

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Thomas Sonderman

Electric Utility Provider : Florida Power and Light

Zip Code : 33412

Category : Power restoration time

Comments : Our power outage for our entire area was trees hitting the power lines. Tree trimming and a proactive inspection makes the power outage 100% preventable. After the storm, there was often incorrect information and status information provided. There needs to be a way to effectively communicate to the customers the plan on bringing power back(use a map). Unfortunately, we have only one choice for power which doesn't allow us to voice our displeasure by switching companies.