

Brandy Butler

From: Angie Calhoun
Sent: Monday, April 16, 2018 9:09 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170166

Customer correspondence for docket 20170166.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Saturday, April 14, 2018 5:33 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126363

CUSTOMER INFORMATION

Name: Durinda Chewning
Telephone: (386) 586-8915
Email:
Address: 2304 Bagdad Ave Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Durinda Chewning
Account Number:
Address: 2304 Bagdad Ave Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

So funny to see that they have been granted an award, what a joke. The water is awful!!! Bleaches clothes, has a color tint to it, dries the skin on my hands to the point of cracking, if set side by side with rain water my animals would rather drink the rain water. It smells more like bleach than my pool water. Last but certainly not least if you dont use one drop, thats right one drop, of water you will pay over \$55. Our lawn and plants really suffer through the dry months because we can NOT afford to water our grass. This is the worst water I have ever dealt with, and I have lived in the country with well water that's only down side was that it smelled like egg at times.

I hope you will reconsider who you give these awards to in the future. A company like Pluris takes your award as a reason to continue to hike up prices and not give their consumers the quality of water that they are paying for.