

THE WOODS UTILITY COMPANY

July 25, 2019

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 20190125-WS - Application for staff-assisted rate case in Sumter County by
The Woods Utility Company – *Response to Staff's First Data Request*

Dear Commission Clerk:

The Woods Utility Company (The Woods) hereby submits its response to Staff's Data Request in the above referenced docket.

COM
AFD 2 Maps
APA
ECO
ENG
GCL
IDM
CLK

1. Purchased Water and Wastewater: All Utility related bills from the beginning of the test year to present which include meter number and location, gallons used, dollars paid, and the Utility's account numbers.

Response: Not applicable, there is no purchased water or wastewater.

2. Purchased Power: All Utility related electricity bills from the beginning of the test year to present which include meter number and location, kilowatts used, dollars paid, and the electric company's account numbers.

Response: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices.

3. Chemicals: A list of all chemicals used in the treatment of water, amounts purchased, quantity purchased, unit prices paid and dosage rates utilized.

Response: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices. Dosage rates are .31 mg/l for water; and .35 mg/l for wastewater.

4. Sludge Removal Expenses: Provide a schedule showing the total cost and quantity of removing the sludge, if persons other than owners, stockholders, and employees of the Utility perform such work during the test year.

Response: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices.

5. Contractual Services – Testing: A list of tests along with costs paid to outside laboratories for testing the water and wastewater treatment during the test year.

The Woods Utility Company
Staff Assisted Rate Case

Response:

Water PWS 6600347					
	Samples	Frequency	Cost/sample	Total Cost	Total Cost/yr
	Req'd				
Total Coliform	2	2/month	\$ 7.84	\$ 15.68	\$ 188.16
TTHM	4	1/Qtrly	\$ 41.80	\$ 167.20	\$ 167.20
HAA5	4	1/Qtrly	\$ 73.15	\$ 292.60	\$ 292.60
Nitrate	1	1/year	\$ 12.54	\$ 12.54	\$ 12.54
Nitrite	1	1/year	\$ 12.54	\$ 12.54	\$ 12.54
L & C	5	1 / 3 yrs	\$ 16.72	\$ 83.60	\$ 27.87
Tri-Annuals	1	1 / 3 yrs	\$ 1,243.57	\$ 1,243.57	\$ 414.52
Totals					\$ 1,115.43

Wastewater FLA 013500					
	Samples	Frequency	Cost/sample	Total Cost	Total Cost/yr
	Req'd				
CBOD	13	monthly	\$15.68	\$203.84	\$203.84
TSS	13	monthly	\$8.36	\$108.68	\$108.68
F. Coli	12	monthly	\$11.50	\$138.00	\$138.00
Nitrate	1	yearly	\$12.54	\$12.54	\$12.54
TN	4	quarterly	\$31.35	\$125.40	\$125.40
TP	4	quarterly	\$16.72	\$66.88	\$66.88
Totals					\$ 655.34

6. Contractual Services – Other: The costs of operation and maintenance work not performed by Utility employees with an explanation of the type of work performed. These costs include the operator's fee, mowing and grounds keeping and contracted repair for the water and wastewater systems.

Response: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices and the contract.

The Woods Utility Company
Staff Assisted Rate Case

7. Transportation Expenses: A schedule of all vehicles by serial number and description owned or leased by the Utility, original cost or lease documents, whom the vehicles are assigned to, and an explanation of how they are allocated to the Utility, or a copy of the log book showing miles on personal vehicles associated with Utility business. All vehicles are to be available for inspection.

Response: Not applicable. The Woods does not own or lease any vehicles.

8. Copies of your most recent Primary and Secondary Water Quality test results.

Response: See attached.

9. Copies of monthly operation reports for water and wastewater from April 1, 2018, through March 31, 2019, (test year) which includes:

FOR WASTEWATER – Total treated, total wash water, total of each chemical in points, and chemical dosage rates (average).

FOR WATER – Total water purchased or pumped, total wash water, total of each chemical in points, and chemical dosages rates (average).

Response: See attached. Dosage rates are in No. 3 above.

10. Copy of monthly totals of metered water sold for each month of the test year.

Response: See attached Unaccounted for Water Report for the Test Year.

11. A written summary, by permit number, of all Department of Environmental Protection (DEP), Water Management District, and/or County Health Department permits.

- a. A copy of the water permit from the DEP showing the 92,000 gallons per day permitted design capacity.

Response: The permitted capacity is 63,500 see attached Permit No. 0278566-002-WC dated March 19, 2018. See attached permits.

12. Please identify the previous name, if any, the Utility was operated under prior to the transfer from Aqua Utilities Florida, Inc.

Response: The Woods Utility Company

13. If any plant addition has been made or will be required due to a written order from a governmental agency, please provide a copy of that order.

14. A list of all service complaints received during the test year and four years prior to the test year. Please include the date of the complaint, an explanation of how each complaint was resolved, and the date of resolution.

Response: See Attached.

The Woods Utility Company
Staff Assisted Rate Case

15. A listing of all assets owned by the Utility.

Example: 200' – 8" PVC (Sewer)
 250' – 6" PVC Pipe (Water)
 50' – 6" PVC Fire Hydrants (Water)

Response: See the 2018 Annual Report on file at the Commission.

16. Number of customers classified by meter size and class (commercial or residential) for the following points in time:

- a. A minimum of four years prior to the beginning of the test (or calendar last) year.
- b. The beginning of the last calendar year.
- c. The end of the last calendar year.
- d. Present.

Response: See the Annual Reports on file at the Commission

17. Please provide a copy of the Utility's engineering maps for water and wastewater showing location and size of water and wastewater mains throughout the service area and customer location and classification.

Response: See attached.

18. Please provide copies of any bid proposals or estimates received, and all invoices for the items that were completed to comply with Consent Order OGC No. 17-1067 issued by the DEP.

- a. If less than three bid proposals were received for each item, please explain why.

Response: There were no bid proposals. This is highly specialized work performed under the operations and maintenance contract with USWSC. This involved piping and filter media replacement in order to meet the FDEP imposed deadline of completion. See attached backup for the work performed. This was work performed on the existing WTP and filters. The Consent Order was signed and executed on March 12, 2018. This Consent Order required that the filter rehab be completed within 365 days of the consent order. The Construction Permit was received on March 19, 2018. The Final Clearance was received on February 7, 2019.

19. Please fill out the spreadsheet attached concerning any pro forma items. Please include any bid proposals or estimates for the pro forma items. (Pro forma items are any major maintenance or improvements planned for the system within the next two years.)

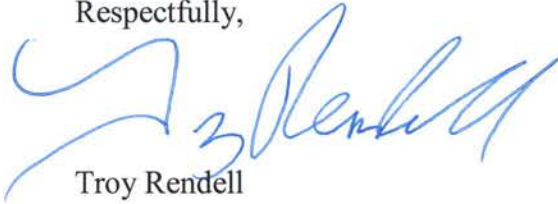
- a. If less than three bid proposals were received for each pro forma item, please explain why.

Response: The only item submitted was an the electrical pole and control panel replacement related to the above filter rehabilitation project.

The Woods Utility Company
Staff Assisted Rate Case

If you have any questions, please do not hesitate to contact me at (727) 848-8292, ext. 245.

Respectfully,

A handwritten signature in blue ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell
Vice President
Investor Owned Utilities
// for The Woods Utility Company

Data Request 2

Purchased Power



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

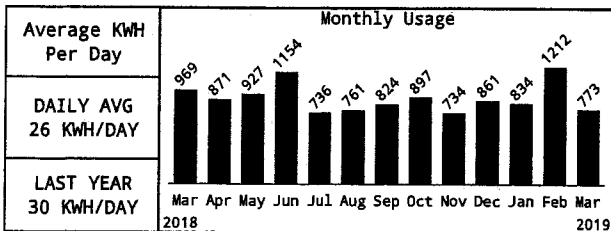
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 04/11/19
CURRENT DUE DATE: 03/30/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Attend the 2019 Annual
Meeting on March 23!
RSVP at SECOEnergy.com
to be entered to win a \$300
electric bill credit. Must be
present to win prizes and gifts.
Gates open at 8 am.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



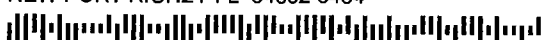
SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103



17 MAR 2019
9 - 5645

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673420013		64644829	3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
S	CURRENT 13100	PRIOR 12327	773	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
02/11/19 TO 03/13/19			30	1.0
POWER COST ADJUSTMENT (PER KWH)				
.018700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 171.07-

== CURRENT CHARGES ==

ELECTRIC CHARGE	116.05
HOT BUCKS - PCA	14.46-
LIGHTING SERVICE	8.21
STATE TAX	8.96
2.5625% GROSS RCT TA	2.81

Entered: [Signature]
COA Code: 65
Approved: WP 03-20-19
*BANK DRAFT *DO NOT PAY* EFT 040119
Date: 4/11/19

PLEASE PAY AMOUNT DUE → \$121.57

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
03/15/19	03/30/19
ACCOUNT NUMBER	AMOUNT DUE
6673420013	121.57

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000012157800000000004

TO ASSURE PROPER CREDIT. PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

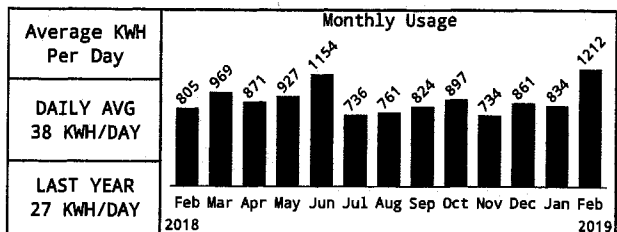
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 03/13/19
CURRENT DUE DATE: 02/28/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Paying your monthly SECO
Energy bill is easy with
online, phone or in-person
options available - most
with no convenience fees.
Visit SECOEnergy.com Ways
to Pay to learn more.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



7103



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



28 MAR 19
9 - 6381

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
02/13/19	02/28/19
ACCOUNT NUMBER	AMOUNT DUE
6673420013	171.07

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000017107000000000005

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

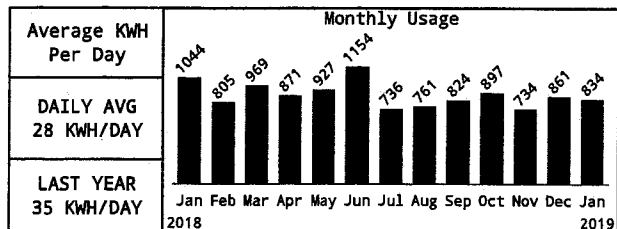
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 02/11/19
CURRENT DUE DATE: 01/29/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Winter energy efficiency
tip: set thermostat to 68
degrees or lower while
awake. Add a blanket while
sleeping and lower the
temp - you can save 1%
for each degree reduction.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673420013		64644829	3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
S	CURRENT	PRIOR	834	GS
	11115	10281		
USAGE PERIOD			DAYS SERVICE	CONSTANT
12/11/18 TO 01/10/19			30	1.0
POWER COST ADJUSTMENT (PER KWH)				
.018700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 131.58-

== CURRENT CHARGES ==

ELECTRIC CHARGE	123.08
HOT BUCKS - PCA	15.60-
LIGHTING SERVICE	8.21
STATE TAX	9.44
2.5625% GROSS RCT TA	2.96

Entered:
COA Code: 615
Approved: SP 01-17-19
*BANK DRAFT *DO NOT PAY* EFT 012919
Date: 1/29/19

PLEASE PAY AMOUNT DUE → \$128.09

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
01/14/19	01/29/19
ACCOUNT NUMBER	AMOUNT DUE
6673420013	128.09

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:
SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAAD
9 - 5129

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266734200134000012809500000000001

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

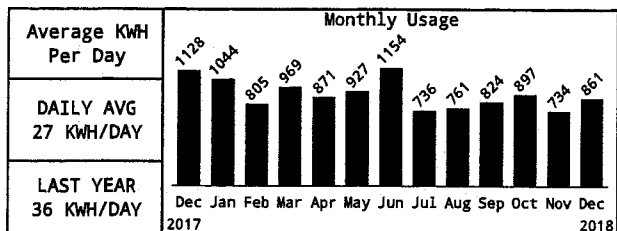
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 01/10/19
CURRENT DUE DATE: 12/28/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

This Christmas, round up
your bill to the nearest dollar
to donate the extra pennies
to aid members in need via
Pennies from Heaven. Enroll
SECOEnergy.com>Your Co-op>
Pennies from Heaven.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673420013		64644829	3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	10281	9420	861	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
11/09/18 TO 12/11/18			32	1.0
POWER COST ADJUSTMENT (PER KWH)				
.020700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 114.39-

== CURRENT CHARGES ==

ELECTRIC CHARGE 127.99
HOT BUCKS - PCA 17.82-
LIGHTING SERVICE 8.67
STATE TAX 9.69
2.5625% GROSS RCT TA 3.05

Entered: [Signature]

COA Code: 6015

Approved: [Signature] 12-18-18

Paid: EFT 122818

Date: 12/28/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE →

\$131.58

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
12/13/18	12/28/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	131.58

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000013158400000000003

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 12/11/18
CURRENT DUE DATE: 11/28/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO's Board of Trustees
approved a record return
of \$5.5 million in
Capital Credits for 2018.
Your portion appears
on your November
billing statement.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED

ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673420013		64644829		3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	9420	8686	734	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
10/11/18 TO 11/09/18			29	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.020700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 131.43-

== CURRENT CHARGES ==

ELECTRIC CHARGE 110.66
HOT BUCKS - PCA 15.19-
LIGHTING SERVICE 7.85
STATE TAX 8.42
2.5625% GROSS RCT TA 2.65

Entered: _____

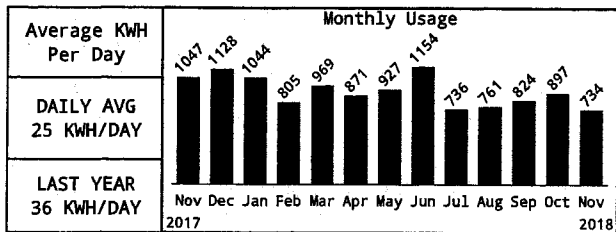
COA Code: _____

Approved: _____

Paid: _____

Date: _____

*BANK DRAFT *DO NOT PAY*



PLEASE PAY AMOUNT DUE

\$114.39

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103



16 MAAD
9 - 5501

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
11/13/18	11/28/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	114.39

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000011439200000000000

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

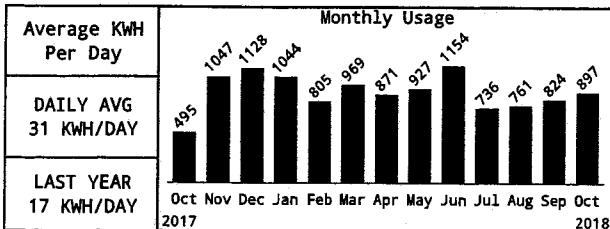
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 11/09/18
CURRENT DUE DATE: 10/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO is a company of
Champions. SECO employees
are dedicated to member
satisfaction. In this
month's SECO News, meet
two of our 400+ SECO
Champions on page 2.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673420013		64644829		3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	8686	7789	897	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
09/12/18 TO 10/11/18			29	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.020700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 125.10-

== CURRENT CHARGES ==

ELECTRIC CHARGE	129.43
HOT BUCKS - PCA	18.57-
LIGHTING SERVICE	7.85
STATE TAX	9.68
2.5625% GROSS RCT TA	3.04

Entered: [Signature] Date: 10-18-18

COA Code: 6015 Paid: 10-18-18

Approved: [Signature] Approved: [Signature]

Paid: EFT 10/30/18 COA Code: 6015

*BANK DRAFT *DO NOT PAY* 10/30/18

PLEASE PAY AMOUNT DUE

\$131.43

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103



16 MARD
9 - 5477

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
10/15/18	10/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	131.43

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000013143300000000006

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 09/12/18
CURRENT DUE DATE: 08/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

As of Sept 1, residential
customer charge will be
calculated at 83 cents
per day based on billing
cycle - an 18 cent
per day increase. Read
details in SECO News.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED

ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673420013		64644829		3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	6965	6204	761	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
07/12/18 TO 08/13/18			32	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 114.51-

== CURRENT CHARGES ==

ELECTRIC CHARGE	109.67
HOT BUCKS - PCA	11.95-
LIGHTING SERVICE	8.20
STATE TAX	8.64
2.5625% GROSS RCTATA	2.71

Entered: 8/30/18

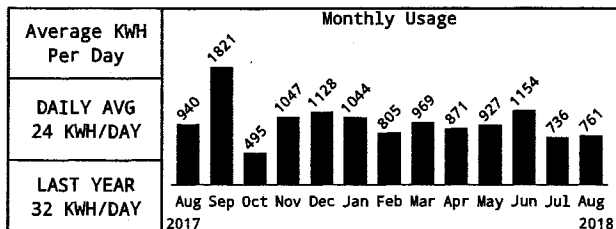
COA Code: 615

Approved: 8-17-18

Paid: EFT 083018

Date: 8130118

*BANK DRAFT *DO NOT PAY*



PLEASE PAY AMOUNT DUE →

\$117.27

RETAIN THIS STATEMENT FOR YOUR RECORDS



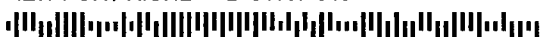
SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103



16 MAAD
9 - 5292

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
08/15/18	08/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	117.27

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



0726673420013400001172760000000003

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

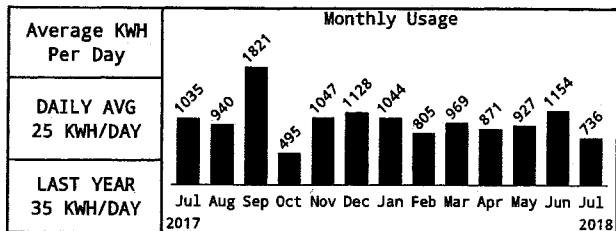
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 08/13/18
CURRENT DUE DATE: 07/31/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Use LightFinder to report area
light problems. LightFinder is
one of our NEW StormCenter
tools with interactive maps to
report area light and power
outages. Find by clicking:
SECOEnergy.com>StormCenter.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103



16 MAAD
9 - 5373

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673420013		64644829		3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	6204	5468	736	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
06/12/18 TO 07/12/18			30	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 160.57-

== CURRENT CHARGES ==

ELECTRIC CHARGE 106.79
HOT BUCKS - PCA 11.56-
LIGHTING SERVICE 8.20
STATE TAX 8.43
2.5625% GROSS RCT TA 2.65

Entered: 615
COA Code: 615
Approved: Q 07-18-18
Paid: EFT 073118
Date: 7/31/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$114.51

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
07/16/18	07/31/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	114.51

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:
SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000011451700000000004

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

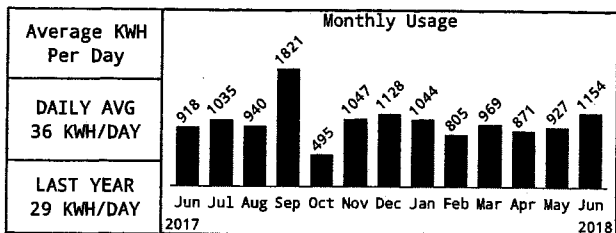
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 07/12/18
CURRENT DUE DATE: 06/29/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

ALL NEW StormCenter
interactive map, outage
reporting with restoration
estimates and crew status.
Subscribe to email, text and
voice notifications by clicking
StormCenter>SECOEnergy.com

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673420013		64644829		3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	5468	4314	1154	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
05/11/18 TO 06/12/18					
POWER COST ADJUSTMENT (PER KWH)			32	1.0	
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 135.57-

== CURRENT CHARGES ==

ELECTRIC CHARGE	154.94
HOT BUCKS - PCA	18.12-
LIGHTING SERVICE	8.20
STATE TAX	11.83
2.5625% GROSS RCT TA	3.72

Entered:

COA Code: 615

Approved:

Paid: EFT 062918

Date: 6/29/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$160.57

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
06/14/18	06/29/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	160.57

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAAD
9 - 5157

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266734200134000016057800000000005

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

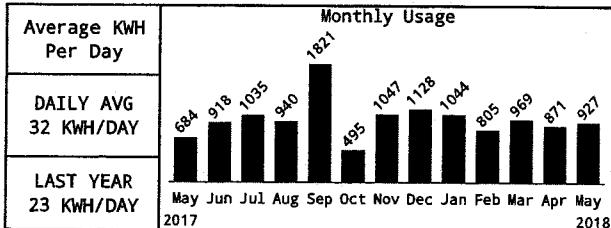
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 06/12/18
CURRENT DUE DATE: 05/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Enter a drawing to win a
\$300 bill credit, a WiFi
thermostat or a NOAA
weather radio by sharing
your best "Storm Ready"
tips with us on Facebook.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673420013		64644829	3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	4314	3387	927	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
04/12/18 TO 05/11/18			29	1.0
POWER COST ADJUSTMENT (PER KWH)				
.015700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 129.39-

== CURRENT CHARGES ==

ELECTRIC CHARGE	128.79
HOT BUCKS - PCA	14.55-
LIGHTING SERVICE	8.20
STATE TAX	9.99
2.5625% GROSS RCT TA	3.14

Entered: [Signature]
COA Code: 615
Approved: [Signature]
Paid: EFT 053018
Date: BANK DRAFT *DO NOT PAY* 5/30/18

PLEASE PAY AMOUNT DUE

\$135.57

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

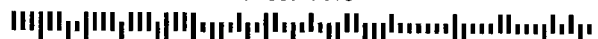
BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
05/15/18	05/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	135.57

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



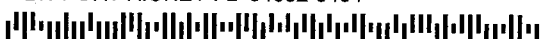
072667342001340000135570000000000002

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



16 MAAD
9 - 5169

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

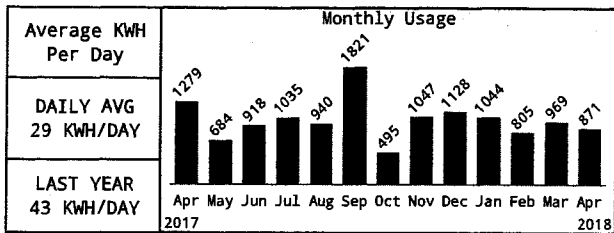
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 05/11/18
CURRENT DUE DATE: 05/01/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Join Pennies from Heaven at
SECOEnergy.com>Community
to round up your bill and
make a difference one
penny at a time. Just \$6
annually changes lives.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673420013		64644829		3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	3387	2516	871	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
03/13/18 TO 04/12/18			30	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 140.19-

== CURRENT CHARGES ==

ELECTRIC CHARGE	122.34
HOT BUCKS - PCA	13.67-
LIGHTING SERVICE	8.20
STATE TAX	9.53
2.5625% GROSS RCT TA	2.99

Date: 5/11/18
Paid: EFT 050118
Approved: [Signature]
COA Code: [Signature]
Entered: [Signature]
*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE \$129.39

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE 04/16/18	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY: 05/01/18
ACCOUNT NUMBER 6673420013	AMOUNT DUE 129.39

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266734200134000012939500000000007

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

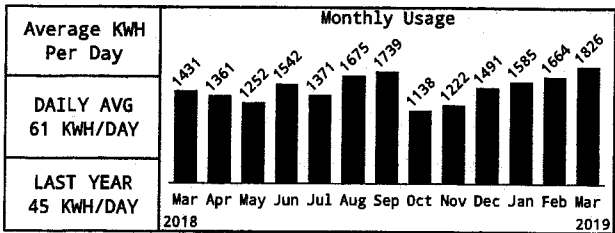
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 04/11/19
CURRENT DUE DATE: 03/30/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Attend the 2019 Annual
Meeting on March 23!
RSVP at SECOEnergy.com
to be entered to win a \$300
electric bill credit. Must be
present to win prizes and gifts.
Gates open at 8 am.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
03/15/19	03/30/19
ACCOUNT NUMBER	AMOUNT DUE
6673500013	244.74

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



0726673500013900002447430000000009

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

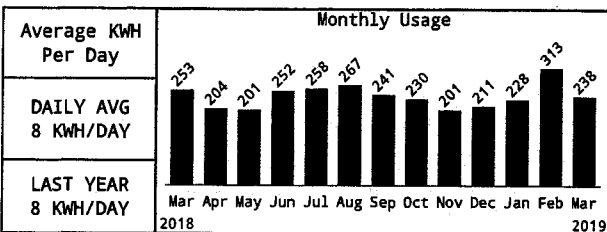
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 04/11/19
CURRENT DUE DATE: 03/30/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Attend the 2019 Annual
Meeting on March 23!
RSVP at SECOEnergy.com
to be entered to win a \$300
electric bill credit. Must be
present to win prizes and gifts.
Gates open at 8 am.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	12375	12137	238	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
02/11/19 TO 03/13/19					
POWER COST ADJUSTMENT (PER KWH)			.018700-		
			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 65.34-

== CURRENT CHARGES ==

ELECTRIC CHARGE 54.42
HOT BUCKS - PCA 4.45-
STATE TAX 4.07
2.5625% GROSS RCT TA 1.28

Entered:
COA Code: 715
Approved: 03-20-19
Paid: EFT 040119
*BANK DRAFT *DO NOT PAY*
Date: 4/11/19

PLEASE PAY AMOUNT DUE \$55.32

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
03/15/19	03/30/19
ACCOUNT NUMBER	AMOUNT DUE
6673540013	55.32

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



072667354001320000055327000000000006

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



17 MADD
9 - 5647

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

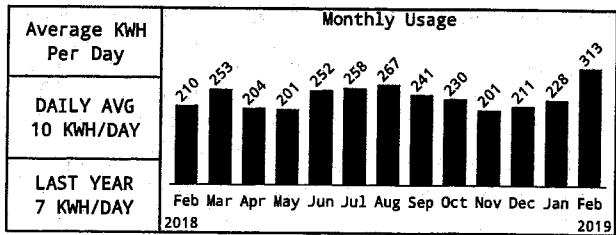
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 03/13/19
CURRENT DUE DATE: 02/28/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Paying your monthly SECO
Energy bill is easy with
online, phone or in-person
options available - most
with no convenience fees.
Visit SECOEnergy.com Ways
to Pay to learn more.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



7103



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



7103

ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	12137	11824	313	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
01/10/19 TO 02/11/19					
POWER COST ADJUSTMENT (PER KWH)			TRUSTEE DISTRICT 2		
.018700-					

PAYMENT RECEIVED 54.26-

== CURRENT CHARGES ==

ELECTRIC CHARGE 64.86
HOT BUCKS - PCA 5.85-
STATE TAX 4.82
2.5625% GROSS RCT TA 1.51

Entered:

COA Code: 715

Approved:

Paid: EFT 022819

*BANK DRAFT *DO NOT PAY*

Date: 2/28/19

PLEASE PAY AMOUNT DUE

\$65.34

RETAIN THIS STATEMENT FOR YOUR RECORDS

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
02/13/19	02/28/19
ACCOUNT NUMBER	AMOUNT DUE
6673540013	65.34

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000006534000000000006

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

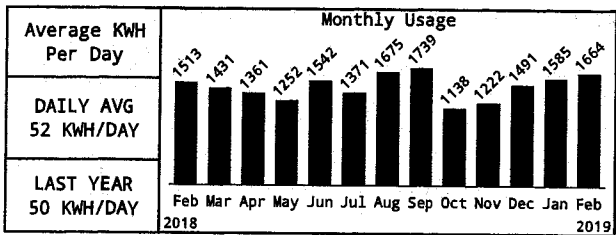
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 03/13/19
CURRENT DUE DATE: 02/28/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Paying your monthly SECO
Energy bill is easy with
online, phone or in-person
options available - most
with no convenience fees.
Visit SECOEnergy.com Ways
to Pay to learn more.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673500013		129625146	3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	50174	48510	1664	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
01/10/19 TO 02/11/19			32	1.0
POWER COST ADJUSTMENT (PER KWH)				
.018700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 218.99-

== CURRENT CHARGES ==

ELECTRIC CHARGE	220.49
HOT BUCKS - PCA	31.12-
LIGHTING SERVICE	19.03
STATE TAX	16.99
2.5625% GROSS RCT TA	5.34

Entered:
COA Code: 715
Approved: 2-22-19
Paid: EFT 022819
Date: 2/28/19

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE \$230.73

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
02/13/19	02/28/19
ACCOUNT NUMBER	AMOUNT DUE
6673500013	230.73

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735000139000023073500000000001

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



28 MAR 2019
9 - 6382

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

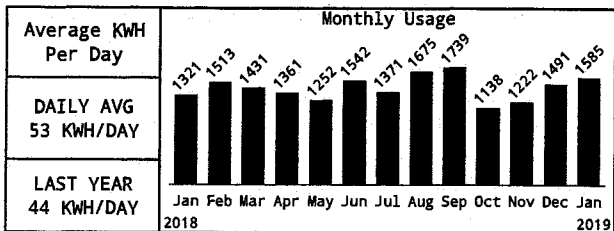
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 02/11/19
CURRENT DUE DATE: 01/29/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Winter energy efficiency
tip: set thermostat to 68
degrees or lower while
awake. Add a blanket while
sleeping and lower the
temp - you can save 1%
for each degree reduction.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673500013		129625146		3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	48510	46925	1585	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
12/11/18 TO 01/10/19			30	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.018700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 208.56-

== CURRENT CHARGES ==

ELECTRIC CHARGE	209.59
HOT BUCKS - PCA	29.64-
LIGHTING SERVICE	17.84
STATE TAX	16.13
2.5625% GROSS RCT TA	5.07

Entered:
COA Code: 715
Approved: JP 01-1779
Paid: EFT 012919
Date: 1/29/19

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$218.99

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE - CURRENT BILL ONLY MUST BE RECEIVED BY:
01/14/19	01/29/19
ACCOUNT NUMBER	AMOUNT DUE
6673500013	218.99

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:
SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



072667350001390000218999000000000000

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



16 MADD
9 - 5130

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 02/11/19
CURRENT DUE DATE: 01/29/19

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Winter energy efficiency
tip: set thermostat to 68
degrees or lower while
awake. Add a blanket while
sleeping and lower the
temp - you can save 1%
for each degree reduction.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED

ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED		RATE SCHEDULE
	CURRENT	PRIOR			
S	11824	11596	228		GS
USAGE PERIOD			DAYS SERVICE	CONSTANT	
12/11/18 TO 01/10/19			30	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.018700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 53.96-

== CURRENT CHARGES ==

ELECTRIC CHARGE 53.27
HOT BUCKS - PCA 4.26-
STATE TAX 3.99
2.5625% GROSS RCT TA 1.26

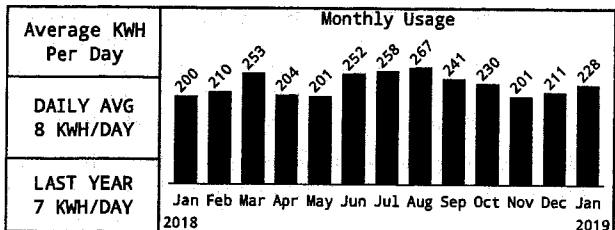
Entered: [Signature]
COA Code: 215
Approved: JP 01-17-19
Paid: EFT 012919
Date: 1/29/19

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$54.26

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103



16 MARD
9 - 5131

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



This date does not extend the date any previous balance is due and payable.

BILLING DATE 01/14/19	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY: 01/29/19
ACCOUNT NUMBER 6673540013	AMOUNT DUE 54.26

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000005426400000000009

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

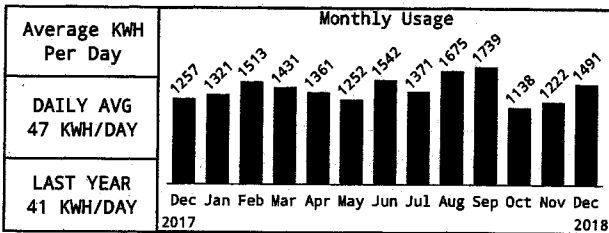
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 01/10/19
CURRENT DUE DATE: 12/28/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

This Christmas, round up
your bill to the nearest dollar
to donate the extra pennies
to aid members in need via
Pennies from Heaven. Enroll
SECOEnergy.com>Your Co-op>
Pennies from Heaven.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266735000139000020856600000000005

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

ACCOUNT NUMBER 6673500013		METER NUMBER 129625146		MAP NUMBER 3134 C1 04236	
OFFICE S	METER READINGS CURRENT 46925 PRIOR 45434		KWH USED 1491	RATE SCHEDULE GS	
USAGE PERIOD 11/09/18 TO 12/11/18			DAYS SERVICE 32	CONSTANT 1.0	
POWER COST ADJUSTMENT (PER KWH) .020700-					
TRUSTEE DISTRICT 2					

PAYMENT RECEIVED 175.49-

== CURRENT CHARGES ==

ELECTRIC CHARGE	200.56
HOT BUCKS - PCA	30.86-
LIGHTING SERVICE	18.67
STATE TAX	15.36
2.5625% GROSS RCT TA	4.83

Entered: [Signature]

COA Code: 915

Approved: [Signature] 12-18-18

Paid: EFT 12/28/18

Date: 12/28/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE →

\$208.56

This date does not extend the date any previous balance is due and payable.

BILLING DATE 12/13/18	DUE DATE. CURRENT BILL ONLY MUST BE RECEIVED BY: 12/28/18
ACCOUNT NUMBER 6673500013	AMOUNT DUE 208.56

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MADD
9 - 5476



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

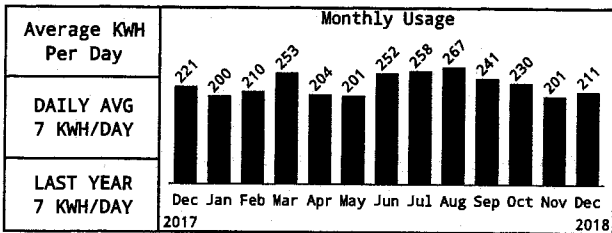
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 01/10/19
CURRENT DUE DATE: 12/28/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

This Christmas, round up
your bill to the nearest dollar
to donate the extra pennies
to aid members in need via
Pennies from Heaven. Enroll
SECOEnergy.com>Your Co-op>
Pennies from Heaven.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	11596	11385	211	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
11/09/18 TO 12/11/18			32	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.020700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 46.66-

== CURRENT CHARGES ==

ELECTRIC CHARGE 53.11
HOT BUCKS - PCA 4.37-
STATE TAX 3.97
2.5625% GROSS RCT TA 1.25

Entered:

COA Code: 115

Approved:

Paid: ER 122818

*BANK DRAFT *DO NOT PAY* 12/28/18

PLEASE PAY AMOUNT DUE

\$53.96

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
12/13/18	12/28/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	53.96

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



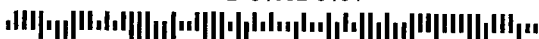
07266735400132000005396600000000005

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



16 MADD
9 - 5477

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

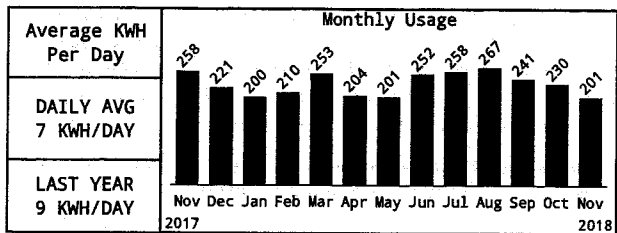
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 12/11/18
CURRENT DUE DATE: 11/28/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO's Board of Trustees
approved a record return
of \$5.5 million in
Capital Credits for 2018.
Your portion appears
on your November
billing statement.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673540013		129625148	3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	11385	11184	201	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
10/11/18 TO 11/09/18			29	1.0
POWER COST ADJUSTMENT (PER KWH)				
.020700-				
TRUSTEE DISTRICT				2

PAYMENT RECEIVED 52.97-

== CURRENT CHARGES ==

ELECTRIC CHARGE	49.26
HOT BUCKS - PCA	4.16-
CAPITAL CREDIT RET	3.28-
STATE TAX	3.68
2.5625% GROSS RCT TA	1.16

Entered:

COA Code: 715

Approved: 11-19-18

Paid:

Date: BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$46.66

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
11/13/18	11/28/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	46.66

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MARD
9 - 5503

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



0726673540013200000466610000000005

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

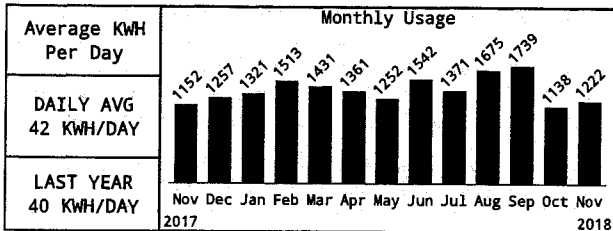
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 12/11/18
CURRENT DUE DATE: 11/28/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO's Board of Trustees
approved a record return
of \$5.5 million in
Capital Credits for 2018.
Your portion appears
on your November
billing statement.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673500013		129625146	3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	45434	44212	1222	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
10/11/18 TO 11/09/18			29	1.0
POWER COST ADJUSTMENT (PER KWH)				
.020700-			TRUSTEE DISTRICT 2	

PAYMENT RECEIVED 166.70-

== CURRENT CHARGES ==

ELECTRIC CHARGE	166.87
HOT BUCKS - PCA	25.30-
LIGHTING SERVICE	16.93
STATE TAX	12.93
2.5625% GROSS RCT TA	4.06

Entered:

COA Code:

Approved:

Paid: _____

Date: _____
*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE → \$175.49

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY
11/13/18	11/28/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	175.49

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735000139000017549300000000009

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



16 MADD
9 - 5502

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

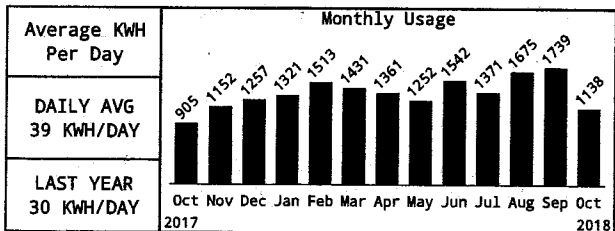
=== SPECIAL MESSAGE ===
NEXT READING DATE: 11/09/18
CURRENT DUE DATE: 10/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO is a company of
Champions. SECO employees
are dedicated to member
satisfaction. In this
month's SECO News, meet
two of our 400+ SECO
Champions on page 2.

=== ENERGY INFORMATION ===

ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673500013		129625146		3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	44212	43074	1138	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
09/12/18 TO 10/11/18			29	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.020700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 231.21-

== CURRENT CHARGES ==

ELECTRIC CHARGE	157.20
HOT BUCKS - PCA	23.56-
LIGHTING SERVICE	16.93
STATE TAX	12.27
2.5625% GROSS RCT TA	3.86

Entered:

COA Code:

Approved:

*BANK DRAFT *DO NOT PAY* EFT 103018

Date: 10/30/18

PLEASE PAY AMOUNT DUE

\$166.70

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY
10/15/18	10/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	166.70

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266735000139000016670800000000002

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

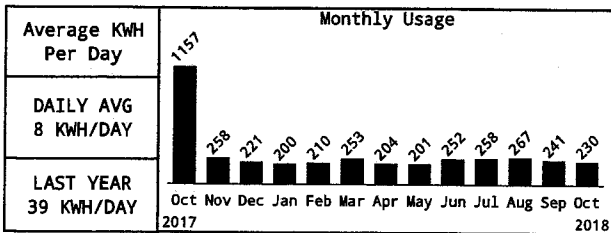
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 11/09/18
CURRENT DUE DATE: 10/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO is a company of
Champions. SECO employees
are dedicated to member
satisfaction. In this
month's SECO News, meet
two of our 400+ SECO
Champions on page 2.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	11184	10954	230	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
09/12/18 TO 10/11/18			29	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.020700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 55.11-

== CURRENT CHARGES ==

ELECTRIC CHARGE 52.60
HOT BUCKS - PCA 4.76-
STATE TAX 3.90
2.5625% GROSS RCT TA 1.23

Entered: [Signature]

COA Code: 715

Approved: [Signature] 10-18-18

Paid: EFT 10/30/18

Date: 10/30/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$52.97

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103



THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
10/15/18	10/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	52.97

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000005297200000000000

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

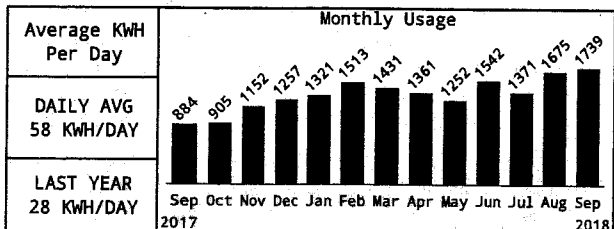
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 10/11/18
CURRENT DUE DATE: 09/29/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO is Storm Ready. Are
you? Visit SECOEnergy.com
>Safety>Storm Preparation
to review our emergency
checklist. Find county
emergency shelter info at
FloridaDisaster.biz.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673500013		129625146		3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	43074	41335	1739	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
08/13/18 TO 09/12/18					
POWER COST ADJUSTMENT (PER KWH)			30	1.0	
.020700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 229.05-

== CURRENT CHARGES ==

ELECTRIC CHARGE	227.33
HOT BUCKS - PCA	36.00-
LIGHTING SERVICE	17.50
STATE TAX	17.03
2.5625% GROSS RCT TA	5.35

Entered: [Signature]
COA Code: 718
Approved: [Signature]
Paid: EFT 100118
Date: 10/11/18
~~*BANK DRAFT *DO NOT PAY*~~

PLEASE PAY AMOUNT DUE → \$231.21

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

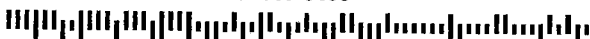
BILLING DATE	DUE DATE CURRENT BILL ONLY MUST BE RECEIVED BY:
09/14/18	09/29/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	231.21

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735000139000023121300000000007

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



16 MAAD
9 - 5452

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

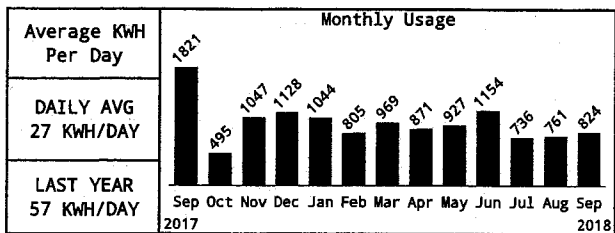
THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 10/11/18
CURRENT DUE DATE: 09/29/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO is Storm Ready. Are
you? Visit SECOEnergy.com
>Safety>Storm Preparation
to review our emergency
checklist. Find county
emergency shelter info at
FloridaDisaster.biz.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 0.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673420013		64644829	3134 C1 04944	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	7789	6965	824	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
08/13/18 TO 09/12/18			30	1.0
POWER COST ADJUSTMENT (PER KWH)				
.020700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 117.27-

== CURRENT CHARGES ==

ELECTRIC CHARGE	121.92
HOT BUCKS - PCA	17.06-
LIGHTING SERVICE	8.13
STATE TAX	9.21
2.5625% GROSS RCT TA	2.90

Entered: [Signature]

COA Code: 715

Approved: C E - 17-8

Paid: EFT 100118

Date: 10/11/18
*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$125.10

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
09/14/18	09/29/18
ACCOUNT NUMBER	AMOUNT DUE
6673420013	125.10

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAAD
9 - 5451

THE WOODS UTILITY CO.
(11479 CR 678 PUMP)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266734200134000012510600000000002

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

07103

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

ACCOUNT NUMBER 6673540013		METER NUMBER 129625148		MAP NUMBER 3134 C1 04826 47196	
OFFICE S	METER READING CURRENT 10954 PRIOR 10713		KWH USED 241	RATE SCHEDULE GS	
USAGE PERIOD 08/13/2018 TO 09/12/2018			DAYS SERVICE 30	CONSTANT 1.0	
POWER COST ADJUSTMENT (PER KWH) - .020700					
TRUSTEE DISTRICT 2					
PAYMENT RECEIVED 53.77- == CURRENT CHARGES == ELECTRIC CHARGE 54.76 HOT BUCKS - PCA 4.99- STATE TAX 4.06 2.5625% GROSS RCT TA 1.28 Entered: <u>[Signature]</u> COA Code: <u>715</u> Approved: _____ Paid: <u>EFT 100118</u> Date: <u>10/1/18</u>					
*BANK DRAFT *DO NOT PAY*					
PLEASE PAY AMOUNT DUE →					\$55.11

=== SPECIAL MESSAGE ===
NEXT READING DATE: 10/11/18
CURRENT DUE DATE: 09/29/18
FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

SECO is Storm Ready. Are
you? Visit SECOEnergy.com
>Safety>Storm Preparation
to review our emergency
checklist. Find county
emergency shelter info at
FloridaDisaster.biz.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$.90 PER DAY
ENERGY CHG 0.115200 PER KWH USED

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

07103

This date does not extend the date that any previous balance is due and payable.

BILLING DATE 09/14/2018	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY 09/29/2018
ACCOUNT NUMBER 6673540013	AMOUNT DUE 55.11

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS / RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:
SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000005511300000000005

To assure proper credit, please return this section with your payment.



702 1 MB 0.424
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434

4 702
C-3 P-3





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

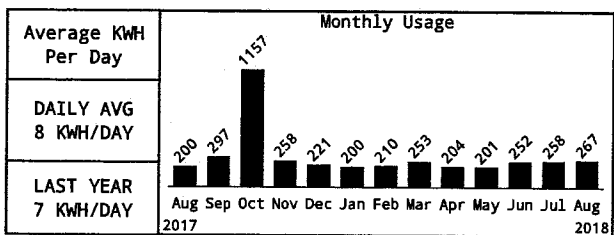
=== SPECIAL MESSAGE ===
NEXT READING DATE: 09/12/18
CURRENT DUE DATE: 08/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

As of Sept 1, residential
customer charge will be
calculated at 83 cents
per day based on billing
cycle - an 18 cent
per day increase. Read
details in SECO News.

=== ENERGY INFORMATION ===

ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103



16 MAAD
9 - 5294

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	10713	10446	267	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
07/12/18 TO 08/13/18			32	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 52.78-

== CURRENT CHARGES ==

ELECTRIC CHARGE	52.76
HOT BUCKS - PCA	4.19-
STATE TAX	3.96
2.5625% GROSS RCT TA	1.24

Entered:

COA Code: 715

Approved:

Paid: EFT 083018

Date: 8/30/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$53.77

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY
08/15/18	08/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	53.77

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000005377700000000004

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

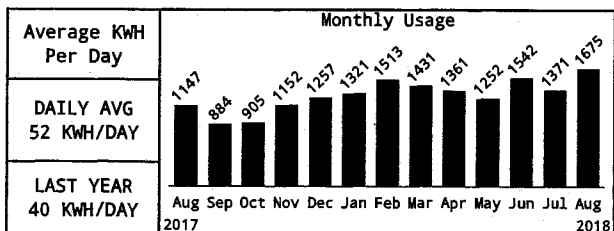
=== SPECIAL MESSAGE ===
NEXT READING DATE: 09/12/18
CURRENT DUE DATE: 08/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

As of Sept 1, residential
customer charge will be
calculated at 83 cents
per day based on billing
cycle - an 18 cent
per day increase. Read
details in SECO News.

=== ENERGY INFORMATION ===

ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673500013		129625146	3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	41335	39660	1675	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
07/12/18 TO 08/13/18			32	1.0
POWER COST ADJUSTMENT (PER KWH)				
.015700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 195.57-

== CURRENT CHARGES ==

ELECTRIC CHARGE	214.96
HOT BUCKS - PCA	26.30-
LIGHTING SERVICE	18.22
STATE TAX	16.87
2.5625% GROSS RCT TA	5.30

Entered: 8/8

COA Code: 715

Approved: C 8/17/18

Paid: EFT 0830.8

Date: 8/30/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$229.05

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
08/15/18	08/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	229.05

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



072667350001390000229058000000000008

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



16 MADD
9 - 5293

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434





SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

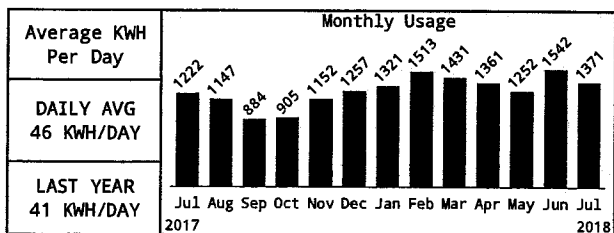
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 08/13/18
CURRENT DUE DATE: 07/31/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Use LightFinder to report area
light problems. LightFinder is
one of our NEW StormCenter
tools with interactive maps to
report area light and power
outages. Find by clicking:
SECOEnergy.com>StormCenter.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



7103



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266735000139000019557600000000007

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

ACCOUNT NUMBER 6673500013		METER NUMBER 129625146		MAP NUMBER 3134 C1 04236	
OFFICE S	METER READINGS CURRENT 39660 PRIOR 38289		KWH USED 1371		RATE SCHEDULE GS
USAGE PERIOD 06/12/18 TO 07/12/18			DAYS SERVICE 30	CONSTANT 1.0	
POWER COST ADJUSTMENT (PER KWH) .015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 214.40-

== CURRENT CHARGES ==

ELECTRIC CHARGE 179.94
HOT BUCKS - PCA 21.52-
LIGHTING SERVICE 18.22
STATE TAX 14.40
2.5625% GROSS RCT TA 4.53

Entered:

COA Code: 715

Approved: 07-18-18

Paid: EFT 073118

Date: 713118

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$195.57

RETAIN THIS STATEMENT FOR YOUR RECORDS

This date does not extend the date any previous balance is due and payable.

BILLING DATE 07/16/18	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY: 07/31/18
ACCOUNT NUMBER 6673500013	AMOUNT DUE 195.57

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAAD
9 - 5374



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 08/13/18
CURRENT DUE DATE: 07/31/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Use LightFinder to report area
light problems. LightFinder is
one of our NEW StormCenter
tools with interactive maps to
report area light and power
outages. Find by clicking:
SECOEnergy.com>StormCenter.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED

ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	10446	10188	258	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
06/12/18 TO 07/12/18			30	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 52.12-

== CURRENT CHARGES ==

ELECTRIC CHARGE 51.72
HOT BUCKS - PCA 4.05-
STATE TAX 3.89
2.5625% GROSS RCT TA 1.22

Entered: [Signature]

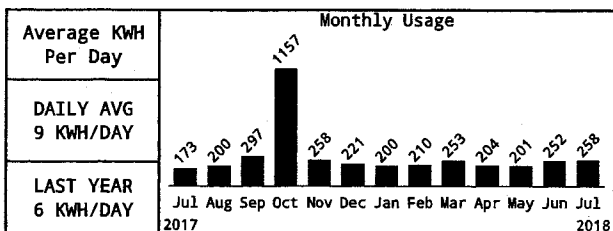
COA Code: 715

Approved: [Signature] 07-18-18

Paid: EFT 073118

Date: 7/31/18

*BANK DRAFT *DO NOT PAY*



PLEASE PAY AMOUNT DUE →

\$52.78

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
07/16/18	07/31/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	52.78

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAAD
9 - 5375

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266735400132000005278400000000002

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===

NEXT READING DATE: 07/12/18

CURRENT DUE DATE: 06/29/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

ALL NEW StormCenter
interactive map, outage
reporting with restoration
estimates and crew status.
Subscribe to email, text and
voice notifications by clicking
StormCenter>SECOEnergy.com

=== ENERGY INFORMATION ===

ELECTRIC CHG = CUST CHG + ENERGY CHG

CUSTOMER CHG \$ 22.00 PER MONTH

ENERGY CHG 0.115200 PER KWH USED

ACCOUNT NUMBER		METER NUMBER	MAP NUMBER
6673540013		129625148	3134 C1 04826
OFFICE	METER READINGS		RATE SCHEDULE
	CURRENT	PRIOR	
S	10188	9936	GS
USAGE PERIOD		DAYS SERVICE	CONSTANT
05/11/18 TO 06/12/18		32	1.0
POWER COST ADJUSTMENT (PER KWH)			
.015700- TRUSTEE DISTRICT 2			

PAYMENT RECEIVED 46.50-

== CURRENT CHARGES ==

ELECTRIC CHARGE 51.03
HOT BUCKS - PCA 3.96-
STATE TAX 3.84
2.5625% GROSS RCT TA 1.21

Entered:

COA Code: 715

Approved:

Paid: EFT 062918

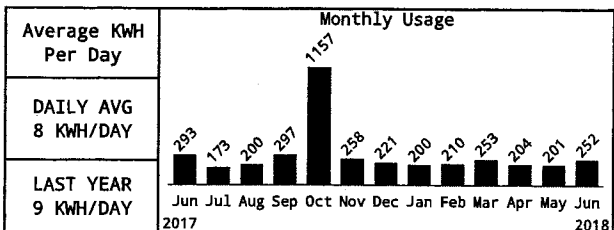
Date: 6/29/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$52.12

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
06/14/18	06/29/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	52.12

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY

DEPT # 3035

PO BOX 850001

ORLANDO FLORIDA 32885-3035



16 MADD
9 - 5169

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266735400132000005212800000000003

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

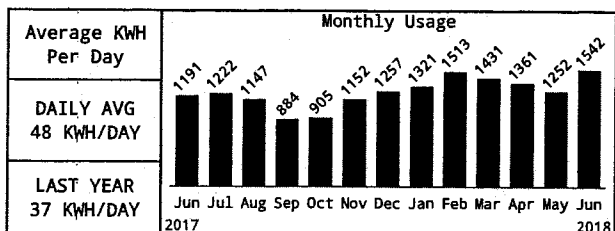
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 07/12/18
CURRENT DUE DATE: 06/29/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

ALL NEW StormCenter
interactive map, outage
reporting with restoration
estimates and crew status.
Subscribe to email, text and
voice notifications by clicking
StormCenter>SECOEnergy.com

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673500013		129625146		3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	38289	36747	1542	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
05/11/18 TO 06/12/18			32	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 182.45-

== CURRENT CHARGES ==

ELECTRIC CHARGE 199.64
HOT BUCKS - PCA 24.21-
LIGHTING SERVICE 18.22
STATE TAX 15.79
2.5625% GROSS RCT TA 4.96

Entered:

COA Code: 715

Approved:

Paid: EFT 062918

Date: 6/29/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$214.40

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
06/14/18	06/29/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	214.40

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAAD
9 - 5158

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



072667350001390000214400000000000000

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

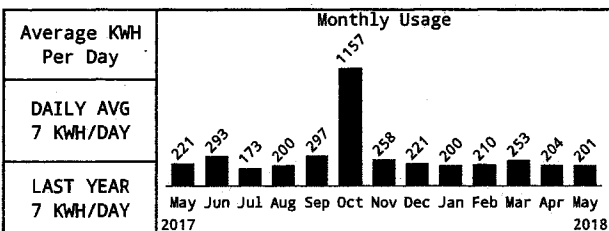
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 06/12/18
CURRENT DUE DATE: 05/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Enter a drawing to win a
\$300 bill credit, a WiFi
thermostat or a NOAA
weather radio by sharing
your best "Storm Ready"
tips with us on Facebook.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



7103



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



7103

ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673540013		129625148		3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	9936	9735	201	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
04/12/18 TO 05/11/18			29	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 46.82-

== CURRENT CHARGES ==

ELECTRIC CHARGE 45.16
HOT BUCKS - PCA 3.16-
STATE TAX 3.42
2.5625% GROSS RCT TA 1.08

Entered:

COA Code:

Approved:

Paid:

Date:

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$46.50

RETAIN THIS STATEMENT FOR YOUR RECORDS

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
05/15/18	05/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	46.50

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000004650200000000004

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

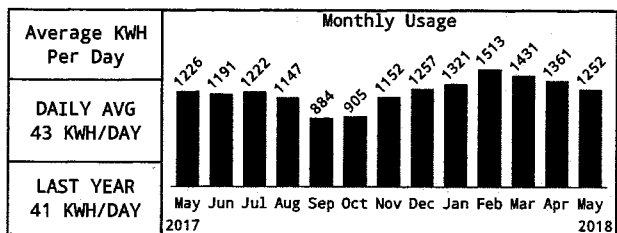
THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 06/12/18
CURRENT DUE DATE: 05/30/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Enter a drawing to win a
\$300 bill credit, a WiFi
thermostat or a NOAA
weather radio by sharing
your best "Storm Ready"
tips with us on Facebook.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



ACCOUNT NUMBER		METER NUMBER		MAP NUMBER	
6673500013		129625146		3134 C1 04236	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE	
	CURRENT	PRIOR			
S	36747	35495	1252	GS	
USAGE PERIOD			DAYS SERVICE	CONSTANT	
04/12/18 TO 05/11/18			29	1.0	
POWER COST ADJUSTMENT (PER KWH)					
.015700-			TRUSTEE DISTRICT 2		

PAYMENT RECEIVED 194.46-

== CURRENT CHARGES ==

ELECTRIC CHARGE	166.23
HOT BUCKS - PCA	19.66-
LIGHTING SERVICE	18.22
STATE TAX	13.44
2.5625% GROSS RCT TA	4.22

Entered:

COA Code:

Approved:

Paid:

Date:

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$182.45

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
05/15/18	05/30/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	182.45

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



072667350001390000182457000000000000

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

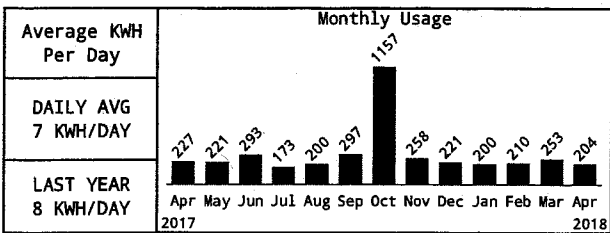
THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 05/11/18
CURRENT DUE DATE: 05/01/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Join Pennies from Heaven at
SECOEnergy.com>Community
to round up your bill and
make a difference one
penny at a time. Just \$6
annually changes lives.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103



16 MADD
9 - 5161

THE WOODS UTILITY CO.
(11601 CR 675 W *LIFT*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



ACCOUNT NUMBER		METER NUMBER	MAP NUMBER	
6673540013		129625148	3134 C1 04826	
OFFICE	METER READINGS		KWH USED	RATE SCHEDULE
	CURRENT	PRIOR		
S	9735	9531	204	GS
USAGE PERIOD			DAYS SERVICE	CONSTANT
03/13/18 TO 04/12/18			30	1.0
POWER COST ADJUSTMENT (PER KWH)				
.015700- TRUSTEE DISTRICT 2				

PAYMENT RECEIVED 52.23-

== CURRENT CHARGES ==

ELECTRIC CHARGE 45.50
HOT BUCKS - PCA 3.20-
STATE TAX 3.44
2.5625% GROSS RCT TA 1.08

Entered:

COA Code: 715

Approved: e 4-27-18

Paid: EFT 050118

Date: 5/1/18

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

\$46.82

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
04/16/18	05/01/18
ACCOUNT NUMBER	AMOUNT DUE
6673540013	46.82

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐

See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



07266735400132000004682700000000006

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301

7103

Bills are due and payable by the due date shown on the bill.
Bills not paid by the due date are subject to a late payment fee
of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===
NEXT READING DATE: 05/11/18
CURRENT DUE DATE: 05/01/18

FOR IMPORTANT BILL INFORMATION AND
PHONE NUMBERS SEE REVERSE SIDE.

Join Pennies from Heaven at
SECOEnergy.com>Community
to round up your bill and
make a difference one
penny at a time. Just \$6
annually changes lives.

=== ENERGY INFORMATION ===
ELECTRIC CHG = CUST CHG + ENERGY CHG
CUSTOMER CHG \$ 22.00 PER MONTH
ENERGY CHG 0.115200 PER KWH USED

ACCOUNT NUMBER		METER NUMBER	MAP NUMBER
6673500013		129625146	3134 C1 04236
OFFICE	METER READINGS		RATE SCHEDULE
	CURRENT	PRIOR	
S	35495	34134	GS
USAGE PERIOD			DAYS SERVICE
03/13/18 TO 04/12/18			30
POWER COST ADJUSTMENT (PER KWH)			CONSTANT
.015700-			1.0
			TRUSTEE DISTRICT 2

PAYMENT RECEIVED 202.17-

== CURRENT CHARGES ==

ELECTRIC CHARGE	178.79
HOT BUCKS - PCA	21.37-
LIGHTING SERVICE	18.22
STATE TAX	14.32
2.5625% GROSS RCT TA	4.50

Entered: 88

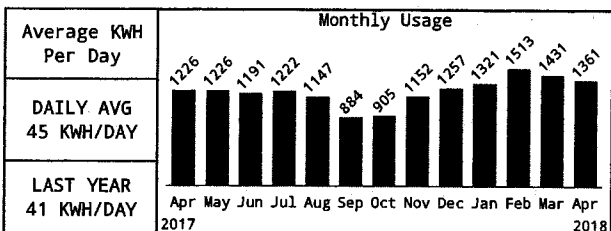
COA Code: 715

Approved: 0 04-27-18

Paid: EFT 053018

Date: 5/30/18

*BANK DRAFT *DO NOT PAY*



PLEASE PAY AMOUNT DUE

\$194.46

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY
P.O. BOX 301
SUMTERVILLE, FLORIDA
33585-0301



7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
04/16/18	05/01/18
ACCOUNT NUMBER	AMOUNT DUE
6673500013	194.46

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE ☐
See reverse side

PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY
DEPT # 3035
PO BOX 850001
ORLANDO FLORIDA 32885-3035



16 MAM
9 - 5160

THE WOODS UTILITY CO.
(11601 CR 675 W *SEWER*)
C/O JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434



07266735000139000019446500000000002

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

Data Request 3

Chemicals



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4482429**
Invoice Date **4/22/19**
Sales Order Number/Type **2875717 SO**
Branch Plant **76**
Shipment Number **3098860**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
5/22/19	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 618
Approved: [Signature] 05-2-19
Paid: ck # 1221
Date: 5/22/19

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$71.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$32.50**
Invoice Number **4474791**
Invoice Date **4/8/19**
Sales Order Number/Type **2865023 SO**
Branch Plant **76**
Shipment Number **3082556**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
5/8/19	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	25.0000	GA	\$1.3000	GA	252.3 LB	\$32.50
		1 GA BLK (Mini-Bulk)		25.0000	GA			273.1 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 618
Approved: WP 04-07-19
Paid: CK # 1219
Date: 4/30/19

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$32.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$732.50**
Invoice Number **4431876**
Invoice Date **1/18/19**
Sales Order Number/Type **2820603 SO**
Branch Plant **76**
Shipment Number **3014746**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
2/17/19	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	25.0000	GA	\$1.3000	GA	252.3 LB	\$32.50
		1 GA BLK (Mini-Bulk)		25.0000	GA			273.1 GW	
2.000	36372	Sodium Permanganate 20%	N	1.0000	DR	\$700.0000	DR	536.8 LB	\$700.00
		536 LB DNR		1.0000	DR			558.8 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 618
Approved: [Signature] 01-27-19
Paid: _____
Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$732.50

No Discounts on Freight or Containers
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500338659



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$104.00**
Invoice Number **4436819**
Invoice Date **1/28/19**
Sales Order Number/Type **2818341 SO**
Branch Plant **76**
Shipment Number **3011231**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date		Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #	
2/27/19		Net 30	PPD Origin	Hawkins				B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 618

Approved: [Signature] 2-7-19

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$104.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500340378



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$97.50**
Invoice Number **4420761**
Invoice Date **12/28/18**
Sales Order Number/Type **2799892 SO**
Branch Plant **76**
Shipment Number **2983172**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
1/27/19	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	75.0000	GA	\$1.3000	GA	756.8 LB	\$97.50
		1 GA BLK (Mini-Bulk)		75.0000	GA			819.2 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 618

Approved: [Signature] 12-5-19

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$97.50

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. **NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.**

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR 5560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice	\$117.00
Invoice Number	4377015
Invoice Date	10/8/18
Sales Order Number/Type	2741903 SO
Branch Plant	76
Shipment Number	2896033

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
11/7/18	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number	Item Name/ Cust Item # Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	90.0000	GA	\$1.3000	GA	908.1 LB	\$117.00
		1 GA BLK (Mini-Bulk)		90.0000	GA			983.1 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 618

Approved: [Signature] 10-16-18

Paid: CF # 1203

Date: 10/23/18

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$117.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same, originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

Original



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$104.00**
Invoice Number **4359389**
Invoice Date **9/10/18**
Sales Order Number/Type **2719579 SO**
Branch Plant **76**
Shipment Number **2862340**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
10/10/18	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 618
Approved: C E-19-14
Paid: _____
Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$104.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same, originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR 5560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500311556



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice	\$71.50
Invoice Number	4341602
Invoice Date	8/13/18
Sales Order Number/Type	2694666 SO
Branch Plant	76
Shipment Number	2825355

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
9/12/18	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number	Item Name/ Cust Item # Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available *****

Please contact our Accounts Receivable Department via email at Credit Dept@HawkinsInc.com or call 612-331-6910 to get set up on your account.

Entered: [Signature]
COA Code: 617
Approved: 8-20-18
Paid: _____
Date: _____

Page 1 of 1

Tax Rate	Sales Tax
0 %	\$0.00

Invoice Total	\$71.50
---------------	----------------

No Discounts on Freight or Containers
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. Seller NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please Remit To: **Hawkins, Inc.**
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$26.00**
Invoice Number **4321945**
Invoice Date **7/16/18**
Sales Order Number/Type **2669339 SO**
Branch Plant **76**
Shipment Number **2787844**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
8/15/18	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	20.0000	GA	\$1.3000	GA	201.8 LB	\$26.00
		1 GA BLK (Mini-Bulk)		20.0000	GA			218.5 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: _____

COA Code: _____

Approved: _____

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$26.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice	\$91.00
Invoice Number	4293372
Invoice Date	6/4/18
Sales Order Number/Type	2630913 SO
Branch Plant	76
Shipment Number	2731305

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
7/4/18	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	70.0000	GA	\$1.3000	GA	706.3 LB	\$91.00
		1 GA BLK (Mini-Bulk)		70.0000	GA			764.6 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: _____

COA Code: _____

Approved: _____

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$91.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500288539



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4258264**
Invoice Date **4/9/18**
Sales Order Number/Type **2588494 SO**
Branch Plant **76**
Shipment Number **2666968**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#			P.O. Release	Sales Agent #	
5/9/18	Net 30	PPD Origin	Hawkins					B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered:

COA Code: 618

Approved:

Paid:

Date:

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$71.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4274989**
Invoice Date **5/7/18**
Sales Order Number/Type **2607233 SO**
Branch Plant **76**
Shipment Number **2695695**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#			P.O. Release	Sales Agent #	
6/6/18	Net 30	PPD Origin	Hawkins					B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered:

COA Code:

Approved:

Paid:

Date:

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. **NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.**

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4474792**
Invoice Date **4/8/19**
Sales Order Number/Type **2865024 SO**
Branch Plant **76**
Shipment Number **3082557**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
5/8/19	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: [Signature] 4-17-19
Paid: _____
Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$71.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4458676**
Invoice Date **3/11/19**
Sales Order Number/Type **2846025 SO**
Branch Plant **76**
Shipment Number **3053545**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
4/10/19	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: [Signature] 3-2-19
Paid: ck # 1322
Date: 3/27/19

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$71.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500349795



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$110.50**
Invoice Number **4451623**
Invoice Date **2/25/19**
Sales Order Number/Type **2837073 SO**
Branch Plant **76**
Shipment Number **3039970**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#			P.O. Release	Sales Agent #	
3/27/19	Net 30	PPD Origin	Hawkins					B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	85.0000	GA	\$1.3000	GA	857.7 LB	\$110.50
		1 GA BLK (Mini-Bulk)		85.0000	GA			928.5 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 218

Approved: [Signature] 2-3-19

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$110.50

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. **NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.**

Please
Remit To: **Hawkins, Inc.**
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500346345



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$104.00**
Invoice Number **4436820**
Invoice Date **1/28/19**
Sales Order Number/Type **2818343 SO**
Branch Plant **76**
Shipment Number **3011234**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
2/27/19	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number	Item Name/ Cust Item # Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: [Signature] 62779
Paid: ck# 1212
Date: 2/25/19

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$104.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. **NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.**

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4420762**
Invoice Date **12/28/18**
Sales Order Number/Type **2799893 SO**
Branch Plant **76**
Shipment Number **2983173**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
1/27/19	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: [Signature] 12-8-19
Paid: ck # 1210
Date: 1/28/19

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total **\$71.50**

No Discounts on Freight or Containers
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$104.00**
Invoice Number 4392452
Invoice Date 11/5/18
Sales Order Number/Type 2762575 SO
Branch Plant 76
Shipment Number 2927049

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
12/5/18	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered:

COA Code:

Approved:

Paid:

Date:

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$104.00

NO DISCOUNTS ON FREIGHT OR CONTAINERS
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. **NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.**

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500323299



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$97.50**
Invoice Number **4392451**
Invoice Date **11/5/18**
Sales Order Number/Type **2762572 SO**
Branch Plant **76**
Shipment Number **2927043**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
12/5/18	Net 30	PPD Origin	Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	75.0000	GA	\$1.3000	GA	756.8 LB	\$97.50
		1 GA BLK (Mini-Bulk)		75.0000	GA			819.2 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 618
Approved: [Signature] 11-19-18
Paid: _____
Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$97.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500323299

Original



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$71.50**
Invoice Number **4407400**
Invoice Date **12/3/18**
Sales Order Number/Type **2781965 SO**
Branch Plant **76**
Shipment Number **2956015**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296015
USWS - The Woods WTP-Joe Gabay
The Woods Utility Company - WTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
1/2/19	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered:

COA Code: 6018

Approved: 12/11/18

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$71.50

No Discounts on Freight or Containers
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. Seller
NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR 5560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500329130



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice	\$71.50
Invoice Number	4407401
Invoice Date	12/3/18
Sales Order Number/Type	2781966 SO
Branch Plant	76
Shipment Number	2956017

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #
1/2/19	Net 30	PPD Origin	Hawkins			B76

Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 718

Approved: [Signature] 12-16-18

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$71.50

No Discounts on Freight or Containers
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose.
NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please Remit To:
Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR 5560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$117.00**
Invoice Number **4377016**
Invoice Date **10/8/18**
Sales Order Number/Type **2741905 SO**
Branch Plant **76**
Shipment Number **2896036**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
11/7/18	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	90.0000	GA	\$1.3000	GA	908.1 LB	\$117.00
		1 GA BLK (Mini-Bulk)		90.0000	GA			983.1 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 718

Approved: [Signature] 10-16-18

Paid: _____

Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$117.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose.
NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

Original



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$104.00**
Invoice Number 4359390
Invoice Date 9/10/18
Sales Order Number/Type 2719580 SO
Branch Plant 76
Shipment Number 2862341

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#			P.O. Release	Sales Agent #	
10/10/18	Net 30	PPD Origin	Hawkins					B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered:
COA Code: 708
Approved:
Paid: ct # 1197
Date: 9/26/18

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$104.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500311556



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$32.50**
Invoice Number **4321946**
Invoice Date **7/16/18**
Sales Order Number/Type **2669341 SO**
Branch Plant **76**
Shipment Number **2787849**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
8/15/18	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	25.0000	GA	\$1.3000	GA	252.3 LB	\$32.50
		1 GA BLK (Mini-Bulk)		25.0000	GA			273.1 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: e e 7-24-18
Paid: ck # 1194
Date: 8/23/18

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$32.50

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose.
NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

Original



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$91.00**
Invoice Number **4341603**
Invoice Date **8/13/18**
Sales Order Number/Type **2694667 SO**
Branch Plant **76**
Shipment Number **2825356**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#			P.O. Release	Sales Agent #	
9/12/18	Net 30	PPD Origin	Hawkins					B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	70.0000	GA	\$1.3000	GA	706.3 LB	\$91.00
		1 GA BLK (Mini-Bulk)		70.0000	GA			764.6 GW	

***** Electronic Billing Now Available *****

Please contact our Accounts Receivable Department via email at CreditDept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: JS
COA Code: 718
Approved: C 8-20-18
Paid: ck# 1194
Date: 8/23/18

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$91.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

www.hawkinsinc.com

Job# 500304926



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$104.00**
Invoice Number **4293373**
Invoice Date **6/4/18**
Sales Order Number/Type **2630914 SO**
Branch Plant **76**
Shipment Number **2731306**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#			P.O. Release	Sales Agent #	
7/4/18	Net 30	PPD Origin	Hawkins					B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: C @ 6-12-18
Paid: _____
Date: _____

Page 1 of 1

Tax Rate
0 %

Sales Tax
\$0.00

Invoice Total

\$104.00

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR 5560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice **\$97.50**
Invoice Number **4274990**
Invoice Date **5/7/18**
Sales Order Number/Type **2607238 SO**
Branch Plant **76**
Shipment Number **2695701**

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date	Terms	FOB Description	Ship Via	Customer P.O.#	P.O. Release	Sales Agent #			
6/6/18	Net 30	PPD Origin	Hawkins			B76			
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	75.0000	GA	\$1.3000	GA	756.8 LB	\$97.50
		1 GA BLK (Mini-Bulk)		75.0000	GA			819.2 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]

COA Code: 718

Approved: e 05-15-18

Paid: et# 1185

Date: 5/23/18

No Discounts on Freight or Containers

IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please
Remit To:

Hawkins, Inc.
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR 5560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc.
2381 Rosegate
Roseville, MN 55113
Phone: (612) 331-6910

INVOICE

Total Invoice	\$58.50
Invoice Number	4258265
Invoice Date	4/9/18
Sales Order Number/Type	2588495 SO
Branch Plant	76
Shipment Number	2666970

Sold To: 292192
USWS - US Water Services -Joe Gabay-B76
4939 Cross Bayou Blvd
New Port Richey FL 34652

Ship To: 296016
USWS - The Woods WWTP-Joe
Gabay
The Woods Utility Company - WWTP
CR 678
Webster FL 33597

Net Due Date		Terms	FOB Description		Ship Via	Customer P.O.#		P.O. Release	Sales Agent #		
5/9/18		Net 30	PPD Origin		Hawkins				B76		
Line #	Item Number Cust Item #	Item Name/ Description			Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)			N	45.0000	GA	\$1.3000	GA	454.1 LB	\$58.50
		1 GA BLK (Mini-Bulk)				45.0000	GA			491.5 GW	

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com
or call 612-331-6910 to get it setup on your account.

Entered: [Signature]
COA Code: 718
Approved: C 04-19-18
Paid: CR# 1185
Date: 5/23/18

Page 1 of 1

Tax Rate	Sales Tax
0 %	\$0.00

Invoice Total	\$58.50
---------------	----------------

No Discounts on Freight or Containers
IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose. Seller
NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Please Remit To: **Hawkins, Inc.**
P.O. Box 860263
Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §560-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

Data Request 4

Sludge Removal



A-Able Septic Sewer Service, Inc.
2190 N. Crede Avenue
Crystal River, FL 34428
(352)7951554

Invoice 41765



BILL TO
The Woods Subdivision
The Woods Utility Company
Attn: Joe Gabay
4939 Cross Bayou Blvd.
Newport Richey, FL 34652

Please detach top portion and return with your payment.

SERVICE	GALLONS	RATE	AMOUNT
Sludge Hauled 4000 Gallons of Unstabilized Sludge From The Woods to A-ABLE Septic Biosolids Treatment Facility (BTF) on 10/01/18 Taken from Digester and Bay #3 Ordered by Brook @ US Water 352-278-8279	4,000	0.145	580.00
Email IF YOU WOULD LIKE TO RECEIVE YOUR INVOICES BY EMAIL, PLEASE SEND YOUR INFORMATION TO jennifer@a-ableseptic.com	1	0.00	0.00
CC ALL PAYMENTS MADE BY CREDIT CARD WILL HAVE A 3% TRANSACTION CHARGE.	1	0.00	0.00
Late Fee Late Fee of \$25.00 will be added after 30 days	1	0.00	0.00
Not Responsible Not Responsible for electrical hook-ups or repairs, underground utilities, Sprinklers, sod or asphalt	1	0.00	0.00

Entered: [Signature]

COA Code: 711

Approved: [Signature] 10-8-18

Paid: _____

Date: _____

TOTAL DUE **\$580.00**

THANK YOU.

Data Request 5

Testing



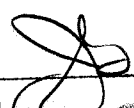
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	886240
Date	2/12/2019
Due Date	3/13/2019
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-02 Regulatory Sampling (I/C)					
Date	Description	Qty or Hrs	Unit	Rate	Amount
	The Woods Utility Company Monthly Utility Operations & Maintenance Services System Name: The Woods Subdivision System PWS ID: 660-0347 BOIL WATER CLEARANCE Pre-planned outage, installation of Filters scheduled 1/16/19				
1/21/2019	Total Coliform	4	ea	7.84	31.36
1/22/2019	Total Coliform	4	ea	7.84	31.36
	BOIL WATER CLEARANCE 2" Water Line Break (System-78)				
1/28/2019	Total Coliform	2	ea	7.84	15.68
1/29/2019	Total Coliform	2	ea	7.84	15.68
<div>Entered: </div> <div>COA Code: <u>1035</u></div> <div>Approved: <u>JP</u> <u>2-20-19</u></div> <div>Paid: <u>ck # 1213</u></div> <div>Date: <u>2/25/19</u></div>					
Thank you for the opportunity to provide our services. Please remit payment to the above address.			Total \$94.08		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$94.08		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	878857
Date	10/18/2018
Due Date	11/18/2018
Account #	701
P.O. or W.A. #	

Bill To

The Woods Utility Company
Attn: Joe Gabay
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project

701-02 Regulatory Sampling (I/C)

Date	Description	Qty or Hrs	Unit	Rate	Amount
	The Woods Utility Company Monthly Utility Operations & Maintenance Services System Name: The Woods Subdivision System PWS ID: 660-0347 BOIL WATER CLEARANCE PRESSURE SWITCH MALFUNCTION				
9/9/2018	Total Coliform	3	ea	7.84	23.52
9/10/2018	Total Coliform	3	ea	7.84	23.52
Entered: <u>[Signature]</u> COA Code: <u>635</u> Approved: <u>[Signature]</u> 11-1-18 Paid: <u>CR # 1206</u> Date: <u>11/21/18</u>					

Thank you for the opportunity to provide our services. Please remit payment to the above address.

Total \$47.04

Questions about your bill?
Phone: 727-848-8292 EXT 219
Toll free: 866-753-8292 EXT 219
Email: uswater-ar@uswatercorp.net

Payments/Credits \$0.00

Balance Due \$47.04

Data Request 6
Outside Services – USWSC Contract



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	887088
Date	3/1/2019
Due Date	3/31/2019
Account #	701
P.O. or W.A. #	

Bill To

The Woods Utility Company
Attn: Joe Gabay
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
3/1/2019	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p>	1	Mo	1,546.70	1,546.70
<p>Entered: <u>[Signature]</u></p> <p>COA Code: <u>636</u></p> <p>Approved: <u>[Signature]</u> 3-8-19</p> <p>Paid: <u>CHK # 1218</u></p> <p>Date: <u>3/27/19</u></p>					
Please remit to the above address and thank you for allowing us to be of service.				Total \$1,546.70	
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net				Payments/Credits \$0.00	
				Balance Due \$1,546.70	



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	885523
Date	2/1/2019
Due Date	3/3/2019
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
701-01 Water Utility Monthly Ops Services

Date	Description	Qty or Hrs	Unit	Rate	Amount
2/1/2019	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code: <u>6036</u> Approved: <u>[Signature]</u> 02-7-19 Paid: <u>ck # 1213</u> Date: <u>2/25/19</u></p>	1	Mo	1,546.70	1,546.70

Please remit to the above address and thank you for allowing us to be of service.

Total \$1,546.70

Questions about your bill?
Phone: 727-848-8292 EXT 219
Toll free: 866-753-8292 EXT 219
Email: uswater-ar@uswatercorp.net

Payments/Credits \$0.00

Balance Due \$1,546.70




4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	882026
Date	12/1/2018
Due Date	12/31/2018
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
12/1/2018	The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018	1	Mo	1,546.70	1,546.70
		Entered:  COA Code: <u>636</u> Approved: <u>JP</u> @ 12-11-18 Paid: <u>CK#</u> 1211 Date: <u>1/28/19</u>			
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		



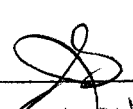

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	883667
Date	1/1/2019
Due Date	1/31/2019
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
1/1/2019	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p>	1	Mo	1,546.70	1,546.70
		<p>Entered: </p> <p>COA Code: <u>636</u></p> <p>Approved:  @ 1-5-19</p> <p>Paid: <u>C/K # 1211</u></p> <p>Date: <u>1/28/19</u></p>			
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	879979
Date	11/1/2018
Due Date	12/1/2018
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
11/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code: <u>636</u> Approved: <u>e 11-1-18</u> Paid: _____ Date: _____</p>	1	Mo	1,546.70	1,546.70
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	877661
Date	10/1/2018
Due Date	10/31/2018
Account #	701
P.O. or W.A. #	

Bill To

The Woods Utility Company
Attn: Joe Gabay
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project

701-01 Water Utility Monthly Ops Services

Date	Description	Qty or Hrs	Unit	Rate	Amount
10/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code <u>636</u> Approved: <u>C</u> <u>10-2-18</u> Paid: _____ Date: _____</p>	1	Mo	1,546.70	1,546.70

Please remit to the above address and thank you for allowing us to be of service.

Total \$1,546.70

Questions about your bill?
Phone: 727-848-8292 EXT 219
Toll free: 866-753-8292 EXT 219
Email: uswater-ar@uswatercorp.net

Payments/Credits \$0.00

Balance Due \$1,546.70



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	875895
Date	9/1/2018
Due Date	10/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
9/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code: <u>636</u> Approved: <u>C 7-6-18</u> Paid: <u>ck # 1200</u> Date: <u>10/5/18</u></p>	1	Mo	1,546.70	1,546.70
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 Email: USWater_AR@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	874327
Date	8/1/2018
Due Date	8/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
8/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u></p> <p>COA Code <u>636</u></p> <p>Approved: <u>[Signature] 8-16-18</u></p> <p>Paid: <u>ck # 1195</u></p> <p>Date: <u>8/23/18</u></p>	1	Mo	1,546.70	1,546.70
Please remit to the above address and thank you for allowing us to be of service.		Total \$1,546.70			
Questions about your bill? Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 Email: USWater_AR@uswatercorp.net		Payments/Credits \$0.00			
		Balance Due \$1,546.70			



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	894045
Date	7/1/2019
Due Date	7/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
	The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013				
7/1/2019	Monthly Service Fee	1	Mo	1,583.20	1,583.20
	Annual Contract Value: \$18,014.13 Monthly Contract Value: \$1,583.20				
	FL PSC Annual Index =2019				
Please remit to the above address and thank you for allowing us to be of service.			Total		
			\$1,583.20		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits		
			\$0.00		
			Balance Due		
			\$1,583.20		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	870746
Date	6/1/2018
Due Date	7/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
6/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u> </u></p> <p>COA Code: <u>636</u></p> <p>Approved: <u>e C6-6-18</u></p> <p>Paid: <u>CK# 1188</u></p> <p>Date: <u>6/21/18</u></p>	1	Mo	1,546.70	1,546.70
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: asantiago@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	869144
Date	5/1/2018
Due Date	5/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
5/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code: <u>636</u> Approved: <u>e e</u> 5-7-18 Paid: <u>ck # 1186</u> Date: <u>5/23/18</u></p>	1	Mo	1,546.70	1,546.70
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: asantiago@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	867641
Date	4/1/2018
Due Date	5/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
701-01 Water Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
4/1/2018	<p>The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70</p> <p>FL. PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code: <u>036</u> Approved: <u>C 4-23-18</u> Paid: _____ Date: _____</p>	1	Mo	1,546.70	1,546.70
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,546.70		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: asantiago@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,546.70		




4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	887095
Date	3/1/2019
Due Date	3/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
3/1/2019	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018	1	Mo	1,865.84	1,865.84
		Entered: 			
		COA Code: <u>736</u>			
		Approved: <u>JP</u> <u>03-1-19</u>			
		Paid: _____			
		Date: _____			
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,865.84		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,865.84		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	885530
Date	2/1/2019
Due Date	3/3/2019
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project		Qty or Hrs	Unit	Rate	Amount
Date	Description				
2/1/2019	<p>Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84</p> <p>FL PSC Annual Index =2018</p> <p>Entered: <u>[Signature]</u> COA Code: <u>736</u> Approved: <u>[Signature]</u> <u>2-7-19</u> Paid: _____ Date: _____</p>	1	Mo	1,865.84	1,865.84
Please remit to the above address and thank you for allowing us to be of service.		Total \$1,865.84			
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net		Payments/Credits \$0.00			
		Balance Due \$1,865.84			




4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	882033
Date	12/1/2018
Due Date	12/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
12/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018	1	Mo	1,865.84	1,865.84
		Entered:  COA Code: <u>736</u> Approved: <u>WSP</u> <u>12-11-18</u> Paid: _____ Date: _____			
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,865.84		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,865.84		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	883674
Date	1/1/2019
Due Date	1/31/2019
Account #	701
P.O. or W.A. #	


Bill To

The Woods Utility Company
Attn: Joe Gabay
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project

710-01 WW Utility Monthly Ops Services

Date	Description	Qty or Hrs	Unit	Rate	Amount
1/1/2019	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018	1	Mo	1,865.84	1,865.84
Entered:  COA Code: <u>736</u> Approved: <u>JPG</u> 1-9-19 Paid: _____ Date: _____					

Please remit to the above address and thank you for allowing us to be of service.

Total \$1,865.84

Questions about your bill?
Phone: 727-848-8292 EXT 219
Toll free: 866-753-8292 EXT 219
Email: uswater-ar@uswatercorp.net

Payments/Credits \$0.00

Balance Due \$1,865.84



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	879986
Date	11/1/2018
Due Date	12/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
710-01 WW Utility Monthly Ops Services

Date	Description	Qty or Hrs	Unit	Rate	Amount
11/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: _____ COA Code: <u>736</u> Approved: <u>C 11-1-18</u> Paid: <u>CK # 1206</u> Date: <u>11/21/18</u>	1	Mo	1,865.84	1,865.84

Please remit to the above address and thank you for allowing us to be of service.

Questions about your bill?
Phone: 727-848-8292 EXT 219
Toll free: 866-753-8292 EXT 219
Email: uswater-ar@uswatercorp.net

Total	\$1,865.84
Payments/Credits	\$0.00
Balance Due	\$1,865.84



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	877668
Date	10/1/2018
Due Date	10/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
710-01 WW Utility Monthly Ops Services

Date	Description	Qty or Hrs	Unit	Rate	Amount
10/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: <u> </u> COA Code: <u>736</u> Approved: <u>C 10-2-18</u> Paid: <u>CR # 1204</u> Date: <u>10/23/18</u>	1	Mo	1,865.84	1,865.84

Please remit to the above address and thank you for allowing us to be of service.

Questions about your bill?
Phone: 727-848-8292 EXT 219
Toll free: 866-753-8292 EXT 219
Email: uswater-ar@uswatercorp.net

Total	\$1,865.84
--------------	------------

Payments/Credits	\$0.00
-------------------------	--------

Balance Due	\$1,865.84
--------------------	-------------------



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	875902
Date	9/1/2018
Due Date	10/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
9/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: <u>[Signature]</u> COA Code: <u>36</u> Approved: <u>C 9-10-18</u> Paid: _____ Date: _____	1	Mo	1,865.84	1,865.84
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,865.84		
Questions about your bill? Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 Email: USWater_AR@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,865.84		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	874334
Date	8/1/2018
Due Date	8/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
8/1/2018	<p>Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013</p> <p>Monthly Service Fee</p> <p>Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84</p> <p>FL PSC Annual Index =2018</p> <p>Entered: _____ COA Code: <u>736</u> Approved: <u>8-16-18</u> Paid: _____ Date: _____</p>	1	Mo	1,865.84	1,865.84
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,865.84		
Questions about your bill? Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 Email: USWater_AR@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,865.84		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	894052
Date	7/1/2019
Due Date	7/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013				
7/1/2019	Monthly Service Fee	1	Mo	1,909.87	1,909.87
	Annual Contract Value: \$21,731.08 Monthly Contract Value: \$1,909.87				
	FL PSC Annual Index =2019				
Please remit to the above address and thank you for allowing us to be of service.			Total		
			\$1,909.87		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net			Payments/Credits		
			\$0.00		
			Balance Due		
			\$1,909.87		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	870753
Date	6/1/2018
Due Date	7/1/2018
Account #	701
P.O. or W.A. #	

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
6/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: <u>[Signature]</u> COA Code: <u>736</u> Approved: <u>[Signature]</u> <u>6-6-18</u> Paid: _____ Date: _____	1	Mo	1,865.84	1,865.84
Please remit to the above address and thank you for allowing us to be of service.		Total \$1,865.84			
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: asantiago@uswatercorp.net		Payments/Credits \$0.00			
		Balance Due \$1,865.84			



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	869151
Date	5/1/2018
Due Date	5/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
5/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: <u>[Signature]</u> COA Code: <u>736</u> Approved: <u>[Signature]</u> <u>5-7-18</u> Paid: _____ Date: _____	1	Mo	1,865.84	1,865.84
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,865.84		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: asantiago@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,865.84		



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Invoice #	867648
Date	4/1/2018
Due Date	5/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or Hrs	Unit	Rate	Amount
4/1/2018	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL. PSC Annual Index =2018 Entered: <u>[Signature]</u> COA Code: <u>736</u> Approved: <u>C 4-23-18</u> Paid: <u>ck # 1124</u> Date: <u>4/26/18</u>	1	Mo	1,865.84	1,865.84
Please remit to the above address and thank you for allowing us to be of service.			Total \$1,865.84		
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 Email: asantiago@uswatercorp.net			Payments/Credits \$0.00		
			Balance Due \$1,865.84		



**Water and Wastewater Utility Operations, Maintenance,
Engineering, Management**

AGREEMENT FOR SERVICES

XX Water System Operations
XX Wastewater System Operations
XX Maintenance
XX Customer Service

THIS AGREEMENT is entered into this **29th day of March, 2013**, by and between:

The Woods Utility Company with its principal mailing address at 5320 Captains Court, New Port Richey, Florida 34652 (hereinafter "OWNER")

AND

U.S. Water Services Corporation, with its principal mailing address at 4939 Cross Bayou Boulevard, New Port Richey, Florida 34652 (hereinafter "USWSC").

WHEREAS, OWNER owns and provides for the operation and administration of a water treatment, distribution and transmission system; and/or wastewater treatment, collection and lift station facilities; and customer service billing and collection; and

WHEREAS, OWNER desires to employ the services of USWSC in the operation, maintenance and billing/collection (OM&BC) of the Utility System, and USWSC desires to perform such services for the compensation provided for herein.

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, OWNER and USWSC agree as follows:

1. General Provisions

1.1

Definitions of words and phrases used in this Agreement and the attachments are contained in Appendix A.

1.2

All land, buildings, facilities, easements, licenses, rights-of-way, equipment and vehicles presently or hereinafter acquired or owned by OWNER shall remain the exclusive property of OWNER unless specifically provided for otherwise in this Agreement.

1.3

This Agreement shall be governed by and interpreted in accordance with the laws of the State of Florida.

1.4

This Agreement shall be binding upon the successors and assigns of each of the parties, but neither party shall assign this Agreement without the prior written consent of the other party. Consent shall not be unreasonably withheld.

1.5

All notices shall be in writing and transmitted to the party's address stated above. All notices shall be deemed effectively given as follows:

1.5.1 If delivered personally or by courier mail service (e.g., Federal Express or United Parcel Service), upon delivery;

1.5.2 If mailed by certified or registered U.S. mail, return receipt requested, upon deposit in the United States mail, postage prepaid.

1.5.3 If in any other manner, upon actual receipt.

1.6

This Agreement, including appendices, is the entire Agreement between the parties. This Agreement may be modified only by subsequent written agreement signed by both parties. Wherever used, the terms "USWSC" and "OWNER" shall include the respective

officers, agents, directors, elected or appointed officials and employees and, where appropriate, subcontractors, or anyone acting on their behalf.

1.7

If any term, provision, covenant or condition of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remainder of the provisions shall remain in full force and effect and shall in no way be affected, impaired or invalidated.

1.8

It is understood that the relationship of USWSC to OWNER is that of a contracted service corporation. The services provided under this Agreement are of a professional nature and shall be performed in accordance with good and accepted industry practices for professional contract operators similarly situated in the same geographic region and at the same time.

1.9

The OWNER and USWSC are the only parties to this Agreement. No third party rights or benefits are intended to or shall arise by reason of this Agreement.

1.10

If any litigation is necessary to enforce the terms of this Agreement, the prevailing party shall be entitled to reasonable attorney's fees, which are directly attributed to such litigation in addition to any other relief to which it may be entitled.

This area left intentionally blank.

2. USWSC Scope of Services – Base Contract Service

2.1

Upon signing of this agreement, USWSC will staff the Utility System (as described in Appendices D,F,I) with employees who have met appropriate licensing and certification requirements of the State of Florida, and employ the appropriate skilled staff to maintain the service specified herein. A further break down of the Scope of Services is displayed in Table 4.

2.2

USWSC operators shall have ongoing training and education appropriate to personnel in all necessary areas of required water/wastewater process control, operations, maintenance, safety and supervisory skills. All operators employed for the facility will be trained in drinking water treatment plant operation and/or domestic wastewater treatment plant operator as regulatory permits require, and licensed by FDEP. USWSC will ensure that all personnel have the proper training to perform their jobs safely and efficiently.

2.3

USWSC shall develop, or supply, and utilize Computerized Maintenance Management Systems (CMMS) and process monitoring.

2.4

Within 90 days after USWSC begins service under this Agreement, USWSC will provide a statement of condition (SOC) of the utility system which will include any physical inventory of OWNER'S utility equipment and spare parts in use or associated with the system, and a general statement as to the condition of each piece of equipment. The SOC will also include recommendations for improved O&M efficiencies, capital improvements and estimated cost to implement all recommendations.

2.5

USWSC will provide OWNER with a physical inventory of chemicals and other consumables on hand when USWSC begins services under this Agreement within 7 days of service startup. USWSC will provide OWNER with the same quantity of chemicals or equivalent upon termination of this Agreement.

2.6

USWSC shall be responsible for maintaining all manufacturers' warranties on new equipment purchased by OWNER and assist OWNER in enforcing existing equipment warranties and guarantees.

2.7

USWSC shall provide the OWNER with documentation that preventive maintenance is being performed CMMS on Owner's owned equipment in accordance with manufacturer's recommendations at intervals and in sufficient detail as may be feasibly determined by the OWNER. Such a maintenance program shall include documentation of corrective and preventive maintenance.

2.8

USWSC shall operate, maintain and/or monitor the Utility System as FDEP permitting dictates and maintain a 24-hour per day, seven-day per week scheduled, on call emergency staff and live answering service. USWSC will respond to call outs, assess the situation and make necessary arrangement to contain or repair the problem. USWSC shall notify the OWNER of emergency type repairs within 2 hours of incident.

2.9

Visits may be made at a reasonable time by Owner's employees if previously authorized by owner or designated by Owner's representative. Keys for the system shall be provided to OWNER by USWSC for such visits. All visitors to the System shall comply with USWSC' operating and safety procedures and register in utility log books.

2.10

USWSC will implement and maintain an employee safety program in compliance with all Occupational Safety and Health Administration (OSHA) laws and regulation specified in OSHA 1910 which is designed to provide a safe and healthful workplace. Provide all necessary equipment to employees to perform their tasks in a safe and efficient manner. USWSC will make recommendations to the OWNER regarding the need if any, for OWNER to rehabilitate, expand or modify the system to comply with governmental safety regulations applicable to USWSC operations hereunder and with federal regulations promulgated pursuant to the American with Disabilities Act (ADA).

2.11

USWSC may modify the process and/or facilities with permission of OWNER, to achieve the maximum efficiency of operation and optimum water quality. Any modifications to facilities of the system will be billed separate from this agreement at a price approved by the OWNER, except in the case of an emergency. During an emergency situation, USWSC may take the steps required to maintain the safety of the utility customers and meet any mandated regulatory requirements.

2.12

In any emergency affecting the safety of persons or property, USWSC may act without written amendment or change order, at USWSC's discretion, to prevent threatened damage, injury or loss. USWSC shall be compensated by OWNER for any such emergency work notwithstanding the lack of a written amendment. At a minimum such compensation shall include USWSC Costs for the emergency.

2.13

As required by law, permit or court order, USWSC will prepare routine plant performance reports and submit them to OWNER, or OWNER designated signature authority, for signature and transmittal to appropriate authorities. USWSC will prepare Daily operational reports, Monthly Operating Reports (MOR), Discharge Monitoring Reports (DMR), minor revisions to operating permits, monitoring plans such as bacteriological sampling plans, cross-connection plans, water system flushing plans, lead & copper sampling plan, bio-solids annual reports, abnormal events, boil water notices, Consumer Confidence Reports (CCR's), review inspection reports and respond, annual reporting of flows on the Consumptive and Water Use Permits (CUP) (WUP). USWSC will conduct annual audits and report to the PSC per FAC Chapter 25-30 for water and wastewater utility systems. Signature authority may be established by the Owner to allow USWSC to file required reports with signature of USWSC personnel with report copy sent to owner.

Table 1- Regulatory Reporting Responsibilities	
USWSC	Owner
FPSC Annually	None
DMR & MOR's Monthly	
Compliance Sampling Reporting Ongoing	
Groundwater Reports as Required	
Abnormal Events As Occurs	
Boil Notice Prep and Post As Occurs	

Prepare Minor Permit Revisions	
Prepare Annual CCR's	

2.14

USWSC will provide all packing and transport charges and insurance costs, as well as transit handling costs and transport fees and labor to perform laboratory testing and sampling presently required by plant performance portions of regulatory permits (see Appendices D & E), the Clean Water Act, the Safe Drinking Water Act and/or any federal, state or local rules and regulations, statutes or ordinances, permit or license requirements, or judicial and regulatory orders and decrees. All laboratory services will maintain a Florida NELAC certified laboratory capable of meeting all Federal Environmental Protection (EPA), Code of Federal Regulations (40 CFR-60.535), Safe Drinking Water Act (SDWA), Clean Water Act (CWA), Florida Department of Environmental Protection (FDEP) Florida Administrative Codes (FAC Chapter 62-160.300) which defines the minimum field and laboratory quality assurance, methodological and reporting requirements, Water Management Districts (WMD), Department of Health (DOH – 64E-1) or any other regulatory agency that has jurisdiction over the facilities for analyzing samples required by permits.

2.15

USWSC will provide labor, which is included in the base fee, related to service meter replacements up to 5/8" x 3/4" meter size. Installation or change out of meters of a greater size shall be billed as additional service to OWNER base upon time and material, as listed on Appendix G.

2.16

USWSC shall operate and maintain the public water systems so as to comply with applicable standards in Chapter 62-550 F.A.C., and USWSC shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. Preventive maintenance on electrical or mechanical equipment – including exercising of auxiliary power sources, checking the calibration of finished-drinking-water meters at treatment plants, testing of air or pressure relief valves for hydro-pneumatic tanks, and exercising of isolation valves – shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by USWSC.

2.17

USWSC shall perform locates, which are included in the base fee, within the specified time frames for all water distribution & wastewater collection piping systems per Sunshine One-call requirements. OWNER shall pay for all costs related to the Florida Sunshine On-Call Locate Service.

2.18

USWSC shall maintain grounds in a neat and orderly condition. This includes removal of yard trimmings, non-working pumps, used piping, garbage, and plant screenings from treatment processes. USWSC shall maintain grounds in and around the facilities in a professional manner, perform weed control, grass cutting and trimming.

2.19

USWSC shall maintain permits according to Florida Administrative Code (FAC) Chapter 62-4 which is FDEP's general authority to issue permits and Florida Administrative Code (FAC) Chapter 62-620 which establishes the procedures to obtain a permit to construct operate or modify domestic and industrial wastewater facilities; 40 CFR 122.41 which describes applicable to all permitting. All permits will be maintained in safe location, keep up-to-date, system modification and permit revisions will be submitted in a timely manner.

2.20

USWSC shall calibrate all plant flow meters required by permits, Water Management District's and FDEP Directives, or FAC requirements, according to industry standards.

2.21

USWSC shall perform annual testing of Backflow Prevention Devices Owned by the Utility. Any replacements will be coordinated/provided with approval from OWNER.

2.22

USWSC shall provide meter re-reads, meter turn-on & turn-offs, minor repairs to service lines (not to exceed \$400.00 in USWSC expense per incident), meter change outs, troubleshooting customer problems or issues.

2.23

USWSC shall provide Emergency Generator Maintenance and Fuel. All maintenance shall be performed in accordance with Chapter 62-550, F.A.C and with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by USWSC; however, in no case shall auxiliary power sources be run under load less frequently than monthly. Inspections and servicing will be performed monthly and shall include, check engine coolant level, coolant lines/connections/hoses & connections, drive belts for wear and tear, gasket/seals for leaks, battery(s) electrolyte level, battery connections, cables, casing, check air Filters, check engine oil level and oil leaks (hoses, connectors), check fuel tank/day tank operation, check fuel level and order fuel as needed.

Table 2- Emergency Generator Responsibilities	
USWSC	OWNER
Coolant levels, lines, connections and hoses	Major repairs over \$400.00 per incident
Drive belts	Replacement of unit
Battery and connections	
Air Filters	
Gasket condition	
Fuel levels and hose connections	
Engine oil levels and connections	
Order Fuel as needed	
Annual testing of unit	
Any outside Generator Service Contracts	

2.24

USWSC shall perform minor repairs - repairs that can be performed by the Collection and Distribution Technician, plant operators or maintenance personnel without assistance (Totaling Less than \$400.00 in USWSC Expense per incident), such as painting, changing

motor oil, changing air filters, greasing equipment, cleaning equipment and troubleshooting equipment failures.

Table 3- Minor Repair Responsibilities	
USWSC	OWNER
Replace Meter Boxes	In excess of \$400.00 per incident
Minor Water Leaks	
Cleaning of Wetwells	
Unclog Lift Station Pumps	
Hydrant Repairs	
Project Planning or Advisement to Owner	
Replace Curb Stops, Valves, Pipe Fittings	
Repairs to Electrical System	
Fencing and Other Similarly Related Repairs	

2.25

USWSC shall provide a Customer Service based operation that resolves any customer complaints; provides meter reads, turn-on & off meter services, billing and collection and all associated cost of that service, credit card and web based customer payment options, collection rate monitoring; issue field service orders, set up new and maintain customer accounts with accurate information; provide information to address inquiries regarding services, maintain proper files and required customer service documents; all to be provided in a professional manner and in keeping with industry standards.

Base Contract Services – Water Treatment Facilities

2.26

This section shall apply to USWSC OM&BC services for the Owner's Water Treatment Facilities either owned, leased or by easement rights.

2.27

Within the existing design capacity and capabilities of the Water Treatment Facilities, USWSC will operate the systems according to the facility's Florida Department of Environmental Protection (FDEP) operating permit, FAC 62-699 which establishes minimum staffing requirements for facilities. Physical operation of the facility to include adding chemicals, such as ammonia, chlorine, poly-phosphates or lime, for disinfection and efficient treatment operation, Inspect equipment on a regular basis,

monitor operating conditions, meters, and gauges, collect and test water samples, record meter and gauge readings and operational data and interpret findings, operate equipment to treat the water to meet Federal, State and Local requirements and, clean and maintain equipment, tanks, filter beds, and other work areas, ensure all safety standards are met.

2.28

USWSC will pay all costs associated with taking all daily, weekly, monthly, quarterly, annual and tri-annual samples and any retake samples required by FDEP Permit and EPA's 40 CFR Part 136, and as listed in Appendix E; with the exception of annual or semiannual special event sampling and testing and any special sampling.

2.29

USWSC shall perform tank Inspections for hydro-pneumatic and Ground Storage tanks (GST) in service for the water systems- The FDEP Chapter 62-555-350 requires annual inspections and cleaning and has 5 yr requirement for complete inspection of the vessel for structural integrity and reliability.

2.30

OWNER shall be responsible for Regulatory Fees which includes permit renewals, modifications and/or revisions to permits for the Water Management District, FDEP, DOH, County and/or City and any other regulatory entity fees.

Base Contract Services – Distribution System

2.31

This Section shall apply to USWSC service related to Owner's distribution system

2.32

USWSC shall provide for the operation and maintenance of the distribution and transmission system according to Florida Administrative Code (FAC) 62-604. Which includes maintenance, minor repairs to water

distribution systems, including mains, valves, hydrants and services, performs water taps, ensure that all appropriate safety measures are observed in the performance of the various kinds of work, investigate and determine the locations of water leaks and takes action in such a way that affects a minimum of customers, collects water samples when necessary and fills out operation reports for the water systems, maintain accurate and legible records of time and materials used on various jobs and reports, reads, removes and resets the routine operation, maintenance, and repair of the distribution systems as established upon startup of this agreement. Services not included as routine are items identified as capital repairs, line extensions or system expansions. Excluded services will be billed in addition to base OM&BC contract fee per Appendices G.

2.33

USWSC shall provide for all daily operation and maintenance functions such as perform routine operational checks of chlorine levels, equipment functions, read meters, check for proper plant operation, record all maintenance activities and ensure official logs are kept per regulatory requirements.

2.34

USWSC will pay cost incurred related to routine staffing, and labor related to sampling, testing, in normal water distribution, operation and maintenance, and repair, except as specifically provided herein. Specific special sampling event (i.e. break/main clearance) analysis cost will be billed direct to Owner per USWSC standard sampling fee schedule in place at the time of incident. If the scope of the permit changes which results in increases to sampling and or staffing requirements, then the Owner will be responsible for the cost to upgrade the terms of the agreement, as such changes are regards as changes to the general conditions herein stated.

Base Contract Services – Wastewater Treatment Facilities

2.35

This section shall apply to USWSC OM&BC services for the Owner's Wastewater Treatment Facilities either owned, leased or by easement rights.

2.36

USWSC will operate the systems according to the facility's Florida Department of Environmental Protection (FDEP) operating permit, FAC 62-699 which establishes minimum staffing requirements for facilities.

2.37

USWSC will pay all costs associated with taking all daily, weekly, monthly, quarterly, annual samples and any retake samples required by FDEP Permit and Florida Administrative Code (FAC) 62-601, which establishes minimum requirements for monitoring of domestic wastewater facilities and EPA's 40 CFR Part 136, with the exception of annual or semiannual special event sampling and testing and any special sampling; see Appendix D for definition of routine sampling. Any additional sampling events will be submitted to OWNER as an additionally billable item per USWSC laboratory/sampling fees in place at the time of incident.

Base Contract Services – Wastewater Collection and Lift Station Systems

2.38

This Section shall apply to USWSC' service for Owner's wastewater collection and lift station system.

2.39

USWSC shall USWSC will operate the collection system according to Florida Administrative Code (FAC) 62-604. Which includes routine preventive maintenance and minor repairs of the collection system as established upon startup of this agreement; shall performs sewer taps, inspects manholes and appurtenances, perform checks on lift stations and or pump station for proper operation, ensure that all appropriate safety measures are observed in the performance of the various kinds of work, investigate and determine the locations of sewer breaks maintain accurate and legible records of time and materials used on various jobs. Services

not included as routine are items identified as capital repairs, line extensions or system expansions.

2.40

1. Specific lift station maintenance shall include:

- (a) Monitoring of Lift or pumping stations for emergency conditions; Preventive maintenance the radio telemetry systems if any; Regularly Monthly scheduled preventive maintenance, inspection, adjustments (including but not limited to measuring run pump times, water levels in wet wells, review of any loss of electrical power and any thermal overloads).
- (b) All pump stations and lift stations shall be visited by a state licensed, certified or manufacturer trained and certified operator as frequently as necessary to preclude pump station or lift station failure but in no case less than once per month.
- (c) A permanent log containing information for the previous year to the current date shall be kept onsite or at the appropriate regional wastewater treatment facility. Log information shall be maintained by the pump station or lift station owner on a rolling five year calendar basis. The log shall be the property of the pump station or lift station owner and shall be surrendered to the pump station or lift station owner upon termination of an operator contract.
- (d) Preventive maintenance of the wastewater collection/transmission system shall include the following minimum monthly services provided by a state licensed, certified or manufacturer trained and certified operator.
 - (1) Remove and dispose of any debris from the surface of the pump station or lift station wet well that may interfere with the operation of the pump station or lift station;
 - (2) Log hour meter reading for all pumps
 - (3) Run each pump manually through a cycle and record amp draw in the maintenance log;
 - (4) Record voltage at control panel source in the maintenance log;
 - (5) Cycle alarms;
 - (6) Confirm floats are properly set;

- (7) Confirm floats are clear of grease and clean if any grease present;
- (8) Ensure that pump cables and pump chains are in good condition, are secure, and not around the pump suction;
- (9) With lift station/wet well pumped down, stick the bottom of the tank to confirm the absence or presence of sand or debris.
- (10) USWSC shall remove and owner shall dispose of any sand or debris in the bottom of the tank that may interfere with the operation of the pump station or lift station.
- (11) Ensure that any grass around the lift station, the wet well entrance, the valve box entrance and any vegetation that would hinder access to the control panel is trimmed back and the area is free from debris;
- (12) Exercise all isolation valves completely closed and leave completely open;
- (13) Confirm all electrical lugs in panel are tight and seal is secure for electrical panel;
- (14) Secure each lock and lubricate as needed; and
- (14) Inspect the check valves to ensure they are functioning properly and will prevent back flow from the force main to the wet well.
- (e) Once every three months minimum, ensure the pump station or lift station Megohm test is performed on the pump motors to determine the condition of the motor winding insulation to establish a base line reading to be used over time to determine if the windings are deteriorating.
- (f) For lift stations servicing hotels, apartments and food establishments, upon recommendation by the operator, but no less than once every 6 months;
 - (1) Owner shall pump out wet wells and USWSC shall pressure wash to prevent solids and grease build-up, to reduce odors, and to reduce potential damage to the pumps. The pump station or lift station owner must provide the operator access to a water supply source. Owner shall ensure that the removed wastewater shall be hauled by a state licensed or permitted hauler to a wastewater treatment facility and the receipt for disposal provided to the lift station owner.

- (2) Pull the pumps and inspect the impeller and suction ports of each pump, noting the condition of each pump.
- (g) For lift stations servicing all other locations (not hotels, apartments and food establishments), upon recommendation by the operator, but no less than once every 2 years;
 - (1) Owner shall pump out wet wells and USWSC shall pressure wash to prevent solids and grease build-up, to reduce odors, and to reduce potential damage to the pumps. The pump station or lift station owner must provide the operator access to a water supply source. The removed wastewater shall be hauled by a state licensed or permitted hauler to a wastewater treatment facility and the receipt for disposal provided to the lift station owner.
 - (2) Pull the pumps and inspect the impeller and suction ports of each pump.
- (h) For lift stations monitored by a Supervisory Control and Data Acquisition System (SCADA System), a lift station owner may submit a request for approval of an alternative maintenance plan in cooperation with contracted operator. The request must outline in detail:
 - (1) the proposed maintenance plan and schedule;
 - (2) the SCADA System data monitored and the data retention plan for the SCADA System data. At a minimum, the data otherwise recorded for the required maintenance as outlined in this rule must be made a permanent part of the lift station owner's maintenance log;
 - (3) the operator's training and state license or certification level;
 - (4) the training and certification or state license level of each staff member of the operator's company; and
 - (5) the response times provided by the operator in event of a SCADA alert; and
 - (6) the lift station owner shall provide any additional information requested by the Division in order to evaluate the request. Any alternative maintenance plan must be mutually acceptable to both Owner and USWSC.
- (i) Jetting of collection system lines shall be conducted as needed to clear grease and sediment from collection

system lines.

- (j) The operator shall record and document all maintenance performed and findings in the required maintenance log. The log shall be the permanent property of the lift station owner.
 - (j) In the case of a breakdown or malfunction of a Wastewater collection/transmission system and/or a wastewater treatment facility, the owner or operator shall record the breakdown or malfunction event and the reason therefore in the permanent log upon discovery.
2. The owner or operator shall investigate each instance of system malfunction alarm. During the alarm investigation, if an owner or operator discovers that a release or discharge of wastewater from the system to the ground or surrounding environment has occurred, USWSC shall immediately upon discovery of such release or discharge to FDEP.
- a. If any release of wastewater occurs, a copy of the invoice or report from the operator shall be submitted to the Owner. The operator invoice or report shall state the cause of the release of sewage, detail the repairs made, and state the amount of wastewater removed by pump truck. The failure of an operator to notify the owner of the breakdown or malfunction shall not relieve the owner of the responsibility to notify the Division. In addition to the owner, an operator may also be held liable for failure to notify the Division pursuant to Section 362.110(c), Ordinance Code.
 - b. Notifying the FDEP does not relieve the owner or operator of the requirement for discharges, spills or releases of untreated wastewater in excess of 1,000 gallons or other abnormal events set forth in Rule 62-604.550, FAC, to report orally to the State Warning Point number, 1-800-320-0519.
3. Electrical service must be supplied to the lift station at all times. In the event electrical service fails, regardless of the reason, and temporary or emergency power cannot be supplied, it is mandatory that the lift station be monitored and the lift station wet well be pumped and hauled by a state licensed or permitted hauler to a wastewater treatment facility so as to prevent an unlawful discharge of wastewater. A copy of the receipt from the wastewater treatment facility shall be provided to the lift station owner.
4. In lieu of the requirements of Rule 3.405.A.5 above, publicly owned regional sewerage system utilities shall conduct operation and maintenance in accordance with federal and state requirements, which are consistent with the requirements of Rule 3.405A.5, and

provide documentation of such maintenance within five business days of a request by the Division.

5. In accordance with Rule 3,402B, repairs, modifications or replacements of pumps or major components may require a permit pursuant to this Rule. Pumps or major components of a pump station or lift station that are replaced must be replaced by similar or upgraded equipment to ensure there is no degradation of the design and performance of the system. In addition, for each replacement made, the operation and maintenance manual shall be revised.
6. Exception: For the purpose of this Section, a pumping system serving an individual single-family residence that transmits to a gravity sanitary sewer collection system, which system is located in a utility easement or right-of-way fronting said individual single family residence, is considered a service connection and the requirements for sewage pump stations or lift stations shall not apply.

Base Contract Services – Administrative and Customer Services

2.41

USWSC shall provide the following specific utility and customer accounting and administrative functions for the Facilities and Business Entity: (i) monthly flow meter reading (ii) consumer folder on each account, (iii) billing register containing information on each account billed, (iv) preparation and mailing of a monthly use bill to each customer, (v) preparation of monthly sales report, (vi) preparation and mailing of late notices for delinquent accounts, (vii) collection of meter deposits and payments, (viii) preparation of a Daily Monitoring Report, (ix) general ledger P&L and Balance Sheet reports monthly and (x) preparation of annual FPSC report.

2.42

USWSC shall use reasonable efforts to collect all available Owner revenue from sales, connection fees, security deposits, collection fees, late payment charges, taxes collected (if applicable) and all other monies due from consumers of services provided by the facilities.

2.43

USWSC will submit to the owner monthly a report of System activities due by the 21st of the following month. USWSC shall review the administrative reports generated in accordance with section 2.41 above, and from time to time, make recommendations to the Owner regarding rates, deposit

amounts, and other matters as to keep the Owner's Facilities financially sound.

2.44

USWSC maintains a business office established for the purpose of utility management; main office location is in New Port Richey, FL; with additional satellite offices throughout the State. Offices shall be open from 9:00 am to 5:00 pm Monday through Friday. Online, web base bill payment is also maintained for customer ease in access to additional payment options with 24 hr a day access. USWSC also maintains and provides 24 hour emergency answering service and dispatch, as well as local utility manager and staff assigned to the system.

3. Owner Representations and Duties

3.1

OWNER shall keep in force all System warranties, guarantees, easements and licenses that have been granted to OWNER and are not transferred to USWSC under this Agreement.

3.2

OWNER shall pay all *ad valorem*, property, franchise, occupational and disposal taxes, or other taxes associated with the System other than taxes imposed upon USWSC net income and/or payroll taxes for USWSC employees.

3.3

OWNER shall provide USWSC, within a reasonable time after request and on an "as available" basis, with the temporary use of any piece of Owner's heavy equipment that is available so that USWSC may discharge its obligations under this Agreement in the most cost-effective manner.

3.4

OWNER shall provide all registrations and licenses for any of Owner's vehicles used in connection with the System (if applicable).

3.5

OWNER represents and warrants that facilities and other System equipment have been operated only in the normal course of business. Owner cannot fully attest to the condition of the facilities composing the System and/or any equipment used by the System, and therefore has not disclosed to USWSC.

3.6

OWNER shall supply all chemicals necessary to maintain compliance of the system includes chlorine, poly phosphates, polymers, proprietary and non-proprietary filter media, lime, de-chlorination chemicals, or any other chemical necessary to maintain regulatory compliance.

3.7

OWNER shall be responsible for sludge disposal per FAC Chapter 62-640.

3.8

OWNER shall be responsible for purchase of all power, water, wastewater and phone services.

3.9

OWNER shall be responsible for major repairs and/or capital items.

3.10

OWNER shall be responsible for maintaining property insurance for the facilities.

3.11

OWNER shall be responsible for any Bad Debt, write offs, for collecting bad debts and absorbing write off costs.

3.12

OWNER shall be responsible for payment of all Federal and Local Taxes related to the systems.

3.13

OWNER shall be responsible for any and all banking fees such as over drafts, non-sufficient funds, user fees pertaining to the systems

3.14

OWNER shall be responsible for onsite telephone services for auto dialers and/or SCADA systems for emergency power or equipment failures only.

See Table 4 Following for Ledger of Cost Responsibilities of USWSC and Owner:

This Area Left Intentionally Blank

**BELOW IS A SUMMARY OF COST RESPONSIBILITIES FOR BOTH
USWSC AND OWNER**

Table 4 – Cost Responsibilities	
USWSC	Owner
1. Operation of the Water & Wastewater Facilities	1. Chemicals
2. Operation and Maintenance of Collection and Distribution Systems	2. Sludge Transport and Disposal
3. Sampling and Laboratory Analysis per Appendices D & E	3. Utilities – Purchased Power, Phones/SCADA, Purchased Water/Wastewater Services
4. Reporting	4. Capital Items or Major Repairs
5. Transportation	5. Property Insurance
6. Personnel	6. Regulatory Fees
7. Safety	7. Bad Debts & Write-offs
8. Training	8. Legal Fees
9. Customer Service / Billing / Collection	9. Federal Taxes
10. Minor Repair Less than \$400 in USWSC Expense per incident	10. Banking Fees
11. Emergency Generator Maintenance and Fuel	11. Locate Service Fees / Sunshine
12. Service Work	12. Meters
13. Grounds Maintenance	13. Permit Fees for Regulatory Permits
14. Operating Permit Renewals	14. Property Taxes
15. Meter calibrations	15. New Service Connection for Water and Wastewater Services
16. Backflow prevention testing	16. Repairs Totaling \$400.00 or greater per incident
17. Trash Removal	Tax Return Filings
18. Accounting for PSC and General Ledger	
19. Tank Inspections	
20. Locate Services	
21. On-call and initial emergency callouts	
22. Plant upkeep and good housekeeping	
23. Laboratory Services	
24. System Preventative Maintenance (CMMS)	
25. Update system maps	
26. Tools, Vehicles, Testing Equipment	
27. Preventive Maintenance	
28. Fire Hydrant Testing as Required	
29. Maintain Record Keeping, General Ledger, and Filing Systems.	

4. Compensation

4.1

USWSC compensation under this Agreement and dictated scope of work shall consist of a Monthly Fee. For the first year of **Water Operation** this Agreement the USWSC **Monthly Fee for Services as described herein will total \$1,444.89; total annual contract value \$17,338.72** and is assigned a base ERC value.

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increases by CPI noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.2

USWSC compensation under this Agreement and dictated scope of work shall consist of a Monthly Fee. For the first year of **Wastewater Operation** this Agreement the USWSC **Monthly Fee for Services as described herein will \$1,743.03; total annual contract value \$20,916.31** and is assigned a base ERC value.

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increase by CPI noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.3

The Monthly Fee shall be adjusted April 1st of each year per consumer price index as published by the Department of Labor. Should the capacity of the System change, or other services are added, the fee will change upon review with the Owner, and calculated by base ERC value assigned at that time and be subject to applicable CPI adjustments. Changes in ERC totals will not remove the annual CPI increase.

5. Payment of Compensation

5.1

The Monthly Fee shall be due and payable on the first business day of the month for each month that services are provided.

5.2

All other compensation to USWSC is due upon receipt of USWSC invoice and payable within thirty (30) days.

5.3

OWNER shall pay interest at an annual rate equal to the prime rate established by TD Bank plus two percent (1.0%) on payments not paid and received within thirty (30) calendar days of the due date, such interest being calculated from the due date of the payment. In the event that the interest charges under this Section 7.4 might exceed any limitation provided by law, such charges shall be reduced to the highest rate or amount allowed within such limitation.

5.4

Amortization Items, in the event that this contract is terminated prematurely all monies that have been previously paid as a monthly expense shall be returned at a prorated cost, such as Tri-annual samples, permit renewals or vendor contracts to the USWSC.

6. Scope Changes

6.1

A Change in Scope of Services shall occur when and as USWSC costs of providing services under this Agreement change as a result of:

6.2

Any change in System operations, personnel qualifications or staffing or other cost which is mandated or otherwise required, by a change in law, rule or regulation or an action or forbearance of any governmental body having jurisdiction to order, dictate or require such change;

6.3

Owner's request and USWSC consent to provide additional services beyond the scope of this Agreement and shall be priced per rate schedule included in Appendix G.

7. Indemnity, Liability and Insurance

7.1

For the sum of \$10.00, USWSC hereby agrees to indemnify and hold OWNER harmless from any liability or damages for bodily injury, including death, which may arise from USWSC' negligence or willful misconduct under this Agreement, provided USWSC shall be liable only for that percentage of total damages that corresponds to its percentage of total negligence or fault.

7.2

For the sum of \$10.00, OWNER agrees to indemnify and hold USWSC harmless from any liability or damage or bodily injury, including death, which may arise from all causes of any kind other than USWSC' negligence or willful misconduct including, but not limited to, breach of an OWNER warranty.

7.3

USWSC shall be liable for those fines or civil penalties imposed by a regulatory or enforcement agency for violations occurring on or after the Commencement Date of the effluent quality requirements as are dictated by regulatory agencies and as a result of USWSC's negligence. OWNER will assist USWSC in contesting any such fines in administrative proceedings and/or in court prior to any payment by USWSC. USWSC shall pay the cost of any such contest.

7.4

OWNER shall be liable and indemnify and hold USWSC harmless for those fines or civil penalties imposed by any regulatory or enforcement agencies on OWNER and/or USWSC 1) that are not a result of USWSC negligence 2) that are otherwise directly related to the ownership of the System and 3) are the result of failure of Owner to make any Capital Expenditures previously identified as necessary for the System to attain applicable performance standards and 4) Owner shall indemnify and hold USWSC harmless from the payment of any such fines and/or penalties.

7.5

Owner Shall defend, indemnify and hold USWSC harmless from any and all liability, cost, expenses, penalties, including attorneys fees and the cost of investigation, remediation, negotiation and resolution, arising from any condition existing prior to the start date that constitutes a release of hazardous substances, as that term is defined in any state, federal or local law, or constitutes a violation of any state, federal or local environmental law.

7.6

Indemnity obligations provided for in this Agreement shall survive the termination of the Agreement.

7.7

USWSC shall maintain general liability insurance coverage limits of \$2,000,000.00; Excess General Liability limits of \$5,000,000.00; Vehicle Insurance coverage limits of \$1,000,000.00; Professional Liability Insurance limits of \$2,000,000.00, and provide all workers compensation coverage for USWSC staff in accordance with state and federal labor requirements.

8. Term, Termination and Default

8.1

The initial term of this Agreement shall be Five (5) years; commencing March 1st, 2012, (the "Commencement Date"). Thereafter, this Agreement shall be automatically renewed on each anniversary date, for successive Five (5) Year terms unless canceled in writing by either party no less than ninety (90) days prior to expiration of the then current term.

8.2

Either party may terminate this Agreement upon 90 day written notice.

8.3

Amortization Items: In the event that this contract is terminated all monies that have been previously paid as a monthly expense shall be returned at a prorated cost, such as Tri-annual samples, permit renewals to the USWSC.

8.4

Upon notice of termination by OWNER, USWSC shall assist OWNER in assuming operation of the System. If additional Cost is incurred by USWSC at request of OWNER, OWNER shall pay USWSC such Cost within 15 days of invoice receipt.

8.5

Upon termination of this agreement and all renewals and extensions of it, at a minimum USWSC will return the System to OWNER in the same or better condition as it was upon the effective date of this Agreement, ordinary wear and tear excepted. Equipment and other personal property purchased by USWSC for use in the operation or maintenance of the System shall remain the property of USWSC upon termination of this Agreement unless the property was directly paid for by OWNER or OWNER specifically reimbursed USWSC for the cost incurred to purchase the property or this Agreement provides to the contrary.

9. Disputes and Force Majeure

9.1

In the event activities by employee groups or unions unrelated to USWSC cause a disruption in USWSC ability to perform at the System, USWSC may request and Owner shall assist USWSC efforts or USWSC at its own option, may seek appropriate injunctive court orders. During any such disruption, USWSC shall operate the facilities on a best-efforts basis until any such disruption ceases.

9.2

Neither party shall be liable for its failure to perform its obligations under this Agreement if such failure is due to any Unforeseen Circumstances beyond its reasonable control or force majeure. However, this section may not be used by either party to avoid, delay or otherwise affect any payments due to the other party.

10. Penalties

10.1

Should USWSC fail to comply with the provisions of this Agreement, such failure shall constitute a default.

10.2

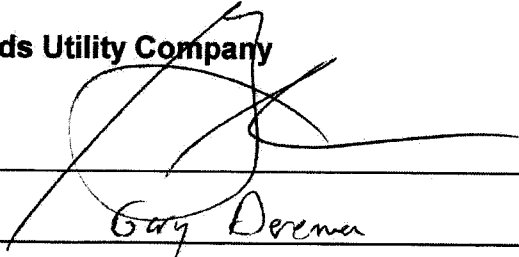
The following fines and penalties shall apply:

- a. Failure to meet drinking water standards; \$100.00 per day commencing on the 4th consecutive day.
- b. Failure to control odors consistent with Prudent Utility Practice; \$100.00 per day commencing on the 6th consecutive day.
- c. Failure to dispose of residuals in a manner consistent with Basic O&M Performance Standards and Prudent Utility Practice; \$100.00 per day commencing on the 8th consecutive day.
- d. Intentional falsification/misrepresentation of any reports or records to be filed or maintained pursuant to this agreement; \$1,000.00 per incident.
- e. Failure to follow any notification requirements of this Agreement; \$1,000.00 per incident.
- f. Failure to maintain the Utility Facilities consistent with Basic O&M Performance Standards and Prudent Utility Practice; \$500.00 per incident.
- g. Failure to maintain staffing levels as require by regulation; \$100 per day commencing on the 8th consecutive day; in addition to all regulatory fines that may be assessed.
- h. Failure to make deposits or timely manage fiduciary requirements; \$250.00 per day.
- i. Failure to submit timely reports as outlined in this Agreement; \$100.00 per day.
- j. Failure to process customer credits and refunds within 10 business days; \$100.00 per day commencing upon the 11th day.
- k. Incurrence of customer service complaints related to the quality of work provided by USWSC at a rate exceeding 0.1% of customer accounts in a single month or 1.0% of average monthly customer count of any 12 consecutive months; \$100.00 per complaint above these thresholds.
- l. Failure to correctly read meters within an accuracy rate of 99.5% or better; \$100.00 per each 0.1% below the 99.5% accuracy requirement.
- m. Failure to complete meter reads within 2 business days of scheduled meter reading date; \$100.00 per day per 100 unread meters commencing on the 3rd consecutive day.
- n. Failure to charge all required deposits, fees and installation costs prior to the initiation of service; \$100.00 per incident.
- o. Failure to reconcile all customer service collection activities within 0.25% of total collections; \$100.00 per incident or the amount of un-reconciled balance, whichever is greater.
- p. Failure to collect 97% of all customer billings within 90 days of billing; 5% of difference between actual collection and 97%.

- q. Failure complete timely service orders in performance of Prudent Utility Practice; \$100.00 per day beyond the prudent time period.

Each of the parties indicates their approval and full understanding of this Agreement by their signatures below, and each party warrants that all corporate or governmental action necessary to bind the parties to the terms of this Agreement has been and will be taken.

The Woods Utility Company

By:  _____

Name: Gary Deema

Title: Pres.

U.S. Water Services Corporation

By:  _____

Name: Ralph Amiot

Title: VP

End Agreement

Additional: Appendices A,B,C,D,E,F,G,H.

Appendix A - Definitions

1. **"Monthly Fee"** means a predetermined, fixed sum for USWSC base operating, billing/collection, and customer services.
2. **"Base Fee"** means a predetermined, fixed sum for USWSC contract services including operations and preventive maintenance, minor repairs, billing/collection, and customer services – and all related expense.
3. **"Banking Fees"** - any banking fees such as over drafts, non-sufficient funds, user fees pertaining to the systems
4. **"Capital Expenditures"** means any expenditures for (1) the purchase of new equipment or facility repairs that Four Hundred Dollars (\$400.00) or greater.
5. **"Cost"** means all Direct Cost and indirect cost determined on an accrual basis in accordance with generally accepted accounting principles.
6. **"Chemicals"** - chemicals necessary to maintain compliance of the system includes chlorine, poly phosphates, polymers, proprietary and non-proprietary filter media, lime, de-chlorination chemicals, or any other chemical necessary to maintain regulatory compliance.
7. **"CMMS"** shall mean Computerized Maintenance Management System.
8. **"Emergency"** shall mean a situation that threatens public, USWSC employee or OWNER health and safety, System Property, and/or as additionally defined by the FDEP.
9. **"ERC's"** shall mean Equivalent Residential Connection as defined by the FPSC.
10. **"FDEP"** shall mean Florida Department of Environmental Protection.
11. **"Field Service"** means work performing meter rereads, meter turn-on & turn-offs, minor repairs to service lines, meter change outs, providing boil water notices and troubleshooting customer or Owner concerns.
12. **"FPSC"** shall mean the Florida Public Service Commission.

13. **"Laboratory Services"** means all laboratory services with a Florida NELAC certified laboratory capable of meeting all Federal Environmental Protection (EPA), Code of Federal Regulations (40 CFR-60.535), Safe Drinking Water Act (SDWA), Clean Water Act (CWA), Florida Department of Environmental Protection (FDEP) Florida Administrative Codes (FAC Chapter 62-160.300) which defines the minimum field and laboratory quality assurance, methodological and reporting requirements, Water Management Districts (WMD), Department of Health (DOH – 64E-1) or any other regulatory agency that has jurisdiction over the facilities for analyzing samples required by permits
14. **"Locates"** means to locate and identify the location of all water distribution & wastewater collections piping systems per Sunshine One-call requirements.
15. **"Maintenance"** means those routine and/or repetitive activities required or recommended by the equipment or facility manufacturer or by USWSC to maximize the service life of the equipment, vehicles and facilities.
16. **"Minor Repairs"** repairs that can be performed by the Collection and Distribution Technician, plant operators or maintenance personnel without assistance (Less than \$400.00 in total USWSC expense per incident).
17. **"Major Repairs"** shall mean Capital Improvements and/or repairs \$400.00 or greater.
18. **"Permits"** means according to Florida Administrative Code (FAC) Chapter 62-4 which is FDEP's general authority to issue permits and Florida Administrative Code (FAC) Chapter 62-620 which establishes the procedures to obtain a permit to construct operate or modify domestic and industrial wastewater facilities. 40 CFR 122.41 which describes applicable to all permitting.
19. **"PM"** shall mean Preventive Maintenance.
20. **"Regulatory Fees"** means cost of fees related to permit renewals, modifications and/or revisions to permits for the Water Management District, FDEP, DOH, County and/or City and any other regulatory entity fees.

21. **"Repairs"** means those non-routine/non-repetitive activities required for operational continuity, safety and performance generally due to failure or to avert a failure of the equipment, or facilities, or some component thereof.
22. **"Reporting"** means Florida Department of Environmental Protection (FDEP) Reporting – Daily operational reports, Monthly Operating Reports (MOR), Discharge Monitoring Reports (DMR), minor revisions to operating permits, construction permits, monitoring plans such as bacteriological sampling plans, cross-connection plans, water system flushing plans, lead & copper sampling plan, bio-solids annual reports, abnormal events, boil water notices, Consumer Confidence Reports (CCR) and review of inspection reports and response.

Water Management District Reporting – Annual reporting of flows on the Consumptive and Water Use Permits (CUP) (WUP), per Florida Statutes (Chapters 120 and 373) and Florida Administrative Code (Chapters 40D-1 and 40D-2); Complying with Environmental Resource Permits (ERP) Part IV of Chapter 373, Florida Statutes and Well Construction Permits Chapter 40D-3, F.A.C.

Public Service Commission (PSC) - conduct ongoing audits and report annually to the PSC per FAC Chapter 25-30 for water and wastewater utility systems.

23. **"Safety"** means USWSC will implement and maintain an employee safety program in compliance with all Occupational Safety and Health Administration (OSHA) laws and regulation specified in OSHA 1910 which is designed to provide a safe and healthful workplace. Provide all necessary equipment to employees to perform their tasks in a safe and efficient manner. USWSC will make recommendations to the owner regarding the need if any, for the owner to rehabilitate, expand or modify the system to comply with governmental safety regulations applicable to USWSC operations hereunder and with federal regulations promulgated pursuant to the American with Disabilities Act (ADA).
24. **"Sampling"** means taking all daily, weekly, monthly, quarterly, annual and tri-annual samples and any retake samples required by FDEP Permit and Florida Administrative Code (FAC) 62-601, which establishes minimum requirements for monitoring of domestic wastewater facilities and EPA's 40 CFR Part 136.

25. **"System"** means all equipment, vehicles, grounds, rights-of-way, wells and facilities, lines, meters related to water and/or wastewater service delivery.
26. **"Training"** means training and education for appropriate personnel in all necessary areas of modern water/wastewater process control, operations, maintenance, safety and supervisory skills. All operators employed for the facility will be trained in drinking water treatment plant operation and/or domestic wastewater treatment plant operator licensed by FDEP. Ensure all personnel have the proper training to perform their jobs safely and efficiently.
27. **"Unforeseen Circumstances"** shall mean any event or condition which has an effect on the rights or obligations of the parties under this Agreement, or upon the System, which is beyond the reasonable control of the party relying thereon and constitutes a justification for a delay in, or non-performance of, action required by this Agreement, including, but not limited to (i) an act of God, landslide, lightning, earthquake, tornado, fire, explosion, flood, failure to possess sufficient property rights, acts of the public enemy, war, blockade, sabotage, insurrection, riot or civil disturbance, (ii) preliminary or final order of any local, province, administrative agency or governmental body of competent jurisdiction, (iii) any change in law, regulation, rule, requirement, interpretation or statute adopted, promulgated, issued or otherwise specifically modified or changed by any local, province or governmental body, (iv) loss of or inability to obtain service from a utility necessary to furnish power for the operation and maintenance of the System, or (v) the failure of OWNER to make any Capital Expenditure previously identified as necessary for the System to attain applicable performance standards, (vi) the failure of the Owner to provide influent within the characteristics as identified herein as necessary for the System to attain applicable performance standards.
28. **"WMD"** shall mean Water Management District.

This Section Left Intentionally Blank

Appendix B – System(s) Descriptions

SYSTEM CHARACTERISTICS WASTEWATER

B.1. The Wastewater System has the following design characteristics:

1. Number of Wastewater Treatment Plants: **One**
2. Current ERC's: **73**
3. Capacity: **40,000 GPD**
4. Maximum Number of ERC's: **73**
5. Effluent Disposal: **2 RIBs**
6. County Interconnect: Yes ☐ NO **XX**
7. Other Interconnect: **NONE**
8. **Lift Stations: 1**
9. **Feet of Pipe: Gravity – 4,850 LF / Force Main – 477 LF**
10. **Manholes: 16**

B.2 The Base Fee for services under this contract is based on baseline of 86 ERC's.

B.3 Description of Plant - The Jumper Creek wastewater facility Operates under Permit # FLA013500. It has a permitted capacity of 0.015 MGD and current annual average flows are 0.008 MGD. The facility and surge tank are of concrete construction. It operates as a Type III, extended aeration facility with secondary effluent disposal requirements. Plant Effluent disposal is Reuse through two Rapid Infiltration basin percolation ponds.

SYSTEM CHARACTERISTICS WATER

B.4. The Water System has the following design characteristics:

1. Number of Water Treatment Plants: **One**
2. Current ERC's: **80**
3. Capacity:
4. Maximum Number of ERC's: **80**
5. County Interconnect: Yes ☐ NO **XX**
6. Other Interconnect: **NONE**
7. **Watermain: 3" – 3,314 LF**

2.5" – 1,103 LF

2" – 1,414 LF

1" – 2,063 LF

.75" – 393 LF

8. Meters: 80

9. Hydrants: 0

10. Valves: 17

B.5 The initial Base Fee for services under this contract is based on baseline of 80 ERC's.

B.6 Description of Water Plants - The Water facility has one well on site, a hydro-pneumatic tanks and standby emergency generator. The Water facility operates under PWSID # 6600347. The well has a 4 inch diameter well casing; 1-3,000 gallon hydro-pneumatic tank ; 1- 5,000 gallon ground storage tank; 3- Pressure filters ; 1- high service pump; Chlorination system is by sodium hypochlorite

This Section Left Intentionally Blank

APPENDIX C – Insurance Coverage

USWSC SHALL MAINTAIN:

1. Statutory Workers' Compensation for all of USWSC' employees at the System as required by the State of Florida.
2. Comprehensive general liability insurance, insuring USWSC negligence, in an amount not less than Two Million Dollars (\$2,000,000) combined single limits for bodily injury and/or property damage; Excess liability in an amount not less than Five Million Dollars (\$5,000,000), and in addition maintain Professional Liability Insurance in an amount not less than Two Million Dollars (\$2,000,000).

OWNER SHALL MAINTAIN:

1. Statutory Workers' Compensation for all of Owner's employees associated with the System as required by the State of Florida.
2. Property damage insurance, or shall self insure, for all property including vehicles owned by OWNER and operated by USWSC under this Agreement if applicable. Any property, including vehicles not properly or fully insured, shall be the financial responsibility of the OWNER.
3. Automobile liability insurance, or self insure, for collision, comprehensive, and bodily injury if system vehicles are provided.

USWSC will provide at least thirty (30) days notice of the cancellation of any policy it is required to maintain under this Agreement. USWSC may self-insure reasonable deductible amounts under the policies it is required to maintain to the extent permitted by law but only if such action does not invalidate the property insurance of OWNER. USWSC and the OWNER, on behalf of themselves and their insurers, waive their rights of subrogation with respect to losses occurring to property of the parties.

This Section Left Intentionally Blank

APPENDIX D – Routine Wastewater Sampling

Included in Base Contract Services: Wastewater Treatment System

<i>Parameter</i>	<i>Frequency</i>
CBOD	Monthly
TSS	Monthly
Fecal Coliform	Monthly
NO ₃	Monthly
Monitoring Wells	Quarterly

This Section Left Intentionally Blank

APPENDIX E – Routine Water Sampling

Included in Base Services: Water Treatment System

<i>Parameter</i>	<i>Frequency</i>
Chlorine residuals	Daily
pH	Daily
Total Coliform	Monthly
Lead	Annual
Copper	Annual
TTHM (Stage 1)/ HAA5 (Stage 1)	Annual
TTHM (Stage 2)/ HAA5 (Stage 2)	Annual
Annual Nitrate	Annual
Primary Inorganics	Every Three Years ¹
Secondary Contaminants	Every Three Years ¹
SOC	Every Three Years ¹
VOC	Every Three Years ¹
Gross Alpha	Every Three Years ¹
Radium 226	Every Three Years ¹
Radium 228	Every Three Years ¹
Uranium	Every Three Years ¹

¹ Reduced monitoring can reduce the frequency to every six to nine years

This Section Left Intentionally Blank

Appendix F – Property Legal Descriptions

Legal Description for Wastewater System in Sumter County, FL

The Wood WWTP: Address US Hwy 301 N, Webster, FL

Legal Description:

THE S 150 FT OF N 350 FT OF W 300 FT OF S 1/4 OF NE 1/4 A/K/ A
SEWAGE TREATMENT SITE & WATER TREATMENT PLANT LOCATED
BLKD WOODS SUBD

Legal Description for Water System in Sumter County

The Wood WTP: Address 11479 CR 678, Webster, FL

Legal Description:

THAT CERTAIN LOT IN PHASE 1 OF THE WOODSSUBD KNOWN AS THE
WATER TREATMENT PLANT & WELL LOT LOCATED IN BLK D THEREOF
SOF LOT 31 N LOT 30 & W OF LOT 6 PB 4 PG 2

APPENDIX G – Hourly Rate Structure

See Attachment G

Rates can be utilized for services out of the scope of base contract.



ATTACHMENT G

SCHEDULE OF SERVICE FEES

Effective May 1, 2014

1	Principal	\$166.52 per hour
2	Director of Engineering Services: (Registered Professional Engineer)	\$145.89 per hour
3	Engineer III (Registered Professional Engineer)	\$130.28 per hour
4	Engineer II	\$106.82 per hour
5	Engineer I	\$ 84.33 per hour
6	Sr. Environmental Consultant	\$125.70 per hour
7	Hydrogeologist (Registered Professional Geologist)	\$118.17 per hour
8	Sr. Project Manager /Utility Manager, CIP or PSC Filings	\$139.66 per hour
9	Project Manager	\$ 98.92 per hour
10	Field Inspector	\$ 95.86 per hour
11	Engineering Technician	\$ 62.14 per hour
12	Cad Operator	\$ 66.99 per hour
13	Instrumentation/Control Technician/Maintenance Supervisor/Chief Mechanic	\$ 89.43 per hour
14	Lab Tech/Collection Capture	\$ 42.66 per hour
15	Tradesman	\$ 57.91 per hour
16	Maintenance Technician	\$ 52.01 per hour
17	Welder/Fabricator	\$ 65.00 per hour
18	Utility Electrician	\$ 67.82 per hour
19	Certified Cross Connection Control Technician (Backflow Prevention Technician)	\$ 73.37 per hour
20	Water and Wastewater Plant Operator (LEAD)	\$ 79.01 per hour
21	Water and Wastewater Plant Operator	\$ 58.19 per hour
22	Administrative Support	\$ 52.37 per hour
23	Materials and reimbursable expenses will be billed at actual cost plus: 18%	18%
24	Automobile Travel Mileage Reimbursement Associated With Consulting Services	\$ 0.55 per mile
25	Disposal Fee for Disposal of Non Hazardous Material and Debris.	\$ 13.99 per visit
26**	Labor Rates of 1.5 times the regular hourly rate will apply under the following circumstances: **Monday - Friday from 4:00pm to 7:00am and Weekends at All Hours	
27	Labor Rates of 2.0 times the regular hourly rate will apply on holidays recognized by US Water.	
28	Operations Supplies provided will be billed at actual cost plus 18%.	

EQUIPMENT

29	Confined Space Entry – With Permit and Equipment	\$110.00 per/entry
30	Diaphragm Pump Rental	\$ 52.37 per/day
31	Submersible Bypass Pump Rental	\$ 79.01 per/day
32	Cut Saw Rental	\$ 29.11 per/day
33	Cut Saw Blades	\$ 11.65 each
34	RPZ Certification	\$145.60 each
35	Lift Station Calibration and Testing	\$368.78 each
36	Pressure Washer	\$ 28.04 per/hour
37	Pressure Jetter	\$ 84.68 per/day
38	Cutting Torches	\$ 84.68 per/day
39	Crane Truck	\$138.12 per/hour
40	VacTruck/Residuals Hauler	\$317.51 per/hour
41	Residual Liquid Hauled	\$ 0.39 per/gallon
42	Pump Hoist	\$ 78.08 per/day
43	TV Camera	\$ 88.52 per/foot

Fees are subject to change without notice and are updated annually at a minimum.

Invoices may be subject to fuel surcharges.

END

APPENDIX H – Service Maps

SERVICE MAPS TO Be Attached for Each System

END DOCUMENT



Water and Wastewater Utility Operations, Maintenance,
Engineering, Management

AMENDMENT TO AGREEMENT FOR SERVICES

<u>XX</u>	Water System Operations
<u>XX</u>	Wastewater System Operations
<u>XX</u>	Maintenance
<u>XX</u>	Customer Service

THIS AMENDMENT TO AGREEMENT is entered into this **1st** day of **April**, 2018, by and between:

The Woods Utility Company with its principal mailing address at 4939 Cross Bayou Blvd., New Port Richey, Florida 34652 (hereinafter "OWNER")

AND

U.S. Water Services Corporation, with its principal mailing address at 4939 Cross Bayou Boulevard, New Port Richey, Florida 34652 (hereinafter "USWSC").

WHEREAS, OWNER and USWSC entered into an Agreement for services on March 29, 2013 (AGREEMENT); and

WHEREAS, OWNER and USWSC have agreed to certain specific clarifications of this AGREEMENT contained herein, and

WHEREAS, Section 2.13 of said AGREEMENT provides for labor costs for meter replacements to be included in the base fee, and

WHEREAS, OWNER AND USWSC have agreed that this stated provision of Section 2.13 should only relate to normal meter replacements and installations, and not to meter replacement projects, and

WHEREAS, Sections 4.1; 4.2; and 4.3 of said AGREEMENT provide for increases in the monthly base fee by CPI, as published by the Department of Labor, and

WHEREAS, Owner is a regulated investor owned utility by the Florida Public Service Commission (FPSC), and

WHEREAS, Owner and USWSC have agreed that the CPI increase should be based upon the Annual Price Increase Index as approved by the FPSC annually pursuant to Section 367.081(4)(a), Florida Statutes.

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, OWNER and USWSC agree to Amend said AGREEMENT as follows:

AMENDED USWSC Scope of Services – Base Contract Service

2.13

USWSC will provide labor, which is included in the base fee, related to normal annual service meter replacements up to 5/8" x 3/4" meter size up to an amount equal to ten percent (10%) of OWNER's connections based upon the previous annual number of connections. For meter replacement projects over 10% of annual connections, USWSC will charge labor as listed on Appendix G. All installation or change out of meters of a greater size shall be billed as additional service to OWNER base upon time and material, as listed on Appendix G.

AMENDED Compensation

4.1

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increases by Annual FPSC Price Index noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.2

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increases by Annual FPSC Price Index noted herein, a


review of ERC count is undertaken and increases in ERC are applied if applicable.

4.3

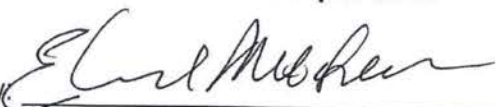
The Monthly Fees shall be adjusted April 1st of each year per Annual FPSC Price Index pursuant to Section 367(4)(a), Florida Statutes. Should the capacity of the System change, or other services are added, the fee will change upon review with the OWNER, and calculated by base ERC value assigned at that time and be subject to applicable Annual Price Index adjustments. Changes in ERC totals will not remove the Annual Price Index increase.

Each of the parties indicates their approval and full understanding of this Amendment to AGREEMENT by their signatures below, and each party warrants that all corporate or governmental action necessary to bind the parties to the terms of this Amendment to AGREEMENT has been and will be taken.

The Woods Utility Company

By: 
Name: Gary Deemer
Title: President

U.S. Water Services Corporation

By: 
Name: Edward Mitchell
Title: General Agent

End AMENDMENT

Additional: Appendix ~~F~~ G.

APPENDIX G – Hourly Rate Structure

See Attachment G

Rates can be utilized for services out of the scope of base contract.

END DOCUMENT



ATTACHMENT G

SCHEDULE OF SERVICE FEES

Effective May 1, 2014

1	Principal	\$166.52 per hour
2	Director of Engineering Services: (Registered Professional Engineer)	\$145.89 per hour
3	Engineer III (Registered Professional Engineer)	\$130.28 per hour
4	Engineer II	\$106.82 per hour
5	Engineer I	\$ 84.33 per hour
6	Sr. Environmental Consultant	\$125.70 per hour
7	Hydrogeologist (Registered Professional Geologist)	\$118.17 per hour
8	Sr. Project Manager /Utility Manager, CIP or PSC Filings	\$139.66 per hour
9	Project Manager	\$ 98.92 per hour
10	Field Inspector	\$ 95.86 per hour
11	Engineering Technician	\$ 62.14 per hour
12	Cad Operator	\$ 66.99 per hour
13	Instrumentation/Control Technician/Maintenance Supervisor/Chief Mechanic	\$ 89.43 per hour
14	Lab Tech/Collection Capture	\$ 42.66 per hour
15	Tradesman	\$ 57.91 per hour
16	Maintenance Technician	\$ 52.01 per hour
17	Welder/Fabricator	\$ 65.00 per hour
18	Utility Electrician	\$ 67.82 per hour
19	Certified Cross Connection Control Technician (Backflow Prevention Technician)	\$ 73.37 per hour
20	Water and Wastewater Plant Operator (LEAD)	\$ 79.01 per hour
21	Water and Wastewater Plant Operator	\$ 58.19 per hour
22	Administrative Support	\$ 52.37 per hour
23	Materials and reimbursable expenses will be billed at actual cost plus: 18%	18%
24	Automobile Travel Mileage Reimbursement Associated With Consulting Services	\$ 0.55 per mile
25	Disposal Fee for Disposal of Non Hazardous Material and Debris.	\$ 13.99 per visit
26**	Labor Rates of 1.5 times the regular hourly rate will apply under the following circumstances:	
	**Monday - Friday from 4:00pm to 7:00am and Weekends at All Hours	
27	Labor Rates of 2.0 times the regular hourly rate will apply on holidays recognized by US Water.	
28	Operations Supplies provided will be billed at actual cost plus 18%.	

EQUIPMENT

29	Confined Space Entry – With Permit and Equipment	\$110.00 per/entry
30	Diaphragm Pump Rental	\$ 52.37 per/day
31	Submersible Bypass Pump Rental	\$ 79.01 per/day
32	Cut Saw Rental	\$ 29.11 per/day
33	Cut Saw Blades	\$ 11.65 each
34	RPZ Certification	\$145.60 each
35	Lift Station Calibration and Testing	\$368.78 each
36	Pressure Washer	\$ 28.04 per/hour
37	Pressure Jetter	\$ 84.68 per/day
38	Cutting Torches	\$ 84.68 per/day
39	Crane Truck	\$138.12 per/hour
40	VacTruck/Residuals Hauler	\$317.51 per/hour
41	Residual Liquid Hauled	\$ 0.39 per/gallon
42	Pump Hoist	\$ 78.08 per/day
43	TV Camera	\$ 88.52 per/foot

Fees are subject to change without notice and are updated annually at a minimum.

Invoices may be subject to fuel surcharges.

END

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: The Woods Subdivision PWS I.D. #: 6600347

System Type (check one): ☒ Community ☐ Nontransient Noncommunity ☐ Transient Noncommunity

Address: US Hwy 301 & CR 677

City: St. Catherine ZIP Code: 33597

Phone # 866-753-8292 Fax # 727-849-4219 E-Mail Address: mrotteveel@uswatercorp.net

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: A180161001 Sample Date: 02/08/18 Sample Time: 1040 ☒ AM ☐ PM (Circle One)

Sample Location (be specific): POE Location Code: _____

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.6 mg/L Field pH: 7.9

Sample Type (Check Only One)

- ☐ Distribution
☒ Entry Point (to Distribution)
☐ Plant Tap (not for compliance with 62-550)
☐ Raw (at well or intake)
☐ Max Residence Time
☐ Ave Residence Time
☐ Near First Customer

Reason(s) for Sample (Check all that apply)

- ☒ Routine Compliance with 62-550 ☐ Replacement (of Invalidated Sample)
☐ Confirmation of MCL Exceedance** ☐ Special (not for compliance with 62-550)
☐ Composite of Multiple Sites** ☐ Clearance (permitting)
☐ Other: _____

Sampling Procedure Used or Other Comments:

Triennials

*See 62-550.500(6) for requirements and restrictions
And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and
attach a results page for each site.

SAMPLER CERTIFICATION

I, Lucas Link Operator _____, do HEREBY CERTIFY
(Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: 02/08/18

Certified Operator #: C21368 Phone #: 866-753-8292 Sampler's Fax #: 727-849-4219

Sampler's E-mail: MRotteveel@USWaterCorp.Net

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)

Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018

ATTACH CURRENT DOH ANALYTE *

Address: 380 North Lake Blvd., Suite 1048 Altamonte Payments: P.O. Box Phone #: (407)937-1594

Were any analyses subcontracted? ☒ Yes ☐ No If yes, please provide DOH certification numbers: E82001, E82535, E82574, E84589

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *

ANALYSIS INFORMATION (to be completed by lab)

Date Sample(s) Received: 02/08/2018

PWS ID (From Page 1): 6600347 Sample Number (From Page 1): A1801161001 Lab Assigned Report # or Job A1801161

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

Inorganics

- ☒ All Except Asbestos
☐ Partial
☐ Nitrate
☐ Nitrite
☐ Asbestos Only

Synthetic Organics

- ☐ All 30
☐ All Except Dioxin
☐ Partial
☐ Dioxin Only

Volatile Organics

- ☒ All 21
☐ Partial

Disinfection Byproducts

- ☐ Trihalomethanes
☐ Haloacetic Acids
☐ Chlorite
☐ Bromate

Radionuclides

- ☐ Single Sample
☐ Qtrly Composite**

Secondaries

- ☒ All 14
☐ Partial

LAB CERTIFICATION

I, Brandon O'Hara, Client Services Manager, do HEREBY CERTIFY

(Print Name)

(Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference

Signature: Brandon O'Hara Date: 02/22/2018

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

COMPLIANCE DETERMINATION (to be completed by DEP or DOH – attach notes as necessary)

Sample Collection & Analysis Satisfactory: ☐ Yes ☐ No Replacement Sample or Report Requested: ☐ Yes ☐ No (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS

62-550.310(1)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification
1040	Nitrate	10	mg/L	0.15	I	EPA 300.0	0.051	02/09/2018	20:29	E53076
1041	Nitrite	1	mg/L	0.053	U	EPA 300.0	0.053	02/09/2018	20:29	E53076
1005	Arsenic	0.010	mg/L	0.00020	I	EPA 200.8	0.000077	02/21/2018	14:57	E82574
1010	Barium	2	mg/L	0.0084		EPA 200.7	0.00083	02/21/2018	14:36	E82574
1015	Cadmium	0.005	mg/L	0.000064	U	EPA 200.8	0.000064	02/21/2018	14:57	E82574
1020	Chromium	0.1	mg/L	0.0016	U	EPA 200.7	0.0016	02/21/2018	14:36	E82574
1024	Cyanide	0.2	mg/L	0.0048	U	SM 4500-CN-E	0.0048	02/12/2018	11:10	E84589
1025	Fluoride	4.0	mg/L	0.19	I	EPA 300.0	0.075	02/09/2018	20:29	E53076
1030	Lead	0.015	mg/L	0.00024	U	EPA 200.8	0.00024	02/21/2018	14:57	E82574
1035	Mercury	0.002	mg/L	0.000050	U	EPA 245.1	0.000050	02/13/2018	08:20	E84589
1036	Nickel	0.1	mg/L	0.0060	U	EPA 200.7	0.0060	02/21/2018	14:36	E82574
1045	Selenium	0.05	mg/L	0.00058	U	EPA 200.8	0.00058	02/21/2018	14:57	E82574
1052	Sodium	160	mg/L	17		EPA 200.7	0.34	02/21/2018	14:36	E82574
1074	Antimony	0.006	mg/L	0.00011	U	EPA 200.8	0.00011	02/21/2018	14:57	E82574
1075	Beryllium	0.004	mg/L	0.00040	U	EPA 200.7	0.00040	02/21/2018	14:36	E82574
1085	Thallium	0.002	mg/L	0.000057	U	EPA 200.8	0.000057	02/21/2018	14:57	E82574

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS

62-550.320

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.028	U	EPA 200.7	0.028	02/21/2018	14:36	E82574
1017	Chloride	250	mg/L	29		EPA 300.0	0.78	02/09/2018	20:29	E53076
1022	Copper	1	mg/L	0.0053	I	EPA 200.7	0.0032	02/21/2018	14:36	E82574
1025	Fluoride	2.0	mg/L	0.19	I	EPA 300.0	0.075	02/09/2018	20:29	E53076
1028	Iron	0.3	mg/L	0.10	U	EPA 200.7	0.10	02/21/2018	14:36	E82574
1032	Manganese	0.05	mg/L	0.0019	U	EPA 200.7	0.0019	02/21/2018	14:36	E82574
1050	Silver	0.1	mg/L	0.00010	U	EPA 200.8	0.00010	02/21/2018	14:57	E82574
1055	Sulfate	250	mg/L	3.1	I	EPA 300.0	0.52	02/09/2018	20:29	E53076
1095	Zinc	5	mg/L	0.033	U	EPA 200.7	0.033	02/21/2018	14:36	E82574
1905	Color	15	PCU	5.0		SM 2120 B	5.0	02/09/2018	08:25	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/08/2018	16:25	E53076
1925	pH	6.5 - 8.5	SU	7.69	Q	SM 4500H+B		02/08/2018	12:10	E53076
1930	Total Dissolved Solids	500	mg/L	330		SM 2540 C	10	02/14/2018	09:42	E53076
2905	Foaming Agents	0.5	mg/L	0.090	I	SM 5540 C	0.040	02/09/2018	10:15	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

VOLATILE ORGANICS

62-550.310(4)(a)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2380	cis-1,2-Dichloroethylene	70	ug/L	0.32	U	EPA 524.2	0.32	0.5	02/10/2018	03:23	E82535
2955	Xylenes (total)	10,000	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2964	Dichloromethane	5	ug/L	0.44	U	EPA 524.2	0.44	0.5	02/10/2018	03:23	E82535
2968	o-Dichlorobenzene	600	ug/L	0.46	U	EPA 524.2	0.46	0.5	02/10/2018	03:23	E82535
2969	para-Dichlorobenzene	75	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	02/10/2018	03:23	E82535
2977	1,1-Dichloroethylene	7	ug/L	0.18	U	EPA 524.2	0.18	0.5	02/10/2018	03:23	E82535
2979	trans-1,2-Dichloroethylene	100	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2980	1,2-Dichloroethane	3	ug/L	0.36	U	EPA 524.2	0.36	0.5	02/10/2018	03:23	E82535
2981	1,1,1-Trichloroethane	200	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535
2982	Carbon tetrachloride	3	ug/L	0.23	U	EPA 524.2	0.23	0.5	02/10/2018	03:23	E82535
2983	1,2-Dichloropropane	5	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2984	Trichloroethylene	3	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2985	1,1,2-Trichloroethane	5	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2987	Tetrachloroethylene	3	ug/L	0.24	U	EPA 524.2	0.24	0.5	02/10/2018	03:23	E82535
2989	Chlorobenzene	100	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2990	Benzene	1	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2991	Toluene	1,000	ug/L	0.22	U	EPA 524.2	0.22	0.5	02/10/2018	03:23	E82535
2992	Ethylbenzene	700	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2996	Styrene	100	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535

NOTE: Results indicating non-detection with a reported lab MDL > .5 ug/L will not be accepted for compliance.

Reporting Format 62-550.730

Effective January 1995, Revised February 2010

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.



<input checked="" type="checkbox"/>	Altamonte Sorinas: 380 Northlake Blvd., Suite 1048 - Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1567
<input type="checkbox"/>	Gainesville: 4985 SW 41st Blvd. - Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639
<input type="checkbox"/>	Jacksonville: 6681 Southpoint Pkwy - Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354
<input type="checkbox"/>	Miramar: 10200 USA Today Way - Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281
<input type="checkbox"/>	Tallahassee: 2639 North Monroe Street, Suite D - Tallahassee, FL 32303 • 850.219.6274 • Fax 850.219.6275
<input type="checkbox"/>	Tampa: 9610 Princess Palm Ave. - Tampa, FL 33619 • 813.830.9616 • Fax 813.630.4327

[illegible]

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: The Woods Subdivision PWS I.D. #: 6600347

System Type (check one): ☒ Community ☐ Nontransient Noncommunity ☐ Transient Noncommunity

Address: US Hwy 301 & CR 677

City: St. Catherine ZIP Code: 33597

Phone # 866-753-8292 Fax #: 727-849-4219 E-Mail Address: mrotteveel@uswatercorp.net

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 1-41802833001 Sample Date: 04/06/18 Sample Time: 1215 AM ☒ PM (Circle One)

Sample Location (be specific): POE Location Code: _____

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.0 mg/L Field pH: 7.9

Sample Type (Check Only One)

- ☐ Distribution
☒ Entry Point (to Distribution)
☐ Plant Tap (not for compliance with 62-550)
☐ Raw (at well or intake)
☐ Max Residence Time
☐ Ave Residence Time
☐ Near First Customer

Reason(s) for Sample (Check all that apply)

- ☒ Routine Compliance with 62-550 ☐ Replacement (of Invalidated Sample)
☐ Confirmation of MCL Exceedance* ☐ Special (not for compliance with 62-550)
☐ Composite of Multiple Sites** ☐ Clearance (permitting)
☐ Other: _____

Sampling Procedure Used or Other Comments:

Gross Alpha / Bads

*See 62-550.500(6) for requirements and restrictions.
And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and
attach a results page for each site

SAMPLER CERTIFICATION

I, Lucas Link, _____, _____, do HEREBY CERTIFY
(Print Name) Operator (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: _____ Date: 04/06/18

Certified Operator # 021368 Phone #: 866-753-8292 Sampler's Fax #: 727-849-4219

Sampler's E-mail: MRotteveel@USWaterCorp.Net

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)

Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018
ATTACH CURRENT DOH ANALYTE *
Address: 380 North Lake Blvd., Suite 1048 Altamonte Payments: P.O. Box Phone #: (407)937-1594
Were any analyses subcontracted? ☒ Yes ☐ No If yes, please provide DOH certification numbers: E84025
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *

ANALYSIS INFORMATION (to be completed by lab)

Date Sample(s) Received: 04/09/2018

PWS ID (From Page 1): 6600347 Sample Number (From Page 1): A1802833001 Lab Assigned Report # or Job A1802833

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

Inorganics

- ☐ All Except Asbestos
☐ Partial
☐ Nitrate
☐ Nitrite
☐ Asbestos Only

Synthetic Organics

- ☐ All 30
☐ All Except Dioxin
☐ Partial
☐ Dioxin Only

Volatile Organics

- ☐ All 21
☐ Partial

Disinfection Byproducts

- ☐ Trihalomethanes
☐ Haloacetic Acids
☐ Chlorite
☐ Bromate

Radionuclides

- ☒ Single Sample
☐ Qtrly Composite**

Secondaries

- ☐ All 14
☐ Partial

LAB CERTIFICATION

I, Brandon O'Hara, Client Services Manager, do HEREBY CERTIFY
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference

Signature: Brandon O'Hara Date: 04/24/2018

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

COMPLIANCE DETERMINATION (to be completed by DEP or DOH -- attach notes as necessary)

Sample Collection & Analysis Satisfactory: ☐ Yes ☐ No Replacement Sample or Report Requested: ☐ Yes ☐ No (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – please type or print legibly)

Lab Name: KNL Environmental Testing Florida DOH Certification #: E84025 Certification Expiration Date: June Renewal

ATTACH CURRENT DOH ANALYTE SHEET*

Address: 3202 N. Florida Ave. Tampa, FL 33603 Phone #: 813-229-2879

Were any analyses subcontracted? ☐ Yes ☒ No If yes, please provide DOH certification number(s): _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 4-11-18

PWS ID (From Pg 1): 6600347 Sample # (From Pg 1): A1802833001 Lab Assigned Report # or Job ID: 18.3491


Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

<u>Inorganics</u>	<u>Synthetic Organics</u>	<u>Volatile Organics</u>	<u>Disinfection Byproducts</u>	<u>Radionuclides</u>	<u>Secondaries</u>
<input type="checkbox"/> All Except Asbestos	<input type="checkbox"/> All 30	<input type="checkbox"/> All 21	<input type="checkbox"/> Trihalomethanes	<input checked="" type="checkbox"/> Single Sample	<input type="checkbox"/> All 14
<input type="checkbox"/> Partial	<input type="checkbox"/> All Except Dioxin	<input type="checkbox"/> Partial	<input type="checkbox"/> Haloacetic Acids	<input type="checkbox"/> Qtrly Composite**	<input type="checkbox"/> Partial
<input type="checkbox"/> Nitrate	<input type="checkbox"/> Partial		<input type="checkbox"/> Chlorite		
<input type="checkbox"/> Nitrite	<input type="checkbox"/> Dioxin Only		<input type="checkbox"/> Bromate		
<input type="checkbox"/> Asbestos					

LAB CERTIFICATION

I, James W. Hayes, Laboratory Director, do HEREBY CERTIFY
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature:  Date: 4-23-18

- * Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.
- ** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES
NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

COMPLIANCE DETERMINATION (to be completed by DEP or DOH – attach notes as necessary)

Sample Collection & Analysis Satisfactory: ☐ Yes ☐ No _____ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

KNL Environmental Testing
3202 N. Florida Ave.
Tampa, FL 33603

Ph: (813) 229-2879 Fax: (813) 229-0002

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

RADIONUCLIDES

62-550.310(6)

KNL Report Number/Job ID: 18.3491

PWS ID(From Page 1): 6600347

Client ID: AEL-Altamonte A1802833001 POE

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier *	Analytical Method	Lab MDL	RDL	Analysis Error	Analysis Date	Analysis Time	DOH Lab Certification #
4002	Gross Alpha (incl Uranium)	15 ***	pCi/L	4.1	I	EPA 900.0	1.8	3	0.7	4-19-18	1605	E84025
4030	Radium-228	5	pCi/L	0.7	U	EPA Ra-05	0.7	1	0.4	4-20-18	1506	E84025

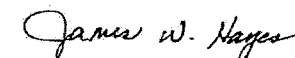
Reporting Format 62-550.730

Effective January 1993, Revised February 2010.

- * Qualifier Codes: U = indicates that the compound was analyzed for but not detected.
I = the reported value is between the laboratory detection limit and the laboratory practical quantitation limit.
- ** If the result exceeds 5 pCi/L, a measurement for radium-226 is required. Uranium is reported separately under Contam ID 4006.
- *** If the results exceed 5 pCi/L, a measurement for radium-226 is required. If the results exceed 15 pCi/L, a measurement for Combined Uranium must be reported separately. The DEP/DOH will subtract the U value from the Gross Alpha (ID 4002) to determine compliance with MCL for Gross Alpha (Excl.U) of 15 pCi/L. If the result for ID 4002 Gross Alpha (incl.Uranium) does not exceed 15 pCi/L, Combined Uranium need not be measured nor reported.
- **** If using Uranium testing methods ASTM D5174 or EPA 200.8 only, then Analysis Error need not be reported.

Test results meet all requirements of the NELAC standards. Contact person: Jim Hayes (813) 229-2879.

Approved by:



James W. Hayes
Laboratory Director

Chain of Custody

18.349

Document 20727 - HBN 16597

Results Requested By 4/21/2018

[illegible]



Altamonte Springs: 380 Northlake Blvd., Suite 1049 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597
Gainesville: 4865 SW 41st Blvd. - Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639
Jacksonville: 6881 Southpoint Pkwy. - Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354
Miramar: 10200 USA Today Way - Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281
Tallahassee: 2639 North Monroe Street, Suite D • Tallahassee, FL 32303 • 850.219.6274 • Fax 850.219.6275
Tampa: 9810 Princess Palm Ave. - Tampa, FL 33619 • 813.830.9816 • Fax 813.630.4327

[illegible]

I. General Information for the Month/Year of:	April, 2018
--	--------------------

PWS Name:	The Woods				PWS Identification Number:	6600347	
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month:	78				Total Population Served at End of Month:	216	
PWS Owner:	U.S. Water Services Corp.						
Contact Person:	Ron DeRossett				Contact Person's Title:	Operation Manager	
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.			City:	New Port Rich	State:	Florida
						Zip Code:	34652-3434
Contact Person's Telephone Number:	904.540.9765				Contact Person's Fax Number:	727.849.4219	
Contact Person's E-Mail Address:	rderossett@uswatercorp.net						

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

A-3531
License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: April, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose				
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1		24.0	10,533											
2	X	24.0	13,000		1.4								1.1	
3	X	24.0	8,800		1.4								1.2	
4	X	24.0	21,700		1.1								0.8	
5	X	24.0	9,500		2.2								2.0	
6	X	24.0	12,000		1.0								0.7	
7	X	24.0	9,250		1.5								1.1	
8		24.0	9,250											
9	X	24.0	12,500		2.3								1.6	
10	X	24.0	7,400		2.5								2.1	
11	X	24.0	25,400		2.4								2.0	
12	X	24.0	9,700		2.5								2.2	
13	X	24.0	3,300		2.4								2.0	
14	X	24.0	9,750		1.0								0.8	
15		24.0	9,750											
16	X	24.0	10,700		2.4								1.8	
17	X	24.0	10,400		1.2								0.8	
18	X	24.0	8,600		2.2								1.0	
19	X	24.0	9,800		1.6								1.0	
20	X	24.0	13,200		1.7								1.2	
21	X	24.0	4,150		1.9								1.5	
22		24.0	11,150											
23	X	24.0	11,700		1.7								1.4	
24	X	24.0	19,200		1.8								1.5	
25	X	24.0	12,500		1.7								1.3	
26	X	24.0	12,500		1.3								1.0	
27	X	24.0	8,100		1.4								1.1	
28	X	24.0	12,900		1.3								1.0	
29	X	24.0	9,500		0.9								0.6	
30	X	24.0	14,300		0.8								0.5	
31		24.0												
Total			340,533											
Average			11,351											
Maximum			25,400											

* Refer to the instructions for this report to determine which plants must provide this information.

I. General Information for the Month/Year of:	May, 2018
---	-----------

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month: 78		Total Population Served at End of Month: 216	
PWS Owner: U.S. Water Services Corp.			
Contact Person: Ron DeRossett		Contact Person's Title: Operation Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd.		City: New Port Rich	State: Florida
Contact Person's Telephone Number: 904.540.9765		Zip Code: 34652-3434	
Contact Person's E-Mail Address: rderossett@uswatercorp.net		Contact Person's Fax Number: 727.849.4219	

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

A-3531
License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: May, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose				
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1	X	24.0	7,000		1.3							1.0		
2	X	24.0	17,000		2.3							1.8		
3	X	24.0	9,700		2.1							1.6		
4		24.0	9,700											
5	X	24.0	11,900		2.2							2.1		
6		24.0	11,900											
7	X	24.0	21,600		1.3							0.9		
8	X	24.0	9,400		2.1							1.8		
9	X	24.0	23,200		1.2							1.0		
10	X	24.0	22,000		1.6							1.3		
11	X	24.0	7,500		2.4							1.7		
12	X	24.0	12,650		1.7							1.4		
13		24.0	12,650											
14	X	24.0	22,600		1.2							0.8		
15	X	24.0	30,000		2.1							1.6		
16	X	24.0	18,600		1.9							1.0		
17	X	24.0	25,300		1.3							1.0		
18	X	24.0	25,600		1.4							1.1		
19	X	24.0	25,750		1.6							1.2		
20		24.0	25,750											
21	X	24.0	25,000		1.3							1.0		
22	X	24.0	12,400		2.4							1.7		
23	X	24.0	12,200		1.1							0.8		
24	X	24.0	9,000		1.3							1.0		
25	X	24.0	11,700		1.1							0.7		
26	X	24.0	11,250		1.5							1.0		
27		24.0	11,250											
28	X	24.0	10,000		1.1							0.7		
29	X	24.0	27,000		1.2							1.0		
30	X	24.0	7,100		0.9							0.7		
31	X	24.0	11,700		0.8							0.6		
Total			498,400											
Average			16,077											
Maximum			30,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

I. General Information for the Month/Year of: June, 2018

A. Public Water System (PWS) Information

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month: 78		Total Population Served at End of Month: 216	
PWS Owner: U.S. Water Services Corp.			
Contact Person: Ron DeRossett		Contact Person's Title: Operation Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd.		City: New Port Rich	State: Florida
Contact Person's Telephone Number: 904.540.9765		Contact Person's Fax Number: 727.849.4219	
Contact Person's E-Mail Address: rderossett@uswatercorp.net			

B. Water Treatment Plant Information

Plant Name: The Woods		Plant Telephone Number: 866.753.8292	
Plant Address: CR 678		City: Webster	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input checked="" type="checkbox"/> Purchased Finished Water		Zip Code: 33597	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 92,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C	

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Ron DeRossett	A	3531	Operation Manager Days 1st Shift
Other Operators:	Herbert Brooks Shelley	C	23239	Operator Days 1st Shift

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

7/9/18
 Signature and Date

Ron DeRossett
 Printed or Typed Name

A-3531
 License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: June, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)

☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose				
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
1	X	24.0	8,100		2.4								1.7		
2	X	24.0	11,100		2.0								1.6		
3	X	24.0	12,500		2.1								1.6		
4	X	24.0	9,500		2.3								1.8		
5	X	24.0	8,100		1.7								1.4		
6	X	24.0	9,800		1.8								1.5		
7	X	24.0	14,000		1.6								1.2		
8	X	24.0	9,700		1.5								1.1		
9		24.0	9,700												
10		24.0	9,700												
11	X	24.0	9,800		1.4								1.0		
12	X	24.0	17,100		1.8								1.3		
13	X	24.0	18,500		1.6								1.1		
14	X	24.0	10,200		1.5								1.1		
15	X	24.0	7,000		1.4								1.0		
16	X	24.0	6,900		1.3								1.0		
17		24.0	6,900												
18	X	24.0	11,000		1.4								1.1	BWN	
19	X	24.0	9,000		1.8								1.3		
20	X	24.0	10,300		1.2								0.9		
21	X	24.0	8,400		1.1								0.7	Rescinded	
22	X	24.0	9,000		2.0								1.6		
23	X	24.0	8,100		2.2								1.7		
24		24.0	8,100												
25	X	24.0	7,300		1.1								0.7		
26	X	24.0	23,000		1.8								1.3		
27	X	24.0	7,600		1.3								1.0		
28	X	24.0	1,110		1.7								1.3		
29	X	24.0	9,500		1.9								1.5		
30	X	24.0	10,000		1.6								1.2		
31		24.0													
Total			301,010												
Average			10,034												
Maximum			23,000												

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

I. General Information for the Month/Year of: July, 2018

A. Public Water System (PWS) Information

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 78		Total Population Served at End of Month: 216	
PWS Owner: U.S. Water Services Corp.			
Contact Person: Ron DeRossett		Contact Person's Title: Operation Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd.		City: New Port Rich	State: Florida
Contact Person's Telephone Number: 904.540.9765		Contact Person's Fax Number: 727.849.4219	
Contact Person's E-Mail Address: rderossett@uswatercorp.net			

B. Water Treatment Plant Information

Plant Name: The Woods		Plant Telephone Number: 866.753.8292	
Plant Address: CR 678		City: Webster	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input checked="" type="checkbox"/> Purchased Finished Water		Zip Code: 33597	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 92,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C	

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Ron DeRossett	A	3531	Operation Manager Days 1st Shift
Other Operators:	Sharon Purviance	C	13268	Supervisor
	Herbert Brooks Shelley	C	23239	Operator Days 1st Shift

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 8/6/2018
Signature and Date

Sharon Purviance
Printed or Typed Name

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: July, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)

☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose				
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1		24.0	10,000											
2	X	24.0	8,000		2.0								1.5	
3	X	24.0	7,700		1.8								1.3	
4	X	24.0	11,400		1.7								1.1	
5	X	24.0	8,800		1.5								1.2	
6	X	24.0	7,200		1.6								1.3	
7	X	24.0	7,900		1.5								1.2	
8		24.0	7,900											
9	X	24.0	8,000		1.2								0.9	
10	X	24.0	25,000		2.0								1.7	
11	X	24.0	6,400		2.0								1.8	
12	X	24.0	6,300		2.1								1.8	
13	X	24.0	15,500		1.1								0.9	
14	X	24.0	6,900		1.5								1.1	
15		24.0	6,900											
16	X	24.0	7,700		1.0								1.0	
17	X	24.0	9,300		2.0								1.7	
18	X	24.0	8,700		1.9								1.6	
19	X	24.0	7,700		2.2								2.0	
20	X	24.0	8,800		2.1								1.9	
21	X	24.0	10,800		2.0								1.7	
22		24.0	10,800											
23	X	24.0	6,200		2.1								1.6	
24	X	24.0	19,200		1.5								1.1	
25	X	24.0	13,200		1.6								1.2	
26	X	24.0	7,400		1.7								1.3	
27	X	24.0	10,100		1.1								1.4	
28	X	24.0	8,150		1.7								1.5	
29		24.0	8,150											
30	X	24.0	12,000		1.4								1.0	
31	X	24.0	11,000		1.5								1.2	
Total			303,100											
Average			9,777											
Maximum			25,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

I. General Information for the Month/Year of: August, 2018

A. Public Water System (PWS) Information

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	78	Total Population Served at End of Month:	216
PWS Owner: U.S. Water Services Corp.			
Contact Person:	Ron DeRossett	Contact Person's Title:	Operation Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.	City: New Port Rich	State: Florida Zip Code: 34652-3434
Contact Person's Telephone Number:	904.540.9765	Contact Person's Fax Number:	727.849.4219
Contact Person's E-Mail Address:	rderossett@uswatercorp.net		

B. Water Treatment Plant Information

Plant Name: The Woods		Plant Telephone Number: 866.753.8292	
Plant Address: CR 678		City: Webster	State: Florida Zip Code: 33597
Type of Water Treatment by Plant:		<input checked="" type="checkbox"/> Raw Ground Water <input checked="" type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day:		92,000	
Plant Category (per subsection 62-699.310(4), F.A.C.): IV		Plant Class (per subsection 62-699.310(4), F.A.C.): C	

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager
Other Operators:	Herbert Brooks Shelley	C	23239	Operator Days 1st Shift

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 9/7/18
Signature and Date

Sharon Purviance
Printed or Typed Name

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: August, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)

☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*

CT Calculations

UV Dose

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C if Applicable	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	X	24.0	9,000		1.9								1.6	
2	X	24.0	7,600		1.8								1.5	
3	X	24.0	6,900		1.5								1.3	
4	X	24.0	11,700		1.3								1.0	
5		24.0	11,700											
6	X	24.0	9,800		2.1								1.7	
7	X	24.0	20,200		2.0								1.6	
8	X	24.0	7,800		1.1								0.8	
9	X	24.0	11,200		2.2								1.9	
10	X	24.0	6,000		2.0								1.7	
11	X	24.0	11,000		1.9								1.5	
12		24.0	11,000											
13	X	24.0	6,300		2.0								1.5	
14	X	24.0	7,700		1.9								1.5	
15	X	24.0	3,170		1.7								1.5	
16	X	24.0	11,600		2.0								1.6	
17	X	24.0	8,900		1.6								1.3	
18	X	24.0	9,750		1.8								1.4	
19		24.0	9,750											
20	X	24.0	11,700		0.9								0.6	
21	X	24.0	6,000		1.0								0.7	
22	X	24.0	11,360		1.3								1.0	
23	X	24.0	4,800		1.0								0.7	
24	X	24.0	7,600		1.0								0.8	
25	X	24.0	8,600		0.9								0.8	
26	X	24.0	9,300		1.2								1.0	
27	X	24.0	8,050		2.4								2.0	
28		24.0	8,050											
29	X	24.0	6,000		2.0								0.2	
30	X	24.0	10,000		1.7								1.5	
31	X	24.0	8,500		1.8								1.5	
Total			281,030											
Average			9,065											
Maximum			20,200											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

I. General Information for the Month/Year of: September, 2018

A. Public Water System (PWS) Information

PWS Name:	The Woods			PWS Identification Number:	6600347
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month:	78			Total Population Served at End of Month:	216
PWS Owner:	U.S. Water Services Corp.				
Contact Person:	Ron DeRossett			Contact Person's Title:	Operation Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.		City:	New Port Rich	State: Florida Zip Code: 34652-3434
Contact Person's Telephone Number:	904.540.9765			Contact Person's Fax Number:	727.849.4219
Contact Person's E-Mail Address:	rderossett@uswatercorp.net				

B. Water Treatment Plant Information

Plant Name:	The Woods			Plant Telephone Number:	866.753.8292
Plant Address:	CR 678			City:	Webster State: Florida Zip Code: 33597
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input checked="" type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	92,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	IV			Plant Class (per subsection 62-699.310(4), F.A.C.):	C
Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked	
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager	
Other Operators:	Herbert Brooks Shelley	C	23239	Operator Days 1st Shift	

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 10/3/2018
Signature and Date

Sharon Purviance
Printed or Typed Name

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: September, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)

☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose				
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
1	X	24.0	7,000		1.6								1.4		
2		24.0	7,000												
3	X	24.0	13,400		1.7								1.5		
4	X	24.0	7,000		1.8								1.4		
5	X	24.0	8,200		1.7								1.3		
6	X	24.0	7,500		1.7								1.4		
7	X	24.0	11,100		1.2								0.8		
8	X	24.0	7,850		1.0								0.8	BWN	
9		24.0	7,850												
10	X	24.0	9,500		1.8								1.3		
11	X	24.0	10,000		2.4								2.0	Rescinded	
12	X	24.0	8,300		2.0								1.6		
13	X	24.0	10,200		2.2								1.9		
14	X	24.0	8,900		1.2								0.8		
15	X	24.0	11,000		1.4								1.0		
16		24.0	11,000												
17	X	24.0	10,400		1.8								1.4		
18	X	24.0	8,600		1.4								1.1		
19	X	24.0	15,300		2.0								1.6		
20	X	24.0	58,650		1.9								1.5		
21	X	24.0	58,650		1.5								1.2		
22	X	24.0	10,550		2.0								1.3		
23		24.0	10,550												
24	X	24.0	10,400		1.9								1.2		
25	X	24.0	8,700		1.7								1.2		
26	X	24.0	11,000		1.6								1.2		
27	X	24.0	8,000		1.7								1.3		
28	X	24.0	13,800		1.6								1.2		
29	X	24.0	11,800		1.5								1.3		
30		24.0	11,800												
31		24.0													
Total			394,000												
Average			13,133												
Maximum			58,650												

* Refer to the instructions for this report to determine which plants must provide this information.

I. General Information for the Month/Year of:	October, 2018
---	---------------

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month: 78		Total Population Served at End of Month: 216	
PWS Owner: U.S. Water Services Corp.			
Contact Person: Ron DeRossett		Contact Person's Title: Operation Manager	
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.	City: New Port Rich	State: Florida Zip Code: 34652-3434
Contact Person's Telephone Number:	904.540.9765	Contact Person's Fax Number: 727.849.4219	
Contact Person's E-Mail Address:	rderossett@uswatercorp.net		

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: October, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²		
1	X	24.0	9,100		1.5								1.2	
2	X	24.0	13,000		1.6								1.3	
3	X	24.0	11,300		1.3								1.1	
4	X	24.0	11,400		1.2								0.9	
5	X	24.0	10,200		2.3								2.0	
6	X	24.0	10,700		2.0								1.9	
7		24.0	10,700											
8	X	24.0	9,400		1.8								1.5	
9	X	24.0	9,300		2.1								1.7	
10	X	24.0	11,300		2.3								1.8	
11	X	24.0	10,400		1.9								1.5	
12	X	24.0	8,600		1.3								1.0	
13	X	24.0	14,200		1.2								1.0	
14		24.0	14,100											
15	X	24.0	11,500		1.8								1.5	
16	X	24.0	6,400		2.2								1.7	
17	X	24.0	14,600		2.0								1.6	
18	X	24.0	11,200		1.7								1.3	
19	X	24.0	11,000		1.7								1.3	
20	X	24.0	14,500		1.6								1.2	
21		24.0	14,500											
22	X	24.0	8,200		0.9								0.6	
23	X	24.0	10,200		0.9								0.7	
24	X	24.0	10,600		1.2								0.9	
25	X	24.0	8,800		1.7								1.3	
26	X	24.0	6,900		1.6								1.2	
27	X	24.0	11,050		1.4								1.1	
28		24.0	11,050											
29	X	24.0	9,200		2.3								1.8	
30	X	24.0	8,200		1.3								1.0	
31	X	24.0	10,100		1.7								1.4	
Total			331,700											
Average			10,700											
Maximum			14,600											

* Refer to the instructions for this report to determine which plants must provide this information.

I. General Information for the Month/Year of:	November, 2018
--	----------------

PWS Name:	The Woods			PWS Identification Number:	6600347		
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month:	78			Total Population Served at End of Month:	216		
PWS Owner:	U.S. Water Services Corp.						
Contact Person:	Ron DeRossett			Contact Person's Title:	Operation Manager		
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.			City:	New Port Rich	State:	Florida
Contact Person's Telephone Number:	904.540.9765			Zip Code:	34652-3434		
Contact Person's E-Mail Address:	rderossett@uswatercorp.net						

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: November, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1	X	24.0	8,500		1.8								1.5	
2	X	24.0	8,300		1.6								1.2	
3	X	24.0	10,100		1.4								1.2	
4		24.0	10,100											
5	X	24.0	10,000		2.3								2.0	
6	X	24.0	7,000		1.6								1.2	
7	X	24.0	8,700		1.7								1.3	
8	X	24.0	10,200		1.6								1.2	
9	X	24.0	6,300		1.7								1.3	
10	X	24.0	13,350		1.6								1.2	
11		24.0	13,350											
12	X	24.0	10,300		1.1								0.8	
13	X	24.0	9,700		1.8								1.4	
14	X	24.0	8,800		1.7								1.3	
15	X	24.0	10,200		1.5								1.2	
16	X	24.0	10,000		1.5								1.2	
17	X	24.0	7,000		1.6								1.3	
18		24.0	7,000											
19	X	24.0	39,300		1.5								1.2	
20	X	24.0	8,500		1.2								0.9	
21	X	24.0	15,000		1.3								1.0	
22	X	24.0	9,300		1.1								0.8	
23	X	24.0	7,700		1.8								1.5	
24	X	24.0	10,700		1.6								1.2	
25		24.0	10,700											
26	X	24.0	9,400		2.3								1.9	
27	X	24.0	10,200		1.7								1.3	
28	X	24.0	9,400		2.2								1.9	
29	X	24.0	8,900		1.8								1.5	
30	X	24.0	9,000		1.2								1.0	
31		24.0												
Total			317,000											
Average			10,567											
Maximum			39,300											

* Refer to the instructions for this report to determine which plants must provide this information.

See Pages 4 for Instructions.

A. Public Water System (PWS) Information

B. Water Treatment Plant Information

II. Certification by Lead/Chief Operator

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: December, 2018

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose				
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1	X	24.0	15,800		1.1								0.9	
2		24.0	15,800											
3	X	24.0	10,400		1.6								1.3	
4	X	24.0	10,700		1.5								1.2	
5	X	24.0	8,300		1.7								1.4	
6	X	24.0	8,000		2.3								2.0	
7	X	24.0	7,800		1.2								0.9	
8	X	24.0	10,000		1.4								1.0	
9		24.0	10,000											
10	X	24.0	14,000		1.8								1.5	
11	X	24.0	1,020		1.6								1.2	
12	X	24.0	8,800		1.6								1.3	
13	X	24.0	11,900		1.7								1.4	
14	X	24.0	7,700		1.6								1.3	
15	X	24.0	10,150		1.4								1.2	
16		24.0	10,150											
17	X	24.0	8,700		1.5								1.3	
18	X	24.0	9,600		1.7								1.5	
19	X	24.0	16,300		2.0								1.7	
20	X	24.0	14,000		1.8								1.5	
21	X	24.0	14,700		1.6								1.3	
22	X	24.0	11,200		1.4								1.1	
23		24.0	11,200											
24	X	24.0	13,400		1.6								1.3	
25	X	24.0	13,000		1.5								1.2	
26	X	24.0	10,800		1.2								1.0	
27	X	24.0	11,200		1.0								0.7	
28	X	24.0	10,900		1.3								1.0	
29	X	24.0	11,650		1.2								1.0	
30		24.0	11,650											
31	X	24.0	13,000		0.9								0.7	
Total			341,820											
Average			11,026											
Maximum			16,300											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: 2014

A. Is any polymer containing the monomer acrylamide used at the water treatment plant? ☒ No ☐ Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose ppm =	Acrylamide Level, % ¹ =
--------------------	------------------------------------

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant? ☒ No ☐ Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose ppm =	Epichlorohydrin Level, % ¹ =
--------------------	---

C. Is any iron or manganese sequestrant used at the water treatment plant? ☒ No ☐ Yes, and the type of sequestrant, sequestrant dose, ect., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):
Sequestrant Dose, mg/L of phosphate as PO ₄ or mg/L of silicate as SiO ₂ =
If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO ₂ =

* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

¹ Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.

I. General Information for the Month/Year of: January, 2019

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month: 78		Total Population Served at End of Month: 216	
PWS Owner: U.S. Water Services Corp.			
Contact Person: Ron DeRossett		Contact Person's Title: Operation Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd.		City: New Port Rich	State: Florida
Contact Person's Telephone Number: 904.540.9765		Zip Code: 34652-3434	
Contact Person's E-Mail Address: rderossett@uswatercorp.net		Contact Person's Fax Number: 727.849.4219	
Water Treatment Plant Information			

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Page 1

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: January, 2019

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1	X	24.0	9,400		2.3								1.8	
2	X	24.0	9,200		1.4								1.0	
3	X	24.0	13,100		1.8								1.5	
4	X	24.0	10,100		1.7								1.4	
5	X	24.0	9,500		1.6								1.2	
6		24.0	9,500											
7	X	24.0	11,000		2.1								1.8	
8	X	24.0	9,700		1.0								1.5	
9	X	24.0	10,000		1.5								1.2	
10	X	24.0	8,000		1.6								1.3	
11	X	24.0	9,700		1.5								1.2	
12	X	24.0	11,550		2.2								1.8	
13		24.0	11,550											
14	X	24.0	11,000		2.3								2.0	
15	X	24.0	13,650		1.5								1.2	
16	X	24.0	13,650		1.1								0.9	
17	X	24.0	10,000		2.5								2.1	
18	X	24.0	2,700		3.0								2.6	
19	X	24.0	10,000		2.9								2.4	
20		24.0	10,000											
21	X	24.0	24,600		2.7								2.2	
22	X	24.0	22,000		1.6								1.3	
23	X	24.0	23,000		1.4								1.1	
24	X	24.0	29,000		1.5								1.2	
25	X	24.0	32,500		1.6								1.3	
26	X	24.0	24,850		1.4								1.2	
27		24.0	24,850											
28	X	24.0	52,400		1.3								1.0	
29	X	24.0	45,200		1.6								1.3	
30	X	24.0	14,500		2.0								1.7	
31	X	24.0	22,100		1.4								1.1	
Total			518,300											
Average			16,719											
Maximum			52,400											

* Refer to the instructions for this report to determine which plants must provide this information.

I. General Information for the Month/Year of: February, 2019

PWS Name: The Woods		PWS Identification Number: 6600347	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 78		Total Population Served at End of Month: 216	
PWS Owner: U.S. Water Services Corp.			
Contact Person: Ron DeRossett		Contact Person's Title: Operation Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd.		City: New Port Rich State: Florida Zip Code: 34652-3434	
Contact Person's Telephone Number: 904.540.9765		Contact Person's Fax Number: 727.849.4219	
Contact Person's E-Mail Address: rderossett@uswatercorp.net			

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of:

February, 2019

Means of Achieving Four-Log Virus Inactivation/Removal:

☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)

☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System:

☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*

CT Calculations

UV Dose

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	X	24.0	10,800		1.4								1.2	
2	X	24.0	12,250		1.3								1.0	
3		24.0	12,250											
4	X	24.0	12,100		1.4								1.1	
5	X	24.0	7,260		1.3								1.1	
6	X	24.0	12,000		1.4								1.2	
7	X	24.0	9,300		1.2								0.9	
8	X	24.0	12,500		1.3								1.0	
9	X	24.0	11,500		1.1								0.8	
10		24.0	11,500											
11	X	24.0	14,100		0.9								0.7	
12	X	24.0	11,100		1.3								1.0	
13	X	24.0	10,100		1.3								1.0	
14	X	24.0	13,700		1.3								1.0	
15	X	24.0	9,600		0.9								1.0	
16	X	24.0	10,800		1.2								0.6	
17		24.0	10,800										1.0	
18	X	24.0	16,000		1.2								1.0	
19	X	24.0	14,400		1.3								1.1	
20	X	24.0	7,700		1.2								1.0	
21	X	24.0	14,600		1.4								1.1	
22	X	24.0	16,500		1.4								1.1	
23	X	24.0	19,600		1.2								1.1	
24		24.0	19,600										0.9	
25	X	24.0	8,800		1.0								0.7	
26	X	24.0	11,200		0.9								0.6	
27	X	24.0	14,200		1.5								1.2	
28	X	24.0	12,500		1.5								1.3	
29		24.0												
30		24.0												
31		24.0												
Total			346,760											
Average			12,384											
Maximum			19,600											

* Refer to the instructions for this report to determine which plants must provide this information.

I. General Information for the Month/Year of:	March, 2019
--	--------------------

PWS Name: The Woods				PWS Identification Number: 6600347			
PWS Type: <input checked="" type="checkbox"/> Community		<input type="checkbox"/> Non-Transient Non-Community		<input type="checkbox"/> Transient Non-Community		<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month: 78				Total Population Served at End of Month: 216			
PWS Owner: U.S. Water Services Corp.							
Contact Person: Ron DeRossett				Contact Person's Title: Operation Manager			
Contact Person's Mailing Address: 4939 Cross Bayou Blvd.			City: New Port Rich		State: Florida		Zip Code: 34652-3434
Contact Person's Telephone Number: 904.540.9765			Contact Person's Fax Number: 727.849.4219				
Contact Person's E-Mail Address: rderossett@uswatercorp.net							

[illegible]

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

C - 13268
License Number

MONTHLY OPERATION REPORT FOR PW'Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS ID: 6600347 Plant Name: The Woods

III. Daily Data for the Month/Year of: March, 2019

Means of Achieving Four-Log Virus Inactivation/Removal: ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)

☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☒ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
1	X	24.0	11,800		1.3								1.0	
2	X	24.0	15,650		1.2								1.1	
3		24.0	15,650											
4	X	24.0	20,000		0.8								0.6	
5	X	24.0	6,600		1.0								0.7	
6	X	24.0	7,600		1.0								0.8	
7	X	24.0	18,000		0.9								0.7	
8	X	24.0	4,100		0.8								0.6	
9	X	24.0	13,550		1.2								0.9	
10		24.0	13,550											
11	X	24.0	12,600		0.9								0.7	
12	X	24.0	9,200		1.2								0.9	
13	X	24.0	8,000		1.2								0.8	
14	X	24.0	15,000		0.8								0.6	
15	X	24.0	9,100		1.1								0.9	
16	X	24.0	13,200		1.2								1.0	
17		24.0	13,200											
18	X	24.0	9,000		0.8								0.6	
19	X	24.0	10,200		1.2								0.9	
20	X	24.0	15,300		1.3								1.0	
21	X	24.0	10,300		1.2								1.0	
22	X	24.0	7,300		0.8								0.6	
23	X	24.0	12,700		1.0								0.9	
24		24.0	12,700											
25	X	24.0	8,900		1.0								0.8	
26	X	24.0	14,000		1.1								0.9	
27	X	24.0	11,100		1.0								0.8	
28	X	24.0	8,600		1.2								1.0	
29	X	24.0	13,000		0.9								0.6	
30	X	24.0	10,600		1.1								0.9	
31		24.0	10,600											
Total			361,100											
Average			11,648											
Maximum			20,000											

* Refer to the instructions for this report to determine which plants must provide this information.

U.S. Water[®]

Services Corporation

Water and Wastewater Utility Operations, Maintenance, Engineering, Management, Construction

Facility Name: **The Woods WWTF**

Permit #: **FLA013500** Permit Expiration: **12/08/2020** Revision Date(s): _____

Capacity **0.015 mgd (3MRADF)**

Effluent Sampling:

	<u>LIMITS</u>		<u>FREQUENCY</u>		
CBOD	30 MA	Monthly	Bi-weekly	Quarterly	Annually
TSS	30 MA	Monthly	Bi-weekly	Quarterly	Annually
Fecal	800 max	Monthly	Bi-weekly	Quarterly	Annually
Nitrate	12 max	Monthly	Bi-weekly	Quarterly	Annually
Nitrogen, Total	Report	Monthly	Bi-weekly	Quarterly	Annually
Phosphorus, Total	Report	Monthly	Bi-weekly	Quarterly	Annually

Influent Sampling:

CBOD	Monthly	Bi-weekly	Quarterly	Annually
TSS	Monthly	Bi-weekly	Quarterly	Annually

Sludge Haul: Biosolids generated by this facility may be transferred to A-Able Septic Service Facility (BTF) or disposed of in a Class I solid waste landfill.

Amount of sludge hauled should be recorded on the monthly flow sheet. If none, "0 Sludge" should be noted.

FREQUENCY

Ground Water Monitoring Monthly Quarterly Semi-annual Annually **Not Required**

Other::

Minimum TRC 0.5 mg/L

Please Note the Following:

This is a summary only and should be compared to the Permit kept at the facility. If there are any discrepancies, report them immediate to the Operations Department.

4939 Cross Bayou Boulevard * New Port Richey * Florida * 34652

Tel: 727-848-8292 Fax: 727-848-7701 Toll Free: 866-753-8292

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652

FACILITY: Woods S/D
LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597

COUNTY: SUMTER

PERMIT NUMBER: FLA013500
LIMIT: FINAL
FACILITY TYPE: DW
MONITORING GROUP: R-001

REPORT: Monthly
GROUP: Domestic

DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.

MONITORING PERIOD: From: 04/01/2018 To: 04/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.011	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement				7.1				0	1 Monthly	Grab
	Permit Requirement				20.0 (Annl Avg)			mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement				14.2				0	1 Monthly	Grab
	Permit Requirement				20.0 (Annl Avg)			mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				8.6	8.6	8.6		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					1668.5			1	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.5		7.9		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.6				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.011	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						64		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 05/23/2018	

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average exceedence originated in September 2017. All subsequent samples returned results that were within permitted limits.

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q DESCRIPTION: Biosolids Quantity MONITORING PERIOD: From: 04/01/2018 To: 04/30/2018
---	---

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 05/23/2018
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period From: 4/01/2018

To: 4/30/2018

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0740							
2	0.0118				3.00	7.80		
3	0.0055				2.80	7.80		
4	0.0109				2.60	7.90		
5	0.0064				2.20	7.70		
6	0.0090				3.00	7.70		
7	0.0070				2.80	7.50		
8	0.0070							
9	0.0050				3.50	7.70		
10	0.0120				2.00	7.70		
11	0.0110				3.50	7.70		
12	0.0060				3.20	7.70		
13	0.0120				3.50	7.90		
14	0.0110				3.00	7.60		
15	0.0110							
16	0.0100	<2.0	8.6	<4.0	3.50	7.80	0.21	
17	0.0100				3.00	7.80		
18	0.0080				3.50	7.90		
19	0.0090				3.60	7.70		
20	0.0100				2.70	7.70		
21	0.0070				1.90	7.60		
22	0.0070							
23	0.0110				0.80	7.70		
24	0.0090				2.40	7.70		
25	0.0100				3.60	7.70		
26	0.0090				4.00	7.70		
27	0.0070				1.20	7.90		
28	0.0060				1.90	7.60		
29	0.0080				3.20	7.90		
30	0.0090				0.60	7.80		
31								
Total	0.330							
Mo. Avg.	0.011							

PLANT STAFFING:

Day Shift Operator Class: C Certificate No: 20320 Name: Herbert Shelley

Day Shift Operator Class: _____ Certificate No: _____ Name: _____

Day Shift Operator Class: _____ Certificate No: _____ Name: _____

Lead Operator Class: _____ Certificate No: _____ Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
 ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652
 FACILITY: Woods S/D
 LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597
 COUNTY: SUMTER

PERMIT NUMBER: FLA013500
 LIMIT: FINAL
 FACILITY TYPE: DW
 MONITORING GROUP: R-001
 REPORT: Monthly
 GROUP: Domestic

DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.

MONITORING PERIOD: From: 05/01/2018 To: 05/31/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.009	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					7.1			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					14.4			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				4.2	4.2	4.2		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					1668.5			1	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				6.0		8.0		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				1.00				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.009	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						60		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 06/26/2018

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average failure originated in September 2017. All subsequent samples were within permitted limits.

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period: From: 5/01/2018

To: 5/31/2018

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0050				7.70	2.70		
2	0.0110				7.80	3.20		
3	0.0073				7.80	3.60		
4	0.0073							
5	0.0084				7.80	3.40		
6	0.0084							
7	0.0090				7.60	1.60		
8	0.0055				7.70	3.20		
9	0.0080				7.80	2.90		
10	0.0080				7.70	3.40		
11	0.0070				7.80	2.00		
12	0.0100				7.70	2.80		
13	0.0100							
14	0.0090				7.80	3.10		
15	0.0070	<2.0	4.2	<4.0	7.60	2.80	MNR	
16	0.0100				8.00	1.00		
17	0.0120				6.00	1.80		
18	0.0100				7.70	2.00		
19	0.0100				7.40	3.80		
20	0.0100							
21	0.0100				7.70	2.10		
22	0.0100				7.60	3.00		
23	0.0090				7.80	3.20		
24	0.0080				7.90	1.20		
25	0.0100				7.70	1.00		
26	0.0060				7.50	1.80		
27	0.0060							
28	0.0180				7.70	2.70		
29	0.0100				7.60	2.10		
30	0.0110				7.90	2.30		
31	0.0100				7.90	1.60		
Total	0.281							
Mo. Avg.	0.009							

PLANT STAFFING:

Day Shift Operator Class: C Certificate No: 20320 Name: Herbert Shelley

Day Shift Operator Class: Certificate No: Name:

Day Shift Operator Class: Certificate No: Name:

Lead Operator Class: Certificate No: Name:

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
 ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652
 FACILITY: Woods S/D
 LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597
 COUNTY: SUMTER

PERMIT NUMBER: FLA013500
 LIMIT: FINAL
 FACILITY TYPE: DW
 MONITORING GROUP: R-001
 REPORT: Monthly
 GROUP: Domestic

DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.

MONITORING PERIOD: From: 06/01/2018 To: 06/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					7.7			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				7.9	7.9	7.9		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					16.3			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement				24.0	24.0	24.0		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					1668.6			1	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					3.0	3.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH	Sample Measurement				7.2		7.9		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement				0.7				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						67		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 07/26/2018

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average failure originated in September 2017. All subsequent samples have been within permitted limits.

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
 ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652

 FACILITY: Woods S/D
 LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597

 COUNTY: SUMTER

PERMIT NUMBER: FLA013500
 LIMIT: FINAL REPORT: Monthly
 FACILITY TYPE: DW GROUP: Domestic
 MONITORING GROUP: RMP-Q

 DESCRIPTION: Biosolids Quantity

MONITORING PERIOD: From: 06/01/2018 To: 06/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.							SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 07/26/2018

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period: From: 6/01/2018

To: 6/30/2018

Facility: The Woods Subdivision WWWT
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090				7.80	2.50		
2	0.0150				7.50	2.00		
3	0.0130				7.40	1.10		
4	0.0080				7.60	1.90		
5	0.0080				7.70	2.40		
6	0.0110	7.9	24	3.0	7.60	2.00	MNR	
7	0.0060				7.70	2.50		
8	0.0080				7.80	1.00		
9	0.0080							
10	0.0080							
11	0.0070				7.80	2.40		
12	0.0110				7.90	1.10		
13	0.0110				7.90	2.30		
14	0.0110				7.80	3.20		
15	0.0055				7.90	2.60		
16	0.0080				7.60	2.10		
17	0.0070							
18	0.0070				7.70	2.10		
19	0.0100				7.60	1.90		
20	0.0280				7.60	2.00		
21	0.0090				7.50	0.70		
22	0.0100				7.20	2.60		
23	0.0090				7.70	2.10		
24	0.0090							
25	0.0080				7.30	0.90		
26	0.0150				7.60	1.30		
27	0.0230				7.80	3.00		
28	0.0110				7.70	2.10		
29	0.0120				7.90	1.80		
30	0.0090				7.70	1.50		
31								
Total	0.315							
Mo. Avg.	0.010							

PLANT STAFFING:

Day Shift Operator	Class: <u>C</u>	Certificate No: <u>20320</u>	Name: <u>Herbert Shelley</u>
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Lead Operator	Class: _____	Certificate No: _____	Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Monthly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area. MONITORING PERIOD: From: 07/01/2018 To: 07/31/2018
---	---

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					7.7			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					16.4			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				3.6	3.6	3.6		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					1668.6			1	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.5		8.0		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.9				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						64		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 08/23/2018	

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average failure originated in September 2017. All subsequent sample results have been within the permitted limits.

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652					PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q				
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597					DESCRIPTION: Biosolids Quantity				
COUNTY: SUMTER					MONITORING PERIOD: From: 07/01/2018 To: 07/31/2018				

Parameter		Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled) PARM Code B0008 + Mon. Site: RMP-1	Sample Measurement	0.0				0	1 Monthly	Calculated
	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred) PARM Code B0007 + Mon. Site: RMP-1	Sample Measurement	0.0				0	1 Monthly	Calculated
	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 08/23/2018
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period: From: 7/01/2018

To: 7/31/2018

Facility: The Woods Subdivision WWWWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090							
2	0.0100				7.70	2.40		
3	0.0090				7.50	2.90		
4	0.0090				7.60	2.80		
5	0.0090				7.80	2.90		
6	0.0160				7.50	3.40		
7	0.0090				7.60	2.90		
8	0.0090							
9	0.0110				7.60	2.50		
10	0.0120				7.70	2.00		
11	0.0040				7.60	1.80		
12	0.0080				7.90	0.90		
13	0.0110				7.80	2.50		
14	0.0070				7.70	2.00		
15	0.0070							
16	0.0080				7.90	2.70		
17	0.0040				8.00	2.10		
18	0.0110	<2.0	3.6	<4.0	7.70	2.00	0.20	
19	0.0090				7.80	3.00		
20	0.0100				7.90	1.60		
21	0.0140				7.70	1.50		
22	0.0140							
23	0.0100				7.80	1.10		
24	0.0090				7.70	2.10		
25	0.0140				7.90	2.00		
26	0.0120				7.90	2.50		
27	0.0150				7.70	1.90		
28	0.0100				7.60	1.70		
29	0.0100							
30	0.0090				7.90	2.30		
31	0.0100				7.80	1.80		
Total	0.309							
Mo. Avg.	0.010							

PLANT STAFFING:

Day Shift Operator	Class: <u>C</u>	Certificate No: <u>20320</u>	Name: <u>Herbert Shelley</u>
Day Shift Operator	Class: <u> </u>	Certificate No: <u> </u>	Name: <u> </u>
Day Shift Operator	Class: <u> </u>	Certificate No: <u> </u>	Name: <u> </u>
Lead Operator	Class: <u> </u>	Certificate No: <u> </u>	Name: <u> </u>

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
 ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652
 FACILITY: Woods S/D
 LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597
 COUNTY: SUMTER

PERMIT NUMBER: FLA013500
 LIMIT: FINAL
 FACILITY TYPE: DW
 MONITORING GROUP: R-001
 REPORT: Monthly
 GROUP: Domestic

DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.

MONITORING PERIOD: From: 08/01/2018 To: 08/31/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					7.4			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					16.1			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				2.2	2.2	2.2		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					1668.6			1	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.5		7.9		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.8				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						67		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 09/24/2018

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	Fecal annual average failure originated in September 2017 due to the hurricane. All subsequent monthly averages have been within permitted limits.

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652					PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: RMP-Q				
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597					DESCRIPTION: Biosolids Quantity				
COUNTY: SUMTER					MONITORING PERIOD: From: 08/01/2018 To: 08/31/2018				

Parameter		Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled) PARM Code B0008 + Mon. Site: RMP-1	Sample Measurement	0.0				0	1 Monthly	Calculated
	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred) PARM Code B0007 + Mon. Site: RMP-1	Sample Measurement	0.0				0	1 Monthly	Calculated
	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 09/24/2018
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period: From: 8/01/2018

To: 8/31/2018

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0100				7.80	3.80		
2	0.0120				7.70	3.20		
3	0.0090				7.80	3.10		
4	0.0100				7.70	2.80		
5	0.0100							
6	0.0100				7.90	2.50		
7	0.0090				7.80	2.30		
8	0.0090				7.80	2.40		
9	0.0120				7.90	3.00		
10	0.0080				7.80	2.10		
11	0.0120				7.70	2.00		
12	0.0120							
13	0.0080				7.60	2.20		
14	0.0120				7.80	2.40		
15	0.0120	<2.0	2.2	<4.0	7.70	0.80	MNR	
16	0.0130				7.90	2.40		
17	0.0120				7.70	3.10		
18	0.0090				7.70	2.20		
19	0.0090							
20	0.0120				7.60	2.40		
21	0.0080				7.80	1.50		
22	0.0060				7.60	3.10		
23	0.0030				7.50	3.50		
24	0.0160				7.60	2.90		
25	0.0023				7.50	2.30		
26	0.0060				7.60	3.50		
27	0.0090				7.60	2.10		
28	0.0090							
29	0.0070				7.80	3.20		
30	0.0160				7.70	1.60		
31	0.0120				7.90	3.70		
Total	0.304							
Mo. Avg.	0.010							

PLANT STAFFING:

Day Shift Operator Class: C Certificate No: 20320 Name: Herbert Shelley

Day Shift Operator Class: Certificate No: Name:

Day Shift Operator Class: Certificate No: Name:

Lead Operator Class: Certificate No: Name:

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
 ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652
 FACILITY: Woods S/D
 LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597
 COUNTY: SUMTER

PERMIT NUMBER: FLA013500
 LIMIT: FINAL
 FACILITY TYPE: DW
 MONITORING GROUP: R-001
 REPORT: Monthly
 GROUP: Domestic

DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.

MONITORING PERIOD: From: 09/01/2018 To: 09/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.015	0.012						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement				2.4				0	1 Monthly	Grab
	Permit Requirement				20.0 (Annl Avg)			mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement				9.3				0	1 Monthly	Grab
	Permit Requirement				20.0 (Annl Avg)			mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				6.4	6.4	6.4		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					2.1			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.5		8.0		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				1.0				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.015	0.012						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						78		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 10/22/2018

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652					PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q				
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597					DESCRIPTION: Biosolids Quantity				
COUNTY: SUMTER					MONITORING PERIOD: From: 09/01/2018 To: 09/30/2018				

Parameter		Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled) PARM Code B0008 + Mon. Site: RMP-1	Sample Measurement	0.0				0	1 Monthly	Calculated
	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred) PARM Code B0007 + Mon. Site: RMP-1	Sample Measurement	0.25				0	1 Monthly	Calculated
	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 10/22/2018
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period From: 9/01/2018

To: 9/30/2018

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0075				7.50	1.00		
2	0.0075							
3	0.0150				7.70	2.50		
4	0.0120				7.60	3.10		
5	0.0030				7.60	1.90		
6	0.0080				7.80	2.50		
7	0.0120				8.00	3.60		
8	0.0080				7.80	2.00		
9	0.0080							
10	0.0120				7.60	1.50		
11	0.0073				7.70	1.00		
12	0.0073				7.60	1.70		
13	0.0110				7.60	2.80		
14	0.0080				7.80	1.90		
15	0.0090				7.70	1.70		
16	0.0090							
17	0.0100				7.80	2.40		
18	0.0040				7.70	1.80		
19	0.0090	<2.0	6.4	<4.0	7.80	3.20	MNR	
20	0.0040				7.70	1.60		
21	0.0040				7.90	2.00		
22	0.0080				7.60	1.70		
23	0.0080							
24	0.0040				7.80	2.10		
25	0.0080				7.70	1.30		
26	0.0120				7.80	2.60		
27	0.0120				7.80	1.90		
28	0.0080				7.60	2.20		
29	0.0080				7.60	1.40		
30	0.0080							
31								
Total	0.252							
Mo. Avg.	0.008							

PLANT STAFFING:

Day Shift Operator	Class: <u>C</u>	Certificate No: <u>20320</u>	Name: <u>Herbert Shelley</u>
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Lead Operator	Class: _____	Certificate No: _____	Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Monthly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.
MONITORING PERIOD: From: 10/01/2018 To: 10/31/2018	

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.008	0.011						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					2.5			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				2.1	2.1	2.1		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					9.8			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				8.0	8.0	8.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					2.1			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.6		7.9		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				1.0				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.008	0.011						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						73		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 11/28/2018

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652					PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q				
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597					DESCRIPTION: Biosolids Quantity				
COUNTY: SUMTER					MONITORING PERIOD: From: 10/01/2018 To: 10/31/2018				

Parameter		Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement	0.0				0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement	0.25				0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 11/28/2018
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period From: 10/01/2018

To: 10/31/2018

Facility: The Woods Subdivision WWWT
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0070				7.70	3.10		
2	0.0090				7.80	2.00		
3	0.0080				7.80	2.30		
4	0.0090				7.70	1.40		
5	0.0070				7.90	2.20		
6	0.0030				7.60	2.20		
7	0.0030							
8	0.0190				7.90	1.80		
9	0.0050				7.80	2.20		
10	0.0080				7.80	2.90		
11	0.0060				7.90	1.50		
12	0.0080				7.80	1.60		
13	0.0100				7.70	1.40		
14	0.0100							
15	0.0070				7.80	1.10		
16	0.0050				7.90	1.00		
17	0.0080	2.1	8.0	<4.0	7.70	2.80	0.34	
18	0.0060				7.70	2.00		
19	0.0070				7.80	2.30		
20	0.0090				7.70	2.00		
21	0.0090							
22	0.0050				7.90	3.50		
23	0.0080				7.90	3.10		
24	0.0070				7.90	1.60		
25	0.0080				7.80	2.50		
26	0.0050				7.80	1.10		
27	0.0090				7.80	1.30		
28	0.0090							
29	0.0050				7.80	1.90		
30	0.0070				7.90	2.30		
31	0.0080				7.90	1.60		
Total	0.234							
Mo. Avg.	0.008							

PLANT STAFFING:

Day Shift Operator

Class:

C

Certificate No:

20320

Name:

Herbert Shelley

Day Shift Operator

Class:

Certificate No:

Name:

Day Shift Operator

Class:

Certificate No:

Name:

Lead Operator

Class:

Certificate No:

Name:

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Monthly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.
---	--

MONITORING PERIOD: From: 11/01/2018 To: 11/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.007	0.010						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					2.5			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					10.1			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				7.6	7.6	7.6		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					2.1			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.1		8		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.70				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.007	0.010						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						67		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 12/12/2018

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc
 ADDRESS: 4939 Cross Bayou Blvd
 New Port Richey, FL 34652
 FACILITY: Woods S/D
 LOCATION: U.S. Highway 301 & County Road 677
 Unincorporated, FL 33597
 COUNTY: SUMTER

PERMIT NUMBER: FLA013500
 LIMIT: FINAL REPORT: Monthly
 FACILITY TYPE: DW GROUP: Domestic
 MONITORING GROUP: RMP-Q
 DESCRIPTION: Biosolids Quantity

MONITORING PERIOD: From: 11/01/2018 To: 11/30/2018

MONITORING PERIOD: From: 11/01/2018 To: 11/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled) PARM Code B0008 + Mon. Site: RMP-1	Sample Measurement		0						0	1 Monthly	Calculated
	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred) PARM Code B0007 + Mon. Site: RMP-1	Sample Measurement		0						0	1 Monthly	Calculated
	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 12/12/2018

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period: From: 11/01/2018

To: 11/30/2018

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0050				7.80	2.10		
2	0.0050				7.90	3.10		
3	0.0070				7.70	2.00		
4	0.0070							
5	0.0070				7.90	2.90		
6	0.0060				7.80	2.30		
7	0.0060				8.00	3.00		
8	0.0070				8.00	3.80		
9	0.0050				7.90	2.90		
10	0.0080				7.80	2.00		
11	0.0080							
12	0.0080				7.90	2.10		
13	0.0050				8.00	2.70		
14	0.0080				7.10	2.00		
15	0.0060				7.80	2.10		
16	0.0060				7.90	1.80		
17	0.0070				7.80	1.10		
18	0.0070							
19	0.0070	<2.0	7.6	<4.0	7.80	2.10	MNR	
20	0.0060				7.90	3.90		
21	0.0100				7.80	3.20		
22	0.0050				7.80	2.70		
23	0.0060				7.80	1.90		
24	0.0080				7.70	1.80		
25	0.0080							
26	0.0050				7.80	0.70		
27	0.0140				7.90	1.80		
28	0.0070				7.80	1.60		
29	0.0070				7.90	2.70		
30	0.0080				7.80	0.80		
31								
Total	0.209							
Mo. Avg.	0.007							

PLANT STAFFING:

Day Shift Operator	Class: <u>C</u>	Certificate No: <u>20320</u>	Name: <u>Herbert Shelley</u>
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Lead Operator	Class: _____	Certificate No: _____	Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME:	Merritt Island Utility Company Inc	PERMIT NUMBER:	FLA013500	REPORT:	Monthly
ADDRESS:	4939 Cross Bayou Blvd New Port Richey, FL 34652	LIMIT:	FINAL	GROUP:	Domestic
FACILITY:	Woods S/D	FACILITY TYPE:	DW		
LOCATION:	U.S. Highway 301 & County Road 677 Unincorporated, FL 33597	MONITORING GROUP:	R-001		
COUNTY:	SUMTER	DESCRIPTION:	Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.		
MONITORING PERIOD: From: 12/01/2018 To: 12/31/2018					

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.008	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					2.3			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				2.3	2.3	2.3		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					9.5			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				2.0	2.0	2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					2.1			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.7		8.0		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				1.10				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.008	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						51		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 01/10/2019	

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652				PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q			
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597				DESCRIPTION: Biosolids Quantity			
COUNTY: SUMTER				MONITORING PERIOD: From: 12/01/2018 To: 12/31/2018			

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement		0						0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement		0						0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 01/10/2019
---	---	--	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period From: 12/01/2018

To: 12/31/2018

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090							
2	0.0090				7.80	1.60		
3	0.0060				7.90	2.40		
4	0.0070				7.90	3.10		
5	0.0050				7.80	2.00		
6	0.0070				7.90	2.40		
7	0.0050				7.80	2.60		
8	0.0080							
9	0.0080				7.90	3.80		
10	0.0060				7.90	3.10		
11	0.0070				8.00	2.50		
12	0.0060				7.90	2.10		
13	0.0120				8.00	2.90		
14	0.0100				7.80	2.20		
15	0.0050							
16	0.0050				7.90	2.00		
17	0.0060				7.90	3.80		
18	0.0050				7.90	2.90		
19	0.0250	2.3	2.0	<4.0	7.80	1.10	MNR	
20	0.0120				7.80	2.00		
21	0.0060				7.70	1.80		
22	0.0080							
23	0.0080				7.80	1.10		
24	0.0080				7.80	2.40		
25	0.0080				7.90	1.70		
26	0.0070				7.80	3.20		
27	0.0070				7.80	3.50		
28	0.0080				7.70	2.20		
29	0.0070							
30	0.0070				7.80	2.40		
31	0.0090				7.70	1.80		
Total								
Mo. Avg.	0.246							

PLANT STAFFING:

Day Shift Operator	Class: <u>C</u>	Certificate No: <u>20320</u>	Name: <u>Herbert Shelley</u>
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Lead Operator	Class: _____	Certificate No: _____	Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Quarterly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area. MONITORING PERIOD: From: 04/01/2018 To: 06/30/2018
---	---

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total PARM Code 00600 Y Mon. Site: EFA-01	Sample Measurement				2.73				0	1 Quarterly	Grab
	Permit Requirement				Report (Annul Avg)			mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total PARM Code 00600 A Mon. Site: EFA-01	Sample Measurement				0.72				0	1 Quarterly	Grab
	Permit Requirement				Report (Maximum)			mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P) PARM Code 00665 Y Mon. Site: EFA-01	Sample Measurement				1.45				0	1 Quarterly	Grab
	Permit Requirement				Report (Annul Avg)			mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P) PARM Code 00665 A Mon. Site: EFA-01	Sample Measurement				1.1				0	1 Quarterly	Grab
	Permit Requirement				Report (Maximum)			mg/L		(1 Quarterly)	(Grab)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 05/23/2018
---	---	--	--	---------------------------------------

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.
REPORT: Quarterly GROUP: Domestic	

MONITORING PERIOD: From: 07/01/2018 To: 09/30/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total PARM Code 00600 Y Mon. Site: EFA-01	Sample Measurement				2.65				0	1 Quarterly	Grab
	Permit Requirement				Report (Annl Avg)			mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total PARM Code 00600 A Mon. Site: EFA-01	Sample Measurement					2.2			0	1 Quarterly	Grab
	Permit Requirement					Report (Maximum)		mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P) PARM Code 00665 Y Mon. Site: EFA-01	Sample Measurement				1.8				0	1 Quarterly	Grab
	Permit Requirement				Report (Annl Avg)			mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P) PARM Code 00665 A Mon. Site: EFA-01	Sample Measurement					3.2			0	1 Quarterly	Grab
	Permit Requirement					Report (Maximum)		mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 08/23/2018

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Quarterly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.
---	--

MONITORING PERIOD: From: 10/01/2018 To: 12/31/2018

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total PARM Code 00600 Y Mon. Site: EFA-01	Sample Measurement					5.68			0	1 Quarterly	Grab
	Permit Requirement					Report (Annl Avg)		mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total PARM Code 00600 A Mon. Site: EFA-01	Sample Measurement						16.0		0	1 Quarterly	Grab
	Permit Requirement						Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P) PARM Code 00665 Y Mon. Site: EFA-01	Sample Measurement					2.2			0	1 Quarterly	Grab
	Permit Requirement					Report (Annl Avg)		mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P) PARM Code 00665 A Mon. Site: EFA-01	Sample Measurement						2.4		0	1 Quarterly	Grab
	Permit Requirement						Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Elizabeth Anne Krahmer		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 11/28/2018

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652		PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001		REPORT: Monthly GROUP: Domestic	
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597		DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.			
COUNTY: SUMTER		MONITORING PERIOD: From: 01/01/2019 To: 01/31/2019			

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.010	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					1.8			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					7.8			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				9.0	9.0	9.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					3.6			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					20.0	20.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.6		7.9		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.70				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.010	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement					56		0	1 Monthly	Calculated	
	Permit Requirement					Report (Mo Avg)	percent		(1 Monthly)	(Calculated)	
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning		I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 02/11/2019

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: Merritt Island Utility Company Inc ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652					PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q				
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597					DESCRIPTION: Biosolids Quantity				
COUNTY: SUMTER					MONITORING PERIOD: From: 01/01/2019 To: 01/31/2019				

Parameter		Quantity or Loading	Units	Quality or Concentration	Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement	0				0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement	0				0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement	Report (Mo Total)	dry tons				(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 02/11/2019
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period From: 1/01/2019

To: 1/31/2019

Facility: The Woods Subdivision WWTF
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0060				7.70	1.80		
2	0.0070				7.80	2.90		
3	0.0070				7.80	3.10		
4	0.0070				7.80	3.40		
5	0.0070				7.80	2.20		
6	0.0060							
7	0.0060				7.70	0.80		
8	0.0070				7.80	2.40		
9	0.0060				7.70	3.60		
10	0.0070				7.70	0.70		
11	0.0080				7.80	1.10		
12	0.0070							
13	0.0070							
14	0.0070				7.60	3.80		
15	0.0070				7.80	2.40		
16	0.0040				7.80	1.00		
17	0.0080	<2.0	9.0	20.0	7.80	2.00		
18	0.0100				7.70	3.70		
19	0.0050				7.70	2.80		
20	0.0050							
21	0.0280				7.80	1.70		
22	0.0120				7.70	2.40		
23	0.0110				7.70	2.00		
24	0.0150				7.70	2.80		
25	0.0170				7.80	1.30		
26	0.0110				7.90	1.90		
27	0.0110							
28	0.0200				7.80	3.20		
29	0.0110				7.70	1.20		
30	0.0170				7.80	2.20		
31	0.0120				7.60	4.00		
Total	0.299							
Mo. Avg.	0.010							

PLANT STAFFING:

Day Shift Operator	Class: <u>C</u>	Certificate No: <u>20320</u>	Name: <u>Herbert Shelley</u>
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Day Shift Operator	Class: _____	Certificate No: _____	Name: _____
Lead Operator	Class: _____	Certificate No: _____	Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Utility Company ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Monthly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.
--	--

MONITORING PERIOD: From: 02/01/2019 To: 02/28/2019

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.008	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					1.8			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					6.6			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				<1.0	<1.0	<1.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					3.6			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.7		7.9		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.70				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.008	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						58		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 03/14/2019	

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Utility Company ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q DESCRIPTION: Biosolids Quantity MONITORING PERIOD: From: 02/01/2019 To: 02/28/2019
--	---

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement		0						0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement		0						0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.							SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 03/14/2019

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500
Monitoring Period: From: 2/01/2019

To: 2/28/2019

Facility: The Woods Subdivision WWWT
County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090				7.90	3.00		
2	0.0090				7.80	2.80		
3	0.0080							
4	0.0100				7.80	3.40		
5	0.0050				7.70	1.20		
6	0.0120				7.90	2.00		
7	0.0050				7.80	1.80		
8	0.0100				7.70	2.40		
9	0.0090				7.80	1.20		
10	0.0090							
11	0.0120				7.80	0.90		
12	0.0050				7.80	0.70		
13	0.0090				7.80	1.10		
14	0.0110				7.6	1.30		
15	0.0060				7.70	0.80		
16	0.0080				7.80	1.50		
17	0.0070							
18	0.0080				7.80	1.30		
19	0.0120	<2.0	<1.0	<4.0	7.80	2.70	1.4	
20	0.0070				7.70	1.50		
21	0.0090				7.80	1.80		
22	0.0070				7.90	1.60		
23	0.0120				7.90	0.70		
24	0.0110							
25	0.0050				7.80	1.20		
26	0.0070				7.80	2.90		
27	0.0110				7.90	3.40		
28	0.0070				7.90	2.30		
29								
30								
31								
Total	0.240							
Mo. Avg.	0.008							

PLANT STAFFING:

Day Shift Operator Class: C Certificate No: 20320 Name: Herbert Shelley

Day Shift Operator Class: Certificate No: Name:

Day Shift Operator Class: Certificate No: Name:

Lead Operator Class: Certificate No: Name:

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Utility Company ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Monthly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area. MONITORING PERIOD: From: 03/01/2019 To: 03/31/2019
--	---

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 1 Mon. Site: FLW-01	Sample Measurement	0.011	0.0097						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C PARM Code 80082 Y Mon. Site: EFA-01	Sample Measurement					1.8			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 A Mon. Site: EFA-01	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended PARM Code 00530 Y Mon. Site: EFA-01	Sample Measurement					6.6			0	1 Monthly	Grab
	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended PARM Code 00530 A Mon. Site: EFA-01	Sample Measurement				3.40	3.40	3.40		0	1 Monthly	Grab
	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 Y Mon. Site: EFA-01	Sample Measurement					3.6			0	1 Monthly	Grab
	Permit Requirement					200.0 (Annl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement					200.0 (Mo Geom)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement				7.7		7.8		0	5 Days/Week	Grab
	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement				0.6				0	5 Days/Week	Grab
	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow PARM Code 50050 P Mon. Site: FLW-01	Sample Measurement	0.011	0.0097						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100 PARM Code 00180 G Mon. Site: INF-01	Sample Measurement						64		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 04/08/2019	

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Utility Company ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652					PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Monthly FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: RMP-Q				
FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597					DESCRIPTION: Biosolids Quantity				
COUNTY: SUMTER					MONITORING PERIOD: From: 03/01/2019 To: 03/31/2019				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement		0						0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample Measurement		0						0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)

NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed	TELEPHONE (727) 848-8292	SUBMITTED ON 04/08/2019
--	---	---	---------------------------------	--------------------------------

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number: FLA013500

Monitoring Period

From: 3/01/2019

To: 3/31/2019

Facility: The Woods Subdivision WWWTf

County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.007				7.8	2.8		
2	0.008				7.7	1.2		
3	0.008							
4	0.011				7.7	0.9		
5	0.006				7.8	3.4		
6	0.010				7.7	1.5		
7	0.008				7.7	3.1		
8	0.003				7.7	1.5		
9	0.010				7.8	0.9		
10	0.009							
11	0.010				7.7	1.3		
12	0.007				7.7	2.6		
13	0.005				7.8	1.9		
14	0.014				7.7	0.9		
15	0.010				7.7	1.2		
16	0.008				7.8	1.0		
17	0.008							
18	0.004				7.7	2.0		
19	0.007	<2.0	3.4	<4.0	7.8	3.0	MNR	
20	0.014				7.7	2.0		
21	0.008				7.7	0.8		
22	0.005				7.8	1.2		
23	0.011				7.7	0.6		
24	0.011							
25	0.080				7.7	1.0		
26	0.007				7.7	1.7		
27	0.015				7.8	2.6		
28	0.007				7.7	0.7		
29	0.014				7.7	1.6		
30	0.006				7.8	0.7		
31	0.006							
Total	0.337							
Mo. Avg.	0.011							

PLANT STAFFING:

Day Shift Operator

Class: C

Certificate No: 20320

Name: Herbert Shelley

Day Shift Operator

Class: _____

Certificate No: _____

Name: _____

Day Shift Operator

Class: _____

Certificate No: _____

Name: _____

Lead Operator

Class: _____

Certificate No: _____

Name: _____

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Utility Company ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL FACILITY TYPE: DW MONITORING GROUP: R-001 REPORT: Quarterly GROUP: Domestic DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area. MONITORING PERIOD: From: 01/01/2019 To: 03/31/2019
--	---

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total	Sample Measurement				5.23				0	1 Quarterly	Grab
PARM Code 00600 Y Mon. Site: EFA-01	Permit Requirement				Report (Annl Avg)			mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total	Sample Measurement				2.0				0	1 Quarterly	Grab
PARM Code 00600 A Mon. Site: EFA-01	Permit Requirement				Report (Maximum)			mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P)	Sample Measurement				2.60				0	1 Quarterly	Grab
PARM Code 00665 Y Mon. Site: EFA-01	Permit Requirement				Report (Annl Avg)			mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total (as P)	Sample Measurement				3.7				0	1 Quarterly	Grab
PARM Code 00665 A Mon. Site: EFA-01	Permit Requirement				Report (Maximum)			mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.							SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed		TELEPHONE (727) 848-8292	SUBMITTED ON 03/14/2019

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Utility Company ADDRESS: 4939 Cross Bayou Blvd New Port Richey, FL 34652 FACILITY: Woods S/D LOCATION: U.S. Highway 301 & County Road 677 Unincorporated, FL 33597 COUNTY: SUMTER	PERMIT NUMBER: FLA013500 LIMIT: FINAL REPORT: Annually FACILITY TYPE: DW GROUP: Domestic MONITORING GROUP: R-001 DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.
MONITORING PERIOD: From: 01/01/2019 To: 12/31/2019	

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Nitrate, Total (as N) PARM Code 00620 A Mon. Site: EFA-01	Sample Measurement						1.4		0	1 Annually	Grab
	Permit Requirement						12.0 (Maximum)	mg/L		(1 Annually)	(Grab)
BOD, Carbonaceous 5 day, 20C PARM Code 80082 G Mon. Site: INF-01	Sample Measurement						210		0	1 Annually	Grab
	Permit Requirement						Report (Maximum)	mg/L		(1 Annually)	(Grab)
Solids, Total Suspended PARM Code 00530 G Mon. Site: INF-01	Sample Measurement						130		0	1 Annually	Grab
	Permit Requirement						Report (Maximum)	mg/L		(1 Annually)	(Grab)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Tonya Luning	I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS DIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION, THE INFORMATION SUBMITTED IS, TO THE BEST OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE. I AM AWARE THAT THERE ARE SIGNIFICANT PENALTIES FOR SUBMITTING FALSE INFORMATION, INCLUDING THE POSSIBILITY OF FINE AND IMPRISONMENT FOR KNOWING VIOLATIONS.						SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT Electronically Signed			TELEPHONE (727) 848-8292	SUBMITTED ON 03/14/2019

Facility	Chemical	Delivery Date	Amount Gals	Cost	Gallons Treated	Cost per 1000 Gals	
The Woods	Sod Hypo	1/18/19	25	32.50			
WTP	Sod Permang	1/18/19	55	700.00	518.3000		
	Sod Hypo	1/28/19	80	104.00	346.7000		
	Sod Hypo	3/11/19	60	78.00	361.1000		
				914.50	1226.1000	0.7458609	

Facility	Chemical	Delivery Date	Amount Gals	Cost	Gallons Treated	Cost per 1000 Gals
The Woods	Sod Hypo	1/28/2019	80	104.00	299.0	0.35
WWTP	Sod Hypo	2/25/2019	85	110.50	240.0	0.46
	Sod Hypo	3/11/2019	55	71.50	337.0	0.21

The Woods Utility Co.
USAGE AND BILLING REPORT

	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19		
Read Period	3/8-4/6	4/6-5/7	5/7-6/7	6/7-7/9	7/9-8/7	8/7-9/7	9/7-10/5	10/5-11/7	11/7-12/7	12/7/18-1/8/19	1/8-2/7	2/7-3/7		
Billed	4/16/18	5/14/18	6/14/18	7/16/18	8/16/18	9/14/18	10/12/18	11/13/18	12/13/18	1/14/19	2/14/19	3/14/19	Annual Totals	Annual Averages
Total Well Withdrawal Per Calendar Month	340,533	498,400	301,010	303,100	281,030	394,000	331,700	317,000	341,820	518,300	346,760	361,100	4,334,753	361,229
Purchased Water														
Total Gross Source	340,533	498,400	301,010	303,100	281,030	394,000	331,700	317,000	341,820	518,300	346,760	361,100	4,334,753	361,229
Monthly Water Revenue	\$2,522	\$2,537	\$2,498	\$2,801	\$2,713	\$2,510	\$2,759	\$2,863	\$2,862	\$2,410	\$2,648	\$3,243	\$32,366	\$2,697
Water Gallons Used/Billed	203,000	202,000	193,000	224,000	194,000	188,000	215,000	215,000	217,000	176,000	292,000	240,000	2,559,000	213,250
Water Gallons Flushing/Maint	65,000	50,000	25,000	44,000	120,000	80,000	30,000	30,000	16,000	120,000	20,000	35,000	635,000	52,917
Water Gallons Filter Backwash	77,394	113,273	68,411	68,886	63,870	89,545	75,386	72,045	77,686	117,795	28,760	39,100	892,154	74,346
WWTP est. Usage	500	500	500	310	490	115	84	80	478	600	580	600	4,837	403
Estimated Use - Water Breaks	0	0		0	0		0		3500	50000	5,000	12000		
Total Use	345,894	365,773	286,911	337,196	378,360	357,660	320,470	317,125	314,664	464,395	346,340	326,700	4,086,154	340,513
Percentage Unaccounted For	-1.57%	26.61%	4.68%	-11.25%	-34.63%	9.22%	3.39%	-0.04%	7.94%	10.40%	0.12%	9.53%	4.00%	4.00%
Water Gallons Unaccounted	(5,361)	132,627	14,099	(34,096)	(97,330)	36,340	11,230	(125)	27,156	53,905	420	34,400	173,262	14,439
Monthly Sewer Revenue	\$3,104	\$3,000	\$2,975	\$3,320	\$2,905	\$3,191	\$2,893	\$2,872	\$3,031	\$3,078	\$2,958	\$2,898	\$36,225	\$3,019
Sewer Gallons Used/Billed	183,000	171,000	168,000	195,000	158,000	168,000	151,000	155,000	198,000	163,000	272,000	143,000	2,125,000	177,083
Days Billed	29	31	31	32	29	31	28	33	30	30	30	28		
1191830														
Number of Water Bills	63	59	59	59	64	67	63	58	60	63	62	61		
Number of Sewer Bills	55	51	52	51	56	59	55	51	53	54	52	54		
Water Accrued Revenue	\$2,101.67	\$1,964.13	\$1,915.13	\$1,987.81	\$2,100.39	\$1,924.33	\$2,314.00	\$2,194.97		\$1,788.06	\$1,986.00	\$2,510.71		
Sewer Accrued Revenue	\$2,586.67	\$2,322.58	\$2,280.83	\$2,356.13	\$2,249.03	\$2,446.43	\$2,426.39	\$2,201.87		\$2,283.68	\$2,218.50	\$2,243.61		



Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Rick Scott
Governor

Carlos Lopez-Cantera
Lt. Governor

Noah Valenstein
Secretary

In the matter of an Application for Permit by:

Gary Deremer, President
The Woods Utility Company
4939 Cross Bayou Boulevard
New Port Richey, FL 34652
gderemer@usawatercorp.net

DEP File No. 0278566-002-WC
County: Sumter

NOTICE OF PERMIT ISSUANCE

Enclosed is Permit Number 0278566-002-WC to construct The Woods Utility Company Water Treatment Plant Modifications, issued pursuant to Section 403.861(9), Florida Statutes.

This permit is final and effective on the date filed with the clerk of the Department unless a petition is filed in accordance with the paragraphs below or unless a request for extension of time in which to file a petition is filed within the required timeframe and conforms to Rule 62-110.106(4), F.A.C. Upon timely filing of a petition or a request for an extension, this permit will not be effective until further Order of the Department.

A person whose substantial interests are affected by this permit may petition for an administrative proceeding (hearing) in accordance with sections 120.569 and 120.57 of the Florida Statutes. The petition must contain the information set forth below and must be filed (received) with the Agency Clerk for the Department of Environmental Protection, Office of General Counsel, Mail Station 35, 3900 Commonwealth Boulevard, Tallahassee, Florida 32399-3000, within 14 days of receipt of this Notice. Petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. Failure to file a petition within this time period shall constitute a waiver of any right such person may have to request an administrative determination (hearing) under sections 120.569 and 120.57 of the Florida Statutes. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, F.A.C.

A petition must contain the following information:

- (a) The name and address of each agency affected and each agency's file or identification number, if known;
- (b) The name, address, and telephone number of the petitioner; the name, address, and telephone number of the petitioner's representative, if any, which shall be the address for service purposes during the course of the proceeding; and an explanation of how the petitioner's substantial interests will be affected by the agency determination;
- (c) A statement of how and when the petitioner received notice of the agency decision;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A concise statement of the ultimate facts alleged, including the specific facts which petitioner contends warrant reversal or modification of the Department's action;

Permittee:
The Woods Utility Company
Gary Deremer, President
Page 2

DEP File No.:
0278566-002-WC

- (f) A statement of the specific rules or statutes the petitioner contends requires reversal or modification of the Department's action, including an explanation of how the alleged facts relate to the specific rules or statutes; and
- (g) A statement of the relief sought by petitioner, stating precisely the action that the petitioner wants the Department to take.

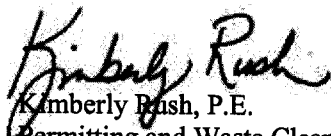
A petition that does not dispute the material facts on which the Department's action is based shall state that no such facts are in dispute and otherwise contain the same information as set forth above, as required by Rule 28-106.301, F.A.C.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any such final decision of the Department on the petition have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

When the Order (Permit) is final, any party to the Order has the right to seek judicial review of the Order pursuant to section 120.68 of the Florida Statutes, by filing a Notice of Appeal pursuant to Rule 9.110 of the Florida Rules of Appellate Procedure, with the Clerk of the Department in the Office of General Counsel, Mail Station 35, 3900 Commonwealth Boulevard, Tallahassee, Florida 32399-3000; and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.

Executed in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION


Kimberly Rush, P.E.

Permitting and Waste Cleanup Program Administrator

Enclosures: Permit No. 0278566-002-WC

CERTIFICATE OF SERVICE

The undersigned duly designated deputy clerk hereby certifies that this permit and all copies were sent on the filing date below to the following listed persons:

Gary Deremer, The Woods Utility Company [gderemer@usawatercorp.net]
Mohammed Y. Kader, P.E., US Water Services Corporation [Mkader@uswatercorp.net]
Keith Keegan, P.E., US Water Services Corporation [KKeegan@uswatercorp.net]]
FDEP: Reggie Phillips, Jill Farris, Rebecca Bowden, Daissan A. Villareal

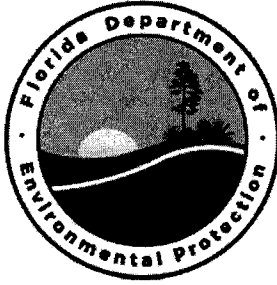
FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to Section 120.52, F.S., with the designated Department Clerk, receipt of which is hereby acknowledged.



Clerk

March 19, 2018
Date



Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Rick Scott
Governor

Carlos Lopez-Cantera
Lt. Governor

Noah Valenstein
Secretary

March 19, 2018

PERMITTEE:

The Woods Utility Company
4939 Cross Bayou Boulevard
New Port Richey, FL 34652

PWS ID NUMBER: 36600347

PERMIT NUMBER: 0278566-002-WC

DATE OF ISSUE: March 19, 2018

EXPIRATION DATE: March 18, 2023

COUNTY: Sumter

PROJECT: The Woods Utility Company Water
Treatment Plant (WTP) Modifications

This permit is issued under the provisions of Chapter 403, Florida Statutes (F.S.), and Florida Administrative Code (F.A.C.) Chapters 62-4, 62-550, 62-555 and 62-560. The above-named permittee is hereby authorized to perform the work or operate the facility shown on the application and approved drawings, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

TO CONSTRUCT: Water treatment plant modifications to address the maximum contaminant level (MCL) exceedances of disinfection-by-products (DBPs) as specified in the consent order, OGC File No. 17-1067. The proposed improvements as are specifically intended to address the DBP exceedances while simultaneously adding reliability to the public water system (PWS) and improving the efficiency of iron removal.

PROPOSED CONSTRUCTION INCLUDES THE FOLLOWING COMPONENTS:

1. Replacement of the existing sand filters (Filter-Ag media) by green sand filters (GreensandPlus) specifically designed for the removal of iron prior to the ground storage tank. The existing filter vessels and control heads are to be utilized and retrofitted with GreensandPlus by the filter vendor. The filters are to be re-piped to the head of the treatment. Regeneration of GreensandPlus using potassium permanganate will be continuous at the proposed chemical injection location at the well head. The removal of iron at the beginning of the treatment process is expected to reduce the chlorine demand as well the iron oxide accumulation in the ground storage tank (GST).

The mode of operation for the filters will be exactly as previously utilized. Three 30-inch diameter filters will be utilized, with one out of service for backwashing. Each filter can treat 25 gallons per minute (GPM) at 5 GPM per square foot (sq. ft.). The well is to be throttled back to 50 GPM as necessary. The filters changeover is based on the amount of total water treated but can also be operated by a timer if necessary. Each filter unit backwashing will be done once every three days (one filter backwashed each day). The

backwash cycle is 14 minutes with a 6-minute rinse. The backwash and rinse will continue to be routed to the wastewater collection system. **No industrial waste permit was required as the low quantity of the effluent has not had historical negative impacts on the wastewater treatment plant.**

2. Construction of the proposed potassium permanganate chemical injection point and installation of Stenner Series 85MHP chemical feed pump for potassium permanganate injection at the well head prior to the re-piped/relocated filters.
3. Installation of a 3-inch turbine flow meter and associated valves at the well head to monitor the raw water production and filtered water quantities. The water production will be throttled to match the design capacity of the iron filters and associated potassium permanganate injection pumps.
4. Piping modifications to relocate the iron filters prior to the ground storage tank. To relocate the filters a 3-inch schedule 40 PVC site piping will be constructed from the well to the relocated filters with proposed Greensand media. The relocation of the iron filters closer to the water source will result in decreased demand for chlorine and decrease maintenance in terms of removing the iron precipitation within the storage tank.
5. Addition of a second-high service pump with a rated capacity of 100 GPM at 135 feet TD, with a new alternating control panel to provide added reliability.
6. Relocation of the post-chlorine injection point at the high service pump discharge pipe, before the 2,500-gallon (Gal)hydropneumatic tank. The existing pre-chlorine injection point on the riser pipe to the aeration trays will continue to be utilized to preclude the growth of algae in the GST. The post-chlorination or primary disinfectant feed system will be flow paced to the relocated mag-meter on the treatment effluent line. The relocation of the primary disinfectant feed location after the GST will reduce the chlorine contact time and which will eventually reduce DBPs.
7. Relocation of the mag-meter to the plant effluent line.

When the proposed WTP modifications are cleared for service, the rated design capacity of the plant will be 63,500 gallons per day (GPD) with the raw throughput and ground storage tank limiting. The plant will have an onsite media regeneration for removal of secondary contaminant (iron), an ion exchange removal of a secondary contaminant (iron), hypochlorination and aeration. The Woods Utility Company WTP will be reclassified as Category IV Class D (for a plant capacity less than 0.1 MGD). Accordingly, staffing will be by Class D or higher operator, 3 visits per week on nonconsecutive days for a total of 0.6 hour/week. The lead chief operator must be Class D or higher.

Any change in staffing as per the Rule will be considered by the Department when a request is submitted by the permittee after clearance, substantiated by relevant mitigating conditions for DEP approval and in accordance with Rule 62-699 F.A.C.

IN ACCORDANCE WITH: This permit does not pertain to any wastewater, storm water or dredge and fill aspects of the project. This permit is issued based upon the dates and submissions during the application process as follows: Construction plans, specifications and details received on December 29, 2017 and the response to the request for additional information received on March 13 and March 19, 2018.

LOCATION: The Woods Utility Company WTP is located at 11479 County Road 678, inn Webster, Florida

Work must be conducted in accordance with the Proposed Construction, General and Specific Conditions, attached hereto.

The permittee shall be aware of and operate under the Permit Conditions below. These applicable conditions are binding upon the permittee and enforceable pursuant to Chapter 403, Florida Statutes. [F.A.C. Rule 62-555.533(1)]

A. GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violation of these conditions.
2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
3. As provided in Subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other department permit that may be required for other aspects of the total project which are not addressed in this permit.
4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to

achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.

7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times (reasonable time may depend on the nature of the concern being investigated), access to the premises where the permitted activity is located or conducted to:
 - a. Have access to and copy any records that must be kept under conditions of the permit;
 - b. Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - c. Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.
8. If, for any reason, the permittee does not comply with or will be unable to comply with any condition or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - a. A description of and cause of noncompliance; and
 - b. The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance. The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Sections 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.
10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules. A reasonable time for compliance with a new or amended surface water quality standard, other than those standards addressed in Rule 62-302.500, shall include a reasonable time to obtain or be denied a mixing zone for the new or amended standard.

11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-730.300, F.A.C., as applicable. The permittee shall be liable for any non-compliance of the permitted activity until the transfer is approved by the Department.
12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
13. This permit also constitutes:
 - a. Determination of Best Available Control Technology (BACT)
 - b. Determination of Prevention of Significant Deterioration (PSD)
 - c. Certification of compliance with State Water Quality Standards (Section 401, PL 92-500)
 - d. Compliance with New Source Performance Standards
14. The permittee shall comply with the following:
 - a. Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - b. The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date of the sample, measurement, report, or application unless otherwise specified by Department rule.
 - c. Records of monitoring information shall include:
 - i. the date, exact place, and time of sampling or measurements;
 - ii. the person responsible for performing the sampling or measurements;
 - iii. the dates analyses were performed;
 - iv. the person responsible for performing the analyses;
 - v. the analytical techniques or methods used;
 - vi. the results of such analyses.
15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

SPECIFIC CONDITIONS

B. Construction Activities

1. Permit Modification

All construction must be in accordance with this permit. Before commencing work on project changes for which a construction permit modification is required per 62-555.536(1), the permittee shall submit to the Department a written request for a permit modification. Each such request shall be accompanied by one copy of a revised construction permit application, the proper processing fee and one copy of either a revised preliminary design report or revised drawings, specifications and design data. [F.A.C. Rule 62-555.536].

2. Professional Engineer Supervision

Permitted construction or alteration of public water supply systems must be supervised during construction by a professional engineer registered in the State of Florida if the project was designed under the responsible charge of a professional engineer licensed in the State of Florida. The permittee must retain the service of a professional engineer registered in the State of Florida to observe that construction of the project is in accordance with the engineering plans and specifications as submitted in support of the application for this permit. [F.A.C. Rule 62-555.520(3)].

3. Artifacts

If prehistoric or historic artifacts, such as pottery or ceramics, stone tools or metal implements, dugout canoe remains, or any other physical remains that could be associated with Native American cultures, or early colonial or American settlement are encountered at any time within the project site area, the permitted project should cease all activities involving subsurface disturbance in the immediate vicinity of such discoveries. The permittee, or other designee, should contact the Florida Department of State, Division of Historical Resources, Compliance and Review Section at 850.245.6333 or 800.847.7278, as well as the appropriate permitting agency office. Project activities should not resume without verbal and/or written authorization from the Division of Historical Resources and the permitting agency. In the event that unmarked human remains are encountered during permitted activities, all work shall stop immediately and the proper authorities notified in accordance with Section 872.05, *Florida Statutes*.

4. Delays and Extension of Permit

If delays will cause project completion to extend beyond the expiration date of this permit, the permittee shall submit to the Department a request to extend the expiration date of this permit including the appropriate processing fee. This request shall specify the reasons for the delay and shall be submitted to the Department for approval prior to the expiration date of this permit. Note that no specific construction permit shall be extended so as to remain in effect longer than five years. [F.A.C. Rule 62-555.536(4)].

5. Permit Transfer

In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. Persons proposing to transfer this permit must apply jointly for a transfer of the permit within 30 days after the sale or legal transfer of ownership of the permitted project that has not been cleared for service by the Department using form, 62-555.900(8), Application for Transfer of a PWS Construction Permit along with the appropriate fee. [F.A.C. Rule 62-555.536(5)]

6. Obligation to Obtain Other Permits

This permit satisfies Drinking Water permitting requirements only and does not authorize construction or operation of this facility prior to obtaining all other necessary permits from other program areas within the Department, or required permits from other state, federal, or local agencies.

7. Limits on Authorizing Connections

This permit is for **CONSTRUCTION ONLY** of the components listed in the first page of this permit. This permit shall not infer that the clearance necessary for connection will be granted. Partial clearance may be granted, if required.

8. Gasoline Contamination

If gasoline contamination is found at the construction site, work shall be stopped and the proper authorities notified. With the approval of the Department, ductile iron pipe and fittings, and solvent resistant gaskets materials shall be used in the contaminated area. The ductile pipe shall be used in the contaminated area. The ductile iron pipe shall extend 100 feet beyond any solvent noted. Any contaminated soil that is excavated shall be placed on an impermeable mat, covered with waterproof covering, and held for disposal. If the site cannot be properly cleaned, then consultation with the Department is necessary prior to continuing with the project construction.

9. Wetlands Jurisdiction

This permit does not constitute approval of construction on jurisdictional wetland areas; therefore such approval must be obtained separately from the Water Management District or from DEP ERP Section, as applicable, Permittee shall provide a copy of the permit approval to the Department if water main installation involves activities on wetlands.

C. Construction Standards

1. National Sanitation Foundation (NSF)

All products, including paints, which shall come into contact with potable water, either directly or indirectly, shall conform with National Sanitation Foundation (NSF) International, Water Chemicals Codex, Food Chemicals Codex, American Water Works

Association (AWWA) Standards and the Food and Drug Administration, as provided in Rule 62-555.320(3), F.A.C.

2. American Water Works Association (AWWA)

Water supply facilities, including mains, pipe, fittings, valves, fire hydrants and other materials shall be installed in accordance with the latest applicable AWWA Standards and Department rules and regulations. The system shall be pressure and leak tested in accordance with AWWA Standard C600 C603, or C605, as applicable, and disinfected in accordance with AWWA Standard C651-653, as well as in accordance with Rule 62-555.340, F.A.C.

3. Lead Free

The installation or repairs of any public water system, or any plumbing in residential or nonresidential facilities providing water for human consumption, which is connected to a public water system shall be lead free in accordance with Rule 62-555.322, F.A.C.

4. Asbestos

If any existing asbestos cement (AC) pipes are replaced under this permit, the permittee shall do so in accordance with the applicable rules of Federal Asbestos Regulation and Florida DEP requirements. For specific requirements applicable to AC pipes, the permittee should contact the Central District Office prior to commencing any such activities at (407) 897-4100. Please be aware that a notification is required to be submitted to the Department at least 10 days prior to the start of a regulated project.

5. Hazard and Reuse Setbacks

Setback distances between potable water wells and sanitary hazards shall be in accordance with 62-555.312, F.A.C. Reclaimed water land application areas, if applicable, must not be located within the setback distance from potable water supply wells established in Chapter 62-610, F.A.C.

6. Line Separation

Permittee shall maintain vertical clearance and horizontal separation between water mains and sanitary sewers, storm sewers, etc. unless approved otherwise by the Department, as provided in Rule 62-555.314, F.A.C., and Section 8.6 of *Recommended Standards for Water Works*, a manual adopted by reference in Rule 62-555.330(3), F.A.C.

7. Color Coding of Pipes

The new or altered aboveground piping at the drinking water treatment plant shall be color coded and labeled as recommended in Section 2.14 of "Recommended Standards for Water Works, 1997 Edition". [F.A.C. Rule 62-555.320(10)]

8. Cross Connections

Permittee shall ensure that there shall be no cross-connection with any non-potable water source in accordance with Rule 62-555.360, F.A.C.

D. Operational Requirements

1. Staffing

When the proposed WTP modifications are cleared for service, the rated design capacity of the plant will be 63,500 gallons per day (GPD) with the raw throughput and ground storage tank limiting. The plant will have an onsite media regeneration for removal of secondary contaminant (iron), an ion exchange removal of a secondary contaminant (iron), hypochlorination and aeration. The Woods Utility Company WTP will be reclassified as Category IV Class D (for a plant capacity less than 0.1 MGD). Accordingly, staffing will be by Class D or higher operator, 3 visits per week on nonconsecutive days for a total of 0.6 hour/week. The lead chief operator must be Class D or higher. [F.A.C. Rule 62-699.310].

Any change in staffing as per the Rule will be considered by the Department when a request is submitted by the permittee after clearance, substantiated by relevant mitigating conditions for DEP approval and in accordance with Rule 62-699 F.A.C.

2. Operation and Maintenance to comply with Water Quality Standards

The supplier of water shall operate and maintain the public water system so as to comply with applicable standards in F.A.C. Rule 62-550 and 62-555.350.

3. Record Drawings

The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.

4. State Watch Office

The permittee or suppliers of water shall telephone the State Watch Office (SWO), at 1-800- 320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system in accordance with the F.A.C. Rule 62-555.350(10).

E. Monitoring Provisions

1. Compliance Monitoring by System Type

Permittee shall follow the guidelines of Chapters 62-550, 62-555, and 62-560, F.A.C., regarding public drinking water system standards, monitoring, reporting, permitting, construction, and operation.

This facility is a Community Water System as defined in F.A.C. Rule 62-550.200(12) and shall comply with the applicable chemical, radiological, lead and copper, and

bacteriological monitoring requirements of F.A.C. Rule 62-550. Such requirements shall be initiated within the quarter that the water treatment facility is placed into service (i.e. calendar quarters such as January through March or April through June) and the results submitted to the Department.

2. Chlorine Residual

The Water Treatment Plant shall maintain throughout the distribution system, a minimum continuous and effective free chlorine residual of 0.2 mg/L (or its equivalent). A minimum system pressure of 20 psi must be maintained throughout the system. Also, safety equipment shall be provided and located outside of chlorine room.

F. Clearance Requirements

1. Clearance Letter

The permittee must instruct the engineer of record to request system clearance from the Department within sixty (60) days of completion of construction, testing and disinfecting the system. Bacteriological test results shall be considered unacceptable if the test was completed more than 60 days before the Department receives the results. [F.A.C. Rule 62-555.340(2)(c)]

Permitted construction or alteration of a public water system may not be placed into service until a letter of clearance has been issued by the Department. [F.A.C. Rule 62-555.345]

2. Requirements to Obtain Clearance

After submitting the permit clearance package, the permittee will contact DEP_CD@dep.state.fl.us to **establish a date/time for an inspection of the components contained in this permit.**

Prior to placing this project into service, Permittee shall submit, at a minimum, all of the following to the Department for evaluation and approval for operation, as provided in Rules 62-555.340 and 62-555.345, F.A.C.:

- a. The engineer's *Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components Into Operation* {DEP Form 62-555.900(9)};
- c. Certified record drawings, if there are any changes noted for the permitted project.
- d. Analytical results from two consecutive days of satisfactory bacteriological samples from locations found in paragraph 3 below.
- e. Copy of a satisfactory pressure test of the process piping performed in accordance with AWWA Standards. [F.A.C. Rule 62-555.320(21) (a)(1)].
- f. Photographs of the above ground installation.

- g. Provide evidence that the required operation and maintenance(O&M) manual for the water treatment plant is in place, which will be updated thereafter as necessary to reflect plant modifications. The manual shall contain operation and control procedures, and preventive maintenance and repair procedures, for all plant equipment and shall be made available for reference at the plant or at a convenient location near the plant. Bound and indexed equipment manufacturer manuals shall be considered sufficient to meet the requirements of this subsection. [F.A.C. 62-555.350 (13)].

3. Cleaning, Disinfecting, and Bacteriological Samples

The new facilities shall be cleaned, disinfected, and bacteriologically cleared in accordance with Chapter 62-555, F.A.C. The bacteriological clearance data shall be submitted to the Department with the engineer's certification of construction completion. [Section 62-555.340 and 62-555.315(6)(b), F.A.C.]

Bacteriological Sampling Locations: Copies of results from satisfactory bacteriological samples shall be submitted with the clearance package. Samples shall be taken from locations listed below, in accordance with Rules 62-555.315 (6), 62-555.340 and 62-555.330, F.A.C. and American Water Works Association (AWWA) Standard C 651-92.

The engineer-of-record shall submit a sampling plan showing the location of the bacteriological sampling points, considering the following locations:

- a. At the 3-inch schedule 40 PVC site piping constructed from the well to the relocated filters with proposed Greensand media.
- b. At the piping connecting to the existing riser to the tray aerators.
- c. At the new high service pump discharge pipe before it connects to the influent line to the hydropneumatic tank.

Each location shall be sampled on two separate days (at least 6 hours apart) with sample point locations and **chlorine residual readings clearly indicated** on the report and/or drawings.

Bacteriological sample results will be considered unacceptable if the tests were completed more than 60 days before the Department received the results.

Each location shall be sampled on two separate days (at least 6 hours apart) with sample point locations and chlorine residual readings **clearly indicated** on the report and/or drawings.

Per Rule 62-555.340, F.A.C., and AWWA Standard C653, which is referenced in Rule 62-555.340, F.A.C, all newly constructed chemical feed system components should be cleaned, rinsed with disinfectant, and bacteriologically evaluated unless the system is feeding a chemical upstream of surface water filtration and disinfection facilities or is feeding a disinfectant, in which case the system need only be cleaned.

Permittee:
The Woods Utility Company
Gary Deremer, President
Page 12

DEP File No.:
0278566-002-WC

Please submit the entire clearance document package in electronic format to DEP_CD@dep.state.fl.us. If the file is very large, you may post it to the Water Electronic Submittal folder on the Central District's ftp site at:

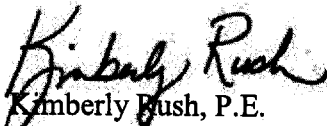
ftp://ftp.dep.state.fl.us/pub/incoming/Central_District/Water%20Electronic%20Applications.

After posting the document, send an e-mail to DEP_CD@dep.state.fl.us alerting us that it has been posted.

Any submitted drawings (should be sized 11" x 17") and the engineer of record's signed seal and dates on the required document must be legible for acceptance.

Forms: <http://www.dep.state.fl.us/water/drinkingwater/forms.htm>

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION



Kimberly Rush, P.E.
Permitting and Waste Cleanup Program Administrator
Central District Office



FLORIDA DEPARTMENT OF Environmental Protection

CENTRAL DISTRICT OFFICE
3319 MAGUIRE BLVD, SUITE 232
ORLANDO FLORIDA 32803

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Noah Valenstein
Secretary

Notification of Acceptance of Use of a General Permit for Iron or Manganese Sequestration

Permittee:

Gary Deremer, Owner
The Woods Utility Company
5320 Captains Court
New Port Richey, FL 34652
GDeremer@uswatercorp.net

Permit Number: 0278566-003-WCGP

Issue date: July 10, 2019

Expiration Date: July 9, 2024

County: Sumter

Project Name: The Woods WTP Iron Sequestration

Water Supplier: The Woods Utility Company

PWS ID: 6600347

PWS Type: Community

Dear Mr. Deremer:

On July 10, 2019, the Florida Department of Environmental Protection received a "Notice of Intent to Use the General Permit for Construction of Water Main Extensions for PWSs" [DEP Form No. 62-555.900(7)], under the provisions of Rule 62-4.530 and Chapter 62-555, Florida Administrative Code (F.A.C.). The proposed project includes the construction of iron sequestration system using Aqua Gold 170. Aqua Gold 170 is a blended phosphate solution for iron sequestration and coating of the distribution piping for corrosion control. The corrosion control injection system includes: 1) Stenner 45MHP-2 feed pump, 3.0 gallons per day (GPD), chemical feed pump to feed Aqua Gold 170 at the injection location after the two existing high service pumps and prior to chlorination, and 2) a 15-gallon FDA and USDA compliant pre-packaged high-density polyethylene container to store Aqua Gold 170 phosphate solution. The Aqua Gold 170 is ANSI/NSF 60 approved for drinking water purposes. The project is located at 11479 County Road 678, Webster, Florida.

Based upon the submitted Notice and accompanying documentation, this correspondence is being sent to advise that the Department does not object to the use of such general permit at this time. Please be advised that the permittee is required to abide by Rule 62-555.405, F.A.C., all applicable rules in Chapters 62-4, 62-550, 62-555, F.A.C., and the General Conditions for All General Drinking Water Permits (found in 62-4.540, F.A.C.).

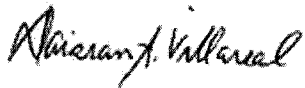
The permittee shall comply with all sampling requirements specific to this project. These requirements are attached for review and implementation.

Pursuant to Rule 62-555.345, F.A.C., the permittee shall submit a certification of construction completion [DEP Form No. 62-555.900(9)] to the Department and obtain approval, or clearance, from the Department before placing any water main extension constructed under this general permit into operation for any purpose other than disinfection or testing for leaks.

Within 30 days after the sale or legal transfer of ownership of the permitted project that has not been cleared for service in total by the Department, both the permittee and the proposed permittee shall sign and submit an application for transfer of the permit using Form 62-555.900(8), F.A.C., with the appropriate fee. The permitted construction is not authorized past the 30-day period unless the permit has been transferred.

This permit will expire five years from the date of issuance. If the project has been started and not completed by that time, a new permit must be obtained before the expiration date in order to continue work on the project, per Rule 62-4.030, F.A.C.

Sincerely,



Daissan A. Villareal, P.E.
Professional Engineer II
Florida Department of Environmental Protection

cc: W. Murray Blackman, P.E., DNM Engineering & Associates, Inc.
[dnmengineering@embarqmail.com]
Reggie Phillips, Daissan Villareal, FDEP

CLEARANCE REQUIREMENTS

Requirements for clearance upon completion of projects are as follows:

1) Clearance Form

Submission of a fully completed Department of Environmental Protection (DEP) Form 62-555.900(9) Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components into Operation and a copy of this general permit notification.

2) Record Drawings, if deviations were made

Submission of the portion of record drawings showing deviations from the DEP construction permit, including preliminary design report or drawings and specifications, if there are any deviations from said permit (Note that it is necessary to submit a copy of only the portion of record drawings showing deviations and not a complete set of record drawings.).

3) Bacteriological Results

Copies of satisfactory bacteriological analysis (a.k.a. Main Clearance), taken within sixty (60) days of completion of construction, from locations within the distribution system or water main extension to be cleared, in accordance with Rules 62-555.315(6), 62-555.330, and 62-555.340, F.A.C. and American Water Works Association (AWWA) Standard C 651-92, as follows:

- At the high service pump common discharge pipe before the existing chlorine injection point.

Each location shall be sampled on two consecutive days, with sample points and chlorine residual readings clearly indicated on the report. **A sketch or description of all bacteriological sampling locations must also be provided.**

Please submit the entire clearance document package in electronic format to DEP_CD@dep.state.fl.us. If the file is very large, you may post it to the Water Electronic Submittal folder on the Central District's ftp site at:
ftp://ftp.dep.state.fl.us/pub/incoming/Central_District/Water%20Electronic%20Applications.

After posting the document, send an e-mail to DEP_CD@dep.state.fl.us, alerting the Department that it has been posted.

Any submitted drawings (should be sized 11" x 17") and the engineer of record's signed seal and dates on the required document must be legible for acceptance.

Forms: <http://www.dep.state.fl.us/water/drinkingwater/forms.htm>

For further clarification contact: Daissan A. Villareal,
Suite 232
3319 Maguire Boulevard,
Orlando, Florida 32803-3767
(407) 897-4129

Troy Rendell

From: Troy Rendell
Sent: Wednesday, July 24, 2019 1:57 PM
To: 'URDUJA DE LA CUEVA'
Cc: Sharon Purviance; 'Evelyn Alicea'
Subject: RE: 7-24-19 Re: PSC Request No. 1313919W - Urduja De La Cureva

Again, the utility's lines (owned by The Woods) are PVC up to the water meter. From what you previously indicated in your e-mails, your residence has galvanized iron water lines on your side of the water meter. We believe this is contributing to the issues of discolored water at your home. Also, since you only are there on certain weekends – and not everyday – the water sits in your service lines between the meter and your house. Since you indicated your service lines are iron – this exasperates the issue. When you return to your residence – you should first open the outside spigot to flush out the old water that sits in your lines. Since it may sit a week or two with no usage, the chlorine residual also dissipates.

The water leaving the treatment plant is distributed throughout the service territory through a water distribution system consisting of various size water mains and service.

It is not correct that if you aren't there you incur no charges and it is also not true that you only pay for gallons. I sent you the water and wastewater tariffs. The Base Facility Charge is charged to all active customers whether there is any usage or not. It is a fixed charge to cover fixed costs regardless of water/wastewater usage. The gallons are charged separately based upon the water gallons registered on the water meter. Even if there is no usage, the water base charge is currently \$19.11 and the wastewater base charge is currently \$38.47 for a total fixed charge of \$57.58 – this does not include any gallons. Consumption is charged separately, so if there is no usage for the month the fixed charge is currently \$57.58.

Thank you.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, July 24, 2019 12:11 PM
To: Troy Rendell
Cc: Consumercr Support
Subject: 7-24-19 Re: PSC Request No. 1313919W - Urduja De La Cureva

Yes you replied to my several emails, but the coloration of water did not improve and your reason is that my and/or my neighbors (who told me that they have the same problem), water pipes are old and rusty.

How come that when it does not rain heavily the water is clear enough that it can be used for washing but when it rains heavily the water turns brown I saved samples.

I have to waste several gallons of water to flush out the dark brown color before I can have the yellowish color and I pay for this wasted water.

From the water well or treatment area, how do you distribute the water to my house and my neighbors?

Don't you use water pipes as old as the water pipes of houses or even older?

Have you looked at your water pipes that are used to distribute water to houses? From your water well to your water meter, are you sure there are no leakage?

And if I do not rent anything, I should be paying per gallon of water used only, what are the other added charges?

Thank you.

Urduja De La Cueva

On Wednesday, July 24, 2019, 10:20:20 AM CDT, Troy Rendell <trendell@uswatercorp.net> wrote:

Please find attached The Woods Utility Company's response to PSC Request No. 1313919W - Urduja De La Cureva.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

Request No. 1313919W

Name DE LA CUEVA , URDUJA MS

Business Name

Consumer Information Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W County: Sumter Phone: (228) -238-9418 City/Zip: Webster / 33597- Account Number: Caller's Name: URDUJA DE LA CUEVA Mailing Address: P.O. BOX 9352 City/Zip: TAMPA , FL 33674 Can Be Reached: (228) -238-9418 E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: DH Date: 07/23/2019 Time: 15:56 Via: E-MAIL Prelim Type: IMPROPER BILLS PO: Disputed Amt: 0.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1313919W Response Needed From Company? Y Date Due: 08/13/2019 Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	

Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, July 23, 2019 3:53 PM
To: Consumercr Support; Consumer Contact
Cc: Troy Rendell; Rita Varona
Subject: 7-23-19 US WATER & THE WOOD UTILITY CO

July 23, 2019
CONSUMERS AFFAIRS DEPT.
Sir,

Request No. 1313919W

Name DE LA CUEVA , URDUJA MS

Business Name

PAGE NO: 1

I have written several emails addressed to the manager and letters sent to Billing & Payment Processing Center of US WATER and THE WOODS UTILITY CO., P.O. Box 151245 CAPE CORAL, FL 33915-1245, protesting the quality of water and excessive charges.
My name is URDUJA S. DE LA CUEVA, residing at 11587 CR 675W WEBSTER, FL 33597.
EMAIL: urduja_fl2016@yahoo.com

MY PROBLEMS:

1. The off and on coloration of water distributed to my house and to my neighbors.
2. Reason for coloration given by US Water and The Woods Utility Co., manager or official is that, water pipes in my house are old and rusty. If this is true, why is it that, when it is NOT raining heavily, the water is clear enough for washing? When it rains heavily the water turns dark brown and after running several gallons of water the water turns light brown then yellowish but not clear like distilled water. (I have samples saved to prove this) I asked my neighbors about this coloration and they told me that they have the same problem.
3. When I am out of town, my water bill is as much as when I am at home. Reason for excessive billing given by US Water and The Woods Utility Co., Customer Service, is that consumer pays service monthly LIKE a renter of a house would pay rent monthly whether present in the house or out of town. How can this be true, water usage is paid by gallons NOT by occupancy unless consumers are renting old and rusty water pipes?
4. I and other Consumers are forced to BUY bottled water for drinking and cooking. I take my showers at the gym because my skin becomes itchy and have rashes when I take showers at my house, I also have proofs for this. Some consumers like I do, wash clothes at coin laundry machine, for cleaner laundry and lesser cost. These expenses should be deducted from US Water and The Woods Utility Co., BILLING CHARGES or LOWER COST OF WATER.

Thank you.

Respectfully,

Ms. Urduja S. De La Cueva

I'm sending a copy of this to the manager (email) and Customer Service (letter with my payment for the month) to the US WATER and THE WOODS UTILITY CO.. "

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Request No.	1313919W	Name	DE LA CUEVA ,URDUJA MS	Business Name	
-------------	----------	------	------------------------	---------------	--

PAGE NO: 2

THE WOODS UTILITY COMPANY

June 22, 2018

Urduja De La Cueva
P.O. Box 9352
Tampa, FL 33674

RE: FPSC Request No. 1313919W
11587 CR 675W, Webster, FL
Account 5480045

Dear Ms. De La Cueva,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1313919W. As you are aware, I previously responded to Request No. 1280903W on June 22, 2018. I'm providing an update from that previous response.

In your request, you again expressed concerns over the water quality at The Woods Utility Company (The Woods), as well as the rates and charges. I'll address each concern separately.

Water Quality

As previously stated in my June 22, 2018 letter, The Woods was under a Consent Order with the Department of Environmental Protection (FDEP) to make modifications to the existing water treatment plant, specifically to the filtration. This has been completed on a Final Clearance was received on February 7, 2019.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

The Woods re-evaluated its flushing plan in order to efficiently flush the distribution system. The utility recently installed five (5) automatic flushers throughout its distribution system. Recently, on July 9, 2019, The Woods conducted a system wide uni-directional flushing of the distribution system. This system-wide flush removed a significant amount of residual iron and sediment throughout the system.

Page 2 of 2
Ms. De La Cueva
July 24, 2019

The utility is now relying on the recently installed auto-flushers to continually flush the distribution system. Again, the water leaving the treatment plant is clear and odorless.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

In addition, The Woods is proceeding to add a sequesterant that also coats the water lines as an additional effort to address the residual iron that remains in the system. The utility is moving forward with permitting with the FDEP.

Billing Concerns

You have previously sent numerous e-mails to me in the past concerning the rates charged. See attached e-mails dated January 11, 2019, February 21, 2019 and February 25, 2019. As I've previously explained, the customers of The Woods are not renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.

The utility is required to charge the rates prescribed in its FPSC approved tariffs pursuant to Section 367.091, Florida Statutes. There are fixed base facility charges for both water and wastewater, regardless of any usage. I've attached the current approved tariffs for your convenience.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell", written over a horizontal line.

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company



FLORIDA DEPARTMENT OF Environmental Protection

CENTRAL DISTRICT OFFICE
3319 MAGUIRE BLVD., SUITE 232
ORLANDO, FLORIDA 32803

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Noah Valenstein
Secretary

POTABLE WATER CLEARANCE – TOTAL

February 7, 2019

Gary Deremer, President
The Woods Utility Company
4939 Cross Bayou Boulevard
New Port Richey, FL 34652
gderemer@uswatercorp.net

Clearance Type: Total

Sumter County

Permit Number: 0278566-002-WC

PWS Name: US Water Services Corporation

PWS ID: 6600347

Project Name: The Woods Utility Company Water Treatment Plant (WTP) Modifications

Project Location: The Woods Utility Company WTP is located at 11479 County Road 678, inn
Webster, Florida

Dear Mr. Deremer:

This letter acknowledges receipt of the certification, dated January 23, 2019, for the subject water treatment plant modification. The submitted information demonstrates the water treatment plant modification has been constructed in accordance with the FDEP Permit Number above and related plans and materials and that satisfactory pressure and bacteriological tests were conducted in accordance with the AWWA standards. Based on the certification and satisfactory bacteriological results, the Department is clearing the system for service.

Constructed components included the following:

1. Replaced the existing sand filters (Filter-Ag media) by green sand filters (Greens and Plus) specifically designed for the removal of iron prior to the ground storage tank. The existing filter vessels and control heads are to be utilized and retrofitted with Greens and Plus by the filter vendor. The filters are to be re-piped to the head of the treatment. Regeneration of Greens and Plus using potassium permanganate will be continuous at the proposed chemical injection location at the well head. The removal of iron at the beginning of the treatment process is expected to reduce the chlorine demand as well the iron oxide accumulation in the ground storage tank (GST).

The mode of operation for the filters will be exactly as previously utilized. Three 30-inch diameter filters will be utilized, with one out of service for backwashing. Each filter can treat 25 gallons per minute (GPM) at 5 GPM per square foot (sq. ft.). The well is to be throttled back to 50 GPM as necessary. The filters changeover is based on the amount of total water treated but can also be operated by a timer if necessary. Each filter unit backwashing will be done once every three days (one filter backwashed each day). The backwash cycle is 14 minutes with a 6-minute rinse. The backwash and rinse will continue to be routed to the wastewater collection system. **No industrial waste permit was required as the low quantity of the effluent has not had historical negative impacts on the wastewater treatment plant.**

2. Potassium permanganate chemical injection point and installation of Stenner Series 85MHP chemical feed pump for potassium permanganate injection at the well head prior to the re-piped/relocated filters is constructed.
3. Installation of a 3-inch turbine flow meter and associated valves at the well head to monitor the raw water production and filtered water quantities. The water production will be throttled to match the design capacity of the iron filters and associated potassium permanganate injection pumps.
4. Piping modifications to relocate the iron filters prior to the ground storage tank. To relocate the filters a 3-inch schedule 40 PVC site piping is constructed from the well to the relocated filters with proposed Greensand media. The relocation of the iron filters closer to the water source will result in decreased demand for chlorine and decrease maintenance in terms of removing the iron precipitation within the storage tank.
5. Addition of a second 5 HP high service Franklin, Model No. FTB5CI pump with a rated capacity of 100 GPM at 135 feet TD, with a new alternating control panel to provide added reliability.
6. Relocation of the post-chlorine injection point at the high service pump discharge pipe, before the 2,500-gallon (Gal)hydropneumatic tank. The existing pre-chlorine injection point on the riser pipe to the aeration trays will continue to be utilized to preclude the growth of algae in the GST. The post-chlorination or primary disinfectant feed system will be flow paced to the relocated mag-meter on the treatment effluent line. The relocation of the primary disinfectant feed location after the GST will reduce the chlorine contact time and which will eventually reduce DBPs.
7. Relocation of the mag-meter to the plant effluent line.

WTP modifications rated design capacity of the plant will be 63,500 gallons per day (GPD). The plant will have an onsite media regeneration for removal of secondary contaminant (iron), an ion exchange removal of a secondary contaminant (iron), hypo chlorination and aeration. The Woods Utility Company WTP will be reclassified as Category IV Class D (for a plant capacity less than 0.1 MGD). Accordingly, staffing will be by Class D or higher operator, 3 visits per week on nonconsecutive days for a total of 0.6 hour/week. The lead chief operator must be Class D or higher.

Any change in staffing as per the Rule will be considered by the Department when a request is submitted by the permittee after clearance, substantiated by relevant mitigating conditions for DEP approval and in accordance with Rule 62-699 F.A.C.

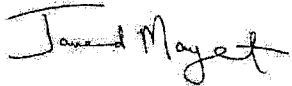
The Woods Utility Company

Page 2 of 2

February 7, 2019

If you have any questions or comments regarding this total clearance, please contact Javed Mayet by telephone at 407-897-4128 or by e-mail at Javed.Mayet@dep.state.fl.us.

Sincerely,



Javed Mayet, P.E.

Engineering Specialist

Florida Department of Environmental Protection

cc: Mohammed Y. Kader, P.E., US Water Services Corporation, mkader@uswatercorp.net
Rebecca Bowden, Jason Seyfert, Reggie Phillips, Jill Farris, Javed Mayet, Pamala Yates, FDEP

RESIDENTIAL SERVICE

RATE SCHEDULE (RS)

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water and irrigation service for all purposes in private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Monthly
- RATE -

<u>Meter Sizes</u>	<u>Base Facility Charge</u>
5/8" x 3/4"	\$ 19.11
3/4"	\$ 28.67
1"	\$ 47.78
1 1/2"	\$ 95.55
2"	\$ 152.88
3"	\$ 305.76
4"	\$ 477.75
6"	\$ 955.50
8"	\$ 1,528.80
10"	\$ 2,197.65

Charge per 1,000 gallons	
0-6,000 gallons	\$ 6.58
6,001 - 12,000 gallons	\$ 9.90
Over 12,000 gallons	\$ 13.17

- MINIMUM CHARGE - Base Facility Charge
- TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

- EFFECTIVE DATE - June 17, 2019
- TYPE OF FILING - 2019 Price Index

WS-2019-0042

GARY A. DEREMER
ISSUING OFFICER

PRESIDENT
TITLE

THE WOODS UTILITY COMPANY
WASTEWATER TARIFF

THIRD REVISED SHEET NO. 13.0
CANCELS SECOND REVISED SHEET NO. 13.0

RESIDENTIAL SERVICE

RATE SCHEDULE (RS)

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For wastewater service for all purposes in private residences and individually metered apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

RATE -

<u>Meter Sizes</u>	<u>Base Facility Charge</u>
All Meter Sizes	\$ 38.47
Charge per 1,000 gallons 6,000 gallon cap	\$ 9.12

MINIMUM CHARGE - Base Facility Charge

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

EFFECTIVE DATE - June 17, 2019

TYPE OF FILING - 2019 Price Index

Troy Rendell

From: Troy Rendell
Sent: Friday, January 11, 2019 10:25 AM
To: 'URDUJA DE LA CUEVA'
Cc: Sharon Purviance
Subject: RE: CR 675 YELLOWISH WATER

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Sincerely,
Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, January 8, 2019 1:49 AM
To: Troy Rendell
Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Thursday, February 21, 2019 4:26 PM
To: 'URDUJA DE LA CUEVA'
Subject: RE: CR 675 YELLOWISH WATER

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for your convenience. I've sent this information several times.

- 1) The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.
- 2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there may be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.
- 3) Also as previously stated, The Woods does not own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.
- 4) Also as previously stated – the customers of The Woods are not renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.
- 5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed all your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell
U.S. Water Services Corporation



4939 Cross Bayou Boulevard
New Port Richey, FL 34652
(Office) 727-848-8292 x245
(Fax) 727-848-7701
(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, February 21, 2019 11:44 AM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes are PVC. The utility's distribution system (water pipes) are not rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer e-mailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are not rusty corroded pipes but are PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 1:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President – Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 12:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

----- Forwarded message -----

From: **URDUJA DE LA CUEVA** <urduja_fl2016@yahoo.com>
Date: Tue, Feb 19, 2019, 10:18 AM
Subject: Re: CR 675 YELLOWISH WATER
To: Troy Rendell <trendell@uswatercorp.net>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Tuesday, January 8, 2019 1:49 AM

To: Troy Rendell

Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Monday, February 25, 2019 7:46 AM
To: 'URDUJA DE LA CUEVA'
Subject: RE: CR 675 YELLOWISH WATER

Good morning and thank you for your reply.

Again, you are not "renting" the lines – I'm not sure who stated that – but that is incorrect. The Woods has not changed its distribution system, it is the same as when it was purchased in 2013. It has always been PVC.

The service lines owned by you may be galvanized iron piping, as stated before. They are owned by you the homeowner/property owner, and not by the utility. As such the utility cannot and does not replace service lines or piping under or inside your residence. If you wanted these replaced, you may wish to consider a Florida licensed plumber to be retained.

You have been given all information relevant to your concerns.

Thank you and have a great week.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, February 22, 2019 8:23 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

Thank you for your repeated explanation which I understood the first time, however what you have written is not what I can see.

You stated that the IRON PIPES WERE CHANGED HOWEVER IF YOU COME TO MY HOUSE OR I SHOULD TAKE PICTURES OF THEM THE WATER PIPES THAT ARE ON THE SIDE OF MY HOUSE ARE IRON.

Maybe the water pipes where you start distributing water from your reservoir were changed but NOT THE WATER PIPES IN THE HOUSES LIKE MINE, AND IT IS IN THESE CORRODED IRON WATER PIPES THAT I AM RENTING OVER \$50/MONTH, I was told, THAT I RECEIVE THE WATER YOU SUPPLY.

I was told that I am renting water pipelines and sewer AT THE WOOD UTILITY INC., for almost or over \$50 and the rest shown on the bill is the water usage. I will search for the email I received about this. This is the reason why I want the office address of WOOD UTILITY INC.,

Urduja De La Cueva

On Thursday, February 21, 2019, 4:25:48 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for you convenience. I've sent this information several times.

- 1) The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.
- 2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there may be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.
- 3) Also as previously stated, The Woods does not own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.
- 4) Also as previously stated – the customers of The Woods are not renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.
- 5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed all your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Thursday, February 21, 2019 11:44 AM

To: Troy Rendell

Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes **are** PVC. The utility's distribution system (water pipes) are **not** rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer e-mailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are **not** rusty corroded pipes but **are** PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 1:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV

PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President – Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Wednesday, February 20, 2019 12:03 PM

To: Troy Rendell

Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

----- Forwarded message -----

From: **URDUJA DE LA CUEVA** <urduja_fl2016@yahoo.com>

Date: Tue, Feb 19, 2019, 10:18 AM

Subject: Re: CR 675 YELLOWISH WATER

To: Troy Rendell <trendell@uswatercorp.net>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, January 8, 2019 1:49 AM
To: Troy Rendell
Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

THE WOODS UTILITY COMPANY

July 23, 2019

Kurt Schrotenboer
11484 County Road 675
Webster, FL 33597

RE: FPSC Request No. 1313890W - Account 54800903

Dear Mr. Schrotenboer,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1313890W, concerning the water quality received from The Woods Utility Company (The Woods).

Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic

matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365

days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

The Woods re-evaluated its flushing plan in order to efficiently flush the distribution system. The utility recently installed five (5) automatic flushers throughout its distribution system. Recently, on July 9, 2019, The Woods conducted a system wide uni-directional flushing of the distribution system. This system-wide flush removed a significant amount of residual iron and sediment throughout the system. The utility is now relying on the recently installed auto-flushers to continually flush the distribution system. Again, the water leaving the treatment plant is clear and odorless.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

In addition, The Woods is proceeding to add a sequesterant that also coats the water lines as an additional effort to address the residual iron that remains in the system. The utility is moving forward with permitting with the FDEP. As the FPSC has requested, I have attached the most recent Consumer Confidence Report (CCR) for The Woods.

Page 4 of 4
Mr. Schrotenboer
July 23, 2019

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and a stylized "R".

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

Cc: Ellen Plendl, Florida Public Service Commission

2018 WATER QUALITY REPORT

The Woods Utility Company

DISBURSED YOUR WATER IS SAFE

We are pleased to provide you with this year's Water Quality Report. We want to keep you informed about the quality water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water.

We routinely monitor for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2018. Data obtained before January 1, 2018, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

This report shows our water quality results and what they mean.

YOUR WATER SOURCE

Your water is obtained from a groundwater source which draws from the Floridan Aquifer. The water is then aerated and filtered to reduce iron and hydrogen sulfide for odor control, then chlorinated for disinfection purposes.

SOURCE WATER ASSESSMENT

In 2018, the Florida Department of Environmental Protection performed a Source Water Assessment on our system. Information provided by this assessment indicated two potential sources of contamination with a low susceptibility level. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at: www.dep.state.fl.us/swapp

HOW TO REACH US

If you have any questions about this report or concerning your water utility, please contact U.S. Water Services Corporation at (727) 848-8292. We encourage our valued customer to be informed about their water utility.

Important Health Information

For Customer with Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

About Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Woods Utility Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

2018 WATER QUALITY REPORT

The Woods Utility Company

Additional Drinking Water

ADDITIONAL HEALTH INFORMATION

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

(A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

(B) Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

(C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

(D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

(E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the **Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791**.

HOW TO READ THE TABLE

In the table accompanying this report you may find unfamiliar terms and abbreviations. The following definitions are provided to assist you with understanding the report.

Important Definitions:

- **Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Action Level or AL:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **Locational Running Annual Average (LRAA):** the average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.
- **Maximum Residual Disinfectant Level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **ND:** Means not detected and indicates that the substance was not found by laboratory analysis.
- **Parts per Billion (ppb) or Micrograms per Liter (µg/l):** One part by weight of analyte to 1 billion parts by weight of the water sample.
- **Parts per Million (ppm) or Milligrams per Liter (mg/l):** One part by weight of analyte to 1 million parts by weight of the water sample.
- **Picocurie per Liter (pCi/L):** Measure of the radioactivity in water.

2018 WATER QUALITY REPORT

The Woods Utility Company

Water Quality Results Summary

RADIOACTIVE CONTAMINANTS							
Contaminant and Unit of Measurement	Dates of Sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Alpha emitters (pCi/L)	04/2018	N	4.1	N/A	0	15	Erosion of natural deposits
Radium 226 + 228 or combined radium (pCi/L)	04/2018	N	4.1	N/A	0	5	Erosion of natural deposits

INORGANIC CONTAMINANTS							
Contaminant and Unit of Measurement	Dates of Sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Arsenic (ppb)	02/2019	N	0.20	N/A	0	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	02/2019	N	0.0084	N/A	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride (ppm)	02/2019	N	0.19	N/A	4	4.0	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum level of 0.7
Nitrate (as nitrogen) (ppm)	02/2019	N	0.15	N/A	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium (ppm)	02/2019	N	17	N/A	N/A	160	Saltwater intrusion, leaching from soil

DISINFECTANT AND DISINFECTION BY PRODUCTS							
Disinfectant or Contaminant and Unit of Measurement	Dates of Sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Chlorine (ppm)	Monthly 2018	N	1.4	0.8 – 1.7	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	Quarterly 2018	N	52.83	23.84 – 56.44	NA	MCL = 60	Water additive used to control microbes
TTHM [Total trihalomethanes] (ppb)	Quarterly 2018	Y	82.83	45.27 – 70.54	NA	MCL = 80	Water additive used to control microbes

In 2018 our water system was in violation of federal and state water quality standards for exceeding the MCL for total trihalomethanes as seen in the table. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

We are required to take samples and report the results to the regulatory agency throughout the year. In the second quarter of 2018 we took the samples for Haloacetic Acids (five) (HAA5), and TTHM [Total trihalomethanes] on time, but failed to submit the report to the regulatory agency on time, resulting in a reporting violation. We reviewed our administrative system to ensure all reporting requirements are met in the future.

LEAD AND COPPER (TAP WATER)							
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	Exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Copper (tap water) (ppm)	07/2018	N	0.22	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water)(ppb)	07/2018	N	2.35	0	0	15	Corrosion of household plumbing systems, erosion of natural deposits

Table Notes:

- Results in the Level Detected column for radiological contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.
- For chloramines, or chlorine, the level detected is the the highest running annual average (RAA), computed quarterly, of monthly averages of all samples collected. The range of results is the range of results of all the individual samples collected during the past year.
- For haloacetic acids or TTHM, the level detected is the highest RAA, computed quarterly, of quarterly averages of all samples collected if the system is monitoring quarterly or is the average of all samples taken during the year if the system monitors less frequently than quarterly. Range of results is the range of individual samples (lowest to highest) for all monitoring locations.

Request No. 1313890WName SCHROTENBOER ,KURT MR.

Business Name _____

Consumer Information Name: KURT SCHROTENBOER Business Name: Svc Address: 11484 CR675 County: Sumter Phone: (727) -586-6967 City/Zip: Webster / 33597- Account Number: 54800903 Caller's Name: KURT SCHROTENBOER Mailing Address: 11484 CR675 City/Zip: WEBSTER , FL 33597- Can Be Reached: E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 07/23/2019 Time: 10:12 Via: MAIL Prelim Type: WATER PO: Disputed Amt: 0.00
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell 1313890W Response Needed From Company? Y Date Due: 08/13/2019	
	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Closed by: Date: / / Closeout Type: Apparent Rule Violation: N

Name: Kurt Schrottenboer
Telephone: (727) 586-6967
Email: midi@accordionservice.com
Address: 11484 CR675 Webster FL 33597
Business Account Name: Kurt Schrottenboer
Account Number: 54800903
Address: 11484 CR675 Webster FL 33597

See attached survey from previous billing inquiry in which the customer states that he has a water quality concern. He states that the water is discolored and he receives frequent boil water notices.

1) Please provide last water quality report the utility provided to the State of Florida.

Request No. 1313890WName SCHROTENBOER ,KURT MR.

Business Name _____

PAGE NO: 1

2) Please document and explain how the utility is adhering to the water quality standard for the State of Florida.

3) Please provide date and actions taken to improve water quality over the last 90 days.

4) Please provide action plan to improve water quality over the next 90 days.

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Kurt Schrottenboer at (727) 586-6967 or at midi@accordionservice.com.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to:

E-MAIL: PSCREPLY@PSC.STATE.FL.US

FAX: 850-413-7168 OR

US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS

2540 Shumard Oak Boulevard

Tallahassee, FL 32399

Case taken by Ellen Plendl

Request No. 1313890W Name SCHROTENBOER , KURT MR. Business Name

Troy Rendell

From: Troy Rendell
Sent: Monday, July 22, 2019 11:04 AM
To: 'Mitzie Hodgson'; 'contact@psc.state.fl.us'; 'rcastill@psc.state.fl.us'; 'rebecca.Bowden@floridadep.gov'
Cc: Sharon Purviance
Subject: RE: Dirty Water PSC 1307621W

Good morning Mitzie,

Just a recap of recent activities and a follow up. As you are aware, we now have five (5) auto flushers installed throughout the water distribution system. Also as you are aware we attempted to (1) install auto flushers inside your RV park, and (2) do a thorough flush inside your park. On both items we were told "No" – that we cannot install anything inside your park and that we also cannot flush inside your park. As you were informed on more than one occasion, we did a thorough flush throughout the distribution system on July 9, 2019. This was a successful flush that thoroughly scoured the distributions lines removing much of the old residual iron and sediment that remains in the system. With the installation and utilization of these automatic flushers we continue to see improved water throughout the system with very good results. As I've previously indicated this will take time, but we now have a plan in place that we are following that has already come with success.

We are also moving forward to adding a sequestration with will improve on lining the distributions system throughout the service territory. We have already moved forward with the FDEP permitting on this sequestration agent.

Prior to our last distribution flushing event, we were told that you now have initiated water service in your RV park with an old well that you previously took offline. As I believe you were told, this creates a cross connection issue due to the water from your well not being disinfected. We also are concerned with the water quality of the water coming from the well that was placed into service. I'm aware there is a backflow preventor on your connection. It is imperative that this continues to be tested due to the water quality concern now within your park due to your community water system. Also, any future issues you may experience inside your park may be caused by you well that you have reactivated.

At this time, we have improved the water quality significantly and have now moved forward with our flushing plan that has already seen success.

Since these events, our water quality concerns have significantly been reduced and we are now experiencing good clean water throughout the system.

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Thursday, June 27, 2019 7:23 PM
To: contact@psc.state.fl.us; rcastill@psc.state.fl.us; rebecca.Bowden@floridadep.gov
Cc: spurviance@uswatercorp.net; Troy Rendell; hshelley@uswatercorp.net
Subject: Dirty Water PSC 1307621W

To whom:

June 25, 2019 and June 26, 2019, U.S. Water dug a trench and installed an auto flush.

June 26, 2019 at 10:30 p.m. until June 27, 2019 2:00 a.m. Snooze N Scoot had no water. We were informed the cause was U.S. Water's bad circuit breaker.

June 27, 2019 at 3:41 p.m., U.S. Water flushed at the flush post.

June 27, 2019 approximately 6:30 p.m., a camper was filling his white ice cube trays and noticed the discolor.

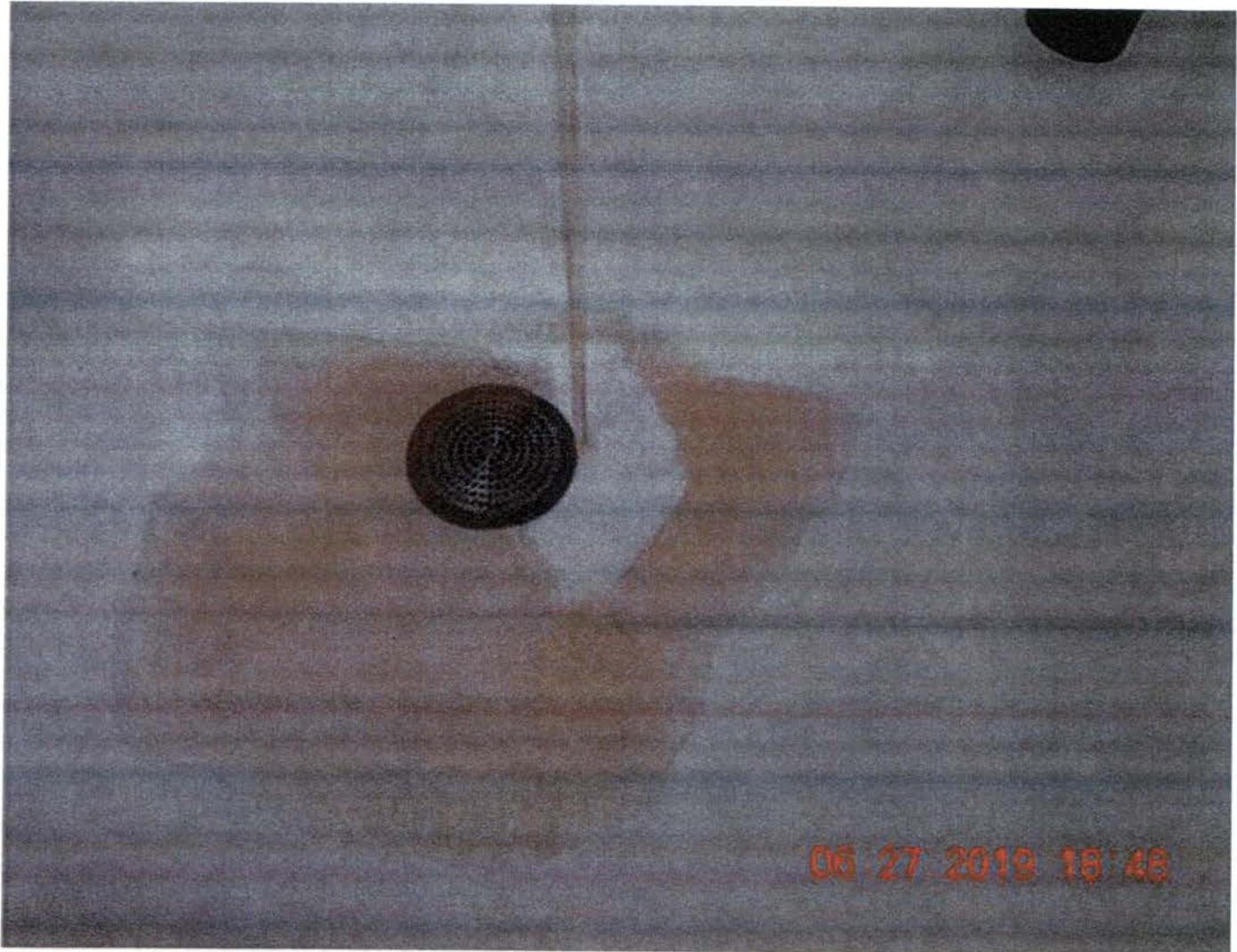
June 27, 2019 at 6:48 p.m. I (Mitzie) ran the water at laundry facility and it has discolored water.

June 27, 2019 I called the emergency number 1-727-847-8857 and reported the brown water.

June 27, 2019 I called Joe Boyd and left a message on his voice mail.

Again, after a flush, we receive dirty water. The dirty water is from the U.S. Water PIPELINES. The twice a day auto flush and every other week flush does not fix the problem. Fix the PIPELINES.

Regards,
Mitzie



Sent from [Mail](#) for Windows 10

THE WOODS UTILITY COMPANY

June 24, 2019

Shona McCray
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RE: FPSC Request No. 1309542W – Heather McMurphy - Account 54821389 – Second Response

Dear Ms. McCray,

On Friday, June 21, 2019, Ms. Sharon Purviance, the Utility Manager for The Woods went to Ms. McMurphy's residence to discuss her water quality concerns. The utility manager explained the new treatment equipment that was recently completed. She was informed that the water is clear at the plant and it is safe to drink.

She also explained that the orangish color is residual iron in the distribution system. That when the utility is flushing and she uses the water, it draws the discolored water into her house. When the utility is flushing and she sees the discolored water to not turn on inside faucets but to open the outside spigot until the water runs clear. She was also told that the laundry that became discolored was due to this residual iron. The utility manager was going to have the operator bring by some "Iron Out" that can be used in the washer to take out the stains.

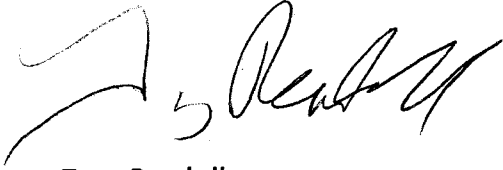
Ms. McMurphy understood and was appreciative of the personal visit.

The utility is still in the process in determine the appropriate flushing schedule to use to expedite the scouring of the distribution lines that contains the residual iron that accumulated prior to the installation of the new filtration system.

Page 2 of 2
Ms. McMurphy
June 24, 2019

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

Request No. 1309542WName MCMURPHY , HEATHER MS

Business Name _____

Consumer Information Name: HEATHER MCMURPHY Business Name: Svc Address: 11432 COUNTY RD 675 WEST County: Sumter Phone: (352)-843-7406 City/Zip: Webster / 33597- Account Number: 54821389 Caller's Name: DAN MCMURPHY Mailing Address: 11432 COUNTY RD 675 WEST City/Zip: WEBSTER , FL 33597- Can Be Reached: E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: JM Date: 06/03/2019 Time: 10:07 Via: PHONE Prelim Type: WATER PO: Disputed Amt: 0.00
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1309542W Response Needed From Company? Y Date Due: 06/24/2019	Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / /
	Interim Report Received: / / Reply Received: 06/10/2019 Reply Received Timely/Late: Informal Conf.: N	Closed by: Date: / / Closeout Type: Apparent Rule Violation: N

The customer is complaining that his water has been brown (it varies in how long the brown color can clear up - sometimes it can take up to a few days). The customer has not been in contact with the Company as yet. The customer would like the above issue investigated and resolved.

The customer was given the contact number for the DEP to voice his complaint.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

Request No. 1309542WName MCMURPHY , HEATHER MS

Business Name _____

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation the company has made direct contact with the customer
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Case taken by J Mclean-Sinatra

06/10/2019 - Company response received via Email. DScott.

6/12/19: REVIEWED COMPANY RESPONSE. Company sent the customer a letter that including the following:
"Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (FeL total dissolved solids (TDS), and total organic carbon (TOCL which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAASs). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine

Request No. 1309542W

Name MCMURPHY ,HEATHER MS

Business Name

with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365 days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years-again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

Although The Woods continues to implement its flushing program, we are re-evaluating how and when distribution system needs to be flushed in the most efficient manner. We are evaluating the pumping requirements of the well, storage tanks, and high service pumps to determine the best practice of a flushing maintenance program. We are also evaluating the size of the water mains and how it is configured in order to establish a uni-directional flushing plan to address the residual iron that remains in the system.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United

Request No. 1309542W	Name MCMURPHY ,HEATHER MS	Business Name
----------------------	---------------------------	---------------

States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

The flushing maintenance will be evaluated and any revisions implemented in the near future to address the residuals. As of now we plan to flush the system every other week notwithstanding any unforeseen circumstances. Flushing is limited in nature due to the well production, pumping capabilities, and storage components. Although flushing is being utilized, the utility must ensure that it will not run out of water to its customers and can pump the water at the most efficient velocity in the system to accomplish effective scouring."

Shonna McCray

06/21/19- Customer called back stating he received a letter from the utility. Customer states he can be reached at (352)843-7406. I e-mailed SMcCray customer's contact information. DRojas

6/21/19: 9:30 a.m. Returned call to Mr. Dan McMurphy at 352-843-7406. Provided contact information for DEP, 407-897-4100. Customer states the water quality should be improved prior any rate increases. Mr. McMurphy stated the water quality is so bad that you cannot drink it. He stated the company has not done anything to improve the water quality. Mr. McMurphy stated they have flushed their hot water heater. Advised Mr. McMurphy that I would contact regarding the water being drinkable. Shonna McCray

6/21/19: ATTN COMPANY, REQUEST FOR SUPPLEMENTAL RESPONSE:

THE CUSTOMER STATES THE WATER IS NOT SAFE TO DRINK, IS THE WATER SAFE TO DRINK? HAVE ANY REVISIONS BEEN IDENTIFIED AND/OR IMPLEMENTED AS A RESULT OF THE EVALUATION OF THE FLUSHING? PLEASE PROVIDE RESPONSE TO PSC BY 7/3/19. Shonna McCray

Request No.	1309542W	Name	MCMURPHY , HEATHER MS	Business Name	
-------------	----------	------	-----------------------	---------------	--

Troy Rendell

From: Mitzie Hodgson
Sent: Monday, June 3, 2019 5:00 PM
To: spurviance@uswatercorp.net; Troy Rendell
Subject: FW: Dirty Water

Sharon and Troy,
Troy, To answer your questions:

June 2, 2019 Sunday 8:36 a.m., I called 1-888-228-2134, which answered with a recording.
I left a message with my name and account number, stating we have light brown water in my camper.
I did not talk with anyone or see anyone.

Please note:

Thursday, May 30, 2019 ALL DAY we had CLEAR WATER!!!

Friday, May 31, 2019 ALL DAY we had CLEAR WATER!!!

Saturday, June 1, 2019 10:26 a.m., at the time of the picture of the office coffee cup, we had CLEAR WATER!!!

Sunday June 2, 2019 10:39 a.m., at the time of the picture of the office coffee cup, we had DISCOLORED WATER, which is a difference of 24 hours and 13 minutes.

I ask, What happened between Saturday and Sunday Morning that caused discolored water?

Yes, We run the water... daily.

We have thirteen people in the campground using the water to wash dishes, shower and flush toilets.

We run the water in the laundry tub to check for clarity, first,

before placing our clothing in the washing machines to avoid stains on our clothing.

Has it cleared up, yes as of today, at our expense of continuously running the dirty water through our facility and our camper's RV's.

The filter is enclosed in a cartridge, attached to the water hose, within our camper.

We have to change the filter every three weeks. One filter is normally good for six months.

Mitzie

Sent from Mail for Windows 10

From: Troy Rendell
Sent: Monday, June 3, 2019 8:32 AM
To: Mitzie Hodgson; Sharon Purviance
Subject: RE: Dirty Water

Good morning Mitzie,

Did you call the "on call" number? You indicated that you called dispatch. Did someone come out or contact you?

It looks like the picture taken at 10:26 was clear, then the one taken at 10:39 was slightly discolored. Did this clear up after you ran the water?

As far as the filter cartridge, where is this filter installed? Is it on your house, whole house filter, or under sink filter?

Thanks.

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com]

Sent: Sunday, June 2, 2019 11:28 AM

To: spurviance@uswatercorp.net; Troy Rendell

Subject: Dirty Water

Sharon and Troy,

June 1, 2019 (Saturday) Picture 10:26 a.m. The water was clear in the office in the white coffee cup.

June 2, 2019 (Sunday)

I called dispatch this morning at 8:36 a.m.

We have brown water in our camper. Picture 8:38 a.m.

We have light brown water in the office. Picture 10:39 a.m.

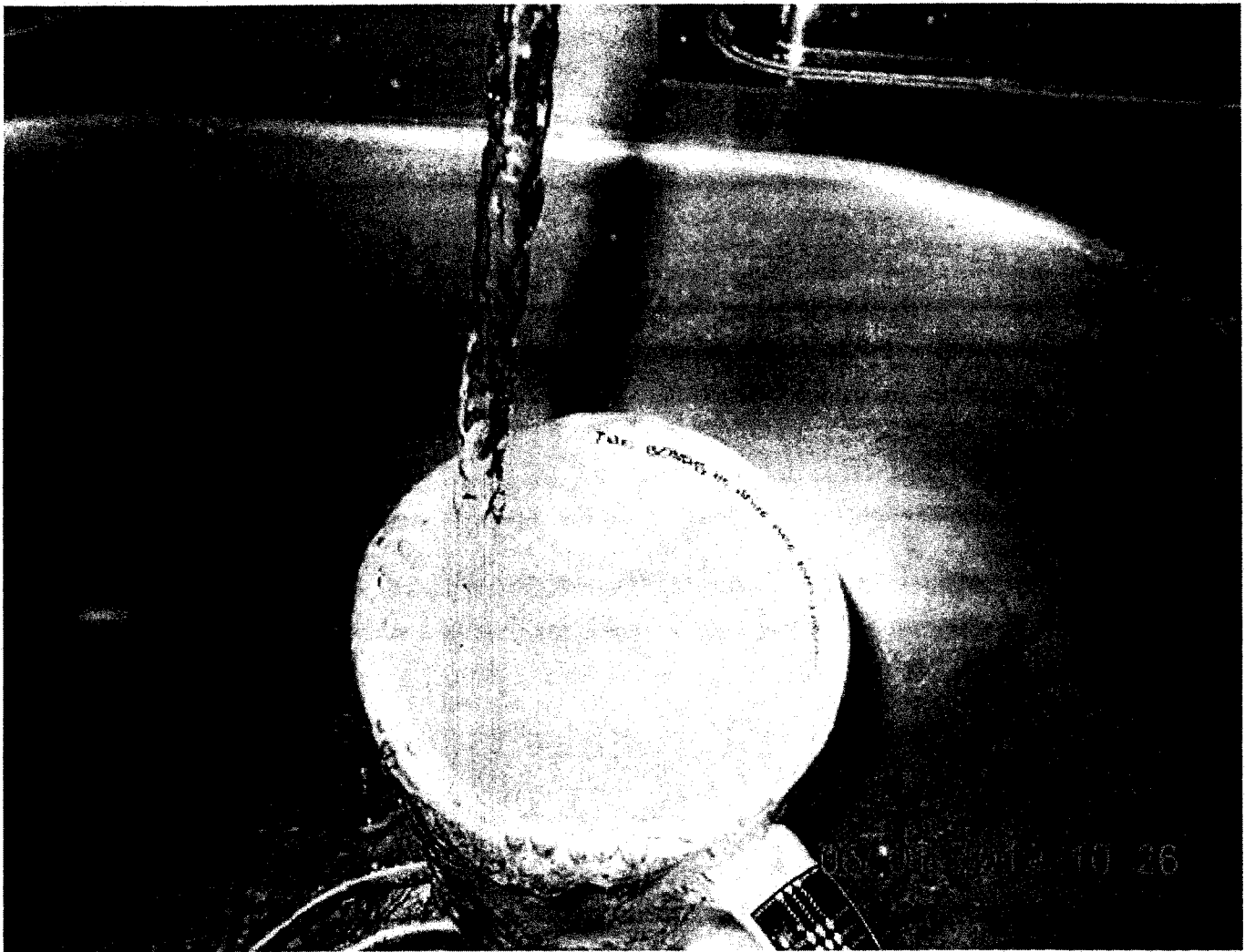
We have light brown water at a spicket which is not hooked up to a camper. (no picture)

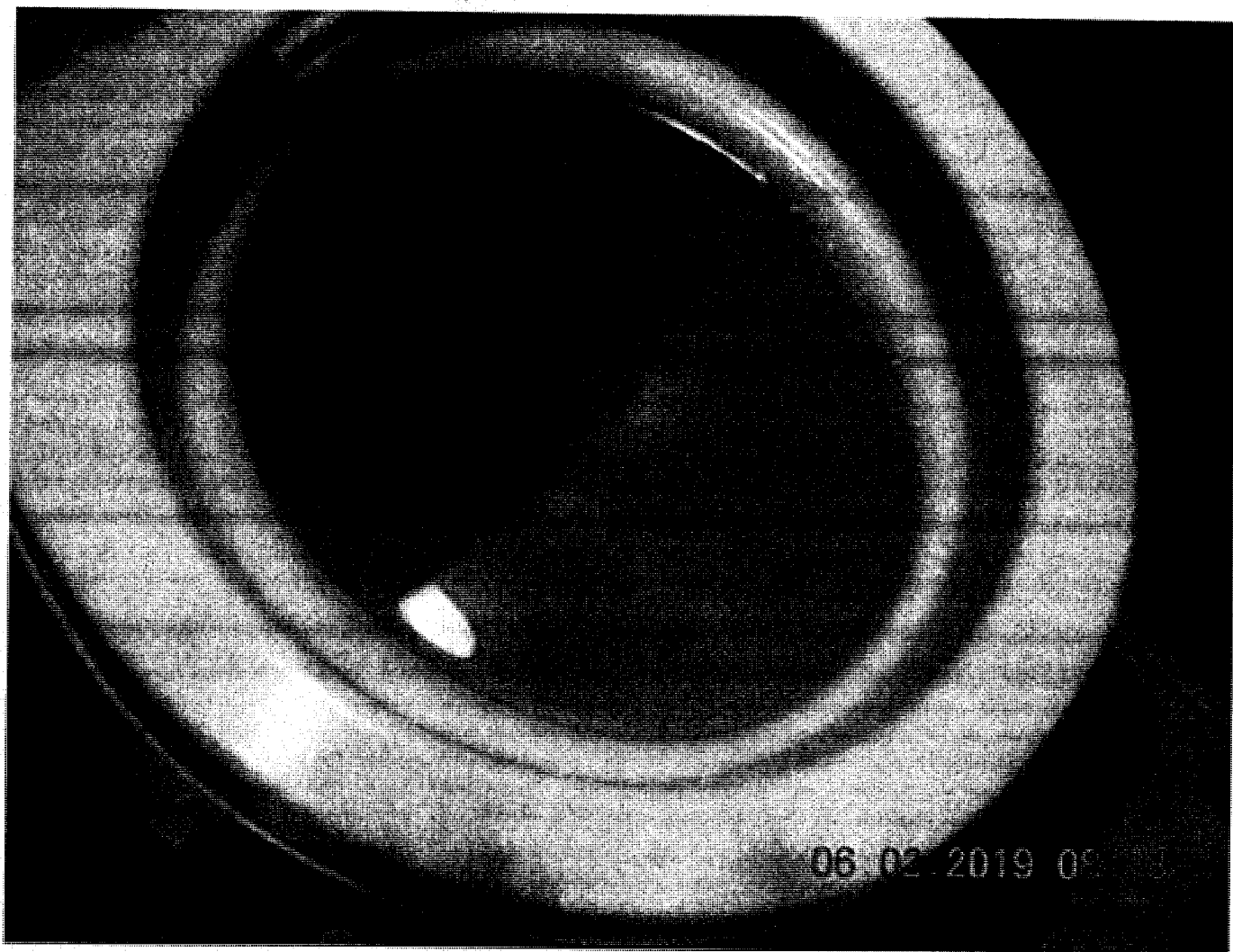
We have dark brown slime/oil on our water filter that was installed May 1, 2019, one month ago. Picture 10:41 a.m.

It is unfortunate I have to take pictures at least twice a day to monitor the quality of the water that U.S. Water is selling to customers of the "Woods", with 12-63 additional people within Snooze N Scoot RV Campground.

I am preparing a letter to Public Service Commission referencing Case Number 1307621W, to notify the matter has not been resolved.

Mitzie





THE WOODS UTILITY COMPANY

June 10, 2019

Heather McMurphy
11432 County Road 675 West
Webster, FL 33597

RE: FPSC Request No. 1309542W - Account 54821389

Dear Ms. Hodgson,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1309542W, concerning the water quality received from The Woods Utility Company (The Woods).

Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). This

water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365 days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

Although The Woods continues to implement its flushing program, we are re-evaluating how and when distribution system needs to be flushed in the most efficient manner. We are evaluating the pumping requirements of the well, storage tanks, and high service pumps to determine the best practice of a flushing maintenance program. We are also evaluating the size of the water mains and how it is configured in order to establish a uni-directional flushing plan to address the residual iron that remains in the system.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

The flushing maintenance will be evaluated and any revisions implemented in the near future to address the residuals. As of now we plan to flush the system every other week notwithstanding any unforeseen circumstances. Flushing is limited in nature due to the well production, pumping capabilities, and storage components. Although flushing is being utilized, the utility must ensure that it will not run out of water to its customers and can pump the water at the most efficient velocity in the system to accomplish effective scouring.

Page 4 of 4

Ms. McMurphy

June 10, 2019

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

Cc: Shona McCray, Florida Public Service Commission

Request No. 1309542WName MCMURPHY ,HEATHER MS

Business Name _____

Consumer Information Name: HEATHER MCMURPHY Business Name: Svc Address: 11432 COUNTY RD 675 WEST County: Sumter Phone: (352)-843-7406 City/Zip: Webster / 33597- Account Number: 54821389 Caller's Name: DAN MCMURPHY Mailing Address: 11432 COUNTY RD 675 WEST City/Zip: WEBSTER ,FL 33597- Can Be Reached: E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: JM Date: 06/03/2019 Time: 10:07 Via: PHONE Prelim Type: WATER PO: Disputed Amt: 0.00 Supmntl Rpt Rcq'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1309542W Response Needed From Company? y Date Due: 06/24/2019	
	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	

The customer is complaining that his water has been brown (it varies in how long the brown color can clear up - sometimes it can take up to a few days). The customer has not been in contact with the Company as yet. The customer would like the above issue investigated and resolved.

The customer was given the contact number for the DEP to voice his complaint.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

Request No. 1309542WName MCMURPHY ,HEATHER MS

Business Name _____

PAGE NO: 1

To: Troy Rendell1309542W

From: SHONNA MCCRAY

6-03-19 10:11am p. 2 of 3

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation the company has made direct contact with the customer
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by J Mclean-Sinatra

Request No. 1309542W

Name MCMURPHY ,HEATHER MS

Business Name

PAGE NO: 2

Troy Rendell

From: Troy Rendell
Sent: Thursday, June 6, 2019 1:28 PM
To: 'Mitzie Hodgson'; 'contact@psc.state.fl.us'; 'rebecca.Bowden@floridadep.gov'
Cc: Sharon Purviance; Herbert Shelley
Subject: RE: Discolored water

In response to the recent call received last evening from Snooze & Scoot. The technician responded. At the utility's meter the water was clear and there was a good chlorine residual. However, when he went inside the park, there was no chlorine residual in the park.

We are unsure what material the water lines are within the park. The water leaving the water plant is clear and odorless and free of iron as the new filtration system is removing the iron. We continue to utilize flushing of the water lines for maintenance since it is believed that the iron residuals have built up over numerous years prior to the installation of the new filtration system.

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Thursday, June 6, 2019 12:53 PM
To: contact@psc.state.fl.us; rebecca.Bowden@floridadep.gov
Cc: spurviance@uswatercorp.net; Troy Rendell; hshelley@uswatercorp.net
Subject: Discolored water

Dear Public Service Commission and Florida Department of Environmental Protection,

Please reference Public Service Commission case reference 1307621W. The picture is the quality of the water we continue to receive within the Snooze N Scoot RV Campground, currently hosting 15 people. The date is today, the time, just minutes ago.

This matter of discolored water has been brought to U.S. Water The Woods Utility Company repeatedly. Government agencies have been contacted inquiring who or what governmental department performs inspections and enforces the quality control and compliance regulations of the water company's pipelines? Why the pipelines? Because U.S. Water claims the water is clear at U.S. Water plant. Somewhere, between the U.S. Water plant and the incoming flush point of Snooze N Scoot RV Campground, we are receiving discolored water. The discolored water and lower water pressure is a detriment and hazard to our business and the daily activities and lives of those who reside within Snooze N Scoot RV Campground.

This letter is to notify Public Service Commission, the matter has not been resolved with U.S. Water. Please enforce U.S. Water to resolve this matter immediately.

Sincerely,
Mitzie Hodgson
Snooze N Scoot RV Campground, Inc.



Sent from Mail for Windows 10

Troy Rendell

From: Mitzie Hodgson
Sent: Sunday, June 2, 2019 11:28 AM
To: spurviance@uswatercorp.net; Troy Rendell
Subject: Dirty Water

Sharon and Troy,
June 1, 2019 (Saturday) Picture 10:26 a.m. The water was clear in the office in the white coffee cup.

June 2, 2019 (Sunday)

I called dispatch this morning at 8:36 a.m.

We have brown water in our camper. Picture 8:38 a.m.

We have light brown water in the office. Picture 10:39 a.m.

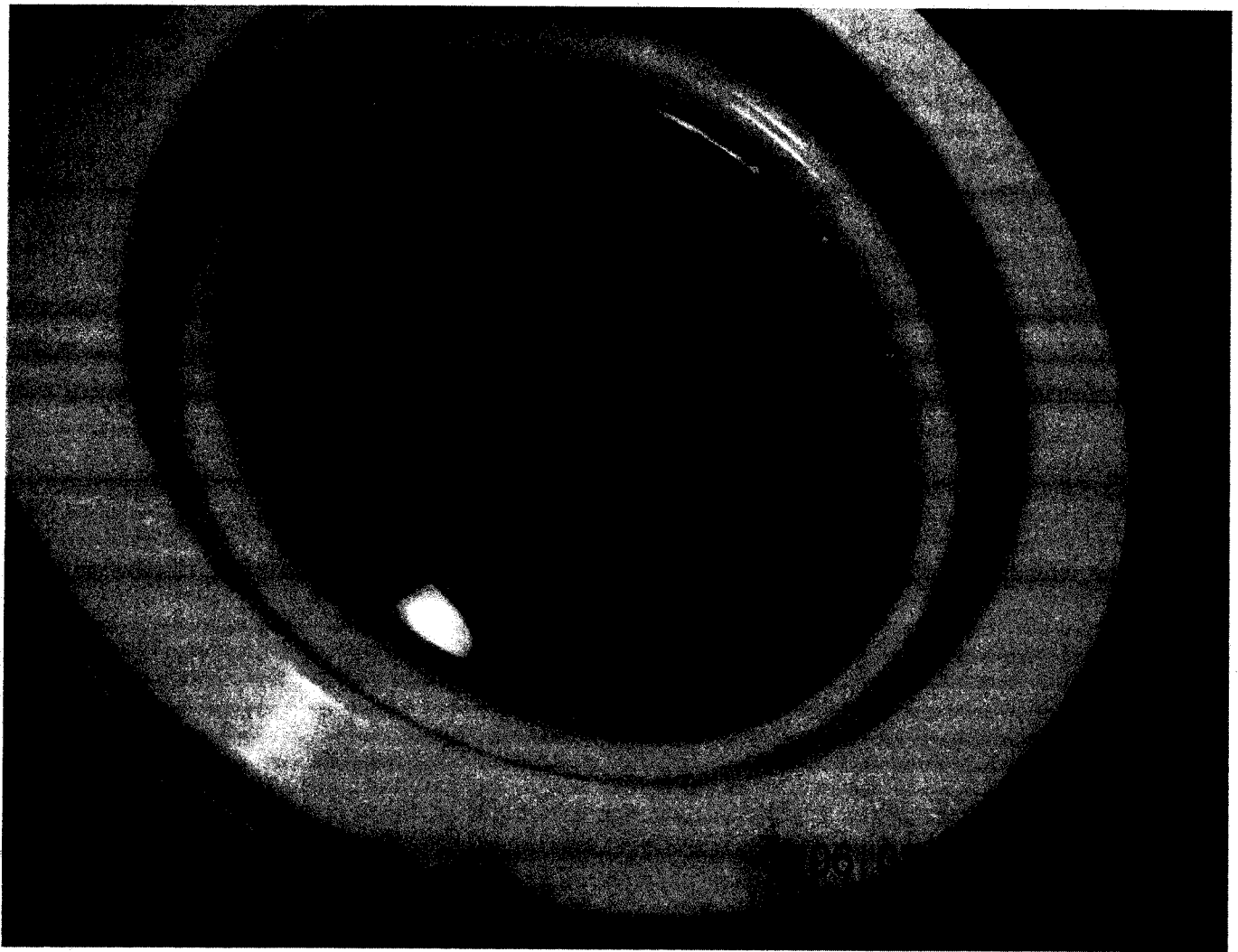
We have light brown water at a spicket which is not hooked up to a camper. (no picture)

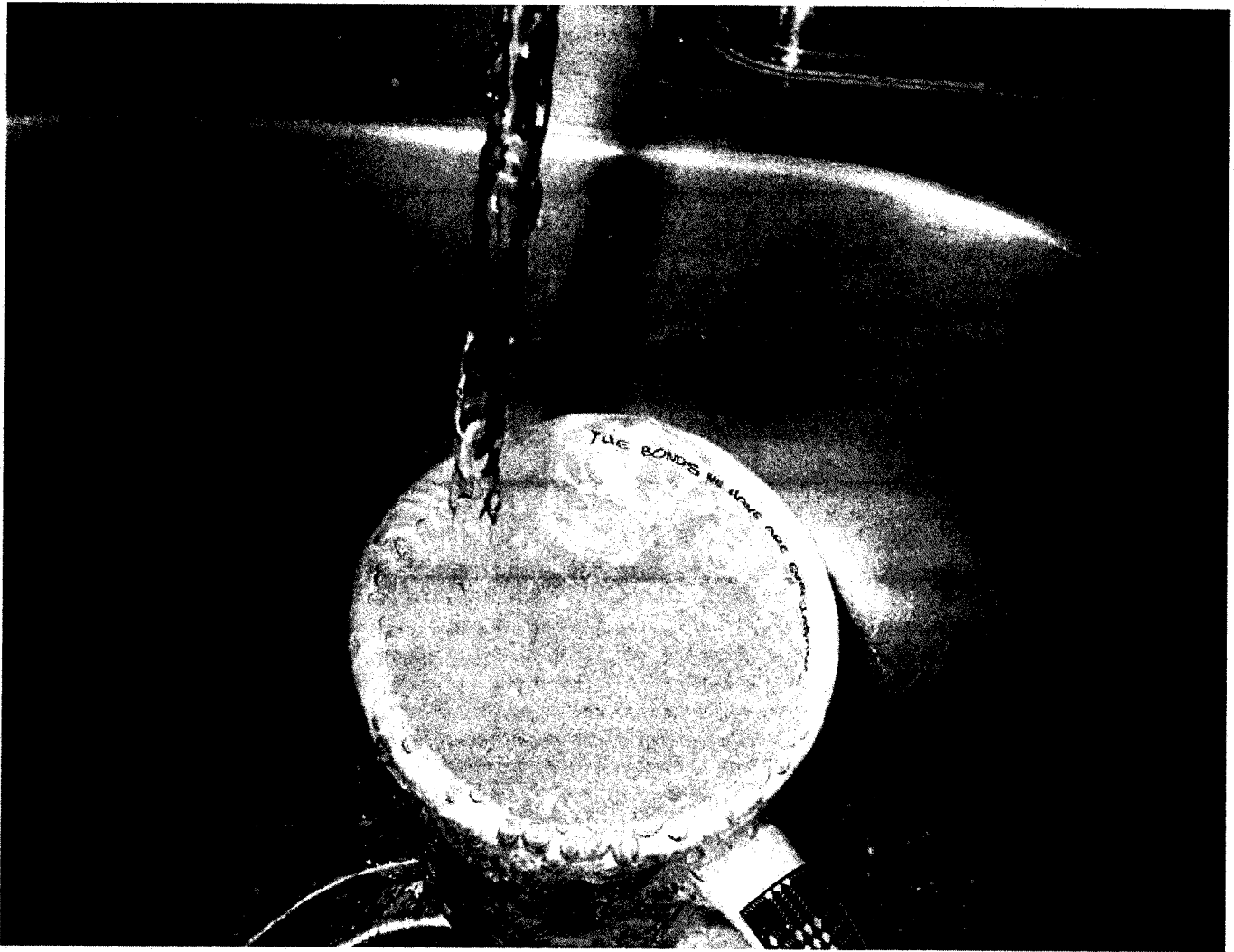
We have dark brown slime/oil on our water filter that was installed May 1, 2019, one month ago. Picture 10:41 a.m.

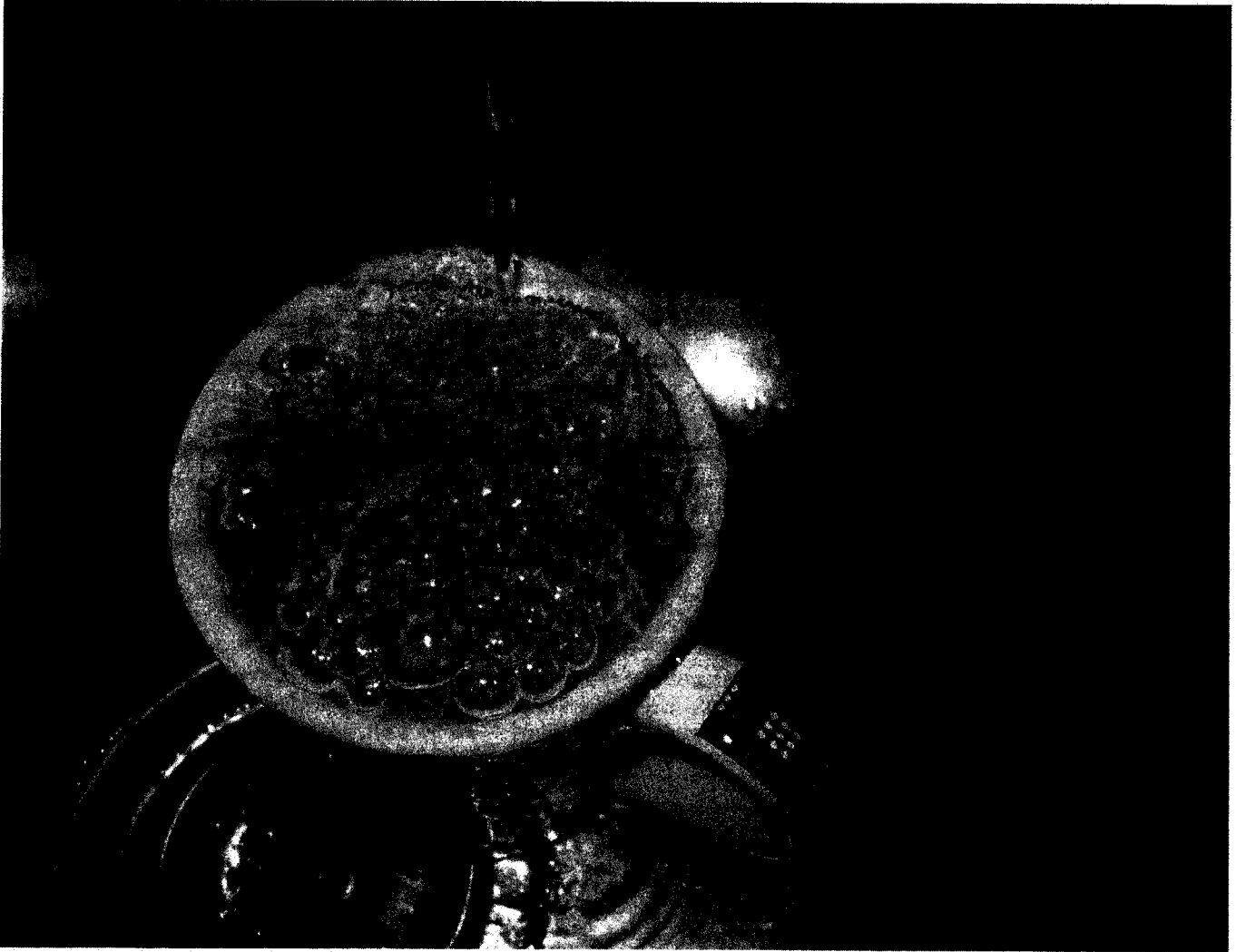
It is unfortunate I have to take pictures at least twice a day to monitor the quality of the water that U.S. Water is selling to customers of the "Woods", with 12-63 additional people within Snooze N Scoot RV Campground.

I am preparing a letter to Public Service Commission referencing Case Number 1307621W, to notify the matter has not been resolved.

Mitzie







10



Troy Rendell

From: Troy Rendell
Sent: Thursday, May 23, 2019 2:50 PM
To: 'Mitzie Hodgson'
Cc: Sharon Purviance; Evelyn Alicea
Subject: RE: Billing

Good afternoon Mitzie,

As we discussed – we are backbilling for one year (12 months) usage. The billing error occurred in 2017. However, pursuant to PSC Rule 25-30.350, Florida Administrative Code. The utility may only backbill for a period of 12 months. Therefore, you are not being charged for this mistake from March 2017 through April 2019 (two year period). See below:

25-30.350 Underbillings and Overbillings for Water and Wastewater Service.

(1) A utility may not backbill customers for any period greater than 12 months for any undercharge in billing which is the result of the utility's mistake.

(a) The utility shall allow the customer to pay for the unbilled service over the same time period as the time period during which the underbilling occurred or some other mutually agreeable time period. The utility shall not recover in a ratemaking proceeding, any lost revenues which inure to the utility's detriment on account of this provision.

(b) The revised bill shall be calculated on a monthly basis, assuming uniform consumption during the month(s) subject to underbilling, based on the individual customer's average usage for the time period covered by the underbilling. The monthly bills shall be recalculated by applying the tariff rates in effect for that time period. The customer shall be responsible for the difference between the amount originally billed and the recalculated bill. All calculations used to arrive at the rebilled amount shall be made available to the customer upon the customer's request.

For the period May 2018 through April 2019, the water used was 467,000 gallons. The amount billed during this time was 39,000 gallons. So the amount of water unbilled was a net of 428,000, or 35.667 thousand a month. There was a rate change for an index increase in June 2018. So the first two months were calculated at the lower rate. The remaining months were calculated at the existing rates.

That equated to \$3,091.59. As we also discussed we are going to allow a leak adjustment for the event where the vehicle damaged the backflow device. We decided at the meeting that approximately 77,000 gallons went through the meter as a result of the vehicle accident. Therefore, we calculated the leak adjustment using our standardized calculation of allowing ½ of the amount. The leak adjustment was for \$278.74, leaving a net backbilling adjustment of \$2,812.85, as shown on the most recent statement.

For the 12 month payment plan, the system takes the entire balance due, which is \$2,986.29 and divides it by 12 even monthly payments of \$248.86 a month. Evelyn Alicea, the Billing Analyst Coordinator has set this up in the billing system. She has also set it up so that you will not be charged late fees during this time. Please let me know if you inadvertently get charged a late fee in error in the future.

The payment plan is set up in the system and will not be reflected on the bill. The future payments will be \$248.86 plus the future current charges beginning next month.

I trust this explanation assists in your understanding. However, if you still have questions or concerns – as always – please let me know.

Thanks,
Troy

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]

Sent: Thursday, May 23, 2019 2:22 PM

To: spurviance@uswatercorp.net; Troy Rendell

Subject: Billing

Sharon and Troy,

I received the statement for April 5, 2019-May 7, 2019, Bill Date 05/17/2019.

On April 29, 2019 our meeting regarding the ERROR of U.S. Water's meter readings for the past year, Troy stated he would reduce the billing and offer installments for the billing.

Per the statement the bill is reduced by \$278.74. (\$3,091.59- \$2,812.85)

The amount reduced is very minimal, considering the quality of water we have received for the past year, and the bill does not include a payment plan.

Please advise,

Mitzie

Sent from Mail for Windows 10

THE WOODS UTILITY COMPANY

May 21, 2019

Shona McCray
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1308674W – Mr. Kurt Schrotenboer – Account 54800903

Dear Ms. McCray,

Request: Mr. Schrotenboer was concerned with a payment that was not credited to his account, as well as the additional returned check charge and late payment charge.

Response: A customer service manager contacted Mr. Schrotenboer on May 21, 2019. When his payment was received, it was made through a money order with no name or account number on the payment. The payment was incorrectly reversed. However the payment has been applied to the account and both the returned check charge and late payment charge have been removed from his account.

The customer was appreciative and was satisfied with the actions taken. This issue has been resolved.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Trendell", with a stylized flourish at the end.

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

Request No. 1308674W

Name SCHROTENBOER ,KURT MR.

Business Name

Consumer Information Name: KURT SCHROTENBOER Business Name: Svc Address: 11484 CR675 County: Sumter Phone: (727)-586-6967 City/Zip: Webster / 33597- Account Number: 54800903 Caller's Name: KURT SCHROTENBOER Mailing Address: 11484 CR675 City/Zip: WEBSTER ,FL 33597- Can Be Reached: E-Tracking Number: 128944	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: DH Date: 05/21/2019 Time: 08:03 Via: E-FORM Prelim Type: IMPROPER BILLS PO: Disputed Amt: 188.23 Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1308674W Response Needed From Company? Y Date Due: 06/12/2019	
	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	

Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"-----Original Message-----"

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]

Sent: Monday, May 20, 2019 5:33 PM

To: Consumer Contact

Subject: E-Form Improper Billing TRACKING NUMBER: 128944

CUSTOMER INFORMATION

Name: Kurt Schrotenboer

Telephone: (727) 586-6967

Request No. 1308674W

Name SCHROTENBOER ,KURT MR.

Business Name

Email: midi@accordionservice.com
Address: 11484 CR675 Webster FL 33597

BUSINESS INFORMATION

Business Account Name: Kurt Schrottenboer
Account Number: 54800903
Address: 11484 CR675 Webster FL 33597

Water County Selected: Sumter

COMPLAINT INFORMATION

Complaint: Improper Billing against The Woods Utility Company

Details:

I make payments from my auto pay bills from Grow Financial Credit Union. The payee name has been US Water since I first signed up for water sewer services. The payment for May \$68.88 was made on time. I have a copy of the deposited "cleared check" with US Water stamped on the back as a signature for deposit. I faxed them a copy of the cleared check. Apparently their bank (Suntrust) rejected the check because the payee is US Water. This months bill shows last months payment was not received and there is an added fine of \$30 for "Returned check" fee plus a \$5.07 late fee. They say they don't have the money. I guess I won't get getting my deposit money back anytime soon. My credit score is over 800 so this crap is very upsetting to say the least. Grow Financial says they do not have the money. The \$68.88 was removed from my account at Grow Financial. I've spent hours on the phone to both parties. I don't fault Grow Financial. I fault US Water for their billing and deposit arrangement. My bills has """"3"""" company names on it. US Water Utility Billing Center, The Woods Utility Co C/O US WATER and The Woods Utility Co Billing & Payment Processing Center. Bottom line here is that I don't know where my \$68.88 is or if I am going to get it returned to my account or if they are going to send me a check. At this point I can't count on anything. They claim to not know how or when I might be reimbursed. If I could go with any other water supply company I would but this company has us in a strangle hold ...and on top of it the water isn't safe to drink. We spend extra money to filter it just to be able to cook with it. Most of the time it comes out brown and over the last year they've given us notices to boil the water and now they have a nerve to increase the rate by 1.9%. So not only can't they account for the money but they can't or won't help me get my money back for water that's almost unusable. This is by far the worst utility company I have dealt with in over 50 years of paying for water sewer services. I hope you can help me out with this. I and my wife are on SS and not working and this is a hardship. Every little bit of money is very much needed. After they added on the \$30 returned check charge and \$5.07 late fee along with the many they claim they didn't get and this months bill the total comes to \$188.23. Imagine that for a water and sewer bill. This company is out of control with their rates, service and billing. "

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

Request No.	1308674W	Name	SCHROTENBOER ,KURT MR.	Business Name	
-------------	----------	------	------------------------	---------------	--

PAGE NO: 2

3. The response should include the following:

- a) the cause of the problem
- b) actions taken to resolve the customer's complaint
- c) the company's proposed resolution to the complaint
- d) answers to any questions raised by staff in the complaint
- e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Diane Hood

Request No.	1308674W	Name	SCHROTENBOER ,KURT MR.	Business Name	
-------------	----------	------	------------------------	---------------	--

PAGE NO: 3

Troy Rendell

From: Kelly Turbett
Sent: Tuesday, May 21, 2019 1:27 PM
To: Troy Rendell; Evelyn Alicea
Subject: RE: FL. PSC CATS NO: 1308674W KURT SCHROTENBOER

This customer has been contacted and his account has been corrected. Nice guy. Went great! When we received this payment, it was a money order with no name or account – which our process is to search payment system for the particular check amount to try and locate the account. It was incorrectly reversed, but now has been applied to the customers account and we also removed the returned check fee and late charge.

No further action needed with this customer.

Kelly Turbett/Client Services Manager

OPUS²¹
OPUS²¹ Management Solutions
680 Commerce Drive, Suite 160
Woodbury, MN 55125
Office: (651) 255-0904
Fax: (651) 905-0440
Email: kelly.turbett@opus21ms.com

From: Troy Rendell <trendell@uswatercorp.net>
Sent: Tuesday, May 21, 2019 7:10 AM
To: Evelyn Alicea <ealicea@uswatercorp.net>; Kelly Turbett <kelly.turbett@opus21ms.com>
Subject: FW: FL. PSC CATS NO: 1308674W KURT SCHROTENBOER

Please look into this complaint. Customer claims that the check was deposited somewhere.. See the complaint.

From: Diane Hood [<mailto:DHOOD@PSC.STATE.FL.US>]
Sent: Tuesday, May 21, 2019 8:06 AM
To: 'trendell@uswatercorp.net'
Subject: FL. PSC CATS NO: 1308674W KURT SCHROTENBOER

NAME: KURT SCHROTENBOER
CASE NO: 1308674W
CALLER NAME: SCHROTENBOER KURT
COMPANY: THE WOODS UTILITY COMPANY
BUSINESS:
CITY: Webster
ZIP: 33597-
ADDRESS: 11484 CR675
TIME REC'D: 08:03
DATE REC'D: 05/21/2019
CONSUMER TELEPHONE: (727)-586-6967
CAN BE REACHED:
TIME SENT TO COMPANY: 08:06:00
DATE SENT TO COMPANY: 05/21/2019

HOW RECEIVED: E-FORM
BILLING TYPE: B
ACCOUNT NO.: 54800903
CATEGORY/INFRACTION CODE:
ENTERED BY: DH
ASSIGNED ANALYST: SHONNA MCCRAY
DUE DATE: 06/12/2019
CLOSEOUT ANALYST:
DATE CLOSED: / /
TIMELY/LATE:
DISPUTED AMOUNT: \$188.23

NOTES: Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]

Sent: Monday, May 20, 2019 5:33 PM

To: Consumer Contact

Subject: E-Form Improper Billing TRACKING NUMBER: 128944

CUSTOMER INFORMATION

Name: Kurt Schrotenboer

Telephone: (727) 586-6967

Email: midi@accordionservice.com

Address: 11484 CR675 Webster FL 33597

BUSINESS INFORMATION

Business Account Name: Kurt Schrotenboer

Account Number: 54800903

Address: 11484 CR675 Webster FL 33597

Water County Selected: Sumter

COMPLAINT INFORMATION

Complaint: Improper Billing against The Woods Utility Company

Details:

I make payments from my auto pay bills from Grow Financial Credit Union. The payee name has been US Water since I first signed up for water sewer services. The payment for May \$68.88 was made on time. I have a copy of the deposited "cleared check" with US Water stamped on the back as a signature for deposit. I faxed them a copy of the cleared check. Apparently their bank (Suntrust) rejected the check because the payee is US Water. This months bill shows last months payment was not received and there is an added fine of \$30 for "Returned check" fee plus a \$5.07 late fee. They say they don't have the money. I guess I won't get getting my deposit money back anytime soon. My credit score is over 800 so this crap is very upsetting to say the least. Grow Financial says they do not have the money. The \$68.88 was removed from my account at Grow Financial. I've spent hours on the phone to both parties. I don't fault Grow Financial. I fault US Water for their billing and deposit arrangement. My bills has """"3"""" company names on it. US Water Utility Billing Center, The Woods Utility Co C/O US WATER and The Woods Utility Co Billing & Payment Processing Center. Bottom line here is that I don't know where my \$68.88 is or if I am going to get it returned to my account or if they are

going to send me a check. At this point I can't count on anything. They claim to not know how or when I might be reimbursed. If I could go with any other water supply company I would but this company has us in a strangle hold ...and on top of it the water isn't safe to drink. We spend extra money to filter it just to be able to cook with it. Most of the time it comes out brown and over the last year they've given us notices to boil the water and now they have a nerve to increase the rate by 1.9%. So not only can't they account for the money but they can't or won't help me get my money back for water that's almost unusable. This is by far the worst utility company I have dealt with in over 50 years of paying for water sewer services. I hope you can help me out with this. I and my wife are on SS and not working and this is a hardship. Every little bit of money is very much needed. After they added on the \$30 returned check charge and \$5.07 late fee along with the many they claim they didn't get and this months bill the total comes to \$188.23. Imagine that for a water and sewer bill. This company is out of control with their rates, service and billing. "

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation that the company has made direct contact with the customer
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Diane Hood

THE WOODS UTILITY COMPANY

May 13, 2019

Mitzie Hodgson
Snooze N Scoot RV Campground, Inc.
11380 S. US Hwy 301
Webster, FL 33597

RE: FPSC Request No. 1307621W - Account 1189992

Dear Ms. Hodgson,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1307621W, concerning the water quality received from The Woods Utility Company (The Woods).

Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic

matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365

days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

Although The Woods continues to implement its flushing program, we are re-evaluating how and when distribution system needs to be flushed in the most efficient manner. We are evaluating the pumping requirements of the well, storage tanks, and high service pumps to determine the best practice of a flushing maintenance program. We are also evaluating the size of the water mains and how it is configured in order to establish a uni-directional flushing plan to address the residual iron that remains in the system.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

The distribution system was flushed last Thursday, May 9, 2019. The flushing maintenance will be evaluated and any revisions implemented in the near future to address the residuals. As of now we plan to flush the system every other week notwithstanding any unforeseen circumstances. Flushing is limited in nature due to the well production, pumping capabilities, and storage components. Although flushing is being utilized, the utility must ensure that it will

Page 4 of 4
Ms. Hodgson
May 13, 2019

not run out of water to its customers and can pump the water at the most efficient velocity in the system to accomplish effective scouring.

Hurricane Concern

You also had concerns on the repairs made to the water mains due to Hurricane Irma in 2017. It is true that the hurricane did cause damage to The Woods' water distribution main. It took several days to access the community and to locate the broken main. The largest break was caused when the hurricane knocked down trees which broke the main. The main was repaired accordingly. The FDEP requires clearance samples of the water after the repairs in order to rescind boil water notices. The required water samples were taken and cleared and the utility issued the rescind of the boil water notice.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

Cc: Ray Castillo, Florida Public Service Commission

Request No. 1307621WName ,Business Name SNOOZE N SCOOT RV CAMPGROUND INC**Consumer Information**

Name:

Business Name: SNOOZE N SCOOT RV CAMPGROUND INC

Svc Address: 11380 S. US HWY 301

County: Sumter

Phone:

City/Zip: Webster / 33597-5

Account Number: 1189992

Caller's Name: MITZIE HODGSON

Mailing Address: 11380 S. US HWY 301

City/Zip: WEBSTER ,FL 33597-5630

Can Be Reached:

E-Tracking Number:

**Florida Public Service
Commission - Consumer Request
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6480**

Utility Information

Company Code: WS768

Company: AQUA UTILITIES FLORIDA, INC.

Attn. Lesley Dix1307621W

Response Needed From Company? Y

Date Due: 05/29/2019

Fax: (866) 780-8299

B

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late:

Informal Conf.: N

PSC Information

Assigned To: REY CASTILLO

Entered By: DH

Date: 05/07/2019

Time: 10:57

Via: E-MAIL

Prelim Type: WATER

PO:

Disputed Amt: 0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by:

Date: / /

Closeout Type:

Apparent Rule Violation: N

Please review the attached correspondence in which the customer reports the following:

"From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com]

Sent: Monday, May 06, 2019 4:40 PM

To: Consumer Contact

Subject: FW: Regulations for Pipelines

Dear Florida Public Service Commission (PSC),

I am inquiring, what governmental department performs inspections, and enforces the quality control and compliance regulations of the water company's PIPELINES?

Thank you for your time,

Mitzie Hodgson

11380 South U.S. Hwy. 301

Request No. 1307621WName ,Business Name SNOOZE N SCOOT RV CAMPGROUND INC

PAGE NO: 1

Webster, FL 33597-5622

Sent from Mail for Windows 10

From: Arnold, Bradley
Sent: Monday, May 6, 2019 3:57 PM
To: 'snoozeandscootrvcampground@gmail.com'
Subject: Regulations for Pipelines

Mitzie,

You can contact the State of Florida Public Service Commission
<http://www.psc.state.fl.us/AboutPSC/ContactInformation> regarding the cost/service provision of your provider
and they may direct you to an additional state agency for any environmental concerns.

Bradley

From: Mitzie Hodgson <snoozeandscootrvcampground@gmail.com>
Sent: Friday, May 03, 2019 4:45 PM
To: @Administrative Services (Wildwood) <adminsvcsPF@sumtercountyfl.gov>
Subject: Regulations for Pipelines

The business of Snooze N Scoot RV Campground, Inc. located at 11380 South U.S. Hwy. 301, Webster, FL 33597-5622 receives water from U.S. Water Services Corporation, New Port Richey, FL 34652. September 11, 2017, Hurricane Irma damaged U.S. Water Service Corporation's water line. Since then, for 19 months, the water has been discolored at various times. I have contacted U.S. Water, Sumter County Health and FL EPA regarding this issue. Their concern is the quality of the drinking water. Mid-January 2019, U.S. Water notified us of maintenance repairs to be completed at the "Woods" U.S. Water plant. U.S. Water has assured me, the water is clear at the "Woods" U.S. Water plant. If the water is clear at the plant, as many times it has been claimed to be, why are we receiving, as recent as April 23, 2019 7:05 a.m. through April 24, 2019, 2:22 p.m., discolored water in my camper's toilet, discolored water at the flush entry point of the campground's water main/meter to be distributed to 34 campsites and discolored water at the laundry facility?

Request No. 1307621W	Name ,	Business Name SNOOZE N SCOOT RV CAMPGROUND INC
----------------------	--------	--

PAGE NO: 2

The additional concern is, has the PIPING been replaced or repaired from the Hurricane damage? Is the clear water changing into discolored water due to improper maintenance of the pipeline or due to seepage from damage in the structure of the pipeline?

I am inquiring, what governmental department performs inspections, and enforces the quality control and compliance regulations of the water company's PIPELINES?

Thank you for your attention,
Mitzie Hodgson
President/Owner
Snooze N Scoot RV Campground, Inc.

Sent from Mail for Windows 10"

"From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Tuesday, May 07, 2019 10:31 AM
To: Consumer Contact
Subject: FW: Regulations for Pipelines

Dear Ms. Vizcarrondo,
Thank for your response.
The name of the water company is "The Woods Utility Co" C/O US WATER
Please see the attached for a copy of the latest bill.
Thank you,
Mitzie Hodgson

Sent from Mail for Windows 10"

Please note the attached customer correspondence

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:
a) the cause of the problem
b) actions taken to resolve the customer's complaint

Request No. 1307621W	Name ,	Business Name SNOOZE N SCOOT RV CAMPGROUND INC
----------------------	--------	--

PAGE NO: 3

- c) the company's proposed resolution to the complaint
- d) answers to any questions raised by staff in the complaint
- e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case scanned and emailed to company. Case taken by Diane Hood

USW Utility Billing Center
P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

The Woods Utility Co

Account Number 1189992
Bill Date 04/15/2019
Due Date 05/05/2019
Total Amount Due \$93.80

For Service To:
11380 S US HIGHWAY 301

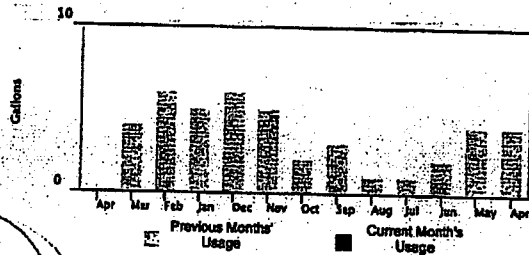
Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	03/07/2019	29	437 Actual	437	MGAL
	04/05/2019		437 Actual	437	
Total Days:		29	Total Usage:		0 MGAL

Billing Detail

Amount Owed From Last Bill \$122.78
Adjustments \$0.00
Total Payments Received \$122.78
Prior Balance \$0.00

New Charges
Base Charge \$93.80
Total Water & T&A Charges \$93.80
Total Current Charges \$93.80
Total Amount Due 05/05/2019 \$93.80

Water Use History



P
04/30/2019

4/17/19
Can L. P0QW0-20F
07

93.80

TD-AW 05/03/19

Message Center

- Your statement reflects all payments received and posted through April 9, 2019. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

001189992 0009380

Make Checks Payable To:
The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

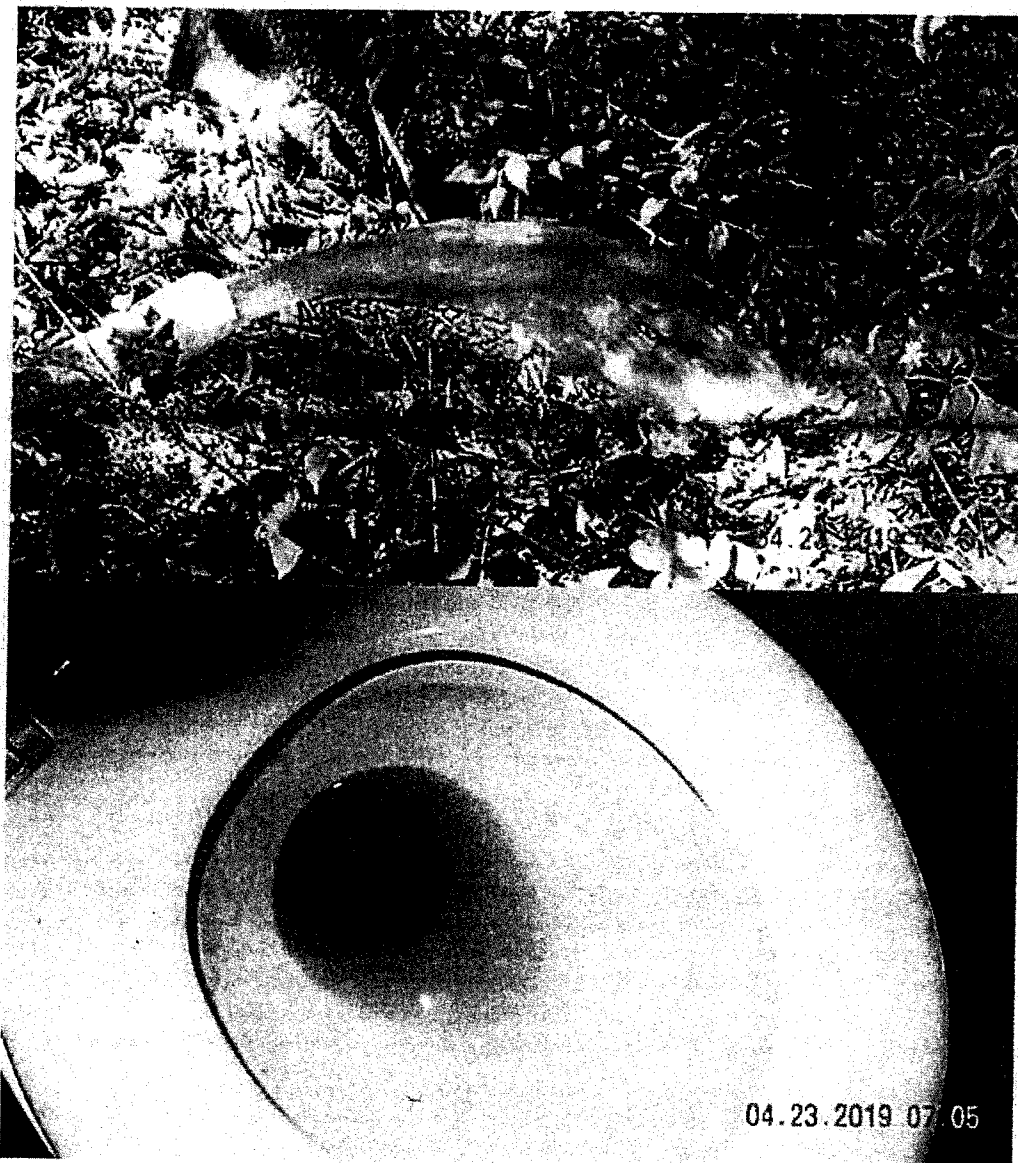
☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 1189992 11380 S US HIGHWAY
301

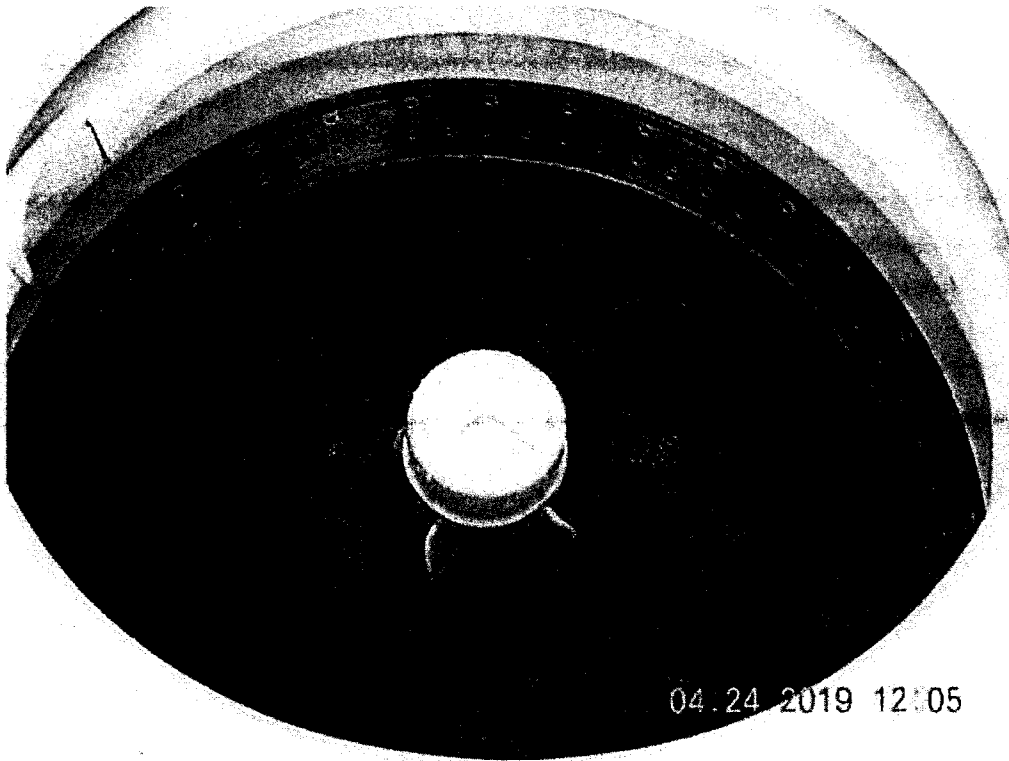
SNOOZE N SCOOT RV CAMPGROUND INC
11380 S US HIGHWAY 301
WEBSTER FL 33597-5630



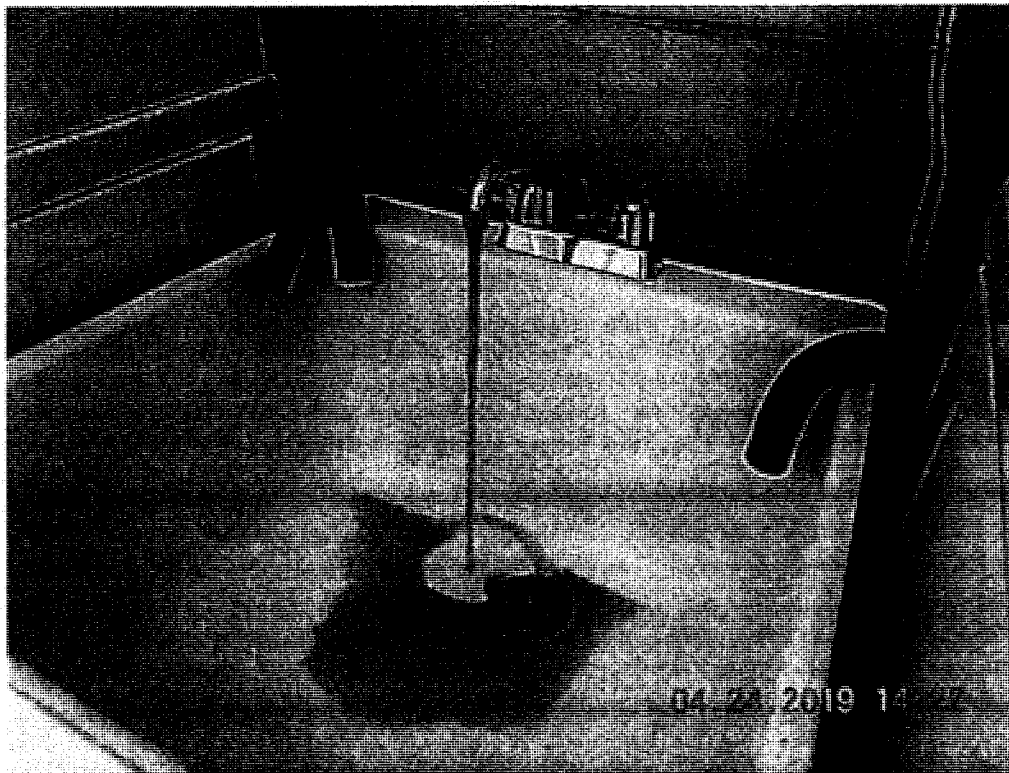
Amount Due by 05/05/2019 \$93.80
Amount Enclosed: \$

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245





04.24.2019 12:05



04.24.2019 14:27

Troy Rendell

From: Sharon Purviance
Sent: Wednesday, April 24, 2019 3:59 PM
To: Mitzie Hodgson
Cc: Troy Rendell
Subject: Re: Flush

Hi Mitzie - Brookes had to flush yesterday to clear lines as the flush valve that was opened in the morning caused water quality issues in part of the system. Today they are doing a system flush the proper way which is to move water from the back to the front in a controlled manner to flush the lines. We are putting locking valves on all of the flushers to prevent the tampering with the system and incorrect flushing. The flush valves are owned by the utility and should only be operated by USWS employees. Although there have been a great deal of improvements at the plant, the well can still only produce as much water as it always has and the system can be run dry with improper flushing. I had hoped to make it up there today but got called into a meeting that I hadn't intended on. As the water that the plant is producing now is leaving very clear, it's the build up in the pipes that causes discoloration when there are large pressure changes, a water break or a valve opened that shouldn't be opened are ways of the pressure dropping enough to stir up the lines.

In addition Troy and I need to schedule a meeting with you in the near future to discuss billing issues that recently came to light after the damage to the meter from the truck incident. As a heads up, it was discovered that the actual gallons billed was incorrect. Would you be available mid morning on Monday the 29th for us to come up there?

Sharon

On Wed, Apr 24, 2019 at 3:28 PM Mitzie Hodgson <snoozeandscootrvcampground@gmail.com> wrote:

Hi Sharon,

Tuesday, Brooks arrived late afternoon to flush at our flush point.

Today, another Tech. arrived and has been flushing ALL day.

Now he is installing a (I believe he said) valve.

What is going on?

Please email back whatever information you have.

Thank you,

Mitzie

Sent from Mail for Windows 10

Troy Rendell

From: Troy Rendell
Sent: Monday, February 25, 2019 7:46 AM
To: 'URDUJA DE LA CUEVA'
Subject: RE: CR 675 YELLOWISH WATER

Good morning and thank you for your reply.

Again, you are not "renting" the lines – I'm not sure who stated that – but that is incorrect. The Woods has not changed its distribution system, it is the same as when it was purchased in 2013. It has always been PVC.

The service lines owned by you may be galvanized iron piping, as stated before. They are owned by you the homeowner/property owner, and not by the utility. As such the utility cannot and does not replace service lines or piping under or inside your residence. If you wanted these replaced, you may wish to consider a Florida licensed plumber to be retained.

You have been given all information relevant to your concerns.

Thank you and have a great week.

From: URDUJA DE LA CUEVA [mailto:urduja_f12016@yahoo.com]
Sent: Friday, February 22, 2019 8:23 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

Thank you for your repeated explanation which I understood the first time, however what you have written is not what I can see.

You stated that the IRON PIPES WERE CHANGED HOWEVER IF YOU COME TO MY HOUSE OR I SHOULD TAKE PICTURES OF THEM THE WATER PIPES THAT ARE ON THE SIDE OF MY HOUSE ARE IRON.

Maybe the water pipes where you start distributing water from your reservoir were changed but NOT THE WATER PIPES IN THE HOUSES LIKE MINE, AND IT IS IN THESE CORRODED IRON WATER PIPES THAT I AM RENTING OVER \$50/MONTH, I was told, THAT I RECEIVE THE WATER YOU SUPPLY.

I was told that I am renting water pipelines and sewer AT THE WOOD UTILITY INC., for almost or over \$50 and the rest shown on the bill is the water usage. I will search for the email I received about this. This is the reason why I want the office address of WOOD UTILITY INC.,

Urduja De La Cueva

On Thursday, February 21, 2019, 4:25:48 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for your convenience. I've sent this information several times.

- 1) The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.
- 2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flushed out of the distribution system, there may be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.
- 3) Also as previously stated, The Woods does not own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended periods of time.
- 4) Also as previously stated – the customers of The Woods are not renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.
- 5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed all your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, February 21, 2019 11:44 AM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes **are** PVC. The utility's distribution system (water pipes) are **not** rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer e-mailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are **not** rusty corroded pipes but **are** PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 1:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV

PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President – Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Wednesday, February 20, 2019 12:03 PM

To: Troy Rendell

Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon,

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Tuesday, January 8, 2019 1:49 AM

To: Troy Rendell

Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Thursday, February 21, 2019 4:26 PM
To: 'URDUJA DE LA CUEVA'
Subject: RE: CR 675 YELLOWISH WATER

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for you convenience. I've sent this information several times.

- 1) The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.
- 2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there may be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.
- 3) Also as previously stated, The Woods does not own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.
- 4) Also as previously stated – the customers of The Woods are not renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.
- 5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed all your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell
U.S. Water Services Corporation

4939 Cross Bayou Boulevard
New Port Richey, FL 34652
(Office) 727-848-8292 x245
(Fax) 727-848-7701
(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, February 21, 2019 11:44 AM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes are PVC. The utility's distribution system (water pipes) are not rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer e-mailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are not rusty corroded pipes but are PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 1:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President – Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_f12016@yahoo.com]

Sent: Wednesday, February 20, 2019 12:03 PM

To: Troy Rendell

Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

----- Forwarded message -----

From: **URDUJA DE LA CUEVA** <urduja_fl2016@yahoo.com>
Date: Tue, Feb 19, 2019, 10:18 AM
Subject: Re: CR 675 YELLOWISH WATER
To: Troy Rendell <trendell@uswatercorp.net>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Tuesday, January 8, 2019 1:49 AM

To: Troy Rendell

Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Thursday, February 21, 2019 4:02 PM
To: 'URDUJA DE LA CUEVA'
Subject: RE: 02-21-19 Re: USWater February 2019 Bill Statement

Good afternoon. The address to remit payment is contained on the invoice.

Thanks.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, February 21, 2019 12:48 PM
To: Troy Rendell
Subject: 02-21-19 Re: USWater February 2019 Bill Statement

I just want to let you know that, until today I have not received the water bill. I am at Mc Donald using their WIFI to send this, I also have to spend for my lunch each time I come here.

I received email from your accounting but I can't send payment because I don't know or can't remember where to mail it.

Urduja

On Wednesday, February 20, 2019, 1:05:43 PM EST, URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com> wrote:

I need the bill and envelope because it has the address where I send my payment.

Urduja de la Cueva

On Tuesday, February 19, 2019, 3:22:19 PM EST, MyWater Service <mywaterservice@opus21ms.com> wrote:

Hi Urduja De La Cueva,

Here is a another copy of your February 2019 Us Water Service Utility invoice. The bill was mailed and should have been received. Please call 1-888-228-2134 if you feel there is an error in your current mailing address on file.

US Water Utility Billing

This is an incoming mailbox only. Please call customer service if further action is needed.

Troy Rendell

From: Troy Rendell
Sent: Wednesday, February 20, 2019 4:19 PM
To: 'URDUJA DE LA CUEVA'
Subject: RE: CR 675 YELLOWISH WATER

As I've stated numerous times in past e-mail responses – The Woods water pipes are PVC. The utility's distribution system (water pipes) are not rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer e-mailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are not rusty corroded pipes but are PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 1:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President – Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 12:03 PM

To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

----- Forwarded message -----

From: **URDUJA DE LA CUEVA** <urduja_fl2016@yahoo.com>

Date: Tue, Feb 19, 2019, 10:18 AM

Subject: Re: CR 675 YELLOWISH WATER

To: Troy Rendell <trendell@uswatercorp.net>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Tuesday, January 8, 2019 1:49 AM

To: Troy Rendell

Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Wednesday, February 20, 2019 12:19 PM
To: 'URDUJA DE LA CUEVA'
Subject: RE: CR 675 YELLOWISH WATER

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell
Vice President – Investor Owned Utilities
U.S. Water Services Corporation



4939 Cross Bayou Boulevard
New Port Richey, FL 34652
(Office) 727-848-8292 x245
(Fax) 727-848-7701
(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, February 20, 2019 12:03 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

----- Forwarded message -----

From: **URDUJA DE LA CUEVA** <urduja_fl2016@yahoo.com>

Date: Tue, Feb 19, 2019, 10:18 AM

Subject: Re: CR 675 YELLOWISH WATER

To: Troy Rendell <trendell@uswatercorp.net>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Tuesday, January 8, 2019 1:49 AM

To: Troy Rendell
Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Tuesday, February 19, 2019 3:25 PM
To: 'URDUJA DE LA CUEVA'
Subject: FW: CR 675 YELLOWISH WATER
Attachments: URDUJA DE LA CUEVA - STATEMENT DATED 2142019Statement-for-54800045_1550603013139.pdf

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

----- Forwarded message -----

From: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Date: Tue, Feb 19, 2019, 10:18 AM
Subject: Re: CR 675 YELLOWISH WATER
To: Troy Rendell <trendell@uswatercorp.net>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, January 8, 2019 1:49 AM
To: Troy Rendell
Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

THE WOODS UTILITY COMPANY

February 8, 2019

Shona McCray
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1299328W – Mr. John Carbone – Account 54821829 – Second Response

Dear Ms. McCray,

Response: Mr. Carbone contacted customer service in October 2018 to begin a new account.

The appropriate customer deposits were applied for both water and wastewater, as well as the initial connection charge. See attached FPSC approved tariffs.

Mr. Carbone contacted customer service on 12/18/18 concerning his bill. The customer service supervisor (Ms. Linda Johnson) contacted Mr. Carbone on 12/24/18 and apologized for any misunderstanding on the correct deposits. Mr. Carbone began screaming at the supervisor and stated he would only pay \$114 and would take us to court.

On 12/26/18, Ms. Evelyn Alicia again contacted Mr. Carbone concerning his deposits. Mr. Carbone stated that he did not receive his first bill. Mr. Alicia set him up to receive e-mail bills. Again, Mr. Carbone stated that if we turned off his water that he would take us to court and sue us.

Mr. Carbone called again on 1/2/2018 and 2/1/2018. Again the deposits were explained and he stated that he would only pay \$53.54 and again stated he would take us to court if his service was turned off.

Attached, please find the Mr. Carbone's bills as well as the disconnect notice.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,



Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

The Woods Utility Co


USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 11/13/2018
Due Date 12/03/2018
Total Amount Due \$284.06

For Service To:
11480 COUNTY ROAD 675 W

 Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	10/17/2018	21	507 Actual	507	TGAL
	11/07/2018		507 Actual	507	
<hr/>					
	Total Days:	21	Total Usage:	0	TGAL

\$ Billing Detail

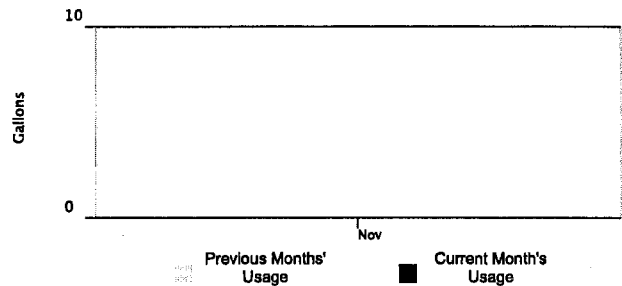
Amount Owed From Last Bill \$0.00
Adjustments \$0.00
Total Payments Received \$0.00
Prior Balance \$0.00

New Charges

Base Charge..... \$12.95
Total Water 0 TGAL Charges \$12.95
Base Charge..... \$23.97
Total Sewer Charges \$23.97
TWUC Sewer Res Deposit applied to account..... \$135.75
TWUC Water Res Deposit applied to account..... \$89.06
Woods - Initial Connection Fee..... \$22.33
Total Other Charges and Services \$247.14
Total Current Charges \$284.06

Total Amount Due 12/03/2018..... \$284.06

Water Use History



Message Center

- Your statement reflects all payments received and posted through Nov 7, 2018. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0028406

Make Checks Payable To:

The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602



Amount Due by 12/03/2018	\$284.06
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245

The Woods Utility Co

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 12/13/2018
Due Date 01/02/2019
Total Amount Due \$373.34

For Service To:
11480 COUNTY ROAD 675 W

Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	11/07/2018	30	507 Actual	507	TGAL
	12/07/2018		509 Actual	509	
	Total Days:	30	Total Usage:	2	TGAL

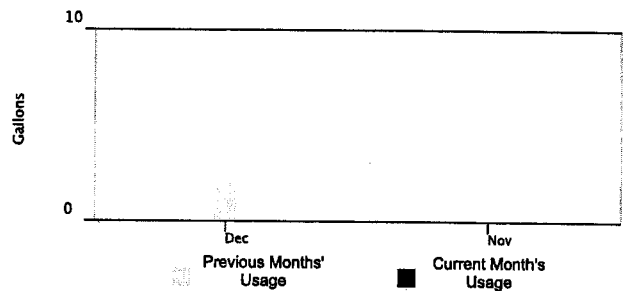
\$ Billing Detail

Amount Owed From Last Bill \$284.06
Adjustments \$0.00
Total Payments Received \$0.00
Prior Balance \$284.06

New Charges
Base Charge..... \$18.76
2 @ 6.460000..... \$12.92
Total Water 2 TGAL Charges \$31.68
Base Charge..... \$34.72
2 @ 8.940000..... \$17.88
Total Sewer Charges \$52.60
TWUC - Late Fee..... \$5.00
Total Other Charges and Services \$5.00
Total Current Charges \$89.28

Total Amount Due 01/02/2019..... \$373.34

Water Use History



Message Center

- Your statement reflects all payments received and posted through Dec 3, 2018. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0037334

Make Checks Payable To:

The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602



Amount Due by 01/02/2019	\$373.34
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245

The Woods Utility Co

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 01/14/2019
Due Date 02/03/2019
Total Amount Due \$236.22

For Service To:
11480 COUNTY ROAD 675 W

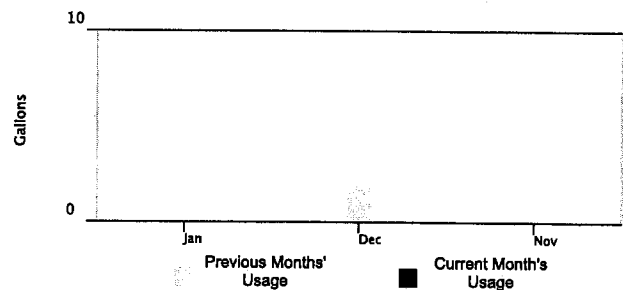
Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	12/07/2018	32	509 Actual	509	TGAL
	01/08/2019		509 Actual	509	
Total Days:		32	Total Usage:		0 TGAL

\$ Billing Detail

Amount Owed From Last Bill \$373.34
Adjustments \$0.00
Total Payments Received \$195.67
Prior Balance \$177.67

New Charges
Base Charge..... \$18.76
Total Water 0 TGAL Charges \$18.76
Base Charge..... \$34.72
Total Sewer Charges \$34.72
TWUC - Late Fee..... \$5.07
Total Other Charges and Services \$5.07
Total Current Charges \$58.55
Total Amount Due 02/03/2019..... \$236.22

Water Use History



Message Center

- Your statement reflects all payments received and posted through Jan 8, 2019. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0023622

Make Checks Payable To:

The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602

Amount Due by 02/03/2019	\$236.22
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245



The Woods Utility Co

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 02/14/2019
Due Date 03/06/2019
Total Amount Due \$133.95

For Service To:
11480 COUNTY ROAD 675 W

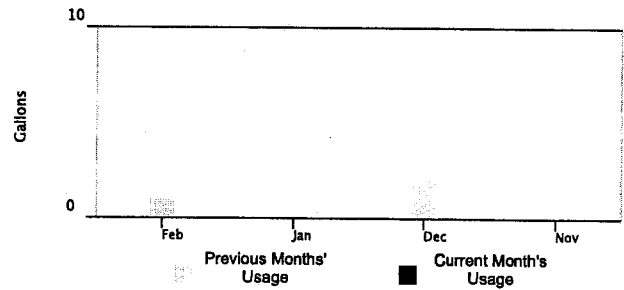
Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	01/08/2019	30	509 Actual	509	TGAL
	02/07/2019		510 Actual	510	
	Total Days:	30		Total Usage: 1	TGAL

\$ Billing Detail

Amount Owed From Last Bill \$236.22
Adjustments \$0.00
Total Payments Received \$171.15
Prior Balance \$65.07

New Charges
Base Charge..... \$18.76
1 @ 6.460000..... \$6.46
Total Water 1 TGAL Charges \$25.22
Base Charge..... \$34.72
1 @ 8.940000..... \$8.94
Total Sewer Charges \$43.66
Total Current Charges \$68.88
Total Amount Due 03/06/2019..... \$133.95

Water Use History



Message Center

- Your statement reflects all payments received and posted through Feb 10, 2019. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0013395

Make Checks Payable To:

The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602

Amount Due by 03/06/2019	\$133.95
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245



The Woods Utility

C/O U.S. WATER
Billing & Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

IMPORTANT NOTICE OF AMOUNT DUE

CURRENT OCCUPANT
CARBONE JOHN
11480 COUNTY ROAD 675 W
WEBSTER, FL 33597-6602

DATE: January 11, 2019
ACCOUNT NUMBER: 54821829
AMOUNT PAST DUE: \$88.39
ACCOUNT BALANCE: \$177.67
DISCONNECT DATE: January 21, 2019

Service Address:
11480 COUNTY ROAD 675 W

AMOUNT ENCLOSED: _____

DO NOT SEND CASH
THROUGH THE MAIL

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT.

MAKE CHECKS PAYABLE
IN U.S. FUNDS TO:

THE WOODS UTILITY
C/O U.S. WATER
Billing & Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

Office Hours:
Monday - Friday.....9:00AM - 8:00PM
Telephone.....(888) 228-2134
24 Hour Emergency.....(888) 228-2134

It is the intent of The Woods Utility to provide you with the highest quality utility service. This notice is to let you know that we have not received your payment and that as of the date of this notice, your account is past due. If you have already made your payment, we thank you, and you can simply disregard this reminder.

In order for you to avoid interruption of your utility service, it will be necessary for you to make a payment to bring your account current. Your payment must be received by 5:00 p.m. on the day before the Disconnect Date as shown above. You should also be aware that if your account is disconnected due to non-payment, you will be charged a \$35.00 fee to reconnect the service during normal business hours. If reconnect is after business hours, you will be charged a \$55.00 fee to reconnect the service which will be due prior to reconnection. If payment is made with a check that is later dishonored, your service may be discontinued without any additional notice.

If you have been disconnected, contact your customer service office directly during business hours to ensure service restoration.

If you believe that your payment has been made and this notice has been issued in error, please contact our customer service office at (888) 228-2134 Monday through Friday (9AM - 8PM).

Pay online using your debit or credit card.
Go to: www.mywaterservice.com and click "Pay Now"

We do want you to know that we value you as a customer and we thank you for your prompt attention to this matter.

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential Service</u>	<u>General Service</u>
All meter sizes	\$89.06	2 x average estimated bill

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE - January 29, 2016

TYPE OF FILING - Reorganization to Conform to Model Tariff

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential Service</u>	<u>General Service</u>
All meter sizes	\$135.75	2 x average estimated bill

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE - February 29, 2016

TYPE OF FILING - Reorganization to Conform to Model Tariff

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

LATE PAYMENT CHARGE - This charge may be levied when a customer is delinquent in paying a bill for service, pursuant to Rule 25-30.335(4), F.A.C.

NSF CHARGE - This charge may be levied pursuant to Section 68.065, Florida Statutes, when a customer pays by check and that check is dishonored by the customers banking institution.

CONVENIENCE CHARGE - This charge may be levied when a customer opts to pay their utility bill by debit/credit card either online or by telephone.

Schedule of Miscellaneous Service Charges

	<u>Normal Hours</u>	<u>After Hours</u>
Initial Connection Charge	\$22.33	\$33.49
Normal Reconnection Charge	\$22.33	\$33.49
Violation Reconnection Charge	\$35.52	\$55.81
Premises Visit Charge (in lieu of disconnection)	\$22.33	\$33.49
Late Payment Charge		\$5.07
NSF Check Charge	Pursuant to Section 68.065, F.S.	
Convenience Charge		\$2.64

EFFECTIVE DATE - June 13, 2018

TYPE OF FILING - 2018 Price Index

WS-2018-0043

GARY A. DEREMER
ISSUING OFFICER

PRESIDENT
TITLE

Request No. 1299328W

Name CARBONE ,JOHN MR.

Business Name

Consumer Information Name: JOHN CARBONE Business Name: Svc Address: 11480 COUNTY ROAD 675 WEST County: Sumter Phone: (407)-353-7178 City/Zip: Webster / 33597- Account Number: 54821829 Caller's Name: JOHN CARBONE Mailing Address: 11480 COUNTY 675 WEST City/Zip: WEBSTER ,FL 33597- Can Be Reached: E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480 Utility Information Company Code: WS965 Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1299328W Response Needed From Company? y Date Due: 02/27/2019 Fax: (727) 848-7701 R Interim Report Received: / / Reply Received: 02/08/2019 Reply Received Timely/Late: Informal Conf.: N	PSC Information Assigned To: SHONNA MCCRAY Entered By: CD Date: 02/06/2019 Time: 11:24 Via: PHONE Prelim Type: IMPROPER BILLS PO: Disputed Amt: 291.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N
--	---	---

Preclose Type - Improper Bills

What is the amount of the bill in dispute? \$236.00

What is the date of the bill? February 3, 2019

Why do you believe you have been billed improperly? Customer cannot get a accurate amount of Customer Service charge.

Other Comments: Customer feels that he is not getting a accurate accounting of what the customer service fee should be and he did not receive his first month bill. Customer feels that he has asked and not received his correct bill because a different Customer Service charge has been on his bill. Customer feels that customer

Request No. 1299328W

Name CARBONE ,JOHN MR.

Business Name

PAGE NO: 1

service reps are providing different information to him when he communicates with them. Customer would like someone to explain service fees and the billing system.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation the company has made direct contact with the customer
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Kenny Davis

02/08/2019 - Company response received via Email. DScott.

02/08/2019- Customer called to discuss case with Shonna.-Kenny Davis

2/11/19: REVIEWED COMPANY RESPONSE. Response indicates the following:

- * On 2/7/19, Troy Rendell spoke with Mr. Carbone concerning his account.
- * Mr. Rendell indicated that he reviewed the account and the customer was properly charged for the deposits for water and wastewater, and the initial connection charge.
- * Mr. Rendell explained that the utility is regulated by the FPSC and pursuant to Florida Statutes, the utility is required to only impose rates and charges approved by the FPSC.
- * Mr. Rendell further explained that the deposits are contained in the utility's approved tariffs and offered to send him the relevant pages of the FPSC approved tariff.
- * He indicated that he had already received them.
- * Mr. Carbone was upset that the FPSC had not "written down" all of his concerns.

Request No. 1299328W Name CARBONE ,JOHN MR. Business Name

- * He indicated that he was going to have another telephone call with the FPSC and that he would re-contacting Mr. Rendell later in the day.
- * Mr. Carbone did not want to discuss further without contacting the FPSC.
- * All amounts of deposits and initial connection charges were properly applied to his account and the customer has paid these amounts.

Shonna McCray

2/11/19: 8:12 a.m. Returned call to Mr. John Carbone at 407-353-7178; no answer; left message requesting a return call. Shonna McCray

2/11/2019 Customer called back to speak to analyst. Transferred caller to SMCray who accepted the call. BJoiner

2/11/19: Mr. Carbone transferred by Belkis. Mr. Carbone stated that his concerns are more than just billing concerns. He indicated concerns with the professionalism of company personnel, billing practices, etc. Mr. Carbone agreed to put his concerns in writing and send them to the PSC. Customer's objection noted. Shonna McCray

02/13/2019 Customer correspondence received via email, added to file, and forwarded to SMCray. Attachments printed and added to the file. DHood

"From: novccj@aol.com [mailto:novccj@aol.com]
Sent: Tuesday, February 12, 2019 7:06 PM
To: Consumer Contact
Subject: Case Reference # 1299328W

Hello,

This is in reference to the issue I have been having with US Water Corp. that handles the water and sewerage plant in the Woods subdivision in Webster, Florida.

Attached is the letter I sent to the Florida A/G office after Sumter County informed me that they do not regulate this utility.

Also attached is the first invoice from US Water that they did not sent to me. and the second and third invoices along with the letter demanding payment for the start-up fees or face water shutoff.

Where this began:

As stated in the A/G letter, when I bought this home, I contacted US water to have the account put in my name. I was told that the start-up fee was 89.06 for the water and 22.33 for the sewerage. I asked if they wanted the deposit now and was informed that it would be added to the first invoice. The first invoice was never sent. I received the second invoice (the first to be sent to me) and the start-up charge was \$284.06, a difference of 172.67, plus a later charge was added..

Request No. 1299328W	Name CARBONE ,JOHN MR.	Business Name
----------------------	------------------------	---------------

When I contacted the company for an explanation, I was insulted.

Please read the A/G letter for more info.

As stated in the letter and confirmed by US water's techs some homeowners receive invoices and some do not ... nothing is being done to correct this.

After I opened this complaint with the Florida Public Service Commission I received an e/mail with their start-up fees (tariff) and an attitude.

At this point, I have two requests:

- 1- Help with correcting my invoices to prevent a water shutoff
- 2- A audit of US Water operation in the Wood Subdivision.

Please contact me with any questions at:

407-353-7178 or novccj@aol.com

Thank-you,

John Carbone

11480 CR 675 West

Webster, Fl 33597"

2/13/19: Reviewed customer correspondence; added to file. Shonna McCray

2/13/19: ATTN COMPANY, REQUEST FOR SUPPLEMENTAL RESPONSE:

- * SEE CUSTOMER CONCERNS AND ADDRESS ALL ISSUES NOT PREVIOUSLY ADDRESSED.
- * PROVIDE COPIES ALL OF THE CUSTOMER'S BILLING STATEMENTS, NOTICES, ETC. FOR THE PAST 6 MONTHS.
- * PROVIDE AN EXPLANATION OF THE CHARGES BILLED TO THE CUSTOMER.

PLEASE PROVIDE RESPONSE BY 2/22/19. Shonna McCray

Request No. 1299328W Name CARBONE ,JOHN MR. Business Name

PAGE NO: 4

Diane Hood

From: novccj@aol.com
Sent: Tuesday, February 12, 2019 7:06 PM
To: Consumer Contact
Subject: Case Reference # 1299328W
Attachments: AG Letter.odt; First invoice and water shutoff notice.pdf; First invoice received.pdf; Last invoice received.pdf

Hello,

This is in reference to the issue I have been having with US Water Corp. that handles the water and sewerage plant in the Woods subdivision in Webster, Florida.

Attached is the letter I sent to the Florida A/G office after Sumter County informed me that they do not regulate this utility.

Also attached is the first invoice form US Water that they did not sent to me. and the second and third invoices along with the letter demanding payment for the start-up fees or face water shutoff.

Where this began:

As stated in the A/G letter, when I bought this home, I contacted US water to have the account put in my name. I was told that the start-up fee was 89.06 for the water and 22.33 for the sewerage. I asked if they wanted the deposit now and was informed that it would be added to the first invoice. The first invoice was never sent. I received the second invoice (the first to be sent to me) and the start-up charge was \$284.06, a difference of 172.67, plus a later charge was added..

When I contacted the company for an explanation, I was insulted.

Please read the A/G letter for more info.

As stated in the letter and confirmed by US water's techs some homeowners receive invoices and some do not ... nothing is being done to correct this.

After I opened this complaint with the Florida Public Service Commission I received an e/mail with their start-up fees (tariff) and an attitude.

At this point, I have two requests:

- 1- Help with correcting my invoices to prevent a water shutoff
- 2- A audit of US Water operation in the Wood Subdivision.

Please contact me with any questions at:
407-353-7178 or novccj@aol.com

Thank-you,
John Carbone
11480 CR 675 West
Webster, FI 33597

First question/Request: What state agency monitors/audits The Woods Utility Co.? (US Water of Cape Coral FL) I checked with Sumter County and they do not. They need to be audited for both their business practices and lack of customer service. Since day one of dealing with this company, they have acted in bad faith.

Issue(s)

#1. When I purchased a home in the Woods Subdivision – 11480 CR 675 West, Webster Florida, I contacted the water company to have the water and sewerage put in my name. I called phone # 888-228-02134.

The customer service rep informed me that the start-up charges would be \$89.06 for the water and \$22.33 for the sewerage, for a total of \$ 111.39. I then asked if He wanted the deposit now and was told that it would be added to my first invoice.

When the first invoice arrived (bill date – 12-13-18) it included a late fee and a start-up fee of \$284.00.

When I contacted US Water customer support they claimed that they sent an invoice for the deposit. Also, they claimed that I did not understand what the customer service rep said regarding the initial deposit – I'm just a stupid old fool – according to them- unable to understand anything! Rep Linda actually said that, Merry Christmas and hung up on me when I challenged her! I also asked Linda what the correct charge is for the start-up fee and was told that it was not \$ 111.39 but she would not tell me what the standard fee is for a new customer.

I then made another call to the company and asked for a manager and was connected to Evelyn. She claimed to be the Admin to the CEO. She checked and saw that the first invoice was not sent and removed the late fee but stated that she had to speak to the CEO regarding the overcharge. She never called me back. I did placed a call to her again for an update but to no avail.

I have now received a notice to pay the remainder of the start up fee by 1-21-19 or they will shut off my water/sewerage service. I will pay this since I have no choice.

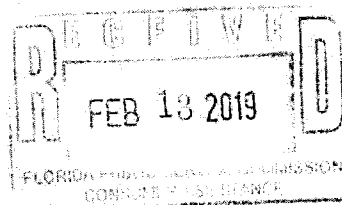
2. Not everyone in this subdivision pays for their water/sewerage service and the company knows it and does nothing. That is why I am asking for an audit of this company.

Their water plant is located behind my property. When I first moved here (before the first invoice arrived and all this started) I was out in my back yard cleaning up and a tech was there servicing their equipment. We struck up a conversation and He stated that they have known that some of the residents do not pay anything but have done nothing about it.

Since then, in my conversations with my new neighbors, I have found out that some of them have not paid anything for up to four years! Others have outstanding balances of just under \$1,700. US Water has not threatened them with shutting off their service as they have with me.

That is why I am requesting an audit of this company. Can you help, or direct me to someone that can. Please contact me if you have any questions.

Sincerely,
John Carbone
11480 CR 675 West
Webster, FL 33597
PH: 407-353-7178
novccj@aol.com



The Woods Utility Co

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 12/13/2018
Due Date 01/02/2019
Total Amount Due \$373.34

For Service To:
11480 COUNTY ROAD 675 W

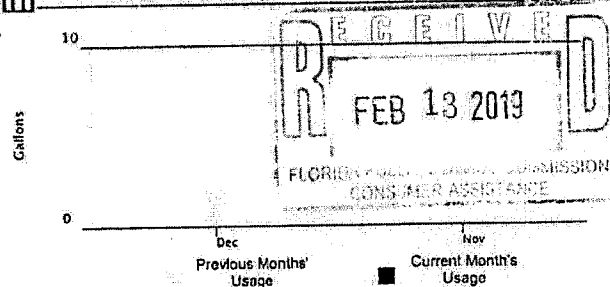
Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	11/07/2018	30	507 Actual	507	TGAL
	12/07/2018		509 Actual	509	
Total Days:		30	Total Usage:		2 TGAL

Billing Detail

Amount Owed From Last Bill \$284.06
Adjustments \$0.00
Total Payments Received \$0.00
Prior Balance \$284.06

New Charges
Base Charge \$18.76
2 @ 6.460000 \$12.92
Total Water 2 TGAL Charges \$31.68
Base Charge \$34.72
2 @ 6.940000 \$17.88
Total Sewer Charges \$52.60
TWUC - Late Fee \$5.00
Total Other Charges and Services \$5.00
Total Current Charges \$89.28
Total Amount Due 01/02/2019 \$373.34

Water Use History



Message Center

- Your statement reflects all payments received and posted through Dec 3, 2018. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

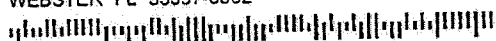
054821829 0037334

Make Checks Payable To:

The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602



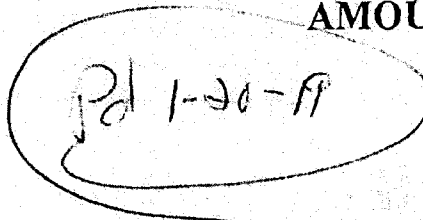
Amount Due by 01/02/2019	\$373.34
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245

The Woods Utility

C/O U.S. WATER
Billing & Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

IMPORTANT NOTICE OF AMOUNT DUE



CURRENT OCCUPANT
CARBONE JOHN
11480 COUNTY ROAD 675 W
WEBSTER, FL 33597-6602

DATE: January 11, 2019
ACCOUNT NUMBER: 54821829
AMOUNT PAST DUE: \$88.39
ACCOUNT BALANCE: \$177.67
DISCONNECT DATE: January 21, 2019

Service Address:
11480 COUNTY ROAD 675 W

AMOUNT ENCLOSED: _____

DO NOT SEND CASH
THROUGH THE MAIL

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT.

MAKE CHECKS PAYABLE
IN U.S. FUNDS TO:

THE WOODS UTILITY
C/O U.S. WATER
Billing & Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

Office Hours:
Monday - Friday.....9:00AM - 8:00PM
Telephone.....(888) 228-2134
24 Hour Emergency.....(888) 228-2134

It is the intent of The Woods Utility to provide you with the highest quality utility service. This notice is to let you know that we have not received your payment and that as of the date of this notice, your account is past due. If you have already made your payment, we thank you, and you can simply disregard this reminder.

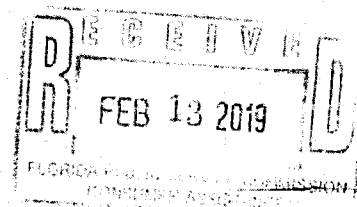
In order for you to avoid interruption of your utility service, it will be necessary for you to make a payment to bring your account current. Your payment must be received by 5:00 p.m. on the day before the Disconnect Date as shown above. You should also be aware that if your account is disconnected due to non-payment, you will be charged a \$35.00 fee to reconnect the service during normal business hours. If reconnect is after business hours, you will be charged a \$55.00 fee to reconnect the service which will be due prior to reconnection. If payment is made with a check that is later dishonored, your service may be discontinued without any additional notice.

If you have been disconnected, contact your customer service office directly during business hours to ensure service restoration.

If you believe that your payment has been made and this notice has been issued in error, please contact our customer service office at (888) 228-2134 Monday through Friday (9AM - 8PM).

Pay online using your debit or credit card.
Go to: www.mvwaterservice.com and click "Pay Now"

We do want you to know that we value you as a customer and we thank you for your prompt attention to this matter.



The Woods Utility Co

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 12/13/2018
Due Date 01/02/2019
Total Amount Due \$373.34

For Service To:
11480 COUNTY ROAD 675 W

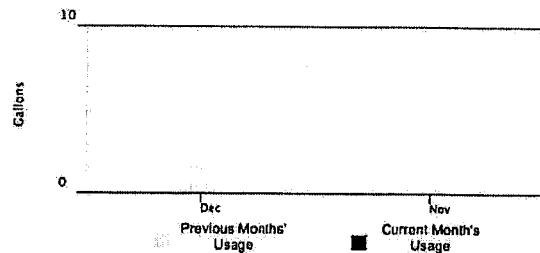
Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	11/07/2018	30	507 Actual	507	TGAL
	12/07/2018		509 Actual	509	
Total Days:		30	Total Usage:		2 TGAL

Billing Detail

Amount Owed From Last Bill \$284.06
Adjustments \$0.00
Total Payments Received \$0.00
Prior Balance \$284.06

New Charges
Base Charge \$18.76
2 @ 6.460000 \$12.92
Total Water 2 TGAL Charges \$31.68
Base Charge \$34.72
2 @ 8.940000 \$17.88
Total Sewer Charges \$52.60
TWUC - Late Fee \$5.00
Total Other Charges and Services \$5.00
Total Current Charges \$89.28
Total Amount Due 01/02/2019 \$373.34

Water Use History



Message Center

- Your statement reflects all payments received and posted through Dec 3, 2018. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co, and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0037334

Make Checks Payable To:
The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

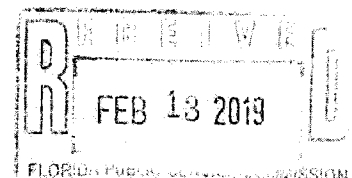
☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602



Amount Due by 01/02/2019	\$373.34
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245



The Woods Utility Co

USW Utility Billing Center

P.O. Box 151245
Cape Coral, FL 33915

If you have any questions please contact our customer
service number: 1-888-228-2134

Account Number 54821829
Bill Date 01/14/2019
Due Date 02/03/2019
Total Amount Due \$236.22

For Service To:
11480 COUNTY ROAD 675 W

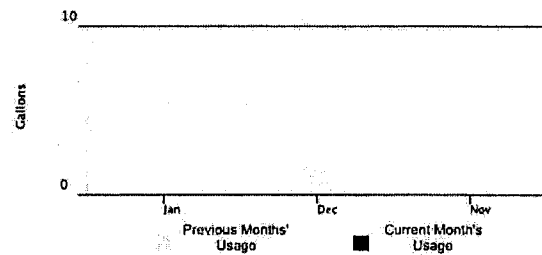
Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	12/07/2018	32	509 Actual	509	TGAL
	01/08/2019		509 Actual	509	
Total Days:		32	Total Usage:		0 TGAL

\$ Billing Detail

Amount Owed From Last Bill \$373.34
Adjustments \$0.00
Total Payments Received \$195.67
Prior Balance \$177.67

New Charges
Base Charge \$18.76
Total Water 0 TGAL Charges \$18.76
Base Charge \$34.72
Total Sewer Charges \$34.72
TWUC - Late Fee \$5.07
Total Other Charges and Services \$5.07
Total Current Charges \$58.55
Total Amount Due 02/03/2019 \$236.22

Water Use History



Message Center

- Your statement reflects all payments received and posted through Jan 8, 2019. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online: Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

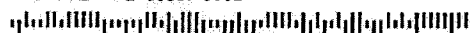
Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0023622

Make Checks Payable To:
The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

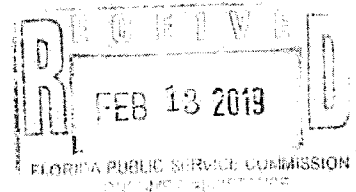
☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54821829 11480 COUNTY
ROAD 675 W

JOHN CARBONE
11480 COUNTY ROAD 675 W
WEBSTER FL 33597-6602



Amount Due by 02/03/2019	\$236.22
Amount Enclosed: \$	

The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245



THE WOODS UTILITY COMPANY

February 8, 2019

Shona McCray
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1299328W – Mr. John Carbone – Account 54821829

Dear Ms. McCray,

Request: Mr. Carbone questioned his initial connection charge and water/wastewater deposits.

Response: I spoke with Mr. Carbone on February 7, 2019 concerning his account. I indicated that I reviewed his account and he was properly charge the customer deposits for water and wastewater, as well as the initial connection charge. I explained to him that the utility is regulated by the Florida Public Service Commission (FPSC) and pursuant to Florida Statutes, the utility is required to only impose rates and charges approved by the FPSC. I further explained that the deposits are contained in the utility's approved tariffs and offered to send him the relevant pages of the FPSC approved tariff. He indicated that he had already received a copy of them.

Mr. Carbone was upset that the FPSC had not "written down" all of his concerns. He indicated that he was going to have another telephone call with the FPSC and that he would be contacting me later in the day. Mr. Carbone did not want to discuss further without first talking to the FPSC.

All amounts of deposits and initial connection charges were properly applied to his account and the customer has paid these amounts on his account.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,



Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

Fax

Date: 2/8/2019
To: Troy Rendell1299328W
From: SHONNA MCCRAY
Subject:

"Please contact Consumer Affairs at (850) 413-6100 if you have any fax problems. If you have any questions regarding complaints, please contact the assigned analyst. If you have received this fax in error, please contact Consumer Affairs as soon as possible.
Thank you."

PSC-2018-0552-PAA-WC

Request No. 1299328W

Name CARBONE ,JOHN MR.

Business Name

Consumer Information

Name: JOHN CARBONE

Business Name:

Svc Address: 11480 COUNTY ROAD 675 WEST

County: Sumter

Phone: (407)-353-7178

City/Zip: Webster

/ 33597-

Account Number: 54821829

Caller's Name: JOHN CARBONE

Mailing Address: 11480 COUNTY 675 WEST

City/Zip: WEBSTER ,FL 33597-

Can Be Reached:

E-Tracking Number:

**Florida Public Service
Commission - Consumer Request
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6480**

Utility Information

Company: THE WOODS UTILITY COMPANY

Attn. Troy Rendell1299328W

Response Needed From Company? Y

Date Due: 02/27/2019

Interim Report Received: / /

Reply Received: 02/08/2019

Reply Received Timely/Late:

Informal Conf.: N

PSC Information

Assigned To: SHONNA MCCRAY

Entered By: CD

Date: 02/06/2019

Time: 11:24

Via: PHONE

Prelim Type: IMPROPER BILLS

PO:

Disputed Amt: 291.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by:

Date: / /

Closeout Type:

Apparent Rule Violation: N

reclose Type - Improper Bills

What is the amount of the bill in dispute? \$236.00

What is the date of the bill? February 3, 2019

Why do you believe you have been billed improperly? Customer cannot get a accurate amount of Customer Service charge.

Other Comments: Customer feels that he is not getting a accurate accounting of what the customer service fee should be and he did not receive his first month bill. Customer feels that he has asked and not received his correct bill because a different Customer Service charge has been on his bill. Customer feels that customer service reps are providing different information to him when he communicates with them. Customer would like someone to explain

Request No. 1299328W

Name CARBONE ,JOHN MR.

Business Name

PAGE NO: 1

ervice fees and the billing system.

er Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.

The response should include the following:

- a) the cause of the problem
- b) actions taken to resolve the customer's complaint
- c) the company's proposed resolution to the complaint
- d) answers to any questions raised by staff in the complaint
- e) confirmation the company has made direct contact with the customer

Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

-Mail - pscreply@psc.state.fl.us

ax - 850-413-7168

ail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

ase taken by Kenny Davis

2/08/2019 - Company response received via Email. DScott.

2/08/2019- Customer called to discuss case with Shonna.-Kenny Davis

quest No. 1299328W Name CARBONE ,JOHN MR. Business Name
AGE NO: 2

Request No. 1299328W

Name CARBONE , JOHN MR.

Business Name

Consumer Information

Name: JOHN CARBONE

Business Name:

Svc Address: 11480 COUNTY 675 WEST

County: Sumter

Phone: (407)-353-7178

City/Zip: Webster

/ 33597-

Account Number: 54821829

Caller's Name: JOHN CARBONE

Mailing Address: 11480 COUNTY 675 WEST

City/Zip: WEBSTER , FL 33597-

Can Be Reached:

E-Tracking Number:

**Florida Public Service
Commission - Consumer Request**
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6480

Utility Information

Company: THE WOODS UTILITY COMPANY

Attn. Troy Rendell 1299328W

Response Needed From Company? y

Date Due: 02/27/2019

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late:

Informal Conf.: N

PSC Information

Assigned To: SHONNA MCCRAY

Entered By: CD

Date: 02/06/2019

Time: 11:24

Via: PHONE

Prelim Type: IMPROPER BILLS

PO:

Disputed Amt: 291.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by:

Date: / /

Closeout Type:

Apparent Rule Violation: N

reclose Type - Improper Bills

What is the amount of the bill in dispute? \$236.00

What is the date of the bill? February 3, 2019

Why do you believe you have been billed improperly? Customer cannot get a accurate amount of Customer Service charge.

Other Comments: Customer feels that he is not getting a accurate accounting of what the customer service fee should be and he did not receive his first month bill. Customer feels that he has asked and not received his correct bill because a different Customer Service charge has been on his bill. Customer feels that customer service reps are providing different information to him when he communicates with them. Customer would like someone to explain

Request No. 1299328W

Name CARBONE , JOHN MR.

Business Name

PAGE NO: 1

Left message
4/7/19

service fees and the billing system.

Under Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.

The response should include the following:

- a) the cause of the problem
- b) actions taken to resolve the customer's complaint
- c) the company's proposed resolution to the complaint
- d) answers to any questions raised by staff in the complaint
- e) confirmation the company has made direct contact with the customer

Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

-Mail - pscreply@psc.state.fl.us

-Fax - 850-413-7168

-Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Kenny Davis

Request No. 1299328W

Name CARBONE , JOHN MR.

Business Name

PAGE NO: 2

Troy Rendell

From: URDUJA DE LA CUEVA
Sent: Sunday, January 13, 2019 3:24 PM
To: Troy Rendell
Subject: Re: CR 675 YELLOWISH WATER

Thank you for your reply, however I found out that residents who were not affected by the line break who lived there before I did and lives there 24/7 have the same problem.

I found out that residents there use their water for washing and cleaning. They are very scared that the water could be contaminated because of its smell, taste and color.

I told them that the water from the WATER UTILITY is clean but when it goes through the WOOD UTILITY INC PIPES which are rusty and could have tiny holes which bacteria could get in then the water becomes polluted.

It is ironic that we pay more RENTING WOOD UTILITY PIPES AND SEWER than the cost of water. That is why I want to know the address of WOOD UTILITY INC., so that I can file my complaint and my neighbor's complaint at the DEPT OF CONSUMERS AFFAIR and also HEALTH DEPT.

Thank you.

Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Tuesday, January 8, 2019 1:49 AM

To: Troy Rendell

Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Friday, January 11, 2019 10:25 AM
To: 'URDUJA DE LA CUEVA'
Cc: Sharon Purviance
Subject: RE: CR 675 YELLOWISH WATER

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Sincerely,
Troy

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, January 8, 2019 1:49 AM
To: Troy Rendell
Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From: Troy Rendell
Sent: Friday, November 9, 2018 10:09 AM
To: 'URDUJA DE LA CUEVA'; Evelyn Alicea; Rita Varona; Sharon Purviance
Subject: RE: 11-9-18 Re: Paid Water Bills

The Woods owns both the water and wastewater utility system up to and including the point of connection to the customers. This includes the water & wastewater treatment plants, the water distribution system, the wastewater collection system and the water meters. The utility does not own anything past the point of connection. That is owned by the homeowner/property owner. Those are the water service lines past the water meter and the wastewater service lines past the point of connection on the property to the residences.

The FPSC allows for recovery of the utility owned systems through depreciation and an allowed rate of return on investment. The Woods water and wastewater systems are very old and are expensive to operate for a very small amount of customers. However, the current owner purchased the utility system as a discounted price (less than rate base) which is reflected in a negative acquisition adjustment. The Woods is not allowed to earn any return on the amount of this negative acquisition adjustment. However, the cost of the filtration system improvements will be part of a future rate case which will be filed with the FPSC once it is completed.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, November 9, 2018 10:02 AM
To: Troy Rendell; Evelyn Alicea; Rita Varona; Sharon Purviance
Subject: Re: 11-9-18 Re: Paid Water Bills

I was told that the whole plumbing system and sewer are owned by WOODS UTILITY INC. and that is what makes the WATER BILL EXPENSIVE, because I'm RENTING THE WHOLE SYSTEM OR SERVICE FROM WOODS UTILITY INC., beside the use of water. Therefore, if the water is clean or tested and found to be good, then the PLUMBING AND SEWER IS IN QUESTION. However the US WATER CORP AND WOODS UTILITY INC together, service WOODS SUBDIVISION.

I will then send my complaint against WOODS UTILITY INC., to the Better Business Bureau and to the Health Dept.

Thank you.

Urduja S. De La Cueva

On Friday, November 9, 2018, 9:35:40 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Ms. Cueva,

Your presence is not necessary. This was offered as a courtesy for one of our employees to meet you there to witness the water first hand with you present. The water is routinely tested pursuant to the FDEP regulations and schedule. There is no need to test the water from your faucet as this is the same water that is routinely tested by the utility. In addition, as previously stated, it is not known what the condition of the service lines to your house may be in. The utility is only responsible for the water system up to and including the water meter at your residence.

As previously stated the utility has flushed the water outside your residence twice and the water was clear. If you like, we can have the water flushed again at your residence at the water meter. I do request additional information as follows:

- 1) Do you experience the discolored water on both the Cold and Hot water?
- 2) Do you notice it more on the hot or cold water?
- 3) Do you have a water softener installed at this house?
- 4) Do you routinely flush your hot water heater – at least annually?
- 5) When was the last time the hot water heater flushed?
- 6) Do you notice the discoloration on the outside water spigot?
- 7) Do you know if either your service lines from the meter – or your inside plumbing consists of either galvanized iron or copper piping?

As I've previously stated, the rates are established and set by the Florida Public Service Commission and the utility is required to charge these rates as prescribed by Florida Statute. The utility could consider flushing credits at your residence if you were flushing a great deal of water. However, as your past water use history indicates, there is very low usage at this service address. We have explained your past water bills numerous times and have gone over them in detail.

I have not received anything from the BBB concerning your complaint so I can't offer any response. I again apologize for any inconvenience this situation may have caused you. The utility takes customer satisfaction seriously and as previously stated, we are working with the FDEP to rehabilitate the water treatment plant.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, November 9, 2018 8:55 AM
To: Troy Rendell; Evelyn Alicea; Rita Varona; Sharon Purviance; Maria Brannan
Subject: Fw: 11-9-18 Re: Paid Water Bills

Good morning,

Why is my presence necessary? I do not hold your water equipment, I cannot do anything to make the water clear, I can't do anything. I hire a handyman to do what needs to be done around my house.

There are faucets outside the house where you can get water to test or whatever you want to do with it. The water pipes and water meter are outside the house.

My handyman works around my house almost everyday and if you want him to be there he lives 1-block away from my house, my next door neighbor can give you direction. His telephone 3524105715..

In your reply you said, that the water coloration is due to using the water only on weekend.

Since I purchased the house in May 2017 until today, I go to Webster and use the water only from Saturday to Monday.... I've written your office many times about this because I complained why I am charged too much water for just 3-days a week usage?

If your reasoning is true, why only 1-weekend 3-weeks ago and last weekend, the water was yellowish? Why not every weekend? And I kept samples of these in water distilled bottles.

My presence won't make any difference. Your reasoning is FALSE.

I'll have to send the samples I gathered to the HEALTH DEPT FOR TESTING OF BACTERIA.

Urduja De La Cueva

On Wednesday, November 7, 2018, 8:28:24 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Ms. Cueva,

Please see my previous e-mail responses dated October 2, 2018 and October 3, 2018. There is no additional information that I can provide at this time. We are currently working on rehabbing the filtration system for more efficient iron removal. If you would like to schedule an in person meeting at your residence during the work week (M-F) during normal working hours, we'd be acceptable to meet you on site.

We believe the issues may be somewhere past the water meter, either in your service lines or your water heater.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, November 7, 2018 8:10 AM
To: MyWater Service; Evelyn Alicea; Troy Rendell; Rita Varona; Sharon Purviance
Subject: 11-7-18 Re: Paid Water Bills

God morning,

Last month I filed a complaint at the Better Business Bureau against US WATER WOODS INC, because the color is yellowish, leaves residue, taste bad and little bit smelly and I have a sample of this saved in a distilled water-bottle. For this reason I use the water ONLY for cleaning toilet and watering garden when it does not rain. And for this reason cost to rent or use WOODS UTILITY water-pipes and water should be lowered. I received reply from BBB, however the following 2 or 3 weeks the water is clear I save samples of this clear water also in water-distilled bottles.

Last weekend and maybe until now I saved sample of the water which is yellowish again and I am going to show all samples to the HEALTH DEPT. FOR TESTING in case there is bacteria in the water. I also saved this sample in a water-distilled bottle.

My neighbors have the same problem but cannot complain because they do not know where to complain and or do not have the means to complain, according to them.

I have photos of my samples which are saved in Webster. I'll be sending them to BBB and to the HEALTH DEPT.

Urduja S. De La Cueva

On Wednesday, October 31, 2018, 7:07:56 PM EDT, MyWater Service <mywaterservice@opus21ms.com> wrote:

Dear Ms. De La Cueva,

I am responding to your email regarding your recent two payments. I have attached your last two statements. The amount due on both was \$84.28, so you did not over pay your account. Your account is current with a balance of \$0.00.

If you have any questions, please feel free to call me at 888-228-2134.

Thanks,

Linda Johnson

USW Customer Service Manager

Troy Rendell

From: Troy Rendell
Sent: Friday, November 9, 2018 9:36 AM
To: 'URDUJA DE LA CUEVA'
Cc: Evelyn Alicea; Sharon Purviance
Subject: RE: 11-9-18 Re: Paid Water Bills

Ms. Cueva,

Your presence is not necessary. This was offered as a courtesy for one of our employees to meet you there to witness the water first hand with you present. The water is routinely tested pursuant to the FDEP regulations and schedule. There is no need to test the water from your faucet as this is the same water that is routinely tested by the utility. In addition, as previously stated, it is not known what the condition of the service lines to your house may be in. The utility is only responsible for the water system up to and including the water meter at your residence.

As previously stated the utility has flushed the water outside your residence twice and the water was clear. If you like, we can have the water flushed again at your residence at the water meter. I do request additional information as follows:

- 1) Do you experience the discolored water on both the Cold and Hot water?
- 2) Do you notice it more on the hot or cold water?
- 3) Do you have a water softener installed at this house?
- 4) Do you routinely flush your hot water heater – at least annually?
- 5) When was the last time the hot water heater flushed?
- 6) Do you notice the discoloration on the outside water spigot?
- 7) Do you know if either your service lines from the meter – or your inside plumbing consists of either galvanized iron or copper piping?

As I've previously stated, the rates are established and set by the Florida Public Service Commission and the utility is required to charge these rates as prescribed by Florida Statute. The utility could consider flushing credits at your residence if you were flushing a great deal of water. However, as your past water use history indicates, there is very low usage at this service address. We have explained your past water bills numerous times and have gone over them in detail.

I have not received anything from the BBB concerning your complaint so I can't offer any response. I again apologize for any inconvenience this situation may have caused you. The utility takes customer satisfaction seriously and as previously stated, we are working with the FDEP to rehabilitate the water treatment plant.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, November 9, 2018 8:55 AM
To: Troy Rendell; Evelyn Alicea; Rita Varona; Sharon Purviance; Maria Brannan
Subject: Fw: 11-9-18 Re: Paid Water Bills

Good morning,

Why is my presence necessary? I do not hold your water equipment, I cannot do anything to make the water clear, I can't do anything. I hire a handyman to do what needs to be done around my house.

There are faucets outside the house where you can get water to test or whatever you want to do with it. The water pipes and water meter are outside the house.

My handyman works around my house almost everyday and if you want him to be there he lives 1-block away from my house, my next door neighbor can give you direction. His telephone 3524105715..

In your reply you said, that the water coloration is due to using the water only on weekend.

Since I purchased the house in May 2017 until today, I go to Webster and use the water only from Saturday to Monday.... I've written your office many times about this because I complained why I am charged too much water for just 3-days a week usage?

If your reasoning is true, why only 1-weekend 3-weeks ago and last weekend, the water was yellowish? Why not every weekend? And I kept samples of these in water distilled bottles.

My presence won't make any difference. Your reasoning is FALSE.

I'll have to send the samples I gathered to the HEALTH DEPT FOR TESTING OF BACTERIA.

Urduja De La Cueva

On Wednesday, November 7, 2018, 8:28:24 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Ms. Cueva,

Please see my previous e-mail responses dated October 2, 2018 and October 3, 2018. There is no additional information that I can provide at this time. We are currently working on rehabbing the filtration system for more efficient iron removal. If you would like to schedule an in person meeting at your residence during the work week (M-F) during normal working hours, we'd be acceptable to meet you on site.

We believe the issues may be somewhere past the water meter, either in your service lines or your water heater.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Wednesday, November 7, 2018 8:10 AM

To: MyWater Service; Evelyn Alicea; Troy Rendell; Rita Varona; Sharon Purviance

Subject: 11-7-18 Re: Paid Water Bills

God morning,

Last month I filed a complaint at the Better Business Bureau against US WATER WOODS INC, because the color is yellowish, leaves residue, taste bad and little bit smelly and I have a sample of this saved in a distilled water-bottle. For this reason I use the water ONLY for cleaning toilet and watering garden when it does not rain. And for this reason cost to rent or use WOODS UTILITY water-pipes and water should be lowered. I received reply from BBB, however the following 2 or 3 weeks the water is clear I save samples of this clear water also in water-distilled bottles.

Last weekend and maybe until now I saved sample of the water which is yellowish again and I am going to show all samples to the HEALTH DEPT. FOR TESTING in case there is bacteria in the water. I also saved this sample in a water-distilled bottle.

My neighbors have the same problem but cannot complain because they do not know where to complain and or do not have the means to complain, according to them.

I have photos of my samples which are saved in Webster. I'll be sending them to BBB and to the HEALTH DEPT.

Urduja S. De La Cueva

On Wednesday, October 31, 2018, 7:07:56 PM EDT, MyWater Service <mywaterservice@opus21ms.com> wrote:

Dear Ms. De La Cueva,

I am responding to your email regarding your recent two payments. I have attached your last two statements. The amount due on both was \$84.28, so you did not over pay your account. Your account is current with a balance of \$0.00.

If you have any questions, please feel free to call me at 888-228-2134.

Thanks,

Linda Johnson

USW Customer Service Manager

Troy Rendell

From: Troy Rendell
Sent: Wednesday, November 7, 2018 8:28 AM
To: 'URDUJA DE LA CUEVA'
Cc: Sharon Purviance
Subject: RE: 11-7-18 Re: Paid Water Bills

Ms. Cueva,

Please see my previous e-mail responses dated October 2, 2018 and October 3, 2018. There is no additional information that I can provide at this time. We are currently working on rehabbing the filtration system for more efficient iron removal. If you would like to schedule an in person meeting at your residence during the work week (M-F) during normal working hours, we'd be acceptable to meet you on site.

We believe the issues may be somewhere past the water meter, either in your service lines or your water heater.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, November 7, 2018 8:10 AM
To: MyWater Service; Evelyn Alicea; Troy Rendell; Rita Varona; Sharon Purviance
Subject: 11-7-18 Re: Paid Water Bills

God morning,

Last month I filed a complaint at the Better Business Bureau against US WATER WOODS INC, because the color is yellowish, leaves residue, taste bad and little bit smelly and I have a sample of this saved in a distilled water-bottle. For this reason I use the water ONLY for cleaning toilet and watering garden when it does not rain. And for this reason cost to rent or use WOODS UTILITY water-pipes and water should be lowered. I received reply from BBB, however the following 2 or 3 weeks the water is clear I save samples of this clear water also in water-distilled bottles.

Last weekend and maybe until now I saved sample of the water which is yellowish again and I am going to show all samples to the HEALTH DEPT. FOR TESTING in case there is bacteria in the water. I also saved this sample in a water-distilled bottle.

My neighbors have the same problem but cannot complain because they do not know where to complain and or do not have the means to complain, according to them.

I have photos of my samples which are saved in Webster. I'll be sending them to BBB and to the HEALTH DEPT.

Urduja S. De La Cueva

On Wednesday, October 31, 2018, 7:07:56 PM EDT, MyWater Service <mywaterservice@opus21ms.com> wrote:

Dear Ms. De La Cueva,

I am responding to your email regarding your recent two payments. I have attached your last two statements. The amount due on both was \$84.28, so you did not over pay your account. Your account is current with a balance of \$0.00.

If you have any questions, please feel free to call me at 888-228-2134.

Thanks,

Linda Johnson

USW Customer Service Manager

Troy Rendell

From: Troy Rendell
Sent: Wednesday, October 3, 2018 10:35 AM
To: 'URDUJA DE LA CUEVA'
Cc: Sharon Purviance
Subject: RE: RE: FW: 11587 CR675W

We attempted to contact the customer of record at that address but the telephone number had been disconnected. The customer service number is contained on the monthly water bills. For your information, that number is 1-888-228-2134. Again this is on each monthly water statement.

I previously wrote you a letter detailing the rehabilitation of the filters at the water treatment plant that are currently underway. This is scheduled to be in operations in early 2019 pursuant to the FDEP Consent Order. The new filtration system is designed for appropriate iron removal which will help with the water quality. In reference to the water distribution lines – they are all PVC throughout the service territory up to the water meter. The utility is unaware what service lines were installed between the meter and the customers' homes. We are unable to examine water collected by customers as we would not be able to determine where it was collected and when. We can only observe in person.

We have been out to your residence at least twice and flushed the utility's water lines. In both instances the water was clear after flushing. The Woods continues to follow and implement its flushing program throughout the distribution system. Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the Florida Department of Protection (FDEP) as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants.

Pursuant to Section 367.091, Florida Statutes, the utility may only impose and collect the rates and charges approved by the Florida Public Service Commission, thus the water and wastewater rates are prescribed by the utility's approved tariffs.

I apologize for any inconvenience you may have encountered in the past. We strive to provide the highest water quality possible to our valued customers.

From: URDUJA DE LA CUEVA [mailto:urduja_fi2016@yahoo.com]
Sent: Wednesday, October 3, 2018 9:51 AM
To: Troy Rendell
Subject: Re: RE: FW: 11587 CR675W

Tim Wright lives in that house, and I did NOT tell you that he complained.

I gave you his address, because of the following:

1. Tim Wright is my handyman and care taker of my house
2. Tim told me that if I'm not in my house and Utility companies wants to enter my gate to get him
3. Tim told me that he has the SAME PROBLEM with the water in my house but does NOT know where to complain

Troy Rendell

From: Troy Rendell
Sent: Wednesday, October 3, 2018 7:35 AM
To: 'URDUJA DE LA CUEVA'
Subject: RE: FW: 11587 CR675W

Ms. Cueva,

Mr. Tim Wright is not the customer of record at 1582 CR 678. I reviewed that account and there has been no calls into our customer service department concerning discolored water at that address from the customer of record.

However, I'll have my utility manager look into the water in the area.

Thanks.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, October 2, 2018 11:37 AM
To: Troy Rendell
Subject: Re: FW: 11587 CR675W

That is my property. I was there from Friday till Monday and my handyman was there working when I was not there. They didn't have to go to my house they could have asked my neighbor's water.

Today my handyman, Tim Wright is there working and if not there you can ask my next door neighbor to direct you just 1-block away, 3-mins walk to 11582 CR678. If you emailed me that your investigators were going to my house last Friday, Saturday or Monday I would have waited for them.

Thank you.

Urduja De La Cueva

On Tuesday, October 2, 2018, 11:09:08 AM EDT, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I'm assuming this is your property in the picture. The gate was locked and the technician was unable to get in to perform the bucket test.

The water was clear when he flushed the lines. As to the rates, these are set by the Florida Public Service Commission and the utility is required to charge them pursuant to Florida Statute.

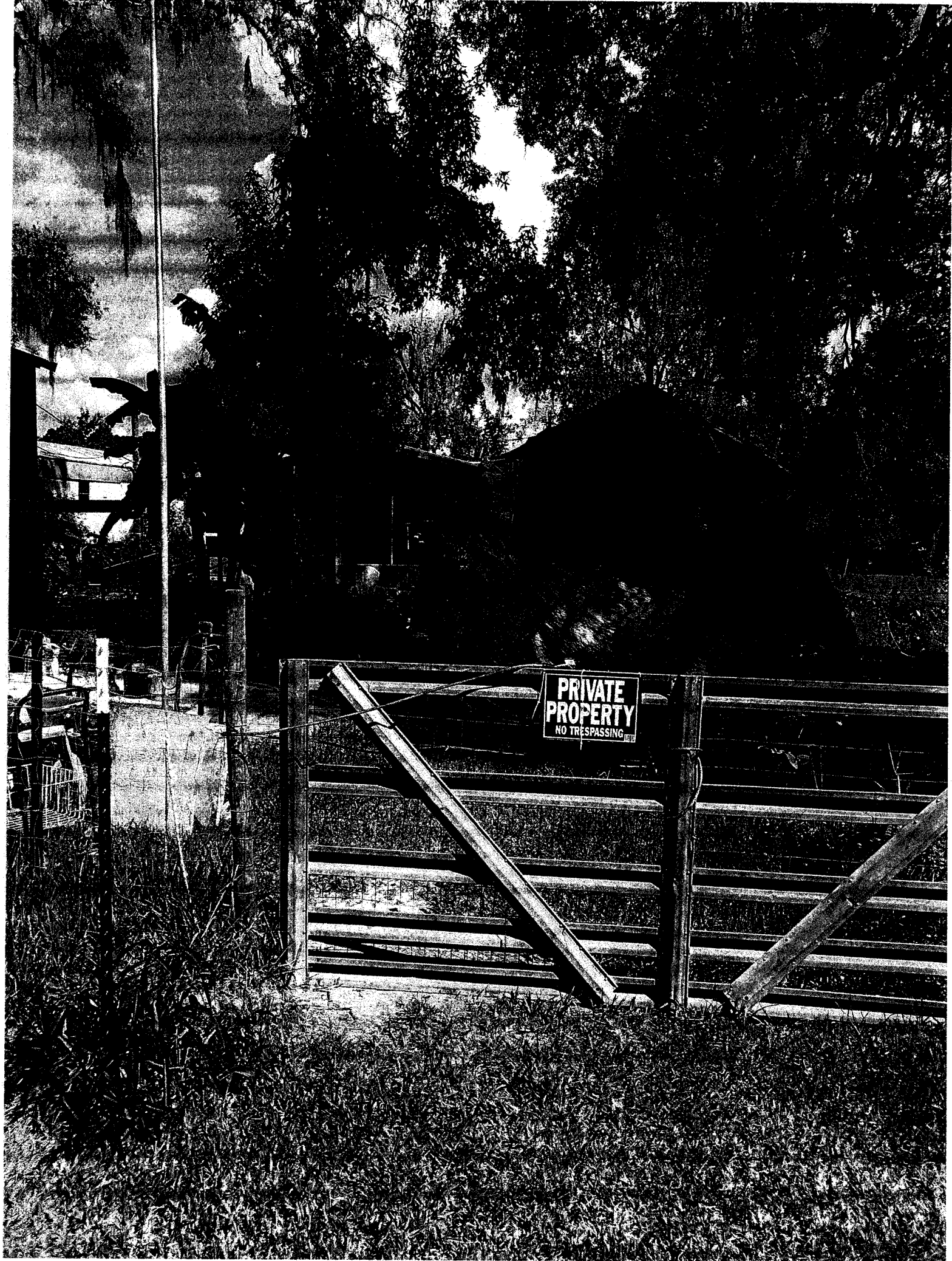
Troy Rendell

From: Troy Rendell
Sent: Tuesday, October 2, 2018 11:09 AM
To: 'URDUJA DE LA CUEVA'
Subject: FW: 11587 CR675W
Attachments: 20180926_150702.jpg

Good morning,

I'm assuming this is your property in the picture. The gate was locked and the technician was unable to get in to perform the bucket test.

The water was clear when he flushed the lines. As to the rates, these are set by the Florida Public Service Commission and the utility is required to charge them pursuant to Florida Statute.



Troy Rendell

From: Troy Rendell
Sent: Tuesday, October 2, 2018 11:48 AM
To: 'URDUJA DE LA CUEVA'
Cc: Sharon Purviance
Subject: RE: FPSC Request 1280903W - Second Response

Part of the issue is the occupancy of the residence. Since you are only there on the weekends and you have very low consumption. The water sits in your service lines to the house, the internal lines inside your residence, and the hot water heater. The water being delivered to your house is clear. However due to the low usage, the water sits inside your pipes. When you arrive at your residence you should flush the inside lines until the water clears up.

As for the residue, this may be calcium carbonate. Calcium carbonate is a naturally occurring dissolved solid contained in the Florida aquifer. This contributes to the Hardness of water.

Hardness – this is not a regulated constituent by either the FDEP or EPA. This is prevalent throughout the State of Florida. The simple definition of water hardness is the amount of dissolved calcium and magnesium in the water. Hard water is high in dissolved minerals, both calcium and magnesium. Hard water can have some benefits. Humans need minerals to stay healthy, and the National Research Council (National Academy of Sciences) states that hard drinking water generally contributes a small amount toward total calcium and magnesium human dietary needs. There are no adverse health effects of “hard” water – it is not dangerous. However, hardness may leave film on glasses coming out of the dishwasher.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, October 2, 2018 11:02 AM
To: Troy Rendell
Subject: Re: FPSC Request 1280903W - Second Response

The water at my house and at my neighbor's houses is YELLOWISH, I saved some and if you wish you can send your investigators. You don't have to get into my house there are faucets outside my house.

I had to buy water to drink, to cook, to brush my teeth, etc... I was even scared to take shower with it, I had to go to Tampa to take my shower. The water at the Woods Subdivision is good only for flushing the toilet.

Due to the poor quality of The Woods Utility Company's water and due to added expenses for buying water, the cost of The Woods Utility Company's water and service should be lowered.

I prefer correspondence through email because every word is documented unlike telephone calls nothing is documented, anything can be said.

Thank you.

Urduja De La Cueva

On Tuesday, October 2, 2018, 8:47:20 AM EDT, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

Please find attached The Woods Utility Company's second response to FPSC Request 1280903W.

If you have any further concerns or would like to discuss, please do not hesitate to contact me.

Thanks,

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

Troy Rendell

From: Troy Rendell
Sent: Tuesday, October 2, 2018 11:47 AM
To: 'URDUJA DE LA CUEVA'
Subject: RE: FW: 11587 CR675W

Well the Florida Public Service Commission requested that we perform a field bucket test. To conduct this test they have to utilize your outside spigot. Since the gate was locked, they could not do so. These are performed during normal work hours during the week.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, October 2, 2018 11:37 AM
To: Troy Rendell
Subject: Re: FW: 11587 CR675W

That is my property. I was there from Friday till Monday and my handyman was there working when I was not there. They didn't have to go to my house they could have asked my neighbor's water.

Today my handyman, Tim Wright is there working and if not there you can ask my next door neighbor to direct you just 1-block away, 3-mins walk to 11582 CR678. If you emailed me that your investigators were going to my house last Friday, Saturday or Monday I would have waited for them.

Thank you.

Urduja De La Cueva

On Tuesday, October 2, 2018, 11:09:08 AM EDT, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I'm assuming this is your property in the picture. The gate was locked and the technician was unable to get in to perform the bucket test.

The water was clear when he flushed the lines. As to the rates, these are set by the Florida Public Service Commission and the utility is required to charge them pursuant to Florida Statute.

THE WOODS UTILITY COMPANY

October 2, 2018

Urduja De La Cueva
P.O. Box 9352
Tampa, FL 33674

RE: FPSC Request No. 1280903W
11587 CR 675W, Webster, FL
Account 54800045
Second Response

Dear Ms. De La Cueva,

I have received the second request concerning the Florida Public Service Commission (FPSC) Request No. 1280903W. I have attempted several times to contact you at the telephone number provided; however, I have been unsuccessful in contacting you or leaving you a message.

In your most request, you again expressed concerns over the water quality at The Woods Utility Company (The Woods), as well as the water usage at your residence.

As I've previously stated in my June 22, 2018, The Woods is currently working on treatment plant rehabilitation of the filtration system in order to comply with the most recent Consent Order from the Florida Department of Environmental Protection (FDEP). These modifications are required to be operational early next year.

However, I did send a service technician to your residence on September 26, 2018 to once again flush the water lines. The technician pulled the meter and did a complete flushing of the water. The water was once again clear in front of your residence.

The technician also attempted to perform a field bucket test of your meter. However, he was unable to do so due to not being able to gain access to your property. Your property had a gate which was locked preventing access to perform the test requested by the FPSC.

If you still would like a field bucket test performed, please notify the utility of a date and time during the workweek. This would be Monday through Friday from 9:00 a.m. to 4:00 p.m. (providing for travel time and no after hours). As I have previously stated several times, the usage at your residence is very low and is not abnormal considering the occupancy of the residence.

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652
Tel: (866) 753-8292 Fax: (727) 848-7701

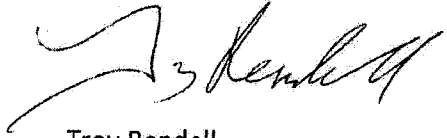
Page 2 of 2

Ms. De La Cueva

Second Response – October 2, 2018

If you would like to discuss further, please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell

Vice President

Investor Owned Utilities

/// For The Woods Utility Company

Cc: Ellen Plendl, Florida Public Service Commission

Billing History Report

Name URDUJA DE LA CUEVA
Account# 54800045
Service Type Water at Service Location 11587 COUNTY ROAD 675 W
From: 09/01/2016
To: 09/21/2018

Bill Date	Bill Days	Consumption	Total Charges
05/17/2017	24	1.0000	20.97
06/16/2017	33	1.0000	24.87
07/17/2017	36	0.0000	18.50
08/16/2017	25	0.0000	18.50
09/18/2017	32	0.0000	18.50
10/16/2017	27	3.0000	37.61
11/16/2017	33	1.0000	24.87
12/15/2017	30	1.0000	24.87
01/19/2018	32	0.0000	18.50
02/16/2018	30	0.0000	18.50
03/16/2018	29	1.0000	24.87
04/16/2018	29	0.0000	18.50
05/14/2018	31	2.0000	31.24
06/14/2018	31	3.0000	37.61
07/16/2018	25	0.0000	15.42
07/16/2018	7	0.0000	4.26
08/16/2018	29	1.0000	25.22
09/14/2018	31	2.0000	31.68
Totals	514	16.0000	414.49
Averages		0.9412	24.38

August 23, 2018

Dear Sir,

I have written you about my complaints on THE WOODS UTILITY CO. and this is a follow up and addition.

The Woods Utility Co., sent me explanation on how my usage and cost calculated and computed.

With the cost of water they charge I expect the water should be clean enough to be used for cooking and drinking. However I dread the use of this water even just for cooking because of the residue of water I saved in buckets or bottles.

The Wood Utility Co. can investigate this residue. I will save a bucket of water from the faucet put this bucket on my front porch and they can compare with the rain water saved in buckets around my house.

The Wood Utility Co. does not need my presence or get water from faucets inside my house. There are faucets outside the house and they can test residue from that after few days standing.

Thank you.

Respectfully,

Ms. Urduja S. De La Cueva

Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.
Please detach along perforation and return this portion with your payment. Keep top portion for your records.

RECEIVED 8/22/18. ESTIMATED
OR ACTUAL?

054800045 0006888

Make Checks Payable To:
The Woods Utility Co
Billing & Payment Processing Center
P.O. Box 151245
Cape Coral, FL 33915-1245

☐ Check this box for address
correction or message. Please
print on reverse side.
Acct#: 54800045 11587 COUNTY
ROAD 675 W

Amount Due by 09/05/2018	\$68.88
Amount Enclosed: \$	

URDUJA DE LA CUEVA
PO BOX 9352
TAMPA FL 33674



The Woods Utility Co
C/O US WATER
P.O. BOX 151245
CAPE CORAL, FL 33915-1245

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MS

Business Name

Consumer Information Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W County: Sumter Phone: (228) -238-9418 City/Zip: Webster / 33597- Account Number: Caller's Name: URDUJA DE LA CUEVA Mailing Address: P.O. BOX 9352 City/Zip: TAMPA ,FL 33674 Can Be Reached: (228) -238-9418 E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 06/21/2018 Time: 16:15 Via: E-MAIL Prelim Type: IMPROPER BILLS PO: RANDY ROLAND Disputed Amt: 0.00
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1280903W Response Needed From Company? Y Date Due: 07/13/2018	Supmntl Rpt Req'd: 09/21/2018 Certified Letter Sent: / / Certified Letter Rec'd: / /
	Interim Report Received: / / Reply Received: 06/22/2018 Reply Received Timely/Late: T Informal Conf.: N	Closed by: MEP Date: 08/17/2018 Closeout Type: GI-05 Apparent Rule Violation: N

Received email as follows:

From: Consumer Contact
Sent: Thursday, June 21, 2018 2:14 PM
To: Randy Roland
Subject: FW: Inspector General Contact Form

—Original Message—

From: Office of the Inspector General
Sent: Thursday, June 21, 2018 1:02 PM
To: Consumer Contact
Subject: FW: Inspector General Contact Form

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MS

Business Name

PAGE NO: 1

54800045

Called 10-1-18

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you,
Linda

—Original Message—

From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us]

Sent: Wednesday, June 20, 2018 8:15 PM

To: Office of the Inspector General

Subject: Inspector General Contact Form

First Name: URDUJA

Last Name: DE LA CUEVA

Email Address: urduja_fl2016@yahoo.com

Telephone: (228) 238-9418

PSC Previously contacted: NO

Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

- 1) Please indicate an action plan to address the water quality concern.
- 2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.
- 3) Please provide a 24 month consumption and billing history.
- 4) Please provide a field test of the meter serving the customer. Provide results.
- 5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Request No.	1280903W	Name	DE LA CUEVA , URDUJA MS	Business Name	
-------------	----------	------	-------------------------	---------------	--

PAGE NO: 2

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to:

E-MAIL: PSCREPLY@PSC.STATE.FL.US

FAX: 850-413-7168 OR

US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS

2540 Shumard Oak Boulevard

Tallahassee, FL 32399

Case taken by Ellen Plendl

06/21/2018 Sent acknowledgement letter as follows:

From: Randy Roland

Sent: Thursday, June 21, 2018 4:38 PM

To: 'urduja_fl2016@yahoo.com'

Subject: Consumer Inquiry - The Woods Utility Company

Mr. Urduja De La Cueva

urduja_fl2016@yahoo.com

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MS

Business Name

PAGE NO: 3

RE: FPSC Inquiry 1280903W

Dear Mr. De La Cueva:

This is to acknowledge receipt of your E-mail to Inspector General Steven J. Stolting, Florida Public Service Commission (FPSC), regarding the Woods Utility Company . Given the nature of your concerns, Inspector Stolting feels it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to assist you.

We have filed an inquiry with the Woods Utility Company, and upon completion of the investigation, we will contact you. Please be advised that since this is a billing complaint, FPSC staff may request account information from you or the Woods Utility Company.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

**Randy Roland
Regulatory Program Administrator
Florida Public Service Commission**

06/21/2018 Received email as follows:

**From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, June 21, 2018 6:27 PM
To: Randy Roland
Subject: Re: Consumer Inquiry - The Woods Utility Company**

Thank you, I will be emailing copies of bills.

06/22/2018 - Company response received via Email. DScott.

06/22/2018 Received report via email. eplendl

06/22/2018 Reviewed report. The Woods Utility Company (The Woods) indicates that its most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. The company provided the most recent triennial test results taken in February 2018 which were submitted to the Florida Department of Environmental Protection. According to the company the results indicate that The Woods is below the maximum contaminant levels for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

Request No. 1280903W	Name DE LA CUEVA , URDUJA MS	Business Name
----------------------	------------------------------	---------------

PAGE NO: 4

The company indicates that the raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection.

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels for Total Trihalomethanes and Haloacetic Acids. The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts. This water system has experienced exceedances of these disinfection byproducts dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the disinfection byproducts. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media Greensand Plus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the Florida Department of Environmental Protection to proceed with the water treatment plant modifications. Under the existing Florida Department of Environmental Protection Consent Order, The Woods has 365 days to complete the agreed upon plant modifications.

Request No. 1280903W Name DE LA CUEVA , URDUJA MS Business Name

Currently,
The Woods is working on these modifications.

The woods completed a service order on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of the customer's home. The technician also inspected your water meter.

The company indicated that an account was established for the customer in April 2017. The customer's historical consumption indicates usage of less than 1,000 gallons per month. There were five months where the customer was billed for 1,000 gallons; five months billed consumption of zero (0); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at the customer's residence is low. The company previously issued adjustment to the customer's account in September 2017 for a leak, which the customer repaired.

In the past two months, the customer's consumption has increased. On July 2017, the company completed a service order and determined no leaks were found. A company technician examined the customer's water meter in June 2018, and determined there were no visual abnormalities found.

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by Florida Department of Environmental Protection. The company sent a notice to customers regarding an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

A letter was sent to the customer. eplendl

06/22/2018 Sent email to The Woods Utility Company as follows:

From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Friday, June 22, 2018 1:39 PM
To: 'Troy Rendell'
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Hello Troy:

Thank you for the report and consumption history.

Would you please contact with Mr. De La Cueva and offer a field test in his presence to determine if the meter is working appropriately given the last two months of high consumption compared to his historical consumption.

Please let me know.

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MS	Business Name	
-------------	----------	------	------------------------	---------------	--

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

06/22/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Friday, June 22, 2018 1:43 PM
To: Ellen Plendl
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Will do !!

Have a great weekend

06/22/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, June 22, 2018 8:54 PM
To: Randy Roland
Subject: 6-22-18 Re: Consumer Inquiry - The Woods Utility Company

Email I sent to US WATER OR WOOD UTILITY INC:

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,
IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING

Request No. 1280903W Name DE LA CUEVA , URDUJA MS Business Name

PAGE NO: 7

MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

**Thank you
Urduja De La Cueva**

07/11/2018 Received email as follows:

**From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, July 10, 2018 4:02 PM
To: Randy Roland
Subject: 7-10-18 Re: Consumer Inquiry - The Woods Utility Company**

Good afternoon,

Please see attached check payment for water bill for March to April \$49.71 compare to water bill paid for May to June \$98.25 and \$Apr-May \$\$83.07.

Why is the change or difference too much. It is ALWAYS that I go to my house on CR675 SATURDAY MORNING FROM 7:00AM to 9:00AM then I go to my store at the corner of SR50 and US301 then back to this house at 2:00PM stay over night then at 9:00AM on SUNDAY I leave. I may or may not stop by this house on Monday between 12 noon - 1:PM then I leave.

Starting last weekend I used 2-buckets of water. I would like to try and keep on using 2-buckets of water each weekend or any time I go there.

I just cannot understand why and how I could use that much water and sewer.

Request No. 1280903W Name DE LA CUEVA ,URDUJA MS Business Name

PAGE NO: 8

Can you explain?

Ms. Urduja De La Cueva

07/12/2018 FAX TO CO. See customer's July 11, 2018 email above. Another report is due by July 13, 2018, with field test results after contact with the customer since June 22, 2018 request. eplendl

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Wednesday, July 11, 2018 8:27 AM
To: Ellen Plendl
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Ellen,

I'm on vacation this week and may not be able to get a response in two days. I've e-mails back and forth with her a couple more times and her account has been reviewed with her in the past. I'll attempt to work on it some more while I'm away but just wanted to let you know..

Thanks.

07/12/2018 Sent email as follows:

From: Ellen Plendl
Sent: Wednesday, July 11, 2018 8:53 AM
To: 'Troy Rendell'
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Hello Troy,

I understand you are out of the office.

I sent the original request back on June 22, 2018 and requested that utility staff contact the customer to offer and schedule a field test. You agreed in the attached reply. I surmised I was going to receive the next report including the field test results by the due date on the assigned inquiry, which was July 13, 2018.

Request No.	1280903W	Name	DE LA CUEVA , URDUJA MS	Business Name	
-------------	----------	------	-------------------------	---------------	--

PAGE NO: 9

Again the assigned due date was July 13, 2018. So with two days, the inquiry can still be timely. If you consider my request for the field test as a request for supplemental information, you would have had 7 business days from the request on June 22, and thus the next report is past due.

Please let me know the date I can expect the next report with the field test results, company contact with the customer, and latest consumption since the initial response.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

07/11/2018 Received report via email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Wednesday, July 11, 2018 1:06 PM
To: Ellen Plendl
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Please accept this e-mail as The Woods Utility Company's Supplemental response to Request No. 1280903W.

Per your request, a service order was issued on issued and completed on June 25, 2018. Per the service order:

" Meter and ert checked good Bucket test accurate No leaks Left door tag for customer No phone number in work order Scanned read 22060 Physical read 0220600 Meter #56614087
Ert#26283964
Completed at 6/25/18 11:00am"

In addition, the utility attempted to contact the customer twice via her telephone number on file and was unable to leave a voice mail due to her mailbox not being set up to receive voice mails. However, I personally

e-mailed Ms. De La Curva several times via electronic mail. I'll be forwarding these e-mails to you as part of this supplemental response. I've also attached her consumption history. This was previously sent as an attachment to her letter that was also supplied to the FPSC.

Let me know if you need anything further.

Thanks.

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Wednesday, July 11, 2018 1:08 PM
To: Ellen Plendl
Subject: FW: RE: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Please see the e-mail string below that contains several e-mails back and forth with Ms. De La Cureva. The last one she stated, "thanks"

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, June 26, 2018 3:42 PM
To: Troy Rendell
Subject: Re: RE: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

ok thanks

On ?Tuesday?, ?June? ?26?, ?2018? ?02?:?14?:?07? ?PM, Troy Rendell <trendell@uswatercorp.net> wrote:

You are only billed gallonage charges when the water meter actually registers 1,000 gallons. So if you use 10 – 999 gallons you aren't billed until the meter register actually rolls over to the 1,000 mark. If you use 100 gallons, it would take 10 months for the meter register to roll over to the next digit.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, June 26, 2018 11:16 AM
To: Troy Rendell
Subject: Re: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

ok . I'll buy a 10-gallon bottle save water for 1-month. I buy my drinking and brushing teeth water. I'll use the 10-gallon just for washing hands and save used water to flash toilet (I do this now).

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MS	Business Name	
-------------	----------	------	------------------------	---------------	--

I stay in this house from 7:00AM-9:00AM on SATURDAYS, leave for store then come home 2:00PM stay until 8:00AM ON SUNDAY, leave at 8-8:30am for store from there I go home to Tampa.

I drive to Webster flea market MONDAY MORNING, may or may not stop by on CR675 W. I DO NOT DO ANY WASHING. .. When I stop I just want to see surroundings of my house.

EXCEPTION TO THE ABOVE WHEN I DO NOT HAVE ENOUGH SAVED WATER FROM RAIN FOR WATERING PLANTS ALTHOUGH WATERING IS ONLY WHEN DRY. .. FOR NOW I HAVE MUCH RAIN WATER SAVED AND OFTEN TIMES IT RAINS.

I have garden hose connected to outside faucets for emergency incase of fire or when there is drought, no rain.

\$53.48 + 10 GALLONS WATER = how much?

Thank you.

Urduja De La Cueva

On ?Monday?, ?June? ?25?, ?2018? ?08?:?51?:?31? ?AM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

The water at The Woods is safe to drink, use for brushing teeth and cooking. It meets primary and secondary drinking standards.

As for usage – your residence utilizes very low consumption – typically around 1,000 gallons or less. There are two components to both the water and wastewater rates. Base facility charges are charged regardless of usage and gallonage charges based upon the water registered through the water meter. Since the last two months show increased consumption, we will be performing an on-site bucket field test. You may be present at this – as we have asked the technician to contact you directly.

Please understand that even with NO usage – your monthly bill for both water and wastewater under the current rates \$53.48. This is equal to the base facility charges for both water and wastewater with no usage. Below is a chart for 0 usage, 1,000 gallons, and 2,000 gallons usage:

	0 Usage	1,000 Usage	2,000 Usage
Water			
Base Charge	\$ 18.76	\$ 18.76	\$ 18.76
Gallonage Charge	\$ 6.46	\$ -	\$ 6.46
(0 - 6,00 gal)	\$ 18.76	\$ 25.22	\$ 31.68
Total			
Water			

Request No.	1280903W	Name	DE LA CUEVA , URDUJA MS	Business Name	
-------------	----------	------	-------------------------	---------------	--

Base Charge	\$ 34.72	\$ 34.72	\$ 34.72	\$ 34.72
Gallage Charge	\$ 8.94	\$ -	\$ 8.94	\$ 17.88
Total	\$ 34.72	\$ 43.66	\$ 52.60	

Total Bill	\$ 53.48	\$ 68.88	\$ 84.28
------------	----------	----------	----------

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
 Sent: Friday, June 22, 2018 8:57 PM
 To: Troy Rendell
 Subject: Re: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,
 IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you
 Urduja De La Cueva

On ?Friday?, ?June? ?22?, ?2018? ?01?:?33?:?12? ?PM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon Ms. De La Cueva,

Please find attached The Woods Utility Company's response to FPSC Request 1280903W and your most recent letter. We will also send this via USPS.

If you have any questions, please let me know.

Troy Rendell
U.S. Water Services Corporation

4939 Cross Bayou Boulevard
New Port Richey, FL 34652
(Office) 727-848-8292 x245
(Fax) 727-848-7701
(E-Mail) trendell@uswatercorp.net

07/11/2018 Reviewed report. The company reports that on June 25, 2018, The Woods conducted a field test of the customer's water meter. The meter appeared to test appropriately. In addition, the responding technician found no leaks at the meter.

According to the Woods, a customer's account only incurs gallonage charges when the water meter actually registers 1,000 gallons. The Woods does not include gallonage charges until 1,000 gallons is reached. In the past 12 months, the customer's account reflected zero consumption in July, August, and September 2017; and January, February, and April 2018. The meter recorded consumption at the customer's residence in May, June, October, November and December 2017; and March, May and June 2018. The customer may contact Mr. Troy Rendell, The Woods Vice President, at 1-866-753-8292, to discuss further water quality or billing concerns. eplendl

07/12/2018 A letter was sent to the customer. eplendl

July 12, 2018

Ms. Urduja De La Cueva
P.O. Box 9352
Tampa, FL 33674

RE: FPSC Inquiry 1280903W
11587 CR 675W, Webster, FL 33597

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MS	Business Name	
-------------	----------	------	------------------------	---------------	--

PAGE NO: 14

Dear Ms. De La Cueva:

This is in response to your inquiry with the Florida Public Service Commission (FPSC) regarding The Woods Utility Company (The Woods). You expressed concern with water quality.

We have learned from The Woods that the company has entered into a Consent Order with the Florida Department of Environmental Protection to address the water quality issues by making modifications to the water treatment plant as follows:

- " Install a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- " Install proposed injection point and stenner series 85MHP chemical feed relocated filters.
- " Modify the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- " Replace the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- " Add a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- " Relocate mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

The Woods is also installing the necessary water treatment equipment to address the iron removal and disinfection byproducts. The Consent Order was issued on March 19, 2018 and allows The Woods 365 days to complete the agreed upon modifications.

On June 13, 2018, The Woods also flushed the water main in front of your residence.

If you would like to pursue your water quality concern further, you may contact the Florida Department of Environmental Protection, by using the following information:

Florida Department of Environmental Protection
Office of Citizen Services
3900 Commonwealth Boulevard M.S. 49
Tallahassee, Florida 32399

Telephone: 850-245-2118
Facsimile: 850-245-2128

You also expressed a high bill concern. On June 25, 2018, The Woods conducted a field test of your water meter. The meter tested appropriately. In addition, the responding technician found no leaks at the meter.

According to the Woods, a customer's account only incurs gallonage charges when the water meter actually registers 1,000 gallons. So, if your residence is using 10 - 999 gallons, The Woods does not include gallonage charges until 1,000 gallons is reached. Your account will continue to incur base facility charges each month. In the past 12 months, your account reflected zero consumption in July, August, and September 2017; and January, February, and

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MS	Business Name	
-------------	----------	------	------------------------	---------------	--

XPS Print Error

Job name: (none)
Document name: (none)
Page number: 16
Error: memory allocation failure (514,10,72)

Troy Rendell

From: Sharon Purviance
Sent: Friday, September 7, 2018 9:14 AM
To: Troy Rendell
Subject: Re: Low Pressure Wednesday night

Spoke with Mitzie, discussed several options, cleaning screens on faucets, changing out filter more often etc. Brooks was there and checked the pressure, told her she had 18 PSI in the park. I'm wondering if there is an RPZ going into the park? If either of the check valves is getting stuck it can be causing a problem, the maximum pressure loss through one is only supposed to be 10 PSI, if it is faulty it could be lowering pressure. I told her I just started and need to get familiar with that system so to give me a little bit of time and I will get with the operator and I will come up there and see what I can figure out. Told her I will see what my schedule is like next week and will try to get up there, will call her Monday and let her know when I will be able to get there, meanwhile she has my number and can reach out just like she would have with Ron, all good.

Sharon

On Fri, Sep 7, 2018 at 8:45 AM, Troy Rendell <trendell@uswatercorp.net> wrote:

(313) 468-2877

(352) 568-2003

From: Sharon Purviance [<mailto:spurviance@uswatercorp.net>]
Sent: Friday, September 7, 2018 8:30 AM
To: Troy Rendell
Subject: Re: Low Pressure Wednesday night

There's no number just says the word number!

On Fri, Sep 7, 2018 at 8:14 AM, Troy Rendell <trendell@uswatercorp.net> wrote:

I'll have Sharon call her today..

Troy Rendell

From: Dennis Muldoon
Sent: Thursday, September 6, 2018 1:13 PM
To: Troy Rendell; Sharon Purviance
Subject: RE: Low Pressure Wednesday night

Nothing that we know of.

Maybe it was backwashing at the same time as there was a lot of use, but nothing else we can think of.

Thank You,

Dennis Muldoon

Regional Manager

U.S. Water

Services Corporation

510 County Rd. 466, Suite 204

Lady Lake, FL 32159

Office (352)633-9707

Cell (803)465-1196

Fax (352)633-9183

This communication including attachments, is for exclusive use of addressee and may contain proprietary, confidential or privileged information. If you are not the intended recipient, any use, copying, disclosure, dissemination or distribution is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return email and delete this communications and destroy all copies.

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Thursday, September 06, 2018 12:35 PM
To: Dennis Muldoon; Sharon Purviance
Subject: Fwd: Low Pressure Wednesday night

See below

----- Forwarded message -----

From: Mitzie Hodgson <snoozeandscootrvcampground@gmail.com>
Date: Thu, Sep 6, 2018, 10:07 AM
Subject: Low Pressure Wednesday night
To: Troy Rendell <trendell@uswatercorp.net>

Troy,

The water pressure was low last night, Wednesday, September 5th.

I called US Water at 7:58 p.m. to report it.

Any cause for the variation of pressure from one day to the next and/or from morning to evening?

Thank you,

Mitzie

Sent from Mail for Windows 10

From: Troy Rendell
Sent: Wednesday, September 5, 2018 4:49 PM
To: Mitzie Hodgson
Subject: RE: Delivery Status Notification (Failure)

Good afternoon,

Dean no longer works for U.S. Water, and I'm very sad to say that Ron passed away three weeks ago.

I'll forward it to the Regional manager

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Wednesday, September 5, 2018 4:49 PM
To: Ron Derossett; Troy Rendell
Subject: FW: Delivery Status Notification (Failure)

Ron and Troy,

The email to Dean failed.

Please advise,

Thank you,

Mitzie

Sent from Mail for Windows 10

From: Mail Delivery Subsystem
Sent: Wednesday, September 5, 2018 4:46 PM
To: snoozeandscootrvcampground@gmail.com
Subject: Delivery Status Notification (Failure)

Error! Filename not specified.

Address not found

Your message wasn't delivered to dcompeau@uswatercorp.net because the address couldn't be found, or is unable to receive mail.

LEARN MORE

The response was:

The email account that you tried to reach does not exist. Please try double-checking the recipient's email address for typos or unnecessary spaces. Learn more at <https://support.google.com/mail/?p=NoSuchUser> v23-v6sor2273866uao.53 - gsmtip

Troy Rendell

From: Mitzie Hodgson
Sent: Wednesday, September 5, 2018 4:47 PM
To: Troy Rendell; Ron Derossett; Dean Compeau
Subject: Pressure

Troy, Ron and Dean,

I wanted to let you know I called US Water August 13th and August 29th regarding very low water pressure. August 30th, two technician's arrived. The water pressure gauge read 18 PSI.

We had yellow water August 20th.

I did not receive a notice last Wednesday (August 29th) regarding the every other week flush, if there was one.

Yesterday morning, September 4th, I barely had enough water pressure to dampen my wash cloth.

Last night, September 4th, the water pressure was satisfactory.

This morning, September 5th, the water pressure was satisfactory.

Whatever transpired during the of day of September 4th worked, increasing the water pressure.

Regards,
Mitzie

Sent from Mail for Windows 10

Troy Rendell

From: Troy Rendell
Sent: Wednesday, July 11, 2018 1:06 PM
To: 'Ellen Plendl'
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA
Attachments: Billing-History-Report_De La Cueva.pdf

Please accept this e-mail as The Woods Utility Company's Supplemental response to Request No. 1280903W.

Per your request, a service order was issued on issued and completed on June 25, 2018. Per the service order:

" Meter and ert checked good Bucket test accurate No leaks Left door tag for customer No phone number in work order Scanned read 22060 Physical read 0220600 Meter #56614087 Ert#26283964 Completed at 6/25/18 11:00am"

In addition, the utility attempted to contact the customer twice via her telephone number on file and was unable to leave a voice mail due to her mailbox not being set up to receive voice mails. However, I personally e-mailed Ms. De La Curva several times via electronic mail. I'll be forwarding these e-mails to you as part of this supplemental response. I've also attached her consumption history. This was previously sent as an attachment to her letter that was also supplied to the FPSC.

Let me know if you need anything further.

Thanks.

-----Original Message-----

From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Wednesday, July 11, 2018 9:00 AM
To: 'trendell@uswatercorp.net'
Subject: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

NAME: URDUJA DE LA CUEVA
CASE NO: 1280903W
CALLER NAME: DE LA CUEVA URDUJA
COMPANY: THE WOODS UTILITY COMPANY
BUSINESS:
CITY: Webster
ZIP: 33597-
ADDRESS: 11587 CR675W
TIME REC'D: 16:15
DATE REC'D: 06/21/2018
CONSUMER TELEPHONE: (228)-238-9418
CAN BE REACHED: (228)-238-9418
TIME SENT TO COMPANY: 09:00:27
DATE SENT TO COMPANY: 07/11/2018
HOW RECEIVED: E-MAIL
BILLING TYPE: B
ACCOUNT NO.:
CATEGORY/INFRACTION CODE:
ENTERED BY: MEP
ASSIGNED ANALYST: ELLEN PLENDL

DUE DATE: 07/13/2018
CLOSEOUT ANALYST:
DATE CLOSED: / /
TIMELY/LATE:
DISPUTED AMOUNT: \$0.00
NOTES: Received email as follows:

From: Consumer Contact
Sent: Thursday, June 21, 2018 2:14 PM
To: Randy Roland
Subject: FW: Inspector General Contact Form

-----Original Message-----

From: Office of the Inspector General
Sent: Thursday, June 21, 2018 1:02 PM
To: Consumer Contact
Subject: FW: Inspector General Contact Form

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you,
Linda

-----Original Message-----

From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us]
Sent: Wednesday, June 20, 2018 8:15 PM
To: Office of the Inspector General
Subject: Inspector General Contact Form

First Name: URDUJA
Last Name: DE LA CUEVA
Email Address: urduja_fl2016@yahoo.com
Telephone: (228) 238-9418
PSC Previously contacted: NO
Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

- 1) Please indicate an action plan to address the water quality concern.
- 2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.
- 3) Please provide a 24 month consumption and billing history.
- 4) Please provide a field test of the meter serving the customer. Provide results.

5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to:

E-MAIL: PSCREPLY@PSC.STATE.FL.US

FAX: 850-413-7168 OR

US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS
2540 Shumard Oak Boulevard
Tallahassee, Fl 32399

Case taken by Ellen Plendl

06/21/2018 Sent acknowledgement letter as follows:

From: Randy Roland
Sent: Thursday, June 21, 2018 4:38 PM
To: 'urduja_fl2016@yahoo.com'
Subject: Consumer Inquiry - The Woods Utility Company

Mr. Urduja De La Cueva
urduja_fl2016@yahoo.com

RE: FPSC Inquiry 1280903W

Dear Mr. De La Cueva:

This is to acknowledge receipt of your E-mail to Inspector General Steven J. Stolting, Florida Public Service Commission (FPSC), regarding the Woods Utility Company. Given the nature of your concerns, Inspector Stolting feels it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to assist you.

We have filed an inquiry with the Woods Utility Company, and upon completion of the investigation, we will contact you. Please be advised that since this is a billing complaint, FPSC staff may request account information from you or the Woods Utility Company.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

06/21/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, June 21, 2018 6:27 PM
To: Randy Roland
Subject: Re: Consumer Inquiry - The Woods Utility Company

Thank you, I will be emailing copies of bills.

06/22/2018 - Company response received via Email. DScott.

06/22/2018 Received report via email. eplendl

06/22/2018 Reviewed report. The Woods Utility Company (The Woods) indicates that its most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. The company provided the most recent triennial test results taken in February 2018 which were submitted to the Florida Department of Environmental Protection. According to the company the results indicate that The Woods is below the maximum contaminant levels for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

The company indicates that the raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection.

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels for Total Trihalomethanes and Haloacetic Acids. The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts. This water system has experienced exceedances of these disinfection byproducts dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant

byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the disinfection byproducts. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media Greensand Plus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the Florida Department of Environmental Protection to proceed with the water treatment plant modifications. Under the existing Florida Department of Environmental Protection Consent Order, The Woods has 365 days to complete the agreed upon plant modifications. Currently, The Woods is working on these modifications.

The woods completed a service order on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of the customer's home. The technician also inspected your water meter.

The company indicated that an account was established for the customer in April 2017. The customer's historical consumption indicates usage of less than 1,000 gallons per month. There were five months where the customer was billed for 1,000 gallons; five months billed consumption of zero (0); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at the customer's residence is low. The company previously issued adjustment to the customer's account in September 2017 for a leak, which the customer repaired.

In the past two months, the customer's consumption has increased. On July 2017, the company completed a service order and determined no leaks were found. A company technician examined the customer's water meter in June 2018, and determined there were no visual abnormalities found.

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by Florida Department of Environmental Protection. The company sent a notice to customers regarding an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-

controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

A letter was sent to the customer. eplendl

06/22/2018 Sent email to The Woods Utility Company as follows:

From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Friday, June 22, 2018 1:39 PM
To: 'Troy Rendell'
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Hello Troy:

Thank you for the report and consumption history.

Would you please contact with Mr. De La Cueva and offer a field test in his presence to determine if the meter is working appropriately given the last two months of high consumption compared to his historical consumption.

Please let me know.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

06/22/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Friday, June 22, 2018 1:43 PM
To: Ellen Plendl
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Will do !!

Have a great weekend

06/22/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, June 22, 2018 8:54 PM
To: Randy Roland
Subject: 6-22-18 Re: Consumer Inquiry - The Woods Utility Company

Email I sent to US WATER OR WOOD UTILITY INC:

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you
Urduja De La Cueva

07/11/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_f12016@yahoo.com]
Sent: Tuesday, July 10, 2018 4:02 PM
To: Randy Roland
Subject: 7-10-18 Re: Consumer Inquiry - The Woods Utility Company

Good afternoon,

Please see attached check payment for water bill for March to April \$49.71 compare to water bill paid for May to June \$98.25 and \$Apr-May \$83.07.

Why is the change or difference too much. It is ALWAYS that I go to my house on CR675 SATURDAY MORNING FROM 7:00AM to 9:00AM then I go to my store at the corner of SR50 and US301 then back to this house at 2:00PM stay over night then at 9:00AM on SUNDAY I leave. I may or may not stop by this house on Monday between 12 noon - 1:PM then I leave.

Starting last weekend I used 2-buckets of water. I would like to try and keep on using 2-buckets of water each weekend or any time I go there.

I just cannot understand why and how I could use that much water and sewer.

Can you explain?

Ms. Urduja De La Cueva

07/12/2018 FAX TO CO. See customer's July 11, 2018 email above. Another report is due by July 13, 2018, with field test results after contact with the customer since June 22, 2018 request. eplendl

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Wednesday, July 11, 2018 8:27 AM
To: Ellen Plendl
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Ellen,

I'm on vacation this week and may not be able to get a response in two days. I've e-mails back and forth with her a couple more times and her account has been reviewed with her in the past. I'll attempt to work on it some more while I'm away but just wanted to let you know..

Thanks.

07/12/2018 Sent email as follows:

From: Ellen Plendl
Sent: Wednesday, July 11, 2018 8:53 AM
To: 'Troy Rendell'
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Hello Troy,

I understand you are out of the office.

I sent the original request back on June 22, 2018 and requested that utility staff contact the customer to offer and schedule a field test. You agreed in the attached reply. I surmised I was going to receive the next report including the field test results by the due date on the assigned inquiry, which was July 13, 2018.

Again the assigned due date was July 13, 2018. So with two days, the inquiry can still be timely. If you consider my request for the field test as a request for supplemental information, you would have had 7 business days from the request on June 22, and thus the next report is past due.

Please let me know the date I can expect the next report with the field test results, company contact with the customer, and latest consumption since the initial response.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

Consumer Information Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W County: Sumter Phone: (228) -238-9418 City/Zip: Webster / 33597- Account Number: Caller's Name: URDUJA DE LA CUEVA Mailing Address: 11587 CR675W City/Zip: WEBSTER , FL 33597- Can Be Reached: (228) -238-9418 E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 06/21/2018 Time: 16:15 Via: E-MAIL Prelim Type: IMPROPER BILLS PO: RANDY ROLAND Disputed Amt: 0.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1280903W Response Needed From Company? Y Date Due: 07/13/2018	
	Interim Report Received: / / Reply Received: 06/22/2018 Reply Received Timely/Late: Informal Conf.: N	

Received email as follows:

From: Consumer Contact
Sent: Thursday, June 21, 2018 2:14 PM
To: Randy Roland
Subject: FW: Inspector General Contact Form

-----Original Message-----

From: Office of the Inspector General
Sent: Thursday, June 21, 2018 1:02 PM
To: Consumer Contact
Subject: FW: Inspector General Contact Form

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 1

To: Troy Rendell1280903W

From: ELLEN PLENDL

7-11-18 9:00am p. 2 of 11

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you,
Linda

-----Original Message-----

From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us]

Sent: Wednesday, June 20, 2018 8:15 PM

To: Office of the Inspector General

Subject: Inspector General Contact Form

First Name: URDUJA

Last Name: DE LA CUEVA

Email Address: urduja_fl2016@yahoo.com

Telephone: (228) 238-9418

PSC Previously contacted: NO

Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

- 1) Please indicate an action plan to address the water quality concern.
- 2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.
- 3) Please provide a 24 month consumption and billing history.
- 4) Please provide a field test of the meter serving the customer. Provide results.
- 5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 2

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to:

E-MAIL: PSCREPLY@PSC.STATE.FL.US

FAX: 850-413-7168 OR

US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS

2540 Shumard Oak Boulevard

Tallahassee, FL 32399

Case taken by Ellen Plendl

06/21/2018 Sent acknowledgement letter as follows:

From: Randy Roland

Sent: Thursday, June 21, 2018 4:38 PM

To: 'urduja_fl2016@yahoo.com'

Subject: Consumer Inquiry - The Woods Utility Company

Mr. Urduja De La Cueva

urduja_fl2016@yahoo.com

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 3

RE: FPSC Inquiry 1280903W

Dear Mr. De La Cueva:

This is to acknowledge receipt of your E-mail to Inspector General Steven J. Stolting, Florida Public Service Commission (FPSC), regarding the Woods Utility Company . Given the nature of your concerns, Inspector Stolting feels it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to assist you.

We have filed an inquiry with the Woods Utility Company, and upon completion of the investigation, we will contact you. Please be advised that since this is a billing complaint, FPSC staff may request account information from you or the Woods Utility Company.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

06/21/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Thursday, June 21, 2018 6:27 PM
To: Randy Roland
Subject: Re: Consumer Inquiry - The Woods Utility Company

Thank you, I will be emailing copies of bills.

06/22/2018 - Company response received via Email. DScott.

06/22/2018 Received report via email. eplendl

06/22/2018 Reviewed report. The Woods Utility Company (The Woods) indicates that its most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. The company provided the most recent triennial test results taken in February 2018 which were submitted to the Florida Department of Environmental Protection. According to the company the results indicate that The Woods is below the maximum contaminant levels for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MR.	Business Name	
-------------	----------	------	-------------------------	---------------	--

PAGE NO: 4

The company indicates that the raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection.

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels for Total Trihalomethanes and Haloacetic Acids. The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts. This water system has experienced exceedances of these disinfection byproducts dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the disinfection byproducts. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the Florida Department of Environmental Protection to proceed with the water treatment plant modifications. Under the existing Florida Department of Environmental Protection Consent Order, The Woods has 365 days to complete the agreed upon plant modifications.

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 5

Currently,
The Woods is working on these modifications.

The woods completed a service order on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of the customer's home. The technician also inspected your water meter.

The company indicated that an account was established for the customer in April 2017. The customer's historical consumption indicates usage of less than 1,000 gallons per month. There were five months where the customer was billed for 1,000 gallons; five months billed consumption of zero (0); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at the customer's residence is low. The company previously issued adjustment to the customer's account in September 2017 for a leak, which the customer repaired.

In the past two months, the customer's consumption has increased. On July 2017, the company completed a service order and determined no leaks were found. A company technician examined the customer's water meter in June 2018, and determined there were no visual abnormalities found.

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by Florida Department of Environmental Protection. The company sent a notice to customers regarding an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

A letter was sent to the customer. eplendl

06/22/2018 Sent email to The Woods Utility Company as follows:

From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Friday, June 22, 2018 1:39 PM
To: 'Troy Rendell'
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Hello Troy:

Thank you for the report and consumption history.

Would you please contact with Mr. De La Cueva and offer a field test in his presence to determine if the meter is working appropriately given the last two months of high consumption compared to his historical consumption.

Please let me know.

Request No. 1280903W	Name DE LA CUEVA ,URDUJA MR.	Business Name
----------------------	------------------------------	---------------

PAGE NO: 6

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

06/22/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Friday, June 22, 2018 1:43 PM
To: Ellen Plendl
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Will do !!

Have a great weekend

06/22/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, June 22, 2018 8:54 PM
To: Randy Roland
Subject: 6-22-18 Re: Consumer Inquiry - The Woods Utility Company

Email I sent to US WATER OR WOOD UTILITY INC:

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,
IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING

Request No. 1280903W Name DE LA CUEVA ,URDUJA MR. Business Name
PAGE NO: 7

To: Troy Rendell1280903W

From: ELLEN PLENDL

7-11-18 9:00am P. 8 of 11

MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you
Urduja De La Cueva

07/11/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, July 10, 2018 4:02 PM
To: Randy Roland
Subject: 7-10-18 Re: Consumer Inquiry - The Woods Utility Company

Good afternoon,

Please see attached check payment for water bill for March to April \$49.71 compare to water bill paid for May to June \$98.25 and \$Apr-May \$\$83.07.

Why is the change or difference too much. It is ALWAYS that I go to my house on CR675 SATURDAY MORNING FROM 7:00AM to 9:00AM then I go to my store at the corner of SR50 and US301 then back to this house at 2:00PM stay over night then at 9:00AM on SUNDAY I leave. I may or may not stop by this house on Monday between 12 noon - 1:PM then I leave.

Starting last weekend I used 2-buckets of water. I would like to try and keep on using 2-buckets of water each weekend or any time I go there.

I just cannot understand why and how I could use that much water and sewer.

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MR.	Business Name	
-------------	----------	------	-------------------------	---------------	--

PAGE NO: 8

Can you explain?

Ms. Urduja De La Cueva

07/12/2018 FAX TO CO. See customer's July 11, 2018 email above. Another report is due by July 13, 2018, with field test results after contact with the customer since June 22, 2018 request. eplendl

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Wednesday, July 11, 2018 8:27 AM
To: Ellen Plendl
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Ellen,

I'm on vacation this week and may not be able to get a response in two days. I've e-mails back and forth with her a couple more times and her account has been reviewed with her in the past. I'll attempt to work on it some more while I'm away but just wanted to let you know..

Thanks.

07/12/2018 Sent email as follows:

From: Ellen Plendl
Sent: Wednesday, July 11, 2018 8:53 AM
To: 'Troy Rendell'
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Hello Troy,

I understand you are out of the office.

I sent the original request back on June 22, 2018 and requested that utility staff contact the customer to offer and schedule a field test. You agreed in the attached reply. I surmised I was going to receive the next report including the field test results by the due date on the assigned inquiry, which was July 13, 2018.

Request No.	1280903W	Name	DE LA CUEVA ,URDUJA MR.	Business Name	
-------------	----------	------	-------------------------	---------------	--

PAGE NO: 9

To: Troy Rendell1280903W

From: ELLEN PLENDL

7-11-18 9:00am p. 10 of 11

Again the assigned due date was July 13, 2018. So with two days, the inquiry can still be timely. If you consider my request for the field test as a request for supplemental information, you would have had 7 business days from the request on June 22, and thus the next report is past due.

Please let me know the date I can expect the next report with the field test results, company contact with the customer, and latest consumption since the initial response.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 10

Troy Rendell

From: Dean Compeau
Sent: Thursday, June 28, 2018 10:59 AM
To: Troy Rendell
Subject: Re: FW: Yellow water after scheduled flush.

All water was running clear after flushing was complete. I even gave the flush point at the Snooze & Scoot campground an extra long flush yesterday. It got flushed for a full hour just at that point alone.

On Thu, Jun 28, 2018, 7:49 AM Troy Rendell <trendell@uswatercorp.net> wrote:

Did this clear up after the flushing?

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Wednesday, June 27, 2018 6:42 PM
To: Troy Rendell; Ron Derossett; Dean Compeau
Subject: Yellow water after scheduled flush.

Hello,

Scheduled flush today.

Now receiving yellow water in the tap.

Mitzie

Sent from Mail for Windows 10

Troy Rendell

From: Troy Rendell
Sent: Thursday, June 28, 2018 11:21 AM
To: 'Mitzie Hodgson'
Cc: Ron Derossett; Dean Compeau
Subject: RE: Yellow water after scheduled flush.

Good morning Mitzie,

The lines were flushed yesterday. He did an extra long – 1 hour – flushing just at the flushing point at the Snooze & Scoot point of connection prior to the master meter. The water entering the park was clear when flushing was complete. Again, it could be the RV parks' distribution lines within the park. You may want to consider a complete flushing of the park's internal lines. If you do, let us know in advance. We can read the meter before and after your flush and consider a water quality flushing credit so you won't be charged for the water used in flushing your lines. Unfortunately, The Woods Utility does not own anything past the master meter, so we can't go into the park and do the flushing ourselves – that would be something that the park would need to do on its own.

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Wednesday, June 27, 2018 6:42 PM
To: Troy Rendell; Ron Derossett; Dean Compeau
Subject: Yellow water after scheduled flush.

Hello,
Scheduled flush today.
Now receiving yellow water in the tap.
Mitzie

Sent from Mail for Windows 10

Troy Rendell

From: Troy Rendell
Sent: Tuesday, June 26, 2018 2:14 PM
To: 'URDUJA DE LA CUEVA'
Cc: Evelyn Alicea; Rita Varona
Subject: RE: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

You are only billed gallonage charges when the water meter actually registers 1,000 gallons. So if you use 10 – 999 gallons you aren't billed until the meter register actually rolls over to the 1,000 mark. If you use 100 gallons, it would take 10 months for the meter register to roll over to the next digit.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, June 26, 2018 11:16 AM
To: Troy Rendell
Subject: Re: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

ok . I'll buy a 10-gallon bottle save water for 1-month. I buy my drinking and brushing teeth water. I'll use the 10-gallon just for washing hands and save used water to flush toilet (I do this now).

I stay in this house from 7:00AM-9:00AM on SATURDAYS, leave for store then come home 2:00PM stay until 8:00AM ON SUNDAY, leave at 8-8:30am for store from there I go home to Tampa.

I drive to Webster flea market MONDAY MORNING, may or may not stop by on CR675 W. I DO NOT DO ANY WASHING. .. When I stop I just want to see surroundings of my house.

EXCEPTION TO THE ABOVE WHEN I DO NOT HAVE ENOUGH SAVED WATER FROM RAIN FOR WATERING PLANTS ALTHOUGH WATERING IS ONLY WHEN DRY. .. FOR NOW I HAVE MUCH RAIN WATER SAVED AND OFTEN TIMES IT RAINS.

I have garden hose connected to outside faucets for emergency incase of fire or when there is drought, no rain.

\$53.48 + 10 GALLONS WATER = how much?

Thank you.
Urduja De La Cueva

On Monday, June 25, 2018 08:51:31 AM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

The water at The Woods is safe to drink, use for brushing teeth and cooking. It meets primary and secondary drinking standards.

As for usage – your residence utilizes very low consumption – typically around 1,000 gallons or less. There are two components to both the water and wastewater rates. Base facility charges are charged regardless of usage and gallonage charges based upon the water registered through the water meter. Since the last two months show increased consumption, we will be performing an on-site bucket field test. You may be present at this – as we have asked the technician to contact you directly.

Please understand that even with NO usage – your monthly bill for both water and wastewater under the current rates \$53.48. This is equal to the base facility charges for both water and wastewater with no usage. Below is a chart for 0 usage, 1,000 gallons, and 2,000 gallons usage:

		<u>0 Usage</u>	<u>1,000 Usage</u>	<u>2,000 Usage</u>
<u>Water</u>				
		\$		
Base Charge	\$ 18.76	18.76	\$ 18.76	\$ 18.76
Gallonage		\$ -		
Charge	\$ 6.46		\$ 6.46	\$ 12.92
(0 - 6,00 gal)		\$ 18.76	\$ 25.22	\$ 31.68
Total				
<u>Water</u>				
		\$		
Base Charge	\$ 34.72	34.72	\$ 34.72	\$ 34.72
Gallonage		\$ -		
Charge	\$ 8.94		\$ 8.94	\$ 17.88
Total		\$ 34.72	\$ 43.66	\$ 52.60
Total Bill		\$ 53.48	\$ 68.88	\$ 84.28

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Friday, June 22, 2018 8:57 PM

To: Troy Rendell

Subject: Re: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you

Urduja De La Cueva

On Friday, June 22, 2018 01:33:12 PM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon Ms. De La Cueva,

Please find attached The Woods Utility Company's response to FPSC Request 1280903W and your most recent letter. We will also send this via USPS.

If you have any questions, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

Troy Rendell

From: Troy Rendell
Sent: Monday, June 25, 2018 8:51 AM
To: 'URDUJA DE LA CUEVA'
Cc: Rita Varona; Evelyn Alicea
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Good morning,

The water at The Woods is safe to drink, use for brushing teeth and cooking. It meets primary and secondary drinking standards.

As for usage – your residence utilizes very low consumption – typically around 1,000 gallons or less. There are two components to both the water and wastewater rates. Base facility charges are charged regardless of usage and gallonage charges based upon the water registered through the water meter. Since the last two months show increased consumption, we will be performing an on-site bucket field test. You may be present at this – as we have asked the technician to contact you directly.

Please understand that even with NO usage – your monthly bill for both water and wastewater under the current rates \$53.48. This is equal to the base facility charges for both water and wastewater with no usage. Below is a chart for 0 usage, 1,000 gallons, and 2,000 gallons usage:

		<u>0 Usage</u>	<u>1,000 Usage</u>	<u>2,000 Usage</u>
<u>Water</u>				
Base Charge	\$ 18.76	\$ 18.76	\$ 18.76	\$ 18.76
Gallonage		\$ -		
Charge	\$ 6.46		\$ 6.46	\$ 12.92
(0 - 6,00 gal)		\$ 18.76	\$ 25.22	\$ 31.68
Total				
<u>Water</u>				
Base Charge	\$ 34.72	\$ 34.72	\$ 34.72	\$ 34.72
Gallonage		\$ -		
Charge	\$ 8.94		\$ 8.94	\$ 17.88
Total		\$ 34.72	\$ 43.66	\$ 52.60
Total Bill		\$ 53.48	\$ 68.88	\$ 84.28

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Friday, June 22, 2018 8:57 PM

To: Troy Rendell

Subject: Re: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you
Urduja De La Cueva

On Friday, June 22, 2018 01:33:12 PM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon Ms. De La Cueva,

Please find attached The Woods Utility Company's response to FPSC Request 1280903W and your most recent letter. We will also send this via USPS.

If you have any questions, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

THE WOODS UTILITY COMPANY

June 22, 2018

Urduja De La Cueva
P.O. Box 9352
Tampa, FL 33674

RE: FPSC Request No. 1280903W
11587 CR 675W, Webster, FL
Account 5480045

Dear Ms. De La Cueva,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1280903W, as well as your letter (comments) received on June 11, 2018 (dated 5/25/18) concerning the most recent index increase.

In your request, you expressed concerns over the water quality at The Woods Utility Company (The Woods), as well as the water usage at your residence. I'll address each concern separately.

Water Quality

In reviewing your previous historical contacts with The Woods, we find no indication of complaints concerning water quality issues with the exception of your most recent letter dated May 25, 2018, which was received on June 11, 2018. All previous contacts with The Woods, including your past correspondences all were concerning your previous bills and billed consumption. However, as addressed in this letter The Woods has responded to your most recent concerns. The most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. Also, at the request of the FPSC, attached is the most recent triennial test results taken in February 2018 which were submitted to the FDEP. These results show that The Woods is below the maximum contaminant levels (MCLs) for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron

build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system has experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically

designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods has 365 days to complete the agreed upon plant modifications. Currently, The Woods is working on these modifications.

In response to your most recent letter, a service order was completed on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of your house. The technician also inspected your water meter.

Water Consumption

From our records, you recently moved in on April 11, 2017. Based upon your historical consumption report (attached), your average usage is less than 1,000 a month. There were five months where you were billed for 1,000 gallons; five months billed consumption of zero (0); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at this residence is very low. You have previously worked with our Customer Service Supervisor on your concerns and also received adjustments back in September 2017 for a leak which you had repaired. It has previously been discussed and explained to you that your average consumption is low. However, I do see where your consumption has increased in the past two months. A service order was completed in July 2017 and your meter was found to be operating correctly and no leaks were found at that time. Also, as previously reference another service order was recently completed on June 13, 2018 where the technician examined your water meter. The meter was found to be operating properly.

Recent Notice of Increase

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by FDEP. The notice was for an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

The Woods will be filing a rate case with the FPSC in the near future for recovery of both the cost of the required water treatment system. It is unclear at this time as to the timing of this future rate case.

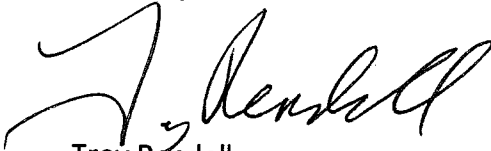
Page 4 of 4

Ms. De La Cueva

June 22, 2018

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Trendell", written over a horizontal line.

Troy Rendell

Vice President

Investor Owned Utilities

/// For The Woods Utility Company

Cc: Ellen Plendl, Florida Public Service Commission

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: The Woods Subdivision PWS I.D. #: 6600347

System Type (check one): ☒ Community ☐ Nontransient Noncommunity ☐ Transient Noncommunity

Address: US Hwy 301 & CR 677

City: St. Catherine ZIP Code: 33597

Phone #: 866-753-8292 Fax #: 727-849-4219 E-Mail Address: mrotteveel@uswatercorp.net

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: A 1501161001 Sample Date: 02/08/18 Sample Time: 1040 ☒ AM ☐ PM (Circle One)

Sample Location (be specific): POE Location Code: _____

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.6 mg/L Field pH: 7.9

Sample Type (Check Only One)

- ☐ Distribution
☒ Entry Point (to Distribution)
☐ Plant Tap (not for compliance with 62-550)
☐ Raw (at well or intake)
☐ Max Residence Time
☐ Ave Residence Time
☐ Near First Customer

Reason(s) for Sample (Check all that apply)

- ☒ Routine Compliance with 62-550 ☐ Replacement (of Invalidated Sample)
☐ Confirmation of MCL Exceedance* ☐ Special (not for compliance with 62-550)
☐ Composite of Multiple Sites** ☐ Clearance (permitting)
☐ Other: _____

Sampling Procedure Used or Other Comments:

Triennials

*See 62-550.500(6) for requirements and restrictions
And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and
attach a results page for each site.

SAMPLER CERTIFICATION

I, Lucas Link, _____ Operator _____, do HEREBY CERTIFY
(Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: 02/08/18

Certified Operator #: C21368 Phone #: 866-753-8292 Sampler's Fax #: 727-849-4219

Sampler's E-mail: MRotteveel@USWaterCorp.Net

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)

Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018
ATTACH CURRENT DOH ANALYTE *
Address: 380 North Lake Blvd., Suite 1048 Altamonte Payments: P.O. Box Phone #: (407)937-1594
Were any analyses subcontracted? ☒ Yes ☐ No If yes, please provide DOH certification numbers: E82001, E82535, E82574, E84589
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *

ANALYSIS INFORMATION (to be completed by lab)

Date Sample(s) Received: 02/08/2018

PWS ID (From Page 1): 6600347 Sample Number (From Page 1): A1801161001 Lab Assigned Report # or Job A1801161

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

<u>Inorganics</u>	<u>Synthetic Organics</u>	<u>Volatile Organics</u>	<u>Disinfection Byproducts</u>	<u>Radionuclides</u>	<u>Secondaries</u>
<input checked="" type="checkbox"/> All Except Asbestos	<input type="checkbox"/> All 30	<input checked="" type="checkbox"/> All 21	<input type="checkbox"/> Trihalomethanes	<input type="checkbox"/> Single Sample	<input checked="" type="checkbox"/> All 14
<input type="checkbox"/> Partial	<input type="checkbox"/> All Except Dioxin	<input type="checkbox"/> Partial	<input type="checkbox"/> Haloacetic Acids	<input type="checkbox"/> Qtrly Composite**	<input type="checkbox"/> Partial
<input type="checkbox"/> Nitrate	<input type="checkbox"/> Partial		<input type="checkbox"/> Chlorite		
<input type="checkbox"/> Nitrite	<input type="checkbox"/> Dioxin Only		<input type="checkbox"/> Bromate		
<input type="checkbox"/> Asbestos Only					

LAB CERTIFICATION

I, Brandon O'Hara, Client Services Manager, do HEREBY CERTIFY
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference

Signature: Brandon O'Hara Date: 02/22/2018

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

COMPLIANCE DETERMINATION (to be completed by DEP or DOH – attach notes as necessary)

Sample Collection & Analysis Satisfactory: ☐ Yes ☐ No Replacement Sample or Report Requested: ☐ Yes ☐ No (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS

62-550.310(1)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification
1040	Nitrate	10	mg/L	0.15	I	EPA 300.0	0.051	02/09/2018	20:29	E53076
1041	Nitrite	1	mg/L	0.053	U	EPA 300.0	0.053	02/09/2018	20:29	E53076
1005	Arsenic	0.010	mg/L	0.00020	I	EPA 200.8	0.000077	02/21/2018	14:57	E82574
1010	Barium	2	mg/L	0.0084		EPA 200.7	0.00083	02/21/2018	14:36	E82574
1015	Cadmium	0.005	mg/L	0.000064	U	EPA 200.8	0.000064	02/21/2018	14:57	E82574
1020	Chromium	0.1	mg/L	0.0016	U	EPA 200.7	0.0016	02/21/2018	14:36	E82574
1024	Cyanide	0.2	mg/L	0.0048	U	SM-4500-CN-E	0.0048	02/12/2018	11:10	E84589
1025	Fluoride	4.0	mg/L	0.19	I	EPA 300.0	0.075	02/09/2018	20:29	E53076
1030	Lead	0.015	mg/L	0.00024	U	EPA 200.8	0.00024	02/21/2018	14:57	E82574
1035	Mercury	0.002	mg/L	0.000050	U	EPA 245.1	0.000050	02/13/2018	08:20	E84589
1036	Nickel	0.1	mg/L	0.0060	U	EPA 200.7	0.0060	02/21/2018	14:36	E82574
1045	Selenium	0.05	mg/L	0.00058	U	EPA 200.8	0.00058	02/21/2018	14:57	E82574
1052	Sodium	160	mg/L	17		EPA 200.7	0.34	02/21/2018	14:36	E82574
1074	Antimony	0.006	mg/L	0.00011	U	EPA 200.8	0.00011	02/21/2018	14:57	E82574
1075	Beryllium	0.004	mg/L	0.00040	U	EPA 200.7	0.00040	02/21/2018	14:36	E82574
1085	Thallium	0.002	mg/L	0.000057	U	EPA 200.8	0.000057	02/21/2018	14:57	E82574

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS

62-550.320

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.028	U	EPA 200.7	0.028	02/21/2018	14:36	E82574
1017	Chloride	250	mg/L	29		EPA 300.0	0.78	02/09/2018	20:29	E53076
1022	Copper	1	mg/L	0.0053	I	EPA 200.7	0.0032	02/21/2018	14:36	E82574
1025	Fluoride	2.0	mg/L	0.19	I	EPA 300.0	0.075	02/09/2018	20:29	E53076
1028	Iron	0.3	mg/L	0.10	U	EPA 200.7	0.10	02/21/2018	14:36	E82574
1032	Manganese	0.05	mg/L	0.0019	U	EPA 200.7	0.0019	02/21/2018	14:36	E82574
1050	Silver	0.1	mg/L	0.00010	U	EPA 200.8	0.00010	02/21/2018	14:57	E82574
1055	Sulfate	250	mg/L	3.1	I	EPA 300.0	0.52	02/09/2018	20:29	E53076
1095	Zinc	5	mg/L	0.033	U	EPA 200.7	0.033	02/21/2018	14:36	E82574
1905	Color	15	PCU	5.0		SM 2120 B	5.0	02/09/2018	08:25	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/08/2018	16:25	E53076
1925	pH	6.5 - 8.5	SU	7.69	Q	SM 4500H+B		02/08/2018	12:10	E53076
1930	Total Dissolved Solids	500	mg/L	330		SM 2540 C	10	02/14/2018	09:42	E53076
2905	Foaming Agents	0.5	mg/L	0.090	I	SM 5540 C	0.040	02/09/2018	10:15	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160. Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

VOLATILE ORGANICS
62-550.310(4)(a)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2380	cis-1,2-Dichloroethylene	70	ug/L	0.32	U	EPA 524.2	0.32	0.5	02/10/2018	03:23	E82535
2955	Xylenes (total)	10,000	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2964	Dichloromethane	5	ug/L	0.44	U	EPA 524.2	0.44	0.5	02/10/2018	03:23	E82535
2968	o-Dichlorobenzene	600	ug/L	0.46	U	EPA 524.2	0.46	0.5	02/10/2018	03:23	E82535
2969	para-Dichlorobenzene	75	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	02/10/2018	03:23	E82535
2977	1,1-Dichloroethylene	7	ug/L	0.18	U	EPA 524.2	0.18	0.5	02/10/2018	03:23	E82535
2979	trans-1,2-Dichloroethylene	100	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2980	1,2-Dichloroethane	3	ug/L	0.36	U	EPA 524.2	0.36	0.5	02/10/2018	03:23	E82535
2981	1,1,1-Trichloroethane	200	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535
2982	Carbon tetrachloride	3	ug/L	0.23	U	EPA 524.2	0.23	0.5	02/10/2018	03:23	E82535
2983	1,2-Dichloropropane	5	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2984	Trichloroethylene	3	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2985	1,1,2-Trichloroethane	5	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2987	Tetrachloroethylene	3	ug/L	0.24	U	EPA 524.2	0.24	0.5	02/10/2018	03:23	E82535
2989	Chlorobenzene	100	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2990	Benzene	1	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2991	Toluene	1,000	ug/L	0.22	U	EPA 524.2	0.22	0.5	02/10/2018	03:23	E82535
2992	Ethylbenzene	700	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2996	Styrene	100	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535

NOTE: Results indicating non-detection with a reported lab MDL > .5 ug/L will not be accepted for compliance.

Reporting Format 62-550.730
Effective January 1995, Revised February 2010

Page 5 of 5

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.



<input checked="" type="checkbox"/>	Altamonte Springs: 380 Northlake Blvd., Suite 1048 - Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597
<input type="checkbox"/>	Gainesville: 4985 SW 41st Blvd. - Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639
<input type="checkbox"/>	Jacksonville: 6881 Southpoint Pkwy. - Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354
<input type="checkbox"/>	Miramar: 10200 USA Today Way - Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281
<input type="checkbox"/>	Tallahassee: 2639 North Monroe Street, Suite D - Tallahassee, FL 32303 • 850.219.6274 • Fax 850.219.6275
<input type="checkbox"/>	Tampa: 9610 Princess Palm Ave. - Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327

[illegible]

Billing History Report

Name URDUJA DE LA CUEVA
Account# 54800045
Service Type Water at Service Location 11587 COUNTY ROAD 675 W
From: 06/01/2014
To: 06/22/2018

Bill Date	Bill Days	Consumption	Total Charges
05/17/2017	24	1.0000	20.97
06/16/2017	33	1.0000	24.87
07/17/2017	36	0.0000	18.50
08/16/2017	25	0.0000	18.50
09/18/2017	32	0.0000	18.50
10/16/2017	27	3.0000	37.61
11/16/2017	33	1.0000	24.87
12/15/2017	30	1.0000	24.87
01/19/2018	32	0.0000	18.50
02/16/2018	30	0.0000	18.50
03/16/2018	29	1.0000	24.87
04/16/2018	29	0.0000	18.50
05/14/2018	31	2.0000	31.24
06/14/2018	31	3.0000	37.61
Totals	422	13.0000	337.91
Averages		0.9286	24.14

Act. 54800045

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

Consumer Information Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W County: Sumter Phone: (228)-238-9418 City/Zip: Webster / 33597- Account Number: Caller's Name: URDUJA DE LA CUEVA Mailing Address: 11587 CR675W City/Zip: WEBSTER , FL 33597- Can Be Reached: (228)-238-9418 E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 06/21/2018 Time: 16:15 Via: E-MAIL Prelim Type: IMPROPER BILLS PO: RANDY ROLAND Disputed Amt: 0.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell 11280903W Response Needed From Company? Y Date Due: 07/13/2018	
	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	

Received email as follows:

From: Consumer Contact
Sent: Thursday, June 21, 2018 2:14 PM
To: Randy Roland
Subject: FW: Inspector General Contact Form

——Original Message——
From: Office of the Inspector General
Sent: Thursday, June 21, 2018 1:02 PM
To: Consumer Contact
Subject: FW: Inspector General Contact Form

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you,
Linda

-----Original Message-----

From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us]

Sent: Wednesday, June 20, 2018 8:15 PM

To: Office of the Inspector General

Subject: Inspector General Contact Form

First Name: URDUJA

Last Name: DE LA CUEVA

Email Address: urduja_fl2016@yahoo.com

Telephone: (228) 238-9418

PSC Previously contacted: NO

Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

- 1) Please indicate an action plan to address the water quality concern.
- 2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.
- 3) Please provide a 24 month consumption and billing history.
- 4) Please provide a field test of the meter serving the customer. Provide results.
- 5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 2

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to:

E-MAIL: PSCREPLY@PSC.STATE.FL.US

FAX: 850-413-7168 OR

US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS

2540 Shumard Oak Boulevard

Tallahassee, FL 32399

Case taken by Ellen Plendl

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MR.

Business Name

PAGE NO: 3

VR DUJA DE LA CUEVA
11587 CR 675W

(228) 238-9418

NOTICE TO CUSTOMERS OF THE WOODS UTILITY COMPANY

Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs.

On April 12, 2018, The Woods Utility Company filed its Notice of Intention with the Florida Public Service Commission to increase its water rates in Sumter County pursuant to this Statute. The filing is subject to review by the Commission staff for accuracy and completeness. Water rates will increase by approximately 1.43% and wastewater rates will increase by 1.48%.

These rates should be reflected on your bill for service rendered on and after June 13, 2018.

If you should have any questions, you may call the utility at 888-228-2134. Please be sure to have your account number handy for quick reference.

5/25/18

SIR,

I HAVE COMPLAINED ABOUT THE COLOR AND TASTE OF THE WATER AND NEVER RECEIVED ANY REPLY.

I SAVED SAMPLES OF WATER TAKEN FROM MY FAUCETS

AT 11587 CR 675 W, SUMTER FL - 33597

SAVED THEM IN EMPTIED DISTILLED WATER^{BOTTLES} I USE DISTILLED AND PURIFIED WATER TO COOK MY FOOD, BRUSH MY TEETH AND FOR DRINKING.

I STAY IN MY HOUSE ON WEEKENDS ONLY, WATER MY PLANTS WITH RAIN WATER, THERE ARE NO OTHER OCCUPANTS. I CANNOT UNDERSTAND WHY I AM CHARGED TOO HIGH.

ARE THESE CONCERNS INCLUDED IN THE ABOVE REVIEW? THANK YOU.

VR DUJA DE LA CUEVA

July 24, 2017

Dear Sir,

I am writing you this because I cannot understand why I pay so much for water and sewer:

1. I live alone.
2. On Saturday at 7:30AM, I arrive at 11587 CR 675 W Webster, FL. 33597-7613, wash my hands over a bucket to catch the water and SAVE USED WATER for flashing my toilet.
3. I have breakfast and drink BOTTLED WATER.
4. Between 9:00-10:00AM, I go to my store in an IN-DOOR flea market at the corner of 50 and US301 and I go back to my house on CR 675W at 2:30PM. I WASH MY HANDS and again over a bucket that saves the used water.
5. I collect the saved water in a bigger bucket near my toilet. I do not flush my toilet all the time, only when necessary.
6. I do not take showers while in my house at CR 675W. I use RUBBING ALCOHOL AND BABY WIPES.
7. I do not cook. Although there are appliances, I do not use any of them, even the ICE MAKER in my refrigerator is OFF. I bring cooked food and I use microwave to heat them.
8. I use DISPOSABLE FORK, SPOON, PLATES, ETC... When there are non-disposable items used, I bring them back with me to my house in TAMPA, when I leave on Sunday at noon and that is also when I flush my toilet with the water saved in a bigger bucket.
9. I go back to my house at CR 675W on Monday at 7:30AM. I feed my ducks and give them drink from the RAIN WATER SAVED IN BIG BUCKETS AROUND MY HOUSE. I also use this rain water to water my plants when they are dry. I have garden hoses but they are only for emergency. Then I leave for Webster Flea Market and stay there until noon and from there I go to my store until 2:30PM. I might go back to my house on CR 675 W to check on my ducks or I go home to Tampa.

The total water used on a weekend should be only about 1 or 2 gallons. And the sewer not much either. I thought of making a study on this.

1. Starting Sunday, 7-23-17 before leaving CR 675 W, I shut the water pipe and the meter stopped running. Then I was sure that there is no leakage in my water pipe.
2. Yesterday, Monday I bought 2-Home Depot 5-gallon buckets. I filled them. One for my bathroom and the other for my kitchen. That is a total of 10-gallons of water. Then I shut off the water pipe and will stay shut until the 10-gallons of water runs out.
3. If I used only 10-gallons of water in 1-month how much will that cost me? The sewer should not be much used too, because I do my "business" before and after" staying at CR 675 W. And there are no other people living or staying in my house at CR 675W.

You may investigate all the above. Whatever you will do for this matter will be highly appreciated. Thank you.

Sincerely,


Urduja S. De La Cueva

September 12, 2017

Dear Ms. De La Cueva;

I am sending you this email in regards to a recent inquiry you made regarding your water service at the above location. In an effort to help explain your charges I have attached a breakdown of the billing rendered to date. Your current balance due is \$0.00.

Basically each month your bills consist of what is known as a base fee. Base fees cover your system's fixed costs. These are costs the utility incurs even when customers are not using water and are used to assist with maintaining the utility infrastructure. A simple way of looking at this cost is looking at a similar situation – if you are paying a monthly lease or car payment and you go on vacation for 6 months – you still have to pay the lease or car payment.

You actual water usage ranges from 0-1 tgals per month which is normally 1-2 tgals for a single customer.

I hope this helps to understand your monthly charges. Should you have any further questions please do not hesitate to contact me as I will be happy to answer and other questions you may have.

Sincerely,

Rita Varona
Billing Supervisor
U.S. Water Services Corporation
727-835-0805
4939 Cross Bayou Blvd
New Port Richey, Florida 34652
rvarona@uswatercorp.net
U.S. Water
Services Corporation
www.uswatercorp.com

Troy Rendell

From: Rita Varona
Sent: Tuesday, June 12, 2018 10:32 AM
To: Troy Rendell
Subject: Fwd: UPDATED 10-10-17 : THE WOODS UTILITY

----- Forwarded message -----

From: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Date: Tue, Oct 10, 2017 at 5:57 PM
Subject: UPDATED 10-10-17 : THE WOODS UTILITY
To: Linda Johnson <linda.johnson@opus21ms.com>, Rita Varona <rvarona@uswatercorp.net>

I was told that the water pipeline and sewer are all owned by THE WOODS UTILITY and that I am paying the use of these. After hurricane Irma the main pipeline had leakage and was leaking water flooding my yard and my neighbor's yard. I hired plumber to repair the leak and showed me a portion of water pipeline that was busted and had to replace it. The repair cost me \$140. I am afraid that I might be charged of the several gallons of water that flowed from the busted water pipeline. I suggest that the water meter be actually read for my next water bill. The actual reading AFTER the busted water pipeline will surely be very much more than my last actual meter reading which was BEFORE the busted water pipe line. Please make note of this, verify, investigate and or compare.

I mailed payment as soon as I received amount to pay. I am never late with my payments. It is the bills that I do not receive until I ask for them. The worst and biggest penalty was on the first bill despite of my searching where and to whom to pay my utility bills. I had to search and have written and emailed to all offices in Webster that has WATER on their office names but never got an answer not even from the previous owner, she told me that the house was vacant and did not pay utility bills.

After paying the first bill and the penalty, I received my 2nd utility bill and mailed payment at the post office, the same day and asked them to stamp it on that day. I'll do the same whenever I'll receive my utility bills. When do I receive my utility bills? I have no problem with SECO, they send me my bill and I pay SECO as soon as I receive my SECO bill.

To facilitate delivery of my bills please mail my bills to my mailing address:

P.O. BOX 9352, TAMPA FL 33674 or please email me type amount on the email not attached because sometimes I don't have the software needed to read the attachment.

Thank you.

Urduja S. De La Cueva

----- Forwarded Message -----

From: Linda Johnson <linda.johnson@opus21ms.com>

To: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Sent: Monday, October 9, 2017 10:38:36 AM
Subject: RE: RE: THE WOODS UTILITY

All late fees have been removed as a one time courtesy. Your balance due is \$43.93 which was due 10/08/2017. Please remit to US Water at P.O. Box 151245,

Cape Coral, Florida 33915. All future bills will be mailed to PO Box 9352, Tampa, FL 33674.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, October 06, 2017 5:42 PM
To: Linda Johnson <linda.johnson@opus21ms.com>
Subject: Re: RE: THE WOODS UTILITY

Dear Ms. Linda Johnson,

I did not enroll in the email billing and I have NOT RECEIVED ANY BILL VIA EMAIL, SPAM OR TRASH.

I am truly scared that USW will charge me again penalty for late payment, just like on the first bill. Although I search for USW address, and did not find until I received USW first bill, I was penalized for late payment. Please forward my letters to their office. I want to pay my utility bills on time and in full.

I pay my bills as soon as I receive them, such as SECO and you can ask them.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:49:15 AM, Linda Johnson <linda.johnson@opus21ms.com> wrote:

Hello Urduja,

You are enrolled in email billing. Please check your email for your USW bills. If they are not in your regular email, please check your Spam folder. The

statements will come from Update@Opus21ms.com.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, October 04, 2017 9:10 PM
To: update update <update@opus21ms.com>; Linda Johnson <linda.johnson@opus21ms.com>
Subject: THE WOODS UTILITY

Good evening,

I'm very worried that I have not received my water bill.

I'm afraid that THE WOODS UTILITY INC., will charge me penalty for LATE PAYMENT like the FIRST BILL I RECEIVED, although that was the FIRST AND ONLY BILL I RECEIVED THAT TIME, I was PENALIZED for LATE PAYMENT.

Before I received the 1st bill, I search for the address of where to pay my water and sewer or utility bill. I wrote Webster City Hall, and every office in Webster that has WATER in the name of the office, but not one of them wrote me back for the address. The seller or previous owner of the house told me that her house was vacant and did not pay utility bills. Despite of my eagerness to pay my utility bills on time and in full, I was penalized.

I hope that THE WOODS UTILITY INC., WILL NOT PENALIZE ME FOR LATE PAYMENT because I want to pay my water and sewer or UTILITY bill on time and in full but I have NOT RECEIVED ANY BILL FROM THE WOODS UTILITY INC. until now, 10-4-2017 and this is my 2nd letter about this. My 1st letter asking for my water bill was mailed last month, until today I have not received any reply. If I will be charge penalty for late payment, I will file complaint against THE WOODS UTILITY INC.. I have proof asking for my water and sewer or utility bill, in fact I should not be asking, my utility bills should be mailed to me every month.

And to facilitate delivery of my bills I gave my mailing address:

MS. URDUJA S. DE LA CUEVA, P.O. BOX 9352, TAMPA, FL. 33674

Thank you.

Urduja S. De La Cueva

Troy Rendell

From: Rita Varona
Sent: Tuesday, June 12, 2018 10:32 AM
To: Troy Rendell
Subject: Fwd: 12-18-17 : THE WOODS UTILITY
Attachments: SECO PAYMENT-12-18-17.pdf

----- Forwarded message -----

From: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Date: Mon, Dec 18, 2017 at 11:35 PM
Subject: 12-18-17 : THE WOODS UTILITY
To: Rita Varona <rvarona@uswatercorp.net>, Linda Johnson <linda.johnson@opus21ms.com>

Good evening,

I'm sending you this because I'm worried that I have not yet received my water bill.

Attached at the bottom is a copy of my electric bill. Whenever I receive my electric bill, I expect to receive my water bill too.

I don't want to be charged with late payment so please see if my water bill had been mailed to me.

Thanks.

Urduja De La Cueva

Troy Rendell

From: Rita Varona
Sent: Tuesday, June 12, 2018 10:32 AM
To: Troy Rendell
Subject: Fwd: Fw: RE: RE: UPDATED 10-11-17 : THE WOODS UTILITY

----- Forwarded message -----

From: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Date: Tue, Oct 24, 2017 at 1:55 PM
Subject: Fw: RE: RE: UPDATED 10-11-17 : THE WOODS UTILITY
To: Rita Varona <rvarona@uswatercorp.net>, Linda Johnson <linda.johnson@opus21ms.com>

Good afternoon,

I did not received my bill yet, I arrived from Orlando last night, I have not look at my mail box. I will go to my mail box ASAP.

My neighbor plumber who charged me very little as a good neighbor lost the receipt.

Anyway if you look at my water bills from May to October, the average is about \$50 that is 6 months. After the leak which I don't know how long because the leak was under the house, it could not be seen until the water was too much that it flow to the yard, I am willing to bet that the bill now could be 2-times or more. Won't this prove to you that there was a leak?

I'll sent payment for my utility bill as soon as I receive or get my bill, hopefully my bill is in my mail box.

I'll notify you through this email address.

Thank you.

Urduja De La Cueva

----- Forwarded Message -----

From: Rita Varona <rvarona@uswatercorp.net>
To: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Sent: Wednesday, October 11, 2017 06:58:10 AM
Subject: RE: RE: UPDATED 10-11-17 : THE WOODS UTILITY

Good morning,

In order for a leak adjustment to be considered, we must have some receipt to show the repairs have been made. We cannot just go by word of mouth. Do you have any receipts for the parts which were required to repair the leak? If so, please provide them.

Thank you,

Rita Varona

Billing Supervisor

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, October 11, 2017 4:19 AM
To: Rita Varona
Subject: Re: RE: UPDATED 10-11-17 : THE WOODS UTILITY

Good morning,

To avoid paying expensive charges of advertised plumbers, I hired Eddie Cumbie's nephew. Eddie is my next door neighbor. He crawled under muddy space of the mobile home to look for the busted pipe, for almost half day, found it but could not fix it but asked for \$60 for his time and for finding the problem. Eddie Cumbie asked Daryl Gilbert another neighbor who is also a plumber to continue the job, and he also have to crawl under muddy space. Daryl finished the job and asked for \$80 only, which included the payment of materials to replace busted water pipe and to replace live open electric wire near the busted water pipe which must have been chewed by rodents. The total money paid for this job is \$140.00 only, which is a kind, neighborly fee to a jobless, retired, senior citizen like me.

I did not ask for standard receipt because they are my neighbors and if they charged me the standard service fee and materials it would have been $\$40 \times 8 \text{ hours} = \$320 + \text{materials}$.

I could ask them to verify, confirm and sign this if required.

Thank you.

Urduja S. De La Cueva

On Tuesday, October 10, 2017 07:23:28 PM, Rita Varona <rvarona@uswatercorp.net> wrote:

Dear Ms. De La Cueva,

You meter was read on 10/5 for this month's billing with a reading of 212. You were billed for a total of 3 tgals. Can you please send me a copy of the repair receipt? Once we receive this we can offer you a courtesy leak adjustment according to our company policy.

Thank you,

Rita Varona

Billing Supervisor

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, October 10, 2017 5:58 PM
To: Linda Johnson; Rita Varona
Subject: UPDATED 10-10-17 : THE WOODS UTILITY

I was told that the water pipeline and sewer are all owned by THE WOODS UTILITY and that I am paying the use of these. After hurricane Irma the main pipeline had leakage and was leaking water flooding my yard and my neighbor's yard. I hired plumber to repair the leak and showed me a portion of water pipeline that was busted and had to replace it. The repair cost me \$140. I am afraid that I might be charged of the several gallons of water that flowed from the busted water pipeline. I suggest that the water meter be actually read for my next water bill. The actual reading AFTER the busted water pipeline will surely be very much more than my last actual meter reading which was BEFORE the busted water pipe line. Please make note of this, verify, investigate and or compare.

I mailed payment as soon as I received amount to pay. I am never late with my payments. It is the bills that I do not receive until I ask for them. The worst and biggest penalty was on the first bill despite of my searching where and to whom to pay my utility bills. I had to search and have written and emailed to all offices in Webster that has WATER on their office names but never got an answer not even from the previous owner, she told me that the house was vacant and did not pay utility bills.

After paying the first bill and the penalty, I received my 2nd utility bill and mailed payment at the post office, the same day and asked them to stamp it on that day. I'll do the same whenever I'll receive my utility bills. When do I receive my utility bills? I have no problem with SECO, they send me my bill and I pay SECO as soon as I receive my SECO bill.

To facilitate delivery of my bills please mail my bills to my mailing address:

P.O. BOX 9352, TAMPA FL 33674 or please email me type amount on the email not attached because sometimes I don't have the software needed to read the attachment.

Thank you.

Urduja S. De La Cueva

----- Forwarded Message -----

From: Linda Johnson <linda.johnson@opus21ms.com>

To: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>

Sent: Monday, October 9, 2017 10:38:36 AM

Subject: RE: RE: THE WOODS UTILITY

All late fees have been removed as a one time courtesy. Your balance due is \$43.93 which was due 10/08/2017. Please remit to US Water at P.O. Box 151245,

Cape Coral, Florida 33915. All future bills will be mailed to PO Box 9352, Tampa, FL 33674.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Friday, October 06, 2017 5:42 PM

To: Linda Johnson <linda.johnson@opus21ms.com>

Subject: Re: RE: THE WOODS UTILITY

Dear Ms. Linda Johnson,

I did not enroll in the email billing and I have NOT RECEIVED ANY BILL VIA EMAIL, SPAM OR TRASH.

I am truly scared that USW will charge me again penalty for late payment, just like on the first bill. Although I search for USW address, and did not find until I received USW first bill, I was penalized for late payment. Please forward my letters to their office. I want to pay my utility bills on time and in full.

I pay my bills as soon as I receive them, such as SECO and you can ask them.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:49:15 AM, Linda Johnson <linda.johnson@opus21ms.com> wrote:

Hello Urduja,

You are enrolled in email billing. Please check your email for your USW bills. If they are not in your regular email, please check your Spam folder. The

statements will come from Update@Opus21ms.com.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Wednesday, October 04, 2017 9:10 PM

To: update update <update@opus21ms.com>; Linda Johnson <linda.johnson@opus21ms.com>

Subject: THE WOODS UTILITY

Good evening,

I'm very worried that I have not received my water bill.

I'm afraid that THE WOODS UTILITY INC., will charge me penalty for LATE PAYMENT like the FIRST BILL I RECEIVED, although that was the FIRST AND ONLY BILL I RECEIVED THAT TIME, I was PENALIZED for LATE PAYMENT.

Before I received the 1st bill, I search for the address of where to pay my water and sewer or utility bill. I wrote Webster City Hall, and every office in Webster that has WATER in the name of the office, but not one of them wrote me back for the address. The seller or previous owner of the house told me that her house was vacant and did not pay utility bills. Despite of my eagerness to pay my utility bills on time and in full, I was penalized.

I hope that THE WOODS UTILITY INC., WILL NOT PENALIZE ME FOR LATE PAYMENT because I want to pay my water and sewer or UTILITY bill on time and in full but I have NOT RECEIVED ANY BILL FROM THE WOODS UTILITY INC. until now, 10-4-2017 and this is my 2nd letter about this. My 1st letter asking for my water bill was mailed last month, until today I have not received any reply. If I will be charge penalty for late payment, I will file complaint against THE WOODS UTILITY INC.. I have proof asking for my water and sewer or utility bill, in fact I should not be asking, my utility bills should be mailed to me every month.

And to facilitate delivery of my bills I gave my mailing address:

MS. URDUJA S. DE LA CUEVA, P.O. BOX 9352, TAMPA, FL. 33674

Thank you.

Urduja S. De La Cueva

Troy Rendell

From: Rita Varona
Sent: Tuesday, June 12, 2018 10:32 AM
To: Troy Rendell
Subject: Fwd: RE: UPDATED 10-11-17 : THE WOODS UTILITY

----- Forwarded message -----

From: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Date: Wed, Oct 11, 2017 at 4:19 AM
Subject: Re: RE: UPDATED 10-11-17 : THE WOODS UTILITY
To: Rita Varona <rvarona@uswatercorp.net>

Good morning,

To avoid paying expensive charges of advertised plumbers, I hired Eddie Cumbie's nephew. Eddie is my next door neighbor. He crawled under muddy space of the mobile home to look for the busted pipe, for almost half day, found it but could not fix it but asked for \$60 for his time and for finding the problem. Eddie Cumbie asked Daryl Gilbert another neighbor who is also a plumber to continue the job, and he also have to crawl under muddy space. Daryl finished the job and asked for \$80 only, which included the payment of materials to replace busted water pipe and to replace live open electric wire near the busted water pipe which must have been chewed by rodents. The total money paid for this job is \$140.00 only, which is a kind, neighborly fee to a jobless, retired, senior citizen like me.

I did not ask for standard receipt because they are my neighbors and if they charged me the standard service fee and materials it would have been \$40 X 8 hours = \$320 + materials.

I could ask them to verify, confirm and sign this if required.

Thank you.

Urduja S. De La Cueva

On Tuesday, October 10, 2017 07:23:28 PM, Rita Varona <rvarona@uswatercorp.net> wrote:

Dear Ms. De La Cueva,

Your meter was read on 10/5 for this month's billing with a reading of 212. You were billed for a total of 3 tals. Can you please send me a copy of the repair receipt? Once we receive this we can offer you a courtesy leak adjustment according to our company policy.

Thank you,

Rita Varona

Billing Supervisor

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, October 10, 2017 5:58 PM
To: Linda Johnson; Rita Varona
Subject: UPDATED 10-10-17 : THE WOODS UTILITY

I was told that the water pipeline and sewer are all owned by THE WOODS UTILITY and that I am paying the use of these. After hurricane Irma the main pipeline had leakage and was leaking water flooding my yard and my neighbor's yard. I hired plumber to repair the leak and showed me a portion of water pipeline that was busted and had to replace it. The repair cost me \$140. I am afraid that I might be charged of the several gallons of water that flowed from the busted water pipeline. I suggest that the water meter be actually read for my next water bill. The actual reading AFTER the busted water pipeline will surely be very much more than my last actual meter reading which was BEFORE the busted water pipe line. Please make note of this, verify, investigate and or compare.

I mailed payment as soon as I received amount to pay. I am never late with my payments. It is the bills that I do not receive until I ask for them. The worst and biggest penalty was on the first bill despite of my searching where and to whom to pay my utility bills. I had to search and have written and emailed to all offices in Webster that has WATER on their office names but never got an answer not even from the previous owner, she told me that the house was vacant and did not pay utility bills.

After paying the first bill and the penalty, I received my 2nd utility bill and mailed payment at the post office, the same day and asked them to stamp it on that day. I'll do the same whenever I'll receive my utility bills. When do I receive my utility bills? I have no problem with SECO, they send me my bill and I pay SECO as soon as I receive my SECO bill.

To facilitate delivery of my bills please mail my bills to my mailing address:

P.O. BOX 9352, TAMPA FL 33674 or please email me type amount on the email not attached because sometimes I don't have the software needed to read the attachment.

Thank you.

Urduja S. De La Cueva

----- Forwarded Message -----

From: Linda Johnson <linda.johnson@opus21ms.com>
To: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Sent: Monday, October 9, 2017 10:38:36 AM
Subject: RE: RE: THE WOODS UTILITY

All late fees have been removed as a one time courtesy. Your balance due is \$43.93 which was due 10/08/2017. Please remit to US Water at P.O. Box 151245,

Cape Coral, Florida 33915. All future bills will be mailed to PO Box 9352, Tampa, FL 33674.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Friday, October 06, 2017 5:42 PM
To: Linda Johnson <linda.johnson@opus21ms.com>
Subject: Re: RE: THE WOODS UTILITY

Dear Ms. Linda Johnson,

I did not enroll in the email billing and I have NOT RECEIVED ANY BILL VIA EMAIL, SPAM OR TRASH.

I am truly scared that USW will charge me again penalty for late payment, just like on the first bill. Although I search for USW address, and did not find until I received USW first bill, I was penalized for late payment. Please forward my letters to their office. I want to pay my utility bills on time and in full.

I pay my bills as soon as I receive them, such as SECO and you can ask them.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:49:15 AM, Linda Johnson <linda.johnson@opus21ms.com> wrote:

Hello Urduja,

You are enrolled in email billing. Please check your email for your USW bills. If they are not in your regular email, please check your Spam folder. The

statements will come from Update@Opus21ms.com.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Wednesday, October 04, 2017 9:10 PM
To: update update <update@opus21ms.com>; Linda Johnson <linda.johnson@opus21ms.com>
Subject: THE WOODS UTILITY

Good evening,

I'm very worried that I have not received my water bill.

I'm afraid that THE WOODS UTILITY INC., will charge me penalty for LATE PAYMENT like the FIRST BILL I RECEIVED, although that was the FIRST AND ONLY BILL I RECEIVED THAT TIME, I was PENALIZED for LATE PAYMENT.

Before I received the 1st bill, I search for the address of where to pay my water and sewer or utility bill. I wrote Webster City Hall, and every office in Webster that has WATER in the name of the office, but not one of them wrote me back for the address. The seller or previous owner of the house told me that her house was vacant and did not pay utility bills. Despite of my eagerness to pay my utility bills on time and in full, I was penalized.

I hope that THE WOODS UTILITY INC., WILL NOT PENALIZE ME FOR LATE PAYMENT because I want to pay my water and sewer or UTILITY bill on time and in full but I have NOT RECEIVED ANY BILL FROM THE WOODS UTILITY INC. until now, 10-4-2017 and this is my 2nd letter about this. My 1st letter asking for my water bill was mailed last month, until today I have not received any reply. If I will be charge penalty for late payment, I will file complaint against THE WOODS UTILITY INC.. I have proof asking for my water and sewer or utility bill, in fact I should not be asking, my utility bills should be mailed to me every month.

And to facilitate delivery of my bills I gave my mailing address:

MS. URDUJA S. DE LA CUEVA, P.O. BOX 9352, TAMPA, FL. 33674

Thank you.

Urduja S. De La Cueva

Troy Rendell

From: Rita Varona
Sent: Tuesday, June 12, 2018 10:31 AM
To: Troy Rendell
Subject: Fwd: TW: 11587 COUNTY ROAD 675 W Account #54800045
Attachments: Account 54800045 - Usage Billed.xlsx

----- Forwarded message -----

From: Rita Varona <rvarona@uswatercorp.net>
Date: Tue, Sep 12, 2017 at 7:02 PM
Subject: TW: 11587 COUNTY ROAD 675 W Account #54800045
To: urduja_fl2016@yahoo.com
Cc: Linda Johnson <linda.johnson@opus21ms.com>, Maria Brannan <mbrannan@uswatercorp.net>

Dear Ms. De La Cueva;

I am sending you this email in regards to a recent inquiry you made regarding your water service at the above location. In an effort to help explain your charges I have attached a breakdown of the billing rendered to date. Your current balance due is \$0.00.

Basically each month your bills consist of what is known as a base fee. Base fees cover your system's fixed costs. These are costs the utility incurs even when customers are not using water and are used to assist with maintaining the utility infrastructure. A simple way of looking at this cost is looking at a similar situation – if you are paying a monthly lease or car payment and you go on vacation for 6 months – you still have to pay the lease or car payment.

You actual water usage ranges from 0-1 tgal per month which is normally 1-2 tgal for a single customer.

I hope this helps to understand your monthly charges. Should you have any further questions please do not hesitate to contact me as I will be happy to answer and other questions you may have.

Sincerely,

Rita Varona

Billing Supervisor

U.S. Water Services Corporation

727-835-0805

4939 Cross Bayou Blvd

New Port Richey, Florida 34652

rvarona@uswatercorp.net

U.S. Water
Services Corporation

www.uswatercorp.com

Troy Rendell

From: Rita Varona
Sent: Tuesday, June 12, 2018 10:30 AM
To: Troy Rendell
Subject: Fwd: WATER SERVICE AT 11587 CR675 ACCT 54800045
Attachments: 10-6-17 USW BILL.pdf

----- Forwarded message -----

From: URDUJA DE LA CUEVA <urduja_fl2016@yahoo.com>
Date: Fri, Oct 6, 2017 at 7:13 PM
Subject: WATER SERVICE AT 11587 CR675 ACCT 54800045
To: Rita Varona <rvarona@uswatercorp.net>

Good evening,

Thank you for your email

Please see attached, copy of my payment and letter to USW.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:25:03 AM, Rita Varona <rvarona@uswatercorp.net> wrote:

Good morning!

Attached please find a copy of your most recent statement. Although the invoice shows the amount of \$52.71 your current balance is \$43.93. For convenience, please be advised you can make your payment on line at <http://mywaterservice.com>.

Regards,

Rita Varona

Billing Supervisor



Account Activity Log Input

54800045, URDUJA DE LA CUEVA - US Water Services Corporation

System Functions

Jump To...

21

[Return](#) [Edit](#)

Category Account
Label D 3.0 Bill Inquiry
Type USER-DEFINED
Purge Protected
Pop-Up
Popup Thru
Date

Comment

OPlmjohson 09/11/2017: RECEIVED A LETTER FROM URDUJA STATING SHE IS PAYING TOO MUCH FOR WATER. I LOOKED AT HER HISTORY AND SHE ONLY USES 1 TGAL AT THE MOST. OTHER TIMES IS ZERO USAGE. TRIED CALLING HER, BUT PHONE RANG A COUPLE TIMES AND THEN WENT DEAD. RECENT HURRICANE SO I THINK PHONE LINES ARE STILL DOWN.

New Comment

Links

Account [54800045](#)[Return](#) [Edit](#)[↑ Move To Top Of The Page ↑](#)

User: Troy Rendell

[Go To eSupport](#)

Last Login: 06/21/2018 06:46 AM

Copyright © 2013 Harris ERP Software, Inc. All Rights Reserved

THE WOODS UTILITY COMPANY

June 22, 2018

Jenifer and James Cramer
11470 County Road 678
Webster, FL 33597

RE: Water Quality Concerns – The Woods

Dear Ms. Cramer,

I'm writing you concerning your expressed concerns over the water quality at The Woods Utility Company (The Woods).

Water Quality

The most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. Attached is the most recent triennial test results taken in February 2018 which were submitted to the FDEP. These results show that The Woods is below the maximum contaminant levels (MCLs) for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter

present in the water to form chemicals called disinfection byproducts (DBPs). This water system has experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedances.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

- 1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- 2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.
- 3) Modification of the piping to relocate the iron filters prior to the ground storage tank as depicted by the attached site plans.
- 4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- 5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods has 365 days to complete the agreed upon plant modifications. Currently, The Woods is working on these modifications.

Concerning the calcium in the water you previously expressed concerns about. Calcium carbonate is also a naturally occurring constituent in the ground water source. Calcium is an indicator of "hard" water. Hardness is not a regulated constituent by either the FDEP or EPA. This is prevalent throughout the State of Florida. The simple definition of water hardness is the amount of dissolved calcium and magnesium in the water. Hard water is high in dissolved minerals, both calcium and magnesium. Hard

Page 3 of 3
Ms. Cramer
June 22, 2018

water can have some benefits. Humans need minerals to stay healthy, and the National Research Council (National Academy of Sciences) states that hard drinking water generally contributes a small amount toward total calcium and magnesium human dietary needs. There are no adverse health effects of "hard" water – it is not dangerous. Hardness is caused by compounds of calcium and magnesium, and by a variety of other metals. General guidelines for classification of waters are: 0 to 60 mg/L (milligrams per liter) as calcium carbonate is classified as soft; 61 to 120 mg/L as moderately hard; 121 to 180 mg/L as hard; and more than 180 mg/L as very hard. Water systems using groundwater as a source are concerned with water hardness, since as water moves through soil and rock it dissolves small amounts of naturally-occurring minerals and carries them into the groundwater supply. However, hardness may leave film on glasses coming out of the dishwasher. To remove calcium and "hardness" a water softener may be used. You may consider installing one at your place of residence.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Rendell', with a stylized, cursive script.

Troy Rendell
Vice President
Investor Owned Utilities
/// For The Woods Utility Company

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: The Woods Subdivision

PWS I.D. #: 6600347

System Type (check one): ☒ Community

☐ Nontransient Noncommunity

☐ Transient Noncommunity

Address: US Hwy 301 & CR 677

City: St. Catherine

ZIP Code: 33597

Phone # 866-753-8292

Fax #: 727-849-4219

E-Mail Address: mrotteveel@uswatercorp.net

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: A1801161001

Sample Date: 02/08/18

Sample Time: 1040

☒ AM ☐ PM (Circle One)

Sample Location (be specific): POE

Location Code: _____

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.6 mg/L

Field pH: 7.9

Sample Type (Check Only One)

☐ Distribution

☒ Entry Point (to Distribution)

☐ Plant Tap (not for compliance with 62-550)

☐ Raw (at well or intake)

☐ Max Residence Time

☐ Ave Residence Time

☐ Near First Customer

Reason(s) for Sample (Check all that apply)

☒ Routine Compliance with 62-550

☐ Replacement (of Invalidated Sample)

☐ Confirmation of MCL Exceedance*

☐ Special (not for compliance with 62-550)

☐ Composite of Multiple Sites**

☐ Clearance (permitting)

☐ Other: _____

Sampling Procedure Used or Other Comments:

Triennials

*See 62-550.500(6) for requirements and restrictions
And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and
attach a results page for each site.

SAMPLER CERTIFICATION

I, Lucas Link
(Print Name)

Operator

(Print Title)

do HEREBY CERTIFY

that the above public water system and sample collection information is complete and correct.

Signature: _____

Date: 02/08/18

Certified Operator #: C21368 Phone #: 866-753-8292

Sampler's Fax #: 727-849-4219

Sampler's E-mail: MRotteveel@USWaterCorp.Net

**Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format**

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)

Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018
ATTACH CURRENT DOH ANALYTE *

Address: 380 North Lake Blvd., Suite 1048 Altamonte Payments: P.O. Box Phone #: (407)937-1594

Were any analyses subcontracted? ☒ Yes ☐ No If yes, please provide DOH certification numbers: E82001, E82535, E82574, E84589
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *

ANALYSIS INFORMATION (to be completed by lab)

Date Sample(s) Received: 02/08/2018

PWS ID (From Page 1): 6600347 Sample Number (From Page 1): A1801161001 Lab Assigned Report # or Job A1801161

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

<u>Inorganics</u>	<u>Synthetic Organics</u>	<u>Volatile Organics</u>	<u>Disinfection Byproducts</u>	<u>Radionuclides</u>	<u>Secondaries</u>
<input checked="" type="checkbox"/> All Except Asbestos	<input type="checkbox"/> All 30	<input checked="" type="checkbox"/> All 21	<input type="checkbox"/> Trihalomethanes	<input type="checkbox"/> Single Sample	<input checked="" type="checkbox"/> All 14
<input type="checkbox"/> Partial	<input type="checkbox"/> All Except Dioxin	<input type="checkbox"/> Partial	<input type="checkbox"/> Haloacetic Acids	<input type="checkbox"/> Qtrly Composite**	<input type="checkbox"/> Partial
<input type="checkbox"/> Nitrate	<input type="checkbox"/> Partial		<input type="checkbox"/> Chlorite		
<input type="checkbox"/> Nitrite	<input type="checkbox"/> Dioxin Only		<input type="checkbox"/> Bromate		
<input type="checkbox"/> Asbestos Only					

LAB CERTIFICATION

I, Brandon O'Hara, Client Services Manager, do HEREBY CERTIFY
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference

Signature: Brandon O'Hara Date: 02/22/2018

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

COMPLIANCE DETERMINATION (to be completed by DEP or DOH – attach notes as necessary)

Sample Collection & Analysis Satisfactory: ☐ Yes ☐ No Replacement Sample or Report Requested: ☐ Yes ☐ No (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS

62-550.310(1)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification
1040	Nitrate	10	mg/L	0.15	I	EPA 300.0	0.051	02/09/2018	20:29	E53076
1041	Nitrite	1	mg/L	0.053	U	EPA 300.0	0.053	02/09/2018	20:29	E53076
1005	Arsenic	0.010	mg/L	0.00020	I	EPA 200.8	0.000077	02/21/2018	14:57	E82574
1010	Barium	2	mg/L	0.0084		EPA 200.7	0.00083	02/21/2018	14:36	E82574
1015	Cadmium	0.005	mg/L	0.000064	U	EPA 200.8	0.000064	02/21/2018	14:57	E82574
1020	Chromium	0.1	mg/L	0.0016	U	EPA 200.7	0.0016	02/21/2018	14:36	E82574
1024	Cyanide	0.2	mg/L	0.0048	U	SM 4500-CN-E	0.0048	02/12/2018	11:10	E84589
1025	Fluoride	4.0	mg/L	0.19	I	EPA 300.0	0.075	02/09/2018	20:29	E53076
1030	Lead	0.015	mg/L	0.00024	U	EPA 200.8	0.00024	02/21/2018	14:57	E82574
1035	Mercury	0.002	mg/L	0.000050	U	EPA 245.1	0.000050	02/13/2018	08:20	E84589
1036	Nickel	0.1	mg/L	0.0060	U	EPA 200.7	0.0060	02/21/2018	14:36	E82574
1045	Selenium	0.05	mg/L	0.00058	U	EPA 200.8	0.00058	02/21/2018	14:57	E82574
1052	Sodium	160	mg/L	17		EPA 200.7	0.34	02/21/2018	14:36	E82574
1074	Antimony	0.006	mg/L	0.00011	U	EPA 200.8	0.00011	02/21/2018	14:57	E82574
1075	Beryllium	0.004	mg/L	0.00040	U	EPA 200.7	0.00040	02/21/2018	14:36	E82574
1085	Thallium	0.002	mg/L	0.000057	U	EPA 200.8	0.000057	02/21/2018	14:57	E82574

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS

62-550.320

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.028	U	EPA 200.7	0.028	02/21/2018	14:36	E82574
1017	Chloride	250	mg/L	29		EPA 300.0	0.78	02/09/2018	20:29	E53076
1022	Copper	1	mg/L	0.0053	I	EPA 200.7	0.0032	02/21/2018	14:36	E82574
1025	Fluoride	2.0	mg/L	0.19	I	EPA 300.0	0.075	02/09/2018	20:29	E53076
1028	Iron	0.3	mg/L	0.10	U	EPA 200.7	0.10	02/21/2018	14:36	E82574
1032	Manganese	0.05	mg/L	0.0019	U	EPA 200.7	0.0019	02/21/2018	14:36	E82574
1050	Silver	0.1	mg/L	0.00010	U	EPA 200.8	0.00010	02/21/2018	14:57	E82574
1055	Sulfate	250	mg/L	3.1	I	EPA 300.0	0.52	02/09/2018	20:29	E53076
1095	Zinc	5	mg/L	0.033	U	EPA 200.7	0.033	02/21/2018	14:36	E82574
1905	Color	15	PCU	5.0		SM 2120 B	5.0	02/09/2018	08:25	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/08/2018	16:25	E53076
1925	pH	6.5 - 8.5	SU	7.69	Q	SM 4500H+B		02/08/2018	12:10	E53076
1930	Total Dissolved Solids	500	mg/L	330		SM 2540 C	10	02/14/2018	09:42	E53076
2905	Foaming Agents	0.5	mg/L	0.090	I	SM 5540 C	0.040	02/09/2018	10:15	E82001

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

VOLATILE ORGANICS

62-550.310(4)(a)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2380	cis-1,2-Dichloroethylene	70	ug/L	0.32	U	EPA 524.2	0.32	0.5	02/10/2018	03:23	E82535
2955	Xylenes (total)	10,000	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2964	Dichloromethane	5	ug/L	0.44	U	EPA 524.2	0.44	0.5	02/10/2018	03:23	E82535
2968	o-Dichlorobenzene	600	ug/L	0.46	U	EPA 524.2	0.46	0.5	02/10/2018	03:23	E82535
2969	para-Dichlorobenzene	75	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	02/10/2018	03:23	E82535
2977	1,1-Dichloroethylene	7	ug/L	0.18	U	EPA 524.2	0.18	0.5	02/10/2018	03:23	E82535
2979	trans-1,2-Dichloroethylene	100	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2980	1,2-Dichloroethane	3	ug/L	0.36	U	EPA 524.2	0.36	0.5	02/10/2018	03:23	E82535
2981	1,1,1-Trichloroethane	200	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535
2982	Carbon tetrachloride	3	ug/L	0.23	U	EPA 524.2	0.23	0.5	02/10/2018	03:23	E82535
2983	1,2-Dichloropropane	5	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2984	Trichloroethylene	3	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2985	1,1,2-Trichloroethane	5	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2987	Tetrachloroethylene	3	ug/L	0.24	U	EPA 524.2	0.24	0.5	02/10/2018	03:23	E82535
2989	Chlorobenzene	100	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2990	Benzene	1	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2991	Toluene	1,000	ug/L	0.22	U	EPA 524.2	0.22	0.5	02/10/2018	03:23	E82535
2992	Ethylbenzene	700	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2996	Styrene	100	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535

NOTE: Results indicating non-detection with a reported lab MDL > .5 ug/L will not be accepted for compliance.

Reporting Format 62-550.730

Effective January 1995, Revised February 2010

Page 5 of 5

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.



<input checked="" type="checkbox"/>	Altamonte Springs: 380 Northlake Blvd., Suite 1048 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597
<input checked="" type="checkbox"/>	Gainesville: 4965 SW 41st Blvd. • Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639
<input checked="" type="checkbox"/>	Jacksonville: 6681 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354
<input checked="" type="checkbox"/>	Miramar: 10200 USA Today Way • Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281
<input checked="" type="checkbox"/>	Tallahassee: 2639 North Monroe Street, Suite D • Tallahassee, FL 32303 • 850.219.6274 • Fax 850.219.6275
<input checked="" type="checkbox"/>	Tampa: 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.830.9616 • Fax 813.830.4327

[illegible]

Troy Rendell

From: Linda Johnson
Sent: Tuesday, April 17, 2018 2:20 PM
To: Troy Rendell
Cc: Mike Shuba
Subject: FW: Jennifer Griffin - 11470 County Rd 678 - 1190117

This customer called on:

3/13/2017 to complain of large rocks of calcium inside of her water lines. Said she has had this issue for several months after a water line broke in front of her meter. Tech reported clear water at spigot with customer present

3/13/2018 to complain of calcium in the water. Says she has had this problem for a couple of years and nobody fixes it. Inspection shows possible sediment and low pressure due to flushing of the water plant.

It should be noted that this customer has been tampering with their meter since February of 2017:

On 2/13/17, tech was sent to get read due to zero reads. Found Register was spun off so meter wouldn't read

On 8/15/17, tech was sent to get read due to zero reads. Found Register removed

On 3/8/18, tech was sent to get read due to zero reads. Found Meter face pulled off base of meter.

Customer was called on 03/13/2018 and advised not to tamper with meter. On 3/14/2018 a new meter was installed. Customer complained that a new meter would not solve calcium problem. I called Elijah to see what he would advise. He said the customer should get a water softener. I called customer back and advised her.

Thanks

Linda Johnson
OPUS 21 MS
680 COMMERCE DRIVE
SUITE 160
WOODBURY, MN 55125
PH: 651-905-0400
FAX: 651-905-0440



April 4, 2018

USW Utility Billing Center
P. O. Box 151245
Cape Coral, FL 33915-1245

Re: Jennifer Griffin

Action 9 File No. 18-1-O-30

Dear Manager:

The above-referenced consumer has contacted us concerning an issue that has not been resolved. We request that you review this matter.

Consumer Name: Jennifer Griffin
Address: 11470 Cr 678, Webster, FL 33597
Telephone: 352-303-1505

Complaint according to the consumer: Consumer claims serious water quality issues have not been resolved.

If you have information that we should consider, please contact us:

Phone: 407-822-8310
E-Mail: todd.ulrich@wftv.com
Fax: 407-422-3848

Thank you for taking the time to address these concerns.

Sincerely,

Todd Ulrich
WFTV Action Reporter

Troy Rendell

From: Troy Rendell
Sent: Wednesday, May 23, 2018 1:52 PM
To: 'Mitzie Hodgson'; Ron Derossett; Dean Compeau
Subject: RE: Low water pressure

Good morning Mitzie,

We actually placed a data logger on the RV park connection from 12-11-2017 through 01-05-2018. During that time, the pressure was above 40 psi the majority of the time. The lowest it went was down to 38.2 and the highest was 54.4.

The minimum required by the Florida Department of Environmental Protection is 20 psi. We strive to maintain at least 40 psi throughout the system. I'll have the operator check the pressure the next time he checks the plant. But from the data logger – the pressure is well above the required minimum from FDEP.

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Wednesday, May 23, 2018 12:38 PM
To: Troy Rendell; Ron Derossett; Dean Compeau
Subject: Low water pressure

Hello,

I contracted a power wash company to wash our RV Ports.

The contractor said he requires 40 psi for the power washer, of which he tested, and said we don't have.

Because of the lack of water pressure provided, this is another set-back of the services I provide within the campground.

Regards,
Mitzie

Sent from Mail for Windows 10

Troy Rendell

From: Troy Rendell
Sent: Wednesday, May 16, 2018 9:03 AM
To: 'Mitzie Hodgson'; Ron Derossett; Dean Compeau
Subject: RE: U.S. Water Corporation

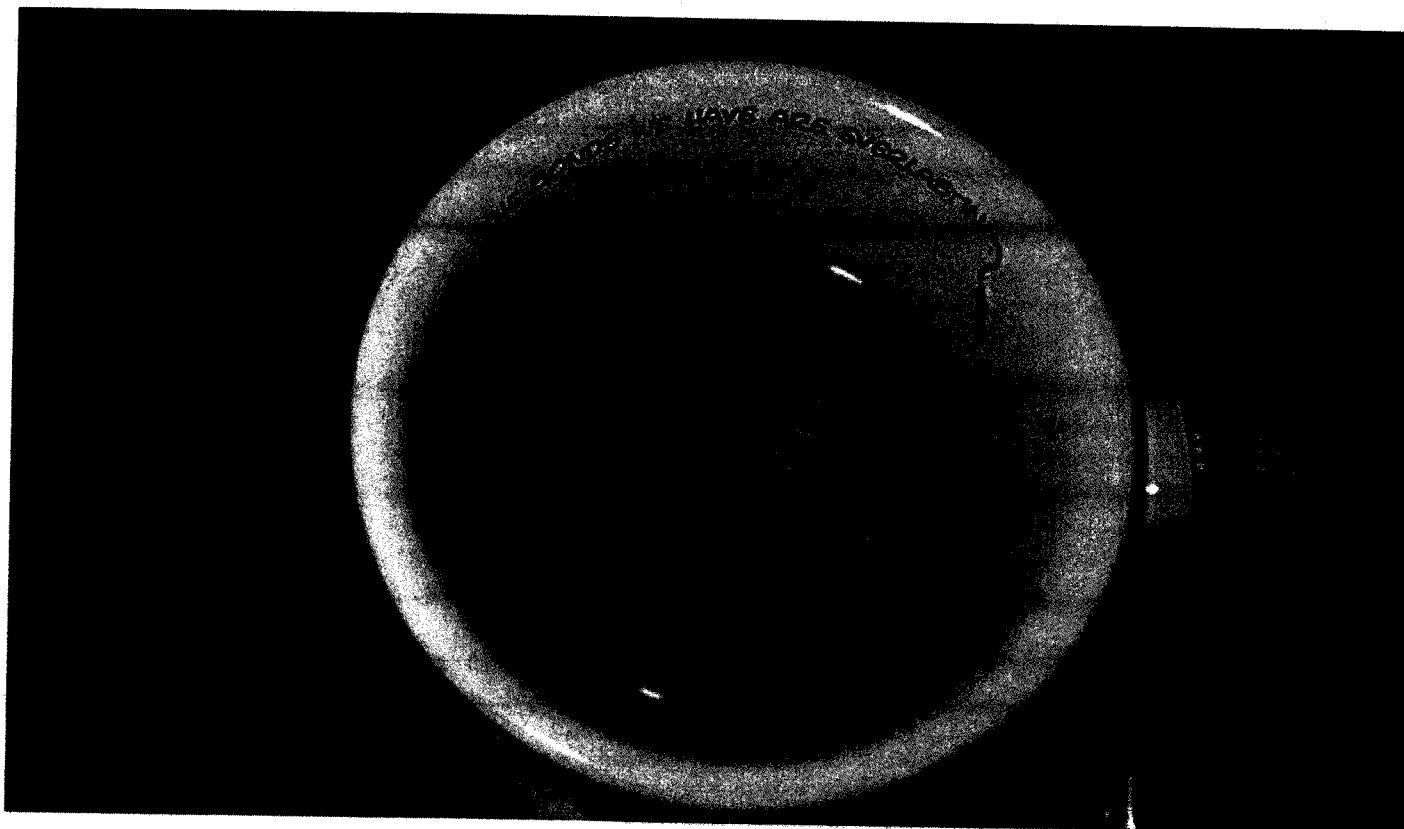
Mitzie,

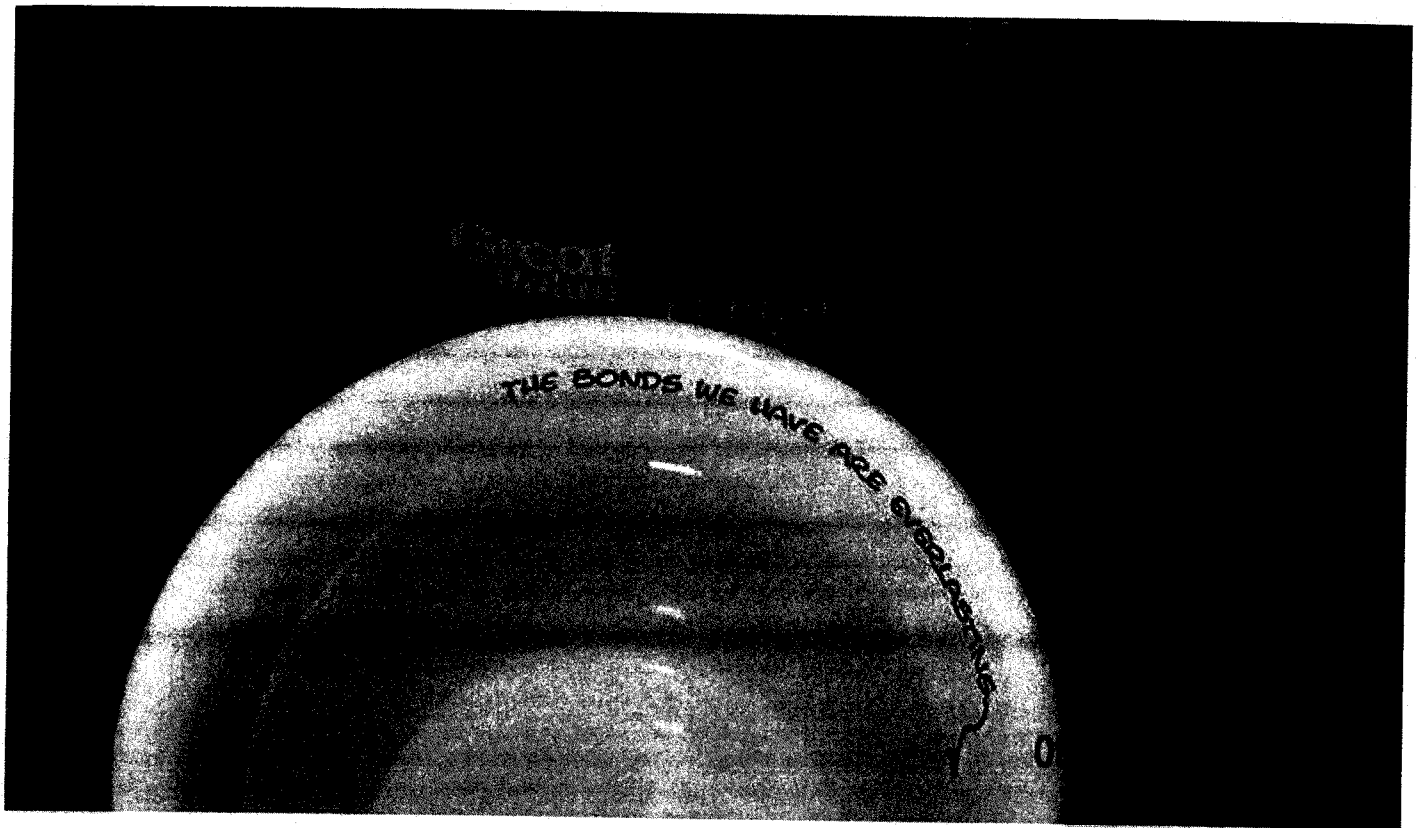
I'll forward to the operator and regional manager. From what I've been told – the water is clear entering your RV park. They flush on the flushing point that is just prior to your meter. As we've discussed with you previously – there may be issues inside the RV park with your internal distribution system. You may need to do a good flushing of the RV park's system. Since we do not own the system, we can't flush it. We only own up to, and including the water meter that serves your park.

Troy

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Tuesday, May 15, 2018 4:41 PM
To: Troy Rendell; Ron Derossett; Dean Compeau
Subject: U.S. Water Corporation

To Whom It May Concern,
Please see the attached pictures.
The first is from the faucet using U.S. Water.
The second is from a store-bought gallon of water.
Same cup.





Please recommend or forward this email to whom I should contact to resolve this yellow water problem.

Regards,

Mitzie Hodgson

U.S. Water Account 1189992

Snooze N Scoot RV Campground

Sent from Mail for Windows 10

Troy Rendell

From: Troy Rendell
Sent: Friday, May 11, 2018 8:14 AM
To: 'Mitzie Hodgson'; Dean Compeau; Ron Derossett
Subject: RE: Flushing of distribution system

Good morning Mitzie,

Yes we were aware of the flushing. The first two days – Tuesday and Wednesday – were part of our sampling protocol. This testing is required by the FDEP and the flushing is part of the procedures followed in order to conduct the testing properly.

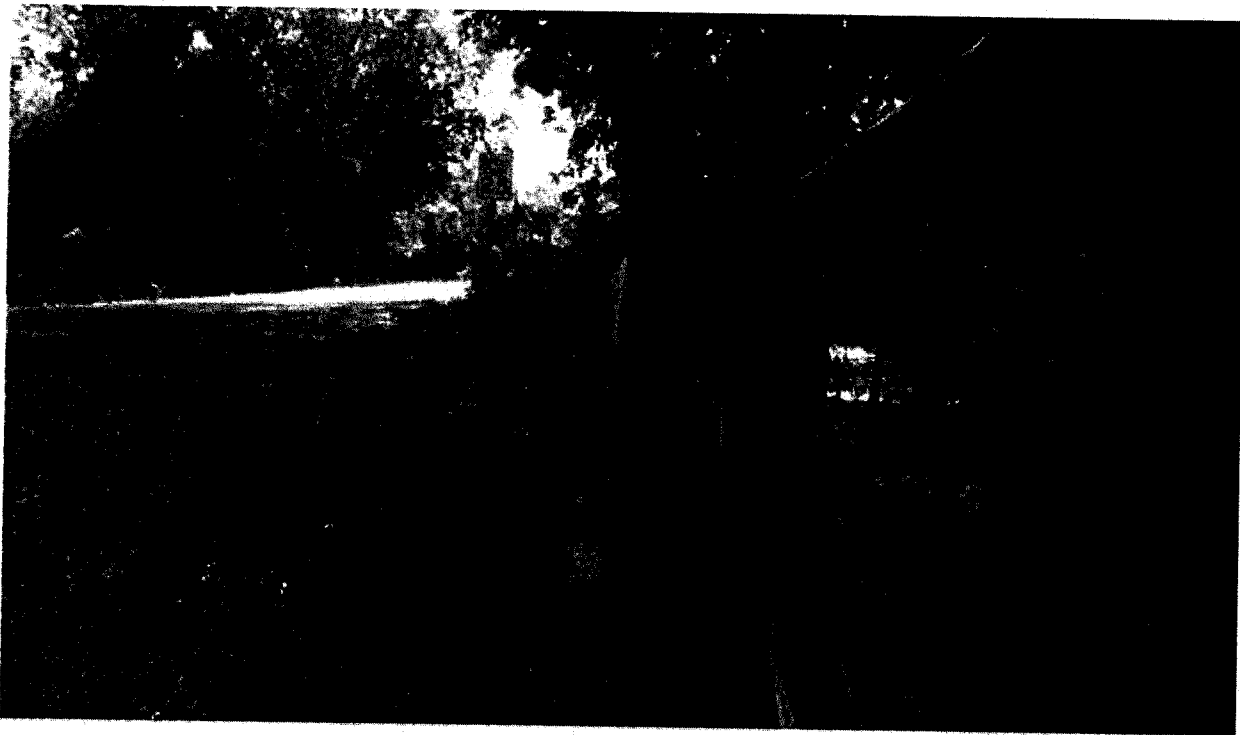
Yesterday's flushing was part of our normal flushing maintenance of the distribution system. I realize that Mr. Compeau informed you on May 8th that we would be flushing this morning (5/11), but he actually flushed yesterday.

I trust that these normal procedures and normal flushing maintenance did not cause any issues or problems within your RV park. If these protocols caused any issues within your park – I apologize. However, these procedures are part of the water utilities normal practice to ensure the quality of water service to its valued customers. Other than the water being flushed outside your park on the utility's owned distribution system, did Snooze & Scoot experience any other water quality issues in the park?

Respectfully,
Troy

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Thursday, May 10, 2018 4:29 PM
To: Troy Rendell; Dean Compeau; Ron Derossett
Subject: RE: Flushing of distribution system

Thursday, May 10, 2018
The water is still running at 4:19 p.m.
Please explain this procedure.
Regards,



Mitzie

Sent from Mail for Windows 10

From: Mitzie Hodgson

Sent: Thursday, May 10, 2018 10:26 AM

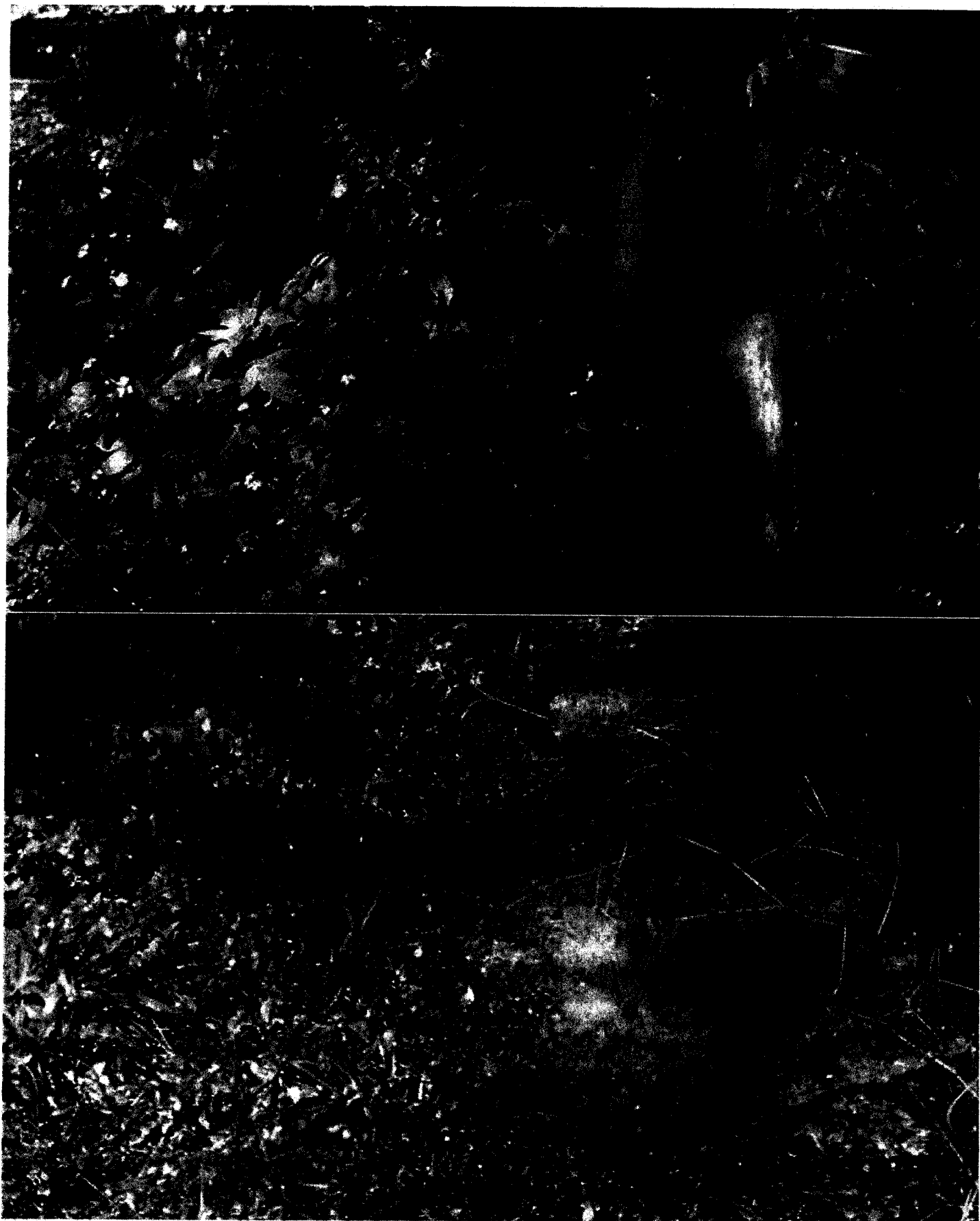
To: Troy Rendell; Dean Compeau; Ron Derossett

Subject: RE: Flushing of distribution system

Thursday, May 10, 2018

The water is still running at 10:14 a.m.

Mitzie



Sent from Mail for Windows 10

The water is still running May 9, 2018 at 8:00 p.m.
Mitzie

Sent from Mail for Windows 10

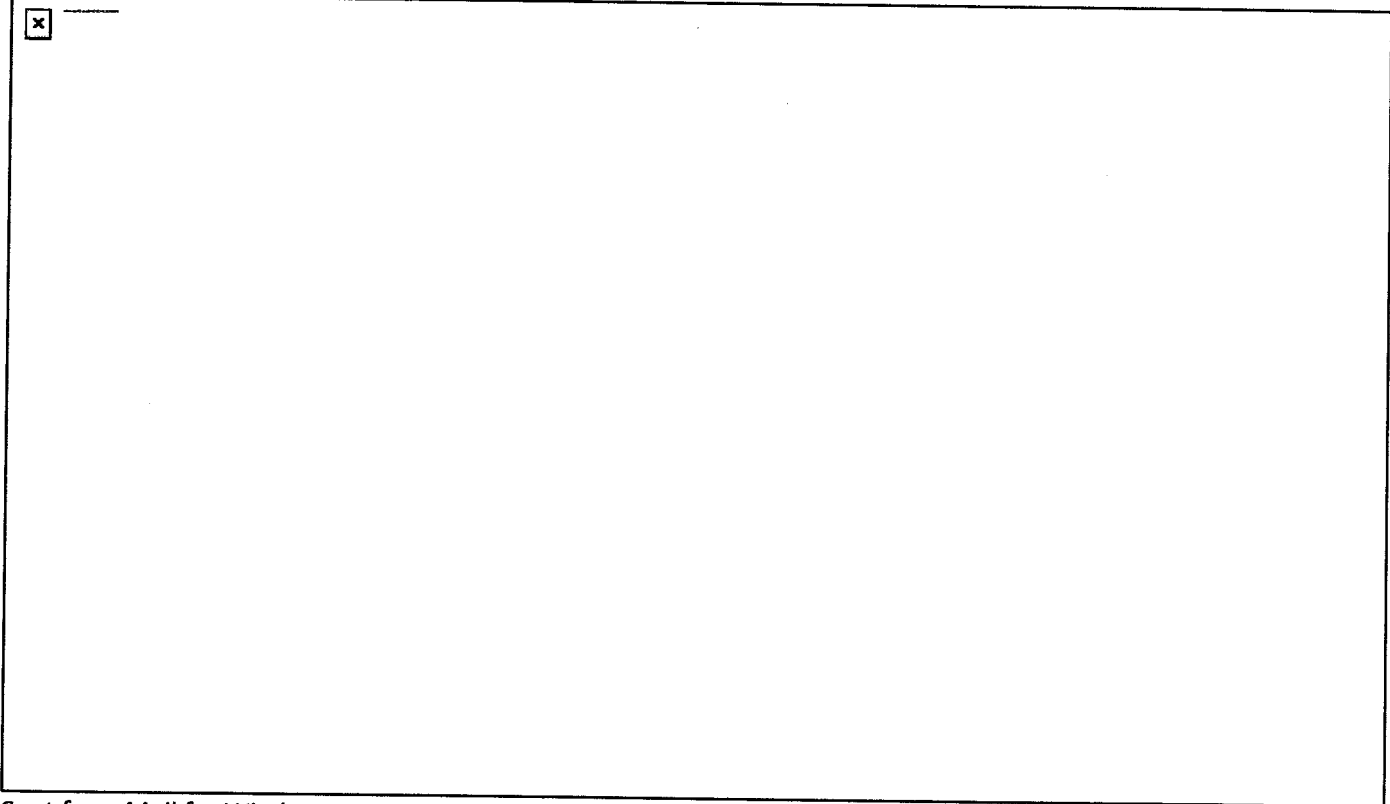
From: Troy Rendell
Sent: Wednesday, May 9, 2018 3:54 PM
Subject: RE: Flushing of distribution system

Yes we are aware. We are flushing the distribution line while the operator is at the water treatment plant.

Thanks.

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Wednesday, May 9, 2018 2:40 PM
To: dcompeau@uswatercorp.net; rendell@uswatercorp.net; rderossett@uswatercorp.net
Subject: FW: Flushing of distribution system

Are you aware of the water flowing outside of our fenceline?
I understand the water was like this for approximately two hours Tuesday, May 8th
and again today Wednesday, May 9th.
Mitzie



Sent from Mail for Windows 10

From: Dean Compeau
Sent: Tuesday, May 8, 2018 9:23 AM

To: Mitzie Hodgson

Subject: Flushing of distribution system

Hi Mitzie,

This is just to let you know that I will be flushing the system Friday morning, on the 11th, instead of Wednesday the 9th.

Thanks,
Dean

Troy Rendell

From: Troy Rendell
Sent: Monday, April 23, 2018 2:17 PM
To: 'Mitzie Hodgson'; Ron Derossett; Dean Compeau
Subject: RE: Flush April 25th?

Good afternoon Mitzie,

Earlier in the month we had a timer go out on the compressor, which caused it to stay on. You can see in your pictures that that is air in the water and as it sits it dissipates over time. The timer is not being used as it is inoperable. That being said, we've planned a flushing for this Wednesday.

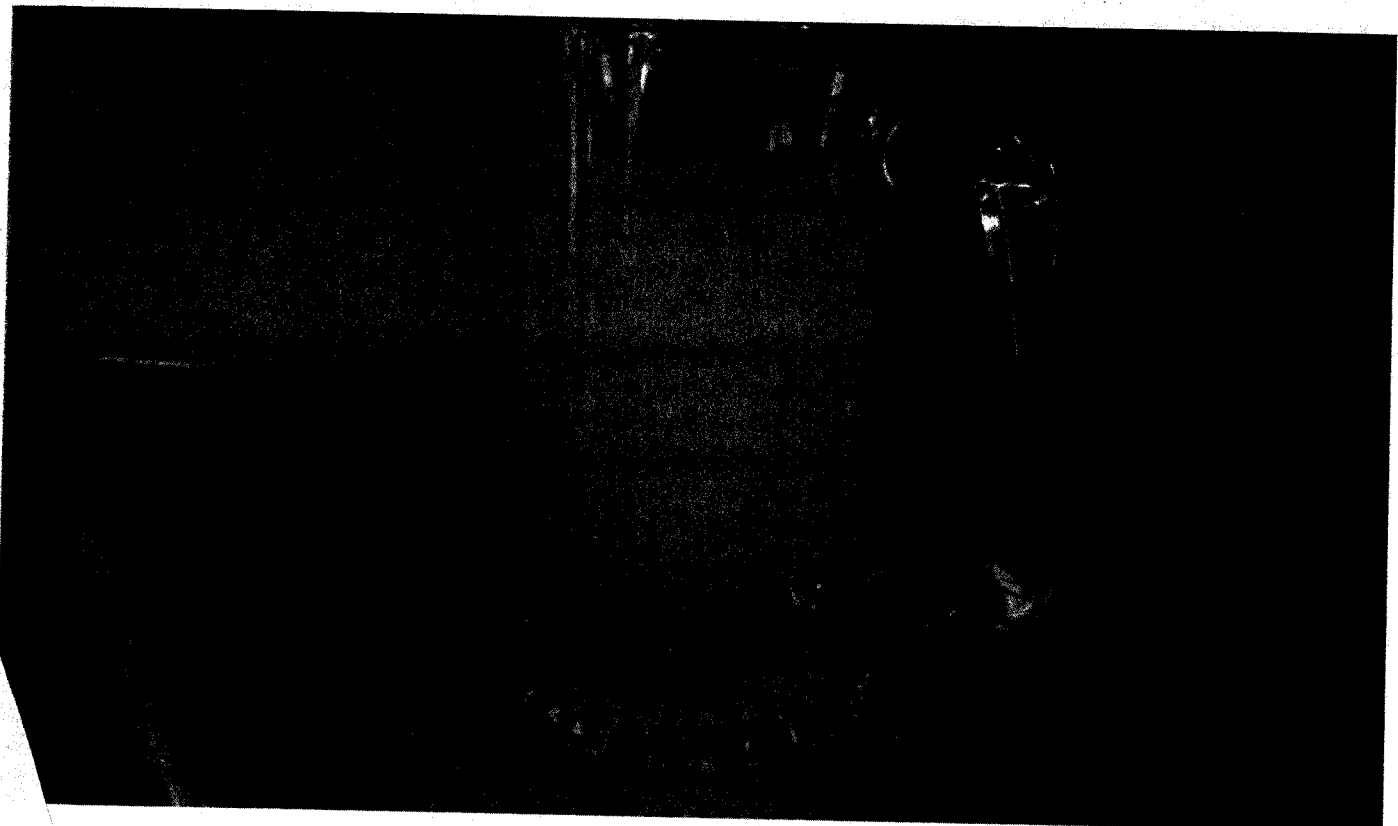
Thanks for reaching out.

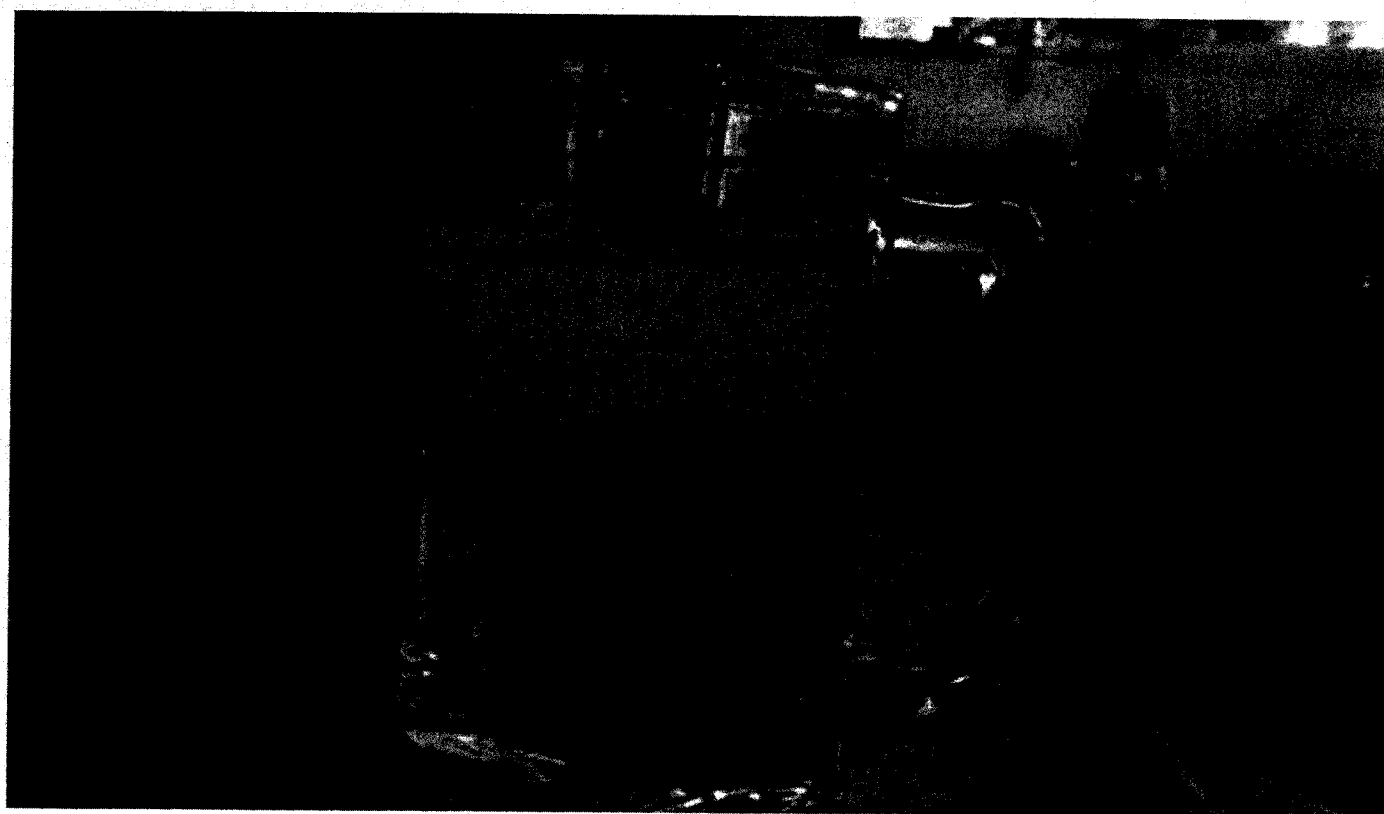
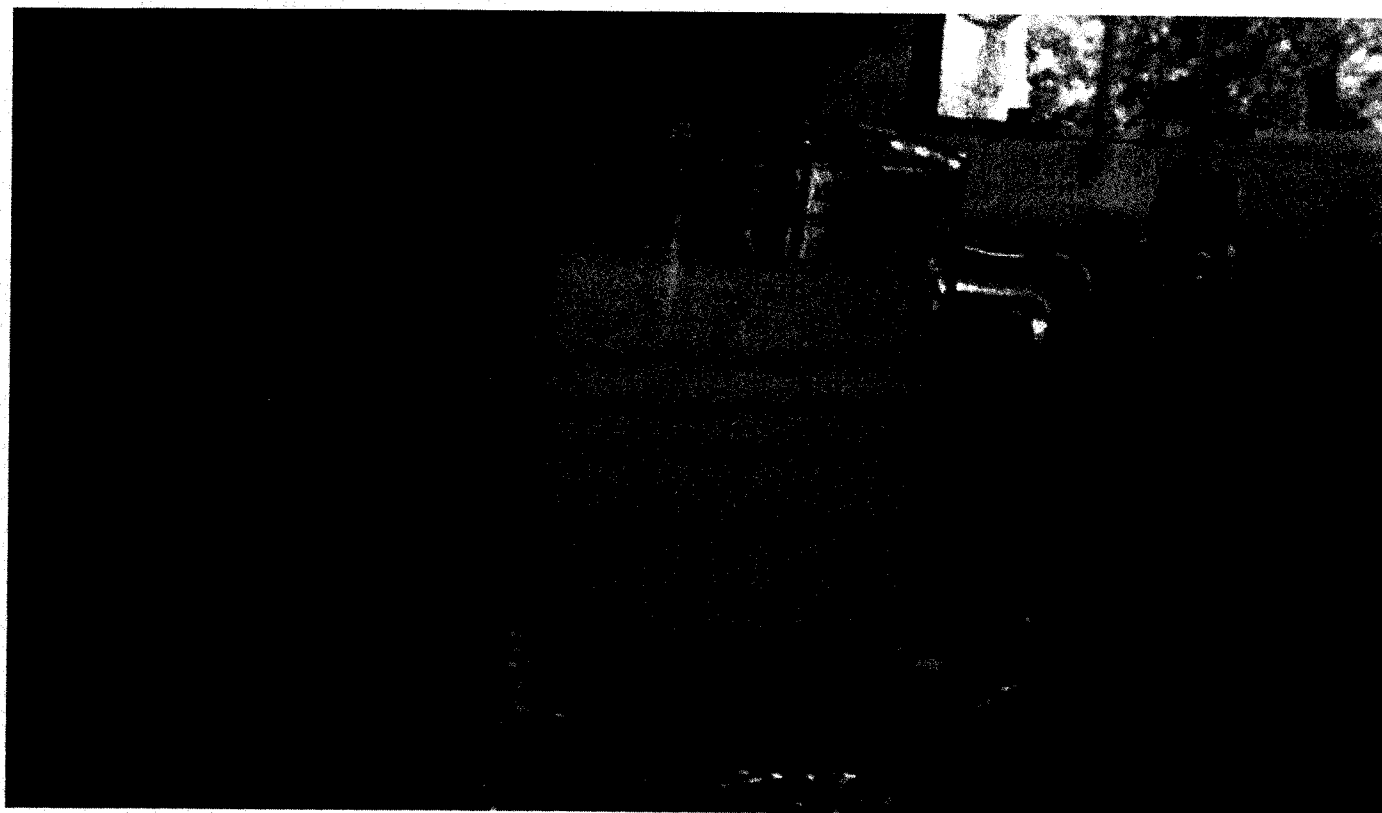
Troy

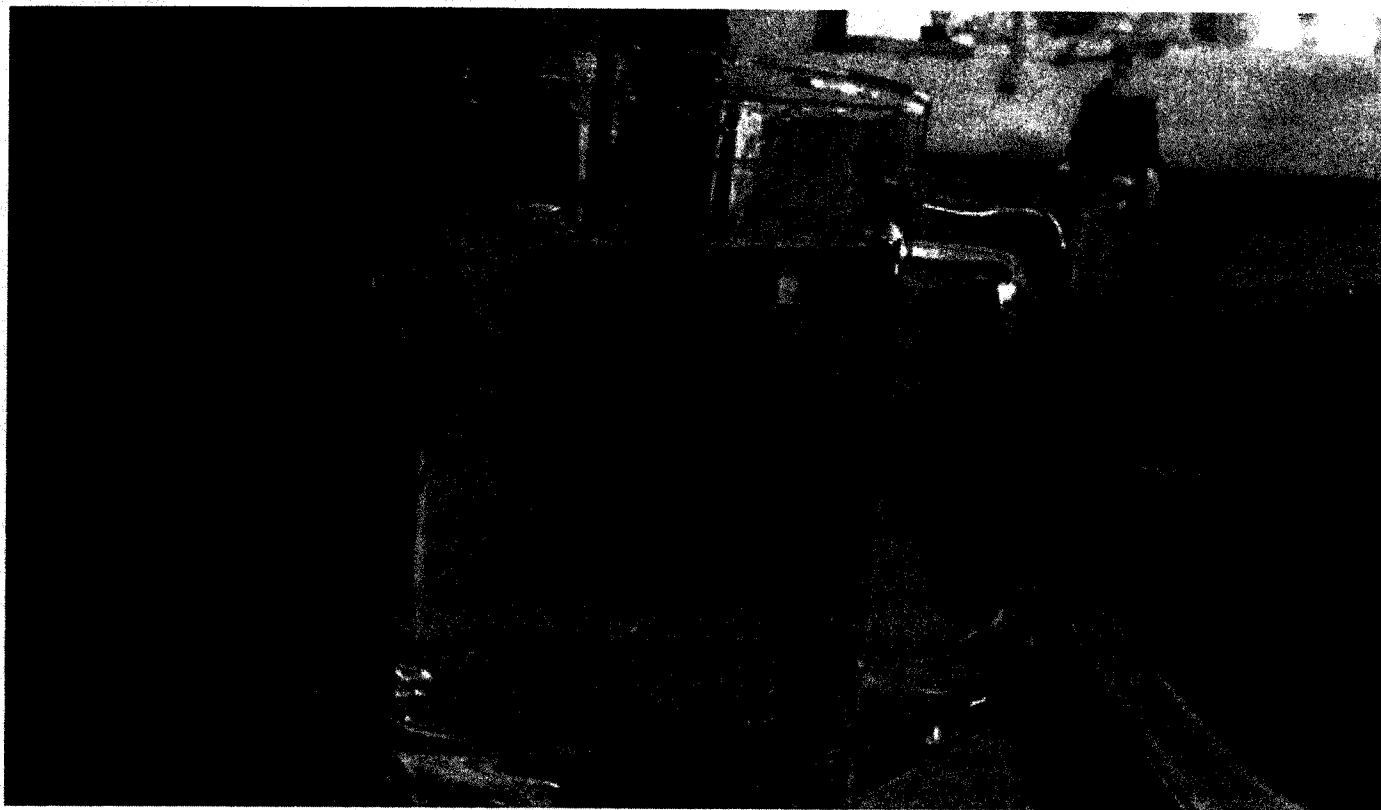
From: Mitzie Hodgson [<mailto:snoozeandscootrycampground@gmail.com>]
Sent: Monday, April 23, 2018 12:02 PM
To: trendell@uswatercorp.net; rderossett@uswatercorp.net; dcompeau@uswatercorp.net
Subject: Flush April 25th?

Troy, Ron and Dean,
Every day for more than a week, our water looks like this.
Cloudy, then after a few seconds it is clear.

Are we scheduled for a flush Wednesday, April 25th?
Mitzie







Sent from Mail for Windows 10

Troy Rendell

From: Rita Varona
Sent: Friday, April 13, 2018 11:30 AM
To: Ron Derossett
Cc: Troy Rendell
Subject: RE: TWUC - ACCCOUNT 1190200 - 1458 CR 678

Ron,

I spoke with Ms. Cramer who resides at the above address. She is appreciative of the adjustment Troy has allowed and understands we can offer a payment arrangement if she needs one.

Her frustration is she has been dealing with the quality of her water for two years. Can you please reach out to her to see if you can offer her some reasoning as to why she continues to have the issues she has. She claims the field crew is not providing her with any assistance. Her phone # is 352-303-1505.

Thanks Ron!

Rita Varona
Billing Supervisor

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Friday, April 13, 2018 8:01 AM
To: Rita Varona; Ron Derossett
Subject: RE: TWUC - ACCCOUNT 1190200 - 1458 CR 678

Well, only thing I can think of is to "offer" a credit for ½ of the difference between this month's usage and average. That would be a credit of 6,000 gallons calculated as follows:

Average usage =	2
Actual usage =	<u>14</u>
Difference =	12
½ difference =	6

4k gal X \$9.58 =	\$38.32
2k gal X \$12.75=	\$25.50
Offer	(\$63.82)

We can also offer a payment plan over 3 months.. not sure what else to do since she's admitted leaky faucets and flushing her pipes.. That is a more than generous offer.

From: Rita Varona [mailto:rvarona@uswatercorp.net]
Sent: Thursday, April 12, 2018 7:37 PM
To: Troy Rendell; Ron Derossett
Subject: TWUC - ACCCOUNT 1190200 - 1458 CR 678

Troy/Ron,

I spoke this evening with Ms. Cramer who resides at 11458 CR 678 pertaining to an increase in her monthly usage. She averages around 2 tgals per month but this month she is being billed for 14 tgals.

Troy Rendell

From: Troy Rendell
Sent: Tuesday, March 20, 2018 9:43 AM
To: 'Mitzie Hodgson'
Cc: Ron Derossett
Subject: RE: Yellow water

Good morning Mitzie,

Ron contacted the operator and found that when we had to utilize the temporary water tank while we sandblasted and recoated the existing hydro tank, we could only do a "light" flushing due to the limited amount of water in the temporary tank. That may have stirred up some sediment.

We'll have the operator go out today and do a more thorough flushing since we are no longer utilizing the temporary tank. He will also come by and discuss further with you.

Thanks and have a great day..

From: Mitzie Hodgson [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Monday, March 19, 2018 5:12 PM
To: rendell@uswatercorp.net; rderossett@uswatercorp.net; dcompeau@uswatercorp.net
Subject: Yellow water

Hello,
Just turned on the tap, light yellow water.
I called 1-888-228-2134 and talked with "Cookie".
She is putting in a service order.

The lines were flushed this past Wednesday, March 14, 2018.
Mitzie
Account 1189992



Sent from Mail for Windows 10

Troy Rendell

From: Dennis Muldoon
Sent: Thursday, February 15, 2018 9:14 AM
To: Troy Rendell; Dean Compeau
Cc: Ron Derossett; Grant Foster
Subject: RE: No Water

Apparently the High Service Pump tripped and we reset it pressure at the plant didn't go below 25psi, with the two small temporary bladder tanks on line it ran low very quickly. The two bladder tanks are there temporarily while the regular hydrotank undergoes recoating of the interior.

There is a huge difference in the volume of water the hydrotank holds as opposed to the bladder tanks which really only pressurize the system not hold any great amount of stored water. So anything that happens there will result very quickly in low pressure.

Thank You,

Dennis Muldoon

Regional Manager

U.S. Water[®]
Services Corporation

510 County Rd. 466, Suite 204
Lady Lake, FL 32159
Office (352)633-9707
Cell (803)465-1196
Fax (352)633-9183

This communication including attachments, is for exclusive use of addressee and may contain proprietary, confidential or privileged information. If you are not the intended recipient, any use, copying, disclosure, dissemination or distribution is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return email and delete this communications and destroy all copies.

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Thursday, February 15, 2018 8:16 AM
To: Dean Compeau
Cc: Ron Derossett; Dennis Muldoon
Subject: RE: No Water

Can someone please find out and let me know?

From: Dean Compeau [mailto:dcompeau@uswatercorp.net]
Sent: Thursday, February 15, 2018 7:48 AM
To: Troy Rendell
Subject: RE: No Water

I have no idea. I was in Apopka all day yesterday.

On Feb 15, 2018 7:17 AM, "Troy Rendell" <trendell@uswatercorp.net> wrote:

Does anyone know what the issue was? Was there an outage?

From: snoozeandscootrvcampground@gmail.com [mailto:snoozeandscootrvcampground@gmail.com]

Sent: Wednesday, February 14, 2018 4:23 PM

To: dcompeau@uswatercorp.net; trendell@uswatercorp.net; rderossett@uswatercorp.net

Subject: No Water

No water!

I just called US Water, talked with a representative.

Is there a problem?

I have 40 people for a Valentines Party at 5:00 p.m.

I need full operation of the Rest Rooms and Banquet Hall.

Do I need to boil water afterwards when the water comes back on.

Mitzie

Snooze N Scoot RVV Campground

Acct 1189992

Sent from Mail for Windows 10

Troy Rendell

From: snoozeandscootrvcampground@gmail.com
Sent: Thursday, December 07, 2017 2:00 PM
To: dcompeau@uswatercorp.net
Subject: FW: Flushing of distribution system

Dean,
A U.S. Truck is at site, at the post.
Thank you,
Mitzie

Sent from Mail for Windows 10

From: snoozeandscootrvcampground@gmail.com
Sent: Thursday, December 7, 2017 1:37 PM
To: dcompeau@uswatercorp.net
Subject: FW: Flushing of distribution system

Dean,
John saw a U.S. Water truck there between 10:00 and 11:00 a.m. today. (12/07/2017)

Mitzie

Sent from Mail for Windows 10

From: Dean Compeau
Sent: Thursday, December 7, 2017 1:14 PM
To: snoozeandscootrvcampground@gmail.com
Subject: RE: Flushing of distribution system

No, I was not aware of that. It was not like that when I was last there on 11/24/17. It looks like maybe it was tampered with by someone. I will take a look at it when I'm there tomorrow. Thanks for bringing it to my attention.

On Dec 7, 2017 1:07 PM, <snoozeandscootrvcampground@gmail.com> wrote:

Dean,

Thank you for the information.

I have informed the campers.

Are you aware of the water flowing from the post, outside of the fence?

The ground is saturated.

Regards,

Mitzie

Snooze N Scoot RV Campground



Troy Rendell

From: snoozeandscootrvcampground@gmail.com
Sent: Thursday, December 07, 2017 1:37 PM
To: dcompeau@uswatercorp.net
Subject: FW: Flushing of distribution system

Dean,

John saw a U.S. Water truck there between 10:00 and 11:00 a.m. today. (12/07/2017)

Mitzie

Sent from Mail for Windows 10

From: Dean Compeau
Sent: Thursday, December 7, 2017 1:14 PM
To: snoozeandscootrvcampground@gmail.com
Subject: RE: Flushing of distribution system

No, I was not aware of that. It was not like that when I was last there on 11/24/17. It looks like maybe it was tampered with by someone. I will take a look at it when I'm there tomorrow. Thanks for bringing it to my attention.

On Dec 7, 2017 1:07 PM, <snoozeandscootrvcampground@gmail.com> wrote:

Dean,

Thank you for the information.

I have informed the campers.

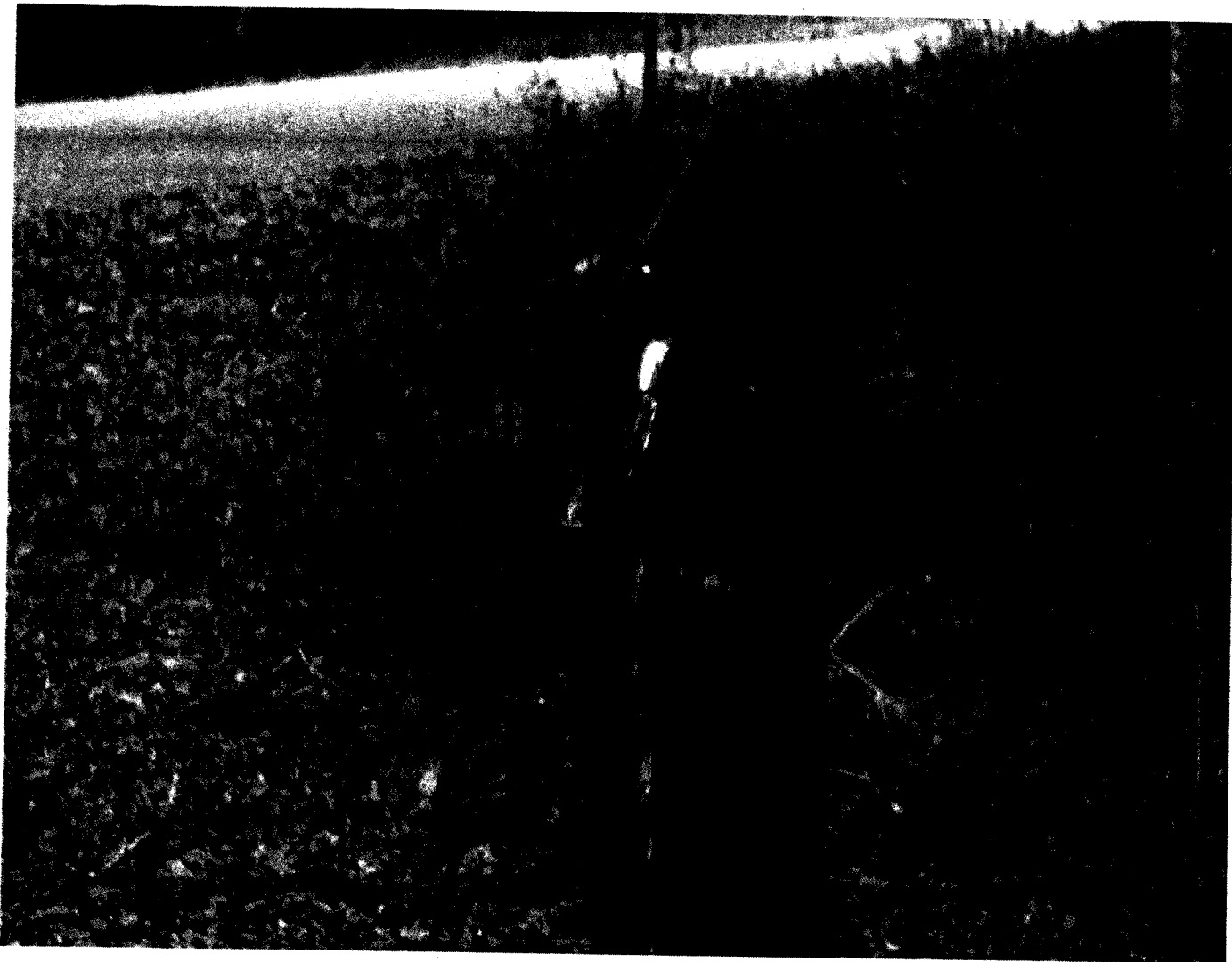
Are you aware of the water flowing from the post, outside of the fence?

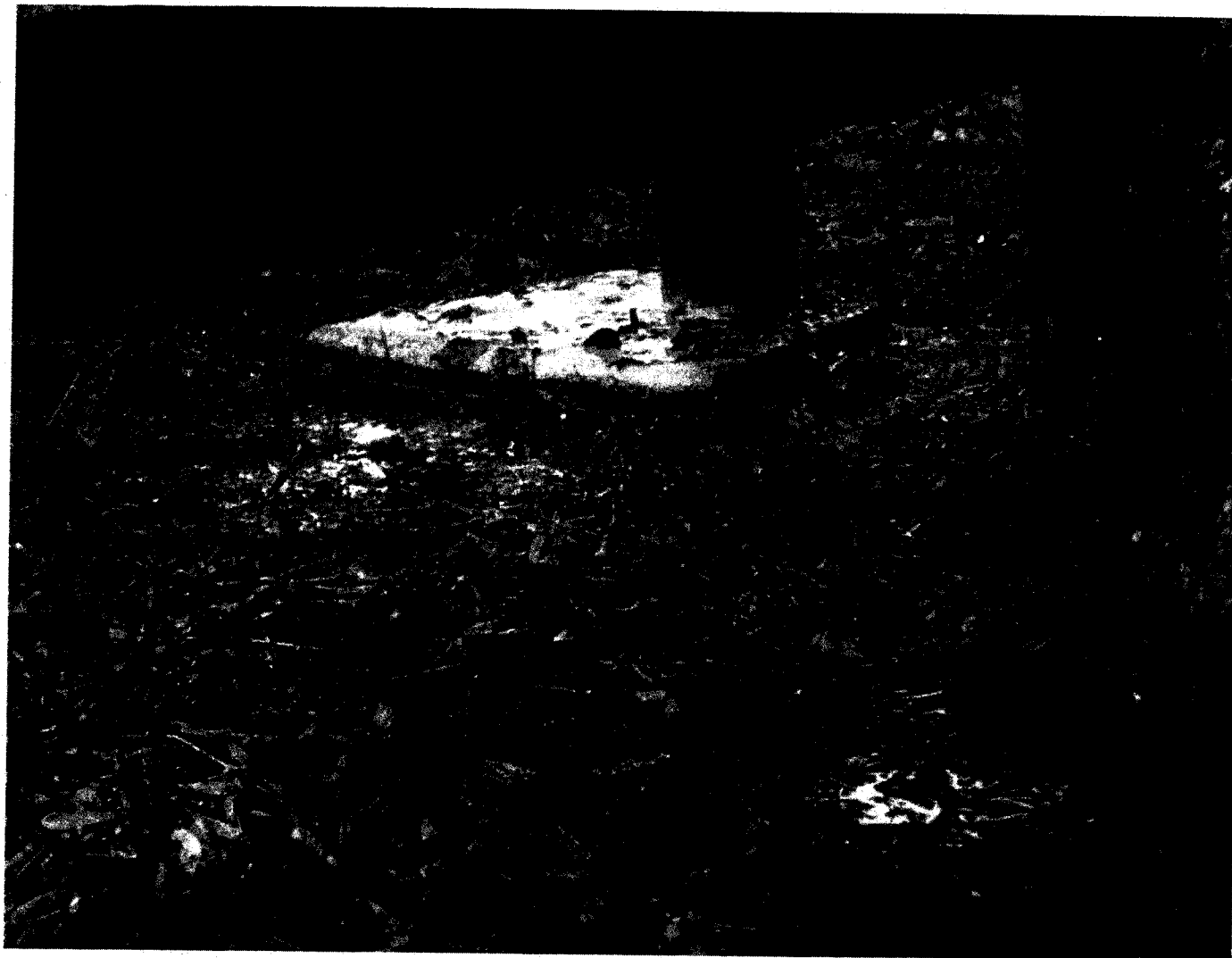
The ground is saturated.

Regards,

Mitzie

Snooze N Scoot RV Campground





From: Dean Compeau

Sent: Thursday, December 7, 2017 10:54 AM

To: snoozeandscootrvcampground@gmail.com

Subject: Flushing of distribution system

As discussed, this is to let you know that we will be flushing the distribution system on 12/8/17, at approximately 8:00 am.

Received in person @ Snooze Scoot
October 11, 2017

L. [Signature]

US Water Water Line Burst/Valve/Shut-off October 7, 2015-October 26, 2015

Wednesday, October 7, 2015 Approximately 10:00 p.m., Mitzie rinsed off her dessert plate with water; seconds later, attempted to rinse off John's dessert plate with water, of which there was not any water. Mitzie told John. John went outside and tried the spicket at our trailer. No water. John turned around, and looked at the water pipe which is in view behind our trailer, close to CR 675. The water pipe had come apart. John tried to shut off the water before the meter. John could not turn off the water by himself, as the water was gushing high into the air. Wife Mitzie and tenant Alice had to assist by putting weight on the pipe for John to get it back together to contain the gushing water. Mitzie called US Water 1-888-228-2134. The office is closed. Mitzie called the emergency number 1-727-847-8857. Mitzie called three more times. The last call was October 8, 2015 at 1:00 a.m. in the morning. Mitzie asked the dispatcher if someone was actually coming. The response was "Yes, once dispatched, they must arrive" and someone was "Dispatched 10:17 p.m." (October 7th). John and Mitzie sat outside in the golf cart past 1:00 a.m. in the morning, by the water line waiting for the technician to show. No one showed.

Thursday, October 8, 2015 9:15 a.m. Mitzie called US Water at 1-888-228-2134. Per US Water, there was not a record of last night's calls. 9:20 a.m. Mitzie called the emergency number 1-727-847-8857, receiving the answering service. This lady did not work last night. Said US Water's office opens at 9:00 a.m., call 727-848-8292. 9:22 a.m. Mitzie calls 727-848-8292, prompt #3 for repair emergency or lift station. Mitzie left a message with Todd's voice mail. (No response from Todd.) 9:30 a.m. Mitzie called 727-848-8292 "0" for operator. Robin answered. Told Mitzie "Diane" has the account. Robin transferred Mitzie to Diane 866-753-8292, Ext. 244. 9:52 a.m. A man called Mitzie from US Water. "You have a problem?" Mitzie's response, "Yes, water was gushing out. We fixed it temporarily. It needs to be fixed properly". Later, time not written down, the US Water technician arrives and determines the problem is on the campground's side of the meter. He recommends Mike Scott Plumbing. Mitzie calls Mike Scott Plumbing at 352-748-9111. Per Katie at Mike Scott Plumbing, an appointment is scheduled for October 9, 2015 between 10:00 a.m. and 2:00 p.m.

Friday, October 9, 2015 Mike Scott Plumbing did not show between 10:00 a.m. and 2:00 p.m. Mitzie called Mike Scott Plumbing. The technician was held up on a job in Lady Lake. Mike Scott Plumbing arrives late afternoon. He is not the right technician for the job. We are told the PCV need to be replaced with metal because of the high pressure. Re-scheduled for Monday, October 12, 2015 between 10:00 a.m. and 2:00 p.m.

Monday, October 12, 2015 Mike Scott Plumbing arrives. The technician went to turn off the water. He noticed the shut-off valve needs to be replaced by US Water, because it is before the meter, and he notes it is missing the handle. Mike Scott Plumbing does not want to turn off the water with just a wrench because if he can not turn it back on the same way, we may be without water and he does not want to be responsible as the handle is missing, noting we need a whole new valve. Approximately 11:00 a.m., Mitzie called US Water 1-888-228-2134. Told US Water the shut-off valve needs replacing. US Water said service will be today (Oct. 12) or tomorrow (Oct. 13). Mitzie says we need it repaired today. US Water said there will be service today (Oct. 12). 12:20 p.m. Mitzie called US Water 1-866-753-8292, Ext. 244 Diane

with Water Restriction-Michael who transferred Mitzie to the Hydrologist, Luke 1-813-985-7481 Ext. 2053. 4:30 p.m. John talked to Luke, resulting with Luke to check into it.

Monday, October 19, 2015 12:20 p.m. Mitzie called Southwest Florida Water Management 1-813-985-7481 Ext. 2053. Luke answered. Had problem with each other. Luke put Mitzie on hold, as music started playing. Mitzie called back. Mitzie received Luke's voice mail and left a message. 3:20 p.m. Mitzie called Mike Scott Plumbing, Wendy 1-352-748-9111. The "Watkins" part is not in yet. Mitzie refreshed Wendy's memory regarding US Water demanding to be present when Mike Scott Plumbing works on pump. Wendy said they have 110 employees and has never heard of the water company needing to be present to turn off the water for the plumbers work to be done. 3:25 p.m. Mitzie called Southwest Florida Water Management-Brooksville, Luke 813-985-7481 Ext. 2053. Mitzie left second message to return the call. 3:35 p.m. Mitzie called Southwest Florida Department, Danielle Benson 407-897-4306. Mitzie left second message to return the call.

Tuesday, October 20, 2015 Mitzie received a call from Florida Department of EP(A) Central District, Manuel (Manny) Cardona 407-897-4134. Manny is calling for Danielle Benson, as Mitzie had called Danielle October 14 and October 19, 2015 and left messages without any responses. Manny is with the Compliance Management of Florida Department of EP(A) Central District. Manny listened to Mitzie's side of the story. Manny told Mitzie, Manny had talked with US Water-Area Management, Grant Foster. Grant Foster told Manny, that US Water will remove the valve or handle. Years ago, Oasis RV Park (Former name of Snooze N Scoot) was advised to put in a shut-off valve on the campground side of the meter, and apparently Oasis did not want to do that. Oasis did put a shut-off valve on, as there is one present. Apparently, "Aqua" previous water company to US Water, and "Oasis" had problems, and now has carried on through to John and Mitzie's Snooze N Scoot. Mitzie sent Manny pictures through the email: manuel.cardona@dep.state.fl.us of the water main, the rusted US Water shut-off valve, the leak, and the sleeve that water gushed out of. John and Mitzie left the campground at 11:00 a.m. and returned around 1:00 p.m. after running errands. In the meantime, Mike Scott Plumbing had arrived and repaired the leak on the back flow preventer and inspected the water main. Mitzie sent Manny pictures of the inspection tag and informed Manny of the repair by Mike Scott Plumbing. Mitzie called Mike Scott Plumbing, Wendy 352-748-9111. Wendy thought the dispatcher had called Mitzie to tell Mitzie the time Mike Scott Plumbing would arrived. Mitzie thanked Mike Scott Plumbing (Wendy) for repairing the leak. Wendy scheduled "Jose" to arrive at the campground for Wednesday, October 21, 2015 at 1:30 p.m. 2:25 p.m. Mitzie called US Water, Linda in Billing, 1-888-228-2134. Linda scheduled the appointment for October 21, 2015 at 1:30 p.m. for US Water to turn off the water and for Mike Scott Plumbing to fix the PVC Sleeve. 2:55 p.m. Mitzie called Florida Department of EP(A), Manny and left a message that Mike Scott Plumbing repaired and inspected, and that US Water and Mike Scott Plumbing are to arrive October 21, 2015 at 1:30 p.m. to shut off the water and repair the PVC Connection. Mitzie also asked about the shut-off restrictions.

Wednesday, October 21, 2015 10:04 a.m. Mitzie received a phone call from Luke (Hydrologist) of Southwest Florida Water Management 813-985-7481, Ext. 2053. Luke said there is not a statue to deal with the restriction. Luke's department deals with water coming out of the ground, and the waterways. Luke suggested calling the Department of Health.

US Water Approximately 24 hours without water

Tuesday, 08/30/2016 3:35 p.m. no water

Tuesday, 08/30/2016 4:45 p.m. Linda (Billing Department) just getting technician to find out problem

Wednesday, 08/31/2016 10:25 a.m. Julie no information

Wednesday, 08/31/2016 10:50 a.m. Julie no information

Wednesday, 08/31/2016 10:56 a.m. Julie called. Pump/Repair

Wednesday, 08/31/2016 11:30 a.m. Julie called. Fire at Pump station. Replacement around Noon. Water back on early evening.

Friday, 09/02/2016 10:30 a.m. Julie called. They did not know, Vickie emailing technician.

Troy Rendell

From: Dennis Muldoon
Sent: Monday, November 06, 2017 10:07 AM
To: Troy Rendell
Subject: FW: Re: Fwd: FW: Yellow Water

----- Forwarded message -----

From: "Lucas Link" <llink@uswatercorp.net>
Date: Nov 6, 2017 10:02 AM
Subject: Re: Fwd: FW: Yellow Water
To: "Grant Foster" <gfooster@uswatercorp.net>
Cc:

This morning was the following:
Well: 1.2 cl2 - clear water at POE
RV Park: 0.8 cl2 - clear water at RPZ

On Nov 6, 2017 9:01 AM, "Grant Foster" <gfooster@uswatercorp.net> wrote:
Jacob flushed yesterday about 4 oclock, they called on call

On Nov 6, 2017 8:23 AM, "Dennis Muldoon" <dmuldoon@uswatercorp.net> wrote:

----- Forwarded message -----

From: "Troy Rendell" <trendell@uswatercorp.net>
Date: Nov 6, 2017 7:58 AM
Subject: FW: Yellow Water
To: "Ron Derossett" <rderossett@uswatercorp.net>, "Dennis Muldoon" <dmuldoon@uswatercorp.net>
Cc:

Received this yesterday afternoon from Snooze & Scoot. Yellow water coming into the RV park.

From: snoozeandscootrvcampground@gmail.com [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Sunday, November 05, 2017 3:42 PM
To: trendell@uswatercorp.net
Subject: Yellow Water

Troy,

Thursday, November 2, 2017 approximately 4:30 p.m., the water line was flushed.

Today, it is 3:20 p.m. Sunday afternoon. My tenants have yellow water coming into each campsite, as well as the laundry room and restrooms.

I called 1-888-228-2134 and left a message on the recorder.

I called the emergency number 1-727-847-8857 and reported the problem.

Mitzie Hodgson

Snooze N Scoot RV Campground

11380 South US Hwy 301

Webster, FL 33597

Customer Number 1189992

Sent from Mail for Windows 10

Troy Rendell

From: Dennis Muldoon
Sent: Monday, November 06, 2017 9:28 AM
To: Troy Rendell
Subject: Fwd: Re: Fwd: FW: Yellow Water

----- Forwarded message -----

From: "Grant Foster" <gfooster@uswatercorp.net>
Date: Nov 6, 2017 9:01 AM
Subject: Re: Fwd: FW: Yellow Water
To: "Dennis Muldoon" <dmuldoon@uswatercorp.net>
Cc: "Lucas Link" <llink@uswatercorp.net>

Jacob flushed yesterday about 4 oclock, they called on call

On Nov 6, 2017 8:23 AM, "Dennis Muldoon" <dmuldoon@uswatercorp.net> wrote:

----- Forwarded message -----

From: "Troy Rendell" <trendell@uswatercorp.net>
Date: Nov 6, 2017 7:58 AM
Subject: FW: Yellow Water
To: "Ron Derossett" <rderossett@uswatercorp.net>, "Dennis Muldoon" <dmuldoon@uswatercorp.net>
Cc:

Received this yesterday afternoon from Snooze & Scoot. Yellow water coming into the RV park.

From: snoozeandscootrvcampground@gmail.com [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Sunday, November 05, 2017 3:42 PM
To: trendell@uswatercorp.net
Subject: Yellow Water

Troy,

Thursday, November 2, 2017 approximately 4:30 p.m., the water line was flushed.

Today, it is 3:20 p.m. Sunday afternoon. My tenants have yellow water coming into each campsite, as well as the laundry room and restrooms.

I called 1-888-228-2134 and left a message on the recorder.

I called the emergency number 1-727-847-8857 and reported the problem.

Mitzie Hodgson

Snooze N Scoot RV Campground

11380 South US Hwy 301

Webster, FL 33597

Customer Number 1189992

Sent from Mail for Windows 10

Troy Rendell

To: snoozeandscootrvcampground@gmail.com
Cc: rderossett@uswatercorp.net
Subject: RE: Snooze N Scoot RV Campground

The valve was installed. They also looked at the flush pole and flush pipe. They shut off the flush pole and are looking at alternatives on the enclosure.

As far as the cap – it was removed by someone – but we don't see any need to replace.

I was informed that someone from your park was using the flush pipe – which is prior to your meter. This is the utility's property and should not be used by any customer. We have to keep account of all water used throughout the system. Also we have to flush in a certain sequence to ensure proper flushing of the system. In addition, this could lower the pressure throughout the system to other customers if not monitored properly by our employees. Please refrain from utilizing this flush pipe in the future. If you have issues with discolored water, please call the customer service line and we can have one of our employees come out.

Thanks.

From: snoozeandscootrvcampground@gmail.com [<mailto:snoozeandscootrvcampground@gmail.com>]
Sent: Thursday, October 26, 2017 1:05 PM
To: trendell@uswatercorp.net
Cc: rderossett@uswatercorp.net
Subject: FW: Snooze N Scoot RV Campground

Hi Troy and Ron,
The cover was installed this morning. Thank you!

We still have two issues.
The water is still leaking on the flush pole outside of the campground.
A cap is needed on the PCV flush pipe draining into the ditch.
Thank you,

Mitzie







Sent from Mail for Windows 10

From: Troy Rendell
Sent: Wednesday, October 25, 2017 5:03 PM
To: snoozeandscootrvcampground@gmail.com
Cc: Ron Derossett
Subject: RE: Snooze N Scoot RV Campground

I've forwarded to the regional manager for more information. I believe they were trying to get it complete this week.

Unfortunately, I'm out of the office the next two days.

From: snoozeandscootrvcampground@gmail.com [mailto:snoozeandscootrvcampground@gmail.com]
Sent: Wednesday, October 25, 2017 2:01 PM
To: trendell@uswatercorp.net
Subject: FW: Snooze N Scoot RV Campground

Hi Troy,
It has been two weeks since our meeting October 11, 2017.
Friendly reminder regarding the dig and the lid.
Any updates?
Thank you,
Mitzie

Sent from Mail for Windows 10

From: Troy Rendell

Sent: Tuesday, October 17, 2017 3:36 PM

To: snoozeandscootrvcampground@gmail.com; Ron Derosett

Subject: RE: Snooze N Scoot RV Campground

I sent over to the Regional Manager and Maintenance Supervisor.

They have to order a metal lid. They will dig it up and place a proper lid on it.

I don't have a date as they have to order it first.

From: snoozeandscootrvcampground@gmail.com [mailto:snoozeandscootrvcampground@gmail.com]

Sent: Tuesday, October 17, 2017 2:25 PM

To: RDeRosett@uswatercorp.net

Cc: TRendell@uswatercorp.net

Subject: Snooze N Scoot RV Campground

Ron,

Have you scheduled anyone for
cleaning out the hole for the water shut-off and
installing a PCV cap for the water shut-off?

Thank you for your attention.

Mitzie Hodgson

Snooze N Scoot RV Campground

11380 South US Hwy. 301

Webster, FL 33597

Acct: 1189992

Sent from Mail for Windows 10

THE WOODS UTILITY COMPANY

September 29, 2017

John Hodgson
Snooze N Scoot RV Campground, Inc.
11380 S US HIGHWAY 301
Webster, FL 33597-5630

RE: Hurricane Irma Water Outage

Dear Mr. Hodgson:

I am in receipt of your letter dated September 27, 2017 concerning the most recent water outage caused by Hurricane Irma. First and foremost, let me begin by offering my sincere apologies of the events which occurred during and immediately after the passing of this hurricane.

Hurricane Irene caused extensive damage to the service area of The Woods and also caused a system-wide power outage. Due to the extensive damage caused around the entire State of Florida, resources were out in force after the hurricane determining damage and working on restoration. U.S. Water Services was able to obtain a generator from Florida Rural Water Association and had it delivered to The Woods' water plant on September 15, 2017. The generator was hooked into the water system. However, due to what was believed to be leaks in the distribution system caused by the hurricane, the utility was unable to maintain water pressure above 15 psi. The commercial power was restored approximately September 18, 2017.

U.S. Water Services personnel walked the system on September 18th, and 19th. The main leak was finally discovered on September 19, 2017 which was caused by an uprooted tree tearing a portion of the main. Once the break was repaired the water service was restored back to normal.

Concerning the boil water notice. There was a boil water notice issued on September 12, 2017 to the News Channel 13 (local media). The Florida Department of Environmental Protection and Department of Health issued a Joint Letter (Memo) to all utilities concerning the appropriate methodology of notification of boil water notices during hurricane events. I've attached it for your review. According to the FDEP/DOH memorandum, for community systems (such as The Woods) where the entire system is without water service due to power outages – utilities are to send the notification to the local media.

This was a massive hurricane that affected almost the entire state of Florida. It was virtually impossible to hand deliver notices to all affected customers. The personnel were dedicated to conduct damage assessment and work to restore water service as soon as possible. We were in constant contact with the FDEP throughout the hurricane, as well as afterwards on all boil water events. We followed the guidelines set out by FDEP and DOH. The rescind notice was also issued once the test results were received. Under the FDEP/DOH guidelines this rescind notice has to follow the same methodology as the boil water notice was issued.

Upon reflection, the utility could have contacted you directly; however, it would have been next to impossible to contact each customer affected by this hurricane throughout the entire state of Florida. Also, after the water service was restored, the utility could have sent an employee out to flush your line. Be assured that the water was tested as safe during this entire event.

4939 Cross Bayou Boulevard, New Port Richey, FL 34652
Tel: (866) 753-8292 Fax: (727) 848-7701

Page 2 of 2
Snooze N Scoot RV Campground

I would be more than acceptable to come meet with you personally and bring my utility manager to discuss the events which transpired. We can also work out a future contingency plan for any potential future events which may cause this situation to occur. Just contact me at your earliest convenience to schedule a mutually available date and time.

Again, my apologies and my contact information is: e-mail trendell@uswatercorp.net phone (727) 848-8292, ext. 245.

Sincerely,

A handwritten signature in black ink, appearing to read "Trendell", with a stylized flourish at the end.

Troy Rendell
Utility Manager
// for The Woods Utility Company

RE: The Woods Utility Company**September 27, 2017**

To Whom It May Concern,

I am writing this letter for Health and Safety reasons to bring to your attention that, in my opinion, The Woods Utility Company's standards of operation do not meet local and federal government regulations. My wife and I own a RV Campground outside of Webster, FL of which The Woods Utility Company supplies water to thirty-five (35) RV sites, the pavilion, the office, the restrooms and the laundry rooms. Currently, two sites are occupied with people who have disabilities. Upon purchasing the property five years ago, Aqua Utilities Florida was the water supplier who acted very professional in handling low water pressure situations by notifying the campground management, plus notifying all thirty-five (35) sites by placing orange precautionary boil water notices on each door, followed by green tags to notify each site when the boil alert is over. Aqua Utilities Florida would come and flush out the water line prior to the campground's water meter on a regular basis. Since The Woods Utility Company has taken over, the lines are not flushed after low water pressure situations. We are not notified by The Woods Utility Company of the low water pressure in the lines, nor the loss of water supply. When the lines are flushed, it is not on a regular basis, causing the campground and the site holders panic with the low water pressure or loss of the water supply. Furthermore, I would like a representative, in person, to explain why the campground was out of water from the evening of September 10th or the morning of September 11th to the evening of September 20th, ten (10) days after Hurricane Irma. Sad to say, The Woods Utility Company, the water company, never offered any drinking water supplies to the campground for those ten (10) days, whereas SECO, the electrical company, offered cases of water to the campground. To date, the campground has not been notified of a boil alert since the return of the water. No one has come by to flush the lines out, of which the water was rusty and dirty in appearance, which is a health concern. Again, I would like a representative to visit the campground, in person, who is authorized to handle the questions of concern. If not, I shall notify the Health Department of Sumter County and the EPA Central District which regulates the water concerns when these situations occur. It is a shame the left hand does not know what the right hand is doing. Every telephone call and every person in the field has a different answer. Communication within the The Woods Utility Company between Management and the Employees would truly improve upon customer relations.

Yours Truly,

John Hodgson

Snooze N Scoot RV Campground, Inc.**Account 1189992****Telephone 352-568-2003**

THE WOODS UTILITY COMPANY

September 21, 2017

Rey Castillo
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1254550W – Mr. Michael Smith – Second Response

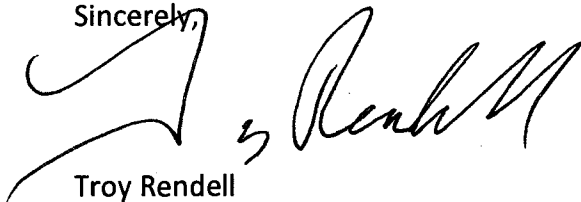
Dear Mr. Castillo,

Request: Mr. Smith concerns revolve around the outage caused by Hurricane Irene.

Response: The leaks have been repaired and water service returned to normal.

If you have any questions or concerns please contact me at (727)848-8292 ext. 245. Thank you

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell", is written over a horizontal line.

Troy Rendell
Manager of Regulated Utilities
/// For The Woods Utility Company

Cc: Ron DeRossett, Util Mngr USW

THE WOODS UTILITY COMPANY

September 19, 2017

Rey Castillo
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1254550W – Mr. Michael Smith

Dear Mr. Castillo,

Request: Mr. Smith concerns revolve around the outage caused by Hurricane Irene.

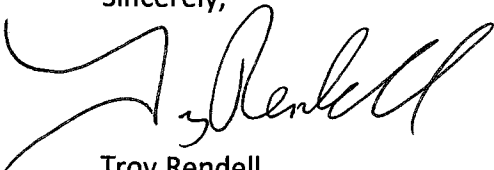
Response: Hurricane Irene caused extensive damage to the service area of The Woods and also caused a system-wide power outage. Due to the extensive damage caused around the entire State of Florida, resources were out in force after the hurricane determining damage and working on restoration. U.S. Water Services was able to obtain a generator from Florida Rural Water Association and had it delivered to The Woods' water plant on September 15, 2017. The generator was hooked into the water system. However, due to what is believed to be leaks in the distribution system caused by the hurricane, the utility was unable to maintain water pressure above 15 psi. The commercial power was restored approximately September 18, 2017.

U.S. Water Services personnel walked the system on September 18th and is currently walking the system house by house today, September 19th to look for breaks in the system. Until the leaks are discovered and repaired, the pressure cannot be restored. Currently the water plant is running and the tank is ½ full; however, the pressure is not rising above 15 psi.

Mr. Smith was contacted on September 19th and this was explained to the customer. The Woods will continue to look for the break or leaks to make the necessary repair. It should be noted that the wastewater plant still does not have commercial power.

If you have any questions or concerns please contact me at (727)848-8292 ext. 245. Thank you

Sincerely,



Troy Rendell
Manager of Regulated Utilities
/// For The Woods Utility Company

Request No. 1254550WName SMITH ,MICHAEL MR.

Business Name _____

Consumer Information Name: MICHAEL SMITH Business Name: Svc Address: 11478 COUNTY RD 678 County: Sumter Phone: (352) -457-2804 City/Zip: Webster / 33597- Account Number: Caller's Name: MICHAEL SMITH Mailing Address: 11478 COUNTY RD 678 City/Zip: WEBSTER ,FL 33597- Can Be Reached: E-Tracking Number:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: REY CASTILLO Entered By: DV Date: 09/19/2017 Time: 11:21 Via: PHONE Prelim Type: OUTAGES PO: Disputed Amt: 0.00
	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Ron DeRossett1254550W Response Needed From Company? Y Date Due: 10/10/2017	Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / /
	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Closed by: Date: / / Closeout Type: Apparent Rule Violation: N

Preclose type - Outages

Other Comments:

Customer states that he has been without water since Hurricane Irma. Customer states that power has been restored to his area and his water company but he still does not have water. When he called the company, they told him that he does have water. Then they said that there must be a leak somewhere but they could not give him any further information. Customer would like to know what is being done to restore his water.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

Request No. 1254550WName SMITH ,MICHAEL MR.

Business Name _____

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation the company has made direct contact with the customer
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:
E-Mail - pscreply@psc.state.fl.us
Fax - 850-413-7168
Mail - 2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Case taken by Diana Vizcarrondo

Request No. 1254550W Name SMITH ,MICHAEL MR. Business Name

The Woods Utility company

May 1, 2015

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1180248W – Mr. Parker Darrell – Account 54796046

To Whom it May Concern,

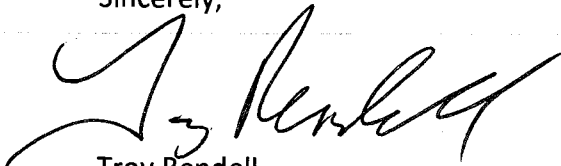
Mr. Darrell requested that his customer deposit be refunded on his prior account due to it being closed.

Response: The Woods Utility Company was unfortunately unaware of Mr. Darrell's request due to miscommunication by the utility's outside customer service vendor. This has been discussed with the vendor and all future requests will be forwarded to the utility.

On April 29, 2015, Mr. Darrell's customer deposit of \$202.72 was refunded. A check was issued and mailed via U.S. Mail to Mr. Darrell.

If you have any questions or concerns please contact me at (727)848-8292 ext. 245. Thank you

Sincerely,



Troy Rendell
Manager of Regulated Utilities
/// For The Woods Utility Company

Cc: Ron DeRossett, Util Mngr USW

5320 Captains Court, New Port Richey, FL 34652
Mailing: c/o 4939 Cross Bayou Boulevard, New Port Richey, FL 34652
Tel: (866) 753-8292 Fax: (727) 848-7701

Business Name

<p align="center">Consumer Information</p> <p>Name: DARRELL PARKER</p> <p>Business Name:</p> <p>Svc Address: 11387 COUNTY RD 675</p>	<p align="center">Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480</p>	<p align="center">PSC Information</p> <p>Assigned To: MARCOS</p> <p>Entered By: DH</p> <p>Date: 04/29/2015</p> <p>Time: 08:11</p> <p>Via: E-FORM</p> <p>Prelim Type: DEPOSIT</p>
<p>County: Sumter Phone: (352)-303-6576</p> <p>City/Zip: Webster / 33597-</p> <p>Account Number: 54796046</p> <p>Caller's Name: DARRELL PARKER</p> <p>Mailing Address: 8209 RENOV DR</p>	<p align="center">Utility Information</p> <p>Company: THE WOODS UTILITY COMPANY</p> <p>Attn. Ron DeRossett1180248W</p> <p>Response Needed From Company? Y</p> <p>Date Due: 05/20/2015</p>	<p>PO:</p> <p>Disputed Amt: 0.00</p>
<p>City/Zip: WEBSTER , FL 33597</p> <p>Can Be Reached:</p> <p>E-Tracking Number: 38299</p>	<p>Interim Report Received: / /</p> <p>Reply Received: / /</p> <p>Reply Received Timely/Late:</p> <p>Informal Conf.: N</p>	<p>Supmntl Rpt Req'd: / /</p> <p>Certified Letter Sent: / /</p> <p>Certified Letter Rec'd: / /</p> <p>Closed by:</p> <p>Date: / /</p> <p>Closeout Type:</p> <p>Apparent Rule Violation: N</p>

Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"-----Original Message-----"

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]

Sent: Tuesday, April 28, 2015 8:20 PM

Cc: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 38299

CUSTOMER INFORMATION

Name: Darrell Parker

Business Name

PAGE NO: 1

Telephone: 352-303-6576
Email: MParker593@aol.com
Address: 8209 Renova Drive Webster FL 33597

BUSINESS INFORMATION

Business Account Name: Darrell Parker
Account Number: 54796046
Address: 11387 County Road 675 Webster Florida 33597

Water County Selected: SUMTER

COMPLAINT INFORMATION

Complaint: Other Complaint against The Woods Utility Company
Details:

This is a property that I rent out. Between renters I had the water put in my name, and was charged a 216.77 deposit. The account was closed on 12-04-2014, when the new renter opened their own account and paid their own deposit. I have requested the remainder of my deposit (202.72) three times 12-23-2014 3-31-2015 and 4-21-2015. I have not received any money or explanation to date.

PSC was contacted previously "

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.
2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - e) confirmation that the company has made direct contact with the customer
4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Request No.	1180248W	Name	PARKER ,DARRELL MR.	Business Name	
-------------	----------	------	---------------------	---------------	--

PAGE NO: 2

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Diane Hood

Customer also filed eform 38300, as a duplicate. Only filing eform 38299.

Request No. 1180248W

Name PARKER ,DARRELL MR.

Business Name

PAGE NO: 3

THE WOODS UTILITY COMPANY

April 9, 2014

Marcos Bermudez-Frau
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-850

RE: Request No 1143739W – Mr. Mark Cossin – Account 1191174

Dear Mr. Bermudez-Frau,

In response to the above staff request, The Woods Utility Company provides the following.

Mr. Mark Cossin was contacted by the utility via phone on April 7, 2014. The following is a summation of this customer contact:

Customer: Mark Cossin, 3199 CR 676, Webster, FL 33597

Complaint #1: Customer stated that he feels as if the company is overcharging him.

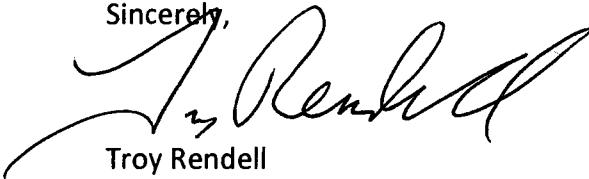
Response: Ron DeRossett of US Water talked with Mr. Cossin and explained to the customer that the bills are based on the amount of water used. Mr. DeRossett explained that according to the past history of his account the usage was high during the last months of 2013, but usage was going down. Mr. Cossin explained that the number of people in the household went from six people down to four. His biggest issue was the cost of the water and sewer bill. He also stated that his neighbors couldn't afford the water and he was fed up with the high cost. He further stated that he was moving out of the community and planned to send notices to the community to do the same and he planned to call the PSC in order to get the rates lowered. Mr. DeRossett explained to the customer that the PSC regulates the utility and has exclusive jurisdiction of the utility's rates. Mr. DeRossett also explained the PSC is aware of the utility's rates and approved them. Mr. Cossin's response was that the PSC needs to do better. Mr. DeRossett sent a technician to check the customer's meter on April 4, 2014. The meter appeared to be working properly but there was a small leak according to the leak detector. The technician knocked on the door but there was no answer, so he left a door-hanger to inform the customer of the issue. Mr. Cossin says he looks at his meter all the time and this is the first time he noticed the leak detector. turning, he said he would check for leaks.

5320 Captains Court, New Port Richey, FL 34652
Mailing: c/o 4939 Cross Bayou Boulevard, New Port Richey, FL 34652
Tel: (866) 753-8292 Fax: (727) 848-7701

Resolution: Mr. DeRosset asked Mr. Cossiin to monitor his usage more closely to see if he could pinpoint anything out of the ordinary that may cause the fluctuation in water usage. Although the customer was still upset about the cost of the water he said he would monitor his usage.

If you have any questions or concerns please contact Mr. DeRossett of USW, at (727)848-8292 x229. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Trendell", with a stylized flourish extending from the end.

Troy Rendell
Manager of Regulated Utilities

Cc: Ron DeRossett, Util Mngr USW
Victoria Penick, USW
Carl Smith, VP Customer Service USW

Account	Label	Comment	User	Date
1189429	A 0.1 Supervisor Review	USWealicea 04/16/2019: PLEASE INFORM TAMMY WELLS THERE IS NOTHING WE CAN DO FOR HER AT THIS TIMER AS THE METER AND ERT HAD TO BE REPLACED DUE TO TAMPERING WITH US WATER'S PROPERTY, WHICH HAPPENS TO BE	USWealicea	04/16/2019 02:29 PM
1191922	A 0.1 Supervisor Review	OPIdrost 04/08/2019: Follow up from prior supervisor review not completed -- -spoke w/ Michelle - feels she is due an adjustment on account due to service order moveout date. Would like deposits app	OPkturbett	04/09/2019 10:37 AM
1191922	A 0.1 Supervisor Review	OPrstanton 03/29/2019: MECHELLE EVERETT CALLED ABOUT RECEIVING ANOTHER BILL; SHE SD SHE MOVED OUT ON 02/01/19. SHE'D LIKE AN ADJ ON HER FINAL BILL. ADV WILL RESEARCH. PER S/O MOVE OUT EFF DATE IS 02/0	OPrstanton	03/29/2019 07:39 AM
54821875	A 0.1 Supervisor Review	OPmrodgers 03/19/2019: MARVIN CALLED STATED HE MADE PYMT ADV REVERSED. NOTES ON ACT DO NOT INDICATE AS TO WHY. CUST WOULD LIKE TO KNOW WHERE THE PYMT IS / AND WHY BEFORE HE MAKES ANOTHER. PYMT ON THI	OPmrodgers	03/25/2019 01:11 PM
54822267	A 0.1 Supervisor Review	OPvweinberger 03/22/2019: ERIN CARVER CALLED FOR AMOUNTS ON BILL: ADV DEPOSITS AND NEW ACCT FEE:ADV 2 OTHER AMOUNTS LOOKS LIKE POSSIBLE BACK BILLING: ADV WILL RESEARCH AND CALL HER BACK: CALL BACK BY	OPkturbett	03/25/2019 12:45 PM
54821831	A 0.1 Supervisor Review	USWealicea 03/13/2019: METER WAS PULLED YESTERDAY FOR NONPAYMENT AND SEWAGE LEAK ON CUSTOMERS SIDE - LETTER FROM SUMTER COUNTY HEALTH DEPARTMENT IS IN THE ATTACHMENTS - TECH NOTES AND PICTURES ARE IN	USWealicea	03/13/2019 07:46 AM
54822201	A 0.1 Supervisor Review	OPvweinberger 03/11/2019: BRYANT PEGG CALLED VERY UPSET SAID THIS IS 3 WEEKS HE'S BEEN WAITING FOR WATER, THE PAST DUE ON PREVIOUS ACCT HAS BEEN PAID, LEASE WAS RECEIVED AND SIGNED FOR AT CAPE CORAL O	OPvweinberge	03/11/2019 11:49 AM
54822201	A 0.1 Supervisor Review	OPrstanton 03/05/2019: BRYANT PEGG CALLED TO FOLLOW UP W/ SERVICES; SD HE SENT LEASE CERT TO THE PO BOX IN CAPE CORAL; HE SD IT WAS SIGNED FOR; I LET HIM KNOW THAT I WILL RESEARCH & GET BACK TO HIM.	OPrstanton	03/05/2019 11:12 AM
54799535	A 0.1 Supervisor Review	OPmrodgers 02/21/2019: MIKE CALLED STATES HE WILL NOT PAY FOR WATER WHEN THE METER WAS NOT READING FEELS WE CARE MAKING UP A CONSUMPTION AMOUNT. HE WOULD LIKE A PH CALL IN REGARDS TO THIS ISSUE. MAY	OPkturbett	02/22/2019 09:33 AM
1190090	A 0.1 Supervisor Review	OPvweinberger 02/19/2019: MELANIE EVANS CALLED FOR STATUS ON S/O: SHE IS NOT LOOKING FOR THE S/O REREAD, SHE IS LOOKING FOR THEIR PROOF OF THE AFTER HOURS S/O THAT THEY WENT OUT AND REPAIRED HER METER	OPkturbett	02/20/2019 10:51 AM
1190090	A 0.1 Supervisor Review	OPrstanton 02/14/2019: MELANIE EVANS CALLED ABOUT HIGH USAGE PH CALL THAT HER HUSBAND ZACK RCVD FROM OUR OFFICE STATING THAT THERE IS A \$500 CHARGE FOR METER REPAIR, MELANIE SD THE WOMAN THAT CALLED S	OPrstanton	02/14/2019 10:59 AM
1189429	A 0.1 Supervisor Review	OPvweinberger 01/28/2019: TAMMY WELLS CALLED ADV SHE HAS NOT HAD WATER ALL WEEKEND: ADV WILL CREATE S/O AND SEND TECH, SHE WANTED TO KNOW THE EXACT TIME TECH WOULD BE THERE AND HOW WE ARE GOING TO COM	OPvweinberger	01/28/2019 02:12 PM
54821829	A 0.1 Supervisor Review	USWealicea 12/31/2018: SPOKE WITH JOHN CARBONE ON 12-26 REGARDING HIS CONCERN WITH THE DEPOSIT AMOUNT QUOTED TO HIM DURING HIS INITIAL ACCOUNT SET UP. MR. CARBONE STATED A MAN AT THE CUSTOMER SERVICE	USWealicea	12/31/2018 10:37 AM
54799535	A 0.1 Supervisor Review	OPmrodgers 12/19/2018: MR SMITH CALLED UPSET HIGH BILL LOOKS LIKE 0USAGE SINCE MARCH STATES HES BEEN PAYING NOT HIS FAULT WE HAVE NOT READ IS HIS METER.; OPmrodgers 12/19/2018: MIKE @ 352/457.2804 PLE	OPmrodgers	12/24/2018 11:19 AM
54821829	A 0.1 Supervisor Review	OPlanderson 12/18/2018: JOHN CALLED BECAUSE HIS BILL WAS VERY HIGH ADVISED HIM IT WAS HIS DEPOSITS THAT WERE ON THE STATEMENT WHICH WAS \$224.81 AND HE SAID HE WAS TOLD IT WOULD ONLY BE \$114.00 BY A MA	OPlmjohnson	12/24/2018 08:43 AM
54797996	A 0.1 Supervisor Review	OPmzarbinski 11/21/2018: DEANNA CALLED AND STILL THINK SOMETHING IS WRONG AND REQ TO SPEAK TO A SUPERVISOR ON THIS MATTER. SHE STATED SHE HAS PAYMENT ARRANGEMENTS AS VERIFIED IN ACCT. I ALSO ADDED A	OPlmjohnson	11/23/2018 10:19 AM
54796932	A 0.1 Supervisor Review	OPrstanton 10/30/2018: MELISSA DAVIS CALLED IN UPSET THAT HER SERVICES WERE DISCONNECTED, GAVE HER EMAIL TO FWD BANK STMT TO, ADV THAT S/O WILL BE CREATED ONCE PROOF IS SENT, NO GUARENTEE SAME DAY REC	OPrstanton	10/30/2018 11:17 AM
1189429	A 0.1 Supervisor Review	OPmzarbinski 10/10/2018: TAMMY CALLED WITH CONCERNS OF BILL AMT AND NO USAGE IN SEPT BILL. FILLED OUT S.O. AND FORWARDED TO VINCE FOR PROCESSING. CUST REQ C/B AFTER RE-READ.; OPlmjohnson 10/16/2018:	OPlmjohnson	10/16/2018 02:06 PM
1190117	A 0.1 Supervisor Review	OPrstanton 10/03/2018: JENNIFER CALLED IN ASKING WHY SHE IS STILL BEING BILLED AS THE WATER WAS TURNED OFF 08/28/18 FOR NON PMNT, REVIEWED STMTS AND ADV THAT THERE IS STILL USAGE AT THE PROPERTY, PER	OPrstanton	10/03/2018 01:12 PM

54798156	A 0.1 Supervisor Review	OPianderson 04/05/2018: JUSTIN STEVENS CALLED TO HAVE WATER TURNED ON ADVISED HIM IT WAS TURNED OFF FOR NON PAYMENT. JUSTIN CAN BE REACHED 352-661-0414; OPvwinkler 04/12/2018: UNABLE TO REACH DUE TO N	OPvwinkler	04/12/2018 07:25 AM
1190090	A 0.1 Supervisor Review	OPjleveasseur 01/02/2018: MELANIE EVANS CALLED FOR ISSUES WITH PERSON CALLING AND TELLING HER TO GET HER DOG OUT OF THE YARD BECAUSE THEY NEED TO ACCESS HER METER FOR DISCONNECT. SHE GETS PAID TOMORROW	OPlmjohnson	01/03/2018 07:32 AM
1190090	A 0.1 Supervisor Review	OPrking 07/17/2017: MELANIE EVANS CALLED BECAUSE SHE IS RECEIVING BLUE DISCONNECT NOTICES. LOOKING AT HER ACCOUNT THE TRANSACTION SCREEN SHE OWES \$94.01. SHE IS LATE IN HER PAYMENT, BUT NOT PAST DUE T	OPjleveasseur	10/27/2017 02:27 PM
1190730	A 0.1 Supervisor Review	OPlmjohnson 06/21/2017: DEBBIE CALLED. SHE HAD A LEAK UNDER HER HOME. ADV TO SEND A PLUMBERS INVOICE AND WE WOULD LOOK AT IT AND DETERMINE IF SHE CAN GET AN ADJUSTMENT.; OPmwilliams 07/07/2017: DEBBIE	OPlmjohnson	08/11/2017 09:47 AM
1190730	A 0.1 Supervisor Review	OPibarnes 07/24/2017: RETURNED CALL TO DEBBIE ALLEN; SHE WANTS AN ADJUSTMENT ON HER ACCT. HAS BEEN WAITING FOR A CALL BACK. SHE STATED THAT SHE HAS ALREADY FAXED IN THE INFO TO SUPERVISOR AND IS STILL	OPlmjohnson	08/11/2017 09:46 AM
54795492	A 0.1 Supervisor Review	OPlmjohnson 06/28/2017: DAVID JOHNSON CALLED TO SAY HIS BILL WAS HIGH AND HE WOULD FAX OVER A PLUMBERS INVOICE. RECEIVED THE INVOICE AND SENT ON TO RITA.; USWvvarona 06/29/2017: EMAIL SENT TO LINDA R	USWvvarona	06/29/2017 08:20 AM
1191134	A 0.1 Supervisor Review	OPmallens 06/07/2017: MARK CALLED ASKING WHERE HIS PAYMENT WAS AT. ADV HIM OF MSG ON ACTIVITY LOG STATING WE RECVD HIS CHECK AND HIS ACCOUNT IS NOW CLEARED. HE STILL WANTS A CALL BACK FROM A SUPERVISE	OPmallens	06/07/2017 03:32 PM
1191134	A 0.1 Supervisor Review	OPrking 06/05/2017: MARK COMANIC CALLED BECAUSE HE MAILED A CHECK ON MAY 9TH TO THE CAPE CORAL ADDRESS, MADE OUT TO THE WOODS AND IT CASHED ON MAY 16TH FOR THE AMOUNT OF \$651.27. ADV. HIM THAT THE ACC	OPlmjohnson	06/06/2017 03:28 PM
54797983	A 0.1 Supervisor Review	OPlmjohnson 03/31/2017: ELISA CALLED FOR THE STATUS OF HER REFUND. ADV I WOULD HAVE SUPERVISOR CALL HER BACK. SHE ASKED FOR NUMBER TO CORPORATE OFFICE. I ADVISED VICKI WOULD CALL HER BACK. I SEE BY TH	OPvknights	04/03/2017 01:37 PM
54798165	A 0.1 Supervisor Review	OPmwilliams 03/27/2017: GLENA SAYS THE WATER AT THIS PROPERTY IS NOT USABLE EVEN FOR SHOWERS--CAUSES BLISTERING. SHE WOULD LIKE A TECH TO EVALUATE. SHE CAN BE REACHED AT 352.418.4602.; OPvknights 03/	OPvknights	03/29/2017 09:30 AM
54796932	A 0.1 Supervisor Review	OPmwilliams 03/07/2017: MELISSA DAVIS WOULD LIKE TO FOLLOWUP ON THE CONVERSATION WITH R VARONA ABOUT ADJUSTING HER BILL. REPAIRS HAVE BEEN MADE.; OPmwilliams 03/08/2017: MELISSA CALLED AGAIN ABOUT A F	USWvvarona	03/16/2017 04:24 PM
54796894	A 0.1 Supervisor Review	OPvknights 01/12/2017: REBECCA CALLED TO FOLLOW UP ON CREDIT REFUND; PLEASE CALL HER AT 407-506-3629	OPvknights	01/12/2017 03:37 PM
54799006	A 0.1 Supervisor Review	OPaatchison 11/08/2016: MARY LEE CALLED ASKING WHY THIS ACCT WENT TO COLLECTIONS WHEN SHE HAD MADE THE PMT? SHE STATES THEY TOLD HER SHE HAS TO CONTACT US TO GET IT CORRECTED AND OUT OF COLLECTIONS. A	OPvknights	11/09/2016 01:26 PM
54798946	A 0.1 Supervisor Review	OPaatchison 11/08/2016: MARYLEE CALLED STATING SHE HAD PD THIS \$13.03. IT CLEARED HER BANK ON 10/24/16. PLEASE RESEARCH THE PMT. SHE IS NOT IN COLLECTIONS AND SHE STATES WE HAVE TO CALL THE COLLECTION	OPvknights	11/09/2016 01:25 PM
54798016	A 0.1 Supervisor Review	OPlmjohnson 11/04/2016: DRINDA STRAWBRIDGE CALLED. SAYS SHE IS THE PROPERTY OWNER AND SHE WANTS WATER ON FOR THE NEW TENANT. ADV SHE WOULD NEED TO TALK TO THE SUPERVISOR AS THE BILL WAS NOT PAID. SHE	OPvknights	11/07/2016 02:49 PM
54799267	A 0.1 Supervisor Review	ophwhaley 10/28/2016: KIMBERLY CALLED HAS HAD SOME VERY LARGE BILLS, APPARENTLY THERE WAS A LEAK IN THE HOME AND THE LANDLORD FIXED IT BUT SAID HE WILL NOT REIMBURSE THEM FOR THE WATER BILL OR SEND US	OPvknights	10/31/2016 02:20 PM
54796786	A 0.1 Supervisor Review	ophwhaley 10/21/2016: MELINDA SMITH WOULD LIKE US TO APPLY HER REFUND OF 172.84 TO ACCT#5479935 TO THIS ACCOUNT TOWARD HER DEPOSIT BALANCE. SHE WILL SEND IN THE DIFFERENCE. PLEASE CALL CUSTOMER TO LET	OPvknights	10/26/2016 03:23 PM
54799535	A 0.1 Supervisor Review	ophwhaley 10/21/2016: MELINDA SMITH WOULD LIKE US TO APPLY HER REFUND OF 172.84 FROM ACCT#54796786 TO THIS ACCOUNT TOWARD HER DEPOSIT BALANCE. SHE WILL SEND IN THE DIFFERENCE. PLEASE CALL CUSTOMER TO	OPvknights	10/26/2016 03:22 PM
54796932	A 0.1 Supervisor Review	OPaatchison 10/20/2016: MELISSA CALLED TO ASK WHY HER PMT FROM LAST MONTH OF 60.31 WAS NOT APPLIED TO THE ACCT. I LOOKED AT PREV NOTE AND IT SHOWS THE PMT TRANS # AND IT WAS APPROVED. PLEASE RESEARCH	OPvknights	10/21/2016 11:29 AM

54798946	A 0.1 Supervisor Review	OPImjohnson 09/30/2016: MARYLEE CALLED. SHE JUST GOT A CALL FROM A COLLECTION AGENCY. SHE PAID HER FINAL BILL ON 6/20/2016 FOR \$13.03. PLEASE FIND THE PYMT AND CREDIT HER ACCT; OPImjohnson 10/03/20	OPImjohnson	10/11/2016 03:41 PM
1191710	A 0.1 Supervisor Review	OPPrking 09/01/2016: KIMBERLY LUNDY CALLED. SHE SAID THE WATER IS ATROCIOUS, AND THAT AFTER THE WATER WAS RESTORED, HER HUSBAND TURNED THE FAUCET ON AND THE WATER "STEAMED OUT". SHE STATED THAT A PHARM	OPPrking	09/06/2016 02:37 PM
54795492	A 0.1 Supervisor Review	uswtwestrick 09/02/2016: TALKED TO THE CUSTOMER. ADVISED CUSTOMER ABOUT WATER OUTAGES IN THE AREA AND APOLOGIZED FOR ANY HIGH CHLORINE LEVELS. ADVISED THAT I WOULD SEND OUT A TECHNICIAN TO TEST WATER	uswtwestrick	09/02/2016 04:14 PM
54795492	A 0.1 Supervisor Review	OPPrking 09/01/2016: OPPrking 09/01/2016: KIMBERLY LUNDY CALLED. SHE SAID THE WATER IS ATROCIOUS, AND THAT AFTER THE WATER WAS RESTORED, HER HUSBAND TURNED THE FAUCET ON AND THE WATER "STEAMED OUT". SHE	OPPrking	09/01/2016 06:38 PM
54795610	A 0.1 Supervisor Review	OPjvandelanotte 08/19/2016: SONJA CAMPOS CALLED TO GET HER REFUND OF \$112.24. VER ADDRESS ON ACCT IS CORRECT. FILLED OUT PAPER FORM. VER PH# 352-457-7989.; OPvknights 07/12/2016: updated with mailing	OPjvandelano	08/19/2016 08:22 AM
54798016	A 0.1 Supervisor Review	OPImjohnson 06/16/2016: CUSTOMER CALLED TO SAY SHE DIDNT UNDERSTAND THE NOTICE ON THE DOOR. I ASKED HER WHAT IT SAID AND SHE TOLD ME "THE POLICE WILL BE CALLED IF WATER IS TURNED ON AGAIN". I ADVISE	OPvknights	06/17/2016 08:46 AM
1189825	A 0.1 Supervisor Review	OPjvandelanotte 06/15/2016: MAGGIE BOWEN CALLED 352-793-4033; STATED THAT NOTICE ON DOOR LEFT BY THE TECH STATED HAD NO LEAK; ADV THAT BUCKET TEST IS GOOD ALSO. MAGGIE HAD SURGERY RECENTLY AND IS NOT	OPvknights	06/16/2016 11:19 AM
1189992	A 0.1 Supervisor Review	OPhwhaley 05/20/2016: RET CALL TO MITZI, SHE WAS GOING THROUGH HER LEDGERS AND HER JANUARY AND FEBUARY STATEMENTS BOTH SHOW \$5 LATE FEES, PER HER PMT ARRANGEMENT WITH TODD SHE WAS NOT SUPPOSED TO BE CH	OPvknights	05/20/2016 03:53 PM
54798156	A 0.1 Supervisor Review	OPPrking 04/28/2016: JEROME HILL CALLED REGARDING BASE FEES. HE STATED THE PROPERTY IS CURRENTLY UP FOR SALE AND HE HAD HIS WATER TURNED OFF. ADV. HIM OF BASE FEES AND THAT IF HE CHOOSES TO HAVE WATER	OPvknights	04/29/2016 12:35 PM
54799006	A 0.1 Supervisor Review	OPhwhaley 04/19/2016: RET CALL TO MARYLEE MONAGHAN, SHE IS VERY UPSET ABOUT HER BILL, SPECIFICALLY THE DEPOSIT OF 224.81, SHE DOES NOT FEEL SHE SHOULD HAVE TO PAY THAT BECAUSE SHE IS A LANDLORD AND THIS	OPvknights	04/21/2016 10:46 AM
54798946	A 0.1 Supervisor Review	OPhwhaley 04/19/2016: RET CALL TO MARYLEE MONAGHAN, SHE IS VERY UPSET ABOUT HER BILL, SPECIFICALLY THE DEPOSIT OF 224.81, SHE DOES NOT FEEL SHE SHOULD HAVE TO PAY THAT BECAUSE SHE IS A LANDLORD AND THIS	OPvknights	04/21/2016 10:46 AM
1189992	A 0.1 Supervisor Review	OPsrockett 12/24/2015: 2ND REQUEST - OPsrockett 12/18/2015: MITZIE CALLED REGARDING THE HIGH USAGE ON HER BILLING STATEMENT, IN REVIEWING THE USAGE NO READ FROM 5/4 - 11/6; MITZIE WAS INFORMED SHE WO	uswtwestrick	01/07/2016 10:11 AM
1189836	A 0.1 Supervisor Review	OPtsheegog 12/30/2015: CUST CALLED TO REQUEST CHANGE IN BANKING FOR AUTO PAY; I ADV CUST THAT WE WOULD HAVE TO CANCEL HER AUTO PAY AND MAIL A NEW FORM. ADV THAT IT WOULD GO OUT TODAY; OPImjohnson 12/3	OPImjohnson	12/30/2015 01:43 PM
1189992	A 0.1 Supervisor Review	OPsrockett 12/18/2015: MITZIE CALLED REGARDING THE HIGH USAGE ON HER BILLING STATEMENT, IN REVIEWING THE USAGE NO READ FROM 5/4 - 11/6; MITZIE WAS INFORMED SHE WOULD BE CONTACTED 313-468-2877	OPsrockett	12/18/2015 03:28 PM
54796993	A 0.1 Supervisor Review	OPjdavid 10/01/2015: STEPHANIE CALLED TO MAKE PAYMENT HALF BALANCE CC 63.13; PH # 352-426-4440; SAID IS PLANNING ON PAYING REMAINING BALANCE ON NEXT PAY PERIOD 10/7/15, KNOWS IT IS LATE AND WANTS TO B	OPvknights	10/07/2015 10:51 AM
1189828	A 0.1 Supervisor Review	OPtsheegog 10/01/2015: VAUGHN CALLED IN A CC PYMNT FOR 34.89; Transaction 7574988067 has been successfully ACCEPTED by the system. CUST SAID HIS PROPERTY IS 11538 BECAUSE THERE HAS BEEN A CHANGE	OPtsheegog	10/07/2015 10:42 AM
54796993	A 0.1 Supervisor Review	OPsrockett 09/18/2015: STEPHANIE CALLED REGARDING THE RESULTS FROM TECH, AND THE UNSATISFACTORY REASON FOR HER HIGH USAGE OF WATER, IN REVIEWING ACCOUNT THERE HAS NEVER BEEN ANYMORE THEN 2TGAL OF WATE	OPvknights	09/21/2015 10:16 AM
54795407	A 0.1 Supervisor Review	OPvknights 06/10/2015: SPOKE TO TROY, HE QUESTIONED WHEN JENNIFER RUGG MOVED INTO PROPERTY AND IF ANY OF THIS CUSTOMER'S BALANCE SHOULD BE TRANSFERRED. ADV WILL ASK CUSTOMER FOR COPY OF LEASE FOR JENNI	OPvknights	06/10/2015 02:28 PM
1190729	A 0.1 Supervisor Review	OPhvang 05/14/2015: BERTHA CALLED DISPUTING USAGE OF 2TGAL; SHE ADV SHE BARELY USED THE AVG AMT OF A SINGLE PERSON PER MONTH; ADV HER OF CHARGES AND BILLING PERIOD, ADV HER THAT HER ACCT HAS ONGOING P	OPvknights	05/20/2015 11:43 AM

54796790	A 0.1 Supervisor Review	OPtsheegog 05/07/2015: JOSHUA LEONARD CALLED BECAUSE HE WAS TRYING TO MAKE A PAYMENT OF HALF HIS BILL ONLINE FOR A PAYMENT ARRANGEMENT BUT PAID THE FULL BALANCE. HE SAID HE WAS USING HIS FATHER'S CARD AND HAS TO HAVE	OPtsheegog	05/07/2015 10:07 AM
54796790	A 0.1 Supervisor Review	OPdrbrooks 04/21/2015: JOSHUA CALLED FOR BALANCE ON ACCOUNT AND WANTED TO KNOW WHY HIS BILL WAS SO HIGH. ADVISED THAT IT WAS DUE TO THE TWO DEPOSITS BEING CHARGED ON HIS FIRST BILL. HE NEEDS THE ACCOUNT ADJUSTED	OPvknights	04/23/2015 08:51 AM
54796046	A 0.1 Supervisor Review	OPtsheegog 04/21/2015: DARRELL CALLED IN WANTING INFORMATION ON THE PROCESS OF HIS CREDIT REFUND. ADVISED THAT I WILL HAVE SUPERVISOR LOOK AT ACCOUNT. HE SAYS THEY CONTINUE TO INFORM HIM THAT A SUPERVISOR WILL LOOK	OPvknights	04/22/2015 02:42 PM
1190117	A 0.1 Supervisor Review	OPhvang 04/15/2015: JENNIFER CALLED ADVISED THAT THERE IS A PAYMENT OF 160.14 POSTED ON 3/13/2015 FROM ACCOUNT #119200 AND THE AMOUNT OF 198.98 THAT SHOULD BE POSTED TO ACCOUNT 1190117 INSTEAD; SHE WILL LIKE A CALL	OPvknights	04/22/2015 11:18 AM
1190200	A 0.1 Supervisor Review	OPmccormick 02/06/2015: JENNIFER CALLED AND STATED THAT SHE SENT IN A CHECK FOR 320.28 AND IT WAS SUPPOSED TO BE APPLIED TO TWO SEPARATE ACCOUNTS. \$150.43 WAS TO BE APPLIED TO THIS ACCOUNT # 1190200 AND 169.8	OPvknights	04/22/2015 10:29 AM
1190730	A 0.1 Supervisor Review	OPhvang 04/14/2015: DEBBIE CALLED, NEED ASSISTANCE ON HOW TO PAY ONLINE, SHE WANTED TO MAKE PAYMENT FOR 117.54; ADVISED THROUGH HOW TO PAY ONLINE; CUSTOMER MADE PAYMENT FOR 117.54, CONFIRMATION # IS NKTUJAJ64WKRSE, ADVISED NEW BALANCE	OPvknights	04/20/2015 10:13 AM
1190179	A 0.1 Supervisor Review	OPMCCORMICK 03/30/2015: DANA WESTON CALLED AND STATED THAT HER WATER WAS OFF, JEFF STARKWEATHER IS THE ACCOUNT HOLDER, STATED THAT A VOUCHER OF 200.00 WAS GIVEN TO PAY THE BILL BY THE SALVATION ARMY AND FA	OPgillet	03/31/2015 02:18 PM
1190117	A 0.1 Supervisor Review	OPjdavid 03/30/2015: JENNIFER CALLED VERY UPSET ABOUT WATER QUALITY AND BILL, SAID IS PAYING VERY HIGH BILLS AND IS UNABLE TO USE HER WATER, SAID HAS HAD DIRTY, ORANGISH COLORED WATER FOR A COUPLE MONTHS	OPvknights	03/31/2015 01:20 PM
1189992	A 0.1 Supervisor Review	OPgillet 03/31/2015: MITZI CALLED ABOUT OUTAGE. ADVISED THEY ARE WORKING IN AREA. IF POSSIBLE IN THE FUTURE WHEN THEY ARE GOING TO DO WORK THAT INTERRUPTS SERVICE SHE WOULD LIKE THEM TO PUT OUT A SIGN	OPgillet	03/31/2015 12:38 PM
1190117	A 0.1 Supervisor Review	OPdrbrooks 02/17/2015: JENNIFER CRAMER CALLED ABOUT BILL; SAID SHE HAS ALWAYS PAID BOTH ACCOUNTS (1190117 AND 1190200) WITH ONE CHECK AND THIS MONTH IT WAS ALL APPLIED TO ONE ACCOUNT AND THE OTHER IS	OPleshuba	02/18/2015 10:23 AM
1189992	A 0.1 Supervisor Review	OPgillet 02/10/2015: MITZY CALLED WITH SNOOZE N SCOOT RV CAMPGROUND AND STATED TECH ADVISED HE WOULD BE CONTACTING THEM BACK WITH RESULTS OF WATER TEST. ADVISED OF NOTE IN S.O. THAT STATED WATER WAS CLEAR	OPvknights	02/11/2015 01:48 PM
1190149	A 0.1 Supervisor Review	OPdgross 02/03/2015: CARLOS CALLED IN SAYING HE'S SURPRISED THAT THE 100.07\$ PAYMENT STILL HASN'T GONE THROUGH. HE PAID ON 1/9, WITH CONFIRMATION # PYIUBWQ3VAYMZL ONLINE. HE CALLED AND FAXED IN THE PROOF OF PAYMENT	OPjdavid	02/04/2015 11:21 AM
1190730	A 0.1 Supervisor Review	OPmccormick 01/20/2015: DEBBIE CALLED IN INQUIRING ABOUT HER HIGH BILL. A PAYMENT SHE MADE ON 1/16/15 WAS REVERSED FOR UNKNOWN REASON. INVESTIGATION AND CALL BACK NEEDED. #352-568-0177; OPhvang 01/22/2015	OPvknights	01/30/2015 02:50 PM
1190149	A 0.1 Supervisor Review	OPcvang 01/22/2015: CARLOS CALLED UPSET THAT HE HAD MADE AN ONLINE PAYMENT OF 100.07 ON 1/9/15 WITH A VISA CARD ENDING IN 4318 WITH TRANS ID OF 53084698(XID53084698) AND HE IS UPSET THAT HIS WATER HAS BEEN	OPdgross	01/23/2015 08:54 AM
54795847	A 0.1 Supervisor Review	OPcvang 12/15/2014: ANDREW CALLED STATED THAT HE HAD CALLED BACK IN JUNE OF 2014 TO SET UP ACCOUNT AND HE DID NOT HAVE ACCOUNT SET UP AND CALL BACK ON 11/7/14 AND WAS PUT IN FOR SUPERVISOR REVIEW FOR ADJUSTMENTS AND HE	OPcvang	01/22/2015 06:20 PM
1190117	A 0.1 Supervisor Review	OPjdavid 01/20/2015: MRS CRAMER CALLED ABOUT BILL; SAID SHE HAS ALWAYS PAID BOTH ACCOUNTS (1190117 AND 1190200) WITH ONE CHECK AND THIS MONTH IT WAS ALL APPLIED TO ONE ACCOUNT AND THE OTHER IS SHOWING	OPvknights	01/21/2015 11:05 AM
1190200	A 0.1 Supervisor Review	OPjdavid 01/20/2015: MRS CRAMER CALLED ABOUT BILL; SAID SHE HAS ALWAYS PAID BOTH ACCOUNTS (1190117 AND 1190200) WITH ONE CHECK AND THIS MONTH IT WAS ALL APPLIED TO ONE ACCOUNT AND THE OTHER IS SHOWING	OPvknights	01/21/2015 11:05 AM
54796436	A 0.1 Supervisor Review	OPdrbrooks 01/12/2015: SUSAN CALLED TO SET UP PAYMENT ARRANGEMENT. I WAS UNABLE TO SET UP PAYMENT ARRANGEMENT DUE TO DEPOSITS NOT BEING PAID YET. CAN YOU LOOK INTO SETTING UP THIS PAYMENT ARRANGEMENT	OPdrbrooks	01/12/2015 02:44 PM
1190100	A 0.1 Supervisor Review	OPdrbrooks 12/19/2014: SHENEKA CALLED AND STATED THAT SHE MOVED OUT OF THIS PROPERTY ON 11/1/14 AND CALLED TO HAVE THE WATER DISCONNECTED SO SHE COULD START PAYING DOWN THE AMOUNT THAT SHE OWES. THERE	OPdrbrooks	12/19/2014 10:23 AM

54795487	A 0.1 Supervisor Review	OPcvang 11/07/2014: ANDREW WALDROFF(TENANT) CLLD STATED THAT HE HAS NOT REC'D A BILL AND MOVED INTO PROP ON 6/18/14 ACCT CREATED ON 6/27/14? BUT NO BILL GENERATED. PLEASE LOOK INTO ACCT - HE STATED T	OPcvang	11/07/2014 12:45 PM
54795457	A 0.1 Supervisor Review	OPcvang 10/21/2014: NATALIE CLLD STATED THAT SHE HAD MAILED A MONEY ORDER PYMNT WITH RECEIPT # R204824856467 FOR AMNT OF 75.00 AND HER WATER IS OFF - SHE STATED SHE NEEDS WATER ON - ADV THAT THERE IS	OPcvang	10/21/2014 02:46 PM
1190761	A 0.1 Supervisor Review	OPgillet 10/14/2014: ROOSEVELT CALLED TRYING TO PAY ONLINE. HE COULD NOT GET WEBSITE TO WORK AND I WALKED THROUGH WITH HIM ON THE PHONE. ACCT WAS SET UP BUT WOULD NOT LET HIM LOG IN. OFFERED TO PUT I	OPgillet	10/14/2014 06:22 PM
54795715	A 0.1 Supervisor Review	OPdrbrooks 10/08/2014: JEANNIE CALLED AND STATED THAT SHE MADE A PAYMENT OF 253.17 THAT HAS NOT POSTED TO HER ACCT. SHE STATED THAT THE PAYMENT HAS CLEARED HER BANK BUT DID NOT HAVE AN EXACT DATE AS T	OPdrbrooks	10/08/2014 09:04 AM
54795440	A 0.1 Supervisor Review	OPgillet 10/06/2014: RETURNED VM TO EDITH AND SHE WOULD LIKE DEPOSIT APPLIED TO FINAL BILL AND THEN CREDIT REFUNDED TO HER. UPDATED FOWARDING ADDRESS ON ACCT. PHONE # 813-480-9637	OPgillet	10/06/2014 03:54 PM
1190729	A 0.1 Supervisor Review	OPcvang 09/18/2014: CLLD BERTHA AND ADV THAT THERE WAS A LEAK THAT SHE HAD TO REPAIR LAST WEEK AND HER NORMAL USAGE IS 1-2T GAL AND IT HAD JUMPED TO 5T GAL IN JULY AND ANOTHER INCREASE TO 7T GAL FOR USAG	OPjiscott	09/22/2014 09:33 AM
54795527	A 0.1 Supervisor Review	OPgillet 09/16/2014: NELLIE CALLED AND SHE CANNOT CREATE AN ACCOUNT TO PAY. HER DISC NOTICE IS DUE TODAY. SHE TRIED SETTING UP ACCT UNDER 2 DIFFERENT EMAILS: NELLIESCROGGINS40@YAHOO.COM AND NSWATERBI	OPgillet	09/16/2014 05:43 PM
54795841	A 0.1 Supervisor Review	OPgillet 09/11/2014: HEATHER CALLED AND HUSBAND LOST JOB. HE STARTS NEW JOB ON MONDAY. GAVE HER INFO FOR PA AND ONCE HE GETS PD SHE SHOULD BE ABLE TO DO HALF OF PAST DUE TO SET UP PA. HER DISC IS SET	OPgillet	09/11/2014 02:40 PM
54795487	A 0.1 Supervisor Review	OPrewariboko 09/08/2014: NEW OWNERS CALLED BECAUSE THEY HAVEN'T RECEIVED A BILL. THEY MOVED IN IN JUNE. PLEASE CLOSE SERVICE ORDER.	OPrewariboko	09/08/2014 12:39 PM
54795655	A 0.1 Supervisor Review	OPvknight 08/12/2014: KETZALZIN HERNANDEZ CALLED TO CHECK ON HER FIRST BILL, SHE HAS NOT REC'D IT YET; REVIEWED SERVICE ORDERS- ORDER 8453 WAS NOT CLOSED; ADV WILL NOTIFY SUP TO CLOSE THE ORDER TO CRE	OPlparkos	08/25/2014 05:39 PM
54795356	A 0.1 Supervisor Review	OPcvang 08/20/2014: THOMAS CLLD STATED THAT HE MOVED OUT ON 6/30/14 AND IS STILL GETTING A BILL FOR USAGE IN JULY - PLEASE RE ADJUST ACCT AND HE WOULD LIKE A CLL BACK AS TO WHEN HE WILL RECEIVE HIS RE	OPlparkos	08/21/2014 09:37 AM
54795715	A 0.1 Supervisor Review	OPgillet 08/06/2014: JEANNIE CALLED BACK ABOUT NOTICE WITH THE AMOUNT THAT SHE OWED. THE MONEY THAT SHE PREVIOUSLY PAID HAS NOT BEEN POSTED TO HER ACCOUNT YET. NEEDS SOMEONE TO LOOK INTO THIS TO MAKE	OPgillet	08/06/2014 03:28 PM
54795407	A 0.1 Supervisor Review	OPsmbannie 07/31/2014: Returned 5pm vm- Jennifer called to say she still has no water. She was told it would be on today. I apologized and assured her it will be turned tomorrow. her # is 352-457-9827	OPlparkos	08/01/2014 11:52 AM
1190189	A 0.1 Supervisor Review	OPcvang 07/23/2014: MICHAEL CLLD STATED THAT HE HAS NO WATER AND HAD SET UP A PAYMENT ARRANGEMENT AND STATED THAT HIS WATER SHOULD NOT BE TURNED OFF. - ADV THAT THERE WAS A PAST DUE BUT PAYMENT ARRANG	OPjohnson	07/24/2014 10:39 AM
54795715	A 0.1 Supervisor Review	OPslarson 07/15/2014: JEANNIE (260-440-9360) CALLED BACK ABOUT HER ONLINE CC PAYMENT OF 253.17 THAT SHE PAID ON 07-01-14. SHE STATED THAT @ 4:56PM, SHE RECEIVED CONF# 50813662. I VERIFIED THAT THIS	OPlparkos	07/23/2014 01:14 PM
54795715	A 0.1 Supervisor Review	OPslarson 07/09/2014: JEANNIE (260-440-9360) CALLED AND STATED THAT SHE PAID 253.17 ON 07-01-14 AT MYWATERSERVICE.COM, AND IS ASKING WHEN THAT PAYMENT WILL POST TO HER ACCOUNT? SHE STATED THAT SHE RE	OPlparkos	07/22/2014 12:48 PM
1193978	A 0.1 Supervisor Review	OPgillet 04/24/2014: ROBERT YADE CALLED AND SAID HE DOES NOT RECALL RECIEVING THE CREDIT REFUND CHECK. ADVISED HIM IT WAS MAILED ON 2/21. HE SAID IT COULD HAVE GOTTEN TO THEM AND HE CANT REMEMBER BU	OPrccowdery	04/25/2014 03:27 PM
1190761	A 0.1 Supervisor Review	OPajjakes 04/14/2014: ROSELL CALLED-SHE HAS 6 PEOPLE LIVING IN HER PROPERTY AND IS CONVINCED THAT WE ARE READING HER NEIGHBORS METER AND CHARGING HER. SHE WAS NOT AT HOME TO READ THE METER TODAY AND	OPrccowdery	04/15/2014 10:42 AM
1189987	A 0.1 Supervisor Review	OPcvang 04/08/2014: BRITTANY KELLY (TENANT) CALLED WITH MOVE IN INFORMATION - ADVISED THAT SUPERVISOR WILL REVIEW AND CALL HER BACK TO SEE HOW TO SET UP ACCOUNT - PHONE # 907-687-0939 EFF 4/8/14 - FIL	OPrccowdery	04/10/2014 01:37 PM
1191174	A 0.1 Supervisor Review	OPvknight 03/17/2014: MARK WOULD LIKE TO TALK TO A SUPERVISOR BECAUSE HE FEELS THE WATER IS TOO EXPENSIVE AND HE HAS COMPARED OTHER AREAS AND IS NOT HAPPY WITH THE PRICE. PLEASE CALL HIM AT 352-457-12	OPrccowdery	03/18/2014 08:54 AM

1194298	A 0.1 Supervisor Review	OPvknight 03/12/2014: CALLED CAROL AT 813-701-7654; SHE SAID THEY MOVED OUT 12/1/13 AND GAVE FORW ADDRESS; UPDATED ACCOUNT; PLEASE ADJUST ACCOUNT FOR MOVE OUT DAY OF 12/1/13 AND CALL CAROL BACK AND LE	OPvknight	03/12/2014 10:06 AM
1191749	A 0.1 Supervisor Review	OPigillet 02/11/2014: SHAVON CALLED TO SET UP SERVICE FOR BROTHER IN LAW B/C HE DOESN'T SPEAK GOOD ENGLISH. EFFECTIVE 2/7/14 EBERTO IS NEW TENANT. WANTS TO PAY DEPOSIT AND HAVE WATER TURNED ON TOMORRO	OPrccowdery	02/12/2014 10:37 AM
1190059	A 0.1 Supervisor Review	OPslarson 01/22/2014: MICHAEL BARTLETT (352-569-1252 OR 352-422-5276) CALLED AND CONFIRMED THAT MICHAEL SKIPPER IS THE NEW TENANT AT PROPERTY. I ADV. HIM OF BALANCE LEFT BY PREVIOUS OWNER - HE STATED	OPslarson	01/22/2014 05:09 PM
1189429	A 0.1 Supervisor Review	OPigillet 01/09/2014: SPOKE WITH TAMMY. SHE WAS VERY CONFUSING AND DIDN'T EVEN KNOW WHAT ADRESS SHE WAS CALLING FOR. HAD TO LOOK IT UP UNDER THE NAME TULLER. TAMMY WANTS THE MAILING ADRESS UPDATED TO:	OPigillet	01/09/2014 07:14 PM
1189826	A 0.1 Supervisor Review	OPrewariboko 01/08/2014: MARY LINDSEY HAS CALLED AGAIN REQUESTING TO HAVE HER WATER LINES FLUSHED. HER WATER'S BEEN DISCOLORED SINCE LAST THURSDAY 1/2/14 BUT SHE'S BEEN RUNNING THE WATER, SHE WENT TO	OPrccowdery	01/09/2014 10:21 AM
54795332	A 0.1 Supervisor Review	OPrewariboko 12/16/2013: JERRI CALLED FOR UPSET ABOUT HER BILL. SHE STATED SHE WAS NOT INFORMED OF ANY DEPOSITS SHE HAD TO PAY WHEN SHE CALLED TO SET UP HER ACCOUNT. SHE STATED IF SHE HAD BEEN INFORME	OPrccowdery	12/17/2013 09:13 AM
1189987	A 0.1 Supervisor Review	OPjiscott 11/07/2013: Sandra Cassels called, 352-457-0819, she is mother to Carl Cassels and Cory Cassels. She stated that Corey and Carl were living together, Carl moved out in October and the servi	OPrccowdery	11/08/2013 01:00 PM
1191108	A 0.1 Supervisor Review	OPrewariboko 11/05/2013: CRYSTAL CALLED TO SET UP HER ACCOUNT ON 9/20/13, THE SERVICE ORDER IS IN PLACE BUT THE ACCOUNT HAS NOT BEEN SET UP. SHE IS VERY UPSET BECAUSE SHE WAS TOLD SHE WILL BE GETTING	OPrccowdery	11/06/2013 03:04 PM
1193978	A 0.1 Supervisor Review	OPslarson 09/16/2013: ROBERT YADE (352-585-0002) CALLED AND STATED THAT HE IS THE LANDLORD OF THIS PROPERTY, AND HE HAS HAD TENANTS MOVE IN AND THEN MOVE OUT. HE STATED THAT HE DOES NOT FEEL IT IS FA	OPrccowdery	09/17/2013 09:57 AM
1189426	A 0.1 Supervisor Review	OPdrbrooks 08/29/2013: BILL RETURNED TO US BY USPS. CALLED MATTHEW TO GET UPDATED MAILING ADDRESS. UPDATED MAILING ADDRESS PER CUSTOMER REQUEST. HE STATED THAT HE MOVED OUT OF THE PROPERTY IN FEBRUARY	OPdrbrooks	08/29/2013 05:53 PM
1190274	A 0.1 Supervisor Review	OPdrbrooks 08/23/2013: AMANDA CALLED AND STATED THAT HER STATEMENT SHOWS THAT SHE ONLY MADE A PAYMENT OF 336.XX WHEN SHE MADE A PAYMENT OF 536.XX. SHE WANTS TO KNOW WHY HER BILL DOES NOT REFLECT ACCUR	OPrccowdery	08/26/2013 07:38 AM
1190726	A 0.1 Supervisor Review	OPdrbrooks 08/22/2013: KRIS CALLED AND STATED THAT THERE SHOULD BE A CREDIT ON HIS ACCT. HE STATED THAT THERE WERE TWO 5.00 FEES APPLIED TO HIS ACCT THAT HE WAS TOLD WOULD BE CREDITED TO HIS ACCT. UPO	OPdrbrooks	08/22/2013 08:10 AM
1189976	A 0.1 Supervisor Review	OPahahn 08/15/2013: KIM WANTS TO SET UP A PAYMENT ARRANGEMENT TO AVOID DISCONNECT. SHE CAN PAY \$150 THIS WEEKEND AND THE REMAINING BALANCE DUE ON AUGUST 23RD. THE MATRIX SAID 50% DOWN AND THE REST W	OPrccowdery	08/16/2013 02:25 PM
1191922	A 0.1 Supervisor Review	OPrewariboko 08/09/2013: MECHELLE CALLED, SHE STATED WHEN SHE STARTED THE ACCOUNT SHE WAS NOT INFORMED THAT SHE WILL HAVE TO PAY A DEPOSIT, AND SHE ASSUMED SHE WOULDN'T BECAUSE WHEN THEY WERE WITH AQU	OPrccowdery	08/12/2013 02:05 PM
1189972	A 0.1 Supervisor Review	OPsmbannie 07/22/2013: Lisa called to say she cannot pay anything on her account until 8/1/13, Her call back is 813-395-4730; OPrccowdery 07/23/2013: Returned call to Lisa - advised that if she has	OPrccowdery	07/23/2013 08:18 AM
1189465	A 0.1 Supervisor Review	OPslarson 07/15/2013: SANDY (352-793-5348) CALLED IN AND STATED THAT THE CLOSING THAT WAS SCHEDULED FOR THE 16TH HAS BEEN CANCELLED, AND SHE IS ASKING THAT WE DISCONNECT THE WATER COMPLETELY, AS THEY	OPrccowdery	07/22/2013 12:09 PM
1189465	A 0.1 Supervisor Review	OPjiscott 07/11/2013: Joseph Cabana called, he stated that he has owned this property for 25 years and does not know who Dell Fuller is. He wants to list the property for sale and needs the water tur	OPrewariboko	07/12/2013 03:56 PM
1190113	A 0.1 Supervisor Review	OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE ACCOUNT FROM AQUA AND SHOULD NOT HAVE BEEN GETTING BILLED. EXPLAINED THAT SHE WASN'T BILLED FOR USAGES BUT BA	OPrccowdery	06/25/2013 01:27 PM
1190729	A 0.1 Supervisor Review	USWdpagenhardt 06/24/2013: Called Ms. Bertha Graves 352-793-5998. Call was in regard to billing concern Ms. Graves had that she had sent to FPSC. I explained to Ms. Graves that her 5/16 billing stat	USWdpagenhar	06/24/2013 11:39 AM
1189826	A 0.1 Supervisor Review	OPrewariboko 05/28/2013: MARY LINDSEY CALLED TO SPEAK WITH A SUPERVISOR. SHE SAID SHE'S BEEN CALLING ALL DAY. SHE WENT TO THE WATER PLANT, JUST AS SHE ALWAYS DOES, TO ASK IF WE COULD BACK WASH ONCE A	OPrccowdery	05/28/2013 03:16 PM

1190729	A 0.1 Supervisor Review	OPdrbrooks 04/16/2013: JOY CALLED AND STATED THAT SHE JUST RETURNED TO THE PROPERTY FROM VACATION AND WENT TO CHECK HER METER. WHEN SHE DID SHE NOTICED THAT HER METER WAS COMPLETELY BURIED IN DIRT. SH	OPrccowdery	04/17/2013 08:41 AM
54822494	C 2.3 Note From Tech	USWealicea 07/03/2019: CUSTOMER CALLED IN SAYING THE WATER TASTES BAD AND HAS FOR THE PAST COUPLE OF DAYS; PLZ INSPECT & PROVIDE READ WHEN COMPLETE- no one home at time of inspection water was brown w	USWealicea	07/03/2019 10:35 AM
54799578	C 2.3 Note From Tech	OPvwinkler 04/27/2018: SABRINA CALLED IN LOOKING TO MAKE PAYMENT. ADV SENT TO COLLECTIONS AND GAVE HER THE NUMBER. ALSO UPDATED THE PH#	OPvwinkler	04/27/2018 10:31 AM
54797805	C 2.3 Note From Tech	OPmwilliams 03/24/2017: TAMISHA MOBLEY IS AWARE OF THE BWN FROM DOOR TAG, BUT SAYS WATER IS ALSO BROWN--NOTIFYING SUPERVISOR TO ALERT TECHS.	OPmwilliams	03/24/2017 07:17 AM
54797960	C 2.3 Note From Tech	OPvknight 03/07/2016: Couldn't leave water on.ran 30 gallons meter kept spinning.read 026006.x	OPvknight	03/07/2016 09:08 AM
1189992	C 2.3 Note From Tech	OPvknight 10/09/2015: Per Todd: " read 023102xx Leak was on customer side between meter and back flow. Customer repaired before arrival. Talked with customer."	OPvknight	10/09/2015 11:19 AM
1189827	C 2.3 Note From Tech	OPlparkos 08/22/2014: 8/22/14-EMAIL FROM TECH, UNABLE TO LOCATE METER, WATER WASN'T SHUT OFF.	OPlparkos	08/22/2014 10:56 AM
1190761	C 2.3 Note From Tech	OPlparkos 08/22/2014: EMAIL FROM TECH, UNABLE TO LOCATE METER, WATER WASN'T SHUT OFF.	OPlparkos	08/22/2014 10:53 AM
54800725	E 4.3 Estoppels Info Requested	OPlmjohnson 12/12/2018: FAXED TAYLOR WITH WHITE GLOVE TITLE 352-394-7298; DOC REF 18121201; CLOSING 12/17/2018; PAST DUE \$310.47; NO CURRENT. ACCTS SENT TO BAD DEBT. BUYER: MARK EVANS	OPlmjohnson	12/12/2018 08:48 AM
54800260	E 4.3 Estoppels Info Requested	OPpknight 08/23/2018: FAXED TAYLOR MUNICIPAL LIEN 1-352-394-7298 TRANSACTION HISTORY; REF# 18082302; CLOSING DATE 8/24/18; LAST READ DATE 8/7/18; NO PAST DUE; CURRENT DUE \$18.76; ESTIMATED FINAL \$18/9	OPpknight	08/23/2018 11:16 AM
54795457	E 4.4 Excess System Events	OPvknight 10/21/2014: NATALIE CALLED BECAUSE HER WATER IS SHUT OFF AND SHE SAID SHE SENT IN A 75.00 MONEY ORDER TOWARD THE PAST DUE BAL OF 104.28; SHE SAID THAT THE LAST BILL SHE REC'D WAS HER AUG STM	OPvknight	10/21/2014 04:00 PM
1190100	E 4.4 Excess System Events	OPrewariboko 09/18/2014: SHENKA CALLED WITH HER CONFIRMATION # FOR HER 20.00 ONLINE PAYMENT, NCKOCW4NORQHJG. UNFORTUNATELY, THE PAYMENT WAS NOT REFLECTING THE "VIEW ONLINE PAYMENTS" TAB SO ADVISED WE	OPlgillet	09/18/2014 03:58 PM
1190090	E 4.4 Excess System Events	OPvknight 08/22/2014: CHEYENNE (GIRLFRIEND) CALLED WITH PYMT INFO AND TO MAKE A PYMT ARRANGEMENT FOR ZACK; ADV HE WILL NEED TO CALL TO SET UP THE ARRANGEMENT AS SHE IS NOT LISTED ON THE ACCT; THE CALL	OPvknight	08/22/2014 08:27 AM
54821831	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 01/31/2019: ANGELLA GOODMAN CALLED UPSET HER WATER IS TURNED OFF, WITH ALL THE PROBLEMS SHE HAS HAD WITH OUR WATER: ADV PAST DUE HAS TO BE PAID BEFORE WATER WILL BE RECONNECTED: SHE ADV	OPvweinberge	01/31/2019 04:04 PM
54797805	F 5.0 No Water - Sewer / Service Interruption	OPrking 05/30/2018: TAMISHA MOBLEY CALLED FOR TOTAL AMOUNT DUE IN ORDER TO RESTORE SERVICE. ADV. HER \$153.71. SHE ASKED IF SHE COULD BE RECONNECTED IF SHE PAID \$100. ADV. HER THAT BECAUSE SHE IS DISCO	OPrking	05/30/2018 05:06 PM
54800854	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 05/09/2018: BRIANNA FLANNERY CALLED FOR WATER ON ADV WILL CREATE S/O WE DO NOT GUARENTEE SAME DAY SERVICE	OPvweinberge	05/09/2018 01:49 PM
54799470	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 04/27/2018: DARRYL CALLED. PAID HIS PAST DUE BALANCE. CREATED S.O. FOR NON PAY RECONNECT	OPlmjohnson	04/27/2018 10:19 AM
54799470	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 04/25/2018: DARRYL GILBERT REQ HAVE HIS WATER TURNED BACK ON UNTIL FRIDAY; ADV NO PAY ARRANGMENTS AFTER NON PAY DISCO	OPvweinberge	04/25/2018 04:04 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPvwinkler 04/12/2018: MITZI CALLED IN WITH NO WATER. CREATED AND DISPATCHED S.O.	OPvwinkler	04/12/2018 11:10 AM
54820960	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 04/11/2018: AMANDA CALLED. SAYS THERE IS NO WATER. ADV WE DID NOT TURN THEM OFF. CREATED S.O. FOR METER INSPECTION	OPlmjohnson	04/11/2018 07:18 AM
54800854	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/07/2018: BRIANNA FLANNERY CALLED TO HAVE HER SERVICE RESTORED. ADV. HER THAT WE DON'T GUARENTEE SAME DAY SERVICE, HOWEVER IF I PUT A S/O THROUGH AND IT IS RESTORED TONIGHT, THERE IS AN AFTE	OPrking	03/07/2018 03:43 PM
54800854	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 02/14/2018: BRIANNA FLANNERY ADV SHE HAS NO WATER; ADV TECH WAS DISPATCHED OUT	OPvweinberge	02/14/2018 03:26 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPrking 02/14/2018: MITZI WITH SNOOZE N SCOOT RV CAMPGROUND INC. CALLED TO REPORT NO WATER. ADV. HER I WOULD REPORT IT TO SUPERVISOR.	OPrking	02/14/2018 03:15 PM
1189825	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 01/05/2018: MAGGIE BOWEN REQ RECONNECT & COURTESY WAIVE; ADV WILL DISPATCH TECH, ADV 1 TIME COURTESY WAIVE OF \$20.00 ON LATE FEES	OPvweinberge	01/05/2018 10:45 AM
54800630	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 12/28/2017: MEGAN CALLED TO GET BALANCE TO HAVE WATER RECONNECTED. SAID SHE RECEIVED 2 BILLS THAT SAID SHE HAD UNTIL 1/4 TO PAY. ADV THAT ANYTIME SHE IS PAST DUE SHE IS ELIGIBLE FOR DISCON	OPlmjohnson	12/28/2017 08:49 AM
54795492	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 11/29/2017: NON PAY DISCONNECT ISSUED TODAY. EMAILED TECHS TO PULL METER AS THERE IS CONSTANT USAGE SINCE LAST DISCONNECT AND BILL IS OVER \$1000.	OPlmjohnson	11/29/2017 07:36 AM

54796932	F 5.0 No Water - Sewer / Service Interruption	OPwinkler 11/14/2017: MELISSA CALLEDIN AND LEFT VM FOR NO WATER. RETURNED CALL, LET HER KNOW I WAS DISPATCHING A TECH	OPwinkler	11/14/2017 07:28 AM
54799602	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 10/17/2017: VIRGINIA SOTO ADV NO WATER; ADV FLUSHING HYDRANTS	OPvweinberge	10/17/2017 05:31 PM
1191922	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 10/17/2017: MECHELLE EVERETT ADV NO WATER; ADV FLUSHING HYDRANTS	OPvweinberge	10/17/2017 04:18 PM
1189826	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 10/17/2017: MARY LINDSEY ADV NO WATER; ADV FLUSHING HYDRANTS	OPvweinberge	10/17/2017 04:11 PM
54800683	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 10/17/2017: BRANDY GOODIN CALLED ABOUT NO WATER; ADV FLUSHING THE HYDRANTS RIGHT NOW	OPvweinberge	10/17/2017 04:00 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPrking 10/17/2017: MITZI HODGES CALLED TO REPORT WATER OUTAGE, ADV. HER THAT IT'S BECAUSE THEY ARE FLUSHING THE HYDRANTS AND IT SHOULD CORRECT ITSELF WHEN THEY ARE DONE AND THAT I DON'T KNOW WHEN THE	OPrking	10/17/2017 03:53 PM
54800519	F 5.0 No Water - Sewer / Service Interruption	OPmwilliams 09/26/2017: JANET GOODWIN CALLED TO SAY THAT HER SISTER WAS AT THIS RESIDENCE 2 DAYS AGO AND THERE WAS NO WATER. EXPLAINED THAT RECOVERY EFFORTS ARE CONTINUING IN THE AREA. SHE WILL CALL	OPmwilliams	09/26/2017 10:31 AM
54799470	F 5.0 No Water - Sewer / Service Interruption	OPpnnorris 09/20/2017: DARRYL CALLED TO SEE WHEN WATER WOULD BE RESTORED. ADVISED THAT CANT GIVE EXACT DATE.	OPpnnorris	09/20/2017 02:27 PM
54799689	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/20/2017: BRIDGET KRONNER CALLED TO FOR ETA ON WATER; ADV TECHS WORKING AS HARD AND FAST AS THEY CAN	OPvweinberge	09/20/2017 01:00 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/20/2017: LMOM FOR MITZY ADV S/O AND TECHS ARE WORKING ON PROBLEM	OPvweinberge	09/20/2017 12:20 PM
54797805	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/20/2017: TAMISHA MOBLEY CALLED FOR ETA ON WATER; ADV TECHS WORKING AS FAST AS POSSIBLE	OPvweinberge	09/20/2017 11:14 AM
54796769	F 5.0 No Water - Sewer / Service Interruption	OPpnnorris 09/20/2017: LILY CALLED TO SEE WATER WOULD BE ON. ADVISED THAT I CANT GIVE A EXACT DATE.	OPpnnorris	09/20/2017 10:12 AM
1189847	F 5.0 No Water - Sewer / Service Interruption	OPrking 09/19/2017: CHRISTINA PEGG CALLED TO SEE WHEN THE WATER WOULD BE RECONNECTED. ADV. HER THAT THE TECHS ARE WORKING TO RESTORE WATER BUT NO ETA.	OPrking	09/19/2017 06:03 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/19/2017: MELANIE EVANS CALLED FOR ETA ON WATER; ADV WILL FORWARD INFORMATION	OPvweinberge	09/19/2017 05:54 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/19/2017: MITZY FROM SNOOZE & SCOOT CALLED ADV STILL NO WATER; ADV WILL CREATE S/O & SEND TECH	OPvweinberge	09/19/2017 03:48 PM
1189837	F 5.0 No Water - Sewer / Service Interruption	OPrking 09/19/2017: ERICKA SKIPPER CALLED TO REPORT NO WATER. NOTIFIED SUPERVISOR.	OPrking	09/19/2017 03:48 PM
54796769	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/19/2017: LILY DORNINEY CALLED TO SEE WHEN WATER WILL BE ON; ADV TECHS ARE WORKING ON IT SHOULDN'T BE TO MUCH LONGER	OPvweinberge	09/19/2017 02:32 PM
54799768	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 09/19/2017: MELISSA CALLED ABOUT HER WATER BEING OFF. ADV WE DISPATCHED AN ORDER FOR TODAY. SHE WILL CALL BACK TO MAKE PAYMENT ARRANGEMENTS.	OPlmjohnson	09/19/2017 01:06 PM
54796433	F 5.0 No Water - Sewer / Service Interruption	OPrking 09/18/2017: RETURNED MESSAGE TO ROBERT, HE IS WONDERING IF THE WATER WILL BE ON SOON. ADV. HIM THAT THEY ARE WORKING TO RESTORE.	OPrking	09/18/2017 04:24 PM
54799470	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/18/2017: BRANDI GILBERT CALLED TO SEE WHEN THEY WILL HAVE WATER; ADV TECHS WORKING AS FAST AS THEY CAN	OPvweinberge	09/18/2017 03:00 PM
1190730	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/18/2017: CALLED TO SEE ABOUT WATER; ADV CALLING TECHS NOW	OPvweinberge	09/18/2017 11:20 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 09/18/2017: MITZI CALLED AGAIN TO SEE WHEN THEY WOULD HAVE WATER. ADV I DO NOT HAVE AN EXACT DATE AND/OR TIME.	OPlmjohnson	09/18/2017 09:29 AM
54797996	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 09/18/2017: DEANNA CALLED TO SEE WHEN WATER WOULD BE RESTORED. ADV THE TECHS ARE WORKING ON IT.	OPlmjohnson	09/18/2017 08:52 AM
54799602	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 09/18/2017: RETURNED VM TO VIRGINIA. NO ANSWER; LMOM THAT WE ARE AWARE THERE IS NO WATER AND CREWS ARE WORKING ON IT.	OPlmjohnson	09/18/2017 08:32 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 09/12/2017: MITZI CALLED AGAIN. ADV WE ARE AWARE THEY ARE OUT OF WATER. TECHS ARE WORKING ON GETTING SERVICE BACK TO EVERYONE	OPlmjohnson	09/12/2017 02:33 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPmwilliams 09/12/2017: RET'D CALL TO MITZI RE: NO WATER; LMOM ADV THAT WE ARE AWARE AND WILL HAVE TECH OUT AS SOON AS REACTIVATION OF STAFF IS POSSIBLE.	OPmwilliams	09/12/2017 08:41 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/11/2017: CALLED TO REPORT NO WATER.	OPvweinberge	09/11/2017 06:28 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 08/10/2017: JOHN SNOOZE N SCOOT JUST CALLED WATER BACK ON	OPvweinberge	08/10/2017 04:27 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/10/2017: SNOOZE N SCOOT RV CAMPGROUND INC. CALLED TO REPORT NO WATER. ADV. HIM I WOULD NOTIFY A TECH.	OPrking	08/10/2017 04:25 PM
54800328	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/10/2017: ARIEL LARA CALLED TO REPORT THAT THE WATER PRESSURE IS LOW TO NONE. ADV. HER I WOULD NOTIFY A TECH.	OPrking	08/10/2017 04:04 PM
54800287	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/10/2017: RUSSELL CALLED TO REPORT THAT HE DOESN'T HAVE ANY WATER, DISPATCHED S/O.	OPrking	08/10/2017 03:56 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 06/26/2017: MITZI CALLED TO REPORT NO WATER. CREATED S.O.	OPlmjohnson	06/26/2017 09:33 AM
54798016	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 06/21/2017: PAST DUE PAID IN FULL. CREATED S.O. TO RECONNECT	OPlmjohnson	06/21/2017 09:34 AM

1189837	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/28/2017: ERICKA SKIPPER CALLED FOR AN ETA ON RECONNECTION OF SERVICE. ADV. HER THE TECH HAS BEEN DISPATCHED, BUT I DON'T HAVE AN ETA.	OPrking	03/28/2017 05:23 PM
54799590	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/28/2017: GRETCHEN METZGEAR CALLED FOR PAST DUE AMOUNT NEEDED TO RESTORE HER SERVICE ADV. HER \$153.02.	OPrking	03/28/2017 05:02 PM
54799841	F 5.0 No Water - Sewer / Service Interruption	OPvknight 03/24/2017: Emailed Rita for direction; have not gotten return call from Samantha with new lease and customer reports the water is back on.	OPvknight	03/24/2017 09:02 AM
54796769	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: RETURNED MESSAGE TO LILY DORNINEY, SHE STATED THAT SHE HAD NO SERVICE. ADV. HER THAT THERE IS AN OUTAGE AND TECHS ARE WORKING TO RESTORE IT.	OPrking	03/22/2017 05:25 PM
54799578	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: RETURNED MESSAGE TO SABRINA SHE INQUIRED ABOUT HER SERVICES. ADV. HER THAT THERE WAS AN ISSUE IN THE AREA THAT COULD BE CAUSING THE OUTAGE, BUT THAT SHE ALSO HAS A BROKEN PAYMENT A	OPrking	03/22/2017 05:20 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: RETURNED MESSAGE TO SNOOZE AND SCOOT RV CAMPGROUND, LMOM.	OPrking	03/22/2017 05:06 PM
54799684	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: JESSICA CARLSON CALLED TO HAVE HER SERVICES RESTORED. SHE STATED THAT SHE HASN'T RECEIVED A BILLING STATEMENT SINCE JAN. AND WASN'T AWARE OF HOW HIGH THE BILL WAS. ADV. HER THAT IN	OPrking	03/22/2017 04:27 PM
54799684	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: BUDDY EVANS CALLED BECAUSE HIS SERVICES HAVE BEEN DISCONNECTED. ADV. HIM THAT IN ORDER TO HAVE HIS SERVICES RESTORED, HE WILL NEED TO MAKE THE FULL PAST DUE AMOUNT. CUSTOMER VERBAL	OPrking	03/22/2017 04:20 PM
1190698	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: MRS. CLEARY CALLED TO REPORT AN OUTAGE. ADV. HER THAT THE TECHS ARE WORKING TO RESTORE SERVICES.	OPrking	03/22/2017 03:44 PM
1191830	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: LAURISSA CAMACHO CALLED TO REPORT HER SERVICE WAS OUT. ADV. HER THAT TECHS ARE WORKING TO RESOLVE THE ISSUE AND SERVICE WOULD BE RESTORED SHORTLY.	OPrking	03/22/2017 03:13 PM
54799602	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: VIRGINIA SOTO CALLED ABOUT LOSS OF WATER. ADV. HER THAT THE TECHS ARE WORKING TO RESOLVE THE ISSUE AND TO BE AWARE THAT A BWN WILL BE ISSUED ONCE SERVICE IS RESTORED.	OPrking	03/22/2017 03:09 PM
54799470	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: DARRYL GILBERT CALLED REGARDING NO WATER. ADV. HIM THE TECHS ARE WORKING TO RESOLVE THIS ISSUE AND HE SHOULD HAVE SERVICE BACK SHORTLY AND HE SHOULD EXPECT TO RECEIVE A BWN.	OPrking	03/22/2017 03:06 PM
54799981	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: CYNTHIA LITTLE CALLED BECAUSE SHE HAS NO WATER. ADV. HER THAT SERVICES WILL BE RESTORED SHORTLY AND THAT SHE WILL RECEIVE A BWN.	OPrking	03/22/2017 02:53 PM
1191922	F 5.0 No Water - Sewer / Service Interruption	ophwhaley 03/22/2017: MECHELLE CALLED TO REPORT HAVING NO WATER, ADV OF THE ISSUE AND THAT SHE WILL BE UNDER A BWN AFTER SERVICE RESTORED	ophwhaley	03/22/2017 02:44 PM
1190095	F 5.0 No Water - Sewer / Service Interruption	ophwhaley 03/22/2017: STEPHANIE CALLED BECAUSE SHE HAD NO WATER, SHE WAS AFRAID IT WAS DUE TO NON-PAYMENT ADV THERE WAS A ISSUE WE ARE WORKING ON IN THE AREA AND THAT SHE HAD UNTIL 3/27 AT 5PM TO GET	ophwhaley	03/22/2017 12:55 PM
54796932	F 5.0 No Water - Sewer / Service Interruption	OPvknight 01/19/2017: MELISSA CALLED TO SAY THAT SHE PAID HER BILL AN HOUR AGO AND THE WATER STILL ISN'T ON; ADV THAT ORDER WAS DISPATCHED AND TECH WILL RESTORE SERVICE BY EOD.	OPvknight	01/19/2017 11:39 AM
54798165	F 5.0 No Water - Sewer / Service Interruption	OPvknight 12/21/2016: GLENA CALLED FOR BAL TO RESTORE SERVICE; SAID SHE HASN'T GOTTEN A BILL IN 2 MONTHS; ADV NO PAYMENT SINCE AUG AND NO RETURN MAIL; SHE WAS UPSET THAT THERE ISN'T A STOREFRONT SHE C	OPvknight	12/21/2016 10:41 AM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPvknight 12/21/2016: MELANIE CALLED TO ASK IF SHE COULD MAKE HER PAYMENT TOMORROW BUT HAVE THE WATER BACK ON TODAY; ADV WILL NEED PAYMENT OF FULL PAST DUE AMT 330.78 BEFORE RESTORE SERVICE; SHE SAID	OPvknight	12/21/2016 09:41 AM
54795492	F 5.0 No Water - Sewer / Service Interruption	OPvknight 12/21/2016: AMANDA CALLED BACK AND GAVE PERMISSION TO ADD DAVID AND GRADY TO ACCT; ASKED TO PAY \$100 TOMORROW TO RESTORE THE SERVICE; ADV WILL NEED FULL PAST DUE AMT AT THIS TIME; ADV TO CAL	OPvknight	12/21/2016 09:25 AM
54798920	F 5.0 No Water - Sewer / Service Interruption	OPvknight 12/14/2016: CALLED AND INFORMED RITA OF NEW TENANT; SHE WILL CONTACT MELISSA AT 254-563-3898	OPvknight	12/14/2016 11:13 AM
54798016	F 5.0 No Water - Sewer / Service Interruption	OPvknight 11/08/2016: ROSA CALLED BACK; SHE SAID THAT HER FULL NAME IS ROSA NICOLE SHAWNTAY WHEN ADV THAT THE LL SAID THE TENANTS ARE RON AND ROSA; SHE ASKED TO MAKE A PAYMENT ON THE ACCOUNT TO HAVE	OPvknight	11/08/2016 08:57 AM
54799590	F 5.0 No Water - Sewer / Service Interruption	OPaatchison 10/18/2016: GRETCHEN CALLED REGARDING THE DOOR TAG LEFT AT THE PROPERTY. ADV THAT SOMETHING WAS RUNNING WHEN THE WATER WAS TURNED ON. IF THAT HAPPENS WE TURN WATER BACK OFF SO IT DOES NOT	OPaatchison	10/18/2016 12:03 PM
1190189	F 5.0 No Water - Sewer / Service Interruption	OPvknight 09/16/2016: Per email with Todd and Troy: 'This customer would like to start service at a property that she was a secondary on in 2014 that was written off for bad debt to the tune of \$1055.	OPvknight	09/16/2016 01:35 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPjvandelanotte 09/02/2016: MITZY WITH SCOOT RV CAMPGROUND 352-568-2003 RE: NO WATER; ADV VICKI SENT EMAIL TO TECH WILL FOLLOW UP.	OPjvandelano	09/02/2016 09:36 AM

1189828	F 5.0 No Water - Sewer / Service Interruption	OPhwhaley 08/31/2016: VAUGHN CALLED, WONDERING WHEN THE WATER WOULD BE BACK ON HE SAID HE DIDNT HAVE A CAR OR ANYWAY TO GO BUY WATER AND WANTED TO KNOW IF SOMEONE FROM THE COMPANY COULD BRING HIM WATER	OPhwhaley	08/31/2016 11:53 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPjvandelanotte 08/31/2016: MITZY WITH SCOOT RV CAMPGROUND 352-568-2003 RE: NO WATER; ADV PUMP CAUGHT ON FIRE AND NEEDS TO BE REPLACED; ADV WORKING TO GET REPLACED AS SOON AS POSSIBLE.	OPjvandelano	08/31/2016 10:32 AM
54796894	F 5.0 No Water - Sewer / Service Interruption	OPjvandelanotte 08/31/2016: REBECCA CLARK CALLED 407-506-3629 RE: NO WATER SINCE 7:30 P.M. LAST NIGHT & STILL NO WATER TODAY; ADV REBECCA THAT WILL LET SUPERVISOR KNOW TO SEND TECH OUT.	OPjvandelano	08/31/2016 07:32 AM
54796932	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: MELISSA DAVIS CALLED WITH NO PRESSURE. ADV. HER TECHS ARE WORKING TO RESTORE SERVICES.	OPrking	08/30/2016 06:59 PM
1189430	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: ELIZABETH CUMBIE CALLED REGARDING NO WATER PRESSURE. ADV. HER THAT THE TECHNICIANS ARE WORKING TOWARDS RESTORATION OF SERVICES.	OPrking	08/30/2016 05:58 PM
1189826	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: MARY LINDSEY CALLED REGARDING NO WATER. ADV. TECHNICIANS HAVE BEEN NOTIFIED AND ARE WORKING TOWARDS A FIX.	OPrking	08/30/2016 05:52 PM
1191922	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: MEHELLE EVERETT CALLED REGARDING NO/LOW WATER PRESSURE. ADV. HER THAT TECHNICIANS ARE WORKING TOWARDS A FIX, BUT THAT NO ETA HAS BEEN GIVEN TO US YET.	OPrking	08/30/2016 05:45 PM
54799470	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: DARRYL CALLED REGARDING NO WATER. ADV. HIM TECHNICIANS ARE IN THE AREA, NO ETA ON THE FIX TIME AND WE HAVE NOT BEEN NOTIFIED AS TO THE ISSUE AS OF YET.	OPrking	08/30/2016 05:38 PM
1189837	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: ERICKA SKIPPER CALLED BECAUSE SHE HAS NO WATER PRESSURE. ADV. HER A TECH HAS BEEN NOTIFIED AND IS AWARE OF THE ISSUE, BUT THAT AT THIS TIME THERE IS NO ETA FIX, OR WORD FROM THE TE	OPrking	08/30/2016 05:15 PM
54797989	F 5.0 No Water - Sewer / Service Interruption	OPvknight 06/20/2016: AMY CALLED RE NON PAY DISCONNECT; SAID SHE MADE PYMT ONLINE LAST NIGHT FOR \$120.00 TO AVOID DISCONNECTION PER AMT LISTED ON HER NOTICE; ADV WILL RECONNECT TODAY WITH PARTIAL PAYM	OPvknight	06/20/2016 10:52 AM
54798163	F 5.0 No Water - Sewer / Service Interruption	OPjvandelanotte 04/20/2016: VANESSA HINTON CALLED RE: DISCONNECT; ADV PAST DUE AMOUNT OF 461.74 THEN WILL RECONNECT. VER PH #.	OPjvandelano	04/20/2016 08:52 AM
54797049	F 5.0 No Water - Sewer / Service Interruption	OPvknight 02/11/2016: ALFREDO CALLED TO SEE IF TECH WOULD BE OUT TODAY; ADV HAVE DISPATCHED ORDER TO TECH.	OPvknight	02/11/2016 03:21 PM
54798020	F 5.0 No Water - Sewer / Service Interruption	OPtsheegog 01/22/2016: RECEIVED A CALL FROM VALENTINO AND HE STATED THAT HE MADE A ONLINE PYMNT FOR 125.98 THIS MORNING AND WAS INFORMED THAT HIS SERVICE WOULD BE RECONNECTED TODAY; I ASKED CUST IF HE	OPtsheegog	01/22/2016 03:19 PM
54797989	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 01/19/2016: AMY CALLED AND IS VERY UPSET ABOUT HAVING NO WATER, SAID PUT A MONEY ORDER OF 200 IN THE MAIL YESTERDAY TO AVOID DISCONNECTION, ADV OF DISCONNECTION PROCESS AND VERIFIED THAT THE	OPvknight	01/19/2016 12:21 PM
54795832	F 5.0 No Water - Sewer / Service Interruption	OPsrockett 12/23/2015: KETZALZIN CALLED TO REQUEST STATUS OF WATER RECONNECT, SHE WAS INFORM TECH WILL BE OUT TONIGHT TO MAKE THE RECONNECTION, EMERGENCY LEAK IN THE AREA, PRIORITY	OPsrockett	12/23/2015 05:12 PM
54795832	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 12/23/2015: KETZALZIN CALLED TO REQUEST RECONNECT, MADE FULL PAST DUE PAYMENT ONLINE 12/22/15, ADV DO NOT PROMISE SAME DAY RECONNECT BUT WILL REQUEST FOR TODAY IN CASE TECH IS IN THE AREA, SA	OPjdavid	12/23/2015 10:17 AM
54797989	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 12/11/2015: AMY CALLED TO SEE IF THE WATER PROBLEM HAS BEEN RESOLVED. SHE DOESNT GET OFF WORK UNTIL 2:00AM AND WANTS WATER WHEN SHE GETS HOME. ALSO, NEVER RECEIVED BILL/PRINTED NEW ONE A	OPlmjohnson	12/11/2015 04:31 PM
1190095	F 5.0 No Water - Sewer / Service Interruption	OPvknight 11/19/2015: STEPHANIE CALLED TO SAY SHE JUST DROPPED A CHECK FOR \$100.00 IN THE MAIL TO AVOID DISCONNECTION AND SHE WOULD LIKE TO KNOW IF WE WILL LEAVE HER WATER ON; ADV WILL NEED PYMT POSTE	OPvknight	11/19/2015 08:04 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPtsheegog 10/26/2015: MITSY CALLED AND STATED THAT SHE HAS NO SERVICE, CUST STATED THAT THE TECH WAS OUT EARLIER, THEY HAD WATER BUT DOESN NOT RIGHT NOW	OPtsheegog	10/26/2015 03:47 PM
1189826	F 5.0 No Water - Sewer / Service Interruption	OPvknight 10/26/2015: MARY CALLED TO REPORT SUDDEN LOSS OF WATER FOR HER PROPERTY AND IS CALLING ON BEHALF OF HER NEIGHBORS AS WELL; ADV WILL DISPATCH TECH TO CHECK IT OUT.	OPvknight	10/26/2015 03:14 PM
1190095	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 09/23/2015: STEPHANIE CALLED ABOUT NO WATER, SAID SHE THOUGHT SHE HAD UNTIL 10/4/15 TO MAKE PAYMENT AND WAS PLANNING ON PAYING WHEN GETS PAID NEXT ON 10/1/15, ADV WAS DISCONNECTED DUE TO PAST	OPtsheegog	09/24/2015 12:47 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPtsheegog 08/19/2015: MELANIE BARR CALLED BECAUSE THE TECH WAS THERE TO SHUT OFF HER SERVICE; ADV THAT WE WOULD NEE THE PAST DUE AMOUNT OF 296.24 TO RESTORE, CUST ASKED IF I COULD PROCESS THE PYMNT T	OPtsheegog	08/19/2015 10:30 AM
1189839	F 5.0 No Water - Sewer / Service Interruption	OPtsheegog 08/18/2015: JERALD CALLED TO CHECK HIS SERVICE BECAUSE HE HAS NO WATER SERVICE; ADV BALC AND DUE DATE; CUST SAID THAT HE HAS BEEN IN THE HOSPITAL AND CANT MAKE A PYMNT UNTIL THE 3RD OF SEPT	OPtsheegog	08/18/2015 04:15 PM

1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknight 08/11/2015: This customer was a non-pay disconnect on 6/17 with a read of 266, she shows a read on 8/3 of 268. There has been no payment on the account or contact from the customer. The tech	OPvknight	08/11/2015 09:29 AM
54796594	F 5.0 No Water - Sewer / Service Interruption	OPhvang 07/22/2015: ROSA CALLED NO WATER; ADV WATER DISCONNECT DUE TO NON PMT, ADV NEED TO MAKE PMT OF 258.59 TO HAVE SERVICE RECONNECTED, CAN PAY W/ CC BY PH W/ 2.60 FEE NEXT BILL OR ONLINE @ WWW.MYW	OPhvang	07/22/2015 06:11 PM
54795847	F 5.0 No Water - Sewer / Service Interruption	OPhvang 07/08/2015: ANDREW CALLED SAID NO WATER, ADV TECH HAS BEEN NOTIFIED ABOUT NO WATER IN AREA, HE SAID OK, VRFY PH.	OPhvang	07/08/2015 02:54 PM
1190729	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 07/08/2015: BERTHA CALLED AND STATED THAT SHE HAS NO WATER. ADVISED HER THAT THE TECH HAS BEEN NOTIFIED BUT WE HAVE NOT BEEN NOTIFIED AS TO WHAT THE ISSUE IS OR HOW LONG IT WOULD BE BEFORE	OPdrbrooks	07/08/2015 02:45 PM
54796932	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 07/08/2015: MELISSA CALLED AND STATED THAT SHE HAS NO WATER. ADVISED HER THAT THE TECH HAS BEEN NOTIFIED BUT WE HAVE NOT BEEN NOTIFIED AS TO WHAT THE ISSUE IS OR HOW LONG IT WOULD BE BEFORE	OPdrbrooks	07/08/2015 02:36 PM
54796993	F 5.0 No Water - Sewer / Service Interruption	OPhvang 07/08/2015: STEPHANIE CALLED SAID THERE IS NO WATER, ADV HER THAT TECH HAS BEEN NOTIFIED, NOT SURE WHAT IS GOING ON IN THE AREA; SHE SAID OK, VRFY PH	OPhvang	07/08/2015 02:35 PM
54797049	F 5.0 No Water - Sewer / Service Interruption	OPj david 07/08/2015: WIFE CALLED ABOUT NO WATER, ADV TECH HAS BEEN NOTIFIED AND WE DONT HAVE AN UPDATE OF ISSUE YET, SAID OK, ASKED ABOUT NOT RECEIVING BILL, ADV HAS NOT GENERATED YET	OPj david	07/08/2015 02:12 PM
1190200	F 5.0 No Water - Sewer / Service Interruption	OPhvang 07/08/2015: JENNIFER(EX WIFE) CALLED SAID NO WATER, ADV PER VICKY, TECH HAS BEEN NOTIFIED ABOUT NO WATER IN THE AREA, SHE REQ TO PUT IN NOTES THAT WATER QUALITY IS BAD, AND THAT HER WATER IS C	OPhvang	07/08/2015 02:06 PM
54796891	F 5.0 No Water - Sewer / Service Interruption	OPhvang 07/08/2015: HARRY CALLED SAID NO WATER, ADV WILL LOOK INTO IT; OPhvang 07/08/2015: VRFY PH	OPhvang	07/08/2015 01:55 PM
1189847	F 5.0 No Water - Sewer / Service Interruption	OPhvang 07/08/2015: CHRISTINA CALLED SAID SHE HAS NO WATER, HER ACCT IS CURRENT, ADV WILL LOOK INTO IT; VRFY PH	OPhvang	07/08/2015 01:35 PM
54796594	F 5.0 No Water - Sewer / Service Interruption	OPhvang 06/30/2015: ROSA CALLED SAID NO WATER, ADV THERE WAS A MALFUNCTION W/ THE FILTER THAT CAUSE LOW WATER PRESSURE, SHE SAID OK, ADV HER TO BOIL WATER, SHE QUESTION WHAT BAL IS, ADV 258.59, OFFER	OPhvang	06/30/2015 09:39 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 06/30/2015: RETURNED VM TO MITZI WITH SNOOZE AND SCOOT RV CAMPGROUND AT 352-568-2003 THAT WAS LEFT AT 6:56AM. SHE STATED THAT SHE HAD NO WATER AT THE TIME OF THE CALL. SHE STATED THAT SHE N	OPdrbrooks	06/30/2015 08:53 AM
1190149	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 06/30/2015: CARLOS CALLED AND STATED THAT THERE IS AN OUTAGE IN THE AREA EFFECTING HIS PROPERTY AND WANTED TO KNOW HOW LONG THE WATER WOULD BE OUT FOR. ADVISED HIM THAT WE DID NOT HAVE A TI	OPdrbrooks	06/30/2015 07:21 AM
54795534	F 5.0 No Water - Sewer / Service Interruption	OPhvang 06/17/2015: KIMBERLY CALLED SAID THAT SHE FORGOT TO CALL IN TO SETUP PMT ARRANGEMENT AFTER SHE MADE PMT PER PREV 5/13/2015, HER WATER IS NOW DISCONNECTED, SHE WANTED TO AMT TO HAVE SERVICE REC	OPhvang	06/17/2015 10:18 AM
1189980	F 5.0 No Water - Sewer / Service Interruption	OPtsheegog 05/22/2015: DAWN (CUSTOMER FIANCE) CALLED TO PROVIDE CONFORMTN NUMB#YUKO5LF48X32XB FOR PYMNT OF 321.89; ADV THAT I COULDNT PROVID ANY INFO FOR ACCT BUT WILL GET THIS TURNED IN AND UPDATED	OPtsheegog	05/22/2015 11:31 AM
54795832	F 5.0 No Water - Sewer / Service Interruption	OPhvang 05/20/2015: KETZALZIN CALLED QUESTION WHY HER WATER IS OFF; ADV WILL LOOK INTO IT; VRFY PH; OPhvang 05/20/2015: UPDATED PH.; OPhvang 05/20/2015: C/B KETZALZIN @ PH 352-457-3767, SPOKE W/ KETZA	OPhvang	05/20/2015 09:42 AM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPcvang 04/23/2015: MELANIE CLLD STATED THAT SHE STILL DOES NOT HAVE WATER - ADV WILL FOLLOW UP WITH TECH AND FIND OUT - CLLD AND SPOKE WITH ROB AND HE STATED THAT HE HAD CLLD TECH AND TECH STATED THA	OPcvang	04/23/2015 07:10 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPhvang 04/23/2015: MELANIE CALLED SAID THERE WAS A NOTE LEFT BY TECH STATING WATER SHUT OFF DUE TO WATER GOING THROUGH METER, SHE ADV SHE IS AT PROP NEEDS WATER TURNED ON, PER VICKI, NOTIFIED TECH.;	OPjillet	04/23/2015 05:22 PM
1189837	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 04/22/2015: ERICKA CALLED TO FIND OUT WHY HER WATER WAS DISCONNECTED. ADVISED HER THAT HER WATER HAS BEEN DISCONNECTED DUE TO A PAST DUE BALANCE OF 223.50. ADVISED HER THAT IF SHE PAYS THAT	OPdrbrooks	04/22/2015 03:11 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPhvang 04/22/2015: MELANIE CALLED QUESTION HOW TO MAKE PMTS; ADV PAY ONLINE @ WWW.MYWATERSERVICE.COM, CALL BACK W/ PMT AMT AND CONF#; ADV PAST DUE BAL 598.47 NEEDS TO BE PAID TO HAVE WATER RESTORE, A	OPhvang	04/22/2015 01:47 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPhvang 04/22/2015: MELANIE(FIANCE) CALLED NEEDS TO KNOW AMT TO PAY TO HAVE WATER RESTORE, ADV ZACK NEEDS TO CALL AND AUTHORIZE TO SPEAK TO HER, SHE IS NOT LISTED ON ACCT; SHE SAID OK.	OPhvang	04/22/2015 09:36 AM
1191187	F 5.0 No Water - Sewer / Service Interruption	OPhvang 04/10/2015: LAKESHA CALLED IN PMT 100.00, CONF# ERP000004ENZDINRD02077RE; VRFY AND UPDATE PH.	OPhvang	04/10/2015 09:46 AM

1191187	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 04/06/2015: LAKESHA CALLED ABOUT NO WATER, SAID SHE DIDN'T KNOW SHE WAS SUPPOSED TO PAY RECONNECTION FEE AS WELL AS PAYMENT, ADV NEED FULL PAST DUE AMOUNT FOR RECONNECTION, SAID DOESN'T HAVE	OPjdavid	04/06/2015 08:51 AM
1190698	F 5.0 No Water - Sewer / Service Interruption	OPhvang 03/31/2015: RETURN VM FROM 2PM(CT) TO CUST @ PH 352-793-8414, NO WATER; S/W JUNE(WIFE) SHE ADV THAT WATER IS BACK ON, RECEIVE BOIL WATER NOTICE.	OPhvang	03/31/2015 03:26 PM
1190730	F 5.0 No Water - Sewer / Service Interruption	OPcvang 03/31/2015: DEBBIE CLLD STATED THAT THERE IS NO WATER - ADV THAT TECHS ARE FLUSHING OUT LINES AT THE PLANT.	OPcvang	03/31/2015 02:58 PM
1189429	F 5.0 No Water - Sewer / Service Interruption	OPcvang 03/31/2015: RETURNED VM FOR TAMMY - SHE ASKED IF WATER WAS OFF DUE TO FLUSHING LINES - ADV SHE IS CORRECT AND ADV BAL.	OPcvang	03/31/2015 02:41 PM
1191922	F 5.0 No Water - Sewer / Service Interruption	OPhvang 03/31/2015: MECHELLE CALLED ADV THAT HER WATER HAS BEEN OFF FOR 3 HRS; ADV THAT LINES WERE BEING FLUSHED, WILL LOOK INTO IT.	OPhvang	03/31/2015 02:15 PM
1189837	F 5.0 No Water - Sewer / Service Interruption	OPgillet 03/31/2015: ERICKA CALLED B/C THEY HAVE NO WATER. ADVISED THEY ARE DOING WORK IN THE AREA CURRENTLY AND WE DO NOT HAVE A TIME FRAME.	OPgillet	03/31/2015 01:12 PM
1189826	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 03/31/2015: MRS LINDSEY CALLED TO ASK WHY THERE IS NO WATER, ADV THEY HAVE REPORTED THERE IS WORK BEING DONE IN HER AREA AND WERE INFORMED MAY BE LOW WATER PRESSURE OR DISCOLORATION, BUT WILL	OPjdavid	03/31/2015 12:24 PM
1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknight 03/26/2015: CUSTOMER CALL TROY RENDELL FOR RECONNECT; REVIEWED ACCOUNT WITH TROY AND HE CREATED PAYMENT ARRANGMENT WITH CUSTOMER TO MAKE PYMT FOR PAST DUE AND AFTER HOURS RECONNECT FEE OF 55	OPvknight	03/26/2015 03:45 PM
1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknight 03/26/2015: LAKESHA CALLED TO HAVE HER WATER RESTORED BY MAKING A PAYMENT ARRANGEMENT; ADV UNABLE TO MAKE ARRANGMENTS ONCE SERVICE IS INTERRUPTED; OFFERED PYMT METHODS; SHE SAID THAT SHE DOE	OPvknight	03/26/2015 10:57 AM
1191187	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 03/26/2015: LAKESHA CALLED ABOUT NO WATER, SAID JUST MADE PAYMENT OF 60.00 ONLINE, VERIFIED PAYMENT, ADV NEED TO PAY FULL PAST DUE PAYMENT OF 145.01 FOR RECONNECTION SO ADDITIONAL PAYMENT OF	OPjdavid	03/26/2015 10:48 AM
1190761	F 5.0 No Water - Sewer / Service Interruption	OPhvang 03/26/2015: ROSELL CALLED ADV WATER HAS BEEN DISCONNECTED, ADV PAST DUE BAL 614.38; CALL WAS DISCONNECT BEFORE I COULD ADV INFO TO PAY ONLINE AND CALL BACK W/ PMT AMT AND CONF# TO HAVE WATER R	OPhvang	03/26/2015 09:52 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPhvang 03/11/2015: MITZI W/ SNOOZE N SCOOT RV CAMPGROUND INC CALLED SAID THERE IS NO WATER; ADV WILL LOOK INTO IT; VRFY PH; OPcvang 03/11/2015: spoke with Mitzi regarding no water and adv that tech w	OPcvang	03/11/2015 05:21 PM
1189837	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 03/11/2015: ERICKA CALLED AND STATED THAT SHE HAS NO WATER. ADVISED HER THAT I WOULD LOOK INTO THIS AND SHE WOULD GET A CALL BACK AT 352-303-1853.	OPdrbrooks	03/11/2015 03:56 PM
54795847	F 5.0 No Water - Sewer / Service Interruption	OPgillet 01/23/2015: ANDREW CALLED WITH CONF # 5RF5V9YXGNHRC1. CONFIRMED PMNT ONLINE AND PUT IN SERVICE ORDER. ADVISED I WOULD CONTACT CUST BACK IF WE COULD NOT DISPATCH TECH TODAY.; OPdgross 01/23/2	OPdgross	01/23/2015 02:27 PM
54796594	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 01/23/2015: CALLED ROSA AT 352-457-0253 TO LET HER KNOW THE TECH WAS AT HER PROPERTY TO TURN WATER ON AND HAD TO TURN IT BACK OFF DUE TO METER SPINNING; NO MESSAGE WAS LEFT AS THERE IS NOT A	OPjdavid	01/23/2015 11:32 AM
1190149	F 5.0 No Water - Sewer / Service Interruption	OPhvang 12/18/2014: CARLOS CALLED WANTS TO KNOW WHY WATER IS OUT; ADV THERE IS BOILING WATER NOTICE SENT OUT; VRFY PHONE	OPhvang	12/18/2014 09:40 AM
54796347	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 12/18/2014: HEATHER CALLED ABOUT NO WATER SAID LAST NIGHT IT HAD SMELLED BAD AND NOW HAS NO WATER; ALSO CALLED TO CHECK BALANCE SAID WILL MAKE PAYMENT OF 60.00 ONLINE NOW AND WILL PAY REMAIN!	OPjdavid	12/18/2014 07:51 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPgillet 12/17/2014: MITZIE HODZSON CALLED AND STATED THERE IS VERY LOW PRESSURE AT THE CAMPGROUNDS. ADVISED THAT WE DO NOT HAVE TECHS THIS LATE BUT IF PRESSURE IS NOT BACK UP IN THE MORNING CALL SO	OPgillet	12/17/2014 07:55 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPgillet 12/17/2014: ZACH CALLED AND STATED THAT HE DID NOT KNOW HE WAS PST DUE B/C GIRLFRIEND TOOK CARE OF BILLS AND THEY BROKE UP SO SHE TOOK BILL WITH HER. EXPLAINED THAT FULL PAST DUE WOULD HAVE	OPgillet	12/17/2014 05:22 PM
1189465	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 12/05/2014: JIM CALLED TO ASK ABOUT RECONNECT ADV I SEE IT IN THE NOTES BUT DO NOT SEE THAT A SO WAS CREATED ADV WILL SPEAK TO LEAD AND CB WITH FOLLOW UP; PH # 480-433-1176	OPjdavid	12/05/2014 09:40 AM
1191187	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 11/21/2014: LAKESHA CALLED TO ASK FULL BALANCE NEEDED TO PAY TO BE RECONNECTED ADV MUST PAY 127.62 SAID OK AND WILL PAY ONLINE AND CB WITH CONF# OF PAYMENT; PH # 352-457-3701	OPjdavid	11/21/2014 09:00 AM
54795453	F 5.0 No Water - Sewer / Service Interruption	OPcvang 11/20/2014: RICHARD(COUSIN) CLLD WITH AUTH CODE OF 089049 AND NEEDS TO HAVE WATER ON - ADV WILL HAVE WATER RECONNECTED; OPcvang 11/20/2014: SCHED FOR RECON	OPcvang	11/20/2014 01:03 PM
1191323	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 10/27/2014: ANGELA CALLED ABOUT HAVING NO WATER ADV THERE IS REPAIR BEING DONE AND HAVENT BEEN UPDATED YET; ANGELA IS VERY UPSET ABOUT THIS ISSUE PH # 352-348-8983	OPjdavid	10/27/2014 12:19 PM

1189828	F 5.0 No Water - Sewer / Service Interruption	OPcvang 10/21/2014: VAUGHN CLLD STATED THAT HIS WATER MAY HAVE BEEN DISC ACCIDENTALLY AND NEEDS TO HAVE WATER ON TODAY. CALL BACK AT PHONE # 513-426-9235(93257); OPcvang 10/21/2014: CLLD VAUGHN BACK A	OPlgillet	10/21/2014 05:52 PM
1190053	F 5.0 No Water - Sewer / Service Interruption	OPcvang 09/24/2014: WINONA CLLD STATED THAT SHE RECEIVE A BILL FOR THE AMNT OF 360.68 AND WOULD LIKE TO MAKE PYMNT TO HAVE WATER TURN ON - ADV THAT WE RECEIVED HER PYMNT OF 302.29 AND THAT SHE IS CURR	OPcvang	09/24/2014 01:28 PM
1189980	F 5.0 No Water - Sewer / Service Interruption	OPcvang 09/19/2014: TERRY CLLD STATED THAT SHE MADE A PYMNT ONLINE AND STILL DOES NOT HAVE WATER ON. - CLLD AFTER HOUR TECH AND THEY STATED THAT THEY WILL BE OUT TO THE PROPERT AT APPROX 1-2HOURS TO T	OPcvang	09/19/2014 05:09 PM
1189980	F 5.0 No Water - Sewer / Service Interruption	OPvknights 09/19/2014: TERRY CALLED FOR BAL TO RESTORE SERVICE; ADV 99.41; GAVE WEB ADDRESS AND ADV TO CALL WITH PYMT AMT AND APPR CODE.	OPvknights	09/19/2014 09:26 AM
54795832	F 5.0 No Water - Sewer / Service Interruption	OPvknights 09/19/2014: KETZALZIN CALLED RE DISCONNECTION; GAVE BAL AND WEB ADDRESS FOR PYMT TO HAVE WATER RESTORED.	OPvknights	09/19/2014 08:25 AM
1190100	F 5.0 No Water - Sewer / Service Interruption	OPcvang 09/18/2014: SHANEKA CLLD STATED THAT HER WATER WAS SUPPOSE TO BE SCHED TO TURN ON TODAY - PER NOTE PRIOR TRANSFER CLL TO LETICIA	OPcvang	09/18/2014 06:41 PM
1189828	F 5.0 No Water - Sewer / Service Interruption	OPvknights 09/18/2014: VAUGHN CALLED WITH CC PYMT FOR 83.98 APPR TB5DAF1V7RHYRM; ADV WILL HAVE TECH RESTORE SERVICE TODAY; OPlgillet 09/18/2014: VAUGHN CALLED BACK BECAUSE WATER HAD NOT YET BEEN RESTOR	OPlgillet	09/18/2014 03:29 PM
54796207	F 5.0 No Water - Sewer / Service Interruption	OPlgillet 09/18/2014: TRACEY CALLED ABOUT DISC. HE JUST MOVED INTO PROP AND ACCT WAS SHUT OFF IN ERROR ON PREVIOUS OWNERS ACCT. PASSED INFO ON SO TECH COULD BE CONTACTED AND ADVISED I WOULD CALL HIM B	OPlgillet	09/18/2014 03:18 PM
1190761	F 5.0 No Water - Sewer / Service Interruption	OPrewariboko 09/18/2014: ROOSEVELT CALLED WITH BOTH CONFIRMATION # FOR HIS 200.00 AND 78.13 PAYMENTS. VERIFIED ON "VIEW ONLINE PAYMENTS" AND ADVISED HE SHOULD BE TURNED ON BY END OF BUSINESS DAY TODAY	OPrewariboko	09/18/2014 02:53 PM
1190761	F 5.0 No Water - Sewer / Service Interruption	OPleshuba 09/18/2014: Spoke with Todd, at USW. If customer sent in check for \$200.00 and if they pay the remainder \$278.13 online they will restore service. However, if check is not in by Wednesday Se	OPleshuba	09/18/2014 02:39 PM
1190761	F 5.0 No Water - Sewer / Service Interruption	OPvknights 09/18/2014: ROOSEVELT CALLED FOR STEP BY STEP DIRECTIONS TO MAKE PYMT; HE GAVE THE PH TO ROSELL WHO SAID THAT THE TECH TOLD HER THAT "A PAYMENT" NEEDS TO BE MADE TODAY, BUT DID NOT TELL HER	OPvknights	09/18/2014 02:36 PM
1190761	F 5.0 No Water - Sewer / Service Interruption	OPrewariboko 09/18/2014: ROOSEVELT CALLED TO SPEAK WITH A SUPERVISOR BUT HUNG UP BEFORE I COULD GET LAUREN ON THE PHONE.	OPrewariboko	09/18/2014 02:28 PM
1190729	F 5.0 No Water - Sewer / Service Interruption	OPcvang 09/18/2014: BERTHA CLLD STATED THAT SHE WILL MAIL IN A CHECK PYMNT CHK # 3191 MAIL OUT PYMNT TODAY FOR THE AMNT OF 256.87 SHE WOULD LIKE A CALL BACK IF WATER WILL BE TURNED ON TODAY. ADV THAT	OPcvang	09/18/2014 01:59 PM
1189828	F 5.0 No Water - Sewer / Service Interruption	OPvknights 09/18/2014: VAUGHN CALLED RE DISCONNECTION; HE SAID HE ONLY GOT CURRENT STMT; ADV WILL NEED TO MAKE PYMT ONLINE AND CALL BACK WITH AMT AND APPR CODE TO RESTORE SERVICE TODAY.	OPvknights	09/18/2014 01:48 PM
1189980	F 5.0 No Water - Sewer / Service Interruption	OPcvang 09/18/2014: TERRY CLLD STATED THAT THERE WATER IS DISC AND WOULD LIKE TO KNOW HOW THEY NEED TO PAY TO HAVE WATER ON - ADV THAT THEY NEED TO PAY PAST DUE AND ALSO ADV THAT THEY NEED TO PAY 8/13	OPcvang	09/18/2014 01:31 PM
54795534	F 5.0 No Water - Sewer / Service Interruption	OPcvang 09/08/2014: KIMBERLY CLLD STATED THAT HER PROPERTY AND HER NEIGHBORS DO NOT HAVE WATER AND WOULD LIKE TO KNOW IF IT HAS ANYTHING TO DO WITH A WATER MAIN BREAK - ADV THAT WE HAVE NOT HEARD NEWS	OPcvang	09/08/2014 02:33 PM
1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknights 08/22/2014: LAKESHA CALLED BECAUSE TECH WENT TO TURN ON WATER AND LEFT NOTICE THAT THEY TURNED IT OFF AS THE METER WAS MOVING AND NO ONE WAS HOME; SHE IS HOME NOW AND WOULD LIKE SOMEONE TO C	OPlparkos	08/22/2014 03:21 PM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPrewariboko 08/22/2014: PER LISA, CALLED ZACK AND ADVISED THAT WE COULDN'T GET THE WATER TURNED ON UNTIL THE ENTIRE PAST DUE BALANCE WAS PAID IN FULL. AFTER REVIEWING THE ACCOUNT WITH LISA, CALLED CU	OPrewariboko	08/22/2014 10:50 AM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPlgillet 08/21/2014: ZACH CALLED TO PAY HALF OF PAST DUE TO SET UP PA. ADVISED HIM TERMS OF PA AND GAVE HIM AMOUNT OF 152.72 TO COVER HALF OF 30 DAY. GAVE HIM WEBSITE AND ADVISED HIM HE WOULD HAVE TO	OPlgillet	08/21/2014 06:58 PM
54795492	F 5.0 No Water - Sewer / Service Interruption	OPvknights 08/21/2014: AMANDA CALLED TO FIND OUT MIN DUE TO RESTORE SERVICE; ADV PAST DUE AMT OF 388.25, IN THE MIDDLE OF THE CONVERSATION A MAN GOT ON THE PHONE AND ASKED IF HE CAN JUST TURN IT ON HIM	OPvknights	08/21/2014 03:48 PM
54795665	F 5.0 No Water - Sewer / Service Interruption	OPvknights 08/21/2014: NATHAN CALLED FOR AMT DUE TO RESTORE SERVICE; ADV PAST DUE AMT 279.89 AND TO CALL WITH APPR CODE TO SCHEDULE TECH IN THE MORNING TO RESTORE SERVICE.	OPvknights	08/21/2014 03:24 PM

54795795	F 5.0 No Water - Sewer / Service Interruption	OPvknights 06/10/2014: CLINT CALLED TO SEE WHAT TIME THE TECH WOULD BE THERE TO TURN THE WATER ON. HE IS WAITING AT THE PROPERTY; ADV THAT THE TECH WAS DISPATCHED BUT THERE ISN'T A WAY TO KNOW WHAT TIME	OPvknights	06/10/2014 01:51 PM
54795795	F 5.0 No Water - Sewer / Service Interruption	OPrewariboko 06/09/2014: PLACED A SERVICE ORDER FOR RECONNECT. FIRST ATTEMPT WAS UNSUCCESSFUL DUE TO WATER RUNNING. ADVISED CUSTOMER IT SHOULD BE RECONNECTED BY TOMORROW. CUSTOMER WILL BE AVAILABLE AL	OPrewariboko	06/09/2014 11:02 AM
54795795	F 5.0 No Water - Sewer / Service Interruption	OPvknights 06/09/2014: RETURNED CALL TO KIMBERY ROSE AT 407-484-0401 RE GETTING WATER TURNED ON; LMOM	OPvknights	06/09/2014 10:43 AM
54795795	F 5.0 No Water - Sewer / Service Interruption	OPcvang 06/06/2014: LMOM FOR CLINT ABOUT HIS WATER THAT WAS SCHEDULED TO BE RECONNECTED AS OF 6/6/14 WAS TURNED BACK OFF DUE TO WATER RUNNING AND NO ONE AT THE PROPERTY.	OPcvang	06/06/2014 07:46 PM
54795374	F 5.0 No Water - Sewer / Service Interruption	OPlgillet 04/25/2014: GEORGETTE CALLED AND SERVICES HAVE NOT YET BEEN RESTORED. CONTACTED TECH AND THEY WILL HAVE SOMEONE COME OUT AND RESTORE WATER. CALLED GEORGETTE AT 813-454-2720 AND LET HER KNOW.	OPlgillet	04/25/2014 04:39 PM
1189828	F 5.0 No Water - Sewer / Service Interruption	OPajjakes 04/23/2014: VAUGHN CALLED ABOUT WATER BEING TURNED OFF-ADVISED OF CURRENT ACCOUNT BAL 157.90. HE IS GOING TO PAY ONLINE AND CALL BACK WITH CONFIRMATION NUMBER TO RESTART SERVICE. ADVISED O	OPajjakes	04/23/2014 09:16 AM
1190730	F 5.0 No Water - Sewer / Service Interruption	OPdrbrooks 02/20/2014: DEBBIE CALLED IN REGARDS TO HER WATER BEING TURNED BACK ON. ADVISED HER THAT THE REQUEST WAS SENT OUT ABOUT TWO HOURS AGO AND WE ARE TRYING TO CONTACT THE TECHS TO FIND OUT WHAT	OPdrbrooks	02/20/2014 03:59 PM
1190730	F 5.0 No Water - Sewer / Service Interruption	OPajjakes 02/20/2014: DEBBIE CALLED ABOUT HER WATER BEING TURNED OFF-SHE MAILED A 200.00 CHECK LAST WEEK. PER RENEE COLLECTED THE DIFFERENCE BETWEEN HER 200.00 CHECK AND THE REMAINING PAST DUE BAL	OPlgillet	02/20/2014 01:30 PM
1189992	F 5.1 Pressure Issue	OPmrodgers 05/13/2019: MITSY CALLED LMOM LOW PRESSURE S/O FORM COMPLETED	OPmrodgers	05/13/2019 07:54 AM
54821397	F 5.1 Pressure Issue	OPmrodgers 09/10/2018: MARTHA CALLED LMOM 9/8 NO WATER RETURNED CALL ISSUE RESOLVED	OPmrodgers	09/10/2018 07:30 AM
1189992	F 5.1 Pressure Issue	OPmrodgers 09/10/2018: MITSY CALLED ON 9/8 NO WATER PRESSURE RETURNED CALL HAS BEEN TAKEN CARE OF ALREADY	OPmrodgers	09/10/2018 07:29 AM
1189992	F 5.1 Pressure Issue	OPmrodgers 09/06/2018: MISTY CALLED LOW WATER PRESSURE	OPmrodgers	09/06/2018 07:11 AM
1189992	F 5.1 Pressure Issue	OPmrodgers 08/29/2018: MITSY CALLED LOW PRESSURE	OPmrodgers	08/29/2018 06:32 PM
1189992	F 5.1 Pressure Issue	OPmrodgers 08/13/2018: MISTY CALLED LOW WATER PRESSURE	OPmrodgers	08/13/2018 03:00 PM
54796932	F 5.1 Pressure Issue	OPmrodgers 06/13/2018: MELISSA CALLED PIPE COMING OUT OF METER DOWN THE RD AND NO WATER PRESSURE IN HER HOME GAVE INFO TO VW FOR S/O; OPvwinkler 06/13/2018: S.O. CREATED AND DISPATCHED	OPvwinkler	06/13/2018 11:02 AM
1189826	F 5.1 Pressure Issue	OPmrodgers 04/12/2018: MARY CALLED RE PRESSURE TOILET "BLOWING UP" WHEN FLUSHED	OPmrodgers	04/12/2018 08:26 AM
54801094	F 5.1 Pressure Issue	OPrking 04/11/2018: ROBERT WARNER CALLED BECAUSE HE NOTICED THAT THE WATER MAKES A "SUCTION" NOISE. HE STATED THIS JUST STARTED TODAY. HE THINKS THAT IT'S A PRESSURE ISSUE. ADV. HIM I WOULD CREATE A S	OPrking	04/11/2018 06:23 PM
54799470	F 5.1 Pressure Issue	OPrking 04/11/2018: DARRYL GILBERT CALLED BECAUSE HE HAS HAD A WATER PRESSURE AND HE STATED THAT IT ALSO HAS A RUSTY COLOR. THIS STARTED THIS MORNING. ADV. HIM HE COULD TRY RUNNING THE WATER FROM AN O	OPrking	04/11/2018 05:14 PM
54801094	F 5.1 Pressure Issue	OPvwinkler 03/14/2018: CALLED IN ABOUT LOW PRESSURE. CREATED S.O. BUT CANCELLED SINCE THEY ARE FLUSHING LINES IN THE WOODS LOCATION	OPvwinkler	03/14/2018 10:05 AM
54796932	F 5.1 Pressure Issue	OPvweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O	OPvweinberge	01/05/2018 01:42 PM
54797996	F 5.1 Pressure Issue	OPvweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES	OPvweinberge	11/02/2017 05:06 PM
54797996	F 5.1 Pressure Issue	ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629	ophwhaley	03/22/2017 11:57 AM
1189992	F 5.1 Pressure Issue	ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW.	ophwhaley	03/22/2017 11:44 AM
54799535	F 5.1 Pressure Issue	OPvknights 03/22/2017: MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVEN'T HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS.	OPvknights	03/22/2017 11:27 AM
1191922	F 5.1 Pressure Issue	OPaatchison 08/31/2016: MECHELLE CALLED STATING THAT SHE HAS LOW WATER PRESSURE. ADV THEY ARE WORKING ON THE PLANT AND SHOULD BE REPAIRED SOON.	OPaatchison	08/31/2016 05:59 PM
1189992	F 5.1 Pressure Issue	OPsmysers 08/30/2016: RETURNED CALL TO SNOOZE AND SCOOT CAMP GROUNDS ABOUT THE WATER PRESSURE ADV WE WERE AWARE OF THE PROBLEM AND HAVE A TECH SENT OUT IN THE AREA	OPsmysers	08/30/2016 03:49 PM
54799164	F 5.1 Pressure Issue	OPaatchison 07/21/2016: SUSAN CALLED STATING THAT SHE HAS DIRT IN HER LINES AND LOW PRESSURE AFTER METER LINES WERE FIXED TODAY. ADV HER TO FLUSH HER LINES BUT WILL INFORM TECH OF THE LOW PRESSURE. VE	OPaatchison	07/21/2016 01:26 PM

1189992	F 5.1 Pressure Issue	OPvknight 02/26/2016: customer called on 2/23 CUSTOMER CALLED TO SAY THAT THE TECH LEFT A CAP OFF A PIPE THAT GOES INTO DRAINAGE DITCH AFTER FLUSHING LINE AND WOULD LIKE TO KONW IF THEY ARE LOSING PRE	OPvknight	02/26/2016 09:34 AM
1189992	F 5.1 Pressure Issue	OPjdavid 10/27/2014: MITZIE HODZSON CALLED ABOUT LOW PRESSURE ADV MAIN REPAIR IS BEING DONE AND HAVE LOWERD THE PRESSURE SD OK PH # 352-568-2003	OPjdavid	10/27/2014 09:03 AM
1189980	F 5.1 Pressure Issue	OPilgillet 09/08/2014: TERRY CALLED ABOUT LOW PRESSURE. ADVISED THERE WAS MAIN BREAK.	OPilgillet	09/08/2014 02:51 PM
54822392	G 6.1 Customer Call Back / Follow Up	OPldrost 06/04/2019: MMONN CORRECTED ONLINE ACCT. CALLED SHANAYE BACK TO ASK HER TO TRY PAYING AGAIN AND TO CALL BACK IF THERE ARE FURTHER ISSUES. NFAN	OPldrost	06/04/2019 09:18 AM
54821831	G 6.1 Customer Call Back / Follow Up	OPianderson 03/11/2019: JOYCE THOMPSON CALLED BECAUSE SHE RECEIVED A LETTER FROM THE COUNTY THAT SEWER PIPE IS LEAKING. SHE WILL FAX LETTER TO USE SO WE CAN GET HER THE PERSON SHE NEEDS TO TALK TO. JO	OPianderson	03/11/2019 04:00 PM
54800045	G 6.1 Customer Call Back / Follow Up	OPkturbett 02/27/2019: Kelly called Urduja to verify she knows the mailing address to send her bill. No answer. No VM setup.	OPkturbett	02/27/2019 03:03 PM
1190090	G 6.1 Customer Call Back / Follow Up	OPvweinberger 02/25/2019: CALLED ZACK EVEANS:LMOM ADV CREDIT ON ACCT	OPvweinberge	02/25/2019 04:53 PM
54821397	G 6.1 Customer Call Back / Follow Up	OPkturbett 02/14/2019: BRYANT WAS NOTIFIED THAT WE NEED PAYMENT UPFRONT BEFORE STARTING SERVICES. MOVE-IN FORM FLAGGED FOR NEW TENANT HAVING THE SAME NUMBER AS OLD TENANT. WILL NEED PAYMENT AND COPY O	OPkturbett	02/14/2019 02:39 PM
54796891	G 6.1 Customer Call Back / Follow Up	OPvwinkler 10/17/2018: REC'D NOTE THE CUSTOMERS EMAIL WAS INCORRECT. CALLED AND LMOM FOT CUST TO CALL US TO UPDATE THE EMAIL	OPvwinkler	10/17/2018 09:33 AM
54820938	G 6.1 Customer Call Back / Follow Up	OPrstanton 10/11/2018: MARILYN MONAGHAN LMOM, CALLED HER BACK AND LMOM	OPrstanton	10/11/2018 12:59 PM
54820938	G 6.1 Customer Call Back / Follow Up	OPvweinberger 10/04/2018: RETURNED CALL TO MARY LEE; LMOM ADV WE CAN NOT TURN WATER ON DUE TO PAST DUE BAL OF THE PROPERTY IS \$2,141.35. ONE ACCT IS UNDER THE NAME MARY LEE WITH PAST DUE (BAD DEBIT)OF	OPvweinberge	10/04/2018 03:27 PM
54821064	G 6.1 Customer Call Back / Follow Up	OPvweinberger 09/19/2018: CALLED LL JOYCE THOMPSON BACK; LMOM ADV ACCT WAS NON PAY DISCONNECT ADV NOTE ALSO SAID METER TURNED OFF ALSO BECAUSE FRONT YARD IS FLOODED	OPvweinberge	09/19/2018 02:07 PM
54821570	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 09/06/2018: KAYLA CALLED TO SEE IF HER WATER WAS ON. ADV IT WAS. NFAN	OPlmjohnson	09/06/2018 04:08 PM
54821570	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 09/06/2018: KAYLA CALLED. PLEASE HAVE TECH RETURN TO TURN ON THE WATER. SENT S.O.	OPlmjohnson	09/06/2018 07:16 AM
54821570	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 09/05/2018: RETURNED CALL TO KAYLA. NO ANSWER; LMOM; OPlmjohnson 09/05/2018: KAYLA CALLED BACK. SHE IS NOT MOVING IN UNTIL THIS WEEKEND. SHE WILL CALL TOMORROW NIGHT WITH THE READING. TON	OPlmjohnson	09/05/2018 06:07 PM
54799470	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 07/05/2018: RETURNED CALL TO BRANDI; NO ANSWER; LMOM	OPlmjohnson	07/05/2018 07:23 AM
54800854	G 6.1 Customer Call Back / Follow Up	OPvweinberger 05/09/2018: CALLED BRIANNA FLANNERY BACK ADV SHE STILL HAS A PAST DUE BAL OF \$170.01 NEEDS TO BE PAID BEFORE RECONNECT; LMOM	OPvweinberge	05/09/2018 01:50 PM
54795492	G 6.1 Customer Call Back / Follow Up	OPmrodgers 04/11/2018: AMANDA CALLED LMOM NO WATER. LMOM FOR AMANDA TO RETURN CALL.	OPmrodgers	04/11/2018 07:12 AM
1190117	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 03/15/2018: CALLED JENNIFER BACK. ADVISED SHE SHOULD GET A WATER SOFTENER TO GET RID OF THE CALCIUM BUILD UP PER ELIJAH	OPlmjohnson	03/15/2018 09:52 AM
1190117	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 03/14/2018: CUSTOMER CALLED BACK. TECHS PUT IN A NEW METER BUT DID NOT SOLVE THE ISSUE OF SEDIMENT AND CALCIUM BUILD UP. EMAILED ELIJAH FOR ADVICE	OPlmjohnson	03/14/2018 03:39 PM
1191382	G 6.1 Customer Call Back / Follow Up	OPvweinberger 02/09/2018: RETURNED CALL TONEW OWNERS DANNY&KATHY WHALEN, WHO WANTED TO VERIFY MOVE IN, EFF:02/09/18; CREATED S/O	OPvweinberge	02/09/2018 04:04 PM
54799945	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 01/17/2018: CALLED LANDLORD, DRINDA STRAWBRIDGE, TO GET A PHONE AND FORWARDING ADDRESS FOR CODY MATHIS; NO ANSWER; LMOM	OPlmjohnson	01/17/2018 12:47 PM
54798165	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 01/08/2018: SPOKE TO WINONA. ADV SHE HAS A BAD DEB ACCT FOR \$47.39. SHE WILL PAY ONLINE AND CALL BACK FOR SERVICE.	OPlmjohnson	01/08/2018 10:52 AM
54798165	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 01/08/2018: RETURNED CALL TO WINONA; NO ANSWER; LMOM	OPlmjohnson	01/08/2018 10:40 AM
54800760	G 6.1 Customer Call Back / Follow Up	OPrking 01/03/2018: CALLED JOHN UBER TO LET HIM KNOW THAT THE ISSUE HAS BEEN RESOLVED AND HE CAN NOW VIEW/PAY HIS INVOICE ONLINE OR THROUGH THE AUTOMATED PHONE LINE.	OPrking	01/03/2018 04:10 PM
1189429	G 6.1 Customer Call Back / Follow Up	OPmwilliams 12/11/2017: RET'D MSG TO TAMMY WELLS AND LMOM W/IVR PH#.	OPmwilliams	12/11/2017 07:44 AM
1189828	G 6.1 Customer Call Back / Follow Up	OPvwinkler 12/08/2017: VAUGHN CALLED IN AND LEFT VM THAT WATER WAS OFF. RETURNED CALL TO FIND OUT HIS WATER IS BACK ON NOW	OPvwinkler	12/08/2017 10:40 AM
54796932	G 6.1 Customer Call Back / Follow Up	OPvweinberger 11/20/2017: RETURNED CALL TO MELISSA DAVIS HAD QUESTIONS ON BILLING	OPvweinberge	11/20/2017 04:10 PM
1189847	G 6.1 Customer Call Back / Follow Up	USWmjbrannan 11/13/2017: I CALLED THE PHONE NUMBER ON THE ACCOUNT AND A MAN ANS SAID HE IS IN TEXAS COULD NOT INFO MRS. CHRISTINA PEGG ABOUT HER HIGH WATER BILL FOR THE STATEMENT DATE OF 10-6-2017 TO	USWmjbrannan	11/13/2017 01:08 PM
54800441	G 6.1 Customer Call Back / Follow Up	OPvweinberger 10/17/2017: JUSTIN BECKELHEIMER CALLED BACK; VERIFIED ADDRESS REQ RESEND STMT	OPvweinberge	10/17/2017 04:10 PM
54800630	G 6.1 Customer Call Back / Follow Up	USWmjbrannan 10/17/2017: I TRYED TO CALLED THIS CUSTMER BACK AND WENT OVER THE BILL MRS. DAVIS AND SHE IS OK WITH THE BILLING; USWmjbrannan 10/17/2017: MRS. DAVIS CALLED ME BACK AND I EXPLAINE THAT TH	USWmjbrannan	10/17/2017 03:58 PM

54800276	G 6.1 Customer Call Back / Follow Up	OPvweinberger 10/12/2017: RETURNED CALL TO MARILEE MANOHAN ABOUT MOVE OUT INFO; LMOM	OPvweinberge	10/12/2017 11:52 AM
1189992	G 6.1 Customer Call Back / Follow Up	OPImjohnson 10/06/2017: MITZI CALLED BACK. TECH FLUSHED THE LINES, BUT DID NOT BRING IRON OUT. CALLED ELIJAH AND HE SAID THEY DON'T DO THAT, BUT HE WOULD SEND MAINTENANCE TO CHECK ON THE WATER QUALITY	OPImjohnson	10/06/2017 01:52 PM
1189992	G 6.1 Customer Call Back / Follow Up	OPImjohnson 10/06/2017: RETURNED CALL TO MITZI; NO ANSWER; LMOM	OPImjohnson	10/06/2017 01:00 PM
54800045	G 6.1 Customer Call Back / Follow Up	OPImjohnson 10/05/2017: URDUJA SENT AN EMAIL TO THE USW WEB SITE. SHE SAYS SHE HAS NOT BEEN RECEIVING HER BILLS AND WANTS NO LATE FEES. SAYS SHE HAS ONLY RECEIVED HER FIRST BILL AND NONE SINCE. 1 E	OPImjohnson	10/05/2017 07:51 AM
54799768	G 6.1 Customer Call Back / Follow Up	OPvweinberger 10/03/2017: RETURNED CALL TO MELISSA TALBERT SHE CALLED WITH MOVE OUT INFO, EFF:09/29/17; CREATED S/O	OPvweinberge	10/03/2017 12:58 PM
54796769	G 6.1 Customer Call Back / Follow Up	OPmwilliams 09/25/2017: RET'D CALL TO LILY DORNEY RE: HIGH BILL; REVIEWED PREVIOUS BILLS WHICH HAVE BEEN HIGHER & LOWER THAN CURRENT SO THIS BILL IS NOT OUT OF RANGE; ADV LEAK TEST AND EXPLAINED PRO	OPmwilliams	09/25/2017 08:12 AM
1189837	G 6.1 Customer Call Back / Follow Up	OPvweinberger 09/20/2017: RETURNED CALL TO ERICKA SKIPPER AT 352-303-9853; UNABLE REACH HER LINE WAS BUSY	OPvweinberge	09/20/2017 05:27 PM
54799950	G 6.1 Customer Call Back / Follow Up	OPvweinberger 09/19/2017: RETURNED CALL TO NEW OWNER MS DAVIS; UNABLE TO LEAVE A MESSAGE, VOICEMAIL BOX NOT SET UP YET	OPvweinberge	09/19/2017 01:39 PM
1191274	G 6.1 Customer Call Back / Follow Up	OPImjohnson 09/18/2017: RETURNED CALL TO SHIRLEY 352-863-8673; NUMBER NOT VALID	OPImjohnson	09/18/2017 04:08 PM
1189429	G 6.1 Customer Call Back / Follow Up	OPvweinberger 09/18/2017: RETURNED CALL TO TAMMY WELLS; SHE AD NOT WATER; ADV TECHS ARE WORKING AS HARD AND FAST AS THEY CAN	OPvweinberge	09/18/2017 12:40 PM
54797996	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 09/18/2017: CALLED DEANNA BACK AND LMOM THAT TECHS ARE WORKING ON RESTORING WATER. REITERATED THE INFORMATION FROM PREVIOUS NOTE.	OPjlevasseur	09/18/2017 11:44 AM
54796769	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 09/18/2017: CALLED AND SPOKE WITH LILY AND ADVISED HER WE ARE WORKING AS HARD AS WE CAN TO GET WATER RESTORED. SHE IS ASKING FOR TIME FRAME AS SHE IS SAYING IT HAS BEEN OVER 8 DAYS.	OPjlevasseur	09/18/2017 11:37 AM
1189837	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 09/18/2017: CALLED ERIKA BACK AND LMOM ADVISING WE ARE AWARE OF THE ISSUE OF NO WTAER AND WE ARE TRYING TO GET EVERYONE BACK ON AS SOON AS POSSIBLE.	OPjlevasseur	09/18/2017 11:32 AM
54799689	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 09/18/2017: CALLED ANDREW AND LEFT MESSAGE THAT WE HAVE RECEIVED MULTIPLE CALLS ABOUT THIS ISSUE. HIS WATER IS NOT WORKING. ADVISED TO CALL IF HE HAS ANYMORE QUESTIONS AND THAT WE ARE WOR	OPjlevasseur	09/18/2017 11:07 AM
1191922	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 09/18/2017: CALLED AND LMOM FOR MICHELLE THAT WE ARE AWARE OF THE ISSUE AND WILL HAVE A TECH LOOK AT THE ISSUE. ADVISED OF NO TIME FRAME DUE TO THE CIRCUMSTANCES, BUT ADVISED SHE CAN CALL	OPjlevasseur	09/18/2017 10:54 AM
1190730	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 09/18/2017: DEBBIE ALLEN CALLED AND ADVISED THEY HAVE NO WATER FOR 8 DAYS. DEBBIE IS SAYING THAT SOME NEIGHBORS HAVE WATER AND ALL OTHER UTILITIES ARE ON. NEED A TECH TO LOOK INTO THIS IS	OPjlevasseur	09/18/2017 10:46 AM
54800276	G 6.1 Customer Call Back / Follow Up	OPtbarnes 08/23/2017: JORDAN CARMONA CALLED WANTS TO MAKE A PYMT ON 09/13/17 ADV HIM THAT HIS BILL IS DUE ON 09/05/17 ADV HIM THERE IS NO GUARANTEE HIS SERVICE WILL NOT BE DISCONNECTED. HE WOULD LIKE	USWmjbrannan	09/15/2017 10:24 AM
54800441	G 6.1 Customer Call Back / Follow Up	OPvwinkler 09/05/2017: JUSTIN CALLED IN AND LEFT VM. RETURNED CALL, NO ANSWER, LMOM	OPvwinkler	09/05/2017 01:36 PM
54800195	G 6.1 Customer Call Back / Follow Up	OPtbarnes 09/01/2017: JILL CALL SAID SHE WILL CALL BACK LATER TO COMPLETE A MOVE IN S/O.	OPtbarnes	09/01/2017 11:35 AM
54796932	G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL	OPvweinberge	08/21/2017 06:22 PM
1189429	G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS	OPvweinberge	08/17/2017 02:12 PM
1189429	G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK	OPvweinberge	08/17/2017 01:49 PM
1189825	G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL	OPvweinberge	08/17/2017 01:40 PM
1189992	G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM	OPvweinberge	08/15/2017 06:23 PM
54800276	G 6.1 Customer Call Back / Follow Up	OPImjohnson 08/14/2017: RETURNED CALL TO JORDAN. HE WANTED TO KNOW IF HIS FIRST BILL HAD BEEN SENT YET. ADV NO IT WILL GO OUT THIS WEEK. UPDATED ACCT WITH HIS CELL PHONE NUMBER	OPImjohnson	08/14/2017 10:48 AM
54795492	G 6.1 Customer Call Back / Follow Up	OPImjohnson 08/11/2017: TRIED CALLING DAVID JOHNSON RE: LEAK ADJUSTMENT ON HIS ACCOUNT WAS ACTUALLY FOR ONE OF HIS CUSTOMERS AT 3256 CO RD 675....NOT FOR HIS HOME. WE HAVE REMOVED THE CREDIT FROM HIS	OPImjohnson	08/11/2017 09:52 AM
1189837	G 6.1 Customer Call Back / Follow Up	OPrking 08/10/2017: ATTEMPTED TO CALL ERICA BACK AT 352-303-1856 BUT IT WAS DISCONNECTED. CALLED NUMBER ON ACCOUNT 352-303-1853 BUT THAT WAS ALSO DISCONNECTED.	OPrking	08/10/2017 05:07 PM

54799690	G 6.1 Customer Call Back / Follow Up	Opvwinkler 08/07/2017: SHARON CALLED IN AND LEFT VM NOT BEING ABLE TO MAKE PYMT ONLINE. CALLED BACK AND SHE SAYS SHE WAS TRYIN TO PAY FULL AMOUNT OUT 302.16. ADV HER COULD ONLY DO 250.00 AND WOULD HAV	Opvwinkler	08/07/2017 09:54 AM
54800276	G 6.1 Customer Call Back / Follow Up	Opvweinberger 08/04/2017: JORDAN CALLED FOR PAYMENT ARRANGEMENT; UNABLE TO LEAVE MESSAGE VOICEMAIL NOT SET UP	Opvweinberge	08/04/2017 04:29 PM
54799602	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 08/04/2017: RETURNED CALL TO VIRGINIA, BUT WAS UNABLE TO LEAVE MESSAGE. VIRGINIA DID NOT LEAVE INFO, BUT IT LOOKS LIKE THERE WAS PAYMENT RESEARCH COMPLETED ON THIS ACCOUNT.	OPjlevasseur	08/04/2017 02:58 PM
54800441	G 6.1 Customer Call Back / Follow Up	Opvwinkler 08/04/2017: JUSTIN CALLED IN AND LEFT VM. RETURNED CALL AND LMOM TO CALL US BACK	Opvwinkler	08/04/2017 02:57 PM
54799602	G 6.1 Customer Call Back / Follow Up	OPtbarnes 08/04/2017: RETURNED CALL TO VIRGINIA SOTO; SHE CHECKED THE BALANCE ON HER ACCT TO SEE IF HER LAST CHECK POSTED TO HER WATER ACCT# USW DID RECEIVE THE PYMT SHE WAS LOOKING FOR.	OPtbarnes	08/04/2017 02:12 PM
54800276	G 6.1 Customer Call Back / Follow Up	Opvwinkler 08/04/2017: JORDAN CALLED AND LEFT VM RE NOT RECIEVING BILL YET. RETURNED CALL AND LMOM WITH STATEMENT DETAILS, SUCH AS DUE DATE AND AMOUNT DUE	Opvwinkler	08/04/2017 11:51 AM
54800466	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 08/01/2017: CALLED KIMBERLY; NO ANSWER; LMOM. WE NEED LANDLORD NAME, ADDRESS, AND PHONE NUMBER FOR ACCOUNT. ALSO A COPY OF A CERTIFIED LEASE.	OPlmjohnson	08/01/2017 01:53 PM
54799981	G 6.1 Customer Call Back / Follow Up	OPtbarnes 07/28/2017: RETURNED CALL TO AMANDA ADAMS; LMOM.	OPtbarnes	07/28/2017 03:54 PM
1189992	G 6.1 Customer Call Back / Follow Up	OPtbarnes 07/21/2017: RETURNED CALL TO MITZI; WATER IS BACK ON.	OPtbarnes	07/21/2017 03:53 PM
54799267	G 6.1 Customer Call Back / Follow Up	OPtbarnes 07/17/2017: RETURNED CALL TO JUSTIN; LMOM.	OPtbarnes	07/17/2017 02:31 PM
54799602	G 6.1 Customer Call Back / Follow Up	USWmjbrannan 07/17/2017: I CALLED LEFT A MESSAGE ABOUT THE HIGHER USAGE ON THE ACCOUNT I EXPLAINED THAT WE HAD SENT A TECH TO CHECK THE METER ON 7-20 AND WE DID NOT SEE ANY LEAKS AT THAT TIME. I GAV	USWmjbrannan	07/17/2017 11:25 AM
54799690	G 6.1 Customer Call Back / Follow Up	USWmjbrannan 07/17/2017: I CALLED MRS. FORREST ABOUT THE HIGHER USAGE EACH MONTH. SHE EXPLAINED THAT HER CHILIDREN HAVE MOVED BACK IN WITH HER.	USWmjbrannan	07/17/2017 11:19 AM
54795492	G 6.1 Customer Call Back / Follow Up	USWmjbrannan 07/17/2017: I CALLED LEFT A MESSAGE THAT A CREIDT DUE TO A LEAK REPAIR TOTAL AMOUNT IS \$153.21	USWmjbrannan	07/17/2017 11:07 AM
1189828	G 6.1 Customer Call Back / Follow Up	OPvwinkler 07/07/2017: VAUGHN DECKER CALLED IN TO MAKE A PAYMENT ARRANGEMNT. ADVISED HE HAS TO MAKE A HALF PAYMENT WHICH HE DID NOT HAVE AT THE MOMENT. EXPLAINED THAT HIS BILL IS TOO LOW TO DO A SHUT	OPvwinkler	07/07/2017 04:39 PM
54799945	G 6.1 Customer Call Back / Follow Up	USWmjbrannan 06/22/2017: 6-22-17 AT 11:57 AM CALLED AND VOICE MAIL BOX NOT SET UP TO LEAVE A MESSAGE MB; USWjgunter 06/22/2017: CALLED AGAIN AND STILL NOT ABLE TO REACH THIS CUSTOMER MB @4:45PM	USWjgunter	06/22/2017 03:46 PM
54800287	G 6.1 Customer Call Back / Follow Up	OPrking 06/21/2017: RETURNED MESSAGE TO WRESTLE CONNELL, SEWER IS STILL BACKING UP, NOTIFIED TECH.	OPrking	06/21/2017 03:11 PM
54797805	G 6.1 Customer Call Back / Follow Up	OPjlevasseur 06/21/2017: CALLED AND LMOM FOR TAMISHA TO CALL BACK TO ADVISE OF NEW ADDRSSS. VOICEMAIL BOX WAS FULL AND DID NOT SAVE MESSAGE. CALLED # 352-457-2625	OPjlevasseur	06/21/2017 11:40 AM
54799945	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 06/21/2017: RETURNED CALL TO CODY; NO ANSWER; VOICEMAIL BOX NOT SET UP YET; UNABLE TO LEAVE MESSAGE.	OPlmjohnson	06/21/2017 10:26 AM
1190757	G 6.1 Customer Call Back / Follow Up	OPmwilliams 05/23/2017: RET'D CALL TO ROGER GRIFFITH; SYSTEM MSG-CALL DID NOT GO THROUGH; TRIED 2x	OPmwilliams	05/23/2017 10:14 AM
54799535	G 6.1 Customer Call Back / Follow Up	OPlmjohnson 05/05/2017: RETURNED CALL TO MELINDA; NO ANSWER; LMOM	OPlmjohnson	05/05/2017 05:06 PM
54799684	G 6.1 Customer Call Back / Follow Up	OPvknight 05/01/2017: Jessica called corp office; called back and adv service order has been dispatched.	OPvknight	05/01/2017 02:11 PM
54799684	G 6.1 Customer Call Back / Follow Up	OPvknight 05/01/2017: CUSTOMER CALLED CORP OFFICE TO REPORT WAITING FOR CALL BACK; CALLED HER AT 352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER	OPvknight	05/01/2017 12:21 PM
54796932	G 6.1 Customer Call Back / Follow Up	OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM.	OPrking	03/27/2017 05:17 PM
54799841	G 6.1 Customer Call Back / Follow Up	OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE.	OPvknight	03/23/2017 01:05 PM
54799841	G 6.1 Customer Call Back / Follow Up	OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE.	OPvknight	03/23/2017 09:17 AM
54796932	G 6.1 Customer Call Back / Follow Up	ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM	ophwhaley	02/24/2017 04:53 PM
1189826	G 6.1 Customer Call Back / Follow Up	OPhwhaley 02/20/2017: RET CALL,LINE WAS BUSY AFTER TRYING 2X'S	OPhwhaley	02/20/2017 09:54 AM
1191382	G 6.1 Customer Call Back / Follow Up	ophwhaley 01/04/2017: RET CALL TO DONNA,SOMEONE PICKED THE PHONE UP AND HUNG UP,AND THEN CB AND THEY LAYED THE PHONE DOWN	ophwhaley	01/04/2017 11:48 AM
1190729	G 6.1 Customer Call Back / Follow Up	OPvknight 11/29/2016: BERTHA CALLED BUT HER PHONE CUT IN AND OUT AND I WASN'T ABLE TO HEAR HER; FINALLY WENT SILENT SO ENDED CALL.	OPvknight	11/29/2016 10:32 AM
54796347	G 6.1 Customer Call Back / Follow Up	OPvknight 11/23/2016: CALLED AND LMOM TO ADV FINAL BILL IS IN PROCESS	OPvknight	11/23/2016 03:38 PM
1190189	G 6.1 Customer Call Back / Follow Up	OPvknight 09/16/2016: Per email from Troy, Michael Smith was supposed to call with payment; called Angela to verify if he called her and made pymt; she said he had not and asked me to call him at 352-	OPvknight	09/16/2016 01:48 PM

1190189	G 6.1 Customer Call Back / Follow Up	OPvknights 09/13/2016: MELINDA CALLED BACK; SAID THAT SHE AND MR. SMITH DIVORCED AND SHE WANTS TO MOVE BACK IN; ADV HER NAME IS LISTED AS SECOND ON ACCT AND THERE ARE MULTIPLE NOTES THAT SHE CALLED FOR	OPvknights	09/13/2016 08:56 AM
54799090	G 6.1 Customer Call Back / Follow Up	OPhwhaley 08/11/2016: RET CALL TO AUSTIN, NO VM SET UP	OPhwhaley	08/11/2016 03:09 PM
1189837	G 6.1 Customer Call Back / Follow Up	OPvknights 08/08/2016: emailed Todd re LL past due balance and to verify if needs to be paid before tenant can start service.	OPvknights	08/08/2016 03:42 PM
54798163	G 6.1 Customer Call Back / Follow Up	OPhwhaley 06/16/2016: RET CALL TO VANESSA/LMOM	OPhwhaley	06/16/2016 09:46 AM
1189825	G 6.1 Customer Call Back / Follow Up	OPjvandelanotte 06/15/2016: PER VICKI CALL MAGGIE BOWEN 352-793-4033 ADVISING HER THAT TECH WILL COME BACK OUT TO SEE HER TODAY AT APPROX. 3:30 P.M. AND HE WILL KNOCK ON THE DOOR SO MAKE SURE YOU ANSWER	OPvknights	06/15/2016 02:32 PM
54795610	G 6.1 Customer Call Back / Follow Up	OPjvandelanotte 06/09/2016: AARON ROHN CALLED BACK PER PREVIOUS NOTES AND SAID THE LL TURNED THE WATER OFF AT THE HOME; ADV WILL LET VICKI AND TECH KNOW.	OPjvandelano	06/09/2016 01:41 PM
54795610	G 6.1 Customer Call Back / Follow Up	OPvknights 06/09/2016: CALLED AARON TO ADV TECH TURNED WATER ON AT METER FOR MOVE IN BUT STARTED SPINNING AS THOUGH SOMETHING RUNNING IN HOME, SO HE SHUT THE METER BACK OFF TO PREVENT DAMAGE; HE SAID H	OPvknights	06/09/2016 11:09 AM
54795534	G 6.1 Customer Call Back / Follow Up	OPhwhaley 06/03/2016: RET CALL TO KIM GRAY/LMOM	OPhwhaley	06/03/2016 10:01 AM
54799006	G 6.1 Customer Call Back / Follow Up	OPhwhaley 05/23/2016: RET CALL TO MARY LEE, LMOM	OPhwhaley	05/23/2016 04:27 PM
54795610	G 6.1 Customer Call Back / Follow Up	OPhwhaley 05/23/2016: TRIED TO RET CALL TO SONJA, NO NBR LEFT QAND NBR ON SYSTEM OUT OF SERVICE	OPhwhaley	05/23/2016 09:08 AM
54798946	G 6.1 Customer Call Back / Follow Up	OPrking 04/18/2016: RETURNED MESSAGE TO MARYLEE; LMOM.	OPrking	04/18/2016 05:23 PM
1189992	G 6.1 Customer Call Back / Follow Up	OPvknights 02/26/2016: RETURNED CALL TO MITZI; SHE SAID SHE HAS NOT SEEN A TECH; ADV ORDER DISPATCHED AND WILL FOLLOW UP WITH THEM TODAY; emailed Todd.	OPvknights	02/26/2016 09:37 AM
54796769	G 6.1 Customer Call Back / Follow Up	OPvknights 11/13/2015: RETURNED CALL TO PH ON ACCT; LMOM	OPvknights	11/13/2015 07:55 AM
1191166	G 6.1 Customer Call Back / Follow Up	OPmbinkley 12/26/2013: CALLED TAMMIE BACK, INFORMED HER THERE IS A BREAK IN THE WOODS AND OUR TECHS ARE WORKING ON REPAIRS, ADVISED NO FURTHER INFO WAS AVAILABLE YET.; OPrcowdery 12/26/2013: Spoke to T	OPrcowdery	12/26/2013 03:24 PM
1189429	H 7.0 Meter Reading Issue	OPkturbett 03/22/2019: S/O dispatched to repair broken ERT wires.	OPkturbett	03/22/2019 02:43 PM
1189429	H 7.0 Meter Reading Issue	OPmrodders 03/21/2019: TAMMY CALLED HIGH USAGE STATES THE METER HAS WIRES OUT EVERYWHERE. PLEASE RE/READ AND INSPECT METER. STATES THERE ARE NO LEAKS AT THE PROPERTY. CALL BACK REQUESTED	OPmrodders	03/21/2019 02:27 PM
54796993	H 7.0 Meter Reading Issue	OPvknights 10/27/2016: emailed Todd and tech to verify old read on meter of 222; will contact customer with reply.; OPvknights 10/27/2016: Per Todd; read is correct; adj to single tier of -287.21.	OPvknights	10/27/2016 01:43 PM
54799267	H 7.0 Meter Reading Issue	Opsmyers 10/13/2016: KIMBERLY PARISH CALLED FOR RE READ NO LEAKS DETECTED CREATED S/O	Opsmyers	10/13/2016 04:04 PM
1189825	H 7.0 Meter Reading Issue	OPjvandelanotte 06/14/2016: MAGGIE BOWEN CALLED 352-793-4033 RE: BILL; SHE STATED SHE HAD SURGERY YESTERDAY AND WOULD LIKE SOMEONE TO COME OUT TO DO A LEAK TEST; ADV CAN DO BUCKET TEST ALSO TO CHECK R	OPjvandelano	06/14/2016 08:18 AM
54796828	H 7.0 Meter Reading Issue	OPvknights 05/20/2015: TECH NOTED at disconnect for prev tenant: "new tenant just moved in, gave him 48 hour notice to set up account"	OPvknights	05/20/2015 03:29 PM
1190730	H 7.0 Meter Reading Issue	OPtsheegog 04/23/2015: DEBBIE CALLED WANTING TO KNOW IF ERT HAS BEEN REPAIRED. SHE SAYS THAT SHE HAS BEEN DOING HER OWN READING. SHE ALSO SAYS THAT SHE HAD A PLUMBER OUT AND DID AS MANY REPAIRS AS NECESSARY	OPtsheegog	04/23/2015 03:49 PM
1191166	H 7.0 Meter Reading Issue	OPrewariboko 05/12/2014: TAMMIE CALLED TO VERIFY IF THE READING HAD BEEN DONE FOR THE MONTH. CONFIRMED THAT IT WAS READ ON 5/7/2014 AND PROVIDED HER WITH HER BALANCE.	OPrewariboko	05/12/2014 07:19 AM
1191166	H 7.0 Meter Reading Issue	OPrewariboko 04/09/2014: TAMMIE CALLED TO KNOW IF HER METER HAD BEEN READ ALREADY, ADVISED NO. SHE ASKED TO KNOW WHEN THE METER WILL BE READ, PER RENEE ADVISED BETWEEN THE 8TH AND 13TH. CUSTOMER WAS N	OPrcowdery	04/09/2014 08:00 AM
1189430	I 8.0 Leak at Meter	OPmrodders 12/24/2018: ELIZABETH CALLED NEIGHBOR METER BROKE OR SOMETHING FLOODING THE YARDS	OPmrodders	12/24/2018 11:43 AM
54800466	I 8.0 Leak at Meter	OPlmjohnson 05/23/2018: OWNER'S STEP SON CALLED. SAID OUR CREW FIXED A LEAK AT THE METER. LEFT THE METER ON WHEN THEY WERE DONE. HE REPORTS BOTH BATHROOMS THAT HE IS IN THE PROCESS OF REMODELING WERE	OPlmjohnson	05/23/2018 03:19 PM
1189839	I 8.0 Leak at Meter	OPmrodders 05/11/2018: REX CALLED CUT GRASS TODAY BUBBLING WATER AT METER. CALL 30 MIN AHEAD	OPmrodders	05/11/2018 02:08 PM
54799164	I 8.0 Leak at Meter	OPvwinkler 08/17/2017: DIANE WITH US WATER CROSS BAYOU DIVISION CALLED IN BECAUSE SUSAN CALLED HER ABOUT RECEIVING A NOTE ABOUT LEAK AT HOME. PLEASE SPEAK WITH SUSAN WHEN YOU'RE THERE 352-457-8708. CR	OPvwinkler	08/17/2017 12:47 PM
54799164	I 8.0 Leak at Meter	OPlmjohnson 07/20/2016: CUSTOMER CALLED TO SAY WATER IS LEAKING AND THE METER AND FLOODING HER FRONT YARD. ADV WILL SEND A TECH OUT RIGHT AWAY.	OPlmjohnson	07/20/2016 10:51 AM

54821831	I 8.05 Leak - Customer Side	USWealicea 03/13/2019: SUMTER COUNTY HEALTH DEPARTMENT STATES THERE IS A BROKEN SEWAGE PIPE PIPE SEWAGE RUNNING ON THE GROUND INFRONT OF THE MOBILE HOME-VERIFY IF THIS IS THE CUSTOMERS SERVICE LINE	USWealicea	03/13/2019 07:32 AM
1190090	I 8.05 Leak - Customer Side	OPkturbett 02/20/2019: Leak has been repaired. A courtesy repair was completed on meter and tech repaired pipe/leak on customer side. Customer is responsible for their bill. Please offer to setup a pa	USWealicea	02/21/2019 08:01 AM
54796932	I 8.05 Leak - Customer Side	OPImjohnson 02/14/2017: MELISSA CALLED. HER BROTHER IN LAW TOLD HER ABOUT THE POSSIBLE LEAK. SHE SAYS THE SPIGOT IN HER DAUGHTERS BATHROOM IS STRIPPED. SHE WAS TOLD THAT USW MAY HELP WITH THE WATER BI	OPImjohnson	02/14/2017 04:54 PM
54799267	I 8.05 Leak - Customer Side	OPvknight 10/17/2016: CALLED AND SPOKE TO KIM TO ADV OF TECHS FINDING THAT SOMETHING IN HOME IS RUNNING OR TURNING ON AND DRAWING WATER; SHE SAID SHE THINKS IT'S A TOILET THAT KEEPS MAKING SOUND EVEN	OPvknight	10/17/2016 02:05 PM
1190729	I 8.05 Leak - Customer Side	OPvknight 10/05/2016: RETURNED CALL TO BERTHA; She had a leak that caused a large bill and is sending in a normal payment by money order for \$75.49 for now. She said she does have a plumbers invoice f	OPvknight	10/05/2016 11:10 AM
1190090	I 8.1 Leak Adjustment	USWealicea 02/25/2019: LEAK ADJUSTMENT- CUSTOMER BILLED FOR 133 TGAL - AVERAGE PER MONTH = 130 TGAL / 2 = (65 TGALS X 12.93= 840.45) (56 x 6.46 = 362.32) (6 x 3.26= 19.56) TOTAL LEAK ADJUSTMNET \$1222.	USWealicea	02/25/2019 04:11 PM
54800045	I 8.1 Leak Adjustment	USWvvarona 10/10/2017: CUSTOMER REQUESTED TO SEND IN REPAIR INVOICE FOR A POSSIBLE COURTESY LEAK ADJUSTMENT - CANNOT BE GIVEN UNTIL REPAIR RECEIPT IS RECEIVED	USWvvarona	10/10/2017 06:24 PM
1191922	I 8.1 Leak Adjustment	OPrking 09/19/2016: MECHELLE EVERETT CALLED REGARDING HER HIGH BILLS. SHE DID HAVE A LEAK, AND HAD IT REPAIRED BY A HANDYMAN.SHE IS ASKING FOR AN ADJUSTMENT TO HER ACCOUNT. ADV. HER THAT IT WAS NOT A	OPrking	09/19/2016 04:56 PM
1189837	I 8.1 Leak Adjustment	OPvknight 05/12/2014: RON CALLED TO SAY THAT HE LEFT HIS HOSE ON FOR WATERING AND IT BROKE OVER THE WEEKEND AND RAN NON-STOP SO FILLED THE BACK YARD WITH WATER; HE ASKED FOR A DISCOUNT FOR THAT WATER;	OPvknight	05/12/2014 08:21 AM
54822267	I 8.2 Main Break	OPkturbett 03/14/2019: Customer reported sewer leak was backing into home. A service order was dispatched to determined if the pipe belongs to USWater. If not, the customer has to call a plumber.	OPkturbett	03/14/2019 03:06 PM
1189429	I 8.2 Main Break	OPrstanton 10/19/2018: TAMMY WELLS CALLED IN TO ADV THE LEAK IS COMING FROM THE MAIN WATER LINE WHICH IS ACROSS THE STREET IN THE WOODS, SHE ADV IT IS SPRAYING ALL OVER	OPrstanton	10/19/2018 12:22 PM
1189826	I 8.2 Main Break	OPpnorris 10/27/2017: MARY CALLED TO REPORT A MAIN BREAK AND YELLOW WATER . ADVISED WILL DISPATCH TECH.	OPpnorris	10/27/2017 09:01 AM
1189828	I 8.2 Main Break	OPcvang 11/25/2014: VAUGHN CLLD STATED THAT THERE WAS A BROKEN PIPE OUTSIDE AND DOES NOT NEED TO HAVE TECH COME OUT ANYMORE BECAUSE HE FOUND VALVE TO TURN OFF WATER INSIDE THE HOUSE AND DOES NOT NEED	OPcvang	11/25/2014 12:45 PM
1189828	I 8.2 Main Break	OPj david 11/25/2014: VAUGHN CALLED TO REPORT HAS A BROKEN PIPE ON HIS PROPERTY AND WATER IS LEAKING ADV WILL CONTACT TECH SD OK; PH # 513-426-9235	OPj david	11/25/2014 12:27 PM
1191781	I 8.2 Main Break	OPvknight 09/04/2014: FRANK CALLED FOR EST TIME THAT TECH WILL ARRIVE TO INSPECT AND REPAIR THE MAIN BREAK; ADV HAS BEEN DISPATCHED BUT UNABLE TO GIVE A TIME.; OPleshuba 09/05/2014: Tech met with cust	OPleshuba	09/05/2014 09:26 AM
1191781	I 8.2 Main Break	OPcvang 09/04/2014: FRANK CLLD STATED THAT THERE IS A SEWER MAIN BREAK ALONG HIS SIDE OF THE PROPERTY - ADV THAT WE WILL CONTACT AND SEND A TECH TO TAKE A LOOK AT IT. IF NEED TO CONTACT CUST BEST # 35	OPcvang	09/04/2014 12:34 PM
54822494	J 9.0 Water Quality	OPcbrann 07/01/2019: SPK TO CRISTOBAL GUEVARA;HE WAS COMPLAINING ABOUT THE COLOR OF THE WATER BEING VERY DARK & THE TASTE OF IT WHEN HE WAS TAKING A SHOWER;S/O CREATED;HE ALSO STATES IF WE DONT TAKE	OPcbrann	07/01/2019 05:23 PM
1189992	J 9.0 Water Quality	OPdjohnson 06/20/2019: MITSY CI. BROWN WATER AGAIN. CONTACTED TECHS FOR MORE INFO REGARDING WEEKLY FLUSHING. NO ANSWER. FILLED OUT SO FORM TO HAVE LINES FLUSHED. NFAN.	OPdjohnson	06/20/2019 01:49 PM
1190090	J 9.0 Water Quality	OPdjohnson 06/06/2019: MELONIE CI. WATER HAS GOTTEN MUCH BROWNER OVER LAST 2 WEEKS. I ADV FLUSH LINES BUT THEY WOULD LIKE TECH TO COME OUT. FILLED OUT SO FORM. NFAN.	OPdjohnson	06/06/2019 06:40 PM
1189992	J 9.0 Water Quality	OPldrost 06/05/2019: MITZY CALLED BACK TO INFORM IT'S BEEN 2 HRS, NO CHANGE AND WATER PRESSURE IS DROPPING. ADV TECH ASSURED US THEY WILL BE IN AREA AND CAN CHECK IT OUT BUT WE HAVE NO EST WHEN THEY W	OPldrost	06/05/2019 11:03 AM
1189992	J 9.0 Water Quality	OPrstanton 06/05/2019: MITSY W/ SNOOZE N SCOOT RV CAMPGROUND INC CALLED TO ADV THE WATER IS BROWN AND HAS AN ODOR; SHE SD HER CAMPERS CANT EVEN WASH THEIR CLOTHES; CREATED S/O; CALLED JUAN (TECH) HE S	OPrstanton	06/05/2019 09:12 AM
1189992	J 9.0 Water Quality	OPmrodgers 06/03/2019: MITSY CALLED LMOM STATED BROWN WATER S/O FORM COMPLETED	OPmrodgers	06/03/2019 07:40 AM
1189836	J 9.0 Water Quality	OPldrost 05/08/2019: Rex Keller, husband of Norma called in. Water is rusty and dirty - happens 1-2 X per month for 1-2 days each time. This has been going on for 6mo to a year. Saw in S/Os that te	OPldrost	05/08/2019 10:01 AM
54822271	J 9.0 Water Quality	OPpschramm 05/02/2019: Danielle called stated water orange in color and odor as well applied S/O.	OPpschramm	05/02/2019 12:36 PM

54822129	J 9.0 Water Quality	OPcbrann 04/25/2019: SPK TO MARK EVANS;HE ADV HIS WATER IS COMING OUT BROWN,HE ADV THE NEIGHBOR'S HOME WAS HAVING THEIR LINE BLED & WONDERS IF THAT HAS SOMETHING TO DO WITH IT,ALSO HE FILTERS HIS WATE	OPcbrann	04/25/2019 06:34 PM
54822267	J 9.0 Water Quality	OPjschultz 04/24/2019: ERIN CI STATING THAT WATER IS BROWN AND HAS BEEN FOR ABOUT A WEEK ADV HER THAT I WOULD FILL OUT S/O AND A TECH WOULD BE DISPATCHED TOMORROW 4/25 FILLED OUT S/O NFAN	OPjschultz	04/24/2019 10:30 AM
1189427	J 9.0 Water Quality	OPjschultz 04/19/2019: KAREN CI TO COMPLAIN ABOUT BROWN WATER STATED THAT PIPES WERE FLUSHED IN FEBRUARY AND WATER WAS FINE FOR 2 DAYS THEN IT TURNED BROWN.; OPjschultz 04/19/2019: FILLED OUT S/O ADV	OPjschultz	04/19/2019 07:56 AM
54797996	J 9.0 Water Quality	OPcbrann 02/19/2019: SPOKE TO DEANNA FREEMAN; SHE ADV WATER WAS ORANGEISH LOOKING AT FIRST BUT NOW BROWN DIRTY LOOKING; ADV S/O CREATED; NFAN	OPcbrann	02/19/2019 02:20 PM
1189826	J 9.0 Water Quality	OPlmjohnson 01/14/2019: MARY CALLED TO REPORT ORANGE WATER. RUINED A LOAD OF LAUNDRY. CREATED S.O.	OPlmjohnson	01/14/2019 08:01 AM
1189992	J 9.0 Water Quality	OPmrodgers 12/24/2018: MITSY CALLED YELLOW WATER	OPmrodgers	12/24/2018 08:19 AM
1189826	J 9.0 Water Quality	OPmrodgers 10/22/2018: MARY CALLED LEFT SEVERAL MSGS YELLOW WATER S/O; OPmrodgers 10/22/2018: RETURNED CALL TO MARY ADV S/O WILL BE DONE	OPmrodgers	10/22/2018 07:29 AM
1190730	J 9.0 Water Quality	OPlmjohnson 09/21/2018: DEBBIE CALLED ABOUT HER WATER AGAIN. IT IS ORANGE AND SMELLS FOUL. SHE IS TIRED OF PAYING \$100/MONTH FOR WATER WHEN SHE HAS TO BUY BOTTLED WATER FOR HERSELF AND HER PETS. HE	OPlmjohnson	09/21/2018 01:04 PM
54821570	J 9.0 Water Quality	OPlmjohnson 09/10/2018: KAYLA CALLED BECAUSE WATER IS BROWN WITH SEDIMENT. ADV TO RUN WATER FROM OUTSIDE SPIGOT AND SEE IF THAT CLEARS IT UP. HOME WAS VACANT FOR ABOUT 6 MONTHS. NFAN	OPlmjohnson	09/10/2018 07:27 AM
1189826	J 9.0 Water Quality	OPvwinkler 08/17/2018: MARY CALLED IN ABOUT HER WATER BEING YELLOW. ADV THERE IS A S.O. FOR TODAY.	OPvwinkler	08/17/2018 07:51 AM
1189826	J 9.0 Water Quality	OPmrodgers 08/16/2018: MARY CALLED YELLOW WATER AGAIN; OPvwinkler 08/16/2018: S.O. CREATED TO HAVE TECH CHECK WATER AT THE HOME 8-17-18	OPvwinkler	08/16/2018 02:27 PM
54799602	J 9.0 Water Quality	OPlmjohnson 07/05/2018: MARK H CALLED. HE FLUSHED THE HOME DUE TO THE ORANGE WATER. WANTED TO CREDIT CUSTOMER 1 TGAL.	OPlmjohnson	07/05/2018 02:03 PM
54799602	J 9.0 Water Quality	OPmrodgers 07/02/2018: VIRGINIA CALLED FILL POOL WATER IS ORANGE/RUST. CALL 30 MIN AHEAD TO MEET CUST.; OPvwinkler 07/02/2018: S.O. DISPATCHED	OPvwinkler	07/02/2018 07:43 AM
1189992	J 9.0 Water Quality	OPrking 06/27/2018: MITZI WITH SNOOZE N SCOOT CALLED TO REPORT YELLOW WATER. SHE STATED THAT THEY FLUSHED THE LINES EARLIER TODAY AND AFTER THAT THE WATER CAME OUT YELLOW. CREATED S/O.	OPrking	06/27/2018 05:47 PM
54796932	J 9.0 Water Quality	OPrking 06/27/2018: RETURNED MESSAGE TO MELISSA, SHE CALLED BECAUSE SHE HAS BEEN EXPERIENCING RUST COLORED WATER "FOR A WHILE NOW". ADV. HER ON HOW TO FLUSH HER LINES AND THAT I WOULD NOTIFY A TECH.	OPrking	06/27/2018 05:34 PM
54800045	J 9.0 Water Quality	OPlmjohnson 06/11/2018: URDUJA WROTE LETTER ABOUT WATER QUALITY AND HER CONCERNS WITH INCREASED WATER RATES. SCANNED LETTER AND SENT EMAIL TO TROY AND RITA	OPlmjohnson	06/11/2018 10:56 AM
1189826	J 9.0 Water Quality	OPmrodgers 06/08/2018: MARY CALLED RUST WATER TECH ADV IRON OUT LAST TIME SHE JUST USED TODAY WITH LAUNDRY AND RUINED CLOTHES DUE TO RUSTY WATER. VM CREATED S/O	OPmrodgers	06/08/2018 10:20 AM
54799602	J 9.0 Water Quality	OPmrodgers 06/04/2018: VIRGINIA CALLED ORANGE WATER FORM FILL OUT FOR S/O CALL 30MIN PRIOR	OPmrodgers	06/04/2018 01:25 PM
54797805	J 9.0 Water Quality	OPvweinberger 05/30/2018: TAMISHA MOBLEY CALLED BACK TO SEE IF SHE CAN BE RECONNECTED TONIGHT; ADV AFTER HOURS FEE, ADV CALL BACK AFTER PYMT IS MADE, SHE ALSO SAID HER WATER IS ORANGE ALL THE TIME, AD	OPvweinberge	05/30/2018 05:10 PM
1189826	J 9.0 Water Quality	OPmrodgers 05/21/2018: MARY CALLED YELLOW WATER; OPvwinkler 05/21/2018: S.O. CREATED AND DISPATCHED	OPvwinkler	05/21/2018 08:26 AM
1189826	J 9.0 Water Quality	OPlmjohnson 05/07/2018: MARY CALLED TO REPORT YELLOW WATER. SHE WASHED CURTAINS YESTERDAY AND THEY TURNED YELLOW AND ARE RUINED. ALSO RAN WATER THIS MORNING FOR DISHES AND THE WATER COMES OUT YELLOW	OPvwinkler	05/10/2018 01:33 PM
1190726	J 9.0 Water Quality	OPvwinkler 04/25/2018: CREATED AND DISPATCHED S.O.	OPvwinkler	04/25/2018 08:46 AM
1190726	J 9.0 Water Quality	OPmrodgers 04/25/2018: KRIS CALLED COLORED WATER ORANGE/BROWN HAS RUINED CLOTHES CANT DRINK OR SHOWER	OPmrodgers	04/25/2018 07:54 AM
54796433	J 9.0 Water Quality	OPmrodgers 04/24/2018: JEANIE CALLED BROWN WATER SMELLS LIKE BLEACH S.O FOR TECH	OPmrodgers	04/24/2018 10:48 AM
1190730	J 9.0 Water Quality	OPvwinkler 04/16/2018: DEBBIE CALLED IN ABOUT ORANGE WATER AGAIN. CREATED AND DISPATCHED S.O.; OPvwinkler 04/16/2018: called cust back as asked to do by tech to run for 5 mins. LMOM	OPvwinkler	04/16/2018 11:48 AM
1190730	J 9.0 Water Quality	OPrking 04/12/2018: DEBBIE ALLEN CALLED BECAUSE SHE STATED THAT THE WATER HAS BEEN ORANGE COLOR COMING OUT OF THE SPIGOT AND THE WATER IN THE TOILET IS BLACK. SHE STATED SHE HAS PICTURES AND VIDEO OF	OPrking	04/12/2018 05:29 PM

54797805	J 9.0 Water Quality	OPmroddgers 04/12/2018: TAMISHA CALLED RUST COLORED WATER FOR PAST MONTH RUINED ALL CLOTHES CANT COOK ETC...; OPvwinkler 04/12/2018: S.O. CREATED AND DISPATCHED	OPvwinkler	04/12/2018 08:14 AM
1189836	J 9.0 Water Quality	OPvwinkler 04/11/2018: REX CALLED IN SAYING HE HAS RUSTY WATER. CREATED AND DISPATCHED S.O. TO CHECK	OPvwinkler	04/11/2018 10:11 AM
1189992	J 9.0 Water Quality	OPianderson 03/19/2018: MITZY FROM SNOOZE N SCOOT REPORTS YELLOW WATER COMING OUT; CREATED S/O; OPvweinberger 03/19/2018: DISPATCHED S/O	OPvweinberger	03/19/2018 04:14 PM
1190117	J 9.0 Water Quality	OPImjohnson 03/13/2018: CALLED CUSTOMER TO ADVISE THE TECH FOUND THEY HAD TAMPERED WITH THE METER. CUSTOMER CLAIMS THE TECH SUPERVISOR DID THAT THE LAST TIME HE WAS THERE. ADVISED THEY DO NOT WIRE THE	OPImjohnson	03/13/2018 10:16 AM
54799470	J 9.0 Water Quality	OPImjohnson 03/12/2018: DARRYL CALLED TO COMPLAIN OF WATER QUALITY. SAYS THERE IS A LOT OF CHLORINE AND SEDIMENT IN HIS WATER. WOULD LIKE TO TALK TO TECH WHEN HE COMES OUT. CREATED S.O.	OPImjohnson	03/12/2018 09:43 AM
1189992	J 9.0 Water Quality	OPvweinberger 03/05/2018: MITZY FROM SNOOZE N SCOOT REPORTS YELLOW WATER COMING OUT; CREATED S/O	OPvweinberge	03/05/2018 02:36 PM
1189992	J 9.0 Water Quality	OPvweinberger 01/02/2018: MITZY FROM SNOOZE N SCOOT RV CAMPGROUD INC ADV THEY HAVE YELLOW WATER; ADV WILL CREATED S/O	OPvweinberge	01/02/2018 04:25 PM
54800683	J 9.0 Water Quality	OPvwinkler 01/02/2018: BRANDY CALLED IN ABOUT YELLOW WATER. CREATED S.O.	OPvwinkler	01/02/2018 08:03 AM
1189992	J 9.0 Water Quality	OPImjohnson 10/05/2017: MITZI CALLED. WATER IS STAINING CLOTHES WHEN DOING LAUNDRY. ADVISED I WOULD SEND A TECH OUT TO FLUSH THE LINES AND SEE IF THEY CAN BRING SOME IRON OUT. CREATED S.O.	OPImjohnson	10/05/2017 03:47 PM
54796932	J 9.0 Water Quality	OPpnorris 09/26/2017: MELISSA CALLED TO REPORT YELLOW FOUL SMELLING WATER. ADVISED THAT TECH WOULD BE DISPATCHED.	OPpnorris	09/26/2017 09:20 AM
1189826	J 9.0 Water Quality	OPvweinberger 09/25/2017: MARY LINDSEY REQ S/O SHE HAS YELLOW WATER; ADV WILL NOTIFY TECH	OPvweinberge	09/25/2017 02:36 PM
1191830	J 9.0 Water Quality	OPmwilliams 06/30/2017: LAURISSA CAMACHO CALLED TO REPORT BROWN WATER; NOTIFYING TECH FOR REVIEW.	OPmwilliams	06/30/2017 12:24 PM
1189429	J 9.0 Water Quality	OPrking 05/10/2017: TAMMY WELLS CALLED TO REPORT BROWN WATER FOR ABOUT 1 WEEK. CREATED S/O.	OPrking	05/10/2017 03:12 PM
1191274	J 9.0 Water Quality	OPhwhaley 03/24/2017: SHIRLEY LAWSON CALLED TO REPORT BROWN WATER,SHE WAS PRETTY UNHAPPY THAT HER WHITES TURNS BROWN,I ADV WE COULD SEND SOMEONE WITH SOME IRON OUT,SHE REFUSED SHE SAID SHE WOULD BUY	OPhwhaley	03/24/2017 03:56 PM
54799117	J 9.0 Water Quality	OPmwilliams 03/23/2017: KIMBERLY GRAY CALLED TO SEE WHEN HER WATER SERVICE WOULD BE BACK ON. SUPERVISOR IS DISPATCHING TECH.	OPmwilliams	03/23/2017 07:30 AM
54799689	J 9.0 Water Quality	OPmallens 03/22/2017: RETURNED MRS. KRONNERS VM ADVISED HER THAT SHE SHOULD HAVE WATER RESTORED BY 4:00.	OPmallens	03/22/2017 02:14 PM
1191922	J 9.0 Water Quality	OPhwhaley 09/02/2016: MECHELLE CALLED TO STATE SHE HAD YELLOW WATER,I ADV THAT SHE TRY TO FLUSH THE LINES BY RUNNING WATER THRU THE OUTSIDE SPIGOT,SHE WILL CALL BACK IF NO IMPROVEMENT; OPhwhaley 09/02	OPhwhaley	09/02/2016 04:55 PM
54795492	J 9.0 Water Quality	OPvknight 09/02/2016: AMANDA CALLED BACK AND SHE SAID THAT HER HUSBAND GOT IN THE SHOWER LAST NIGHT AND THERE WAS A VAPOR THAT APPEARED BUT THAT THERE WAS NO WAY THAT IT WAS HOT WATER; SHE SAID THAT I	OPvknight	09/02/2016 03:57 PM
54796415	J 9.0 Water Quality	OPdrbrooks 03/20/2015: JENNIFER CALLED AND STATED THAT SHE HAS VERY STRONG CHLORINE LEVELS COMING OUT OF HER WATER TO WHERE HER SKIN IS RED AND HAS CLEAR BLISTERS ON IT. SHE WOULD LIKE SOMEONE TO COME	OPvknight	03/23/2015 12:28 PM
1190730	J 9.0 Water Quality	OPdrbrooks 03/12/2015: DEBBIE CALLED AND STATED THAT HER WATER IS ORANGE IN COLOR. SHE STATED THAT SHE HAS FLUSHED HER LINES AND THAT HAS NOT HELPED. SHE WOULD LIKE SOMEONE TO COME OUT TO THE PROPERTY	OPdrbrooks	03/13/2015 04:01 PM
1190729	J 9.0 Water Quality	OPdrbrooks 03/11/2015: BERTHA CALLED AND STATED THAT HER WATER IS ORANGE IN COLOR AND IT HAS STAINED HER SHEETS AND WANTS TO KNOW WHAT IS GOING ON. ADVISED HER THAT I WOULD LOOK INTO THIS AND CALL HER	OPdrbrooks	03/13/2015 10:35 AM
1189992	J 9.0 Water Quality	OPdgross 01/22/2015: MITZIE CALLED SAYING THAT SHE STILL HAD SAND IN HER WATER AND THEN A TECH SHOWED UP SO SHE SAID SHE'D CALL US BACK IF SHE HAD ANY QUESTIONS	OPdgross	01/22/2015 08:28 AM
1189992	J 9.0 Water Quality	OPdrbrooks 01/20/2015: MITZIE CALLED AND STATED THAT THERE IS SAND IN THE WATER AND WOULD LIKE SOMEONE TO COME OUT TO THE PROPERTY AND FIND OUT WHAT IS GOING ON. HER PHONE NUMBER IS 352-568-2003.	OPdrbrooks	01/20/2015 02:40 PM
1191166	J 9.0 Water Quality	OPvknight 09/11/2014: TAMMIE CALLED BECAUSE HER WATER IS ORANGE AFTER SHE SAW SOMEONE WORKING ON THE WATER LINES IN HER NEIGHBORHOOD; ADV TO FLUSH THE LINES FROM AN OUTSIDE SPIGOT UNTIL THE WATER RUNS	OPvknight	09/11/2014 07:07 AM

1189826	J 9.0 Water Quality	OPajjakes 01/14/2014: MARY CALLED TO SAY THANK YOU FOR CLEARING UP HER WATER-SHE WAS VERY APPRECIATIVE OF EVERYONE'S HELP	OPajjakes	01/14/2014 08:46 AM
1189837	J 9.0 Water Quality	OPajjakes 12/26/2013: RON CALLED-HE DOES NOT HAVE WATER. ADVISED OF MAIN BREAK AND SERVICE SHOULD BE RESTORED SHORTLY. ADVISED OF BWN THAT WILL BE IN EFFECT AS SOON AS THE WATER IS RESTORED.	OPajjakes	12/26/2013 02:38 PM
1189826	J 9.0 Water Quality	OPslarson 12/26/2013: MRS. LINDSEY CLLD AND STATED THAT SHE HAS NO WATER. I ADV. OF THE WATER MAIN BREAK, AND THAT AS OF RIGHT NOW WE DO NOT HAVE AN EST. TIME AS TO WHEN IT WILL BE RESTORED.	OPslarson	12/26/2013 01:35 PM
1190109	J 9.0 Water Quality	OPrccowdery 10/16/2013: Customer called - water seeping out of the ground between the meter and the road. S/O for inspection.	OPrccowdery	10/16/2013 07:32 AM
1189827	J 9.0 Water Quality	OPjiscott 10/11/2013: Von called for Lois Parker and left message, returned his call 352-301-7283 and left message. He stated that the water is off.	OPjiscott	10/11/2013 03:18 PM
1189992	J 9.0 Water Quality	OPjiscott 10/11/2013: Called and stated that there is no water to the campground. Explained due to main break, water has been shut off for repair.	OPjiscott	10/11/2013 11:20 AM
1191830	J 9.0 Water Quality	OPjiscott 10/11/2013: Larissa called, there is no water. Per email from The Woods, water is off to repair main break.	OPjiscott	10/11/2013 10:11 AM
1190149	J 9.0 Water Quality	OPrccowdery 05/29/2013: Samantha called, she stated there is water bubbling up in the back corner of her yard, it is starting to flood the yard. Called tech Todd, emailed him with the address, he will	OPrccowdery	06/03/2013 03:04 PM
54821876	J 9.1 Boil Water Inquiry	OPstanton 01/16/2019: CATHY TINSLEY CALLED TO SEE IF RECINDED YET, ADV NOT YET	OPstanton	01/16/2019 04:57 PM
1189826	J 9.1 Boil Water Inquiry	OPvweinberger 05/10/2018: MARY LINDSEY SAID TECH TOLD HER HE NEEDED PERMISSION FROM USW TO STEP ON HER PORCH AND LOOK AT HER YELLOW WATER; ADV WILL EMAIL TECHS FOR CLARIFICATION	OPvweinberge	05/10/2018 04:18 PM
1190730	J 9.1 Boil Water Inquiry	OPpnorris 09/05/2017: DEBBIE CALLED LEFT VM WONDERING IF SHE WAS STILL UNDER BOIL WATER. ADVISED THAT ORDER HAD BEEN LIFTED.	OPpnorris	09/05/2017 02:31 PM
1189429	J 9.1 Boil Water Inquiry	OPTbarnes 07/21/2017: RETURNED CALL TO TAMMY WELLS; BWN INQUIRY; ADV HER TO CONTINUE TO BOIL WATER UNTIL FUTHER NOTICE.	OPTbarnes	07/21/2017 05:27 PM
54796891	J 9.1 Boil Water Inquiry	OPmallens 03/22/2017: RETURNED VM, TO ADVISE OF WATER BREAK, RESTORED APPROX BY 4 PM. ADVISED OF BOIL WATER NOTICE.	OPmallens	03/22/2017 02:47 PM
54798016	J 9.1 Boil Water Inquiry	ophwhaley 03/22/2017: SHAWN TAY CALLED TO REPORT HAVING NO WATER, ADV OF THE OUTAGE AND BWN	ophwhaley	03/22/2017 02:25 PM
1189828	J 9.1 Boil Water Inquiry	OPmallens 03/22/2017: RETURNED VOICE MAIL RE: WATER OUTAGE, ADVISED SHOULD BE RESTORED BY 4:00, ADVISED BOIL WATER NOTICES ARE GOING OUT. HE ADVISED ME TO UPDATE HIS PHONE NUMBER TO 352-603-5526.	OPmallens	03/22/2017 02:20 PM
1190730	J 9.1 Boil Water Inquiry	OPmallens 03/22/2017: RETURNED VM, SPOKE WITH DEBBIE ALLEN, ADVISED OF 4:00 P.M. ANTICIPATED WATER TURN ON PER EMAIL. SHE ALSO WANTED ME TO PAY HER BILL. ADVISED HER TO BOIL WATER UNTIL FURTHER NOTICE	OPmallens	03/22/2017 02:07 PM
1189992	J 9.1 Boil Water Inquiry	ophwhaley 03/22/2017: RET CALL TO MITZI AT SNOOZE N SCOOT TO LET HER KNOW THERE WAS A BREAK IN THE LINE AND ONCE THE REPAIR IS DONE THEY WILL BE UNDER A BWN	ophwhaley	03/22/2017 01:24 PM
1190729	J 9.1 Boil Water Inquiry	OPjvandelanotte 09/06/2016: SPOKE WITH BERTHA GRAVES 352-793-5998 RE: BWN NOTICE; SHE CANNOT WALK TO THE MAIL BOX AND THIS IS WHERE THEY PUT HER BWN NOTICE RATHER THAN ON THE DOOR. SHE WANTS TO KNOW W	OPjvandelano	09/06/2016 11:06 AM
54795492	J 9.1 Boil Water Inquiry	OPhwhaley 09/02/2016: AMANDA CALLED SAYING HUSBAND WAS POISONED BY OUR WATER, TRSF HER TO VICKI	OPhwhaley	09/02/2016 03:44 PM
1189837	J 9.1 Boil Water Inquiry	OPhvng 12/18/2014: ERICKA CALLED SAID HER HUSBAND RAN WATER FOR 30 MIN AND WATER IS COMING OUT RED ORANGE; ADV WILL LOOK INTO IT AND CALL HER BACK @ PHONE ON FILE.; OPhvng 12/18/2014: CALL BACK ERIC	OPhvng	12/18/2014 03:57 PM
1189992	J 9.2 Water System Inquiry	OPdjohnson 06/28/2019: I CALLED MITZIE I ADV AUTO-FLUSHING STARTED LAST NIGHT. IT SHOULD START @ 12AM AND BE FINISHED BY 5AM. I ADV DURING THIS TIME THEY COULD EXPERIENCE LOSS OF PRESSURE. I ADV PLEAS	OPdjohnson	06/28/2019 01:52 PM
54801073	J 9.2 Water System Inquiry	OPpschramm 05/20/2019: KATHY CALLED STATED WATER IS BAD, BROWN AND YELLOW, APPLIED S/O FOR CUSTOMER. INFORMED CUSTOMER NO CHARGE FOR TECH.	OPpschramm	05/20/2019 12:35 PM
1190726	J 9.2 Water System Inquiry	OPpschramm 04/24/2019: KRIS ROCKHILL CALLED STATED WATER IS A DARK BROWN FOR ABOUT A WEEK, REQUESTED SERVICE ORDER APPLIED. NFAN	OPpschramm	04/24/2019 11:04 AM
1191830	J 9.2 Water System Inquiry	OPcbrann 02/01/2019: SPOKE TO LAURISSA CAMACHO; SHE SAID THE WATER OUTSIDE THE HOME IS COMING OUT DIRTY; VINCE SET UP S/O FOR THE TECH TO GO OUT AND CHECK THE PROBLEM. NFAN	OPcbrann	02/01/2019 11:47 AM
1189826	J 9.2 Water System Inquiry	OPmwilliams 09/20/2017: MARY LINDSEY CALLED TO REPORT THAT PRESSURE IS STILL LOW; ADV THAT WE CONTINUE TO RECOVER IN A WIDESPREAD AND COMPLEX ENVIRONMENT.	OPmwilliams	09/20/2017 08:04 AM
54799590	J 9.2 Water System Inquiry	OPvknight 10/24/2016: GRETCHEN CALLED TO ASK IF THE WATER WAS ON AT THE PROEPRTY; ADV HAS BEEN ON SINCE 10/19	OPvknight	10/24/2016 10:07 AM
1190730	J 9.2 Water System Inquiry	OPAatchison 08/30/2016: DEBBIE ALLEN CALLED FOR A UPDATE ON THE NO WATER. ADV A PUMP WENT OUT AND THEY ARE FIXING THE ISSUE.	OPAatchison	08/30/2016 06:02 PM

1190730	J 9.2 Water System Inquiry	OPaatchison 08/30/2016: DEBBIE ALLEN CALLED STATING SHE HAS NO WATER. ADV WE ARE AWARE OF THE ISSUE IN THE AREA AND A TECH IS ON HIS WAY TO THE AREA.	OPaatchison	08/30/2016 04:30 PM
54822267	K 10.0 Sewer Back Up	OPrstanton 03/14/2019: ERIN CARVER CALLED ABOUT HAVING SOMEONE COME OUT ADV S/O HAS BEEN CANCELLED AS SHE NDS TO CALL HEALTH DEPT	OPrstanton	03/14/2019 01:29 PM
54822267	K 10.0 Sewer Back Up	OPrstanton 03/14/2019: PER KTURBETT SO HAS BEEN CANCELLED AS CUST NDS TO CALL HEALTH DEPARTMENT; CALLED ERIN NO ANSWER LMOM ADVSING TO CALL HEALTH DEPARTMENT	OPrstanton	03/14/2019 12:50 PM
54822267	K 10.0 Sewer Back Up	OPrstanton 03/14/2019: ERIN CARVER CALLED TO ADV THAT SEWER LINE IS BACKING UP INTO HER HOUSE; SD ITS NOT DRAINING INTO THE STREET & IS CLOGGED AT THE STREET; CREATED S/O	OPrstanton	03/14/2019 11:33 AM
54800287	K 10.0 Sewer Back Up	OPrking 06/20/2017: WRESTLE CONNELL CALLED BECAUSE THE SEWER IS BACKING UP. HE PULLED THE PLUG OUTSIDE OFF TO RELIEVE THE BACK UP. ADV. HIM THAT I WASN'T SURE IF THIS WOULD BE ON OUR SIDE OR HIS AND H	OPrking	06/20/2017 05:23 PM
1191830	K 10.0 Sewer Back Up	OPmwilliams 04/10/2017: DAUGHTER LAURISSA CAMACHO 352.457.7014, CALLED TO REPORT SEWER BACK UP AT PARENTS' HOME--NOTIFIED SUPERVISOR TO DISPATCH TECH.	OPmwilliams	04/10/2017 09:15 AM
54799690	K 10.0 Sewer Back Up	OPvknight 01/17/2017: SHARON CALLED TO SAY THAT SHE THINKS THE SEWER IS BACKING UP AND IS BUBBLING UP IN THE PIPE IN HER YARD; ADV TO CONTACT PLUMBER.	OPvknight	01/17/2017 04:51 PM
1191274	K 10.0 Sewer Back Up	OPrking 12/28/2016: SHIRLEY LAWSON CALLED TO REPORT THAT SHE IS GETTING SEWAGE BACKING UP INTO HER BATH TUB AND HER SINKS WON'T DRAIN. ADV. HER THAT I NOTIFIED MY SUPERVISOR WHO WILL SEND A TECH.	OPrking	12/28/2016 02:55 PM
54799042	K 10.0 Sewer Back Up	OPjvandelanotte 05/02/2016: JENNIFER BERK CALLED 352-254-0326 RE: SEWER BACKUP; JENNIFER STATED PLUMBER CAME OUT ON 4/30/16 AND SNAKED DRAINS IN THE HOUSE; OPENED UP GREASE TRAP WHICH HAS WHITE SCREW	OPjvandelano	05/02/2016 07:30 AM
1191830	K 10.0 Sewer Back Up	OPtsheegog 11/12/2015: LARISSA (DAUGHTER) CALLED TO SCHEDULE A TECH TO COME OUT AND LOOK AT THE SEWER BACK UP AT PROPERTY, ADV WE WILL SCHEDULE FOR A TECH TO COME OUT, PH 352-569-1288	OPtsheegog	11/12/2015 01:39 PM
54799768	K 10.3 Sewer System Inquiry	OPvknight 12/19/2016: Per Rita; adj prev acct to reflect move in date 11/1/16; customer required to pay deposit before first bill.	OPvknight	12/19/2016 03:48 PM
54798934	L 11.9 Violation	OPImjohnson 03/13/2018: USAGE ON INACTIVE ACCT. CURRENT UPLOADED READ IS 302. CREATED S.O. TO PULL METER.	OPImjohnson	03/13/2018 03:39 PM
54798156	L 11.9 Violation	OPImjohnson 03/13/2018: PROPERTY TAGGED FOR USAGE ON INACTIVE ACCT. NO RESPONSE. CREATED S.O. TO PULL METER	OPImjohnson	03/13/2018 02:44 PM
1190727	L 11.9 Violation	OPImjohnson 03/13/2018: PROPERTY TAGGED FOR USAGE ON INACTIVE ACCT. NO RESPONSE. CREATED S.O. TO PULL METER	OPImjohnson	03/13/2018 02:34 PM
1189431	M 12.1 Note on Stub	OPImjohnson 10/01/2018: MARION WROTE A NOTE WITH HER PAYMENT EXPLAINING THAT SHE HAD A STROKE AND WAS NOW LIVING IN MASSACHUSETTS WITH HER DAUGHTER. SHE MAILED IN A PAYMENT OF \$114.57 AND HER DAUGHTER	OPImjohnson	10/01/2018 09:45 AM
54800045	M 12.1 Note on Stub	OPvweinberger 10/23/2017: RECEIVED WHITE MAIL FROM URDUJA DE LA CUEVA ABOUT NOT RECEIVING HER BILL; CALLED HER TO VERIFY IF SHE RECEIVED CURRENT BILL MAILED 10/16/17, SHE SAID SHE WILL CHECK AND LET U	OPkjohnson	12/04/2017 06:05 PM
54800045	M 12.1 Note on Stub	OPImjohnson 09/11/2017: Urduja sent in a change of address and an email address on stub. Updated account	OPImjohnson	09/11/2017 09:46 AM
54799602	M 12.1 Note on Stub	OpIsmithwinn 03/08/2017: WM-170308-06 UPDATED MAILING ADDRESS PER WRITTEN REQUEST ON THE BACK OF THE PAYMENT STUB	OpIsmithwinn	03/08/2017 03:25 PM
1189833	M 12.1 Note on Stub	OpIsmithwinn 09/08/2016: WM-160908-05 UPDATED MAILING ADDRESS PER WRITTEN REQUEST ON PAYMENT STUB	OpIsmithwinn	09/08/2016 02:52 PM
1189431	M 12.1 Note on Stub	OPbkaus 06/28/2016: PER MAIL STUB: UPDATED MAILING ADDRESS	OPbkaus	06/28/2016 02:27 PM
1189992	M 12.1 Note on Stub	OPvknight 06/02/2016: WM 16060203; CUSTOMER SENT LETTER TO THANK US FOR CREDITING TWO LATE FEES AND INCLUDED COPIES OF JAN AND FEB STMTS.; NO ACTION NEEDED.	OPvknight	06/02/2016 02:42 PM
54796769	M 12.1 Note on Stub	OpIsmithwinn 02/09/2016: WM-160209-04 CORRECTED SPELLING OF LAST NAME FROM MORNINEY TO DORNINEY AS WRITTEN ON PAYMENT STUB	OpIsmithwinn	02/09/2016 03:45 PM
1189824	M 12.1 Note on Stub	OpIsmithwinn 06/22/2015: WM-150622-05 NOTE: PLEASE CHANGE BILLING NAME TO LEDA VIGNEULT---RUDY VIGNEULT DECEASED DEC 2014--- REMOVED RUDY AND ADDED LEDA PER WRITTEN REQUEST ON BACK OF PAYMENT STUB	OpIsmithwinn	06/22/2015 01:19 PM
1189826	M 12.1 Note on Stub	OpIsmithwinn 02/10/2015: NOTE: I DON'T UNDERSTAND WHY MY BILL IS SO HIGH. LOOKING FOR A WATER LEAK? MARY LINDSEY---AS WRITTEN ON PAYMENT STUB	OpIsmithwinn	02/10/2015 10:44 AM
1191375	M 12.1 Note on Stub	OPrccowdery 04/24/2014: Pmt stub received without payment - returned with letter.	OPrccowdery	04/24/2014 09:50 AM
1189986	M 12.1 Note on Stub	OPrccowdery 04/18/2014: Per note on stub - updated address for this acct	OPrccowdery	04/18/2014 12:40 PM
1189835	M 12.1 Note on Stub	OPrccowdery 02/06/2014: Called ph# on acct - customer sent note with stub that the property has a new owner. LMOM to return the call so we can get the sale information and bill to the correct property	OPrccowdery	02/06/2014 10:45 AM

1190727	M 12.1 Note on Stub	OPjiscott 02/03/2014: PER NOTE ON STUB - JACK SENT IN PAYMENT OF 68.73 BUT IT WAS NOT REFLECTED ON BILL. PER TRANS HISTORY PAYMENT OF 68.73 POSTED 12/13/13.	OPjiscott	02/03/2014 12:35 PM
1189836	M 12.1 Note on Stub	OPsgobely 11/12/2013: WM-131112-06 "PLEASE SEND ME THE FORMS NECESSARY TO HAVE THE BILL PAID FROM MY CHECKING ACCOUNT MONTHLY" THIS HAS ALREADY BEEN TAKEN CARE OF PER PREVIOUS NOTE.	OPsgobely	11/12/2013 09:27 AM
1189431	M 12.1 Note on Stub	OPsgobely 10/11/2013: WM-131011-01 UPDATED MAILING ADDRESS PER WHITE MAIL RECEIVED.	OPsgobely	10/11/2013 01:23 PM
1189836	M 12.1 Note on Stub	OPsgobely 08/30/2013: WM-130830-04 NOTE ON PAYMENT STUB REQUESTED INFORMATION ON AUTOPAY- SENT CUSTOMER LETTER AND COPY OF AUTOPAY AUTHORIZATION FORM.	OPsgobely	08/30/2013 10:48 AM
1189835	M 12.1 Note on Stub	OPrccowdery 04/29/2013: UWM1304296 -- "NO ONE THERE TO USE WATER, IT IS SHUT OFF AT THE STREET AND UNDER THE TRAILER. I AM ON VACATION TIL 11/10/13"	OPrccowdery	04/29/2013 02:03 PM
1189429	X 0.0 USW Review	OPkturbett 04/16/2019: Spoke with Tammy today. Informed her of the review. Claims tenants didn't tamper with meter. Requested all charges to be removed. Troy will reach out tomorrow. If Tammy calls in	OPkturbett	04/18/2019 07:10 AM
1189429	X 0.0 USW Review	OPkturbett 04/10/2019: This has been submitted to USW for review to adjust her account.	OPkturbett	04/10/2019 02:56 PM
54799535	X 0.0 USW Review	OPkturbett 02/25/2019: This customer is under review to receive a credit adjustment due to faulty equipment. It will take about a week. Evelyn will reach back out to Kelly with the final results of ad	OPkturbett	02/25/2019 09:07 AM
54821829	X 0.0 USW Review	OPrstanton 02/01/2019: JOHN CARBONE CALLED UPSET ABOUT BILL STATING THAT HE HAS HEARD SEVERAL OF DIFFERENT STORIES, HE SD HE WAS QUOTED WRONG DEPOSIT CHARGES FROM START, HE SD HE WILL ONLY PAY \$53.54	opvwinkler	02/04/2019 11:45 AM



4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	891814
Date	5/28/2019
Due Date	6/28/2019
Account #	701
P.O. or W.A. #	711-57

Bill To
The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project					
711-57 WTP Modifications (R6B)					
Date	Description	Qty or Hrs	Unit	Rate	Amount
	The Woods - Water Treatment Plant Rehabilitation				
	Materials to Complete Scope of Service (Includes S&H + Tax as stated, if any)	1	LS	27,799.95	27,799.95
	Mark-Up @ 18% (Material Only)	1	LS	5,003.99	5,003.99
	Labor To Completed Scope of Work				
	Maintenance Supervisor - Tony P	88	PH	39.43	3,398.84
	Tradesman - Charles B	187.5	PH	57.91	5,067.13
	Juan G	2.5	PH	57.91	144.78
	Robert Y	133.5	PH	57.91	7,730.99
	Maintenance Technician - Glenn B	113.5		52.01	5,903.14
	Corey D	45.5		52.01	2,366.46
	Josh M	24		52.01	1,248.24
	Jacob T	5		52.01	260.05
	James W	81		52.01	4,212.81
	Engineering, Consulting, Technical Services: Water/Wastewater Utility Systems (Material and Labor Subtotal x 8%)	1	LS	5,050.87	5,050.87
Entered: <u>[Signature]</u>					
COA Code: <u>320</u>					
Approved: <u>[Signature]</u> <u>5-29-19</u>					
Paid: <u>[Signature]</u>					
Questions about your bill? Phone: 727-848-8292 EXT 219 Toll free: 1-800-848-8292 EXT 219 Email: uswater-ar@uswatercorp.net					
		Total		\$68,186.75	
		Payments/Credits		\$0.00	
		Balance Due		\$68,186.75	

<u>Source Name</u>	<u>Type</u>	<u>Date</u>	<u>Num</u>	<u>Memo</u>	<u>Amount</u>
Woods Utility Company (R6)					
711-57 WTP Modifications					
Atlantic Filter of Polk County, I	Bill	01/22/2019	228347	Conversion of valve	13,100.00
Barney's Pumps Inc	Bill	10/05/2018	INV00041402	(8) Anchor Scientific I	504.04
Barney's Pumps Inc	Bill	10/09/2018	INV00041460	(8) Unitron Controls r	488.08
Central Florida Controls, LLC	Bill	02/01/2019	8933	Service requested ev	130.30
City Electric Supply Co.	Bill	01/24/2019	LEE094440	Electrical Wire	391.11
Core & Main	Bill	01/11/2019	K010189	3 A2361-23 MJ RW C	1,537.76
Core & Main	Bill	01/16/2019	K033989	3 STD Galv 90 Bend	68.27
Core & Main	Bill	01/17/2019	K032912	3 PVC S80 90, 50LB	144.56
Core & Main	Bill	01/21/2019	K048138	4 Hymax Cplg	449.15
Core & Main	Bill	01/30/2019	K085345	3 PVC S80 90 HxH	26.00
CS3 Corp	Bill	10/31/2018	114352	3" VSI Model FLG Bu	3,421.86
Drillers Service, Inc.	Bill	12/01/2018	1503794500	5hp cent pump 230/1	1,337.50
North South Supply	Bill	01/10/2019	3224804	Bushings, 2" CV	363.87
North South Supply	Bill	01/15/2019	3225681	1 1/4" Sch 40 Tee	177.09
North South Supply	Bill	01/16/2019	3225684	3" Gate Valve	1,027.87
North South Supply	Bill	01/22/2019	3227039	2" Union Sch 80	192.87
Pasco Pipe Supply	Bill	10/08/2018	184939	2" & 3" Pipe, Valve ar	1,399.78
Pasco Pipe Supply	Bill	01/10/2019	185929	3" Cross Sch 80	83.52
Pasco Pipe Supply	Bill	01/10/2019	185936	2" Oval Meter Fig Kit	321.06
Water Treatment & Controls C	Bill	10/11/2018	0106716IN	Stenner Model 85MH	1,313.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Missing receipt - Bau	14.42
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Stl lckn, 90 deg strgh	351.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Concrete mix - Baum	196.30
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Brass twist nozzle - C	5.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	50 ft ylw tripl, 42 gal f	80.89
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	50 ft ylw tripl, 42 gal f	236.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	6 ct 24 long all purp s	59.27
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Hand soap, spry, SS	72.52
Wells Fargo Visa - R6	Bill	03/01/2019	030119 R6	Bags, disinfect, lime,	303.34
Total 711-57 WTP Modifications					27,799.95

ATLANTIC FILTER OF POLK COUNTY

P O Box 4000

Eaton Park FL 33840

(863)665-2652 Fax # (863)666-8050

accounting@atlanticfilterpolk.com

Bill To

US Water Services Corp
4939 Cross Bayou Blvd
New Port Richey FL 34652

Invoice

Check us out on Facebook

Date

1/22/2019

Invoice #

228347

Ship To

11479 Country Rd 678
Webster, FL

Delivery#

P.C. Number

Terms

Ship

Via

711-57

Net 30 Days

1/21/2019

Brian

Quantity	Item Code	Description	Price Each	Amount
1	SC1 - Commeri...	Conversion of valve and rebod to greensand Includes: Labor 3 - tanks emptied and changed to Greensand+ w/ needed gravel Repair of 3900 Valves and conversion to draw valves Upper and lower pistons Upper and lower seal kits Drive Pinions Micro Switches Drive Gear Timer Assy "NXT"	12,800.00	12,800.00
1	FLK 46611		300.00	300.00
<p>System ID: U.S. Water Services Acct 5020.1 Term 13,100 Job No. 711-57 Ctr: m6 Inst: X Non-Billable Appr: TP Date: 1/24 Revd: 00 Date: 1/24</p>			Subtotal	\$13100.00
			Sales Tax (7.0%)	\$0.00
			Payments/Credits	\$0.00

"If your check is not paid on presentation or is dishonored, you agree to pay the amount allowed by state law. We may electronically debit or draft your account for this charge. Also, if your check is returned for insufficient or uncollected funds, your check may be electronically re-presented for payment."

Thank you for your timely payments.

Balance Due

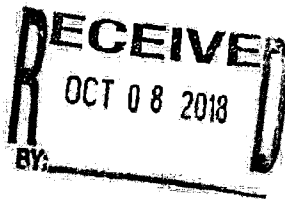
\$13,100.00

REMIT TO:

BARNEY'S PUMPS, INC.
PO Box 3529
Lakeland, FL 33802-3529

Ship to:
US Water Services Corp
US Water Services Corp
2315 Griffin Road
Suite 5
Leesburg, FL 34748

Bill to:
US Water Services Corp
US Water Services Corp
email: uswateraccountspayable@uswatercorp.net
4939 Cross Bayou Blvd.
New Port Richey, FL 34652



Telephone
Fax

(863) 665-8500
(863) 666-3858

EMAIL

OCT 11 2018

Invoice

Number INV00041402
Invoice date 10/5/2018
Page 1 of 1
Sales order SO00041649
Customer P.O. 711-57
Destination country
Job name
Payment Net 30 days
Invoice account 0000771

Item number	Rev.	Description	Quantity	Unit	Unit price	Amount
GS150N0NC		Anchor Scientific Eco-Float, Normally Open/Closed 50ft Cord, Non-Mercury, Internal Weight	8.00	EA	53.00	424.00

Payment due: 11/4/2018

Sales subtotal amount 424.00
Total shipping and handling 50.36
Sales tax 29.68
Total 504.04 USD

Tracking Numbers:
1Z3706190354175218

Please refer to the invoice number when processing payment. Thank you for the opportunity to earn your business.

Order processed per Barney's Pumps standard terms and conditions of sale.

All shipments are F.O.B. Origin.

All returns are subject to a restocking charge and must be approved prior to shipment back to Barney's Pumps. After 90 days, items are not returnable.

System GL: US Water Services

Acct 5020.2 Total \$ 504.04

Job # 711-57 Class MR6

Billable ☒ Non-Billable ☐

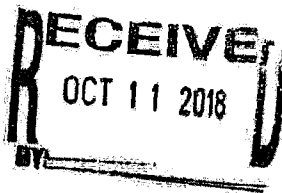
Apprvd OM Date 10-10-18

Entrd [Signature] Date 10-11-18

REMIT TO:

BARNEY'S PUMPS, INC.
PO Box 3529
Lakeland, FL 33802-3529

Ship to:
US Water Services Corp
US Water Services Corp (LK)
*** TONY COLLINS TO DELIVER ***



Telephone (863) 665-8500
Fax (863) 666-3858

Bill to:
US Water Services Corp
US Water Services Corp

email: uswateraccounts payable@uswatercorp.net
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Number INV00041460
Invoice date 10/9/2018
Page 1 of 1
Sales order SO00041639
Customer P.O. 711-57
Destination country
Job name
Payment Net 30 days
Invoice account 0000771

System GL: US Water Services

Acct 5020.2 Total \$ 488.08

Job # 711-57 Class MR6

Billable ☒ Non-Billable ☐

Apprvd DM Date 10-12-18

Entry 9 Date 10-11-18

Item number	Rev.	Description	Quantity	Unit	Unit price	Amount
8501-KP12P14-V20		Unitron Controls Relay 8Pin DPDT 10A@120VAC 120VAC coil w/Ind Light (Sq.D)	8.00	EA	26.85	214.80
8501-KP12P14-V14		Unitron Controls Relay 8Pin DPDT 10A@120VAC 24VAC coil w/ Ind Light (Sq.D)	1.00	EA	26.85	26.85
8501-KP12P14-V14		Unitron Controls Relay 8Pin DPDT 10A@120VAC 24VAC coil w/ Ind Light (Sq.D)	3.00	EA	26.85	80.55
D3PA2		Unitron Controls Relay Socket 8Pin 600V 10Amp Din Rail Mount (Eaton)	13.00	EA	4.15	53.95
ARA-120-ABA		Unitron Controls Alternator Duplex 120V SPDT (Diversified)	1.00	EA	34.00	34.00
QOU110		Unitron Controls Breaker QOU 1P 120V 10Amp (Sq.D)	2.00	EA	23.00	46.00

Payment due: 11/8/2018

EMAILED
OCT 12 2018

Sales subtotal amount 456.15
Total shipping and handling 0.00
Sales tax 31.93
Total 488.08 USD

Tracking Numbers:

Signed for by Todd L. db

Please refer to the invoice number when processing payment. Thank you for the opportunity to earn your business.

Order processed per Barney's Pumps standard terms and conditions of sale.

All shipments are F.O.B. Origin.

All returns are subject to a restocking charge and must be approved prior to shipment back to Barney's Pumps. After 90 days, items are not returnable.

Central Florida Controls, LLC

P.O. Box 6121

Ocala, FL 34478

Phone # 352-427-2621

Fax # 352-419-5871

Invoice

Date	Invoice #
2/1/2019	8933

Bill To
U.S. Water Services Corporation 4939 Cross Bayou Blvd. New Port Richey, Fl. 34652

		P.Q. No.	Terms
		Job No. 711-57	Net 30
Quantity	Description	Rate	Amount
1.5	Service call requested by Tony Perez at the WOODS WTP- Evaluate problems with the WTP effluent flow meter..	70.00	105.00
46	Mileage	0.55	25.30
	Job No. 711-57		
	Sales Tax	7.00%	0.00
System ID: U.S. Water Services Acct: <u>50201</u> Total: <u>130.30</u> Job No.: <u>711-57</u> Class: <u>ML</u> Billable: <u>X</u> Non-Billable: <u> </u> Aprvd: <u>JP</u> Date: <u>2/1</u> Entrd: <u>CL</u> Date: <u>2/4</u>			
As always CFC looks forward to servicing your needs.		Total \$130.30	

RECEIVED
FEB 04 2019



C.E.S. (City Electric Supply - EFL)
PO Box 609521
Orlando, FL 32860

INVOICE

Invoice Number	LEE/094440
Invoice Date	01/24/19
Your Order Number	711-57
Bill Order	NPR/023898/144
Licensee Name	ROBERT
Account	01320474001

C.E.S. (New Port Richey)
5922 US HWY 19N
New Port Richey, FL 34652

Receiver

02012019

2725 1 M8 0.428 E0202X 10327 D4458966084 S2 P8087322 0001:0003

Accounts Payable



US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652

Phone: 727-841-0909

Fax: 727-841-0328

Email: NewPortRichey0132@cityelectricsupply.com

Delivery Info:

QTY	Item	Description	Price	Per	Disc	Goods
500	THHN-14-STR-RED-CU-500	THHN-14-RED-19STR-CU-500S/R	79.75	M		39.88
500	THHN-14-STR-BLK-CU-500	THHN-14-BLK-19STR-CU-500S/R	79.75	M		39.88
500	THHN-14-STR-WHT-CU-500	THHN-14-WHT-19STR-CU-500S/R	79.75	M		39.88
500	THHN-14-STR-GRN-CU-500	THHN-14-GRN-19STR-CU-500S/R	79.75	M		39.88
500	THHN-10-STR-RED-CU-500	THHN-10-RED-19STR-CU-500S/R	208.00	M		103.00
500	THHN-10-STR-WHT-CU-500	THHN-10-WHT-19STR-CU-500S/R	208.00	M		103.00

System ID: U.S. Water Services

Acct: 5202 Total: 391.11

Job No.: 711-57 Class: ml

Billable: ☒ Non-Billable: ☐

Aprvd: JP Date: 2/6

Entrd: Q Date: 2/7

CALLING ALL PLAYERS

brother EPSON GENERAC KLEIN TOOLS legrand nest TAMCO



TO PAY ONLINE VISIT www.cityelectricsupply.com

Payment to: C.E.S. (City Electric Supply - EFL) PO Box 609521 Orlando, FL 32860

THE RISK IN THE GOODS SHALL PASS TO THE BUYER ON DELIVERY, BUT THE GOODS REMAIN THE PROPERTY OF THE SELLER UNTIL PAID FOR. GOODS ARE SOLD ACCORDING TO VENDORS AND OUR OWN CONDITIONS OF SALE, COPIES OF WHICH ARE AVAILABLE UPON REQUEST E & OE

Goods Total	\$	365.52
Tax Rate		7.00%
Tax Total	\$	25.59
Total	\$	391.11

Branch ID#: 132 Group ID#: 9016
0001:0003



DUPLICATE
INVOICE

1830 Craig Park Court
St. Louis, MO 63146

Invoice # K010189
Invoice Date 1/11/19
Account # 226593
Sales Rep STEVEN HANSEN
Phone # 352-748-7473
Branch #125 Wildwood, FL
Total Amount Due \$1,537.76

Remit To:
CORE & MAIN LP
PO BOX 28330
ST. LOUIS, MO 63146

US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652 3434

Shipped To:
CUSTOMER PICK-UP

CUSTOMER JOB- LADYLK LADY LAKE OFFIC

Thank you for the opportunity to serve you! We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO #	Job Name	Job #	Bill of Lading	Shipped Via	Invoice#
1/09/19	1/10/19	711-57	LADY LAKE OFFIC	LADYLK		WILL CALL	K010189

Product Code	Description	Quantity		B/O	Price	UM	Extended Price
		Ordered	Shipped				
5103A236123	3 A2361-23 MJ RW GV OL L/ACC MECH JOINT RESILIENT WEDGE GATE VALVE, 2" OPER NUT, OPEN LEFT LESS ACC.	3	3		389.08000	EA	1,167.24
21IAMF803SLCE3	3 ONE-LOK PVC RESTR SLCE3 (I)	6	6		21.86000	EA	131.16
21IAMMJT03LG	3 MJ TRAN ACC SET L/GLAND (I)	6	6		11.26000	EA	67.56
29APGQ31105	OATEY 31105 PVC CEMENT HD GRAY QUART HEAVY DUTY GRAY CEMENT	2	2		20.07000	EA	40.14
29APCQ30805	OATEY 30805 ALL PURPOSE CLEANER R CLEAR - QUART	2	2		15.53000	EA	31.06

System ID: U.S. Water Services
Acct: 5520.2 Total: 1,537.76
Job No: 711-57 Class: MW
B/Cable: X Non-Duplicate
Agent: JP Date: 1/11/19
Print: Q Date: 1/11/19

Freight Delivery Handling Restock Misc

Subtotal: 1,437.16
Other: .00
Tax: 100.60

Terms: NET 30
Ordered By: COREY

Invoice Total: \$1,537.76

This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted.
To review these terms and conditions, please visit: <http://tandc.coreandmain.com/>



DUPLICATE
INVOICE

1830 Craig Park Court
St. Louis, MO 63146

In .ce # K033989
Invoice Date 1/16/19
Account # 226593
Sales Rep STEVEN HANSEN
Phone # 352-748-7473
Branch #125 Wildwood, FL
Total Amount Due \$68.27

Remit To:
CORE & MAIN LP
PO BOX 28330
ST. LOUIS, MO 63146

Shipped To:
CUSTOMER PICK-UP

US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652 3434

CUSTOMER JOB- LADYLK LADY LAKE OFFIC

Thank you for the opportunity to serve you! We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO #	Job Name	Job #	Bill of Lading	Shipped Via	Invoice#
1/15/19	1/15/19	711-57	LADY LAKE OFFIC	LADYLK		WILL CALL	K033989

Product Code	Description	Quantity		B/O	Price	UM	Extended Price
		Ordered	Shipped				
31309	3 STD GALV 90 BEND	2	2		31.90000	EA	63.80

Summary: U.S. Water Services
Sub: 200.2 Total: 68.27
Job No: 711-57 Cling: mb
Printed: X
TP Date: 1/17
Q Date: 1/17

Freight	Delivery	Handling	Restock	Misc	Subtotal:	63.80
					Other:	.00
					Tax:	4.47
Invoice Total:						\$68.27

Terms: NET 30
Ordered By: JAKE

This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted.
To review these terms and conditions, please visit: <http://tandc.coreandmain.com/>



DUPLICATE
INVOICE

1830 Craig Park Court
St. Louis, MO 63146

In ice # K032912
Invoice Date 1/17/19
Account # 226593
Sales Rep STEVEN HANSEN
Phone # 352-748-7473
Branch #125 Wildwood, FL
Total Amount Due \$144.56

Remit To:
CORE & MAIN LP
PO BOX 28330
ST. LOUIS, MO 63146

Shipped To:
CUSTOMER PICK-UP

US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652 3434

CUSTOMER JOB- LADYLK LADY LAKE OFFIC

Thank you for the opportunity to serve you! We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO #	Job Name	Job #	Bill of Lading	Shipped Via	Invoice#
1/15/19	1/15/19	711-557	LADY LAKE OFFIC	LADYLK		WILL CALL	K032912

Product Code	Description	Quantity		B/O	Price	UM	Extended Price
		Ordered	Shipped				
29030809HH	3 PVC S80 90 HXH 806-030	14	11	3	8.10000	EA	89.10
96HOTMIX	50LB STOP LEAK HYDROLYC CEMENT 60-90 SEC. SET	1	1		46.00000	EA	46.00

System ID: U.S. Water Services
Acct: 8020.2 Total: 144.56
Job No.: 711-57 Class: ML
Billable: X Non-Billable:
APPROV: JP Date: 1/19
Total: 66 Date: 1/21

Freight	Delivery	Handling	Restock	Misc	Subtotal:	
					135.10	
					Other:	.00
					Tax:	9.46
					Invoice Total:	\$144.56

Terms: NET 30
Ordered By: ROBERT

This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted.
To review these terms and conditions, please visit: <http://tandc.coreandmain.com/>



DUPLICATE
INVOICE

1830 Craig Park Court
St. Louis, MO 63146

Invoice # K048138
Invoice Date 1/21/19
Account # 226593
Sales Rep STEVEN HANSEN
Phone # 352-748-7473
Branch #125 Wildwood, FL
Total Amount Due \$449.15

Remit To:
CORE & MAIN LP
PO BOX 28330
ST. LOUIS, MO 63146

Shipped To:
CUSTOMER PICK-UP

US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652 3434

Thank you for the opportunity to serve you! We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO #	Job Name	Job #	Bill of Lading	Shipped Via	Invoice#
1/18/19	1/18/19	711-57	711-57			WILL CALL	K048138

Product Code	Description	Quantity		B/O	Price	UM	Extended Price
		Ordered	Shipped				

7486054010816	860-54-0108-16 4 HYMAX 2 FLIP CPLG 4.25-5.00 LR 4.92-5.63 HR OD	2	2		209.88000 EA		419.76
---------------	---	---	---	--	--------------	--	--------

Order ID: U.S. Water Services
Total 5020.2 Total 449.15
Job No. 711-57 Class m6
Billing X
APR 11 2019
DATE 1/23
DATE 1/23

Freight Delivery Handling Restock Misc

Subtotal: 419.76
Other: .00
Tax: 29.39

Terms: NET 30
Ordered By: JUAN

Invoice Total: \$449.15

This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted.
To review these terms and conditions, please visit: <http://tandc.coreandmain.com/>



DUPLICATE
INVOICE

1830 Craig Park Court
St. Louis, MO 63146

Backordered from:
1/17/19 K032912

US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652 3434

Invoice # K085345
Invoice Date 1/30/19
Account # 226593
Sales Rep STEVEN HANSEN
Phone # 352-748-7473
Branch #125 Wildwood, FL
Total Amount Due \$26.00

Remit To:
CORE & MAIN LP
PO BOX 28330
ST. LOUIS, MO 63146

Shipped To:
CUSTOMER PICK-UP

CUSTOMER JOB- LADYLK LADY LAKE OFFIC

Thank you for the opportunity to serve you! We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO #	Job Name	Job #	Bill of Lading	Shipped Via	Invoice#
1/15/19	1/29/19	711-557	LADY LAKE OFFIC	LADYLK		WILL CALL	K085345

Product Code	Description	Quantity		B/O	Price	UM	Extended Price
		Ordered	Shipped				
29030809HH	3 PVC S80 90 HXH 806-030	3	3		8.10000	EA	24.30

System ID: U.S. Water Services

Acct: 50202 Total: 26.00
Job No.: 711-57 Class: mb
Billable: X Non-Billable:
Aprvd: TP Date: 1/31
Entrd: 0 Date: 2/1

Freight	Delivery	Handling	Restock	Misc	Subtotal:	24.30
					Other:	.00
					Tax:	1.70
Invoice Total:						\$26.00

Terms: NET 30
Ordered By: ROBERT
This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted.
To review these terms and conditions, please visit: <http://tandc.coreandmain.com/>



Invoice

Date	Invoice #
10/31/2018	114352

Bill To
US Water Corp 4939 Cross Bayou Blvd New Port Ritchie, FL 34652

Ship To
US Water Corp 4939 Cross Bayou Blvd New Port Ritchie, FL 34652

S.O. No.	Customer PO	Terms	Ship Date	Ship Via	Customer Contact
113785	711-57	Net 30	10/31/2018	Our Truck	Tony P

Item	Description	Qty	Rate	Total
VSBFV03F-GHW	3" VSI MODEL FLG BUTTERFLY VALVE W/ ACTUATOR	3	1,066.00	3,198.00T
<p><i>System ID: U.S. Water Services</i> <i>Acct: 6020.2 Total: 3,421.86</i> <i>Job No: 711-57 Class: m6</i> <i>Billable: X Non-Billable:</i> <i>Approved: JP Date: 11/1/18</i> <i>Taxes: CC Date: 11/1/18</i></p>				

<p>CS3 WATERWORKS PO Box 390 Orange Springs Florida 32182</p> <p>FL: 352.546.2115 GA: 912.493.9436 FX: 844.272.7329</p> <p>www.CS3WATERWORKS.com</p>	Subtotal	\$3,198.00
	Sales Tax (7.0%)	\$223.86
	Total	\$3,421.86
	Payments/Credits	\$0.00
	Balance Due	\$3,421.86



115-DSI OCALA
Tele: 352-867-8797
911 NE 16th St
Ocala, FL 34470

Remit To DRILLERS SERVICE INC.
PO BOX 403538
ATLANTA, GA 30384-3538

Invoice

Ship Whse	Invoice Date	Order Number
115	2018-11-30	15037945-00
Placed By	PO Number	
	711-57 MARK/KYLE	

Cust # 10052

NOTE:

* P O / JOB # IS REQUIRED - UPDATE SHIP TO PER YOUR P.O.*

Ship To US WATER SERVICES CORP
510 CR 466
LADY LAKE, FL 32159-4202 US

Bill To US WATER SERVICES CORP
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652-3434 US

Instructions	Currency	For questions about this order, contact:	
		KYLE MYERS 352-867-8797	
Ship Point	Via	Shipped	Terms
DSI OCALA	DSI-OCA TRK	2018-11-30	NET 45 DAYS
Reference	SlsRepln/Out	Freight Terms Description	
	W15/1151		

Ln #	Product And Description	Quantity Ordered	Quantity Shipped	Quantity Backordered	Qty UM	Unit Price	Discount Multiplier	Amount (Net)
1	92980050 FTB5CI 5HP CENT PUMP 230/1 SERIAL# 18J19-1900447P	1	1	0	EACH	1,250.000	.00	1,250.00

Sub Total 1,250.00
Taxes 87.50
Total 1,337.50

System ID: U.S. Water Services
A-20 50202 Total: 1,337.50
Job # 711-57 Class: M6
Billable: X Non-Billable:
App'd: TP Date: 12/14
CC Date: 12/20

Subject to the Terms and Warranty Information At: <http://www.dsidsi.com/documents/TERMSANDCONDITIONS.pdf>



INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3224804	
Invoice Date	Page
1/10/2019 15:39:54	1 of 1
ORDER NUMBER	
1257435	

Col - Expired

Bill To:

U S WATER SERVICES CORP
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

Ship To:

U S WATER SERVICES CORP
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

Customer ID: 101019

Fax: 727-849-7809

PO Number					Term Description	Net Due Date	Disc Due Date	Discount Amount
711-57					15TH PROX	2/15/2019	2/15/2019	0.00
Order Date		Pick Ticket No		Primary Salesrep Name			Taker	
1/10/2019 07:18:45		2219237		House Account			KEITH.MEEKS	
Quantities					Item ID	Pricing UOM	Unit Price	Extended Price
Ordered	Shipped	Remaining	UOM Unit Size	Disp	Item Description	Unit Size		
Carrier:					Tracking #:			
3.00	3.00	0.00	EACH		OSC-837338	EACH	17.19133	51.57
			1.0		BUSH SCH80 3x2" SxS	1.0000		
6.00	6.00	0.00	EACH		31-30120	EACH	11.06375	66.38
			1.0		NIPPLE PVC 3x12"	1.0000		
2.00	2.00	0.00	EACH		49B-020	EACH	86.96160	173.92
			1.0		CHECK VALVE 2" FLOMATIC	1.0000		
6.00	6.00	0.00	EACH		14A-854030	EACH	8.03387	48.20
			1.0		FLANGE 3" SLIP VANSTONE PVC	1.0000		

Total Lines: 4

UMATILLA HOURS:
MON-FRI 7:30AM - 4:30PM
SAT 8:00AM - 12:00PM

SUB-TOTAL: 340.07
LAKE - CNTY SURCHG 1%: 3.40
LAKE - STATE 6%: 20.40
AMOUNT DUE: 363.87

5020.2 363.87
711-57 m6
X
TP
AC 1/11/14

ORIGINAL



Follow us on Facebook!
Scan code or visit
<https://refr.in/ee81>





INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3225681	
Invoice Date	Page
1/15/2019 16:25:49	1 of 2
ORDER NUMBER	
1258452	

Bill To:

U S WATER SERVICES CORP
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY, FL 34652

Ship To:

U S WATER SERVICES CORP
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY, FL 34652

Customer ID: 101019

Fax: 727-849-7809

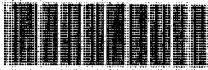
PO Number		Term Description		Net Due Date	Disc Due Date	Discount Amount	
711-57		15TH PROX		2/15/2019	2/15/2019	0.00	
Order Date		Pick Ticket No	Primary Salesrep Name			Taker	
1/15/2019 07:23:29		2220110	House Account			KEITH MEEKS	
Quantities				Item ID	Pricing UOM	Unit Price	Extended Price
Ordered	Shipped	Remaining	UOM	Item Description	Unit Size		
Carrier:				Tracking #:			
2.00	2.00	0.00	EACH	05A-401012	EACH	0.98597	1.97
			1.0	TEE SCH40 1 1/4" SxSxS	1.0000		
1.00	1.00	0.00	EACH	45B-1250S	EACH	4.51000	4.51
			1.0	BALL VALVE PVC 1 1/4" SxS ECONO WHITE	1.0000		
1.00	1.00	0.00	EACH	05A-437166	EACH	0.60797	0.61
			1.0	BUSH SCH40 1 1/4x1/2" SxS	1.0000		
6.00	6.00	0.00	EACH	32-02040	EACH	1.26000	7.56
			1.0	NIPPLE GALV 1/4x4"	1.0000		
1.00	1.00	0.00	EACH	12A-401002	EACH	1.59120	1.59
			1.0	TEE GALV 1/4"	1.0000		
2.00	2.00	0.00	EACH	12A-406012	EACH	3.51720	7.03
			1.0	ELBOW 90 GALV 1-1/4"	1.0000		
1.00	1.00	0.00	EACH	61B-FSG2-40-60	EACH	13.81590	13.82
			1.0	PRESSURE SWITCH 40-60 FSG-2 SQ D	1.0000		
1.00	1.00	0.00	EACH	61A-A23	EACH	10.71000	10.71
			1.0	PRESS GAUGE 100PSI S/S LIQUID FILL 2 1/2"	1.0000		
1.00	1.00	0.00	EACH	44-002	EACH	2.95200	2.95
			1.0	BALL VALVE BRASS 1/4"	1.0000		
1.00	1.00	0.00	EACH	49B-020	EACH	86.96160	86.96
			1.0	CHECK VALVE 2" FLOMATIC	1.0000		
3.00	3.00	0.00	EACH	40A-001B	EACH	3.03800	9.11
			1.0	TAPE TEFLON HI-DENSITY 3/4x1429" ROLL	1.0000		
2.00	2.00	0.00	EACH	40B-615	EACH	7.67012	15.34
			1.0	HAND CLEANER BLUE MAESTRO 16oz	1.0000		

ORIGINAL



Follow us on Facebook!
 Scan code or visit
<https://refl.in/ee81>





INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3225681	
Invoice Date	Page
1/15/2019 16:25:49	2 of 2
ORDER NUMBER	
1258452	

Quantities					Item ID Item Description	Pricing UOM	Unit Price	Extended Price
Ordered	Shipped	Remaining	UOM Unit Size	Disp.		Unit Size		
1.00	1.00	0.00	EACH		05A-438072 BUSH SCH40 1/2x1/4" SxFT	EACH 1.0000	0.31999	0.32
2.00	2.00	0.00	EACH		05A-438247 BUSH SCH40 2x1/2" SxFT	EACH 1.0000	1.49940	3.00

Total Lines: 14

UMATILLA HOURS:
MON-FRI 7:30AM - 4:30PM
SAT 8:00AM - 12:00PM

SUB-TOTAL: 165.48
LAKE - CNTY SURCHG 1%: 1.67
LAKE - STATE 6%: 9.94
AMOUNT DUE: 177.09

Order ID: 05A-438072
Total: 177.09
Order ID: 711-57 Class: MC
Order ID: X Non-Billable:
IP Date: 1/19
Q Date: 1/24

ORIGINAL



INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3225684	
Invoice Date	Page
1/16/2019 07:26:24	1 of 3
ORDER NUMBER	
1258688	

Bill To:

U S WATER SERVICES CORP
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY, FL 34652

Ship To:

U S WATER SERVICES CORP
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY, FL 34652

Customer ID: 101019

Fax: 727-849-7809

PO Number					Term Description	Net Due Date	Disc Due Date	Discount Amount	
711-57					15TH PROX	2/15/2019	2/15/2019	0.00	
Order Date		Pick Ticket No		Primary Salesrep Name				Taker	
1/15/2019 13:50:01		2220113		House Account				KEITH.MEEKS	
Quantities					Item ID	Pricing UOM		Unit Price	Extended Price
Ordered	Shipped	Remaining	UOM Unit Size	Dep.	Item Description	Unit Size			
Carrier:					Tracking #:				
2.00	2.00	0.00	EACH	1.0	41-030 GATE VALVE 3" BRASS IMPORT	EACH 1.0000		110.53600	221.07
2.00	2.00	0.00	EACH	1.0	32-30040 NIPPLE GALV 3x4"	EACH 1.0000		11.00400	22.01
1.00	1.00	0.00	EACH	1.0	32-30100 NIPPLE GALV 3x10"	EACH 1.0000		25.95600	25.96
2.00	2.00	0.00	EACH	1.0	05A-447030 CAP SCH40 3" SLIP	EACH 1.0000		2.52947	5.06
6.00	6.00	0.00	EACH	1.0	05C-806030 ELBOW 90 SCH80 3" SxS	EACH 1.0000		11.51075	69.06
6.00	6.00	0.00	EACH	1.0	05C-801030 TEE SCH80 3" SxSxS	EACH 1.0000		21.17250	127.04
2.00	2.00	0.00	EACH	1.0	05C-897030 UNION SCH80 3" SxS	EACH 1.0000		37.46322	74.93
2.00	2.00	0.00	EACH	1.0	41-020 GATE VALVE 2" BRASS IMPORT	EACH 1.0000		35.42400	70.85
2.00	2.00	0.00	EACH	1.0	05C-897020 UNION SCH80 2" SxS	EACH 1.0000		20.11594	40.23
2.00	2.00	0.00	EACH	1.0	05C-847020 CAP SCH80 2" SLIP	EACH 1.0000		9.69041	19.38
2.00	2.00	0.00	EACH	1.0	05C-817020 ELBOW 45 SCH80 2" SxS	EACH 1.0000		10.32689	20.65
2.00	2.00	0.00	EACH	1.0	05C-806020 ELBOW 90 SCH80 2" SxS	EACH 1.0000		4.37897	8.76

ORIGINAL



Follow us on Facebook!
 Scan code or visit
<https://ref.in/ee81>





INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3225684	
Invoice Date	Page
1/16/2019 07:26:24	2 of 3
ORDER NUMBER	
1258688	

Quantities					Item ID Item Description	Pricing UOM	Unit Price	Extended Price
Ordered	Shipped	Remaining	UOM Unit Size	Days		Unit Size		
2.00	2.00	0.00	EACH		05C-801020 TEE SCH80 2" SxSxS	EACH 1.0000	15.58102	31.16
1.00	1.00	0.00	EACH		32-25040 NIPPLE GALV 2 1/2x4"	EACH 1.0000	8.90400	8.90
1.00	1.00	0.00	EACH		05C-835025 FEMALE ADPT SCH80 2 1/2" SxFPT	EACH 1.0000	24.89591	24.90
4.00	4.00	0.00	EACH		05C-806025 ELBOW 90 SCH80 2 1/2" SxS	EACH 1.0000	10.24096	40.96
1.00	1.00	0.00	EACH		41-007 GATE VALVE 3/4" BRASS IMPORT	EACH 1.0000	8.11800	8.12
20.00	20.00	0.00	FEET		01D-025 PIPE PVC SCH 40 BE 2 1/2"	FEET 1.0000	1.10390	22.08
20.00	20.00	0.00	FEET		01H-007 PIPE PVC SCH80 PE 3/4"	FEET 1.0000	0.66780	13.36
1.00	1.00	0.00	EACH		31-07060 NIPPLE PVC 3/4x6"	EACH 1.0000	0.76650	0.77
2.00	2.00	0.00	EACH		05C-829007 COUPLING SCH80 3/4" SxS	EACH 1.0000	3.00420	6.01
2.00	2.00	0.00	EACH		05C-806007 ELBOW 90 SCH80 3/4" SxS	EACH 1.0000	1.56575	3.13
1.00	1.00	0.00	EACH		05C-806040 ELBOW 90 SCH80 4" SxS	EACH 1.0000	17.50320	17.50
1.00	1.00	0.00	EACH		05C-837422 BUSH SCH80 4x3" SxS	EACH 1.0000	23.79798	23.80
1.00	1.00	0.00	EACH		05A-437339 BUSH SCH 40 3x2 1/2" SxS	EACH 1.0000	2.50740	2.51
1.00	1.00	0.00	EACH		12A-421025 UNION GALV 2 1/2"	EACH 1.0000	33.48000	33.48
1.00	1.00	0.00	EACH		31-25060 NIPPLE PVC 2-1/2x6"	EACH 1.0000	5.55851	5.56
1.00	1.00	0.00	EACH		05C-829025 COUPLING SCH80 2 1/2" SxS	EACH 1.0000	13.40428	13.40

ORIGINAL



INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3225684	
Invoice Date	Page
1/16/2019 07:26:24	3 of 3
ORDER NUMBER	
1258688	

Quantities					Item ID Item Description	Pricing UOM	Unit Price	Extended Price
Ordered	Shipped	Remaining	UOM Unit Size	Disp.		Unit Size		

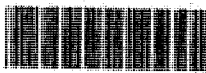
Total Lines: 28

UMATILLA HOURS:
MON-FRI 7:30AM - 4:30PM
SAT 8:00AM - 12:00PM

SUB-TOTAL: 960.64
LAKE - CNTY SURCHG 1%: 9.61
LAKE - STATE 6%: 57.62
AMOUNT DUE: 1,027.87

System ID: U.S. Water Services
Arch: 5002 Total: 1,027.87
Job No.: 711-57 Class: m6
Billable: ☒ Non-Billable:
Approved: JP Date: 1/19
2-App: Qc Date: 1/21

ORIGINAL



INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE

VERO BEACH, FL 32962-3634

352-483-0054

INVOICE	
3227039	
Invoice Date	Page
1/22/2019 16:26:07	1 of 1
ORDER NUMBER	
1260334	

Bill To:

U S WATER SERVICES CORP
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

Ship To:

U S WATER SERVICES CORP
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

001 - Expired

Customer ID: 101019

Fax: 727-849-7809

Fax: 727-849-7809

PO Number		Term Description		Net Due Date	Disc Due Date	Discount Amount		
711-57		15TH PROX		2/15/2019	2/15/2019	0.00		
Order Date	Pick Ticket No	Primary Salesrep Name			Taker			
1/22/2019 15:33:24	2221440	House Account			DERRICK.LUCROY			
Quantities					Item ID	Pricing		
Ordered	Shipped	Remaining	UOM Unit Size	Disp.	Item Description	UOM Unit Size	Unit Price	Extended Price
Carrier:					Tracking #:			
1.00	1.00	0.00	EACH	1.0	05C-897020 UNION SCH80 2" SxS	EACH 1.0000	20.11594	20.12
1.00	1.00	0.00	EACH	1.0	05C-897030 UNION SCH80 3" SxS	EACH 1.0000	37.46322	37.46
1.00	1.00	0.00	EACH	1.0	05C-897040 UNION SCH80 4" SxS	EACH 1.0000	51.48000	51.48
2.00	2.00	0.00	EACH	1.0	31-20120 NIPPLE PVC 2x12"	EACH 1.0000	3.69747	7.39
2.00	2.00	0.00	EACH	1.0	31-30120 NIPPLE PVC 3x12"	EACH 1.0000	11.06375	22.13
2.00	2.00	0.00	EACH	1.0	05C-829020 COUPLING SCH80 2" SxS	EACH 1.0000	5.44507	10.89
2.00	2.00	0.00	EACH	1.0	05C-829030 COUPLING SCH80 3" SxS	EACH 1.0000	15.39328	30.79

Total Lines: 7

UMATILLA HOURS:
MON-FRI 7:30AM - 4:30PM
SAT 8:00AM - 12:00PM

Region ID: U.S. Water Services
B070.2 Total: 192.87
T11-57 Class: m6
X Non-Eligible
ID Date: 1/23
00 Date: 1/23

SUB-TOTAL: 180.26
LAKE - CNTY SURCHG 1%: 1.79
LAKE - STATE 6%: 10.82
AMOUNT DUE: 192.87

ORIGINAL



Follow us on Facebook!
Scan code or visit
<https://reff.in/ee81>



U.S. WATER

Pasco Pipe Supply
INCORPORATED

14700 U.S. HWY 19 • HUDSON, FLORIDA 34667
PHONE (727) 863-4339
1-800-282-8152

(727) 863-3047
FAX (727) 863-2469

SHIP
TO:

LEESBURG OFFICE

DESCRIPTION:

INVOICE
NUMBER 184939

COMMENTS:

COMMENTS: Tony P. (352) 206-0657

DATE 10/8/18	P.O. NUMBER 711-57	REQUESTED DATE	SALESMAN Mark	PICKED BY Mark	CHECKED BY John	SHIPPED BY Don	SHIPPED DATE 10-18-18	<input type="checkbox"/> DEPOSIT <input type="checkbox"/> C.O.D.
-----------------	-----------------------	----------------	------------------	-------------------	--------------------	-------------------	--------------------------	---

ORDERED	PICKED	SHIPPED	BACK ORDERED	DESCRIPTION	UNIT PRICE	NET
60'	60'	60'		2" SCH 80 PVC PIPE	1.92	115.20
80'	80'	80'		3" SCH 80 PVC PIPE	3.95	316.00
6	6	6		3" TEE SCH 80	23.28	139.68
8	8	8		3" 90°	12.66	101.28
4	4	4		3" 45°	29.03	116.12
8	8	8		3" COUP.	16.92	135.36
6	6	6		3" x 2" RB	18.91	113.46
4	4	4		3" 1/3 FLANGE	21.00	84.00
1	1	1		2" 1/2 NIPPLE	13.52	13.52
1	1	1		2" SWING CHECK VALVE BRASS	37.59	37.59
8	8	8		3" FLANGE ACC. KIT S/S	17.00	136.00

System ID: U.S. Water Services

Est: 5020.2 Total: 1,399.78

Job No: 711-57 Class: ml

Billable: ☒ Non-Billable: ☐

Approved: JP Date: 10/26

Checked: CE Date: 10/26

TERMS: 18% INTEREST PER ANNUM ON UNPAID BALANCE. CUSTOMER AGREES TO PAY A REASONABLE ATTORNEY'S FEE AND ALL COST AND EXPENSES OF COLLECTION AND SUIT IF NECESSARY

* EXTENSIONS SUBJECT TO CORRECTION

RECEIVED BY:

SUB-TOTAL	1308.21
SALES TAX	91.57
TOTAL	1399.78

SOLD
TO:

U.S. Water

SHIP
TO:

LEESBURG OFFICE
GRIFFIN RD.

Pasco Pipe Supply

INCORPORATED

14700 U.S. HWY 19 • HUDSON, FLORIDA 34667
PHONE (727) 863-4339
1-800-282-8152

(727) 863-3047
FAX (727) 863-2489

DESCRIPTION:

INVOICE
NUMBER 185929

COMMENTS:

ROBERT (352) 278-8389

DATE 1/10/19	P.O. NUMBER 711-57	REQUESTED DATE	SALESMAN Mark K	PICKED BY	CHECKED BY	SHIPPED BY UPS Ground	SHIPPED DATE 1/10	<input type="checkbox"/> DEPOSIT <input type="checkbox"/> C.O.D.
-----------------	-----------------------	----------------	--------------------	-----------	------------	--------------------------	----------------------	---

ORDERED	PICKED	SHIPPED	BACK ORDERED	DESCRIPTION	UNIT PRICE	NET
1	1	1		3" CROSS SCK 80	62.95	62.95
1	1	1		UPS FREIGHT CHARGE	15.11	15.11
			TR #	123683000393921201 Shipped 1-10-19 JGL		

50202 8352
711-57 ml
X
TP
Q 1/10
1/14

TERMS: 18% INTEREST PER ANNUM ON UNPAID BALANCE. CUSTOMER AGREES TO PAY A REASONABLE ATTORNEY'S FEE AND ALL COST AND EXPENSES OF COLLECTION AND SUIT IF NECESSARY.

* EXTENSIONS SUBJECT TO CORRECTION

RECEIVED BY _____

SUB-TOTAL	78.06
SALES TAX	5.46
TOTAL	83.52

SOLD
TO:

U.S. WATER

Pasco Pipe Supply

INCORPORATED

14700 U.S. HWY 19 • HUDSON, FLORIDA 34657

PHONE (727) 863-4339
1-800-282-8152

(727) 863-3047
FAX (727) 863-2469

SHIP
TO:

LEESBURG OFFICE

DESCRIPTION:

INVOICE
NUMBER 185936

COMMENTS:

Joe (352) 630-2075

DATE 1/10/19	P.O. NUMBER 711-57	REQUESTED DATE	SALESMAN Mark	PICKED BY	CHECKED BY	SHIPPED BY UPS	SHIPPED DATE 1/10	<input type="checkbox"/> DEPOSIT <input type="checkbox"/> C.O.D.
-----------------	-----------------------	----------------	------------------	-----------	------------	-------------------	----------------------	---

ORDERED	PICKED	SHIPPED	BACK ORDERED	DESCRIPTION	UNIT PRICE	NET
3	3	3		2" OVAL MTR FLG KIT	43.47	280.41
1	1	1		UPS FREIGHT CHARGE	19.65	19.65
			TKA	123693000391785229 Shipped 1.10.19 Joe		
<p>System ID: U.S. Water Services Acct 5020.2 Total 321.06 Job No. 711-57 Chas. M.V. Bill-to: <input checked="" type="checkbox"/> Non-Billable Appl: TP Date 1/19 Cust: CL Date 1/21</p>						

TERMS: 18% INTEREST PER ANNUM ON UNPAID BALANCE. CUSTOMER AGREES
TO PAY A REASONABLE ATTORNEY'S FEE AND ALL COST AND EXPENSES
OF COLLECTION AND SUIT IF NECESSARY.

* EXTENSIONS SUBJECT TO CORRECTION

RECEIVED BY _____

CUSTOMER COPY

SUB-TOTAL	300.06
SALES TAX	21.00
TOTAL	321.06



Invoice

Invoice Number: 0106716-IN
Invoice Date: 10/11/2018
Ship Date: 10/3/2018
Order Number: 0065214
Order Date: 10/3/2018
Salesperson: 0012
Customer Number: 0002916
Page: 1

EMIT TO: Water Treatment & Controls Technology
9900A N. Palafox St.
Pensacola, FL 32534
(850) 474-1805

Sold To:

US Water Services Corp.7 (12)
4939 Cross Bayou Boulevard
EMAIL INVOICES
New Port Richey, FL 34652

Ship To:

Nathan Foster
2315 Griffin Road
Unit #5
c/o US Water Services Corp.
Leesburg, FL 34748

Confirm To:
TG

Customer P.O.	Ship VIA	F.O.B.	Terms
711-57	UPS	ORIGIN	Net 30

Item Code	Unit	Ordered	Shipped	Back Ordered	Price	Amount
85MJH2A2S	EA	4.00	4.00	0.00	298.000	1,192.00

Stenner Model 85MHP17 Pump

Whse: 010

PLEASE NOTE: All pricing anticipates payment by check or ACH.

Due to additional costs incurred, payments by credit card will require
an additional "pass through" 3% processing fee for acceptance.

System ID: U.S. Water Services
Acct: 5020.2 Total: 1,313.88
Job No: 711-57 Class: m6
Billable: X Non-Billable:
Apvd: IP Date: 10/17
Vndr: Qc Date: 10/19



A FINANCE CHARGE OF 1.5% PER MONTH WHICH IS AN ANNUAL RATE OF 18% WILL BE CHARGED ON ALL PAST DUE ACCOUNTS, AND
** SUCH PAYMENT IS NOT MADE AND THIS ACCOUNT IS PLACED IN THE HANDS OF AN ATTORNEY OR COLLECTION AGENCY,
TOMER AGREES TO PAY, IN ADDITION TO THE AMOUNT DUE, A REASONABLE AMOUNT AS ATTORNEY FEES AND/OR COLLECTION
AND COSTS

Net Invoice: 1,192.00
Less Discount: 0.00
Freight: 38.44
Sales Tax: 83.44
Invoice Total: 1,313.88

WOODS

711-57



LOWE'S HOME CENTERS, LLC
2301 EAST GULF TO LAKE HWY
INVERNESS, FL 34453 (352) 860-5800

- SALE -

SALES#: \$1053PL1 809400 TRANS#: 88553877 01-15-19

72770 01 PVC SCH 40 CONDUIT 10-	4.15
51076 1-IN SCH 40 90-DEG BLD EL	1.18
23897 1-IN SCH40 CAP 447010	0.89
72824 1-IN PVC COUPLING	0.46
816308 SIGMA 3/4-IN ENT 1HL STRA	3.36
2 0	1.68
816311 SIGMA 1-IN ENT 1HL STRAP	3.56
2 0	1.78

SUBTOTAL: 13.60

TAX: 0.82

INVOICE 01681 TOTAL: 14.42

VISA: 14.42

VISA:XXXXXXXXXX5579 AMOUNT:14.42 AUTHCD:085203

CHIP REFID:185301313190 01/15/19 07:03:28

CUSTOMER CODE: the woods

APL: VISA CREDIT TVR: 0080008000

AID: A0000000031010 TSI: F800

STORE: 1853 TERMINAL: 01 01/15/19 07:05:32

OF ITEMS PURCHASED: 8

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.

SEE REVERSE SIDE FOR RETURN POLICY.

STORE MANAGER: TIM BRAFF

LOWE'S PRICE MATCH GUARANTEE

FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

System ID: U.S. Water Services

Acct: 520.2 Total: 14.42

Job No.: 711-57 Class: m6

Billable: ☒ Non-Billable:

Aprvd: ☒ Date: 2/22

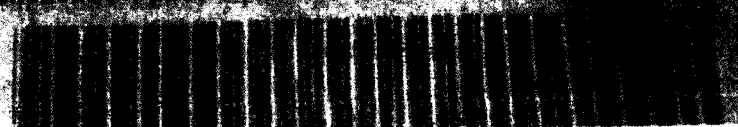
Entrd: _____ Date: _____

Figure 1. A schematic diagram of the experimental design. The subjects were divided into two groups: the control group and the experimental group. The control group received a standard diet and water, while the experimental group received a diet supplemented with 0.5% of the test substance. The subjects were then subjected to a series of tests, including a baseline test, a test with the test substance, and a test with a different substance. The results of the tests were then compared between the two groups.

[illegible]

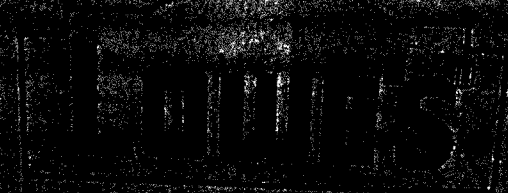
INVOICE 01002 TOTAL

TOTAL DISCOUNT:
 UTSA:XXXXXXXXXXXX5579 AMOUNT: 951.88 BALANCE
 CNIP REFID: 185301312059 01/11/19 13:10
 CUSTOMER CODE: the woods
 APL: VISA CREDIT TUR: 0000000000
 AID: A00000000031010 TSI: 0000
 STORE: 1053 TERMINAL: 01 01/11/19
 # OF ITEMS PURCHASED:
 EXCLUDES FEES, SERVICES AND SPECIAL



711-57

WIP 7/11/57



SALE
 ORDER 2381066 TRANS: 2125033 01-10-19

170.10	
170.10	
CONCRETE MIX	
DISCOUNT EACH	-1.04
70.1	2.43
	13.135

(Handwritten signature/initials)

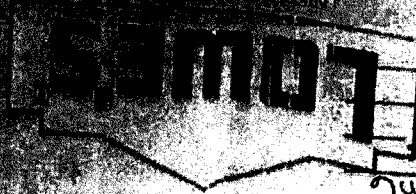
ITEMS MUST BE PICKED UP TODAY.

System GL: USW
 Acct 5020.2
 Job # 711-57
 Billable X N
 Apprvd _____
 Entrd 10

(Faded, mostly illegible text block containing various numbers and possibly a list of items or a detailed invoice breakdown)

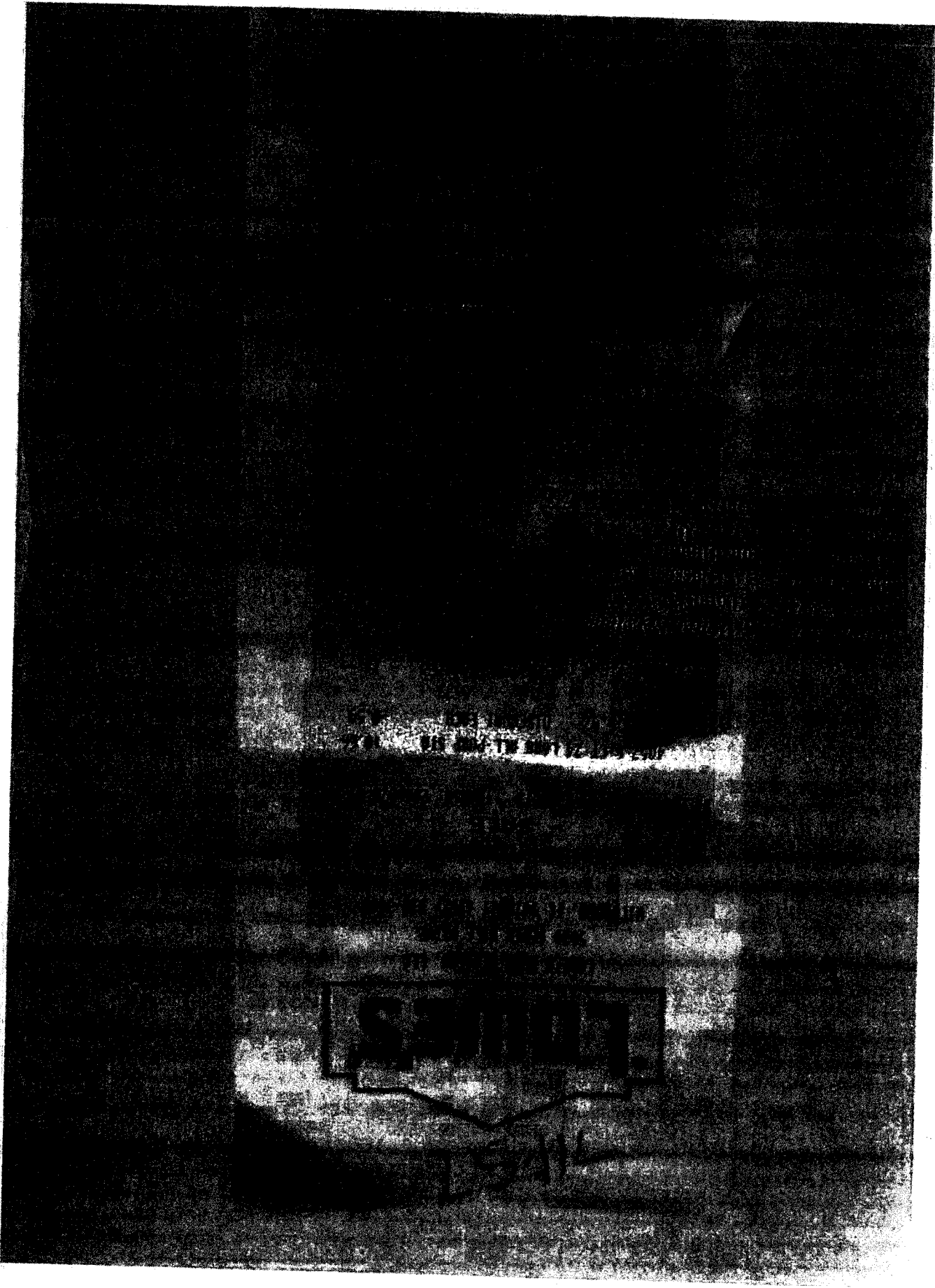
The image is a dark, grainy, black and white photograph of a document page. The page is mostly obscured by heavy shadows and noise. Faint, illegible text is visible in the center, appearing to be a list or table with multiple columns. The left edge of the page shows some vertical text, possibly from a binding or margin.

System ID: U.S. Water Services
Acct: 5002 Total: 80.91
Job No.: 711-51 Class: mv
Billable: ☒ Non-Billable
Aprvd: ☒ Date: 8/19
Enrtd: _____ Date: _____



5002
711-51
A

2308



U.S. DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION
WASHINGTON, D.C. 20535

SEARCHED
SERIALIZED
INDEXED
FILED

1964



**More saving.
More doing.**

70 NORTH SUNCOAST BLVD
CRYSTAL RIVER, FL 34429 (352)563-9800

6332 00097 07175 01/24/19 07:05 AM

ORDER ID: H6332-100626

RECALL AMOUNT 286.17

SUBTOTAL 286.17

SALES TAX 17.17

TOTAL \$303.34

XXXXXXXXXXXX8054 VISA 303.34

AUTH CODE 076607/9970298 TA

P.O.#/JOB NAME: 71157



6332 97 07175 01/24/2019 0698

DID WE NAIL IT?

Take a short survey for a chance TO WIN
A \$5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: GVM3 20971 14736

PASSWORD: 19074 14639

Entries must be completed within 14 days
of purchase. Entrants must be 18 or
older to enter. See complete rules on
website. No purchase necessary.

System ID: U.S. Water Services

Acct: 5000.2 Total 303.34

Job No.: 711-57 Class: m6

Billable: X Non-Billable:

Aprvd: U Date: 3/11

Entrd: Date:



SPECIAL SERVICES CUSTOMER INVOICE

Store 6332 CRYSTAL RIVER
70 NORTH SUNCOAST BLVD
CRYSTAL RIVER, FL 34429

Phone: (352) 563-9800
Salesperson: SMP99X
Reviewer: sv995

Page 1 of 2 **No. H6332-100626**

SOLD TO	Name BOYD CHARLES		Phone 1 (352) 630-2075
	Address 4939 CROSS BAYOU BLVD		Phone 2
	Company Name		
	City NEW PORT RICHEY		Job Description 711-57
	State FL	Zip 34652	County CITRUS

REPRINT

2019-01-24 07:10

CARRY OUT MERCHANDISE

MERCHANDISE AND SERVICE SUMMARY

We reserve the right to limit the quantities of merchandise sold to customers

REF # W09 SKU # 0000-515-664 The items listed in this section will be carried out of the store by the customer at time of sale.

STOCK MERCHANDISE CARRIED OUT:

REF #	SKU	QTY	UM	DESCRIPTION	PI	TAX	PRICE EACH	EXTENSION
R01	0000-690-969	1.00	EA	42 Gal. Clean-Up Bag /		Y	\$17.97	\$17.97
R02	0000-104-691	1.00	EA	Fresh Scent Disinfec /		Y	\$4.98	\$4.98
R03	0000-256-534	2.00	EA	128 Oz. Calcium, Lim /		Y	\$9.97	\$19.94
R04	1000-015-833	1.00	EA	20-Volt MAX Lithium- /		Y	\$139.00	\$139.00
R05	0000-391-756	1.00	EA	14 in. x 17 in. Terr /		Y	\$20.97	\$20.97
R06	0000-587-067	1.00	EA	72 in. x 50 ft. Char /		Y	\$69.98	\$69.98
R07	0000-202-484	2.00	EA	121 oz. Germicidal B /		Y	\$3.68	\$7.36
R08	1002-005-766	1.00	EA	12 in. Large Angle B /		Y	\$5.97	\$5.97
MERCHANDISE TOTAL:								\$286.17
END OF CARRY OUT MERCHANDISE - REF #W09								

Check your current order status online at
www.homedepot.com/orderstatus

TOTAL CHARGES OF ALL MERCHANDISE & SERVICESPolicy Id (PI):
::

ORDER TOTAL	\$286.17
--------------------	----------

SALES TAX	\$17.17
------------------	---------

TOTAL	\$303.34
--------------	----------

BALANCE DUE	\$0.00
--------------------	--------

'The Home Depot reserves the right to limit / deny returns. Please see the return policy sign in stores for details.'

END OF ORDER No. H6332-100626

	<u>Date</u>	<u>Name</u>	<u>Duration</u>
Woods Utility Company (R6):711-57 WTP Modifications (R6B)			
200:202:Baum, Glenn L			
	01/09/2019	Baum, Glenn L	9.50
	01/10/2019	Baum, Glenn L	9.50
	01/11/2019	Baum, Glenn L	4.50
	01/14/2019	Baum, Glenn L	10.50
	01/15/2019	Baum, Glenn L	8.00
	01/16/2019	Baum, Glenn L	13.00
	01/17/2019	Baum, Glenn L	8.50
	01/18/2019	Baum, Glenn L	8.50
	01/21/2019	Baum, Glenn L	6.50
	01/23/2019	Baum, Glenn L	10.00
	01/24/2019	Baum, Glenn L	9.00
	01/25/2019	Baum, Glenn L	8.00
	01/28/2019	Baum, Glenn L	8.00
Total 200:202:Baum, Glenn L			113.50
200:202:Boyd, Charles			
	09/26/2018	Boyd, Charles J	8.00
	01/08/2019	Boyd, Charles J	4.00
	01/09/2019	Boyd, Charles J	4.00
	01/11/2019	Boyd, Charles J	8.00
	01/14/2019	Boyd, Charles J	10.50
	01/16/2019	Boyd, Charles J	14.00
	01/17/2019	Boyd, Charles J	13.00
	01/18/2019	Boyd, Charles J	13.00
	01/23/2019	Boyd, Charles J	9.00
	01/24/2019	Boyd, Charles J	4.00
Total 200:202:Boyd, Charles			87.50
200:202:Duncan, Corey D			
	01/10/2019	Duncan, Corey D	9.50
	01/21/2019	Duncan, Corey D	9.00
	01/22/2019	Duncan, Corey D	9.00
	01/23/2019	Duncan, Corey D	9.00
	01/24/2019	Duncan, Corey D	9.00
Total 200:202:Duncan, Corey D			45.50
200:202:Gonzalez, Juan			
	01/14/2019	Gonzalez, Juan	2.50
Total 200:202:Gonzalez, Juan			2.50
200:202:Mercado, Joshua			
	01/14/2019	Mercado, Joshua	2.00
	01/15/2019	Mercado, Joshua	8.00
	01/16/2019	Mercado, Joshua	14.00
Total 200:202:Mercado, Joshua			24.00
200:202:Perez, Tony Jr			

	<u>Date</u>	<u>Name</u>	<u>Duration</u>
	09/26/2018	Perez, Jr, Tony J	2.00
	10/01/2018	Perez, Jr, Tony J	1.00
	01/15/2019	Perez, Jr, Tony J	3.00
	01/16/2019	Perez, Jr, Tony J	8.00
	01/17/2019	Perez, Jr, Tony J	8.00
	01/18/2019	Perez, Jr, Tony J	8.00
	01/21/2019	Perez, Jr, Tony J	4.00
	01/23/2019	Perez, Jr, Tony J	4.00
Total 200:202:Perez, Tony Jr			38.00
200:202:Thompson, Jacob L			
	01/14/2019	Thompson, Jacob L	2.00
	01/15/2019	Thompson, Jacob L	3.00
Total 200:202:Thompson, Jacob L			5.00
200:202:Wakley, James W			
	01/09/2019	Wakley, James W	9.50
	01/10/2019	Wakley, James W	9.50
	01/11/2019	Wakley, James W	8.00
	01/14/2019	Wakley, James W	10.50
	01/15/2019	Wakley, James W	8.00
	01/16/2019	Wakley, James W	14.00
	01/17/2019	Wakley, James W	11.50
	01/18/2019	Wakley, James W	10.00
Total 200:202:Wakley, James W			81.00
200:202:Young, Robert			
	11/26/2018	Young, Robert	9.00
	11/27/2018	Young, Robert	7.00
	11/29/2018	Young, Robert	8.00
	01/09/2019	Young, Robert	10.00
	01/10/2019	Young, Robert	10.00
	01/11/2019	Young, Robert	2.00
	01/14/2019	Young, Robert	11.00
	01/15/2019	Young, Robert	8.00
	01/16/2019	Young, Robert	15.00
	01/18/2019	Young, Robert	14.00
	01/23/2019	Young, Robert	10.00
	01/24/2019	Young, Robert	10.00
	01/25/2019	Young, Robert	7.00
	01/25/2019	Young, Robert	1.00
	01/28/2019	Young, Robert	11.50
Total 200:202:Young, Robert			133.50
Total Woods Utility Company (R6):711-57 WTP Modifications (R6B)			530.50

DAILY
Job/Time Report

Company Fax:
239-543-2225

Name: Glenn baum
Date: 1/9/2019
Hours: 9.5hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes x No _____

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
thr. 7:00 AM 4: 30pm

Break Time Used
0 hr

Total Hrs Worked
9.5hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

built forms dough out trench for new piping

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
_____	_____	y _____ n _____
_____	_____	y _____ n _____
_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>crane truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: Glenn Baum Date: 1/9/2019

Supervisor's Signature _____

Date _____

5-11

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/10/2019
Hours: 8.5hrs
Hours:
Hours:
Hours:
Hours:

JOB NO:
JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes ☒ No ☐

JOB Name:
JOB Name: woods bushnell
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start/End Time (AM or PM)
thr. 7:00 AM 4:30pm

Break Time Used
0 hr

Total Hrs Worked
9.5hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project:

Is this an Abnormal Event? Yes ☐ NO ☐ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

built forms dough out trench for new piping poured concreat

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
<u></u>	<u></u>	y <input type="checkbox"/> n <input type="checkbox"/>
<u></u>	<u></u>	y <input type="checkbox"/> n <input type="checkbox"/>
<u></u>	<u></u>	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 <u></u>	From: <u></u>	Cost: <u></u>
Item #2 <u></u>	From: <u></u>	Cost: <u></u>

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>crane truck</u>	From: <u></u>	Cost: <u></u>
Item #2 <u></u>	From: <u></u>	Cost: <u></u>

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: <u></u>	Purpose: <u></u>
Name: <u></u>	Purpose: <u></u>

ANY VISITORS TO SITE? Yes ☐ (if so list) No ☐ List:

WEATHER CONDITIONS: Fair: ☐ Rain: ☒ Y Ground Water: Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Glenn Baum Date: 1/10/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2220

Name: Glenn baum
Date: 1/11/2019
Hours: 4.5
Hours:
Hours:
Hours:
Hours:

JOB NO:
JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes x No

JOB Name:
JOB Name: woods bushnell
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start /End Time (AM or PM)
th, 7:00 AM 1:30pm

Break Time Used
0 hr

Total Hrs Worked
4.5

2.00 P
2.50 OT

REASON WE ARE ON SITE TODAY:

Sigried Lump Sum Proposal

Emergency Call

Time & Material Project

NOTE:

Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes

NO

If so call office: 239-543-1005 / Toll Free 866-753-8282

WORK PERFORMED TODAY:

gathered materials and shopped to get materials for electric

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
<u> </u>	<u> </u>	<u> </u>	<u> </u>
<u> </u>	<u> </u>	<u> </u>	<u> </u>
<u> </u>	<u> </u>	<u> </u>	<u> </u>
<u> </u>	<u> </u>	<u> </u>	<u> </u>

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
<u> </u>	<u> </u>	y <u> </u> n <u> </u>
<u> </u>	<u> </u>	y <u> </u> n <u> </u>
<u> </u>	<u> </u>	y <u> </u> n <u> </u>

EQUIPMENT RENTED TODAY:

Item #1 <u> </u>	From: <u> </u>	Cost: <u> </u>
Item #2 <u> </u>	From: <u> </u>	Cost: <u> </u>

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>crane/truck</u>	From: <u> </u>	Cost: <u> </u>
Item #2 <u> </u>	From: <u> </u>	Cost: <u> </u>

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: <u> </u>	Purpose: <u> </u>
Name: <u> </u>	Purpose: <u> </u>

ANY VISITORS TO SITE?

Yes

(if so list)

No

List:

WEATHER CONDITIONS:

Fair:

Rain: Y

Ground Water:

Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE:

Glenn Baum

Date:

1/11/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/14/2019
Hours: _____
Hours: 10.5hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☒ No ☐

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
thr. 7:00 AM 6:30pm

Break Time Used
0 hr

Total Hrs Worked
10.5hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

Installed piping for new electric outlets

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	y _____ n _____
_____	_____	y _____ n _____
_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>crane truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: Glenn Baum Date: 1/14/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2228

Name: Glenn baum
Date: 1/15/2019
Hours: _____
Hours: 8hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes x No _____

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
thr. 7:00 AM 3:00pm

Break Time Used
0 hr

Total Hrs Worked
8hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

instaled piping for new electric outlets pulled wier and made up receps

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	y _____ n _____
_____	_____	y _____ n _____
_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 _____ crane truck	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES:

SIGNATURE: Glenn Baum Date: 1/15/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/17/2019
Hours: 13hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes x No _____

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
thr. 7:00 AM 8:00pm

Break Time Used
0 hr

Total Hrs Worked
13hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

instaled piping for new electric outlets instaled scrossover piping on tank high service pump

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
_____	_____	y _____ n _____
_____	_____	y _____ n _____
_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From: <u>cranetruck</u>	Cost: _____
Item #2	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: Glenn Baum Date: 1/17/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax
239-543-2228

Name: Glenn baum
Date: 1/18/2019
Hours: 8.5hrs
Hours:
Hours:
Hours:
Hours:

JOB NO:
JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes x No

JOB Name:
JOB Name: woods bushnell
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start /End Time (AM or PM)
thr. 7:00 AM 3: 30pm

Break Time Used
0 hr

Total Hrs Worked
8.5hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project:

Is this an Abnormal Event? Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

instaled piping for new electric outlets instaled scrossover piping on tank high service pump
pulled in wier for valves

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
<u> </u>	<u> </u>	<u> </u>	<u> </u>
<u> </u>	<u> </u>	<u> </u>	<u> </u>
<u> </u>	<u> </u>	<u> </u>	<u> </u>
<u> </u>	<u> </u>	<u> </u>	<u> </u>

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
<u> </u>	<u> </u>	y <u> </u> n <u> </u>
<u> </u>	<u> </u>	y <u> </u> n <u> </u>
<u> </u>	<u> </u>	y <u> </u> n <u> </u>

EQUIPMENT RENTED TODAY:

Item #1 From: Cost:
Item #2 From: Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 crane truck From: Cost:
Item #2 From: Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: Purpose:
Name: Purpose:

ANY VISITORS TO SITE? Yes (if so list) No List:

WEATHER CONDITIONS: Fair: Rain: Y Ground Water: Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Glenn Baum Date: 1/18/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/18/2019
Hours: 8.5hrs
Hours:
Hours:
Hours:
Hours:

JOB NO:
JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes x No
JOB Name:
JOB Name: woods bushnell
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start/End Time (AM or PM)
thr. 7:00 AM 3: 30pm

Break Time Used
0 hr

Total Hrs Worked
8.5hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project:

Is this an Abnormal Event? Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

instaled piping for new electric outlets instaled scrossover piping on tank high service pump
pulled in wler for valves

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
<u></u>	<u></u>	y <u></u> n <u></u>
<u></u>	<u></u>	y <u></u> n <u></u>
<u></u>	<u></u>	y <u></u> n <u></u>

EQUIPMENT RENTED TODAY:

Item #1 From: Cost:
Item #2 From: Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 crane truck From: Cost:
Item #2 From: Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: Purpose:
Name: Purpose:

ANY VISITORS TO SITE? Yes (if so list) No List:

WEATHER CONDITIONS: Fair: Rain: Y Ground Water: Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Glenn Baum Date: 1/18/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/21/2019
Hours: 6.5hrs
Hours:
Hours:
Hours:
Hours:

JOB NO:
JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes x No

JOB Name:
JOB Name: woods bushnell
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start /End Time (AM or PM)
thr. 7:00 AM 1:30pm

Break Time Used
0 hr

Total Hrs Worked
6.5hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project

NOTE:

Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes

NO

If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

spread dirt filled in low spots loaded up trash

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Quantity</u>	<u>Reordered?</u>
<u></u>	<u></u>	y <u></u> n <u></u>
<u></u>	<u></u>	y <u></u> n <u></u>
<u></u>	<u></u>	y <u></u> n <u></u>

EQUIPMENT RENTED TODAY:

Item #1 <u></u>	From: <u></u>	Cost: <u></u>
Item #2 <u></u>	From: <u></u>	Cost: <u></u>

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>crane truck</u>	From: <u></u>	Cost: <u></u>
Item #2 <u></u>	From: <u></u>	Cost: <u></u>

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: <u></u>	Purpose: <u></u>
Name: <u></u>	Purpose: <u></u>

ANY VISITORS TO SITE?

Yes

(If so list)

No

List:

WEATHER CONDITIONS:

Fair:

Rain: Y

Ground Water:

Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Glenn Baum Date: 1/21/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/23/2019
Hours: _____
Hours: 10hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes * No _____

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
thr. 7:00 AM 5:00pm

Break Time Used
0 hr

Total Hrs Worked
10hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

presurur washed instaled flowmeater worked on valves

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
_____	_____	y _____ n _____
_____	_____	y _____ n _____
_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 cranetruck From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: Glenn Baum Date: 1/23/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax
239-543-2226

Name: Glenn baum
Date: 1/24/2019
Hours: _____
Hours: 9hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☒ No ☐

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
thr. 7:00 AM 4pm

Break Time Used
0 hr

Total Hrs Worked
9hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes ☐ NO ☐ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

instaled concreat poast pnl flow meater reader paint tank

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>cranetruck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes ☐ (if so list) No ☐ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: Glenn Baum Date: 1/24/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Glenn baum
Date: 1/25/2019
Hours: 8hrs
Hours:
Hours:
Hours:
Hours:

JOB NO:
JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes ☒ No ☐

JOB Name:
JOB Name: woods bushnell
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start/End Time (AM or PM)
thr. 7:00 AM 9:00pm

Break Time Used
0 hr

Total Hrs Worked
8hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material Project:

Is this an Abnormal Event? Yes ☐ No ☐ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

Painted tank and job clean up

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>	<u></u>

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Quantity	Reordered?
<u></u>	<u></u>	y <input type="checkbox"/> n <input type="checkbox"/>
<u></u>	<u></u>	y <input type="checkbox"/> n <input type="checkbox"/>
<u></u>	<u></u>	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 From: Cost:
Item #2 From: Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 crane truck From: Cost:
Item #2 From: Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: Purpose:
Name: Purpose:

ANY VISITORS TO SITE? Yes ☐ (if so list) No ☐ List:

WEATHER CONDITIONS: Fair: ☐ Rain: ☒ Y Ground Water: Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Glenn Baum Date: 1/25/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2228

Name: Glenn baum
Date: 1/28/2019
Hours: _____
Hours: 8hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☒ No ☐

JOB Name: _____
JOB Name: woods bushnell
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
thr. 7:00 AM 3pm

Break Time Used
0 hr

Total Hrs Worked
8hrs

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material Project: _____

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

painted piping cleaned up site installed bracing on screenroom

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	y _____ n _____
_____	_____	y _____ n _____
_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>crane truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: hot and raining

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: Glenn Baum Date: 1/28/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Joe Boyd
Date: 9/26/2018
Hours: 8HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: The woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
8:00AM 4:00PM

Break Time Used

Total Hrs Worked
8HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WTP modifications.

Planned out job. Ordered parts and materials.

Site Visit.

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>Crane Truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: _____ Date: _____

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax
239-543-2226

Name: Joe Boyd
Date: 1/8/2019
Hours: 4HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____
JOB Name: The Woods WTP
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
11:30AM 3:30PM

Break Time Used

Total Hrs Worked
4HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Plant modifications and upgrades.

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>Crane Truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: _____ Date: _____

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

1 1 2010

Name: Joe Boyd
Date: 1/9/2019
Hours: 4HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: The Woods WTR
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
11:30AM 3:30PM

Break Time Used

Total Hrs Worked
4HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Plant modifications: _____

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Description of Items</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>Crane Truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: _____ Date: _____

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Joe Boyd
Date: 1/11/2019
Hours: 8HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: The Woods WTP
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
7:30 AM 3:30PM

Break Time Used

Total Hrs Worked
8HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Plant Modifications.

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Description of Items</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 _____ Crane Truck	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (If so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES:

SIGNATURE: _____ Date: _____

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2228

Name: Joe Boyd
Date: 1/14/2019
Hours: 10.5HRS
Hours:
Hours:
Hours:
Hours:
Hours:

JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes No
JOB Name: The Woods WTP
JOB Name:
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start /End Time (AM or PM)
7:30 AM 6:00PM

Break Time Used

Total Hrs Worked
10.5HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project:

Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292

Plant Modifications.

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
			y n
			y n
			y n

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE? Yes (if so list) No List:

WEATHER CONDITIONS: Fair: Rain: Ground Water: Other:

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Date:

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Joe Boyd
Date: 1/16/2019
Hours: 14HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
7:00AM 9:00PM

Break Time Used

Total Hrs Worked
14HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Plant Modifications: _____

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Description of Items</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>Crane Truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: _____ Date: _____

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Joe Boyd
Date: 1/18/2019
Hours: 13HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____
JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
7:30AM 8:30PM

Break Time Used

Total Hrs Worked
13HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Plant Modifications.

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Description of Items</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 _____ Crane Truck	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: _____ Date: _____

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Joe Boyd
Date: 1/23/2019
Hours: 9HRS
Hours:
Hours:
Hours:
Hours:
Hours:

JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes No

JOB Name: The Woods
JOB Name:
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start/End Time (AM or PM)
8:00AM 5:00PM

Break Time Used

Total Hrs Worked
9HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project

NOTE:

Please explain Circumstances of Emergency Call or Time and Material

Project:

Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292

Worked on wiring and control work for valves and filters.

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
			y n
			y n
			y n

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE? Yes (if so list) No List:

WEATHER CONDITIONS: Fair: Rain: Ground Water: Other:

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: Date:

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: Joe Boyd
Date: 1/24/2019
Hours: 4HRS
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____
JOB Name: The Woods WTP
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
12:00PM 4:00PM

Break Time Used

Total Hrs Worked
4HRS

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Electrical panel work.

MATERIALS PURCHASED or DELIVERED TODAY:

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Description of Items</u>	<u>Quantity</u>	<u>Reordered?</u>
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____
_____	_____	_____	y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 <u>Crane Truck</u>	From: _____	Cost: _____
Item #2 _____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____
SIGNATURE: _____ Date: _____

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax
352-236-2118

Name: Corey Duncan
Date: 01/10/2019
Hours: 9.50
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 700AM To: 430PM

Break Time

Total Hrs Worked
9.5

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melisa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Lay concrete pads, finish exposing pipe

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Corey Duncan

Technician Signature

01/10/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Corey Duncan

Date: 01/21/2019

Hours: 9.00

Hours: _____

Hours: _____

Hours: _____

Hours: _____

Hours: _____

JOB NO: 711-157

JOB NO: _____

JOB NO: _____

JOB NO: _____

JOB NO: _____

JOB NO: _____

Is Project Complete Today?

Yes ☐

No ☐

JOB Name: The Woods

JOB Name: _____

JOB Name: _____

JOB Name: _____

JOB Name: _____

JOB Name: _____

Start/End Time (AM or PM)

Fr: 730AM

To: 430PM

Break Time

Total Hrs Worked

9

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE:

Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐

No ☐

IF YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Clean plant- dump dirt

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	<input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who) _____

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Corey Duncan

Technician Signature

01/21/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Corey Duncan
Date: 01/22/2019
Hours: 9.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-875
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☐

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM) Break Time Total Hrs Worked
Fr: 730AM To: 430PM _____ 9

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐ Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐ NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Pressure wash

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes ☐ (Who) _____ No ☐ List Who: _____

WEATHER CONDITIONS: Fair: ☐ Rain: ☐ Ground Water: ☐ Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

Corey Duncan

Technician Signature

01/22/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Corey Duncan
Date: 01/23/2019
Hours: 9.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-51
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☐

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 730AM To: 430PM

Break Time

Total Hrs Worked
9

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Finish pressure washing and start painting

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐ (Who) _____ No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐ Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Corey Duncan

Technician Signature

01/23/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Corey Duncan
Date: 01/24/2019
Hours: 9.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-9151
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☐

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM):
Fr: 730AM To: 430PM

Break Time

Total Hrs Worked

9

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐

NO ☐

IF YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Install new screen on aerator, paint GST and hydrotank

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
			Y <input type="checkbox"/> N <input type="checkbox"/>
			Y <input type="checkbox"/> N <input type="checkbox"/>
			Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Corey Duncan

Technician Signature

01/24/2019

Date

DAILY
Job/Time Report

Company Fax:
239-543-222

Name: Juan Gonzalez
Date: 1/14/2019
Hours: _____

Is Project Complete Today? Yes ☒ No ☐

JOB NO: 711-57

JOB Name: the woods

Hours: _____
Hours: 2.5
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 3:00 PM To: 5:30
pm

Break Time Used
0

Total Hrs Worked
2.5

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material Project: _____

Is this an Abnormal Event? Yes _____ NO ☒ If so call office: 239-543-1005 / Toll Free 8-753-8292

WORK PERFORMED TODAY: the woods - notices from water plant work
tagged subdivision for work going to be done at water plant

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY

Taken From	Description of Items	Quantity	Reordered?
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No ☒ List: _____

WEATHER CONDITIONS: Fair: ☒ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? no

ADDITIONAL NOTES: _____
SIGNATURE: Juan Gonzalez Date: 1/14/19

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-222

Name: Joshua Mercado
Date: 1/14/2019
Hours: 2

Is Project Complete Today? Yes ☒ No ☐

JOB NO: 711-57

JOB Name: the woods

Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 3:00 PM To: 5:00
pm

Break Time Used
0

Total Hrs Worked
2.0

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event? Yes _____ NO ☒ If so call office: 239-543-1005 / Toll Free 8-753-8292

WORK PERFORMED TODAY: the woods - notices from water plant work
tagged subdivision for work going to be done at water plant

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY

Taken From	Description of Items	Quantity	Reordered?
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No ☒ List: _____

WEATHER CONDITIONS: Fair: ☒ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? no

ADDITIONAL NOTES: _____
SIGNATURE: Joshua Mercado Date: 1/14/19

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

239-543-2226

name joshuamercado Is Project Complete Today? gulfstream harbor
Date: 1/15/2019 No
Hours: 8hrs JOB NO: 711-57 JOB Name: the wood
Hours: _____ JOB NO: _____ JOB Name: _____
Hours: _____ JOB NO: _____ JOB Name: _____
Hours: _____ JOB NO: _____ JOB Name: _____
Hours: _____ JOB NO: _____ JOB Name: _____
Hours: _____ JOB NO: _____ JOB Name: _____

7:00am 3:00pm Break Time Used total Hrs Worked
8hrs

REASON WE ARE ON SITE TODAY:

this is a test and only a test

Time & Material Project _____ NOTE: Emergency Call or Time and Materialit
Project: _____ starting for new lines water in all plants

Is this an Abnormal Event? Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

p and fulfilled all bypass pumps

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Reordered?
		n
		n
		n

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____
Item #2 _____ From: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____
Item #2 _____ From: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES:

SIGNATURE: oshua mercado 1/15/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

239-543-2226

name: joshuamercado
Date: 1/16/2019
Hours: 14hrs
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

gulfstream harbor
No _____

JOB Name: _____
JOB Name: the wood
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

7:00am

9:00pm

Break Time Used

Total Hrs Work
14hrs

REASON WE ARE ON SITE TODAY:

this is a test and only a test

Time & Material Project: _____ NOTE: _____
Project: ing and installed new lines water in all plants and installed new valves and lines for chlorine and pressure washers inside the water tank and flush tank

Is this an Abnormal Event?

Yes _____

NO _____

If so call office: 239-543-1005 / Toll Free 866-753-8292

WORK PERFORMED TODAY:

p and filled all bypass pumps

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Reordered?
_____	_____	<u>n</u>
_____	_____	<u>n</u>
_____	_____	<u>n</u>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____
Item #2 _____ From: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____
Item #2 _____ From: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE?

Yes _____

(if so list)

No _____

List: _____

WEATHER CONDITIONS:

Fair: _____

Rain: _____

Ground Water: _____

Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: joshua mercado

1/16/2019

Supervisor's Signature _____

Date _____

Name Tony Perez

Department MR6

U.S. Water[®]

Servicos Corporation

Pay week Start: September 22, 2018

			Distribution of Hours By Day						
	Customer, Work Performed, Project Name, or Location	Job # or Name	Saturday	Sunday	Mon	Tue	Wed	Thur	Friday
	Dates		9/22/2018	9/23/2018	9/24/2018	9/25/2018	9/26/2018	9/27/2018	9/28/2018
	R6 Admin	1006			3			2	
	FGUA Lake Cnty O&M	400-6			2	2	2	2	2
	FGUA Unified O&M	300-6			1	1	1	1	1
	Jumper Creek	707-01							
	The Woods	✓ 711-57					2		
	Ocean Gate	3360-1							
	Atlantic Oaks	3360-2							
	Marsh Creek	3360-3							
	Quail Hollow	3361-1							
	Spyglass	3361-2							
	Summerhouse	3361-3							
	Villages 1& 4	2917-1							
	Villages CL2 VCSA	✓ 2918-1					1		
	Villages CL2 LSSA	✓ 2918-2					1		
	Villages CL2 VWCA	✓ 2918-3					1		
	City Of Leesburg	✓ 3421-1				4			
	Micanopy WTP	2837-1							
	Villages NSU Headworks	2920-1							
	Villages Grit	✓ 2919-1						1	
	Orange Park PM	✓ 3551-0						1	
	Orange Park (Winfred)	3551-1							
	Orange Park (Montclair)	3551-2							
	Gulf Stream	1397-64				1			
	Fairways CC	2555-110							1
	Fairways CC	2555-112							1
	Fairways CC	2555-114							3
	Orange City	✓ 3235-27						1	
	St. Johns Task Order	3482-1							
	Pine Harbor WTP	3208-20			2				
	Total		0	0	8	8	8	8	8

Weekly Total 40

*Please indicate all PTO & attach a copy of the signed PTO with your timesheet.

Employee Signature

Tony Perez

Manager Signature

Name Tony Perez

Department MR6

U.S. Water[®]

Servicos Corporation

RECEIVED
OCT 06 2018

Pay week Start: September 29, 2018

			Distribution of Hours By Day						
	Customer, Work Performed, Project Name, or Location	Job # or Name	Saturday	Sunday	Mon	Tue	Wed	Thur	Friday
	Dates		9/29/2018	9/30/2018	10/1/2018	10/2/2018	10/3/2018	10/4/2018	10/5/2018
	R6 Admin	1006							
	FGUA Lake Cnty O&M	400-6							
	FGUA Unified O&M	300-6							
	Jumper Creek	707-01							
	The Woods	707-01							
	Ocean Gate	3360-1							
	Atlantic Oaks	3360-2							
	Marsh Creek	3360-3							
	Quail Hollow	3361-1							
	Spyglass	3361-2							
	Summerhouse	3361-3							
	Villages CL2 VCSA	2918-1							
	Villages CL2 LSSA	2918-2							
	Villages CL2 VWCA	2918-3							
	City Of Leesburg	3421-1							
	Micanopy WTP	2837-1							
	Villages NSU Headworks	2920-1							
	Villages Grit	2919-1							
	Orange Park PM	3551-0							
	Orange Park (Winfred)	3551-1							
	Orange Park (Montclair)	3551-2							
	Gulf Stream	1397-64							
	Fairways CC	2555-110							
	Fairways CC	2555-112							
	Fairways CC	2555-114							
	Orange City	3235-27							
	St. Johns Task Order	3482-1							
	Pine Harbor WTP	3208-20							
	Total		0	0	8	8	8	8	8
	Weekly Total								40

*Please indicate all PTO & attach a copy of the signed PTO with your timesheet.

Employee Signature

Manager Signature

Tony Perez

Name Tony Perez

Department MR6

U.S. Water[®]

Services Corporation

Pay week Start: January 12, 2019

	Customer, Work Performed, Project Name, or Location	Job # or Name	Distribution of Hours By Day						
			Saturday	Sunday	Mon	Tue	Wed	Thur	Friday
	Dates		1/12/2019	1/13/2019	1/14/2019	1/15/2019	1/16/2019	1/17/2019	1/18/2019
	R6 Admin	1006							
	FGUA Lake City O&M	400-6							
	FGUA Unified O&M	300-6							
	Jumper Creek	707-81							
	The Woods								
	Ocean Gate	3360-1							
	Atlantic Oaks	3360-2							
	Marsh Creek	3360-3							
	Quail Hollow	3361-1							
	Spyglass	3361-2							
	Summerhouse	3361-3							
	Villages CL2 VCSA	2918-1							
	Villages CL2 LSSA	2918-2							
	Villages CL2 VWCA	2918-3							
	Villages NSU Headworks	2920-1							
	Orange Park PM	3551-0							
	Orange Park (Winfred)	3551-1							
	Orange Park (Montclair)	3551-2							
	St. Johns Task Order (Eagle Creek)	✓ 3483-1							
	St. Johns Task Order	✓ 3483-2							
	Total		0	0	8	8	8	8	8

*Please indicate all PTO & attach a copy of the signed PTO with your timesheet.

Employee Signature

Tony Perez

Manager Signature

Weekly Total 40

ROUNDING "MINUTES" to quarter hours:

- 1 to 7 minutes = 0 minutes (0)
- 8 to 22 minutes = 15 minutes (.25)
- 23 to 37 minutes = 30 minutes (.50)
- 38 to 52 minutes = 45 minutes (.75)
- 53 to 60 minutes = 60 minutes (1)

U.S. Water[®]
Services Corporation

Distribution of Hours By Day

Weekly Total	40
--------------	----

Manager Signature

1 to 7 minutes = 0 minutes (0)
8 to 22 minutes = 15 minutes (.25)
23 to 37 minutes = 30 minutes (.50)
38 to 52 minutes = 45 minutes (.75)
53 to 60 minutes = 60 minutes (1)

DAILY
Job/Time Report

Company Fax:
239-543-222

Name: Jacob Thompson
Date: 1/14/2019
Hours: 2

Is Project Complete Today? Yes ☒ No ☐

JOB NO: 711-57

JOB Name: the woods

Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 3:00 PM To: 5:00
pm

Break Time Used
0

Total Hrs Worked
2.0

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
Project: _____

Is this an Abnormal Event? Yes _____ NO ☒ If so call office: 239-543-1005 / Toll Free 8-753-8292

WORK PERFORMED TODAY: the woods - notices from water plant work
tagged subdivision for work going to be done at water plant

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	Amount \$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY

Taken From	Description of Items	Quantity	Reordered?
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE? Yes _____ (if so list) No ☒ List: _____

WEATHER CONDITIONS: Fair: ☒ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? no

ADDITIONAL NOTES:

SIGNATURE: Jacob Thompson Date: 1/14/19

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-222

Name: Jacob Thompson Is Project Complete Today? Yes ☒ No ☐
 Date: 1/15/2019
 Hours: 3 JOB NO: 71857 JOB Name: the woods
 Hours: _____ JOB NO: _____ JOB Name: _____
 Hours: _____ JOB NO: _____ JOB Name: _____
 Hours: _____ JOB NO: _____ JOB Name: _____
 Hours: _____ JOB NO: _____ JOB Name: _____
 Hours: _____ JOB NO: _____ JOB Name: _____

Start/End Time (AM or PM) Break Time Used Total Hrs Worked
 Fr: 12:30 PM To: 3:30 0 3.0
 pm

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: Please explain Circumstances of Emergency Call or Time and Material
 Project: _____

Is this an Abnormal Event? Yes _____ NO ☒ If so call office: 239-543-1005 / Toll Free 8-753-8292

WORK PERFORMED TODAY: coworker called went to core and main and picked up materials needed for job tomorrow and took
to shop and dropped off. got another call went arrived at shop needed a couple more parts called into core and main
and went back and picked up and took back to shop

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
core and main	3 buckets hydraulic cement, 3inch elbows pvc, 3inch galvanize elbow		

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY

Taken From	Description of Items	Quantity	Reordered?
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
 Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 _____ From: _____ Cost: _____
 Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
 Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No ☒ List: _____

WEATHER CONDITIONS: Fair: ☒ Rain: _____ Ground Water: _____ Other: _____

ANY PROBLEMS WITH COMPANY VEHICLES? no

ADDITIONAL NOTES: _____

SIGNATURE: Jacob Thompson Date: 1/15/19

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/9/2019
Hours: 9.5hr
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: the woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
mon 7:00am 4:30pm

Break Time Used

Total Hrs Worked
9.5hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE:

n _____ locate piping, build forms, get ready for new piping

o _____
oked Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
o			
or			

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
			y _____ n _____
			y _____ n _____
			y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: Hot

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: james wakley Date: 1/9/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/10/2019
Hours: 9.5hr
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: the woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
mon 7:00am 4:30pm

Break Time Used

Total Hrs Worked
9.5hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE: _____

n _____ poured all the cement slabs

o _____
oked Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
o			
or			

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
			y _____ n _____
			y _____ n _____
			y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: Hot

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: james wakley Date: 1/10/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report

Company Fax
239-543-2226

Name: James Wakley
Date: 1/11/2019
Hours: 8hr
Hours:
Hours:
Hours:
Hours:
Hours:

JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes No

JOB Name: the woods
JOB Name:
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start/End Time (AM or PM)
mon 7:00am 3:00pm

Break Time Used

Total Hrs Worked
8hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal
Emergency Call

Time & Material Project NOTE:

n built metal covers for stenner pumps

oked Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
o			
or			

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
			y n
			y n
			y n

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE? Yes (if so list) No List:

WEATHER CONDITIONS: Fair: Rain: Y Ground Water: Other: Hot

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE: james wakley Date: 1/11/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/14/2019
Hours: 10.5hr
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 71157
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No _____

JOB Name: the woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
mon 7:00am 5:30pm

Break Time Used _____

Total Hrs Worked
10.5hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE:

n installed new surge pump, ran new wire for both surge pumps and tied in hydro tank

Q

oked Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

d

Vendor Name

Description of Items

Ticket #

\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From

Description of Items

Quantity

Reordered?

y n
y n
y n

EQUIPMENT RENTED TODAY:

Item #1

From:

Cost:

Item #2

From:

Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1

Crane Truck

From:

Cost:

Item #2

From:

Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:

Purpose:

Name:

Purpose:

ANY VISITORS TO SITE?

Yes

(if so list)

No

List:

WEATHER CONDITIONS:

Fair:

Rain:

Y

Ground Water:

Other:

Hot

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE:

james wakley

Date:

1/14/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/15/2019
Hours: 8hr
Hours:
Hours:
Hours:
Hours:
Hours:

JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes ☒ No ☐

JOB Name: the woods
JOB Name:
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start /End Time (AM or PM)
mon 7:00am 3:00pm

Break Time Used

Total Hrs Worked
8hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE:

n _____ did more piping, prep for shut down

0

oked Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

n

d

Vendor Name	Description of Items	Ticket #	\$\$ Amount \$\$
o			
or			

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Items	Quantity	Reordered?
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y _____ Ground Water: _____ Other: Hot _____

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES:

SIGNATURE: James wakley Date: 1/15/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/16/2019
Hours: 14hr
Hours:
Hours:
Hours:
Hours:
Hours:

JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes No

JOB Name: the woods
JOB Name:
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start /End Time (AM or PM)
mon 7:00am 9:00pm

Break Time Used

Total Hrs Worked
14hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal Emergency Call

Time & Material Project NOTE:

n shut down plant, did repipe, cleaned inside of ground storage tank, put plant back on line, back flushed system,

0

oked

Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292

d

Vendor Name

Description of Items

Ticket #

\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From

Description of Items

Quantity

Reordered?

y n
y n
y n

EQUIPMENT RENTED TODAY:

Item #1

From:

Item #2

From:

Cost:

Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1

Crane Truck

From:

Item #2

From:

Cost:

Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:

Purpose:

Name:

Purpose:

ANY VISITORS TO SITE?

Yes

(if so list)

No

List:

WEATHER CONDITIONS:

Fair:

Rain: Y

Ground Water:

Other:

Hot

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE:

James wakley

Date:

1/16/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/17/2019
Hours: 11.5hr
Hours:
Hours:
Hours:
Hours:
Hours:

JOB NO: 711-57
JOB NO:
JOB NO:
JOB NO:
JOB NO:
JOB NO:

Is Project Complete Today? Yes No

JOB Name: the woods
JOB Name:
JOB Name:
JOB Name:
JOB Name:
JOB Name:

Start/End Time (AM or PM)
mon 7:30am 7:00pm

Break Time Used

Total Hrs Worked
11.5hr

150.00
4.0000

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal

Emergency Call

Time & Material Project

NOTE:

pulled new controll wires for auto valves, and pressure switches

oked

Yes

NO

If so call office: 239-543-1005 / Toll Free 866-753-8292

d

Vendor Name

Description of Items

Ticket #

\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From

Description of Items

Quantity

Reordered?

y n
y n
y n

EQUIPMENT RENTED TODAY:

Item #1

Item #2

From:

From:

Cost:

Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1

Crane Truck

Item #2

From:

From:

Cost:

Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:

Name:

Purpose:

Purpose:

ANY VISITORS TO SITE?

Yes

(if so list)

No

List:

WEATHER CONDITIONS:

Fair:

Rain:

Y

Ground Water:

Other:

Hot

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

SIGNATURE:

james wakley

Date:

1/17/2019

Supervisor's Signature

Date

DAILY
Job/Time Report

Company Fax:
239-543-2226

Name: James Wakley
Date: 1/18/2019
Hours: 10hr
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes _____ No ☒
JOB Name: the woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
mon 7:30am 5:00pm

Break Time Used

Total Hrs Worked
10hr

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal _____ Emergency Call _____

Time & Material Project _____ NOTE:

n _____ repaired 4 inch water main, pulled more wire, installed new pressure switches

Q

oked

Yes _____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292

n

n

d

<u>Vendor Name</u>	<u>Description of Items</u>	<u>Ticket #</u>	<u>\$\$ Amount \$\$</u>
o			
or			

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

<u>Taken From</u>	<u>Description of Items</u>	<u>Quantity</u>	<u>Reordered?</u>
			y _____ n _____
			y _____ n _____
			y _____ n _____

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE? Yes _____ (if so list) No _____ List: _____

WEATHER CONDITIONS: Fair: _____ Rain: Y Ground Water: _____ Other: Hot

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

SIGNATURE: James Wakley Date: 1/18/2019

Supervisor's Signature _____

Date _____

DAILY
Job/Time Report



Company Fax:
352-236-2118

Name: Robert Young
Date: 11/26/2018
Hours: 9.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☐

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
Fr: 7:00am To: 4:00pm

Break Time

Total Hrs Worked
9.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐ Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event? Yes ☐ No ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Well modifications

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
Truck	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	<u>Crane Truck</u>	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE? Yes ☐ (Who) _____ No ☐ List Who: _____

WEATHER CONDITIONS: Fair: ☐ Rain: ☐ Ground Water: ☐ Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES? _____

ADDITIONAL NOTES: _____

Robert Young

Technician Signature

11/26/2018

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 11/27/2018
Hours: 9.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☐

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:00am To: 2:00pm

Break Time

Total Hrs Worked
7.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

well modifications

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reorder at?
Truck	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	<u>Crane Truck</u>	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

11/27/2018

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 11/29/2018
Hours: 8.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☐

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
Fr: 7:00am To: 3:00pm

Break Time

Total Hrs Worked
8.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐ NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Well modifications

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
Truck	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	<u>Crane Truck</u>	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐ (Who) _____ No ☐ List Who: _____

WEATHER CONDITIONS:

Fair: ☐ Rain: ☐ Ground Water: ☐ Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

11/29/2018

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/09/2019
Hours: 10.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:00am To: 5:00pm

Break Time

Total Hrs Worked
10.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Dug trenches, got ready for new piping

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/09/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/10/2019
Hours: 10.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:00am To: 5:00pm

Break Time

Total Hrs Worked
10.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Poured concrete slabs

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>
			y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	From:	Cost:
Item #2	From:	Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:	Purpose:
Name:	Purpose:

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who:

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/10/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/11/2019
Hours: 2.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)

Fr: 7:00am To: 9:00am

Break Time

Total Hrs Worked

2.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Picked up parts at North South Supply

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	Crane Truck	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/11/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/14/2019
Hours: 11.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:00am To: 6:00pm

Break Time

Total Hrs Worked
11.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

WTP modifications and repairs

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	Crane Truck	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/14/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/15/2019
Hours: 8.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
Fr: 7:00am To: 3:00pm

Break Time

Total Hrs Worked
11.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

WTP modifications and repairs

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	Crane Truck	From: _____	Cost: _____
Item #2		From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/14/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/16/2019
Hours: 15.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
Fr: 7:00am To: 10:00p

Break Time

Total Hrs Worked
15.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Mellie at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Piped everything and put system on line, back flushed

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	<input type="checkbox"/>
_____	_____	_____	<input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	<u>Crane Truck</u>	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/16/2019

Date

DAILY
Job/Time Report



Company Fax:
352-236-2118

Name: Robert Young
Date: 01/18/2019
Hours: 14.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today? Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start /End Time (AM or PM)
Fr: 5:00am To: 7:00pm

Break Time

Total Hrs Worked
14.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project: _____

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Piping modifications

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/18/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/23/2019
Hours: 10.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:30pm To: 5:30pm

Break Time

Total Hrs Worked
10.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Installed meter for surge pumps, repaired backwash piping from filters, and job clean up

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name

Description of Item

Ticket #

\$\$ Amount \$\$

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From

Description of Item

Quantity

Reordered?

EQUIPMENT RENTED TODAY:

Item #1

From:

Cost:

Item #2

From:

Cost:

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1

Crane Truck

From:

Cost:

Item #2

From:

Cost:

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name:

Purpose:

Name:

Purpose:

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who:

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/23/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/24/2019
Hours: 10.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:30am To: 5:30pm

Break Time

Total Hrs Worked
10.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐ NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Plant modifications, painting, cleaning job site, helping with electrical wiring

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1 _____ From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1 Crane Truck From: _____ Cost: _____
Item #2 _____ From: _____ Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____ Purpose: _____
Name: _____ Purpose: _____

ANY VISITORS TO SITE?

Yes ☐ (Who) No ☐ List Who: _____

WEATHER CONDITIONS:

Fair: ☐ Rain: ☐ Ground Water: ☐ Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/24/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/25/2019
Hours: 8.00
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:30am To: 3:30pm

Break Time

Total Hrs Worked
8.00

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Is this an Abnormal Event?

Yes ☐

NO ☐

If YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Plant modifications, painting, cleaning job site, helping with electrical wiring

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> n <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	<u>Crane Truck</u>	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/25/2019

Date

DAILY
Job/Time Report

U.S. Water Services Corporation

Company Fax:
352-236-2118

Name: Robert Young
Date: 01/28/2019
Hours: 11.50
Hours: _____
Hours: _____
Hours: _____
Hours: _____
Hours: _____

JOB NO: 711-57
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____
JOB NO: _____

Is Project Complete Today?

Yes ☐ No ☒

JOB Name: The Woods
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____
JOB Name: _____

Start/End Time (AM or PM)
Fr: 7:00am To: 6:30pm

Break Time

Total Hrs Worked
11.50

REASON WE ARE ON SITE TODAY:

Signed Lump Sum Proposal ☐

Emergency Call ☐

Time & Material Project ☐

NOTE: Please explain Circumstances of Emergency Call or Time and Material

Project:

Plant Modifications

Is this an Abnormal Event?

Yes ☐

NO ☐

IF YES Please call Melissa at 727-919-1534
or Sharon 727-919-1548

WORK PERFORMED TODAY:

Rescreen GST; final job clean up, unloaded dump trailer with left over materials and debris for job

MATERIALS PURCHASED or DELIVERED TODAY:

Vendor Name	Description of Item	Ticket #	\$\$ Amount \$\$
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY:

Taken From	Description of Item	Quantity	Reordered?
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>
_____	_____	_____	Y <input type="checkbox"/> N <input type="checkbox"/>

EQUIPMENT RENTED TODAY:

Item #1	From: _____	Cost: _____
Item #2	From: _____	Cost: _____

COMPANY OWNED EQUIPMENT USED TODAY:

Item #1	<u>Crane Truck</u>	From: _____	Cost: _____
Item #2	_____	From: _____	Cost: _____

SUBCONTRACTORS and VENDORS ON SITE TODAY:

Name: _____	Purpose: _____
Name: _____	Purpose: _____

ANY VISITORS TO SITE?

Yes ☐

(Who)

No ☐

List Who: _____

WEATHER CONDITIONS:

Fair: ☐

Rain: ☐

Ground Water: ☐

Other: ☐

ANY PROBLEMS WITH COMPANY VEHICLES?

ADDITIONAL NOTES:

Robert Young

Technician Signature

01/28/2019

Date