

ORIGINAL

060256-SU

FINANCIAL, RATE AND
ENGINEERING MINIMUM
FILING REQUIREMENTS

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ADDITIONAL ENGINEERING INFORMATION

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ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

VOLUME III

Test Year Ended December 31, 2005

CMP _____
COM 5 _____
CTR _____
ECR _____
GCL 1 _____
DPC 1 _____
RCA _____
SCR _____
IGA _____
SEC 1 _____
DTH _____

1 of 2
DOCUMENT NUMBER-DATE
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ADDITIONAL ENGINEERING INFORMATION

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ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

Test Year Ended December 31, 2005

INDEX

	<u>TAB</u>
DETAILED MAP	1
CHEMICALS USED	2
CHEMICAL ANALYSIS	3
OPERATIONS REPORT	4
INSPECTION REPORTS	5
PERMITS	6
NOTICES	7
FIELD EMPLOYEES	8
VEHICLES	9
CUSTOMER COMPLAINTS	10

ADDITIONAL ENGINEERING INFORMATION
ALAFAYA UTILITIES, INC.
DOCKET NO.: 060256-SU
SEMINOLE COUNTY

Test Year Ended December 31, 2005

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (1)
Detailed Map

Test Year Ended December 31, 2005

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (2)
Chemicals Used

Test Year Ended December 31, 2005

Dosage rates vary depending on various factors in order to produce potable water or treated effluent that meets all regulatory requirements.

Company	W/S	Invoice Number	Type	Quantity	Per Unit	Amount	Tax	Total
ALAFAYA	S	63	Hypochloritesolutions	2,275	0.55	1,251.25	-	1,251.25
ALAFAYA	S	71	Zep Deo-3	55	12.91	710.05		
ALAFAYA	S	71	Energy &suppliesurcharge	1	21.30	21.30		
ALAFAYA	S	71	Shipping & Handling	1	32.70	32.70		
ALAFAYA	S	71	Total for invoice No. 71			764.05	51.19	815.24
ALAFAYA	S	892	Zep Deo-3	25	12.91	322.75		
ALAFAYA	S	892	Energy &suppliesurcharge	1	9.68	9.68		
ALAFAYA	S	892	Shipping & Handling	1	30.56	30.56		
ALAFAYA	S	892	Total for invoice No. 892			362.99	23.27	386.26
ALAFAYA	S	1565	Hypochloritesolutions	2,233	0.55	1,228.15	-	1,228.15
ALAFAYA	S	1737	Calcium Hypochlorite	1	118.00	118.00	-	118.00
ALAFAYA	S	1737	Trichloroisocyanuric Acid Dry	4	98.00	392.00	35.70	427.70
ALAFAYA	S	1792	Zep MR BiG II	2	140.60	281.20		
ALAFAYA	S	1792	Energy & suppliesurcharge	1	8.44	8.44		
ALAFAYA	S	1792	Shipping & Handling	1	19.74	19.74		
ALAFAYA	S	1792	Total for invoice No. 1792			309.38	20.28	329.66
ALAFAYA	S	2432	Hypochloritesolutions	1,911	0.55	1,051.05		1,051.05
ALAFAYA	S	2978	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	2978	Energy &suppliesurcharge	1	19.31	19.31		
ALAFAYA	S	2978	Shipping & Handling	1	30.20	30.20		
ALAFAYA	S	2978	Total for invoice No. 2978			693.01	46.40	739.41
ALAFAYA	S	3839	Zep Deo-3	30	12.91	387.30		
ALAFAYA	S	3839	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	3839	Shipping/Handling	1	43.34	43.34		
ALAFAYA	S	3839	Total for invoice No. 3839			1,074.14	72.16	1,146.30
ALAFAYA	S	3842	Hypochloritesolutions	2,072	0.55	1,139.60	-	1,139.60
ALAFAYA	S	4099	Ferrule 1/4"	2	5.76	11.52	0.81	12.33
ALAFAYA	S	4389	Hypochloritesolutions	1,421	0.55	781.55	-	781.55
ALAFAYA	S	73176	Hypochloritesolutions	2,202	0.50	1,101.00	-	1,101.00
ALAFAYA	S	73727	Hypochloritesolutions	2,000	0.55	1,100.00	-	1,100.00
ALAFAYA	S	74221	Zep Deo-3	50	12.48	624.00		
ALAFAYA	S	74221	Shipping/Handling	1	27.79	27.79		
ALAFAYA	S	74221	Total for invoice No. 74221			651.97	43.68	695.65
ALAFAYA	S	74857	Zep Deo-3	20	12.23	244.60		
ALAFAYA	S	74857	Shipping/Handling	1	27.97	27.97		
ALAFAYA	S	74857	Total for invoice No. 74857			272.57	17.13	289.70
ALAFAYA	S	74913	Hypochloritesolutions	2,203	0.55	1,211.65	-	1,211.65
ALAFAYA	S	75533	Hypochloritesolutions	1,958	0.55	1,076.90	-	1,076.90
ALAFAYA	S	76155	Hypochloritesolutions	2,014	0.55	1,107.70	-	1,107.70
ALAFAYA	S	76821	Zep Deo-3	55	11.57	636.35		
ALAFAYA	S	76821	Shipping/Handling	1	27.97	27.97		
ALAFAYA	S	76821	Total for invoice No. 76821			664.32	44.54	708.86
ALAFAYA	S	77182	Hypochloritesolutions	1,940	0.55	1,067.00	-	1,067.00
ALAFAYA	S	77202	Selig	5	26.66	133.30		
ALAFAYA	S	77202	Sprayer	1	33.90	33.90		
ALAFAYA	S	77202	Shipping/Handling	1	8.61	8.61		
ALAFAYA	S	77202	Total for invoice No. 77202			175.81	11.70	187.51
ALAFAYA	S	77631	Hypochloritesolutions	1,805	0.55	992.75	-	992.75
ALAFAYA	S	78404	Hypochloritesolutions	2,069	0.55	1,137.95	-	1,137.95
ALAFAYA	S	78446	Zep Deo-3	10	12.48	124.80		
ALAFAYA	S	78446	Zep Deo-3	55	11.57	636.35		
ALAFAYA	S	78446	Shipping/Handling	1	31.14	31.14		
ALAFAYA	S	78446	Total for invoice No. 78446			792.29	53.28	845.57
ALAFAYA	S	79966	Hypochloritesolutions	2,010	0.55	1,105.50	-	1,105.50
ALAFAYA	S	80952	Hypochloritesolutions	2,325	0.55	1,278.75	-	1,278.75
ALAFAYA	S	81650	Hypochloritesolutions	2,290	0.55	1,259.50	-	1,259.50
ALAFAYA	S	82252	Hypochloritesolutions	2,478	0.55	1,362.90	-	1,362.90
ALAFAYA	S	82828	Zep Deo-3	55	11.57	636.35		
ALAFAYA	S	82828	Zep Deo-3	30	12.48	374.40		
ALAFAYA	S	82828	Shipping/Handling			42.97		
ALAFAYA	S	82828	Total for invoice No. 82828			1,053.72	70.76	1,124.48
ALAFAYA	S	83063	Hypochloritesolutions	1,949	0.55	1,071.95	-	1,071.95
ALAFAYA	S	83774	Hypochloritesolutions	2,225	0.55	1,223.75	-	1,223.75
ALAFAYA	S	84915	Hypochloritesolutions	2,043	0.55	1,123.65	-	1,123.65
ALAFAYA	S	86616	Zep Deo-3	55	11.57	636.35		
ALAFAYA	S	86616	Shipping/Handling	1	29.46	29.46		
ALAFAYA	S	86616	Total for invoice No. 86616			665.81	44.54	710.35
ALAFAYA	S	86632	Hypochloritesolutions	2,041	0.55	1,122.55	-	1,122.55
ALAFAYA	S	86632	Hypochloritesolutions	1,963	0.55	1,079.65	-	1,079.65
ALAFAYA	S	87699	Calcium Hypochlorite	6	118.00	708.00	-	708.00
ALAFAYA	S	87699	Trichloroisocyanuric Acid Dry	3	98.00	294.00	70.14	364.14
ALAFAYA	S	87704	Hypochloritesolutions	2,035	0.55	1,119.25	-	1,119.25
ALAFAYA	S	88371	Hypochloritesolutions	1,590	0.55	874.50	-	874.50
ALAFAYA	S	88487	Zep Deo-3	55	12.91	710.05		
ALAFAYA	S	88487	Shipping/Handling	1	30.90	30.90		
ALAFAYA	S	88487	Total for invoice No. 88487			740.95	49.70	790.65
ALAFAYA	S	89238	Hypochloritesolutions	2,258	0.55	1,241.90	-	1,241.90
ALAFAYA	S	89946	Hypochloritesolutions	1,997	0.55	1,098.35	-	1,098.35

Company	W/S	Invoice Number	Type	Quantity	Per Unit	Amount	Tax	Total
ALAFAYA	S	90568	Hypochloritesolutions	2,196	0.55	1,207.80	-	1,207.80
ALAFAYA	S	90864	Zep Deo-3	55	12.91	710.05		
ALAFAYA	S	90864	Shipping/Handling	1	31.16	31.16		
ALAFAYA	S	90864	Total for invoice No. 90864			741.21	49.70	790.91
ALAFAYA	S	91671	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	91671	Shipping/Handling	1	29.95	29.95		
ALAFAYA	S	91671	Total for invoice No. 88487			673.45	45.05	718.50
ALAFAYA	S	91671	Zep Deo-3	5	12.91	64.55		
ALAFAYA	S	91671	Shipping/Handling	1	23.35	23.35		
ALAFAYA	S	91671	Total for invoice No. 88487			87.90	4.52	92.42
ALAFAYA	S	93044	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	93044	Zep Deo-3	55	12.91	710.05		
ALAFAYA	S	93044	Shipping/Handling	1	40.48	40.48		
ALAFAYA	S	93044	Total for invoice No. 93044			1,394.03	94.75	1,488.78
ALAFAYA	S	93059	Hypochloritesolutions	2,536	0.55	1,394.80	-	1,394.80
ALAFAYA	S	93290	Hypochloritesolutions	1,968	0.55	1,082.40	-	1,082.40
ALAFAYA	S	95093	Hypochloritesolutions	2,079	0.55	1,143.45	-	1,143.45
ALAFAYA	S	95164	Zep Deo-3	30	12.91	387.30		
ALAFAYA	S	95164	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	95164	Shipping/Handling	1	39.67	39.67		
ALAFAYA	S	95164	Total for invoice No. 93044			1,070.47	72.16	1,142.63
ALAFAYA	S	95710	Hypochloritesolutions	2,240	0.55	1,232.00	-	1,232.00
ALAFAYA	S	95838	Calcium Hypochlorite	4	118.00	472.00	-	472.00
ALAFAYA	S	95838	Trichloroisocyanuric Acid Dry	4	98.00	392.00	60.48	452.48
ALAFAYA	S	95922	Zep Deo-3	30	12.91	387.30		
ALAFAYA	S	95922	Zep Deo-3	110	11.70	1,287.00		
ALAFAYA	S	95922	Shipping/Handling	1	50.53	50.53		
ALAFAYA	S	95922	Total for invoice No. 93044			1,724.83	117.20	1,842.03
ALAFAYA	S	96842	Hypochloritesolutions	1,800	0.55	990.00	-	990.00
ALAFAYA	S	97920	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	97920	Shipping/Handling	1	30.69	30.69		
ALAFAYA	S	97920	Total for invoice No. 97920			674.19	45.05	719.24
ALAFAYA	S	98587	Hypochloritesolutions	2,035	0.55	1,119.25	-	1,119.25
ALAFAYA	S	98854	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	98854	Energy & supply surcharge	1	19.31	19.31		
ALAFAYA	S	98854	Shipping/Handling		1.00	31.42		
ALAFAYA	S	98854	Total for invoice No. 98854			694.23	46.60	740.83
ALAFAYA	S	98854	Zep Deo-3	55	11.70	643.50		
ALAFAYA	S	98854	Shipping/Handling	1	31.42	31.42		
ALAFAYA	S	98854	Total for invoice No. 98854			674.92	45.05	719.97
ALAFAYA	S	99350	Hypochloritesolutions	2,219	0.55	1,220.45	-	1,220.45
ALAFAYA	S	99668	Aqua-Trim II	7	34.60	242.20		
ALAFAYA	S	99668	Shipping/Handling	1	38.53	38.53		
ALAFAYA	S	99668	Total for invoice No. 99668			280.73	16.95	297.68

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (3)
Chemical Analyses

Test Year Ended December 31, 2005

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (4)
Operations Reports

Test Year Ended December 31, 2005

547

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc. PERMIT NUMBER: FLA011074-01
 MAILING ADDRESS: 200 Weathersfield Avenue Altamonte Springs, FL 32714
 FACILITY: Alafaya Utilities WWTF
 LOCATION: 1067 McKinnon Avenue
 COUNTY: Seminole Oviedo, FL 32765
 DISCHARGE POINT NUMBER: R001
 PLANT SIZE / TREATMENT TYPE: IB
 REPORT: To: Jan.31,2004 Monthly
 GROUP: Domestic
 WAFR SITE NO.: 26171
 GMS TEST SITE NO.: 3059X14272
 Percolation Ponds

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	0.952	mgd			0	Continuous	Flow Meters
CBOD 5	7.00	mg/l			0	Weekly	16-hour FPC
CBOD 5	6.12	mg/l			0	Weekly	16-hour FPC
TSS	6.2	mg/l			0	Weekly	16-hour FPC
TSS	2.2	mg/l			0	Weekly	16-hour FPC
PH	6.9	mg/l			0	Continuous	Analyzer

Y: Calculated Rolling Average I: Effluent G: Influent A: Post disinfection B: Pre disinfection
 I certify under penalty of law that I have personally examined and am familiar with the information submitted herein; and based on my inquiry of those individuals immediately responsible for obtaining the information, I believe the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information including the possibility of fine and imprisonment.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert Risner	<i>Robert Risner</i>	407-365-4346	2-17-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

1/3/2004 Grab sample for EFB-1 reported a 6.4. This was presumably due poor sampling procedure.
 1/30/2004 Our CL2 residual for EFA-1 fell below a 0.5 @ 09:10 till 09:25 due to plant pop-ups.

FACILITY NAME: Alafaya Utilities WWTF
 PERMIT NUMBER: FLA011074-01
 DISCHARGE POINT NUMBER: R00
 WAFR SITE No. : 26171

DEP Form 62-620.910(10), effective November 29, 1994

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765
COUNTY: Seminole

PERMIT NUMBER: FLA011074-01
Monitoring Period
LIMIT: From: Jan.1,2004
Final

CLASS SIZE: N/A
FACILITY ID: FLA011074
GMS ID NO.: 3059P00434
DISCHARGE POINT NUMBER: R002
PLANT SIZE / TREATMENT TYPE: IB

REPORT: TO: Jan.31,2004
GROUP: Monthly
WAFR SITE NO.: Domestic
26172
GMS TEST SITE NO.: 3059X16590
Reuse Service Area

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	0.140	0.160	mgd			Continuous	Flow Meters
CBOD 5	Sample Measurement		4.1	mg/l	0	Weekly	16-hour FPC
CBOD 5	Sample Measurement		6.2	mg/l	0	Weekly	16-hour FPC
TSS	Sample Measurement		6.4	mg/l	1	4 Days/Week	Grab
pH	Sample Measurement		7.1	S.U.	0	Continuous	Analyzer
Fecal Coliform Bacteria	Sample Measurement		1U	#/100ml	0	4 Days/Week	Grab
TRC for disinfection	Sample Measurement		1.0	mg/l	0	Continuous	Analyzer
Turbidity	Sample Measurement		2.0	NTU	0	Continuous	Analyzer

DEP Form 62-620.910(10), effective November 29, 1994

DAILY SAMPLE K. JLTS - PART B

Permit Number: FLA011074-01

Facility: Alafaya Utilities, Inc. WWTF

Three-month Average Daily Flow: 1.09

JAN.2004

Daily Flow % of Permitted capacity: 71%

Days of the month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Parameter/Unit/Monitoring Location Site Number																																
Flow (mgd), EFF-1 (Percolation Ponds)	1.2	.9	1.1	1.0	.8	.8	1.0	1.0	.8	.9	1.2	.9	.8	.8	.7	.6	.8	1.2	1.2	.9	.9	.7	.6	.9	1.2	1.0	1.0	1.0	.9	.7	1.0	
Flow (mgd), EFF-2 (Ekana Golf Course)	.17	.12	.11	.08	.15	.15	.24	.09	.08	.12	.26	.09	.41	.15	.32	.21	.19	.06	.07	.28	.18	.12	.28	.18	.12	.10	.16	.18	.13	.13	.08	
Flow (mgd) INF-1 (Total Through Plant)	1.2	1.1	1.3	1.3	1.1	1.1	1.1	1.0	1.0	1.3	1.4	1.1	1.1	1.1	1.1	1.0	1.3	1.3	1.3	1.2	1.1	1.1	1.0	1.3	1.4	1.2	1.1	1.2	1.2	1.0	1.5	
CBOD5 (mg/L), EFA-1						4.91							6.35							6.27						6.95						
CBOD5 (mg/L), EFA-2						5.75							5.26								8.43								5.3			
CBOD5 (mg/L), INF-2						241							228							200						238						
TSS (mg/L), EFA-1						1.8							5.2							1.2							1U					
TSS (mg/L), EFB-1		2.4	6.4 *		1U	1.4	2.8	1.2				1.6	1.8	2.92	1U					1U	1U	1U	1U				1.0	3.6	1U	1U		
TSS (mg/L), INF-2						517							185							172						236						
pH (std. units), EFA-1 (Minimum)	7.2	7.2	7.2	7.2	7.2	7.2	7.2	7.0	7.0	7.0	7.1	7.5	7.1	7.2	7.3	7.4	6.9	7.3	7.4	7.6	7.2	7.2	7.4	7.2	7.2	7.2	7.4	7.3	7.4	7.0	7.3	
pH (std. units), EFA-1 (Maximum)	7.4	7.4	7.4	7.4	7.6	7.4	7.4	7.2	7.2	7.2	7.4	7.8	7.5	7.5	7.6	7.8	7.6	7.8	7.8	7.8	7.8	7.6	7.7	7.6	7.7	7.6	7.6	7.7	7.6	7.5	7.6	
pH (std. units), EFA-2 (Minimum)			7.4	7.4	7.3	7.2	7.2	7.2	7.2	7.4	7.2	7.1	7.4	7.4	7.4	7.3	7.2	7.3	7.4	7.6	7.4	7.3	7.4	7.4	7.3	7.2	7.4	7.4	7.3	7.4	7.5	
pH (std. units), EFA-2 (Maximum)			7.5	7.5	7.4	7.4	7.8	8.0	7.4	7.6	7.6	7.4	7.6	7.4	7.4	7.5	7.6	7.4	7.6	7.8	7.4	7.4	7.4	7.4	7.4	7.4	7.4	7.4	7.5	7.5	7.6	7.6
Fecal Coliform Bacteria (#/100mL), EFA-1						1.0							1U							1U						1U						
Fecal Coliform Bacteria (#/100mL), EFA-2		1U	1U		1U	1U	1U	1U				1U	1U	1U	1U					1U	1U	1U	1U			1U	1U	1U	1U			
TRC (For Disinfection) (mg/L), EFA-1	1.3	.5	1.3	1.5	1.2	.9	.6	.5	.7	.6	.8	1.2	1.1	1.0	1.3	.7	1.2	.5	1.5	1.5	1.6	1.5	1.3	1.1	1.0	1.0	1.0	1.9	1.0	.1 *	1.2	
TRC (For Disinfection) (mg/L), EFA-2			5.0	5.0	1.4	2.1	1.1	1.2	1.0	2.0	3.7	5.0	1.1	1.5	1.1	1.2	1.0	2.3	5.0	5.0	5.0	4.7	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	
Nitrate (as N) (mg/L), EFA-1						1.2							2.84							.735						.333						
Turbidity (NTU), EFB-1			2.0	2.0	2.0	2.0	2.0	2.0	2.0	1.6	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	
Flow (mgd), Underdrain pump station	.04	.04	.03	.03	.02	.01	.02	.02	.02	.03	.02	.02	.02	.02	.03	.03	.03	.04	.03	.03	.03	.03	.02	.01	.01	.03	.03	.03	.03	.03	.04	
Flow (mgd), Reuse Service Area	.02	.00	.06	.05	.01	.06	.01	.00	.00	.14	.03	.02	.06	.04	.02	.00	.07	.04	.03	.06	.05	.02	.00	.06	.06	.02	.05	.10	.02	.02	.01	

Plant Staffing:

Lead Operator	Class	B	Certificate No. : 10133	Name:	Robert Risner
Day Shift Operator	Class	B	Certificate No. : 5128	Name:	Scott Iaggi
Day Shift Operator	Class	B	Certificate No. : 12274	Name:	Corey Sudol
Day Shift Operator	Class	C	Certificate No. : 3934	Name:	Doug Goodwin
Evening Shift Operator	Class	C	Certificate No. : 3637	Name:	Carl Zubeck

Type of Effluent Disposal or Reclaimed Water Reuse: Percolation and Spray Irrigation
 Limited Wet Weather Discharge Activated: Yes No If yes, cumulative days of wet weather discharge:

* Attach additional sheets necessary to list all certified operators necessary for required operations.

Alafaya Total Flows

January 2004

Month/Year

INF-2 Influent Flow

Total Plant Flow
Ave. Daily Flow
Min. Daily Flow
Max. Daily Flow

36.5

1.177

1.0

1.5

EFA-1 Percolation Ponds

Total Flow
Ave. Daily Flow
Min. Daily Flow
Max. Daily Flow

28.2

0.910

0.6

1.2

EFA-2 Reuse Service Area

Total Flow
Ave. Daily Flow
Min. Daily Flow
Max. Daily Flow

1.13

0.04

0.14

0.00

Golf Course Usage

Total Flow
Ave. Daily Flow
Min. Daily Flow
Max. Daily Flow

5.01

0.162

0.06

0.41

647

DEPARTMENT OF ENVIRONMENTAL PROTECTION - DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc. PERMIT NUMBER: FLA011074-01
 MAILING ADDRESS: 200 Weathersfield Avenue Monitoring Period From: 2/1/2004 To: 2/29/2004
 Altamonte Springs, FL 32714 LIMIT: Final REPORT: Monthly
 CLASS SIZE: N/A GROUP: Domestic
 FACILITY: Alafaya Utilities WWTF FACILITY ID: FLA011074 WAFR SITE NO.: 26171
 LOCATION: 1067 McKinnon Avenue GMS ID NO.: 3059P00434 GMS TEST SITE NO.: 3059X14272
 Oviedo, FL 32765 DISCHARGE POINT NUMBER: R001 Percolation Ponds
 COUNTY: Seminole PLANT SIZE / TREATMENT TYPE: IB

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	0.941	mgd			0	Continuous	Flow Meters
STORET NO: 50530 Y Mon Site No. EPA-1	1.0 (Am Avg)	mgd				Continuous	Flow Meter
CBOD 5			6.99		0	Weekly	16-hour FPC
STORET NO: 80062 Y Mon Site No. EPA-1			(Am Avg)			Weekly	16-hour FPC
CBOD 5			8.46	10.3	0	Weekly	16-hour FPC
STORET NO: 80062 Y Mon Site No. EPA-1			30.0 (Mo Avg)	60.0 (Max)		Weekly	16-hour FPC
TSS			5.9		0	Weekly	16-hour FPC
STORET NO: 00530 Y Mon Site No. EPA-1			(Am Avg)			Weekly	16-hour FPC
TSS			5.1	9.4	0	Weekly	16-hour FPC
STORET NO: 00530 Y Mon Site No. EPA-1			30.0 (Mo Avg)	60.0 (Max)		Weekly	16-hour FPC
PH			7.0	8.1	0	Continuous	Analyzer
STORET NO: 00530 Y Mon Site No. EPA-1			5.0 (Min)	8.3 (Max)		Continuous	Analyzer

Y: Calculated Rolling Average I: Effluent G: Influent A: Post disinfection B: Pre disinfection
 I certify under penalty of law that I have personally examined and am familiar with the information submitted herein; and based on my inquiry of those individuals immediately responsible for obtaining the information, I believe the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information including the possibility of fine and imprisonment.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner / Lead Operator	<i>Robert L. Risner</i>	407-365-4346	3-23-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING. JORT - PART A (Continued)

FACILITY NAME: Alafaya Utilities WWTF
 PERMIT NUMBER: FLA011074-01
 DISCHARGE POINT NUMBER: R001
 WAFR SITE No. : 26171

[illegible]

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765
COUNTY: Seminole

PERMIT NUMBER: FLA011074-01
Monitoring Period From: 2/1/2004 TO: 2/29/2004
LIMIT: Final
CLASS SIZE: N/A
FACILITY ID: FLA011074
GMS ID NO.: 3059P00434
DISCHARGE POINT NUMBER: R002
PLANT SIZE / TREATMENT TYPE: IB
Reuse Service Area

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	0.163	mgd			0	Continuous	Flow Meters
STORET NO: 80080 Y Mon Site No. EFB-2	0.250	mgd				Continuous	Flow Meters
CBOD 5			4.1		0	Weekly	16-hour FPC
STORET NO: 80082 Y Mon Site No. EFA-2			(An. Avg.)			Weekly	16-hour FPC
CBOD 5			5.7		0	Weekly	16-hour FPC
STORET NO: 80082 Y Mon Site No. EFA-2			(No. Avg.)			Weekly	16-hour FPC
TSS			1.8		0	4 Days/Week	Grab
STORET NO: 80530 Y Mon Site No. EFB-1			5.0 (max)			4 Days/Week	Grab
pH			7.3		0	Continuous	Analyzer
STORET NO: 80400 Y Mon Site No. EFA-2			8.0 (min.)			Continuous	Analyzer
Fecal Coliform Bacteria			1U		0	4 Days/Week	Grab
STORET NO: 31615 Y Mon Site No. EFA-2			Not Detectable (75 percentile)			4 Days/Week	Grab
TRC for disinfection			1.0		0	Continuous	Analyzer
STORET NO: 50060 Y Mon Site No. EFA-2			1.0 (min.)			Continuous	Analyzer
Turbidity			2.0		0	Continuous	Analyzer
STORET NO: 52078 Y Mon Site No. EFB-1			2.0 (max)			Continuous	35963 D

DEP Form 62-620.910(10), effective November 29, 1994

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074-01

Facility: Alafaya Utilities, Inc. WWTF

Three-Month Average Daily Flow: 1.14
Daily Flow % Of Permitted Capacity: 71%

Month/Year: February 2004

Days of the month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Parameter/Unit/Monitoring Location Site Number																															
Flow (mgd), EFF-1 (Percolation Ponds)	1.10	0.90	0.80	0.80	0.90	0.60	0.90	1.20	1.00	0.90	1.00	0.80	0.80	1.20	1.00	0.80	0.90	1.10	0.50	0.80	0.80	0.80	0.80	0.70	0.60	0.80	0.70	0.70	1.00	24.8	
Flow (mgd), EFF-2 (Elvans Golf Course)	0.05	0.40	0.18	0.17	0.26	0.31	0.22	0.16	0.12	0.22	0.22	0.11	0.20	0.17	0.15	0.12	0.21	0.25	0.19	0.23	0.27	0.20	0.66	0.31	0.31	0.53	0.12	0.65	0.20		
Flow (mgd) INF-2 (Total Through Plant)	1.40	1.20	1.20	1.10	1.30	1.10	1.30	1.50	1.20	1.20	1.10	1.30	1.10	1.30	1.30	1.30	1.30	1.10	1.20	1.10	1.30	1.30	1.30	1.30	1.20	1.20	1.10	1.20	1.50		
CODS (mg/L), EFA-1			9.75							9.50									4.30					10.30							
CODS (mg/L), EFA-2			8.47							7.20									2.50					4.80							
CODS (mg/L), INF-2			231							242									203					261							
TSS (mg/L), EFA-1			1U							8.6									2.2					9.4							
TSS (mg/L), EFB-1		1U	1U	1U	1U				1U	1.4	1.8	1U					1.4	1.2	1U	1U			1U	1U	1U	1U					
TSS (mg/L), INF-2			207							197									225					177							
pH (std. units), EFA-1 (Minimum)	7.2	7.5	7.4	7.3	7.4	7.1	7.1	7.1	7.2	7.0	7.1	7.0	7.4	7.4	7.1	7.1	7.3	7.1*	7.4	7.2	7.2	7.4	7.3	7.4	7.4	7.2	7.2	7.3	7.4		
pH (std. units), EFA-1 (Maximum)	7.4	7.7	7.6	7.6	7.8	7.4	7.6	8.0	7.8	7.8	7.6	7.4	7.5	7.7	7.6	7.6	7.6	7.6*	7.5	8.1	7.5	7.8	7.9	7.8	7.6	7.7	7.8	7.7	7.8		
pH (std. units), EFA-2 (Minimum)	7.6	7.6	7.6	7.6	7.6	7.5	7.6	7.5	7.4	7.4	7.4	7.4	7.4	7.4	7.5	7.4	7.4	7.4	7.4	7.5	7.4	7.4	7.4	7.5	7.4	7.4	7.5	7.4	7.3		
pH (std. units), EFA-2 (Maximum)	7.6	7.6	7.6	7.7	7.6	7.6	7.7	7.6	7.5	7.5	7.5	7.5	7.5	7.5	7.6	7.6	7.5	7.4	7.7	7.7	7.7	7.6	7.5	7.5	7.5	7.5	7.6	7.6	7.4		
Fecal Coliform Bacteria (#/100mL), EFA-1			1U							1U									1U					1U							
Fecal Coliform Bacteria (#/100mL), EFA-2		1U	1U	1U	1U				1U	1U	1U	1U					1U	1U	1U	1U			1U	1U	1U	1U					
TRC (For Disinfection) (mg/L), EFA-1	1.2	2.0	1.8	1.7	1.6	0.5	0.9	1.1	2.0	1.1	0.8	0.9	1.5	1.8	1.2	0.9	0.8	0.8*	2.1	0.8	2.7	2.0	2.1	2.7	3.4	3.3	1.8	3.0	3.3		
TRC (For Disinfection) (mg/L), EFA-2	5.0	5.0	5.0	5.0	5.0	4.2	3.1	2.3	2.7	1.2	1.1	2.4	5.0		1.6	1.3	1.9	2.0	1.0	1.1	1.0	4.6	5.0	5.0	5.0	5.0	1.0*	5.0	5.0		
Nitrate (as N) (mg/L), EFA-1			0.67							12.9*									2.70					2.20							
Turbidity (NTU), EFB-1	2.00	2.00	2.00	2.00	2.00	1.20	1.80	0.80	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	1.50	2.00	2.00	2.00	1.60	1.80	2.00	1.70	2.00	2.0*	1.20	1.10		
Flow (mgd), Underdrain pump station	0.04	0.03	0.03	0.02	0.02	0.02	0.02	0.01	0.02	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.03	0.02	0.01	0.01	0.02	0.01		
Flow (mgd), Reuse Service Area	0.05	0.02	0.04	0.04	0.02	0.02	0.04	0.03	0.02	0.04	0.03	0.03	0.03	0.02	0.03	0.01	0.04	0.05	0.02	0.02	0.05	0.04	0.02	0.00	0.04	0.01	0.01	0.02	0.03		

Plant Staffing:

Lead Operator

Day Shift Operator

Day Shift Operator

Day Shift Operator

Evening Shift Operator

Name: Robert Risner
Name: Scott Jaggi
Name: Corey Sudol
Name: Jose DePedro
Name: Carl Zubeck

Class B
Class B
Class B
Class B
Class C

Cert. No. 10133
Cert. No. 5128
Cert. No. 12274
Cert. No. 7701
Cert. No. 3637

Type of Effluent Disposal or Reclaimed Water Reuse: Percolation and Spray Irrigation

Limited Wet Weather Discharge Activated: Yes No Not Applicable X If yes, cumulative days of wet weather discharge: _____

* Attach additional sheets necessary to list all certified operators necessary for required operations.

while cleaning pop-ups on the West Plant. Analyzers off for about 3 hours. Manually took CL2 reads hourly.

1. 2:10 NO3 high due to West Plant popping up over the last 3 days. 2. 2:18 These are the last read taken before pH and CL2 analyzer taken off line

3. 2:27 Chart recorder malfunctioned, did not record for the day.

677

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc. PERMIT NUMBER: FLA011074-01
MAILING ADDRESS: 200 Weathersfield Avenue Altamonte Springs, FL 32714
FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
COUNTY: Seminole
Oviedo, FL 32765
From: 3/1/04 To: 3/31/04
REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic
FACILITY ID: FLA011074 WAFR SITE NO.: 26171
GMS ID NO.: 3059P00434 GMS TEST SITE NO.: 3059X14272
DISCHARGE POINT NUMBER: R001
PLANT SIZE / TREATMENT TYPE: IB Percolation Ponds

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	1.190	mgd			0	Continuous	Flow Meters
STORET NO. 50050 Mon Site No. EPA-1 CBOD 5	1.0 (An. Avg.)	mgd	7.08		0	Continuous	Flow Meters
STORET NO. 50082 Mon Site No. EPA-1 CBOD 5			(An. Avg.)		0	Weekly	16-hour FPC
STORET NO. 50082 Mon Site No. EPA-1 CBOD 5			6.74		0	Weekly	16-hour FPC
STORET NO. 50082 Mon Site No. EPA-1 TSS			30.0 (Mo. Avg.)		0	Weekly	16-hour FPC
STORET NO. 50082 Mon Site No. EPA-1 TSS			6.3		0	Weekly	16-hour FPC
STORET NO. 50050 Mon Site No. EPA-1 TSS			20.0 (An. Avg.)		0	Weekly	16-hour FPC
STORET NO. 50050 Mon Site No. EPA-1 PH			7.7		0	Weekly	16-hour FPC
STORET NO. 50050 Mon Site No. EPA-1 PH			30.0 (Mo. Avg.)		0	Weekly	16-hour FPC
STORET NO. 50050 Mon Site No. EPA-1 PH			7.2		0	Continuous	Analyzer
STORET NO. 50040 Mon Site No. EPA-1 PH			6.0 (Min.)		0	Continuous	Analyzer
STORET NO. 50040 Mon Site No. EPA-1 PH			8.5 (Max.)		0	Continuous	Analyzer

Y: Calculated Rolling Average I: Effluent G: Influent A: Post disinfection B: Pre disinfection
I certify under penalty of law that I have personally examined and am familiar with the information submitted herein, and based on my inquiry of those individuals immediately responsible for obtaining the information, I believe the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information including the possibility of fine and imprisonment.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	4-21-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

March entries, DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY NAME: Alafaya Utilities WWTF *J. Kelly* PERMIT NUMBER: FLA011074-01 DISCHARGE POINT NUMBER: R00 WAFR SITE No. : 26171

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Fecal Coliform Bacteria	Measurement		4.7		0	Weekly	Grab
Fecal Coliform Bacteria	Sample Measurement		0.5	1U	0	Weekly	Grab
TRC for Disinfection	Sample Measurement		0.02		2	Continuous	Analyzer
Nitrate (as N)	Sample Measurement		14.4		1	Weekly	16-hour FPC
Flow, total through plant	Sample Measurement	1.19		mgd	0	Continuous	Flow Meter
CBOD5	Sample Measurement	1.058	215		0	Weekly	16-hour FPC
TSS	Sample Measurement		178		0	Weekly	16-hour FPC
Sample Measurement							
Sample Measurement							
Sample Measurement							
Sample Measurement							

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
 MAILING ADDRESS: 200 Weathersfield Avenue
 Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
 LOCATION: 1067 McKinnon Avenue
 Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074-01
 Monitoring Period: 3/1/04 TO: 3/31/04
 LIMIT: Final
 CLASS SIZE: N/A
 FACILITY ID: FLA011074
 GMS ID NO.: 3059P00434
 DISCHARGE POINT NUMBER: R002
 PLANT SIZE / TREATMENT TYPE: IB

REPORT: Monthly
 GROUP: Domestic
 WAFR SITE NO.: 26172
 GMS TEST SITE NO.: 3059X16590
 Reuse Service Area

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.185	mgd				Continuous	Flow Meters
STORET NO: 50030-1 Mon Site No. EFB-2	Sample Measurement	0.300	mgd				Continuous	Flow Meters
CBOD 5	Sample Measurement	0.535 (An. Avg.)	mgd				Continuous	Flow Meters
STORET NO: 80082-1 Mon Site No. EFA-2	Sample Measurement			4.2		0	Weekly	16-hour FPC
CBOD 5	Sample Measurement						Weekly	16-hour FPC
STORET NO: 80082-1 Mon Site No. EFA-2	Sample Measurement			(An. Avg.)		0	Weekly	16-hour FPC
TSS	Sample Measurement			4.6		0	Weekly	16-hour FPC
STORET NO: 80082-1 Mon Site No. EFA-2	Sample Measurement			(Mo. Avg.)		0	Weekly	16-hour FPC
	Sample Measurement			1.4		0	4 Days/Week	Grab
STORET NO: 00330-1 Mon Site No. EFB-1	Sample Measurement			5.0 (max)		0	4 Days/Week	Grab
pH	Sample Measurement			7.0		0	Continuous	Analyzer
STORET NO: 00400-1 Mon Site No. EFA-2	Sample Measurement			8.5 (min)		0	Continuous	Analyzer
Fecal Coliform Bacteria	Sample Measurement			1U		0	4 Days/Week	Grab
STORET NO: 31615-1 Mon Site No. EFA-2	Sample Measurement			Non Detectable (7.5 percentile)		0	4 Days/Week	Grab
TRC for disinfection	Sample Measurement			1.0		0	Continuous	Analyzer
STORET NO: 50060-1 Mon Site No. EFA-2	Sample Measurement			1.0 (min)		0	Continuous	Analyzer
Turbidity	Sample Measurement			2.0		0	Continuous	Analyzer
STORET NO: 82078-1 Mon Site No. EFB-1	Sample Measurement			2.0 (max)		0	Continuous	3596310

DEP Form 62-620.910(10), effective November 29, 1994

DAILY SAMPLE RESULTS - PART B

Facility: Alafaya Utilities, Inc. WWTF

Three-Month Average Daily Flow: 1.2
Daily Flow % Of Permitted Capacity: 78%

Permit Number: LLA011074-01

Month/Year: March 2004

Parameter/Unit/Monitoring Location Site Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Flow (mgd), EFF-1 (Percolation Ponds)	1	1.1	0.7	0.7	0.6	0.8	1	1.1	0.8	0.7	0.8	0.8	1	1.1	0.8	1	0.9	0.8	0.3	0.4	0.9	1.6	1.2	0.8	0.6	0.5	0.7	0.8	0.7	0.6	0.5
Flow (mgd), EFF-2 (Etana Golf Course)	0.13	0.25	0.3	0.22	0.3	0.31	0.22	0.2	0.29	0.31	0.24	0.28	0.35	0.18	0	0	0.33	0.23	0.32	0.35	0.28	0.23	0.34	0.38	0.38	0.47	0.42	0.3	0.23	0.78	0.81
Flow (mgd) INF-1 (Total Through Plant)	1.2	1.1	1.2	0.9	1.1	1.3	1.4	1.2	1.1	1.1	1.1	1.2	1.3	1.3	1.2	1.2	1.2	1.2	1.1	1.2	1.4	1.2	1.2	1.1	1.2	1.1	1.3	1.3	1.2	1.1	1.1
CBODs (mg/L), EFA-1			4.01						5.8								8.22						6.18							9.47	
CBODs (mg/L), EFA-2			2U						5.65										8.91*					2.9						5.57	
CBODs (mg/L), INF-2			232						244								158						209							232	
TSS (mg/L), EFA-1			5.8						1.2								16.8						1.2							13.6	
TSS (mg/L), EFB-1	1U	1U	1U	1U				1U	1U	1U	1U						1.4	1	1U	1U		1U	1U	1U	1U				1U	1U	1U
TSS (mg/L), INF-2			216						193								48						211							220	
pH (std. units), EFA-1 (Minimum)	7.4	7.3	7.3	7.4	7.5	7.5	7.4	7.4	7.5	7.4	7.5	7.5	7.5	7.2	7.4	7.5	7.6	7.6	7.4	7.5	7.4	7.6	7.2	7.4	7.2	7.2	7.2	7.3	7.5	7.3	7.4
pH (std. units), EFA-1 (Maximum)	7.8	7.9	7.8	7.8	7.8	7.7	7.6	7.7	7.6	7.8	7.6	7.8	7.8	7.6	7.6	7.7	7.8	7.7	7.7	7.7	7.6	7.7	7.6	7.5	7.5	7.6	7.6	7.6	7.6	7.5	7.6
pH (std. units), EFA-2 (Minimum)	7.2	7.1	7.1	7	7.1	7.2	7.4	7.6	7.6	7.6	7.6	7.6	7.4	7.5	7.6	7.4	7.4	7.3	7.4	7.5	7.7	7.4	7.1	7.3	7.3	7.4	7.2	7.6	7.5	7.4	7.4
pH (std. units), EFA-2 (Maximum)	7.5	7.2	7.2	7.4	7.3	7.2	7.4	7.6	7.7	7.7	7.7	7.7	7.6	7.6	7.6	7.4	7.9	7.6	7.6	7.6	7.7	7.5	7.6	7.4	7.4	7.8	7.6	7.6	7.6	7.6	7.4
Fecal Coliform Bacteria (#/100mL), EFA-1			1U						1U								1U						1U							1U	
Fecal Coliform Bacteria (#/100mL), EFA-2	1U	1U	1U	1U				1U	1U	1U	1U						1U	1U	1U	1U		1U	1U	1U	1U				1U	1U	1U
TRC (For Disinfection) (mg/L), EFA-1	3.1	2.3	2.7	2.7	1.5	2.5	1*	1*	2.7	1.7	1.3*	1.6	0.9	0.7	.02*	1	0.8	0.7	1.7	4.1	3.7	2.5	2.5	1.3	1.8	1.5	1.9	1.9	2.5	1.2	2.6
TRC (For Disinfection) (mg/L), EFA-2	5.0	5.0	5.0	5	5	3	3.6	5	4.4	4.5	2.4	4.1	3.6	2.9	3.4	5	1	1.3	3.3	4.2	3.8	2.4	1.3	1.7	5	5	5	5	5	5	5
Nitrate (as N) (mg/L), EFA-1			2.59						5.91								3.16						10.6							14.4	
Turbidity (NTU), EFB-1	1.3	1.9	1.3	2	2	1.9	2	1.2	2	2	2	2	2	2	2	2	2	1.8	2	1.3	1.3	1.3	1.4	1.8	1.3	1.3	1.3	1.3	1.3	1.1	1.3
Flow (mgd), Underdrain pump station	0.01	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.01	0.01	0.01	0.01	0.01	0.02	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.004	0.003	0.004	0.002	0.002
Flow (mgd), Reuse Service Area	0.01	0.03	0.04	0.01	0.01	0.05	0.03	0.01	0.02	0.04	0.01	0.03	0.04	0.02	0	0	0.04	0.01	0.02	0.04	0.03	0.01	0.03	0.05	0.01	0.02	0.04	0.03	0.01	0.03	0.05

Plant Staffing:

Lead Operator	Class	B	Cert. No.	10133	Name:	Robert Risner
Day Shift Operator	Class	B	Cert. No.	5128	Name:	Scott Iaggi
Day Shift Operator	Class	B	Cert. No.	12274	Name:	Corey Sudol
Day Shift Operator	Class		Cert. No.		Name:	
Evening Shift Operator	Class	C	Cert. No.	3637	Name:	Carl Zubek

Type of Effluent Disposal or Reclaimed Water Reuse: Percolation and Spray Irrigation

Limited Wet Weather Discharge Activated: Yes No Not Applicable X If yes, cumulative days of wet weather discharge:

* Attach additional sheets necessary to list all certified operators necessary for required operations.

1* 3-7 2 low CL2 alarms. One caused by a power surge. The other occurred after hours and cleared it self probably an obstruction in the line. 2* 3-8 EFA-1 sample pump lost prime. 3* 3-11 Plug in line caused low residual alarm. 4* 3-15 Blanket washout caused low CL2 res. Added HTH and added flow to West Plant. Collected hourly samples until until CL2 analyzer was cleared of debris. 5* 3-19 Code "Q" for EFA-2 CBOD - analyzed out of holdind time.

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074-01
Monitoring Period
LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

FILE COPY

WAFR SITE NO.: 26171
GMS TEST SITE NO.: 3059X14272
Percolation Ponds

DISCHARGE POINT NUMBER: R001
PLANT SIZE / TREATMENT TYPE: IB

COUNTY: Seminole

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	0.891	mgd			0	Continuous	Flow Meters
CBOD 5			6.90	mg/l	0	Weekly	16-hour FPC
CBOD 5			7.96	mg/l	0	Weekly	16-hour FPC
TSS			5.7	mg/l	0	Weekly	16-hour FPC
TSS			9.5	mg/l	0	Weekly	16-hour FPC
PH			6.3	mg/l	0	Continuous	Analyzer

Y: Calculated Rolling Average I: Effluent G: Influent A: Post disinfection B: Pre disinfection

I certify under penalty of law that I have personally examined and am familiar with the information submitted herein; and based on my inquiry of those individuals immediately responsible for obtaining the information, I believe the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information including the possibility of fine and imprisonment.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	5-15-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074-01

DISCHARGE POINT NUMBER: R00

WAFR SITE No.: 26171

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Fecal Coliform Bacteria	Measurement		4.7		0	Weekly	Grab
Fecal Coliform Bacteria	Sample Measurement		0.84	4	0	Weekly	Grab
TRC for Disinfection	Sample Measurement		0.5		0	Continuous	Analyzer
Nitrate (as N)	Sample Measurement		11.3		0	Weekly	16-hour FPC
Flow, total through plant	Sample Measurement	1.073	1.14	mgd	0	Continuous	Flow Meter
CBOD5	Sample Measurement		269		0	Weekly	16-hour FPC
TSS	Sample Measurement		235*		0	Weekly	16-hour FPC
	Sample Measurement						
	Sample Measurement						
	Sample Measurement						
	Sample Measurement						
	Sample Measurement						

DEPARTMENT OF ENVIRONMENTAL PROTECTION ,SCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc. PERMIT NUMBER: FLA011074-01 TO: Monthly
 MAILING ADDRESS: 200 Weathersfield Avenue Monitoring Period From: Domestic
 Altamonte Springs, FL 32714 LIMIT: N/A REPORT: 26172
 FACILITY: Alafaya Utilities WWTF CLASS SIZE: WAFR SITE NO.: 3059X16590
 LOCATION: 1067 McKinnon Avenue FACILITY ID: FLA011074 GMS TEST SITE NO.: Reuse Service Area
 Oviedo, FL. 32765 GMS ID NO.: 3059P00434 Reuse Service Area
 COUNTY: Seminole DISCHARGE POINT NUMBER: R002 PLANT SIZE / TREATMENT TYPE: IB

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	0.218	0.582	mgd		0	Continuous	Flow Meters
CBOD 5			4.3	mg/l	0	Weekly	16-hour FFC
CBOD 5			6.6	mg/l	0	Weekly	16-hour FFC
TSS			3.0	mg/l	0	4 Days/Week	Grab
pH			7.1	S.U.	0	Continuous	Analyzer
Fecal Coliform Bacteria			1U	#/100ml	0	4 Days/Week	Grab
TRC for disinfection			1.0	mg/l	0	Continuous	Analyzer
Turbidity			2.0	NTU	0	Continuous	Analyzer

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074-01
 Month/Year: April/2004

Facility: Alafaya Utilities, Inc. WWTF

Three-month Average Daily Flow: 1.19
 Daily Flow % of Permitted capacity: 78%

Sample Location Site Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Flow (mgd), EFF-1 (Percolation Ponds)	0.4	0.6	0.5	0.8	0.3	0.3	0.3	0.2	0.6	0.5	0.3	0.5	0.4	0.5	0.5	0.5	0.4	0.5	0.7	0.4	0.2	0.5	0.4	0.4	0.4	0.4	0.5	0.5	0.9	0.4	0.6	
Flow (mgd), EFF-2 (Ekana Golf Course)	0.47	0.61	0.43	0.34	0.72	0.72	0.74	0.75	0.74	0.22	0.23	0.94	0.58	0.43	0.62	0.51	0.65	0.6	0.62	0.54	0.62	0.5	0.73	0.76	0.66	0.51	0.7	0.53	0.36	0.62	17.45	
Flow (mgd) INF-1 (Total Through Plant)	1.1	1.1	1.2	1.3	1.2	1.1	1.1	1.2	1.1	1.3	1.3	1.2	1.1	1.2	1.1	1	1.2	1.3	1.1	1.1	1.2	1.1	1.1	1.1	1.1	1.3	1.2	1.2	1.3	1.3		
ODs (mg/L), EFA-1						7.74							8.5						10.4							5.21						
ODs (mg/L), EFA-2						4.86							6.64						7.13							7.68						
ODs (mg/L), INF-2						263							238						304							271						
S (mg/L), EFA-1						16.6							11						1.4							8.8						
S (mg/L), EFB-1	1U				1U	1	1U	1U				1U	1U	1U	1U				1U	1U	1U	1U				1U	1U		2	3		
S (mg/L), INF-2						223							256						*								226					
Coliform Bacteria (#/100mL), EFA-1														1U																		
Coliform Bacteria (#/100mL), EFA-2	1U				1U	1U	1U	1U				1U	1U	1U	1U				1U	1U	1U	1U				1U	1U		1U	1U		
Chlorine Disinfection (mg/L), EFA-1	0.5	1.3	1.7	1.6	1.7	2.3	2.1	1.4	1.2	1.2	1.6	1.5	2	1.2	1.2	1.1	1.6	2	3.8	2.3	4.5	1.4	1.7	2.8	2.7	2.5	0.7	4.6	1.7	1		
Chlorine Disinfection (mg/L), EFA-2	3.1	1.4	1.4	1.5	5	5	5	5	4.3	3.3	1.9	4.5	3.7	1	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	1.6	1.3	
Chlorine Disinfection (as N) (mg/L), EFA-1						4.67							7.72						11.3							6.88						
Chlorine Disinfection (NTU), EFB-1	1.5	1.3	1.5	1.2	1.2	1.6	1.4	1.6	2	2	2	1.6	1.1	1.7	2	2	1.9	1.9	1.9	1.5	1.4	2	1.9	1.1	1.2	0.8	2		1.7	1.1		
Flow (mgd), Underdrain pump station	<0.01	0	<0.01	0	0	<0.01	0	0	0	0	0	<0.01	0	<0.01	0.002	0.002	0.002	0.002	<0.01	<0.01	<0.01	<0.01	0.002	<0.01	0.002	<0.01	0.001	0.001	0.001	0.001		
Flow (mgd), Reuse Service Area	0.01	0.03	0.04	0.02	0.03	0.03	0.05	0.01	0.03	0.03	0.02	0.01	0.01	0.06	0.02	0.02	0.04	0.03	0.01	0.03	0.05	0.01	0.02	0.04	0.04	0.01	0.02	0.05	0.02	0.02		

Plant Staffing:																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																			</
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Type of Effluent Disposal or Reclaimed Water Reuse: Percolation and Sprinkler Irrigation No. Not Applicable X If yes, cumulative days of wet weather discharge:
 Limited Wet Weather Discharge Activated: Yes No
 * Attach additional sheets necessary to list all certified operators necessary for required operations. *Due to Laboratory oversight TSS for INF-2 was not analyzed. Error not discovered until after holding time expired.

DMR.

647.

Alafaya Total Flows

4/04

Month/Year

INF-2

Influent Flow

Total Plant Flow

35.4

Ave. Daily Flow

1.2

Min. Daily Flow

1.0

Max. Daily Flow

1.3

EFA-1

Percolation Ponds

Total Flow

14

Ave. Daily Flow

.5

Min. Daily Flow

.2

Max. Daily Flow

.9

EFA-2

Reuse Service Area

Total Flow

.8

Ave. Daily Flow

.03

Min. Daily Flow

.005

Max. Daily Flow

.06

Golf Course Usage

Total Flow

5.457

Ave. Daily Flow

.18

Min. Daily Flow

0

Max. Daily Flow

.5

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-001

MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: May 1, 2004 To: May 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.780	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.5	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			6.22		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			6.9		0	Weekly	16-hour FPC
Solids, Total Suspended			9.5		0	Weekly	16-hour FPC
Solids, Total Suspended			48.5		1	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	6-24-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):
 1. High TSS reported for 5-6-04 composite sampling probably caused by hydraulic overloading on plant during start of W. Plant rehab.
 2.5-14 Low CL2 res. Caused by tripped breaker. CL2 res. Lost for about 10 mins.
 3. 5-10 High NO3 - probable cause was low MLSS during sampling.
 4. 5-21 Low CL2 during the night caused by a CL2 line breaking. Line repaired in answer to the after hours call out. Low res. For 1 hr and 40 mins.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alz faya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: May 1, 2004

To: May 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH			7.0		0		Meter
Coliform, Fecal			10.6		0		Grab
Coliform, Fecal			15.7		0		Grab
Total Residual Chlorine (For Disinfection)			0.2*		2		Meter
Nitrogen, Nitrate, Total (as N)			16.0		1		16-hour FPC
Flow (Total through plant)	1.0				0		Flow meters and totalizers
Flow (Total through plant)	1.1	1.2			0		Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C			222.5		0		16-hour FPC
Solids, Total Suspended			168.0		0		16-hour FPC
Percent Capacity, (TMADE/Permitted Capacity) x 100			88.0		0		Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc. PERMIT NUMBER: FLA011074
 MAILING ADDRESS: 200 Weathersfield Avenue Final NA REPORT: Monthly
 Altamonte Springs, FL 32714 CLASS SIZE: Domestic
 FACILITY: Alafaya Utilities WWTF MONITORING GROUP NUMBER: R-002
 LOCATION: 1067 McKinnon Avenue Public Access Irrigation
 Oviedo, FL. 32765
 COUNTY: Seminole NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: May 1, 2004 To: May 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.15	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.42	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.08	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.17	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.5	mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.0	mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended			3.2	mg/L	0	Daily	Grab
pH			7.0	mg/L	0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.
 NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT: Robert L. Risner / Lead Operator
 SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT: *Robert L. Risner*
 TELEPHONE NO. 407-365-4346
 DATE (YY/MM/DD) 6-24-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A(Continued)

MONITORING GROUP NUMBER: R-001

DEPMIT NIMBER: EI-A011074

FACILITY NAME: Alzaya Utilities WWTF

May 31, 2004

From: May 1, 2004

MONITORING PERIOD

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: May 1, 2004

To: May 31, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.80	7.40		1.10			7.90
2				7.60	7.20		0.80			7.60
3				7.50	7.30		1.40		1U	7.80
4				7.90	7.40		1.70		1U	7.90
5	20.00	1.00	8.60	8.00	7.50	140.0*	1.20	2.00	1U	7.80
6				7.70	7.40		1.20		1U	7.50
7				7.60	7.20		3.20			7.40
8				7.60	7.40		1.80			7.40
9				7.60	7.30		1.40			7.60
10	2.50	7.00	16.00	7.40	7.30	30.00	1.50	2.00	1U	7.40
11				7.40	7.10		1.00			
12				7.50	7.20		1.20		1U	7.40
13				7.50	7.00		1.60		1U	7.40
14				7.40	7.10		0.20*		1U	7.40
15				7.60	7.30		1.40			7.40
16				7.70	7.50		5.00			7.50
17				7.70	7.50		5.00		1U	7.50
18	2.50	175.00	10.00	7.50	7.20	11.00	1.00	2.00	1U	7.60
19				7.50	7.10		1.00		1U	7.80
20				7.50	7.40		0.20*		1U	7.70
21				7.80	6.60		2.20			7.70
22				7.60	7.20		0.90			7.60
23				7.60	7.50		0.90			7.40
24				7.70	7.30		1.10		1U	7.60
25	2.40	100.00	6.50	7.60	7.40	13.00	1.00	2.00	1U	7.60
26				7.60	7.30		0.90		1U	7.80
27				7.60	7.40		0.70		1U	7.80
28				7.60	7.20		0.90		1U	7.80
29				7.60	7.20		0.80		1U	7.80
30				7.60	7.40		0.80		1U	7.60
31				7.70	7.40		1.50		1U	7.70
Total	27.40	283.00	41.10	236.00	225.70	54.00	44.20	8.00	20.00	228.40
Mo. Avg.	6.85	70.75	10.28	7.60	7.30	48.50	1.43	2.00	1.00	7.60

PLANT STAFFING:

Day Shift Operator	Class: B
Day Shift Operator	Class: B
Day Shift Operator	Class: C
Night Shift Operator	Class: C
Night Shift Operator	Class: B
Lead Operator	Class: B

Certificate No:	5128
Certificate No:	12274
Certificate No:	13696
Certificate No:	3637
Certificate No:	7701
Certificate No:	10133

Name:	Scott Iaggi
Name:	Corey Sudol
Name:	Ronald Brijlal
Name:	Carl Zubek
Name:	Jose Depedro
Name:	Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: May 1, 2004

To: May 31, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.50	1.80	1.40		1.40	0.60	0.00			0.67	
2	7.40	2.10	1.10		1.40	1.10	0.00			0.48	
3	7.50	2.00	1.10	2.00	1.20	0.90	0.00			0.21	
4	7.40	2.00	1.60	2.00	0.90	0.50	0.02			0.41	
5	7.30	5.00	2.00	2.00	1.10	0.30	0.05	210.00	210.00	0.47	
6	7.00	5.00	1.70	2.00	1.00	0.60	0.39			0.37	
7	7.20	1.30	1.50		1.00	0.60	0.02			0.51	
8	7.20	1.30	1.60		1.20	0.50	0.36			0.58	
9	7.20	2.50	1.70		1.30	0.80	0.17			0.59	
10	7.20	2.70	2.00	2.00	1.10	0.70	0.01	220.00	190.00	0.33	
11					1.00	0.80	0.39			0.44	
12	7.20	2.00	2.00	3.20	1.10	0.80	0.37			0.47	
13	7.00	5.00	2.00	2.00	1.00	0.50	0.01			0.36	
14	7.20	2.90	2.00	2.00	1.00	0.70	0.14			0.36	
15	7.10	3.00	2.00		1.10	1.00	0.01			0.36	
16	7.40	5.00	2.00		1.20	0.40	0.15			0.36	
17	7.20	5.00	2.00	2.00	1.10	0.40	0.14			0.68	
18	7.40	2.00	2.00	2.00	1.00	0.90	0.41	230.00	92.00	0.86	
19	7.30	2.70	2.00	2.00	1.00	0.40	0.25			0.63	
20	7.20	3.70	2.00	2.00	1.00	0.20	0.14			0.68	
21	7.10	5.00	2.00		1.00	0.20	0.08			0.76	
22	7.20	5.00	2.00		1.10	0.30	0.41			0.71	
23	7.30	5.00	2.00		1.20	0.40	0.02			0.68	
24	7.30	5.00	2.00	2.00	1.20	0.30	0.49			0.77	
25	7.50	5.00	2.00	2.20	1.00	0.40	0.43	230.00	180.00	0.91	
26	7.40	5.00	2.00	2.60	1.10	0.30	0.19			0.85	
27	7.40	5.00	2.00	2.00	1.10	0.20	0.16			0.77	
28	7.40	1.80	2.00	2.00	1.00	0.20	0.14			0.69	
29	7.40	1.50	2.00	2.00	1.10	0.20	0.24			0.37	
30	7.50	2.50	2.00	2.00	1.00	0.20	0.20			0.93	
31	7.40	1.10	2.00	2.00	1.20	0.20	0.00			1.20	
Total	218.80	98.90	55.70	42.00	34.10	15.60	5.39	890.00	672.00	18.46	
Mo. Avg.	7.29	3.30	1.86	2.10	1.10	0.50	0.17	222.50	168.00	0.60	

PLANT STAFFING:

Day Shift Operator Class: B
 Day Shift Operator Class: B
 Day Shift Operator Class: C
 Night Shift Operator Class: C
 Night Shift Operator Class: B
 Lead Operator Class: B

Certificate No: 5128
 Certificate No: 12274
 Certificate No: 13696
 Certificate No: 3637
 Certificate No: 7701
 Certificate No: 10133

Name: Scott Iaggi
 Name: Corey Sudol
 Name: Ronald Brijlal
 Name: Carl Zubek
 Name: Jose Depedro
 Name: Robert Risner

649

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMIT NUMBER: FLA011074

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

REPORT: Monthly Domestic
GROUP: NA

FILE COPY

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: June 1, 2004 To: June 30, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.828	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.559	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			5.99		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.0		0	Weekly	16-hour FPC
Solids, Total Suspended			6.0		0	Weekly	16-hour FPC
Solids, Total Suspended			8.6		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	7-21-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): 6-29-04 TRC for RIB's dropped below a 0.5 5 times within a 3 hour period. Four times for about 3 min and one time for about 50 mins. Cause of CL2 loss is that a repair on the air header line had to be done due to a hole in the air header. Air was off to plant for about 10 hours. 6-26-04 High NO3 caused by low DO's due to leaky air header. 6-19-04 Operator forgot to record EFA-2 pH on sheet while chart recorder is being repaired due to lightning hit.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: June 1, 2004

To: June 30, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		6.6		0		Meter
Coliform, Fecal	Sample Measurement		5.7		0		Grab
Coliform, Fecal	Sample Measurement		2.3		0		Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement		0.2		1		Meter
Nitrogen, Nitrate, Total (as N)	Sample Measurement		18.0		1		16-hour FPC
Flow (Total through plant)	Sample Measurement	1.102			0		Flow meters and totalizers
Flow (Total through plant)	Sample Measurement	1.104			0		Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement		212.0		0		16-hour FPC
Solids, Total Suspended	Sample Measurement		146.2		0		16-hour FPC
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		90.2		0		Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMIT NUMBER: FLA011074

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

LIMIT: Final NA
CLASS SIZE: R-002 Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

COUNTY: Seminole

MONITORING PERIOD From: June 1, 2004 To: June 30, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.186	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.186	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.203	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.092	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.6		0	Weekly	16-hour FFC
BOD, Carbonaceous 5 day, 20C			2.0		0	Weekly	16-hour FFC
Solids, Total Suspended			2.0		0	Daily	Grab
pH			6.6		1	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	7-21-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

MONITORING PERIOD

24

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: June 1, 2004

To: June 30, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1	2.0	10.0	0.4	7.6	7.3	11.0	0.5	2.0	1U	7.7
2				7.6	6.6		0.8		1U	7.8
3				7.9	7.4		1.1		1U	7.7
4				7.6	6.6		1.1		1U	7.9
5				7.6	7.3		1.3		1U	7.6
6				7.6	7.5		0.6		1U	7.8
7				7.6	7.4		1.2		1U	7.5
8	2.0	1U	4.3	7.6	7.2	2.0	1.0	2.0	1U	7.6
9				7.7	7.2		1.2		1U	7.6
10				7.8	7.2		3.1		1U	7.1
11				7.8	7.1		1.6		1U	7.2
12				7.9	7.2		3.8		1U	7.9
13				7.3	7.1		1.5		1U	7.5
14				7.5	7.1		2.0		1U	7.6
15	2.0	1U	7.0	7.6	7.2	4.0	4.5	2.0	1U	7.9
16				7.6	7.2		1.3		1U	7.5
17				7.6	7.2		1.0		1U	7.7
18				7.5	7.2		1.3		1U	7.6
19				7.4	7.3		3.1		1U	*
20				7.4	7.3		1.5		1U	7.3
21				7.3	7.2		1.4		1U	7.2
22	2.0	49.0		7.4	7.2	16.0	1.1	2.0	1U	7.1
23				7.4	7.2		1.5		1U	7.3
24				7.4	7.1		1.2		1U	7.1
25				7.5	7.2		0.9		1U	7.6
26			18.0	7.5	7.2		2.3		1U	7.6
27				7.4	7.2		2.2		1U	7.4
28				7.4	7.2		0.2*		1U	7.2
29				7.5	7.2		2.4			
30	2.0	1U	7.1	7.5	7.1	9.8	1.6	2.0	1U	7.3
31										
Total	10.0	60.5	36.8	226.5	215.4	42.8	48.1	10.0	14.5	210.3
Mo. Avg.	2.0	12.1	7.4	7.6	7.2	8.6	1.6	2.0	0.5	7.3

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: B

Certificate No: 12274

Name: Corey Sudol

Day Shift Operator

Class:

Certificate No:

Name:

Night Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator

Class: B

Certificate No: 7701

Name: Jose Depedro

Lead Operator

Class: B

Certificate No: 10133

Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: June 1, 2004

To: June 30, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.6	1.8	2.0	2.0	1.073	0.296	0.417	230.0	220.0	0.895	
2	7.6	2.1	2.0	2.0	1.055	0.077	0.425			0.780	
3	7.4	1.1	2.0	2.0	1.013	0.130	0.304			0.837	
4	7.4	1.0	1.8	2.0	1.014	0.219	0.000			0.833	
5	7.5	5.0	1.8	2.0	0.840	0.294	0.000			0.425	
6	7.1	3.1	1.5	2.0	1.312	0.928	0.000			0.190*	
7	7.1	2.0	1.7	2.0	1.060	0.996	0.000			0.379	
8	7.0	1.0	2.0	2.0	1.100	0.664	0.000	240.0	150.0	0.454	
9	6.9	1.0	1.2	2.0	1.098	0.346	0.000			0.419	
10	6.9	2.1	2.0	2.0	1.113	0.632	0.000			0.344	
11	7.0	1.0	1.8	2.0	1.029	0.681	0.000			0.429	
12	7.0	2.2	1.5	2.0	1.191	0.646	0.000			0.619	
13	7.0	1.0	1.2	2.0	1.341	0.699	0.118			0.594	
14	7.4	1.0	2.0	2.0	1.128	0.419	0.152			0.319	
15	7.1	1.0	2.0	2.0	1.132	0.611	0.009	200.0	81.0	0.539	
16	7.4	4.5	2.0	2.0	1.137	0.326	0.449			0.639	
17	7.3	5.0	2.0	2.0	1.025	0.247	0.331			0.724	
18	7.2	1.0	1.2	2.0	1.139	0.188	0.012			0.823	
19	*	1.3	1.6	2.0	1.250	0.576	0.000			0.349	
20	7.3	2.3	0.9	2.0	1.276	1.241	0.000			0.205	
21	7.2	3.8	0.6	2.0	1.173	1.113	0.000			0.339	
22	6.9	1.0	1.0	2.0	1.108	0.570	0.001			0.644	
23	6.9	1.0	2.0	2.0	1.154	0.440	0.125	180.0	130.0	0.294	
24	7.0	1.2	2.0	2.0	1.084	0.531	0.121			0.660*	
25	7.1	3.0	2.0	2.0	0.856	0.365	0.012			0.489	
26	7.0	3.0	2.0	2.0	1.147	0.955	0.000			0.300	
27	7.1	1.6	1.3	2.0	1.313	0.618	0.011			0.208	
28	7.1	1.3	2.0	2.0	1.083	0.869	0.118			0.157	
29					0.828	0.787	0.168			0.360	
30	7.1	1.6	2.0	2.0	1.039	0.298	0.000	210.0	150.0	0.385	
31											
Total	200.6	58.0	49.1	58.0	33.111	16.762	2.773	1060.0	731.0	13.782	
Mo. Avg.	6.9	2.0	1.7	2.0	1.104	0.559	0.092	212.0	146.2	0.459	

PLANT STAFFING:

Day Shift Operator Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator Class: B

Certificate No: 12274

Name: Corey Sudol

Day Shift Operator Class:

Certificate No:

Name:

Night Shift Operator Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator Class: B

Certificate No: 7701

Name: Jose Depedro

Lead Operator Class: B

Certificate No: 10133

Name: Robert Risner

FILE COPY

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: July 1, 2004 To: July 31, 2004

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	Sample Measurement	0.788	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	Sample Measurement	0.465	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement			5.6		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement			2.0		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			5.9		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			2.9		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	18-19-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): *1. 7-20 NO3 violation probably due to low solids in plants. *2. 7-27 NO3 violation due to low solids and low D.O.s.

* CAL-1 flow was estimated for the whole month of July due to lightning damage done to the influent meter.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: July 1, 2004

To: July 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		6.9		0		Meter
Coliform, Fecal	Sample Measurement		8.9		0		Grab
Coliform, Fecal	Sample Measurement		5.7		0		Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement		0.6		0		Meter
Nitrogen, Nitrate, Total (as N)	Sample Measurement		19.8		2		16-hour FPC
Flow (Total through plant)	Sample Measurement	1.114			0		Flow meters and totalizers
Flow (Total through plant)	Sample Measurement	1.114		1.106	0		Flow meters and totalizers
BOD, Carbonaceous 5 day, ZOC	Sample Measurement		215.0		0		16-hour FPC
Solids, Total Suspended	Sample Measurement		150.0		0		16-hour FPC
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		88.4		0		Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765
MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: July 1, 2004 To: July 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	MGD	0.204		0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	Sample Measurement	MGD	0.427		0	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.204		1	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.139		0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, ZOC	Sample Measurement		3.5		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, ZOC	Sample Measurement		<2.0		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement		<2.0		0	Daily	Grab
pH	Sample Measurement		6.9		0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	8-19-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): * For the dates 7-27-04 and 7-28-04 the inline NTU analyzer did not send information to the chart recorder. The analyzer was other wise fully functional. The high NTU autovalue and the reads on the analyzer matched calibration, we just have no hard copy of the NTU reads.

MONITORING GROUP NUMBER: R-001

To:

2

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: July 1, 2004

To: July 31, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.6	7.2		1.4		<1.0	7.3
2				7.4	7.2		2.3		<1.0	7.7
3				7.5	7.2		2.6		<1.0	7.5
4				7.4	7.2		1.8		<1.0	7.1
5				7.4	7.2		0.9		<1.0	7.3
6	<2.0	15.0	4.1	7.4	7.2	5.2	2.1	<2.0	<1.0	7.3
7				7.6	7.2		2.3		<1.0	7.3
8				7.4	7.2		1.3		<1.0	7.3
9				7.4	7.2		1.4		<1.0	7.4
10				7.5	7.2		1.7		<1.0	7.5
11				7.5	7.2		1.1		<1.0	7.6
12				7.4	7.2		1.9		<1.0	7.5
13	<2.0	<1.0	10.0	7.5	7.3	3.4	0.7	<2.0	<1.0	7.8
14				7.3	7.0		0.7		1.0	7.5
15				7.5	7.0		1.8		<1.0	7.8
16				7.4	7.0		2.4		<1.0	7.8
17				7.4	7.0		1.6		<1.0	7.9
18				7.5	7.2		1.1		<1.0	7.8
19				7.4	7.1		1.7		<1.0	7.5
20	<2.0	1.0	19.8*	7.7	7.0	4.2	0.7	<2.0	<1.0	7.9
21				7.7	7.0		1.4		<1.0	7.8
22				7.4	7.2		1.5		<1.0	7.2
23				7.2	7.0		1.4		<1.0	7.6
24				7.1	6.9		1.2		<1.0	7.6
25				7.4	7.1		2.2		<1.0	7.5
26				7.4	7.0		1.3		<1.0	7.5
27	<2.0	138.0	14.8*	7.5	7.0	<2.0	1.5	<2.0	<1.0	7.5
28				7.4	7.1		0.6		<1.0	7.8
29				7.5	6.9		1.5		<1.0	7.8
30				7.4	7.0		1.8		<1.0	7.7
31				7.4	7.1		2.0		<1.0	7.5
Total	8.0	155.0	49.1	230.6	220.3	14.8	47.9	8.0	31.0	234.3
Mo. Avg.	<2.0	38.8	12.3	7.4	7.1	3.7	1.5	2.0	1.0	7.6

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: B	Certificate No: 12274	Name: Corey Sudol
Day Shift Operator	Class: C	Certificate No: 13792	Name: Roy Mericle
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: B	Certificate No: 10133	Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: July 1, 2004

To: July 31, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.1	1.7	2.0	<2.0	0.921*	0.338	0.340			-0.130	
2	7.1	2.2	2.0	<2.0	1.000*	0.721	0.250			0.000	
3	7.1	1.9	2.0	<2.0	1.261*	0.724	0.000			0.430	
4	7.3	1.8	2.0	<2.0	1.192*	0.674	0.000			0.590	
5	7.1	1.4	2.0	<2.0	1.299*	0.732	0.000			0.490	
6	7.2	3.4	2.0	<2.0	1.082*	0.590	0.002	180.0	160.0	0.430	
7	7.2	2.6	1.8	<2.0	1.026*	0.879	0.123			0.390	
8	7.1	1.3	1.8	<2.0	1.147*	0.371	0.377			0.020	
9	7.2	1.9	2.0	<2.0	1.110*	0.253	0.353			0.770	
10	7.1	1.9	2.0	<2.0	1.080*	0.229	0.000			0.670	
11	7.2	1.0	1.4	<2.0	1.294*	0.630	0.000			0.130	
12	7.2	2.0	1.1	<2.0	1.142*	0.959	0.000			0.270	
13	7.3	1.1	1.7	<2.0	1.110*	0.694	0.124	300.0	110.0	0.350	
14	7.3	1.3	2.0	<2.0	1.094*	0.470	0.123			0.750	
15	7.3	5.0	2.0	<2.0	1.074*	0.344	0.000			0.530	
16	7.3	5.0	2.0	<2.0	1.234*	0.367	0.000			0.510	
17	7.1	1.0	2.0	<2.0	1.176*	0.486	0.341			0.440	
18	7.3	1.3	2.0	<2.0	1.239*	0.372	0.342			0.180	
19	7.4	5.0	2.0	<2.0	1.192*	0.300	0.000			0.390	
20	7.4	5.0	2.0	<2.0	1.104*	0.359	0.000	180.0	160.0	1.180	
21	7.1	1.0	2.0	<2.0	1.056*	0.483	0.000			0.690	
22	7.2	1.7	0.7	<2.0	1.148*	0.281	0.383			0.120	
23	7.1	1.7	1.6	<2.0	1.097*	0.266	0.348			0.470	
24	6.9	1.2	1.3	<2.0	1.231*	0.318	0.013			0.690	
25	7.1	1.1	1.6	<2.0	0.707*	0.361	0.127			0.430	
26	7.3	1.1	2.0	<2.0	1.139*	0.531	0.000			0.510	
27	7.2	1.1	2.0*	<2.0	1.089*	0.607	0.402	200.0	170.0	0.510	
28	7.3	4.2	2.0*	<2.0	1.048*	0.457	0.168			0.140	
29	7.2	2.5	1.9	<2.0	1.056*	0.149	0.031			0.420	
30	7.1	2.0	2.0	<2.0	0.928*	0.092	0.455			0.020	
31	6.9	1.6	1.5	<2.0	1.256*	0.364	0.000			0.840	
Total	222.7	67.0	56.4	62.0	34.532*	14.401	4.302	860.0	600.0	13.230	
Mo. Avg.	7.2	2.2	1.8	2.0	1.114*	0.465	0.139	215.0	150.0	0.427	

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>B</u>	Certificate No: <u>12274</u>	Name: <u>Corey Sudol</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubeck</u>
Night Shift Operator	Class: <u>B</u>	Certificate No: <u>7701</u>	Name: <u>Jose Depedro</u>
Lead Operator	Class: <u>B</u>	Certificate No: <u>10133</u>	Name: <u>Robert Risner</u>

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

62.
FILE COPY

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-4768

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole
NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: August 1, 2004 To: August 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.789	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.997	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			5.1		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.1	2.4	0	Weekly	16-hour FPC
Solids, Total Suspended			5.2		0	Weekly	16-hour FPC
Solids, Total Suspended			3.2	5.6	0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	9-24-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): 8-13-04 through 8-8-04 CAL-1 is estimated flow due to lightning damage to meter in July. * 2. Hurricane Charley knocked out power to EFA-1 C12 and pH analyzers from 2045 on 8-13-04 to 0900 on 8-14-04. No continuous monitoring for 10 hours. * 3. No reuse made so no fecal and TSS collected * 4. No EFA-2 or EFB-1 samples collected from 8-17-04 through 8-22-04 due to filter off line for cleaning and painting. * 5. Lab results for EFA-2 TSS were 16.0 mg/L. Possible cause of failure: sample may have been collected right after backwash cycle of filter.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: August 1, 2004

To: August 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.0		0		Meter
Coliform, Fecal	Sample Measurement		12.6		0		Grab
Coliform, Fecal	Sample Measurement		12.0		0		Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement		0.6		0		Meter
Nitrogen, Nitrate, Total (as N)	Sample Measurement		20.0		*4		16-hour FPC
Flow (Total through plant)	Sample Measurement	1.126			0		Flow meters and totalizers
Flow (Total through plant)	Sample Measurement	1.245	1.154		0		Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement		200.0		0		16-hour FPC
Solids, Total Suspended	Sample Measurement		135.4		0		16-hour FPC
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		57.7		0		Calculated

* 1. 8-3-04 High NO3, possible cause, toxic influent from pre school cleaning.
low solids caused by heavy rains and high flows.

2. 8-10-04 High NO3 due to high DO's.

* 3. 8-24-04 High NO3, possibly due to low solids.

* 4. 8-31-04 High NO3 possibly caused by

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: August 1, 2004 To: August 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.222	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.208	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.190	MGD			1	Continuous	Flow Meters and totalizers
Flow, to golf course	0.020	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.5	mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.4	mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended			*16.0	mg/L	1	Daily	Grab
pH			6.9	mg/L	0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	9-24-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

To: August 31, 2004

4

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: August 1, 2004

To: August 31, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.4	7.1		1.8		<1.0	7.2
2				7.3	7.1		1.4		<1.0	7.2
3	<2.0	170.0	20.0	7.6	7.2	2.2	0.9	<2.0	<1.0	7.4
4				7.6	7.2		1.0		<1.0	7.4
5				7.6	7.1		1.9		<1.0	7.5
6				7.5	7.2		1.2		<1.0	7.5
7				7.6	7.1		1.4		<1.0	7.5
8				7.4	7.2		1.7		<1.0	7.2
9				7.7	7.2		0.8		<1.0	7.2
10	<2.0	3.0	18.0	7.8	7.2	<2.0	2.7		<1.0	7.3
11				7.8	7.1		1.4	3.6	<1.0	7.8
12				8.1	7.1		3.0		<1.0	7.8
13				*7.5	*7.0		0.6		<1.0	7.3
14				7.6	7.2		1.4		*	*
15				7.7	7.2		1.7		<1.0	7.3
16				7.6	7.2		1.8		<1.0	7.5
17	<2.0	31.0	7.5	7.5	7.3	5.6	1.8	*	*	*
18				7.5	7.3		0.9	*	*	*
19				7.4	7.3		1.8	*	*	*
20				7.5	7.3		1.7	*	*	*
21				7.4	7.3		1.0	*	*	*
22				7.4	7.2		0.9	*	*	*
23				7.6	7.4		1.0		<1.0	7.4
24	<2.0	16.0	14.0	7.8	7.3	2.2	1.5	<2.0	<1.0	7.2
25				7.6	7.4		1.8		<1.0	7.2
26				7.6	7.2		4.1		<1.0	7.3
27				7.6	7.1		5.0		<1.0	7.3
28				7.7	7.2		1.7		<1.0	7.6
29				7.6	7.2		1.6		<1.0	7.5
30				7.8	7.3		1.6		<1.0	7.4
31	2.4	1.0	17.0	7.8	7.1	4.0	1.7	<2.0	<1.0	7.4
Total	10.4	221.0	76.5	228.1	216.3	16.0	52.8	9.6	24.0	177.4
Mo. Avg.	2.1	44.2	15.3	7.4	7.0	3.2	1.7	2.4	<1.0	7.4

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: B

Certificate No: 12274

Name: Corey Sudol

Day Shift Operator

Class: C

Certificate No: 13792

Name: Roy Mericle

Night Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubeck

Night Shift Operator

Class: B

Certificate No: 7701

Name: Jose Depedro

Lead Operator

Class: B

Certificate No: 10133

Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: August 1, 2004

To: August 31, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.0	1.5	1.5	<2.0	*1.466	0.797	0.000			0.202	
2	7.1	1.2	1.8	<2.0	*1.141	0.690	0.000			0.514	
3	7.4	1.6	2.0	<2.0	*1.203	0.311	0.001	190.0	160.0	0.930	
4	7.1	2.1	2.0	<2.0	*1.251	0.526	0.124			0.518	
5	7.1	3.5	2.0	<2.0	*1.167	0.533	0.234			0.162	
6	7.1	1.8	1.4	<2.0	*1.062	0.732	0.039			0.377	
7	7.1	1.5	2.0	<2.0	*1.627	0.972	0.000			0.255	
8	7.2	1.4	2.0	<2.0	1.467	1.366	0.000			0.108	
9	7.1	1.0	2.0	<2.0	1.129	1.017	0.020	220.0	26.0	0.069	
10	7.3	5.0	1.1	<2.0	1.165	1.081	0.006			0.331	
11	7.4	5.0	2.0	<2.0	0.855	0.640	0.000			0.337	
12	7.4	1.0	2.0	<2.0	0.928	0.561	0.000			0.179	
13	7.0	5.0	2.0	<2.0	1.292	1.196	0.000			0.023	
14	*	*	*	*	1.048	1.048	0.000			0.017	
15	7.1	2.2	1.4	<2.0	1.425	0.903	0.000			0.032	
16	7.5	2.4	1.7	<2.0	1.329	1.093	0.000			0.340	
17	*	*	*	*	1.293	1.364	0.001	240.0	210.0	0.292	
18	*	*	*	*	1.254	1.257	0.159			0.161	
19	*	*	*	*	1.210	1.229	0.000			0.025	
20	*	*	*	*	1.102	1.114	0.022			0.009	
21	*	*	*	*	1.342	1.322	0.001			0.003	
22	*	*	*	*	1.511	1.540	0.000			0.002	
23	7.0	1.9	2.0	<2.0	1.239	0.875	0.000			0.169	
24	6.7	1.9	2.0	<2.0	1.275	1.006	0.001	180.0	71.0	0.121	
25	6.9	2.2	0.9	<2.0	1.450	1.793	0.000			0.113	
26	7.1	4.0	1.6	*16.0	1.175	0.738	0.000			0.074	
27	7.3	5.0	1.7	<2.0	1.093	1.067	0.000			0.141	
28	7.5	5.0	1.3	<2.0	1.271	1.261	0.000			0.385	
29	7.2	1.5	1.6	<2.0	1.362	0.639	0.000			0.251	
30	7.3	1.0	1.4	<2.0	1.182	1.202	0.000			0.213	
31	7.0	1.6	2.0	<2.0	1.279	1.035	0.000	170.0	210.0	0.089	
Total	171.9	60.3	41.4	62.0	38.593	30.908	0.608	1000.0	677.0	6.442	
Mo. Avg.	7.2	2.5	1.7	2.6	1.245	0.997	0.020	200.0	135.4	0.208	

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: B	Certificate No: 12274	Name: Corey Sudol
Day Shift Operator	Class: C	Certificate No: 13792	Name: Roy Mericle
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: B	Certificate No: 10133	Name: Robert Risner

DEPARTMENT OF ENVIRONMENTAL PROTECTION

When Complete mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3704

FILE COPY

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE: ☐

647

MONITORING PERIOD

From: Sept. 1, 2004

To: Sept. 30, 2004

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	Sample Measurement	0.805	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	Sample Measurement	1.065	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement			4.93		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement			<2.0		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			5.4		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			7.2		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	10-25-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): 1. NRM = "no reuse made".

to no personnel on shifts because of hurricanes.

*2. Flows for 9-5 and 9-26 are averaged from flows from the following days, 9-6 and 9-27 respectively, due

*3. 9-7 High NO3 caused by low solids - washout from Hurricane Francis.

*4. 9-16 High NO3 - solids low, too long of detention time. *5. 9-22 High NO3 caused by high solids and high DO's.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: Sept. 1, 2004

To: Sept. 30, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH			6.8		0		Meter
Coliform, Fecal			12.6		0		Grab
Coliform, Fecal			1,316		0		Grab
Total Residual Chlorine (For Disinfection)			0.7		0		Meter
Nitrogen, Nitrate, Total (as N)			*33.0		3		16-hour FPC
Flow (Total through plant)	1.155				0		Flow meters and totalizers
Flow (Total through plant)	1.306				0		Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C			137.5		0		16-hour FPC
Solids, Total Suspended			104.0		0		16-hour FPC
Percent Capacity, (TMADP/Permitted Capacity) x 100			98		0		Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTIC CHARGE MONITORING REPORT - PART A
Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767
PERMIT NUMBER: FLA011074

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

REPORT: Monthly
GROUP: Domestic

CLASS SIZE: Final NA
MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD							From: Sept. 1, 2004	To: Sept. 30, 2004
Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type	
Flow to public access irrigation	Sample Measurement	MGD	0.229		0	Continuous	Flow Meters and totalizers	
Flow to public access irrigation	Sample Measurement	MGD	0.238		0	Continuous	Flow Meters and totalizers	
Flow, to golf course	Sample Measurement	MGD	0.176		0	Continuous	Flow Meters and totalizers	
Flow, to golf course	Sample Measurement	MGD	0.017		0	Continuous	Flow Meters and totalizers	
BOD, Carbonaceous 5 day, 20C	Sample Measurement		3.5		0	Weekly	16-hour FPC	
BOD, Carbonaceous 5 day, 20C	Sample Measurement		2.0		0	Weekly	16-hour FPC	
Solids, Total Suspended	Sample Measurement		2.6		0	Daily	Grab	
pH	Sample Measurement		6.7		0	Continuous	Meter	

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	10-25-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Arafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING PERIOD

From:	<u>Sept. 1, 2004</u>	To:	Sept. 30, 2004
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[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: September 1, 2004

To: September 30, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.6	7.3		2.8		<1.0	7.2
2				7.8	7.5		3.3		<1.0	7.4
3				7.8	7.4		2.2		<1.0	7.5
4				7.6	7.4		1.2		NRM	NRM
5				*	*		*		*	*
6				7.8	7.2		0.8		NRM	NRM
7	<2.0	<1.0	*16.0	7.6	7.0	4.0	1.0	<2.0	<1.0	7.0
8				7.6	7.2		1.5		<1.0	7.2
9				7.4	6.9		1.0		<1.0	7.3
10				7.5	7.0		3.4		<1.0	7.2
11				7.5	7.2		1.2		<1.0	7.2
12				7.4	7.2		1.4		<1.0	7.1
13				7.7	7.1		1.5		<1.0	7.3
14		<1.0		7.5	7.1		5.0		NRM	NRM
15				7.7	7.2		5.0		<1.0	7.4
16	<2.0		*28.0	7.6	6.8	18.0	1.5	<2.0	<1.0	7.5
17				7.6	7.0		1.0		<1.0	7.5
18				7.6	7.0		1.2		<1.0	7.4
19				7.6	7.1		1.8		<1.0	7.4
20				7.4	7.1		2.1		<1.0	7.1
21				7.4	7.3		5.0		<1.0	7.2
22	<2.0	3.0	*33.0	7.4	7.0	2.4	0.9	<2.0	<1.0	7.1
23				7.6	7.0		3.5		<1.0	7.1
24				7.6	7.0		3.5		<1.0	7.0
25				7.5	7.2		1.7		<1.0	7.2
26				7.5	7.2		1.7		NRM	NRM
27				7.4	7.2		1.7		NRM	NRM
28	<2.0	<1.0	8.3	7.4	7.2	4.2	2.8	<2.0	<1.0	7.4
29				7.6	7.3		0.7		<1.0	7.2
30				7.2	6.9		1.7		<1.0	7.0
31										
Total	8.0	6.0	85.3	218.9	207.0	28.6	62.1	8.0	24.0	173.9
Mo. Avg.	2.0	1.5	21.3	7.5	7.1	7.2	2.1	2.0	1.0	7.2

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: B	Certificate No: 12274	Name: Corey Sudol
Day Shift Operator	Class: C	Certificate No: 13792	Name: Roy Mericle
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: B	Certificate No: 10133	Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: September 1, 2004

To: September 30, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.0	5.0	0.7	<2.0	1.350	1.331	0.000			0.175	
2	7.1	5.0	1.2	<2.0	1.263	1.206	0.000			0.191	
3	7.0	1.7	0.8	<2.0	1.369	1.308	0.000			0.095	
4	NRM	NRM	NRM	NRM	1.258	1.449	0.000			0.148	
5	*	*	*	*	*1.257	*1.449	*0.000			*0.148	
6	NRM	NRM	NRM	NRM	1.642	1.591	0.000			0.037	
7	6.7	5.0	1.1	<2.0	1.398	0.934	0.000	130.0	84.0	0.293	
8	6.8	5.0	0.9	<2.0	1.312	0.885	0.000			0.221	
9	6.9	1.0	1.1	<2.0	1.429	1.117	0.000			0.131	
10	6.9	3.7	1.3	<2.0	1.195	0.799	0.000			0.997	
11	7.0	1.1	1.0	<2.0	1.345	0.466	0.000			0.370	
12	6.9	1.0	1.8	<2.0	1.502	1.414	0.000			0.150	
13	7.0	1.0	2.0	<2.0	1.177	0.392	0.000			0.155	
14	NRM	NRM	NRM	NRM	1.215	1.133	0.001			0.216	
15	6.8	5.0	1.0	<2.0	1.073	1.124	0.121			0.230	
16	7.0	5.0	1.2	2.6	1.192	0.836	0.231	200.0	160.0	0.175	
17	7.1	5.0	1.3	2.4	1.102	0.802	0.002			-0.056	
18	7.0	1.3	2.0	<2.0	1.301	0.916	0.061			0.400	
19	7.1	1.2	1.9	<2.0	1.426	0.711	0.001			0.314	
20	7.0	5.0	0.9	<2.0	1.399	1.304	0.001			0.315	
21	6.9	5.0	0.9	<2.0	1.225	1.167	0.000			0.270	
22	6.9	5.0	2.0	<2.0	1.216	0.673	0.010	110.0	86.0	0.407	
23	6.9	2.5	1.2	<2.0	1.156	0.852	0.000			0.250	
24	6.9	2.2	1.2	<2.0	1.263	0.934	0.000			0.279	
25	7.0	1.3	2.0	<2.0	1.447	1.810	0.000			0.055	
26	NRM	NRM	NRM	NRM	*1.447	*1.81	*0.000			*0.056	
27	NRM	NRM	NRM	NRM	1.521	1.475	0.000			0.114	
28	6.9	5.0	2.0	<2.0	1.286	0.679	0.000	110.0	86.0	0.241	
29	6.9	2.0	1.0	<2.0	1.205	0.629	0.000			0.607	
30	6.9	2.0	1.0	<2.0	1.206	0.758	0.071			0.168	
31											
Total	166.6	77.0	31.5	49.0	39.177	31.954	0.499	550.0	416.0	7.152	
Mo. Avg.	6.9	3.2	1.3	2.0	1.306	1.065	0.017	137.5	104.0	0.238	

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>B</u>	Certificate No: <u>12274</u>	Name: <u>Corey Sudol</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: <u>B</u>	Certificate No: <u>7701</u>	Name: <u>Jose Depedro</u>
Lead Operator	Class: <u>B</u>	Certificate No: <u>10133</u>	Name: <u>Robert Risner</u>

647 FILE COPY DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3770

PERMITTEE NAME: Alafaya Utilities, Inc.
 MAILING ADDRESS: 200 Weathersfield Avenue
 Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
 LOCATION: 1067 McKinnon Avenue
 Oviedo, FL. 32765

PERMIT NUMBER: FLA011074

LIMIT: Final
 CLASS SIZE: NA

REPORT: Monthly
 GROUP: Domestic

MONITORING GROUP NUMBER: R-001
 MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: October 1, 2004

To: October 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.784	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.733	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			4.7		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.1		0	Weekly	16-hour FPC
Solids, Total Suspended			5.7		0	Weekly	16-hour FPC
Solids, Total Suspended			8.5		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	11-19-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): *1. 10-19-04 EFA-1 Bleach line broke causing the CL2 residual to drop below a 0.5 for about 15 minutes. *2. 10-6-04 High NO3 for EFA-1 composite sample. *3. 10-12-04 High NO3 for EFA-1 composite sample. *4. 10-19-04 High NO3 for EFA-1 composite sample. *5. 10-26-04 High NO3 for EFA-1 composite sample.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF
 PERMIT NUMBER: FLA011074
 MONITORING PERIOD
 From: October 1, 2004 To: October 31, 2004
 MONITORING GROUP NUMBER: R-001

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement			6.8 ✓ 7.8 ✓		0		Meter
Coliform, Fecal	Sample Measurement			16.2 ✓		0		Grab
Coliform, Fecal	Sample Measurement			9.3 ✓ 97.0 ✓		0		Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement			0.0		1		Meter
Nitrogen, Nitrate, Total (as N)	Sample Measurement			*30.0 ✓		4		16-hour FPC
Flow (Total through plant)	Sample Measurement	1.161				0		Flow meters and totalizers
Flow (Total through plant)	Sample Measurement	1.218	1.242			0		Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement			180.0		0		16-hour FPC
Solids, Total Suspended	Sample Measurement			164.0		0		16-hour FPC
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement			99.0		0		Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: NA

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

REPORT: Monthly
GROUP: Domestic

To: October 31, 2004

From: October 1, 2004

MONITORING PERIOD

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.26	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.41	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.17	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.04	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.4	mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			<2.0	mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended			*14.0	mg/L	2	Daily	Grab
pH			6.6	mg/L	0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	11-19-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): *1. 10-7-04 High TSS for EFB-1 grab sample. *2. 10-15-04 High TSS for EFB-1 grab sample.

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

From: October 1, 2004 To: October 31, 2004

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: October 1, 2004

To: October 31, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.2	6.8		2.0		<1.0	7.1
2				7.3	6.9		0.9		<1.0	7.1
3				7.5	7.0		1.2		<1.0	7.2
4				7.6	7.1		1.5		<1.0	7.5
5		76.0		7.4	7.1		1.8		<1.0	7.2
6	<2.0		28.0	7.4	6.9	<2.0	2.2	<2.0	<1.0	7.4
7				7.5	6.9		1.2		<1.0	7.3
8				7.5	7.1		3.1		<1.0	7.3
9				7.3	7.0		2.6		<1.0	7.3
10				7.4	7.0		1.1		<1.0	7.5
11				7.4	7.0		1.4		<1.0	7.1
12	<2.0	<1.0	30.0	7.4	7.2	2.8	2.0	<2.0	<1.0	7.4
13				7.8	7.2		3.0		<1.0	7.5
14				7.5	7.0		3.5		<1.0	7.2
15				7.5	6.9		3.7		<1.0	7.3
16				7.6	7.0		2.7		<1.0	7.2
17				7.7	6.8		2.5		<1.0	7.2
18				7.5	6.8		3.2		<1.0	7.6
19	2.4	97.0	24.0	7.8	6.9	<2.0	*0.0	<2.0	<1.0	7.2
20				7.2	6.9		1.7		<1.0	7.0
21				7.6	6.9		4.2		<1.0	7.0
22				7.4	6.9		2.5		<1.0	7.1
23				7.4	7.0		1.0		<1.0	7.6
24				7.6	7.1		1.6		<1.0	7.2
25				7.6	7.0		1.3		<1.0	7.1
26	<2.0	<1.0	21.0	7.7	7.1	27.0	1.5	<2.0	21.0	7.0
27				7.3	7.0		2.3		<1.0	7.0
28				7.5	7.0		3.0		<1.0	7.0
29				7.7	6.9		1.0		<1.0	7.1
30				7.8	7.0		1.2		<1.0	7.1
31				7.8	7.2		1.1		<1.0	7.0
Total	8.4	175.0	103.0	232.9	216.6	33.8	62.0	8.0	51.0	223.8
Mo. Avg.	2.1	43.8	25.8	7.5	7.0	8.5	2.0	2.0	1.6	7.2

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>B</u>	Certificate No: <u>12274</u>	Name: <u>Corey Sudol</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: <u>B</u>	Certificate No: <u>7701</u>	Name: <u>Jose Depedro</u>
Lead Operator	Class: <u>B</u>	Certificate No: <u>10133</u>	Name: <u>Robert Risner</u>

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: October 1, 2004

To: October 31, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant ✓	Flow (MGD) to Percolation Ponds ✓	Flow (MGD) to golf course ✓	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse ✓	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	6.8	2.5	1.2	3.4	1.123	0.880	0.072			0.210	
2	6.8	1.0	1.8	<2.0	1.347	1.012	0.072			0.405	
3	6.9	1.4	2.0	<2.0	1.445	0.987	0.074			0.241	
4	7.0	1.0	2.0	<2.0	1.245	0.744	0.002			0.169	
5	6.9	5.0	2.0	<2.0	1.204	0.906	0.000			0.552	
6	7.0	5.0	2.0	<2.0	1.247	0.488	0.000	180.0	200.0	0.335	
7	7.0	4.4	2.0	13.0	1.179	0.846	0.001			0.245	
8	7.0	1.0	1.0	3.6	1.140	1.037	0.000			0.430	
9	7.0	5.0	1.0	3.8	1.299	1.132	0.000			0.592	
10	6.8	1.0	1.6	<2.0	1.270	0.240	0.000			0.379	
11	6.9	5.0	2.0	<2.0	0.995	0.303	0.000			0.145	
12	7.0	5.0	2.0	<2.0	1.147	1.078	0.000	180.0	180.0	0.273	
13	7.0	5.0	2.0	5.0	1.112	0.889	0.000			0.581	
14	6.9	5.0	1.6	<2.0	1.104	0.557	0.014			0.377	
15	6.9	5.0	1.6	14.0	1.127	0.510	0.000			0.478	
16	6.8	3.0	2.0	5.8	1.224	0.731	0.000			0.620	
17	6.8	1.8	2.0	<2.0	1.403	0.804	0.003			0.492	
18	7.0	1.0	2.0	<2.0	1.180	0.612	0.124			0.220	
19	6.8	3.4	2.0	<2.0	1.259	0.521	0.129	160.0	66.0	0.131	
20	6.8	1.1	1.2	<2.0	1.203	1.168	0.000			0.404	
21	6.8	2.0	1.0	<2.0	1.210	0.778	0.041			0.325	
22	6.8	2.2	0.9	<2.0	1.154	0.953	0.000			0.423	
23	6.8	1.0	0.6	<2.0	1.245	0.649	0.000			0.544	
24	6.8	1.9	0.6	<2.0	1.365	0.755	0.000			0.448	
25	6.8	2.1	1.0	<2.0	1.201	0.629	0.000			0.370	
26	6.8	4.7	1.4	<2.0	1.142	0.678	0.385	200.0	210.0	0.444	
27	6.8	2.8	2.0	<2.0	1.149	0.514	0.000			0.631	
28	6.8	3.0	1.5	2.8	1.133	0.387	0.132			0.324	
29	6.8	3.7	1.0	<2.0	1.120	0.537	0.020			0.483	
30	6.8	1.0	1.0	<2.0	1.369	0.844	0.000			0.730	
31	6.6	1.0	2.0	<2.0	1.414	0.547	0.004			0.602	
Total	212.7	88.0	48.0	97.4	37.756	22.716	1.073	720.0	656.0	12.603	
Mo. Avg.	6.9	2.8	1.5	3.1	1.218	0.733	0.035	180.0	164.0	0.407	

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: B

Certificate No: 12274

Name: Corey Sudol

Day Shift Operator

Class: C

Certificate No: 13792

Name: Roy Mericle

Night Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator

Class: B

Certificate No: 7701

Name: Jose Depedro

Lead Operator

Class: B

Certificate No: 10133

Name: Robert Risner

1-117

FILE COPY

DEPARTMENT OF ENVIRONMENTAL PROTECTION

Charge MONITORING REPORT - PART A

When Completed

Mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3747

PERMITTEE NAME:

Alafaya Utilities, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

MAILING ADDRESS:

FACILITY:

Alafaya Utilities WWTF
1067 McKinnon Avenue
Oviedo, FL 32765

LOCATION:

LIMIT:
CLASS SIZE:

Final
NA

REPORT:
GROUP:

Monthly
Domestic

MONITORING GROUP NUMBER:

R-001

MONITORING GROUP DESC:

Percolation pond system, including influent

COUNTY:

Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD

From: November 1, 2004

To: November 1, 2004

Nov. 30, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.738	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.543	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	5.7				0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	3.7				0	Weekly	16-hour FPC
Solids, Total Suspended	6.6				0	Weekly	16-hour FPC
Solids, Total Suspended	4.2				0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	12-14-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

*1. EFA-1 CL2 residual dropped below a 0.5 in the early morning hours according to the chart recorder.

operator arrived in answer to the alarm.

CL2 residual was registering by the time an

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: November 1, 2004

To: November 30, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		8.2		0		Meter
Coliform, Fecal	Sample Measurement		13.1		0		Grab
Coliform, Fecal	Sample Measurement		1.0		0		Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement		*0.0		1		Meter
Nitrogen, Nitrate, Total (as N)	Sample Measurement		12.0		0		16-hour FPC
Flow (Total through plant)	Sample Measurement	1.2			0		Flow meters and totalizers
Flow (Total through plant)	Sample Measurement	1.2			0		Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement		280.0		0		16-hour FPC
Solids, Total Suspended	Sample Measurement		178.0		0		16-hour FPC
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		98.6		0		Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION CHARGE MONITORING REPORT - PART A

Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMIT NUMBER: FLA011074

PERMITTEE NAME: Alafaya Utilities, Inc.

MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF

LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

REPORT: Monthly
GROUP: Domestic

FINAL: NA

CLASS SIZE: R-002
MONITORING GROUP NUMBER: Public Access Irrigation
MONITORING GROUP DESC:

NO DISCHARGE FROM SITE:

MONITORING PERIOD				From: November 1, 2004		To: November 30, 2004	
Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	MGD	0.300		0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	Sample Measurement	MGD	0.558		0	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.169		0	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.087		0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement		3.9		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement		1.6		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement		3.0		0	Daily	Grab
pH	Sample Measurement		6.6		0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	12-14-04

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): *1. 11-22-04 The lab results for fecal at EFA-2 was 27. The lab reported this to us in December. Cause of failure is probably a dirty sample point.

FINANCIAL REPORT - PART A(Continued)

To: November 30, 2004

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: November 1, 2004

To: November 30, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				8.1	7.2		1.8		1.0	7.4
2	<2.0	<1.0	11.0	7.8	7.2	6.2	1.0	<2.0	<1.0	7.8
3				7.9	7.2		1.7		<1.0	7.6
4				8.0	7.4		1.0		<1.0	7.1
5				8.0	7.4		5.0		<1.0	7.4
6				8.0	7.2		2.3		<1.0	7.5
7				7.9	7.2		1.0		<1.0	7.2
8				7.8	7.4		2.3		<1.0	7.4
9	5.0	<1.0	8.4	7.9	7.3	3.6	2.1	3.3	<1.0	7.1
10				7.8	7.2		*0.0		<1.0	7.3
11				7.9	7.2		1.1		<1.0	7.4
12				7.7	7.3		2.6		<1.0	7.6
13				7.6	7.2		1.0		<1.0	7.5
14				7.7	6.9		1.4		<1.0	6.8
15				7.6	7.0		2.1		<1.0	6.8
16	<2.0	<1.0	9.6	8.0	7.0	2.8	2.9	<2.0	<1.0	7.6
17				7.8	7.0		4.5		<1.0	7.2
18				7.9	7.0		1.5		<1.0	7.3
19				7.5	6.8		1.6		<1.0	7.1
20				7.6	7.2		1.6		<1.0	7.4
21				7.8	7.3		0.8		<1.0	7.3
22	<2.0	<1.0	8.8	7.6	7.4	3.4	4.1	<2.0	*27.0	7.3
23				8.0	7.4		5.0		<1.0	7.2
24				8.1	7.6		0.7		<1.0	7.2
25				8.2	7.1		0.7		<1.0	7.0
26				7.9	7.2		2.1		<1.0	7.4
27				7.8	7.0		1.2		<1.0	7.3
28				7.7	7.1		1.6		<1.0	7.2
29				7.8	7.2		2.2		<1.0	7.3
30	7.5	<1.0	12.0	7.8	7.2	5.0	3.8	4.7	<1.0	7.4
31										
Total	18.5	5.0	49.8	235.2	215.8	21.0	60.7	14.0	56.0	219.1
Mo. Avg.	3.7	1.0	10.0	7.8	7.2	4.2	2.0	2.8	1.9	7.3

PLANT STAFFING:

Day Shift Operator Class: B

Day Shift Operator Class: B

Day Shift Operator Class: C

Night Shift Operator Class: C

Night Shift Operator Class: B

Lead Operator Class: B

Certificate No: 5128

Certificate No: 12274

Certificate No: 13792

Certificate No: 3637

Certificate No: 7701

Certificate No: 10133

Name: Scott Iaggi

Name: Corey Sudol

Name: Roy Mericle

Name: Carl Zubeck

Name: Jose Depedro

Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTFF

Monitoring Period

From: November 1, 2004

To: November 30, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant ✓	Flow (MGD) to Percolation Ponds ✓	Flow (MGD) to golf course ✓	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse ✓	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	6.8	1.0	2.0	<2.0	1.170	0.635	0.131			0.398	
2	7.0	5.0	2.0	<2.0	1.237	0.683	0.132	210.0	200.0	0.722	
3	6.8	3.4	2.0	<2.0	1.103	0.325	0.303			0.408	
4	6.8	1.0	1.0	<2.0	1.211	0.315	0.192			0.323	
5	6.9	2.5	1.5	<2.0	1.065	0.053	0.000			0.970	
6	7.0	1.0	2.0	<2.0	1.237	0.457	0.000			0.769	
7	6.8	1.0	2.0	3.0	1.465	0.531	0.000			0.603	
8	7.0	2.4	2.0	<2.0	1.142	0.320	0.131			0.704	
9	6.6	2.6	2.0	<2.0	1.174	0.441	0.000	360.0	190.0	0.955	
10	6.7	3.5	1.5	<2.0	1.108	0.425	0.131			0.630	
11	6.9	3.5	0.7	<2.0	1.246	0.363	0.114			0.226	
12	7.0	4.4	1.0	<2.0	1.104	0.895	0.106			0.435	
13	7.1	1.0	1.8	<2.0	1.222	0.803	0.112			0.466	
14	6.6	1.0	1.9	<2.0	1.463	0.641	0.122			0.355	
15	6.6	1.7	1.6	<2.0	1.135	0.708	0.064			0.379	
16	6.6	1.6	2.5	<2.0	1.127	0.592	0.007	220.0	200.0	0.927	
17	6.8	2.4	1.2	<2.0	1.168	0.500	0.154			0.572	
18	6.9	2.8	0.7	<2.0	1.166	0.313	0.116			0.327	
19	6.9	2.1	0.8	<2.0	1.089	0.441	0.124			0.467	
20	6.9	1.0	1.1	<2.0	1.236	0.546	0.129			0.622	
21	6.9	1.0	0.8	<2.0	1.399	0.418	0.022			0.837	
22	7.0	1.0	0.8	<2.0	1.229	0.497	0.125	270.0	120.0	0.631	
23	7.1	3.6	0.8	<2.0	1.170	0.477	0.082			0.962	
24	7.1	3.5	1.2	<2.0	1.257	0.268	0.000			0.633	
25	6.8	1.0	1.6	<2.0	1.369	0.975	0.000			0.435	
26	7.2	1.0	1.6	<2.0	1.108	0.424	0.000			0.560	
27	6.9	1.0	0.8	2.0	1.232	0.595	0.107			0.365	
28	6.9	1.1	1.1	<2.0	1.474	1.091	0.000			0.342	
29	7.2	2.0	0.9	2.4	1.220	0.812	0.100			0.287	
30	7.2	5.0	0.9	<2.0	1.173	0.736	0.100	340.0	180.0	0.439	
31											
Total	207.0	65.1	41.8	65.4	36.503	16.277	2.604	1400.0	890.0	16.749	
Mo. Avg.	6.9	2.2	1.4	2.2	1.217	0.543	0.087	280.0	178.0	0.558	

PLANT STAFFING:

Day Shift Operator Class: B
 Day Shift Operator Class: B
 Day Shift Operator Class: C
 Night Shift Operator Class: C
 Night Shift Operator Class: B
 Lead Operator Class: B

Certificate No: 5128
 Certificate No: 12274
 Certificate No: 13792
 Certificate No: 3637
 Certificate No: 7701
 Certificate No: 10133

Name: Scott Iaggi
 Name: Corey Sudol
 Name: Roy Mericle
 Name: Carl Zubek
 Name: Jose Depedro
 Name: Robert Risner

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE: ☐

REPORT: Monthly
GROUP: Domestic

FILE COPY

MONITORING PERIOD From: December 1, 2004 To: December 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.713	MGD			Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	1.0 (An. Avg.)	MGD			Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.665	MGD			Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	Report (Mo. Avg.)	MGD			Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.8		Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1			20.0 (An. Avg.)		Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.3		Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1			60.0 (Mo. Avg.)		Weekly	16-hour FPC
Solids, Total Suspended			4.7		Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1			20.0 (An. Avg.)		Weekly	16-hour FPC
Solids, Total Suspended			4.7		Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1			60.0 (Mo. Avg.)		Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	1-21-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): *12-7-04 13.0 mg/L NO3 reported by lab on composite sample possibly caused by high D.O. 12-14-04 The lab held NO3 composite sample past the recommended holding time.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: December 1, 2004

To: December 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration		Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.0	8.1		0		Meter
PARM Code 00400-1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		6.0 (Min.)	8.5 (Max.)	SU		Continuous	Meter
PARM Code 74055-1 Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		8.5			0		Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		200.0 (Ar. Avg.)		#/100ML		Weekly	Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		1.00	1.0		0		Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Permit Requirement		Report (Mo. Avg. Mean)	800.0 (Max.)	#/100ML		Weekly	Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Sample Measurement		1.0			0		Meter
PARM Code 50060-1 Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		0.5 (Min.)		mg/L		Continuous	Meter
PARM Code 50060-1 Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		13.0			1		16-hour FPC
PARM Code 00620-1 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		12.0 (Max.)		mg/L		Weekly	16-hour FPC
PARM Code 00620-1 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement	1.191				0		Flow meters and totalizers
PARM Code 50050-1 Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement	1.25 (Ar. Avg.)					Continuous	Flow meters and totalizers
PARM Code 50050-1 Mon. Site No. CAL-1 Flow (Total through plant)	Sample Measurement	1.247				0		Flow meters and totalizers
PARM Code 50050-1 Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement	Report (Mo. Avg.)					Continuous	Flow meters and totalizers
PARM Code 50050-1 Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Sample Measurement	Report (3 Mo. Avg.)	285.0			0		Flow meters and totalizers
PARM Code 80082-1 Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		mg/L		Weekly	16-hour FPC
PARM Code 80082-1 Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		222.5			0		16-hour FPC
PARM Code 00530-1 Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100	Permit Requirement		Report (Mo. Avg.)		mg/L		Weekly	16-hour FPC
PARM Code 00530-1 Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		98.6			0		Calculated
PARM Code 80082-1 Mon. Site No. CAL-1	Permit Requirement		Report		Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

Final
NA

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: December 1, 2004 To: December 31, 2004

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	MGD	0.335		0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	Permit Requirement	MGD	0.535 (Max. Avg.)			Continuous	Flow Meters and totalizers
Flow to public access irrigation	Sample Measurement	MGD	0.488		0	Continuous	Flow Meters and totalizers
PARM Code 80050 Y Mon. Site No. FLW-3	Permit Requirement	MGD	Report (Max. Avg.)			Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.159		0	Continuous	Flow Meters and totalizers
PARM Code 30050 P Mon. Site No. FLW-4	Permit Requirement	MGD	0.10 (Max. Avg.)			Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.048		0	Continuous	Flow Meters and totalizers
PARM Code 30050 Q Mon. Site No. FLW-4	Permit Requirement	MGD	Report (Max. Avg.)			Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement		3.0		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EPA-2	Permit Requirement		20.0 (Max. Avg.)			Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement		2.4		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EPA-2	Permit Requirement		30.0 (Max. Avg.)			Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement		3.0		0	Daily	Grab
PARM Code No. 00430 Y Mon. Site No. EPA-1	Permit Requirement		5.0 (Max.)			Daily	Grab
pH	Sample Measurement		6.5		0	Continuous	Meter
PARM Code No. 00400 Y Mon. Site No. EPA-1	Permit Requirement		6.0 (Min.)			Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	1-21-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

To: December 31, 2004

4

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: December 1, 2004

To: December 31, 2004

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.7	7.2		5.0		1.0	7.3
2				7.6	7.2		5.0		<1.0	7.3
3				7.8	7.2		5.0		<1.0	7.2
4				8.0	7.1		2.4		<1.0	7.8
5				7.8	7.0		2.5		<1.0	7.4
6				7.6	7.3		4.0		<1.0	7.2
7	3.0	<1.0	*13.0	7.8	7.3	<2.0	1.8	3.6	<1.0	7.2
8				7.8	7.3		5.0		<1.0	7.2
9				7.8	7.2		5.0		<1.0	7.3
10				8.0	7.5		5.0		<1.0	7.4
11				8.0	7.4		2.7		<1.0	7.5
12				7.8	7.2		1.1		<1.0	7.4
13				8.1	7.4		1.0		<1.0	7.5
14	<2.0	<1.0	7.5Q	7.8	7.4	4.0	2.1	<2.0	<1.0	7.4
15				7.8	7.4		3.2		<1.0	7.7
16				8.1	7.2		2.4		<1.0	8.2
17				7.7	7.2		1.5		<1.0	7.3
18				7.7	7.2		1.4		<1.0	7.6
19				7.4	7.2		1.1		<1.0	7.6
20	<2.0	1.0	6.1	7.4	7.2	5.4	2.1	<2.0	<1.0	7.5
21				7.7	7.4		4.6		<1.0	7.8
22				7.6	7.4		5.0		<1.0	7.8
23				7.6	7.2		1.7		<1.0	7.7
24				7.6	7.3		1.2		<1.0	7.4
25				7.5	7.2		1.2		<1.0	7.3
26				7.5	7.3		5.0		<1.0	7.4
27				7.4	7.3		4.9		<1.0	7.4
28	<2.0	<1.0	5.2	7.5	7.1	7.4	1.6	<2.0	<1.0	7.5
29				7.4	7.1		1.1		<1.0	7.8
30				7.4	7.1		1.5		<1.0	7.4
31				7.5	7.1		1.6		<1.0	7.6
Total	9.0	4.0	31.0	238.4	224.6	18.8	88.7	9.6	31.0	232.1
Mo. Avg.	2.3	1.0	7.8	7.7	7.2	4.7	2.9	2.4	1.0	7.5

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>B</u>	Certificate No: <u>12274</u>	Name: <u>Corey Sudol</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubeck</u>
Night Shift Operator	Class: <u>B</u>	Certificate No: <u>7701</u>	Name: <u>Jose Depedro</u>
Lead Operator	Class: <u>B</u>	Certificate No: <u>10133</u>	Name: <u>Robert Risner</u>

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: December 1, 2004 To: December 31, 2004

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.1	1.5	0.6	<2.0	1.167	0.491	0.000			0.696	
2	7.1	3.3	1.0	<2.0	1.241	0.629	0.002			0.443	
3	7.0	3.7	0.5	2.2	1.121	0.542	0.106			0.427	
4	6.9	1.7	0.8	3.0	1.246	0.578	0.004			0.679	
5	7.0	1.4	0.9	<2.0	1.490	0.657	0.000			0.487	
6	7.1	1.0	1.2	<2.0	1.243	0.631	0.104			0.268	
7	7.1	2.6	0.8	<2.0	1.231	0.902	0.001	310.0	230.0	0.772	
8	7.0	3.1	2.0	<2.0	1.185	0.373	0.256			0.455	
9	7.1	3.6	0.8	<2.0	1.193	0.416	0.004			0.441	
10	6.5	5.0	0.5	<2.0	1.181	0.591	0.000			0.321	
11	7.2	1.8	0.7	2.4	1.312	0.722	0.000			1.261	
12	7.2	1.0	0.9	<2.0	1.506	0.600	0.043			0.392	
13	7.3	5.0	1.6	<2.0	1.145	0.914	0.253			0.512	
14	7.2	5.0	0.9	<2.0	1.326	0.584	0.000	260.0	210.0	0.456	
15	7.3	5.0	1.5	<2.0	0.744	0.230	0.120			0.494	
16	7.5	1.0	2.0	<2.0	1.187	0.468	0.000			0.367	
17	7.4	5.0	0.8	<2.0	1.118	0.775	0.105			0.350	
18	7.2	1.0	1.5	<2.0	1.332	0.719	0.000			0.640	
19	7.2	2.1	0.8	<2.0	1.396	0.940	0.000			0.391	
20	7.1	1.1	1.0	<2.0	1.274	0.635	0.000	310.0	180.0	0.322	
21	7.3	5.0	0.8	<2.0	1.283	0.846	0.000			0.548	
22	7.2	5.0	1.0	<2.0	1.089	0.372	0.301			0.312	
23	7.3	1.8	1.0	<2.0	1.284	0.886	0.000			0.552	
24	7.0	2.0	0.7	<2.0	1.380	0.845	0.000			0.466	
25	7.1	1.8	1.1	2.4	1.310	0.699	0.000			0.514	
26	7.1	1.0	0.8	<2.0	1.351	0.896	0.001			0.159	
27	7.1	2.0	0.6	<2.0	1.238	0.899	0.000			0.387	
28	7.1	1.0	2.0	<2.0	1.235	0.673	0.000	260.0	270.0	0.507	
29	7.1	2.3	1.1	<2.0	1.252	0.485	0.040			0.612	
30	7.0	1.5	0.9	<2.0	1.221	0.608	0.134			0.368	
31	7.0	3.3	0.6	<2.0	1.364	1.003	0.000			0.522	
Total	220.8	81.6	31.4	64.0	38.642	20.610	1.474	1140.0	890.0	15.121	
Mo. Avg.	7.1	2.6	1.0	2.1	1.247	0.665	0.048	285.0	222.5	0.488	

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>B</u>	Certificate No: <u>12274</u>	Name: <u>Corey Sudol</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: <u>B</u>	Certificate No: <u>7701</u>	Name: <u>Jose Depedro</u>
Lead Operator	Class: <u>B</u>	Certificate No: <u>10133</u>	Name: <u>Robert Risner</u>

To: Gary

December-04Month/Year

Alafaya Utilities

Total Rainfall

3.1

Total Influent

38.642

Total Reuse Sent Out

16.595

Total Golf Course Reuse

1.474

Total Residential Reuse

0.000

Flow To Perc. Ponds

20.610

Interconnect Usage

0

Alafaya Total Flows

December-04

Month/Year

INF-1(CAL-1) Influent Flow

Total Flow	38.642
Ave. Daily Flow	1.247
Min. Daily Flow	0.744
Max Daily Flow	1.506

EFF-1(FLW-2) Ribs/ Percolation Ponds

Total Flow	20.610
Ave. Daily Flow	0.665
Min. Daily Flow	0.230
Max Daily Flow	1.003

EFF-2 Reuse Service Area

Total Flow	16.595
Ave. Daily Flow	0.535
Min. Daily Flow	0.160
Max Daily Flow	1.261

Golf Course Usage

Total Flow	1.474
Ave. Daily Flow	0.048
Min. Daily Flow	0.000
Max Daily Flow	0.301

Residential Usage

Total Flow	15.121
Ave. Daily Flow	0.488
Min. Daily Flow	0.159
Max Daily Flow	1.261

When Completed
mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA
MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

REPORT: Monthly
GROUP: Domestic

FILE COPY

MONITORING PERIOD							From: January 1, 2005	To: January 31, 2005
Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type	
Flow (To percolation ponds)	0.692	MGD			0	Continuous	Flow Meters and totalizers	
Flow (To percolation ponds)	0.668	MGD			0	Continuous	Flow Meters and totalizers	
BOD, Carbonaceous 5 day, 20C			3.6		0	Weekly	16-hour FPC	
BOD, Carbonaceous 5 day, 20C			3.5		0	Weekly	16-hour FPC	
Solids, Total Suspended			5.1		0	Weekly	16-hour FPC	
Solids, Total Suspended			7.3		0	Weekly	16-hour FPC	

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	2-23-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): * 1-12-05 Between 0210 and 0250 the EFA-1 chlorine analyzer chart recorder recorded 0.0 mg/L CL2 residual. response to the low residual alarm. The lab notified us on late in the afternoon on 1-13-05 that our EFA-1 fecal results of 1-12-05 were TNTC. We sampled EFA-1 again on the morning of 1-14-05. 1-12-05 fecal failure our monthly and annual averages as well as the monthly maximum were exceeded. The results were good. As a result of the

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: January 1, 2005 To: January 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.0		0		Meter
PARM Code 00460 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		8.1			Continuous	Meter
PARM Code 74055 Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		8.9		0		Grab
PARM Code 74055 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		20000			Weekly	Grab
PARM Code 74055 Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		4.16		1		Grab
PARM Code 74055 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Permit Requirement		Report (Mo. Avg.)			Weekly	Grab
PARM Code 50050 Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		0.0		1		Meter
PARM Code 50050 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		0.5			Continuous	Meter
PARM Code 50050 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement		7.8		0		16-hour FPC
PARM Code 50050 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		12.0			Weekly	8-hour FPC
PARM Code 50050 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement		1.200		0		Flow meters and totalizers
PARM Code 50050 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		1.25			Continuous	Flow meters and totalizers
PARM Code 50050 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement		1.278		0		Flow meters and totalizers
PARM Code 50050 Mon. Site No. EFA-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement		Report (Mo. Avg.)			Continuous	Flow meters and totalizers
PARM Code 50050 Mon. Site No. EFA-1 BOD, Carbonaceous 5 day, 20C	Sample Measurement		267.5		0		16-hour FPC
PARM Code 50050 Mon. Site No. EFA-1 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)			Weekly	16-hour FPC
PARM Code 50050 Mon. Site No. EFA-1 Solids, Total Suspended	Sample Measurement		315.0		0		16-hour FPC
PARM Code 50050 Mon. Site No. EFA-1 Percent Capacity, (TMADE/Permitted Capacity) x 100	Permit Requirement		Report (Mo. Avg.)			Weekly	16-hour FPC
PARM Code 50050 Mon. Site No. EFA-1 Percent Capacity, (TMADE/Permitted Capacity) x 100	Sample Measurement		99.7		0		Calculated
PARM Code 50050 Mon. Site No. EFA-1 Percent Capacity, (TMADE/Permitted Capacity) x 100	Permit Requirement		Report			Monthly	Calculated

Completed mail this report to : Department of Environmental Protection, Central Dis 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

Permittee Name: Alafaya Utilities, Inc.
Mailing Address: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

Facility: Alafaya Utilities WWTF
Location: 1067 McKinnon Avenue
Oviedo, FL 32765

County: Seminole

Permit Number: FLA011074

Limit: Final
Class Size: NA

Report: Monthly
Group: Domestic

Monitoring Group Number: R-002
Monitoring Group Desc: Public Access Irrigation

No Discharge From Site: ☐

MONITORING PERIOD										From: January 1, 2005	To: January 31, 2005
Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type			
Flow to public access irrigation	Sample Measurement	0.377	MGD			0	Continuous	Flow Meters and totalizers			
Flow to public access irrigation	Sample Measurement	0.505	MGD			0	Continuous	Flow Meters and totalizers			
Flow, to golf course	Sample Measurement	0.148	MGD			1	Continuous	Flow Meters and totalizers			
Flow, to golf course	Sample Measurement	0.035	MGD			0	Continuous	Flow Meters and totalizers			
BOD, Carbonaceous 5 day, 20C	Sample Measurement			2.7	mg/L	0	Weekly	16-hour FPC			
BOD, Carbonaceous 5 day, 20C	Sample Measurement			2.6	mg/L	0	Weekly	16-hour FPC			
Solids, Total Suspended	Sample Measurement			<2.0	mg/L	0	Daily	Grab			
pH	Sample Measurement			6.9	mg/L	0	Continuous	Meter			

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	2-23-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

To: January 31, 2005

4

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: January 1, 2005

To: January 31, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.4	7.1		4.5		<1.0	7.2
2				7.8	7.3		3.0		<1.0	7.4
3				7.8	7.4		0.5		<1.0	8.0
4	4.0	<1.0	3.3	8.0	7.3	6.2	2.1	2.5	<1.0	8.3
5				8.0	7.0		1.5		<1.0	7.4
6				7.8	7.1		4.2		<1.0	7.2
7				7.8	7.2		2.0		<1.0	7.8
8				7.6	7.2		1.8		<1.0	7.4
9				7.8	7.2		1.8		<1.0	7.8
10				8.0	7.1		1.5		<1.0	7.9
11				7.9	7.4		5.0		<1.0	7.9
12	2.0	20000.0	7.3	7.9	7.4	13.0	*0.0	<2.0	<1.0	7.9
13				8.0	7.4		5.0		<1.0	7.9
14		<1.0		8.0	7.5		4.5		<1.0	8.0
15				8.1	7.2		4.0		<1.0	7.9
16				8.0	7.2		1.3		<1.0	7.9
17				8.0	7.3		1.5		<1.0	7.8
18				8.0	7.5		1.8		<1.0	7.8
19	3.0	<1.0	7.8	8.0	7.4	5.4	1.5	<2.0	<1.0	7.8
20				7.8	7.1		3.2		<1.0	7.8
21				7.8	7.3		4.0		<1.0	7.8
22				7.8	7.2		1.2		<1.0	7.8
23				7.6	7.1		1.1		<1.0	7.5
24				7.7	7.3		1.8		<1.0	7.6
25				8.0	7.3		0.0		<1.0	7.8
26	5.0	<1.0	5.4	7.7	7.4	4.4	3.0	4.0	<1.0	7.6
27				7.8	7.2		2.3		<1.0	7.6
28				7.6	7.2		1.5		<1.0	7.4
29				7.6	7.4		1.4		<1.0	7.6
30				7.8	7.5		2.5		<1.0	7.6
31				7.8	7.4		2.1		<1.0	7.6
Total	14.0	20002.0	23.8	242.9	225.6	29.0	71.6	8.5	15..5	239.0
Mo. Avg.	3.5	4000.4	6.0	7.8	7.3	7.3	2.3	2.1	0.5	7.7

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: B

Certificate No: 12274

Name: Corey Sudol

Day Shift Operator

Class: C

Certificate No: 13792

Name: Roy Mericle

Night Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator

Class: B

Certificate No: 7701

Name: Jose Depedro

Lead Operator

Class: B

Certificate No: 10133

Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: January 1, 2005

To: January 31, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.0	3.1	1.2	<2.0	1.312	0.697	0.000			0.669	
2	7.2	4.8	2.0	<2.0	1.520	0.645	0.000			0.559	
3	7.1	3.7	1.7	<2.0	1.258	0.842	0.000			0.469	
4	7.1	5.0	2.0	<2.0	1.318	0.632	0.080	260.0	250.0	0.503	
5	7.0	4.3	2.0	<2.0	1.216	0.387	0.028			0.655	
6	6.9	3.9	1.3	<2.0	1.254	0.548	0.094			0.443	
7	7.1	2.8	1.0	<2.0	1.088	0.689	0.115			0.391	
8	7.2	3.1	1.0	<2.0	1.315	0.690	0.000			0.667	
9	7.1	2.5	2.0	<2.0	1.472	0.576	0.001			0.524	
10	7.4	5.0	2.0	<2.0	1.239	0.496	0.011			0.746	
11	7.4	5.0	1.9	<2.0	1.198	0.762	0.105			0.426	
12	7.4	5.0	1.9	<2.0	1.209	0.182	0.106	280.0	420.0	0.525	
13	7.4	5.0	2.0	<2.0	1.184	0.471	0.000			0.783	
14	7.4	5.0	0.6	<2.0	1.360	0.776	0.000			0.709	
15	7.2	5.0	1.8	<2.0	1.306	0.692	0.000			0.303	
16	7.1	2.1	1.6	<2.0	1.408	1.174	0.000			0.172	
17	6.9	4.0	1.4	<2.0	1.425	1.105	0.085			0.245	
18	7.3	5.0	1.3	<2.0	1.232	0.913	0.077			0.395	
19	7.2	5.0	2.0	<2.0	1.215	0.463	0.000	310.0	230.0	0.572	
20	7.2	5.0	1.5	<2.0	1.206	0.679	0.111			0.321	
21	7.2	5.0	1.5	<2.0	1.110	0.640	0.000			0.508	
22	7.1	3.1	1.9	<2.0	1.308	0.610	0.000			0.638	
23	7.1	2.8	1.3	<2.0	1.497	0.976	0.000			0.369	
24	7.2	2.9	1.4	<2.0	1.305	0.766	0.000			0.332	
25	7.2	5.0	2.0	<2.0	1.153	0.892	0.069			0.515	
26	7.3	3.6	1.2	<2.0	1.234	0.468	0.009	220.0	360.0	0.647	
27	7.2	2.5	1.0	<2.0	1.202	0.462	0.000			0.507	
28	7.2	2.0	0.6	<2.0	1.079	0.604	0.000			0.527	
29	7.2	2.7	1.2	<2.0	1.338	0.508	0.000			0.715	
30	7.2	2.0	1.1	<2.0	1.458	0.724	0.084			0.500	
31	7.2	2.3	1.6	<2.0	1.207	0.648	0.113			0.309	
Total	222.7	118.2	47.0	31.0	39.625	20.717	1.088	1070.0	1260.0	15.644	
Mo. Avg.	7.2	3.8	1.5	1.0	1.278	0.668	0.035	267.5	315.0	0.505	

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>B</u>	Certificate No: <u>12274</u>	Name: <u>Corey Sudol</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: <u>B</u>	Certificate No: <u>7701</u>	Name: <u>Jose Depedro</u>
Lead Operator	Class: <u>B</u>	Certificate No: <u>10133</u>	Name: <u>Robert Risner</u>

Jan-05

INF PERC GC REUSE

	FLOW				EFA-1			EFA-2
	CAL-1	FLW-2	FLW-4	FLW-3	TSS	CBOD	Fecal	CBOD
Feb-04	1.241	0.860	0.250	0.219	5.05	8.46	0.50	5.69
Mar-04	1.187	0.816	0.304	0.183	7.72	6.74	0.50	2.82
Apr-04	1.180	0.467	0.582	0.418	9.50	8.00	1.40	6.60
May-04	1.100	0.500	0.170	0.420	1.40	2.00	1.00	2.00
Jun-04	1.104	0.559	0.092	0.459	8.60	2.00	12.10	2.00
Jul-04	1.114	0.465	0.139	0.427	2.90	2.00	38.80	2.00
Aug-04	1.245	0.997	0.020	0.208	3.20	2.10	44.20	2.40
Sep-04	1.264	1.031	0.016	0.231	7.20	2.00	1.50	2.00
Oct-04	1.218	0.733	0.035	0.407	0.00	0.00	0.00	0.00
Nov-04	1.217	0.543	0.087	0.558	4.20	3.70	1.00	1.60
Dec-04	1.247	0.665	0.048	0.488	4.70	2.25	1.00	2.40
Jan-05	1.278	0.668	0.035	0.505	7.25	3.50	4.16	2.63
	1.278	0.668	0.035	0.505	7.25	3.50	0.50	2.13

Monthly	1.278	0.668	0.035	0.505	7.25	3.50	4.16	2.63
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3 Month	1.247	0.625	0.057	0.517	5.38	3.15	2.05	2.21
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An.Avg	1.200	0.692	0.148	0.377	5.14	3.56	8.85	2.68
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INF-1 (CAL-1)

Influen Flow

Total Flow	39.625
Avg. Daily Flow	1.278
Min. Daily Flow	1.079
Max Daily Flow	1.52

EFF-1 (FLW-2)

Ribs/ Percolation Ponds

Total Flow	20.717
Avg. Daily Flow	0.668
Min. Daily Flow	0.182
Max Daily Flow	1.174

EFF-2

Total Reuse Service Area

Total Flow	16.732
Avg. Daily Flow	0.540
Min. Daily Flow	0.172
Max Daily Flow	0.783

FLW-4

Golf Course Usage

Total Flow	1.088
Avg. Daily Flow	0.035
Min. Daily Flow	0
Max Daily Flow	0.115

FLW-3

Residential Usage

Total Flow	15.644
Avg. Daily Flow	0.505
Min. Daily Flow	0.172
Max Daily Flow	0.783

To:Kathy

January-05
Month/Year

Alafaya Utilities

Total Rainfall	<u>2.9</u>
Total Influent	<u>39.625</u>
Total Reuse Sent Out	<u>16.732</u>
Total Golf Course Reuse	<u>1.088</u>
Total Residential Reuse	<u>15.644</u>
Flow To Perc. Ponds	<u>20.717</u>
Monthly Bleach Usage In Gallons	<u>7907</u>
Interconnect Usage	<u>0</u>

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:

2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

July 5, 2005

Mr. David Smicherko
Environmental Specialist
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Revised Discharge Monitoring Report
Alafaya Utilities, Inc., Permit # FLA011074
January, 2005

Dear Mr. Smicherko:

Enclosed please find a revised copy of page 4 of the Discharge Monitoring Report for the above referenced month to reflect the fecal coliform analysis % less than dection to be 100% instead of 0.0 as previeously reported

If you should have any questions or require further information, please do not hesitate to call me at (407) 869-8588, ext. 229.

Sincerely,

Alafaya Utilities, Inc.



Kathy Sillitoe
Area Manager

EC: Patrick Flynn, Regional Director, UIOF
Scotty L. Haws, Assistant Operations Manager, UIOF

DEPARTMENT OF ENVIRONMENTAL PROTECTION CHARGE MONITORING REPORT - PART A

When Completed: mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: February 1, 2005 To: February 28, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.671	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.607	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.0		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.2		0	Weekly	16-hour FPC
Solids, Total Suspended			4.96		0	Weekly	16-hour FPC
Solids, Total Suspended			2.85		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	3-23-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): * EFA-1 annual average for fecal exceeded parameters due to last months failure.

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: February 1, 2005

To: February 28, 2005

2

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: February 1, 2005 To: February 28, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.401	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.509	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.133	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.071	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			2.4	mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.0	mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended			<2.0	mg/L	0	Daily	Grab
pH			7.1	mg/L	0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	3-23-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

From: February 1, 2005

To: February 28, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: February 1, 2005

To: February 28, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1	2.5	<1.0	3.7	7.6	7.3	2.8	1.0	3.3	<1.0	7.4
2				7.6	7.4		3.8		<1.0	7.3
3				7.8	7.2		1.1		<1.0	7.4
4				8.1	7.5		2.7		<1.0	7.8
5				8.3	7.4		5.0		<1.0	7.8
6				8.0	7.3		2.1		<1.0	7.5
7				7.5	7.4		2.0		<1.0	7.4
8	4.2	<1.0	2.8	7.7	7.4	<2.0	1.4	2.6	<1.0	8.0
9				7.8	7.4		1.9		<1.0	8.0
10				7.9	7.2		2.0		<1.0	7.6
11				7.7	7.3		2.3		<1.0	7.6
12				7.8	7.3		1.2		<1.0	7.8
13				7.9	7.3		1.3		<1.0	7.6
14				7.8	7.3		1.4		<1.0	7.4
15	<2.0	<1.0	2.2	7.6	7.3	4.2	3.8	<2.0	<1.0	7.6
16				7.6	7.3		4.1		<1.0	7.4
17				7.5	7.3		1.4		<1.0	7.6
18				7.6	7.2		2.0		<1.0	7.4
19				7.5	7.4		0.8		<1.0	7.4
20				7.6	7.3		1.8		<1.0	7.4
21	<2.0	<1.0	0.1	7.7	7.5	3.4	1.5	<2.0	<1.0	7.5
22				7.5	7.2		1.8		<1.0	7.5
23				7.5	7.2		2.5		<1.0	7.4
24				7.5	7.2		2.6		<1.0	7.4
25				7.6	7.2		2.5		<1.0	7.4
26				7.7	7.0		2.0		<1.0	7.5
27				7.8	7.2		1.3		<1.0	7.5
28				8.1	7.4		1.1		<1.0	7.6
29										
30										
31										
Total	8.7	2.0	8.8	216.3	204.4	11.4	58.3	7.9	14.0	211.2
Mo. Avg.	2.2	0.5	2.2	7.7	7.3	2.9	2.1	2.0	0.5	7.5

PLANT STAFFING:

 Day Shift Operator Class: B

 Certificate No: 5128

 Name: Scott Iaggi

 Day Shift Operator Class: B

 Certificate No: 12274

 Name: Corey Sudol

 Day Shift Operator Class: C

 Certificate No: 13792

 Name: Roy Mericle

 Night Shift Operator Class: C

 Certificate No: 3637

 Name: Carl Zubek

 Night Shift Operator Class: B

 Certificate No: 7701

 Name: Jose Depedro

 Lead Operator Class: B

 Certificate No: 10133

 Name: Robert Risner

Monitoring Period

From: February 1, 2005

To: February 28, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.2	1.8	1.6	<2.0	1.185	0.524	0.094	280.0	130.0	0.368	
2	7.1	2.2	1.0	<2.0	1.239	0.524	0.100			0.362	
3	7.2	1.7	1.4	<2.0	1.195	0.524	0.008			0.454	
4	7.2	2.1	0.8	<2.0	1.134	0.808	0.000			0.517	
5	7.1	2.1	1.4	<2.0	1.313	0.434	0.000			0.649	
6	7.2	1.9	1.5	<2.0	1.514	0.757	0.000			0.540	
7	7.2	5.0	1.6	<2.0	1.243	0.782	0.082			0.334	
8	7.2	5.0	1.6	<2.0	1.254	0.887	0.097	270.0	210.0	0.490	
9	7.4	5.0	1.4	<2.0	1.124	0.339	0.089			0.537	
10	7.2	1.8	1.6	<2.0	1.209	0.508	0.000			0.560	
11	7.2	3.1	0.7	<2.0	1.104	0.480	0.000			0.535	
12	7.2	1.8	1.8	<2.0	1.356	0.520	0.209			0.541	
13	7.2	2.0	1.2	<2.0	1.508	0.843	0.000			0.608	
14	7.2	1.5	1.6	<2.0	1.193	0.726	0.450			0.008	
15	7.3	1.9	1.1	<2.0	1.203	0.662	0.003	160.0	150.0	0.666	
16	7.2	2.5	1.4	<2.0	1.140	0.443	0.241			0.559	
17	7.1	2.2	1.3	<2.0	1.220	0.225	0.000			0.587	
18	7.2	3.0	0.8	<2.0	1.081	0.502	0.000			0.699	
19	7.1	2.2	2.0	<2.0	1.293	0.201	0.109			0.859	
20	7.2	1.0	2.0	<2.0	1.361	0.519	0.176			0.622	
21	7.4	5.0	2.0	<2.0	1.371	0.784	0.086	260.0	240.0	0.592	
22	7.4	5.0	2.0	<2.0	1.237	0.492	0.196			0.573	
23	7.3	5.0	1.0	<2.0	1.099	0.326	0.003			0.542	
24	7.2	2.2	1.2	<2.0	1.223	0.654	0.045			0.368	
25	7.1	5.0	1.2	<2.0	1.140	0.605	0.000			0.543	
26	7.1	2.2	1.8	<2.0	1.370	0.594	0.000			0.452	
27	7.2	2.2	2.0	<2.0	1.516	1.247	0.000			0.288	
28	7.2	1.9	2.0	<2.0	1.237	1.087	0.000			0.394	
29											
30											
31											
Total	201.8	78.3	41.0	28.0	35.062	16.997	1.988	970.0	730.0	14.247	
Mo. Avg.	7.2	2.8	1.5	1.0	1.252	0.607	0.071	242.5	182.5	0.509	

PLANT STAFFING:

Day Shift Operator Class: B
Day Shift Operator Class: B
Day Shift Operator Class: C
Night Shift Operator Class: C
Night Shift Operator Class: B
Lead Operator Class: B

Certificate No: 5128
Certificate No: 12274
Certificate No: 13792
Certificate No: 3637
Certificate No: 7701
Certificate No: 10133

Name: Scott Iaggi
Name: Corey Sudol
Name: Roy Mericle
Name: Carl Zubek
Name: Jose Depedro
Name: Robert Risner

INF PERC GC REUSE

Feb-05

	FLOW				EFA-1			EFA-2
	CAL-1	FLW-2	FLW-4	FLW-3	TSS	CBOD	Fecal	CBOD
Mar-04	1.187	0.816	0.304	0.183	7.72	6.74	0.50	2.82
Apr-04	1.180	0.467	0.582	0.418	9.50	8.00	1.40	6.60
May-04	1.100	0.500	0.170	0.420	1.40	2.00	1.00	2.00
Jun-04	1.104	0.559	0.092	0.459	8.60	2.00	12.10	2.00
Jul-04	1.114	0.465	0.139	0.427	2.90	2.00	38.80	2.00
Aug-04	1.245	0.997	0.020	0.208	3.20	2.10	44.20	2.40
Sep-04	1.264	1.031	0.016	0.231	7.20	2.00	1.50	2.00
Oct-04	1.218	0.733	0.035	0.407	0.00	0.00	0.00	0.00
Nov-04	1.217	0.543	0.087	0.558	4.20	3.70	1.00	1.60
Dec-04	1.247	0.665	0.048	0.488	4.70	2.25	1.00	2.40
Jan-05	1.278	0.668	0.035	0.505	7.25	3.50	4.16	2.63
Feb-05	1.252	0.607	0.071	0.509	2.85	2.18	0.50	1.98
	1.252	0.607	0.071	0.509	2.85	2.18	0.50	1.98

Monthly	1.252	0.607	0.071	0.509	2.85	2.18	0.50	1.98
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3 Month	1.259	0.647	0.051	0.501	4.93	2.64	1.89	2.34
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An.Avg	1.201	0.671	0.133	0.401	4.96	3.04	8.85	2.37
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DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: 647.
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

MONITORING GROUP NUMBER: R-001

MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: March 1, 2005 To: March 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.668	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.780	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.1		1	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			7.0		1	Weekly	16-hour FPC
Solids, Total Suspended			4.5		1	Weekly	16-hour FPC
Solids, Total Suspended			2.6		1	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted.

Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	4-21-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): 1. 3-30-05 NS = No weekly composite samples analyzed. Samples were collected but not packaged for lab pickup. Operations staff fault.

- *3-8-05 Electric circuit overloaded and tripped breaker causing bleach pumps not to run. Added HTH until bleach pumps caught up the residual.
- *3-27-05 Chart recorder registered a low CI2 residual, caused by a clog in the CI2 analyzer sample line.
- *3-31-05 Chart recorder registered a low CI2 residual, caused by a clog in the CI2 analyzer sample line.
- *3-20-05 Chart recorder registered a low CI2 residual, caused by a clog in the
- *3-28-05 Chart recorder registered a low CI2 residual, caused by a clog in the

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD From: March 1, 2005 To: March 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration		Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.0	8.3		0		Meter
PARM Code 000001 Mon. Site No. EPA-1 Coliform, Fecal	Permit Requirement		6.5 (Min.)	8.5 (Max.)	SI	0	Continuous	Meter
PARM Code 000002 Mon. Site No. EPA-1 Coliform, Fecal	Sample Measurement		8.9			0		Grab
PARM Code 000003 Mon. Site No. EPA-1 Coliform, Fecal	Permit Requirement		200.0 (All Avg.)		1/100ML		Weekly	Grab
PARM Code 000004 Mon. Site No. EPA-1 Total Residual Chlorine (For Disinfection)	Sample Measurement		1.28	14.0		0		Grab
PARM Code 000005 Mon. Site No. EPA-1 Total Residual Chlorine (For Disinfection)	Permit Requirement		Report (Min. 0.5, Max. 1.0)	800.0 (Max.)	1/100ML		Weekly	Grab
PARM Code 000006 Mon. Site No. EPA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		0.0		mg/L	5		Meter
PARM Code 000007 Mon. Site No. EPA-1 Flow (Total through plant)	Permit Requirement		0.5 (Min.)				Continuous	Meter
PARM Code 000008 Mon. Site No. EPA-1 Flow (Total through plant)	Sample Measurement		5.4			1		16-hour FPC
PARM Code 000009 Mon. Site No. EPA-1 Flow (Total through plant)	Permit Requirement		1.210		mg/L		Weekly	16-hour FPC
PARM Code 000010 Mon. Site No. EPA-1 Flow (Total through plant)	Sample Measurement		1.25 (An. Avg.)			0		Flow meters and totalizers
PARM Code 000011 Mon. Site No. EPA-1 Flow (Total through plant)	Permit Requirement		1.295		MGD		Continuous	Flow meters and totalizers
PARM Code 000012 Mon. Site No. EPA-1 BOD, Carbonaceous 5 day, 20C	Sample Measurement		1.275			0		Flow meters and totalizers
PARM Code 000013 Mon. Site No. EPA-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement		Report (3-Mo. Avg.)		MGD		Continuous	Flow meters and totalizers
PARM Code 000014 Mon. Site No. EPA-1 Solids, Total Suspended	Sample Measurement		230.0			1		16-hour FPC
PARM Code 000015 Mon. Site No. EPA-1 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		mg/L		Weekly	16-hour FPC
PARM Code 000016 Mon. Site No. EPA-1 Percent Capacity, (TMAD/Permitted Capacity) x 100	Sample Measurement		240.0			1		16-hour FPC
PARM Code 000017 Mon. Site No. EPA-1 Percent Capacity, (TMAD/Permitted Capacity) x 100	Permit Requirement		Report (Mo. Avg.)		mg/L		Weekly	16-hour FPC
PARM Code 000018 Mon. Site No. EPA-1 Percent Capacity, (TMAD/Permitted Capacity) x 100	Sample Measurement		102%			1		Calculated
PARM Code 000019 Mon. Site No. EPA-1 Percent Capacity, (TMAD/Permitted Capacity) x 100	Permit Requirement		Report		Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMIT NUMBER: FLA011074

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weatherfield Avenue
Altamonte Springs, FL 32714

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

COUNTY: Seminole

MONITORING PERIOD From: March 1, 2005 To: March 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.421	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.422	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.110	MGD			1	Continuous	Flow Meters and totalizers
Flow, to golf course	0.019	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			2.3	mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.3	mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended			2.2	mg/L	0	Daily	Grab
pH			7.1	mg/L	0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	4-21-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A(Continued)

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA011074

FACILITY NAME: Alafaya Utilities WWTF

From: March 1, 2005

To: March 31, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: March 1, 2005 To: March 31, 2005

	COD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	COD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				8.2	7.6		4.6		<1.0	7.7
2	21.0	<1.0	5.4	8.3	7.6	4.4	5.0	4.8	1.0	7.6
3				8.2	7.5		5.0		<1.0	7.5
4				7.9	7.4		3.3		<1.0	7.8
5				7.9	7.3		1.3		<1.0	7.7
6				7.8	7.4		1.2		<1.0	7.4
7				7.7	7.4		2.9		<1.0	7.4
8	3.2	<1.0	2.7	7.6	7.2	<2.0	*0.4	<2.0	<1.0	7.8
9				7.9	7.4		1.5		<1.0	7.6
10				8.1	7.4		3.9		<1.0	7.7
11				7.8	7.3		1.4		<1.0	7.8
12				7.5	7.1		2.3		<1.0	7.8
13				7.6	7.0		1.4		<1.0	7.4
14	2.7	14.0	3.8	7.7	7.1	4.0	0.9	2.5	<1.0	7.4
15				7.7	7.2		1.1		<1.0	7.8
16				7.8	7.3		0.9		<1.0	7.6
17				7.8	7.2		1.3		<1.0	7.7
18				8.0	7.5		5.0		<1.0	7.8
19				8.0	7.4		1.4		<1.0	7.8
20				7.7	7.3		*0.0		<1.0	7.6
21				7.7	7.4		2.4		<1.0	7.4
22	<2.0	2.0	3.8	7.6	7.4	<2.0	1.5	<2.0	<1.0	7.6
23				7.7	7.4		1.0		<1.0	7.8
24				7.7	7.4		1.5		<1.0	7.8
25				7.7	7.3		2.2		<1.0	7.6
26				7.6	7.4		1.3		<1.0	7.4
27				7.6	7.2		*0.0		<1.0	7.4
28				7.6	7.4		*0.0		<1.0	7.6
29				7.6	7.4		1.5		<1.0	7.4
30	NS	<1.0	NS	8.1	7.4	NS	1.8	NS	<1.0	7.8
31				7.9	7.3		*0		<1.0	7.8
Total	26.9	17.5	15.7	242.0	227.6	8.4	58.0	7.3	16.0	236.5
Mo. Avg.	7.0	4.4	4.0	7.8	7.3	2.6	1.9	2.3	0.5	7.6

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 3934	Name: Doug Goodwin
Day Shift Operator	Class: C	Certificate No: 13792	Name: Roy Mericle
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: A	Certificate No: 10133	Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: March 1, 2005

To: March 31, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.4	4.7	2.0	<2.0	1.193	0.727	0.000			0.549	
2	7.3	5.0	1.3	<2.0	1.204	0.488	0.000	260.0	210.0	0.703	
3	7.1	2.3	2.0	<2.0	1.226	0.494	0.000			0.342	
4	7.3	5.0	1.0	<2.0	1.102	0.770	0.000			0.465	
5	7.2	2.1	1.5	<2.0	1.317	0.457	0.000			0.697	
6	7.2	5.0	1.6	<2.0	1.448	0.822	0.000			0.545	
7	7.3	5.0	2.0	<2.0	1.309	0.717	0.152			0.304	
8	7.3	1.9	1.8	<2.0	1.221	0.733	0.090	240.0	200.0	0.460	
9	7.2	1.5	2.0	<2.0	1.280	0.497	0.000			0.300	
10	7.3	5.0	2.0	<2.0	1.251	0.969	0.000			0.352	
11	7.4	5.0	0.8	<2.0	1.208	0.744	0.000			0.527	
12	7.2	1.5	1.2	<2.0	1.350	0.631	0.001			0.729	
13	7.2	1.3	2.0	<2.0	1.451	0.730	0.022			0.504	
14	7.1	5.0	2.0	<2.0	1.304	0.950	0.012	190.0	230.0	0.536	
15	7.2	1.5	1.5	<2.0	1.247	0.656	0.090			0.424	
16	7.3	5.0	2.0	<2.0	1.188	0.502	0.000			0.323	
17	7.2	2.1	1.3	2.2	1.634	1.278	0.000			0.131	
18	7.4	5.0	0.8	<2.0	1.094	0.809	0.000			0.290	
19	7.4	1.2	1.4	<2.0	1.334	0.915	0.000			0.586	
20	7.2	1.6	2.0	<2.0	1.461	0.791	0.000			0.457	
21	7.3	2.0	1.7	<2.0	1.186	0.707	0.000			0.303	
22	7.2	1.5	1.2	<2.0	1.176	0.897	0.000	230.0	320.0	0.318	
23	7.2	1.0	1.6	<2.0	1.269	0.755	0.000			0.517	
24	7.2	1.0	1.5	<2.0	1.272	0.802	0.000			0.362	
25	7.2	3.0	1.6	<2.0	1.404	1.120	0.000			0.176	
26	7.2	1.5	2.0	<2.0	1.420	1.004	0.000			0.260	
27	7.2	1.0	2.0	<2.0	1.458	1.330	0.000			0.340	
28	7.3	4.8	2.0	<2.0	1.259	0.911	0.000			0.302	
29	7.1	5.0	1.4	<2.0	1.292	0.621	0.132			0.401	
30	7.2	1.4	1.7	<2.0	1.306	0.500	0.000	NS	NS	0.618	
31	7.4	5.0	2.0	<2.0	1.279	0.848	0.087			0.265	
Total	224.7	93.9	50.9	32.2	40.143	24.175	0.586	920.0	960.0	13.086	
Mo. Avg.	7.2	3.0	1.6	1.0	1.295	0.780	0.019	230.0	240.0	0.422	

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 3934	Name: Doug Goodwin
Day Shift Operator	Class: C	Certificate No: 13792	Name: Roy Mericle
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: A	Certificate No: 10133	Name: Robert Risner

March 2005

	INF	PERC	GC	REUSE				
	FLOW				EFA-1			EFA-2
	CAL-1	FLW-2	FLW-4	FLW-3	TSS	CBOD	Fecal	CBOD
Apr-04	1.180	0.467	0.582	0.418	9.50	8.00	1.40	6.60
May-04	1.100	0.500	0.170	0.420	1.40	2.00	1.00	2.00
Jun-04	1.104	0.559	0.092	0.459	8.60	2.00	12.10	2.00
Jul-04	1.114	0.465	0.139	0.427	2.90	2.00	38.80	2.00
Aug-04	1.245	0.997	0.020	0.208	3.20	2.10	44.20	2.40
Sep-04	1.264	1.031	0.016	0.231	7.20	2.00	1.50	2.00
Oct-04	1.218	0.733	0.035	0.407	0.00	0.00	0.00	0.00
Nov-04	1.217	0.543	0.087	0.558	4.20	3.70	1.00	1.60
Dec-04	1.247	0.665	0.048	0.488	4.70	2.25	1.00	2.40
Jan-05	1.278	0.668	0.035	0.505	7.25	3.50	4.16	2.63
Feb-05	1.252	0.607	0.071	0.509	2.85	2.18	0.50	1.98
Mar-05	1.295	0.780	0.019	0.422	2.60	7.00	1.28	2.30
	1.295	0.780	0.019	0.422	2.60	7.00	4.40	2.30

Monthly	1.295	0.780	0.019	0.422	2.60	7.00	1.28	2.30
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3 Month	1.275	0.685	0.042	0.479	4.23	4.23	1.98	2.30
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An.Avg	1.210	0.668	0.110	0.421	4.53	3.06	8.91	2.33
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DEPARTMENT OF ENVIRONMENTAL PROTECTION, DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE: ☐

REPORT: Monthly
GROUP: Domestic

FILE COPY

647

MONITORING PERIOD From: April 1, 2005 To: April 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	9-668-617	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	10 (An. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0-462-45	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	Report (Mo. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	2.7				0	Weekly	Flow Meters and totalizers 16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1	30.0 (An. Avg.)			mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	3.9			mg/L	0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1	30.0 (Mo. Avg.)			mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended	4.1			mg/L	0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1	20.0 (An. Avg.)			mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended	4.2			mg/L	0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1	30.0 (Mo. Avg.)			mg/L	0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	5-24-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): *1. 4-3-05 A 0.0 C12 residual was registered by the EFA-1 chart recorder due to a clogged sample tube. *2. 4-20-05 A 0.0 C12 residual was registered by the EFA-1 chart recorder due to a clogged sample tube. *3. 4-21-05 A 0.3 C12 residual was registered by the EFA-1 chart recorder due to a clogged sample tube.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: April 1, 2005

To: April 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration		Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.1	8.0		0		Meter
PARM Code 00400 - 1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement Sample Measurement		6.0 (Min.) 9.1	8.5 (Max.)	50	0	Continuous	Meter
PARM Code 74035 - 1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement Sample Measurement		200 (Min.) 0.50		#/100ML	0	Weekly	Grab
PARM Code 74055 - 1 Mon. Site No. EFA-1 Total Residual Chlorine (for Disinfection)	Permit Requirement Sample Measurement		Report (Min.) 0	800.0 (Max.)	#/100ML	0	Weekly	Grab
PARM Code 50060 - 1 Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement Sample Measurement		10.5 (Min.) 7.4		mg/L	3	Continuous	Meter
PARM Code 00620 - 1 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement Sample Measurement		12.0 (Max.)		mg/L	0	Weekly	16-hour FPC
PARM Code 50050 - 1 Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement Sample Measurement		1.25 (Min.) 1.25			0	Continuous	Flow meters and totalizers
PARM Code 50050 - 2 Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement Sample Measurement		Report (Min.) 342.5			0	Continuous	Flow meters and totalizers
PARM Code 80082 - 1 Mon. Site No. NF-2 Solids, Total Suspended	Permit Requirement Sample Measurement		Report (Min.) 212.5		mg/L	0	Weekly	16-hour FPC
PARM Code 00530 - 1 Mon. Site No. NF-2 Percent Capacity, (TMAD)/Permitted Capacity) x 100	Permit Requirement Sample Measurement		Report (Min.) 97		mg/L	0	Weekly	16-hour FPC
PARM Code 80082 - 1 Mon. Site No. CAL-1	Permit Requirement Sample Measurement		Report		Percent	0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.

MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF

LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final NA

CLASS SIZE: R-002

MONITORING GROUP NUMBER: Public Access Irrigation

MONITORING GROUP DESC:

NO DISCHARGE FROM SITE:

REPORT: Monthly

GROUP: Domestic

Parameter		Units	Quantity or Loading	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	MGD	4.57			0	Continuous	Flow Meters and totalizers
PARM Code 50050-Y Mon. Site No. FLW-3	Permit Requirement	MGD	4.61			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	Sample Measurement	MGD	0.61			0	Continuous	Flow Meters and totalizers
PARM Code 50050-Y Mon. Site No. FLW-3	Permit Requirement	MGD	0.61			0	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.071			0	Continuous	Flow Meters and totalizers
PARM Code 50050-Y Mon. Site No. FLW-3	Permit Requirement	MGD	0.118			0	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	MGD	0.118			0	Continuous	Flow Meters and totalizers
PARM Code 50050-Y Mon. Site No. FLW-3	Permit Requirement	MGD	0.118			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement	mg/L	2.0			0	Weekly	16-hour FPC
PARM Code 80082-Y Mon. Site No. EPA-2	Permit Requirement	mg/L	2.9			0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement	mg/L	4.5			0	Weekly	16-hour FPC
PARM Code 80082-Y Mon. Site No. EPA-2	Permit Requirement	mg/L	4.8			0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement	mg/L	8.0			0	Daily	Grab
PARM Code 80082-Y Mon. Site No. EPA-2	Permit Requirement	mg/L	8.0			0	Daily	Grab
pH	Sample Measurement	mg/L	7.2			0	Continuous	Meter
PARM Code 80082-Y Mon. Site No. EPA-2	Permit Requirement	mg/L	8.0			0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert L. Risner</i>	407-365-4346	5-24-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: April 1, 2005

To: April 30, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: April 1, 2005 To: April 30, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				8.0	7.2		1.4		<1.0	7.8
2				8.0	7.4		1.7		<1.0	7.8
3				7.9	7.4		0.0		<1.0	7.5
4				7.9	7.5		1.2		<1.0	7.9
5	5.7	<1.0	3.0	8.0	7.6	2.0	1.7	2.3	<1.0	7.9
6				7.9	7.5		5.0		<1.0	7.8
7				7.8	7.4		3.4		<1.0	7.8
8				8.0	7.5		3.8		<1.0	7.8
9				7.9	7.3		1.7		<1.0	7.8
10				7.7	7.3		1.2		<1.0	7.4
11				7.7	7.5		3.5		<1.0	7.7
12	4.6	<1.0	6.7	7.7	7.4	<2.0	0.52	4.5	<1.0	7.8
13				7.9	7.4		4.4		<1.0	7.8
14				7.9	7.4		3.2		<1.0	7.9
15				7.6	7.4		3.7		<1.0	7.8
16				7.6	7.2		1.8		<1.0	7.8
17				7.6	7.1		1.3		<1.0	7.9
18				7.7	7.3		1.5		<1.0	7.5
19	4.2	<1.0	7.4	7.8	7.3	4.6	0.0	2.7	<1.0	7.5
20				7.5	7.3		2.0		<1.0	7.8
21				7.6	7.4		0.3		<1.0	7.6
22				7.8	7.4		1.5		<1.0	7.6
23				7.7	7.4		1.8		<1.0	7.7
24				7.7	7.4		0.9		<1.0	7.6
25				7.6	7.4		1.4		<1.0	7.5
26	<2.0	<1.0	5.4	8.0	7.4	9.2	3.6	2.0	<1.0	7.4
27				7.8	7.4		2.2		<1.0	7.8
28				7.8	7.4		1.4		<1.0	7.8
29				7.6	7.4		1.7		<1.0	7.7
30				7.6	7.2		1.9		<1.0	7.7
31										
Total	15.5	2.0	22.5	233.3	221.2	16.8	59.7	11.5	15.0	231.4
Mo. Avg.	3.9	0.5	5.6	7.8	7.4	4.2	2.0	2.9	0.5	7.7

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 3934	Name: Doug Goodwin
Day Shift Operator	Class:	Certificate No:	Name:
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: B	Certificate No: 10133	Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: April 1, 2005

To: April 30, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.5	5.0	2.0	<2.0	1.117	0.740	0.191			0.230	
2	7.2	1.7	2.0	<2.0	1.218	0.554	0.000			0.729	
3	7.2	1.6	2.0	<2.0	1.427	0.655	0.007			0.628	
4	7.4	5.0	2.0	<2.0	1.290	0.578	0.000			0.417	
5	7.4	5.0	1.5	<2.0	1.122	0.539	0.034	320.0	210.0	0.263	
6	7.4	5.0	1.2	<2.0	1.195	0.457	0.000			1.036	
7	7.4	5.0	1.4	<2.0	1.293	0.624	0.278			0.000 0.271	
8	7.4	5.0	2.0	<2.0	1.137	0.864	0.273			0.253	
9	7.2	1.3	1.5	<2.0	1.348	0.628	0.299			0.418	
10	7.2	1.3	1.5	<2.0	1.518	0.740	0.271			0.322	
11	7.4	3.7	1.3	<2.0	1.263	0.864	0.117			0.356	
12	7.4	5.0	2.0	<2.0	1.248	0.451	0.012	420.0	210.0	0.601	
13	7.4	5.0	1.3	4.8	1.256	0.450	0.000			0.729	
14	7.5	3.1	1.8	<2.0	1.212	0.383	0.112			0.664	
15	7.4	5.0	2.0	<2.0	1.155	0.330	0.085			0.672	
16	7.2	3.0	1.8	<2.0	1.271	0.490	0.092			0.742	
17	7.3	1.6	2.0	<2.0	1.452	0.601	0.089			0.614	
18	7.3	2.3	1.5	<2.0	1.220	0.493	0.098			0.669	
19	7.2	1.7	1.4	<2.0	1.266	0.413	0.109	370.0	210.0	1.025	
20	7.3	1.6	2.0	<2.0	1.143	0.212	0.035			0.926	
21	7.2	1.9	2.0	<2.0	1.222	0.087	0.159			0.655	
22	7.2	2.1	1.4	<2.0	1.150	0.805	0.144			0.903	
23	7.2	2.0	2.0	<2.0	1.304	0.292	0.131			-0.880	
24	7.2	2.4	2.0	<2.0	1.545	0.452	0.189			0.898	
25	7.2	3.6	2.0	<2.0	1.253	0.171	0.252			0.701	
26	7.2	5.0	1.3	<2.0	1.259	0.449	0.161	260.0	220.0	0.678	
27	7.2	1.4	1.6	<2.0	1.242	0.224	0.068			0.883	
28	7.4	5.0	2.0	<2.0	1.255	0.279	0.181			0.790	
29	7.2	2.8	1.9	<2.0	1.170	0.212	0.176			0.524	
30	7.2	1.1	2.0	<2.0	1.386	0.282	0.106			0.501	
31					0.000	0.000	0.000			0.000	
Total	218.9	95.2	52.4	33.8	37.937	14.319	3.669	1370.0	850.0	18.207	
Mo. Avg.	7.3	3.2	1.7	1.1	1.265	0.477	0.110	342.5	212.5	0.624	

0.122 Ks

18.978
1633

PLANT STAFFING:

Day Shift Operator Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator Class: C

Certificate No: 3934

Name: Doug Goodwin

Day Shift Operator Class:

Certificate No:

Name:

Night Shift Operator Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator Class: B

Certificate No: 7701

Name: Jose Depedro

Lead Operator Class: B

Certificate No: 10133

Name: Robert Risner

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

FILE COPY

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: May 1, 2005 To: May 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	6.685	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	10.0 (Mo. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	6.753	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	10.0 (Mo. Avg.)	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	3.0				0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1	20.0 (Mo. Avg.)	mg/L				Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	5.4		18.0		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1	30.0 (Mo. Avg.)	mg/L				Weekly	16-hour FPC
Solids, Total Suspended	4.5		60.0 (Max)		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1	20.0 (Mo. Avg.)	mg/L				Weekly	16-hour FPC
Solids, Total Suspended	6.7		17.0		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1	30.0 (Mo. Avg.)	mg/L				Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted.

Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	6-20-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): 1. *Excursion for Coliform, Fecal - Annual average occurred due to high fecal count for month of January 2005.

2. *Golfcourse is using lots of water during time of no rains.

DISCHARGE MONITORING REPORT - PART A(Continued)

PERMIT NUMBER: FLA011074 MONITORING GROUP NUMBER: R-001

FACILITY NAME: Alafaya Utilities WWTF

To: May 31, 2005

From: May 1, 2005

MONITORING PERIOD

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		6.8		0		Meter
PARM Code 00400 Y Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		6.0 (Min.)		0	Continuous	Meter
	Sample Measurement		9.1		0		Grab
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		200.0 (Avg. Avg.)		0	Weekly	Grab
	Sample Measurement		1.02		0		Grab
PARM Code 74055 Y Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Permit Requirement		Report (Mo. Geo. Mean)		0	Weekly	Grab
	Sample Measurement		0.7		0		Meter
PARM Code 50060 A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		0.5 (Min.)		0	Continuous	Meter
	Sample Measurement		6.2		0		16-hour FPC
PARM Code 00620 J Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		120 (Max.)		0	Weekly	16-hour FPC
	Sample Measurement		1228.200		0		Flow meters and totalizers
PARM Code 50050 P Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement	MGD	1.25 (An. Avg.)		0	Continuous	Flow meters and totalizers
	Sample Measurement		1.275		0		Flow meters and totalizers
PARM Code 50050 Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement	MGD	Report (3-Mo. Avg.)		0	Continuous	Flow meters and totalizers
	Sample Measurement		295.8		0		16-hour FPC
PARM Code 80082 G Mon. Site No. JNF-2 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		0	Weekly	16-hour FPC
	Sample Measurement		246.0		0		16-hour FPC
PARM Code 00530 G Mon. Site No. JNF-2 Percent Capacity, (TMAD/Permitted Capacity) x 100	Permit Requirement		Report (MG. Avg.)		0	Weekly	16-hour FPC
	Sample Measurement		101		0		Calculated
PARM Code 80082 J Mon. Site No. CAL-1	Permit Requirement		Report		0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: May 1, 2005 To: May 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.47 / 100	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	0.533 / 100	MGD				Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.502 / 100	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	0.502 / 100	MGD				Continuous	Flow Meters and totalizers
Flow, to golf course	0.141 / 100	MGD			1	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	0.141 / 100	MGD				Continuous	Flow Meters and totalizers
Flow, to golf course	0.894 / 100	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	0.894 / 100	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			2.1	mg/L	0	Weekly	16-hour FPC
PARM Code 80032 Y Mon. Site No. EFA-2			2.1	mg/L		Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.4	mg/L	0	Weekly	16-hour FPC
PARM Code 80032 Y Mon. Site No. EFA-2			2.4	mg/L		Weekly	16-hour FPC
Solids, Total Suspended			30.0 (Max.)	mg/L	0	Daily	Grab
PARM Code No. 00530 1 Mon. Site No. EFB-1			30.0 (Max.)	mg/L		Daily	Grab
pH			7.1	mg/L	0	Continuous	Meter
PARM Code No. 00400 1 Mon. Site No. EFA-2			7.1	mg/L		Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Robert L. Risner/Lead Operator	<i>Robert Risner</i>	407-365-4346	6-20-05

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

To: May 31, 2005

From: May 1, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period:

From: May 1, 2005

To: May 31, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.6	7.3		1.0		<1.0	7.6
2				7.6	7.4		1.0		<1.0	7.7
3	<2.0	<1.0	5.6	7.8	7.4	6.4	1.7	2.9	<1.0	7.8
4				7.7	7.0		1.2		<1.0	7.8
5				7.4	6.9		3.6		<1.0	7.7
6				7.4	7.2		3.9		<1.0	7.6
7				7.6	7.0		2.2		<1.0	7.8
8				7.4	6.9		1.1		<1.0	7.7
9				7.2	6.9		1.4		<1.0	7.7
10	2.9	<1.0	5.4	7.2	6.9	17.0	2.3	2.6	<1.0	7.7
11				7.2	6.9		1.3		<1.0	7.6
12				7.3	6.9		1.1		<1.0	7.5
13				7.4	6.9		1.2		<1.0	7.8
14				7.4	6.8		1.4		<1.0	7.8
15				7.1	6.8		1.1		<1.0	7.6
16				7.3	7.0		0.9		<1.0	7.5
17	<2.0	9.0	6.2	7.6	7.1	<2.0	1.0	<2.0	<1.0	7.4
18				7.6	7.3		0.7		<1.0	7.6
19				7.6	7.2		1.6		<1.0	7.6
20				7.4	7.2		1.0		<1.0	7.6
21				7.6	7.4		1.2		<1.0	7.5
22				7.4	7.2		0.9		<1.0	7.4
23				7.4	7.1		1.8		<1.0	7.5
24	3.9	<1.0	4.4	7.5	7.2	6.4	1.1	2.7	<1.0	7.4
25				7.8	7.3		0.9		<1.0	7.7
26				7.5	7.3		2.5		<1.0	7.6
27				7.6	7.4		1.5		<1.0	7.3
28				7.6	7.2		1.5		<1.0	7.4
29				7.4	7.2		1.2		<1.0	7.4
30				7.5	7.2		1.3		<1.0	7.5
31	18.0	1.0	3.8	7.4	7.3	2.8	1.1	2.9	<1.0	7.4
Total	26.8	11.5	25.4	231.5	220.8	33.6	45.7	12.1	15.5	235.2
Mo. Avg.	5.4	2.3	5.1	7.5	7.1	6.7	1.5	2.4	0.5	7.6

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 3934	Name: Doug Goodwin
Day Shift Operator	Class:	Certificate No:	Name:
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: B	Certificate No: 7701	Name: Jose Depedro
Lead Operator	Class: A	Certificate No: 10133	Name: Robert Risner

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: May 1, 2005

To: May 31, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.2	2.0	2.0	<2.0	1.519	0.465	0.040			0.403	
2	7.3	3.3	2.0	<2.0	1.246	0.445	0.172			0.664	
3	7.4	5.0	1.5	<2.0	1.261	0.768	1.043	200.0	290.0	0.473	
4	7.4	5.0	1.2	<2.0	1.300	0.786	0.534			0.173	
5	7.4	5.0	1.3	<2.0	1.295	0.795	0.806			0.486	
6	7.4	5.0	1.9	<2.0	1.138	0.708	1.016			0.439	
7	7.2	1.6	2.0	<2.0	1.341	0.821	1.079			0.210	
8	7.2	1.4	2.0	<2.0	1.381	0.819	0.960			0.240	
9	7.3	5.0	2.0	<2.0	1.263	0.776	0.960			0.200	
10	7.4	5.0	2.0	<2.0	1.238	0.752	1.124	230.0	250.0	0.368	
11	7.3	5.0	2.0	2.0	1.174	0.722	1.018			0.080	
12	7.3	5.0	2.0	<2.0	1.220	0.751	1.080			0.137	
13	7.4	5.0	2.0	<2.0	1.156	0.726	0.960			0.203	
14	7.2	1.4	2.0	<2.0	1.328	0.818	1.138			0.310	
15	7.2	1.0	1.8	<2.0	1.448	0.863	0.990			0.173	
16	7.3	2.0	1.4	<2.0	1.219	0.749	0.861			0.328	
17	7.2	4.2	1.3	<2.0	1.210	0.751	1.036	99.0	240.0	0.383	
18	7.3	1.0	1.3	<2.0	1.247	0.785	1.101			0.189	
19	7.3	3.3	1.8	<2.0	1.192	0.731	0.887			0.268	
20	7.2	1.8	1.9	<2.0	1.152	0.707	0.959			0.140	
21	7.2	5.0	1.4	<2.0	1.295	0.793	1.119			0.120	
22	7.2	1.0	1.4	<2.0	1.499	0.886	1.014			0.268	
23	7.3	5.0	2.0	<2.0	1.239	0.751	0.949			0.165	
24	7.2	5.0	2.0	<2.0	1.267	0.766	1.184	250.0	230.0	0.367	
25	7.2	1.0	2.0	<2.0	1.231	0.730	0.551			0.498	
26	7.2	1.7	2.0	<2.0	1.216	0.729	0.384			0.172	
27	7.2	2.4	1.7	<2.0	1.182	0.725	1.339			0.464	
28	7.2	1.3	1.6	<2.0	1.290	0.798	1.344			0.157	
29	7.2	2.2	1.6	<2.0	1.258	0.763	0.821			0.146	
30	7.1	2.9	2.0	<2.0	1.412	0.852	0.530			0.421	
31	7.3	4.4	1.7	<2.0	1.300	0.796	0.722	700.0	220.0	0.834	
Total	225.2	99.9	54.8	30.5	39.517	23.354	21.722	1479.0	1230.0	9.354	
Mo. Avg.	7.3	3.2	1.8	1.0	1.275	0.753	0.894	295.8	246.0	0.302	

PLANT STAFFING:

Day Shift Operator Class: B

Day Shift Operator Class: C

Day Shift Operator Class:

Night Shift Operator Class: C

Night Shift Operator Class: B

Lead Operator Class: A

Certificate No: 5128

Certificate No: 3934

Certificate No:

Certificate No: 3637

Certificate No: 7701

Certificate No: 10133

Name: Scott Iaggi

Name: Doug Goodwin

Name:

Name: Carl Zubek

Name: Jose Depedro

Name: Robert Risner

✓ OK

Mny-05

	W. Flow	E. Flow	Plant Inf.	Perc. Ponds	Reuse Total	G.C. Inf.	Residential	Golf Course	R. Bleach	STP Bleach	Bleach	Rain
	Daily	Daily	50050	50050	Hydrotank	Golf Course	50050	50050	Daily	Daily	Daily Bleach	Rain
	Flow	Flow	CAL-1	FLW-2	Motor	Inf. Meter	FLW-3	FLW-4	Bleach	Bleach	Total	Inches
1	0.619	0.900	1.519	0.465	0.637	0.234	0.403	0.040	73	136	209	1.2
2	0.490	0.756	1.246	0.445	1.015	0.351	0.664	0.172	56	123	179	0.0
3	0.493	0.768	1.261	0.473	1.043	0.221	0.822	0.197	70	136	206	0.0
4	0.514	0.786	1.300	0.173	0.534	0.000	0.534	0.000	70	150	220	0.2
5	0.500	0.795	1.295	0.488	0.806	0.556	0.250	0.001	70	136	206	1.0
6	0.430	0.708	1.138	0.439	1.016	0.444	0.572	0.004	66	132	198	0.3
7	0.520	0.821	1.341	0.210	1.079	0.000	1.079	0.004	73	129	202	0.0
8	0.562	0.819	1.381	0.240	0.960	0.109	0.851	0.005	66	129	195	0.0
9	0.487	0.776	1.263	0.200	0.960	0.231	0.729	0.330	66	136	202	0.0
10	0.486	0.752	1.238	0.368	1.124	0.239	0.885	0.327	66	123	189	0.0
11	0.452	0.722	1.174	0.080	1.018	0.196	0.822	0.287	59	123	182	0.0
12	0.469	0.751	1.220	0.137	1.080	0.254	0.816	0.048	63	136	199	0.1
13	0.430	0.726	1.156	0.203	0.950	0.213	0.747	0.206	73	136	209	0.0
14	0.510	0.818	1.328	0.317	1.138	0.173	0.965	0.284	63	150	213	0.0
15	0.585	0.863	1.448	0.173	0.990	0.060	0.930	0.310	66	136	202	0.0
16	0.470	0.749	1.219	0.328	0.861	0.134	0.727	0.290	49	136	185	0.0
17	0.449	0.761	1.210	0.383	1.036	0.192	0.844	0.284	45	129	174	0.0
18	0.465	0.762	1.247	0.189	1.101	0.075	1.026	0.283	38	109	147	0.0
19	0.461	0.731	1.192	0.126	0.887	0.087	0.800	0.188	35	163	198	0.0
20	0.445	0.707	1.152	0.147	0.959	0.278	0.681	0.095	52	136	188	0.0
21	0.502	0.793	1.295	0.121	1.119	0.185	0.934	0.084	52	129	181	0.0
22	0.613	0.886	1.499	0.268	1.014	0.188	0.826	0.105	63	143	206	0.0
23	0.488	0.751	1.239	0.165	0.949	0.319	0.630	0.259	56	163	219	0.0
24	0.501	0.766	1.267	0.367	1.184	0.311	0.873	0.315	42	150	192	0.0
25	0.481	0.750	1.231	0.498	0.551	0.325	0.226	0.154	49	163	212	0.0
26	0.487	0.729	1.216	0.172	0.984	0.403	0.000	0.223	56	150	206	0.0
27	0.457	0.725	1.182	0.464	1.339	0.544	0.795	0.368	63	150	213	0.0
28	0.492	0.798	1.290	0.157	1.344	0.207	1.137	0.214	70	150	220	0.0
29	0.495	0.763	1.258	0.146	0.821	0.000	0.821	0.238	76	163	239	0.0
30	0.560	0.852	1.412	0.421	0.531	0.503	0.028	0.007	76	150	226	0.0
31	0.504	0.796	1.300	0.834	0.722	0.423	0.299	0.000	59	177	236	0.5
	15.417	24.100	39.517	9.197	29.162	7.465	2.716	5.322	1881	4372	6253	3.3
	0.497	0.777	1.275	0.297	0.941	0.241	0.701	0.172	60.677	141.032	201.710	0.106

FILE COPY

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: June 1, 2005 To: June 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.692 / 1.58	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y							
Mon. Site No. FLW-2	1.0 (An. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.601	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 1							
Mon. Site No. FLW-2	Report (Mo. Avg.)	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.3		0	Weekly	16-hour PFC
PARM Code 80082 Y							
Mon. Site No. EFA-1			20.0 (An. Avg.)			Weekly	16-hour PFC
BOD, Carbonaceous 5 day, 20C			6.0		0	Weekly	16-hour PFC
PARM Code 80082 1							
Mon. Site No. EFA-1			30.0 (Mo. Avg.)			Weekly	16-hour PFC
Solids, Total Suspended			4.4		0	Weekly	16-hour PFC
PARM Code No. 00530 Y							
Mon. Site No. EFA-1			20.0 (An. Avg.)			Weekly	16-hour PFC
Solids, Total Suspended			6.9		0	Weekly	16-hour PFC
PARM Code No. 00530 1							
Mon. Site No. EFA-1			30.0 (Mo. Avg.)			Weekly	16-hour PFC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Kathy Sillitoe / Area Manager	<i>Kathy Sillitoe</i>	407-365-4346	

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): 1) *Excursion for fecal- Annual average occurred due to high fecal count for month of January.

6/15/05 Influent Flow meter O/S possible lightning strike, estimating flows and meter was sent to manufacturer for repair. Reported on 6/16/05

6/28/05 Advanced Environmental Laboratories ran composite nitrate out of hold time. Reported to David Smichenko on 7/6/05

Note: weekly EFA-1 fecal was completed on Friday 7/1/05 for sample period of 6/26/05 thru 7/2/05

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

From: June 1, 2005

To: June 30, 2005

MONITORING PERIOD

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH			6.9		0	Continuous	Meter
PARM Code 00400 - 1 Mon. Site No. EFA-1 Coliform, Fecal			7.8		0	Continuous	Meter
PARM Code 74055 - Y Mon. Site No. EFA-1 Coliform, Fecal			8.5 (Max.)		0	Weekly	Grab
PARM Code 74055 - Y Mon. Site No. EFA-1 Coliform, Fecal			200.0 (Avg.)		0	Weekly	Grab
PARM Code 74055 - Y Mon. Site No. EFA-1 Coliform, Fecal			0.50		0	Weekly	Grab
PARM Code 74055 - 1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)			Report (MG Geo-Mean)		0	Continuous	Meter
PARM Code 50060 - A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)			0.8		0	Continuous	Meter
PARM Code 50060 - A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)			0.5 (Min.)		1	Weekly	16-hour FPC
PARM Code 50060 - 1 Mon. Site No. EFA-1 Flow (Total through plant)			9.8		0	Weekly	16-hour FPC
PARM Code 50050 - P Mon. Site No. CAL-1 Flow (Total through plant)			12.0 (Max.)		0	Continuous	Flow meters and totalizers
PARM Code 50050 - P Mon. Site No. CAL-1 Flow (Total through plant)			1.25 (Avg.)		0	Continuous	Flow meters and totalizers
PARM Code 50050 - Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C			1.201		0	Continuous	Flow meters and totalizers
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			Report (MG Avg.)		0	Weekly	16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			210.0		0	Weekly	16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			Report (MG Avg.)		0	Weekly	16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			215.0		0	Weekly	16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			Report (MG Avg.)		0	Monthly	Calculated
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			0.96		0	Monthly	Calculated
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended			Report		0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: June 1, 2005 To: June 30, 2005

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample	0.43	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y	Permit Requirement	0.535 (An. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
Mon. Site No. FLW-3	Sample	0.507	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	Permit Requirement	Report (Mo. Avg.)	MGD			1	Continuous	Flow Meters and totalizers
PARM Code 50050 I	Sample	0.116	MGD			0	Continuous	Flow Meters and totalizers
Mon. Site No. FLW-3	Permit Requirement	0.10	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	Sample	0.072	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 P	Permit Requirement	Report (Mo. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
Mon. Site No. FLW-4	Sample	0.072	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	Permit Requirement	Report (Mo. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Q	Sample	2.0	mg/L			0	Weekly	16-hour FPC
Mon. Site No. FLW-4	Permit Requirement	20.0 (An. Avg.)	mg/L			0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample	1.8	mg/L			0	Weekly	16-hour FPC
PARM Code 80082 Y	Permit Requirement	30.0 (Mo. Avg.)	mg/L			0	Weekly	16-hour FPC
Mon. Site No. EFA-2	Sample	2.4	mg/L			0	Daily	Grab
BOD, Carbonaceous 5 day, 20C	Permit Requirement	5.0 (Max.)	mg/L			0	Daily	Grab
PARM Code 80082 I	Sample	7.1	mg/L			0	Continuous	Meter
Mon. Site No. EFA-2	Permit Requirement	8.5 (Max.)	mg/L			0	Continuous	Meter
Solids, Total Suspended	Sample	6.0 (Min.)	mg/L			0	Continuous	Meter
PARM Code No. 00530 I	Permit Requirement					0	Continuous	Meter
Mon. Site No. EFB-1	Sample					0	Continuous	Meter
pH	Permit Requirement					0	Continuous	Meter
PARM Code No. 00400 I	Sample					0	Continuous	Meter
Mon. Site No. EFA-2	Permit Requirement					0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Kathy Sillitoe / Area Manager	<i>Kathy Sillitoe</i>	407-365-4346	05/07/27

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

From June 1, 2005

To: June 30, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number

FLA011074

Facility

Alataya Utilities WWTF

Monitoring Period

From June 1, 2005

To June 30, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.8	7.3		2.9		<1.0	7.4
2				7.6	7.3		2.0		<1.0	7.4
3				7.4	7.2		2.1		<1.0	7.5
4				7.6	7.1		1.2		<1.0	7.4
5				7.4	7.2		0.8		<1.0	7.4
6	11.0	1.0	3.8	7.3	7.2	10.0	1.9	<2.0	<1.0	7.5
7				7.2	7.1		1.2		<1.0	7.5
8				7.3	7.2		0.8		<1.0	7.5
9				7.2	7.2		1.9		<1.0	7.5
10				7.4	7.2		2.0		<1.0	7.4
11				7.4	7.2		1.2		<1.0	7.3
12				7.4	7.2		5.0		<1.0	7.4
13				7.4	7.2		1.5		<1.0	7.6
14	2.9	1.0	6.0	7.6	7.1	5.4	2.5	3.0	<1.0	7.7
15				7.5	7.1		2.2		<1.0	7.6
16				7.3	7.1		3.7		<1.0	7.6
17				7.6	7.1		4.3		<1.0	7.6
18				7.4	7.1		4.2		<1.0	7.6
19				7.5	7.0		2.2		<1.0	7.6
20				7.4	7.1		2.0		<1.0	7.6
21	5.0	1.0	9.8	7.4	7.2	6.4	2.7	2.2	<1.0	7.6
22				7.2	7.1		3.4		<1.0	7.6
23				7.4	7.1		2.5		<1.0	7.6
24				7.4	7.2		1.5		<1.0	7.6
25				7.2	7.0		1.2		N/R	7.5
26				7.2	6.9		1.0		<1.0	7.5
27				7.3	7.0		1.2		<1.0	7.4
28	4.9		6.9	7.4	7.1	5.6	1.6	<2.0	<1.0	7.4
29				7.4	7.2		4.0		<1.0	7.6
30				7.6	7.2		2.5		<1.0	7.6
31										
Total	23.8	3.0	26.5	222.2	214.1	27.4	66.6	5.2	0.0	225.4
Mo. Avg.		1.0		7.4	7.1		2.2			7.5

PLANT STAFFING:

Day Shift Operator Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator Class: C

Certificate No: 3936

Name: Doug Goodwin

Day Shift Operator Class:

Certificate No:

Name:

Night Shift Operator Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator Class:

Certificate No:

Name:

Lead Operator Class: A

Certificate No: 9083

Name: Kathy Sillitoe

DAILY SAMPLE RESULTS - PART B

Permit Number

FLA011074

Facility

Alafaya Utilities WWTF

Monitoring Period

From June 1, 2005

To June 30, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.1	5.0	1.8	<2.0	1.229	0.297	0.000			0.586	
2	7.2	1.9	1.9	<2.0	1.271	0.574	0.002			1.009	
3	7.2	1.8	1.8	<2.0	1.309	0.419	0.005			0.622	
4	7.2	1.6	2.0	<2.0	1.341	0.544	0.000			0.578	
5	7.2	1.4	2.0	<2.0	1.486	0.657	0.026			1.056	
6	7.4	5.0	1.9	<2.0	1.345	0.409	0.012	190	200	0.665	1.05
7	7.4	5.0	1.9	<2.0	1.238	0.687	0.094			0.611	
8	7.4	4.7	1.6	<2.0	1.248	0.418	0.184			0.734	
9	7.4	4.6	2.0	<2.0	1.209	0.267	0.024			0.258	
10	7.2	5.0	2.0	<2.0	1.221	0.713	0.001			0.490	
11	7.2	1.2	2.0	<2.0	1.302	0.945	0.000			0.495	
12	7.2	5.0	2.0	<2.0	1.589	0.884	0.000			0.000	
13	7.4	1.7	2.0	<2.0	1.246	0.749	0.027			0.418	
14	7.4	3.8	2.0	<2.0	1.224	0.381	0.001	200	220	0.824	
15	7.3	1.9	2.0	<2.0	1.286*	0.348	0.011			0.366	
16	7.3	3.3	2.0	<2.0	1.007*	0.704	0.000			0.258	2.03
17	7.2	3.8	2.0	<2.0	1.148*	0.619	0.000			0.489	
18	7.2	4.5	2.0	<2.0	1.339*	0.581	0.000			0.758	
19	7.2	1.4	2.0	2.4	1.203*	0.408	0.001			0.530	
20	7.2	2.0	2.0	<2.0	1.023*	0.687	0.055			0.496	
21	7.2	3.8	2.0	<2.0	1.070*	0.387	0.040	260	250	0.644	
22	7.3	3.3	2.0	<2.0	1.209*	0.532	0.001			0.675	
23	7.2	3.6	2.0	<2.0	0.850*	0.584	0.000			0.266	
24	7.2	3.3	2.0	<2.0	0.994*	0.768	0.000			0.226	
25	7.2	2.3	2.0	N/R	1.312*	0.791	0.000			0.521	
26	7.2	1.2	2.0	<2.0	1.220*	0.636	0.000			0.584	
27	7.2	3.4	1.6	<2.0	0.959*	0.760	0.000			0.199	
28	7.1	1.2	1.5	<2.0	1.080*	0.787	0.110	190	190	0.293	
29	7.4	5.0	1.6	<2.0	1.130*	0.865	0.057			0.269	
30	7.4	5.0	1.6	<2.0	0.930*	0.633	0.000			0.304	
31											
Total	217.7	96.4	57.2	2.4	36.018	18.034	0.631	840.0	860.0	15.219	
Mo. Avg.	7.3	3.2	1.9		1.201	0.601	0.022			0.507	

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: C

Certificate No: 8863

Name: Roger Holsapple

Day Shift Operator

Class: A

Certificate No: 9083

Name: Kathy Sillitoe

Night Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubek

Night Shift Operator

Class: C

Certificate No: 8241

Name: Ray Houge

Lead Operator

Class:

Certificate No:

Name:

Jun-05

	W. Flow	E. Flow	Plant Inf.	Perc. Ponds	Reuse Total	G.C. Inf.	Residential	Golf Course	R. Bleach	STP Bleach	Bleach	Rain
	Daily	Daily	50050	50050	Hydrotank	Golf Course	50050	50050	Daily	Daily	Daily Bleach	Rain
	Flow	Flow	CAL-1	FLW-2	Meter	Inf. Meter	FLW-3	FLW-4	Bleach	Bleach	Total	Inches
1	0.461	0.768	1.229	0.297	0.586	0.322	0.586	0.000	69	70	139	1.7
2	0.489	0.782	1.271	0.574	1.011	0.598	1.009	0.002	83	170	254	0.4
3	0.496	0.813	1.309	0.419	0.627	0.421	0.522	0.005	56	157	212	0.0
4	0.508	0.833	1.341	0.544	0.578	0.441	0.578	0.000	70	157	227	2.2
5	0.578	0.908	1.486	0.657	1.082	0.015	1.056	0.026	73	150	223	0.4
6	0.535	0.810	1.345	0.409	0.677	0.986	0.965	0.012	80	170	250	0.1
7	0.504	0.734	1.238	0.687	0.705	0.000	0.511	0.094	63	143	206	0.0
8	0.493	0.755	1.248	0.418	0.918	0.000	0.734	0.184	63	136	199	0.0
9	0.493	0.716	1.209	0.267	0.282	0.000	0.258	0.024	63	136	199	0.0
10	0.494	0.727	1.221	0.713	0.491	0.000	0.490	0.001	59	143	202	0.7
11	0.500	0.802	1.302	0.945	0.495	0.000	0.495	0.000	56	163	219	0.6
12	0.630	0.959	1.589	0.884	0.000	0.000	0.300	0.000	52	184	236	0.4
13	0.525	0.721	1.246	0.749	0.445	0.000	0.418	0.027	59	170	229	3.4
14	0.500	0.724	1.224	0.381	0.824	0.000	0.324	0.001	63	157	220	0.0
15			1.285	0.348	0.377	0.000	0.366	0.011	52	150	202	0.0
16			1.007	0.704	0.263	0.000	0.263	0.000	63	136	199	2.8
17			1.148	0.619	0.489	0.000	0.489	0.000	63	150	212	1.8
18			1.339	0.581	0.758	0.000	0.758	0.000	56	143	199	0.0
19			1.203	0.408	0.530	0.000	0.530	0.001	63	157	220	0.0
20			1.023	0.687	0.486	0.000	0.196	0.055	56	136	192	0.0
21			1.070	0.387	0.644	0.000	0.344	0.040	66	123	189	0.0
22			1.209	0.532	0.675	0.000	0.375	0.001	51	123	173	0.0
23			0.850	0.584	0.266	0.000	0.266	0.000	54	123	176	0.2
24			0.994	0.768	0.226	0.000	0.226	0.000	52	129	182	0.3
25			1.312	0.791	0.521	0.000	0.521	0.000	56	129	185	1.4
26			1.220	0.636	0.584	0.000	0.584	0.000	49	129	178	0.2
27			0.959	0.760	0.199	0.000	0.199	0.000	49	143	192	0.0
28			1.080	0.787	0.293	0.000	0.293	0.011	70	123	192	1.6
29			1.130	0.865	0.269	0.000	0.269	0.057	97	136	234	0.3
30			0.930	0.633	0.304	0.000	0.304	0.000	70	109	178	1.9
31												
	7.206	11.052	36.018	18.034	15.615	3.783	45.229	0.552	1873	4244	6117	20.4
	0.240	0.368	1.201	0.601	0.521	0.126	0.408	0.018	62	141	204	0.7

1.809 15.042 0.735
0.060 0.500 0.025

ROW #6

0.012 0.478 0.199

FILE COPY

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
 MAILING ADDRESS: 200 Weathersfield Avenue
 Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTP
 LOCATION: 1067 McKinnon Avenue
 Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT:
CLASS SIZE:REPORT:
GROUP:Monthly
Domestic

MONITORING GROUP NUMBER: R-001
 MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: July 1, 2005 To: July 31, 2005

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	Sample Measurement	0.691	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y	Permit Requirement	1.0	MGD				Continuous	Flow Meters and totalizers
Mon. Site No. FLW-2	Sample Measurement	0.449	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	Permit Requirement	Report (Mo. Avg.)	MGD				Continuous	Flow Meters and totalizers
PARM Code 50050 1	Sample Measurement						Continuous	Flow Meters and totalizers
Mon. Site No. FLW-2	Permit Requirement	Report (Mo. Avg.)					Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement			3.5		0	Weekly	16-hour FPC
PARM Code 80082 Y	Permit Requirement			20.0 (An. Avg.)			Weekly	16-hour FPC
Mon. Site No. EFA-1	Sample Measurement			3.1		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Permit Requirement			60.0 (Max)			Weekly	16-hour FPC
PARM Code 80082 1	Sample Measurement			30.0 (Mo. Avg.)			Weekly	16-hour FPC
Mon. Site No. EFA-1	Permit Requirement			4.8		0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			20.0 (An. Avg.)			Weekly	16-hour FPC
PARM Code No. 00530 Y	Permit Requirement			8.0		0	Weekly	16-hour FPC
Mon. Site No. EFA-1	Sample Measurement			60.0 (Max)			Weekly	16-hour FPC
Solids, Total Suspended	Permit Requirement			30.0 (Mo. Avg.)			Weekly	16-hour FPC
PARM Code No. 00530 1	Sample Measurement			15.0		0	Weekly	16-hour FPC
Mon. Site No. EFA-1	Permit Requirement			30.0 (Mo. Avg.)			Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Kathy Sillitoe / Area Manager	Kathy Sillitoe	407-365-4346	05/08/24

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

1) Excursion for fecal - Annual average occurred due to high fecal count for month of January

6/15/05 Influent flow meter O/S due to possible lightning strike, estimating flows reported on 6/16/05

7/21/05 East Plant drive collector O/S back in service 7/26/05 reported on 7/21/05

7/21/05 EFA-1 leak in line reported on 7/25/05 Reported on 7/21/05

7/15/05 East Plant drive O/S due to possible lightning strike at motor, back in service on 7/16/05 reported on 7/16/05

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

From: July 1, 2005

To: July 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		6.6		0		Meter
PARM Code 00400 - 1 Mon. Site No. EPA-1 Coliform, Fecal	Permit Requirement		6.0 (Min.)		0	Continuous	Meter
PARM Code 74055 - 1 Mon. Site No. EPA-1 Coliform, Fecal	Sample Measurement		5.1		0		Grab
PARM Code 74055 - 1 Mon. Site No. EPA-1 Coliform, Fecal	Permit Requirement		200.0 (Max.)		0	Weekly	Grab
PARM Code 74055 - 1 Mon. Site No. EPA-1 Coliform, Fecal	Sample Measurement		<1		0		Grab
PARM Code 74055 - 1 Mon. Site No. EPA-1 Coliform, Fecal	Permit Requirement		Report (Mo. Avg.)		0	Weekly	Grab
PARM Code 50060 - A Mon. Site No. EPA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		0.5		0		Meter
PARM Code 50060 - A Mon. Site No. EPA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		0.5 (Min.)		0	Continuous	Meter
PARM Code 50060 - A Mon. Site No. EPA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		11.0		0		16-hour FPC
PARM Code 50060 - A Mon. Site No. EPA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		25.0 (Max.)		0	Weekly	16-hour FPC
PARM Code 50050 - P Mon. Site No. CAL-1 Flow (Total through plant)	Sample Measurement	MGD			0		Flow meters and totalizers
PARM Code 50050 - P Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement	MGD			0	Continuous	Flow meters and totalizers
PARM Code 50050 - P Mon. Site No. CAL-1 Flow (Total through plant)	Sample Measurement	MGD	1.119		0		Flow meters and totalizers
PARM Code 50050 - P Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement	MGD	Report (5-Mo. Avg.)		0	Continuous	Flow meters and totalizers
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		180.0		0		16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		0	Weekly	16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		243.0		0		16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		0	Weekly	16-hour FPC
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		86%		0		Calculated
PARM Code 80082 - G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: NA
REPORT: Monthly Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

COUNTY: Seminole
NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: July 1, 2005 To: July 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	MGD				Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	Permit Requirement	MGD				Continuous	Flow Meters and totalizers
Flow to public access irrigation	Sample Measurement	MGD				Continuous	Flow Meters and totalizers
PARM Code 50050 I Mon. Site No. FLW-3	Permit Requirement	MGD				Continuous	Flow Meters and totalizers
Flow to golf course	Sample Measurement	MGD				Continuous	Flow Meters and totalizers
PARM Code 50050 P Mon. Site No. FLW-4	Permit Requirement	MGD				Continuous	Flow Meters and totalizers
Flow to golf course	Sample Measurement	MGD				Continuous	Flow Meters and totalizers
PARM Code 50050 Q Mon. Site No. FLW-4	Permit Requirement	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement	MGD				Continuous	Flow Meters and totalizers
PARM Code 80082 Y Mon. Site No. EFA-2	Permit Requirement	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement	mg/L	2.0			Weekly	16-hour FPC
PARM Code 80082 I Mon. Site No. EFA-2	Permit Requirement	mg/L	20.0 (An. Avg.)			Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement	mg/L	1.0			Weekly	16-hour FPC
PARM Code 00530 I Mon. Site No. EFB-1	Permit Requirement	mg/L	30.0 (Max. Avg.)			Weekly	16-hour FPC
pH	Sample Measurement	mg/L	2.2			Daily	Grab
PARM Code No. 00400 I Mon. Site No. EFA-2	Permit Requirement	mg/L	5.0 (Max.)			Daily	Grab
	Sample Measurement	mg/L	7.0			Continuous	Meter
	Permit Requirement	mg/L	6.0 (Min.)			Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Kathy Sillitoe / Area Manager	Kathy Sillitoe	407-365-4346	05/08/24

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

To: July 31, 2005

From: July 1, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number FLA011074

Facility Alafaya Utilities WWTF

Monitoring Period

From: July 1, 2005

To July 31, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1		<1		7.5	7.2		1.8		<1	7.6
2				7.4	7.0		1.2		<1	7.6
3				7.3	7.1		1.1		<1	7.4
4				6.7	6.6		2.0		<1	7.6
5				7.4	7.2		2.1		<1	7.4
6				7.4	7.2		2.6		<1	7.4
7	3.1	<1	3.2	7.4	7.3	3.8	1.8	<2.0	<1	7.4
8				7.4	7.1		1.8		<1	7.4
9				7.4	7.2		1.1		<1	7.4
10				7.3	7.1		1.0		<1	7.2
11				7.4	7.2		1.9		<1	7.4
12				7.4	7.2		1.8		<1	7.6
13				7.6	7.2		2.2		<1	7.6
14	<2.0	<1	11.0	7.6	7.2	7.8	1.4	<2.0	<1	7.6
15				7.5	7.2		1.1		<1	7.6
16				7.4	7.2		1.1		<1	7.4
17				7.4	7.2		1.1		<1	7.4
18				7.4	7.2		1.1		<1	7.4
19				7.4	7.2		1.0		<1	7.3
20	5.4	<1	7.5	7.5	7.2	5.2	1.2	4.2	<1	7.6
21				7.5	6.8		1.2		<1	7.6
22				7.6	6.8		1.4		<1	7.4
23				7.4	6.8		3.7		<1	7.5
24				7.2	7.0		0.5		<1	7.5
25				7.4	7.2		0.5		<1	7.5
26				7.6	7.2		1.3		<1	7.5
27				7.4	7.2		1.3		<1	7.5
28				7.5	7.2		1.4		<1	7.4
29	4.0	<1	10.0	7.6	7.0	15.0	2.1	<2.0	<1	7.4
30				7.5	7.2		1.1		<1	7.4
31				7.5	7.4		0.6		<1	7.5
Total	12.5	0.0	31.7	229.8	220.7	31.8	45.0	4.2	0.0	231.4
Mo. Avg.	3.1	0.5	7.9	7.4	7.1	8.0	1.5	1.0	0.0	7.5

PLANT STAFFING:

Day Shift Operator Class: B
 Day Shift Operator Class: C
 Day Shift Operator Class: C
 Night Shift Operator Class: C
 Night Shift Operator Class:
 Lead Operator Class:

Certificate No: 5128
 Certificate No: 8241
 Certificate No: 8863
 Certificate No: 3637
 Certificate No:
 Certificate No:

Name: Scott Iaggi
 Name: Raymond Hogue
 Name: Roger Holsapple
 Name: Carl Zubek
 Name:
 Name:

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alalaya Utilities WWTF

Monitoring Period:

From: July 1, 2005

To: July 31, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to Public Access Reuse	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to golf course
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-3	INF-2	INF-2	FLW-4
1	7.3	5.0	1.6	<2.0	1.140	0.569	0.578			0.000
2	7.2	1.2	2.0	<2.0	1.140	0.416	0.729			0.000
3	7.2	1.5	1.6	<2.0	0.800	0.474	0.324			0.000
4	7.2	1.3	2.0	<2.0	1.140	0.708	0.434			0.000
5	7.2	1.6	1.6	<2.0	1.390	0.639	0.760			0.000
6	7.3	1.8	1.2	<2.0	1.060	0.257	0.805			0.000
7	7.2	2.4	1.4	<2.0	0.923	0.204	0.719	200.0	190.0	0.031
8	7.2	1.2	1.3	<2.0	1.060	0.461	0.602			0.000
9	7.2	1.4	1.4	<2.0	0.928	0.513	0.415			0.000
10	7.1	1.7	1.4	<2.0	1.120	0.802	0.323			0.000
11	7.1	2.2	1.4	<2.0	0.960	0.591	0.369			0.000
12	7.2	1.7	2.0	<2.0	1.200	0.664	0.539			0.007
13	7.4	4.1	2.0	2.2	1.200	0.471	0.731			0.025
14	7.4	3.7	2.0	<2.0	0.937	0.360	0.577	190.0	230.0	0.000
15	7.2	3.2	2.0	<2.0	0.930	0.544	0.500			0.090
16	7.2	1.0	2.0	<2.0	0.900	0.856	0.500			0.000
17	7.2	1.3	2.0	<2.0	1.130	0.300	0.500			0.017
18	7.2	1.2	2.0	<2.0	0.900	0.538	0.364			0.000
19	7.2	1.2	2.0	<2.0	1.360	0.618	0.500			0.000
20	7.2	1.2	2.0	<2.0	1.120	0.374	0.755	170.0	2.4	0.000
21	7.0	1.2	2.0	<2.0	1.050	0.315	0.742			0.001
22	7.0	1.0	2.0	<2.0	1.100	0.466	0.639			0.084
23	7.4	3.6	1.9	<2.0	1.010	0.208	0.810			0.074
24	7.4	3.4	1.6	<2.0	1.080	0.351	0.734			0.015
25	7.5	3.2	2.0	<2.0	1.190	0.462	0.728			0.073
26	7.4	3.4	1.8	<2.0	1.360	0.512	0.856			0.062
27	7.4	3.4	2.0	<2.0	1.300	0.295	1.000			0.268
28	7.4	3.5	2.0	<2.0	1.030	0.109	0.929			0.240
29	7.4	2.9	2.0	<2.0	0.930	0.103	0.835	160.0	310.0	0.224
30	7.4	2.2	2.0	2.2	0.900	0.158	0.745			0.187
31	7.4	2.7	1.4	<2.0	1.130	0.566	0.569			0.053
Total	225.1	69.6	55.6	4.4	33.418	13.904	19.611	720.0	732.4	1.451
Mo. Avg.	7.3	2.2	1.8	0.1	1.078	0.449	0.633	180.0	243.0	0.047

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8241</u>	Name: <u>Raymond Houge</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8863</u>	Name: <u>Roger Holsapple</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: _____	Certificate No: _____	Name: _____
Lead Operator	Class: _____	Certificate No: _____	Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: August 1, 2005 To: August 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.210	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	0.342	MGD			0	Continuous	Flow Meters and totalizers
Solids, Total Suspended			3.6		0	Weekly	16-hour FPC
Solids, Total Suspended			3.2		0	Weekly	16-hour FPC
Solids, Total Suspended			5.1		0	Weekly	16-hour FPC
Solids, Total Suspended			7.1		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
EDWARD ROBERTS / LEAD OPERATOR	<i>Edward Roberts</i>	407-365-4346	22/05/09

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

- Excursion for fecal - Annual Average occurred due to high fecal count for month of January
- Excursion for fecal - Annual Average occurred due to high fecal count for month of January
- Excursion for fecal - Annual Average occurred due to high fecal count for month of January

2) Excursion for TSS EFB - 1 = 7.0 mg/l (5.0 max limit)

4) EFA-1 fecal for 8/25/05 = 200.00 possible lab error due to repeat sample taken on 8/27/05 was < 1

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: 1-Aug-05

To: 31-Aug-05

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.0		0		Meter
PARM Code 00400 1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		7.5		0	Continuous	Meter
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		1.7		0		Grab
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		200.0 (An. Avg.)		0	Weekly	Grab
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		2.7		0		Grab
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		200.0 (An. Avg.)		0	Weekly	Grab
PARM Code 50060 A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		0.5		0		Meter
PARM Code 50060 A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		0.5 (Min.)		0	Continuous	Meter
PARM Code 00620 1 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement		4.4		0		16-hour FPC
PARM Code 00620 1 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		12.0 (Max.)		0	Weekly	16-hour FPC
PARM Code 50050 P Mon. Site No. CAL-1 Flow (Total through plant)	Sample Measurement		1.2		0		Flow meters and totalizers
PARM Code 50050 P Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement		1.25 (An. Avg.)		0	Continuous	Flow meters and totalizers
PARM Code 50050 Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Sample Measurement		1.2		0		Flow meters and totalizers
PARM Code 50050 Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement		Report (3-Mo. Avg.)		0	Continuous	Flow meters and totalizers
PARM Code 80082 G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		247.5		0		16-hour FPC
PARM Code 80082 G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (Mo. Avg.)		0	Weekly	16-hour FPC
PARM Code 00530 G Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		207.0		0		16-hour FPC
PARM Code 00530 G Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100	Permit Requirement		Report (Mo. Avg.)		0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. CAL-1	Sample Measurement		94.0		0		Calculated
PARM Code 80082 1 Mon. Site No. CAL-1	Permit Requirement		Report		0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: 1-Aug-05 To: 1-Aug-05

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	0.46	MGD			0	Continuous	Flow Meters and totalizers
PARA COD: 1000000 Mon. Site No. FLW-1 Flow to public access irrigation	Sample Measurement	0.56	MGD			0	Continuous	Flow Meters and totalizers
PARA COD: 500000 Mon. Site No. FLW-2 Flow, to golf course	Sample Measurement	0.47	MGD			1	Continuous	Flow Meters and totalizers
PARA COD: 1000000 Mon. Site No. FLW-3 Flow, to golf course	Sample Measurement	0.16	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement			2.1	mg/L	0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement			3.2	mg/L	0	Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			7.0	mg/L	1	Daily	Grab
pH	Sample Measurement			7.6	mg/L	0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
EDWARD ROBERTS / LEAD OPERATOR	<i>Edward Roberts</i>	407-365-4346	22/05/09

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

MONITORING GROUP NUMBER: R-001

To: August 31, 2005

4

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: AUGUST 1ST 2005

To: AUGUST 31ST 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.5	7.4		0.7		<1.0	7.5
2				7.5	7.4		0.5		<1.0	7.4
3	2.9	<1.0	1.7	7.4	7.3	<2.0	0.6	<2.0	<1.0	7.3
4				7.4	7.3		0.8		<1.0	7.4
5				7.4	7.4		1.0		<1.0	7.4
6				7.4	7.3		0.9		<1.0	7.4
7				7.4	7.0		1.2		<1.0	7.4
8				7.4	7.2		0.9		<1.0	7.4
9				7.4	7.3		1.0		<1.0	7.4
10	5.0	31.0	3.3	7.4	7.3	10.0	1.0	12.0	6.0	7.4
11				7.4	7.2		1.0		<1.0	7.4
12				7.3	7.1		1.9		<1.0	7.2
13				7.4	7.0		1.4		<1.0	7.4
14				7.4	7.2		1.0		<1.0	7.4
15				7.4	7.2		1.4		<1.0	7.4
16				7.4	7.2		0.8		<1.0	7.4
17	3.8	<1.0	4.1	7.4	7.1	10.0	1.0	<2.0	<1.0	7.4
18				7.2	7.2		1.5		<1.0	7.4
19				7.4	7.2		0.7		<1.0	7.4
20				7.5	7.2		0.8		<1.0	7.4
21				7.4	7.2		0.9		<1.0	7.4
22				7.4	7.2		1.1		<1.0	7.4
23				7.4	7.2		1.8		<1.0	7.4
24	<2.0		4.4	7.4	7.2	4.4	1.7	<2.0	<1.0	7.5
25		200.0		7.2	7.2		1.5		<1.0	7.4
26				7.3	7.2		1.3		<1.0	7.4
27		<1.0		7.2	7.1		1.0		<1.0	7.4
28				7.3	7.2		1.2		<1.0	7.4
29				7.3	7.2		1.2		<1.0	7.6
30				7.3	7.2		1.0		<1.0	7.4
31	11.0	<1.0	2.7	7.4	7.2	10.0	0.6	<2.0	<1.0	7.4
Total	22.9	233.0	16.2	228.6	223.6	35.4	32.9	16.0	21.0	229.5
Mo. Avg.	4.6	38.8	3.4	7.4	7.2	7.1	1.1	3.2	0.7	7.4

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13702</u>	Name: <u>Ralph Cavallo</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8241</u>	Name: <u>Ray Hogue</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>8518</u>	Name: <u>Alex Lorenzo</u>
Lead Operator	Class: <u>A</u>	Certificate No: <u>7057</u>	Name: <u>Edward Roberts</u>

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period

From: Aug 1 2005

To: Aug 2 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.4	2.9	1.4	<2.0	1.410	0.402	0.709			0.302	1
2	7.4	2.9	1.4	<2.0	1.290	0.441	0.069			0.854	2
3	7.2	1.9	1.5	<2.0	1.070	0.393	0.0	180.0	48.000	0.679	3
4	7.4	1.0	1.6	7.0	0.840	0.312	0.0			0.531	4
5	7.4	2.6	2.0	2.8	1.630	0.463	0.642			0.529	5
6	7.2	2.1	1.8	<2.0	1.220	0.274	0.213			0.797	6
7	7.3	3.0	1.4	<2.0	1.010	0.291	0.444			0.281	7
8	7.3	2.9	2.0	<2.0	0.840	0.277	0.0			0.566	8
9	7.3	3.8	1.7	<2.0	1.670	0.861	0.0			0.812	9
10	7.3	3.8	1.7	<2.0	0.791	0.291	0.0	440.0	420.000	0.504	10
11	7.2	3.2	1.9	<2.0	1.210	0.544	0.0			0.669	11
12	7.2	3.7	1.6	<2.0	0.784	0.410	0.0			0.374	12
13	7.2	3.2	2.0	<2.0	1.400	0.422	0.0			0.982	13
14	7.2	2.3	1.8	<2.0	1.150	0.598	0.0			0.562	14
15	7.3	1.5	2.0	<2.0	1.100	0.571	0.0			0.538	15
16	7.4	2.2	1.5	<2.0	1.250	0.348	0.0			0.91	16
17	7.3	1.9	1.5	<2.0	1.180	0.209	0.0	200.0	210.000	0.979	17
18	7.2	1.9	1.6	<2.0	0.586	0.149	0.0			0.437	18
19	7.2	0.8	1.6	<2.0	1.550	0.514	0.404			0.596	19
20	7.2	1.4	1.6	<2.0	1.200	0.219	0.0			0.987	20
21	7.2	0.9	1.3	<2.0	1.520	0.269	0.285			0.911	21
22	7.2	1.0	2.0	<2.0	1.400	0.281	0.0			0.704	22
23	7.3	2.0	1.5	<2.0	0.930	0.489	0.0			0.992	23
24	7.3	2.0	1.7	3.6	1.170	0.140	0.0	170.0	150.000	1.03	24
25	7.2	1.4	1.6	<2.0	1.150	0.316	0.0			0.835	25
26	7.2	1.2	1.1	<2.0	1.140	0.135	0.233			0.812	26
27	7.2	1.0	1.8	<2.0	1.200	0.179	0.0			0.983	27
28	7.2	1.0	2.0	<2.0	1.420	0.181	0.107			0.599	28
29	7.2	1.2	1.3	<2.0	1.161	0.215	0.400			0	29
30	7.3	1.0	1.6	<2.0	1.160	0.252	0.455			0	30
31	7.3	2.5	2.0	<2.0	1.105	0.146	0.044	310.0	260.000	0.615	31
Total	225.2	63.7	51.4	27.4	36.537	10.592	4.906	990.0	828.0	20.370	
Mo. Avg.	7.3	2.1	1.7	0.9	1.179	0.342	0.158	247.5	207.0	0.657	

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 13702	Name: Ralph Cavallo
Day Shift Operator	Class: C	Certificate No: 8241	Name: Ray Hogue
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubeck
Night Shift Operator	Class: C	Certificate No: 8518	Name: Alex Lorenzo
Lead Operator	Class: A	Certificate No: 7057	Name: Edward Roberts

AUG. 2005

	W. Flow	E. Flow	Plant Inf.	Perc. Ponds	Reuse Total	G.C. Inf.	Residential	Golf Course	R. Bleach	STP Bleach	Bleach	Rain
	Daily	Daily	50050	50050	Hydrotank	Golf Course	50050	50050	Daily	Daily	Daily Bleach	Rain
	Flow	Flow	CAL-1	FLW-2	Meter	FLW-4	FLW-3	Usage	Bleach	Bleach	Total	Inches
1			1.410	0.402	1.012	0.709	0.302	0.048	49	95	144	2.3
2			1.290	0.441	0.854	0.059	0.795	0.073	35	123	157	0.0
3			1.070	0.393	0.679	0.000	0.679	0.001	38	123	161	0.0
4			0.840	0.312	0.531	0.000	0.531	0.001	49	123	171	1.3
5			1.630	0.463	1.171	0.642	0.529	0.000	35	109	144	0.0
6			1.220	0.274	0.950	0.153	0.797	0.000	28	136	164	0.0
7			1.010	0.291	0.724	0.444	0.281	0.002	35	136	171	0.0
8			0.840	0.277	0.566	0.000	0.566	0.000	4	14	18	0.2
9			1.670	0.861	0.812	0.000	0.812	0.035	28	123	150	0.7
10			0.794	0.291	0.504	0.000	0.504	0.001	28	123	150	0.2
11			1.210	0.544	0.669	0.000	0.669	0.048	21	136	157	2.2
12			0.784	0.410	0.374	0.000	0.374	0.024	21	129	150	0.0
13			1.400	0.422	0.982	0.000	0.982	0.000	24	116	140	0.5
14			1.150	0.598	0.562	0.000	0.562	0.011	24	116	140	0.1
15			1.100	0.571	0.538	0.000	0.538	0.005	21	116	137	0.3
16			1.250	0.348	0.910	0.000	0.910	0.000	14	109	123	0.0
17			1.180	0.209	0.979	0.000	0.979	0.000	42	104	145	0.0
18			0.585	0.149	0.437	0.000	0.437	0.035	14	123	136	0.0
19			1.550	0.514	1.045	0.404	0.596	0.008	28	109	137	0.4
20			1.200	0.219	0.987	0.000	0.987	0.000	21	123	143	0.0
21			1.520	0.269	1.096	0.185	0.911	0.015	45	123	168	0.3
22			1.400	0.281	0.704	0.000	0.704	0.233	31	95	127	0.0
23			0.930	0.489	0.992	0.000	0.992	0.275	31	95	127	0.0
24			1.170	0.140	1.030	0.000	1.030	0.605	28	109	137	0.0
25			1.150	0.316	0.835	0.000	0.835	0.009	21	95	116	0.0
26			1.140	0.135	1.045	0.233	0.812	0.007	28	116	144	0.4
27			1.200	0.179	0.983	0.000	0.983	0.016	31	109	140	0.0
28			1.420	0.181	0.706	0.107	0.599	0.007	35	116	151	0.0
29			1.160	0.215	1.625	1.055	0.000	0.100	38	109	147	0.5
30			1.160	0.252	1.046	0.955	0.000	0.004	35	123	157	0.0
31			1.105	0.146	0.615	0.044	0.615	0.044	35	123	157	0.2
	0.000	0.000	36.537	10.592	4.999	1.900	20.370	1.607	917	3499	4416	9.6
	0.000	0.000	1.179	0.342	0.161	0.158	0.657	0.052	30	113	142	0.3

4.283	4.835
0.138	0.156

20.34
1.655

ROW #29

0.909	0.900
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FILE COPY

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-37

PERMIT NUMBER: FLA011074

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL. 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: SEPT. 1, 2005 To: SEPT. 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.563	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Sta. No. FLW-2						Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.374	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 1 Mon. Sta. No. FLW-2						Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.7		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Sta. No. EPA-1						Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			1.3		0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Sta. No. EPA-1						Weekly	16-hour FPC
Solids, Total Suspended			4.4		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Sta. No. EPA-1						Weekly	16-hour FPC
Solids, Total Suspended			9.2		0	Weekly	16-hour FPC
PARM Code No. 00530 1 Mon. Sta. No. EPA-1						Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted.

Based on my inquiry of the person or persons who manage the sys

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Edward Roberts / Lead Operator	<i>Edward Roberts</i>	407-365-4346	05/10/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

- Excursion for fecal - Annual Average occurred due to high fecal count for the month of January.
- Excursion for golf course annual avg. - 170 (.100 annual avg. limit)
- Excursion for sewer line break Twin Rivers Golf Course DEP was notified 9/11/05
- Excursion for EFA-1 fecal collected 8/25/05 = 200.00 possible lab error due to repeat sample taken on 8/27/05 was <1
- Excursion for manhole overflow at the intersection of Gould/Gore was reported to DEP on 9/7/05
- Excursion for EFB-1 TSS = 5.6 MG/L, > (MAX 5.0) Collected on 9/2/05 and reported to DEP on 9/26/05

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: SEPT. 1, 2005

To: SEPT. 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration		Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		6.9	7.6		0		Meter
PARM Code 00400-1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		6.0 (Min.)	8.5 (Max.)	80		Continuous	Meter
PARM Code 74055-1 Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		1.6		#/100ML	0	Weekly	Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		200.0 (Ar. Avg.)					Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		<1.0	<1.0		0		Grab
PARM Code 74055-1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Permit Requirement		Report (No. Geo. Mean)	800.0 (Max.)	#/100ML		Weekly	Grab
PARM Code 50050-A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		0.8		mg/L	0	Continuous	Meter
PARM Code 50050-A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		0.5 (Min.)					Meter
PARM Code 00620-1 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement		9.6		mgd	0	Weekly	16-hour FPC
PARM Code 00620-1 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		12.0 (Max.)					16-hour FPC
PARM Code 50050-P Mon. Site No. CAL-1 Flow (Total through plant)	Sample Measurement	1.26 112.25				0	Continuous	Flow meters and totalizers
PARM Code 50050-P Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement	1.75 (Ar. Avg.)			MGD			Flow meters and totalizers
PARM Code 50050-Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Sample Measurement	1.175				0	Continuous	Flow meters and totalizers
PARM Code 50050-Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement	Report (3-Mo. Avg.)			MGD			Flow meters and totalizers
PARM Code 80082-G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		258.0			0		16-hour FPC
PARM Code 80082-G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (No. Avg.)		mg/l		Weekly	16-hour FPC
PARM Code 80082-G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		198.0			0		16-hour FPC
PARM Code 80082-G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (No. Avg.)		mg/l		Weekly	16-hour FPC
PARM Code 00530-G Mon. Site No. INF-2 Percent Capacity, (TMADE/Permitted Capacity) x 100	Sample Measurement		0.77			0		Calculated
PARM Code 80082-G Mon. Site No. CAL-1	Permit Requirement		Report		Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 252, Orlando, Florida 32811

PERMITTEE NAME:	Alafaya Utilities, Inc.	PERMIT NUMBER:	FLA011074
MAILING ADDRESS:	200 Weathersfield Avenue Altamonte Springs, FL 32714	LIMIT:	Final
		CROSS SITE:	NA
		REPORT:	Monthly
		GROUP:	Domestic

FACILITY:	Alafaya Utilities WWTF		R-002
LOCATION:	1067 McKinnon Avenue Oviedo, FL, 32765	MONITORING GROUP NUMBER:	Public Access Irrigation
		MONITORING GROUP DESC:	

COUNTY: Seminole

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.48 / 1533	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050_Y Mon. Elm No. 10000	0.48 / 1533	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.66 / 120	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050_1 Mon. Elm No. 10000	0.66 / 120	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.17 / 0.51	MGD			1	Continuous	Flow Meters and totalizers
PARM Code 50050_P Mon. Elm No. 10000	0.17 / 0.51	MGD			1	Continuous	Flow Meters and totalizers
Flow, to golf course	0.08 / 0.12	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050_Q Mon. Elm No. 10000	0.08 / 0.12	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Report					Weekly	16-hour FPC
PARM Code 80042_Y Mon. Elm No. 10000	Report					Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	2.1				0	Weekly	16-hour FPC
PARM Code 80042_Y Mon. Elm No. 10000	2.1				0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	2.0		3.3		0	Weekly	16-hour FPC
PARM Code 80042_Y Mon. Elm No. 10000	2.0		3.3		0	Weekly	16-hour FPC
Solids, Total Suspended	5.6				0	Daily	Grab
PARM Code No. 00530_1 Mon. Elm No. 10000	5.6				0	Daily	Grab
pH	7.1		7.6		0	Continuous	Meter
PARM Code No. 00400_1 Mon. Elm No. 10000	7.1		7.6		0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. I am aware that anyone who furnishes false or misleading information on this form or who omits material or information requested on the form may be subject to criminal sanctions (including fines and imprisonment) and/or civil sanctions (including multiple damages and civil penalties).

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.			
NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT		TELEPHONE NO.
Edward Roberts / Lead Operator			407-365-4346
			DATE (YY/MM/DD)
			05/10/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: SEPT 1, 2005

To: SEPT 30, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: SEPT. 1, 2005 To: SEPT. 30, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.4	7.1		1.3		<1.0	7.4
2				7.4	7.1		0.8		<1.0	7.4
3				7.4	7.2		1.2		<1.0	7.5
4				7.4	7.2		0.9		<1.0	7.2
5				7.5	7.3		0.9		<1.0	7.5
6	<2.0	<1.0	3.5	7.4	7.2	<2.0	1.6	<2.0	<1.0	7.6
7				7.4	7.2		2.2		<1.0	7.6
8				7.4	7.2		1.0		<1.0	7.4
9				7.5	7.2		1.0		<1.0	7.4
10				7.4	7.2		1.0		<1.0	7.6
11				7.4	7.2		1.0		<1.0	7.6
12				7.6	7.2		1.1		<1.0	7.4
13	<2.0	<1.0	4.2	7.5	7.2	9.2	3.0	<2.0	<1.0	7.5
14				7.3	7.2		2.4		<1.0	7.4
15				7.4	7.2		2.0		<1.0	7.4
16				7.3	7.2		2.3		<1.0	7.4
17				7.4	7.1		1.0		<1.0	7.4
18				7.3	7.2		1.2		<1.0	7.6
19				7.4	7.2		1.5		<1.0	7.4
20				7.6	7.2		0.9		<1.0	7.6
21	<2.0	<1.0	7.7	7.4	7.2	2.8	1.3	2.6	<1.0	7.6
22				7.5	7.2		1.2		<1.0	7.5
23				7.4	7.2		1.0		<1.0	7.6
24				7.4	6.9		1.1		<1.0	7.6
25				7.2	7.0		1.0		<1.0	7.5
26				7.4	7.2		1.0		<1.0	7.4
27				7.4	7.2		1.1		<1.0	7.6
28	2.3	<1.0	9.6	7.6	7.2	2.8	1.0	3.3	<1.0	7.6
29				7.5	7.2		2.0		<1.0	7.4
30				7.4	7.2		0.9		<1.0	7.4
Total	5.3	2.0	25.0	222.6	215.3	14.8	39.7	7.9	15.0	224.5
Mo. Avg.	1.3	0.5	6.3	7.2	6.9	4.0	1.3	2.0	0.5	7.2

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13702</u>	Name: <u>Ralph Cavallo</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8241</u>	Name: <u>Ray Hogue</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>8518</u>	Name: <u>Alex Lerenzo</u>
Lead Operator	Class: <u>A</u>	Certificate No: <u>7057</u>	Name: <u>Edward Roberts</u>

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: SEPT 1, 2005 To: SEPT 30, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.2	1.1	1.4	4.8	1.366	0.167	0.000			0.755	
2	7.2	2.9	1.9	5.6	1.090	0.178	0.335			0.615	2.28
3	7.2	3.0	1.6	4.8	1.210	0.669	0.175			1.040	0.85
4	7.2	1.0	2.0	<2.0	1.171	0.246	0.100			0.767	1.107
5	7.2	1.0	1.7	<2.0	1.312	0.544	0.069			0.564	1.405
6	7.2	1.0	1.5	<2.0	1.232	0.337	0.000	190.0	190.0	0.516	
7	7.2	1.9	2.0	<2.0	1.123	0.851	0.000			0.343	
8	7.2	2.0	1.5	<2.0	1.161	0.561	0.000			0.268	
9	7.2	1.0	1.6	<2.0	1.070	0.758	0.000			0.500	
10	7.2	1.0	1.6	<2.0	1.240	0.341	0.300			0.904	1.634
11	7.2	2.4	1.9	<2.0	1.230	0.185	0.000			0.783	
12	7.3	1.7	2.0	<2.0	1.180	0.484	0.000			0.568	
13	7.3	2.6	1.8	<2.0	1.066	0.191	0.000	310.0	190.0	0.811	
14	7.2	1.8	2.0	<2.0	1.109	0.262	0.000			0.944	
15	7.2	2.0	1.5	<2.0	1.107	0.217	0.000			0.883	
16	7.2	1.0	1.6	<2.0	1.090	0.169	0.066			0.848	1.782
17	7.2	1.1	1.8	<2.0	1.250	0.264	0.078			1.117	1.040
18	7.2	1.0	1.8	<2.0	1.288	0.229	0.093			1.029	1.426
19	7.1	1.6	1.0	<2.0	1.130	0.298	0.130			0.768	1.328
20	7.2	1.3	2.0	<2.0	1.095	0.375	0.090			0.580	1.140
21	7.2	1.0	2.0	<2.0	1.134	0.393	0.087	230.0	210.0	0.535	1.448
22	7.2	3.1	1.8	<2.0	1.146	0.632	0.104			0.421	1.311
23	7.2	1.0	2.0	<2.0	1.141	0.645	0.091			0.524	1.433
24	7.2	1.0	2.0	<2.0	1.250	0.314	0.102			0.929	1.831
25	7.3	1.0	2.0	<2.0	1.350	0.369	0.114			0.903	1.724
26	7.2	1.7	1.8	<2.0	1.170	0.241	0.108			0.710	1.018
27	7.2	1.0	1.8	<2.0	1.127	0.273	0.100			0.665	1.621
28	7.2	1.1	2.0	<2.0	1.196	0.596	0.000	300.0	200.0	0.565	1.442
29	7.4	3.5	2.0	<2.0	1.090	0.221	0.101			0.078	1.074
30	7.2	1.0	2.0	<2.0	1.126	0.224	0.097			0.776	
Total	216.4	47.4	53.6	42.2	35.250	11.234	2.339	1030.0	790.0	20.792	
Mo. Avg.	7.0	1.5	1.7	1.4	1.175	0.374	0.078	258.0	198.0	0.693	

7.240 18.609 1.620

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 13702	Name: Ralph Cavallo
Day Shift Operator	Class: C	Certificate No: 8241	Name: Ray Hogue
Night Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Night Shift Operator	Class: C	Certificate No: 8518	Name: Alex Lerenzo
Lead Operator	Class: A	Certificate No: 7057	Name: Edward Roberts

Sept. 2005

	W. Flow	E. Flow	Plant Inf.	Perc. Ponds	Reuse Total	Usage	Residential	Golf Course	R. Bleach	STP Bleach	Bleach	Rain
	Daily	Daily	50050	50050	Hydrotank	Golf Course	50050	50050	Daily	Daily	Daily Bleach	Rain
	Flow	Flow	CAL-1	FLW-2	Meter	Inf. Meter	FLW-3	FLW-4	Bleach	Bleach	Total	Inches
1			1.365	0.167	0.755	0.002	0.755	0.000	14	150	164	0.1
2			1.090	0.178	0.613	0.010	0.278	0.335	14	163	177	0.0
3			1.210	0.869	1.040	0.010	0.865	0.175	28	163	191	0.3
4			1.171	0.246	0.767	0.010	0.667	0.100	28	136	164	0.0
5			1.312	0.544	0.564	0.010	0.495	0.069	66	150	216	0.0
6			1.232	0.337	0.516	0.001	0.516	0.000	90	177	267	0.0
7			1.123	0.851	0.343	0.002	0.343	0.000	24	136	161	1.3
8			1.161	0.561	0.268	0.010	0.268	0.000	28	116	144	0.5
9			1.070	0.758	0.500	0.009	0.500	0.000	56	129	185	0.1
10			1.240	0.341	0.984	0.008	0.684	0.300	59	116	175	0.1
11			1.230	0.185	0.783	0.059	0.783	0.000	70	110	180	0.0
12			1.180	0.484	0.568	0.082	0.568	0.000	76	109	185	0.0
13			1.066	0.191	0.811	0.968	0.811	0.000	21	116	137	0.0
14			1.109	0.262	0.944	0.390	0.944	0.000	28	129	157	0.0
15			1.107	0.217	0.883	0.084	0.883	0.000	28	95	123	0.0
16			1.090	0.169	0.848	0.274	0.782	0.066	45	95	140	0.0
17			1.250	0.264	1.117	0.024	1.040	0.078	49	109	158	0.0
18			1.288	0.229	1.029	0.002	0.936	0.093	59	136	195	0.0
19			1.130	0.298	0.768	0.114	0.658	0.130	28	123	151	0.0
20			1.095	0.375	0.580	0.025	0.490	0.090	63	123	186	0.0
21			1.134	0.393	0.535	0.001	0.448	0.087	52	123	175	1.5
22			1.146	0.632	0.421	0.002	0.317	0.104	66	163	229	0.2
23			1.141	0.645	0.524	0.002	0.433	0.091	42	109	151	0.2
24			1.250	0.314	0.839	0.001	0.837	0.102	45	136	181	0.1
25			1.350	0.369	0.903	0.032	0.789	0.114	45	123	168	0.0
26			1.170	0.241	0.710	0.092	0.618	0.108	42	137	179	0.0
27			1.127	0.273	0.663	0.036	0.627	0.100	76	27	103	0.6
28			1.196	0.596	0.565	0.123	0.442	0.000	76	102	178	1.1
29			1.090	0.221	0.075	0.001	0.074	0.101	49	102	151	0.0
30			1.126	0.224	0.776	0.000	0.776	0.097	63	61	124	0.0
	0.000	0.000	35.250	11.234	20.792	2.384	18.607	2.339	1430	3666	5095	6.1
	0.000	0.000	1.175	0.374	0.693	0.079	0.620	0.078	48	122	170	0.2

2038
2.340
1078

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

FILE COPY

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3766

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: Oct. 1, 2005 To: October 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.6	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	1.0 (An. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.5	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	Report (Mo. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.6		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1			2.5 (An. Avg.)		0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.5		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1			80.0 (Mo. Avg.)		0	Weekly	16-hour FPC
Solids, Total Suspended			4.9		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1			80.0 (An. Avg.)		0	Weekly	16-hour FPC
Solids, Total Suspended			6.6		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1			80.0 (Mo. Avg.)		0	Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Edward Roberts	<i>Edward Roberts</i>	407-365-4346	05/11/18

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

- Excursion for golf course annual avg. 194 (. 100 annual avg. limit)
- Excursion for sewer pipe leak on Lockwood blvd. W. front on Oviedo Riverside Park on East side of Lockwood. Est. 300 gal.
- Excursion for overflowing Golf Course into adjacent wetlands est. .750 mg. On 10/19/05

Of raw sewage ON 10/17/05

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: Oct. 1, 2005

To: 31-Oct-05

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH			7.2		0		Meter
PARM CODE 09400 Mon. Site No. EFA-1			7.5		0	Continuous	Meter
Coliform, Fecal			1.6		0		Grab
PARM CODE 74055 Mon. Site No. EFA-1			1.6		0	Weekly	Grab
Coliform, Fecal			0.9		0		Grab
PARM CODE 74055 Mon. Site No. EFA-1			5.0		0	Weekly	Grab
Total Residual Chlorine (For Disinfection)			0.5		0		Meter
PARM CODE 50060 Mon. Site No. EFA-1			0.5		0	Continuous	Meter
Nitrogen, Nitrate, Total (as N)			9.0		0		16-hour FPC
PARM CODE 50060 Mon. Site No. EFA-1			9.0		0	Weekly	16-hour FPC
Flow (Total through plant)	1.220				0		Flow meters and totalizers
PARM CODE 50050 Mon. Site No. CALL-1					0	Continuous	Flow meters and totalizers
Flow (Total through plant)	1.213				0		Flow meters and totalizers
PARM CODE 50050 Mon. Site No. CALL-1					0	Continuous	Flow meters and totalizers
BOD, Carbonaceous 5 day, 20C			207.5		0		16-hour FPC
PARM CODE 80002 Mon. Site No. INF-2			207.5		0	Weekly	16-hour FPC
Solids, Total Suspended			200.0		0		16-hour FPC
PARM CODE 80030 Mon. Site No. INF-2			200.0		0	Weekly	16-hour FPC
Percent Capacity, (TMADE/Permitted Capacity) x 100			79%		0		Calculated
PARM CODE 80080 Mon. Site No. CALL-1					0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: Oct. 1, 2005 To: Oct. 31, 2005

Parameter	Sample Measurement	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	Sample Measurement	0.464 / 361	MGD			0	Continuous	Flow Meters and totalizers
PARM C000500500 Mon. Site No. FLW-3	Permit Requirement	0.750 (Ant. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow to public access irrigation	Sample Measurement	0.509	MGD			0	Continuous	Flow Meters and totalizers
PARM C000500500 Mon. Site No. FLW-3	Permit Requirement	0.750 (Ant. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	0.194 / 0.084	MGD			1	Continuous	Flow Meters and totalizers
PARM C000500500 Mon. Site No. FLW-4	Permit Requirement	0.750 (Ant. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow, to golf course	Sample Measurement	0.102 / 0.012	MGD			0	Continuous	Flow Meters and totalizers
PARM C000500500 Mon. Site No. FLW-4	Permit Requirement	0.750 (Ant. Avg.)	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement			2.2	mg/L	0	Weekly	16-hour FPC
PARM C000500500 Mon. Site No. EFA-2	Permit Requirement			3.0 (Obs. Avg.)	mg/L		Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement			2.3	mg/L	0	Weekly	16-hour FPC
PARM C000500500 Mon. Site No. EFA-2	Permit Requirement			3.0 (Obs. Avg.)	mg/L		Weekly	16-hour FPC
Solids, Total Suspended	Sample Measurement			2.8	mg/L	0	Daily	Grab
PARM C000500500 Mon. Site No. EFA-1	Permit Requirement			3.0 (Obs. Avg.)	mg/L		Daily	Grab
pH	Sample Measurement			7.2	mg/L	0	Continuous	Meter
PARM C000500500 Mon. Site No. EFA-2	Permit Requirement			3.0 (Obs. Avg.)	mg/L		Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Edward Roberts	<i>Edward Roberts</i>	407-365-4346	05/11/18

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

From: Oct. 1, 2005 To: Oct. 31, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: Oct. 1, 2005 To: Oct. 31, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	B0082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.6	7.2		1.0		<1.0	7.6
2				7.6	7.2		1.0		<1.0	7.5
3				7.6	7.4		1.0		<1.0	7.4
4	2.2	<1.0	9.0	7.6	7.4	7.2	1.9	2.3	<1.0	7.6
5				7.6	7.2		0.8		<1.0	7.5
6				7.4	7.2		0.8		<1.0	7.4
7				7.3	7.2		1.0		<1.0	7.4
8				7.4	7.2		0.6		<1.0	7.4
9				8.5	7.2		1.2		<1.0	7.6
10				7.4	7.2		1.0		<1.0	7.4
11	<2.0	5.0	5.8	7.4	7.2	4.4	1.7	<2.0	<1.0	7.4
12				7.6	7.2		1.1		<1.0	7.4
13				8.4	7.2		0.8		<1.0	7.4
14				8.2	7.4		0.7		<1.0	7.4
15				7.4	7.2		0.7		<1.0	7.4
16				7.6	7.2		0.9		<1.0	7.4
17				7.6	7.1		3.6		<1.0	7.4
18	3.2	<1.0	3.5	7.3	7.2	6.4	1.8	2.7	<1.0	7.5
19				7.4	7.3		2.8		<1.0	7.5
20				7.4	7.3		1.4		<1.0	7.4
21				7.4	7.2		2.4		<1.0	7.4
22				7.4	7.2		0.5		<1.0	7.4
23				7.4	7.2		1.2		<1.0	7.4
24				7.5	7.1		0.5		<1.0	7.9
25				7.5	7.2		0.9		<1.0	7.8
26				7.3	7.2		1.7		<1.0	7.4
27	3.5	<1.0	6.3	7.3	7.2	8.2	1.0	3.2	<1.0	7.3
28				7.2	7.0		1.0		<1.0	7.4
29				7.2	6.9		0.7		<1.0	7.4
30				7.4	6.9		1.0		<1.0	7.6
31				7.3	7.0		2.8		<1.0	7.4
Total	8.9	5.0	24.6	233.2	222.8	26.2	39.0	8.2	0.0	231.4
Mo. Avg.				7.5	7.2		1.3			7.5

PLANT STAFFING:

Day Shift Operator	Class: B	Certificate No: 5128	Name: Scott Iaggi
Day Shift Operator	Class: C	Certificate No: 3637	Name: Carl Zubek
Day Shift Operator	Class: C	Certificate No: 13702	Name: Ralph Cavallo
Night Shift Operator	Class: C	Certificate No: 8241	Name: Ray Hogue
Night Shift Operator	Class: C	Certificate No: 8518	Name: Alex Lorenzo
Lead Operator	Class: A	Certificate No: 7057	Name: Edward Roberts

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: October 1, 2005

To: October 31, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.4	1.0	1.3	<2.0	1.230	0.082	0.118			0.853	
2	7.2	1.0	2.0	<2.0	1.260	0.617	0.100			0.621	
3	7.3	2.5	2.0	<2.0	1.101	0.447	0.113			0.449	
4	7.3	1.0	2.0	<2.0	1.114	0.473	0.440	200.0	200.0	0.115	
5	7.4	2.1	2.0	<2.0	1.111	0.878	0.094			0.317	
6	7.2	1.0	2.0	<2.0	1.189	0.324	0.031			0.275	
7	7.2	1.8	1.1	<2.0	1.126	0.535	0.021			0.426	
8	7.1	1.0	2.0	<2.0	1.216	0.560	0.031			0.443	
9	7.2	1.4	1.5	<2.0	1.388	0.562	0.000			0.574	
10	7.2	1.0	2.0	<2.0	1.192	0.728	0.000			0.446	
11	7.3	1.0	2.0	<2.0	1.100	0.467	0.074	240.0	210.0	0.567	
12	7.3	1.7	2.0	<2.0	1.162	0.461	0.058			0.498	
13	7.2	1.0	1.3	<2.0	1.264	0.544	0.082			0.448	
14	7.3	2.1	1.4	<2.0	1.017	0.370	0.061			0.595	
15	7.2	1.0	1.2	<2.0	1.240	0.378	0.061			0.795	
16	7.1	1.0	1.1	<2.0	1.380	0.296	0.054			0.685	
17	7.2	3.2	1.2	<2.0	1.110	0.336	0.047			0.534	
18	7.3	3.6	2.0	<2.0	1.133	0.265	1.140	200.0	170.0	0.447	
19	7.2	3.1	1.2	<2.0	1.086	0.750	0.003			0.741	
20	7.2	1.9	1.2	<2.0	1.152	0.217	0.000			0.562	
21	7.2	1.4	1.7	<2.0	1.181	0.636	0.406			0.612	
22	7.2	1.0	1.0	<2.0	1.185	0.665	0.000			0.366	
23	7.2	1.3	1.6	<2.0	1.592	1.251	0.000			0.219	
24	7.0	1.0	2.0	2.4	1.682	0.953	0.000			0.089	
25	7.2	1.8	2.0	<2.0	1.130	0.691	0.000			0.665	
26	7.1	1.8	1.2	<2.0	1.168	0.258	0.000			0.651	
27	7.1	1.0	1.6	2.8	1.160	0.483	0.227	190.0	220.0	0.515	
28	7.2	1.0	1.1	<2.0	1.040	0.621	0.000			0.571	
29	6.9	1.0	2.0	<2.0	1.261	0.365	0.001			0.819	
30	7.4	1.0	1.6	<2.0	1.397	0.405	0.000			0.701	
31	7.2	1.0	1.2	<2.0	1.230	0.553	0.000			0.309	
Total	223.5	46.6	49.4	5.2	37.597	16.171	3.161	830.0	800.0	15.790	
Mo. Avg.	7.2	1.5	1.6		1.213	0.522	0.102			0.509	

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubek

Day Shift Operator

Class: C

Certificate No: 8241

Name: Ray Hogue

Night Shift Operator

Class: C

Certificate No: 13702

Name: Ralph Cavallo

Night Shift Operator

Class: C

Certificate No: 8518

Name: Alex Lorenzo

Lead Operator

Class: A

Certificate No: 7057

Name: Edward Roberts

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Percolation pond system, including influent

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: November 1, 2005 To: November 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(To percolation ponds)	0.533	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	1.00 (An. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow(To percolation ponds)	0.395	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 1 Mon. Site No. FLW-2	Report (Mo. Avg.)	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.4		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1	20.0 (An. Avg.)					Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			1.0		0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. EFA-1	30.0 (Mo. Avg.)					Weekly	16-hour FPC
Solids, Total Suspended			5.0		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1	20.0 (An. Avg.)					Weekly	16-hour FPC
Solids, Total Suspended			5.1		0	Weekly	16-hour FPC
PARM Code No. 00530 1 Mon. Site No. EFA-1	30.0 (Mo. Avg.)					Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Eward Roberts	<i>Eward Roberts</i>	407-365-4346	05/12/09

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

- Excursion for Golf Course annual avg. .192 (.100 annual avg. limit)
- Excursion for EFA-1 cl2 residual dropped to .20 mg/l (limit .5 mg/l) grab sample was not taken within the hour. On 11/20/05

FILE COPY

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DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

From: November 1, 2005

To: November 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration		Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement		7.1	8.2		0		Meter
PARM Code 00400 1 Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		6.0	8.5	SI		Continuous	Meter
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Sample Measurement		1.6			0		Grab
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal	Permit Requirement		200.0		#/100ML		Weekly	Grab
PARM Code 74055 1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Sample Measurement		0.82	6.0		0		Grab
PARM Code 74055 1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)	Permit Requirement		Report	800.0	#/100ML		Weekly	Grab
PARM Code 50060 A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Sample Measurement		0.20		0.0	1		Meter
PARM Code 50060 A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)	Permit Requirement		0.5		mg/L		Continuous	Meter
PARM Code 00620 1 Mon. Site No. EFA-1 Flow (Total through plant)	Sample Measurement		2.3		0.0	0		16-hour FPC
PARM Code 00620 1 Mon. Site No. EFA-1 Flow (Total through plant)	Permit Requirement		12.0		mg/L		Weekly	16-hour FPC
PARM Code 50050 P Mon. Site No. CAL-1 Flow (Total through plant)	Sample Measurement					0		Flow meters and totalizers
PARM Code 50050 P Mon. Site No. CAL-1 Flow (Total through plant)	Permit Requirement						Continuous	Flow meters and totalizers
PARM Code 50050 Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Sample Measurement		1.171	1.186	MGD	0		Flow meters and totalizers
PARM Code 50050 Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C	Permit Requirement		Report (16-hr Avg.)	Report (16-hr Avg.)	MGD		Continuous	Flow meters and totalizers
PARM Code 80082 G Mon. Site No. INF-2 Solids, Total Suspended	Sample Measurement		234.0			0		16-hour FPC
PARM Code 80082 G Mon. Site No. INF-2 Solids, Total Suspended	Permit Requirement		Report (16-hr Avg.)		mg/L		Weekly	16-hour FPC
PARM Code 00530 G Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement		210.0			0		16-hour FPC
PARM Code 00530 G Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100	Permit Requirement		Report (16-hr Avg.)		mg/L		Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. CAL-1	Sample Measurement		78%			0		Calculated
PARM Code 80082 1 Mon. Site No. CAL-1	Permit Requirement		Report		Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA011074

LIMIT: Final
CLASS SIZE: NA
REPORT: Monthly
GROUP: Domestic

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

COUNTY: Seminole

NO DISCHARGE FROM SITE:

MONITORING PERIOD From: November 1, 2005 To: November 30, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.495 1.512	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-3	0.250 (An. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.484 0.772	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 1 Mon. Site No. FLW-3	Report (Mo. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow, to golf course	0.19 2.080	MGD			1	Continuous	Flow Meters and totalizers
PARM Code 50050 P Mon. Site No. FLW-4	0.10 (An. Avg.)	MGD				Continuous	Flow Meters and totalizers
Flow, to golf course	0.0614 Report (Mo. Avg.)	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Q Mon. Site No. FLW-4		MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C						Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-2	2.2 20.0 (An. Avg.)				0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	1.0 30.0 (Mo. Avg.)				0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. EFA-2	<2.0 (Max.)					Weekly	16-hour FPC
Solids, Total Suspended						Daily	Grab
PARM Code No. 00530 1 Mon. Site No. EFB-1	5.0 Report (Mo. Avg.)				0	Daily	Grab
pH	7.0 8.1 (Min.)				0	Continuous	Meter
PARM Code No. 00400 1 Mon. Site No. EFA-2	6.0 8.5 (Max.)					Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Edward Roberts	<i>Edward Roberts</i>	407-355-4346	05/12/09

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING PERIOD
From: November1,2005
To: November 30,2005

Parameter	Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement						Percent	0	Daily	Grab
PARM Code 51005 1 Mon. Site No. EFA-2	Permit Requirement			100%			Percent		Daily	Grab
Coliform, Fecal	Sample						#/100ML	0	Daily	Grab
PARM Code 74055 1 Mon. Site No. EFA-2	Permit Requirement			<1.0			#/100ML		Daily	Grab
Total Residual Chlorine (For Disinfection)	Sample			25.0 (Max.)						
PARM Code 50060 A Mon. Site No. EFA-2	Permit Requirement			1.0			mg/L	0	Continuous	Meter
Turbidity	Sample			1.0 (Min.)			mg/L		Continuous	Meter
PARM Code 00070 1 Mon. Site No. EFB-1	Permit Requirement			2.0			NTU	0	Continuous	Meter
	Sample			Report (Max.)			NTU		Continuous	Meter
	Measurement									
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DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: November 1, 2005 To: November 30, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1	<2.0	<1.0	1.7	7.2	7.0	<2.0	2.6	<2.0	<1.0	7.4
2				7.2	7.0		0.8		<1.0	7.8
3				7.3	7.1		1.0		<1.0	7.6
4				7.4	7.0		0.7		<1.0	7.4
5				7.1	7.0		1.1		<1.0	7.6
6				7.4	6.9		0.9		<1.0	7.4
7				7.5	7.0		1.1		<1.0	7.4
8	<2.0	6.0	1.8	7.4	7.1	18.0	2.5	<2.0	<1.0	7.4
9				7.5	7.3		1.8		<1.0	7.2
10				7.2	7.0		3.5		<1.0	7.5
11				7.8	7.4		1.1		<1.0	7.2
12				7.4	7.0		0.8		<1.0	7.7
13				7.5	7.2		1.1		<1.0	7.6
14				7.9	7.4		1.5		<1.0	7.4
15	<2.0	<1.0	2.3	7.8	7.4	4.4	1.4	<2.0	<1.0	7.6
16				7.7	7.2		0.6		<1.0	7.8
17				7.7	7.4		1.4		<1.0	7.8
18				7.6	7.4		1.9		<1.0	7.8
19				7.8	7.2		1.0		<1.0	7.8
20				7.4	7.1		0.2		<1.0	7.8
21	<2.0	<1.0	0.1	7.7	7.3	<2.0	1.6	<2.0	<1.0	7.7
22				7.8	6.8		0.9		<1.0	7.8
23				7.5	7.4		1.2		<1.0	8.1
24				8.2	7.4		1.7		<1.0	7.9
25				8.0	7.4		1.5		<1.0	7.7
26				8.0	7.4		0.9		<1.0	8.0
27				8.1	7.5		1.8		<1.0	7.6
28				8.0	7.6		4.0		<1.0	7.7
29	<2.0	<1.0	1.9	7.9	7.6	<2.0	1.9	<2.0	<1.0	8.1
30				7.8	7.4		1.2		<1.0	8.0
Total	0.0	6.0	7.8	236.8	224.3	22.4	44.3	0.0	0.0	237.8
Mo. Avg.				7.9	7.5		1.5			7.9

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13702</u>	Name: <u>Ralph Cavallo</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>8518</u>	Name: <u>Alex Lorenzo</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubeck</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8241</u>	Name: <u>Ray Hpgue</u>
Lead Operator	Class: <u>A</u>	Certificate No: <u>7057</u>	Name: <u>Edward Roberts</u>

DAILY SAMPLE RESULTS - PART B

Permit Number:

FLA011074

Facility:

Alafaya Utilities WWTF

Monitoring Period

From: November 1, 2005

To: November 30, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.2	1.0	1.6	<2.0	1.121	0.515	0.000	180.0	210.0	0.332	
2	7.3	1.0	2.0	<2.0	1.155	0.899	0.091			0.565	
3	7.4	1.5	2.0	<2.0	1.167	0.215	0.017			0.647	
4	7.4	2.2	2.0	<2.0	1.106	0.419	0.000			0.668	
5	7.2	1.0	2.0	<2.0	1.174	0.435	0.000			0.829	
6	7.2	1.0	2.0	<2.0	1.293	0.206	0.000			0.763	
7	7.2	1.9	2.0	<2.0	1.305	0.644	0.055			0.491	
8	7.3	1.0	2.0	<2.0	1.126	0.475	0.000	280.0	190.0	0.650	
9	7.1	1.0	2.0	<2.0	1.097	0.320	0.000			0.837	
10	7.3	1.0	2.0	<2.0	1.110	0.252	0.000			0.725	
11	7.0	1.0	2.0	<2.0	1.150	0.376	0.078			0.710	
12	7.2	1.0	2.0	<2.0	1.164	0.222	0.118			0.822	
13	7.2	1.0	1.6	<2.0	1.362	0.246	0.120			0.752	
14	7.2	2.5	1.1	<2.0	1.170	0.662	0.130			0.425	
15	7.0	1.4	1.2	<2.0	1.093	0.408	0.000	240.0	240.0	0.772	
16	7.5	1.0	2.0	<2.0	1.100	0.228	0.000			0.850	
17	7.4	1.0	1.5	<2.0	1.203	0.279	0.000			0.691	
18	7.4	1.0	2.0	<2.0	1.079	0.375	0.000			0.652	
19	7.4	1.0	2.0	<2.0	1.120	0.376	0.000			0.797	
20	7.4	1.2	1.5	<2.0	1.426	0.411	0.000			0.628	
21	7.4	1.8	1.0	<2.0	1.164	0.459	0.345	220.0	220.0	0.712	
22	7.6	1.0	2.0	<2.0	1.110	0.529	0.248			0.712	
23	7.6	1.0	2.0	<2.0	1.195	0.561	0.000			0.845	
24	7.4	1.0	2.0	<2.0	1.292	0.187	0.000			0.703	
25	7.4	1.4	1.0	<2.0	1.061	0.283	0.000			0.568	
26	7.4	1.2	2.0	<2.0	1.160	0.285	0.071			0.829	
27	7.4	1.1	2.0	<2.0	1.329	0.226	0.056			0.762	
28	7.6	3.7	2.0	<2.0	1.114	0.459	0.130			0.433	
29	7.6	1.0	1.6	<2.0	1.116	0.420	0.119	250.0	190.0	0.527	
30	7.4	1.0	1.2	<2.0	1.080	0.465	0.339			0.827	
Total	227.7	40.1	55.3		35.142	11.837	1.917	1170.0	1050.0	20.5	
Mo. Avg.	7.6	1.3	1.8		1.171	0.395	0.064	234.00	210.00	0.684	

PLANT STAFFING:

Day Shift Operator

Class: B

Certificate No: 5128

Name: Scott Iaggi

Day Shift Operator

Class: C

Certificate No: 13702

Name: Ralph Cavallo

Night Shift Operator

Class: C

Certificate No: 8518

Name: Alex Lorenzo

Night Shift Operator

Class: C

Certificate No: 3637

Name: Carl Zubek

Day Shift Operator

Class: C

Certificate No: 8241

Name: Ray Hogue

Lead Operator

Class: A

Certificate No: 7057

Name: Edward Roberts

NOV. 2005

FLW-3

W. Plant Flow	E. Plant Flow	Plant Inf.	Perc. Ponds	Reuse Total	Green:	Residential	Inf. To G.C.	BFA-2	EFA-1	Combined
Daily Flow	Daily Flow	50050	50050	Hydrotank	Golf Course	50050	50050	Daily	Daily	Daily Bleach
Flow	Flow	CAL-1	FLW-2	FLW-3	Usage	Public Access	FLW-4	Bleach	Bleach	Total
1		1.121	0.515	0.332	0.000	0.332	0.000	42	137	179
2		1.155	0.899	0.656	0.009	0.565	0.091	56	163	219
3		1.167	0.215	0.654	0.001	0.647	0.017	28	109	137
4		1.906	0.419	0.668	0.006	0.668	0.000	42	109	151
5		1.174	0.435	0.829	0.000	0.829	0.000	56	136	192
6		1.293	0.206	0.763	0.002	0.763	0.000	49	109	158
7		1.305	0.614	0.546	0.055	0.491	0.055	56	109	165
8		1.126	0.475	0.650	0.115	0.650	0.000	56	109	165
9		1.097	0.320	0.837	0.054	0.837	0.000	24	156	180
10		1.110	0.252	0.725	0.015	0.725	0.000	28	129	157
11		1.150	0.376	0.788	0.100	0.710	0.078	42	109	151
12		1.164	0.222	0.940	0.013	0.822	0.118	76	157	233
13		1.362	0.246	0.872	0.001	0.752	0.120	76	170	246
14		1.170	0.662	0.555	0.070	0.425	0.130	38	102	140
15		1.093	0.408	0.772	0.086	0.772	0.000	28	136	164
16		1.100	0.228	0.850	0.041	0.850	0.000	24	143	167
17		1.203	0.279	0.691	0.074	0.691	0.000	49	136	185
18		1.079	0.375	0.652	0.039	0.652	0.000	42	136	178
19		1.120	0.376	0.811	0.014	0.797	0.000	70	95	165
20		1.426	0.411	0.662	0.034	0.628	0.000	49	163	212
21		1.164	0.459	0.757	0.045	0.712	0.345	63	157	220
22		1.110	0.529	0.939	0.227	0.712	0.248	56	102	158
23		1.195	0.561	0.876	0.031	0.845	0.000	42	191	233
24		1.292	0.187	0.746	0.043	0.703	0.000	76	136	212
25		1.061	0.283	0.680	0.112	0.568	0.000	97	123	220
26		1.160	0.285	0.904	0.075	0.829	0.071	70	218	288
27		1.329	0.226	0.870	0.108	0.762	0.056	111	109	220
28		1.114	0.459	0.460	0.027	0.433	0.130	63	61	124
29		1.116	0.420	0.532	0.005	0.527	0.119	59	75	134
30		1.080	0.465	0.915	0.089	0.827	0.339	59	68	127
	0.000	0.000	35.942	11.837	20.523	1.491	20.523	1.917	1627	3853
	0.000	0.000	1.210	0.395	0.684	0.050	0.684	0.064	54.233	128.433
										182.667

1.148

20.524

FILE COPY

647

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc. PERMIT NUMBER: FLA011074
MAILING ADDRESS: 200 Weathersfield Avenue Final NA
Altamonte Springs, FL 32714 CLASS SIZE: R-001
FACILITY: Alafaya Utilities WWTF MONITORING GROUP NUMBER: Percolation pond system, including influent
LOCATION: 1067 McKinnon Avenue MONITORING GROUP DESC:
Oviedo, FL 32765

COUNTY: Seminole NO DISCHARGE FROM SITE:
To: Dec. 31, 22005

From: Dec. 1, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow (To percolation ponds)	0.535 MGD	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Y Mon. Site No. FLW-2	1.0 (As Avg)	MGD				Continuous	Flow Meters and totalizers
Flow (To percolation ponds)	0.457	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 1 Mon. Site No. FLW-2	Report (No Avg)	MGD				Continuous	Flow Meters and totalizers
BOD, Carbonaceous 5 day, 20C			3.4		0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-1			30.0 (As Avg)			Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C			2.4		0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. EFA-1			30.0 (As Avg)			Weekly	16-hour FPC
Solids, Total Suspended			5.0		0	Weekly	16-hour FPC
PARM Code No. 00530 Y Mon. Site No. EFA-1			20.0 (As Avg)			Weekly	16-hour FPC
Solids, Total Suspended			4.9		0	Weekly	16-hour FPC
PARM Code No. 00530 1 Mon. Site No. EFA-1			30.0 (As Avg)			Weekly	16-hour FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT: Eward Roberts Lead Operator
SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT: Eward Roberts
TELEPHONE NO.: 407-365-4346
DATE (YY/MM/DD): 06/01/18

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):
1) Excursion for overflowing top of Surge tanks 1, 2, 3, approx. 100 gals. Or less on 12/3/06 at 10:45 am.
2) Excursion for EFA-1 low pH 4.6 std. unit (permit limit 6.0 to 8.5) also EFA-1 low chlorine residual .10 mg/l (limit .50 mg/l) on 12/10/05 at 0915
3) Excursion for Golf Course Annual avg .195 mgd (.100 annual avg. permit limit)
4) Excursion for sanitary main failure in the Alafaya collection system. Estimated discharge .075 gallons of untreated wastewater. On 12/21/05. ** 5) Excursion for laboratory error EFA-2 sample holding time for testing had expired, no valid data could be reported for this parameter on 12/21/05 Please see attached letter.

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF
 PERMIT NUMBER: FLA011074
 MONITORING GROUP NUMBER: R-001
 From: Dec. 1, 2005
 To: Dec. 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
pH			4.6		1		Meter
PARM Code 00400 1 Mon. Site No. EFA-1 Coliform, Fecal			7.9	SL		Continuous	Meter
PARM Code 74055 Y Mon. Site No. EFA-1 Coliform, Fecal			4.9	#/100mL	0	Weekly	Grab
PARM Code 74055 1 Mon. Site No. EFA-1 Total Residual Chlorine (For Disinfection)			2.2	#/100mL	0	Weekly	Grab
PARM Code 50060 A Mon. Site No. EFA-1 Nitrogen, Nitrate, Total (as N)			0.10	mg/L	1	Continuous	Meter
PARM Code 00620 1 Mon. Site No. EFA-1 Flow (Total through plant)			7.3	mg/L	0	Weekly	16-hour FPC
PARM Code 50050 P Mon. Site No. CAL-1 Flow (Total through plant)			1.180	MGD	0	Continuous	Flow meters and totalizers
PARM Code 50050 Q Mon. Site No. CAL-1 BOD, Carbonaceous 5 day, 20C			1.197	MGD	0	Continuous	Flow meters and totalizers
PARM Code 80082 G Mon. Site No. INF-2 Solids, Total Suspended			275.5	mg/L	0	Weekly	16-hour FPC
PARM Code 00530 G Mon. Site No. INF-2 Percent Capacity, (TMADF/Permitted Capacity) x 100			267.0	mg/L	0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. CAL-1			77%	Percent	0	Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to : Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, Florida 32803-3767

PERMITTEE NAME: Alafaya Utilities, Inc.
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Alafaya Utilities WWTF
LOCATION: 1067 McKinnon Avenue
Oviedo, FL 32765

COUNTY: Seminole

PERMIT NUMBER: FLA011074

LIMIT: Final NA
CLASS SIZE: NA
MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: Public Access Irrigation

REPORT: Monthly
GROUP: Domestic

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: Dec. 1, 2005 To: Dec. 31, 2005

Parameter	Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow to public access irrigation	0.304	MGD			0	Continuous	Flow Meters
PARM Code 50050 Y Mon. Site No. EFA-3	0.750	MGD			0	Continuous	Flow Meters and totalizers
Flow to public access irrigation	0.558	MGD			0	Continuous	Flow Meters
PARM Code 50050 1 Mon. Site No. EFW-3	0.105	MGD			1	Continuous	Flow Meters and totalizers
Flow, to golf course	0.105	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 P Mon. Site No. EFW-4	0.085	MGD			0	Continuous	Flow Meters and totalizers
Flow, to golf course	0.085	MGD			0	Continuous	Flow Meters and totalizers
PARM Code 50050 Q Mon. Site No. EFW-6	2.2	mg/L			0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	2.2	mg/L			0	Weekly	16-hour FPC
PARM Code 80082 Y Mon. Site No. EFA-2	4.4	mg/L			0	Weekly	16-hour FPC
BOD, Carbonaceous 5 day, 20C	4.4	mg/L			0	Weekly	16-hour FPC
PARM Code 80082 1 Mon. Site No. EFA-2	3.0	mg/L			0	Weekly	16-hour FPC
Solids, Total Suspended	3.0	mg/L			0	Weekly	16-hour FPC
PARM Code No. 00530 1 Mon. Site No. EFB-1	<1.0	mg/L			0	Daily	Grab
pH	8.0	mg/L			0	Daily	Grab
PARM Code No. 00400 1 Mon. Site No. EFA-2	7.2	mg/L			0	Continuous	Meter
	8.5	mg/L			0	Continuous	Meter

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME / TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Edward Roberts	<i>Edward Roberts</i>	407-365-4346	06/01/18
COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):			

Lead Operator

DISCHARGE MONITORING REPORT - PART A(Continued)

FACILITY NAME: Alafaya Utilities WWTF

PERMIT NUMBER: FLA011074

MONITORING GROUP NUMBER: R-001

MONITORING PERIOD

To: Dec. 31, 2005

[illegible]

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: Dec. 1, 2005 To: Dec. 31, 2005

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Max)	pH (Min)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	CBOD5 mg/L	Fecal Coliform Bacteria (#/100ML)	pH (Max)
Code	80082	74055	00620	00400	00400	00530	50060	80082	74055	00400
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-2	EFA-2	EFA-2
1				7.5	7.2		0.8		<1.0	7.8
2				7.6	7.3		2.0		<1.0	7.8
3				7.6	7.0		1.0		<1.0	7.8
4				7.8	7.2		1.3		<1.0	7.5
5				7.5	7.2		0.5		<1.0	7.6
6	4.1	<1.0	2.8	7.6	7.2	5.6	1.2	3.3	<1.0	7.8
7				7.6	7.1		1.9		<1.0	7.9
8				7.3	7.1		1.2		<1.0	7.7
9				7.6	7.2		3.4		<1.0	7.7
10				7.7	4.6		0.1		<1.0	7.6
11				7.7	7.1		1.1		<1.0	7.6
12				7.7	7.4		1.2		<1.0	7.9
13	2.2	<1.0	3.6	7.6	7.1	<1.0	1.2	<2.0	<1.0	7.8
14				7.4	7.0		1.2		<1.0	7.6
15				7.4	7.0		1.1		<1.0	7.6
16				7.4	7.0		1.6		<1.0	7.7
17				7.5	7.0		1.1		<1.0	7.6
18				7.5	7.0		1.1		<1.0	7.6
19				7.4	7.2		1.1		<1.0	7.5
20	<2.0	<1.0	3.0	7.9	7.0	<1.0	1.1	4.4	<1.0	7.8
21				7.9	7.0		1.1		*	7.8
22				7.4	7.0		1.8		<1.0	7.8
23				7.6	7.5		2.0		<1.0	7.6
24				7.4	7.0		0.9		<1.0	7.6
25				7.5	7.1		1.2		<1.0	7.6
26				7.4	7.2		1.0		<1.0	7.6
27	2.4	182.0	7.3	7.4	7.1	12.8	1.2	<2.0	<1.0	7.7
28				7.6	7.2		0.6		<1.0	7.6
29				7.7	7.1		1.2		<1.0	7.6
30				7.5	7.2		1.1		16.0	7.6
31				7.5	7.2		1.1		<1.0	7.6
Total	9.7	183.5	16.7	234.1	218.4	19.4	38.3	9.7	16.0	238.0
Mo. Avg.	2.4	45.9		7.6	7.0	4.9	1.2	2.4		7.7

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13702</u>	Name: <u>Ralph Cavallo</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubek</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8241</u>	Name: <u>Ray Hogue</u>
Lead Operator	Class: <u>A</u>	Certificate No: <u>7057</u>	Name: <u>Edward Roberts</u>

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA011074

Facility: Alafaya Utilities WWTF

Monitoring Period From: Dec. 1, 2005 To: Dec. 31, 2005

	pH(Min)	TRC (For Disinfect.) mg/L	Turbidity (NTU)	TSS (mg/L)	Flow (MGD) Total Plant	Flow (MGD) to Percolation Ponds	Flow (MGD) to golf course	CBOD5 mg/L	TSS (mg/L)	Flow (MGD) to Public Access Reuse	
Code	00400	50060	00070	00530	50050	50050	50050	80082	00530	50050	
Mon. Site	EFA-2	EFA-2	EFB-1	EFB-1	CAL-1	FLW-2	FLW-4	INF-2	INF-2	FLW-3	
1	7.4	1.0	1.1	<1.0	1.131	0.244	0.080			0.681	
2	7.5	1.5	1.6	<1.0	1.110	0.266	0.118			0.636	
3	7.2	1.1	2.0	<1.0	1.174	0.360	0.103			0.737	
4	7.3	1.0	2.0	<1.0	1.388	0.333	0.078			0.781	
5	7.4	1.5	2.0	<1.0	1.159	0.669	0.102			0.449	
6	7.4	1.0	2.0	<1.0	1.107	0.441	0.099	317.0	200.0	0.637	
7	7.4	2.6	2.0	<1.0	1.156	0.249	0.079			0.587	
8	7.4	1.0	1.5	<1.0	1.198	0.525	0.102			0.218	
9	7.4	4.3	2.0	<1.0	1.050	0.558	0.990			0.000	
10	7.3	1.0	2.0	<1.0	1.271	0.847	0.280			0.373	
11	7.3	1.0	1.1	<1.0	1.370	0.386	0.173			0.336	
12	7.3	1.5	1.4	<1.0	1.143	0.802	0.000			0.365	
13	7.4	3.6	1.4	<1.0	1.110	0.554	0.000	284.0	232.0	0.621	
14	7.2	1.4	1.9	<1.0	1.230	0.270	0.000			0.840	
15	7.4	2.4	1.3	<1.0	1.127	0.467	0.000			0.611	
16	7.4	1.0	1.4	<1.0	1.169	0.509	0.000			0.561	
17	7.2	1.0	2.0	<1.0	1.163	0.452	0.000			0.729	
18	7.3	1.0	1.2	<1.0	1.290	0.560	0.000			0.512	
19	7.4	1.2	1.9	<1.0	1.167	0.658	0.000			0.293	
20	7.4	2.4	1.2	<1.0	1.174	0.597	0.000	284.0	260.0	0.567	
21	7.4	3.0	1.3	<1.0	0.936	0.231	0.000			0.685	
22	7.4	3.0	1.0	<1.0	1.196	0.493	0.000			0.585	
23	7.4	2.0	1.8	<1.0	1.241	0.025	0.000			0.539	
24	7.4	1.0	1.4	<1.0	1.272	0.492	0.000			0.674	
25	7.4	2.5	1.4	<1.0	1.111	0.599	0.000			0.457	
26	7.6	1.0	0.8	<1.0	1.233	0.724	0.088			0.370	
27	7.5	1.0	0.8	<1.0	1.127	0.440	0.014	217.0	376.0	0.681	
28	7.4	1.1	1.2	<1.0	1.111	0.325	0.053			0.763	
29	7.4	1.1	1.2	<1.0	1.172	0.268	0.089			0.662	
30	7.4	1.2	1.6	<1.0	1.198	0.477	0.102			0.638	
31	7.3	1.1	1.3	<1.0	1.310	0.352	0.088			0.725	
Total	228.5	50.2	46.7	0.0	36.594	14.173	2.638	1102.0	1068.0	17.313	
Mo. Avg.					1.180	0.457	0.085	275.5	267.0	0.558	

PLANT STAFFING:

Day Shift Operator	Class: <u>B</u>	Certificate No: <u>5128</u>	Name: <u>Scott Iaggi</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>13702</u>	Name: <u>Ralph Cavallo</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>13792</u>	Name: <u>Roy Mericle</u>
Night Shift Operator	Class: <u>C</u>	Certificate No: <u>3637</u>	Name: <u>Carl Zubeck</u>
Day Shift Operator	Class: <u>C</u>	Certificate No: <u>8241</u>	Name: <u>Ray Hogue</u>
Lead Operator	Class: <u>A</u>	Certificate No: <u>7057</u>	Name: <u>Edward Roberts</u>

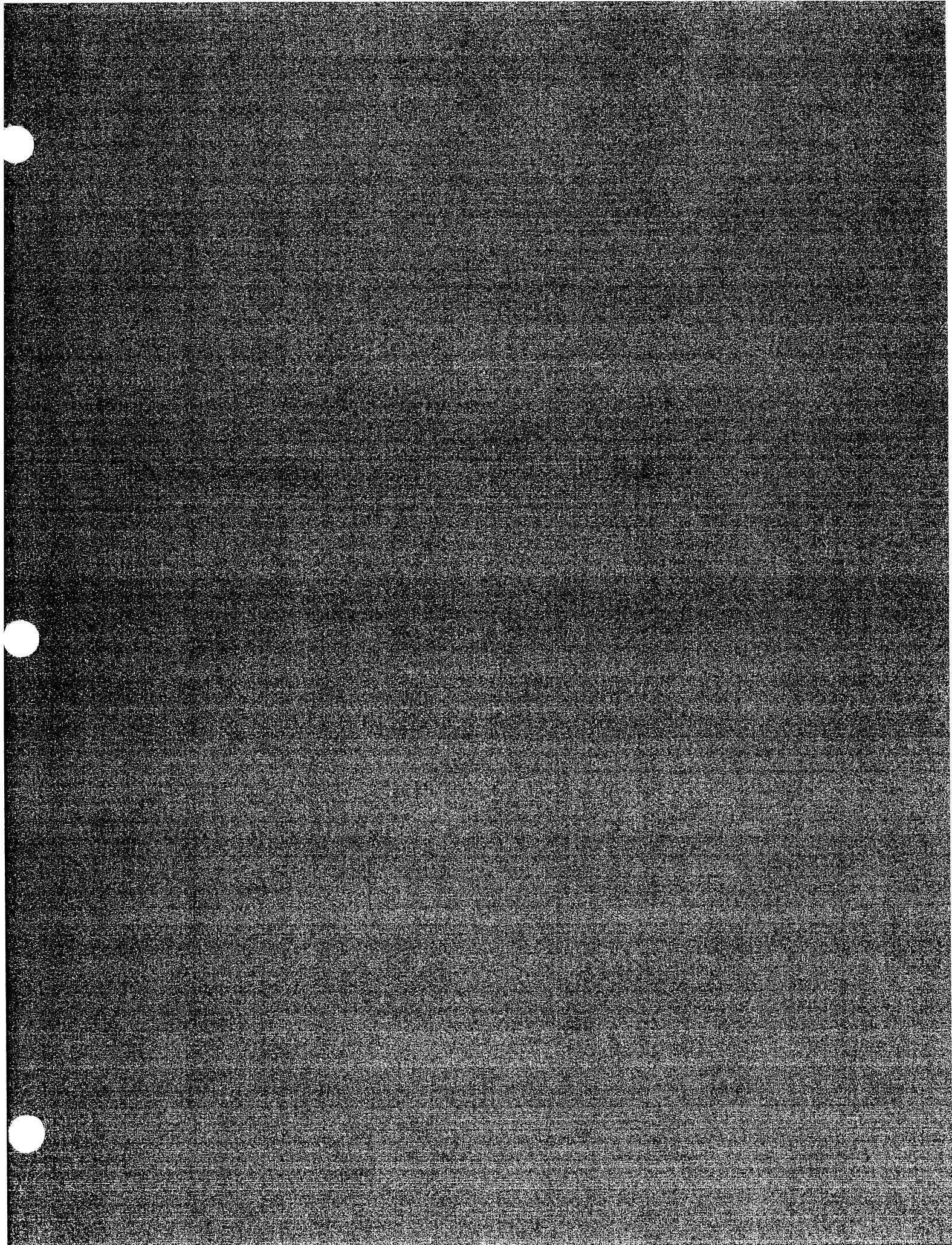
ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (5)
Inspection Reports

Test Year Ended December 31, 2005



TIER TWO		REPORTING YEAR JAN. 1 TO DEC. 31, 2005				Florida S O E R O C		Page 1 of 1 pages	
EMERGENCY AND HAZARDOUS CHEMICAL INVENTORY Specific Information by Chemical		Facility Identification Name <u>Alafaya Wastewater Treatment Plant</u> Street <u>1067 McKinnon Avenue</u> City <u>Oviedo</u> County <u>Seminole</u> State <u>FL</u> Zip <u>32765</u> SIC Code <u>4941</u> Dun & Brad Number <u>07758-0785</u> F.E.I. # <u>59-2419-800</u>				Owner/Operator Name Name <u>Utilities, Inc. of Florida</u> Phone (407) <u>869-1919</u> Mail Address <u>200 Weathersfield Ave., Altamonte Spr., FL 32714</u> Emergency Contact Name <u>Operator on call</u> Title _____ Phone (407) <u>869-1919</u> 24 Hr. Phone (407) <u>869-1919</u> Name <u>Scotty Haws</u> Title <u>Assist. Oper. Mar</u> Phone (407) <u>869-1919</u> 24 Hr. Phone (407) <u>869-1919</u>			
		Chemical Description CAS <u>6847634-6</u> Trade Secret ☐ Chem. Name <u>Diesel</u> Check all that apply: ☐ Pure ☒ Mix ☐ Solid ☐ Liquid ☐ Gas ☐ EHS EHS Name _____		Physical and Health Hazards (check all that apply) ☒ Fire ☐ Sudden Release of Pressure ☐ Reactivity ☐ Immediate (acute) ☒ Delayed (chronic)		Inventory in Pounds Maximum Daily Amount <u>10,000</u> Average Daily Amount <u>365</u> Days on Site _____		Storage Codes and Locations (Non-Confidential) Storage Locations - Description, not address Above ground storage tank with containment _____ Next to blower room and aqua disk filters _____	
Chemical Description CAS <u>7681-52-9</u> Trade Secret ☐ Chem. Name <u>Sodium hypochlorite</u> Check all that apply: ☐ Pure ☐ Mix ☒ Solid ☐ Liquid ☐ Gas ☐ EHS EHS Name <u>Sodium hypochlorite</u>		Physical and Health Hazards (check all that apply) ☐ Fire ☐ Sudden Release of Pressure ☐ Reactivity ☒ Immediate (acute) ☐ Delayed (chronic)		Inventory in Pounds Maximum Daily Amount <u>13,937</u> Average Daily Amount <u>365</u> Days on Site _____		Storage Codes and Locations (Non-Confidential) Storage Locations - Description, not address Above ground storage tank with containment _____ Next to blower room and aqua disk filters _____			
Chemical Description CAS <u> </u> Trade Secret ☐ Chem. Name _____ Check all that apply: ☐ Pure ☐ Mix ☐ Solid ☐ Liquid ☐ Gas ☐ EHS EHS Name _____		Physical and Health Hazards (check all that apply) ☐ Fire ☐ Sudden Release of Pressure ☐ Reactivity ☐ Immediate (acute) ☐ Delayed (chronic)		Inventory in Pounds Maximum Daily Amount _____ Average Daily Amount _____ Days on Site _____		Storage Codes and Locations (Non-Confidential) Storage Locations - Description, not address Above ground storage tank with containment _____ Next to blower room and aqua disk filters _____			
Certification (Read and sign after completing all sections) I certify under penalty of law that I have personally examined and am familiar with the information submitted in pages one through 1, and that based on my inquiry of those individuals responsible for obtaining the information, I believe that the submitted information is true, accurate, and complete. E-Mail address of representative who prepared Tier Two Form (optional): <u>l.n.wright@utilitiesinc-usa.com</u>						Optional Attachments ☐ I have attached a site plan ☐ I have attached a list of site coordinate abbreviations ☐ I have attached a description of dikes and other safeguard measures			
Patrick C. Flynn, Regional Director Name and official title of owner/operator OR owner/operator's authorized representative Signature _____ Date signed _____									



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

SENT VIA E-MAIL TO: p.c.flynn@utilitiesinc-usa.com

December 13, 2005

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-05-1142

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Flynn:

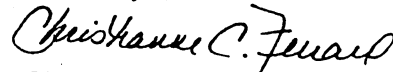
On November 9, 2005, Department personnel conducted a Compliance Sampling Inspection (CSI) of your wastewater facility. A copy of the inspection report is enclosed for your review. During the course of the inspection, and/or determined from records on file in this office, the following deficiencies were noted:

1. The single sample aliquot of the automatic effluent composite sampler was 90 milliliters (ml). The pump should collect a minimum of 100 ml each time the sampler is activated.
2. The maintenance and operation logbook had a page missing. The logbook must be hardbound and have consecutive numbered pages.
3. A review of the ground water files for the facility indicates the following deficiency:
 - a. No ground water elevation was reported for background well MW-14 for the fourth quarter of 2004 and no explanation was provided. Please provide the ground water elevation for this location or provide an explanation on why this information is not available.
 - b. No certification form was submitted with the ground water monitoring report for the second quarter of 2005. The Department received faxed copies of the ground water monitoring report forms for the second quarter of 2005. Please ensure future submittals are originals with a certification form containing correct information, an original signature and date.
 - c. The ground water elevation reported for compliance well MW-13 for the second quarter of 2005 was not readable. Please provide this information.

4. Excessive odors were noted beyond the boundaries of the wastewater treatment plant along Gould Place and McKinnon Ave. Also, excessive odors were noted in the vicinity of the lift station at Big Oaks on multiple days.

Please respond to these items, in writing, with a schedule of corrective action. Pursuant to Rule 62-4.100(2), F.A.C., failure to comply with pollution control rules shall be grounds for permit suspension or revocation and initiation of formal enforcement action. Your reply is requested within 14 days from the date of this letter. Ground water questions should be directed to Marsha Johnson at (407) 893-3301. Any other questions should be addressed to David Smicherko at (407) 893-3313.

Sincerely,

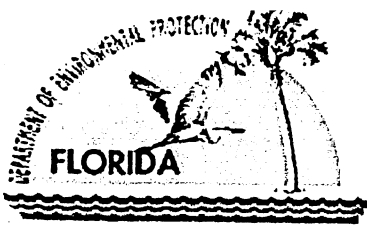


Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosure: Inspection Report

cc: Anil Desai, Program Manager, Ground Water Section, anil.desai@dep.state.fl.us



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

OR 16: 1
cc 5H, KS
Resp Due
2/10/06

CERTIFIED MAIL
7005 1160 0000 9348 7254

January 31, 2006

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FLORIDA 32714

OCD-C-WW-06-0099

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Flynn:

On December 13, 2005, you were forwarded a noncompliance letter listing certain deficiencies that were found during a routine inspection on November 9, 2005. A copy of the noncompliance letter is enclosed.

You were requested to respond, in writing, within 14 days of the date of the letter with a schedule of action(s) to correct the deficiencies noted. As of this date, no reply has been received.

In order to avoid enforcement action, you are requested to respond within 7 days from receipt of this letter as to your intentions in correcting the deficiencies noted in the noncompliance letter.

Sincerely,

Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosure: Noncompliance Letter No. OCD-C-WW-05-1142

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

January 6, 2006

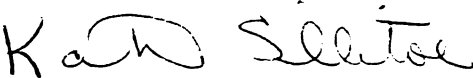
Ms. Christianne C. Ferraro, P.E.
FDEP – Central District
3319 Maguire Blvd., Suite 232
Orlando, FL 32803-3767

RE: Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Ms. Ferraro:

Enclosed is a copy of the Utility's response to the non-compliance letter dated December 13, 2005 for the above referenced facility. This original response was hand delivered to the department on December 23, 2005.

Sincerely,



Kathy Sillitoe
Area Manager

cc: Patrick Flynn, Regional Director
Bryan Gongre, Regional Manager
Scotty L. Haws, Assistant Operations Manager

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

December 22, 2005

Ms. Christianne C. Ferraro, P.E.
FDEP – Central District
3319 Maguire Blvd., Suite 232
Orlando, FL 32803-3767

RE: Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Ms. Ferraro:

This letter is in response to the noncompliance items noted during a Performance Audit Inspection held on November 9, 2005 at the above referenced facility. For your reference, the deficiency has been re-typed in bold with our response immediately following. The following deficiencies have been corrected as follows:

- 1) **The single sample aliquot of the automatic effluent composite sampler was 90 milliliters (ml). The pump should collect a minimum of 100 ml each time the sampler is activated.**

The effluent composite sampler single sample aliquot was changed to collect 110 ml; the sampler calibration was verified for accuracy on November 29, 2005.

- 2) **The maintenance and operation logbook had a page missing. The logbook must be hardbound and have consecutive numbered pages.**

The operations staff is unsure of how the page became missing. The logbook is hardbound and numbered. Operations staff has been advised to check the book prior to use and that if a page becomes soiled or torn it is to remain with the logbook.

- 3) **A review of the ground water files for the facility indicates the following deficiencies:**

- a. **No ground water elevation was reported for background well MW-14 for the fourth quarter of 2004 and no explanation was provided. Please provide the ground water elevation for this location or provide an explanation on why this information is not available.**

Enclosed is a copy of the sample results for MW-14 from Advanced Environmental Laboratories, which include the ground water elevation for the fourth quarter of 2004.

- b. **No certification form was submitted with the ground water monitoring report for the second quarter of 2005. The department received faxed copies of the ground water monitoring report forms for the second quarter of 2005. Please ensure future submittals are originals with a certification form containing correct information, an original signature and date.**

Enclosed is a copy of the 2005 ground water data. Included is a certification form completed with correct information provided and sample results that are clear and legible.

- c. **The ground water elevation for compliance well MW-13 for the second quarter of 2005 was not readable. Please provide this information.**

As mentioned above, enclosed is a copy of the second quarter monitoring well sample data. MW-13 is included in this report with the elevation of 76.28 being legible.

4. **Excessive odors were noted beyond the boundaries of the wastewater treatment plant along Gould Place and McKinnon Ave. Also excessive odors were noted in the vicinity of the lift station at Big Oaks in multiple days.**

The Alafaya Plant digester gear drive was out of service while repairs were under way, extra deodorant was used to reduce possible odors.

At Big Oaks Lift Station AL-9 we installed a Bio Filter system on the wet well vent pipe and added deodorant blocks. This lift station is inspected three days per week for possible odors.

We anticipate that this response adequately addresses the Department's comments with regard to the facility inspection performed by the Department. If you have any questions or require additional information, please let me know.

Sincerely,



Kathy Sillitoe
Area Manager

cc: Patrick Flynn, Regional Director
Scotty L. Haws, Assistant Operations Manager

9610 Princess Palm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074 GMS: 3059P00434

Lab Sample ID: T0411925-07
Permit Builder MW ID: MWC-14
Well Type: Background
Description: Well Name MW-14

Monitoring Period: Oct. 2004 to Dec. 2004
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 76.76

Date Sample Obtained: 11/1/04
Time Sample Obtained: 1245

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		72.29		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	230		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		61		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.6		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		7.9		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

2.19

Florida Department of Environmental Protection

Central District 3319 Maguire Blvd. Orlando, Florida 32803-3767

GROUNDWATER MONITORING REPORT--Certification
Rule 62-522.600(11)

PART I GENERAL INFORMATION

(1) Facility Name Alafaya WWTF

Address 1067 McKinnon Ave

City Oviedo

Telephone Number (407) 365 4346

Zip 32765

(2) The GMS Identification Number 3064C05479

(3) DEP Permit Number FLA011128

(4) Authorized Representative Name Robert Risner

Address 1067 McKinnon Ave

City Oviedo

Telephone Number (407) 365-4346

Zip 32765

(5) Type of Discharge Domestic Wastewater Treatment Plant

(6) Method of Discharge Perculation Ponds

Certification

I certify under penalty of law that I have personally examined and am familiar with the information submitted in this document and all attachments and that, based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the information is true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment.

Date: 6-15-05

Robert Risner

Signature of Owner or Authorized Representative

PART II QUALITY ASSURANCE REQUIREMENTS

Sample Organization Comp QAP # 980174

Analytical Lab Comp QAP # /HRS Certification # EB4589

*Comp QAP # /HRS Certification # _____

Lab Name Advanced Environmental Laboratories

Address 5810-D Breckenridge Parkway Tampa, Fla. 33610

Phone Number (813) 630-9616

6/14/2005

9610 PrincessPalm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D (Alafaya Utilities / Seminole County)

Permit Number: FLA011074 GMS: 3059P00434
Monitoring Period: Apr - Jun 2005
Date Sampled Obtained:
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 29.61

Lab Sample ID: T054572-01
Test Site ID: 6947
Well Type: Compliance
Ground Water Class: G-II
Well Name: MW-1R

Date Sample Obtained: 5/10/2005
Time Sample Obtained: 1330

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		23.8		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	730		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		200		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.9		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		20		NTU	Report	0.13	EPA 180.1	Pump	N

U= Not Detected Above The Detection Limit
i= The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

Advanced Environmental Laboratories, Inc.
9610 Princess Palm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.51

Lab Sample ID: T054572-02
Permit Builder MW ID: MWC-7

Well Type: Compliance
Description: Well Name MW-7

Ponds
WAFR # 6954

*GMS# 3059A14121

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1255

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82345		79.11		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	430		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.5		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		6.9		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

Advanced Environmental Laboratories, Inc.
9610 Princess Palm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.61

Lab Sample ID: T054572-03
Permit Builder MW ID: MWB-8A

Well Type: Background
Description: Well Name MW-8A

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1220
*GMS# 3059A14118

Ponds
WAFR # 6957

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.71		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	290		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400		5.0		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		3.0		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U - Not Detected Above The Detection Limit

Advanced Environmental Laboratories, Inc.
9610 PrincessPalm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.47

Lab Sample ID: T054572-04
Permit Builder MW ID: MWB-8B
Well Type: Background
Description: Well Name MW-8B

Ponds
WAFR # 6956
*GMS# 3059A14119

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1212

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.57		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	460		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		160		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400		7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		1.1		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U = Not Detected Above The Detection Limit

9610 PrincessPalm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 82.42

Lab Sample ID: T054572-05
Permit Builder MW ID: MWC-11

Well Type: Compliance
Description: Well Name MW-11

Ponds

WAFR # 6951

*GMS# 3059A14917

Date Sample Obtained: 5/10/05

Time Sample Obtained: 1133

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82345		71.12		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.21		mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	350		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		160		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.4		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		5.2		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations

U= Not Detected Above The Detection Limit

Advanced Environmental Laboratories, Inc.
9610 Princess Palm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Lab Sample ID: T054572-06
Permit Builder MW ID: MWC-13

Well Type: Compliance
Description: Well Name MW-13

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.68

Ponds
WAFR # 6949

*GMS# 3059A14919

Date Sample Obtained: 5/10/05

Time Sample Obtained: 1143

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.28		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	410		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.8		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		3.5		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U = Not Detected Above The Detection Limit

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Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 76.76

Lab Sample ID: T054572-07
Permit Builder MW ID: MWC-14

Well Type: Background
Description: Well Name MW-14

Ponds
WAFR # 6948

*GMS# 3059A14920

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1000

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		71.96		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	310		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		99		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.4		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		5.1		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations U - Not Detected Above The Detection Limit

9610 PrincessPalm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: N/A

Lab Sample ID: T054572-08
Permit Builder MW ID: N/A
Well Type: N/A
Description: Equipment Blank

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1007

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545				Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	10	U	mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		1.3	U	mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.9		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.13	U	NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U - Not Detected Above The Detection Limit

9610 Princess Palm Avenue
Tampa, FL 33619

LABORATORY, LLC.

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period:

Apr - Jun 2005

Purged Before Sampling?

(X) Yes

() No

Elevation T.O.C.:

85.11

Lab Sample ID: T054492-01

Permit Builder MW ID: MWB-1A

Well Type: Background

Description: Well Name MW-1A

Ponds

WAFR # 6963

*GMS# 3048A13776

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1045

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.71		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.050	I	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	270		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.0		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		5.8		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U = Not Detected Above The Detection Limit

I = The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

9610 PrincessPalm Avenue
Tampa, FL 33619

PRINCESS PALM SERVICES, LLC.

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.42

Lab Sample ID: T054492-02
Permit Builder MW ID: MWB-1B

Well Type: Background
Description: Well Name MW-1B

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1050

Ponds
WAFR # 6962
*GMS# 3048A13777

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.62		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	440		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		4.7		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

9610 Princess Palm Avenue
Tampa, FL 33619

Environmental Laboratories, LLC.

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Lab Sample ID: T054492-03
Permit Builder MW ID: MWC-2

Well Type: Compliance
Description: Well Name MW-2

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 84.83

Date Sample Obtained: 5/9/05
*GMS# 3048A13779

Time Sample Obtained: 1000

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		78.03		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.0		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		1.3		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U = Not Detected Above The Detection Limit

9610 PrincessPalm Avenue
Tampa, FL 33619

LABORATORIES, INC.

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Lab Sample ID: T054492-04
Permit Builder MW ID: MWC-3

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 78.75

Well Type: Compliance
Description: Well Name MW-3

Ponds
WAFR # 6960
*GMS# 3048A13780

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1320

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		75.55		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.042	I	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	380		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.09		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U = Not Detected Above The Detection Limit

I = The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

9610 PrincessPalm Avenue
Tampa, FL 33619

LABORATORIES, INC.

Groundwater Monitoring Report - Part ID

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 82.14

Lab Sample ID: T054492-05
Permit Builder MW ID: MWL-4

Well Type: Intermediate
Description: Well Name MW-4

Ponds
WAFR # 6959
*GMS# 3048A13778

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1250

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		84.94		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.2		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		2.8		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

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Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-06
Permit Builder MW ID: MWC-5

Well Type: Compliance

Monitoring Period: Apr - Jun 2005

Description: Well Name MW-5

Purged Before Sampling?

(X) Yes () No

Elevation T.O.C.:

83.59

Ponds
WAFR # 6958

*GMS# 3048A13781

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1225

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.69		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		130		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.7		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		3.3		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

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Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-07
Permit Builder MW ID: MWC-6

Well Type: Compliance

Description: Well Name MW-6

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 83.41

Ponds
WAFR # 6955

*GMS# 3059A14120

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1345

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.41		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.060	I	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	430		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.2		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.71		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

I = The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

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Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-08
Permit Builder MW ID: MW-C-9

Well Type: Compliance

Description: Well Name MW-9

Monitoring Period: Apr - Jun 2005

Purged Before Sampling? (X) Yes () No

Elevation T.O.C.: 85.50

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1130

Ponds
WAFR # 6953
*GMS# 3059A14122

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.3		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		130		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.3		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.91		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

9610 Princess Palm Avenue
Tampa, FL 33619

Environmental Laboratories, Inc.

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 81.70

Lab Sample ID: T054492-09
Permit Builder MW ID: MWC-12

Well Type: Compliance
Description: Well Name MW-12

Ponds
WAFR # 6950
*GMS# 3059A14918

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1155

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		71.8		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		5.6		mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	490		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		160		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		1.4		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U = Not Detected Above The Detection Limit

9610 PrincessPalm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-10
Permit Builder MW ID: N/A

Well Type: N/A

Description: Equipment Blank

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: N/A

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1005

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82345				Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	10	U	mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		1.3	U	mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.8		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.13	U	NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

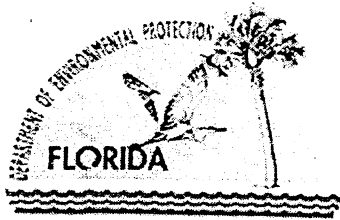
ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (6)
Permits

Test Year Ended December 31, 2005



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

Sent via e-mail: p.c.flynn@utilitiesinc-usa.com

UTILITIES INC OF FLORIDA
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya WWTF
File No. FLA011074-006-DW1
Permit Revision

Dear Mr. Flynn:

The Department is in receipt of your request to revise the conditions of the permit referenced above. The permit is hereby revised to authorize the following construction:

- Construct two new equally sized glass fused steel digester tanks (407,000 gallons each, 814,000 gallons total)
 - Assorted piping and valves
 - Three (3) new blowers (one uninstalled) operating at 1,632 cubic feet minute at 8psi.
 - One new blower building (30 ft x 16 ft)
 - One new operations building (70 ft x 20 ft)
1. This modification does not increase the capacity of the facility.
 2. The wastewater treatment facility shall apply for a minor permit revision on DEP Form 62-620.910(9) ninety (90) days prior to completion of construction of the digester tanks for an Agricultural Use Plan (AUP) for landspreading of Class B residuals. Residuals cannot be land applied until an AUP is approved by the Department.
 3. Prior to placing the new facilities into operation or any individual unit processes into operation, for any purpose other than testing for leaks and equipment operation, the permittee shall complete and submit to the Department DEP Form 62-620.910(12), Notification of Completion of Construction for Domestic Wastewater Facilities. [62-620.630(2)]
 4. Within six months after a facility is placed in operation, the permittee shall provide written certification to the Department on Form 62-620.910(13) that record drawings pursuant to Chapter 62-600, F.A.C., and that an operation and maintenance manual pursuant to Chapters 62-600 and 62-610, F.A.C., as applicable, are available at the location specified on the form. [62-620.630(7)]
 5. This permit does not cover any of the structural engineering aspects of this project.

6. New or relocated, underground water mains shall be laid to provide a horizontal distance of at least six feet, and preferably ten feet, between the outside of the water main and the outside of any existing or proposed gravity- or pressure-type sanitary sewer, wastewater force main, or pipeline conveying reclaimed water not regulated under Part III of Chapter 62-610, F.A.C. The minimum horizontal separation distance between water mains and gravity-type sanitary sewers shall be reduced to three feet where the bottom of the water main is laid at least six inches above the top of the sewer. New or relocated, underground water mains crossing any existing or proposed gravity- or vacuum-type sanitary sewer shall be laid so the outside of the water main is at least six inches, and preferably 12 inches, above or at least 12 inches below the outside of the other pipeline. However, it is preferable to lay the water main above the other pipeline.

At the utility crossings described above, one full length of water main pipe shall be centered above or below the other pipeline so the water main joints will be as far as possible from the other pipeline. Alternatively, at such crossings, the pipes shall be arranged so that all water main joints are at least three feet from all joints in vacuum-type sanitary sewers, or pipelines conveying reclaimed water regulated under Part III of Chapter 62-610, F.A.C., and at least six feet from all joints in gravity- or pressure-type sanitary sewers, wastewater force mains, or pipelines conveying reclaimed water not regulated under Part III of Chapter 62-610, F.A.C.

This letter must be attached to Wastewater Permit No. FLA011074 and becomes a part of and subject to all conditions of that permit.

The Department's proposed agency action shall become final unless a timely petition for an administrative hearing is filed under sections 120.569 and 120.57 of the Florida Statutes before the deadline for filing a petition. The procedures for petitioning for a hearing are set forth below.

A person whose substantial interests are affected by the Department's proposed permitting decision may petition for an administrative proceeding (hearing) under sections 120.569 and 120.57 of the Florida Statutes. The petition must contain the information set forth below and must be filed (received by the clerk) in the Office of General Counsel of the Department at 3900 Commonwealth Boulevard, Mail Station 35, Tallahassee, Florida 32399-3000.

Petitions by the applicant or any of the parties listed below must be filed within fourteen days of receipt of this written notice. Petitions filed by any persons other than those entitled to written notice under section 120.60(3) of the Florida Statutes must be filed within fourteen days of publication of the notice or within fourteen days of receipt of the written notice, whichever occurs first.

Under section 120.60(3) of the Florida Statutes, however, any person who has asked the Department for notice of agency action may file a petition within fourteen days of receipt of such notice, regardless of the date of publication.

The petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. The failure of any person to file a petition within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under sections 120.569 and 120.57 of the Florida Statutes. Any subsequent intervention (in a proceeding initiated by another party) will be only at the discretion of the presiding officer upon the filing of a motion in compliance with rule 28-106.205 of the Florida Administrative Code.

A petition that disputes the material facts on which the Department's action is based must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any; the Department permit identification number and the county in which the subject matter or activity is located;
- (b) A statement of how and when each petitioner received notice of the Department action;
- (c) A statement of how each petitioner's substantial interests are affected by the Department action;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A statement of facts that the petitioner contends warrant reversal or modification of the Department action;
- (f) A concise statement of the ultimate facts alleged, as well as the rules and statutes which entitle the petitioner to relief; and
- (g) A statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise shall contain the same information as set forth above, as required by rule 28-106.301.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this notice. Persons whose substantial interests will be affected by any such final decision of the Department have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

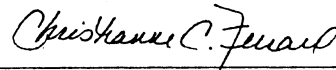
Mediation under section 120.573 of the Florida Statutes is not available for this proceeding.

This action is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the above. Upon the timely filing of a petition this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under section 120.68 of the Florida Statutes, by the filing of a notice of appeal under rule 9.110 of the Florida Rules of Appellate Procedure with the Clerk of the Department in the Office of General Counsel, Mail Station 35, 3900 Commonwealth Boulevard, Tallahassee, Florida, 32399-3000; and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.

Executed in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

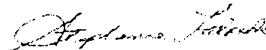


Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767
Phone: (407) 894-7555

Date: January 24, 2006

FILING AND ACKNOWLEDGMENT

FILED, on this date, under Section 120.52(7), Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

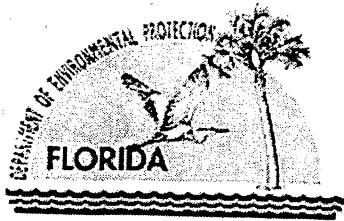
January 25, 2006
Date

CCF/aet/cs/ply

cc: Stephen N. Romano, P.E. (via email: sromano@cphengineers.com)

CERTIFICATE OF SERVICE

This is to certify that this PERMIT REVISION and all copies were mailed before the close of business on January 25, 2006 to the listed persons by _____.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

Sent via e-mail: d.l.orr@utilitiesinc-usa.com

ALAFAYA UTILITIES
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-DW-04-0324

ATTENTION DAVID L. ORR, PE
REGIONAL OPERATIONS MANAGER

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Permit Application
Comments to Permit FLA011074

Dear Mr. Orr:

Enclosed are the revised permit (Permit Number FLA011074), and Discharge Monitoring Reports (DMRs), for the above referenced project. The responses to each of your requested changes to the permit documents are provided as follows:

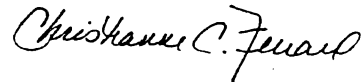
1. Page one of the permit has been revised to indicate that the 1.5 MG reject storage tank is now being utilized as a wet-weather storage tank. In addition, reference was made to the on-going construction of the public access reclaimed water distribution system.
2. The Department concurs that the maximum amount of public access reuse that can be delivered to customers is most desirable. The permit and DMRs have been revised.
3. The Department does not concur that the requirement for sampling for fecal coliforms, 6 days a week, prevents the utility from producing and delivering public access irrigation water on the weekends.
4. This change has been made. The description for FLW-3 now reads "Flow meter in discharge line from reclaimed water holding tank after the Hydropneumatic tank"
5. Condition I.B.5 has been changed to read, "Reclaimed water that fails to meet the criteria in the approved operating protocol(s) shall be directed to the nine percolation ponds."
6. Condition I.B.13 does not alleviate the requirement for permits to construct storage systems.

Alafaya Utilities
OCD-DW-04-0324
Page 2

7. The facility does not require an increase in permitted capacity to send more public access reclaimed water to its customers. At a permitted capacity of 1.535 the facility would be required to provide an additional 0.105 MG in wet weather storage and 0.535 in reject storage. Please be advised that the facility is required to have 3 days of weather storage and 1 day reject storage. The monthly report required by Condition I.B. 15 of the permit may be submitted at the same time as the DMRs, but it must come under separate cover and addressed to Christianne Ferraro, P.E.

Should you have any questions or need additional information or time to review these documents, please feel free to contact Dennise Judy or Tricia Williams of this office at 407-893-3315.

Sincerely,



Christianne C. Ferraro
Program Administrator
Water Facilities

Date: May 11, 2004

CCF/trw/cs

Enclosures: Revised Permit and DMRs

cc: Steve Romano, P.E. (via e-mail: sromano@cphengineers.com)



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

STATE OF FLORIDA DOMESTIC WASTEWATER FACILITY PERMIT

PERMITTEE:

Alafaya Utilities, Inc.

PERMIT NUMBER:

FLA011074

PA FILE NUMBER:

FLA011074-004-DW1P

ISSUANCE DATE:

March 17, 2004 (REVISED)

EXPIRATION DATE:

March 16, 2009

RESPONSIBLE AUTHORITY:

Mr. Patrick C Flynn
Regional Director
200 Weathersfield Avenue
Altamonte Springs, FL 32714
(407) 869-1919

FACILITY:

Alafaya Utilities WWTF
1067 McKinnon Avenue
Oviedo, FL 32765
Seminole County
Latitude: 28° 38' 26" N Longitude: 81° 11' 19" W

This permit is issued under the provisions of Chapter 403, Florida Statutes, and applicable rules of the Florida Administrative Code. The above named permittee is hereby authorized to operate the facilities shown on the application and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

TREATMENT FACILITIES:

An existing 2.4 mgd Annual Average Daily Flow (AADF) permitted capacity domestic wastewater treatment plant consisting of two 1.2 MGD extended aeration treatment plants operating in parallel with three common influent surge tanks with manual screening and grit removal, aeration, secondary clarification, chemical feed facilities, filtration, and chlorination. Filtration is limited to 1.0 mgd. Facilities also include turbidity/chlorine sensors and electronic diversion valves, a 1.5 million gallon wet weather storage tank with pump back capability. Flows to the facility shall be limited in accordance with Condition I.B.15. of this permit, up to a maximum AADF of 2.0 MGD. [62-4-070 F.A.C.]

REUSE:

Land Application: An existing 1.0 MGD AADF permitted capacity rapid infiltration basin system (R-001). R-001 consists of nine percolation ponds with a total wetted area of 19 acres (827,640 square feet) having a capacity of 1.0 MGD located approximately at latitude 28° 39' 15" N, longitude 81° 11' 55" W.

Land Application: An existing 0.535 MGD AADF permitted capacity slow-rate public access (R-002) consisting of irrigation of the 175 acre Ekana Golf Course and residential development. The permitted capacity will be adjusted once additional reuse sites are available, in accordance with Condition I.B.15. of this permit. Reuse System R-002 also includes a 1.5 million gallon wet weather storage tank with pump back capability. The utility may continue to construct the public access reclaimed water distribution system in accordance with Section IV. Additional reuse and land application requirements of this permit. The nine percolation ponds will be utilized during a reject condition or for wet-weather conditions.

IN ACCORDANCE WITH: The limitations, monitoring requirements and other conditions set forth in Pages 1 through 20 of this permit.

FACILITY: Alafaya Utilities WWTF
 PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
 EXPIRATION DATE: March 16, 2009

I. RECLAIMED WATER AND EFFLUENT LIMITATIONS AND MONITORING REQUIREMENTS

A. Reuse and Land Application Systems

- During the period beginning on the issuance date and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-001. Such reclaimed water shall be limited and monitored by the permittee as specified below:

Monitoring Requirements										
Reclaimed Water Limitations										
Parameter	Units	Max/Min	Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow (To percolation ponds)	MGD	Maximum	1.0	-	-	-	Continuous	Recording flow meters and totalizers	FLW-2	See Cond. I.A.4.
BOD, Carbonaceous 5 day, 20C	mg/L	Maximum	20.0	30.0	45.0	60.0	Weekly	16-hour flow proportioned composite	EFA-1	
Solids, Total Suspended	mg/L	Maximum	20.0	30.0	45.0	60.0	Weekly	16-hour flow proportioned composite	EFA-1	
pH	SU	Range	-	-	-	6.0 to 8.5	Continuous	Meter	EFA-1	See Cond. I.A.3.
Coliform, Fecal	#/100 ML	Maximum	See Permit Condition I.A.5.				Weekly	Grab	EFA-1	
Total Residual Chlorine (For Disinfection)	mg/L	Minimum	-	-	-	0.5	Continuous	Meter	EFA-1	See Cond. I.A.3., 6.
Nitrogen, Nitrate, Total (as N)	mg/L	Maximum	-	-	-	12.0	Weekly	16-hour flow proportioned composite	EFA-1	See Cond. I.A.7.

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

2. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I. A. 1. and as described below:

Monitoring Location Site Number	Description of Monitoring Location
EFA-1	Wetwell of pump station to percolation pond system
FLW-2	Flow meter in discharge line to percolation pond system

3. Hourly measurement of pH and total residual chlorine for disinfection during the period of required operator attendance may be substituted for continuous measurement. *[Chapter 62-601, Figure 2, Footnotes 1 and 2]*
4. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. *[62-601.200(17) and .500(6)]*
5. The arithmetic mean of the monthly fecal coliform values collected during an annual period shall not exceed 200 per 100 mL of reclaimed water sample. The geometric mean of the fecal coliform values for a minimum of 10 samples of reclaimed water, each collected on a separate day during a period of 30 consecutive days (monthly), shall not exceed 200 per 100 mL of sample. No more than 10 percent of the samples collected (the 90th percentile value) during a period of 30 consecutive days shall exceed 400 fecal coliform values per 100 mL of sample. Any one sample shall not exceed 800 fecal coliform values per 100 mL of sample. Note: To report the 90th percentile value, list the fecal coliform values obtained during the month in ascending order. Report the value of the sample that corresponds to the 90th percentile (multiply the number of samples by 0.9). For example, for 30 samples, report the corresponding fecal coliform number for the 27th value of ascending order. *[62-610.510 and 62-600.440(4)(c)]*
6. A minimum of 0.5 mg/L total residual chlorine must be maintained for a minimum contact time of 15 minutes based on peak hourly flow. *[62-610.510 and 62-600.440(4)(b)]*
7. Nitrate nitrogen (NO_3) concentration in the water discharged to the rapid rate land application system shall not exceed 12.0 mg/L, or as required to comply with Rule 62-610.510, F.A.C. *[62-610.510]*

FACILITY: Alafaya Utilities WWTF
 PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
 EXPIRATION DATE: March 16, 2009

8. During the period beginning on the issuance date and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-002. Such reclaimed water shall be limited and monitored by the permittee as specified below:

Monitoring Requirements										
Reclaimed Water Limitations										
Parameter	Units	Max/Min	Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow, to public access irrigation system	MGD	Maximum	0.535	Report	-	-	Continuous	Recording flow meters and totalizers	FLW-3	See Cond. I.A.11.
Flow, to golf course	MGD	Maximum	0.10	-	-	-	Continuous	Recording flow meters and totalizers	FLW-4	See Cond. I.A.11.
BOD, Carbonaceous 5 day, 20C	mg/L	Maximum	20.0	30.0	45.0	60.0	Weekly	16-hour flow proportioned composite	EFA-2	
Solids, Total Suspended	mg/L	Maximum	-	-	-	5.0	Daily	Grab	EFB-1	
pH	SU	Range	-	-	-	6.0 to 8.5	Continuous	Meter	EFA-2	See Cond. I.A.10.
Coliform, Fecal, % less than detection	Percent	Minimum	See Permit Condition I.A.12.				Daily	Grab	EFA-2	
Coliform, Fecal	#/100 ML	Maximum	See Permit Condition I.A.12.				Daily	Grab	EFA-2	
Total Residual Chlorine (For Disinfection)	mg/L	Minimum	-	-	-	1.0	Continuous	Meter	EFA-2	See Cond. I.A.13.
Turbidity	NTU	Maximum	See Permit Condition I.A.14.				Continuous	Meter	EFB-1	
Giardia	CYSTS/100 L	Maximum	-	-	-	Report	Once every two years	Filtered	EFA-2	
Cryptosporidium	OOCYSTS/100 L	Maximum	-	-	-	Report	Once every two years	Filtered	EFA-2	

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

9. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I. A. 8. and as described below:

Monitoring Location Site Number	Description of Monitoring Location
EFA-2	Discharge from "public access" chlorination tanks
EFB-1	After filtration and prior to chlorination
FLW-3	Flow meter in discharge line from reclaimed water holding tank after the Hydropneumatic tank
FLW-4	Flow to Golf Course

10. Hourly measurement of pH during the period of required operator attendance may be substituted for continuous measurement. [Chapter 62-601, Figure 2, Footnotes 1 and 2]
11. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. [62-601.200(17) and .500(6)]
12. Over a 30-day period, at least 75 percent of the fecal coliform values shall be below the detection limits. No sample shall exceed 25 fecal coliforms per 100 mL. No sample shall exceed 5.0 mg/L of total suspended solids (TSS) at a point before the application of the disinfectant. Note: To report the "% less than detection," count the number of fecal coliform observations that were less than detection, divide by the total number of fecal coliform observations in the month, and multiply by 100% (round to the nearest integer). [62-600.440(5)(f)]
13. The minimum total chlorine residual shall be limited as described in the approved operating protocol, such that the permit limitation for fecal coliform bacteria will be achieved. In no case shall the total chlorine residual be less than 1.0 mg/L. [62-600.440(5)(b); 62-610.460(2); and 62-610.463(2)]
14. The maximum turbidity shall be limited as described in the approved operating protocol, such that the permit limitations for total suspended solids and fecal coliforms will be achieved. [62-610.463(2)]

FACILITY: Alafaya Utilities WWTF
 PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
 EXPIRATION DATE: March 16, 2009

I. RECLAIMED WATER AND EFFLUENT LIMITATIONS AND MONITORING REQUIREMENTS (cont.)

B. Other Limitations and Monitoring and Reporting Requirements

- During the period beginning on the issuance date and lasting through the expiration date of this permit, the treatment facility shall be limited and monitored by the permittee as specified below:

Limitations			Monitoring Requirements							
Parameter	Units	Max/Min	Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow (Total through plant)	MGD	Maximum	1.25	-	-	-	Continuous	Recording flow meters and totalizers	CAL-1	See Cond. I.B.4.
BOD, Carbonaceous 5 day, 20C	mg/L	Maximum	-	Report	-	-	Weekly	16-hour flow proportioned composite	INF-2	See Cond. I.B.3.
Solids, Total Suspended	mg/L	Maximum	-	Report	-	-	Weekly	16-hour flow proportioned composite	INF-2	See Cond. I.B.3.
Percent Capacity, (TMADE/Permitted Capacity) x 100	Per cent	Maximum	-	Report	-	-	Monthly	Calculated	CAL-1	

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

2. Samples shall be taken at the monitoring site locations listed in Permit Condition I. B. 1 and as described below:

Monitoring Location Site Number	Description of Monitoring Location
CAL-1	Sum of the flow meters after surge tanks
INF-2	Raw influent discharged to bar screens

3. Influent samples shall be collected so that they do not contain digester supernatant or return activated sludge, or any other plant process recycled waters. [62-601.500(4)]
4. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. [62-601.200(17) and .500(6)]
5. The treatment facilities shall be operated in accordance with all approved operating protocols. Only reclaimed water that meets the criteria established in the approved operating protocol(s) may be released to system storage or to the reuse system. Reclaimed water that fails to meet the criteria in the approved operating protocol(s) shall be directed to the nine percolation ponds. The operating protocol(s) shall be reviewed and updated periodically to ensure continuous compliance with the minimum treatment and disinfection requirements. Updated operating protocols shall be submitted to the Department for review and approval upon revision of the operating protocol(s) and with each permit application. [62-610.320(6) and 62-610.463(2)]
6. Instruments for continuous on-line monitoring of total residual chlorine and turbidity shall be equipped with an automated data logging or recording device. [62-610.463(2) & .865(8)(d)]
7. Intervals between sampling for Giardia and Cryptosporidium shall not exceed two years. Sampling results shall be reported on DEP Form 62-610.300(4)(a)4 which is attached to this permit. This form shall be submitted to the Department and to DEP's Reuse Coordinator in Tallahassee. [62-610.463(4)]
8. Parameters which must be monitored as a result of a surface water discharge shall be analyzed using a sufficiently sensitive method in accordance with 40 CFR Part 136. Parameters which must be monitored as a result of a ground water discharge (i.e., underground injection or land application system) shall be analyzed in accordance with Chapter 62-601, F.A.C. [62-620.610(18)]
9. The permittee shall provide safe access points for obtaining representative influent, reclaimed water, and effluent samples which are required by this permit. [62-601.500(5)]
10. Monitoring requirements under this permit are effective on the first day of the second month following permit issuance. Until such time, the permittee shall continue to monitor and report in accordance with previously effective permit requirements, if any. During the period of operation authorized by this permit, the permittee shall complete and submit to the Department's Central District Office Discharge Monitoring Reports (DMRs) in accordance with the frequencies specified by the REPORT type (i.e., monthly, toxicity, quarterly, semiannual, annual, etc.) indicated on the DMR forms attached to this permit. Monitoring results for each monitoring period shall be submitted in accordance with the associated DMR due dates below.

REPORT Type	Monitoring Period	Due Date
Monthly or Toxicity	first day of month – last day of month	28 th day of following month
Quarterly	January 1 - March 31	April 28
	April 1 – June 30	July 28
	July 1 – September 30	October 28
	October 1 – December 31	January 28
Semiannual	January 1 – June 30	July 28
	July 1 – December 31	January 28
Annual	January 1 – December 31	January 28

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

DMRs shall be submitted for each required monitoring period including months of no discharge. The permittee shall make copies of the attached DMR form(s) and shall submit the completed DMR form(s) to the Department's Central District Office at the address specified in Permit Condition I.B. 14 by the twenty-eighth (28th) of the month following the month of operation.

[62-620.610(18)][62-601.300(1), (2), and (3)]

11. During the period of operation authorized by this permit, reclaimed water or effluent shall be monitored annually for the primary and secondary drinking water standards contained in Chapter 62-550, F.A.C., (except for turbidity, total coliforms, color, and corrosivity). Twenty-four hour composite samples shall be used to analyze reclaimed water or effluent for the primary and secondary drinking water standards. These monitoring results shall be reported to the Department annually on the Reclaimed Water or Effluent Analysis Report, Form 62-620.910(15), or in another format if requested by the permittee and if approved by the Department as being compatible with data entry into the Department's computer system. During years when a permit is not renewed, a certification stating that no new non-domestic wastewater dischargers have been added to the collection system since the last reclaimed water or effluent analysis was conducted may be submitted in lieu of the report. The annual reclaimed water or effluent analysis report or the certification shall be completed and submitted in a timely manner so as to be received by the Department by January 1 of each year. *[62-601.300(4)][62-601.500(3)]*
12. The permittee shall submit an Annual Reuse Report using DEP Form 62-610.300(4)(a)2. on or before January 1 of each year. *[62-610.870(3)]*
13. The permittee shall maintain an inventory of storage systems. The inventory shall be submitted to the Department at least 30 days before reclaimed water will be introduced into any new storage system. The inventory of storage systems shall be attached to the annual submittal of the Annual Reuse Report. *[62-610.464(5)]*
14. Unless specified otherwise in this permit, all reports and other information required by this permit, including 24-hour notifications, shall be submitted to or reported to, as appropriate, the Department's Central District Office at the address specified below:

Central District Office
3319 Maguire Boulevard Suite 232
Orlando, Florida 32803-3767

Phone Number - (407) 894-7555
FAX Number - (407) 897-2966
All FAX copies shall be followed by original copies. All reports and other information shall be signed in accordance with the requirements of Rule 62-620.305, F.A.C. *[62-620.305]*
15. The permittee shall prepare and submit a monthly report, to the Central District Office, on the status of the addition of reuse sites/users. The report, which shall be submitted in letter format, shall be addressed to Christianne Ferraro, P.E., Water Facilities Administrator. It shall include detailed information on new wastewater service connections for the previous month, flows to the treatment facility, flows to the percolation ponds and the public access reuse system – both residential users and the golf course, a report of any problems experienced with reuse/disposal capacity, and status of new planned reuse capacity. Flows to the facility shall initially be limited to 1.25 MGD, on an annual average basis. The permitted flows to the facility may be increased by the Department every six months based on the demonstrated capacity of the system and detailed in the monthly reports indicated above. *[62-4-070 F.A.C.]*

II. RESIDUALS MANAGEMENT REQUIREMENTS

1. The method of residuals use or disposal by this facility is transport to Shelley's Environmental Services or disposal in a Class I or II solid waste landfill.
2. The permittee shall be responsible for proper treatment, management, use, and land application or disposal of its residuals. *[62-640.300(5)]*

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

3. The permittee shall not be held responsible for treatment, management, use, or land application violations that occur after its residuals have been accepted by a permitted residuals management facility with which the source facility has an agreement in accordance with Rule 62-640.880(1)(c), F.A.C., for further treatment, management, use or land application. [62-640.300(5)]
4. Disposal of residuals, septage, and other solids in a solid waste landfill, or disposal by placement on land for purposes other than soil conditioning or fertilization, such as at a monofill, surface impoundment, waste pile, or dedicated site, shall be in accordance with Chapter 62-701, F.A.C. [62-640.100(6)(k)3 & 4]
5. If the permittee intends to accept residuals from other facilities, a permit revision is required pursuant to Rule 62-640.880(2)(d), F.A.C. [62-640.880(2)(d)]
6. The permittee shall keep hauling records to track the transport of residuals between facilities. The hauling records shall contain the following information:

Source Facility

1. Date and Time Shipped
2. Amount of Residuals Shipped
3. Degree of Treatment (if applicable)
4. Name and ID Number of Residuals Management Facility or Treatment Facility
5. Signature of Responsible Party at Source Facility
6. Signature of Hauler and Name of Hauling Firm

Residuals Management Facility or Treatment Facility

1. Date and Time Received
2. Amount of Residuals Received
3. Name and ID Number of Source Facility
4. Signature of Hauler
5. Signature of Responsible Party at Residuals Management Facility or Treatment Facility

These records shall be kept for five years and shall be made available for inspection upon request by the Department. A copy of the hauling records information maintained by the source facility shall be provided upon delivery of the residuals to the residuals management facility or treatment facility. The permittee shall report to the Department within 24 hours of discovery any discrepancy in the quantity of residuals leaving the source facility and arriving at the residuals management facility or treatment facility. [62-640.880(4)]

7. Storage of residuals or other solids at the permitted facility shall require prior written notification to the Department. [62-640.300(4)]

III. GROUND WATER REQUIREMENTS

Construction Requirements

Section Construction Requirements is not applicable to this facility.

Operational Requirements

1. All ground water quality criteria specified in Chapter 62-520, F.A.C., shall be met at the edge of the zone of discharge. The zone of discharge for this project shall extend horizontally 100 feet from the application site or to the facility's property line, whichever is less, and vertically to the base of the surficial aquifer. [62-520.200(23)][62-522.400 and 62-522.410]
2. The ground water minimum criteria specified in Rule 62-520.400 F.A.C., shall be met within the zone of discharge. [62-520.400 and 62-520.420(4)]
3. During the period of operation authorized by this permit, the permittee shall sample ground water in accordance with this permit and the approved ground water monitoring plan prepared in accordance with Rule 62-522.600, F.A.C. [62-522.600][62-610.510, 62-610.463]

FACILITY: Alafaya Utilities WWTF
 PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
 EXPIRATION DATE: March 16, 2009

4. The following monitoring wells shall be sampled quarterly for Reuse System R-001. Sampling must be reasonably spaced to be representative of potentially changing conditions.

Facility Well Name	Permit Builder Well ID	*GMS #	WAFR #	Depth (Feet)	Aquifer Monitored	Well Type	New or Existing
Pond Site							
MW-1A	MWB-1A	3048A13776	6963	15	Surficial	Background	Existing
MW-1B	MWB-1B	3048A13777	6962	25	Surficial	Background	Existing
MW-2	MWC-2	3048A13779	6961	15	Surficial	Compliance	Existing
MW-3	MWC-3	3048A13780	6960	15	Surficial	Compliance	Existing
MW-4	MWI-4	3048A13778	6959	15	Surficial	Intermediate	Existing
MW-5	MWC-5	3048A13781	6958	15	Surficial	Compliance	Existing
MW-6	MWC-6	3059A14120	6955	15	Surficial	Compliance	Existing
MW-7	MWC-7	3059A14121	6954	15	Surficial	Compliance	Existing
MW-8A	MWB-8A	3059A14118	6957	15	Surficial	Background	Existing
MW-8B	MWB-8B	3059A14119	6956	30	Surficial	Background	Existing
MW-9	MWC-9	3059A14122	6953	15	Surficial	Compliance	Existing
MW-10	MWC-10	3059A14123	9652	15	Surficial	Compliance	Existing
MW-11	MWC-11	3059A14917	6951	25	Surficial	Compliance	Existing
MW-12	MWC-12	3059A14918	6950	15	Surficial	Compliance	Existing
MW-13	MWC-13	3059A14919	6949	25	Surficial	Compliance	Existing
MW-14	MWB-14	3059A14920	6948	15	Surficial	Background	Existing

* The GMS #s have historically used "48" for wells 1-5 even though the facility is in Seminole (59) County.
 MWB = Background; MWI = Intermediate; MWC = Compliance

[62-522.600][62-610.510(3)]

5. The following parameters shall be analyzed for each of the monitoring wells identified in Permit Condition(s) III. 4:

Parameter	Compliance Well Limit	Units	Sample Type	Monitoring Frequency
Water Level Relative to Feet, NGVD	Report	FEET	Grab	Quarterly
Nitrogen, Nitrate, Total (as N)	10	mg/L	Grab	Quarterly
Solids, Total Dissolved (TDS)	500	mg/L	Grab	Quarterly
Chloride (as Cl)	250	mg/L	Grab	Quarterly
Coliform, Fecal	4	#/100ML	Grab	Quarterly
pH	8.5	SU	Grab	Quarterly
Turbidity	Report	NTU	Grab	Quarterly

[62-522.600(11)(b)] [62-601.300(3), 62-601.700, and Figure 3 of 62-601][62-601.300(6)] [62-520.300(9)]

FACILITY: Alafaya Utilities WWTF
 PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
 EXPIRATION DATE: March 16, 2009

6. The following monitoring wells shall not be sampled until further notice. However, they may be reactivated in the future.

Facility Well Name	Permit Builder Well ID	GMS #	WAFR #	Depth (Feet)	Aquifer Monitored	Well Type	New or Existing
Ekana Golf Course							
GMW-1	MWB-1 GC	305915208	6947	10.16	Surficial	Background	Existing
GMW-2	MWB-2 GC	305915209	6946	9.95	Surficial	Background	Existing
GMW-3	MWC-3 GC	305915210	6945	12	Surficial	Compliance	Existing
GMW-4	MWC-4 GC	305915211	6944	12.8	Surficial	Compliance	Existing
GMW-5	MWI-5 GC	305915212	6943	11.21	Surficial	Intermediate	Existing
GMW-6	MWC-6 GC	305914272	6942	15.3	Surficial	Compliance	Existing

MWB = Background; MWI = Intermediate; MWC = Compliance

[62-522.600][62-610.463]

7. If the concentration for any constituent listed in Permit Condition III. 5 in the natural background quality of the ground water is greater than the stated maximum, or in the case of pH is also less than the minimum, the representative natural background quality shall be the prevailing standard. [62-520.420(2)]
8. In accordance with Part D of Form 62-620.910(10), water levels shall be recorded before evacuating wells for sample collection. Elevation references shall include the top of the well casing and land surface at each well site (NGVD allowable) at a precision of plus or minus 0.1 foot. [62-610.510(3)(b), 62-610.463(3)(a)]
9. Ground water monitoring wells shall be purged prior to sampling to obtain representative samples. [62-601.700(5)]
10. Analyses shall be conducted on unfiltered samples, unless filtered samples have been approved by the Department's Central District Office as being more representative of ground water conditions. [62-520.300(9)]
11. Ground water monitoring parameters shall be analyzed in accordance with Chapter 62-601, F.A.C. [62-620.610(18)]
12. Ground water monitoring test results shall be submitted on Part D of Form 62-620.910(10). A completed Certification Page shall accompany each quarter of monitoring data. For reuse or land application projects, the quarterly ground water monitoring results shall be submitted with the DMR as shown in the following schedule. [62-522.600(10) and (11)(b)] [62-601.300(3), 62.601.700, and Figure 3 of 62-601] [62-620.610(18)]

SAMPLE PERIOD	REPORT DUE DATE
January - March	April 28
April - June	July 28
July - September	October 28
October - December	January 28

13. If any monitoring well becomes damaged or cannot be sampled for any reason, the permittee shall notify the Department's Central District, Ground Water Section within 24 hours of the permittee becoming aware of the situation and shall follow with a written report within seven days that details the circumstances and remedial measures taken or proposed. Repair or replacement of monitoring wells shall be approved in advance by the Department's Central District, Ground Water Section. [62-522.600][62-4.070(3)]
14. The Permittee shall provide verbal notice to the Department's Central District, Ground Water Section as soon as practical after discovery of a sinkhole within an area for the management or application of wastewater, wastewater residuals (sludges), or reclaimed water. The Permittee shall immediately implement measures appropriate to control the entry of contaminants, and shall detail these measures to the Department's Central District, Ground Water Section in a written report within 7 days of the sinkhole discovery. [62-4.070(3)]

IV. ADDITIONAL REUSE AND LAND APPLICATION REQUIREMENTS

Part IV Rapid Infiltration Basins (R-001)

1. Advisory signs shall be posted around the site boundaries to designate the nature of the project area. [62-610.518]
2. The annual average hydraulic loading rate to the nine percolation ponds with a total wetted area of 19 acres (827,640 square feet) shall be limited to a maximum of 1.9 inches per day (as applied to the entire bottom area). [62-610.523(3)]
3. The nine percolation ponds with a total wetted area of 19 acres (827,640 square feet) normally shall be loaded for 1-7 days and shall be rested for 5-14 days or as needed to prevent seepage from any of the ponds. Infiltration ponds, basins, or trenches shall be allowed to dry during the resting portion of the cycle. [62-610.523(4)]
4. Rapid infiltration basins shall be routinely maintained to control vegetation growth and to maintain percolation capability by scarification or removal of deposited solids. Basin bottoms shall be maintained to be level. [62-610.523(6) and (7)]
5. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. [62-610.514 and 62-610.414]
6. Overflows from emergency discharge facilities on storage ponds or on infiltration ponds, basins, or trenches shall be reported as an abnormal event to the Department's Central District Office within 24 hours of an occurrence. The provisions of Rule 62-610.800(9), F.A.C., shall be met. [62-610.800(9)]

Part III Public Access System(s) (R-002)

7. Cross-connections to the potable water system are prohibited. [62-610.469(7)]
8. A cross-connection control program shall be implemented and/or remain in effect within the areas where reclaimed water will be provided for use. [62-610.469(7)]
9. If a cross-connection between the potable and reclaimed water systems is discovered, the permittee shall:
 - a. Immediately discontinue potable water and/or reclaimed water service to the affected area.
 - b. If the potable water system is contaminated, clear the potable water lines.
 - c. Eliminate the cross-connection.
 - d. Test the affected area for other possible cross-connections.
 - e. Within 24 hours, notify the Central District Office's domestic wastewater and drinking water programs.
 - f. Within 5 days of discovery of a cross-connection, submit a written report to the Department detailing: a description of the cross-connection, how the cross-connection was discovered, the exact date and time of discovery, approximate time that the cross-connection existed, the location, the cause, steps taken to eliminate the cross-connection, whether reclaimed water was consumed, and reports of possible illness, whether the drinking water system was contaminated and the steps taken to clear the drinking water system, when the cross-connection was eliminated, plan of action for testing for other possible cross-connections in the area, and an evaluation of the cross-connection control and inspection program to ensure that future cross-connections do not occur. [62-555.350(3) and 62-555.360][62-620.610(20)]
10. Maximum obtainable separation of reclaimed water lines and potable water lines shall be provided and the minimum separation distances specified in Rule 62-610.469(7), F.A.C., shall be provided. Reuse facilities shall be color coded or marked. Underground piping which is not manufactured of metal or concrete shall be color coded using Pantone Purple 522C using light stable colorants. Underground metal and concrete pipe shall be color coded or marked using purple as the predominant color. [62-610.469(7)]

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

11. In constructing reclaimed water distribution piping, the permittee shall maintain a 75-foot setback distance from a reclaimed water transmission facility to public water supply wells. No setback distances are required to other potable water supply wells or to any nonpotable water supply wells. [62-610.471(3)]
12. A setback distance of 75 feet shall be maintained between the edge of the wetted area and potable water supply wells, unless the utility adopts and enforces an ordinance prohibiting potable water supply wells within the reuse service area. No setback distances are required to any nonpotable water supply well, to any surface water, to any developed areas, or to any private swimming pools, hot tubs, spas, saunas, picnic tables, barbecue pits, or barbecue grills. [62-610.471(1), (2), (5), and (7)]
13. Reclaimed water shall not be used to fill swimming pools, hot tubs, or wading pools. [62-610.469(4)]
14. Low trajectory nozzles, or other means to minimize aerosol formation shall be used within 100 feet from outdoor public eating, drinking, or bathing facilities. [62-610.471(6)]
15. A setback distance of 100 feet shall be maintained from indoor aesthetic features using reclaimed water to adjacent indoor public eating and drinking facilities. [62-610.471(8)]
16. The public shall be notified of the use of reclaimed water. This shall be accomplished by posting of advisory signs in areas where reuse is practiced, notes on scorecards, or other methods. [62-610.468(2)]
17. All new advisory signs and labels on vaults, service boxes, or compartments that house hose bibbs along with all labels on hose bibbs, valves, and outlets shall bear the words "do not drink" and "no beber" along with the equivalent standard international symbol. In addition to the words "do not drink" and "no beber," advisory signs posted at storage ponds and decorative water features shall also bear the words "do not swim" and "no nadar" along with the equivalent standard international symbols. Existing advisory signs and labels shall be retrofitted, modified, or replaced in order to comply with the revised wording requirements. For existing advisory signs and labels this retrofit, modification, or replacement shall occur within 365 days after the date of this permit. For labels on existing vaults, service boxes, or compartments housing hose bibbs this retrofit, modification, or replacement shall occur within 730 days after the date of this permit. [62-610.468 & 62-610.469]
18. The permittee shall ensure that users of reclaimed water are informed about the origin, nature, and characteristics of reclaimed water; the manner in which reclaimed water can be safely used; and limitations on the use of reclaimed water. Notification is required at the time of initial connection to the reclaimed water distribution system and annually after the reuse system is placed into operation. A description of on-going public notification activities shall be included in the Annual Reuse Report. [62-610.468(6)]
19. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. [62-610.414 & 62-610.464]
20. New major users of reclaimed water (i.e., using 0.1 MGD or more) may be added to the reuse system using the general permit described in Rule 62-610.890, F.A.C., if the requirements in this rule are complied with. Application for use of this general permit shall be made using Form 62-610.300(4)(a)1. [62-610.890]
21. Overflows from emergency discharge facilities on storage ponds shall be reported as an abnormal event to the Department's Central District Office within 24 hours of an occurrence. The provisions of Rule 62-610.800(9), F.A.C., shall be met. [62-610.800(9)]

V. OPERATION AND MAINTENANCE REQUIREMENTS

1. During the period of operation authorized by this permit, the wastewater facilities shall be operated under the supervision of a(n) operator(s) certified in accordance with Chapter 62-602, F.A.C. In accordance with Chapter 62-699, F.A.C., this facility is a Category I, Class B facility and, at a minimum, operators with appropriate certification must be on the site as follows:

A Class C or higher operator 16 hours/day for 7 days/week. The lead operator must be a Class B, or higher.

[62-620.630(3)] [62-699.310] [62-610.462]

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

2. The lead operator shall be employed at the plant full time. "Full time" shall mean at least 4 days per week, working a minimum of 35 hours per week, including leave time. A certified operator shall be on-site and in charge of each required shift and for periods of required staffing time when the lead operator is not on-site. An operator meeting the lead operator classification level of the plant shall be available during all periods of plant operation. "Available" means able to be contacted as needed to initiate the appropriate action in a timely manner. [62-699.311(10), (5) and (1)]
3. An updated capacity analysis report shall be submitted to the Department annually by January 1 of each year. The updated capacity analysis report shall be prepared in accordance with Rule 62-600.405, F.A.C. [62-600.405(5)]
4. The application to renew this permit shall include a detailed operation and maintenance performance report prepared in accordance with Rule 62-600.735, F.A.C. [62-600.735(1)]
5. The permittee shall maintain the following records and make them available for inspection on the site of the permitted facility:
 - a. Records of all compliance monitoring information, including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation and a copy of the laboratory certification showing the certification number of the laboratory, for at least three years from the date the sample or measurement was taken;
 - b. Copies of all reports required by the permit for at least three years from the date the report was prepared;
 - c. Records of all data, including reports and documents, used to complete the application for the permit for at least three years from the date the application were filed;
 - d. Monitoring information, including a copy of the laboratory certification showing the laboratory certification number, related to the residuals use and disposal activities for the time period set forth in Chapter 62-640, F.A.C., for at least three years from the date of sampling or measurement;
 - e. A copy of the current permit;
 - f. A copy of the current operation and maintenance manual as required by Chapter 62-600, F.A.C.;
 - g. A copy of the facility record drawings;
 - h. Copies of the licenses of the current certified operators; and
 - i. Copies of the logs and schedules showing plant operations and equipment maintenance for three years from the date of the logs or schedules. The logs shall, at a minimum, include identification of the plant; the signature and certification number of the operator(s) and the signature of the person(s) making any entries; date and time in and out; specific operation and maintenance activities; tests performed and samples taken; and major repairs made. The logs shall be maintained on-site in a location accessible to 24-hour inspection, protected from weather damage, and current to the last operation and maintenance performed.

[62-620.350]

VI. SCHEDULES

1. The permittee shall conduct and implement according to the following schedule, and Condition I.B.15.:

Implementation Step		Completion Date
1	Monthly reports on the status of the addition of reuse sites/users and flows to the public access reuse system, residential users, percolation ponds and golf course.	Submitted monthly

[62-620.320(1) and (2)] [62-4.070(3)]

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

VII. INDUSTRIAL PRETREATMENT PROGRAM REQUIREMENTS

This facility is not required to have a pretreatment program at this time. [62-625.500]

VIII. OTHER SPECIFIC CONDITIONS

1. If the permittee wishes to continue operation of this wastewater facility after the expiration date of this permit, the permittee shall submit an application for renewal, using Department Forms 62-620.910(1) and (2), no later than one-hundred and eighty days (180) prior to the expiration date of this permit. [62-620.410(5)]
2. Florida water quality criteria and standards shall not be violated as a result of any discharge or land application of reclaimed water or residuals from this facility. [62-610.850(1)(a) and (2)(a)]
3. In the event that the treatment facilities or equipment no longer function as intended, are no longer safe in terms of public health and safety, or odor, noise, aerosol drift, or lighting adversely affects neighboring developed areas at the levels prohibited by Rule 62-600.400(2)(a), F.A.C., corrective action (which may include additional maintenance or modifications of the permitted facilities) shall be taken by the permittee. Other corrective action may be required to ensure compliance with rules of the Department. Additionally, the treatment, management, use or land application of residuals shall not cause a violation of the odor prohibition in Rule 62-296.320(2), F.A.C. [62-600.410(8) and 62-640.400(6)]
4. The deliberate introduction of stormwater in any amount into collection/transmission systems designed solely for the introduction (and conveyance) of domestic/industrial wastewater; or the deliberate introduction of stormwater into collection/transmission systems designed for the introduction or conveyance of combinations of storm and domestic/industrial wastewater in amounts which may reduce the efficiency of pollutant removal by the treatment plant is prohibited, except as provided by Rule 62-610.472, F.A.C. [62-604.130(3)]
5. Collection/transmission system overflows shall be reported to the Department in accordance with Permit Condition IX. 20. [62-604.550] [62-620.610(20)]
6. The operating authority of a collection/transmission system and the permittee of a treatment plant are prohibited from accepting connections of wastewater discharges which have not received necessary pretreatment or which contain materials or pollutants (other than normal domestic wastewater constituents):
 - a. Which may cause fire or explosion hazards; or
 - b. Which may cause excessive corrosion or other deterioration of wastewater facilities due to chemical action or pH levels; or
 - c. Which are solid or viscous and obstruct flow or otherwise interfere with wastewater facility operations or treatment; or
 - d. Which result in treatment plant discharges having temperatures above 40°C.[62-604.130(4)]
7. The treatment facility, storage ponds, rapid infiltration basins, and/or infiltration trenches shall be enclosed with a fence or otherwise provided with features to discourage the entry of animals and unauthorized persons. [62-610.518(1)] [and 62-600.400(2)(b)]
8. Screenings and grit removed from the wastewater facilities shall be collected in suitable containers and hauled to a Department approved Class I landfill or to a landfill approved by the Department for receipt/disposal of screenings and grit. [62-701.300(1)(a)]

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

9. The permittee shall provide adequate notice to the Department of the following:
 - a. Any new introduction of pollutants into the facility from an industrial discharger which would be subject to Chapter 403, F.S., and the requirements of Chapter 62-620, F.A.C. if it were directly discharging those pollutants; and
 - b. Any substantial change in the volume or character of pollutants being introduced into that facility by a source which was identified in the permit application and known to be discharging at the time the permit was issued.

Adequate notice shall include information on the quality and quantity of effluent introduced into the facility and any anticipated impact of the change on the quantity or quality of effluent or reclaimed water to be discharged from the facility.

[62-620.625(2)]

IX. GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit are binding and enforceable pursuant to Chapter 403, Florida Statutes. Any permit noncompliance constitutes a violation of Chapter 403, Florida Statutes, and is grounds for enforcement action, permit termination, permit revocation and reissuance, or permit revision. [62-620.610(1)]
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviations from the approved drawings, exhibits, specifications or conditions of this permit constitutes grounds for revocation and enforcement action by the Department. [62-620.610(2)]
3. As provided in Subsection 403.087(6), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor authorize any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit or authorization that may be required for other aspects of the total project which are not addressed in this permit. [62-620.610(3)]
4. This permit conveys no title to land or water, does not constitute state recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title. [62-620.610(4)]
5. This permit does not relieve the permittee from liability and penalties for harm or injury to human health or welfare, animal or plant life, or property caused by the construction or operation of this permitted source; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department. The permittee shall take all reasonable steps to minimize or prevent any discharge, reuse of reclaimed water, or residuals use or disposal in violation of this permit which has a reasonable likelihood of adversely affecting human health or the environment. It shall not be a defense for a permittee in an enforcement action that it would have been necessary to halt or reduce the permitted activity in order to maintain compliance with the conditions of this permit. [62-620.610(5)]
6. If the permittee wishes to continue an activity regulated by this permit after its expiration date, the permittee shall apply for and obtain a new permit. [62-620.610(6)]
7. The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit. [62-620.610(7)]
8. This permit may be modified, revoked and reissued, or terminated for cause. The filing of a request by the permittee for a permit revision, revocation and reissuance, or termination, or a notification of planned changes or anticipated noncompliance does not stay any permit condition. [62-620.610(8)]

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

9. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, including an authorized representative of the Department and authorized EPA personnel, when applicable, upon presentation of credentials or other documents as may be required by law, and at reasonable times, depending upon the nature of the concern being investigated, to:
 - a. Enter upon the permittee's premises where a regulated facility, system, or activity is located or conducted, or where records shall be kept under the conditions of this permit;
 - b. Have access to and copy any records that shall be kept under the conditions of this permit;
 - c. Inspect the facilities, equipment, practices, or operations regulated or required under this permit; and
 - d. Sample or monitor any substances or parameters at any location necessary to assure compliance with this permit or Department rules.

[62-620.610(9)]
10. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data, and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except as such use is proscribed by Section 403.111, Florida Statutes, or Rule 62-620.302, Florida Administrative Code. Such evidence shall only be used to the extent that it is consistent with the Florida Rules of Civil Procedure and applicable evidentiary rules. [62-620.610(10)]
11. When requested by the Department, the permittee shall within a reasonable time provide any information required by law which is needed to determine whether there is cause for revising, revoking and reissuing, or terminating this permit, or to determine compliance with the permit. The permittee shall also provide to the Department upon request copies of records required by this permit to be kept. If the permittee becomes aware of relevant facts that were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be promptly submitted or corrections promptly reported to the Department. [62-620.610(11)]
12. Unless specifically stated otherwise in Department rules, the permittee, in accepting this permit, agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules. A reasonable time for compliance with a new or amended surface water quality standard, other than those standards addressed in Rule 62-302.500, F.A.C., shall include a reasonable time to obtain or be denied a mixing zone for the new or amended standard. [62-620.610(12)]
13. The permittee, in accepting this permit, agrees to pay the applicable regulatory program and surveillance fee in accordance with Rule 62-4.052, F.A.C. [62-620.610(13)]
14. This permit is transferable only upon Department approval in accordance with Rule 62-620.340, F.A.C. The permittee shall be liable for any noncompliance of the permitted activity until the transfer is approved by the Department. [62-620.610(14)]
15. The permittee shall give the Department written notice at least 60 days before inactivation or abandonment of a wastewater facility and shall specify what steps will be taken to safeguard public health and safety during and following inactivation or abandonment. [62-620.610(15)]
16. The permittee shall apply for a revision to the Department permit in accordance with Rules 62-620.300, 62-620.420 or 62-620.450, F.A.C., as applicable, at least 90 days before construction of any planned substantial modifications to the permitted facility is to commence or with Rule 62-620.300 for minor modifications to the permitted facility. A revised permit shall be obtained before construction begins except as provided in Rule 62-620.300, F.A.C. [62-620.610(16)]

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

17. The permittee shall give advance notice to the Department of any planned changes in the permitted facility or activity which may result in noncompliance with permit requirements. The permittee shall be responsible for any and all damages which may result from the changes and may be subject to enforcement action by the Department for penalties or revocation of this permit. The notice shall include the following information:
- a. A description of the anticipated noncompliance;
 - b. The period of the anticipated noncompliance, including dates and times; and
 - c. Steps being taken to prevent future occurrence of the noncompliance.

[62-620.610(17)]

18. Sampling and monitoring data shall be collected and analyzed in accordance with Rule 62-4.246, Chapters 62-160 and 62-601, F.A.C., and 40 CFR 136, as appropriate.
- a. Monitoring results shall be reported at the intervals specified elsewhere in this permit and shall be reported on a Discharge Monitoring Report (DMR), DEP Form 62-620.910(10).
 - b. If the permittee monitors any contaminant more frequently than required by the permit, using Department approved test procedures, the results of this monitoring shall be included in the calculation and reporting of the data submitted in the DMR.
 - c. Calculations for all limitations which require averaging of measurements shall use an arithmetic mean unless otherwise specified in this permit.
 - d. Any laboratory test required by this permit shall be performed by a laboratory that has been certified by the Department of Health (DOH) under Chapter 64E-1, F.A.C., where such certification is required by Rule 62-160.300, F.A.C. The laboratory must be certified for any specific method and analyte combination that is used to comply with this permit. For domestic wastewater facilities, the on-site test procedures specified in Rule 62-160.300(4), F.A.C., shall be performed by a laboratory certified test for those parameters or under the direction of an operator certified under Chapter 62-602, F.A.C.
 - e. Field activities including on-site tests and sample collection, whether performed by a laboratory or a certified operator, must follow the applicable procedures described in DEP-SOP-001/01 (January 2002). Alternate field procedures and laboratory methods may be used where they have been approved according to the requirements of Rules 62-160.220, and 62-160.330, F.A.C.

[62-620.610(18)]

19. Reports of compliance or noncompliance with, or any progress reports on, interim and final requirements contained in any compliance schedule detailed elsewhere in this permit shall be submitted no later than 14 days following each schedule date. [62-620.610(19)]
20. The permittee shall report to the Department any noncompliance which may endanger health or the environment. Any information shall be provided orally within 24 hours from the time the permittee becomes aware of the circumstances. A written submission shall also be provided within five days of the time the permittee becomes aware of the circumstances. The written submission shall contain: a description of the noncompliance and its cause; the period of noncompliance including exact dates and time, and if the noncompliance has not been corrected, the anticipated time it is expected to continue; and steps taken or planned to reduce, eliminate, and prevent recurrence of the noncompliance.
- a. The following shall be included as information which must be reported within 24 hours under this condition:
 1. Any unanticipated bypass which causes any reclaimed water or effluent to exceed any permit limitation or results in an unpermitted discharge,

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

2. Any upset which causes any reclaimed water or the effluent to exceed any limitation in the permit,
 3. Violation of a maximum daily discharge limitation for any of the pollutants specifically listed in the permit for such notice, and
 4. Any unauthorized discharge to surface or ground waters.
- b. Oral reports as required by this subsection shall be provided as follows:
1. For unauthorized releases or spills of treated or untreated wastewater reported pursuant to subparagraph a.4 that are in excess of 1,000 gallons per incident, or where information indicates that public health or the environment will be endangered, oral reports shall be provided to the Department by calling the STATE WARNING POINT TOLL FREE NUMBER (800) 320-0519, as soon as practical, but no later than 24 hours from the time the permittee becomes aware of the discharge. The permittee, to the extent known, shall provide the following information to the State Warning Point:
 - a) Name, address, and telephone number of person reporting;
 - b) Name, address, and telephone number of permittee or responsible person for the discharge;
 - c) Date and time of the discharge and status of discharge (ongoing or ceased);
 - d) Characteristics of the wastewater spilled or released (untreated or treated, industrial or domestic wastewater);
 - e) Estimated amount of the discharge;
 - f) Location or address of the discharge;
 - g) Source and cause of the discharge;
 - h) Whether the discharge was contained on-site, and cleanup actions taken to date;
 - i) Description of area affected by the discharge, including name of water body affected, if any; and
 - j) Other persons or agencies contacted.
 2. Oral reports, not otherwise required to be provided pursuant to subparagraph b.1 above, shall be provided to the Department within 24 hours from the time the permittee becomes aware of the circumstances.
- c. If the oral report has been received within 24 hours, the noncompliance has been corrected, and the noncompliance did not endanger health or the environment, the Department shall waive the written report.
- [62-620.610(20)]
21. The permittee shall report all instances of noncompliance not reported under Permit Conditions IX. 18. and 19. of this permit at the time monitoring reports are submitted. This report shall contain the same information required by Permit Condition IX. 20 of this permit. [62-620.610(21)]
22. Bypass Provisions.
- a. Bypass is prohibited, and the Department may take enforcement action against a permittee for bypass, unless the permittee affirmatively demonstrates that:
 1. Bypass was unavoidable to prevent loss of life, personal injury, or severe property damage; and
 2. There were no feasible alternatives to the bypass, such as the use of auxiliary treatment facilities, retention of untreated wastes, or maintenance during normal periods of equipment downtime. This condition is not satisfied if adequate back-up equipment should have been installed in the exercise of reasonable engineering judgment

FACILITY: Alafaya Utilities WWTF
PERMITTEE: Alafaya Utilities, Inc.

PERMIT NUMBER: FLA011074
EXPIRATION DATE: March 16, 2009

to prevent a bypass which occurred during normal periods of equipment downtime or preventive maintenance;
and

3. The permittee submitted notices as required under Permit Condition IX. 22. b. of this permit.
- b. If the permittee knows in advance of the need for a bypass, it shall submit prior notice to the Department, if possible at least 10 days before the date of the bypass. The permittee shall submit notice of an unanticipated bypass within 24 hours of learning about the bypass as required in Permit Condition IX. 20. of this permit. A notice shall include a description of the bypass and its cause; the period of the bypass, including exact dates and times; if the bypass has not been corrected, the anticipated time it is expected to continue; and the steps taken or planned to reduce, eliminate, and prevent recurrence of the bypass.
- c. The Department shall approve an anticipated bypass, after considering its adverse effect, if the permittee demonstrates that it will meet the three conditions listed in Permit Condition IX. 22. a. 1. through 3. of this permit.
- d. A permittee may allow any bypass to occur which does not cause reclaimed water or effluent limitations to be exceeded if it is for essential maintenance to assure efficient operation. These bypasses are not subject to the provisions of Permit Condition IX. 22. a. through c. of this permit.

[62-620.610(22)]

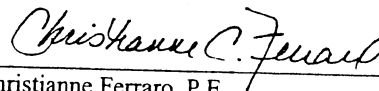
23. Upset Provisions

- a. A permittee who wishes to establish the affirmative defense of upset shall demonstrate, through properly signed contemporaneous operating logs, or other relevant evidence that:
 1. An upset occurred and that the permittee can identify the cause(s) of the upset;
 2. The permitted facility was at the time being properly operated;
 3. The permittee submitted notice of the upset as required in Permit Condition IX. 20. of this permit; and
 4. The permittee complied with any remedial measures required under Permit Condition IX. 5. of this permit.
- b. In any enforcement proceeding, the permittee seeking to establish the occurrence of an upset has the burden of proof.
- c. Before an enforcement proceeding is instituted, no representation made during the Department review of a claim that noncompliance was caused by an upset is final agency action subject to judicial review.

[62-620.610(23)]

Executed in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT OF
ENVIRONMENTAL PROTECTION



Christianne Ferraro, P.E.
Program Administrator
Water Facilities

DATE: March 16, 2004

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (7)
Notices

Test Year Ended December 31, 2005



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7005 1160 0000 9348 7254

January 31, 2006

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FLORIDA 32714

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

OCD-C-WW-06-0099

Dear Mr. Flynn:

On December 13, 2005, you were forwarded a noncompliance letter listing certain deficiencies that were found during a routine inspection on November 9, 2005. A copy of the noncompliance letter is enclosed.

You were requested to respond, in writing, within 14 days of the date of the letter with a schedule of action(s) to correct the deficiencies noted. As of this date, no reply has been received.

In order to avoid enforcement action, you are requested to respond within 7 days from receipt of this letter as to your intentions in correcting the deficiencies noted in the noncompliance letter.

*Kathy S. hand delivered the
response on 12/23 to Central
District. a copy of the response
was sent last week*

Sincerely,

Christanne C. Ferraro
Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosure: Noncompliance Letter No. OCD-C-WW-05-1142

*OR 16: P.F.
CC H.K.S
Resp 2/10/06
FIVE 647.110
192.647
12/13/05
vick*



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

SENT VIA E-MAIL TO: p.c.flynn@utilitiesinc-usa.com

December 13, 2005

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-05-1142

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Flynn:

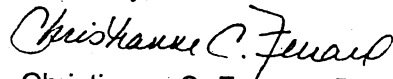
On November 9, 2005, Department personnel conducted a Compliance Sampling Inspection (CSI) of your wastewater facility. A copy of the inspection report is enclosed for your review. During the course of the inspection, and/or determined from records on file in this office, the following deficiencies were noted:

1. The single sample aliquot of the automatic effluent composite sampler was 90 milliliters (ml). The pump should collect a minimum of 100 ml each time the sampler is activated.
2. The maintenance and operation logbook had a page missing. The logbook must be hardbound and have consecutive numbered pages.
3. A review of the ground water files for the facility indicates the following deficiency:
 - a. No ground water elevation was reported for background well MW-14 for the fourth quarter of 2004 and no explanation was provided. Please provide the ground water elevation for this location or provide an explanation on why this information is not available.
 - b. No certification form was submitted with the ground water monitoring report for the second quarter of 2005. The Department received faxed copies of the ground water monitoring report forms for the second quarter of 2005. Please ensure future submittals are originals with a certification form containing correct information, an original signature and date.
 - c. The ground water elevation reported for compliance well MW-13 for the second quarter of 2005 was not readable. Please provide this information.

4. Excessive odors were noted beyond the boundaries of the wastewater treatment plant along Gould Place and McKinnon Ave. Also, excessive odors were noted in the vicinity of the lift station at Big Oaks on multiple days.

Please respond to these items, in writing, with a schedule of corrective action. Pursuant to Rule 62-4.100(2), F.A.C., failure to comply with pollution control rules shall be grounds for permit suspension or revocation and initiation of formal enforcement action. Your reply is requested within 14 days from the date of this letter. Ground water questions should be directed to Marsha Johnson at (407) 893-3301. Any other questions should be addressed to David Smicherko at (407) 893-3313.

Sincerely,


Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosure: Inspection Report

cc: Anil Desai, Program Manager, Ground Water Section, anil.desai@dep.state.fl.us

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:

2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

April 30, 2003

Mr. David Smicherko
Department of Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Noncompliance Letter
Alafaya WWTF
Permit # FLA011074

Dear Mr. Smicherko:

This letter is in response to the odor complaint inspection held by the Department on March 24, 2003.

Repairs were made to the drive belts on the digester blowers on the same day of the inspection, March 24, 2003. According to the Lead Operator, the failure occurred the night before, which had also caused the sludge return blockage.

The facility was also experiencing an upset during this period due to an unknown substance being introduced into the collection system.

Operations personnel are taking steps to minimize odors by maintaining proper dissolved oxygen levels in the aeration bays for the treatment and digester facilities, while also maintaining deodorant facilities for all of the surge tank entrances, all entrances to the treatment facilities, and main lift station in front of the facility. Under normal conditions, odors have not been noticed.

Future plans call for modifications of the digester facilities and any design considerations will include a concerted effort to minimize any potential odors due to the digestion facilities.



Department of Environmental Protection

Lawton Chiles
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Virginia B. Wether
Secretary

April 8, 1997

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-97-0265

ATTENTION DONALD RASMUSSEN
VICE PRESIDENT

Seminole County - DW
Alafaya
Wastewater Treatment Facility

Dear Mr. Rasmussen:

On March 26, 1997, Department personnel conducted a complaint investigation about sewage backing up into an overflow pipe at 1010 North Maggie Court, Oviedo. This overflow occurred on March 23, 1997, due to the malfunctioning of the Twin Rivers master lift station. A second overflow of raw sewage occurred on March 30, 1997, at the same location.

During the course of the investigation, it was noted that the overflow pipe on the sewage lateral line at 1010 North Maggie Court was installed without authorization from the Department. The storm sewer at this location overflows to a retention pond which was overflowing to the Little Econlockhatchee River.

Please respond, in writing, with a schedule of corrective action, including the removal of the overflow pipe and the proposed solutions to the present malfunction problems at the Twin Rivers master lift station. Pursuant to Rule 62-4.100(2), F.A.C., failure to comply with pollution control rules shall be grounds for permit suspension or revocation and initiation of formal enforcement action. Your reply is requested within 14 days from the date of this letter. Your reply and any questions should be addressed to Ilia G. Herrera.

Sincerely,

Gary P. Miller
Program Manager
Wastewater Compliance/Enforcement

GM/ih/ww

cc: Seminole County Health Department

"Protect, Conserve and Manage Florida's Environment and Natural Resources"

Printed on recycled paper.

647.3.15

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:

2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961



*Good - FM 4/11
KG 4/9
JH 4/11
Please advise the
complaint.
-Kad*

April 16, 1997

Ms. Ilia Hererra
Florida Department of
Environmental Protection
3319 Maguire Boulevard - Suite 232
Orlando, FL 32803-3767

RE: Response to Department's Letter
Dated April 8, 1997

Dear Ms. Hererra:

Upon investigation of the recurring problems at our Twin Rivers master lift station, two distinct problems need to be addressed. The first is the excessive down time incurred by electrical controls excessively corroded by Hydrogen Sulfide Gas entering the control panel. The second is the collection system design flaw in the Alafaya Woods subdivision; specifically the elevations of the collection system on Magee Court. This letter will explain the solutions to the above mentioned problems.

Throughout the service life of the Twin Rivers lift station adequate protection from the intrusion of hydrogen sulfide gas into the control panel was never used. In the process of removing and reinstalling pumps into the wetwell and other frequently occurring services to the station the seals used to inhibit the gases from entering the panel were inadequately replaced by contract personnel or all together not replaced. Over the years this has caused a severe deterioration to the electrical controls inside of the panel.

Due to the importance of this lift station in our Alafaya Utilities collection system, we have determined that the appropriate step is the complete replacement of the control panel serving this lift station. Also, in good measure, we have added to our standard control panel a digital duplex pump controller, a backup duplex pump controller, and a digital bubbler system with backup float control. In addition, the items determined to be the most common causes of downtime will have parameters monitored and reported to an automatic dialer system connected to backup power. The automatic dialer system will decrease our response time in the event of problem and inform our operating personnel of the nature of the problem previous to their arrival at the lift station. A junction box will be added to the panel to insure the integrity of the control panel in the future. The junction box will serve as a barrier to restrict the penetration of hydrogen sulfide gas into the new control panel.

Upon investigating the repeated overflows at 1010 North Magee Court a design flaw was discovered inherent to the collection system. The elevation of the terminal manhole and service laterals serving the residences on the cul-de-sac of North Magee Court are lower than the rest of the service main, including the top elevation of the lift station.

Our proposed solution to this problem consists of the installation of a "flapper valve" at the terminal end of the service main serving North Magee Court as it enters the manhole at the intersection of North Magee Court and Kelley Creek Circle. It is our contention that by installing the flapper valve, if a backup ever does occur in the collection system the valve will close. Thus, not allowing sewage access to the lowest

April 16, 1997

Ms. Ilia Herrera
Florida Department of
Environmental Protection

part of the collection system. The installation of the flapper valve will also allow the use of the remaining six (6) feet in elevation difference between the top of the North Magee Court terminal manhole and the next highest elevation.

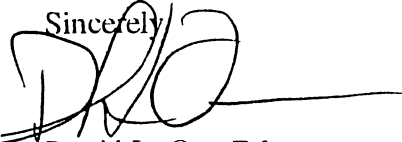
After the flapper valve is installed and adequately tested we will remove the overflow pipe as mentioned in the departments letter. Please understand, that although our operating personnel took upon themselves the action of installing the overflow pipe in the service lateral at 1010 North Magee Court, the installation was done in an effort to keep raw sewage from entering the residence.

We expect the installation of the flapper valve to occur the week of April 14, 1997. Upon successful completion of testing the overflow pipe will be removed. The control panel is on order and is expected to be installed approximately 4 to 5 weeks after the date of this letter.

In the interim, a basic automatic dialer system is expected to be installed the week of April 21, 1997. We will be able to monitor basic parameters and alert personnel immediately to any problem. Also in the interim, our personnel have increased significantly the frequency of visits to the lift station in an effort to deter any further problems. We have also replaced all controls which are known to be affected by corrosion.

We thank the Department for its understanding regarding this matter. If there are any questions regarding the proposed actions outlined in this letter please contact me.

Sincerely,



David L. Orr, E.I.
Assistant Operations Manager

cc: Don Rasmussen, V.P., UIOF
Rick Newburg, Alafaya Utilities

Mr. Darryl Colbert
1010 North Magee Court
Oviedo, FL 32765

File



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

SENT VIA E-MAIL TO: d.w.rasmussen@utilitiesinc-usa.com

April 18, 2003

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-0400

ATTENTION DONALD RASMUSSEN
VICE PRESIDENT

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Rasmussen:

On March 24, 2003, Department personnel conducted a Complaint Inspection (CI) of your wastewater facility. A copy of the inspection report is enclosed for your review. During the course of the inspection, the following deficiency was noted:

Excessive odors were noted beyond the boundaries of the wastewater treatment plant along Gould Street.

The Department has received numerous complaints in the past regarding odors. Please respond in writing, addressing the corrective actions already taken and what future corrective actions planned by the Utility to control odors. Pursuant to Rule 62-4.100(2), F.A.C., failure to comply with pollution control rules shall be grounds for permit suspension or revocation and initiation of formal enforcement action. Your reply is requested within 14 days from the date of this letter. Any questions should be addressed to David Smicherko at (407) 893-3313.

Sincerely,

Gary P. Miller
Program Manager
Wastewater Compliance/Enforcement

GM/ds/ww
Enclosure
cc: Domestic Wastewater Permitting Section

COMET ENTRY DATE

-- / -- / --

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

WASTEWATER COMPLIANCE INSPECTION REPORT

FACILITY AND INSPECTION INFORMATION

@ = Optional

Name and Physical Location of Facility ALAFAYA UTILITIES WWTF 1067 MCKINNON AVENUE OVIEDO FL 32765	WAFR ID: FLA011074	County Seminole Phone	Entry Date/Time 3/24/03 9:35 am & 4/16/03 9:10am @ Exit Date/Time 3/24/03 10:15 am & 4/16/03 10:00 am
Name(s) of Field Representatives(s) KATHY SILLITOE	Title LEAD OPERATOR	Phone 407-365-4346	
Name and Address of Permittee or Designated Representative DONALD RASMUSSEN ALAFAYA UTILITIES INC 200 WEATHERSFIELD AVENUE ALTAMONTE SPRINGS FL 32714	Title VICE PRESIDENT	Phone	@ Operator Certification # KATHY SILLITOE A 9083

Inspection Type	☐ C ☐ E ☐ I	Samples Taken(Y/N): No	@ Sample ID#:	Samples Split (Y/N):
☐ Domestic	☐ Industrial	Were Photos Taken(Y/N): Y	@ Log book Volume: 6	@ Page 44

FACILITY COMPLIANCE AREAS EVALUATED

S=Satisfactory; M=Minor; U=Unsatisfactory; Blank=Not Evaluated

Significant Non-Compliance Criteria Should be Reviewed when Unsatisfactory Ratings Are Given in Areas Marked by a "♦"

PERMITS/ORDERS	SELF MONITORING PROGRAM	FACILITY OPERATIONS	EFFLUENT/DISPOSAL
S 1. ♦ Permit FLA011074	3. Laboratory	U 6. Facility Site Review	9. ♦ Effluent Quality
2. ♦ Compliance Schedules	4. Sampling	7. Flow Measurement	10. ♦ Effluent Disposal
	5. ♦ Records & Reports	8. ♦ Operation & Maintenance	11. Residuals/Sludge
13. Other:			12. Groundwater

Facility and/or Order Compliance Status:	☐ In-Compliance	☒ Out-Of-Compliance	☐ Significant-Out-Of-Compliance
Recommended Actions: NONCOMPLIANCE LETTER			
Name(s) and Signature(s) of Inspector(s) David Smicherko <i>David Smicherko</i>	District Office/Phone Number Central District 407-893-3313	Date 4/15/03	
Name(s) and Signature(s) of Reviewer Kalina Warren <i>Kalina Warren</i>	District Office/Phone Number Central District 407-893-3313	Date 04/17/03	

Fill Out This Section For All Surface Water Discharger Inspections (CEI, CSI, CBI, PAI, XSI, RI)

Transaction Code	NPDES Number	YR/MO/DA	Insp Type	Inspector	Fac Type
N 5			1	2	3

ADDITIONAL NPDES COMMENTS

Inspection Type (Field 1) A=PAI, B=CBI, C=CEI, S=CSI, X=XSI, R=RI
 Inspection Code (Field 2): S=State, J=Joint EPA/State-EPA Lead, T=Joint State/EPA-State Lead, L=Local Program
 Facility Type (Field 3): 1=Municipal (Publicly Owned), 2=Industrial and Privately Owned Domestic, 3= Agricultural, 4=Federal
 Every other field is self explanatory

INSPECTION COMMENTS

FACILITY SITE REVIEW: Minor

On March 21, 2003 the Department received an odor complaint concerning Alafaya Utilities WWTF.

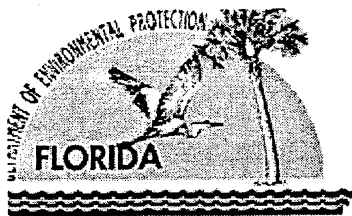
On March 24, 2003 an inspection was conducted and odors were noted in the area of the digester at the plant. The same odor was also noted along Gould Street. The operator indicated that probable causes of the odors were a blocked sludge transfer pipe and sludge return line, also one of the drive belts on the digester blowers had failed. It appears that the odors noted on the day of inspection were not associated with the odors from March 21, 2003.

On March 26, 2003 at 7:50 PM Kalina Warren, FDEP, drove by the facility and noted odors in the area of the front gate.

On April 14, 2003 the operator at the facility reported to the Department a plant upset and residual chlorine violation had occurred.

On April 15, 2003 the Department received two complaints regarding odors at the facility.

On April 16, 2003 an inspection was conducted. No odors were noted at the time of the inspection.



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

SENT VIA E-MAIL TO: d.l.orr@utilitiesinc-usa.com

July 9, 2004

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-0832

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA 011074
Warning Letter #OWL-WW-04-0024

Dear Mr. Flynn:

I am confirming the meeting scheduled at 10:00 AM on Tuesday, July 27, 2004, at the Central District Office.

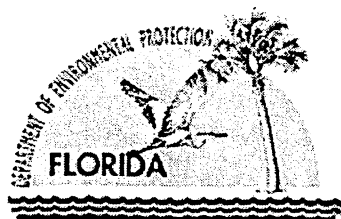
Please address any questions to Dana Bean or me, Wastewater Compliance/Enforcement Section at (407) 893-3313.

Sincerely,

Clarence Anderson
Environmental Supervisor
Wastewater Compliance/Enforcement

CA

647.315



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

SENT VIA E-MAIL TO: p.c.flynn@utilitiesinc-usa.com

December 19, 2003

UTILITIES INC OF FLORIDA
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-1186

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Flynn:

On December 15, 2003, Department personnel conducted a Complaint Inspection (CI) of your wastewater facility. A copy of the inspection report is enclosed for your review. During the course of the inspection, the following deficiency was noted:

Excessive odors were noted in the vicinity of the wastewater treatment plant. This deficiency was noted in Noncompliance Letter OCD-C-WW-03-1066, dated November 6, 2003, to which no response was received regarding odors.

You are requested to contact David Smicherko of this office at (407) 893-3313 within 10 days of the date of this letter to arrange a meeting to discuss this matter.

Sincerely,

David Smicherko @ dep.state.fl.us. *Gary P. Miller*

Gary P. Miller
Program Manager
Wastewater Compliance/Enforcement

FUE: 647.3.15
GM/ds/cs
Enclosure

1/5/04 → @ 12:15 PM - called for David and left msg.

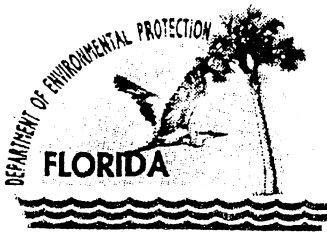
→ David Returned call @ 12:35 PM.

→ Called David - Al Walters? -

Phillip Atferri? -

Meeting on 1/23/04 @ 9:00 AM

Go to Street Side of plant



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

RECEIVED
JAN 03 2003
UTILITIES, INC.

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-1163

ATTENTION PATRICK C FLYNN
REGIONAL DIRECTOR

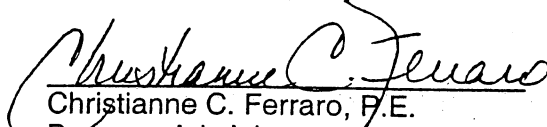
Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Consent Order OGC File No.: 03-1536

Dear Mr. Flynn:

Our records indicate the above referenced Consent Order requirements have been completed. Therefore, this office closed this enforcement case on December 4, 2003. Thank you for your cooperation in resolving this matter.

If you have any questions, please contact Gary P. Miller or Clarence Anderson of this office at (407) 893-3313.

Sincerely,


Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

Date: 12/5/03


CCF/ca

cc: Kathy Carter, OGC

FILE: 647.3.15 - 2003

ALAFAYA UTILITIES, INC.
AN AFFILIATE OF UTILITIES, INC.
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

FILE COPY

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

August 10, 2004

VIA FACSIMILE AND US MAIL

Ms. Christianne C. Ferraro, P.E.
Program Administrator
Water Resources Management
Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Alafaya WWTF Permit No. FLA011074
Warning Letter #OWL-WW-04-0024

Dear Ms. Ferraro:

We appreciate the opportunity to meet with you, Gary Miller, and Clarence Anderson on July 27, 2004 to discuss the wastewater force main break in the Alafaya Utilities, Inc. collection system. As we discussed during our meeting, Alafaya Utilities, Inc. has taken numerous steps in addressing issues associated with this section of force main since the spill that occurred on May 12, 2003. The purpose of this letter is to address the incidents that have occurred since the May 4, 2004 discharge and the efforts we have undertaken to date.

Subsequent to our discussions after the event last year, Alafaya Utilities, Inc. updated and revised the utility's policy regarding the handling of wastewater infrastructure failures, including the notification of our corporate office within 24 hours, in an attempt to minimize our response time. As discussed in our meeting, the implementation of the revised policy greatly enhanced our response time during each of the events outlined below.

As outlined in our letter dated May 10, 2004, approximately 150,000 gallons of sewage was discharged. Approximately 15 feet of C-900 PVC pipe was replaced. In accordance with the letter, an in-line isolation valve was also replaced due to the failure of the actuator assembly on the existing valve.

Since this was the second pipe failure on the same section of force main, we performed an investigation into the cause with the assistance of CPH Engineers. This investigation indicated that the existing air release valve located on the opposite side of the river from the breaks was closed, and may be inadequate since the force main on the northeast side of the river (near the Pinebrook Ct lift station). is at a higher elevation than the ARV located on the SW side of the river. Therefore, it was necessary to replace the existing air release valve located on the SW side of the river, and install a second air release valve on the NE side of the river at the highest elevation (next to the lift station located on Pinebrook Ct.). The utility placed an order for the two new air release valve assemblies, and on June 23, 2004, the existing air release valve on the SW side of the river was replaced. However, prior to the installation of the second air release valve next to the lift station, the force main again broke on June 25, 2004. This break on June 25, 2004 was repaired after

File: 647.3.15 - Pinebrook Ct.

approximately 17 feet of C-900 PVC pipe was replaced. Our office was notified by our lead operator at approximately 2:00 PM and our personnel were on-site within minutes. This quick response time allowed the staff to isolate the force main and negate any additional discharge from the ruptured force main into the nearby river. FDEP and the State Warning Point were notified and a spill of approximately 10,000 gallons was reported. On June 28, 2004, the second air release valve assembly was installed. It was the opinion of both utility staff, and our consulting engineer that the installation of the second air release valve at the highest elevation in the force main, would permanently resolve the problem.

However, even after the installation of the second air release valve, the force main failed again on July 20, 2004. This break was again located on the same run of force main located near the previous breaks, on the section of line located between the lift station on Pinebrook Ct. and the valve on the NE side of the river. Our office was notified by our lead operator at approximately 1:30 PM and our personnel were on-site within minutes. Again, staff isolated the force main immediately, negating any additional discharge from the ruptured force main. The break was repaired by approximately 7:00 PM with the replacement of 7.5 feet of C-900 PVC. Both FDEP and the State Warning Point were notified and a spill of approximately 10,000 gallons was estimated. Almost all of the wastewater from this break was contained within a natural swale next to the river and our staff estimates that minimal discharge to the river occurred during this event.

Due to the recurring breaks within the section of force main leading from the lift station on Pinebrook Ct. to the valve located on the NE side of the river crossing, utility personnel determined that there may be a materials failure of the existing force main, and an additional piece of information was uncovered. The original plans for the installation of the force main specified Class 52 DIP to be installed. As discussed in our meeting, utility staff met with a contractor to determine the cost to replace the breached section of force main from the lift station on Pinebrook Ct. to the valve located on the NE side of the river, a distance of about 700 L.F. Also, utility staff investigated the logistics of materials testing the sections of force main pipe that were removed during the breaks.

Subsequent to our meeting on July 27, 2004, the force main failed again on July 30, 2004. This break was again located on the same run of force main located near the previous breaks, on the section of line located between the Pinebrooke Ct. lift station and the valve on the NE side of the river. Our office was notified through our dispatch system at 6:05 PM and our personnel were on-site within one hour. Our staff proceeded to isolate the force main immediately, negating any additional discharge from the ruptured force main. The break was repaired by approximately 12:00 AM with the replacement of 4 feet of C-900 PVC. Both FDEP and the State Warning Point were notified and a spill of approximately 12,000 gallons was reported.

As discussed during the meeting, the utility made arrangements to have the section of force main tested due to the recurring failures. On July 30, 2004 three sections of C-900 pulled from the force main breaks were sent to Universal Laboratories, Inc. in Garland, TX. The laboratory will perform the following tests on the pipe: Quick Burst (pressure), Flattening (resilience), Impact, (integrity), Dimensions (specification compliance), Acetone (porosity), and Heat Regression (Extrusion Adhesion). The results of these tests are expected by August 16, 2004 so that our office can

August 10, 2004
Ms. Christianne C. Ferraro, P.E.
Department of Environmental Protection
Alafaya WWTF Permit No. FLA011074
Warning Letter #OWL-WW-04-0024
Page Three

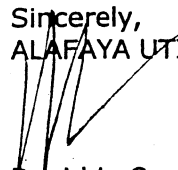
determine if the force main failures are specifically related to pipe condition or if there are larger issues.

In the event that the laboratory analysis shows that the pipe itself has failed, the utility is prepared to have the pipe replaced within one month of receiving the test results. If the test results are inconclusive, the utility's engineer will recommend an alternative investigation method, with an appropriate timeframe to correct the deficiency. If necessary, this alternative will be submitted to the Department for review and comment within two weeks of receipt of the laboratory's report.

As always, Alafaya Utilities is committed to protecting our water resources. The utility has earnestly progressed toward resolving this unfortunate and unpredictable force main failure, as well as demonstrated greatly increased response times, enhanced internal notification procedures, and a consistent effort to determine the underlying cause of this infrastructure failure. The utility asks that the Department reconsider the proposed penalty based upon our continued efforts, and the unusual circumstances of this issue. Alafaya Utilities, Inc. is prepared to execute a short form consent order and promptly pay a \$3,250 penalty.

Again, we appreciate the Department's understanding of the unusual nature of this infrastructure failure. If you have any questions or wish to discuss any of the events in greater detail, please do not hesitate to give me a call at 407-869-8588, extension 227.

Sincerely,
ALAFAYA UTILITIES, INC.



David L. Orr, P.E.
Regional Manager

cc: Patrick Flynn, Regional Director
Martin Friedman, Esquire
Gary Musselwhite, Area Manager
Scotty Haws, Asst. Operations Manager
Lisa Crossett, Director of Operations

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

Confidential Fax Transmittal

Attn: Christianne Ferraro, P.E.

Date: 8/11/2004 15:13 PM

Company: FDEP - Central District

Fax #: 407-893-5676

From: David L. Orr, P.E.

Pages: 4 including this cover page.

Subject: Warning Letter #OWL-WW-04-0024

☐ **URGENT** ☐ For Your Review ☐ For your Information ☐ Please Reply
☐ As Requested ☐ **Please Comment** Original: ☐ will not be sent
☒ via U.S. Mail



Messages:

This message is for the named person's use only. It may contain sensitive, private or protected information. No confidentiality or privilege is waived or lost by any mis-transmission. If you are not the intended recipient, please notify the sender immediately at the telephone number listed above. It is also requested that you immediately mail the transmission to the address above. You must not, directly or indirectly, use, disclose, distribute, print or copy any part of this message if you are not the intended recipient. Thank you.

UTILITIES, INC. OF FLORIDA

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

Fax Transmittal

Attn: Lisa Crossett

Date: 8/11/2004 15:24 PM

Company: Northbrook

Fax #: 847-498-6498

From: David Orr

Pages: 3 including this cover page.

Subject:

☐ **URGENT**

☐ For Your Review

☐ For your
Information

☐ Please
Reply

Original: ☐ will not be sent
☐ via U.S. Mail

☐ As Requested

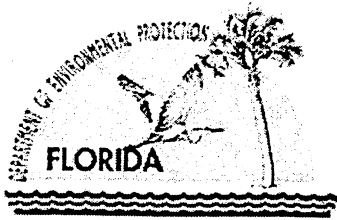
☐ **Please Comment**



Messages:

RECEIVED
Jt

The information contained in this facsimile may be privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this facsimile is not the intended recipient, you are hereby notified that any dissemination, distribution, or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us by phoning the number listed above. Thank you.



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

SENT VIA E-MAIL TO: p.c.flynn@utilitiesinc-usa.com

September 24, 2004

UTILITIES INC OF FLORIDA
200 WEATHERFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-0959

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Flynn:

On August 5, 2004, Department personnel conducted a Performance Audit Inspection (PAI) of your wastewater facility. A copy of the inspection report is enclosed for your review. During the course of the inspection, and/or determined from records on file in this office, the following deficiencies were noted:

- ① A review of the EFA-1 residual chlorine analyzer circular recorder charts for June 2004 shows several days when the minimum chlorine residual was below 0.5 mg/L. These readings are not recorded on the Discharge Monitoring Report (DMR) for June 2004.
- ② Grease and other floating debris were present in the clarifier effluent, in the chlorine contact chambers, and in the final effluent to the percolation pond.
3. An audit of the contract laboratory revealed the following deficiencies:
 - a. The laboratory was using OHAUS Class 6 weights instead of the required Class S or equivalent to Class S.
 - b. All laboratory thermometers were checked against NIST certified thermometer, but records of that check were kept in the Advance Environmental Laboratory, Inc. in Tampa rather than on-site.
 - c. The laboratory did not maintain records of the required De-ionized Water (DI) checks, which were performed by the Advanced Environmental Laboratory, Inc. in Tampa. All records were kept in Tampa.

FILE: 647.3.15 - August 5, 2004 Inspection

- d. Sterility checks of new filters, each batch of dilution water, and sampling containers used for the Fecal Coliforms (FC) test were not performed.
 - e. Confirmation procedures were not performed correctly. FC plates were swabbed resulting in many colonies being confirmed in one tube rather than one colony per confirmation tube.
 - f. It appears that FC samples were not mixed vigorously prior to filtration resulting in colony counts that were not consistent between two dilutions. On several occasions, 1 mL of sample had no colonies when 100 mL of the same sample yielded result close to the TNTC.
 - g. Results of FC analyses were not reported with the appropriate qualifier codes.
4. A review of the ground water files for the facility indicates the following deficiency:

The Department did not receive a ground water monitoring report for compliance well MW-10, located at the percolation ponds, for the second quarter of 2004. Please submit the report.

Please review the enclosed inspection report for additional ground water comments.

Please respond to these items, in writing, with a schedule of corrective action. Pursuant to Rule 62-4.100(2), F.A.C., failure to comply with pollution control rules shall be grounds for permit suspension or revocation and initiation of formal enforcement action. Your reply is requested within 14 days from the date of this letter. Ground water questions should be directed to Marsha Johnson at (407) 893-3301. All other questions should be addressed to David Smicherko at (407) 893-3313.

Sincerely,



Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosures: Inspection Report
Advanced Environmental Laboratories Evaluation Report
Wastewater Compliance Information Flyer

cc: Anil Desai, Program Manager, Ground Water Section, anil.desai@dep.state.fl.us
April G. Ferguson, Laboratory Manager- (Laboratory Report Only) aferguson@aellab.com

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

WASTEWATER COMPLIANCE INSPECTION REPORT

FACILITY AND INSPECTION INFORMATION

@ = Optional

Name and Physical Location of Facility ALAFAYA UTILITIES WWTF 1067 MCKINNON AVENUE OVIEDO FL 32765	WAFR ID: FLA011074	County Seminole Phone	Entry Date/Time 8/5/04 9:30 AM @ Exit Date/Time 8/5/04 2:55 PM
Name(s) of Field Representatives(s) ROBERT RISNER	Title LEAD OPERATOR	Phone 407-365-4346	
Name and Address of Permittee or Designated Representative PATRICK FLYNN UTILITIES INC OF FLORIDA 200 WEATHERSFIELD AVENUE ALTAMONTE SPRINGS FL 32714	Title REGIONAL MANAGER	Phone	@ Operator Certification # ROBERT RISNER

Inspection Type	P	A	I	Samples Taken(Y/N): No	@ Sample ID#:	Samples Split (Y/N):
☒ Domestic	☐ Industrial	Were Photos Taken(Y/N): Y		@ Log book Volume : eLP	@ Page	

FACILITY COMPLIANCE AREAS EVALUATED							
IC = In Compliance; NC = Out of Compliance; SC = Significant out of Compliance; NA = Not Applicable; NE = Not Evaluated Significant Non-Compliance Criteria Should be Reviewed when Out of Compliance Ratings Are Given in Areas Marked by a "♦"							
	PERMITS/ORDERS		SELF MONITORING PROGRAM		FACILITY OPERATIONS		EFFLUENT/DISPOSAL
IC	1. ♦ Permit	NC	3. Laboratory	NC	6. ♦ Facility Site Review	NC	9. ♦ Effluent Quality
IC	2. ♦ Compliance Schedules	NC	4. Sampling	IC	7. Flow Measurement	NC	10. ♦ Effluent Disposal
		NC	5. ♦ Records & Reports	IC	8. ♦ Operation & Maintenance	IC	11. Residuals/Sludge
NE	13. Other:					NC	12. Groundwater

Facility and/or Order Compliance Status:	☐ In-Compliance	☒ Out-Of-Compliance	☒ Significant-Out-Of-Compliance
Recommended Actions: NONCOMPLIANCE LETTER			
Name(s) and Signature(s) of Inspector(s) David Smicherko <i>David Smicherko</i>	District Office/Phone Number Central District 407-893-3313	Date 9/22/04	
Name(s) and Signature(s) of Reviewer Kalina Warren <i>Kalina Warren</i>	District Office/Phone Number Central District 407-893-3313	Date 09/22/04	

Fill Out This Section For All Surface Water Discharger Inspections (CEI, CSI, CBI, PAI, XSI, RI)

Transaction Code	NPDES Number	YR/MO/DA	Insp Type	Inspector	Fac Type
N	5		1	2	3
ADDITIONAL NPDES COMMENTS					

Inspection Type (Field 1) A=PAI, B=CBI, C=CEI, S=CSI, X=XSI, R=RI

Inspection Code (Field 2): S=State, J=Joint EPA/State-EPA Lead, T=Joint State/EPA-State Lead, L=Local Program

Facility Type (Field 3): 1=Municipal (Publicly Owned), 2=Industrial and Privately Owned Domestic, 3= Agricultural, 4=Federal

Every other field is self explanatory

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

FILE

CORPORATE OFFICES:

2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961

July 16, 1999

Mr. Clarence Anderson
Florida Department of Environmental Protection
3319 Maguire Boulevard - Suite 232
Orlando, FL 32803-3767

RE: Notification of Permit Violation
Alafaya Utilities WWTP
Seminole County

Dear Mr. Anderson:

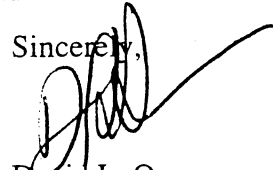
On Friday, July 9, 1999 at approximately 1730 hours, a storm event caused a power failure in the collection system grid and at the WWTP. Between the storm event producing high rainfall amounts, the collection system receiving power restoration simultaneously, and the normally high flow which occurs on Friday evening, the surge tanks overflowed for approximately 1.5 hours.

The incident resulted in approximately 50,000 to 100,000 gallons of raw wastewater discharging on the plant grounds in the area immediately surrounding the surge tanks. The wastewater stayed in the immediate area of the surge tanks and the area was cleaned up by our operations personnel. The plant returned to normal operation by 2200 hours on the same day.

This same storm event also caused the back-up power supply to be used at the plant due to commercial power failure. When commercial power was restored to the facility, the main breaker failed to reset. An electrician was notified and tested the breaker, although the breaker tested satisfactorily. Due to the sequence of restoring the mechanical equipment on commercial power, the high flows resulted in a discharge from the effluent wet well until reliable power could be restored. Approximately 50,000 to 100,000 gallons of treated effluent was discharged at this location on the plant site. The effluent lift station was returned to normal operation at approximately 1:30 AM on Saturday morning, July 10, 1999.

FDEP was notified of the above events via a phone message on Saturday, July 10, 1999. This letter is to explain the details of that voice message. If you have any questions or require additional information please contact our office.

Sincerely,



David L. Orr
Regional Operation Manager

cc: Don Rasmussen, V.P., UIOF
Bryan Gongre, Area Manager, UIOF.
File

Mr. David Smicherko
April 30, 2003
Alafaya WWTF
Page Two

If you should have any questions, or require further information, please do not hesitate to call me at (407) 869-8588, ext. 234.

Sincerely,

ALAFAYA UTILITIES, INC.



Scotty L. Haws
Assistant Operations Manager

SLH/lmw

EC: Don Rasmussen, VP, UIOF
Patrick Flynn, Assistant Regional Director
David L. Orr, EI, Regional Manager, UIOF
Gary Musselwhite, Area Manager, UIOF

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

FAX
5/1/03

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

Fax Transmittal

Attn: Mr. David Smicherko

Date: 5/1/2003 9:08 AM

Company: FDEP

Fax #: (407) 893-3166

From: Scotty L. Haws

Pages: 3 including this cover page.

Subject: Noncompliance Letter - Odor Complaint Inspection

☐ **URGENT** ☒ For Your Review ☐ For your Information ☐ Please Reply
☒ As Requested ☐ Please Comment Original: ☐ will not be sent
☐ via U.S. Mail



Messages:

Mr. Smicherko, Please see the enclosed. Original letter to follow in mail. Thank you.

The information contained in this facsimile may be privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this facsimile is not the intended recipient, you are hereby notified that any dissemination, distribution, or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us by phoning the number listed above. Thank you.

INSPECTION COMMENTS

PERMIT: In Compliance

The FDEP Permit Number FLA011074 expires March 16, 2009. A copy of the permit was on site. The facility is a 2.4 mgd Annual Average Daily Flow (AADF) permitted capacity domestic wastewater treatment plant consisting of two 1.2 MGD extended aeration treatment plants operating in parallel with three common influent surge tanks with manual screening and grit removal, aeration, secondary clarification, chemical feed facilities, filtration, and chlorination. Filtration is limited to 1.0 mgd. Facilities also include turbidity/chlorine sensors and electronic diversion valves, a 1.5 million gallon wet weather storage tank with pump back capability.

COMPLIANCE SCHEDULE: In Compliance

The June 2004 Monthly Status Report was received on July 28, 2004.

LABORATORY: Out of Compliance

Please refer to the enclosed inspection report for Advanced Environmental Laboratories DOH Certification #E84589.

SAMPLING: In Compliance

Influent composite samples and effluent (EFA-2) are collected manually. Effluent composite samples (EFA-1) are collected with an ISCO GLS sampler. The aliquot from the EFA-1 sampler was 105 ml. The EFA-1 sampler is flow paced. The tubing was in good condition and the sampler was iced. Influent samples are collected at one of the three surge tanks.

A GLI Model 53 continuous pH meters is located at EFA-1, the sampling location for the percolation ponds and a HACH EC 1000 continuous pH meter is located at EFA-2, the sampling point for reclaimed water system. The inline meters are checked daily with a HACH EC20 pH meter. The EC20 is standardized daily with 4.0, 7.0 and 10.0 buffer solutions. Fresh buffers are used daily and the buffers were within the expiration date. The chart recorder was out of service. Hourly readings were recorded.

HACH CL-17 continuous residual chlorine meters are located at EFA-1, the sampling location for the percolation ponds and EFA-2, the sampling point for reclaimed water system. A HACH Pocket Colorimeter is used to verify the calibration of the inline meters. Gel secondary standards are used to verify the calibration of the inline meters.

A HACH 1720D turbidimeter is used to continuously monitor turbidity. The calibration of the inline meter is verified daily with a HACH 2100 portable turbidimeter. The calibration of the HACH 2100 is checked daily with primary standards.

The turbidity and TSS for R002 are taken prior to disinfection.

RECORDS AND REPORTS: Out of Compliance

The daily operation and maintenance logbook indicated that the facility is staffed as required by the permit. A review of the Discharge Monitoring Reports (DMRs) from July 2003 to May 2004 indicated the following deficiencies:

CBOD₅ was not reported weekly on the DMR for April 2004 at the R001 discharge.

Turbidity was not reported on a continuous basis for February 2004. There was no reading reported for February 14, 2004.

The violations were explained in letters to the Department.

A certificate stating no new non-domestic sources have been added to the collection system was received in lieu of a Reclaimed Water or Effluent Analysis Report. The Annual Reuse Report has been submitted.

A review of the EFA-1 chlorine analyzer circular charts for June 2004 showed days when the chlorine residual was below 0.5 mg/L, but not reported. The charts show several instances when there was a gradual decrease in chlorine residual. In some cases the charts indicate a clogged line to the analyzer but some low residual occurrences are not explained. It could not be determined if the residual was actually below 0.5 mg/L or if the

line blockage to the analyzer caused a faulty reading. I recommended the operator take a chlorine residual reading with a portable meter to verify the chlorine residual above 0.5 mg/L.

FACILITY SITE REVIEW: Out of Compliance

FACILITY ACCESS: The facility has a continuous fence. The gate was open at the time of the inspection.

HEADWORKS: The three surge tanks are in use. Each surge tank, the two treatment plants and the digester have barscreens. The barscreen on the West plant was replaced as part of the refurbishment of the plant. The East plants barscreen is very corroded. The operator indicated that it would be replaced soon. Chutes have been added to the surge tanks to direct influent into the tanks in an effort to reduce odors. Four blowers provide aeration. Two blowers were running. Tanks appeared to have good aeration. Screenings disposed in dumpster for disposal at landfill.

ODOR CONTROL: The deodorizer system at the surge tanks and the digesters was not in use. There were no odors noted at the facility.

WEST PLANT

The West plant has undergone a recent refurbishment.

AERATION BASIN: There are three blowers. Aeration and mixing appeared adequate. The influent trough was replaced.

CLARIFIER: The stilling well contained some grease. The skimmer was working and the effluent was clear but contained some floatables. There were a few pop ups noted. The RAS system appeared to be working.

CHORINE CONTACT CHAMBER (CCC): The CCC was clear but there was some grease and floatables on the surface. The on plant CCC's can be used for disinfection when effluent is going to the ponds.

EAST PLANT:

AERATION BASIN: There are three blowers. Aeration and mixing appeared adequate.

CLARIFIER: The weir was in good condition. Chlorine is added to the weir for maintenance purposes. The skimmer was working and the effluent was clear but contained some floatables.

CHORINE CONTACT CHAMBER: The CCC was clear but there was some grease and floatables on the surface. The on plant CCC's can be used for disinfection when effluent is going to the ponds.

COMMON TREATMENT UNITS

FILTERS: Disc filter unit is online. Sand filters off-line. The unit has six cloth disc filters. Backwash is automatically performed by level. A high-pressure backwash and filter bottom cleaning is done daily on timer. Backwash water goes to head of plant.

CHLORINE CONTACT CHAMBERS AND effluent Lift Station : The new CCC and the old public access CCC are both online. **The effluent lift station (EFA-1) for to the percolation ponds contains a large amount of floating and suspended debris.**

DIGESTER: One digester, good aeration. No odors were noted. Digester is not supernated.

CHLORINATOR: Sodium hypochlorite is used for disinfection. It is stored in two tanks a 2000 gal. and a 1000 gal. The 2000 gal. tank serves the plant CCC's and weirs. The 1000 gal. tank is for the reclaimed water system.

BACKFLOW PREVENTION: The reduced pressure zone (RPZ) appeared to be in good working order (no leaks).

CHEMICAL FEED: Chemical feed (alum) facilities are available at the plant.

FLOW MEASUREMENT: Out of Compliance

The influent flow meters at the East and West plants were calibrated January 19, 2004. **The meters were out of service. This was reported to the Department.**

The flow meter to the restricted access percolation pond R001 calibrated January 19, 2004.

The flow meter to the public access reclaimed water system R002 was calibrated October 25, 2003.

OPERATION AND MAINTENANCE: In Compliance

Operations and maintenance manuals were available at the plant. There were no odors noted at the plant on the day of the inspection.

EFFLUENT QUALITY: Out of Compliance

A review of the Discharge Monitoring Reports from July 2003 to May 2004 indicated the following violations of permit limits: The exceedences were explained in letters to the Department and on the DMRs.

Discharge Point	Parameter	Permit Limit	July 2003	November 2003	December 2003	January 2004	February 2004	March 2004	May 2004
R001	TRC	0.5 mg/L	0.0 mg/L	0.2 mg/L	0.1 mg/L	0.1 mg/L	0.02 mg/L	0.02 mg/L	0.2 mg/L
	TSS	60 mg/L							140 mg/L
	Nitrate	12.0 mg/L					12.9 mg/L	14.4 mg/L	16.0 mg/L
	Flow	1.0 MGD						1.19 MGD	
R002	TSS	5.0mg/L			13 mg/L	6.4 mg/L			

EFFLUENT DISPOSAL: Out of Compliance

Land application site R001 is a 1.0 MGD AADF restricted public access system consisting of 9 percolation ponds. Land application site R002 is 0.535 MGD AADF public access system consisting of irrigation at the Twin Rivers Golf course and residential developments.

The berms of all ponds were well maintained. There were no signs of effluent daylighting outside the berms.

Several ponds contained high vegetation. The tiller used to scarify the pond bottoms was not working and a new tiller was recently acquired. An operator was tilling the ponds at the time of inspection.

RESIDUALS/SLUDGE: In Compliance

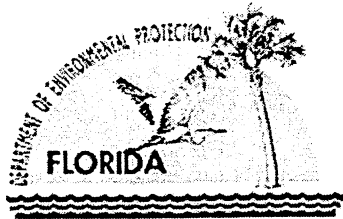
Residuals are hauled to Shelley's Septic in Zellwood for treatment and disposal. Sludge hauling tickets and a driver's log are kept at the facility.

GROUND WATER: Out of Compliance

A review of the ground water files for the facility indicates the following deficiency:

The Department did not receive a ground water monitoring report for compliance well MW-10, located at the percolation ponds, for the second quarter of 2004. **Please submit the report.**

This is an informative item that is currently not a deficiency. In the reports for the first and second quarters of 2004, incorrect units of "mg/L" were recorded with the turbidity results for all monitoring wells. As noted in the subject reports, the detection limit for turbidity contained the correct units of NTUs (Nephelometric Turbidity Units). **Please ensure that correct units are recorded with turbidity results for all future quarterly submittals.**



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

Performance Audit Inspection

Advanced Environmental Laboratories, Inc.
528 S. North Lake Blvd., Suite 1016
Altamonte Springs, Florida 32701

Laboratory Evaluation

The Performance Audit Inspection (PAI) examines the self-monitoring procedures of the permittee, particularly the laboratory operations. The purpose of the laboratory evaluation is to determine whether the laboratory is performing analyses and reporting analytical results in a manner consistent with permit requirements and applicable regulations. The PAI is conducted in accordance with F.A.C. Rule 62-160.650, Quality Assurance Chapter.

On August 30, 2004, a Performance Audit Inspection (PAI) of Advanced Environmental Laboratories, Inc. was performed. This laboratory is a contract laboratory for Utilities Inc. that owns and operates several domestic wastewater facilities in Central District. The self-monitoring analyses conducted at the laboratory were: Total Suspended Solids (TSS) and Fecal Coliforms (FC). All other tests required by the wastewater permit are performed by one of parent Advanced Environmental laboratories located in Tampa, Jacksonville or Gainesville. Only the Altamonte Springs laboratory was visited during this audit.

Summary

Based on the total findings, the laboratory appears to be providing marginal data for FC and minor for TSS. For FC sterility checks, confirmation procedures, sample handling, and usage of qualifier coded need to be improved. For TSS Class S weights or equivalent need to be used to verify the accuracy of the balance. Records should be kept at the laboratory and not at a separate location.

I. Personnel

During the inspection of the laboratory the following were present:

Kalina Warren	DEP/Central District	407-893-7875
Ed Fitzgerald	DEP/Central District	407-893-3313
April Ferguson	Laboratory Manager	407- 937-1594

This is a small laboratory. All analyses were performed by the Laboratory Manager who was also responsible for many other functions necessary to run the lab including sampling kits preparations, sample acceptance, scheduling, ordering of laboratory supplies, and documentation. She was very cooperative and helpful in providing the information necessary to conduct the PAI and had adequate training and experience to perform the required analyses. According to April Ferguson, the Quality Control Officer from a corporate office recently performed an internal audit of the laboratory.

II. Certification

The laboratory is required to be certified by the Department of Health Environmental Laboratory Certification Program (DOH ELCP) to analyze samples in support of the Wastewater Program. Advanced Environmental Laboratories, Inc. accreditation number is E53076.

III. Facilities and Equipment

The laboratory moved recently into Altamonte Springs location. It was very spacious and well organized. Laboratory equipment was adequate and appeared to be in working condition except for a set of weights that were used for the daily checks of laboratory balances.

Deficiency

The laboratory was using OHAUS Class 6 weights instead of required Class S or equivalent to Class S. (NELAC, Quality Systems, Revision 15, May 25, 2001, Part 5.9.3)

IV. Sample Handling and Preservation

The laboratory followed the DEP requirements for sample containers, holding times, and preservation. In addition to a visual check of all received samples, a temperature check with an infrared thermometer was performed. Acid preservation was confirmed with a pH paper.

V. Sample Custody and Documentation

The laboratory maintained records of sampling kit preparations, sample collections and laboratory operations including sample acceptance, sample preparation and sample analyses. A sample ID was assigned to each sample container. Instrument calibration and maintenance were performed and documented. The laboratory kept records of standards and reagents receipt and traceability. **Sample containers that were preserved with acid were not clearly designated on the chain-of-custody; instead a total number of acid preserved containers were noted.**

Deficiencies

- 1. All laboratory thermometers were checked against NIST certified thermometer, but records of that check were kept in the Advance Environmental Laboratory, Inc. in Tampa rather than on-site.**
- 2. The laboratory did not maintain records of required DI water checks. Those checks were performed by Advanced Environmental Laboratory, Inc. in Tampa. All records were kept in Tampa.**

VI. Methodology

Table 1 reflects the tests performed by Advanced Environmental Laboratories, Inc. that were audited on August 30, 2004, the status of the laboratory methods used for the self-monitoring program and the data quality assessment.

- 1. TSS:** Usually 500 mL of domestic wastewater effluent samples was analyzed. Filters and samples were dried at 103 - 105°C. A blank, a duplicate, and a standard were analyzed with each set of samples. The analytical balance was calibrated annually as required. (also see: Facility and Equipment)

2. **FC:** The effluent samples were analyzed using membrane filter technique. Samples were set up in two dilutions, 1 mL and 100 mL. The required holding times were observed. Known positive and negative controls were analyzed with each new batch of media. The M-FC media was used within 96 hours of preparation. Confirmation procedures using LTB and EC media, were not performed correctly. Monthly checks of the DI water were performed by Tampa laboratory. **Residual chlorine needs to be analyzed within 15 minutes of sample collection.**

Deficiencies

1. **Sterility checks of new filters, each batch of dilution water, and sampling containers were not performed.** (NELAC, Quality Systems, Revision 15, May 25, 2001, Microbiological Testing, D.3.1.4), 5). and 6).)
2. **Confirmation procedures were not performed correctly; FC plates were swabbed resulting in many colonies being confirmed in one tube rather than one colony per confirmation tube.**

Please follow requirements specified in Standard Methods 20th Edition the frequency of verification should be as follow:

- Verify at least 10 (all if there are fewer) blue colonies on one positive sample per month
 - Adjust counts based on percent verified. (If there are fewer than ten, adjustment is necessarily on a one-to-one basis.)
 - Verify representative atypical colonies.
3. **It appears that samples were not mixed vigorously prior to filtration resulting in colony counts that were not consistent between two dilutions. On several occasions, 1 mL of sample had no colonies when 100 mL of the same sample yielded result close to the TNTC.**
 4. **Results of FC analyses were not reported with the appropriate qualifier codes.** (F.A.C. Rule 62-160.700, Table 1, Data Qualifier Codes)

Other Observations

According to the laboratory bench sheet, several FC plates were taken out of the water bath and read at 9:45 AM on the day of the inspection. The laboratory audit started at 9:15 AM. No samples were analyzed or read during the audit. When asked, Ms. Ferguson stated that she must have made a mistake and probably read those plates at 9:25 AM or at 8:45 AM that morning. The plates were already thrown out into a garbage container that was kept outside. Plates did not need to be autoclaved since no colonies were detected in any of the analyzed samples.

VII. Quality Assurance and Reporting

The laboratory Quality Manual and Standard Operating Procedures (SOPs) used by the laboratory were developed by a corporate office and needed to be updated to be in accordance with NELAC Quality Standards 5.10.1.1. Quality control (QC) steps used included the analysis of blanks, duplicates, spikes, and standards when applicable. Precision and accuracy data had been collected, and acceptance limits had been calculated for the TSS. Instrument calibration and maintenance were performed, and temperatures of regulated devices were routinely checked and documented.

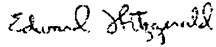
All analytical monitoring information and data were documented and maintained on file as required in the permit. Several Discharge Monitoring Reports (DMRs) were reviewed and results were compared against the laboratory data. No errors were found in the laboratory data, however **some results were reported without an appropriate data qualifier.**



Kalina Warren

September 21, 2004

Date



Ed Fitzgerald

September 21, 2004

Date

TABLE 1
METHODS STATUS

Advanced Environmental Laboratories, Inc.
528 S. North Lake Blvd., Suite 1016
Altamonte Springs, Florida 32701

Parameter	Reference Method	40 CFR Approved	Deficiencies	Data Quality
TSS	SM 2540 D	yes	Minor	Mi
FC	SM 9222 D	yes	Marginal	M

S = Satisfactory Mi = Minor M = Marginal U = Unsatisfactory

SM - Standard Methods for the Examination of Water and Wastewater, Edition 18th - 20th

ALAFAYA UTILITIES, INC.
AN AFFILIATE OF UTILITIES, INC.
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

FILE COPY

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

LETTER OF TRANSMITTAL

TO Department of Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

DATE: 12/17/04 JOB#:
ATTN: Vivian F. Garfein, Director
RE: Short Form Consent Order
OGC File No.: 04-1947

WE ARE SENDING YOU ☒ Attached ☐ Under Separate Cover
via:
☐ Shop Drawings ☐ Prints ☐ Plans ☐ Permits

COPIES	DATE	DESCRIPTION
1	12/17/04	Signed short form consent order
1	12/17/04	Check #521519 in the amount of \$5,250.00

THESE ARE TRANSMITTED as checked below:

☒ Signed and/or Accepted ☐ Approved as Submitted ☐ Resubmit ___ copies for approval
☐ As requested ☐ For your information ☐ Submit ___ copies for distribution
☐ For review and comment ☐ Returned for corrections ☐ Return— corrected prints

Remarks: If you have any questions or need anything further, please do not hesitate to contact
our office.

CC:
[Document3]

Signed:

Leah Wright
for Patrick Flynn

6497-3.15



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7003 0500 0002 0162 3238

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-1094

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

SUBJECT: **SHORT FORM CONSENT ORDER**
Proposed Settlement of Alafaya Utilities WWTF
OGC File No.: 04-1947

Dear Mr. Flynn:

The purpose of this letter is to complete the resolution of the matter previously identified by the Department in the Warning Letter dated May 28, 2004, a copy of which is attached. The corrective actions required to bring your facility into compliance have been performed. The Department finds that you are in violation of the rules and statutes cited in the attached Warning Letter. In order to resolve the matters identified in the attached Warning Letter, you are assessed civil penalties in the amount of \$5,000.00, along with \$250.00 to reimburse the Department costs, for a total of \$5,250.00.

The civil penalties are apportioned as follows: \$5,000.00 for violation of Sections 403.121(3)(b), 403.088(1) and 403.161(1)(b), Florida Statutes, and Rule 62-302.500(1), Florida Administrative Code.

The Department acknowledges that the payment of these civil penalties by you does not constitute an admission of liability. This payment must be made payable to the Department of Environmental Protection by cashier's check or money order and shall include the OGC File Number assigned above and the notation "Ecosystems Management and Restoration Trust Fund." Payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767, within 30 days of your signing this letter.

Your signing this letter constitutes your acceptance of the Department's offer to resolve this matter on these terms. If you elect to sign this letter, please return it to the Department at the

address indicated above. The Department will then countersign the letter and file it with the Clerk of the Department. When the signed letter is filed with the Clerk, the letter shall constitute final agency action of the Department which shall be enforceable pursuant to Section 120.69 and 403.121, Florida Statutes.

If you do not sign and return this letter to the Department at the District address by December 22, 2004, the Department will assume that you are not interested in settling this matter on the above described terms, and will proceed accordingly. None of your rights or substantial interests are determined by this letter unless you sign it and it is filed with the Department Clerk.

Sincerely,

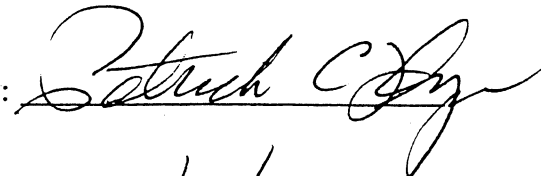

Vivian F. Garfein
Director, Central District

Date: December 6, 2004

VFG/ca


FOR THE RESPONDENT:

I, Patrick Flynn, Regional Director, on behalf of Alafaya Utilities, Inc., **HEREBY ACCEPT**
THE TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.

By: 

Date: 12/17/04

.....
FOR DEPARTMENT USE ONLY

DONE AND ENTERED this _____ day of _____, 2004.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Vivian F. Garfein
Director, Central District

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to
§120.52, Florida Statutes,
With the designated Department
Clerk, receipt of which is hereby
Acknowledged.

Clerk

Date

VFG: ca

Enclosures

Copies furnished to: Kathy Carter, OGC

NOTICE OF RIGHTS

Persons who are not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.

WATER SERVICE CORP.

DISBURSING ACCOUNT OF
UTILITIES INCORPORATED
2335 SANDERS ROAD
NORTHBROOK, IL 60062

BANK ONE COLUMBUS, NA
Circleville and Williamsport, Ohio Offices

AFTER 90 DAYS

56-1544

441

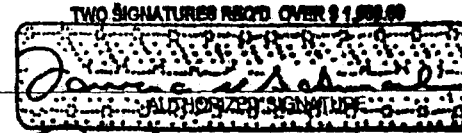
NO. 521519

DATE 12/16/04 NET AMOUNT ***5,250.00

PAY ***** FIVE THOUSAND TWO HUNDRED FIFTY AND 00/100 ***** DOLLARS

07038

FLORIDA DEPT OF ENVIRONMENTAL
PROTECTION
BUREAU OF FINANCE & ACCOUNTING
PO BOX 3070
TALLAHASSEE FL USA 32315-3070



John J. [Signature]
AUTHORIZED SIGNATURE

TO
THE
ORDER
OF

SC FILE # 04-1947 ECOSYSTEMS MANAGEMENT AND RESTORATION TRUST FUND

07038 FLORIDA DEPT OF ENVIRONMENTAL

CHECK NO. 521519

COMPANY NAME	REFERENCE NUMBER	INVOICE DATE	INVOICE NUMBER	NET AMOUNT
LAFAYA UTILITIES, INC	71207	12/14/04	00647/LFAAS/04	5,250.00
TOTAL				5,250.00

OWL-WW-04-0024

REDACTED
pg 221

REDACTED



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

RECEIVED

DEC 08 2004

UTILITIES, INC

Colleen M. Castille
Secretary

CERTIFIED MAIL

7003 0500 0002 0162 3238

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

ORIG: PF
CC SH GN
(W)

OCD-C-WW-04-1094

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Warning Letter No. OWL-WW-04-0024

Dear Mr. Flynn:

This office has reviewed a letter from David L. Orr, P.E., Regional Manager, dated August 10, 2004, responding to the proposed civil penalties for the violations addressed in the above referenced Warning Letter. After carefully considering the information presented in Mr. Orr's letter, the Department has determined that the Penalty Computation Worksheet tendered at the meeting as its final position relative to civil penalties. This conclusion was reached after review of the file indicated numerous discharges occurred between the time of the initial discharge and the final completion of the replacement ductile iron pipe. The civil penalties were derived in conformance with prescribed Department rules and guidelines.

The Department has prepared a Consent Order for resolution of the referenced enforcement case. Please review the enclosed Consent Order, and if satisfactory, sign and date the appropriate spaces and forward to this office within the next twenty (20) days. A copy of the completed document will be forwarded to you upon entry by the Director.

Should the Consent Order be unacceptable, please provide this office with written notification within twenty (20) days. Also, any specific comments that you may have should be handwritten on the attached Consent Order and returned to this office for review along with your written notification.

If you have any questions about the terms of this Consent Order, please contact Gary P. Miller or Clarence Anderson at (407) 893-3313.

Sincerely,

Vivian F. Garfein
Director, Central District

Date December 6, 2004

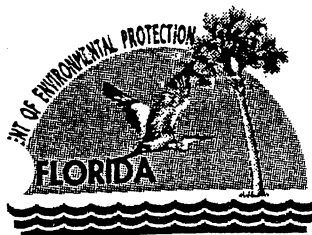
VFG/cg

Enclosure

"More Protection, Less Process"

Printed on recycled paper.

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Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL

7003 0500 0002 0162 2897

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

WARNING LETTER No. OWL-WW-04-0024

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074

Dear Mr. Flynn:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A file review conducted on May 14, 2004, of Alafaya Utilities WWTF indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel noted the following at the above described facility:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 4, 2004 by facility staff. It is estimated that approximately 150,000 – 160,000 gallons of raw untreated wastewater was discharged to the river.

Section 403, Florida Statutes, provides that:

- A. **Florida Statutes, Chapter 403.088 Water pollution operation permits; conditions.** (1) No person, without written authorization of the department, shall discharge into waters within the state any waste which, by itself or in combination with the wastes of other sources, reduce the quality of the receiving waters below the classification established for them.
- B. **Florida Statutes, Chapter 403.161 Prohibitions, violations, intent.** (1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the Department pursuant to its lawful authority.

C. Florida Administrative Code Rule 62-302.500 Minimum Criteria for Surface Waters.

All surface waters of the State shall at all places and at all times be free from:

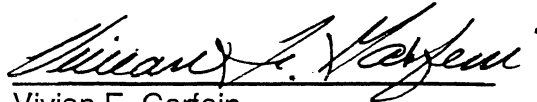
- (1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which, alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal):
 - (a) Settle to form putrescent deposits or otherwise create a nuisance; or
 - (b) Float as debris, scum, oil, or other matter in such amounts as to form nuisances; or
 - (c) Produce color, odor, taste, turbidity, or other conditions in such degree as to create a nuisance; or
 - (d) Are acutely toxic; or
 - (e) Are present in concentrations which are carcinogenic, mutagenic, or teratogenic to human beings or to significant, locally occurring, wildlife or aquatic species, unless specific standards are established for such components in Rules 62-302.510 or 62-302.530; or
 - (f) Pose a serious danger to the public health, safety, or welfare.

The activities noted during the Department's file review and any other activities at your facility that may be contributing to violations of the above described statutes or rules should be ceased. Operation of a facility in violation of state statutes or rules may result in the potential liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

You are requested to contact Clarence Anderson or Dana Bean of this office at (407) 893-3313 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. The Department has tentatively calculated penalties for the violations addressed above and may discuss the penalties at the meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,



Vivian F. Garfein
CCF Director, Central District



VFG/ca

Date:

May 28, 2004



TAMPA AREA OFFICE
OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION
5807 BRECKENRIDGE PARKWAY, SUITE A
TAMPA, FLORIDA 33610
(813)626-1177
FAX (813)626-7015

FACSIMILE TRANSMITTAL**TO**

Utilities Inc of Florida

ATTENTION

Scotty Haws

FROM

Karen Stone

DATE & TIME

01/25/06

FAX NUMBER

407-869-6961

NO. OF PAGES

5

File: 647.3.15

U.S. Department of Labor

Occupational Safety and Health Administration
Tampa Area Office
5807 Brackenridge Parkway, Suite A
Tampa, Florida 33610-4249
(813) 626-1177 FAX: (813) 626-7015



Reply to the Attention of: Karen Stone

January 25, 2006

Utilities Inc of Florida
Attention: Scotty Haws
1067 McKinnon Rd
Oviedo, FL 32765

RE: Complaint # 205730336

Dear Sir or Madam:

On 01/24/2006, the Occupational Safety and Health Administration (OSHA) received a notice of safety hazards at your worksite at:

1067 McKinnon Rd
Oviedo, FL 32765

We notified you, by telephone, of these alleged hazards on 01/24/2006.

The specific nature of the alleged hazards is as follows:

Item 1: The steps on the digester are rusty and will not support the normal anticipated load safely. Possible violation of 29 CFR 1910.24

Item 2: The hand rails on digester stairs do not have a mid rail. Possible violation of 29 CFR 1910.24

Item 3: The cat walk walking surface has holes created by rust. Possible violation of 29 CFR 1910.24

We have not determined whether the hazards, as alleged, exist at your workplace; and we do not intend to conduct an inspection at this time. However, since allegations of violations and/or hazards have been made, we request that you immediately investigate the alleged conditions and make any necessary corrections or modifications. Please advise me in writing as soon as possible but, no later than five working days, of the results of your investigation. You must provide supporting documentation of your findings, including any applicable measurements or monitoring results, and photographs/video which you believe would be helpful, as well as a description of any corrective action you have taken or are in the process of taking, including photographs of the corrected condition. Please fax us your response if possible, addressed to Karen Stone, at (813)626-7015.

This letter is not a citation or a notification of proposed penalty which, according to the OSH Act, may be issued only after an inspection or investigation of the workplace. It is our goal to assure that hazards are promptly identified and eliminated. Please take immediate corrective action where needed. We encourage employee participation in investigating and responding to any alleged hazard.

If we do not receive a response from you within five (5) working days indicating what appropriate action has been taken or that no hazard exists and why, an OSHA inspection will be conducted. An inspection may include a review of the following: Injury and Illness Records, Hazard Communication, Personal Protective Equipment, Emergency Action or Response, Bloodborne Pathogens, Confined Space Entry, Lockout/Tagout, and related Safety and Health issues.

Please note, however, that OSHA selects for inspection some cases where we have received letters in which employers have indicated satisfactory corrective action. This is to ensure that employers have actually taken the action stated in their letters.

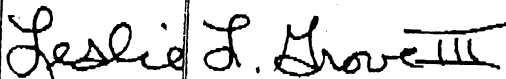
Your State offers OSHA consultation services, without charge, to assist you in resolving any occupational safety or health issue which you may face. To request the services, call or write your State consultation project at the following address:

University of South Florida
Consultation Program
13201 Bruce B Downs Blvd
MDC56 -- (866) 273-1105
Tampa, FL 33612-3805
Telephone: (813) 974-9962 or (866)273-1105
<http://www.usfsafetyflorida.com/>

You are requested to post a copy of this letter where it will be readily accessible for review by all of your employees and return a copy of the signed Certificate of Posting (Attachment A.) to this office. In addition, you are requested to provide a copy of this letter and your response to it to a representative of any recognized employee union or safety committee if these are at your facility. Failure to do this may result in an on-site inspection. The complainant will be advised of your response. Section 11(c) of the OSHA Act provides protection for employees against discrimination because of their involvement in protected safety and health related activity.

If you have any questions concerning this matter, please contact us. Your personal support and interest in the safety and health of your employees is appreciated.

Sincerely,



Leslie L. Grove III
Area Director

LLG/vk

CERTIFICATE OF POSTING
OSHA NOTIFICATION OF ALLEGED HAZARD(S)

Employer: Utilities Inc of Florida

Complaint #: 205730336

Date copy given to an Employee Representative:

Eric Root 1/25/06

On behalf of the employer, I certify that a copy of the complaint letter received from the Occupational Safety and Health Administration (OSHA) has been posted in a conspicuous place, where all affected employees will have notice, or near such location where the violation occurred, and such notice has been given to each authorized representative of affected employees, if any. This notice was or will be posted for a minimum of ten (10) working days or until any hazardous conditions found are corrected.

Signature _____

Title _____

U.S. Department of Labor

Occupational Safety and Health Administration
Tampa Area Office
5807 Breckenridge Parkway, Suite A
Tampa, Florida 33610-4249
(813) 626-1177 FAX: (813) 626-7015



Dear Sir/Madam:

In addition to the standard(s) listed in the enclosed complaint letter, there are several other standards which may apply to your job site and are included in the scope of all OSHA inspections. Following is a list of these standards:

Description (alphabetical)	Standard: General Industry-29 CFR 1910 Construction-29 CFR 1926	Requirement
Bloodborne Pathogens Program	1910.1030 / 1926.95	Written program, medical
Chemical Hazard Communication	1910.1200 / 1926.59	Written Program, labeling of containers, MSDSs (material safety
Fall Protection Requirements	1910.23	Required when greater than 4-feet in General Industry
Fall Protection Requirements	1926.500	Required when greater than 6-feet in Construction
Injury and Illness Recordkeeping	1904.2 (both)	For all employers with more than 10 employees, <i>who are not listed in an</i>
Lockout-Tagout of Equipment	1910.147	Written program and training
Medical Services and First Aid	1910.151 / 1926.50	Must be available & in close proximity
Permit Required Confined Space Entry	1910.146 / 1926.21	Evaluation of work area and implementation of a program, where
Personal Protective Equipment	1910.132 / 1926.28 & 1926.95	Assessment of hazards and training
Posting of the OSHA Notice	1903.2 (both)	Posted at all job sites
Records, Employee access to exposure and medical records	1910.1020 (both)	Notification to all employees annually
Safety/Health Training and Program	1926.20 & 1926.21	Training for unsafe conditions.

OSHA standards regulate most industrial processes. If you are affected by any of these standards, or think you may be and are not aware of the requirements, please contact this office and we will gladly provide you with information.

Sincerely,

A handwritten signature in cursive script that reads "Leslie L. Grove III".

Leslie L. Grove III
Area Director

U.S. Department of Labor
Occupational Safety and Health Administration
Suite A
5807 Breckenridge Parkway
Tampa, FL 33610
Phone: (813)626-1177 FAX: (813) 626-7015

647.3.15

P.F.
copy



Citation and Notification of Penalty

To:
Alafaya Utilities Inc. of Florida
and its successors
1067 McKinnon Rd
Oveido, FL 32765

Inspection Number: 309674331
Inspection Date(s): 02/01/2006- 02/01/2006
Issuance Date: 03/02/2006

Inspection Site:
1067 McKinnon Rd
Oveido, FL 32765

The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The enclosed booklet (OSHA 3000) which outlines your rights and responsibilities should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

Posting - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer. The penalty dollar amounts need not be posted and may be marked out or covered up prior to posting.

Right to Contest - You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. Unless you inform the Area Director in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.

Notification of Corrective Action - For each violation which you do not contest, you are required by 29 CFR 1903.19 to submit an Abatement Certification to the Area Director of the OSHA office issuing the citation and identified above. The certification must be sent by you within 10 calendar days of the abatement date indicated on the citation. For **Willful** and **Repeat** violations, documents (examples: photos, copies of receipts, training records, etc.) demonstrating that abatement is complete must accompany the certification. Where the citation is classified as **Serious** and the citations states that the abatement documentation is required, documents such as those described above are required to be submitted along with the abatement certificate. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item.

All abatement verification documents must contain the following information: 1) Your name and address; 2) the inspection number (found on front page); 3) the citation and the citation items number(s) to which the submission relates; 4) a statement that the information is accurate; 5) the signature of the employer or employer's authorized representative; 6) the date the hazard was corrected; 7) a brief statement of how the hazard was corrected; and 8) a statement that affected employees and their representatives have been informed of the abatement.

The law also requires a copy of all abatement verification documents, required by 29 CFR 1903.19 to be sent to OSHA, also be posted at the location where the violation appeared and the corrective action took place.

Notice to Employees - The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

Inspection Activity Data - You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation, but not sooner than 30 calendar days after the Citation Issuance Date. You are encouraged to review the information concerning your establishment at WWW.OSHA.GOV. If you have any dispute with the accuracy of the information displayed, please contact this office.

IMPORTANT NOTICE

(READ THIS CAREFULLY)

The proposed penalties assessed for this inspection's citation(s) reflect reductions that have been granted for the size, good faith, and history of the employer.

ORIGINAL PENALTY	\$1,500.00
PROPOSED PENALTY	\$975.00

INFORMAL SETTLEMENT OFFER

An additional 25% reduction in penalties (rounded to the nearest dollar) will be granted if all citation items are abated and the **INFORMAL SETTLEMENT AGREEMENT** is signed and returned by the employer to OSHA within 15 Federal working days (excluding weekends and Federal holidays) of the receipt of the citation. Failure to accept this settlement or requesting an Informal Conference withdraws this offer. Penalties must be submitted no longer than 14 days after the Informal Settlement Agreement is executed. A detailed abatement plan **must** be submitted with the **INFORMAL SETTLEMENT AGREEMENT** for those items which have not been abated and will require a longer abatement period.

REDUCED PENALTY AMOUNT FOR INFORMAL SETTLEMENT:	\$731.25
--	-----------------

Corrective Action, taken by you for each alleged violation should be submitted to this office on or about the abatement date(s) indicated on the Citation and Notification of Penalty and included with the submitted **INFORMAL SETTLEMENT AGREEMENT**. A work sheet has been provided to assist in submitting the required abatement information.

Meetings may be held to discuss questions concerning citation/violation issues (other than the penalties) or dates and methods of abatement prior to the final contest date of the citation. Please contact the U.S. Department of Labor - OSHA at (813)626-1177 for an appointment.

U. S. DEPARTMENT OF LABOR
OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

INFORMAL SETTLEMENT AGREEMENT

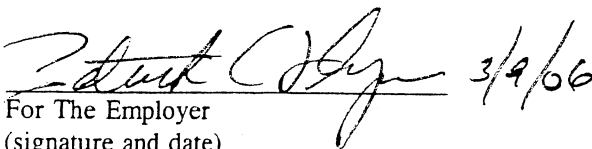
In the Matter of: Alafaya Utilities Inc. of Florida
OSHA No.(s): 309674331

The undersigned representatives of the Employer and the Occupational Safety and Health Administration (OSHA), in settlement of the above citation(s) and penalties which were issued on 03/02/2006, hereby agree as follows:

1. The Employer agrees to correct the violations as cited in the attached citations.
2. The Employer agrees to pay the reduced penalties, amended by this agreement, in the amount of

\$731.25
3. The Employer, by signing this informal settlement agreement, hereby waives its rights to contest the above citation(s) and penalties, as amended in this agreement.
4. The employer agrees to immediately post a copy of this Informal Settlement Agreement in a prominent place at or near the location of the violation(s) referred to in the attached citation. This Informal Settlement Agreement must remain posted until the violations cited have been corrected, or for 3 working days (excluding weekends and Federal Holidays), whichever is longer.
5. The employer agrees to continue to comply with the applicable provisions of the Occupational Safety and Health Act of 1970, and the applicable safety and health standards promulgated pursuant to the Act.
6. The Employer agrees to develop/review its safety and health program and modify it as appropriate on an ongoing basis in order to improve safety and health.

For Occupational Safety
And Health Administration
Leslie L. Grove III
(signature and date)

 3/9/06

For The Employer
(signature and date)

NOTE: TWO COPIES OF THE SIGNED AND COMPLETED AGREEMENT WILL BE RETURNED TO THE EMPLOYER AFTER THE CASE IS SETTLED.

U.S. Department of Labor
Occupational Safety and Health Administration

Inspection Number: 309674331
Inspection Dates: 02/01/2006-02/01/2006
Issuance Date: 03/02/2006



Citation and Notification of Penalty

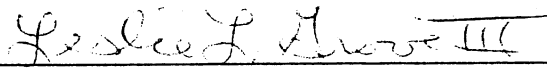
Company Name: Alafaya Utilities Inc. of Florida
Inspection Site: 1067 McKinnon Rd, Oveido, FL 32765

Citation 1 Item 1 Type of Violation: **Serious**

29 CFR 1910.23(c)(1): Open sided floor(s) or platform(s) 4 feet or more above the adjacent floor or ground level were not guarded by standard railings (or the equivalent as specified in 29 CFR 1910.23(e)(3)(i) through (v)), on all open sides of digester catwalk:

- (a) At the site - toprail was missing on the catwalk of the digester, on or about 2/1/06.

Date By Which Violation Must be Abated:	Corrected During Inspection
Proposed Penalty:	\$ 975.00



Leslie L. Grove III
Area Director

See pages 1 through ? of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

U.S. Department of Labor
Occupational Safety and Health Administration
Suite A
5807 Breckenridge Parkway
Tampa, FL 33610
Phone: 813-626-1177 FAX: 813-626-7015



INVOICE/ DEBT COLLECTION NOTICE

Company Name: Alafaya Utilities Inc. of Florida
Inspection Site: 1067 McKinnon Rd, Oveido, FL 32765
Issuance Date: 03/02/2006

Summary of Penalties for Inspection Number 309674331

Citation 1, Serious	= \$	975.00
TOTAL PROPOSED PENALTIES	= \$	975.00

To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Please make your check or money order payable to: "DOL-OSHA", and submit to 5807 Breckenridge Parkway, Suite A, Tampa, FL 33610-4249. Please indicate OSHA's Inspection Number (indicated above) on the remittance.

OSHA does not agree to any restrictions or conditions or endorsements put on any check or money order for less than full amount due, and will cash the check or money order as if these restrictions, conditions, or endorsements do not exist.

If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy the check and use the account information on it to electronically debit your account for the amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed account, the bank will attempt to make the transfer up to two (2) times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

Interest. Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is two percent (2%). Interest will accrue from the

date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days of the final order.

Delinquent Charges. A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

Administrative Costs. Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.

Leslie L. Grove III
Leslie L. Grove III
Area Director

3/2/06
Date

U.S. DEPARTMENT OF LABOR
OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

GUIDELINES FOR PREPARING A NOTIFICATION OF CORRECTIVE ACTION

Notification of Corrective Action - For each violation which you do not contest, you are required by 29 CFR 1903.19 to submit an Abatement Certification to the Area Director of the OSHA office issuing the citation and identified above. The certification must be sent by you within 10 calendar days of the abatement date indicated on the citation. For **Willful** and **Repeat** violations, documents (examples: photos, copies of receipts, training records, etc.) demonstrating that abatement is complete must accompany the certification. Where the citation is classified as **Serious** and the citations states that abatement documentation is required, documents such as those described above are required to be submitted along with the abatement certificate. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item.

All abatement verification documents must contain the following information: 1) Your name and address; 2) the inspection number (found on the front page); 3) the citation and citation item number(s) to which the submission relates; 4) a statement that the information is accurate; 5) the signature of the employer or employer's authorized representative; 6) the date the hazard was corrected; 7) a brief statement of how the hazard was corrected; and 8) a statement that affected employees and their representatives have been informed of the abatement.

The law also requires a copy of all abatement verification documents, required by 29 CFR 1903.19 to be sent to OSHA, also be posted at the location where the violation appeared and the corrective action took place.

Inspection Activity Data

You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to your inspection will be available 30 calendar days after the Citation Issuance Date. You are encouraged to review the information concerning your establishment at WWW.OSHA.GOV. If you have any dispute with the accuracy of the information displayed, please contact this office.

NOTE: NON-CERTIFICATION OF ABATEMENT CAN RESULT IN ADDITIONAL PENALTIES BEING ASSESSED!

Please Reply To The Attention Of: Karen Stone

Alafaya Utilities Inc. of Florida
1067 McKinnon Rd, Oveido
FL 32765

The hazard referenced in Inspection Number 309674331 for the violation identified as:

EXAMPLE: Citation No. 1, Item 1, Instance (a) was corrected on January 1, 2001, by installing a lower blade guard on the Radial Arm Saw.

The hazard referenced in Inspection Number _____ for the violation identified as Citation _____ and Item _____ was corrected on _____ by the following method: _____.

The hazard referenced in Inspection Number _____ for the violation identified as Citation _____ and Item _____ was corrected on _____ by the following method: _____.

The hazard referenced in Inspection Number _____ for the violation identified as Citation _____ and Item _____ was corrected on _____ by the following method: _____.

The hazard referenced in Inspection Number _____ for the violation identified as Citation _____ and Item _____ was corrected on _____ by the following method: _____.

The hazard referenced in Inspection Number _____ for the violation identified as Citation _____ and Item _____ was corrected on _____ by the following method: _____.

I attest that the information contained in this document is accurate and that the affected employees and their representatives have been informed of the abatement activities described in this certification.

Signature

Typed or Printed Name

U.S. Department of Labor

Occupational Safety and Health Administration
Tampa Area Office
5807 Breckenridge Parkway, Suite A
Tampa, Florida 33610
(813) 626-1177 FAX: (813) 626-7015



Reply to the Attention of: Area Director

Dear Employer:

Under a law passed by Congress in 1996, the Small Business Administration (SBA) has established an SBA Ombudsman and SBA Regional Fairness Boards to investigate small business complaints about federal agency enforcement actions.

If you are a small business and believe you have been treated unfairly by the Occupational Safety and Health Administration (OSHA), you may file a written, signed complaint with the SBA Ombudsman at:

SBA Ombudsman
300 South Riverside Plaza
Suite 1975 South
Chicago, IL 60606-6617

Or, call Toll Free: 1-888-REGFAIR

NOTE: Filing a complaint with the SBA Ombudsman does not affect any obligation you may have to comply with an OSHA citation or other enforcement action. Nor does it mean you need not take other available legal steps to protect your interests.

Your support in worker occupational health and safety is appreciated.

Sincerely,

Leslie L. Grove III
Area Director

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

December 27, 2005

Mr. David Smicherko
Environmental Specialist
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Time Line for Alafaya Sewer line break on 12/21/05
Alafaya Utilities, Inc., Permit # FLA011074

Dear Mr. Smicherko:

The following is a time line for the events that occurred on December 21, 2005 with regard to a sanitary main failure in the Alafaya collection system.

12:30 Scott Iaggi realized there was a problem with the flow coming into the plant, field personal were dispatched.

1:10 Break was located and the flow was isolated with lift stations off, pump trucks were dispatched. Staff locating equipment to make the repair.

3:00 – 4:00 Collecting Fecal Coliform samples up and down stream of the split.

3:55 Reported sewer line break to State Warning Point (Incident # SWP051221-8113) with an estimated release of <80,000 of untreated wastewater.

4:00 Reported sewer line break to Daniel at DEP

4:10 Reported sewer line break to John Cochrane with Seminole County Health Department

Based on our investigation, the estimated discharge was 0.075 gallons of untreated wastewater. This calculation is based on:

- 1) Influent flow meter at plant recorded a flow of 1.167 mg for December 19, 1.174 mg for December 20, 2005 and 0.94 mg for December 21, 2005

- 2) Liftstation pumping history, pipe size and location. Pinebrook court L/S pumps are designed to pump 500 gpm at design condition.
- 3) The estimated flow was calculated as 250 gpm of flow for 300 minutes.

If you should have any questions or require further information, please do not hesitate to call me at (407) 869-8588, ext. 229.

Sincerely,

Alafaya Utilities, Inc.



Kathy Sillitoe
Area Manager

EC: Patrick Flynn, Regional Director, UIOF
Scotty L. Haws, Assistant Operations Manager, UIOF

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

FREDERICK L. ASCHAUER, JR.
CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELHEIN, OF COUNSEL

(850) 877-6555
FAX (850) 656-4029
www.rsattorneys.com

REPLY TO ALTAMONTE SPRINGS

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701-6177
(407) 830-6331
FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD

March 8, 2005

VIA FACSIMILE & U.S. MAIL

ORIG: PF
CC SH.

Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

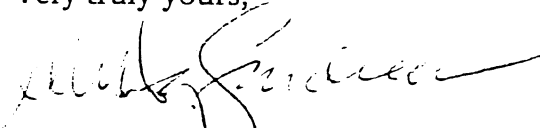
RE: Seminole County - DW
Alafaya Utilities WWTF
Warning Letter No. OWL-WW-04-0050
Our File No. 30057.01

Dear Ms. Ferraro:

This letter is to confirm telephone conferences between your staff and representatives of Alafaya Utilities, Inc., regarding the above-referenced matter. Alafaya Utilities, Inc., will pay DEP a fine in the amount of \$3,500 and will enter into a long form Consent Order consistent with our meeting on January 27, 2005.

Please forward the draft Consent Order to me at your convenience.

Very truly yours,


MARTIN S. FRIEDMAN
For the Firm

MSF/mp

cc: Mr. Patrick Flynn (via U.S. Mail)

M:\1 ALTAMONTE\UTILITIES INC\ALAFAYA UTILITIES\(.01) ALAFAYA MISC\Ferraro Christianne 02.ltr.wpd



Jeb Bush
Governor

File 647

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

ORIG: PF
CCSH
3/11/05
Colleen M. Castille
Secretary
(W) Response

CERTIFIED MAIL
7003 0500 0002 0162 3733

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-0182

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Warning Letter No. OWL-WW-04-0050

Dear Mr. Flynn:

This office has reviewed a letter from your attorney, Martin S. Friedman, dated February 4, 2005, responding to the proposed civil penalties for the violations addressed in the above referenced Warning Letter. After carefully considering the information presented in his letter, the Department tenders the attached revised Penalty Computation Worksheet as its final position relative to civil penalties. The revised civil penalties were derived in conformance with prescribed Department rules and guidelines.

You are requested to respond to this office within fourteen (14) days of receipt as to your decision regarding the revised civil penalties. The Consent Order will provide instructions for proper payment of the revised civil penalties and costs.

If this office does not receive an appropriate response within the time period noted, it will be assumed that you are not interested in settling this matter as described above. In that event, this office would be left with no other recourse but to refer the matter to the Department's Office of General Counsel for appropriate legal action.

Sincerely,

Christanne C. Fenaro, PE.
Vivian F. Garfein
Director, Central District

Date: 2/23/05

EA
VFG/cg

Enclosure

cc: Martin S. Friedman, Rose, Sundstrom & Bentley, LLP

"More Protection, Less Process"

O:\ANDERSON\CO\LETTERS\Settlement Letters\alafaya spill setmntltr WL 04-0050.doc
Printed on recycled paper.

ELRA ** PENALTY COMPUTATION WORKSHEET
REVISED

Violator's Name: Alafaya Utilities, Inc.

Identify Violator's Facility: Alafaya Utilities WWTF

Name of Department Staff Responsible for the Penalty Computations:

Clarence Anderson and Gary P. Miller

Date: February 21, 2005

PART I - Penalty Determinations

Violation Type*	Penalty Amount	Multi-day	Adjustments	Total
An unauthorized discharge (spill) of untreated wastewater.	\$ 5,000.00	-----	- \$ 2,000.00	\$ 3,000.00

Total Penalties for all Violations:	\$ 3,000.00
--	--------------------

Total Costs and Expenses Incurred by the Department	<u>\$ 500.00</u>
--	-------------------------

<u>TOTAL PENALTY</u>	\$ 3,500.00
-----------------------------	--------------------

* See attached Penalty Determination Worksheet for a description of the violation.

Economic benefit was considered when calculating these penalties.

** Environmental Litigation Reform Act

“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”

ELRA PENALTY COMPUTATION WORKSHEET**
REVISED

Alafaya Utilities, Inc.
Alafaya Utilities WWTF

Part II - Multi-day Penalties and Adjustments

ADJUSTMENTS

Dollar Amount

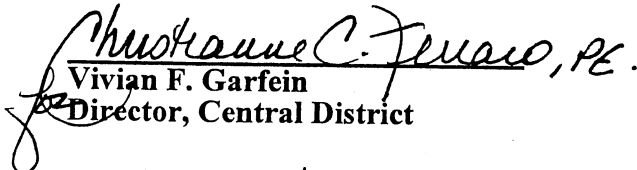
Violation

An unauthorized discharge (spill) occurred on December 16, 2004.

Good faith after discovery: _____ **- \$ 2,000.00**

Justification: Respondent's personnel responded to the event in a timely manner to minimize the spill's impact on state waters. Respondent has voluntarily initiated an engineering evaluation.

Approved by:


Vivian F. Garfein
Director, Central District

Date: 2/23/05

“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”

cc: Scotty

FEB 7 2005

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

FREDERICK L. ASCHAUER, JR.
CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON

ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBERG, OF COUNSEL

(850) 877-6555
Fax (850) 656-4029
www.rsballoorneys.com

REPLY TO ALTAMONTE SPRINGS

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701-6177
(407) 830-6331
Fax (407) 830-8522

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD

February 4, 2005

VIA FACSIMILE & U.S. MAIL

Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Seminole County - DW
Alafaya Utilities WWTF
Warning Letter No. OWL-WW-04-0050
Our File No. 30057.01

Dear Ms. Ferraro:

Thank you for the opportunity to meet with you, Gary and Clarence last week regarding the above-referenced Warning Letter. In connection with resolving the matters raised in the Warning Letter, Alafaya Utilities, Inc., is agreeable to entering into a long form Consent Order with the Department.

I do believe that there are a number of factors that mitigate against the imposition of a \$5,000.00 penalty. First, once Alafaya Utilities personnel became aware that there was a potential leak, their response time in locating and stopping the leak was very quick, which resulted in the reduction in the amount of discharge that would have otherwise entered into the Econ River. This is an indication that the procedure put into place by Alafaya Utilities after the May 2003 spill to reduce the duration of the discharge was effective. The Utility voluntarily replaced approximately 700 lineal feet of PVC pipe on the east side of the Econ River in 2004 with ductile iron pipe in an effort to minimize the possibility of future pipe failures. At that time, a segment of the split pipe was

evaluated by a materials testing laboratory and found to be within the manufacturer's design tolerances.

Further, although the utility personnel originally estimated that approximately 374,000 gallons of wastewater was discharged as a result of the break, much of that discharge remained on the banks or was intercepted by the wetland along the banks. As much as half of the estimated discharge may have percolated into the soil instead of actually entering the Econ River. Further, prior to December 16, 2004, this section of force main had no history of failure that would have otherwise offered Alafaya Utilities the opportunity to address the pipe's condition.

Alafaya Utilities, Inc., has retained an Engineer to evaluate the force main and lift station network in question so as to determine the ultimate cause of pipe failures and provide suggested remedies. This investigation was undertaken voluntarily and prior to receiving any Notice from the Department. In fact, the Utility expects a preliminary report from the Engineer by next week. The Utility intends to implement the Engineer's recommendations.

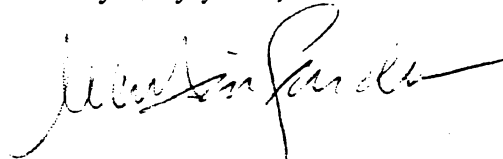
In light of the fact that the engineering analysis is focused on the Pinebrooke Ct. force main and the manifolded force main that it pumps into, any recommendations provided by the Engineer will only address that component of the Alafaya collection system. It therefore would be appropriate to limit the implementation of stipulated penalties to spills that enter into either the Econ River or Little Econ River (Outstanding Florida Waters) as a result of pipe failures located within the portion of the collection system analyzed by the Engineer and improved by Alafaya Utilities thereafter. In other words, a future spill that is located on some other segment of the collection system or does not enter waters of the State should not trigger the levying of the stipulated penalties.

In conclusion, we believe that due to the quick response time by Alafaya Utilities to terminate the spill (approximately 15 minutes) and the voluntary actions by Alafaya Utilities to evaluate the portion of the collection system in question mitigates against the imposition of a penalty. Thus, we would request and recommend that Alafaya Utilities, Inc., reimburse the Department the \$500.00 for its costs and expenses to investigate this matter, and enter into a long form Consent Order in lieu of any penalties.

Christianne C. Ferraro, P.E.
February 4, 2005
Page 3

Thank you again for allowing us to discuss this matter with you, and please do not hesitate to give me a call should you have any questions.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Martin S. Friedman", written in dark ink.

MARTIN S. FRIEDMAN
For the Firm

MSF/mp

cc: Mr. Patrick Flynn (via facsimile & U.S. Mail)

C:\Documents and Settings\orlando\Local Settings\Temporary Internet Files\OLKD1B\Ferraro Christianne 01.ltr.doc



Jeb Bush
Governor

647.1.10

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

DEC 24 2004

ORIG: PF
CC: SH
(W)

Colleen M. Castille
Secretary

CERTIFIED MAIL
7003 0500 0002 0162 3689

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

WARNING LETTER No. OWL-WW-04-0050

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074

Dear Mr. Flynn:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A field inspection conducted on December 16, 2004, of Alafaya Utilities WWTF indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel observed the following at the above described facility:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on December 16, 2004 by facility staff. It is estimated that approximately 374,000 gallons of raw untreated wastewater was discharged to the river.

Section 403, Florida Statutes, provides that:

- A. **Florida Statutes, Chapter 403.088 Water pollution operation permits; conditions.** (1) No person, without written authorization of the department, shall discharge into waters within the state any waste which, by itself or in combination with the wastes of other sources, reduce the quality of the receiving waters below the classification established for them.
- B. **Florida Statutes, Chapter 403.161 Prohibitions, violations, intent.** (1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the Department pursuant to its lawful authority.

"More Protection, Less Process"

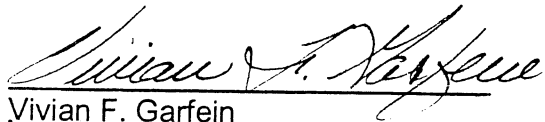
- C. **Florida Administrative Code Rule 62-302.500 Minimum Criteria for Surface Waters.**
All surface waters of the State shall at all places and at all times be free from:
- (1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which, alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal):
 - (a) Settle to form putrescent deposits or otherwise create a nuisance; or
 - (b) Float as debris, scum, oil, or other matter in such amounts as to form nuisances; or
 - (c) Produce color, odor, taste, turbidity, or other conditions in such degree as to create a nuisance; or
 - (d) Are acutely toxic; or
 - (e) Are present in concentrations which are carcinogenic, mutagenic, or teratogenic to human beings or to significant, locally occurring, wildlife or aquatic species, unless specific standards are established for such components in Rules 62-302.510 or 62-302.530; or
 - (f) Pose a serious danger to the public health, safety, or welfare.

The activities observed during the Department's field inspection and any other activities at your facility that may be contributing to violations of the above described statutes or rules should be ceased. Operation of a facility in violation of state statutes or rules may result in the potential liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

You are requested to contact Clarence Anderson or Dana Bean of this office at (407) 893-3313 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. The Department has tentatively calculated penalties for the violations addressed above and may discuss the penalties at the meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,


Vivian F. Garfein

Director, Central District

Date: December 27, 2004

VFG/dp


cc: DW Permitting Section

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:

2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919

Florida: 800-272-1919

Fax: 407-869-6961

florida@utilitiesinc-usa.com

Confidential Fax Transmittal

Attn: Sue Aylin

Date: 1/8/2005 11:00 AM

Company: Northbrook

Fax #: Speed Dial

From: Patrick Flynn

Pages: 3 including this cover page.

Subject: Warning Letter - Alafaya Utilities, Inc.

☐ URGENT

☐ As Requested

☐ For Your Review

☐ Please Comment

☐ For your
Information

☐ Please
Reply

Original: ☒ will not be sent
☐ via U.S. Mail



Messages:

Attached is the most recent warning letter from FDEP regarding the spill on December 16, 2004. Please place in the corporate file.

This message is for the named person's use only. It may contain sensitive, private or protected information. No confidentiality or privilege is waived or lost by any mis-transmission. If you are not the intended recipient, please notify the sender immediately at the telephone number listed above. It is also requested that you immediately mail the transmission to the address above. You must not, directly or indirectly, use, disclose, distribute, print or copy any part of this message if you are not the intended recipient. Thank you.

ELRA** PENALTY COMPUTATION WORKSHEET

Violator's Name: Alafaya Utilities, Inc.

Identify Violator's Facility: Alafaya Utilities WWTF

Name of Department Staff Responsible for the Penalty Computations:

Clarence Anderson and Gary P. Miller

Date: December 21, 2004

PART I - Penalty Determinations

Violation Type*	Penalty Amount	Multi-day	Adjustments	Total
An unauthorized discharge (spill) of untreated wastewater.	\$5,000.00			\$5,000.00
Total Penalties for all Violations:				\$5,000.00
Total Costs and Expenses Incurred by the Department				<u>\$ 500.00</u>
<u>TOTAL PENALTY</u>				\$5,500.00

* See attached Penalty Determination Worksheet for a description of the violation.

Economic benefit was considered when calculating these penalties.

** Environmental Litigation Reform Act

**“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”**

ELRA PENALTY COMPUTATION WORKSHEET**

Alafaya Utilities, Inc.

Alafaya Utilities WWTF

ELRA PENALTY DETERMINATION

Violation – Section 403.121 (3)(b), Florida Statutes

An unauthorized discharge (spill) occurred on December 16, 2004.

ENVIRONMENTAL LITIGATION REFORM ACT (ELRA)

For an unpermitted or unauthorized discharge or effluent limitation exceedance that resulted in a surface water or groundwater quality violation.

\$ 5,000.00

**“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”**



The Florida Senate | flsenate.gov

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November 02, 2004

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The 2004 Florida Statutes

[Title XXIX](#)
PUBLIC HEALTH

[Chapter 403](#)
ENVIRONMENTAL CONTROL

[View Entire Chapter](#)

403.121 Enforcement; procedure; remedies.---The department shall have the following judicial and administrative remedies available to it for violations of this chapter, as specified in s. [403.161](#) (1).

(1) Judicial remedies:

(a) The department may institute a civil action in a court of competent jurisdiction to establish liability and to recover damages for any injury to the air, waters, or property, including animal, plant, and aquatic life, of the state caused by any violation.

(b) The department may institute a civil action in a court of competent jurisdiction to impose and to recover a civil penalty for each violation in an amount of not more than \$10,000 per offense. However, the court may receive evidence in mitigation. Each day during any portion of which such violation occurs constitutes a separate offense.

(c) Except as provided in paragraph (2)(c), it shall not be a defense to, or ground for dismissal of, these judicial remedies for damages and civil penalties that the department has failed to exhaust its administrative remedies, has failed to serve a notice of violation, or has failed to hold an administrative hearing prior to the institution of a civil action.

(2) Administrative remedies:

(a) The department may institute an administrative proceeding to establish liability and to recover damages for any injury to the air, waters, or property, including animal, plant, or aquatic life, of the state caused by any violation. The department may order that the violator pay a specified sum as damages to the state. Judgment for the amount of damages determined by the department may be entered in any court having jurisdiction thereof and may be enforced as any other judgment.

¹(b) If the department has reason to believe a violation has occurred, it may institute an administrative proceeding to order the prevention, abatement, or control of the conditions creating the violation or other appropriate corrective action. Except for violations involving hazardous wastes, asbestos, or underground injection, the department shall proceed administratively in all cases in which the department seeks administrative penalties that do not exceed \$10,000 per assessment as calculated in accordance with subsections (3), (4), (5), (6), and (7). Pursuant to 42 U.S.C. s. 300g-2, the administrative penalty assessed pursuant to subsection (3), subsection (4), or subsection (5) against a public water system serving a population of more than 10,000 shall be not less than \$1,000 per day per violation. The department shall not impose administrative penalties in excess of \$10,000 in a notice of violation. The department shall not have more than one notice of violation seeking administrative penalties pending against the same

3) Except for violations involving hazardous wastes, asbestos, or underground injection, administrative penalties must be calculated according to the following schedule:

(a) For a drinking water contamination violation, the department shall assess a penalty of \$2,000 for a Maximum Containment Level (MCL) violation; plus \$1,000 if the violation is for a primary inorganic, organic, or radiological Maximum Contaminant Level or it is a fecal coliform bacteria violation; plus \$1,000 if the violation occurs at a community water system; and plus \$1,000 if any Maximum Contaminant Level is exceeded by more than 100 percent. For failure to obtain a clearance letter prior to placing a drinking water system into service when the system would not have been eligible for clearance, the department shall assess a penalty of \$3,000.

(b) For failure to obtain a required wastewater permit, other than a permit required for surface water discharge, the department shall assess a penalty of \$1,000. For a domestic or industrial wastewater violation not involving a surface water or groundwater quality violation, the department shall assess a penalty of \$2,000 for an unpermitted or unauthorized discharge or effluent-limitation exceedance. For an unpermitted or unauthorized discharge or effluent-limitation exceedance that resulted in a surface water or groundwater quality violation, the department shall assess a penalty of \$5,000.

(c) For a dredge and fill or stormwater violation, the department shall assess a penalty of \$1,000 for unpermitted or unauthorized dredging or filling or unauthorized construction of a stormwater management system against the person or persons responsible for the illegal dredging or filling, or unauthorized construction of a stormwater management system plus \$2,000 if the dredging or filling occurs in an aquatic preserve, Outstanding Florida Water, conservation easement, or Class I or Class II surface water, plus \$1,000 if the area dredged or filled is greater than one-quarter acre but less than or equal to one-half acre, and plus \$1,000 if the area dredged or filled is greater than one-half acre but less than or equal to one acre. The administrative penalty schedule shall not apply to a dredge and fill violation if the area dredged or filled exceeds one acre. The department retains the authority to seek the judicial imposition of civil penalties for all dredge and fill violations involving more than one acre. The department shall assess a penalty of \$3,000 for the failure to complete required mitigation, failure to record a required conservation easement, or for a water quality violation resulting from dredging or filling activities, stormwater construction activities or failure of a stormwater treatment facility. For stormwater management systems serving less than 5 acres, the department shall assess a penalty of \$2,000 for the failure to properly or timely construct a stormwater management system. In addition to the penalties authorized in this subsection, the department shall assess a penalty of \$5,000 per violation against the contractor or agent of the owner or tenant that conducts unpermitted or unauthorized dredging or filling. For purposes of this paragraph, the preparation or signing of a permit application by a person currently licensed under chapter 471 to practice as a professional engineer shall not make that person an agent of the owner or tenant.

(d) For mangrove trimming or alteration violations, the department shall assess a penalty of \$5,000 per violation against the contractor or agent of the owner or tenant that conducts mangrove trimming or alteration without a permit as required by s. 403.9328. For purposes of this paragraph, the preparation or signing of a permit application by a person currently licensed under chapter 471 to practice as a professional engineer shall not make that person an agent of the owner or tenant.

(e) For solid waste violations, the department shall assess a penalty of \$2,000 for the unpermitted or unauthorized disposal or storage of solid waste; plus \$1,000 if the solid waste is Class I or Class III (excluding yard trash) or if the solid waste is construction and demolition debris in excess of 20 cubic yards, plus \$1,000 if the waste is disposed of or stored in any natural or artificial body of water or within 500 feet of a potable water well, plus \$1,000 if the waste contains PCB at a concentration of 50 parts per million or greater; untreated biomedical waste; friable asbestos greater than 1 cubic meter which is not wetted, bagged, and covered; used oil greater than 25 gallons; or 10 or more lead acid batteries. The department shall assess a penalty of \$3,000 for failure to properly maintain leachate control; unauthorized burning; failure to have a trained spotter on duty at the working face when accepting waste; failure to provide access control for



CERTIFIED MAIL RECEIPT No. 7003 2260 0005 6067

**Department of
Environmental Protection**

RECEIVED

DEC 23 2004

UTILITIES, INC.

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL

7003 0500 0002 0162 3238

ORIG: PF
CC SH

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-1094

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

RECEIVED

DEC 20 2004

SUBJECT: **SHORT FORM CONSENT ORDER**
Proposed Settlement of Alafaya Utilities WWTF
OGC File No.: 04-1947

Central Dist. - DE

Dear Mr. Flynn:

The purpose of this letter is to complete the resolution of the matter previously identified by the Department in the Warning Letter dated May 28, 2004, a copy of which is attached. The corrective actions required to bring your facility into compliance have been performed. The Department finds that you are in violation of the rules and statutes cited in the attached Warning Letter. In order to resolve the matters identified in the attached Warning Letter, you are assessed civil penalties in the amount of \$5,000.00, along with \$250.00 to reimburse the Department costs, for a total of \$5,250.00.

The civil penalties are apportioned as follows: \$5,000.00 for violation of Sections 403.121(3)(b), 403.088(1) and 403.161(1)(b), Florida Statutes, and Rule 62-302.500(1), Florida Administrative Code.

The Department acknowledges that the payment of these civil penalties by you does not constitute an admission of liability. This payment must be made payable to the Department of Environmental Protection by cashier's check or money order and shall include the OGC File Number assigned above and the notation "Ecosystems Management and Restoration Trust Fund." Payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767, within 30 days of your signing this letter.

Your signing this letter constitutes your acceptance of the Department's offer to resolve this matter on these terms. If you elect to sign this letter, please return it to the Department at the

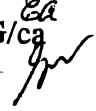
address indicated above. The Department will then countersign the letter and file it with the Clerk of the Department. When the signed letter is filed with the Clerk, the letter shall constitute final agency action of the Department which shall be enforceable pursuant to Section 120.69 and 403.121, Florida Statutes.

If you do not sign and return this letter to the Department at the District address by December 22, 2004, the Department will assume that you are not interested in settling this matter on the above described terms, and will proceed accordingly. None of your rights or substantial interests are determined by this letter unless you sign it and it is filed with the Department Clerk.

Sincerely,

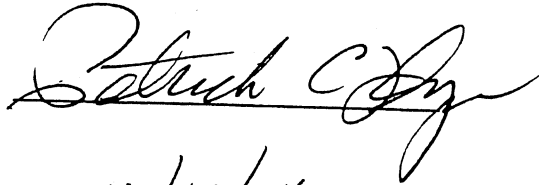

Vivian F. Garfein
Director, Central District

Date: December 6, 2004

VFG/ca


FOR THE RESPONDENT:

I, Patrick Flynn, Regional Director, on behalf of Alafaya Utilities, Inc., **HEREBY ACCEPT**
THE TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.

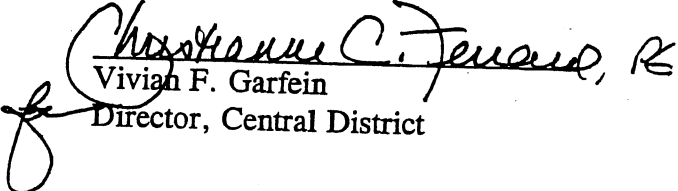
By: 

Date: 12/17/04

.....
FOR DEPARTMENT USE ONLY

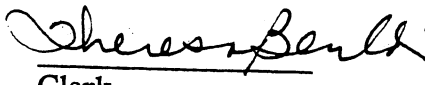
DONE AND ENTERED this 21st day of December, 2004.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION


Vivian F. Garfein
Director, Central District

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to
§120.52, Florida Statutes,
With the designated Department
Clerk, receipt of which is hereby
Acknowledged.


Clerk

12/21/04
Date

VFG: ca

Enclosures

Copies furnished to: Kathy Carter, OGC

NOTICE OF RIGHTS

Persons who are not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL

7003 0500 0002 0162 2897

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

WARNING LETTER No. OWL-WW-04-0024

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074

Dear Mr. Flynn:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A file review conducted on May 14, 2004, of Alafaya Utilities WWTF indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel noted the following at the above described facility:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 4, 2004 by facility staff. It is estimated that approximately 150,000 – 160,000 gallons of raw untreated wastewater was discharged to the river.

Section 403, Florida Statutes, provides that:

- A. **Florida Statutes, Chapter 403.088 Water pollution operation permits; conditions.** (1) No person, without written authorization of the department, shall discharge into waters within the state any waste which, by itself or in combination with the wastes of other sources, reduce the quality of the receiving waters below the classification established for them.
- B. **Florida Statutes, Chapter 403.161 Prohibitions, violations, Intent.** (1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the Department pursuant to its lawful authority.

C. Florida Administrative Code Rule 62-302.500 Minimum Criteria for Surface Waters.

All surface waters of the State shall at all places and at all times be free from:

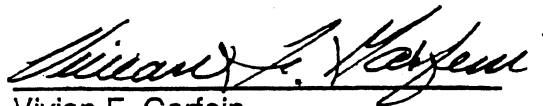
- (1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which, alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal):
 - (a) Settle to form putrescent deposits or otherwise create a nuisance; or
 - (b) Float as debris, scum, oil, or other matter in such amounts as to form nuisances; or
 - (c) Produce color, odor, taste, turbidity, or other conditions in such degree as to create a nuisance; or
 - (d) Are acutely toxic; or
 - (e) Are present in concentrations which are carcinogenic, mutagenic, or teratogenic to human beings or to significant, locally occurring, wildlife or aquatic species, unless specific standards are established for such components in Rules 62-302.510 or 62-302.530; or
 - (f) Pose a serious danger to the public health, safety, or welfare.

The activities noted during the Department's file review and any other activities at your facility that may be contributing to violations of the above described statutes or rules should be ceased. Operation of a facility in violation of state statutes or rules may result in the potential liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

You are requested to contact Clarence Anderson or Dana Bean of this office at (407) 893-3313 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. The Department has tentatively calculated penalties for the violations addressed above and may discuss the penalties at the meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,



Vivian F. Garfein

CCF Director, Central District

Date: May 28, 2004



VFG/ca

cc: DW Permitting Section

FAXED
12/14/04
8

REQUEST FOR MANUAL/COMPUTER CHECK

PAYABLE TO: FLORIDA
DEPARTMENT OF ENVIRONMENTAL
PROTECTION

VENDOR # 07038

INVOICE NO.: 647/L Fees/04

\$ AMOUNT: \$ 5,250.00

FIVE THOUSAND TWO HUNDRED FIFTY
DOLLARS AND 00/100
(AMOUNT WRITTEN OUT)

MAIL TO: FLORIDA OFFICE
200 WEATHERFIELD AVE
AUSTIN SPRINGS, FL. 32714
ATTN: SUSAN HAYS

INV. DATE: 12/14/04

PURPOSE: CIVIL PENALTIES OF SHORT
FORM LENSES ORDER RE: ALABAMA
WATER - (FOR MAIN FILLING &
PURCHASE OF ECU RIVER)

CODES: 067-0647-7158390 AMOUNTS: \$ 5,250.00

REQUESTED BY: Susan Hays DATE NEEDED: By 12/20/04

ACCT. DIV. APPROVAL: _____

OK *Patricia Lynn*

To: Nancy Luppino
From: Jo Ratliff 1 page

12/14/04
is this related
to any w/o? It
coded to
~~legal fees.~~
Thanks.
Jo

12/14/04

To:
REGULAR COMPANY
CHECK IS OK.
PLEASE PROCESS

Thank you
- Susan -



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

SENT VIA E-MAIL TO: d.l.orr@utilitiesinc-usa.com

July 9, 2004

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-0832

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Warning Letter #OWL-WW-04-0024

Dear Mr. Flynn:

I am confirming the meeting scheduled at 10:00 AM on Tuesday, July 27, 2004, at the Central District Office.

Please address any questions to Dana Bean or me, Wastewater Compliance/Enforcement Section at (407) 893-3313.

Sincerely,

Clarence Anderson
Environmental Supervisor
Wastewater Compliance/Enforcement

CA

FILE



Jeb Bush
Governor

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CC DO
RECEIVED
JUN 01 2004

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7003 0500 0002 0162 2897

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

WARNING LETTER No. OWL-WW-04-0024

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074

Dear Mr. Flynn:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A file review conducted on May 14, 2004, of Alafaya Utilities WWTF indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel noted the following at the above described facility:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 4, 2004 by facility staff. It is estimated that approximately 150,000 – 160,000 gallons of raw untreated wastewater was discharged to the river.

Section 403, Florida Statutes, provides that:

- A. **Florida Statutes, Chapter 403.088 Water pollution operation permits; conditions.**
(1) No person, without written authorization of the department, shall discharge into waters within the state any waste which, by itself or in combination with the wastes of other sources, reduce the quality of the receiving waters below the classification established for them.
- B. **Florida Statutes, Chapter 403.161 Prohibitions, violations, intent.** (1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the Department pursuant to its lawful authority.

- C. **Florida Administrative Code Rule 62-302.500 Minimum Criteria for Surface Waters.**
All surface waters of the State shall at all places and at all times be free from:
- (1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which, alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal):
 - (a) Settle to form putrescent deposits or otherwise create a nuisance; or
 - (b) Float as debris, scum, oil, or other matter in such amounts as to form nuisances; or
 - (c) Produce color, odor, taste, turbidity, or other conditions in such degree as to create a nuisance; or
 - (d) Are acutely toxic; or
 - (e) Are present in concentrations which are carcinogenic, mutagenic, or teratogenic to human beings or to significant, locally occurring, wildlife or aquatic species, unless specific standards are established for such components in Rules 62-302.510 or 62-302.530; or
 - (f) Pose a serious danger to the public health, safety, or welfare.

The activities noted during the Department's file review and any other activities at your facility that may be contributing to violations of the above described statutes or rules should be ceased. Operation of a facility in violation of state statutes or rules may result in the potential liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

You are requested to contact Clarence Anderson or Dana Bean of this office at (407) 893-3313 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. The Department has tentatively calculated penalties for the violations addressed above and may discuss the penalties at the meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,


Vivian F. Garfein

ccf Director, Central District

Date: May 28, 2004


VFG/ca

cc: DW Permitting Section

647. 1. 10

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

August 10, 2004

VIA FACSIMILE AND US MAIL

Ms. Christianne C. Ferraro, P.E.
Program Administrator
Water Resources Management
Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Alafaya WWTF Permit No. FLA011074
Warning Letter #OWL-WW-04-0024

Dear Ms. Ferraro:

We appreciate the opportunity to meet with you, Gary Miller, and Clarence Anderson on July 27, 2004 to discuss the wastewater force main break in the Alafaya Utilities, Inc. collection system. As we discussed during our meeting, Alafaya Utilities, Inc. has taken numerous steps in addressing issues associated with this section of force main since the spill that occurred on May 12, 2003. The purpose of this letter is to address the incidents that have occurred since the May 4, 2004 discharge and the efforts we have undertaken to date.

Subsequent to our discussions after the event last year, Alafaya Utilities, Inc. updated and revised the utility's policy regarding the handling of wastewater infrastructure failures, including the notification of our corporate office within 24 hours, in an attempt to minimize our response time. As discussed in our meeting, the implementation of the revised policy greatly enhanced our response time during each of the events outlined below.

As outlined in our letter dated May 10, 2004, approximately 150,000 gallons of sewage was discharged. Approximately 15 feet of C-900 PVC pipe was replaced. In accordance with the letter, an in-line isolation valve was also replaced due to the failure of the actuator assembly on the existing valve.

Since this was the second pipe failure on the same section of force main, we performed an investigation into the cause with the assistance of CPH Engineers. This investigation indicated that the existing air release valve located on the opposite side of the river from the breaks was closed, and may be inadequate since the force main on the northeast side of the river (near the Pinebrook Ct lift station). is at a higher elevation than the ARV located on the SW side of the river. Therefore, it was necessary to replace the existing air release valve located on the SW side of the river, and install a second air release valve on the NE side of the river at the highest elevation (next to the lift station located on Pinebrook Ct.). The utility placed an order for the two new air release valve assemblies, and on June 23, 2004, the existing air release valve on the SW side of the river was replaced. However, prior to the installation of the second air release valve next to the lift station, the force main again broke on June 25, 2004. This break on June 25, 2004 was repaired after

approximately 17 feet of C-900 PVC pipe was replaced. Our office was notified by our lead operator at approximately 2:00 PM and our personnel were on-site within minutes. This quick response time allowed the staff to isolate the force main and negate any additional discharge from the ruptured force main into the nearby river. FDEP and the State Warning Point were notified and a spill of approximately 10,000 gallons was reported. On June 28, 2004, the second air release valve assembly was installed. It was the opinion of both utility staff, and our consulting engineer that the installation of the second air release valve at the highest elevation in the force main, would permanently resolve the problem.

However, even after the installation of the second air release valve, the force main failed again on July 20, 2004. This break was again located on the same run of force main located near the previous breaks, on the section of line located between the lift station on Pinebrook Ct. and the valve on the NE side of the river. Our office was notified by our lead operator at approximately 1:30 PM and our personnel were on-site within minutes. Again, staff isolated the force main immediately, negating any additional discharge from the ruptured force main. The break was repaired by approximately 7:00 PM with the replacement of 7.5 feet of C-900 PVC. Both FDEP and the State Warning Point were notified and a spill of approximately 10,000 gallons was estimated. Almost all of the wastewater from this break was contained within a natural swale next to the river and our staff estimates that minimal discharge to the river occurred during this event.

Due to the recurring breaks within the section of force main leading from the lift station on Pinebrook Ct. to the valve located on the NE side of the river crossing, utility personnel determined that there may be a materials failure of the existing force main, and an additional piece of information was uncovered. The original plans for the installation of the force main specified Class 52 DIP to be installed. As discussed in our meeting, utility staff met with a contractor to determine the cost to replace the breached section of force main from the lift station on Pinebrook Ct. to the valve located on the NE side of the river, a distance of about 700 L.F. Also, utility staff investigated the logistics of materials testing the sections of force main pipe that were removed during the breaks.

Subsequent to our meeting on July 27, 2004, the force main failed again on July 30, 2004. This break was again located on the same run of force main located near the previous breaks, on the section of line located between the Pinebrooke Ct. lift station and the valve on the NE side of the river. Our office was notified through our dispatch system at 6:05 PM and our personnel were on-site within one hour. Our staff proceeded to isolate the force main immediately, negating any additional discharge from the ruptured force main. The break was repaired by approximately 12:00 AM with the replacement of 4 feet of C-900 PVC. Both FDEP and the State Warning Point were notified and a spill of approximately 12,000 gallons was reported.

As discussed during the meeting, the utility made arrangements to have the section of force main tested due to the recurring failures. On July 30, 2004 three sections of C-900 pulled from the force main breaks were sent to Universal Laboratories, Inc. in Garland, TX. The laboratory will perform the following tests on the pipe: Quick Burst (pressure), Flattening (resilience), Impact, (integrity), Dimensions (specification compliance), Acetone (porosity), and Heat Regression (Extrusion Adhesion). The results of these tests are expected by August 16, 2004 so that our office can

August 10, 2004
Ms. Christianne C. Ferraro, P.E.
Department of Environmental Protection
Alafaya WWTF Permit No. FLA011074
Warning Letter #OWL-WW-04-0024
Page Three

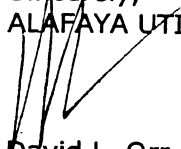
determine if the force main failures are specifically related to pipe condition or if there are larger issues.

In the event that the laboratory analysis shows that the pipe itself has failed, the utility is prepared to have the pipe replaced within one month of receiving the test results. If the test results are inconclusive, the utility's engineer will recommend an alternative investigation method, with an appropriate timeframe to correct the deficiency. If necessary, this alternative will be submitted to the Department for review and comment within two weeks of receipt of the laboratory's report.

As always, Alafaya Utilities is committed to protecting our water resources. The utility has earnestly progressed toward resolving this unfortunate and unpredictable force main failure, as well as demonstrated greatly increased response times, enhanced internal notification procedures, and a consistent effort to determine the underlying cause of this infrastructure failure. The utility asks that the Department reconsider the proposed penalty based upon our continued efforts, and the unusual circumstances of this issue. Alafaya Utilities, Inc. is prepared to execute a short form consent order and promptly pay a \$3,250 penalty.

Again, we appreciate the Department's understanding of the unusual nature of this infrastructure failure. If you have any questions or wish to discuss any of the events in greater detail, please do not hesitate to give me a call at 407-869-8588, extension 227.

Sincerely,
ALAFAYA UTILITIES, INC.


David L. Orr, P.E.
Regional Manager

cc: Patrick Flynn, Regional Director
Martin Friedman, Esquire
Gary Musselwhite, Area Manager
Scotty Haws, Asst. Operations Manager
Lisa Crossett, Director of Operations

ELRA** PENALTY COMPUTATION WORKSHEET

Violator's Name: Alafaya Utilities, Inc.

Identify Violator's Facility: Alafaya Utilities WWTF

Name of Department Staff Responsible for the Penalty Computations:

Clarence Anderson and Gary P. Miller

Date: May 27, 2004

PART I - Penalty Determinations

Violation Type*	Penalty Amount	Multi-day	Adjustments	Total
An unauthorized discharge (spill) of untreated wastewater.	\$5,000.00			\$5,000.00
Total Penalties for all Violations:				\$5,000.00
Total Costs and Expenses Incurred by the Department				<u>\$ 250.00</u>
			<u>TOTAL PENALTY</u>	\$5,250.00

* See attached Penalty Determination Worksheet for a description of the violation.

Economic benefit was considered when calculating these penalties.

** Environmental Litigation Reform Act

**“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”**

ELRA PENALTY COMPUTATION WORKSHEET**

Alafaya Utilities, Inc.
Alafaya Utilities WWTF

ELRA PENALTY DETERMINATION

Violation – Section 403.121 (3)(b), Florida Statutes

An unauthorized discharge (spill) occurred on May 4, 2004.

ENVIRONMENTAL LITIGATION REFORM ACT (ELRA)

For an unpermitted or unauthorized discharge or effluent limitation exceedance that resulted in a surface water or groundwater quality violation.

\$ 5,000.00

**“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”**

403.141, to judicially pursue injunctive relief and damages, if a notice of violation seeking the imposition of administrative penalties has not been issued. The department has the authority to enter into a settlement, either before or after initiating a notice of violation, and the settlement may include a penalty amount different from the administrative penalty schedule. Any case filed in state court because it is alleged to exceed a total of \$10,000 in penalties may be settled in the court action for less than \$10,000.

(h) Chapter 120 shall apply to any administrative action taken by the department or any delegated program pursuing administrative penalties in accordance with this section.

(3) Except for violations involving hazardous wastes, asbestos, or underground injection, administrative penalties must be calculated according to the following schedule:

(a) For a drinking water contamination violation, the department shall assess a penalty of \$2,000 for a Maximum Containment Level (MCL) violation; plus \$1,000 if the violation is for a primary inorganic, organic, or radiological Maximum Contaminant Level or it is a fecal coliform bacteria violation; plus \$1,000 if the violation occurs at a community water system; and plus \$1,000 if any Maximum Contaminant Level is exceeded by more than 100 percent. For failure to obtain a clearance letter prior to placing a drinking water system into service when the system would not have been eligible for clearance, the department shall assess a penalty of \$3,000.

(b) For failure to obtain a required wastewater permit, other than a permit required for surface water discharge, the department shall assess a penalty of \$1,000. For a domestic or industrial wastewater violation not involving a surface water or groundwater quality violation, the department shall assess a penalty of \$2,000 for an unpermitted or unauthorized discharge or effluent-limitation exceedance. For an unpermitted or unauthorized discharge or effluent-limitation exceedance that resulted in a surface water or groundwater quality violation, the department shall assess a penalty of \$5,000.

(c) For a dredge and fill or stormwater violation, the department shall assess a penalty of \$1,000 for unpermitted or unauthorized dredging or filling or unauthorized construction of a stormwater management system against the person or persons responsible for the illegal dredging or filling, or unauthorized construction of a stormwater management system plus \$2,000 if the dredging or filling occurs in an aquatic preserve, Outstanding Florida Water, conservation easement, or Class I or Class II surface water, plus \$1,000 if the area dredged or filled is greater than one-quarter acre but less than or equal to one-half acre, and plus \$1,000 if the area dredged or filled is greater than one-half acre but less than or equal to one acre. The administrative penalty schedule shall not apply to a dredge and fill violation if the area dredged or filled exceeds one acre. The department retains the authority to seek the judicial imposition of civil penalties for all dredge and fill violations involving more than one acre. The department shall assess a penalty of \$3,000 for the failure to complete required mitigation, failure to record a required conservation easement, or for a water quality violation resulting from dredging or filling activities, stormwater construction activities or failure of a stormwater treatment facility. For stormwater management systems serving less than 5 acres, the department shall assess a penalty of \$2,000 for the failure to properly or timely construct a stormwater management system. In addition to the penalties authorized in this subsection, the department shall assess a penalty of \$5,000 per violation against the contractor or agent of the owner or tenant that conducts unpermitted or unauthorized dredging or filling.

(d) For mangrove trimming or alteration violations, the department shall assess a penalty of \$5,000 per violation against the contractor or agent of the owner or tenant that conducts mangrove trimming or alteration without a permit as required by s. 403.9328.

(e) For solid waste violations, the department shall assess a penalty of \$2,000 for the unpermitted or unauthorized disposal or storage of solid waste; plus \$1,000 if the solid waste is Class I or Class III (excluding yard trash) or if the solid waste is construction and demolition debris in excess of 20 cubic yards, plus \$1,000 if the waste is disposed of or stored in any natural or artificial body of water or within 500 feet of a potable water well, plus \$1,000 if the waste contains PCB at a concentration of 50 parts per million or greater; untreated biomedical waste; friable asbestos greater than 1 cubic meter which is not wetted, bagged, and covered; used oil

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

DO

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

May 10, 2004

Mr. Gary Miller
FDEP-Central District Office
Wastewater Section
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

Dear Mr. Miller:

This letter is a follow-up to the initial reporting of a ten-inch (10") force main break that occurred on May 4, 2004 adjacent to Pinebrook Court in the Alafaya collection system.

At approximately 1:30 PM on May 4, 2004, the operator of the Alafaya WWTF noticed that the plant influent flow had dropped considerably. After this discovery, utility personnel immediately investigated the area where a force main had ruptured approximately one year earlier.

Utility staff found that the force main between Pinebrook Court Lift Station and the Little Econ River had ruptured in close proximity to the earlier break. Don Taylor immediately turned off the pumps at the Pinebrook Ct. Lift Station and attempted to isolate the force main from the rest of the collection system. In the meantime, our utility personnel mobilized to make repairs. While trying to isolate the pipe break, a ten-inch (10") butterfly valve also malfunctioned. The line finally was completely isolated at approximately 6:00 PM and repairs were completed by 7:00 PM. A fifteen-foot (15') section of the force main was found to have split beginning at the bell end of a single joint of C-900 PVC pipe, which was then replaced.

A ten-inch (10") plug valve has been ordered and should be installed within the next three weeks in place of the failed 10" butterfly valve. Additionally, Alafaya Utilities has asked an engineering firm to investigate the probable cause of the two similar failures and to recommend a remedy. The pipe failures may have occurred due to the effect of water hammer although that has not yet been verified. In an effort to remedy the situation, an air relief valve may need to be installed at one or more locations in the collection system. This week the utility will install a tap and manual air release valve at the highest elevation of the Pinebrook Ct. force main so as to minimize water hammer from occurring in the short term.

It is estimated that between 150,000 and 160,000 gallons of sewage spilled while isolation and repair efforts were effectuated. The majority of the flow exited the force

Mr. Gary Miller
FDEP-Central District Office
May 10, 2004
Page Two

main prior to the Pinebrook Lift Station being turned off. Some additional sewage flowed from the pipe while staff completed the process of isolating the break by turning off additional lift stations and closing valves further downstream of the break. The estimated volume of the spill was determined from examining the flow chart at the wastewater facility on the day of the malfunction and comparing it to the pattern exhibited on recent flow charts.

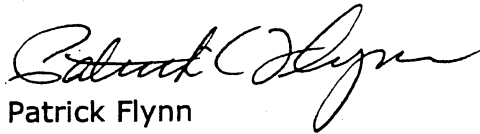
The Little Econ River was affected to an unknown degree by the spill. Efforts were made to contain and minimize the effects of the spill including the berming of soil around the exposed pipe, using a portable pump and vacuum truck, and limiting the loss of floatable solids with a silt fence along the river edge. After repairs were completed, the work area was cleaned up and disinfected.

The Central Florida District FDEP and the State Warning Point were notified on May 4, 2004 shortly after the break was discovered.

Please be aware that Alafaya Utilities is very concerned about this second pipe failure on this section of forcer main. It is our objective to identify the cause of the pipe break so that a remedy can be put in place to minimize the possibility of a similar occurrence.

If you should have any questions, or require further information, please do not hesitate to call me at (407) 869-8588, ext. 228.

Sincerely,



Patrick Flynn
Regional Director

Ec: David Orr, Regional Operations Manager
Lisa Crossett, Corporate Director of Operations
Scotty L. Haws, Assistant Operations Manager

ALAFAYA UTILITIES, INC.
AN AFFILIATE OF UTILITIES, INC.
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

FILE COPY

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

HAND DELIVERY

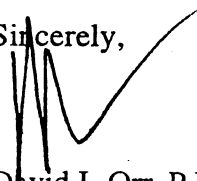
Ms. Christianne Ferraro, P.E.
Florida Department of Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

Re: Settlement
OGC File No.: 03-1536

Dear Ms. Ferraro:

Enclosed please find a signed original acceptance of the proposed settlement and a check in the amount of \$16,500.00. Please have the letter countersigned, and the executed letter filed with the Clerk of the Department. Also, please return a fully executed copy to our office.

Sincerely,


David L. Orr, P.E.

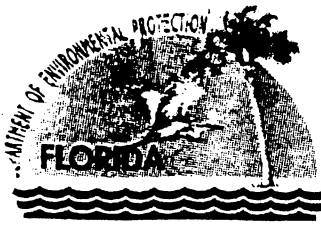
cc Lisa Crossett, Director of Operations
Martin Friedman, Attorney at Law
Patrick C. Flynn, Regional Director

~~647.3.15~~ 647.3.15 Settlement Violation

UN16 PF
cc DO (W)

RECEIVED

403 03 2003



Department of Environmental Protection UTILITIES INC

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

CERTIFIED MAIL

7001 2510 0006 9052 1179

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-0817

ATTENTION PATRICK C FLYNN
REGIONAL DIRECTOR

SUBJECT: Proposed Settlement of Alafaya Utilities WWTF
OGC File No.: 03-1536

Dear Mr. Flynn:

The purpose of this letter is to complete the resolution of the matter previously identified by the Department in the Warning Letter dated May 28, 2003, a copy of which is attached. The corrective actions required to bring your facility into compliance have been performed. The Department finds that you are in violation of the rules and statutes cited in the attached Warning Letter. In order to resolve the matters identified in the attached Warning Letter, you are assessed civil penalties in the amount of \$16,000.00, along with \$ 500.00 to reimburse the Department costs, for a total of \$16,500.00.

The civil penalties are apportioned as follows: \$16,000.00 for violation of Sections 403.088 and 403.161(1)(b), Florida Statutes.

The Department acknowledges that the payment of these civil penalties by you does not constitute an admission of liability. This payment must be made payable to the Department of Environmental Protection by cashier's check or money order and shall include the OGC File Number assigned above and the notation "Ecosystems Management and Restoration Trust Fund." Payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767, within 30 days of your signing this letter.

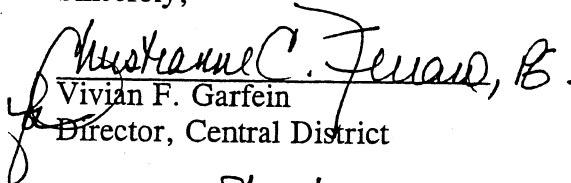
Your signing this letter constitutes your acceptance of the Department's offer to resolve this matter on these terms. If you elect to sign this letter, please return it to the Department at the address indicated above. The Department will then countersign the letter and file it with the Clerk of the Department. When the signed letter is filed with the Clerk, the letter shall constitute final agency action of the Department which shall be enforceable pursuant to Section 120.69 and 403.121, Florida Statutes.

"More Protection, Less Process"

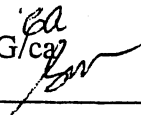
Printed on recycled paper.

If you do not sign and return this letter to the Department at the District address by September 8, 2003, the Department will assume that you are not interested in settling this matter on the above described terms, and will proceed accordingly. None of your rights or substantial interests are determined by this letter unless you sign it and it is filed with the Department Clerk.

Sincerely,

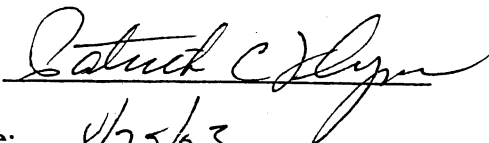

Vivian F. Garfein
Director, Central District

Date: 8/19/03

VFG/cap


FOR THE RESPONDENT:

I, Patrick C. Flynn, Regional Director, on behalf of Alafaya Utilities, Inc., **HEREBY ACCEPT THE TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.**

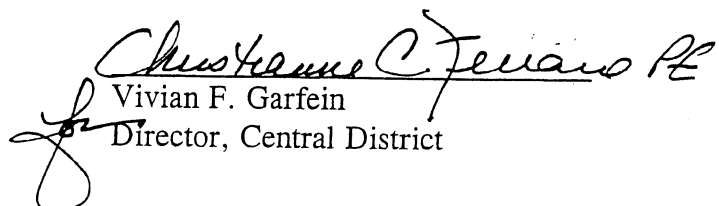
By: 

Date: 8/25/03

FOR DEPARTMENT USE ONLY

DONE AND ENTERED this 16th day of September, 2003.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION


Vivian F. Garfein
Director, Central District

Alafaya Utilities, Inc.
OGC File No.: 03-1536
Page 3

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to
§120.52, Florida Statutes,
With the designated Department
Clerk, receipt of which is hereby
Acknowledged.

Theresa Beudin 9/16/03
Clerk Date

VFG: ca

Enclosures

Copies furnished to: Rose, Sundstrom & Bentley, LLP, Attn: Martin S. Friedman, Esquire
Kathy Carter, OGC

NOTICE OF RIGHTS

Persons who are not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.

WATER SERVICE CORP.

DISBURSING ACCOUNT OF
UTILITIES INCORPORATED
2335 SANDERS ROAD
NORTHBROOK, IL 60062

OAC FILE # 03-1536

ECOSYSTEMS MANAGEMENT AND RESTORATION TRUST FUND
BANK ONE COLUMBUS, NA
Circleville and Williamsport, Ohio Offices

NOT VALID
AFTER 90 DAYS

56-1544
441

NO. 461669

DATE 08/14/03 NET AMOUNT*\$16,500.00

PAY ***** SIXTEEN THOUSAND FIVE HUNDRED AND 00/100 ***** DOLLARS

07038

TO
THE
ORDER
OF

FLORIDA DEPT OF ENVIRONMENTAL
PROTECTION
BUREAU OF FINANCE & ACCOUNTING
PO BOX 3070
TALLAHASSEE FL USA 32315-3070

TWO SIGNATURES REQD OVER \$1,500.00

[Signature]
AUTHORIZED SIGNATURE

[Signature]
AUTHORIZED SIGNATURE

07038 FLORIDA DEPT OF ENVIRONMENTAL

CHECK NO. 11111

COMPANY NAME	REFERENCE NUMBER	INVOICE DATE	INVOICE NUMBER	NET AMOUNT
ALAFAYA UTILITIES, INC	29325	08/11/03	WWT/SPILL/FINE	16,500.00
TOTAL				16,500.00

REDACTED
pg 357

REDACTED

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHERSTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBEIN, OF COUNSEL

(850) 877-6555
FAX (850) 656-4029
www.rsbatorneys.com

REPLY TO ALTAMONTE SPRINGS

RECEIVED

AUG 18 2003

UTILITIES, INC.
CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD, OF COUNSEL
(LICENSED IN TEXAS ONLY)

August 12, 2003

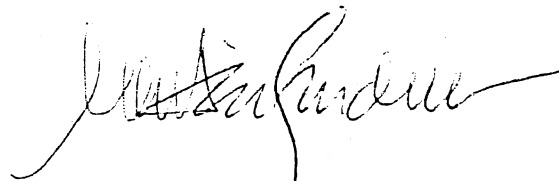
Ms. Vivian F. Garfein
Director, Central District
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Warning Letter No. OWL-WW-03-0023
Our File No.: 30057.01

Dear Ms. Garfein:

In response to your undated letter to Patrick Flynn of Alafaya Utilities, Inc., with regard to the above-referenced matter, this letter is to advise you that Alafaya Utilities, Inc., accepts the Department's revised civil penalty calculations and is prepared to enter into a short form consent order to resolve this matter. Please have the short form consent order forwarded to me for review with the Utility.

Very truly yours,



MARTIN S. FRIEDMAN
For the Firm

MSF/dmp

cc: Mr. Patrick Flynn
David L. Orr, P.E.
Christianne Ferraro, P.E.

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DUTERONG
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
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WILLIAM E. SUNDSTROM, P.A.
DIANE D. THORP, P.A.
JOHN L. WILKINSONROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFFELBEIN, OF COUNSEL(850) 877-6555
FAX (850) 656-4029
www.rsballoorneys.comREPLY TO ALTAMONTE SPRINGSCENTRAL FLORIDA OFFICE600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522MARTIN S. FRIEDMAN, P.A.
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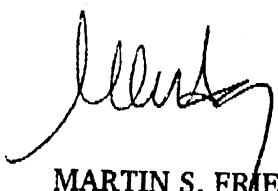
August 11, 2003

VIA FACSIMILEMr. Patrick Flynn
Regional Director
Utilities, Inc., of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714RE: Alafaya Utilities, Inc.
DEP Warning Letter/Broken Water Main
Our File No.: 30057.01

Dear Patrick:

By now, you should have received the letter from DEP, which proposes a \$6,500 reduction from the original penalty which DEP had proposed in connection with the discharge of untreated wastewater as a result of the line break at Alafaya Utilities, Inc. I had hoped DEP would meet us half way with a penalty of approximately \$11,250, however, we did accomplish almost a 30% reduction in the penalty. I am afraid this is probably the best we are going to be able to do, and I would recommend that you except this proposal. Keep in mind that we must notify DEP within fourteen (14) days of your decision.

Very truly yours,


MARTIN S. FRIEDMAN
For the Firm

MSF/dlv

cc: Mr. James Camaren, Chairman & CEO (via facsimile)

Utilities\Alafaya (.01)\Flynn 01 ltr

8/11
Jim & Lisa,
The fee is now \$16,500.
Response deadline is 8/25.
Do you agree with
Marty or wish to
push it further w/ DEP?
JCF

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

RECEIVED

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REPLY TO ALTAMONTE SPRINGS

UTILITIES, INC.
CENTRAL FLORIDA OFFICE
400 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
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JOHN L. WHARTON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBEIN, OF COUNSEL

August 12, 2003

Ms. Vivian F. Garfein
Director, Central District
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Warning Letter No. OWL-WW-03-0023
Our File No.: 30057.01

Dear Ms. Garfein:

In response to your undated letter to Patrick Flynn of Alafaya Utilities, Inc., with regard to the above-referenced matter, this letter is to advise you that Alafaya Utilities, Inc., accepts the Department's revised civil penalty calculations and is prepared to enter into a short form consent order to resolve this matter. Please have the short form consent order forwarded to me for review with the Utility.

Very truly yours,



MARTIN S. FRIEDMAN
For the Firm

MSF/dmp

cc: Mr. Patrick Flynn
David L. Orr, P.E.
Christianne Ferraro, P.E.



Jeb Bush
Governor

Department of
Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

RECEIVED

AUG 11 2003

UTILITIES, INC.
David B. Strauss
Secretary

CERTIFIED MAIL

7001 2510 0006 9052 1148

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-0776

ATTENTION PATRICK C FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility- Permit No. FLA011074
Warning Letter No. OWL-WW-03-0023

Dear Mr. Flynn:

This office has reviewed a letter from your attorney, Martin S. Friedman, dated July 18, 2003, responding to the proposed civil penalties for the violations addressed in the above referenced Warning Letter. After carefully considering the information presented in your attorney's letter, the Department tenders the attached revised Penalty Computation Worksheet as its final position relative to civil penalties. The revised civil penalties were derived in conformance with prescribed Department rules and guidelines.

You are requested to respond to this office within fourteen (14) days of receipt as to your decision regarding the revised civil penalties and entering into a Consent Order to resolve this matter. The Consent Order will provide instructions for proper payment of the revised civil penalties and costs.

If this office does not receive an appropriate response within the time period noted, it will be assumed that you are not interested in settling this matter as described above. In that event, this office would be left with no other recourse but to refer the matter to the Department's Office of General Counsel for appropriate legal action.

Sincerely,

Vivian F. Garfein

cc Director, Central District

Date:

Aug. 8, 2003

VFG/ca

Enclosure

cc: Rose, Sundstrom & Bentley, LLP, Attn: Martin S. Friedman, Esquire

"More Protection, Less Process"

O:\ANDERSON\CO\LETTERS\Settlement Letters\alafaya setmntltr.doc

Printed on recycled paper.

FILED 647.3.15

PENALTY COMPUTATION WORKSHEET

Violator's Name: Alafaya Utilities, Inc

Identify Violator's Facility: Alafaya Utilities WWTF

Name of Department Staff Responsible for the Penalty Computations:

Clarence Anderson and Gary P. Miller

Date: July 31, 2003

PART I - Penalty Determinations

Violation Type	Potential for Harm	Extent of Dev.	Matrix Amount	Multi-day	Adjustments	Total
An unauthorized discharge (spill) of untreated wastewater.	MAJOR	MAJOR	\$10,000.00	\$12,500.00	- \$ 6,500.00	\$ 16,000.00
Total Penalties for all Violations:						\$ 16,000.00
Total Costs and Expenses Incurred by the Department						<u>\$ 500.00</u>
<u>TOTAL PENALTY</u>						\$ 16,500.00

Economic benefit was considered when calculating these penalties.

**** Environmental Litigation Reform Act**

“The monetary computations enclosed have been formulated and are being tendered in the context of settlement negotiations”

ELRA PENALTY COMPUTATION WORKSHEET**
REVISED

Alafaya Utilities, Inc
Alafaya Utilities WWTF

Part II - Multi-day Penalties and Adjustments

ADJUSTMENTS

Dollar Amount

Violation

An unauthorized discharge (spill) of untreated wastewater to Outstanding Florida Waters. Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (3 1/2 days).

Good faith prior to discovery : _____ **- \$ 6,500.00**

Justification: The plant operators checked the lift stations and searched the service area in an attempt to locate the problem. The utility's corporate office initiated a policy on reporting environmental impacts within two hours of occurrence. The revised policy ensures that personnel at every level of the company are apprised of environmental impacts in a timely manner in order to expedite a necessary remedy.

Total Adjustments: _____ **- \$ 6,500.00**


Vivian F. Garfein
Director, Central District

Date: August 8, 2003

“The monetary computations enclosed have been formulated and
are being tendered in the context of settlement negotiations”

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

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TALLAHASSEE, FLORIDA 32301

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REPLY TO ALTAMONTE SPRINGS

JUL 21 2003

CENTRAL FLORIDA OFFICE

600 S. NORTH LAKE BLVD., SUITE 160

ALTAMONTE SPRINGS, FLORIDA 32701

(407) 830-6331

FAX (407) 830-8522

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JOHN L. WHARTON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBEIN, OF COUNSEL

July 18, 2003

VIA FACSIMILE & U.S. MAIL

Christianne C. Ferraro, P.E.
Program Administrator
Water Resource Management
Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, Fl. 32803-3767

RE: Alafaya Utilities, Inc.
Our File No. 30057.01

Dear Ferraro:

Representatives of Alafaya Utilities, Inc., and I appreciate the opportunity to meet with you, Gary and Clarence last week to discuss issues in connection with the unfortunate spill in the Alafaya Utilities collection system. There is no disputing that this was an unfortunate incident, but nonetheless, I believe that you must agree it was one that could not have been predicted. We have carefully reviewed and analyzed the Department's calculations resulting in a proposed total penalty of \$23,000. I believe that several factors should be taken into consideration in mitigation of the penalties.

Although it did take 2 1/2 days to discover the location of the damaged pipe and 1 day to repair, we believe that the efforts to locate and repair the damage were diligent and reasonable under the circumstances at that time. Since we now have 20/20 hindsight, we should not be overly critical of the efforts made by those people who were faced with the problem. That is not to suggest that the situation was handled perfectly and that there is not room for improvement. On Saturday morning when the plant operator noticed the significant reduction in flows, he contacted his supervisor, notified operations personnel, and initiated an investigation of the plant infrastructure. It was not until late Saturday, that the potential problem could be focused upon the collection system. Again, communication to the appropriate front-line personnel was executed and our "first-responders" were well aware of the potential for a problem. On Sunday,

a search was initiated within the collection system service areas, including a canvass of the river crossing at Lockwood Boulevard with no indication of any problem. Further investigation into the collection system on Monday did not illuminate any evidence that a discharge has impacted the river.

The crack in the force main was located on the east side of the river, where the customer base does not generate sufficient flow which would alert the operators and their supervisors that the line break was located where it was. The reasonable belief and consensus of our operations personnel, some with over twenty-years experience, was that the line break would have to be nearer to the plant. On Monday, our efforts were continued to locate the break, including walking the main lines in the most remote and inconspicuous locations of the system, which is how the spill was ultimately discovered.

On May 16, 2003, three days after the conclusion of our efforts to locate and repair the force main, the Utility's corporate office initiated a policy on reporting environmental impacts within two (2) hours of occurrence. This revised policy ensures that personnel at every level of the company, including the upper levels of management are apprised of environmental impacts in a prompt manner in order to expedite a necessary remedy. Further, the Florida office is in the process of formulating a procedural policy for its wastewater treatment plant operators to assist in the investigation of facility anomalies.

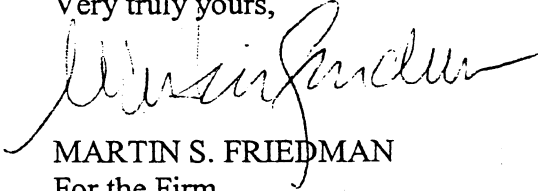
As you acknowledged in our meeting, and it is Utilities, Inc.'s experience as well, this is a most unusual event and is not likely to reoccur. However, we do believe we have adequate response procedures in place to limit the duration and impacts of future events. As always, Utilities, Inc. is committed to protecting our environmental resources.

We do make exception with the calculation of the penalties as set forth in the Penalty Computation Worksheet you provided to us at the meeting. It is without question that Section 43.121(6) Florida Statutes (ELRA) requires a penalty of \$5,000, and thus, we take no exception to that portion of the penalty calculation. However, the penalty for subsequent day unpermitted discharges is discretionary and it is only when the total amount of the penalties under ELRA exceeds \$10,000 that the penalty matrix is utilized. The penalty calculations prepared by the Department include the additional 2 1/2 days at the full \$5,000 penalty. We believe that due to the efforts undertaken by the Utility personnel the subsequent days violations should not exceed an additional \$5,000 resulting in a total penalty of \$10,000. It is our belief that the appropriate penalty amount does not bring into consideration the penalty matrix. Alafaya Utilities, Inc. is prepared to execute a Short Form Consent Order in that amount and promptly pay a \$10,000 penalty.

Christianne C. Ferraro, P.E.
July 18, 2003
Page 3

Should you have any questions regarding this correspondence or wish to discuss any of it in greater detail, please do not hesitate to give me a call.

Very truly yours,



MARTIN S. FRIEDMAN
For the Firm

MSF/dmp

cc: Mr. Jim Camaren
Mr. Patrick Flynn
David L. Orr, P.E.

Alafaya(01)/Ferraro01.ltr

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

July 17, 2003

Mr. Gary Miller
FDEP-Central District Office
Wastewater Compliance and Enforcement
3319 Maguire Boulevard
Suite 232
Orlando, FL 32803-3767
VIA U.S. MAIL AND FAX: 407/893.3166

Re: Sewer Force Main Failure at Pinebrook Court
Facility Permit No. FLA011074
Seminole County-Domestic Wastewater

Dear Mr. Miller:

The purpose of this letter is to provide you with a summary of events associated with a sizable discharge of raw sewage from our Alafaya collection system earlier this week. I will describe the chain of events in chronological order.

Saturday, May 10, 2003

7:00 Corey Sudol arrived at the plant and noticed that no surge pumps were running. He confirmed that they were operating properly by placing them in "Hand".
8:00 Sudol noted that the plant flow was lower than normal for that time of day. He placed the surge pump controls back in "Auto". He checked the operation of the two plant lift stations and confirmed that they were both operating normally.
9:00 Sudol contacted the lead operator, Kathy Sillitoe, as well as Don Taylor, the field supervisor, to inform them of the plant status. He also informed the on-call field technician, Kevin Cooper, of the plant status.
10:30 Sudol talked with Taylor. They agreed that the low flows might be the result of Mother's Day weekend in which many customers may be out of town.
13:00 Low flow conditions persisted. Sudol contacted Taylor and Sillitoe and let them know that he felt the problem was in the collection system. The general consensus was that if there were a problem, it would manifest itself in the form of a lift station high level alarm, a report of a sewer main backup or an overflow of a manhole.
14:30 Sudol informed Scott Iaggi at shift change of the plant status.

16:00 Taylor informed John Marinelli, Area Manager, of the situation.

19:00 Scott laggi notified Taylor that the surge tank level was about 3 feet lower than normal. This was not deemed significant for that time of day given the historical variability in flow.

Sunday, May 11, 2003

7:00 Sudol arrived at plant to begin his shift and noticed that the plant flow was still low.

9:30 Sudol spoke with Cooper about a manhole backup call that occurred in Twin River Saturday night. Cooper removed the blockage which appeared to be unrelated to the plant flow issue.

12:00 Sudol drove around Alafaya Woods, Twin Rivers, Waverly Woods, and Ekana Green subdivisions looking for indications of sewer overflows. None were found.

14:00 Informed Carl Zubek at shift change of the situation.

Monday, May 12, 2003

6:45 Sudol noticed that low flow conditions persisted and showed flow data to Sillitoe and Taylor. Taylor contacted John Marinelli and Sillitoe contacted Gary Musselwhite, their respective supervisors, who immediately called in additional staff to search comprehensively throughout the collection system for a broken force main.

8:00 Field staff walked the route of all the force mains feeding the treatment plant, checked the status of all of the lift stations, and found the wet well levels were normal at each one. Force main isolation valves were checked, the Little Econ River was checked where it passed under CR419 and Lockwood Boulevard, and dye was added to the wet well at the large pump stations to verify where the flow was going. Drainage structures, retention ponds, and outlet pipes were checked in the area. A coordinated effort was made to isolate portions of the collection system to see which force main had failed. Based on the volume of missing wastewater and an analysis of the system maps, force mains, and lift station locations, it appeared to us that a 16" force main had failed somewhere between Lockwood Blvd. and the Alafaya treatment plant. This force main route was checked repeatedly without success.

17:30 FDEP and the State Warning Point were notified of the situation and of our effort to locate the source of the break.

20:30 The investigation shut down due to impending darkness.

20:00-22:30 The operator generated reuse water and directed it into the reuse storage tank in order to have reuse water available the next day for testing purposes. During this short time interval, TSS and Fecal Coliform samples were not taken and that issue reported to your office.

Tuesday, May 13, 2003

7:00 The investigation continued with little success. Various tests were done using isolation valves located on force mains throughout the collection system to attempt to identify which section of pipe was not holding pressure. The process was hindered by the lack of sufficient wastewater to refill the 16" force main before the various wet wells were empty. At the Big Oak Dr. Lift Station, reuse water was used to supplement the raw sewage volume to lengthen the pump run cycle but this effort proved inconclusive. The Little Econ River was checked at Lockwood Boulevard as well as upstream of that location without finding any indication of a sewage spill.

12:00 David Orr located the break in the pipe at a point 150 yards from the Pinebrook Lift Station on a 10" force main. The break can best be described as a 6 foot long jagged split in the 10" PVC pipe at a point about 30 feet east of the Little Econ River in the Riverside subdivision. This location is about 100 yards upstream of the location where the force main crosses under the river from east to west.

12:30 The section of force main was isolated from the rest of the collection system by shutting down the Pinebrooke Lift Station and shutting an isolation valve on the force main 100 yards past the break. No additional sewage discharged into the river after the damaged pipe emptied out.

12:45 Repair materials were assembled and brought to the site. A silt fence was installed between the site and the river to prevent the entry of any additional sediment from entering the river. There is an existing silt fence across the Little Econ River below the CR 419 bridge while the bridge is under construction.

13:00 I notified your office, the State Warning Point, and the Seminole County Health Department by phone.

17:00 The damaged pipe was removed and replaced with new material. Repairs were completed and the pump station returned to service.

David Smicherko of your office inspected the site and examined the river condition. Additionally, John Cochrane of the Seminole County Health Department arrived on site and requested that water samples be taken upstream and downstream of the break. By 4:30 PM, Kathy Sillitoe took fecal coliform and total coliform samples approximately 40 yards upstream, 150 yards downstream, 300 yards downstream, and at the CR 419 bridge, which is an estimated one mile downstream. Samples were transported to the laboratory for immediate analysis. Preliminary results should be available late this afternoon.

Kathy Sillitoe measured the dissolved oxygen level in the river in five locations and found that the range was 2.5 mg/L to 5.2 mg/L with the lowest value at a bend in the river where the stream velocity was slow. By the time that repairs were completed, the river appeared to be normal with no foam, solids, or floatables present in the water or along the banks. The water had returned to its normal tea color. We observed many active minnows and tadpoles along the river's edge. No odors were detectable.

The cause of the pipe failure is undetermined at this time. Possible causes include defective pipe, the pipe was damaged prior to installation or while exposed to sunlight, the pipe was damaged during installation, water hammer affected the pipe over time, a lack of adequate support due to soil conditions, or a combination of these or other factors. This section of force main pipe is approximately 13 years old with no known history of failures.

Heavy rainfall in the area over the last nine months may have contributed to the break based on: the shallow cover over the pipe (less than 24 inches); evidence of soil erosion immediately uphill from the site; the gradient of the ground; and the pipe's close proximity to the river's edge. Also, the crown of the pipe was discolored slightly as if it had been weathered for quite awhile or possibly hit by lightning. In any event, the true cause or causes of the pipe failure are unlikely to be found in this case.

Based on the lack of recreational use and public access to this section of the river, John Cochrane did not recommend that we post any signs or issue any specific warning notices initially. He indicated that additional testing or public notification might be necessary if the lab results showed significant levels of coliform bacteria present. He indicated overall satisfaction with the response effort.

Based on our review of plant flow data, and after making a comparison to same day flow from the previous week, I estimate the volume of the spill at 3 million gallons. However, the effect of the spill on the river was reduced due to the failure occurring in the form of a split in the pipe and not a complete rupture or shear break. Most of the solids were apparently contained within the force main. Solids and floatable materials were not visible in the river. The river appears to have returned to its normal condition based on visual inspection and dissolved oxygen data gathered at various locations.

This completes my understanding of the events surrounding this discharge event. If you have any questions or need additional information, please contact either David Orr or myself at 407.869.1919.

Sincerely,
ALAFAYA UTILITIES, INC.

Patrick C. Flynn
Regional Director

Cc: Ms. Christine Ferraro, P.E.
Ec: Don Rasmussen, Vice President
David Orr, Regional Manager
Susan Fortino, Director of Operations

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

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JOHN L. WILKINSON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFFELBEIN, OF COUNSEL

(850) 877-6555
FAX (850) 656-4029
www.rsballoenncys.com

REPLY TO ALTAMONTE SPRINGS

July 16, 2003

VIA FACSIMILE & U.S. MAIL

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD, OF COUNSEL
(LICENSED IN TEXAS ONLY)

Christianne C. Ferraro, P.E.
Program Administrator
Water Resource Management
Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Alafaya Utilities, Inc.
Our File No. 30057.01

Dear Chris:

Representatives of Alafaya Utilities, Inc., and I appreciate the opportunity to meet with you, Gary and Clarence last week to discuss issues in connection with the unfortunate spill in the Alafaya Utilities collection system. There is no disputing that this was an unfortunate incident, but nonetheless, I believe that you must agree it was one that could not have been predicted. We have carefully reviewed and analyzed the Department's calculations resulting in a proposed total penalty of \$23,000. I believe that several factors should be taken into consideration in mitigation of the penalties.

Although it did take 2 ½ days to discover the location of the damaged pipe and 1 day to repair, we believe that the efforts to locate and repair the damage were diligent and reasonable under the circumstances at that time. Since we now have 20/20 hindsight, we should not be overly critical of the efforts made by those people who were faced with the problem. That is not to suggest that the situation was handled perfectly and that there is not room for improvement. On Saturday morning when the plant operator noticed the significant reduction in flows, he contacted his supervisor and drove through the service area to those points which would be the most likely source of a discharge of that magnitude. That search also included checking the River at two bridge crossings on both Saturday and Monday. At neither time was there evidence of a spill apparent in the River. The crack in the main was located on the East side of the River which does not generate sufficient flow which would alert the operators and their supervisors that the line break was located where it was. The reasonable belief was that the line break would have to be near the plant. On Monday, a major effort was made to locate the break, including walking the main lines, which is how the spill was discovered.

Christianne C. Ferraro, P.E.

July 16, 2003

Page 2

The Utility's corporate office has recently initiated a policy on reporting environmental impacts within two (2) hours of occurrence. Further, the Florida office is in the process of formulating a procedural policy for its wastewater treatment plant operators to address significant flow reduction.

As you recognized in our meeting, and it is Utilities, Inc. of Florida's experience as well, this is a most unusual event and is not likely to reoccur. However, we do believe we have the procedures in place should it do so.

We do make exception with the calculation of the penalties as set forth in the Penalty Computation Worksheet you provided to us at the meeting. It is without question that Section 43.121(6) Florida Statutes (ELRA) requires a penalty of \$5,000, and thus, we take no exception to that portion of the penalty calculation. However, the penalty for subsequent day unpermitted discharges is discretionary and it is only when the total amount of the penalties under ELRA exceeds \$10,000 that the penalty matrix is utilized. The penalty calculations prepared by the Department include the additional 2 ½ days at the full \$5,000 penalty. We believe that due to the efforts undertaken by the Utility personnel the subsequent days violations should not exceed an additional \$5,000 resulting in a total penalty of \$10,000. It is our belief that is the appropriate penalty amount which does not bring into consideration the penalty matrix. Alafaya Utilities, Inc., is prepared to execute a Short Form Consent Order in that amount and promptly pay a \$10,000 penalty.

Should you have any questions regarding this correspondence or wish to discuss any of it in greater detail, please do not hesitate to give me a call.

Very truly yours,

MARTIN S. FRIEDMAN
For the Firm

MSF/dmp

cc: Mr. Jim Camaren
Mr. Patrick Flynn
David L. Orr, P.E.

Alafaya(01)/Ferraro01.ltr

UTILITIES, INC. OF FLORIDA

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

MEMORANDUM

Date: 7/10/03
To: Jim Camaren
From: Patrick Flynn
Copy: Lisa Crossett, David Orr
Subject: Alafaya Proposed Consent Order, Sewage Discharge into Econ River, 5/10/03-5/13/03

David, Marty, Gary Musselwhite and I returned from this morning's meeting with Chris Ferraro, Gary Miller and Clarence Anderson of FDEP regarding the raw sewage spill that occurred in May from the Alafaya collection system. DEP proposes that we enter into a short form Consent Order and pay a fine of \$23,000. The penalty computation worksheet will be faxed to your attention.

The force main failure consisted of an unauthorized discharge into "Outstanding Resource Waters" of the state over a 3 1/2-day period. Initially, the department calculated the penalty amount based on Sections 403.121(3)(b) and 403.121(6) of the Environmental Litigation Reform Act (ELRA) that mandates a minimum fine in this instance of \$5,000 and a multi-day violation that is discretionary in nature. DEP assessed \$12,500 for a total of \$17,500. Because the total exceeded \$10,000 the department is obligated to use the penalty matrix that takes into account the potential harm, the extent of deviation, and the multi-day occurrence. Using the matrix, DEP calculated the fine as \$22,500 plus \$500 for departmental costs to investigate the spill for a total of \$23,000.

We have 10 days to respond with a letter of agreement to enter into the short-form Consent Order. We were encouraged to provide additional arguments or information to lessen the size of the fine. Ferraro suggested we emphasize our good faith effort before and after the pipe failure was located to investigate and cure the problem as well as any change in operational procedures that would reduce the duration and impact of a future event.

Comments:

DEP appears amenable to reducing but not eliminating the proposed fine provided we supply some justification. Given the fact that a sizable spill occurred over a 3 1/2-day period, there is no doubt that a fine will be levied. If we agree to the Consent Order and fine, the file will be closed upon receipt of payment. This prevents EPA from fining us for the same event. It also shows EPA that FDEP has taken appropriate enforcement action. In the absence of any fine being levied by FDEP, EPA could easily get involved and would levy a much more severe penalty.

Marty suggested we develop and distribute a memo to all field personnel that provides guidance on what constitutes a substantial deviation from normal flow. This would be good ammunition to show DEP that we have taken steps to address the long duration of the event from being duplicated. Alternatively,

David suggested we provide DEP with a copy of Larry's recent memo regarding corporate policy on reporting environmental impacts and security issues within 2 hours. This would be clear confirmation that higher levels of management will be involved at an earlier stage.

Other mitigating circumstances include:

- the plant operator initiated the effort to locate the break on Saturday and contacted his supervisor
- the break was located on the east side of the river when the majority of the flow is generated on the west side and near to the plant
- the river was checked on Saturday and Monday for evidence of a spill at two bridge crossings-no visual clues were evident
- a major investigative effort was made all day Monday so the number of days of discharge ought to be further reduced

We have 10 days to respond to the proposed. Our best strategy is to reduce the discretionary portion of the penalty made under ERLA and avoid the penalty matrix that provides for heavier fines. Do you want Marty to draft a response for your review and comment?

PENALTY COMPUTATION WORKSHEET

Violator's Name: Alafaya Utilities, Inc.

Identify Violator's Facility: Alafaya Utilities WWTF

Name of Department Staff Responsible for the Penalty Computations:

Clarence Anderson and Gary P. Miller

Date: May 19, 2003

PART I - Penalty Determinations

Violation Type*	Potential for Harm	Extent of Dev.	Matrix Amount	Multi-day	Adjustments	Total
An unauthorized discharge (spill) of untreated wastewater.	MAJOR	MAJOR	\$10,000.00	\$12,500.00	-----	\$22,500.00
Total Penalties for all Violations:						\$22,500.00
Total Costs and Expenses Incurred by the Department						<u>\$ 500.00</u>
<u>TOTAL PENALTY</u>						\$23,000.00

* See attached Penalty Determination Worksheet for a description of the violation.

PART II - Multi-day Penalties

Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (2 1/2 days).

MULTI-DAY PENALTIES

Dollar Amount

Number of days matrix amount is to be multiplied: 2.5 x \$5,000.00 \$12,500.00

Justification: Continuing violation to Outstanding Florida Waters.

“The monetary computations enclosed have been formulated and are being tendered in the context of settlement negotiations”

ELRA PENALTY DETERMINATION

For

Alafaya Utilities, Inc.
Alafaya Utilities WWTF

Violation – Section 403.121 (3)(b), Florida Statutes

An unauthorized discharge (spill) that occurred from May 10 until May 13, 2003.

ENVIRONMENTAL LITIGATION REFORM ACT (ELRA)

For an unpermitted or unauthorized discharge or effluent limitation exceedance that resulted in a surface water or groundwater quality violation.

\$ 5,000.00

Section 403.121 (6), Florida Statutes

Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (2 1/2 days).

ENVIRONMENTAL LITIGATION REFORM ACT (ELRA)

For each additional day during which a violation occurs, the administrative penalties in subsection (3), subsection (4), and subsection (5) may be assessed per day per violation. 2 1/2 days x \$5,000.00 each day = \$12,500.00.

\$ 12,500.00

USE SETTLEMENT GUIDELINES FOR CIVIL AND ADMINISTRATIVE PENALTIES, page 4, Penalty Calculation - If the calculated penalty using the specific penalty schedule in ELRA exceeds \$10,000:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 13, 2003 by facility staff. It is estimated that approximately 3 million gallons of raw untreated wastewater was discharged to the river from May 10 through May 13.

POTENTIAL FOR HARM MAJOR

Release or disposal is to Class I, Class II, or Class III surface waters, or Outstanding Florida Waters, or Outstanding National Resource Waters.

EXTENT OF DEVIATION MAJOR

Facility fails to immediately implement adequate corrective measures.

\$ 10,000.00

MULTI-DAY PENALTIES

Number of days matrix amount is to be multiplied: 2.5 x \$5,000.00 **\$ 12,500.00**

Justification: Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (2 1/2 days).

403.141, to judicially pursue injunctive relief and damages, if a notice of violation seeking the imposition of administrative penalties has not been issued. The department has the authority to enter into a settlement, either before or after initiating a notice of violation, and the settlement may include a penalty amount different from the administrative penalty schedule. Any case filed in state court because it is alleged to exceed a total of \$10,000 in penalties may be settled in the court action for less than \$10,000.

(h) Chapter 120 shall apply to any administrative action taken by the department or any delegated program pursuing administrative penalties in accordance with this section.

(3) Except for violations involving hazardous wastes, asbestos, or underground injection, administrative penalties must be calculated according to the following schedule:

(a) For a drinking water contamination violation, the department shall assess a penalty of \$2,000 for a Maximum Containment Level (MCL) violation; plus \$1,000 if the violation is for a primary inorganic, organic, or radiological Maximum Contaminant Level or it is a fecal coliform bacteria violation; plus \$1,000 if the violation occurs at a community water system; and plus \$1,000 if any Maximum Contaminant Level is exceeded by more than 100 percent. For failure to obtain a clearance letter prior to placing a drinking water system into service when the system would not have been eligible for clearance, the department shall assess a penalty of \$3,000.

(b) For failure to obtain a required wastewater permit, other than a permit required for surface water discharge, the department shall assess a penalty of \$1,000. For a domestic or industrial wastewater violation not involving a surface water or groundwater quality violation, the department shall assess a penalty of \$2,000 for an unpermitted or unauthorized discharge or effluent-limitation exceedance. For an unpermitted or unauthorized discharge or effluent-limitation exceedance that resulted in a surface water or groundwater quality violation, the department shall assess a penalty of \$5,000.

(c) For a dredge and fill or stormwater violation, the department shall assess a penalty of \$1,000 for unpermitted or unauthorized dredging or filling or unauthorized construction of a stormwater management system against the person or persons responsible for the illegal dredging or filling, or unauthorized construction of a stormwater management system plus \$2,000 if the dredging or filling occurs in an aquatic preserve, Outstanding Florida Water, conservation easement, or Class I or Class II surface water, plus \$1,000 if the area dredged or filled is greater than one-quarter acre but less than or equal to one-half acre, and plus \$1,000 if the area dredged or filled is greater than one-half acre but less than or equal to one acre. The administrative penalty schedule shall not apply to a dredge and fill violation if the area dredged or filled exceeds one acre. The department retains the authority to seek the judicial imposition of civil penalties for all dredge and fill violations involving more than one acre. The department shall assess a penalty of \$3,000 for the failure to complete required mitigation, failure to record a required conservation easement, or for a water quality violation resulting from dredging or filling activities, stormwater construction activities or failure of a stormwater treatment facility. For stormwater management systems serving less than 5 acres, the department shall assess a penalty of \$2,000 for the failure to properly or timely construct a stormwater management system. In addition to the penalties authorized in this subsection, the department shall assess a penalty of \$5,000 per violation against the contractor or agent of the owner or tenant that conducts unpermitted or unauthorized dredging or filling.

(d) For mangrove trimming or alteration violations, the department shall assess a penalty of \$5,000 per violation against the contractor or agent of the owner or tenant that conducts mangrove trimming or alteration without a permit as required by s. 403.9328.

(e) For solid waste violations, the department shall assess a penalty of \$2,000 for the unpermitted or unauthorized disposal or storage of solid waste; plus \$1,000 if the solid waste is Class I or Class III (excluding yard trash) or if the solid waste is construction and demolition debris in excess of 20 cubic yards, plus \$1,000 if the waste is disposed of or stored in any natural or artificial body of water or within 500 feet of a potable water well, plus \$1,000 if the waste contains PCB at a concentration of 50 parts per million or greater; untreated biomedical waste; friable asbestos greater than 1 cubic meter which is not wetted, bagged, and covered; used oil

greater than 25 gallons; or 10 or more lead acid batteries. The department shall assess a penalty of \$3,000 for failure to properly maintain leachate control; unauthorized burning; failure to have a trained spotter on duty at the working face when accepting waste; failure to provide access control for three consecutive inspections. The department shall assess a penalty of \$2,000 for failure to construct or maintain a required stormwater management system.

(f) For an air emission violation, the department shall assess a penalty of \$1,000 for an unpermitted or unauthorized air emission or an air-emission-permit exceedance, plus \$1,000 if the emission results in an air quality violation, plus \$3,000 if the emission was from a major source and the source was major for the pollutant in violation; plus \$1,000 if the emission was more than 150 percent of the allowable level.

(g) For storage tank system and petroleum contamination violations, the department shall assess a penalty of \$5,000 for failure to empty a damaged storage system as necessary to ensure that a release does not occur until repairs to the storage system are completed; when a release has occurred from that storage tank system; for failure to timely recover free product; or for failure to conduct remediation or monitoring activities until a no-further-action or site-rehabilitation completion order has been issued. The department shall assess a penalty of \$3,000 for failure to timely upgrade a storage tank system. The department shall assess a penalty of \$2,000 for failure to conduct or maintain required release detection; failure to timely investigate a suspected release from a storage system; depositing motor fuel into an unregistered storage tank system; failure to timely assess or remediate petroleum contamination; or failure to properly install a storage tank system. The department shall assess a penalty of \$1,000 for failure to properly operate, maintain, or close a storage tank system.

(4) In an administrative proceeding, in addition to the penalties that may be assessed under subsection (3), the department shall assess administrative penalties according to the following schedule:

(a) For failure to satisfy financial responsibility requirements or for violation of s. 377.371(1), \$5,000.

(b) For failure to install, maintain, or use a required pollution control system or device, \$4,000.

(c) For failure to obtain a required permit before construction or modification, \$3,000.

(d) For failure to conduct required monitoring or testing; failure to conduct required release detection; or failure to construct in compliance with a permit, \$2,000.

(e) For failure to maintain required staff to respond to emergencies; failure to conduct required training; failure to prepare, maintain, or update required contingency plans; failure to adequately respond to emergencies to bring an emergency situation under control; or failure to submit required notification to the department, \$1,000.

(f) For failure to prepare, submit, maintain, or use required reports or other required documentation, \$500.

(5) For failure to comply with any other departmental regulatory statute or rule requirement not otherwise identified in this section, the department may assess a penalty of \$500.

(6) For each additional day during which a violation occurs, the administrative penalties in subsection (3), subsection (4), and subsection (5) may be assessed per day per violation.

(7) The history of noncompliance of the violator for any previous violation resulting in an executed consent order, but not including a consent order entered into without a finding of violation, or resulting in a final order or judgment after the effective date of this law involving the imposition of \$2,000 or more in penalties shall be taken into consideration in the following manner:

10. IMPROPER RELEASE OR DISPOSAL OF WASTEWATER OR
RESIDUALS

Potential for Harm

- Major:
1. Release or disposal is to Class I, Class II, or Class III surface waters, or Outstanding Florida Waters, or Outstanding National Resource Waters.
 2. Release or disposal to ground surfaces over Class F-I, Class G-I, or Class G-II ground waters.
 3. Results in, or provides the reasonable potential for, serious damage or danger to the environment or public health, safety, or welfare, including but not limited to unrestricted public access irrigation systems.
 4. Application of residuals that do not meet Class A or Class AA stabilization requirements on unrestricted access areas, including but not limited to playgrounds, parks, golf courses, lawns, hospital grounds, etc.
 5. Growing or harvesting of fruits or vegetables after application of residuals in a manner that violates Section 62-640.600, F.A.C.
 6. Use of any residuals except Class AA residuals for the cultivation of tobacco or leafy vegetables.
 7. Application of grade III residuals (defined in Chapter 62-7, F.A.C.), or residuals exceeding chemical criteria in Chapter 62-640, F.A.C.
- Moderate:
1. Release or disposal is to Class IV or Class V surface waters, or to surface waters with no classification.
 2. Release or disposal to ground surfaces over Class G-III or Class G-IV ground waters.
 3. Release or disposal result, or cause reasonable potential for, moderate damage or danger to the environment or public health, safety, or welfare.
 4. Stockpiling of residuals resulting in nuisance odor.

Extent of Deviation

- Major:
1. Release or disposal is deliberate or results from improper operation or maintenance.
 2. Facility fails to immediately implement adequate corrective measures.
- Moderate:
1. Facility immediately implements adequate corrective measures.
- Minor:
1. Release or disposal was a result of failed equipment that had received proper maintenance or due to conditions beyond the permittee's or hauler's control.

PENALTY ASSESSMENT MATRIX*

EXTENT OF DEVIATION FROM REQUIREMENT

P O T E N T I A L F O R H A R M		MAJOR		MODERATE		MINOR
	MAJOR	\$10,000 to \$ 8,000		\$7,999 to \$6,000		\$5,999 to \$4,600
	MODERATE	\$4,599 to \$3,200		\$3,199 to \$2,000		\$1,999 to \$1,200
	MINOR	\$1,199 to \$ 600		\$599 to \$200		\$199 to \$100

* For the purpose of the penalty calculation only, type III facilities that do not discharge to surface waters or unrestricted public access irrigation systems, may be reduced by one category, for "Potential for Harm" only. Those facilities with less than 25,000 gpd design capacity that do not discharge to surface waters or unrestricted public access irrigation systems may be considered "minor" in the category for "Potential for Harm" only.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

Sent Via Email to: d.w.rasmussen@utilitiesinc-usa.com

June 13, 2003

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-0624

ATTENTION DONALD RASMUSSEN
VICE PRESIDENT

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Warning Letter #OWL-WW-03-0023

Dear Mr. Rasmussen:

I am confirming the meeting scheduled by Steve Romano, PE, CHP Engineers, Inc., at 10:00 AM on Thursday, July 10, 2003, at the Central District Office.

Please address any questions to Clarence Anderson, Wastewater Compliance/Enforcement Section at (407) 893-3313.

Sincerely,

Gary P. Miller
Program Manager
Wastewater Compliance/Enforcement

GM/ca

cc: Steve Romano, PE, CHP Engineers, Inc. sromano@chpengengineers.com

PENALTY COMPUTATION WORKSHEET

Violator's Name: Alafaya Utilities, Inc.

Identify Violator's Facility: Alafaya Utilities WWTF

Name of Department Staff Responsible for the Penalty Computations:

Clarence Anderson and Gary P. Miller

Date: May 19, 2003

PART I - Penalty Determinations

Violation Type*	Potential for Harm	Extent of Dev.	Matrix Amount	Multi-day Adjustments	Total
An unauthorized discharge (spill) of untreated wastewater.	MAJOR	MAJOR	\$10,000.00	\$12,500.00 -----	\$22,500.00
Total Penalties for all Violations:					\$22,500.00
Total Costs and Expenses Incurred by the Department					\$ 500.00
<u>TOTAL PENALTY</u>					\$23,000.00

* See attached Penalty Determination Worksheet for a description of the violation.

PART II - Multi-day Penalties

Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (2 1/2 days).

MULTI-DAY PENALTIES

Dollar Amount

Number of days matrix amount is to be multiplied: 2.5 x \$5,000.00 \$12,500.00

Justification: Continuing violation to Outstanding Florida Waters.

"The monetary computations enclosed have been formulated and are being tendered in the context of settlement negotiations"

ELRA PENALTY DETERMINATION

For

Alafaya Utilities, Inc.
Alafaya Utilities WWTF

Violation – Section 403.121 (3)(b), Florida Statutes

An unauthorized discharge (spill) that occurred from May 10 until May 13, 2003.

ENVIRONMENTAL LITIGATION REFORM ACT (ELRA)

For an unpermitted or unauthorized discharge or effluent limitation exceedance that resulted in a surface water or groundwater quality violation. **\$ 5,000.00**

Section 403.121 (6), Florida Statutes

Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (2 1/2 days).

ENVIRONMENTAL LITIGATION REFORM ACT (ELRA)

For each additional day during which a violation occurs, the administrative penalties in subsection (3), subsection (4), and subsection (5) may be assessed per day per violation. 2 1/2 days x \$5,000.00 each day = \$12,500.00. **\$ 12,500.00**

USE SETTLEMENT GUIDELINES FOR CIVIL AND ADMINISTRATIVE PENALTIES, page 4, Penalty Calculation - If the calculated penalty using the specific penalty schedule in ELRA exceeds \$10,000:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 13, 2003 by facility staff. It is estimated that approximately 3 million gallons of raw untreated wastewater was discharged to the river from May 10 through May 13.

POTENTIAL FOR HARM MAJOR

Release or disposal is to Class I, Class II, or Class III surface waters, or Outstanding Florida Waters, or Outstanding National Resource Waters.

EXTENT OF DEVIATION MAJOR

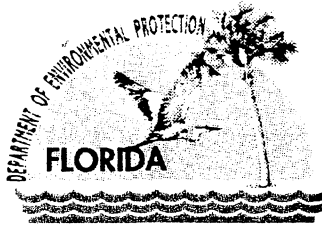
Facility fails to immediately implement adequate corrective measures.

\$ 10,000.00

MULTI-DAY PENALTIES

Number of days matrix amount is to be multiplied: 2.5 x \$5,000.00 **\$ 12,500.00**

Justification: Continuing violation, problem was noted on May 10 and the location of the break was not discovered and repaired until late afternoon on May 13 (2 1/2 days).



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

MAY 29 2003

CERTIFIED MAIL
7001 2510 0006 9052 0929

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

WARNING LETTER No. OWL-WW-03-0023

ATTENTION DONALD RASMUSSEN
VICE PRESIDENT

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074

Dear Mr. Rasmussen:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A field inspection conducted on May 13, 2003, of Alafaya Utilities WWTF indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel noted the following at the above described facility:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 13, 2003 by facility staff. It is estimated that approximately 3 million gallons of raw untreated wastewater was discharged to the river from May 10 through May 13.

Section 403, Florida Statutes, provides that:

- A. **Florida Statutes, Chapter 403.088 Water pollution operation permits; conditions.**
(1) No person, without written authorization of the department, shall discharge into waters within the state any waste which, by itself or in combination with the wastes of other sources, reduce the quality of the receiving waters below the classification established for them.
- B. **Florida Statutes, Chapter 403.161 Prohibitions, violations, intent.** (1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the Department pursuant to its lawful authority.

"More Protection, Less Process"

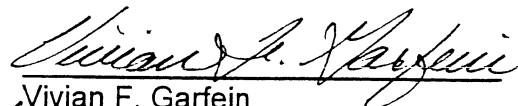
- C. **Florida Administrative Code Rule 62-302.500 Minimum Criteria for Surface Waters.**
All surface waters of the State shall at all places and at all times be free from:
- (1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which, alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal):
 - (a) Settle to form putrescent deposits or otherwise create a nuisance; or
 - (b) Float as debris, scum, oil, or other matter in such amounts as to form nuisances; or
 - (c) Produce color, odor, taste, turbidity, or other conditions in such degree as to create a nuisance; or
 - (d) Are acutely toxic; or
 - (e) Are present in concentrations which are carcinogenic, mutagenic, or teratogenic to human beings or to significant, locally occurring, wildlife or aquatic species, unless specific standards are established for such components in Rules 62-302.510 or 62-302.530; or
 - (f) Pose a serious danger to the public health, safety, or welfare.

The activities noted during the Department's field inspection and any other activities at your facility that may be contributing to violations of the above described statutes or rules should be ceased. Operation of a facility in violation of state statutes or rules may result in the potential liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

You are requested to contact Clarence Anderson or Marsha Johnson of this office at (407) 893-3313 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. The Department has tentatively calculated penalties for the violations addressed above and may discuss the penalties at the meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,


Vivian F. Garfein

ccf Director, Central District

Date: May 28, 2003

42
VFG/ca


cc: DW Permitting Section

UTILITIES, INC. OF FLORIDA

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

5/30/03

CORPORATE OFFICES:

2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919

Florida: 800-272-1919

Fax: 407-869-6961

FAX COVER SHEET

Date of this fax: May 30, 2003 Time : 11:36 AM

To the attention of : Susan Fortino
cc: Jim Camaren

Company : U. I.

Fax # :

From : Don Rasmussen

Subject : Alafaya WWTP

of pages : 3 including this cover page. Please call (407) 869-1919 if you do not receive all pages.

Original: ☒ will NOT be sent ☒ will be sent via : Regular Mail

Response to: ☐ Utilities Inc. of Florida (407)869-1919

MESSAGES

Susan:

Enclosed is a Warning Letter from DEP concerning the broken sewer force main. As you can see from the letter they are planning to impose penalties for the discharge. You may want to discuss this with Patrick or I to determine how you want to proceed. Thanks, Don

The information contained in this facsimile may be privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this facsimile is not the intended recipient, you are hereby notified that any dissemination, distribution, or copy of this communication is strictly prohibited. If you have received this communication in error please notify us by phoning the number listed above. Thank you.

ALAFAYA UTILITIES, INC.
AN AFFILIATE OF UTILITIES, INC.
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

FILE
647-BENNBROOK

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

May 14, 2003

Mr. Gary Miller
FDEP-Central District Office
Wastewater Compliance and Enforcement
3319 Maguire Boulevard
Suite 232
Orlando, FL 32803-3767
VIA U.S. MAIL AND FAX: 407/893.3166

Re: Sewer Force Main Failure at Pinebrook Court
Facility Permit No. FLA011074
Seminole County-Domestic Wastewater

Dear Mr. Miller:

The purpose of this letter is to provide you with a summary of events associated with a sizable discharge of raw sewage from our Alafaya collection system earlier this week. I will describe the chain of events in chronological order.

Saturday, May 10, 2003

7:00 Corey Sudol arrived at the plant and noticed that no surge pumps were running. He confirmed that they were operating properly by placing them in "Hand".
8:00 Sudol noted that the plant flow was lower than normal for that time of day. He placed the surge pump controls back in "Auto". He checked the operation of the two plant lift stations and confirmed that they were both operating normally.
9:00 Sudol contacted the lead operator, Kathy Sillitoe, as well as Don Taylor, the field supervisor, to inform them of the plant status. He also informed the on-call field technician, Kevin Cooper, of the plant status.
10:30 Sudol talked with Taylor. They agreed that the low flows might be the result of Mother's Day weekend in which many customers may be out of town.
13:00 Low flow conditions persisted. Sudol contacted Taylor and Sillitoe and let them know that he felt the problem was in the collection system. The general consensus was that if there were a problem, it would manifest itself in the form of a lift station high level alarm, a report of a sewer main backup or an overflow of a manhole.
14:30 Sudol informed Scott Iaggi at shift change of the plant status.

16:00 Taylor informed John Marinelli, Area Manager, of the situation.

19:00 Scott laggi notified Taylor that the surge tank level was about 3 feet lower than normal. This was not deemed significant for that time of day given the historical variability in flow.

Sunday, May 11, 2003

7:00 Sudol arrived at plant to begin his shift and noticed that the plant flow was still low.

9:30 Sudol spoke with Cooper about a manhole backup call that occurred in Twin River Saturday night. Cooper removed the blockage which appeared to be unrelated to the plant flow issue.

12:00 Sudol drove around Alafaya Woods, Twin Rivers, Waverly Woods, and Ekana Green subdivisions looking for indications of sewer overflows. None were found.

14:00 Informed Carl Zubek at shift change of the situation.

Monday, May 12, 2003

6:45 Sudol noticed that low flow conditions persisted and showed flow data to Sillitoe and Taylor. Taylor contacted John Marinelli and Sillitoe contacted Gary Musselwhite, their respective supervisors, who immediately called in additional staff to search comprehensively throughout the collection system for a broken force main.

8:00 Field staff walked the route of all the force mains feeding the treatment plant, checked the status of all of the lift stations, and found the wet well levels were normal at each one. Force main isolation valves were checked, the Little Econ River was checked where it passed under CR 419 and Lockwood Boulevard, and dye was added to the wet well at the large pump stations to verify where the flow was going. Drainage structures, retention ponds, and outlet pipes were checked in the area. A coordinated effort was made to isolate portions of the collection system to see which force main had failed. Based on the volume of missing wastewater and an analysis of the system maps, force mains, and lift station locations, it appeared to us that a 16" force main had failed somewhere between Lockwood Blvd. and the Alafaya treatment plant. This force main route was checked repeatedly without success.

17:30 FDEP and the State Warning Point were notified of the situation and of our effort to locate the source of the break.

20:30 The investigation shut down due to impending darkness.

20:00-22:30 The operator generated reuse water and directed it into the reuse storage tank in order to have reuse water available the next day for testing purposes. During this short time interval, TSS and Fecal Coliform samples were not taken and that issue reported to your office.

Tuesday, May 13, 2003

7:00 The investigation continued with little success. Various tests were done using isolation valves located on force mains throughout the collection system to attempt to identify which section of pipe was not holding pressure. The process was hindered by the lack of sufficient wastewater to refill the 16" force main before the various wet wells were empty. At the Big Oak Dr. Lift Station, reuse water was used to supplement the raw sewage volume to lengthen the pump run cycle but this effort proved inconclusive. The Little Econ River was checked at Lockwood Boulevard as well as upstream of that location without finding any indication of a sewage spill.

12:00 David Orr located the break in the pipe at a point 150 yards from the Pinebrook Lift Station on a 10" force main. The break can best be described as a 6 foot long jagged split in the 10" PVC pipe at a point about 30 feet east of the Little Econ River in the Riverside subdivision. This location is about 100 yards upstream of the location where the force main crosses under the river from east to west.

12:30 The section of force main was isolated from the rest of the collection system by shutting down the Pinebrooke Lift Station and shutting an isolation valve on the force main 100 yards past the break. No additional sewage discharged into the river after the damaged pipe emptied out.

12:45 Repair materials were assembled and brought to the site. A silt fence was installed between the site and the river to prevent the entry of any additional sediment from entering the river. There is an existing silt fence across the Little Econ River below the CR 419 bridge while the bridge is under construction.

13:00 I notified your office, the State Warning Point, and the Seminole County Health Department by phone.

17:00 The damaged pipe was removed and replaced with new material. Repairs were completed and the pump station returned to service.

David Smicherko of your office inspected the site and examined the river condition. Additionally, John Cochrane of the Seminole County Health Department arrived on site and requested that water samples be taken upstream and downstream of the break. By 4:30 PM, Kathy Sillitoe took fecal coliform and total coliform samples approximately 40 yards upstream, 150 yards downstream, 300 yards downstream, and at the CR 419 bridge, which is an estimated one mile downstream. Samples were transported to the laboratory for immediate analysis. Preliminary results should be available late this afternoon.

Kathy Sillitoe measured the dissolved oxygen level in the river in five locations and found that the range was 2.5 mg/L to 5.2 mg/L with the lowest value at a bend in the river where the stream velocity was slow. By the time that repairs were completed, the river appeared to be normal with no foam, solids, or floatables present in the water or along the banks. The water had returned to its normal tea color. We observed many active minnows and tadpoles along the river's edge. No odors were detectable.

The cause of the pipe failure is undetermined at this time. Possible causes include defective pipe, the pipe was damaged prior to installation or while exposed to sunlight, the pipe was damaged during installation, water hammer affected the pipe over time, a lack of adequate support due to soil conditions, or a combination of these or other factors. This section of force main pipe is approximately 13 years old with no known history of failures.

Heavy rainfall in the area over the last nine months may have contributed to the break based on: the shallow cover over the pipe (less than 24 inches); evidence of soil erosion immediately uphill from the site; the gradient of the ground; and the pipe's close proximity to the river's edge. Also, the crown of the pipe was discolored slightly as if it had been weathered for quite awhile or possibly hit by lightning. In any event, the true cause or causes of the pipe failure are unlikely to be found in this case.

Based on the lack of recreational use and public access to this section of the river, John Cochrane did not recommend that we post any signs or issue any specific warning notices initially. He indicated that additional testing or public notification might be necessary if the lab results showed significant levels of coliform bacteria present. He indicated overall satisfaction with the response effort.

Based on our review of plant flow data, and after making a comparison to same day flow from the previous week, I estimate the volume of the spill at 3 million gallons. However, the effect of the spill on the river was reduced due to the failure occurring in the form of a split in the pipe and not a complete rupture or shear break. Most of the solids were apparently contained within the force main. Solids and floatable materials were not visible in the river. The river appears to have returned to its normal condition based on visual inspection and dissolved oxygen data gathered at various locations.

This completes my understanding of the events surrounding this discharge event. If you have any questions or need additional information, please contact either David Orr or myself at 407.869.1919.

Sincerely,
ALAFAYA UTILITIES, INC.



Patrick C. Flynn
Regional Director

Cc: Ms. Christine Ferraro, P.E.
Ec: Don Rasmussen, Vice President
David Orr, Regional Manager
Susan Fortino, Director of Operations

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

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Fax: 407-869-6961
florida@utilitiesinc-usa.com

January 23, 2006

Mr. Gary Miller
Program Manager
Wastewater Compliance/Enforcement Section
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Consent Order OGC File No. 05-0505
4th Quarter, 2005 Status Report

Dear Mr. Miller:

As required by the above referenced Consent Order, the following is an update concerning progress of the Alafaya collection/transmission system force main remedies.

CPH Engineers completed design and submitted a permitting package describing modifications to the Pinebrook lift station, force main, and Twin Rivers lift station as a solution to the repeated force main breaks which was forwarded to the Department on January 20, 2006. (Please see the Engineering Report attached).

Upon permit issuance, construction will commence.

On December 21, 2005, the 10 inch force main had ruptured once again on the west side of the river. Approximately 75,000 gallons was calculated to have discharged and the Department was notified as required.

The Department had forwarded a letter dated January 10, 2006 describing penalties for the December 21, 2005 incident. Alafaya Utilities will forward a check for \$5000.00 to the Department by January 31, 2006.

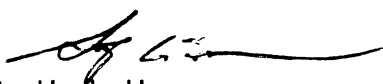
149.1.10

Mr. Gary Miller
Consent Order OGC File No. 05-0505
4th Quarter, 2005 Status Report

If you should have any questions, or require further information, please do not hesitate to contact me at (407) 869-8588, ext. 234.

Sincerely,

ALAFAYA UTILITIES, INC.


Scotty L. Haws
Assistant Operations Manager

EC: Patrick C. Flynn, Regional Director

January 20, 2006

Ms. Tricia Williams
Permitting Supervisor
Wastewater Division
Florida Department of Environmental Protection
3319 Maguire Blvd
Orlando, FL 32803

RE: Alafaya Utilities Pinebrook Lift Station and Force Main Improvements
CPH Project No. U0784

Dear Tricia:

This letter is in support of the attached individual permit application for modifications to the Pinebrook Force Main and Lift Station. The Utility has been working with the Department and CPH to find a workable solution to the repeated main breaks in the Pinebrook force main. This letter was prepared to further explain how we believe the proposed modifications will fix the problem while providing a better overall working transmission system.

Existing System

Alafaya Utilities, Inc. owns and operates a wastewater collection/transmission system in south Seminole County, Florida. The Utility has had recent problems with the Pinebrook force main longitudinally breaking which is typical of water hammer breaks. The Pinebrook LS is located in the Riverside subdivision and currently pumps flow directly to the WWTF. It is also manifolded with several other lift stations at the TR Main lift station on Lockwood Blvd at the entrance to the Twin Rivers Golf Course. Most of the breaks have occurred in the stretch of force main between the Pinebrook and TR Main lift stations.

The wastewater service area experiences historical per connection flows of approximately 170 gallons per day (gpd). It is assumed that these lift stations were designed and constructed based on Florida Department of Environmental Protection (FDEP) criteria of 280 gpd per connection. The modifications discussed in this report are based on historic per connection flows of 170 gpd per connection.

Pinebrook Lift Station & Force Main

The Pinebrook Lift Station receives raw wastewater from approximately 782 residential homes. The raw wastewater is fed into the wet well of this lift station through two (2) gravity inverts. The raw wastewater is pumped out by two (2) 88-horsepower 1,200 gallon per minute (gpm), 140' TDH pumps. Table 1 illustrates the current Pinebrook Lift Station configuration.

Table 1: Current Pinebrook Lift Station Configuration

Parameter	Data
Connections	782
Wet Well Diameter	10'
Depth of Wet Well	15'
Pumps	1,200 gpm @ 140' TDH; 88-Hp
Float Configuration	
High Level Alarm	7'
Lag Pump On	9'
Lead Pump On	10'-10"
Pumps Off	11'-7"
Note: All depths assume ground level to be at an elevation of 0'-0"	

Based on a historic per connection flow of 170 gpd, the 782 connections that feed Pinebrook generate approximately 132,940 gpd (92.3 gpm). Assuming a conservative peak hour factor of 4 generates a peak flow of approximately 370 gpm. As detailed in Table 1, the existing pumps located in the Pinebrook Lift Station are significantly oversized, which is thought to contribute to the existing problems. To make certain that the pumps are oversized, the Utility analyzed the pump run times for the Pinebrook Lift Station. Through the dates of 11/28/05 to 12/5/05, it was

determined that the pumps located in the Pinebrook Lift Station operated on average 1.97 hours per day.

Analyzing the float levels, the volume from the off float to the lead pump float is approximately 440.6 gallons. Filling at an average rate (92.3 gpm) it would take approximately 4.8 minutes for the raw wastewater to activate the lead float. Filling at a peak rate of 370 gpm, it will only take 1.2 minutes for the lead float to be activated. Once the lead pump is turned on, it only takes the existing pumps (1,200 gpm) approximately 0.367 minutes to pump this volume down. Combined, these times generate a peak hour cycle time of 1.567 minutes. The low cycle times for this lift station justify the low run times and confirm that the existing pumps are significantly oversized.

Twin Rivers Main Lift Station

The Twin Rivers (TR Main) Lift Station receives raw wastewater from approximately 157 residential homes and four (4) lift stations. It collects the raw wastewater through four (4) inverts, three (3) pressurized and one (1) gravity. The raw wastewater is pumped out by two (2) 88-horsepower pumps, operating at 1,950 gpm at 90' TDH. Table 2 illustrates the Twin Rivers Lift Station configuration.

Table 2: Twin Rivers Lift Station Configuration

Parameter	Data
*Connections	1,388
Wet Well Diameter	10'
Depth of Wet Well	22'
Pumps	1,950 gpm @ 90 TDH; 88-Hp
Float Configuration	
High Level Alarm	13'-4"
Lag Pump On	15'
Lead Pump On	16'
Pumps Off	17'-3"
Note: All depths assume ground level to be at an elevation of 0'-0"	
*Number of connections includes all residential plus the raw wastewater flow from lift stations AL-18, AL-10, and AL-12.	

Based on the pumping capacity of the receiving lift stations (AL-18, AL-10, AL-11 and AL-12), plus the additional 157 residential connections fed by gravity, the Twin Rivers (TR) Lift Station observes a total flow of approximately 1,276 gpm on average. During a peak hour scenario the TR Main Lift Station should experience a flow of approximately 1,331 gpm. As detailed in Table 2, the pumps located in the TR Lift Station are slightly oversized, allowing the lift station to accept additional flows.

The Utility also analyzed the pump run times for the TR Main Lift station. On the dates on 11/28/05 through 12/7/05, the pumps ran for a total time of 16.7 hours. This corresponds to an average per day run time of 2.39 hours.

Observing the float levels within the wet well, the volume of raw wastewater obtained until the lead pump activates is approximately 735 gallons. During a peak hour scenario, the lead pump float should be activated in approximately 0.55 minutes. This volume of wastewater can be pumped down in approximately 0.377 minutes. Combined these two times generate a peak cycle time of 0.93 minutes. In a 1-hour time period, these pumps could cycle approximately 65 times. These short cycle times explain the low run times for the TR Main Lift Station.

Analysis & Proposed Modifications

Two modifications can be made which will reduce the pressure in the Pinebrook force main significantly reducing the potential for over-pressurization and water hammer. The first is replacing the existing 1,200 gpm pumps with 490 gpm pumps. It was determined that this lift station experiences a peak flow of approximately 370 gpm, so 490 gpm pumps can adequately operate this lift station. Second, the force main from this station will no longer manifold into the TR force main. Instead, it will feed directly into the TR Main Lift Station for repumping to the WWTF. This decreases the required head condition on the Pinebrook LS pumps and allows the system to operate under lower pressure. Accounting for the losses in the 10-inch force main from the Pinebrook Lift Station and the elevation difference to the TR Lift Station, the pump head condition can be reduced from 140 ft TDH to 75 ft TDH. Therefore, it is proposed to reduce the existing pumping capacity from 1,200 gpm @ 140 ft TDH to 490 gpm @ 75 ft TDH by reducing the pump size.

The float levels in the Pinebrook wet well will be adjusted to obtain maximize storage volume before activating the lead pump. This will help attenuate the peak flows through the lift station. The lead pump float will be adjusted from 10'-10" below top of wet well to 9'-0" below top of wet well. This

change adds 1,077 gallons of volume (approximately 1,518 gallons total) until the lead pump is activated. The float for the lag pump will be adjusted to 8'-0" below top of wet well. These changes will create a new peak hour cycle time of 16.75 minutes, assuming the existing pumps are replaced with the proposed 490 gpm pumps. In a typical 1-hour time period, these proposed modifications will result in approximately 3.5 pump cycles, which is significantly lower than the motor manufacturers' recommendation of 10 starts per hour and the existing condition of 65 starts per hour.

Table 3: Proposed Modifications to Pinebrook Lift Station

Parameter	Data
*Connections	782
Wet Well Diameter	10'
Depth of Wet Well	25'
Pumps	490 gpm @ 75 TDH; 25-Hp
Float Configuration	
High Level Alarm	7'
Lag Pump On	8'
Lead Pump On	9"
Pumps Off	11'-7"
Note: All depths assume ground level to be at an elevation of 0'-0"	
Items highlighted represent modifications to existing conditions	

It is anticipated that these changes along with the modification to the 10-inch force main coming from Pinebrook Lift Station should alleviate the surge (water hammer) problems, which is thought to be the of cause of the breaks along the Pinebrook force main. After careful analysis of these two lift stations using computer modeling, it is evident that when these lift stations operate simultaneously the pressure generated from the pumps may cause a hammer condition within the force main. Once the connection of the Pinebrook force main is severed from the Twin Rivers force main, the Pinebrook force main should not experience any more backpressure waves from the TR Main pumps, thus eliminating the potential of water hammer in the Pinebrook force main.

The modifications proposed to the Twin Rivers Lift Station include the addition of an invert from the Pinebrook Lift Station. Adding the flow from the Pinebrook Lift Station will increase the flow into the TR Lift Station by 490 gpm. Combined, this additional flow plus the existing flows will increase the overall peak flow to approximately 1,731 gpm, which is less than the actual existing pumping rate (1,950 gpm) for the TR Main Lift Station. Based on the pump run times of the receiving lift stations (AL-18, A-10, AL-11 and AL-12) it does not appear that these lift stations operate for a full hour during peak scenarios. Table 4, illustrates a breakdown of the receiving lift stations into TR Lift Station.

Table 4: Receiving Lift Station Breakdown

Lift Station	Pumping Rate (gpm)	Run Time (hr/day)	Volume Pumped per Cycle (gallons)	Peak Hour Cycle Time (minutes)
AL-10	250	1.31	282	6.47
AL-11	325	3.89	458	3.71
AL-12	312	3.40	689	6.99
AL-18	370	3.19	188	1.27

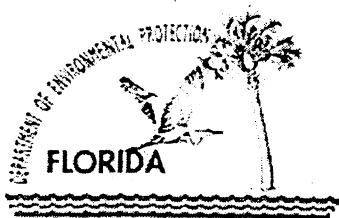
The data detailed in Table 4 utilizes the pumping analysis performed by the Utility during the period of 11/28/05 through 12/5/05. During this time period, the average flow per connection was 161.4 gpd. This per connection flow was utilized in determining the peak hour cycle times for each lift station. Due to the attenuation, force main lengths, and run times for each lift station, it is unlikely that these stations all feed the Twin Rivers Lift Station at an instantaneous point in time, thus further reducing the pumping requirements needed in the Twin Rivers Lift Station.

We believe these modifications will prevent the continued failures of the Pinebrook force main from occurring while, at the same time, provide a fully functional sanitary transmission system. If you have any questions regarding this project, please contact us. Thank you.

Sincerely,
CPH ENGINEERS, INC.

Stephen N. Romano, P.E.
Project Manager

Cc: Patrick Flynn, Regional Director – Alafaya Utilities, Inc.
Scotty Haws, Assistant Operations Manager – Alafaya Utilities, Inc.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen Castille
Secretary

SENT VIA E-MAIL TO: p.c.flynn@utilitiesinc-usa.com

January 10, 2006

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-VW-06-0023

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
OGC File No. 05-0505

Dear Mr. Flynn:

The purpose of this letter is to advise you that you are in violation of the referenced Consent Order.

On December 30, 2005, the Department received your written notification regarding a break in a sewer force main behind the Twin Rivers Golf Course on December 21, 2005. The notification indicated that 75,000 gallons of untreated raw sewage had been discharged to a wetland that connects to the Econ River. The sewer force main was repaired on December 21, 2005.

The schedule in Paragraph 17 of the referenced Consent Order provides for a stipulated penalty of \$5,000.00 for an unpermitted discharge to state waters of > 25,000 but < or = 100,000 gallons. The Department demands payment in the amount of \$5,000.00 for this violation. Paragraph 17 of the referenced Consent Order provides payment instructions. Payment is due within 30 days of receipt of this letter.

If you have any questions concerning this matter, please contact Gary P. Miller or Clarence Anderson at (407) 893-3313.

Sincerely,

Vivian F. Garfein
Director, Central District

VFG/ca
Attachment: Notice of Rights
cc: DEP/Tallahassee, Attn.: David O'Brien

NOTICE OF RIGHTS

Persons whose substantial interests are affected by this agency have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the agency action; (c) A statement of how each petitioner's substantial interests are affected by the agency action; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the agency action; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the agency action; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the agency action.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject agency action have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:

2335 Sanders Road
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Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

October 24, 2005

Mr. Gary Miller
Program Manager
Wastewater Compliance/Enforcement Section
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Consent Order OGC File No. 05-0505
Quarterly Status Report

Dear Mr. Miller:

As required by the above referenced Consent Order, the following is an update concerning progress of the Alafaya collection/transmission system force main remedies.

An analysis report prepared by CPH Engineers was received and forwarded to your office on October 20, 2005.

This report described the type of breaks that the force main has suffered, investigation of air/vacuum release valve operation and location, and options to eliminate future breaks in the collection/transmission system force main.

CPH Engineers will complete design and permitting of modifications needed to reroute the force main into the Twin Rivers lift station and expansion of the lift station within 90 days of the engineering report. Upon permit issuance, construction will commence.

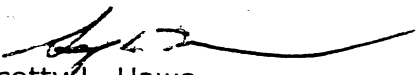
Alafaya Utilities will continue to monitor performance of the existing air/vacuum release valves currently being utilized to prevent water hammer in the system.

On September 11, 2005, the 10 inch force main had ruptured once again on the west side of the river. Approximately 37,500 gallons was calculated to have discharged. The Department had sent a letter describing penalties, and Alafaya Utilities had forwarded a check for \$5,000.00 to the Department on October 7, 2005.

If you should have any questions, or require further information, please do not hesitate to contact me at (407) 869-8588, ext. 234.

Sincerely,

ALAFAYA UTILITIES, INC.



Scotty L. Haws
Assistant Operations Manager

EC: Patrick C. Flynn, Regional Director



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7003 0500 0002 0162 4396

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-05-0884

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
OGC File No. 05-0505

Dear Mr. Flynn:

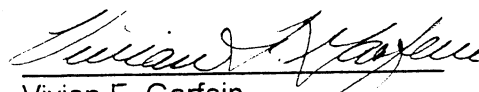
The purpose of this letter is to advise you that you are in violation of the referenced Consent Order.

On September 11, 2005, the Department received your notification regarding a break in a sewer force main at the Twin Rivers Golf Course. The notification indicated that approximately 130,000 gallons of untreated raw sewage had been discharged and the Econ River was affected. The sewer force main was repaired on September 11, 2005. On September 12, 2005, the Department received a written report that the calculated discharge was actually 37,500 gallons.

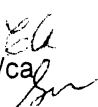
The schedule in Paragraph 17 of the referenced Consent Order provides for a stipulated penalty of \$5,000.00 for an unpermitted discharge to state waters of > 25,000 but < or = 100,000 gallons. The Department demands payment in the amount of \$5,000.00 for this violation. Paragraph 17 of the referenced Consent Order provides payment instructions. Payment is due within 30 days of receipt of this letter.

If you have any questions concerning this matter, please contact Gary P. Miller or Clarence Anderson at (407) 893-3313.

Sincerely,


Vivian F. Garfein
Director, Central District

Date September 19, 2005

VFG/cla


Attachment: Notice of Rights

cc: DEP/Tallahassee, Attn.: David O'Brien

"More Protection, Less Process"

WATER SERVICE CORP.

DISBURSING ACCOUNT OF
UTILITIES INCORPORATED
2335 SANDERS ROAD
NORTHBROOK, IL 60062

BANK ONE COLUMBUS, NA
Circleville and Williamsport, Ohio Offices

NOT VALID
AFTER 90 DAYS

56-1544
441

NO. 555489

DATE 10/06/05 NET AMOUNT **\$5,000.00

PAY TO ***** FIVE THOUSAND AND 00/100 ***** DOLLARS

16067

TO
THE
ORDER
OF

FL DEPARTMENT OF ENVIRONMENTAL
PROTECTION
ECOSYSTEM MNGT & RST TRUST FND
3319 MAGUIRE BLVD, STE. 232
ORLANDO FL 32803-3767

OGC # 05-0505

TWO SIGNATURES REQ'D OVER \$1,500.00

[Signature]
AUTHORIZED SIGNATURE

[Signature]
AUTHORIZED SIGNATURE

16067 FL DEPARTMENT OF ENVIRONMENTAL

CHECK NO. 555489

COMPANY NAME	REFERENCE NUMBER	INVOICE DATE	INVOICE NUMBER	NET AMOUNT
ALAFAYA UTILITIES, INC	96550	09/29/05	00GCFILE050505	5,000.00

REDACTED

REDACTED

NOTICE OF RIGHTS

Persons whose substantial interests are affected by this agency have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the agency action; (c) A statement of how each petitioner's substantial interests are affected by the agency action; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the agency action; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the agency action; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the agency action.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject agency action have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com**LETTER OF TRANSMITTAL**TO Department of Environmental Protection
3319 Maguire Blvd., Suite 232
Orlando, FL 32803-3767

DATE: 1/27/06

JOB#:

ATTN: Mr. Gary Miller

RE: Consent Order File No. 05-0505

Penalty for unpermitted discharge

WE ARE SENDING YOU ☒ Attached ☐ Under Separate Cover
via:☐ Shop Drawings ☐ Prints ☐ Plans ☐ Permits

COPIES	DATE	DESCRIPTION
1	1/27/06	Check # 568303 in the amount of \$5,000.00

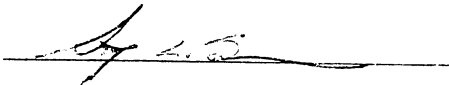
THESE ARE TRANSMITTED as checked below:

- ☐ Signed and/or Accepted ☐ Approved as Submitted ☐ Resubmit ___ copies for approval
☒ As requested ☐ For your information ☐ Submit ___ copies for distribution
☐ For review and comment ☐ Returned for corrections ☐ Return — corrected prints

Remarks: Per Consent Order File No. 05-0505 and letter from the Department dated January 10, 2006.

CC:

[UIF:Operations: 5:5:TRANSMITTAL TEMPLATE.doc]

Signed: 

W. R. SERVICE CORP.

DISBURSING ACCOUNT OF
UTILITIES INCORPORATED
2335 SANDERS ROAD
NORTHBROOK, IL 60062

Restoration Trust Fund

BANK ONE COLUMBUS, NA
Circleville and Williamsport, Ohio Offices

AFTER 90 DAYS

58-1544
441

NO. 568303

DATE 01/26/06 NET AMOUNT ***\$5,000.00

PAY TO ***** FIVE THOUSAND AND 00/100 ***** DOLLARS

16067

FL DEPARTMENT OF ENVIRONMENTAL
PROTECTION
3319 MAGUIRE BLVD.
SUITE 232
ORLANDO FL 32803-3767



[Signature]
AUTHORIZED SIGNATURE

16067 FL DEPARTMENT OF ENVIRONMENTAL CHECK NO. 568303

COMPANY NAME	REFERENCE NUMBER	INVOICE DATE	INVOICE NUMBER	NET AMOUNT
ALAFAYA UTILITIES, INC	6532	01/19/06	006C05-0505/06	5,000.00
TOTAL				5,000.00

REDACTED

REDACTED

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

FILE
640.1.10

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

June 16, 2005

Mr. Gary P. Miller
FDEP - Central District
Wastewater Section
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Consent Order OGC File No. 05-0505
Alafaya Utilities WWTF
Permit No. FLA011074

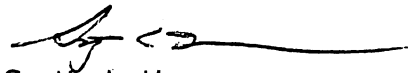
Dear Mr. Miller:

Enclosed please find the above referenced document, signed and dated with the \$3500.00 settlement check number 530630.

If you should have any questions, please do not hesitate to call me at (407) 869-8588, ext. 234.

Sincerely,

ALAFAYA UTILITIES, INC.



Scotty L. Haws
Assistant Operations Manager

cc: Martin S. Friedman, Rose, Sundstrom & Bentley, LLP
Lisa Crossett, VP of Operations



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7003 0500 0002 0162 4099

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-05-0554

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
OGC File No. 05-0505

Dear Mr. Flynn:

Enclosed is a revised Consent Order prepared by this Department for resolution of the referenced enforcement case. This document has been revised in accordance with a telephone conversation with your attorney, Martin Friedman, on May 31, 2005 regarding Mr. Friedman's letter requesting changes to the Consent Order dated May 19, 2005 (enclosed). Please review this document, and if satisfactory, sign and date the appropriate spaces and forward to this office within the next ten (10) days. A copy of the completed document will be forwarded to you upon entry by the Director.

If you have any questions about the terms of this Consent Order, please contact Gary P. Miller or Clarence Anderson at (407) 893-3313.

Sincerely,

Christanne C. Fenwick, PE.
Vivian F. Garfein
Director, Central District

Date: 6/14/05

VFG/cg
cg

Enclosures

cc: Martin S. Friedman, Rose, Sundstrom & Bentley, LLP
DW Permitting Section

"More Protection, Less Process"

McKinnon Avenue, Oviedo, Seminole County, Florida, 32765, Latitude 28° 38' 26" North, Longitude 81° 11' 19" West.

4. The Department finds that the Respondent operates the Facility under Department permit No. FLA011074, which expires on March 16, 2009. The Department finds that on December 16, 2004, Respondent discharged (spilled) raw untreated sewage from a break in the collection/transmission system force main to the Econlockhatchee River, Outstanding Florida Waters.

5. On December 27, 2004, the Department issued a Warning Letter, attached as Exhibit 1, to the Respondent for an unauthorized discharge.

6. On January 27, 2005, a meeting between the Department and the Respondent was held to discuss the issues addressed in the Warning Letter. During the meeting, the Respondent stated that an engineer had been retained to conduct an evaluation of that section of the collection/transmission system associated with the break. In a letter dated February 4, 2005, the Respondent agreed to enter a Consent Order and requested that the penalties be reduced.

7. On February 23, 2005, the Department issued a settlement letter to the Respondent, which revised the penalties. In a letter dated March 8, 2005, the Respondent agreed to the revised penalties.

8. Having reached a resolution of the matter the Department and the Respondent mutually agree and it is

ORDERED:

9. Within 120 days after the effective date of this Consent Order, Respondent shall submit an engineering report prepared by a Florida professional engineer, which includes proposed corrective actions to eliminate future breaks in that section of the collection/transmission

system associated with the referenced force main break, to the Department for review and approval.

10. Within 90 days after the approval of the engineering report submitted in accordance with Paragraph 9, above, Respondent shall complete the design and permitting, if required, for all of the modifications needed to implement the corrective action recommended in the engineering report.

In the event that a permit is required to implement the corrective actions: the engineer shall complete an application for a Department wastewater permit to construct the modifications listed in the engineering report, if such a permit is required and submit the application to the Department with the appropriate fee; provide all requested information in writing within thirty (30) days after receipt of such a request in the event the Department requires additional information in order to process the wastewater permit application; oversee the construction of any modifications to the Facility, effluent disposal system, or collection system; submit to the Department an engineer's certification of completion stating that the construction of modifications to the Facility, effluent disposal system, or collection system have been constructed in accordance with the provisions of the wastewater permit within 30 days of completion of construction.

11. Within 240 days of approval of the engineering report or, if necessary, issuance of a wastewater permit to construct modifications, Respondent shall implement the corrective actions recommended in the engineering report referenced in Paragraph 9, above, to attain compliance with the permitted requirements.

12. Within 30 days of completing the implementation of the corrective actions recommended in the engineering report, Respondent shall submit a Notice of Completion of Construction (if a permit was required) or a letter certifying that the corrective actions were implemented as approved by the Department. Upon clearance of the system, if a permit was

required or acknowledgement of the certifying letter, this Consent Order shall be terminated.

13. Every calendar quarter after the effective date of this Consent Order, Respondent shall submit in writing to the Department a report containing information concerning the status and progress of projects being completed under this Consent Order, information as to compliance or noncompliance with the applicable requirements of this Consent Order including construction requirements and effluent limitations, and any reasons for noncompliance. Such reports shall also include a projection of the work to be performed pursuant to this Consent Order during the following quarter. The reports shall be submitted to the Department within thirty (30) days following the end of the quarter.

14. In the event of a sale or conveyance of the Facility or of the property upon which the Facility is located, if all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 30 days prior to the sale or conveyance of the property or Facility, (1) notify the Department of such sale or conveyance, (2) provide the name and address of the purchaser, or operator, or person(s) in control of the Facility, and (3) provide a copy of this Consent Order with all attachments to the new owner. The sale or conveyance of the Facility, or the property upon which the Facility is located shall not relieve the Respondent of the obligations imposed in this Consent Order.

15. Within 30 days of the effective date of this Consent Order, Respondent shall pay the Department \$3,500.00 in settlement of the matters addressed in this Consent Order. This amount includes \$500.00 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. The civil penalties are apportioned as follows: \$3,000.00 for the violation of Sections 403.121(3)(b), 403.088(1) and 403.161(1)(b), Florida Statutes (F.S.), and Rule 62-302.500(1), Florida Administrative Code. Payment shall be made by cashier's check or money order. The instrument

shall be made payable to the "Department of Environmental Protection" and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund".

16. Respondent agrees to pay the Department stipulated penalties in the amount of \$250.00 per day for each and every day Respondent fails to timely comply with any of the requirements of Paragraphs 9, 10, 11, 12, 13 and 15 of this Consent Order. A separate stipulated penalty shall be assessed for each violation of this Consent Order. Within 30 days of written demand from the Department, Respondent shall make payment of the appropriate stipulated penalties to "The Department of Environmental Protection" by cashier's check or money order and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund". Payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in Paragraph 15 of this Consent Order. If the Department is required to file a lawsuit to recover stipulated penalties under this paragraph, the Department will not be foreclosed from seeking civil penalties for violations of this Consent Order in an amount greater than the stipulated penalties due under this paragraph.

17. Upon the effective date of this Consent Order, Respondent shall pay the Department stipulated penalties for any future unpermitted discharges from that section of the collection/transmission system as referenced in Paragraph 9, above, to State waters that do not qualify as excusable discharges. Respondent shall pay stipulated penalties as follows:

Amount per day per discharge

Discharge Volume

\$500

up to 5,000 gallons

\$1,000

5,001 to 10,000 gallons

\$2,500

10,001 to 25,000 gallons

\$5,000

25,001 to 100,000 gallons

\$10,000

in excess of 100,000 gallons

Each payment shall be received within 30 days of written demand from the Department. Payment shall be made by cashier's check or money order. The instrument shall be made payable to the "Department of Environmental Protection" and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund". The payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any of the terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in Paragraph 15 of this Consent Order. If the Department is required to file a lawsuit to recover stipulated penalties under this paragraph, the Department will not be foreclosed from seeking civil penalties for violations of this Consent Order in an amount greater than the stipulated penalties due under this paragraph.

For the purposes of this Consent Order, an excusable discharge is a discharge that resulted from a temporary, exceptional incident that was beyond the reasonable control of Respondent. Incidents beyond the reasonable control of Respondent would include:

- a. Exceptional acts of nature, including a 10-year, 24-hour storm event and lightning strikes.

19. Persons who are not parties to this Consent Order, but whose substantial interests are affected by this Consent Order, have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS# 35, Tallahassee, Florida 32399-3000 within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

A person whose substantial interests are affected by the Consent Order may file a timely petition for an administrative hearing under Sections 120.569 and 120.57, Florida Statutes, or may choose to pursue mediation as an alternative remedy under Section 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the right to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth below.

Mediation may only take place if the Department and all the parties to the proceeding agree that mediation is appropriate. A person may pursue mediation by reaching a mediation agreement with all parties to the proceeding (which include the Respondent, the Department, and any person who has filed a timely and sufficient petition for a hearing) and by showing how the substantial interests of each mediating party are affected by the Consent Order. The agreement must be filed in (received by) the Office of General Counsel of the Department at 3900 Commonwealth Boulevard, MS #35, Tallahassee, Florida 32399-3000, within 10 days after the deadline as set forth above for the filing of a petition.

The agreement to mediate must include the following:

(a) The names, addresses, and telephone numbers of any persons who may attend the mediation;

- (b) The name, address, and telephone number of the mediator selected by the parties, or a provision for selecting a mediator within a specified time;
- (c) The agreed allocation of the costs and fees associated with the mediation;
- (d) The agreement of the parties on the confidentiality of discussions and documents introduced during mediation;
- (e) The date, time, and place of the first mediation session, or a deadline for holding the first session, if no mediator has yet been chosen;
- (f) The name of each party's representative who shall have authority to settle or recommend settlement; and
- (g) Either an explanation of how the substantial interests of each mediating party will be affected by the action or proposed action addressed in this notice of intent or a statement clearly identifying the petition for hearing that each party has already filed, and incorporating it by reference.
- (h) The signatures of all parties or their authorized representatives.

As provided in Section 120.573, Florida Statutes, the timely agreement of all parties to mediate will toll the time limitations imposed by Sections 120.569 and 120.57, Florida Statutes, for requesting and holding an administrative hearing. Unless otherwise agreed by the parties, the mediation must be concluded within sixty days of the execution of the agreement. If mediation results in settlement of the administrative dispute, the Department must enter a final order incorporating the agreement of the parties. Persons whose substantial interests will be affected by such a modified final decision of the Department have a right to petition for a hearing only in accordance with the requirements for such petitions set forth above, and must therefore file their petitions within 21 days of receipt of this notice. If mediation terminates without settlement of the dispute, the Department shall notify all parties in writing that the administrative hearing processes under Sections 120.569 and 120.57, Florida Statutes, remain available for disposition of the dispute, and the notice will specify the deadlines that then will apply for challenging the agency action and electing remedies under those two statutes.

20. Respondent shall allow all authorized representatives of the Department access to the property and facility at reasonable times for the purpose of determining compliance with the terms of this Consent Order and the rules and statutes of the Department.

21. All submittals and payments required by this Consent Order to be submitted to the Department shall be sent to the Florida Department of Environmental Protection, Program Manager, Wastewater Compliance/Enforcement Section, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767.

22. This Consent Order is a settlement of the Department's civil and administrative authority arising under Florida law to resolve the matters addressed herein. This Consent Order is not a settlement of any criminal liabilities which may arise under Florida law, nor is it a

settlement of any violation which may be prosecuted criminally or civilly under federal law.

23. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violations of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Order, including but not limited to undisclosed releases, contamination or polluting conditions.

24. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

25. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties up to \$10,000.00 per day per violation, and criminal penalties.

26. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances.

27. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both Respondent and the Department.

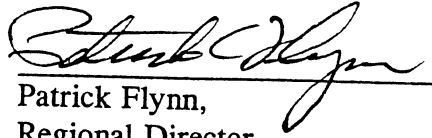
28. Respondent acknowledges and waives its right to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes, on the terms of this Consent Order. Respondent acknowledges its right to appeal the terms of this Consent Order pursuant to Section 120.68, Florida Statutes, and waives that right upon signing this Consent Order.

29. This Consent Order is a final order of the Department pursuant to Section 120.52(7), Florida Statutes, and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120,

Florida Statutes. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT:

6/16/05
DATE


Patrick Flynn,
Regional Director
Alafaya Utilities, Inc.

.....
FOR DEPARTMENT USE ONLY

DONE AND ORDERED this _____ day of _____, 2005.

**STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION**

Vivian F. Garfein
Director, Central District

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant
to §120.52, Florida Statutes,
with the designated Department
Clerk, receipt of which is hereby
acknowledged.

Clerk

Date

Copies furnished to: Kathy Carter, OGC

NOT VALID
AFTER 90 DAYS

56-1544

441

WATER SERVICE CORP.

DISBURSING ACCOUNT OF
UTILITIES INCORPORATED
2335 SANDERS ROAD
NORTHBROOK, IL 60062

BANK ONE COLUMBUS, NA
Circleville and Williamsport, Ohio Offices

NO. 530630

DATE 03/10/05 NET AMOUNT ***3,500.00

PAY ***** THREE THOUSAND FIVE HUNDRED AND 00/100 ***** DOLLARS

16067

TO
THE
ORDER
OF

DEPARTMENT OF ENVIRONMENTAL
PROTECTION
CENTRAL DISTRICT
3319 MAGUIRE BLVD, STE. 232
ORLANDO FL USA 32803-3767

TWO SIGNATURES REQ'D OVER \$1,500.00

Donna Schenck
AUTHORIZED SIGNATURE

Michelle S. Cohn
AUTHORIZED SIGNATURE

16067

DEPARTMENT OF ENVIRONMENTAL

CHECK NO. 530630

COMPANY NAME	REFERENCE NUMBER	INVOICE DATE	INVOICE NUMBER	NET AMOUNT
ALAFAYA UTILITIES, INC	78195	03/09/05	00000647/MAR03	3,500.0
TOTAL				3,500.00

REDACTED
MAR 4 15

REDACTED

McKinnon Avenue, Oviedo, Seminole County, Florida, 32765, Latitude 28° 38' 26" North, Longitude 81° 11' 19" West.

4. The Department finds that the Respondent operates the Facility under Department permit No. FLA011074, which expires on March 16, 2009. The Department finds that on December 16, 2004, Respondent discharged (spilled) raw untreated sewage from a break in the collection/transmission system force main to the Econlockhatchee River, Outstanding Florida Waters.

5. On December 27, 2004, the Department issued a Warning Letter, attached as Exhibit 1, to the Respondent for an unauthorized discharge.

6. On January 27, 2005, a meeting between the Department and the Respondent was held to discuss the issues addressed in the Warning Letter. During the meeting, the Respondent stated that an engineer had been retained to conduct an evaluation of that section of the collection/transmission system associated with the break. In a letter dated February 4, 2005, the Respondent agreed to enter a Consent Order and requested that the penalties be reduced.

7. On February 23, 2005, the Department issued a settlement letter to the Respondent, which revised the penalties. In a letter dated March 8, 2005, the Respondent agreed to the revised penalties.

8. Having reached a resolution of the matter the Department and the Respondent mutually agree and it is

ORDERED:

9. Within 120 days after the effective date of this Consent Order, Respondent shall submit an engineering report prepared by a Florida professional engineer, which includes proposed corrective actions to eliminate future breaks in that section of the collection/transmission

system associated with the referenced force main break, to the Department for review and approval.

10. Within 90 days after the approval of the engineering report submitted in accordance with Paragraph 9, above, Respondent shall complete the design and permitting, if required, for all of the modifications needed to implement the corrective action recommended in the engineering report.

In the event that a permit is required to implement the corrective actions: the engineer shall complete an application for a Department wastewater permit to construct the modifications listed in the engineering report, if such a permit is required and submit the application to the Department with the appropriate fee; provide all requested information in writing within thirty (30) days after receipt of such a request in the event the Department requires additional information in order to process the wastewater permit application; oversee the construction of any modifications to the Facility, effluent disposal system, or collection system; submit to the Department an engineer's certification of completion stating that the construction of modifications to the Facility, effluent disposal system, or collection system have been constructed in accordance with the provisions of the wastewater permit within 30 days of completion of construction.

11. Within 240 days of approval of the engineering report or, if necessary, issuance of a wastewater permit to construct modifications, Respondent shall implement the corrective actions recommended in the engineering report referenced in Paragraph 9, above, to attain compliance with the permitted requirements.

12. Within 30 days of completing the implementation of the corrective actions recommended in the engineering report, Respondent shall submit a Notice of Completion of Construction (if a permit was required) or a letter certifying that the corrective actions were implemented as approved by the Department. Upon clearance of the system, if a permit was

required or acknowledgement of the certifying letter, this Consent Order shall be terminated.

13. Every calendar quarter after the effective date of this Consent Order, Respondent shall submit in writing to the Department a report containing information concerning the status and progress of projects being completed under this Consent Order, information as to compliance or noncompliance with the applicable requirements of this Consent Order including construction requirements and effluent limitations, and any reasons for noncompliance. Such reports shall also include a projection of the work to be performed pursuant to this Consent Order during the following quarter. The reports shall be submitted to the Department within thirty (30) days following the end of the quarter.

14. In the event of a sale or conveyance of the Facility or of the property upon which the Facility is located, if all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 30 days prior to the sale or conveyance of the property or Facility, (1) notify the Department of such sale or conveyance, (2) provide the name and address of the purchaser, or operator, or person(s) in control of the Facility, and (3) provide a copy of this Consent Order with all attachments to the new owner. The sale or conveyance of the Facility, or the property upon which the Facility is located shall not relieve the Respondent of the obligations imposed in this Consent Order.

15. Within 30 days of the effective date of this Consent Order, Respondent shall pay the Department \$3,500.00 in settlement of the matters addressed in this Consent Order. This amount includes \$500.00 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. The civil penalties are apportioned as follows: \$3,000.00 for the violation of Sections 403.121(3)(b), 403.088(1) and 403.161(1)(b), Florida Statutes (F.S.), and Rule 62-302.500(1), Florida Administrative Code. Payment shall be made by cashier's check or money order. The instrument

shall be made payable to the "Department of Environmental Protection" and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund".

16. Respondent agrees to pay the Department stipulated penalties in the amount of \$250.00 per day for each and every day Respondent fails to timely comply with any of the requirements of Paragraphs 9, 10, 11, 12, 13 and 15 of this Consent Order. A separate stipulated penalty shall be assessed for each violation of this Consent Order. Within 30 days of written demand from the Department, Respondent shall make payment of the appropriate stipulated penalties to "The Department of Environmental Protection" by cashier's check or money order and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund". Payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in Paragraph 15 of this Consent Order. If the Department is required to file a lawsuit to recover stipulated penalties under this paragraph, the Department will not be foreclosed from seeking civil penalties for violations of this Consent Order in an amount greater than the stipulated penalties due under this paragraph.

17. Upon the effective date of this Consent Order, Respondent shall pay the Department stipulated penalties for any future unpermitted discharges from that section of the collection/transmission system as referenced in Paragraph 9, above, to State waters that do not qualify as excusable discharges. Respondent shall pay stipulated penalties as follows:

<u>Amount per day per discharge</u>	<u>Discharge Volume</u>
\$500	up to 5,000 gallons
\$1,000	5,001 to 10,000 gallons
\$2,500	10,001 to 25,000 gallons
\$5,000	25,001 to 100,000 gallons
\$10,000	in excess of 100,000 gallons

Each payment shall be received within 30 days of written demand from the Department. Payment shall be made by cashier's check or money order. The instrument shall be made payable to the "Department of Environmental Protection" and shall include thereon the OGC number assigned to this Consent Order and the notation "Ecosystem Management and Restoration Trust Fund". The payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any of the terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in Paragraph 15 of this Consent Order. If the Department is required to file a lawsuit to recover stipulated penalties under this paragraph, the Department will not be foreclosed from seeking civil penalties for violations of this Consent Order in an amount greater than the stipulated penalties due under this paragraph.

For the purposes of this Consent Order, an excusable discharge is a discharge that resulted from a temporary, exceptional incident that was beyond the reasonable control of Respondent. Incidents beyond the reasonable control of Respondent would include:

- a. Exceptional acts of nature, including a 10-year, 24-hour storm event and lightning strikes.

b. Third party actions that could not be reasonably prevented, including vandalism.

18. If any event, including administrative or judicial challenges by third parties unrelated to the Respondent, occurs which causes delay or the reasonable likelihood of delay, in complying with the requirements of this Consent Order, Respondent shall have the burden of proving the delay was or will be caused by circumstances beyond the reasonable control of the Respondent and could not have been or cannot be overcome by Respondent's due diligence. Economic circumstances shall not be considered circumstances beyond the control of Respondent, nor shall the failure of a contractor, subcontractor, materialman or other agent (collectively referred to as "contractor") to whom responsibility for performance is delegated to meet contractually imposed deadlines be a cause beyond the control of Respondent, unless the cause of the contractor's late performance was also beyond the contractor's control. Upon occurrence of an event causing delay, or upon becoming aware of a potential for delay, Respondent shall notify the Department orally within 24 hours or by the next working day and shall, within seven calendar days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of the delay, the measures taken or to be taken to prevent or minimize the delay and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance hereunder shall be extended for a period equal to the agreed delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to comply with the notice requirements of this Paragraph in a timely manner shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements of this Consent Order.

19. Persons who are not parties to this Consent Order, but whose substantial interests are affected by this Consent Order, have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS# 35, Tallahassee, Florida 32399-3000 within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

A person whose substantial interests are affected by the Consent Order may file a timely petition for an administrative hearing under Sections 120.569 and 120.57, Florida Statutes, or may choose to pursue mediation as an alternative remedy under Section 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the right to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth below.

Mediation may only take place if the Department and all the parties to the proceeding agree that mediation is appropriate. A person may pursue mediation by reaching a mediation agreement with all parties to the proceeding (which include the Respondent, the Department, and any person who has filed a timely and sufficient petition for a hearing) and by showing how the substantial interests of each mediating party are affected by the Consent Order. The agreement must be filed in (received by) the Office of General Counsel of the Department at 3900 Commonwealth Boulevard, MS #35, Tallahassee, Florida 32399-3000, within 10 days after the deadline as set forth above for the filing of a petition.

The agreement to mediate must include the following:

(a) The names, addresses, and telephone numbers of any persons who may attend the mediation;

- (b) The name, address, and telephone number of the mediator selected by the parties, or a provision for selecting a mediator within a specified time;
- (c) The agreed allocation of the costs and fees associated with the mediation;
- (d) The agreement of the parties on the confidentiality of discussions and documents introduced during mediation;
- (e) The date, time, and place of the first mediation session, or a deadline for holding the first session, if no mediator has yet been chosen;
- (f) The name of each party's representative who shall have authority to settle or recommend settlement; and
- (g) Either an explanation of how the substantial interests of each mediating party will be affected by the action or proposed action addressed in this notice of intent or a statement clearly identifying the petition for hearing that each party has already filed, and incorporating it by reference.
- (h) The signatures of all parties or their authorized representatives.

As provided in Section 120.573, Florida Statutes, the timely agreement of all parties to mediate will toll the time limitations imposed by Sections 120.569 and 120.57, Florida Statutes, for requesting and holding an administrative hearing. Unless otherwise agreed by the parties, the mediation must be concluded within sixty days of the execution of the agreement. If mediation results in settlement of the administrative dispute, the Department must enter a final order incorporating the agreement of the parties. Persons whose substantial interests will be affected by such a modified final decision of the Department have a right to petition for a hearing only in accordance with the requirements for such petitions set forth above, and must therefore file their petitions within 21 days of receipt of this notice. If mediation terminates without settlement of the dispute, the Department shall notify all parties in writing that the administrative hearing processes under Sections 120.569 and 120.57, Florida Statutes, remain available for disposition of the dispute, and the notice will specify the deadlines that then will apply for challenging the agency action and electing remedies under those two statutes.

20. Respondent shall allow all authorized representatives of the Department access to the property and facility at reasonable times for the purpose of determining compliance with the terms of this Consent Order and the rules and statutes of the Department.

21. All submittals and payments required by this Consent Order to be submitted to the Department shall be sent to the Florida Department of Environmental Protection, Program Manager, Wastewater Compliance/Enforcement Section, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767.

22. This Consent Order is a settlement of the Department's civil and administrative authority arising under Florida law to resolve the matters addressed herein. This Consent Order is not a settlement of any criminal liabilities which may arise under Florida law, nor is it a

settlement of any violation which may be prosecuted criminally or civilly under federal law.

23. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violations of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Order, including but not limited to undisclosed releases, contamination or polluting conditions.

24. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

25. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties up to \$10,000.00 per day per violation, and criminal penalties.

26. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances.

27. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both Respondent and the Department.

28. Respondent acknowledges and waives its right to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes, on the terms of this Consent Order. Respondent acknowledges its right to appeal the terms of this Consent Order pursuant to Section 120.68, Florida Statutes, and waives that right upon signing this Consent Order.

29. This Consent Order is a final order of the Department pursuant to Section 120.52(7), Florida Statutes, and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120,

Florida Statutes. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT:

6/16/05
DATE

Patrick Flynn
Patrick Flynn,
Regional Director
Alafaya Utilities, Inc.

.....
FOR DEPARTMENT USE ONLY

DONE AND ORDERED this 22nd day of June, 2005.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Christianne C. Ferraro, PE.
Vivian F. Garfein
Director, Central District

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

Sheresa Bouldin 6/22/05
Clerk Date

Copies furnished to: Kathy Carter, OGC



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7005 1160 0000 9348 7254

January 31, 2006

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FLORIDA 32714

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

OCD-C-WW-06-0099

Dear Mr. Flynn:

On December 13, 2005, you were forwarded a noncompliance letter listing certain deficiencies that were found during a routine inspection on November 9, 2005. A copy of the noncompliance letter is enclosed.

You were requested to respond, in writing, within 14 days of the date of the letter with a schedule of action(s) to correct the deficiencies noted. As of this date, no reply has been received.

In order to avoid enforcement action, you are requested to respond within 7 days from receipt of this letter as to your intentions in correcting the deficiencies noted in the noncompliance letter.

*Kathy I hand delivered the
response on 12/23 to Central
District. A copy of the response
was sent last week.*

Sincerely,

Christanne C. Ferraro
Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosure: Noncompliance Letter No. OCD-C-WW-05-1142

*FIVE 647.1.10
19.2.647
12/13/05
vint*

*016: P1
cc: H. KS
Res 2/10/06*



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

SENT VIA E-MAIL TO: p.c.flynn@utilitiesinc-usa.com

December 13, 2005

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-05-1142

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Mr. Flynn:

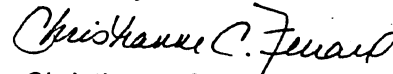
On November 9, 2005, Department personnel conducted a Compliance Sampling Inspection (CSI) of your wastewater facility. A copy of the inspection report is enclosed for your review. During the course of the inspection, and/or determined from records on file in this office, the following deficiencies were noted:

1. The single sample aliquot of the automatic effluent composite sampler was 90 milliliters (ml). The pump should collect a minimum of 100 ml each time the sampler is activated.
2. The maintenance and operation logbook had a page missing. The logbook must be hardbound and have consecutive numbered pages.
3. A review of the ground water files for the facility indicates the following deficiency:
 - a. No ground water elevation was reported for background well MW-14 for the fourth quarter of 2004 and no explanation was provided. Please provide the ground water elevation for this location or provide an explanation on why this information is not available.
 - b. No certification form was submitted with the ground water monitoring report for the second quarter of 2005. The Department received faxed copies of the ground water monitoring report forms for the second quarter of 2005. Please ensure future submittals are originals with a certification form containing correct information, an original signature and date.
 - c. The ground water elevation reported for compliance well MW-13 for the second quarter of 2005 was not readable. Please provide this information.

4. Excessive odors were noted beyond the boundaries of the wastewater treatment plant along Gould Place and McKinnon Ave. Also, excessive odors were noted in the vicinity of the lift station at Big Oaks on multiple days.

Please respond to these items, in writing, with a schedule of corrective action. Pursuant to Rule 62-4.100(2), F.A.C., failure to comply with pollution control rules shall be grounds for permit suspension or revocation and initiation of formal enforcement action. Your reply is requested within 14 days from the date of this letter. Ground water questions should be directed to Marsha Johnson at (407) 893-3301. Any other questions should be addressed to David Smicherko at (407) 893-3313.

Sincerely,



Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

CCF/ds/ww

Enclosure: Inspection Report

cc: Anil Desai, Program Manager, Ground Water Section, anil.desai@dep.state.fl.us

ALAFAYA UTILITIES, INC.

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 847-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6961
florida@utilitiesinc-usa.com

December 22, 2005

Ms. Christianne C. Ferraro, P.E.
FDEP – Central District
3319 Maguire Blvd., Suite 232
Orlando, FL 32803-3767

RE: Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Noncompliance Letter

Dear Ms. Ferraro:

This letter is in response to the noncompliance items noted during a Performance Audit Inspection held on November 9, 2005 at the above referenced facility. For your reference, the deficiency has been re-typed in bold with our response immediately following. The following deficiencies have been corrected as follows:

- 1) **The single sample aliquot of the automatic effluent composite sampler was 90 milliliters (ml). The pump should collect a minimum of 100 ml each time the sampler is activated.**

The effluent composite sampler single sample aliquot was changed to collect 110 ml; the sampler calibration was verified for accuracy on November 29, 2005.

- 2) **The maintenance and operation logbook had a page missing. The logbook must be hardbound and have consecutive numbered pages.**

The operations staff is unsure of how the page became missing. The logbook is hardbound and numbered. Operations staff has been advised to check the book prior to use and that if a page becomes soiled or torn it is to remain with the logbook.

- 3) **A review of the ground water files for the facility indicates the following deficiencies:**

- a. **No ground water elevation was reported for background well MW-14 for the fourth quarter of 2004 and no explanation was provided. Please provide the ground water elevation for this location or provide an explanation on why this information is not available.**

Enclosed is a copy of the sample results for MW-14 from Advanced Environmental Laboratories, which include the ground water elevation for the fourth quarter of 2004.

- b. **No certification form was submitted with the ground water monitoring report for the second quarter of 2005. The department received faxed copies of the ground water monitoring report forms for the second quarter of 2005. Please ensure future submittals are originals with a certification form containing correct information, an original signature and date.**

Enclosed is a copy of the 2005 ground water data. Included is a certification form completed with correct information provided and sample results that are clear and legible.

- c. **The ground water elevation for compliance well MW-13 for the second quarter of 2005 was not readable. Please provide this information.**

As mentioned above, enclosed is a copy of the second quarter monitoring well sample data. MW-13 is included in this report with the elevation of 76.28 being legible.

4. **Excessive odors were noted beyond the boundaries of the wastewater treatment plant along Gould Place and McKinnon Ave. Also excessive odors were noted in the vicinity of the lift station at Big Oaks in multiple days.**

The Alafaya Plant digester gear drive was out of service while repairs were under way, extra deodorant was used to reduce possible odors.

At Big Oaks Lift Station AL-9 we installed a Bio Filter system on the wet well vent pipe and added deodorant blocks. This lift station is inspected three days per week for possible odors.

We anticipate that this response adequately addresses the Department's comments with regard to the facility inspection performed by the Department. If you have any questions or require additional information, please let me know.

Sincerely,



Kathy Sillitoe
Area Manager

cc: Patrick Flynn, Regional Director
Scotty L. Haws, Assistant Operations Manager

Advanced Environmental Laboratories, Inc.
9610 Princess Palm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074 GMS: 3059P00434
Lab Sample ID: T0411925-07
Permit Builder MW ID: MWC-14
Well Type: Background
Description: Well Name MW-14

Monitoring Period: Oct. 2004 to Dec. 2004
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 76.76
Ponds
WAFR # 6948
*GMS# 3059A14920

Date Sample Obtained: 11/1/04
Time Sample Obtained: 1245

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		72.29		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	230		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		61		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.6		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		7.9		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

D.19

Florida Department of Environmental Protection

Central District 3319 Maguire Blvd. Orlando, Florida 32803-3767

GROUNDWATER MONITORING REPORT--Certification
Rule 62-522.600(11)

PART I GENERAL INFORMATION

(1) Facility Name Alafaya WWTF

Address 1067 McKinnon Ave

City Oviedo

Telephone Number (407) 365 4346

Zip 32765

(2) The GMS Identification Number 3064C05479

(3) DEP Permit Number FLA011128

(4) Authorized Representative Name Robert Risner

Address 1067 McKinnon Ave

City Oviedo

Telephone Number (407) 365-4346

Zip 32765

(5) Type of Discharge Domestic Wastewater Treatment Plant

(6) Method of Discharge Percolation Ponds

Certification

I certify under penalty of law that I have personally examined and am familiar with the information submitted in this document and all attachments and that, based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the information is true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment.

Date: 6-15-05

Robert Risner

Signature of Owner or Authorized Representative

PART II QUALITY ASSURANCE REQUIREMENTS

Sample Organization Comp QAP # 980174

Analytical Lab Comp QAP # /HRS Certification # EB4589

*Comp QAP # /HRS Certification # _____

Lab Name Advanced Environmental Laboratories

Address 5810-D Breckenridge Parkway Tampa, Fla. 33610

Phone Number (813) 630-9616

6/14/2005

Groundwater Monitoring Report - Part D (Alafaya Utilities / Seminole County)

Permit Number: FLA011074 GMS: 3059P00434
Monitoring Period: Apr - Jun 2005
Date Sampled Obtained:
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 29.61

Lab Sample ID: T054572-01
Test Site ID: 6947
Well Type: Compliance
Ground Water Class: G-II

Well Name: MW-1R
Date Sample Obtained: 5/10/2005
Time Sample Obtained: 1330

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		23.8		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	730		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		200		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.9		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		20		NTU	Report	0.13	EPA 180.1	Pump	N

U- Not Detected Above The Detection Limit
i= The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

9610 PrincessPalm Avenue
Tampa, FL 33619

GROUNDWATER MONITORING, INC.

Groundwater Monitoring Report - Part D

County:
Facility Name:
Permit Number:

Seminole County
Alafaya WWTF
FLA011074 CMS: 3059P00434

Lab Sample ID: T054572-02
Permit Builder MW ID: MWC-7

Well Type: Compliance

Description: Well Name MW-7

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.51

Date Sample Obtained: 5/10/05

Ponds

WAFR # 6954

*CMS# 3059A14121

Time Sample Obtained: 1255

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.11		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	430		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.5		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		6.9		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U- Not Detected Above The Detection Limit

9610 Princess Palm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.61

Lab Sample ID: T054572-03
Permit Builder MW ID: MWB-8A

Well Type: Background
Description: Well Name MW-8A

Ponds

WAFR # 6957

*GMS# 3059A14118

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1220

Parameter	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.71		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	290		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400		5.0		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		3.0		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U- Not Detected Above The Detection Limit

Advanced Environmental Laboratories, Inc.
9610 PrincessPalm Avenue
Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074 GMS: 3059P00434

Lab Sample ID: T054572-04
Permit Builder MW ID: MWB-8B

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.47

Well Type: Background
Description: Well Name MW-8B
Ponds
WAFR # 6956
*GMS# 3059A14119

Date Sample Obtained: 5/10/05

Time Sample Obtained: 1212

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82345		76.57		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	460		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		160		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		1.1		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations

U- Not Detected Above The Detection Limit

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Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054572-05
Permit Builder MW ID: MWC-11

Well Type: Compliance

Description: Well Name MW-11

Ponds

WAFR # 6951

*GMS# 3059A14917

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 82.42

Date Sample Obtained: 5/10/05

Time Sample Obtained: 1133

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		71.12		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.21		mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	350		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		160		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.4		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		5.2		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations

U= Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Lab Sample ID: T054572-06
Permit Builder MW ID: MWC-13
Well Type: Compliance
Description: Well Name MW-13

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.68

Ponds
WAFR # 6949
Date Sample Obtained: 5/10/05
*GMS# 3059A14919

Time Sample Obtained: 1143

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.28		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	410		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.8		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		3.5		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations

U= Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074 GMS: 3059P00434

Lab Sample ID: 1054572-07
Permit Builder MW ID: MW-C-14
Well Type: Background

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 76.76

Description: Well Name MW-14
Ponds
WAFR # 6948
*GMS# 3059A14920

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1000

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		71.96		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	310		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		99		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.4		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		5.1		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U- Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTf
Permit Number: FLA011074 GMS: 3059P00434

Lab Sample ID: T054572-08
Permit Builder MW ID: N/A
Well Type: N/A

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: N/A

Description: Equipment Blank

Date Sample Obtained: 5/10/05
Time Sample Obtained: 1007

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545				Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	10	U	mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		1.3	U	mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.9		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.13	U	NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations

U - Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Lab Sample ID: T054492-01
Permit Builder MW ID: MWB-1A

Well Type: Background
Description: Well Name MW-1A

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.11

Ponds
WAFR # 6963

Date Sample Obtained: 5/9/05

*GMS# 3048A13776

Time Sample Obtained: 1045

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.71		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.050	I	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	270		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.0		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		5.8		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit
I = The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.42

Lab Sample ID: T054492-02
Permit Builder MW ID: MWB-1B
Well Type: Background
Description: Well Name MW-1B

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1050

Ponds
WAFR # 6962
*GMS# 3048A13777

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.62		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	440		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		4.7		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-03
Permit Builder MW ID: MWC-2

Well Type: Compliance
Description: Well Name MW-2

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 84.83

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1000

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		78.03		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.0		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		1.3		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U = Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTf
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 78.75

Lab Sample ID: T054492-04
Permit Builder MW ID: MWC-3

Well Type: Compliance
Description: Well Name MW-3

Ponds
WAFR # 6960
*GMS# 3048A13780

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1320

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		75.55		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.042	I	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	380		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.09		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

I = The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 82.14

Lab Sample ID: T054492-05
Permit Builder MW ID: MW1-4
Well Type: Intermediate
Description: Well Name MW-4

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1250

Ponds
WAFR # 6959
*GMS# 3048A13778

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		84.94		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		140		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.2		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		2.8		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-06
Permit Builder MW ID: MWC-5

Well Type: Compliance
Description: Well Name MW-5

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 83.59

Ponds
WAFR # 6958
*GMS# 3048A13781

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1225

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.69		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		130		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	6.7		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		3.3		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations: U= Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 83.41

Lab Sample ID: T054492-07
Permit Builder MW ID: MWC-6

Well Type: Compliance
Description: Well Name MW-6

Ponds
WAFR # 6955
*GMS# 3059A14120

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1345

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		76.41		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.060	I	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	430		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		150		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.2		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.71		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit
I = The reported value is between the laboratory method detection limit and the laboratory practical quantitation limit.

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074
GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 85.50

Lab Sample ID: T054492-08
Permit Builder MW ID: MWC-9
Well Type: Compliance
Description: Well Name MW-9

Date Sample Obtained: 5/9/05
Time Sample Obtained: 1130
Ponds
WAFR # 6953
*GMS# 3059A14122

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		79.3		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	370		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		130		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.3		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.91		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

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Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: 81.70

Lab Sample ID: T054492-09
Permit Builder MW ID: MWC-12

Well Type: Compliance
Description: Well Name MW-12

Ponds

WAFR # 6950

*GMS# 3059A14918

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1155

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545		71.8		Feet	Report		Field	Pump	N
Nitrate (as N)	00620		5.6		mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	490		mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		160		mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.1		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		1.4		NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit

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Tampa, FL 33619

Groundwater Monitoring Report - Part D

County: Seminole County
Facility Name: Alafaya WWTF
Permit Number: FLA011074

GMS: 3059P00434

Lab Sample ID: T054492-10
Permit Builder MW ID: N/A

Well Type: N/A

Description: Equipment Blank

Monitoring Period: Apr - Jun 2005
Purged Before Sampling? (X) Yes () No
Elevation T.O.C.: N/A

Date Sample Obtained: 5/9/05

Time Sample Obtained: 1005

Parameter Monitored	Permit Builder PARM Code	Other Historic PARM Code	Sample Measurement (Analysis Result)	Qualifier Codes	Units	Permit Requirement	Detection Limits	Analysis Method	Sampling Methods	Samples Filtered (Y/N)
Water Level (ft. NGVD)	82545				Feet	Report		Field	Pump	N
Nitrate (as N)	00620		0.027	U	mg/L	10	0.027	SM 4500NO3F	Pump	N
Solids, Total Dissolved (TDS)	70295	70304	10	U	mg/L	500	10	EPA 160.1	Pump	N
Chloride (as Cl)	00940		1.3	U	mg/L	250	1.3	EPA 325.1	Pump	N
Coliform, Fecal	74055	31611	1	U	cfu/100ml	4	1	SM 9222D	Pump	N
pH	00400	406	7.8		SU	6.5 - 8.5	N/A	Field	Pump	N
Turbidity, Lab - Nephelometric	82079		0.13	U	NTU	Report	0.13	EPA 180.1	Pump	N

Comments and Explanations:

U= Not Detected Above The Detection Limit



Jeb Bush
Governor

CERTIFIED MAIL RECEIPT No. 7003 2260 0005 6067 7117

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL
7003 0500 0002 0162 3238

RECEIVED
DEC 23 2004
UTILITIES, INC.

ORIG: PF
CC SH

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-04-1094

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

RECEIVED

DEC 20 2004

Central Dist. - DE

SUBJECT: **SHORT FORM CONSENT ORDER**
Proposed Settlement of Alafaya Utilities WWTF
OGC File No.: 04-1947

Dear Mr. Flynn:

The purpose of this letter is to complete the resolution of the matter previously identified by the Department in the Warning Letter dated May 28, 2004, a copy of which is attached. The corrective actions required to bring your facility into compliance have been performed. The Department finds that you are in violation of the rules and statutes cited in the attached Warning Letter. In order to resolve the matters identified in the attached Warning Letter, you are assessed civil penalties in the amount of \$5,000.00, along with \$250.00 to reimburse the Department costs, for a total of \$5,250.00.

The civil penalties are apportioned as follows: \$5,000.00 for violation of Sections 403.121(3)(b), 403.088(1) and 403.161(1)(b), Florida Statutes, and Rule 62-302.500(1), Florida Administrative Code.

The Department acknowledges that the payment of these civil penalties by you does not constitute an admission of liability. This payment must be made payable to the Department of Environmental Protection by cashier's check or money order and shall include the OGC File Number assigned above and the notation "Ecosystems Management and Restoration Trust Fund." Payment shall be sent to the Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767, within 30 days of your signing this letter.

Your signing this letter constitutes your acceptance of the Department's offer to resolve this matter on these terms. If you elect to sign this letter, please return it to the Department at the

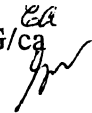
address indicated above. The Department will then countersign the letter and file it with the Clerk of the Department. When the signed letter is filed with the Clerk, the letter shall constitute final agency action of the Department which shall be enforceable pursuant to Section 120.69 and 403.121, Florida Statutes.

If you do not sign and return this letter to the Department at the District address by December 22, 2004, the Department will assume that you are not interested in settling this matter on the above described terms, and will proceed accordingly. None of your rights or substantial interests are determined by this letter unless you sign it and it is filed with the Department Clerk.

Sincerely,

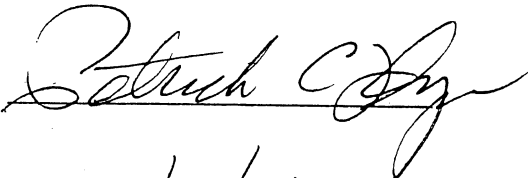

Vivian F. Garfein
Director, Central District

Dated December 6, 2004

VFG/ca


FOR THE RESPONDENT:

I, Patrick Flynn, Regional Director, on behalf of Alafaya Utilities, Inc., **HEREBY ACCEPT THE TERMS OF THE SETTLEMENT OFFER IDENTIFIED ABOVE.**

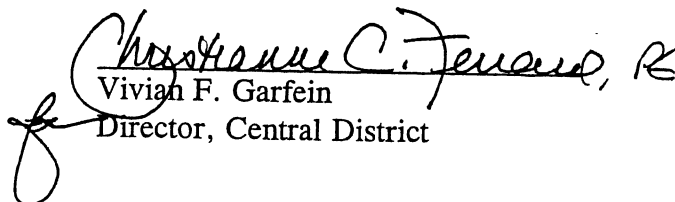
By: 

Date: 12/17/04

.....
FOR DEPARTMENT USE ONLY

DONE AND ENTERED this 21st day of December, 2004.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION


Vivian F. Garfein
Director, Central District

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to
§120.52, Florida Statutes,
With the designated Department
Clerk, receipt of which is hereby
Acknowledged.


Clerk Date

VFG: ca

Enclosures

Copies furnished to: Kathy Carter, OGC

NOTICE OF RIGHTS

Persons who are not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS-35, Tallahassee, Florida 32399-3000, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

Mediation under Section 120.573, Florida Statutes, is not available in this proceeding.



Department of Environmental Protection

Jeb Bush
Governor

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Colleen M. Castille
Secretary

CERTIFIED MAIL

7003 0500 0002 0162 2897

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

WARNING LETTER No. OWL-WW-04-0024

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074

Dear Mr. Flynn:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A file review conducted on May 14, 2004, of Alafaya Utilities WWTF indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel noted the following at the above described facility:

An unauthorized discharge (spill) to the Econlockhatchee River, Outstanding Florida Waters, was reported on May 4, 2004 by facility staff. It is estimated that approximately 150,000 – 160,000 gallons of raw untreated wastewater was discharged to the river.

Section 403, Florida Statutes, provides that:

- A. **Florida Statutes, Chapter 403.088 Water pollution operation permits; conditions.**
(1) No person, without written authorization of the department, shall discharge into waters within the state any waste which, by itself or in combination with the wastes of other sources, reduce the quality of the receiving waters below the classification established for them.
- B. **Florida Statutes, Chapter 403.161 Prohibitions, violations, intent.** (1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the Department pursuant to its lawful authority.

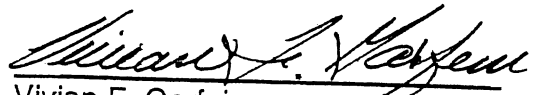
- C. **Florida Administrative Code Rule 62-302.500 Minimum Criteria for Surface Waters.**
All surface waters of the State shall at all places and at all times be free from:
- (1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which, alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal):
 - (a) Settle to form putrescent deposits or otherwise create a nuisance; or
 - (b) Float as debris, scum, oil, or other matter in such amounts as to form nuisances; or
 - (c) Produce color, odor, taste, turbidity, or other conditions in such degree as to create a nuisance; or
 - (d) Are acutely toxic; or
 - (e) Are present in concentrations which are carcinogenic, mutagenic, or teratogenic to human beings or to significant, locally occurring, wildlife or aquatic species, unless specific standards are established for such components in Rules 62-302.510 or 62-302.530; or
 - (f) Pose a serious danger to the public health, safety, or welfare.

The activities noted during the Department's file review and any other activities at your facility that may be contributing to violations of the above described statutes or rules should be ceased. Operation of a facility in violation of state statutes or rules may result in the potential liability for damages and restoration, and the judicial imposition of civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes.

You are requested to contact Clarence Anderson or Dana Bean of this office at (407) 893-3313 within 15 days of receipt of this Warning Letter to arrange a meeting to discuss this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. The Department has tentatively calculated penalties for the violations addressed above and may discuss the penalties at the meeting.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(4), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,

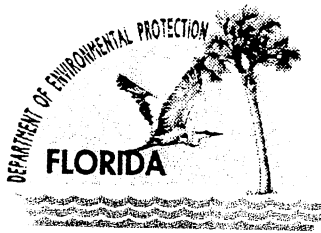

Vivian F. Garfein

CCF Director, Central District

Date: May 28, 2004


VFG/ca

cc: DW Permitting Section



Jeb Bush
Governor

Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

David B. Struhs
Secretary

ALAFAYA UTILITIES INC
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-03-1163

ATTENTION PATRICK C FLYNN
REGIONAL DIRECTOR

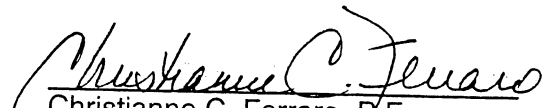
Seminole County - DW
Alafaya Utilities WWTF
Wastewater Facility - Permit No. FLA011074
Consent Order OGC File No.: 03-1536

Dear Mr. Flynn:

Our records indicate the above referenced Consent Order requirements have been completed. Therefore, this office closed this enforcement case on December 4, 2003. Thank you for your cooperation in resolving this matter.

If you have any questions, please contact Gary P. Miller or Clarence Anderson of this office at (407) 893-3313.

Sincerely,


Christianne C. Ferraro, P.E.
Program Administrator
Water Facilities

Date: 12/5/03


CCF/ca

cc: Kathy Carter, OGC

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (8)
Field Employees

Test Year Ended December 31, 2005

**Employees Involved in Alafaya Utilities, Inc. Operations
During Test Year 2005:**

Patrick Flynn, Regional Director: Oversees all operations and employees in Florida.

Bryan Gongre, Regional Manager: Manages operations and employees for all Central Florida operations.

Open, Project Manager

Kathy Sillitoe, Area Manager: Supervises the day-to-day operation of the water and wastewater treatment facilities in Seminole and Orange Counties.

John Marinelli, Area Manager: Supervises the day-to-day operation of maintenance of the collection and distribution systems in Seminole and Orange Counties.

Field Employees:

Eddie Roberts, Lead Operator ("A" Wastewater License)

Corey Sudol, Operator ("C" Water License and "A" Wastewater License)

Roger Gray, Operator ("C" Wastewater License)

Carl Zubek, Operator, Evening Shift ("C" Wastewater License)

Donald Taylor, Field Supervisor, Field Maintenance

Michael Overton, Lift Station Maintenance

Scott Learned, Field Technician

Facilities:

The minimum staffing requirement at Alafaya Utilities, Inc. wastewater plant is 16 hours per day, 7 days per week provided by a minimum class "B" operator.

Duties and Responsibilities:

- a) Responsible for performing treatment plant, collection system and transmission system operation and maintenance. Duties are to be completed in a reasonable and professional manner consistent with standard operating practices in order to comply with state and local regulatory rules and requirements. Must perform duties consistent with the protection of the public health and the environment.
- b) Perform responsible, efficient, and effective on-site management and supervision of all system functions.
- c) Submit complete, accurate and timely periodic plant operating reports.
- d) Report to the Permittee and the Department of Environmental Protection any serious plant or system breakdown or condition causing or likely to cause serious, inefficient or unsafe treatment or discharge of wastewater in a manner not authorized by the current permit.
- e) Submit accurate reports relative to treatment plant, collection system, and transmission system operation, including sampling and laboratory analysis.
- f) Maintain an operation and maintenance log for the plant, current to the last operation and maintenance task performed.
- g) Perform required preventative maintenance in conformance with equipment manufacturer recommendations. Repair or replace plant equipment and collection system components as needed to keep the facilities operating as permitted.
- h) Perform various service order functions including but not limited to the following: customer complaints; reading and checking meters; cross-connection inspections; installing or repairing the collection and disposal systems.
- i) Maintain the visual aesthetics of the facilities in compliance with company standards, including grounds maintenance, fence repairs, site security, lighting fixtures, and general building upkeep.

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (9)
Vehicles

Test Year Ended December 31, 2005

FL Vehicles as of 5-5-06

Veh. #	Yr/Make/Model	VIN	Driver Assigned	Cost	Company Name
9934	99 DODGE DAKOTA	1B7FL26X6XS261957	CORY SUDOL	\$15,678.58	Alafaya Utilities, Inc.
9932	99 DODGE DAKOTA	1B7FL26XXS277898	NO DRIVER YET	\$15,467.19	Alafaya Utilities, Inc.
636	06 CHEV COLORADO	1GCCS146568234592	JEROME HAMPTON	\$16,622.26	Alafaya Utilities, Inc.
221	02 CHEVY S-10	1GCCS14W428209130	ROGER GRAY	\$13,356.21	Alafaya Utilities, Inc.
19	00 CHEV CS10803	1GCCS14W9YK196208	CARL ZUBEK	\$15,363.17	Alafaya Utilities, Inc.
610	06 CHEV C15 V-8	1GCEC14V86Z103857	MICHAEL OVERTON	\$18,681.44	Alafaya Utilities, Inc.
311	03 CHEV C15 FULL	1GCEC14X23Z114639	EDWARD ROBERTS	\$19,053.10	Alafaya Utilities, Inc.
308	03 CHEV C15 FULL	1GCEC14X83Z115665	SCOTT LEARNED	\$19,053.10	Alafaya Utilities, Inc.
431	04 CHEV C25	1GCHK24U04E296751	DON TAYLOR	\$25,036.88	Alafaya Utilities, Inc.
24	00 CHEV S-10	1GCCS14W9YK229577	ALVIN BISHOP	\$15,099.10	Bayside Utility Services, Inc.
638	06 CHEV C15	1GCEC14V86E197990	ALVIN BISHOP	\$18,923.65	Bayside Utility Services, Inc.
8691	86 INTERNATIONAL	1HTLDTVN2GHA45725	VACUUM TRUCK	\$11,026.85	Bayside Utility Services, Inc.
223	02 CHEVY S-10	1GCCS14W628209453	WILLIAM NEAL	\$13,356.21	Cypress Lakes, Utilities, Inc.
608	06 CHEV C15 V-8	1GCEC14V26Z102011	DAVID SHOFFSTALL	\$18,681.44	Cypress Lakes, Utilities, Inc.
16	00 CHEV CS10803	1GCCS14W2YK195806	HARRY HOFF	\$15,363.17	Eastlake Water Service, Inc.
9808	98 DODGE DAKOTA	1B7FL26X6WS604943	JAMES ESKEW	\$15,312.81	Labrador Utilities, Inc.
427	04 CHEV C15 FULL	1GCEC14X94Z275720	SHANTAVIOUS RAINEY	\$17,763.05	Labrador Utilities, Inc.
508	05 CHEV C25 4X4	1GBHK24UX5E233792	VARIOUS	\$24,607.70	Mid-County
103	01 CHEV S10	1GCCS14W01K129325	MATTHEW GUNTHER	\$15,053.85	Mid-County
9833	98 CHEV S-10	1GCCS14X2WK245013	STEVEN SZCZEPKOWSKI	\$16,047.78	Mid-County
111	01 CHEV 1500	1GCEC14W81Z185977	SPARE	\$16,965.92	Mid-County
461	04 CHEV C15	1GCEC14X24Z336714	ROBERT BUONO	\$16,588.04	Mid-County
9928	99 DODGE DAKOTA	1B7FL26X4XS261955	LENNY GODWIN	\$15,493.25	Sandalhaven
426	04 CHEV C15 FULL	1GCEC14X44Z274751	MIKE MONAT	\$17,763.05	Sandalhaven
9935	99 DODGE DAKOTA	1B7FL26X1XS277899	HAROLD EBERT	\$16,056.16	Sanlando Utilities, Inc.
9933	99 DODGE DAKOTA	1B7FL26X4XS277900	NO DRIVER YET	\$15,659.79	Sanlando Utilities, Inc.
9931	99 DODGE DAKOTA	1B7FL26X6XS261956	RAY HOGUE	\$15,493.25	Sanlando Utilities, Inc.
9927	99 DODGE DAKOTA	1B7FL26XXS261958	JIM SWEGHEIMER	\$15,792.00	Sanlando Utilities, Inc.
9602	96 FORD RANGER REGULAR	1FTCR10X1TUB67972	SPARE	\$16,085.99	Sanlando Utilities, Inc.
516	05 CHEV COLORADO	1GCCS146358238591	DOUG GOODWIN	\$18,484.14	Sanlando Utilities, Inc.
101	01 CHEV S10	1GCCS14W01K129261	ROBERTO REMIGIO	\$15,053.85	Sanlando Utilities, Inc.
220	02 CHEVY S-10	1GCCS14W128209201	ROY MERICLE	\$13,356.21	Sanlando Utilities, Inc.
14	00 CHEV CS10803	1GCCS14W1YK195845	ALEXANDER LORENZO	\$15,363.17	Sanlando Utilities, Inc.
102	01 CHEV S10	1GCCS14W71K129239	ELISA STEGER	\$15,516.86	Sanlando Utilities, Inc.
9835	98 CHEV S-10	1GCCS14X0WK247116	SPARE	\$16,290.61	Sanlando Utilities, Inc.
9834	98 CHEV S-10	1GCCS14X6WK246309	THOMAS KEYS	\$16,143.89	Sanlando Utilities, Inc.
110	01 CHEV 1500	1GCEC14V11E249162	KEVIN COOPER	\$18,690.29	Sanlando Utilities, Inc.
109	01 CHEV 1500	1GCEC14V31E249471	JEFF PINDER	\$19,066.93	Sanlando Utilities, Inc.
217	02 CHEVY C15 FULL	1GCEC14V32Z313941	DALE WHITE	\$17,238.08	Sanlando Utilities, Inc.
18	00 CHEV 1500	1GCEC14V6YE249071	THOMAS ABENDROTH	\$19,049.81	Sanlando Utilities, Inc.
108	01 CHEV 1500	1GCEC14V91E265755	MATTHEW MORRELL	\$18,735.55	Sanlando Utilities, Inc.
113	01 CHEV 1500	1GCEC14W21Z187837	JIMMIE HOLLISTER	\$17,472.60	Sanlando Utilities, Inc.
107	01 CHEV 1500	1GCEC14W71Z185310	JAMES PENDARVIS	\$17,227.78	Sanlando Utilities, Inc.
112	01 CHV 1500	1GCEC14W81Z183727	SHAWN EBERT	\$16,965.92	Sanlando Utilities, Inc.
312	03 CHEV C15 FULL	1GCEC14X03Z114378	MICK SHUE	\$19,053.10	Sanlando Utilities, Inc.
305	03 CHEV C15 FULL	1GCEC14X63Z115177	FRED QUINLAN	\$22,478.87	Sanlando Utilities, Inc.
433	04 FORD F-750	3FRXF75424V600407	SANLANDO DUMP TRUCK	\$63,896.30	Sanlando Utilities, Inc.
304	03 CHEV C15 FULL	1GCEC14X23Z115810	JERRY HAHN	\$19,372.92	Tierre Verde
8926	89 FORD F-350	1FDKF37G5KNA56982	DUMP TRUCK	\$31,061.22	Utilities, Inc. of Florida
9765	97 PONTIAC GRAND AM	1G2WP5216WF270000	NO DRIVER YET	\$15,000.00	Utilities, Inc. of Florida
35	00 CHEV C25 BOOM	1GBGK24R5YF484662	CENTRAL FL BOOM TRUCK	\$35,922.85	Utilities, Inc. of Florida
503	05 CHEV COLORADO	1GCCS146658179178	CHRIS PHILLIPS	\$16,750.47	Utilities, Inc. of Florida
612	06 CHEV COLORADO	1GCCS146768129150	CHRIS ALDAY	\$16,471.74	Utilities, Inc. of Florida
637	06 CHEV C15	1GCEC14V96E197609	JEFF FINEHIRSH	\$18,923.65	Utilities, Inc. of Florida
222	02 CHEVY C15 FULL	1GCEC14W12Z314210	CHARLES SCHWADES	\$16,461.98	Utilities, Inc. of Florida
424	03 CHEV C15 FULL	1GCEC14X04Z274231	ALLEN FINCH	\$17,763.05	Utilities, Inc. of Florida
436	04 CHEV C15 FULL	1GCEC14X24Z201474	JACK ADKINS	\$17,503.53	Utilities, Inc. of Florida
301	03 CHEV C15 FULL	1GCEC14X63Z115146	STEVE HABERY	\$19,053.10	Utilities, Inc. of Florida
422	04 CHEV C15 EXT CAB	1GCEC19VX4Z270758	RICHARD RETZ	\$21,654.48	Utilities, Inc. of Florida
509	05 CHEV C15 4X4 EXT	1GCEK19T35E230984	JOHN MARINELLI	\$28,037.52	Utilities, Inc. of Florida
639	06 CHEV C15 4X4 EXT	1GCEK19Z26Z225726	BILL COATES	\$24,891.62	Utilities, Inc. of Florida
428	04 CHEV S10 TRAILBLAZER	1GNDT13S442340667	BRYAN GONGRE	\$27,109.73	Utilities, Inc. of Florida
512	05 CHEV TAHOE	1GNEC13T85R199267	PATRICK FLYNN	\$37,478.51	Utilities, Inc. of Florida
650	06 CHEV TAHOE 4X4	1GNEK13TX6R148941	JOHN HOY	\$32,505.83	Utilities, Inc. of Florida
9250	92 DODGE	2B7GB11X5NK163811	SEWER VIDEO EQUIP VAN	\$0.00	Utilities, Inc. of Florida
242	02 CHEVY IMPALA	2G1WF55E329381533	SCOTTY HAWS	\$19,351.00	Utilities, Inc. of Florida
9925	99 CHEV LUMINA	2G1WL52M1X9177423	KATHY SILLITOE	\$17,132.82	Utilities, Inc. of Florida
453	04 CHEV C15 EXT CAB	2GCEC19T341374628	TONY WIERZBICKI	\$22,987.16	Utilities, Inc. of Florida
609	06 CHEV C25	2GCEC19VX61115736	SCOTT STEWART	\$22,387.19	Utilities, Inc. of Florida
129	01 CHEV FULL 1500 4WD	2GCEK19T111381348	WILLIAM NEAL	\$24,967.07	Utilities, Inc. of Florida
33	00 DODGE DAKOTA	1B7GG22X7Y5753556	SPARE	\$20,427.35	Utilities, Inc. of Pennbrooke
105	01 CHEV S10	1GCCS14WX18159350	JAMES YINGLING	\$15,998.46	Utilities, Inc. of Pennbrooke
314	03 CHEV C15 FULL	1GCEC14X43Z114271	STEVEN PFOUTS	\$19,053.10	Utilities, Inc. of Pennbrooke
511	05 CHEV C15 REG CAB	1GCEC14X75Z230180	DAN ANDERSON	\$18,064.18	Utilities, Inc. of Pennbrooke

ORIGINAL

FINANCIAL, RATE AND
ENGINEERING MINIMUM
FILING REQUIREMENTS

=====

ADDITIONAL ENGINEERING INFORMATION

=====

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

VOLUME III a

Test Year Ended December 31, 2005

2 of 2
DOCUMENT NUMBER-DATE
04234 MAY 15/08
FPSC-COMMISSION CLERK

ALAFAYA UTILITIES, INC.

DOCKET NO.: 060256-SU

SEMINOLE COUNTY

25.30-440 (10)
Customer Complaints

Test Year Ended December 31, 2005

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 1

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 903226
ACCOUNT# :. 006700061202
CUSTOMER NAME :. GOICOVRIA,ANTONIO
SERVICE ADDRESS:.. 3008 JUNE BERRY TERR
PHONE :. 407/359-2565
EDATE :. 03/04/05
TYPE :. 01
FOPER :. AU
COMMENT :. REREAD AND CHECK FOR LEAK
 . 2/15/05 METER READ 457920 CONS 15720
RESOLUTION :. 3/7/05-READ 469040
 . 2/15/05- MR 457920
 . DT/DB
RDATE :. 03/07/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 905651
ACCOUNT# :. 006710027541
CUSTOMER NAME :. DEVLIN,JOHN
SERVICE ADDRESS:.. 1016 LONG BRANCH LN
PHONE :. 407/366-8359
EDATE :. 03/11/05
TYPE :. 01
FOPER :. AU
COMMENT :. PLEASE REREAD METER PER NOTE FROM CUSTOMER.
 . BILL IS HIGH.
 .
 . 2/23/05 MR=681420
RESOLUTION :. READ 685010
 . SL/JS
RDATE :. 03/14/05

CORPÝÝ----- 067

ROUTE :. 4
SERVICE ORDER# :. 911130
ACCOUNT# :. 006701015022
CUSTOMER NAME :. DAIDONE,MARIA A
SERVICE ADDRESS:.. 2688 SUGAR PINE RUN
PHONE :. 407/366-7081
EDATE :. 03/30/05
TYPE :. 01
FOPER :.
COMMENT :. REREAD METER, CUSTOMER, ALTHOUGH THE READS FOR WTR&SWR
COINSIDE, FEELS
 . THAT THERE IS A MISREAD
 . TAG THE DOOR W/ FINDINGS

Alafaya

RESOLUTION :. 3/31/05-READ 1313380
 . 3/11/05-READ 1311270
 . SCL/DB
 . TAGGED
RDATE :. 03/31/05

CORPýý----. 067

ROUTE :. 3
SERVICE ORDER# :. 911191
ACCOUNT# :. 006700026891

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 2

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. LANGFITT,SYLVIA B
SERVICE ADDRESS:. 1036 BIG OAKS BLVD
PHONE :. 407/366-3083
EDATE :. 03/30/05
TYPE :. 01
FOPER :.
COMMENT :. READ & CHECK FOR LEAKS-TAG HOUSE WITH FINDINGS
 :. 3/11 1116890
 :. 2/10 1106560
 :. 1/12 1104400
 :. AVERG IS UNDER 3,000 GALS ??
RESOLUTION :. 3/31/05-READ 1125560-NO LEAKS
 :. 3/11/05 READ 1116890
 :. SCL/DB
RDATE :. 03/31/05

CORPýý----. 067
ROUTE :. 4
SERVICE ORDER# :. 913358
ACCOUNT# :. 006700071002
CUSTOMER NAME :. ST. PIERRE,LINDA
SERVICE ADDRESS:. 2731 RUNNING SPRINGS LP
PHONE :. 407/971-0354
EDATE :. 04/07/05
TYPE :. 01
FOPER :. AU
COMMENT :. MS. CALLED DUE TO HIGH BILL.
 :. REREAD AND TAG DOOR WITH YOUR FINDINGS.
 :.
 :. LAST READ 3/14/05 597650
RESOLUTION :. 4/8/05-READ 604630
 :. 3/14/05- MR 597650
 :. TAGGED/NO LEAKS
 :. DT/DB
RDATE :. 04/08/05

CORPýý----. 067
ROUTE :. 4
SERVICE ORDER# :. 924273
ACCOUNT# :. 006700071002
CUSTOMER NAME :. ST. PIERRE,LINDA
SERVICE ADDRESS:. 2731 RUNNING SPRINGS LP
PHONE :. 407/971-0354
EDATE :. 05/10/05
TYPE :. 01
FOPER :.
COMMENT :. CUSTOMER WOULD LIKE TO HAVE THIS METER READ AGAIN, SHE DOESN'T
KNOW WHY

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DIFFERENTLY.
MIN.
SHE WANTS
RESOLUTION

- . HER CONSUMPTION IS SO HIGH. SHE HAS NOT DONE ANYTHING
- . CHECK FOR LEAK. ADVISE CUSTOMER SHE WOULD LIKE TO BE CALLED 15
- . PRIOR TO YOU COMING OUT WORK# 407-384-5392 CELL# 407-923-4601
- . TO BE PRESENT.
- :. 5/11/05- READ 613350-SPOKE TO CUSTOMER
- . 4/12/05- READ 607440
- . 4/8/05- READ 604630-RE-READ-DID SO. FOR THIS
- . 3/14/05 READ 597650
- .
- . SCOTT L-SHOWED THIS CUSTOMER-READ CORRECT***
- . DB

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 3

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 05/11/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 908503
ACCOUNT# :. 006470023623
CUSTOMER NAME :. LOSAURO, JACKIE
SERVICE ADDRESS:.. 1092 BRIELLE CT
PHONE :. 407/366-9303
EDATE :. 03/22/05
TYPE :. 02
FOPER :. AU
COMMENT :. FINAL READ
 :. NEW HAS APPLIED
RESOLUTION :. READ 913770 F/C 1320
 :.
 :. 9:15 AM DT/EC
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 918217
ACCOUNT# :. 006700105371
CUSTOMER NAME :. PACHECO, JOHN
SERVICE ADDRESS:.. 2534 DOUBLETREE PL
PHONE :. / -
EDATE :. 04/20/05
TYPE :. 02
FOPER :.
COMMENT :. NEW REGISTER PER CITY OF OVIEDO
RESOLUTION :. 4/20/05-FOUND HAD NEW REGISTER # ENETERED ON "S" SCREEN FOR;
3/11/05
 :. OLD METER#78099493-READ 10
 :.
 :. 3/11/05-NEW REGISTER#78099057-NEW READ; 2370
 :. SCL/DB
RDATE :. 03/11/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 927605
ACCOUNT# :. 006470007292
CUSTOMER NAME :. SUMRALL, ROBERT
SERVICE ADDRESS:.. 995 SHAFFER TRL
PHONE :. / -
EDATE :. 05/19/05
TYPE :. 02
FOPER :. AU
COMMENT :. FINAL BY OLD FOR 5/31/05

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. OBTAIN METER READING, TAG FOR NEW APPLY
. GAVE CONF#
RESOLUTION :. 5/31/05 READ 849320 F/C 31920 TAGGED FOR NEW
. DT 9AM/EC
RDATE :. 05/31/05
CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 941331

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 4

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006470022872
CUSTOMER NAME :.. MERCED, PEDRO
SERVICE ADDRESS:.. 1026 BRIELLE AVE
PHONE :.. 407/366-3535
EDATE :.. 06/28/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1170460
 :.. 06/07/05 READ 2810 MTR REPLACED
RESOLUTION :.. 06/16/05 READ 4010 CITY REPLACED MTR
 :.. NEW # 81041221
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067
ROUTE :.. 2
SERVICE ORDER# :.. 941341
ACCOUNT# :.. 006470022885
CUSTOMER NAME :.. SELDSTEEN ,LAWANDA A
SERVICE ADDRESS:.. 1028 BRIELLE AVE
PHONE :.. 407/366-7025
EDATE :.. 06/28/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 975500
 :.. 06/07/05 READ 3090 REPLACED MTR
RESOLUTION :.. 06/16/15 READ 4330 CITY REPLACED MTR NEW # 81041220
RDATE :.. 06/16/05

CORPÝÝ----. 067
ROUTE :.. 2
SERVICE ORDER# :.. 941345
ACCOUNT# :.. 006470022916
CUSTOMER NAME :.. LEGGIO, JOHN A
SERVICE ADDRESS:.. 1034 BRIELLE AVE
PHONE :.. 407/977-7952
EDATE :.. 06/28/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 2669200
 :.. 06/07/05 READ 5140 NEG
RESOLUTION :.. 06/16/05 READ 6480 CITY REPLACED MTR
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067
ROUTE :.. 2
SERVICE ORDER# :.. 941356
ACCOUNT# :.. 006470022925

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CUSTOMER NAME :. ROIAL,KEITH W
SERVICE ADDRESS:. 1036 BRIELLE AVE
PHONE :. 407/365-2883
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1721320
 . 06/07/05 READ 2130 NEG
RESOLUTION :. 06/16/05 READ 3410 CITY REPLACED MTR NEW # 81041216

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 5

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RDATE . DT/RB
 :. 06/16/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 941362
 ACCOUNT# :. 006470022931
 CUSTOMER NAME :. THOMAS, RICARDO
 SERVICE ADDRESS:. 1038 BRIELLE AVE
 PHONE :. / -
 EDATE :. 06/28/05
 TYPE :. 02
 FOPER :.
 COMMENT :. 05/06/05 READ 1783550
 :. 06/07/05 READ 5320 NEG
 RESOLUTION :. 06/16/05 READ 9180 CITY REPLACED MTR NEW # 8074520
 :. DT/RB
 RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 941370
 ACCOUNT# :. 006470022941
 CUSTOMER NAME :. CHARBONNEAU, JOAN
 SERVICE ADDRESS:. 1040 BRIELLE AVE
 PHONE :. / -
 EDATE :. 06/28/05
 TYPE :. 02
 FOPER :.
 COMMENT :. 05/06/05 READ 1232030
 :. 06/07/05 READ 790 NEG
 RESOLUTION :. 06/16/05 READ 920 CITY EPLACED MTR nEW # 80745419
 :. DT/RB
 RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 941372
 ACCOUNT# :. 006470022952
 CUSTOMER NAME :. CLEMENTS, MIA
 SERVICE ADDRESS:. 1042 BRIELLE AVE
 PHONE :. 407/366-7758
 EDATE :. 06/28/05
 TYPE :. 02
 FOPER :.
 COMMENT :. 05/06/05 READ 750400
 :. 06/07/05 READ 1720 NEG
 RESOLUTION :. 06/16/05 READ 2930 CITY REPLACED MTR NEW # 81041211
 :. DT/RB

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RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2

SERVICE ORDER# :. 941374

ACCOUNT# :. 006470022962

CUSTOMER NAME :. SHALABY,GEORGE

SERVICE ADDRESS:. 1044 BRIELLE AVE

PHONE :. 407/365-4053

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 6

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1260430
 :. 06/07/05 READ 4000 NEG
RESOLUTION :. 06/16/05 READ 5230 CITY REPLACED NEW MTR # 81041210
 :. DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941378
ACCOUNT# :. 006470023002
CUSTOMER NAME :. POLLARD, DAVID K
SERVICE ADDRESS:.. 1052 BRIELLE AVE
PHONE :. 772/370-4308
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 928020
 :. 06/07/05 READ 2870 NEG
RESOLUTION :. 06/16/05 READ 3880 CITY REPLACED MTR NEW # 80745417
 :. DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941384
ACCOUNT# :. 006470023015
CUSTOMER NAME :. HANDLER, WAYNE B
SERVICE ADDRESS:.. 1054 BRIELLE AVE
PHONE :. 407/304-6578
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1078800
 :. 06/07/05 READ 5010 NEG
RESOLUTION :. 06/16/05 READ 6540 CITY REPLACED MTR NEW # 80745416
 :. DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941387
ACCOUNT# :. 006470023032
CUSTOMER NAME :. MCELLIGOTT, MICHAEL
SERVICE ADDRESS:.. 1058 BRIELLE AVE
PHONE :. 407/557-5066
EDATE :. 06/28/05

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TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1050210
 . 06/07/05 READ 6340 NEG
RESOLUTION :. 06/16/05 READ 7060 CITY REPLACED MTR NEW # 81041207
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 7

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 2
SERVICE ORDER# :. 941411
ACCOUNT# :. 006470023282
CUSTOMER NAME :. BEAVER,KIMBERLEE
SERVICE ADDRESS: :. 1107 BRIELLE CT
PHONE :. 407/971-1268
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 649090
 :. 06/07/05 READ 1440 NEG
RESOLUTION :. 06/16/05 READ 2550 CITY REPLACED NEW MTR #81041186
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941426
ACCOUNT# :. 006470023404
CUSTOMER NAME :. ALDERMAN, RONALD D
SERVICE ADDRESS: :. 1083 BRIELLE CT
PHONE :. 407/971-6094
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1062710
 :. 06/07/05 READ 2480 NEG
RESOLUTION :. 06/16/05 READ 4370 CITY REPLACED MTR NEW # 81041187
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941432
ACCOUNT# :. 006470023441
CUSTOMER NAME :. PEREZ,GILBERTO
SERVICE ADDRESS: :. 1075 BRIELLE CT
PHONE :. / -
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 761270
 :. 06/07/05 READ 2360 NEG
RESOLUTION :. 06/16/05 READ 3550 CITY REPLACED MTR # 81041188
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2

Alafaya

SERVICE ORDER# :. 941439
ACCOUNT# :. 006470023451
CUSTOMER NAME :. LOPEZ,RUBEN
SERVICE ADDRESS:. 1073 BRIELLE CT
PHONE :. / -
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1521970

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 8

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . 06/07/05 READ 3150 NEG
RESOLUTION :. 06/16/05 READ 4880 CITY REPLACED MTR # 81041189
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941445
ACCOUNT# :. 006470023472
CUSTOMER NAME :. OUTEMZABET,JENNIFER
SERVICE ADDRESS:. 1069 BRIELLE CT
PHONE :. 407/971-9742
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 772970
 . 06/07/05 READ 390 NEG
RESOLUTION :. 06/16/05 READ 1650 CITY REPLACED MTR # 81041190
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941450
ACCOUNT# :. 006470023485
CUSTOMER NAME :. SMITH,PATRICIA D
SERVICE ADDRESS:. 1067 BRIELLE CT
PHONE :. 407/365-8897
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1429130
 . 06/07/05 READ 5270 NEG
 .
RESOLUTION :. 06/16/05 READ 6750 CITY REPLACED MTR # 81041191
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941454
ACCOUNT# :. 006470023492
CUSTOMER NAME :. HURTADO,JULIO C
SERVICE ADDRESS:. 1065 BRIELLE CT
PHONE :. 407/679-1892
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1410420

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RESOLUTION . 06/07/05 READ 770 NEG
: . 06/16/05 READ 1160 CITY REPLACED MTR NEW # 81041193
DT/RB
RDATE : . 06/16/05

CORPÝÝ----. 067

ROUTE : . 2
SERVICE ORDER# : . 941457
ACCOUNT# : . 006470023507

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 9

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. CORNELL,ELAINE
SERVICE ADDRESS:.. 1063 BRIELLE CT
PHONE :. 407/733-1535
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1885980
 :. 06/07/05 READ 3360 NEG
RESOLUTION :. 06/16/05 READ 4800 CITY REPLACED MTR NEW# 81041204
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941461
ACCOUNT# :. 006470023511
CUSTOMER NAME :. CLINE,BILL
SERVICE ADDRESS:.. 1061 BRIELLE CT
PHONE :. / -
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1417240
 :. 06/07/05 READ 4060 NEG
RESOLUTION :. 06/16/05 READ CITY REPLACED MTR NEW #81041205
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941463
ACCOUNT# :. 006470023524
CUSTOMER NAME :. CRULL,TY
SERVICE ADDRESS:.. 1059 BRIELLE CT
PHONE :. 407/948-3660
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 939170
 :. 06/07/05 READ 6350 NEG
RESOLUTION :. 06/16/05 READ 6340 CITY REPLCED MTR NEW # 81041206
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941477
ACCOUNT# :. 006470025222
CUSTOMER NAME :. MONCADA,HUMBERTO

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SERVICE ADDRESS:.. 1008 BARTLETT CT
PHONE :.. 407/359-1995
EDATE :.. 06/28/05
TYPE :.. 02
FOPER :.
COMMENT :.. 05/06/05 READ 1206560
 . 06/06/05 READ 880 NEG
RESOLUTION :.. 06/16/05 READ 3010 CITY REPLACED MTR NEW # 81041254
 . DT/RB

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 10
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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ROUTE                :.. 2
SERVICE ORDER#     :.. 941487
ACCOUNT#            :.. 006470017853
CUSTOMER NAME       :.. BOYD,JENNIFER A
SERVICE ADDRESS    :.. 1000 BECKSTROM DR
PHONE               :.. 407/977-8505
EDATE              :.. 06/28/05
TYPE               :.. 02
FOPER              :..
COMMENT            :.. 05/10/05 READ 1366230
                  :.. 06/08/05 READ 3820 NEG
RESOLUTION         :.. 06/16/05 READ 5510 CITY REPLACED MTR # 80745449
                  :.. DT/RB

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RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2

SERVICE ORDER# :. 941493

ACCOUNT# :. 006470017842

CUSTOMER NAME :. KILGORE, DAWN

SERVICE ADDRESS: 1001 BECKSTROM DR

PHONE :. 407/257-1491

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 11

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 1189940
 :. 06/08/05 READ 7500 NEG
RESOLUTION :. 06/16/05 READ 9110 CITY REPLACED MTR NEW # 80745448
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941504
ACCOUNT# :. 006470017801
CUSTOMER NAME :. RICHARD, ROBERT W
SERVICE ADDRESS: . 1011 BECKSTROM DR
PHONE :. / -
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 2243240
 :. 06/08/05 READ 5000 NEG
RESOLUTION :. 06/16/05 READ 7590 CITY REPLACED MTR # 81041214
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941509
ACCOUNT# :. 006470017312
CUSTOMER NAME :. NIXON, VANESSA J
SERVICE ADDRESS: . 1011 AVILES CT
PHONE :. 407/359-3415
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 1109040
 :. 06/08/05 READ 8390 NEG
RESOLUTION :. 06/16/05 READ 9580 CITY REPLACED MTR # 80745414
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941515
ACCOUNT# :. 006470023992
CUSTOMER NAME :. ANDERSON, BRIAN S
SERVICE ADDRESS: . 1019 BRIELLE AVE
PHONE :. 407/365-4469
EDATE :. 06/28/05

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TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 816080
 . 06/07/05 READ 1630 NEG
RESOLUTION :. 06/16/05 READ 2390 CITY REPLACED MTR # 81041223
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 12

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 2
SERVICE ORDER# :. 941517
ACCOUNT# :. 006470024001
CUSTOMER NAME :. FENNEWALD, ROBERT J
SERVICE ADDRESS: :. 1017 BRIELLE AVE
PHONE :. / -
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1748050
 :. 06/07/05 READ 4510 NEG
RESOLUTION :. 06/16/05 READ 6110 CITY REPLACED MTR # 81041184
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941519
ACCOUNT# :. 006470024012
CUSTOMER NAME :. ELYADRI, DAVID
SERVICE ADDRESS: :. 1015 BRIELLE AVE
PHONE :. 407/359-8743
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1042890
 :. 06/07/05 READ 7140 NEG
RESOLUTION :. 06/16/05 READ 10550 CITY REPLACED MTR # 81041185
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941524
ACCOUNT# :. 006470024055
CUSTOMER NAME :. FINCH, DALE
SERVICE ADDRESS: :. 1007 BRIELLE AVE
PHONE :. 607/227-3339
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1779410
 :. 06/07/05 READ 3430 NEG
RESOLUTION :. 06/16/05 READ 5590 CITY REPLACED MTR # 81041197
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2

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SERVICE ORDER# :. 941527
ACCOUNT# :. 006470024063
CUSTOMER NAME :. DELIS, PHILIP A
SERVICE ADDRESS:. 1005 BRIELLE AVE
PHONE :. 407/366-6675
EDATE :. 06/28/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1589970

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 13

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . 06/07/05 READ 1790 NEG
 . 06/16/05 READ 2530 CITY REPLACED MTR # 81041199
 . DT/RB
 RDATE . 06/16/05

CORPÝÝ----. 067

ROUTE . 2
 SERVICE ORDER# . 941534
 ACCOUNT# . 006470024072
 CUSTOMER NAME . MONCADA,GEORGE
 SERVICE ADDRESS: 1003 BRIELLE AVE
 PHONE . 407/977-7702
 EDATE . 06/28/05
 TYPE . 02
 FOPER .
 COMMENT . 05/06/05 READ 1589570
 . 06/07/05 READ 1880 NEG
 RESOLUTION . 06/16/05 READ 2940 CITY REPLACED MTR NEW # 81041198
 . DT/RB
 RDATE . 06/16/05

CORPÝÝ----. 067

ROUTE . 2
 SERVICE ORDER# . 941568
 ACCOUNT# . 006470024086
 CUSTOMER NAME . MINNETTO,MANDY L
 SERVICE ADDRESS: 1001 BRIELLE AVE
 PHONE . 407/359-5202
 EDATE . 06/29/05
 TYPE . 02
 FOPER .
 COMMENT . 05/06/05 READ 994510
 . 06/07/05 READ 2800 NEG
 RESOLUTION . 06/16/05 READ 4020 CITY REPLACED MTR # 81041200
 . DT/RB
 RDATE . 06/16/05

CORPÝÝ----. 067

ROUTE . 2
 SERVICE ORDER# . 941569
 ACCOUNT# . 006470024093
 CUSTOMER NAME . KOLESSAR,BRIAN
 SERVICE ADDRESS: 999 BRIELLE AVE
 PHONE . 407/810-7696
 EDATE . 06/29/05
 TYPE . 02
 FOPER .
 COMMENT . 05/06/05 READ 1326140
 . 06/07/05 READ 2980 NEG

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RESOLUTION :. 06/16/05 READ 4240 CITY REPLACED MTR # 81041201
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941571
ACCOUNT# :. 006470025173
CUSTOMER NAME :. PAGELS,ASHLEY

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 14

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 1018 BARTLETT CT
PHONE :.. 407/366-2867
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1681750
 :.. 06/06/05 READ 790 NEG
RESOLUTION :.. 06/16/05 READ 3070 CITY REPLACED MTR # 81041257
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941573
ACCOUNT# :.. 006470025203
CUSTOMER NAME :.. HILL,CANDACE
SERVICE ADDRESS:.. 1012 BARTLETT CT
PHONE :.. 407/977-2175
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1240270
 :.. 06/06/05 READ 990 NEG
 :..
RESOLUTION :.. 06/16/05 READ 2630 CITY REPLACED MTR # 81041256
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941576
ACCOUNT# :.. 006470025214
CUSTOMER NAME :.. DE KRECHEWD,SCOTT
SERVICE ADDRESS:.. 1010 BARTLETT CT
PHONE :.. 407/971-7653
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1699460
 :.. 06/06/05 READ 300 NEG
RESOLUTION :.. 06/16/05 READ 750 CITY REPLACED MTR # 81041255
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941578
ACCOUNT# :.. 006470019851
CUSTOMER NAME :.. CARRINGTON,DAN

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SERVICE ADDRESS:.. 1068 ALPUG AVE
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/09/05 READ 963120
 . 06/07/05 READ 840 NEG
RESOLUTION :. 06/16/05 READ 1320 CITY REPLACED MTR # 80745375
 . DT/RB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 15

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941580
ACCOUNT# :. 006470019861
CUSTOMER NAME :. HOWELL,CAROL
SERVICE ADDRESS:.. 1066 ALPUG AVE
PHONE :. 407/000-0000
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/09/05 READ 1027620
 :. 06/07/05 READ 850 NEG
RESOLUTION :. 06/16/05 READ 1390 CITY REPLACED MTR 3 80745442
 :. DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941581
ACCOUNT# :. 006470020022
CUSTOMER NAME :. DORSEY,LEE
SERVICE ADDRESS:.. 1034 ALPUG AVE
PHONE :. 321/757-3904
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/09/05 READ 1287190
 :. 06/07/05 READ 1720 NEG
RESOLUTION :. 06/16/05 READ 2270 CITY REPLACED MTR # 80745443
 :. DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941583
ACCOUNT# :. 006470020113
CUSTOMER NAME :. POLLOCK,ARMANDO
SERVICE ADDRESS:.. 1016 ALPUG AVE
PHONE :. 407/366-5799
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/09/05 READ 856430
 :. 06/07/05 READ 2700 NEG
RESOLUTION :. 06/16/05 READ 3590 CITY REPLACED MTR # 80745446
 :. DT/RB
RDATE :. 06/16/05

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CORPÝÝ----. 067

ROUTE :. 2

SERVICE ORDER# :. 941585

ACCOUNT# :. 006470020151

CUSTOMER NAME :. POPE, DEBORAH L

SERVICE ADDRESS: 1003 ALPUG AVE

PHONE :. / -

EDATE :. 06/29/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 16

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :.. 02
FOPER :..
COMMENT :.. 05/09/05 READ 1252650
 :.. 06/07/05 READ 6270 NEG
RESOLUTION :.. 06/16/05 READ 7550 CITY REPLACED MTR # 80745450
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941587
ACCOUNT# :.. 006470020171
CUSTOMER NAME :.. POLLOCK, CARMEN
SERVICE ADDRESS:.. 1007 ALPUG AVE
PHONE :.. 212/241-7557
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/09/05 READ 487100
 :.. 06/07/05 READ 4790 NEG
RESOLUTION :.. 06/16/05 READ 6140 CITY REPLACED MTR # 80745451
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941589
ACCOUNT# :.. 006470020181
CUSTOMER NAME :.. BAKER, CHRIS
SERVICE ADDRESS:.. 1009 ALPUG AVE
PHONE :.. / -
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/09/05 READ 1260600
 :.. 06/07/05 READ 5550 NEG
RESOLUTION :.. 06/16/05 READ 2210 CITY REPLACED MTR # 80745444
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941591
ACCOUNT# :.. 006470020195
CUSTOMER NAME :.. FINNERTY, BOB
SERVICE ADDRESS:.. 1011 ALPUG AVE
PHONE :.. 407/257-3566
EDATE :.. 06/29/05
TYPE :.. 02

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FOPER :.
COMMENT :. 05/09/05 READ 1346760
 . 06/07/05 READ 1620 NEG
RESOLUTION :. 06/16/05 READ 6650 CITY REPLACED MTR # 80745445
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- 067
ROUTE :. 2

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 17

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 941592
ACCOUNT# :. 006470023982
CUSTOMER NAME :. GUERCIO,PASQUALE G
SERVICE ADDRESS:. 1021 BRIELLE AVE
PHONE :. 407/977-1251
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1141100
 . 06/07/05 READ 900 NEG
RESOLUTION :. 06/16/05 READ 2390 CITY REPLACED MTR # 81041223
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941594
ACCOUNT# :. 006470023943
CUSTOMER NAME :. BALOUCHIAN,PEJMAN
SERVICE ADDRESS:. 1029 BRIELLE AVE
PHONE :. 407/359-0714
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1357180
 . 06/07/05 READ 1110 NEG
RESOLUTION :. 06/16/05 READ 1120 CITY REPLACED MTR # 81041219
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941597
ACCOUNT# :. 006470023926
CUSTOMER NAME :. LEBLANC,LISA E
SERVICE ADDRESS:. 1033 BRIELLE AVE
PHONE :. 407/977-3325
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1578470
 . 06/07/05 READ 1240 NEG
RESOLUTION :. 06/16/05 READ 2170 CITY REPLACED MTR # 81041218
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941598

Alafaya

ACCOUNT# :. 006470023902
CUSTOMER NAME :. TU,CHUNG
SERVICE ADDRESS:. 1037 BRIELLE AVE
PHONE :. 407/971-8961
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1447480
 . 06/0705 READ 2880 NEG

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 18

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 06/16/05 READ 4150 CITY REPLACED MTR # 81041215
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941601
ACCOUNT# :. 006470023892
CUSTOMER NAME :. CORRAO, JOHN
SERVICE ADDRESS:.. 1039 BRIELLE AVE
PHONE :. 407/592-8837
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1167350
 . 06/07/05 READ 3400 NEG
RESOLUTION :. 06/16/05 READ 9360 CITY REPLACED MTR # 81041195
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941602
ACCOUNT# :. 006470023883
CUSTOMER NAME :. SANCHEZ, MARIBEL M
SERVICE ADDRESS:.. 1041 BRIELLE AVE
PHONE :. 407/971-9607
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1312420
 . 06/07/05 READ NEG
RESOLUTION :. 06/16/05 READ 5610 CITY REPLACED MTR # 81041194
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 941604
ACCOUNT# :. 006470023875
CUSTOMER NAME :. DILLOW, DAVID
SERVICE ADDRESS:.. 1043 BRIELLE AVE
PHONE :. 407/319-6147
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1642150
 . 06/07/05 READ NEG
RESOLUTION :. 06/16/05 READ 2100 CITY REPLACED MTR # 81041212

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SO SECTION . ON SO THE 06/07/05 READ IS A NEG 1170 FORGOT TO PUT IT IN THE

. DT/RB
RDATE :. 06/16/05

CORPÝÝ----- . 067

ROUTE :. 2

SERVICE ORDER# :. 941610

ACCOUNT# :. 006470023831

CUSTOMER NAME :. GUERRA,CATALINO

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 19

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 1051 BRIELLE AVE
PHONE :.. 407/977-1653
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1737870
 :.. 06/07/05 READ 4910 NEG
RESOLUTION :.. 06/16/05 READ 8140 CITY REPLACED MTR # 81041208
 :.. DT/RB
RDATE :.. 06/16/05

CORPýý----- . 067

ROUTE :.. 2
SERVICE ORDER# :.. 941615
ACCOUNT# :.. 006470023822
CUSTOMER NAME :.. JUGE, KENNETH A
SERVICE ADDRESS:.. 1053 BRIELLE AVE
PHONE :.. 407/977-8124
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1567200
 :.. 06/07/05 READ 3930 NEG
RESOLUTION :.. 06/16/05 READ 6470 CITY REPLACED MTR # 81041209
 :.. DT/RB
RDATE :.. 06/16/05

CORPýý----- . 067

ROUTE :.. 2
SERVICE ORDER# :.. 941617
ACCOUNT# :.. 006470023802
CUSTOMER NAME :.. DODD, ROGER
SERVICE ADDRESS:.. 1057 BRIELLE AVE
PHONE :.. 407/977-2164
EDATE :.. 06/29/05
TYPE :.. 02
FOPER :..
COMMENT :.. 05/06/05 READ 1642860
 :.. 06/07/05 READ 5130 NEG
RESOLUTION :.. 06/16/05 READ 6320 CITY REPLACED MTR # 80745415
 :.. DT/RB
RDATE :.. 06/16/05

CORPýý----- . 067

ROUTE :.. 2
SERVICE ORDER# :.. 941622
ACCOUNT# :.. 006470023542
CUSTOMER NAME :.. BENGEL, LISA
SERVICE ADDRESS:.. 1068 BRIELLE CT

Alafaya

PHONE :. 407/702-5143
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1516360
 . 06/07/05 2760 NEG
RESOLUTION :. 06/16/05 READ 4670 CITY REPLACED MTR # 81041192
 . DT/RB
RDATE :. 06/16/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 20

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941649
ACCOUNT# :. 006470007923
CUSTOMER NAME :. JARREAU,ANNA R
SERVICE ADDRESS:.. 1113 SUGARBERRY TRL
PHONE :. 407/461-7168
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 2687430
 :. 06/08/05 READ 4240 NEG
RESOLUTION :. 06/16/05 READ 6280 CITY REPLACED MTR # 81041203
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941701
ACCOUNT# :. 006470011442
CUSTOMER NAME :. GAGNON,DAVID
SERVICE ADDRESS:.. 1015 PEARSON DR
PHONE :. 407/349-1367
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/09/05 READ 1326830
 :. 06/08/05 READ 7280 NEG MTR TO BE REPLACED PER CITY,
RESOLUTION :. 06/16/05 READ 9290 IS CORRECT FROM NEW MTR FROM CITY NEW #
80745379
 :. DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941714
ACCOUNT# :. 006470012043
CUSTOMER NAME :. SHUE,JEREMY M
SERVICE ADDRESS:.. 1142 COVINGTON ST
PHONE :. 407/928-0973
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/09/05 READ 1158500
 :. 06/08/05 READ 1158500 MTR IS STUCK NOT YET REPLACED
 :. ESTIMATED 3000 GAL PER MONTH UNTIL UNIT IS REPLACED
RESOLUTION :. 06/16/05 READ 1158500 MTR STUCK ESTIMATED 3000 GAL PER MONTH
UNTILL UNIT
 :. IS REPLACED.

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DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941736
ACCOUNT# :. 006470018201
CUSTOMER NAME :. DONOVAN, JAMES
SERVICE ADDRESS :. 1019 GOULD PL
PHONE :. 407/366-1646
EDATE :. 06/29/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 21

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 2553640
 . 06/08/05 READ 2553640 STUCK "E" 6000 GAL.
RESOLUTION :. 06/16/05 READ 2553640 MTR IS STUCK MTR NOT YET REPLACED CUST.
IS BEING :.
 . ESTIMATED 6000 GAL. PER MONTH UNTIL MTR IS REPLACED.
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- 067
ROUTE :. 2
SERVICE ORDER# :. 941776
ACCOUNT# :. 006470017963
CUSTOMER NAME :. GUERRERO, DENISE
SERVICE ADDRESS: :. 1022 BECKSTROM DR
PHONE :. 407/306-9135
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 1424530
 . 06/08/05 READ 2210 NEG
RESOLUTION :. 06/16/15 READ 2930 USE FOR BILLING-- MTR IS NEW # 80745412
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- 067
ROUTE :. 2
SERVICE ORDER# :. 941814
ACCOUNT# :. 006470017171
CUSTOMER NAME :. WOLFE, LINDA
SERVICE ADDRESS: :. 1064 BECKSTROM DR
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 1089340
 . 06/08/05 READ 1089340 OLD MTR WAS STUCK
 . NEW MTR HAS BEEN INSTALLED ESTIMATED IS FOR 3800 GAL.
RESOLUTION :. 06/16/05 READ 170 CUST BEING BILLED FOR THE ESTIMATED 3800
GAL. :.
 . NEW MTR # 81041299
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----- 067
ROUTE :. 1
SERVICE ORDER# :. 941879
ACCOUNT# :. 006470006662

Alafaya

CUSTOMER NAME :. RUIZ, ROSA
SERVICE ADDRESS:. 1055 CORKWOOD DR
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/06/05 READ 1575840
 . 06/07/05 READ 1575840 "E" 1900 MTR STUCK
RESOLUTION :. 06/16/05 READ 1575840 MTR STUCK WAITING TO BE REPLACED PER US
CUST BEING
 . ESTIMATED 1900 GAL PER MONTH UNTILL MTR IS REPLACED.
 . DT/RB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 22

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941957
ACCOUNT# :. 006470015161
CUSTOMER NAME :. WINGERTER, JAMES
SERVICE ADDRESS:.. 1057 DISHMAN LP
PHONE :. 407/366-0123
EDATE :. 06/29/05
TYPE :. 02
FOPER :.
COMMENT :. 05/10/05 READ 2680830
 :. 06/08/05 READ 2680830 STUCK MTR/WAITING TO BE REPLACED (MTR
BEING CHK'D
RESOLUTION :. 06/16/05 READ 2680830 CUST. WAITING FOR MTR REPLACEMENT MTR IS
STUCK.
 :. PER US NO ESTIMATE AT THIS TIME.
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 893473
ACCOUNT# :. 006710031861
CUSTOMER NAME :. RICHARDS, STEVEN C
SERVICE ADDRESS:.. 1027 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 12/22/05 MR=296400
 :. 01/26/05 MR=272340
 :. 01/28/05 RR=212470
 :. ADJUST DUE TO 12/22 MISREAD
 :. DT/LYN
RDATE :. 01/28/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 893485
ACCOUNT# :. 006710027511
CUSTOMER NAME :. TYSON, GEORGE
SERVICE ADDRESS:.. 1003 JACKSON CREEK CT
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU

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COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 12/20/04 MR=110890
 . 01/21/05 MR=107470
 . 01/31/05 RR=109300
 . BILL ZERO & LET IT CATCH UP
 . DT/LYN
RDATE :. 01/31/05

CORPýý----. 067
ROUTE :. 3

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 23

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 893502
ACCOUNT# :. 006710030512
CUSTOMER NAME :. NOLIN,CHRISTINE P
SERVICE ADDRESS:. 1325 CARPENTER BRANCH CT
PHONE :. 386/212-6249
EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 12/23/04 MR=490660
 . 01/26/05 MR=502550
 . 01/31/05 RR=502840
 . DT/LYN
 .
 .
RDATE :. 01/31/05

CORPÝÝ----. 067
ROUTE :. 3
SERVICE ORDER# :. 893515
ACCOUNT# :. 006710033874
CUSTOMER NAME :. BARNEY,PATTI L
SERVICE ADDRESS:. 1021 CUTOFF BRANCH CT
PHONE :. 954/472-2133
EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 12/23/04 MR=1762930
 . 01/26/05 MR=1881270
 . 01/31/05 RR=1882920
 . SCL/LYN
RDATE :. 01/31/05

CORPÝÝ----. 067
ROUTE :. 3
SERVICE ORDER# :. 893518
ACCOUNT# :. 006710034232
CUSTOMER NAME :. JOHNSON,MARK C
SERVICE ADDRESS:. 1008 TURTLE CREEK DR
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING

Alafaya

RESOLUTION :.. 12/23/04 MR=913920
 . 01/26/05 MR=941080
 . 01/31/05 RR=942710; NEW SOD
 . SCL/LYN
RDATE :.. 01/31/05

CORPÝý----- . 067

ROUTE :.. 3

SERVICE ORDER# :.. 893521

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 24

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006710034633
CUSTOMER NAME :. HOFFMEIER, JACQUELINE M
SERVICE ADDRESS:. 1010 EAGENS CREEK CT
PHONE :. 407/366-6725
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING
RESOLUTION :. 12/22/04 MR=2502400
 :. 01/26/05 MR=2542690
 :. 01/31/05 RR=2543110
 :. SCL/LYN
RDATE :. 01/31/05

CORPýý----- . 067
ROUTE :. 4
SERVICE ORDER# :. 893523
ACCOUNT# :. 006710031821
CUSTOMER NAME :. MCKNIGHT, ANNA
SERVICE ADDRESS:. 1035 CALIFORNIA CREEK DR
PHONE :. 407/977-1360
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING
RESOLUTION :. 12/22/04 MR=1316500
 :. 01/26/05 MR=1321780
 :. 01/31/05 RR=1368310
 :. SCL/LYN
RDATE :. 01/31/05

CORPýý----- . 067
ROUTE :. 4
SERVICE ORDER# :. 893526
ACCOUNT# :. 006710032003
CUSTOMER NAME :. HADDEN, JILL
SERVICE ADDRESS:. 1000 CALIFORNIA CREEK DR
PHONE :. 407/971-4938
EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. RERREAD FOR BILLING
RESOLUTION :. 12/22/04 MR=730170
 :. 01/26/05 MR=749990
 :. 01/31/05 RR=750520
 :. SCL/LYN

Alafaya

RDATE :. 01/31/05

CORPÝÝ----- . 067

ROUTE :. 4

SERVICE ORDER# :. 893527

ACCOUNT# :. 006710032312

CUSTOMER NAME :. JOHNSON, JAMES

SERVICE ADDRESS: . 1015 BUTLER CREEK CT

PHONE :. 407/312-1400

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 25

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 12/22/04 MR=1440240
 . 01/25/05 MR=1481100
 . 01/31/05 RR=1484710
 . SCL/LYN
RDATE :. 01/31/05

CORPýý----- . 067

ROUTE :. 4
SERVICE ORDER# :. 893534
ACCOUNT# :. 006710032334
CUSTOMER NAME :. GREGG, SUSAN L
SERVICE ADDRESS:. 1011 BUTLER CREEK CT
PHONE :. 321/453-5361
EDATE :. 01/31/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 12/22/05 MR=1782710
 . 01/25/05 MR=1821350
 . 01/31/05 RR=1830430
 . SCL/LYN
RDATE :. 01/31/05

CORPýý----- . 067

ROUTE :. 6
SERVICE ORDER# :. 893536
ACCOUNT# :. 006710035161
CUSTOMER NAME :. HENDERSON, RANDY
SERVICE ADDRESS:. 1999 TURNBERRY DR
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 12/21/04 MR=1295570
 . 01/25/05 MR=1331840
 . 01/31/05 RR=1334620
 . SCL/LYN
RDATE :. 01/31/05

CORPýý----- . 067

ROUTE :. 6

Alafaya

SERVICE ORDER# :. 893537
ACCOUNT# :. 006710037832
CUSTOMER NAME :. CAMPESE, JULIEANN
SERVICE ADDRESS:.. 2547 EKANA DR
PHONE :. 407/366-6186
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION

PAGE 26

```
ROUTE                :: 6
SERVICE ORDER#      :: 893549
ACCOUNT#              :: 006711012831
CUSTOMER NAME         :: MEADOWBROOK EKANA GOLF CLUB,
SERVICE ADDRESS:: 2100 EKANA DR
```

Alafaya

PHONE :.. 683/686-2376
EDATE :.. 01/31/05
TYPE :.. 10
FOPER :.. AU
COMMENT :.. MVR INDICATES AN ESTIMATED READ
 . REREAD FOR BILLING
RESOLUTION :.. 12/23/04 MR=175506000
 . 01/20/05 ER=178218955
 . 01/31/05 RR=176649000; USED FOR BILLING

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 27

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . SCL/LYN
RDATE :. 01/31/05

CORPÝÝ----. 067

ROUTE :. 7
SERVICE ORDER# :. 893550
ACCOUNT# :. 006710036241
CUSTOMER NAME :. NUYEN,HENRY
SERVICE ADDRESS:.. 2280 TURNBERRY DR
PHONE :. 407/366-9611
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 12/23/05 MR=2290100
 . 01/26/05 MR=4660
 . 01/31/05 RR=6450
 . NEW METER #80202050
 . SCL/LYN
RDATE :. 01/31/05

CORPÝÝ----. 067

ROUTE :. 8
SERVICE ORDER# :. 893553
ACCOUNT# :. 006710063951
CUSTOMER NAME :. ESTES,KELLY C
SERVICE ADDRESS:.. 1820 GREENBROOK CT
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 12/23/04 MR=2124440
 . 01/26/05 MR=4850
 . 01/31/05 RR=6100
 . NEW METER #80184690
 . SCL/LYN
RDATE :. 01/31/05

CORPÝÝ----. 067

ROUTE :. 8
SERVICE ORDER# :. 893563
ACCOUNT# :. 006710072002
CUSTOMER NAME :. OATLEY,DREW C
SERVICE ADDRESS:.. 2050 CROSSCREEK CT
PHONE :. 407/436-5701
EDATE :. 01/31/05

Alafaya

TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 12/22/04 MR=1176170
 . 01/26/05 MR=117880
 . 01/31/05 RR=1178980; USED FOR BILLING
 . SCL/LYN
RDATE :. 01/31/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 28

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 893566
ACCOUNT# :. 006710074263
CUSTOMER NAME :. LOPEZ,JULIA E
SERVICE ADDRESS:. 2060 SWIFT RD
PHONE :. 407/366-0560
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICTES HIGH CONSUMPTION
 :. REREAD FOR BILLING
RESOLUTION :. 12/22/04 MR=629320
 :. 01/26/05 MR=701810
 :. 01/31/05 RR=632450
 :. SCL/LYN
RDATE :. 01/31/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 893567
ACCOUNT# :. 006710064312
CUSTOMER NAME :. BRESNAHAN,SUSAN
SERVICE ADDRESS:. 2332 PINEBROOK CT
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 12/21/04 MR=2073950
 :. 01/25/05 MR=730
 :. 01/31/05 RR=1480
 :. NEW METER #80184691
 :. SCL/LYN
RDATE :. 01/31/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 893569
ACCOUNT# :. 006710065962
CUSTOMER NAME :. ERDMANN,DAVID J
SERVICE ADDRESS:. 2340 PINEBROOK CT
PHONE :. 407/366-2685
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING

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RESOLUTION :. 01/18/05 MR=1552220
 . 01/25/05 MR=1060
 . 01/31/05 RR=2040
 . NEW METER #80184697
 . SCL/LYN

RDATE :. 01/31/05

CORPýý----- . 067

ROUTE :. 9

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 29

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 893573
ACCOUNT# :. 006710068781
CUSTOMER NAME :. SHAFFER, WILLIAM H
SERVICE ADDRESS:.. 2977 HUNTERS LN
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES AN ESTIMATED READ
 . REREAD FOR BILLING
RESOLUTION :. 12/21/04 MR=1343140
 . 01/20/05 ER=1353232
 . 01/28/05 RR=1358030; USED FOR BILLING
 . SCL/LYN
RDATE :. 01/31/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 893577
ACCOUNT# :. 006710079441
CUSTOMER NAME :. NEGRONS, JOE
SERVICE ADDRESS:.. 1451 TWIN RIVERS BLVD
PHONE :. 407/325-2794
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 12/29/04 MR=62800
 . 01/24/05 MR=17560
 . 01/28/05 RR=19050
 . NEW METER #78099215
 . SCL/LYN
RDATE :. 01/31/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 893578
ACCOUNT# :. 006710070763
CUSTOMER NAME :. WINTWORTH, JEFFERY D
SERVICE ADDRESS:.. 1215 TWIN RIVERS BLVD
PHONE :. 407/366-1186
EDATE :. 01/31/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 12/21/04 MR=749110
 . 01/24/05 MR=725810

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. 01/28/05 RR=753170; USED FOR BILLING
. SCL/LYN

RDATE :. 01/31/05

CORPÝÝ----. 067

ROUTE :. 9

SERVICE ORDER# :. 893587

ACCOUNT# :. 006710069491

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 30

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME .. STUEBER,BILLY J
SERVICE ADDRESS:.. 1386 TWIN RIVERS BLVD
PHONE .. 407/359-3816
EDATE .. 01/31/05
TYPE .. 10
FOPER ..
COMMENT .. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 .. REREAD FOR BILLING
RESOLUTION .. 12/21/04 MR=1595660
 .. 01/24/05 MR=1510580
 .. 1/31/05 AFTER 3 REREADS I SPOKE WITH MIKE AT THE CITY OF
OVIEDO AND HE .. GAVE ME THEIR 1-20-05 MR OF 1608330 WHICH I USED FOR BILLING.
 .. SCL/MIKE/LYN
RDATE .. 01/31/05

CORPýý----. 067
ROUTE .. 9
SERVICE ORDER# .. 893589
ACCOUNT# .. 006710072592
CUSTOMER NAME .. REED,ANNETTE I
SERVICE ADDRESS:.. 1681 CANOE CREEK RD
PHONE .. 407/339-1304
EDATE .. 01/31/05
TYPE .. 10
FOPER ..
COMMENT .. MVR INDICATES HIGH CONSUMPTION
 .. REREAD FOR BILLING
RESOLUTION .. 12/21/04 MR=792200
 .. 01/24/05 MR=819570
 .. 01/28/05 RR=825620
 .. SCL/LYN
RDATE .. 01/31/05

CORPýý----. 067
ROUTE .. 9
SERVICE ORDER# .. 893592
ACCOUNT# .. 006710078120
CUSTOMER NAME .. ST JOHN,THOMAS R
SERVICE ADDRESS:.. 3105 HIDDEN RIVER CT
PHONE .. / -
EDATE .. 01/31/05
TYPE .. 10
FOPER ..
COMMENT .. MVR INDICATES HIGH CONSUMPTION
 .. REREAD FOR BILLING
RESOLUTION .. 12/21/04 MR=948070
 .. 01/24/05 MR=990150
 .. 01/28/05 RR=996170

Alafaya

RDATE . SCL/LYN
:.. 01/31/05

CORPÝÝ----. 067

ROUTE :.. 9
SERVICE ORDER# :.. 893596
ACCOUNT# :.. 006710067761
CUSTOMER NAME :.. TRANG,DUNG
SERVICE ADDRESS:.. 1926 MAGIE'S CT
PHONE :.. 407/365-5284

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 31

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 01/31/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 12/21/04 MR=985760
 . 01/21/05 MR=933030
 . 01/31/05 RR=995560; USED FOR BILLING
 . SCL/LYN
 RDATE :. 01/31/05

CORPÝÝ----. 067

ROUTE :. 9
 SERVICE ORDER# :. 893606
 ACCOUNT# :. 006710069443
 CUSTOMER NAME :. CHERESKIN, MARY C
 SERVICE ADDRESS: :. 1954 MAGIE'S CT
 PHONE :. / -
 EDATE :. 01/31/05
 TYPE :. 10
 FOPER :. AU
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
 RESOLUTION :. 12/21/04 MR=1673070
 . 01/21/05 MR=1705820
 . 01/28/05 RR=1709040
 . SCL/LYN
 RDATE :. 01/31/05

CORPÝÝ----. 067

ROUTE :. 8
 SERVICE ORDER# :. 901624
 ACCOUNT# :. 006710072461
 CUSTOMER NAME :. RUGGIERI, SCOTT M
 SERVICE ADDRESS: :. 2065 SWIFT RD
 PHONE :. / -
 EDATE :. 02/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 01/26/05 MR=3297970
 . 02/22/05 MR=2610
 . 02/24/05 RR=425320
 . USED REREAD FOR BILLING
 . DT/LYN
 .
 RDATE :. 02/24/05

Alafaya

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 902307
ACCOUNT# :. 006710027402
CUSTOMER NAME :. BAILLIO, NEVIN M
SERVICE ADDRESS:.. 1000 JACKSON CREEK CT
PHONE :. 321/720-1253
EDATE :. 03/01/05
TYPE :. 10

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 32

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

FOPER :. AU
 COMMENT :. MVR STATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 01/21/05 MR=1363180
 . 02/23/05 MR=1415780
 . 02/24/05 RR=1420350
 . DT/SN
 RDATE :. 02/24/05

CORPÝÝ----. 067

ROUTE :. 2
 SERVICE ORDER# :. 902312
 ACCOUNT# :. 006710029474
 CUSTOMER NAME :. MAGALLANES,HUGO
 SERVICE ADDRESS: :. 1042 KELLY CREEK CIR
 PHONE :. 407/359-4048
 EDATE :. 03/01/05
 TYPE :. 10
 FOPER :. AU
 COMMENT :. MVR REPORTS CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 01-26-05 MR=714080
 . 02-23-05 MR=5670
 . 02-24-05 RR=6190
 . NEW METER #80202121
 . DT/SN
 RDATE :. 02/24/05

CORPÝÝ----. 067

ROUTE :. 3
 SERVICE ORDER# :. 902324
 ACCOUNT# :. 006710030591
 CUSTOMER NAME :. STOLL,R P
 SERVICE ADDRESS: :. 1322 CARPENTER BRANCH CT
 PHONE :. 407/359-3843
 EDATE :. 03/01/05
 TYPE :. 10
 FOPER :. AU
 COMMENT :. MVR CURRENT READ IS LESS THAN PRIOR
 . RE READ FOR BILLING
 RESOLUTION :. 1-26-05 MR=1285380
 . 2-23-05 MR=5140
 . 2-24-05 RR=5700
 . NEW METER #80202064
 . DT/SN
 RDATE :. 02/24/05

CORPÝÝ----. 067

Alafaya

ROUTE :. 3
SERVICE ORDER# :. 902335
ACCOUNT# :. 006710030601
CUSTOMER NAME :. WATSON,ALYCIA
SERVICE ADDRESS:. 1320 CARPENTER BRANCH CT
PHONE :. / -
EDATE :. 03/01/05
TYPE :. 10
FOPER :. AU

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 33

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. MVR STATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 1-26-05 MR=1415310
 . 2-23-05 MR=3560
 . 2-24-05 RR=4000
 . NEW METER 80202058
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067
ROUTE :. 3
SERVICE ORDER# :. 902702
ACCOUNT# :. 006710066381
CUSTOMER NAME :. CHERRY,HUGH R
SERVICE ADDRESS:.. 1046 W RIVIERA BLVD
PHONE :. 407/539-1268
EDATE :. 03/02/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 1-26-05 MR=1592400
 . 2-23-05 MR=8800
 . 2-24-05 MR=9070
 . NEW METER #80184675
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067
ROUTE :. 3
SERVICE ORDER# :. 902712
ACCOUNT# :. 006710030981
CUSTOMER NAME :. ERDMAN,ERICH G
SERVICE ADDRESS:.. 1048 W RIVIERA BLVD
PHONE :. / -
EDATE :. 03/02/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ IS LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 1-26-05 MR=1310140
 . 2-23-05 MR=4340
 . 2-24-05 RR=4940
 . NEW METER #80184670
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067
ROUTE :. 3

Alafaya

SERVICE ORDER# :. 902724
ACCOUNT# :. 006710034222
CUSTOMER NAME :. WINEBRENNER,DAWN
SERVICE ADDRESS:. 1006 TURTLE CREEK DR
PHONE :. 407/971-2578
EDATE :. 03/02/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR HIGH CONSUMPTION

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 34
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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      . RE READ FOR BILLING
RESOLUTION  :. 1-26-05 MR 1397890
      . 2-22-05 MR=1416240
      . 2-24-05 RR=1417790
      . DT/SN
RDATE       :. 02/24/05

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CORPÝ-----. 067  
ROUTE                :: 3  
SERVICE ORDER#      :: 902733  
ACCOUNT#              :: 006710034232  
CUSTOMER NAME        :: JOHNSON,MARK C  
SERVICE ADDRESS::    1008 TURTLE CREEK DR  
PHONE                 :: / -  
EDATE                 :: 03/02/05  
TYPE                  :: 10  
FOPER                 :: AU  
COMMENT               :: MVR HIGH CONSUMPTION  
                      . RE READ FOR BILLING  
RESOLUTION            :: 1-26-05 MR=9410980  
                      . 2-22-05 MR961770  
                      . 2-24-05 RR=961930  
                      . DT/SN  
RDATE                 :: 02/24/05
```

```
CORPÝÝ----. 067  
ROUTE                :: 3  
SERVICE ORDER#      :: 902742  
ACCOUNT#              :: 006710034422  
CUSTOMER NAME         :: BARKER,WILLIAM  
SERVICE ADDRESS::    1027 TROUT CREEK CT  
PHONE                 :: / -  
EDATE                 :: 03/02/05  
TYPE                  :: 10  
FOPER                 :: AU  
COMMENT               :: MVR HIGH CONSUMPTION  
                      . RE READ FOR BILLING  
RESOLUTION            :: 1-26-05 MR=1416860  
                      . 2-22-05 MR=2210  
                      . 2-24-05 RR=3320  
                      . NEW METER #80202122  
                      . DT/SN  
RDATE                 :: 02/24/05
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CORPÝÝ----. 067
ROUTE                :. 4
SERVICE ORDER#     :. 902753
ACCOUNT#             :. 006710032924
CUSTOMER NAME        :. WORLEY, DOUGLAS

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Alafaya

SERVICE ADDRESS:.. 1010 JOSHUA CREEK CT
PHONE :.. 407/365-3564
EDATE :.. 03/02/05
TYPE :.. 10
FOPER :.. AU
COMMENT :.. MVR HIGH CONSUMPTION
 . RE READ FOR BILLING
RESOLUTION :.. 1-26-05 MR=948610
 . 2-22-05 MR=980380

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 35

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . 2-24-05   RR=980640
      . DT/SN
RDATE      :. 02/24/05

CORPÝÝ-----. 067
ROUTE      :. 4
SERVICE ORDER# :. 902756
ACCOUNT#    :. 006710031545
CUSTOMER NAME :. SMALL,SHEILA E
SERVICE ADDRESS:. 1033  CATFISH CREEK CT
PHONE       :. 321/784-4145
EDATE       :. 03/02/05
TYPE        :. 10
FOPER       :. AU
COMMENT     :. MVR NON BILLABLE STATUS
              . TAG TO SIGN UP
              . REREAD METER
RESOLUTION  :. 9-07-05   MR=1586100
              . 2-22-05   MR=1586140
              . 2-24-05   RR=1586120
              . TAGGED
              . DT/SN
RDATE      :. 02/24/05

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CORPÝÝ----- . 067  
ROUTE                :. 4  
SERVICE ORDER#      :. 903097  
ACCOUNT#              :. 006710031592  
CUSTOMER NAME        :. ANDERSON,GENE  
SERVICE ADDRESS     :. 1049 CATFISH CREEK CT  
PHONE                 :. 407/971-4171  
EDATE                 :. 03/03/05  
TYPE                  :. 10  
FOPER                 :. AU  
COMMENT               :. MVR CURRENT LESS THAN PRIOR  
                      . RE READ FOR BILLING  
RESOLUTION            :. 1-26-05 MR=1163160  
                      . 2-22-05 MR=1163160  
                      . 2-24-05 RR=1157750  
                      . ADJUSTMENT NEEDED  
                      . DT/SN  
RDATE                 :. 02/24/05
```

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CORPÝÝ----. 067
ROUTE                :. 4
SERVICE ORDER#     :. 903102
ACCOUNT#             :. 006710033204
CUSTOMER NAME        :. BUNDY,CHRIS R
SERVICE ADDRESS:    :. 1115 W RIVIERA BLVD

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Alafaya

PHONE	:: 407/971-8063
EDATE	:: 03/03/05
TYPE	:: 10
FOPER	:: AU
COMMENT	:: MVR CURRENT READ LESS THAN PRIOR
	. RE READ FOR BILLING
	.
	.
	.

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 36

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 1-26-05 MR-1376380
 . 2-22-05 MR9880
 . 2-24-05 RR=10890
 . NEW METER #80184692
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 903111
ACCOUNT# :. 006710033211
CUSTOMER NAME :. MULLER,JESSCIA
SERVICE ADDRESS:. 1113 W RIVIERA BLVD
PHONE :. / -
EDATE :. 03/03/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 1-26-05 MR=2428130
 . 1-22-05 MR=6600
 . 2-24-05 RR=7350
 . NEW METER #80184706
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 903116
ACCOUNT# :. 006710033229
CUSTOMER NAME :. PEREZ,THERESA
SERVICE ADDRESS:. 1111 W RIVIERA BLVD
PHONE :. 756/963-1718
EDATE :. 03/03/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR NON BILLABLE STATUS
 . TAGGED TO APPLY
RESOLUTION :. 12-22-04 MR=1300090
 . 2-22-05 MR=1302260
 . 2-24-05 RR=1302260
 . TAGGED
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 903124
ACCOUNT# :. 006710031811

Alafaya

CUSTOMER NAME :. LEWIS,JOSEPH
SERVICE ADDRESS:. 1037 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 03/03/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR HIGH CONSUMPTION
 . RE READ FOR BILLING
RESOLUTION :. 01-26-05 MR=189160

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . 02-22-05 MR=225480
      . 02-24-05 RR=229600
      . DT/SN
RDATE      : 02/24/05

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[illegible]

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CORPýý----. 067
ROUTE          :. 4
SERVICE ORDER# :. 903132
ACCOUNT#       :. 006710032301
CUSTOMER NAME  :. GRASS,JEFFREY H
SERVICE ADDRESS:.. 1017 BUTLER CREEK CT
PHONE          :. / -
EDATE         :. 03/03/05
TYPE          :. 10
FOPER         :. AU
COMMENT        :. MVR CURRENT READ LESS THAN PRIOR
                . RE READ FOR BILLING
RESOLUTION     :. 01-25-05 MR=1360830
                . 02-22-05 MR=5220
                . 02-24-05 RR=6550
                . NEW METER #80202057
                . DT/SN
RDATE          :. 02/24/05

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CORPÝÝ-----. 067
ROUTE                :. 4
SERVICE ORDER#      :. 903403
ACCOUNT#              :. 006710032312
CUSTOMER NAME         :. JOHNSON, JAMES
SERVICE ADDRESS:     :. 1015 BUTLER CREEK CT
PHONE                 :. 407/312-1400

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Alafaya

EDATE :. 03/04/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR . CURRENT READ LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 01/25/05 MR=1481100
 . 02/22/05 MR=7080
 . 02/24/05 RR=8500
 . NEW METER #80202061

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 38

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

. DT/SN
 RDATE :. 02/24/05
 CORPýý----. 067
 ROUTE :. 5
 SERVICE ORDER# :. 903407
 ACCOUNT# :. 006710034836
 CUSTOMER NAME :. CISCH-TAYLOR,LORINA K
 SERVICE ADDRESS:. 1018 MERIEN CT
 PHONE :. 407/359-9243
 EDATE :. 03/04/05
 TYPE :. 10
 FOPER :. AU
 COMMENT :. MVR HIGH CONSUMPTION
 . RE READ FOR BILLING
 RESOLUTION :. 01/25/05 MR=3496400
 . 02/22/05 MR=3513950
 . 02/24/05 RR=3515620
 . DT/SN
 RDATE :. 02/24/05

CORPýý----. 067
 ROUTE :. 5
 SERVICE ORDER# :. 903414
 ACCOUNT# :. 006710038841
 CUSTOMER NAME :. TROWBRIDGE,WILLIAM R
 SERVICE ADDRESS:. 1005 QUAKER RIDGE CT
 PHONE :. 407/221-8501
 EDATE :. 03/04/05
 TYPE :. 10
 FOPER :. AU
 COMMENT :. MVR CURRENT LESS THAN PRIOR
 . RE READ FOR BILLING
 RESOLUTION :. 01/25/05 MR=2422500
 . 02/22/05 MR=1190
 . 02/24/05 RR=1370
 . NEW METER #80202053
 . DT/SN
 RDATE :. 02/24/05

CORPýý----. 067
 ROUTE :. 6
 SERVICE ORDER# :. 903419
 ACCOUNT# :. 006710037711
 CUSTOMER NAME :. ZIAULLAH,MOHAMMED
 SERVICE ADDRESS:. 2313 EKANA DR
 PHONE :. 407/977-1796
 EDATE :. 03/04/05
 TYPE :. 10

Alafaya

FOPER	:: AU
COMMENT	:: MVR CURRENT READ LESS THAN PRIOR RE READ FOR BILLING
RESOLUTION	:: 01-25-05 MR=2422500 02/22/05 MR=1190 02/24/05 RR=1370 NEW METER #80202053 DT/SN
RDATE	:: 02/24/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 39

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----- 067

ROUTE :. 6
SERVICE ORDER# :. 903421
ACCOUNT# :. 006710037711
CUSTOMER NAME :. ZIAULLAH, MOHAMMED
SERVICE ADDRESS:.. 2313 EKANA DR
PHONE :. 407/977-1796
EDATE :. 03/04/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ LESS THAN PRIOR
 :. RE READ FOR BILLING
RESOLUTION :. 01/25/05 MR=4539240
 :. 02/22/05 MR=24010
 :. 02/24/05 RR=28280
 :. NEW METER #80202056
 :. DT/SN
RDATE :. 02/24/05

CORPýý----- 067

ROUTE :. 6
SERVICE ORDER# :. 903422
ACCOUNT# :. 006710037963
CUSTOMER NAME :. DURR, CATHY
SERVICE ADDRESS:.. 1966 TURNBERRY DR
PHONE :. 407/359-6334
EDATE :. 03/04/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ LESS THAN PRIOR
 :. RE READ FOR BILLING
RESOLUTION :. 01/25/05 MR=2386470
 :. 02/22/05 MR=8340
 :. 02/24/05 RR=10870
 :. NEW METER #80202056
 :. DT/SN
RDATE :. 02/24/05

CORPýý----- 067

ROUTE :. 6
SERVICE ORDER# :. 903426
ACCOUNT# :. 006711012831
CUSTOMER NAME :. MEADOWBROOK EKANA GOLF CLUB,
SERVICE ADDRESS:.. 2100 EKANA DR
PHONE :. 683/686-2376
EDATE :. 03/04/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ LESS THAN PRIOR

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RESOLUTION . RE READ FOR BILLING
 :.. 01-28-05 MR=2546480
 . 02-18-05 MR=17832800
 . 03-24-05 RR=178376000
 . NEW METER #903481
RDATE :.. 02/24/05

CORPÝÝ----. 067
ROUTE :.. 6

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 40

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 903431
ACCOUNT# :. 006710037452
CUSTOMER NAME :. DENSBERGER, KATHLEEN
SERVICE ADDRESS:.. 1930 CRYSTAL DOWNS CT
PHONE :. 407/359-4208
EDATE :. 03/04/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 01-25-05 MR=2546480
 . 02-18-05 MR=2366470
 . 03-24-05 RR=2573630
 . DT/SN
RDATE :. 03/24/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 909190
ACCOUNT# :. 006710074278
CUSTOMER NAME :. STAFFORD, LADONNA L
SERVICE ADDRESS:.. 612 CRANE BROOK CT
PHONE :. 407/365-7957
EDATE :. 03/23/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 1/25/05 MR=436140
 . 2/23/05 MR=11639
 . 2/24/05 RR=425320
 . DT/SN
RDATE :. 02/24/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 909198
ACCOUNT# :. 006710063941
CUSTOMER NAME :. ROBBINS JR, J D
SERVICE ADDRESS:.. 131 BLUEBROOK CT
PHONE :. 407/366-4840
EDATE :. 03/23/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR CURRENT READ LESS THAN PRIOR
 . RE READ FOR BILLING
RESOLUTION :. 1-25-05 MR=3297970
 . 2-22-05 MR=3295359
 . 2-24-05 RR=2990

Alafaya

. M#80202104
. DT/SN
RDATE :. 02/24/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 909207
ACCOUNT# :. 006710068622
CUSTOMER NAME :. SANTIAGO, RONALD D

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 41

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 2544 COACHBRIDGE CT
 PHONE :.. 407/359-1607
 EDATE :.. 03/23/05
 TYPE :.. 10
 FOPER :.. AU
 COMMENT :.. MVR CURRENT READ LESS THAN PRIOR
 :.. RE READ FOR BILLING
 RESOLUTION :.. 01/24/05 MR=1716190
 :.. 02/24/05 MR=1701329
 :.. 02/22/05 RR=16180
 :.. M#80184671
 :.. DT/SN
 RDATE :.. 02/24/05

CORPýý----. 067

ROUTE :.. 9
 SERVICE ORDER# :.. 909215
 ACCOUNT# :.. 006710070612
 CUSTOMER NAME :.. ELFAND,ROBERT
 SERVICE ADDRESS:.. 1256 TWIN RIVERS BLVD
 PHONE :.. 407/977-2764
 EDATE :.. 03/23/05
 TYPE :.. 10
 FOPER :.. AU
 COMMENT :.. MVR CURRENT READ LESS THAN PRIOR
 :.. RE READ FOR BILLING
 RESOLUTION :.. 02/24/05 MR=558590
 :.. 02/22/05 MR=556619
 :.. 02/24/05 RR=2410
 :.. M#80202118
 :.. DT/SN
 RDATE :.. 02/24/05

CORPýý----. 067

ROUTE :.. 9
 SERVICE ORDER# :.. 909219
 ACCOUNT# :.. 006710070833
 CUSTOMER NAME :.. PEREZ,CELIA
 SERVICE ADDRESS:.. 3046 WOLFE CT
 PHONE :.. 407/365-3913
 EDATE :.. 03/23/05
 TYPE :.. 10
 FOPER :.. AU
 COMMENT :.. MVR CURRENT READ LESS THAN PRIOR
 :.. RE READ FOR BILLING X
 RESOLUTION :.. 01/24/05 MR=1351640
 :.. 02/22/05 MR=1351610
 :.. 02/24/05 RR=1351610
 :.. M#9213171

Alafaya

RDAT . DT/SN
:.. 02/24/05

CORPýý----. 067

ROUTE :. 1

SERVICE ORDER# :. 910517

ACCOUNT# :. 006710027501

CUSTOMER NAME :. AMASON, RICKY

SERVICE ADDRESS:.. 1005 JACKSON CREEK CT

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 42

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/366-8192
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 02/23/05 MR=534010
 . 03/21/05 MR=570800
 . 03/29/05 RR=582430
 . DT/LYN
 RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 2
 SERVICE ORDER# :. 910525
 ACCOUNT# :. 006710029278
 CUSTOMER NAME :. STOWERS,BETTY J
 SERVICE ADDRESS:. 1009 KELLY CREEK CIR
 PHONE :. 407/366-9478
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 02/23/05 MR=467440
 . 03/23/05 MR=478830
 . 03/29/05 RR=483110
 . DT/LYN
 RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 3
 SERVICE ORDER# :. 910526
 ACCOUNT# :. 006710030885
 CUSTOMER NAME :. NYE,JODI
 SERVICE ADDRESS:. 1218 MOSES CREEK CT
 PHONE :. 321/591-2268
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING AND
 . DID CITY CHANGE OUT METER (IF SO GET METER #)
 RESOLUTION :. 02/23/05 MR=836300
 . 03/24/05 MR=40
 . 03/29/05 RR=50
 . NEW METER #80202137

Alafaya

RDATE . DT/LYN
:. 03/29/05

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 910530
ACCOUNT# :. 006710030892
CUSTOMER NAME :. JORGENSON,RYAN
SERVICE ADDRESS:. 1217 MOSES CREEK CT

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 43

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/971-3448
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 02/23/05 MR=2453610
 . 03/24/05 MR=8320
 . 03/29/05 RR=9390
 . NEW METER #80202119
 . DT/LYN
 RDATE :. 03/29/05

CORPýý----. 067
 ROUTE :. 3
 SERVICE ORDER# :. 910531
 ACCOUNT# :. 006710033604
 CUSTOMER NAME :. BARTHELEMY, ROSANA
 SERVICE ADDRESS:.. 1009 MOCCASIN RUN RD
 PHONE :. 407/359-9871
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 02/23/05 MR=1847870
 . 03/24/05 MR=1867230
 . 03/29/05 RR=1869610
 . DT/LYN
 RDATE :. 03/29/05

CORPýý----. 067
 ROUTE :. 3
 SERVICE ORDER# :. 910534
 ACCOUNT# :. 006710033611
 CUSTOMER NAME :. SEDWICK, DANIEL
 SERVICE ADDRESS:.. 1007 MOCCASIN RUN RD
 PHONE :. / -
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 02/23/05 MR=1841170
 . 03/24/05 MR=1937890
 . 03/29/05 RR=1938690
 . DT/LYN

Alafaya

RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 4

SERVICE ORDER# :. 910535

ACCOUNT# :. 006710032671

CUSTOMER NAME :. CATOTTI,CHRISTOPHE M

SERVICE ADDRESS:. 1000 SEMINOLE CREEK DR

PHONE :. 407/435-5541

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 44

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 02/22/05 MR=1950180
 . 03/23/05 MR=1983010
 . 03/29/05 RR=1986480
 . DT/LYN
 .
 RDATE :. 03/29/05

CORPýý----. 067

ROUTE :. 4
 SERVICE ORDER# :. 910536
 ACCOUNT# :. 006710031383
 CUSTOMER NAME :. WATTERS,MELANIE
 SERVICE ADDRESS:.. 1090 W RIVIERA BLVD
 PHONE :. 407/359-5642
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES SAME READ AS LAST MONTH REREAD FOR BILLING AND
 . IS METER STUCK?
 RESOLUTION :. 02/22/05 MR=1533450
 . 03/23/05 MR=1533450
 . 03/29/05 RR=1533450
 . DT/LYN
 RDATE :. 03/29/05

CORPýý----. 067

ROUTE :. 4
 SERVICE ORDER# :. 910541
 ACCOUNT# :. 006710032321
 CUSTOMER NAME :. BOUWENS,CHRISTINA
 SERVICE ADDRESS:.. 1013 BUTLER CREEK CT
 PHONE :. / -
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 02/22/05 MR=1472100
 . 03/23/05 MR=4960
 . 03/29/05 RR=5220
 . NEW METER #80202143
 . DT/LYN
 RDATE :. 03/29/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 910549
ACCOUNT# :. 006710032334
CUSTOMER NAME :. GREGG, SUSAN L
SERVICE ADDRESS:. 1011 BUTLER CREEK CT
PHONE :. 321/453-5361
EDATE :. 03/29/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 45

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 02/22/05 MR=1845020
 . 03/23/05 MR=7410
 . 03/29/05 RR=9140
 . NEW METER #80202139
 . DT/LYN
 RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 5
 SERVICE ORDER# :. 910550
 ACCOUNT# :. 006710038605
 CUSTOMER NAME :. MEANS,WILLIAM D
 SERVICE ADDRESS: :. 1003 PINEHURST CT
 PHONE :. 407/359-8760
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR'
 . REREAD FOR BILLING
 RESOLUTION :. 02/22/05 MR=3723910
 . 03/25/05 MR=2290
 . 03/29/05 RR=4220
 . NEW METER #80202109
 . DT/LYN
 RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 6
 SERVICE ORDER# :. 910551
 ACCOUNT# :. 006710037061
 CUSTOMER NAME :. PRINCE,TIM
 SERVICE ADDRESS: :. 2296 EKANA DR
 PHONE :. / -
 EDATE :. 03/29/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 02/18/05 MR=3373110
 . 03/25/05 MR=3420160
 . 03/29/05 RR=3428440
 . DT/LYN
 RDATE :. 03/29/05

Alafaya

CORPÝÝ----- 067

ROUTE :. 6
SERVICE ORDER# :. 910552
ACCOUNT# :. 006710038043
CUSTOMER NAME :. SMITH, BRIAN
SERVICE ADDRESS:.. 1911 TURNBERRY DR
PHONE :. 407/971-9395
EDATE :. 03/29/05
TYPE :. 10

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 46

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 02/18/05 MR=787380
 . 03/25/05 MR=822660
 . 03/29/05 RR=826190
 . DT/LYN
RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 7
SERVICE ORDER# :. 910554
ACCOUNT# :. 006710035216
CUSTOMER NAME :. VERICA,ROBERT
SERVICE ADDRESS:.. 2129 TURNBERRY DR
PHONE :. 407/359-2514
EDATE :. 03/29/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 02/23/05 MR=3131950
 . 03/23/05 MR=3176460
 . 03/29/05 RR=3186510
 . DT/LYN
RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 7
SERVICE ORDER# :. 910555
ACCOUNT# :. 006710035291
CUSTOMER NAME :. PISARO,FR
SERVICE ADDRESS:.. 2183 TURNBERRY DR
PHONE :. / -
EDATE :. 03/29/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 02/23/05 MR=3551110
 . 03/23/05 MR=3608950
 . 03/29/05 RR=3615790
 . DT/LYN
RDATE :. 03/29/05

CORPÝÝ----. 067

Alafaya

ROUTE :. 8
SERVICE ORDER# :. 910556
ACCOUNT# :. 006710064772
CUSTOMER NAME :. JACKSON, MELANIE
SERVICE ADDRESS: 1076 COUNTRY COVE CT
PHONE :. 407/365-8116
EDATE :. 03/29/05
TYPE :. 10
FOPER :.

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 47

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 02/23/05 MR=355000
 . 03/23/05 MR=343480
 . 03/29/05 RR=344560
 . ADJUST DUE TO 2/23/05 MISREAD
 . SEE S/O#910762 FOR ADJUSTMENT
 . DT/LYN
RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 8
SERVICE ORDER# :. 910557
ACCOUNT# :. 006710064483
CUSTOMER NAME :. ROWE,LARRY S
SERVICE ADDRESS:.. 1081 COUNTRY COVE CT
PHONE :. 407/342-0754
EDATE :. 03/29/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 02/20/05 MR=1424156
 . 03/23/05 MR=1422380
 . 03/29/05 RR=40
 . NEW METER #80202210
 . DT/LYN
RDATE :. 03/29/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 910560
ACCOUNT# :. 006710072511
CUSTOMER NAME :. TROY,WENDY
SERVICE ADDRESS:.. 2948 HUNTERS LN
PHONE :. 407/365-7464
EDATE :. 03/29/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 02/22/05 MR=807560
 . 03/22/05 MR=832340
 . 03/29/05 RR=838110
 . DT/LYN
RDATE :. 03/29/05

CORPÝÝ----. 067

Alafaya

ROUTE :. 1
SERVICE ORDER# :. 920632
ACCOUNT# :. 006710027421
CUSTOMER NAME :. RENZI, SONJA
SERVICE ADDRESS: 1004 JACKSON CREEK CT
PHONE :. 407/977-7088
EDATE :. 04/28/05
TYPE :. 10
FOPER :.

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 48

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 03/21/05 MR=839530
 . 04/22/05 MR=891190
 . 04/28/05 RR=891190
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----- . 067

ROUTE :. 1
SERVICE ORDER# :. 920634
ACCOUNT# :. 006710027435
CUSTOMER NAME :. FURRELL, CARMEN M
SERVICE ADDRESS: :. 1006 JACKSON CREEK CT
PHONE :. 407/359-5303
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 03/21/05 MR=976940
 . 04/22/05 MR=1005290
 . 04/28/05 RR=1012310
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----- . 067

ROUTE :. 1
SERVICE ORDER# :. 920637
ACCOUNT# :. 006710027501
CUSTOMER NAME :. AMASON, RICKY
SERVICE ADDRESS: :. 1005 JACKSON CREEK CT
PHONE :. 407/366-8192
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 03/21/05 MR=570800
 . 04/22/05 MR=631650
 . 04/28/05 RR=635280; NO LEAKS
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----- . 067

ROUTE :. 1
SERVICE ORDER# :. 920638
ACCOUNT# :. 006710027582
CUSTOMER NAME :. BECKERMAN, MIRIAM

Alafaya

SERVICE ADDRESS:.. 1024 LONG BRANCH LN
PHONE :.. 407/365-7152
EDATE :.. 04/28/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :.. 03/21/05 MR=1276750
 . 04/22/05 MR=1346860

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 49

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RDATE . 04/28/05 RR=1351420
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067
 ROUTE :. 1
 SERVICE ORDER# :. 920639
 ACCOUNT# :. 006710027772
 CUSTOMER NAME :. MATHEUS,LINDA L
 SERVICE ADDRESS:. 1055 LONG BRANCH LN
 PHONE :. 407/366-1952
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/21/05 MR=794030
 . 04/22/05 MR=3110
 . 04/28/05 RR=4770
 . NEW METER #80202068
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067
 ROUTE :. 2
 SERVICE ORDER# :. 920643
 ACCOUNT# :. 006710028712
 CUSTOMER NAME :. DELGADO,LORENA N
 SERVICE ADDRESS:. 1002 BONNET CREEK CT
 PHONE :. 407/977-8970
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1884500
 . 04/22/05 MR=10
 . 04/28/05 RR=1230; NEW METER #80745398
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067
 ROUTE :. 2
 SERVICE ORDER# :. 920646
 ACCOUNT# :. 006710028721
 CUSTOMER NAME :. BAHN,KENTON D
 SERVICE ADDRESS:. 1004 BONNET CREEK CT
 PHONE :. 407/345-7227
 EDATE :. 04/28/05

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TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1865210
 . 04/22/05 MR=170
 . 04/28/05 RR=1510 & NEW METER #80745396
 . DT/LYN
RDATE :. 04/28/05

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 50

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 920647
ACCOUNT# :. 006710028733
CUSTOMER NAME :. TANNER,JOE
SERVICE ADDRESS:.. 1006 BONNET CREEK CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=2155840
 :. 04/22/05 MR=70
 :. 04/28/05 RR=4150 & NEW METER #80745397
 :. DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 920650
ACCOUNT# :. 006710028752
CUSTOMER NAME :. WALTON,DENNIS
SERVICE ADDRESS:.. 1005 BONNET CREEK CT
PHONE :. 407/366-6831
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/25/05 MR=2829920
 :. 04/22/05 MR=510
 :. 04/28/05 RR=2970 & NEW METER
 :. DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 920651
ACCOUNT# :. 006710028765
CUSTOMER NAME :. NASH,DAVID A
SERVICE ADDRESS:.. 1003 BONNET CREEK CT
PHONE :. 845/325-3929
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=2040010

Alafaya

. 04/22/05 MR=240
. 04/28/05 RR=1890 & NEW METER #80745399
. DT/LYN

RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 2

SERVICE ORDER# :. 920652

ACCOUNT# :. 006710028771

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 51

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. CARMACK,DANIEL
 SERVICE ADDRESS:. 1001 BONNET CREEK CT
 PHONE :. 407/366-2869
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=4098270
 . 04/22/05 MR=480
 . 04/28/05 RR=4530 & NEW METER #80745395
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067
 ROUTE :. 2
 SERVICE ORDER# :. 920654
 ACCOUNT# :. 006710028943
 CUSTOMER NAME :. ARNOLD ,LEE
 SERVICE ADDRESS:. 1077 KELLY CREEK CIR
 PHONE :. 407/366-8173
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 03/23/05 MR=26680
 . 04/22/05 MR=41730
 . 04/28/05 RR=43850
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067
 ROUTE :. 2
 SERVICE ORDER# :. 920659
 ACCOUNT# :. 006710029214
 CUSTOMER NAME :. GOODWIN,TAMMY
 SERVICE ADDRESS:. 1021 KELLY CREEK CIR
 PHONE :. 321/297-2840
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1297320
 . 04/22/05 MR=9060
 . 04/28/05 RR=11330 & NEW METER #80202066
 . DT/LYN

Alafaya

RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 2

SERVICE ORDER# :. 920660

ACCOUNT# :. 006710029267

CUSTOMER NAME :. CROZIER,JEFFREY L

SERVICE ADDRESS:. 1011 KELLY CREEK CIR

PHONE :. 407/977-7691

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 52

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 03/23/05 MR=396320
 . 04/22/05 MR=424330
 . 04/28/05 RR=433280
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 920662
 ACCOUNT# :. 006710029278
 CUSTOMER NAME :. STOWERS,BETTY J
 SERVICE ADDRESS:. 1009 KELLY CREEK CIR
 PHONE :. 407/366-9478
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 03/23/05 MR=478830
 . 04/22/05 MR=505250
 . 04/28/05 RR=506370
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 920665
 ACCOUNT# :. 006710030092
 CUSTOMER NAME :. PIVONKA,LISA L
 SERVICE ADDRESS:. 1002 S MAGEE CREEK CT
 PHONE :. 407/359-3234
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 03/23/05 MR=902370
 . 04/22/05 MR=920430
 . 04/28/05 RR=927240
 . DT/LYN
 RDATE :. 04/28/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 920667
ACCOUNT# :. 006710030262
CUSTOMER NAME :. POZAS, CARLOS
SERVICE ADDRESS: 1002 W RIVIERA BLVD
PHONE :. / -
EDATE :. 04/28/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 53

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 03/24/05 MR=1802390
 :. 04/21/05 MR=10610
 :. 04/28/05 RR=17100 & NEW METER #80202111
 :. DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 3
 SERVICE ORDER# :. 920669
 ACCOUNT# :. 006710030273
 CUSTOMER NAME :. DOTSON,CHRISTIAN
 SERVICE ADDRESS: :. 1004 W RIVIERA BLVD
 PHONE :. 407/365-7728
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 03/24/05 MR=2168150
 :. 04/21/05 MR=2160
 :. 04/28/05 RR=1360 & NEW METER #79761970
 :. DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 3
 SERVICE ORDER# :. 920672
 ACCOUNT# :. 006710030575
 CUSTOMER NAME :. FOSBENDER,MARK
 SERVICE ADDRESS: :. 1326 CARPENTER BRANCH CT
 PHONE :. 954/370-1142
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAKS
 RESOLUTION :. 03/24/05 MR=1366540
 :. 04/21/05 MR=1372110
 :. 04/28/05 RR=1373340
 :. DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 3

Alafaya

SERVICE ORDER# :. 920673
ACCOUNT# :. 006710033604
CUSTOMER NAME :. BARTHELEMY, ROSANA
SERVICE ADDRESS: 1009 MOCCASIN RUN RD
PHONE :. 407/359-9871
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 54

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

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      . REREAD FOR BILLING AND
      . CHECK FOR LEAKS
RESOLUTION  :. 03/24/05 MR=1867230
      . 04/21/04 MR=1889450
      . 04/28/05 RR=1895510
      . DT/LYN
RDATE       :. 04/28/05

CORPÝÝ----. 067
ROUTE       :. 4
SERVICE ORDER# :. 920676
ACCOUNT#    :. 006710032671
CUSTOMER NAME :. CATOTTI,CHRISTOPHE M
SERVICE ADDRESS:. 1000 SEMINOLE CREEK DR
PHONE       :. 407/435-5541
EDATE       :. 04/28/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES HIGH CONSUMPTION
      . REREAD FOR BILLING AND
      . CHECK FOR LEAKS
RESOLUTION  :. 03/23/05 MR=1983010
      . 04/21/05 MR=2017230
      . 04/28/05 RR=2022780
      . DT/LYN
RDATE       :. 04/28/05
  
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CORPÝÝ----. 067
ROUTE       :. 4
SERVICE ORDER# :. 920677
ACCOUNT#    :. 006710032853
CUSTOMER NAME :. MADSEN,PRAGEDIS
SERVICE ADDRESS:. 1036 SEMINOLE CREEK DR
PHONE       :. 407/977-8789
EDATE       :. 04/28/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES HIGH CONSUMPTION
      . REREAD FOR BILLING AND
      . CHECK FOR LEAKS
RESOLUTION  :. 03/23/05 MR=130650
      . 04/21/05 MR=138310
      . 04/28/05 RR=138960
      . DT/LYN
RDATE       :. 04/28/05
  
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CORPÝÝ----. 067
ROUTE       :. 4
SERVICE ORDER# :. 920678
  
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Alafaya

ACCOUNT# :. 006710032971
CUSTOMER NAME :. ANDRETTA, ANTHONY
SERVICE ADDRESS :. 1005 JOSHUA CREEK CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
. REREAD FOR BILLING AND

Alafaya

(545) REPORT UBRSDORDREPORT.2

UTILITY BILLING SYSTEM

PAGE 55

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . CHECK FOR LEAKS
 :. 03/23/05 MR=503260
 . 04/21/05 MR=528870
 . 04/28/05 RR=534500
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 5
 SERVICE ORDER# :. 920681
 ACCOUNT# :. 006710034822
 CUSTOMER NAME :. LAMB,JOHN
 SERVICE ADDRESS:. 1016 MERIEN CT
 PHONE :. 407/977-9801
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 .

RESOLUTION :. 03/25/05 MR=944740
 . 04/20/05 MR=1018690
 . 04/28/05 RR=1035030
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 6
 SERVICE ORDER# :. 920685
 ACCOUNT# :. 006710037614
 CUSTOMER NAME :. STEEDLE,MICHELE
 SERVICE ADDRESS:. 1971 S PRAIRIE DUNES CT
 PHONE :. 813/760-3142
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING

RESOLUTION :. 03/25/05 MR=3220840
 . 04/20/05 MR=10170
 . 04/28/05 RR=15800 & NEW METER #80202108
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 6
 SERVICE ORDER# :. 920687
 ACCOUNT# :. 006710037601

Alafaya

CUSTOMER NAME :. PASCAL, LUENDA
SERVICE ADDRESS:. 1963 S PRAIRIE DUNES CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
. REREAD FOR BILLING
RESOLUTION :. 03/25/05 MR=1443670

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 56

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

. 04/20/05 MR=8420
 . 04/28/05 RR=9660
 . & NEW METER #80202107
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067
 ROUTE :. 6
 SERVICE ORDER# :. 920688
 ACCOUNT# :. 006710037051
 CUSTOMER NAME :. FOSTER, DREW M
 SERVICE ADDRESS: 1885 N PRAIRIE DUNES CT
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/25/05 MR=1767860
 . 04/20/05 MR=3460
 . 04/28/05 RR=7060
 . & NEW METER #80202089
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067
 ROUTE :. 6
 SERVICE ORDER# :. 920692
 ACCOUNT# :. 006711012832
 CUSTOMER NAME :. TWIN RIVERS GOLF COURSE,
 SERVICE ADDRESS: 2100 EKANA DR
 PHONE :. 407/366-1211
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 04/06/05 MR=179472000
 . 04/20/05 MR=18102500
 . 04/28/05 RR=18216700
 . USED THE 4/20/05 MR FOR BILLING
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067
 ROUTE :. 7
 SERVICE ORDER# :. 920696
 ACCOUNT# :. 006710035221
 CUSTOMER NAME :. NGUYEN, CHINH

Alafaya

SERVICE ADDRESS:.. 2135 DURBAN CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=2891810
. 04/22/05 MR=2200

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 57

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . 04/28/05 RR=7050
 . NEW METER #80184707
 . DT/LYN
RDATE :.. 04/28/05

CORPýý----. 067
ROUTE :.. 7
SERVICE ORDER# :.. 920698
ACCOUNT# :.. 006710035232
CUSTOMER NAME :.. PORT, DAVID
SERVICE ADDRESS:.. 2141 DUBAN CT
PHONE :.. 407/359-6416
EDATE :.. 04/28/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :.. 03/23/05 MR=2901950
 . 04/22/05 MR=8030
 . 04/29/05 RR=11240
 . NEW METER #80184688
 . DT/LYN
RDATE :.. 04/28/05

CORPýý----. 067
ROUTE :.. 7
SERVICE ORDER# :.. 920699
ACCOUNT# :.. 006710036271
CUSTOMER NAME :.. DENIHAN, JOAN
SERVICE ADDRESS:.. 2250 TURNBERRY DR
PHONE :.. 407/312-5583
EDATE :.. 04/28/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :.. 03/23/05 MR=1985770
 . 04/22/05 MR=2023610
 . 04/28/05 RR=2038190
 . DT/LYN
RDATE :.. 04/28/05

CORPýý----. 067
ROUTE :.. 7
SERVICE ORDER# :.. 920701
ACCOUNT# :.. 006710036541
CUSTOMER NAME :.. BATEMAN, JERRY
SERVICE ADDRESS:.. 2116 TURNBERRY DR

Alafaya

PHONE :. 407/366-5819
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=3423820
 . 04/22/05 MR=1437630
 . 04/28/05 RR=3444100; USED FOR BILLING.

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 58
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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      . DT/LYN
RDATE      :. 04/28/05

CORPÝÝ----. 067
ROUTE      :. 8
SERVICE ORDER# :. 920703
ACCOUNT#    :. 006710065311
CUSTOMER NAME :. HARRISON,KIRK D
SERVICE ADDRESS:. 1064 COUNTRY COVE CT
PHONE       :. 407/366-4708
EDATE       :. 04/28/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
              . REREAD FOR BILLING
RESOLUTION  :. 03/23/05 MR=1487010
              . 04/22/05 MR=5710
              . 04/28/05 RR=7740
              . NEW METER #80202166
              . DT/LYN
RDATE      :. 04/28/05

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CORPÝ-----. 067
ROUTE                :.. 8
SERVICE ORDER#      :.. 920704
ACCOUNT#              :.. 006710065531
CUSTOMER NAME        :.. BRANNON JR,DONALD
SERVICE ADDRESS     :.. 1068 COUNTRY COVE CT
PHONE                 :.. / -
EDATE                 :.. 04/28/05
TYPE                  :.. 10
FOPER                 :.. 
COMMENT               :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
                      :.. REREAD FOR BILLING
RESOLUTION            :.. 03/23/05 MR=1322490
                      :.. 04/22/05 MR=6500
                      :.. 04/28/05 RR=8670
                      :.. NEW METER #80202167
                      :.. DT/LYN
RDATE                 :.. 04/28/05
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CORPÝÝ-----. 067
ROUTE                :. 8
SERVICE ORDER#     :. 920706
ACCOUNT#             :. 006710066492
CUSTOMER NAME        :. HOGAN,ELTON R
SERVICE ADDRESS     :. 1072  COUNTRY COVE CT
PHONE                :. 407/366-1548
EDATE                :. 04/28/05

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TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=770660
 . 04/22/05 MR=6340
 . 04/28/05 RR=8670
 . NEW METER #80202167
 . DT/LYN

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 59

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920707
ACCOUNT# :. 006710066053
CUSTOMER NAME :. MALASPINA,MATT
SERVICE ADDRESS:. 1085 COUNTRY COVE CT
PHONE :. 407/366-4624
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1123190
 . 04/22/05 MR=2400
 . 04/28/05 RR=3610
 . NEW METER #80202174
 . DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920708
ACCOUNT# :. 006710066683
CUSTOMER NAME :. NODARSE,DAWN E
SERVICE ADDRESS:. 1077 COUNTRY COVE CT
PHONE :. 407/697-1911
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=2338090
 . 04/22/05 MR=6610
 . 04/28/05 RR=8110
 . NEW METER #80202211
 . DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920709
ACCOUNT# :. 006710065892
CUSTOMER NAME :. RUARK ,C A
SERVICE ADDRESS:. 1073 COUNTRY COVE CT
PHONE :. 407/977-2001
EDATE :. 04/28/05
TYPE :. 10

Alafaya

FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=866880
 . 04/22/05 MR=2280
 . 04/28/05 RR=2500
 . NEW METER #80202199
 . DT/LYN
RDATE :. 04/28/05

Alafaya

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 60

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý-----. 067

[illegible]

CORPýý-----. 067

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ROUTE                :.. 8
SERVICE ORDER#     :.. 920715
ACCOUNT#            :.. 006710065212
CUSTOMER NAME       :.. BEHLEN,MELISSA
SERVICE ADDRESS    :.. 1065  COUNTRY COVE CT
PHONE               :.. 407/971-4256
EDATE              :.. 04/28/05
TYPE               :.. 10
FOPER              :..
COMMENT            :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
                   :.. REREAD FOR BILLING
RESOLUTION          :.. 03/23/05  MR=1404110
                   :.. 04/22/05  MR=7070
                   :.. 04/28/05  RR=8430
                   :.. NEW METER #80202197
                   :.. DT/LYN
                   :..
RDATE              :.. 04/28/05

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CORPýý-----. 067

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ROUTE                :. 8
SERVICE ORDER#     :. 920721
ACCOUNT#            :. 006710064743
CUSTOMER NAME       :. CHAPMAN, BEN
SERVICE ADDRESS    :. 1061  COUNTRY COVE CT
PHONE               :. 407/359-2062
EDATE              :. 04/28/05
TYPE               :. 10
FOPER              :.
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Alafaya

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=852500
 . 04/22/05 MR=970
 . 04/28/05 RR=1160
 . NEW METER #80202196
 . DT/LYN
RDATE :. 04/28/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 61

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920722
ACCOUNT# :. 006710065906
CUSTOMER NAME :. WROBLESKI,NICHOLAS
SERVICE ADDRESS:.. 1057 COUNTRY COVE CT
PHONE :. 407/971-4482
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1544670
 :. 04/22/05 MR=470
 :. 04/28/05 RR=540
 :. NEW METER #80202173
 :. DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920723
ACCOUNT# :. 006710066131
CUSTOMER NAME :. WALTER,JAMES
SERVICE ADDRESS:.. 1053 COUNTRY COVE CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=969660
 :. 04/22/05 MR=5090
 :. 04/28/05 RR=6270
 :. NEW METER #80202168
 :. DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920728
ACCOUNT# :. 006710065386
CUSTOMER NAME :. PHANEUF,PHILLIP D
SERVICE ADDRESS:.. 1049 COUNTRY COVE CT
PHONE :. 407/359-5803
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR

Alafaya

RESOLUTION . REREAD FOR BILLING
: . 03/23/05 MR=1349880
 . 04/22/05 MR=1740
 . 04/28/05 RR=1800
 . NEW METER #80202148
 . DT/LYN
RDATE : . 04/28/05

CORPÝÝ----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 62

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 8
SERVICE ORDER# :. 920729
ACCOUNT# :. 006710066952
CUSTOMER NAME :. SELIV,ALEXANDRO
SERVICE ADDRESS:.. 1037 COUNTRY COVE CT
PHONE :. 407/365-8496
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1025740
 :. 04/22/05 MR=4560
 :. 04/28/05 RR=5300
 :. NEW EMTER #80202170
 :. DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920731
ACCOUNT# :. 006710065093
CUSTOMER NAME :. LINDBOM,CARRIE A
SERVICE ADDRESS:.. 1033 COUNTRY COVE CT
PHONE :. 407/366-6060
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1219540
 :. 04/22/05 MR=5190
 :. 04/28/05 RR=7200
 :. NEW METER #80202150
 :. DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920733
ACCOUNT# :. 006710067192
CUSTOMER NAME :. RHODES,CYNTHIA A
SERVICE ADDRESS:.. 1029 COUNTRY COVE CT
PHONE :. 407/366-4026
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING

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RESOLUTION :.. 03/23/05 MR=830790
 . 04/22/05 MR=2950
 . 04/28/05 RR=3530
 . NEW METER #80202169
 . DT/LYN

RDATE :.. 04/28/05

CORPÝÝ----- . 067

ROUTE :.. 8

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 63

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 920734
ACCOUNT# :. 006710063843
CUSTOMER NAME :. MCINTIRE,MELANIE M
SERVICE ADDRESS:. 1025 COUNTRY COVE CT
PHONE :. 407/366-8759
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=2542620
 . 04/22/05 MR=4970
 . 04/28/05 RR=6420
 . NEW METER #80202195
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067
ROUTE :. 8
SERVICE ORDER# :. 920737
ACCOUNT# :. 006710063851
CUSTOMER NAME :. MOLINA,MARISA
SERVICE ADDRESS:. 1013 COUNTRY COVE CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=2441040
 . 04/22/05 MR=7470
 . 04/28/05 RR=9720
 . NEW METER #80202198
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067
ROUTE :. 8
SERVICE ORDER# :. 920738
ACCOUNT# :. 006710064261
CUSTOMER NAME :. BEEBE,RICHARD F
SERVICE ADDRESS:. 1840 GREENBROOK CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=752930

Alafaya

. 04/22/05 MR=1790
. 04/28/05 RR=2120
. NEW METER #80202194
. DT/LYN

RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 920739

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 64

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006710064441
 CUSTOMER NAME :.. VINING,WILLIAM A
 SERVICE ADDRESS:.. 1850 GREENBROOK CT
 PHONE :.. 407/366-5113
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=880120
 :.. 04/22/05 MR=4120
 :.. 04/28/05 RR=5410
 :.. NEW METER 380202192
 :.. DT/LYN
 RDATE :.. 04/28/05

CORPýý----. 067
 ROUTE :.. 8
 SERVICE ORDER# :.. 920745
 ACCOUNT# :.. 006710064794
 CUSTOMER NAME :.. CRUZ,CHANEAL
 SERVICE ADDRESS:.. 1860 GREENBROOK CT
 PHONE :.. 407/977-5527
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=1024260
 :.. 04/22/05 MR=4240
 :.. 04/28/05 RR=5370
 :.. NEW METER #80202193
 :.. DT/LYN
 RDATE :.. 04/28/05

CORPýý----. 067
 ROUTE :.. 8
 SERVICE ORDER# :.. 920746
 ACCOUNT# :.. 006710064801
 CUSTOMER NAME :.. RASMUSSEN,MIKE V
 SERVICE ADDRESS:.. 1870 GREENBROOK CT
 PHONE :.. / -
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=2340850
 :.. 04/22/05 MR=390

Alafaya

. 04/28/05 RR=3850
. NEW METER #80745393
. DT/LYN
:.. 04/28/05

RDATE

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 920748

ACCOUNT# :. 006710063871

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 65

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. BROUILLETTE, JN
 SERVICE ADDRESS:.. 1880 GREENBROOK CT
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=651170
 . 04/22/05 MR=10
 . 04/28/05 RR=10
 . NEW METER 380745424
 . DT/LYN
 RDATE :. 04/28/05

CORPY---. 067
 ROUTE :. 8
 SERVICE ORDER# :. 920749
 ACCOUNT# :. 006710065794
 CUSTOMER NAME :. CAMPBELL, MICHELLE C
 SERVICE ADDRESS:.. 1890 GREENBROOK CT
 PHONE :. 407/365-6042
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1016300
 . 04/22/05 MR=4300
 . 04/28/005 RR=5450
 . NEW METER #80202191
 . DT/LYN
 RDATE :. 04/28/05

CORPY---. 067
 ROUTE :. 8
 SERVICE ORDER# :. 920754
 ACCOUNT# :. 006710064272
 CUSTOMER NAME :. SCHMITZ -VERWEYEN, BERND
 SERVICE ADDRESS:.. 1895 GREENBROOK CT
 PHONE :. 407/249-9198
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1001110
 . 04/22/05 MR=7380
 . 04/28/05 RR=9160

Alafaya

. NEW METER #80202190
. DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 8
SERVICE ORDER# :. 920771
ACCOUNT# :. 006710064913
CUSTOMER NAME :. MARKOSE,ANIT

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 66

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 1885 GREENBROOK CT
 PHONE :.. 407/971-6881
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=1248370
 :.. 04/22/05 MR=710
 :.. 04/28/05 RR=1150
 :.. NEW METER #80202189
 :.. DT/LYN
 RDATE :.. 04/28/05

CORPÝÝ----. 067

ROUTE :.. 8
 SERVICE ORDER# :.. 920774
 ACCOUNT# :.. 006710065272
 CUSTOMER NAME :.. RIVERA,ALFREDO
 SERVICE ADDRESS:.. 1875 GREENBROOK CT
 PHONE :.. 407/365-4995
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
 :..
 RESOLUTION :.. 03/23/05 MR=1028390
 :.. 04/22/05 MR=3970
 :.. 04/28/05 RR=6750
 :.. NEW METER #80202188
 :.. DT/LYN
 RDATE :.. 04/28/05

CORPÝÝ----. 067

ROUTE :.. 8
 SERVICE ORDER# :.. 920776
 ACCOUNT# :.. 006710063881
 CUSTOMER NAME :.. MCCONNELL,MICHAEL R
 SERVICE ADDRESS:.. 1855 GREENBROOK CT
 PHONE :.. / -
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=1607440
 :.. 04/22/05 MR=15370
 :.. 04/28/05 RR=18780

Alafaya

 . NEW METER #80202187
 . DT/LYN
RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 920778
ACCOUNT# :. 006710064383
CUSTOMER NAME :. DEWITT,JUSTIN L

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 67

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 1845 GREENBROOK CT
 PHONE :.. 407/971-4304
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :.. 04/08/05 MR=1462080
 . 04/22/05 MR=2580
 . 04/28/05 RR=3340
 . NEW METER #80202185
 . DT/LYN
 RDATE :.. 04/28/05

CORPýý----. 067
 ROUTE :.. 8
 SERVICE ORDER# :.. 920780
 ACCOUNT# :.. 006710064451
 CUSTOMER NAME :.. ZYJEWSKI,ALEXANDER
 SERVICE ADDRESS:.. 1835 GREENBROOK CT
 PHONE :.. 407/977-1410
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=1439460
 . 04/22/05 MR=9350
 . 04/28/05 RR=11890
 . NEW METER #80202186
 . DT/LYN
 RDATE :.. 04/28/05

CORPýý----. 067
 ROUTE :.. 8
 SERVICE ORDER# :.. 920781
 ACCOUNT# :.. 006710064281
 CUSTOMER NAME :.. PUCCIO BALL,TONI
 SERVICE ADDRESS:.. 1825 GREENBROOK CT
 PHONE :.. / -
 EDATE :.. 04/28/05
 TYPE :.. 10
 FOPER :..
 COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :.. 03/23/05 MR=1202600
 . 04/22/05 MR=7820
 . 04/28/05 RR=7830
 . NEW METER #80202203

Alafaya

RDAT . DT/LYN
: 04/28/05

CORPýý----. 067

ROUTE : 8

SERVICE ORDER# : 920784

ACCOUNT# : 006710065282

CUSTOMER NAME : NEWELL, ROBERT

SERVICE ADDRESS: 1815 GREENBROOK CT

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 68

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 .
 .

RESOLUTION :. 03/23/05 MR=1189810
 . 04/22/05 MR=4300
 . 04/28/05 RR=5640
 . NEW EMTER #80202201
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
 SERVICE ORDER# :. 920787
 ACCOUNT# :. 006710064811
 CUSTOMER NAME :. HECKLE,KEVIN L
 SERVICE ADDRESS:. 1805 GREENBROOK CT
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING

RESOLUTION :. 03/23/05 MR=1458530
 . 04/22/05 MR=12170
 . 04/28/05 RR=15130
 . NEW METER #80202200
 . DT/LYN
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 8
 SERVICE ORDER# :. 920792
 ACCOUNT# :. 006710081592
 CUSTOMER NAME :. PENA, RAMON
 SERVICE ADDRESS:. 1699 RIVEREDGE RD
 PHONE :. 347/268-2308
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND'
 . CHECK FOR LEAKS

RESOLUTION :. 03/23/05 MR=813710
 . 04/22/05 MR=824210

Alafaya

. 04/28/05 RR=827010
. NO LEAKS
. DT/LYN

RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 920793

ACCOUNT# :. 006710064935

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 69

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. HENRY, MICHAEL A
 SERVICE ADDRESS:.. 1626 RIVEREDGE RD
 PHONE :. 321/438-6002
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1395870
 . 04/22/05 MR=7270
 . 04/28/05 RR=9830
 . NEW METER #80202202
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067
 ROUTE :. 8
 SERVICE ORDER# :. 920796
 ACCOUNT# :. 006710065952
 CUSTOMER NAME :. CARRION, LISE
 SERVICE ADDRESS:.. 1970 AQUARIUS CT
 PHONE :. 407/366-5658
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1116000
 . 04/22/05 MR=9910
 . 04/28/05 RR=11830
 . NEW METER #80202171
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067
 ROUTE :. 8
 SERVICE ORDER# :. 920797
 ACCOUNT# :. 006710066691
 CUSTOMER NAME :. BLAIR JR, RICH
 SERVICE ADDRESS:.. 1980 AQUARIUS CT
 PHONE :. 407/977-0822
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=657990
 . 04/22/05 MR=3350
 . 04/28/05 RR=4230

Alafaya

. NEW METER #80202212
. DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 8
SERVICE ORDER# :. 920799
ACCOUNT# :. 006710065805
CUSTOMER NAME :. FUTCH,GREGORY

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 70

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 1981 AQUARIUS CT
PHONE :. 407/366-1947
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1516880
 . 04/22/05 MR=4550
 . 04/28/05 RR=5500
 . NEW METER #80202172
 . DT/LYN
RDATE :. 04/28/05

CORPýý----. 067
ROUTE :. 8
SERVICE ORDER# :. 920812
ACCOUNT# :. 006710065916
CUSTOMER NAME :. CRUZ,ROBERT
SERVICE ADDRESS:.. 1965 AQUARIUS CT
PHONE :. 407/971-8120
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1253320
 . 04/22/05 MR=4180
 . 04/28/05 RR=5190
 . NEW METER #80202165
 . DT/LYN
RDATE :. 04/28/05

CORPýý----. 067
ROUTE :. 8
SERVICE ORDER# :. 920818
ACCOUNT# :. 006710065454
CUSTOMER NAME :. ROBILLARD,AMY
SERVICE ADDRESS:.. 1957 AQUARIUS CT
PHONE :. 407/359-2436
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/23/05 MR=1155590
 . 04/22/05 MR=5360
 . 04/28/05 RR=6590
 . NEW METER #80202151

Alafaya

RDATÉ . DT/LYN
: . 04/28/05

CORPýý----. 067

ROUTE : . 8
SERVICE ORDER# : . 920819
ACCOUNT# : . 006710066851
CUSTOMER NAME : . BOWMAN, JULIA L
SERVICE ADDRESS: . 1941 AQUARIUS CT

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(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 71

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=801390
 :. 04/22/05 MR=2490
 :. 04/28/05 RR=2980
 :. NEW METER #80202214
 :. DT/LYN
 RDATE :. 04/28/05

CORPýý----- . 067

ROUTE :. 8
 SERVICE ORDER# :. 920822
 ACCOUNT# :. 006710065321
 CUSTOMER NAME :. THOMAS,CARL E
 SERVICE ADDRESS: :. 1933 AQUARIUS CT
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=1777960
 :. 04/22/05 MR=2880
 :. 04/28/05 RR=6330
 :. NEW METER #80202208
 :. DT/LYN
 RDATE :. 04/28/05

CORPýý----- . 067

ROUTE :. 8
 SERVICE ORDER# :. 920824
 ACCOUNT# :. 006710082571
 CUSTOMER NAME :. LOPEZ,EDWIN
 SERVICE ADDRESS: :. 1458 CANAL CROSS CT
 PHONE :. 407/977-8059
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=944100
 :. 04/21/05 MR=1580
 :. 04/28/05 RR=2920
 :. NEW METER #80202160
 :. DT/LYN

Alafaya

RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 920826

ACCOUNT# :. 006710077081

CUSTOMER NAME :. SIMANTOV, MATTHEW

SERVICE ADDRESS:. 1700 RIVEREDGE RD

PHONE :. 954/344-2070

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 72

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 03/23/05 MR=726830
 . 04/21/05 MR=810
 . 04/28/05 RR=1330
 . NEW METER #80202218
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9
 SERVICE ORDER# :. 920828
 ACCOUNT# :. 006710067214
 CUSTOMER NAME :. THELEN,MICHAEL
 SERVICE ADDRESS:.. 100 BLUEBROOK CT
 PHONE :. 407/359-3107
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 04/20/05 MR=3084910
 . 04/21/05 MR=3034910
 . 04/28/05 RR=3084910
 . DT/LYN
 RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9
 SERVICE ORDER# :. 920832
 ACCOUNT# :. 006710075461
 CUSTOMER NAME :. MCMAHOM,MATHEW
 SERVICE ADDRESS:.. 285 MILL SLOUGH RD
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
 . AND CHECK FOR LEAKS
 RESOLUTION :. 03/22/05 MR=654490
 . 04/21/05 MR=668690
 . 04/28/05 RR=659840; USED FOR BILLING
 . DT/LYN
 RDATE :. 04/28/05

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CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 920836
ACCOUNT# :. 006710065542
CUSTOMER NAME :. ARROYO,NELSON
SERVICE ADDRESS:. 2240 BACKWATER CT
PHONE :. 407/359-0453
EDATE :. 04/28/05
TYPE :. 10

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 73

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/22/05 MR=1777300
 . 04/21/05 MR=18430
 . 04/28/05 RR=23540
 . NEW METER #80202209
 . SCL/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 920839
ACCOUNT# :. 006710065652
CUSTOMER NAME :. LESNEWSKI, DAVID C
SERVICE ADDRESS: :. 2260 BACKWATER CT
PHONE :. 407/977-8578
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/22/05 MR=1066930
 . 04/21/05 MR=4990
 . 04/28/05 RR=7090
 . NEW METER #80202213
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 920841
ACCOUNT# :. 006710065241
CUSTOMER NAME :. CLARK, KEVIN G
SERVICE ADDRESS: :. 2280 BACKWATER CT
PHONE :. / -
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/22/05 MR=2640370
 . 04/21/05 MR=8690
 . 04/28/05 RR=11630
 . NEW METER #80202205
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

Alafaya

ROUTE :. 9
SERVICE ORDER# :. 920842
ACCOUNT# :. 006710064302
CUSTOMER NAME :. WILDER, ROBERT D
SERVICE ADDRESS: 2289 BACKWATER CT
PHONE :. 407/366-5639
EDATE :. 04/28/05
TYPE :. 10
FOPER :.

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 74

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/22/05 MR=2509200
 . 04/21/05 MR=26240
 . 04/28/05 RR=29560
 . NEW METER #80202206
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 920844
ACCOUNT# :. 006710084982
CUSTOMER NAME :. SWETT,BRADFORD A
SERVICE ADDRESS :. 1292 TWIN RIVERS BLVD
PHONE :. 407/366-0546
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 03/22/05 MR=823650
 . 04/21/05 MR=2490
 . 04/28/05 RR=3680
 . NEW METER #80202215
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 920846
ACCOUNT# :. 006711010763
CUSTOMER NAME :. YOST,KHRISTY L
SERVICE ADDRESS :. 2201 COOLBROOK CT
PHONE :. 407/383-8467
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 03/22/05 MR=1267130
 . 04/21/05 MR=1303050
 . 04/28/05 RR=1311980
 . DT/LYN
RDATE :. 04/28/05

CORPÝÝ----. 067

ROUTE :. 9

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SERVICE ORDER# :. 920849
ACCOUNT# :. 006710071084
CUSTOMER NAME :. SMITH,DARYL
SERVICE ADDRESS:. 1571 BAY CLUB RD
PHONE :. 407/971-6376
EDATE :. 04/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 75
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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ROUTE                :. 1
SERVICE ORDER#      :. 930595
ACCOUNT#              :. 006710028481
CUSTOMER NAME        :. RIVERSIDE PARK,

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Alafaya

SERVICE ADDRESS:. 1600 LOCKWOOD BLVD
PHONE :. / -
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 04/22/05 MR=4146000

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . 05/24/05   MR=4426800
      . 05/27/05   RR=4441300; NO LEAKS
      . REFILLED POOL
      . MO/LYN
RDATE      : . 05/27/05

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```
CORPýý----. 067  
ROUTE                :. 2  
SERVICE ORDER#      :. 930596  
ACCOUNT#              :. 006710029152  
CUSTOMER NAME        :. TURNER,RAY P  
SERVICE ADDRESS:.    1033 KELLY CREEK CIR  
PHONE                 :. 407/977-1255  
EDATE                 :. 05/27/05  
TYPE                  :. 10  
FOPER                 :.  
COMMENT               :. MVR INDICATES HIGH CONSUMPTION  
                      . REREAD FOR BILLING AND  
                      . CHECK FOR LEAKS  
                      .  
RESOLUTION            :. 04/22/05 MR=113200  
                      . 05/24/05 MR=147550  
                      . 05/27/05 RR=149180  
                      . MO/LYN  
RDATE                 :. 05/27/05
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CORPÝÝ----. 067  
ROUTE                :. 2  
SERVICE ORDER#      :. 930597  
ACCOUNT#              :. 006710029161  
CUSTOMER NAME        :. SCIORTINO, PAUL  
SERVICE ADDRESS:.. 1031 KELLY CREEK CIR  
PHONE                 :. 407/365-9382  
EDATE                 :. 05/27/05  
TYPE                  :. 10  
FOPER                :.  
COMMENT               :. MVR INDICATES HIGH CONSUMPTION  
                      . REREAD FOR BILLING AND  
                      . CHECK FOR LEAK  
RESOLUTION            :. 04/22/05 MR=472750  
                      . 05/24/05 MR=495680  
                      . 05/27/05 RR=498560  
                      . MO/LYN  
RDATE                 :. 05/27/05
```

CORPÝ-----. 067
ROUTE :. 2
SERVICE ORDER# :. 930599
ACCOUNT# :. 006710029324

Alafaya

CUSTOMER NAME :. HARPER,DON
SERVICE ADDRESS:. 1000 KELLY CREEK CIR
PHONE :. / -
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 77

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 04/22/05 MR=406770
 . 05/23/05 MR=428810
 . 05/27/05 RR=440740
 . MO/LYN
 RDATE :. 05/27/05

CORPýý----. 067
 ROUTE :. 3
 SERVICE ORDER# :. 930601
 ACCOUNT# :. 006710033941
 CUSTOMER NAME :. JASKOWIAK,JENNIFER
 SERVICE ADDRESS:. 1008 CUTOFF BRANCH CT
 PHONE :. 407/366-8732
 EDATE :. 05/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK
 RESOLUTION :. 04/21/05 MR=1826080
 . 05/23/05 MR=1865110
 . 05/27/05 RR=1871480
 . MO/LYN
 RDATE :. 05/27/05

CORPýý----. 067
 ROUTE :. 4
 SERVICE ORDER# :. 930602
 ACCOUNT# :. 006710033352
 CUSTOMER NAME :. MARINI,GREG
 SERVICE ADDRESS:. 1665 CRACKER CREEK CT
 PHONE :. / -
 EDATE :. 05/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 04/21/05 MR=1490060
 . 05/23/05 MR=9180
 . 05/27/05 RR=10490
 . NEW METER
 . METER #80202156
 . MO/LYN
 RDATE :. 05/27/05

CORPýý----. 067
 ROUTE :. 4
 SERVICE ORDER# :. 930603
 ACCOUNT# :. 006710031343

Alafaya

CUSTOMER NAME :. CARPENTER, JOHN
SERVICE ADDRESS:. 1082 W RIVIERA BLVD
PHONE :. 407/509-1319
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 78

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 04/21/05 MR=977240
 . 05/23/05 MR=1005300
 . 05/27/05 RR=1010920
 . MO/LYN
RDATE :. 05/27/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 930607
ACCOUNT# :. 006710031356
CUSTOMER NAME :. SCORE,TARA L
SERVICE ADDRESS: 1084 W RIVIERA BLVD
PHONE :. 321/633-4143
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK
 .

RESOLUTION :. 04/21/05 MR=1804620
 . 05/23/05 MR=1864870
 . 05/27/05 RR=1874080
 . MO/LYN
RDATE :. 05/27/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 930609
ACCOUNT# :. 006710031433
CUSTOMER NAME :. GODWIN,JAMES
SERVICE ADDRESS: 1106 W RIVIERA BLVD
PHONE :. 407/365-6243
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING &
 . CHECK FOR LEAK

RESOLUTION :. 04/21/05 MR=1526610
 . 05/23/05 MR=1542050
 . 05/27/05 RR=1542280
 . MO/LYN
RDATE :. 05/27/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 930610

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ACCOUNT# :. 006710032301
CUSTOMER NAME :. GRASS,JEFFREY H
SERVICE ADDRESS:. 1017 BUTLER CREEK CT
PHONE :. / -
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 79

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . CHECK FOR LEAKS
 :. 04/21/05 MR=21340
 . 05/23/05 MR=83370
 . 05/27/05 RR=35530; USED FOR BILLING
 . NEW METER #80202057
 . MO/LYN
 RDATE :. 05/27/05

CORPÝÝ----. 067

ROUTE :. 4
 SERVICE ORDER# :. 930612
 ACCOUNT# :. 006710032491
 CUSTOMER NAME :. MORAN, POLLY A
 SERVICE ADDRESS :. 1020 SOLDIER CREEK CT
 PHONE :. / -
 EDATE :. 05/27/05
 TYPE :. 10
 FOPER :. AU
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING &
 . CHECK FOR LEAK
 RESOLUTION :. 04/20/05 MR=4309750
 . 05/23/05 MR=4368050
 . 05/27/05 RR=4373450
 . MO/LYN
 RDATE :. 05/27/05

CORPÝÝ----. 067

ROUTE :. 5
 SERVICE ORDER# :. 930616
 ACCOUNT# :. 006710038841
 CUSTOMER NAME :. TROWBRIDGE, WILLIAM R
 SERVICE ADDRESS :. 1005 QUAKER RIDGE CT
 PHONE :. 407/221-8501
 EDATE :. 05/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK
 RESOLUTION :. 04/20/05 MR=4860
 . 05/20/05 MR=24700
 . 05/27/05 RR=27730
 . METER #80202053
 . MO/LYN
 RDATE :. 05/27/05

CORPÝÝ----. 067

ROUTE :. 5

Alafaya

SERVICE ORDER# :. 930617
ACCOUNT# :. 006710038852
CUSTOMER NAME :. KOLINS, RAY
SERVICE ADDRESS: 1003 QUAKER RIDGE CT
PHONE :. / -
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 80

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. REREAD FOR BILLING &
 :. CHECK FOR LEAK
 :. 04/20/05 MR=1807470
 :. 05/20/05 MR=1874150
 :. 05/27/05 RR=1892570
 :. MO/LYN
 RDATE :. 05/27/05

CORPýý----. 067

ROUTE :. 6
 SERVICE ORDER# :. 930619
 ACCOUNT# :. 006710037762
 CUSTOMER NAME :. SAGAN,DANIEL
 SERVICE ADDRESS:.. 2421 EKANA DR
 PHONE :. 407/365-5342
 EDATE :. 05/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAK
 RESOLUTION :. 04/20/05 MR=1989640
 :. 05/20/05 MR=2037010
 :. 05/27/05 RR=2050920
 :. MO/LYN
 :.
 RDATE :. 05/27/05

CORPýý----. 067

ROUTE :. 6
 SERVICE ORDER# :. 930621
 ACCOUNT# :. 006710037571
 CUSTOMER NAME :. KAPLAN,DONALD A
 SERVICE ADDRESS:.. 1931 S PRAIRIE DUNES CT
 PHONE :. / -
 EDATE :. 05/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING &
 :. CHECK FOR LEAK
 RESOLUTION :. 04/20/05 MR=2940080
 :. 05/20/05 MR=2981640
 :. 05/27/05 RR=2989550
 :. MO/LYN
 RDATE :. 05/27/05

CORPýý----. 067

ROUTE :. 6

Alafaya

SERVICE ORDER# :. 930622
ACCOUNT# :. 006710038023
CUSTOMER NAME :. POZEK,IVETTE
SERVICE ADDRESS:. 1920 TURNBERRY DR
PHONE :. 407/971-1765
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 81

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

```

      . REREAD FOR BILLING AND
      . CHECK FOR LEAKS
RESOLUTION  :. 04/20/05 MR=235530
      . 05/20/05 MR=284120
      . 05/27/05 RR=292870
      . MO/LYN
RDATE       :. 05/27/05

CORPÝÝ----. 067
ROUTE       :. 6
SERVICE ORDER# :. 930626
ACCOUNT#     :. 006710037211
CUSTOMER NAME :. JOHNSON, HAROLD E
SERVICE ADDRESS:.. 2232 LONG COVE CT
PHONE        :. / -
EDATE        :. 05/27/05
TYPE         :. 10
FOPER        :.
COMMENT      :. MVR INDICATES HIGH CONSUMPTION
      . REREAD FOR BILLING AND
      . CHECK FOR LEAK
RESOLUTION  :. 04/20/05 MR=2970670
      . 05/20/05 MR=3007520
      . 05/27/05 RR=3015280
      . MO/LYN
RDATE       :. 05/27/05
  
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CORPÝÝ----. 067
ROUTE       :. 6
SERVICE ORDER# :. 930628
ACCOUNT#     :. 006710037504
CUSTOMER NAME :. LEISHER, KATHY R
SERVICE ADDRESS:.. 2255 EKANA DR
PHONE        :. 407/971-8491
EDATE        :. 05/27/05
TYPE         :. 10
FOPER        :.
COMMENT      :. MVR INDICATES HIGH CONSUMPTION
      . REREAD FOR BILLING AND
      . CHECK FOR LEAK
RESOLUTION  :. 04/20/05 MR=3354640
      . 05/20/05 MR=3389050
      . 05/27/05 RR=3393710
      . MO/LYN
RDATE       :. 05/27/05
  
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CORPÝÝ----. 067
ROUTE       :. 7
SERVICE ORDER# :. 930629
  
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Alafaya

ACCOUNT# :. 006710035834
CUSTOMER NAME :. CHUTORANSKY, PETER
SERVICE ADDRESS :. 2360 TURNBERRY DR
PHONE :. 407/971-6892
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
. REREAD FOR BILLING AND

PAGE 82

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . CHECK FOR LEAK
RESOLUTION      :. 04/22/05   MR=2127150
      . 05/24/05   MR=2182160
      . 05/27/05   RR=2191300; NO LEAKS
      . MO/LYN
RDATE           :. 05/27/05

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[illegible]

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CORPÝ-----. 067  
ROUTE                :.. 8  
SERVICE ORDER#      :.. 930633  
ACCOUNT#              :.. 006711010571  
CUSTOMER NAME        :.. ATUESTA,JOSE  
SERVICE ADDRESS     :.. 1730 RIVEREDGE RD  
PHONE                 :.. 407/365-2979  
EDATE                 :.. 05/27/05  
TYPE                  :.. 10  
FOPER                 :..  
COMMENT               :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR  
                      :.. REREAD FOR BILLING  
RESOLUTION            :.. 04/21/05 MR=439630  
                      :.. 05/23/05 MR=438210  
                      :.. 05/27/05 RR=439040  
                      :.. BILL ZERO & LET IT CATCH UP  
                      :.. MO/LYN  
RDATE                 :.. 05/27/05
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CORPÝÝ----. 067
ROUTE :. 9
SERVICE ORDER# :. 930634
ACCOUNT# :. 006710067214

Alafaya

CUSTOMER NAME :. THELEN, MICHAEL
SERVICE ADDRESS:. 100 BLUEBROOK CT
PHONE :. 407/359-3107
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
. REREAD FOR BILLING
RESOLUTION :. 04/21/05 MR=3084910

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 83

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

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      . 05/23/05 MR=3046200
      . 05/27/05 RR=3053030
      . BILL ZERO & LET IT CATCH UP
      . MO/LYN
RDATE      :. 05/27/05

CORPýý----. 067
ROUTE      :. 9
SERVICE ORDER# :. 930636
ACCOUNT#    :. 006710071182
CUSTOMER NAME :. CRUDDEN,DONNA
SERVICE ADDRESS:. 597 WHISPER OAKS CT
PHONE       :. 407/366-6219
EDATE       :. 05/27/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
              . REREAD FOR BILLING
RESOLUTION  :. 04/21/05 MR=1587160
              . 05/23/05 MR=1583250
              . 05/27/05 RR=1590630; USED FOR BILLING
              . MO/LYN
RDATE       :. 05/27/05
  
```

```

CORPýý----. 067
ROUTE      :. 9
SERVICE ORDER# :. 930637
ACCOUNT#    :. 006710074712
CUSTOMER NAME :. PEARSON,EMILY
SERVICE ADDRESS:. 2920 HUNTERS LN
PHONE       :. 407/365-2897
EDATE       :. 05/27/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
              . REREAD FOR BILLING
RESOLUTION  :. 04/21/05 MR=997150
              . 05/23/05 MR=993750
              . 05/27/05 RR=995400
              . BILL ZERO & LET
              . IT CATCH UP.
              . MO/LYN
RDATE       :. 05/27/05
  
```

```

CORPýý----. 067
ROUTE      :. 9
SERVICE ORDER# :. 930638
ACCOUNT#    :. 006710070622
CUSTOMER NAME :. PEREZ,LUIS A
  
```

Alafaya

SERVICE ADDRESS:.. 2944 HUNTERS LN
PHONE :.. 407/366-8239
EDATE :.. 05/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK
RESOLUTION :.. 04/21/05 MR=1050380

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 84
DETAIL SERVICE ORDER COMPLAINTS FOR 067

```

      . 05/23/05 MR=1076610
      . 05/27/05 RR=1081600
      . NO LEAKS
      . MO/LYN
RDATE      : . 05/27/05

```

```

CORPÝÝ----. 067
ROUTE          :. 9
SERVICE ORDER# :. 930640
ACCOUNT#       :. 006710065701
CUSTOMER NAME  :. WEAVER,AUDREY S
SERVICE ADDRESS:.. 619 CRANEBROOK CT
PHONE          :. / -
EDATE         :. 05/27/05
TYPE          :. 10
FOPER         :.
COMMENT       :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
               . REREAD FOR BILLING
RESOLUTION    :. 04/21/05 MR=1479840
               . 05/23/05 MR=2920
               . 05/27/05 RR=4000
               . NEW METER #80745400
               . MO/LYN
RDATE        :. 05/27/05

```

```

CORPýý----. 067
ROUTE          :. 9
SERVICE ORDER# :. 930651
ACCOUNT#       :. 006710066962
CUSTOMER NAME  :. HYNES,LISA

```


Alafaya

SERVICE ADDRESS:. 613 CRANEBROOK CT
PHONE :. 407/366-0978
EDATE :. 05/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 04/21/05 MR=1564090
 . 05/23/05 MR=7730

Alafaya

(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 85

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . 05/27/05  RR=11850
      . NEW METER #80745401
      . MO/LYN
RDATE      :. 05/27/05

```

CORPýý-----. 067

```
ROUTE                :.. 9  
SERVICE ORDER#     :.. 930653  
ACCOUNT#            :.. 006710074421  
CUSTOMER NAME       :.. BASSAN NASSER BNL HEALTH ENT,  
SERVICE ADDRESS    :.. 1172 TWIN RIVERS BLVD  
PHONE               :.. / -  
EDATE              :.. 05/27/05  
TYPE               :.. 10  
FOPER             :..  
COMMENT            :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR  
                   :.. REREAD FOR BILLING  
RESOLUTION         :.. 04/21/05 MR=640620  
                   :.. 05/23/05 MR=640570  
                   :.. 05/27/05 RR=640570  
                   :.. METER WORKS OK  
                   :.. MO/LYN  
RDATE             :.. 05/27/05
```

CORPýý-----. 067

```
ROUTE                :.. 9  
SERVICE ORDER#      :.. 930657  
ACCOUNT#             :.. 006710071934  
CUSTOMER NAME        :.. DIRIENZO,FRAN  
SERVICE ADDRESS     :.. 2229 BACKWATER CT  
PHONE               :.. 407/366-9187  
EDATE              :.. 05/27/05  
TYPE               :.. 10  
FOPER              :..  
COMMENT            :.. MVR INDICATES HIGH CONSUMPTION  
                  :.. REREAD FOR BILLING AND  
                  :.. CHECK FOR LEAKS  
RESOLUTION          :.. 04/21/05 MR=1083320  
                  :.. 05/23/05 MR=1108400  
                  :.. 05/27/05 RR=1113620  
                  :.. NO LEAKS  
                  :.. MO/LYN  
RDATE              :.. 05/27/05
```

CORPýý-----. 067

```
ROUTE          :. 9
SERVICE ORDER# :. 930658
ACCOUNT#        :. 006710070123
CUSTOMER NAME   :. ATLEE,BRIAN S
```

Alafaya

SERVICE ADDRESS:.. 2949 HUNTERS LN
PHONE :.. 904/333-6964
EDATE :.. 05/27/05
TYPE :.. 10
FOPER :.
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :.. 04/21/05 MR=1431300
 . 05/23/05 MR=1424000

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 86
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CORPÝ-----. 067
ROUTE :. 6
SERVICE ORDER# :. 931409
ACCOUNT# :. 006710036835
CUSTOMER NAME :. MCLAUGHLIN, FRANK A

Alafaya

SERVICE ADDRESS:. 2433 SOUTHERN HILLS CT
PHONE :. 607/283-9223
EDATE :. 06/01/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 04/20/05 MR=2760060

Alafaya

(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 87

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . 05/20/05 MR=2785630
      . 05/27/05 RR=2955570
      . MO/LYN
RDATE      :. 05/27/05

CORPÝÝ----- . 067
ROUTE      :. 1
SERVICE ORDER# :. 939104
ACCOUNT#    :. 006700004889
CUSTOMER NAME :. WETOVICH,DIANE
SERVICE ADDRESS:. 485 ALAFAYA WOODS BLVD A
PHONE       :. 407/971-6207
EDATE       :. 06/22/05
TYPE        :. 10
FOPER       :.
COMMENT     :. RE-READ SINCE NO METER REGISTERDR # ON MVR REPORT- ?
      . 6/22/05-READ 4650
      . 5/12//05 60950
RESOLUTION  :. 6/22/05 3150-BILLED & NEW METER
      . MIKE O/DB
RDATE       :. 06/22/05

```

```
CORPý-----. 067  
ROUTE                :. 1  
SERVICE ORDER#      :. 939109  
ACCOUNT#              :. 006700004525  
CUSTOMER NAME        :. CLARK,ANDREW  
SERVICE ADDRESS:.. 489 ALAFAYA WOODS BLVD E  
PHONE                 :. 419/306-9530  
EDATE                 :. 06/22/05  
TYPE                  :. 10  
FOPER                 :.  
COMMENT               :. RE-READ SINCE NO NEW REGISTER #-NEED REGISTER #  
                      . 5/12/05 47630  
                      . 6/9/05 20 ?  
RESOLUTION            :. 6/22/05-READ 209 BILLED-METER#78099724-NEW  
                      . MIKE O/DB  
RDATE                 :. 06/22/05
```

```

CORPÝÝ----. 067
ROUTE                :. 12
SERVICE ORDER#      :. 939467
ACCOUNT#              :. 006700060061
CUSTOMER NAME        :. CHO,HYOUNG
SERVICE ADDRESS     :. 2970 L SWEETSPIRE CIR
PHONE                 :. 407/977-8082
EDATE                 :. 06/23/05
TYPE                  :. 10
FOPER                 :.

```

Alafaya

COMMENT :.. READ SINCE NEGATIVE -READ UNDER PRIOR READ -ON TRIAL REPORT
 . 6/13/05 3850 ?
 . 5/13/05 283840
 . 4/13/05 271530
 . PAGED TO MIKE O TO RADIO IN BILLED 6/23/05-TODAY**
RESOLUTION :.. 6/23/05- READ 9920
 . 6/13/05- READ 3850-BILLED NEW METER
 . MIKE O/DB
RDATE :.. 06/23/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 88

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 939493
ACCOUNT# :. 006700104421
CUSTOMER NAME :. MCCARTHY, ANNE
SERVICE ADDRESS:.. 2545 DARK OAK CT
PHONE :. 407/366-0138
EDATE :. 06/23/05
TYPE :. 10
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON TRIAL REPORT ?
 . 6/13/05 34500 ??
 . 5/20/05 63510
 . 4/22/05 58440
 . PAGED TO MIKE O-9:52AM
RESOLUTION :. 6/23/05-READ 35920-BILLED -REGISTER#78099414
 . MIKE O/DB
RDATE :. 06/23/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 940571
ACCOUNT# :. 006710029431
CUSTOMER NAME :. HICKEY, MICHAEL
SERVICE ADDRESS:.. 1034 KELLY CREEK CIR
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 05/23/05 MR=40480
 . 06/23/05 MR=54210
 . 06/28/05 RR=54610
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 940577
ACCOUNT# :. 006710029623
CUSTOMER NAME :. KNOBLAUCH, PAUL
SERVICE ADDRESS:.. 1072 KELLY CREEK CIR
PHONE :. 407/365-5541
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR

Alafaya

```
      . REREAD FOR BILLING AND  
      . GET NEW METER INFO.  
RESOLUTION :. 06/15/05  MR=1257075  
      . 06/23/05  MR=1251860  
      . 06/28/05  RR=1253470  
      . DT/LYN  
      .  
RDATE      :. 06/27/05
```

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 89

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 940580
 ACCOUNT# :. 006710029942
 CUSTOMER NAME :. HICKMAN, EDWARD C
 SERVICE ADDRESS:.. 2018 KELLY CREEK CIR
 PHONE :. 407/971-1012
 EDATE :. 06/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT LESS THAN PRIOR
 . REREAD FOR BILLING

RESOLUTION :. 5/23/05 MR=1807080
 . 06/23/05 MR=1650
 . 06/28/05 RR=3110
 . NEW METER #81041227
 . DT/LYN
 RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 3
 SERVICE ORDER# :. 940589
 ACCOUNT# :. 006710030701
 CUSTOMER NAME :. BROCK, EDWARD H
 SERVICE ADDRESS:.. 1300 CARPENTER BRANCH CT
 PHONE :. 407/542-6498
 EDATE :. 06/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING

RESOLUTION :. 05/23/05 MR=3064840
 . 06/22/05 MR=6070
 . 06/28/05 RR=7710
 . NEW METER #81041230
 . DT/LYN
 RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 3
 SERVICE ORDER# :. 940627
 ACCOUNT# :. 006710033621
 CUSTOMER NAME :. DEVINE, DONALD E
 SERVICE ADDRESS:.. 1005 MOCCASIN RUN RD
 PHONE :. / -
 EDATE :. 06/27/05
 TYPE :. 10
 FOPER :.

Alafaya

COMMENT	:. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
	. REREAD FOR BILLING
RESOLUTION	:. 05/23/05 MR=1243480
	. 06/22/05 MR=2190
	. 06/28/08 RR=2830
	. NEW METER #81041261
	. DT/LYN
RDATE	:. 06/27/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 90

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :.. 4
SERVICE ORDER# :.. 940640
ACCOUNT# :.. 006710031383
CUSTOMER NAME :.. WATTERS,MELANIE
SERVICE ADDRESS:.. 1090 W RIVIERA BLVD
PHONE :.. 407/359-5642
EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
RESOLUTION :.. 05/23/05 MR=1533450
 :.. 06/22/05 MR=20810
 :.. 06/28/05 RR=25730
 :.. NEW METER #80202074
 :.. DT/LYN
RDATE :.. 06/28/05

CORPÝÝ----. 067

ROUTE :.. 4
SERVICE ORDER# :.. 940643
ACCOUNT# :.. 006710031692
CUSTOMER NAME :.. HANBURY,KATY
SERVICE ADDRESS:.. 1030 CATFISH CREEK CT
PHONE :.. 407/365-1405
EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
RESOLUTION :.. 05/23/05 MR=2301000
 :.. 06/22/05 MR=3480
 :.. 06/27/05 RR=4590
 :.. NEW METER #81041287
 :.. DT/LYN
RDATE :.. 06/28/05

CORPÝÝ----. 067

ROUTE :.. 4
SERVICE ORDER# :.. 940644
ACCOUNT# :.. 006710031702
CUSTOMER NAME :.. BECKLES,LLOYD
SERVICE ADDRESS:.. 1028 CATFISH CREEK CT
PHONE :.. 407/971-9569
EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR

Alafaya

RESOLUTION . REREAD FOR BILLING
:. 05/23/05 MR=1117900
. 06/22/05 MR=4590
. 06/27/05 RR=6340
. NEW METER #81041288
. DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 91

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 4
SERVICE ORDER# :. 940646
ACCOUNT# :. 006710031771
CUSTOMER NAME :. LEWIS,VERNON
SERVICE ADDRESS:.. 1045 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 05/23/05 MR=1469830
 :. 06/22/05 MR=23290
 :. 06/27/05 RR=24500
 :. NEW METER #81041249
 :. DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 940648
ACCOUNT# :. 006710031783
CUSTOMER NAME :. SERAFIN,DONNA M
SERVICE ADDRESS:.. 1043 CALIFORNIA CREEK DR
PHONE :. 407/977-9093
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 05/23/05 M=3062070
 :. 06/22/05 MR=6700
 :. 06/27/05 RR=7910
 :. NEW METER #81041250
 :. DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 940650
ACCOUNT# :. 006710032222
CUSTOMER NAME :. REYES,TWIGGY B
SERVICE ADDRESS:.. 1000 BUTLER CREEK CT
PHONE :. 407/365-0940
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING

Alafaya

RESOLUTION : . 05/23/05 MR=1648460
 . 06/22/05 MR=17880
 . 06/27/05 RR=22270
 . NEW METER #80202069
 . DT/LYN
RDATE : . 06/27/05

CORPÝÝ----. 067

ROUTE : . 4

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 92

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 940652
ACCOUNT# :. 006710032566
CUSTOMER NAME :. HALL,MICHELLE
SERVICE ADDRESS:. 1007 SOLDIER CREEK CT
PHONE :. 407/365-0757
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/23/05 MR=1542250
 . 06/22/05 MR=2410
 . 06/27/05 RR=3440
 . NEW METER #81041263
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067
ROUTE :. 4
SERVICE ORDER# :. 940654
ACCOUNT# :. 006710032573
CUSTOMER NAME :. PHILLIPS,TODD
SERVICE ADDRESS:. 1005 SOLDIER CREEK CT
PHONE :. 407/971-2395
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/23/05 MR=1332180
 . 06/22/05 MR=4060
 . 06/27/05 RR=5510
 . NEW METER #80745362
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067
ROUTE :. 5
SERVICE ORDER# :. 940658
ACCOUNT# :. 006710034781
CUSTOMER NAME :. TRIGGS,STEVE
SERVICE ADDRESS:. 1002 MERIEN CT
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES SAME READ AS LAST MONTH
 . REREAD FOR BILLING
 . AND IS METER STUCK?

Alafaya

RESOLUTION :.. 05/20/05 MR=3245510
 . 06/24/05 MR=3245510
 . 06/27/05 RR=3245510; STUCK
 . DT/LYN
RDATE :.. 06/27/05

CORPýý----. 067

ROUTE :.. 5

SERVICE ORDER# :.. 940660

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 93

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006710038223
CUSTOMER NAME :. UNDERWOOD,CHARLES K
SERVICE ADDRESS:. 1047 SHINNECOCK HILLS DR
PHONE :. 407/366-1500
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=4218010
 . 06/24/05 MR=10050
 . 06/27/05 RR=11700
 . NEW METER #81041225
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 5
SERVICE ORDER# :. 940661
ACCOUNT# :. 006710038452
CUSTOMER NAME :. GOLMONT,VAN M
SERVICE ADDRESS:. 1010 PINEHURST CT
PHONE :. 407/359-4242
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=1986490
 . 06/24/05 MR=3000
 . 06/27/5 RR=3450
 . NEW METER #80745387
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 5
SERVICE ORDER# :. 940665
ACCOUNT# :. 006710038464
CUSTOMER NAME :. HOLMES,DOUGLAS N
SERVICE ADDRESS:. 1012 PINEHURST CT
PHONE :. 407/366-8074
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMDPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 05/20/05 MR=1791030

Alafaya

. 06/24/05 MR=1812370
. 06/27/05 RR=1812980
. NO LEAKS
. DT/LYN

RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 6

SERVICE ORDER# :. 940667

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE -94

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006710037813
CUSTOMER NAME :. PARKS,CASSIE
SERVICE ADDRESS:. 2471 EKANA DR
PHONE :. 407/227-0424
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK
RESOLUTION :. 05/20/05 MR=1796120
 . 06/23/05 MR=1829030
 . 06/27/05 RR=1830030
 . NO LEAKS
 . DT/LYN
RDATE :. 06/27/05

CORPýý----- . 067
ROUTE :. 6
SERVICE ORDER# :. 940668
ACCOUNT# :. 006710037601
CUSTOMER NAME :. PASCAL,LUENDA
SERVICE ADDRESS:. 1963 S PRAIRIE DUNES CT
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK
RESOLUTION :. 05/20/05 MR=14560
 . 06/23/05 MR=46830
 . 06/27/05 RR=46830
 . DT/LYN
RDATE :. 06/27/05

CORPýý----- . 067
ROUTE :. 6
SERVICE ORDER# :. 940671
ACCOUNT# :. 006710036611
CUSTOMER NAME :. BYRNE,EUGENE
SERVICE ADDRESS:. 2580 EKANA DR
PHONE :. 407/365-9989
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 .

Alafaya

RESOLUTION :. 05/20/05 MR=3156390
 . 06/23/05 MR=1690
 . 06/27/05 RR=3130
 . NEW METER #81041303
 . DT/LYN

RDATE :. 06/27/05

CORPÝÝ----- . 067

ROUTE :. 6

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 95

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 940674
ACCOUNT# :. 006710036621
CUSTOMER NAME :. HOLT, PAUL
SERVICE ADDRESS:. 2578 EKANA DR
PHONE :. 407/359-2552
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=2119270
 . 06/23/05 MR=1940
 . 06/27/05 RR=2190
 . NEW METER #81041213
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----. 067
ROUTE :. 6
SERVICE ORDER# :. 940677
ACCOUNT# :. 006710036632
CUSTOMER NAME :. COUILLARD, MICHAEL P
SERVICE ADDRESS:. 2568 EKANA DR
PHONE :. 407/366-4953
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=3445240
 . 06/23/05 MR=520
 . 06/27/05 RR=580
 . NEW METER #81041248
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----. 067
ROUTE :. 6
SERVICE ORDER# :. 940679
ACCOUNT# :. 006710036651
CUSTOMER NAME :. GIBB, GORDON
SERVICE ADDRESS:. 2554 EKANA DR
PHONE :. 407/366-4954
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=3750290

Alafaya

- . 06/23/05 MR=450
- . 06/27/05 RR=1290
- . NEW METER #81041284
- . DT/LYN

RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 6

SERVICE ORDER# :. 940684

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 96

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006710036835
CUSTOMER NAME :.. MCLAUGHLIN, FRANK A
SERVICE ADDRESS:.. 2433 SOUTHERN HILLS CT
PHONE :.. 607/283-9223
EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
RESOLUTION :.. 05/20/05 MR=2785630
 :.. 06/23/05 MR=2775950
 :.. 06/27/05 RR=2777070
 :.. ADJUST DUE TO 5/20/05 MISREAD
 :.. DT/LYN
RDATE :.. 06/27/05

CORPýý----. 067
ROUTE :.. 6
SERVICE ORDER# :.. 940685
ACCOUNT# :.. 006710037211
CUSTOMER NAME :.. JOHNSON, HAROLD E
SERVICE ADDRESS:.. 2232 LONG COVE CT
PHONE :.. / -
EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :.. REREAD FOR BILLING
RESOLUTION :.. 05/20/05 MR=3007520
 :.. 06/23/05 MR=1720
 :.. 06/27/05 RR=2340
 :.. NEW METER #81041247
 :.. DT/LYN
RDATE :.. 06/27/05

CORPýý----. 067
ROUTE :.. 6
SERVICE ORDER# :.. 940686
ACCOUNT# :.. 006710037221
CUSTOMER NAME :.. GARDNER, ROBERT J
SERVICE ADDRESS:.. 2224 LONG COVE CT
PHONE :.. 407/366-3625
EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES HIGH CONSUMPTION
 :.. REREAD FOR BILLING AND
 :.. CHECK FOR LEAKS
RESOLUTION :.. 05/20/05 MR=3154360

Alafaya

. 06/23/05 MR=3208770
. 06/27/05 RR=3215840
. NO LEAKS
. DT/LYN

RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 6

SERVICE ORDER# :. 940687

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 97

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :: 006711012832
CUSTOMER NAME :: TWIN RIVERS GOLF COURSE,
SERVICE ADDRESS:: 2100 EKANA DR
PHONE :: 407/366-1211
EDATE :: 06/27/05
TYPE :: 10
FOPER :: AU
COMMENT :: MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :: 05/20/05 MR=185891000
 . 06/23/05 MR=18843600
 . 06/27/05 RR=188437000
 . DT/LYN
RDATE :: 06/27/05

CORPýý----. 067

ROUTE :: 6
SERVICE ORDER# :: 940691
ACCOUNT# :: 006710037301
CUSTOMER NAME :: WHITE, EMETT
SERVICE ADDRESS:: 1929 CRYSTAL DOWNS CT
PHONE :: / -
EDATE :: 06/27/05
TYPE :: 10
FOPER ::
COMMENT :: MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :: 05/20/05 MR=1964320
 . 06/23/05 MR=1964150
 . 06/27/05 RR=1964690; USED FOR BILLING
 . DT/LYN
RDATE :: 06/27/05

CORPýý----. 067

ROUTE :: 6
SERVICE ORDER# :: 940692
ACCOUNT# :: 006710038182
CUSTOMER NAME :: DENSBERGER, JOSH J
SERVICE ADDRESS:: 2260 E RIVIERA BLVD
PHONE :: 407/687-4973
EDATE :: 06/27/05
TYPE :: 10
FOPER ::
COMMENT :: MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :: 05/19/05 MR=3418870
 . 06/23/05 MR=5980
 . 06/27/05 RR=11240
 . NEW METER 381041267

Alafaya

RDAT . DT/LYN
: 06/27/05

CORPÝ-----. 067

ROUTE : 7

SERVICE ORDER# : 940693

ACCOUNT# : 006710035284

CUSTOMER NAME : OSPINA, FELIX

SERVICE ADDRESS: 2171 TURNBERRY DR

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 98

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 908/490-1991
 EDATE :. 06/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 05/24/05 MR=2620800
 :. 06/22/05 MR=8470
 :. 06/27/05 RR=10960
 :. NEW METER #81041300
 :. DT/LYN
 RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 7
 SERVICE ORDER# :. 940694
 ACCOUNT# :. 006710035291
 CUSTOMER NAME :. PISARO,FR
 SERVICE ADDRESS: 2183 TURNBERRY DR
 PHONE :. / -
 EDATE :. 06/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 05/24/05 MR=3711680
 :. 06/22/05 MR=2380
 :. 06/27/05 RR=3290
 :. NEW METER #81041298
 :. DT/LYN
 RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 7
 SERVICE ORDER# :. 940695
 ACCOUNT# :. 006710035611
 CUSTOMER NAME :. AMOROS,ARNOLD
 SERVICE ADDRESS: 2426 HUNTINGDALE LN
 PHONE :. / -
 EDATE :. 06/27/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 05/24/05 MR=4387270
 :. 06/22/05 MR=3106250
 :. 06/27/05 RR=4402570; USED FOR BILLING
 :. DT/LYN
 RDATE :. 06/27/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 7

SERVICE ORDER# :. 940696

ACCOUNT# :. 006710036153

CUSTOMER NAME :. MATTERA, LOUIS

SERVICE ADDRESS:. 2419 HUNTINGDALE LN

PHONE :. 407/312-1643

EDATE :. 06/27/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 99

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/24/05 MR=3282120
 . 06/22/05 MR=4670
 . 06/27/05 RR=5580
 . NEW METER #81041228
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----- . 067

ROUTE :. 7
SERVICE ORDER# :. 940697
ACCOUNT# :. 006710036211
CUSTOMER NAME :. LILLISTON,RUSSELL
SERVICE ADDRESS:.. 2479 HUNTINGDALE LN
PHONE :. 407/365-2383
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/24/05 MR=3554270
 . 06/22/05 MR=9860
 . 06/27/05 RR=10410
 . NEW METER #81041253
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----- . 067

ROUTE :. 7
SERVICE ORDER# :. 940698
ACCOUNT# :. 006710036221
CUSTOMER NAME :. LITTELL,DAVID E
SERVICE ADDRESS:.. 2489 HUNTINGDALE LN
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES CURRENT LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/24/05 MR=3932390
 . 06/22/05 MR=8540
 . 06/27/05 RR=9510
 . NEW METER #81041220
 . DT/LYN
RDATE :. 06/27/05

Alafaya

CORPýý----. 067

ROUTE :. 7
SERVICE ORDER# :. 940699
ACCOUNT# :. 006710035834
CUSTOMER NAME :. CHUTORANSKY, PETER
SERVICE ADDRESS: 2360 TURNBERRY DR
PHONE :. 407/971-6892
EDATE :. 06/27/05
TYPE :. 10

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 100

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/24/05 MR=2182160
 . 06/22/05 MR=1560
 . 06/27/05 RR=2640
 . NEW METER #381041224
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 7
SERVICE ORDER# :. 940700
ACCOUNT# :. 006710036271
CUSTOMER NAME :. DENIHAN,JOAN
SERVICE ADDRESS:.. 2250 TURNBERRY DR
PHONE :. 407/312-5583
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/24/05 MR=2055100
 . 06/21/05 MR=1590
 . 06/27/05 RR=2040
 . NEW METER #81041297
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 7
SERVICE ORDER# :. 940701
ACCOUNT# :. 006710036282
CUSTOMER NAME :. GALLUZZO,JOHN
SERVICE ADDRESS:.. 2240 TURNBERRY DR
PHONE :. 407/359-6794
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/24/05 MR=2441230
 . 06/21/05 RR=8660
 . 06/27/05 RR=13200
 . NEW METER #81041302
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

Alafaya

ROUTE :. 8
SERVICE ORDER# :. 940703
ACCOUNT# :. 006710069235
CUSTOMER NAME :. FABER, MITCH
SERVICE ADDRESS:.. 1008 COUNTRY COVE CT
PHONE :. 407/695-2351
EDATE :. 06/27/05
TYPE :. 10
FOPER :.

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 101

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
 . & CHECK FOR LEAK

RESOLUTION :. 05/23/05 MR=1357520
 . 06/22/05 MR=1393290
 . 06/27/05 RR=1394870
 . DT/LYN

RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 940705

ACCOUNT# :. 006710073834

CUSTOMER NAME :. PADUA, RAQUEL

SERVICE ADDRESS:.. 1639 RIVEREDGE RD

PHONE :. 407/366-0118

EDATE :. 06/27/05

TYPE :. 10

FOPER :.

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING

RESOLUTION :. 05/23/05 MR=692730
 . 06/22/05 MR=654710
 . 06/27/05 RR=694720; USED FOR BILLING
 . DT/LYN

RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 940707

ACCOUNT# :. 006710065101

CUSTOMER NAME :. HERNANDEZ, BRUNILDA

SERVICE ADDRESS:.. 2073 SWIFT RD

PHONE :. 407/365-0743

EDATE :. 06/27/05

TYPE :. 10

FOPER :.

COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAK

RESOLUTION :. 05/23/05 MR=712750
 . 06/22/05 MR=739550
 . 06/27/05 RR=743610
 . DT/LYN

RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 8

SERVICE ORDER# :. 940717

Alafaya

ACCOUNT# :. 006710081400
CUSTOMER NAME :. ZITO, FRED
SERVICE ADDRESS:. 1711 RIVEREDGE RD
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 102

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 05/23/05 MR=352800
 . 06/24/05 MR=55410
 . 06/27/05 RR=355700
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----- . 067

ROUTE :. 8
SERVICE ORDER# :. 940721
ACCOUNT# :. 006710083241
CUSTOMER NAME :. BAGLEY,GEORGE
SERVICE ADDRESS:.. 1703 RIVEREDGE RD
PHONE :. 407/823-2819
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/23/05 MR=1240400
 . 06/22/05 MR=1225640
 . 06/27/5 RR=1253900; USED FOR BILLING
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----- . 067

ROUTE :. 8
SERVICE ORDER# :. 940725
ACCOUNT# :. 006710082015
CUSTOMER NAME :. AMBURN,SHELLY
SERVICE ADDRESS:.. 1706 RIVEREDGE RD
PHONE :. 407/977-5357
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 05/23/05 MR=464460
 . 06/22/05 MR=459710
 . 06/27/05 RR=470480; USED FOR BILLING
 . DT/LYN
RDATE :. 06/27/05

CORPÝÝ----- . 067

ROUTE :. 9
SERVICE ORDER# :. 940726
ACCOUNT# :. 006710067214
CUSTOMER NAME :. THELEN,MICHAEL
SERVICE ADDRESS:.. 100 BLUEBROOK CT
PHONE :. 407/359-3107

Alafaya

EDATE :.. 06/27/05
TYPE :.. 10
FOPER :..
COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :.. 05/23/05 MR=3084910
 . 06/24/05 MR=3075940
 . 06/27/05 RR=3077790; USED FOR BILLING
 . DT/LYN

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 103

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 940728
ACCOUNT# :. 006710065153
CUSTOMER NAME :. CONIGLIARO, JOSEPH J
SERVICE ADDRESS:.. 297 MILL SLOUGH RD
PHONE :. 407/366-3828
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 05/23/05 MR=2161520
 :. 06/24/05 MR=3460
 :. 06/27/05 RR=7400
 :. NEW METER #81041262
 :. DT/LYN
RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 940729
ACCOUNT# :. 006710074421
CUSTOMER NAME :. BASSAN NASSER BNL HEALTH ENT,
SERVICE ADDRESS:.. 1172 TWIN RIVERS BLVD
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 05/27/05 NR=640620
 :. 06/24/05 MR=640580
 :. 06/27/05 RR=641010; USED FOR BILLING
 :. DT/LYN
RDATE :. 06/27/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 940732
ACCOUNT# :. 006710070123
CUSTOMER NAME :. ATLEE, BRIAN S
SERVICE ADDRESS:.. 2949 HUNTERS LN
PHONE :. 904/333-6964
EDATE :. 06/27/05
TYPE :. 10
FOPER :.

Alafaya

COMMENT :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :.. 05/23/05 MR=1431300
 . 06/24/05 MR=1430900
 . 06/27/05 RR=1431690; USED FOR BILLING
 . DT/LYN
RDATE :.. 06/27/05

CORPýý----- . 067

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 104

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 9
SERVICE ORDER# :. 940734
ACCOUNT# :. 006710072311
CUSTOMER NAME :. GRAFTON,MARK A
SERVICE ADDRESS:.. 1320 TWIN RIVERS BLVD
PHONE :. 407/359-5230
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=1283350
 :. 06/23/05 MR=1280650
 :. 06/27/05 RR=1289110; USED FOR BILLING
 :. DT/LYN
RDATE :. 06/27/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 940735
ACCOUNT# :. 006711010103
CUSTOMER NAME :. TERESA MERCH,
SERVICE ADDRESS:.. 2340 COOLBROOK CT
PHONE :. / -
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAKS
RESOLUTION :. 05/20/05 MR=681940
 :. 06/23/05 MR=701210
 :. 06/27/05 RR=704490
 :. DT/LYN
RDATE :. 06/27/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 940736
ACCOUNT# :. 006710078052
CUSTOMER NAME :. GILLISPIE,RENEE
SERVICE ADDRESS:.. 1354 TWIN RIVERS BLVD
PHONE :. 407/443-8429
EDATE :. 06/27/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAKS

Alafaya

RESOLUTION :. 05/20/05 MR=880200
 . 06/23/05 MR=951880
 . 06/27/05 RR=952800
 . DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 9

SERVICE ORDER# :. 940738

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 105

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006710071867
CUSTOMER NAME :. SANTIAGO,ANGEL L
SERVICE ADDRESS:. 1575 BAY CLUB RD
PHONE :. 908/421-5078
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 05/20/05 MR=1351960
 :. 06/23/05 MR=1351950
 :. 06/27/05 RR=1351960; USED FOR BILLING
 :. DT/LYN
RDATE :. 06/27/05

CORPÝÝ-----. 067

ROUTE :. 9
SERVICE ORDER# :. 940741
ACCOUNT# :. 006710070833
CUSTOMER NAME :. PEREZ,CELIA
SERVICE ADDRESS:. 3046 WOLFE CT
PHONE :. 407/365-3913
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES SAME READ AS LAST MONTH
 :. REREAD FOR BILLING AND
 :. IS METER STUCK?
RESOLUTION :. 05/20/05 MR=698020
 :. 06/23/05 MR=698020
 :. 06/27/05 RR=698020
 :. DT/LYN
RDATE :. 06/27/05

CORPÝÝ-----. 067

ROUTE :. 9
SERVICE ORDER# :. 940746
ACCOUNT# :. 006710069952
CUSTOMER NAME :. ORR,MARGARET
SERVICE ADDRESS:. 1899 MAGIE'S CT
PHONE :. 407/366-3927
EDATE :. 06/27/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAKS
RESOLUTION :. 05/20/05 MR=1500140
 :. 06/22/05 MR=1532490

Alafaya

. 06/27/05 RR=1536320
. DT/LYN
RDATE :. 06/27/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941798
ACCOUNT# :. 006470015161
CUSTOMER NAME :. WINGERTER, JAMES

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 106

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 1057 DISHMAN LP
PHONE :.. 407/366-0123
EDATE :.. 06/29/05
TYPE :.. 10
FOPER :..
COMMENT :.. 05/10/05 READ 2680830
 :.. 06/08/05 READ 2680830 CK MTR SEEMS MTR IS IN STUCK STATUS
 :.. PLEASE INVESTIGATE FOR WORK IN PROGRESS ASAP
RESOLUTION :.. 06/16/05 READ 2680830 CUST. MTR IS IN STUCK MODE WILL FOLLOW
UP ASAP.
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067
ROUTE :.. 1
SERVICE ORDER# :.. 941888
ACCOUNT# :.. 006470007352
CUSTOMER NAME :.. GONZALEZ,EDWIN
SERVICE ADDRESS:.. 1006 HORNBEAM ST
PHONE :.. 407/977-4589
EDATE :.. 06/29/05
TYPE :.. 10
FOPER :..
COMMENT :.. 05/10/05 READ 262900
 :.. 06/08/05 READ 203720 MISS READ (H/C) CUST CLLED GAVE ACTUAL
READ OF
 :.. 283720 USED SENT MTR READER TO CK ON ACTUAL READ FOR
 :.. 06/16/05
RESOLUTION :.. 06/16/05 READ 287430 READ IS CORRECT- OK USE FOR BILLING.
 :.. 06/08/05 READ 203720 IS A NEG, FORGOT TO INCLUDE IN S/O
INSTRUCTIONS.
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067
ROUTE :.. 15
SERVICE ORDER# :.. 915759
ACCOUNT# :.. 006700104501
CUSTOMER NAME :.. RALPH,JAMES
SERVICE ADDRESS:.. 2655 DARK OAK CT
PHONE :.. 407/971-8428
EDATE :.. 04/13/05
TYPE :.. 17
FOPER :..
COMMENT :.. CUSTOMER SAYS THAT RECLAIM WATER AT HER HOUSE PIPE IS LEAKING.
NO
 :.. EMERGENCY.
RESOLUTION :.. 4/14/05-READ 66000-FOCAL POINT IRRIGATION PROBLEM-DON TAYLOR
PHONED

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EFFECT", . JIM JACOBS-WITH THIS COMAPNY. WE WER BLAMED FOR A "HAMMER

. IN THE SYSTEM BY A FOCAL POINT EMPLOYEE.
. SCL/DB

RDATE :. 04/14/05

CORPýý----. 067

ROUTE :. 2

SERVICE ORDER# :. 931599

ACCOUNT# :. 006710029962

CUSTOMER NAME :. LARSON, FRED R

SERVICE ADDRESS:. 1002 CANE CREEK CT

PHONE :. 407/365-4614

EDATE :. 06/01/05

TYPE :. 17

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 107

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. CUSTOMER CALLED THE ANSWERING SERVICE ON 5/28/05 TO REPORT A
LEAK IN THE . METER.

RESOLUTION :. PLEASE PROVIDE RESOLUTION
: WE DO NOT HAVE WATER IN OVIEDO
. CITY HAS IT

RDATE :. DT/LYN
: 06/01/05

CORPýý----. 067

ROUTE :.
SERVICE ORDER# :. 931638
ACCOUNT# :. 006700000000
CUSTOMER NAME :. ,
SERVICE ADDRESS:.

PHONE :. / -
EDATE :. 06/01/05
TYPE :. 17

FOPER :.
COMMENT :. CHECK OUT LEAK IN REUSE BOX AT END OF GAMBAL OAKS. CHECK FOR
ANY OTHER

. LEAKS IN GAMBAL OAKS AREA.
. CALLED IN TO PATRICK
. GIVEN TO DON T BY SCOTTY

RESOLUTION :. 6/2/05-NO LEAKS
. DT/DB

RDATE :. 06/02/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 887577
ACCOUNT# :. 006470018477
CUSTOMER NAME :. YERGER, MICHAEL
SERVICE ADDRESS:.. 1032 MCKINNON AVE

PHONE :. 407/325-2079
EDATE :. 01/11/05
TYPE :. 18

FOPER :. AU
COMMENT :. PLEASE CHECK THE ELDER VALVE AT THIS ADDRESS. CUSTOMER WAS
T/OFF . FOR NP ON 1/5/05. DUE \$656.19 CASHIERS CHECK OR MONEY ORDER
ONLY

RESOLUTION :. BEFORE RECONNECT
: READ 176200 PLUG WAS GONE. RELOCKED AND LEFT DOOR TAG
. DT/EC

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CHARGED FOR . 1/17/05 PLUG GONE AGAIN. RELOCKED AGAIN. ACCOUNT WILL BE
 . TWO CUT LOCKS.
 .
 . 1/18/05 STILL LOCKED SL/EC
 . 1/19/05 STILL LOCKED SL/EC
RDATE :. 01/12/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 888856
ACCOUNT# :. 006470009099
CUSTOMER NAME :. PENICK,NOVELLO
SERVICE ADDRESS:. 1028 BLUEJACK OAK DR

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(545) REPORT UBERSORDREPORT.2

UTILITY BILLING SYSTEM

PAGE 108

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. / -
EDATE :. 01/14/05
TYPE :. 18
FOPER :. AU
COMMENT :. TAG RESIDENCE TO APPLY FOR SERVICE
AND OBTAIN READ
RESOLUTION :. READ 10310 NEW MTR # 80202026
.
SL/EC
RDATE :. 01/17/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 889427
ACCOUNT# :. 006470010705
CUSTOMER NAME :. COLLIER,ALLISON
SERVICE ADDRESS :. 1015 GWYN CIR
PHONE :. 407/977-1263
EDATE :. 01/17/05
TYPE :. 18
FOPER :. AU
COMMENT :. TAG FOR PAYMENT BY 1/20/05 \$73.07
TO AVOID S/OFF
RESOLUTION :. CUSTOMER PAID IN OFFICE BEFORE RESIDENCE WAS TAGGED. NO
ADDITIONAL :. ACTION REQUIRED.
.
EC
RDATE :. 01/18/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 889430
ACCOUNT# :. 006470022996
CUSTOMER NAME :. ROUSTON,ANDREW A
SERVICE ADDRESS :. 1050 BRIELLE AVE
PHONE :. 407/240-7324
EDATE :. 01/17/05
TYPE :. 18
FOPER :. AU
COMMENT :. TAG RESIDENCE FOR PAYMENT BY 1/19/05 \$304.49 TO AVOID
INTERRUPTION OF :. SERVICE
RESOLUTION :. READ 1748750 TAGGED RESIDENCE. CUSTOMER PAID IN OFC DB?
\$304.49
.
SL/EC
RDATE :. 01/19/05

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CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 889437
ACCOUNT# :. 006470006331
CUSTOMER NAME :. JONES,GARY
SERVICE ADDRESS:. 1077 SHAFFER TRL
PHONE :. 407/977-1422
EDATE :. 01/17/05
TYPE :. 18
FOPER :. AU
COMMENT :. TAG FOR PAYMENT BY 1/20/05 \$64.92 TO AVOID S/OFF
RESOLUTION :. RESIDENCE TAGGED. CUSTOMER PAID BY PHONE CONF# 701078 \$65.00
ON 1/19/05

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(545) REPORT UBRSDORDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 109

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . SL/EC
RDATE      :. 01/18/05

CORPýý----. 067
ROUTE      :. 2
SERVICE ORDER# :. 890587
ACCOUNT#    :. 006470018477
CUSTOMER NAME :. YERGER,MICHAEL
SERVICE ADDRESS:. 1032 MCKINNON AVE
PHONE      :. 407/325-2079
EDATE      :. 01/20/05
TYPE       :. 18
FOPER      :. AU
COMMENT    :. FINAL BY OLD FOR 1/21/05
           :. OBTAIN METER READING
RESOLUTION :. 1/21/05 READ 176930 STILL LOCKED BUT ELDER VALVE JACKET IS
BROKEN AT
           :. TOP OF TEE. IT LOOKS BROKEN 1/21/05 12:10 PM (DT)
           :
           : 1/25/05 OFFICE CHECKED WITH CITY ON 1/24/05.WATER IS YET ON
AND THE
           : ACCOUNT IS ACTIVE. PLEASE CHECK THE VALVE "AGAIN"
           : SERVICE ORDER CHANGED FROM FINAL # 12 TO # 18 SINCE CUSTOMER
IS YET
           : THERE.
           :
           : EC
RDATE      :. 01/21/05

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CORPÝý----. 067
ROUTE                :. 2
SERVICE ORDER#      :. 891734
ACCOUNT#              :. 006470025363
CUSTOMER NAME        :. TORRES,GILBERT
SERVICE ADDRESS:.. 1036  HENSON CT
PHONE                 :. 407/353-5242
EDATE                 :. 01/25/05
TYPE                  :. 18
FOPER                 :. AU
COMMENT               :. PLEASE CHECK TO SEE IF ELDER VALVE HAS BEEN REMOVED. CUSTOMER
WAS
                        . INTERRUPTED ON 1/20/05 WITH INSTALLATION OF ELDER VALVE.
                        .
                        . ** REINSTALL IF OUT AND TAG RESIDENCE TO CALL OFFICE**
                        . CUSTOMER PAID A PORTION OF THE BILL BUT NOT THE E.V. FEE

$448.15
RESOLUTION            :. 1/25/05 ELDER VALVE IS YET IN PLACE.

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      . SL/EC
      .
      . 2/3/05 CHECK VALVE AGAIN. CUSTOMER HAS NOT PAID AND HAS NOT
CALLED
      . ABOUT PLUG. (EC)
      . 2/3/05 SEWER IS STILL LOCKED OFF
      . MIKE/EC
RDATE      :. 01/25/05

CORPýý----. 067
ROUTE      :. 1
SERVICE ORDER# :. 891738
ACCOUNT#    :. 006470001381
CUSTOMER NAME :. BARRETT,VICTORIA M
SERVICE ADDRESS:. 1033 PROVIDENCE LN
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(545) REPORT UBSORDREPORT.2 UTILITY BILLING SYSTEM PAGE 110
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/977-1097
EDATE :. 01/25/05
TYPE :. 18
FOPER :. AU
COMMENT :. PLEASE CHECK TO SEE IF ELDER VALVE IS YET IN PLACE. SERVICE
WAS

 :. INTERRUPTED ON 1/20/05. NO PAYMENT YET
RESOLUTION :. CUSTOMER PAID TODAY AND OBTAINED AND EXTENSION. SERVICE
RESTORED

 :. SL/EC
RDATE :. 01/25/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 891741
ACCOUNT# :. 006470018477
CUSTOMER NAME :. YERGER, MICHAEL
SERVICE ADDRESS: :. 1032 MCKINNON AVE
PHONE :. 407/325-2079
EDATE :. 01/25/05
TYPE :. 18
FOPER :. AU
COMMENT :. PLEASE CHECK THE ELDER VALVE LOCK. **AS OF 1/24/05 THIS
CUSTOMER YET

 :. HAS WATER WITH THE CITY. **LOCK VALVE IF UNLOCKED**
RESOLUTION :. VALVE NOT LOCKABLE - ELDER VALVE BROKEN ALL THE WAY DOWN AT
SERVICE. :. CUSTOMER APPEARS TO HAVE KICKED AND BROKEN THE ELDER VALVE TO
AN :. INOPERABLE STATE.
 :. THIS HAS BEEN PRESENTED TO THE OFFICE MANAGER FOR ACTION FROM
 :. OPERATION DEPARTMENT.

 :. SCL/EC
RDATE :. 01/25/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 900700
ACCOUNT# :. 006700065930
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS: :. 3747 SAFFLOWER TER
PHONE :. 407/706-0221
EDATE :. 02/24/05
TYPE :. 18
FOPER :.
COMMENT :. NO READ
RESOLUTION :. 2/24/05-READ 100

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RDATE . SCL/DB
:.. 02/24/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 900798
ACCOUNT# :.. 006700000483
CUSTOMER NAME :.. ADVANCE AMERICA #3867,
SERVICE ADDRESS:.. 87 ALAFAYA WOODS BLVD
PHONE :.. 561/989-2240
EDATE :.. 02/24/05
TYPE :.. 18
FOPER :..
COMMENT :.. NO READ ON MVR REPORT

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 111

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 2/23/05-READ 363990-NOT BILLED
 : SCL/DB
RDATE :. 02/23/05

CORPýý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 901497
ACCOUNT# :. 006470008655
CUSTOMER NAME :. ROUSTON, ANDREW A
SERVICE ADDRESS: :. 1001 PONDAPPLE CT
PHONE :. 407/971-3688
EDATE :. 02/25/05
TYPE :. 18
FOPER :. AU
COMMENT :. SINCE RESIDENCE IS EMPTY AND OLD HAS SKIPPED AT S/OFF***
 : ****PLEASE UNLOCK ELDER VALVE*****
RESOLUTION :. READ 1341390 UNLOCKED ELDER VALVE
 :
 : 2/28/05 SCL/EC
RDATE :. 02/28/05

CORPýý----- . 067

ROUTE :. 2
SERVICE ORDER# :. 904967
ACCOUNT# :. 006470016501
CUSTOMER NAME :. WOOLHOUSE, JOSEPH
SERVICE ADDRESS: :. 1001 O'HANLON CT
PHONE :. 407/365-1033
EDATE :. 03/10/05
TYPE :. 18
FOPER :. AU
COMMENT :. TAG RESIDENCE: MUST MEET EXTENSION AGREEMENT BY 3/15/05 TO
AVOID
 : SHUT OFF OF SERVICE ON 3/16/05
RESOLUTION :. READ 1694020 TAGGED RESIDENCE WITH INSTRUCTED MSG
 :
 : SL/EC
RDATE :. 03/11/05

CORPýý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 905042
ACCOUNT# :. 006700003422
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS: :. 537 ALAFAYA WOODS BLVD H
PHONE :. / -
EDATE :. 03/10/05
TYPE :. 18
FOPER :.

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COMMENT :. READ METER FOR SO OFFICE CAN BILL THIS CUSTOMER*-THANKS
RESOLUTION :. 3/10/05-READ 280
 . SCL/DB
RDATE :. 03/10/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 909269
ACCOUNT# :. 006700069910
CUSTOMER NAME :. CROSSWINDS CONSULTING RECLAIM, IRRG

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 112

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. VIC OF 3481 GERBER DAISY LN IRRG
PHONE :.. 407/706-0221
EDATE :.. 03/23/05
TYPE :.. 18
FOPER :.. AU
COMMENT :.. SCOTT, PLEASE SEE IF YOU CAN LOCATE THIS METER. IT IS USED FOR
 :.. RECLAIM IRRIGATION. IT WAS INSTALLED BY "YOU" PER THE TAP
SERVICE
 :.. ORDER. WE NEED THE READ FOR BILLING
 :.
 :.. THANKS, ELISE
RESOLUTION :.. READ 85110 METER IS RIGHT OF 3481 GERBER DAISY. IT IS LOCATED
ON NORTH
 :.. WEST CORNER OF MARIN ORANGE WAY & GERBER DAISY LN. ENTRANCE
RECLAIM
 :.. METER..
 :.
 :.. DT/EC
RDATE :.. 03/24/05

CORPýý----. 067

ROUTE :.. 9
SERVICE ORDER# :.. 928826
ACCOUNT# :.. 006700050111
CUSTOMER NAME :.. RADGOWSKI, ELIZABETH
SERVICE ADDRESS:.. 3310 RED ASH CIR
PHONE :.. 407/366-2776
EDATE :.. 05/23/05
TYPE :.. 18
FOPER :..
COMMENT :.. NEW REGISTER -NEED NEW REGISTER #-MISSED ON MVR REPORT
RESOLUTION :.. 5/24/05-CHANGED IN APRIL-2005
 :.. DT/DB
RDATE :.. 05/24/05

CORPýý----. 067

ROUTE :.. 9
SERVICE ORDER# :.. 928828
ACCOUNT# :.. 006700050591
CUSTOMER NAME :.. ANDERSON, PAUL
SERVICE ADDRESS:.. 1470 TWIN LEAF LN
PHONE :.. 407/971-0640
EDATE :.. 05/23/05
TYPE :.. 18
FOPER :..
COMMENT :.. NEED NEW REGISTER #-MISSED ON MVR REPORT
RESOLUTION :.. 5/24/05-CHANGED IN ARPIL 2005
 :.. DT/DB
RDATE :.. 05/24/05

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CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 928913
ACCOUNT# :. 006701017470
CUSTOMER NAME :. SEMINOLE CO PUBLIC SCHOOL,
SERVICE ADDRESS: 1240 SANCTUARY DR REUSE
PHONE :. 407/320-0070
EDATE :. 05/23/05
TYPE :. 18
FOPER :.
COMMENT :. RE-READ WAS ON MVR REPORT-READ 344900 ??-FOR SCHOOL-RADIO
DEBBIE WITH

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 113

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

. NEW READ -CHILES MIDDLE SCHOOL 100 WEST OFF BACK FLOW
. READ 10-NEW -NEVER BEEN BILLED CONS, 344,900 GALS IF READ

CORRECT **

RESOLUTION :. 5/24/05-READ 345100
 . 5/20/05-READ 344900-BILLED
 . MIKE O/DB

RDATE :. 05/24/05

CORPÝÝ----- . 067

ROUTE :. 1
SERVICE ORDER# :. 935612
ACCOUNT# :. 006470012741
CUSTOMER NAME :. LEE WILSON,CATHY
SERVICE ADDRESS:. 1029 BURNETT ST
PHONE :. / -
EDATE :. 06/13/05
TYPE :. 18
FOPER :. AU
COMMENT :. PLEASE TAG RESIDENCE TO "CALL OFFICE IN REFERENCE TO NAME
CHANGE"
RESOLUTION :. 6/14/05 READ 977780 TAGGED
 .
 . DT 8:20AM/EC
RDATE :. 06/14/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 935954
ACCOUNT# :. 006470017171
CUSTOMER NAME :. WOLFE,LINDA
SERVICE ADDRESS:. 1064 BECKSTROM DR
PHONE :. / -
EDATE :. 06/14/05
TYPE :. 18
FOPER :. AU
COMMENT :. PLEASE CHECK METER 5/10/05 READ 1089340 CONS "0"
RESOLUTION :. READ 1089340
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 935957
ACCOUNT# :. 006470019631
CUSTOMER NAME :. THOMASON,JONI
SERVICE ADDRESS:. 1083 DEES DR
PHONE :. 407/366-1362
EDATE :. 06/14/05
TYPE :. 18

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FOPER :. AU
COMMENT :. 4/6/05 READ 1302930
 . 5/9/05 READ 10170 NEG
RESOLUTION :. READ 10870 NEW MTR# 80202136

 .
 . SL/EC
RDATE :. 05/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 935962

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 114

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006470020933
CUSTOMER NAME :. LENTES, JOHN S
SERVICE ADDRESS:. 1007 KELSEY ST
PHONE :. 407/365-6543
EDATE :. 06/14/05
TYPE :. 18
FOPER :. AU
COMMENT :. 5/9/05 READ 683010 CONS "0" CHECK METER
RESOLUTION :. READ 683010
.
 :. SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 935969
ACCOUNT# :. 006470026744
CUSTOMER NAME :. POSADA, ALBA
SERVICE ADDRESS:. 1111 MANIGAN AVE
PHONE :. / -
EDATE :. 06/14/05
TYPE :. 18
FOPER :. AU
COMMENT :. 5/6/05 READ 2651070 UNBILLED CONS 1020 GALS
 :. TAG RESIDENCE TO APPLY
RESOLUTION :. READ 2651620 TAGGED
.
 :. SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067
ROUTE :. 15
SERVICE ORDER# :. 940098
ACCOUNT# :. 006700104740
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 2870 REGAL PINE TRL
PHONE :. 407/281-4480
EDATE :. 06/24/05
TYPE :. 18
FOPER :.
COMMENT :. NO READ ON MVR REPORT-READ
RESOLUTION :. 6/21/05-10-& NEW REGSITER-BILLED FOR; 6/15/05
.
 :. 5/12/05-OLD REGISTER READ; 1840
.
 :. MIKE OD/B
RDATE :. 06/21/05

CORPÝÝ----. 067

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ROUTE :. 1
SERVICE ORDER# :. 941648
ACCOUNT# :. 006470010761
CUSTOMER NAME :. JONES,ANDREW C
SERVICE ADDRESS:. 1027 GWYN CIR
PHONE :. 407/359-0016
EDATE :. 06/29/05
TYPE :. 18
FOPER :.

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 115
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. 05/10/05 READ 943170
 . 06/07/05 READ 943170 CK MTR
 RESOLUTION :. 06/16/05 READ 943190 IS CORRECT--USE FOR BILLING MTR WAS
 MISREAD PRIOR
 . ON 06/07/05.
 . DT/RB
 RDATE :. 06/16/05

CORPýý----. 067
 ROUTE :. 2
 SERVICE ORDER# :. 941672
 ACCOUNT# :. 006470026642
 CUSTOMER NAME :. BENZ,MARY K
 SERVICE ADDRESS:. 1091 MANIGAN AVE
 PHONE :. 407/366-6836
 EDATE :. 06/29/05
 TYPE :. 18
 FOPER :.
 COMMENT :. 05/06/05 READ 1187430
 . 06/06/05 READ 1187430 CK MTR (MTR IS STUCK-CITY OWNED MTR)
 . ESTIMATED READ FOR 8000 GAL.
 . MTR HAS NOT BEEN REPLACED AS YET.
 RESOLUTION :. 06/16/05 READ 1187430 (E-MTR IS STUCK) MTR IS OWNED PER CITY
 NOT YET
 . REPLACED ESTIMATED PER MONTH IS 8000 GALS.
 . DT/RB
 RDATE :. 06/16/05

CORPýý----. 067
 ROUTE :. 1
 SERVICE ORDER# :. 941898
 ACCOUNT# :. 006470007652
 CUSTOMER NAME :. POMPA,LISA
 SERVICE ADDRESS:. 1078 SUGARBERRY TRL
 PHONE :. 407/366-2546
 EDATE :. 06/29/05
 TYPE :. 18
 FOPER :.
 COMMENT :. 05/10/05 READ 1231620
 . 06/15/05 READ 1240843 ESTIMATED
 RESOLUTION :. 06/16/05 READ 1246830 IS CORRECT -USE FOR BILLING (OK)
 . DT/RB
 RDATE :. 06/16/05

CORPýý----. 067
 ROUTE :. 1
 SERVICE ORDER# :. 941962
 ACCOUNT# :. 006470012235
 CUSTOMER NAME :. VEGA,CORAL

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SERVICE ADDRESS:.. 1125 COVINGTON ST
PHONE :.. 407/542-6370
EDATE :.. 06/29/05
TYPE :.. 18
FOPER :..
COMMENT :.. 05/09/05 READ 1457980
 . 06/08/05 READ 1463930 READ MTR PRPTY IS ACTIVE NEW OWNERS
RESOLUTION :.. 06/16/05 READ 1464840 MTR IS TAGGED, ALSO NEW OWNERS ON PRPTY
ACCT IS
 . ACTIVE.
 . DT/RB
RDATE :.. 06/16/05

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 116

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝ-----. 067

ROUTE :. 2
SERVICE ORDER# :. 941969
ACCOUNT# :. 006470022806
CUSTOMER NAME :. RUIZ, BARBARA
SERVICE ADDRESS:.. 1012 BRIELLE AVE
PHONE :. 407/977-8110
EDATE :. 06/29/05
TYPE :. 18
FOPER :.
COMMENT :. 05/02/05 READ 1777990
 :. 06/07/05 READ 1784870 TAG TO APPLY
RESOLUTION :. 06/16/05 READ 1786240 PER CITY ACCT. IS ACTIVE, NEW OWNERS ON
PRPTY AND
 :. MTR HAS BEEN TAGGED.
RDATE :. 06/16/05

CORPÝ-----. 067

ROUTE :. 1
SERVICE ORDER# :. 941977
ACCOUNT# :. 006470012908
CUSTOMER NAME :. CENTRAL PROPERTY MANAGEMENT,
SERVICE ADDRESS:.. 1002 BURNETT ST
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 18
FOPER :.
COMMENT :. 10/12/05 READ 123130
 :. 06/08/05 READ 123610 TAG TO APPLY -ACCT IS RE-ACTIVATED - NEW
OWNERS
RESOLUTION :. 06/16/05 READ 124100 ACCT IS RE-ACTIVATED - NEW OWNERS AND
MTR IS
 :. TAGGED
RDATE :. 06/16/05

CORPÝ-----. 067

ROUTE :. 1
SERVICE ORDER# :. 941985
ACCOUNT# :. 006470012956
CUSTOMER NAME :. BEHAGEN, TASHEEN
SERVICE ADDRESS:.. 1012 BURNETT ST
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 18
FOPER :.
COMMENT :. 05/09/05 READ 382530
 :. 06/08/05 READ 403430 ACTIVE ACCT PER NEW OWNERS-TAG TO APPLY
RESOLUTION :. 06/16/05 READ 407350 MTR TAGGED.. ACCT IS RE-ACTIVATED PER NEW
OWNERS ON

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. PROPERTY.
. DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 884958
ACCOUNT# :. 006470019723
CUSTOMER NAME :. HEDRICK,NORMA
SERVICE ADDRESS:. 1063 KELSEY ST
PHONE :. 407/365-9551
EDATE :. 01/03/05
TYPE :. 20

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(545) REPORT UBERSORDREPORT.2

UTILITY BILLING SYSTEM

PAGE 117

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. TAKE FINAL READING, NEW APPLIED
RESOLUTION :. READ 742630 F/C 1480 DUPLICATE FINAL SERVICE ORDER ISSUED BY
OFC.

. DT/EC
RDATE :. 01/04/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 887048
ACCOUNT# :. 006700065691
CUSTOMER NAME :. CERNERA, BARBARA
SERVICE ADDRESS:.. 820 DAFFODIL CT
PHONE :. 407/977-3862
EDATE :. 01/10/05
TYPE :. 20
FOPER :.
COMMENT :. PLEASE HAND DELIVER BILL & TAG TO PHONE OFFICE
. .
. NOTE FOR OFFICE;-BILL RETURNED BY POST OFFICE-NEED BILLING
ADDRESS*
RESOLUTION :. 1/11/05-READ 44210-TAGGED
. DT/DB
RDATE :. 01/11/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 887056
ACCOUNT# :. 006700104491
CUSTOMER NAME :. TANASE JR, GEORGE
SERVICE ADDRESS:.. 2645 DARK OAK CT
PHONE :. 407/971-2930
EDATE :. 01/10/05
TYPE :. 20
FOPER :.
COMMENT :. HAND DELIVER BILL & TAG TO PHONE OFFICE
. .
. NOTE FOR OFFICE; NED CORRECT BILLING ADDRESS-SINCE BILL
RETURNED
RESOLUTION :. 1/11/05-READ 41340-TAGGED
. DT/DB
RDATE :. 01/11/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 887180
ACCOUNT# :. 006700004361

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CUSTOMER NAME :. MARSHALL,ALICIA
SERVICE ADDRESS:. 477 ALAFAYA WOODS BLVD E
PHONE :. 407/971-6038
EDATE :. 01/10/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#158 12/24/04 \$20.00
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$45.00 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 01/11
RESOLUTION :. 1/26/05-PAID IN OFC

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 118

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . DB
 . NOT SHUT OFF
RDATE :.. 01/26/05

CORPÝÝ----- . 067
ROUTE :.. 2
SERVICE ORDER# :.. 887603
ACCOUNT# :.. 006470025874
CUSTOMER NAME :.. EAGLE, ELIZABETH A
SERVICE ADDRESS:.. 1040 MANIGAN AVE
PHONE :.. 407/971-9172
EDATE :.. 01/11/05
TYPE :.. 20
FOPER :..
COMMENT :.. CUSTOMER IS CALLING DUE TO SEWER COVER NEEDS TO BE REPLACE BY
SIDEWALK
 . IN GRASS.. PLEASE CHECK AND INFORM CUSTOMER OF FINDINGS
RESOLUTION :.. REPLACED COVER
 .
 . DT/EC
RDATE :.. 01/12/05

CORPÝÝ----- . 067
ROUTE :.. 2
SERVICE ORDER# :.. 888124
ACCOUNT# :.. 006470019131
CUSTOMER NAME :.. ANKENY, DAVID
SERVICE ADDRESS:.. 1037 WHITTIER CIR
PHONE :.. 407/365-4561
EDATE :.. 01/12/05
TYPE :.. 20
FOPER :..
COMMENT :.. NSF AUTO DRAFT 1/4/5 \$36.21
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$61.21 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTIO NOF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LLTR MAILED 01/13
RESOLUTION :.. CUSTOMER PAID IN OFFICE NO ADDITIONAL ACTION REQUIRED
 .
 . EC
RDATE :.. 01/21/05

CORPÝÝ----- . 067
ROUTE :.. 9
SERVICE ORDER# :.. 888126
ACCOUNT# :.. 006710071794
CUSTOMER NAME :.. SMITH, MILES
SERVICE ADDRESS:.. 2917 HUNTERS LN
PHONE :.. 407/359-9586

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EDATE :. 01/12/05
TYPE :. 20
FOPER :.
COMMENT :. NSF AUTO DRAFT 12/21/4 \$24.55 (UNCOLLECTED FUNDS0
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$49.55 PAYABLE BY CASHIER CHK OR M\O

ONLY :. TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 01/13
RESOLUTION :. CUSTOMER PAID IN THE OFFICE
 . LYN

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 119
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 01/20/05

CORPýý----. 067

ROUTE :. 14
 SERVICE ORDER# :. 888153
 ACCOUNT# :. 006700093101
 CUSTOMER NAME :. SMITH,MOLLY
 SERVICE ADDRESS:. 3349 GAMBEL OAK CT
 PHONE :. 407/971-3449
 EDATE :. 01/12/05
 TYPE :. 20
 FOPER :.
 COMMENT :. CUSTOMER IS COMPLAINING ABOUT THE RECLAIMED WATER. WHEN THE
 SYSTEM GOES . ON, THERE'S A CONSISTANT KNOCKING AND POUNDING FROM THE ROUND
 CIRCLES . IN THE GROUND. IT COMES FROM THE LEFT AND RIGHT SIDE OF THEIR
 HOUSE. . IT IS VERY ANNOYING. BETWEEN 4 AND 5 AM. IT WAKES YOU UP.
 PLEASE SEE . CUSTOMER REGARDING THIS OR LEAVE DOOR TAG.
 RESOLUTION :. 1/13/05-READ 401210
 . DT IN FIELD IS WAITING FOR A "VAULT" TO HOUSE THE AIR RELEASE
 VALVE . AS SOON AS IT COMES IN HE WILL PUT VALVE IN.
 . DON TAYLOR EXPLAINED TO CUSTOMER BEFORE.
 . VAULT IS ORDERED
 . DT/DB
 RDATE :. 01/13/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 889692
 ACCOUNT# :. 006470021233
 CUSTOMER NAME :. RUNYON,JOSEPH
 SERVICE ADDRESS:. 1060 KELSEY ST
 PHONE :. 407/947-6536
 EDATE :. 01/18/05
 TYPE :. 20
 FOPER :.
 COMMENT :. NSF CHK#323 1/7/5 \$50.83
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$80.83 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 01/19
 RESOLUTION :. 1/24/05 TRANSFERRED TO CUSTOMER'S NEW ACCT# 647-000945-8
 .
 . EC
 RDATE :. 01/24/05

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CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 889801
ACCOUNT# :. 006710032985
CUSTOMER NAME :. MONDRAGON, SANDRA
SERVICE ADDRESS:. 1003 JOSHUA CREEK CT
PHONE :. 407/366-2035
EDATE :. 01/18/05
TYPE :. 20
FOPER :. AU
COMMENT :. SHUT OFF FOR NON PAYMENT
.
. BALANCE \$104.63

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(545) REPORT UBSRORDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 120

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . S/C          448.15
      . TOTAL        $552.78      MR=_____
RESOLUTION :. CUSTOMER PAID BEFORE DISCONNECT.
      . LYN
RDATE      :. 01/19/05

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CORPýý-----. 067

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ROUTE                :. 9
SERVICE ORDER#      :. 889804
ACCOUNT#             :. 006710071513
CUSTOMER NAME        :. GALINDO,ANNETTE
SERVICE ADDRESS:.. 1580  BAY CLUB RD
PHONE                :. 407/252-6391
EDATE                :. 01/18/05
TYPE                 :. 20
FOPER                :. AU
COMMENT              :. SHUT OFF SERVICE FOR NON PAYMENT
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      . BALANCE          $122.85
      . S/C              448.15
      . TOTAL            $571.00          MR=_____
RESOLUTION  :. CUSTOMER PAID IN THE OFFICE ON 1/18/05 @ 4:00 AND IT WAS
SCHEDULED FOR
      . DISCONNECT ON 1/19/05.
      . S/O S/B CANCELLED
      . LYN
RDATE      :. 01/18/05

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CORPýý-----. 067

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ROUTE                :.. 2  
SERVICE ORDER#     :.. 890432  
ACCOUNT#            :.. 006700024792  
CUSTOMER NAME       :.. LOBO,JOAO R  
SERVICE ADDRESS    :.. 1225 LAKE ROGERS CIR  
PHONE               :.. 407/977-3729  
EDATE              :.. 01/20/05  
TYPE               :.. 20  
FOPER             :..  
COMMENT            :.. TAG FOR NON-PAYMENT $148.75-PAY BY 1/24/05  
                  :.. **NOTE FOR OFFICE;**DO NOT SHUT OFF-MEDICAL ISSUES-PER KAREN S  
RESOLUTION          :.. 1/21/05-READ 2355870  
                  :.. DT-TAGGED  
                  :.. DB  
RDATE             :.. 01/21/05
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CORPÝÝ-----. 067

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ROUTE                :. 1
SERVICE ORDER#      :. 893193
ACCOUNT#              :. 006710028071
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Alafaya

CUSTOMER NAME :. CONNOR, MARY L
SERVICE ADDRESS:.. 1036 SILCOX BRANCH CIR
PHONE :. / -
EDATE :. 01/28/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#2307 1/15/5 \$28.83
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$53.83 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 121

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . 5 DAY LTTR MAILED 1/31
RDATE .. 2/2/05 PAID \$53.83, BATCH #9918
RDATE .. 02/02/05

CORPýý----- . 067

ROUTE .. 1
SERVICE ORDER# .. 895563
ACCOUNT# .. 006700004844
CUSTOMER NAME .. SANTANA, MARGARITA
SERVICE ADDRESS: 493 ALAFAYA WOODS BLVD E
PHONE .. 407/366-9419
EDATE .. 02/07/05
TYPE .. 20
FOPER ..
COMMENT .. TAG SINCE NEVER APPLIED & TO PHONE OFFICE
 .
 . NOTE FOR OFFICE; SENT PAYMENT \$58.82-FOR ?-WAT ACT#
 . HAS LIVED HERE SINCE 12/27/04-PER COMPLEX
RESOLUTION .. 2/8/05-READ 19840-TAGGED TO APPLY
 . SCL/DB
RDATE .. 02/08/05

CORPýý----- . 067

ROUTE .. 9
SERVICE ORDER# .. 896536
ACCOUNT# .. 006710069701
CUSTOMER NAME .. HOGAN, JOHN P
SERVICE ADDRESS: 2875 OAK SHORE RD
PHONE .. / -
EDATE .. 02/09/05
TYPE .. 20
FOPER ..
COMMENT .. NSF CHK#6080 2/1/5 \$56.60
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$86.60 PAYABLE BY CASHIER CHK OR M\ ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 2/10
RESOLUTION .. CUSTOMER PAID IN THE OFFICE
 . LYN
RDATE .. 02/17/05

CORPýý----- . 067

ROUTE .. 10
SERVICE ORDER# .. 897080
ACCOUNT# .. 006700066830
CUSTOMER NAME .. CROSSWINDS CONSULTING,
SERVICE ADDRESS: 3126 HEIRLOOM ROSE PL
PHONE .. 407/706-0221
EDATE .. 02/10/05

Alafaya

TYPE :. 20
FOPER :. AU
COMMENT :. FOR YOUR INFORMATION
INSTEAD . THIS NEW HOME WILL BE BUILT FACING HEIRLOOM ROSE PLACE (3126)
TAP HAS . OF FACING ROBELLINI (725) PLEASE ADVISE WHEN 5/8" SEWER
SERVICE ORDER # . BEEN COMPLETED AND THE REUSE IS TURNED ON. THE "OTHER"
RESOLUTION . 878300 SENT TO YOU ALL 12/07/04. LORETTA
RESOLUTION :. NO MTR., NO WORK. SCL:LA
RESOLUTION . 04/08/05 - NO METER; NO WORK. SCL:LA

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM PAGE 122
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

 . 05/11/05 - S/N 78099919; NEPTUNE; READING 10. MO:LA
 . 08/29/05 - ELDER VALVE IN. DT:LA
 RDATE .. 02/11/05

CORPýý----. 067
 ROUTE .. 2
 SERVICE ORDER# .. 897143
 ACCOUNT# .. 006470020281
 CUSTOMER NAME .. STARK-DERAIS,LYNNE
 SERVICE ADDRESS:.. 1049 ALPUG AVE
 PHONE .. / -
 EDATE .. 02/10/05
 TYPE .. 20
 FOPER .. AU
 COMMENT .. PLEASE CHECK FOR OPEN SEWER LINE AT THE ABOVE ADDRESS.
 CUSTOMER SAYS THE
 . LINE WAS LEFT OPEN WHEN ELDER VALVE WAS INSTALLED NEXT DOOR.
 RESOLUTION .. READ 1168900TAGGED DOOR CUTOMER RESPONSIBILITY WAS NOT
 BROKEN BY
 . OUR WORK WITH ELDER VALVE NEXT DOOR 2/14/05 SCL
 .
 . 2/16/05 READ 1169620 REPLACED CAP ASSEMBLY SCL
 . WE REPLACED BECAUSE CUSTOMER SAID IT WAS OURS DT/EC
 RDATE .. 02/11/05

CORPýý----. 067
 ROUTE .. 1
 SERVICE ORDER# .. 897701
 ACCOUNT# .. 006470012085
 CUSTOMER NAME .. DARBY,PAUL
 SERVICE ADDRESS:.. 1155 COVINGTON ST
 PHONE .. 321/794-4366
 EDATE .. 02/14/05
 TYPE .. 20
 FOPER ..
 COMMENT .. NSF CHK#1166 2/4/5 \$9.85
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$34.85 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 2/15
 RESOLUTION .. CUSTOMER PAID NO ADDITIONAL ACTION REQUIRED
 .
 . EC
 RDATE .. 02/22/05

CORPýý----. 067
 ROUTE .. 6
 SERVICE ORDER# .. 897706
 ACCOUNT# .. 006710037192

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CUSTOMER NAME :. SAAD,MOURAD
SERVICE ADDRESS:. 2248 LONG COVE CT
PHONE :. 407/365-7405
EDATE :. 02/14/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#3139 2/2/5 \$251.54
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$281.54 PAYBALE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 2/15

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 123

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 02/24/05 PAID BY CREDIT CARD
RDATE :. 02/24/05

CORPýý----- . 067

ROUTE :. 8
SERVICE ORDER# :. 898572
ACCOUNT# :. 006701013171
CUSTOMER NAME :. CLARK, SEAN
SERVICE ADDRESS: :. 271 LYNN ST
PHONE :. 407/977-3623
EDATE :. 02/16/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#4168 2/14/5 \$33.84
 :. BANK SERV FEE 25.00
 :. TOTAL AMNT DUE \$58.84 PAYABLE BY CASH OR M\O ONLY
 :. TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 :. 5 DAY LTTR MAILED 2/17
RESOLUTION :. 2/24/05-PAID \$58.84
 :. 4/13/05-PAID 36.57
 :. DB
RDATE :. 02/24/05

CORPýý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 899007
ACCOUNT# :. 006700003234
CUSTOMER NAME :. CARLO, BEATRICE
SERVICE ADDRESS: :. 461 ALAFAYA WOODS BLVD E
PHONE :. 321/438-9542
EDATE :. 02/17/05
TYPE :. 20
FOPER :.
COMMENT :. HAND DELIVER BILL \$226.94-& TAG TO PHONE OFFICE
 :.
 :. NOTE FOR OFFICE; NEED BILLING ADDRESS SINCE BILL RETURNED OR
IF STILL :. HERE ?
RESOLUTION :. 2/18/05-READ 131960-TAGGED
 :. MIKE O/DB
RDATE :. 02/18/05

CORPýý----- . 067

ROUTE :. 4
SERVICE ORDER# :. 899009
ACCOUNT# :. 006701010948
CUSTOMER NAME :. KOZIARA, BARBARA
SERVICE ADDRESS: :. 2684 RUNNING SPRINGS LP
PHONE :. 407/496-0836

Alafaya

EDATE :. 02/17/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#1222 2/4/5 \$35.88
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$60.88 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SEV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 2/18
RESOLUTION :. 3/10/05-PAID
 . DB

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 124

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 03/10/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 899011
 ACCOUNT# :. 006700004372
 CUSTOMER NAME :. GONZALEZ,JOSE
 SERVICE ADDRESS:. 477 ALAFAYA WOODS BLVD F
 PHONE :. 407/739-6989
 EDATE :. 02/17/05
 TYPE :. 20
 FOPER :.
 COMMENT :. HAND DELIVER BILL \$55.43-TAG TO PHONE OFFICE
 :.
 :. NOTE FOR OFFICE; BILL RETURNED PER POST OFFICE/NEED BILLING

ADDRESS :. & CHECK IF STILL LIVES HERE ?

RESOLUTION :. 2/18/05-READ 49190-TAGGED
 :. MIKE O/DB

RDATE :. 02/18/05

CORPÝÝ----. 067

ROUTE :. 10
 SERVICE ORDER# :. 900145
 ACCOUNT# :. 006700065801
 CUSTOMER NAME :. VU,
 SERVICE ADDRESS:. 3841 SAFFLOWER TER
 PHONE :. / -
 EDATE :. 02/22/05
 TYPE :. 20
 FOPER :.
 COMMENT :. TAG TO PHONE OFFICE TO APPLY FOR SERVICE & NEED MOVEIN
 :. PER INTEL THEY MOVED IN 12/23/04-

RESOLUTION :. 2/23/05-READ 8100
 :. DT/DB

RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10
 SERVICE ORDER# :. 900147
 ACCOUNT# :. 006700065811
 CUSTOMER NAME :. HUNT,CELESTE L
 SERVICE ADDRESS:. 3859 SAFFLOWER TER
 PHONE :. 407/766-6383
 EDATE :. 02/22/05
 TYPE :. 20
 FOPER :.
 COMMENT :. TAG TO APPLY-PER INTEL HOMES CLOSED 12/23/04-
 :. THIS CUSTOMER NEVER APPLIED

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RESOLUTION :. 2/23/05-READ 17460-TAGGED
 . DT/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 901741
ACCOUNT# :. 006710030672
CUSTOMER NAME :. FLEIFEL,FABIAN
SERVICE ADDRESS:. 1306 CARPENTER BRANCH CT

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 125

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/971-6431
EDATE :. 02/28/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#214 2/14/5 \$65.00
 :. BANK SERV FEE 30.00
 :. TOTAL AMNT DUE \$95.00 PAYABLE BY CASHIER CHK OR M\O ONLY
 :. TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 :. 5 DAY LTTR MAILED 3/1
RESOLUTION :. PAID \$102.00 BY PHONE
 :. CONF #043062
 :. LYN
RDATE :. 03/08/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 903679
ACCOUNT# :. 006701014683
CUSTOMER NAME :. FERNANDEZ,ODALIA
SERVICE ADDRESS:.. 1584 MAIDENCANE LP
PHONE :. 407/275-8478
EDATE :. 03/07/05
TYPE :. 20
FOPER :.
COMMENT :. TAG TO PHONE OFFICE
 :.
 :. NOTE FOR OFFICE; BILL RETURNED PER OST OFFICE-NEED BILLIGN
ADDRESS OR :.
 :. IS THIS A NEW CUSTOMER >?
RESOLUTION :. 3/8/05-READ 1351620-& TAGGED TO PH
 :.
 :. SCL/DB
RDATE :. 03/08/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 904114
ACCOUNT# :. 006700061152
CUSTOMER NAME :. JONES,BILL
SERVICE ADDRESS:.. 2966 SPRING HEATHER PL
PHONE :. 407/484-7995
EDATE :. 03/08/05
TYPE :. 20
FOPER :.
COMMENT :. TAG TO APPLY-& READ
 :. THIS CUSTOMER NEVER APPLIED-HERE SINCE 2/25/05
 :. PER CITY
RESOLUTION :. 3/8/05-READ 41500-TAGGED TO APPLY
 :. DT/DB

Alafaya

RDATE :. 03/08/05

CORPýý----- . 067

ROUTE :. 1

SERVICE ORDER# :. 904153

ACCOUNT# :. 006700003887

CUSTOMER NAME :. DEAN, JANAL

SERVICE ADDRESS:. 521 ALAFAYA WOODS BLVD F

PHONE :. / -

EDATE :. 03/08/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 126

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 20
 FOPER :.
 COMMENT :. TAG TO APPLY-HERE SINCE 12/15/04
 . BACKBILLED CHARGES FROM 12/9/04-2/10/05
 . RECEIVED SOME INFORMATION FROM THE CITY
 RESOLUTION :. 3/8/05-READ 2160-TAGGED
 . DT/DB
 RDATE :. 03/08/05

CORPÝÝ----- . 067

ROUTE :. 4
 SERVICE ORDER# :. 906005
 ACCOUNT# :. 006710033491
 CUSTOMER NAME :. KAZAKOWITZ,WILLIAM
 SERVICE ADDRESS:.. 1600 CRACKER CREEK CT
 PHONE :. 407/365-3485
 EDATE :. 03/14/05
 TYPE :. 20
 FOPER :.
 COMMENT :. PLEASE SEE CUSTOMER WHEN AVAILABLE ABOUT FLIES COMING UP FROM
 HIS DRAINS
 . POSSIBLY DUE TO SEWER.
 . CALL CUSTOMER 3/15/05 TO SET UP TIME AND DAY 407-733-2461
 RESOLUTION :. TALKED TO CUSTOMER ON PHONE & EXPLAINED
 . TRAPS IN SEWER LINE UNDERHOUSE. THEY COULD BE LEAKING
 . & NOT WORKING.
 . DT/LYN
 RDATE :. 03/14/05

CORPÝÝ----- . 067

ROUTE :. 4
 SERVICE ORDER# :. 906209
 ACCOUNT# :. 006710032441
 CUSTOMER NAME :. COLOMBARO,LAURA
 SERVICE ADDRESS:.. 1010 SOLDIER CREEK CT
 PHONE :. / -
 EDATE :. 03/15/05
 TYPE :. 20
 FOPER :.
 COMMENT :. SHUT OFF FOR NON PAYMENT

. BALANCE \$107.54
 . S/C 15.00
 . TOTAL \$122.54

MR=_____

RESOLUTION :. SHOULD BE DELETED
 . LYN
 RDATE :. 03/17/05

CORPÝÝ----- . 067

Alafaya

ROUTE :. 1
SERVICE ORDER# :. 906446
ACCOUNT# :. 006700003715
CUSTOMER NAME :. CAMEO, LUCY
SERVICE ADDRESS:. 509 ALAFAYA WOODS BLVD E
PHONE :. 862/668-0278
EDATE :. 03/15/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#523 3/4/5 \$69.24

Alafaya

(545) REPORT UBERSORDREPORT.2

UTILITY BILLING SYSTEM

PAGE 127

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

. BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$99.24 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 3/16
 RESOLUTION :. CUSTOMER PAID NO FURTHER ACTIONS TO BE TAKEN
 . KIM
 RDATE :. 03/22/05

CORPÝÝ----. 067

ROUTE :. 9
 SERVICE ORDER# :. 907181
 ACCOUNT# :. 006700050942
 CUSTOMER NAME :. HERNENAU,CAROLE
 SERVICE ADDRESS:.. 3577 DEER OAK CIR
 PHONE :. 407/366-5490
 EDATE :. 03/17/05
 TYPE :. 20
 FOPER :.
 COMMENT :. TAG TO PHONE OFFICE-REGARDING PAYMENT RECEIVED LATE FROM POST
 OFFICE :. NOTE FOR OFFICE; WE RECEIVED A PAMENT DATED 2/28/05-LATE FROM
 PO :. DO THEY WANT US TO STOP IT OR CREDIT I SINCE THEY PAID AGAIN ?
 . \$41.89*
 RESOLUTION :. 3/18/05-MRS. PHONED & REQUESTED US TO NOT APPLY THE ELECTRONIC
 PAYMENT :. AND TO RETURN IT BY MAIL-DB DID FOR 3/21/05
 . \$41.89
 RDATE :. 03/18/05

CORPÝÝ----. 067

ROUTE :. 6
 SERVICE ORDER# :. 907303
 ACCOUNT# :. 006701010371
 CUSTOMER NAME :. SPENCER,KERRI
 SERVICE ADDRESS:.. 2110 EMERALD GREEN CIR
 PHONE :. 407/359-8356
 EDATE :. 03/17/05
 TYPE :. 20
 FOPER :.
 COMMENT :. TAG HOUSE TO PHONE OFFICE
 :. NOTE FOR OFFICE; WE RECEIVED A PAYMENT FROM THE POST OFFICE
 DATED :. 2/28/05-\$42.98-DID THEY STOP,PAYMENT/DO THEY WANT US TO APPLY
 IT TO :. ACCOUNT ?
 RESOLUTION :. 3/17/05-CUSTOMER PHONED MRS.-SAID TO APPLY THE PAYMENT \$42.98-
 DB :.
 RDATE :. 03/17/05

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CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 907343
ACCOUNT# :. 006470012193
CUSTOMER NAME :. CROWLEY, JAMES A
SERVICE ADDRESS:. 1133 COVINGTON ST
PHONE :. 407/366-2854
EDATE :. 03/17/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#2109 3/2/5 \$25.03
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$50.03 PAYABLE Y CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 128

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . 5 DAY LTTR MAILED 3/18
 :. CUSTOMER PAID NO ADDITIONAL ACTION REQUIRED
 .
 . EC
 RDATE :. 04/08/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 909536
 ACCOUNT# :. 006470001861
 CUSTOMER NAME :. VELEZ,JOSE R
 SERVICE ADDRESS:. 1066 PROVIDENCE LN
 PHONE :. 407/366-8929
 EDATE :. 03/24/05
 TYPE :. 20
 FOPER :.
 COMMENT :. NSF CHK#2331 3/9/5 \$40.44
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$65.44 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 3/25
 RESOLUTION :. CUSTOMER PAID IN FULL NO ADDITIONAL ACTION REQUIRED
 .
 . EC
 RDATE :. 04/01/05

CORPÝÝ----. 067

ROUTE :. 4
 SERVICE ORDER# :. 909880
 ACCOUNT# :. 006710032202
 CUSTOMER NAME :. BROKAW,KIM
 SERVICE ADDRESS:. 1031 SEMINOLE CREEK DR
 PHONE :. 407/366-3515
 EDATE :. 03/28/05
 TYPE :. 20
 FOPER :.
 COMMENT :. NSF CHK#1237 3/15/5 \$116.31
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$146.31 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 3/29
 RESOLUTION :. PAID \$146.31, BATCH #4678
 . LYN
 RDATE :. 04/06/05

CORPÝÝ----. 067

ROUTE :.
 SERVICE ORDER# :. 910879
 ACCOUNT# :. 006700000000

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CUSTOMER NAME :. ,
SERVICE ADDRESS:.
PHONE :. / -
EDATE :. 03/30/05
TYPE :. 20
FOPER :. AU
COMMENT :. DAVID NELSON WITH PEC 407-422-8062; HAS A CLIENT INTERESTED IN
3 PARCELS . FOR RESIDENTIAL AT COUNTY ROAD 419 AND WILLINGHAM. SEMINOLE
COUNTY TOLD . HIM TO CALL US TO SEE IF WE PROVIDE SERVICE.

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 129

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION : . THIS IS ALL THE INFO HE HAS.
 : . PLEASE ADVISE
 : . I HAVE SENT THIS BACK TO THE FIELD, TODAY. LA
 : . 04/04/05 - WE CAN NOT SERVICE THIS AREA REAL EASY. ALREADY
 TALKED TO : . DAVID NELSON. 407-422-8062. DT:LA
 RDATE : . 04/01/05

CORPÝÝ----- . 067

ROUTE : . 9
 SERVICE ORDER# : . 912522
 ACCOUNT# : . 006710072432
 CUSTOMER NAME : . MTCastle,JEFFREY
 SERVICE ADDRESS: . 1673 CANOE CREEK RD
 PHONE : . 407/977-6885
 EDATE : . 04/05/05
 TYPE : . 20
 FOPER : .
 COMMENT : . POSSIBLE SWR LINE BROKEN OR WATER LINE. NOT SURE, BUT IT IS
 LOCATED : . ON LEFT SIDE OF LAWN IN FRONT. NOTICE AN INDENT IN THE GROUND
 WHERE : . LEAK IS. PAGED TO D-TAYLOR
 RESOLUTION : . MR=745540
 : . CHECKED SEWER & NO PROBLEM
 : . POWER BOX UNDER IT WAS BY TROMM DRAIN.
 : . CUSTOMER HEARD WATER AFTER RAIN.
 : . DT/LYN
 RDATE : . 04/05/05

CORPÝÝ----- . 067

ROUTE : . 4
 SERVICE ORDER# : . 912569
 ACCOUNT# : . 006701013471
 CUSTOMER NAME : . PADRO,ARNALDO A
 SERVICE ADDRESS: . 2873 OLD KERRY CT
 PHONE : . 407/306-7413
 EDATE : . 04/05/05
 TYPE : . 20
 FOPER : .
 COMMENT : . TAG TO PHONE OFFICE;
 : . NOTE FOR OFFICE; BILL RETURNED NEED CORRECT BILLING ADDRESS -
 BOX CLOSED
 RESOLUTION : . 4/6/05-READ 2377720-TAGGED
 : . SCL/DB
 RDATE : . 04/06/05

CORPÝÝ----- . 067

ROUTE : . 1

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SERVICE ORDER# :. 912573
ACCOUNT# :. 006700003887
CUSTOMER NAME :. DEAN, JANAL
SERVICE ADDRESS:. 521 ALAFAYA WOODS BLVD F
PHONE :. / -
EDATE :. 04/05/05
TYPE :. 20
FOPER :.
COMMENT :. TAG TO PHONE OFFICE;
 . NOTE FOR OFFICE; BILL RETURNED NEED CORRECT BILLING ADDRESS
RESOLUTION :. 4/6/05-READ 6500-TAGGED
 . SCL/DB
RDATE :. 04/06/05

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 130

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 913042
ACCOUNT# :. 006700093101
CUSTOMER NAME :. SMITH, MOLLY
SERVICE ADDRESS:.. 3349 GAMBEL OAK CT
PHONE :. 407/971-3449
EDATE :. 04/06/05
TYPE :. 20
FOPER :.
COMMENT :. CUSTOMER JUST WANTS TO KNOW IF SHE IS THE ONLY ONE THAT HAS
BEEN HAVING
 . THE ISSUE W/ NOISES "CLANKING, BANGING
 . IN HER SWR. HER NUMBER AT WORK IS 407-323-4515 SHE GETS OFF AT
3PM IF
 . YOU WANT TO STOP BY.
 . PAGED TO DT.
RESOLUTION :. 4/6/05-CALLED IRRIGATION "LOCAL POINT" & LET THEM KNOW ABOUT
IT
 . THEY WILL CHECK IT OUT
 . DT/DB
RDATE :. 04/06/05

CORPÝÝ----. 067

ROUTE :. 7
SERVICE ORDER# :. 913520
ACCOUNT# :. 006701014921
CUSTOMER NAME :. HAROUTUNIAN, LISA
SERVICE ADDRESS:.. 2823 STRAND CIR
PHONE :. 407/365-2277
EDATE :. 04/07/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#1160 3/24/5 \$40.44
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$65.44 PAYABLE BY CASHIER CHK OR M\O ON;Y
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 3/8
RESOLUTION :. 4/14/05-PAID ON NSF-DB
RDATE :. 04/14/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 914253
ACCOUNT# :. 006700063462
CUSTOMER NAME :. LOMBARD, VINCENT
SERVICE ADDRESS:.. 3465 GERBER DAISY WAY
PHONE :. 818/468-6117
EDATE :. 04/11/05

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TYPE :. 20
FOPER :.
COMMENT :. TAG TO PHONE OFFICE-BILL RETURNED BY POST OFFICE-NEW CUST ?
GONE ?
RESOLUTION :. 4/12/05-READ 42540-TAGGED W/COPY OF BILL
 . MIKE O/DB
RDATE :. 04/12/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 914259
ACCOUNT# :. 006701011444
CUSTOMER NAME :. BOSTON,MARY S

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 131

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 2682 RUNNING SPRINGS LP
 PHONE :.. 407/359-2539
 EDATE :.. 04/11/05
 TYPE :.. 20
 FOPER :..
 COMMENT :.. TAG TO PHONE OFFICE-WHO IS LVING HERE ? NAME ? BILLING ADDRESS
 ?
 . BILL RETURNED PER POST OFFICE
 RESOLUTION :.. 4/12/05-READ 2122020-TAGGED W/COPY OF BILL
 . MIKE O/DB
 RDATE :.. 04/12/05

CORPÝÝ----. 067
 ROUTE :.. 4
 SERVICE ORDER# :.. 914581
 ACCOUNT# :.. 006701015031
 CUSTOMER NAME :.. MORRISON,ROLAND
 SERVICE ADDRESS:.. 2676 SUGAR PINE RUN
 PHONE :.. 407/384-8342
 EDATE :.. 04/11/05
 TYPE :.. 20
 FOPER :..
 COMMENT :.. NSF CHK#921 3/28/5 \$74.86
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$104.86 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV ANDF A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 4/12
 RESOLUTION :.. 4/29/05-PAID
 . DB
 RDATE :.. 04/29/05

CORPÝÝ----. 067
 ROUTE :.. 12
 SERVICE ORDER# :.. 915429
 ACCOUNT# :.. 006700061683
 CUSTOMER NAME :.. BARRON,LAURIE
 SERVICE ADDRESS:.. 3049 JUNE BERRY TERR
 PHONE :.. 407/506-2473
 EDATE :.. 04/13/05
 TYPE :.. 20
 FOPER :..
 COMMENT :.. NSF CHK#1184 3/31/5 \$135.68
 . BANK SERV FEE 30.00
 . TOTAL AMT DUE \$165.68 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 4/14
 RESOLUTION :.. 4/1/05-PAID 135.68
 . DB
 RDATE :.. 04/01/05

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CORPýý----. 067

ROUTE :. 10

SERVICE ORDER# :. 916005

ACCOUNT# :. 006700064730

CUSTOMER NAME :. CROSSWINDS CONSULTING,

SERVICE ADDRESS:. 3880 HEIRLOOM ROSE PL

PHONE :. 407/706-0221

EDATE :. 04/14/05

TYPE :. 20

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 132

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.. AU
 COMMENT :.. PLEASE VERIFY THE METER NUMBER. THANKS!
 .
 . PLEASE FAX TO:
 .
 . 407-869-6961.....LORETTA
 RESOLUTION :.. THE METER NUMBER IS: 77695555 WITH A READING OF 500, TODAY.
 SCL:LA
 RDATE :.. 04/15/05

CORPýý----. 067
 ROUTE :.. 10
 SERVICE ORDER# :.. 916009
 ACCOUNT# :.. 006700064741
 CUSTOMER NAME :.. DEGROAT,SARA
 SERVICE ADDRESS:.. 3872 HEIRLOOM ROSE PL
 PHONE :.. 407/435-1232
 EDATE :.. 04/14/05
 TYPE :.. 20
 FOPER :.. AU
 COMMENT :.. PLEASE VERIFY THE METER NUMBER. THANKS!
 .
 . PLEASE FAX TO:
 .
 . LORETTA AT OPERATION FAX -- 407-869-6961
 RESOLUTION :.. VERIFIED THE METER NUMBER IS: 77695682; READING TODAY, 19970.
 SCL:LA
 RDATE :.. 04/15/05

CORPýý----. 067
 ROUTE :.. 9
 SERVICE ORDER# :.. 916146
 ACCOUNT# :.. 006700052391
 CUSTOMER NAME :.. CHRISTIE,WILLIAM E
 SERVICE ADDRESS:.. 3520 WILD EAGLE RUN
 PHONE :.. 407/366-6760
 EDATE :.. 04/14/05
 TYPE :.. 20
 FOPER :..
 COMMENT :.. NSF CHK#4684 4/4/5 \$69.26
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$99.26 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 4/15
 RESOLUTION :.. 6/6/05-PAID \$115.76
 . DB
 RDATE :.. 06/06/05

CORPýý----. 067

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ROUTE :. 14
SERVICE ORDER# :. 917394
ACCOUNT# :. 006700093951
CUSTOMER NAME :. SATURNO, MARK
SERVICE ADDRESS: . 2396 FOLIAGE OAK TER
PHONE :. 407/365-4653
EDATE :. 04/19/05
TYPE :. 20
FOPER :. AU
COMMENT :. CUSTOMER'S PLUMBER HAS CONNECTED HIS IRRIGATION LINE TO THE
RECLAIM :. SERVICE LINE, NOW HE IS REQUESTING AN INSPECTION.

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 133

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 4/26/05-READ 312850-REUSE TURNED ON
 . SCL/DB
RDATE :. 04/26/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918888
ACCOUNT# :. 006700063502
CUSTOMER NAME :. LINDHOLM,JANET M
SERVICE ADDRESS:. 1372 PERIWINKLE BLUE WAY
PHONE :. 321/297-4401
EDATE :. 04/22/05
TYPE :. 20
FOPER :.
COMMENT :. TAG TO PHONE-BILL RETURNED NEED BILLING ADDRESS OR TAG IF NEW
TO APPLY
RESOLUTION :. 4/25/05-TAGGED
 . SZ/DB
RDATE :. 04/25/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 918890
ACCOUNT# :. 006700002571
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:. 429 ALAFAYA WOODS BLVD C
PHONE :. / -
EDATE :. 04/22/05
TYPE :. 20
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05-READ 79620
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 919798
ACCOUNT# :. 006470022063
CUSTOMER NAME :. ELLINGWOOD,MARK
SERVICE ADDRESS:. 1006 KELSEY ST
PHONE :. 407/365-9303
EDATE :. 04/26/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#92 4/4/5 \$55.00
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$85.00 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 4/27

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RESOLUTION :. CUSTOMER PAID NSF AMOUNT ONLY. S/C IS YET DUE

.
. EC

RDATE :. 04/22/05

CORPÝÝ----. 067

ROUTE :. 12

SERVICE ORDER# :. 920406

ACCOUNT# :. 006700061651

CUSTOMER NAME :. SAINI, PRASHANT S

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 134

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 3063 JUNE BERRY TERR
PHONE :.. 407/971-4014
EDATE :.. 04/27/05
TYPE :.. 20
FOPER :..
COMMENT :.. NSF CHK#1016 4/14/5 \$44.48
 :.. BANK SERV FEE 25.00
 :.. TOTAL AMNT DUE \$69.48 PAYABLE BY CASHIER CHK OR M\O ONLY
 :.. TO AVOID INTERRUPTION OF SERV ADN A \$15 RECONNECT FEE
 :.. 5 DAY LTTR MAILED 4/28
RESOLUTION :.. 5/4/05-PAID M.O. 71.44
 :.. DB
 :..
 :.. DID ADJ -25.00-FOR NSF CHRG SINCE BANK ERROR PER SUN TRUST
RDATE :.. 05/04/05

CORPÝÝ----. 067

ROUTE :.. 9
SERVICE ORDER# :.. 922195
ACCOUNT# :.. 006700050611
CUSTOMER NAME :.. MAUCK,RICHARD
SERVICE ADDRESS:.. 1473 TWIN LEAF LN
PHONE :.. 407/971-9238
EDATE :.. 05/03/05
TYPE :.. 20
FOPER :..
COMMENT :.. CUSTOMER IS SET UP FOR RECLAIMED WATER BUT NEEDS SOMEONE TO
COME OUT :..
 :.. AND FLIP WHATEVER SWITCH SHE'S TALKING ABOUT SO SHE CAN GET
WATER :..
 :.. THROUGH SPRINKLERS. PLEASE RESOLVE
RESOLUTION :.. 5/4/05-READ 1536870-SPOKE TO CUSTOMER & LET HIM KNOW WHAT HE
NEEDED :..
 :.. TO DO TO GET REUSE TURNED ON. SHE WILL CALL OFFICE & SPEAK TO
LORETTA :..
 :.. DT/DB
 :.. 05/04/05 - MRS.MAUCK DID CALL & I SENT HER A REUSE
APPLICAITON.LA
RDATE :.. 05/04/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 922223
ACCOUNT# :.. 006700002019
CUSTOMER NAME :.. GREEN,CORY
SERVICE ADDRESS:.. 401 ALAFAYA WOODS BLVD D
PHONE :.. 407/359-8378
EDATE :.. 05/03/05
TYPE :.. 20

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FOPER :.
COMMENT :. NSF CHK#4480 4/18/5 \$85.62
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$115.62 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/4
RESOLUTION :. 5/11/05-FINAL READ 90430
 . DB
RDATE :. 05/11/05

CORPýý----. 067
ROUTE :. 4
SERVICE ORDER# :. 922876
ACCOUNT# :. 006701012302

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 135

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. DVORAK,NICK
SERVICE ADDRESS:. 1595 ARROWROOT PL
PHONE :. 407/971-0105
EDATE :. 05/04/05
TYPE :. 20
FOPER :. AU
COMMENT :. DON, THIS CUST. CALLED AS WHAT HE HAS TO DO TO GET THE
RECLAIM.I CALLED
THE CITY,
IRRG.TOLD HIM HE
THE FUTURE.
ADVISE HIM.
RESOLUTION :. SOME PRESSURE STILL EXISTED IN REUSE SYSTEM FROM INSTALLATION
TESTING,
FINDINGS.
RDATE :. 05/05/05

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CORPÝ-----. 067
ROUTE           :. 5
SERVICE ORDER# :. 923070
ACCOUNT#        :. 006701017440
CUSTOMER NAME   :. 419 ASSOCIATES LP,
SERVICE ADDRESS:.. 1875 W CR 419 S   300
PHONE           :. 229/388-9110
EDATE           :. 05/05/05
TYPE            :. 20
FOPER           :.
COMMENT         :. TAG TO PHONE OFFICE-NEED CORRECT BILLING ADDRESS BILL RETURNED
RESOLUTION      :. 5/5/05-SO ENTERED IN ERROR-DB
RDATE           :. 05/05/05

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CORPÝ-----. 067
ROUTE          :. 7
SERVICE ORDER# :. 923222
ACCOUNT#       :. 006701011991
CUSTOMER NAME  :. ALVAREZ, PAUL
SERVICE ADDRESS: 2860 STRAND CIR
PHONE         :. 407/366-1497
EDATE         :. 05/05/05
TYPE          :. 20
FOPER         :.
COMMENT       :. NSF CHK#3893 4/20/5 $35.28
               . BANK SERV FEE                25.00

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. TOTAL AMNT DUE \$60.28 PAYABLE BY CASHIER CHK OR M\O ONLY
. TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
. 5 DAY LTTR MAILED 5/6
RESOLUTION :. 5/13/05-FINAL 5/11/05 READ 1222010
. DB
RDATE :. 05/13/05

CORPÝÝ----. 067

ROUTE :. 5
SERVICE ORDER# :. 923510
ACCOUNT# :. 006701017381
CUSTOMER NAME :. WALGREENS ,#6997
SERVICE ADDRESS:. 785 LOCKWOOD DR
PHONE :. 407/359-1038
EDATE :. 05/06/05
TYPE :. 20

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 136

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

FOPER :. AU
 COMMENT :. PLEASE VERIFY THE ADDRESS FOR WALGREENS. IT IS THE 779 AS
 SHOWN? OR IS :. IT 785 LOCKWOOD BLVD.? PLEASE CHECK THE METER NUMBER FOR THE
 REUSE AND :. THE READ AND PLEASE CHECK THE METER NUMBER AND THE READ FOR
 THE METER :. WE ARE READING FOR SEWER. THANKS!
 RESOLUTION :. 785 IS THE WALGREENS BLDG. S/N 60361599; READING 165700. REUSE
 METER # :. 48692464; READING IS 2015640. THIS METER IS FOR WALGREENS
 IRRIGATION :. {RECLAIM/REUSE}. I WOULD SAY THEY ARE BOTH FOR 785 LOCKWOOD
 BLVD. :. DT:LA
 RDATE :. 05/19/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 924257
 ACCOUNT# :. 006470006763
 CUSTOMER NAME :. MALKUT,EUGENE
 SERVICE ADDRESS: 1035 CORKWOOD DR
 PHONE :. 407/825-5147
 EDATE :. 05/10/05
 TYPE :. 20
 FOPER :.
 COMMENT :. NSF CHK#2567 4/26/5 \$66.25
 :. BANK SERV FEE 30.00
 :. TOTAL AMNT DUE \$96.25 PAYABLE BY CASHIER CHK OR M\O ONLY
 :. TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 :. 5 DAY LTTR MAILED 5/11
 RESOLUTION :. CUSTOMER PAID NSF S/C IS YET DUE
 :.
 :. EC
 RDATE :. 05/18/05

CORPýý----. 067

ROUTE :. 9
 SERVICE ORDER# :. 924766
 ACCOUNT# :. 006700106411
 CUSTOMER NAME :. GAUDELLI,WILLIAM
 SERVICE ADDRESS: 2847 HAZEL GROVE LN
 PHONE :. 407/971-6395
 EDATE :. 05/11/05
 TYPE :. 20
 FOPER :.
 COMMENT :. TAG TO PHONE OFFICE
 :.

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. NOTE FOR OFFICE; BILL RETURNED \$66-NEED CORRECT BILLING
ADDRESS
RESOLUTION :. 5/12/05-TAGGED WITH BILL
. DT/DB
RDATE :. 05/12/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 925308
ACCOUNT# :. 006701015591
CUSTOMER NAME :. EAVES, DONNA L
SERVICE ADDRESS:.. 2687 SUGAR PINE RUN
PHONE :. 407/365-5461
EDATE :. 05/12/05
TYPE :. 20

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 137

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
 COMMENT :. NSF CHK#1422 4/28/5 \$80.88 (PYMNT STOPPED)
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$120.88 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A 415 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/13
 RESOLUTION :. 6/6/05-PAID 110.00
 . DB
 RDATE :. 06/06/05

CORPÝÝ----- . 067
 ROUTE :. 2
 SERVICE ORDER# :. 925325
 ACCOUNT# :. 006470024072
 CUSTOMER NAME :. MONCADA,GEORGE
 SERVICE ADDRESS:.. 1003 BRIELLE AVE
 PHONE :. 407/977-7702
 EDATE :. 05/12/05
 TYPE :. 20
 FOPER :.
 COMMENT :. NSF CHK#6062 5/1/5 \$40.44
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$65.44 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/13
 RESOLUTION :. CUSTOMER PAID 5/20/05. NO ADDITIONAL ACTION REQUIRED.
 .
 . EC
 RDATE :. 05/20/05

CORPÝÝ----- . 067
 ROUTE :. 9
 SERVICE ORDER# :. 925780
 ACCOUNT# :. 006700051401
 CUSTOMER NAME :. PATEL,RAJENDRA T
 SERVICE ADDRESS:.. 1654 COPPERLEAF LN
 PHONE :. / -
 EDATE :. 05/13/05
 TYPE :. 20
 FOPER :. AU
 COMMENT :. PER FIELD, A NEW BOX WAS INSTALLED FOR THIS ADDRESS AND 1658
 . PLEASE PROVIDE RESOLUTION
 RESOLUTION :. R=539400 INSTALLED NEW DOUBLE BOX
 . DT/KIM
 RDATE :. 05/13/05

CORPÝÝ----- . 067
 ROUTE :. 2
 SERVICE ORDER# :. 926541

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ACCOUNT# :. 006470022262
CUSTOMER NAME :. HODGE, JIM
SERVICE ADDRESS :. 1003 KASELL PL
PHONE :. 407/366-7266
EDATE :. 05/17/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#1037 5/6/5 \$50.00 [ACCNT CLOSED]
 . BANK SERV FEE 30.00

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 138
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . TOTAL AMNT DUE \$80.00 PAYABLE B YCASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/18
RESOLUTION :. CUSTOMER PAID. NO ADDITIONAL ACTION REQUIRED
 .
 . EC
RDATE :. 06/14/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 926550
ACCOUNT# :. 006470011473
CUSTOMER NAME :. PARKER,CHRISTOPHE R
SERVICE ADDRESS:. 1009 PEARSON DR
PHONE :. 407/873-2097
EDATE :. 05/17/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#1162 5/1/5 \$70.08
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$100.00 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/18
RESOLUTION :. CUSTOMER PAID. NO ADDITIONAL ACTION REQUIRED.
 .
 . EC
RDATE :. 06/15/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 926621
ACCOUNT# :. 006700003637
CUSTOMER NAME :. GOMEZ,ELIA M
SERVICE ADDRESS:. 517 ALAFAYA WOODS BLVD E
PHONE :. 407/718-7123
EDATE :. 05/17/05
TYPE :. 20
FOPER :.
COMMENT :. HAND DELIVER BILL SINCE RETURNED BY POST OFFICE-& TAG TO PHONE
OFFICE
 . FOR CORRECT BILLING ADDRESS
RESOLUTION :. 5/18/05-FINAL READ 42720
 . DT/DB
RDATE :. 05/18/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 927656
ACCOUNT# :. 006470009372

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CUSTOMER NAME :. WATTS, ANDRE A
SERVICE ADDRESS:.. 1021 BLACK WILLOW DR
PHONE :. 407/971-9764
EDATE :. 05/19/05
TYPE :. 20
FOPER :. AU
COMMENT :. CUST. CALLED WANTING TO KNOW IF HE COULD HAVE AN IRRIGATION
METER.
.
. PLEASE ADVISE - 407-823-4908.
.

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM.
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 139

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . LORETTA AT OPERATIONS FAX: 407-869-6961 -- THANKS
THIS IS :. THIS SERVICE ORDER WAS SET UP IN ERROR. WE CAN NOT PROVIDE-
CALLED CUST. . SEWER ONLY ACCOUNT - AND IS NOT IN THE REUSE AREA. I HAVE
CITY OF . BACK TO LET HER KNOW. LA
RDATE . 05/20/05 - LEFT MESSAGE ON THE CUSTOMER'S PHONE TO CALL THE
 . OVIEDO - NO REUSE AVAILABLE IN THAT AREA. SCL:LA
 :. 05/19/05

CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 928800
ACCOUNT# :. 006470025484
CUSTOMER NAME :. RYAN, ROBERT
SERVICE ADDRESS: :. 1019 HENSON CT
PHONE :. 407/971-8855
EDATE :. 05/23/05
TYPE :. 20
FOPER :.
COMMENT :. OBTAIN A FINAL READ & TAG FOR NEW
RESOLUTION :. 5/24/05 ACCOUNT FINALED IN ERROR PER DB. REACTIVATED
 .
 . EC
RDATE :. 05/24/05

CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 928967
ACCOUNT# :. 006470015213
CUSTOMER NAME :. RUGGIERO, RICHARD
SERVICE ADDRESS: :. 1050 DISHMAN LP
PHONE :. 407/977-7837
EDATE :. 05/24/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#685 5/10/5 \$85.14
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$115.14 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOIDI NTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/25
RESOLUTION :. 6/21/05 CUSTOMER HAS NOT PAID AND THERE IS NOT AN ELDER VALVE
IN .
 . PLACE.
 . 6/23/05 CUSTOMER PAID IN OFFICE.NO ADDITIONAL ACTION REQUIRED.
 . EC
RDATE :. 06/23/05

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CORPýý----- 067

ROUTE :. 1
SERVICE ORDER# :. 928971
ACCOUNT# :. 006470010443
CUSTOMER NAME :. HROMADKA,ROBIN L
SERVICE ADDRESS:. 1048 GWYN CIR
PHONE :. 407/574-1685
EDATE :. 05/24/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#4040 5/11/5 \$33.84
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$58.84 PAYABLE BY CASHIER CHK OR M\O ONLY

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 140

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/25
 :: 5/31/05 CUSTOMER PAID NSF. NO ADDITIONAL ACTION REQUIRED.
 .
 . EC
 RDATE :: 05/31/05

CORPÝÝ----. 067
 ROUTE :: 2
 SERVICE ORDER# :: 928975
 ACCOUNT# :: 006470026121
 CUSTOMER NAME :: HELSER, LIN
 SERVICE ADDRESS:: 1021 MANIGAN AVE
 PHONE :: 407/359-9529
 EDATE :: 05/24/05
 TYPE :: 20
 FOPER ::
 COMMENT :: NSF CHK#1180 5/13/5 \$72.65
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$102.65 PAYABLEB Y CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/25
 RESOLUTION :: CUSTOMER PAID. NO ADDITIONAL ACTION REQUIRED
 .
 . EC
 RDATE :: 06/02/05

CORPÝÝ----. 067
 ROUTE :: 10
 SERVICE ORDER# :: 929390
 ACCOUNT# :: 006700063362
 CUSTOMER NAME :: WHITLOW, CHRIS M
 SERVICE ADDRESS:: 3468 GERBER DAISY LN
 PHONE :: 407/971-4467
 EDATE :: 05/24/05
 TYPE :: 20
 FOPER ::
 COMMENT :: TAG TO APPLY-PHONE OFFICE
 . NOTE FOR OFFICE; PRIOR ACT FINALED PER NEW ??-BUT DON'T HAVE
 ANY INFO ?
 RESOLUTION :: 5/25/05-FINAL READ 41900
 . DT/DB
 RDATE :: 05/25/05

CORPÝÝ----. 067
 ROUTE :: 7
 SERVICE ORDER# :: 929757
 ACCOUNT# :: 006701013304
 CUSTOMER NAME :: ISAACS, SANDRA

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SERVICE ADDRESS:. 1716 TEALBRIAR AVE
PHONE :. 407/366-3128
EDATE :. 05/25/05
TYPE :. 20
FOPER :.
COMMENT :. NSF CHK#5343 5/13/5 \$40.32
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$65.32 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 5/26

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 141

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 6/2/05-PAID \$100
 . DB
RDATE :. 06/02/05

CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 930524
ACCOUNT# :. 006700092961
CUSTOMER NAME :. BALASQUIDE,CARMEN R
SERVICE ADDRESS: :. 3326 GAMBEL OAK CT
PHONE :. 407/356-8475
EDATE :. 05/27/05
TYPE :. 20
FOPER :.
COMMENT :. CANCEL RECLAIM PER CUSTOMER PHONED REGARDING BAD PRESSURE &
SAYS SERVICE

 . IS SO BAD
 . ***TO LORETTA****
RESOLUTION :. CUSTOMER TO PH EC
 . DB

RDATE :. 06/01/05

CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 930539
ACCOUNT# :. 006700092961
CUSTOMER NAME :. BALASQUIDE,CARMEN R
SERVICE ADDRESS: :. 3326 GAMBEL OAK CT
PHONE :. 407/356-8475
EDATE :. 05/27/05
TYPE :. 20
FOPER :.
COMMENT :. TAG FOR THIS CUSTOMER TO PHONE OFFICE TO ELISE***TO SPEAK
WITH***EXT 231

 . NOTE FOR OFFICE; EC WILL INFORM OF CHARGES ETC INVOLVED IF
CANCELS

 . RE-CLAIM
RESOLUTION :. 5/31/05-HOUSE WAS TAGGED TO PHONE ELISE-BUT RESPONSE 6/1/05
YET

 . IF PHONES HAVE HIM PEAK TO ELISE**PER HER REQUEST**
 . SCL/DB
RDATE :. 05/31/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 930581
ACCOUNT# :. 006700066280
CUSTOMER NAME :. CROSSWINDS CONSULTING,

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SERVICE ADDRESS:.. 4025 FREESIA COVE
PHONE :.. 407/706-0221
EDATE :.. 05/27/05
TYPE :.. 20
FOPER :.. AU
COMMENT :.. DREW WITH CROSSWINDS 407-468-2133 CALLED TO SAY HE IS GOING TO
NEED THE . REUSE BOX MOVED. WHERE IT IS NOW LOCATED - WILL BE THE MIDDLE
OF THE . DRIVEWAY.
. .
. PLEASE ADVISE WITHIN 5 WORKING DAYS. THANKS.
RESOLUTION :.. 5/27/05-WILL TALK TO DREW ABOUT HAVING THIS MOVED-TO LORETTA
. DB
. 06/01/05 - RECEIVED THIS RESOLUTION FROM DEBBIE B. AFTER SHE
HAD

PAGE 142

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . RECEIVED IN CUST. SERV. AND ENTERED. LA
RDATE      :. 05/27/05

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CORPýý-----. 067

```
ROUTE                :. 9
SERVICE ORDER#      :. 931317
ACCOUNT#              :. 006700051671
CUSTOMER NAME         :. MOON,DAVID B
SERVICE ADDRESS:.. 3543  WADING HERON TERR
PHONE                 :. / -
EDATE                 :. 05/31/05
TYPE                  :. 20
FOPER                 :.
COMMENT               :. TAG TO PHONE OFFICE WITH CREDIT -151.96-TO PHONE OFFICE WITH
CORRECT
```

```

      . BILLING ADDRESS
RESOLUTION  :. 6/1/05-READ 63930-LEFT BILL ON DOOR
      . DT/DB
RDATE       :. 06/01/05

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CORPýý-----. 067

```
ROUTE                :.. 8
SERVICE ORDER#     :.. 931585
ACCOUNT#            :.. 006701010432
CUSTOMER NAME       :.. COX,DANIEL
SERVICE ADDRESS    :.. 481 AUGUSTINE CR
PHONE               :.. 407/417-4652
EDATE              :.. 06/01/05
TYPE               :.. 20
FOPER              :..
COMMENT            :.. DOES THIS AHVE AN ELDER VALVE ?
RESOLUTION         :.. 6/2/05-READ 496940-TAGGED-HAS ELDER VALVE
                   :.. DT/DB
RDATE             :.. 06/02/05
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CORPýý-----. 067

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ROUTE                :. 10
SERVICE ORDER#     :. 931853
ACCOUNT#            :. 006700069910
CUSTOMER NAME       :. CROSSWINDS CONSULTING RECLAIM,IRRG
SERVICE ADDRESS:.. VIC OF    3481 GERBER DAISY LN IRRG
PHONE               :. 407/706-0221
EDATE              :. 06/01/05
TYPE               :. 20
FOPER              :.
COMMENT            :. OBTAIN A FINAL READ & TAG FOR NEW
                   :. 6/1/05-RECD FAX TO FINAL BACK TO; 6/25/04-**-BUT NEVER
CONTACTED US
                   :. DID 6/3/05
```

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RESOLUTION :. 6/3/05-READ 11710-DO NOT FINAL-PER SALLY EGIL IS A IRRG RE-
CLAIM ONLY
 . ACCOUNT HER PH #407-706-0221-EXT 104
 . DB
RDATE :. 06/03/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 938452
ACCOUNT# :. 006700003573
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:. 525 ALAFAYA WOODS BLVD G

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM PAGE 143
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 618/780-7756
 EDATE :. 06/03/05
 TYPE :. 20
 FOPER :.
 COMMENT :. ACT WAS FINALED BY IS IN OFFICE -BUT S.O. NEVER PRINTED DOWN ?
 . CUST NEVER MOVED IN & PHONED IS 6/3/05-TO FINAL 6/6/05
 RESOLUTION :. 6/21/05-CUSTOMER CANCELLED FINAL S.O.-DID NOT MOVE IN
 . DB
 RDATE :. 06/21/05

CORPY---. 067

ROUTE :. 2
 SERVICE ORDER# :. 932697
 ACCOUNT# :. 006710029324
 CUSTOMER NAME :. HARPER,DON
 SERVICE ADDRESS: :. 1000 KELLY CREEK CIR
 PHONE :. / -
 EDATE :. 06/06/05
 TYPE :. 20
 FOPER :.
 COMMENT :. NSF CHK#3976 5/18/5 \$27.50
 . BANK SERV FEE 25.00
 . TOTAL AMNT DUE \$52.50 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$450 RECONNECT FEE
 . 5 DAY LTTR MAILED 6/7
 RESOLUTION :. CUSTOMER PAID IN THE OFFICE
 . LYN
 RDATE :. 06/14/05

CORPY---. 067

ROUTE :. 4
 SERVICE ORDER# :. 932805
 ACCOUNT# :. 006701011444
 CUSTOMER NAME :. BOSTON,MARY S
 SERVICE ADDRESS: :. 2682 RUNNING SPRINGS LP
 PHONE :. 407/359-2539
 EDATE :. 06/06/05
 TYPE :. 20
 FOPER :.
 COMMENT :. HAND LDDEIVER BILL RETURNED BY POST OFFICE; 91.76
 . NOTE FOR OFFICE; NAME MARY E OR MAR S BOSTON
 RESOLUTION :. 6/7/05-READ 2170190-TAGGED
 . MO/DB
 RDATE :. 06/07/05

CORPY---. 067

ROUTE :. 4
 SERVICE ORDER# :. 933313
 ACCOUNT# :. 006710033252

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CUSTOMER NAME :. JONES, KIM D
SERVICE ADDRESS:. 1105 W RIVIERA BLVD
PHONE :. 407/359-4142
EDATE :. 06/07/05
TYPE :. 20
FOPER :. AU
COMMENT :. A NEIGHBOR CALLED TO REPORT AN OPEN SEWER LINE BETWEEN 1103
AND 1107
PLEASE :. W RIVIERA BLVD. SHE SAID PAPER AND RAW SEWAGE IS COMING OUT.
: CHECK IT OUT.

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 144

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION : . SHE IS GUESSING THE CORRECT ADDRESS IS 1105 W RIVIERA BLVD
: . READ 1005 W RIVERA BLVD MR=165460
: . CUSTOMER PROBLEM
: . I CLEANED LINE AND CLEANED UP SEWER & SIDEWALK
: . DT/LYN
RDATE : . 06/07/05

CORPÝÝ----. 067

ROUTE : . 14
SERVICE ORDER# : . 934416
ACCOUNT# : . 006700093541
CUSTOMER NAME : . BOOKHART, KELLEY
SERVICE ADDRESS: . 2242 FOLIAGE OAK TER
PHONE : . 407/977-2079
EDATE : . 06/09/05
TYPE : . 20
FOPER : .
COMMENT : . PROBLEM WITH RECLAIM WHEN SPRINKLERS GOING-THERE IS A POPPING
SOUND : .
: . & BACK PRESSURE FROM SYSTEM
: . PLEASE RESOLVE & TAG HOUSE WITH FINDINGS
: . CELL IF YOU HAVE QUESTIONS; 407-415-1758
RESOLUTION : . 6/10/05-READ 194650-PUT 1" DUAL CHECK VALVE ON SERVICE LINE.
: . CUSTOMER WILL PHONE IF THIS DOESN'T SOLVE HIS PROBLEM.
: . SPOKE TO CUSTOMER
: . DT/DB
RDATE : . 06/10/05

CORPÝÝ----. 067

ROUTE : . 15
SERVICE ORDER# : . 935337
ACCOUNT# : . 006700106230
CUSTOMER NAME : . ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS: . 3683 HOLLYWOOD PL
PHONE : . 407/281-4480
EDATE : . 06/13/05
TYPE : . 20
FOPER : .
COMMENT : . PLEASE CONTACT WAYNE @ 407-832-5451 IN REGARDS TO OUR RECLAIM
SET UP : .
: . BEING IN THE WAY OF THE METER BOX (SEWER) AND THE CLEAN OUT.
: . THANK YOU
RESOLUTION : . 6/14/05-MOVED REUSE SERVICE LINE, HAD TO CUT IT BACK. LET
WAYNE KNOW : .
: . IRRIGATION WOULD HAVE TO TIE IT BACK IN.
: . DT/DB
RDATE : . 06/14/05

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CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 935465
ACCOUNT# :. 006470017733
CUSTOMER NAME :. WILLIAMS,GREGG A
SERVICE ADDRESS:. 1033 BECKSTROM DR
PHONE :. 407/971-6873
EDATE :. 06/13/05
TYPE :. 20
FOPER :.
COMMENT :. READ AND LEAVE TAG FOR NEW
RESOLUTION :. CUSTOMER CANCELLED FINAL

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 145

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RDATE : EC
 :. 06/14/05

CORPýý----. 067

ROUTE :. 9
 SERVICE ORDER# :. 938807
 ACCOUNT# :. 006710075791
 CUSTOMER NAME :. PARADISE,CATHERINE
 SERVICE ADDRESS:. 1191 TWIN RIVERS BLVD
 PHONE :. 407/359-2525
 EDATE :. 06/21/05
 TYPE :. 20
 FOPER :.
 COMMENT :. PLEASE CALL MRS. PARADISE @ 407-241-2681 DUE TO SATURATED LAWN
 SHE
 :. FEELS THAT SEWER LINE MAYBE BUSTED DUE TO ODOR COMING FROM
 LAWN.
 :. WENT OUT ON 6/21/05 TO RESIDENCE TO CHECK. PLEASE INFORM
 CUSTOMER OF
 :. FINDINGS AND SOLUTION IF NEEDED.
 RESOLUTION :. 6/22/05 TALKED TO CUSTOMER BY PHONE - EXPLAINED TO HER MY
 FINDINGS.
 :. AREA IS SATURATED WITH GROUND WATER AND SOIL IS NOT ALLOWING
 WATER
 :. TO PERK - SHE WAS ALSO GOING TO CALL THE CITY OF OVIEDO BACK
 ABOUT
 :. POSSIBLE SOLUTIONS. THERE ARE NO PROBLEMS WITH ANY OF OUR
 SERVICE LINES.
 :. MO/LYN
 RDATE :. 06/20/05

CORPýý----. 067

ROUTE :. 9
 SERVICE ORDER# :. 939253
 ACCOUNT# :. 006711010784
 CUSTOMER NAME :. WILLIAMS,LETONIA M
 SERVICE ADDRESS:. 2341 COOLBROOK CT
 PHONE :. 407/366-3257
 EDATE :. 06/22/05
 TYPE :. 20
 FOPER :. AU
 COMMENT :. CUSTOMER SENT A NOTE ASKING US TO CHANGE HER LAST NAME TO
 WILLIAMS.
 :. PLEASE TAG DOOR ASKING HER TO CALL US SO WE CAN EXPLAIN WHAT
 INFORMATION
 :. WE NEED TO DO THIS.
 RESOLUTION :. MR=1045180
 :. TAGGED DOOR

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RDATE . SCL/LYN
:. 06/23/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 939321
ACCOUNT# :. 006700003602
CUSTOMER NAME :. UNITED DOMINION,
SERVICE ADDRESS:. 517 ALAFAYA WOODS BLVD B
PHONE :. / -
EDATE :. 06/22/05
TYPE :. 20
FOPER :.
COMMENT :.
RESOLUTION :. ENTERED IN ERROR-DB
RDATE :. 06/22/05

CORPýý----. 067

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 146

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 15
SERVICE ORDER# :. 939573
ACCOUNT# :. 006700106230
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 3683 HOLLYWOOD PL
PHONE :. 407/281-4480
EDATE :. 06/23/05
TYPE :. 20
FOPER :. AU
COMMENT :. WAYNE W/ENGLE HOMES JUST CALLED TO ASK SOMEONE CALL HIM @ 407-
832-5451
 . RE: LOT 623 @ 3683 HOLLYWOOD PLACE. THEY HAVE FAILED
INSPECTION TWICE
 . BECAUSE OF THE VALVE COVER BEING BELOW GRADE--PLEASE CONTACT
HIM AND
 . I SEE THERE WILL BE A NEW RESIDENT 07/01/05.
 . PLEASE ADVISE IF THE REUSE IS TURNED ON. THANKS
RESOLUTION :. REUSE IS ON. NO ELDER PAD, YET. (CONTACTED ENGLE HOMES). VALVE
COVER
 . BELONGS TO FIRE HYDRANT WHICH BELONGS TO CITY OF OVIEDO.
READING TODAY:
 . 9640. METER LOCATION: LEFT LOT LINE.SCL:LA THE REUSE WAS
CHANGED TODAY,
 . 06/23/05. LA
RDATE :. 06/23/05

CORPÝÝ----. 067
ROUTE :. 4
SERVICE ORDER# :. 939727
ACCOUNT# :. 006700075530
CUSTOMER NAME :. LASHLEY, FERNANDE
SERVICE ADDRESS:.. 2788 RUNNING SPRINGS LP
PHONE :. / -
EDATE :. 06/23/05
TYPE :. 20
FOPER :.
COMMENT :. OBTAIN A FINAL READ & TAG FOR NEW
RESOLUTION :. 7/1/05-FINAL S.O. CANCELLED CLOSING FELL TRHU-DB
RDATE :. 07/01/05

CORPÝÝ----. 067
ROUTE :. 14
SERVICE ORDER# :. 939976
ACCOUNT# :. 006700094154
CUSTOMER NAME :. SCHARFF, PATRICK
SERVICE ADDRESS:.. 3598 OVERCUP OAK DR
PHONE :. 407/432-1562
EDATE :. 06/24/05
TYPE :. 20

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FOPER :.
COMMENT :. NSF CHK#512 6/15/5 \$154.32
 . BANK SERV FEE 30.00
 . TOTAL AMNT DUE \$184.32 PAYABLE BY CASHIER CHK OR M\O ONLY
 . TO AVOID INTERRUPTION OF SERV AND A \$15 RECONENCT FEE
 . 5 DAY LTTR MAILED 6/24
RESOLUTION :. 7/27/05-PAID 192.32
 . DB
RDATE :. 07/27/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 941677
ACCOUNT# :. 006700051141
CUSTOMER NAME :. BIRKETT,JASON D

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 147

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 3640 DEER OAK CIR
PHONE :.. 407/247-3168
EDATE :.. 06/29/05
TYPE :.. 20
FOPER :..
COMMENT :.. VERIFY IF OCCUPIED-THEN TAG AGAIN TO APPLY**
RESOLUTION :.. 6/30/05-READ 1472740-"FOR SALE" PENDING****
 :.. SCL/DB
RDATE :.. 06/30/05

CORPýý----- . 067

ROUTE :.. 1
SERVICE ORDER# :.. 891164
ACCOUNT# :.. 006700000182
CUSTOMER NAME :.. CHEVRON,
SERVICE ADDRESS:.. 11 ALAFAYA WOODS BLVD
PHONE :.. 407/886-3338
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :.. 1/11/05- READ 3218800
 :.. 1/21/05- READ 3218800
 :.. BILLED READ 3218800-VACANT LOT
 :.. SCL/DB
RDATE :.. 01/21/05

CORPýý----- . 067

ROUTE :.. 1
SERVICE ORDER# :.. 891176
ACCOUNT# :.. 006700000541
CUSTOMER NAME :.. KINDERCARE LEARNING CTR,
SERVICE ADDRESS:.. 300 ALAFAYA WOODS BLVD
PHONE :.. 407/366-8923
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 1/21/05-READ 6390590-BILLED
 :.. 12/9/04 READ 6327830
 :.. SCL/DB
RDATE :.. 01/21/05

CORPýý----- . 067

ROUTE :.. 1
SERVICE ORDER# :.. 891272
ACCOUNT# :.. 006700002168
CUSTOMER NAME :.. TRUMAN,MARGARET
SERVICE ADDRESS:.. 409 ALAFAYA WOODS BLVD B

Alafaya

PHONE :. 407/380-2067
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 66580-BILLED
 . 1/14/05 READ 66030-BILLED
 . SCL/DB
RDATE :. 01/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 148

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 891274
ACCOUNT# :. 006700002188
CUSTOMER NAME :. HOCK,CHRISTOPHE A
SERVICE ADDRESS:.. 409 ALAFAYA WOODS BLVD D
PHONE :. 407/366-5069
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH MVR REPORT
RESOLUTION :. 1/21/05-READ 38820
 . 1/11/05-READ 34100-BILLED
 . 12/9/04 READ 24080
 . SCL/DB
RDATE :. 01/21/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 891278
ACCOUNT# :. 006700002196
CUSTOMER NAME :. ALLEN,DYLAN
SERVICE ADDRESS:.. 409 ALAFAYA WOODS BLVD E
PHONE :. 407/446-1137
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 40240-BILLED
 . 1/14/05-READ 39330-BILLED-START READ
 . SCL/DB
RDATE :. 01/21/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 891282
ACCOUNT# :. 006700002421
CUSTOMER NAME :. GREEN,MIRIAM E
SERVICE ADDRESS:.. 421 ALAFAYA WOODS BLVD D
PHONE :. 407/977-6933
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/12/05-READ 80570-BILLED & START READ
 . 1/21/05-READ 82060
 . SCL/DB
RDATE :. 01/21/05

Alafaya

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 891286
ACCOUNT# :. 006700002829
CUSTOMER NAME :. GILLESPIE,ELIZABETH A
SERVICE ADDRESS:. 441 ALAFAYA WOODS BLVD D
PHONE :. 321/689-5244
EDATE :. 01/24/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 149

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 72910
 . 1/11/05 READ 67450-BILLED
 . 12/9/04 READ 50700
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 891290
ACCOUNT# :. 006700002919
CUSTOMER NAME :. PAYTON,KARLA
SERVICE ADDRESS:.. 445 ALAFAYA WOODS BLVD E
PHONE :. 321/356-8289
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 63450
 . 1/11/05-READ 6180-BILLED
 . 12/9/04 READ 47880
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 891299
ACCOUNT# :. 006700004411
CUSTOMER NAME :. PETERS,ROBERTA D
SERVICE ADDRESS:.. 481 ALAFAYA WOODS BLVD B
PHONE :. 407/739-2131
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 119200
 . 1/11/05-READ 110220-BILLED
 . 12/9/04-READ 80710
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 891304
ACCOUNT# :. 006700004921
CUSTOMER NAME :. NEYVELI,BALAJI
SERVICE ADDRESS:.. 485 ALAFAYA WOODS BLVD E

Alafaya

PHONE	:: 407/482-3889
EDATE	:: 01/24/05
TYPE	:: 21
FOPER	::
COMMENT	:: READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION	:: 1/21/05-READ 54650-BILLED
	. 12/9/04 READ 48790
	. SCL/DB
RDATE	:: 01/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 150

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 891314
ACCOUNT# :. 006700003715
CUSTOMER NAME :. CAMEO,LUCY
SERVICE ADDRESS:.. 509 ALAFAYA WOODS BLVD E
PHONE :. 862/668-0278
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 96740-BILLED
 :. 12/9/04-READ 82570
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 891315
ACCOUNT# :. 006700003911
CUSTOMER NAME :. UNITED DOMINION REALTY,POOL
SERVICE ADDRESS:.. 521 ALAFAYA WOODS BLVD
PHONE :. 407/856-0338
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 690710
 :. 1/11/05-READ 605520-BILLED
 :. 12/9/04-READ 457340
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 891316
ACCOUNT# :. 006700003941
CUSTOMER NAME :. SANTIAGO,JUAN C
SERVICE ADDRESS:.. 529 ALAFAYA WOODS BLVD C
PHONE :. 407/542-6522
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 43480
 :. 1/11/05-READ 41300
 :. BILLED
 :. 12/9/04 READ 29540
 :. SCL/DB

Alafaya

RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 1

SERVICE ORDER# :. 891320

ACCOUNT# :. 006700003955

CUSTOMER NAME :. VALVERDE, LUIS

SERVICE ADDRESS: . 529 ALAFAYA WOODS BLVD D

PHONE :. 954/234-9756

Alafaya

(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 151

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 39840
 :. 1/11/05-READ 38910-BILLED
 :. 12/9/04-READ 23520
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 891321
ACCOUNT# :. 006700003291
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:.. 545 ALAFAYA WOODS BLVD C
PHONE :. / -
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 61030
 :. 1/11/05-READ 6130-BILLED
 :. 12/9/04 READ 9210
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 891322
ACCOUNT# :. 006700027051
CUSTOMER NAME :. MARTIN,MICHAEL
SERVICE ADDRESS:.. 1068 BIG OAKS BLVD
PHONE :. / -
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 1671030-BILLED
 :. 12/10/04 MR 1666900-PRIOR READ ALREAD BILLED
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 891323
ACCOUNT# :. 006700085242
CUSTOMER NAME :. VASQUZ,CARLOS
SERVICE ADDRESS:.. 1642 RIVER BIRCH AVE

Alafaya

PHONE :. 407/977-0334
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 2034860-BILLED
 . 12/10/04 MR 2016670-PRIOR READ ALREADY BILLED
 . SCL/DB
RDATE :. 01/21/05

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 152

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý-----. 067

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ROUTE                :. 4
SERVICE ORDER#     :. 891324
ACCOUNT#            :. 006701013081
CUSTOMER NAME       :. CASDIA,CARL
SERVICE ADDRESS    :. 1569  MAIDENCANE LP
PHONE               :. 407/366-6668
EDATE              :. 01/24/05
TYPE               :. 21
FOPER              :.
COMMENT            :. READ HIGH ON MVR REPORT
RESOLUTION         :. 1/21/05-READ 466390
                   :. 1/12/05-READ 466390-BILED
                   :. 12/10/04  MR 428670-ALREAD BILLED
                   :. SCL/DB
RDATE             :. 01/21/05
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CORPýý-----. 067

```
ROUTE                :.. 4  
SERVICE ORDER#     :.. 891327  
ACCOUNT#            :.. 006700075542  
CUSTOMER NAME       :.. FEIGENBAUM,JOHN  
SERVICE ADDRESS    :.. 2786 RUNNING SPRINGS LP  
PHONE               :.. 303/721-0419  
EDATE              :.. 01/24/05  
TYPE               :.. 21  
FOPER              :..  
COMMENT             :.. READ HIGH ON MVR REPORT  
RESOLUTION          :.. 1/21/05-READ 3030340  
                   :.. 1/12/05-READ 3011070-BILLED  
                   :.. 12/10/04 MR 2973440  
                   :.. SCL/DB  
RDATE              :.. 01/21/05
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CORPýý-----. 067

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ROUTE                :.. 5
SERVICE ORDER#     :.. 891340
ACCOUNT#            :.. 006700075370
CUSTOMER NAME       :.. NORRIS INDUSTRIES INC,
SERVICE ADDRESS:.. 929 LOCKWOOD BLVD
PHONE               :.. 407/463-3445
EDATE              :.. 01/24/05
TYPE               :.. 21
FOPER              :..
COMMENT            :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION         :.. 1/21/05-READ 22450
                   :.. 1/13/05-READ 22070
                   :.. 12/14/04-MR 22800-BILLED 1/13/05-SAME READ
                   :.. ***NOTE: SEE IF CATCHES UP 2/13/05**

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Alafaya

RDATE . SCL/DB
:. 01/21/05

CORPÝÝ----. 067

ROUTE :. 5
SERVICE ORDER# :. 891342
ACCOUNT# :. 006701017381
CUSTOMER NAME :. WALGREENS ,#6997
SERVICE ADDRESS:. 785 LOCKWOOD DR

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 153

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/359-1038
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 1747220
 :. 1/24/05-READ 1759650
 :. 1/13/05-READ 1720160-BILLED
 :. 12/14/04- MR 160230
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----- . 067

ROUTE :. 8
SERVICE ORDER# :. 891347
ACCOUNT# :. 006701017320
CUSTOMER NAME :. WAVERLEE WOODS HOA,
SERVICE ADDRESS:.. PLYGRD AUGUSTINE CT
PHONE :. 407/682-3443
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 147860-IRRIGATION**
 :. 1/13/05-READ 147860-BILLED
 :. 12/13/04- MR 134680
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----- . 067

ROUTE :. 9
SERVICE ORDER# :. 891351
ACCOUNT# :. 006700106420
CUSTOMER NAME :. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS:.. 3780 WOODHURST CT
PHONE :. 407/281-4480
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 1370
 :. 1/13/05-READ 2348-BILLED
 :. 12/15/04- MR 2348-PRIOR READ BILLED
 :. NOTE; SEE IF READ CATHCES UP 2/13/05***
 :. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----- . 067

ROUTE :. 9

Alafaya

SERVICE ORDER# :. 891357
ACCOUNT# :. 006700105780
CUSTOMER NAME :. ENGLES HOMES/ORLANDO INC,
SERVICE ADDRESS:. 2498 DOUBLETREE PL
PHONE :. 407/281-4480
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. ON MVR REPORT-FOR NO BILL ?-CK IF A METER HERE ?

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 154

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 1/21/05-READ 9620-BILLED-SEE IF THIS READ CATHCES UP 2/21/05**
 : 11/15/04- MR 9620
 : NOTE; SEE IF READ CATHES UP ***
 : SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 891555
ACCOUNT# :. 006700069920
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 4358 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 10-BILLED-NEW REGISTER#
 : 12/13/04-MR 24990
 : SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 891558
ACCOUNT# :. 006700069930
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 3932 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. ON MVR REPORT HAS NON-BILLABLE ?SEE IF A METER HERE ?
RESOLUTION :. 1/21/05-READ 10-NO-BILL-METER#49364128
 : SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 891568
ACCOUNT# :. 006700069940
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 3778 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ-ON MVR REPORT-NON-BILLABLE ?
RESOLUTION :. 1/21/05-READ 10-NOT BILLED-METER#49364129

Alafaya

RDATÉ . SCL/DB
:. 01/21/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 891570
ACCOUNT# :. 006700063681
CUSTOMER NAME :. HERNANDEZ, NELSON
SERVICE ADDRESS:. 1342 CANDY APPLE WAY

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 155

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :.. 510/209-1261
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 1/21/05-READ 5480
 :.. 1/12/05-READ 5630-BILLED
 :.. 12/14/04- MR 5630
 :.. SCL/DB
 :..
RDATE :.. 01/21/05

CORPÝÝ----. 067

ROUTE :.. 10
SERVICE ORDER# :.. 891572
ACCOUNT# :.. 006700064730
CUSTOMER NAME :.. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3880 HEIRLOOM ROSE PL
PHONE :.. 407/706-0221
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 1/21/05-READ 10-BILLED-NEW REGISTER#77695555
 :.. SCL/DB
RDATE :.. 01/21/05

CORPÝÝ----. 067

ROUTE :.. 10
SERVICE ORDER# :.. 891573
ACCOUNT# :.. 006700065260
CUSTOMER NAME :.. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3700 HEIRLOOM ROSE PL
PHONE :.. 407/706-0221
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 1/21/05-READ 10-NEW REGISTER#78099460-BILLED 1/12/05
 :.. 12/14/04- MR 1200-OLD REGISTER READ
 :.. SCL/DB
RDATE :.. 01/21/05

CORPÝÝ----. 067

ROUTE :.. 10
SERVICE ORDER# :.. 891577
ACCOUNT# :.. 006700062001
CUSTOMER NAME :.. CHOWDHURY,ROBIN
SERVICE ADDRESS:.. 3370 HEIRLOOM ROSE PL

Alafaya

PHONE :. 407/977-9180
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. ON MVR REPORT-NON-BILLABLE-SEE IF OCCUPIED /-TAG TO APPLY HAS
USAGE
RESOLUTION :. 1/21/05-READ 56310-BILLED-& RECEIVED NEW CUSTOMER NAME FROM
THE CITY
 . SO BILLED ROBIN CHOWDERY
 . SLC/DB
RDATE :. 01/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 156

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 10
 SERVICE ORDER# :. 891582
 ACCOUNT# :. 006700062011
 CUSTOMER NAME :. LOPEZ-CAMPILLO, JUAN C
 SERVICE ADDRESS:. 3360 HEIRLOOM ROSE PL
 PHONE :. 407/366-7267
 EDATE :. 01/24/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ HIGH ON MVR REPORT
 RESOLUTION :. 1/*21/05-READ 110790-INSTALLED A POOL
 :. 1/11/05- READ 108420-BILLED
 :. 12/14/04-READ 76550
 :. SCL/DB
 RDATE :. 01/21/05

CORPýý----. 067

ROUTE :. 10
 SERVICE ORDER# :. 891587
 ACCOUNT# :. 006700066380
 CUSTOMER NAME :. CROSSWINDS CONSULTING,
 SERVICE ADDRESS:. 3930 HYDRANGEA CT
 PHONE :. 407/706-0221
 EDATE :. 01/24/05
 TYPE :. 21
 FOPER :.
 COMMENT :. ON MVR REPORT-NON-BILLABLE- METER HER ?-
 RESOLUTION :. 1/21/05-READ 500-DID NOT BILL
 :. 12/29/04- MR 10
 :. SCL/DB
 RDATE :. 01/21/05

CORPýý----. 067

ROUTE :. 10
 SERVICE ORDER# :. 891590
 ACCOUNT# :. 006700065721
 CUSTOMER NAME :. DOBRENZ, KATHY
 SERVICE ADDRESS:. 805 DAFFODIL CT
 PHONE :. / -
 EDATE :. 01/24/05
 TYPE :. 21
 FOPER :.
 COMMENT :. ON MVR REPORT-NON-BILLABLE-TAG TO APPLY-USAGE 14,320
 RESOLUTION :. 1/21/05-READ 37120-BILLED
 :. 11/11/04- MR 22800*-BACK BILLED BACK TO SINCEC NEVER APPLIED &
 MOVEIN :. 11/11/04-PER CITY
 :. SCL/DB

Alafaya

RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 891596

ACCOUNT# :. 006700065701

CUSTOMER NAME :. VAN DEVENTER, CINDY

SERVICE ADDRESS :. 825 DAFFODIL CT

PHONE :. 407/365-5506

EDATE :. 01/24/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 157

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. HIGH CONS-ON MVR REPOT-NO NEW APPLY ?
RESOLUTION :. 1/21/05-READ 23320
 . 1/11/05-READ 21270-BILLED-BACK TO LAST READ
 . 11/11/04 MR 4370-MOVEIN 11/5/04-PER CITY
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 891600
ACCOUNT# :. 006700065380
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3699 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPORT-SEE IF A METER HERE ?
RESOLUTION :. 1/15/05-READ 1640-BILLED
 . SCL/DB
 .
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 891604
ACCOUNT# :. 006700064951
CUSTOMER NAME :. RODRIGUEZ,GILBERTO R
SERVICE ADDRESS:.. 3843 HEIRLOOM ROSE PL
PHONE :. 407/359-6878
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/24/05-READ 5600
 . 1/11/05-READ 4100-BILLED
 . 12/14/04 MR 7120
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 891605
ACCOUNT# :. 006700064891
CUSTOMER NAME :. FITZGERALD,AMY
SERVICE ADDRESS:.. 3891 HEIRLOOM ROSE PL
PHONE :. / -

Alafaya

EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 19940-
 . 1/11/05-READ 17740-BILLED
 . 11/19/04- MR 6780
 . SCL/DB
RDATE :. 01/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 158

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----- 067

ROUTE :. 10
SERVICE ORDER# :. 891609
ACCOUNT# :. 006700063890
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:.. 4357 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. ON MVR REPORT-NON-BILLABLE-METER ?
RESOLUTION :. 1/21/05-READ 269990-
 . 1/7/05 READ 10-NOT BILLED
 . NEW REGSITER #75056805
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----- 067

ROUTE :. 11
SERVICE ORDER# :. 891612
ACCOUNT# :. 006700062491
CUSTOMER NAME :. ORTIZ,ANGEL
SERVICE ADDRESS:.. 3380 ROSE MALLOW LP
PHONE :. 309/692-2019
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH-ON MVR REPORT
RESOLUTION :. 1/21/05-READ 424450
 . 1/11/05-READ 422170
 . 12/13/04- MR 376560
 . BILLED 1/11/05-READ 422170
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 891614
ACCOUNT# :. 006700061092
CUSTOMER NAME :. ISAACS,DANE C
SERVICE ADDRESS:.. 2934 STAR GRASS PT
PHONE :. 407/687-5351
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 24800-NEW REGISTER#75449840-BILLED THIS READ
 . 12/9/04 READ 498160-OLD REGISTER READ
 . SCL/DB

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RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 12

SERVICE ORDER# :. 891620

ACCOUNT# :. 006700060691

CUSTOMER NAME :. FERRARI, MARK

SERVICE ADDRESS: 2786 BLUE SPRINGS COVE

PHONE :. 407/366-7015

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 159

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 9230
 . 1/11/05-READ 6900-BILLED
 . NEW REGISTER #75449837
 . 12/9/04-READ 513040
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 891650
ACCOUNT# :. 006700060392
CUSTOMER NAME :. MCCLOSKEY, SARA R
SERVICE ADDRESS:.. 2883 SWEETSPIRE CIR
PHONE :. 508/295-6911
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 106630-BILLED
 . 1/14/05-READ 104870
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 891655
ACCOUNT# :. 006700060211
CUSTOMER NAME :. SMITH, MAURICE
SERVICE ADDRESS:.. 2910 SWEETSPIRE CIR
PHONE :. 407/971-1944
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 334170-
 . 1/11/05-READ 337450-BILLED-***SEE IF READ CATCHES UP 2/11/05**
 . 12/9/04-READ 337450
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 891657
ACCOUNT# :. 006700060031
CUSTOMER NAME :. D'AULERIO, HERMAN

Alafaya

SERVICE ADDRESS:.. 2982 SWEETSPIRE CIR
PHONE :. / -
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 282480
 . 1/11/05-READ 280930-BILLED
 . 12/9/04-READ 260750

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 160

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067
ROUTE :. 12
SERVICE ORDER# :. 891667
ACCOUNT# :. 006700064650
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:. 3800 HAMMONDS FERRY CT
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ-ON MVR REPORT
RESOLUTION :. 1/21/05-READ 14210-BILLED
 . 12/13/04- MR 8500
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067
ROUTE :. 12
SERVICE ORDER# :. 891674
ACCOUNT# :. 006700064661
CUSTOMER NAME :. ROBERTS, RONALD
SERVICE ADDRESS:. 3790 HAMMONDS FERRY CT
PHONE :. 407/365-0533
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 210080-BILLED-HAS LEAK NOTIFIED CUSTOMER
 . 12/13/04- MR 160
 . SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067
ROUTE :. 15
SERVICE ORDER# :. 891676
ACCOUNT# :. 006700094350
CUSTOMER NAME :. JERMAN, RICHARD
SERVICE ADDRESS:. LIVE OAK RESERVE BLVD
PHONE :. 407/359-7202
EDATE :. 01/24/05
TYPE :. 21
FOPER :.
COMMENT :. ON MVR REPORT-NON-BILLABLE ?
RESOLUTION :. 1/21/05-READ 1877400
 . 1/12/05-READ 1659800-FLAT RATE-SO READ DOESN'T MATTER-RECLAIM
ONLY*

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. SCL/DB
. **BILLED**
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 891680
ACCOUNT# :. 006700094360
CUSTOMER NAME :. JERMAN,RICHARD
SERVICE ADDRESS:. LIVE OAK/REGAL PINE BLVD

Alafaya

(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM PAGE 161
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :.. 407/359-7202
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. ON MVR REPORT-BILL ?
RESOLUTION :.. 1/21/05-READ 786700-FLAT RATE BILLED-READ DOESN'T MATTER
 :.. 7/23/04-READ 400
 :.. SCL/DB
RDATE :.. 01/21/05

CORPýý----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 891683
ACCOUNT# :.. 006700106830
CUSTOMER NAME :.. ENGLE HOMES,
SERVICE ADDRESS:.. 2656 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 01/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 1/21/05-READ 10420
 :.. 1/12/05-READ 9570
 :.. 12/13/04- MR 1480
 :.. SCL/DB
 :.. BILLED 1/12/05-READ 9570
RDATE :.. 01/21/05

CORPýý----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 891918
ACCOUNT# :.. 006700106740
CUSTOMER NAME :.. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 2728 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 01/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. ON MVR REPORT-NON-BILLABLE--READ
RESOLUTION :.. 1/21/05-READ 800
 :.. 1/12/05-READ 780-BILLED
 :.. 12/7/04-READ 10
 :.. SCL/DB
RDATE :.. 01/21/05

CORPýý----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 891927
ACCOUNT# :.. 006700106711

Alafaya

CUSTOMER NAME :. HANSON, EDWARD
SERVICE ADDRESS:. 2752 HAZEL GROVE LN
PHONE :. 407/365-4978
EDATE :. 01/25/05
TYPE :. 21
FOPER :.
COMMENT :. HIGH READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 13360
 . 1/12/05-READ 10320-BILLED

Alafaya

(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 162

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . 12/30/04- MR 5340
 . SCL/DB
RDATE :. 01/21/05

CORPýý----- . 067
ROUTE :. 15
SERVICE ORDER# :. 891929
ACCOUNT# :. 006700106660
CUSTOMER NAME :. ENGLE HOMES,
SERVICE ADDRESS:. 2792 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 01/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 5020
 . 1/12/05-READ 3520-BILLED
 . 12/13/04 MR 1310
 . SCL/DB
RDATE :. 01/21/05

CORPýý----- . 067
ROUTE :. 15
SERVICE ORDER# :. 891934
ACCOUNT# :. 006700105991
CUSTOMER NAME :. CHIN,OMAR
SERVICE ADDRESS:. 2618 DOVEHILL WAY
PHONE :. 347/623-4120
EDATE :. 01/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 1/21/05-READ 10000-BILLED
 . 1/13/05-READ 9870
 . SCL/DB
RDATE :. 01/21/05

CORPýý----- . 067
ROUTE :. 15
SERVICE ORDER# :. 891937
ACCOUNT# :. 006700105491
CUSTOMER NAME :. HAYDEN,SAMATHA
SERVICE ADDRESS:. 2606 DOUBLETREE PL
PHONE :. 407/359-9957
EDATE :. 01/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 1/21/05-READ 19180

Alafaya

. 1/12/05-READ 17420-BILLED
. 12/13/04 MR 10170
. SCL/DB
RDATE :. 01/21/05

CORPÝÝ----. 067

ROUTE :. 1

SERVICE ORDER# :. 893572

ACCOUNT# :. 006470000803

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 163

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. MULLER,NICHOLAS
SERVICE ADDRESS:. 1017 HORTON CT
PHONE :. 407/977-4254
EDATE :. 01/31/05
TYPE :. 21
FOPER :. AU
COMMENT :. 12/8/04 READ 202920
 :. 1/10/05 READ 220410 H/C
RESOLUTION :. READ 220500
 :.
 :. DT/EC
RDATE :. 01/13/05

CORPýý----- 067

ROUTE :. 1
SERVICE ORDER# :. 893574
ACCOUNT# :. 006470001851
CUSTOMER NAME :. PEREZ-MALDONADO,LUIS A
SERVICE ADDRESS:. 1064 PROVIDENCE LN
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 21
FOPER :. AU
COMMENT :. 12/8/04 READ 1272110
 :. 1/10/05 READ 1289440 H/C
RESOLUTION :. READ 1289780
 :.
 :. DT/EC
RDATE :. 01/13/05

CORPýý----- 067

ROUTE :. 1
SERVICE ORDER# :. 893583
ACCOUNT# :. 006470005331
CUSTOMER NAME :. HANCOCK JR,WILLARD A
SERVICE ADDRESS:. 1060 SHAFFER TRL
PHONE :. / -
EDATE :. 01/31/05
TYPE :. 21
FOPER :. AU
COMMENT :. 12/8/04 READ 843400
 :. 1/10/05 READ 1065110 H/C
RESOLUTION :. READ 1065540
 :.
 :. DT/EC
RDATE :. 01/13/05

CORPýý----- 067

ROUTE :. 1

Alafaya

SERVICE ORDER# :. 893607
ACCOUNT# :. 006470012062
CUSTOMER NAME :. SAMAROO, POORAN
SERVICE ADDRESS:. 1159 COVINGTON ST
PHONE :. 407/380-5558
EDATE :. 01/31/05
TYPE :. 21
FOPER :. AU
COMMENT :. 12/7/04 READ 265630

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 164

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . 1/6/05 READ 27390 NEG
 :. READ 279590 USED
 .
 . DT/EC
RDATE :. 01/13/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 893609
ACCOUNT# :. 006470012364
CUSTOMER NAME :. LOWE,RICHARD
SERVICE ADDRESS:. 1097 COVINGTON ST
PHONE :. 407/366-9218
EDATE :. 01/31/05
TYPE :. 21
FOPER :. AU
COMMENT :. 12/7/04 READ 267340
 . 1/6/05 READ 263930 NEG
RESOLUTION :. READ 269380 USED
 .
 . DT/EC
RDATE :. 01/13/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 900428
ACCOUNT# :. 006470007281
CUSTOMER NAME :. HOWELL,VINCENT
SERVICE ADDRESS:. 1071 CORKWOOD DR
PHONE :. 407/366-6196
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/7/05 READ 1224230
 . 2/9/05 READ 1280680 H/C
RESOLUTION :. READ 1282800?
 .
 . DT/EC
RDATE :. 02/15/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 900430
ACCOUNT# :. 006470008124
CUSTOMER NAME :. PATTERSON,DELPHINE
SERVICE ADDRESS:. 1061 SUGARBERRY TRL
PHONE :. 321/303-3687
EDATE :. 02/23/05
TYPE :. 21

Alafaya

FOPER :. AU
COMMENT :. 1/7/05 READ 1204300
 . 2/8/05 READ 1226620 H/C
RESOLUTION :. READ 1227800
 .
 . DT/EC
RDATE :. 02/15/05

CORPÝÝ----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 165

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 1
SERVICE ORDER# :. 900431
ACCOUNT# :. 006470010312
CUSTOMER NAME :. MATHER, JAMIE
SERVICE ADDRESS:.. 1000 ABELL CIR
PHONE :. 407/366-4694
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/18/05 READ 747660
 :. 2/8/05 READ 750900 H/C
RESOLUTION :. READ 752320
 :.
 :. DT/EC
RDATE :. 02/15/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 900435
ACCOUNT# :. 006470010851
CUSTOMER NAME :. ROLLINS, CHERYL R
SERVICE ADDRESS:.. 1006 COVINGTON ST
PHONE :. 407/359-8144
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/6/05 READ 357170
 :. 2/8/05 READ 371920 H/C
RESOLUTION :. READ 372570
 :.
 :. DT/EC
RDATE :. 02/15/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 900436
ACCOUNT# :. 006470011531
CUSTOMER NAME :. FRANCIS, ROBERT P
SERVICE ADDRESS:.. 1002 PEARSON DR
PHONE :. 407/913-4709
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/6/05 READ 799320
 :. 2/8/05 READ 78810 NEG
RESOLUTION :. READ 93810 MTR# 77113459 USED FOR BILLING
 :.
 :. DT/EC
RDATE :. 02/15/05

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CORPÝÝ----. 067

ROUTE :. 2

SERVICE ORDER# :. 900443

ACCOUNT# :. 006470014903

CUSTOMER NAME :. PARIS, DONALD

SERVICE ADDRESS:. 1011 GAMMAGE PT

PHONE :. / -

EDATE :. 02/23/05

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 166

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :. AU
COMMENT :. 1/10/05 READ 2322480
 :. 2/9/05 READ 2374390 H/C
RESOLUTION :. READ 238847
 .
 . DT/EC
RDATE :. 02/15/05

CORPýý----. 067
ROUTE :. 2
SERVICE ORDER# :. 900444
ACCOUNT# :. 006470016531
CUSTOMER NAME :. TAVAREZ,TOMAS R
SERVICE ADDRESS:.. 1007 O'HANLON CT
PHONE :. 407/359-7248
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/10/05 READ 3420200
 :. 2/9/05 READ 3476000 H/C
RESOLUTION :. READ 3485740
 .
 . DT/EC
RDATE :. 02/15/05

CORPýý----. 067
ROUTE :. 2
SERVICE ORDER# :. 900445
ACCOUNT# :. 006470017512
CUSTOMER NAME :. BRINK,MICHAEL
SERVICE ADDRESS:.. 1057 BECKSTROM DR
PHONE :. 407/977-2478
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/10/05 READ 906870
 :. 2/9/05 READ 923950 H/C
RESOLUTION :. READ 928930
 .
 . DT/EC
RDATE :. 02/15/05

CORPýý----. 067
ROUTE :. 2
SERVICE ORDER# :. 900446
ACCOUNT# :. 006470018714
CUSTOMER NAME :. MCCLAIN,PHILIP B
SERVICE ADDRESS:.. 1082 MCKINNON AVE

Alafaya

PHONE :. 407/256-0791
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/7/05 READ 624390
 . 2/9/05 READ 13409 NEG
RESOLUTION :. READ 644010 USED FOR BILLING
 .
 . DT/EC

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 167

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 02/15/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 900447
ACCOUNT# :. 006470019341
CUSTOMER NAME :. CANUTESON,SHEENA
SERVICE ADDRESS:. 1023 DEES DR
PHONE :. / -
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/7/05 READ 871910
 :. 2/8/05 READ 892270 H/C
RESOLUTION :. READ 893700 N/L
 :.
 :. SL/EC
RDATE :. 02/15/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 900448
ACCOUNT# :. 006470025783
CUSTOMER NAME :. GARCIA,ORLANDO
SERVICE ADDRESS:. 1058 MANIGAN AVE
PHONE :. 407/366-2729
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/6/05 READ 673130
 :. 2/7/05 READ 697140 H/C
RESOLUTION :. READ 702860 N/L NEW SOD
 :.
 :. SL/EC
RDATE :. 02/15/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 900449
ACCOUNT# :. 006470026195
CUSTOMER NAME :. STIREN,MICHAEL F
SERVICE ADDRESS:. 1059 MANIGAN AVE
PHONE :. 407/366-8457
EDATE :. 02/23/05
TYPE :. 21
FOPER :. AU
COMMENT :. 1/6/05 READ 322680
 :. 2/7/05 READ 338580 H/C
RESOLUTION :. READ 340530 N/L

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RDAT . SL/EC
:.. 02/22/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 900792
ACCOUNT# :. 006700000343
CUSTOMER NAME :. HANKIS, CHARLES

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 168

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 55 ALAFAYA WOODS BLVD
PHONE :.. 407/359-8016
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 470590
 :.. 2/10/05-READ 470020-BILLED
 :.. 1/11/05-READ 464980-PRIOR READ
 :.. SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 900801
ACCOUNT# :.. 006700002325
CUSTOMER NAME :.. KELLY JR, JONATHAN D
SERVICE ADDRESS:.. 417 ALAFAYA WOODS BLVD B
PHONE :.. 407/365-7649
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 42670-BILLED 2/10
 :.. 2/10/05-READ 39940-
 :.. SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 900803
ACCOUNT# :.. 006700002799
CUSTOMER NAME :.. BRIDGES, TRICIA L
SERVICE ADDRESS:.. 441 ALAFAYA WOODS BLVD A
PHONE :.. 321/282-9905
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 44220-BILLED 2/10
 :.. 2/11/05-READ 43310
 :.. SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 900804
ACCOUNT# :.. 006700004845
CUSTOMER NAME :.. UNITED DOMINION REALTY,

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SERVICE ADDRESS:.. 493 ALAFAYA WOODS BLVD E
PHONE :. / -
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 20450-BILLED 2/10
 . 2/11/05-READ 20080
 . SCL/DB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 169

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 02/23/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 900806
ACCOUNT# :. 006700003911
CUSTOMER NAME :. UNITED DOMINION REALTY, POOL
SERVICE ADDRESS: 521 ALAFAYA WOODS BLVD
PHONE :. 407/856-0338
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
.
RESOLUTION :. 2/23/05-READ 56740-BILLED 2/10
 :. NEW REGISTER
 :. 1/11/05-READ 605520
 :. SCL/DB
RDATE :. 02/23/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 900808
ACCOUNT# :. 006700004019
CUSTOMER NAME :. AUSTIN, DARREN E
SERVICE ADDRESS: 541 ALAFAYA WOODS BLVD B
PHONE :. 407/736-6760
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 13900-BILLED 2/10
 :. 1/11/05-READ 10420
 :. SCL/DB
RDATE :. 02/23/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 900809
ACCOUNT# :. 006700003307
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS: 545 ALAFAYA WOODS BLVD D
PHONE :. / -
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 5300-BILLED 2/0
 :. 1/11/05-READ 5840

Alafaya

```
      . NEW REGISTER
      . SCL/DB
RDATE      :. 02/23/05

CORPýý----. 067
ROUTE      :. 2
SERVICE ORDER# :. 900810
ACCOUNT#    :. 006700024256
CUSTOMER NAME :. ROTHFUSS, JENNIFER
```

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 170

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 885 CALAFUT CT
PHONE :.. 407/366-2901
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 7000-BILLED 2/10-NEW REGISTER
 :.. 1/11/05-READ 1048660
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067
ROUTE :.. 2
SERVICE ORDER# :.. 900813
ACCOUNT# :.. 006700024633
CUSTOMER NAME :.. GHIGLIERI,GAIL B
SERVICE ADDRESS:.. 1045 LAKE ROGERS CIR
PHONE :.. 407/365-1146
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 1137170
 :.. 2/10/05-READ 1134620-BILLED
 :.. 1/11/05-READ 1100520
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067
ROUTE :.. 4
SERVICE ORDER# :.. 900815
ACCOUNT# :.. 006701015561
CUSTOMER NAME :.. LOPEZ,CARMIN
SERVICE ADDRESS:.. 1544 BULLBUSH WAY
PHONE :.. 407/359-1618
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 103790
 :.. 2/11/05-READ 1009880-BILLED
 :.. 1/12/05-READ 943660
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067
ROUTE :.. 6
SERVICE ORDER# :.. 900849
ACCOUNT# :.. 006701010371

Alafaya

CUSTOMER NAME :. SPENCER, KERRI
SERVICE ADDRESS:. 2110 EMERALD GREEN CIR
PHONE :. 407/359-8356
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 1527890
 . 2/14/05-READ 1525250-BILLED

Alafaya

(545) REPORT UBSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 171

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . 1/13/05-READ 1437790-PRIOR READ BILLED
      . SCL/DB
RDATE  :. 02/23/05

```

```
CORPÝ-----. 067  
ROUTE                :: 8  
SERVICE ORDER#      :: 900850  
ACCOUNT#              :: 006701011113  
CUSTOMER NAME        :: MURPHY,JAMES  
SERVICE ADDRESS:: 581 AUGUSTINE CT  
PHONE                 :: 407/353-4158  
EDATE                 :: 02/24/05  
TYPE                  :: 21  
FOPER                 ::  
COMMENT               :: READ UNDER PRIOR ON MVR REPORT  
RESOLUTION            :: 2/23/05-READ 747490-BILLED  
                      :: 1/19/05-READ 742930  
                      :: SCL/DB  
RDATE                 :: 02/23/05
```

```
CORPÝÝ----. 067  
ROUTE                :. 9  
SERVICE ORDER#      :. 900854  
ACCOUNT#              :. 006700050111  
CUSTOMER NAME         :. RADGOWSKI,ELIZABETH  
SERVICE ADDRESS:.    3310 RED ASH CIR  
PHONE                 :. 407/366-2776  
EDATE                 :. 02/24/05  
TYPE                  :. 21  
FOPER                :.  
COMMENT               :. READ HIGH ON MVR REPORT  
RESOLUTION            :. 2/23/05-READ 414900  
                     . 2/10/05-READ 414760-BILLED  
                     . 1/13/05-READ 405340  
                     . SCL/DB  
RDATE                 :. 02/23/05
```

```

CORPÝ-----. 067
ROUTE                :. 9
SERVICE ORDER#     :. 900855
ACCOUNT#            :. 006700050361
CUSTOMER NAME       :. HUDSON,MICHAEL R
SERVICE ADDRESS:.. 3362  RED ASH CIR
PHONE               :. 407/365-1410
EDATE              :. 02/24/05
TYPE               :. 21
FOPER              :.
COMMENT            :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION         :. 2/23/05-READ 1870-BILLED 2/10

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Alafaya

. 1/13/05-READ 440450
. SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 900857
ACCOUNT# :. 006700051051
CUSTOMER NAME :. GREENE, LISA A

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 172

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 3433 DEER OAK CIR
PHONE :.. 407/365-1578
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 290660-BILLED 2/10
 :.. 1/13/05-READ 284770
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067
ROUTE :.. 9
SERVICE ORDER# :.. 900867
ACCOUNT# :.. 006700051651
CUSTOMER NAME :.. LACH,RUDY
SERVICE ADDRESS:.. 3551 WADING HERON TERR
PHONE :.. 407/359-0213
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 2960-BILLED-NEW REGISTER
 :.. 1/13/05-READ 400610
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067
ROUTE :.. 9
SERVICE ORDER# :.. 900886
ACCOUNT# :.. 006700051661
CUSTOMER NAME :.. SMITH ,GREGORY V
SERVICE ADDRESS:.. 3547 WADING HERON TERR
PHONE :.. 407/977-1168
EDATE :.. 02/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 9560-BILLED-NEW REGISTER-2/10
 :.. 1/13/05-READ 567130
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067
ROUTE :.. 9
SERVICE ORDER# :.. 900912
ACCOUNT# :.. 006700051742
CUSTOMER NAME :.. KIRKMAN PROPERTIES,
SERVICE ADDRESS:.. 3515 WADING HERON TERR

Alafaya

PHONE :. / -
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. RED UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 247430-BILLED-NEW REGISTER
 . 1/13/05-READ 247450
 . SCL/DB
RDATE :. 02/23/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 173

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----- 067

ROUTE :. 9
SERVICE ORDER# :. 900914
ACCOUNT# :. 006700052331
CUSTOMER NAME :. HAIBEL ,CHARLES W
SERVICE ADDRESS:.. 3480 WILD EAGLE RUN
PHONE :. 407/971-8560
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDE PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 159220-BILLED
 . 1/13/05-READ 158100
 . SCL/DB
RDATE :. 02/23/05

CORPýý----- 067

ROUTE :. 9
SERVICE ORDER# :. 900915
ACCOUNT# :. 006700105780
CUSTOMER NAME :. ENGLES HOMES/ORLANDO INC,
SERVICE ADDRESS:.. 2498 DOUBLETREE PL
PHONE :. 407/281-4480
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 5010
 . 2/15/05-READ 1020-BILLED
 . 1/21/05-READ 9620
 . SCL/DB
RDATE :. 02/23/05

CORPýý----- 067

ROUTE :. 10
SERVICE ORDER# :. 900916
ACCOUNT# :. 006700063081
CUSTOMER NAME :. MCGRATH,SHAWN P
SERVICE ADDRESS:.. 4226 HEIRLOOM ROSE PL
PHONE :. 407/493-3000
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 8700
 . 2/10/05-3650-BILLED
 . 1/12/05-READ 175200
 . 2/10/05-RED NEW REGSITER
 . SCL/DB

Alafaya

RDATE :. 02/23/05

CORPýý----. 067

ROUTE :. 10

SERVICE ORDER# :. 900919

ACCOUNT# :. 006700063091

CUSTOMER NAME :. JONES, GAYDON

SERVICE ADDRESS: 3360 GERBER DAISY LN

PHONE :. 407/971-9647

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 174

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 10350
 . 2/15/05-READ 4860-BILLED-NEW REGISTER
 . 1/12/05-READ 242380
 . SCL//DB
RDATE :. 02/23/05

CORPÝÝ----- . 067

ROUTE :. 10
SERVICE ORDER# :. 900920
ACCOUNT# :. 006700063631
CUSTOMER NAME :. ESTRELLA,DOLLY
SERVICE ADDRESS: :. 1382 CANDY APPLE WAY
PHONE :. 718/803-3248
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 59100-BILLED 2/14
 . 1/12/05-READ 51880
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- . 067

ROUTE :. 10
SERVICE ORDER# :. 900921
ACCOUNT# :. 006700063681
CUSTOMER NAME :. HERNANDEZ,NELSON
SERVICE ADDRESS: :. 1342 CANDY APPLE WAY
PHONE :. 510/209-1261
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 5640-BILLED 2/14
 . 1/12/05-READ 5630
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- . 067

ROUTE :. 10
SERVICE ORDER# :. 900923
ACCOUNT# :. 006700064541
CUSTOMER NAME :. TIM,SOTHY
SERVICE ADDRESS: :. 3835 HAMMONDS FERRY CT
PHONE :. 407/925-7392

Alafaya

EDATE	:. 02/24/05
TYPE	:. 21
FOPER	:.
COMMENT	:. READ HIGH ON MVR REPORT
RESOLUTION	:. 2/23/05-READ 33500-BILLED 2/14
	. 1/13/05-READ 28030
	. SCL/DB
RDATE	:. 02/23/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 175

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 900924
ACCOUNT# :. 006700064761
CUSTOMER NAME :. MELVIN,CHARLES T
SERVICE ADDRESS:.. 3856 HEIRLOOM ROSE PL
PHONE :. 407/359-1734
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 14570
 . 2/14/05-READ 14220
 . 2/15/05-READ 14230-BILLED
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 900926
ACCOUNT# :. 006700064821
CUSTOMER NAME :. DANIEL,SCOTT
SERVICE ADDRESS:.. 3808 HEIRLOOM ROSE PL
PHONE :. 407/617-9365
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 18310
 . 2/14/05-READ 16500-BILLED-
 . 1/12/05-READ 10120
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 900928
ACCOUNT# :. 006700064830
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3800 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 3020
 . 2/14/05-READ 3020-BILLED
 . 1/12/05-READ 3230
 . SCL/DB

Alafaya

RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 900929

ACCOUNT# :. 006700065490

CUSTOMER NAME :. CROSSWINDS CONSULTING,

SERVICE ADDRESS:.. 3640 HEIRLOOM ROSE PL

PHONE :. 407/706-0221

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 176

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 02/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 22030
 . 2/14/05-READ 18760-BILLED
 . 1/12/05-READ 2660
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 901281
ACCOUNT# :. 006700061910
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:.. 3460 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT-
RESOLUTION :. 2/23/05-READ 64980-BILLED
 . 1/11/05-READ 64980
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 901282
ACCOUNT# :. 006700061930
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:.. 3440 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 26130
 . 2/14/05-READ 23250-BILLED
 . 1/11/05-READ 13150
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 901284
ACCOUNT# :. 006700061992
CUSTOMER NAME :. WILSON,MELINDA G
SERVICE ADDRESS:.. 3380 HEIRLOOM ROSE PL

Alafaya

PHONE :. 407/947-9810
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
.
.
RESOLUTION :. 2/23/05-READ 54870-BILLED NEW REGISTER-2/14
.
1/11/05-READ 492940

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 177
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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CORPÝÝ----- . 067
ROUTE          :. 10
SERVICE ORDER# :. 901286
ACCOUNT#       :. 006700061761
CUSTOMER NAME  :. HALAYCHICK,MICHAEL
SERVICE ADDRESS :. 3395 HEIRLOOM ROSE PL
PHONE         :. 407/365-4184
EDATE         :. 02/25/05
TYPE          :. 21
FOPER         :.
COMMENT       :. READ HIGH ON MVR REPORT
RESOLUTION    :. 2/23/05-READ 64040
               :. 2/14/05-READ 51210-BILLED
               :. 1/11/05-READ 30050
               :. SCL/DB
RDATE         :. 02/23/05

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```
CORPÝ-----. 067  
ROUTE          :. 10  
SERVICE ORDER# :. 901287  
ACCOUNT#       :. 006700065811  
CUSTOMER NAME  :. HUNT,CELESTE L  
SERVICE ADDRESS:. 3859 SAFFLOWER TER  
PHONE         :. 407/766-6383  
EDATE        :. 02/25/05  
TYPE         :. 21  
FOPER        :.  
COMMENT      :. NO BILL--ON MVR REPORT-READ TO SEE IF ANY CONS  
RESOLUTION   :. 2/23/05-READ 17520-BILLED  
              . 1/11/05-READ 9510  
              . 2/14/05-17520-BILLED  
              . SCL/DB  
RDATE       :. 02/23/05
```

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CORPY-----. 067
ROUTE           :. 10
SERVICE ORDER# :. 901289
ACCOUNT#        :. 006700065801
CUSTOMER NAME   :. VU,
SERVICE ADDRESS:. 3841  SAFFLOWER TER
PHONE           :. / -
EDATE          :. 02/25/05
TYPE           :. 21
FOPER          :.
COMMENT        :. NO BILL-NO RAD NEED TO KNOW READ -IF TO BILL 7 IF CONS-ON MVR
REPORT

```

Alafaya

RESOLUTION :.. 2/23/05-READ 8100
 . 2/14/05-READ 7220-BILLED
 . 1/11/05-READ 5130
 . SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----. 067
ROUTE :.. 10
SERVICE ORDER# :.. 901291
ACCOUNT# :.. 006700065771

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 178

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. BALUBAR, ROSEMARY
SERVICE ADDRESS :. 3830 SAFFLOWER TER
PHONE :. 407/977-0009
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 20500
 :. 2/14/05-READ 17000-BILLED
 :. 1/11/05-READ 7780
 :. SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- 067
ROUTE :. 10
SERVICE ORDER# :. 901292
ACCOUNT# :. 006700064301
CUSTOMER NAME :. MALLAY, NICKITA
SERVICE ADDRESS :. 4065 HEIRLOOM ROSE PL
PHONE :. 718/348-0761
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 26410
 :. 2/14/05-READ 22970-BILLED
 :. 1/11/05-READ 9750
 :. SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- 067
ROUTE :. 10
SERVICE ORDER# :. 901296
ACCOUNT# :. 006700064201
CUSTOMER NAME :. ST GEORGE, RONALD A
SERVICE ADDRESS :. 4145 HEIRLOOM ROSE PL
PHONE :. 407/359-9794
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
 :.
 :.
RESOLUTION :. 2/23/05-READ 53140
 :. 2/14/05-READ 53140-BILLED
 :. 1/11/05-READ 47050
 :. SCL/DB
RDATE :. 02/23/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 901298
ACCOUNT# :. 006700050001
CUSTOMER NAME :. CROSSWINDS,
SERVICE ADDRESS:. 1158 SANCTUARY DR
PHONE :. 954/839-8014
EDATE :. 02/25/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 179

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 8130
 . 2/14/05-READ 7060-BILLED
 . 1/11/05-READ 26330
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 11
SERVICE ORDER# :. 901299
ACCOUNT# :. 006700062781
CUSTOMER NAME :. PAGE,JIM
SERVICE ADDRESS:.. 955 PARASOL PL
PHONE :. 407/359-4334
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 3250-BILLED NEW REGISTER 2/15
 . 1/11/05-READ 250720
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 11
SERVICE ORDER# :. 901301
ACCOUNT# :. 006700062772
CUSTOMER NAME :. CLIFTON-BROZZO,MELODIE
SERVICE ADDRESS:.. 965 PARASOL PL
PHONE :. 407/365-2285
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 8350-BILLED NEW REGISTER
 . 1/11/05-READ 245370
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 11
SERVICE ORDER# :. 901302
ACCOUNT# :. 006700062881
CUSTOMER NAME :. HELM,ANDREW
SERVICE ADDRESS:.. 3485 ROSE MALLOW LP
PHONE :. 407/365-3332
EDATE :. 02/25/05
TYPE :. 21

Alafaya

FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 6130-NEW REGISTER
 . 2/15/05-READ 4440-BILLED
 . 1/11/05-READ 405860
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 180

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :.. 11
SERVICE ORDER# :.. 901304
ACCOUNT# :.. 006700062491
CUSTOMER NAME :.. ORTIZ,ANGEL
SERVICE ADDRESS:.. 3380 ROSE MALLOW LP
PHONE :.. 309/692-2019
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 310-NEW REGISTER
 :.. 2/15/05-READ 280-BILLED
 :.. 1/11/05-READ 422170
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067

ROUTE :.. 11
SERVICE ORDER# :.. 901305
ACCOUNT# :.. 006700061710
CUSTOMER NAME :.. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 740 SANCTUARY DR
PHONE :.. 407/706-0221
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 6760-NEW REGISTER
 :.. 2/15/05-READ 4850-BILLED
 :.. 1/11/05-READ 13920
 :.. SCL/DB
RDATE :.. 02/23/05

CORPýý----. 067

ROUTE :.. 11
SERVICE ORDER# :.. 901309
ACCOUNT# :.. 006700061721
CUSTOMER NAME :.. WHYTE,CASWELL
SERVICE ADDRESS:.. 730 SANCTUARY DR
PHONE :.. 407/719-9758
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 18070
 :.. 2/15/05-READ 14300-BILLED
 :.. 1/11/05-READ 5340
 :.. SCL/DB
RDATE :.. 02/23/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 11

SERVICE ORDER# :. 901311

ACCOUNT# :. 006700061730

CUSTOMER NAME :. CROSSWINDS CONSULTING,

SERVICE ADDRESS:. 720 SANCTUARY DR

PHONE :. 407/706-0221

EDATE :. 02/25/05

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 181

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 1020
 . 2/15/05-READ 1000-BILLED
 . 1/11/05-READ 150
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 901313
ACCOUNT# :. 006700061192
CUSTOMER NAME :. WILLIAMS JR, CLAUDE W
SERVICE ADDRESS: :. 3004 JUNE BERRY TERR
PHONE :. 407/791-8407
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 16550
 . 2/15/05-READ 12380-BILLED-NEW REGISTER
 . 1/11/05-READ 823750
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 901368
ACCOUNT# :. 006700061122
CUSTOMER NAME :. COOK, BIBIANA
SERVICE ADDRESS: :. 2946 STAR GRASS PT
PHONE :. 407/359-2686
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER CURRENT READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 4760
 . 2/15/05-READ 3410-BILLED
 . 1/11/05-READ 452860
 . SCL/DB
RDATE :. 02/23/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 901371
ACCOUNT# :. 006709800010
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS: :. TEMP HYDRANT METER

Alafaya

PHONE : 407/706-0221
EDATE : 02/25/05
TYPE : 21
FOPER :
COMMENT : READ SINCE MO READ ON MVR REPORT-LISTED NO BILL-IF CONS BILL
RESOLUTION : 2/23/05-READ 355600
 : BILLED PER KAREN-FLAT RATE ONLY WITH BASE CHRGS
 : 10/9/04-READ 000010
 : SCL/DB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 182

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 901374
ACCOUNT# :. 006700060482
CUSTOMER NAME :. MODI,DEEPAK
SERVICE ADDRESS:.. 2975 SPRING HEATHER PL
PHONE :. 407/977-5402
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ THE SAME HAS PRIOR READ-ON MVR REPORT
RESOLUTION :. 2/23/05-READ 212120-BILLED-2/17
 :. 1/17/05-READ 203040
 :. SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 901377
ACCOUNT# :. 006700060211
CUSTOMER NAME :. SMITH,MAURICE
SERVICE ADDRESS:.. 2910 SWEETSPIRE CIR
PHONE :. 407/971-1944
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 2/23/05-READ 337750-BILLED 2/15
 :. 1/21/05-READ 337450
 :. SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 901380
ACCOUNT# :. 006700060121
CUSTOMER NAME :. HERNANDEZ,LUIS A
SERVICE ADDRESS:.. 2946 SWEETSPIRE CIR
PHONE :. 407/402-3027
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/23/05-READ 432610
 :. 2/15/05-READ 425230-BILLED
 :. 1/11/05-READ 362680
 :. SCL/DB

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RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 12

SERVICE ORDER# :. 901401

ACCOUNT# :. 006700064661

CUSTOMER NAME :. ROBERTS, RONALD

SERVICE ADDRESS:. 3790 HAMMONDS FERRY CT

PHONE :. 407/365-0533

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 183

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 02/25/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
 .
 RESOLUTION :. 2/23/05-READ 1810
 . 2/15/05-READ 1300-BILLED-NEW REGISTER
 . 1/21/05-READ 210080
 . SCL/DB
 RDATE :. 02/23/05

CORPÝý----- . 067

ROUTE :. 14
 SERVICE ORDER# :. 901403
 ACCOUNT# :. 006700092971
 CUSTOMER NAME :. MARSHALL,CYNTHIA M
 SERVICE ADDRESS:. 3322 GAMBEL OAK CT
 PHONE :. 407/977-6443
 EDATE :. 02/25/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
 .
 RESOLUTION :. 02/23/05-READ 632610 -BILLED-NEW REGISTER
 . 01/13/05-READ 600020
 . SCL/DB
 RDATE :. 02/23/05

CORPÝý----- . 067

ROUTE :. 14
 SERVICE ORDER# :. 901414
 ACCOUNT# :. 006700092971
 CUSTOMER NAME :. MARSHALL,CYNTHIA M
 SERVICE ADDRESS:. 3322 GAMBEL OAK CT
 PHONE :. 407/977-6443
 EDATE :. 02/25/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ UNDER PRIOR RAD ON MVR REPORT
 RESOLUTION :. 2/23/05-READ 632610-BILLED-NEW REGISTER
 . 1/13/05-READ 600020
 . SCL/DB
 RDATE :. 02/23/05

CORPÝý----- . 067

ROUTE :. 15
 SERVICE ORDER# :. 901441
 ACCOUNT# :. 006700094350
 CUSTOMER NAME :. JERMAN,RICHARD

Alafaya

SERVICE ADDRESS:.. LIVE OAK RESERVE BLVD
PHONE :. 407/359-7202
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 2/25/05-READ 2448800-
 . 2/15/05-READ 234060-BILLED
 . 1/12/05-READ 165980

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 184

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . SCL/DB
RDATE :.. 02/25/05

CORPÝÝ----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 901445
ACCOUNT# :.. 006700106660
CUSTOMER NAME :.. ENGLE HOMES,
SERVICE ADDRESS:.. 2792 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 25770
 . 2/11/05-READ 25380-BILLED
 . 1/12/05-READ 3520
 . SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 901451
ACCOUNT# :.. 006700106630
CUSTOMER NAME :.. ENGLE HOMES,
SERVICE ADDRESS:.. 2816 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 4860
 . 2/11/05-READ 4860-BILLED
 . 1/12/05-READ 680
 . SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 901453
ACCOUNT# :.. 006700106480
CUSTOMER NAME :.. ENGLE HOMES,
SERVICE ADDRESS:.. 2907 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 11570

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. 2/11/05-READ 11560-BILLED
. 1/12/05-READ 970
. SCL/DB
RDATE :. 02/23/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 901461
ACCOUNT# :. 006700106340

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 185

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :: ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:: 2817 HAZEL GROVE LN
PHONE :: 407/281-4480
EDATE :: 02/25/05
TYPE :: 21
FOPER ::
COMMENT :: NO READ ON MVR REPORT
RESOLUTION :: 2/23/05-530-BILLED
 . 2/15/05-309
 . 1/12/05-100
 . SCL/DB
RDATE :: 02/23/05

CORPÝÝ----- 067

ROUTE :: 15
SERVICE ORDER# :: 901468
ACCOUNT# :: 006700106971
CUSTOMER NAME :: COSIO, ROBERT
SERVICE ADDRESS:: 2693 HAZEL GROVE LN
PHONE :: 407/971-6284
EDATE :: 02/25/05
TYPE :: 21
FOPER ::
COMMENT :: READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :: 2/23/05-READ 3610-BILLED 2/15-NEW REGISTER
 . 1/12/05-READ 3430
 . SCL/DB
RDATE :: 02/23/05

CORPÝÝ----- 067

ROUTE :: 15
SERVICE ORDER# :: 901469
ACCOUNT# :: 006700106030
CUSTOMER NAME :: ENGLE HOMES,
SERVICE ADDRESS:: 2642 DOVEHILL WAY
PHONE :: 407/281-4480
EDATE :: 02/25/05
TYPE :: 21
FOPER ::
COMMENT :: READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :: 2/23/05-READ 680
 . 2/11/05-READ 6800-BILLED
 . 1/12/05-READ 6050
 . SCL/DB
RDATE :: 02/23/05

CORPÝÝ----- 067

ROUTE :: 15
SERVICE ORDER# :: 901482

Alafaya

ACCOUNT# :. 006700105980
CUSTOMER NAME :. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS:. 2612 DOVEHILL WAY
PHONE :. 407/281-4480
EDATE :. 02/25/05
TYPE :. 21
FOPER :.
COMMENT :. NO BILL ON MVR REPORT-NEED READ TO SEE IF CONS TO BILL
RESOLUTION :. 2/23/05-1020

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 186
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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          . 2/11/05-980-BILLED
          . 1/7/05 -10
          . SCL/DB
RDATE      :. 02/23/05

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CORPÝ-----. 067  
ROUTE                :. 15  
SERVICE ORDER#     :. 901485  
ACCOUNT#            :. 006700105591  
CUSTOMER NAME       :. BOO,PAMELA  
SERVICE ADDRESS    :. 2470 RAINCY CT  
PHONE               :. 407/366-7490  
EDATE              :. 02/25/05  
TYPE               :. 21  
FOPER             :.  
COMMENT           :. READ UNDER PRIOR READ ON MVR REPORT  
RESOLUTION        :. 2/23/05-READ 4890  
                  . 2/11/05-READ 2730-BILLED  
                  . 1/12/05-READ 17090  
                  .  
                  . 2/11/05-NEW REGISTER  
                  . SCL/DB  
RDATE            :. 02/23/05
```

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CORPyý-----. 067
ROUTE                :. 15
SERVICE ORDER#     :. 901486
ACCOUNT#             :. 006700105651
CUSTOMER NAME        :. MILLS ,CHERYL
SERVICE ADDRESS:    :. 2487 DOUBLETREE PL
PHONE                :. 407/366-1523
EDATE                :. 02/25/05

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Alafaya

TYPE : . 21
FOPER : .
COMMENT : . READ HIGH ON MVR REPORT
RESOLUTION : . 2/23/05-READ 22830
 . 2/11/05-READ 20960-BILLED
 . 12/13/04- MR 9950
 .
 . 2/11/05-NEW REGISTER
 . SCL/DB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 187

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :.. 02/23/05

CORPÝÝ----. 067

ROUTE :.. 15
SERVICE ORDER# :.. 901487
ACCOUNT# :.. 006700105671
CUSTOMER NAME :.. QUILUMBA,RICHARD
SERVICE ADDRESS:.. 2471 DOUBLETREE PL
PHONE :.. 407/363-3660
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 18860
 :.. 2/11/05-READ 16430-BILLED
 :.. 1/11/05-READ 9800
 :.. SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----. 067

ROUTE :.. 15
SERVICE ORDER# :.. 901488
ACCOUNT# :.. 006700105761
CUSTOMER NAME :.. JAMES,WELTON A
SERVICE ADDRESS:.. 2486 DOUBLETREE PL
PHONE :.. 407/359-2639
EDATE :.. 02/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 2/23/05-READ 13580
 :.. 2/11/05-READ 11000-BILLED
 :.. 1/12/05-READ 5370
 :..
 :.. 2/11/05-NEW REGISTER
 :.. SCL/DB
RDATE :.. 02/23/05

CORPÝÝ----. 067

ROUTE :.. 5
SERVICE ORDER# :.. 903389
ACCOUNT# :.. 006701016150
CUSTOMER NAME :.. BEEF O'BRADY'S,
SERVICE ADDRESS:.. 1817 E BROADWAY
PHONE :.. 321/277-3540
EDATE :.. 03/04/05
TYPE :.. 21
FOPER :..

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COMMENT :. PLEASE OBTAIN READING AND TAG CUSTOMER OF READING. CUSTOMER
CALLED
.
. DUE TO HIGH BILL AND USAGE.
.
. 2/14/05 R=1047930
. 1/13/05 R=1015510
RESOLUTION :. 3/7/05-READ 1063040-NO LEAKS & IS CORRECT
. 2/14/05 MR 1047930
. 1/13/05- MR 1015510
. DT/DB
RDATE :. 03/07/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 188

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 906284
ACCOUNT# :.. 006470001023
CUSTOMER NAME :.. RIVERA, FELIX
SERVICE ADDRESS:.. 1005 SHELTON CT
PHONE :.. 718/513-4600
EDATE :.. 03/15/05
TYPE :.. 21
FOPER :.. AU
COMMENT :.. 2/9/05 READ 1450950
 :.. 3/9/05 READ 1466410 H/C
RESOLUTION :.. READ 1457120
 :.
 :.. SL/EC
RDATE :.. 03/14/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 906285
ACCOUNT# :.. 006470005401
CUSTOMER NAME :.. DIAZ, JAMES M
SERVICE ADDRESS:.. 1074 SHAFFER TRL
PHONE :.. / -
EDATE :.. 03/15/05
TYPE :.. 21
FOPER :.. AU
COMMENT :.. 2/9/05 READ 349810
 :.. 3/9/05 READ 363340 H/C
RESOLUTION :.. READ 364900
 :.
 :.. SL/EC
RDATE :.. 03/14/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 906288
ACCOUNT# :.. 006470006292
CUSTOMER NAME :.. RICHARDSON, ROGER
SERVICE ADDRESS:.. 1087 SHAFFER TRL
PHONE :.. 407/366-8465
EDATE :.. 03/15/05
TYPE :.. 21
FOPER :.. AU
COMMENT :.. 2/9/05 READ 772280
 :.. 3/9/05 READ 181200 NEG
RESOLUTION :.. READ 785140 USED 781200 FOR BILLING
 :.
 :.. SL/EC

Alafaya

RDATE :. 03/14/05

CORPÝÝ----. 067

ROUTE :. 1

SERVICE ORDER# :. 906313

ACCOUNT# :. 006470010431

CUSTOMER NAME :. HOLT, BRUCE

SERVICE ADDRESS:. 1050 GWYN CIR

PHONE :. / -

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 189

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 03/15/05
 TYPE :. 21
 FOPER :. AU
 COMMENT :. 2/8/05 READ 400400
 :. 3/8/05 READ 187260 NEG
 RESOLUTION :. READ 415980 USED FOR BILLING
 :.
 :. SL/EC
 RDATE :. 03/14/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 906328
 ACCOUNT# :. 006470016142
 CUSTOMER NAME :. DAVIDSON, JOHN LEE
 SERVICE ADDRESS :. 1001 COX CT
 PHONE :. 407/366-0478
 EDATE :. 03/15/05
 TYPE :. 21
 FOPER :. AU
 COMMENT :. 2/9/05 READ 411330
 :. 3/9/05 READ 436360 H/C
 RESOLUTION :. READ 437190
 :.
 :. SL/EC
 RDATE :. 03/14/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 909967
 ACCOUNT# :. 006700003174
 CUSTOMER NAME :. UNITED DOMINION REALTY,
 SERVICE ADDRESS :. 457 ALAFAYA WOODS BLVD G
 PHONE :. 407/365-8388
 EDATE :. 03/28/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ UNDER PRIOR READ ON MVR-PER EC DID
 RESOLUTION :. 3/23/05-READ 64220-BILLED
 :. 2/10/05-READ 56970-
 :. SCL/DB
 RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 909969
 ACCOUNT# :. 006700003372
 CUSTOMER NAME :. UNITED DOMINION REALTY,
 SERVICE ADDRESS :. 537 ALAFAYA WOODS BLVD C

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PHONE :. / -
EDATE :. 03/28/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR PER EC DID
.
RESOLUTION :. 3/23/05-READ 40680
 . 3/10/05-READ 40460-BILLED
 . 2/10/05-READ 12330

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 190
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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      . SCL/DB
RDATE      :. 03/23/05

CORPÝÝ----. 067
ROUTE      :. 1
SERVICE ORDER# :. 910109
ACCOUNT#    :. 006700003291
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:. 545 ALAFAYA WOODS BLVD C
PHONE       :. / -
EDATE       :. 03/28/05
TYPE        :. 21
FOPER       :.
COMMENT     :. NO READ ON MVR -READ
RESOLUTION  :. 3/15/05-READ BILLED 61303
              . 2/10/05-READ 61030
              . DB-EC DID MVR
RDATE      :. 03/15/05

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[illegible]

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CORPÝ-----. 067
ROUTE                :. 4
SERVICE ORDER#     :. 910119
ACCOUNT#             :. 006701012471
CUSTOMER NAME        :. ARRIAGA,OLMAN
SERVICE ADDRESS:.. 2737 WILLOW CREEK DR
PHONE                 :. 407/281-6546
EDATE                 :. 03/28/05
TYPE                  :. 21
FOPER                 :.
COMMENT               :. READ UNDER PRIOR READ ON MVR

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RESOLUTION :. 3/23/05-READ 959030-BILLED
 . 2/14/05-READ 949860
 . SCL/DB
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 7
SERVICE ORDER# :. 910127
ACCOUNT# :. 006701013061

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 191

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. CLAUDIO,ANTHONY
SERVICE ADDRESS:. 2806 STRAND CIR
PHONE :. 407/365-1527
EDATE :. 03/28/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR
RESOLUTION :. 3/23/05-READ 993330
 :. 3/15/05-READ 986920-BILLED
 :. 2/14/05-READ 945530
 :. SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067
ROUTE :. 8
SERVICE ORDER# :. 910131
ACCOUNT# :. 006701013501
CUSTOMER NAME :. ZUBERI,PAMELA
SERVICE ADDRESS:. 391 AUGUSTINE CT
PHONE :. 407/935-1008
EDATE :. 03/28/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH-ON MVR
RESOLUTION :. 3/23/05-READ 1043640
 :. 3/15/05-READ 980550
 :. 2/11/05-READ 925920
 :. SCL/DB
 :. BILLED 3/15/05-READ 980550
RDATE :. 03/23/05

CORPÝÝ----. 067
ROUTE :. 8
SERVICE ORDER# :. 910135
ACCOUNT# :. 006701010171
CUSTOMER NAME :. MUSE,VIRGINIA
SERVICE ADDRESS:. 421 AUGUSTINE CT
PHONE :. / -
EDATE :. 03/28/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR
RESOLUTION :. 3/23/05-READ 4110
 :. 3/15/05-READ 3270-BILLED
 :. 2/14/05-READ 874160-NEW METER INSTALLED AFTER THIS DATE*
 :. SCL/DB
RDATE :. 03/23/05

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CORPÝ-----. 067

ROUTE :. 8

SERVICE ORDER# :. 910138

ACCOUNT# :. 006701017207

CUSTOMER NAME :. LIGON, LANCE

SERVICE ADDRESS: 480 AUGUSTINE CT

PHONE :. 321/388-2178

EDATE :. 03/28/05

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 192

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR
RESOLUTION :. 3/23/05-READ 496120
 :. 3/15/05-READ 492410-BILLED
 :. 2/11/05-READ 472070
 :. SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 910140
ACCOUNT# :. 006700050501
CUSTOMER NAME :. LANCE,SCOTT
SERVICE ADDRESS:.. 3297 RED ASH CIR
PHONE :. 407/977-3204
EDATE :. 03/28/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR
RESOLUTION :. 3/10/05-READ 980-BILLED-NEW METER 2/15/05
 :. 3/23/05-READ 2810
 :. 2/10/05-READ 28660
 :. SCL/DB
 :.
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 910144
ACCOUNT# :. 006700106130
CUSTOMER NAME :. ENGLE HOMES,
SERVICE ADDRESS:.. 3650 HOLLYWOOD PL
PHONE :. 407/281-4480
EDATE :. 03/28/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPORT
RESOLUTION :. 3/23/05-READ 7370-BILLED
 :. 2/11/05-READ 1600
 :. SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 910145
ACCOUNT# :. 006700105651
CUSTOMER NAME :. MILLS ,CHERYL
SERVICE ADDRESS:.. 2487 DOUBLETREE PL

Alafaya

PHONE : 407/366-1523
EDATE : 03/28/05
TYPE : 21
FOPER :
COMMENT : READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION : 3/23/05-READ 3310
 : 3/11/05-READ 1550-BILLED
 : 2/11/05-READ 20950-NEW METER 2/15/05
 : SCL/DB

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 193

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 03/23/05

CORPýý-----. 067

```

ROUTE                :.. 15
SERVICE ORDER#      :.. 910148
ACCOUNT#              :.. 006700105661
CUSTOMER NAME        :.. SHARPEE,ERIK B
SERVICE ADDRESS:.. 2483 DOUBLETREE PL
PHONE                 :.. 407/359-1314
EDATE                 :.. 03/28/05
TYPE                  :.. 21
FOPER                 :..
COMMENT               :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION            :.. 3/23/05-READ 2510
                     :.. 3/11/05-READ 1120-BILLED
                     :.. 1/12/05-READ 1120-BILLED-RE-ISSUED FOR THIS DATE-SINCE NE

```

METER

. 2/15/05

. SCL/DB

RDATE :. 03/23/05

CORPýý-----. 067

```
ROUTE                :. 15
SERVICE ORDER#     :. 910156
ACCOUNT#            :. 006700105791
CUSTOMER NAME       :. YUSKA, JOHN
SERVICE ADDRESS    :. 2504 DOUBLETREE PL
PHONE               :. 407/971-3846
EDATE              :. 03/28/05
TYPE               :. 21
FOPER              :.
COMMENT            :. READ HIGH ON MVR REPORT
RESOLUTION         :. 3/23/05-READ 50220
                   :. 3/11/05-READ 48300-BILLED
                   :. 2/11/05-READ 31000
                   :. SCL/DB
```

RDATE :: 03/23/05

CORPýý-----. 067

```
ROUTE                :. 15
SERVICE ORDER#      :. 910157
ACCOUNT#              :. 006700105891
CUSTOMER NAME        :. SMITH,MICHAEL K
SERVICE ADDRESS     :. 3635 GOLDENWOOD LN
PHONE                 :. 407/766-4572
EDATE                 :. 03/28/05
TYPE                  :. 21
FOPER                 :.
```

Alafaya

COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 3/23/05-READ 47240
 . 3/11/05-READ 45150-BILLED
 . 2/11/05-READ 25670
 . SCL/DB
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 910821

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 194

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006700050862
CUSTOMER NAME :. GREER, JAMES
SERVICE ADDRESS:.. 3609 DEER OAK CIR
PHONE :. 407/359-2556
EDATE :. 03/29/05
TYPE :. 21
FOPER :.
COMMENT :. RAD HIGH ON MVR PER EC
RESOLUTION :. 3/23/05-READ 411940
 :. 3/10/05-READ 385930-BILLED
 :. 2/11/05-READ 313710
 :. SCL/DB
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 910824
ACCOUNT# :. 006700050882
CUSTOMER NAME :. LEON, PEDRO L
SERVICE ADDRESS:.. 3601 DEER OAK CIR
PHONE :. 407/921-6107
EDATE :. 03/29/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR PER EC
RESOLUTION :. 3/23/05-READ 7320
 :. 3/10/05-READ 2480-BILLED
 :. 2/10/05-READ 629480-
 :. 2/05/05-NEW REGISTER #95449876
 :. SCL/DB
 :.
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 910825
ACCOUNT# :. 006700065380
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3699 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 03/29/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPOERT-PER EC-READ
RESOLUTION :. 3/23/05-READ 1640-NOT BILLED
 :. 3/14/05-READ 1640
 :. SCL/DB
RDATE :. 03/23/05

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CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 910840
ACCOUNT# :. 006700061992
CUSTOMER NAME :. WILSON,MELINDA G
SERVICE ADDRESS:. 3380 HEIRLOOM ROSE PL
PHONE :. 407/947-9810
EDATE :. 03/29/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 195

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT-PER EC
RESOLUTION :. 3/23/05-READ 586630
 . 3/15/05-READ 576320-BILLED
 . 2/14/05-READ 54870
 . SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 910844
ACCOUNT# :. 006700062302
CUSTOMER NAME :. ROSS LOPEZ,CLAUDIA
SERVICE ADDRESS:.. 930 PATRICIAN PL
PHONE :. 407/366-5607
EDATE :. 03/29/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT-PER EC
RESOLUTION :. 3/23/05-READ 632680-BILLED
 . 3/15/05-READ 630010
 . SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 910848
ACCOUNT# :. 006700061584
CUSTOMER NAME :. ADAMS,PAUL T
SERVICE ADDRESS:.. 3117 JUNE BERRY TER
PHONE :. 321/277-6385
EDATE :. 03/29/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT-PER EC
RESOLUTION :. 3/14/05-READ 294780-BILLED
 . 2/18/05-READ 297870
 . SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 910851
ACCOUNT# :. 006700060211
CUSTOMER NAME :. SMITH,MAURICE
SERVICE ADDRESS:.. 2910 SWEETSPIRE CIR
PHONE :. 407/971-1944
EDATE :. 03/29/05
TYPE :. 21

Alafaya

FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT-PER EC
RESOLUTION :. 3/23/05-READ 1720-BILLED
 . 2/15/05-READ 337750
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 14
SERVICE ORDER# :. 911173

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 196

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006700093051
 CUSTOMER NAME :.. BAUSS, DAVID
 SERVICE ADDRESS:.. 2270 OAK SHADOW CT
 PHONE :.. 407/366-3014
 EDATE :.. 03/30/05
 TYPE :.. 21
 FOPER :..
 COMMENT :.. READ HIGH MVR REPORT-PER EC
 RESOLUTION :.. 3/23/05-READ 254740
 . 3/10/05-READ 252150-BILLED
 . 2/10/05-READ 205020
 . SCL/DB
 RDATE :.. 03/23/05

CORPýý----. 067

ROUTE :.. 14
 SERVICE ORDER# :.. 911196
 ACCOUNT# :.. 006700093221
 CUSTOMER NAME :.. SALMON, LINCOLN
 SERVICE ADDRESS:.. 3480 DIAMOND LEAF LN
 PHONE :.. 407/977-4531
 EDATE :.. 03/30/05
 TYPE :.. 21
 FOPER :..
 COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT PER EC
 RESOLUTION :.. 3/23/05-READ 16760-NEW REGISTER
 . 3/0/05- READ 5310-BILLED
 . 2/10/05-READ 295700
 . SCL/DB
 RDATE :.. 03/23/05

CORPýý----. 067

ROUTE :.. 14
 SERVICE ORDER# :.. 911201
 ACCOUNT# :.. 006700093531
 CUSTOMER NAME :.. EDWARDS, LESLIE
 SERVICE ADDRESS:.. 2238 FOLIAGE OAK TER
 PHONE :.. 407/977-8242
 EDATE :.. 03/30/05
 TYPE :.. 21
 FOPER :..
 COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT-PER EC
 RESOLUTION :.. 3/23/05-READ 2760
 . 3/10/05-READ 940-BILLED
 . NEW REGISTER**
 . 2/10/05-READ 201340-OLD REGISTER
 . SCL/DB
 RDATE :.. 03/23/05

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CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 911205
ACCOUNT# :. 006700094271
CUSTOMER NAME :. CAMPANA, OSCAR A
SERVICE ADDRESS: 2415 JUNE OAK CT
PHONE :. 407/359-6505
EDATE :. 03/30/05
TYPE :. 21

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 197

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT-PER EC
RESOLUTION :. 3/23/05-READ 157930
 :. 3/11/05-READ 155920-BILLED
 :. 2/11/05-READ 135100
 :. SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 911209
ACCOUNT# :. 006700003372
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS: 537 ALAFAYA WOODS BLVD C
PHONE :. / -
EDATE :. 03/30/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT-PR EC
RESOLUTION :. 3/23/05-READ 40680
 :. 3/10/05-READ 40460-BILLED
 :. 2/10/05-READ 12330
 :. SCL/DB
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 916094
ACCOUNT# :. 006470012293
CUSTOMER NAME :. VERA, HERLEN
SERVICE ADDRESS: 1113 COVINGTON ST
PHONE :. 407/971-0851
EDATE :. 04/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 3/7/05 READ 417750
 :. 4/6/05 READ 450910 H/C
RESOLUTION :. READ 452110
 :.
 :. DT/EC
RDATE :. 04/13/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 916099
ACCOUNT# :. 006470012302
CUSTOMER NAME :. MARTIN, ELMER T
SERVICE ADDRESS: 1111 COVINGTON ST
PHONE :. 407/977-3844

Alafaya

EDATE :. 04/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 3/7/05 READ 14810
 . 4/6/05 READ 169070 H/C
RESOLUTION :. READ 17520 USED FOR BILLING
 .
 . DT/EC
RDATE :. 04/13/05

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 198

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 916110
 ACCOUNT# :. 006470013861
 CUSTOMER NAME :. SIMS,DEBORAH A
 SERVICE ADDRESS:. 1010 RAGSDALE RD
 PHONE :. / -
 EDATE :. 04/14/05
 TYPE :. 21
 FOPER :. AU
 COMMENT :. 3/7/05 READ 346990
 :. 4/5/05 READ 335170 NEG
 RESOLUTION :. READ 363380 USED FOR BILLING
 :.
 :. DT/EC
 RDATE :. 04/13/05

CORPýý----. 067

ROUTE :. 2
 SERVICE ORDER# :. 916179
 ACCOUNT# :. 006470015311
 CUSTOMER NAME :. VECCHIO,PETER
 SERVICE ADDRESS:. 1014 DISHMAN LP
 PHONE :. / -
 EDATE :. 04/14/05
 TYPE :. 21
 FOPER :. AU
 COMMENT :. 3/9/05 READ 1483180
 :. 4/7/05 READ 1494980 H/C
 RESOLUTION :. READ 1495670
 :.
 :. DT/EC
 RDATE :. 04/13/05

CORPýý----. 067

ROUTE :. 12
 SERVICE ORDER# :. 918684
 ACCOUNT# :. 006700060351
 CUSTOMER NAME :. HEARN,LISA A
 SERVICE ADDRESS:. 2865 SWEETSPIRE CIR
 PHONE :. 407/359-2292
 EDATE :. 04/21/05
 TYPE :. 21
 FOPER :.
 COMMENT :. PLEASE RE-READ-MVR READ ?-NEW REGISTER ?
 :. 4/21/05-READ 75700267 ?
 :. 4/13/05-READ 6440-METER READER
 :. *****RADIO READ INTO OFFICE TO DEB***THANKS :-)
 RESOLUTION :. 4/21/05 6440-NEW REGISTER #75700267-BILLED

Alafaya

- . 4/22/05 8940
- . SCL
- . 3/14/05-153080-PRIOR READ FROM OLD METER
- . DT/DB

RDATE :. 04/22/05

CORPÝÝ----. 067

ROUTE :. 1

SERVICE ORDER# :. 918896

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 199

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006700002607
CUSTOMER NAME :.. UNITED DOMINION REALTY,
SERVICE ADDRESS:.. 429 ALAFAYA WOODS BLVD F
PHONE :.. / -
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. ON MVR REPORT-IS UNDER NO BILL-BUT HAS CONS ?
RESOLUTION :.. 4/21/05-READ 48130-BILLED & CONS 5580
 :.. 3/10/05-READ 40000
 :.. DT/DB
RDATE :.. 04/21/05

CORPýý----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 918897
ACCOUNT# :.. 006700004462
CUSTOMER NAME :.. CRUZ, YESSANIA
SERVICE ADDRESS:.. 481 ALAFAYA WOODS BLVD G
PHONE :.. 832/741-5215
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 4/21/05 204380
 :.. 4/11/05 202570-BILLED
 :.. 3/10/05 133070
 :.. DT/DB
RDATE :.. 04/21/05

CORPýý----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 918898
ACCOUNT# :.. 006700004531
CUSTOMER NAME :.. UNITED DOMINION REALTY,
SERVICE ADDRESS:.. 489 ALAFAYA WOODS BLVD F
PHONE :.. / -
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 4/21/05-READ 39580
 :.. 3/10/05-READ 38500-BILLED "39500"
 :.. DT/DB
RDATE :.. 04/21/05

CORPýý----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 918899

Alafaya

ACCOUNT# :. 006700004846
CUSTOMER NAME :. BALLARD, MICHAEL F
SERVICE ADDRESS :. 493 ALAFAYA WOODS BLVD E
PHONE :. 407/671-4905
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05-READ 31400

PAGE 200

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . 4/11/05-READ 29370-BILLED
      . 3/10/05-READ 22640
      . DT/DB
RDATE      :. 04/21/05

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CORPÝ-----. 067
ROUTE                :. 1
SERVICE ORDER#     :. 918901
ACCOUNT#            :. 006700004692
CUSTOMER NAME       :. BOTT,JARED
SERVICE ADDRESS:.. 505 ALAFAYA WOODS BLVD F
PHONE               :. 321/278-6008
EDATE              :. 04/22/05
TYPE               :. 21
FOPER              :.
COMMENT            :. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION         :. 4/21/05 9380
                   :. 4/11/05 9370-BILLED & 3/10/05
                   :. DT/DB
RDATE              :. 04/21/05

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```
CORPÝ----- . 067  
ROUTE                :.. 1  
SERVICE ORDER#     :.. 918902  
ACCOUNT#            :.. 0067000003655  
CUSTOMER NAME       :.. HEHMANN,PHILIP A  
SERVICE ADDRESS    :.. 517 ALAFAYA WOODS BLVD G  
PHONE               :.. 407/402-5558  
EDATE              :.. 04/22/05  
TYPE               :.. 21  
FOPER              :..  
COMMENT             :.. READ UNDER PRIOR READ ON MVR REPORT  
RESOLUTION          :.. 4/21/05-READ 28730-BILLED  
                   :.. 3/10/05-READ 25170  
                   :.. DT/DB  
RDATE              :.. 04/21/05
```

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CORPý-----. 067
ROUTE                :. 1
SERVICE ORDER#     :. 918903
ACCOUNT#            :. 006700003853
CUSTOMER NAME       :. AHMED, SYED
SERVICE ADDRESS    :. 521 ALAFAYA WOODS BLVD C
PHONE               :. 732/277-1105
EDATE               :. 04/22/05
TYPE                :. 21
FOPER              :.
COMMENT             :. READ HIGH ON MVR REPORT
RESOLUTION          :. 4/21/05 43720

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Alafaya

. 4/11/05 40640
. 3/10/05 31380
. DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 918905
ACCOUNT# :. 006700003861

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 201

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :: GREEN,CORY
SERVICE ADDRESS:: 521 ALAFAYA WOODS BLVD D
PHONE :: 407/359-8378
EDATE :: 04/22/05
TYPE :: 21
FOPER ::
COMMENT :: READ HIGH ON MVR REPORT
RESOLUTION :: 4/21/05-READ 16540
 :: 4/11/05-READ 15070-BILLED
 :: 3/10/05-READ 8940
 :: DT/DB
RDATE :: 04/21/05

CORPýý----. 067

ROUTE :: 1
SERVICE ORDER# :: 918906
ACCOUNT# :: 006700003887
CUSTOMER NAME :: DEAN,JANAL
SERVICE ADDRESS:: 521 ALAFAYA WOODS BLVD F
PHONE :: / -
EDATE :: 04/22/05
TYPE :: 21
FOPER ::
COMMENT :: READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :: 4/21/05 6500
 :: 4/11/05 6500 BILLED & 3/30/05 SAME
 :: DT/DB
RDATE :: 04/21/05

CORPýý----. 067

ROUTE :: 1
SERVICE ORDER# :: 918907
ACCOUNT# :: 006700004049
CUSTOMER NAME :: KOERSELNAN,JUDITH J
SERVICE ADDRESS:: 541 ALAFAYA WOODS BLVD E
PHONE :: 407/493-9453
EDATE :: 04/22/05
TYPE :: 21
FOPER ::
COMMENT :: READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :: 4/21/05 2710-NEW REGISTER#75973655
 :: 4/11/05 2070-BILLED
 :: 3/10/05 15820-PRIOR
 :: DT/DB
RDATE :: 04/21/05

CORPýý----. 067

ROUTE :: 1
SERVICE ORDER# :: 918908

Alafaya

ACCOUNT# :. 006700000021
CUSTOMER NAME :. CITY OF OVIEDO,
SERVICE ADDRESS:. 400 ALEXANDRIA BLVD
PHONE :. / -
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 18700-NEW REGISTER#60395185

Alafaya

(545) REPORT UBSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 202

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

. 4/11/05 13500-BILLED
. 3/11/05 2206200
. DT/DB
.
.
RDATE      :. 04/21/05

CORPÝÝ----. 067
ROUTE      :. 1
SERVICE ORDER# :. 918911
ACCOUNT#    :. 006700004203
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:. 469 ALAFAYA WOODS BLVD E
PHONE       :. / -
EDATE       :. 04/22/05
TYPE        :. 21
FOPER       :.
COMMENT     :. READ HIGH ON MVR REPORT
RESOLUTION  :. 4/21/05 2320710-BILLED 4/15
              . 3/11/05 2279720
              . DT/DB
RDATE       :. 04/21/05

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```
CORPÝ-----. 067  
ROUTE                :: 2  
SERVICE ORDER#      :: 918912  
ACCOUNT#              :: 006700024332  
CUSTOMER NAME        :: ELLIS, JOHN  
SERVICE ADDRESS     :: 1340 LAKE ROGERS CIR  
PHONE                 :: 407/786-2985  
EDATE                 :: 04/22/05  
TYPE                  :: 21  
FOPER                ::  
COMMENT               :: READ HIGH ON MVR REPORT  
RESOLUTION            :: 4/21/05 786090  
                      :: 4/11/05 782080-BILLED  
                      :: 3/11/05 767230  
                      :: DT/DB  
RDATE                 :: 04/21/05
```

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CORPÝ-----. 067
ROUTE                :. 2
SERVICE ORDER#     :. 918913
ACCOUNT#             :. 006700024432
CUSTOMER NAME        :. ELLER, JAMES W
SERVICE ADDRESS     :. 1240 LAKE ROGERS CIR
PHONE                :. 407/677-1013
EDATE                :. 04/22/05
TYPE                 :. 21

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FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 14170-NEW REGISTER#80202114
 . 4/11/05 10130-BILLED
 . 3/11/05 2641110-OLD METER
 . DT/DB
RDATE :. 04/21/05

CORPýý----. 067

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 203

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 2
SERVICE ORDER# :. 918914
ACCOUNT# :. 006700024970
CUSTOMER NAME :. RBC CENTURA BANK,
SERVICE ADDRESS:.. 1700 LOCKWOOD BLVD
PHONE :. 919/571-2424
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 122280-NEW REGISTER#49108749
 :. 4/11/05 121930-BILLED
 :. 3/11/05 59670-OLD METER
 :. DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 918915
ACCOUNT# :. 006700072652
CUSTOMER NAME :. SCHERKER, EDWARD
SERVICE ADDRESS:.. 2750 RUNNING SPRINGS LP
PHONE :. 407/539-0066
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 2664130 ??
 :. 4/12/05 2665190-BILLED & 3/11/05- SAME READ
 :. DT/DB
 :. ***WILL SEE READ CATHCES UP 5/12/05***
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 918917
ACCOUNT# :. 006700070991
CUSTOMER NAME :. BENNETT, RALPH
SERVICE ADDRESS:.. 2727 RUNNING SPRINGS LP
PHONE :. 407/359-3941
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 1989010-BILLED
 :. 3/14/05 1988970
 :. DT/DB
RDATE :. 04/21/05

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CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 918919
ACCOUNT# :. 006701013101
CUSTOMER NAME :. TOMASZEWSKI,MARY
SERVICE ADDRESS:. 1565 MAIDENCANE LP
PHONE :. 407/977-0283
EDATE :. 04/22/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 204

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05-READ 889010
 . 4/12/05-READ 387580-BILLED
 . 3/14/05-READ 367320
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 5
SERVICE ORDER# :. 918920
ACCOUNT# :. 006701017400
CUSTOMER NAME :. 419 ASSOCIATES LP,
SERVICE ADDRESS:.. REUSE MTR 1875 LOCKWOOD/419 BLVD
PHONE :. 229/388-9110
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. STATUS NO BILL-YET HAS CONS ON MVR REPORT ?
RESOLUTION :. 4/21/05 135700
 . 4/13/05 120870-BILLED
 . 1/24/05 10
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 5
SERVICE ORDER# :. 918923
ACCOUNT# :. 006701017710
CUSTOMER NAME :. CENTRAL FL CHAMPIONSHIP KARATE,
SERVICE ADDRESS:.. 1771 E BROADWAY ST
PHONE :. 407/493-1590
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. UNDER NO BILL STATUS ON MVR REPORT-YET SHOWS CONS ?
RESOLUTION :. 4/21/05 23250
 . 4/13/05 22560-BILLED
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 5
SERVICE ORDER# :. 918925
ACCOUNT# :. 006700075370
CUSTOMER NAME :. NORRIS INDUSTRIES INC,
SERVICE ADDRESS:.. 929 LOCKWOOD BLVD
PHONE :. 407/463-3445
EDATE :. 04/22/05

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TYPE	:: 21
FOPER	::
COMMENT	:: READ HIGH ON MVR REPORT
RESOLUTION	:: 4/21/05 1011200-NEW REGISTER#60390492
	. 4/12/05 922800-BILLED
	. 3/15/05 24830
	. DT/DB
RDATE	:: 04/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 205

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----- . 067

ROUTE :.. 7
SERVICE ORDER# :.. 918928
ACCOUNT# :.. 006701014841
CUSTOMER NAME :.. CONNELLY,ROBERT S
SERVICE ADDRESS:.. 1758 PRAIRIE VIEW LN
PHONE :.. 407/971-8754
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 4/21/05 1183380
 :.. 4/12/05 1177260-BILLED
 :.. 3/15/05 1149590
 :.. DT/DB
RDATE :.. 04/21/05

CORPÝÝ----- . 067

ROUTE :.. 9
SERVICE ORDER# :.. 918929
ACCOUNT# :.. 006700050142
CUSTOMER NAME :.. LEONARD,BEVERLEY T
SERVICE ADDRESS:.. 3316 RED ASH CIR
PHONE :.. 321/303-4583
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 4/20/05 61920-BILLED
 :.. 4/11/05 61370
 :.. DT/DB
RDATE :.. 04/21/05

CORPÝÝ----- . 067

ROUTE :.. 9
SERVICE ORDER# :.. 918935
ACCOUNT# :.. 006700051471
CUSTOMER NAME :.. SCHULTZ,TAMMY
SERVICE ADDRESS:.. 3500 WADING HERON TERR
PHONE :.. / -
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 4/21/05 537310
 :.. 4/11/05 517140-BILLED
 :.. 3/10/05 479800
 :.. DT/DB
RDATE :.. 04/21/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 9

SERVICE ORDER# :. 918936

ACCOUNT# :. 006700052271

CUSTOMER NAME :. SCHAEFFER, KAREN

SERVICE ADDRESS:. 1884 CHECKERBERRY CT

PHONE :. 407/366-4740

EDATE :. 04/22/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 206

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 957000-BILLED
 : 3/10/05 918680
 : DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 918937
ACCOUNT# :. 006700052471
CUSTOMER NAME :. CHEN,ANDREW T
SERVICE ADDRESS: 3397 WILD EAGLE RUN
PHONE :. 407/977-5714
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 4170-NEW REGISTER****
 : 4/11/05 1800-BILLED
 :
 : 3/10/05 335600-OLD REGISTER READ
 : DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918939
ACCOUNT# :. 006700069930
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS: 3932 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 47840
 : 4/13/05 22740-BILLED
 : 3/11/05 10
 : DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918951
ACCOUNT# :. 006700069940
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS: 3778 HEIRLOOM ROSE PL

Alafaya

PHONE :. 407/706-0221
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 41790-NEW REGISTER #49364129
 . 4/13/05 33950-BILLED
 . 3/15/05 10
 . DT/DB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 207

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918953
ACCOUNT# :. 006700063051
CUSTOMER NAME :. BAYOUMI, SAMIR M
SERVICE ADDRESS:.. 4250 HEIRLOOM ROSE PL
PHONE :. 407/359-8805
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 133530
 . 4/12/05 132440-BILLED
 . 3/15/05 128320
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918954
ACCOUNT# :. 006700064541
CUSTOMER NAME :. TIM, SOTHY
SERVICE ADDRESS:.. 3835 HAMMONDS FERRY CT
PHONE :. 407/925-7392
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 40100 BILLED
 . 3/15/05 35800
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918956
ACCOUNT# :. 006700064750
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3864 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05- 15220
 . 4/13/05 13480-BILLED
 . 3/15/05 64560

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RDAT . DT/DB
: 04/21/05

CORPýý----. 067

ROUTE : 10

SERVICE ORDER# : 918957

ACCOUNT# : 006700064800

CUSTOMER NAME : CROSSWINDS CONSULTING,

SERVICE ADDRESS: 3824 HEIRLOOM ROSE PL

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 208

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :.. 407/706-0221
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 4/21/05 28280
 :.. 4/13/05 26240-BILLED
 :.. 3/15/05 18140
 :.. DT/DB
RDATE :.. 04/21/05

CORPýý----- . 067

ROUTE :.. 10
SERVICE ORDER# :.. 918958
ACCOUNT# :.. 006700061901
CUSTOMER NAME :.. PENA ,MILQELLA
SERVICE ADDRESS:.. 3470 HEIRLOOM ROSE PL
PHONE :.. 407/366-7593
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 4/21/05 47100
 :.. 4/13/05 44400-BILLED
 :.. 3/15/05 30900
 :.. DT/DB
RDATE :.. 04/21/05

CORPýý----- . 067

ROUTE :.. 10
SERVICE ORDER# :.. 918961
ACCOUNT# :.. 006700061910
CUSTOMER NAME :.. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:.. 3460 HEIRLOOM ROSE PL
PHONE :.. 407/706-0221
EDATE :.. 04/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 4/21/05 75640
 :.. 4/13/05 75310-BILLED
 :.. 3/15/05 64980
 :.. DT/DB
RDATE :.. 04/21/05

CORPýý----- . 067

ROUTE :.. 10
SERVICE ORDER# :.. 918962
ACCOUNT# :.. 006700066430

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 1
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CORPÝÝ----- . 067

ROUTE :. 4
SERVICE ORDER# :. 967036
ACCOUNT# :. 006710031971
CUSTOMER NAME :. BARANUK,MICHAEL W
SERVICE ADDRESS:.. 1005 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 09/09/05
TYPE :. 01
FOPER :.
COMMENT :. CUSTOMER THINKS METER IS NOT BEING READ CORRECTLY. PLEASE RE-
READ
 . PREVIOUS READING 19320. TAG DOOR W/FINDINGS
RESOLUTION :. NEW METER 7/5/05
 . RR=27140
 . TAGGED DOOR
 . SCL/LYN
RDATE :. 09/12/05

CORPÝÝ----- . 067

ROUTE :. 5
SERVICE ORDER# :. 967264
ACCOUNT# :. 006710034941
CUSTOMER NAME :. TARTER,ALBERT
SERVICE ADDRESS:.. 1014 E RIVIERA BLVD
PHONE :. 407/366-3250
EDATE :. 09/12/05
TYPE :. 01
FOPER :.
COMMENT :. PLEASE RE-READ MTR PER CUST. HE STATED THAT HE LIVES BY
HIMSELF, OLDER
 . GENTLMAN (RETIRED) CUST. 6 MONTHS AVERAGE (2161 GALS.)
 . LAST READ ON 8/24/05 1045510, PRIOR READ ON 7/21/05 R=1033340
 . CONS. FOR 8/24/05 =12,170 GAL. IF MTR READ FOR 9/13/05 IS
INCORRECT THEN
 . ADJUSTMENT ON CUST. BILL W/BE DONE.
RESOLUTION :. RR=1050310
 . CUSTOMER WAS THERE
 . THIS NEEDS NEW METER (HARD TO READ)
 . ?/LYN
RDATE :. 09/13/05

CORPÝÝ----- . 067

ROUTE :. 3
SERVICE ORDER# :. 001166
ACCOUNT# :. 006700027051
CUSTOMER NAME :. MARTIN,MICHAEL
SERVICE ADDRESS:.. 1068 BIG OAKS BLVD
PHONE :. / -

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EDATE :. 12/21/05
TYPE :. 02
FOPER :.
COMMENT :. REREAD METER DUE TO NEG
 . 11/16/05 1702400
 . 12/16/05 310
RESOLUTION :. 12/21/05 NEW METER# 81041415 NEW READ 10
 . OLD METER# 40230176 OLD READ 1702400
 . DT/KIM/KRIS TEMP
RDATE :. 12/21/05

CORPÝÝ----- . 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 2

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

ROUTE :. 2
SERVICE ORDER# :. 952842
ACCOUNT# :. 006710029662
CUSTOMER NAME :. PARKISON,WILLIAM
SERVICE ADDRESS:.. 1080 KELLY CREEK CIR
PHONE :. 407/971-0188
EDATE :. 07/28/05
TYPE :. 10
FOPER :. AU
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
RESOLUTION :. 06/23/05 MR=2071880
 . 07/26/05 MR=2097840
 . 07/28/05 RR=2100010
 . DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 2
SERVICE ORDER# :. 952843
ACCOUNT# :. 006710029821
CUSTOMER NAME :. DEVA,PRAVIN
SERVICE ADDRESS:.. 1011 MCDANIEL CREEK CT
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . PLEASE REREAD AND CHECK FOR LEAKS
RESOLUTION :. 06/23/05 MR=1334230
 . 07/26/05 MR=1376990
 . 07/28/05 RR=1378920
 . DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 3
SERVICE ORDER# :. 952852
ACCOUNT# :. 006710030506
CUSTOMER NAME :. STEPHENS,RUBY
SERVICE ADDRESS:.. 1323 CARPENTER BRANCH CT
PHONE :. 407/977-7626
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=1694040

Alafaya

. 07/25/05 MR=1717200

. 07/28/05 RR=1719140

. DT/LYN

RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 3

SERVICE ORDER# :. 952853

ACCOUNT# :. 006710030872

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 3

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. MURRAY, LAURA
SERVICE ADDRESS:.. 1216 MOSES CREEK CT
PHONE :. 407/977-4378
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAKS
RESOLUTION :. 06/22/05 MR=1806090
 :. 07/25/05 MR=1848110
 :. 07/28/05 RR= NEW METER #81041353 MR=340
 :. DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- 067
ROUTE :. 3
SERVICE ORDER# :. 952854
ACCOUNT# :. 006710031312
CUSTOMER NAME :. LAWLOR, ELIZABETH J
SERVICE ADDRESS:.. 1076 W RIVIERA BLVD
PHONE :. 727/742-4751
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES HIGH CONSUMPTION
 :. REREAD FOR BILLING AND
 :. CHECK FOR LEAKS
RESOLUTION :. 06/22/05 MR=1439630
 :. 07/25/05 MR=1478310
 :. 07/28/05 RR=1479240
 :. DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- 067
ROUTE :. 4
SERVICE ORDER# :. 952856
ACCOUNT# :. 006710031791
CUSTOMER NAME :. BRITTON, KEITH
SERVICE ADDRESS:.. 1041 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=1160170
 :. 07/22/05 MR=270
 :. 07/28/05 RR=329 NEW METER #81041282

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DT/LYN
RDATE :. 07/28/05

CORPÝ-----. 067

ROUTE :. 4
SERVICE ORDER# :. 952858
ACCOUNT# :. 006710031801
CUSTOMER NAME :. KAZI, ASGHARALI
SERVICE ADDRESS:. 1039 CALIFORNIA CREEK DR

(545) REPORT UBSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 4

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=1662250
 :. 07/22/05 MR=40
 :. 07/28/05 RR=460 & NEW METER #81041283
 :. DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 4
SERVICE ORDER# :. 952861
ACCOUNT# :. 006710031871
CUSTOMER NAME :. ANDERSEN,LYNDA S
SERVICE ADDRESS: :. 1025 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=1368560
 :. 07/22/05 MR=60
 :. 07/28/05 RR=1390 & NEW METER #81041390
 :. DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 4
SERVICE ORDER# :. 952862
ACCOUNT# :. 006710031882
CUSTOMER NAME :. GIBSON,MOLLY
SERVICE ADDRESS: :. 1023 CALIFORNIA CREEK DR
PHONE :. 407/971-3176
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=1068700
 :. 07/22/05 MR=60
 :. 07/28/05 RR=1391 & NEW METER #81041391
 :. DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- . 067

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ROUTE :. 4
SERVICE ORDER# :. 952864
ACCOUNT# :. 006710031891
CUSTOMER NAME :. CRAMPTON JR,C
SERVICE ADDRESS:. 1021 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 5

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=1471050
 . 07/22/05 MR=60
 . 07/28/05 RR=1110 & NEW METER #81041387
 . DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 4
SERVICE ORDER# :. 952866
ACCOUNT# :. 006710031901
CUSTOMER NAME :. RODRIGUEZ,JOSEPH
SERVICE ADDRESS:.. 1019 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=2014500
 . 07/22/05 MR=110
 . 07/28/05 RR=1980
 . NEW METER #81041380
 . DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 4
SERVICE ORDER# :. 952867
ACCOUNT# :. 006710031971
CUSTOMER NAME :. BARANUK,MICHAEL W
SERVICE ADDRESS:.. 1005 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 6/22/05 MR=3834360
 . 7/22/05 MR=400
 . 07/28/05 MR=4770 NEW METER #81041385
 . DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 4
SERVICE ORDER# :. 952868
ACCOUNT# :. 006710031981

Alafaya

CUSTOMER NAME :. RUGGIERO, ROBERT
SERVICE ADDRESS:. 1003 CALIFORNIA CREEK DR
PHONE :. / -
EDATE :. 07/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION :. 06/22/05 MR=2184160

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 6

CUSTOMER REQUESTED (Y)
 FOR PERIOD 07/01/05 TO 12/31/05

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      . 07/22/05 MR=120
      . 07/28/05 RR=3320
      . NEW EMTER #81041386
      . DT/LYN
RDATE      :. 07/28/05

CORPÝÝ----. 067
ROUTE      :. 4
SERVICE ORDER# :. 952869
ACCOUNT#    :. 006710032021
CUSTOMER NAME :. COFFMAN, THOMAS
SERVICE ADDRESS: 1004 CALIFORNIA CREEK DR
PHONE       :. / -
EDATE       :. 07/28/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
              . REREAD FOR BILLING
RESOLUTION  :. 06/22/05 MR=2748100
              . 07/22/05 MR=260
              . 07/28/05 RR=5110
              . NEW METER #81041384
              . DT/LYN
RDATE       :. 07/28/05
  
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CORPÝÝ----. 067
ROUTE      :. 4
SERVICE ORDER# :. 952898
ACCOUNT#    :. 006710032081
CUSTOMER NAME :. DEFORD, JERRY
SERVICE ADDRESS: 1024 CALIFORNIA CREEK DR
PHONE       :. / -
EDATE       :. 07/28/05
TYPE        :. 10
FOPER       :.
COMMENT     :. MVR INDICATES CURRENT READ IS LESS THAN
              . REREAD FOR BILLING
RESOLUTION  :. 06/22/05 MR=2501800
              . 07/22/05 MR=10
              . 07/28/05 RR=3020
              . NEW METER #81041389
              . DT/LYN
RDATE       :. 07/28/05
  
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CORPÝÝ----. 067
ROUTE      :. 4
SERVICE ORDER# :. 952904
ACCOUNT#    :. 006710032114
CUSTOMER NAME :. MCDONALD, CAROL
  
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Alafaya

CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 3599 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 9200-NEW REGISTER #78099096
. 4/12/05 8140-BILLED

Alafaya

(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 209

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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          . 3/15/05 2680
          . DT/DB
RDATE      :. 04/21/05

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[illegible]

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CORPý----- . 067
ROUTE           :. 10
SERVICE ORDER# :. 918965
ACCOUNT#        :. 006700065791
CUSTOMER NAME   :. CARLYLE,PATRICK
SERVICE ADDRESS:. 3814  SAFFLOWER TER
PHONE           :. 407/718-1641
EDATE           :. 04/22/05
TYPE            :. 21
FOPER           :.
COMMENT         :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION      :. 4/21/05 1760-NEW REGISTER#77695719
                  . 4/13/05 970-BILLED
                  .
                  . 3/15/05 17770-OLD METER READ
                  . DT/DB
RDATE           :. 04/13/05

```

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CORPýý----. 067
ROUTE          :. 10
SERVICE ORDER# :. 918967
ACCOUNT#       :. 006700065660
CUSTOMER NAME  :. CROSSWINDS CONSULTING,
SERVICE ADDRESS: 3886 SAFFLOWER TER
PHONE         :. 407/706-0221
EDATE         :. 04/22/05
TYPE          :. 21
FOPER         :.

```

Alafaya

COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 4000
 . 4/13/05 4000-BILLED
 . 3/15/05 1840
 . DT/.DB
RDATE :. 04/21/05

CORPÝÝ----. 067
ROUTE :. 10

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 210

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 918970
ACCOUNT# :. 006700064951
CUSTOMER NAME :. RODRIGUEZ, GILBERTO R
SERVICE ADDRESS: 3843 HEIRLOOM ROSE PL
PHONE :. 407/359-6878
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 35150
 . 4/13/05 33460-BILLED
 . 3/15/05 15280
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 918971
ACCOUNT# :. 006700064181
CUSTOMER NAME :. HERNANDEZ, LORENZO
SERVICE ADDRESS: 4161 HEIRLOOM ROSE PL
PHONE :. 407/765-6412
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 16520
 . 4/12/05 15030-BILLED
 . 3/15/05 10730
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 918972
ACCOUNT# :. 006700062261
CUSTOMER NAME :. MACHULES, JONATHAN R
SERVICE ADDRESS: 945 PATRICIAN PL
PHONE :. 407/359-1972
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 73320-NEW REGISTER#75700098
 . 4/13/05 71300-BILLED
 .
 . 3/14/05 62880-OLD METER READ
 . DT/DB
RDATE :. 04/21/05

Alafaya

CORPÝÝ----- . 067

ROUTE :. 12

SERVICE ORDER# :. 918975

ACCOUNT# :. 006700061381

CUSTOMER NAME :. VAN DUYVENBODE, SARA

SERVICE ADDRESS:. 3080 JUNE BERRY TERR

PHONE :. 407/221-3377

EDATE :. 04/22/05

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 211

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 2210-NEW REGISTER#75449900
 :. 4/13/05 1420-BILLED
 :. 3/14/05 899750-OLD METER READ
 :. DT/DB
RDATE :. 04/21/05

CORPÝÝ----- . 067

ROUTE :. 12
SERVICE ORDER# :. 918981
ACCOUNT# :. 006700060443
CUSTOMER NAME :. NOLL, JOSHUA
SERVICE ADDRESS:.. 2937 SWEETSPIRE CIR
PHONE :. 321/288-7791
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21
RDATE :. 04/21/05

CORPÝÝ----- . 067

ROUTE :. 12
SERVICE ORDER# :. 918991
ACCOUNT# :. 006700060301
CUSTOMER NAME :. EDWARDS, KENNETH E
SERVICE ADDRESS:.. 2874 SWEETSPIRE CIR
PHONE :. 407/977-8253
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 336020
 :. 4/13/05 327470-BILLED
 :. 3/14/05 253100
 :. DT/DB
RDATE :. 04/21/05

CORPÝÝ----- . 067

ROUTE :. 12
SERVICE ORDER# :. 918992
ACCOUNT# :. 006700060244
CUSTOMER NAME :. REED, SUZANNE
SERVICE ADDRESS:.. 2898 SWEETSPIRE CIR
PHONE :. 386/785-0879
EDATE :. 04/22/05
TYPE :. 21

Alafaya

FOPER :.
COMMENT :. IN NO BILL STATUS ON MVR REPORT-& HAS NEGATIVE USG -13539 ?
RESOLUTION :. 4/21/05 451170-BILLED
 . 4/13/05 448180
 . 3/21/05 461720
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 212

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 14
SERVICE ORDER# :. 918993
ACCOUNT# :. 006700092511
CUSTOMER NAME :. VEGA, HECTOR
SERVICE ADDRESS: :. 2125 TURKEY OAK CT
PHONE :. 407/977-5894
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ H IGH ON MVR REPORT
RESOLUTION :. 4/21/05 268020
 :. 4/11/05 265680-BILLED
 :. 3/12/05 242960
 :. DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 14
SERVICE ORDER# :. 918995
ACCOUNT# :. 006700092971
CUSTOMER NAME :. MARSHALL, CYNTHIA M
SERVICE ADDRESS: :. 3322 GAMBEL OAK CT
PHONE :. 407/977-6443
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 4/21/05 334190
 :. 4/11/05 332260-BILLED-NEW REGISTER#76475991
 :. 3/10/05 650630-OLD METER
 :. DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 14
SERVICE ORDER# :. 919003
ACCOUNT# :. 006700094211
CUSTOMER NAME :. ELANDER, TANYA
SERVICE ADDRESS: :. 2351 FOLIAGE OAK TER
PHONE :. 407/971-4099
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 87440-BILLED
 :. 3/11/05 81660
 :. DT/DB
RDATE :. 04/21/05

Alafaya

CORPÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 919005
ACCOUNT# :. 006700094340
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 2354 LIVE OAK RESERVE BLVD
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 213

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 20110
 . 4/12/05 20010-BILLED
 . 3/11/05 13380
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 919006
ACCOUNT# :. 006700094261
CUSTOMER NAME :. SALGADO,FRANK
SERVICE ADDRESS:.. 2401 JUNE OAK CT
PHONE :. 407/366-3046
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 330810
 . 4/12/05 328620-BILLED
 . 3/11/05 301020
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 919092
ACCOUNT# :. 006700104361
CUSTOMER NAME :. BYROM,CALVIN L
SERVICE ADDRESS:.. 2600 DARK OAK CT
PHONE :. 407/971-6034
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 16700
 . 4/12/05 14470-BILLED
 . 3/11/05 8960
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 919094
ACCOUNT# :. 006700104471
CUSTOMER NAME :. GOMEZ,ELIA
SERVICE ADDRESS:.. 2625 DARK OAK CT
PHONE :. 407/718-7123

Alafaya

EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 18150
 . 4/12/05 16530-BILLED
 . 3/11/05 11200
 . DT/DB
RDATE :. 04/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 214

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 15
SERVICE ORDER# :. 919096
ACCOUNT# :. 006700106620
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 2824 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 720
 . 4/12/05 1630-BILLED**8SEE IF READ CCACHTCES UP 5/12/05***
 . 3/11/05 1630
 . DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 15
SERVICE ORDER# :. 919102
ACCOUNT# :. 006700106610
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 2832 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 7780
 . 4/12/05 7780-BILKLED
 . 3/11/05 960
 . DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 15
SERVICE ORDER# :. 919103
ACCOUNT# :. 006700106510
CUSTOMER NAME :. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS:.. 2912 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 74150
 . 4/12/05 74020-BILLED
 . 3/11/05 1300
 . DT/DB

Alafaya

RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 15

SERVICE ORDER# :. 919109

ACCOUNT# :. 006700106491

CUSTOMER NAME :. AGUILAR, MARCELO A

SERVICE ADDRESS: :. 2917 HAZEL GROVE LN

PHONE :. 407/971-6962

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 215

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05-READ 13570
 . 4/12/05 11900-BILLED
 . 3/13/05 7370
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067
ROUTE :. 15
SERVICE ORDER# :. 919114
ACCOUNT# :. 006700106380
CUSTOMER NAME :. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS: 2880 WOOD HOLLOW LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 6780
 . 4/12/05 6030-BILLED
 . 3/11/05 1510
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067
ROUTE :. 15
SERVICE ORDER# :. 919117
ACCOUNT# :. 006700106880
CUSTOMER NAME :. ENGLE HOMES,
SERVICE ADDRESS: 2616 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH FOR MVR REPORT
RESOLUTION :. 4/21/05 6970
 . 4/12/05 6210-BILLED
 . 3/11/05 2950
 . DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067
ROUTE :. 15
SERVICE ORDER# :. 919120
ACCOUNT# :. 006700106671
CUSTOMER NAME :. TRIMBOLI,FELICIA

Alafaya

SERVICE ADDRESS:.. 2784 HAZEL GROVE LN
PHONE :. 407/366-7851
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 15240
 . 4/12/05 13740-BILLED
 . 3/11/05 8970

Alafaya

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 216

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

```

      . DT/DB
RDATE      :. 04/21/05

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CORPÝÝ-----. 067

```
ROUTE                :.. 15  
SERVICE ORDER#      :.. 919122  
ACCOUNT#             :.. 006700106370  
CUSTOMER NAME        :.. ENGLE HOMES,  
SERVICE ADDRESS     :.. 2840 WOOD HOLLOW LN  
PHONE               :.. 407/281-4480  
EDATE               :.. 04/22/05  
TYPE                 :.. 21  
FOPER                :..  
COMMENT              :.. READ UNDER PRIOR READ ON MVR REPORT  
RESOLUTION           :.. 4/21/05 1920  
                     . 4/12/05 1200-NEW REGISTER#7809954-READ BILLED  
                     . 3/11/05 2920  
                     . DT/DB  
RDATE                :.. 04/21/05
```

CORPýý-----, 067

```
ROUTE                :. 15
SERVICE ORDER#     :. 919141
ACCOUNT#            :. 006700106131
CUSTOMER NAME       :. ESQUIVEL, JANICE
SERVICE ADDRESS    :. 3650 HOLLYWOOD PL
PHONE               :. 407/977-8408
EDATE               :. 04/22/05
TYPE                :. 21
FOPER              :.
COMMENT             :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION          :. 4/21/05 12210 NEW REGISTER
                   :. 4/12/05 11180-BILLED
                   :. 3/29/05 67000
                   :. DT/DB
RDATE               :. 04/21/05
```

CORPýý-----. 067

```
ROUTE          :. 15
SERVICE ORDER# :. 919143
ACCOUNT#       :. 006700106351
CUSTOMER NAME  :. BROWN,PHILLIP J
SERVICE ADDRESS :. 2821 HAZEL GROVE LN
PHONE         :. 407/275-8328
EDATE         :. 04/22/05
TYPE          :. 21
FOPER         :.
COMMENT       :. READ HIGH ON MVR REPORT
RESOLUTION    :. 4/21/05 12350
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Alafaya

. 4/12/05 11100-BILLED
. 3/11/05 6600
. DT/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

ROUTE :. 15

SERVICE ORDER# :. 919145

ACCOUNT# :. 006700106340

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 217

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS: 2817 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 READ 5990-BILLED
 :. 3/11/05 READ 1670
 :. DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 15
SERVICE ORDER# :. 919146
ACCOUNT# :. 006700106971
CUSTOMER NAME :. COSIO, ROBERT
SERVICE ADDRESS: 2693 HAZEL GROVE LN
PHONE :. 407/971-6284
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 13610
 :. 4/12/05 12500-BILLED
 :. 3/11/05 6310
 :. DT/DB
RDATE :. 04/21/05

CORPýý----. 067

ROUTE :. 15
SERVICE ORDER# :. 919147
ACCOUNT# :. 006700106910
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS: 2613 HAZEL GROVE LN
PHONE :. 407/281-4480
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. READ 8740 NEW SOD PRESALE CLOSING LOCATION OF MTR LEFT OF
HOUSE
 :. S/O REFAXED ON 5/12/05. 4/21/05 S/O WAS NOT RECEIVED BY FIELD.
 :. SL/EC
RDATE :. 05/12/05

CORPýý----. 067

ROUTE :. 15
SERVICE ORDER# :. 919162

Alafaya

ACCOUNT# :. 006700107041
CUSTOMER NAME :. VANHOOZIER, RACHEL
SERVICE ADDRESS :. 2633 DOVEHILL WAY
PHONE :. 407/977-0145
EDATE :. 04/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 4/21/05 13810
 . 4/12/05 12660-BILLED

Alafaya

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(545) REPORT UBRSDORDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 218

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . 3/11/05 8080
      . DT/DB
RDATE      :. 04/21/05

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```
CORPÝ-----. 067  
ROUTE                :. 15  
SERVICE ORDER#      :. 919163  
ACCOUNT#              :. 006700105980  
CUSTOMER NAME        :. ENGLE HOMES/ORLANDO INC,  
SERVICE ADDRESS:.. 2612 DOVEHILL WAY  
PHONE                 :. 407/281-4480  
EDATE                 :. 04/22/05  
TYPE                  :. 21  
FOPER                 :.  
COMMENT               :. READ HIGH ON MVR REPORT  
RESOLUTION            :. 4/21/05- 4700-BILLED  
                      :. 3/11/05 1210  
                      :. DT/DB  
RDATE                 :. 04/21/05
```

```
CORPÝ-----. 067  
ROUTE                :: 15  
SERVICE ORDER#      :: 919164  
ACCOUNT#              :: 006700105840  
CUSTOMER NAME        :: ENGLE HOMES,  
SERVICE ADDRESS:: 3585 GOLDENWOOD LN  
PHONE                 :: 407/281-4480  
EDATE                 :: 04/22/05  
TYPE                  :: 21  
FOPER                 ::  
COMMENT               :: READ HIGH ON MVR REPORT  
RESOLUTION            :: 4/21/05 8650  
                      . 4/12/05 8180 BILLED  
                      . 3/11/05 300  
                      . DT/DB  
RDATE                 :: 04/21/05
```

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CORPÝ-----. 067
ROUTE           :. 15
SERVICE ORDER# :. 924597
ACCOUNT#        :. 006700105491
CUSTOMER NAME   :. HAYDEN,SAMATHA
SERVICE ADDRESS:. 2606  DOUBLETREE PL
PHONE           :. 407/359-9957
EDATE           :. 05/10/05
TYPE            :. 21
FOPER           :.
COMMENT         :. PLEASE CHECK RECLAIM PRESSURE CUSTOMER STATED THAT IRRIGATION
PRESSURE

```

Alafaya

RESOLUTION . IS LOW.
OWNERS MEETING :. 5/12/05-READ 43640-SPOKE TO CUSTOMER HE WILL ATTEND HOME

 . HIS IRRIGATION WAS FINE
 . DT/DB
RDATE :. 05/12/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 928931
ACCOUNT# :. 006700105761

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 219

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. JAMES,WELTON A
SERVICE ADDRESS:.. 2486 DOUBLETREE PL
PHONE :. 407/359-2639
EDATE :. 05/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ MISSED ON MVR REPORT-HIGH
 . 5/12 31880
 . 4/12 22580
RESOLUTION :. 5/24/05-READ 35620
 . 5/12/05-READ 31880-BILLED
 . MIKE O/DB
RDATE :. 05/24/05

CORPyý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 929126
ACCOUNT# :. 006700000483
CUSTOMER NAME :. ADVANCE AMERICA #3867,
SERVICE ADDRESS:.. 87 ALAFAYA WOODS BLVD
PHONE :. 561/989-2240
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 364480
 . 5/12/05 365990-BILLED
 . 4/11/05 365990
 . DT/DB
 .
 . **6/11/05-SEE IF READ CATCHES UP**
RDATE :. 05/20/05

CORPyý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 929129
ACCOUNT# :. 0067000002139
CUSTOMER NAME :. BADGER,ANGELA
SERVICE ADDRESS:.. 405 ALAFAYA WOODS BLVD G
PHONE :. 828/489-6009
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 67380-BILLED
 . 5/13/05 66500-START DATE
 .
 . DT/DB
RDATE :. 05/20/05

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CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 929130
ACCOUNT# :. 006700002168
CUSTOMER NAME :. TRUMAN,MARGARET
SERVICE ADDRESS:. 409 ALAFAYA WOODS BLVD B
PHONE :. 407/380-2067
EDATE :. 05/24/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 220

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 77730-BILLED
 . 4/8/05 74260
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 929133
ACCOUNT# :. 006700002833
CUSTOMER NAME :. SZOSTEK, RYAN
SERVICE ADDRESS:.. 441 ALAFAYA WOODS BLVD E
PHONE :. 407/766-8323
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 39000
 . 5/12/05 36610-BILLED
 . 4/8/05 29340
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 929135
ACCOUNT# :. 006700002876
CUSTOMER NAME :. MEAGHER, DALE
SERVICE ADDRESS:.. 445 ALAFAYA WOODS BLVD A
PHONE :. 407/209-7043
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 53010
 . 5/12/05 51110-BILLED
 . 4/8/05 40820
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 1
SERVICE ORDER# :. 929136
ACCOUNT# :. 006700003105
CUSTOMER NAME :. MONGE, LUZ M
SERVICE ADDRESS:.. 449 ALAFAYA WOODS BLVD H
PHONE :. 407/443-1664

Alafaya

EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 113600-BILLED
 :. 5/16/05 113120-START DATE-USG EXTREME DON T SPOKE TO COMPLEX*
 :. DT/DB
 :.
RDATE :. 05/20/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 221

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 929141
ACCOUNT# :. 006700003162
CUSTOMER NAME :. MELDRUM, ALLEN
SERVICE ADDRESS: :. 457 ALAFAYA WOODS BLVD F
PHONE :. 407/366-0794
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 109660
 :. 5/12/05 105800-BILLED
 :. 4/8/05 87000
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 929143
ACCOUNT# :. 006700004901
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS: :. 485 ALAFAYA WOODS BLVD C
PHONE :. 407/365-8388
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 63880-BILLED
 :. 4/11/05 59340
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 929144
ACCOUNT# :. 006700004808
CUSTOMER NAME :. JOHNSON, CRAIG W
SERVICE ADDRESS: :. 493 ALAFAYA WOODS BLVD A
PHONE :. 772/631-4276
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 70770-BILLED
 :. 4/11/05 64900
 :. DT/DB
RDATE :. 05/20/05

Alafaya

CORPýý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 929145
ACCOUNT# :. 006700004736
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:. 501 ALAFAYA WOODS BLVD B
PHONE :. / -
EDATE :. 05/24/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 222

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 86760
 . 5/12/05 72480-BILLED
 . 4/11/05 52280
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 929146
ACCOUNT# :. 006700003624
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:.. 517 ALAFAYA WOODS BLVD D
PHONE :. / -
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 65940
 . 5/12/05 68950-BILLED-**SEE IF READ CATCHES UP 6/12/05**
 . 5/4/05 68950
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 929147
ACCOUNT# :. 006700003292
CUSTOMER NAME :. THANSKI,ERIC R
SERVICE ADDRESS:.. 545 ALAFAYA WOODS BLVD C
PHONE :. 407/421-2061
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 61710-BILLED
 . 5/12/05 61050
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 929149
ACCOUNT# :. 006700000060
CUSTOMER NAME :. DUDLEY DVM,DR WOODY
SERVICE ADDRESS:.. 255 ALEXANDRIA BLVD B
PHONE :. 407/366-7323
EDATE :. 05/24/05

Alafaya

```
TYPE          :. 21
FOPER         :.
COMMENT       :. READ ? ON MVR REPORT-SHOWS USG ?-RE-READ
RESOLUTION    :. 5/20/05 1220
               . 5/16/05 2020-MIS READ-NOT USED
               . 6/17/02 1220-CUSTOMER NOT BILLED
               .
               . DT/DB
RDATE         :. 05/20/05
```


Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 223

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 929150
ACCOUNT# :. 006700024521
CUSTOMER NAME :. ROLLINS, KENT
SERVICE ADDRESS: :. 1150 LAKE ROGERS CIR
PHONE :. 407/366-7179
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 121860
 :. 5/13/05 109840-BILLED
 :. 4/11/05 49140
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 929175
ACCOUNT# :. 006700024645
CUSTOMER NAME :. KACRCHER, SHELLIE
SERVICE ADDRESS: :. 1055 LAKE ROGERS CIR
PHONE :. 407/766-0505
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/23/05 152156
 :. 5/13/05 1519570-BILLED
 :. 4/11/05 1500740
 :. DT/DB
RDATE :. 05/23/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 929176
ACCOUNT# :. 006700024805
CUSTOMER NAME :. ELSEY, JENNIFER L
SERVICE ADDRESS: :. 1235 LAKE ROGERS CIR
PHONE :. 407/365-3504
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 1273060-BILLED
 :. 4/11/05 1242550
 :. DT/DB
RDATE :. 05/20/05

Alafaya

CORPÝ-----. 067

ROUTE :. 3

SERVICE ORDER# :. 929178

ACCOUNT# :. 006700026811

CUSTOMER NAME :. WIDDOWS, JAMES W

SERVICE ADDRESS:. 1008 BIG OAKS BLVD

PHONE :. / -

EDATE :. 05/24/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 224

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05-4700 NEW REGISTER 80745431
 . 5/13/05 1770-BILLED
 . 4/11/05 1597160-OLD METER REGISTER READ***
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 929181
ACCOUNT# :. 006700027192
CUSTOMER NAME :. MARCHESE,JEANNIE
SERVICE ADDRESS: :. 1023 BIG OAKS BLVD
PHONE :. 407/359-0394
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 14900-NEW REGISTER#80745422
 . 5/13/05 5930-BILLED
 . 4/11/05 3525030-OLD REGISTER READ
 .
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 929184
ACCOUNT# :. 006700027253
CUSTOMER NAME :. GOETZ,JOHN
SERVICE ADDRESS: :. 1005 BIG OAKS BLVD
PHONE :. 407/359-0202
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 7080-NEW REGISTER #80745429
 . 5/13/05 3550-BILLED
 . 4/11/05 1685290-OLD REGISTER READ
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 3
SERVICE ORDER# :. 929185
ACCOUNT# :. 006700027264
CUSTOMER NAME :. GARICA,JAIME

Alafaya

SERVICE ADDRESS:.. 1003 BIG OAKS BLVD
PHONE :. 407/432-0236
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 9170
 . 5/13/05 6020-NEW REGISTER#80745430
 . 4/11/05 1351910-OLD REGISTER READ***

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 225

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 3
SERVICE ORDER# :. 929186
ACCOUNT# :. 006700027271
CUSTOMER NAME :. YANAS,KELLY M
SERVICE ADDRESS:. 1001 BIG OAKS BLVD
PHONE :. 407/365-4635
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ MVR REPORT
RESOLUTION :. 5/20/05 3080
 . 5/13/05 1910-NEW REGISTER#80745423
 . BILLED
 .
 . 4/11/05 1447750-OLD REGISTER READ***
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 929189
ACCOUNT# :. 006700069971
CUSTOMER NAME :. WHITE,ROBERT A
SERVICE ADDRESS:. 2748 RUNNING SPRINGS LP
PHONE :. / -
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 1079580
 . 5/16/05 1095400-BILLED
 . 4/12/05 1060250
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 929190
ACCOUNT# :. 006701015422
CUSTOMER NAME :. WHITE,ELIZABETH A
SERVICE ADDRESS:. 2704 RUNNING SPRINGS LOOP
PHONE :. 321/663-0798
EDATE :. 05/24/05
TYPE :. 21
FOPER :.

Alafaya

COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 1312630
 . 5/16/05 1308410-BILLED
 . 4/12/05 1244080
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 4

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 226

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 929191
ACCOUNT# :. 006701014291
CUSTOMER NAME :. ARROYO,JAIME
SERVICE ADDRESS:. 2735 WILLOW CREEK DR
PHONE :. 407/366-9226
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 1792540
 . 5/16/05 1788850-BILLED
 . 4/12/05 1767170
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067
ROUTE :. 4
SERVICE ORDER# :. 929192
ACCOUNT# :. 006700075900
CUSTOMER NAME :. ALVAREZ,MARCO A
SERVICE ADDRESS:. 2632 FALLBROOK DR
PHONE :. / -
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 1837510
 . 5/13/05 1833340-BILLED
 . 4/12/05 1822590
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067
ROUTE :. 4
SERVICE ORDER# :. 929193
ACCOUNT# :. 006700073723
CUSTOMER NAME :. ACOCELLA,ANGELO
SERVICE ADDRESS:. 2723 RUNNING SPRINGS LP
PHONE :. 954/288-4336
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05- 2171660
 . 5/13/05 2156460-BILLED
 . 4/12/05 2099940
 . DT/DB
RDATE :. 05/20/05

Alafaya

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 929195
ACCOUNT# :. 006701014233
CUSTOMER NAME :. GARCES, GABRIEL
SERVICE ADDRESS: 1548 BULLBUSH WAY
PHONE :. 407/928-6969
EDATE :. 05/24/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 227

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 1335810
 . 5/16/05 1331910-BILLED
 . 4/12/05 1297610
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 4
SERVICE ORDER# :. 929196
ACCOUNT# :. 006701013081
CUSTOMER NAME :. CASDIA,CARL
SERVICE ADDRESS:.. 1569 MAIDENCANE LP
PHONE :. 407/366-6668
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 474470
 . 5/16/05 476190-BILLED & WAS 4/12/05
 . 6/16/05 SEE IF READ CATCHES UP***
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 5
SERVICE ORDER# :. 929198
ACCOUNT# :. 006700075370
CUSTOMER NAME :. NORRIS INDUSTRIES INC,
SERVICE ADDRESS:.. 929 LOCKWOOD BLVD
PHONE :. 407/463-3445
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 1327800-BILLED
 . 4/12/05 922800
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 5
SERVICE ORDER# :. 929199
ACCOUNT# :. 006701017420
CUSTOMER NAME :. 419 ASSOCIATES LLC,
SERVICE ADDRESS:.. 1875 W CR 419 S 200
PHONE :. 404/256-9100
EDATE :. 05/24/05

Alafaya

TYPE	:: 21
FOPER	::
COMMENT	:: READ HIGH ON MVR REPORT
RESOLUTION	:: 5/20/05 27210
	. 5/16/05 27210-BILLED
	. 4/13/05 3480
	. DT/DB
RDATE	:: 05/20/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 228

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----- . 067

ROUTE :. 5
SERVICE ORDER# :. 929201
ACCOUNT# :. 006701013770
CUSTOMER NAME :. WACHOVIA CORP,
SERVICE ADDRESS:.. CR 419
PHONE :. 904/361-3043
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 159170-BILLED
 :. 4/13/05 157900
 :. DT/DB
RDATE :. 05/20/05

CORPýý----- . 067

ROUTE :. 5
SERVICE ORDER# :. 929204
ACCOUNT# :. 006701016290
CUSTOMER NAME :. SPRINGLINE CORP,
SERVICE ADDRESS:.. 1789 E BROADWAY
PHONE :. 407/365-9568
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 510670
 :. 5/16/05 503650-BILLED
 :. 4/13/05 462330
 :. DT/DB
RDATE :. 05/20/05

CORPýý----- . 067

ROUTE :. 6
SERVICE ORDER# :. 929206
ACCOUNT# :. 006701012221
CUSTOMER NAME :. BOYLE,CHRISTINE
SERVICE ADDRESS:.. 2105 EMERALD GREEN CIR
PHONE :. / -
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 1730020-BILLED
 :. 4/13/05 1720950
 :. DT/DB
RDATE :. 05/20/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 6
SERVICE ORDER# :. 929208
ACCOUNT# :. 006700078191
CUSTOMER NAME :. GILLEN,NICHOLAS P
SERVICE ADDRESS:. 1975 EMERALD GREEN CIR
PHONE :. 407/739-5301
EDATE :. 05/24/05
TYPE :. 21

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 229

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 1195490-BILLED
 . 4/18/05 1191070
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 7
SERVICE ORDER# :. 929211
ACCOUNT# :. 006701013782
CUSTOMER NAME :. CURRIE, CHARLENE
SERVICE ADDRESS:.. 1718 TEALBRIAR AVE
PHONE :. 407/359-6949
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 703360
 . 5/16/05 701070-BILLED
 . 4/12/05 672380
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 7
SERVICE ORDER# :. 929213
ACCOUNT# :. 006701013071
CUSTOMER NAME :. ROMAN, MARTIN S
SERVICE ADDRESS:.. 2816 STRAND CIR
PHONE :. 407/977-2947
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 1065100-BILLED
 . 4/12/05 1027610
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067
ROUTE :. 7
SERVICE ORDER# :. 929220
ACCOUNT# :. 006701013943
CUSTOMER NAME :. MIJANGOS, MARIO E
SERVICE ADDRESS:.. 2897 STRAND CIR
PHONE :. 407/366-9863
EDATE :. 05/24/05
TYPE :. 21

Alafaya

FOPER :.
COMMENT :. NON BILING STAUS ON MVR REPORT ?
RESOLUTION :. 5/13/05 1163340-BILLED START DATE
 . 5/20/05 1109440
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 9

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 230

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 929222
ACCOUNT# :. 006700050111
CUSTOMER NAME :. RADGOWSKI, ELIZABETH
SERVICE ADDRESS:.. 3310 RED ASH CIR
PHONE :. 407/366-2776
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 6800-NEW REGISTER
 . 5/11/05 2860-BILLED
 . 4/8/05 426670-OLD REGISTER READ ****
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 929242
ACCOUNT# :. 006700050591
CUSTOMER NAME :. ANDERSON, PAUL
SERVICE ADDRESS:.. 1470 TWIN LEAF LN
PHONE :. 407/971-0640
EDATE :. 05/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05-8920-NEW REGISTER***
 . 5/11/05 3700-BILLED
 . 4/8/05 628430-OLD REGISTER READ***
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 929571
ACCOUNT# :. 006700051471
CUSTOMER NAME :. SCHULTZ, TAMMY
SERVICE ADDRESS:.. 3500 WADING HERON TERR
PHONE :. / -
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 573350
 . 5/11/05 566400-BILLED
 . 4/11/05 517140
 . DT/DB
RDATE :. 05/20/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 9

SERVICE ORDER# :. 929573

ACCOUNT# :. 006700051242

CUSTOMER NAME :. WALTON, DAVID L

SERVICE ADDRESS:. 3584 DEER OAK CIR

PHONE :. 407/977-9277

EDATE :. 05/25/05

TYPE :. 21

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 231

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MRV REPORT
RESOLUTION :. 5/20/05 757410
 . 5/11/05 718300-BILLED
 . 4/11/05 651730
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 929576
ACCOUNT# :. 006700051671
CUSTOMER NAME :. MOON,DAVID B
SERVICE ADDRESS:.. 3543 WADING HERON TERR
PHONE :. / -
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT-MAY NEED TO ADJUST*
RESOLUTION :. 5/20/05 462700
 . 5/13/05 465420-BILLED
 . *DID ADJUSTMENT FOR READ 4/1/05-WAS MISREAD
 . 4/11/05 460720-MIS READ WAS 467250
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 929578
ACCOUNT# :. 006700051742
CUSTOMER NAME :. KIRKMAN PROPERTIES,
SERVICE ADDRESS:.. 3515 WADING HERON TERR
PHONE :. / -
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 247450-BILLED 5/11/05
 . 4/11/05 247450
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929581
ACCOUNT# :. 006700069930
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3932 HEIRLOOM ROSE PL
PHONE :. 407/706-0221

Alafaya

EDATE	:: 05/25/05
TYPE	:: 21
FOPER	::
COMMENT	:: READ HIGH ON MVR REPORT
RESOLUTION	:: 5/20/05 136690
	. 5/16/05 124510-BILLED-IS IRRIGATION METER**
	. 4/13/05 22740
	. DT/DB
RDATE	:: 05/20/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 232

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 10
 SERVICE ORDER# :. 929582
 ACCOUNT# :. 006700066140
 CUSTOMER NAME :. CROSSWINDS CONSULTING,
 SERVICE ADDRESS:. 4048 SAFFLOWER TER
 PHONE :. 407/706-0221
 EDATE :. 05/25/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
 RESOLUTION :. 5/20/05 1580- & 5/16/05-SAME READ ?
 . 4/13/05 2020-BILLED & 5/13/05-BILLED-**WILL SEE IF READ
 CATCHES UP**
 . DT/DB
 RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
 SERVICE ORDER# :. 929589
 ACCOUNT# :. 006700066150
 CUSTOMER NAME :. CROSSWINDS CONSULTING,
 SERVICE ADDRESS:. 4056 SAFFLOWER TER
 PHONE :. 407/706-0221
 EDATE :. 05/25/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
 RESOLUTION :. 5/20/05 320
 . 5/16/05 130
 . 5/16/05-5000-BILLED-& WAS READ 4/13/05 BILLED
 . **WILL SEE IF READ CATCHES UP 6/16/05**
 . DT/DB
 RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
 SERVICE ORDER# :. 929591
 ACCOUNT# :. 006700066180
 CUSTOMER NAME :. CROSSWINDS CONSULTING,
 SERVICE ADDRESS:. 4080 SAFFLOWER TER
 PHONE :. 407/706-0221
 EDATE :. 05/25/05
 TYPE :. 21
 FOPER :.
 COMMENT :. READ HIGH ON MVR REPORT
 RESOLUTION :. 5/20/05 5720 & 5/16/05-SAME READ & BILLED
 . 4/13/05 280
 . DT/DB

Alafaya

RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 929593

ACCOUNT# :. 006700065530

CUSTOMER NAME :. CROSSWINDS CONSULTING,

SERVICE ADDRESS:. 4029 SAFFLOWER TER

PHONE :. 407/706-0221

EDATE :. 05/25/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 233

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 980-BILLED 5/16/05
 . 4/13/05 10
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929595
ACCOUNT# :. 006700065511
CUSTOMER NAME :. HIDDE,KELLY L
SERVICE ADDRESS:.. 3656 HEIRLOOM ROSE PL
PHONE :. 407/359-5126
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 48670
 . 5/16/05 47420-BILLED
 . 4/13/05 34450
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929596
ACCOUNT# :. 006700065491
CUSTOMER NAME :. HOWE,LAURA A
SERVICE ADDRESS:.. 3640 HEIRLOOM ROSE PL
PHONE :. 407/971-2402
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 54550
 . 5/16/05 53400-BILLED
 . 4/13/05 37920
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929601
ACCOUNT# :. 006700061980
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:.. 3390 HEIRLOOM ROSE PL
PHONE :. 407/706-0221

Alafaya

EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 16050
 . 5/16/05 14710-BILLED
 . 4/13/05 4680
 . DT/DB
RDATE :. 05/20/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 234

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 929603
ACCOUNT# :. 006700062022
CUSTOMER NAME :. GAMBUZZA,MARIA
SERVICE ADDRESS:.. 3350 HEIRLOOM ROSE PL
PHONE :. 321/303-6527
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 16040
 . 5/16/05 13420-BILLED
 . 4/13/05 6660
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 929604
ACCOUNT# :. 006700066700
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3222 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. IN NON BILL STATUS ON MVR REPORT
RESOLUTION :. 5/20/05-270-BILLED
 . 5/11/05 20
 . DT/DB
RDATE :. 05/20/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 929606
ACCOUNT# :. 006700066750
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3182 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 11870
 . 5/16/05 11710-BILLED
 . 4/13/05 1710
 . DT/DB
RDATE :. 05/20/05

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CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929609
ACCOUNT# :. 006700066940
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 3038 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 235

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

TYPE :. 21
FOPER :.
COMMENT :. IN NON BILLING STATUS-ON MVR REPORT
RESOLUTION :. 5/20/05 120-BILLED
 . 4/20/05 10
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----- . 067

ROUTE :. 10
SERVICE ORDER# :. 929610
ACCOUNT# :. 006700061770
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3405 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 38170-BILLED
 . 4/13/05 32900
 . DT/DB
 .
RDATE :. 05/20/05

CORPÝÝ----- . 067

ROUTE :. 10
SERVICE ORDER# :. 929611
ACCOUNT# :. 006700066490
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3551 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPROT
RESOLUTION :. 5/20/05 22680
 . 5/16/05 20750-BILLED
 . 4/13/05 9020
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----- . 067

ROUTE :. 10
SERVICE ORDER# :. 929614
ACCOUNT# :. 006700066460
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3575 HEIRLOOM ROSE PL
PHONE :. 407/706-0221

Alafaya

EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HGIH ON MVR REPORT
RESOLUTION :. 5/20/05 3200 & 5/16/05-BILLED FOR 5/16
 . 4/13/05 10
 .
 . DT/DB
RDATE :. 05/20/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 236

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929616
ACCOUNT# :. 006700066380
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3930 HYDRANGEA CT
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 2100-NEW REGISTER 78099582
 . 5/16/05 1800-BILLED
 . 4/13/05 3240
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929619
ACCOUNT# :. 006700065480
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3643 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 240-NEW REGISTER 78099091
 . 5/16/05 80-BILLED
 . 4/13/05 3760-OLD REGISTER READ**
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929622
ACCOUNT# :. 006700065450
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3667 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 11530 & 5/16/05-SAME READ & BILLED
 . **NEW REGISTER #78099774
 . 4/13/05 4910-OLD REGISTER READ***
 . DT/DB

Alafaya

RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 929627

ACCOUNT# :. 006700065940

CUSTOMER NAME :. CROSSWINDS CONSULTING,

SERVICE ADDRESS:. 3755 SAFFLOWER TER

PHONE :. 407/706-0221

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 237

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 2580-NEW REGISTER#78099935
 . 5/13/05 2580-BILLED
 . 4/13/05 3300
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929635
ACCOUNT# :. 006700066070
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3734 SAFFLOWER TER
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR READ
RESOLUTION :. 5/20/05 10-NEW REGISTER#78099624-BILLED 5/13/05
 . 4/13/05 120-OLD REGISTER READ***
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929637
ACCOUNT# :. 006700066010
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3782 SAFFLOWER TER
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 10600
 . 5/13/05 8980-BILLED
 . 4/13/05 3800
 . DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 929643
ACCOUNT# :. 006700065701
CUSTOMER NAME :. VAN DEVENTER,CINDY
SERVICE ADDRESS:.. 825 DAFFODIL CT

Alafaya

PHONE :. 407/365-5506
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 2140-NEW REGISTER#77695691
 . 5/13/05 560-BILLED
 . 4/13/05 43510-OLD REGISTER READ****
 . DT/DB

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 238

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :: 05/20/05

CORPýý-----. 067

```
ROUTE                :.. 10  
SERVICE ORDER#      :.. 929647  
ACCOUNT#             :.. 006700065401  
CUSTOMER NAME        :.. BAKER,EDMOND L  
SERVICE ADDRESS     :.. 3683 HEIRLOOM ROSE PL  
PHONE                :.. 407/542-6190  
EDATE                :.. 05/25/05  
TYPE                 :.. 21  
FOPER               :..  
COMMENT              :.. READ SAME HAS PRIOR READ ON MVR REPORT  
RESOLUTION           :.. 5/20/05 28330-BILLED  
                     :.. 4/21/05 24880  
                     :.. DT/DB  
RDATE                :.. 05/20/05
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CORPýý-----. 067

[illegible]

CORPýý-----. 067

```
ROUTE                :. 10
SERVICE ORDER#     :. 929658
ACCOUNT#            :. 006700063921
CUSTOMER NAME       :. TAYLOR,SILVIA
SERVICE ADDRESS:.. 4333 HEIRLOOM ROSE PL
PHONE               :. 727/487-3312
EDATE              :. 05/25/05
TYPE               :. 21
FOPER              :.
COMMENT            :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION         :. 5/20/05 6020-NEW REGISTER#7809991
                   :. 5/13/05 1580-BILLED
                   :. 4/12/05 396210-OLD REGISTER READ
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RDATÉ . DT/DB
:.. 05/20/05

CORPýý----. 067

ROUTE :. 10

SERVICE ORDER# :. 929659

ACCOUNT# :. 006700063890

CUSTOMER NAME :. CROSSWINDS COMMUNITIES,

SERVICE ADDRESS:.. 4357 HEIRLOOM ROSE PL

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 239

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :.. 407/706-0221
EDATE :.. 05/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. IN NON BILLING STATUS ON MVR REPORT-X
.
RESOLUTION :.. 5/20/05 14300-BILLED NEW REGISTER#75056805
 :.. 1/7/05 10
 :.. DT/DB
RDATE :.. 05/20/05

CORPýý----- . 067
ROUTE :.. 10
SERVICE ORDER# :.. 929664
ACCOUNT# :.. 006701017470
CUSTOMER NAME :.. SEMINOLE CO PUBLIC SCHOOL,
SERVICE ADDRESS:.. 1240 SANCTUARY DR REUSE
PHONE :.. 407/320-0070
EDATE :.. 05/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ IN NON BILLING STATUS-ON MVR REPORT
RESOLUTION :.. 5/20/05 344900-CHILES MIDDLE SCHOOL-BILLED
 :.. 3/22/05 10
 :.. DT/DB
RDATE :.. 05/20/05

CORPýý----- . 067
ROUTE :.. 12
SERVICE ORDER# :.. 929666
ACCOUNT# :.. 006700060921
CUSTOMER NAME :.. SULLIVAN,FRED
SERVICE ADDRESS:.. 2864 SPRING HEATHER PL
PHONE :.. / -
EDATE :.. 05/25/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 5/20/05 3320-NEW REGISTER#76475918
 :.. 5/13/05 1170-BILLED
 :.. 4/13/05 519600-OLD REGISTER READ****
 :.. DT/DB
RDATE :.. 05/20/05

CORPýý----- . 067
ROUTE :.. 12
SERVICE ORDER# :.. 929668
ACCOUNT# :.. 006700066080
CUSTOMER NAME :.. CROSSWINDS CONSULTING,

Alafaya

SERVICE ADDRESS:. 3726 SAFFLOWER TER
PHONE :. 407/706-0221
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 620-NEW REGISTER#78099076
 . 5/16/05 10-BILLED
 . 4/13/05 1700-OLD REGISTER READ****

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 240

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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          . DT/DB
RDATE      :. 05/20/05

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CORPýý-----. 067

```
ROUTE                :. 14
SERVICE ORDER#     :. 929671
ACCOUNT#            :. 006700092971
CUSTOMER NAME       :. MARSHALL,CYNTHIA M
SERVICE ADDRESS    :. 3322  GAMBEL OAK CT
PHONE               :. 407/977-6443
EDATE               :. 05/25/05
TYPE                :. 21
FOPER               :.
COMMENT             :. READ HIGH ON MVR REPORT
RESOLUTION          :. 5/20/05 724610
                   :. 5/11/05 711030-BILLED
                   :. 4/11/05 332260
                   :. DT/DB
RDATE               :. 05/20/05
```

CORPýý-----. 067

```
ROUTE                :. 14
SERVICE ORDER#     :. 929672
ACCOUNT#            :. 006700093231
CUSTOMER NAME       :. THEODORE,CHRIS
SERVICE ADDRESS    :. 3490 DIAMOND LEAF LN
PHONE               :. 407/365-3164
EDATE               :. 05/25/05
TYPE                :. 21
FOPER              :.
COMMENT             :. READ HIGH ON MVR REPORT
RESOLUTION          :. 5/20/05 215140
                   :. 5/12/05 209700-BILLED
                   :. 4/12/05 174900
                   :. DT/DB
RDATE              :. 05/20/05
```

CORPýý-----. 067

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ROUTE                :: 15
SERVICE ORDER#      :: 929682
ACCOUNT#              :: 006700094360
CUSTOMER NAME        :: JERMAN,RICHARD
SERVICE ADDRESS::    LIVE OAK/REGAL PINE BLVD
PHONE                 :: 407/359-7202
EDATE                 :: 05/25/05
TYPE                  :: 21
FOPER                 ::
COMMENT               :: READ HIGH ON MVR REPORT
RESOLUTION            :: 5/20/05 1892200

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. 5/12/05 1826600-BILLED
. 4/12/05 1432400
. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 15

SERVICE ORDER# :. 929685

ACCOUNT# :. 006700104421

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 241

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. MCCARTHY, ANNE
SERVICE ADDRESS: 2545 DARK OAK CT
PHONE :. 407/366-0138
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 63510-BILLED
 :. 4/22/05 58440
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----- . 067
ROUTE :. 15
SERVICE ORDER# :. 929688
ACCOUNT# :. 006700104660
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS: 2790 REGAL PINE TRL
PHONE :. 407/281-4480
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 980-UNDER CONSTRUCTION**
 :. 5/12/05 1120-BILLED
 :. 4/12/05 1120
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----- . 067
ROUTE :. 15
SERVICE ORDER# :. 929691
ACCOUNT# :. 006700105070
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS: 3480 RAMBLING OAK LN
PHONE :. 407/281-4480
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 READ 10-UNDER CONSTRUCTION*
 :. 5/12/05 320-BILLED
 :. 4/12/05 320
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----- . 067
ROUTE :. 15
SERVICE ORDER# :. 929692

Alafaya

ACCOUNT# :. 006700104700
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 2830 REGAL PINE TRL
PHONE :. 407/281-4480
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 27640-UNDER CONSTRUCTION

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 242

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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          . 5/12/05 10660-BILLED
          . 4/12/05 560
          . DT/DB
RDATE      :. 05/20/05

```

CORPýý-----. 067

```
ROUTE                :.. 15
SERVICE ORDER#     :.. 929694
ACCOUNT#            :.. 006700106451
CUSTOMER NAME       :.. ANGIOI,MELYNDA
SERVICE ADDRESS    :.. 3785 WOODHURST CT
PHONE               :.. 407/977-3461
EDATE              :.. 05/25/05
TYPE               :.. 21
FOPER              :..
COMMENT            :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION         :.. 5/20/05 10600-BILLED
                   :.. 4/12/05 4570
                   :.. DT/DB
RDATE             :.. 05/20/05
```

CORPýý-----. 067

```
ROUTE                .. 15  
SERVICE ORDER#      .. 929698  
ACCOUNT#             .. 006700106381  
CUSTOMER NAME        .. MESSINA,JUNE  
SERVICE ADDRESS:.. 2880 WOOD HOLLOW LN  
PHONE               .. 407/359-0218  
EDATE               .. 05/25/05  
TYPE               .. 21  
FOPER              ..  
COMMENT            .. READ UNDER PRIOR READ ON MVR REPORT  
RESOLUTION         .. 5/20/05 8110-BILLED FOR 5/12/05-SAME READ  
                  .. DT/DB  
RDATE             .. 05/20/05
```

CORPýý-----. 067

```
ROUTE                :. 15
SERVICE ORDER#     :. 929711
ACCOUNT#            :. 006700106260
CUSTOMER NAME       :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 3665 HOLLYWOOD PL
PHONE               :. 407/281-4480
EDATE              :. 05/25/05
TYPE               :. 21
FOPER              :.
COMMENT            :. READ HIGH ON MVR REPORT
RESOLUTION         :. 5/20/05 1810-BILLED
                   :. 4/12/05 640
```

Alafaya

RDATE . DT/DB
:. 05/20/05

CORPýý----. 067

ROUTE :. 15

SERVICE ORDER# :. 929713

ACCOUNT# :. 006700106981

CUSTOMER NAME :. PHANEUF, PHILLIP D

SERVICE ADDRESS:. 2701 HAZEL GROVE LN

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 243

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/359-5803
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 2700
 :. 5/12/05 1420-NEW REGISTER#
 :. BILLED 5/12/05-READ
 :. 4/12/05 25100-OLD REGISTER READ
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 929715
ACCOUNT# :. 006700105431
CUSTOMER NAME :. ADAME - SMITH, ANGELA
SERVICE ADDRESS: :. 2570 DOUBLETREE PL
PHONE :. 407/312-7148
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 5/20/05 30420
 :. 5/12/05 27560-BILLED
 :. 4/12/05 16760
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 929717
ACCOUNT# :. 006700105571
CUSTOMER NAME :. MOLNAR SOOY, DENNAY
SERVICE ADDRESS: :. 2490 RAINEY CT
PHONE :. / -
EDATE :. 05/25/05
TYPE :. 21
FOPER :.
COMMENT :. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :. 5/20/05 4420-VACANT
 :. 4/15/05 0-BILLED
 :. DT/DB
RDATE :. 05/20/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 935678
ACCOUNT# :. 006470000594

Alafaya

CUSTOMER NAME :. WEISENT, RAMONA
SERVICE ADDRESS:. 1006 HORTON CT
PHONE :. 407/718-2024
EDATE :. 06/13/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/7/05 READ 1415630
 . 5/9/05 READ 1445900 H/C
RESOLUTION :. READ 1449870 IRRG USAGE PER MR

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 244

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

.
SL/EC
RDATE :. 05/16/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 935682
ACCOUNT# :. 006470000721
CUSTOMER NAME :. MARTIN,DORIS
SERVICE ADDRESS:. 1001 MCCALL CT
PHONE :. 407/366-8558
EDATE :. 06/13/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/7/05 READ 1805640
 :. 5/9/05 READ 1851530 H/C
RESOLUTION :. READ 1859170 N/L

.
SL/EC
RDATE :. 05/16/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 935684
ACCOUNT# :. 006470001511
CUSTOMER NAME :. GALVAN,JOSEPH
SERVICE ADDRESS:. 1007 PROVIDENCE LN
PHONE :. / -
EDATE :. 06/13/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/7/05 READ 687690
 :. 5/6/05 READ 718260 H/C
RESOLUTION :. READ 725010 N/L

.
SL/EC
RDATE :. 05/16/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 935687
ACCOUNT# :. 006470006902
CUSTOMER NAME :. PROTH,JASON
SERVICE ADDRESS:. 1006 CORKWOOD DR
PHONE :. 407/971-3932
EDATE :. 06/13/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/7/05 READ 2068030

Alafaya

RESOLUTION . 5/6/05 READ 2092070 H/C
:. READ 2096900 N/L

.
SL/EC
RDATE :. 05/16/05

CORPýý----- . 067

ROUTE :. 1

SERVICE ORDER# :. 935688

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 245

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006470008258
CUSTOMER NAME :.. LAMDRID,CLAUDIA
SERVICE ADDRESS:.. 1035 SUGARBERRY TRL
PHONE :.. 407/971-4581
EDATE :.. 06/13/05
TYPE :.. 21
FOPER :.. AU
COMMENT :.. 4/7/05 READ 426150
 :.. 5/10/05 READ 476250 H/C
RESOLUTION :.. READ 483480 N/L
 :.
 :.. SL/EC
RDATE :.. 05/16/05

CORPýý----- . 067

ROUTE :.. 1
SERVICE ORDER# :.. 935690
ACCOUNT# :.. 006470008263
CUSTOMER NAME :.. HEATTER,WILLIAM
SERVICE ADDRESS:.. 1033 SUGARBERRY TRL
PHONE :.. 407/365-7389
EDATE :.. 06/13/05
TYPE :.. 21
FOPER :.. AU
COMMENT :.. 4/7/05 READ 2182650
 :.. 5/10/05 READ 2193900 H/C
RESOLUTION :.. READ 2196010 N/L
 :.
 :.. SL/EC
RDATE :.. 05/16/05

CORPýý----- . 067

ROUTE :.. 1
SERVICE ORDER# :.. 935692
ACCOUNT# :.. 006470010242
CUSTOMER NAME :.. DUPREE,DANETTE
SERVICE ADDRESS:.. 1014 ABELL CIR
PHONE :.. 407/359-2793
EDATE :.. 06/13/05
TYPE :.. 21
FOPER :.. AU
COMMENT :.. 4/6/05 READ 242730
 :.. 5/10/05 READ 378880 H/C
RESOLUTION :.. READ 380340 N/L
 :.
 :.. SL/EC
RDATE :.. 05/16/05

CORPýý----- . 067

Alafaya

ROUTE :. 1
SERVICE ORDER# :. 935694
ACCOUNT# :. 006470011531
CUSTOMER NAME :. FRANCIS, ROBERT P
SERVICE ADDRESS:. 1002 PEARSON DR
PHONE :. 407/913-4709
EDATE :. 06/13/05
TYPE :. 21
FOPER :. AU

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 246

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. 4/6/05 READ 107420
 :. 5/9/05 READ 813410 H/C
RESOLUTION :. READ 814730
 .
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 935700
ACCOUNT# :. 006470012124
CUSTOMER NAME :. MURPHY,AMY M
SERVICE ADDRESS: :. 1147 COVINGTON ST
PHONE :. / -
EDATE :. 06/13/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/6/05 READ 78890
 :. 5/9/05 READ 77850 NEG
RESOLUTION :. READ 79030 N/L
 .
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 935925
ACCOUNT# :. 006470014443
CUSTOMER NAME :. CENDROWSKI,MICHAL
SERVICE ADDRESS: :. 1003 FAIRCLOTH CT
PHONE :. 407/402-1456
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/5/05 READ 312750
 :. 5/9/05 READ 334310 H/C
RESOLUTION :. READ 334970
 .
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 935928
ACCOUNT# :. 006470014491
CUSTOMER NAME :. BEVINGTON,KEVIN
SERVICE ADDRESS: :. 1013 FAIRCLOTH CT
PHONE :. 407/359-7112
EDATE :. 06/14/05

Alafaya

TYPE	:: 21
FOPER	:: AU
COMMENT	:: 4/5/05 READ 89690
	. 5/9/05 READ 106930 H/C
RESOLUTION	:: READ 110350
	.
	. SL/EC
RDATE	:: 05/16/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 247

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 935932
ACCOUNT# :. 006470014521
CUSTOMER NAME :. LEWIS,VICTORIA B
SERVICE ADDRESS:.. 1019 FAIRCLOTH CT
PHONE :. 407/366-9933
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/5/05 READ 328420
 . 5/10/05 READ 12170 H/C
RESOLUTION :. READ 413430
 .
 . SL/EC
RDATE :. 05/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 935940
ACCOUNT# :. 006470016411
CUSTOMER NAME :. AMBROSI,DONALD
SERVICE ADDRESS:.. 1005 ZACHARY CT
PHONE :. / -
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/7/05 READ 1669530
 . 5/10/05 READ 1664960 NEG
RESOLUTION :. READ 1686600 USED FOR BILLING
 .
 . SL/EC
RDATE :. 05/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 935942
ACCOUNT# :. 006470016612
CUSTOMER NAME :. LADEZ,TRACY
SERVICE ADDRESS:.. 1010 O'HANLON CT
PHONE :. 407/366-9411
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/7/05 READ 65790
 . 5/10/05 READ 696740 H/C
RESOLUTION :. CORRECTION FOR 4/7/05 READ WAS 625790 AND 5/10/05 READ 696740
H/C
 . 5/16/05 REREAD 697080

Alafaya

RDATE . SL/EC
: . 05/16/05

CORPÝÝ----. 067

ROUTE : . 2

SERVICE ORDER# : . 935956

ACCOUNT# : . 006470017662

CUSTOMER NAME : . ARROYO, HECTOR

SERVICE ADDRESS: . 1020 ALBAMONTE CT

PHONE : . 407/542-6174

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 248

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 5/10/05 READ 65720 UNBILLED CONS 9660 TAG RESIDENCE TO
APPLY
RESOLUTION :. READ 66240 CUSTOMER APPLIED SAID THAT HE MOVED IN
4/05.ACCOUNT IS
 . BILLED ON MONYTARY FOR 9660 GALS SINCE MAX PER BILL IS 10,000.
THE
 . 9660 GALS BILLED WILL APPEAR ON 6/05 BILL.
 .
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 935964
ACCOUNT# :. 006470021005
CUSTOMER NAME :. SMITH,VANESSA L
SERVICE ADDRESS:.. 1021 KELSEY ST
PHONE :. 407/977-9578
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/6/05 READ 334000
 . 5/9/05 READ 39420 NEG
RESOLUTION :. READ 340500 USED 339420 FOR BILLING
 .
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 935965
ACCOUNT# :. 006470021662
CUSTOMER NAME :. WILLIAMS,ROBERT D
SERVICE ADDRESS:.. 1611 SAND KEY CIR
PHONE :. 407/977-8068
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/6/05 READ 2078660
 . 5/9/05 READ 2066680 NEG
RESOLUTION :. READ 2088100 USED FOR BILLING
 .
 . SL/EC
RDATE :. 05/16/05

CORPÝÝ----. 067

Alafaya

ROUTE :. 2
SERVICE ORDER# :. 935966
ACCOUNT# :. 006470022962
CUSTOMER NAME :. SHALABY, GEORGE
SERVICE ADDRESS: 1044 BRIELLE AVE
PHONE :. 407/365-4053
EDATE :. 06/14/05
TYPE :. 21
FOPER :. AU
COMMENT :. 4/6/05 READ 1237140
 . 5/6/05 READ 1260430 H/C
RESOLUTION :. READ 1263800

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 249

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. SL/EC
 :. 05/16/05

CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 939159
ACCOUNT# :. 006700092971
CUSTOMER NAME :. MARSHALL,CYNTHIA M
SERVICE ADDRESS: :. 3322 GAMBEL OAK CT
PHONE :. 407/977-6443
EDATE :. 06/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ & NEED METER #-IS THIS A NEW METER ?
 . 6/22/05- 748300
 . 6/10/05 366070
 . 5/11/05 349150
 . **FOR MVR REPORT**
RESOLUTION :. 6/10/05-748300-BILLED-NEW REGISTER**
 . 6/23/05-748520
 .
 . 5/11/05-349150-OLD REGISTER-THIS IS WHY READS DIDN'T FOLLOW
 . MIKE O/DB
RDATE :. 06/23/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 939395
ACCOUNT# :. 006700000183
CUSTOMER NAME :. LANDQUEST X LLC,
SERVICE ADDRESS: :. 11 ALAFAYA WOODS BLVD
PHONE :. 312/893-2700
EDATE :. 06/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-READ 321880
 . 6/14/05-READ 3211880-SAME-BILLED
 . 5/16/05-READ 3241020-MIS READ S/B ALSO; " 3211880"
 . DID ADJUSTMENT
 . SEWER CR; - 57.77- CONS CR; - 22,220
 . FRANCHISE - 3.47- CONS CR; - 22,220
 . MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 939408

Alafaya

ACCOUNT# :. 006700000190
CUSTOMER NAME :. VON SCHMELING RETAIL/RETAIL,
SERVICE ADDRESS:. 150 ALAFAYA WOODS BLVD S 104
PHONE :. 407/740-6747
EDATE :. 06/22/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/22/05-READ 44600

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 250

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . 6/14/05-READ 43600-BILLED
 . 5/13/05-READ 10
 . MIKE O/DB
RDATE :.. 06/22/05

CORPÝÝ----- 067

ROUTE :.. 1
SERVICE ORDER# :.. 939409
ACCOUNT# :.. 006700002371
CUSTOMER NAME :.. FARRELL, DEANNA L
SERVICE ADDRESS:.. 417 ALAFAYA WOODS BLVD G
PHONE :.. 407/697-3187
EDATE :.. 06/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/22/05-READ 24400
 . 6/14/05-READ 23100-BILLED
 . MIKE O/DB
RDATE :.. 06/22/05

CORPÝÝ----- 067

ROUTE :.. 1
SERVICE ORDER# :.. 939412
ACCOUNT# :.. 006700003887
CUSTOMER NAME :.. DEAN, JANAL
SERVICE ADDRESS:.. 521 ALAFAYA WOODS BLVD F
PHONE :.. / -
EDATE :.. 06/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/9/05-READ 7240-BILLED
 . 5/12/05- MR 6520
 . MIKE O/DB
RDATE :.. 06/22/05

CORPÝÝ----- 067

ROUTE :.. 1
SERVICE ORDER# :.. 939416
ACCOUNT# :.. 006700003504
CUSTOMER NAME :.. FLAIM, JOHN H
SERVICE ADDRESS:.. 533 ALAFAYA WOODS BLVD H
PHONE :.. 917/892-0287
EDATE :.. 06/22/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/9/05-READ 7510-BILLED

Alafaya

. 5/12/05- MR 640950
. 6/9/05-NEW REGISTER
. MIKE O/DB
: 06/22/05

RDATE

CORPÝ-----. 067

ROUTE :. 2

SERVICE ORDER# :. 939636

ACCOUNT# :. 006700024193

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 251

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. DEVATY, THOMAS
SERVICE ADDRESS :. 870 CALAFUT CT
PHONE :. 407/257-4108
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/13/05-READ 2200-BILLED-NEW REGISTER
 :. 5/13/05-READ 2703180
 :. MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 939653
ACCOUNT# :. 006700024386
CUSTOMER NAME :. NELSON, RUPERT
SERVICE ADDRESS :. 1290 LAKE ROGERS CIR
PHONE :. / -
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-1603290-VACANT***
 :. 6/13/05-1603300-BILED
 :. 6/2/05- 1603300
 :. MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 939655
ACCOUNT# :. 006701010140
CUSTOMER NAME :. GRIFFIN, LISA M
SERVICE ADDRESS :. 1210 LAKE ROGERS CIR
PHONE :. 407/970-7743
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-17860
 :. 6/13/05-15420-BILLED-NEW REGISTER**
 :. MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 4
SERVICE ORDER# :. 939733

Alafaya

ACCOUNT# :. 006701015601
CUSTOMER NAME :. JOYNER,RODNEY
SERVICE ADDRESS:. 2683 SUGAR PINE RUN
PHONE :. 407/359-2443
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/13/05-1426370-BILLED

Alafaya

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 252

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . 5/16/05-1369600
      . MIKE O/DB
RDATE      :. 06/21/05

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CORPÝ-----. 067
ROUTE                :. 5
SERVICE ORDER#     :. 939739
ACCOUNT#             :. 006701017450
CUSTOMER NAME        :. 419 ASSOCIATES LP,
SERVICE ADDRESS:.. 1875 W CR 419 S   500
PHONE                :. 229/388-9110
EDATE                :. 06/23/05
TYPE                 :. 21
FOPER                :.
COMMENT              :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION           :. 6/21/05-READ 6030
                     :. 6/14/05-BILLED READ 6030
                     :. 5/16/05-SAME READ BILLED
                     :. MIKE O/DB
RDATE                :. 06/21/05

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CORPÝÝ----. 067
ROUTE                :. 7
SERVICE ORDER#     :. 939749
ACCOUNT#             :. 006701011522
CUSTOMER NAME        :. MYERS,BRETT
SERVICE ADDRESS:.. 2873  STRAND CIR
PHONE                :. 407/366-4117
EDATE                :. 06/23/05
TYPE                 :. 21
FOPER                :.
COMMENT              :. READ HIGH ON MVR REPORT
RESOLUTION           :. 6/21/05-READ 1247200-RE-READ
                     :. 6/14/05-READ 1245760-BILLED
                     :. 5/16/05-READ 1211950
                     :. MIKE O/DB
RDATE                :. 06/21/05

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CORPÝý----. 067
ROUTE          :. 8
SERVICE ORDER# :. 939753
ACCOUNT#       :. 006701016093
CUSTOMER NAME  :. BALENTIN,BLANCA
SERVICE ADDRESS: 600 LYNN ST
PHONE          :. 216/215-1729
EDATE         :. 06/23/05
TYPE          :. 21
FOPER         :.
COMMENT        :. READ HIGH ON MVR REPORT

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Alafaya

RESOLUTION :.. 6/21/05-READ 682150-NO LEAKS
 . 6/10/05-READ 677900-BILLED
 . 5/11/05-READ 655240-PRIOR BILLED
 . MIKE O/DB
RDATE :.. 06/21/05

CORPyý----- . 067

ROUTE :.. 9

SERVICE ORDER# :.. 939756

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 253
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :.. 006700050251
CUSTOMER NAME :.. MALL, PAUL
SERVICE ADDRESS:.. 3340 RED ASH CIR
PHONE :.. 407/971-4446
EDATE :.. 06/23/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 6/21/05-READ 77640-MAY HAVE BEEN LEAKING IN BOX-OK NOW-RE-READ
 :.. 6/9/05 READ 75500-BILLED
 :.. 5/11/05-READ 55010-PRIOR READ BILLED
 :.. MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067
ROUTE :.. 9
SERVICE ORDER# :.. 939757
ACCOUNT# :.. 006700050810
CUSTOMER NAME :.. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS:.. 3629 DEER OAK CIR
PHONE :.. 407/281-4480
EDATE :.. 06/23/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 6/21/05-READ 386450-NO LEAKS-RE-READ
 :.. 6/10/05 382020-BILLED
 :.. 5/11/05 324600-PRIOR READ BILLED
 :.. MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067
ROUTE :.. 9
SERVICE ORDER# :.. 939766
ACCOUNT# :.. 006700051001
CUSTOMER NAME :.. LITTLE,GREGORY J
SERVICE ADDRESS:.. 3453 DEER OAK CIR
PHONE :.. 407/977-5466
EDATE :.. 06/23/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/21/05-READ 3900-NEW REGISTER
 :.. 6/10/05-READ 210-BILLED
 :..
 :.. 5/11/05-OLD REGISTER READ 573200
 :.. MIKE O/DB
RDATE :.. 06/21/05

Alafaya

CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 939776
ACCOUNT# :. 006700051242
CUSTOMER NAME :. WALTON, DAVID L
SERVICE ADDRESS: 3584 DEER OAK CIR
PHONE :. 407/977-9277
EDATE :. 06/23/05
TYPE :. 21

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 254

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-794240
 . 6/10/05-790880-BILLED
 . 5/11/05-718300-PRIOR READ
 . MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 939777
ACCOUNT# :. 006700051411
CUSTOMER NAME :. JOHNSON, JERRY F
SERVICE ADDRESS:.. 1658 COPPERLEAF COVE
PHONE :. 407/366-7118
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-1600-BILLED
 . 5/11/05 538770-NEW METER WAS INSTALLED AFTER THIS READ
 . MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 939879
ACCOUNT# :. 006700052041
CUSTOMER NAME :. TRINH, TODD
SERVICE ADDRESS:.. 1712 WILD INDIGO TER
PHONE :. 407/359-9447
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-READ 5730-NEW REGISTER**
 . 6/10/05-READ 230-BILLED
 .
 .
 . 5/11/05-OLD REGISTER READ; 579410
 . MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 939881
ACCOUNT# :. 006700052051
CUSTOMER NAME :. HOCKMAN, BILL
SERVICE ADDRESS:.. 1708 WILD INDIGO TER

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PHONE :. / -
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/10/05-READ 460-BILLED-NEW REGISTER**
 .
 . 5/11/05-OLD REGISTER READ; 743670
 . MIKE O/DB

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 255

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 939885
ACCOUNT# :. 006700005990
CUSTOMER NAME :. HOMEOWNERS' ASSOCIATION, LIVE OAK
SERVICE ADDRESS:.. 1901 LIVE OAK BLVD
PHONE :. / -
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/10/05-READ 101000-BILLED
 :. 5/11/05-READ 3808900
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 939886
ACCOUNT# :. 006700069930
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 3932 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-READ 205830-NO LEAKS
 :. 6/13/05-READ 197970-BILLED
 :. 5/15/05-READ 124510
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 939888
ACCOUNT# :. 006700063131
CUSTOMER NAME :. WILLETT, CHRIS
SERVICE ADDRESS:.. 3376 GERBER DAISY LN
PHONE :. 407/971-4982
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-188810
 :. 6/13/05-187100-BILLED
 :. 5/16/05-179960

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RDAT . MIKE O/DB
: 06/21/05

CORPÝÝ----. 067

ROUTE :. 10
SERVICE ORDER# :. 939889
ACCOUNT# :. 006700063691
CUSTOMER NAME :. WATERS, BRYAN
SERVICE ADDRESS: 1341 CANDY APPLE WAY

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 256

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

PHONE :.. 407/977-2454
EDATE :.. 06/23/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/21/05-READ 3000-NEW REGISTER
 :.. 6/14/05-READ 1480-BILLED
 :..
 :.. 5/16/05-OLD REGISTER-READ; 201650
 :.. MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067

ROUTE :.. 10
SERVICE ORDER# :.. 939891
ACCOUNT# :.. 006700066140
CUSTOMER NAME :.. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 4048 SAFFLOWER TER
PHONE :.. 407/706-0221
EDATE :.. 06/23/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ NDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/21/05-READ 1580-NEW REGISTER
 :.. 6/14/05-READ 1580-BILLED
 :..
 :.. 5/16/05-OLD REGISTER READ; 2020
 :.. MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067

ROUTE :.. 10
SERVICE ORDER# :.. 939893
ACCOUNT# :.. 006700066280
CUSTOMER NAME :.. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 4025 FREESIA COVE
PHONE :.. 407/706-0221
EDATE :.. 06/23/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 6/21/05-READ 40980
 :.. 6/14/05-READ 28460-BILLED
 :.. 5/16/05-READ 7170 **OLD REGISTER READ**
 :.. MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067

ROUTE :.. 10

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SERVICE ORDER# :. 939896
ACCOUNT# :. 006700063890
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:. 4357 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPORT

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 257

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 6/15/05-READ 16330-BILLED
 . 5/20/05-READ 14300-PRIOR READ BILLED
 . MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 10
SERVICE ORDER# :. 939898
ACCOUNT# :. 006701017470
CUSTOMER NAME :. SEMINOLE CO PUBLIC SCHOOL,
SERVICE ADDRESS:. 1240 SANCTUARY DR REUSE
PHONE :. 407/320-0070
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. NO READ ON MVR REPORT-READ
RESOLUTION :. 6/15/05-READ 706500-BILLED
 . 5/20/05-READ 344900-PRIOR READ BILLED
 . MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 11
SERVICE ORDER# :. 939901
ACCOUNT# :. 006700062772
CUSTOMER NAME :. CLIFTON-BROZZO,MELODIE
SERVICE ADDRESS:. 965 PARASOL PL
PHONE :. 407/365-2285
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-READ 66620
 . 6/14/05-READ 63170-BILLED
 . 5/13/05-READ 40120
 . MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 11
SERVICE ORDER# :. 939902
ACCOUNT# :. 006700061721
CUSTOMER NAME :. WHYTE,CASWELL
SERVICE ADDRESS:. 730 SANCTUARY DR
PHONE :. 407/719-9758
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT.

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RESOLUTION :. 6/21/05-READ 53880
 . 6/14/05-READ 53300-BILLED
 . 5/13/05-READ 37520-PRIOR READ BILLED
 . MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 11
SERVICE ORDER# :. 939903

Alafaya

(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 258

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006700061730
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 720 SANCTUARY DR
PHONE :. 407/706-0221
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-READ 6700
 :. 6/14/05-READ 6500-BILLED
 :. 5/17/05-READ 2960-PRIOR READ BILLED
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 11
SERVICE ORDER# :. 939905
ACCOUNT# :. 006700061740
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 710 SANCTUARY DR
PHONE :. 407/706-0221
EDATE :. 06/23/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MV REPORT
RESOLUTION :. 6/21/05-READ 18760
 :. 6/14/05-READ 17600-BILLED
 :. 5/17/05-READ 12870-PRIOR READ BILLED
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067

ROUTE :. 12
SERVICE ORDER# :. 940068
ACCOUNT# :. 006700062081
CUSTOMER NAME :. CROSSWINDS COMMUNITIES,
SERVICE ADDRESS:. 3246 OPEN MEADOW LOOP
PHONE :. 407/706-0221
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-READ 41030
 :. 6/14/05-READ 38900-BILLED
 :. 5/13/05-READ 32030-PRIOR READ BILLED
 :.
 :. MIKE O/DB
RDATE :. 06/21/05

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CORPÝÝ----. 067

ROUTE :. 12
SERVICE ORDER# :. 940069
ACCOUNT# :. 006700061321
CUSTOMER NAME :. CRUMP, KEN
SERVICE ADDRESS:. 3056 JUNE BERRY TERR
PHONE :. 407/366-2056
EDATE :. 06/24/05
TYPE :. 21

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 259

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. READ SAME HAS PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-READ 178640
 :. 6/14/05 READ 178640-BILLED SAME READ
 :. 5/13/05-READ 178640-PRIOR READ SAME
 :.
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067
ROUTE :. 12
SERVICE ORDER# :. 940071
ACCOUNT# :. 006700061571
CUSTOMER NAME :. DICIERO,JOHN
SERVICE ADDRESS:.. 3121 JUNE BERRY TERR
PHONE :. 407/365-0680
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/21/05-READ 3650-NEW REGISTER
 :. 6/13/05-READ 3650-BILLED
 :.
 :.
 :. 5/13/05-OLD REGISTER READ; 268520
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067
ROUTE :. 12
SERVICE ORDER# :. 940074
ACCOUNT# :. 006700060051
CUSTOMER NAME :. JANOWITZ,ERIC
SERVICE ADDRESS:.. 2974 SWEETSPIRE CIR
PHONE :. 407/625-5530
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/13/05-8050-BILLED-NEW REGISTER**
 :.
 :. 5/13/05-OLD REGISTER READ; 324650
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----. 067
ROUTE :. 12
SERVICE ORDER# :. 940076
ACCOUNT# :. 006700065471

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CUSTOMER NAME :. MARKS, JAMES G
SERVICE ADDRESS:. 3651 HEIRLOOM ROSE PL
PHONE :. / -
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-15820
. 6/14/05-13500-BILED

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(545) REPORT UBERSORDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 260

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . 5/16/05-5200-PRIOR READ BILLED
      .
      . MIKE O/DB
RDATE      :. 06/21/05

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CORPÝ-----. 067
ROUTE                :. 14
SERVICE ORDER#     :. 940079
ACCOUNT#             :. 006700092701
CUSTOMER NAME        :. CALLOW, PAUL
SERVICE ADDRESS:.. 3591  HOLLOW OAK RUN
PHONE                :. 407/359-8066
EDATE                :. 06/24/05
TYPE                 :. 21
FOPER                :.
COMMENT              :. READ HIGH ON MVR REPORT
RESOLUTION           :. 6/21/05-231900
                     :. 6/10/05-230500-BILLED
                     :. 5/11/05-210550-PRIOR READ BILLED
                     :.
                     :. MIKE O/DB
RDATE                :. 06/21/05

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CORPÝÝ-----. 067
ROUTE                :. 11
SERVICE ORDER#     :. 940084
ACCOUNT#             :. 006700062711
CUSTOMER NAME        :. CORTES, LOUIS
SERVICE ADDRESS:.. 1020 PARASOL PL
PHONE                :. 407/365-4811
EDATE                :. 06/24/05
TYPE                 :. 21
FOPER                :.
COMMENT              :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION           :. 6/21/05-447300-RE-READ
                     :. 6/10/05-430700-BILLED
                     :. 5/11/05-429050-PRIOR READ BILLED
                     :
                     : MIKE O/DB
RDATE                :. 06/21/05

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CORPÝ-----. 067
ROUTE          :. 14
SERVICE ORDER# :. 940085
ACCOUNT#       :. 006700093140
CUSTOMER NAME  :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS: 3400 DIAMOND LEAF LN
PHONE          :. 407/281-4480
EDATE         :. 06/24/05

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TYPE	:: 21
FOPER	::
COMMENT	:: READ HIGH ON MVR REPORT
RESOLUTION	:: 6/21/05-READ 12530
	. 6/10/05-READ 11930-BILLED
	. 5/12/05-READ 3300-PRIOR READ BILLED
	.
	. MIKE O/DB
RDATE	:: 06/21/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 261

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :.. 14
SERVICE ORDER# :.. 940087
ACCOUNT# :.. 006700094171
CUSTOMER NAME :.. MCDOWELL,MICHAEL
SERVICE ADDRESS:.. 3578 OVERCUP OAK DR
PHONE :.. 407/325-4467
EDATE :.. 06/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/13/05-5780-NEW REGISTER**
 .
 . 5/12/05-OLD REGISTER READ; 355880
 .
 . MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067

ROUTE :.. 14
SERVICE ORDER# :.. 940089
ACCOUNT# :.. 006700094182
CUSTOMER NAME :.. BARRINGER,CHRISTINE
SERVICE ADDRESS:.. 3568 OVERCUP OAK DR
PHONE :.. 407/977-1941
EDATE :.. 06/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/10/05-1330-NEW REGISTER**-READ-BILLED
 .
 . 5/12/05-OLD REGISTER READ; 30900
 .
 . MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----. 067

ROUTE :.. 14
SERVICE ORDER# :.. 940093
ACCOUNT# :.. 006700094231
CUSTOMER NAME :.. MACHESKE,PAUL
SERVICE ADDRESS:.. 2361 FOLIAGE OAK TER
PHONE :.. 407/359-2868
EDATE :.. 06/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 6/21/05-227040
 . 6/10/05-225010-BILLED

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. 5/12/05-191500-PRIOR READ BILLED

.

. MIKE O/DB

RDATE

:. 06/21/05

CORPÝÝ----. 067

ROUTE :. 15

SERVICE ORDER# :. 940094

ACCOUNT# :. 006700104380

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 262

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 2560 DARK OAK CT
PHONE :. 407/281-4480
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/13/05-1170-BILLED & NEW REGISTER**
 :.
 :. 5/12/05-OLD REGISTER READ; 680
 :.
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----- . 067
ROUTE :. 15
SERVICE ORDER# :. 940096
ACCOUNT# :. 006700104390
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 2540 DARK OAK CT
PHONE :. / -
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :. 6/13/05-600-BILLED -NEW REGISTER**
 :.
 :. 5/12/05-OLD REGISTER READ; 1440
 :.
 :. MIKE O/DB
RDATE :. 06/21/05

CORPýý----- . 067
ROUTE :. 15
SERVICE ORDER# :. 940097
ACCOUNT# :. 006700104670
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 2800 REGAL PINE TRL
PHONE :. 407/281-4480
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-10360
 :. 6/13/05-9780-BILLED
 :. 5/12/05-3030-PRIOR READ BILLED
 :.
 :. MIKE O/DB
RDATE :. 06/21/05

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CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 940106
ACCOUNT# :. 006700104770
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:. 3475 RAMBLING OAKS LANE
PHONE :. 407/281-4480
EDATE :. 06/24/05

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 263

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

TYPE :.. 21
FOPER :..
COMMENT :.. READ UNDER PRIOR READ ON MVR REPORT
RESOLUTION :.. 6/21/05-4830-BILLED -NEW REGISTER
 . 6/13/05-4830-BILLED
 .
 . 5/12/05-OLD REGISTER READ; 5800
 .
 . MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 940110
ACCOUNT# :.. 006700106870
CUSTOMER NAME :.. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS:.. 2624 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 06/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 6/21/05-19760
 . 6/13/05-18080-BILLED
 . 5/12/05-2770-PRIOR READ BILLED
 .
 . MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----- . 067

ROUTE :.. 15
SERVICE ORDER# :.. 940112
ACCOUNT# :.. 006700106610
CUSTOMER NAME :.. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 2832 HAZEL GROVE LN
PHONE :.. 407/281-4480
EDATE :.. 06/24/05
TYPE :.. 21
FOPER :..
COMMENT :.. READ HIGH ON MVR REPORT
RESOLUTION :.. 6/21/05-25510
 . 6/13/05-25040-BILLED
 . 5/12/05-7780
 .
 .
 . MIKE O/DB
RDATE :.. 06/21/05

CORPÝÝ----- . 067

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ROUTE :. 15
SERVICE ORDER# :. 940113
ACCOUNT# :. 006700106152
CUSTOMER NAME :. BALTZ,MELISSA
SERVICE ADDRESS:. 3662 HOLLYWOOD PL
PHONE :. 407/365-3770
EDATE :. 06/24/05
TYPE :. 21
FOPER :.

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 264

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. READ HIGH FOR MVR REPORT
RESOLUTION :. 6/21/05-42750
 . 6/13/05-40740-BILLED
 . 5/12/05-21930
 .
 . MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 15
SERVICE ORDER# :. 940115
ACCOUNT# :. 006700105471
CUSTOMER NAME :. GIBBS,DIDI
SERVICE ADDRESS:. 2594 DOUBLETREE PL
PHONE :. 407/366-6570
EDATE :. 06/24/05
TYPE :. 21
FOPER :.
COMMENT :. READ HIGH ON MVR REPORT
RESOLUTION :. 6/21/05-50590
 . 6/13/05-49580-BILLED
 . 5/12/05-38890-PRIOR READ BILLED
 .
 . MIKE O/DB
RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 2
SERVICE ORDER# :. 941582
ACCOUNT# :. 006470020032
CUSTOMER NAME :. DWULET,ANNE L
SERVICE ADDRESS:. 1032 ALPUG AVE
PHONE :. 954/217-0072
EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/09/05 READ 363760
 . 06/07/05 READ 399750 H/C
RESOLUTION :. 06/16/05 READ 368150 IS CORRECT USE FOR BILLING
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941642
ACCOUNT# :. 006470009712
CUSTOMER NAME :. FREELS,RUSSELL
SERVICE ADDRESS:. 1006 OLLIFF WAY
PHONE :. 407/920-1871

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EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/10/05 READ 25530
 . 06/07/05 READ 99870 H/C
RESOLUTION :. 06/16/05 READ 113500 ***NO LEAKS *** OK USE FOR BILLING
 . DT/RB
RDATE :. 06/16/05

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 265

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 2
 SERVICE ORDER# :. 941685
 ACCOUNT# :. 006470022053
 CUSTOMER NAME :. REID,RANDY J
 SERVICE ADDRESS:. 1008 KELSEY ST
 PHONE :. 407/971-7818
 EDATE :. 06/29/05
 TYPE :. 21
 FOPER :.
 COMMENT :. 05/09/05 READ 236500
 . 06/07/05 READ 257100 H/C
 RESOLUTION :. 06/16/05 READ 260140 IS CORRECT USE FOR BILLING ALL OK
 . DT/RB
 .
 RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 941706
 ACCOUNT# :. 006470012262
 CUSTOMER NAME :. PACE,JACQUELINE
 SERVICE ADDRESS:. 1119 COVINGTON ST
 PHONE :. / -
 EDATE :. 06/29/05
 TYPE :. 21
 FOPER :.
 COMMENT :. 05/09/05 READ 347420
 . 06/08/05 READ 380980 H/C
 RESOLUTION :. 06/16/05 READ 352120 MTR WAS MISREAD-- USE FOR BILLING OK
 . DT/RB
 RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 941722
 ACCOUNT# :. 006470014145
 CUSTOMER NAME :. COLMENERO,JOSE L
 SERVICE ADDRESS:. 1041 WEAVER DR
 PHONE :. 407/971-4550
 EDATE :. 06/29/05
 TYPE :. 21
 FOPER :.
 COMMENT :. 05/09/05 READ 1483960
 . 06/08/05 READ 14930 NEG
 RESOLUTION :. 06/16/05 READ 1500890 IS CORRECT THE MTR WAS MISREAD -USE FOR
 BILLING
 . DT/RB
 RDATE :. 06/16/05

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CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941725
ACCOUNT# :. 006470012956
CUSTOMER NAME :. BEHAGEN, TASHEEN
SERVICE ADDRESS: 1012 BURNETT ST
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 21

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 266
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

FOPER :.
COMMENT :. 05/09/05 READ 1678690
 . 06/08/05 READ 1085490 NEG
RESOLUTION :. 06/16/05 READ 1686860 MTR WAS MISREAD- USE FOR BILLING OK
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941735
ACCOUNT# :. 006470018467
CUSTOMER NAME :. RZESZUT,PAT
SERVICE ADDRESS:.. 1034 MCKINNON AVE
PHONE :. 407/701-8896
EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/10/05 READ 847220
 . 06/08/05 READ 910950 H/C
RESOLUTION :. 06/16/05 READ 911910 IS CORRECT - USE FOR BILLING ALL OK
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 941788
ACCOUNT# :. 006470017921
CUSTOMER NAME :. KETCHENS,VICTOR
SERVICE ADDRESS:.. 1014 BECKSTROM DR
PHONE :. 407/977-1431
EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/10/05 READ 1691940
 . 06/08/05 READ 9991610 NEG
 . MTR WAS INSTALLED BACKWARDS NOT ABLE TO GET ACCURATE READ
 . MTR IS BEING ADJUSTED ASAP
RESOLUTION :. 06/16/05 READ 9992340 MTR IS BEING READ BACKWORDS UNTILL MTR
IS ADJUSED :.
 . CORRECTLY.
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 941794
ACCOUNT# :. 006470014667
CUSTOMER NAME :. DOLAN,THOMAS D
SERVICE ADDRESS:.. 1058 WEAVER DR

Alafaya

PHONE :. 407/359-0931
EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/09/05 READ 1393700
 . 06/08/05 READ 1414420 H/C
RESOLUTION :. 06/16/05 READ 1414520 MTR WAS CKD NO LEAKS REPORTED -USE FOR
BILLING OK
 . DT/RB
RDATE :. 06/16/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 267

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941805
ACCOUNT# :.. 006470015501
CUSTOMER NAME :.. SOOMAROO,JAI P
SERVICE ADDRESS:.. 1021 GORE DR
PHONE :.. 407/366-4760
EDATE :.. 06/29/05
TYPE :.. 21
FOPER :..
COMMENT :.. 05/10/05 READ 1534160
 :.. 06/08/05 READ 1557780 H/C
RESOLUTION :.. 06/16/05 READ 1559570 READ IS CORRECT --USE FOR BILLING
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941806
ACCOUNT# :.. 006470016036
CUSTOMER NAME :.. BLENMAN,LAUREN
SERVICE ADDRESS:.. 1006 CHANCE CV
PHONE :.. 407/365-5639
EDATE :.. 06/29/05
TYPE :.. 21
FOPER :..
COMMENT :.. 05/10/05 READ 459010
 :.. 06/08/05 READ 500660 H/C
RESOLUTION :.. 06/16/05 READ 504560 READ IS CORRECT -- USE FOR BILLING
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

ROUTE :.. 2
SERVICE ORDER# :.. 941808
ACCOUNT# :.. 006470016871
CUSTOMER NAME :.. ULCICKAS,MARGARET
SERVICE ADDRESS:.. 1005 STOUT CT
PHONE :.. / -
EDATE :.. 06/29/05
TYPE :.. 21
FOPER :..
COMMENT :.. 05/10/05 READ 496970
 :.. 06/08/05 READ 532140 H/C
RESOLUTION :.. 06/16/05 READ 535130 READ IS CORRECT -- USE FOR BILLING
 :.. DT/RB
RDATE :.. 06/16/05

CORPÝÝ----. 067

Alafaya

ROUTE :. 2
SERVICE ORDER# :. 941811
ACCOUNT# :. 006470016991
CUSTOMER NAME :. MOSES,HAZEL
SERVICE ADDRESS:. 1028 BECKSTROM DR
PHONE :. / -
EDATE :. 06/29/05
TYPE :. 21
FOPER :.

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 268

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. 05/10/05 READ 589800
 . 06/08/05 READ 628640 H/C
RESOLUTION :. 06/16/05 READ 630920 IS CORRECT -- USE FOR BILLING
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941862
ACCOUNT# :. 006470005952
CUSTOMER NAME :. THOMPSON, MATTHEW S
SERVICE ADDRESS:.. 1136 SHAFFER TRL
PHONE :. 407/977-4190
EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/06/05 READ 893570
 . 06/06/05 READ 890620 H/C
RESOLUTION :. 06/16/05 READ 897590 IS CORRECT MTR WAS MISS READ -USE FOR
BILLING
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941866
ACCOUNT# :. 006470006305
CUSTOMER NAME :. CONNER, TAMMIE
SERVICE ADDRESS:.. 1085 SHAFFER TRL
PHONE :. 407/365-4033
EDATE :. 06/29/05
TYPE :. 21
FOPER :.
COMMENT :. 05/06/05 READ 665100
 . 06/07/05 READ 749310 H/C
 .
RESOLUTION :. 06/16/05 READ 768430 OK NO LEAKS -USE FOR BILLING
 . DT/RB
RDATE :. 06/16/05

CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 941869
ACCOUNT# :. 006470006411
CUSTOMER NAME :. MOSS, ROBERT
SERVICE ADDRESS:.. 1003 LEINHART CT
PHONE :. 407/314-2517
EDATE :. 06/29/05
TYPE :. 21

Alafaya

FOPER :.
COMMENT :. 05/06/05 READ 15600
 . 06/07/05 READ 78060 H/C
RESOLUTION :. 06/16/05 READ 86150 IS CORRECT NO LEAKS REPORTED-- OK USE FOR
BILLING
 . DT/RB
RDATE :. 06/16/05

CORPýý----. 067
ROUTE :. 1
SERVICE ORDER# :. 886092

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 269

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006700004125
CUSTOMER NAME :. CARLO, BEATRICE M
SERVICE ADDRESS:.. 465 ALAFAYA WOODS BLVD E
PHONE :. 321/438-9542
EDATE :. 01/06/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE PER COMPLEX SINCE THIS CUSTOMER VACATED THIS
PROPERTY, . 8/3/04, BACK BILLED TO NEW CUSTOMER-(UNITED DOMINION) ON NEXT
DASH#6 . 670-000412-6
RESOLUTION :. 56830 CONS BILLED IN ERROR
 . 56830 CONS ADJUSTED & BACK BILLED TO NEXT DASH#6
 . HERE 8/3/04-9/1/04-BACK BILLED FOR; AFTER THIS DATE TO 12/9/04
 .
 . SEWER CR; - 99.07- CONS CR; 56830
 . FRANCHISE - 5.95- CONS CR; 56830
 .
 . DB
RDATE :. 01/06/05

CORPÝÝ----- . 067
ROUTE :. 1
SERVICE ORDER# :. 886117
ACCOUNT# :. 006700004126
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:.. 465 ALAFAYA WOODS BLVD E
PHONE :. / -
EDATE :. 01/06/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTED THIS ACT SINCE THIS CUSTOMER HAS HAD THIS PROPERTY
SINCE . 8/3/04-PER COMPLEX-FROM; 8/4-12/9/04-ALL TO UNITED DOMINION
RESOLUTION :. 56830-CONS NOT BILLED-TRANSFERED FROM PRIOR ACT; 670-000412-5
 . 56830-CONS BACK BILLED TO THIS ACT
 .
 . SEWER CHRGED; +99.07 CONS CHRGED; 56830 (8/4-12/9/04)
 . FRANCHSIE CHG + 5.95 CONS CHRGED; 56830
 .
 . (PER COMPLEX -CHIP)DB
RDATE :. 01/06/05

CORPÝÝ----- . 067
ROUTE :. 1
SERVICE ORDER# :. 886135
ACCOUNT# :. 006700003233
CUSTOMER NAME :. UNITED DOMINION REALTY,

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SERVICE ADDRESS:.. 461 ALAFAYA WOODS BLVD E
PHONE :. / -
EDATE :. 01/06/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE TO THIS CUSTOMER SINCE : "BEATRICE CARLO" HAS
BEEN LIVING :. HERE ALL ALONG SINCE; 8/2/04-12/09/04--SO CREDITED THIS
CUSTOMER
RESOLUTION :. 47060 CONS BILLED IN ERROR 8/2-12/9/04
: 47060 CONS BACK BILLED TO NEXT DASH#4 & ADJUSTED**
:
: SEWER CR; - 136.33 CONS CR; 47060
: FRANCHISE - 8.18 CONS CR; 47060

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 270

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

. DB
 .
 . FINALED BACK TO; 8/2/04-READ; 68820
 RDATE :. 01/06/05

CORPÝÝ----. 067
 ROUTE :. 1
 SERVICE ORDER# :. 886146
 ACCOUNT# :. 006700003234
 CUSTOMER NAME :. CARLO, BEATRICE
 SERVICE ADDRESS:.. 461 ALAFAYA WOODS BLVD E
 PHONE :. 321/438-9542
 EDATE :. 01/06/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE TO THIS CUSTOMER NEVER BILLED-SO BACK BILLED
 BACK TO; :. 8/3/04-12/9/04-SINCE HAD APPLIED TO A INCORRECT ADDRESS WHICH
 WAS; :. 465 ALAFAYA WOODS APT. E-670-000412-5-CREDITED ALL CHRGS OFF
 THAT ACT :. TO THE NEXT DASH#6
 RESOLUTION :. 47060 CONS BILLED TO WRONG ACT; 670-000323-3(UNITED DOMINION)
 :. 47060 CONS BACK BILLED BACK TO THIS CUSTOMER; 8/4/04-12/9/04
 :.
 :. SEWER CHRGS + 136.33 CONS CHRGED +47060
 :. FRANCHISE + 8.18 CONS CHRGED +47060
 :.
 :. ***SHE WAS NEVER BILLED BECAUSE SHE WAS LISTED AT THE WORNG
 ADDRESS :. WHEN SHE APPLIED SHE GAVE APPLIED TO THE WRONG ADDRESS;
 :. 465 ALAFAYA WOODS APT.E & ALL CHRGS WERE CHRGED TO NEXT DASH#6
 :. DB
 RDATE :. 01/06/05

CORPÝÝ----. 067
 ROUTE :. 9
 SERVICE ORDER# :. 888232
 ACCOUNT# :. 006700052141
 CUSTOMER NAME :. GOMEZ, ELIA M
 SERVICE ADDRESS:.. 3357 CANOE BIRCH PL
 PHONE :. 407/366-1525
 EDATE :. 01/12/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT TO THIS CUSTOMER TRANSFERED TO; 670-000363-7(PER
 MARGE)
 :. NB -TRANSFERED THIS FINAL AMT OWEING TO TNEW ACT SO CUSTOMER
 WILL PAY

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RESOLUTION . THIS BILL ON NEW ACT**SINCE THIS BILL NOT PAID YET**
:. SEWER CR;-39.00 CONS CR; -18960
. TAX CR;- 2.64 CONS CR; -18960
. RECLAIM - 5.07 CONS CR; -18960
. TRANSFERED TO NEW ACT; 670-000363-7

.
. DB
RDATE :. 01/12/05

CORPÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 888257
ACCOUNT# :. 006700003637
CUSTOMER NAME :. GOMEZ,ELIA M
SERVICE ADDRESS:. 517 ALAFAYA WOODS BLVD E

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 271

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

PHONE :. 407/718-7123
 EDATE :. 01/12/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE PER NB (MARGE) TRANSFERED FEES FROM ANOTHER ACT
 @ :. 670-005214-1-HAS NOT PAID THIS & IS VERY LATE PER NB(MARGE)
 CHRG :. DEPOSIT & ALL FEES TO THIS ACT
 RESOLUTION :. SEWER CHRGD +39.00-CONS CHRG +18960-FROM ACT 670-005214-1
 :. TAX CHRGD + 2.64-CONS CHRG +18960
 :. RECLAIM CHRG + 5.07-CONS CHRG +8960
 :. TOTAL CHRDED +46.71
 :.
 :. DB
 RDATE :. 01/12/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 890680
 ACCOUNT# :. 006700002754
 CUSTOMER NAME :. UNITED DOMINION REALTY,
 SERVICE ADDRESS :. 437 ALAFAYA WOODS BLVD E
 PHONE :. / -
 EDATE :. 01/20/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE PER COMPLEX THAT THERE HAS BEEN A NEW CUSTOMER
 HERE SINCE :. 4/5/04-SO TRANSFERED ALL FEES TO NEXT DASH#5-CATHERINE POLANCO
 RESOLUTION :. 23620-CONSUMPTION BILLED IN ERROR & TRANSFERED TO NEXT DASH#5
 :. ADJUSTED ALL THIS CONSUMPTION OFF THIS ACCOUNT**
 :.
 :. SEWER CR; - 161.06
 :. TAX CR; - 9.67 (4/12/04-12/9/04)
 :.
 :. PER COMPLEX THE NEW CUSTOMER MOVED IN HERE 4/5/04
 :. DB
 RDATE :. 01/20/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 890696
 ACCOUNT# :. 006700002755
 CUSTOMER NAME :. POLANCO, CATHERINE
 SERVICE ADDRESS :. 437 ALAFAYA WOODS BLVD E
 PHONE :. / -
 EDATE :. 01/20/05
 TYPE :. 24

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FOPER :.
COMMENT :. ADJUSTMENT DUE TO THE FACT THAT THIS CUSTOMER NEVER APPLIED &
HAS
TO . RESIDED HERE SINCE 4/5/04-PER COMPLEX-SO BACK BILLED HER BACK
4/12/04-12/9/04
RESOLUTION :. 23620-BACK BILLED CONSUMPTION 4/12/04-12/9/04
.
SEWER CHRGED; 161.06
TAX CHRGED; 9.67
TOTAL CHRGED; 17073-BACKBILLED-MOVED IN HERE 4/5/04-DID NOT
APPLY . RECEIVED THIS INFORMATION FROM THE COMPLEX(CHIP)
DB
RDATE :. 01/20/05

Alafaya

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 272

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý-----. 067

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ROUTE                :.. 10
SERVICE ORDER#     :.. 890835
ACCOUNT#            :.. 006700065720
CUSTOMER NAME       :.. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 805  DAFFODIL CT
PHONE               :.. 407/706-0221
EDATE               :.. 01/21/05
TYPE               :.. 24
FOPER              :..
COMMENT            :.. ADJUSTMENT DUE SINCE THE NEW CUSTOMER HAS BEEN LIVING HERE
SINCE 9/25/04      :..
                   :.. BUT NEVER APPLIED, SO ADJUSTED & THIS ACCOUNT & TRANSFERED
FEES TO            :..
                   :.. NEXT DASH#1-KATHY DOBRENZ
RESOLUTION          :.. 8060-CONSUMPTION BILLED IN ERROR & ADJUSTED & TRANSFERED TO
NEXT DASH#1         :..
                   :.. FOR; 10/13-11/11/04-
                   :..
                   :.. SEWER CR; - 30.38
                   :.. TX      CR; - 2.19
                   :.. RECLAIM - 6.09
                   :.. TL      CR; - 38.66 & TRANSFERED TO 670-006572-1-KATHYU DOBRENZ
                   :.. **SINCE CONSUMPTION ON NEXT DASH FOUND** 1/20/05
                   :.. DB
RDATE              :.. 01/21/05

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CORPýý-----. 067

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ROUTE                :. 10
SERVICE ORDER#      :. 891448
ACCOUNT#              :. 006700062000
CUSTOMER NAME        :. CROSSWINDS CONSULTING ,
SERVICE ADDRESS:.. 3370 HEIRLOOM ROSE PL
PHONE                 :. 407/706-0221
EDATE                 :. 01/24/05
TYPE                  :. 24
FOPER                 :.
COMMENT               :. ADJUSTMENT TO THE NEW CUSTOMER MOVED IN HERE 11/3/04-SO CREDIT
                       . TO THIS CUSTOMER FOR ; 11/5/04-12/1/04-TRANSFERED TO; 670-
006200-1
RESOLUTION            :. TRANSFERED THESE FEE TO NEXT DASH#1-670-006200-1-ROBIN
CHOWDHURY
                       . SHE MOVED IN HERE 11/3/04-PER THE CITY
                       .
                       . SEWER CR; - 18.01- CONS CR; 4200
                       . TAX CR; - 1.45- CONS CR; 4200
                       . RECLAIM CR -6.09
                       .
                       . DB

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RDATE :. 01/24/05

CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 891469

ACCOUNT# :. 006700062001

CUSTOMER NAME :. CHOWDHURY, ROBIN

SERVICE ADDRESS: :. 3370 HEIRLOOM ROSE PL

PHONE :. 407/977-9180

EDATE :. 01/24/05

TYPE :. 24

FOPER :.

COMMENT :. ADJUSTMENT FOR BACK BILLING TO THIS CUSTOMER SINCE SHE NEVER
APPLIED &

. HAS LIVED HERE SINCE 11/3/04-PER THE CITY

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 273

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION . 11/11-12/1/04-BACK BILLED PERIOD FROM PRIOR DASH#0
 :. SEWER CHRGD; +18.01-CONS BILLED; +4200
 . TAX CHRGD; + 1.45 CONS BILLED +4200
 . RECLAM CHRGD + 6.09
 . TOTAL CHRGD; +25.55-ON 1ST BILL BACK BILLED**
 .
 . SCL/DB
 RDATE :. 01/24/05

CORPÝÝ----. 067
 ROUTE :. 2
 SERVICE ORDER# :. 892998
 ACCOUNT# :. 006470018477
 CUSTOMER NAME :. YERGER, MICHAEL
 SERVICE ADDRESS: 1032 MCKINNON AVE
 PHONE :. 407/325-2079
 EDATE :. 01/27/05
 TYPE :. 24
 FOPER :. AU
 COMMENT :. THE FIELD HAS OBTAINED THE COST FOR THE CUT LOCKS AND DAMAGED
 . ELDER VALVES AT THIS RESIDENCE SINCE THE ORIGINAL LOCK OFF.
 . THE CHARGES ARE ADDED TO THE ACCOUNT AS INDICATED.

RESOLUTION :. ELDER VALVE JACKET \$57.44
 . ELDER VALVE PLUNGER 20.08
 . 2 LOCK FEES 5.50
 . 2 TAG OUT CLIPS 8.90
 . TL TO ACCT TODAY \$91.92
 . CHARGES CAN EXCEED THIS TOTAL FOR LABOR TO REPLACE JACKET IN

GROUND . A LETTER WILL BE SENT TO THE CUSTOMER BY THE OFC MANAGER THAT

OUTLINES . THESE CHARGES AND DUE DATE OF FEES INCLUDING THE DELINQUENT

AMOUNT OWED, . KS/JM/EC

RDATE :. 01/27/05

CORPÝÝ----. 067
 ROUTE :. 4
 SERVICE ORDER# :. 893474
 ACCOUNT# :. 006710031861
 CUSTOMER NAME :. RICHARDS, STEVEN C
 SERVICE ADDRESS: 1027 CALIFORNIA CREEK DR
 PHONE :. / -
 EDATE :. 01/31/05
 TYPE :. 24
 FOPER :. AU
 COMMENT :. ADJUST DUE TO 12/22/04 MISREAD
 RESOLUTION :. 01/26/05 MR= 272340
 . 11/19/04 MR=-259000

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30=5970) . 13340 DIVIDED BY 67 DAYS = 199.11 (199 X

.
. WAS CHARGED 10,000
. S/B CHARGED -5,970
. ADJUST 4,030
. 64722 SEWER -8.79
. 64745 6%FEE - .53
. LYN

RDATE :. 01/31/05

CORPÝÝ----- . 067

ROUTE :. 1

Alafaya

(545) REPORT UBRSDREPORT.2
DETAIL SERVICE ORDER COMPLAINTS FOR

UTILITY BILLING SYSTEM
067

PAGE 274

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 895013
ACCOUNT# :. 006470011588
CUSTOMER NAME :. FENNEL, JENNIFER L
SERVICE ADDRESS:.. 1012 PEARSON DR
PHONE :. 407/687-9909
EDATE :. 02/03/05
TYPE :. 24
FOPER :. AU
COMMENT :. THIS CUSTOMER NEVER APPLIED FOR SERVICE. IT IS CHARGED BACK TO
CLOSET READ AND BILL FOR 10/04
RESOLUTION :. 10/6/04 START READ AND SERVICE 580640. TRANSFERRED CONS FOR
24190 TO THIS ACCOUNT AND \$90.67 PLUS TAX \$5.44
.
EC
RDATE :. 02/03/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 898271
ACCOUNT# :. 006470014651
CUSTOMER NAME :. WOOTEN, WM
SERVICE ADDRESS:.. 1000 FAIRCLOTH CT
PHONE :. 407/365-9908
EDATE :. 02/15/05
TYPE :. 24
FOPER :. AU
COMMENT :. 1/6/05 READ 1055540
2/7/05 READ 1051690 NEG
RESOLUTION :. REREAD 1054110 ADJUSTED ACCOUNT FOR MIS READ ON 2/9/05.
10750
GALS \$8.07 TAX \$.48. ADJUSTED AMOUNT WILL APPEAR ON 2/05 BILL
.
DT/EC
RDATE :. 02/15/05

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 898951
ACCOUNT# :. 006700004018
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:.. 541 ALAFAYA WOODS BLVD B
PHONE :. / -
EDATE :. 02/17/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE PER NEW APPLY-THIS CUSTOMER ACCOUNT SHOULD HAVE
BEEN
FINALED AS OF 12/1/04-WHEN NEW MOVED IN-BUT NEW NEVER APPLIED
UNTIL

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. TODAY 2/17/05-SO ADJSUTED ACCOUNT FOR;
. 12/9/04-1/11/05-FOR THIS ACCOUNT & TRANSFERED MONIES TO NEXT
DASH#9
. -21.33
RESOLUTION :. 2460 CONSUMPTION BILLED 12/9/04-1/11/04
. 2460 CONSUMPTION ADJUSTED-SINCE NEW IN 12/1/04-PER COMPLEX
. SEWER CR; - 20.12 CONS CR; - 2460
. TAX CR; - 1.21 CONS CR; - 2460
. DB
RDATE :. 02/17/05
CORPÝÝ----- 067

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 275

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 1
 SERVICE ORDER# :. 898956
 ACCOUNT# :. 006700004019
 CUSTOMER NAME :. AUSTIN,DARREN E
 SERVICE ADDRESS:. 541 ALAFAYA WOODS BLVD B
 PHONE :. 407/736-6760
 EDATE :. 02/17/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE SINCE THIS CUSTOMER HERE SINCE 12/9/04-SO BACK
 BILLED
 . FROM DASH#8- FOR; 12/9/04-1/11/05-TO THIS ACCOUNT
 . +21.33
 RESOLUTION :. 2460 CONSUMPTION FOR; 12/9/04-1/11/05-DUE TO THIS CUSTOMER
 HERE 12/1/04
 . 2460-CONSUMPTION BACK BILLED ON BILLING FEB 2005
 .
 . SEWER CHRG; - 20.12 CONS CHRGED; + 2460
 . TAX CHRG; - 1.21-CONS CHRGED; + 2460
 . DB
 .
 RDATE :. 02/17/05

CORPýý----. 067

ROUTE :. 1
 SERVICE ORDER# :. 898971
 ACCOUNT# :. 006700003524
 CUSTOMER NAME :. AUSTIN,DARREN E
 SERVICE ADDRESS:. 525 ALAFAYA WOODS BLVD B
 PHONE :. 407/359-9759
 EDATE :. 02/17/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT SINCE THIS CUSTOMER MOVED 12/1/04-PER COMPLEX
 . TRANSFERED FEES TO NEXT DASH#5-
 . & CREDITED THIS CUSTOMER FOR; 12/9/04-1/11/05***
 . TOTAL CR; - 16.29- FOR 110 GALS CR
 .
 RESOLUTION :. 110 CONSUMPTION BILLED IN ERROR FROM 12/9/04-1/11/05
 . 110 CONSUMPTION ADJUSTED OFF
 .
 . SEWER CR; - 15.37 CONS CR; - 110 GALS
 . TAX CR; - .92 CONS CR; - 110 GALS
 .
 . DB
 RDATE :. 02/17/05

CORPýý----. 067

ROUTE :. 1

Alafaya

SERVICE ORDER# :. 898977
ACCOUNT# :. 006700003525
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS:. 525 ALAFAYA WOODS BLVD B
PHONE :. / -
EDATE :. 02/17/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE SINCE THE PRIOR CUSTOEMR HERE SINCE 12/1/04-
 . ADJUSTMENT FOR; 12/9/04-1/11/05-
RESOLUTION :. 110 CONSUMPTION BILLED FOR 12/9/04-1/11/05-

Alafaya

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 276

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

MOVED FROM . 110 CONSUMPTION CHRGD SINCE PRIOR CUSTOMER DARREN AUSTIN

HERE 12/1/04

. SEWER CHRGD; + 15.37 CONS CHRGD; + 110

TAX CHRGD; + .92 CONS CHRGD; + 110

DB

RDATE :. 02/17/05

CORPýý-----. 067

ROUTE :. 8

SERVICE ORDER# :. 901625

ACCOUNT# :. 006710072461

CUSTOMER NAME :. RUGGIERI, SCOTT M

SERVICE ADDRESS:. 2065 SWIFT RD

PHONE : : / -

EDATE :. 02/28/05

TYPE :. 24

FOPER :. AU

COMMENT :. ADJUST DUE TO 1/26/05 MISREAD

RESOLUTION : 2/24/05 RR= 425320

. 12/22/05 MR= -410260

15060 DIVIDED BY 30 = 502.00 (502 X 30=

15,060)

. WAS CHARGED 25,880

. S/B CHARGED -15,060

. ADJUST	10,820
----------	--------

. ADJUST READING ONLY. CUSTOMER S/B CHARGED FULL 10,000 GALS.

. LYN

RDATE :. 02/28/05

CORPýý-----. 067

ROUTE :. 7

SERVICE ORDER# :. 901733

ACCOUNT# :. 006701013802

CUSTOMER NAME :. HOWARD, LEON

SERVICE ADDRESS:.. 2856 STRAND CIR

PHONE : 407/629-0020

EDATE :. 02/28/05

TYPE : 24

FOPER :.

COMMENT :. DATE FOR FINAL READ 2/28/05-WAS KEYED INCORRECTLY-THE BILL IS

CORRECT

RESOLUTION :. 2/8/05-IS THE CORRECT FINAL READ DATE-***READ 1192770-IS

CORRECT

. & USG ALSO

. SCL/DB

RDATE :: 02/28/05

Alafaya

CORPÝÝ----- 067

ROUTE :. 1

SERVICE ORDER# :. 902091

ACCOUNT# :. 006701010131

CUSTOMER NAME :. SENIOR LIVING PROPERTIES 4 LLC,

SERVICE ADDRESS:. 445 ALEXANDRIA BLVD

PHONE :. 561/735-0075

EDATE :. 03/01/05

TYPE :. 24

FOPER :.

COMMENT . :. ADJUSTMENT DUE TO THIS ACCOUNT-WE APPLIED \$747.16-TO THIS
ACCOUNT IN

. ERROR-IT WAS TO BE APPLIED TO (2) OTHER ACCOUNTS-PER CAT
W/SENIOR LIVING

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 277

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 309.81-APPLIED TO THIS ACCOUNT
 . 239.91-670-101126-1
 . 197.44-670-101127-1
 .
 . +437.35-TAKEN OFF THIS ACCOUNT
 .
 . 437.35-OFF THIS ACCOUNT
 . 239.91-TO TOHER ACT
 . 197.44-TO OTHER ACT
 . 747.16-TOTAL OF CHECK APPLIED IN ERROR TO THIS ACCOUNT-DB
RDATE :. 03/01/05

CORPÝÝ----- . 067

ROUTE :. 1
SERVICE ORDER# :. 902104
ACCOUNT# :. 006701011261
CUSTOMER NAME :. SENIOR LIVING PROPERTIES 4 LLC,
SERVICE ADDRESS :. 395 ALAFAYA WOODS BLVD
PHONE :. 561/735-0075
EDATE :. 03/01/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE SINCE THIS CUSTOMERS PAYMENT WENT TO ACT 670-
101013-1

 . CK TL; WAS; 747.16-FOR (3) ACTS
RESOLUTION :. 747.17-TL CK***
 . +435.35-TO ACT 670-101013-1
 . -239.91-TO ACT 670-101126-1
 . -197.44-TO ACT 670-101127-1
 .
 . DID, ADJUST THIS ACT FOR PAYMENT OWEING FOR BILL AMT; -
239.91**

 . 747.71-CHECK WENT TO ACT-670-101013-1
 . DB

RDATE :. 03/01/05

CORPÝÝ----- . 067

ROUTE :. 1
SERVICE ORDER# :. 902108
ACCOUNT# :. 006701011271
CUSTOMER NAME :. SENIOR LIVING PROPERTIES 4 LLC,
SERVICE ADDRESS :. 355 ALAFAYA WOODS BLVD
PHONE :. 561/735-0075
EDATE :. 03/01/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE SINCE THIS PAYMENT APPLIED IN ERROR TO 670-
101013-1

 . 747.16-WAS TOAL CK-FOR (3) ACTS

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RESOLUTION . -197.44-WAS APPLIED TO THIS ACT-& TRANSFERED
: 747.16-TL CK APPLIED TO; 670-101013-1
: +435.35-APPLIED BACK TO; 670-101013-1
: -239.91-TO 670-101126-1
: -197.44-TO THIS ACCT
.
NOT . CUSTOMER DID SEND THIS ON HER STATEMENT THE BREAKDOWN BUT WAS
: APPLIED TO THESE ACTS-DB
RDATE : 03/01/05
CORPÝý----. 067

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 278

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :. 1
 SERVICE ORDER# :. 902284
 ACCOUNT# :. 006700002771
 CUSTOMER NAME :. SZCZYPINFKI, JASON E
 SERVICE ADDRESS :. 437 ALAFAYA WOODS BLVD G
 PHONE :. 407/366-8628
 EDATE :. 03/01/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE FOR THIS CSUTOMER SINCE SHE MOVED 1/1/05-
 :. 1/11/05-2/15/05-BILL TRANSFERED TO; 670-000277-2
 :. UNITED DOMINION REALTY-NEW CCUST 2/15/05-DB
 RESOLUTION :. 3230-CONS BILLED 1/11-2/15/05-
 :. 3230-CONS ADJUSTED
 :.
 :. SEWER CR; - 26.17 -CONS CR; -3230
 :. TAX CR; - 1.57 -CONS CR; -3230
 :.
 :. SINCE CUSTOMER MOVED 1/1/05-PER COMPLEX/DB
 RDATE :. 03/01/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 902293
 ACCOUNT# :. 006700002772
 CUSTOMER NAME :. UNITED DOMINION REALTY,
 SERVICE ADDRESS :. 437 ALAFAYA WOODS BLVD G
 PHONE :. 407/925-4726
 EDATE :. 03/01/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE SINCE PRIOR CUSTOMER MOVED FROM HERE 1/1/05-NOT
 2/15/05
 :. TRANSFERED ALL FESS TO THIS ACT FROM PRIOR DASH#1
 :. 1/11/05-2/15/05
 RESOLUTION :. 3230-CONS NOT BILLED FOR; 1/11-2/15/05
 :. 3230 CONS ADJUSTED & CHARGED TO THIS ACT
 :.
 :. SEWER CHRGS; + 26.17 - CONS CHRGED; +3230
 :. TAX CHRGS; + 1.57 - CONS CHRGED; +3230
 :. DB
 RDATE :. 03/01/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 902968
 ACCOUNT# :. 006700002772
 CUSTOMER NAME :. UNITED DOMINION REALTY,
 SERVICE ADDRESS :. 437 ALAFAYA WOODS BLVD G

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PHONE :. 407/925-4726
EDATE :. 03/03/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE TO ERROR ON ADJUSTING A DEPOSIT AMT OF - \$50-
S/B -\$45
.
\$45-IS THE DEPOSIT AMT FOR THID AREA-NOT \$50
.
PER NB-MARYELLEN-INFORMED KAREN SDID ADJUST
RESOLUTION :. ADJUST CHARGES BACK ONTO THIS ACCOUNT FOR ; +5.00-SINCE
CREDITED TOO
.
MUCH OF A DEPOSIT AMT-OF \$50-DEPOSIT IS ONLY \$45
.

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(545) REPORT UBSORDREPORT.2 UTILITY BILLING SYSTEM PAGE 279
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

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      . DB
RDATE      :. 03/03/05

CORPÝÝ----. 067
ROUTE      :. 1
SERVICE ORDER# :. 903907
ACCOUNT#    :. 006700002606
CUSTOMER NAME :. HOFFMAN,DUSTIN
SERVICE ADDRESS:. 429 ALAFAYA WOODS BLVD F
PHONE       :. 407/484-8578
EDATE       :. 03/07/05
TYPE        :. 24
FOPER       :.
COMMENT     :. ADJUSTMENT DUE PER COMPLEX SINCE THIS CUSTOMER VACATED
12/15/03
      . TRANSFERED CHARGES TO THIS ACCOUNT TO NEXT DASH#7-DB
RESOLUTION :. 13460-CONSUMPTION BILLED IN ERROR-TRANSFERED TO NEXT DASH#7-
      . 13460-CONSUMPTION ADJUSTED OFF ACT ALSO-12/9-2/10/05
      . SINCE THIS CUSTOMER VACATED 12/15/03-PER COMPLEX-GLORIA
      .
      . SEWER CR; - 59.63 -CONS CR; 13460
      . TAX   CR; - 3.58 -CONS CR; 13460
      . DB
RDATE      :. 03/07/05

CORPÝÝ----. 067
ROUTE      :. 1
SERVICE ORDER# :. 904132
ACCOUNT#    :. 006700003886
CUSTOMER NAME :. WYCKOFF,ROBERT
SERVICE ADDRESS:. 521 ALAFAYA WOODS BLVD F
PHONE       :. / -
EDATE       :. 03/08/05
TYPE        :. 24
FOPER       :.
COMMENT     :. ADJUSTMENT DUE PER COMPLEX INFORMED OUR OFFICE THIS CUSTOMER
VACATED
      . 11/1/04-SO TRANSFERED CHARGES TO NEXT DASH#7
      . TOTAL CREDIT TO THIS ACCT; - $43.43
RESOLUTION :. 20 GALS CONSUMPTION BILLED IN ERROR 11/9/04-2/10/05
      . 20 GALS ADJUSTED OFF ACCOUNT
      .
      .
      . SEWER CREDIT; - $46.20 CONS CR; - 20 (11/9/04-2/10/05)
      . FRANCHISE CR; - $ 2.77 CONS CR; - 20 " "
      . TOTAL CREDIT; - $48.97-
      . DB
RDATE      :. 03/08/05
  
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Alafaya

CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 904143
ACCOUNT# :. 006700003887
CUSTOMER NAME :. DEAN, JANAL
SERVICE ADDRESS:. 521 ALAFAYA WOODS BLVD F
PHONE :. / -
EDATE :. 03/08/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE SINCE HERE FROM 12/15/04-BACK BILLED FROM

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 280

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION : . 12/9/04-2/10/05-SINCE NEVER APPLIED**
 . + 33.43 W/20 GALS CONS-CHARGED**
 :. 20 GALS BILLED 12/9/04-2/10/05-BACKBILLED
 . & ADJUSTED

SEWER CHARGED; 31.54 20 GALS CHARGED
 . FRANCISHIE CHRG; 1.89 " "
 . TOTAL CHRGED ; +33.43 " "
 . DB

RDATE :. 03/08/05

CORPýý----- . 067

ROUTE :. 8

SERVICE ORDER# :. 904721

ACCOUNT# :. 006701015212

CUSTOMER NAME :. KAMPLAN, MARK

SERVICE ADDRESS: . 390 LYNN ST

PHONE :. 407/353-0313

EDATE :. 03/09/05

TYPE :. 24

FOPER :.

COMMENT :. ADJUSTMENT DUE PER CITY VERIFIED THIS CUSTOMER DID VACATE

12/30/04

ONLY ADJUSTED FOR ; 1/13-2/11/05-SINCE PRIOR BILLING IS;

12/14/04-1/13/0

3/8/05-THIS CUSTOMER PHONED TO FINAL-HE NEVER FINALED PRIOR

TOO THIS

SO WE COULD NOT ADJUST ALL THE WAY BACK TO 12/14/04-READ-SINCE

HE

VACATED 12/30/04-PER CITY**

RESOLUTION :. ***ADJUSTMENT ONLY FOR; 1/13/05-2/11/05

SEWER CREDIT; - 38.15- CONS CR; - 31160

FRANCHISE CR; - 2.63

RECLAIM CR; - 5.66

TOTAL CREDIT; - 46.44

DB

CUSTOMER NEVER FINALED WITH US PRIOR TO 3/8/05THIS IS WHEN

HE

PHONED OUR OFFICE**

RDATE :. 03/09/05

CORPýý----- . 067

ROUTE :. 8

SERVICE ORDER# :. 904723

ACCOUNT# :. 006701015213

CUSTOMER NAME :. BOUROV, GEUORGUI

SERVICE ADDRESS: . 390 LYNN ST

Alafaya

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PHONE          :. 407/678-6847
EDATE          :. 03/09/05
TYPE           :. 24
FOPER          :.
COMMENT        :. PER CITY THIS CUSTOMER HAS RESIDED HERE SINCE 12/30/04-& NEVER
APPLIED

                . BACK BILLED ONLY FOR PARTIAL ; 1/13/05-2/11/05
                . CHARGED; + 46.44
RESOLUTION     :. 1/13/05-2/11/05-BACK BILLED FOR:
                .
                . SEWER CHARGES; + 38.15 CONS CHRGED; + 31160
                . FRANCHISE CHG; + 2.63
                . RECLAIM CHG; + 5.66
                . TOTAL CHRGED ; + 46.44

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 281

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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      . DB
RDATE      :. 03/09/05

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CORPýý-----. 067

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ROUTE                :. 7
SERVICE ORDER#     :. 907833
ACCOUNT#            :. 006710036402
CUSTOMER NAME       :. AFKHAMI, MOHAMMAD H
SERVICE ADDRESS    :. 2120 INVERNESS CT
PHONE               :. 407/366-8000
EDATE              :. 03/09/05
TYPE               :. 24
FOPER             :. AU
COMMENT            :. THE SEWER SERVICE AT THIS ADDRESS WAS PLUGGED WITH AN ELDER
VALVE DUE TO
UP SERVICE
PULL THE
2/23/05.
.
RESOLUTION          :. THE CUSTOMER FILED AN INSURANCE CLAIM AGAINST US FOR DAMAGES
WITHIN THE
. HOME. THE CUSTOMER DID NOT HAVE SERVICE FROM 2/16/05-2/23/05
DUE TO THE
. PLUG. AN ADJUSTMENT WAS GIVEN FOR THE FULL BASE AND
CONSUMPTION CHARGES
. DUE TO OUR ERROR AND RESULTING INSURANCE CLAIM.
. ACCOUNT ADJUSTED AS FOLLOWS:
. SEWER -$18.53 -1000 GALLONS
. FRANCH FEE -$1.11

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      . KS
RDATE      :. 03/09/05

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CORPýý-----. 067

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ROUTE                :. 1
SERVICE ORDER#      :. 905006
ACCOUNT#              :. 006700003421
CUSTOMER NAME        :. FARMER, TASHIA
SERVICE ADDRESS:.. 537 ALAFAYA WOODS BLVD H
PHONE                 :. 804/605-1632
EDATE                 :. 03/10/05
TYPE                  :. 24
FOPER                 :.
COMMENT               :. ADJUSTMENT DUE PER COMPLEX-THIS CUSTOMER VACATED DURING
HURRRICANE

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Alafaya

CONTACTED . & THEY DIDN'T A DATE OF TERMINATION, & THIS CUSTOMER HAS NOT

RESOLUTION . OUR OFFICE TO TERMINATE HER ACCOUNT
CREDIT ONLY BACK TO; 10/12/04-**

14.66-SEWER CHRGES 10/12-11/9/04-	FRANCHISE CHRG	.88
14.66-SEWER CHRGES 11/9-12/9/04-	FRANCHISE CHRG	.88
15.15-SEWER CHRGES 12/9/04-1/11/05	FRANCHISE CHRG	.91
16.35-SEWER CHRGES 1/11-2/10/05	FRANCHISE CHRG	.98
-60.82-TOTAL SEWER CREDIT**	FRANCHISE CHRG	-3.65-CREDIT

TOTAL

RDATE . TOTAL CREDIT; - 64.47 WITH "O" CONSUMPTION FOR ALL**
DB
03/10/05

CORPÝ-----. 067

ROUTE :. 1

SERVICE ORDER# :. 905048

ACCOUNT# :. 006700003422

CUSTOMER NAME :. UNITED DOMINION REALTY,

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 282
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 537 ALAFAYA WOODS BLVD H
PHONE :.. / -
EDATE :.. 03/10/05
TYPE :.. 24
FOPER :..
COMMENT :.. ADJUSTMENT FOR BACK BILL-10/12/04-2/10/05-PRIOR CUSTOMER
VACATED
 . DURING HURRICANE-UNSURE OF TERMINATION PER COMPLEX(GLORIA)
 . SO WE TRANSFERED THOSE CHRGESD TOO THIS ACCOUNT
 . TOTAL CHRGES; +64.47- "O" CONSUMPTION**
RESOLUTION :.. 14.66-SEWER CHRGES BILLED 10/12/04-11/9/04 FRANCHISE CHRG
BILLED; .88
 . 14.66-SEWER CHRGES BILLED 11/9/04-12/9/04 FRANCHISE CHRG
BILLED; .88
 . 15.15-SEWER CHRGES BILLED 12/9/04-1/11/05 FRANCHISE CHRG
BILLED; .91
 . 16.35-SEWER CHRGES BILLED 1/11/05-2/10/05 FRANCHISE CHRG
BILLED; .98
 . +60.82-TOTAL SEWER BACK BILLED FRANCHISE CHRG BACK
BILLED TL;3.65
 .
 . TOTAL SEWER BACK BILLED; + 64.47- "O"CONSUMPTION
 . DB
RDATE :.. 03/10/05

CORPýý----. 067
ROUTE :.. 1
SERVICE ORDER# :.. 906318
ACCOUNT# :.. 006470012293
CUSTOMER NAME :.. VERA,HERLEN
SERVICE ADDRESS:.. 1113 COVINGTON ST
PHONE :.. 407/971-0851
EDATE :.. 03/15/05
TYPE :.. 24
FOPER :.. AU
COMMENT :.. 2/8/05 READ 421550
 . 3/7/05 READ 446200 H/C
RESOLUTION :.. 3/14/05 REREAD 417750 2/8/05 MISREAD. ADJUSTED ACCOUNT 3800
GALS
 . \$8.28. ADJUSTED AMOUNT WILL BE ON 3/05 BILL
 .
 . SL/EC
RDATE :.. 03/15/05

CORPýý----. 067
ROUTE :.. 2
SERVICE ORDER# :.. 907248
ACCOUNT# :.. 006700024385
CUSTOMER NAME :.. BELL,HAROLD

Alafaya

SERVICE ADDRESS:.. 1290 LAKE ROGERS CIR
PHONE :.. 407/679-1128
EDATE :.. 03/17/05
TYPE :.. 24
FOPER :..
COMMENT :.. ADJUSTMENT FOR PERIODS FROM; 10/13/04-2/10/05-CREDIT ACCOUNT
SINCE :.. NO CONSUMPTION & WAS SCHEDULED FOR DIG UP FOR NON-PAYMENT &
HAS NOT :.. PAID
RESOLUTION :.. 10/13-11/10/04- SEWER CHRGS; - 14.66 FRANCHISE CR; - .88
:.. 11/10-12/10/04- SEWER CHRGS; - 14.66 FRANCHISE CR; - .88
:.. 12/10/04-1/11/05 " " - 15.15 " " - .91
:.. 1/11/05-2/10/05 " " - 16.35 " " - .98
:.. TOTAL SEWER CREDIT; -60.82 TOTAL FRANCHISE - .3.65
:.. DB
RDATE :.. 03/17/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 283

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 9
SERVICE ORDER# :. 909279
ACCOUNT# :. 006700050622
CUSTOMER NAME :. PAKZADIAN,JENNIFER
SERVICE ADDRESS:.. 1469 TWIN LEAF LN
PHONE :. 407/970-1988
EDATE :. 03/23/05
TYPE :. 24
FOPER :. AU
COMMENT :. 2/1/05 READ 562930
 :. 3/10/05 READ 555300 NEG
RESOLUTION :. READ 556430 CUSTOMER OVER BILLED ON 2/10/05 MIS READ.
ADJUSTED
 :. CONS 10110 \$15.59 FRANCHISE FEE \$.94. ADJUSTED AMOUNT WILL
BE
 :. REFLECTED ON THE 3/05 BILL
 :.
 :. SL/EC
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 11
SERVICE ORDER# :. 909297
ACCOUNT# :. 006700061730
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:.. 720 SANCTUARY DR
PHONE :. 407/706-0221
EDATE :. 03/23/05
TYPE :. 24
FOPER :. AU
COMMENT :. 2/15/05 READ 10000
 :. 3/14/05 READ 2400 NEG
RESOLUTION :. REREAD 2690 2/15/05 READ WAS MISKEYED AS 10000 INSTEAD OF
1000. ACCT
 :. ADJUSTED TO REREAD TAKEN AT THAT TIME FOR 1024. ADJUSTED
ACCOUNT FOR
 :. 8980 GALS \$19.58 AND TAX \$1.17. ADJUSTED AMOUNT WILL APPEAR ON
3/05
 :. BILL.
 :.
 :. SL/EC
RDATE :. 03/23/05

CORPýý----. 067

ROUTE :. 8
SERVICE ORDER# :. 910762
ACCOUNT# :. 006710064772
CUSTOMER NAME :. JACKSON,MELANIE

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SERVICE ADDRESS:. 1076 COUNTRY COVE CT

PHONE :. 407/365-8116

EDATE :. 03/29/05

TYPE :. 24

FOPER :. AU

COMMENT :. ADJUST DUE TO 2/23/05 MISREAD

RESOLUTION :. 3/29/05 MR= 344560

. 1/26/05 MR= -325650

. 18,910 DIVIDED BY 63 = 300.16 (300 X
30=9,000)

. WAS CHARGED 10,000

. S/B CHARGED -9,000

. ADJUST 1,000 1,000 X 2.18= 2.18

. 64722 WATER -2.18

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 284

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

. 64745 6% FEE - .13
 . LYN
 RDATE :. 03/29/05

CORPýý----- 067
 ROUTE :. 1
 SERVICE ORDER# :. 911035
 ACCOUNT# :. 006470007801
 CUSTOMER NAME :. ELIAS, JOHN H
 SERVICE ADDRESS: 1108 SUGARBERRY TRL
 PHONE :. 407/977-7680
 EDATE :. 03/30/05
 TYPE :. 24
 FOPER :. AU
 COMMENT :. I CHECKED WITH THE CITY OF OVIEDO ABOUT FAST METER AND WATER
 ADJUSTED :. BY THEM FOR FAST METER.
 RESOLUTION :. THE CITY ADJUSTED 19710 GALS OF WATER. THIS ACCOUNT IS
 ADJUSTED FOR :. THE SAME FOR SEWER \$42.97 AND 19710 GALS.
 .
 . EC
 RDATE :. 03/30/05

CORPýý----- 067
 ROUTE :. 10
 SERVICE ORDER# :. 911213
 ACCOUNT# :. 006700065801
 CUSTOMER NAME :. VU,
 SERVICE ADDRESS: 3841 SAFFLOWER TER
 PHONE :. / -
 EDATE :. 03/30/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE SINCE THIS CUSTOMER DOESN'T EXIST-SO WAIVED ALL
 CHARGES :. BILLED PER EC NOTE ON NOTE SCREEN-SHE ADJSUTED NEXT DASH#2
 RESOLUTION :. SEWER CR; - 29.48 CONS CR; - 11380
 :. FRANCHISE - 2.18 CONS CR; - 11380
 :. RECLAIM - 6.79 NO CONS CREDIT
 :. TOTAL CR; - 38.45
 :. DB
 RDATE :. 03/30/05

CORPýý----- 067
 ROUTE :. 1
 SERVICE ORDER# :. 915994
 ACCOUNT# :. 006470001023
 CUSTOMER NAME :. RIVERA, FELIX

Alafaya

SERVICE ADDRESS:.. 1005 SHELTON CT
PHONE :. 718/513-4600
EDATE :. 04/14/05
TYPE :. 24
FOPER :. AU
COMMENT :. 3/9/05 READ 1466410
 . 4/7/05 READ 1461120 NEG
RESOLUTION :. READ 1462210 MTR# 92851097 3/9/05 WAS MIS READ. ADJUSTED
ACCOUNT FOR :. MIS READ 10120 GALS \$10.16 SEWER AND \$.61 FRANCHISE FEE
 .
 . DT/EC
RDATE :. 04/14/05

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM PAGE 285
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

CORPýý----. 067

ROUTE :. 12
 SERVICE ORDER# :. 920922
 ACCOUNT# :. 006700060494
 CUSTOMER NAME :. LOUKE, JON
 SERVICE ADDRESS:.. 2971 SPRING HEATHER PL
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT TO BACK BILL THIS CUSTOMER SINCE THEY HAVE RESIDED
 HERE
 . SINCE 2/17/05-PER THE CITY
 . FOR; 2/17/05-4/13/05-FROM PRIOR DASH#5
 RESOLUTION :. 8310 2/15/05-3/14/05-CONSUMPTION
 . 15170 3/14/05-4/13/05-CONSUMPTION
 . 23,480 BACK BILLED TOTAL CONSUMPTION**
 .
 . SEWER BACK BILLED CHRGE; + 72.62 TL CONS CHRGED; + 23,480-GALS
 . FRANCHISE FEE CHRGED ; + 5.04 TL CONS CHRGED; + 23,480-GALS
 . RECLAIMED CHRGED ; + 11.32 O CONS
 . TOTAL CHRGED;***** +88.98-TL
 . DB
 RDATE :. 04/28/05

CORPýý----. 067

ROUTE :. 12
 SERVICE ORDER# :. 920927
 ACCOUNT# :. 006700060493
 CUSTOMER NAME :. BESWICK, DELORES
 SERVICE ADDRESS:.. 2971 SPRING HEATHER PL
 PHONE :. / -
 EDATE :. 04/28/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE SINCE THIS CUSTOMER PER THE CITY VACATED
 2/17/05
 . TRANSFERED FEES FOR; 2/15/5-4/13/05-TO NEXT DASH#4 & CREDITED
 TO THIS
 . ACCT FOR THOSE BILLINGS
 RESOLUTION :. 8310 CONS 2/15-3/14/05
 . 15170 CONS 3/14-4/13/05
 . 23,480-CONS TOTAL FOR BILLINGS;
 .
 . SEWER CR; - 72.62 CONS CR; - 23,480 GALS
 . FRANCHISE - 5.04 CONS CR; - 23,480 GALS
 . RECLAIM - 11.32 CONS CR; O CONS
 . TOTAL CR; - 88.98
 . DB

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RDATE :. 04/28/05

CORPyý----. 067

ROUTE :. 1

SERVICE ORDER# :. 926392

ACCOUNT# :. 006470013195

CUSTOMER NAME :. THOMAS,ROBIN

SERVICE ADDRESS:. 1031 COVINGTON ST

PHONE :. 407/366-9176

EDATE :. 05/16/05

TYPE :. 24

FOPER :. AU

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 286

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :. 4/6/05 READ 1735370
 . 5/9/05 READ 1718980 NEG
 RESOLUTION :. 5/16/05 REREAD 1719830. 4/6/05 BAD READ CONS TO BILL SHOULD
 HAVE
 . BEEN AVG CONS OF 10350. ADJUSTED CONS ONLY FOR 27790, NO \$\$ TO
 ADJUST.

.
 . DT/EC
 RDATE :. 05/16/05

CORPýý----. 067

ROUTE :. 10
 SERVICE ORDER# :. 926788
 ACCOUNT# :. 006700065380
 CUSTOMER NAME :. CROSSWINDS CONSULTING,
 SERVICE ADDRESS: 3699 HEIRLOOM ROSE PL
 PHONE :. 407/706-0221
 EDATE :. 05/17/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE SINCE CUSTOMERS METER SET 4/27/05-PER CITY
 . BILLINGS BACK TO; 11/19/04-4/13/05
 . METER INSTALLED PER LORETTA 5/12/05**
 RESOLUTION :. 2000 GALS BILLED IN ERROR BACK TO 11/19/04-4/13/05
 . 2000 GALS ADJUSTED OFF ACCOUNT
 . 0 CONSUMPTION S/B
 .
 . SEWER CR; - 66.49- CONS CR; - 2,000 GALS
 . FRANCHISE - 5.28- CONS CR; - 2,000 GALS
 . RECLAIM CR - 21.63- CONS CR; "0"
 . TOTAL CR; - 93.40 CONS CR; - 2,000 TL GALS
 . DB
 RDATE :. 05/17/05

CORPýý----. 067

ROUTE :. 10
 SERVICE ORDER# :. 928895
 ACCOUNT# :. 006700065940
 CUSTOMER NAME :. CROSSWINDS CONSULTING,
 SERVICE ADDRESS: 3755 SAFFLOWER TER
 PHONE :. 407/706-0221
 EDATE :. 05/23/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE TO MIS READ 4/13/05
 RESOLUTION :. 720- CONSUMPTION BILLED IN ERROR
 . 720- CONSUMPTION ADJUSTED OFF ACCOUNT
 . 0 - S/B CONSUMPTION
 .

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. SEWER CR; 1.57- CONS CR; - 720 GALS
. TAX CR; .10- CONS CR; - 720 GALS

.
. BILLED BASE CHRGS, RECLAIM & TAX
. 5/23/05-READ 2580
. DT/DB

RDATE :. 05/23/05

CORPÝÝ----. 067

ROUTE :. 9

SERVICE ORDER# :. 928965

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 287

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006700051671
 CUSTOMER NAME :. MOON, DAVID B
 SERVICE ADDRESS :. 3543 WADING HERON TERR
 PHONE :. / -
 EDATE :. 05/24/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE TO MIS READ 4/11/05-467350-S/B READ 458900
 RESOLUTION :. 5/13/05 READ 465420
 . 4/11/05 READ 467350 MIS READ
 . 8840 DAILY AVRG 3/10-5/13/05-64 DAYS = 138 GPD X 30 DAYS =
 4140
 . 4140 CONSUMPTION S/B BILLED
 . 5860 CONSUMPTION ADJUSTED
 . 10770 CONSUMPTION BILLED IN ERROR
 . SEWER CR; - 12.77 CONS; CR; - 5860
 . FRANCHISE - .77 CONS; CR; - 5860
 . READ 5/20/05-462700
 . DT/DB
 RDATE :. 05/24/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 930869
 ACCOUNT# :. 006700002756
 CUSTOMER NAME :. CLARK, DOROTHY A
 SERVICE ADDRESS :. 437 ALAFAYA WOODS BLVD E
 PHONE :. 407/925-6353
 EDATE :. 05/31/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE TO MOVE IN DATE WAS INCORRECT-& WAS BILLED IN
 ERROR
 . MOVED IN 5/21/05-PER COMPLEX-BUT WAS BILLED FROM 4/27/05- ?
 RESOLUTION :. 300 GALS BILLED FROM 4/27/05-5/27/05-DIDN'T MOVE IN UNTIL
 5/21/05
 .
 . SEWER CR; - 17.00 CONS CR; - 300 GALS
 . FRANCHSIE - 1.02 CONS CR; - 300 GALS
 . TOTAL CR; - 18.02 CONS CR TL; - 300
 .
 . 5/31/05-DID INFORM CUSTOMER WHEN SHE PHONED OUR OFFICE**
 . DB
 RDATE :. 05/31/05

CORPÝÝ----. 067

ROUTE :. 4
 SERVICE ORDER# :. 931806
 ACCOUNT# :. 006701013431

Alafaya

CUSTOMER NAME :. VAN SICKLE,JENINNE A
SERVICE ADDRESS:. 2740 RUNNING SPRINGS LP
PHONE :. 407/257-5964
EDATE :. 06/01/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTEMNT DUE SINCE A PAYMENT WAS APPLIED TO THIS ACCOUNT IN
ERROR
 . PER PAYMENT DEPT.
RESOLUTION :. 30.39-WAS TAKEN OFF THIS ACCOUNT SINCE WAS APPLIED IN ERROR
 . THE PAYMENT IS FOR ACT#670-101543-1-DID NOTIFY NORTHBROOK TO
ISSUE
 . A CORRECTED BILL
 . DB

```
ROUTE                :. 1
SERVICE ORDER#      :. 933908
ACCOUNT#              :. 006700002129
```

Alafaya

CUSTOMER NAME :. SAVINO, DANIEL
SERVICE ADDRESS:. 405 ALAFAYA WOODS BLVD F
PHONE :. 407/733-9834
EDATE :. 06/08/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE SINCE THIS CUSTOMER HAS REDIED HERE SINCE;
6/6/04-PER . COMPLEX & WAS NOT BILLED FOR THIS -SO WE BACKBILLED THE CHRGS
ONTO . THIS ACCOUNT FORM PRIOR DASH#-8
RESOLUTION :. SEWER CHRGS BACKBILLED; +112.96 CONS BACKBILLED; + 10,500
 . FRANCHISE FEE BACKBILLED + 6.77 CONS BACKBILLED; + 10,500
 . TOTAL BACKBILLED; +119.73 (FOR 10/12/04-1/24/05)
 . WAS BILLED IN ERROR TO SUZANNE PARKE; SHE RESIDED AT; 405
ALAFAY APT D . 670-000210-1
 .

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 289

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RDATE : DB
: 06/08/05

CORPýý----. 067

ROUTE : 6
SERVICE ORDER# : 935557
ACCOUNT# : 006701014104
CUSTOMER NAME : GEORGE, STEVEN
SERVICE ADDRESS: 2045 EMERALD GREEN CIR
PHONE : 386/405-6049
EDATE : 06/13/05
TYPE : 24
FOPER :
COMMENT : ADJUSTMENT DUE PER THIS CUSTOMER LISTED ON PRIOR ACCOUNT &
REQUESTED
RESOLUTION : TO TRANSFERED THIS CREDIT TO THE PRIOR DASH#3-FOR; -3.36
: TRASNFERED THIS CREDIT LEFT ON THIS ACCOUNT-TO; 670-101410-3
: SINCE THIS CUSTOMER WAS ALOS LISTED ON PRIOR DASH#-
: -3.36
: IC SPOKE TO THIS CUSTOMER
: DB
RDATE : 06/13/05

CORPýý----. 067

ROUTE : 6
SERVICE ORDER# : 935561
ACCOUNT# : 006701014103
CUSTOMER NAME : LIMBERG, DOROTHY
SERVICE ADDRESS: 2045 EMERALD GREEN CIR
PHONE : 321/246-5448
EDATE : 06/13/05
TYPE : 24
FOPER :
COMMENT : ADJUSTEMNT DUE -SINCE CREDIT APPLIED ON ACT 670-101410-4
: CUSTOMER ON BOTH ACCOUNTS-HE REQUESTED IT TO BE TRANSFERED TO
THIS ACT
: FROM CURRENT DASH#4- (670-101410-4)SINCE IT IS WOED ON THIS
ACCOUNT**
RESOLUTION : 3.36-TAKEN OFF THIS ACCOUNT-SINCE CREDIT APPLIED TP THIS
ACCOUNT
: FROM; 670-101410-4
: DB
RDATE : 06/13/05

CORPýý----. 067

ROUTE : 2
SERVICE ORDER# : 936547
ACCOUNT# : 006470022353
CUSTOMER NAME : MCVEY, PAUL

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SERVICE ADDRESS:.. 1020 KASELL PL
PHONE :.. 407/365-3243
EDATE :.. 06/15/05
TYPE :.. 24
FOPER :.. AU
COMMENT :.. 5/9/05 READ 1347000
 . 6/7/05 READ 1333390 NEG
RESOLUTION :.. READ 1334520 6/7/05 MIS READ. ADJUST ACCOUNT FOR OVER BILLED
CONS
 . 18630 \$11.53 AND TAX \$.69. ADJUSTED AMOUNT WILL BE ON 6/05
BILL.
 .
 . SL/EC
RDATE :.. 06/14/05

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(545) REPORT UBERSORDREPORT.2

UTILITY BILLING SYSTEM

PAGE 290

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

CORPÝÝ----. 067

ROUTE :. 14
 SERVICE ORDER# :. 938670
 ACCOUNT# :. 006700092971
 CUSTOMER NAME :. MARSHALL,CYNTHIA M
 SERVICE ADDRESS:. 3322 GAMBEL OAK CT
 PHONE :. 407/977-6443
 EDATE :. 06/21/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT ONLY ON MISREADS & CONSUMPTION-NO MONEY CREDITED*
 :. 5/11/05-MIS READ 711030
 :. 5/11/05 S/B READ 349150
 :. MAX IS 10,000 GALS & CUSTOMER CONSUMPTION IS OVER FOR

BILLINGS*

RESOLUTION :. 378770-CONSUMPTION BILLED IN ERROR
 :. 16890 CONSUMPTION SB/ BILLED
 :. 361880 CONSUMPTION ADJUSTED
 :.
 :. SEWER CR ONLY FOR CONSUMPTION; - 361880
 :. NO MONEY CREDITED BACK TO CUSTOMER SINCE OVER MAX 10,000

GALS**

RDATE :. 06/21/05

CORPÝÝ----. 067

ROUTE :. 1
 SERVICE ORDER# :. 939096
 ACCOUNT# :. 006700000483
 CUSTOMER NAME :. ADVANCE AMERICA #3867,
 SERVICE ADDRESS:. 87 ALAFAYA WOODS BLVD
 PHONE :. 561/989-2240
 EDATE :. 06/22/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTMENT DUE FOR MIS READ 5/12/05-365990
 :. 5/12/05-S/B READ 365590
 :. **NO MONIES CREDITED-SINCE NO CONSUMPTION BILLED**JUST READS

CORRECTED

RESOLUTION :. 6/21/05- 365590
 :. 6/14/05- 365570
 :.
 :. MIS READ 5/12/05-CORRECT READ SHOULD BE; " 365590"***
 :. MIKE O/DB
 RDATE :. 06/22/05

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CORPýý----. 067

ROUTE :. 1
SERVICE ORDER# :. 939226
ACCOUNT# :. 006700000183
CUSTOMER NAME :. LANDQUEST X LLC,
SERVICE ADDRESS: 11 ALAFAYA WOODS BLVD
PHONE :. 312/893-2700
EDATE :. 06/22/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE TO MIS READ 5/16/05-3241020
5/16/05- S/B BILLED READ; 3218800

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 291

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 22220 CONSUMPTION BILLED IN ERROR
 . 22220 CONSUMPTION ADJUSTED
 . 0 CONSUMPTION S/B BILLED
 .
 . SEWER CR; - 57.77 CONS CR; - 22220
 . FRANCHISE - 3.47 CONS CR; - 22220
 .
 . READ 6/14/05 & 6/22/05- 3218800
 . MIKE O/DB
 RDATE :. 06/22/05

CORPÝÝ----. 067
 ROUTE :. 4
 SERVICE ORDER# :. 939255
 ACCOUNT# :. 006700069971
 CUSTOMER NAME :. WHITE, ROBERT A
 SERVICE ADDRESS :. 2748 RUNNING SPRINGS LP
 PHONE :. / -
 EDATE :. 06/22/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTEMNT FOR MISREAD 5/16/05- 1095400
 . S/B READ 5/16/05-1072670
 . **NO MONIES CREDITED SINCE CONSUMPTION IS OVER MAXIMUM 10,000

GALS
 RESOLUTION :. 35150-CONSUMPTION BILLED IN ERROR
 . 22730 CONSUMPTION ADJUSTED ON SERVICE SCREEN ONLY-OVER MAXIMUM
 10,000
 . 12420 CONSUMPTION S/B BILLED
 .
 . **NO MONIES CREDITED SINCE OVER MAX. 10,000 GALS**
 . READ 6/14/05 1086370
 . READ 6/21/05 1089900
 . MIKE O/DB
 RDATE :. 06/22/05

CORPÝÝ----. 067
 ROUTE :. 4
 SERVICE ORDER# :. 939280
 ACCOUNT# :. 006700071002
 CUSTOMER NAME :. ST. PIERRE, LINDA
 SERVICE ADDRESS :. 2731 RUNNING SPRINGS LP
 PHONE :. 407/971-0354
 EDATE :. 06/22/05
 TYPE :. 24
 FOPER :.
 COMMENT :. ADJUSTEMNT DUE TO MIS READ 5/13/05-619480
 . READ S/B 5/13/05 611550
 RESOLUTION :. 12040-CONSUMPTION BILLED IN ERROR

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. 7930 CONSUMPTION ADJUSTED
. 4110 CONSUMPTION S/B BILLED
.
. SEWER CR; - 17.28 CONS CR; - 7930
. FRANCHISE - 1.04 CONS CR; - 7930
. 6/13/05-READ 615940
. 6/21/05-READ 616480
. MIKE O/DB
RDATE :. 06/22/05

CORPýý----. 067

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 292

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

ROUTE :.. 7
SERVICE ORDER# :.. 939292
ACCOUNT# :.. 006701013942
CUSTOMER NAME :.. MORILLO,JOSE
SERVICE ADDRESS:.. 2897 STRAND CIR
PHONE :.. / -
EDATE :.. 06/22/05
TYPE :.. 24
FOPER :..
COMMENT :.. ADJUSTMENT FOR MIS READ 5/13/05-FINAL READ 1163340
 :.. READ S/B 5/13/05 1104360
 :.. PER RE-READS FOR MVR REPORT 6/22/05
 :.. **NO MONIES CREDITED** JUST CONSUMPTION CORRECTED *
 :.. OVER MAX 10,000 GALS
RESOLUTION :.. 75870 CONSUMPTION BILLED IN ERROR
 :.. 16890-CONSUMPTION S/B BILLED
 :.. 58980 CONSUMPTION ADJUSTED
 :..
 :.. **NO MONIES ADJUSTED OFF-OVER MAX OF 10,000 GALS**
 :.. 6/14/05 READ 1122990
 :.. 6/22/05 READ 1127630
 :.. MIKE O/DB
RDATE :.. 06/22/05

CORPýý----- 067

ROUTE :.. 7
SERVICE ORDER# :.. 939297
ACCOUNT# :.. 006701013943
CUSTOMER NAME :.. MIJANGOS,MARIO E
SERVICE ADDRESS:.. 2897 STRAND CIR
PHONE :.. 407/366-9863
EDATE :.. 06/22/05
TYPE :.. 24
FOPER :..
COMMENT :.. ADJUSTMENT FOR MIS READ FOR 5/13/05-ON PRIOR ACT FOR IFNAL
DASH#2
 :.. 5/13/05-FINAL MIS READ WAS; 1163340
 :.. 5/13/05 S/B READ ; 1104360
RESOLUTION :.. 5/13/05-READ 1122990
 :.. 6/14/05-READ 1127630-BILLED
 :.. CONSUMPTION BILLED; 4640 SINCE STARTED IN 5/13/05
 :..
 :.. 6/21/05-READ 1127630
 :..
 :.. MIKE O/DB
RDATE :.. 06/22/05

CORPýý----- 067

ROUTE :.. 6

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SERVICE ORDER# :. 941394
ACCOUNT# :. 006710036835
CUSTOMER NAME :. MCLAUGHLIN, FRANK A
SERVICE ADDRESS:. 2433 SOUTHERN HILLS CT
PHONE :. 607/283-9223
EDATE :. 06/28/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUST DUE TO 5/20/05 MISREAD
RESOLUTION :. 06/23/05 MR= 2775950

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 293

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

30 = 7,560) . 04/20/05 MR= -2760060
15,890 DIVIDED BY 63 DAYS= 252.23 (252 X

. WAS CHARGED 10,000
. S/B CHARGED -7,560
. ADJUST 2,440 X 2.18 = -5.32
. LYN
RDATE :. 06/28/05

CORPÝÝ----. 067

ROUTE :. 6
SERVICE ORDER# :. 908588
ACCOUNT# :. 006710037614
CUSTOMER NAME :. STEEDLE,MICHELE
SERVICE ADDRESS:. 1971 S PRAIRIE DUNES CT
PHONE :. 813/760-3142
EDATE :. 03/22/05
TYPE :. 28
FOPER :. AU
COMMENT :. CUSTOMER CALLED THE ANSWERING SERVICE ON 3/19/05 TO REPORT LOW
WATER PRESSURE.
. PLEASE PROVIDE RESOLUTION
RESOLUTION :. NOT OURS
. DT/LYN
RDATE :. 03/23/05

CORPÝÝ----. 067

ROUTE :. 14
SERVICE ORDER# :. 917878
ACCOUNT# :. 006700093001
CUSTOMER NAME :. TOPOLESKI,DIANE
SERVICE ADDRESS:. 3333 GAMBEL OAK CT
PHONE :. 407/359-0206
EDATE :. 04/20/05
TYPE :. 28
FOPER :.
COMMENT :. CHECK PRESSURE ON RECLAIMED SYSTEM-SPRINKLER HEADS ON SYSTEM
JUMPING UP
. FROM GROUND AND NEIGHBORS ALSO HAVE WATER POURING OUT AT THERE
RESIDENCE
. & HERE DOWN DRIVEWAYS****TAG CUST FOR FINDINGS***
RESOLUTION :. 4/21//05-READ 264580-TAGGED-THIS IS BEING LOOKED INTO PER
ALAFAYA UTIL
. SCL/DB
RDATE :. 04/21/05

CORPÝÝ----. 067

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ROUTE                :. 15
SERVICE ORDER#      :. 921320
ACCOUNT#              :. 006700105871
CUSTOMER NAME        :. COHEN,JEFF R
SERVICE ADDRESS:.. 3615  GOLDENWOOD LN
PHONE                 :. 407/678-4864
EDATE                 :. 04/29/05
TYPE                  :. 28
FOPER                 :. AU
COMMENT               :. CUSTOMER CALLED TO SAY THAT THE RECLAIM DOES NOT HAVE ANY
PRESSURE
                      . NEITHER DO THE NEIGHBORS.
                      .
                      . **PAGED TO DON T**

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 294

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 4/29/05-READ 37810-SPOKE TO CUSTOMER-HE WILL CHANGE HIS DAYS &
TIME

. DT/DB

RDATE :. 04/29/05

CORPýý----- . 067

ROUTE :. 10

SERVICE ORDER# :. 932878

ACCOUNT# :. 006700066191

CUSTOMER NAME :. EATON,CHRISTINE L

SERVICE ADDRESS:. 4088 SAFFLOWER TER

PHONE :. 407/496-1217

EDATE :. 06/06/05

TYPE :. 28

FOPER :.

COMMENT :. CHECK RECLAIM-WOULD NOT COME ON ALL DAY SUNDAY-TAG WITH
FINDINGS

RESOLUTION :. 6/7/05-COULD BE RAIN IN SENSOR ON IRRIGATION-TAGGED
. DT/DB

RDATE :. 06/07/05

CORPýý----- . 067

ROUTE :. 12

SERVICE ORDER# :. 912229

ACCOUNT# :. 006700062341

CUSTOMER NAME :. FERRO,CAROLYN S

SERVICE ADDRESS:. 970 PATRICIAN PL

PHONE :. 973/980-2896

EDATE :. 04/04/05

TYPE :. 34

FOPER :.

COMMENT :. JUST NEED RESOLUTION FOR 4/3/05--PVC PIPE BROKEN 11:33AM -
OURS ?

. KEITH FERRO-CUST;

RESOLUTION :. 4/3/05-READ 614800-CUSTOMER HAD BROKEN OFF 1" PVC FOR FUTURE
IRIIGATION

. -THEY REPAIRED

. DT/DB

RDATE :. 04/03/05

CORPýý----- . 067

ROUTE :. 4

SERVICE ORDER# :. 911679

ACCOUNT# :. 006710033133

CUSTOMER NAME :. BECKLES,DOLLY

SERVICE ADDRESS:. 1055 SEMINOLE CREEK DR

PHONE :. 407/977-1994

EDATE :. 03/31/05

TYPE :. 35

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FOPER :. AU
COMMENT :. ATTN: SCOTT
 . THIS SERVICE ORDER HAS BEEN CREATED TO DOCUMENT REPAIR WORK
WHICH HAS
 . BEEN DONE AT THE ABOVE ADDRESS.
RESOLUTION :. READ 779500
 . FOUND BROKEN 6" SWR DURING ROUTINE WORK
 . LOCATING SWR LATERALS FOR SUNSHINE. RETREIVED TOYS HAMMER AND
OTHER D
 . -EBRIS BEFOR REPAIRS INLUDING NEW CAP REPLACEMENT
 . SL/JS
RDATE :. 03/31/05
CORPýý----. 067
ROUTE :. 10

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 295

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ORDER# :. 891123
ACCOUNT# :. 006700061890
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS:. 3480 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 01/24/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO SEWER BACK UP
 . PAGED TO DON TAYLOR
RESOLUTION :. 1/24/05-NO BLOCKAGE PROBLEM IN HOUSE
 . READ 88260
 . DT/DB
RDATE :. 01/24/05

CORPýý----. 067

ROUTE :. 3
SERVICE ORDER# :. 899649
ACCOUNT# :. 006700039191
CUSTOMER NAME :. CURRY,WENDY
SERVICE ADDRESS:. 990 BIG OAKS DR
PHONE :. 407/468-7707
EDATE :. 02/22/05
TYPE :. 36
FOPER :.
COMMENT :. MS. CALLED DUE TO BACKUP INTO HER BATHTUB.
 . SHE WAS LOCKED OFF FOR NON PAYMENT AND PAID BUT NOW HAS A
CLOG.

 . CHECK FOR CLOG AND TAG DOOR WITH YOUR FINDINGS
 . PAGED TO DON TAYLOR
RESOLUTION :. 2/22/05-READ 35770-ELDER VALVE WAS STILL IN-DID NOT GET S.O.
 . DT/DB
RDATE :. 02/22/05

CORPýý----. 067

ROUTE :. 7
SERVICE ORDER# :. 900573
ACCOUNT# :. 006710036402
CUSTOMER NAME :. AFKHAMI,MOHAMMAD H
SERVICE ADDRESS:. 2120 INVERNESS CT
PHONE :. 407/366-8000
EDATE :. 02/23/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO SEWER CLOGG. CUSTOMER HAD PLUMBER OUT
LAST
 . EVENING ON 2/22/05. SEWER CLOGGED BACK UP/

Alafaya

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      . PAGED TO DON T
      .
RESOLUTION :. READ 3738450
            . HAD NO SERVICE ORDER UNLOCKING OLD CUSTOMER
            . FOR NEW CUSTOMER
            . DT/JS
RDATE      :. 02/23/05

CORPýý----. 067
ROUTE      :. 2
SERVICE ORDER# :. 906011
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(545) REPORT UBERSORDREPORT.2

UTILITY BILLING SYSTEM

PAGE 296

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

ACCOUNT# :. 006470019654
 CUSTOMER NAME :. MYER, CHADWICK
 SERVICE ADDRESS :. 1087 DEES DR
 PHONE :. 407/538-9026
 EDATE :. 03/14/05
 TYPE :. 36
 FOPER :.
 COMMENT :. CUSTOMER HAD A PLUMBER COME OUT AND CLEAN OUT HIS SIDE OF
 SEWER.
 :. PLUMBER IS TELLING HIM THERE'S SOME BLOCKAGE ON OUR SIDE.
 CUSTOMER SAID :.
 :. HIS SEWER IS WORKING FINE AT THIS TIME. PLEASE CHECK OUT AND
 ADVISE :.
 :. CUSTOMER. NO EMERGENCY.
 RESOLUTION :. READ 1916700 TV'ED OUR LINE FROM CLEAN OUT TO MAIN NO PROBLEM
 :. CUSTOMER AT HOME
 :.
 :. DT 8:00 AM/EC
 RDATE :. 03/15/05

CORPÝÝ----. 067

ROUTE :. 2
 SERVICE ORDER# :. 910928
 ACCOUNT# :. 006470026271
 CUSTOMER NAME :. LAWSON, JAMES H
 SERVICE ADDRESS :. 1014 VERNON LP
 PHONE :. 407/366-3911
 EDATE :. 03/30/05
 TYPE :. 36
 FOPER :. AU
 COMMENT :. DON T, THE CUSTOMER AT THIS ADDRESS HAS BEEN HER SINCE THE OLD
 OWNERS
 :. HE SAID THAT THE "CITY" INSTALLED SOMETHING AT THE STREET ON
 HIS SEWER :.
 :. SOME YEARS BACK. HE HAD A CLOG AT THIS POINT AROUND 12/28/04.
 HE HAD A :.
 :. PLUMBER OUT FRANK GAY PLUMBING, THINKING THAT IT WAS HIS
 PROBLEM. THE :.
 :. PLUMBER FOUND MAIN LINE STOPPAGE 45' OF 7/8 CABLE REMV'ED BABY
 WIPES :.
 RESOLUTION :. READ 295260 RAN TV THROUGH LINE. IT WAS FLOWING OKAY BUT
 FOUND SMALL :.
 :. PLACE WHERE CAMERA WOULD HANG UP. USED CLEANER ROTO TO CLEAR
 LINE. :.
 :. PULLED BACK RAGS WITH CLEANER. TV'ED 1016 VERNON LP IN
 NOVEMBER '04 :.
 :. AND FOUND IT CLEAR. (SMALL DIP IN LINE) THESE TWO ADDRESSES
 ARE TIED :.
 :. TOGETHER. LINE CLEAR NOW.

Alafaya

SCOTTY . THE CUSTOMER'S REQUEST FOR THE PLUMBER'S BILL IS REFERRED TO
AND KAREN FOR REVIEW AND ACTION TO BE TAKEN.
DT & SL 2:10 PM 2 HRS/EC
4/18/05 PER SCOTTY CREDIT CUSTOMER'S ACCOUNT FOR \$145.00

PLUMBER'S . FEE. OKAYED FOR CODE # 15 BY MICHELLE, NB. (EC)

RDATE :. 03/30/05

CORPÝÝ-----. 067

ROUTE :. 2

SERVICE ORDER# :. 912744

ACCOUNT# :. 006470026286

CUSTOMER NAME :. KREUSCH, KERRY

SERVICE ADDRESS:.. 1016 VERNON LP

PHONE :. 407/446-5309

EDATE :. 04/05/05

TYPE :. 36

FOPER :. AU

COMMENT :. THIS SERVICE ORDER IS ENTERED BASED ON INFORMATION FOUND ON
S/O # . 910928 ON ACCT# 1014 VERNON LP

RESOLUTION :. THE FIELD WENT OUT TO CHECK COMPLAINT ABOUT CLOGGED SEWER
PROBLEMS . AT 1014 VERNON LP. IT SHOULD BE NOTED THAT THIS RESIDENCE

SEWER

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 297

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

WERE RAGS . LINE IS TIED IN WITH THE SEWER LINE AT 1014 VERNON LP. THERE
A DIP . FOUND AT THESE TWO SERVICES LINE BY THE CLEANER ROTO. THERE IS
LINE . IN THE SEWER LINE PER THE FIELD. THEIR IS A SMALL PLACE IN THE
. WHERE THE CAMERA HANGS UP.
. DT SL 2:10 PM/EC
RDATE :. 03/30/05

CORPýý----. 067
ROUTE :. 2
SERVICE ORDER# :. 912749
ACCOUNT# :. 006470026263
CUSTOMER NAME :. TEKULSKY,JEFFREY A
SERVICE ADDRESS:. 1012 VERNON LP
PHONE :. 407/977-5352
EDATE :. 04/05/05
TYPE :. 36
FOPER :. AU
COMMENT :. THE FIELD WAS OUT ON 3/30/05 TO CHECK THE SEWER LINE FOR 1014
. VERNON LP. WHILE OUT THERE, THEY CHECKED THE LINE FOR
. THIS ADDRESS AND FOR 1016 TOO.
RESOLUTION :. THE FIELD TV'ED THE LINES AND FOUND THAT THE CUSTOMER HAS
ROOTS
. IN HIS LINE, HIS SIDE. THE CUSTOMER WAS INFORMED.
. DT/SL 2:10 PM/EC
RDATE :. 03/30/05

CORPýý----. 067
ROUTE :. 2
SERVICE ORDER# :. 918259
ACCOUNT# :. 006470022512
CUSTOMER NAME :. MCCAIN,GEIONA
SERVICE ADDRESS:. 1008 MCCULLY CT
PHONE :. 904/343-6481
EDATE :. 04/20/05
TYPE :. 36
FOPER :. AU
COMMENT :. CUSTOMER CALLED ANS SERVICE ON 4/15/05 APPROX 9:50 PM TO
REPORT
. SEWAGE OVERFLOWING IN THE YARD BY THE SIDE WALK.
. **PLEASE PROVIDE RESOLUTION**
RESOLUTION :. CLEAN OUT WITH BROKEN CAP WAS SLOWY RUNNING INTO STORM DEAIN.
CHECKED
. UPSTREAM AND DOWN MANHOLES.GRAVITY NOT FLOWING IN 4 MANHOLES
FROM CLOG.

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LINE. . CALLED VAC/JETTER TRUCK.JETTED OUT LARGE GREASE LOGS TO CLEAR
CT. . ESTIMATED LESS THAN 250 GALS INTO STORM DRAIN BY 1008 MCCULLY

. RAKED UP PAPER WASHED DOWN WITH POTABLE WATER

. JH 5.5 HR /EC
RDATE :. 04/15/05

CORPýý----. 067

ROUTE :. 2
SERVICE ORDER# :. 919254
ACCOUNT# :. 006470017762
CUSTOMER NAME :. FRASCATI,CHRIS P
SERVICE ADDRESS:. 1027 BECKSTROM DR
PHONE :. 407/977-9600
EDATE :. 04/25/05
TYPE :. 36

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 298

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

FOPER :. AU
COMMENT :. PLEASE CHECK FOR CLOGG SEWER
 . DISPATCHED TO DON TAYLOR
RESOLUTION :. READ 2132290 FOUND BROKEN 6" WYE AND HAD ROOTS IN IT.
REPLACED WYE :. 6" PIECE OF PVC 3' LONG AND TIED HOUSES BACK IN. ALSO REPOURED
 . 5'X5' PIECE AT WALK AFTER BREAKING JOINT.
 . **CUSTOMER HAD CALLED ANS SERV ON 4/23/05 AT APPROX 2:07 PM
ABOUT :. LOCATING SEWER** CALL CAME INTO THE OFFICE AGAIN ON 4/25/05
 .
 . DT/EC
RDATE :. 04/25/05

CORPýý----- . 067

ROUTE :. 8
SERVICE ORDER# :. 919738
ACCOUNT# :. 006711010632
CUSTOMER NAME :. DAVIS,DOREEN
SERVICE ADDRESS:.. 1683 RIVEREDGE RD
PHONE :. 407/359-6913
EDATE :. 04/25/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO CLOGGED LINE.
 . PAGED TO SCOTT L
RESOLUTION :. NEW METER
 . METER #80202220
 . NEPTUNE
 . MR=1200
 . CUSTOMERS PROBLEM INVOLVES LAUNDRY AND ONE BATHROOM. NOT OUR
PROBLEM :. SCL/LYN
RDATE :. 04/25/05

CORPýý----- . 067

ROUTE :. 3
SERVICE ORDER# :. 921161
ACCOUNT# :. 006710034052
CUSTOMER NAME :. THACKER,RICHARD W
SERVICE ADDRESS:.. 1047 W RIVIERA BLVD
PHONE :. 407/971-9211
EDATE :. 04/29/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER SAID THAT LAST WEEK HER SWR BACKED UP IN HER TUB AND
THEN WENT :. BACK DOWN. SHE THOUGHT IT WAS HER PROBLEM BUT WHEN SHE HAD IT
CHECKED

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FOR AN . SHE FOUND OUT IT HAD BEEN SOMETHING ON OUR END. SHE IS ASKING
HER A . EXPLANATION, AND HOW WE CAN AVOID THIS HAPPENING AGAIN. GIVE
RESOLUTION . CALL PLEASE.
: MR=647010
FOUND NO PROBLEMS
TALKED TO RESIDENT
TRUCK . SHE SAID THAT HER NEIGHBORS HAD TOLD HER THAT THERE WAS A
CLEANING THE MANHOLE DOWN FROM HER HOUSE THAT DAY.
MO/LYN
RDATE : 05/02/05
CORPýý----. 067
ROUTE : 2
SERVICE ORDER# : 924937

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(545) REPORT UBRSDREPORT.2          UTILITY BILLING SYSTEM
      DETAIL SERVICE ORDER COMPLAINTS FOR 067
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PAGE 299

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

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ACCOUNT#           :. 006470022643
CUSTOMER NAME      :. BETANCOURT,MARIA
SERVICE ADDRESS:. 1012  REYNOLDS CT
PHONE              :. 407/359-7383
EDATE              :. 05/11/05
TYPE               :. 36
FOPER              :.
COMMENT            :. CUSTOMER HAS FOUND OUT FROM CITY OF OVIEDO AND HER PLUMBER
THAT HER
                   . SWR PROBLEMS ARE ACTUALLY STEMING FROM OUR LINES.
                   . YOU MAY CONTACT SANDY AT 407-538-4437 (1 OF 4 ADULTS WHO LIVE
THERE)
                   . PAGED TO DON TAYLOR
RESOLUTION          :. FOUND 6" CAP BROKEN AND ROOT INTRUSION THROUGH CAP. REMOVED
THE ROOTS
                   . ALSO NOTED THAT 6" LATERAL WAS PUSHED OVER AND MAY BE BROKEN
5'
                   . UNDER GROUND. CALLED JOHN BUSH TO GET A CREW TO REPAIR. WILL
BE DONE
                   . MONDAY 5/16/05
                   . SL/EC
                   . **5/17/05 WAS COMPLETED 5/17/05**
                   . DT/EC
RDATE               :. 05/11/05
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CORPÝÝ----. 067
ROUTE                :: 2
SERVICE ORDER#      :: 925656
ACCOUNT#              :: 006470025271
CUSTOMER NAME        :: TEMPLETON SR, RAYMOND
SERVICE ADDRESS:: 1018 HENSON CT
PHONE                 :: 407/359-7602
EDATE                 :: 05/13/05
TYPE                  :: 36
FOPER                 ::
COMMENT               :: CUSTOMER CALLED DUE TO BACK UP IN BATHROOM DUE TO WORK BEING
DONE                  ::
                      . OUTSIDE.
                      .
                      . PAGED TO MIKE O
                      .
RESOLUTION            :: READ 190140 TALKED TO CUSTOMER AND CHECKED HOUSE BATHROOM .
ALTAIR               ::
                      . FORMAN MARK WILL ALSO CHECK WITH CUSTOMER. BATHROOM WAS
CLEANED UP           ::
                      .
                      . DT 11:30 AM/EC
RDATE                 :: 05/13/05

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CORPÝÝ----. 067

ROUTE :. 1
SERVICE ORDER# :. 926086
ACCOUNT# :. 006470010152
CUSTOMER NAME :. HECKLE,KIM
SERVICE ADDRESS:. 1032 ABELL CIR
PHONE :. 407/365-1470
EDATE :. 05/16/05
TYPE :. 36
FOPER :.
COMMENT :. PLEASE SCHEDULE TO MEET UP W/ CUSTOMER AND POSSIBLY CAMERA THE
LINE DUE :.
NUMEROUS :. TO CONSISTENT CLOGGED SWR CALLS. CUSTOMER HAS HAD PLUMBER OUT
STREET. :. TIMES AND WAS TOLD IT SEEMS TO BE SOMETHING ON OUR END OUT AT
STREET. :. CONTACT NUMBER IS 407-719-2558 (CELL)
RESOLUTION :. 5/17/05-READ 740470-TAGGED WE WILL "TV"SEWER, RAN TV & FOUND
ROOTS IN :.
WAS BY :. LINE. DUG UP AREA AND FOUND "FERNCO RIBBER CONNECTION.REPAIR

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 300
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

LOOSE. CHECKED . ANOTHER COMPANY IN 2002.WE REPAIRED TODAY BECAUSE IT WAS
MOVED IN . IT BECAUSE WE HAD INSTALLED ELDER VALVE BEFORE THIS CUSTOMER
 . WE MADE REPAIR.
 . DT/DB
RDATE :. 05/17/05

CORPýý----. 067
ROUTE :. 9
SERVICE ORDER# :. 938712
ACCOUNT# :. 006710075791
CUSTOMER NAME :. PARADISE,CATHERINE
SERVICE ADDRESS:. 1191 TWIN RIVERS BLVD
PHONE :. 407/359-2525
EDATE :. 06/21/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER HAS EITHER A CLOGGED OR BROKEN LINE
 . PAGED TO SCOTT L
RESOLUTION :. MR=904070 LOC: RIGHT LOT LINE
HOUSE . MIKE OVERTON AND I CHECKED AND FOUND CUSTOME HAS NOT LIVED IN
THE . VERY LONG. PROPERTY IS BASICALLY A DRAINAGE NIGHTMARE AS IT IS
HILL. . LOWEST SPOT TO SEVERAL PROPERTIES ABOVE AND BEHIND IT ON A
 . IT IS NOT A LEAK!!!!!!!!!!!!
 . SCL/LYN
RDATE :. 06/21/05

CORPýý----. 067
ROUTE :. 2
SERVICE ORDER# :. 939080
ACCOUNT# :. 006470018452
CUSTOMER NAME :. HOLLIS,MARCIA
SERVICE ADDRESS:. 1036 MCKINNON AVE
PHONE :. 407/359-7398
EDATE :. 06/22/05
TYPE :. 36
FOPER :.
COMMENT :. BACK UP IN ONE AREA-TUB-PLEASE RESOLVE IF OUR PROBLEM
 . PAGED TO MIKE O-11:08AM
RESOLUTION :. 6/22/05 READ 892820 VINCE PLUMBING WAS ALREADY THERE ON MY
ARRIVAL. . BLOCKAGE DETERMINED TO BE IN HOUSE.
 .
 . SL/EC
RDATE :. 06/22/05

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CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 940226

ACCOUNT# :. 006700066361

CUSTOMER NAME :. BAUER, MILISSA S

SERVICE ADDRESS: 3635 HEIRLOOM ROSE PL

PHONE :. 407/971-3997

EDATE :. 06/24/05

TYPE :. 36

FOPER :. AU

COMMENT :. CUSTOMER SAID THAT SHE JUST MOVED INTO THE HOME AND ALL OF THE
SHOWERS AND TOILETS ARE BACKING UP

. ** PAGED TO MIKE O**

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 301

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. 6/24/05-READ 23010-ALL OUR LINES WERE CLEAR. BACK UP WAS
BETWEEN HOME

. & ELDER VALVE, BUILDER WAS CALLING THEIR PLUMBER
. MIKE O/DB

RDATE :. 06/24/05

CORPýý----. 067

ROUTE :.

SERVICE ORDER# :. 925192

ACCOUNT# :. 006470000000

CUSTOMER NAME :. ,

SERVICE ADDRESS:.

PHONE :. / -

EDATE :. 05/12/05

TYPE :. 37

FOPER :. AU

COMMENT :. CUSTOMER AT 1004 O'HANLON CT SENT LETTER OF COMPLAINT ABOUT
BAD ODOR

. IN THE NEIGHBORHOOD AND THE "TANKS" THAT HAVE BEEN ADDED OVER
THE YEARS

. THAT HAVE CAUSED ADDITIONAL ODOR PLUS THE SLUDG HAULING TRUCKS
AND THE

. ODOR FROM THEM. **COPY OF LETTER WAS PROVIDED TO SCOTTY**
PLEASE PROVIDE

. FINDINGS AND RESOLUTION

RESOLUTION :. KATHY S SENT LETTER OF EXPLANATION TO CUSTOMER

.

. KS/EC

RDATE :. 05/16/05

CORPýý----. 067

ROUTE :.

SERVICE ORDER# :. 887822

ACCOUNT# :. 006470000000

CUSTOMER NAME :. ,

SERVICE ADDRESS:.

PHONE :. / -

EDATE :. 01/11/05

TYPE :. 38

FOPER :. AU

COMMENT :. CUSTOMER CALLED ANS SERVICE APPROXIMATELY 6:05 AND 6:18 AM
. ON 1/8/05 TO REPORT NOICE AND THAT IT HAS BEEN RUNNING FOR A

WEEK
. PLEASE PROVIDE RESOLUTION

RESOLUTION :. BALL STUCK CLEARED BALL AND RELOCATED BALL SO IT WON'T GET
STUCK

. THIS WAS AT APPROXIMATELY 9 A.M. AGAIN AT APPROXIMATELY 2:50

PM

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MOTORS . CUSTOMER CALLED AND SAID ALARM IS SOUNDING AGAIN. FOUND BOTH
. LOCKED UP. GOT 3 1 MOTOR UNLOCKED PUMPED L/S DOWN, GOT # 2
. MOTOR UNLOCKED NEED TO PULL MOTORS.

RDATE . JE/EC
:. 01/08/05

CORPÝÝ----. 067

ROUTE :.
SERVICE ORDER# :. 910173
ACCOUNT# :. 006470000000
CUSTOMER NAME :. ,
SERVICE ADDRESS :.
PHONE :. / -
EDATE :. 03/28/05
TYPE :. 38
FOPER :. AU
COMMENT :. 3/16/05 APPROX 5PM CALL FROM ANS SERVICE ABOUT HIGH WATER
ALARM

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 302
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

RESOLUTION :. CHECKED L/S FOUND NOTHING WRONG

.
. JE/EC

RDATE :. 03/16/05

CORPýý----. 067

ROUTE :.

SERVICE ORDER# :. 915793

ACCOUNT# :. 006470000000

CUSTOMER NAME :. ,

SERVICE ADDRESS:.

PHONE :. / -

EDATE :. 04/13/05

TYPE :. 38

FOPER :. AU

COMMENT :. CUSTOMER IN AREA CALLED ANS SERVICE ON 4/12/05 APPROX 8:40 PM
TO

. REPORT LIFT STATION IS GOING TO BLOW UP.

RESOLUTION :. LIFT STATION #16, #1 PUMP WAS AIR LOCKED. CALLED MIKE TO

ASSIST BACK

. FLUSHED PUMP OK. CLEARED APPROX 10:45 PM

.
. TA/EC

RDATE :. 04/12/05

CORPýý----. 067

ROUTE :.

SERVICE ORDER# :. 915915

ACCOUNT# :. 006710000000

CUSTOMER NAME :. ,

SERVICE ADDRESS:.

PHONE :. / -

EDATE :. 04/14/05

TYPE :. 38

FOPER :. AU

COMMENT :. CUSTOMER AT 2391 PINEBROOK CALLED THE OFFICE EARLY A.M. TO

REPORT

. THAT THE PUMP STATION AT THE CORNER OF THIS STREET IT IS SO

LOUD

. AND DISTRUBING THAT IT IS KEEPING EVERYONE AWAKE IN THE HOME

AT

. NIGHT. CONTACT IS DAN @ 321-303-1798. **PAGED TO DON T**

. **CALL CAME TO SCOTT ALSO AFTER HOURS**

RESOLUTION :. MR=142400

. VIBRATION FROM CAVITATION IN ALL PROBABILITY.

. MIKE OVERTON IS WORKING ON SITUATION.

. SCL/LYN

RDATE :. 04/14/05

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CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 932113
ACCOUNT# :. 006700052172
CUSTOMER NAME :. BLISS,SUSAN
SERVICE ADDRESS:. 1660 WILD INDIGO TER
PHONE :. 407/366-6316
EDATE :. 06/02/05
TYPE :. 38
FOPER :.
COMMENT :. SMELL ON RECLAIM SEEMS TO BE FRESH WATER NOT IRRIGATION -MAY
BE HOOKED :. TO QRONG LINE -NEEDS TO BE INSPECTED & HOOKED TO RECLAIM THAT
HAS :. A SUPHUR SMELL-**PIPING MAY BE DONE INCORRECTLY**
RESOLUTION :. 6/2/05-IRRIGATION MAIN LINE IS HOOKED TO REUSE LINE AT BACK

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 303

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

 . READ 469810
 . DT/DB
RDATE :.. 06/02/05

CORPÝÝ----- . 067
ROUTE :..
SERVICE ORDER# :.. 896823
ACCOUNT# :.. 006470000000
CUSTOMER NAME :.. ,
SERVICE ADDRESS:..
PHONE :.. / -
EDATE :.. 02/10/05
TYPE :.. 39
FOPER :..
COMMENT :.. PER PROGRESS ENERGY THEY WIL LBE SHUTTING DOWN & REPLACING
METER
 . KEITH-PH 407-699-6185
 . PAGED TO DON T
RESOLUTION :.. 2/10/05-DB PAGED TO DON TO TO BE AWARE OF THIS
RDATE :.. 02/10/05

CORPÝÝ----- . 067
ROUTE :.. 9
SERVICE ORDER# :.. 915957
ACCOUNT# :.. 006710070232
CUSTOMER NAME :.. THOMAS,TAMMY
SERVICE ADDRESS:.. 2391 PINEBROOK CT
PHONE :.. 407/366-3344
EDATE :.. 04/14/05
TYPE :.. 39
FOPER :.. AU
COMMENT :.. CUSTOMER CALLED THE ANSWERING SERVICE TO REPORT STRANG NOISED
AND LID
 . VIBRATING AT THE LIFT STATION.
 .
 . PLEASE PROVIDE RESOLUTION
RESOLUTION :.. MIKE TOOK CARE OF THIS & CALLED CUSTOMER
 . DT/LYN
RDATE :.. 04/14/05

CORPÝÝ----- . 067
ROUTE :.. 10
SERVICE ORDER# :.. 936587
ACCOUNT# :.. 006700062931
CUSTOMER NAME :.. DANIELS,LEWIS W
SERVICE ADDRESS:.. 4346 HEIRLOOM ROSE PL
PHONE :.. 407/977-2914
EDATE :.. 06/15/05
TYPE :.. 39

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FOPER          :.
COMMENT        :. CUSTOMER PHONED AFTER HRS TO ANSWERING SERVICE-NOISE AT LIFT
STATION
RESOLUTION     :. 6/14/05-CHECKED AT LIFTSTATION-PUMP CONSTANTLY RUNNING &
OPENED WET WELL
               . & ON/OFF BALL LAYING AT BOTTOM OF WET WELL-ADJUSTED BALL-
CHECKED STATION
               . KEVIN C/DB
RDATE          :. 06/14/05

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CORPýý----. 067
ROUTE :.
SERVICE ORDER# :. 938536
ACCOUNT# :. 006470000000

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 304
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CORPÝ-----. 067
ROUTE :: 2
SERVICE ORDER# :: 940231
ACCOUNT# :: 006470018234

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CUSTOMER NAME :. ALFIERI, PHILLIP
SERVICE ADDRESS:. 1013 GOULD PL
PHONE :. 407/977-5777
EDATE :. 06/24/05
TYPE :. 41
FOPER :.
COMMENT :. CUSTOMER CALLED IN REGARDS TO THE ODOR COMING FROM THE SEWER
PLANT NEAR :. HIS HOME, IN THE ALAFAYA WOODS DEVELOPMENT. HE HAS COMPLAINED
ON SEVERAL :. OCCASIONS W/O RESULT. PLEASE RESOLVE ISSUE A.S.A.P.
RESOLUTION :. CONTACTED CUSTOMER 6/27/05 9:57 AM. NOTIFIED MRS ALFIERI THAT
WE WERE :. REVIEWING OUR PROCESS, DIGESTER ETC. THAT WE WERE INCREASING
OUR :. DEO-3 APPLICATION FOR ODOR CONTROL AND WOULD CONTINUE TO DO SO
DOING OUR BEST TO REDUCE ANY ODORS.

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 305
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)
 FOR PERIOD 01/01/05 TO 06/30/05

RDATE . KATHY/EC
 :. 06/27/05

CORPýý----. 067

ROUTE :. 10
 SERVICE ORDER# :. 899763
 ACCOUNT# :. 006700065751
 CUSTOMER NAME :. KATSARAKES,VICKI L
 SERVICE ADDRESS: :. 3846 SAFFLOWER TER
 PHONE :. 407/366-7646
 EDATE :. 02/22/05
 TYPE :. 43
 FOPER :. AU
 COMMENT :. CUSTOMER AT THE ABOVE ADDRESS AND 3838 SAFFLOWER TER HAS NO
 RECLAIMED :. WATER, PLEASE CHECK. DISPATCHED TO DON TAYLOR
 RESOLUTION :. REUSE WAS ORIGINALLY TURNED ON 11/01/04 AND FOR THE OTHER
 ADDRESS - :. 3838 SAFFLOWER IT WAS TURNED ON OCTOBER 04. LA - SCL:TURNED ON
 AND :. TAGGED THE DOOR, TODAY, 02/22/05.LA
 :. 2/22/05-RESUE AT BOTH 3846 & 3838 SAFFLOWER TER HAVE BEEN
 TURNED ON :. SCL/DB
 RDATE :. 02/22/05

CORPýý----. 067

ROUTE :. 15
 SERVICE ORDER# :. 922030
 ACCOUNT# :. 006700106761
 CUSTOMER NAME :. MENTLICK,LYNNETTE M
 SERVICE ADDRESS: :. 2712 HAZEL GROVE LN
 PHONE :. 407/405-5511
 EDATE :. 05/03/05
 TYPE :. 47
 FOPER :.
 COMMENT :. CUSTOMER HAS LOW PRESSURE ON THE RECLAIM WATER FOR HER
 SPRINKLERS. :. PAGED DON T.
 RESOLUTION :. 5/3/05-READ 7200-WILL MEET WITH CUSTOMER AT 7:45AM ON 5/4/05
 :. CUSTOMER HAD BROKEN SPRINKLER HEAD & LOSEING PRESSURE, WE HAD
 35 PSI, AT :. 8:00AM, DON TAYLOR PHONED "FOCAL POINT IRRIG CO", & LET THEM
 KNOW TO :. RESOLVE THIS, CUSTOMER WAS HOME.
 :. DT/DB
 RDATE :. 05/03/05

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CORPÝÝ----. 067

ROUTE :. 9
SERVICE ORDER# :. 930037
ACCOUNT# :. 006700051301
CUSTOMER NAME :. SAMKOWIAK,GARY
SERVICE ADDRESS:. 3436 DEER OAK CIR
PHONE :. 407/977-4188
EDATE :. 05/26/05
TYPE :. 47
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO LOW PRESSURE IN RECLAIM
 . PAGED TO DON TAYLOR
RESOLUTION :. 5/26/05-READ 352200
 . JUMPER FROM CITY WAS NOT TURNED ON
 . DT/DB

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 306

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (A)

FOR PERIOD 01/01/05 TO 06/30/05

RDATE :. 05/26/05

CORPýý----. 067

ROUTE :. 14

SERVICE ORDER# :. 930170

ACCOUNT# :. 006700093861

CUSTOMER NAME :. ASSENMACKER,MATT T

SERVICE ADDRESS:. 2360 FOLIAGE OAK TER

PHONE :. 407/366-2982

EDATE :. 05/26/05

TYPE :. 47

FOPER :.

COMMENT :. JUST NEED RESOLUTION FOR THID AFTER HRS CALL WEDS 5/25/05-8:36PM

. NO WATER PRESSURE-REUSE**SEWER-RECLAIM ?

RESOLUTION :. 5/25/05-READ 220680-JU,PER FROM CITY WATER WAS NOT TURNED ON

. DT/DB

RDATE :. 05/25/05

CORPýý----. 067

ROUTE :. 14

SERVICE ORDER# :. 930513

ACCOUNT# :. 006700092961

CUSTOMER NAME :. BALASQUIDE,CARMEN R

SERVICE ADDRESS:. 3326 GAMBEL OAK CT

PHONE :. 407/356-8475

EDATE :. 05/27/05

TYPE :. 47

FOPER :.

COMMENT :. LOW PRESSURE-ON RECLAIM

RESOLUTION :. 5/31/05-PER FIELD THE REASON HIS FLOW WAS LOW-IS THE

SUBDIVISION WAS

. WATERING UP & DOWN THE STREET PER FIELD

. MIKE O/DB-DID TAG TO PHONE OFFICE TO SPEAK TO ELSIE IF STILL

WANTS TO

. CANCEL HIS RECLAIM

. MIKE O/DB

RDATE :. 05/31/05

CORPýý----. 067

ROUTE :. 1

SERVICE ORDER# :. 885395

ACCOUNT# :. 006470010804

CUSTOMER NAME :. SHARPE,RASHAD

SERVICE ADDRESS:. 1059 GWYN CIR

PHONE :. 407/359-7995

EDATE :. 01/04/05

TYPE :. 48

FOPER :.

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COMMENT :. CUSTOMER IS HAVING SEWER BACK UP AGAIN. PAGED DON T.
RESOLUTION :. READ 504980 THE PROBLEM IS IN CUSTOMER'S LINE. HE HAS 2
BREAKS.
.: TALKED TO CUSTOMER
.:
.: DT/EC
RDATE :. 01/04/05

CORPÝÝ----. 067

ROUTE :. 6
SERVICE ORDER# :. 917431
ACCOUNT# :. 006710037252
CUSTOMER NAME :. TWIN RIVERS GOLF COURSE,

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(545) REPORT UBRSDREPORT.2
DETAIL SERVICE ORDER COMPLAINTS FOR 067

UTILITY BILLING SYSTEM

PAGE 307

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

SERVICE ADDRESS:.. 2100 EKANA DR
PHONE :.. 407/366-1211
EDATE :.. 04/19/05
TYPE :.. 48
FOPER :..
COMMENT :.. CUSTOMER CALLED THE ANSWERING SERVICE STATING THE LIFT STAION
RED LIGHT :..
 . IS ON.
 .
 . PLEASE PROVIDE RESOLUTION
RESOLUTION :.. THE GOLF CLUB MAINTENANCE HAS SMALL LIFT STATION WITH LIGHT &
IT DON'T :..
 . BELONG TO US. IT IS USUALLY CLED IN WHEN FLASHING.
 . DT/LYN
RDATE :.. 04/19/05

CORPýý----- . 067
ROUTE :.. 8
SERVICE ORDER# :.. 920352
ACCOUNT# :.. 006711010632
CUSTOMER NAME :.. DAVIS,DOREEN
SERVICE ADDRESS:.. 1683 RIVEREDGE RD
PHONE :.. 407/359-6913
EDATE :.. 04/27/05
TYPE :.. 48
FOPER :..
COMMENT :.. SEWER BACK UP
RESOLUTION :.. 5PM ARRIVED AT LOCATION
 . NO IN OUR SERVICE, RECOMMENDED A PLUBMER.
 . SL/JS
RDATE :.. 04/25/05

CORPýý----- . 067
ROUTE :.. 4
SERVICE ORDER# :.. 926067
ACCOUNT# :.. 006701013971
CUSTOMER NAME :.. REDMOND,CECIL
SERVICE ADDRESS:.. 1592 ARROWROOT PL
PHONE :.. 407/971-2486
EDATE :.. 05/16/05
TYPE :.. 48
FOPER :..
COMMENT :.. PLEASE CHECK SWR FOR "FROGS". CUSTOMER CALLED TO REPORT THEY
WERE COMING :..
 . UP IN HER TOILET! CAN SOMETHING BE DONE TO RESOLVE THIS ISSUE.
PLEASE :..
 . TAG DOOR W/ RESULTS.
RESOLUTION :.. 5/17/05-READ 766330
 . SHE MAY HAVE TO PUT SCREEN ON HER VENTS ON TOP OF HOUSE

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RDAT . SCL/DB
RDAT :. 05/17/05

CORPýý----. 067

ROUTE :. 14
SERVICE ORDER# :. 927275
ACCOUNT# :. 006700094301
CUSTOMER NAME :. MORIK, JOHN
SERVICE ADDRESS:. 2445 JUNE OAK CT
PHONE :. 407/365-8531
EDATE :. 05/18/05
TYPE :. 48
FOPER :.

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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 308

CUSTOMER REQUESTED (A)
FOR PERIOD 01/01/05 TO 06/30/05

COMMENT :.. SEWER BACK UP
 :.. WAS ALREADY PAGED OUT PER DON T IN FIELD CALLED THIS TO OFFICE
TO DO S.O
RESOLUTION :.. 5/18/05-CUSTOMERS PROBLEM-SENT SCOTT OUT TO CHECK
 :.. DT/DB
RDATE :.. 05/18/05

CORPÝÝ----. 067

ROUTE :.. 14
SERVICE ORDER# :.. 930038
ACCOUNT# :.. 006700093861
CUSTOMER NAME :.. ASSENMACHER,MATT T
SERVICE ADDRESS:.. 2360 FOLIAGE OAK TER
PHONE :.. 407/366-2982
EDATE :.. 05/26/05
TYPE :.. 48
FOPER :..
COMMENT :.. CUSTOMER HAS NO WATER COMING OUT OF SPRINKLERS ON THE
RECLAIMED WATER
 :.. PAGED DON TAYLOR
RESOLUTION :.. 5/26/05-READ 22140-THIS HAS BEEN TAKEN CARE OF BEFORE &
CUSTOMER SPOKE
 :.. TO
 :.. DT/DB
RDATE :.. 05/26/05

CORPÝÝ----. 067

ROUTE :.. 1
SERVICE ORDER# :.. 940655
ACCOUNT# :.. 006470011854
CUSTOMER NAME :.. WENZEL,TRACEY
SERVICE ADDRESS:.. 1001 WAINWRIGHT DR
PHONE :.. 407/359-8374
EDATE :.. 06/27/05
TYPE :.. 48
FOPER :..
COMMENT :.. PLEASE CHECK HOME
 :.. CLOGGED SEWER, BACKING UP TOILETS AND BATHTUB.
 :.. PAGED TO DT
RESOLUTION :.. 06/27/05 PER FIELD TECH FOUND THAT THE ISSUE IS THE CUSTOMERS
PROBLEM
 :.. TECH ADVISED THE CUSTOMER.
 :.. DT/RB
 :..
RDATE :.. 06/27/05

994 records listed.

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SERVICE ADDRESS: . 1030 CALIFORNIA CREEK DR
PHONE : . 407/366-2813
EDATE : . 07/28/05
TYPE : . 10
FOPER : .
COMMENT : . MVR INDICATES CURRENT READ IS LESS THAN PRIOR
: . REREAD FOR BILLING
RESOLUTION : . 06/22/05 MR=1407590
: . 07/22/05 MR=140

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(545) REPORT UBRSDORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 7

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

```

      . 07/28/05  RR=1450
      . NEW METER #81041392
      . DT/LYN
RDATE      : . 07/28/05

```

CORPÝÝ- - - . 067

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ROUTE                :. 4
SERVICE ORDER#     :. 952907
ACCOUNT#            :. 006710032131
CUSTOMER NAME       :. JONES,MARCIA
SERVICE ADDRESS    :. 1034 CALIFORNIA CREEK DR
PHONE               :. / -
EDATE              :. 07/28/05
TYPE               :. 10
FOPER              :.
COMMENT            :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
                  :. REREAD FOR BILLING
RESOLUTION         :. 06/22/05 MR=3002580
                  :. 07/22/05 MR=330
                  :. 07/28/05 RR=5540
                  :. & NEW METER #81041275
                  :. DT/LYN
RDATE             :. 07/28/05

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CORPYY----- . 067

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ROUTE                :.. 4  
SERVICE ORDER#     :.. 952909  
ACCOUNT#            :.. 006710032142  
CUSTOMER NAME       :.. AURELUS,GARCIA  
SERVICE ADDRESS    :.. 1036 CALIFORNIA CREEK DR  
PHONE               :.. 407/359-8566  
EDATE              :.. 07/28/05  
TYPE               :.. 10  
FOPER              :..  
COMMENT             :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR  
                   :.. REREAD FOR BILLING  
RESOLUTION          :.. 06/22/05 MR=1154410  
                   :.. 07/22/05 MR=150  
                   :.. 07/28/05 RR=1280  
                   :.. & NEW METER #81041393  
                   :.. DT/LYN  
RDATE              :.. 07/28/05
```

CORPýý-----. 067

```

ROUTE          : . 4
SERVICE ORDER# : . 952916
ACCOUNT#       : . 006710032257
CUSTOMER NAME  : . LEVERANT,GREGG R
SERVICE ADDRESS: . 1016 BUTLER CREEK CT

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Alafaya

PHONE : . 407/971-8143
EDATE : . 07/28/05
TYPE : . 10
FOPER : .
COMMENT : . MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION : . 06/22/05 MR=1567830
 . 07/22/05 MR=13260
 . 07/28/05 MR=16790

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

```

      . & NEW METER #81041336
      . DT/LYN
RDATE      : 07/28/05

```

CORPYY-----. 067

```
ROUTE                :.. 4  
SERVICE ORDER#     :.. 952917  
ACCOUNT#            :.. 006710032271  
CUSTOMER NAME       :.. ZENO,VICTOR  
SERVICE ADDRESS    :.. 1020 BUTLER CREEK CT  
PHONE               :.. / -  
EDATE              :.. 07/28/05  
TYPE               :.. 10  
FOPER              :..  
COMMENT             :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR  
                   :.. REREAD FOR BILLING  
RESOLUTION          :.. 06/22/05 MR=1163110  
                   :.. 07/22/05 MR=5510  
                   :.. 07/28/05 RR=6570  
                   :.. & NEW EMTER #81041269  
                   :.. DT/LYN  
RDATE              :.. 07/28/05
```

CORPÝÝ-----, 067

```
ROUTE                :.. 4  
SERVICE ORDER#     :.. 952919  
ACCOUNT#            :.. 006710032282  
CUSTOMER NAME       :.. BEAL,CHRISTINA  
SERVICE ADDRESS    :.. 1021 BUTLER CREEK CT  
PHONE               :.. 407/366-3393  
EDATE              :.. 07/28/05  
TYPE               :.. 10  
FOPER              :..  
COMMENT             :.. MVR INDICATES CURRENT READ IS LESS THAN PRIOR  
                   :.. REREAD FOR BILLING  
RESOLUTION          :.. 06/22/05 MR=1944880  
                   :.. 07/22/05 MR=9710  
                   :.. 07/28/05 RR=12870  
                   :.. & NEW METER #81041259  
                   :.. DT/LYN  
RDATE              :.. 07/28/05
```

CORPÝÝ-----. 067

```
ROUTE          :. 4
SERVICE ORDER# :. 952920
ACCOUNT#       :. 006710032292
CUSTOMER NAME  :. EMBRY, SCOTT
SERVICE ADDRESS: 1019 BUTLER CREEK CT
PHONE         :. 407/359-9755
```

Alafaya

EDATE : . 07/28/05
TYPE : . 10
FOPER : .
COMMENT : . MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
RESOLUTION : . 06/22/05 MR=1950490
 . 07/22/05 MR=5310
 . 07/28/05 RR=6670
 . & NEW METER #81041334

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 9

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

DT/LYN
RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 4

SERVICE ORDER# :. 952921

ACCOUNT# :. 006710032381

CUSTOMER NAME :. BUZAN,MARGARET S

SERVICE ADDRESS:. 1001 BUTLER CREEK CT

PHONE :. 407/366-7153

EDATE :. 07/28/05

TYPE :. 10

FOPER :. AU

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
: REREAD FOR BILLING

RESOLUTION :. 06/22/05 MR=3402080
: 07/22/05 MR=9160
: 07/28/05 RR=10990
: & NEW METER #81041335
: DT/LYN

RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 5

SERVICE ORDER# :. 952922

ACCOUNT# :. 006710034781

CUSTOMER NAME :. TRIGGS,STEVE

SERVICE ADDRESS:. 1002 MERIEN CT

PHONE :. / -

EDATE :. 07/28/05

TYPE :. 10

FOPER :.

COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
: RERAD FOR BILLING

RESOLUTION :. 06/24/05 MR=3245510
: 07/21/05 MR=1330
: 07/28/05 RR=2680
: & NEW METER #81041339
: DT/LYN

RDATE :. 07/28/05

CORPÝÝ----- . 067

ROUTE :. 6

SERVICE ORDER# :. 952924

ACCOUNT# :. 006710036864

CUSTOMER NAME :. WALSH,JODY W

SERVICE ADDRESS:. 2457 SOUTHERN HILLS CT

PHONE :. 407/971-2033

EDATE :. 07/28/05

Alafaya

```
TYPE          :. 10
FOPER         :.
COMMENT       :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
               . REREAD FOR BILLING
RESOLUTION    :. 07/15/05 MR=3526590
               . 07/21/05 MR=3526340
               . 07/28/05 RR=357270; USED FOR BILLING
               . DT/LYN
RDATE        :. 07/28/05
```

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 10

CUSTOMER REQUESTED (Y)
 FOR PERIOD 07/01/05 TO 12/31/05

CORPÝÝ----- 067

ROUTE :. 6
 SERVICE ORDER# :. 952925
 ACCOUNT# :. 006710037221
 CUSTOMER NAME :. GARDNER,ROBERT J
 SERVICE ADDRESS:. 2224 LONG COVE CT
 PHONE :. 407/366-3625
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 06/23/05 MR=3208770
 . 07/21/05 MR=17370
 . 07/28/05 RR=22250
 . & NEW METER #81041232
 . DT/LYN
 RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 6
 SERVICE ORDER# :. 952928
 ACCOUNT# :. 006711012832
 CUSTOMER NAME :. TWIN RIVERS GOLF COURSE,
 SERVICE ADDRESS:. 2100 EKANA DR
 PHONE :. 407/366-1211
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. RR=189220000
 . DT/LYN
 RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 6
 SERVICE ORDER# :. 952929
 ACCOUNT# :. 006710037291
 CUSTOMER NAME :. TOPOR,LORI
 SERVICE ADDRESS:. 1921 CRYSTAL DOWNS CT
 PHONE :. 407/359-5272
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 06/23/05 MR=3012540
 . 07/21/05 MR=2580

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. 07/28/05 RR=7570
. & NEW METER #81041229
. DT/LYN
RDATE :. 07/28/05

CORPÝÝ----. 067

ROUTE :. 8
SERVICE ORDER# :. 952930
ACCOUNT# :. 006710069521

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 11

CUSTOMER REQUESTED (Y)
 FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. YOUNG, PAM
 SERVICE ADDRESS:. 1925 AQUARIUS CT
 PHONE :. / -
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 RESOLUTION :. 06/22/05 MR=860030
 . 07/22/05 MR=899430
 . 07/28/05 RR=90900 & NO LEAKS
 . DT/LYN
 RDATE :. 07/28/05

CORPÝÝ----- . 067
 ROUTE :. 8
 SERVICE ORDER# :. 952932
 ACCOUNT# :. 006710079134
 CUSTOMER NAME :. LARKINS, DESHAWN M
 SERVICE ADDRESS:. 2004 SWIFT RD
 PHONE :. 407/542-6450
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 . REREAD FOR BILLING
 RESOLUTION :. 07/01/05 MR=857700
 . 07/22/05 MR=857700
 . 07/28/05 RR=859710; USED FOR BILLING
 . DT/LYN
 RDATE :. 07/28/05

CORPÝÝ----- . 067
 ROUTE :. 9
 SERVICE ORDER# :. 952934
 ACCOUNT# :. 006710079540
 CUSTOMER NAME :. WILBUR, JEFFREY
 SERVICE ADDRESS:. 2993 HUNTERS LN
 PHONE :. 321/274-6930
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES HIGH CONSUMPTION
 . REREAD FOR BILLING AND
 . CHECK FOR LEAKS
 .
 RESOLUTION :. 06/24/05 MR=1002950
 . 07/26/05 MR=1031190

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. 07/28/05 RR=1031820

. NO LEAKS

. DT/LYN

RDATE :. 07/28/05

CORPýý----- . 067

ROUTE :. 9

SERVICE ORDER# :. 952936

ACCOUNT# :. 006711010751

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 12

CUSTOMER REQUESTED (Y)
 FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. VEGA, LOUIS
 SERVICE ADDRESS :. 3100 TOWN AND COUNTRY CT
 PHONE :. 407/977-6786
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 06/23/05 MR=1031760
 :. 07/25/05 MR=1029260
 :. 07/28/05 RR=1029740
 :. BILL ZERO & LET IT CATCH UP
 :. DT/LYN
 RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 9
 SERVICE ORDER# :. 952937
 ACCOUNT# :. 006710069361
 CUSTOMER NAME :. POWERS, ROBERT
 SERVICE ADDRESS :. 1912 SHADOW PINE CT
 PHONE :. / -
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
 RESOLUTION :. 06/23/05 MR=1431170
 :. 07/25/05 MR=7850
 :. 07/28/05 RR=8980
 :. & NEW METER #81041272
 :. DT/LYN
 RDATE :. 07/28/05

CORPÝÝ----- 067

ROUTE :. 9
 SERVICE ORDER# :. 952938
 ACCOUNT# :. 006710070833
 CUSTOMER NAME :. PEREZ, CELIA
 SERVICE ADDRESS :. 3046 WOLFE CT
 PHONE :. 407/365-3913
 EDATE :. 07/28/05
 TYPE :. 10
 FOPER :.
 COMMENT :. MVR INDICATES SAME READ AS LAST MONTH
 :. REREAD FOR BILLING
 :. IS METER STUCK?
 RESOLUTION :. 06/23/05 MR=698020

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. 07/25/05 MR=698020
. 07/28/05 RR=698580; USED FOR BILLING
. DT/LYN
RDATE :. 07/28/05

CORPÝ-----. 067

ROUTE :. 1
SERVICE ORDER# :. 973318
ACCOUNT# :. 006710028312

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 13

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. DWYER,MICHAEL B
SERVICE ADDRESS:. 1003 HART BRANCH CIR
PHONE :. / -
EDATE :. 09/28/05
TYPE :. 10
FOPER :.
COMMENT :. MVR INDICATES CURRENT READ IS LESS THAN PRIOR
 :. REREAD FOR BILLING
RESOLUTION :. 08/19/05 MR=1478890
 :. 09/23/05 MR=1450140
 :. 06/28/05 RR=1490740; USED FOR BILLING
 :. DT/LYN
RDATE :. 09/28/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 980300
ACCOUNT# :. 006470001522
CUSTOMER NAME :. MORGAN,JAMES
SERVICE ADDRESS:. 1005 PROVIDENCE LN
PHONE :. 407/359-6358
EDATE :. 10/17/05
TYPE :. 10
FOPER :.
COMMENT :. PLEASE OBTAIN FINAL READING NEW HAS APPLIED
 :. GAVE CONF# 980300
 :.
 :.
 :.

RESOLUTION :. 10/27/05 METER#57016835
 :. R-846160 FINAL FOR NEW F/C 3970
 :. SCL/KIM S.
 :.
 :.
 :.
 :.
 :.
 :.
 :.

RDATE :. 10/28/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 002437
ACCOUNT# :. 006710027643
CUSTOMER NAME :. ILLIGENS,JOERG
SERVICE ADDRESS:. 1036 LONG BRANCH LN
PHONE :. / -
EDATE :. 12/28/05

Alafaya

```
TYPE          :. 10
FOPER         :.
COMMENT       :. 11/23/05  R=419740
               . 12/27/05  R=419740    0 CONS    IS METER STUCK?
               .
RESOLUTION    :. R=419740 HOUSE FOR SALE
               . SL/KIM
RDATE        :. 12/29/05
```

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 14
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CORPÝÝ----- . 067

ROUTE :. 12
SERVICE ORDER# :. 952136
ACCOUNT# :. 006700060321
CUSTOMER NAME :. DEANDRAFE,MARIO
SERVICE ADDRESS:.. 2866 SWEETSPIRE CIR
PHONE :. 407/977-8687
EDATE :. 07/27/05
TYPE :. 16
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO SEWER CAP MISSING BETWEEN HIS HOME AND
THE
 . CUSTOMER @ 2870 SWEETSPIRE CIRCLE.
 . PAGED TO DON T
 .
RESOLUTION :. 7/27/05-THIS WAS A STROM SEWER GRATE-OPERATOR PHONED THE CITY
& THEY
 . WILL TAKE CARE THIS COVER FOR THE SEWER.
 . DT/DB
RDATE :. 07/27/05

CORPÝÝ----- . 067

ROUTE :. 15
SERVICE ORDER# :. 970655
ACCOUNT# :. 006700104520
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 2650 REGAL PINE TRL
PHONE :. 407/281-4480
EDATE :. 09/21/05
TYPE :. 16
FOPER :.
COMMENT :. ERIC WITH ENGLE HOMES OF ORLANDO
 . CALLED DUE TO NEEDING RECLAIM METER BOX RELOCATED OR METAL OR
 . CONCRETE BOX INSTALLED. POURING SIDEWALK.
 .
 . CONTACT # 407-467-2314
RESOLUTION :. 9/22/05-READ 2982200-IRRIGATION-RECLAIM
 . ENGLE HOMES WILL HAVE IT MOVED & RECONNECTED, PER ERIC.
 . DT/DB
RDATE :. 09/22/05

CORPÝÝ----- . 067

ROUTE :. 15
SERVICE ORDER# :. 950985
ACCOUNT# :. 006700105330
CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
SERVICE ADDRESS:.. 2685 REGAL PINE TRL
PHONE :. 407/281-4480

Alafaya

EDATE :. 07/25/05
TYPE :. 17
FOPER :.
COMMENT :. JUST RESOLUTION FOR THIS AFTER HRS CALL-7/24/05-10:13PM
 . FOR A BUSTED RECLAIM WATER LINE
RESOLUTION :. THIS WAS GIVEN TO NATHAN VANMETER - HE SHUT OFF THE SYSTEM IN
 . BACK PART OF LIVE OAK.
 . DT/KIM
RDATE :. 07/24/05

CORPÝÝ----- . 067

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 15

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

ROUTE :. 10
 SERVICE ORDER# :. 960184
 ACCOUNT# :. 006700064761
 CUSTOMER NAME :. MELVIN, CHARLES T
 SERVICE ADDRESS:.. 3856 HEIRLOOM ROSE PL
 PHONE :. 407/359-1734
 EDATE :. 08/18/05
 TYPE :. 17
 FOPER :.
 COMMENT :. POSSIBLE LEAK AT OUR RECLAIM VALVE CUSTOMER NOT SURE IF OUR
 VALVE OR
 . WATER COMPANYS ? PLEASE DO NECESSARY REPAIRS IF YOUR VALVE
 . PAGED TO DON T; 9:53AM
 RESOLUTION :. 8/18/05-59570-ASKED CUSTOMER TO CHECK HIS IRRIGATION, BECAUSE
 SPOT
 . HAD DRIED UP & NOT RUNNING.
 . WE ALSO CHECKED FORCEMAIN BY TURNING IT ON.
 . DON T/DB
 RDATE :. 08/18/05

CORPÝ-----. 067

ROUTE :.
 SERVICE ORDER# :. 982889
 ACCOUNT# :. 006700000000
 CUSTOMER NAME :. ,
 SERVICE ADDRESS:..
 PHONE :. / -
 EDATE :. 10/25/05
 TYPE :. 17
 FOPER :.
 COMMENT :. LEAK AT DIAMOND LEAF & LIVE OAK RESERVE BLVD
 . BILL KIRKMAN PH; 407-448-6400
 . PAGED DON T; 9:01AM-IS A PURPLE BOX NOT SURE IF OURS DID PH
 CITY
 RESOLUTION :. 10/25/05-RHIS QAS IRRIGATION PUT IN BY DEVELOPEMENT & RAN OFF
 . WELL IN LIVE OAK
 . DT/DB
 RDATE :. 10/25/05

CORPÝ-----. 067

ROUTE :. 14
 SERVICE ORDER# :. 983375
 ACCOUNT# :. 006700094340
 CUSTOMER NAME :. ENGLE HOMES ORLANDO INC,
 SERVICE ADDRESS:.. 2354 LIVE OAK RESERVE BLVD
 PHONE :. 407/281-4480
 EDATE :. 10/26/05
 TYPE :. 17
 FOPER :. AU

Alafaya

COMMENT :. THE BUILDER CALLED STATING THERE IS A LEAK IN THE RECLAIMED
WATER . LINE.

.
. PAGED TO DON T.
RESOLUTION :. 10/26/05-THIS LEAK IS IN THE WELL SYSTEM OF LIVE OAKS HOUSE
RESERVE

. DON T/DB
RDATE :. 10/26/05

CORPÝÝ----- . 067

ROUTE :. 15

SERVICE ORDER# :. 998412

ACCOUNT# :. 006700104591

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 16

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. BABUJI, AMBIKAPATH
SERVICE ADDRESS :. 2720 REGAL PINE TRL
PHONE :. 407/716-3136
EDATE :. 12/13/05
TYPE :. 17
FOPER :.
COMMENT :. CUSTOMER CALLED AFTER HOURS ON 12/11/05 TO REPORT A LEAK AT
THE WATER

 . METER.
 . PLEASE PROVIDE RESOLUTION
RESOLUTION :. 12/14/05 READ 17220 IRRIGATION HAS BEEN FIXED
 . SCL/KRIS TEMP
RDATE :. 12/14/05

CORPýý----- . 067

ROUTE :. 2
SERVICE ORDER# :. 961739
ACCOUNT# :. 006470021742
CUSTOMER NAME :. GRUBE, TIMOTHY C
SERVICE ADDRESS :. 1657 SAND KEY CIR
PHONE :. 407/579-1437
EDATE :. 08/23/05
TYPE :. 18
FOPER :. AU
COMMENT :. CUSTOMER CALLED ANS SERVICE APPROXIMATELY 8 PM 8/22/05 TO SAY
 . THAT THE METER IS RUNNING HIGH??
 . PLEASE TAG RESIDENCE THAT WE ARE NOT THEIR WATER PROVIDER AND
 . TO CALL CITY OF OVIEDO
 . ** PLEASE OBTAIN READ TOO**
RESOLUTION :. 8/24/05 READ 816550 TAGGED DOOR TO CALL CITY FOR WATER
 .
 . DT 8:25 AM/EC
RDATE :. 08/24/05

CORPýý----- . 067

ROUTE :. 1
SERVICE ORDER# :. 972044
ACCOUNT# :. 006470007692
CUSTOMER NAME :. HART, DAVID
SERVICE ADDRESS :. 1086 SUGARBERRY TRL
PHONE :. 407/765-6098
EDATE :. 09/23/05
TYPE :. 18
FOPER :. AU
COMMENT :. PLEASE TAG RESIDENCE TO CALL OFFICE IN REFERENCE TO :REQUEST
TO
 . CHANGE NAME ON SERVICE.
RESOLUTION :. 9/27/05 REAAD 2113450 TAGGED TO CALL OFFICE
 .

Alafaya

 . SL/EC
RDATE :. 09/27/05

CORPÝÝ----- . 067

ROUTE :. 4
SERVICE ORDER# :. 984638
ACCOUNT# :. 006700076352
CUSTOMER NAME :. CONKLIN,MICHELLE
SERVICE ADDRESS: . 2720 RUNNING SPRINGS LP
PHONE :. 781/274-0611
EDATE :. 10/31/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 17

CUSTOMER REQUESTED (Y)
 FOR PERIOD 07/01/05 TO 12/31/05

TYPE :. 18
 FOPER :.
 COMMENT :. 09/14/05 NEG 250447
 . 10/19/05 NEG 243660
 .
 .
 .

RESOLUTION :. 10/18/05 BILLED
 . METER#75273985
 . R-243660
 . DT/KIM S.
 .
 .
 .
 .
 .

RDATE :. 10/21/05

CORPÝÝ----- 067

ROUTE :. 15
 SERVICE ORDER# :. 984817
 ACCOUNT# :. 006700105111
 CUSTOMER NAME :. TARDREW, SHARON A
 SERVICE ADDRESS :. 3425 RAVENCREEK LN
 PHONE :. 407/574-2154
 EDATE :. 10/31/05
 TYPE :. 18
 FOPER :.
 COMMENT :. 09/13/05 NEG 17050
 . 10/19/05 NEG 7650
 . NEED REGISTER#
 . R-8940
 .

RESOLUTION :. 10/19/05 NEG 7650 BILLED
 . METER# 77695632
 . NEW REGISTER
 . DT/KIM S.
 .
 .
 .
 .
 .

RDATE :. 10/21/05

CORPÝÝ----- 067

ROUTE :. 10
 SERVICE ORDER# :. 955867

Alafaya

ACCOUNT# :. 006700064222
CUSTOMER NAME :. EFTEKAR, MUSTAFA
SERVICE ADDRESS :. 4129 HEIRLOOM ROSE PL
PHONE :. 407/365-3597
EDATE :. 08/05/05
TYPE :. 20
FOPER :.
COMMENT :. PLEASE TAG TOPHONE OFFICE REGARDING BILL RETURNED PER OFFICE
.

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 18
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

 . NOTE FOR OFFICE; NEED CORRECT BILLING ADDRESS
RESOLUTION :. 8/8/05-TAGGED READ 85520
 . DT/DB
RDATE :. 08/08/05

CORPÝÝ----- . 067
ROUTE :.
SERVICE ORDER# :. 957435
ACCOUNT# :. 006470000000
CUSTOMER NAME :. ,
SERVICE ADDRESS:..
PHONE :. / -
EDATE :. 08/10/05
TYPE :. 20
FOPER :. WU
COMMENT :. CAN WE PROVIDE SERVICES TO STARRY STREET- THREE LOTS WEST OF
BANCROFT?

 . MARK- 407-451-0372.
 .
 . THANK YOU
RESOLUTION :. NO, STARRY ROAD IS 2 MILES FROM ANY WATER SERVICE. RW/ANN
 . ADVISED CUSTOMER- ANN
RDATE :. 08/11/05

CORPÝÝ----- . 067
ROUTE :. 14
SERVICE ORDER# :. 957756
ACCOUNT# :. 006700094154
CUSTOMER NAME :. SCHARFF,PATRICK
SERVICE ADDRESS:.. 3598 OVERCUP OAK DR
PHONE :. 407/432-1562
EDATE :. 08/11/05
TYPE :. 20
FOPER :.
COMMENT :. CUSTOMER SAYS HE IS NOT HOOKED UP TO RECLAIMED WATER. CUSTOMER
SAYS

 . HE IS NOT. PLEASE CHECK AND ADVISE CUSTOMER. HE IS BEING
BILLED FOR . RECLAIMED WATER.

RESOLUTION :. 8/12/05-FINAL READ 410000
 . SCL/DB
RDATE :. 08/12/05

CORPÝÝ----- . 067
ROUTE :. 2
SERVICE ORDER# :. 959781
ACCOUNT# :. 006470020909
CUSTOMER NAME :. IZAGURRE,MARGARITO
SERVICE ADDRESS:.. 1011 MCCULLY CT

Alafaya

PHONE :. / -
EDATE :. 08/17/05
TYPE :. 20
FOPER :.
COMMENT :. OBTAIN A FINAL READ PER NEW
 . 8/17/05-NORISSA W/CLASSIC I REALTY
 . FINALED THIS ACCOUNT
RESOLUTION :. NEW CUSTOMER HAD REQUESTED FINAL. THE NEW CALLED ON 8/17/05
 . TO CANCEL THE FINAL. THE CLOSING WAS NOT TAKING PLACE.
 .
 . EC
RDATE :. 08/17/05

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 19

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CORPÝÝ----- 067

ROUTE :. 15
SERVICE ORDER# :. 961475
ACCOUNT# :. 006700104341
CUSTOMER NAME :. DELACRUZ, LORENA
SERVICE ADDRESS:.. 2660 DARK OAK CT
PHONE :. 407/971-2062
EDATE :. 08/23/05
TYPE :. 20
FOPER :.
COMMENT :. CUSTOMER'S RECLAIMED METER BOX (THE LAVENDER) ONE IS CRUSHED.
PLEASE
 . CHECK OUT AND REPLACE IF NECESSARY.
RESOLUTION :. 8/24/05-READ 3080-REPLACED REUSE BOX AND LID
 . DT/DB
RDATE :. 08/24/05

CORPÝÝ----- 067

ROUTE :. 9
SERVICE ORDER# :. 968838
ACCOUNT# :. 006710072233
CUSTOMER NAME :. WILFREDO VAZQUEZ,
SERVICE ADDRESS:.. 2932 HUNTERS LN
PHONE :. / -
EDATE :. 09/15/05
TYPE :. 20
FOPER :.
COMMENT :. OBTAIN A FINAL READ AND TAG FOR NEW
RESOLUTION :. CUSTOMER CALLED TO CANCEL FINAL ORDER 9/15/05.
 . KM
RDATE :. 09/16/05

CORPÝÝ----- 067

ROUTE :. 15
SERVICE ORDER# :. 969781
ACCOUNT# :. 006700105811
CUSTOMER NAME :. REYES, WILFREDO
SERVICE ADDRESS:.. 2516 DOUBLETREE PL
PHONE :. 407/366-3145
EDATE :. 09/19/05
TYPE :. 20
FOPER :.
COMMENT :. CUSTOMER STATES THAT HER SPRINKLERS ARE NOT COMING ON. CAN IT
BE
 . CHECKED? SEE CUSTOMER
RESOLUTION :. 9/20/05-READ 89280-REUSE CONNECTED-SUGGESTED TO MRS REYES TO
CALL
 . BUILDER AS REUSE BOX/SERVICE SITS ON NEWLY FINISHED HOUSE NEXT
DOOR

Alafaya

```
      . 2510 DOUBLE TREE
      . SCL/DB
RDATE      :. 09/20/05

CORPÝÝ----. 067
ROUTE      :. 10
SERVICE ORDER# :. 972396
ACCOUNT#    :. 006700066491
CUSTOMER NAME :. DORING,MARCIA L
SERVICE ADDRESS:. 3551 HEIRLOOM ROSE PL
PHONE       :. 407/718-9049
EDATE       :. 09/26/05
TYPE        :. 20
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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 20
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

FOPER :. LUSI
COMMENT :. CUSTOMER RECEIVED THE NOTE WHICH WAS LEFT ON HIS DOOR
REGARDING USING :. HIS IRRIGATION SYSTEM ONLY IF NEEDED. THIS NEEDS TO BE DONE SO
WE CAN . DETERMINE IF THE LINE IS LEAKING OR CUSTOMER ARE OVER
WATERING. THE . ABOVE CUSTOMER WILL USE SYSTEM AS ADVISED, BUT THE NEIGHBOR AT
3559 . HAD HIS SYSTEM BACK ON, HE SAYS HE WILL USE THE WATER AS HE
WANTS.
RESOLUTION :. 9/26/05-READ 64820
NEW SOD . THERE IS A PROBLEM WITH DAMAGE ON THE PROPERTY & BECAUSE OF
CUSTOMER AT THIS . NEXT DOOR THEY ARE OVER WATERING & WE ALSO BELIEVE THE
TO 4 . ADDRESS US ALSO. ASKED THEM TO REFRAIN FROM WATERING FOR 3
DOESN;T . DAYS TO SEE IF THERE IRRIGATION IN YARD IS LEAKING. DON T
RDATE :. 09/26/05

CORPÝÝ----- 067
ROUTE :. 2
SERVICE ORDER# :. 973357
ACCOUNT# :. 006470020462
CUSTOMER NAME :. MAHABIR,PRAKASH
SERVICE ADDRESS:.. 1014 GOTWALT DR
PHONE :. / -
EDATE :. 09/28/05
TYPE :. 20
FOPER :. AU
COMMENT :. FINAL BY NEW FOR 9/30/05
 . OBTAIN METER READING
 . GAVE CONF#
RESOLUTION :. NEW CANCELLED FINAL WILL RESCHEDULE
 .
 . EC
RDATE :. 09/29/05

CORPÝÝ----- 067
ROUTE :. 12
SERVICE ORDER# :. 974963
ACCOUNT# :. 006700061154
CUSTOMER NAME :. FERNANDEZ,JOSE
SERVICE ADDRESS:.. 2966 SPRING HEATHER PL
PHONE :. 407/542-6702

Alafaya

EDATE :. 10/03/05
TYPE :. 20
FOPER :.
COMMENT :. TENANT CALLED ANSWERING SERVICE REGARDING A CLOGGED SEWER.
OWNER OF :.
ENDED UP :. PROPERTY WAS ALSO NOTIFIED. OWNER CALLED A PLUMBER AND PLUMBER
HAPPENED :. BREAKING THE ELDER VALVE. PLEASE WRITE IN DETAILS EXACTLY WHAT
WILL NOTIFY :. HERE AND IF OWNER WILL BE BILLED FOR CHARGES TO ELDER VALVE.
RESOLUTION :. OFFICE MANAGER OF YOUR FINDINGS.
TO INFORM :. 10/4/05-READ 90000-PER JOHN MARINELLI, THIS WAS NOT PAGED OUT
CHECK :. DON TAYLOR THAT THEY HAD AN ELDER VALVE INSTALLED. WE NEED TO
VALVE :. THIS OUT & MAKE SURE THE ELDER VALVE IS INSTALLED.
RDATE :. DON TAYLOR FIELD REP INFORMED ELISE IN OFFICE THAT THE ELDER
CORPÝÝ----- 067 :. IS IN IT IS JUST NOT EASY TO SEE**
ROUTE :. JM/DT/EC/DB
RDATE :. 10/04/05

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 21
DETAIL SERVICE ORDER COMPLAINTS FOR 067

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SERVICE ORDER#      :.. 980845
ACCOUNT#            :.. 006700061071
CUSTOMER NAME       :.. WILMES,KIM
SERVICE ADDRESS:.. 2937  STAR GRASS PT
PHONE               :.. 407/359-0584
EDATE              :.. 10/19/05
TYPE               :.. 20
FOPER              :.. AU
COMMENT            :.. DON,  WILL YOU PLEASE CALL THIS CUSTOMER @ 407-359-0584 AND
EXPLAIN TO
                   . HIM THAT THE REUSE HAS NO ODOR NOR WILL IT STAIN?  HE IS
ASKING FOR AN
                   . IRRIGATION METER-DOES NOT WANT REUSE BECAUSE IN THE SANCTUARY
COMMON
                   . AREAS IT SMELLS BAD AND IT STAINING.TOLD HIM TO CALL CITY OF
OVIEDO FOR
                   . A SECOND METER(OF COURSE THEY TOLD HIM TO CALL US) THANK
YOU!!!
RESOLUTION          :.. READING TODAY @ 1:10 P.M. 442410. TALKED TO CUSTOMER.
EXPLAINED HOW
                   . THE REUSE WORKS AND GAVE THEM BROCHURES. DT:LA
RDATE              :.. 10/19/08
```

CORPY-----. 067
ROUTE :. 2
SERVICE ORDER# :. 987605

Alafaya

ACCOUNT# :. 006470022807
CUSTOMER NAME :. BARONE,DENISE
SERVICE ADDRESS:. 1012 BRIELLE AVE
PHONE :. / -
EDATE :. 11/07/05
TYPE :. 20
FOPER :.
COMMENT :. TAG TO PHONE OFFICE TO APPLY
 . RECEIVED A VMAIL ON PHONE FROM A CUSTOEMR AT PH#1-386-235-6864
?
 . NO NAME MAY NEED TO APPLY SAID HE WAS TAGGED ?
RESOLUTION :. 11/8/05 READ 1800980 TAGGED TO CALL OFFICE
 .
 . SCL/EC
RDATE :. 11/08/05

CORPÝÝ----- 067
ROUTE :. 1
SERVICE ORDER# :. 992141

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 22

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

ACCOUNT# :. 006470008411
CUSTOMER NAME :. POSY, SERGE
SERVICE ADDRESS :. 1003 SUGARBERRY TRL
PHONE :. 407/366-6132
EDATE :. 11/21/05
TYPE :. 20
FOPER :.
COMMENT :. CUSTOMER CALLED AND SAID CAUTION TAPE THAT WAS PUT AROUND
SEWER WAS :. REMOVED. PAGED DON T.
RESOLUTION :. 11/21/05 READ 224680 VIEWED WITH T.V. CAMERA AND FOUND ROOTS
IN 6" :. CONNECTION. ROTO ROOTED TO WERE SEWER WILL RUN AGIAN. DON
TAYLOR IS :. GOING TO HAVE JOHN BUSH REPAIR/REPLACE BAD PIPE AT A LATER
DATE. :. SCL/KRIS TEMP
RDATE :. 11/21/05

CORPÝÝ----- 067

ROUTE :. 2
SERVICE ORDER# :. 961204
ACCOUNT# :. 006470025392
CUSTOMER NAME :. BOOKOUT, PAT
SERVICE ADDRESS :. 1042 HENSON CT
PHONE :. 407/366-5671
EDATE :. 08/22/05
TYPE :. 21
FOPER :.
COMMENT :. PLEASE OBTAIN READING OF METER AND SEE IF ANY LEAKS
REGISTERING ON :. THE CUSTOMER'S METER IN WATER.
TO CHECK :. CUSTOMER IS QUESTIONING BILL - CUSTOMER WILL CALL THE CITY FOR
USAGE BY THEM AND IF ANY LEAKS WERE DETECTED.
8/5/05 R=372830 7/6/05 R=362270
RESOLUTION :. 8/23/05 READ 377910 TAGGED LETTING CUSTOMER NO SIGN OF LEAK
DT/10:16/EC
RDATE :. 08/23/05

CORPÝÝ----- 067

ROUTE :. 10
SERVICE ORDER# :. 984715
ACCOUNT# :. 006700065150
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS :. 3882 MCGUIRK CT
PHONE :. 407/706-0221
EDATE :. 10/31/05

Alafaya

TYPE :. 21
FOPER :.
COMMENT :. 09/15/05 H/C 9780
 . 10/19/05 H/C 28940
 .
 .
 .
RESOLUTION :. 10/19/05 H/C 28940 BILLED
 . DT/KIM S.
 .
 .
 .
 .
 .
 .

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
 DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 23

CUSTOMER REQUESTED (Y)
 FOR PERIOD 07/01/05 TO 12/31/05

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      .
      .
RDATE      :. 10/21/05

CORPÝÝ----- 067
ROUTE      :. 1
SERVICE ORDER# :. 945556
ACCOUNT#    :. 006700004291
CUSTOMER NAME :. DIXSON,TROY B
SERVICE ADDRESS:. 473 ALAFAYA WOODS BLVD F
PHONE       :. 407/273-5552
EDATE       :. 07/11/05
TYPE        :. 24
FOPER       :.
COMMENT     :. 7/11/05-CUSTOMER PHONED OFFICE, HE NEVER MOVED IN HERE-AT
ANOTHER
      . UNIT#TRANSFERED CHARGES TO NEXT DASH#2-UNITED DOMINION REALTY
RESOLUTION :. SEWER CR; - 17.78- CONS CR; - 6880-
      . TAX CR; - 1.07- CONS CR; - 6880-
      . DB
RDATE      :. 07/11/05
  
```

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CORPÝÝ----- 067
ROUTE      :. 10
SERVICE ORDER# :. 945709
ACCOUNT#    :. 0067000065381
CUSTOMER NAME :. CROSSWINDS CONSULTING ,ELENA
SERVICE ADDRESS:. 3699 HEIRLOOM ROSE PL
PHONE       :. 407/706-0221
EDATE       :. 07/11/05
TYPE        :. 24
FOPER       :.
COMMENT     :. 945709
RESOLUTION :. SEWER CR; - 16.35 CONS CR; - "0"
      . FRANCHISE - 1.32 SAME
      . RECLAIM - 5.66 SAME
      . **NO CUSTOMER IN THIS ACCOUNT YET WAS BILLED IN ERROR**
      . DB
RDATE      :. 07/11/05
  
```

```

CORPÝÝ----- 067
ROUTE      :. 1
SERVICE ORDER# :. 946646
ACCOUNT#    :. 006700004236
CUSTOMER NAME :. BROWN,JEFFREY
SERVICE ADDRESS:. 469 ALAFAYA WOODS BLVD H
PHONE       :. 703/401-2515
EDATE       :. 07/13/05
TYPE        :. 24
  
```

Alafaya

FOPER :.
COMMENT :. ADJUSTMENT DUE TO CUSTOMER NEVER MOVED IN-APARTMENT WAS
FLOODED
RESOLUTION :. WAIVED DEPOSIT & ALL FEES-PHONED OFFICE 7/13/05-MR.
: DEPOSIT WAIVED SINCE DIDN'T MOVE IN
: DB
: 6/15/05-READ FINALED BACK TO; 33160
RDATE :. 07/13/05
CORPÝÝ----- . 067
ROUTE :. 1

Alafaya

(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 24

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

SERVICE ORDER# :. 951400
ACCOUNT# :. 006700004652
CUSTOMER NAME :. MUNOZ,ANA L
SERVICE ADDRESS:. 505 ALAFAYA WOODS BLVD B
PHONE :. 407/971-6120
EDATE :. 07/25/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE TO A CUSTOMER FOR APT D APPLIED TO THIS ADDRESS
IN ERROR

. SO ACCOUNT WAS PUT IN HER NAME & SHE LIVES @ APT D
. TRANSFERED THESE FUNDS TO NEXT DASH#3-AND CREDITED OFF THIS

ACCOUNT

. SHARON WILL IS LIVES HERE AND HAS BEEN HERE SINCE 6/5/99-PER

COMPLEX

. SHE IS WHO THE BILLS SHOULD BE TOO

RESOLUTION :. SEWER CR; - 27.08 CONS CR; - 5670- TRANSFERED TO; DASH#3
. TAX CR; - 1.62 CONS CR; - 5670- "

.

.

. 8/2/05-THIS ADJUSTMENT COMPLETED

. SEWER CR; - 12.80- CONS CR; - 2070-TRANSFERED TO; NEXT DASH#3

.

. DB

RDATE :. 08/02/05

CORPÝÝ----- 067

ROUTE :. 11
SERVICE ORDER# :. 954361
ACCOUNT# :. 006700061741
CUSTOMER NAME :. CALDERON,E
SERVICE ADDRESS:. 710 SANCTUARY DR
PHONE :. 407/948-5115
EDATE :. 08/02/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE TO WRONG CUSTOMER SET UP ON THIS ACCOUNT E
CALDERON

. THEY LIVE @ 700 SANCTUARY-TRANSFERED ALL FEES TO NEXT DASH#2-J

ARCHER

. WHO DOES LIVE HERE

RESOLUTION :. SEWER CR; - 24.09 CONS CR; - 3550-TRANSFERED TO DASH#2
RDATE :. 08/02/05

CORPÝÝ----- 067

ROUTE :. 11
SERVICE ORDER# :. 954429
ACCOUNT# :. 006700061742
CUSTOMER NAME :. ARCHER,J

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SERVICE ADDRESS: . 710 SANCTUARY DR
PHONE : . 407/366-6356
EDATE : . 08/02/05
TYPE : . 24
FOPER : .
COMMENT : . ADJUSTMENT DUE SINCE THIS CUSTOMER HAS LIVED HERE SINCE
6/14/05-PER
SINCE
RESOLUTION : . THE FEES ARE FOR THIS CUSTOMER
: . SEWER CHRGD; + 24.09 CONS CHRGD + 3550 (6/14/05-7/13/05)
: . TAX CHRGD; + 1.86 "
: . RECLAIM CHRG; + 6.79 "
: .
: . TOTAL BILLED; + 32.79-DEPOSIT WILL ADDED WHEN ACCOUNT BILLS
*** \$45.00**

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 25

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

RD
RDATE :. 08/02/05

CORPÝÝ----- 067

ROUTE :. 15
SERVICE ORDER# :. 954501
ACCOUNT# :. 006700107030
CUSTOMER NAME :. ENGLE HOMES/ORLANDO INC,
SERVICE ADDRESS :. 2639 DOVEHILL WAY
PHONE :. 407/281-4480
EDATE :. 08/02/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE SINCE ACCOUNT NEVER FINALED IN JUNE -DID
RECEIVE THIS
RESOLUTION :. CUSTOMERS FAX TO FINAL ? DID CREDIT FOR 6/13/05-7/12/05
TO FINAL :. 5/20/05-CLOSE DON THIS HOUSE BUT ENGLE HOMES FAXED US 6/20/05-
6/3/05-SO TRANSFERED THESE FEES TO NEXT DAS#1-JOHNIE MOORE
SEWER CR; - 27.97 CONS CR; - 5330
TAX CR; - 2.09 "
RECLAIM ; - 6.79
TOTAL CR; - 36.85
DB
RDATE :. 08/02/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 968610
ACCOUNT# :. 006700004615
CUSTOMER NAME :. UNITED DOMINION REALTY,
SERVICE ADDRESS :. 497 ALAFAYA WOODS BLVD F
PHONE :. / -
EDATE :. 09/14/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE TO THIS ACCOUNT SET UP IN ERROR PER A NEW
CUSTOMER
HAS LIVED :. TRANSFERED ALL FEES TO NEXT NEXT DASH#6-BRANDY DRIGGERS-SHE
HERE ALL ALONG
RESOLUTION :. 7/31-8/10/05-BILLING FOR BRANDY DRIGGERS DASH#6-
SEWER CR; - 16.53- CONS CR; -3530
TAX CR; - .99 "
DB
RDATE :. 09/14/05

CORPÝÝ----- 067

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ROUTE :. 1
SERVICE ORDER# :. 968614
ACCOUNT# :. 006700004616
CUSTOMER NAME :. DRIGGERS, BRANDY
SERVICE ADDRESS :. 497 ALAFAYA WOODS BLVD F
PHONE :. 407/902-5290
EDATE :. 09/14/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT TO SINCE THIS CUSTOMER NEVER MOVED WAS FINALED IN
ERROR
 . PER A NEW CUSTOMER FOR DASH#4-TRANSFERED ALL FEES FROMT HAT
ACCOUT
 . TO THIS FOR; 7/31-8/10/05
RESOLUTION :. SEWER CHGR TRANSFERED FROM 670-000416-5

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 26

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

```
      .
      . SEWER CHRG + 16.53 CONS CHRGED; +3530
      . TAX   CHRG +   .99 "
      . DB
RDATE      :. 09/14/05

CORPYY----- 067
ROUTE      :. 15
SERVICE ORDER# :. 968666
ACCOUNT#    :. 006700105141
CUSTOMER NAME :. DARRENKAMP,TERRI
SERVICE ADDRESS: 3455 RAVENCREEK LN
PHONE       :. 407/587-6880
EDATE       :. 09/14/05
TYPE        :. 24
FOPER       :.
COMMENT     :. ADJUSTMENT DUE SINCE CUSOTMER BILLED IN ERROR-NO BILL SHOULD
      . HAVE BEEN ISSUED
      . CREDITED ON ALL MONIES THAT WAS BILLED 8/16/05-DEPOSIT WAIVED
RESOLUTION  :. TAX CR; - .41-"0" CONS CREDIT
      . RECLAIM - 6.79 "
      . DEPOSIT -45.00
      . TOTAL CR; - 52.20
      . DB
RDATE      :. 09/14/05
```

```
CORPYY----- 067
ROUTE      :. 9
SERVICE ORDER# :. 978231
ACCOUNT#    :. 006700051522
CUSTOMER NAME :. TEITELBAUM,SHEILA
SERVICE ADDRESS: 3500 SILVER THORN CT
PHONE       :. 850/525-4540
EDATE       :. 10/12/05
TYPE        :. 24
FOPER       :.
COMMENT     :. ADJUSTMENT DUE SINCE PAID ON THIS ACCOUNT IN ERROR 47.64-SHE
MEANT TO    :.
      . PAY THIS FOR NEW ACOCUNT 670-009361-2-TRANSFERED THIS TO THIS
ACCOUNT     :.
      . 10/13/05
RESOLUTION  :. 10/13/05-TRANSFERED TO THE NEW ACCOUNT; 670-009361-2-47.64-PER
CUSTOMERS   :.
      . REQUEST-DB
RDATE      :. 10/13/05
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CORPYY----- 067
ROUTE      :. 14
SERVICE ORDER# :. 978233
```

Alafaya

ACCOUNT# :. 006700093612
CUSTOMER NAME :. TEITELBAUM, SHEILA
SERVICE ADDRESS :. 2270 FOLIAGE OAK TER
PHONE :. 407/359-6553
EDATE :. 10/12/05
TYPE :. 24
FOPER :.
COMMENT :. ADJUSTMENT DUE FROM A PAYMENT BY THIS CUSTOMER MADE TO HER
PRIOR ACCOUNT :.
THAT WAS FINALED IN HER ERROR
TRANSFERED THIS TO THIS ACCOUNT FROM; 670-005152-2
RESOLUTION :. 10/13/05-PAYMENT TRANSFERED TO THIS ACCOUNT -47.64
. DB

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 27
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

RDATE :. 10/13/05

CORPÝÝ----- 067

ROUTE :. 10
SERVICE ORDER# :. 991907
ACCOUNT# :. 006700065691
CUSTOMER NAME :. CERNERA, BARBARA
SERVICE ADDRESS: :. 820 DAFFODIL CT
PHONE :. 407/977-3862
EDATE :. 11/21/05
TYPE :. 27
FOPER :.
COMMENT :. CUSTOMER CALLED THE DISPATCH APPROX @ 4:42PM DUE TO BROKEN
RECLAIM

. LINE
.
. PAGED TO ONCALL
.

RESOLUTION :. 11/20/05-READ 95310-NO LEAKS
 :. SCL/DB
RDATE :. 11/20/05

CORPÝÝ----- 067

ROUTE :. 14
SERVICE ORDER# :. 960177
ACCOUNT# :. 006700093111
CUSTOMER NAME :. YOUNG, JULIA A
SERVICE ADDRESS: :. 2310 BUR OAK CT
PHONE :. 407/971-1877
EDATE :. 08/18/05
TYPE :. 28
FOPER :.
COMMENT :. PRESSURE NOT GOOD WITH RECLAIM - THIS IS AN ONGOING ISSUE
 :. PAGED TO DON T-9:47AM HE SAID THIS HAS BEEN OCCURING FOR A FEW

MONTHS

RESOLUTION :. 8/18/05-READ 279870-INSTALED DUAL CHECK AT SERVICE LINE TO
IRRIGATION

. TO SEE IF WE CAN STOP NOISE, SPOKE TO CUSTOMER.
.
. DT/DB

RDATE :. 08/18/05

CORPÝÝ----- 067

ROUTE :. 2
SERVICE ORDER# :. 975946
ACCOUNT# :. 006470018234
CUSTOMER NAME :. ALFIERI, PHILLIP
SERVICE ADDRESS: :. 1013 GOULD PL
PHONE :. 407/977-5777

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EDATE : . 10/05/05
TYPE : . 32
FOPER : . AU
COMMENT : . CUSTOMER CALLED THE OFFICE & SPOKE WITH KATHY CONCERNING ODOR
COMING : . FROM WASTE WATER TREATMENT PLANT.
 : .
 : . PLEASE CHECK IT OUR & TAG THE DOOR
RESOLUTION : . CUSTOMER EXPLAINED THAT FOR 5 YRS HE HAS HAD THE SMELL AND IS
TIRED OF : . IT COMING FROM THE PLANT.HE ASKED IF WE CAN COVER THE TANKS
ETC.I : .
 : . EXXPLAINED THAT MONDAY BETWEEN 7AM AND 3PM, A PIECE OF
EQUIPMENT BROKE : . ON DIGESTER AND WITH IT BEING DOWN FOR 24HRS ODEORS WOULD BE
FROM THERE. : . I ADDED THAT I WOULD WORK ON GETTINGS ODORS DOWN AND QUITE
SURE IT WAS

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM PAGE 28
DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

KNOW AND . DUE TO EQUIPMENT. MALFUNCTION AND IF HE SMELLS ODORS TO LET US
 . INCREASE THE OUTPUT ON OUR DEODARIZERS.
 .
 . ER/EC
RDATE :. 10/05/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 982043
ACCOUNT# :. 006700061312
CUSTOMER NAME :. ARGUELLO,IDA
SERVICE ADDRESS: :. 3052 JUNE BERRY TERR
PHONE :. 407/542-6252
EDATE :. 10/21/05
TYPE :. 32
FOPER :.
COMMENT :. JUST NEED RESOLUTION FOR THIS AFTER HRS CALL TO ANSWERING
SERVICE 8:33AM
 . (CUST SERV IN MEETING) SEWAGE BACK UP
 . PAGED TO DON T; 10:05AM-WORKING ON IT RIGHT NOW PER DON T
RESOLUTION :. 10/21/05-READ 511220-SCOTT USE SMALL JET TRAILER & FREED LINE
 . CUSTOMER 4" CAP WAS BROKEN & POSSIBLE DEBRI MAY HAVE WENT DOWN
LINE.
 . WE REPAIRED CAP & LET CUSTOMER KNOW. LINE IS CLEANED
 . DONT /DB
RDATE :. 10/21/05

CORPÝÝ----- 067

ROUTE :. 10
SERVICE ORDER# :. 972489
ACCOUNT# :. 006700066491
CUSTOMER NAME :. DORING,MARCIA L
SERVICE ADDRESS: :. 3551 HEIRLOOM ROSE PL
PHONE :. 407/718-9049
EDATE :. 09/26/05
TYPE :. 34
FOPER :.
COMMENT :. JUST NEED RESOLUTION FOR THIS AFTER HRS CALL; 9:21AM
 . SEWER LINE PIPE BUSTED
RESOLUTION :. 9/21/05-IRRIGATION OR DRAIN PROBLEM ON PROPERTY
 . PER DON T-LEAK ON CUSTOMERS SIDE-NOT OURS
 . DT/DB
RDATE :. 09/21/05

CORPÝÝ----- 067

ROUTE :.
SERVICE ORDER# :. 980655
ACCOUNT# :. 006700000000

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CUSTOMER NAME :. ,
SERVICE ADDRESS:.
PHONE :. / -
EDATE :. 10/18/05
TYPE :. 34
FOPER :.
COMMENT :. THIS WAS AN AFTER HRS CALL TO ANSWERING SERVICE 9:00PM
 . SEWER FORCE MAIN BREAK ON "LOCKWOOD ST"
RESOLUTION :. 10/16/05-DON T ALLED THIS TO MIKE OVERTON FOUND THAT MAIN WAS
LEAKING
 . ACROSS FROM RIVERSIDE PARK
 . IT WAS DETERMINED THAT IT WAS STABLE ENOUGH TO HOLD UNTIL
10/17/05 AM.
 . WE FLAGGED AND BARRICADED THE AREA, PUT DOWN HTH ON SPILL

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 29

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

RDATE . MIKE O/DB
:.. 10/16/05

CORPÝÝ----- 067

ROUTE :.. 4
SERVICE ORDER# :.. 948912
ACCOUNT# :.. 006710032219
CUSTOMER NAME :.. DURANT, LAUREEN M
SERVICE ADDRESS:.. 1029 SEMINOLE CREEK DR
PHONE :.. 407/810-6952
EDATE :.. 07/19/05
TYPE :.. 36
FOPER :..
COMMENT :.. CUSTOMER CALLED THE ANSWERING SERVICE ON 7/14/05 TO ASK IF
THEIR
:.. SEWER WAS CLOSED. THEY HAVE A BACK UP.
RESOLUTION :.. TOLD CUSTOMER TO FIND THEIR CLEAN OUT AND REMOVE CAP THEN GET
A PLUMBER
:.. TO CLEAR LINE. THEN WE WOULD CAMERA LINE TO SEE WHAT THE
PROBLEM IS.
:.. JE/LYN
RDATE :.. 07/14/05

CORPÝÝ----- 067

ROUTE :.. 7
SERVICE ORDER# :.. 951044
ACCOUNT# :.. 006710035603
CUSTOMER NAME :.. LANDERS, MICHAEL
SERVICE ADDRESS:.. 2434 HUNTINGDALE LN
PHONE :.. 407/366-4619
EDATE :.. 07/25/05
TYPE :.. 36
FOPER :..
COMMENT :.. CUSTOMER CALLED THE ANSWERING SERVICE ON 7/23/05 TO REPORT
SEWAGE
:.. BACKING UP INTO THEIR HOME.
:
:
:.. PLEASE PROVIDE RESOLUTION
RESOLUTION :.. I ARRIVED AND OPENED CUSOTMERS CLEAN OUT
:.. HE HAD CALLED A PLUMBER / THEN CANCELLED IT
:.. HE SAID HE WILL GET A SNAKE AND CLEAN IT OUT HIMSELF
:.. NATHAN/LYN
RDATE :.. 07/25/05

CORPÝÝ----- 067

ROUTE :.. 8
SERVICE ORDER# :.. 960243
ACCOUNT# :.. 006701010203

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CUSTOMER NAME :. WHITESIDE,CHRISTINE
SERVICE ADDRESS:. 440 AUGUSTINE CT
PHONE :. 407/971-1163
EDATE :. 08/18/05
TYPE :. 36
FOPER :.
COMMENT :. NEIGHBOR CALLED FROM 450 AUGUSTINE CT DUE TO SEWER OVERFLOWING
IN
 . HIS YARD FROM THIS ADDRESS. NO ONE HOME.
 .
 . PAGED TO DON TAYLOR
 .
RESOLUTION :. 8/18/05-READ 959080-SEWER CAP AT HOUSE WAS BROKEN & COULD HAVE
BEEN
 . GETTING DIRT & GRASS CLIPINGS & MAYBE PART OF PVC LINE. WE
CLEANED

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 30

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

A PLUMBER . TOILET PAPER UP FOR NEIGHBORS & LEFT DOOR TAG TELLING TO CALL

. DT/DB

RDATE :. 08/18/05

CORPÝÝ----- 067

ROUTE :. 15

SERVICE ORDER# :. 963452

ACCOUNT# :. 006700106261

CUSTOMER NAME :. RUSSELL, PETER

SERVICE ADDRESS: 3665 HOLLYWOOD PL

PHONE :. 407/359-0592

EDATE :. 08/29/05

TYPE :. 36

FOPER :.

COMMENT :. CUSTOMER PHONED AFTER HRS 8/27/05-10:00AM-SEWAGE BACK UP

RESOLUTION :. 8/27/05-RAN GARDEN HOSE WASHED DOWN DIRT THROUGH 4' CLEANOUT-
REMOVED

. PIECE OF CINDER BLOCK. THEIR DRAINS-SINKS-WNET DOWN OK. -NOT
OUR PROBLEM

. *CUSTOMER NEEDS TO GET WITH ENGLE HOMES**ON THERE END***PER
JIM H

. DB

RDATE :. 08/27/05

CORPÝÝ----- 067

ROUTE :. 6

SERVICE ORDER# :. 964680

ACCOUNT# :. 006710037171

CUSTOMER NAME :. HURLEY, ROBERT D

SERVICE ADDRESS: 2272 EKANA DR

PHONE :. 407/366-0587

EDATE :. 09/01/05

TYPE :. 36

FOPER :. AU

COMMENT :. CUSTOMER CALLED THE ANSWERING SERVICE TO REPORT SEWER BACKING
UP.

.

.

. PLEASE PROVIDE RESOLUTION

RESOLUTION :. KEVIN COOPER TOOK CARE OF THIS

. HE TOLD THE CUSTOMER TO CALL A PLUMBER

. KC/LYN

RDATE :. 08/31/05

CORPÝÝ----- 067

ROUTE :. 6

SERVICE ORDER# :. 965356

ACCOUNT# :. 006701010381

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CUSTOMER NAME :. SQUEGLIA,ROBERT
SERVICE ADDRESS:. 1995 EMERALD GREEN CIR
PHONE :. 407/366-7310
EDATE :. 09/06/05
TYPE :. 36
FOPER :. AU
COMMENT :. CUSTOMER CONTACTED FIELD TO REPORT CLOGGED SEWER AT RESIDENCE
 . PLEASE PROVIDE RESOLUTION
RESOLUTION :. 9/6/05-READ 68580-FOUND CLOG TO BE ON, THE CUSTOEMRS SIDE OF
SERVICE
 . WAS ABLE TO TEMP. CLEAR. INFORMED HIM
 . THAT HE WILL NEED TO GET SOMEONE TO FIND & REPAIR ANY BREAKS
OR ROOT
 . INTRUSION
 . MIKE O/DB
RDATE :. 09/06/05

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CORPÝÝ----- 067

ROUTE :. 2
SERVICE ORDER# :. 965901
ACCOUNT# :. 006470018194
CUSTOMER NAME :. UNGER-KOOP,MICHELLE
SERVICE ADDRESS: :. 1021 GOULD PL
PHONE :. 407/341-8113
EDATE :. 09/07/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER REPORTED SEWER BACKING UP IN STREET FROM MANHOLE, AS
WELL AS IN
 . HER HOME. PAGED TO DON T.
RESOLUTION :. 9/7/05 READ 107100 CUSTOMER CALLED INSURANCE COMPANY TO
TAKE CARE
 . OF THIS. TUB & SHOWER.
 .
 . DT 10:45AM/EC
RDATE :. 09/07/05

CORPÝÝ----- 067

ROUTE :. 2
SERVICE ORDER# :. 966045
ACCOUNT# :. 006470018201
CUSTOMER NAME :. DONOVAN,JAMES
SERVICE ADDRESS: :. 1019 GOULD PL
PHONE :. 407/366-1646
EDATE :. 09/07/05
TYPE :. 36
FOPER :.
COMMENT :. PER DON TAYLOR
 . SEWER BACK UP AT THIS RESIDENCE
RESOLUTION :. 9/7/05 READ 20070. LEFT CARD WITH CUSTOMER TO CALL.CUSTOMER
 . CALLED PLUMBER AND HE WAS AT HOUSE.
 .
 . DT 10:45AM/EC
RDATE :. 09/07/05

CORPÝÝ----- 067

ROUTE :. 14
SERVICE ORDER# :. 969387
ACCOUNT# :. 006700092831
CUSTOMER NAME :. BREEN,DENICE H
SERVICE ADDRESS: :. 3461 HOLLOW OAK RUN
PHONE :. 407/415-6404
EDATE :. 09/16/05
TYPE :. 36
FOPER :.
COMMENT :. SEWER IS BACKING UP, PLEASE CHECK AND RESOLVE

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RESOLUTION :. 9/16/05-READ 147600-CUSTOMER PROBLEM
 . PAGED TO DON T
 . SCL/DB
RDATE :. 09/15/05

CORPÝÝ----- 067

ROUTE :. 12
SERVICE ORDER# :. 974776
ACCOUNT# :. 006700061154
CUSTOMER NAME :. FERNANDEZ,JOSE

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```
      . IN BATHROOMS
      .
      . PAGED TO ONCALL
      . PLEASE RESOLVE
RESOLUTION  :. 11/03/05 READ1072910 KEVIN TALKED TO CUSTOMER A COUPLE TIMES
AND
      . STOPPAGE WAS IN HOUSE.
      . KB/KRIS TEMP
RDATE       :. 11/03/05

CORPÝÝ----- 067
ROUTE       :. 3
SERVICE ORDER# :. 986808
ACCOUNT#    :. 006710030774
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(545) REPORT UBERSORDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 33

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. TURNER,GLEN
SERVICE ADDRESS:. 1030 W RIVIERA BLVD
PHONE :. 954/461-3301
EDATE :. 11/03/05
TYPE :. 36
FOPER :.
COMMENT :. CAN'T FLUSH TOILETS AND BATH TUB BACKING UP
 :. PAGED TO DON T; 3:36PM
RESOLUTION :. CHECKED FOR CLEAN OUT & OUR LINE
 :. TOLD CUSTOMER TO CALL PLUMBER
 :. MR=1345670
 :. DT/LYN
RDATE :. 11/03/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 991912
ACCOUNT# :. 006470008411
CUSTOMER NAME :. POSY,SERGE
SERVICE ADDRESS:. 1003 SUGARBERRY TRL
PHONE :. 407/366-6132
EDATE :. 11/21/05
TYPE :. 36
FOPER :.
COMMENT :. CUSTOMER CALLED DISPATCH DUE TO CLOGGED SEWER - BACKUP
 :.
 :. PAGED TO ONCALL
RESOLUTION :. THIS IS SCHEDULED FOR COMPLETION BY JOHN BUSH/SUNSHINE
BUILDERES. :.
 :. IT WILL BE SENT TO THE OFFICE ONCE COMPLETED 11/30/05 DT/EC
 :.
 :. **1/10/06 SCOTT/DON HAS THIS BEEN COMPLETED? "THANKS ELISE"
 :. CHANGED DUE DATE FROM 12/9/05 TO 1/10/06 FOR FOLLOW-UP FROM
CONTRACTOR :.
 :. 01/10/06 READ 249160 THIS IS COMPLETED AS OF 2 WKS AGO
 :. DT/JS
RDATE :. 11/30/05

CORPÝÝ----- 067

ROUTE :. 2
SERVICE ORDER# :. 000434
ACCOUNT# :. 006710028543
CUSTOMER NAME :. BENTHAM,MAUREEN
SERVICE ADDRESS:. 2027 KELLY CREEK CIR
PHONE :. 407/359-2738
EDATE :. 12/19/05
TYPE :. 36
FOPER :.

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COMMENT :. CUSTOMER CALLED DUE TO SEWER BACK UP AFTER HOURS.
 . PAGED TO ONCALL
RESOLUTION :. I CHECKED 2 MANHOLES ON KELLY CREEK & 1 MANHOLE ON MCGEE CT.
NO
 . PROBLEM. OPENED CUSTOMER'S CLEAN OUT NO PROBLEM SPOKE WITH
 . CUSTOMER. WHILE OUT CUSTOMER @ 1001 MCGEE CT CAE OUT WITH
SEWER
 . PROBLEM OPENED CLEANOUT AND FOUND BLOCKAGE. ADVISED CUSTOMER
 . TO CALL PLUMBER.
 . JP/KIM
RDATE :. 12/17/05
CORPÝÝ----- . 067

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 34

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

ROUTE :. 2
 SERVICE ORDER# :. 003474
 ACCOUNT# :. 006470018043
 CUSTOMER NAME :. CHANTIGIAN,CARL
 SERVICE ADDRESS:. 1051 GOULD PL
 PHONE :. 407/366-4419
 EDATE :. 12/30/05
 TYPE :. 36
 FOPER :.
 COMMENT :. TOILETS NOT FLUSHING
 . PAGED OUT; 11;15AM
 . PH 321-231-4305
 RESOLUTION :. READING 1487590 BACK UP IN HOUSE. SHOWER IS WORKING.
 .
 . DW/IC
 RDATE :. 01/06/06

CORPÝÝ----- 067

ROUTE :.
 SERVICE ORDER# :. 950943
 ACCOUNT# :. 006700000000
 CUSTOMER NAME :. ,
 SERVICE ADDRESS:.
 PHONE :. / -
 EDATE :. 07/25/05
 TYPE :. 37
 FOPER :. AU
 COMMENT :. CUSTOMER CALLED TO REPORT A VERY BAD ODOR COMING FROM THE
 SEWER PLANT
 . ON 7/24/05 IN THE EVENING. PLEASE PROVIDE RESOLUTION
 RESOLUTION :. 7/24/05- SLUDGE COLLECTOR DRIVE UNIT IS OFF LINE CAUSING
 SLUDGE RISING
 . DEO.3 DEORDANT HAS BEEN APPLIED
 . SPRINKLER HAS BEEN SET UP
 . THE REPAIRS WILL HAPPEN EITHER 7/25/05 OR JULY 26-PER SCOTT L
 . SCOTT L/DB
 RDATE :. 07/24/05

CORPÝÝ----- 067

ROUTE :. 10
 SERVICE ORDER# :. 969267
 ACCOUNT# :. 006700065191
 CUSTOMER NAME :. HERTZ,JOHN
 SERVICE ADDRESS:. 3756 HEIRLOOM ROSE PL
 PHONE :. 520/390-5442
 EDATE :. 09/16/05
 TYPE :. 37
 FOPER :. AU

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COMMENT :. CUSTOMER SAYS THE ODOR COMING FROM THE LIFT STATION IS VERY
BAD IN THE . EVENING. PLEASE CHECK DISPATCHED TO DON TAYLOR PH. 407-
365-8077
RESOLUTION :. 9/16/05-HAD MIKE TO CHECK FOR SMELL & ALSO HE WILL SET A ODOR
BLOCK . UNDER PANLE & SEE IF IT HELPS.
. DT/DB
RDATE :. 09/16/05

CORPÝÝ----. 067
ROUTE :. 2
SERVICE ORDER# :. 993164
ACCOUNT# :. 006470018234
CUSTOMER NAME :. ALFIERI, PHILLIP

Alafaya

(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 35

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

SERVICE ADDRESS:.. 1013 GOULD PL

PHONE :.. 407/977-5777

EDATE :.. 11/28/05

TYPE :.. 37

FOPER :.. AU

COMMENT :.. CUSTOMER CALLED ANS SERVICE 11/25/05 APPROX 11:28 AM TO REPORT
BAD

RESOLUTION :.. ODOR IN ALAFAYA WOODS DEVELOPMENT. *PLEASE PROVIDE RESOLUTION*
:.. 11/29/05 INSTALLED ANOTHER DEODORIZER DEO 3 CHEMICAL MISTER ON
EAST

CHEMICAL DOSAGE :.. PLANT. INSTALLED DEODORANT BLOCK ON DIGESTER AND DOUBLED
PROCESS

:.. IN ALL MIST SPRAYERS THROUGHOUT PLANT. ALSO EVALUATED PLANT
PROCESS

:.. CONTROL ALL PROCESSES ARE BIOLOGICALLY FUNCTIONING PROPERLY.

WE HAVE A :.. SLUDGE HOLDING TANK WHICH IS ONE DIGESTER THIS EQUIPMENT IS IN
THE

:.. PROCESS OF BEING REBUILT. THIS IS AN ELITE GEARBOX DRIVE MOTOR
THAT IS

:.. NO LONGER MANUFACTURED. IT HAD TO BE SENT OUT FOR REPAIRS AND
WE ARE

:.. WAITING FOR COMPANY TO DELIVER IT. HAVE CALLED MOTION
INDUSTRIES 2 TIMES

:.. TODAY AND HAVE YET TO RECEIVE AN ANS.DAVID SMICHERKO INSPECTED
PLANT AND

:.. 1013 GOLD PL AND WILL PUT ODOR COMPLAINT RESPONSE. ?/KRIS TEMP
RDATE :.. 11/29/05

CORPy-----. 067

ROUTE :.. 2

SERVICE ORDER# :.. 001534

ACCOUNT# :.. 006710028642

CUSTOMER NAME :.. TICKAL,GARRY R

SERVICE ADDRESS:.. 1001 N MAGEE CREEK CT

PHONE :.. 407/687-9968

EDATE :.. 12/22/05

TYPE :.. 38

FOPER :..

COMMENT :.. GURGLING SOUND -AND JEFF WAS OUT HERE LAST WEEK AND TOLD THIS
CUSTOMER

:.. HE MAY NEED TO CAMERA IT ?

:.. PAGED TO MIKE O-TO PHONE THIS CUST; 12:23PM

RESOLUTION :.. PROBLEM WAS IN THE CUSTOMER'S LINE THEY HAVE A TREE GROWING
OVER THE

:.. LINE MID YARD. INFORMED THE CUSTOMER IT WAS HIS RESPONSIBILITY
TO REPAIR.

:.. MO/KIM

RDATE :.. 12/22/05

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CORPYY----. 067

ROUTE :. 3
SERVICE ORDER# :. 990857
ACCOUNT# :. 006700039171
CUSTOMER NAME :. SQUADRITO, PAUL A
SERVICE ADDRESS: 977 BIG OAKS DR
PHONE :. 407/366-6886
EDATE :. 11/16/05
TYPE :. 39
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO L/S AL-9 HAS A BAD ODOR IS REQUESTING
DEODORIZING :. BLOCK.
 :.
 :. PAGED TO DON T
 :.
RESOLUTION :. 11/16/05-PUT BLOCK IN AREA & WILL HAVE MIKE SEAL A COUPLE OF
HOLES. :.
 :. CLEANED LIFT STATION ON NOV 11TH-DT
 :.
 :. LIFT STATION LIDS ARE SEALED ON STATUON/VALVE
 :. DT/DB
RDATE :. 11/16/05

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 36

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

CORPÝÝ----- 067

ROUTE :. 2
 SERVICE ORDER# :. 996726
 ACCOUNT# :. 006470018234
 CUSTOMER NAME :. ALFIERI, PHILLIP
 SERVICE ADDRESS :. 1013 GOULD PL
 PHONE :. 407/977-5777
 EDATE :. 12/07/05
 TYPE :. 39
 FOPER :.
 COMMENT :. PLANT ODOR IS VERY BAD -PLEASE RESOLVE SO NO MORE OROR
 :. PAGED TO JOHN M; 11:41AM
 RESOLUTION :. 4:20 OPERATOR CALLED CUSTOMER ABOUT THE ODOR AT THE PLANT.I
 TOLD HIM
 :. ABOUT WHAT IS GOING ON AT PLANT "DRAINING DIGESTER" FOR
 REPAIRS AND HOPE
 :. TO HAVE IT REPAIRED LATE TOMORROW MORNING AND BACK ON LINE.THE
 BAD ODOR
 :. SHOULD IMPROVE.CUSTOMER SAID HE WILL CONTINNUE TO CALL IN ODOR
 COMPLAINT
 :. WHEN IT SMELLS.HE SAID IT IS COOL OUT AND WOULD LIKE TO OPEN
 HIS WINDOWS
 :. BUT CANNOT BECAUSE OF ODOR.I EXPLAINED WE WILL MAKE EVERY
 EFFORT HERE AT
 :. PLANT TO IMPROVE ODOR CONTROL.
 :. EDDIE ROBERTS/EC
 RDATE :. 12/07/05

CORPÝÝ----- 067

ROUTE :. 12
 SERVICE ORDER# :. 958496
 ACCOUNT# :. 006700060611
 CUSTOMER NAME :. BAEZ, JOSEPH
 SERVICE ADDRESS :. 2923 SPRING HEATHER PL
 PHONE :. 407/977-7413
 EDATE :. 08/15/05
 TYPE :. 41
 FOPER :.
 COMMENT :. UTILITY BOX NEXT TO THERE HOUSE HAS BEEN MAKING NOISE ALL
 NIGHT LONG
 :. & THEY LOST POWER, THIS HAVE CAUSED THE PROBLEM
 :. PAGED TO DON T; 8:50AM
 RESOLUTION :. 08/15/05 PER FIELD TECH. ALARM WAS SOUNDING, FUSE HAD BLOWN
 AND IT RAN
 :. ALL NIGHT. IT DID NOT OVER FLOW, IT WAS LOW VOLUME STATION
 9:00AM
 :. DJ/RB
 RDATE :. 08/15/05

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CORPÝÝ----- 067

ROUTE :. 9
SERVICE ORDER# :. 967612
ACCOUNT# :. 006710073431
CUSTOMER NAME :. LANE,LINDA
SERVICE ADDRESS:. 1259 TWIN RIVERS BLVD
PHONE :. 407/365-5049
EDATE :. 09/12/05
TYPE :. 41
FOPER :. AU
COMMENT :. CUSTOMER CALLED TO REPORT A FROG IN THE TOILET. PAGED TO DT.
PLEASE
 . PROVIDE RESOLUTION
RESOLUTION :. MR=1153690
 . THIS HAS SEWER CAP ON CLEAN OUT.
 . DT/LYN
RDATE :. 09/12/05

CORPÝÝ----- 067

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(545) REPORT UBRSDREPORT.2 UTILITY BILLING SYSTEM
DETAIL SERVICE ORDER COMPLAINTS FOR 067

PAGE 37

CUSTOMER REQUESTED (Y)
FOR PERIOD 07/01/05 TO 12/31/05

ROUTE :. 2
SERVICE ORDER# :. 977511
ACCOUNT# :. 006470021083
CUSTOMER NAME :. ROTAVERA,BRANDON
SERVICE ADDRESS:.. 1037 KELSEY ST
PHONE :. 386/760-3826
EDATE :. 10/11/05
TYPE :. 41
FOPER :.
COMMENT :. CUSTOMER SAYS SEWER CAP WAS RUN OVER BY LAWNMOWER. PLEASE
REPLACE
RESOLUTION :. READING 254260 REPLACED CAP NEXT TO HOUSE 10/12/05
 . SCL/ KRIS TEMP
RDATE :. 10/12/05

CORPýý----- 067

ROUTE :. 15
SERVICE ORDER# :. 995661
ACCOUNT# :. 006700105211
CUSTOMER NAME :. HERALD,THOMAS
SERVICE ADDRESS:.. 3460 RAVENCREEK LANE
PHONE :. 540/905-2234
EDATE :. 12/05/05
TYPE :. 43
FOPER :.
COMMENT :. PLEASE CHECK RECLAIM VALVE TO SEE IF TURNED ON. CUSTOMER
SYSTEM IS
 . ON BUT NO WATER.
 .
 .
RESOLUTION :. 12/6/05-READ 5060-PROBLEM IS IN AUTOMATIC CONTROL SYSTEM. MRS
WILL CALL
 . TO CONTACT IRRIGATION PEOPLE.
 . SLC/DB
RDATE :. 12/06/05

CORPýý----- 067

ROUTE :. 10
SERVICE ORDER# :. 948440
ACCOUNT# :. 006700066491
CUSTOMER NAME :. DORING,MARCIA L
SERVICE ADDRESS:.. 3551 HEIRLOOM ROSE PL
PHONE :. 407/718-9049
EDATE :. 07/18/05
TYPE :. 47
FOPER :.
COMMENT :. CUSTOMER CALLED DUE NO RECLAIM WATER.
 . PAGED TO DON T

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RESOLUTION :. 7/18/05-MAIN VALVE WAS OFF PER JR DAVIS TURNED VALVE ON
: READ 41650

RDATE :. DB
: 07/18/05

CORPÝÝ----. 067

ROUTE :. 10

SERVICE ORDER# :. 948594

ACCOUNT# :. 006700063682

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UTILITY BILLING SYSTEM

PAGE 38

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

CUSTOMER NAME :. GOLDEN, JAMES A
SERVICE ADDRESS:.. 1342 CANDY APPLE WAY
PHONE :. 813/361-1476
EDATE :. 07/18/05
TYPE :. 47
FOPER :.
COMMENT :. CUSTOMER CALLED DUE TO NO RECAIM WATER
PAGED O SCOTT L
RESOLUTION :. 7/18/05-SPOKE TO CUSTOMER HER REUSE WAS OFF, TURNED ON &
CHECKED OUT
DT/DB
RDATE :. 07/18/05

CORPÝÝ----- 067

ROUTE :. 14
SERVICE ORDER# :. 951000
ACCOUNT# :. 006700093301
CUSTOMER NAME :. HENDERSON, ALLISON G
SERVICE ADDRESS:.. 3560 DIAMOND LEAF LN
PHONE :. 407/365-6967
EDATE :. 07/25/05
TYPE :. 47
FOPER :.
COMMENT :. CUSTOMER PHONED OUR AFTER HRS ANSWERING SERVICE SAYING
NO WATER STILL & WE SERVICE THEM FOR SEWER-JUST NEED
RESOLUTION THAT :. IF THIS WAS ON OUR END OR THE CUSTOMERS FOR THIS CALL FOR
7/22/05-10:47P
RESOLUTION :. R=320900 NOT OURS NO WATER IN OVIEDO SEWER ONLY.
DT/KIM
RDATE :. 07/23/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 952504
ACCOUNT# :. 006470005453
CUSTOMER NAME :. WEIDLEY, JENNIFER
SERVICE ADDRESS:.. 1084 SHAFFER TRL
PHONE :. 407/359-3481
EDATE :. 07/28/05
TYPE :. 48
FOPER :.
COMMENT :. CUSTOMER SAYS THAT EVERY 5 TO 6 MONTHS THE SWR BECOMES
CLOGGED, AND SHE
HAS TO SNAKE IT OUT AT THE CLEAN OUT. ROTOROOTER CLAIMS THE
PROBLEM IS
IN OUR LINE OUT BY ROAD. CUSTOMER WANTS PROBLEM RESOLVED, IF
IN FACT IT

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OR . IS OUR SWR LINE CLOG. YOU CAN REACH HER @ 407-585-1411 (WORK)
RESOLUTION . 407-366-7203 (HOME) PAGED TO DON T.
IT HAD :. 07/28/05 READ 1848030 OK @11:30 AM
THERE ON . WE TESTED THE LINE & FOUND THE PROBLEM WAS THE CUSTOMERS LINE,
RDAT . ROOTS IN IT. THE CUST WILL TAKE CARE OF IT AND THE CUST WAS
DATE . PROPERTY.
DT/RB
RDAT :. 07/28/05

CORPÝÝ----- 067
ROUTE :. 1
SERVICE ORDER# :. 954631
ACCOUNT# :. 006470007832
CUSTOMER NAME :. ROBLES, EDGARDO J
SERVICE ADDRESS :. 1114 SUGARBERRY TRL
PHONE :. 407/359-9559

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UTILITY BILLING SYSTEM

PAGE 39

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

EDATE :. 08/03/05
TYPE :. 48
FOPER :.
COMMENT :. DRAIN ON ISFE OF HOUSE FULL OF WATER-SEWER CLOGGED
. PAGED TO DON T 9:09AM
RESOLUTION :. 8/3/05 READ 660370 CHECKED CLEAN OUT AT ROAD. CUSTOMER'S
PROBLEM
. DT 9:30AM/EC
RDATE :. 08/03/05

CORPÝÝ----- 067

ROUTE :. 1
SERVICE ORDER# :. 956833
ACCOUNT# :. 006470001531
CUSTOMER NAME :. TIERNEY, P
SERVICE ADDRESS: 1003 PROVIDENCE LN
PHONE :. 407/851-3800
EDATE :. 08/09/05
TYPE :. 48
FOPER :. AU
COMMENT :. CUSTOMER CALLED ANSWERING SERVICE 8/7/05 APPROXIMATELY 2:30 PM
TO
. REPORT A POSSIBLE SEWER BACK UP
RESOLUTION :. MANHOLES AND CUSTOMER'S CLEAN OUT ALL CLEAR. NO ONE HOME. HAD
MATT
. CALL THE CUSTOMER AND LEAVE MSG TO INFORM THE CUSTOMER OF OUR
FINDINGS.
. MIKE O/MATT/EC
RDATE :. 08/07/05

CORPÝÝ----- 067

ROUTE :. 10
SERVICE ORDER# :. 977991
ACCOUNT# :. 006700066370
CUSTOMER NAME :. CROSSWINDS CONSULTING,
SERVICE ADDRESS: 3629 HEIRLOOM ROSE PL
PHONE :. 407/706-0221
EDATE :. 10/11/05
TYPE :. 48
FOPER :.
COMMENT :. AFTER HRS CALL SAYING BROKEN SEWER PIPE BUSTED 10/10/05-9:50AM
RESOLUTION :. 10/10/05-WENT OUT TO CHECK AND IT APPEARED THAT THIS CUSTOMER
HAD A
. BROKEN DRAINAGE PIPE IN HER BACK YARD. INFORMED HER TO
CONTACT THE
. CONTRACTOR FOR REPAIR
. JEFF P/DB

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RDATE :. 10/10/05

CORPÝ----- 067

ROUTE :. 2

SERVICE ORDER# :. 979992

ACCOUNT# :. 006700024841

CUSTOMER NAME :. LITTLE, SCOTT W

SERVICE ADDRESS :. 1355 LAKE ROGERS CIR

PHONE :. / -

EDATE :. 10/17/05

TYPE :. 48

FOPER :.

COMMENT :. CLOGGED SEWER PHOND AFTER HRS TO ANSWERING SERVICE-10:30PM

RESOLUTION :. 10/13/05-WAS IN CUSTOMERS LINE THERE PROBLEM PER MIKE OVERTON
. DB

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(545) REPORT UBRSDREPORT.2

UTILITY BILLING SYSTEM

PAGE 40

DETAIL SERVICE ORDER COMPLAINTS FOR 067

CUSTOMER REQUESTED (Y)

FOR PERIOD 07/01/05 TO 12/31/05

RDATE :. 10/13/05

CORPÝÝ----- 067

ROUTE :. 15

SERVICE ORDER# :. 997744

ACCOUNT# :. 006700104691

CUSTOMER NAME :. HOLLADAY,KIRK

SERVICE ADDRESS:. 2820 REGAL PINE TRL

PHONE :. 407/365-4615

EDATE :. 12/12/05

TYPE :. 48

FOPER :. AU

COMMENT :. NEW RESIDENT SAYS THE REUSE WOULD NOT COME ON OVER THE
WEEKEND. HE

. NOTICED LAST WEEK THERE WAS VERY LITTLE PRESSURE - SOME OF THE
. SPRINKLER HEADS WOULD NOT EVEN POP UP.
. KIRK'S PHONE NUMBER IS: 407-971-1308.

RESOLUTION :. READ 9450 NOT OUR PROBLEM - PRESSURE IS GOOD

. PROBLEM IS IN THE IRRIGATION CONTROL PANEL. MR. HOLLADAY WILL
. ADDRESS W/ IRRIGATION COMPANY-FOCAL POINT.

. SL/JS

. 01/04/06 - RESENT S/O BACK TO THE FIELD SINCE I HAD NOT REC'D.

RESOL.

. NOT KNOWING SL/JS HAD SOMETHING ON THIS.LA READING TODAY

IS:15470 @

. 9:10 A.M. REUSE IS ON.COULD NOT CHECK-NOBODY HOMES. LEFT TAG

AND CALLED

. THE CUST.BUT DID NOT GET HOLD OF HIM. CUST.CALLED ME BACK-

REUSE O.K.DT:L

RDATE :. 12/12/05

120 records listed.