

Brandy Butler

From: Angie Calhoun
Sent: Monday, April 16, 2018 8:17 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170166

Customer correspondence for Docket 20170166.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Saturday, April 14, 2018 3:51 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126360

CUSTOMER INFORMATION

Name: Gary Forgey
Telephone: (407) 619-4276
Email: Gary.Forgey@Trane.com
Address: 20409 Macon Parkway Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Gary Forgey
Account Number:
Address: 20409 Macon Parkway Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

Well, we got another letter on how wonderful wedgefield water is today. If it is so wonderful and winning awards why is it eating through my pipes? Why does it smell so absolutely horrible? Why does it plug up all the screens in my faucets weekly because it is omitting scale and pieces of who knows what through the faucets? Why does it leave bleach spots on my family's clothes intermediatingly when there is no rhyme or reason? Why are there times big globs of slime balls come out of an open faucet?

How can they even think of raising prices on water that is probably killing all of us? How long is this really going to go on? How long do good people have to keep getting sick?