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## FLORIDA UTILITY SERVICES 1, LLC 3336 GRAND BLVD. SUITE 102 HOLIDAY, FL. 34690 863-904-5574

January 24, 2017

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL. 32399

RE: Docket # 160143-WU

Dear Commission Clerk:

Enclosed Please find the letter from the operator advising of the price increase for operations going forward. Please include the new price in this docket.

On behalf of the utility,

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Mike Smallridge

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## CONSTA FLOW

5574 Commercial Blvd Winter Haven, FL 33880 Office: (863) 965-2599, Fax (863) 965-1733 www.constaflow.com

January 23, 2017

Dear Valued Customer at Village at Charlie Creek, Wauchula-FL:

Thank you for being a long term customer of Consta Flow as your Water Operations service provider. We work hard to provide our customers with quality service at an affordable cost. In spite of our efforts, operational costs continue to go up due to many factors. Some of these include increased materials costs, higher labor costs, vehicle maintenance and increased costs for liability insurance. Periodically, we have to adjust the amount we charge our customers to compensate for these increases. To date, we have managed to absorb the additional costs incurred as the market has demanded and have not increased the rate we have billed for our since January 2015 at a rate of \$325.00 per monthly-monthly samples are included.

Based on the services we provide to your facility, the following rate increase will take effect on April 1, 2017:

Contract Operation of Water Treatment Facility: \$ 350.00 per month-monthly samples are included in this cost.

We truly value your business, and the long term relationship we have developed over the years. Our commitment to you remains the same – to provide reliable and honest service to your facility, keeping you in compliance with all environmental rules and regulations, and superior customer service at an affordable rate.

If you have any questions, comments, or concerns, please feel free to contact Gaines (863) 287-2417 or Danny (863) 287-2418 at any time by email at <u>Gaines@constaflow.com</u> or Danny@constaflow.com . Thank you for allowing us to serve you.

Sincerely, Consta Flow, Inc.