THE WOODS UTILITY COMPANY

FILED 7/29/2019

DOCUMENT NO. 06101-2019

July 25, 2019

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket No. 20190125-WS - Application for staff-assisted rate case in Sumter County by The Woods Utility Company – Response to Staff's First Data Request

Dear Commission Clerk:

The Woods Utility Company (The Woods) hereby submits its response to Staff's Data Request in the above referenced docket.

- 1. Purchased Water and Wastewater: All Utility related bills from the beginning of the test COM year to present which include meter number and location, gallons used, dollars paid, and (AFD) 2 Maps the Utility's account numbers. APA **Response:** Not applicable, there is no purchased water or wastewater. ECO ENG 2. Purchased Power: All Utility related electricity bills from the beginning of the test year to GCL present which include meter number and location, kilowatts used, dollars paid, and the IDM electric company's account numbers. CLK **Response:** This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices.
 - 3. <u>Chemicals</u>: A list of all chemicals used in the treatment of water, amounts purchased, quantity purchased, unit prices paid and dosage rates utilized.

Response: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices. Dosage rates are .31 mg/l for water; and .35 mg/l for wastewater.

4. <u>Sludge Removal Expenses</u>: Provide a schedule showing the total cost and quantity of removing the sludge, if persons other than owners, stockholders, and employees of the Utility perform such work during the test year.

Response: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices.

5. <u>Contractual Services – Testing</u>: A list of tests along with costs paid to outside laboratories for testing the water and wastewater treatment during the test year.

Response:

Water		·····						
PWS 6600	0347							
	Samples	Frequency	Co	st/sample	Tot	al Cost	Toto	Coot/um
	Reg'd	Trequency	00	susample	100		TOLE	al Cost/yr
Total	1-							
Coliform	2	2/month	\$	7.84	\$	15.68	\$	188.16
ТТНМ	4	1/Qtrly	\$	41.80	\$	167.20	\$,	167.20
HAA5	4	1/Qtrly	\$	73.15	\$	292.60	\$	292.60
Nitrate	1	1/year	\$	12.54	\$	12.54	\$	12.54
Nitrite	1	1/year	\$	12.54	\$	12.54	\$	12.54
L & C Tri-	5	1 / 3 yrs	\$	16.72	\$	83.60	\$	27.87
Annuals	1	1 / 3 yrs	\$	1,243.57	\$	1,243.57	\$	414.52
Totals							\$	1,115.43

Wastewater FLA 013500					
	Samples	Frequency	Cost/sample	Total Cost	Total Cost/yr
	Req'd				
CBOD	13	monthly	\$15.68	\$203.84	\$203.84
TSS	13	monthly	\$8.36	\$108.68	\$108.68
F. Coli	12	monthly	\$11.50	\$138.00	\$138.00
Nitrate	1	yearly	\$12.54	\$12.54	\$12.54
TN	4	quarterly	\$31.35	\$125.40	\$125.40
ТР	4	quarterly	\$16.72	\$66.88	\$66.88
Totals					\$ 655.34

6. <u>Contractual Services – Other</u>: The costs of operation and maintenance work not performed by Utility employees with an explanation of the type of work performed. These costs include the operator's fee, mowing and grounds keeping and contracted repair for the water and wastewater systems.

<u>Response</u>: This information will be submitted to the Commission's auditors during the course of the audit. However, attached are a second set of invoices and the contract.

7. <u>Transportation Expenses</u>: A schedule of all vehicles by serial number and description owned or leased by the Utility, original cost or lease documents, whom the vehicles are assigned to, and an explanation of how they are allocated to the Utility, or a copy of the log book showing miles on personal vehicles associated with Utility business. All vehicles are to be available for inspection.

Response: Not applicable. The Woods does not own or lease any vehicles.

8. Copies of your most recent Primary and Secondary Water Quality test results.

Response: See attached.

9. Copies of monthly operation reports for water and wastewater from April 1, 2018, through March 31, 2019, (test year) which includes:

FOR WASTEWATER – Total treated, total wash water, total of each chemical in points, and chemical dosage rates (average).

FOR WATER – Total water purchased or pumped, total wash water, total of each chemical in points, and chemical dosages rates (average).

Response: See attached. Dosage rates are in No. 3 above.

10. Copy of monthly totals of metered water sold for each month of the test year.

Response: See attached Unaccounted for Water Report for the Test Year.

- 11. A written summary, by permit number, of all Department of Environmental Protection (DEP), Water Management District, and/or County Health Department permits.
 - a. A copy of the water permit from the DEP showing the 92,000 gallons per day permitted design capacity.

Response: The permitted capacity is 63,500 see attached Permit No. 0278566-002-WC dated March 19, 2018. See attached permits.

12. Please identify the previous name, if any, the Utility was operated under prior to the transfer from Aqua Utilities Florida, Inc.

Response: The Woods Utility Company

- 13. If any plant addition has been made or will be required due to a written order from a governmental agency, please provide a copy of that order.
- 14. A list of all service complaints received during the test year and four years prior to the test year. Please include the date of the complaint, an explanation of how each complaint was resolved, and the date of resolution.

Response: See Attached.

15. A listing of all assets owned by the Utility.

Example: 200' - 8" PVC (Sewer) 250' - 6" PVC Pipe (Water) 50' - 6" PVC Fire Hydrants (Water)

Response: See the 2018 Annual Report on file at the Commission.

- 16. Number of customers classified by meter size and class (commercial or residential) for the following points in time:
 - a. A minimum of four years prior to the beginning of the test (or calendar last) year.
 - b. The beginning of the last calendar year.
 - c. The end of the last calendar year.
 - d. Present.

Response: See the Annual Reports on file at the Commission

17. Please provide a copy of the Utility's engineering maps for water and wastewater showing location and size of water and wastewater mains throughout the service area and customer location and classification.

Response: See attached.

- 18. Please provide copies of any bid proposals or estimates received, and all invoices for the items that were completed to comply with Consent Order OGC No. 17-1067 issued by the DEP.
 - a. If less than three bid proposals were received for each item, please explain why.

Response: There were no bid proposals. This is highly specialized work performed under the operations and maintenance contract with USWSC. This involved piping and filter media replacement in order to meet the FDEP imposed deadline of completion. See attached backup for the work performed. This was work performed on the existing WTP and filters. The Consent Order was signed and executed on March 12, 2018. This Consent Order required that the filter rehab be completed within 365 days of the consent order. The Construction Permit was received on March 19, 2018. The Final Clearance was received on February 7, 2019.

- 19. Please fill out the spreadsheet attached concerning any pro forma items. Please include any bid proposals or estimates for the pro forma items. (Pro forma items are any major maintenance or improvements planned for the system within the next two years.)
 - a. If less than three bid proposals were received for each pro forma item, please explain why.

<u>Response</u>: The only item submitted was an the electrical pole and control panel replacement related to the above filter rehabilitation project.

The Woods Utility Company Staff Assisted Rate Case

If you have any questions, please do not hesitate to contact me at (727) 848-8292, ext. 245.

Respectfully, v

Troy Rendell Vice President Investor Owned Utilities // for The Woods Utility Company

Data Request 2 Purchased Power

64644829

MAP NUMBER

3134 C1 04944

METER NUMBER



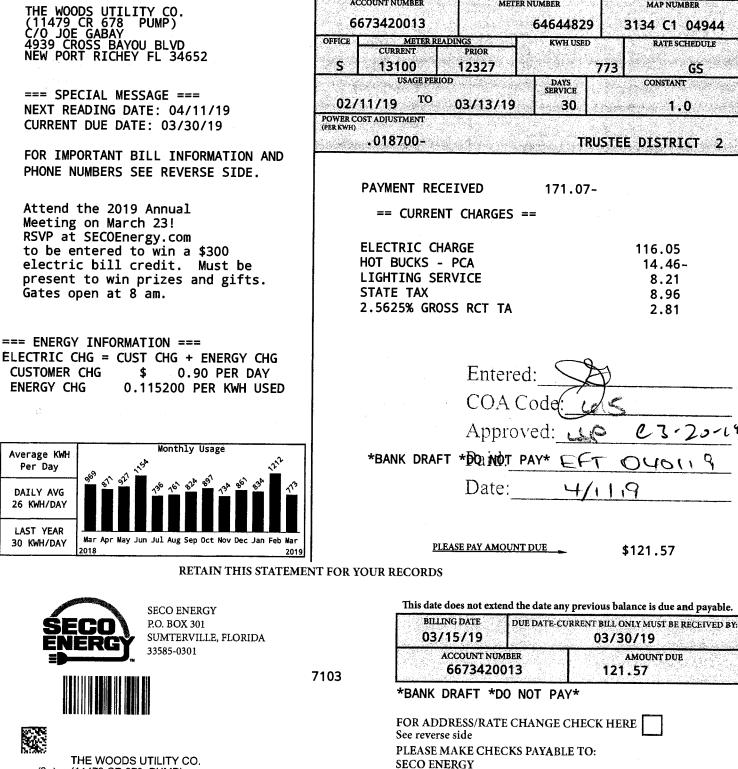
SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

ITEMIZED STATEMENT OF SERVICES

ACCOUNT NUMBER

6673420013



9 7 (11479 CR 678 PUMP) C/O JOE GABAY

- 5645 4939 CROSS BAYOU BLVD
 - NEW PORT RICHEY FL 34652-3434

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TO ASSURE PROPER CREDIT. PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

DEPT # 3035

PO BOX 850001

ORLANDO FLORIDA 32885-3035

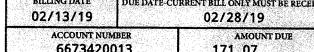
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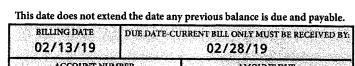
See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035

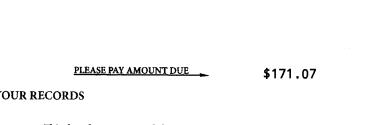
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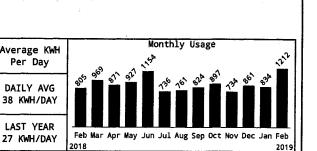
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SECO ENERGY P.O. BOX 301

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THE WOODS UTILITY CO.

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

(11479 CR 678 PUMP)

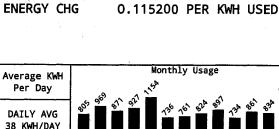
C/O JOE GABAY

SUMTERVILLE, FLORIDA

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RETAIN THIS STATEMENT FOR YOUR RECORDS

7103



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=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY

Paying your monthly SECO Energy bill is easy with online, phone or in-person options available - most with no convenience fees. Visit SECOEnergy.com>Ways to Pay to learn more.

PHONE NUMBERS SEE REVERSE SIDE.

THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 03/13/19

CURRENT DUE DATE: 02/28/19

FOR IMPORTANT BILL INFORMATION AND

SECO ENERGY

SUMTERVILLE, FLORIDA

P.O. BOX 301

33585-0301

OFFICE CURRENT 12327

ITEMIZED STATEMENT OF SERVICES

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.

64644829

DAYS SERVICE

32

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KWH USED

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MAP NUMBER

3134 C1 04944

CONSTANT

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2-19

RATE SCHEDULE

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METER NUMBER



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Approved

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BANK DRAFT DO MOT PAY



7103

ACCOUNT NUMBER

6673420013

01/10/19

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METER

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TO

PAYMENT RECEIVED

ELECTRIC CHARGE

HOT BUCKS - PCA

STATE TAX

LIGHTING SERVICE

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== CURRENT CHARGES ==

ITEMIZED STATEMENT OF SERVICES

12/11/18

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OFFICE

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ACCOUNT NUMBER

6673420013

CURRENT

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METER READINGS

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01/10/19

Winter energy efficiency tip: set thermostat to 68 degrees or lower while awake. Add a blanket while sleeping and lower the temp - you can save 1% for each degree reduction.	ELECT HOT B LIGHT STATE	CURRENT CHARGE RIC CHARGE JCKS - PCA ING SERVICE TAX 5% GROSS RCT T	-	123.08 15.60- 8.21 9.44 2.96
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RETAIN THIS STATEMEN	T FOR YOUR R	CORDS	_	<i><i><i>i</i></i>^{<i>i</i>}^{<i>i</i>}^{<i>i</i>}</i>
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TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===

NEXT READING DATE: 02/11/19

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

CURRENT DUE DATE: 01/29/19

7103



64644829

DAYS SERVICE

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KWH USED

834

Same

TRUSTEE DISTRICT

MAP NUMBER

3134 C1 04944

CONSTANT

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RATE SCHEDULE

GS

2

METER NUMBER



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STATEMENT OF SERVICES

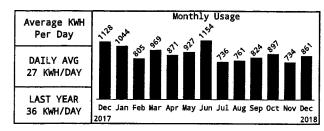
THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 01/10/19 CURRENT DUE DATE: 12/28/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

This Christmas, round up your bill to the nearest dollar to donate the extra pennies to aid members in need via Pennies from Heaven. Enroll SECOEnergy.com>Your Co-op> Pennies from Heaven.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED



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Paid: EFT 12281	8			
Date: 12/28/18				
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PLEASE PAY AMOUNT DUE

\$131.58

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

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FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035







THE WOODS UTILITY CO. (11479 CR 678 PUMP)

- 9 6 C/O JOE GABAY
- 5475 4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434 կություրելոնելունել է հետորաներին հետորելու հետորելու հետորելու հետորելու հետորելու հետորեներին հետորիներին հետորիներին հետորիներին հետորիներին հետորիներին հետորեներին հետորինենիին հետորեներին հետորինեիին հետորինեիին հետորինեիին հետորինեիին հետորինեի հետորինեիին հետորինեիին հետորինենեներին հետորինենենենենենենեներին հետորինենին հետորինենինենենենենենին հետորինենին հետորինենիին հետորինենին հետորինենիին հետորինենիին հետորինենիին հետորինենիին հետորինենիին հետորինենիին հետորինեիի հետորինեիի հետորինեիի հետորիինեիի հետորիինեիի հետորիի հետորինեիի հետորիինեիի հետորիինեիի հետորիինեիի հետորիինեիի հետորիինեիի հետորիինեիի հետորիինեիի հետորիինենենենենեիի հետորիինեներիիի հետորիինենենենենենենենեիի հետորիինենիի հետորինենիի հետորիինենիի հետորիիի հետորինենենիի հետորինենի հետորինենիիի հետորինենիի

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- NEW PORT RICHEY FL 34652-3434
- 5501 4939 CROSS BAYOU BLVD
- C/O JOE GABAY
- (11479 CR 678 PUMP)

- 9 16
- THE WOODS UTILITY CO.



HD



PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035 քիկիկըկներիներիներություներիներություններիներո

FOR ADDRESS/RATE CHANGE CHECK HERE

*BANK DRAFT *DO NOT PAY*

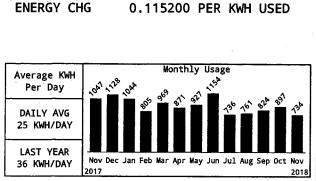
PLEASE PAY AMOUNT DUE

BILLING 11/13		DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY 11/28/18	
그는 바람 가슴 가슴 가슴 가 가 있다.	OUNT NUM		

This date does not extend the date any previous balance is due and payable.

\$114.39

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY P.O. BOX 301

33585-0301

SUMTERVILLE, FLORIDA

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY 0.115200 PER KWH USED

billing statement.

SECO's Board of Trustees approved a record return of \$5.5 million in Capital Credits for 2018. Your portion appears on your November

PHONE NUMBERS SEE REVERSE SIDE.

=== SPECIAL MESSAGE ===

NEXT READING DATE: 12/11/18

SECO ENERGY

P.O. BOX 301

33585-0301

FOR IMPORTANT BILL INFORMATION AND

CURRENT DUE DATE: 11/28/18

THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SUMTERVILLE, FLORIDA

OFFICE

S

7103

ITEMIZED STATEMENT OF SERVICES ACCOUNT NUMBER METER NUMBER MAPNUMBER 6673420013 64644829 3134 C1 04944 METER KWH USED RATE SCHEDULE CURRENT PRIOR 9420 8686 734 GS USAGE PERIOD DAYS SERVICE CONSTANT то 10/11/18 11/09/18 29 1.0 POWER COST ADJUSTMENT (PER KWH) .020700-TRUSTEE DISTRICT PAYMENT RECEIVED 131.43-

2

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee

of 1.5% of the amount due, with a minimum fee of \$5.00.

== CURRENT CHARGES ==

ELECTRIC CHARGE 110.66 HOT BUCKS - PCA 15.19-LIGHTING SERVICE 7.85 STATE TAX 8.42 2.5625% GROSS RC1 2.65 Entered: COA Code: 11-14-18 Approved: Paid:

*BANK DRAFT *DO NOT PAY*

See reverse side

Date:

64644829

KWH USED

MAP NUMBER

3134 C1 04944

CONSTANT

129.43

18.57-

7.85

9.68

3.04

946(|

AMOUNT DUE

-18-8

RATE SCHEDULE

1.0

GS

METER NUMBER

PRIOR



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

ITEMIZED STATEMENT OF SERVICES

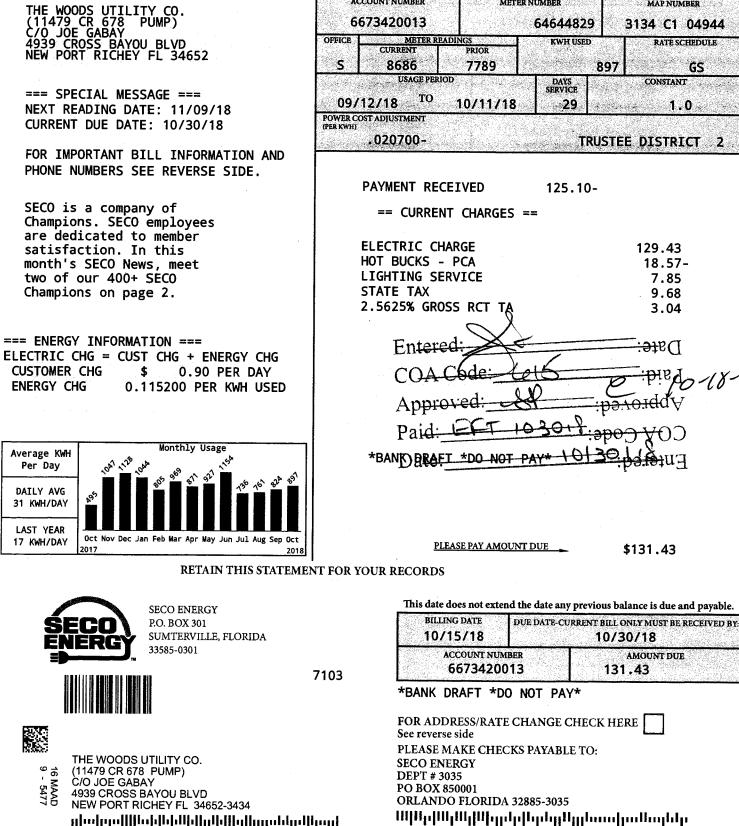
OFFICE

ACCOUNT NUMBER

6673420013

CURRENT

MET



<u>անուլու աններին իներին էն անձանություն էն հայտ</u>

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TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.	ACCOUNT	NUMBER	METER N	NUMBER	MAPNUMBER
(11479 CR 678 PUMP)	667342	20013		64644829	3134 C1 04944
Č/O JOE GABAY 4939_CROSS_BAYOU_BLVD	OFFICE	METER REAL	DINGS PRIOR	KWH USED	RATE SCHEDULE
NEW PORT RICHEY FL 34652		5965	6204	7	61 GS
		USAGE PERIO		DAYS SERVICE	CONSTANT
=== SPECIAL MESSAGE ===	07/12/1	o TO	08/13/18	SERVICE 32	1.0
NEXT READING DATE: 09/12/18	POWER COST ADJ		00/15/10	<u> </u>	
CURRENT DUE DATE: 08/30/18	(PER KWH)	5700-		три	STEE DISTRICT 2
FOR IMPORTANT BILL INFORMATION AND		5700=	er andred see	IRU.	DIEE DISIRICI Z
PHONE NUMBERS SEE REVERSE SIDE.					
	PAYN	IENT REC	EIVED	114.51-	
As of Sept 1, residential	==	= CURREN	T CHARGES =	=	
customer charge will be					
calculated at 83 cents per day based on billing	ELEC	TRIC CHA	ARGE		109.67
cycle - an 18 cent		BUCKS -			11.95-
per day increase. Read		ITING SEF	RVICE		8.20
details in SECO News.	1	E TAX	C DCTNTA		8.64
		ntered:	S RCT TA		2.71
=== ENERGY INFORMATION ===			- } ~,	· · · · · · · · · · · · · · · · · · ·	<u></u>
ELECTRIC CHG = CUST CHG + ENERGY CHG	C	OA Co	de:	015	
CUSTOMER CHG \$ 22.00 PER MONTH		nnroug	1. C.8	-17-14	
ENERGY CHG 0.115200 PER KWH USED		pprove	u. <u> </u>		~
		aid: ۱	eft (2830	18
		ate:	8	13011	2
Monthly Usage			0		<u> </u>
Average KWH Per Day	*B∧	ANK DRAFI	F *DO NOT P	ΑΥ*	
DATIV AVC 0 000 100 000 000 000 000 000 0000					
DAILY AVG 9 ^C 1					
LAST YEAR 32 KWH/DAY Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug		PT F	ASE PAY AMOUNT	DUE	¢117 37
2017 2018					\$117.27
RETAIN THIS STATEMEN	NT FOR YOUR	RECORDS			
		This date (does not extend th	e date any previo	us balance is due and payable.
SECO ENERGY P.O. BOX 301		E			BILL ONLY MUST BE RECEIVED BY:
SECU SUMTERVILLE, FLORIDA		08/	15/18	영양 사람이 것 같아. 영양 없는	8/30/18
33585-0301		-	CCOUNT NUMBER		AMOUNT DUE
	7103		6673420013		117.27
		*BANK [DRAFT *DO N	OT PAY*	
		FOR ADD	RESS/RATE CH	LANGE CHECK	HERE
		See revers	e side		
THE WOODS UTILITY CO.			AAKE CHECKS	PAYABLE TO:	
역 중 (11479 CR 678 PUMP)		SECO EN DEPT # 30			
9 亩 (11479 CR 678 PUMP)		PO BOX 8	350001		
			O FLORIDA 328		
·¦II36]}},1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,	սկըլ	ուրդեր	.1		ուկումուղեկո

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STAT

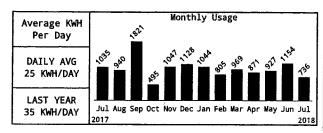
THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 08/13/18 CURRENT DUE DATE: 07/31/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Use LightFinder to report area light problems. LightFinder is one of our NEW StormCenter tools with interactive maps to report area light and power outages. Find by clicking: SECOEnergy.com>StormCenter.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 22.00 PER MONTH **ENERGY CHG** 0.115200 PER KWH USED



ACCOUNT NUMBER	METER	NUMBER		MAP NUMBER
6673420013		64644829		3134 C1 04944
ICE METER READING	IS PRIOR	KWH USED		RATE SCHEDULE
	5468		736	GS
USAGE PERIOD		DAYS SERVICE		CONSTANT
06/12/18 TO 0 WER COST ADJUSTMENT	7/12/18	30	i si a	1.0
.015700-		TR		P
.015/00-		IR.	USIE	E DISTRICT 2
PAYMENT RECEI	/ED	160.57-	-	
== CURRENT (HARGES =	=		
ELECTRIC CHARG	20			106 70
HOT BUCKS - PC				106.79 11.56-
LIGHTING SERVI		ŋ		8.20
STATE TAX	\sim	\sim		8.43
2.5625% GROSS	RCT TA	$\propto Q$		65
COAC	ode:	-615		07-18-1
-		0.		01-10
Approv	eu			0
Paid:	EE	FO)	31	10
Date:		7131	11	8
Dute				
	DO NOT P	ΔV *		

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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This date does not extend the date any previous balance is due and payable.

\$114.51

BILLING		DUE DATE-CURRENT BILL ONLY MUST BE RECEIV 07/31/18	ED BY:
	COUNT NUME 6734200	성장 이 것 같은 것	

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035



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- THE WOODS UTILITY CO. (11479 CR 678 PUMP)
- 5373 C/O JOE GABAY
- 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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ITEMIZED STATE

THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 07/12/18 CURRENT DUE DATE: 06/29/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

ALL NEW StormCenter interactive map, outage reporting with restoration estimates and crew status. Subscribe to email, text and voice notifications by clicking StormCenter>SECOEnergy.com

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ -22.00 PER MONTH ENERGY CHG 0.115200 PER KWH USED

Average KWH Per Day	Monthly Usage
DAILY AVG 36 KWH/DAY	
LAST YEAR 29 KWH/DAY	Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun 2017

ACCOUNT NUMBER MI	TER NUMBER		MAP NUMBER
6673420013	6464482	9	3134 C1 04944
FICE METER READINGS CURRENT PRIOR	KWH USE	D	RATE SCHEDULE
S 5468 4314	- reserver for For	1154	GS
USAGE PERIOD	DAYS SERVICE		CONSTANT
05/11/18 ^{TO} 06/12/1	그는 그는 것은 문화가 가 있는 것을 하는 것을 하는 것을 하는 것을 하는 것을 수가 있는 것을 하는 것을 수가 있다. 물건을 가 하는 것을 수가 있는 것을 수가 있다. 것을 것을 수가 있는 것을 수가 있는 것을 수가 않았다. 것을 것 같이 같이 않는 것을 것 같이 않았다. 이 것 것 같이 하는 것 같이 않았다. 것 것 같이 않았다. 것 같이 않았다. 것 같이 않았다. 것 같이 것 같이 않았다. 것 같이 않았다. 것 같이 않았다. 것 같이 않았다. 않았다. 것 같이 않았다. 것 않 않았다. 것 같이 않았다. 것 같이 않았다. 않았다. 것 않았다. 않았다. 않았다. 않았다. 않았다. 않았다. 않았다. 않았다.	2003 2014 - 2	1.0
WER COST ADJUSTMENT LKWH)			
.015700-	Ţ	RUSTE	E DISTRICT 2
PAYMENT RECEIVED	135.5	7-	
== CURRENT CHARGE	5 ==		
ELECTRIC CHARGE			154.94
HOT BUCKS - PCA			18.12-
LIGHTING SERVICE STATE TAX			8.20 11.83
2.5625% GROSS RCA TA	۹.		3.72
Entered:			
COACat			
	015		i i al c
Approved:	0 0	6-	19-18
Paid: FET C			
	162219	<u> </u>	
Date: 61	29/13		
*BANK DRAFT *DO NOT	PAY*		

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

This date does not extend the date any previous balance is due and payable.

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
06/14/18	06/29/18
ACCOUNT NUM 66734200	

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035



- THE WOODS UTILITY CO.
- 9.16 (11479 CR 678 PUMP) C/O JOE GABAY
- 5157 4939 CROSS BAYOU BLVD
- NEW PORT RICHEY FL 34652-3434



SUMTERVILLE, FLORIDA

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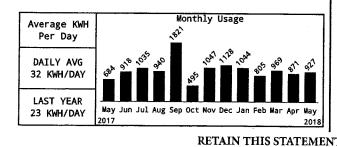
THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 06/12/18 CURRENT DUE DATE: 05/30/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Enter a drawing to win a \$300 bill credit, a WiFi thermostat or a NOAA weather radio by sharing your best "Storm Ready" tips with us on Facebook.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 22.00 PER MONTH ENERGY CHG 0.115200 PER KWH USED



TEMI	ENT OF SE	III RVICES				
AC	COUNT NUMBER		NUMBER 64644829	31	мар NUMBE 34 С1 О	
OFFICE S	METER REA CURRENT 4314	DINGS PRIOR 3387	KWH USED	927	RATE SCHE	dule iS
04/1	usage perio 12/18 ^{TO}	D 05/11/18	DAYS SERVICE 29		constant 1.0	
(PER KWH)	st adjustment .015700-		TRU	STEE	DISTRIC	Г2
	PAYMENT RECI	EIVED	129.39-			
	== CURREN	T CHARGES =	=			
	ELECTRIC CH/ HOT BUCKS - LIGHTING SEF STATE TAX 2.5625% GROS	PCA RVICE		1	28.79 14.55- 8.20 9.99 3.14	
En	tered:	\rightarrow				
Ap Pai	PA Code: proved: d: E BANK DRAFT	C C C T *D0 M07 5	e 5- 30:8 8×1:8	-25	-11	
Г FOR Y(<u>ple</u> DUR RECORDS	ASE PAY AMOUNT	DUE	\$13	35.57	

This date does not extend the date any previous balance is due and payable.

BILLING DATE DUE DA	TE-CURRENT BILL ONLY MUST BE REC	CEIVED BY
05/15/18	05/30/18	
ACCOUNT NUMBER	AMOUNT DUE	
6673420013	135.57	

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035

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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301



THE WOODS UTILITY CO. (11479 CR 678 PUMP)

- C/O JOE GABAY - 5169 4939 CROSS BAYOU BLVD
 - NEW PORT RICHEY FL 34652-3434

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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===

NEXT READING DATE: 05/11/18

Join Pennies from Heaven at

SECOEnergy.com>Community to round up your bill and

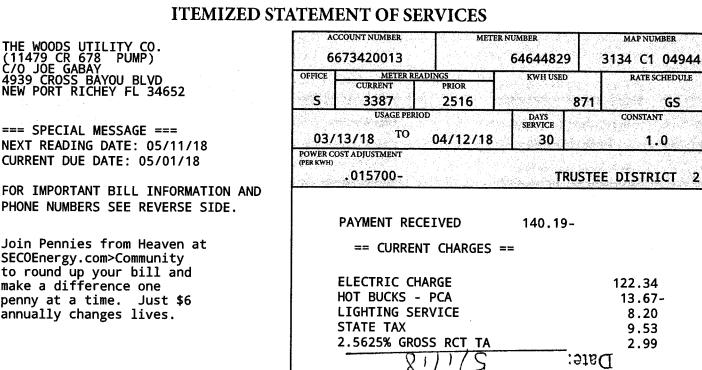
make a difference one

annually changes lives.

penny at a time.

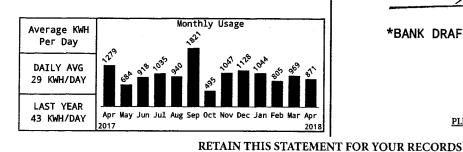
CURRENT DUE DATE: 05/01/18

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=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 22.00 PER MONTH ENERGY CHG 0.115200 PER KWH USED

Just \$6



PLEASE PAY AMOUNT DUE

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\$129.39

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This date does not extend the date any previous balance is due and payable

BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY
04/16/18	05/01/18
ACCOUNT NUM	BER AMOUNT DUE
66734200	13 129.39

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035

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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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(11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434

THE WOODS UTILITY CO.

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TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

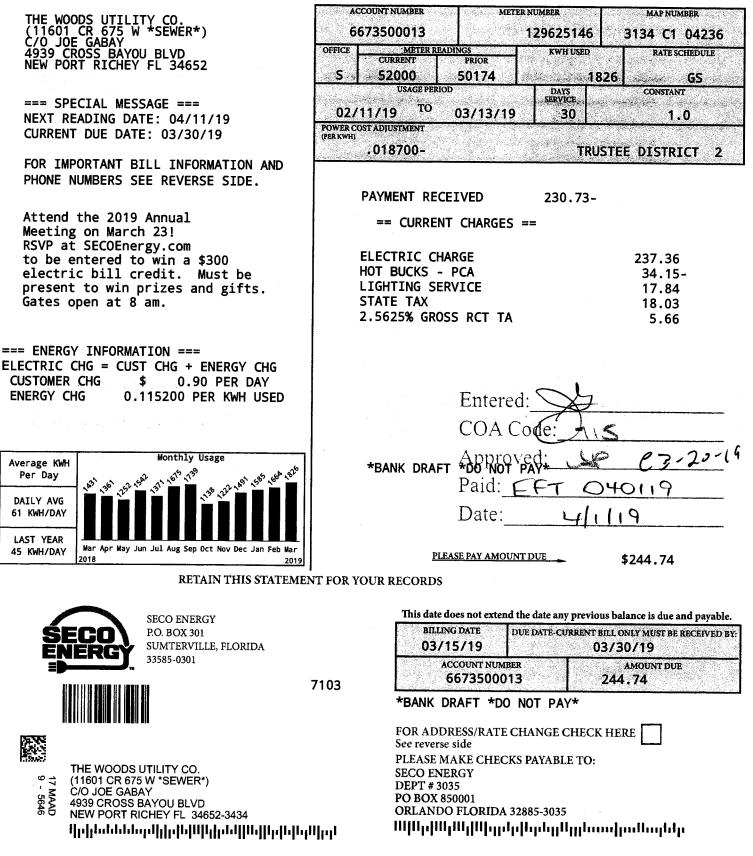


SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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ITEMIZED STATEMENT OF SERVICES





SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STATEMENT OF SERVICES

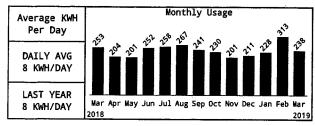
THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 04/11/19 CURRENT DUE DATE: 03/30/19

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Attend the 2019 Annual Meeting on March 23! RSVP at SECOEnergy.com to be entered to win a \$300 electric bill credit. Must be present to win prizes and gifts. Gates open at 8 am.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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C/O JOE GABAY

THE WOODS UTILITY CO.

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

(11601 CR 675 W *LIFT*)

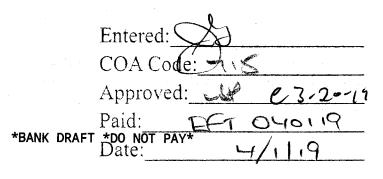
7103

	OUNT NUMBER	MET	ER NUMBER	MAP NUMBER 3134 C1 04826
OFFICE	METER RE CURRENT	ADINGS PRIOR	KWH USED	RATE SCHEDULE
<u>.</u> S	USAGE PERI	<u>12137</u>	DAYS	238 GS
02/1	1/19 ^{TO}	03/13/19	SERVICE 30	1.0

PAYMENT RECEIVED 65.34-

== CURRENT CHARGES ==

ELECTRIC CHARGE	54.42
HOT BUCKS - PCA	4.45-
STATE TAX	4.07
2.5625% GROSS RCT TA	1.28



PLEASE PAY AMOUNT DUE

\$55.32

This date does not extend the date any previous balance is due and payable.

		I
BILLING DATE 03/15/19		DNLY MUST BE RECEIVED BY: 10/19
ACCOUNT NUMI 66735400	医脱离性炎 말에 아이는 것 같아요. 이 가지 않아 않았다.	AMOUNT DUE 32

15/19	DOE DATE-CU	03/30	/19
ссоинт ним 66735400		۸ 55,3	MOUNT DUE

03,	/15/19	9	03/3	30/19	
	2.	t number 540013	55	AMOUNT 32	DUE

03/15/	/19	03/30/19
	DUNT NUMBER	AMOUNT DUE
66.	73540013	55.32

*BANK DRAFT *DO NOT PAY*

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

FOR ADDRESS/RATE CHANGE CHECK HERE

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TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

See reverse side

SECO ENERGY

PO BOX 850001

DEPT # 3035



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STAT

THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 03/13/19 CURRENT DUE DATE: 02/28/19

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Paying your monthly SECO Energy bill is easy with online, phone or in-person options available - most with no convenience fees. Visit SECOEnergy.com>Ways to Pay to learn more.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED

Monthly Usage Average KWH Per Day DAILY AVG 10 KWH/DAY LAST YEAR Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb 7 KWH/DAY 2018 2019

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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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THE WOODS UTILITY CO.

4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434

(11601 CR 675 W *LIFT*)

C/O JOE GABAY

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ACCOUNT NUMBER 6673540013	METER NU	mber 1962514	8	MAP NUMBER 3134 C1 04820
ICE <u>METER READINGS</u> CURRENT PRIC S 12137 118		KWH USED	313	RATE SCHEDULE
USAGE PERIOD 01/10/19 TO 02/ FER COST ADJUSTMENT	11/19	DAYS SERVICE 32	i _{na} Kesik	CONSTANT 1.0
.018700-		TI	RUSTE	E_DISTRICT 2
PAYMENT RECEIVED)	54.26	i - .	
== CURRENT CHA	RGES ==			
ELECTRIC CHARGE HOT BUCKS - PCA STATE TAX				64.86 5.85- 4.82
2.5625% GROSS RC	ΤΤΑ			4.82
	5			
Ente	ered:	P		
App	roved:	- II SP	s C	2-2-22-6
Paid *BANK DRAFT *DO	_	TC	<u>)95</u>	1819
Date		21:	<u> 39</u> ∫	19
<u>please pay</u> DR YOUR RECORDS	<u>AMOUNT DU</u>	<u> </u>	. 9	\$65.34
4 	extend the da	ate any prev	ious bal	ance is due and payab
BILLING DATE	DUE D/		and the second se	NLY MUST BE RECEIVED
02/13/19		and the second second	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	and the second

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035 քնվիկըկներենվինի կերբերըներին կերեներուներին հետորենին

METER NUMBER

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



129625146

MAP NUMBER

3134 C1 04236

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ITEMIZED STATEMENT OF SERVICES

S.

01

POWER

(PER KWI

ACCOUNT NUMBER

6673500013

OFFICE METER READING

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 03/13/19 CURRENT DUE DATE: 02/28/19

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Paying your monthly SECO Energy bill is easy with online, phone or in-person options available - most with no convenience fees. Visit SECOEnergy.com>Ways to Pay to learn more.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED

Average KWH	Monthly Usage
Per Day	15 ¹⁷ 15 ¹
DAILY AVG 52 KWH/DAY	
LAST YEAR	
50 KWH/DAY	Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb 2018 201

METER K		KWH USED	RATE SCHEDULE
CURRENT 50174	PRIOR 48510	1004	
USAGE PER		1664 	CONSTANT
/10/19 ^{TO}	02/11/19	SERVICE	1.0
COST ADJUSTMENT			
.018700-		TRUST	EE DISTRICT
PAYMENT RE	CEIVED	218.99-	
== CURRE	NT CHARGES		
ELECTRIC CH			220.49
HOT BUCKS			31.12- 19.03
STATE TAX			16.99
2.5625% GRC	DSS RCT TA		5.34
	Entered:	XA	
	COA Cé	de: TIX	
na shekara na shekara Marine Marine	Approve	d:	e 2-22-1
	Paid:	eft or	918-64
BANK DRAF	Date:	PAY 21	91186

PLEASE PAY AMOUNT DUE

BILLING DATE

02/13/19

ACCOUNT NUMBER

6673500013

\$230.73

AMOUNT DUE

DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:

02/28/19

230.73

RETAIN THIS STATEMENT FOR YOUR RECORDS



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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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C/O JOE GABAY

THE WOODS UTILITY CO.

(11601 CR 675 W *SEWER*)

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

7103

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: **SECO ENERGY** DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035

This date does not extend the date any previous balance is due and payable.

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

OFFICE

S

(PER KWH)

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.

MAPNUMBER

3134 C1 04236

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1.0

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CONSTANT

TRUSTEE DISTRICT

209.59

29.64-

17.84

16.13

5.07

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\$218.99

RATE SCHEDULE



129625146

DAYS SERVICE

30

208.56-

KWH USED

1585

METER NUMBER

ITEMIZED STATEMENT OF SERVICES

ACCOUNT NUMBER

12/11/18

POWER COST ADJUSTMENT

6673500013

CURRENT

48510

.018700-

METER READINGS

USAGE PERIOD

то

PAYMENT RECEIVED

ELECTRIC CHARGE

HOT BUCKS - PCA

STATE TAX

LIGHTING SERVICE

2.5625% GROSS RCT TA

== CURRENT CHARGES ==

PRIOR

46925

01/10/19

Entered:

COA Cod

Approved:

BANK DRAFT Product PAY

Date:

PLEASE PAY AMOUNT DUE

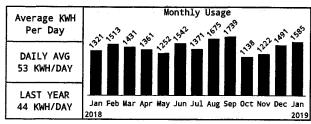
THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 02/11/19 CURRENT DUE DATE: 01/29/19

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Winter energy efficiency tip: set thermostat to 68 degrees or lower while awake. Add a blanket while sleeping and lower the temp - you can save 1% for each degree reduction.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



9-16

- 5130

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301



THE WOODS UTILITY CO.

(11601 CR 675 W *SEWER*) C/O JOE GABAY

4939 CROSS BAYOU BLVD

7103

This date does not extend the date any previous balance is due and payable. BILLING DATE DUE DATE CURRENT BILL ONLY MUST BE RECEIVED BY: 01/14/19 01/29/19 ACCOUNT NUMBER AMOUNT DUE 6673500013 218.99 *BANK DRAFT *DO NOT PAY* FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO:

SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035

NEW PORT RICHEY FL 34652-3434

072667350001390000218999000000000000

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TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

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FOR ADDRESS/RATE CHANGE CHECK HERE

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

ELECTRIC CHG = CUST CHG + ENERGY CHG \$ 0.90 PER DAY UA Code 0.115200 PER KWH USED Approved Paid: Monthly Usage *BANK DRAF DO NOT PAY \mathcal{N} Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan PLEASE PAY AMOUNT DUE 2019 **RETAIN THIS STATEMENT FOR YOUR RECORDS** SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301 7103 *BANK DRAFT *DO NOT PAY*

Winter energy efficiency tip: set thermostat to 68 degrees or lower while awake. Add a blanket while sleeping and lower the temp - you can save 1% for each degree reduction.

=== ENERGY INFORMATION ===

8 KWH/DAY LAST YEAR

7 KWH/DAY

9 IG

- 5131

2018

G,

THE WOODS UTILITY CO.

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

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(11601 CR 675 W *LIFT*)

C/O JOE GABAY

THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===

NEXT READING DATE: 02/11/19

PHONE NUMBERS SEE REVERSE SIDE.

CURRENT DUE DATE: 01/29/19

CUSTOMER CHG ENERGY CHG

Average KWH Per Day DAILY AVG

BILLING DATE 01/14/19	OUE DATE CURRENT BILL ONLY MUST BE RECEIVE 01/29/19	D BY:
ACCOUNT NUM 66735400		

This date does not extend the date any previous balance is due and payable.

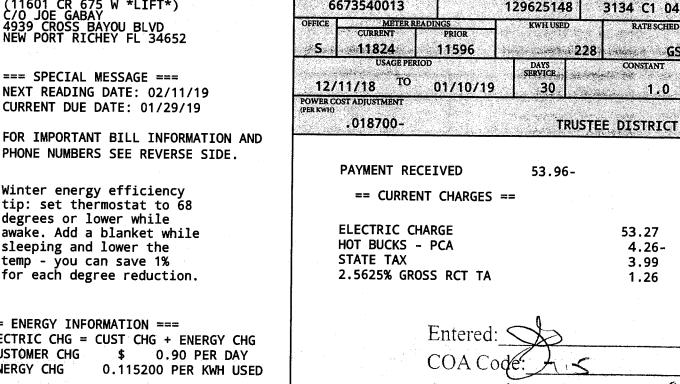
See reverse side

SECO ENERGY

PO BOX 850001

DEPT # 3035

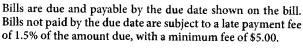
ITEMIZED STATEMENT OF SERVICES ACCOUNT NUMBER METER NUMBER 6673540013 OFFICE METER READI CURRENT PRIOR 11824 11596 USAGE PERIOD DAYS SERVICE





SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



MAPNUMBER

3134 C1 04826

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CONSTANT

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1.26

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RATE SCHEDULE



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

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ITEMIZED STATE

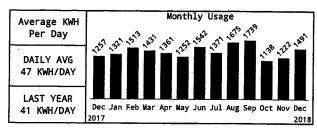
THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 01/10/19 CURRENT DUE DATE: 12/28/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

This Christmas, round up your bill to the nearest dollar to donate the extra pennies to aid members in need via Pennies from Heaven. Enroll SECOEnergy.com>Your Co-op> Pennies from Heaven.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY **ENERGY CHG** 0.115200 PER KWH USED



ACCOUNT NUMBER MET	ER NUMBER	MAP NUMBER		
6673500013	129625146	3134 C1 04230		
METER READINGS CURRENT PRIOR	KWH USED	RATE SCHEDULE		
46925 45434	Sec. 14	91 GS		
USAGE PERIOD	DAYS SERVICE	CONSTANT		
/09/18 ^{TO} 12/11/18	32	1.0		
COST ADJUSTMENT H)				
.020700-	TRUS	TEE DISTRICT 2		
PAYMENT RECEIVED	175.49-			
== CURRENT CHARGES	==			
ELECTRIC CHARGE		200.56		
HOT BUCKS - PCA LIGHTING SERVICE		30.86-		
STATE TAX		18.67 15.36		
2.5625% GROSS RCT TA	S	4.83		
Entered:	×	a second and the second se		
COA Code:	215_	X		
	00 P	12-18-18		
Approved:	X C			
Paid: EF	<u>1998</u>	518		
	12/28/	, Xi		
Date:	a second a s			
*BANK DRAFT *DO NOT				

PLEASE PAY AMOUNT DUE

\$208.56

RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

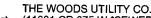
This date does not extend the date any previous balance is due and payable.

BILLING DATE 12/13/18	DUE DATE CURRENT BILL OF 12/2	
ACCOUNT NUM 66735000	지수는 것이 있는 것이 있는 것이 있는 것이 있는 것이 있는 것이 있는 것이 있다. 한 것이 있는 것이 없는 것이 있는 것이 없는 것이 있 같이 없는 것이 있 같이 없는 것이 있	AMOUNT DUE • 56

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035 քնվենը վենկում նվել երվերը նոր ները հատուվը ու ժնութքոնը։





- 9 16 (11601 CR 675 W *SEWER*) C/O JOE GABAY
- MAAD 5476 4939 CROSS BAYOU BLVD
- NEW PORT RICHEY FL 34652-3434

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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



129625148

DAYS SERVICE

32

46.66-

KWH USED

MAP NUMBER

3134 C1 04826

Sec. a sec.

64 24

TRUSTEE DISTRICT

CONSTANT

RATE SCHEDULE

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METER NUMBER

ITEMIZED STATEMENT OF SERVICES

OFFICE

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ACCOUNT NUMBER

6673540013

CURRENT

-11596

.020700-

11/09/18

POWER COST ADJUSTMENT (PER KWH)

METER RI

USAGE PERIOD

TO

PAYMENT RECEIVED

== CURRENT CHARGES ==

PRIOR

11385

12/11/18

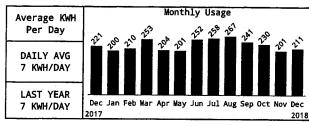
THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 01/10/19 CURRENT DUE DATE: 12/28/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

This Christmas, round up your bill to the nearest dollar to donate the extra pennies to aid members in need via Pennies from Heaven. Enroll SECOEnergy.com>Your Co-op> Pennies from Heaven.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED



RETAIN THIS STATEMENT FOR YOUR RECORDS



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301



ELECTRIC CHARGE 53.11 HOT BUCKS - PCA 4.37-STATE TAX 3.97 2.5625% GROSS RCT TA 1.25 Entered:

COA Code Approved: Paid: *BANKADBAFT *DO NOT

PLEASE PAY AMOUNT DUE

\$53.96

This date does not extend the date any previous balance is due and pavable.

BILLING DATE I	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
12/13/18	12/28/18
ACCOUNT NUMBE 667354001	

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035 1811թվենելինելիննիներերիներիները հետուկումնեսորեներ





- 96 (11601 CR 675 W *LIFT*)
- C/O JOE GABAY - 5477
- 4939 CROSS BAYOU BLVD
- NEW PORT RICHEY FL 34652-3434

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ts for 2018. appears ber ment.	HOT CAP STA	CTRIC CHARGE BUCKS - PCA ITAL CREDIT RET IE TAX 525% GROSS RCT T	A	
RMATION === CUST CHG + ENERGY CHG \$ 0.90 PER DAY 0.115200 PER KWH USED	CO Ap	A Code:	5 15 19 11-	
Monthly Usage	Pai Da	CI:		
RETAIN THIS STATEME	I NT FOR YOUR	RECORDS		
SECO ENERGY		This date does not exte		
P.O. BOX 301 SUMTERVILLE, FLORIDA		BILLING DATE 11/13/18	DUE DATE-CURRE	NT
33585-0301	7103	ACCOUNT NUM 6673540(39 24 이 않는 것 같아요. 것 같아요.	
	/105			

	ACCOUNT NUMBER METH	ER NUMBER	MAP NUMBER
	6673540013	129625148	3134 C1 04826
	OFFICE METER READINGS CURRENT PRIOR	KWH USED	RATE SCHEDULE
	S 11385 11184		1
	USAGE PERIOD	DAYS	CONSTANT
	10/11/18 ^{TO} 11/09/18	29	1.0
	POWER COST ADJUSTMENT (PER KWH)		
	.020700-	TRUST	TEE DISTRICT 2
AND	PAYMENT RECEIVED	52.97-	
	== CURRENT CHARGES		
	ELECTRIC CHARGE		49.26
	HOT BUCKS - PCA CAPITAL CREDIT RET		4.16- 3.28-
	STATE TAX		3.68
	2.5625% GROSS RCT TA		1.16
HG	Entered:		
Y SED	COA Code:	5	
525	Approved:	0 11-11	-1.8
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20 0	DEANK DRAFT *DO NOT	ΡΑΥ*	
22 PD			

ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 12/11/18 CURRENT DUE DATE: 11/28/18

FOR IMPORTANT BILL INFORMATION PHONE NUMBERS SEE REVERSE SIDE.

SECO's Board of Trustees approved a record return of \$5.5 million in Capital Credi Your portion on your Novem billing state

=== ENERGY INFOR ELECTRIC CHG = CCUSTOMER CHG ENERGY CHG

Average KWH	Monthly Usage
Per Day	
DAILY AVG 7 KWH/DAY	
LAST YEAR 9 KWH/DAY	Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct No 2017 20

THE WOODS UTILITY CO.

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

(11601 CR 675 W *LIFT*) C/O JOE GABAY

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- 5503

BRI ONLY MICT BE DECEMBED BY

11/13/18	11/28/18
ACCOUNT NUM	
66735400	13 46.66

ous balance is due and payable.

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side

*BANK DRAFT *DO NOT PAY*

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

SECO ENERGY

PO BOX 850001

DEPT # 3035

\$46.66



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA

7103



Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee

of 1.5% of the amount due, with a minimum fee of \$5.00.

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FOR ADDRESS/RATE CHANGE CHECK HERE

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

RETAIN THIS STATEMENT FOR YOUR RECORDS SECO ENERGY BILLING DATE P.O. BOX 301 SUMTERVILLE, FLORIDA 11/13/18 33585-0301 7103 *BANK DRAFT *DO NOT PAY*

6673500013 3134 C1 04236 129625146 METER RP OFFICE RATE SCHEDULE KWH USED CURRENT PRIOR S 45434 44212 all's Sec. 122 ⇔⇒∺∽∴.GS **USAGE PERIOD** DAYS SERVICE CONSTANT TO 10/11/18 11/09/18 29 1.0 POWER COST ADJUSTMENT (PER KWH) .020700-TRUSTEE DISTRICT PAYMENT RECEIVED 166.70-== CURRENT CHARGES == ELECTRIC CHARGE 166.87 HOT BUCKS - PCA 25.30-LIGHTING SERVICE 16.93 STATE TAX 12.93 2.5625% GROSS RCT 4.06 Entered: COA Code: Approved: Paid: Date: *BANK DRAFT *DO NOT PAY

ITEMIZED STATEMENT OF SERVICES ACCOUNT NUMBER

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

SECO ENERGY

SUMTERVILLE, FLORIDA

P.O. BOX 301

33585-0301

=== SPECIAL MESSAGE === NEXT READING DATE: 12/11/18 CURRENT DUE DATE: 11/28/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

SECO's Board of Trustees approved a record return of \$5.5 million in Capital Credits for 2018. Your portion appears on your November billing statement.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED

Average KWH	Monthly Usage
Per Day	152 125 132 151 183 183 135 122 154 131 185 178
DAILY AVG 42 KWH/DAY	
LAST YEAR 40 KWH/DAY	Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov 2017



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- 5502

THE WOODS UTILITY CO.

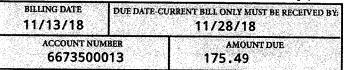
C/O JOE GABAY

(11601 CR 675 W *SEWER*)

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

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This date does not extend the date any previous balance is due and payable.

PLEASE PAY AMOUNT DUE \$175.49

See reverse side

SECO ENERGY

PO BOX 850001

DEPT # 3035

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.



MAP NUMBER

2

METER NUMBER





SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



MAP NUMBER

METER NUMBER

ITEMIZED STATEMENT OF SERVICES

ACCOUNT NUMBER

THE WOODS UTILITY CO. (11601_CR 675 W *SEWER*)	ACCOUNT NUMBER 6673500013	METER NUM 129	BER 1625146	MAP NUMBER 3134 C1 04236
C/O JOE GABAY 4939 CROSS BAYOU BLVD	OFFICE METER READIN	RGS PRIOR	KWH USED	RATE SCHEDULE
NEW PORT RICHEY FL 34652			1138	Sec. GS
	USAGE PERIOD		DAYS SERVICE	CONSTANT
=== SPECIAL MESSAGE === NEXT READING DATE: 11/09/18	09/12/18 ^{TO} 1	0/11/18	29	1.0
CURRENT DUE DATE: 10/30/18	POWER COST ADJUSTMENT (PER KWH)		 	
	.020700-		TRUSTE	E DÍSTRICT 2
FOR IMPORTANT BILL INFORMATION AND				and the second
PHONE NUMBERS SEE REVERSE SIDE.				
	PAYMENT RECEI	VED .	231.21-	
SECO is a company of Champions. SECO employees	== CURRENT	CHARGES ==		
are dedicated to member				
satisfaction. In this	ELECTRIC CHAR HOT BUCKS - P			157.20
month's SECO News, meet two of our 400+ SECO	LIGHTING SERV			23.56- 16.93
Champions on page 2.	STATE TAX			12.27
	2.5625% GROSS	RCT TA		3.86
=== ENERGY INFORMATION ===		- 8		
ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY	Entered:	XX		
ENERGY CHG 0.115200 PER KWH USED		A		
	COA Co	de 11	<u></u>	-18-18
	Approve	d: JF	el	6-18-18
Average KWH Monthly Usage	+Daist		FETIC	8,050
	"BANKI UKAFI	<u>*DU NUI PAY?</u>	0	
Per Day DAILY AVG 35 15 15 15 15 15 15 15 15 15 15 15 15 15	Date:	10130	511C	a a catalan
39 KWH/DAY				
LAST YEAR				
30 KWH/DAY Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct 2017 2018	PLEAS	E PAY AMOUNT DUE	. 	\$166.70
RETAIN THIS STATEMEN	IT FOR YOUR RECORDS			
	I TOK TOUR RECORDS			
SECO ENERGY	This date doe	s not extend the dat	e any previous ba	alance is due and payable.
SECO P.O. BOX 301	BILLING	DATE DUE DAT		ONLY MUST BE RECEIVED BY:
ENERGY SUMTERVILLE, FLORIDA 33585-0301	10/15		10/3	80/18
		OUNT NUMBER	16	AMOUNT DUE 5.70
	/103	an an tha tha an tha	and the states and a	J.7U
	*BANK DR/	AFT *DO NOT	PAY*	
	FOR ADDRE	ESS/RATE CHAN	GE CHECK HE	
	See reverse si			
THE WOODS UTILITY CO.	PLEASE MA SECO ENER	KE CHECKS PAY. GY	ABLE TO:	
^ಅ ವೆ (11601 CR 675 W *SEWER*) ಸ್ಲಿ	DEPT # 3035			
🖏 👌 🛛 4939 CROSS BAYOU BLVD	PO BOX 850 ORLANDO I	001 FLORIDA 32885-3	3035	
™ D NEW PORT RICHEY FL 34652-3434 ۲		հիլլինեն շշջջը։ Մելլինեն		milmin
	Ib	0.1.0.0.0.0.0.0.0	91181 1	

MAP NUMBER

3134 C1 04826

S. H. Land

TRUSTEE DISTRICT

CONSTANT

52.60

4.76-

3.90

1.23

\$52.97

10-18-18

RATE SCHEDULE

1.0

GS

2



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



129625148

KWH USED

29

55.11-

103018

DAYS SERVICE

. 230

METER NUMBER

ITEMIZED STATEMENT OF SERVICES

OFFICE

S

09/12/18

POWER COST ADJUSTMENT (PER KWH)

ACCOUNT NUMBER

6673540013

CURRENT

11184

.020700-

METER RE

USAGE PERIOT

то

PAYMENT RECEIVED

ELECTRIC CHARGE

HOT BUCKS - PCA

2.5625% GROSS RCT TAC

Entered

COA Cott

Approved

*BANK DRAFT *DO NOT PAY*

PLEASE PAY AMOUNT DUE

Paid:

Date:

STATE TAX

== CURRENT CHARGES ==

PRIOR

10954

10/11/18

THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 11/09/18 CURRENT DUE DATE: 10/30/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

SECO is a company of Champions. SECO employees are dedicated to member satisfaction. In this month's SECO News, meet two of our 400+ SECO Champions on page 2.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 0.90 PER DAY ENERGY CHG 0.115200 PER KWH USED

Average KWH Per Day	Monthly Usage
DAILY AVG 8 KWH/DAY	<u> 12 1 10 10 12 12 10 15 10 10 10 10 10 10 10 10 10 10 10 10 10 </u>
LAST YEAR 39 KWH/DAY	Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct 2017

THE WOODS UTILITY CO.

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

(11601 CR 675 W *LIFT*)

C/O JOE GABAY

RETAIN THIS STATEMENT FOR YOUR RECORDS



16 MAAD 9 - 5479

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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7103

TO ASSURE PROPER CREDIT, PLEASE RETURN THIS SECTION WITH YOUR PAYMENT

PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035

0726673540013200000529720000000000

	/ Free of the set of the set of the payments
BILLING DATE	DUE DATE CURRENT BILL ONLY MUST BE RECEIVED BY: 10/30/18
ACCOUNT NUME 66735400	

This date does not extend the date any previous balance is due and pavable.

10130

*BANK DRAFT *DO NOT PAY* FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side

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FOR ADDRESS/RATE CHANGE CHECK HERE

*BANK DRAFT *DO NOT PAY*

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

See reverse side

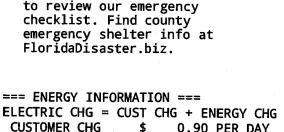
SECO ENERGY

PO BOX 850001

DEPT # 3035

		Paid: EFT
	Monthly Usage	Date *BANK DRAFT *DO NOT
p Oct Nov D 7	ec Jan Feb Mar Apr May Jun Jul Aug Sep 2018	PLEASE PAY AMOUN
	RETAIN THIS STATEMEN	T FOR YOUR RECORDS
	SECO ENERGY	This date does not extend
20/	P.O. BOX 301	BILLING DATE
	SUMTERVILLE, FLORIDA	09/14/18

emergency sh FloridaDisas	elter info at ter.biz.
	CUST CHG + ENERGY CHG
CUSTOMER CHG	\$ 0.90 PER DAY
	0.115200 PER KWH USED



	BILL INFORMATION SEE REVERSE SIDE
SECO is Storm you? Visit SEC	

4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652	
a da la segura de la companya de la segura de	
=== SPECTAL MESSAGE ===	

=== SPECIAL MESSAGE ===

>Safety>Storm Preparation

AND

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O_JOE_GABAY

SECO ENERGY

P.O. BOX 301

33585-0301

NEXT READING DATE: 10/11/18 CURRENT DUE DATE: 09/29/18

FC Pł

7103 SUMTERVILLE, FLORIDA



of 1.5% of the amount due, with a minimum fee of \$5.00.

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee

ITEMIZED ST

	NT OF SE		RNUMBER	्र इ.स. २०४४	MAPNUMBER
667	3500013		129625146	-3	134 C1 04236
OFFICE	METER RE/	UDINGS PRIOR	KWH USED		RATE SCHEDULE
S	43074 USAGE PERIO	41335		739	GS
A. 144		e al serence	DAYS	Burn Sta	CONSTANT
08/13 POWER COST	ADJUSTMENT	09/12/18	30	<u>. 1</u> 4	1.0
(PER KWH)	020700-	Sec. Sec.	TR	USTEE	DISTRICT 2
PA	YMENT REC	EIVED	229.05-	-	
	== CURREN	T CHARGES	==		
EL	ECTRIC CH	ARGE			227.33
	T BUCKS -				36.00-
	GHTING SE ATE TAX	RVICE			17.50 17.03
	5625% GRO	SS RCT_TA			5.35
	Entered:				
	COA Co	de: TI	8		
	Approve	d: 0	9-17-18	<	-
_	Paid: 7	FFT		2	
-	Date:	<u> </u>		9	
	BANK DRAF	T-*DO-NOT T	R/1/10		_ *
	i.				
	PLI	ASE PAY AMOUNT	DUE	\$2	231.21
T FOR YOU	JR RECORDS	assan lakka sena ber	212月末本资源编举 基础注意的过去式和过去		
					ance is due and payable.
	BILL	ING DATE D	UE DATE CURREN	r bill of	NEY MUST BE RECEIVED BY
		14/18 ACCOUNT NUMBER	and the second states of the	09/29	
7103		6673500013		231	.21



Average KWH Per Day DAILY AVG 58 KWH/DAY

LAST YEAR

28 KWH/DAY

Se

201

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*)

9-9-C/O JOE GABAY

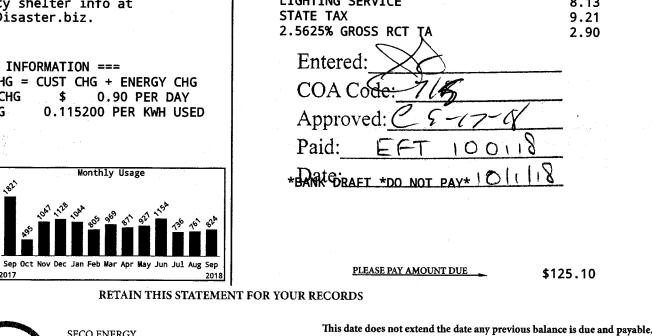
- 5452 4939 CROSS BAYOU BLVD

33585-0301

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NEW PORT RICHEY FL 34652-3434

0726673420013400001251060000000002



emergency shelter info at FloridaDisaster.biz. === ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG

NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 10/11/18 CURRENT DUE DATE: 09/29/18

SECO is Storm Ready. Are you? Visit SECOEnergy.com >Safety>Storm Preparation to review our emergency checklist. Find county

FOR IMPORTANT BILL INFORMATION AND

PHONE NUMBERS SEE REVERSE SIDE.

THE WOODS UTILITY CO. (11479 CR 678 PUMP) C/O JOE GABAY 4939 CROSS BAYOU BLVD

SECO ENERGY

P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.

MAP NUMBER

3134 C1 04944

RATE SCHEDULE



64644829

KWH USED

METER NUMBER

ITEMIZED STATEMENT OF SERVICES

OFFICE

<u>_S</u>	7789	6965	a de la cara	824	GS	
08/	usage peri /13/18 ^{TO}	ор 09/12/18	DAYS SERVICE 30	aan in	constant 1.0	
POWER C (PER KWH)	OST ADJUSTMENT		יי <u>ר אי</u> דו	RUSTEE	DISTRICT	2
	PAYMENT REG	CEIVED	117.27	!. _		
	== CURRE	NT CHARGES =	Ξ			
	ELECTRIC CH HOT BUCKS - LIGHTING SE STATE TAX 2.5625% GRC	PCA RVICE			121.92 17.06- 8.13 9.21 2.90	
	Entered COA C		5		 	
	Approv Paid:	~	17-0	8		
	*BANK GRAF	T *DO NOT P	AY* 10	1118		

\$125.10

AMOUNT DUE

DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:

09/29/18

2017

8î

ENERGY CHG

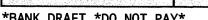
Average KWH

Per Day DATLY AVG 27 KWH/DAY LAST YEAR

57 KWH/DAY

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301





ACCOUNT NUMBER

BILLING DATE

09/14/18

6673420013 125.10 *BANK DRAFT *DO NOT PAY* FOR ADDRESS/RATE CHANGE CHECK HERE

See reverse side PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY **DEPT # 3035** PO BOX 850001 ORLANDO FLORIDA 32885-3035 Ուլելիներինեններությեններիններին հետույնություններ

- 5451 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434 <u>իկիլիները հերկիրը հերկութները գնինը հ</u>ետհես կներներին ու ներկիլ

THE WOODS UTILITY CO. 9 -9 -(11479 CR 678 PUMP) C/O JOE GABAY



7103

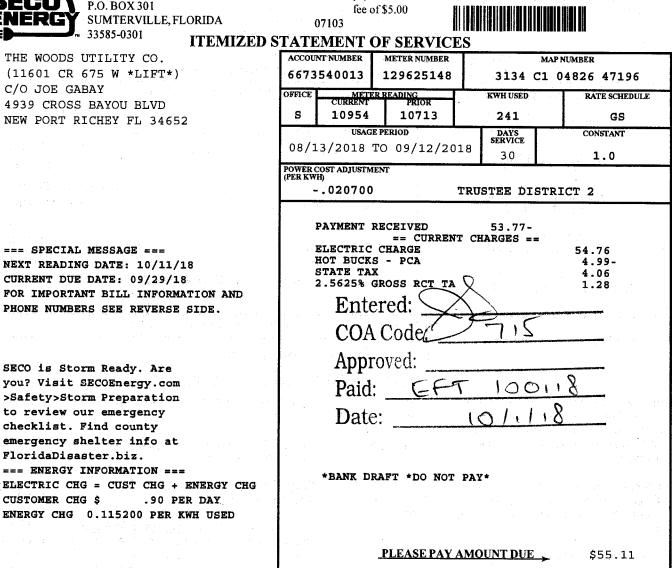
ACCOUNT NUMBER

6673420013

CURRENT

METER READINGS

PRIOR



RETAIN THIS STATEMENT FOR YOUR RECORDS



667354001:

SECO ENERGY

P.O. BOX 301

33585-0301

C/O JOE GABAY

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

This date does not extend the date that any previous balance is due and payable

BILLING DATE 09/14/2018	DUE	DATE-	CURREN	(T BILL		BE REC	EIVED	BY
ACCOUNT 1 667354			T			NT DUE		

*BANK DRAFT *DO NOT PAY*

FOR ADDRESS / RATE CHANGE CHECK HERE See reverse side

PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035

702 1 MB 0.424 THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD

checklist. Find county

FloridaDisaster.biz.

CUSTOMER CHG \$

4 702 C-3 P-3

07103

NEW PORT RICHSY FL 34652-3434 ╪╍╎╍┰┑╢╪╏╍┶┧╍┰╖╢╞┙╽╬╢╠╍╝┫╝╢╗╗┍╗╗╢╝╢╍╢╢╝╢┱╢╢╍╢

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To assure proper credit, please return this section with your payment.



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO. (11601_CR_675_W *LIFT*)		NUMBER	METE	UNUMBER	MAPNUMBER
CZO IDE GABAV	66735 OFFICE	40013 METER READ		129625148	3134 C1 04826
4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652	CL	JRRENT	PRIOR	KWH USED	RATE SCHEDULE
	<u> </u>	0713	10446	26	
=== SPECIAL MESSAGE ===		USAGE PERIOD		DAYS SERVICE	CONSTANT
NEXT READING DATE: 09/12/18	07/12/1		08/13/18	32	1.0
CURRENT DUE DATE: 08/30/18	POWER COST ADJ (PER KWH)	USTMENT			
	.01	5700-		TRUS	TEE DISTRICT 2
FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.					
TIONE NOMBERS SEE REVERSE SIDE.	PAY	NENT RECE		52.78-	
As of Sept 1, residential					
customer charge will be	==	= CURRENT	CHARGES	<u> </u>	
calculated at 83 cents		TRIC CHAP			
per day based on billing cycle - an 18 cent		BUCKS - F			52.76 4.19-
per day increase. Read		E TAX	CA		3.96
details in SECO News.	2.56	25% GROSS	S RCT TA		1.24
	T	, (
=== ENERGY INFORMATION ===	Entered	(j)	> M		
ELECTRIC CHG = CUST CHG + ENERGY CHG	COAC	lode:	J.	5	
CUSTOMER CHG \$ 22.00 PER MONTH	a louis				
ENERGY CHG 0.115200 PER KWH USED					
Contraction and the second second	Paid:	FFT	50	ania	Α
			0/10	210	
Average KWH Monthly Usage	Date:		*DO NOT I	a na si kasi	
Per Day	- DA		"DU NUT I	ΆΥ^	
DAILY AVG					
8 KWH/DAY 18 25 18 20 20 20 20 20 20 20 20 20 20 20 20 20					
7 KWH/DAY Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug 2017 2018		PLEAS	SE PAY AMOUN	DUE	\$53.77
RETAIN THIS STATEMEN	NT FOR YOUR	RECORDS			
SECO ENERGY					balance is due and payable.
SECON P.O. BOX 301 SUMTERVILLE, FLORIDA		BILLING	방법은 영상에서 가지 않는 것이다.		LL ONLY MUST BE RECEIVED BY: /30/18
33585-0301		میکه میورد رابط تعادی این در باید است. مرکبه	COUNT NUMBER		AMOUNT DUE
	7103	6	673540013		3.77
		*BANK DR	AFT *DO N	IOT PAY*	
		FOR ADDR	ESS/RATE CH	IANGE CHECK	HERE
		See reverse s		PAYABLE TO:	Increased
THE WOODS UTILITY CO.		SECO ENER	RGY	TATABLE IU;	
^ゆ		DEPT # 303			
9 品 (11601 CR 675 W *LIFT*)		PO BOX 850 ORLANDO	FLORIDA 32	885-3035	
	[]]].,]			երեղեկլեստ	վրումնալներ
		•			
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PLEASE MAKE CHECKS PAYABLE TO: SECO ENERGY DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035 ՈՍ|Սեր|ՍՍ||Ս||Ս|եւլոնը|Եւլոնդլինյոլեւուովըումնույննը։

FOR ADDRESS/RATE CHANGE CHECK HERE

*BANK DRAFT *DO NOT PAY*

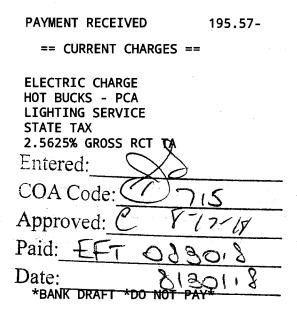
PLEASE PAY AMOUNT DUE

BILLING DATE 08/15/18	DUE DATE CURRENT BILL ONI 08/30	안 바람이 많은 것은 것은 것을 알 수 있는 것을 가지 않는 것을 했다.
ACCOUNT NUM 66735000	영향은 물 수업을 하는 것이 같아요. 이 것을 알려 놓았다.	MOUNT DUE 05

This date does not extend the date any previous balance is due and payable.

*BANK DRAFT *D0 NO

See reverse side



As of Sept 1, residential customer charge will be calculated at 83 cents per day based on billing cycle - an 18 cent per day increase. Read details in SECO News.

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT DICHEY EL 24652

NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===

NEXT READING DATE: 09/12/18

CURRENT DUE DATE: 08/30/18

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 22.00 PER MONTH ENERGY CHG 0.115200 PER KWH USED

Monthly Usage Average KWH Per Day DAILY AVG 52 KWH/DAY LAST YEAR Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug 40 KWH/DAY 2018

RETAIN THIS STATEMENT FOR YOUR RECORDS



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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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C/O JOE GABAY

THE WOODS UTILITY CO.

(11601 CR 675 W *SEWER*)

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

7103



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

OFFICE

S

(PER KWH)



129625146

DAYS SERVICE

KWH USED

32

1675

MAP NUMBER

3134 C1 04236

CONSTANT

TRUSTEE DISTRICT 2

214.96

26.30-

18.22

16.87

\$229.05

5.30

RATE SCHEDULE

1.0

GS

Bills are due and payable by the due date shown on the bill.



METER NUMBER

ITEMIZED STATEMENT OF SERVICES ACCOUNT NUMBER

07/12/18

POWER COST ADJUSTMENT

Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.

6673500013

CURRENT

41335

.015700-

METER H

USAGE PERIOD

то

PRIOR

39660

08/13/18

MAPNUMBER

3134 C1 04236

CONSTANT

179.94

21.52-

18.22

14.40

4.53

\$195.57

AMOUNT DUE

-18-18

RATE SCHEDULE

1.0

GS

2

.

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STATEMENT OF SERVICES

ACCOUNT NUMBER METER NUMBER THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652 6673500013 129625146 OFFICE METER R **KWH USED** CURRENT PRIOR S 39660 38289 **USAGE PERIOD** DAYS SERVICE === SPECIAL MESSAGE === то 06/12/18 07/12/18 30 NEXT READING DATE: 08/13/18 POWER COST ADJUSTMENT (PER KWH) CURRENT DUE DATE: 07/31/18 .015700-TRUSTEE DISTRICT FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE. PAYMENT RECEIVED 214.40 -Use LightFinder to report area == CURRENT CHARGES == light problems. LightFinder is one of our NEW StormCenter ELECTRIC CHARGE tools with interactive maps to HOT BUCKS - PCA report area light and power LIGHTING SERVICE outages. Find by clicking: STATE TAX SECOEnergy.com>StormCenter. 2.5625% GROSS RCT Entered: === ENERGY INFORMATION === COA Code 15 ELECTRIC CHG = CUST CHG + ENERGY CHG 22.00 PER MONTH CUSTOMER CHG \$ Approved: 0.115200 PER KWH USED ENERGY CHG Paid: F 6 うろいと Date: Monthly Usage Average KWH *BANK DRAFT *DO NOT PAY* 36 Per Day (252 32 . îîî DAILY AVG 46 KWH/DAY LAST YEAR Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul 41 KWH/DAY PLEASE PAY AMOUNT DUE 2017 2018 **RETAIN THIS STATEMENT FOR YOUR RECORDS** This date does not extend the date any previous balance is due and payable. SECO ENERGY DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY. **BILLING DATE** P.O. BOX 301 SUMTERVILLE, FLORIDA 07/16/18 07/31/18 33585-0301 ACCOUNT NUMBER 6673500013 195.57 7103 *BANK DRAFT *DO NOT PAY* FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: THE WOODS UTILITY CO. SECO ENERGY 9 fe (11601 CR 675 W *SEWER*) DEPT # 3035 C/O JOE GABAY - MAAD 5374 PO BOX 850001

- 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652-3434
- ուկելոկվելունդիլըը, վելիկելուրուկուրենինին, ներենն

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Ոլիլեններըընեններներներներներներությեսություններն

ORLANDO FLORIDA 32885-3035

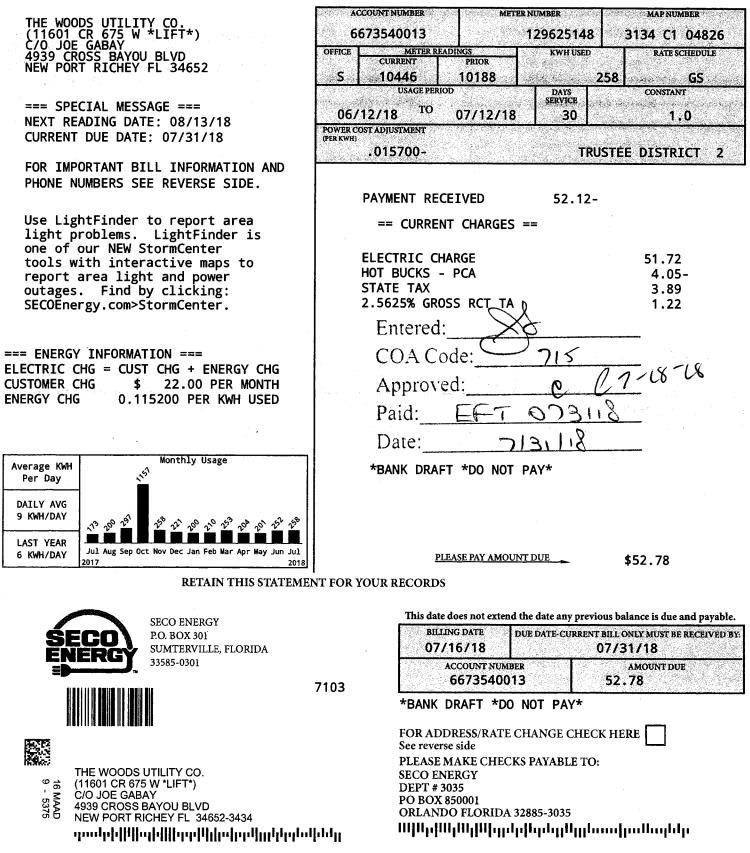
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SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



ITEMIZED STATEMENT OF SERVICES





SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.



ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO.		CCOUNT NUMBER	METER NUMBER		MAPNUMBER		
THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY	6	673540013		129625148	3134 C1 04826		
4939 CROSS BAYOU BLVD		METER REA	ADINGS PRIOR	KWH USED	RATE SCHEDULE		
NEW PORT RICHEY FL 34652	S	10188	9936	252	2 GS		
· · · · · · · · · · · · · · · · · · ·		USAGE PERIC		DAYS SERVICE	CONSTANT		
=== SPECIAL MESSAGE === NEXT READING DATE: 07/12/18	05/	11/18 ^{TO}	06/12/18	32	1.0		
CURRENT DUE DATE: 06/29/18	POWER C (PER KWH)	OST ADJUSTMENT					
		.015700-		TRUST	EE DISTRICT 2		
FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.							
PHONE NUMBERS SEE REVERSE SIDE.		PAYMENT REC	EIVED	46.50-			
ALL NEW StormCenter							
interactive map, outage		CORREN	IT CHARGES =	5			
reporting with restoration estimates and crew status.		ELECTRIC CH	ARGE		51.03		
Subscribe to email, text and		HOT BUCKS -	PCA		3.96-		
<pre>voice notifications by clicking StormCenter>SECOEnergy.com</pre>		STATE TAX 2.5625% GRO	SS RCT TA		3.84 1.21		
Stor meenter - Steother gy.com	1				1.21		
		Entered:					
=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG	(COA Code		115	• • •		
CUSTOMER CHG \$ 22.00 PER MONTH							
ENERGY CHG 0.115200 PER KWH USED		· · · · · · · ·		<u>e e e e e</u>	-19-18		
	ľ	Paid: E	FT O	62918			
	Γ	Date:	1.100	8.15			
Average KWH Monthly Usage		*BANK DRAF	T *DO NOT F				
Per Day				,,,,			
DAILY AVG 8 KWH/DAY 32 - 31 - 5 - 6 - 6							
2 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1							
LAST YEAR 9 KWH/DAY Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun		DI	EASE PAY AMOUNT				
				DUE	\$52.12		
RETAIN THIS STATEMEN	NT FOR Y	YOUR RECORDS					
SECO ENERGY		This date	does not extend th	e date any previous l	balance is due and payable.		
SECO P.O. BOX 301		11 - 12 - 12 - 12 - 12 - 12 - 12 - 12 -			ONLY MUST BE RECEIVED BY:		
ENERGY SUMTERVILLE, FLORIDA 33585-0301			14/18 ACCOUNT NUMBER	067	29/18		
	7103		6673540013	52	AMOUNT DUE		
	/105	*BANK	DRAFT *DO N	OT PAY*			
					<u> </u>		
		FOR ADE See revers	DRESS/RATE CH se side	IANGE CHECK H	ERE		
THE WOODS UTILITY CO.			MAKE CHECKS	PAYABLE TO:			
© 亩 (11601 CR 675 W *LIFT*) ,, ≤ C/O JOE GABAY		SECO EN DEPT # 3	035				
∰ ≩ 4939 CROSS BAYOU BLVD		PO BOX 8 ORLAND	350001 O FLORIDA 328	385-3035			
۵ ۲ NEW PORT RICHEY FL 34652-3434 ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰ ۲۰۰۰				lilifillfillitiinii	<u> </u>		
	141-11						

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Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.



SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

7103



MAP NUMBER

METER NUMBER

ITEMIZED STATEMENT OF SERVICES

ACCOUNT NUMBER

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*)	6673500013		129625146		MAP NUMBER 3134 C1 04236
C/O_JOE_GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652			igs Prior 36747	KWH USED	
=== SPECIAL MESSAGE === NEXT READING DATE: 07/12/18 CURRENT DUE DATE: 06/29/18	05/11/1 POWER COST ADJR (PER KWH)	USTMENT	06/12/18	DAYS SERVICE 32	CONSTANT 1.0
FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.		5700- MENT RECEI	VED	182.45-	TEE DISTRICT 2
ALL NEW StormCenter interactive map, outage		- CURRENT		=	
reporting with restoration estimates and crew status. Subscribe to email, text and voice notifications by clicking StormCenter>SECOEnergy.com	HOT LIGH STAT 2.56	TRIC CHAR BUCKS - P TING SERV E TAX 25% GROSS Itered:	CA ICE		199.64 24.21- 18.22 15.79 4.96
=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ 22.00 PER MONTH ENERGY CHG 0.115200 PER KWH USED	CC Ap	DA Code		715 e C	6-19-18
	Pai Da		FIC	162918	A Provincia de la composición
Average KWH Per Day DAILY AVG 48 KWH/DAY LAST YEAR		NK DRAFT	*DO NOT P	194118	
37 KWH/DAY Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun 2017 2018			E PAY AMOUNT I	DUE	\$214.40
RETAIN THIS STATEMEN	NT FOR YOUR	RECORDS			
SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA		This date doe BILLING I 06/14	DATE DUE	DATE-CURRENT BIL	balance is due and payable. LONLY MUST BE RECEIVED BY: /29/18
33585-0301	7103	 A set of the set of	OUNT NUMBER	2	AMOUNT DUE 14.40
	, 100	*BANK DR	AFT *DO NO	DT PAY*	in dina in dia dia 1999.
		See reverse si	de	ANGE CHECK H	
THE WOODS UTILITY CO. ¹⁰ ⇒ (11601 CR 675 W *SEWER*) ¹ ≤ C/O JOE GABAY ¹ ⇒ 4939 CROSS BAYOU BLVD ¹⁰ NEW PORT RICHEY FL 34652-3434		SECO ENERO DEPT # 3035 PO BOX 8500 ORLANDO F	001 FLORIDA 3288	85-3035	
╏╏┑╹╕┲╖╝╝╢┲╻╏┙┨┓╝┓┫┓╝╗				որելյՈլլեստ	. Hereinen hereite

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Entered: COA Code === ENERGY INFORMATION === 5 ELECTRIC CHG = CUST CHG + ENERGY CHG 5-25-18 Approved: \$ 22.00 PER MONTH Ø 0.115200 PER KWH USED Paid: Date: 2 *BANK DRAFT *DO NOT PAY* PLEASE PAY AMOUNT DUE RETAIN THIS STATEMENT FOR YOUR RECORDS SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301 7103 *BANK DRAFT *DO NOT PAY* FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO: THE WOODS UTILITY CO. SECO ENERGY (11601 CR 675 W *LIFT*) **DEPT # 3035** C/O JOE GABAY PO BOX 850001 4939 CROSS BAYOU BLVD ORLANDO FLORIDA 32885-3035 NEW PORT RICHEY FL 34652-3434

PHONE NUMBERS SEE REVERSE SIDE. Enter a drawing to win a \$300 bill credit, a WiFi thermostat or a NOAA weather radio by sharing

your best "Storm Ready" tips with us on Facebook.

CUSTOMER CHG ENERGY CHG

Average KWH Per Day	Monthly Usage
DAILY AVG 7 KWH/DAY	22 23 33 28 28 28 28 28 28 28 28 28 28
LAST YEAR 7 KWH/DAY	May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May 2017 2018

=== SPECIAL MESSAGE === NEXT READING DATE: 06/12/18 CURRENT DUE DATE: 05/30/18

FOR IMPORTANT BILL INFORMATION AND

NEW PORT RICHEY FL 34652

THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD ABUT DECLEY EL 2466

ITEMIZED STATEMENT OF SERVICES

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.



129625148

DAYS SERVICE

29

46.82-

KWH USED

201

MAP NUMBER

3134 C1 04826

CONSTANT

45.16

3.16-

3.42

1.08

TRUSTEE DISTRICT

RATE SCHEDULE

1.0

GS

2

METER NUMBER



7103

OFFICE

S

04/12/18

POWER COST ADJUSTMENT (PER KWH)

ACCOUNT NUMBER

6673540013

CURRENT

.015700-

9936

METER R

USAGE PERIOD

TO

PAYMENT RECEIVED

ELECTRIC CHARGE

HOT BUCKS - PCA

2.5625% GROSS RCT TA

STATE TAX

== CURRENT CHARGES ==

NGS

PRIOR

9735

05/11/18

05/15/18	DUE DATE-CU	05/30/18	
ACCOUNT NUM	979	AMOUNT DUE	
66735400	96707. KM to rok a d	46.50	

BILLING DATE DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:

9 6 9

- 5171

This date does not extend the date any previous balance is due and payable.



\$46.50

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FOR ADDRESS/RATE CHANGE CHECK HERE

*BANK DRAFT *DO NOT PAY*

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

See reverse side

SECO ENERGY

PO BOX 850001

DEPT # 3035

22.00 PER MONTH 0.115200 PER KWH USED RETAIN THIS STATEM

7103

tips with us on Facebook.

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 06/12/18 CURRENT DUE DATE: 05/30/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Enter a drawing to win a \$300 bill credit, a WiFi thermostat or a NOAA weather radio by sharing your best "Storm Ready"

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ ENERGY CHG

Average KWH Per Day	Monthly Usage
DAILY AVG	
43 KWH/DAY	
LAST YEAR 41 KWH/DAY	May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May 2017 2018



THE WOODS UTILITY CO.

C/O JOE GABAY

(11601 CR 675 W *SEWER*)

4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

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This date does not extend the date any previous balance is due and payable.

	/ 1	17
BILLING DATE	DUE DATE-CURRENT BILL ON	VLY MUST BE RECEIVED BY:
05/15/18	05/3(通信できた時間の とうてん こうりょう したし しろう そうしん しょうかい
ACCOUNT NUMB	그는 그는 그는 그는 것은 것은 것을 가지 않는 것을 하셨다.	MOUNT DUE
667350001	3 182	.45

Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.

MAP NUMBER

METER NUMBER

ITEMIZED STATEMENT OF SERVICES

ACCOUNT NUMBER

	66	573500013		12962514	6	134 C1 042	236
	OFFICE S	METER R CURRENT 36747	eadings prior 35495	KWH USE	1252	RATE SCHEDU	
		USAGE PER		DAYS		CONSTANT	<u></u>
	04/	12/18 ^{TO}	05/11/18	29		1.0	
	POWER CO (PER KWH)	st adjustment		T	RUSTEE	DISTRICT	2
		PAYMENT RE == CURRE	CEIVED NT CHARGES	194.46 ==	5-		
		ELECTRIC C HOT BUCKS LIGHTING S STATE TAX 2.5625% GR	- PCA ERVICE			166.23 19.66- 18.22 13.44 4.22	
<i>3</i> .	CO. App Paic	ered: A Code: proved: d:E e: #BANK DRA	715 C T OS FT +DO NOT	0.3 30,3 0/18	- 	5-18	
y 918 MEN	VT FOR Y	P OUR RECORD	<u>lease pay amoun</u> S	NT DUE	\$	182.45	
		This dat	e daes not extend	the date ony pre	wione bal	anco is due and n	avabla



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FOR ADDRESS/RATE CHANGE CHECK HERE

*BANK DRAFT *DO NOT PAY*

PLEASE MAKE CHECKS PAYABLE TO:

ORLANDO FLORIDA 32885-3035

See reverse side

SECO ENERGY

PO BOX 850001

DEPT # 3035

RETAIN THIS STATEMENT FOR YOUR RECORDS SECO ENERGY BILLING DATE DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY: P.O. BOX 301 SUMTERVILLE, FLORIDA 04/16/18 33585-0301 ACCOUNT NUMBER 6673540013 7103

This date does not extend the date any previous balance is due and payable.

05/01/18

46.82

AMOUNT DUE

PAYMENT RECEIVED 52.23-== CURRENT CHARGES == ELECTRIC CHARGE 45.50 HOT BUCKS - PCA 3.20-STATE TAX 3.44 2.5625% GROSS RCT TA 1.08 Entered: COA Code g Approved: 05011 EFT Paid: Date: *BANK DRAFT *DO NOT PAY* PLEASE PAY AMOUNT DUE \$46.82

ITEMIZED STATEMENT OF SERVICES

THE WOODS UTILITY CO. (11601 CR 675 W *LIFT*) C/O JOE GABAY 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE === NEXT READING DATE: 05/11/18 CURRENT DUE DATE: 05/01/18

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

Join Pennies from Heaven at SECOEnergy.com>Community to round up your bill and make a difference one penny at a time. Just \$6 annually changes lives.

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG 22.00 PER MONTH CUSTOMER CHG \$ ENERGY CHG 0.115200 PER KWH USED

Average KWH Per Day	Monthly Usage
DAILY AVG 7 KWH/DAY	<u> </u>
LAST YEAR 8 KWH/DAY	Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr 2017 2018



THE WOODS UTILITY CO.

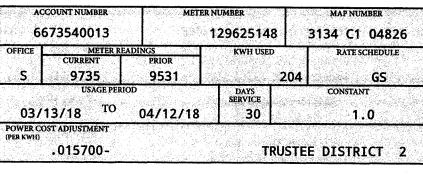
4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434

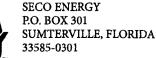
(11601 CR 675 W *LIFT*)

C/O JOE GABAY





Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee of 1.5% of the amount due, with a minimum fee of \$5.00.



7103

9-9-

MAAD - 5161

0726673500013900001944650000000002

7103 *BANK DRAFT *DO NOT PAY*

\$194.46

	/1 P-/
BILLING DATE	DUE DATE-CURRENT BILL ONLY MUST BE RECEIVED BY:
04/16/18	05/01/18
ACCOUNT NUME 66735000	그렇는 그는 그는 그는 것 같아요. 그는 것 같은 것 것 같은 것 것 같은 것 같아요. 그는 그는 것 같아요. 그는 그는 그는 그는 그는 요. 그는 그는 요. 그는 그는 그는 그는 그는 그는 요. 그는 그는 요. 그는 그는 그는 그는 그는 그는 요. 그는 그는 요. 그는 그는 그는 요. 그는 그는 요. 그는 그는 요. 그는 그는 요. 그는 그는 그는 요. 그는 그는 요. 그는 그는 그는 그는 그는 그는 요. 그는 그는 요. 그는 그는 그는 요. 그는 그는 요. 그는 그는 요. 그는 그는 그

This date does not extend the date any previous balance is due and payable.

Approved: 053018 Paid: ate: *BANK DRAFT Monthly Usage 15³ 132 A31 <u>~</u>6` 152 1251 128,191,222 127

=== ENERGY INFORMATION === ELECTRIC CHG = CUST CHG + ENERGY CHG CUSTOMER CHG \$ ENERGY CHG 0.115200 PER KWH USED

22.00 PER MONTH

annually changes lives.

Apr 2017	May Jun	Jul Au	g Sep Oct	: Nov De	c Jan	Feb Mai	Apr 2018	
			RE	ΓAIN '	гніs	STAT	ſÉME	NT I
a Terrar								

FOR YOUR RECORDS



, 22°

Average KWH

Per Day

DAILY AVG 45 KWH/DAY LAST YEAR 41 KWH/DAY

SECO ENERGY P.O. BOX 301 SUMTERVILLE, FLORIDA 33585-0301

SECO ENERGY P.O. BOX 301 33585-0301

THE WOODS UTILITY CO. (11601 CR 675 W *SEWER*) C/O JOE GABAY 4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652

=== SPECIAL MESSAGE ===

NEXT READING DATE: 05/11/18

Join Pennies from Heaven at SECOEnergy.com>Community to round up your bill and make a difference one penny at a time. Just \$6

FOR IMPORTANT BILL INFORMATION AND PHONE NUMBERS SEE REVERSE SIDE.

CURRENT DUE DATE: 05/01/18

SUMTERVILLE, FLORIDA



of 1.5% of the amount due, with a minimum fee of \$5.00.



Bills are due and payable by the due date shown on the bill. Bills not paid by the due date are subject to a late payment fee

ITEMIZED STATEMENT OF SERVICES

AC	COUNT NUMBER	MET	ER NUMBER		MAP NUMBER
66	73500013		12962514	6	3134 C1 04236
OFFICE	METER	READINGS PRIOR	KWH USE	D	RATE SCHEDULE
S	35495	34134		1361	GS
	USAGE P	ERIOD	DAYS		CONSTANT
03/1	13/18 ^{TC}	04/12/18			1.0
POWER CO (PER KWH)	ST ADJUSTMENT				
	.015700-		Ţ	RUSTE	E DISTRICT 2
	PAYMENT R == CURR ELECTRIC	ENT CHARGES	202.1 ==	7-	178.79
	HOT BUCKS				21.37-
	LIGHTING	SERVICE			18.22
-	STATE TAX	DOCC DCT TA			14.32
		ROSS RCT, TA	,		4.50
E	ntered:	\rightarrow			
C	OA Coo		715	/	07.18
A	pproved	1:	0 6	29	-27-18



7103

SECO ENERGY

THE WOODS UTILITY CO.

- (11601 CR 675 W *SEWER*) C/O JOE GABAY 9 -9 -
- 5160
 - 4939 CROSS BAYOU BLVD

NEW PORT RICHEY FL 34652-3434 <u>₩</u>

DEPT # 3035 PO BOX 850001 ORLANDO FLORIDA 32885-3035 ՅՈՒՆԵՐԱՅԱՅԱՅԱՅՈՒՆԵՐԵՐԱՅԱՅԱՅԱՆՆՆՆԵՐԵՐԵՐ

FOR ADDRESS/RATE CHANGE CHECK HERE See reverse side PLEASE MAKE CHECKS PAYABLE TO:

PLEASE PAY AMOUNT DUE

Data Request 3 Chemicals



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$71.50	
Invoice Number	4482429	
Invoice Date	4/22/19	
Sales Order Number/Type	2875717	SO
Branch Plant	76	
Shipment Number	3098860	

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #
5/22/19	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)	·····	55.0000	GA			600.8 GW	······

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:	S	
COA Code	018	\
Approved:	SP	05-2-19
Paid:	2/0#	1221
Date:	5/2	2119

•

				:
Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$71.50
IMPORTANT: All products are sold without products for their own use. Seller warrants thi Fair Labor Standards Act of 1938, as amend provided containers are returned to original po	it all goods covered by this involce were produ ed. Containers are to be paid for in full, as in int of shipment. Return freight charges to be nce of abuse, or use for purposes other th ty of merchantability and any warranty of fitner	v their own tests, determine suitability of such ccd in compliance with the requirements of the voiced, and fuil refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller s for a particular purpose.	Hawkins, Inc. Please Remit To: Minneapolis, M	

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as private the contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$32.50	
Invoice Number	4474791	
Invoice Date	4/8/19	
Sales Order Number/Type	2865023	SO
Branch Plant	76	
Shipment Number	3082556	

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652 Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease S	ales Agent #
5/8/19	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	25.0000	GA	\$1.3000	GA	252.3 LB	\$32.50
		1 GA BLK (Mini-Bulk)		25.0000	GA			273.1 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:	
COA Code: Leis	
Approved: <u>C</u> <u>Y</u> -17-1	9
Paid: CK# 1219	
Date: $4(30)$	

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$32.50	
No IMPORTANT: All products are sold without we products for their own use. Seller warrants that Fair Labor Standarda Act of 1938, as amended. provided containers are returned to original point same originelly shipped, and show no evidenc specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKA	Il goods covered by this invoice were produ Containers are to be paid for in full, as ir of shipment. Return freight charges to be e of abuse, or use for purposes other th of merchantability and any warranty of fitner	y their own tests, determine suitability of such uced in compliance with the requirements of the nyocied, and full return will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller s for a particular purpose.	Please Remit To: Hawkins, Inc. P.O. Box 860263 Minneapolis, MI	N 55486-0263	

This contractor and subcontractor shall abide by the requirements of 41 CFR \$\$60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as private the contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$732.50		
Invoice Number	4431876		
Invoice Date	1/18/19		
Sales Order Number/Type	2820603	so	
Branch Plant	76		
Shipment Number	3014746		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date T	erms	FOB Description	Ship Via	Cu	stomer P	0#	P.O. Re		Calao Arrest 4
2/17/19	Ν	let 30	PPD Origin	Hawkins				1.0.10		Sales Agent # B76
Line #	Item Nu Cust Ite		Item Name/ Description	Tax	Qty Shipped	Trans	Unit Price	Price UOM	Weight Net/Gros	Extended
1.000	4396	7	Ultra-Chlor (Sod. Hypo 12.5%)	N	25.0000	GA	\$1.3000	GA	252.3 LB	\$32.50
			1 GA BLK (Mini-Bulk)		25.0000	GA	· · · · · · · · · · · · · · · · · · ·		273.1 GW	
2.000	3637	2	Sodium Permanganate 20%	N	1.0000	DR	\$700.0000	DR	536.8 LB	£700.001
			536 LB DNR		1.0000	DR			558.8 GW	\$700.00

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Date:

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		Sales Tax \$0.00	Invoice Total		\$732.50
No I IMPORTANT: All products are sold without war products for their own use. Seller warranta that all Fair Labor Standards Act of 1938, as amended. (provided containers are returned to original point o same originally shipped, and show no evidence specifically disclaims and excludes any warranty of NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE	goods covered by this invoice were produ Containers are to be paid for in full, as in if shipment. Return freight charges to be of abuse, or use for purposes other th marcharthalith, and any second second	their own tests, determine suitability of such ced in compliance with the requirements of the wolced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller	Please Remit To: P.O. B	ins, Inc. Box 860263 Papolis, MN 554	486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$104.00	
Invoice Number	4436819	
Invoice Date	1/28/19	
Sales Order Number/Type	2818341	SO
Branch Plant	76	
Shipment Number	3011231	

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C	D.#	P.O. Re	lease	Sales Agent #
2/27/19	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price	Weight Net/Gross	Extended
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA	······································		873.9 GW	\$104.00

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Date:

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total		\$104.00
No Discounts on Freight or Containers IMPORTANT: All products are sold without warrantly of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Selfer warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in hill, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the specifically shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically calculams and excludes any warranty of merchantability and any warranty of timess for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEARAOE ALLOWED AFTER DELIVERTY IS MADE IN GOOD CONDITION.		Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263	

This contractor and subcontractor shall ablde by the requirements of 41 CFR \$\$60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as privide to receive the status as the status as a privide to the status of the status and prohibit discrimination against qualified individuals based on their status as privide to the status as a privide to the status and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$97,50	
Invoice Number	4420761	
Invoice Date	12/28/18	
Sales Order Number/Type	2799892	so
Branch Plant	76	
Shipment Number	2983172	

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C)#	P.O. Re	leaso	Colon America
1/27/19	Net 30	PPD Origin	Hawkins						Sales Agent #
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	75.0000	GA	\$1.3000	GA	756.8 LB	\$97.50
1 GA BL		1 GA BLK (Mini-Bulk)		75.0000	GA		- 	819.2 GW	+01.00

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate Sales Tax 0 % \$0.00			
			Invoice Total	\$97.50
No Discounts on Freight or Containers IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full rehund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specificatly disclaims and excludes any warranty of merchantability and any warranty of fitness for a particular purpose, NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.			Remit To: P.O.	kins, Inc. Box 860263 neapolis, MN 55486-0263

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This contractor and subcontractor shall abide by the requirements of 41 CFR \$\$60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability.





INVOICE

Total Invoice	\$117.00		
Invoice Number	4377015		
Invoice Date	10/8/18		
Sales Order Number/Type	2741903	SO	
Branch Plant	76		
Shipment Number	2896033		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652 Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #	
11/7/18	Net 30	PPD Origin	Hawkins						B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	90.0000	GA	\$1.3000	GA	908.1 LB	\$117.00	
		1 GA BLK (Mini-Bulk)		90.0000	GA			983.1 GW		

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$117.00
No Discounts on Freight or Containers IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice, were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically decludes any warranty of fitners and any warranty of fitners for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.			Please Remit To: Hawkins, In P.O. Box 866 Minneapolis	c. 0263 , MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.





INVOICE

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Total Invoice	\$104.00		
Invoice Number	4359389		
Invoice Date	9/10/18		
Sales Order Number/Type	2719579	SO	
Branch Plant	76		
Shipment Number	2862340		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease Sa	les Agent #
10/10/18	Net 30	PPD Origin	Hawkins						76
Line #	Item Number Cust Itern #	ltern Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	

***** Electronic Billing Now Available *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total		\$104.00
Fair Labor Standards Act of 1938, as amer provided containers are returned to original same originally shipped, and show no evi specifically disclaims and excludes any war	that all goods covered by this invoice were produ ided. Containers are to be paid for in full as in	y their own: tests, determine suitability of such used in compliance with the requirements of the nyoiced, and full retund will be made promptly, prepaid. The containers returned must be the name storage of original containers. Seller as for a particular number.	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

mis contraction and subcontractor shar able by the requirements of 41 CFK 3960-13(a); and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veterans or disability.





INVOICE

Total Invoice	\$71.50		
Invoice Number	4341602		
Invoice Date	8/13/18		
Sales Order Number/Type	2694666	SO	
Branch Plant	76		
Shipment Number	2825355		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #
9/12/18	Net 30	PPD Origin	Hawkins				-		B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

**** Electronic Billing Now Available *****

Please contact our Accounts Receivable Department Veremail al Credit Dept@Hawkinstric.com or call.acc.com of call.acc.com setup or your account

Entered COA Code: Approved: Paid: Date:

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	\$71.50
N IMPORTANT: All products are sold without w products for their own use. Seller warrants that Fair Labor Stendards Act of 1938, as amended provided containers are returned to original poin same originally shipped, and show no eviden specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKA	all goods covered by this invoice were product. I. Containers are to be paid for in full, as in it of shipment. Return freight charges to be ce of abuse, or use for purposes other that of merchantability and any warranty of fibres	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Selier 5 for a activate runnee	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.





INVOICE

Total Invoice	\$26.00		
Invoice Number	4321945		
Invoice Date	7/16/18		
Sales Order Number/Type	2669339	SO	
Branch Plant	76		
Shipment Number	2787844		
and the second			

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
8/15/18	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	20.0000	GA	\$1.3000	GA	201.8 LB	\$26.00
	<u> </u>	1 GA BLK (Mini-Bulk)		20.0000	GA			218.5 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rale 0 %	Sales Tax \$0.00	Invoice Total		\$26.00
N IMPORTANT: All products are sold without w products for their own use. Seller warrants that Fair Labor Standards Act of 1938. as amended provided containers are returned to original poin same originally shipped, and show no eviden specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKA	all goods covered by this invoice were produ . Containers are to be paid for in full, as in t of shipment. Return freight charges to be se of abuse, or use for purposes other th of merchantability and any warranty of fitnes	I their own tests, determine suitability of such cced in compliance with the requirements of the voiced, and full rehund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller is for a particular purpose.	Please	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.





INVOICE

Total Invoice	\$91.00		
Invoice Number	4293372		
Invoice Date	6/4/18		
Sales Order Number/Type	2630913	SO	
Branch Plant	76		
Shipment Number	2731305		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #
7/4/18	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	70.0000	GA	\$1.3000	GA	706.3 LB	\$91.00
		1 GA BLK (Mini-Bulk)		70.0000	GA			764.6 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	\$91.00	
products for their own use. Seller warrants Fair Labor Standards Act of 1938, as ame provided containers are returned to original same originally shipped, and show no en specifically disclaims and excludes any wan	No Discounts on Freight or Containers out warranty of any kind and purchasers will, by sthat all goods covered by this invoice were produ- neded. Containers are to be paid for in kill, as in al point of shipment. Return freight charges to be, vidence of abuse, or use for purposes other that ranty of merchantability and any warranty of fitness EAKAGE ALLOWED AFTER DELIVERY IS MADE	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller is for a particular purpose.	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263	
This contractor and subcontractor sh	all abide by the requirements of 41 CFR §§6	50-1.4(a), 60-300.5(a) and 60-741.5(a). Thes	e regulations prohibit di	scrimination against qualified individ	uals hased on their status as	

Inis contractor and subcontractor shall able by the requirements of 41 CFR §560-1.14a); 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals within disabilities, and prohibit discrimination against all individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their rate, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.





INVOICE

Total Invoice	\$71.50	
Invoice Number	4258264	
Invoice Date	4/9/18	
Sales Order Number/Type	2588494	SO
Branch Plant	76	
Shipment Number	2666968	
-		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
5/9/18	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	\$71.50
N IMPORTANT: All products are sold without w products for their own use. Seller warrants that Fair Labor Standards Act of 1938, as amended provided containers are returned to original poin aame originally shipped, and ahow no eviden specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKA	all goods covered by this invoice were produ 1. Containers are to be paid for in full, as in it of shipment. Return freight charges to be ce of abuse, or use for purposes other th of merchantability and any warranty of fime-	/ their own tests, determine suitability of such (ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller as for a patientlar number.	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

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Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$71.50		
Invoice Number	4274989		
Invoice Date	5/7/18		
Sales Order Number/Type	2607233	SO	
Branch Plant	76		
Shipment Number	2695695		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
6/6/18	Net 30	PPD Origin	Hawkins				· · · · · · · · · · · · · · · · · · ·		B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Date:	

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$71.50
No IMPORTANT: All products are sold without we products for their own use. Selier warrants that a Fair Labor Standards Act of 1938, as amended, provided containers are returned to original point same originally shipped, and show no evideno specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKAG	Il goods covered by this invoice were produ Containers are to be paid for in full, as in of shipment. Return freight charges to be of abuse, or use for purposes other tha f merchantability and any warranty of fitnes	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller s for a particular purpose.	Please Remit To: Hawkins, Inc. P.O. Box 8602 Minneapolis, N	63 MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$71.50		
Invoice Number	4474792		
Invoice Date	4/8/19		
Sales Order Number/Type	2865024	SÓ	
Branch Plant	76		
Shipment Number	3082557		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
5/8/19	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA		<u> </u>	600.8 GW	······································

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:	CH-	_	
COA Code		2	
Approved:	- LAP	P.U.	-17-15
Paid:			<u> </u>
Date:			

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tota	al	; \$71.50
No D IMPORTANT: All products are sold without warrs products for their own use. Saller warrants that all Fair Labor Standards Act of 1938, as amended. D provided containers are returned to original point of same originally shipped, and show no evidence o specifically disclaims and excludes any warranty of NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE	joods covered by this invoice were produc containers are to be paid for in full, as inv shipment. Return freight charges to be of abuse, or use for purposes other that merchantability and any warranty of fitness	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$71.50		
Invoice Number	44586 7 6		
Invoice Date	3/11/19		
Sales Order Number/Type	2846025	SO	
Branch Plant	76		
Shipment Number	3053545		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease S	ales Agent #
4/10/19	Net 30	PPD Origin	Hawkins		11 (12) (12) (12) (12) (12) (12) (12) (1			E	376
Line #	Item Number Cust Item #	item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA	- <u>, , , , , , , , , , , , , , , , , , ,</u>		600.8 GW	
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***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Dete:	31	27110	}

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total		\$71.50	
Ni IMPORTANT: All products are sold without w products for their own use. Seller warrants that Fair Labor Standards Act of 1938, as amended, provided containers are returned to original point same originally shipped, and show no evidenc specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKAG	Il goods covered by this invoice were produ Containers are to be paid for in full, as in of shipment. Return freight charges to be e of abuse, or use for purposes other th of merchantability and any warranty of fimes	y their own tests, determine suitability of such used in compliance with the requirements of the nvolced, and Mull retund will be made promptly, prepaid. The containers returned must be the nam the storage of original containers. Seller as for a particular number.	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263	

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Job# 500349795

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Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

INVOICE

Total Invoice	\$110.50	
Invoice Number	4451623	
Invoice Date	2/25/19	
Sales Order Number/Type	2837073	so
Branch Plant	76	
Shipment Number	3039970	

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	istomer P.C),#	P.O. Re	leace	Sales Agent #
3/27/19	Net 30	PPD Origin	Hawkins			· · · · · · · · · · · · · · · · · · ·			B76
Line #	Item Number Cust Item #	lteṁ Name/ Descríption	Tax	Qty Shipped	Trans UOM	Unit Price	Price	Weight Net/Gros	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	85.0000	GA	\$1.3000	GA	857.7 LB	\$110.50
1 G		1 GA BLK (Mini-Bulk)		85.0000	000 GA		928.5 GW		φi10.50

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Date:	

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total
	No Discounts on Full to Concern		

No Discounts on Freight or Containers IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, es amended. Containers are to be paid for in All, as invoiced, and All refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of finees for a particular purpose. NO CLAMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Hawkins, Inc. P.O. Box 860263
 Minneapolis, MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR \$\$60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability.

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\$110.50



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

INVOICE

Total Invoice\$104.00Invoice Number4436820Invoice Date1/28/19Sales Order Number/Type2818343SOBranch Plant76Shipment Number3011234

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C)#	P.O. Re	1		
2/27/19	Net 30	PPD Origin					P.U. Re	nease :	Sales Agent #	
		PPD Oligin	Hawkins				,		B76	
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price	Weight Net/Gross	Extended	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA		1 100	
		1 GA BLK (Mini-Bulk)				φ1.0000	GA	807.2 LB	\$104.00	
				80.0000	GA		873.9 G		W	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Date:	212	5119	:

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	\$104.00
products for their own use. Seller warrants the Fair Labor Standards Act of 1938, as amend provided containers are returned to original p same originally shipped, and show no evid specifically disclaims and archites any waters	ed. Containers are to be paid for in full, as in	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263
This contractor and subcontractor shall protected veterans or individuals with o prime contractors and subcontractors t	abide by the requirements of 41 CFR §§6 lisabilities, and prohibit discrimination a like affirmative action to employ and adv	0-1.4(a), 60-300.5(a) and 60-741.5(a). These gainst ail individuals based on their race, co rance in employment individuals without re	gard to race, color, relig	scrimination against qualified individu onal origin. Moreover, these regulatic rion, sex, national origin, protected ve	ials based on their status as ons require that covered teran status or disability.
	Inc.com		Job# 500340378		



Sold To: 292192

Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

USWS - US Water Services -Joe Gabay-B76

4939 Cross Bayou Blvd

New Port Richey FL 34652

INVOICE

Total Invoice	\$71.50		
Invoice Number	4420762		
Invoice Date	12/28/18		
Sales Order Number/Type	2799893	SO	
Branch Plant	76		
Shipment Number	2983173		

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #
1/27/19	Net 30	PPD Origin	Hawkins		······································				B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	Ň	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
		1 GA BLK (Mini-Bulk)		55.0000	GA		<u>, , , , , , , , , , , , , , , , , , , </u>	600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Paid: 06# 1210
Date:1/28(19

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	: \$71.50
No Disc IMPORTANT: All products are sold without warranty products for their own use. Seller warrants that all goo, Fair Labor Standarde Act of 1938, as amended. Cont provided containers are returned to original point of shi same originally shipped, and show no evidence of a specifically disclaims and excludes any warranty of men NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALL	is covered by this involce ware produ aliners are to be paid for in full, as in brinent. Return freight charges to be buse, or use for purposes other th shantability and any warranty of fitner	their own tests, determine suitability of such iced in compliance with tha requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller of the artificance of the storage of the st	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$104.00		
Invoice Number	4392452		
Invoice Date	11/5/18		
Sales Order Number/Type	2762575	SO	
Branch Plant	76		
Shipment Number	2927049		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
12/5/18	Net 30	PPD Origin	Hawkins					<u> </u>	B76
Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C	#	P.O. Re	lease S	ales Agent #

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Paid:
Date:

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	\$104.00
No Discount IMPORTANT: All products are sold without warranty of ar products for their own use. Seller warrants that all goods cov Fair Labor Standards Act of 1938, as amended. Containers provided containers are returned to original point of shipmen same originally shipped, and show no evidence of abuse, specifically disclaims and excludes any warranty of merchant NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWE	rered by this invoice were produced are to be paid for in full, as invoid t. Return freight charges to be prej or use for purposes other than t ability and any warranty of fitness fo	in compliance with the requirements of the ced, and full refund will be made promptly, paid. The containers returned must be the the storage of original containers. Seller is a particular purpose	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

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Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$97.50		
Invoice Number	4392451		
Invoice Date	11/5/18		
Sales Order Number/Type	2762572	so	
Branch Plant	76		
Shipment Number	2927043		

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

		1 GA BLK (Mini-Bulk)		75.0000	GA			819.2 GW	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	75.0000	GA	\$1.3000	GA	756.8 LB	\$97.50
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
12/5/18	Net 30	PPD Origin	Hawkins						B76
Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease S	Sales Agent #

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Tot	al	\$97.50
No Discour IMPORTANT: All products are sold without warranty of a products for their own use. Seller warrants that all goods co Fair Labor Standards Act of 1938, as amended. Container provided containers are returned to original point of shipmen same originally shipped, and show no evidence of abuse specifically disclaims and excludes any warranty of merchan NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOW	wered by this invoice were produ rs are to be paid for in full, as in nt. Return freight charges to be a, or use for purposes other the tability and any warranty of fitne	y their own tests, determine suitability of such uced in compliance with the requirements of the invoiced, and full refund will be made promptly, a prepaid. The containers returned must be the han the storage of original containers. Seller as for a narticular or unores.	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

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Sold To: 292192

Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

\$71.50	
4407400	
12/3/18	
2781965	SO
76	00
2956015	
	\$71.50 4407400 12/3/18 2781965 76

\$1.3000

Ship To: 296015 USWS - The Woods WTP-Joe Gabay The Woods Utility Company - WTP CR 678 Webster FL 33597

GA

Sales Agent #

Extended

\$71.50

Price

B76

555.0 LB

600.8 GW

Net Due Date Terms **FOB** Description Ship Via Customer P.O.# P.O. Release 1/2/19 Net 30 PPD Origin Hawkins Line # Item Number Item Name/ Tax Qty Cust Item # Trans Weight Net/Gross Unit Description Price Shipped UOM Price UOM 1.000 43967 Ultra-Chlor (Sod. Hypo 12.5%) N 55.0000 GA

1 GA BLK (Mini-Bulk)

USWS - US Water Services -Joe Gabay-B76

4939 Cross Bayou Blvd

New Port Richey FL 34652

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Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total \$				
Fair Labor Standards Act of 1938, as ame provided containers are returned to original sunte originally shipped, and show no ex specifically disclating and excludes are una	No Discounts on Freight or Containers out warranty of any kind and purchasers will, by that all goods covered by this invoice were produc anded. Containers are to be paid for in full, as in point of shipment. Return freight charges to be p idence of abuse, or use for purposes other that ranky of merchantability and any warranty of fitness (AKAGE ALLOWED AFTER DELIVERY IS MADE	their own tests, determine suitability of such sed in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the in the storage of printial containers. Selec-	Remit To	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN 5548	86-0263		
This contractor and subcontractor sh protected veterans or individuals wit prime contractors and subcontractors	all abide by the requirements of 41 CFR §560 h disabilities, and prohibit discrimination ag take affirmative actions to employment	0-1.4(a), 60-300.5(a) and 60-741.5(a). These ainst all individuals based on their race, col	regulations prohibit di	scrimination against qualified individuals based o	on their status as		

inst all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered ince in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

Job# 500329130



Sold To: 292192

Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

USWS - US Water Services - Joe Gabay-B76

4939 Cross Bayou Blvd

New Port Richey FL 34652

INVOICE

Total Invoice	\$71.50	
Invoice Number	4407401	
Invoice Date	12/3/18	
Sales Order Number/Type	2781966	SO
Branch Plant	76	
Shipment Number	2956017	

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

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Net Due	Date	Terms	×	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #
1/2/19		Net 30		PPD Origin	Hawkins						B76
Line #		Number Item #	item Name/ Description		Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended s Price
1.000	43	3967	Ultra-Chlor (Sod. Hypo 12.5%)	N	55.0000	GA	\$1.3000	GA	555.0 LB	\$71.50
			1 GA BLK (I	/ini-Bulk)		55.0000	GA			600.8 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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Date:	

Page 1 of 1	Tax Rate	Sales Tax	
0	0 %	\$0.00	
	No Discounts on Emight or Containers		

Invoice Total

\$71.50

No Discounts on Freight or Containers IMPORTANT: All products are sold without warranty of any kind and purchasers will, by their own tests, determine suitability of such products for their own use. Seller warrants that all goods covered by this invoice were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended. Containers are to be paid for in full, as invoiced, and full refund will be made promptly, provided containers are returned to original point of shipment. Return freight charges to be prepaid. The containers returned must be the same originally shipped, and show no evidence of abuse, or use for purposes other than the storage of original containers. Seller specifically disclaims and excludes any warranty of merchantability and any warranty of fibress for a particular purpose. NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE ALLOWED AFTER DELIVERY IS MADE IN GOOD CONDITION.

Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263
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INVOICE

Total Invoice\$117.00Invoice Number4377016Invoice Date10/8/18Sales Order Number/Type2741905SOBranch Plant76Shipment Number2896036

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652 Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	the Cu	stomer P.O	.#	P.O. Re	lease	Sales Agent #
11/7/18	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	90.0000	GA	\$1.3000	GA	908.1 LB	\$117.00
		1 GA BLK (Mini-Bulk)		90.0000	GA			983.1 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

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COA Code.	718			
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Date:				

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Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$117.00
IMPORTANT: All products are sold without v products for their own use. Seller warrants that Fair Labor Standards Act of 1938, as amended provided containers are returned to original poi	all goods covered by this invoice were produ d. Containers are to be paid for in full, as in nt of shipment. Return freight charges to be ce of abuse, or use for purposes other the y of merchantability and any warranty of fitner	y their own tests, determine suitability of such used in compliance with the requirements of the nyclocd, and full return will be made promptly, prepaid. The containers returned must be the tan the storage of original containers. Seller as for a particular purpose.	Please Remit To: Hawkins, Inc. P.O. Box 8602 Minneapolis,	263 MN 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.





INVOICE

Total Invoice	\$104.00		
Invoice Number	4359390		
Invoice Date	9/10/18		
Sales Order Number/Type	2719580	SO	
Branch Plant	76		
Shipment Number	2862341		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease S	ales Agent #
10/10/18	Net 3	PPD Origin	Hawkins					2	376
Line #	Item Numbe Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA		······	873.9 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:	\sim
COA Code	718
Approved:	6 9-18-14
Paid: ct	# 1197
Date:	9/26/18

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$104.00
N IMPORTANT: All products are sold without w products for their own use. Seller warrants that Fair Labor Standards Act of 1938, as amended provided containers are returned to original poin same originally shipped, and show no eviden specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKA	all goods covered by this invoice were produ- . Containers are to be paid for in full, as in t of shipment. Return freight charges to be e of abuse, or use for purposes other that of merchantability and any warranty of filmes.	r their own tests, determine suitability of such cod in compliance with the requirements of the worked, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller is for a particular purpose.	Please Remit To: Hawkins, J P.O. Box & Minneapo	

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, antional origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$32.50		
Invoice Number	4321946		
Invoice Date	7/16/18		
Sales Order Number/Type	2669341	SO	
Branch Plant	76		
Shipment Number	2787849		
	al a sa		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652 Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
8/15/18	Net 30	PPD Origin	Hawkins		÷ .	,,,,, <u> </u>			B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	25.0000	GA	\$1.3000	GA	252.3 LB	\$32.50
		1 GA BLK (Mini-Bulk)		25.0000	GA			273.1 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:	\$	5		
COA Code:	<u>718</u>	e.	7-24-0	Y
Paid: Ct#	119	<u> </u>		
Date:	81231	118		

				:
Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$32.50
No I IMPORTANT: All products are sold without warr products for their own use. Seller warrants that all Fair Labor Standards Act of 1938, as amended. (provided containers are returned to original point o same originally shipped, and show no evidence specifically disclaims and excludes any warranty of NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE	goods covered by this invoice were produ Containers are to be paid for in full, as in f shipment. Return freight charges to be of abuse, or use for purposes other tha merchantability and any warranty of litnes	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller is for a particular purpose.	Please Remit To: Hawkins, Inc. P.O. Box 860263 Minneapolis, MI	N 55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

2



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$91.00	
Invoice Number	4341603	
Invoice Date	8/13/18	
Sales Order Number/Type	2694667	SO
Branch Plant	76	
Shipment Number	2825356	

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C),#	P.O. Re	lease	Sales Agent #
9/12/18	Net 30	PPD Origin	Hawkins		· · · · · · · · · · · · · · · · · · ·				B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	70.0000	GA	\$1.3000	GA	706.3 LB	\$91.00
		1 GA BLK (Mini-Bulk)		70.0000	GA			764.6 GW	·····

**** Electronic Billing Now Available

Please contaction, Accounts Receivable Departments of charlest Credit Dept@Hawkinsine.com

Oricall 6:127351269-10-10-2011 Escription your account.

Entered: COA Code Approved: Paid: Õ 8 Ş, Date:

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total	\$91.00	
No Dis IMPORTANT: All products are sold without warran products for their own use. Selier warrants that all go Fair Labor Standards Act of 1938, as amended. Co provided containers are returned to original point of s same originally shipped, and show no evidence of specifically disclaims and excludes any warranty of me NO CLAIMS FOR LOSS, DAMAGE OR LEAKAGE A	ods covered by this invoice were produ ntainers are to be paid for in full, as in hipment. Return freight charges to be abuse, or use for purposes other th inchantability and any warranty of fitnes	their own tests, determine suitability of such iced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller sign a particular pumpes	Please Remit To: Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263	

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice	\$104.00		
Invoice Number	4293373		
Invoice Date	6/4/18	-	
Sales Order Number/Type	2630914	SO	
Branch Plant	76		
Shipment Number	2731306		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652 Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
7/4/18	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	80.0000	GA	\$1.3000	GA	807.2 LB	\$104.00
		1 GA BLK (Mini-Bulk)		80.0000	GA			873.9 GW	<u></u>

***** Electronic Billing Now Available. *****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:
COA Code: 718
Approved: <u><u>c</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u><u>C</u></u>
Paid:
Date:

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total		\$104.00	
IMPORTANT: All products are sold without products for their own use. Selfer warrants the Fair Labor Standards Act of 1938, as amende provided containers are returned to original pc	at all goods covered by this invoice were produ ed. Containers are to be paid for in full, as in pint of shipment. Return freight charges to be unce of abuse, or use for purposes other th ty of merchantability and any warranty of fitner	their own tests, determine suitability of such aced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller as for a particular purpose.	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263	

This contractor and subcontractor shall abide by the requirements of 41 CFR §660-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



Hawkins, Inc. 2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

			-
Total Invoice	\$97.50		
Invoice Number	4274990		
Invoice Date	5/7/18		
Sales Order Number/Type	2607238	SO	
Branch Plant	76		
Shipment Number	2695701		

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Net Due	Date Terms	FOB Description	Ship Via	Cu	stomer P.C).#	P.O. Re	lease	Sales Agent #
6/6/18	Net 30	PPD Origin	Hawkins						B76
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gros	Extended s Price
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	75.0000	GA	\$1.3000	GA	756.8 LB	\$97.50
		1 GA BLK (Mini-Bulk)		75.0000	GA			819.2 GW	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

Entered:	
COA Code	718
Approved:	e C5-15-18
Paid:	ck# 1185
Date:	51231.8

Page 1 of 1	e 1 of 1 Tax Rate Sales Tax 0 % \$0.00		Invoice Tot	al	\$97.50
N IMPORTANT: All products are sold without w products for their own use. Seller warrants that Fair Labor Standards Act of 1938, as amended provided containers are returned to original poir same originally shipped, and show no eviden specifically disclaims and excludes any warranty NO CLAIMS FOR LOSS, DAMAGE OR LEAKA	all goods covered by this invoice were produc U Containers are to be paid for in full, as invi- to f shipment. Return freight charges to be p ce of abuse, or use for purposes other than of merchantability and any warranty of fitness	their own tests, determine suitability of such ced in compliance with the requirements of the voiced, and full refund will be made promptly, prepaid. The containers returned must be the in the storage of original containers. Seller is the another any processing of the self-the self-the for a particular suppose	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.



s, Inc. psegate

Original

2381 Rosegate Roseville, MN 55113 Phone: (612) 331-6910

INVOICE

Total Invoice\$58.50Invoice Number4258265Invoice Date4/9/18Sales Order Number/Type2588495SOBranch Plant76Shipment Number2666970

Ship To: 296016 USWS - The Woods WWTP-Joe Gabay The Woods Utility Company - WWTP CR 678 Webster FL 33597

Sold To: 292192 USWS - US Water Services -Joe Gabay-B76 4939 Cross Bayou Blvd New Port Richey FL 34652

Net Due	Date Terms	FOB Description	Ship Via	Çu	istomer P.C),#	P.O. Re	laasa	Salos Agent 4
5/9/18	Net 30	PPD Origin	Hawkins						Sales Agent #
Line #	Item Number Cust Item #	Item Name/ Description	Tax	Qty Shipped	Trans UOM	Unit Price	Price UOM	Weight Net/Gross	Extended
1.000	43967	Ultra-Chlor (Sod. Hypo 12.5%)	N	45.0000	GA	\$1.3000	GA	454.1 LB	\$58.50
1 GA BLK (Mini-Bulk)			45.0000	GA	····		491.5 GW	\$30.30	

***** Electronic Billing Now Available.*****

Please contact our Accounts Receivable Department via email at Credit.Dept@HawkinsInc.com or call 612-331-6910 to get it setup on your account.

	8
Entered:	
COA Cod	1718 -18
Approved:	<u>C C 4-19-18</u>
Paid: CE	# 1185
Date:	5123118

Page 1 of 1	Tax Rate 0 %	Sales Tax \$0.00	Invoice Total		\$58.50
products for their own use. Seller warrants the Fair Labor Standards Act of 1938, es amend- provided containers are returned to ordinal or	a goods covered by unis myoice were produ- ad. Containers are to be paid for in full, as in- bint of shipment. Return freight charges to be nece of abuse, or use for purposes other th to of machantability and any uncoded of the start of the start of abuse, or use for purposes other the	y their own tests, determine suitability of such iced in compliance with the requirements of the ivolced, and full refund will be made promptly, prepaid. The containers returned must be the an the storage of original containers. Seller	Please Remit To:	Hawkins, Inc. P.O. Box 860263 Minneapolis, MN	55486-0263
This contractor and subcontractor shall	abide by the requirements of 41 CEP SSS				

This contractor and subcontractor shall abide by the requirements of 41 CFR §§60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their status as prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, or national origin, protected veteran status or disability. Data Request 4 Sludge Removal



A-Able Septic Sewer Service, Inc. 2190 N. Crede Avenue Crystal River, FL 34428 (352)7951554

Invoice 41765

PLEASE PAY \$580.00

BILL TO The Woods Subdivision The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Blvd. Newport Richey, FL *3*4652

Please detach top portion and return with your payment.

SERVICE	GALLONS	RATE	AMOUNT
Sludge Hauled 4000 Gallons of Unstabilized Sludge From The Woods to A-ABLE Septic Biosolids Treatment Facility (BTF) on 10/01/18 Taken from Digester and Bay #3	4,000	0.145	580.00
Ordered by Brook @ US Water 352-278-8279			
Email IF YOU WOULD LIKE TO RECEIVE YOUR INVOICES BY EMAIL, PLEASE SEND YOUR INFORMATION TO jennifer@a-ableseptic.com	1	0.00	0.00
CC ALL PAYMENTS MADE BY CREDIT CARD WILL HAVE A 3% TRANSACTION CHARGE.	1	0.00	0.00
Late Fee Late Fee of \$25.00 will be added after 30 days	1	0.00	0.00
Not Responsible Not Responsible for electrical hook-ups or repairs, underground utilities, Sprinklers, sod or asphalt	1	0.00	0.00

Entered:		T
COA Code: (74)		<u> </u>
	. 5° 85	
Paid: Date:		
CLARKER OF GRADE THE CLARENCE		

TOTAL DUE		\$580.00
		THANK YOU.
,	033	

Data Request 5 Testing



Bill To

Attn: Joe Gabay

The Woods Utility Company

4939 Cross Bayou Boulevard

New Port Richey, FL 34652

Invoice

Invoice #	886240
Date	2/12/2019
Due Date	3/13/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

	Project					
	701-02 Regulatory Sampling (I/C)					
Date	Description	Qty or H	irs	Unit	Rate	Amount
	The Woods Utility Company Monthly Utility Operations & Maintenance Services					
	System Name: The Woods Subdivision					
	System PWS ID: 660-0347					
l/21/2019 l/22/2019	BOIL WATER CLEARANCE Pre-planned outage, installation of Filters scheduled 1/16/19 Total Coliform Total Coliform		4 e		7.84 7.84	31.36 31.36
/28/2019 /29/2019	BOIL WATER CLEARANCE 2" Water Line Break (System-78) Total Coliform Total Coliform		2 ea 2 ea	a	7.84 7.84	15.68 15.68
	Entered: COA Code: Approved: $c z - 2c - 1^{\circ}$ Paid: $c c + 12 + 3$ Date: $2 25 19$					
hank you ayment to	for the opportunity to provide our services. Please remit the above address.		Tota	1		\$94.08
hone: 727-8	out your bill? 348-8292 EXT 219		Payr	ments/Cred	its	\$0.00
	6-753-8292 EXT 219 er-ar@uswatercorp.net	Γ	Bala	ance Due		\$94.08

U.S. Water Services Corporation

4939 Cross Bayou Blvd. New Port Richey, FL 34652

Invoice

Invoice #	878857
Date	10/18/2018
Due Date	11/18/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

	Project	1. 1994		ten de la compositione de la compositione		
	701-02 Regulatory Sampling (I/C)					
Date	Description	Qty or H	rs	Unit	Rate	Amount
	The Woods Utility Company Monthly Utility Operations & Maintenance Services					
	System Name: The Woods Subdivision System PWS ID: 660-0347		* .		an an thair An thairte	
	BOIL WATER CLEARANCE PRESSURE SWITCH MALFUNCTION					
0/9/2018 0/10/2018	Total Coliform Total Coliform	-	3 3	ea ea	7.84 7.84	23.52 23.52
		;				
	Entered:					
	COA Code: (635) Approved: $(-11-1-1)$ Paid: $(-1-1)$					
	Date: 11/21/18					
hank vor	for the opportunity to provide our services. Please remit	· · · ·				<u>.</u>
ayment to	the above address.		To	tal		\$47.04
hone: 727-	bout your bill? 848-8292 EXT 219		Pay	yments/Cree	dits	\$0.00
oll free: 86	6-753-8292 EXT 219 ter-ar@uswatercorp.net		Ba	lance Due		\$47.04

Bill To

Data Request 6 Outside Services – USWSC Contract



Invoice #	887088
Date	3/1/2019
Due Date	3/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

	Project					
	701-01 Water Utility Monthy Ops Services					
Date	Description	Qty or I	Hrs	Unit	Rate	Amount
	The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013					
3/1/2019	Monthly Service Fee		1	Мо	1,546.70	1,546.70
	Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70					- -
	FL. PSC Annual Index =2018					
		E E	Inte	red:	2	
			CO4	A Code:	e310	•1
		A	App	roved:	SP C	3-8-15
			Paic		# 121	<u> </u>
	- · ·	I	Dat	e:3	127/14	
lease rem ervice.	it to the above address and thank you for allowing us to	be of	Tot	al		\$1,546.70
Questions about your bill? Phone: 727-848-8292 EXT 219			Pay	ments/Cred	lits	\$0.00
	oll free: 866-753-8292 EXT 219 mail: uswater-ar@uswatercorp.net		Ва	lance Due		\$1,546.70

Bill To



Invoice #	885523
Date	2/1/2019
Due Date	3/3/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 2/1/2019 Monthly Service Fee 1 Mo 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: COA Code 19 Approved: WP CK# 1213 Paid: 2125119 Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** Phone: 727-848-8292 EXT 219 \$0.00 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: uswater-ar@uswatercorp.net \$1,546.70

Bill To



Invoice #	882026
Date	12/1/2018
Due Date	12/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 12/1/2018 Monthly Service Fee 1 Mo 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 Entered: COA Code: FL. PSC Annual Index =2018 11-18 Õ 12 Approved: Paid: 2k1211 1/28/19 Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: uswater-ar@uswatercorp.net \$1,546.70

Bill To



Bill To

Attn: Joe Gabay

The Woods Utility Company

4939 Cross Bayou Boulevard

New Port Richey, FL 34652

Invoice

Invoice #	883667
Date	1/1/2019
Due Date	1/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 1/1/2019 Monthly Service Fee 1 1 Mo 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 Entered: FL. PSC Annual Index =2018 COA Cod 0 1--19 Approved , 2D Clo H Paid: 1211 1/22/19 Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: uswater-ar@uswatercorp.net \$1,546.70



4939 Cross Bayou Blvd. New Port Richey, FL 34652

Invoice

Invoice #	879979
Date	11/1/2018
Due Date	12/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

	Project					
	701-01 Water Utility Monthy Ops Services		<u> </u>		T	
Date	Description	Qty or Hr	s	Unit	Rate	Amount
1/1/2018	The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 Monthly Service Fee Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: COA Code: Approved: Paid: Date: Date:		1	Мо	1,546.70	1,546.70
Please reservice.	emit to the above address and thank you for allowing us	to be of	Т	otal		\$1,546.
	s about your bill?		P	ayments/Cr	edits	\$0.
Phone: 72 Toll free:	27-848-8292 EXT 219 866-753-8292 EXT 219 water-ar@uswatercorp.net		E	Balance Du	le	\$1,546.7

Bill To



Bill To

Attn: Joe Gabay

The Woods Utility Company

4939 Cross Bayou Boulevard

New Port Richey, FL 34652

Invoice

Invoice #	877661
Date	10/1/2018
Due Date	10/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Qty or Hrs Unit Rate Amount Date Description The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 1,546.70 1,546.70 10/1/2018 Monthly Service Fee 1 Mo Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: COA Code 6 Approved: C 10-2-18 Paid: Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 **Payments/Credits** Questions about your bill? \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** \$1,546.70 Email: uswater-ar@uswatercorp.net



Invoice #	875895
Date	9/1/2018
Due Date	10/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 9/1/2018 Monthly Service Fee 1 Mo 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: COA Code Approved: 7-10-18 Paid: k # \cap 1200 Date: 2 10 Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 **Balance Due** Email: USWater_AR@uswatercorp.net \$1,546.70

Bill To



\$1,546.70

Invoice #	874327
Date	8/1/2018
Due Date	8/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 8/1/2018 Monthly Service Fee 1 Mo 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: COA Code 16-18 Approved: 4 Paid: 1195 ek 8 18 Date: 23 Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 **Balance Due** Email: USWater_AR@uswatercorp.net

Bill To



Invoice #	894045
Date	7/1/2019
Due Date	7/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 7/1/2019 Monthly Service Fee 1 Mo 1,583.20 1,583.20 Annual Contract Value: \$18,014.13 Monthly Contract Value: \$1,583.20 FL PSC Annual Index =2019 Please remit to the above address and thank you for allowing us to be of Total service. \$1,583.20 Questions about your bill? Payments/Credits \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: uswater-ar@uswatercorp.net \$1,583.20

Bill To



Invoice #	870746
Date	6/1/2018
Due Date	7/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Description Qty or Hrs Unit Rate Amount The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 6/1/2018 Monthly Service Fee Mo 1 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: 36 COA Code 26-6-18 e Approved: k# Paid: 118 C 18 5 12 Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: asantiago@uswatercorp.net \$1,546.70

Bill To

93

U.S. Water Services Corporation

Invoice

Invoice #	869144
Date	5/1/2018
Due Date	5/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Description Qty or Hrs Unit Rate Amount Date The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 1 Mo 1,546.70 1,546.70 5/1/2018 Monthly Service Fee Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: 36 COA Code: 5-7-10 e, e Approved: Paid: CL# 1186 51231.8 Date: Please remit to the above address and thank you for allowing us to be of Total \$1,546.70 service. **Payments/Credits** Questions about your bill? \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** \$1,546.70 Email: asantiago@uswatercorp.net

Bill To



Bill To

Attn: Joe Gabay

The Woods Utility Company

4939 Cross Bayou Boulevard

New Port Richey, FL 34652

Invoice

Invoice #	867641
Date	4/1/2018
Due Date	5/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 701-01 Water Utility Monthy Ops Services Date Qty or Hrs Unit Rate Amount Description The Woods Utility Co. Water Utility Operating Services Contract Start Date: 03/28/2013 4/1/2018 Monthly Service Fee 1 Mo 1,546.70 1,546.70 Annual Contract Value: \$17,598.80 Monthly Contract Value: \$1,546.70 FL. PSC Annual Index =2018 Entered: COA Code 1-23-ly Approved:___ Paid: Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,546.70 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** \$1,546.70 Email: asantiago@uswatercorp.net



4939 Cross Bayou Blvd. New Port Richey, FL 34652

Invoice

Invoice #	887095
Date	3/1/2019
Due Date	3/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Qty or Hrs Unit Rate Amount Date Description Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 Mo 1,865.84 1,865.84 3/1/2019 Monthly Service Fee 1 Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 Entered COA Code 4-19 Approved: 3 FL PSC Annual Index =2018 P Paid: Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,865.84 **Payments/Credits** Questions about your bill? \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** \$1,865.84 Email: uswater-ar@uswatercorp.net

Bill To



4939 Cross Bayou Blvd. New Port Richey, FL 34652

Invoice

Invoice #	885530
Date	2/1/2019
Due Date	3/3/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Amount Rate Unit Qty or Hrs Description Date Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 1,865.84 1,865.84 1 Mo Monthly Service Fee 2/1/2019 Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: COA Code -11 Approved: Paid: Date:_____ Please remit to the above address and thank you for allowing us to be of \$1,865.84 Total service. **Payments/Credits** \$0.00 Questions about your bill? Phone: 727-848-8292 EXT 219 **Balance Due** \$1,865.84 Toll free: 866-753-8292 EXT 219 Email: uswater-ar@uswatercorp.net

Bill To



Invoice #	882033
Date	12/1/2018
Due Date	12/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

	Project					
	710-01 WW Utility Monthly Ops Service:	s				
Date	Description	Qty o	r Hrs	Unit	Rate	Amount
	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013					
12/1/2018	Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84		1	Мо	1,865.84	1,865.84
	FL PSC Annual Index =2018	Enter COA Appr Paid Date	Coc cove		CIZ	-11-68
Please rem service.	it to the above address and thank you for allowin	g us to be of	То	tal		\$1,865.84
	out your bill? 348-8292 EXT 219		Pa	yments/Crea	lits	\$0.00
Coll free: 860	5-753-8292 EXT 219 er-ar@uswatercorp.net		Ba	lance Due		\$1,865.84

Bill To



Invoice #	883674
Date	1/1/2019
Due Date	1/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Bill To

	Project]			
	710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or	Hrs	Unit	Rate	Amount
	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013					
1/1/2019	Monthly Service Fee		1	Мо	1,865.84	1,865.84
	Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84					
Please ren	FL PSC Annual Index =2018 nit to the above address and thank you for allowing	App Paic Dat	A Co prove l:		736 PC	1-9-11
service.			То	tal		\$1,865.84
Phone: 727	bout your bill? -848-8292 EXT 219		Pa	yments/Cree	dits	\$0.00
	56-753-8292 EXT 219 iter-ar@uswatercorp.net		Ba	lance Due)	\$1,865.84



Invoice #	879986
Date	11/1/2018
Due Date	12/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Bill To

	Project					
	710-01 WW Utility Monthly Ops Services					
Date	Description	Qty or I	Hrs	Unit	Rate	Amount
	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013					,
11/1/2018	Monthly Service Fee		1	Мо	1,865.84	1,865.84
	Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84					
	FL PSC Annual Index =2018					
	Entered:					
	COA Code: 436					
	Approved: C /1-9-68					
	Paid: CK # 1206					
	Date: <u>(1)21118</u>					
Please ren service.	nit to the above address and thank you for allowing us to	be of	То	tal		\$1,865.84
	bout your bill? 848-8292 EXT 219		Pa	yments/Cre	dits	\$0.00
Toll free: 86	66-753-8292 EXT 219 iter-ar@uswatercorp.net		Ba	alance Due)	\$1,865.84

U.S. Water Services Corporation

Invoice

Invoice #	877668
Date	10/1/2018
Due Date	10/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Date Description Qty or Hrs Unit Rate Amount Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 10/1/2018 Monthly Service Fee 1 Mo 1,865.84 1,865.84 Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: COA Code 0-2-18 Approved: Paid: # IC. 204 C 81185101 Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,865.84 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: uswater-ar@uswatercorp.net \$1,865.84

Bill To



Bill To

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Invoice

Invoice #	875902
Date	9/1/2018
Due Date	10/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

The Woods Utility Company Attn: Joe Gabay

4939 Cross Bayou Boulevard New Port Richey, FL 34652

	Project					
	710-01 WW Utility Monthly Ops Services		4			
Date	Description	Qty or I	Hrs	Unit	Rate	Amount
	Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013					
9/1/2018	Monthly Service Fee		1	Мо	1,865.84	1,865.84
	Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84	• •				
	FL PSC Annual Index =2018					
	Entered:	- 				
	COA Code 736					
	Approved: C9-10-18					
	Paid:					
	Date:					
Please ren service.	nit to the above address and thank you for allowing us to	be of	То	tal	<u></u>	\$1,865.84
	bout your bill? 848-8292 EXT 224		Ра	yments/Cree	dits	\$0.00
Foll free: 86	56-753-8292 EXT 224 Vater_AR@uswatercorp.net		Ba	lance Due)	\$1,865.84

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Bill To

Attn: Joe Gabay

The Woods Utility Company

4939 Cross Bayou Boulevard

New Port Richey, FL 34652

Invoice

Invoice #	874334
Date	8/1/2018
Due Date	8/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Unit Rate Amount Qty or Hrs Date Description Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 1,865.84 1,865.84 8/1/2018 1 Mo Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: COA Code: Approved: Paid: Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,865.84 **Payments/Credits** Questions about your bill? \$0.00 Phone: 727-848-8292 EXT 224 Toll free: 866-753-8292 EXT 224 **Balance Due** Email: USWater_AR@uswatercorp.net \$1,865.84



Invoice #	894052
Date	7/1/2019
Due Date	7/31/2019
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Date Description Qty or Hrs Unit Rate Amount Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 7/1/2019 Monthly Service Fee 1 Mo 1,909.87 1,909.87 Annual Contract Value: \$21,731.08 Monthly Contract Value: \$1,909.87 FL PSC Annual Index =2019 Please remit to the above address and thank you for allowing us to be of Total service. \$1,909.87 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: uswater-ar@uswatercorp.net \$1,909.87

Bill To



Invoice #	870753
Date	6/1/2018
Due Date	7/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Date Description Qty or Hrs Unit Rate Amount Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 6/1/2018 Monthly Service Fee 1 Mo 1,865.84 1,865.84 Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: 736 COA Code: 6-6-18 N Approved:_____ C Paid: . Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,865.84 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: asantiago@uswatercorp.net \$1,865.84

Bill To



Invoice #	869151
Date	5/1/2018
Due Date	5/31/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Amount Unit Rate Qty or Hrs Description Date Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 1,865.84 1,865.84 1 Mo 5/1/2018 Monthly Service Fee Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL PSC Annual Index =2018 Entered: 36 COA Code 5-7-10 ח Ø Approved:__ Paid: Date: Please remit to the above address and thank you for allowing us to be of Total \$1,865.84 service. **Payments/Credits** Questions about your bill? \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** \$1,865.84 Email: asantiago@uswatercorp.net

Bill To



Invoice #	867648
Date	4/1/2018
Due Date	5/1/2018
Account #	701
P.O. or W.A. #	

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project 710-01 WW Utility Monthly Ops Services Date Description Qty or Hrs Unit Rate Amount Woods Utility Co. Wastewater System Utility Operating Services Contract Start Date: 03/28/2013 4/1/2018 Monthly Service Fee 1 Mo 1,865.84 1,865.84 Annual Contract Value: \$21,230.05 Monthly Contract Value: \$1,865.84 FL. PSC Annual Index =2018 Entered: COA Code 6 -23-18 Approved: Paid: ch # 1124 4126113 Date: Please remit to the above address and thank you for allowing us to be of Total service. \$1,865.84 Questions about your bill? **Payments/Credits** \$0.00 Phone: 727-848-8292 EXT 219 Toll free: 866-753-8292 EXT 219 **Balance Due** Email: asantiago@uswatercorp.net \$1,865.84

Bill To



Water and Wastewater Utility Operations, Maintenance, Engineering, Management

<u>AGREEMENT FOR SERVICES</u> <u>XX</u> Water System Operations <u>XX</u> Wastewater System Operations <u>XX</u> Maintenance <u>XX</u> Customer Service

THIS AGREEMENT is entered into this 29th day of March, 2013, by and between:

The Woods Utility Company with its principal mailing address at 5320 Captains Court, New Port Richey, Florida 34652 (hereinafter "OWNER")

AND

U.S. Water Services Corporation, with its principal mailing address at 4939 Cross Bayou Boulevard, New Port Richey, Florida 34652 (hereinafter "USWSC").

WHEREAS, OWNER owns and provides for the operation and administration of a water treatment, distribution and transmission system; and/or wastewater treatment, collection and lift station facilities; and customer service billing and collection; and

WHEREAS, OWNER desires to employ the services of USWSC in the operation, maintenance and billing/collection (OM&BC) of the Utility System, and USWSC desires to perform such services for the compensation provided for herein.

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, OWNER and USWSC agree as follows:

1. General Provisions

1.1

Definitions of words and phrases used in this Agreement and the attachments are contained in Appendix A.

1.2

All land, buildings, facilities, easements, licenses, rights-of-way, equipment and vehicles presently or hereinafter acquired or owned by OWNER shall remain the exclusive property of OWNER unless specifically provided for otherwise in this Agreement.

1.3

This Agreement shall be governed by and interpreted in accordance with the laws of the State of Florida.

1.4

This Agreement shall be binding upon the successors and assigns of each of the parties, but neither party shall assign this Agreement without the prior written consent of the other party. Consent shall not be unreasonably withheld.

1.5

All notices shall be in writing and transmitted to the party's address stated above. All notices shall be deemed effectively given as follows:

- 1.5.1 If delivered personally or by courier mail service (e.g., Federal Express or United Parcel Service), upon delivery;
- 1.5.2 If mailed by certified or registered U.S. mail, return receipt requested, upon deposit in the United States mail, postage prepaid.
- 1.5.3 If in any other manner, upon actual receipt.

1.6

This Agreement, including appendices, is the entire Agreement between the parties. This Agreement may be modified only by subsequent written agreement signed by both parties. Wherever used, the terms "USWSC" and "OWNER" shall include the respective officers, agents, directors, elected or appointed officials and employees and, where appropriate, subcontractors, or anyone acting on their behalf.

1.7

If any term, provision, covenant or condition of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remainder of the provisions shall remain in full force and effect and shall in no way be affected, impaired or invalidated.

1.8

It is understood that the relationship of USWSC to OWNER is that of a contracted service corporation. The services provided under this Agreement are of a professional nature and shall be performed in accordance with good and accepted industry practices for professional contract operators similarly situated in the same geographic region and at the same time.

1.9

The OWNER and USWSC are the only parties to this Agreement. No third party rights or benefits are intended to or shall arise by reason of this Agreement.

1.10

If any litigation is necessary to enforce the terms of this Agreement, the prevailing party shall be entitled to reasonable attorney's fees, which are directly attributed to such litigation in addition to any other relief to which it may be entitled.

This area left intentionally blank.

2. USWSC Scope of Services – Base Contract Service

2.1

Upon signing of this agreement, USWSC will staff the Utility System (as described in Appendices D,F,I) with employees who have met appropriate licensing and certification requirements of the State of Florida, and employ the appropriate skilled staff to maintain the service specified herein. A further break down of the Scope of Services is displayed in Table 4.

2.2

USWSC operators shall have ongoing training and education appropriate to personnel in all necessary areas of required water/wastewater process control, operations, maintenance, safety and supervisory skills. All operators employed for the facility will be trained in drinking water treatment plant operation and/or domestic wastewater treatment plant operator as regulatory permits require, and licensed by FDEP. USWSC will ensure that all personnel have the proper training to perform their jobs safely and efficiently.

2.3

USWSC shall develop, or supply, and utilize Computerized Maintenance Management Systems (CMMS) and process monitoring.

2.4

Within 90 days after USWSC begins service under this

Agreement, USWSC will provide a statement of condition (SOC) of the utility system which will include any physical inventory of OWNER'S utility equipment and spare parts in use or associated with the system, and a general statement as to the condition of each piece of equipment. The SOC will also include recommendations for improved O&M efficiencies, capital improvements and estimated cost to implement all recommendations.

2.5

USWSC will provide OWNER with a physical inventory of chemicals and other consumables on hand when USWSC begins services under this Agreement within 7 days of service startup. USWSC will provide OWNER with the same quantity of chemicals or equivalent upon termination of this Agreement.

2.6

USWSC shall be responsible for maintaining all manufacturers' warranties on new equipment purchased by OWNER and assist OWNER in enforcing existing equipment warranties and guarantees.

2.7

USWSC shall provide the OWNER with documentation that preventive maintenance is being performed CMMS on Owner's owned equipment in accordance with manufacturer's recommendations at intervals and in sufficient detail as may be feasibly determined by the OWNER. Such a maintenance program shall include documentation of corrective and preventive maintenance.

2.8

USWSC shall operate, maintain and/or monitor the Utility System as FDEP permitting dictates and maintain a 24-hour per day, seven-day per week scheduled, on call emergency staff and live answering service. USWSC will respond to call outs, assess the situation and make necessary arrangement to contain or repair the problem. USWSC shall notify the OWNER of emergency type repairs within 2 hours of incident.

2.9

Visits may be made at a reasonable time by Owner's employees if previously authorized by owner or designated by Owner's representative. Keys for the system shall be provided to OWNER by USWSC for such visits. All visitors to the System shall comply with USWSC' operating and safety procedures and register in utility log books.

2.10

USWSC will implement and maintain an employee safety program in compliance with all Occupational Safety and Health Administration (OSHA) laws and regulation specified in OSHA 1910 which is designed to provide a safe and healthful workplace. Provide all necessary equipment to employees to perform their tasks in a safe and efficient manner. USWSC will make recommendations to the OWNER regarding the need if any, for OWNER to rehabilitate, expand or modify the system to comply with governmental safety regulations applicable to USWSC operations hereunder and with federal regulations promulgated pursuant to the American with Disabilities Act (ADA). USWSC may modify the process and/or facilities with permission of OWNER, to achieve the maximum efficiency of operation and optimum water quality. Any modifications to facilities of the system will be billed separate from this agreement at a price approved by the OWNER, except in the case of an emergency. During an emergency situation, USWSC may take the steps required to maintain the safety of the utility customers and meet any mandated regulatory requirements.

2.12

In any emergency affecting the safety of persons or property, USWSC may act without written amendment or change order, at USWSC's discretion, to prevent threatened damage, injury or loss. USWSC shall be compensated by OWNER for any such emergency work notwithstanding the lack of a written amendment. At a minimum such compensation shall include USWSC Costs for the emergency.

2.13

As required by law, permit or court order, USWSC will prepare routine plant performance reports and submit them to OWNER, or OWNER designated signature authority, for signature and transmittal to appropriate authorities. USWSC will prepare Daily operational reports, Monthly Operating Reports (MOR), Discharge Monitoring Reports (DMR), mirror revisions to operating permits, monitoring plans such as bacteriological sampling plans, cross-connection plans, water system flushing plans, lead & copper sampling plan, bio-solids annual reports, abnormal events, boil water notices, Consumer Confidence Reports (CCR's), review inspection reports and respond, annual reporting of flows on the Consumptive and Water Use Permits (CUP) (WUP). USWSC will conduct annual audits and report to the PSC per FAC Chapter 25-30 for water and wastewater utility systems. Signature authority may be established by the Owner to allow USWSC to file required reports with signature of USWSC personnel with report copy sent to owner.

Table 1- Regulatory Reporting Responsibilities		
USWSC	Owner	
FPSC Annually	None	
DMR & MOR's Monthly		
Compliance Sampling Reporting Ongoing		
Groundwater Reports as Required		
Abnormal Events As Occurs		
Boil Notice Prep and Post As Occurs		

2.11

Prepare Minor Permit Revisions	
Prepare Annual CCR's	

2.14

USWSC will provide all packing and transport charges and insurance costs, as well as transit handling costs and transport fees and labor to perform laboratory testing and sampling presently required by plant performance portions of regulatory permits (see Appendices D & E), the Clean Water Act, the Safe Drinking Water Act and/or any federal, state or local rules and regulations, statutes or ordinances, permit or license requirements, or judicial and regulatory orders and decrees. All laboratory services will maintain a Florida NELAC certified laboratory capable of meeting all Federal Environmental Protection (EPA), Code of Federal Regulations (40 CFR-60.535), Safe Drinking Water Act (SDWA), Clean Water Act (CWA), Florida Department of Environmental Protection (FDEP) Florida Administrative Codes (FAC Chapter 62-160.300) which defines the minimum field and laboratory guality assurance, methodological and reporting requirements, Water Management Districts (WMD), Department of Health (DOH - 64E-1) or any other regulatory agency that has jurisdiction over the facilities for analyzing samples required by permits.

2.15

USWSC will provide labor, which is included in the base fee, related to service meter replacements up to $5/8" \times 3/4"$ meter size. Installation or change out of meters of a greater size shall be billed as additional service to OWNER base upon time and material, as listed on Appendix G.

2.16

USWSC shall operate and maintain the public water systems so as to comply with applicable standards in Chapter 62-550 F.A.C., and USWSC shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. Preventive maintenance on electrical or mechanical equipment – including exercising of auxiliary power sources, checking the calibration of finished-drinking-water meters at treatment plants, testing of air or pressure relief valves for hydro-pneumatic tanks, and exercising of isolation valves – shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by USWSC.

USWSC shall perform locates, which are included in the base fee, within the specified time frames for all water distribution & wastewater collection piping systems per Sunshine One-call requirements. OWNER shall pay for all costs related to the Florida Sunshine On-Call Locate Service.

2.18

USWSC shall maintain grounds in a neat and orderly condition. This includes removal of yard trimmings, non-working pumps, used piping, garbage, and plant screenings from treatment processes. USWSC shall maintain grounds in and around the facilities in a professional manner, perform weed control, grass cutting and trimming.

2.19

USWSC shall maintain permits according to Florida Administrative Code (FAC) Chapter 62-4 which is FDEP's general authority to issue permits and Florida Administrative Code (FAC) Chapter 62-620 which establishes the procedures to obtain a permit to construct operate or modify domestic and industrial wastewater facilities; 40 CFR 122.41 which describes applicable to all permitting. All permits will be maintained in safe location, keep up-to-date, system modification and permit revisions will be submitted in a timely manner.

2.20

USWSC shall calibrate all plant flow meters required by permits, Water Management District's and FDEP Directives, or FAC requirements, according to industry standards.

2.21

USWSC shall perform annual testing of Backflow Prevention Devices Owned by the Utility. Any replacements will be coordinated/provided with approval from OWNER.

USWSC shall provide meter re-reads, meter turn-on & turn-offs, minor repairs to service lines (not to exceed \$400.00 in USWSC expense per incident), meter change outs, troubleshooting customer problems or issues.

2.23

USWSC shall provide Emergency Generator Maintenance and Fuel. All maintenance shall be performed in accordance with Chapter 62-550, F.A.C and with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by USWSC; however, in no case shall auxiliary power sources be run under load less frequently than monthly. Inspections and servicing will be performed monthly and shall include, check engine coolant level, coolant lines/connections/hoses & connections, drive belts for wear and tear, gasket/seals for leaks, battery(s) electrolyte level, battery connections, cables, casing, check air Filters, check engine oil level and oil leaks (hoses, connectors), check fuel tank/day tank operation, check fuel level and order fuel as needed.

Table 2- Emergency Genera USWSC	OWNER
Coolant levels, lines, connections and hoses	Major repairs over \$400.00 per incident
Drive belts	Replacement of unit
Battery and connections	
Air Filters	
Gasket condition	
Fuel levels and hose connections	
Engine oil levels and connections	· · · · · · · · · · · · · · · · · · ·
Order Fuel as needed	
Annual testing of unit	
Any outside Generator Service Contracts	

2.24

USWSC shall perform minor repairs - repairs that can be performed by the Collection and Distribution Technician, plant operators or maintenance personnel without assistance (Totaling Less than \$400.00 in USWSC Expense per incident), such as painting, changing motor oil, changing air filters, greasing equipment, cleaning equipment and troubleshooting equipment failures.

Table 3- Minor Repair Responsibilities		
USWSC	OWNER	
Replace Meter Boxes	In excess of \$400.00 per incident	
Minor Water Leaks	······································	
Cleaning of Wetwells		
Unclog Lift Station Pumps		
Hydrant Repairs		
Project Planning or Advisement to Owner		
Replace Curb Stops, Valves, Pipe Fittings		
Repairs to Electrical System		
Fencing and Other Similarly Related Repairs		

2.25

USWSC shall provide a Customer Service based operation that resolves any customer complaints; provides meter reads, turn-on & off meter services, billing and collection and all associated cost of that service, credit card and web based customer payment options, collection rate monitoring; issue field service orders, set up new and maintain customer accounts with accurate information; provide information to address inquiries regarding services, maintain proper files and required customer service documents; all to be provided in a professional manner and in keeping with industry standards.

Base Contract Services – Water Treatment Facilities

2.26

This section shall apply to USWSC OM&BC services for the Owner's Water Treatment Facilities either owned, leased or by easement rights.

2.27

Within the existing design capacity and capabilities of the Water Treatment Facilities, USWSC will operate the systems according to the facility's Florida Department of Environmental Protection (FDEP) operating permit, FAC 62-699 which establishes minimum staffing requirements for facilities. Physical operation of the facility to include adding chemicals, such as ammonia, chlorine, poly-phosphates or lime, for disinfection and efficient treatment operation, Inspect equipment on a regular basis, monitor operating conditions, meters, and gauges, collect and test water samples, record meter and gauge readings and operational data and interpret findings, operate equipment to treat the water to met Federal, State and Local requirements and, clean and maintain equipment, tanks, filter beds, and other work areas, ensure all safety standards are met.

2.28

USWSC will pay all costs associated with taking all daily, weekly, monthly, quarterly, annual and tri-annual samples and any retake samples required by FDEP Permit and EPA's 40 CFR Part 136, and as listed in Appendix E; with the exception of annual or semiannual special event sampling and testing and any special sampling.

2.29

USWSC shall perform tank Inspections for hydro-pneumatic and Ground Storage tanks (GST)in service for the water systems- The FDEP Chapter 62-555-350 requires annual inspections and cleaning and has 5 yr requirement for complete inspection of the vessel for structural integrity and reliability.

2.30

OWNER shall be responsible for Regulatory Fees which includes permit renewals, modifications and/or revisions to permits for the Water Management District, FDEP, DOH, County and/or City and any other regulatory entity fees.

Base Contract Services – Distribution System

2.31

This Section shall apply to USWSC service related to Owner's distribution system

2.32

USWSC shall provide for the operation and maintenance of the distribution and transmission system according to Florida Administrative Code (FAC) 62-604. Which includes maintenance, minor repairs to water

distribution systems, including mains, valves, hydrants and services, performs water taps, ensure that all appropriate safety measures are observed in the performance of the various kinds of work, investigate and determine the locations of water leaks and takes action in such a way that affects a minimum of customers, collects water samples when necessary and fills out operation reports for the water systems, maintain accurate and legible records of time and materials used on various jobs and reports, reads, removes and resets the routine operation, maintenance, and repair of the distribution systems as established upon startup of this agreement. Services not included as routine are items identified as capital repairs, line extensions or system expansions. Excluded services will be billed in addition to base OM&BC contract fee per Appendices G.

2.33

USWSC shall provide for all daily operation and maintenance functions such as perform routine operational checks of chlorine levels, equipment functions, read meters, check for proper plant operation, record all maintenance activities and ensure official logs are kept per regulatory requirements.

2.34

USWSC will pay cost incurred related to routine staffing, and labor related to sampling, testing, in normal water distribution, operation and maintenance, and repair, except as specifically provided herein. Specific special sampling event (i.e. break/main clearance) analysis cost will be billed direct to Owner per USWSC standard sampling fee schedule in place at the time of incident. If the scope of the permit changes which results in increases to sampling and or staffing requirements, then the Owner will be responsible for the cost to upgrade the terms of the agreement, as such changes are regards as changes to the general conditions herein stated.

Base Contract Services – Wastewater Treatment Facilities

This section shall apply to USWSC OM&BC services for the Owner's Wastewater Treatment Facilities either owned, leased or by easement rights.

2.36

USWSC will operate the systems according to the facility's Florida Department of Environmental Protection (FDEP) operating permit, FAC 62-699 which establishes minimum staffing requirements for facilities.

2.37

USWSC will pay all costs associated with taking all daily, weekly, monthly, quarterly, annual samples and any retake samples required by FDEP Permit and Florida Administrative Code (FAC) 62-601, which establishes minimum requirements for monitoring of domestic wastewater facilities and EPA's 40 CFR Part 136, with the exception of annual or semiannual special event sampling and testing and any special sampling; see Appendix D for definition of routine sampling. Any additional sampling events will be submitted to OWNER as an additionally billable item per USWSC laboratory/sampling fees in place at the time of incident.

Base Contract Services – Wastewater Collection and Lift Station Systems

2.38

This Section shall apply to USWSC' service for Owner's wastewater collection and lift station system.

2.39

USWSC shall USWSC will operate the collection system according to Florida Administrative Code (FAC) 62-604. Which includes routine preventive maintenance and minor repairs of the collection system as established upon startup of this agreement; shall performs sewer taps, inspects manholes and appurtenances, perform checks on lift stations and or pump station for proper operation, ensure that all appropriate safety measures are observed in the performance of the various kinds of work, investigate and determine the locations of sewer breaks maintain accurate and legible records of time and materials used on various jobs. Services not included as routine are items identified as capital repairs, line extensions or system expansions.

2.40

- 1. Specific lift station maintenance shall include:
 - (a) Monitoring of Lift or pumping stations for emergency conditions: Preventive maintenance the radio telemetry systems if any; Regularly Monthly scheduled preventive maintenance, inspection, adjustments (including but not limited to measuring run pump times, water levels in wet wells, review of any loss of electrical power and any thermal overloads).
 - (b) All pump stations and lift stations shall be visited by a state licensed, certified or manufacturer trained and certified operator as frequently as necessary to preclude pump station or lift station failure but in no case less than once per month.
 - (c) A permanent log containing information for the previous year to the current date shall be kept onsite or at the appropriate regional wastewater treatment facility. Log information shall be maintained by the pump station or lift station owner on a rolling five year calendar basis. The log shall be the property of the pump station or lift station owner and shall be surrendered to the pump station or lift station owner upon termination of an operator contract.
 - (d) Preventive maintenance of the wastewater collection/transmission system shall include the following minimum monthly services provided by a state licensed, certified or manufacturer trained and certified operator.

(1) Remove and dispose of any debris from the surface of the pump station or lift station wet well that may interfere with the operation of the pump station or lift station;

(2) Log hour meter reading for all pumps

(3) Run each pump manually through a cycle and record amp draw in the maintenance log;

(4) Record voltage at control panel source in the maintenance log;

(5) Cycle alarms;

(6) Confirm floats are properly set;

(7) Confirm floats are clear of grease and clean if any grease present;

(8) Ensure that pump cables and pump chains are in good condition, are secure, and not around the pump suction;

(9) With lift station/wet well pumped down, stick the bottom of the tank to confirm the absence or presence of sand or debris.

(10) USWSC shall remove and owner shall dispose of any sand or debris in the bottom of the tank that may interfere with the operation of the pump station or lift station.

(11) Ensure that any grass around the lift station, the wet well entrance, the valve box entrance and any vegetation that would hinder access to the control panel is trimmed back and the area is free from debris;

(12) Exercise all isolation valves completely closed and leave completely open;

(13) Confirm all electrical lugs in panel are tight and seal is secure for electrical panel;

(14) Secure each lock and lubricate as needed; and

(14) Inspect the check valves to ensure they are functioning properly and will prevent back flow from the force main to the wet well.

(e) Once every three months minimum, ensure the pump station or lift station Megohm test is performed on the

pump motors to determine the condition of the motor winding insulation to establish a base line reading to be used over time to determine if the windings are deteriorating.

(f) For lift stations servicing hotels, apartments and food establishments, upon recommendation by the

operator, but no less than once every 6 months;

(1) Owner shall pump out wet wells and USWSC shall pressure wash to prevent solids and grease build-up, to reduce odors, and to reduce potential damage to the pumps. The pump station or lift station owner must provide the operator access to a water supply source. Owner shall ensure that the removed wastewater shall be hauled by a state licensed or permitted hauler to a wastewater treatment facility and the receipt for disposal provided to the lift station owner. (2) Pull the pumps and inspect the impeller and suction ports of each pump, noting the condition of each pump.

(g)For lift stations servicing all other locations (not hotels,

apartments and food establishments), upon recommendation by the operator, but no less than once every 2 years;

(1) Owner shall pump out wet wells and USWSC shall pressure wash to prevent solids and grease build-up, to reduce odors, and to reduce potential damage to the pumps. The pump station or lift station owner must provide the operator access to a water supply source. The removed wastewater shall be hauled by a state licensed or permitted hauler to a wastewater treatment facility and the receipt for disposal provided to the lift station owner.

(2) Pull the pumps and inspect the impeller and suction ports of each pump.

(h) For lift stations monitored by a Supervisory Control and Data Acquisition System (SCADA System), a lift station owner may submit a request for approval of an alternative maintenance plan in cooperation with contracted operator. The request must outline in detail:

(1) the proposed maintenance plan and schedule;

(2) the SCADA System data monitored and the data retention plan for the SCADA System data. At a minimum, the data otherwise recorded for the required maintenance as outlined in this rule must be made a permanent part of the lift station owner's maintenance log;

(3) the operator's training and state license or certification level;

(4) the training and certification or state license level of each staff member of the operator's company; and

(5) the response times provided by the operator in event of a SCADA alert; and

(6) the lift station owner shall provide any additional information requested by the Division in order to evaluate the request. Any alternative maintenance plan must be mutually acceptable to both Owner and USWSC.

(i) Jetting of collection system lines shall be conducted as needed to clear grease and sediment from collection system lines.

- (j) The operator shall record and document all maintenance performed and findings in the required maintenance log. The log shall be the permanent property of the lift station owner.
- (j) In the case of a breakdown or malfunction of a Wastewater collection/transmission system and/or a wastewater treatment facility, the owner or operator shall record the breakdown or malfunction event and the reason therefore in the permanent log upon discovery.
- 2. The owner or operator shall investigate each instance of system malfunction alarm. During the alarm investigation, if an owner or operator discovers that a release or discharge of wastewater from the system to the ground or surrounding environment has occurred, USWSC shall immediately upon discovery of such release or discharge to FDEP.
 - a. If any release of wastewater occurs, a copy of the invoice or report from the operator shall be submitted to the Owner. The operator invoice or report shall state the cause of the release of sewage, detail the repairs made, and state the amount of wastewater removed by pump truck. The failure of an operator to notify the owner of the breakdown or malfunction shall not relieve the owner of the responsibility to notify the Division. In addition to the owner, an operator may also be held liable for failure to notify the Division pursuant to Section 362.110(c), Ordinance Code.
 - b. Notifying the FDEP does not relieve the owner or operator of the requirement for discharges, spills or releases of untreated wastewater in excess of 1,000 gallons or other abnormal events set forth in Rule 62-604.550, FAC, to report orally to the State Warning Point number, 1-800-320-0519.
- 3. Electrical service must be supplied to the lift station at all times. In the event electrical service fails, regardless of the reason, and temporary or emergency power cannot be supplied, it is mandatory that the lift station be monitored and the lift station wet well be pumped and hauled by a state licensed or permitted hauler to a wastewater treatment facility so as to prevent an unlawful discharge of wastewater. A copy of the receipt from the wastewater treatment facility shall be provided to the lift station owner.
- 4. In lieu of the requirements of Rule 3.405.A.5 above, publicly owned regional sewerage system utilities shall conduct operation and maintenance in accordance with federal and state requirements, which are consistent with the requirements of Rule 3.405A.5, and

provide documentation of such maintenance within five business days of a request by the Division.

- 5. In accordance with Rule 3,402B, repairs, modifications or replacements of pumps or major components may require a permit pursuant to this Rule. Pumps or major components of a pump station or lift station that are replaced must be replaced by similar or upgraded equipment to ensure there is no degradation of the design and performance of the system. In addition, for each replacement made, the operation and maintenance manual shall be revised.
- 6. Exception: For the purpose of this Section, a pumping system serving an individual single-family residence that transmits to a gravity sanitary sewer collection system, which system is located in a utility easement or right-of-way fronting said individual single family residence, is considered a service connection and the requirements for sewage pump stations or lift stations shall not apply.

Base Contract Services – Administrative and Customer Services

2.41

USWSC shall provide the following specific utility and customer accounting and administrative functions for the Facilities and Business Entity: (i) monthly flow meter reading (ii) consumer folder on each account, (iii) billing register containing information on each account billed, (iv) preparation and mailing of a monthly use bill to each customer, (v) preparation of monthly sales report, (vi) preparation and mailing of late notices for delinquent accounts, (vii) collection of meter deposits and payments, (viii) preparation of a Daily Monitoring Report, (ix) general ledger P&L and Balance Sheet reports monthly and (x) preparation of annual FPSC report.

2.42

USWSC shall use reasonable efforts to collect all available Owner revenue from sales, connection fees, security deposits, collection fees, late payment charges, taxes collected (if applicable) and all other monies due from consumers of services provided by the facilities.

2.43

USWSC will submit to the owner monthly a report of System activities due by the 21st of the following month. USWSC shall review the administrative reports generated in accordance with section 2.41 above, and from time to time, make recommendations to the Owner regarding rates, deposit amounts, and other matters as to keep the Owner's Facilities financially sound.

2.44

USWSC maintains a business office established for the purpose of utility management; main office location is in New Port Richey, FL; with additional satellite offices throughout the State. Offices shall be open from 9:00 am to 5:00 pm Monday through Friday. Online, web base bill payment is also maintained for customer ease in access to additional payment options with 24 hr a day access. USWSC also maintains and provides 24 hour emergency answering service and dispatch, as well as local utility manager and staff assigned to the system.

3. Owner Representations and Duties

3.1

OWNER shall keep in force all System warranties, guarantees, easements and licenses that have been granted to OWNER and are not transferred to USWSC under this Agreement.

3.2

OWNER shall pay all *ad valorem*, property, franchise, occupational and disposal taxes, or other taxes associated with the System other than taxes imposed upon USWSC net income and/or payroll taxes for USWSC employees.

3.3

OWNER shall provide USWSC, within a reasonable time after request and on an "as available" basis, with the temporary use of any piece of Owner's heavy equipment that is available so that USWSC may discharge its obligations under this Agreement in the most cost-effective manner.

3.4

OWNER shall provide all registrations and licenses for any of Owner's vehicles used in connection with the System (if applicable).

OWNER represents and warrants that facilities and other System equipment have been operated only in the normal course of business. Owner cannot fully attest to the condition of the facilities composing the System and/or any equipment used by the System, and therefore has not disclosed to USWSC.

3.6

OWNER shall supply all chemicals necessary to maintain compliance of the system includes chlorine, poly phosphates, polymers, proprietary and non-proprietary filter media, lime, de-chlorination chemicals, or any other chemical necessary to maintain regulatory compliance.

3.7

OWNER shall be responsible for sludge disposal per FAC Chapter 62-640.

3.8

OWNER shall be responsible for purchase of all power, water, wastewater and phone services.

3.9

OWNER shall be responsible for major repairs and/or capital items. 3.10

OWNER shall be responsible for maintaining property insurance for the facilities.

3.11

OWNER shall be responsible for any Bad Debt, write offs, for collecting bad debts and absorbing write off costs.

3.12

OWNER shall be responsible for payment of all Federal and Local Taxes related to the systems.

3.13

OWNER shall be responsible for any and all banking fees such as over drafts, non-sufficient funds, user fees pertaining to the systems 3.14

OWNER shall be responsible for onsite telephone services for auto dialers and/or SCADA systems for emergency power or equipment failures only.

See Table 4 Following for Ledger of Cost Responsibilities of USWSC and Owner:

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BELOW IS A SUMMARY OF COST RESPONSIBILITIES FOR BOTH USWSC AND OWNER

Table 4 – Cost Respo			
USWSC	Owner		
1. Operation of the Water & Wastewater Facilities	1. Chemicals		
2. Operation and Maintenance of Collection and Distribution Systems	2. Sludge Transport and Disposal		
3. Sampling and Laboratory Analysis per Appendices D	3. Utilities - Purchased Power,		
&E	Phones/SCADA, Purchased		
	Water/Wastewater Services		
4. Reporting	4. Capital Items or Major Repairs		
5. Transportation	5. Property Insurance		
6. Personnel	6. Regulatory Fees		
7. Safety	7. Bad Debts & Write-offs		
8. Training	8. Legal Fees		
9. Customer Service / Billing / Collection	9. Federal Taxes		
10. Minor Repair Less than \$400 in USWSC Expense per incident	10.Banking Fees		
11.Emergency Generator Maintenance and Fuel	11.Locate Service Fees / Sunshine		
12.Service Work	12.Meters		
13.Grounds Maintenance	13.Permit Fees for Regulatory Permits		
14.Operating Permit Renewals	14.Property Taxes		
15.Meter calibrations	15.New Service Connection for Water and		
	Wastewater Services		
16.Backflow prevention testing	16.Repairs Totaling \$400.00 or greater per incident		
17.Trash Removal	Tax Return Filings		
18.Accounting for PSC and General Ledger			
19.Tank Inspections			
20.Locate Services			
21.On-call and initial emergency callouts			
22.Plant upkeep and good housekeeping			
23. Laboratory Services			
24. System Preventative Maintenance (CMMS)			
25. Update system maps			
26.Tools, Vehicles, Testing Equipment			
27.Preventive Maintenance			
28. Fire Hydrant Testing as Required			
29. Maintain Record Keeping, General Ledger, and			
Filing Systems.			

4. Compensation

4.1

USWSC compensation under this Agreement and dictated scope of work shall consist of a Monthly Fee. For the first year of **Water Operation** this Agreement the USWSC **Monthly Fee for Services as described herein** will total \$1,444.89; total annual contract value \$17,338.72and is assigned a base ERC value.

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increases by CPI noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.2

USWSC compensation under this Agreement and dictated scope of work shall consist of a Monthly Fee. For the first year of **Wastewater Operation** this Agreement the USWSC **Monthly Fee for Services as described herein will \$1,743.03; total annual contract value \$20,916.31** and is assigned a base ERC value.

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increase by CPI noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.3

The Monthly Fee shall be adjusted April 1st of each year per consumer price index as published by the Department of Labor. Should the capacity of the System change, or other services are added, the fee will change upon review with the Owner, and calculated by base ERC value assigned at that time and be subject to applicable CPI adjustments. Changes in ERC totals will not remove the annual CPI increase.

5. Payment of Compensation

5.1

The Monthly Fee shall be due and payable on the first business day of the month for each month that services are provided.

5.2

All other compensation to USWSC is due upon receipt of USWSC invoice and payable within thirty (30) days.

5.3

OWNER shall pay interest at an annual rate equal to the prime rate established by TD Bank plus two percent (1.0%) on payments not paid and received within thirty (30) calendar days of the due date, such interest being calculated from the due date of the payment. In the event that the interest charges under this Section 7.4 might exceed any limitation provided by law, such charges shall be reduced to the highest rate or amount allowed within such limitation.

5.4

Amortization Items, in the event that this contract is terminated prematurely all monies that have been previously paid as a monthly expense shall be returned at a prorated cost, such as Tri-annual samples, permit renewals or vendor contracts to the USWSC.

6. Scope Changes

6.1

A Change in Scope of Services shall occur when and as USWSC costs of providing services under this Agreement change as a result of:

6.2

Any change in System operations, personnel qualifications or staffing or other cost which is mandated or otherwise required, by a change in law, rule or regulation or an action or forbearance of any governmental body having jurisdiction to order, dictate or require such change;

6.3

Owner's request and USWSC consent to provide additional services beyond the scope of this Agreement and shall be priced per rate schedule included in Appendix G.

7. Indemnity, Liability and Insurance

7.1

For the sum of \$10.00, USWSC hereby agrees to indemnify and hold OWNER harmless from any liability or damages for bodily injury, including death, which may arise from USWSC' negligence or willful misconduct under this Agreement, provided USWSC shall be liable only for that percentage of total damages that corresponds to its percentage of total negligence or fault.

7.2

For the sum of \$10.00, OWNER agrees to indemnify and hold USWSC harmless from any liability or damage or bodily injury, including death, which may arise from all causes of any kind other than USWSC' negligence or willful misconduct including, but not limited to, breach of an OWNER warranty.

7.3

USWSC shall be liable for those fines or civil penalties imposed by a regulatory or enforcement agency for violations occurring on or after the Commencement Date of the effluent quality requirements as are dictated by regulatory agencies and as a result of USWSC's negligence. OWNER will assist USWSC in contesting any such fines in administrative proceedings and/or in court prior to any payment by USWSC. USWSC shall pay the cost of any such contest.

7.4

OWNER shall be liable and indemnify and hold USWSC harmless for those fines or civil penalties imposed by any regulatory or enforcement agencies on OWNER and/or USWSC 1) that are not a result of USWSC negligence 2) that are otherwise directly related to the ownership of the System and 3) are the result of failure of Owner to make any Capital Expenditures previously identified as necessary for the System to attain applicable performance standards and 4) Owner shall indemnify and hold USWSC harmless from the payment of any such fines and/or penalties. Owner Shall defend, indemnify and hold USWSC harmless from any and all liability, cost, expenses, penalties, including attorneys fees and the cost of investigation, remediation, negotiation and resolution, arising from any condition existing prior to the start date that constitutes a release of hazardous substances, as that term is defined in any state, federal or local law, or constitutes a violation of any state, federal or local environmental law.

7.6

Indemnity obligations provided for in this Agreement shall survive the termination of the Agreement.

7.7

USWSC shall maintain general liability insurance coverage limits of \$2,000,000.00; Excess General Liability limits of \$5,000,000.00; Vehicle Insurance coverage limits of \$1,000,000.00; Professional Liability Insurance limits of \$2,000,000.00, and provide all workers compensation coverage for USWSC staff in accordance with state and federal labor requirements.

8. Term, Termination and Default

8.1

The initial term of this Agreement shall be Five (5) years; commencing March 1st, 2012, (the "Commencement Date"). Thereafter, this Agreement shall be automatically renewed on each anniversary date, for successive Five (5) Year terms unless canceled in writing by either party no less than ninety (90) days prior to expiration of the then current term.

8.2

Either party may terminate this Agreement upon 90 day written notice.

8.3

Amortization Items: In the event that this contract is terminated all monies that have been previously paid as a monthly expense shall be returned at a prorated cost, such as Tri-annual samples, permit renewals to the USWSC.

Upon notice of termination by OWNER, USWSC shall assist OWNER in assuming operation of the System. If additional Cost is incurred by USWSC at request of OWNER, OWNER shall pay USWSC such Cost within 15 days of invoice receipt.

8.5

Upon termination of this agreement and all renewals and extensions of it, at a minimum USWSC will return the System to OWNER in the same or better condition as it was upon the effective date of this Agreement, ordinary wear and tear excepted. Equipment and other personal property purchased by USWSC for use in the operation or maintenance of the System shall remain the property of USWSC upon termination of this Agreement unless the property was directly paid for by OWNER or OWNER specifically reimbursed USWSC for the cost incurred to purchase the property or this Agreement provides to the contrary.

9. Disputes and Force Majeure

9.1

In the event activities by employee groups or unions unrelated to USWSC cause a disruption in USWSC ability to perform at the System, USWSC may request and Owner shall assist USWSC efforts or USWSC at its own option, may seek appropriate injunctive court orders. During any such disruption, USWSC shall operate the facilities on a best-efforts basis until any such disruption ceases.

9.2

Neither party shall be liable for its failure to perform its obligations under this Agreement if such failure is due to any Unforeseen Circumstances beyond its reasonable control or force majeure. However, this section may not be used by either party to avoid, delay or otherwise affect any payments due to the other party.

10. Penalties

10.1

Should USWSC fail to comply with the provisions of this Agreement, such failure shall constitute a default.

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The following fines and penalties shall apply:

- a. Failure to meet drinking water standards; \$100.00 per day commencing on the 4th consecutive day.
- b. Failure to control odors consistent with Prudent Utility Practice; \$100.00 per day commencing on the 6th consecutive day.
- c. Failure to dispose of residuals in a manner consistent with Basic O&M Performance Standards and Prudent Utility Practice; \$100.00 per day commencing on the 8th consecutive day.
- d. Intentional falsification/misrepresentation of any reports or records to be filed or maintained pursuant to this agreement; \$1,000.00 per incident.
- e. Failure to follow any notification requirements of this Agreement; \$1,000.00 per incident.
- f. Failure to maintain the Utility Facilities consistent with Basic O&M Performance Standards and Prudent Utility Practice; \$500.00 per incident.
- g. Failure to maintain staffing levels as require by regulation; \$100 per day commencing on the 8th consecutive day; in addition to all regulatory fines that may be assessed.
- h. Failure to make deposits or timely manage fiduciary requirements; \$250.00 per day.
- i. Failure to submit timely reports as outlined in this Agreement; \$100.00 per day.
- j. Failure to process customer credits and refunds within 10 business days; \$100.00 per day commencing upon the 11th day.
- k. Incurrence of customer service complaints related to the quality of work provided by USWSC at a rate exceeding 0.1% of customer accounts in a single month or 1.0% of average monthly customer count of any 12 consecutive months; \$100.00 per complaint above these thresholds.
- I. Failure to correctly read meters within an accuracy rate of 99.5% or better; \$100.00 per each 0.1% below the 99.5% accuracy requirement.
- m. Failure to complete meter reads within 2 business days of scheduled meter reading date; \$100.00 per day per 100 unread meters commencing on the 3rd consecutive day.
- n. Failure to charge all required deposits, fees and installation costs prior to the initiation of service; \$100.00 per incident.
- Failure to reconcile all customer service collection activities within 0.25% of total collections; \$100.00 per incident or the amount of unreconciled balance, whichever is greater.
- p. Failure to collect 97% of all customer billings within 90 days of billing; 5% of difference between actual collection and 97%.

q. Failure complete timely service orders in performance of Prudent Utility Practice; \$100.00 per day beyond the prudent time period.

Each of the parties indicates their approval and full understanding of this Agreement by their signatures below, and each party warrants that all corporate or governmental action necessary to bind the parties to the terms of this Agreement has been and will be taken.

The Wood	ds Utility Company	
Ву:		
Name:	600 Derema	
Title:	Pies.	

U.S. Water Services Corporation	
By: Nach Amuat	
Name: Kalph Amiott	
, //	
Title:	

End Agreement

Additional: Appendices A,B,C,D,E,F,G,H.

Appendix A - Definitions

- 1. "Monthly Fee" means a predetermined, fixed sum for USWSC base operating, billing/collection, and customer services.
- 2. "Base Fee" means a predetermined, fixed sum for USWSC contract services including operations and preventive maintenance, minor repairs, billing/collection, and customer services and all related expense.
- 3. **"Banking Fees"** any banking fees such as over drafts, non-sufficient funds, user fees pertaining to the systems
- 4. "Capital Expenditures" means any expenditures for (1) the purchase of new equipment or facility repairs that Four Hundred Dollars (\$400.00) or greater.
- 5. "Cost" means all Direct Cost and indirect cost determined on an accrual basis in accordance with generally accepted accounting principles.
- 6. "Chemicals" chemicals necessary to maintain compliance of the system includes chlorine, poly phosphates, polymers, proprietary and non-proprietary filter media, lime, de-chlorination chemicals, or any other chemical necessary to maintain regulatory compliance.
- 7. "CMMS" shall mean Computerized Maintenance Management System.
- 8. "Emergency" shall mean a situation that threatens public, USWSC employee or OWNER health and safety, System Property, and/or as additionally defined by the FDEP.
- 9. "ERC's" shall mean Equivalent Residential Connection as defined by the FPSC.
- 10. "FDEP" shall mean Florida Department of Environmental Protection.
- 11. "*Field Service*" means work performing meter rereads, meter turn-on & turn-offs, minor repairs to service lines, meter change outs, providing boil water notices and troubleshooting customer or Owner concerns.
- 12. "FPSC" shall mean the Florida Public Service Commission.

- 13. "Laboratory Services" means all laboratory services with a Florida NELAC certified laboratory capable of meeting all Federal Environmental Protection (EPA), Code of Federal Regulations (40 CFR-60.535), Safe Drinking Water Act (SDWA), Clean Water Act (CWA), Florida Department of Environmental Protection (FDEP) Florida Administrative Codes (FAC Chapter 62-160.300) which defines the minimum field and laboratory quality assurance, methodological and reporting requirements, Water Management Districts (WMD), Department of Health (DOH 64E-1) or any other regulatory agency that has jurisdiction over the facilities for analyzing samples required by permits
- 14. "Locates" means to locate and identify the location of all water distribution & wastewater collections piping systems per Sunshine One-call requirements.
- 15. "Maintenance" means those routine and/or repetitive activities required or recommended by the equipment or facility manufacturer or by USWSC to maximize the service life of the equipment, vehicles and facilities.
- 16. "Minor Repairs" repairs that can be performed by the Collection and Distribution Technician, plant operators or maintenance personnel without assistance (Less than \$400.00 in total USWSC expense per incident).
- 17. "Major Repairs" shall mean Capital Improvements and/or repairs \$400.00 or greater.
- 18. "Permits" means according to Florida Administrative Code (FAC) Chapter 62-4 which is FDEP's general authority to issue permits and Florida Administrative Code (FAC) Chapter 62-620 which establishes the procedures to obtain a permit to construct operate or modify domestic and industrial wastewater facilities. 40 CFR 122.41 which describes applicable to all permitting.
- 19. "PM" shall mean Preventive Maintenance.
- 20. "*Regulatory Fees*" means cost of fees related to permit renewals, modifications and/or revisions to permits for the Water Management District, FDEP, DOH, County and/or City and any other regulatory entity fees.

- 21. "*Repairs*" means those non-routine/non-repetitive activities required for operational continuity, safety and performance generally due to failure or to avert a failure of the equipment, or facilities, or some component thereof.
- 22. "Reporting" means Florida Department of Environmental Protection (FDEP) Reporting – Daily operational reports, Monthly Operating Reports (MOR), Discharge Monitoring Reports (DMR), minor revisions to operating permits, construction permits, monitoring plans such as bacteriological sampling plans, cross-connection plans, water system flushing plans, lead & copper sampling plan, bio-solids annual reports, abnormal events, boil water notices, Consumer Confidence Reports (CCR) and review of inspection reports and response.

Water Management District Reporting – Annual reporting of flows on the Consumptive and Water Use Permits (CUP) (WUP), per Florida Statutes (Chapters <u>120</u> and <u>373</u>) and Florida Administrative Code (<u>Chapters 40D-1 and 40D-2</u>); Complying with Environmental Resource Permits (ERP) <u>Part IV of Chapter 373, Florida Statutes</u> and Well Construction Permits <u>Chapter 40D-3, F.A.C.</u>

Public Service Commission (PSC) - conduct ongoing audits and report annually to the PSC per FAC Chapter 25-30 for water and wastewater utility systems.

- 23. "Safety" means USWSC will implement and maintain an employee safety program in compliance with all Occupational Safety and Health Administration (OSHA) laws and regulation specified in OSHA 1910 which is designed to provide a safe and healthful workplace. Provide all necessary equipment to employees to perform their tasks in a safe and efficient manner. USWSC will make recommendations to the owner regarding the need if any, for the owner to rehabilitate, expand or modify the system to comply with governmental safety regulations applicable to USWSC operations hereunder and with federal regulations promulgated pursuant to the American with Disabilities Act (ADA).
- 24. "Sampling" means taking all daily, weekly, monthly, quarterly, annual and tri-annual samples and any retake samples required by FDEP Permit and Florida Administrative Code (FAC) 62-601, which establishes minimum requirements for monitoring of domestic wastewater facilities and EPA's 40 CFR Part 136.

- 25. "System" means all equipment, vehicles, grounds, rights-of-way, wells and facilities, lines, meters related to water and/or wastewater service delivery.
- 26. "*Training*" means training and education for appropriate personnel in all necessary areas of modern water/wastewater process control, operations, maintenance, safety and supervisory skills. All operators employed for the facility will be trained in drinking water treatment plant operation and/or domestic wastewater treatment plant operator licensed by FDEP. Ensure all personnel have the proper training to perform their jobs safely and efficiently.
- 27. "Unforeseen Circumstances" shall mean any event or condition which has an effect on the rights or obligations of the parties under this Agreement, or upon the System, which is beyond the reasonable control of the party relying thereon and constitutes a justification for a delay in, or non-performance of, action required by this Agreement, including, but not limited to (i) an act of God, landslide, lightning, earthquake, tornado, fire, explosion, flood, failure to possess sufficient property rights, acts of the public enemy, war, blockade, sabotage, insurrection, riot or civil disturbance, (ii) preliminary or final order of any local, province, administrative agency or governmental body of competent jurisdiction, (iii) any change in law, regulation, rule, requirement, interpretation or statute adopted, promulgated, issued or otherwise specifically modified or changed by any local, province or governmental body, (iv) loss of or inability to obtain service from a utility necessary to furnish power for the operation and maintenance of the System, or (v) the failure of OWNER to make any Capital Expenditure previously identified as necessary for the System to attain applicable performance standards, (vi) the failure of the Owner to provide influent within the characteristics as identified herein as necessary for the System to attain applicable performance standards.
- 28. "WMD" shall mean Water Management District.

Appendix B – System(s) Descriptions

SYSTEM CHARATERISTICS WASTEWATER

- <u>B.1</u>. The Wastewater System has the following design characteristics:
 - 1. Number of Wastewater Treatment Plants: One
 - 2. Current ERC's: 73
 - 3. Capacity: 40,000 GPD
 - 4. Maximum Number of ERC's: 73
 - 5. Effluent Disposal: 2 RIBs
 - 6. County Interconnect: Yes NO XX
 - 7. Other Interconnect: NONE
 - 8. Lift Stations: 1
 - 9. Feet of Pipe: Gravity 4,850 LF / Force Main 477 LF 10. Manholes: 16
- B.2 The Base Fee for services under this contract is based on baseline of 86 ERC's.
- B.3 Description of Plant The Jumper Creek wastewater facility Operates under Permit # FLA013500. It has a permitted capacity of 0.015 MGD and current annual average flows are 0.008 MGD. The facility and surge tank are of concrete construction. It operates as a Type III, extended aeration facility with secondary effluent disposal requirements. Plant Effluent disposal is Reuse through two Rapid Infiltration basin percolation ponds.

SYSTEM CHARATERISTICS WATER

- <u>B.4</u>. The Water System has the following design characteristics:
 - 1. Number of Water Treatment Plants: One
 - 2. Current ERC's: 80
 - 3. Capacity:
 - 4. Maximum Number of ERC's: 80
 - 5. County Interconnect: Yes____ NO XX
 - 6. Other Interconnect: NONE
 - 7. Watermain: 3" 3,314 LF

		2.5" – 1,103 LF 2" – 1,414 LF
		1" – 2,063 LF
		.75" – 393 LF
8.	Meters:	80
9.	Hydrants:	0
	Valves:	17

- B.5 The initial Base Fee for services under this contract is based on baseline of 80 ERC's.
- B.6 Description of Water Plants The Water facility has one well on site, a hydro-pneumatic tanks and standby emergency generator. The Water facility operates under PWSID # 6600347. The well has a 4 inch diameter well casing; 1-3,000 gallon hydro-pneumatic tank ; 1- 5,000 gallon ground storage tank; 3- Pressure filters ; 1- high service pump; Chlorination system is by sodium hypochlorite

APPENDIX C – Insurance Coverage

USWSC SHALL MAINTAIN:

- 1. Statutory Workers' Compensation for all of USWSC' employees at the System as required by the State of Florida.
- Comprehensive general liability insurance, insuring USWSC negligence, in an amount not less than Two Million Dollars (\$2,000,000) combined single limits for bodily injury and/or property damage; Excess liability in an amount not less than Five Million Dollars (\$5,000,000), and in addition maintain Professional Liability Insurance in an amount not less than Two Million Dollars (\$2,000,000).

OWNER SHALL MAINTAIN:

- 1. Statutory Workers' Compensation for all of Owner's employees associated with the System as required by the State of Florida.
- 2. Property damage insurance, or shall self insure, for all property including vehicles owned by OWNER and operated by USWSC under this Agreement if applicable. Any property, including vehicles not properly or fully insured, shall be the financial responsibility of the OWNER.
- 3. Automobile liability insurance, or self insure, for collision, comprehensive, and bodily injury if system vehicles are provided.

USWSC will provide at least thirty (30) days notice of the cancellation of any policy it is required to maintain under this Agreement. USWSC may self-insure reasonable deductible amounts under the policies it is required to maintain to the extent permitted by law but only if such action does not invalidate the property insurance of OWNER. USWSC and the OWNER, on behalf of themselves and their insurers, waive their rights of subrogation with respect to losses occurring to property of the parties.

APPENDIX D – Routine Wastewater Sampling

Included in Base Contract Services: Wastewater Treatment System

Parameter	Frequency
CBOD	Monthly
TSS	Monthly
Fecal Coliform	Monthly
NO3	Monthly
Monitoring Wells	Quarterly

APPENDIX E – Routine Water Sampling

Included in Base Services: Water Treatment System

Daily
Dany
Daily
Monthly
Annual
Every Three Years
Every Three Years ¹
Every Three Years ¹
Every Three Years
Every Three Years
Every Three Years
Every Three Years ¹
Every Three Years

¹Reduced monitoring can reduce the frequency to every six to nine years

Appendix F – Property Legal Descriptions

Legal Description for Wastewater System in Sumter County, FL

The Wood WWTP: Address US Hwy 301 N, Webster, FL

Legal Description: THE S 150 FT OF N 350 FT OF W 300 FT OF S 1/4 OF NE 1/4 A/K/ A SEWAGE TREATMENT SITE & WATER TREATMENT PLANT LOCATED BLKD WOODS SUBD

Legal Description for Water System in Sumter County

The Wood WTP: Address 11479 CR 678, Webster, FL

Legal Description:

THAT CERTAIN LOT IN PHASE 1 OF THE WOODSSUBD KNOWN AS THE WATER TREATMENT PLANT & WELL LOT LOCATED IN BLK D THEREOF SOF LOT 31 N LOT 30 & W OF LOT 6 PB 4 PG 2

APPENDIX G – Hourly Rate Structure

See Attachment G

Rates can be utilized for services out of the scope of base contract.



ATTACHMENT G

SCHEDULE OF SERVICE FEES

Effective May 1, 2014

1	Principal	\$	166.52 per hour
2	Director of Engineering Services: (Registered Professional Engineer)		145.89 per hour
3	Engineer III (Registered Professional Engineer)		130.28 per hour
4	Engineer II		106.82 per hour
5	Engineer I		84.33 per hour
6	Sr. Environmental Consultant		125.70 per hour
7	Hydrogeologist (Registered Professional Geologist)		118.17 per hour
8	Sr. Project Manager /Utility Manager, CIP or PSC Filings		139.66 per hour
9	Project Manager		98.92 per hour
10	Field Inspector		95.86 per hour
11	Engineering Technician		62.14 per hour
12	Cad Operator		66.99 per hour
13	Instrumentation/Control Technician/Maintenance Supervisor/Chief Mechanic		89.43 per hour
14	Lab Tech/Collection Capture		42.66 per hour
15	Tradesman		57.91 per hour
16	Maintenance Technician		52.01 per hour
17	Welder/Fabricator		65.00 per hour
18	Utility Electrician		67.82 per hour
19	Certified Cross Connection Control Technician (Backflow Prevention Technician)		73.37 per hour
20	Water and Wastewater Plant Operator (LEAD)		79.01 per hour
21	Water and Wastewater Plant Operator		58.19 per hour
22	Administrative Support		52.37 per hour
23	Materials and reimbursable expenses will be billed at actual cost plus: 18%		18%
24	Automobile Travel Mileage Reimbursement Associated With Consulting Services	S	0.55 per mile
25	Disposal Fee for Disposal of Non Hazardous Material and Debris.	\$	13.99 per visit
26**	Labor Rates of 1.5 times the regular hourly rate will apply under the following circumsta **Monday - Friday from 4:00pm to 7:00am and Weekends at All Hours	nces:	- 77 - 78 570 8 598 6 7 6 7 9 9

- 27 Labor Rates of 2.0 times the regular hourly rate will apply on holidays recognized by US Water.
- 28 Operations Supplies provided will be billed at actual cost plus 18%.

EQUIPMENT

. . . .

29	Confined Space Entry - With Permit and Equipment	\$110.00 per/entry
30	Diaphragm Pump Rental	\$ 52.37 per/day
31	Submersible Bypass Pump Rental	\$ 79.01 per/day
32	Cut Saw Rental	\$ 29.11 per/day
33	Cut Saw Blades	\$ 11.65 each
34	RPZ Certification	\$145.60 each
35	Lift Station Calibration and Testing	\$368.78 each
36	Pressure Washer	\$ 28.04 per/hour
37	Pressure Jetter	\$ 84.68 per/day
38	Cutting Torches	\$ 84.68 per/day
39	Crane Truck	\$138.12 per/hour
40	VacTruck/Residuals Hauler	\$317.51 per/hour
41	Residual Liquid Hauled	\$ 0.39 per/gallon
42	Pump Hoist	\$ 78.08 per/day
43	TV Camera	\$ 88.52 per/foot

Fees are subject to change without notice and are updated annually at a minimum.

Invoices may be subject to fuel surcharges.

APPENDIX H – Service Maps

SERVICE MAPS TO Be Attached for Each System

END DOCUMENT

The Woods Utility Company Service Agrmnt.



Water and Wastewater Utility Operations, Maintenance, Engineering, Management

AMENDEMENT TO AGREEMENT FOR SERVICES

- XX Water System Operations
- XX Wastewater System Operations
- XX Maintenance
- XX Customer Service

THIS AMENDMENT TO AGREEMENT is entered into this 1st day of April, 2018, by and between:

The Woods Utility Company with its principal mailing address at 4939 Cross Bayou Blvd., New Port Richey, Florida 34652 (hereinafter "OWNER")

AND

U.S. Water Services Corporation, with its principal mailing address at 4939 Cross Bayou Boulevard, New Port Richey, Florida 34652 (hereinafter "USWSC").

WHEREAS, OWNER and USWSC entered into an Agreement for services on March 29, 2013 (AGREEMENT); and

WHEREAS, OWNER and USWSC have agreed to certain specific clarifications of this AGREEMENT contained herein, and

WHEREAS, Section 2.13 of said AGREEMENT provides for labor costs for meter replacements to be included in the base fee, and

WHEREAS, OWNER AND USWSC have agreed that this stated provision of Section 2.13 should only relate to normal meter replacements and installations, and not to meter replacement projects, and WHEREAS, Sections 4.1; 4.2; and 4.3 of said AGREEMENT provide for increases in the monthly base fee by CPI, as published by the Department of Labor, and

WHEREAS, Owner is a regulated investor owned utility by the Florida Public Service Commission (FPSC), and

WHEREAS, Owner and USWSC have agreed that the CPI increase should be based upon the Annual Price Increase Index as approved by the FPSC annually pursuant to Section 367.081(4)(a), Florida Statutes.

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, OWNER and USWSC agree to Amend said AGREEMENT as follows:

AMENDED USWSC Scope of Services – Base Contract Service

2.13

USWSC will provide labor, which is included in the base fee, related to normal annual service meter replacements up to 5/8" x 3/4" meter size up to an amount equal to ten percent (10%) of OWNER's connections based upon the previous annual number of connections. For meter replacement projects over 10% of annual connections, USWSC will charge labor as listed on Appendix G. All installation or change out of meters of a greater size shall be billed as additional service to OWNER base upon time and material, as listed on Appendix G.

AMENDED Compensation

4.1

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increases by Annual FPSC Price Index noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.2

Formula: (1) Initial Annualized Contract Value Divided by ERC's at Contract Startup = Annual ERC Value. (2) April of Each year previous annual values increases by Annual FPSC Price Index noted herein, a review of ERC count is undertaken and increases in ERC are applied if applicable.

4.3

The Monthly Fees shall be adjusted April 1st of each year per Annual FPSC Price Index pursuant to Section 367(4)(a), Florida Statutes. Should the capacity of the System change, or other services are added, the fee will change upon review with the OWNER, and calculated by base ERC value assigned at that time and be subject to applicable Annual Price Index adjustments. Changes in ERC totals will not remove the Annual Price Index increase.

Each of the parties indicates their approval and full understanding of this Amendment to AGREEMENT by their signatures below, and each party warrants that all corporate or governmental action necessary to bind the parties to the terms of this Amendment to AGREEMENT has been and will be taken.

The Woods Utility Company	
Ву:	
Name: Gary Pliemer	
Title: Presi dent	

U.S. Water Services Corporation

like Juarl Mita Name: Title:

End AMENDMENT

Additional: Appendix 🕅 G.

APPENDIX G – Hourly Rate Structure

See Attachment G

Rates can be utilized for services out of the scope of base contract.

END DOCUMENT

The Woods Utility Company Service Agrmnt.



ATTACHMENT G

SCHEDULE OF SERVICE FEES

Effective May 1, 2014

1	Philipa	\$	166.52 per hour
2	Director of Engineering Services: (Registered Professional Engineer)	\$	145.89 per hour
3	Engineer III (Registered Professional Engineer)		130.28 per hour
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- 27 Labor Rates of 2.0 times the regular hourly rate will apply on holidays recognized by US Water.
- 28 Operations Supplies provided will be billed at actual cost plus 18%.

EQUIPMENT

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42	Pump Hoist	\$ 78.08 per/day
43	TV Camera	\$ 88.52 per/foot

Fees are subject to change without notice and are updated annually at a minimum. Invoices may be subject to fuel surcharges.

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: The Woods Subdivision		PWS I.D. #: 6600347
System Type (check one): Community Address: US Hwy 301 & CR 677	Nontransient Noncommunity	Transient Noncommunity
City: St. Catherine	ZIP Code: 33	597
Phone # 866-753-8292 Fax #: 727-849-4219	E-Mail Address: mrotteveel@u	swatercorp.net
SAMPLE INFORMATION (to be completed by sample Sample Number: <u>A 180/16/00/</u> S	r) ample Date: 02/08/18	Sample Time: 1040 (Circle One)
Sample Location (be specific) : POE	•	Location Code:
Disinfectant Residual (Required when reporting results for	nhalomethanes and haloacetic acids): 1.6 mg/	L Field pH: 7,9
Sample Type (Check Only One)	Reason(s) for Sam	ple (Check all that apply)
Distribution	Routine Compliance with 62-550	Replacement (of Invalidated Sample)
Entry Point (to Distribution)	Confirmation of MCL Exceedance*	Special (not for compliance with 62-550)
Plant Tap (not for compliance with 62-550)	Composite of Multiple Sites**	Clearance (permitting)
Raw (at well or intake)	Other:	
Max Residence Time	Sampling Procedure Used or Other Comn	nents:
Ave Residence Time		
Near First Customer	riennia/s	
	See 62-550 500(6) for requirements and restrict And 62-550 512(3) for nitrate or nitrite exceeda	ctions "See 52-550.550(4) for requirements and ances. attach a results page for each site.
" Lucas Link	SAMPLER CERTIFICATION	, do HEREBY CERTIFY
(Print Name)	(Print	Title)
that the above public water system and sample collection i	nformation is complete and correct.	
Signature:	Date:	02/08/18
Certified Operator #: CT368 Phone #: 866-753-8	3292 Sampl	ler's Fax#:
Sampler's E-mail:MRotteveel@USWaterCorp.Net	· · · · · · · · · · · · · · · · · · ·	

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)
Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018
ATTACH CURRENT DOH ANALYTE *
Address: 380 North Lake Blvd., Suite 1048Altamonte Payments: P.O. Box Phone #: (407)937-1594
Were any analyses subcontracted? X Yes No If yes, please provide DOH certification numbers: E82001, E82535, E82574, E84589
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED
ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 02/08/2018
PWS ID (From Page 1): 6600347 Sample Number (From Page 1): A1801161001 Lab Assigned Report # or Job A1801161
Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):
Inorganics Synthetic Organics Volatile Organics Disinfection Byproducts Radionuclides Secondaries X All Except Asbestos All 30 X All 21 Trihalomethanes Single Sample X All 14 Partial All Except Dioxin Partial Haloacetic Acids Qtrly Composite** Partial Nitrate Partial Dioxin Only Bromate Bromate Haloacetic Acids Partial
LAB CERTIFICATION
I, Brandon O'Hara , Client Services Manager , do HEREBY CERTIFY
(Print Title)
that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference
Signature: Brandon O Hava Date: 02/22/2018
 * Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services. ** Please provide radiological sample dates & locations for each quarter. CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)
COMPLIANCE DETERMINATION (to be completed by DEP or DOH attach notes as necessary)
Sample Collection & Analysis Satisfactory: Yes No Replacement Sample or Report Requested: Yes No (circle or highlight group(s) above)
Person Notified: Date Notified: DEP/DOH Reviewing Official:

INORGANIC CONTAMINANTS

62-550.310(1)

Report Number / Job ID: A1801161001

6600347

2-550.310	(1)					PWS II) (From Page	1):66003	347	
Contam 1D	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certificatio
1040	Nitrate	10	mg/L	0.15	1	EPA 300.0	0.051	02/09/2018	20:29	E53076
1041	Nitrite	1	rng/L	0.053	U	EPA 300.0	0.053	02/09/2018	20:29	E53076
1005	Arsenic	0.010	mg/L	0.00020	1	EPA 200.8	0.000077	02/21/2018	14:57	E82574
1010	Barium	2	mg/L	0.0084		EPA 200.7	0.00083	02/21/2018	14:36	E82574
1015	Cadmium	0.005	mg/L	0.000064	U	EPA 200.8	0.000064	02/21/2018	14:57	E82574
1020	Chromium	0.1	mg/L	0.0016	U	EPA 200.7	0.0016	02/21/2018	14:36	E82574
1024	Cyanide	0.2	mg/L	0.0048	Ų	SM 4500-CN-E	0.0048	02/12/2018	11:10	E84589
1025	Fluoride	4.0	mg/L	0.19	1	EPA 300.0	0.075	02/09/2018	20:29	E53076
1030	Lead	0.015	mg/L	0.00024	U	EPA 200.8	0.00024	02/21/2018	14:57	E82574
1035	Mercury	0.002	mg/L	0.000050	U	EPA 245.1	0.000050	02/13/2018	08:20	E84589
1036	Nickel	0.1	mg/L	0.0060	U	EPA 200.7	0.0060	02/21/2018	14:36	E82574
1045	Selenium	0.05	mg/L	0.00058	U	EPA 200.8	0.00058	02/21/2018	14:57	E82574
1052	Sodium	160	mg/L	17		EPA 200.7	0.34	02/21/2018	14:36	E82574
1074	Antimony	0.006	mg/L	0.00011	U .	EPA 200.8	0.00011	02/21/2018	14:57	E82574
1075	Beryllium	0.004	mg/L	0.00040	U	EPA 200.7	0.00040	02/21/2018	14:36	E82574
1085	Thallium	0.002	mg/L	0.000057	U	EPA 200.8	0.000057	02/21/2018	14:57	E82574

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*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160. Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550 Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

SECON	DARY CONTAMINANTS				Re	port Number /	Job ID:	A1801161001	1	
62-550.32	20				P	WS ID (From P	age 1):	6600347	······	·····
Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.028	U	EPA 200.7	0.028	02/21/2018	14:36	E82574
1017	Chloride	250	mg/L	29	· ·	EPA 300.0	0.78	02/09/2018	20.29	E53076
1022	Copper	1	mg/L	0.0053	1	EPA 200.7	0.0032	02/21/2018	14:36	E82574
1025	Fluoride	2.0	mg/L	0.19	1	EPA 300.0	0.075	02/09/2018	20:29	E53076
1028	iron	0.3	mg/L	0.10	U	EPA 200.7	0.10	02/21/2018	14:36	E82574
1032	Manganese	0.05	mg/L	0.0019	U	EPA 200.7	0.D019	02/21/2018	14:36	E82574
1050	Silver	0.1	mg/L	0.00010	U	EPA 200.8	0.00010	02/21/2018	14:57	E82574
1055	Sulfate	250	mg/L	3.1	1	EPA 300.0	0.52	02/09/2018	20:29	E53076
1095	Zinc	5	mg/L	0.033	· U	EPA 200.7	0.033	02/21/2018	14:36	E82574
1905	Color	15	PCU	5.0		SM 2120 B	5.0	02/09/2018	08:25	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/08/2018	16:25	E53076
1925	pH	6.5 - 8.5	SU	7.69	Q	SM 4500H+B		02/08/2018	12:10	E53076
1930	Total Dissolved Solids	500	mg/L	330		SM 2540 C	10	02/14/2018	09:42	E53076
2905	Foaming Agents	0.5	mg/L	0.090	1	SM 5540 C	0.040	02/09/2018	10:15	E82001

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Page 4 of 5

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

VOLATILE ORGANICS

62-550.310(4)(a)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): ____6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2380	cis-1,2-Dichloroethylene	70	ug/L	0.32	U	EPA 524.2	0.32	0.5	02/10/2018	03:23	E82535
2955	Xylenes (total)	10,000	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2964	Dichloromethane	5	ug/L	0.44	U	EPA 524.2	0.44	0.5	02/10/2018	03:23	E82535
2968	o-Dichlorobenzene	600	ug/L	0.46	U	EPA 524.2	0.46	0.5	02/10/2018	03:23	E82535
2969	para-Dichlorobenzene	75	ug/L	0.26	U	EPA 524.2	0,26	0.5	02/10/2018	03:23	E82535
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	02/10/2018	03:23	E82535
2977	1,1-Dichloroethylene	7	ug/L	0.18	U	EPA 524.2	0,18	0.5	02/10/2018	03:23	E82535
2979	trans-1,2-Dichloroethylene	100	ug/L.	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2980	1,2-Dichloroethane	3	ug/L	0.36	U	EPA 524.2	0.36	0.5	02/10/2018	03:23	E82535
2981	1,1,1-Trichloroethane	200	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535
2982	Carbon tetrachloride	3	ug/L	0,23	U	EPA 524.2	0.23	0,5	02/10/2018	03:23	E82535
2983	1,2-Dichloropropane	5	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2984	Trichloroethylene	3	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2985	1,1,2-Trichloroethane	5	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2987	Tetrachloroethylene	3	ug/L	0.24	υ	EPA 524.2	0.24	0,5	02/10/2018	03:23	E82535
2989	Chlorobenzene	100	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2990	Benzene	1	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2991	Toluene	1,000	ug/L	0.22	U	EPA 524.2	0.22	0.5	02/10/2018	03:23	E82535
2992	Ethylbenzene	700	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2996	Styrene	100	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535

NOTE: Results indicating non-detection with a reported lab MDL > .5 µg/L will not be accepted for compliance.

Reporting Format 62-550.730

Effective January 1995; Revised February 2010

Page 5 of 5

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1, Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.



Advanced Environmental Laboratories, Inc.

Altamonte Springs: 380 Northlake Blvd., Suite 1048 - Altamonte Springs, FL 32701 - 407.937.1594 - Fax 407.937.1597 Gainesville: 4965 SW 41st Blvd. - Gainesville, FL 32608 - 352.377.2349 - Fax 352.395.6639

Jacksonville: 6681 Southpoint Pkwy - Jacksonville, FL 32216 - 904.363,9350 - Fax 904.363,9354

Miramar: 10200 USA Today Way - Miramar, FL 33025 - 954,889,2288 - Fax 954,889,2281

Tallahassee: 2639 North Monroe Street, Suite D - Tallahassee, FL 32303 + 850.219.6274 + Fax 850.219.6275 Tampa: 9610 Princess Palm Ave . Tampa, FL 33619 . 813.630.9616 . Fax 813.630.4327

Client Name:	US Water Services	Proje	ct Name	: The Wo	ods Subo	division		BOTTLE SIZE 8 TYPE											
Address:	4939 Cross Bayou Boulevard		. Number c					158 S ≿						A 1	01	114	11-	1	ц Ц
Nev	v Port Richey, FL 34652			660-034	7			0				<u>†</u>	2	A	101	011	10.	L	MB
Phone:	866-753-8292	Proje	ct Address	5,				ANALYSIS REQUIRED	ics					,					N
FAX:	727-849-4219	Specia	al Instr	uctions:					Jan	5			1	1	1	1	;	1	, d
Contact:	Melisa Rotteveel	101	2-1	.6				RE		ant									۲. ۲.
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PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler - please type or print legibly)

System Name: The Woods Subdivision		PWS I.D. #: 6600347
System Type (check one):	Nontransient Noncommunity	Transient Noncommunity
Address: US Hwy 301 & CR 677	، 	
City: St. Catherine	ZIP Code: 33	3597
Phone # 866-753-8292 Fax #: 727-849-4219	E-Mail Address: mrotteveel@u	Iswatercorp.net
SAMPLE INFORMATION (to be completed by sampler)		
Sample Number: 1-41802833001 Sam	iple Date: 04 06 18	Sample Time: 1215 AM PM dires on
Sample Location (be specific) :POE		Sample Time:AM M dircle on Location Code:
Disinfectant Residual (Required when reporting results for triha	Iomethanes and haloacetic acids): I.D mg	
Sample Type (Check Only One)	· •	nple (Check all that apply)
	Routine Compliance with 62-550	Replacement (of Invalidated Sample)
Entry Point (to Distribution)	Confirmation of MCL Exceedance*	Special (not for compliance with 62-550)
Plant Tap (not for compliance with 62-550)	Composite of Multiple Sites**	Clearance (permitting)
Raw (at well or intake)	Other:	
Max Residence Time	Sampling Procedure Used or Other Com	ments:
Ave Residence Time	A	
Near First Customer	Gross N	pha Hads
	See 62-550 500(6) for requirements and restriction And 62-550.512(3) for nitrate or nitrite exceeds	ances. attach a results page for each site
i i i	SAMPLER CERTIFICATION	N°
, lucas link	Operator	
(Print Name)	(Print	Title), do HEREBY CERTIFY
that the above public water system and sample collection infor	mation is complete and correct.	
Signature:	Date:	04/06/18
Certified Operator # 021368 Phone #: 866-753-829	Samp	ler's Fax #:
Sampler's E-mail: MRotteveel@USWaterCorp.Net	· · · · · · · · · · · · · · · · · · ·	

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)
Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018
ATTACH CURRENT DOH ANALYTE
Address: 380 North Lake Blvd., Suite 1048Altamonte Payments: P.O. Box Phone #: (407)937-1594
Were any analyses subcontracted? X Yes No If yes, please provide DOH certification numbers: E84025
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *
ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 04/09/2018
PWS ID (From Page 1):6600347 Sample Number (From Page 1): A1802833001 Lab Assigned Report # or Job A1802833
Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):
InorganicsSynthetic OrganicsVolatile OrganicsDisinfection ByproductsRadionuclidesSecondariesAll Except AsbestosAll 30All 21TrihalomethanesX Single SampleAll 14PartialAll Except DioxinPartialHaloacetic AcidsQtrly Composite**PartialNitratePartialChloritePartialPartialPartialNitriteDioxin OnlyBromateBromate
LAB CERTIFICATION
I, Brandon O'Hara , Client Services Manager , do HEREBY CERTIFY
(Print Name) (Print Title)
that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference
Signature: Brandon O Hava Date: 04/24/2018
 * Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services. ** Please provide radiological sample dates & locations for each quarter.
CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)
COMPLIANCE DETERMINATION (to be completed by DEP or DOH attach notes as necessary)
Sample Collection & Analysis Satisfactory: Yes No Replacement Sample or Report Requested: Yes No (circle or highlight group(s) above)
Person Notified: Date Notified: DEP/DOH Reviewing Official:

.

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - please type or print legibly)

Lab Name:KNL Environmental Testing Flor	ida DOH Certification #: E84025	Certification Expiration Date: June Renewal
	ATTACH CURRENT DO	H ANALYTE SHEET*
Address: 3202 N. Florida Ave. Tampa, FL 33603	Phone #: 813-229-2879)
Were any analyses subcontracted? Yes XNo If yes	, please provide DOH certification number(s):	
	ATTACH DOH ANALYTE S	SHEET FOR EACH SUBCONTRACTED LAB*
ANALYSIS INFORMATION (to be completed by lab) Date		
PWS ID (From Pg 1): 6600347 Sample # (From P	g 1): <u>A 1802833001</u> Lab	D Assigned Report # or Job ID: 18:5441
Group(s) Analyzed & Results attached for compliance wi	h Chapter 62-550, F.A.C. (Check all that apply):	
Inorganics Synthetic Organics Vola All Except Asbestos All 30 All Partial All Except Dioxin Prive Nitrate Partial Prive Nitrite Dioxin Only Nitrite	tile Organics Disinfection Byproducts 1 21	Radionuclides Secondaries Single Sample All 14 Qtrly Composite** Partial
Asbestos	LAB CERTIFICATION	
I James W Haves	Laboratory Director	, do HEREBY CERTIFY
I, James W. Hayes (Print Name)	(Print Title)	, do HEREBY CERTIFY
(Print Name) that all attached analytical data are correct and unless noted me	(Print Title) bet all requirements of the National Environmental	Laboratory Accreditation Conference (NELAC).
(Print Name) that all attached analytical data are correct and unless noted me	(Print Title) bet all requirements of the National Environmental	Laboratory Accreditation Conference (NELAC).
(Print Name) that all attached analytical data are correct and unless noted me Signature: Failure to provide a valid and current Florida DOH lab certifica possible enforcement against the public water system for failu Please provide radiological sample dates & locations for each	(Print Title) Beet all requirements of the National Environmental Date: ation number and a current Analyte Sheet for the a ure to sample, and may result in notification of the I is quarter.	Laboratory Accreditation Conference (NELAC). -23 - 18 Attached analysis results will result in rejection of the report DOH Bureau of Laboratory Services.
(Print Name) that all attached analytical data are correct and unless noted me Signature: Failure to provide a valid and current Florida DOH lab certifica possible enforcement against the public water system for failure Please provide radiological sample dates & locations for each CONSTRUCTION & NOTIFICATION	(Print Title) eet all requirements of the National Environmental Date: ation number and a current Analyte Sheet for the a ure to sample, and may result in notification of the f	Laboratory Accreditation Conference (NELAC). -23 -1 8 Attached analysis results will result in rejection of the report DOH Bureau of Laboratory Services. NITRITE MCL EXCEEDANCES
(Print Name) that all attached analytical data are correct and unless noted me Signature: * Failure to provide a valid and current Florida DOH lab certific: possible enforcement against the public water system for failu ** Please provide radiological sample dates & locations for each CONFIRMATION & NOTIFICATION NON-DETECTS ARE TO BE REPORTED AS COMPLIANCE DETERMINATION (to be completed by DEF	(Print Title) eet all requirements of the National Environmental Date: ation number and a current Analyte Sheet for the a irre to sample, and may result in notification of the I in quarter. IS REQUIRED WITHIN 24 HRS FOR NITRATE OR I THE MDL WITH A "U" QUALIFIER. (Non-detects repo P or DOH attach notes as necessary)	Laboratory Accreditation Conference (NELAC). -23-18 Attached analysis results will result in rejection of the report DOH Bureau of Laboratory Services. NITRITE MCL EXCEEDANCES prited as "BD!," or with a "<" are not acceptable.)
(Print Name) that all attached analytical data are correct and unless noted me Signature: Failure to provide a valid and current Florida DOH lab certific: possible enforcement against the public water system for failure Please provide radiological sample dates & locations for each CONFIRMATION & NOTIFICATION NON-DETECTS ARE TO BE REPORTED AS	(Print Title) eet all requirements of the National Environmental Date: ation number and a current Analyte Sheet for the a ure to sample, and may result in notification of the I i quarter. IS REQUIRED WITHIN 24 HRS FOR NITRATE OR I THE MDL WITH A "U" QUALIFIER. (Non-detects repo P or DOH attach notes as necessary) Replacement Sample of	Laboratory Accreditation Conference (NELAC). -23-18 Attached analysis results will result in rejection of the report DOH Bureau of Laboratory Services. NITRITE MCL EXCEEDANCES pried as "BDL," or with a "c" are not acceptable.) or Report Requested (circle or highlight group(s) above)

Page 2 of 9

KNL Environmental Testing 3202 N. Florida Ave. Tampa, FL 33603

Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

RADIONUCLIDES

62-550.310(6)

Client ID: AEL-Altamonte A1802833001 POE

KNL Report Number/Job ID: 18.3491 PWS ID(From Page 1): 6600347

			000001									
Contam ID	Contam Name	MCL	Units	Analysis	Qualifier	Analytical	Lab	RDL	Analysis	Analysis	Analysis	DOH Lab
		-		Result	т.	Method	MDL		Error	Date	Time	Certification #
4002	Gross Alpha (incl Uranium)	15 ***	pCi/L	4.1	I	EPA 900.0	1.8	3	0.7	4-19-18	1605	E84025
4030	Radium-228	5	pCi/L	0.7	U	EPA Ra-05	0.7	1	0.4	4-20-18	1506	E84025

Reporting Format 62-550.730

Effective January 1995, Revised February 2010.

* Qualifier Codes: U = indicates that the compound was analyzed for but not detected.

I = the reported value is between the laboratory detection limit and the laboratory practical quantitation limit.

** If the result exceeds 5 pCi/L, a measurement for radium-226 is required. Uranium is reported separately under Contam ID 4006.

*** If the results exceed 5 pCi/L, a measurement for radium-226 is required. If the results exceed 15 pCi/L, a measurement for Combined Uranium must be reported separately. The DEP/DOH will subtract the U value from the Gross Alpha (ID 4002) to determine compliance with MCL for Gross Alpha (Excl.U) of 15 pCi/L. If the result for ID 4002 Gross Alpha (incl.Uranium) does not exceed 15 pCi/L, Combined Uranium need not be measured nor reported.

**** If using Uranium testing methods ASTM DS174 or EPA 200.8 only, then Analysis Error need not be reported.

Test results meet all requirements of the NELAC standards. Contact person: Jim Hayes (813) 229-2879.

James W. Hayes

James W. Hayes Laboratory Director

Approved by:

Chain of Custody

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See Pages 4 for Instructions.

Public Water System	(PWS) Informat	ion							
PWS Name:	The Woods					PWS Identification I	Number:	6600347	
PWS Type:	Community	Non-Transient Non-Com	nunity 🗌 .	Transient Non-Comr	nunity	Consecutive			
Number of Service Connec	tions at End of Month:	78			Total	Population Served at I	End of Month:	216	
PWS Owner:	U.S. Water Services C	Corp.							
Contact Person:	Ron DeRossett	-				ct Person's Title:	Operation M	lanager	
Contact Person's Mailing A		1939 Cross Bayou Blvd.			City: New Port Rick	State: Florida		Zip Code:	34652-3434
Contact Person's Telephone	and the second	04.540.9765			Conta	ct Person's Fax Numb	er: 727.849.421	9	
Contact Person's E-Mail Ac		derossett@uswatercorp.	net						
Water Treatment Pl			·						
Plant Name:	The Woods					Plant Telephone Nur	mber:	866.753.82	92
Plant Address:	CR 678				City: Webster	State: Florida		Zip Code:	33597
Type of Water Treatment by		Raw Ground Water	Purchased Fir	nished Water					
Permitted Maximum Day C				92,000	·				
Plant Category (per subsect						lass (per subsection 6			
Licensed Operators		Name	State of Contract of Contract	License Class	License Number		Day(s) / Shift	(s) Worked	
Lead/Chief Operator:	Ron DeRossett			A	3531	Operation Manager	Days 1st Shift		
Other Operators:	Herbert Brooks Shelley	<u>y</u>		с	23239	Operator	Days 1st Shift		
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A DESCRIPTION OF THE OWNER OF THE			<u></u>						
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II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. 1 also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, 1 agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date

Ron DeRossett

Printed or Typed Name

A-3531 License Number

U11: DUILS DU	PWS I	D:			6600347		Plant Name:	The Woods				·			
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24 X 24.0 19,200 1.8 1.5 25 X 24.0 12,500 1.7 1.3 26 X 24.0 12,500 1.3 1.0 27 X 24.0 8,100 1.4 1.1 1.0 28 X 24.0 12,900 1.3 1.0 1.0 29 X 24.0 9,500 0.9 0.6 0.6 30 X 24.0 14,300 0.8 0.5 0.5	23		24.0	11,700		1.7								1.4	
25 X 24.0 12,500 1.7 1.3 26 X 24.0 12,500 1.3 1.0 27 X 24.0 8,100 1.4 1.1 28 X 24.0 12,900 1.3 1.0 29 X 24.0 9,500 0.9 0.6 30 X 24.0 14,300 0.8 0.5	T			the second s		1.8									
26 X 24.0 12,500 1.3 1.0 1.0 27 X 24.0 8,100 1.4 1.1 1.1 28 X 24.0 12,900 1.3 1.0 1.0 28 X 24.0 9,500 0.9 0.0 0.6 30 X 24.0 14,300 0.8 0.5 0.5	1818 82.0 S No. 2.													the second s	······································
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29 X 24.0 9,500 0.9 1.0 30 X 24.0 14,300 0.8 0.5 31 24.0 14,300 0.8 0.5	2010/2012/01/2017/2017												°	1.1	
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31 24.0														0.6	
	and the state of t	<u>x</u>		14,300		0.8								0.5	
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vgerage 11.351	otai Vgerage	401042.11156.101 11157	2420 E 1998												

 Maximum
 25,400

 * Refer to the instructions for this report to determine which plants must provide this information.

May, 2018



See Pages 4 for Instructions.

1. General Information for the Month/Year of:

A. Public Water System (PWS) Information

PWS Name:	The Woods						PWS Identification Nur	her:	6600347	······································
PWS Type:	✓ Community	Non-Transient Non-Com	imunity	Transient Non-Com	munity	11	Consecutive		0000347	
Number of Service Connec	tions at End of Mont				i.		Population Served at End	of Month	216	
PWS Owner:	U.S. Water Services	s Corp.							410	
Contact Person:	Ron DeRossett			······································		Conta	t Person's Title:	Operation Ma	nager	
Contact Person's Mailing A	\ddress:	4939 Cross Bayou Blvd.		· · · · · · · · · · · · · · · · · · ·	City:	New Port Rich	in the second	optimientin	Zip Code:	34652-3434
Contact Person's Telephone	e Number:	904.540.9765					t Person's Fax Number:	727.849.4219	the second s	34032-3434
Contact Person's E-Mail A		rderossett@uswatercorp	o.net					/2/.0(2.121)		
B. Water Treatment Pl	ant Information	3								
Plant Name:	The Woods						Plant Telephone Number		866.753.82	97
Plant Address:	CR 678				City:	Webster	State: Florida		Zip Code:	33597
Type of Water Treatment b	y Plant:	Raw Ground Water	✓ Purchased Fir	nished Water		•			Traip code.	55597
Permitted Maximum Day C	Dperating Capacity of	Plant, gallons per day:		92,000						w
Plant Category (per subsect	tion 62-699.310(4), F	A.C.): IV	1		1	Plant Cl	ass (per subsection 62-69	9310(4) FAC	к <u>С</u>	
Licensed Operators	CONTRACTOR OF STREET,	Name		License Class	Licen	se Number		ay(s) / Shift(s		CONTRACTOR OF THE
Lead/Chief Operator:	Ron DeRossett	······		A				ys 1st Shift	<u>, norred</u>	
Other Operators:	Herbert Brooks Shel	lley		с	1			ys 1st Shift		
					1			<u>, , , , , , , , , , , , , , , , , , , </u>		
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CURRENT AND DESCRIPTION										
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									Abor	
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IL Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. 1 also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

স en Signature and Date

Ron DeRossett

Printed or Typed Name

A-3531 License Number

DEP Form 62-555. 900(3)Alternate

Page 1

PWS I	D:			6600347		Plant Name:	The Woods		***************************************		· · · · · · · · · · · · · · · · · · ·		•	
	aily Data	a for the N	Month/Year	of:		May, 2018								
			g Virus Inacti					*****						
1		-	-		· · · · · · · · · · · · · · · · · · ·	hlorine	Chlorine Di	oxide	☐ Ozone	Coml	oined Chlori	ne (Chlorar	nines)	
-	traviolet R			er (Describe)										
Type	of Disinfe	ctant Resi	dual Maintai	ined in Dist	ribution System:	🔽 Free Chie	orine Г	Combir	ed Chlorine	(Chloramine	:s) 「	Chlorine I	Dioxide	
	the regard		19. De 19. C. C.		T Calculations, o	LIV Dose to	Demostate	Four-Log	Virus Inac	tivation if			THE REAL PROPERTY OF	
		2007 X 1112 017		The second			ulations			treation, in a		Dose	Contraction of the	
Line		「「「「「「」」	- Bactory		1000 C	- Cit Cuk		Contraction of			UY			
13:46)			and the decay	- Statements			Lowest CT		9.04 ¹		Project and	Column 1		
	di de la com				One of the second second	Disinfectant	Provided	USBRE PERSON		AND STREET		3804a () 24		
	Days Plant Staffed or		Net Quantity		Lowest Residual Disinfectant	Contact Time	Before or at		1998 State	and the second			Lowest Residual	
0.00	Visited by	WINE COMMAN	of Finished	Called Street	Concentration (C)	(T) at C. Measurement	First Customer	ili de est		the fact of the second	Lowest	Minimum UV Dose	Disinfectant	
Day of	Operator	Hours plant	512 GOOD 000 000 000 000 000 000 000 000 000		Before or at First	Point During	During Peak		Constant of the second second	Minimum	Operating	Required,	Concentration at Remote Point in	Emergency or Abnormal Operating
the	(Place	in	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of	pH of Water.	CT Required,	UV Dose,	mW-	Distribution	Conditions; Repair or Maintenance Work that Involves Taking Water System Components
Month	" "X")	Operation	gal.	Rate, gpd.	Peak Flow, mg/L	minutes	min/L	Water, ^o C	if Applicable	mg-min/L	mW-sec/cm ¹	sec/cm ²	System, mg/L	Out of Operation
<u>1</u>	x	24.0			1.3								1.0	
2	X	24.0	17,000		2.3			·					1.8	
3	X	24,0	9,700	_	2.1								1.6	
4		24.0	9,700											
5	X	24.0	11,900		2.2								2.1	
<u>6</u> 7	x	24.0 24.0	11,900	ļ	1.3									
8	X	24.0			2.1						·		0.9	
9	<u> </u>	24.0	23,200		1.2								1.8	
10	x	24.0	22,000		1.6								<u>1.0</u> 1.3	· · · · · · · · · · · · · · · · · · ·
11	x	24.0	7,500		2.4						· · · · · · ·		1.7	
12	Х	24.0	12,650		1.7								1.4	
13		24.0	12,650						·····					
14	X	24.0	22,600		1.2								0.8	
15	х	24.0	30,000		2.1						:		1.6	
16	X	24.0	18,600		1,9	·····							1.0	
17 18	X X	24.0	25,300 25,600		1:3								1.0	-
10	X	24.0 24.0	25,600		1.4								1.1	
20		24.0	25,750		0.1						······		1.2	
21	x	24.0	25,000		1.3								1.0	······································
22	x	24.0	12,400		2.4								1.7	· · · · · · · · · · · · · · · · · · ·
23	X	24.0	12,200	Í	1,1								0.8	
24	X	24.0	9,000		1.3								1.0	
25	x	24.0	11,700		1.1								0.7	
26	X	24.0	11,250		1.5								1.0	
27		24.0	11,250											
28	<u> </u>	24.0	10,000		1.1								0.7	
29	<u>x</u>	24.0	27,000		1.2					·····		1	1.0	
<u>30</u> 31	<u>x</u>	24.0 24.0	7,100		0.9			·····					0.7	
<u> </u>		24.0] (8.9.59-4583	498,400			<u> </u>							0.6	:
Lunai Avoeraai	<u>a de la constanta (1886)</u> 3 de las de las de las des		498,400											

Maximum 30,000

* Refer to the instructions for this report to determine which plants must provide this information.

June, 2018



See Pages 4 for Instructions.

I. General Information for the Month/Year of:

A. Public Water System (PWS) Information

PWS Name: The	e Woods		· · · · · · · · · · · · · · · · · · ·			PWS Identification N	umber:	6600347	· · · · · ·
PWS Type:	Community	Non-Transient Non-Con	nmunity 🗌 Tr	ransient Non-Com	nunity	Consecutive			
Number of Service Connections	s at End of Month:	78			Total	Population Served at E	nd of Month:	216	· · · · ·
PWS Owner: U.S	S. Water Services Co	ф.							
Contact Person: Ror	n DeRossett	· · ·			Conta	ct Person's Title:	Operation Ma	inager	-
Contact Person's Mailing Addre	ess: 49	39 Cross Bayou Blvd.			City: New Port Rich	State: Florida	·	Zip Code:	34652-3434
Contact Person's Telephone Nur	mber: 90	4.540.9765		·	Conta	ct Person's Fax Numbe	r: 727.849.4219)	
Contact Person's E-Mail Addres	ss: <u>rd</u>	erossett@uswatercorr	<u>p.net</u>						
. Water Treatment Plant	Information	·							
Plant Name: The	e Woods				······································	Plant Telephone Nun	ıber:	866.753.829	2
Plant Address: CR	678				City: Webster	State: Florida		Zip Code:	33597
Type of Water Treatment by Pla	int:	✓ Raw Ground Water	✓ Purchased Fini	shed Water					
Permitted Maximum Day Opera	ating Capacity of Pla	nt, gallons per day:		92,000					
Plant Category (per subsection 6	62-699.310(4), F.A.C	C.): I	V		Plant C	lass (per subsection 62	-699.310(4), F.A.C.): C	
Licensed Operators		Name		License Class	License Number	The second second second	Day(s) / Shift(s	s) Worked	
Lead/Chief Operator: Ron	n DeRossett			Ă	3531	Operation Manager	Days 1st Shift		
Other Operators: Her	bert Brooks Shelley	· · · · · · · · · · · · · · · · · · ·		C .	23239	Operator	Days 1st Shift		
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		· · · · · · · · · · · · · · · · · · ·							
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IL Certification by Lead/Chief Operator

1, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date

Ron DeRossett Printed or Typed Name A-3531 License Number

PWS I):			6600347		Plant Name:	The Woods							
	aily Data	for the M	lonth/Year	of:		June, 2018					·····			
			g Virus Inactiv		al: 🔽 Free C									
						niorine	Chlorine Di	oxide	☐ Ozone	[Comb	ined Chlori	ne (Chlorar	nines)	
F	traviolet R			r (Describe):										
Type of	of Disinfe	ctant Resid	lual Maintai	ned in Distr	ibution System:	🔽 Free Chic	orine [Combin	ed Chlorine	(Chloramine	s)	Chlorine I	Dioxide	
				· · · ·	T Calculations, or	UV Dose, to	Demostate l	Four-Log	Virus Inac	livation, if a	Applicable'	t installing		
al an isan				and the second			ulations	Sector Sector	and the second se		'UV	Dose		
2 Santa		Percipation of the second	아이템 수술 수 물	Property and the				10 million	en de la completion Autorité					
2013 Billion	an interio	Breezen.				Disinfectant	Lowest CT Provided	second.						
10115116-1910 10115116-1910	Days Plant	() (Second shift)	- Astronomic	upan na di n	Lowest Residual	Contact Time	Before or at	Contraction of the second	Collinson - Alle	a di na di na seconda di n Seconda di na seconda di na		ta anna an	Lowest Residual	
制度制度	Staffed or		Net Quantity		Disinfectant	(T) at C	First		And Road			Minimum	Disinfectant	
	Visited by	a contracting	of Finished	an a	Concentration (C)	Measurement	Customer	a ear abraidh			Lowest	UV Dose	Concentration at	Emergency or Abnormal Operating
Day of		Hours plant	Water		Before or at First	Point During	During Peak		and the second	Minimum	Operating	Required,		Conditions; Repair or Maintenance Work that
the	(Place	in	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of	pH of Water,	CT Required,	UV Dose,	mW-	Distribution	Involves Taking Water System Components
Month	*X*)	Operation	gal.	Rate, gpd	Peak Flow, mg/L	minutes	min/L	Water, C	if Applicable	mg-mm/L	mW-sec/cm ²	sec/cm ⁴	System, mg/L	Out of Operation
2	X X	24.0 24.0	8,100 11,100		2.4	······							1.7	
3	X	24.0	12,500		2.1								1.6	
4 *	x	24.0	9,500		2.3						·····		1.8	· · · · · · · · · · · · · · · · · · ·
5	х	24.0	8,100		1.7			1					1.4	
6	Х	24.0	9,800		1.8	-		1					1.5	
7	X	24.0	14,000		1.6								1.2	
8	x	24.0	9,700		1.5							ļ	1.1	
9		24.0	9,700									<u> </u>		
		24.0	9,700		1.4								1.0	
11 12	<u>x</u>	24.0 24.0	9,800 17,100		1.4			<u> </u>		. <u></u>	<u>.</u>	<u> </u>	1.0	· ·
13	X	24.0	18,500		1.6					1		h	1.1	
14	x	24.0	10,200		1.5		· · · · · · · · · · · · · · · · · · ·	<u> </u>				1	4.1	······································
15	X	24.0	7,000		1.4							T	1.0	······································
16	Х	24.0	6,900		1.3								1.0	
17		24.0	6,900									<u>.</u>		
18	X	24.0	11,000		1.4		· · · · · · · · · · · · · · · · · · ·						A	BWN
19	X	24.0	9,000		1.8		,	 			<u> </u>	<u> </u>	<u>1.3</u> 0.9	
20 21	X X	24.0 24.0	10,300 8,400		1.2 1.1									Rescinded
22	$\frac{x}{x}$	24.0	9,000		2.0			<u> </u>	·			+	1.6	
23	X	24.0	8,100		2.2		ļ						1.7	
- 24		24.0	8,100					1	1				1	<u></u>
25	Х	24.0	7,300		1.1								0.7	
26	Х	24.0	23,000		1.8			Į	Į			ļ	1.3	
27	X	24.0	7,600		1,3			ļ				ļ	1.0	
28	X	24.0	1,110		1.7				 				1,3	
29 30	X X	24.0	9,500		1,9 1.6			<u> </u>	 			<u> </u>	1.5	
30 31	× ×	24.0 24.0	10,000		1.0			 				+	1.2	
Total	CARCELLAN	24.0	301,010	I			L	L	J	L.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	I		1	1
Avgerag			10,034											
Maximu		A CHARLES	23,000											

* Refer to the instructions for this report to determine which plants must provide this information.



See Pages 4 for Instructions.

I. General Information for the Month/Year of: July, 2018

A. Public Water System (PWS) Information

PWS Name:	The Woods		<u>inder men er er</u>		·····	PWS Identification Numb	ber: 660034	7
PWS Type:	Community	Non-Transient Non-Corr	nmunity T	ransient Non-Com	nunity	Consecutive		
Number of Service Connec	ctions at End of Month	n: 78			Tota	I Population Served at End c	of Month: 216	
PWS Owner:	U.S. Water Services	Corp.						-
Contact Person:	Ron DeRossett				Con	tact Person's Title:	Operation Manager	· · · · · · · · · · · · · · · · · · ·
Contact Person's Mailing A	Address:	4939 Cross Bayou Blvd.			City: New Port Ri	ch State: Florida	Zip Co	le: 34652-3434
Contact Person's Telephon	e Number:	904.540.9765			Con	tact Person's Fax Number:	727.849.4219	
Contact Person's E-Mail A	ddress:	rderossett@uswatercorr	<u>o.net</u>					
B. Water Treatment Pl	ant Information							
Plant Name:	The Woods					Plant Telephone Number	866.75	3.8292
Plant Address:	CR 678				City: Webster	State: Florida	Zip Co	le: 33597
Type of Water Treatment b	y Plant:	Raw Ground Water	✓ Purchased Fin	ished Water				
Permitted Maximum Day (Operating Capacity of	Plant, gallons per day:	· · · · · · · · · · · · · · · · · · ·	92,000				
Plant Category (per subsec	tion 62-699.310(4), F.	A.C.): P	V		Plant	Class (per subsection 62-699	9.310(4), F.A.C.): C	
Licensed Operators		Name		License Class	License Numbe	r Di	ay(s) / Shift(s) Worke	sd in the second state
Lead/Chief Operator:	Ron DeRossett			A	3531	Operation Manager Day	ys 1st Shift	
Other Operators:	Sharon Purviance			С	13268	Supervisor		
	Herbert Brooks Shell	ley		С	23239	Operator Day	rs 1st Shift	
en de la companya de							en e	
 Main The Source of Control of C							······································	
n aller de la tradition de la serie le chemistrations autorisations de la serie	1			1	·····	1	<u></u>	
and show to deal the second second second second					a the second		<u> </u>	<u>an in a sea an in an an</u>
				1	·····	- <u> </u>		
and the second secon	Lauran and the second second second							

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

universe 8/6/2018 Signature and Date

Sharon Purviance Printed or Typed Name C - 13268 License Number

PWS	D:			6600347		Plant Name:	The Woods					······································		
	Daily Date	a for the N	Ionth/Year	of		July, 2018								
1		-	-	ivation/Remov	<i>r</i>	Chlorine M	Chlorine Di	ioxide	C Ozone	Com	bined Chlori	ine (Chlora	mines)	
TLL D	ltraviolet F	Radiation	☐ Oth	er (Describe)	:	1								
Type	of Disinfe	ctant Resid	lual Mainta	ined in Dist	ibution System:	Free Chk	orine Γ	Combir	ned Chlorine	(Chloramine	es)	Chlorine l	Dioxide	
	59 S	states of particular in	1994 to Marine		T Calculations, or						• ·			
an a		的制度工程	Chief States (1988)	and the second se	r calculations, of			roat-Lo		uvation, n.				
No.	Les Transie			Sept Hereiter	A DECEMBER OF STREET	CT Calo	utations	1 - Germania	Contraction of the	07215700630410119	UV UV	Dose	and the second	
New Street				and the second se	all a star management	Hards Control Balling	Lowest CT	See City	The designment	The beneficial strength of the		Untilgener land i		
10101.5	And realizing	030002319629			计算机 建金属化的生物化的	Disinfectant	Provided		tour fullet and			and the states	ACCESSION REPORTS	
1	Days Plant			an a	Lowest Residual	Contact Time	Before or at	THE SOURCES	1980 - 1996 - 1080	h balan Sterra	120.5 12 10		Lowest Residual	
(Thiss)	Staffed or		Net Quantity	all the state of the second	Disinfectant	(T) at Ĉ	First	Methodologie				Minimum	Disinfectant de	
	Visited by		ofFinished	Aller and a state of the second s	Concentration (C)	Measurement	Customer				Lowest	UV Dose	Concentration at	Emergency or Abnormal Operating
Day of	Operator	Hours plant	Water	Cold Physics on the	Before or at First	Point During	During Peak	wind the		Minimum	Operating.	Required,	Remote Point in	Conditions; Repair or Maintenance Work that
the	*(Place "X")	in	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	a chup or	pH of Water,	CI Required,		mW-	Distribution	Involves Taking Water System Components
Month		Operation 24.0	gal. 10,000	Rate, gpd.	Peak Flow, mg/L	minutes	min/L	water, C	if Applicable	nig-min/L -	mW-see/cm	sec/cm ²	System, mg/L	Out of Operation
2-	x	24.0	8,000		2.0			<u> </u>					1.5	
3.3.3	X	24.0	7,700	<u> </u>	1.8			<u> </u>					1.3	
4	X	24.0	11,400		1.7						 	1	1.3	
5	X	24.0	8,800	1	1.5								1.1	
6	X	24.0	7,200	1	1.6			1				1	1.3	· · · · · · · · · · · · · · · · · · ·
7.00	x	24.0	7,900		1.5			i	1			1	1.2	
8		24.0	7,900									-		
9	X	24.0	8,000		1.2	a sa			1	·	1	1	0.9	
10	X	24.0	25,000		2.0					······		1	1.7	
- 11	X	24.0	6,400	· · · · · ·	2,0				T			1	1.8	
12	X	24,0	6,300		2.1			[1		1.8	a de la constante de la constan
13	X	24.0	15,500		1.1								0.9	
14	X	24.0	6,900		1.5								1.1	
> 15		24.0	6,900											
16	X	24.0	7,700		1.0		-						1.0	
17	X	24.0	9,300		2.0							<u></u>	1.7	an a
18 19	X X	24.0 24.0	8,700		1.9			<u> </u>			Į		1.6	:
20	X	24.0	7,700 8,800		2.2						ļ	-	2.0	
20	× X	24.0	10,800		2.0							1	1.9	
22		24.0	10,800								<u> </u>	+	1.7	
23	x	24.0	6,200		2.1						<u> </u>		1.6	
24	x	24.0	19,200		1.5	:							1.1	
25	x	24.0	13,200		1.6	· · · · · · · · · · · · · · · · · · ·					1	1	1.2	
26	x	24.0	7,400		1.7						1	t ····	1.3	
27	x	24.0	10,100		1.1							1	1.4	
28	X	24,0	8,150		1.7						1	T.	1.5	
29	1	24.0	8,150				H.,					1		
30	X	24.0	12,000		1.4						I		1.0	
31	<u>x</u>	24.0	11,000		1,5				I				1.2	
Fotal		電機調測中	303,100											
Avgerag		的复数使用的构成	9,777											

 Avgerage
 9,777

 Maximum
 25,000

* Refer to the instructions for this report to determine which plants must provide this information.



See Pages 4 for Instructions.

. General Information for the Month/Year of:

August, 2018

A. Public Water System (PWS) Information

PWS Name: The	ne Woods						PWS Identification	Number:	6600347	
	Community	Non-Transient Non-Comm	unity T	ransient Non-Com	munity		Consecutive			
Number of Service Connections		78				Total	Population Served at	End of Month:	216	
	S. Water Services C									
	on DeRossett	S. P.	<u></u> , <u></u>			Conta	ct Person's Title:	Operation Man	ager	
Contact Person's Mailing Addre		939 Cross Bayou Blvd.			City:	New Port Rich	State: Florida		Zip Code:	34652-3434
Contact Person's Telephone Nut		04.540.9765	alanania		*	Conta	ct Person's Fax Num	ber: 727.849.4219		
Contact Person's E-Mail Addres		derossett@uswatercorp.i	net							
. Water Treatment Plant										
	re Woods			······································			Plant Telephone Nu	mber:	866.753.829	2
	R 678			<u></u>	City:	Webster	State: Florida		Zip Code:	33597
Type of Water Treatment by Pla		✓ Raw Ground Water	✓ Purchased Fin	ished Water	.l. <u> </u>					
Permitted Maximum Day Opera		and the second		92,000		×.				
					T	Plant C	lass (per subsection (62-699.310(4), F.A.C.)	: C	
Plant Category (per subsection	and a second	unit.		License Class	Lice		Contraction of the local sectors of the local secto			14.195
Licensed Operators		. South and the states of the second		C.		13268	Utility Manager			
Lead/Chief Operator: Sha			1		<u> </u>	23239	Operator	Days 1st Shift		
Other Operators: Her	erbert Brooks Shelle	y		<u> </u>		\$ 6.4 C				
		<u></u>			+			· ·	n	
					<u> </u>					
						· · ·				
Network States										·.··
					<u></u>					1.5
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		·			ļ		<u> </u>			
A DESCRIPTION OF THE REAL PROPERTY OF THE REAL PROP							<u> </u>			

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Pullioner 9/7/18 Signature and Date

Sharon Purviance Printed or Typed Name C - 13268

License Number

••••

PWS	D:			6600347		Plant Name:	The Woods				·			
	Daily Dat	a for the N	Ionth/Year	of:		August, 2018								
			g Virus Inacti		-l Pro	F								
						hlonne	Chlorine Di	oxide	C Ozone	Com	bined Chlori	ne (Chlorar	nines)	
+	ltraviolet I			er (Describe)							·······			
Type	of Disinfe	ctant Resid	dual Maintai	ned in Distr	ibution System:	Free Chl	orine Г	Combin	ed Chlorine	(Chloramine	es) 🔽	Chlorine I	Dioxide	
0.00			The second s	C	T Calculations, or	UV Dose, to	Demostate I	Four-Log	Virus Inac	tivation if	Applicable		- CARACTER	
	Contraction of the			STARING STAR		CT Cal				P BR AN ADDA VA		Dose	Contraction of the second second	
Sec. Base	2010 Ballion 1980 B		्राम्यान्त्रप्रमान् स्थान् स्थलन	A PRIMARY AND A PRIMA	and the second se	AND DESIGNATION & COM		NED HALL		5.10000 2010/00/00/00/00/00/00/00/00/00/00/00/00/				
1 Series		1920 - March		Hith Marken	Contraction of the second		Lowest CT	18660 (A. 1966) A Marca	Statistics.	CONTROL FRAME	Constant in the	A CONTRACTOR OF THE OWNER OF	Contract relation from the	
a the dr	Danie Dia		Contractory of the	and the second second		Disinfectant	Provided	Constanting of the	Real Contractor		Statistic Consider	and the second	No. (Service)	and the second sec
and the state	Days Plan Staffed or		Net Quantity	and the state of the	Lowest Residual Disinfectant	Contact Time (T) at C	Before or at First	States and the second second			in a statistic	Minimum	Lowest Residual	
31.9	Visited by	dieland op and	of Finished		Concentration (C)	Measurement	Customer		t-sale (A Second and the	Lowest	UV Dose	Disinfectant Concentration at	Emergency or Almormal Operating
Day of		Hours plant		的目的時代的	Before or at First	Point During	During Peak	South Contraction	AND COLUMN	Minimum .	Operating	Required,		Conditions, Repair or Maintenance Work the
the	(Place	in	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of	pH of Water,	CT Required.	UV Dose,	mW-	Distribution	Involves Taking Water System Components
Month	"X")	Operation	gal.	Rate, gpd.	Peak Flow, mg/L	minutes	min/L	Water, ⁰ C	if Applicable	mg-min/L	mW-sec/cm ²	sec/cm ²	System, mg/L	Out of Operation
1	X	24.0	9,000		1.9			·			1		1.6	
2	X	24.0	7,600		1.8	······					ļ		1.5	
<u>3</u>	X X	24.0	6,900 11,700		1.5	, populario e i concernancia de la co							1.3	
5		24.0	11,700		1.3								1.0	
6	x	24.0	9,800		2.1								1.7	
7	x	24.0	20,200		2.0		+						1.7	
8	x	24.0	7,800		1.1	1 1			P	· · · · · · · · · · · · · · · · · · ·			0.8	
9	x	24.0	11,200		2.2	· · ·					[[1.9	
- 10	X	24.0	6,000		2.0				· · · · ·		100 C		1.7	na sa
11	X	24.0	11,000		1.9	-	1				f		1.5	
12		24.0	11,000											
13	X	24.0	6,300		2.0						:	1	1.5	
14	X	24.0	7,700		1.9						[ļ	1.5	
15 16	X X	24.0 24.0	3,170 11,600		1.7								1.5	
10	x	24.0	8,900		2.0				÷	ļ			1.6	
18	X	24.0	9,750	· · · · · · · · · · · · · · · · · · ·	1.8						<u> </u>		1.3 1.4	
19		24.0	9,750									<u> </u>	1.4	
20	X	24.0	11,700		0.9	·							0.6	**************************************
21	X	24.0	6,000		1.0		1					1	0.7	
22	X	24.0	11,360		1.3								1.0	· · · · · · · · · · · · · · · · · · ·
23	X	24.0	4,800		1.0								0,7	
24	X	24.0	7,600		1.0	hb)			·			ļ	0.8	
25 26	X X	24.0 24.0	8,600		0.9					ļ	<u> </u>	<u> </u>	0.8	
20	X	24.0	9,300 8,050	·	1.2	·······	<u> </u>		· · · ·		 		1.0	
28	<u> </u>	24.0	8,050		4,4	• • • • • • • • • • • • • • • • • • •	<u> </u>		·			<u> </u>	2.0	
29	x	24.0	6,000		2.0					· · · · · · · · · · · · · · · · · · ·	+		0.2	in the second
30	x	24.0	10,000		1.7						<u> </u>	+	1.5	· · · ·
31	x	24.0	8,500		1.8		1						1.5	
Total	Single and		281,030				.				1	.1	L	Langun
Avgerag	e	Difference	9,065											

Maximum 20,200

* Refer to the instructions for this report to determine which plants must provide this information.



See Pages 4 for Instructions.

I. General Information for the Month/Year of: September, 2018

A. Public Water System (PWS) Information

PWS Name:	The Woods							PWS Identification	Number:	6600347	
PWS Type:	✓ Community	L	Non-Transient Non-	-Community T	Transient Non-Com	munity		Consecutive			· · · ·
Number of Service Connec	tions at End of Mont	1:	78	· · ·	· · · · · · · · · · · · · · · · · · ·		Total F	opulation Served at	End of Month:	216	
PWS Owner:	U.S. Water Services	Corp.				÷					lini
Contact Person:	Ron DeRossett		-				Contac	t Person's Title:	Operation Ma	nager	······
Contact Person's Mailing A	ddress:	4939	Cross Bayou Blvd.			City: N	ew Port Rich	State: Florida		Zip Code:	34652-3434
Contact Person's Telephone	e Number:	904.5	40.9765	· · · · · · · · · · · · · · · · · · ·			Contac	t Person's Fax Numb	per: 727.849.4219		
Contact Person's E-Mail A		rder	ossett@uswater	corp.net							
B. Water Treatment Pl	ant Information										
Plant Name:	The Woods							Plant Telephone Nu	mber:	866.753.82)2
Plant Address:	CR 678					City: W	/ebster	State: Florida		Zip Code:	33597
Type of Water Treatment b			Raw Ground Water	Purchased Fin	ished Water						••••••••••••••••••••••••••••••••••••••
Permitted Maximum Day (92,000				:	in the second	
Plant Category (per subsect		A.C.):		IV		I.	Plant Cl	ass (per subsection 6	2-699.310(4), F.A.C.): C	<u> </u>
Licensed Operators			Name	No. of Concession, Name	License Class	Licens	e Number		Day(s) / Shift(s		and the second second
Lead/Chief Operator:	Sharon Purviance				c	1	3268	Utility Manager			
	5 · · · · · · · · · · · · · · · · · · ·				177			Outiny manager			
Other Operators:	Herbert Brooks Shel	ley	·		С			Operator	Days 1st Shift		
	Herbert Brooks Shel	ley			C				Days 1st Shift		
	Herbert Brooks Shel	ley			C				Days 1st Shift		
	Herbert Brooks Shel	ley			c				Days 1st Shift		
	Herbert Brooks Shel	ley			C				Days 1st Shift		
	Herbert Brooks Shel	ley			C				Days 1st Shift		
	Herbert Brooks Shel				C				Days 1st Shift		
	Herbert Brooks Shel				C				Days 1st Shift		
	Herbert Brooks Shel				C				Days 1st Shift		

II. Certification by Lead/Chief Operator

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anonturnanul 10/8/2018 Signature and Date

Sharon Purviance Printed or Typed Name C - 13268 License Number

DEP Form 62-555, 900(3)Alternate

PWS I	D:			6600347		Plant Name:	The Woods				<u></u>			
111.	aily Data	a for the N	Ionth/Year	of:		September, 20	18			······				
				vation/Remov	i									
1 .						hlorine	Chlorine D	ioxide	C Ozone	Com	bined Chlori	ine (Chlora	nines)	
րս	traviolet R	Cadiation	1 Othe	er (Describe)										
Туре	of Disinfe	ctant Resid	lual Maintai	ined in Distr	ribution System:	Free Chl	orine [Combin	ed Chlorine	(Chloramine	es) 🔽	Chlorine l	Dioxide	
		and the second		Contraction of the second	T Calculations, or	UV Dose to	Demostate	Four-Log	Virus Inar	tivation if	Applicable	* 184	Difference in the	
				A STALL STALL		CTCal	wattone	a our Log		uvauoig n		Dana		
	Contract of the second	State of the second	CONTRACTOR STREET	Contraction of the second	State State State State	Ci Can		Contraction of the second	Shick	A LOOK	- UY-	DOSC	No. of Concession, State	
Pagage	nik de entern	and the second	State of the second state	Teleforte	- Until Designed	No.	Lowest CT	Contraction of the last	の時代である。 「時代」である。 「時代」である。 「時代」である。 「時代」である。 「時代」である。 「日本」のように、 「日本」のよう、 「日本」の 「日本」の 「日本」の 「日本」の 「日本」の 「日本」の 「日本」の 「日本」の 「」、 「」、 「日本」の 「日本」の 「」、 「日本」の 「」、 「日本」の 「日本」の 「」、 「」、 「」、		Consultance of	STREET, STORES	State of the second	
169 (S.			Hereitagen auf die Bereiten auf die Bereiten auf die Bereiten auf die Bere	Shurden and	States and a state of the	Disinfectant	Provided		Standing of the	State of the state of the	Contraction of the second		References and	
	Days Plant		South States in a	and the state of t	Lowest Residual	Contact Time	Before or at	States in	the second s		Contraction of the second s	Calles Strategy	Lowest Residual	
	Staffed or Visited by		Net Quantity of Finished	Property of the second	Disinfectant	(T) at C	First					Minimum	Disinfectant	All the second
Day of	1.50. 00. 1. 65.	Hours plant	Water	and the second	Concentration (C) Before or at First	Measurement Point During	Customer During Peak	de santa a serie	129 Harris (1972)	Minimum	Lowest Operating	UV Dose Required	Concentration at	Emergency or Abnormal Operating
the	Place	the information	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of	pH of Water,			mW-	Remote Point in	Conditions; Repair or Maintenance Work that
Month	"X")	Operation	gal	Rate, gpd	Peak Flow, mg/L	minutes	min/L	Water, °C	if Applicable	mg-min/l	mW-ser/cm2		Distribution System, mg/L	Involves Taking Water System Components Out of Operation
1	X	24.0	7,000		1.6				- apprentice of the second				1.4	Con or operation
2		24.0	7,000	:				1	1		l'		94 H	
3	X	24.0	13,400	~	1.7			1					1.5	in the second state of the second state of the second state of the second state of the second s
*14 a	X	24.0	7,000		1.8								1,4	
5	X	24.0	8,200		1.7								1.3	
6	X	24.0	7,500	l	1.7			1997 - N					1.4	
a 7 A	X	24.0	11,100		1.2				L				0.8	
8	<u> </u>	24.0	7,850	· .	1.0								0.8	BWN
9 10		24.0	7,850							a			and the state of the	
10	X X	24.0 24.0	9,500		1.8		-						1.3	
12	<u>x</u>	24.0	10,000 8,300		2.4		[ļ			 			Rescinded
13	x	24.0	10,200		2.0								1.6	
14	x	24.0	8,900		1.2			<u> </u>	······			<u> </u>	1.9	
15	x	24.0	11,000		1.4		<u> </u>						0.8	
16		24.0	11,000				<u> </u>	1.					1.9	
- 17	X	24.0	10,400		1.8		t in the second s	1				1	i.4	
18	x	24.0	8,600		1.4		1	1			1	1	11	an a
19	X	24.0	15,300		2.0				·	····	l	[1.6	
20	X	24.0	58,650		1.9								1.5	
21	<u> </u>	24.0	58,650		1.5	i 							1.2	
22 23	x	24.0	10,550		2.0		ļ	Į			ļ	<u> </u>	1.3	· · · ·
23	x	24.0 24.0	10,550 10,400		10			ļ			ļ	· · · · · · · · · · · · · · · · · · ·		
25	$\hat{\mathbf{x}}$	24.0	8,700		<u>1.9</u> 1.7	,		l			ļ		1.2	1
26	x	24.0	11,000		1.7	-		<u> </u>			<u> </u>	+	1.2	
27	X	24.0	8,000		1.0	·····					<u> </u>		1.2	
-28	x	24.0	13,800		1.6	Andreise an a nna	· · · · ·	<u> </u>			<u> </u>	 	1.3	· · · · · · · · · · · · · · · · · · ·
29	x	24.0	11,800		1.5			[<u> </u>	<u> </u>	1.2	
30		24.0	11,800			N		<u>†</u>					1.3	
.31		24.0						†		· · · · · · · · · · · · · · · · · · ·		1		· · · · · · · · · · · · · · · · · · ·
Fotal		Constant Progenities	394,000		······································	¹² - 1102 - 1111 - 11	•				F		L	
Avgerag			13,133											

Maximum 58,650

* Refer to the instructions for this report to determine which plants must provide this information.



See Pages 4 for Instructions. I. General Information for the Month/Year of:

October, 2018

A. Public Water System (PWS) Information

PWS Name:	The Woods						PWS Ider	tification Num	her	6600347	
PWS Type:	Community	Non-Transient Non-	Community 1	Transient Non-Com	munity		Consecuti			0000347	
Number of Service Connec					arrian acy		and the second se	Served at End of	of Months	216	
PWS Owner:	U.S. Water Services						opulation	Served at EIRI C		210	
Contact Person:	Ron DeRossett					I Carta		777.61			
Contact Person's Mailing A		4939 Cross Bayou Blvd.			City:		ct Person's		Operation M		
Contact Person's Telephone		904.540.9765	,		peny.	New Port Rich		lorida		Zip Code:	34652-3434
Contact Person's E-Mail Ac		rderossett@uswatero	orn net	·····		Conta	ct Person's	Fax Number:	727.849.421	9	
. Water Treatment Pl		<u>ide/edecil@uswatcic</u>	orp.net	<u></u>					·····		
Plant Name:	The Woods			- <u></u>							
Plant Address:	CR 678		· · · · · · · · · · · · · · · · · · ·		1			phone Number:	• •	866.753.829	92
Type of Water Treatment by				the second s	City:	Webster	State: F	lorida		Zip Code:	33597
		Raw Ground Water	Purchased Fir								
Permitted Maximum Day C				92,000		·		· · · · · · · · · · · · · · · · · · ·			
Plant Category (per subsect			IV		<u></u>			bsection 62-699	9.310(4), F.A.C): C	
Licensed Operators		Name		License Class	Licer	nse Number	NUMBER OF STREET	Da	ay(s) / Shift(:	s) Worked	
Lead/Chief Operator:			·	С	1	13268	Utility Ma	mager		<u></u>	
Other Operators:	Herbert Brooks Shel	ley		С			Operator		s 1st Shift		
Transferration of the second se											
					1		1				
			······		1		<u> </u>				
					1				· · · · ·		*
And the second se											· · · · · · · · · · · · · · · · · · ·
Broom and the second					t		<u>†</u>				
					<u> </u>	,	ļ				
	5			+		· · · · · · · · · · · · · · · · · · ·	<u> </u>	· · · ·			
Provide a state of the state of							<u> </u>				
LANGER STORE ST				1	1		1				

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, 1 agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

unuana 1/10/18 Signature and Date

Sharon Purviance

Printed or Typed Name

C - 13268

License Number

DEP Form 62-555. 900(3)Alternate

PWS	D:			6600347		Plant Name:	The Woods			Web				
111. 1	Daily Data	a for the N	Month/Year	r of:		October, 2018	1							
				ivation/Remo	val: 🔽 Free C	i in the second s								
	ltraviolet R			er (Describe)		niorine j	Chlorine D	oxide	☐ Ozone	Com	bined Chlori	ne (Chlorar	nines)	
-														
1 ype	of Disinte	ctant Resi	dual Mainta	ined in Dist	ribution System:	Free Ch	orine Г	Combir	ned Chlorine	(Chloramine	es) 🔽	Chlorine [Dioxide	
1	all and the second	di se	aber 2		CT Calculations, or	UV Dose, to	Demostate	Four-Los	Virus Inac	tivation if	Applicable	「「「「「「」」」		
Rept.											UVI			
						Contraction of the second	Lowest CT	THE STATE		Real Property light	- All Andreas	Page State	allelo all'internationality	
Aller Aller						Sector Sector			Section 2021	TERMENT	Contraction of the local division of the loc		Contraction of the second	
	Days Plant	Contraction of the		alle schilter all	Lowest Residual	Disinfectant Contact Time	Provided Before or at				Call States		State State	
e suite	Staffed or		Net Quantity	Contraction of the second	Disinfectant	(T) at C	First	A PROPERTY OF		al formation and the second seco	Contraction of the second	Minimum	Lowest Residual Disinfectant	
	Visited by		of Finished	A State	Concentration (C)	Measurement	Customer		all store		Lowest	UV Dose	Concentration af	Emergency or Abnormal Operating
Day of	Operator	Hours plant	Water		Before or at First	Point During	During Peak			Minimum	Operating	Required,	Remote Point in	
the Month	(Place "X")	in Operation	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of	pH of Water,	CT Required,		mW-	Distribution	Involves Taking Water System Compone
1	X	24.0	gal. 9,100	Rate, gpd	Peak Flow, mg/L	minutes	min/L	Water, C	if Applicable	mg-min/L	mW-sec/cm ²	sec/cm ²	System, mg/L	Out of Operation
2	X	24.0	13,000		1.5 1.6				 				1.2	
3	X	24.0	11,300		1.3								1.3	
4	Х	24.0	11,400		1.2						· · · · · · · · · · · · · · · · · · ·		<u> </u>	
5	X	24.0	10,200		2.3		1						2.0	
6:	X	24.0	10,700		2.0		1			· · · · ·			1.9	ļ
7		24.0	10,700											line in the second s
8	X	24.0	9,400		1.8								1.5	
9	X X	24.0	9,300		2.1								1.7	
11	X	24.0	11,300		2.3	· · · · · · · · · · · · · · · · · · ·							1.8	
12	X	24.0	8,600		<u> </u>	······································							1.5	
13	x	24.0	14,200		1.3						м		1.0	
14		24.0	14,100		4, sia				· · · · ·				1.0	· · · · · · · · · · · · · · · · · · ·
15	X	24.0	11,500		1.8								1:5	
16	<u>x</u>	24.0	6,400		2.2								1.5	
17-	X	24.0	14,600		2.0								1.6	
18 19 ⁻	X	24.0	11,200		1.7	·							1.3	
20	X	24.0 24.0	11,000		1.7								1.3	
21		24.0	14,500		1.6	····							1.2	
22	x	24.0	8,200		0.9		<u> </u>		· · · · ·			i		
23	x	24.0	10,200		0.9			• • • • • • • • • • • • • • • • • • • •					0.6	
24	х	24.0	10,600		1.2								0.7	
25	X	24.0	8,800		1.7								1.3	
26	X	24.0	6,900		1.6				Î				1,2	
27 28	<u>x</u>	24.0	11,050		1.4								Lt	
28 29	x	24.0	11,050											
30	$-\hat{\mathbf{x}}$	24.0	9,200		2.3								1,8	
31	X	24.0	10,100		1.3								1.0	
otal	A STREET		331,700	L	<u>t;</u> /		L1		1				1.4	· · · · · · · · · · · · · · · · · · ·
vgerage	15 Officers	Water States	10,700											

Maximum 14,600

* Refer to the instructions for this report to determine which plants must provide this information.



	on for the Month/Y	fear of: N	lovember, 2018			· · · · · · · · · · · · · · · · · · ·			
- 1			toronnour, 2010						
Public Water Syste		tion							
PWS Name:	The Woods					PWS Identification	Number:	6600347	
PWS Type:	Community	Non-Transient No	on-Community	Transient Non-Cor	nmunity	Consecutive			
Number of Service Conn		and the second	8		Tota	l Population Served at	End of Month:	216	
PWS Owner:	U.S. Water Services	Corp.	·				-		1
Contact Person:	Ron DeRossett		li		Cont	act Person's Title:	Operation M	lanager	
Contact Person's Mailing	and the second	4939 Cross Bayou Blvd.			City: New Port Ri	ch State: Florida		Zip Code:	34652-3434
Contact Person's Telepho	and the state of the second	904.540.9765			Cont	act Person's Fax Num	ber: 727.849.421	9	
Contact Person's E-Mail		rderossett@uswate	ercorp.net	·	·			-	
Water Treatment I			·····						
lant Name:	The Woods					Plant Telephone Nu	mber:	866.753.829	92.
lant Address:	CR 678				City: Webster	State: Florida		Zip Code:	33597
Type of Water Treatment	and the state of the second	Raw Ground Wate	Purchas	ed Finished Water				·····	
ermitted Maximum Day				92,000	·				
lant Category (per subse			IV	1.000		Class (per subsection 6			
Licensed Operators		Name	Contraction of Contraction				Day(s) / Shift	s) Worked	en la constantina de la constantina de La constantina de la c
ead/Chief Operator				C	13268	Utility Manager			
Other Operators:	Herbert Brooks Shelle	ey		C	23239	Operator	Days 1st Shift		
	-		······						
	1								
					-				
and the second									
The second s		-			1		·····	سسنسب ميزيدتين سيسب بساسب	

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

12/5/2018 NUMBER Signature and Date

Sharon Purviance Printed or Typed Name C - 13268 License Number

PWS I	D:			6600347		Plant Name:	The Woods	·							
111. D	aily Dat	ta for the l	Month/Year	r of:		November,	2018							······································	l
				tivation/Remov	/al: 🔽 Free C									4	
		Radiation		er (Describe):		ALIOT LIC	Chlorine D	ioxide	C Ozone	Con	nbined Chlor	ine (Chlora	mines)		
H-									·		·	a			
Type	DI DISINI	ectant Resi	dual Mainta		ibution System:	Free C			ed Chlorine			Chlorine	Dioxide		
		Contraction of the second		C	T Calculations, or				Virus Inac	tivation, it	Applicable		and the second	The second se	a disease in a sub-
			The muchine dive			СТС	Calculations	T.C.			UV	Dose			Har Street
Tens and				124.0	Policing Street		Lowest CT	Total Support	Contraction of the	Barrier State	a starting of	Station State	ing a standard stand		Contraction of the local division of the loc
Contraction of the local sectors of the local secto						Disinfectan									
	Days Plan	u -	Participant and an	Contraction of the second	Lowest Residual	Contact Tim		Cines and	State of the second		City Colorado	Contraction of the second	Lowest Residual		Section of the section
	Staffed of	1 Mail 10 10 10 10 10 10 10 10 10	Net Quantity		Disinfectant	(T) at C	First		Concession of the	ALC: NO.	5 - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1	Minimum			Contraction of the local sector
	Visited by	a second a second	of Finished	Contraction of the second	Concentration (C)	Measuremen		Sector State	The second second		Lowest	UV Dose	Concentration at	Emergency or Abnormal Ope	rating
Day of the	Operator		TANK PLANCE AND A REAL PLANCE		Before or at First	Point Durin	g During Peak		Street Hills	Minimum		Required,	Remote Point in	Conditions, Repair or Maintenance	Work that
Month.	(Place "X")	m Operation	Producted, gal.	Peak Flow	Customer During	Peak Flow,		Temp of	pH of Water	CT Requires	i. UV Dose,	mW-	Distribution .	Involves Taking Water System Co	mponents
and 1	X	24.0		Rate, gpd	Peak Flow, mg/L 1.8	minutes	min/L	water, 10	HI Applicable	mg-min/L	mW-sec/cm	sec/cm ²	System, mg/L	Out of Operation	ACCOUNTS OF
2	x	24.0			1.6						-		1.5		
3	х	24.0	Contraction of the second s	and a second	1.4								1.2		
		24.0								1					
5	X	24.0			2.3			1				1	2.0		
rte 6	X	24.0	7,000		1.6								1.2		
2	X	24.0	8,700		1.7								1.3		
- <u>8</u>	X	24.0	10,200		1.6				ан. 1911 - 1911				1.2		
10	X X	24.0	6,300 13,350		1.7						-		1.3		
II-	~	24.0	13,350		1,6						-	ļ	1.2		
12	x	24.0	10,300		1.1		· · · · · · · · · · · · · · · · · · ·			<u> </u>			0.0		
13	X	24.0	9,700		1.8								- 0.8 1.4		<u> </u>
14	X	24.0	8,800	1	1.7	· .					1		1.3		
15	<u> </u>	24.0	10,200		1.5								1.2		
16	<u>x</u>	24.0	10,000		1.5								1.2		
17	X	24.0	7,000		1,6						-		1.3		
10	x	24.0 24.0	7,000	<u> </u>											
20	X	24.0	39,300	- 10 March	1.5					ļ		<u> </u>	1.2		
21	X	24.0	15,000	<u> </u>	1.3			· · · · · · · · ·					0,9		
22	x	24.0	9,300		1.1								0.8		
23	х	24.0	7,700		1.8	······			· · · · · · · · · · · · · · · · · · ·				1.5	and a state of the	
- 24	X	24.0	10,700		1.6						T	1	1.2	······································	7
25		24.0	10,700						· · · · · · · · · · · · · · · · · · ·						
-26	<u> </u>	24.0	9,400	<u> </u>	2.3						<u></u>		1.9		
27 28	<u>x</u>	24.0	10,200	<u> </u>	1.7								1.3		
29	<u></u>	24.0	9,400	<u> </u>	2.2				· · · · · · · · · · · · · · · · · · ·		+	Į	1.9		
30	<u> </u>	24.0	9,000	<u> </u>	1.8							ļ	1.5		
31		24.0	,,,,00	<u> </u> }	1.2						-		1.0		
lotal	200		317,000		I					I		I	1	L	I
Augende	e Pider in Accord		10 567	1											

* Refer to the instructions for this report to determine which plants must provide this information.

39,300

Maximum



Polymer Page 3 Due in December

December, 2018

See Pages 4 for Instructions.

I. General Information for the Month/Year of:

A. Public Water System (PWS) Information

PWS Name: The Woods				DW/C Last Esset		
PWS Type: Community	Non-Transient Non-Community	Transient Non-Commu		PWS Identification Number	er: 6600347	· · · · · · · · · · · · · · · · · · ·
Number of Service Connections at End of Mon	th: 78			Consecutive	An an 14 12 12 12	······
PWS Owner: U.S. Water Service				Population Served at End of	Month: 216	
Contact Person: Ron DeRossett			la .			
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.			t Person's Title:	Operation Manager	
Contact Person's Telephone Number:	904.540.9765		ity: New Port Rich		Zip Cod	<u>x 34652-3434</u>
Contact Person's E-Mail Address:	rderossett@uswatercorp.net	······································	Contac	t Person's Fax Number:	727.849.4219	
3. Water Treatment Plant Information	racioosettiedaswatercorp.net					
Plant Name: The Woods						
Plant Address: CR 678	and the second	line and the second		Plant Telephone Number:	866.753.	8292
Type of Water Treatment by Plant:	Raw Ground Water	Cit	ty: Webster	State: Florida	Zip Code	:: 33597
Permitted Maximum Day Operating Capacity of		Management of a life			· · · · · · · · · · · · · · · · · · ·	
Plant Category (per subsection 62-699.310(4), F		92,000	·			in the second second
Licensed Operators			Plant Cla	ass (per subsection 62-699.	310(4), F.A.C.): C	
Lead/Chief Operator: Sharon Purviance	Name		icense Number	Da	y(s) / Shift(s) Worked	
		C	13268	Utility Manager		
Other Operators: Herbert Brooks She	licy	С	23239	Operator Days	1st Shift	1. II.
				-		
and the second						
				······		
	·······					
Alexandre and a second second second					· · ·	
The second s						
		1 1	-			

II. Certification by Lead/Chief Operator

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1/4/2019 INDALAL Signature and Date

Sharon Purviance

Printed or Typed Name

C - 13268

License Number

DEP Form 62-555, 900(3)Alternate

PWS	ID:			6600347		Plant Name:	The Woods							
III. I	Daily Dat	ta for the N	Month/Year	r of:		December, 20	18							
				ivation/Remo	val: 🔽 Free (······								
		Radiation		er (Describe)		_norue	Chlorine D	ioxide	C Ozone	Comt	oined Chlor	ine (Chloran	nines)	
-						here the second s				<u> </u>	·······			·
Type	of Disinfe	ectant Resi			ribution System:	Free Ch			ned Chlorine			Chlorine L	Dioxide	
TA CA			CORD CORD CO	Same and	T Calculations, or	UV Dose, to	Demostate	Four-Lo	y Virus Inac	tivation, if /	Applicable			
			Tipes	Control of	and the second	CT Cal	culations	THORNE STREET	Contraction of the			Dose		and the second
			a dille interiore	Comparison of the local sector	The second s	and the second second	Lowest CT	and the second	2700 CT15	A CONTRACTOR OF CONTRACTOR OFO		014	and the second se	
See.	1900 S		Contraction of the	A CONTRACTOR		Disinfectant	Provided	1990 and the second	States of the second	SHICE AND	and and an and a state of the second		Statistics of the second	
34 tega	Days Plan	d Antonio and	Subscription de la		Lowest Residual	Contact Time	Before or at		Single Contract of the	Antonia de la companya de la company La companya de la comp	Contraction of the second	Constanting of the second	Lowest Residual	
	Staffed or		Net Quantity	Classifier and	Disinfectant	(T) at C	First	Here and	Check Hall	and the second	Rampin - Rad	Minimum	Disinfectant	
	Visited by		of Finished		Concentration (C)	Measurement	Customer	Statistics -			Lowest	UV Dose	Concentration at	Emergency or Abnormal Operating
Day of	A	The second s	Water	and an and a state of the state	Before or at First	Point During	During Peak	Section Add		Minimum	Operating	Required,	Remote Point in	Conditions; Repair or Maintenance Work that
the Month	(Place "X")	in Operation	Producted, gal.	Peak Flow Rate, gpd.	Customer During	Peak Flow,	Flow, mg-	1 cmp of	pH of Water,	CT Required,	UV Dose,	mW-	Distribution	Involves Taking Water System Components
1	X	24.0			Peak Flow, mg/L 1.1	minutes	min/L	water, T	if Applicable	mg-min/L	mW-sec/cm	sec/cm ²	System, mg/l,	Out of Operation
2	l	24.0			1.1	<u></u>	 		<u> </u>				0.9	
3	X	24.0			1.6			1			· · · · · · · · · · · · · · · · · · ·		1.3	
. 4	X	24.0	10,700	i	1.5		1		1				1.2	
5	X	24.0	8,300		1.7		1	1	1				1.4	
6	X	24.0	8,000		2.3								2.0	
7	X	24.0	7,800		1.2						· ·		0.9	
- <u>8</u> -9	X	24.0	10,000		1,4								1.0	
10	x	24.0 24.0	10,000					L						
10	<u>x</u>	24.0	1,020	i.	1.8 1.6			ļ	ļ				1.5	
12	x	24.0	8,800		1.6			ļ					1.2	
13	X	24,0	11,900	1	1.7	· · · · · · · · · · · · · · · · · · ·							1.3	
4	X	24.0	7,700		1.6		1		19		· · · · ·		1.4	
15	X	24.0	10,150		1.4						·····		1.2	
16		24.0	10,150					-						
17 . 18	X X	24.0 24.0	8,700		1.5								1.3	
19	x	24.0	9,600 16,300		1.7	·	<u> </u>						1.5	
20	X	24.0	10,300		2.0	· · · · · · · · · · · · · · · · · · ·			<u> </u>	·		<u> </u>	1.7	
21	x	24.0	14,700		1.6	i	<u>,</u>						1.5	
22	Х	24.0	11,200		1,4	<u>.</u>							1.5	
23		24.0	11,200										1.4	
24	<u>X</u>	24.0	13,400		1.6								1.3	
25	X	24.0	13,000		1.5								1.2	
26 27	X X	24.0	10,800		1.2								1.0	
28	x	24.0 24.0	11,200 10,900		1.0				ļ		· · · · · · · · · · · · · · · · · · ·	ļ	0.7	
29	x	24.0	11,650		1.3	· · · · · · · · · · · · · · · · · · ·	· · · · ·						1.0	
30		24.0	11,650		1,2				<u>├</u>				1.0	
31	x	24.0	13,000		0.9			······				<u> </u>	0.7	·
stal		ain a state	341,820				I	<u>. </u>	II	1		I	0.7	in
veenade	State of the second sec	Sec. 19 Sec.	11.026											

Maximum 16,300

* Refer to the instructions for this report to determine which plants must provide this information.

PW	S ID:	6600347	Plant Name:	The Woods		
IV.	Summary of Use of Poly	mer Containing Acrylam	ide, Polymer (Containing E	pichlorohydrin, and Iron	or Manganese Sequestrant for the Year: * 2014
A.	Is any polymer containing the m follows:	onomer acrylamide used at the w	ater treatment pla	nt?	✓ No	he polymer dose and the acry lamide level in the polymer are as
	Polymer Dose ppm =				Acrylamide Level, % ^t =	
Β.	Is any polymer containing the m polymer are as follows:	onomer <u>epichlorohydrin</u> used at t	he water treatmen	t plant?	✓ No TYes	s, and the polymer dose and the epichlorohydrin level in the
	Polymer Dose ppm =				Epichlorohydrin Level, % ^t =	
C.	Is any iron or manganese seques	trant used at the water treatment j	plant?	✓ No	Yes, and the type of sea	questrant, sequestrant dose, ect., are as follows:
	Type of Sequestrant (polyphospl	nate or sodium silicate):				
	Sequestrant Dose, mg/L of phos	phate as PO4 or mg/L of silicate a	s SiO2 =			
	If sodium silicate is used, the am	ount of added plus naturally occu	urring silicate, in r	ng/L as SiO ₂ =		

* Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

¹ Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.

January, 2019



See Pages 4 for Instructions.

I. General Information for the Month/Year of:

A. Public Water System (PWS) Information

PWS Name:	The Woods					DUIC 14	The second second		
PWS Type:	Community	Non-Transient Non-	Community	Transient Non-Corr	mumity	PWS Identification N Consecutive	Number:	6600347	
Number of Service Connec	ctions at End of Mont	h: 78		J Hansene Hon con		al Population Served at E	and with the sales		
PWS Owner:	U.S. Water Services		······································			a ropulation Served at E	and of Month:	216	
Contact Person:	Ron DeRossett				Con	tact Person's Title:	()	a tara a tara da tara d	
Contact Person's Mailing A	Address:	4939 Cross Bayou Blvd.			City: New Port R		Operation M		A (7.60 A 10.1
Contact Person's Telephone	e Number:	904.540.9765	-			tact Person's Fax Numbe	r: 727.849.421	Zip Code:	34652-3434
Contact Person's E-Mail Ad		rderossett@uswaterc	orp.net			LACCI CISCIIS FAA INUMUC	7. 727.849.421	9	
3. Water Treatment Pl	ant Information			······					
Plant Name:	The Woods		· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·	Plant Telephone Nun	her	866.753.829	<u>n</u>
Plant Address:	CR 678				City: Webster	State: Florida	1001.	_	
Type of Water Treatment b		Raw Ground Water	✓ Purchased I	Finished Water				Zip Code:	33597
Permitted Maximum Day O	Derating Canacity of	Plant gallons per day:			· · · · · · · · · · · · · · · · · · ·			*	
		Tranci Sanons por day.		92,000					
Plant Category (per subsect	tion 62-699.310(4), F.	A.C.):	IV	92,000	Plant	Class (ner subsection 62	699 310(4) E A C). C	
Plant Category (per subsect Licensed Operators	ion 62-699.310(4), F.	A.C.): Name	IV		Plant License Numbe	Class (per subsection 62			
Plant Category (per subsect Licensed Operators Lead/Chief Operator:	ion 62-699.310(4), F.	A.C.):	IV		License Numbe	T	-699.310(4), F.A.C Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator:	ion 62-699.310(4), F.	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operators Other Operators	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name		License Class	License Numbe	r Utility Manager			
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name		License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operators Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	A.C.): Name	IV	License Class	License Numbe 13268	r Utility Manager	Day(s) / Shift(

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

PIDE/ME LAMANA man Signature and Date

Sharon Purviance

Printed or Typed Name

C - 13268 License Number

DEP Form 62-555. 900(3)Alternate

Page 1

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS	ID:			6600347		Plant Name:	The Woods			······				
111.	II. Daily Data for the Month/Year of: January, 2019													
				tivation/Remo	li err						·····			
		Radiation				Chlorine	Chlorine D	ioxide	☐ Ozone	Com	bined Chlor	ine (Chlora	mines)	
r				her (Describe)									- /	
Туре	of Disinf	ectant Res	idual Mainta	ained in Dist	ribution System:	Free Ch	lorine [Combi	ned Chlorine	(Chloramine	es)	Chlorine l	Dioxide	-
St. Albert		States and	a la serie de la s	Contract (T Calculations, o	TIV Dose to	Democtata	Four Lo	Views Inc.	Sector States	A	- Chiormic I	J	
	910	And a second sec	and the second second		The state of the state	CT Col	culations	roai-Lo		uvation, it.			All and a second se	
		Service of the	a sealed a sealed	Call Control of Call		Ci Ca		and	Sec. of Sec. of	a anna anna anna anna anna anna anna a	V U STREET	Dose	No.	
NL NO.	A CONTRACTOR		all seators	Plat of the second	Contraction of the second	ALC: STREET, ST	Lowest CT	Stell Solution	Colling of the second	Contraction of the local data	States and S		CELLER CONTRACT	
	Days Plan	State of the second	Contraction of the	A CONTRACTOR	States - States	Disinfectant	Provided	Contraction of the local distance of the loc	Contraction of the second s	Contraction of the second	and the second	alt Sea	All Products of the second sec	
	Staffed or		Net Quantity	a state of the second	Lowest Residual Disinfectant	Contact Time	Before or at	William	Solution State		Station of the second	State State	Lowest Residual	
1400 MIN 8	Visited by	10 States	of Finished		Concentration (C)	(T) at C Measurement	First Customer			Contraction of the second		Minimum	Disinfectant	
Day of	Operator	Hours plan	Water	National Contractor	Before or at First	Point During	During Peak	Sugar-	Starting and an an	Minimum	Lowest Operating	UV Dose Required,	Concentration at	Entergency or Abnormal Operating
the	(Place	in	Producted,	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of	pH of Water	CT Required,	UV Dose,	mW-	Remote Point in Distribution	Conditions: Repair or Maintenance Work that
Month	*X*)	Operation		Rate, gpd.	Peak Flow, mg/L	minutes	min/L	Water, ⁰ C	if Applicable	mg-min/L	mW-sec/cm	sec/cm ²	System, mg/L	Involves Taking Water System Components Out of Operation
2		24.0			2.3								1.8	- Cuebro porativat
3.4	X X	24.0			1.4								1.0	
4	x	24.0			1.8								1.5	
5	x	24.0			<u> </u>				<u> </u>			1	1.4	
6		24.0			1.0		1	 	<u> </u>	i	· ·		1.2	
7	x	24.0			2.1							<u> </u>	1	
8	Х	24.0			1.0	· · · ·	-						1.8	
9 👟	Х	24.0	10,000		1.5								1.5	
10	X	24.0	8,000		1.6			· · ·					1.2	
- 11	X	24.0	9,700		1.5		1					<u> </u>	1.3	
12	x	24.0			2.2						·		1.2	
13 14		24.0	11,550											
15	<u>x</u> x	24.0	11,000 13,650		2.3								2.0	
16	x	24.0	13,650		1.5								1.2	
17 -	X	24.0	10,000	<u> </u>	2.5				· · · · · · · · · · · · · · · · · · ·				0.9	
18	x	24.0	2,700	tł	3.0							<u> </u>	2.1	
. 19	X	24.0	10,000		2.9								2.6	
20		24.0	10,000			······						<u> </u>	2.4	
21	X	24.0	24,600		2.7				·····				2.2	
22	X	24.0	22,000		1.6						1		1.3	
23 24	<u>x</u>	24.0	23,000		1.4	•					· · · · · · · · · · · · · · · · · · ·		1.1	
25	X X	24.0 24.0	29,000	ļ	1.5								1.2	
26	$-\hat{x}$	24.0	32,500 24,850	ļļ.	1.6	,							1.3	
27		24.0	24,850	·	1.4	······							1.2	
28	x	24.0	52,400	<u>├────</u> ╂	1.3							ļ		
29	x	24.0	45,200		1.5						· · · · · · · · · · · · · · · · · · ·		1.0	
30	X	24.0	14,500		2.0	and the state of the	······		· · · · · · · · ·	·······			1.3	
31	x	24.0	22,100		1.4								1.7	
otal	Sou jima	All Conception	518,300	·····	<i></i>							I	1.1	
Vgerage	1. 1. 1. 1. 1.	States -	16,719											

Maximum 52,400

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

I. General Information for the Month/Year of: February, 2019

A. Public Water System (PWS) Information

PWS Name: The Woods						
PWS Type: Community	Non-Transient Non-Community	Fransient Non-Comm	unita II	PWS Identification Number:	6600347	
Number of Service Connections at End of Mont	h: 78	IT GITSICHE MOHT COMMEN		Consecutive		w
PWS Owner: U.S. Water Service:			1 otal	Population Served at End of Month:	216	
Contact Person: Ron DeRossett						
Contact Person's Mailing Address:	4939 Cross Bayou Blvd.	F		ct Person's Title: Operation M		
Contact Person's Telephone Number:	904.540.9765	<u>P</u>		3	Zip Code:	34652-3434
Contact Person's E-Mail Address:	rderossett@uswatercorp.net		IContac	ct Person's Fax Number: 727.849.42	19	
B. Water Treatment Plant Information						
Plant Name: The Woods		······		DEAM THE RECORD AT A THE		
Plant Address: CR 678			City: Webster	Plant Telephone Number:	866.753.829	
Type of Water Treatment by Plant:	Raw Ground Water		sity. websici	State: Florida	Zip Code:	33597
Permitted Maximum Day Operating Capacity of	Plant, gallons per day:	92,000				
Plant Category (per subsection 62-699.310(4), F	A.C.): IV	<u> </u>	Plant (*)	ass (per subsection 62-699.310(4), F.A.(
Licensed Operators	Name	License Class	License Number			A CONTRACTOR OF THE OWNER
Lead/Chief Operator: Sharon Purviance		C		Day(s) / Shift Utility Manager	(s) worked	
Other Operators: Herbert Brooks Shel	ley	c	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
		F	23235	Operator Days 1st Shift		
		t				
		†		······································		
	and a second					
		<u> </u>				
en al anna an a						
<pre>content of the second sec</pre>						
		1				1

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

3/6/19 Lana alure and Date

Sharon Purviance

Printed or Typed Name

C - 13268

License Number

DEP Form 62-555. 900(3)Alternate

Page 1

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS	D:			6600347		Plant Name;	The Woods	5						
111. 1	1. Daily Data for the Month/Year of: February, 2019 leans of Achieving Four-Log Virus Inactivation/Removal: Free Chloring													
					val: Pro									
I m	İtraviolat I	Radiation		ner (Describe)		Informe	Chlorine D	ioxide	C Ozone	Com	bined Chlori	ine (Chlorar	nines)	· · · · · · · · · · · · · · · · · · ·
												. .		
Type	of Disinfe	ectant Res	idual Mainta	nined in Dist	ribution System:	Free Chl	orine Г	Combi	ned Chlorine	(Chloramin	es)	Chlorine I	Dioxida	······································
Sand San Da			S R State	Same State	CT Calculations, or	UV Dose to	Demostate	Four La	Winner Inc.	1				
200	and the second		The second s	and the states		CT Cal	Demostate	1041+1.0	<u>y nus mac</u>	aivauon, it	Applicable	Brand Sta		
	Stan	Contraction of the local sectors of the local secto	AND REAL PROPERTY.	Contraction of the	Representation of the second	CI.Ca	Curations		an California California		UV.	Dose		
				Contraction of the second		Real Provide State	Lowest CT	Sec. 1		College College		All and a second se	State of the state	 A second s
1.5	Days Plan	Street, Mary	Part Pres		Contraction of the second	Disinfectant	Provided	ST ST ST	States in the					
No. 49	Staffed or	CONTRACTOR OF CONTRACTOR	Net Quantity		Lowest Residual	Contact Time	Before or at	Share and the second se	and and a second se	Sec. Sector			Lowest Residual	
82 802 4 580 1996 - 803 14	Visited by		of Finished	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Disinfectant Concentration (C)	(T) at C.	First	Contraction of the	A CONTRACTOR			Minimum	Disinfectant	
Day of					Before or at First	Measurement Point During -	Customer	Constant of the	Contraction of the local sectors in the local secto		Lowest	UV Dose	Concentration at	Emergency or Abnormal Operating
the	Place	illes in	Producted,	Peak Flow	Customer During	Peak Flow,	During Peak Flow, mg-	Temp of	A CONTRACTOR	Minimum	Operating	Required,	Remote Point in	Conditions; Repair or Maintenance Work that
Month	"X")	Operation		Rate, gpd.	Peak Flow, mg/L	minutes	min/L	Water or	pH of Water, if Applicable	CI Kequired,	UV Dose,	mW-	Distribution	Involves Taking Water System Components
1.46	X	24.0			1.4		Contraction of the	Training C	in Chhurgane	ank-mintra	m W-sec/cm*	sec/cm ²	System, mg/L	Out of Operation
2	X	24.0			1.3	· · · · ·	1	<u> </u>					1.2	
3		24.0					1						1.0	
4	<u>x</u>	24.0			1.4			1	1			·	1	
5	X	24.0			1.3								1.1	
7	<u>x</u> x	24.0			1.4		0. j.						1.1	
9	<u> </u>	24.0			1.2								0.9	
9	X	24.0	and the second		1.3								1.0	
10	<u>^</u>	24.0			1.1						· · · ·		0.8	
11	x	24.0	11,500 14,100								·			
12	X	24.0			0.9								0.7	
13	x	24.0			1.3		-						1.0	
14	X	24.0	13,700	<u> </u>	1.3								1.0	· · · · · · · · · · · · · · · · · · ·
- 15	X	24.0	9,600	†	0.9	······································				·····			1.0	
_ ≣16 ⊕-	X	24.0	10,800		1.2								0.6	
17		24.0	10,800							· · · · · · · · · · · · · · · · · · ·			1.0	
18	x	24.0	16,000		1.2					:				
19	X	24.0	14,400		1.3				·				1.0 1.1	
20	x x	24.0	7,700		1.2								1.1 1.0	
22	X	24.0 24.0	14,600		1.4				<u> </u>				1.1	
23	$\frac{\hat{x}}{x}$	24.0	16,500		1.4							<u> </u>	1.1	angen en den en e
24		24.0	19,600	 -	1.2								0.9	
25	x	24.0	19,000								1			
26	x	24.0	11,200	<u> </u>	1.0								0.7	
27	X	24.0	14,200		1.5								0.6	
28	X	24.0	12,500		1.5								1.2	
29		24.0		-									1.3	
30		24.0											·	
31		24.0								·····		ł		
otal			346,760		₩ ₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩			E	l	l		1	1	
Vgerage		thun a start	12,384											

Maximum 19,600

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

I. General Information for the Month/Year of: March, 2019

A. Public Water System (PWS) Information

PWS Name:	The Woods								PWS Id	entification Number	er:	6600347	
PWS Type:	Community		Non-Transient N	on-Community	Τ	ransient Non-Com	munity		Consecu	ıtive			
Number of Service Connec	tions at End of Month	h:	7	'8				Total	Populatio	on Served at End of	Month:	216	
PWS Owner:	U.S. Water Services	Corp.											
Contact Person:	Ron DeRossett							Conta	ct Person	's Title:	Operation M	lanager	
Contact Person's Mailing A	ddress:	4939 (Cross Bayou Blvd.				City:	New Port Rick	h State:	Florida		Zip Code:	34652-3434
Contact Person's Telephone	e Number:		40.9765					Conta	ct Person	's Fax Number:	727.849.421	19	
Contact Person's E-Mail Ac	ddress:	rder	ossett@uswate	ercorp.net									
. Water Treatment Pla	ant Information												
Plant Name:	The Woods					· · · · · · · · · · · · · · · · · · ·	-		Plant Te	elephone Number:		866.753.829	2
Plant Address:	CR 678						City:	Webster	State:	Florida		Zip Code:	33597
Type of Water Treatment by	y Plant:	2	Raw Ground Wate	er 🗹 Pu	urchased Fini	ished Water			-				
Permitted Maximum Day O	Inerating Conscitutof	Diant .	منعظة ممسم متسما أتغم			92,000							
rematica maximum Day O	peruning capacity of	Liam,	ganons per day.			92,000							
Plant Category (per subsect	ion 62-699.310(4), F	.A.C.):	· · · · · ·	īV		92,000	Ι	Plant C	lass (per	subsection 62-699.	310(4), F.A.(2.): C	
Plant Category (per subsect Licensed Operators	ion 62-699.310(4), F.	.A.C.):	· · · · · ·	IV 	Conditional Providence	License Class	Lice					C.): C (s) Worked	
Plant Category (per subsect Licensed Operators Lead/Chief Operator.	ion 62-699.310(4), F.	.A.C.):	· · · · · ·	IV	a n.		Lice		MEL 18				an a
Plant Category (per subsect Licensed Operators Léad/Chief Operator: Other Operators:	ion 62-699.310(4), F.	.A.C.):	· · · · · ·	IV			Lice	nse Number	MEL 18	Da Manager			
Plant Category (per subsect Licensed Operators Léad/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	IV		License Class C	16ice	nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Léad/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	IV		License Class C	Lice	nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Léad/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	I ♥		License Class C	Lice	nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Léad/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	I ♥	ikelusz	License Class C	Bice	nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	I V		License Class C		nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	I V		License Class C		nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·	I V		License Class C		nse Number 13268	Utility N	Da Manager	y(s) / Shift		
Plant Category (per subsect Licensed Operators Lead/Chief Operator: Other Operators:	ion 62-699.310(4), F. Sharon Purviance	.A.C.):	· · · · · ·			License Class C		nse Number 13268	Utility N	Da Manager	y(s) / Shift		

IL Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Kurmaner 4/5/2019 Signature and Date

Printed or Typed Name

Sharon Purviance

C - 13268 License Number

MONTHLY OPERATION REPORT FOR PW''Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS II);			6600347		Plant Name:	The Woods							
III. Daily Data for the Month/Year of: March, 2019														
				vation/Remov			Chlorine Di	ovide	☐ Ozone	Com!	oined Chlori	ne (Chloren	nines)	
	raviolet R			r (Describe):		incrine 1	CHIOTHE DI	UXIGC	1. OZONC	1 Cona		ne (entorai	mics)	
- · · ·						Free Chl	rita r	Combin	ed Chlorine	(Chloramine		Chlorine D	Jiovide	
Type o	f Disinted	ctant Resid	lual Maintai		ibution System:						•			
					T Calculations; or					tivation, if J	Applicable:	A CONTRACTOR OF	A CONTRACTOR OF THE OWNER	
Silicantendo antender at		application of the second			And	CT Cal	adations		and a second		UV.	Dose	and the second second	
NOR LOTE		ing clade - 100		And Angel	est della service della ser		Lowest CT		atter källiger		applant the	SHORE SHO Shore Shore		
		Constant of the second	Statistics and the state	and the state of the		Disinfectant	Provided	al finished	THE STREET	and a state of		Hand States and		
ACTION DATA	Days Plant	Company of	And the second sec		Lowest Residual	Contact Time	Before or at		and and an and a second se	24 10 2 3 4 1 2 3 4 3 1 3 4	10-10-05 7-10-05-05-05-05-05-05-05-05-05-05-05-05-05	Minimum	Lowest Residual Disinfectant	
1. Contraction of the second s	Staffed or	CHARTS	Net Quantity		Disinfectant Concentration (C)	(T) at C Measurement	First Customer	and the second sec	III. SCHOOL ST	and the second	Lowest	UV Dose	Concentration at	Emergency or Abnormal Operating
Day of	Visited by Operator	Hours plant	of Finished Water		Before or at First	Point During	During Peak	Billion State		Minimum	Operating	Required,	Remote Point in	Conditions, Repair or Maintenance Work that
the	(Place	in State	Producted	Peak Flow	Customer During	Peak Flow,	Flow, mg-	Temp of		CT Required,		mW-	Distribution	Involves Taking Water System Components
Month	*X*)	Operation	gal.	Rate, gpd	Peak Flow, mg/L	minutes	min/L	Water, ^o C	if Applicable	mg-min/L	mW-sec/cm ²	sec/cm ²	System, mg/L	Out of Operation
ার ২ল	X	24.0	11,800		1.3							<u> </u>	1.0 1.1	
2	x	24.0	15,650		1.2				<u> </u>	· · · · · · · · · · · · · · · · · · ·	·		I.I.	
3.00 1010	x	24.0 24.0	15,650 20,000		0.8			1					0,6	
4	X	24.0	6,600		1.0			1					0.7	
6	x	24.0	7,600		1.0	9		1					0.8	
- 7 -	x	24.0	18,000		0.9			() (• 0.7	
8	X	24.0	4,100		0.8						ļ		0.6	
- 9	Х	24.0	13,550		1.2				ļ	ļ	<u> </u>		0.9	
. 10		24.0	13,550				<u> </u>	1	· · · · · ·				0.7	
11.	X X	24.0 24.0	12,600 9,200		0.9			+			· · · · · · · · · · · · · · · · · · ·	<u>}</u>	0.9	
13	x	24.0	9,200		1.2	· · · · · · · · · · · · · · · · · · ·		1			1		0.8	
14	X	24.0	15,000		0.8								0.6	
15	X	24.0	9,100		1.1								0.9	
16	x	24.0	13,200		1.2	·		<u> </u>	L	<u> </u>			1.0	
17		24.0	13,200		0.8				<u> </u>	1		+	0.6	
18 19	x x	24.0 24.0	9,000 10,200		0.8	· · · · ·	+	17	1		1	1	0.9	
20	x	24.0	15,300		1.3			1	1	1			1.0	
21	x	24.0	10,300		1.2								1.0	
22	X	24.0	7,300		0.8		1	1	ļ	ļ			0.6	
23.	X	24.0	12,700		1.0	ļ		<u> </u>		<u> </u>		+	0.9	
24		24.0	12,700 8,900		1.0			 	+			-	0,8	:
25	x x	24.0 24.0	8,900		1.0	· · · · · · · · · · · · · · · · · · ·	+	1	+		1	1	0.9	
20	X	24.0	11,100		1.0	L	1	1	1				0.8	
28	x	24.0	8,600		1.2		1						1.0	
29	x	24.0	13,000		0.9						1	4	0.6	
30	X	24.0	10,600		1.1		1			ļ		-	0.9	
31		24.0	10,600	ļ		I	<u></u>	1	1	1	<u> </u>		_L	1
Total		C	361,100	4										

 Maximum
 20,000

 * Refer to the instructions for this report to determine which plants must provide this information.



Water and Wastewater Utility Operations, Maintenance, Engineering, Management, Construction

Facility Name: The Woods WWTF													
Permit #: <u>FLA013500</u> Per	mit Expiration: 12	2/08/2020 Rev	ision Date(s):										
Capacity 0.015 mgd (3M	<u>IRADF)</u>												
Effluent Sampling:													
LIMITS FREQUENCY													
CBOD	<u>30 MA</u>	Monthly	Bi-weekly	Quarterly	Annually								
TSS	<u>30 MA</u>	Monthly	Bi-weekly	Quarterly	Annually								
Fecal	<u>800 max</u>	Monthly	Bi-weekly	Quarterly	Annually								
Nitrate	<u>12 max</u>	Monthly	Bi-weekly	Quarterly	Annually								
Nitrogen, Total	Report	Monthly	Bi-weekly	Quarterly	Annually								
Phosphorus, Total	<u>Report</u>	Monthly	Bi-weekly	Quarterly	Annually								
Influent Sampling:													
CBOD		Monthly	Bi-weekly	Quarterly	Annually								
TSS		Monthly	Bi-weekly	Quarterly	Annually								
<u>Sludge Haul:</u> (BTF) or disposed of in a C	<u>Biosolids genera</u> Class I solid waste	ted by this facility landfill.	may be transferre	ed to A-Able Septi	<u>c Service Facility</u>								
Amount of sludge hauled	should be recorde	ed on the monthly	flow sheet. If nor	ne, "O Sludge" sho	<u>uld be noted.</u>								
Amount of sludge hauled should be recorded on the monthly flow sheet. If none, "0 Sludge" should be noted. FREQUENCY													
Ground Water Monitoring Monthly Quarterly Semi-annual Annually Not Required													
Other::													
Minimum TRC 0.5 mg/L	/inimum TRC 0.5 mg/L												

Please Note the Following:

This is a summary only and should be compared to the Permit kept at the facility. If there are any discrepancies, report them immediate to the Operations Department.

4939 Cross Bayou Boulevard * New Port Richey * Florida * 34652 Tel: 727-848-8292 Fax: 727-848-7701 Toll Free: 866-753-8292

PERMITTEE NAME: Merritt Islan	DEPART	MENT OF ENV	VIRONMENTA	L PROTECT	FION DISCHA	RGE MONITO	RING REPOR	T - PART A			
ADDRESS: 4939 Cross I	a company me				PERMI LIMIT: FACILI	T NUMBER: TY TYPE:	FLA013500 FINAL DW		ORT: DUP:	Monthly Domesti	
FACILITY: Woods S/D					MONIT	ORING GROUP	: R-001				
	y 301 & County Road 677 ed, FL 33597	7			DESCR	IPTION:	Land applica square feet to	tion system co otal bottom are	onsisting of a	two (2) perc/evap por	nds of 27,720
COUNTY: SUMTER					MONIT	ORING PERIOD	From: 04/01	2018 T- 04/2	0/2010		
Parameter		Quantity	or Loading	Units		lity or Concen		Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.011	0.01						0	5 Days/Week	Elapsed Time Measuremen on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump
BOD, Carbonaceous 5 day, 20	C Sample Measurement					7.1			0	I Monthly	(Pump Log)) Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	Sample Measurement					14.2	2		0	l Monthly	Grab
ARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity	or Loading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement				8.6	8.6	8.6		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L,		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					1668.5			1	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement					200,0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
H	Sample Measurement				7.5		7 .9		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement				0.6				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.011	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						64		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Pi Elizabeth Anne Krahmer Pi Ti A	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED ANI ERSONS WHO MANAGE TI- HE INFORMATION SUBMIT M AWARE THAT THERE DSSIBILITY OF FINE AND ID	D EVALUATED TI E SYSTEM, OR TH ITED IS, TO THE I ARE SIGNIFICA	HE INFORMATION HOSE PERSONS DI BEST OF MY KNO NT PENALTIES F	I SUBMITTED. BARECTLY RESPON WLEDGE AND BI	ASED ON MY INQ	UIRY OF THE PER	SONNEL OR AUT SON OR MATION, Electronic	HORIZED AGENT	L AL EXECUTIV	/E OFFICER TELEPHONE (727) 848-825	

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average exceedence originated in September 2017. All subsequent samples returned results that were within permitted limits.

PERMITTEE NAME:	Merritt Island Uti	lity Company Inc		<u> </u>			PE	RMIT NUMBE	R: FLA013	500		
ADDRESS:	4939 Cross Bayou	a Blvd					LI	MIT:	FINAL	REPORT	: Monthly	
	New Port Richey,	FL 34652					FA	CILITY TYPE:	DW	GROUP:	Domestic	
							M	ONITORING GI	ROUP: RMP-Q			
FACILITY:	Woods S/D											
LOCATION:	U.S. Highway 301	& County Road 677					DE	SCRIPTION:	Biosolid	ls Quantity		
	Unincorporated, F	FL 33597										
COUNTY:	SUMTER						м	ONITORING PI	ERIOD: From: 0	4/01/2018	Го: 04/30/2018	
Parame	ter		Quantity	or Loading	Units	Quali	ty or Conce	ntration	Units	No. Ex.	Frequency of	Sample Type
	B (B.B.) (2007				Column of the	Ristan (Kipina ar.)				s to think of	Analysis	- JF*
Biosolids Quantity	(Landfilled)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B000 Mon. Site: RMP-1	8 +	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity	(Transferred)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B000 Mon. Site: RMP-1	7 +	Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
AME/ITILE PRINCIPAL EXECUTIVE OFFICER I CERTIFY UNDER PENALTY OF LAW THAT THIS DOCUMENT AND ALL ATTACHMENTS WERE PREPARED UNDER MY SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER TELEPHONE OR AUTHORIZED AGENT DIRECTION OR SUPERVISION IN ACCORDANCE WITH A SYSTEM DESIGNED TO ASSURE THAT QUALIFIED PERSONNEL OR AUTHORIZED AGENT PROPERLY GATHERED AND EVALUATED THE INFORMATION SUBMITTED. BASED ON MY INQUIRY OF THE PERSON OR PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS BIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION PERSONS WHO MANAGE THE SYSTEM, OR THOSE PERSONS BIRECTLY RESPONSIBLE FOR GATHERING THE INFORMATION PERSONS WHO MANAGE THE SYSTEM OR THE DIFT OF MY KNOWLEDGE AND BELIEF, TRUE, ACCURATE AND COMPLETE, I								SUBMITTED ON 05/23/2018				
	A	HE INFORMATION SUBMIT M AWARE THAT THERE OSSIBILITY OF FINE AND I	ARE SIGNIFICA	NT PENALTIES F	OR SUBMITTING							

Monitori	ng Period Fro	om: 4/01/2018	To: 4/30/2018			Facility: The Woo County: Sumter	ods Subdivision V	WWTF
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00.000	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	00620 EFA-01	
1	0.0740						LI'A-01	
2	0.0118				2.00			
3	0.0055				3.00	7.80		
4	0.0109			······	2.80	7.80		
5	0.0064			· · ·	2.60	7.90		
6	0.0090				2.20	7.70		
7	0.0070			······	3.00	7.70		
8	0.0070				2.80	7.50		
9	0.0050							
10	0.0120				3.50	7.70		
11	0.0120				2.00	7.70		
12	0.0060				3.50	7.70		
13	0.0120				3.20	7.70		
14	0.0120				3.50	7.90		
15	0.0110				3.00	7.60		
16	0.0100	<2.0	8.6	<4.0				
17	0.0100			~4.0	3.50	7.80	0.21	
18	0.0080				3.00	7.80		
19	0.0090				3.50	7.90		
20	0.0100	——			3.60	7.70		
21					2.70	7.70		
22	0.0070			·	1.90	7.60		
23	0.0110							
24					0.80	7.70		
25	0.0090				2.40	7.70		
26	0.0100				3.60	7.70		
27	0.0090				4.00	7.70		
28	0.0070				1.20	7.90		
29	0.0060				1.90	7.60		
30	0.0080		h		3.20	7.90		
31	0.0090				0.60	7.80		
Total	0.220							
Io. Avg.	0.330							
	0.011							이 가슴 가슴 가슴 가슴?

DAILY SAMPLE RESULTS - PART B (R-001)

Facility:

The Woods Subdivision WWWTF

PLANT STAFFING: Day Shift Operator

Permit Number:

FLA013500

Class: С Certificate No: 20320 Name: Day Shift Operator Class: Certificate No: Name: Day Shift Operator Class: Certificate No: Name: Lead Operator Class: Certificate No: Name:

DEP Form 62-620.910(10), effective November 29, 1994

Herbert Shelley

DEDMITTEE NAME Marrie LL LL	DEPARTM	<u>AENT OF ENV</u>	IRONMENTA	L PROTECT	FION DISCHA	RGE MONITO	RING REPOR	T - PART A					
PERMITTEE NAME: Merritt Island U ADDRESS: 4939 Cross Bay New Port Riche	ou Blvd				PERMIT LIMIT: FACILI	I NUMBER: TY TYPE: ORING GROUP	FLA013500 FINAL DW		ORT: DUP:	Monthly Domestic			
FACILITY: Woods S/D LOCATION: U.S. Highway 3 Unincorporated,	01 & County Road 677 FL 33597				DESCRI		Land applica	ation system co otal bottom are	system consisting of two (2) perc/evap ponds of 27,720 pottom area.				
COUNTY: SUMTER					MONITO	ORING PERIOD	From: 05/01	/2018 To: 05/3	1/2018				
Parameter	or Loading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type				
Flow	Sample Measurement	0.009	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)		
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))		
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.1			0	l Monthly	Grab		
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)		
BOD, Carbonaceous 5 day, 20C	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab		
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)		
Solids, Total Suspended	Sample Measurement					14.4			0	1 Monthly	Grab		
PARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement		nine Start Start			20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)		

Parameter		Quantity or Lo	ading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement				4.2	4.2	4.2		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					1668.5			1	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
Hq	Sample Measurement				6.0		8.0		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	S.U.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement				1.00				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

.

Parameter		Quantity	or Loading	Units	Qua	lity or Conce	ntration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.009	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						60		0	1 Monthly	(Pump Log)) Calculated
ALERCY A CONSTRUCT OF CONTRACT	Permit Requirement						Report (Mo Avg)	percent		(I Monthly)	(Calculated)
Elizabeth Anne Krahmer Pr Ti Al	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED ANI ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE 2SSIBILITY OF FINE AND II	D EVALUATED THE E SYSTEM, OR THE ITED IS, TO THE I ARE SIGNIFICAL	ICE WITH A SYS IE INFORMATION IOSE PERSONS DII BEST OF MY KNO NT PENALTIES F	SUBMITTED, BA SUBMITTED, BA RECTLY RESPONS WLEDGE AND BE	TO ASSURE THA SED ON MY INC SIBLE FOR GATH	T QUALIFIED PE QUIRY OF THE PI ERING THE INFO	NDER MY SIGNAT RSONNEL OR AUT ERSON OR RMATION, Electronic	URE OF PRINCIPA HORIZED AGENT cally Signed	L EXECUTIV	E OFFICER TELEPHONE (727) 848-829	

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Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average failure originated in September 2017. All subsequent samples were within permitted limits.

DEDA (UTATER ALL A		DEPARTM	ENT OF ENVIRONMENTA	L PROTECTIC)N DISCHAR	CF MONITOR					
PERMITTEE NAME: ADDRESS:	Merritt Island Ut 4939 Cross Bayo New Port Richey	bu Blvd			<u> NY DISCHAR</u>	PER LIM FAC	MIT NUMBI IT: ILITY TYPE	ER: FLA0 FINAI	REPOR GROUP		
FACILITY: LOCATION:	Woods S/D U.S. Highway 30 Unincorporated,	1 & County Road 677 FL 33597					ITORING G		Q ids Quantity		
COUNTY:	SUMTER			22 0110		MON	ITORING P	ERIOD: From:	05/01/2018 ⁻	To: 05/31/2018	i
Param	eter		Quantity or Loading	Units	Qual	ity or Concent		Units	No. Ex,	Frequency of Analysis	Sample Type
Biosolids Quantity	(Landfilled)	Sample Measurement	0.0						0	1 Monthly	Calculated
PARM Code B000 Mon. Site: RMP-1	8 +	Permit Requirement	Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity	(Transferred)	Sample Measurement	0.0						0	1 Monthly	Calculated
PARM Code B000 Mon. Site: RMP-1		Permit Requirement	Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXI OR AUTHORIZED AGENT Elizabeth Anne Krahmer	PI TI AJ	ERSONS WHO MANAGE THE HE INFORMATION SUBMITT M AWARE THAT THERE	V OF LAW THAT THIS DOCUMEN N IN ACCORDANCE WITH A SYST EVALUATED THE INFORMATION SYSTEM, OR THOSE PERSONS DIE SYSTEM, OR THOSE PERSONS DIE TED IS, TO THE BEST OF MY KNOW ARE SIGNIFICANT PENALTIES FO PRISONMENT FOR KNOWING YOU	SUBMITTED. BASI ECTLY RESPONSIE WLEDGE AND BELI	ED ON MY INQU BLE FOR GATHEI	JIRY OF THE PERS	ON OR TION, Electron	IURE OF PRINCIPAI THORIZED AGENT ically Signed	EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED ON

Permit Nu Monitorin		013500 m: 5/01/2018	To: 5/31/201	MPLE RESULT	F		ds Subdivision W	WWTF
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
1on. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0050				7.70	2.70		
2	0.0110				7.80	3.20	· · · · · · · · · · · · · · · · · · ·	
3	0.0073				7.80	3.60		
4	0.0073							
5	0.0084	·			7.80	3.40		
6	0.0084							
7	0.0090				7.60	1.60		
8	0.0055				7.70	3.20		
9	0.0080				7.80	2.90	·····	
10	0.0080				7.70	3.40		
11	0.0070				7.80	2.00		
12	0.0100				7.70	2.80		
13	0.0100							
14	0.0090				7.80	3.10		
15	0.0070	<2.0	4.2	<4.0	7.60	2.80	MNR	
16	0.0100				8.00	1.00		
17	0.0120				6.00	1.80		
18	0.0100				7.70	2.00		
19	0.0100				7.40	3.80		
20	0.0100							
21	0.0100				7.70	2.10		
22	0.0100				7.60	3.00		
23	0.0090				7.80	3.20		
24	0.0080				7.90	1.20		
25	0.0100				7.70	1.00		
26	0.0060				7.50	1.80		
27	0.0060							
28	0.0180				7.70	2.70		
29	0.0100				7.60	2.10		
30	0.0110				7.90	2.30		
31	0.0100				7.90	1.60		
Fotal	0.281							
o. Avg.	0.009							

PLANT STAFFING: Day Shift Operator

Class: <u>C</u> Certificate No: 20320 Name: Day Shift Operator Class: _____ Certificate No: Name: Day Shift Operator Class: Certificate No: Name: Lead Operator Class: Certificate No:

Herbert Shelley

DEP Form 62-620.910(10), effective November 29, 1994

Name:

PERMITTEE NAME: Merritt Island U	ility Company Inc	IENT OF ENV	IKUNMENTAI	L PROTECI		GE MONITOR	FLA013500	<u> - PART A</u>			<u></u>
ADDRESS: 4939 Cross Baye					LIMIT:		FINAL	REPO		Monthly	
New Port Richey	, FL 34652					TY TYPE:	DW	GRO	UP:	Domesti	с
FACILITY: Woods S/D					MONITO	DRING GROUP:	R-001				
U.S. Highway St Unincorporated,)1 & County Road 677 FL 33597				DESCRI	two (2) perc/evap por	nds of 27,720				
COUNTY: SUMTER											
					MONITO	DRING PERIOD	<u>: From: 06/01/</u>	2018 To: 06/3	0/2018		ALLERGEL MINERAL COMPANY
Parameter	or Loading	Units	Quali	ity or Concent	ration	Units	No. Ex.	Frequency of Analysis	Sample Type		
Flow	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measuremen on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.7			0	l Monthly	Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.9	7.9	7.9		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	Sample Measurement					16.3			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading	Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement			24.0	24.0	24.0		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				1668.6			1	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement				200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				3.0	3.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement				200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH	Sample Measurement			7.2		7.9		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement			6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement			0.7				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement			0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Quali	ty or Conce	ntration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						67		0	1 Monthly	(Pump Log)) Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Moathly)	(Calculated)
TI	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED ANI ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE OSSIBILITY OF FINE AND IP	D EVALUATED THE IE SYSTEM, OR THE ITED IS, TO THE I ARE SIGNIFICAL	HE INFORMATION HOSE PERSONS DIF BEST OF MY KNOW	SUBMITTED, BA ECTLY RESPONS WLEDGE AND BE	O ASSURE THAT SED ON MY INQU IBLE FOR GATHE	QUALIFIED PE JIRY OF THE PE RING THE INFOR	NDER MY SIGNAT RSONNEL OR AUT RSON OR MATION, Electronic	HORIZED AGENT	L EXECUTIV	E OFFICER TELEPHONE	

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average failure originated in September 2017. All subsequent samples have been within permitted limits.

PERMITTEE NAME: ADDRESS:	4939 Cross Bayou New Port Richey,	Blvd]	PERMIT NUMBER LIMIT: FACILITY TYPE: MONITORING GRO	FINAL DW	REPORT GROUP:	Monthly Domestic	
FACILITY: LOCATION:	Woods S/D U.S. Highway 301 Unincorporated, F	& County Road 677 L 33597					:	DESCRIPTION:	Biosoli	ls Quantity		
COUNTY:	SUMTER							MONITORING PER	UOD: From: 0	6/01/2018 1	o: 06/30/2018	
Param	eter		Quantity o	or Loading	Units	Quali	ty or Con	centration	Units	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity	y (Landfilled)	Sample Measurement		0.0						0	i Monthly	Calculated
PARM Code B00 Mon. Site: RMP-1		Permit Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity	y (Transferred)	Sample Measurement		0.0						0	1 Monthly	Calculated
PARM Code B00 Mon. Site: RMP-1		Permit Requirement		Report (Mo Total)	dry tons		angenur de Alafe				(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL E OR AUTHORIZED AGENT Elizabeth Anne Krahmer	D Pi Pi T A	CERTIFY UNDER PENAL IRECTION OR SUPERVISI ROPERLY GATHERED AN ERSONS WHO MANAGE TH HE INFORMATION SUBMT M AWARE THAT THERE OSSIBILITY OF FINE AND I	ON IN ACCORDAN D EVALUATED TH HE SYSTEM, OR TH TTED IS, TO THE I ARE SIGNIFICA	NCE WITH A SYS HE INFORMATION HOSE PERSONS DII BEST OF MY KNO NT PENALTIES F	TEM DESIGNED TO SUBMITTED. BAS RECTLY RESPONSI WLEDGE AND BEI OR SUBMITTING	ED ON MY INQUE BLE FOR GATHE	QUALIFIEL JIRY OF THE RING THE IN URATE AND	E PERSONNEL OK AUT E PERSON OR IFORMATION, Electroni COMPLETE. I	URE OF PRINCIPA HORIZED AGENT cally Signed	L EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED ON 2 07/26/2018

DAILY SAMPLE RESULTS - PART B (R-001)

Permit Number:FLA013500Monitoring PeriodFrom: 6/01/2018

018 To: 6/30/2018

Facility: The Woods Subdivision WWWTF County: Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090			+	7.80	2.50		
2	0.0150				7.50	2.00		
3	0.0130				7.40	1.10		
4	0.0080				7.60	1.90		
5	0.0080				7.70	2.40		
6	0.0110	7.9	24	3.0	7.60	2.40	MNR	
7	0.0060		· · · · · · · · · · · · · · · · · · ·	++	7.70	2.50		
8	0.0080			++	7.80			
9	0.0080			t	1.00	1.00		
10	0.0080			1				
11	0.0070			╂────┤─	7.80	2.40		
12	0.0110			<u> </u>	7.90	2.40		
13	0.0110				7.90	1.10		
14	0.0110				7.90	2.30		
15	0.0055				7.90	3.20		
16	0.0080		······································		7.60	2.60		
17	0.0070				7.00	2.10		
18	0.0070				7.70	0.10		
19	0.0100					2.10		
20	0.0280		· · · · · · · · · · · · · · · · · · ·		7.60	1.90		
21	0.0090				7.60	2.00	h	
22	0.0100				7.50	0.70		
23	0.0090				7.20	2.60		
24	0.0090		·······		7.70	2.10		
25	0.0080				7 20			
26	0.0150				7.30	0.90		
27	0.0230				7.60	1.30		
28	0.0110				7.80	3.00		
29	0.0120				7.70	2.10		
30	0.0090				7.90	1.80		
31					7.70	1.50	1. 	
Total	0.315							
Mo. Avg.	0.010							
_ال	0.010	L						

PLANT STAFFING:

Day Shift Operator Class: C Certificate No: 20320 Name: Herbert Shelley Day Shift Operator Class: Certificate No: Name: Day Shift Operator Class: Certificate No: Name: Lead Operator Class: Certificate No: Name:

	DEPARIM	IENT OF ENV	IRONMENTAI	PROTECT	ION DISCHAR	IGE MONITOR	RING REPORT	Г - PART A			
PERMITTEE NAME: Merritt Island U ADDRESS: 4939 Cross Bay New Port Richer	ou Blvd				LIMIT: FACILITY TYPE:		FLA013500 FINAL DW R-001	REP0 GRO		Monthly Domestic	
FACILITY: Woods S/D LOCATION: U.S. Highway 30 Unincorporated,	01 & County Road 677 FL 33597				_	DESCRIPTION: Land application system consisting of two (2) per square feet total bottom area.					
COUNTY: SUMTER		-			MONITO	RING PERIOD	: From: 07/01/	2018 To: 07/3	1/2018		
Parameter		Quantity	or Loading	Units	Quali	ity or Concent	ration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.7			0	1 Monthly	Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	Sample Measurement					16.4			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

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Parameter		Quantity or Loading	Units	Quali	ty or Concen	tration	Units	No. Ex.	A.	Sample Type
Solids, Total Suspended	Sample Measurement			3.6	3.6	3.6		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				1668.6			1 1	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement				200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				<4.0	<4.0	a shaladar Ali	0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement				200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH	Sample Measurement			7.5		8.0		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement			6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement			0.9				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement			0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Qua	lity or Conce	ntration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						64		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement	and Alberto Alberto					Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Elizabeth Anne Krahmer P T A	CERTIFY UNDER PENALT RECTION OR SUPERVISIO ROPERLY GATHERED ANI ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE DSSIBILITY OF FINE AND II	DEVALUATED T E SYSTEM, OR TH TED IS, TO THE I ARE SIGNIFICA	NCE WITH A SYST HE INFORMATION HOSE PERSONS DIE BEST OF MY KNOV NT PENALTIES F	TEM DESIGNED SUBMITTED. BA ECTLY RESPON WLEDGE AND BA OR SUBMITTING	TO ASSURE THA SED ON MY INC SIBLE FOR GATH	AT QUALIFIED PE QUIRY OF THE PI ERING THE INFO CURATE AND CO	RSONNEL OR AUT ERSON OR RMATION, Electroni	HORIZED AGENT	AL EXECUTIV	E OFFICER TELEPHONI (727) 848-829	

Parameter	Monitoring Site	Comments for Monitoring Group - R-001
74055 Y	EFA-01	The fecal annual average failure originated in September 2017. All subsequent sample results have been within the permitted limits.
		generating in september 2017. An subsequent sample results have been within the permitted limits.

PERMITTEE NAME:	Merritt Island Uti	ility Company Inc					ERMIT NUMBE			······	
ADDRESS:	4939 Cross Bayo	u Blvd					MIT:		-	T 14 11	
l	New Port Richey	, FL 34652					CILITY TYPE		REPOR GROUP		
FACILITY:	Woods S/D						ONITORING G	. 2.11		P: Domestic	
	U.S. Highway 30 Unincorporated, F	1 & County Road 677 FL 33597				DI	ESCRIPTION:	Biosoli	ds Quantity	,	
COUNTY:	SUMTER		•			M	ONITORING PI	ERIOD: From: (7/01/2018	To: 07/31/2018	
Parame	tor									Frequency	
			Quantity or Loadin	g Units	Qual	ity or Conce	ntration	Units	No. Ex.	of Analysis	Sample Type
Biosolids Quantity ((Landfilled)	Sample Measurement	0.0						0	1 Monthly	Calculated
PARM Code B0008 Mon. Site: RMP-1	8 +	Permit Requirement	Report (Mo Tota							(1 Monthly)	(Calculated
Biosolids Quantity ((Transferred)	Sample Measurement	0.0						0	1 Monthly	Calculated
PARM Code B0007 Mon. Site: RMP-1	. +	Permit Requirement	Report (Mo Tota	Americana 1						(1 Monthly)	(Calculated
NAME/TITLE PRINCIPAL EXE OR AUTHORIZED AGENT		CERTIFY UNDER PENALT	Y OF LAW THAT THIS DOCUL	MENT AND ALL ATTA	CHMENTS WER	E PREPARED IN	NDER MY SIGNA		EVECTION IN	The second second	
lizabeth Anne Krahmer	PR PE TH AN	OPERLY GATHERED AND RSONS WHO MANAGE TH IE INFORMATION SUBMIT	D EVALUATED THE INFORMAT E SYSTEM, OR THOSE PERSONS TED IS, TO THE BEST OF MY K ARE SIGNEICANT PENALTIE	ION SUBMITTED. BAS DIRECTLY RESPONSE NOWLEDGE AND BEL	D ASSURE THAT ED ON MY INQU BLE FOR GATHE	QUALIFIED PE JIRY OF THE PE RING THE INFOR	RSONNEL OR AU RSON OR MATION, Electron	HURIZED AGENT	EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED ON 08/23/2018

r		CDODE	TSS	Fecal Coliform	PH	TRC	Nitrogen,	Notes
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	(mg/L)	Bacteria (#/100mL)	(SU)	(For Disinfect.) (mg/L)	Nitrate, Total (as N) (mg/L)	
Code	50050	80082	00530	74055	00400	50060	00620	
on. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090							
2	0.0100				7.70	2.40		
3	0.0090				7.50	2.90		
4	0.0090				7.60	2.80		
5	0.0090				7.80	2.90		
6	0.0160				7.50	3.40		
7	0.0090				7.60	2.90		
8	0.0090							
9	0.0110				7.60	2.50		
10	0.0120				7.70	2.00		
11	0.0040				7.60	1.80		
12	0.0080				7.90	0.90		
13	0.0110				7.80	2.50		
14	0.0070				7.70	2.00		
15	0.0070							
16	0.0080	<u></u>			7.90	2.70		
17	0.0040				8.00	2.10		
18	0.0110	<2.0	3.6	<4.0	7.70	2.00	0.20	
19	0.0090				7.80	3.00		
20	0.0100				7.90	1.60		
21	0.0140				7.70	1.50		The second se
22	0.0140							
23	0.0100				7.80	1.10		
24	0.0090				7.70	2.10		
25	0.0140				7.90	2.00		
26	0.0120				7.90	2.50		
27	0.0150				7.70	1.90		
28	0.0100				7.60	1.70		
29	0.0100							
30	0.0090				7.90	2.30		
31	0.0100				7.80	1.80		
Total	0.309							
Io. Avg.	and the second se							

DAILY SAMPLE RESULTS - PART B (R-001)

Lead Operator Class:

Class:

Class:

Class:

Day Shift Operator

Day Shift Operator

Day Shift Operator

Herbert Shelley

Name: Name:

Certificate No: Name: Certificate No: Name:

20320

<u>C</u> Certificate No:

Certificate No:

PERMITTEE NAME: Merritt Island I	Itility Commence Inc.		INUMBENTA	LPRUIEC		RGE MONITO	RING REPOR	T - PART A			
ADDRESS: 4939 Cross Bas New Port Riche	/ou Blvd				LIMIT: FACILI	PERMIT NUMBER: LIMIT: FACILITY TYPE: MONITORING GROUP:		REP GRC	ORT: DUP:	Monthly Domestic	
FACILITY: Woods S/D LOCATION: U.S. Highway 3 Unincorporated	801 & County Road 677 , FL 33597					DESCRIPTION: Land application system consisting of two (2) per square feet total bottom area.					nds of 27,720
COUNTY: SUMTER					MONITO	ORING PERIOD	From: 08/01	/2018 To: 08/3	1/2018		
Parameter		Quantity	or Loading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Tim Measuremen on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MosAvg)	MGD						(5 Days/Week)	(Elapsed Time Measuremen on Pump
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.4			0	l Monthly	(Pump Log) Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 20C	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	Sample Measurement					16.1			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter	Quality or Concentration					tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement			2.2	2.2	2.2		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				1668.6			1	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement				200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement				200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
рН	Sample Measurement			7.5		7.9		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement			6.0 (Minimum)		8.5 (Maximum)	S.U.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement			0.8				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement			0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Quali	ty or Conce	atration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.01	0.01						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						67		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Elizabeth Anne Krahmer P T T	CERTIFY UNDER PENAL IRECTION OR SUPERVISI ROPERLY GATHERED AN ERSONS WHO MANAGE TH E INFORMATION SUBMI M AWARE THAT THERE OSSIBILITY OF FINE AND I	DEVALUATED TI E SYSTEM, OR TH ITED IS, TO THE I ARE SIGNIFICA	NCE WITH A SYS HE INFORMATION IOSE PERSONS DI BEST OF MY KNO NT PENALTIES F	TEM DESIGNED SUBMITTED. BA RECTLY RESPONS WLEDGE AND BE FOR SUBMITTING	TO ASSURE THAT SED ON MY INQUESTIBLE FOR GATHE	COUALIFIED PER UIRY OF THE PE RING THE INFOR	RSONNEL OR AUT RSON OR MATION, Electroni	HORIZED AGENT	AL EXECUTIV	/E OFFICER TELEPHONE (727) 848-829	

Parameter Monitoring Site	Comments for Monitoring Group - R-001
74055 Y EFA-01 Fecal annual average failure	originated in September 2017 due to the hurricane. All subsequent monthly averages have been within permitted limits.

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	ility Company Inc				E MONITORING REPOR		3500		
ADDRESS: 4939 Cross Baye New Port Richey					LIMIT: FACILITY TYPE:	FINAL			
FACILITY: Woods S/D					MONITORING G			bonnestie	
	1 & County Road 677 FL 33597				DESCRIPTION:	Biosoli	ds Quantity		
COUNTY: SUMTER					MONITORING PH	ERIOD: From: 0)8/01/2018 ⁻	Го: 08/31/2018	
Parameter		Quantity or Loading	Units	Qualit	y or Concentration	Ünits	No. Ex.	Frequency of Analysis	Sample Type
Biosolids Quantity (Landfilled)	Sample Measurement	0.0					0	1 Monthly	Calculated
PARM Code B0008 + Mon. Site: RMP-1	Permit Requirement	Report (Mo Total)	dry tons					(1 Monthly)	(Calculated
Biosolids Quantity (Transferred)	Sample Measurement	0.0					0	1 Monthly	Calculated
PARM Code B0007 + Mon. Site: RMP-1	Permit Requirement	Report (Mo Total)	dry tons					(1 Monthly)	(Calculated
lizabeth Anne Krahmer P T T A	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED AND ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE	Y OF LAW THAT THIS DOCUMEN N IN ACCORDANCE WITH A SYST D EVALUATED THE INFORMATION E SYSTEM, OR THOSE FERSONS DIE TED IS, TO THE BEST OF MY KNOT ARE SIGNIFICANT PENALTIES F WRVISONMENT FOR KNOWING VIOL	SUBMITTED. BASE ECTLY RESPONSIB WLEDGE AND BELII	ASSURE THAT (D ON MY INQUE LE FOR GATHERI	QUALIFIED PERSONNEL OR AUT RY OF THE PERSON OR NG THE INFORMATION, Electron	TURE OF PRINCIPAL THORIZED AGENT ically Signed	EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED OF

Permit Nu Monitorin		.013500 m: 8/01/2018	DAILY SAMPLE RESULTS - PART B (R-001) Facility: Facility: The Woods Subdivision WWWTF To: 8/31/2018 Sumter									
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)					
Code	50050	80082	00530	74055	00400	50060	00620					
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01					
1	0.0100				7.80	3.80						
2	0.0120				7.70	3.20						
3	0.0090				7.80	3.10						
4	0.0100				7.70	2.80						
5	0.0100	· · ·										
6	0.0100				7.90	2.50						
7	0.0090				7.80	2.30						
8	0.0090				7.80	2.40						
9	0.0120				7.90	3.00						
10	0.0080				7.80	2.10						
11	0.0120				7.70	2.00						
12	0.0120											
13	0.0080				7.60	2.20						
14	0.0120				7.80	2.40						
15	0.0120	<2.0	2.2	<4.0	7.70	0.80	MNR					
16	0.0130				7.90	2.40						
17	0.0120				7.70	3.10						
18	0.0090				7.70	2.20						
19	0.0090							March Constant Constant of Con				
20	0.0120				7.60	2.40						
21	0.0080				7.80	1.50						
22	0.0060				7.60	3.10						
23	0.0030				7.50	3.50						
24	0.0160				7.60	2.90						
25	0.0023				7.50	2.30						
26	0.0060			·	7.60	3.50						
27	0.0090				7.60	2.10						
28	0.0090				Ale at the							
29	0.0070				7.80	3.20						
30	0.0160				7.70	1.60						
31	0.0120				7.90	3.70						
Total	0.304											
Mo. Avg.	0.010											

PLANT STAFFING: 20320 C Certificate No: Day Shift Operator Class: Day Shift Operator Class: Certificate No: Day Shift Operator Certificate No: Class: Lead Operator Class: Certificate No: Name: _

Herbert Shelley

Name:

Name:

Name:

DEP Form 62-620.910(10), effective November 29, 1994

PERMITTEE NAME: Merritt Island	Company Inc					RGE MONITO					
ADDRESS: 4939 Cross E New Port Ric	ayou Blvd hey, FL 34652				LIMIT: FACIL	T NUMBER: ITY TYPE: ORING GROUP	FLA01350 FINAL DW	REF	ORT: DUP:	Monthly Domest	
FACILITY: Woods S/D LOCATION: U.S. Highway Unincorporate	7 301 & County Road 677 ed, FL 33597	,				IPTION:	Land applic	ation system co total bottom are	onsisting of	two (2) perc/evap po	nds of 27,720
COUNTY: SUMTER					MONIT	ORING PERIOD					
Parameter		Quantity	or Loading	Units		lity or Concen		Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.015	0.012						0	5 Days/Week	Elapsed Tin Measuremen on Pump (Pump Log
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measuremen on Pump (Pump Log)
BOD, Carbonaceous 5 day, 200	, Sample Measurement			는 것이다. 이 것이다. 이 것이다.		2.4			0	l Monthly	Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)
30D, Carbonaceous 5 day, 200	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
ARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
olids, Total Suspended	Sample Measurement	ula interiore				9.3			0	1 Monthly	Grab
ARM Code 00530 Y Ion. Site: EFA-01	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity o	r Loading	Units	Quali	ty or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement				6.4	6.4	6.4		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					2.1			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement					200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH	Sample Measurement				7.5		8.0		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement				1.0				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

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Parameter		Quantity	or Loading	Units	Qualiț	y or Concen	itration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.015	0.012						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						78		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Pi Zlizabeth Anne Krahmer Pi Ti A	CERTIFY UNDER PENALT IRECTION OR SUPERVISIC ROPERLY GATHERED AND ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE DSSIBILITY OF FINE AND IN	EVALUATED TH E SYSTEM, OR TH TED IS, TO THE I ARE SIGNIFICA	HE INFORMATION HOSE PERSONS DIR BEST OF MY KNOW	SUBMITTED. BA ECTLY RESPONS VLEDGE AND BE	SED ON MY INQUI	RY OF THE PER	RSON OR MATION, Electron	URE OF PRINCIPA HORIZED AGENT	L EXECUTIV	E OFFICER TELEPHONE (727) 848-829	

PERMITTEE NAME: Merritt Island U	tility Company Inc.			DISCHAR						
ADDRESS: 4939 Cross Baye	ou Blvd					PERMIT NUMBE	1 2110			• • •
New Port Richey						LIMIT:	FINAI	REPOR	T: Monthly	
1						FACILITY TYPE		GROUP	Domestic	
FACILITY: Woods S/D					r	MONITORING G	ROUP: RMP-0	2		
LOCATION: U.S. Highway 30	1 & County Road 677					FOODIDTION				
Unincorporated,	FL 33597				L	DESCRIPTION:	Biosoli	ds Quantity		
COUNTY: SUMTER										
SOUTH: SUMTER			No. 2 Your Manual Street of the	No. 1994 August Aug	N	MONITORING PL	ERIOD: From:	09/01/2018	To: 09/30/2018	
Parameter		Ouestite and a l'							Frequency	
		Quantity or Loading	Units	Quali	ity or Conc	centration	Units	No. Ex.	of	Sample
	8 1	MINTER PERSONAL AND ADDRESS OF ADDRE						E'A.	Analysis	Туре
Biosolids Quantity (Landfilled)	Sample	0.0								
	Measurement							0	1 Monthly	Calculated
PARM Code B0008 +	Permit	Report				4	REPAIRS AND			
Mon. Site: RMP-1	Requirement	(Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample			and the second		The Prote Street				
biosonds Quantity (Transferred)	Measurement	0.25					도 있는 아파는 것으로 이 같은 것은 것 같은 것을 것	0	1 Monthly	Calculated
PARM Code B0007 +	A CONTRACTOR OF THE OWNER OF THE								- титонешту	Calculated
Mon. Site: RMP-1	Permit	Report	dry tons							
and the second secon	Requirement	(Mo Total)							(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXECUTIVE OFFICER I DR AUTHORIZED AGENT	CERTIFY UNDER PENALT IRECTION OR SUPPRVISIO	Y OF LAW THAT THIS DOCUMEN ON IN ACCORDANCE WITH A SYST	T AND ALL ATTAC	HMENTS WERE	PREPARED	UNDER MY SIGNAT	IURE OF PRINCIPAL	FYECUTIVE	OFFICER TELEPHONE	
	KOPEKLY GATHERED ANT	DEVALUATED THE DEODMATION		interesting the state of the st	QUALITED F	ERSONNEL JUR AU	I HORIZED AGENT	LALCONVE	OFFICER TELEPHONE	SUBMITTED ON
T	HE INFORMATION SUBMIT	TED IS TO THE BEST OF MY KNOW	ECILY RESPONSIBI	LE FOR GATHER	UNG THE INFO	ORMATION, Electron	ically Signed		(727) 848-8292	10/22/2019
A	M AWARE THAT THERE	ARE SIGNIFICANT PENALTIES FO MPRISONMENT FOR KNOWING VIOL	A DEDGE AND BELL	ALSE INFORMA	TION, INCLU	DMPLETE I DING THE			(127) 040-022	10/22/2018
		THE RESOLVMENT FOR KNOWING VIOL	ATIONS.							

			DAILY SA	MPLE RESUL	FS - PART I	B (R-001) acility: The Wood	ds Subdivision W	WWTF
Permit Nu Monitorin		013500 n: 9/01/2018	To: 9/30/201	8		ounty: Sumter		
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	
Code	50050	80082	00530	74055	00400	50060	00620	And Andrewski and Andrewski and Andrewski and
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0075				7.50	1.00		
2	0.0075							
3	0.0150				7.70	2.50		
4	0.0120				7.60	3.10		
5	0.0030				7.60	1.90		
6	0.0080				7.80	2.50		
7	0.0120				8.00	3.60		A TANK AND AND A TANK AND
8	0.0080				7.80	2.00		
9	0.0080							
10	0.0120				7.60	1.50		
11	0.0073				7.70	1.00		
12	0.0073				7.60	1.70	ļ	
13	0.0110				7.60	2.80		
14	0.0080				7.80	1.90		
15	0.0090				7.70	1.70		
16	0.0090							
17	0.0100				7.80	2.40		
18	0.0040				7.70	1.80	1410	
19	0.0090	<2.0	6.4	<4.0	7.80	3.20	MNR	
20	0.0040				7.70	1.60		
21	0.0040				7.90	2.00		And Andrew
22	0.0080				7.60	1.70		
23	0.0080							
24	0.0040				7.80	2.10		
25	0.0080				7.70	1.30		
26	0.0120				7.80	2.60	-	
27	0.0120				7.80	1.90		
28 29	0.0080				7.60	2.20		
30	0.0080				7.60	1.40		
30	0.0080							
			_				-	
Total	0.252				<u> </u>			
Mo. Avg.	0.008		<u> </u>					

DAILY SAMPLE RESULTS - PART B (R-001)

PLANT STAFFING: Day Shift Operator

C Certificate No: 20320 Class: Certificate No: Day Shift Operator Class: Certificate No: Day Shift Operator Class: Lead Operator Class: Certificate No:

Herbert Shelley

Name:

Name:

Name:

Name:

DEP Form 62-620.910(10), effective November 29, 1994

	land Utility Company Inc ss Bayou Blvd Richey, FL 34652				PERMIT LIMIT: FACILIT	TNUMBER: TY TYPE: DRING GROUP	FLA013500 FINAL DW	REP GRC		Monthly Domesti	
FACILITY: Woods S LOCATION: U.S. Hig Unincorp	D way 301 & County Road 677 orated, FL 33597	1			DESCRI		Land applica	tion system co otal bottom are	onsisting of a.	two (2) perc/evap poi	nds of 27,720
COUNTY: SUMTER					MONITO	ORING PERIOD): From: 10/01/	/2018 To: 10/3	1/2018		
Parameter				Units	Qual	ity or Concen		Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.008	0.011						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 day,	20C Sample Measurement					2.5			0	1 Monthly	Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day,	20C Sample Measurement				2.1	2.1	2.1		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	Sample Measurement					9.8			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading	Units	Quality or Concentration			Units	No. Ex.		Sample Type
Solids, Total Suspended	Sample Measurement			8.0	8.0	8.0		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			60,0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				2.1			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement				200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement				200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL	nt data Tre Ling Athen di	(1 Monthly)	(Grab)
pH	Sample Measurement			7.6		7.9		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement			6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement			1.0				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement			0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	Quantity or Loading		Qua	lity or Concer	itration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.008	0.011						0	5 Days/Week	Elapsed Tim Measuremen on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						73		0	1 Monthly	(Pump Log)) Calculated
	Permit Requirement						Report (Mo Avg)	percent		(l'Monthly)	(Calculated)
Ti	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED AND ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE OSSIBILITY OF FINE AND IN	EVALUATED THE E SYSTEM, OR THE TED IS, TO THE I ARE SIGNIFICA	HE INFORMATION HOSE PERSONS DIR BEST OF MY KNOU	SUBMITTED. BA ECTLY RESPONS WLEDGE AND BE	SED ON MY INC	UIRY OF THE PER	DER MY SIGNAT SONNEL OR AUT SON OR MATION, Electronic		L EXECUTIV	E OFFICER TELEPHONE (727) 848-829	

PERMITTEE NAME:	Merritt Island Ut	ility Company Inc		······································							
	4939 Cross Bayo						PERMIT NUMBE	ER: FLA01	3500		
	New Port Richey						LIMIT:	FINAL	REPOR	T: Monthly	
	· · · · · · · · · · · · · · · · · · ·	,					FACILITY TYPE		GROUP	: Domestic	
FACILITY:	Woods S/D						MONITORING G	ROUP: RMP-Q	2		
		1 & County Road 677									
	Unincorporated, I						DESCRIPTION:	Biosoli	ds Quantity		
	- interportated, i	0 55577									
COUNTY:	SUMTER						MONITORDIC D				
						en de Ma	MONITORING P	ERIOD: From: 1	0/01/2018	To: 10/31/2018	
Paramet	er		Quantity or Loading		A. The				No.	Frequency	
			Quantity of Loading	Units	Qual	lity or Co	ncentration	Units	Ex.	of	Sample
New York Water (1965) Still Inc State Still Sciences			n <u>e V Bargader a</u> St						-	Analysis	Туре
Biosolids Quantity (Landfilled)	Sample	0.0								Contraction of the second s
	· · · · · · · · · · · · · · · · · · ·	Measurement	V. V						0	1 Monthly	Calculated
PARM Code B0008	+	Permit	Contraction of the second	ng paning as the			STREET PROFESSION	a strikter og som		C	11
Mon. Site: RMP-1		Requirement	Report (Mo Total)	dry tons			e ann a' cuis gann.	이 아이지 않는 것이 같아.		aman	
	A CONTRACTOR		(IND TOTAL)					n, So, Solute		(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample	0.05								
	riansierieu)	Measurement	0.25	김 사람이 있는 것					0	1 Monthly	Calculated
PARM Code B0007	10. 	Permit	Caller Street Street Street								
Mon. Site: RMP-1			Report	dry tons							
		Requirement	(Mo Total)							(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EXEC OR AUTHORIZED AGENT	CUTIVE OFFICER	CERTIFY UNDER PENALT	Y OF LAW THAT THIS DOCUME	INT AND ALL ATT	ACHMENTS WER	E PREPAREI	D UNDER MY SIGNA	TURE OF PRINCIPAL	FYECUTIVE	OFFICER TELEPHONE	
	PI	ROPERLY GATHERED AND	EVALUATED THE INFORMATIO	STEM DESIGNED T	IO ASSURE THAT	C QUALIFIED	PERSONNEL OR AU	THORIZED AGENT	LALCOINE	OFFICER TELEPHONE	SUBMITTED ON
Elizabeth Anne Krahmer								nically Signed		(727) 848-8292	11/28/2018
	A	M AWARE THAT THERE	ARE SIGNIFICANT PENALTIES	FOR SUDIMITTING						(121) 648-6292	11/20/2018
	P(DESIBILITY OF FINE AND IN	PRISONMENT FOR KNOWING VI	OLATIONS.			Debite the				

Permit N Monitor		m: 10/01/2018	To: 10/31/2	MPLE RESUL	F	Facility: The Woo County: Sumter	ds Subdivision W	WWTF
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0070				7.70	3.10		
2	0.0090				7.80	2.00		
3	0.0080				7.80	2.30		
4	0.0090			1	7.70	1.40	······································	
5	0.0070				7.90	2.20		
6	0.0030			1	7.60	2.20	·····	
7	0.0030					2.20		
8	0.0190				7.90	1.80	·····	
9	0.0050				7.80	2.20		
10	0.0080				7.80	2.90		
11	0.0060		· · · · · · · · · · · · · · · · · · ·	1	7.90	1.50		
12	0.0080			1	7.80	1.60		
13	0.0100				7.70	1.40		
14	0.0100					1.40		
15	0.0070				7.80	1.10		
16	0.0050				7.90	1.00		
17	0.0080	2.1	8.0	<4.0	7.70	2.80	0.34	
18	0.0060				7.70	2.00		
19	0.0070				7.80	2.30		
20	0.0090				7.70	2.00		
21	0.0090					2.00		
22	0.0050				7.90	3.50		
23	0.0080				7.90	3.10		
24	0.0070				7.90	1.60		
25	0.0080				7.80	2.50		n <mark>e de secondo br/>Esta de secondo de secon</mark>
26	0.0050				7.80	1.10		
27	0.0090				7.80	1.30	2	
28	0.0090							
29	0.0050				7.80	1.90		
30	0.0070				7.90	2.30		
31	0.0080				7.90	1.60		
	0.234							
Avg.	0.008		1		I			

PLANT STAFFING: Day Shift Operator

Day Shift Operator	Class: <u>C</u> Certificate No	20320 Name:	Herbert Shelley
Day Shift Operator	Class: Certificate No		The out onency
Day Shift Operator	Class: Certificate No		
Lead Operator	Class: Certificate No	Name:	

.

ADDRESS: 49: Ne	39 Cross Bayo ew Port Richey	ility Company Inc u Blvd				LIMIT: FACILIT	NUMBER:	FLA013500 FINAL DW	REPC GRO		Monthly Domestic	
LOCATION: U.S	oods S/D S. Highway 30 nincorporated, I	1 & County Road 677 FL 33597				DESCRIF	PTION:	Land application system consisting of two (2) perc/evap ponds of 27,720 square feet total bottom area.				
COUNTY: SU	JMTER					MONITO	RING PERIOD	: From: 11/01/	2018 To: 11/3	0/2018		
Parameter			Quantity	or Loading	Units	Quali	ty or Concent	ration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow		Sample Measurement	0.007	0.010						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	1	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous	5 day, 20C	Sample Measurement					2.5			0	1 Monthly	Grab
PARM Code 80082 Mon. Site: EFA-01	Y	Permit Requirement					20.0 (Annl Avg)		mg/L	andrean a Antoine anns an	(1 Monthly)	(Grab)
BOD, Carbonaceous 5	5 day, 20C	Sample Measurement				<2.0	<2.0	⊲2.0		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	A	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspend	led	Sample Measurement					10.1			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01	Y.	Permit Requirement			lana na manganan Alan Salar Nasar Panganan Salar Salar Manganan Salar Salar		20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading Units Quality or Concentration		tration	Units	No. Ex.	Frequency of Analysis	Sample Type			
Solids, Total Suspended	Sample Measurement				7.6	7.6	7.6		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			n Na taking jawa	60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					2.1			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Anul Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement					200.0 (Mo Geomn)	806.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
бН	Sample Measurement				7.1		8		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	S.U.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement	WINGS			0.70				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.007	0.010						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						67		0	1 Monthly	Calculated
	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Tonya Luming PF TT TT AN	CERTIFY UNDER PENALT (RECTION OR SUPERVISIO COPERLY GATHERED AND ESSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE SSIBILITY OF FINE AND I	EVALUATED THE E SYSTEM, OR THE TED IS, TO THE I ARE SIGNIFICA	HE INFORMATION HE INFORMATION HOSE PERSONS DIR BEST OF MY KNOW NT PENALTIES FO	EM DESIGNED T SUBMITTED, BA ECTLY RESPONS VLEDGE AND BE	IO ASSURE THA SED ON MY INQ IBLE FOR GATHE	I QUALIFIED PER UIRY OF THE PER RING THE INFORM	SONNEL OR AUT SON OR MATION, Electroni	HORIZED AGENT	AL EXECUTIV	E OFFICER TELEPHONE (727) 848-829	

PERMITTEE NAM	E: Merritt Island Ut	ility Company Inc										
ADDRESS:	4939 Cross Baye							PERMIT NUMB	ER: FLA01	3500		
	New Port Richey							LIMIT:	FINAL	REPOR	T: Monthly	
								FACILITY TYPE		GROUI	P: Domestic	
FACILITY:	Woods S/D							MONITORING C	BROUP: RMP-C	2		
LOCATION:	U.S. Highway 30	1 & County Road 677						DESCRIPTION				
	Unincorporated, 1	FL 33597						DESCRIPTION:	Biosoli	ds Quantity	1	
COUNTY:												
COUNTY:	SUMTER			of Martin Processing				MONITORING P	ERIOD: From: 1	1/01/2018	To: 11/30/2018	
					All Sol Phone in sol							
Parai	neter		Quantity	or Loading	Units	Qual	lity or Co	ncentration	Units	No.	Frequency	Sample
										Ex.	Analysis	Туре
Biosolids Quanti	ty (Landfilled)	Sample								Den se transferi Conteste a transferia		
	(Lanannea)	Measurement		0						0	1 Monthly	Calculated
PARM Code B00	008 +	Permit		a la company	1. States and the			WALL PARK STREET				
Mon. Site: RMP-		Requirement		Report (Mo Total)	dry tons							n an
TRANSPORT MILLION		NUMATION OF THE OWNER OWN		(INIO TULAI)							(1 Monthly)	(Calculated)
Biosolids Quantit	y (Transferred)	Sample								ACA TITLE A COMPANY		
		Measurement		V					김희 철상 문화	0	1 Monthly	Calculated
PARM Code B00		Permit		Report			Contraction of the	ent: Rec. Remaining	an a	ENDERSE POLIS	and South States	
Mon. Site: RMP-	1 - Aller Street	Requirement		(Mo Total)	dry tons						(1 Monthly)	(Calara a
NAME/TITLE PRINCIPAL E	EXECUTIVE OFFICER										(i Montuly)	(Calculated)
OR AUTHORIZED AGENT	D	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED AND	ON IN ACCORDA	NCE WITH A SYST	T AND ALL ATTAC	HMENTS WER	E PREPARED	UNDER MY SIGNA	TURE OF PRINCIPAL	EXECUTIVE	OFFICER TELEPHONE	SUBMITTED ON
Tonya Luning	I PI	ERSONS WHO MANAGE TH	T SYSTEM OP T	HOSE BERSONS DI	COMMITTED. DAGE	D ON MI LIQU	DIKY OF THE	PERSON OR				
	TI	HE INFORMATION SUBMIT	TED IS, TO THE	BEST OF MY KNOW	WLEDGE AND BELL	EF, TRUE, ACCU	URATE AND	FORMATION, Electron	ically Signed		(727) 848-8292	12/12/2018
<u> </u>	PC	M AWARE THAT THERE DSSIBILITY OF FINE AND IN	MPRISONMENT F	OR KNOWING VIOL	OR SUBMITTING F	ALSE INFORM	ATION, INCL	UDING THE				
							· · · · · · · · · · · · · · · · · · ·					

D '4 M			DAILY SA	MPLE RESULT			ds Subdivision W	W/W/TF
Permit Nu Monitorir		013500 n: 11/01/2018	To: 11/30/2	2018		acility: The Woo County: Sumter	as Subdivision w	wwir
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	
Code	50050	80082	00530	74055	00400	50060	00620	
Ion. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0050				7.80	2.10		
2	0.0050				7.90	3.10		
3	0.0070				7.70	2.00		
4	0.0070							
5	0.0070				7.90	2.90		
6	0.0060				7.80	2.30		
7	0.0060				8.00	3.00		
8	0.0070				8.00	3.80		
9	0.0050				7.90	2.90		
10	0.0080				7.80	2.00		
11	0.0080							
12	0.0080				7.90	2.10		
13	0.0050				8.00	2.70		
14	0.0080				7.10	2.00		
15	0.0060				7.80	2.10		
16	0.0060				7.90	1.80		
17	0.0070				7.80	1.10		
18	0.0070							
19	0.0070	<2.0	7.6	<4.0	7.80	2.10	MNR	
20	0.0060	····			7.90	3.90		
21	0.0100				7.80	3.20		
22	0.0050				7.80	2.70		
23	0.0060				7.80	1.90		
24	0.0080				7.70	1.80	ļ	
25	0.0080							
26	0.0050				7.80	0.70		
27	0.0140				7.90	1.80		
28	0.0070				7.80	1.60		
29	0.0070		ļ		7.90	2.70		
30	0.0080				7.80	0.80		
31								
Total	0.209							
Mo. Avg.	0.007							

PLANT STAFFING:

C Certificate No: Day Shift Operator Class: Day Shift Operator Class: Certificate No: Day Shift Operator Class: Lead Operator Class:

Herbert Shelley

Certificate No:

Name: Name:

Name:

Name:

DEP Form 62-620.910(10), effective November 29, 1994

20320

Certificate No:

	nd Utility Company Inc Bayou Blvd Richey, FL 34652	· · · · · · · · · · · · · · · · · · ·			LIMIT: FACILI	T NUMBER: TY TYPE: ORING GROUP	FLA013500 FINAL DW		ORT: DUP:	Monthly Domestic	
) vay 301 & County Road 677 rated, FL 33597	7			DESCRI		Land applica	ution system co otal bottom are	onsisting of a.	two (2) perc/evap po	nds of 27,720
COUNTY: SUMTER				_	MONITO	ORING PERIOD	D: From: 12/01	/2018 To: 12/3	1/2018		
Parameter		Quantity	or Loading	Units		ity or Concen		Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.008	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement ou Pump
BOD, Carbonaceous 5 day, 2	OC Sample Measurement					2.3			0	1 Monthly	(Pump Log)) Grab
PARM Code 80082 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Anal Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 day, 2	0C Sample Measurement				2.3	2.3	2.3		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	Sample Measurement					9.5			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01	Permit Requirement					20.0 (Annl Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loadi	ng Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement			2.0	2.0	2.0		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			60,0 (Maximum)	45.0 (Wkły Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				2.1			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement				200.0 (Aunl Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement				200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL	Parton og Follon Att Hendelige	(1 Monthly)	(Grab)
pH	Sample Measurement			7.7		8.0		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement			6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement			1.10				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement			0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Qu	ality or Conc	entration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.008	0.008						0	5 Days/Weck	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						51		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
P Tonya Luning T A	CERTIFY UNDER PENAL DIRECTION OR SUPERVISION ROPERLY GATHERED ANN ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE OSSIBILITY OF FINE AND I	ON IN ACCORDA D EVALUATED T IE SYSTEM, OR T ITED IS, TO THE ARE SIGNIFICA	NCE WITH A SYS HE INFORMATION HOSE PERSONS DI BEST OF MY KNO NT PENALTIES F	TEM DESIGNED 7 I SUBMITTED. BA RECTLY RESPONS WLEDGE AND BE OR SUBMITTING	O ASSURE TI SED ON MY I IBLE FOR GAT LIEF, TRUE, A	IAT QUALIFIED I NQUIRY OF THE I THERING THE INF CCURATE AND C	PERSONNEL OR AUT PERSON OR ORMATION, Electroni OMPLETE, I	URE OF PRINCIP. HORIZED AGENT	AL EXECUTIV		E SUBMITTED ON 92 01/10/2019

PERMITTEE NAME:	Merritt Island Uti	lity Company Inc						PERMIT NU	IMBER	FLA01	3500		
ADDRESS:	4939 Cross Bayou	u Blvd						LIMIT:	MIDLIC.	FINAL		C: Monthly	
	New Port Richey,	FL 34652						ACILITY 1	TYPE	DW	GROUP		
									NG GROUP:			Domestic	
FACILITY:	Woods S/D						-				٤		
LOCATION:	U.S. Highway 30	l & County Road 677					I	DESCRIPTIO	ON:	Biosoli	ds Ouantity		
	Unincorporated, F	FL 33597								2.00011	as quantity		
COUNTY:	SUMTER						r	MONITORI	NG PERIOD	: From: 1	2/01/2018	Го: 12/31/2018	
Sarahan C. Katalan an										en in state		Frequency	
Paramo	eter		Quantity o	or Loading	Units	Quali	ty or Con	centration		Units	No. Ex.	of Analysis	Sample Type
		Sample				<u>n an /u>							
Biosolids Quantity	(Landfilled)	Measurement	n an an Anna Anna Anna Anna Anna Anna An	0							0	1 Monthly	Calculated
PARM Code B000	8 +	Permit		C. The second second									e li sci sullatione de
Mon. Site: RMP-1		Requirement		Report (Mo Total)	dry tons							(1 Monthly)	(Calculated)
Bis Bit of the	(m. C. I)	Sample			<u>er jandel makazzer</u> veruer	CARANTERS AND AND	e rouinissen neos		entralis de Cliffers		MALL OF MALL		in the second second
Biosolids Quantity	(Transferred)	Measurement		0							0	1 Monthly	Calculated
PARM Code B000	7 +	Permit		Report	an a			. The case			Thease and	The state of the second	
Mon. Site: RMP-1		Requirement		(Mo Total)	dry tons							(1 Monthly)	(Calculated)
NAME/TITLE PRINCIPAL EX OR AUTHORIZED AGENT		CERTIFY UNDER PENALT IRECTION OR SUPERVISIO	Y OF LAW THAT	THIS DOCUMEN	T AND ALL ATTA	CHMENTS WERI	E PREPARED	UNDER MY	SIGNATURE OF	FPRINCIPAL	L EXECUTIVE	OFFICER TELEPHONE	SUBMITTED ON
	լո	KOPERLY GATHERED AND	• EVALUATED TH	E INFORMATION	SUBMITTED. BASE	ED ON MY INOU	TRY OF THE	PERSON OR	OR AUTHORIZI	ED AGENT			
Tonya Luning	111	ERSONS WHO MANAGE TH HE INFORMATION SUBMIT	E SYSTEM, OR TH	OSE PERSONS DIR	ECTLY RESPONSIB	LE FOR GATHE	NO THE ING	OPMATION 1	Electronically Sig	gned		(727) 848-8292	01/10/2019
	A	M AWARE THAT THERE	ARE SIGNIFICAN	T PENALTIES FO	OR SUBMITTING F	ALSE INFORM	ATION, INCL	UDING THE					
	[rt	DSSIBILITY OF FINE AND IN	AFRISONMENT FO	K KNOWING VIOL	ATIONS.								

DAILY SAMPLE RESULTS - PART B (R-001) Facility: T

			DAILY SA	MPLE RESULT		B (K-UU1) acility: The Wood	ds Subdivision W	WWTF
Permit N Monitorii		013500 n: 12/01/2018	To: 12/31/2	2018		ounty: Sumter		vv vv 11
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	A Construction of the second s
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	Wilson and Antonio A. C. Stationard Street, Nature 1999, Nature 1 Nature 1999, Nature 1 Nature 1999, Nature 1 Nature 19
1	0.0090							
2	0.0090				7.80	1.60		
3	0.0060				7.90	2.40		
4	0.0070				7.90	3.10		
5	0.0050	·····			7.80	2.00		
6	0.0070				7.90	2.40		
7	0.0050				7.80	2.60		
8	0.0080							
9	0.0080				7.90	3.80		
10	0.0060				7.90	3.10		
11	0.0070				8.00	2.50		
12	0.0060				7.90	2.10		
13	0.0120				8.00	2.90		A. Law and A. Law a
14	0.0100				7.80	2.20		
15	0.0050							
16	0.0050				7.90	2.00		C. M. Starter, M. S. Starter, M.
17	0.0060				7.90	3.80		
18	0.0050				7.90	2.90		
19	0.0250	2.3	2.0	<4.0	7.80	1.10	MNR	
20	0.0120				7.80	2.00		
21	0.0060				7.70	1.80		
22	0.0080							
23	0.0080				7.80	1.10		
24	0.0080				7.80	2.40	<u></u>	
25	0.0080				7.90	1.70		
26	0.0070				7.80	3.20		
27	0.0070				7.80	3.50		
28	0.0080	<u>-</u>	_		7.70	2.20		
29	0.0070							
30	0.0070				7.80	2.40		
31	0.0090				7.70	1.80		
Total								
Mo. Avg	0.246							

PLANT STAFFING: Day Shift Operator

Day Shift Operator Day Shift Operator

Lead Operator

Class:

Class: Class:

Class:

Certificate No: Certificate No:

C Certificate No:

Certificate No:

Herbert Shelley

Name:

Name:

Name:

Name:

20320

PERMITTEE NAME: ADDRESS:	4939 Cross B	d Utility Company Inc				N DISCHARGE MONITON PERMIT NUMBER: LIMIT: FACILITY TYPE: MONITORING GROUP	FLA013500 FINAL DW			Quarterly Domestic	
FACILITY: LOCATION:		y 301 & County Road 677 ed, FL 33597				DESCRIPTION:			isting of two	o (2) perc/evap ponds	of 27,720
COUNTY:	SUMTER					MONITORING PERIOD	: From: 04/01/20)18 To: 06/30/	2018		
Paran	aeter		Quantity	or Loading	Units	Quality or Conce	ntration	Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total		Sample Measurement				2.73			0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0	n na mara para kata k	Permit Requirement				Report (Anni Avg)		mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total		Sample Measurement					0.72		0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0		Permit Requirement					Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	l (as P)	Sample Measurement				1.45			0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	한쪽, 이 폰의 영화 영상 등 것이	Permit Requirement				Report (Anni Avg)		mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	l (as P)	Sample Measurement					1.1		0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	COLOR HE WASHED TO THE MERINE WASHED TO THE	Permit Requirement					Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL E OR AUTHORIZED AGENT Elizabeth Anne Krahmer	XECUTIVE OFFIC	DIRECTION OR SUPERVISIO PROPERLY GATHERED AND PERSONS WHO MANAGE TH THE INFORMATION SUBMIT	ON IN ACCORDA DEVALUATED T E SYSTEM, OR TI TED IS, TO THE ARE SIGNIFICA	NCE WITH A SYSTI HE INFORMATION S HOSE PERSONS DIRJ BEST OF MY KNOW NT PENALTIES FO	EM DESIGNED TO SUBMITTED. BAS ECTLY RESPONSI /LEDGE AND BEL & SUBMITTING	CHMENTS WERE PREPARED UN) ASSURE THAT QUALIFIED PER ED ON MY INQUIRY OF THE PEI JLE FOR GATHERING THE INFOR IEF, TRUE, ACCURATE AND COM FALSE INFORMATION, INCLUD	SONNEL OR AUTHO SSON OR MATION, Electronical IPLETE. I	ORIZED AGENT	. EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED O

PERMITTEE NAME: ADDRESS:	4939 Cross Ba New Port Rich	ayou Blvd			LIMIT: FACILITY TYPE:		FLA013500 FINAL DW R-001	REPOF GROU		(
FACILITY: LOCATION:	Woods S/D U.S. Highway Unincorporate	2 301 & County Road 677 ed, FL 33597			DESCRIF	PTION:	Land application square feet total		isting of two	o (2) perc/evap ponds	of 27,720
COUNTY:	SUMTER				MONITO	ORING PERIOD:	From: 07/01/20	18 To: 09/30/2	2018		
Param	ieter		Quantity or Loading	Units	Qua	lity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total		Sample Measurement				2.65	a transferrer and here		0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0	편하다 가만한 것은 것같은 것이 안	Permit Requirement				Report (Anni Avg)		mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total		Sample Measurement					2.2		0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0		Permit Requirement					Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	(as P)	Sample Measurement				1.8			0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	경험은 전 전망 가지 않는 것을 많았다.	Permit Requirement				Report (Anni Avg)		mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	(as P)	Sample Measurement					3.2		0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	20- X 1 X	Permit Requirement					Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL E: OR AUTHORIZED AGENT Elizabeth Anne Krahmer	XECUTIVE OFFICE	DIRECTION OR SUPERVISIO PROPERLY GATHERED AND PERSONS WHO MANAGE THI THE INFORMATION SUBMIT AM AWARE THAT THERE	Y OF LAW THAT THIS DOCUME N IN ACCORDANCE WITH A SYS EVALUATED THE INFORMATION E SYSTEM, OR THOSE PERSONS DI TED IS, TO THE BEST OF MY KNC ARE SIGNIFICANT PENALTIES I PRISONMENT FOR KNOWING VIC	TEM DESIGNED TO SUBMITTED. BAS RECTLY RESPONSI WLEDGE AND BEI FOR SUBMITTING	O ASSURE THA SED ON MY INQ BLE FOR GATH LIEF, TRUE, ACC	T QUALIFIED PERS QUIRY OF THE PERS ERING THE INFORM CURATE AND COMI	SONNEL OR AUTHO SON OR (ATION, Electronical PLETE. I	RIZED AGENT	. EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED ON 08/23/2018

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PERMITTEE NAME: ADDRESS:	4939 Cross Bay	you Blvd				PERMIT N LIMIT:		FLA013500 FINAL	REPOR		Quarterly	
	New Port Riche	ey, FL 34652				FACILITY MONITO	TYPE: UNG GROUP:	DW R-001	GROU	P:	Domestic	
FACILITY: LOCATION:	Woods S/D U.S. Highway 3 Unincorporated	301 & County Road 677 I, FL 33597				DESCRIP	FION:	Land applicatio square feet tota		isting of two	o (2) perc/evap ponds	of 27,720
COUNTY:	SUMTER					MONITO	UNG PERIOD:	From: 10/01/20	18 To: 12/31/2	2018		
Param	ieter		Quantity	or Loading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total		Sample Measurement					5.68			0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0		Permit Requirement					Report (Annl Avg)		mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total		Sample Measurement						16.0		0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0	, 1997, 1989, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1987, 1	Permit Requirement						Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	(as P)	Sample Measurement					2.2			0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0		Permit Requirement					Report (Annl Avg)		mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	(as P)	Sample Measurement						2.4		0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	AND AND A COMPANY AND	Permit Requirement						Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL E OR AUTHORIZED AGENT Elizabeth Anne Krahmer	XECUTIVE OFFICER	I CERTIFY UNDER PENALT DIRECTION OR SUPERVISIO PROPERLY GATHERED AND PERSONS WHO MANAGE TH THE INFORMATION SUBMIT AM AWARE THAT THERE POSSIBLITY OF FINE AND IN	N IN ACCORDA EVALUATED T E SYSTEM, OR T TED IS, TO THE ARE SIGNIFICA	NCE WITH A SYST. HE INFORMATION HOSE PERSONS DIR BEST OF MY KNOW INT PENALTIES FO	EM DESIGNED TO SUBMITTED. BAS ECTLY RESPONSI /LEDGE AND BEL DR SUBMITTING	O ASSURE THAT SED ON MY INQU BLE FOR GATHE JEF, TRUE, ACCU	QUALIFIED PERS JIRY OF THE PERS RING THE INFORM JRATE AND COMI	SONNEL OR AUTHO SON OR LATION, Electronical PLETE. I	ORIZED AGENT	. EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED ON

.

	Merritt Island Ut 4939 Cross Bayc New Port Richey	ou Blvd				LIMIT: FACILI1	NUMBER: Y TYPE: DRING GROUP	FLA013500 FINAL DW : R-001		ORT: DUP:	Monthly Domesti	
LOCATION: U	Woods S/D U.S. Highway 30 Unincorporated,)1 & County Road 677 FL 33597				DESCRI		Land applica	ition system co otal bottom are	onsisting of a.	two (2) perc/evap por	nds of 27,720
COUNTY: S	SUMTER					MONITO	RING PERIOD	: From: 01/01/	/2019 To: 01/3	1/2019		
Paramete	er		Quantity	or Loading	Units		ity or Concen		Units	No. Ex.	Frequency of Analysis	Sample Type
Flow		Sample Measurement	0.010	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 Mon. Site: FLW-01	1	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous	s 5 day, 20C	Sample Measurement					1.8			0.	1 Monthly	Grab
PARM Code 80082 Mon. Site: EFA-01	Y	Permit Requirement					20.0 (Anni Avg)		mg/L	The States	(1 Monthly)	(Grab)
BOD, Carbonaceous	5 day, 20C	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
PARM Code 80082 Mon. Site: EFA-01	A	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspen	ded	Sample Measurement					7.8			0	1 Monthly	Grab
PARM Code 00530 Mon. Site: EFA-01	Y	Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter	internet in the second se	Quantity	or Loading	Units	Qual	ity or Concer	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement				9.0	9.0	9.0	La Carlony Colorador (1997)	0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement			<u>Product and the second s</u>		3.6			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					20.0	20.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement				and a second sec	200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH	Sample Measurement				7.6		7.9		0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	S.U.		(5 Days/Week)	(Grab)
Chlorine, Total Residual	Sample Measurement		in i		0.70			<u>-716.4</u> 774 23	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

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Parameter		Quantity	or Loading	Units	Quali	ty or Concer	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.010	0.008						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						56		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Ionya Luning PF	CERTIFY UNDER PENALT IRECTION OR SUPERVISIO ROPERLY GATHERED ANI ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE DSSIBILITY OF FINE AND D	D EVALUATED TH TE SYSTEM, OR TH ITED IS, TO THE I ARE SIGNIFICA	HE INFORMATION HOSE PERSONS DIF BEST OF MY KNOW	SUBMITTED. BA ECTLY RESPONS WLEDGE AND BE	SED ON MY INQU SIBLE FOR GATHE	JIRY OF THE PER	DER MY SIGNAT SONNEL OR AUT SSON OR MATION, Electronic	URE OF PRINCIPA HORIZED AGENT cally Signed	L EXECUTIV	E OFFICER TELEPHONE (727) 848-829	

PERMITTEE NAME:	Merritt Island Util	ity Company Inc						PERMIT NUMBER	R: FLA013	500		
ADDRESS:	4939 Cross Bayou	Blvd						LIMIT:	FINAL	REPORT		
	New Port Richey,	FL 34652						FACILITY TYPE:	DW	GROUP:	Domestic	
								MONITORING GR	ROUP: RMP-Q			
FACILITY:	Woods S/D											
LOCATION:	U.S. Highway 301	& County Road 677						DESCRIPTION:	Biosolid	ls Quantity		
	Unincorporated, F	L 33597										
COUNTY:	SUMTER							MONITORING PE	RIOD From 0	1/01/2019 1	o: 01/31/2019	
COUNTY.	JOMIER								an ann an Aostaich	North Carl		
		Sherring and the second	A	or Loading	Units	Onali	wor Cor	centration	Units	No.	Frequency	Sample
Param	eter	朝時朝鮮に 	Quantity	or Loading	Units	Quan	ly of Col		Cuites	Ex.	Analysis	Туре
aliantea en secondo		C. And Bridgeshor, or							FU NUT - CHALLER CHALLER - VERS 7 - 2			
Biosolids Quantity	(Landfilled)	Sample		0				지 않았다.		0	1 Monthly	Calculated
		Measurement						SE SERVICE IN ALCOHOL TO U.S. SERVICE				
PARM Code B000)8 +	Permit		Report							(1 Monthly)	(Calculated)
Mon. Site: RMP-1		Requirement		(Mo Total)	dry tons				STATES AND STATES		((Montiny)	(Calculated)
		Sample				A DESCRIPTION OF						
Biosolids Quantity	(Transferred)	Measurement		0					가 활동을 있는	0	1 Monthly	Calculated
	and the second	Measurement					277. 1977 1979 1979. W.M.H.	HAT PISS 62		94798-8-240		1.0000000000000000000000000000000000000
PARM Code B000	07 +	Permit		Report	dry tons						(1 Monthly)	(Calculated)
Mon. Site: RMP-1		Requirement	Marine Station (1997)	(Mo Total)	urytous							
NAME/TITLE PRINCIPAL E	XECUTIVE OFFICER	CERTIFY UNDER PENALT	TY OF LAW TH	AT THIS DOCUMEN	T AND ALL ATTAC	HMENTS WER	E PREPAREI			. EXECUTIVE	OFFICER TELEPHONE	SUBMITTED ON
OR AUTHORIZED AGENT	P	RECTION OR SUPERVISION OF SUPERVISION OF SUPERLY GATHERED AND	D EVALUATED	THE INFORMATION	SUBMITTED. BASE	d on my inqu	JIRY OF THI	E PERSON OR				
Tonya Luning	Pi	ERSONS WHO MANAGE THE INFORMATION SUBMI	E SYSTEM, OR	THOSE PERSONS DIE	ECTLY RESPONSIBI	LE FOR GATHE	RING THE IN	FORMATION, Electron	ically Signed		(727) 848-8292	2 02/11/2019
	A	M AWARE THAT THERE	ARE SIGNIFIC	ANT PENALTIES F	OR SUBMITTING F.	ALSE INFORM	ATION, INC	LUDING THE				
1	P	OSSIBILITY OF FINE AND I	MPRISONMENT	FOR KNOWING VIOL	LATIONS.							1

Permit Nu Monitorir		.013500 m: 1/01/2019	To: 1/31/201	9		ility: The Woo unty: Sumter	ds Subdivision W	wwir
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0060				7.70	1.80		
2	0.0070				7.80	2.90		
3	0.0070				7.80			
4	0.0070				7.80	3.40		
5	0.0070				7.80	2.20		
6	0.0060							
7	0.0060				7.70	0.80		
8	0.0070				7.80	2.40		
9	0.0060				7.70	3.60		
10	0.0070				7.70	0.70		
11	0.0080				7.80	1.10		
12	0.0070							
13	0.0070							
14	0.0070				7.60	3.80		
15	0.0070				7.80	2.40		
16	0.0040				7.80	1.00		
17	0.0080	<2.0	9.0	20.0	7.80	2.00		
18	0.0100				7.70	3.70		
19	0.0050				7.70	2.80		
20	0.0050							
21	0.0280				7.80	1.70		A statistical statis Statistical statistical statis
22	0.0120		_		7.70	2.40		
23	0.0110				7.70	2.00		
24	0.0150				7.70	2.80		
25	0.0170				7.80	1.30		
26	0.0110				7.90	1.90		
27	0.0110						<u> </u>	
28	0.0200				7.80			
29	0.0110				7.70	· · · · · · · · · · · · · · · · · · ·		
30	0.0170				7.80		1	
31	0.0120				7.60	4.00		
Total	0.299							
Mo. Avg.	0.010						1	

PLANT STAFFING: 20320 Name: Herbert Shelley Day Shift Operator Class: <u>C</u> Certificate No: _____ _____ Certificate No: Day Shift Operator Name: Class: Certificate No: Day Shift Operator Class: Name: Lead Operator Class: Certificate No: Name:

PERMITTEE NAME: T ADDRESS: 4 N	he Woods Util 939 Cross Baye lew Port Riche	ity Company ou Blvd		IKONMENTA		PERMI LIMIT: FACILI	T NUMBER:	FLA013500 FINAL DW)	ORT: DUP:	Monthly Domest	
LOCATION: U	Voods S/D I.S. Highway 3(Inincorporated,	01 & County Road 677 FL 33597				DESCRI	ORING GROUI IPTION:	Land applic	ation system co otal bottom are	onsisting of	two (2) perc/evap po	nds of 27,720
COUNTY: SI	UMTER			11.7.7.2.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1		MONITO	ORING PERIOI	D: From: 02/01	/2019 To: 02/2	8/2019		
Paramete			Quantity	or Loading	Units		ity or Concer		Units	No. Ex.	Frequency of Analysis	Sample Type
Flow		Sample Measurement	0.008	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 Mon. Site: FLW-01	1	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump
BOD, Carbonaceous .	5 day, 20C	Sample Measurement					1.8			0	I Monthly	(Pump Log)) Grab
PARM Code 80082 V Mon. Site: EFA-01	Y	Permit Requirement					20.0 (Anul Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous !	5 day, 20C	Sample Measurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
PARM Code 80082 / Mon. Site: EFA-01	4	Permit Requirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 ~(Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspend	ed	Sample Measurement					6.6			0	1 Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01		Permit Requirement					20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Lo	ading	Units	Qual	ity or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement				<1.0	<1.0	<1.0		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			andar Maria ang dan	60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					3.6			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement					200.0 (Anni Avg)		#/100mL		(I Monthly)	(Grab)
Coliform, Fecal	Sample Measurement					<4.0	<4.0		0	1 Monthly	Grab
PARM Code 74055 A Mon. Site: EFA-01	Permit Requirement		thairs and a			200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH	Sample Measurement				7.7		7.9		0	5 Days/Wcek	Grab
PARM Code 00400 A Mon. Site: EFA-01	Permit Requirement				6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Wcek)	(Grab)
Chlorine, Total Residual	Sample Measurement				0.70				0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site: EFA-01	Permit Requirement				0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

Parameter		Quantity	or Loading	Units	Quali	ity or Concer	itration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.008	0.009						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						58		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Tonya Luning Pi Tinya Luning A	CERTIFY UNDER PENALT IRECTION OR SUPERVISI ROPERLY GATHERED ANI ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE DSSIBILITY OF FINE AND II	DEVALUATED THE E SYSTEM, OR THE TED IS, TO THE I ARE SIGNIFICA	NCE WITH A SYST HE INFORMATION HOSE PERSONS DIE BEST OF MY KNOT NT PENALTIES R	TEM DESIGNED SUBMITTED. BA ECTLY RESPON WLEDGE AND BI	TO ASSURE THAT ASED ON MY INQU SIBLE FOR GATHE	I QUALIFIED PER UIRY OF THE PER ERING THE INFOR	DER MY SIGNAT SONNEL OR AUT RSON OR MATION, Electroni	URE OF PRINCIPA HORIZED AGENI cally Signed	AL EXECUTIV	E OFFICER TELEPHONE	

PERMITTEE NAME:	The Woods Utilit	y Company						PERMIT NUMBER	R: FLA013	500		
ADDRESS:	4939 Cross Bayor	u Blvd						LIMIT:	FINAL	REPORT:	Monthly	
	New Port Richey,	FL 34652						FACILITY TYPE:	DW	GROUP:	Domestic	
								MONITORING GR			Domestic	
FACILITY:	Woods S/D											
LOCATION:	U.S. Highway 30	1 & County Road 677						DESCRIPTION:	Riocolid	s Quantity		
	Unincorporated, F	•						DESCIMITION.	Diosond	s Quantity		
	, -											
COUNTY:	SUMTER							MONITORING PE	RIOD: From: 02	2/01/2019 T	o: 02/28/2019	
an an ann an Anna an Anna an Anna an Anna Anna an Anna br>Anna an Anna an		Sight Multiple Strength	a curata an		The Manual Street	Print and	이 가 해외는 이 가 있는 것이 같이 같이 같이 같이 하는 것이 가 있다. 것이 가 있는 것이 같이 하는 것이 같이		CONSTRUCTION OF STREET		Frequency	
Param	eter		Quantity	or Loading	Units	Quali	ty or Cor	centration	Units	No.	of	Sample
	SA PERBAN AND		Section and the				New York			Ex.	Analysis	Туре
	A STOCK STOCK	Sample		Server described for the full and the server	Changes of States (12) 1.	nations of traticity for		<u>, sesseren der Geberen.</u>				
Biosolids Quantity	(Landfilled)			0						0	1 Monthly	Calculated
		Measurement								t i Stirke		
PARM Code B000	8 +	Permit		Report			Consections.		THE OWNER WATER		PRE-	1994 Manakalian
Mon. Site: RMP-1		Requirement		(Mo Total)	dry tons						(1 Monthly)	(Calculated)
				P CENTRAL STATE				<u></u>			CHARACTER STORES	
Biosolids Quantity	(Transferred)	Sample		0						0	1 Monthly	Calculated
Tankaran Tankaran		Measurement		X						v	1 ічтонешту	Carculateu
PARM Code B000	7 +	Permit		Designation of the second					AND PERMIT PORTS	And the second second		
Mon. Site: RMP-1	West Califier	Requirement		Report (Mo Total)	dry tons						(1 Monthly)	(Calculated)
	n <u>an an a</u>							Vils. alex	New Control of the		Hittan and a state	
NAME/TITLE PRINCIPAL EX OR AUTHORIZED AGENT		CERTIFY UNDER PENALT IRECTION OR SUPERVISIO	Y OF LAW THA	T THIS DOCUMEN	T AND ALL ATTA	CHMENTS WER	E PREPAREI	UNDER MY SIGNAT	URE OF PRINCIPAL	EXECUTIVE (OFFICER TELEPHONE	SUBMITTED ON
	P	ROPERLY GATHERED AND	EVALUATED T	HE INFORMATION	SUBMITTED, BAS	SED ON MY INOU	RRY OF THE	PERSON OR				
Tonya Luning	P	ERSONS WHO MANAGE TH HE INFORMATION SUBMIT	E SYSTEM, OR TI	HOSE PERSONS DIR BEST OF MY KNOW	ECTLY RESPONS	BLE FOR GATHE	RING THE IN	FORMATION, Electroni	cally Signed		(727) 848-8292	03/14/2019
	A	M AWARE THAT THERE	ARE SIGNIFICA	NT PENALTIES FO	OR SUBMITTING	FALSE INFORM	ATION, INC	LUDING THE				
	P	OSSIBILITY OF FINE AND IN	APRISONMENT F	OR KNOWING VIOL	ATIONS.						1	

Permit N Monitori		A013500 m: 2/01/2019	DAILY SA To: 2/28/201	MPLE RESULT	F		ds Subdivision W	/WWTF
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	Notes
Code	50050	80082	00530	74055	00400	50060	00620	
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	EFA-01	
1	0.0090				7.90	3.00		
2	0.0090			1	7.80	2.80		
3	0.0080					2.00		
4	0.0100			1	7.80	3.40		
5	0.0050		······································		7.70	1.20		
6	0.0120				7.90	2.00		
7	0.0050				7.80	1.80		
8	0.0100			1	7.70	2.40		
9	0.0090				7.80	1.20		
10	0.0090					1.20	······································	
11	0.0120				7.80	0.90		
12	0.0050				7.80	0.70	······································	
13	0.0090				7.80	1.10		
14	0.0110				76	1.30	······································	
15	0.0060				7.70	0.80		
16	0.0080				7.80	1.50		
17	0.0070							
18	0.0080				7.80	1.30		
19	0.0120	<2.0	<1.0	<4.0	7.80	2.70	1.4	
20	0.0070				7.70	1.50		
21	0.0090				7.80	1.80		
22	0.0070				7.90	1.60		
23	0.0120				7.90	0.70		
24	0.0110							
25	0.0050				7.80	1.20		
26 27	0.0070				7.80	2.90		
28	0.0110				7.90	3.40		
28	0.0070				7.90	2.30		
30								
31								
otal	0.240							
. Avg.	0.008						· · · · · · · · · · · · · · · · · · ·	

PLANT STAFFING:					
Day Shift Operator	Class:	<u>C</u> Certificate No:	<u>20320</u> N	Name:	Herbert Shelley
Day Shift Operator	Class:	Certificate No:	N	Name:	
Day Shift Operator	Class:	Certificate No:	N	ame:	
Lead Operator	Class:	Certificate No:	N	lame:	

ADDRESS: 4939 Cl New Por FACILITY: Woods LOCATION: U.S. Hi		vd 34652 County Road 677				LIMIT: FACILIT	RING GROUP:	Land applicat	REPORT: Monthly GROUP: Domestic cation system consisting of two (2) perc/evap ponds total bottom area.			
COUNTY: SUMT	•					MONITO	RING PERIOD	•				
Parameter			Quantity	or Loading	Units	Quali	y or Concent	ration	Units	No. Ex.	Frequency of Analysis	Sample Type
Flow		imple leasurement	0.011	0.0097						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 1 Mon. Site: FLW-01	8070-07C	ermit equirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
BOD, Carbonaceous 5 da	X7 / H H	umple easurement					1.8			0	1 Monthly	Grab
PARM Code 80082 Y Mon. Site: EFA-01	21 글 HE - 그 그 그 HA HA HA HA	ermit equirement	anian da subsetu Angel Paratanan				20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)
BOD, Carbonaceous 5 da	V. 201 - E	ample leasurement				<2.0	<2.0	<2.0		0	1 Monthly	Grab
PARM Code 80082 A Mon. Site: EFA-01	263845	ermit equirement				60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Avg)	mg/L		(1 Monthly)	(Grab)
Solids, Total Suspended	CASA CONTRACTOR STATES	imple leasurement					6.6			0	i Monthly	Grab
PARM Code 00530 Y Mon. Site: EFA-01		ermit equirement			ang		20.0 (Anni Avg)		mg/L		(1 Monthly)	(Grab)

Parameter		Quantity or Loading		Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Solids, Total Suspended	Sample Measurement			3.40	3.40	3.40		0	1 Monthly	Grab
PARM Code 00530 A Mon. Site: EFA-01	Permit Requirement			60.0 (Maximum)	45.0 (Wkly Avg)	30.0 (Mo Ayg)	mg/L		(1 Monthly)	(Grab)
Coliform, Fecal	Sample Measurement				3.6			0	1 Monthly	Grab
PARM Code 74055 Y Mon. Site: EFA-01	Permit Requirement				200.0 (Anni Avg)		#/100mL		(1 Monthly)	(Grab)
Coliform, Fecal PARM Code 74055 A Mon. Site: EFA-01	Sample Measurement				<4.0	<4.0		0	1 Monthly	Grab
	Permit Requirement				200.0 (Mo Geomn)	800.0 (Maximum)	#/100mL		(1 Monthly)	(Grab)
pH PARM Code 00400 A Mon. Site: EFA-01	Sample Measurement			7.7		7.8		0	5 Days/Week	Grab
	Permit Requirement			6.0 (Minimum)		8.5 (Maximum)	s.u.		(5 Days/Week)	(Grab)
Chlorine, Total Residual PARM Code 50060 A Mon. Site: EFA-01	Sample Measurement			0.6				0	5 Days/Wcek	Grab
	Permit Requirement			0.5 (Minimum)			mg/L		(5 Days/Week)	(Grab)

-

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow	Sample Measurement	0.011	0.0097						0	5 Days/Week	Elapsed Time Measurement on Pump (Pump Log)
PARM Code 50050 P Mon. Site: FLW-01	Permit Requirement	Report (Mo Avg)	0.015 (3MonAvg)	MGD						(5 Days/Week)	(Elapsed Time Measurement on Pump (Pump Log))
Percent Capacity, (TMADF/Permitted Capacity) x 100	Sample Measurement						64		0	1 Monthly	Calculated
PARM Code 00180 G Mon. Site: INF-01	Permit Requirement						Report (Mo Avg)	percent		(1 Monthly)	(Calculated)
Pi Fonya Luning T. A	CERTIFY UNDER PENALT IRECTION OR SUPERVISI ROPERLY GATHERED AN ERSONS WHO MANAGE TH HE INFORMATION SUBMIT M AWARE THAT THERE OSSIBILITY OF FINE AND I	D EVALUATED THE E SYSTEM, OR THE ITED IS, TO THE ARE SIGNIFICA	HE INFORMATION HOSE PERSONS DIR BEST OF MY KNOW NT PENALTIES FO	SUBMITTED. BAS ECTLY RESPONSI VLEDGE AND BEI DR. SUBMITTING	ED ON MY INC	UIRY OF THE P ERING THE INFO	INDER MY SIGNAT ERSONNEL OR AUT ERSON OR IRMATION, Electroni	TURE OF PRINCIPA FUORIZED AGENT	L AL EXECUTIV	/E OFFICER TELEPHONE (727) 848-829	

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: The Woods Uti	lity Company					PERMIT NUMBE				
ADDRESS: 4939 Cross Bay	ou Blvd					LIMIT:				
New Port Riche	y, FL 34652					FACILITY TYPE	FINAL		-	
								GROUP	2: Domestic	
FACILITY: Woods S/D						MONITORING G	ROUP: RMP-Q	2		
LOCATION: U.S. Highway 3	01 & County Road 677					DESCRIPTION:	D: 1			
Unincorporated						DESCRIPTION:	Biosofie	ds Quantity	7	
COUNTY: SUMTER										
Sommer					HI 40.1 17	MONITORING PI	ERIOD: From: 0	3/01/2019	To: 03/31/2019	
Parameter		Quantity or Loading	Units	Quali	ity or Coi	ncentration	Units	No. Ex.	Frequency	Sample Type
	Sample		STATES STATES IN THE STATES		T	erena neva da estas			Analysis	
Biosolids Quantity (Landfilled)	Measurement	0						0	1 Monthly	Calculated
PARM Code B0008 +	Permit	Report				A TRANSPORT		icies and		
Mon. Site: RMP-1	Requirement	(Mo Total)	dry tons						(1 Monthly)	(Calculated)
Biosolids Quantity (Transferred)	Sample	0		<u></u>					and the second states	
	Measurement							0	1 Monthly	Calculated
PARM Code B0007 +	Permit	Report				THE PERSONNER	S. S. M. L. & A. M. S. S. S.	F7EAH, ANNER		
Mon. Site: RMP-1	Requirement	(Mo Total)	dry tons			b. Ball Ba			(1 Monthly)	(Calculated)
NAME/ITTLE PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	I CERTIFY UNDER PENALT	Y OF LAW THAT THIS DOCUMEN ON IN ACCORDANCE WITH A SYST	T AND ALL ATTA	CHMENTS WERI	F PREPARET	UNDER MY SIGNAT		mass and		
OK AUTHORIZED AGENT	DIRECTION OR SUPERVISIO PROPERLY GATHERED AND	ON IN ACCORDANCE WITH A SYST DEVALUATED THE INFORMATION E SYSTEM OF THOSE DEPRODUCTION	EM DESIGNED TO	ASSURE THAT	QUALIFIED	PERSONNEL OR AUT	THORIZED AGENT	EXECUTIVE	OFFICER TELEPHONE	SUBMITTED ON
							ically Signed		(77) 6 (6 1)	
	AM AWARE THAT THERE	ARE SIGNIFICANT PENALTIES E	VLEDGE AND BEL				acarity Signed		(727) 848-8292	04/08/2019
	POSSIBILITY OF FINE AND IN	MPRISONMENT FOR KNOWING VIOL	ATIONS.	TALSE INFURM	ATION, INCI	LUDING THE				

ART B (R-001)

Permit N Monitori		A013500 om: 3/01/2019	To: 3/31/2	AMPLE RESULT	15 - PA
	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)
Code	50050	80082	00530	74055	00400
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	EFA-0
1	0.007			++	7.8
2	0.008		••••••••••••••••••••••••••••••••••••••		7.7
3	0.008				
4	0.011				7.7
5	0.006		······································		7.8
6	0.010		- ··· ··· ··· ···		7.7
7	0.008				7.7
8	0.003			-	7.7
9	0.010				7.8
10	0.009			†	1.0
11	0.010				7.7
12	0.007				7.7
13	0.005				7.8
14	0.014			1	7.7
15	0.010				7.7
16	0.008		······	+	<u> </u>
17	0.008			-	1.0
18	0.004			<u> </u>	7.7
19	0.007	<2.0	3.4	<4.0	7.8
20	0.014				7.0

Facility: County: The Woods Subdivision WWWTF Sumter

	Flow (MGD) R-001 & Total Plant	CBOD5 (mg/L)	TSS (mg/L)	Fecal Coliform Bacteria (#/100mL)	PH (SU)	TRC (For Disinfect.) (mg/L)	Nitrogen, Nitrate, Total (as N) (mg/L)	
Code	50050	80082	00530	74055	00400			
Mon. Site	FLW-01	EFA-01	EFA-01	EFA-01	00400	50060	00620	
1				EFA-01	EFA-01	EFA-01	EFA-01	
2	0.007				7.8	2.8		
3	0.008		······································		7.7	1.2		
4	0.008							
5	0.011				7.7	0.9		
6	0.006				7.8	3.4		
7	0.010				7.7	1.5		
8	0.008		· · · · · · · · · · · · · · · · · · ·		7.7	3.1		
9	0.003				7.7	1.5		
10	0.010				7.8	0.9		
11	0.009		····-		·····			
12	0.010		·····		7.7	1.3		
13	0.007				7.7	2.6		
13	0.005				7.8	1.9		
15	0.014				7.7	0.9		
16	0.010				7.7	1.2		
17	0.008				7.8	1.0		
18	0.008							
19	0.004	2 0			7.7	2.0		
20	0.007	<2.0	3.4	<4.0	7.8	3.0	MNR	
21	0.014	<u> </u>			7.7	2.0		
22	0.008				7.7	0.8		
23	0.005				7.8	1.2		
24	0.011				7.7	0.6		
25	0.011						6	
26	0.080				7.7	1.0		
20	0.007				7.7	1.7	2	
28	0.015				7.8	2.6		
29	0.007				7.7	0.7		
30	0.014				7.7	1.6		
31	0.006				7.8	0.7	1	
	0.006							
Total Mo Ava	0.337							
Mo. Avg.	0.011							

PLANT STAFFING:						
Day Shift Operator	Class:	<u> </u>	Certificate No:	20320	Name:	Herbert Shelley
Day Shift Operator	Class:	·	Certificate No:		Name:	
Day Shift Operator	Class:		Certificate No:		Name:	
Lead Operator	Class:	<u> </u>	Certificate No:		Name:	

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DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

PERMITTEE NAME: ADDRESS:	The Woods U 4939 Cross Ba					PERMIT N LIMIT:	UMBER:	FLA013500 FINAL	REPOR	T:	Quarterly	
ADDRESS.	New Port Rich					FACILITY	CILITY TYPE: DW GROUP: Dom NITORING GROUP: R-001				Domestic	
FACILITY: LOCATION:	Woods S/D U.S. Highway Unincorporate	301 & County Road 677 ed, FL 33597				DESCRIPTION: Land application system consisting of two (2) perc/evap ponds of 27,7 square feet total bottom area.						of 27,720
COUNTY:	SUMTER					MONITOR	UNG PERIOD:	From: 01/01/20	19 To: 03/31/2	2019		
Param	ieter		Quantity	or Loading	Units	Quali	ty or Concen	tration	Units	No. Ex.	Frequency of Analysis	Sample Type
Nitrogen, Total		Sample Measurement					5.23			0	1 Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0		Permit Requirement					Report (Annl Avg)		mg/L		(1 Quarterly)	(Grab)
Nitrogen, Total		Sample Measurement						2.0		0	i Quarterly	Grab
PARM Code 0060 Mon. Site: EFA-0		Permit Requirement						Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	(as P)	Sample Measurement					2.60			0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	States and the second	Permit Requirement					Report (Annl Avg)		mg/L		(1 Quarterly)	(Grab)
Phosphorus, Total	(as P)	Sample Measurement						3.7		0	1 Quarterly	Grab
PARM Code 0066 Mon. Site: EFA-0	20.000	Permit Requirement						Report (Maximum)	mg/L		(1 Quarterly)	(Grab)
NAME/TITLE PRINCIPAL E: OR AUTHORIZED AGENT Tonya Luning	XECUTIVE OFFICI	ER I CERTIFY UNDER PENALT DIRECTION OR SUPERVISIO PROPERLY GATHERED AND PERSONS WHO MANAGE TH THE INFORMATION SUBMIT AM AWARE THAT THERE POSSIBILITY OF FINE AND J	ON IN ACCORD DEVALUATED ESYSTEM, OR TTED IS, TO THI ARE SIGNIFIC	ANCE WITH A SYST THE INFORMATION THOSE PERSONS DIF E BEST OF MY KNOW CANT PENALTIES FO	TEM DESIGNED T SUBMITTED. BA RECTLY RESPONS WLEDGE AND BE OR SUBMITTING	SED ON MY INQU SED ON MY INQU SIBLE FOR GATHE	JIRY OF THE PER RING THE INFORM JRATE AND COM	SONNEL OR AUTHO SON OR MATION, Electronical PLETE. I	RIZED AGENT	. EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED O 03/14/2019

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

	ross Bayou Blvd nt Richey, FL 34652	Blvd FL 34652			PERMIT NUMBER LIMIT: FACILITY TYPE: MONITORING GR	FINAL DW	REPOR GROUI		Annually Domestic		
1	ghway 301 & County Road 677 rporated, FL 33597				DESCRIPTION: Land application system consisting of two (2) perc/evap ponds square feet total bottom area.						
COUNTY: SUMTE	ER	i			MONITORING PEI	RIOD: From: 01/01/20	19 To: 12/31/2	019			
Parameter		Quantit	y or Loading	Units	Quality or Co	oncentration	Units	No. Ex.	Frequency of Analysis	Sample Type	
Nitrogen, Nitrate, Total (a	as N) Sample Measurement					1.4		0	1 Annually	Grab	
PARM Code 00620 A Mon. Site: EFA-01	Permit Requirement	andra ann an Air Ann an Air Ann an Air Ann an Ai				12.0 (Maximum)	mg/L		(1 Annually)	(Grab)	
BOD, Carbonaceous 5 da	y, 20C Sample Measurement					210		0	1 Annually	Grab	
PARM Code 80082 G Mon. Site: INF-01	Permit Requirement					Report (Maximum)	mg/L		(1 Annually)	(Grab)	
Solids, Total Suspended	Sample Measurement			e de constantes de la constante Constantes de la constantes de la constante Constantes de la constantes de la constante		130		0	1 Annually	Grab	
PARM Code 00530 G Mon. Site: INF-01	Permit Requirement					Report (Maximum)	mg/L		(1 Annually)	(Grab)	
NAME/TITLE PRINCIPAL EXECUTIVE OR AUTHORIZED AGENT Tonya Luning	DIRECTION OR SUPERVISI PROPERLY GATHERED AN PERSONS WHO MANAGE TH THE INFORMATION SUBMI	ON IN ACCORL D EVALUATED HE SYSTEM, OR TTED IS, TO TH ARE SIGNIFIC	DANCE WITH A SYST THE INFORMATION THOSE PERSONS DIR IE BEST OF MY KNOW CANT PENALTIES FO	EM DESIGNED TO SUBMITTED. BAS ECTLY RESPONSI VLEDGE AND BEI OR SUBMITTING		ED PERSONNEL OR AUTHO HE PERSON OR INFORMATION, Electronical D COMPLETE. I	RIZED AGENT	EXECUTIVE	OFFICER TELEPHONE (727) 848-8292	SUBMITTED ON 03/14/2019	

Facility	Chemical	Delivery Date	Amount Gals	Cost	Gallons Treated	Cost per 1000 Gals	
The Woods	Sod Hypo	1/18/19	25	32.50		• · · · · · · · · · · · · · · · · · · ·	
WTP	Sod Permang	1/18/19					
	Sod Hypo	1/28/19	80	104.00			
	Sod Hypo	3/11/19	60	78.00	361.1000		
				914.50	1226.1000	0.7458609	

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Facility	Chemical	Delivery Date	Amount Gals	Cost	Gallons Treated	Cost per 1000 Gals
The Woods	Sod Hypo	1/28/2019	80	104.00	299.0	0.35
WWTP	Sod Hypo	2/25/2019				
	Sod Hypo	3/11/2019	55	71.50	337.0	
• • • • • • • • • • • • • • • • • • •						

						The Woods					C'ANE.			1
			New York	Real Provide	USA	AGE AND BIL	LING REPOR	RT						
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	The second	
Read Period	3/8-4/6	4/6-5/7	5/7-6/7	6/7-7/9	7/9-8/7	8/7-9/7	9/7-10/5	10/5-11/7	11/7-12/7	12/7/18-1/8/19	1/8-2/7	2/7-3/7		
Billed	4/16/18	5/14/18	6/14/18	7/16/18	8/16/18	9/14/18	10/12/18	11/13/18	12/13/18	1/14/19	2/14/19	3/14/19	Annual	Annual
Total Well Withdrawal Per Calendar Month	340,533	498,400	301,010	303,100	281,030	394.000	331,700	317,000	341,820	518,300			Totals	Average
Purchased Water								011,000	541,620	518,300	346,760	361,100	4,334,753	361,3
Total Gross Source	340,533	498,400	301,010	303,100	281,030	394,000	331,700	317.000	244.000					
Monthly Water Revenue	\$2,522	\$2,537	\$2,498	\$2,801	\$2,713	\$2.510			341,820	518,300	346,760	361,100	4,334,753	361,2
Water Gallons Used/Billed	203,000	202,000	193.000	224.000			\$2,759	\$2,863	\$2,862	\$2,410	\$2,648	\$3,243	\$32,366	\$2,6
Water Gallons Flushing/Maint	65,000	50,000			194,000	188,000	215,000	215,000	217,000	176,000	292,000	240,000	2,559,000	213,2
Water Gallons Filter Backwash			25,000	44,000	120,000	80,000	30,000	30,000	16,000	120,000	20,000	35,000	635,000	52,9
	77,394	113,273	68,411	68,886	63,870	89,545	75,386	72,045	77,686	117,795	28,760	39,100	892,154	74,3
WWTP est. Usage	500	500	500	310	490	115	84	80	478	600	580	600	4,837	4
Estmated Use - Water Breaks	0	0		0	0	_	0		3500	50000	5.000	12000		
Total Use	345,894	365,773	286,911	337,196	378,360	357,660	320,470	317,125	314,664	464,395	346,340	326,700	4.000 454	
Percentage Unaccounted For	-1.57%	26.61%	4.68%	-11.25%	-34.63%	9.22%	3.39%	-0.04%	7.94%	10.40%	0.12%		4,086,154	340,5
Water Gallons Unaccounted	(5,361)	132,627	14,099	(34,096)	(97,330)	36,340	11,230	(125)	27,156	53.905		9.53%	4.00%	4.00%
							11,200	(120)	27,150	53,905	420	34,400	173,262	14,4
Monthly Sewer Revenue	\$3,104	\$3,000	\$2,975	\$3,320	\$2.905	\$3,191	\$2,893	\$2.872						
Sewer Gallons Used/Billed	183,000	171.000	168,000	195,000	158,000	0.1772-0-		Andrews,	\$3,031	\$3,078	\$2,958	\$2,898	\$36,225	\$3,01
The second second			100,000	135,000	156,000	168,000	151,000	155,000	198,000	163,000	272,000	143,000	2,125,000	177,08
Days Billed	29	31	31	32	29									
1191830			01	54	29	31	28	33	30	30	30	28		
Number of Water Bills	63	59	59	59	64									
Number of Sewer Bills	55	51	52	51	56	67 59	63 55	58	60	63	62	61		
Water Accrued Revenue	\$2,101.67	\$1,964.13	\$1,915.13	\$1,987.81	\$2,100.39	0000000000	1000	51	53	54	52	54		
Sewer Accrued Revenue	\$2,586.67	\$2,322.58	\$2,280.83	\$2,356.13		\$1,924.33	\$2,314.00	\$2,194.97		\$1,788.06	\$1,986.00	\$2,510.71		
		42,022,00	ψ£,200.00	92,300.13	\$2,249.03	\$2,446.43	\$2,426.39	\$2,201.87		\$2,283.68	\$2,218.50	\$2,243.61		



Florida Department of Environmental Protection

Central District 3319 Maguire Boulevard, Suite 232 Orlando, Florida 32803-3767 Rick Scott Governor

Carlos Lopez-Cantera Lt. Governor

> Noah Valenstein Secretary

In the matter of an Application for Permit by:

Gary Deremer, President The Woods Utility Company 4939 Cross Bayou Boulevard New Port Richey, FL 34652 gderemer@usawatercorp.net

DEP File No. 0278566-002-WC **County:** Sumter

NOTICE OF PERMIT ISSUANCE

Enclosed is Permit Number 0278566-002-WC to construct The Woods Utility Company Water Treatment Plant Modifications, issued pursuant to Section 403.861(9), Florida Statutes.

This permit is final and effective on the date filed with the clerk of the Department unless a petition is filed in accordance with the paragraphs below or unless a request for extension of time in which to file a petition is filed within the required timeframe and conforms to Rule 62-110.106(4), F.A.C. Upon timely filing of a petition or a request for an extension, this permit will not be effective until further Order of the Department.

A person whose substantial interests are affected by this permit may petition for an administrative proceeding (hearing) in accordance with sections 120.569 and 120.57 of the Florida Statutes. The petition must contain the information set forth below and must be filed (received) with the Agency Clerk for the Department of Environmental Protection, Office of General Counsel, Mail Station 35, 3900 Commonwealth Boulevard, Tallahassee, Florida 32399-3000, within 14 days of receipt of this Notice. Petitioner shall mail a copy of the petition to the applicant at the address indicated above at the time of filing. Failure to file a petition within this time period shall constitute a waiver of any right such person may have to request an administrative determination (hearing) under sections 120.569 and 120.57 of the Florida Statutes. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, F.A.C.

A petition must contain the following information:

- (a) The name and address of each agency affected and each agency's file or identification number, if known;
- (b) The name, address, and telephone number of the petitioner; the name, address, and telephone number of the petitioner's representative, if any, which shall be the address for service purposes during the course of the proceeding; and an explanation of how the petitioner's substantial interests will be affected by the agency determination;
- (c) A statement of how and when the petitioner received notice of the agency decision;
- (d) A statement of all disputed issues of material fact. If there are none, the petition must so indicate;
- (e) A concise statement of the ultimate facts alleged, including the specific facts which petitioner contends warrant reversal or modification of the Department's action;

www.dep.state.fl.us

DEP File No.: 0278566-002-WC

- (f) A statement of the specific rules or statutes the petitioner contends requires reversal or modification of the Department's action, including an explanation of how the alleged facts relate to the specific rules or statutes; and
- (g) A statement of the relief sought by petitioner, stating precisely the action that the petitioner wants the Department to take.

A petition that does not dispute the materials facts on which the Department's action is based shall state that no such facts are in dispute and otherwise contain the same information as set forth above, as required by Rule 28-106.301, F.A.C.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any such final decision of the Department on the petition have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

When the Order (Permit) is final, any party to the Order has the right to seek judicial review of the Order pursuant to section 120.68 of the Florida Statutes, by filing a Notice of Appeal pursuant to Rule 9.110 of the Florida Rules of Appellate Procedure, with the Clerk of the Department in the Office of General Counsel, Mail Station 35, 3900 Commonwealth Boulevard, Tallahassee, Florida 32399-3000; and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.

Executed in Orlando, Florida. STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

nberly Rush, P.E.

Permitting and Waste Cleanup Program Administrator

Enclosures: Permit No. 0278566-002-WC

CERTIFICATE OF SERVICE

The undersigned duly designated deputy clerk hereby certifies that this permit and all copies were sent on the filing date below to the following listed persons:

Gary Deremer, The Woods Utility Company [gderemer@usawatercorp.net] Mohammed Y. Kader, P.E., US Water Services Corporation [Mkader@uswatercorp.net] Keith Keegan, P.E., US Water Services Corporation [KKeegan@uswatercorp.net]] FDEP: Reggie Phillips, Jill Farris, Rebecca Bowden, Daissan A. Villareal

FILING AND ACKNOWLEDGMENT

FILED, on this date, pursuant to Section 120.52, F.S., with the designated Department Clerk, receipt of which is hereby acknowledged.

Elizabeth Williamson

March 19, 2018 Date

Clerk



Florida Department of Environmental Protection

Central District 3319 Maguire Boulevard, Suite 232 Orlando, Florida 32803-3767 Rick Scott Governor

Carlos Lopez-Cantera Lt. Governor

> Noah Valenstein Secretary

March 19, 2018

PERMITTEE: The Woods Utility Company 4939 Cross Bayou Boulevard New Port Richey, FL 34652

PWS ID NUMBER: 36600347 **PERMIT NUMBER:** 0278566-002-WC **DATE OF ISSUE:** March 19, 2018 **EXPIRATION DATE:** March 18, 2023 **COUNTY:** Sumter **PROJECT:** The Woods Utility Company Water Treatment Plant (WTP) Modifications

This permit is issued under the provisions of Chapter 403, Florida Statutes (F.S.), and Florida Administrative Code (F.A.C.) Chapters 62-4, 62-550, 62-555 and 62-560. The above-named permittee is hereby authorized to perform the work or operate the facility shown on the application and approved drawings, plans, and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

TO CONSTRUCT: Water treatment plant modifications to address the maximum contaminant level (MCL) exceedances of disinfection-by-products (DBPs) as specified in the consent order, OGC File No. 17-1067. The proposed improvements as are specifically intended to address the DBP exceedances while simultaneously adding reliability to the public water system (PWS) and improving the efficiency of iron removal.

PROPOSED CONSTRUCTION INCLUDES THE FOLLOWING COMPONENTS:

1. Replacement of the existing sand filters (Filter-Ag media) by green sand filters (GreensandPlus) specifically designed for the removal of iron prior to the ground storage tank. The existing filter vessels and control heads are to be utilized and retrofitted with GreensandPlus by the filter vendor. The filters are to be re-piped to the head of the treatment. Regeneration of GreensandPlus using potassium permanganate will be continuous at the proposed chemical injection location at the well head. The removal of iron at the beginning of the treatment process is expected to reduce the chlorine demand as well the iron oxide accumulation in the ground storage tank (GST).

The mode of operation for the filters will be exactly as previously utilized. Three 30-inch diameter filters will be utilized, with one out of service for backwashing. Each filter can treat 25 gallons per minute (GPM) at 5 GPM per square foot (sq. ft.). The well is to be throttled back to 50 GPM as necessary. The filters changeover is based on the amount of total water treated but can also be operated by a timer if necessary. Each filter unit backwashing will be done once every three days (one filter backwashed each day). The

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backwash cycle is 14 minutes with a 6-minute rinse. The backwash and rinse will continue to be routed to the wastewater collection system. <u>No industrial waste permit</u> <u>was required as the low quantity of the effluent has not had historical negative</u> <u>impacts on the wastewater treatment plant.</u>

- 2. Construction of the proposed potassium permanganate chemical injection point and installation of Stenner Series 85MHP chemical feed pump for potassium permanganate injection at the well head prior to the re-piped/relocated filters.
- 3. Installation of a 3-inch turbine flow meter and associated valves at the well head to monitor the raw water production and filtered water quantities. The water production with be throttled to match the design capacity of the iron filters and associated potassium permanganate injection pumps.
- 4. Piping modifications to relocate the iron filters prior to the ground storage tank. To relocate the filters a 3-inch schedule 40 PVC site piping will be constructed from the well to the relocated filters with proposed Greensand media. The relocation of the iron filters closer to the water source will result in decreased demand for chlorine and decrease maintenance in terms of removing the iron precipitation within the storage tank.
- 5. Addition of a second-high service pump with a rated capacity of 100 GPM at 135 feet TD, with a new alternating control panel to provide added reliability.
- 6. Relocation of the post-chlorine injection point at the high service pump discharge pipe, before the 2,500-gallon (Gal)hydropneumatic tank. The existing pre-chlorine injection point on the riser pipe to the aeration trays will continue to be utilized to preclude the growth of algae in the GST. The post-chlorination or primary disinfectant feed system will be flow paced to the relocated mag-meter on the treatment effluent line. The relocation of the primary disinfectant feed location after the GST will reduce the chlorine contact time and which will eventually reduce DBPs.
- 7. Relocation of the mag-meter to the plant effluent line.

When the proposed WTP modifications are cleared for service, the rated design capacity of the plant will be 63,500 gallons per day (GPD) with the raw throughput and ground storage stank limiting. The plant will have an onsite media regeneration for removal of secondary contaminant (iron), an ion exchange removal of a secondary contaminant (iron), hypochlorination and aeration. The Woods Utility Company WTP will be reclassified as Category IV Class D (for a plant capacity less than 0.1 MGD). Accordingly, staffing will be by Class D or higher operator, 3 visits per week on nonconsecutive days for a total of 0.6 hour/week. The lead chief operator must be Class D or higher.

Any change in staffing as per the Rule will be considered by the Department when a request is submitted by the permittee after clearance, substantiated by relevant mitigating conditions for DEP approval and in accordance with Rule 62-699 F.A.C.

IN ACCORDANCE WITH: This permit does not pertain to any wastewater, storm water or dredge and fill aspects of the project. This permit is issued based upon the dates and submissions during the application process as follows: Construction plans, specifications and details received on December 29, 2017 and the response to the request for additional information received on March 13 and March 19, 2018.

LOCATION: The Woods Utility Company WTP is located at 11479 County Road 678, inn Webster, Florida

Work must be conducted in accordance with the Proposed Construction, General and Specific Conditions, attached hereto.

The permittee shall be aware of and operate under the Permit Conditions below. These applicable conditions are binding upon the permittee and enforceable pursuant to Chapter 403, Florida Statutes. [F.A.C. Rule 62-555.533(1)]

A. GENERAL CONDITIONS

- 1. The terms, conditions, requirements, limitations and restrictions set forth in this permit, are "permit conditions" and are binding and enforceable pursuant to Sections 403.141, 403.727, or 403.859 through 403.861, F.S. The permittee is placed on notice that the Department will review this permit periodically and may initiate enforcement action for any violation of these conditions.
- 2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviation from the approved drawings, exhibits, specifications, or conditions of this permit may constitute grounds for revocation and enforcement action by the Department.
- 3. As provided in Subsections 403.087(6) and 403.722(5), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other department permit that may be required for other aspects of the total project which are not addressed in this permit.
- 4. This permit conveys no title to land or water, does not constitute State recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title.
- 5. This permit does not relieve the permittee from liability for harm or injury to human health or welfare, animal, or plant life, or property caused by the construction or operation of this permitted source, or from penalties therefore; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department.
- 6. The permittee shall properly operate and maintain the facility and systems of treatment and control (and related appurtenances) that are installed and used by the permittee to

achieve compliance with the conditions of this permit, as required by Department rules. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to achieve compliance with the conditions of the permit and when required by Department rules.

- 7. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, upon presentation of credentials or other documents as may be required by law and at reasonable times (reasonable time may depend on the nature of the concern being investigated), access to the premises where the permitted activity is located or conducted to:
 - a. Have access to and copy any records that must be kept under conditions of the permit;
 - b. Inspect the facility, equipment, practices, or operations regulated or required under this permit; and
 - c. Sample or monitor any substances or parameters at any location reasonably necessary to assure compliance with this permit or Department rules.
- 8. If, for any reason, the permittee does not comply with or will be unable to comply with any condition or limitation specified in this permit, the permittee shall immediately provide the Department with the following information:
 - a. A description of and cause of noncompliance; and
 - b. The period of noncompliance, including dates and times; or, if not corrected, the anticipated time the noncompliance is expected to continue, and steps being taken to reduce, eliminate, and prevent recurrence of the noncompliance. The permittee shall be responsible for any and all damages which may result and may be subject to enforcement action by the Department for penalties or for revocation of this permit.
- 9. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except where such use is prescribed by Sections 403.111 and 403.73, F.S. Such evidence shall only be used to the extent it is consistent with the Florida Rules of Civil Procedure and appropriate evidentiary rules.
- 10. The permittee agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules. A reasonable time for compliance with a new or amended surface water quality standard, other than those standards addressed in Rule 62-302.500, shall include a reasonable time to obtain or be denied a mixing zone for the new or amended standard.

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- 11. This permit is transferable only upon Department approval in accordance with Rule 62-4.120 and 62-730.300, F.A.C., as applicable. The permittee shall be liable for any noncompliance of the permitted activity until the transfer is approved by the Department.
- 12. This permit or a copy thereof shall be kept at the work site of the permitted activity.
- 13. This permit also constitutes:
 - a. Determination of Best Available Control Technology (BACT)
 - b. Determination of Prevention of Significant Deterioration (PSD)
 - c. Certification of compliance with State Water Quality Standards (Section 401, PL 92-500)
 - d. Compliance with New Source Performance Standards
- 14. The permittee shall comply with the following:
 - a. Upon request, the permittee shall furnish all records and plans required under Department rules. During enforcement actions, the retention period for all records will be extended automatically unless otherwise stipulated by the Department.
 - b. The permittee shall hold at the facility or other location designated by this permit records of all monitoring information (including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation) required by the permit, copies of all reports required by this permit, and records of all data used to complete the application for this permit. These materials shall be retained at least three years from the date of the sample, measurement, report, or application unless otherwise specified by Department rule.
 - c. Records of monitoring information shall include:
 - i. the date, exact place, and time of sampling or measurements;
 - ii. the person responsible for performing the sampling or measurements;
 - iii. the dates analyses were performed;
 - iv. the person responsible for performing the analyses;
 - v. the analytical techniques or methods used;
 - vi. the results of such analyses.
- 15. When requested by the Department, the permittee shall within a reasonable time furnish any information required by law which is needed to determine compliance with the permit. If the permittee becomes aware the relevant facts were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be corrected promptly.

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SPECIFIC CONDITIONS

B. Construction Activities

1. Permit Modification

All construction must be in accordance with this permit. Before commencing work on project changes for which a construction permit modification is required per 62-555.536(1), the permittee shall submit to the Department a written request for a permit modification. Each such request shall be accompanied by one copy of a revised construction permit application, the proper processing fee and one copy of either a revised preliminary design report or revised drawings, specifications and design data. [F.A.C. Rule 62-555.536].

2. Professional Engineer Supervision

Permitted construction or alteration of public water supply systems must be supervised during construction by a professional engineer registered in the State of Florida if the project was designed under the responsible charge of a professional engineer licensed in the State of Florida. The permittee must retain the service of a professional engineer registered in the State of Florida to observe that construction of the project is in accordance with the engineering plans and specifications as submitted in support of the application for this permit. [F.A.C. Rule 62-555.520(3)].

3. Artifacts

If prehistoric or historic artifacts, such as pottery or ceramics, stone tools or metal implements, dugout canoe remains, or any other physical remains that could be associated with Native American cultures, or early colonial or American settlement are encountered at any time within the project site area, the permitted project should cease all activities involving subsurface disturbance in the immediate vicinity of such discoveries. The permittee, or other designee, should contact the Florida Department of State, Division of Historical Resources, Compliance and Review Section at 850.245.6333 or 800.847.7278, as well as the appropriate permitting agency office. Project activities should not resume without verbal and/or written authorization from the Division of Historical Resources and the permitting agency. In the event that unmarked human remains are encountered during permitted activities, all work shall stop immediately and the proper authorities notified in accordance with Section 872.05, *Florida Statutes*.

4. Delays and Extension of Permit

If delays will cause project completion to extend beyond the expiration date of this permit, the permittee shall submit to the Department a request to extend the expiration date of this permit including the appropriate processing fee. This request shall specify the reasons for the delay and shall be submitted to the Department for approval prior to the expiration date of this permit. Note that no specific construction permit shall be extended so as to remain in effect longer than five years. [F.A.C. Rule 62-555.536(4)].

5. Permit Transfer

In accordance with General Condition #11 of this permit, this permit is transferable only upon Department approval. Persons proposing to transfer this permit must apply jointly for a transfer of the permit within 30 days after the sale or legal transfer of ownership of the permitted project that has not been cleared for service by the Department using form, 62-555.900(8), Application for Transfer of a PWS Construction Permit along with the appropriate fee. [F.A.C. Rule 62-555.536(5)]

6. Obligation to Obtain Other Permits

This permit satisfies Drinking Water permitting requirements only and does not authorize construction or operation of this facility prior to obtaining all other necessary permits from other program areas within the Department, or required permits from other state, federal, or local agencies.

7. Limits on Authorizing Connections

This permit is for **CONSTRUCTION ONLY** of the components listed in the first page of this permit. This permit shall not infer that the clearance necessary for connection will be granted. Partial clearance may be granted, if required.

8. Gasoline Contamination

If gasoline contamination is found at the construction site, work shall be stopped and the proper authorities notified. With the approval of the Department, ductile iron pipe and fittings, and solvent resistant gaskets materials shall be used in the contaminated area. The ductile pipe shall be used in the contaminated area. The ductile pipe shall be used in the contaminated area. The ductile iron pipe shall extend 100 feet beyond any solvent noted. Any contaminated soil that is excavated shall be placed on an impermeable mat, covered with waterproof covering, and held for disposal. If the site cannot be properly cleaned, then consultation with the Department is necessary prior to continuing with the project construction.

9. Wetlands Jurisdiction

This permit does not constitute approval of construction on jurisdictional wetland areas; therefore such approval must be obtained separately from the Water Management District or from DEP ERP Section, as applicable, Permittee shall provide a copy of the permit approval to the Department if water main installation involves activities on wetlands.

C. Construction Standards

1. National Sanitation Foundation (NSF)

All products, including paints, which shall come into contact with potable water, either directly or indirectly, shall conform with National Sanitation Foundation (NSF) International, Water Chemicals Codex, Food Chemicals Codex, American Water Works

Association (AWWA) Standards and the Food and Drug Administration, as provided in Rule 62-555.320(3), F.A.C.

2. American Water Works Association (AWWA)

Water supply facilities, including mains, pipe, fittings, valves, fire hydrants and other materials shall be installed in accordance with the latest applicable AWWA Standards and Department rules and regulations. The system shall be pressure and leak tested in accordance with AWWA Standard C600 C603, or C605, as applicable, and disinfected in accordance with AWWA Standard C651-653, as well as in accordance with Rule 62-555.340, F.A.C.

3. Lead Free

The installation or repairs of any public water system, or any plumbing in residential or nonresidential facilities providing water for human consumption, which is connected to a public water system shall be lead free in accordance with Rule 62-555.322, F.A.C.

4. Asbestos

If any existing asbestos cement (AC) pipes are replaced under this permit, the permittee shall do so in accordance with the applicable rules of Federal Asbestos Regulation and Florida DEP requirements. For specific requirements applicable to AC pipes, the permittee should contact the Central District Office prior to commencing any such activities at (407) 897-4100. Please be aware that a notification is required to be submitted to the Department at least 10 days prior to the start of a regulated project.

5. Hazard and Reuse Setbacks

Setback distances between potable water wells and sanitary hazards shall be in accordance with 62-555.312, F.A.C. Reclaimed water land application areas, if applicable, must not be located within the setback distance from potable water supply wells established in Chapter 62-610, F.A.C.

6. Line Separation

Permittee shall maintain vertical clearance and horizontal separation between water mains and sanitary sewers, storm sewers, etc. unless approved otherwise by the Department, as provided in Rule 62-555.314, F.A.C., and Section 8.6 of *Recommended Standards for Water Works*, a manual adopted by reference in Rule 62-555.330(3), F.A.C.

7. Color Coding of Pipes

The new or altered aboveground piping at the drinking water treatment plant shall be color coded and labeled as recommended in Section 2.14 of "Recommended Standards for Water Works, 1997 Edition". [F.A.C. Rule 62-555.320(10)]

8. Cross Connections

Permittee shall ensure that there shall be no cross-connection with any non-potable water source in accordance with Rule 62-555.360, F.A.C.

D. Operational Requirements

1. Staffing

When the proposed WTP modifications are cleared for service, the rated design capacity of the plant will be 63,500 gallons per day (GPD) with the raw throughput and ground storage tank limiting. The plant will have an onsite media regeneration for removal of secondary contaminant (iron), an ion exchange removal of a secondary contaminant (iron), hypochlorination and aeration. The Woods Utility Company WTP will be reclassified as Category IV Class D (for a plant capacity less than 0.1 MGD). Accordingly, staffing will be by Class D or higher operator, 3 visits per week on nonconsecutive days for a total of 0.6 hour/week. The lead chief operator must be Class D or higher. [F.A.C. Rule 62-699.310].

Any change in staffing as per the Rule will be considered by the Department when a request is submitted by the permittee after clearance, substantiated by relevant mitigating conditions for DEP approval and in accordance with Rule 62-699 F.A.C.

2. Operation and Maintenance to comply with Water Quality Standards The supplier of water shall operate and maintain the public water system so as to comply with applicable standards in F.A.C. Rule 62-550 and 62-555.350.

3. Record Drawings

The permittee shall have complete record drawings produced for the project in accordance with Rule 62-555.530(4), F.A.C.

4. State Watch Office

The permittee or suppliers of water shall telephone the State Watch Office (SWO), at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system in accordance with the F.A.C. Rule 62-555.350(10).

E. Monitoring Provisions

1. Compliance Monitoring by System Type

Permittee shall follow the guidelines of Chapters 62-550, 62-555, and 62-560, F.A.C., regarding public drinking water system standards, monitoring, reporting, permitting, construction, and operation.

This facility is a Community Water System as defined in F.A.C. Rule 62-550.200(12) and shall comply with the applicable chemical, radiological, lead and copper, and

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bacteriological monitoring requirements of F.A.C. Rule 62-550. Such requirements shall be initiated within the quarter that the water treatment facility is placed into service (i.e. calendar quarters such as January through March or April through June) and the results submitted to the Department.

2. Chlorine Residual

The Water Treatment Plant shall maintain throughout the distribution system, a minimum continuous and effective free chlorine residual of 0.2 mg/L (or its equivalent). A minimum system pressure of 20 psi must be maintained throughout the system. Also, safety equipment shall be provided and located outside of chlorine room.

F. Clearance Requirements

1. Clearance Letter

The permittee must instruct the engineer of record to request system clearance from the Department within sixty (60) days of completion of construction, testing and disinfecting the system. Bacteriological test results shall be considered unacceptable if the test was completed more than 60 days before the Department receives the results. [F.A.C. Rule 62-555.340(2)(c)]

Permitted construction or alteration of a public water system may not be placed into service until a letter of clearance has been issued by the Department. [F.A.C. Rule 62-555.345]

2. Requirements to Obtain Clearance

After submitting the permit clearance package, the permittee will contact <u>DEP_CD@dep.state.fl.us</u> to establish a date/time for an inspection of the components contained in this permit.

Prior to placing this project into service, Permittee shall submit, at a minimum, all of the following to the Department for evaluation and approval for operation, as provided in Rules 62-555.340 and 62-555.345, F.A.C.:

- a. The engineer's Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components Into Operation {DEP Form 62-555.900(9)};
- c. Certified record drawings, if there are any changes noted for the permitted project.
- d. Analytical results from <u>two consecutive days of satisfactory bacteriological</u> <u>samples</u> from locations found in paragraph 3 below.
- e. Copy of a <u>satisfactory pressure test</u> of the process piping performed in accordance with AWWA Standards. [F.A.C. Rule 62-555.320(21) (a)(1)].
- f. Photographs of the above ground installation.

g. Provide evidence that the required operation and maintenance(O&M) manual for the water treatment plant is in place, which will be updated thereafter as necessary to reflect plant modifications. The manual shall contain operation and control procedures, and preventive maintenance and repair procedures, for all plant equipment and shall be made available for reference at the plant or at a convenient location near the plant. Bound and indexed equipment manufacturer manuals shall be considered sufficient to meet the requirements of this subsection. [F.A.C. 62-555.350 (13)].

3. Cleaning, Disinfecting, and Bacteriological Samples

The new facilities shall be cleaned, disinfected, and bacteriologically cleared in accordance with Chapter 62-555, F.A.C. The bacteriological clearance data shall be submitted to the Department with the engineer's certification of construction completion. [Section 62-555.340 and 62-555.315(6)(b), F.A.C.]

Bacteriological Sampling Locations: Copies of results from satisfactory bacteriological samples shall be submitted with the clearance package. Samples shall be taken from locations listed below, in accordance with Rules 62-555.315 (6), 62-555.340 and 62-555.330, F.A.C. and American Water Works Association (AWWA) Standard C 651-92. The engineer-of-record shall submit a sampling plan showing the location of the bacteriological sampling points, considering the following locations:

- a. At the 3-inch schedule 40 PVC site piping constructed from the well to the relocated filters with proposed Greensand media.
- b. At the piping connecting to the existing riser to the tray aerators.
- c. At the new high service pump discharge pipe before it connects to the influent line to the hydropneumatic tank.

Each location shall be sampled on two separate days (at least 6 hours apart) with sample point locations and **chlorine residual readings clearly indicated** on the report and/or drawings.

<u>Bacteriological sample results will be considered unacceptable if the tests were</u> completed more than 60 days before the Department received the results.

Each location shall be sampled on two separate days (at least 6 hours apart) with sample point locations and chlorine residual readings **clearly indicated** on the report and/or drawings.

Per Rule 62-555.340, F.A.C., and AWWA Standard C653, which is referenced in Rule 62-555.340, F.A.C, all newly constructed chemical feed system components should be cleaned, rinsed with disinfectant, and bacteriologically evaluated unless the system is feeding a chemical upstream of surface water filtration and disinfection facilities or is feeding a disinfectant, in which case the system need only be cleaned.

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Please submit the entire clearance document package in electronic format to <u>DEP_CD@dep.state.fl.us</u>. If the file is very large, you may post it to the Water Electronic Submittal folder on the Central District's ftp site at:

ftp://ftp.dep.state.fl.us/pub/incoming/Central_District/Water%20Electronic%20Applications.

After posting the document, send an e-mail to <u>DEP_CD@dep.state.fl.us</u> alerting us that it has been posted.

Any submitted drawings (should be sized 11" x 17") and the engineer of record's signed seal and dates on the required document must be legible for acceptance.

Forms: <u>http://www.dep.state.fl.us/water/drinkingwater/forms.htm</u>

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

nberly Rush, P.E.

Permitting and Waste Cleanup Program Administrator Central District Office



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis Governor

Jeanette Nuñez Lt. Governor

CENTRAL DISTRICT OFFICE 3319 MAGUIRE BLVD, SUITE 232 ORLANDO FLORIDA 32803

Noah Valenstein Secretary

Notification of Acceptance of Use of a General Permit for Iron or Manganese Sequestration

Permittee: Gary Deremer, Owner The Woods Utility Company 5320 Captains Court New Port Richey, FL 34652 <u>GDeremer@uswatercorp.net</u>

Permit Number: 0278566-003-WCGP Issue date: July 10, 2019 Expiration Date: July 9, 2024 County: Sumter Project Name: The Woods WTP Iron Sequestration Water Supplier: The Woods Utility Company PWS ID: 6600347 PWS Type: Community

Dear Mr. Deremer:

On July 10, 2019, the Florida Department of Environmental Protection received a "Notice of Intent to Use the General Permit for Construction of Water Main Extensions for PWSs" [DEP Form No. <u>62-555.900(7)</u>], under the provisions of Rule <u>62-4.530</u> and Chapter <u>62-555</u>, Florida Administrative Code (F.A.C.). The proposed project includes the construction of iron sequestration system using Aqua Gold 170. Aqua Gold 170 is a blended phosphate solution for iron sequestration and coating of the distribution piping for corrosion control. The corrosion control injection system includes: 1) Stenner 45MHP-2 feed pump, 3.0 gallons per day (GPD), chemical feed pump to feed Aqua Gold 170 at the injection location after the two existing high service pumps and prior to chlorination, and 2) a 15-gallon FDA and USDA compliant prepackaged high-density polyethylene container to store Aqua Gold 170 phosphate solution. The Aqua Gold 170 is ANSI/NSF 60 approved for drinking water purposes. The project is located at 11479 County Road 678, Webster, Florida.

Based upon the submitted Notice and accompanying documentation, this correspondence is being sent to advise that the Department does not object to the use of such general permit at this time. Please be advised that the permittee is required to abide by Rule <u>62-555.405, F.A.C.</u>, all applicable rules in Chapters <u>62-4</u>, <u>62-550</u>, <u>62-555</u>, F.A.C., and the General Conditions for All General Drinking Water Permits (found in <u>62-4.540, F.A.C.</u>).

The permittee shall comply with all sampling requirements specific to this project. These requirements are attached for review and implementation.

Pursuant to Rule <u>62-555.345</u>, F.A.C., the permittee shall submit a certification of construction completion [DEP Form No. <u>62-555.900(9)</u>] to the Department and obtain approval, or clearance, from the Department before placing any water main extension constructed under this general permit into operation for any purpose other than disinfection or testing for leaks.

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The Woods Utility Company Gary Deremer, Owner Page 2 of 3

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Within 30 days after the sale or legal transfer of ownership of the permitted project that has not been cleared for service in total by the Department, both the permittee and the proposed permittee shall sign and submit an application for transfer of the permit using Form <u>62-555.900(8)</u>, F.A.C., with the appropriate fee. The permitted construction is not authorized past the 30-day period unless the permit has been transferred.

This permit will expire five years from the date of issuance. If the project has been started and not completed by that time, a new permit must be obtained before the expiration date in order to continue work on the project, per Rule $\underline{62-4.030}$, F.A.C.

Sincerely,

Alieran J. Villareal

Daissan A. Villareal, P.E. Professional Engineer II Florida Department of Environmental Protection

cc: W. Murray Blackman, P.E., DNM Engineering & Associates, Inc.
 [dnmengineering@embarqmail.com]
 Reggie Phillips, Daissan Villareal, FDEP

The Woods Utility Company Gary Deremer, Owner Page 3 of 3

CLEARANCE REQUIREMENTS

Requirements for clearance upon completion of projects are as follows:

1) Clearance Form

Submission of a fully completed Department of Environmental Protection (DEP) Form <u>62-555.900(9)</u> Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components into Operation and a copy of this general permit notification.

2) Record Drawings, if deviations were made

Submission of the portion of record drawings showing deviations from the DEP construction permit, including preliminary design report or drawings and specifications, if there are any deviations from said permit (Note that it is necessary to submit a copy of only the portion of record drawings showing deviations and not a complete set of record drawings.).

3) Bacteriological Results

Copies of satisfactory bacteriological analysis (a.k.a. Main Clearance), taken within sixty (60) days of completion of construction, from locations within the distribution system or water main extension to be cleared, in accordance with Rules $\underline{62-555.315(6)}$, $\underline{62-555.330}$, and $\underline{62-555.340}$, F.A.C. and American Water Works Association (AWWA) Standard C 651-92, as follows:

• At the high service pump common discharge pipe before the existing chlorine injection point.

Each location shall be sampled on two consecutive days, with sample points and chlorine residual readings clearly indicated on the report. <u>A sketch or description of all bacteriological sampling locations must also be provided.</u>

Please submit the entire clearance document package in electronic format to

<u>DEP</u> <u>CD@dep.state.fl.us</u>. If the file is very large, you may post it to the Water Electronic Submittal folder on the Central District's ftp site at:

ftp://ftp.dep.state.fl.us/pub/incoming/Central_District/Water%20Electronic%20Applications.

After posting the document, send an e-mail to <u>DEP_CD@dep.state.fl.us</u>, alerting the Department that it has been posted.

Any submitted drawings (should be sized 11" x 17") and the engineer of record's signed seal and dates on the required document must be legible for acceptance. Forms: <u>http://www.dep.state.fl.us/water/drinkingwater/forms.htm</u>

For further clarification contact: Daissan A. Villareal,

Suite 232 3319 Maguire Boulevard, Orlando, Florida 32803-3767 (407) 897-4129

Troy Rendell

From:Troy RendellSent:Wednesday, July 24, 2019 1:57 PMTo:'URDUJA DE LA CUEVA'Cc:Sharon Purviance; 'Evelyn Alicea'Subject:RE: 7-24-19 Re: PSC Request No. 1313919W - Urduja De La Cureva

Again, the utility's lines (owned by The Woods) are PVC up to the water meter. From what you previously indicated in your e-mails, your residence has galvanized iron water lines on your side of the water meter. We believe this is contributing to the issues of discolored water at your home. Also, since you only are there on certain weekends – and not everyday – the water sits in your service lines between the meter and your house. Since you indicated your service lines are iron – this exasperates the issue. When you return to your residence – you should first open the outside spigot to flush out the old water that sits in your lines. Since it may sit a week or two with no usage, the chlorine residual also dissipates.

The water leaving the treatment plant is distributed throughout the service territory through a water distribution system consisting of various size water mains and service.

It is <u>not</u> correct that if you aren't there you incur no charges and it is also not true that you only pay for gallons. I sent you the water and wastewater tariffs. The Base Facility Charge is charged to all active customers whether there is any usage or not. It is a fixed charge to cover fixed costs regardless of water/wastewater usage. The gallons are charged separately based upon the water gallons registered on the water meter. Even if there is no usage, the water base charge is currently \$19.11 and the wastewater base charge is currently \$38.47 for a total fixed charge of \$57.58 – this does not include any gallons. Consumption is charged separately, so if there is no usage for the month the fixed charge is currently \$57.58.

Thank you.

From: URDUJA DE LA CUEVA [mailto:urduja fl2016@yahoo.com] Sent: Wednesday, July 24, 2019 12:11 PM To: Troy Rendell Cc: Consumercr Support Subject: 7-24-19 Re: PSC Request No. 1313919W - Urduja De La Cureva

Yes you replied to my several emails, but the coloration of water did not improve and your reason is that my and/or my neighbors (who told me that they have the same problem), water pipes are old and rusty.

How come that when it does not rain heavily the water is clear enough that it can be used for washing but when it rains heavily the water turns brown I saved samples.

I have to waste several gallons of water to flush out the dark brown color before I can have the yellowish color and I pay for this wasted water.

From the water well or treatment area, how do you distribute the water to my house and my neighbors?

Don't you use water pipes as old as the water pipes of houses or even older?

Have you looked at your water pipes that are used to distribute water to houses? From your water well to your water meter, are you sure there are no leakage?

And if I do not rent anything, I should be paying per gallon of water used only, what are the other added charges?

Thank you.

Urduja De La Cueva

On Wednesday, July 24, 2019, 10:20:20 AM CDT, Troy Rendell trendell@uswatercorp.net wrote:

Please find attached The Woods Utility Company's response to PSC Request No. 1313919W - Urduja De La Cureva.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

Consumer Information	Florida Public Service	PSC Information
Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W	Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	Assigned To: SHONNA MCCRAY Entered By: DH Date: 07/23/2019 Time: 15:56
County: Sumter Phone: (228)-238-9418	Utility Information	Via: E-MAIL Prelim Type: IMPROPER BILLS
City/Zip:Webster / 33597- Account Number: Caller's Name: URDUJA DE LA CUEVA Mailing Address: P.O. BOX 9352	Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1313919W Response Needed From Company? y Date Due: 08/13/2019	PO: Disputed Amt: 0.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / /
City/Zip: TAMPA , FL 33674 Can Be Reached: (228) -238-9418	Interim Report Received: / / Reply Received: / /	Certified Letter Rec'd: / /
E-Tracking Number:	Reply Received Timely/Late: Informal Conf.: N	Date: / / Closeout Type: Apparent Rule Violation: N

Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Tuesday, July 23, 2019 3:53 PM To: Consumercr Support; Consumer Contact Cc: Troy Rendell; Rita Varona Subject: 7-23-19 US WATER & THE WOOD UTILITY CO

July 23, 2019 CONSUMERS AFFAIRS DEPT. Sir,

1010010-

D - ---- / NT

Request No. 1313919W

Name DE LA CUEVA , URDUJA MS

Business Name

PAGE NO: 1

I have written several emails addressed to the manager and letters sent to Billing & Payment Processing Center of US WATER and THE WOODS UTILITY CO., P.O. Box 151245 CAPE CORAL, FL 33915-1245, protesting the quality of water and excessive charges. My name is URDUJA S. DE LA CUEVA, residing at 11587 CR 675W WEBSTER. FL 33597.

EMAIL: urduja_fl2016@yahoo.com

MY PROBLEMS:

1. The off and on coloration of water distributed to my house and to my neighbors.

2. Reason for coloration given by US Water and The Woods Utility Co., manager or official is that, water pipes in my house are old and rusty. If this is true, why is it that, when it is NOT raining heavily, the water is clear enough for washing? When it rains heavily the water turns dark brown and after running several gallons of water the water turns light brown then yellowish but not clear like distilled water. (I have samples saved to prove this) I asked my neighbors about this coloration and they told me that they have the same problem.

3. When I am out of town, my water bill is as much as when I am at home. Reason for excessive billing given by US Water and The Woods Utility Co., Customer Service, is that consumer pays service monthly LIKE a renter of a house would pay rent monthly whether present in the house or out of town. How can this be true, water usage is paid by gallons NOT by occupancy unless consumers are renting old and rusty water pipes?

4. I and other Consumers are forced to BUY bottled water for drinking and cooking. I take my showers at the gym because my skin becomes itchy and have rashes when I take showers at my house, I also have proofs for this. Some consumers like I do, wash clothes at coin laundry machine, for cleaner laundry and lesser cost. These expenses should be deducted from US Water and The Woods Utility Co., BILLING CHARGES or LOWER COST OF WATER.

Thank you.

Respectfully,

Ms. Urduja S. De La Cueva

I'm sending a copy of this to the manager (email) and Customer Service (letter with my payment for the month) to the US WATER and THE WOODS UTILITY CO..."

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Democrat Nr. 121201077				
Request No. 1313919W	Name	DE LA CUEVA	, URDUJA MS	Buginone News
			,	Business Name

PAGE NO: 2

THE WOODS UTILITY COMPANY

June 22, 2018

Urduja De La Cueva P.O. Box 9352 Tampa, FL 33674

RE: FPSC Request No. 1313919W 11587 CR 675W, Webster, FL Account 5480045

Dear Ms. De La Cueva,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1313919W. As you are aware, I previously responded to Request No. 1280903W on June 22, 2018. I'm providing an update from that previous response.

In your request, you again expressed concerns over the water quality at The Woods Utility Company (The Woods), as well as the rates and charges. I'll address each concern separately.

Water Quality

As previously stated in my June 22, 2018 letter, The Woods was under a Consent Order with the Department of Environmental Protection (FDEP) to make modifications to the existing water treatment plant, specifically to the filtration. This has been completed on a Final Clearance was received on February 7, 2019.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

The Woods re-evaluated its flushing plan in order to efficiently flush the distribution system. The utility recently installed five (5) automatic flushers throughout its distribution system. Recently, on July 9, 2019, The Woods conducted a system wide uni-directional flushing of the distribution system. This system-wide flush removed a significant amount of residual iron and sediment throughout the system.

Page 2 of 2 Ms. De La Cueva July 24, 2019

The utility is now relying on the recently installed auto-flushers to continually flush the distribution system. Again, the water leaving the treatment plant is clear and odorless.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

In addition, The Woods is proceeding to add a sequesterant that also coats the water lines as an additional effort to address the residual iron that remains in the system. The utility is moving forward with permitting with the FDEP.

Billing Concerns

You have previously sent numerous e-mails to me in the past concerning the rates charged. See attached e-mails dated January 11, 2019, February 21, 2019 and February 25, 2019. As I've previously explained, the customers of The Woods are not renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.

The utility is required to charge the rates prescribed in its FPSC approved tariffs pursuant to Section 367.091, Florida Statutes. There are fixed base facility charges for both water and wastewater, regardless of any usage. I've attached the current approved tariffs for your convenience.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company



FLORIDA DEPARTMENT OF Environmental Protection

Ron DeSantis Governor

Jeanette Nuñez Lt. Governor

Noah Valenstein Secretary

CENTRAL DISTRICT OFFICE 3319 MAGUIRE BLVD., SUITE 232 ORLANDO, FLORIDA 32803

POTABLE WATER CLEARANCE - TOTAL

February 7, 2019

Gary Deremer, President The Woods Utility Company 4939 Cross Bayou Boulevard New Port Richey, FL 34652 gderemer@uswatercorp.net

Clearance Type: Total Sumter County Permit Number: 0278566-002-WC PWS Name: US Water Services Corporation PWS ID: 6600347 Project Name: The Woods Utility Company Water Treatment Plant (WTP) Modifications Project Location: The Woods Utility Company WTP is located at 11479 County Road 678, inn Webster, Florida

Dear Mr. Deremer:

This letter acknowledges receipt of the certification, dated January 23, 2019, for the subject water treatment plant modification. The submitted information demonstrates the water treatment plant modification has been constructed in accordance with the FDEP Permit Number above and related plans and materials and that satisfactory pressure and bacteriological tests were conducted in accordance with the AWWA standards. Based on the certification and satisfactory bacteriological results, the Department is clearing the system for service.

Constructed components included the following:

1. Replaced the existing sand filters (Filter-Ag media) by green sand filters (Greens and Plus) specifically designed for the removal of iron prior to the ground storage tank. The existing filter vessels and control heads are to be utilized and retrofitted with Greens and Plus by the filter vendor. The filters are to be re-piped to the head of the treatment. Regeneration of Greens and Plus using potassium permanganate will be continuous at the proposed chemical injection location at the well head. The removal of iron at the beginning of the treatment process is expected to reduce the chlorine demand as well the iron oxide accumulation in the ground storage tank (GST).

The Woods Utility Company Page 2 of 2 February 7, 2019

The mode of operation for the filters will be exactly as previously utilized. Three 30-inch diameter filters will be utilized, with one out of service for backwashing. Each filter can treat 25 gallons per minute (GPM) at 5 GPM per square foot (sq. ft.). The well is to be throttled back to 50 GPM as necessary. The filters changeover is based on the amount of total water treated but can also be operated by a timer if necessary. Each filter unit backwashing will be done once every three days (one filter backwashed each day). The backwash cycle is 14 minutes with a 6-minute rinse. The backwash and rinse will continue to be routed to the wastewater collection system. No industrial waste permit was required as the low quantity of the effluent has not had historical negative impacts on the wastewater treatment plant.

- Potassium permanganate chemical injection point and installation of Stenner Series 85MHP chemical feed pump for potassium permanganate injection at the well head prior to the repiped/relocated filters is constructed.
- 3. Installation of a 3-inch turbine flow meter and associated valves at the well head to monitor the raw water production and filtered water quantities. The water production with be throttled to match the design capacity of the iron filters and associated potassium permanganate injection pumps.
- 4. Piping modifications to relocate the iron filters prior to the ground storage tank. To relocate the filters a 3-inch schedule 40 PVC site piping is constructed from the well to the relocated filters with proposed Greensand media. The relocation of the iron filters closer to the water source will result in decreased demand for chlorine and decrease maintenance in terms of removing the iron precipitation within the storage tank.
- 5. Addition of a second 5 HP high service Franklin, Model No. FTB5Cl pump with a rated capacity of 100 GPM at 135 feet TD, with a new alternating control panel to provide added reliability.
- 6. Relocation of the post-chlorine injection point at the high service pump discharge pipe, before the 2,500-gallon (Gal)hydropneumatic tank. The existing pre-chlorine injection point on the riser pipe to the aeration trays will continue to be utilized to preclude the growth of algae in the GST. The post-chlorination or primary disinfectant feed system will be flow paced to the relocated mag-meter on the treatment effluent line. The relocation of the primary disinfectant feed location after the GST will reduce the chlorine contact time and which will eventually reduce DBPs.
- 7. Relocation of the mag-meter to the plant effluent line.

WTP modifications rated design capacity of the plant will be 63,500 gallons per day (GPD) The plant will have an onsite media regeneration for removal of secondary contaminant (iron), an ion exchange removal of a secondary contaminant (iron), hypo chlorination and aeration. The Woods Utility Company WTP will be reclassified as Category IV Class D (for a plant capacity less than 0.1 MGD). Accordingly, staffing will be by Class D or higher operator, 3 visits per week on nonconsecutive days for a total of 0.6 hour/week. The lead chief operator must be Class D or higher.

Any change in staffing as per the Rule will be considered by the Department when a request is submitted by the permittee after clearance, substantiated by relevant mitigating conditions for DEP approval and in accordance with Rule 62-699 F.A.C. The Woods Utility Company Page 2 of 2 February 7, 2019

If you have any questions or comments regarding this total clearance, please contact Javed Mayet by telephone at 407-897-4128 or by e-mail at <u>Javed.Mayet@dep.state.fl.us</u>.

Sincerely,

Jan Mayet

Javed Mayet, P.E. Engineering Specialist Florida Department of Environmental Protection

cc: Mohammed Y. Kader, P.E., US Water Services Corporation, <u>mkader@uswatercorp.net</u> Rebecca Bowden, Jason Seyfert, Reggie Phillips, Jill Farris, Javed Mayet, Pamala Yates, FDEP

THE WOODS UTILITY COMPANY WATER TARIFF

1 Spectrum

RESIDENTIAL SERVICE

RATE SCHEDULE (RS)

AVAILABILITY -	Available throughout the area ser	ved by the	e Company	•		
APPLICABILITY -	For water and irrigation service f metered apartment units.	or all purp	oses in pri	vate resid	lences and	individually
LIMITATIONS -	Subject to all of the Rules and Regulations of the Commission.				nd General	
BILLING PERIOD -	Monthly	=	· · · · · · · · · · · · · · · · · · ·		್ರ ಸೆಸ್ ಸ್ಥಾರ.	
RATE -	Meter Sizes B	ase Facilit	v Chorgo			
	5/8" x 3/4" 3/4" 1" 1 1/2" 2" 3" 4" 6" 8" 10"	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	19.11 28.67 47.78 95.55 52.88 05.76 77.75 55.50 28.80 97.65		(14) •	
	Charge per 1,000 gallons 0-6,000 gallons 6,001 – 12,000 gallons Over 12,000 gallons	\$ \$ \$	6.58 9.90 13.17			
MINIMUM CHARGE -	Base Facility Charge					14 - 14 - 14 - 14 - 14 - 14 - 14 - 14 -

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -June 17, 2019

TYPE OF FILING -2019 Price Index

WS-2019-0042

GARY A. DEREMER **ISSUING OFFICER**

PRESIDENT TITLE

THE WOODS UTILITY COMPANY WASTEWATER TARIFF

THIRD REVISED SHEET NO. 13.0 CANCELS SECOND REVISED SHEET NO. 13.0

RESIDENTIAL SERVICE

RATE SCHEDULE (RS)

<u>AVAILABILITY</u> - Available throughout the area served by the Company.

<u>APPLICABILITY</u> - For wastewater service for all purposes in private residences and individually metered apartment units.

<u>LIMITATIONS</u> - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

RATE -

Meter Sizes

All Meter Sizes

Charge per 1,000 gallons 6,000 gallon cap

MINIMUM CHARGE -

Base Facility Charge

TERMS OF PAYMENT -

Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

Base Facility Charge

38.47

9.12

\$

\$

EFFECTIVE DATE -

June 17, 2019

<u>TYPE OF FILING</u> -

2019 Price Index

GARY A. DEREMER ISSUING OFFICER

> PRESIDENT TITI F

WS-2019-0042

Troy Rendell

From:	Troy Rendell
Sent:	Friday, January 11, 2019 10:25 AM
То:	'URDUJA DE LA CUEVA'
Cc:	Sharon Purviance
Subject:	RE: CR 675 YELLOWISH WATER

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company 4939 Cross Bayou Blvd. New Port Richey, FL 34652

Sincerely, Troy

From: URDUJA DE LA CUEVA [mailto:urduja fl2016@yahoo.com] Sent: Tuesday, January 8, 2019 1:49 AM To: Troy Rendell Subject: CR 675 YELLOWISH WATER Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From:Troy RendellSent:Thursday, February 21, 2019 4:26 PMTo:'URDUJA DE LA CUEVA'Subject:RE: CR 675 YELLOWISH WATER

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for you convenience. I've sent this information several times.

- The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.
- 2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there <u>may</u> be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.
- 3) Also as previously stated, The Woods <u>does not</u> own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.
- 4) Also as previously stated the customers of The Woods are <u>not</u> renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.
- 5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed <u>all</u> your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell U.S. Water Services Corporation



4939 Cross Bayou Boulevard New Port Richey, FL 34652 (Office) 727-848-8292 x245 (Fax) 727-848-7701 (E-Mail) <u>trendell@uswatercorp.net</u> From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Thursday, February 21, 2019 11:44 AM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes <u>are</u> PVC. The utility's distribution system (water pipes) are <u>not</u> rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer emailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are <u>not</u> rusty corroded pipes but <u>are</u> PVC as previously explained in prior e-mail correspondences.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Wednesday, February 20, 2019 1:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President – Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 12:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

------Forwarded message ------From: **URDUJA DE LA CUEVA** <<u>urduja_fl2016@yahoo.com</u>> Date: Tue, Feb 19, 2019, 10:18 AM Subject: Re: CR 675 YELLOWISH WATER To: Troy Rendell <<u>trendell@uswatercorp.net</u>>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Tuesday, January 8, 2019 1:49 AM To: Troy Rendell Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From:	Troy Rendell
Sent:	Monday, February 25, 2019 7:46 AM
To:	'URDUJA DE LA CUEVA'
Subject:	RE: CR 675 YELLOWISH WATER

Good morning and thank you for your reply.

Again, you are not "renting" the lines – I'm not sure who stated that – but that is incorrect. The Woods has not changed its distribution system, it is the same as when it was purchased in 2013. It has always been PVC.

The service lines owned by you may be galvanized iron piping, as stated before. They are owned by you the homeowner/property owner, and not by the utility. As such the utility cannot and does not replace service lines or piping under or inside you residence. If you wanted these replaced, you may wish to consider a Florida licensed plumber to be retained.

You have been given all information relevant to your concerns.

Thank you and have a great week.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, February 22, 2019 8:23 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

Thank you for your repeated explanation which I understood the first time, however what you have written is not what I can see.

You stated that the IRON PIPES WERE CHANGED HOWEVER IF YOU COME TO MY HOUSE OR I SHOULD TAKE PICTURES OF THEM THE WATER PIPES THAT ARE ON THE SIDE OF MY HOUSE ARE IRON.

Maybe the water pipes where you start distributing water from your reservoir were changed but NOT THE WATER PIPES IN THE HOUSES LIKE MINE, AND IT IS IN THESE CORRODED IRON WATER PIPES THAT I AM RENTING OVER \$50/MONTH, I was told, THAT I RECEIVE THE WATER YOU SUPPLY.

I was told that I am renting water pipelines and sewer AT THE WOOD UTILITY INC., for almost or over \$50 and the rest shown on the bill is the water usage. I will search for the email I received about this. This is the reason why I want the office address of WOOD UTILITY INC.,

Urduja De La Cueva

On Thursday, February 21, 2019, 4:25:48 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for you convenience. I've sent this information several times.

1) The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.

2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there **may** be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.

3) Also as previously stated, The Woods <u>does not</u> own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.

4) Also as previously stated – the customers of The Woods are **not** renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.

5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed <u>all</u> your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Thursday, February 21, 2019 11:44 AM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <<u>trendell@uswatercorp.net</u>> wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes <u>are</u> PVC. The utility's distribution system (water pipes) are <u>not</u> rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer emailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are <u>not</u> rusty corroded pipes but <u>are</u> PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 1:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV

PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President - Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 12:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

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Please inform your accounting dept.

Thank you.

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Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

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Sincerely,

Troy

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To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

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Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

THE WOODS UTILITY COMPANY

July 23, 2019

Kurt Schrotenboer 11484 County Road 675 Webster, FL 33597

RE: FPSC Request No. 1313890W - Account 54800903

Dear Mr. Schrotenboer,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1313890W, concerning the water quality received from The Woods Utility Company (The Woods).

Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic

Page 2 of 4 Mr. Schrotenboer July 23, 2019

matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365 Page 3 of 4 Mr. Schrotenboer July 23, 2019

days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

The Woods re-evaluated its flushing plan in order to efficiently flush the distribution system. The utility recently installed five (5) automatic flushers throughout its distribution system. Recently, on July 9, 2019, The Woods conducted a system wide uni-directional flushing of the distribution system. This system-wide flush removed a significant amount of residual iron and sediment throughout the system. The utility is now relying on the recently installed auto-flushers to continually flush the distribution system. Again, the water leaving the treatment plant is clear and odorless.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

In addition, The Woods is proceeding to add a sequesterant that also coats the water lines as an additional effort to address the residual iron that remains in the system. The utility is moving forward with permitting with the FDEP. As the FPSC has requested, I have attached the most recent Consumer Confidence Report (CCR) for The Woods.

Page 4 of 4 Mr. Schrotenboer July 23, 2019

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

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Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Cc: Ellen Plendl, Florida Public Service Commission

2018 WATER QUALITY REPORT The Woods Utility Company

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We are pleased to provide you with this year's Water Quality Report. We want to keep you informed about the quality water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water.

We routinely monitor for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2018. Data obtained before January 1, 2018, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

This report shows our water quality results and what they mean.

S MARTHARSONE

Your water is obtained from a groundwater source which draws from the Floridan Aquifer. The water is then aerated and filtered to reduce iron and hydrogen sulfide for odor control, then chlorinated for disinfection purposes.

Surge This is essi-

In 2018, the Florida Department of Environmental Protection performed a Source Water Assessment on our system. Information provided by this assessment indicated two potential sources of contamination with a low susceptibility level. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at:<u>www.dep.state.fl.us/swapp</u>

S HULKO, BARRINS

If you have any questions about this report or concerning your water utility, please contact U.S. Water Services Corporation at (727) 848-8292. We encourage our valued customer to be informed about their water utility.

For Customer with Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

About Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Woods Utility Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

2018 WATER QUALITY REPORT The Woods Utility Company

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ADDITIONAL HEALTH INFORMATION

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

(A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

(B) Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

(C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

(D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

(E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

HOW TO READ THE TABLE

In the table accompanying this report you may find unfamiliar terms and abbreviations. The following definitions are provided to assist you with understanding the report.

Important Definitions:

- Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water bellow which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- Action Level or AL: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- Locational Running Annual Average (LRAA): the average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.
- Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- Maximum Residual Disinfectant Level Goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- ND:Means not detected and indicates that the substance was not found by laboratory analysis.
- Parts per Billion (ppb) or Micrograms per Liter (µg/l): One part by weight of analyte to 1 billion parts by weight of the water sample.
- Parts per Million (ppm) or Milligrams per Liter (mg/l): One part by weight of analyte to 1 million parts by weight of the water sample.
- Picocurie per Liter (pCi/L): Measure of the radioactivity in water.

2018 WATER QUALITY REPORT The Woods Utility Company

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BRADICAC TV ESONRAMINANTSIC							
Contaminant and Unit of Measurement	Dates of Sampling (mo.lyr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Alpha emitters (pCi/L)	04/2018	N	4.1	N/A	0	15	Erosion of natural deposits
Radium 226 + 228 or combined radium (pCi/L)	04/2018	N	4.1	N/A	0	5	Erosion of natural denosits

	D-t60									
Contaminant and Unit of Measurement	Dates of Sampling (mo <i>J</i> yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Sc	ource of Contamination		
Arsenic (ppb)	02/2019	N	0.20	N/A	0	10	Erosion o runoff froi	on of natural deposits; runoff from orchards; from glass and electronics production waste:		
Barium (ppm)	02/2019	N	0.0084	N/A	2	2	Discharge refineries	e of drilling wastes; discharge from metal ; erosion of natural deposits		
Fluoride (ppm)	02/2019	N	0.19	N/A	4	4.0	and alumi	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum level of 0.7		
Nitrate (as nitrogen) (ppm)	02/2019	N	0.15	N/A	10	10	Runoff fro	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits		
Sodium (ppm)	02/2019	N	17	N/A	N/A	160		intrusion, leaching from soil		
DISINIFECTANT AND DISINIFES	tionen eroduots									
Disinfectant or Contaminant and Unit of Measurement	Dates of Sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	мс	CLG	MCL	Likely Source of Contamination		
Chlorine (ppm)	Monthly 2018	N	1.4	0.8-1.7	MRDL	_G=4	MRDL = 4.0	Water additive used to control microbe		
Haloacetic Acids (five) (HAA5) (ppb)	Quarterly 2018	N	52.83	23.84-56.44	N	A	MCL = 60	Water additive used to control microbe		
TTHM [Total trihalomethanes] (ppb)	Quarterly 2018	Y	82.83	45.27 - 70.54	N			Water additive used to control microbe		

In 2018 our water system was in violation of federal and state water quality standards for exceeding the MCL for total trihalomethanes as seen in the table. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

We are required to take samples and report the results to the regulatory agency throughout the year. In the second quarter of 2018 we took the samples for Haloacetic Acids (five) (HAA5), and TTHM [Total trihalomethanes] on time, but failed to submit the report to the regulatory agency on time, resulting in a reporting violation. We reviewed our administrative system to ensure all reporting requirements are met in the future.

LEAD AND COPPER TAP	WATER)			e en			
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	Exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Copper (tap water) (ppm)	07/2018	N	0.22	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water)(ppb)	07/2018	N	2.35	0	0	15	Corrosion of household plumbing systems, erosion of natural deposits

Table Notes:

- Results in the Level Detected column for radiological contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.
- For chloramines, or chlorine, the level detected is the the highest running annual average (RAA), computed quarterly, of monthly averages of all samples collected. The range of results is the range of results of all the individual samples collected during the past year.
- For haloacetic acids or TTHM, the level detected is the highest RAA, computed quarterly, of quarterly averages of all samples collected if the system is monitoring quarterly or is the average of all samples taken during the year if the system monitors less frequently than quarterly. Range of results is the range of individual samples (lowest to highest) for all monitoring locations.

Request No. 1313890W Name SCHROTENBOER	,KURT MR. Business Name	
Consumer Information Name: KURT SCHROTENBOER Business Name: Svc Address: 11484 CR675	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 07/23/2019 Time: 10:12
County: Sumter Phone: (727) - 586 - 6967 City/Zip:Webster / 33597 - Account Number: 54800903 Caller's Name: KURT SCHROTENBOER Mailing Address: 11484 CR675	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1313890W Response Needed From Company? Y Date Due: 08/13/2019	Via: MAIL Prelim Type: WATER PO: Disputed Amt: 0.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / /
City/Zip: WEBSTER , FL 33597- Can Be Reached: E-Tracking Number:	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N

Name: Kurt Schrotenboer Telephone: (727) 586-6967 Email: midi@accordionservice.com Address: 11484 CR675 Webster FL 33597 **Business Account Name: Kurt Schrotenboer** Account Number: 54800903 Address: 11484 CR675 Webster FL 33597

See attached survey from previous billing inquiry in which the customer states that he has a water quality concern. He states that the water is discolored and he receives frequent boil water notices.

1) Please provide last water quality report the utility provided to the State of Florida.

Request No. 1313890W

SCHROTENBOER , KURT MR. Name

Business Name

PAGE NO: 1 2) Please document and explain how the utility is adhering to the water quality standard for the State of Florida.

3) Please provide date and actions taken to improve water quality over the last 90 days.

4) Please provide action plan to improve water quality over the next 90 days.

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Kurt Schrotenboer at (727) 586-6967 or at midi@accordionservice.com.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

- 2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.
- 3. The response should include the following:
 - a) the cause of the problem
 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
 - 4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Business Name

Send Written Response to: E-MAIL: PSCREPLY@PSC.STATE.FL.US FAX: 850-413-7168 OR US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS 2540 Shumard Oak Boulevard Tallahassee, Fl 32399

Case taken by Ellen Plendl

Troy Rendell

From:	Troy Rendell
Sent:	Monday, July 22, 2019 11:04 AM
То:	'Mitzie Hodgson'; 'contact@psc.state.fl.us'; 'rcastill@psc.state.fl.us'; 'rebecca.Bowden@floridadep.gov'
Cc:	Sharon Purviance
Subject:	RE: Dirty Water PSC 1307621W

Good morning Mitzie,

Just a recap of recent activities and a follow up. As you are aware, we now have five (5) auto flushers installed throughout the water distribution system. Also as you are aware we attempted to (1) install auto flushers inside your RV park, and (2) do a thorough flush inside your park. On both items we were told "No" – that we cannot install anything inside your park and that we also cannot flush inside your park. As you were informed on more than one occasion, we did a thorough flush throughout the distribution system on July 9, 2019. This was a successful flush that thoroughly scoured the distributions lines removing much of the old residual iron and sediment that remains in the system. With the installation and utilization of these automatic flushers we continue to see improved water throughout the system with very good results. As I've previously indicated this will take time, but we now have a plan in place that we are following that has already come with success.

We are also moving forward to adding a sequestration with will improve on lining the distributions system throughout the service territory. We have already moved forward with the FDEP permitting on this sequestration agent.

Prior to our last distribution flushing event, we were told that you now have initiated water service in your RV park with an old well that you previously took offline. As I believe you were told, this creates a cross connection issue due to the water from your well not being disinfected. We also are concerned with the water quality of the water coming from the well that was placed into service. I'm aware there is a backflow preventor on your connection. It is imperative that this continues to be tested due to the water quality concern now within your park due to your community water system. Also, any future issues you may experience inside your park may be caused by you well that you have reactivated.

At this time, we have improved the water quality significantly and have now moved forward with our flushing plan that has already seen success.

Since these events, our water quality concerns have significantly been reduced and we are now experiencing good clean water throughout the system.

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Thursday, June 27, 2019 7:23 PM To: contact@psc.state.fl.us; rcastill@psc.state.fl.us; rebecca.Bowden@floridadep.gov Cc: spurviance@uswatercorp.net; Troy Rendell; hshelley@uswatercorp.net Subject: Dirty Water PSC 1307621W

To whom:

June 25, 2019 and June 26, 2019, U.S. Water dug a trench and installed an auto flush. June 26, 2019 at 10:30 p.m. until June 27, 2019 2:00 a.m. Snooze N Scoot had no water. We were informed the cause was U.S. Water's bad circuit breaker.

June 27, 2019 at 3:41 p.m., U.S. Water flushed at the flush post.

June 27, 2019 approximately 6:30 p.m., a camper was filling his white ice cube trays and noticed the discolor.

June 27, 2019 at 6:48 p.m. I (Mitzie) ran the water at laundry facility and it has discolored water.

June 27, 2019 I called the emergency number 1-727-847-8857 and reported the brown water.

June 27, 2019 I called Joe Boyd and left a message on his voice mail.

Again, after a flush, we receive dirty water. The dirty water is from the U.S. Water PIPELINES. The twice a day auto flush and every other week flush does not fix the problem. Fix the PIPELINES. Regards, Mitzie



Sent from Mail for Windows 10

THE WOODS UTILITY COMPANY

June 24, 2019

Shona McCray Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

RE: FPSC Request No. 1309542W – Heather McMurphy - Account 54821389 – Second Response

Dear Ms. McCray,

On Friday, June 21, 2019, Ms. Sharon Purviance, the Utility Manager for The Woods went to Ms. McMurphy's residence to discuss her water quality concerns. The utility manager explained the new treatment equipment that was recently completed. She was informed that the water is clear at the plant and it is safe to drink.

She also explained that the orangish color is residual iron in the distribution system. That when the utility is flushing and she uses the water, it draws the discolored water into her house. When the utility is flushing and she sees the discolored water to not turn on inside faucets but to open the outside spigot until the water runs clear. She was also told that the laundry that became discolored was due to this residual iron. The utility manager was going to have the operator bring by some "Iron Out" that can be used in the washer to take out the stains.

Ms. McMurphy understood and was appreciative of the personal visit.

The utility is still in the process in determine the appropriate flushing schedule to use to expedite the scouring of the distribution lines that contains the residual iron that accumulated prior to the installation of the new filtration system.

Page 2 of 2 Ms. McMurphy June 24, 2019

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

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Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Consumer Information	Florida Public Service	PSC Information		
Name: HEATHER MCMURPHY Business Name: Svc Address: 11432 COUNTY RD 675 WEST	Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	Assigned To: SHONNA MCCRAY Entered By: JM Date: 06/03/2019 Time: 10:07		
County: Sumter Phone: (352)-843-7406	Utility Information	Via: PHONE Prelim Type: WATER		
City/Zip:Webster / 33597-	Company: THE WOODS UTILITY COMPANY	PO:		
Account Number: 54821389 Caller's Name: DAN MCMURPHY	Attn. Troy Rendell1309542W	Disputed Amt: 0.00		
Mailing Address: 11432 COUNTY RD 675 WEST	Response Needed From Company? Y Date Due: 06/24/2019	Supmntl Rpt Req'd: / / Certified Letter Sent: / /		
City/Zip:WEBSTER , FL 33597-	Interim Report Received: / /	Certified Letter Rec'd: / /		
Can Be Reached:	Reply Received: 06/10/2019	Closed by: Date: / / Closeout Type: Apparent Rule Violation: N		
E-Tracking Number:	Reply Received Timely/Late: Informal Conf.: N			

The customer is complaining that his water has been brown (it varies in how long the brown color can clear up - sometimes it can take up to a few days). The customer has not been in contact with the Company as yet. The customer would like the above issue investigated and resolved.

The customer was given the contact number for the DEP to voice his complaint.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

Request No. 1309542W

Name MCMURPHY, HEATHER MS

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2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses: E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by J Mclean-Sinatra

06/10/2019 - Company response received via Email. DScott.

6/12/19: REVIEWED COMPANY RESPONSE. Company sent the customer a letter that including the following: "Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (FeL total dissolved solids (TDS), and total organic carbon (TOCL which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAASs). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine

Request No. 1309542W

Name MCMURPHY , HEATHER MS

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with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with GreensandPius within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and

6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPius is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365 days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years-again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

Although The Woods continues to implement its flushing program, we are re-evaluating how and when distribution system needs to be flushed in the most efficient manner. We are evaluating the pumping requirements of the well, storage tanks, and high service pumps to determine the best practice of a flushing maintenance program. We are also evaluating the size of the water mains and how it is configured in order to establish a uni-directional flushing plan to address the residual iron that remains in the system.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United

Request No.	1309542W	Name	MCMURPHY	, HEATHER	MS	Business 1	Name	
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States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

The flushing maintenance will be evaluated and any revisions implemented in the near future to address the residuals. As of now we plan to flush the system every other week notwithstanding any unforeseen circumstances. Flushing is limited in nature due to the well production, pumping capabilities, and storage components. Although flushing is being utilized, the utility must ensure that it will not run out of water to its customers and can pump the water at the most efficient velocity in the system to accomplish effective scouring."

06/21/19- Customer called back stating he received a letter from the utility. Customer states he can be reached at (352)843-7406. I e-mailed SMcCray customer's contact information. DRojas

6/21/19: 9:30 a.m. Returned call to Mr. Dan McMurphy at 352-843-7406. Provided contact information for DEP, 407-897-4100. Customer states the water quality should be improved prior any rate increases. Mr. McMurphy stated the water quality is so bad that you cannot drink it. He stated the company has not done anything to improve the water quality. Mr. McMurphy stated they have flushed their hot water heater. Advised Mr. McMurphy that I would contact regarding the water being drinkable. Shonna McCray

6/21/19: ATTN COMPANY, REQUEST FOR SUPPLEMENTAL RESPONSE: THE CUSTOMER STATES THE WATER IS NOT SAFE TO DRINK, IS THE WATER SAFE TO DRINK? HAVE ANY REVISIONS BEEN IDENTIFIED AND/OR IMPLEMENTED AS A RESULT OF THE EVALUATION OF THE FLUSHING? PLEASE PROVIDE RESPONSE TO PSC BY 7/3/19. Shonna McCray

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PAGE NO:

Troy Rendell

From: Sent: To: Subject: Mitzie Hodgson Monday, June 3, 2019 5:00 PM spurviance@uswatercorp.net; Troy Rendell FW: Dirty Water

Sharon and Troy, Troy, To answer your questions:

June 2, 2019 Sunday 8:36 a.m., I called 1-888-228-2134, which answered with a recording. I left a message with my name and account number, stating we have light brown water in my camper. I did not talk with anyone or see anyone.

Please note:

Thursday, May 30, 2019 ALL DAY we had CLEAR WATER!!! Friday, May 31, 2019 ALL DAY we had CLEAR WATER!!! Saturday, June 1, 2019 10:26 a.m., at the time of the picture

Saturday, June 1, 2019 10:26 a.m., at the time of the picture of the office coffee cup, we had CLEAR WATER!!! Sunday June 2, 2019 10:39 a.m., at the time of the picture of the office coffee cup, we had DISCOLORED WATER, which is a difference of 24 hours and 13 minutes.

I ask, What happened between Saturday and Sunday Morning that caused discolored water?

Yes, We run the water... daily.

We have thirteen people in the campground using the water to wash dishes, shower and flush toilets. We run the water in the laundry tub to check for clarity, first,

before placing our clothing in the washing machines to avoid stains on our clothing.

Has it cleared up, yes as of today, at our expense of continuously

running the dirty water through our facility and our camper's RV's.

The filter is enclosed in a cartridge, attached to the water hose, within our camper. We have to change the filter every three weeks. One filter is normally good for six months.

Mitzie

Sent from Mail for Windows 10

From: <u>Troy Rendell</u> Sent: Monday, June 3, 2019 8:32 AM To: <u>Mitzie Hodgson</u>; <u>Sharon Purviance</u> Subject: RE: Dirty Water

Good morning Mitzie,

Did you call the "on call" number? You indicated that you called dispatch. Did someone come out or contact you?

It looks like the picture taken at 10:26 was clear, then the one taken at 10:39 was slightly discolored. Did this clear up after you ran the water?

As far as the filter cartridge, where is this filter installed? Is it on your house, whole house filter, or under sink filter?

1

Thanks.

From: Mitzie Hodgson [mailto:<u>snoozeandscootrvcampground@gmail.com</u>] Sent: Sunday, June 2, 2019 11:28 AM To: <u>spurviance@uswatercorp.net</u>; Troy Rendell Subject: Dirty Water

Sharon and Troy, June 1, 2019 (Saturday) Picture 10:26 a.m. The water was clear in the office in the white coffee cup.

June 2, 2019 (Sunday)

I called dispatch this morning at 8:36 a.m.

We have brown water in our camper. Picture 8:38 a.m.

We have light brown water in the office. Picture 10:39 a.m.

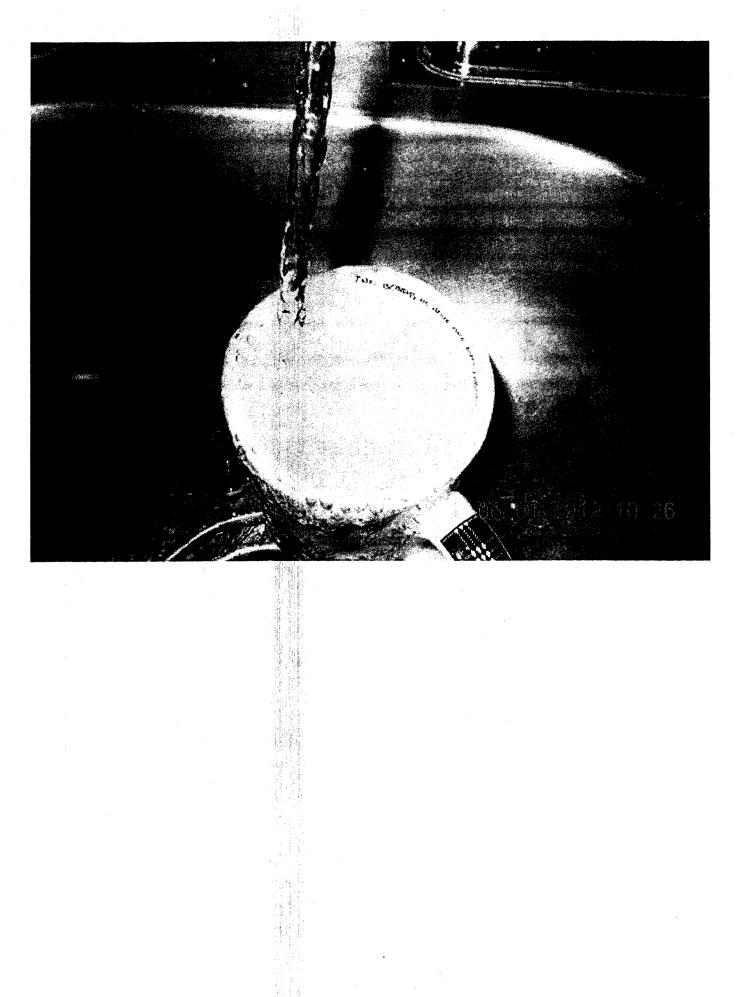
We have light brown water at a spicket which is not hooked up to a camper. (no picture)

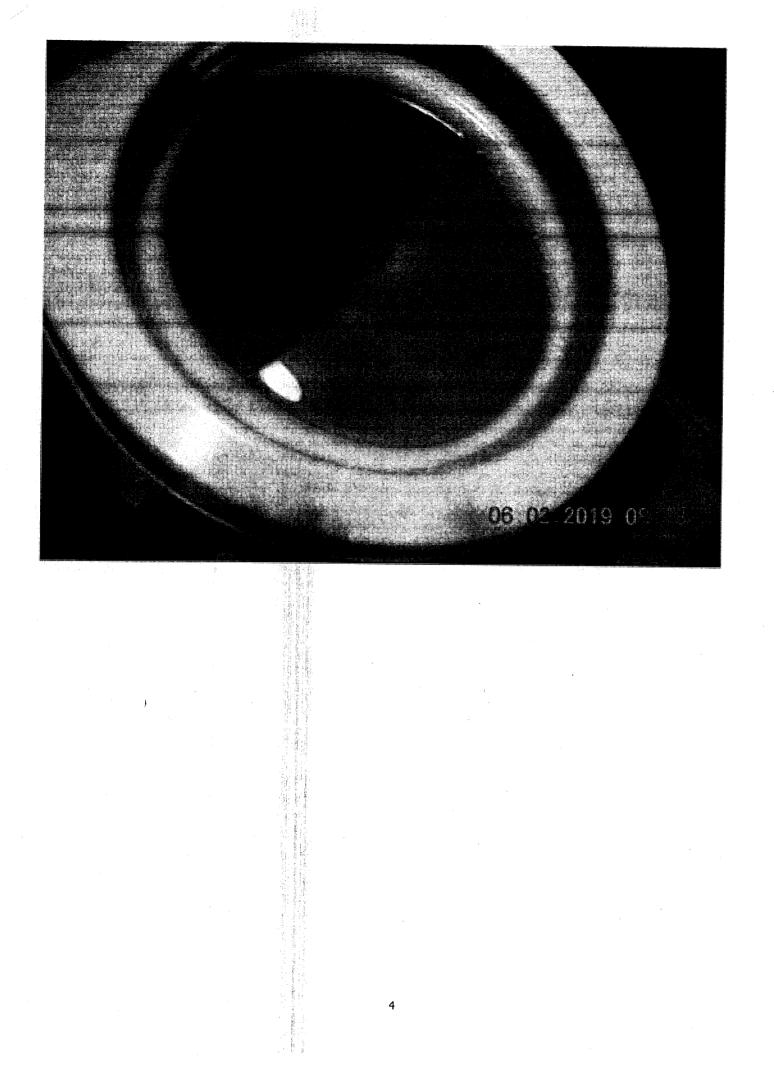
We have dark brown slime/oil on our water filter that was installed May 1, 2019, one month ago. Picture 10:41 a.m.

It is unfortunate I have to take pictures at least twice a day to monitor the quality of the water that U.S. Water is selling to customers of the "Woods", with 12-63 additional people within Snooze N Scoot RV Campground.

I am preparing a letter to Public Service Commission referencing Case Number 1307621W,

to notify the matter has not been resolved. Mitzie





THE WOODS UTILITY COMPANY

June 10, 2019

Heather McMurphy 11432 County Road 675 West Webster, FL 33597

RE: FPSC Request No. 1309542W - Account 54821389

Dear Ms. Hodgson,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1309542W, concerning the water quality received from The Woods Utility Company (The Woods).

Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). This

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701 Page 2 of 4 Ms. McMurphy June 10, 2019

water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365 days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

Page 3 of 4 Ms. McMurphy June 10, 2019

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

Although The Woods continues to implement its flushing program, we are re-evaluating how and when distribution system needs to be flushed in the most efficient manner. We are evaluating the pumping requirements of the well, storage tanks, and high service pumps to determine the best practice of a flushing maintenance program. We are also evaluating the size of the water mains and how it is configured in order to establish a uni-directional flushing plan to address the residual iron that remains in the system.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

The flushing maintenance will be evaluated and any revisions implemented in the near future to address the residuals. As of now we plan to flush the system every other week notwithstanding any unforeseen circumstances. Flushing is limited in nature due to the well production, pumping capabilities, and storage components. Although flushing is being utilized, the utility must ensure that it will not run out of water to its customers and can pump the water at the most efficient velocity in the system to accomplish effective scouring.

Page 4 of 4 Ms. McMurphy June 10, 2019

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

3 Rendell

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Cc: Shona McCray, Florida Public Service Commission

Request No. 1309542W Name MCMURPHY, HEA	THER MS Business Name	
Consumer Information Name: HEATHER MCMURPHY Business Name: Svc Address: 11432 COUNTY RD 675 WEST	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: JM Date: 06/03/2019 Time: 10:07
County: Sumter Phone: (352)-843-7406	Utility Information	Via: PHONE Prelim Type: WATER
City/Zip:Webster / 33597- Account Number: 54821389 Caller's Name: DAN MCMURPHY	Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1309542W	PO: Disputed Amt: 0.00
Mailing Address: 11432 COUNTY RD 675 WEST	Response Needed From Company? Y Date Due: 06/24/2019	Supmntl Rpt Rcq'd: / / Certified Letter Sent: / /
City/Zip:WEBSTER , FL 33597- Can Be Reached: E-Tracking Number:	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N

The customer is complaining that his water has been brown (it varies in how long the brown color can clear up - sometimes it can take up to a few days). The customer has not been in contact with the Company as yet. The customer would like the above issue investigated and resolved.

The customer was given the contact number for the DEP to voice his complaint.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints. 1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

Request No.	1309542W	Name	MCMURPHY	,HEATHER MS	5	Business	Name	
						1		

PAGE NO: 1

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2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses: E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by J Mclean-Sinatra

Request No. 1309542W

Name MCMURPHY , HEATHER MS

Business Name

PAGE NO: 2

3 of 3

Troy Rendell

From:
Sent:
To:
Cc:
Subject:

Troy Rendell Thursday, June 6, 2019 1:28 PM 'Mitzie Hodgson'; 'contact@psc.state.fl.us'; 'rebecca.Bowden@floridadep.gov' Sharon Purviance; Herbert Shelley RE: Discolored water

In response to the recent call received last evening from Snooze & Scoot. The technician responded. At the utility's meter the water was clear and there was a good chlorine residual. However, when he went inside the park, there was no chlorine residual in the park.

We are unsure what material the water lines are within the park. The water leaving the water plant is clear and odorless and free of iron as the new filtration system is removing the iron. We continue to utilize flushing of the water lines for maintenance since it is believed that the iron residuals have built up over numerous years prior to the installation of the new filtration system.

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Thursday, June 6, 2019 12:53 PM To: contact@psc.state.fl.us; rebecca.Bowden@floridadep.gov Cc: spurviance@uswatercorp.net; Troy Rendell; <u>hshelley@uswatercorp.net</u> Subject: Discolored water

Dear Public Service Commission and Florida Department of Environmental Protection,

Please reference Public Service Commission case reference 1307621W. The picture is the quality of the water we continue to receive within the Snooze N Scoot RV Campground, currently hosting 15 people. The date is today, the time, just minutes ago.

This matter of discolored water has been brought to U.S. Water The Woods Utility Company repeatedly. Government agencies have been contacted inquiring who or what governmental department performs inspections and enforces the quality control and compliance regulations of the water company's pipelines? Why the pipelines? Because U.S. Water claims the water is clear at U.S. Water plant. Somewhere, between the U.S. Water plant and the incoming flush point of Snooze N Scoot RV Campground, we are receiving discolored water. The discolored water and lower water pressure is a detriment and hazard to our business and the daily activities and lives of those who reside within Snooze N Scoot RV Campground.

This letter is to notify Public Service Commission, the matter has not been resolved with U.S. Water. Please enforce U.S. Water to resolve this matter immediately.

Sincerely, Mitzie Hodgson Snooze N Scoot RV Campground, Inc.



Sent from Mail for Windows 10

Troy Rendell

From: Sent: To: Subject: Mitzie Hodgson Sunday, June 2, 2019 11:28 AM spurviance@uswatercorp.net; Troy Rendell Dirty Water

Sharon and Troy,

June 1, 2019 (Saturday) Picture 10:26 a.m. The water was clear in the office in the white coffee cup.

June 2, 2019 (Sunday)

I called dispatch this morning at 8:36 a.m.

We have brown water in our camper. Picture 8:38 a.m.

We have light brown water in the office. Picture 10:39 a.m.

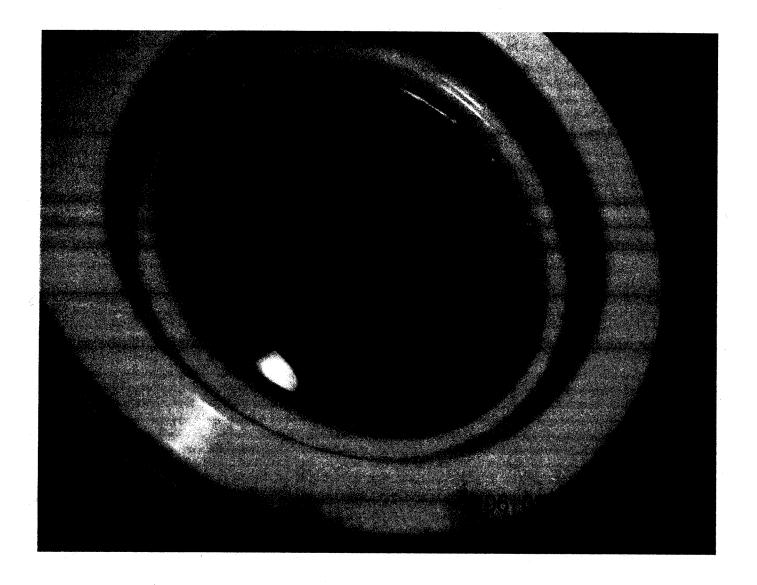
We have light brown water at a spicket which is not hooked up to a camper. (no picture)

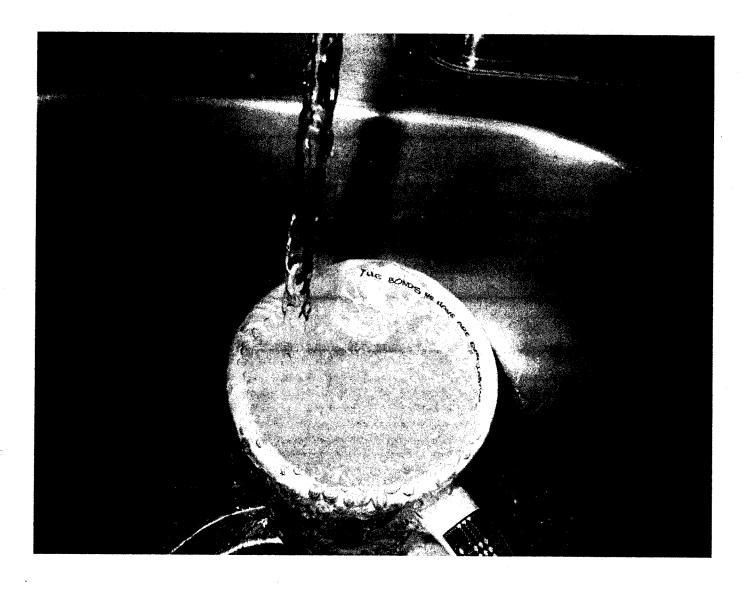
We have dark brown slime/oil on our water filter that was installed May 1, 2019, one month ago. Picture 10:41 a.m.

It is unfortunate I have to take pictures at least twice a day to monitor the quality of the water that U.S. Water is selling to customers of the "Woods", with 12-63 additional people within Snooze N Scoot RV Campground.

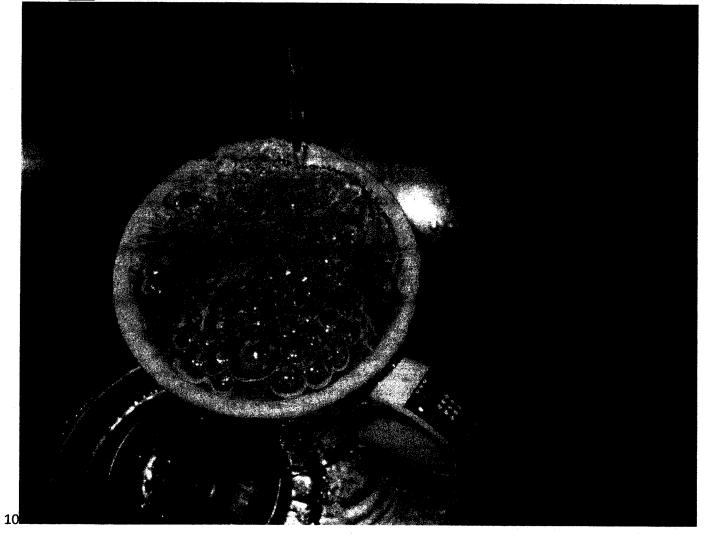
I am preparing a letter to Public Service Commission referencing Case Number 1307621W, to notify the matter has not been resolved.

Mitzie





Sent from Mail for Windows





Troy Rendell

From:	
Sent:	
To:	
Cc:	
Subject:	

Troy Rendell Thursday, May 23, 2019 2:50 PM 'Mitzie Hodgson' Sharon Purviance; Evelyn Alicea RE: Billing

Good afternoon Mitzie,

As we discussed – we are backbilling for one year (12 months) usage. The billing error occurred in 2017. However, pursuant to PSC Rule 25-30.350, Florida Administrative Code. The utility may only backbill for a period of 12 months. Therefore, you are not being charged for this mistake from March 2017 through April 2019 (two year period). See below:

25-30.350 Underbillings and Overbillings for Water and Wastewater Service.

(1) A utility may not backbill customers for any period greater than 12 months for any undercharge in billing which is the result of the utility's mistake.

(a) The utility shall allow the customer to pay for the unbilled service over the same time period as the time period during which the underbilling occurred or some other mutually agreeable time period. The utility shall not recover in a ratemaking proceeding, any lost revenues which inure to the utility's detriment on account of this provision.

(b) The revised bill shall be calculated on a monthly basis, assuming uniform consumption during the month(s) subject to underbilling, based on the individual customer's average usage for the time period covered by the underbilling. The monthly bills shall be recalculated by applying the tariff rates in effect for that time period. The customer shall be responsible for the difference between the amount originally billed and the recalculated bill. All calculations used to arrive at the rebilled amount shall be made available to the customer upon the customer's request.

For the period May 2018 through April 2019, the water used was 467,000 gallons. The amount billed during this time was 39,000 gallons. So the amount of water unbilled was a net of 428,000, or 35.667 thousand a month. There was a rate change for an index increase in June 2018. So the first two months were calculated at the lower rate. The remaining months were calculated at the existing rates.

That equated to \$3,091.59. As we also discussed we are going to allow a leak adjustment for the event where the vehicle damaged the backflow device. We decided at the meeting that approximately 77,000 gallons went through the meter as a result of the vehicle accident. Therefore, we calculated the leak adjustment using our standardized calculation of allowing ½ of the amount. The leak adjustment was for \$278.74, leaving a net backbilling adjustment of \$2,812.85, as shown on the most recent statement.

For the 12 month payment plan, the system takes the entire balance due, which is \$2,986.29 and divides it by 12 even monthly payments of \$248.86 a month. Evelyn Alicea, the Billing Analyst Coordinator has set this up in the billing system. She has also set it up so that you will not be charged late fees during this time. Please let me know if you inadvertently get charged a late fee in error in the future.

The payment plan is set up in the system and will not be reflected on the bill. The future payments will be \$248.86 plus the future current charges beginning next month.

I trust this explanation assists in your understanding. However, if you still have questions or concerns – as always – please let me know.

Thanks, Troy From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Thursday, May 23, 2019 2:22 PM To: spurviance@uswatercorp.net; Troy Rendell Subject: Billing

Sharon and Troy, I received the statement for April 5, 2019-May 7, 2019, Bill Date 05/17/2019.

On April 29, 2019 our meeting regarding the ERROR of U.S. Water's meter readings for the past year, Troy stated he would reduce the billing and offer installments for the billing.

Per the statement the bill is reduced by \$278.74. (\$3,091.59- \$2,812.85) The amount reduced is very minimal, considering the quality of water we have received for the past year, and the bill does not include a payment plan.

Please advise, Mitzie

Sent from Mail for Windows 10

THE WOODS UTILITY COMPANY

May 21, 2019

Shona McCray Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1308674W – Mr. Kurt Schrotenboer – Account 54800903

Dear Ms. McCray,

<u>Request:</u> Mr. Schrotenboer was concerned with a payment that was not credited to his account, as well as the additional returned check charge and late payment charge.

<u>Response</u>: A customer service manager contacted Mr. Schrotnboer on May 21, 2019. When his payment was received, it was made through a money order with no name or account number on the payment. The payment was incorrectly reversed. However the payment has been applied to the account and both the returned check charge and late payment charge have been removed from his account.

The customer was appreciative and was satisfied with the actions taken. This issue has been resolved.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

Kenhall

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Request No. 1308674W Name SCHROTENBOER	,KURT MR. Business Name			
Consumer Information Name: KURT SCHROTENBOER Business Name: Svc Address: 11484 CR675	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: DH Date: 05/21/2019 Time: 08:03		
County: Sumter Phone: (727)-586-6967	Utility Information	Via: E-FORM Prelim Type: IMPROPER BILLS		
City/Zip:Webster / 33597- Account Number: 54800903	Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1308674W	PO: Disputed Amt: 188.23		
Caller's Name: KURT SCHROTENBOER Mailing Address: 11484 CR675	Response Needed From Company? y Date Due: 06/12/2019	Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N		
City/Zip:WEBSTER , FL 33597- Can Be Reached: E-Tracking Number: 128944	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N			

Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"-----Original Message-----From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us] Sent: Monday, May 20, 2019 5:33 PM To: Consumer Contact Subject: E-Form Improper Billing TRACKING NUMBER: 128944

CUSTOMER INFORMATION Name: Kurt Schrotenboer Telephone: (727) 586-6967

Request No. 1308674W

Name SCHROTENBOER , KURT MR.

Business Name

Email: midi@accordionservice.com Address: 11484 CR675 Webster FL 33597

BUSINESS INFORMATION Business Account Name: Kurt Schrotenboer Account Number: 54800903 Address: 11484 CR675 Webster FL 33597

Water County Selected: Sumter

COMPLAINT INFORMATION

Complaint: Improper Billing against The Woods Utility Company Details:

I make payments from my auto pay bills from Grow Financial Credit Union. The payee name has been US Water since I first signed up for water sewer services. The payment for May \$68.88 was made on time. I have a copy of the deposited "cleared check" with US Water stamped on the back as a signature for deposit. I faxed them a copy of the cleared check. Apparently their bank (Suntrust) rejected the check because the payee is US Water. This months bill shows last months payment was not received and there is an added fine of \$30 for "Returned check" fee plus a \$5.07 late fee. They say they don't have the money. I guess I won't get getting my deposit money back anytime soon. My credit score is over 800 so this crap is very upsetting to say the least. Grow Financial says they do not have the money. The \$68.88 was removed from my account at Grow Financial. I've spent hours on the phone to both parties. I don't fault Grow Financial. I fault US Water for their billing and deposit arrangement. My bills has """3""" company names on it. US Water Utility Billing Center, The Woods Utility Co C/O US WATER and The Woods Utility Co Billing & Payment Processing Center. Bottom line here is that I don't know where my \$68.88 is or if I am going to get it returned to my account or if they are going to send me a check. At this point I can't count on anything. They claim to not know how or when I might be reimbursed. If I could go with any other water supply company I would but this company has us in a strangle hold ... and on top of it the water isn't safe to drink. We spend extra money to filter it just to be able to cook with it. Most of the time it comes out brown and over the last year they've given us notices to boil the water and now they have a nerve to increase the rate by 1.9%. So not only can't they account for the money but they can't or won't help me get my money back for water that's almost unusable. This is by far the worst utility company I have dealt with in over 50 years of paying for water sewer services. I hope you can help me out with this. I and my wife are on SS and not working and this is a hardship. Every little bit of money is very much needed. After they added on the \$30 returned check charge and \$5.07 late fee along with the many they claim they didn't get and this months bill the total comes to \$188.23. Imagine that for a water and sewer bill. This company is out of control with their rates, service and billing."

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

Request No. 1308674W

Name SCHROTENBOER , KURT MR.

Business Name

3. The response should include the following:

a) the cause of the problem

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c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

E-Mail - pscreply@psc.state.fl.us Fax - 850-413-7168 Mail - 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Case taken by Diane Hood

Request No. 1308674W

Name SCHROTENBOER , KURT MR.

Business Name

Troy Rendell

From: Sent: To: Subject: Kelly Turbett Tuesday, May 21, 2019 1:27 PM Troy Rendell; Evelyn Alicea RE: FL. PSC CATS NO: 1308674W KURT SCHROTENBOER

This customer has been contacted and his account has been corrected. Nice guy. Went great! When we received this payment, it was a money order with no name or account – which our process is to search payment system for the particular check amount to try and locate the account. It was incorrectly reversed, but now has been applied to the customers account and we also removed the returned check fee and late charge.

No further action needed with this customer.

Kelly Turbett/Client Services Manager

OPUS²¹ Management Solutions 680 Commerce Drive, Suite 160 Woodbury, MN 55125 Office: (651) 255-0904 Fax: (651) 905-0440 Email: <u>kelly.turbett@opus21ms.com</u>

From: Troy Rendell <trendell@uswatercorp.net> Sent: Tuesday, May 21, 2019 7:10 AM To: Evelyn Alicea <ealicea@uswatercorp.net>; Kelly Turbett <kelly.turbett@opus21ms.com> Subject: FW: FL. PSC CATS NO: 1308674W KURT SCHROTENBOER

Please look into this complaint. Customer claims that the check was deposited somewhere.. See the complaint.

From: Diane Hood [mailto:<u>DHOOD@PSC.STATE.FL.US]</u> Sent: Tuesday, May 21, 2019 8:06 AM To: '<u>trendell@uswatercorp.net</u>' Subject: FL. PSC CATS NO: 1308674W KURT SCHROTENBOER

NAME: KURT SCHROTENBOER CASE NO: 1308674W CALLER NAME: **SCHROTENBOER** KURT COMPANY: THE WOODS UTILITY COMPANY **BUSINESS:** CITY: Webster ZIP: 33597-11484 CR675 ADDRESS: TIME REC'D: 08:03 DATE REC'D: 05/21/2019 CONSUMER TELEPHONE: (727)-586-6967 CAN BE REACHED: TIME SENT TO COMPANY: 08:06:00 DATE SENT TO COMPANY: 05/21/2019

HOW RECEIVED: E-FORM В **BILLING TYPE:** ACCOUNT NO .: 54800903 CATEGORY/INFRACTION CODE: **ENTERED BY:** DH ASSIGNED ANALYST: SHONNA MCCRAY DUE DATE: 06/12/2019 CLOSEOUT ANALYST: 11 DATE CLOSED: TIMELY/LATE: **DISPUTED AMOUNT:** \$188.23 NOTES: Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

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CUSTOMER INFORMATION Name: Kurt Schrotenboer Telephone: (727) 586-6967 Email: <u>midi@accordionservice.com</u> Address: 11484 CR675 Webster FL 33597

BUSINESS INFORMATION Business Account Name: Kurt Schrotenboer Account Number: 54800903 Address: 11484 CR675 Webster FL 33597

Water County Selected: Sumter

COMPLAINT INFORMATION

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 - b) actions taken to resolve the customer's complaint
 - c) the company's proposed resolution to the complaint
 - d) answers to any questions raised by staff in the complaint
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E-Mail - <u>pscreply@psc.state.fl.us</u> Fax - 850-413-7168 Mail - 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Case taken by Diane Hood

THE WOODS UTILITY COMPANY

May 13, 2019

Mitzie Hodgson Snooze N Scoot RV Campground, Inc. 11380 S. US Hwy 301 Webster, FL 33597

RE: FPSC Request No. 1307621W - Account 1189992

Dear Ms. Hodgson,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1307621W, concerning the water quality received from The Woods Utility Company (The Woods).

Water Quality

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) previously utilized a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This previous treatment system required oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters had to be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water also had to be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The FDEP requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701 Page 2 of 4 Ms. Hodgson May 13, 2019

matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system historically experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts were not successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods entered into a Consent Order with FDEP to address these issues. The Woods recently completed installing the necessary modifications to the existing water treatment plant in order to address these concerns pursuant to the Consent Order. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods installed the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The previous Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods had 365 Page 3 of 4 Ms. Hodgson May 13, 2019

days to complete the agreed upon plant modifications. The Woods received its Final Clearance from FDEP on February 7, 2019 and the system is currently operational.

This new treatment has already significantly improved the water being provided to the customers. The treated water leaving the water treatment plant is clear, odorless, and has had the soluble iron removed. However, although the iron is now being removed at the source (treatment plant), there may still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – again prior to the installation of the new treatment process being placed into service. It will take time for these residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process once the new system is operational. This will not be instantaneous.

Although The Woods continues to implement its flushing program, we are re-evaluating how and when distribution system needs to be flushed in the most efficient manner. We are evaluating the pumping requirements of the well, storage tanks, and high service pumps to determine the best practice of a flushing maintenance program. We are also evaluating the size of the water mains and how it is configured in order to establish a uni-directional flushing plan to address the residual iron that remains in the system.

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the FDEP as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, The Woods may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and did not provide a solution to the source of supply.

The distribution system was flushed last Thursday, May 9, 2019. The flushing maintenance will be evaluated and any revisions implemented in the near future to address the residuals. As of now we plan to flush the system every other week notwithstanding any unforeseen circumstances. Flushing is limited in nature due to the well production, pumping capabilities, and storage components. Although flushing is being utilized, the utility must ensure that it will

Page 4 of 4 Ms. Hodgson May 13, 2019

not run out of water to its customers and can pump the water at the most efficient velocity in the system to accomplish effective scouring.

Hurricane Concern

You also had concerns on the repairs made to the water mains due to Hurricane Irma in 2017. It is true that the hurricane did cause damage to The Woods' water distribution main. It took several days to access the community and to locate the broken main. The largest break was caused when the hurricane knocked down trees which broke the main. The main was repaired accordingly. The FDEP requires clearance samples of the water after the repairs in order to rescind boil water notices. The required water samples were taken and cleared and the utility issued the rescind of the boil water notice.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Cc: Ray Castillo, Florida Public Service Commission

Request No.	1307621W
-------------	----------

Name ,

Business Name SNOOZE N SCOOT RV CAMPGROUND INC

Consumer Information Name: Business Name: SNOOZE N SCOOT RV CAMPGROUND INC Svc Address: 11380 s. US HWY 301	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: REY CASTILLO Entered By: DH Date: 05/07/2019 Time: 10:57 Via: E-MAIL Prelim Type: WATER PO: Disputed Amt: 0.00 Supmntl Rpt Req'd: / /		
County: Sumter Phone: City/Zip: Webster / 33597-5 Account Number: 1189992 Caller's Name: MITZIE HODGSON	Utility Information Company Code: WS768 Company: AQUA UTILITIES FLORIDA, INC. Attn. Lesley Dix1307621W Response Needed From Company? Y Date Due: 05/29/2019			
Mailing Address: 11380 S. US HWY 301 City/Zip:WEBSTER ,FL 33597-5630 Can Be Reached: E-Tracking Number:	Fax: (866) 780-8299 B Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N		

Please review the attached correspondence in which the customer reports the following:

"From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Monday, May 06, 2019 4:40 PM To: Consumer Contact Subject: FW: Regulations for Pipelines

Dear Florida Public Service Commission (PSC),

I am inquiring, what governmental department performs inspections, and enforces the quality control and compliance regulations of the water company's PIPELINES? Thank you for your time, Mitzie Hodgson 11380 South U.S. Hwy. 301

Request No. 1307621W

Name

1

Business Name SNOOZE N SCOOT RV CAMPGROUND INC

Webster, FL 33597-5622

Sent from Mail for Windows 10

From: Arnold, Bradley Sent: Monday, May 6, 2019 3:57 PM To: 'snoozeandscootrvcampground@gmail.com' Subject: Regulations for Pipelines

Mitzie,

You can contact the State of Florida Public Service Commission http://www.psc.state.fl.us/AboutPSC/ContactInformation regarding the cost/service provision of your provider and they may direct you to an additional state agency for any environmental concerns.

Bradley

From: Mitzie Hodgson <snoozeandscootrvcampground@gmail.com> Sent: Friday, May 03, 2019 4:45 PM To: @Administrative Services (Wildwood) <adminsvcsPF@sumtercountyfl.gov> Subject: Regulations for Pipelines

The business of Snooze N Scoot RV Campground, Inc. located at 11380 South U.S. Hwy. 301, Webster, FL 33597-5622 receives water from U.S. Water Services Corporation, New Port Richey, FL 34652. September 11, 2017, Hurricane Irma damaged U.S. Water Service Corporation's water line. Since then, for 19 months, the water has been discolored at various times.

I have contacted U.S. Water, Sumter County Health and FL EPA regarding this issue. Their concern is the quality of the drinking water.

Mid-January 2019, U.S. Water notified us of maintenance repairs to be completed at the "Woods" U.S. Water plant.

U.S. Water has assured me, the water is clear at the "Woods" U.S. Water plant. If the water is clear at the plant, as many times it has been claimed to be, why are we receiving, as recent as April 23, 2019 7:05 a.m. through April 24, 2019, 2:22 p.m., discolored water in my camper's toilet, discolored water at the flush entry point of the campground's water main/meter to be distributed to 34 campsites and discolored water at the laundry facility?

Request No. 1307621W Name

The additional concern is, has the PIPING been replaced or repaired from the Hurricane damage? Is the clear water changing into discolored water due to improper maintenance of the pipeline or due to seepage from damage in the structure of the pipeline?

I am inquiring, what governmental department performs inspections, and enforces the quality control and compliance regulations of the water company's PIPELINES?

Thank you for your attention, Mitzie Hodgson President/Owner Snooze N Scoot RV Campground, Inc.

Sent from Mail for Windows 10"

"From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Tuesday, May 07, 2019 10:31 AM To: Consumer Contact Subject: FW: Regulations for Pipelines

Dear Ms. Vizcarrondo, Thank for your response. The name of the water company is "The Woods Utility Co" C/O US WATER Please see the attached for a copy of the latest bill. Thank you, Mitzie Hodgson

Sent from Mail for Windows 10" *Please note the attached customer correspondence*

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints. 1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

Request No.	1307621W	Name	/	Business	Name	SNOOZE	N SCOO	TRV	CAMPGROUND	INC
PAGE NO:	3	•		-	•					

- c) the company's proposed resolution to the complaint
- d) answers to any questions raised by staff in the complaint
- e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

E-Mail - pscreply@psc.state.fl.us Fax - 850-413-7168 Mail - 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Case scanned and emailed to company. Case taken by Diane Hood

Request No. 1307621W

Name ,

The Woods Utility Co

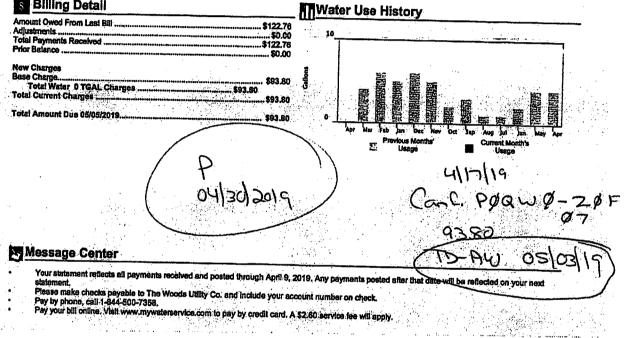
USW Utility Billing Center P.O. Box 151245 Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-868-228-2134

Account Number	1180002
Bill Date	04/15/2010
Due Date	05/05/2019
Total Amount Due	
	······································

For Service To: 11380 S US HIGHWAY 301

Usage Data	Billing Period	Days	Meter Readings	Usage	Units
····	03/07/2019 04/05/2019	29	437 Actual 437 Actual	437 437	TGAL
	Total Days:	c 29			
		6	Total Usaga:	0	TGAL



Please detach along pertoration and return this portion with your payment. Keep top portion for your records.

001194445 0004390

\$93.80

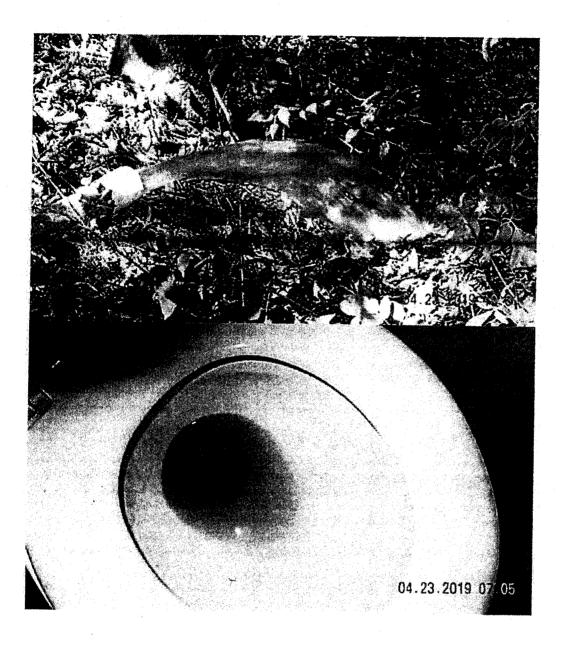
Make Checks Payable To: The Woods Utility Co Billing & Payment Processing Center P.O. Box 151245 Cape Corel, FL 33915-1245 Check this box for address

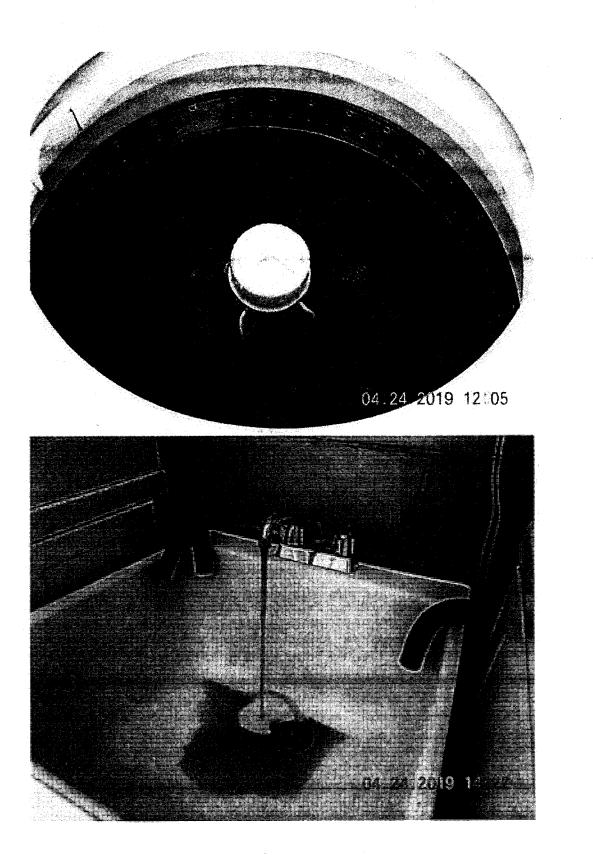
correction or message. Please print on reverse side. Acct#: 1189992 11380 S US HIGHWAY 301

 The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245

Amount Due by 05/05/2019

Amount Enclosed: \$





Troy Rendell

From:Sharon PurvianceSent:Wednesday, April 24, 2019 3:59 PMTo:Mitzie HodgsonCc:Troy RendellSubject:Re: Flush

Hi Mitzie - Brookes had to flush yesterday to clear lines as the flush valve that was opened in the morning caused water quality issues in part of the system. Today they are doing a system flush the proper way which is to move water from the back to the front in a controlled manner to flush the lines. We are putting locking valves on all of the flushers to prevent the tampering with the system and incorrect flushing. The flush valves are owned by the utility and should only be operated by USWS employees. Although there have been a great deal of improvements at the plant, the well can still only produce as much water as it always has and the system can be run dry with improper flushing. I had hoped to make it up there today but got called into a meeting that I hadn't intended on. As the water that the plant is producing now is leaving very clear, it's the build up in the pipes that causes discoloration when there are large pressure changes, a water break or a valve opened that shouldn't be opened are ways of the pressure dropping enough to stir up the lines.

In addition Troy and I need to schedule a meeting with you in the near future to discuss billing issues that recently came to light after the damage to the meter from the truck incident. As a heads up, it was discovered that the actual gallons billed was incorrect. Would you be available mid morning on Monday the 29th for us to come up there?

Sharon

On Wed, Apr 24, 2019 at 3:28 PM Mitzie Hodgson <<u>snoozeandscootrvcampground@gmail.com</u>> wrote:

Hi Sharon,

Tuesday, Brooks arrived late afternoon to flush at our flush point.

Today, another Tech. arrived and has been flushing ALL day.

Now he is installing a (I believe he said) valve.

What is going on?

Please email back whatever information you have.

Thank you,

Mitzie

Sent from Mail for Windows 10

1

From:	Troy Rendell
Sent:	Monday, February 25, 2019 7:46 AM
То:	'URDUJA DE LA CUEVA'
Subject:	RE: CR 675 YELLOWISH WATER

Good morning and thank you for your reply.

Again, you are not "renting" the lines – I'm not sure who stated that – but that is incorrect. The Woods has not changed its distribution system, it is the same as when it was purchased in 2013. It has always been PVC.

The service lines owned by you may be galvanized iron piping, as stated before. They are owned by you the homeowner/property owner, and not by the utility. As such the utility cannot and does not replace service lines or piping under or inside you residence. If you wanted these replaced, you may wish to consider a Florida licensed plumber to be retained.

You have been given all information relevant to your concerns.

Thank you and have a great week.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, February 22, 2019 8:23 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

Thank you for your repeated explanation which I understood the first time, however what you have written is not what I can see.

You stated that the IRON PIPES WERE CHANGED HOWEVER IF YOU COME TO MY HOUSE OR I SHOULD TAKE PICTURES OF THEM THE WATER PIPES THAT ARE ON THE SIDE OF MY HOUSE ARE IRON.

Maybe the water pipes where you start distributing water from your reservoir were changed but NOT THE WATER PIPES IN THE HOUSES LIKE MINE, AND IT IS IN THESE CORRODED IRON WATER PIPES THAT I AM RENTING OVER \$50/MONTH, I was told, THAT I RECEIVE THE WATER YOU SUPPLY.

I was told that I am renting water pipelines and sewer AT THE WOOD UTILITY INC., for almost or over \$50 and the rest shown on the bill is the water usage. I will search for the email I received about this. This is the reason why I want the office address of WOOD UTILITY INC.,

Urduja De La Cueva

On Thursday, February 21, 2019, 4:25:48 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

As a courtesy I will once again summarize my previous e-mails for you convenience. I've sent this information several times.

1) The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.

2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there **may** be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.

3) Also as previously stated, The Woods <u>does not</u> own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.

4) Also as previously stated – the customers of The Woods are **<u>not</u>** renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.

5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed <u>all</u> your concerns... If you have any additional new concerns that are different, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Thursday, February 21, 2019 11:44 AM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

If what you said is true, I've been staying in Webster house since Jan. 20, still from time to time I get yellowish water, I save samples in empty distilled water bottles. I asked my neighbors and they told me the same thing. NONE of them drink the WOOD WATER INC., one of them even told me that they have stomach problem when they drink the water.

In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

As I've stated numerous times in past e-mail responses – The Woods water pipes <u>are</u> PVC. The utility's distribution system (water pipes) are <u>not</u> rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer emailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are <u>not</u> rusty corroded pipes but <u>are</u> PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fi2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 1:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV

PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Vice President - Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fi2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 12:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon,

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fi2016@yahoo.com]</u> Sent: Tuesday, January 8, 2019 1:49 AM To: Troy Rendell Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell
Thursday, February 21, 2019 4:26 PM
'URDUJA DE LA CUEVA'
RE: CR 675 YELLOWISH WATER

Good afternoon Ms. De La Cueva,

As a courtesy I will once again summarize my previous e-mails for you convenience. I've sent this information several times.

- The iron in the source water has been addressed. The Woods under Consent Order with FDEP (Florida Department of Environmental Protection) has replaced the media in the filtration system. This capital improvement has been cleared by the FDEP. Subsequent testing has confirmed that the new media is working and is removing the iron as designed.
- 2) As previously indicated although the source water is clear and the iron is removed, it will not be instantaneous throughout the water distribution system. The residuals have built up over time and until all residuals are flush out of the distribution system, there <u>may</u> be some slight discoloration. However, since the source water is now clear, this water throughout the distribution system will improve with time as subsequent flushing on the part of the utility.
- 3) Also as previously stated, The Woods <u>does not</u> own the service line past the water meter. The service line on the outlet side of the meter to your residence is owned by you and therefore the utility is not responsible and is prohibited in replacing your service line. You indicated that your plumber confirmed that your service line and inside your home is galvanized iron. I've previously indicated that this may be the source of your discolored water since when flushed, the water at your meter is clear. Also, since you are not in residence except every other weekend this also contributes to the issue since the water sits in your iron pipes for extended period of times.
- 4) Also as previously stated the customers of The Woods are <u>not</u> renting the lines. The water mains and distribution lines from the water plant up to the customers' meters are owned by the utility. Again, not past the meter. The rates paid are established by the FPSC and cover all prudent and reasonable costs to produce, treat, and deliver the water to the water meters.
- 5) I have also sent the office mailing address a couple of times. Again, the letter will be delivered to me and I believe I have adequately addressed all of your concerns at this time. The address is again contained below in my signature block.

At this point in time I believe The Woods Utility Company has addressed <u>all</u> your concerns... If you have any additional new concerns that are different, please let me know.

1

Troy Rendell U.S. Water Services Corporation



4939 Cross Bayou Boulevard New Port Richey, FL 34652 (Office) 727-848-8292 x245 (Fax) 727-848-7701 (E-Mail) trendell@uswatercorp.net From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Thursday, February 21, 2019 11:44 AM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

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In fact due to my sensitive skin, I got membership at the ANYTIME FITNESS GYM, so that besides exercising there I could take my showers there.

I don't know if what you mean by PVC pipe is the same thing that I know, because the water pipes in my house are not white pipes but are IRON grey pipes. When a pipe under the house broke, I hired a plumber to repair it and he told me that they are iron pipes just the same water pipe that are on the side of my house.

If you don't believe me send your technician and I'll show the water I saved and the IRON PIPES on the side of my house and under my sink.

You also stated in your reply that occupants like me rent the water pipes and sewer from THE WOOD UTILITIES INC., and your company supply the water. If this is true, then please email me the email or office address of THE WOODS WATER OR UTILITIES INC..

Thank you

Urduja S. De La Cueva

On Wednesday, February 20, 2019, 4:20:06 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

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I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer emailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are <u>not</u>rusty corroded pipes but <u>are</u> PVC as previously explained in prior e-mail correspondences.

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My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President - Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 12:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

24

Thanks.

------Forwarded message ------From: **URDUJA DE LA CUEVA** <<u>urduja_fl2016@yahoo.com</u>> Date: Tue, Feb 19, 2019, 10:18 AM Subject: Re: CR 675 YELLOWISH WATER To: Troy Rendell <<u>trendell@uswatercorp.net</u>>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell < trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications.

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The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Tuesday, January 8, 2019 1:49 AM To: Troy Rendell Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

From: Sent: To: Subject: Troy Rendell Thursday, February 21, 2019 4:02 PM 'URDUJA DE LA CUEVA' RE: 02-21-19 Re: USWater February 2019 Bill Statement

Good afternoon. The address to remit payment is contained on the invoice.

Thanks.

From: URDUJA DE LA CUEVA [mailto:urduja fl2016@yahoo.com] Sent: Thursday, February 21, 2019 12:48 PM To: Troy Rendell Subject: 02-21-19 Re: USWater February 2019 Bill Statement

I just want to let you know that, until today I have not received the water bill. I am at Mc Donald using their WIFI to send this, I also have to spend for my lunch each time I come here.

I received email from your accounting but I can't send payment because I don't know or can't remember where to mail it.

Urduja

On Wednesday, February 20, 2019, 1:05:43 PM EST, URDUJA DE LA CUEVA < urduja_fl2016@yahoo.com > wrote:

I need the bill and envelope because it has the address where I send my payment.

Urduja de la Cueva

On Tuesday, February 19, 2019, 3:22:19 PM EST, MyWater Service <<u>mywaterservice@opus21ms.com</u>> wrote:

Hi Urduja De La Cueva,

Here is a another copy of your February 2019 Us Water Service Utility invoice. The bill was mailed and should have been received. Please call 1-888-228-2134 if you feel there is an error in your current mailing address on file.

US Water Utility Billing

This is an incoming mailbox only. Please call customer service if further action is needed.

1

From: Sent: To: Subject: Troy Rendell Wednesday, February 20, 2019 4:19 PM 'URDUJA DE LA CUEVA' RE: CR 675 YELLOWISH WATER

As I've stated numerous times in past e-mail responses – The Woods water pipes <u>are</u> PVC. The utility's distribution system (water pipes) are <u>not</u> rusty corroding pipes. There is nothing to replace in the distribution system.

I've requested a telephone number in the past in order to clarify – however, you've indicated that you prefer e-mailed responses. Since the water filtration has been replaced/rehabilitated at this time there are not further capital investments necessary.

Again, the utility's pipes are <u>not</u>rusty corroded pipes but <u>are</u> PVC as previously explained in prior e-mail correspondences.

Thanks

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Wednesday, February 20, 2019 1:03 PM To: Troy Rendell Subject: Re: CR 675 YELLOWISH WATER

You have responded but in your reply you said that it is WOOD UTILITY INC., WHO OWNS THE PLUMBING PIPES THAT ARE CORRODING OR RUSTING therefore I should write them about it and they should change their water pipes to PVC or the white water pipes.

My neighbors also have the same problem but does not know where to complain therefore I am going to write something and ask them to sign and I'll send our letter and complaint to the CONSUMER AFFAIRS AND/OR CHANNEL 8, TV PROBLEM SOLVER, if WOOD UTILITY INC., WILL NOT CHANGE OR REPLACE THEIR RUSTED PLUMBING WATER PIPES TO PVC.

Thank you

Urduja De La Cueva

On Wednesday, February 20, 2019, 12:19:04 PM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

I've sent it before... it comes to me directly. If you want to send a letter that is perfectly acceptable or you can just e-mail me. I've responded several times. The good news is that the new filtration system is now online and has been cleared by the FDEP. The new filters are now removing the iron from the ground water source. The water quality has improved significantly as the iron is now being removed. As I've stated before, we do not have rusty corroded water distribution system. The utility's distribution system consists of PVC. This has been explained previously.

The address is below:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell

Vice President - Investor Owned Utilities

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, February 20, 2019 12:03 PM Thanks. Please email me address of THE WOODS WATER INC., i searched this on line and even in the telephone directory, I could not find any email or post office or office address. I need to write them about their corroding rusty plumbing pipes.

Thank you.

Urduja De La Cueva

On Tuesday, February 19, 2019, 3:25:06 PM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

Thanks.

------Forwarded message ------From: **URDUJA DE LA CUEVA** <<u>urduja_fl2016@yahoo.com</u>> Date: Tue, Feb 19, 2019, 10:18 AM Subject: Re: CR 675 YELLOWISH WATER To: Troy Rendell <<u>trendell@uswatercorp.net</u>>

I just want to inform you that until today I have not received my water bill. I should not be blamed of late payments, in fact I always want to pay in full when I receive my water bill although I am paying much more than what I use, because I use THE WOOD WATER INC., FOR CLEANING MY BATHROOM ONLY. I USE COIN MACHINE TO DO LAUNDRY, I USE DISTILLED WATER FOR COOKING, WASHING PLATES AND GLASSES, DRINKING, ETC...

Please inform your accounting dept.

Thank you.

Ms. Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

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The address is below:

The Woods Utility Company 4939 Cross Bayou Blvd. New Port Richey, FL 34652

The letter will come directly to me and I will be the one responding.

Thanks,

Troy Rendell Vice President – Investor Owned Utilities U.S. Water Services Corporation



4939 Cross Bayou Boulevard New Port Richey, FL 34652 (Office) 727-848-8292 x245 (Fax) 727-848-7701 (E-Mail) <u>trendell@uswatercorp.net</u>

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Thanks

Urduja S. De La Cueva

From: Sent: To: Subject: Attachments: Troy Rendell Tuesday, February 19, 2019 3:25 PM 'URDUJA DE LA CUEVA' FW: CR 675 YELLOWISH WATER URDUJA DE LA CUEVA - STATEMENT DATED 2142019Statement-for-54800045_ 1550603013139.pdf

Good afternoon,

Your bill was mailed 5 days ago. Please find attached a copy of your bill. It is not due until March 6, 2018.

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Urduja S. De La Cueva

THE WOODS UTILITY COMPANY

February 8, 2019

Shona McCray Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1299328W – Mr. John Carbone – Account 54821829 – Second Response

Dear Ms. McCray,

Response: Mr. Carbone contacted customer service in October 2018 to begin a new account.

The appropriate customer deposits were applied for both water and wastewater, as well as the initial connection charge. See attached FPSC approved tariffs.

Mr. Carbone contacted customer service on 12/18/18 concerning his bill. The customer service supervisor (Ms. Linda Johnson) contacted Mr. Carbone on 12/24/18 and apologized for any misunderstanding on the correct deposits. Mr. Carbone began screaming at the supervisor and stated he would only pay \$114 and would take us to court.

On 12/26/18, Ms. Evelyn Alicia again contacted Mr. Carbone concerning his deposits. Mr. Carbone stated that he did not receive his first bill. Mr. Alicia set him up to receive e-mail bills. Again, Mr. Carbone stated that if we turned off his water that he would take us to court and sue us.

Mr. Carbone called again on 1/2/2018 and 2/1/2018. Again the deposits were explained and he stated that he would only pay \$53.54 and again stated he would take us to court if his service was turned off.

Attached, please find the Mr. Carbone's bills as well as the disconnect notice.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701

USW Utility Billing Center

P.O. Box 151245 Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

The Woods Utility Co

Account Number	54821829
Bill Date	
Due Date	
Total Amount Due	

For Service To: 11480 COUNTY ROAD 675 W

🔩 Usage Data	Billing Period	Days	Meter Readings	Usage	Units	
_		10/17/2018 11/07/2018	21	507 Actual 507 Actual	507 507	TGØAL
		Total Days:	21	Total U	Isage: 0	TGAL

8 Billing Detail	Water Use History
Amount Owed From Last Bill\$0.00 Adjustments\$0.00	10
Total Payments Received\$0.00	
Prior Balance \$0.00	
New Charges	¥.
Base Charge	Gair
Base Charge	
TWUC Sewer Res Deposit applied to account \$135.75	
TWUC Water Res Deposit applied to account \$89.06	Nov
Woods - Initial Connection Fee	Previous Months' Current Month's Usage Usage
Total Current Charges\$284.06	
Total Amount Due 12/03/2018 \$284.06	

Message Center

- Your statement reflects all payments received and posted through Nov 7, 2018. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check. Pay by phone, call 1-844-500-7358.

- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply. Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0028406

Make Checks Payable To: The Woods Utility Co **Billing & Payment Processing Center** P.O. Box 151245 Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side. Acct#: 54821829 11480 COUNTY **ROAD 675 W**

> JOHN CARBONE 11480 COUNTY ROAD 675 W WEBSTER FL 33597-6602

Amount Due by 12/03/2018 \$284.06 Amount Enclosed: \$

> The Woods Utility Co **C/O US WATER** P.O. BOX 151245 CAPE CORAL, FL 33915-1245

արհանհանհեր հեղությունները հետությունները հետությունները հետությունները հետությունները հետությունները հետությու

USW Utility Billing Center P.O. Box 151245 Cape Coral, FL 33915

If you have any questions please contact our customer service number; 1-888-228-2134

The Woods Utility Co

Account Number	54821829
Bill Date	
Due Date	
Total Amount Due	

For Service To: 11480 COUNTY ROAD 675 W

Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	11/07/2018 12/07/2018	30	507 Actual 509 Actual	507 509	TG2AL
	Total Days:	30			
	Total Days.	30	Total Usage:	2	TGAL

s Billing Detail	Water	Use History	
Amount Owed From Last Bill\$284.06 Adjustments	10		······
otal Payments Received\$0.00		·····	
Prior Balance\$284.06			
lew Charges	SU		
ase Charge			
2 @ 6.460000\$12.92	Ü		
Total Water 2 TGAL Charges \$31.68			
ase Charge \$34.72			
@ 8.940000\$17.88	0		
Total Sewer Charges\$52.60 WUC - Late Fee\$500		Dec	Nov
WUC - Late Fee\$5.00			
Total Other Charges and Services\$5.00		Previous Months' Usage	Current Month's
otal Current Charges\$89.28		osage	Usage

Message Center

- Your statement reflects all payments received and posted through Dec 3, 2018. Any payments posted after that date will be reflected on your next statement.
- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0037334

Make Checks Payable To: The Woods Utility Co Billing & Payment Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side. Acct#: 54821829 11480 COUNTY ROAD 675 W

 Amount Due by 01/02/2019 \$373.34 Amount Enclosed: \$

> The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245

USW Utility Billing Center P.O. Box 151245 Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

The Woods Utility Co

Account Number	54821829
Bill Date	01/14/2019
Due Date ,	
Total Amount Due	\$236.22

For Service To: 11480 COUNTY ROAD 675 W

Usage Data	Billing Period	Days	Meter Rea	adings	Usage	Units
	12/07/2018 01/08/2019	32	509 509	Actual Actual	509 509	TGA
	Total Days:	32		Total Usa	age: 0	TGAL
Billing Detail mount Owed From Last Bill djustments otal Payments Received		\$0.00 \$195.67	Water U	Ise History		
lew Charges Base Charge Total Water 0 TGAL Ch Base Charge	arges	\$18.76 \$18.76 \$34.72 \$34.72	Gallons		dine i	ranan - André San Andrés, Andrés Angrés yang seben yang seben yang seben yang seben yang seben yang seben yang

Message Center

Your statement reflects all payments received and posted through Jan 8, 2019. Any payments posted after that date will be reflected on your next
statement.

- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
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054821829 0023622

Make Checks Payable To: The Woods Utility Co Billing & Payment Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side. Acct#: 54821829 11480 COUNTY ROAD 675 W

 Amount Due by 02/03/2019

\$236.22

Amount Enclosed: \$

230.24

The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245

USW Utility Billing Center P.O. Box 151245 Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

The Woods Utility Co

Account Number	
Bill Date	02/14/2019
Due Date	
Total Amount Due	\$133.95

For Service To: 11480 COUNTY ROAD 675 W

👪 Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	01/08/2019 02/07/2019	30	509 Actual 510 Actual	509 510	TGAL
	Total Days:	30	Total Usag	e: 1	TGAL

8 Billing Detail	Water Use History
Amount Owed From Last Bill	5
Prior Balance\$65.07	7
New Charges	Se a la l
Base Charge\$18.76	3 🛱
1 @ 6.460000 \$6.46	3
Total Water 1 TGAL Charges	
Base Charge\$34.72	
1 @ 8.940000\$8.94 Total Sewer Charges\$43,66	
Total Sewer Charges	Feb Jan Dec Nov
Total Current Charges\$68.88	
Total Amount Due 03/06/2019 \$133.95	j

Message Center

 Your statement reflects all payments received and posted through Feb 10, 2019. Any payments posted after that date will be reflected on your next statement.

- Please make checks payable to The Woods Utility Co. and include your account number on check.
- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply.
- Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0013395

Make Checks Payable To: The Woods Utility Co Billing & Payment Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side. Acct#: 54821829 11480 COUNTY ROAD 675 W

 Amount Due by 03/06/2019

\$133.95

Amount Enclosed: \$

The Woods Utility Co **C/O US WATER** P.O. BOX 151245

CAPE CORAL, FL 33915-1245

The Woods Utility

C/O U.S. WATER Billing & Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

IMPORTANT NOTICE OF AMOUNT DUE

CURRENT OCCUPANT CARBONE JOHN 11480 COUNTY ROAD 675 W WEBSTER, FL 33597-6602

DATE: January 11, 2019 ACCOUNT NUMBER: 54821829 AMOUNT PAST DUE: \$88.39 ACCOUNT BALANCE:\$177.67 DISCONNECT DATE: January 21, 2019

Service Address: 11480 COUNTY ROAD 675 W

AMOUNT ENCLOSED:

DO NOT SEND CASH THROUGH THE MAIL

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT.

MAKE CHECKS PAYABLE IN U.S. FUNDS TO:

THE WOODS UTILITY C/O U.S. WATER Billing & Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

It is the intent of The Woods Utility to provide you with the highest quality utility service. This notice is to let you know that we have not received your payment and that as of the date of this notice, your account is past due. If you have already made your payment, we thank you, and you can simply disregard this reminder.

In order for you to avoid interruption of your utility service, it will be necessary for you to make a payment to bring your account current. Your payment must be received by 5:00 p.m. on the day before the Disconnect Date as shown above. You should also be aware that if your account is disconnected due to non-payment, you will be charged a \$35.00 fee to reconnect the service during normal business hours. If reconnect is after business hours, you will be charged a \$55.00 fee to reconnect the service which will be due prior to reconnection. If payment is made with a check that is later dishonored, your service may be discontinued without any additional notice.

If you have been disconnected, contact your customer service office directly during business hours to ensure service restoration.

If you believe that your payment has been made and this notice has been issued in error, please contact our customer service office at (888) 228-2134 Monday through Friday (9AM - 8PM).

Pay online using your debit or credit card. Go to: <u>www.mywaterservice.com</u> and click "Pay Now"

We do want you to know that we value <u>you</u> as a customer and we thank you for your prompt attention to this matter.

CUSTOMER DEPOSITS

<u>ESTABLISHMENT OF CREDIT</u> - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	Residential Service	General Service
All meter sizes	\$89.06	2 x average estimated bill

<u>ADDITIONAL DEPOSIT</u> - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

<u>REFUND OF DEPOSIT</u> - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE - January 29, 2016

<u>TYPE OF FILING</u> - Reorganization to Conform to Model Tariff

WS-16-0016

CUSTOMER DEPOSITS

<u>ESTABLISHMENT OF CREDIT</u> - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	Residential Service	General Service
All meter sizes	\$135.75	2 x average estimated bill

<u>ADDITIONAL DEPOSIT</u> - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

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Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE - February 29, 2016

<u>TYPE OF FILING</u> - Reorganization to Conform to Model Tariff

WS-16-0016

GARY A. DEREMER ISSUING OFFICER

PRESIDENT TITLE

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

<u>INITIAL CONNECTION</u> - This charge may be levied for service initiation at a location where service did not exist previously.

<u>NORMAL RECONNECTION</u> - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

<u>VIOLATION RECONNECTION</u> - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

<u>PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION)</u> - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

<u>LATE PAYMENT CHARGE</u> – This charge may be levied when a customer is delinquent in paying a bill for service, pursuant to Rule 25-30.335(4), F.A.C.

<u>NSF CHARGE</u> - This charge may be levied pursuant to Section 68.065, Florida Statutes, when a customer pays by check and that check is dishonored by the customers banking institution.

<u>CONVENIENCE CHARGE</u> – This charge may be levied when a customer opts to pay their utility bill by debit/credit card either online or by telephone.

Schedule of Miscellaneous Service Charges

	Normal Hours	After Hours
Initial Connection Charge	\$22.33	\$33.49
Normal Reconnection Charge	\$22.33	\$33.49
Violation Reconnection Charge	\$35.52	\$55.81
Premises Visit Charge (in lieu of disconnection)	\$22.33	\$33.49
Late Payment Charge	\$5.07	7
NSF Check Charge	Pursuant to Section	68.065, F.S.
Convenience Charge	\$2.64	• •

EFFECTIVE DATE - June 13, 2018

TYPE OF FILING - 2018 Price Index

WS-2018-0043

GARY A. DEREMER

PRESIDENT TITLE

Consumer Information Name: JOHN CARBONE Business Name:	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399	PSC Information Assigned To: SHONNA MCCRAY Entered By: CD Date: 02/06/2019
Svc Address: 11480 COUNTY ROAD 675 WEST	850-413-6480	Time: 11:24
County: Sumter Phone: (407)-353-7178	Utility Information Company Code: WS965	Via: PHONE Prelim Type: IMPROPER BILLS
City/Zip: Webster / 33597-	Company: THE WOODS UTILITY COMPANY	PO:
Account Number: 54821829	Attn. Troy Rendel11299328W	Disputed Amt: 291.00
Caller's Name: JOHN CARBONE Mailing Address: 11480 COUNTY 675 WEST	Response Needed From Company? y Date Due: 02/27/2019 Fax: (727) 848-7701 R	Supmntl Rpt Req'd: / / Certified Letter Sent: / /
City/Zip:WEBSTER ,FL 33597-	Interim Report Received: / / Reply Received: 02/08/2019	Certified Letter Rec'd: / / Closed by:
Can Be Reached: S-Tracking Number:	Reply Received Timely/Late: Informal Conf.: N	Date: / / Closeout Type: Apparent Rule Violation: N

Preclose Type - Improper Bills

What is the amount of the bill in dispute? \$236.00

What is the date of the bill? February 3, 2019

Why do you believe you have been billed improperly? Customer cannot get a accurate amount of Customer Service charge.

Other Comments: Customer feels that he is not getting a accurate accounting of what the customer service fee should be and he did not receive his first month bill. Customer feels that he has asked and not received his correct bill because a different Customer Service charge has been on his bill. Customer feels that customer

	10000000						_	
Request No.	1299328W	Name	CARBONE	, JOHN MR.	1	Business N	lame	

PAGE NO: 1

service reps are providing different information to him when he communicates with them. Customer would like someone to explain service fees and the billing system.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints. 1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.

3. The response should include the following:

- a) the cause of the problem
- b) actions taken to resolve the customer's complaint
- c) the company's proposed resolution to the complaint
- d) answers to any questions raised by staff in the complaint
- e) confirmation the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Kenny Davis

02/08/2019 - Company response received via Email. DScott.

02/08/2019- Customer called to discuss case with Shonna.-Kenny Davis

2/11/19: REVIEWED COMPANY RESPONSE. Response indicates the following:

* On 2/7/19, Troy Rendell spoke with Mr. Carbone concerning his account.

* Mr. Rendell indicated that he reviewed the account and the customer was properly charged for the deposits for water and wastewater, and the initial connection charge.

* Mr. Rendell explained that the utility is regulated by the FPSC and pursuant to Florida Statutes, the utility is required to only impose rates and charges approved by the FPSC.

* Mr. Rendell further explained that the deposits are contained in the utility's approved tariffs and offered to send him the relevant pages of the FPSC approved tariff.

* He indicated that he had already received them.

* Mr. Carbone was upset that the FPSC had not "written down" all of his concerns,

Request No. 1299328W	Name	CARBONE	, JOHN MR.	Business Name	
		• • • • • •			

PAGE NO: 2

* He indicated that he was going to have another telephone call with the FPSC and that he would re-contacting Mr. Rendell later in the day.

* Mr. Carbone did not want to discuss further without contacting the FPSC.

* All amounts of deposits and initial connection charges were properly applied to his account and the customer has paid these amounts. Shonna McCray

2/11/19: 8:12 a.m. Returned call to Mr. John Carbone at 407-353-7178; no answer; left message requesting a return call. Shonna McCray

2/11/2019 Customer called back to speak to analyst. Transferred caller to SMcCray who accepted the call. BJoiner

2/11/19: Mr. Carbone transferred by Belkis. Mr. Carbone stated that his concerns are more than just billing concerns. He indicated concerns with the professionalism of company personnel, billing practices, etc. Mr. Carbone agreed to put his concerns in writing and send them to the PSC. Customer's objection noted. Shonna McCray

02/13/2019 Customer correspondence received via email, added to file, and forwarded to SMcCray. Attachments printed and added to the file. DHood "From: novccj@aol.com [mailto:novccj@aol.com] Sent: Tuesday, February 12, 2019 7:06 PM To: Consumer Contact Subject: Case Reference # 1299328W

Hello,

This is in reference to the issue I have been having with US Water Corp. that handles the water and sewerage plant in the Woods subdivision in Webster, Florida. Attached is the letter I sent to the Florida A/G office after Sumter County informed me that they do not

regulate this utility.

Also attached is the first invoice form US Water that they did not sent to me. and the second and third invoices along with the letter demanding payment for the start-up fees or face water shutoff.

Where this began:

As stated in the A/G letter, when I bought this home, I contacted US water to have the account put in my name. I was told that the start-up fee was 89.06 for the water and 22.33 for the sewerage. I asked if they wanted the deposit now and was informed that it would be added to the first invoice. The first invoice was never sent. I received the second invoice (the first to be sent to me) and the start-up charge was \$284.06, a difference of 172.67, plus a later charge was added..

Request No.	1299328W	Name	CARBONE , JOHN MR.	Business Name	
•					
PAGE NO:	3				

When I contacted the company for an explanation, I was insulted. Flease read the A/G letter for more info. As stated in the letter and confirmed by US water's techs some homeowners receive invoices and some do not ... nothing is being done to correct this. After I opened this complaint with the Florida Public Service Commission I received an e/mail with their start-up fees (tariff) and an attitude.

At this point, I have two requests: 1- Help with correcting my invoices to prevent a water shutoff 2- A audit of US Water operation in the Wood Subdivision.

Please contact me with any questions at: 407-353-7178 or novccj@aol.com

Thank-you, John Carbone 11480 CR 675 West Webster, Fl 33597"

2/13/19: Reviewed customer correspondence; added to file. Shonna McCray

2/13/19: ATTN COMPANY, REQUEST FOR SUPPLEMENTAL RESPONSE:

- * SEE CUSTOMER CONCERNS AND ADDRESS ALL ISSUES NOT PREVIOUSLY ADDRESSED.
- * PROVIDE COPIES ALL OF THE CUSTOMER'S BILLING STATEMENTS, NOTICES, ETC. FOR THE PAST 6 MONTHS.
- * PROVIDE AN EXPLANATION OF THE CHARGES BILLED TO THE CUSTOMER.

PLEASE PROVIDE RESPONSE BY 2/22/19. Shonna McCray

PAGE NO: 4

Diane Hood

From:	novccj@aol.com
Sent:	Tuesday, February 12, 2019 7:06 PM
То:	Consumer Contact
Subject:	Case Reference # 1299328W
Attachments:	AG Letter.odt; First invoice and water shutoff notice.pdf; First invoice received.pdf; Last invoice received.pdf

Hello,

This is in reference to the issue I have been having with US Water Corp. that handles the water and sewerage plant in the Woods subdivision in Webster, Florida.

Attached is the letter I sent to the Florida A/G office after Sumter County informed me that they do not regulate this utility.

Also attached is the first invoice form US Water that they did not sent to me, and the second and third invoices along with the letter demanding payment for the start-up fees or face water shutoff.

Where this began:

As stated in the A/G letter, when I bought this home, I contacted US water to have the account put in my name. I was told that the start-up fee was 89.06 for the water and 22.33 for the sewerage. I asked if they wanted the deposit now and was informed that it would be added to the first invoice. The first invoice was never sent. I received the second invoice (the first to be sent to me) and the start-up charge was \$284.06, a difference of 172.67, plus a later charge was added..

When I contacted the company for an explanation, I was insulted.

Please read the A/G letter for more info.

As stated in the letter and confirmed by US water's techs some homeowners receive invoices and some do not ... nothing is being done to correct this.

After I opened this complaint with the Florida Public Service Commission I received an e/mail with their start-up fees (tariff) and an attitude.

At this point, I have two requests:

1- Help with correcting my invoices to prevent a water shutoff 2- A audit of US Water operation in the Wood Subdivision.

Please contact me with any questions at: 407-353-7178 or novcci@aol.com

Thank-you, John Carbone 11480 CR 675 West Webster, FI 33597 First question/Request: What state agency monitors/audits The Woods Utility Co.? (US Water of Cape Coral FL) I checked with Sumter County and they do not. They need to be audited for both their business practices and lack of customer service. Since day one of dealing with this company, they have acted in bad faith.

Issue(s)

#1. When I purchased a home in the Woods Subdivision – 11480 CR 675 West, Webster Florida, I contacted the water company to have the water and sewerage put in my name. I called phone # 888-228-02134.

The customer service rep informed me that the start-up charges would be \$89.06 for the water and \$22.33 for the sewerage, for a total of \$ 111.39. I then asked if He wanted the deposit now and was told that it would be added to my first invoice.

When the first invoice arrived (bill date -12-13-18) it included a late fee and a start-up fee of \$284.00.

When I contacted US Water customer support they claimed that they sent an invoice for the deposit. Also, they claimed that I did not understand what the customer service rep said regarding the initial deposit – I'm just a stupid old fool – according to them- unable to understand anything! Rep Linda actually said that, Merry Christmas and hung up on me when I challenged her! I also asked Linda what the correct charge is for the start-up fee and was told that it was not \$ 111.39 but she would not tell me what the standard fee is for a new customer.

I then made another call to the company and asked for a manager and was connected to Evelyn. She claimed to be the Admin to the CEO. She checked and saw that the first invoice was not sent and removed the late fee but stated that she had to speak to the CEO regarding the overcharge. She never called me back. I did placed a call to her again for an update but to no avail.

I have now received a notice to pay the remainder of the start up fee by 1-21-19 or they will shut off my water/sewerage service. I will pay this since I have no choice.

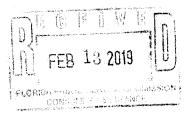
2. Not everyone in this subdivision pays for their water/sewerage service and the company knows it and does nothing. That is why I am asking for an audit of this company.

Their water plant is located behind my property. When I first moved here (before the first invoice arrived and all this started) I was out in my back yard cleaning up and a tech was there servicing their equipment. We struck up a conversation and He stated that they have known that some of the residents do not pay anything but have done nothing about it.

Since then, in my conversations with my new neighbors, I have found out that some of them have not paid anything for up to four years! Others have outstanding balances of just under \$1,700. US Water has not threatened them with shutting off their service as they have with me.

That is why I am requesting an audit of this company. Can you help, or direct me to someone that can. Please contact me if you have any questions.

Sincerely, John Carbone 11480 CR 675 West Webster, Fl 33597 PH: 407-353-7178 novcej@aol.com



The Woods Utility Co

USW Utility Billing Center P.O. Box 151245

Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

Account Number	
Bill Date	12/13/2018
Due Date	01/02/2019
Total Amount Due	\$373.34
Total Amount Due minimum	ana ana ana ana ana ang ang ang ang ang

For Service To: 11480 COUNTY ROAD 675 W

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Usage Data	Billing Period	Days	Mete	r Rea	dings	a service data and taking a straight data and taking a straight data and taking a straight data and taking a s	Usage	Units
	11/07/2018 12/07/2018	30		507 509	Actual Actual		507 509	TGAL
	Total Days:	30				Total Usage:	2	TGAL
Si Billing Detail	a an	an a		ter L	lse Hi	story		
nount Owed From Last Bi ljustments lai Payments Received for Belence	******		.00			- D	E <u>G E</u> FEB 13	2019
w Charges ise Charge @ 6,460000 Total Water 2 TGAL (Sharces					FLGR	FED +0 Brongels	ener, Lainstissii
ase Charge @ 8.940000 Total Sewer Charges. NUC - Late Fee Total Other Charges.	and Services	\$33 \$1 \$52.60 \$5.00	5.00		Pi	Dec revious Months' Usage	Current	Nov Month's ago
otal Current Charges otal Amount Due 01/02/2	2019		E 94			135	75 ?? 1974 33	7
Message Cen	198	37				:	^{د,} د ت	

Your statement reflects all payments received and posted through Dec 3, 2018. Any paym

statement. Please make checks payable to The Woods Utility Co. and include your account number on check.

Pay by phone, call 1-844-500-7358.

- Pay your bill online. Visit www.mywaterservice.com to pay by credit card. A \$2.60 service fee will apply. Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 fate charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

054821829 0037334

Make Checks Payable To: The Woods Utility Co Billing & Payment Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side. Acct#: 54821829 11480 COUNTY **ROAD 575 W**

JOHN CARBOINE 11480 COUNTY ROAD 675 W WEBSTER FL 33597-6602 ւլեսնեններկերիիիիրդիրեննելերելիդեսիններ Amount Due by 01/02/2019 Amount Enclosed: \$

\$373.34

The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245 The Woods Utility C/O U.S. WATER

Billing & Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245 IMPORTANT NOTICE OF AMOUNT DUE

Pd 1-20-FP

CURRENT OCCUPANT CARBONE JOHN 11480 COUNTY ROAD 675 W WEBSTER, FL 33597-6602 DATE: January 11, 2019 ACCOUNT NUMBER: 54821829 AMOUNT PAST DUE: \$88.39 ACCOUNT BALANCE:\$177.67 DISCONNECT DATE: January 21, 2019

Service Address: 11480 COUNTY ROAD 675 W AMOUNT ENCLOSED:

DO NOT SEND CASH THROUGH THE MAIL

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT.

MAKE CHECKS PAYABLE IN U.S. FUNDS TO: THE WOODS UTILITY C/O U.S. WATER Billing & Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245 It is the intent of The Woods Utility to provide you with the highest quality utility service. This notice is to let you know that we have not received your payment and that as of the date of this notice, your account is past due. If you have already made your payment, we thank you, and you can simply disregard this reminder.

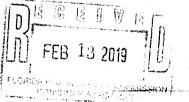
In order for you to avoid interruption of your utility service, it will be necessary for you to make a payment to bring your account current. Your payment must be received by 5:00 p.m. on the day before the Disconnect Date as shown above. You should also be aware that if your account is disconnected due to non-payment, you will be charged a \$35.00 fee to reconnect the service during normal business hours. If reconnect is after business hours, you will be charged a \$55.00 fee to reconnect the service which will be due prior to reconnection. If payment is made with a check that is later dishonored, your service may be discontinued without any additional notice.

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If you believe that your payment has been made and this notice has been issued in error, please contact our customer service office at (888) 228-2134 Monday through Friday (9AM - 8PM).

Pay online using your debit or credit card. Go to: www.mvwaterservice.com and click "Pay Now"

We do want you to know that we value <u>you</u> as a customer and we thank you for your prompt attention to this matter.



The Woods Utility Co

USW Utility Billing Center P.O. Box 151245

. 4

Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

Account Number	
Bill Date	
Due Date	
Total Amount Due	\$373.34

For Service To: 11480 COUNTY ROAD 675 W

Billing Period	Days	Meter Reading	ģs	Usage	Units
11/07/2018 12/07/2018	30			507 509	TGAL
Total Davs:	30		Total	5	TGAL
	11/07/2018	11/07/2018 30 12/07/2018	11/07/2018 30 507 Ac 12/07/2018 509 Ac	11/07/2018 30 507 Actual 12/07/2018 509 Actual	11/07/2018 30 507 Actual 507 12/07/2018 509 Actual 509

8 Billing Detail		Water	Use History		
Amount Owed From Last Bil\$284.06 Adjustments\$0.00	ų ur s	10	elilinnun anna <u>a na marai</u> ntiitii immii <u>an</u> ain a		
Total Payments Received					·
Prior Balance					
New Chargos	ž				
Base Charge \$18.76	alle	r.			
2 @ 6.460000	U				
Base Charge					
2@8.940000		0			
Total Sewer Charges			Dec	Nov	
TWUC - Late Fee			Previous Months' Usage	Current Month's	
Total Current Charges			0.000	a usaya	

Message Center

Your statement reflects all payments received and posted through Dec 3, 2018. Any payments posted after that date will be reflected on your next statement.

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Please detach along perforation and return this portion with your payment. Keep lop portion for your records.

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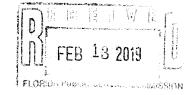
054821829 0037334

Make Checks Payable To: The Woods Utility Co Billing & Payment Processing Center P.O. Box 151245 Cape Coral, FL 33915-1245

Check this box for address correction or message. Please print on reverse side. Acct#: 54821829 11480 COUNTY **ROAD 675 W**

JOHN CARBONE 11480 COUNTY ROAD 675 W WEBSTER FL 33597-6602 Amount Due by 01/02/2019 \$373.34 Amount Enclosed: \$

> The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245



The Woods Utility Co

USW Utility Billing Center P.O. Box 151245 Cape Coral, FL 33915

If you have any questions please contact our customer service number: 1-888-228-2134

Account Number 54821829 Bill Date01/14/2019 Due Date02/03/2019 Total Amount Due\$236.22

For Service To: 11480 COUNTY ROAD 675 W

🔣 Usage Data	Billing Period	Days	Meter Readings	Usage	Units
	12/07/2018 01/08/2019	32	509 Actual 509 Actual	509 509	TOAL
	Total Days:	32	To	tal Usage: 0	TGAL
8 Billing Detail	il	ىرىمى بىرىمى	Water Use Histo	ory	
Adjustments Total Payments Received	BN	\$0.0 \$195.0	00 ¹⁰	na panjina i muno Hi _n gelondente de la móno dudella constan	
New Charnes			2		

New Charges Base Charge	U	1				
Base Charge\$34.7 Total Sower Charges\$34.72					1. J. J.	
TWUC - Late Fee	7	0				
Total Other Charges and Services\$5.07)an		Dec	Nov
Total Current Charges	55		F	Previous Months'		Current Month's
Total Amount Due 02/03/2019			15. 17 ¹ P.	Usago		Usago

Message Center

. .

Your statement reflects all payments received and posted through Jan 8, 2019. Any payments posted after that date will be reflected on your next Statement. Please make checks payable to The Woods Utility Co. and include your account number on check.

- Pay by phone, call 1-844-500-7358.
- Pay your bill online. Visit www.mywaterservice.com to pay by credit card, A \$2.60 service fee will apply. Bills are due when rendered, and delinquent if not paid within 20 days. Please remit by the due date to avoid a \$5.00 late charge.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

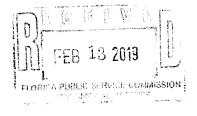
054821829 0023622

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Cape Coral, FL 33915-1245	

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Amount Due by 02/03/2019	\$236.22
Amount Enclosed: \$	

The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245



THE WOODS UTILITY COMPANY

February 8, 2019

Shona McCray Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1299328W – Mr. John Carbone – Account 54821829

Dear Ms. McCray,

Request: Mr. Carbone questioned his initial connection charge and water/wastewater deposits.

Response: I spoke with Mr. Carbone on February 7, 2019 concerning his account. I indicated that I reviewed his account and he was properly charge the customer deposits for water and wastewater, as well as the initial connection charge. I explained to him that the utility is regulated by the Florida Public Service Commission (FPSC) and pursuant to Florida Statutes, the utility is required to only impose rates and charges approved by the FPSC. I further explained that the deposits are contained in the utility's approved tariffs and offered to send him the relevant pages of the FPSC approved tariff. He indicated that he had already received a copy of them.

Mr. Carbone was upset that the FPSC had not "written down" all of his concerns. He indicated that he was going to have another telephone call with the FPSC and that he would be contacting me later in the day. Mr. Carbone did not want to discuss further without first talking to the FPSC.

All amounts of deposits and initial connection charges were properly applied to his account and the customer has paid these amounts on his account.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely, Troy Rendell

Vice President Investor Owned Utilities /// For The Woods Utility Company

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701

Fax

Date: 2/8/2019

To:Troy Rendell1299328WFrom:SHONNA MCCRAY

Subject:

"Please contact Consumer Affairs at (850) 413-6100 if you have any fax problems. If you have any questions regarding complaints, please contact the assigned analyst. If you have received this fax in error, please contact Consumer Affairs as soon as possible.

Thank you."

3

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Consumer Information	Florida Public Service	PSC Information	
Name: JOHN CARBONE Business Name: Svc Address: 11480 COUNTY ROAD 675 WEST	Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	Assigned To: SHONNA MCCRAY Entered By: CD Date: 02/06/2019 Time: 11:24	
County: Sumter Phone: (407)-353-7178	Utility Information	Via: PHONE Prelim Type: IMPROPER BILLS	
City/Zip:Webster / 33597-	Company: THE WOODS UTILITY COMPANY	PO:	
ccount Number: 54821829	Attn. Troy Rendell1299328W Response Needed From Company? y	Disputed Amt: 291.00	
aller's Name: John Carbone		Support Dat Decide	
failing Address: 11480 COUNTY 675 WEST	Date Due: 02/27/2019	Supmntl Rpt Req'd: / / Certified Letter Sent: / /	
	Interim Report Received: / /	Certified Letter Rec'd: / /	
ity/Zip:webster , fl 33597-	Reply Received: 02/08/2019	Closed by:	
an Be Reached:	Reply Received Timely/Late:	Date: / /	
-Tracking Number:	Informal Conf.: N	Closeout Type: Apparent Rule Violation: ^N	

reclose Type - Improper Bills

/hat is the amount of the bill in dispute? \$236.00

/hat is the date of the bill? February 3, 2019

/hy do you believe you have been billed improperly? Customer cannot get a accurate amount of Customer Service charge.

ther Comments: Customer feels that he is not getting a accurate accounting of what the customer service fee should be and he did not receive his first ionth bill. Customer feels that he has asked and not received his correct bill because a different Customer Service charge has been on his bill. Customer sels that customer service reps are providing different information to him when he communicates with them. Customer would like someone to explain

quest No. 1299328W

Name CARBONE , JOHN MR.

AGE NO: 1

rvice fees and the billing system.

er Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days fter the complaint has been sent to the company.

A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.

The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation the company has made direct contact with the customer

Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses: -Mail - pscreply@psc.state.fl.us

ax - 850-413-7168

fail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

ase taken by Kenny Davis

2/08/2019 - Company response received via Email. DScott.

2/08/2019- Customer called to discuss case with Shonna.-Kenny Davis

quest No. 1299328W

Request No. 1299328W Name CARBONE , JOHN	MR. Businese Name	······
Consumer Information Name: JOHN CARBONE Business Name: Svc Address: 11480 COUNTY 675 WEST	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: SHONNA MCCRAY Entered By: CD Date: 02/06/2019 Time: 11:24 Via: PHONE Prelim Type: IMPROPER BILLS PO: Disputed Amt: 291.00
County: Sumter Phone: (407)-353-7178 City/Zip:Webster / 33597- Account Number: 54821829 Caller's Name: JOHN CARBONE	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1299328W Response Needed From Company? Y	
Mailing Address: 11480 COUNTY 675 WEST	Date Due: 02/27/2019 Interim Report Received: / /	Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / /
City/Zip:WEBSTER , FL 33597- Can Be Reached: C-Tracking Number:	Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Closed by: Date: / / Closeout Type: Apparent Rule Violation: ^N

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Latt Message 4/7/19

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-Mail - pscreply@psc.state.fl.us

ax - 850-413-7168

[ail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

ase taken by Kenny Davis

quest No. 1299328W

Name CARBONE , JOHN MR.

AGE NO: 2

Troy Rendell

From:	URDUJA DE LA CUEVA
Sent:	Sunday, January 13, 2019 3:24 PM
То:	Troy Rendell
Subject:	Re: CR 675 YELLOWISH WATER

Thank you for your reply, however I found out that residents who were not affected by the line break who lived there before I did and lives there 24/7 have the same problem.

I found out that residents there use their water for washing and cleaning. They are very scared that the water could be contaminated because of its smell, taste and color.

I told them that the water from the WATER UTILITY is clean but when it goes through the WOOD UTILITY INC PIPES which are rusty and could have tiny holes which bacteria could get in then the water becomes polluted.

It is ironic that we pay more RENTING WOOD UTILITY PIPES AND SEWER than the cost of water. That is why I want to know the address of WOOD UTILITY INC., so that I can file my complaint and my neighbor's complaint at the DEPT OF CONSUMERS AFFAIR and also HEALTH DEPT.

Thank you.

Urduja De La Cueva

On Friday, January 11, 2019, 10:24:58 AM EST, Troy Rendell < trendell@uswatercorp.net> wrote:

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

Next week, we are scheduled to replace the media in the filters at the water treatment plant for iron removal. As I've previously indicated, The Woods has signed a Consent Order with the Florida Department of Environmental Protection to make significant plant modifications to the water filtration system. This new media is designed for better iron removal. The Utility will be sending out a Pre-Planned outage/boil water notice in advance of these plant modifications. The new filtration will significantly improve the water quality at The Woods. After the rehabilitation is completed and cleared by FDEP, the utility will again flush the distribution system. Since iron has been present in the water source for numerous years, there will be residuals throughout the distribution system for some time until all sediments have been evacuated throughout the distribution system. Although the iron will be removed at the source (treatment plant), there will still be residuals throughout the distribution system, as well as inside customers' homes and hot water heaters. This has accumulated over the period of years – prior to this installation of the new treatment process. It is going to take additional time for the residuals to be removed throughout the distribution system, as well as inside the customers' homes. Flushing of the customers' hot water heaters will also assist in this removal process. This will not be instantaneous.

As far as the monthly charges, as previously explained these rates are established by the Florida Public Service Commission to cover prudent investment and operating costs of the utility. This is not for "renting" the lines. It is for the treatment and delivery of potable water to the utility's customers. The water distribution system does not consist of rusty water pipes but is PVC throughout the system. PVC stands for polyvinyl chloride and is used extensively throughout the United States for plumbing and utilities.

The utility's mailing and office address is as follows:

The Woods Utility Company

4939 Cross Bayou Blvd.

New Port Richey, FL 34652

Sincerely,

Troy

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Tuesday, January 8, 2019 1:49 AM To: Troy Rendell Subject: CR 675 YELLOWISH WATER

Sir,

Please email me the address of THE WOODS UTILITIES INC., I believe that the yellowish water is caused by the old, filthy, RUSTY water pipes of THE WOODS UTILITIES INC..

To rent THE WOODS UTILITIES INC., WATER PIPES over \$50 each month which cost much more than water is ridiculous.

I cannot use the water for cooking, brushing my teeth, or even taking shower. I use it only to flush the toilet.

Attached is a photo of the cold water taken on Jan 4 even after letting the water run for almost 20 minutes.

Thanks

Urduja S. De La Cueva

Troy Rendell

From:	Troy Rendell
Sent:	Friday, January 11, 2019 10:25 AM
To:	'URDUJA DE LA CUEVA'
Cc:	Sharon Purviance
Subject:	RE: CR 675 YELLOWISH WATER

Good morning Ms. De La Cueva,

I apologize for not responding sooner to your e-mail from earlier this week. As you recall, there was a line break at your property on December 24, 2018, which you were kind enough to send me an e-mail. This line break likely stirred up the sediment contained in the water distribution system. The operator/technician made the repair at your property then flushed the distribution line. If you were not in residency until January 3rd, it's possible that there was some residual sediment in your service lines.

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The Woods Utility Company 4939 Cross Bayou Blvd. New Port Richey, FL 34652

Sincerely, Troy

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Thanks

Urduja S. De La Cueva

Troy Rendell

From: Sent: To: Subject: Troy Rendell Friday, November 9, 2018 10:09 AM 'URDUJA DE LA CUEVA'; Evelyn Alicea; Rita Varona; Sharon Purviance RE: 11-9-18 Re: Paid Water Bills

The Woods owns both the water and wastewater utility system up to and including the point of connection to the customers. This includes the water & wastewater treatment plants, the water distribution system, the wastewater collection system and the water meters. The utility does not own anything past the point of connection. That is owned by the homeowner/property owner. Those are the water service lines <u>past</u> the water meter and the wastewater service lines past the point of connection on the property to the residences.

The FPSC allows for recovery of the utility owned systems through depreciation and an allowed rate of return on investment. The Woods water and wastewater systems are very old and are expensive to operate for a very small amount of customers. However, the current owner purchased the utility system as a discounted price (less than rate base) which is reflected in a negative acquisition adjustment. The Woods is not allowed to earn any return on the amount of this negative acquisition adjustment. However, the cost of the filtration system improvements will be part of a future rate case which will be filed with the FPSC once it is completed.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] **Sent:** Friday, November 9, 2018 10:02 AM **To:** Troy Rendell; Evelyn Alicea; Rita Varona; Sharon Purviance **Subject:** Re: 11-9-18 Re: Paid Water Bills

I was told that the whole plumbing system and sewer are owned by WOODS UTILITY INC. and that is what makes the WATER BILL EXPENSIVE, because I'm RENTING THE WHOLE SYSTEM OR SERVICE FROM WOODS UTILITY INC., beside the use of water. Therefore, if the water is clean or tested and found to be good, then the PLUMBING AND SEWER IS IN QUESTION. However the US WATER CORP AND WOODS UTILITY INC together, service WOODS SUBDIVISION.

I will then send my complaint against WOODS UTILITY INC., to the Better Business Bureau and to the Health Dept.

Thank you.

Urduja S. De La Cueva

On Friday, November 9, 2018, 9:35:40 AM EST, Troy Rendell <trendell@uswatercorp.net> wrote:

Ms. Cueva,

Your presence is not necessary. This was offered as a courtesy for one of our employees to meet you there to witness the water first hand with you present. The water is routinely tested pursuant to the FDEP regulations and schedule. There is no need to test the water from your faucet as this is the same water that is routinely tested by the utility. In addition, as previously stated, it is not known what the condition of the service lines to your house may be in. The utility is only responsible for the water system up to and including the water meter at your residence.

As previously stated the utility has flushed the water outside your residence twice and the water was clear. If you like, we can have the water flushed again at your residence at the water meter. I do request additional information as follows:

- 1) Do you experience the discolored water on both the Cold and Hot water?
- 2) Do you notice it more on the hot or cold water?
- 3) Do you have a water softener installed at this house?
- 4) Do you routinely flush your hot water heater at least annually?
- 5) When was the last time the hot water heater flushed?
- 6) Do you notice the discoloration on the outside water spigot?

7) Do you know if either your service lines from the meter – or your inside plumbing consists of either galvanized iron or copper piping?

As I've previously stated, the rates are established and set by the Florida Public Service Commission and the utility is required to charge these rates as prescribed by Florida Statute. The utility could consider flushing credits at your residence if you were flushing a great deal of water. However, as your past water use history indicates, there is very low usage at this service address. We have explained your past water bills numerous times and have gone over them in detail.

I have not received anything from the BBB concerning your complaint so I can't offer any response. I again apologize for any inconvenience this situation may have caused you. The utility takes customer satisfaction seriously and as previously stated, we are working with the FDEP to rehabilitate the water treatment plant.

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Friday, November 9, 2018 8:55 AM To: Troy Rendell; Evelyn Alicea; Rita Varona; Sharon Purviance; Maria Brannan Subject: Fw: 11-9-18 Re: Paid Water Bills

Good morning,

Why is my presence necessary? I do not hold your water equipment, I cannot do anything to make the water clear, I can't do anything. I hire a handyman to do what needs to be done around my house.

There are faucets outside the house where you can get water to test or whatever you want to do with it. The water pipes and water meter are outside the house.

My handyman works around my house almost everyday and if you want him to be there he lives 1-block away from my house, my next door neighbor can give you direction. His telephone 3524105715..

In your reply you said, that the water coloration is due to using the water only on weekend.

Since I purchased the house in May 2017 until today, I go to Webster and use the water only from Saturday to Monday.... I've written your office many times about this because I complained why I am charged too much water for just 3-days a week usage?

If your reasoning is true, why only 1-weekend 3-weeks ago and last weekend, the water was yellowish? Why not every weekend? And I kept samples of these in water distilled bottles.

My presence won't make any difference. Your reasoning is FALSE.

I'll have to send the samples I gathered to the HEALTH DEPT FOR TESTING OF BACTERIA.

Urduja De La Cueva

On Wednesday, November 7, 2018, 8:28:24 AM EST, Troy Rendell < trendell@uswatercorp.net > wrote:

Please see my previous e-mail responses dated October 2, 2018 and October 3, 2018. There is no additional information that I can provide at this time. We are currently working on rehabbing the filtration system for more efficient iron removal. If you would like to schedule an in person meeting at your residence during the work week (M-F) during normal working hours, we'd be acceptable to meet you on site.

We believe the issues may be somewhere past the water meter, either in your service lines or your water heater.

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, November 7, 2018 8:10 AM To: MyWater Service; Evelyn Alicea; Troy Rendell; Rita Varona; Sharon Purviance Subject: 11-7-18 Re: Paid Water Bills

God morning,

Last month I filed a complaint at the Better Business Bureau against US WATER WOODS INC, because the color is yellowish, leaves residue, taste bad and little bit smelly and I have a sample of this saved in a distilled water-bottle. For this reason I use the water ONLY for cleaning toilet and watering garden when it does not rain. And for this reason cost to rent or use WOODS UTILITY water-pipes and water should be lowered. I received reply from BBB, however the following 2 or 3 weeks the water is clear I save samples of this clear water also in water-distilled bottles.

Last weekend and maybe until now I saved sample of the water which is yellowish again and I am going to show all samples to the HEALTH DEPT. FOR TESTING in case there is bacteria in the water. I also saved this sample in a water-distilled bottle.

My neighbors have the same problem but cannot complain because they do not know where to complain and or do not have the means to complain, according to them.

I have photos of my samples which are saved in Webster. I'll be sending them to BBB and to the HEALTH DEPT.

Urduja S. De La Cueva

On Wednesday, October 31, 2018, 7:07:56 PM EDT, MyWater Service <<u>mywaterservice@opus21ms.com</u>> wrote:

Dear Ms. De La Cueva,

I am responding to your email regarding your recent two payments. I have attached your last two statements. The amount due on both was \$84.28, so you did not over pay your account. Your account is current with a balance of \$0.00.

If you have any questions, please feel free to call me at 888-228-2134.

Thanks,

Linda Johnson

USW Customer Service Manager

Troy Rendell

From: Sent: To: Cc: Subject: Troy Rendell Friday, November 9, 2018 9:36 AM 'URDUJA DE LA CUEVA' Evelyn Alicea; Sharon Purviance RE: 11-9-18 Re: Paid Water Bills

Ms. Cueva,

Your presence is not necessary. This was offered as a courtesy for one of our employees to meet you there to witness the water first hand with you present. The water is routinely tested pursuant to the FDEP regulations and schedule. There is no need to test the water from your faucet as this is the same water that is routinely tested by the utility. In addition, as previously stated, it is not known what the condition of the service lines to your house may be in. The utility is only responsible for the water system up to and including the water meter at your residence.

As previously stated the utility has flushed the water outside your residence twice and the water was clear. If you like, we can have the water flushed again at your residence at the water meter. I do request additional information as follows:

- 1) Do you experience the discolored water on both the Cold and Hot water?
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We believe the issues may be somewhere past the water meter, either in your service lines or your water heater.

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, November 7, 2018 8:10 AM To: MyWater Service; Evelyn Alicea; Troy Rendell; Rita Varona; Sharon Purviance Subject: 11-7-18 Re: Paid Water Bills Last month I filed a complaint at the Better Business Bureau against US WATER WOODS INC, because the color is yellowish, leaves residue, taste bad and little bit smelly and I have a sample of this saved in a distilled water-bottle. For this reason I use the water ONLY for cleaning toilet and watering garden when it does not rain. And for this reason cost to rent or use WOODS UTILITY water-pipes and water should be lowered. I received reply from BBB, however the following 2 or 3 weeks the water is clear I save samples of this clear water also in water-distilled bottles.

Last weekend and maybe until now I saved sample of the water which is yellowish again and I am going to show all samples to the HEALTH DEPT. FOR TESTING in case there is bacteria in the water. I also saved this sample in a water-distilled bottle.

My neighbors have the same problem but cannot complain because they do not know where to complain and or do not have the means to complain, according to them.

I have photos of my samples which are saved in Webster. I'll be sending them to BBB and to the HEALTH DEPT.

Urduja S. De La Cueva

On Wednesday, October 31, 2018, 7:07:56 PM EDT, MyWater Service <<u>mvwaterservice@opus21ms.com</u>> wrote:

Dear Ms. De La Cueva,

I am responding to your email regarding your recent two payments. I have attached your last two statements. The amount due on both was \$84.28, so you did not over pay your account. Your account is current with a balance of \$0.00.

If you have any questions, please feel free to call me at 888-228-2134.

Thanks,

USW Customer Service Manager

Troy Rendell

From: Sent: To: Cc: Subject: Troy Rendell Wednesday, November 7, 2018 8:28 AM 'URDUJA DE LA CUEVA' Sharon Purviance RE: 11-7-18 Re: Paid Water Bills

Ms. Cueva,

Please see my previous e-mail responses dated October 2, 2018 and October 3, 2018. There is no additional information that I can provide at this time. We are currently working on rehabbing the filtration system for more efficient iron removal. If you would like to schedule an in person meeting at your residence during the work week (M-F) during normal working hours, we'd be acceptable to meet you on site.

We believe the issues may be somewhere past the water meter, either in your service lines or your water heater.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Wednesday, November 7, 2018 8:10 AM To: MyWater Service; Evelyn Alicea; Troy Rendell; Rita Varona; Sharon Purviance Subject: 11-7-18 Re: Paid Water Bills

God morning,

Last month I filed a complaint at the Better Business Bureau against US WATER WOODS INC, because the color is yellowish, leaves residue, taste bad and little bit smelly and I have a sample of this saved in a distilled water-bottle. For this reason I use the water ONLY for cleaning toilet and watering garden when it does not rain. And for this reason cost to rent or use WOODS UTILITY water-pipes and water should be lowered. I received reply from BBB, however the following 2 or 3 weeks the water is clear I save samples of this clear water also in water-distilled bottles.

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If you have any questions, please feel free to call me at 888-228-2134.

Thanks,

Linda Johnson

USW Customer Service Manager

Troy Rendell

From: Sent: To: Cc: Subject: Troy Rendell Wednesday, October 3, 2018 10:35 AM 'URDUJA DE LA CUEVA' Sharon Purviance RE: RE: FW: 11587 CR675W

We attempted to contact the customer of record at that address but the telephone number had been disconnected. The customer service number is contained on the monthly water bills. For your information, that number is 1-888-228-2134. Again this is on each monthly water statement.

I previously wrote you a letter detailing the rehabilitation of the filters at the water treatment plant that are currently underway. This is scheduled to be in operations in early 2019 pursuant to the FDEP Consent Order. The new filtration system is designed for appropriate iron removal which will help with the water quality. In reference to the water distribution lines – they are all PVC throughout the service territory up to the water meter. The utility is unaware what service lines were installed between the meter and the customers' homes. We are unable to examine water collected by customers as we would not be able to determine where it was collected and when. We can only observe in person.

We have been out to your residence at least twice and flushed the utility's water lines. In both instances the water was clear after flushing. The Woods continues to follow and implement its flushing program throughout the distribution system. Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the Florida Department of Protection (FDEP) as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants.

Pursuant to Section 367.091, Florida Statutes, the utility may only impose and collect the rates and charges approved by the Florida Public Service Commission, thus the water and wastewater rates are prescribed by the utility's approved tariffs.

I apologize for any inconvenience you may have encountered in the past. We strive to provide the highest water quality possible to our valued customers.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Wednesday, October 3, 2018 9:51 AM To: Troy Rendell Subject: Re: RE: FW: 11587 CR675W

Tim Wright lives in that house, and I did NOT tell you that he complained.

I gave you his address, because of the following:

1. Tim Wright is my handyman and care taker of my house

2. Tim told me that if I'm not in my house and Utility companies wants to enter my gate to get him

3. Tim told me that he has the SAME PROBLEM with the water in my house but does NOT know where to complain

Troy Rendell

From: Sent: To: Subject: Troy Rendell Wednesday, October 3, 2018 7:35 AM 'URDUJA DE LA CUEVA' RE: FW: 11587 CR675W

Ms. Cueva,

Mr. Tim Wright is not the customer of record at 1582 CR 678. I reviewed that account and there has been no calls into our customer service department concerning discolored water at that address from the customer of record.

However, I'll have my utility manager look into the water in the area.

Thanks.

From: URDUJA DE LA CUEVA [mailto:urduja fl2016@yahoo.com] Sent: Tuesday, October 2, 2018 11:37 AM To: Troy Rendell Subject: Re: FW: 11587 CR675W

That is my property. I was there from Friday till Monday and my handyman was there working when I was not there. They didn't have to go to my house they could have asked my neighbor's water.

Today my handyman, Tim Wright is there working and if not there you can ask my next door neighbor to direct you just 1-block away, 3-mins walk to 11582 CR678. If you emailed me that your investigators were going to my house last Friday, Saturday or Monday I would have waited for them.

Thank you.

Urduja De La Cueva

On Tuesday, October 2, 2018, 11:09:08 AM EDT, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning,

I'm assuming this is your property in the picture. The gate was locked and the technician was unable to get in to perform the bucket test.

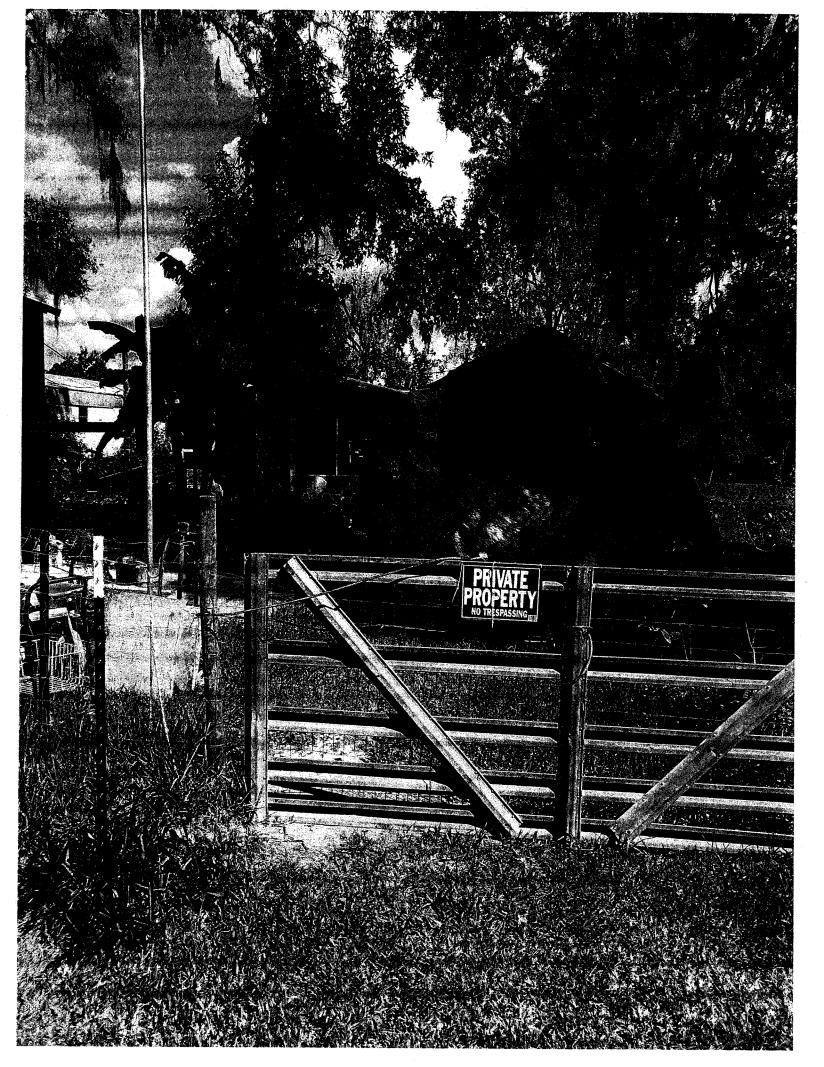
The water was clear when he flushed the lines. As to the rates, these are set by the Florida Public Service Commission and the utility is required to charge them pursuant to Florida Statute.

From: Sent: To: Subject: Attachments: Troy Rendell Tuesday, October 2, 2018 11:09 AM 'URDUJA DE LA CUEVA' FW: 11587 CR675W 20180926_150702.jpg

Good morning,

I'm assuming this is your property in the picture. The gate was locked and the technician was unable to get in to perform the bucket test.

The water was clear when he flushed the lines. As to the rates, these are set by the Florida Public Service Commission and the utility is required to charge them pursuant to Florida Statute.



From:	Troy Rendell
Sent:	Tuesday, October 2, 2018 11:48 AM
То:	'URDUJA DE LA CUEVA'
Cc:	Sharon Purviance
Subject:	RE: FPSC Request 1280903W - Second Response

Part of the issue is the occupancy of the residence. Since you are only there on the weekends and you have very low consumption. The water sits in your service lines to the house, the internal lines inside your residence, and the hot water heater. The water being delivered to your house is clear. However due to the low usage, the water sits inside your pipes. When you arrive at your residence you should flush the inside lines until the water clears up.

As for the residue, this may be calcium carbonate. Calcium carbonate is a naturally occurring dissolved solid contained in the Florida aquifer. This contributes to the Hardness of water.

<u>Hardness</u> – this is not a regulated constituent by either the FDEP or EPA. This is prevalent throughout the State of Florida. The simple definition of water hardness is the amount of dissolved calcium and magnesium in the water. Hard water is high in dissolved minerals, both calcium and magnesium. Hard water can have some benefits. Humans need minerals to stay healthy, and the National Research Council (National Academy of Sciences) states that hard drinking water generally contributes a small amount toward total calcium and magnesium human dietary needs. There are no adverse health effects of "hard" water – it is not dangerous. However, hardness may leave film on glasses coming out of the dishwasher.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Tuesday, October 2, 2018 11:02 AM To: Troy Rendell Subject: Re: FPSC Request 1280903W - Second Response

The water at my house and at my neighbor's houses is YELLOWISH, I saved some and if you wish you can send your investigators. You don't have to get into my house there are faucets outside my house.

I had to buy water to drink, to cook, to brush my teeth, etc... I was even scared to take shower with it, I had to go to Tampa to take my shower. The water at the Woods Subdivision is good only for flushing the toilet.

Due to the poor quality of The Woods Utility Company's water and due to added expenses for buying water, the cost of The Woods Utility Company's water and service should be lowered.

I prefer correspondence through email because every word is documented unlike telephone calls nothing is documented, anything can be said.

Thank you.

Urduja De La Cueva

On Tuesday, October 2, 2018, 8:47:20 AM EDT, Troy Rendell < trendell@uswatercorp.net > wrote:

Good morning Ms. De La Cueva,

Please find attached The Woods Utility Company's second response to FPSC Request 1280903W.

If you have any further concerns or would like to discuss, please do not hesitate to contact me.

Thanks,

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From: Sent: To: Subject: Troy Rendell Tuesday, October 2, 2018 11:47 AM 'URDUJA DE LA CUEVA' RE: FW: 11587 CR675W

Well the Florida Public Service Commission requested that we perform a field bucket test. To conduct this test they have to utilize your outside spigot. Since the gate was locked, they could not do so. These are performed during normal work hours during the week.

From: URDUJA DE LA CUEVA [mailto:urduja fl2016@yahoo.com] Sent: Tuesday, October 2, 2018 11:37 AM To: Troy Rendell Subject: Re: FW: 11587 CR675W

That is my property. I was there from Friday till Monday and my handyman was there working when I was not there. They didn't have to go to my house they could have asked my neighbor's water.

Today my handyman, Tim Wright is there working and if not there you can ask my next door neighbor to direct you just 1-block away, 3-mins walk to 11582 CR678. If you emailed me that your investigators were going to my house last Friday, Saturday or Monday I would have waited for them.

Thank you.

Urduja De La Cueva

On Tuesday, October 2, 2018, 11:09:08 AM EDT, Troy Rendell < trendell@uswatercorp.net> wrote:

Good morning,

I'm assuming this is your property in the picture. The gate was locked and the technician was unable to get in to perform the bucket test.

The water was clear when he flushed the lines. As to the rates, these are set by the Florida Public Service Commission and the utility is required to charge them pursuant to Florida Statute.

THE WOODS UTILITY COMPANY

October 2, 2018

Urduja De La Cueva P.O. Box 9352 Tampa, FL 33674

RE: FPSC Request No. 1280903W 11587 CR 675W, Webster, FL Account 54800045 Second Response

Dear Ms. De La Cueva,

I have received the second request concerning the Florida Public Service Commission (FPSC) Request No. 1280903W. I have attempted several times to contact you at the telephone number provided; however, I have been unsuccessful in contacting you or leaving you a message.

In your most request, you again expressed concerns over the water quality at The Woods Utility Company (The Woods), as well as the water usage at your residence.

As I've previously stated in my June 22, 2018, The Woods is currently working on treatment plant rehabilitation of the filtration system in order to comply with the most recent Consent Order from the Florida Department of Environmental Protection (FDEP). These modifications are required to be operational early next year.

However, I did send a service technician to your residence on September 26, 2018 to once again flush the water lines. The technician pulled the meter and did a complete flushing of the water. The water was once again clear in front of your residence.

The technician also attempted to perform a field bucket test of your meter. However, he was unable to do so due to not being able to gain access to your property. Your property had a gate which was locked preventing access to perform the test requested by the FPSC.

If you still would like a field bucket test performed, please notify the utility of a date and time during the workweek. This would be Monday through Friday from 9:00 a.m. to 4:00 p.m. (providing for travel time and no after hours). As I have previously stated several times, the usage at your residence is very low and is not abnormal considering the occupancy of the residence.

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701 Page 2 of 2 Ms. De La Cueva Second Response – October 2, 2018

If you have would like to discuss further, please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

enled

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Cc: Ellen Plendl, Florida Public Service Commission

Name URDUJA DE LA CUEVA Account# 54800045 Service Type Water at Service Location 11587 COUNTY ROAD 675 W From: 09/01/2016 To: 09/21/2018

A

Bill Date	Bill Days	Consumption	Total Charges
05/17/2017	24	1.0000	20.97
06/16/2017	33	1.0000	24.87
07/17/2017	36	0.0000	18.50
08/16/2017	25	0.0000	18.50
09/18/2017	32	0.0000	18.50
10/16/2017	27	3.0000	37.61
11/16/2017	33	1.0000	
12/15/2017	33 30 32 30	1.0000	24.87
01/19/2018	32		24.87
02/16/2018	20	0.0000	18.50
03/16/2018	30	0.0000	18.50
	29	1.0000	24.87
04/16/2018	29 31 31 25	0.0000	18.50
05/14/2018	31	2.0000	31.24
06/14/2018	31	3.0000	37.61
07/16/2018	25	0.0000	15.42
07/16/2018	7	0.0000	4.26
08/16/2018	29	1.0000	
09/14/2018	31		25.22
00,01,0010	51	2.0000	31.68
Totals	514	16.0000	414.49
Averages		0.9412	24.38

August 23, 2018

Dear Sir.

I have written you about my complaints on THE WOODS UTILITY CO. and this is a follow up and addition.

The Woods Utility Co., sent me explanation on how my usage and cost calculated and computed.

With the cost of water they charge I expect the water should be clean enough to be used for cooking and drinking. However I dread the use of this water even just for cooking because of the residue of water I saved in buckets or bottles.

The Wood Utility Co. can investigate this residue. I will save a bucket of water from the faucet put this bucket on my front porch and they can compare with the rain water saved in buckets around my house.

The Wood Utility Co. does not need my presence or get water from faucets inside my house. There are faucets outside the house and they can test residue from that after few days standing.

Thank you.

Respectfully,

Make Checks Payable To: The Woods Utility Co

P.O. Box 151245 Cape Coral, FL 33915-1245

ţ

Billing & Payment Processing Center

Check this box for address correction or message. Please print on reverse side.

Acct#: 54800045 11587 COUNTY

Ms. Urduja S. De La Cueva

~t. 1 -Pay your bill online. Visir www.mywaterservice.com to pay by credit card. A \$2,60 service fee will apply. Bills are due when rendered, and delinquent if not pald within 20 days. Please remit by the due date to avoid a \$5.00 late charge. Please detach along perforation and return this portion with your payment. Keep top partion for your records.

UR ACTUAL?

RECEIVED 18-ESTIMATED

054800045 0006888

1

Amount Due by 09/05/2018 Amount Enclosed: \$

\$68.88

ROAD 675 W URDUJA DE LA CUEVA PO BOX 9352 TAMPA FL 33674 <u>╷</u>╢╅╏╫╫╷╍╬┟┙╟╫╷╢╅╎╫╢╎╫╢╎╢╷╢╎╢╎╢╎╢╎╢╎╢╎╢

The Woods Utility Co C/O US WATER P.O. BOX 151245 CAPE CORAL, FL 33915-1245

Consumer Information Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 06/21/2018 Time: 16:15	
County: Sumter Phone: (228)-238-9418	Utility Information	Via: E-MAIL Prelim Type: IMPROPER BILLS	
City/Zip:Webster / 33597- Account Number:	Company: THE WOODS UTILITY COMPANY Attn. Troy Rendel11280903W	PO:RANDY ROLAND Disputed Amt: 0.00	
Caller's Name: URDUJA DE LA CUEVA Mailing Address: P.O. BOX 9352	Response Needed From Company? y Date Due: 07/13/2018	Supmntl Rpt Req'd: 09/21/2018 Certified Letter Sent: / /	
City/Zip: TAMPA , FL 33674 Can Be Reached: (228) - 238 - 9418 E-Tracking Number:	Interim Report Received: / / Reply Received: 06/22/2018 Reply Received Timely/Late: T Informal Conf.: N	Certified Letter Rec'd: / / Closed by: MEP Date: 08/17/2018 Closeout Type: GI-05 Apparent Rule Violation: N	

Received email as follows:

From: Consumer Contact Sent: Thursday, June 21, 2018 2:14 PM To: Randy Roland Subject: FW: Inspector General Contact Form

----Original Message----From: Office of the Inspector General Sent: Thursday, June 21, 2018 1:02 PM To: Consumer Contact Subject: FW: Inspector General Contact Form

54800045

Called 10-1-18

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

Business Name

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you, Linda

----Original Message----From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us] Sent: Wednesday, June 20, 2018 8:15 PM To: Office of the Inspector General Subject: Inspector General Contact Form

First Name: URDUJA Last Name: DE LA CUEVA Email Address: urduja_f12016@yahoo.com Telephone: (228) 238-9418 PSC Previously contacted: NO Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

1) Please indicate an action plan to address the water quality concern.

2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.

3) Please provide a 24 month consumption and billing history.

4) Please provide a field test of the meter serving the customer. Provide results.

5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

Business Name

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to: E-MAIL: PSCREPLY@PSC.STATE.FL.US FAX: 850-413-7168 OR US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS 2540 Shumard Oak Boulevard Tallahassee, Fl 32399

Case taken by Ellen Plendl

06/21/2018 Sent acknowledgement letter as follows:

From: Randy Roland Sent: Thursday, June 21, 2018 4:38 PM To: 'urduja_fl2016@yahoo.com' Subject: Consumer Inquiry - The Woods Utility Company

Mr. Urduja De La Cueva urduja_fl2016@yahoo.com

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

RE: FPSC Inquiry 1280903W

Dear Mr. De La Cueva:

This is to acknowledge receipt of your E-mail to Inspector General Steven J. Stolting, Florida Public Service Commission (FPSC), regarding the Woods Utility Company. Given the nature of your concerns, Inspector Stolting feels it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to assist you.

We have filed an inquiry with the Woods Utility Company, and upon completion of the investigation, we will contact you. Please be advised that since this is a billing complaint, FPSC staff may request account information from you or the Woods Utility Company.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland Regulatory Program Administrator Florida Public Service Commission

06/21/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Thursday, June 21, 2018 6:27 PM To: Randy Roland Subject: Re: Consumer Inquiry - The Woods Utility Company

Thank you, I will be emailing copies of bills.

06/22/2018 - Company response received via Email. DScott.

06/22/2018 Received report via email. eplendl

06/22/2018 Reviewed report. The Woods Utility Company (The Woods) indicates that its most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. The company provided the most recent triennial test results taken in February 2018 which were submitted to the Florida Department of Environmental Protection. According to the company the results indicate that The Woods is below the maximum contaminant levelsfor all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

Request No. 1280903W Name DE LA CUEVA, URDUJA MS Business Name

The company indicates that the raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total disso lved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection.

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels for Total Trihalomethanes and Haloacetic Acids. The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts. This water system has experienced exceedances of these disinfection byproducts dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) In sta llation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and

6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the disinfection byproducts. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, th is sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPius is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the Florida Department of Environmental Protection to proceed with the water treatment plant modifications. Under the existing Florida Department of Environmental Protection Consent Order, The Woods has 365 days to complete the agreed upon plant modifications.

Request No. 1280903W

5

Name DE LA CUEVA , URDUJA MS

Business Name

Currently,

The Woods is working on these modifications.

The woods completed a service order on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of the customer's home. The technician also inspected your water meter.

The company indicated that an account was established for the customer in April 2017. The customer's historical consumption indicates usage of less than 1,000 gallons per month. There were five months where the customer was billed for 1,000 gallons; five months billed consumption of zero (O); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at the customer's residence is low. The company previously issued adjustment to the customer's account in September 2017 for a leak, which the customer repaired.

In the past two months, the customer's consumption has increased. On July 2017, the company completed a service order and determined no leaks were found. A company technician examined the customer's water meter in June 2018, and determined there were no visual abnormalities found.

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by Florida Department of Environmental Protection. The company sent a notice to customers regarding an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

A letter was sent to the customer. eplendl

06/22/2018 Sent email to The Woods Utility Company as follows:

From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US] Sent: Friday, June 22, 2018 1:39 PM To: 'Troy Rendell' Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Hello Troy:

Thank you for the report and consumption history.

Would you please contact with Mr. De La Cueva and offer a field test in his presence to determine if the meter is working appropriately given the last two months of high consumption compared to his historical consumption.

Please let me know.

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

Business Name

Sincerely,

Ellen Plendl Regulatory Consultant Florida Public Service Commission Office of Consumer Assistance & Outreach 1-800-342-3552 (phone) 1-800-511-0809 (fax)

06/22/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net] Sent: Friday, June 22, 2018 1:43 PM To: Ellen Plendl Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Will do !!

Have a great weekend

06/22/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, June 22, 2018 8:54 PM To: Randy Roland Subject: 6-22-18 Re: Consumer Inquiry - The Woods Utility Company

Email I sent to US WATER OR WOOD UTILITY INC:

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING

Request No. 1280903W					
Request NO. 1200903W	Name	DE LA CUEVA	, URDUJA MS	Business Name	

MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you Urduja De La Cueva

07/11/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Tuesday, July 10, 2018 4:02 PM To: Randy Roland Subject: 7-10-18 Re: Consumer Inquiry - The Woods Utility Company

Good afternoon,

Please see attached check payment for water bill for March to April \$49.71 compare to water bill paid for May to June \$98.25 and \$Apr-May \$\$83.07.

Why is the change or difference too much. It is ALWAYS that I go to my house on CR675 SATURDAY MORNING FROM 7:00AM to 9:00AM then I go to my store at the corner of SR50 and US301 then back to this house at 2:00PM stay over night then at 9:00AM on SUNDAY I leave. I may or may not stop by this house on Monday between 12 noon - 1:PM then I leave.

Starting last weekend I used 2-buckets of water. I would like to try and keep on using 2-buckets of water each weekend or any time I go there.

I just cannot understand why and how I could use that much water and sewer.

Request No. 1280903W Name DE LA CUEVA, URDUJA MS

Business Name

Can you explain?

Ms. Urduja De La Cueva

07/12/2018 FAX TO CO. See customer's July 11, 2018 email above. Another report is due by July 13, 2018, with field test results after contact with the customer since June 22, 2018 request. eplendl

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net] Sent: Wednesday, July 11, 2018 8:27 AM To: Ellen Plendl Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Ellen,

I'm on vacation this week and may not be able to get a response in two days. I've e-mails back and forth with her a couple more times and her account has been reviewed with her in the past. I'll attempt to work on it some more while I'm away but just wanted to let you know..

Thanks.

07/12/2018 Sent email as follows:

From: Ellen Plendi Sent: Wednesday, July 11, 2018 8:53 AM To: 'Troy Rendell' Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Hello Troy,

I understand you are out of the office.

I sent the original request back on June 22, 2018 and requested that utility staff contact the customer to offer and schedule a field test. You agreed in the attached reply. I surmised I was going to receive the next report including the field test results by the due date on the assigned inquiry, which was July 13, 2018.

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

Business Name

Again the assigned due date was July 13, 2018. So with two days, the inquiry can still be timely. If you consider my request for the field test as a request for supplemental information, you would have had 7 business days from the request on June 22, and thus the next report is past due.

Please let me know the date I can expect the next report with the field test results, company contact with the customer, and latest consumption since the initial response.

Sincerely,

Ellen Plendl Regulatory Consultant Florida Public Service Commission Office of Consumer Assistance & Outreach 1-800-342-3552 (phone) 1-800-511-0809 (fax)

07/11/2018 Received report via email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net] Sent: Wednesday, July 11, 2018 1:06 PM To: Ellen Plendl Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Please accept this e-mail as The Woods Utility Company's Supplemental response to Request No. 1280903W.

Per your request, a service order was issued on issued and completed on June 25, 2018. Per the service order:

" Meter and ert checked good Bucket test accurate No leaks Left door tag for customer No phone number in work order Scanned read 22060 Physical read 0220600 Meter #56614087 Ert#26283964 Completed at 6/25/18 11:00am"

In addition, the utility attempted to contact the customer twice via her telephone number on file and was unable to leave a voice mail due to her mailbox not being set up to receive voice mails. However, I personally

Request No. 1280903W

Name DE LA CUEVA ,URDUJA MS

Business Name

e-mailed Ms. De La Curva several times via electronic mail. I'll be forwarding these e-mails to you as part of this supplemental response.

I've also attached her consumption history. This was previously sent as an attachment to her letter that was also supplied to the FPSC.

Let me know if you need anything further.

Thanks.

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net] Sent: Wednesday, July 11, 2018 1:08 PM To: Ellen Plendl Subject: FW: RE: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Please see the e-mail string below that contains several e-mails back and forth with Ms. De La Cureva. The last one she stated, "thanks"

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Tuesday, June 26, 2018 3:42 PM To: Troy Rendell Subject: Re: RE: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

ok thanks

On ?Tuesday?, ?June? ?26?, ?2018? ?02?:?14?:?07? ?PM, Troy Rendell <trendell@uswatercorp.net> wrote:

You are only billed gallonage charges when the water meter actually registers 1,000 gallons. So if you use 10 – 999 gallons you aren't billed until the meter register actually rolls over to the 1,000 mark. If you use 100 gallons, it would take 10 months for the meter register to roll over to the next digit.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Tuesday, June 26, 2018 11:16 AM To: Troy Rendell Subject: Re: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

ok. I'll buy a 10-gallon bottle save water for 1-month. I buy my drinking and brushing teeth water. I'll use the 10-gallon just for washing hands and save used water to flash toilet (I do this now).

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

I stay in this house from 7:00AM-9:00AM on SATURDAYS, leave for store then come home 2:00PM stay until 8:00AM ON SUNDAY, leave at 8-8:30am for store from there I go home to Tampa.

I drive to Webster flea market MONDAY MORNING, may or may not stop by on CR675 W. I DO NOT DO ANY WASHING. .. When I stop I just want to see surroundings of my house.

EXCEPTION TO THE ABOVE WHEN I DO NOT HAVE ENOUGH SAVED WATER FROM RAIN FOR WATERING PLANTS ALTHOUGH WATERING IS ONLY WHEN DRY. .. FOR NOW I HAVE MUCH RAIN WATER SAVED AND OFTEN TIMES IT RAINS.

I have garden hose connected to outside faucets for emergency incase of fire or when there is drought, no rain.

\$53.48 + 10 GALLONS WATER = how much?

Thank you. Urduja De La Cueva

On ?Monday?, ?June? ?25?, ?2018? ?08?:?51?:?31? ?AM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

The water at The Woods is safe to drink, use for brushing teeth and cooking. It meets primary and secondary drinking standards.

As for usage – your residence utilizes very low consumption – typically around 1,000 gallons or less. There are two components to both the water and wastewater rates. Base facility charges are charged regardless of usage and gallonage charges based upon the water registered through the water meter. Since the last two months show increased consumption, we will be performing an on-site bucket field test. You may be present at this – as we have asked the technician to contact you directly.

Please understand that even with NO usage – your monthly bill for both water and wastewater under the current rates \$53.48. This is equal to the base facility charges for both water and wastewater with no usage. Below is a chart for 0 usage, 1,000 gallons, and 2,000 gallons usage:

0 Usage1,000 Usage2,000 Usage Water Base Charge \$ 18.76 **\$ 18.76** \$ 18.76 S 18.76 Gallonage Charge \$ 6.46 S 6.46 **\$** 12.92 S (0 - 6.00 gal)\$ 18.76 \$ 25.22 S 31.68 Total Water

Request No. 1280903W Name DE LA CUEVA , URDUJA MS Business Name

Base Charge \$ 34.72 \$ 34.72 \$ 34.72 S 34.72 Gallonage Charge \$ 17.88 8.94 \$ -S 8.94 S Total \$ 34.72 \$ 43.66 S 52.60

 Total Bill
 \$ 53.48
 \$ 68.88
 \$ 84.28

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, June 22, 2018 8:57 PM To: Troy Rendell Subject: Re: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you Urduja De La Cueva

On ?Friday?, ?June? ?22?, ?2018? ?01?:?33?:?12? ?PM, Troy Rendell <trendell@uswatercorp.net> wrote:

Request No. 1280903W Name DE LA CUEVA, URDUJA MS Business Name

Good afternoon Ms. De La Cueva,

Please find attached The Woods Utility Company's response to FPSC Request 1280903W and your most recent letter. We will also send this via USPS.

If you have any questions, please let me know.

Troy Rendell U.S. Water Services Corporation

4939 Cross Bayou Boulevard New Port Richey, FL 34652 (Office) 727-848-8292 x245 (Fax) 727-848-7701 (E-Mail) trendell@uswatercorp.net

07/11/2018 Reviewed report. The company reports that on June 25, 2018, The Woods conducted a field test of the customer's water meter. The meter appeared to test appropriately. In addition, the responding technician found no leaks at the meter.

According to the Woods, a customer's account only incurs gallonage charges when the water meter actually registers 1,000 gallons. The Woods does not include gallonage charges until 1,000 gallons is reached. In the past 12 months, the customer's account reflected zero consumption in July, August, and September 2017; and January, February, and April 2018. The meter recorded consumption at the customer's residence in May, June, October, November and December 2017; and March, May and June 2018. The customer may contact Mr. Troy Rendell, The Woods Vice President, at 1-866-753-8292, to discuss further water quality or billing concerns. eplendl

07/12/2018 A letter was sent to the customer. eplendl

July 12, 2018

Ms. Urduja De La Cueva P.O. Box 9352 Tampa, FL 33674

RE: FPSC Inquiry 1280903W 11587 CR 675W, Webster, FL 33597

Request No. 1280903W

Name DE LA CUEVA , URDUJA MS

Dear Ms. De La Cueva:

This is in response to your inquiry with the Florida Public Service Commission (FPSC) regarding The Woods Utility Company (The Woods). You expressed concern with water quality.

We have learned from The Woods that the company has entered into a Consent Order with the Florida Department of Environmental Protection to address the water quality issues by making modifications to the water treatment plant as follows:

- " Install a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.
- " Install proposed injection point and stenner series 85MHP chemical feed relocated filters.
- " Modify the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.
- " Replace the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;
- " Add a second high service pump also rated for 100 GPM at TDH of 135 feet; and
- " Relocate mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

The Woods is also installing the necessary water treatment equipment to address the iron removal and disinfection byproducts. The Consent Order was issued on March 19, 2018 and allows The Woods 365 days to complete the agreed upon modifications.

On June 13, 2018, The Woods also flushed the water main in front of your residence.

If you would like to pursue your water quality concern further, you may contact the Florida Department of Environmental Protection, by using the following information:

Florida Department of Environmental Protection Office of Citizen Services 3900 Commonwealth Boulevard M.S. 49 Tallahassee, Florida 32399

Telephone: 850-245-2118 Facsimile: 850-245-2128

You also expressed a high bill concern. On June 25, 2018, The Woods conducted a field test of your water meter. The meter tested appropriately. In addition, the responding technician found no leaks at the meter.

According to the Woods, a customer's account only incurs gallonage charges when the water meter actually registers 1,000 gallons. So, if your residence is using 10 - 999 gallons, The Woods does not include gallonage charges until 1,000 gallons is reached. Your account will continue to incur base facility charges each month. In the past 12 months, your account reflected zero consumption in July, August, and September 2017; and January, February, and

Request No. 1280903W Name DE LA CUEVA, URDUJA MS Business Name

XPS Print Error

Job name: Document name: Page number: Error:

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(none) (none) 16 memory allocation failure (514,10,72) 2

From: Sent: To: Subject: Sharon Purviance Friday, September 7, 2018 9:14 AM Troy Rendell Re: Low Pressure Wednesday night

Spoke with Mitzie, discussed several options, cleaning screens on faucets, changing out filter more often etc. Brooks was there and checked the pressure, told her she had 18 PSI in the park. I'm wondering if there is an RPZ going into the park? If either of the check valves is getting stuck it can be causing a problem, the maximum pressure loss through one is only supposed to be 10 PSI, if it is faulty it could be lowering pressure. I told her I just started and need to get familiar with that system so to give me a little bit of time and I will get with he operator and I will come up there and see what I can figure out. Told her I will see what my schedule is like next week and will try to get up there, will call her Monday and let her know when I will be able to get there, meanwhile she has my number and can reach out just like she would have with Ron, all good.

Sharon

On Fri, Sep 7, 2018 at 8:45 AM, Troy Rendell < trendell@uswatercorp.net > wrote:

(313) 468-2877

(352) 568-2003

From: Sharon Purviance [mailto:<u>spurviance@uswatercorp.net</u>] Sent: Friday, September 7, 2018 8:30 AM To: Troy Rendell Subject: Re: Low Pressure Wednesday night

There's no number just says the word number!

On Fri, Sep 7, 2018 at 8:14 AM, Troy Rendell <<u>trendell@uswatercorp.net</u>> wrote:

I'll have Sharon call her today..

From: Sent: To: Subject: Dennis Muldoon Thursday, September 6, 2018 1:13 PM Troy Rendell; Sharon Purviance RE: Low Pressure Wednesday night

Nothing that we know of. Maybe it was backwashing at the same time as there was a lot of use, but nothing else we can think of.

Thank You,

Dennis Muldoon

Regional Manager



510 County Rd. 466, Suite 204 Lady Lake, Fl 32159 Office (352)633-9707 Cell (803)465-1196 Fax (352)633-9183

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From: Troy Rendell [mailto:<u>trendell@uswatercorp.net]</u> Sent: Thursday, September 06, 2018 12:35 PM To: Dennis Muldoon; Sharon Purviance Subject: Fwd: Low Pressure Wednesday night

See below

------ Forwarded message ------From: **Mitzie Hodgson** <<u>snoozeandscootrvcampground@gmail.com</u>> Date: Thu, Sep 6, 2018, 10:07 AM Subject: Low Pressure Wednesday night To: Troy Rendell <<u>trendell@uswatercorp.net</u>>

Troy,

The water pressure was low last night, Wednesday, September 5th.

I called US Water at 7:58 p.m. to report it.

Any cause for the variation of pressure from one day to the next and/or from morning to evening?

Thank you,

Mitzie

Sent from Mail for Windows 10

From: <u>Troy Rendell</u> Sent: Wednesday, September 5, 2018 4:49 PM To: <u>Mitzie Hodgson</u> Subject: RE: Delivery Status Notification (Failure)

Good afternoon,

Dean no longer works for U.S. Water, and I'm very sad to say that Ron passed away three weeks ago.

I'll forward it to the Regional manager

From: Mitzie Hodgson [mailto:<u>snoozeandscootrvcampground@gmail.com]</u> Sent: Wednesday, September 5, 2018 4:49 PM To: Ron Derossett; Troy Rendell Subject: FW: Delivery Status Notification (Failure)

Ron and Troy,

The email to Dean failed.

Please advise,

Thank you,

Mitzie

Sent from Mail for Windows 10

From: <u>Mail Delivery Subsystem</u> Sent: Wednesday, September 5, 2018 4:46 PM To: <u>snoozeandscootrvcampground@gmail.com</u> Subject: Delivery Status Notification (Failure)

Error! Filename not specified.

Address not found

Your message wasn't delivered to <u>dcompeau@uswatercorp.net</u> because the address couldn't be found, or is unable to receive mail.

LEARN MORE

The response was:

The email account that you tried to reach does not exist. Please try double-checking the recipient's email address for typos or unnecessary spaces. Learn more at https://support.google.com/mail/?p=NoSuchUser v23-v6sor2273866uao.53 - gsmtp

From: Sent: To: Subject:

Mitzie Hodgson Wednesday, September 5, 2018 4:47 PM Troy Rendell; Ron Derossett; Dean Compeau Pressure

Troy, Ron and Dean,

I wanted to let you know I called US Water August 13th and August 29th regarding very low water pressure. August 30th, two technician's arrived. The water pressure gauge read 18 PSI.

We had yellow water August 20th.

I did not receive a notice last Wednesday (August 29th) regarding the every other week flush, if there was one.

Yesterday morning, September 4th, I barely had enough water pressure to dampen my wash cloth. Last night, September 4th, the water pressure was satisfactory. This morning, September 5th, the water pressure was satisfactory.

1

Whatever transpired during the of day of September 4th worked, increasing the water pressure.

Regards, Mitzie

Sent from Mail for Windows 10

From:	Troy Rendell
Sent:	Wednesday, July 11, 2018 1:06 PM
То:	'Ellen Plendl'
Subject:	RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA
Attachments:	Billing-History-Report_De La Cueva.pdf

Please accept this e-mail as The Woods Utility Company's Supplemental response to Request No. 1280903W.

Per your request, a service order was issued on issued and completed on June 25, 2018. Per the service order:

" Meter and ert checked good Bucket test accurate No leaks Left door tag for customer No phone number in work order Scanned read 22060 Physical read 0220600 Meter #56614087 Ert#26283964 Completed at 6/25/18 11:00am"

In addition, the utility attempted to contact the customer twice via her telephone number on file and was unable to leave a voice mail due to her mailbox not being set up to receive voice mails. However, I personally e-mailed Ms. De La Curva several times via electronic mail. I'll be forwarding these e-mails to you as part of this supplemental response. I've also attached her consumption history. This was previously sent as an attachment to her letter that was also supplied to the FPSC.

Let me know if you need anything further.

Thanks.

-----Original Message-----From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US] Sent: Wednesday, July 11, 2018 9:00 AM To: 'trendell@uswatercorp.net' Subject: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

NAME: URDUJA DE LA CUEVA			
CASE NO:	1280903W		
CALLER NAME:	DE LA CUEVA URDUJA		
COMPANY:	THE WOODS UTILITY COMPANY		
BUSINESS:			
CITY:	Webster		
ZIP:	33597-		
ADDRESS:	11587 CR675W		
TIME REC'D:	16:15		
DATE REC'D:	06/21/2018		
CONSUMER TELEPHONE:	(228)-238-9418		
CAN BE REACHED:	(228)-238-9418		
TIME SENT TO COMPANY:	09:00:27		
DATE SENT TO COMPANY:	07/11/2018		
HOW RECEIVED:	E-MAIL		
BILLING TYPE:	В		
ACCOUNT NO.:			
CATEGORY/INFRACTION CODE:			
ENTERED BY:	MEP		
ASSIGNED ANALYST:	ELLEN PLENDL		

DUE DATE: 07/13/2018 CLOSEOUT ANALYST: DATE CLOSED: 1 1 TIMELY/LATE: DISPUTED AMOUNT: \$0.00 NOTES: Received email as follows: From: Consumer Contact Sent: Thursday, June 21, 2018 2:14 PM To: Randy Roland Subject: FW: Inspector General Contact Form -----Original Message-----From: Office of the Inspector General Sent: Thursday, June 21, 2018 1:02 PM To: Consumer Contact Subject: FW: Inspector General Contact Form Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General. Let me know if you have any questions, and please provide this office a copy of any response. Thank you, Linda -----Original Message-----From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us] Sent: Wednesday, June 20, 2018 8:15 PM To: Office of the Inspector General Subject: Inspector General Contact Form First Name: URDUJA Last Name: DE LA CUEVA Email Address: urduja fl2016@yahoo.com Telephone: (228) 238-9418 PSC Previously contacted: NO Comment or complaint: I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE. 06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality. 1) Please indicate an action plan to address the water quality concern. 2) Please provide the most recent water quality report The Woods Utility Company provided to

3) Please provide a 24 month consumption and billing history.

DEP.

4) Please provide a field test of the meter serving the customer. Provide results.

2

5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to: E-MAIL: PSCREPLY@PSC.STATE.FL.US FAX: 850-413-7168 OR US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS 2540 Shumard Oak Boulevard Tallahassee, Fl 32399

Case taken by Ellen Plendl

06/21/2018 Sent acknowledgement letter as follows:

From: Randy Roland Sent: Thursday, June 21, 2018 4:38 PM To: 'urduja_fl2016@yahoo.com' Subject: Consumer Inquiry - The Woods Utility Company

Mr. Urduja De La Cueva urduja_fl2016@yahoo.com

RE: FPSC Inquiry 1280903W

Dear Mr. De La Cueva:

This is to acknowledge receipt of your E-mail to Inspector General Steven J. Stolting, Florida Public Service Commission (FPSC), regarding the Woods Utility Company . Given the nature of your concerns, Inspector Stolting feels it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to assist you.

We have filed an inquiry with the Woods Utility Company, and upon completion of the investigation, we will contact you. Please be advised that since this is a billing complaint, FPSC staff may request account information from you or the Woods Utility Company.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland Regulatory Program Administrator Florida Public Service Commission

06/21/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Thursday, June 21, 2018 6:27 PM To: Randy Roland Subject: Re: Consumer Inquiry - The Woods Utility Company

Thank you, I will be emailing copies of bills.

06/22/2018 - Company response received via Email. DScott.

06/22/2018 Received report via email. eplendl

06/22/2018 Reviewed report. The Woods Utility Company (The Woods) indicates that its most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. The company provided the most recent triennial test results taken in February 2018 which were submitted to the Florida Department of Environmental Protection. According to the company the results indicate that The Woods is below the maximum contaminant levelsfor all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

The company indicates that the raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total disso lved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection.

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels for Total Trihalomethanes and Haloacetic Acids. The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts. This water system has experienced exceedances of these disinfection byproducts dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant

byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) In sta llation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with Greensand Plus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and 6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the disinfection byproducts. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, th is sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPius is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the Florida Department of Environmental Protection to proceed with the water treatment plant modifications. Under the existing Florida Department of Environmental Protection Consent Order, The Woods has 365 days to complete the agreed upon plant modifications. Currently, The Woods is working on these modifications.

The woods completed a service order on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of the customer's home. The technician also inspected your water meter.

The company indicated that an account was established for the customer in April 2017. The customer's historical consumption indicates usage of less than 1,000 gallons per month. There were five months where the customer was billed for 1,000 gallons; five months billed consumption of zero (0); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at the customer's residence is low. The company previously issued adjustment to the customer's account in September 2017 for a leak, which the customer repaired.

In the past two months, the customer's consumption has increased. On July 2017, the company completed a service order and determined no leaks were found. A company technician examined the customer's water meter in June 2018, and determined there were no visual abnormalities found.

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by Florida Department of Environmental Protection. The company sent a notice to customers regarding an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-

5

controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

A letter was sent to the customer. eplendl

06/22/2018 Sent email to The Woods Utility Company as follows:

From: Ellen Plendl [mailto:EPlendl@PSC.STATE.FL.US]
Sent: Friday, June 22, 2018 1:39 PM
To: 'Troy Rendell'
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most
recent letter

Hello Troy:

Thank you for the report and consumption history.

Would you please contact with Mr. De La Cueva and offer a field test in his presence to determine if the meter is working appropriately given the last two months of high consumption compared to his historical consumption.

Please let me know.

Sincerely,

Ellen Plendl Regulatory Consultant Florida Public Service Commission Office of Consumer Assistance & Outreach 1-800-342-3552 (phone) 1-800-511-0809 (fax)

06/22/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Friday, June 22, 2018 1:43 PM
To: Ellen Plendl
Subject: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most
recent letter

Will do !!

Have a great weekend

06/22/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, June 22, 2018 8:54 PM To: Randy Roland Subject: 6-22-18 Re: Consumer Inquiry - The Woods Utility Company

Email I sent to US WATER OR WOOD UTILITY INC:

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you Urduja De La Cueva

07/11/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]
Sent: Tuesday, July 10, 2018 4:02 PM
To: Randy Roland
Subject: 7-10-18 Re: Consumer Inquiry - The Woods Utility Company

Good afternoon,

Please see attached check payment for water bill for March to April \$49.71 compare to water bill paid for May to June \$98.25 and \$Apr-May \$\$83.07.

Why is the change or difference too much. It is ALWAYS that I go to my house on CR675 SATURDAY MORNING FROM 7:00AM to 9:00AM then I go to my store at the corner of SR50 and US301 then back to this house at 2:00PM stay over night then at 9:00AM on SUNDAY I leave. I may or may not stop by this house on Monday between 12 noon - 1:PM then I leave.

Starting last weekend I used 2-buckets of water. I would like to try and keep on using 2-buckets of water each weekend or any time I go there.

I just cannot understand why and how I could use that much water and sewer.

Can you explain?

Ms. Urduja De La Cueva

07/12/2018 FAX TO CO. See customer's July 11, 2018 email above. Another report is due by July 13, 2018, with field test results after contact with the customer since June 22, 2018 request. eplendl

07/11/2018 Received email as follows:

From: Troy Rendell [mailto:trendell@uswatercorp.net]
Sent: Wednesday, July 11, 2018 8:27 AM
To: Ellen Plendl
Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Ellen,

I'm on vacation this week and may not be able to get a response in two days. I've e-mails back and forth with her a couple more times and her account has been reviewed with her in the past. I'll attempt to work on it some more while I'm away but just wanted to let you know..

Thanks.

07/12/2018 Sent email as follows:

From: Ellen Plendl Sent: Wednesday, July 11, 2018 8:53 AM To: 'Troy Rendell' Subject: RE: FL. PSC CATS NO: 1280903W URDUJA DE LA CUEVA

Hello Troy,

I understand you are out of the office.

I sent the original request back on June 22, 2018 and requested that utility staff contact the customer to offer and schedule a field test. You agreed in the attached reply. I surmised I was going to receive the next report including the field test results by the due date on the assigned inquiry, which was July 13, 2018.

Again the assigned due date was July 13, 2018. So with two days, the inquiry can still be timely. If you consider my request for the field test as a request for supplemental information, you would have had 7 business days from the request on June 22, and thus the next report is past due.

Please let me know the date I can expect the next report with the field test results, company contact with the customer, and latest consumption since the initial response.

Sincerely,

Ellen Plendl Regulatory Consultant Florida Public Service Commission Office of Consumer Assistance & Outreach 1-800-342-3552 (phone) 1-800-511-0809 (fax)

Request No. 1280903W Name DE LA CUEVA Consumer Information	, URDUJA MR. Business Name	
Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 06/21/2018 Time: 16:15
County: Sumter Phone: (228)-238-9418	Utility Information	Via: E-MAIL Prelim Type: IMPROPER BILLS
City/Zip:Webster / 33597- Account Number: Caller's Name: URDUJA DE LA CHEVA	Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1280903W	PO:RANDY ROLAND Disputed Amt: 0.00
Caller's Name: URDUJA DE LA CUEVA Mailing Address: 11587 CR675W	Response Needed From Company? y Date Due: 07/13/2018	Supmntl Rpt Req'd: / / Certified Letter Sent: / /
City/Zip:WEBSTER , FL 33597- Can Be Reached: (228)-238-9418 E-Tracking Number:	Interim Report Received: / / Reply Received: 06/22/2018 Reply Received Timely/Late: Informal Conf.: N	Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N

Received email as follows:

From: Consumer Contact Sent: Thursday, June 21, 2018 2:14 PM To: Randy Roland Subject: FW: Inspector General Contact Form

-----Original Message-----From: Office of the Inspector General Sent: Thursday, June 21, 2018 1:02 PM To: Consumer Contact Subject: FW: Inspector General Contact Form

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

PAGE NO: 1

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you, Linda

-----Original Message-----From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us] Sent: Wednesday, June 20, 2018 8:15 PM To: Office of the Inspector General Subject: Inspector General Contact Form

First Name: URDUJA Last Name: DE LA CUEVA Email Address: urduja fl2016@yahoo.com Telephone: (228) 238-9418 **PSC** Previously contacted: NO Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house vet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

1) Please indicate an action plan to address the water quality concern.

2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.

3) Please provide a 24 month consumption and billing history.

4) Please provide a field test of the meter serving the customer. Provide results.

5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Request No. 1280903W Name DE LA CUEVA , URDUJA MR.

PAGE NO: 2 Business Name

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_f12016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to: E-MAIL: PSCREPLY@PSC.STATE.FL.US FAX: 850-413-7168 OR US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS 2540 Shumard Oak Boulevard Tallahassee, Fl 32399

Case taken by Ellen Plendl

06/21/2018 Sent acknowledgement letter as follows:

From: Randy Roland Sent: Thursday, June 21, 2018 4:38 PM To: 'urduja_fl2016@yahoo.com' Subject: Consumer Inquiry - The Woods Utility Company

Mr. Urduja De La Cueva urduja_fl2016@yahoo.com

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

RE: FPSC Inquiry 1280903W

Dear Mr. De La Cueva:

This is to acknowledge receipt of your E-mail to Inspector General Steven J. Stolting, Florida Public Service Commission (FPSC), regarding the Woods Utility Company. Given the nature of your concerns, Inspector Stolting feels it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to assist you.

We have filed an inquiry with the Woods Utility Company, and upon completion of the investigation, we will contact you. Please be advised that since this is a billing complaint, FPSC staff may request account information from you or the Woods Utility Company.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland Regulatory Program Administrator Florida Public Service Commission

06/21/2018 Received email as follows:

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Thursday, June 21, 2018 6:27 PM To: Randy Roland Subject: Re: Consumer Inquiry - The Woods Utility Company

Name

Thank you, I will be emailing copies of bills.

06/22/2018 - Company response received via Email. DScott.

06/22/2018 Received report via email. eplendl

06/22/2018 Reviewed report. The Woods Utility Company (The Woods) indicates that its most recent 2017 Consumer Confidence Report (CCR) is available online at mywaterservice.com/thewoods2017. The company provided the most recent triennial test results taken in February 2018 which were submitted to the Florida Department of Environmental Protection. According to the company the results indicate that The Woods is below the maximum contaminant levelsfor all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

Business Name

DE LA CUEVA , URDUJA MR.

Request No. 1280903W

The company indicates that the raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total disso lved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system. The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection.

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The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedences.

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Request No. 1280903W

5

Name DE LA CUEVA , URDUJA MR.

Business Name

From: ELLEN PLENDI

Currently,

The Woods is working on these modifications.

The woods completed a service order on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of the customer's home. The technician also inspected your water meter.

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Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

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Have a great weekend

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IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING

Request No. 1280903W Name DE LA CUEVA, URDUJA MR. Business Name

MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

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Thank you Urduja De La Cueva

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I just cannot understand why and how I could use that much water and sewer.

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

Can you explain?

Ms. Urduja De La Cueva

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Ellen,

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Thanks.

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Hello Troy,

I understand you are out of the office.

I sent the original request back on June 22, 2018 and requested that utility staff contact the customer to offer and schedule a field test. You agreed in the attached reply. I surmised I was going to receive the next report including the field test results by the due date on the assigned inquiry, which was July 13, 2018.

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

Again the assigned due date was July 13, 2018. So with two days, the inquiry can still be timely. If you consider my request for the field test as a request for supplemental information, you would have had 7 business days from the request on June 22, and thus the next report is past due.

Please let me know the date I can expect the next report with the field test results, company contact with the customer, and latest consumption since the initial response.

Sincerely,

Ellen Plendl Regulatory Consultant Florida Public Service Commission Office of Consumer Assistance & Outreach 1-800-342-3552 (phone) 1-800-511-0809 (fax)

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

From: Sent: To: Subject: Dean Compeau Thursday, June 28, 2018 10:59 AM Troy Rendell Re: FW: Yellow water after scheduled flush.

All water was running clear after flushing was complete. I even gave the flush point at the Snooze & Scoot campground an extra long flush yesterday. It got flushed for a full hour just at that point alone.

On Thu, Jun 28, 2018, 7:49 AM Troy Rendell <<u>trendell@uswatercorp.net</u>> wrote:

Did this clear up after the flushing?

From: Mitzie Hodgson [mailto:<u>snoozeandscootrvcampground@gmail.com</u>] **Sent:** Wednesday, June 27, 2018 6:42 PM **To:** Troy Rendell; Ron Derossett; Dean Compeau **Subject:** Yellow water after scheduled flush.

Hello,

Scheduled flush today.

Now receiving yellow water in the tap.

Mitzie

Sent from Mail for Windows 10

From: Sent: To: Cc: Subject: Troy Rendell Thursday, June 28, 2018 11:21 AM 'Mitzie Hodgson' Ron Derossett; Dean Compeau RE: Yellow water after scheduled flush.

Good morning Mitzie,

The lines were flushed yesterday. He did an extra long – 1 hour – flushing just at the flushing point at the Snooze & Scoot point of connection prior to the master meter. The water entering the park was clear when flushing was complete. Again, it could be the RV parks' distribution lines within the park. You may want to consider a complete flushing of the park's internal lines. If you do, let us know in advance. We can read the meter before and after your flush and consider a water quality flushing credit so you won't be charged for the water used in flushing your lines. Unfortunately, The Woods Utility does not own anything past the master meter, so we can't go into the park and do the flushing ourselves – that would be something that the park would need to do on its own.

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Hello, Scheduled flush today. Now receiving yellow water in the tap. Mitzie

Sent from Mail for Windows 10

From:	Troy Rendell
Sent:	Tuesday, June 26, 2018 2:14 PM
To:	'URDUJA DE LA CUEVA'
Cc:	Evelyn Alicea; Rita Varona
Subject:	RE: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

You are only billed gallonage charges when the water meter actually registers 1,000 gallons. So if you use 10 - 999 gallons you aren't billed until the meter register actually rolls over to the 1,000 mark. If you use 100 gallons, it would take 10 months for the meter register to roll over to the next digit.

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Tuesday, June 26, 2018 11:16 AM To: Troy Rendell Subject: Re: RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

ok . I'll buy a 10-gallon bottle save water for 1-month. I buy my drinking and brushing teeth water. I'll use the 10-gallon just for washing hands and save used water to flash toilet (I do this now).

I stay in this house from 7:00AM-9:00AM on SATURDAYS, leave for store then come home 2:00PM stay until 8:00AM ON SUNDAY, leave at 8-8:30am for store from there I go home to Tampa.

I drive to Webster flea market MONDAY MORNING, may or may not stop by on CR675 W. I DO NOT DO ANY WASHING. .. When I stop I just want to see surroundings of my house.

EXCEPTION TO THE ABOVE WHEN I DO NOT HAVE ENOUGH SAVED WATER FROM RAIN FOR WATERING PLANTS ALTHOUGH WATERING IS ONLY WHEN DRY. .. FOR NOW I HAVE MUCH RAIN WATER SAVED AND OFTEN TIMES IT RAINS.

I have garden hose connected to outside faucets for emergency incase of fire or when there is drought, no rain.

\$53.48 + 10 GALLONS WATER = how much?

Thank you. Urduja De La Cueva

On Monday, June 25, 2018 08:51:31 AM, Troy Rendell <trendell@uswatercorp.net> wrote:

Good morning,

The water at The Woods is safe to drink, use for brushing teeth and cooking. It meets primary and secondary drinking standards.

As for usage – your residence utilizes very low consumption – typically around 1,000 gallons or less. There are two components to both the water and wastewater rates. Base facility charges are charged regardless of usage and gallonage charges based upon the water registered through the water meter. Since the last two months show increased consumption, we will be performing an on-site bucket field test. You may be present at this – as we have asked the technician to contact you directly.

Please understand that even with NO usage – your monthly bill for both water and wastewater under the current rates \$53.48. This is equal to the base facility charges for both water and wastewater with no usage. Below is a chart for 0 usage, 1,000 gallons, and 2,000 gallons usage:

XX7- 4		<u>0</u>	<u>0 Usage</u>		00 Usage	<u>2,000 Usage</u>			
<u>Water</u>			\$						
Base Charge Gallonage	\$	18.76		.76	\$	18.76	\$	18.76	
Charge	\$	6.46			\$	6.46	\$	12.92	
(0 - 6,00 gal)			\$	18.76	\$	25.22	\$	31.68	
Total									
<u>Water</u>									
			\$						
Base Charge	\$	34.72		.72	\$	34.72	\$	34.72	
Gallonage			\$	-					
Charge	\$	8.94			\$	8.94	\$	17.88	
Total			\$	34.72	\$	43.66	\$	52.60	
Total Bill			\$	53.48	\$	68.88	\$	84.28	

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, June 22, 2018 8:57 PM To: Troy Rendell Subject: Re: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

IN OTHER WORDS, I USE WATER ONLY FOR WASHING PLATES AND HANDS ...

NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

I ARRIVE AT CR675 ON SATURDAY 7:00AM TILL SUNDAY NOON THEN I GO HOME TO TAMPA THEN BACK ON MONDAY 12NOON AND LEAVE FOR CR675 AT 2PM...

THE WATER SOMETIMES SMELLS, YELLOWISH AND SOMETIMES TASTE BITTER.

I SOMETIMES USE WATER TO WATER MY PLANTS WHEN I COULD NOT GATHER ENOUGH WATER FROM RAIN FALLING FROM MY ROOF.

I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you

Urduja De La Cueva

On Friday, June 22, 2018 01:33:12 PM, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon Ms. De La Cueva,

Please find attached The Woods Utility Company's response to FPSC Request 1280903W and your most recent letter. We will also send this via USPS.

If you have any questions, please let me know.

Troy Rendell

U.S. Water Services Corporation

3



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

From:Troy RendellSent:Monday, June 25, 2018 8:51 AMTo:'URDUJA DE LA CUEVA'Cc:Rita Varona; Evelyn AliceaSubject:RE: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

Good morning,

The water at The Woods is safe to drink, use for brushing teeth and cooking. It meets primary and secondary drinking standards.

As for usage – your residence utilizes very low consumption – typically around 1,000 gallons or less. There are two components to both the water and wastewater rates. Base facility charges are charged regardless of usage and gallonage charges based upon the water registered through the water meter. Since the last two months show increased consumption, we will be performing an on-site bucket field test. You may be present at this – as we have asked the technician to contact you directly.

Please understand that even with NO usage – your monthly bill for both water and wastewater under the current rates \$53.48. This is equal to the base facility charges for both water and wastewater with no usage. Below is a chart for 0 usage, 1,000 gallons, and 2,000 gallons usage:

		<u>0</u>	Usage	<u>1,000 Usage</u>		<u>2,0</u>) <u>00 Usage</u>
<u>Water</u>							
Base Charge	\$ 18.76	\$	18.76	\$	18.76	\$	18.76
Gallonage		\$	-				
Charge	\$ 6.46			\$	6.46	\$	12.92
(0 - 6,00 gal)		\$	18.76	\$	25.22	\$	31.68
Total							
<u>Water</u>							
Base Charge	\$ 34.72	\$	34.72	\$	34.72	\$	34.72
Gallonage		\$	-				
Charge	\$ 8.94			\$	8.94	\$	17.88
Total		\$	34.72	\$	43.66	\$	52.60
Total Bill		\$	53.48	\$	68.88	\$	84.28

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com]

Sent: Friday, June 22, 2018 8:57 PM

To: Troy Rendell

Subject: Re: The Woods Utility Company - Response to FPSC Request 1280903W and your most recent letter

My complaint which I have written US Water or WOOD water inc., which was ignored was and is:

I CANNOT DRINK THE WATER, I CANNOT USE WATER FOR BRUSHING MY TEETH, I CANNOT USE WATER FOR COOKING,

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NOT EVEN TO TAKE SHOWER, I WAIT TILL I GET HOME TO TAMPA, I DO NOT WASH CLOTHES, I DO NOT USE DISH WASHING MACHINE.

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I cannot understand that despite of NOT using too much water my water bill is very high, although there is ONE TIME that my bill was less than or about \$50, why can't this be the same throughout.

Thank you Urduja De La Cueva

On Friday, June 22, 2018 01:33:12 PM, Troy Rendell < trendell@uswatercorp.net > wrote:

Good afternoon Ms. De La Cueva,

Please find attached The Woods Utility Company's response to FPSC Request 1280903W and your most recent letter. We will also send this via USPS.

If you have any questions, please let me know.

Troy Rendell

U.S. Water Services Corporation



4939 Cross Bayou Boulevard

New Port Richey, FL 34652

(Office) 727-848-8292 x245

(Fax) 727-848-7701

(E-Mail) trendell@uswatercorp.net

THE WOODS UTILITY COMPANY

June 22, 2018

Urduja De La Cueva P.O. Box 9352 Tampa, FL 33674

RE: FPSC Request No. 1280903W 11587 CR 675W, Webster, FL Account 5480045

Dear Ms. De La Cueva,

I'm writing you concerning the Florida Public Service Commission (FPSC) Request No. 1280903W, as well as your letter (comments) received on June 11, 2018 (dated 5/25/18) concerning the most recent index increase.

In your request, you expressed concerns over the water quality at The Woods Utility Company (The Woods), as well as the water usage at your residence. I'll address each concern separately.

Water Quality

In reviewing your previous historical contacts with The Woods, we find no indication of complaints concerning water quality issues with the exception of your most recent letter dated May 25, 2018, which was received on June 11, 2018. All previous contacts with The Woods, including your past correspondences all were concerning your previous bills and billed consumption. However, as addressed in this letter The Woods has responded to your most recent concerns. The most recent 2017 Consumer Confidence Report (CCR) is available online at <u>mywaterservice.com/thewoods2017</u>. Also, at the request of the FPSC, attached is the most recent triennial test results taken in February 2018 which were submitted to the FDEP. These results show that The Woods is below the maximum contaminant levels (MCLs) for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron

4939 Cross Bayou Boulevard ~ New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701 Page 2 of 4 Ms. De La Cueva June 22, 2018

build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). This water system has experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and

6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically Page 3 of 4 Ms. De La Cueva June 22, 2018

designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods has 365 days to complete the agreed upon plant modifications. Currently, The Woods is working on these modifications.

In response to your most recent letter, a service order was completed on June 13, 2018 where The Woods had a service technician perform an on-site flushing of the water main in front of your house. The technician also inspected your water meter.

Water Consumption

From our records, you recently moved in on April 11, 2017. Based upon your historical consumption report (attached), your average usage is less than 1,000 a month. There were five months where you were billed for 1,000 gallons; five months billed consumption of zero (0); one month billed consumption of 2,000 gallons; and two months billed consumption of 3,000 gallons. The usage at this residence is very low. You have previously worked with our Customer Service Supervisor on your concerns and also received adjustments back in September 2017 for a leak which you had repaired. It has previously been discussed and explained to you that your average consumption is low. However, I do see where your consumption has increased in the past two months. A service order was completed in July 2017 and your meter was found to be operating correctly and no leaks were found at that time. Also, as previously reference another service order was recently completed on June 13, 2018 where the technician examined your water meter. The meter was found to be operating properly.

Recent Notice of Increase

The recent notice of a rate increase has nothing to do with the modification of the new treatment system required by FDEP. The notice was for an annual price index increase. Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs,

The Woods will be filing a rate case with the FPSC in the near future for recovery of both the cost of the required water treatment system. It is unclear at this time as to the timing of this future rate case.

Page 4 of 4 Ms. De La Cueva June 22, 2018

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely,

Troy Rendell Vice President Investor Owned Utilities /// For The Woods Utility Company

Cc: Ellen Plendl, Florida Public Service Commission

EM INFORMATION (to be completed by sampler - please type or print legibly)
EM INFORMATION (to be completed by sampler – please type or print legibly

System Name: The Woods Subdivision		PWS I.D. #: 6600347
System Type (check one): Community	Nontransient Noncommunity	Transient Noncommunity
Address: US Hwy 301 & CR 677		
City: St. Catherine	ZIP Code: 33	3597
Phone # <u>866-753-8292</u> Fax #: <u>727-849</u>	4219E-Mail Address: mrotteveel@L	Iswatercorp.net
SAMPLE INFORMATION (to be completed by sa	ampler)	
Sample Number: <u>A 1 50/16 100 1</u>	Sample Date: 02 08 18	Sample Time:O40AM PM (Circle One)
Sample Location (be specific) : <u>POE</u>		Location Code:
Disinfectant Residual (Required when reporting result	ts for trihalomethanes and hatoacetic acids): 1.6 mg	
Sample Type (Check Only One)	Reason(s) for San	nple (Check all that apply)
	Routine Compliance with 62-550	Replacement (of Invalidated Sample)
Entry Point (to Distribution)	Confirmation of MCL Exceedance	Special (not for compliance with 62-550)
\Box Plant Tap (not for compliance with 62-550)	Composite of Multiple Sites**	Clearance (permitting)
Raw (at well or intake)	Other:	
Max Residence Time	Sampling Procedure Used or Other Com	ments:
Ave Residence Time		
Near First Customer	riennials	,
	See 62-550.500(6) for requirements and restr And 52-550.512(3) for nitrate or nitrite exceed	ances. "See 62-550 550(4) for requirements and ances. attach a results page for each site.
	SAMPLER CERTIFICATION	Ň
1. LUCAS Link (Print Name)	,Operator	Title) , do HEREBY CERTIFY
that the above public water system and sample collect	•	
Signature:	Date:	02/08/18
Certified Operator #: CT368 Phone #: 866-	753-8292 Samp	ler's Fax #:727-849-4219
Sampler's E-mail: MRotteveel@USWaterCorp.Net		

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)
Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018
ATTACH CURRENT DOH ANALYTE
Address: 380 North Lake Blvd., Suite 1048Altamonte Payments: P.O. Box Phone #: (407)937-1594
Were any analyses subcontracted? X Yes No If yes, please provide DOH certification numbers: E82001, E82535, E82574, E84589
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED
ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 02/08/2018
PWS ID (From Page 1): 6600347 Sample Number (From Page 1): A1801161001 Lab Assigned Report # or Job A1801161
Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):
Inorganics Synthetic Organics Volatile Organics Disinfection Byproducts Radionuclides Secondaries X All Except Asbestos All 30 X All 21 Trihalomethanes Single Sample X All 14 Partial All Except Dioxin Partial Haloacetic Acids Otrily Composite** Partial Nitrate Partial Dioxin Only Bromate Partial Partial
LAB CERTIFICATION
I, Brandon O'Hara , Client Services Manager , do HEREBY CERTIFY
(Print Name) (Print Title)
that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference
Signature: Brandon O'Hava Date: 02/22/2018
* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services. ** Please provide radiological sample dates & locations for each quarter.
CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)
COMPLIANCE DETERMINATION (to be completed by DEP or DOH – attach notes as necessary)
Sample Collection & Analysis Satisfactory: 🔄 Yes 📄 No 🛛 Replacement Sample or Report Requested: 🛄 Yes 🔄 No (circle or highlight group(s) above)
Person Notified: Date Notified: DEP/DOH Reviewing Official:
Reporting Format 62-550.730 Effective January 1995, Revised February 2010 Page 2 of 5

Page 2 of 5

INORGANIC CONTAMINANTS

62-550.310(1)

Report Number / Job ID: A1801161001

52-550.310	· /			-		PWS II) (From Page	1):66003	347		
Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certificatio	
1040	Nitrate	10	mg/L	0.15	1	EPA 300.0	0.051	02/09/2018	20:29	E53076	
1041	Nitrite	1	mg/L	0.053	U	EPA 300.0	0.053	02/09/2018	20:29	E53076	
1005	Arsenic	0.010	mg/L	0.00020	1	EPA 200.8	0.000077			E82574	
1010	Barium	2	mg/L	0.0084		EPA 200.7	0.00083	02/21/2018	14:36	E82574	
1015	Cadmium	0:005	mg/L	0.000064	U	EPA 200.8	0.000064	02/21/2018	14:57	E82574	
1020	Chromium	0.1	mg/L	0.0016	U .	EPA 200.7	0.0016	02/21/2018	14:36	E82574 E84589 E53076	
1024	Cyanide	0.2	mg/L	0:0048	U	SM 4500-CN-E	0.0048	02/12/2018	11:10		
1025	Fluoride	4.0	mg/L	0.19	1	EPA 300.0	0.075	02/09/2018	20:29		
1030	Lead	0.015	mg/L	0.00024	U	EPA 200.8	0.00024	.00024 02/21/2018		E82574	
1035	Мегсигу	0.002	mg/L	0.000050	υ	EPA 245.1	0.000050	02/13/2018	08:20	E84589	
1036	Nickel	0.1	∍mg/L	0.0060	U	EPA 200.7	0.0060	02/21/2018	14:36	E82574	
1045	Selenium	0.05	mg/L	0.00058	U	EPA 200.8	0:00058	02/21/2018	14:57	E82574	
1052	Sodium	160	mg/L	17		EPA 200.7	0.34	02/21/2018	14:36	E82574	
1074	Antimony	0.006	mg/L	0.00011	IJ	EPA 200.8	0.00011	02/21/2018	14:57	E82574	
1075	Beryllium	0.004	mg/L	0.00040	U	EPA:200.7	0.00040	02/21/2018	14:36	E82574	
1085	Thallium	0.002	mġ/L	0.000057	U	EPA 200.8	0.000057	02/21/2018	14:57	E82574	

Reporting Format 62-550 730 Effective January 1995, Revised February 2010

Page 3 of 5

"Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160. Table 1. Results qualified with A. F. H. N. O. T. Z. ?, *, are unacceptable for compliance with 62-550. Results qualified with a J. Q. R. or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period

SECON 62-550.32	DARY CONTAMINANTS											
					Р	WS ID (From F	Page 1):	6600347	•			
Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab Analysis MDL Date		Analysis Time	DOH Lab Certification #		
1002	Aluminum	0.2	mg/L	0.028	U	EPA 200.7	0.028	02/21/2018	14:36	E82574		
1017	Chloride	250	mg/L.	29		EPA 300.0	0.78	02/09/2018	20:29	E53076		
⁻ 1022	Copper	1	mg/L	0:0053	1	EPA 200.7	0.0032	02/21/2018	14:36	E82574		
1025	Fluoride	2.0	mig/L	0.19	I.	EPA 300.0	0.075	02/09/2018	20:29	E53076		
1028	Iron	0.3	mg/L	0.10	U	EPA 200.7	0.10	02/21/2018	14:36	E82574		
1032	Manganese	0.05	mg/L	0.0019	U	EPA.200.7	0.0019	02/21/2018	14:36	E82574		
1050	Silver	0.1	mg/L	0.00010	U	EPA 200.8	0.00010	02/21/2018	14:57	E82574		
1055	Sulfate	250	mg/L	3.1	. 1	EPA 300.0	0.52	02/09/2018	20:29	E53076		
1095	Zinc	5	mg/L	0.033	U	EPA 200.7	0.033	02/21/2018	14:36	E82574		
1905	Color	15	PCU	5.0		SM 2120 B	5.0	02/09/2018	08:25	E53076		
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/08/2018	16:25	E53076		
1925	рН	6.5 - 8.5	SU	7.69	Q	SM 4500H+B		02/08/2018	12:10	E53076		
1930	Total Dissolved Solids	500	mg/L	330		SM 2540 C	10	02/14/2018	09:42	E53076		
2905	Foaming Agents	0.5	mg/L	0.090	l	SM 5540 C	0.040	02/09/2018	10:15	E82001		

Reporting Format 52-550.730 Effective January 1995. Revised February 2010

Page 4 of 5

Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160: Table 1 Results qualified with A, F, H, N, O, T, Z, P, T, are unacceptable for compliance with 62-550. Results qualified with a J, O, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

VOLATILE ORGANICS 62-550.310(4)(a)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): _____6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2380	cis-1,2-Dichloroethylene	70	ug/L	0.32	U	EPA 524.2	0.32	0.5	02/10/2018	03:23	E82535
2955	Xylenes (total)	10,000	ug/L	0.28	IJ	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2964	Dichloromethane	5	ug/L	0,44	υ	EPA 524.2	0.44	0.5	02/10/2018	03:23	E82535
2968	o-Dichlorobenzene	600	ug/L	0.46	U	EPA 524.2	0.46	0.5	02/10/2018	03:23	E82535
2969	para-Dichlorobenzene	75	vg/L	0.26	U.	EPA 524.2	0,26	0.5	02/10/2018	03:23	E82535
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	02/10/2018	03:23	E82535
2977	1,1-Dichloroethylene	7	ug/L	0.18	U	EPA 524.2	0.18	0.5	02/10/2018	03:23	E82535
2979	trans-1,2-Dichloroethylene	100	ug/L	0.28	Ú	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2980	1,2-Dichloroethane	.3	ug/L	0.36	U	EPA 524.2	0.36	0.5	02/10/2018	03:23	E82535
2981	1,1,1-Trichloroethane	200	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535
2982	Carbon tetrachloride	3	ug/L	0.23	U	EPA 524.2	0.23	0.5	02/10/2018	03:23	E82535
2983	1,2-Dichloropropane	5	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2984	Trichloroethylene	3	ug/L	0.28	U	EPA 524.2	0.28	0:5	02/10/2018	03:23	E82535
2985	1,1,2-Trichloroethane	5	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2987	Tetrachloroethylene	3.	ug/L	0.24	U	EPA 524.2	0.24	0.5	02/10/2018	03:23	E82535
2989	Chlorobenzene	100	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2990	Benzene	1	ug/L	0.17	υ	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2991	Toluene	1,000	ug/L	0.22	U	EPA 524.2	0.22	0.5	02/10/2018	03:23	E82535
2992	Ethylbenzene	7.00	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2996	Styrene	100	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535

NOTE: Results indicating non-detection with a reported lab MDL > .5 µg/L will not be accepted for compliance.

Reporting Format 62-550.730

Effective January 1995, Revised February 2010

Page 5 of 5

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160. Table 1. Results qualified with A, F, H, N, O, T, Z, P, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.



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Advanced Environmental Laboratories, Inc.

Altamonte Springs: 380 Northlake Blvd . Suite 1048 - Altamonte Springs, FL 32701 - 407,937,1594 - Fax 407,937,1597 Gainesville: 4985 SW 41st Blvd. - Gainesville, FL 32608 - 352,377,2349 - Fax 352,395 6639 凶

Jacksonville: 6681 Southpoint Pkwy • Jacksonville. FL 32216 • 904.363,9350 • Fax 904.363,9354 Miramar: 10200 USA Today Way - Miramar, FL 33025 + 954.889.2288 - Fax 954.889.2281

Tallahassee: 2639 North Monroe Street. Suite D · Tallahassee. FL 32303 - 850.219.6274 · Fax 850.219.6275 Tampa: 9610 Process Pain Ave - Tampa St. 02040 - 140 000 0000

Tarrepla: 30101 miles	SS FAILLAVE.	iampa, ri, j	3619 613	.630.9676	-Fax 813.6"	30 4327

Client Name:	US Water Services	Project Nar	ne: The W	oods Sub	division		<u>ت</u> ه ي											······
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FAX:	727-849-4219	Special Ins	tructions					anic	ř.									ž
Contact:	Melisa Rotteveel	Cla-					ВЩ	- Big	nts									1 9
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Name URDUJA DE LA CUEVA Account# 54800045 Service Type Water at Service Location 11587 COUNTY ROAD 675 W From: 06/01/2014 To: 06/22/2018

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Bill Date 05/17/2017 06/16/2017 07/17/2017 09/18/2017 10/16/2017 12/15/2017 12/15/2017 01/19/2018 02/16/2018 03/16/2018 04/16/2018 05/14/2018	Bill Days 24 33 36 25 32 27 33 30 32 30 29 29 31 31	Consumption 1.0000 1.0000 0.0000 0.0000 3.0000 1.0000 0.0000 0.0000 0.0000 1.0000 0.0000 2.0000 3.0000 3.0000	Total Charges 20.97 24.87 18.50 18.50 18.50 37.61 24.87 24.87 18.50 18.50 24.87 18.50 24.87 18.50 31.24 37.61
Totals	422	13.0000	337.91
Averages		0.9286	24.14

Act. 54800045

Request No. 1280903W Name DE LA CUEVA, URDUJA MR. Business Name				
Consumer Information Name: URDUJA DE LA CUEVA Business Name: Svc Address: 11587 CR675W	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: ELLEN PLENDL Entered By: MEP Date: 06/21/2018 Time: 16:15		
County: SumterPhone: (228)-238-9418City/Zip:Webster/ 33597-Account Number: Caller's Name: URDUJADE LA CUEVAMailing Address: 11587CR675W	Utility Information Company: THE WOODS UTILITY COMPANY Attn. Troy Rendell1280903W Response Needed From Company? Y Date Due: 07/13/2018	Via: E-MAIL Prelim Type: IMPROPER BILLS PO:RANDY ROLAND Disputed Amt: 0.00 Supmntl Rpt Req'd: / / Certified Letter Sent: / /		
City/Zip: WEBSTER , FL 33597- Can Be Reached: (228)-238-9418 E-Tracking Number:	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N		

Received email as follows:

From: Consumer Contact Sent: Thursday, June 21, 2018 2:14 PM To: Randy Roland Subject: FW: Inspector General Contact Form

-----Original Message-----From: Office of the Inspector General Sent: Thursday, June 21, 2018 1:02 PM To: Consumer Contact Subject: FW: Inspector General Contact Form

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

PAGE NO: 1

Would you please handle this complaint as you deem appropriate. In any response to Mr. De La Cueva please note that you are addressing his complaint to the Commission's Inspector General.

Let me know if you have any questions, and please provide this office a copy of any response.

Thank you, Linda

----Original Message-----From: noReplyOIG@psc.state.fl.us [mailto:noReplyOIG@psc.state.fl.us] Sent: Wednesday, June 20, 2018 8:15 PM To: Office of the Inspector General Subject: Inspector General Contact Form

First Name: URDUJA Last Name: DE LA CUEVA Email Address: urduja_fl2016@yahoo.com Telephone: (228) 238-9418 PSC Previously contacted: NO Comment or complaint:

I wrote THE WOODS UTILITY CO. many times that water at 11587 CR675W WEBSTER FL 33597 SMELLS, sometimes yellowish and bad taste. I DO NOT DRINK, NOT COOK, NOT BRUSH with this water, I use for washing only 3 DAYS, SATURDAY SUNDAY AND MONDAY when I stay in this house yet my BILLS TOO HIGH PLEASE INVESTIGATE.

06/21/2018 FAX TO CO. See above concerns from the customer regarding high bill and water quality.

1) Please indicate an action plan to address the water quality concern.

2) Please provide the most recent water quality report The Woods Utility Company provided to DEP.

3) Please provide a 24 month consumption and billing history.

4) Please provide a field test of the meter serving the customer. Provide results.

5) Please check for leaks at the meter and determine if there are any leaks on the customer's side of the meter.

Request No. 1280903W

Name DE LA CUEVA , URDUJA MR.

Business Name

Please investigate this matter, contact the customer and provide me with a detailed written report by the date below.

Note Customer contact is Mr. Urduja De La Cueva at urduja_fl2016@yahoo.com or at (228) 238-9418.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints:

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Send Written Response to:

E-MAIL: PSCREPLY@PSC.STATE.FL.US FAX: 850-413-7168 OR US MAIL: FPSC-DIVISION OF CONSUMER AFFAIRS 2540 Shumard Oak Boulevard Tallahassee, Fl 32399

Case taken by Ellen Plendl

URDUJA DE LA CUEVA. 11587 CR 675W (228) 238 - 9418

NOTICE TO CUSTOMERS OF THE WOODS UTILITY COMPANY

Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures, such as chemicals, and other general operation and maintenance costs.

On April 12, 2018, The Woods Utility Company filed its Notice of Intention with the Florida Public Service Commission to increase its water rates in Sumter County pursuant to this Statute. The filing is subject to review by the Commission staff for accuracy and completeness. Water rates will increase by approximately 1.43% and wastewater rates will increase by 1.48%.

These rates should be reflected on your bill for service rendered on and after lune 13, 2018.

If you should have any questions, you may call the utility at 888-228-2134. Please be sure to have your account number handy for quick reference.

5/25/18 I HAVE COMPLAINED ABOUT THE WLOR AND TASTE 512, OF THE WAter AND NEVER RECEIVED My Reply. I SAVED SAMPLES OF WATER TAKEN FROM MY FAUCETS At 11587 CE 675 W, NEWSSTER TI-33597 BUTTLES. SAVOD them IN Empties Distilled WATERA I USE Distilled and PURITIED WHERE TO cook MY TOUD, BRUSH My treth and for DRINKING. 2 STAY IN MY HUUSE ON WELKENDS ONLY, WATUR MY PLANTS WITH- INDIA WATER, THERE ARE NO other accupants. I CANNOT UNDERSTAND WHY I ARE THESE CUNCERENS INCLUDED IN THE ABOVE Am CHUNZGED too HIGH. REVIEW? + tromk you . Uncluja dela Cuerte

July 24, 2017

Dear Sir,

I am writing you this because I cannot understand why I pay so much for water and sewer:

- 1. I live alone.
- 2. On Saturday at 7:30AM, I arrive at 11587 CR 675 W Webster, FI. 33597-7613, wash my hands over a bucket to catch the water and SAVE USED WATER for flashing my toilet.
- 3. I have breakfast and drink BOTTLED WATER.
- Between 9:00-10:00AM, I go to my store in an IN-DOOR flea market at the corner of 50 and US301 and I go back to my house on CR 675W at 2:30PM. I WASH MY HANDS and again over a bucket that saves the used water.
- 5. I collect the saved water in a bigger bucket near my toilet. I do not flash my toilet all the time, only when necessary.
- 6. I do not take showers while in my house at CR 675W. I use RUBBING ALCOHOL AND BABY WIPES.
- 7. I do not cook. Although there are appliances, I do not use any of them, even the ICE MAKER in my refrigerator is OFF. I bring cooked food and I use microwave to heat them.
- 8. I use DISPOSABLE FORK, SPOON, PLATES, ETC... When there are non-disposable items used, I bring them back with me to my house in TAMPA, when I leave on Sunday at noon and that is also when I flash my tollet with the water saved in a bigger bucket.
- 9. I go back to my house at CR 675W on Monday at 7:30AM. I feed my ducks and give them drink from the RAIN WATER SAVED IN BIG BUCKETS AROUND MY HOUSE. I also use this rain water to water my plants when they are dry. I have garden hoses but they are only for emergency. Then I leave for Webster Flea Market and stay there until noon and from there I go to my store until 2:30PM. I might go back to my house on CR 675 W to check on my ducks or I go home to Tampa.

The total water used on a weekend should be only about 1 or 2 gallons. And the sewer not much either. I thought of making a study on this.

- 1. Starting Sunday, 7-23-17 before leaving CR 675 W, I shut the water pipe and the meter stopped running. Then I was sure that there is no leakage in my water pipe.
- 2. Yesterday, Monday I bought 2-Home Depot 5-gallon buckets. I filled them. One for my bathroom and the other for my kitchen. That is a total of 10-gallons of water. Then I shut off the water pipe and will stay shut until the 10-gallons of water runs out.
- If I used only 10-gallons of water in 1-month how much will that cost me? The sewer should not be much used too, because I do my "business" before and after" staying at CR 675 W. And there are no other people living or staying in my house at CR 675W.

You may investigate all the above. Whatever you will do for this matter will be highly appreciated. Thank you.

Sincerely,

ia dela Curo

Urduja S. De La Cueva

September 12, 2017

Dear Ms. De La Cueva;

I am sending you this email in regards to a recent inquiry you made regarding your water service at the above location. In an effort to help explain your charges I have attached a breakdown of the billing rendered to date. You current balance due is \$0.00.

Basically each month your bills consist of what is known as a base fee. Base fees cover your system's fixed costs. These are costs the utility incurs even when customers are not using water and are used to assist with maintaining the utility infrastructure. A simple way of looking at this cost is looking at a similar situation – if you are paying a monthly lease or car payment and you go on vacation for 6 months – you still have to pay the lease or car payment.

You actual water usage ranges from 0-1 tgals per month which is normally 1-2 tgals for a single customer.

I hope this helps to understand your monthly charges. Should you have any further questions please do not hesitate to contact me as I will be happy to answer and other questions you may have.

Sincerely,

Rita Varona Billing Supervisor U.S. Water Services Corporation 727-835-0805 4939 Cross Bayou Blvd New Port Richey, Florida 34652 rvarona@uswatercorp.net



www.uswatercorp.com

From:
Sent:
To:
Subject:

Rita Varona Tuesday, June 12, 2018 10:32 AM Troy Rendell Fwd: UPDATED 10-10-17 : THE WOODS UTILITY

------ Forwarded message ------From: URDUJA DE LA CUEVA <<u>urduja_fl2016@yahoo.com</u>> Date: Tue, Oct 10, 2017 at 5:57 PM Subject: UPDATED 10-10-17 : THE WOODS UTILITY To: Linda Johnson <<u>linda.johnson@opus21ms.com</u>>, Rita Varona <<u>rvarona@uswatercorp.net</u>>

I was told that the water pipeline and sewer are all owned by THE WOODS UTILITY and that I am paying the use of these. After hurricane Irma the main pipeline had leakage and was leaking water flooding my yard and my neighbor's yard. I hired plumber to repair the leak and showed me a portion of water pipeline that was busted and had to replace it. The repair cost me \$140. I am afraid that I might be charged of the several gallons of water that flowed from the busted water pipeline. I suggest that the water meter be actually read for my next water bill. The actual reading AFTER the busted water pipeline will surely be very much more than my last actual meter reading which was BEFORE the busted water pipe line. Please make note of this, verify, investigate and or compare.

I mailed payment as soon as I received amount to pay. I am never late with my payments. It is the bills that I do not receive until I ask for them. The worst and biggest penalty was on the first bill despite of my searching where and to whom to pay my utility bills. I had to search and have written and emailed to all offices in Webster that has WATER on their office names but never got an answer not even from the previous owner, she told me that the house was vacant and did not pay utility bills.

After paying the first bill and the penalty, I received my 2nd utility bill and mailed payment at the post office, the same day and asked them to stamp it on that day. I'll do the same whenever I'll receive my utility bills. When do I receive my utility bills? I have no problem with SECO, they send me my bill and I pay SECO as soon as I receive my SECO bill.

To facilitate delivery of my bills please mail my bills to my mailing address:

P.O. BOX 9352, TAMPA FL 33674 or please email me type amount on the email not attached because sometimes I don't have the software needed to read the attachment.

Thank you.

Urduja S. De La Cueva

To: URDUJA DE LA CUEVA <<u>urduja_fl2016@yahoo.com</u>> **Sent:** Monday, October 9, 2017 10:38:36 AM **Subject:** RE: RE: THE WOODS UTILITY

All late fees have been removed as a one time courtesy. Your balance due is \$43.93 which was due 10/08/2017. Please remit to US Water at P.O. Box 151245,

Cape Coral, Florida 33915. All future bills will be mailed to PO Box 9352, Tampa, FL 33674.

Thank you

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Friday, October 06, 2017 5:42 PM To: Linda Johnson <<u>linda.johnson@opus21ms.com</u>> Subject: Re: RE: THE WOODS UTILITY

Dear Ms. Linda Johnson,

I did not enroll in the email billing and I have NOT RECEIVED ANY BILL VIA EMAIL, SPAM OR TRASH.

I am truly scared that USW will charge me again penalty for late payment, just like on the first bill. Although I search for USW address, and did not find until I received USW first bill, I was penalized for late payment. Please forward my letters to their office. I want to pay my utility bills on time and in full.

I pay my bills as soon as I receive them, such as SECO and you can ask them.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:49:15 AM, Linda Johnson < linda.johnson@opus21ms.com > wrote:

Hello Urduja,

You are enrolled in email billing. Please check your email for your USW bills. If they are not in your regular email, please check your Spam folder. The

statements will come from Update@Opus21ms.com.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Wednesday, October 04, 2017 9:10 PM To: update update <<u>update@opus21ms.com</u>>; Linda Johnson <<u>linda.johnson@opus21ms.com</u>> Subject: THE WOODS UTILITY

Good evening,

I'm very worried that I have not received my water bill.

I'm afraid that THE WOODS UTILITY INC., will charge me penalty for LATE PAYMENT like the FIRST BILL I RECEIVED, although that was the FIRST AND ONLY BILL I RECEIVED THAT TIME, I was PENALIZED for LATE PAYMENT.

Before I received the 1st bill, I search for the address of where to pay my water and sewer or utility bill. I wrote Webster City Hall, and every office in Webster that has WATER in the name of the office, but not one of them wrote me back for the address. The seller or previous owner of the house told me that her house was vacant and did not pay utility bills. Despite of my eagerness to pay my utility bills on time and in full, I was penalized.

I hope that THE WOODS UTILITY INC., WILL NOT PENALIZE ME FOR LATE PAYMENT because I want to pay my water and sewer or UTILITY bill on time and in full but I have NOT RECEIVED ANY BILL FROM THE WOODS UTILITY INC. until now, 10-4-2017 and this is my 2nd letter about this. My 1st letter asking for my water bill was mailed last month, until today I have not received any reply. If I will be charge penalty for late payment, I will file complaint against THE WOODS UTILITY INC.. I have proof asking for my water and sewer or utility bill, in fact I should not be asking, my utility bills should be mailed to me every month.

And to facilitate delivery of my bills I gave my mailing address:

MS. URDUJA S. DE LA CUEVA, P.O. BOX 9352, TAMPA, FL. 33674

Thank you.

Urduja S. De La Cueva

From:	Rita Varo
Sent:	Tuesday,
To:	Troy Ren
Subject:	Fwd: 12-
Attachments:	SECO PA
	Fwd: 12-

Rita Varona Fuesday, June 12, 2018 10:32 AM Froy Rendell Fwd: 12-18-17 : THE WOODS UTILITY SECO PAYMENT-12-18-17.pdf

------ Forwarded message ------From: URDUJA DE LA CUEVA <<u>urduja_fl2016@yahoo.com</u>> Date: Mon, Dec 18, 2017 at 11:35 PM Subject: 12-18-17 : THE WOODS UTILITY To: Rita Varona <<u>rvarona@uswatercorp.net</u>>, Linda Johnson <<u>linda.johnson@opus21ms.com</u>>

Good evening,

I'm sending you this because I'm worried that I have not yet received my water bill.

Attached at the bottom is a copy of my electric bill. Whenever I receive my electric bill, I expect to receive my water bill too.

I don't want to be charged with late payment so please see if my water bill had been mailed to me.

Thanks.

Urduja De La Cueva

From:Rita VaronaSent:Tuesday, June 12, 2018 10:32 AMTo:Troy RendellSubject:Fwd: Fw: RE: RE: UPDATED 10-11-17 : THE WOODS UTILITY

------ Forwarded message ------From: URDUJA DE LA CUEVA <<u>urduja_fl2016@yahoo.com</u>> Date: Tue, Oct 24, 2017 at 1:55 PM Subject: Fw: RE: RE: UPDATED 10-11-17 : THE WOODS UTILITY To: Rita Varona <<u>rvarona@uswatercorp.net</u>>, Linda Johnson <<u>linda.johnson@opus21ms.com</u>>

Good afternoon,

I did not received my bill yet, I arrived from Orlando last night, I have not look at my mail box. I will go to my mail box ASAP.

My neighbor plumber who charged me very little as a good neighbor lost the receipt.

Anyway if you look at my water bills from May to October, the average is about \$50 that is 6 months. After the leak which I don't know how long because the leak was under the house, it could not be seen until the water was too much that it flow to the yard, I am willing to bet that the bill now could be 2-times or more. Won't this prove to you that there was a leak?

I'll sent payment for my utility bill as soon as I receive or get my bill, hopefully my bill is in my mail box.

I'll notify you through this email address.

Thank you.

Urduja De La Cueva

----- Forwarded Message -----From: Rita Varona <<u>rvarona@uswatercorp.net</u>> To: URDUJA DE LA CUEVA <<u>urduja fl2016@yahoo.com</u>> Sent: Wednesday, October 11, 2017 06:58:10 AM Subject: RE: RE: UPDATED 10-11-17 : THE WOODS UTILITY

Good morning,

In order for a leak adjustment to be considered, we must have some receipt to show the repairs have been made. We cannot just go by word of mouth. Do you have any receipts for the parts which were required to repair the leak? If so, please provide them.

Thank you,

Rita Varona

Billing Supervisor

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Wednesday, October 11, 2017 4:19 AM To: Rita Varona Subject: Re: RE: UPDATED 10-11-17 : THE WOODS UTILITY

Good morning,

To avoid paying expensive charges of advertised plumbers, I hired Eddie Cumbie's nephew. Eddie is my next door neighbor. He crawled under muddy space of the mobile home to look for the busted pipe, for almost half day, found it but could not fixed it but asked for \$60 for his time and for finding the problem. Eddie Cumbie asked Daryl Gilbert another neighbor who is also a plumber to continue the job, and he also have to crawl under muddy space. Daryl finished the job and asked for \$80 only, which included the payment of materials to replace busted water pipe and to replace live open electric wire near the busted water pipe which must had been chewed by rodents. The total money paid for this job is \$140.00 only, which is a kind, neighborly fee to a jobless, retired, senior citizen like me.

I did not ask for standard receipt because they are my neighbors and if they charged me the standard service fee and materials it would have been 40×8 hours = 320 +materials.

I could ask them to verify, confirm and sign this if required.

Thank you.

Urduja S. De La Cueva

On Tuesday, October 10, 2017 07:23:28 PM, Rita Varona <<u>rvarona@uswatercorp.net</u>> wrote:

Dear Ms. De La Cueva,

You meter was read on 10/5 for this month's billing with a reading of 212. You were billed for a total of 3 tgals. Can you please send me a copy of the repair receipt? Once we receive this we can offer you a courtesy leak adjustment according to our company policy.

Thank you,

Rita Varona

Billing Supervisor

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Tuesday, October 10, 2017 5:58 PM To: Linda Johnson; Rita Varona Subject: UPDATED 10-10-17 : THE WOODS UTILITY

I was told that the water pipeline and sewer are all owned by THE WOODS UTILITY and that I am paying the use of these. After hurricane Irma the main pipeline had leakage and was leaking water flooding my yard and my neighbor's yard. I hired plumber to repair the leak and showed me a portion of water pipeline that was busted and had to replace it. The repair cost me \$140. I am afraid that I might be charged of the several gallons of water that flowed from the busted water pipeline. I suggest that the water meter be actually read for my next water bill. The actual reading AFTER the busted water pipeline will surely be very much more than my last actual meter reading which was BEFORE the busted water pipe line. Please make note of this, verify, investigate and or compare.

I mailed payment as soon as I received amount to pay. I am never late with my payments. It is the bills that I do not receive until I ask for them. The worst and biggest penalty was on the first bill despite of my searching where and to whom to pay my utility bills. I had to search and have written and emailed to all offices in Webster that has WATER on their office names but never got an answer not even from the previous owner, she told me that the house was vacant and did not pay utility bills.

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To facilitate delivery of my bills please mail my bills to my mailing address:

P.O. BOX 9352, TAMPA FL 33674 or please email me type amount on the email not attached because sometimes I don't have the software needed to read the attachment.

Thank you.

Urduja S. De La Cueva

----- Forwarded Message -----

From: Linda Johnson < linda.johnson@opus21ms.com >

To: URDUJA DE LA CUEVA < urduja fl2016@yahoo.com>

Sent: Monday, October 9, 2017 10:38:36 AM

Subject: RE: RE: THE WOODS UTILITY

All late fees have been removed as a one time courtesy. Your balance due is \$43.93 which was due 10/08/2017. Please remit to US Water at P.O. Box 151245,

Cape Coral, Florida 33915. All future bills will be mailed to PO Box 9352, Tampa, FL 33674.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Friday, October 06, 2017 5:42 PM To: Linda Johnson <<u>linda.johnson@opus21ms.com</u>> Subject: Re: RE: THE WOODS UTILITY Dear Ms. Linda Johnson,

I did not enroll in the email billing and I have NOT RECEIVED ANY BILL VIA EMAIL, SPAM OR TRASH.

I am truly scared that USW will charge me again penalty for late payment, just like on the first bill. Although I search for USW address, and did not find until I received USW first bill, I was penalized for late payment. Please forward my letters to their office. I want to pay my utility bills on time and in full.

I pay my bills as soon as I receive them, such as SECO and you can ask them.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:49:15 AM, Linda Johnson < linda.johnson@opus21ms.com > wrote:

Hello Urduja,

You are enrolled in email billing. Please check your email for your USW bills. If they are not in your regular email, please check your Spam folder. The

statements will come from Update@Opus21ms.com.

Thank you

From: URDUJA DE LA CUEVA [mailto:urduja_fl2016@yahoo.com] Sent: Wednesday, October 04, 2017 9:10 PM To: update update <<u>update@opus21ms.com</u>>; Linda Johnson <<u>linda.johnson@opus21ms.com</u>> Subject: THE WOODS UTILITY Good evening,

I'm very worried that I have not received my water bill.

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And to facilitate delivery of my bills I gave my mailing address:

MS. URDUJA S. DE LA CUEVA, P.O. BOX 9352, TAMPA, FL. 33674

Thank you.

Urduja S. De La Cueva

From: Sent: To: Subject: Rita Varona Tuesday, June 12, 2018 10:32 AM Troy Rendell Fwd: RE: UPDATED 10-11-17 : THE WOODS UTILITY

----- Forwarded message ------From: URDUJA DE LA CUEVA <<u>urduja_fl2016@yahoo.com</u>> Date: Wed, Oct 11, 2017 at 4:19 AM Subject: Re: RE: UPDATED 10-11-17 : THE WOODS UTILITY To: Rita Varona <<u>rvarona@uswatercorp.net</u>>

Good morning,

To avoid paying expensive charges of advertised plumbers, I hired Eddie Cumbie's nephew. Eddie is my next door neighbor. He crawled under muddy space of the mobile home to look for the busted pipe, for almost half day, found it but could not fixed it but asked for \$60 for his time and for finding the problem. Eddie Cumbie asked Daryl Gilbert another neighbor who is also a plumber to continue the job, and he also have to crawl under muddy space. Daryl finished the job and asked for \$80 only, which included the payment of materials to replace busted water pipe and to replace live open electric wire near the busted water pipe which must had been chewed by rodents. The total money paid for this job is \$140.00 only, which is a kind, neighborly fee to a jobless, retired, senior citizen like me.

I did not ask for standard receipt because they are my neighbors and if they charged me the standard service fee and materials it would have been 40×8 hours = 320 +materials.

I could ask them to verify, confirm and sign this if required.

Thank you.

Urduja S. De La Cueva

On Tuesday, October 10, 2017 07:23:28 PM, Rita Varona <<u>rvarona@uswatercorp.net</u>> wrote:

Dear Ms. De La Cueva,

You meter was read on 10/5 for this month's billing with a reading of 212. You were billed for a total of 3 tgals. Can you please send me a copy of the repair receipt? Once we receive this we can offer you a courtesy leak adjustment according to our company policy. Thank you,

Rita Varona

Billing Supervisor

From: URDUJA DE LA CUEVA [mailto:<u>urduja_fl2016@yahoo.com]</u> Sent: Tuesday, October 10, 2017 5:58 PM To: Linda Johnson; Rita Varona Subject: UPDATED 10-10-17 : THE WOODS UTILITY

I was told that the water pipeline and sewer are all owned by THE WOODS UTILITY and that I am paying the use of these. After hurricane Irma the main pipeline had leakage and was leaking water flooding my yard and my neighbor's yard. I hired plumber to repair the leak and showed me a portion of water pipeline that was busted and had to replace it. The repair cost me \$140. I am afraid that I might be charged of the several gallons of water that flowed from the busted water pipeline. I suggest that the water meter be actually read for my next water bill. The actual reading AFTER the busted water pipeline will surely be very much more than my last actual meter reading which was BEFORE the busted water pipe line. Please make note of this, verify, investigate and or compare.

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And to facilitate delivery of my bills I gave my mailing address:

MS. URDUJA S. DE LA CUEVA, P.O. BOX 9352, TAMPA, FL. 33674

Thank you.

Urduja S. De La Cueva

From: Sent: To: Subject: Attachments: Rita Varona Tuesday, June 12, 2018 10:31 AM Troy Rendell Fwd: TW: 11587 COUNTY ROAD 675 W Account #54800045 Account 54800045 - Usage Billed.xlsx

----- Forwarded message ------From: **Rita Varona** <<u>rvarona@uswatercorp.net</u>> Date: Tue, Sep 12, 2017 at 7:02 PM Subject: TW: 11587 COUNTY ROAD 675 W Account #54800045 To: <u>urduja_fl2016@yahoo.com</u> Cc: Linda Johnson <<u>linda.johnson@opus21ms.com</u>>, Maria Brannan <<u>mbrannan@uswatercorp.net</u>>

Dear Ms. De La Cueva;

I am sending you this email in regards to a recent inquiry you made regarding your water service at the above location. In an effort to help explain your charges I have attached a breakdown of the billing rendered to date. You current balance due is \$0.00.

Basically each month your bills consist of what is known as a base fee. Base fees cover your system's fixed costs. These are costs the utility incurs even when customers are not using water and are used to assist with maintaining the utility infrastructure. A simple way of looking at this cost is looking at a similar situation – if you are paying a monthly lease or car payment and you go on vacation for 6 months – you still have to pay the lease or car payment.

You actual water usage ranges from 0-1 tgals per month which is normally 1-2 tgals for a single customer.

I hope this helps to understand your monthly charges. Should you have any further questions please do not hesitate to contact me as I will be happy to answer and other questions you may have.

Sincerely,

Rita Varona

Billing Supervisor

U.S. Water Services Corporation

727-835-0805

4939 Cross Bayou Blvd

New Port Richey, Florida 34652

rvarona@uswatercorp.net



www.uswatercorp.com

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From: Sent: To: Subject: Attachments: Rita Varona Tuesday, June 12, 2018 10:30 AM Troy Rendell Fwd: WATER SERVICE AT 11587 CR675 ACCT 54800045 10-6-17 USW BILL.pdf

----- Forwarded message ------From: URDUJA DE LA CUEVA <<u>urduja_fl2016@yahoo.com</u>> Date: Fri, Oct 6, 2017 at 7:13 PM Subject: WATER SERVICE AT 11587 CR675 ACCT 54800045 To: Rita Varona <<u>rvarona@uswatercorp.net</u>>

Good evening,

Thank you for your email

Please see attached, copy of my payment and letter to USW.

Thank you.

Urduja S. De La Cueva

On Thursday, October 5, 2017 08:25:03 AM, Rita Varona <<u>rvarona@uswatercorp.net</u>> wrote:

Good morning!

Attached please find a copy of your most recent statement. Although the invoice shows the amount of \$52.71 your current balance is \$43.93. For convenience, please be advised you can make your payment on line at http://mywaterservice.com.

Regards,

Rita Varona

Billing Supervisor

3

Return Edit

Category Label Type	Account D 3.0 Bill Inquiry USER-DEFINED
Purge Protected	
Pop-Up	
Popup Thru Date	
Comment	OPImjohnson 09/11/2017: RECEIVED A LETTER FROM URDUJA STATING SHE IS PAYING TOO MUCH FOR WATER. I LOOKED AT HER HISTORY AND SHE ONLY USES 1 TGAL AT THE MOST. OTHER TIMES IS ZERO USAGE. TRIED CALLING HER, BUT PHONE RANG A COUPLE TIMES AND THEN WENT DEAD. RECENT HURRICANE SO I THINK PHONE LINES ARE STILL DOWN.

New Comment

Links

Account 54800045

Return Edit

Usar: Troy Rendell Last Login: 06/21/2018 06:46 AM † Move To Top Of The Page † <u>Go To eSupport</u>

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THE WOODS UTILITY COMPANY

June 22, 2018

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Jenifer and James Cramer 11470 County Road 678 Webster, FL 33597

RE: Water Quality Concerns – The Woods

Dear Ms. Cramer,

I'm writing you concerning your expressed concerns over the water quality at The Woods Utility Company (The Woods).

Water Quality

The most recent 2017 Consumer Confidence Report (CCR) is available online at <u>mywaterservice.com/thewoods2017</u>. Attached is the most recent triennial test results taken in February 2018 which were submitted to the FDEP. These results show that The Woods is below the maximum contaminant levels (MCLs) for all tested constituents. (Inorganic Contaminants, Secondary Contaminants, and Volatile Organics)

The water issues historically experienced is due to several factors. This issue has existed since the original water utility was first placed into service. The raw water source for The Woods' water system contains naturally occurring constituent of iron (Fe), total dissolved solids (TDS), and total organic carbon (TOC), which at times can cause undesirable color and taste. The Woods' water treatment plant (WTP) currently utilizes a sand filtration (Filter-Ag media) to remove iron from the well water. This system was installed by the previous owner of the utility, prior to The Woods acquiring the utility system. This existing treatment system requires oxidation of the iron by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the iron build-up in the sand media. In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, The Woods utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high iron content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by the Florida Department of Environmental Protection (FDEP).

The use of free chlorine to oxidize the iron in the ground water has caused The Woods to exceed the maximum contaminant levels (MCL) for Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s). The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter

[']Page 2 of 3 Ms. Cramer June 22, 2018

4

present in the water to form chemicals called disinfection byproducts (DBPs). This water system has experienced exceedances of these DBPs dating back to 2007 under the previous owner.

The water treatment modifications permitted and constructed in 2007 under the former owner to reduce the disinfectant byproducts have not been successful in reducing the disinfectant byproducts below required maximum contaminant levels. Additionally, subsequent operational adjustments to reduce bypassing of iron oxide have added to the disinfectant byproducts exceedences.

Due to these exceedances, The Woods has entered into a Consent Order with the Florida Department of Environmental Protection to address these issues. The Woods is currently making the necessary modifications to the existing water treatment plant in order to address these concerns. These modifications include:

1) Installation of a 3" turbine flow meter at the well head to monitor the raw water production and filtered water quantities.

2) Installation of the proposed injection point and stenner series 85MHP chemical feed relocated filters.

3) Modification of the piping to relocate the iron filters prior to the ground storage tank a depicted by the attached site plans.

4) Replacement of the Filter-Ag media with GreensandPlus within the existing three pressurized filters specifically designed for the removal of iron prior to the ground storage tank;

5) Addition of a second high service pump also rated for 100 GPM at TDH of 135 feet; and

6) Relocation of mag-meter to plant effluent line, and Post-Chlorination system at the high service pumps.

Under the Consent Order, The Woods is currently installing the necessary water treatment equipment to address the iron removal and the exceedance of the DBP. The existing Filter-Ag media was previously selected by the former owner for iron removal. However, this sand media is not manufactured specifically with the intent to remove iron. The replacement media GreensandPlus is specifically designed, and manufactured for the removal of soluble iron, manganese, hydrogen sulfide, arsenic and radium from groundwater supplies. On March 19, 2018, The Woods received its construction permit from the FDEP to proceed with the water treatment plant modifications. Under the existing FDEP Consent Order, The Woods has 365 days to complete the agreed upon plant modifications. Currently, The Woods is working on these modifications.

Concerning the calcium in the water you previously expressed concerns about. Calcium carbonate is also a naturally occurring constituent in the ground water source. Calcium is an indicator of "hard" water. Hardness is not a regulated constituent by either the FDEP or EPA. This is prevalent throughout the State of Florida. The simple definition of water hardness is the amount of dissolved calcium and magnesium in the water. Hard water is high in dissolved minerals, both calcium and magnesium. Hard

Page 3 of 3 Ms. Cramer June 22, 2018

water can have some benefits. Humans need minerals to stay healthy, and the National Research Council (National Academy of Sciences) states that hard drinking water generally contributes a small amount toward total calcium and magnesium human dietary needs. There are no adverse health effects of "hard" water – it is not dangerous. Hardness is caused by compounds of calcium and magnesium, and by a variety of other metals. General guidelines for classification of waters are: 0 to 60 mg/L (milligrams per liter) as calcium carbonate is classified as soft; 61 to 120 mg/L as moderately hard; 121 to 180 mg/L as hard; and more than 180 mg/L as very hard. Water systems using groundwater as a source are concerned with water hardness, since as water moves through soil and rock it dissolves small amounts of naturally-occurring minerals and carries them into the groundwater supply. However, hardness may leave film on glasses coming out of the dishwasher. To remove calcium and "hardness" a water softener may be used. You may consider installing one at your place of residence.

If you have any questions or concerns please contact me at (727) 848-8292 ext. 245. Thank you

Sincerely, Trov Rendell

Vice President Investor Owned Utilities /// For The Woods Utility Company

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: The Woods Subc	livision	· · · · · · · · · · · · · · · · · · ·		PWS I.D. #: 6600347									
	nmunity	Nontransient Noncommunity	y C	Transient Noncommunity	and and a second se								
Address: US Hwy 301 & CR 677													
City: St. Catherine		ZIP C	ode: <u>33597</u>										
Phone # <u>866-753-8292</u> Fa	x #: <u>727-849-4219</u>	E-Mail Address: mrotter	veel@uswate	rcorp.net									
SAMPLE INFORMATION (to be con	npleted by sampler)	. 1											
Sample Number: <u>A 180/16/00</u>	/ Sam	ple Date: 02/08/18	S	ample Time: 1040	AM PM (Circle One)								
Sample Location (be specific) : PO		1 1		Location Code:									
Disinfectant Residual (Required when	reporting results for trihal	omethanes and haloacetic acids):	2 mg/L	Field pH: 7.9									
Sample Type (Check Only One)		Reason(s)	for Sample (C	heck all that apply)									
Distribution		Routine Compliance with 62-55		Replacement (of Invalidated Sample)									
Entry Point (to Distribution)		Confirmation of MCL Exceedan		Special (not for compliance with 62-550)									
Plant Tap (not for compliance with 62	2-550)	Composite of Multiple Sites**		Clearance (permitting)									
🗍 Raw (at well or intake)		Other:											
Max Residence Time		Sampling Procedure Used or Othe	er Comments:										
Ave Residence Time			. 1										
Near First Customer		riennials											
		See 62-550 500(6) for requirements a And 62-550 512(3) for nitrate or nitrite	and restrictions exceedances.	"See 62-559.559(4) for requirement attach a results page for each site	5 a#d								
	1.	SAMPLER CERTIFIC	ATION										
1 Lucas Li	1K												
(Print Nai	me)	,Operato	Or (Print Title)	, do F	EREBY CERTIFY								
that the above public water system and	sample collection infor	mation is complete and correct.	(
R				-1 10									
Signature:		a da ana ana ana ana ana ana ana ana ana	Date:	02 08 18									
	ne.#: <u>866-753-829</u> 2	2	Sampler's F	ax #:727-849-4219									
Sampler's E-mail:MRotteveel@USV	VaterCorp.Net												

1

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)									
ab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E53076 Certification Expiration Date: 06/30/2018									
ATTACH CURRENT DOH ANALYTE									
Address: 380 North Lake Blvd., Suite 1048Altamonte Payments: P.O. Box Phone #: (407)937-1594									
Nere any analyses subcontracted? 🔀 Yes 🗌 No If yes, please provide DOH certification numbers:									
ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *									
ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 02/08/2018									
PWS ID (From Page 1):6600347 Sample Number (From Page 1): A1801161001 Lab Assigned Report # or Job A1801161									
Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):									
norganics Synthetic Organics Volatile Organics Disinfection Byproducts Radionuclides Secondaries X All 30 X All 21 Trihalomethanes Single Sample X All 14 Partial All Except Dioxin Partial Haloacetic Acids Otrly Composite** Partial Nitrate Partial Dioxin Only Bromate Partial Partial Alsbestos Only Stabestos Only Stabestos Only Stabestos Only Stabestos Only Stabestos Only									
LAB CERTIFICATION									
Brandon O'Hara , Client Services Manager , do HEREBY CERTIFY									
(Print Title) (Print Title)									
at all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference									
ignature: Brandon O'Hara Date: 02/22/2018									
 * Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services. ** Please provide radiological sample dates & locations for each quarter. 									
CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)									
OMPLIANCE DETERMINATION (to be completed by DEP or DOH attach notes as necessary)									
ample Collection & Analysis Satisfactory: 🔄 Yes 🔄 No 🛛 Replacement Sample or Report Requested: 🔲 Yes 🔲 No 🛛 (circle or highlight group(s) above)									
erson Notified: Date Notified: DEP/DOH Reviewing Official:									

	VIC CONTAN	/INANTS	5		Report Number / Job ID: A1801161001									
62-550.310	(1)				PWS ID (From Page 1):6600347									
Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification				
1040	Nitrate	10	mg/L	0.15	1	EPA 300.0	0:051	02/09/2018	20:29	E53076				
1041	Nitrite	1	mg/L	0.053	U	EPA 300.0	0.053	02/09/2018	20:29	E53076				
1005	Arsenic	0.010	mg/L	0.00020	t	EPA 200.8	0.000077	02/21/2018	14:57	E82574				
1010	Barium	2	mg/L	0.0084		EPA 200.7	0.00083	02/21/2018	14:36	E82574				
1015	Cadmium	0.005	mg/L	0.000064	U	EPA 200.8	0.000064	02/21/2018	14:57	E82574				
1020	Chromium	0.1	mg/L	0.0016	U.	EPA 200.7	0.0016	02/21/2018	14:36	E82574				
1024	Cyanide	0.2	mg/L	0.0048	U	SM 4500-CN-E	0.0048	02/12/2018	11:10	E84589				
1025	Fluoride	4.0	mg/L	0.19	1	EPA 300.0	0.075	02/09/2018	20:29	Ē53076				
1030	Lead	0.015	mg/L	0.00024	υ	EPA 200.8	0.00024	02/21/2018	14:57	E82574				
1035	Мегсигу	0.002	mg/L	0.000050	Ŭ	EPA 245.1	0.000050	02/13/2018	08:20	E84589				
1036	Nickel	0.1	mg/L_	0.0060	U	EPA 200.7	0.0060	02/21/2018	14:36	E82574				
1045	Selenium	0.05	mg/L	0.00058	Ų	EPA 200.8	0.00058	02/21/2018	14:57	E82574				
1052	Sodium	160	mg/L	17		EPA 200.7	0.34	02/21/2018	14:36	E82574				
1074	Antimony	0.006	mg/L	0.00011	U	EPA 200.8	0.00011	02/21/2018	14:57	E82574				
1075	Beryllium	0.004	mg/L	0.00040	U	EPA 200.7	0.00040	02/21/2018	14:36	E82574				
1085	Thailium	0.002	mg/L	0.000057	Ú	EPA 200.8	0.000057	02/21/2018	14:57	E82574				

Reporting Format 62-550 730 Effective January 1995, Revised February 2010

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"Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, `, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period

SECON 62-550.32	DARY CONTAMINANTS					port Number / WS ID (From F		<u>A1801161001</u> 6600347		
0-1		····								
Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis _Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.028	U	EPA 200.7	0.028	02/21/2018	14:36	E82574
1017	Chloride.	250	mg/L	29		EPA 300.0	0.78	02/09/2018	20:29	E53076
1022	Copper	1	mg/L	0.0053	1	EPA 200.7	0.0032	02/21/2018	14:36	E82574
1025	Fluoride	2.0	mg/L	0,19	ľ	EPA 300.0	0.075	02/09/2018	20:29	E53076
1028	Iron	0.3	mg/L	0.10	U	EPA 200.7	0.10	02/21/2018	14:36	E82574
1032	Manganese	0.05	mg/L	0.0019	U	EPA 200.7	0.0019	02/21/2018	14:36	E82574
1050	Silver	0.1	mg/L	0.00010	U	EPA 200.8	0.00010	02/21/2018	14:57	E82574
1055	Sulfate	250	mg/L	3.1	I	EPA 300.0	0.52	02/09/2018	20:29	E53076
1095	Zinc	5	mg/L	0.033	U	EPA 200.7	0.033	02/21/2018	14:36	E82574
1905	Color	15	PCU	5.0		SM-2120 B	5.0	02/09/2018	08:25	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/08/2018	16:25	E53076
1925	рН	6.5 - 8.5	SU	7.69	Q	SM 4500H+B		02/08/2018	12:10	E53076
1930	Total Dissolved Solids	500	mg/L	330		SM 2540 C	10	02/14/2018	09:42	E53076
2905	Foaming Agents	0.5	mg/L	0.090	I	SM.5540 C	0.040	02/09/2018	10:15	E82001

Reporting Format 62-550.730 Effective January 1995. Revised February 2010

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Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160. Table 1 Results qualified with A, F, H, N, O, T, Z, P, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

VOLATILE ORGANICS 62-550.310(4)(a)

Report Number / Job ID: A1801161001

PWS ID (From Page 1): 6600347

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2380	cis-1,2-Dichloroethylene	70	ug/L	0.32	U	EPA 524.2	0.32	0.5	02/10/2018	03:23	E82535
2955	Xylenes (total)	10,000	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2964	Dichloromethane	5	ug/L	0.44	U	EPA 524.2	0.44	0.5	02/10/2018	03:23	E82535
2968	o-Dichlorobenzene	600	ug/L	0.46	U	EPA 524.2	0.46	0.5	02/10/2018	03:23	E82535
2969	para-Dichlorobenzene	75	ug/L	0.26	U	EPA 524.2	0,26	0.5	02/10/2018	03:23	E82535
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	02/10/2018	03:23	E82535
2977	1,1-Dichloroethylene	.7	ug/L	0.18	U	EPA 524.2	0.18	0.5	02/10/2018	03:23	E82535
2979	trans-1,2-Dichloroethylene	100	ug/L	0.28	Ü	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2980	1,2-Dichloroethane	3	ug/L	0.36	U	EPA 524.2	0.36	0.5	02/10/2018	03:23	E82535
2981	1,1,1-Trichloroethane	200	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535
2982	Carbon tetrachloride	3	ug/L	0.23	U	EPA 524.2	0.23	0.5	02/10/2018	03:23	E82535
2983	1,2-Dichloropropane	5	ug/L	0.26	U	EPA 524.2	0.26	0.5	02/10/2018	03:23	E82535
2984	Trichloroethylene	3	ug/L	0.28	U	EPA 524.2	0.28	0.5	02/10/2018	03:23	E82535
2985	1,1,2-Trichloroethane	5	ug/L	0.12	Ų	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2987	Tetrachloroethylene	. 3.	ug/L	0.24	U	EPA 524.2	0.24	0.5	02/10/2018	03:23	E82535
2989	Chlorobenzene	100	ug/L	0.12	U	EPA 524.2	0.12	0.5	02/10/2018	03:23	E82535
2990	Benzene	1	ug/L	0.17	U	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2991	Toluene	1,000	ug/L	0.22	U	EPA 524.2	0.22	0.5	02/10/2018	03:23	E82535
2992	Ethylbenzene	700	ug/L	0.17	U .	EPA 524.2	0.17	0.5	02/10/2018	03:23	E82535
2996	Styrene	100	ug/L	0.39	U	EPA 524.2	0.39	0.5	02/10/2018	03:23	E82535

NOTE: Results indicating non-detection with a reported lab MDL > .5 µg/L will not be accepted for compliance.

Reporting Format 62-550.730

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Advanced Environmental Laboratories, Inc.

Altamonte Springs: 380 Northlake Blvd , Suite 1048 - Altamonte Springs, FL 32701 - 407,937,1594 - Fax 407,937 1597 Gainesville: 4965 SW 41st Blvd, - Gainesville, FL 32608 - 352,377,2349 - Fax 352,395 6639

Jacksonville: 6681 Southpoint Pkwy · Jacksonville. FL 32216 · 904.363.9350 · Fax 904.363.9354 Miramar: 10200 USA Today Way - Miramar, FL 33025 - 954.889.2288 - Fax 954.889.2281

Tallahassee: 2639 North Monroe Street: Suite D · Tallahassee. FL 32303 · 850.219.6274 · Fax 850.219.6275

Tampa: 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 - Fax 813.630 4327

Client Name:	US Water Services	Project	Name	The Wo	ods Sub	division		BOTTLE SIZE & TYPE											
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Phone:	866-753-8292	Project	Project Address.																ίΩ,
FAX;	727-849-4219	Special	Instru	uctions:				1 B	an				1	1	1	1	ł		
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3									Supplier o	f Water					•		·····		
4		1			T				S:te-Ad	dress.]

From: Sent: To: Cc: Subject: Linda Johnson Tuesday, April 17, 2018 2:20 PM Troy Rendell Mike Shuba FW: Jennifer Griffin - 11470 County Rd 678 - 1190117

This customer called on:

3/13/2017 to complain of large rocks of calcium inside of her water lines. Said she has had this issue for several months after a water line broke in front of her meter. Tech reported clear water at spigot with customer present

3/13/2018 to complain of calcium in the water. Says she has had this problem for a couple of years and nobody fixes it. Inspection shows possible sediment and low pressure due to flushing of the water plant.

It should be noted that this customer has been tampering with their meter since February of 2017:

On 2/13/17, tech was sent to get read due to zero reads. Found Register was spun off so meter wouldn't read On 8/15/17, tech was sent to get read due to zero reads. Found Register removed On 3/8/18, tech was sent to get read due to zero reads. Found Meter face pulled off base of meter.

Customer was called on 03/13/2018 and advised not to tamper with meter. On 3/14/2018 a new meter was installed. Customer complained that a new meter would not solve calcium problem. I called Elijah to see what he would advise. He said the customer should get a water softener. I called customer back and advised her.

Thanks

Linda Johnson OPUS 21 MS 680 COMMERCE DRIVE SUITE 160 WOODBURY, MN 55125 PH: 651-905-0400 FAX: 651-905-0440



April 4, 2018

USW Utility Billing Center P. O. Box 151245 Cape Coral, FL 33915-1245

Re: Jennifer Griffin

Action 9 File No. 18-1-0-30

Dear Manager:

The above-referenced consumer has contacted us concerning an issue that has not been resolved. We request that you review this matter.

Consumer Name: Address: Telephone: Jennifer Griffin 11470 Cr 678, Webster, FL 33597 352-303-1505

Complaint according to the consumer: Consumer claims serious water quality issues have not been resolved.

If you have information that we should consider, please contact us:

Phone: E-Mail: Fax: 407-822-8310 todd.ulrich@wftv.com 407-422-3848

Thank you for taking the time to address these concerns.

Sincerely, 20000

Todd Ulrich WFTV Action Reporter

From: Sent: To: Subject: Troy Rendell Wednesday, May 23, 2018 1:52 PM 'Mitzie Hodgson'; Ron Derossett; Dean Compeau RE: Low water pressure

Good morning Mitzie,

We actually placed a data logger on the RV park connection from 12-11-2017 through 01-05-2018. During that time, the pressure was above 40 psi the majority of the time. The lowest it went was down to 38.2 and the highest was 54.4.

The minimum required by the Florida Department of Environmental Protection is 20 psi. We strive to maintain at least 40 psi throughout the system. I'll have the operator check the pressure the next time he checks the plant. But from the data logger – the pressure is well above the required minimum from FDEP.

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From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Wednesday, May 23, 2018 12:38 PM To: Troy Rendell; Ron Derossett; Dean Compeau Subject: Low water pressure

\$...

Hello,

I contracted a power wash company to wash our RV Ports. The contractor said he requires 40 psi for the power washer, of which he tested, and said we don't have.

Because of the lack of water pressure provided, this is another set-back of the services I provide within the campground.

Regards, Mitzie

Sent from Mail for Windows 10

From: Sent: To: Subject: Troy Rendell Wednesday, May 16, 2018 9:03 AM 'Mitzie Hodgson'; Ron Derossett; Dean Compeau RE: U.S. Water Corporation

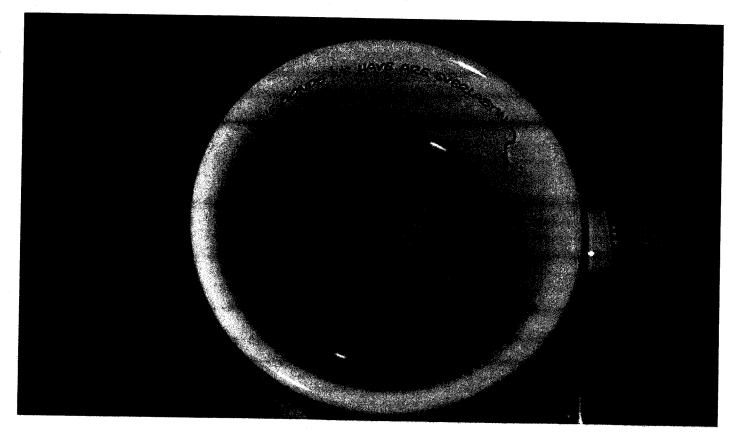
Mitzie,

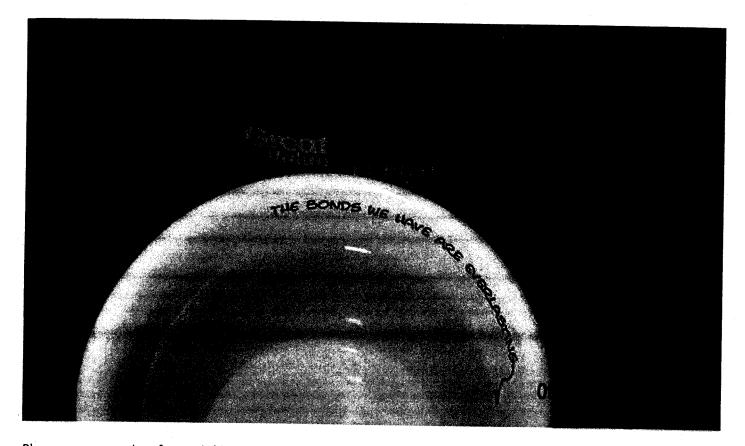
I'll forward to the operator and regional manager. From what I've been told – the water is clear entering your RV park. They flush on the flushing point that is just prior to your meter. As we've discussed with you previously – there may be issues inside the RV park with your internal distribution system. You may need to do a good flushing of the RV park's system. Since we do not own the system, we can't flush it. We only own up to, and including the water meter that serves your park.

Troy

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Tuesday, May 15, 2018 4:41 PM To: Troy Rendell; Ron Derossett; Dean Compeau Subject: U.S. Water Corporation

To Whom It May Concern, Please see the attached pictures. The first is from the faucet using U.S. Water. The second is from a store-bought gallon of water. Same cup.





Please recommend or forward this email to whom I should contact to resolve this yellow water problem. Regards, Mitzie Hodgson U.S. Water Account 1189992 Snooze N Scoot RV Campground

Sent from Mail for Windows 10

From: Sent: To: Subject: Troy Rendell Friday, May 11, 2018 8:14 AM 'Mitzie Hodgson'; Dean Compeau; Ron Derossett RE: Flushing of distribution system

Good morning Mitzie,

Yes we were aware of the flushing. The first two days – Tuesday and Wednesday – were part of our sampling protocol. This testing is required by the FDEP and the flushing is part of the procedures followed in order to conduct the testing properly.

Yesterday's flushing was part of our normal flushing maintenance of the distribution system. I realize that Mr. Compeau informed you on May 8th that we would be flushing this morning (5/11), but he actually flushed yesterday.

I trust that these normal procedures and normal flushing maintenance did not cause any issues or problems within your RV park. If these protocols caused any issues within your park – I apologize. However, these procedures are part of the water utilities normal practice to ensure the quality of water service to its valued customers. Other than the water being flushed outside your park on the utility's owned distribution system, did Snooze & Scoot experience any other water quality issues in the park?

Respectfully, Troy

From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Thursday, May 10, 2018 4:29 PM To: Troy Rendell; Dean Compeau; Ron Derossett Subject: RE: Flushing of distribution system

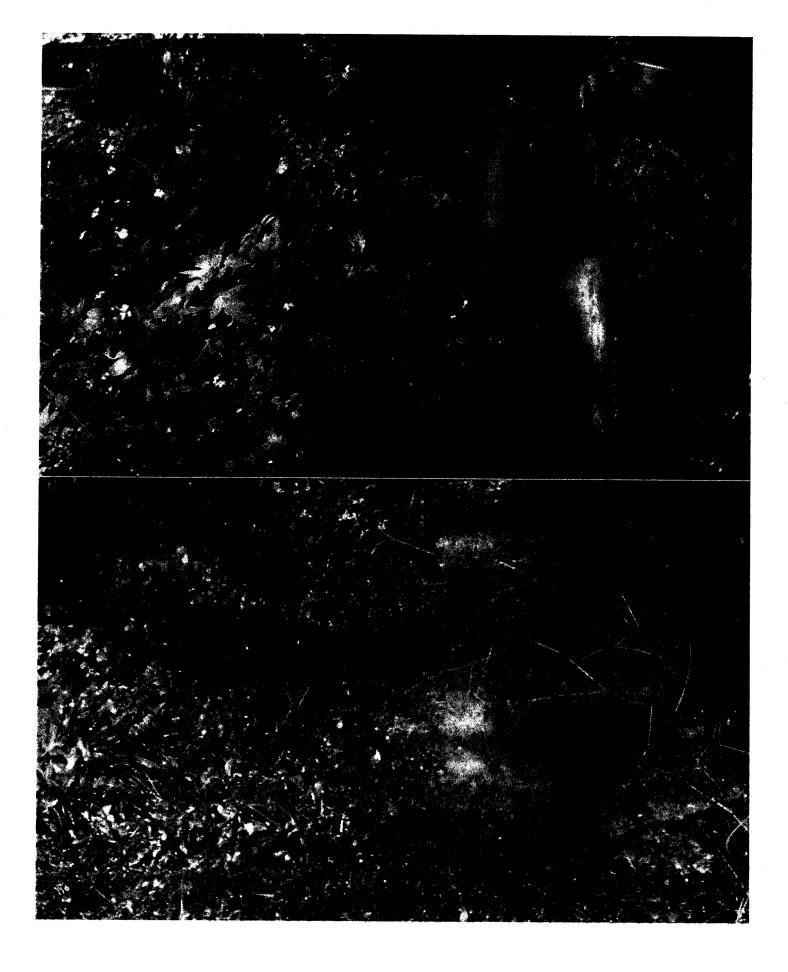
Thursday, May 10, 2018 The water is still running at 4:19 p.m. Please explain this procedure. Regards,



Sent from Mail for Windows 10

From: <u>Mitzie Hodgson</u> Sent: Thursday, May 10, 2018 10:26 AM To: <u>Troy Rendell</u>; <u>Dean Compeau</u>; <u>Ron Derossett</u> Subject: RE: Flushing of distribution system

Thursday, May 10, 2018 The water is still running at 10:14 a.m. Mitzie



The water is still running May 9, 2018 at 8:00 p.m. Mitzie

Sent from Mail for Windows 10

From: <u>Troy Rendell</u> Sent: Wednesday, May 9, 2018 3:54 PM Subject: RE: Flushing of distribution system

Yes we are aware. We are flushing the distribution line while the operator is at the water treatment plant.

Thanks.

From: Mitzie Hodgson [mailto:<u>snoozeandscootrvcampground@gmail.com]</u> Sent: Wednesday, May 9, 2018 2:40 PM To: <u>dcompeau@uswatercorp.net</u>; <u>trendell@uswatercorp.net</u>; <u>rderossett@uswatercorp.net</u> Subject: FW: Flushing of distribution system

Are you aware of the water flowing outside of our fenceline? I understand the water was like this for approximately two hours Tuesday, May 8th and again today Wednesday, May 9th. Mitzie

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Sent from <u>Mail</u> for	Windows 10
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From: Dean Compeau Sent: Tuesday, May 8, 2018 9:23 AM

To: <u>Mitzie Hodgson</u> Subject: Flushing of distribution system

Hi Mitzie,

This is just to let you know that I will be flushing the system Friday morning, on the 11th, instead of Wednesday the 9th.

Thanks,

Dean

From: Sent: To: Subject: Troy Rendell Monday, April 23, 2018 2:17 PM 'Mitzie Hodgson'; Ron Derossett; Dean Compeau RE: Flush April 25th?

Good afternoon Mitzie,

Earlier in the month we had a timer go out on the compressor, which caused it to stay on. You can see in your pictures that that is air in the water and as it sits it dissipates over time. The timer is not being used as it is inoperable. That being said, we've planned a flushing for this Wednesday.

Thanks for reaching out.

Troy

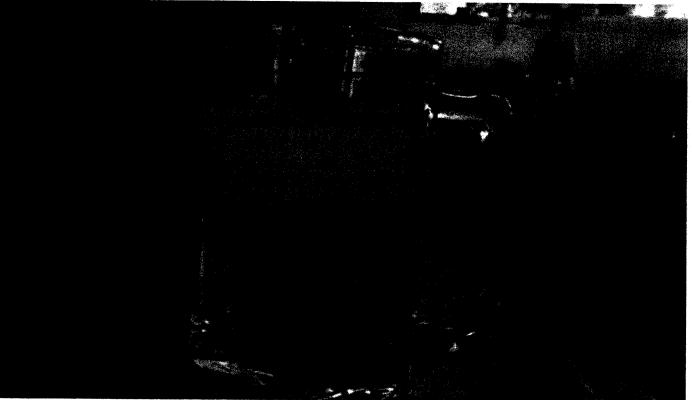
From: Mitzie Hodgson [mailto:snoozeandscootrvcampground@gmail.com] Sent: Monday, April 23, 2018 12:02 PM To: trendell@uswatercorp.net; rderossett@uswatercorp.net; dcompeau@uswatercorp.net Subject: Flush April 25th?

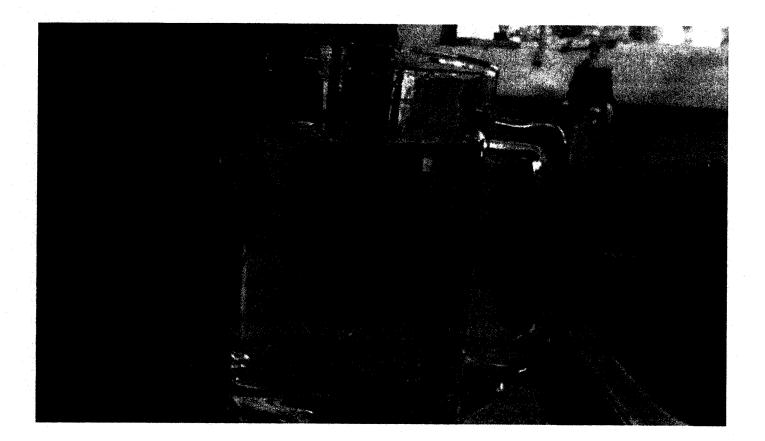
Troy, Ron and Dean, Every day for more than a week, our water looks like this. Cloudy, then after a few seconds it is clear.

Are we scheduled for a flush Wednesday, April 25th? Mitzie









Sent from Mail for Windows 10

From: Sent: To: Cc: Subject:

Rita Varona Friday, April 13, 2018 11:30 AM Ron Derossett Troy Rendell RE: TWUC - ACCCOUNT 1190200 - 1458 CR 678

Ron,

I spoke with Ms. Cramer who resides at the above address. She is appreciative of the adjustment Troy has allowed and understands we can offer a payment arrangement if she needs one.

Her frustration is she has been dealing with the quality of her water for two years. Can you please reach out to her to see if you can offer her some reasoning as to why she continues to have the issues she has. She claims the field crew is not providing her with any assistance. Her phone # is 352-303-1505.

Thanks Ron!

Rita Varona **Billing Supervisor**

From: Troy Rendell [mailto:trendell@uswatercorp.net] Sent: Friday, April 13, 2018 8:01 AM To: Rita Varona; Ron Derossett Subject: RE: TWUC - ACCCOUNT 1190200 - 1458 CR 678

Well, only thing I can think of is to "offer" a credit for ½ of the difference between this month's usage and average. That would be a credit of 6,000 gallons calculated as follows:

Average usage =	2
Actual usage =	<u>14</u>
Difference =	12
1/2 difference =	6
4k gal X \$9.58 = \$38.32	
2k gal X \$12.75= \$25.50	
Offer (\$63.82)

We can also offer a payment plan over 3 months.. not sure what else to do since she's admitted leaky faucets and flushing her pipes.. That is a more than generous offer.

From: Rita Varona [mailto:rvarona@uswatercorp.net] Sent: Thursday, April 12, 2018 7:37 PM To: Troy Rendell; Ron Derossett Subject: TWUC - ACCCOUNT 1190200 - 1458 CR 678

Troy/Ron,

I spoke this evening with Ms. Cramer who resides at 11458 CR 678 pertaining to an increase in her monthly usage. She averages around 2 tgals per month but this month she is being billed for 14 tgals.

From:	Troy Rendell
Sent:	Tuesday, March 20, 2018 9:43 AM
To:	'Mitzie Hodgson'
Cc:	Ron Derossett
Subject:	RE: Yellow water

Good morning Mitzie,

Ron contacted the operator and found that when we had to utilize the temporary water tank while we sandblasted and recoated the existing hydro tank, we could only do a "light" flushing due to the limited amount of water in the temporary tank. That may have stirred up some sediment.

We'll have the operator go out today and do a more thorough flushing since we are no longer utilizing the temporary tank. He will also come by and discuss further with you.

Thanks and have a great day..

From: Mitzie Hodgson [<u>mailto:snoozeandscootrvcampground@gmail.com</u>] **Sent:** Monday, March 19, 2018 5:12 PM **To:** <u>trendell@uswatercorp.net</u>; <u>rderossett@uswatercorp.net</u>; <u>dcompeau@uswatercorp.net</u> **Subject:** Yellow water

Hello, Just turned on the tap, light yellow water. I called 1-888-228-2134 and talked with "Cookie". She is putting in a service order.

The lines were flushed this past Wednesday, March 14, 2018. Mitzie Account 1189992



Sent from Mail for Windows 10

From: Sent: To: Cc: Subject: Dennis Muldoon Thursday, February 15, 2018 9:14 AM Troy Rendell; Dean Compeau Ron Derossett; Grant Foster RE: No Water

Apparently the High Service Pump tripped and we reset it pressure at the plant didn't go below 25psi, with the two small temporary bladder tanks on line it ran low very quickly. The two bladder tanks are there temporarily while the regular hydrotank undergoes recoating of the interior.

There is a huge difference in the volume of water the hydrotank holds as opposed to the bladder tanks which really only pressurize the system not hold any great amount of stored water. So anything that happens there will result very quickly in low pressure.

Thank You,

Dennis Muldoon

Regional Manager



510 County Rd. 466, Suite 204 Lady Lake, Fl 32159 Office (352)633-9707 Cell (803)465-1196 Fax (352)633-9183

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From: Troy Rendell [mailto:<u>trendell@uswatercorp.net]</u> Sent: Thursday, February 15, 2018 8:16 AM To: Dean Compeau Cc: Ron Derossett; Dennis Muldoon Subject: RE: No Water

Can someone please find out and let me know?

From: Dean Compeau [mailto:<u>dcompeau@uswatercorp.net]</u> Sent: Thursday, February 15, 2018 7:48 AM To: Troy Rendell Subject: RE: No Water

I have no idea. I was in Apopka all day yesterday.

1

On Feb 15, 2018 7:17 AM, "Troy Rendell" <<u>trendell@uswatercorp.net</u>> wrote:

Does anyone know what the issue was? Was there an outage?

From: <u>snoozeandscootrvcampground@gmail.com</u> [mailto:<u>snoozeandscootrvcampground@gmail.com</u>] **Sent:** Wednesday, February 14, 2018 4:23 PM **To:** <u>dcompeau@uswatercorp.net</u>; <u>trendell@uswatercorp.net</u>; <u>rderossett@uswatercorp.net</u> **Subject:** No Water

No water!

I just called US Water, talked with a representative.

Is there a problem?

I have 40 people for a Valentines Party at 5:00 p.m.

I need full operation of the Rest Rooms and Banquet Hall.

Do I need to boil water afterwards when the water comes back on.

Mitzie

Snooze N Scoot RVV Campground

Acct 1189992

Sent from Mail for Windows 10

From: Sent: To: Subject: snoozeandscootrvcampground@gmail.com Thursday, December 07, 2017 2:00 PM dcompeau@uswatercorp.net FW: Flushing of distribution system

Dean, A U.S. Truck is at site, at the post. Thank you, Mitzie

Sent from Mail for Windows 10

From: <u>snoozeandscootrvcampground@gmail.com</u> Sent: Thursday, December 7, 2017 1:37 PM To: <u>dcompeau@uswatercorp.net</u> Subject: FW: Flushing of distribution system

Dean,

John saw a U.S. Water truck there between 10:00 and 11:00 a.m. today. (12/07/2017)

Mitzie

Sent from Mail for Windows 10

From: <u>Dean Compeau</u> Sent: Thursday, December 7, 2017 1:14 PM To: <u>snoozeandscootrvcampground@gmail.com</u> Subject: RE: Flushing of distribution system

No, I was not aware of that. It was not like that when I was last there on 11/24/17. It looks like maybe it was tampered with by someone. I will take a look at it when I'm there tomorrow. Thanks for bringing it to my attention.

On Dec 7, 2017 1:07 PM, <<u>snoozeandscootrvcampground@gmail.com</u>> wrote:

Dean,

Thank you for the information.

I have informed the campers.

Are you aware of the water flowing from the post, outside of the fence?

The ground is saturated.

Regards,

Mitzie

Snooze N Scoot RV Campground



From: Sent: To: Subject: snoozeandscootrvcampground@gmail.com Thursday, December 07, 2017 1:37 PM dcompeau@uswatercorp.net FW: Flushing of distribution system

Dean,

John saw a U.S. Water truck there between 10:00 and 11:00 a.m. today. (12/07/2017)

Mitzie

Sent from Mail for Windows 10

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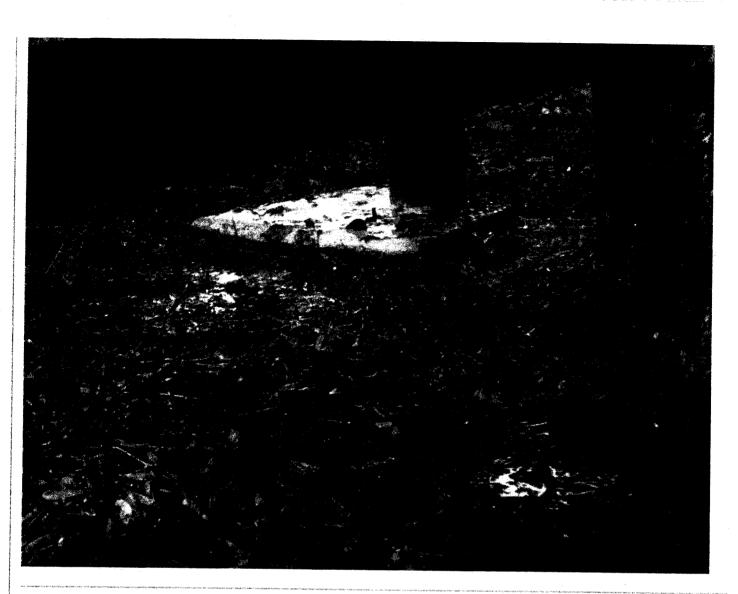
The ground is saturated.

Regards,

Mitzie

Snooze N Scoot RV Campground





From: Dean Compeau Sent: Thursday, December 7, 2017 10:54 AM To: snoozeandscootrvcampground@gmail.com Subject: Flushing of distribution system

As discussed, this is to let you know that we will be flushing the distribution system on 12/8/17, at approximately 8:00 am.

Received in person & Snooces Scort Uctober 11, 2017 Jollahol

Water Line Burst/Valve/Shut-off October 7, 2015-October 26, 2015 **US Water**

Wednesday, October 7, 2015 Approximately 10:00 p.m., Mitzie rinsed off her dessert plate with water; seconds later, attempted to rinse off John's dessert plate with water, of which there was not any water. Mitzie told John. John went outside and tried the spicket at our trailer. No water. John turned around, and looked at the water pipe which is in view behind our trailer, close to CR 675. The water pipe had come apart. John tried to shut off the water before the meter. John could not turn off the water by himself, as the water was gushing high into the air. Wife Mitzie and tenant Alice had to assist by putting weight on the pipe for John to get it back together to contain the gushing water. Mitzie called US Water 1-888-228-2134. The office is closed. Mitzie called the emergency number 1-727-847-8857. Mitzie called three more times. The last call was October 8, 2015 at 1:00 a.m. in the morning. Mitzie asked the dispatcher if someone was actually coming. The response was "Yes, once dispatched, they must arrive" and someone was "Dispatched 10:17 p.m." (October 7th). John and Mitzie sat outside in the golf cart past 1:00 a.m. in the morning, by the water line waiting for the technician to show. No one showed, the pressure is state which we make the set of the transmission

Thursday, October 8, 2015 9:15 a.m. Mitzie called US Water at 1-888-228-2134. Per US Water, there was not a record of last night's calls. 9:20 a.m. Mitzie called the emergency number 1-727-847-8857, receiving the answering service. This lady did not work last night. Said US Water's office opens at 9:00 a.m., call 727-848-8292. 9:22 a.m. Mitzle calls 727-848-8292, prompt #3 for repair emergency or lift station. Mitzie left a message with Todd's voice mail. (No repsonse from Todd.) 9:30 a.m. Mitzie called 727-848-8292 "0" for operator. Robin answered. Told Mitzie "Diane" has the account. Robin transferred Mitzie to Diane 866-753-8292, Ext. 244. 9:52 a.m. A man called Mitzle from US Water. "You have a problem?" Mitzie's response; "A di the investigation of A di wat recent as the relation

1.187

"Yes, water was gushing out. We fixed it temporarily. It needs to be fixed properly". Later, time not written down, the US Water technician arrives and determines the problem is on the campground's side of the meter. He recommends Mike Scott Plumbing. Mitzie calls Mike Scott Plumbing at 352-748-9111. Per Katie at Mike Scott Plumbing, an appointment is scheduled for Ocotber 9, 2015 between 10:00 a.m. and 2:00 p.m.

with an interviewe were the start of the start of the start and the start of the Friday, October 9, 2015 Mike Scott Plumbing did not show between 10:00 a.m. and 2:00 p.m. Mitzie called Mike Scott Plumbing. The technician was held up on a job in Lady Lake. Mike Scott Plumbing arrives late afternoon." He is not the right technician for the job. We are told the PCV need to be replaced with metal because of the high pressure. Re-scheduled for Monday, October 12, 2015 between 10:00 a.m. and 2:00 p.m. the first of states and

Monday, October 12, 2015 Mike Scott Plumbing arrives. The technician went to turn off the water. He noticed the shut-off valve needs to be replaced by US Water, because it is before the meter, and he notes it is missing the handle. Mike Scott Plumbing does not want to turn off the water with just a wrench because if he can not turn it back on the same way, we may be without water and he does not want to be responsible as the handle is missing, noting we need a whole new valve. Approximately 11:00 a.m., Mitize called US Water 1-888-228-2134. Told US Water the shut-off valve needs replacing. US Water said service will be today (Oct. 12) or tomorrow (Oct. 13). Mitzie says we need it repaired today. US Water said there will be service today (Oct. 12). 12:20 p.m. Mitzie called US Water 1-866-753-8292, Ext. 244 Diane

with Water Restriction-Michael who transferred Mitzie to the Hydrologist, Luke 1-813-985-7481 Ext. 2053. 4:30 p.m. John talked to Luke, resulting with Luke to check into it.

Monday, October 19, 2015 12:20 p.m. Mitzie called Southwest Florida Water Management 1-813-985-7481 Ext. 2053. Luke answered. Had problem with each other. Luke put Mitzie on hold, as music started playing. Mitzie called back. Mitzie received Luke's voice mail and left a message. 3:20 p.m. Mitzie called Mike Scott Plumbing, Wendy 1-352-748-9111. The "Watkins" part is not in yet. Mitzie refreshed Wendy's memory regarding US Water demanding to be present when Mike Scott Plumbing works on pump. Wendy said they have 110 employees and has never heard of the water company needing to be present to turn off the water for the plumbers work to be done. 3:25 p.m. Mitzie called Southwest Florida Water Management-Brooksville, Luke 813-985-7481 Ext. 2053. Mitzie left second message to return 3:35 p.m. Mitzie called Southwest Florida Department, Danielle Benson the call. 407-897-4306. Mitzle left second message to return the call. and 2103 (Standards) water and

3.脑齿振动电超行 影

\$~12.8°, The Part of the second s Tuesday, October 20, 2015 Mitzie received a call from Florida Department of EP(A) Central District, Manuel (Manny) Cardona 407-897-4134. Manny is calling for Danielle Benson, as Mitzie had called Danielle October 14 and October 19, 2015 and left messages without any Manny is with the Compliance Management of Florida Department of EP(A) responses. Central District. Manny listened to Mitzie's side of the story. Manny told Mitzie, Manny had talked with US Water-Area Management, Grant Foster. Grant Foster told Manny, that US Water will remove the valve or handle. Years ago, Oasis RV Park (Former name of Snooze N Scoot) was advised to put in a shut-off valve on the campground side of the meter, and apparently Oasis did not want to do that. Oasis did put a shut-off valve on, as there is one present. Apparently, "Aqua" previous water company to US Water, and "Oasis" had problems, and now has carried on through to John and Mitzie's Snooze N Scoot. Mitzie sent Manny pictures through the email: manuel.cardona@dep.state.fl.us of the water main, the rusted US Water shut-off valve, the leak, and the sleeve that water gushed out of. John and Mitzie left the campground at 11:00 a.m. and returned around 1:00 p.m. after running errands. In the meantime, Mike Scott Plumbing had arrived and repaired the leak on the back flow preventer and inspected the water main. Mitzie sent Manny pictures of the inspection tag and informed Manny of the repair by Mike Scott Plumbing. Mitzie called Mike Scott Plumbing, Wendy 352-748-9111. Wendy thought the dispatcher had called Mitzie to tell Mitzie the time Mike Scott Plumbing would arrived. Mitzie thanked Mike Scott Plumbing (Wendy) for repairing the leak. Wendy scheduled "Jose" to arrive at the campground for Wednesday, October 21, 2015 at 1:30 p.m. 2:25 p.m. Mitzie called US Water, Linda in Billing, 1-888-228-2134. Linda scheduled the appointment for October 21, 2015 at 1:30 p.m. for US Water to turn off the water and for Mike Scott Plumbing to fix the PVC Sleeve. 2:55 p.m. Mitzie called Florida Department of EP(A), Manny and left a message that Mike Scott Plumbing repaired and inspected, and that US Water and Mike Scott Plumbing are to arrive October 21, 2015 at 1:30 p.m. to shut off the water and repair the PVC Connection. Mitzie also asked about the shut-off restrictions.

Wednesday, October 21, 2015 10:04 a.m. Mitzie received a phone calll from Luke (Hydrologist) of Southwest Florida Water Management 813-985-7481, Ext. 2053. Luke said there is not a statue to deal with the restriction. Luke's department deals with water coming out of the ground, and the waterways. Luke suggested calling the Department of Health.

US Water Approximately 24 hours without water

Tuesday, 08/30/2016 3:35 p.m. no water

Tuesday, 08/30/2016 4:45 p.m. Linda (Billing Department) just getting technician to find out problem

Wednesday, 08/31/2016 10:25 a.m. Julie no information

Wednesday, 08/31/2016 10:50 a.m. Julie no information

Wednesday, 08/31/2016 10:56 a.m. Julie called. Pump/Repair

Wednesday, 08/31/2016 11:30 a.m. Julie called. Fire at Pump station. Replacement around Noon. Water back on early evening.

Friday, 09/02/2016 10:30 a.m. Julie called. They did not know, Vickie emailing technician.

From:Dennis MuldoonSent:Monday, November 06, 2017 10:07 AMTo:Troy RendellSubject:FW: Re: Fwd: FW: Yellow Water

----- Forwarded message ------From: "Lucas Link" <<u>llink@uswatercorp.net</u>> Date: Nov 6, 2017 10:02 AM Subject: Re: Fwd: FW: Yellow Water To: "Grant Foster" <<u>gfoster@uswatercorp.net</u>> Cc:

This morning was the following: Well: 1.2 cl2 - clear water at POE RV Park: 0.8 cl2 - clear water at RPZ

On Nov 6, 2017 9:01 AM, "Grant Foster" <<u>gfoster@uswatercorp.net</u>> wrote: Jacob flushed yesterday about 4 oclock, they called on call

On Nov 6, 2017 8:23 AM, "Dennis Muldoon" <<u>dmuldoon@uswatercorp.net</u>> wrote: ------Forwarded message ------From: "Troy Rendell" <<u>trendell@uswatercorp.net</u>> Date: Nov 6, 2017 7:58 AM Subject: FW: Yellow Water To: "Ron Derossett" <<u>rderossett@uswatercorp.net</u>>, "Dennis Muldoon" <<u>dmuldoon@uswatercorp.net</u>> Cc:

Received this yesterday afternoon from Snooze & Scoot. Yellow water coming into the RV park.

From: <u>snoozeandscootrvcampground@gmail.com</u> [mailto:<u>snoozeandscootrvcampground@gmail.com</u>] Sent: Sunday, November 05, 2017 3:42 PM To: <u>trendell@uswatercorp.net</u> Subject: Yellow Water

Troy,

Thursday, November 2, 2017 approximately 4:30 p.m., the water line was flushed.

Today, it is 3:20 p.m. Sunday afternoon. My tenants have yellow water coming into each campsite, as well as the laundry room and restrooms.

I called <u>1-888-228-2134</u> and left a message on the recorder.

I called the emergency number 1-727-847-8857 and reported the problem.

Mitzie Hodgson

Snooze N Scoot RV Campground

11380 South US Hwy 301

Webster, FL 33597

Customer Number 1189992

Sent from Mail for Windows 10

From:Dennis MuldoonSent:Monday, November 06, 2017 9:28 AMTo:Troy RendellSubject:Fwd: Re: Fwd: FW: Yellow Water

------ Forwarded message ------From: "Grant Foster" <<u>gfoster@uswatercorp.net</u>> Date: Nov 6, 2017 9:01 AM Subject: Re: Fwd: FW: Yellow Water To: "Dennis Muldoon" <<u>dmuldoon@uswatercorp.net</u>> Cc: "Lucas Link" <<u>llink@uswatercorp.net</u>>

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Snooze N Scoot RV Campground

11380 South US Hwy 301

Webster, FL 33597

Customer Number 1189992

Sent from Mail for Windows 10

To: Cc: Subject:

snoozeandscootrvcampground@gmail.com rderossett@uswatercorp.net RE: Snooze N Scoot RV Campground

The valve was installed. They also looked at the flush pole and flush pipe. They shut off the flush pole and are looking at alternatives on the enclosure.

As far as the cap - it was removed by someone - but we don't see any need to replace.

I was informed that someone from your park was using the flush pipe – which is prior to your meter. This is the utility's property and should not be used by any customer. We have to keep account of <u>all</u> water used throughout the system. Also we have to flush in a certain sequence to ensure proper flushing of the system. In addition, this could lower the pressure throughout the system to other customers if not monitored properly by our employees. Please refrain from utilizing this flush pipe in the future. If you have issues with discolored water, please call the customer service line and we can have one of our employees come out.

Thanks.

From: <u>snoozeandscootrvcampground@gmail.com</u> [mailto:snoozeandscootrvcampground@gmail.com] Sent: Thursday, October 26, 2017 1:05 PM To: <u>trendell@uswatercorp.net</u> Cc: <u>rderossett@uswatercorp.net</u> Subject: FW: Snooze N Scoot RV Campground

HI Troy and Ron, The cover was installed this morning. Thank you!

We still have two issues. The water is still leaking on the flush pole outside of the campground. A cap is needed on the PCV flush pipe draining into the ditch. Thank you,







Sent from Mail for Windows 10

From: <u>Troy Rendell</u> Sent: Wednesday, October 25, 2017 5:03 PM To: <u>snoozeandscootrvcampground@gmail.com</u> Cc: <u>Ron Derossett</u> Subject: RE: Snooze N Scoot RV Campground

I've forwarded to the regional manager for more information. I believe they were trying to get it complete this week.

Unfortunately, I'm out of the office the next two days.

From: <u>snoozeandscootrvcampground@gmail.com</u> [mailto:<u>snoozeandscootrvcampground@gmail.com</u>] Sent: Wednesday, October 25, 2017 2:01 PM To: <u>trendell@uswatercorp.net</u> Subject: FW: Snooze N Scoot RV Campground

Hi Troy, It has been two weeks since our meeting October 11, 2017. Friendly reminder regarding the dig and the lid. Any updates? Thank you, Mitzie

Sent from Mail for Windows 10

From: Troy Rendell

Sent: Tuesday, October 17, 2017 3:36 PM To: <u>snoozeandscootrvcampground@gmail.com</u>; <u>Ron Derossett</u> Subject: RE: Snooze N Scoot RV Campground

I sent over to the Regional Manager and Maintenance Supervisor.

They have to order a metal lid. They will dig it up and place a proper lid on it.

I don't have a date as they have to order it first.

From: <u>snoozeandscootrvcampground@gmail.com</u> [mailto:<u>snoozeandscootrvcampground@gmail.com</u>] Sent: Tuesday, October 17, 2017 2:25 PM To: <u>RDeRossett@uswatercorp.net</u> Cc: <u>TRendell@uswatercorp.net</u> Subject: Snooze N Scoot RV Campground

Ron,

Have you scheduled anyone for cleaning out the hole for the water shut-off and installing a PCV cap for the water shut-off? Thank you for your attention. Mitzie Hodgson Snooze N Scoot RV Campground 11380 South US Hwy. 301 Webster, FL 33597 Acct: 1189992

Sent from Mail for Windows 10

THE WOODS UTILITY COMPANY

September 29, 2017

John Hodgson Snooze N Scoot RV Campground, Inc. 11380 S US HIGHWAY 301 Webster, FL 33597-5630

RE: Hurricane Irma Water Outage

Dear Mr. Hodgson:

I am in receipt of your letter dated September 27, 2017 concerning the most recent water outage caused by Hurricane Irma. First and foremost, let me begin by offering my sincere apologies of the events which occurred during and immediately after the passing of this hurricane.

Hurricane Irene caused extensive damage to the service area of The Woods and also caused a systemwide power outage. Due to the extensive damage caused around the entire State of Florida, resources were out in force after the hurricane determining damage and working on restoration. U.S. Water Services was able to obtain a generator from Florida Rural Water Association and had it delivered to The Woods' water plant on September 15, 2017. The generator was hooked into the water system. However, due to what was believed to be leaks in the distribution system caused by the hurricane, the utility was unable to maintain water pressure above 15 psi. The commercial power was restored approximately September 18, 2017.

U.S. Water Services personnel walked the system on September 18th, and 19th. The main leak was finally discovered on September 19, 2017 which was caused by an uprooted tree tearing a portion of the main. Once the break was repaired the water service was restored back to normal.

Concerning the boil water notice. There was a boil water notice issued on September 12, 2017 to the News Channel 13 (local media). The Florida Department of Environmental Protection <u>and</u> Department of Health issued a Joint Letter (Memo) to all utilities concerning the appropriate methodology of notification of boil water notices during hurricane events. I've attached it for your review. According the FDEP/DOH memorandum, for community systems (such as The Woods) where the entire system is without water service due to power outages – utilities are to send the notification to the local media.

This was a massive hurricane that affected almost the entire state of Florida. It was virtually impossible to hand deliver notices to all affected customers. The personnel were dedicated to conduct damage assessment and work to restore water service as soon as possible. We were in constant contact with the FDEP throughout the hurricane, as well as afterwards on all boil water events. We followed the guidelines set out by FDEP and DOH. The rescind notice was also issued once the test results were received. Under the FDEP/DOH guidelines this rescind notice has to follow the same methodology as the boil water notice was issued.

Upon reflection, the utility could have contacted you directly; however, it would have been next to impossible to contact each customer affected by this hurricane throughout the entire state of Florida. Also, after the water service was restored, the utility could have sent an employee out to flush your line. Be assured that the water was tested as safe during this entire event.

4939 Cross Bayou Boulevard, New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701 Page 2 of 2 Snooze N Scoot RV Campground

I would be more than acceptable to come meet with you personally and bring my utility manager to discuss the events which transpired. We can also work out a future contingency plan for any potential future events which may cause this situation to occur. Just contact me at your earliest convenience to schedule a mutually available date and time.

Again, my apologies and my contact information is: e-mail trendell@uswatercorp.net phone (727) 848-8292, ext. 245.

Sincerely

Troy Rendell Utility Manager // for The Woods Utility Company

RE: The Woods Utility Company

September 27, 2017

To Whom It May Concern,

I am writing this letter for Health and Safety reasons to bring to your attention that, in my opinion, The Woods Utility Company's standards of operation do not meet local and federal government regulations. My wife and I own a RV Campground outside of Webster, FL of which The Woods Utility Company supplies water to thirty-five (35) RV sites, the pavilion, the office, the restrooms and the laundry rooms. Currently, two sites are occupied with people who have disabilities. Upon purchasing the property five years ago, Aqua Utilities Florida was the water supplier who acted very professional in handling low water pressure situations by notifying the campground management, plus notifying all thirty-five (35) sites by placing orange precautionary boil water notices on each door, followed by green tags to notify each site when the boil alert is over. Agua Utilities Florida would come and flush out the water line prior to the campground's water meter on a regular basis. Since The Woods Utility Company has taken over, the lines are not flushed after low water pressure situations. We are not notified by The Woods Utitlity Company of the low water pressure in the lines, nor the loss of water supply. When the lines are flushed, it is not on a regular basis, causing the campground and the site holders panic with the low water pressure or loss of the water supply. Furthermore, I would like a representative, in person, to explain why the campground was out of water from the evening of September 10th or the morning of September 11th to the evening of September 20th, ten (10) days after Hurricane Irma. Sad to say, The Woods Utility Company, the water company, never offered any drinking water supplies to the campground for those ten (10) days, whereas SECO, the electrical company, offered cases of water to the campground. To date, the campground has not been notified of a boil alert since the return of the water. No one has come by to flush the lines out, of which the water was rusty and dirty in appearance, which is a health concern. Again, I would like a representative to visit the campground, in person, who is authorized to handle the questions of concern. If not, I shall notify the Health Department of Sumter County and the EPA Central District which regulates the water concerns when these situations occur. It is a shame the left hand does not know what the right hand is doing. Every telephone call and every person in the field has a different answer. Communication within the The Woods Utility Company between Management and the Employees would truly improve upon customer relations.

Yours Truly,

John Hodgson

Snooze N Scoot RV Campground, Inc.

Account 1189992

1

Telephone 352-568-2003

p.1

THE WOODS UTILITY COMPANY

September 21, 2017

Rey Castillo Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1254550W – Mr. Michael Smith – Second Response

Dear Mr. Castillo,

Request: Mr. Smith concerns revolve around the outage caused by Hurricane Irene.

Response: The leaks have been repaired and water service returned to normal.

If you have any questions or concerns please contact me at (727)848-8292 ext. 245. Thank you

Sincerely

Troy Rendell Manager of Regulated Utilities /// For The Woods Utility Company

Cc: Ron DeRossett, Util Mngr USW

4939 Cross Bayou Boulevard, New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701

THE WOODS UTILITY COMPANY

September 19, 2017

Rey Castillo Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1254550W – Mr. Michael Smith

Dear Mr. Castillo,

Request: Mr. Smith concerns revolve around the outage caused by Hurricane Irene.

Response: Hurricane Irene caused extensive damage to the service area of The Woods and also caused a system-wide power outage. Due to the extensive damage caused around the entire State of Florida, resources were out in force after the hurricane determining damage and working on restoration. U.S. Water Services was able to obtain a generator from Florida Rural Water Association and had it delivered to The Woods' water plant on September 15, 2017. The generator was hooked into the water system. However, due to what is believed to be leaks in the distribution system caused by the hurricane, the utility was unable to maintain water pressure above 15 psi. The commercial power was restored approximately September 18, 2017.

U.S. Water Services personnel walked the system on September 18th and is currently walking the system house by house today, September 19th to look for breaks in the system. Until the leaks are discovered and repaired, the pressure cannot be restored. Currently the water plant is running and the tank is ½ full; however, the pressure is not rising above 15 psi.

Mr. Smith was contacted on September 19th and this was explained to the customer. The Woods will continue to look for the break or leaks to make the necessary repair. It should be noted that the wastewater plant still does not have commercial power.

If you have any questions or concerns please contact me at (727)848-8292 ext. 245. Thank you

Sincerely,

Troy Rendell Manager of Regulated Utilities /// For The Woods Utility Company

4939 Cross Bayou Boulevard, New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701

Request No. 1254550W Name SMITH, MICHAEL MR. Business Name				
Consumer Information Name: MICHAEL SMITH Business Name: Svc Address: 11478 COUNTY RD 678	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: REY CASTILLO Entered By: DV Date: 09/19/2017 Time: 11:21		
County: Sumter Phone: (352)-457-2804	Utility Information	Via: PHONE Prelim Type: OUTAGES		
City/Zip:Webster / 33597- Account Number:	Company: THE WOODS UTILITY COMPANY Attn. Ron DeRossett1254550W	PO: Disputed Amt: 0.00		
Caller's Name: MICHAEL SMITH Mailing Address: 11478 COUNTY RD 678	Response Needed From Company? y Date Due: 10/10/2017	Supmntl Rpt Req'd: / / Certified Letter Sent: / / Certified Letter Rec'd: / / Closed by: Date: / / Closeout Type: Apparent Rule Violation: N		
City/Zip: WEBSTER , FL 33597- Can Be Reached: E-Tracking Number:	Interim Report Received: / / Reply Received: / / Reply Received Timely/Late: Informal Conf.: N			

Preclose type - Outages

Other Comments:

Customer states that he has been without water since Hurricane Irma. Customer states that power has been restored to his area and his water company but he still does not have water. When he called the company, they told him that he does have water. Then they said that there must be a leak somewhere but they could not give him any further information. Customer would like to know what is being done to restores his water.

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing within 15 working days after the complaint has been sent to the company.

Request No.	1254550W	Name	SMITH , MICHAEL MR.	Business Name

PAGE NO: 1

- 2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working days after the complaint has been sent to the company.
- 3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax, or physical addresses:

E-Mail - pscreply@psc.state.fl.us

Fax - 850-413-7168

Mail - 2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Case taken by Diana Vizcarrondo

The Woods Utility company

May 1, 2015

Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1180248W – Mr. Parker Darrell – Account 54796046

To Whom it May Concern,

Mr. Darrell requested that his customer deposit be refunded on his prior account due to it being closed.

<u>Response</u>: The Woods Utility Company was unfortunately unaware of Mr. Darrell's request due to miscommunication by the utility's outside customer service vendor. This has been discussed with the vendor and all future requests will be forwarded to the utility.

On April 29, 2015, Mr. Darrell's customer deposit of \$202.72 was refunded. A check was issued and mailed via U.S. Mail to Mr. Darrell.

If you have any questions or concerns please contact me at (727)848-8292 ext. 245. Thank you

Sincerely, **Troy Rendell**

Manager of Regulated Utilities /// For The Woods Utility Company

Cc: Ron DeRossett, Util Mngr USW

5320 Captains Court, New Port Richey, FL 34652 Mailing: c/o 4939 Cross Bayou Boulevard, New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701

Consumer Information Name: DARRELL PARKER Business Name: Svc Address: 11387 COUNTY RD 675	Florida Public Service Commission - Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6480	PSC Information Assigned To: MARCOS Entered By: DH Date: 04/29/2015 Time: 08:11
County: Sumter Phone: (352)-303-6576	Utility Information	Via: E-FORM Prelim Type: DEPOSIT
City/Zip:Webster / 33597- Account Number: 54796046 Caller's Name: DARRELL PARKER	Company: THE WOODS UTILITY COMPANY Attn. Ron DeRossett1180248W Response Needed From Company? Y	PO: Disputed Amt: 0.00
Mailing Address: 8209 RENOVA DR	Date Due: 05/20/2015 Interim Report Received: / /	Supmntl Rpt Req'd: / Certified Letter Sent: / Certified Letter Rec'd: /
City/Zip: WEBSTER , FL 33597 Can Be Reached: E-Tracking Number: 38299	Reply Received: / / Reply Received Timely/Late: Informal Conf.: N	Closed by: Date: / / Closeout Type: Apparent Rule Violation: ^N

Please review the "incorporated" Internet correspondence, located between the quotation marks on this form, in which the customer reports the following:

"----Original Message-----From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us] Sent: Tuesday, April 28, 2015 8:20 PM Cc: Consumer Contact Subject: E-Form Other Complaint TRACKING NUMBER: 38299

CUSTOMER INFORMATION

Name: Darrell Parker

Request No. 1180248W

Name PARKER , DARRELL MR.

Business Name

PAGE NO: 1

Telephone: 352-303-6576 Email: MParker593@aol.com Address: 8209 Renova Drive Webster FL 33597

BUSINESS INFORMATION

Business Account Name: Darrell Parker Account Number: 54796046 Address: 11387 County Road 675 Webster Florida 33597

Water County Selected: SUMTER

COMPLAINT INFORMATION

Complaint: Other Complaint against The Woods Utility Company Details:

This is a property that I rent out.Between renters I had the water put in my name, and was charged a 216.77 deposit. The account was closed on 12-04-2014, when the new renter opened their own account and paid their own deposit. I have requested the remainder of my deposit (202.72) three times 12-23-2014 3-31-2015 and 4-21-2015. I have not received any money or explanation to date.

PSC was contacted previously "

Per Consumer Complaint Rule 25-22.032, please use the following procedures when responding to PSC complaints.

1. Complaint resolution should be provided to the customer via direct contact with the customer, either verbally or in writing, within 15 working days after the complaint has been sent to the company.

2. A response to the PSC is due by 5:00 p.m. Eastern time, of the 15th working day after the complaint has been sent to the company.

3. The response should include the following:

a) the cause of the problem

b) actions taken to resolve the customer's complaint

c) the company's proposed resolution to the complaint

d) answers to any questions raised by staff in the complaint

e) confirmation that the company has made direct contact with the customer

4. Send your written response to the PSC, and copies of all correspondence with the customer to the following e-mail, fax or physical addresses:

Request No. 1180248W Name PARKER , DARRELL MR. Business Name

PAGE NO: 2

E-Mail - pscreply@psc.state.fl.us Fax - 850-413-7168 Mail - 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Case taken by Diane Hood Customer also filed eform 38300, as a duplicate. Only filing eform 38299.

Request No. 1180248W

Name PARKER , DARRELL MR.

Business Name

PAGE NO: 3

THE WOODS UTILITY COMPANY

April 9, 2014

Marcos Bermudez-Frau Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-850

RE: Request No 1143739W – Mr. Mark Cossin – Account 1191174

Dear Mr. Bermudez-Frau,

In response to the above staff request, The Woods Utility Company provides the following.

Mr. Mark Cossin was contacted by the utility via phone on April 7, 2014. The following is a summation of this customer contact:

Customer: Mark Cossin, 3199 CR 676, Webster, FL 33597

Complaint #1: Customer stated that he feels as if the company is overcharging him.

Ron DeRossett of US Water talked with Mr. Cossin and explained to the customer that Response: the bills are based on the amount of water used. Mr. DeRosset explained that according to the past history of his account the usage was high during the last months of 2013, but usage was going down. Mr. Cossin explained that the number of people in the household went from six people down to four. His biggest issue was the cost of the water and sewer bill. He also stated that his neighbors couldn't afford the water and he was fed up with the high cost. He further stated that he was moving out of the community and planned to send notices to the community to do the same and he planned to call the PSC in order to get the rates lowered. Mr. DeRosset explained to the customer that the PSC regulates the utility and has exclusive jurisdiction of the utility's rates. Mr. DeRosset also explained the PSC is aware of the utility's rates and approved them. Mr. Cossin's response was that the PSC needs to do better. Mr. DeRosset sent a technician to check the customer's meter on April 4, 2014. The meter appeared to be working properly but there was a small leak according to the leak detector. The technician knocked on the door but there was no answer, so he left a door-hanger to inform the customer of the issue. Mr. cossin says he looks at his meter all the time and this is the first time he noticed the leak detector turning, he said he would check for leaks.

> 5320 Captains Court, New Port Richey, FL 34652 Mailing: c/o 4939 Cross Bayou Boulevard, New Port Richey, FL 34652 Tel: (866) 753-8292 Fax: (727) 848-7701

Page 2

Bermudez-Frau Letter PSC – April 15, 2014

Resolution: Mr. DeRosset asked Mr. Cossiin to monitor his usage more closely to see if he could pinpoint anything out of the ordinary that may cause the fluctuation in water usage. Although the customer was still upset about the cost of the water he said he would monitor his usage.

If you have any questions or concerns please contact Mr. DeRossett of USW, at (727)848-8292 x229. Thank you.

Sincerely

Troy Rendell Manager of Regulated Utilities

Cc: Ron DeRossett, Util Mngr USW Victoria Penick, USW Carl Smith, VP Customer Service USW

Account	Label	Comment	User	Date
	1	USWealicea 04/16/2019: PLEASE INFORM TAMMY WELLS THERE IS NOTHING WE CAN DO FOR HER AT THIS TIMER		
		AS THE METER AND ERT HAD TO BE REPLACED DUE TO TAMPERING WITH US WATER'S PROPERTY, WHICH		
189429	A 0.1 Supervisor Review	HAPPENS TO BE	USWealicea	04/16/2019 02:29 PM
		OPIdrost 04/08/2019: Follow up from prior supervisor review not completed spoke w/ Michelle - feels she is due an		
191922	A 0.1 Supervisor Review	adjustment on account due to service order moveout date. Would like deposits app	OPkturbett	04/09/2019 10:37 AM
		OPretanton 03/29/2019: MECHELLE EVERETT CALLED ABOUT RECEIVING ANOTHER BILL; SHE SD SHE MOVED OUT		
1191922	A 0.1 Supervisor Review	ON 02/01/19. SHE'D LIKE AN ADJ ON HER FINAL BILL. ADV WILL RESEARCH. PER S/O MOVE OUT EFF DATE IS 02/0	OPrstanton	03/29/2019 07:39 AM
		OPmrodgers 03/19/2019: MARVIN CALLED STATED HE MADE PYMT ADV REVERSED. NOTES ON ACT DO NOT		
		INDICATE AS TO WHY. CUST WOULD LIKE TO KNOW WHERE THE PYMT IS / AND WHY BEFORE HE MAKES		
4821875	A 0.1 Supervisor Review	ANOTHER, PYMT ON THI	OPmrodgers	03/25/2019 01:11 PM
		OPweinberger 03/22/2019: ERIN CARVER CALLED FOR AMOUNTS ON BILL: ADV DEPOSITS AND NEW ACCT		
4000067	A O 4 Currentines Deview	FEE:ADV 2 OTHER AMOUNTS LOOKS LIKE POSSIBLE BACK BILLING: ADV WILL RESEARCH AND CALL HER BACK: CALL BACK BY	0014	00/05/0040 40-45 DM
4822267	A 0.1 Supervisor Review		OPkturbett	03/25/2019 12:45 PM
		USWealicea 03/13/2019: METER WAS PULLED YESTERDAY FOR NONPAYMENT AND SEWAGE LEAK ON CUSTOMERS SIDE - LETTER FROM SUMTER COUNTY HEALTH DEPARTMENT IS IN THE ATTACHMENTS - TECH NOTES AND		
4004004	A.O.A. Superviser Review	PICTURES ARE IN	LICIA/apliana	03/42/2010 07:40 AM
4821831	A 0.1 Supervisor Review	OP/Weinberger 03/11/2019: BRYANT PEGG CALLED VERY UPSET SAID THIS IS 3 WEEKS HE'S BEEN WAITING FOR	USWealicea	03/13/2019 07:46 AM
		WATER, THE PAST DUE ON PREVIOUS ACCT HAS BEEN PAID, LEASE WAS RECEIVED AND SIGNED FOR AT CAPE	1	
4822201	A 0.1 Supervisor Review	CORAL O	OPvweinberge	03/11/2010 11:40 444
1022201			Tor wweinberge	03/11/2019 11:49 AM
		OPrstanton 03/05/2019: BRYANT PEGG CALLED TO FOLLOW UP W/ SERVICES; SD HE SENT LEASE CERT TO THE PO		
4822201	A 0.1 Supervisor Review	BOX IN CAPE CORAL; HE SD IT WAS SIGNED FOR; I LET HIM KNOW THAT I WILL RESEARCH & GET BACK TO HIM.	OPrstanton	03/05/2019 11:12 AM
TOLLEGI		OPmrodgers 02/21/2019: MIKE CALLED STATES HE WILL NOT PAY FOR WATER WHEN THE METER WAS NOT	Orristanton	00/00/2010 11:12 AM
		READING FEELS WE CARE MAKING UP A CONSUMPTION AMOUNT. HE WOULD LIKE A PH CALL IN REGARDS TO		
4799535	A 0.1 Supervisor Review	THIS ISSUE. MAY	OPkturbett	02/22/2019 09:33 AM
4100000		OPwweinberger 02/19/2019: MELANIE EVANS CALLED FOR STATUS ON S/O: SHE IS NOT LOOKING FOR THE S/O		02222013 03.33 AN
		REREAD, SHE IS LOOKING FOR THEIR PROOF OF THE AFTER HOURS S/O THAT THEY WENT OUT AND REPAIRED		
190090	A 0.1 Supervisor Review	HER METER	OPkturbett	02/20/2019 10:51 AM
100000		OPrstanton 02/14/2019: MELANIE EVANS CALLED ABOUT HIGH USAGE PH CALL THAT HER HUSBAND ZACK RCVD		022201201010.01710
		FROM OUR OFFICE STATING THAT THERE IS A \$500 CHARGE FOR METER REPAIR, MELANIE SD THE WOMAN THAT		
190090	A 0.1 Supervisor Review	CALLED S	OPrstanton	02/14/2019 10:59 AM
		OPwweinberger 01/28/2019: TAMMY WELLS CALLED ADV SHE HAS NOT HAD WATER ALL WEEKEND: ADV WILL	of rotanton	02114/2010 10:00 / 444
		CREATE S/O AND SEND TECH, SHE WANTED TO KNOW THE EXACT TIME TECH WOULD BE THERE AND HOW WE		
189429	A 0.1 Supervisor Review	ARE GOING TO COM	OPvweinberger	01/28/2019 02:12 PM
		USWealicea 12/31/2018: SPOKE WITH JOHN CARBONE ON 12-26 REGARDING HIS CONCERN WITH THE DEPOSIT		
		AMOUNT QUOTED TO HIM DURING HIS INITIAL ACCOUNT SET UP. MR. CARBONE STATED A MAN AT THE	1	
4821829	A 0.1 Supervisor Review	CUSTOMER SERVICE	USWealicea	12/31/2018 10:37 AM
	1	OPmrodgers 12/19/2018: MR SMITH CALLED UPSET HIGH BILL LOOKS LIKE OUSAGE SINCE MARCH STATES HES	1	
		BEEN PAYING NOT HIS FAULT WE HAVE NOT READ IS HIS METER.; OPmrodgers 12/19/2018: MIKE @ 352/457.2804		
4799535	A 0.1 Supervisor Review	PLE	OPmrodgers	12/24/2018 11:19 AM
		OPianderson 12/18/2018; JOHN CALLED BECAUSE HIS BILL WAS VERY HIGH ADVISED HIM IT WAS HIS DEPOSITS		
		THAT WERE ON THE STATEMENT WHICH WAS \$224.81 AND HE SAID HE WAS TOLD IT WOULD ONLY BE \$114.00 BY		
4821829	A 0.1 Supervisor Review	A MA	OPImjohnson	12/24/2018 08:43 AM
	·	OPmzarbinski 11/21/2018: DEANNA CALLED AND STILL THINK SOMETHING IS WRONG AND REQ TO SPEAK TO A		
		SUPERVISOR ON THIS MATTER. SHE STATED SHE HAS PAYMENT ARRANGEMENTS AS VERIFIED IN ACCT. I ALSO		
4797996	A 0.1 Supervisor Review	ADDED A	OPImjohnson	11/23/2018 10:19 AM
		OPrstanton 10/30/2018: MELISSA DAVIS CALLED IN UPSET THAT HER SERVICES WERE DISCONNECTED, GAVE HER		
		EMAIL TO FWD BANK STMT TO, ADV THAT S/O WILL BE CREATED ONCE PROOF IS SENT, NO GUARENTEE SAME		
54796932	A 0.1 Supervisor Review	DAY REC	OPrstanton	10/30/2018 11:17 AM
	1	OPmzarbinski 10/10/2018: TAMMY CALLED WITH CONCERNS OF BILL AMT AND NO USAGE IN SEPT BILL. FILLED OUT		
189429	A 0.1 Supervisor Review	S.O. AND FORWARDED TO VINCE FOR PROCESSING. CUST REQ C/B AFTER RE-READ.; OPImjohnson 10/16/2018:	OPImjohnson	10/16/2018 02:06 PM
		OPrstanton 10/03/2018: JENNIFER CALLED IN ASKING WHY SHE IS STILL BEING BILLED AS THE WATER WAS		
	1	TURNED OFF 08/28/18 FOR NON PMNT, REVIEWED STMTS AND ADV THAT THERE IS STILL USAGE AT THE		
1190117	A 0.1 Supervisor Review	PROPERTY, PER	OPrstanton	10/03/2018 01:12 PM

	1	OPianderson 04/05/2018: JUSTIN STEVENS CALLED TO HAVE WATER TURNED ON ADVISED HIM IT WAS TURNED		
		OF FOR NON PAYMENT. JUSTIN CAN BE REACHED 352-661-0414; OPwinkler 04/12/2018: UNABLE TO REACH DUE		
54798156	A 0.1 Supervisor Review	TO N	OPvwinkler	04/40/0040 07:05 414
		OPjlevasseur 01/02/2018: MELANIE EVANS CALLED FOR ISSUES WITH PERSON CALLING AND TELLING HER TO GET	OFVWILKIE	04/12/2018 07:25 AM
		HER DOG OUT OF THE YARD BECAUSE THEY NEED TO ACCESS HER METER FOR DISCONNECT. SHE GETS PAID		
190090	A 0.1 Supervisor Review	TOMORROW	OPImjohnson	01/03/2018 07:32 AM
		OPrking 07/17/2017: MELANIE EVANS CALLED BECAUSE SHE IS RECEIVING BLUE DISCONNECT NOTICES. LOOKING		
100000		AT HER ACCOUNT THE TRANSACTION SCREEN SHE OWES \$94.01, SHE IS LATE IN HER PAYMENT, BUT NOT PAST		
190090	A 0.1 Supervisor Review		OPjlevasseur	10/27/2017 02:27 PM
		OPImjohnson 06/21/2017: DEBBIE CALLED. SHE HAD A LEAK UNDER HER HOME. ADV TO SEND A PLUMBERS		
190730	A 0.1 Supervisor Review	INVOICE AND WE WOULD LOOK AT IT AND DETERMINE IF SHE CAN GET AN ADJUSTMENT.; OPmwilliams 07/07/2017: DEBBIE		
100100	A 0.1 Supervisor Review		OPImjohnson	08/11/2017 09:47 AM
		OPtibarres 07/24/2017: RETURNED CALL TO DEBBIE ALLEN; SHE WANTS AN ADJUSTMENT ON HER ACCT. HAS BEEN		
190730	A 0.1 Supervisor Review	WAITING FOR A CALL BACK. SHE STATED THAT SHE HAS ALREADY FAXED IN THE INFO TO SUPERVISOR AND IS		
		OPImjohnson 06/28/2017: DAVID JOHNSON CALLED TO SAY HIS BILL WAS HIGH AND HE WOULD FAX OVER A	OPImjohnson	08/11/2017 09:46 AM
		PLUMBERS INVOICE. RECEIVED THE INVOICE AND SENT ON TO RITA; USWrvarona 06/29/2017: EMAIL SENT TO		
54795492	A 0.1 Supervisor Review	LINDA R		
		OPmallens 06/07/2017: MARK CALLED ASKING WHERE HIS PAYMENT WAS AT. ADV HIM OF MSG ON ACTIVITY LOG	USWrvarona	06/29/2017 08:20 AM
	1	STATING WE RECVD HIS CHECK AND HIS ACCOUNT IS NOW CLEARED. HE STILL WANTS A CALL BACK FROM A		
1191134	A 0.1 Supervisor Review	SUPERVISE	OPmallens	00/07/00/7 00:00 014
		OPrking 06/05/2017: MARK COMANIC CALLED BECAUSE HE MAILED A CHECK ON MAY 9TH TO THE CAPE CORAL	OPmailens	06/07/2017 03:32 PM
		ADDRESS, MADE OUT TO THE WOODS AND IT CASHED ON MAY 16TH FOR THE AMOUNT OF \$651.27. ADV. HIM	1	
191134	A 0.1 Supervisor Review	THAT THE ACC	OPImjohnson	06/06/2017 03:28 PM
		OPImjohnson 03/31/2017: ELISA CALLED FOR THE STATUS OF HER REFUND. ADV I WOULD HAVE SUPERVISOR CALL		00/00/2017 03:26 PM
		HER BACK. SHE ASKED FOR NUMBER TO CORPORATE OFFICE. I ADVISED VICKI WOULD CALL HER BACK. I SEE BY	1	
4797983	A 0.1 Supervisor Review	ITH	OPvknight	04/03/2017 01:37 PM
		OPmwilliams 03/27/2017: GLENA SAYS THE WATER AT THIS PROPERTY IS NOT USABLE EVEN FOR SHOWERS	lo. viangra	04/00/2011 01:01 11/
		CAUSES BLISTERING. SHE WOULD LIKE A TECH TO EVALUATE. SHE CAN BE REACHED AT 352.418.4602.:		
4798165	A 0.1 Supervisor Review	OPvknight 03/	OPvknight	03/29/2017 09:30 AM
		OPmwilliams 03/07/2017: MELISSA DAVIS WOULD LIKE TO FOLLOWUP ON THE CONVERSATION WITH R VARONA		
1700000		ABOUT ADJUSTING HER BILL. REPAIRS HAVE BEEN MADE.; OPmwilliams 03/08/2017; MELISSA CALLED AGAIN		
4796932	A 0.1 Supervisor Review	ABOUT A F	USWrvarona	03/16/2017 04:24 PM
4796894	A 0.1 Supervisor Review			
4730034	A 0.1 Supervisor Review	OPvknight 01/12/2017: REBECCA CALLED TO FOLLOW UP ON CREDIT REFUND; PLEASE CALL HER AT 407-506-3629	OPvknight	01/12/2017 03:37 PM
		OPaatchison 11/08/2016: MARY LEE CALLED ASKING WHY THIS ACCT WENT TO COLLECTIONS WHEN SHE HAD		
4799006	A 0.1 Supervisor Review	MADE THE PMT? SHE STATES THEY TOLD HER SHE HAS TO CONTACT US TO GET IT CORRECTED AND OUT OF COLLECTIONS, A		
		OPaatchison 11/08/2016: MARYLEE CALLED STATING SHE HAD PD THIS \$13.03. IT CLEARED HER BANK ON 10/24/16.	OPvknight	11/09/2016 01:26 PM
		PLEASE RESEARCH THE PMT. SHE IS NOT IN COLLECTIONS AND SHE STATES WE HAVE TO CALL THE		
4798946	A 0.1 Supervisor Review	COLLECTION		1
		OPImjohnson 11/04/2016: DRINDA STRAWBRIDGE CALLED. SAYS SHE IS THE PROPERTY OWNER AND SHE WANTS	OPvknight	11/09/2016 01:25 PM
		WATER ON FOR THE NEW TENANT. ADV SHE WOULD NEED TO TALK TO THE SUPERVISOR AS THE BILL WAS NOT		
4798016	A 0.1 Supervisor Review	PAID. SHE	ODutusiasht	
		ophwhaley 10/28/2016: KIMBERLY CALLED HAS HAD SOME VERY LARGE BILLS, APPARENTLY THERE WAS A LEAK IN	OPvknight	11/07/2016 02:49 PM
		THE HOME AND THE LANDLORD FIXED IT BUT SAID HE WILL NOT REIMBURSE THEM FOR THE WATER BILL OR		
4799267	A 0.1 Supervisor Review	ISEND US	OPvknight	10/31/2016 02:20 PM
		ophwhaley 10/21/2016: MELINDA SMITH WOULD LIKE US TO APPLY HER REFUND OF 172.84 TO ACCT#5479935 TO		10/31/2016 02.20 PM
		THIS ACCOUNT TOWARD HER DEPOSIT BALANCE. SHE WILL SEND IN THE DIFFERENCE. PLEASE CALL CUSTOMER		
4796786	A 0.1 Supervisor Review	TOLET	OPvknight	10/26/2016 03:23 PM
		ophwhaley 10/21/2016: MELINDA SMITH WOULD LIKE US TO APPLY HER REFUND OF 172.84 FROM ACCT#54796786		10/20/2010 03.23 PM
		TO THIS ACCOUNT TOWARD HER DEPOSIT BALANCE. SHE WILL SEND IN THE DIFFERENCE, PLEASE CALL		
4799535	A 0.1 Supervisor Review	CUSTOMER TO	OPvknight	10/26/2016 03:22 PM
	1	OPaatchison 10/20/2016: MELISSA CALLED TO ASK WHY HER PMT FROM LAST MONTH OF 60.31 WAS NOT APPLIED	- mangin	10.20/2010 00.22 F W
		TO THE ACCT. I LOOKED AT PREV NOTE AND IT SHOWS THE PMT TRANS # AND IT WAS APPROVED. PLEASE	I	
4796932	A 0.1 Supervisor Review	RESEARCH	OPvknight	10/21/2016 11:29 AM

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54798946	A 0.1 Supervisor Review	OPImjohnson 09/30/2016: MARYLEE CALLED. SHE JUST GOT A CALL FROM A COLLECTION AGENCY. SHE PAID HER FINAL BILL ON 6/20/2016 FOR \$13.03. PLEASE FIND THE PYMT AND CREDIT HER ACCT; OPImjohnson 10/03/20	OPImjohnson	10/11/2016 03:41 PM
1191710	A 0.1 Supervisor Review	OPrking 09/01/2016: KIMBERLY LUNDY CALLED, SHE SAID THE WATER IS ATROCIOUS, AND THAT AFTER THE WATER WAS RESTORED, HER HUSBAND TURNED THE FAUCET ON AND THE WATER "STEAMED OUT". SHE STATED THAT A PHARM	OPrking	09/06/2016 02:37 PM
1191710	A 0.1 Supervisor Review	Uswtwestrick 09/02/2016: TALKED TO THE CUSTOMER, ADVISED CUSTOMER ABOUT WATER OUTAGES IN THE AREA AND APOLOGIZED FOR ANY HIGH CHLORINE LEVELS, ADVISED THAT I WOULD SEND OUT A TECHNICIAN TO TEST		05/00/2018 02.57 FM
54795492	A 0.1 Supervisor Review	WATER	uswtwestrick	09/02/2016 04:14 PM
-		OPrking 09/01/2016: OPrking 09/01/2016: KIMBERLY LUNDY CALLED, SHE SAID THE WATER IS ATROCIOUS, AND THAT AFTER THE WATER WAS RESTORED, HER HUSBAND TURNED THE FAUCET ON AND THE WATER "STEAMED		00/04/2040 00:20 PM
54795492	A 0.1 Supervisor Review	OUT". SHE	OPrking	09/01/2016 06:38 PM
54795610	A 0.1 Supervisor Review	OPjvandelanotte 08/19/2016: SONJA CAMPOS CALLED TO GET HER REFUND OF \$112.24. VER ADDRESS ON ACCT IS CORRECT. FILLED OUT PAPER FORM. VER PH# 352-457-7989.; OPvknight 07/12/2016: updated with mailing	OPjvandelano	08/19/2016 08:22 AM
54798016	A 0.1 Supervisor Review	OPIMJohnson 06/16/2016: CUSTOMER CALLED TO SAY SHE DIDN'T UNDERSTAND THE NOTICE ON THE DOOR. I ASKED HER WHAT IT SAID AND SHE TOLD ME "THE POLICE WILL BE CALLED IF WATER IS TURNED ON AGAIN". I ADVISE	OPvknight	06/17/2016 08:46 AM
1189825	A 0.1 Supervisor Review	OPjvandelanotte 06/15/2016: MAGGIE BOWEN CALLED 352-793-4033; STATED THAT NOTICE ON DOOR LEFT BY THE TECH STATED HAD NO LEAK; ADV THAT BUCKET TEST IS GOOD ALSO. MAGGIE HAD SURGERY RECENTLY AND IS NOT	OPvknight	06/16/2016 11:19 AM
1109025	A 0.1 Supervisor Review	OPhynhaley 05/20/2016: RET CALL TO MITZI, SHE WAS GOING THROUGH HER LEDGERS AND HER JANUARY AND FEBUARY STATEMENTS BOTH SHOW \$5 LATE FEES.PER HER PMT ARRANGEMENT WITH TODD SHE WAS NOT		0010201011.1374
1189992	A 0.1 Supervisor Review	SUPPOSSED TO BE CH	OPvknight	05/20/2016 03:53 PM
		OPrking 04/28/2016: JEROME HILL CALLED REGARDING BASE FEES. HE STATED THE PROPERTY IS CURRENTLY UP FOR SALE AND HE HAD HIS WATER TURNED OFF. ADV. HIM OF BASE FEES AND THAT IF HE CHOOSES TO HAVE		
54798156	A 0.1 Supervisor Review	WATER	OPvknight	04/29/2016 12:35 PM
54799006	A 0.1 Supervisor Baviou	OPhwhaley 04/19/2016: RET CALL TO MARYLEE MONAGHAN, SHE IS VERY UPSET ABOUT HER BILL, SPECIFICALLY THE DEPOSIT OF 224.81, SHE DOES NOT FEEL SHE SHOULD HAVE TO PAY THAT BECAUSE SHE IS A LANDLORD AND THIS	OPvknight	04/21/2016 10:46 AM
34799000	A 0.1 Supervisor Review	OPhwhaley 04/19/2016: RET CALL TO MARYLEE MONAGHAN, SHE IS VERY UPSET ABOUT HER BILL, SPECIFICALLY		04/21/2010 10.40 AN
54798946	A 0.1 Supervisor Review	THE DEPOSIT OF 224.81, SHE DOES NOT FEEL SHE SHOULD HAVE TO PAY THAT BECAUSE SHE IS A LANDLORD AND THIS	OPvknight	04/21/2016 10:46 AM
1189992	A 0.1 Supervisor Review	OPsrockett 12/24/2015: 2ND REQUEST - OPsrockett 12/18/2015: MITZIE CALLED REGARDING THE HIGH USAGE ON HER BILLING STATEMENT, IN REVIEWING THE USAGE NO READ FROM 5/4 - 11/6; MITZIE WAS INFORMED SHE WO	uswtwestrick	01/07/2016 10:11 AM
		OPtsheegog 12/30/2015: CUST CALLED TO REQUEST CHANGE IN BANKING FOR AUTO PAY; I ADV CUST THAT WE WOULD HAVE TO CANCEL HER AUTO PAY AND MAIL A NEW FORM. ADV THAT IT WOULD GO OUT TODAY;		
1189836	A 0.1 Supervisor Review	OPImjohnson 12/3	OPImjohnson	12/30/2015 01:43 PM
1189992	A 0.1 Supervisor Review	OPsrockett 12/18/2015: MITZIE CALLED REGARDING THE HIGH USAGE ON HER BILLING STATEMENT, IN REVIEWING THE USAGE NO READ FROM 5/4 - 11/6; MITZIE WAS INFORMED SHE WOULD BE CONTACTED 313-468-2877	OPsrockett	12/18/2015 03:28 PM
54796993	A 0.1 Supervisor Review	OPjdavid 10/01/2015: STEPHANIE CALLED TO MAKE PAYMENT HALF BALANCE CC 63.13; PH # 352-426-4440; SAID IS PLANNING ON PAYING REMAINING BALANCE ON NEXT PAY PERIOD 10/7/15, KNOWS IT IS LATE AND WANTS TO B	OPvknight	10/07/2015 10:51 AM
		OPtsheegog 10/01/2015: VAUGHN CALLED IN A CC PYMNT FOR 34.89; Transaction 7574988067 has been successfully ACCEPTED by the system.		
1189828	A 0.1 Supervisor Review	CUST SAID HIS PROPERTY IS 11538 BECAUSE THERE HAS BEEN A CHANGE OPsrockett 09/18/2015: STEPHANIE CALLED REGARDING THE RESULTS FROM TECH, AND THE UNSATISFACTORY	OPtsheegog	10/07/2015 10:42 AM
54796993	A 0.1 Supervisor Review	REASON FOR HER HIGH USAGE OF WATER, IN REVIEWING ACCOUNT THERE HAS NEVER BEEN ANYMORE THEN 2TGAL OF WATE	OPvknight	09/21/2015 10:16 AM
		OPvknight 06/10/2015: SPOKE TO TROY, HE QUESTIONED WHEN JENNIFER RUGG MOVED INTO PROPERTY AND IF		
54795407	A 0.1 Supervisor Review	ANY OF THIS CUSTOMER'S BALANCE SHOULD BE TRANSFERRED. ADV WILL ASK CUSTOMER FOR COPY OF LEASE FOR JENNI	OPvknight	06/10/2015 02:28 PM
		OPhvang 05/14/2015: BERTHA CALLED DISPUTING USAGE OF 2TGAL; SHE ADV SHE BARELY USED THE AVG AMT OF A SINGLE PERSON PER MONTH; ADV HER OF CHARGES AND BILLING PERIOD, ADV HER THAT HER ACCT HAS		
1190729	A 0.1 Supervisor Review	ONGOING P	OPvknight	05/20/2015 11:43 AM

	1	OPtsheegog 05/07/2015: JOSHUA LEONARD CALLD BECAUSE HE WAS TRYING TO MKE A PYMNT OF HALF HIS BILL		
		ONLINE FOR A PYMNT ARRNGMNT BUT PAID THE FULL BALC. HE SAID HE WAS USING HIS FATHERS CARD AND		
54796790	A 0.1 Supervisor Review	HAS TO H	OPtsheegog	05/07/2015 10:07 AM
		OPdrbrooks 04/21/2015: JOSHUA CALLED FOR BALANCE ON ACCT AND WANTED TO KNOW WHY HIS BILL WAS SO		
		HIGH. ADVISED THAT IT WAS DUE TO THE TWO DEPOSITS BEING CHARGED ON HIS FIRST BILL. HE NEEDS THE		
54796790	A 0.1 Supervisor Review		OPvknight	04/23/2015 08:51 AM
		OPtsheegog 04/21/2015: DARRELL CALLD IN WANTING INFORMATN ON THE PROCESS OF HIS CREDIT REFUND. ADV THAT I WILL HAVE SUPERV LOOK AT ACCOUNT. HE SAYS THEY CONTINUE TO INFOR HIM THAT A SUPERVI WILL		
54796046	A 0.1 Supervisor Review	LOOK	OPvknight	04/22/2015 02:42 PM
54790040				04/22/2013 02.421 10
		OPhyang 04/15/2015: JENNIFER CALLED ADV THAT THERE IS A PMT OF 160.14 POSTED ON 3/13/2015 FROM ACCT		
1190117	A 0.1 Supervisor Review	#119200 AND THE AMT AMT OF 198.98 THAT SHOULD BE POSTED TO ACCT 1190117 INSTEAD; SHE WILL LIKE A CAL	OPvknight	04/22/2015 11:18 AM
		OPmccormick 02/06/2015: JENNIFER CLLD AND STATED THAT SHE SENT IN A CHECK FOR 320.28 AND IT WAS		
		SUPPOSED TO BE APPLIED TO TWO SEPERATE ACCTS. \$150.43 WAS TO BE APPLIED TO THIS ACCT# 1190200 AND		
1190200	A 0.1 Supervisor Review	169.8	OPvknight	04/22/2015 10:29 AM
		OPhyang 04/14/2015: DEBBIE CALLED, NEED ASSISTANT ON HOW TO PAY ONLINE, SHE WANTED TO MAKE PM FOR		
4400700	A O A Ourses into Deview	117.54; ADV THROUGH HOW TO PAY ONLINE; CUST MADE PMT FOR 117.54, CONF # IS NKTUAJA64WKRSE, ADV NEW BAL	OPvknight	04/20/2015 10:13 AM
1190730	A 0.1 Supervisor Review	OPRMCCORMICK 03/30/2015: DANA WESTON CLLD AND STATED THAT HER WATER WAS OFF, JEFF		04/20/2015 10.13 ANI
		STARKWEATHER IS THE ACT HOLDER, STATED THAT A VOUCHER OF 200.00 WAS GIVEN TO PAY THE BILL BY THE		
1190179	A 0.1 Supervisor Review	SALVATION ARMY AND FA	OPigillet	03/31/2015 02:18 PM
		OPjdavid 03/30/2015: JENNIFER CALLED VERY UPSET ABOUT WATER QUALITY AND BILL, SAID IS PAYING VERY	1	
		HIGH BILLS AND IS UNABLE TO USE HER WATER, SAID HAS HAD DIRTY, ORANGISH COLORED WATER FOR A		
1190117	A 0.1 Supervisor Review	COUPLE MON	OPvknight	03/31/2015 01:20 PM
		OPIgillet 03/31/2015: MITZI CALLED ABOUT OUTAGE. ADVISED THEY ARE WORKING IN AREA. IF POSSIBLE IN THE		
		FUTURE WHEN THEY ARE GOING TO DO WORK THAT INTERRUPTS SERVICE SHE WOULD LIKE THEM TO PUT OUT		
1189992	A 0.1 Supervisor Review	A SIG OPdrbrooks 02/17/2015: JENNIFER CRAMER CALLED ABOUT BILL: SAID SHE HAS ALWAYS PAID BOTH ACCOUNTS	OPIgillet	03/31/2015 12:38 PM
		(1190117 AND 1190200) WITH ONE CHECK AND THIS MONTH IT WAS ALL APPLIED TO ONE ACCOUNT AND THE		
1190117	A 0.1 Supervisor Review	OTHER IS	OPleshuba	02/18/2015 10:23 AM
1100111		OPIGIILET 02/10/2015: MITZY CALLED W/ SNOOZE N SCOOT RV CAMPGROUND AND STATED TECH ADVISED HE		
		WOULD BE CONTACTING THEM BACK WITH RESULTS OF WATER TEST. ADVISED OF NOTE IN S.O. THAT STATED		
1189992	A 0.1 Supervisor Review	WATER WAS CL	OPvknight	02/11/2015 01:48 PM
		OPdgross 02/03/2015: CARLOS CALLED IN SAYING HE'S SURPRISED THAT THE 100.07\$ PAYMENT STILL HASN'T		
		GONE THROUGH. HE PAID ON 1/9, WITH CONF # PYIUBWQ3VAYMZL ONLINE. HE CALLED AND FAXED IN THE		
1190149	A 0.1 Supervisor Review	PROOF OF P	OPjdavid	02/04/2015 11:21 AM
		OPmccommick 01/20/2015: DEBBIE CALLED IN IQUIRING ABOUT HER HIGH BILL. A PYMT SHE MADE ON 1/16/15 WAS		
1190730	A 0.1 Supervisor Review	REVERSED FOR UNKNOWN REASON. INVESTIGATION AND CALL BACK NEEDED. #352-568-0177; OPhyang 01/22/201	OPvknight	01/30/2015 02:50 PM
1130730		OPcvang 01/22/2015: CARLOS CLLD UPSET THAT HE HAD MADE AN ONLINE PYMNT OF 100.07 ON 1/9/15 WITH A		01/00/2010 02:001 14
		VISA CARD ENDING IN 4318 WITH TRANS ID OF 53084698(XID53084698) AND HE IS UPSET THAT HIS WATER HAS		
1190149	A 0.1 Supervisor Review	BEE	OPdgross	01/23/2015 08:54 AM
		OPcvang 12/15/2014: ANDREW CLLD STATED THAT HE HAD CLLD BACK IN JUNE OF 2014 TO SET UP ACCT AND HE		
		DID NOT HAVE ACCT SET UP AND CLL BACK ON 11/7/14 AND WAS PUT IN FOR SUP REVIEW FOR ADJUSTMENTS		
54795847	A 0.1 Supervisor Review		OPcvang	01/22/2015 06:20 PM
-		OPjdavid 01/20/2015: MRS CRAMER CALLED ABOUT BILL; SAID SHE HAS ALWAYS PAID BOTH ACCOUNTS (1190117		
1100117	A 0.1 Supervises Review	AND 1190200) WITH ONE CHECK AND THIS MONTH IT WAS ALL APPLIED TO ONE ACCOUNT AND THE OTHER IS IS SHOWING	OPvknight	01/21/2015 11:05 AM
1190117	A 0.1 Supervisor Review	OPIdavid 01/20/2015: MRS CRAMER CALLED ABOUT BILL: SAID SHE HAS ALWAYS PAID BOTH ACCOUNTS (1190117		01/21/2013 11:03 AW
		AND 11902001 WITH ONE CHECK AND THIS MONTH IT WAS ALL APPLIED TO ONE ACCOUNT AND THE OTHER IS		
1190200	A 0.1 Supervisor Review	SHOWING	OPvknight	01/21/2015 11:05 AM
		OPdrbrooks 01/12/2015: SUSAN CALLED TO SET UP PAYMENT ARRANGEMENT. I WAS UNABLE TO SET UP PAYMENT	1 -	
		ARRANGEMENT DUE TO DEPOSITS NOT BEING PAID YET. CAN YOU LOOK INTO SETTING UP THIS PAYMENT	1	
54796436	A 0.1 Supervisor Review	ARRANGEMENT	OPdrbrooks	01/12/2015 02:44 PM
		OPdrbrooks 12/19/2014: SHENEKA CALLED AND STATED THAT SHE MOVED OUT OF THIS PROPERTY ON 11/1/14 AND	1	
		CALLED TO HAVE THE WATER DISCONNECTED SO SHE COULD START PAYING DOWN THE AMOUNT THAT SHE		10/10/0011 10:00 111
1190100	A 0.1 Supervisor Review	OWES. THERE	OPdrbrooks	12/19/2014 10:23 AM

		OPcvang 11/07/2014: ANDREW WALDROFF (TENANT) CLLD STATED THAT HE HAS NOT REC'VD A BILL AND MOVED		
		INTO PROP ON 6/18/14 ACCT CREATED ON 6/27/14? BUT NO BILL GENERATED. PLEASE LOOK INTO ACCT - HE		
4795487	A 0.1 Supervisor Review	STATED T	OPcvang	11/07/2014 12:45 PM
		OPcvang 10/21/2014: NATALIE CLLD STATED THAT SHE HAD MAILED A MONEY ORDER PYMNT WITH RECEIPT #		
		R204824856467 FOR AMNT OF 75.00 AND HER WATER IS OFF - SHE STATED SHE NEEDS WATER ON - ADV THAT		
54795457	A 0.1 Supervisor Review	THERE IS	OPcvang	10/21/2014 02:46 PM
		OPIgillet 10/14/2014: ROOSEVELT CALLED TRYING TO PAY ONLINE. HE COULD NOT GET WEBSITE TO WORK AND I		
		WALKED THROUGH WITH HIM ON THE PHONE. ACCT WAS SET UP BUT WOULD NOT LET HIM LOG IN. OFFERED TO		
190761	A 0.1 Supervisor Review	PUT I	OPlaillet	10/14/2014 06:22 PM
		OPdrbrooks 10/08/2014: JEANNIE CALLED AND STATED THAT SHE MADE A PAYMENT OF 253.17 THAT HAS NOT		
		POSTED TO HER ACCT. SHE STATED THAT THE PAYMENT HAS CLEARED HER BANK BUT DID NOT HAVE AN EXACT		
54795715	A 0.1 Supervisor Review	DATE AS T	OPdrbrooks	10/08/2014 09:04 AM
		OPIgillet 10/06/2014: RETURNED VM TO EDITH AND SHE WOULD LIKE DEPOSIT APPLIED TO FINAL BILL AND THEN		
54795440	A 0.1 Supervisor Review	CREDIT REFUNDED TO HER. UPDATED FOWARDING ADRESS ON ACCT. PHONE # 813-480-9637	OPIgillet	10/06/2014 03:54 PM
		OPcvang 09/18/2014: CLLD BERTHA AND ADV THAT THERE WAS A LEAK THAT SHE HAD TO REPAIR LAST WEEK		
		AND HER NORMAL USAGE IS 1-2TGAL AND IT HAD JUMPED TO 5TGAL IN JULY AND ANOTHER INCREASE TO 7TGAL		
190729	A 0.1 Supervisor Review	FOR USAG	OPjlscott	09/22/2014 09:33 AM
		OPIgillet 09/16/2014: NELLIE CALLED AND SHE CANNOT CREATE AN ACCOUNT TO PAY. HER DISC NOTICE IS DUE		
		TODAY. SHE TRIED SETTING UP ACCT UNDER 2 DIFFERENT EMAILS: NELLIESCROGGINS40@YAHOO.COM AND		
54795527	A 0.1 Supervisor Review	INSWaterBi	OPIgillet	09/16/2014 05:43 PM
		OPIgillet 09/11/2014: HEATHER CALLED AND HUSBAND LOST JOB. HE STARTS NEW JOB ON MONDAY, GAVE HER		
		INFO FOR PA AND ONCE HE GETS PD SHE SHOULD BE ABLE TO DO HALF OF PAST DUE TO SET UP PA. HER DISC	1	
54795841	A 0.1 Supervisor Review	IS SET	OPIgillet	09/11/2014 02:40 PM
		OPrewariboko 09/08/2014: NEW OWNERS CALLED BECAUSE THEY HAVEN'T RECEIVED A BILL. THEY MOVED IN IN		
4795487	A 0.1 Supervisor Review	JUNE. PLEASE CLOSE SERVICE ORDER.	OPrewariboko	09/08/2014 12:39 PM
		OPvknight 08/12/2014: KETZALZIN HERNANDEZ CALLED TO CHECK ON HER FIRST BILL, SHE HAS NOT REC'D IT YET;		
		REVIEWED SERVICE ORDERS- ORDER 8453 WAS NOT CLOSED; ADV WILL NOTIFY SUP TO CLOSE THE ORDER TO		
54795655	A 0.1 Supervisor Review	CRE	OPIparkos	08/25/2014 05:39 PM
		OPcvang 08/20/2014: THOMAS CLLD STATED THAT HE MOVED OUT ON 6/30/14 AND IS STILL GETTING A BILL FOR		
		USAGE IN JULY - PLEASE RE ADJUST ACCT AND HE WOULD LIKE A CLL BACK AS TO WHEN HE WILL RECEIVE HIS	1	
54795356	A 0.1 Supervisor Review	RE	OPIparkos	08/21/2014 09:37 AM
		OPIgillet 08/06/2014: JEANNIE CALLED BACK ABOUT NOTICE WITH THE AMOUNT THAT SHE OWED. THE MONEY		
		THAT SHE PREVIOUSLY PAID HAS NOT BEEN POSTED TO HER ACCOUNT YET. NEEDS SOMEONE TO LOOK INTO	1	
54795715	A 0.1 Supervisor Review	THIS TO MAKE	OPIgillet	08/06/2014 03:28 PM
		OPsmbannie 07/31/2014: Returned 5pm vm- Jennifer called to say she still has no water. She was told it would be on today. I		
54795407	A 0.1 Supervisor Review	apologized and assured her it will be turned tomorrow. her # is 352-457-9827	OPIparkos	08/01/2014 11:52 AM
		OPcvang 07/23/2014: MICHAEL CLLD STATED THAT HE HAS NO WATER AND HAD SET UP A PAYMENT		
		ARRANGEMENT AND STATED THAT HIS WATER SHOULD NOT BE TURNED OFF ADV THAT THERE WAS A PAST	1	
190189	A 0.1 Supervisor Review	DUE BUT PAYMENT ARRANG	OPljohnson	07/24/2014 10:39 AM
	-		1	
		OPslarson 07/15/2014: JEANNIE (260-440-9360) CALLED BACK ABOUT HER ONLINE CC PAYMENT OF 253.17 THAT	1	
4795715	A 0.1 Supervisor Review	SHE PAID ON 07-01-14. SHE STATED THAT @ 4:56PM, SHE RECEIVED CONF# 50813662. I VERIFIED THAT THIS	OPiparkos	07/23/2014 01:14 PM
		OPsiarson 07/09/2014: JEANNIE (260-440-9360) CALLED AND STATED THAT SHE PAID 253.17 ON 07-01-14 AT	1	
		MYWATERSERVICE.COM, AND IS ASKING WHEN THAT PAYMENT WILL POST TO HER ACCOUNT? SHE STATED	1	
54795715	A 0.1 Supervisor Review	THAT SHE RE	OPIparkos	07/22/2014 12:48 PM
		OPIgillet 04/24/2014: ROBERT YADE CALLED AND SAID HE DOES NOT RECALL RECIEVING THE CREDIT REFUND	1	1
402070		CHECK. ADVISED HIM IT WAS MAILED ON 2/21. HE SAID IT COULD HAVE GOTTEN TO THEM AND HE CAN'T	I	
193978	A 0.1 Supervisor Review	REMEMBER BU	OPrccowdery	04/25/2014 03:27 PM
		OPajjakes 04/14/2014: ROSELL CALLED-SHE HAS 6 PEOPLE LIVING IN HER PROPERTY AND IS CONVINCED THAT WE	i i	
400704		ARE READING HER NEIGHBORS METER AND CHARGING HER. SHE WAS NOT AT HOME TO READ THE METER	i i	
190761	A 0.1 Supervisor Review		OPrccowdery	04/15/2014 10:42 AM
		OPcvang 04/08/2014: BRITTANY KELLY (TENANT) CALLED WITH MOVE IN INFORMATION - ADVISED THAT	i	1
1100007	A 0.1 Supervisor Bandan	SUPERVISOR WILL REVIEW AND CALL HER BACK TO SEE HOW TO SET UP ACCOUNT - PHONE # 907-687-0939 EFF	`	
1189987	A 0.1 Supervisor Review		OPrccowdery	04/10/2014 01:37 PM
		OPvknight 03/17/2014: MARK WOULD LIKE TO TALK TO A SUPERVISOR BECAUSE HE FEELS THE WATER IS TOO	i	
1191174	A 0.1 Superviser Deviser	EXPENSIVE AND HE HAS COMPARED OTHER AREAS AND IS NOT HAPPY WITH THE PRICE. PLEASE CALL HIM AT	i	
	A 0.1 Supervisor Review	352-457-12	OPrccowdery	03/18/2014 08:54 AM

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	OPVKnight 03/12/2014: CALLED CAROL AT 813-701-7554; SHE SAID THEY MOVED OUT 12/1/13 AND GAVE FORW		
A 0.1 Supervisor Review		OPvknight	03/12/2014 10:06 AM
	ENGLISH FEFETIVE 27/14 EREPTO IS NEW TENANT WATS TO BAY DEPOSIT AND HAVE WATED TURNED ON		
A 0 1 Supervisor Review	TOMORO	OBreasturday	00/10/0014 10:07 444
		OFICCOWDERY	02/12/2014 10:37 AM
A 0.1 Supervisor Review	STATED	OPstarson	01/22/2014 05:09 PM
	OPIgillet 01/09/2014: SPOKE WITH TAMMY. SHE WAS VERY CONFUSING AND DIDN'T EVEN KNOW WHAT ADRESS		0172272014 00.031 14
	SHE WAS CALLING FOR. HAD TO LOOK IT UP UNDER THE NAME TULLER. TAMMY WANTS THE MAILING ADRESS	1	
A 0.1 Supervisor Review	UPDATED TO:	OPIgillet	01/09/2014 07:14 PM
	OPrewariboko 01/08/2014: MARY LINDSEY HAS CALLED AGAIN REQUESTING TO HAVE HER WATER LINES FLUSHED.		
	HER WATER'S BEEN DISCOLORED SINCE LAST THURSDAY 1/2/14 BUT SHE'S BEEN RUNNING THE WATER, SHE		
A 0.1 Supervisor Review		OPrccowdery	01/09/2014 10:21 AM
	OPrewariboko 12/16/2013: JERRI CALLED FOR UPSET ABOUT HER BILL. SHE STATED SHE WAS NOT INFORMED OF		
	ANY DEPOSITS SHE HAD TO PAY WHEN SHE CALLED TO SET UP HER ACCOUNT. SHE STATED IF SHE HAD BEEN		
A 0.1 Supervisor Review		OPrccowdery	12/17/2013 09:13 AM
	OPJISCOT 11/0//2013: Sandra Cassels called, 352-457-0819, she is mother to Carl Cassels and Cory Cassels. She stated that		
A U. I Supervisor Review		OPrccowdery	11/08/2013 01:00 PM
	DEREWARDORD THOSE OF STAL CALLED TO SET UP HER ACCOUNT ON 92013, THE SERVICE ORDER IS IN		
A 0 1 Supervisor Review		ODerester	44/00/0040 00:04 044
		OPICCowdery	11/06/2013 03:04 PM
	PROPERTY AND HE HAS HAD TEACHING MOVE IN AND THEN MOVE OUT. HE STATED THAT HE DOWN OF EVEL IT		
A 0.1 Supervisor Review	IS FA	OProcourdeou	09/17/2013 09:57 AM
		OFICLOWDELY	03/17/2013 09.57 AM
A 0.1 Supervisor Review	FEBRUARY	OPdrbrooks	08/29/2013 05:53 PM
	OPdrbrooks 08/23/2013: AMANDA CALLED AND STATED THAT HER STATEMENT SHOWS THAT SHE ONLY MADE A		
	PAYMENT OF 336.XX WHEN SHE MADE A PAYMENT OF 536.XX. SHE WANTS TO KNOW WHY HER BILL DOES NOT		
A 0.1 Supervisor Review		OPrccowdery	08/26/2013 07:38 AM
	OPdrbrooks 08/22/2013: KRIS CALLED AND STATED THAT THERE SHOULD BE A CREDIT ON HIS ACCT. HE STATED		
	THAT THERE WERE TWO 5.00 FEES APPLIED TO HIS ACCT THAT HE WAS TOLD WOULD BE CREDITED TO HIS		
A U.1 Supervisor Review		OPdrbrooks	08/22/2013 08:10 AM
A 0 1 Supervisor Review			
		OPrecowdery	08/16/2013 02:25 PM
	INFORMED THAT SHE WILL HAVE TO PAY A DEPOSIT AND SHE ASSIMED SHARED THE CAUSE WAS NOT		
A 0.1 Supervisor Review	WERE WITH AQU	OProcowden	08/12/2013 02:05 PM
			00/12/2013 02:03 PM
A 0.1 Supervisor Review	4730; OPrccowdery 07/23/2013: Returned call to Lisa - advised that if she has	OPrccowderv	07/23/2013 08:18 AM
	OPslarson 07/15/2013: SANDY (352-793-5348) CALLED IN AND STATED THAT THE CLOSING THAT WAS SCHEDULED		
	FOR THE 16TH HAS BEEN CANCELLED, AND SHE IS ASKING THAT WE DISCONNECT THE WATER COMPLETELY, AS		
A 0.1 Supervisor Review	THEY	OPrccowdery	07/22/2013 12:09 PM
A O. T Ouportisor Review			
	OPjlscott 07/11/2013: Joseph Cabana called, he stated that he has owned this property for 25 years and does not know who		01122201012.0011
A 0.1 Supervisor Review	Dell Fuller is. He wants to list the property for sale and needs the water tur	OPrewariboko	07/12/2013 03:56 PM
	Dell Fuller is. He wants to list the property for sale and needs the water tur OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE		
A 0.1 Supervisor Review	Dell Fuller is. He wants to list the property for sale and needs the water tur OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE ACCOUNT FROM AQUA AND SHOULD NOT HAVE BEEN GETTING BILLED. EXPLAINED THAT SHE WASN'T BILLED	OPrewariboko	07/12/2013 03:56 PM
	Dell Fuller is. He wants to list the property for sale and needs the water tur OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE ACCOUNT FROM AQUA AND SHOULD NOT HAVE BEEN GETTING BILLED. EXPLAINED THAT SHE WASN'T BILLED FOR USAGES BUT BA		
A 0.1 Supervisor Review A 0.1 Supervisor Review	Dell Fuller is. He wants to list the property for sale and needs the water tur OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE ACCOUNT FROM AQUA AND SHOULD NOT HAVE BEEN GETTING BILLED. EXPLAINED THAT SHE WASN'T BILLED FOR USAGES BUT BA USWdpagenhardt 06/24/2013: Called Ms. Bertha Graves 352-793-5998. Call was in regard to billing concern Ms. Graves had	OPrewariboko OPrccowdery	07/12/2013 03:56 PM 06/25/2013 01:27 PM
A 0.1 Supervisor Review	Dell Fuller is. He wants to list the property for sale and needs the water tur OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE ACCOUNT FROM AQUA AND SHOULD NOT HAVE BEEN GETTING BILLED. EXPLAINED THAT SHE WASN'T BILLED FOR USAGES BUT BA USWdpagenhardt 06/24/2013: Called Ms. Bertha Graves 352-793-5998. Call was in regard to billing concern Ms. Graves had that she had sent to FPSC. I explained to Ms. Graves that her 5/16 billing stat	OPrewariboko	07/12/2013 03:56 PM
A 0.1 Supervisor Review A 0.1 Supervisor Review	Dell Fuller is. He wants to list the property for sale and needs the water tur OPrewariboko 06/24/2013: AMANDA CALLED STATING SHE MOVED OUT IN MARCH BEFORE WE BOUGHT THE ACCOUNT FROM AQUA AND SHOULD NOT HAVE BEEN GETTING BILLED. EXPLAINED THAT SHE WASN'T BILLED FOR USAGES BUT BA USWdpagenhardt 06/24/2013: Called Ms. Bertha Graves 352-793-5998. Call was in regard to billing concern Ms. Graves had	OPrewariboko OPrccowdery	07/12/2013 03:56 PM 06/25/2013 01:27 PM
	A 0.1 Supervisor Review	OPigliel 02/11/2014: SHAVON CALLED TO SET UP SERVICE FOR BROTHER IN LAW BICHE DOESN'T SPEAK GOD ENGLISH, EFFECTIVE 2/1/14 EBERTO IS NEW TENANT. WANTS TO PAY DEPOSIT AND HAVE WATER TURNED ON TOMORRO. A 0.1 Supervisor Review OPisiansen 01/22/014: MICHAEL BARTLETT (352-663-122 OR 352-422-5276) CALLED AND CONFIRMED THAT MICHAEL SKIPPER IS THE NEW TENANT AT PROPERTY. I ADV. HIM OF BALANCE LEFT BY PREVIOUS OWNER - HE STATED A 0.1 Supervisor Review OPiglien 01/09/2014: SPOKE WITH TAMMY. SHE WAS VERY CONFUSING AND DIDNT EVEN KNOW WHAT ADRESS SHE WAS CALLING FOR, HAD TO LOOK IT UP UNDER THE RAME TULLER. TAMMY WANTS THE MAILING ADRESS UPDATED TO: A 0.1 Supervisor Review UPDATED TO: OPrewariboko 01/08/2014: MARY LINDSEY HAS CALLED AGAIN REQUESTING TO HAVE HER WATER LINES FLUSHED. HER WATERS BEEN DISCOLORED SINCE LAST THURSDAY 1/2/14 BUT SHE'S BEEN RUNNING THE WATER, SHE WENT TO OPrewariboko 12/16/2013: JERRI CALLED FOR UPSET ABOUT HER BILL. SHE STATED SHE WAS NOT INFORMED OF ANY DEPOSITS SHE HAD TO PAY WHEN SHE CALLED TO SET UP HER ACCOUNT. SHE STATED IF SHE HAD BEEN INFORME A 0.1 Supervisor Review OPFiewariboko 11/07/2013: Sandra Cassels called, 352-457-0919, he is mother to Carl Cassels and Cory cassels. She stated that OCRY and Carl were living together, Carl moved out in October and the servi OPFiewariboko 11/07/2013: CRYSTAL CALLED TO SET UP HER ACCOUNT ON 9/20/13, THE SERVICE ORDER IS IN PLACE BUT THE ACCOUNT HAS NOT BEEN SET UP. SHE IS VERY UPSET BECAUSE SHE WAS TOLD SHE WILL BE GETTING A 0.1 Supervisor Review OPflanson 09/16/2013: CRYSTAL CALLED TO SET UP HER ACCOUNT ANT THE DOES NOT FEEL IT NO PLATED MAILING ADDRESS PER CUSTOMER REQUEST. HE STATED THAT HE DOES	ADDRESS, UPDATED ACCOUNT, PLEASE ADJUST ACCOUNT OF MOVE OUT DAY OF 12/1/13 AND CALL CAROL OPfigliet 2011/2014: SHAVON CALLED TO SET UP SERVICE FOR BROTHER IN LAW BIC HE DDESNT SPEAK GOOD ENGLISH, EFFECTIVE 2/1/4 EBERTIO IS NEW TENANT. WANTS TO PAY DEPOSIT AND HAVE WATER TURNED ON OPfigliet 2011/2014: SHAVON CALLED TO SET UP SERVICE FOR BROTHER IN LAW BIC HE DDESNT SPEAK GOOD A. 0.1 Supervisor Review OPFigliet SCHORE OF SHAVENAUM. WANTS TO PAY DEPOSIT AND HAVE WATER TURNED ON OPfigliet SCHORE OF SCHORE OF SCHORE OF SCHORE OF SCHORE OF SCHORE OF SPEAK GOOD A. 0.1 Supervisor Review OPFigliet SCHORE OF SCHO

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		OPdrbrooks 04/16/2013: JOY CALLED AND STATED THAT SHE JUST RETURNED TO THE PROPERTY FROM VACATION AND WENT TO CHECK HER METER. WHEN SHE DID SHE NOTICED THAT HER METER WAS COMPLETELY BURIED IN		
1190729	A 0.1 Supervisor Review	DIRT. SH	OPrccowdery	04/17/2013 08:41 AM
1				
54822494	C 2.3 Note From Tech	USWealicea 07/03/2019: CUSTOMER CALLED IN SAYING THE WATER TASTES BAD AND HAS FOR THE PAST COUPLE OF DAYS; PLZ INSPECT & PROVIDE READ WHEN COMPLETE- no one home at time of inspection water was brown w		07/02/0040 40:05 444
		OPwinkler 04/27/2018: SABRINA CALLED IN LOOKING TO MAKE PAYMENT, ADV SENT TO COLLECTIONS AND GAVE	USWealicea	07/03/2019 10:35 AM
54799578	C 2.3 Note From Tech	HER THE NUMBER. ALSO UPDATED THE PH# OPmwilliams 03/24/2017: TAMISHA MOBLEY IS AWARE OF THE BWN FROM DOOR TAG, BUT SAYS WATER IS ALSO	OPvwinkler	04/27/2018 10:31 AM
54797805	C 2.3 Note From Tech	BROWN-NOTIFYING SUPERVISOR TO ALERT TECHS.	OPmwilliams	03/24/2017 07:17 AM
54797960	C 2.3 Note From Tech	Opvknight 03/07/2016: Couldn't leave water on ran 30 gallons meter kept spinning read 026006 x	Opvknight	03/07/2016 09:08 AM
1189992	C 2.3 Note From Tech	OPvknight 10/09/2015: Per Todd: " read 023102xx Leak was on customer side between meter and back flow. Customer repaired before arrival. Talked with customer."		
1189827	C 2.3 Note From Tech	OPIparkos 08/22/2014: 8/22/14-EMAIL FROM TECH, UNABLE TO LOCATE METER, WATER WASN'T SHUT OFF	OPvknight OPlparkos	10/09/2015 11:19 AM 08/22/2014 10:56 AM
1190761	C 2.3 Note From Tech	OPIparkos 08/22/2014: EMAIL FROM TECH, UNABLE TO LOCATE METER, WATER WASN'T SHUT OFF	OPlparkos	08/22/2014 10:53 AM
54800725	E 4.3 Estoppels info Requested	OPImjohnson 12/12/2018: FAXED TAYLOR WITH WHITE GLOVE TITLE 352-394-7298; DOC REF 18121201; CLOSING 12/17/2018; PAST DUE \$310,47; NO CURRENT. ACCTS SENT TO BAD DEBT. BUYER: MARK EVANS		
			OPImjohnson	12/12/2018 08:48 AM
54800260	E 4.2 Esternala lata Demussia d	OPpknight 08/23/2018: FAXED TAYLOR MUNICIPAL LIEN 1-352-394-7298 TRANSACTION HISTORY; REF# 18082302;		
54600260	E 4.3 Estoppels Info Requested	CLOSING DATE 8/24/18; LAST READ DATE 8/7/18; NO PAST DUE; CURRENT DUE \$18.76; ESTIMATED FINAL \$18/9 OPvknight 10/21/2014: NATALIE CALLED BECAUSE HER WATER IS SHUT OFF AND SHE SAID SHE SENT IN A 75.00	OPpknight	08/23/2018 11:16 AM
		MONEY ORDER TOWARD THE PAST DUE BAL OF 104.28; SHE SAID THAT THE LAST BILL SHE REC'D WAS HER AUG		
54795457	E 4.4 Excess System Events	ISTM	OPvknight	10/21/2014 04:00 PM
		OPrewariboko 09/18/2014: SHENEKA CALLED WITH HER CONFIRMATION # FOR HER 20.00 ONLINE PAYMENT, NCK0CW4N0RQHJG. UNFIRTUNATELY, THE PAYMENT WAS NOT REFLECTING THE "VIEW ONLINE PAYMENTS" TAB		
1190100	E 4.4 Excess System Events	ISO ADVISED WE	OPIgillet	09/18/2014 03:58 PM
		OPvknight 08/22/2014: CHEYENNE (GIRLFRIEND) CALLED WITH PYMT INFO AND TO MAKE A PYMT ARRANGEMENT		
1190090	E 4.4 Excess System Events	FOR ZACK; ADV HE WILL NEED TO CALL TO SET UP THE ARRANGEMENT AS SHE IS NOT LISTED ON THE ACCT; THE CALL	OPvknight	09/22/2014 09:27 414
		OPweinberger 01/31/2019: ANGELLA GOODMAN CALLED UPSET HER WATER IS TURNED OFF, WITH ALL THE		08/22/2014 08:27 AM
54821831	F 5.0 No Water - Sewer / Service Interruption	PROBLEMS SHE HAS HAD WITH OUR WATER: ADV PAST DUE HAS TO BE PAID BEFORE WATER WILL BE RECONNECTED: SHE ADV		
	i olo He Halor - Conci / Cervice Interruption	OPrking 05/30/2018: TAMISHA MOBLEY CALLED FOR TOTAL AMOUNT DUE IN ORDER TO RESTORE SERVICE ADV	OPvweinberge	01/31/2019 04:04 PM
E 470790E		HER \$153.71. SHE ASKED IF SHE COULD BE RECONNECTED IF SHE PAID \$100. ADV. HER THAT BECAUSE SHE IS		
54797805	F 5.0 No Water - Sewer / Service Interruption	DISCO OPvweinberger 05/09/2018: BRIANNA FLANNERY CALLED FOR WATER ON ADV WILL CREATE S/O WE DO NOT	OPrking	05/30/2018 05:06 PM
54800854	F 5.0 No Water - Sewer / Service Interruption	JGUARENTEE SAME DAY SERVICE	OPvweinberge	05/09/2018 01:49 PM
54799470	E 5 0 No Water Source / Service Internation	OPImjohnson 04/27/2018: DARRYL CALLED. PAID HIS PAST DUE BALANCE. CREATED S.O. FOR NON PAY		
04133410	F 5.0 No Water - Sewer / Service Interruption	RECONNECT OPvweinberger 04/25/2018: DARRYL GILBERT REQ HAVE HIS WATER TURNED BACK ON UNTIL FRIDAY; ADV NO PAY	OPImjohnson	04/27/2018 10:19 AM
54799470	F 5.0 No Water - Sewer / Service Interruption	ARRANGMENTS AFTER NON PAY DISCO	OPvweinberge	04/25/2018 04:04 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPwinkler 04/12/2018: MITZI CALLED IN WITH NO WATER. CREATED AND DISPATCHED S.O.	OPvwinkler	04/12/2018 11:10 AM
54820960	F 5.0 No Water - Sewer / Service Interruption	OPIMJOHNSON 04/11/2018: AMANDA CALLED. SAYS THERE IS NO WATER. ADV WE DID NOT TURN THEM OFF. CREATED S.O. FOR METER INSPECTION	OPImjohnson	04/11/2018 07:18 AM
		OPrking 03/07/2018: BRIANNA FLANNERY CALLED TO HAVE HER SERVICE RESTORED ADV. HER THAT WE DON'T	OPinjonison	04/11/2018 07:18 AM
54800854	F 5.0 No Water - Sewer / Service Interruption	GUARANTEE SAME DAY SERVICE, HOWEVER IF I PUT A S/O THROUGH AND IT IS RESTORED TONIGHT, THERE IS AN AFTE		
	F 5.0 No Water - Sewer / Service Interruption	OPweinberger 02/14/2018: BRIANNA FLANNERY ADV SHE HAS NO WATER: ADV TECH WAS DISPATCHED OUT	OPrking OPvweinberge	03/07/2018 03:43 PM 02/14/2018 03:26 PM
1189992	E E O No Water Couver (Couving Internet	OPTKING 02/14/2018: MITZI WITH SNOOZE N SCOOT RV CAMPGROUND INC. CALLED TO REPORT NO WATER, ADV.		14/2010 03.20 PM
1103332	F 5.0 No Water - Sewer / Service Interruption	HER I WOULD REPORT IT TO SUPERVISOR. OPvweinberger 01/05/2018: MAGGIE BOWEN REQ RECONNECT & COURTESY WAIVE; ADV WILL DISPATCH TECH,	OPrking	02/14/2018 03:15 PM
1189825	F 5.0 No Water - Sewer / Service Interruption	ADV 1 TIME COURTESY WAIVE OF \$20.00 ON LATE FEES	OPvweinberge	01/05/2018 10:45 AM
		OPImjohnson 12/28/2017: MEGAN CALLED TO GET BALANCE TO HAVE WATER RECONNECTED, SAID SHE RECEIVED.		
54800630	F 5.0 No Water - Sewer / Service Interruption	2 BILLS THAT SAID SHE HAD UNTIL 1/4 TO PAY. ADV THAT ANYTIME SHE IS PAST DUE SHE IS ELIGIBLE FOR DISCON	OPImiohesee	10/00/2017 00:40 41
		OPImjohnson 11/29/2017: NON PAY DISCONNECT ISSUED TODAY. EMAILED TECHS TO PULL METER AS THERE IS	OPImjohnson	12/28/2017 08:49 AM
54795492	F 5.0 No Water - Sewer / Service Interruption	CONSTANT USAGE SINCE LAST DISCONNECT AND BILL IS OVER \$1000.	OPImjohnson	11/29/2017 07:36 AM

		OPwinkler 11/14/2017: MELISSA CALLEDIN AND LEFT VM FOR NO WATER. RETURNED CALL, LET HER KNOW I WAS		
54796932	F 5.0 No Water - Sewer / Service Interruption	DISPATCHING A TECH	OPvwinkler	11/14/2017 07:28 AM
54799602	F 5.0 No Water - Sewer / Service Interruption	OPweinberger 10/17/2017: VIRGINIA SOTO ADV NO WATER; ADV FLUSHING HYDRANTS	OPvweinberge	10/17/2017 05:31 PM
1191922	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 10/17/2017: MECHELLE EVERETT ADV NO WATER: ADV FLUSHING HYDRANTS	OPvweinberge	10/17/2017 04:18 PM
1189826	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 10/17/2017: MARY LINDSEY ADV NO WATER: ADV FLUSHING HYDRANTS	OPvweinberge	10/17/2017 04:11 PM
		OPvweinberger 10/17/2017: BRANDY GOODIN CALLED ABOUT NO WATER; ADV FLUSHING THE HYDRANTS RIGHT	of twombolge	10/17/2017 04:11110
54800683	F 5.0 No Water - Sewer / Service Interruption	NOW	OPvweinberge	10/17/2017 04:00 DM
		OPrking 10/17/2017: MITZI HODGES CALLED TO REPORT WATER OUTAGE, ADV. HER THAT IT'S BECAUSE THEY ARE	OF Weinberge	10/17/2017 04:00 PM
		FLUSHING THE HYDRANTS AND IT SHOULD CORRECT ITSELF WHEN THEY ARE DONE AND THAT I DON'T KNOW		
1189992	F 5.0 No Water - Sewer / Service Interruption	WHEN THE THE FORMULT AND IT SHOULD CORRECT ITSELF WHEN THEY ARE DONE AND THAT I DON'T KNOW		
	i conto trace - better / bertice interruption		OPrking	10/17/2017 03:53 PM
		OPmwilliams 09/26/2017: JANET GOODWIN CALLED TO SAY THAT HER SISTER WAS AT THIS RESIDENCE 2 DAYS		
E 4000E 40		AGO AND THERE WAS NO WATER. EXPLAINED THAT RECOVERY EFFORTS ARE CONTINUING IN THE AREA. SHE		
54800519	F 5.0 No Water - Sewer / Service Interruption	WILL CALL	OPmwilliams	09/26/2017 10:31 AM
		OPpnomis 09/20/2017: DARRYL CALLED TO SEE WHEN WATER WOULD BE RESTORED. ADVISED THAT CANT GIVE		
54799470	F 5.0 No Water - Sewer / Service Interruption	IEXACT DATE.	OPpnorris	09/20/2017 02:27 PM
		OPweinberger 09/20/2017: BRIDGET KRONNER CALLED TO FOR ETA ON WATER; ADV TECHS WORKING AS HARD		00/20/2011 02.27 1 14
54799689	F 5.0 No Water - Sewer / Service Interruption	AND FAST AS THEY CAN	OD	
1189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/20/2017: LMOM FOR MITZY ADV S/O AND TECHS ARE WORKING ON PROBLEM	OPvweinberge	09/20/2017 01:00 PM
		OPweinberger 09/20/2017: TAMISHA MOBLEY CALLED FOR ETA ON WATER; ADV TECHS WORKING AS FAST AS	OPvweinberge	09/20/2017 12:20 PM
54797805	F 5.0 No Water - Sewer / Service Interruption	POSSIBLE		
04101000	1 S.C NO Water - Sewel / Service Interruption	FUSSIBLE	OPvweinberge	09/20/2017 11:14 AM
64700700				
54796769	F 5.0 No Water - Sewer / Service Interruption	OPpnorris 09/20/2017: LILY CALLED TO SEE WATER WOULD BE ON. ADVISED THAT I CANT GIVE A EXACT DATE.	OPpnorris	09/20/2017 10:12 AM
		OPrking 09/19/2017: CHRISTINA PEGG CALLED TO SEE WHEN THE WATER WOULD BE RECONNECTED ADV. HER		
1189847	F 5.0 No Water - Sewer / Service Interruption	THAT THE TECHS ARE WORKING TO RESTORE WATER BUT NO ETA.	OPrking	09/19/2017 06:03 PM
				103/13/2017 00.03 FM
1190090	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/19/2017: MELANIE EVANS CALLED FOR ETA ON WATER; ADV WILL FORWARD INFORMATION	0.0	
		OPweinberger 09/19/2017: MITZY FROM SNOOZE & SCOOT CALLED ADV STILL NO WATER, ADV WILL CREATE S/O &	OPvweinberge	09/19/2017 05:54 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	SEND TECH		
1189837			OPvweinberge	09/19/2017 03:48 PM
1109037	F 5.0 No Water - Sewer / Service Interruption	OPrking 09/19/2017: ERICKA SKIPPER CALLED TO REPORT NO WATER. NOTIFIED SUPERVISOR.	OPrking	09/19/2017 03:48 PM
		OPweinberger 09/19/2017: LILY DORNINEY CALLED TO SEE WHEN WATER WILL BE ON; ADV TECHS ARE WORKING		
54796769	F 5.0 No Water - Sewer / Service Interruption	ON IT SHOULDN'T BE TO MUCH LONGER	OPvweinberge	09/19/2017 02:32 PM
		OPImjohnson 09/19/2017: MELISSA CALLED ABOUT HER WATER BEING OFF. ADV WE DISPATCHED AN ORDER FOR	l	
54799768	F 5.0 No Water - Sewer / Service Interruption	TODAY. SHE WILL CALL BACK TO MAKE PAYMENT ARRANGEMENTS.	OPImiohnson	09/19/2017 01:06 PM
		OPrking 09/18/2017: RETURNED MESSAGE TO ROBERT, HE IS WONDERING IF THE WATER WILL BE ON SOON. ADV.		103/19/2017 01:00 FM
54796433	F 5.0 No Water - Sewer / Service Interruption	HIM THAT THEY ARE WORKING TO RESTORE.	0.0.1.	
		OPweinberger 09/18/2017: BRANDI GILBERT CALLED TO SEE WHEN THEY WILL HAVE WATER; ADV TECHS	OPrking	09/18/2017 04:24 PM
54799470	F 5.0 No Water - Sewer / Service Interruption	WORKING AS FAST AS THEY CAN		
1190730	F 5.0 No Water - Sewer / Service Interruption		OPvweinberge	09/18/2017 03:00 PM
1130730	1 5.0 NO Water - Sewer / Service Interruption	OPweinberger 09/18/2017: CALLED TO SEE ABOUT WATER; ADV CALLING TECHS NOW	OPvweinberge	09/18/2017 11:20 AM
		OPImjohnson 09/18/2017: MITZI CALLED AGAIN TO SEE WHEN THEY WOULD HAVE WATER. ADV I DO NOT HAVE AN		
1189992	F 5.0 No Water - Sewer / Service Interruption	EXACT DATE AND/OR TIME.	OPImjohnson	09/18/2017 09:29 AM
		OPImjohnson 09/18/2017: DEANNA CALLED TO SEE WHEN WATER WOULD BE RESTORED. ADV THE TECHS ARE	1	
54797996	F 5.0 No Water - Sewer / Service Interruption	JWORKING ON IT.	OPImjohnson	09/18/2017 08:52 AM
		OPImjohnson 09/18/2017: RETURNED VM TO VIRGINIA. NO ANSWER; LMOM THAT WE ARE AWARE THERE IS NO		00/10/2017 00.02 AM
54799602	F 5.0 No Water - Sewer / Service Interruption	WATER AND CREWS ARE WORKING ON IT.	ODImishasaa	00/10/0017 00:00 111
		OPImjohnson 09/12/2017: MITZI CALLED AGAIN. ADV WE ARE AWARE THEY ARE OUT OF WATER. TECHS ARE	OPImjohnson	09/18/2017 08:32 AM
1189992	F 5.0 No Water - Sewer / Service Interruption	WORKING ON GETTING SERVICE BACK TO EVERYONE		
1100002	1 c.o no Water - Cewer / Cervice Interruption	Openalities of General Service Back TO EVERTORE	OPImjohnson	09/12/2017 02:33 PM
189992	E E O Monte de la Compañía de	OPmwilliams 09/12/2017: RET'D CALL TO MITZI RE: NO WATER; LMOM ADV THAT WE ARE AWARE AND WILL HAVE		
	F 5.0 No Water - Sewer / Service Interruption	TECH OUT AS SOON AS REACTIVATION OF STAFF IS POSSIBLE.	OPmwilliams	09/12/2017 08:41 AM
189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 09/11/2017: CALLED TO REPORT NO WATER.	OPvweinberge	09/11/2017 06:28 PM
189992	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 08/10/2017: JOHN SNOOZE N SCOOT JUST CALLED WATER BACK ON	OPvweinberge	08/10/2017 04:27 PM
	- 400 and 400	OPrking 08/10/2017: SNOOZE N SCOOT RV CAMPGROUND INC. CALLED TO REPORT NO WATER. ADV. HIM I WOULD		
1189992	F 5.0 No Water - Sewer / Service Interruption	NOTIFY A TECH.	OBriting	00/10/2017 04:05 514
		OPrking 08/10/2017: ARIEL LARA CALLED TO REPORT THAT THE WATER PRESSURE IS LOW TO NONE. ADV. HER I	OPrking	08/10/2017 04:25 PM
54800328	F 5.0 No Water - Sewer / Service Interruption		.	1
4800287	F 5.0 No Water - Sewer / Service Interruption		OPrking	08/10/2017 04:04 PM
189992		OPrking 08/10/2017: RUSSELL CALLED TO REPORT THAT HE DOESN'T HAVE ANY WATER, DISPATCHED S/O.	OPrking	08/10/2017 03:56 PM
1103335	F 5.0 No Water - Sewer / Service Interruption F 5.0 No Water - Sewer / Service Interruption	OPImjohnson 06/26/2017: MITZI CALLED TO REPORT NO WATER. CREATED S.O. OPImjohnson 06/21/2017: PAST DUE PAID IN FULL. CREATED S.O. TO RECONNECT	OPImjohnson	06/26/2017 09:33 AM
54798016				

	T	DOLLER 00000017 FDIOXA OVIDDED CALLED FOR AN FTA ON DECOMINECTION OF SEDVICE ADV. USD THE TECH	r	
1189837	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/28/2017: ERICKA SKIPPER CALLED FOR AN ETA ON RECONNECTION OF SERVICE. ADV. HER THE TECH HAS BEEN DISPATCHED, BUT I DON'T HAVE AN ETA.	OPrking	03/28/2017 05:23 PM
54799590	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/28/2017: GRETCHEN METZGEAR CALLED FOR PAST DUE AMOUNT NEEDED TO RESTORE HER SERVICE ADV. HER \$153.02.	OPrking	03/28/2017 05:02 PM
54799841	F 5.0 No Water - Sewer / Service Interruption	OPvknight 03/24/2017: Emailed Rita for direction; have not gotten return call from Samantha with new lease and customer reports the water is back on.	OPvknight	03/24/2017 09:02 AM
54796769	F 5.0 No Water - Sewer / Service Interruption	OPriving 03/22/2017: RETURNED MESSAGE TO LILY DORNINEY, SHE STATED THAT SHE HAD NO SERVICE. ADV. HER THAT THERE IS AN OUTAGE AND TECHS ARE WORKING TO RESTORE IT.	OPrking	03/22/2017 05:25 PM
		OPriving 03/22/2017: RETURNED MESSAGE TO SABRINA SHE INQUIRED ABOUT HER SERVICES. ADV. HER THAT THERE WAS AN ISSUE IN THE AREA THAT COULD BE CAUSING THE OUTAGE, BUT THAT SHE ALSO HAS A BROKEN		
54799578	F 5.0 No Water - Sewer / Service Interruption	PAYMENT A	OPrking	03/22/2017 05:20 PM
1189992	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: RETURNED MESSAGE TO SNOOZE AND SCOOT RV CAMPGROUND, LMOM.	OPrking	03/22/2017 05:06 PM
		OPriving 03/22/2017: JESSICA CARLSON CALLED TO HAVE HER SERVICES RESTORED. SHE STATED THAT SHE HASN'T RECEIVED A BILLING STATEMENT SINCE JAN. AND WASN'T AWARE OF HOW HIGH THE BILL WAS. ADV.		
54799684	F 5.0 No Water - Sewer / Service Interruption	HER THAT IN	OPrking	03/22/2017 04:27 PM
		OPrking 03/22/2017: BUDDY EVANS CALLED BECAUSE HIS SERVICES HAVE BEEN DISCONNECTED. ADV. HIM THAT IN ORDER TO HAVE HIS SERVICES RESTORED, HE WILL NEED TO MAKE THE FULL PAST DUE AMOUNT.		
54799684	F 5.0 No Water - Sewer / Service Interruption	CUSTOMER VERBAL	OPrking	03/22/2017 04:20 PM
1190698	F 5.0 No Water - Sewer / Service Interruption	OPrking 03/22/2017: MRS. CLEARY CALLED TO REPORT AN OUTAGE. ADV. HER THAT THE TECHS ARE WORKING TO RESTORE SERVICES.	OPrking	03/22/2017 03:44 PM
1191830	F 5.0 No Water - Sewer / Service Interruption	OPriving 03/22/2017: LAURISSA CAMACHO CALLED TO REPORT HER SERVICE WAS OUT, ADV. HER THAT TECHS ARE WORKING TO RESOLVE THE ISSUE AND SERVICE WOULD BE RESTORED SHORTLY.	OPrking	03/22/2017 03:13 PM
		OPrking 03/22/2017: VIRGINIA SOTO CALLED ABOUT LOSS OF WATER. ADV. HER THAT THE TECHS ARE WORKING		
54799602	F 5.0 No Water - Sewer / Service Interruption	TO RESOLVE THE ISSUE AND TO BE AWARE THAT A BWN WILL BE ISSUED ONCE SERVICE IS RESTORED.	OPrking	03/22/2017 03:09 PM
		OPrking 03/22/2017: DARRYL GILBERT CALLED REGARDING NO WATER. ADV. HIM THE TECHS ARE WORKING TO	1	
		RESOLVE THIS ISSUE AND HE SHOULD HAVE SERVICE BACK SHORTLY AND HE SHOULD EXPECT TO RECEIVE A		
54799470	F 5.0 No Water - Sewer / Service Interruption	BWN.	OPrking	03/22/2017 03:06 PM
		OPrking 03/22/2017: CYNTHA LITTLE CALLED BECAUSE SHE HAS NO WATER. ADV. HER THAT SERVICES WILL BE		
54799981	F 5.0 No Water - Sewer / Service Interruption	RESTORED SHORTLY AND THAT SHE WILL RECEIVE A BWN.	OPrking	03/22/2017 02:53 PM
1191922	F 5.0 No Water - Sewer / Service Interruption	ophwhaley 03/22/2017: MECHELLE CALLED TO REPORT HAVING NO WATER, I ADV OF THE ISSUE AND THAT SHE WILL BE UNDER A BWN AFTER SERVICE RESTORED	ophwhaley	03/22/2017 02:44 PM
		ophwhaley 03/22/2017: STEPHANIE CALLED BECAUSE SHE HAD NO WATER, SHE WAS AFRAID IT WAS DUE TO NON- PAYMENT I ADV THERE WAS A ISSUE WE ARE WORKING ON IN THE AREA AND THAT SHE HAD UNTIL 3/27 AT 5PM		
1190095	F 5.0 No Water - Sewer / Service Interruption	TO GET	ophwhaley	03/22/2017 12:55 PM
54796932	F 5.0 No Water - Sewer / Service Interruption	OPvknight 01/19/2017: MELISSA CALLED TO SAY THAT SHE PAID HER BILL AN HOUR AGO AND THE WATER STILL ISN'T ON; ADV THAT ORDER WAS DISPATCHED AND TECH WILL RESTORE SERVICE BY EOD.	OPvknight	01/19/2017 11:39 AM
		OPvknight 12/21/2016: GLENA CALLED FOR BAL TO RESTORE SERVICE; SAID SHE HASN'T GOTTEN A BILL IN 2		
		MONTHS; ADV NO PAYMENT SINCE AUG AND NO RETURN MAIL; SHE WAS UPSET THAT THERE ISN'T A		
54798165	F 5.0 No Water - Sewer / Service Interruption	STOREFRONT SHE C OPvknight 12/21/2016: MELANIE CALLED TO ASK IF SHE COULD MAKE HER PAYMENT TOMORROW BUT HAVE THE	OPvknight	12/21/2016 10:41 AM
		WATER BACK ON TODAY; ADV WILL NEED PAYMENT OF FULL PAST DUE AMT 330.78 BEFORE RESTORE SERVICE;		
1190090	F 5.0 No Water - Sewer / Service Interruption	SHE SAID OPyknight 12/21/2016: AMANDA CALLED BACK AND GAVE PERMISSION TO ADD DAVID AND GRADY TO ACCT; ASKED	OPvknight	12/21/2016 09:41 AM
		TO PAY \$100 TOMORROW TO RESTORE THE SERVICE; ADV WILL NEED FULL PAST DUE AMT AT THIS TIME; ADV TO		
54795492	F 5.0 No Water - Sewer / Service Interruption		OPvknight	12/21/2016 09:25 AM
01100102		OPvknight 12/14/2016: CALLED AND INFORMED RITA OF NEW TENANT: SHE WILL CONTACT MELISSA AT 254-563-		
54798920	F 5.0 No Water - Sewer / Service Interruption	3898	OPvknight	12/14/2016 11:13 AM
		OPvknight 11/08/2016: ROSA CALLED BACK; SHE SAID THAT HER FULL NAME IS ROSA NICOLE SHAWNTAY WHEN I		
		ADV THAT THE LL SAID THE TENANTS ARE RON AND ROSA; SHE ASKED TO MAKE A PAYMENT ON THE ACCOUNT	1	
54798016	F 5.0 No Water - Sewer / Service Interruption	TO HAVE	OPvknight	11/08/2016 08:57 AM
		OPaatchison 10/18/2016: GRETCHEN CALLED REGARDING THE DOOR TAG LEFT AT THE PROPERTY. ADV THAT		
54799590	F 5.0 No Water - Sewer / Service Interruption	SOMETHING WAS RUNNING WHEN THE WATER WAS TURNED ON. IF THAT HAPPENS WE TURN WATER BACK OFF SO IT DOES NOT	OPaatchison	10/18/2016 12:03 PM
1190189	F 5.0 No Water - Sewer / Service Interruption	OPvknight 09/16/2016: Per email with Todd and Troy: 'This customer would like to start service at a property that she was a secondary on in 2014 that was written off for bad debt to the tune of \$1055.	OPvknight	09/16/2016 01:35 PM
		OPjvandelanotte 09/02/2016: MITZY WITH SCOOT RV CAMPGROUND 352-568-2003 RE: NO WATER; ADV VICKI SENT	1	
1189992	F 5.0 No Water - Sewer / Service Interruption	EMAIL TO TECH WILL FOLLOW UP.	OPjvandelano	09/02/2016 09:36 AM

		OPhwhaley 08/31/2016: VAUGHN CALLED, WONDERING WHEN THE WATER WOULD BE BACK ON HE SAID HE DIDNT		
		HAVE A CAR OR ANYWAY TO GO BUY WATER AND WANTED TO KNOW IF SOMEONE FROM THE COMPANY COULD		
89828	F 5.0 No Water - Sewer / Service Interruption	BRING HIM WATER	OPhwhaley	08/31/2016 11:53 AM
		OPivandelanotte 08/31/2016: MITZY WITH SCOOT RV CAMPGROUND 352-568-2003 RE: NO WATER; ADV PUMP		
189992	F 5.0 No Water - Sewer / Service Interruption	CAUGHT ON FIRE AND NEEDS TO BE REPLACED; ADV WORKING TO GET REPLACED AS SOON AS POSSIBLE.	OPjvandelano	08/31/2016 10:32 AM
109992	F 5,0 NO Water - Sewer / Service Interruption	OPjvandelanotte 08/31/2016: REBECCA CLARK CALLED 407-506-3629 RE: NO WATER SINCE 7:30 P.M. LAST NIGHT &		
4796894	F 5.0 No Water - Sewer / Service Interruption		OPjvandelano	08/31/2016 07:32 AM
		OPrking 08/30/2016: MELISSA DAVIS CALLED WITH NO PRESSURE. ADV. HER TECHS ARE WORKING TO RESTORE	-	
4796932	F 5.0 No Water - Sewer / Service Interruption	SERVICES.	OPrking	08/30/2016 06:59 PM
		OPrking 08/30/2016: ELIZABETH CUMBIE CALLED REGARDING NO WATER PRESSURE. ADV. HER THAT THE		
189430	F 5.0 No Water - Sewer / Service Interruption	TECHNICIANS ARE WORKING TOWARDS RESTORATION OF SERVICES.	OPrking	08/30/2016 05:58 PM
		OPrking 08/30/2016: MARY LINDSEY CALLED REGARDING NO WATER. ADV. TECHNICIANS HAVE BEEN NOTIFIED	OBriting	09/20/2016 05-52 DM
189826	F 5.0 No Water - Sewer / Service Interruption	AND ARE WORKING TOWARDS A FIX. OPrking 08/30/2016: MECHELLE EVERETT CALLED REGARDING NO/LOW WATER PRESSURE. ADV. HER THAT	OPrking	08/30/2016 05:52 PM
	E E O No Mater - Source / Service Internation	TECHNICIANS ARE WORKING TOWARDS A FIX, BUT THAT NO ETA HAS BEEN GIVEN TO US YET.	OPrking	08/30/2016 05:45 PM
191922	F 5.0 No Water - Sewer / Service Interruption	OPrking 08/30/2016: DARRYL CALLED REGARDING NO WATER. ADV. HIM TECHNICIANS ARE IN THE AREA, NO ETA	OTTKING	00/00/2010 00.401 11
4799470	F 5.0 No Water - Sewer / Service Interruption	ON THE FIX TIME AND WE HAVE NOT BEEN NOTIFIED AS TO THE ISSUE AS OF YET.	OPrking	08/30/2016 05:38 PM
		OPIKING 08/30/2016: ERICKA SKIPPER CALLED BECAUSE SHE HAS NO WATER PRESSURE ADV. HER A TECH HAS		
		BEEN NOTIFIED AND IS AWARE OF THE ISSUE, BUT THAT AT THIS TIME THERE IS NO ETA FIX, OR WORD FROM		
189837	F 5.0 No Water - Sewer / Service Interruption	ТНЕ ТЕ	OPrking	08/30/2016 05:15 PM
	· · · · · · · · · · · · · · · · · · ·	OPvknight 06/20/2016: AMY CALLED RE NON PAY DISCONNECT; SAID SHE MADE PYMT ONLINE LAST NIGHT FOR		
		\$120.00 TO AVOID DISCONNECTION PER AMT LISTED ON HER NOTICE; ADV WILL RECONNECT TODAY WITH		
4797989	F 5.0 No Water - Sewer / Service Interruption	PARTIAL PAYM	OPvknight	06/20/2016 10:52 AM
		OPjvandelanotte 04/20/2016: VANESSA HINTON CALLED RE: DISCONNECT, ADV PAST DUE AMOUNT OF 461.74 THEN	0.0	0.4/00/0040 00.50 114
4798163	F 5.0 No Water - Sewer / Service Interruption	WILL RECONNECT. VER PH #	OPjvandelano	04/20/2016 08:52 AM
1707040		OPvknight 02/11/2016: ALFREDO CALLED TO SEE IF TECH WOULD BE OUT TODAY; ADV HAVE DISPATCHED ORDER TO TECH.	OPvknight	02/11/2016 03:21 PM
4797049	F 5.0 No Water - Sewer / Service Interruption	OPtsheegog 01/22/2016: RECEIVED A CALL FROM VALENTINO AND HE STATED THAT HE MADE A ONLINE PYMNT	OF WRINGIN	02/11/2010 03.211 14
		FOR 125.98 THIS MORNING AND WAS INFORMED THAT HIS SERVICE WOULD BE RECONNECTED TODAY, I ASKED		
4798020	F 5.0 No Water - Sewer / Service Interruption	CUST IF HE	OPtsheegog	01/22/2016 03:19 PM
1.00020		OPjdavid 01/19/2016: AMY CALLED AND IS VERY UPSET ABOUT HAVING NO WATER, SAID PUT A MONEY ORDER OF		
		200 IN THE MAIL YESTERDAY TO AVOID DISCONNECTION, ADV OF DISCONNECTION PROCESS AND VERIFIED THAT		
4797989	F 5.0 No Water - Sewer / Service Interruption	THE	OPvknight	01/19/2016 12:21 PM
		OPsrockett 12/23/2015: KETZALZIN CALLED TO REQUEST STATUS OF WATER RECONNECT, SHE WAS INFORM TECH		
4795832	F 5.0 No Water - Sewer / Service Interruption	WILL BE OUT TONIGHT TO MAKE THE RECONNECTION, EMERGENCY LEAK IN THE AREA, PRIORITY	OPsrockett	12/23/2015 05:12 PM
		OPjdavid 12/23/2015: KETZALZIN CALLED TO REQUEST RECONNECT, MADE FULL PAST DUE PAYMENT ONLINE		
		12/22/15, ADV DO NOT PROMISE SAME DAY RECONNECT BUT WILL REQUEST FOR TODAY IN CASE TECH IS IN THE	ODidavid	10/00/0015 10:17 AM
4795832	F 5.0 No Water - Sewer / Service Interruption	AREA, SA OPImjohnson 12/11/2015: AMY CALLED TO SEE IF THE WATER PROBLEM HAS BEEN RESOLVED. SHE DOESN'T GET	OPjdavid	12/23/2015 10:17 AM
		OFF WORK UNTIL 2:00AM AND WANTS WATER WHEN SHE GETS HOME. ALSO, NEVER RECEIVED BILL/PRINTED		
4797989	F 5.0 No Water - Sewer / Service Interruption	NEW ONE A	OPImjohnson	12/11/2015 04:31 PM
4/9/909	F 5.0 NO Water - Sewer / Service Interruption	OPykniaht 11/19/2015: STEPHANIE CALLED TO SAY SHE JUST DROPPED A CHECK FOR \$100.00 IN THE MAIL TO		
		AVOID DISCONNECTION AND SHE WOULD LIKE TO KNOW IF WE WILL LEAVE HER WATER ON; ADV WILL NEED		
190095	F 5.0 No Water - Sewer / Service Interruption	PYMT POSTE	OPvknight	11/19/2015 08:04 AM
		OPtsheegog 10/26/2015: MITSY CALLED AND STATED THAT SHE HAS NO SERVICE, CUST STATED THAT THE TECH		
189992	F 5.0 No Water - Sewer / Service Interruption	WAS OUT EARLIER, THEY HAD WATER BUT DOESN NOT RIGHT NOW	OPtsheegog	10/26/2015 03:47 PM
		OPvknight 10/26/2015: MARY CALLED TO REPORT SUDDEN LOSS OF WATER FOR HER PROPERTY AND IS CALLING		
189826	F 5.0 No Water - Sewer / Service Interruption	ON BEHALF OF HER NEIGHBORS AS WELL; ADV WILL DISPATCH TECH TO CHECK IT OUT.	OPvknight	10/26/2015 03:14 PM
		OPjdavid 09/23/2015: STEPHANIE CALLED ABOUT NO WATER, SAID SHE THOUGHT SHE HAD UNTIL 10/4/15 TO MAKE		
		PAYMENT AND WAS PLANNING ON PAYING WHEN GETS PAID NEXT ON 10/1/15, ADV WAS DISCONNECTED DUE TO	ODishaasaa	00/24/2015 12:47 04
190095	F 5.0 No Water - Sewer / Service Interruption	PAST OPtsheegog 08/19/2015: MELANIE BARR CALLED BECAUSE THE TECH WAS THERE TO SHUT OFF HER SERVICE;	OPtsheegog	09/24/2015 12:47 PM
		ADV THAT WE WOULD NEE THE PAST DUE AMOUNT OF 296.24 TO RESTORE, CUST ASKED IF I COULD PROCESS		
190090	F 5.0 No Water - Sewer / Service Interruption	THE PYMNT T	OPtsheegog	08/19/2015 10:30 AM
190090	1 J. J. W Water - Sewer / Service Interruption	OPtsheegog 08/18/2015: JERALD CALLED TO CHECK HIS SERVICE BECAUSE HE HAS NO WATER SERVICE; ADV		
		BALC AND DUE DATE: CUST SAID THAT HE HAS BEEN IN THE HOSPITAL AND CANT MAKE A PYMNT UNTIL THE 3RD	1	

	T	OD draight 00/41/2015. This evolution a sea new discompant on 6/17 with a read of 265, and shown a read on 9/2 of 269	1	
1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknight 08/11/2015: This customer was a non-pay disconnect on 6/17 with a read of 266, she shows a read on 8/3 of 268. There has been no payment on the account or contact from the customer. The tech	OPvknight	08/11/2015 09:29 AM
		OPhyang 07/22/2015: ROSA CALLED NO WATER: ADV WATER DISCONNECT DUE TO NON PMT, ADV NEED TO MAKE		00/11/2010 00:20 AM
		PMT OF 258.59 TO HAVE SERVICE RECONNECTED, CAN PAY W/ CC BY PH W/ 2.60 FEE NEXT BILL OR ONLINE @		
54796594	F 5.0 No Water - Sewer / Service Interruption	WWW.MYW	OPhyang	07/22/2015 06:11 PM
		OPhyang 07/08/2015: ANDREW CALLED SAID NO WATER, ADV TECH HAS BEEN NOTIFIED ABOUT NO WATER IN		
54795847	F 5.0 No Water - Sewer / Service Interruption	AREA, HE SAID OK, VRFY PH.	OPhvang	07/08/2015 02:54 PM
		OPdrbrooks 07/08/2015: BERTHA CALLED AND STATED THAT SHE HAS NO WATER. ADVISED HER THAT THE TECH		
		HAS BEEN NOTIFIED BUT WE HAVE NOT BEEN NOTIFIED AS TO WHAT THE ISSUE IS OR HOW LONG IT WOULD BE		
1190729	F 5.0 No Water - Sewer / Service Interruption	BEFORE	OPdrbrooks	07/08/2015 02:45 PM
		OPdrbrooks 07/08/2015: MELISSA CALLED AND STATED THAT SHE HAS NO WATER. ADVISED HER THAT THE TECH		
		HAS BEEN NOTIFIED BUT WE HAVE NOT BEEN NOTIFIED AS TO WHAT THE ISSUE IS OR HOW LONG IT WOULD BE		
54796932	F 5.0 No Water - Sewer / Service Interruption	BEFORE	OPdrbrooks	07/08/2015 02:36 PM
		OPhyang 07/08/2015: STEPHANIE CALLED SAID THERE IS NO WATER, ADV HER THAT TECH HAS BEEN NOTIFIED,		
54796993	F 5.0 No Water - Sewer / Service Interruption	NOT SURE WHAT IS GOING ON IN THE AREA; SHE SAID OK, VRFY PH	OPhvang	07/08/2015 02:35 PM
E 4707040	E.E.O.N.a. Mater. Source / Convine Internution	OPjdavid 07/08/2015: WIFE CALLED ABOUT NO WATER, ADV TECH HAS BEEN NOTIFIED AND WE DON'T HAVE AN	ODidavid	07/00/0045 00:40 DM
54797049	F 5.0 No Water - Sewer / Service Interruption	UPDATE OF ISSUE YET, SAID OK, ASKED ABOUT NOT RECEIVING BILL, ADV HAS NOT GENERATED YET OPhyang 07/08/2015: JENNIFER(EX WIFE) CALLED SAID NO WATER, ADV PER VICKY, TECH HAS BEEN NOTIFIED	OPjdavid	07/08/2015 02:12 PM
		ABOUT NO WATER IN THE AREA, SHE REQ TO PUT IN NOTES THAT WATER QUALITY IS BAD, AND THAT HER		
1190200	F 5.0 No Water - Sewer / Service Interruption	WATER IS C	OPhyang	07/08/2015 02:06 PM
54796891	F 5.0 No Water - Sewer / Service Interruption	OPhyang 07/08/2015: HARRY CALLED SAID NO WATER, ADV WILL LOOK INTO IT. OPhyang 07/08/2015: VRFY PH	OPhyang	07/08/2015 01:55 PM
54730031	1 5.0 NO Water - Sewer / Service Interruption	OPhysing 07/08/2015: CHRISTINA CALLED SAID SHE HAS NO WATER, HER ACCT IS CURRENT, ADV WILL LOOK INTO	OFINALING	07/06/2013 01:33 F M
1189847	F 5.0 No Water - Sewer / Service Interruption	IT VREY PH	OPhyang	07/08/2015 01:35 PM
1100011		OPhyang 06/30/2015: ROSA CALLED SAID NO WATER, ADV THERE WAS A MALFUNCTION W/ THE FILTER THAT		01/00/2010 01:001 1
		CAUSE LOW WATER PRESSURE, SHE SAID OK, ADV HER TO BOIL WATER, SHE QUESTION WHAT BAL IS, ADV		
54796594	F 5.0 No Water - Sewer / Service Interruption	258.59, OFFER	OPhyang	06/30/2015 09:39 AM
		OPdrbrooks 06/30/2015: RETURNED VM TO MITZI WITH SNOOZE AND SCOOT RV CAMPGROUND AT 352-568-2003	1 *	
		THAT WAS LEFT AT 6:56AM. SHE STATED THAT SHE HAD NO WATER AT THE TIME OF THE CALL. SHE STATED		
1189992	F 5.0 No Water - Sewer / Service Interruption	THAT SHE N	OPdrbrooks	06/30/2015 08:53 AM
		OPdrbrooks 06/30/2015: CARLOS CALLED AND STATED THAT THERE IS AN OUTAGE IN THE AREA EFFECTING HIS		
		PROPERTY AND WANTED TO KNOW HOW LONG THE WATER WOULD BE OUT FOR. ADVISED HIM THAT WE DID		
1190149	F 5.0 No Water - Sewer / Service Interruption	NOT HAVE A TI	OPdrbrooks	06/30/2015 07:21 AM
		OPhvang 06/17/2015: KIMBERLY CALLED SAID THAT SHE FORGOT TO CALL IN TO SETUP PMT ARRANGEMENT		
		AFTER SHE MADE PMT PER PREV 5/13/2015, HER WATER IS NOW DISCONNECTED, SHE WANTED TO AMT TO HAVE	1	
54795534	F 5.0 No Water - Sewer / Service Interruption		OPhvang	06/17/2015 10:18 AM
		OPtsheegog 05/22/2015: DAWN (CUSTOMER FIANCE) CALLD TO PROVIDE CONFORMTN NUMB#YUKO5LF48X32XB FOR PYMNT OF 321.89; ADV THAT I COULDNT PROVID ANY INFO FOR ACCT BUT WILL GET THIS TURNED IN AND		
1189980	F 5.0 No Water - Sewer / Service Interruption	UPDATED	OBtoboogog	05/22/2015 11:31 AM
1109900	1- 5.0 NO Water - Sewer / Service Interruption	UPDATED	OPtsheegog	05/22/2015 11.31 AM
		OPhvang 05/20/2015: KETZALZIN CALLED QUESTION WHY HER WATER IS OFF; ADV WILL LOOK INTO IT; VRFY PH;		
54795832	F 5.0 No Water - Sewer / Service Interruption	OPhvang 05/20/2015: UPDATED PH.; OPhvang 05/20/2015: C/B KETZALZIN @ PH 352-457-3767, SPOKE W/ KETZA	OPhvang	05/20/2015 09:42 AM
		OPcvang 04/23/2015: MELANIE CLLD STATED THAT SHE STILL DOES NOT HAVE WATER - ADV WILL FOLLOW UP		00.20.20.000.42.4.44
		WITH TECH AND FIND OUT - CLLD AND SPOKE WITH ROB AND HE STATED THAT HE HAD CLLD TECH AND TECH		
1190090	F 5.0 No Water - Sewer / Service Interruption	STATED THA	OPcvang	04/23/2015 07:10 PM
		OPhvang 04/23/2015: MELANIE CALLED SAID THERE WAS A NOTE LEFT BY TECH STATING WATER SHUT OFF DUE		
		TO WATER GOING THROUGH METER, SHE ADV SHE IS AT PROP NEEDS WATER TURNED ON, PER VICKI, NOTIFIED		
1190090	F 5.0 No Water - Sewer / Service Interruption	TECH.;	OPIgillet	04/23/2015 05:22 PM
		OPdrbrooks 04/22/2015: ERICKA CALLED TO FIND OUT WHY HER WATER WAS DISCONNECTED. ADVISED HER THAT		
		HER WATER HAS BEEN DISCONNECTED DUE TO A PAST DUE BALANCE OF 223.50. ADVISED HER THAT IF SHE		
1189837	F 5.0 No Water - Sewer / Service Interruption	PAYS THAT	OPdrbrooks	04/22/2015 03:11 PM
		OPhvang 04/22/2015: MELANIE CALLED QUESTION HOW TO MAKE PMTS; ADV PAY ONLINE @		
		WWW.MYWATERSERVICE.COM, CALL BACK W/ PMT AMT AND CONF#; ADV PAST DUE BAL 598.47 NEEDS TO BE		
1190090	F 5.0 No Water - Sewer / Service Interruption	PAID TO HAVE WATER RESTORE, A	OPhvang	04/22/2015 01:47 PM
4400000		OPhyang 04/22/2015: MELANIE (FIANCE) CALLED NEEDS TO KNOW AMT TO PAY TO HAVE WATER RESTORE, ADV	ODhurr	04/00/0045 00 00 /
1190090	F 5.0 No Water - Sewer / Service Interruption	ZACK NEEDS TO CALL AND AUTHORIZE TO SPEAK TO HER, SHE IS NOT LISTED ON ACCT; SHE SAID OK. OPhvang 04/10/2015: LAKESHA CALLED IN PMT 100.00, CONF# ERP000004ENZDINRD02077RE; VRFY AND UPDATE	OPhvang	04/22/2015 09:36 AM
1101107	F 5.0 No Water - Sewer / Service Interruption	OPhyang 04/10/2015: LAKESHA CALLED IN PMT 100.00, CONF# ERP000004EN2DINRD020/7RE; VRFY AND UPDATE PH.	OPhyang	04/10/2015 09:46 AM
1191187	I J. J. NO Water - Sewer / Service interruption	jeus	IOF INVAILS	104/10/2010 09:40 AM

1191187	F 5.0 No Water - Sewer / Service Interruption	DOESN'T HAVE	ODidavid	104/06/0041
1190698	F 5.0 No Water - Sewer / Service Interruption	OPhyang 03/31/2015: RETURN VM FROM 2PM(CT) TO CUST @ PH 352-793-8414, NO WATER; S/W JUNE(WIFE) SHE ADV THAT WATER IS BACK ON, RECEIVE BOIL WATER NOTICE.	OPjdavid OPhvang	04/06/2015
1190730	F 5.0 No Water - Sewer / Service Interruption	OPcvang 03/31/2015: DEBBIE CLLD STATED THAT THERE IS NO WATER - ADV THAT TECHS ARE FLUSHING OUT LINES AT THE PLANT.	OPcvang	03/31/2015
1189429	F 5.0 No Water - Sewer / Service Interruption	OPcvang 03/31/2015: RETURNED VM FOR TAMMY - SHE ASKED IF WATER WAS OFF DUE TO FLUSHING LINES - ADV SHE IS CORRECT AND ADV BAL.	OPcvang	03/31/201
1191922	F 5.0 No Water - Sewer / Service Interruption	OPhvang 03/31/2015: MECHELLE CALLED ADV THAT HER WATER HAS BEEN OFF FOR 3 HRS; ADV THAT LINES WERE BEING FLUSHED, WILL LOOK INTO IT.	OPhvang	03/31/201
1189837	F 5.0 No Water - Sewer / Service Interruption	OPIgillet 03/31/2015: ERICKA CALLED B/C THEY HAVE NO WATER. ADVISED THEY ARE DOING WORK IN THE AREA CURRENTLY AND WE DO NOT HAVE A TIME FRAME.	OPlaillet	03/31/201
1189826	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 03/31/2015: MRS LINDSEY CALLED TO ASK WHY THERE IS NO WATER, ADV THEY HAVE REPORTED THERE IS WORK BEING DONE IN HER AREA AND WERE INFORMED MAY BE LOW WATER PRESSURE OR DISCOLORATION, BUT WILL	OPjdavid	03/31/201
1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknight 03/26/2015: CUSTOMER CALL TROY RENDELL FOR RECONNECT; REVIEWED ACCOUNT WITH TROY AND HE CREATED PAYMENT ARRANGMENT WITH CUSTOMER TO MAKE PYMT FOR PAST DUE AND AFTER HOURS RECONNECT FEE OF 55	OPvknight	03/26/201
1191187	F 5.0 No Water - Sewer / Service Interruption	OPvknight 03/26/2015: LAKESHA CALLED TO HAVE HER WATER RESTORED BY MAKING A PAYMENT ARRANGEMENT; ADV UNABLE TO MAKE ARRANGMENTS ONCE SERVICE IS INTERRUPTED; OFFERED PYMT METHODS; SHE SAID THAT SHE DOE	OPvknight	
	F 5.0 No Water - Sewer / Service Interruption	OPidavid 03/26/2015: LAKESHA CALLED ABOUT NO WATER, SAID JUST MADE PAYMENT OF 60.00 ONLINE, VERIFIED PAYMENT, ADV NEED TO PAY FULL PAST DUE PAYMENT OF 145.01 FOR RECONNECTION SO ADDITIONAL PAYMENT OF		03/26/201
1190761	F 5.0 No Water - Sewer / Service Interruption	OPhyang 03/26/2015: ROSELL CALLED ADV WATER HAS BEEN DISCONNECTED, ADV PAST DUE BAL 614.38; CALL WAS DISCONNECT BEFORE I COULD ADV INFO TO PAY ONLINE AND CALL BACK W/ PMT AMT AND CONF# TO HAVE WATER R		03/26/201
1189992	F 5.0 No Water - Sewer / Service Interruption	OPhyang 03/11/2015: MITZI W/ SNOOZE N SCOOT RV CAMPGROUND INC CALLED SAID THERE IS NO WATER; ADV WILL LOOK INTO IT; VRFY PH; OPcvang 03/11/2015: spoke with Mitzi regarding no water and adv that tech w	OPhvang OPcvang	03/26/201
1189837	F 5.0 No Water - Sewer / Service Interruption	OPdribrooks 03/11/2015: ERICKA CALLED AND STATED THAT SHE HAS NO WATER. ADVISED HER THAT I WOULD LOOK INTO THIS AND SHE WOULD GET A CALL BACK AT 352-303-1853.	OPdrbrooks	03/11/201
54795847	F 5.0 No Water - Sewer / Service Interruption	OPIgillet 01/23/2015: ANDREW CALLED WITH CONF # 5RF5V9YXGNHRC1. CONFIRMED PMNT ONLINE AND PUT IN SERVICE ORDER. ADVISED I WOULD CONTACT CUST BACK IF WE COULD NOT DISPATCH TECH TODAY.; OPdgross 01/23/2	OPdgross	
	· · · · · · · · · · · · · · · · · · ·	OPIdavid 01/23/2015: CALLED ROSA AT 352-457-0253 TO LET HER KNOW THE TECH WAS AT HER PROPERTY TO TURN WATER ON AND HAD TO TURN IT BACK OFF DUE TO METER SPINNING; NO MESSAGE WAS LEFT AS THERE		01/23/201
54796594	F 5.0 No Water - Sewer / Service Interruption	IS NOT A OPhyang 12/18/2014: CARLOS CALLED WANTS TO KNOW WHY WATER IS OUT; ADV THERE IS BOILING WATER NOTICE SENT OUT, VIEW DUCKE	OPjdavid	01/23/201
1190149	F 5.0 No Water - Sewer / Service Interruption	NOTICE SENT OUT; VRFY PHONE OPjdavid 12/18/2014: HEATHER CALLED ABOUT NO WATER SAID LAST NIGHT IT HAD SMELLED BAD AND NOW HAS NO WATER; ALSO CALLED TO CHECK BALANCE SAID WILL MAKE PAYMENT OF 60.00 ONLINE NOW AND WILL PAY	OPhvang	12/18/2014
54796347	F 5.0 No Water - Sewer / Service Interruption		OPjdavid	12/18/2014
1189992	F 5.0 No Water - Sewer / Service Interruption	CAMPGROUNDS. ADVISED THAT WE DO NOT HAVE TECHS THIS LATE BUT IF PRESSURE IS NOT BACK UP IN THE MORNING CALL SO	OPlgillet	12/17/201
1190090	F 5.0 No Water - Sewer / Service Interruption	OPIgillet 12/17/2014: ZACH CALLED AND STATED THAT HE DID NOT KNOW HE WAS PST DUE B/C GIRLFRIEND TOOK CARE OF BILLS AND THEY BROKE UP SO SHE TOOK BILL WITH HER. EXPLAINED THAT FULL PAST DUE WOULD HAVE	OPlgillet	12/17/2014
1189465	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 12/05/2014: JIM CALLED TO ASK ABOUT RECONNECT ADV I SEE IT IN THE NOTES BUT DO NOT SEE THAT A SO WAS CREATED ADV WILL SPEAK TO LEAD AND CB WITH FOLLOW UP; PH # 480-433-1176	OPjdavid	12/05/2014
1191187	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 11/21/2014: LAKESHA CALLED TO ASK FULL BALANCE NEEDED TO PAY TO BE RECONNECTED ADV MUST PAY 127.62 SAID OK AND WILL PAY ONLINE AND CB WITH CONF# OF PAYMENT; PH # 352-457-3701	OPjdavid	11/21/2014
54795453	F 5.0 No Water - Sewer / Service Interruption		OPcvang	11/20/2014
1191323	F 5.0 No Water - Sewer / Service Interruption	OPjdavid 10/27/2014: ANGELA CALLED ABOUT HAVING NO WATER ADV THERE IS REPAIR BEING DONE AND HAVENT BEEN UPDATED YET; ANGELA IS VERY UPSET ABOUT THIS ISSUE PH # 352-348-8983	OPjdavid	10/27/2014

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		OPcvang 10/21/2014: VAUGHN CLLD STATED THAT HIS WATER MAY HAVE BEEN DISC ACCIDENTALLY AND NEEDS		
1189828	F 5.0 No Water - Sewer / Service Interruption	TO HAVE WATER ON TODAY. CALL BACK AT PHONE # 513-426-9235(9325?); OPcvang 10/21/2014: CLLD VAUGHN BACK A		
1103020	1 5.0 No Wald - Sewel / Service Interruption	OPcvang 09/24/2014: WINONA CLLD STATED THAT SHE RECEIVE A BILL FOR THE AMNT OF 360.68 AND WOULD LIKE	OPIgillet	10/21/2014 05:52 PM
		TO MAKE PYMNT TO HAVE WATER TURN ON - ADV THAT WE RECEIVE A BILL FOR THE AMINT OF 300,68 AND WOULD LIKE		
1190053	F 5.0 No Water - Sewer / Service Interruption	CURR	0.0	
		OPcvang 09/19/2014: TERRY CLLD STATED THAT SHE MADE A PYMNT ONLINE AND STILL DOES NOT HAVE WATER	OPcvang	09/24/2014 01:28 PM
		ON CLLD AFTER HOUR TECH AND THEY STATED THAT THEY WILL BE OUT TO THE PROPERT AT APPROX 1-		
1189980	F 5.0 No Water - Sewer / Service Interruption	2HOURS TO T	ODevene	00/10/0011 05:00 014
		OPvknight 09/19/2014: TERRY CALLED FOR BAL TO RESTORE SERVICE; ADV 99.41; GAVE WEB ADDRESS AND ADV	OPcvang	09/19/2014 05:09 PM
1189980	F 5.0 No Water - Sewer / Service Interruption	TO CALL WITH PYMT AMT AND APPR CODE.	OPvknight	00/10/2014 00/20 444
		OPvknight 09/19/2014: KETZALZIN CALLED RE DISCONNECTION; GAVE BAL AND WEB ADDRESS FOR PYMT TO HAVE		09/19/2014 09:26 AM
54795832	F 5.0 No Water - Sewer / Service Interruption	WATER RESTORED.	OPvknight	09/19/2014 08:25 AM
		OPcvang 09/18/2014: SHANEKA CLLD STATED THAT HER WATER WAS SUPPOSE TO BE SCHED TO TURN ON TODAY		09/19/2014 08.25 AM
1190100	F 5.0 No Water - Sewer / Service Interruption	- PER NOTE PRIOR TRANSFER CLL TO LETICIA	OPcvang	09/18/2014 06:41 PM
		OPvknight 09/18/2014: VAUGHN CALLED WITH CC PYMT FOR 83.98 APPR TB5DAF1V7RHYRM: ADV WILL HAVE TECH	Or cvalig	09/10/2014 00.41 PM
		RESTORE SERVICE TODAY; OPIgillet 09/18/2014: VAUGHN CALLED BACK BECAUSE WATER HAD NOT YET BEEN		
1189828	F 5.0 No Water - Sewer / Service Interruption	RESTOR	OPIgillet	09/18/2014 03:29 PM
		OPIgillet 09/18/2014: TRACEY CALLED ABOUT DISC. HE JUST MOVED INTO PROP AND ACCT WAS SHUT OFF IN		03/10/2014 03.23 FW
		ERROR ON PREVIOUS OWNERS ACCT. PASSED INFO ON SO TECH COULD BE CONTACTED AND ADVISED I WOULD		
54796207	F 5.0 No Water - Sewer / Service Interruption	CALL HIM B	OPIgillet	09/18/2014 03:18 PM
		OPrewariboko 09/18/2014: ROOSEVELT CALLED WITH BOTH CONFIRMATION # FOR HIS 200.00 AND 78.13 PAYMENTS.		03/10/2014 03:10 P M
		VERIFIED ON "VIEW ONLINE PAYMENTS" AND ADVISED HE SHOULD BE TURNED ON BY END OF BUSINESS DAY	1	
1190761	F 5.0 No Water - Sewer / Service Interruption	TODAY	OPrewariboko	09/18/2014 02:53 PM
		OPleshuba 09/18/2014: Spoke with Todd, at USW. If customer sent in check for \$200.00 and if they pay the remainder	CT TOWATIDORO	03/10/2014 02:33 F M
1190761	F 5.0 No Water - Sewer / Service Interruption	\$278.13 online they will restore service. However, if check is not in by Wednesday Se	OPleshuba	09/18/2014 02:39 PM
		OPvknight 09/18/2014: ROOSEVELT CALLED FOR STEP BY STEP DIRECTIONS TO MAKE PYMT: HE GAVE THE PH TO	CT ICOTION	00/10/2014 02:50 1 M
		ROSELL WHO SAID THAT THE TECH TOLD HER THAT "A PAYMENT" NEEDS TO BE MADE TODAY, BUT DID NOT TELL		
1190761	F 5.0 No Water - Sewer / Service Interruption	HER	OPvknight	09/18/2014 02:36 PM
		OPrewariboko 09/18/2014: ROOSEVELT CALLED TO SPEAK WITH A SUPERVISOR BUT HUNG UP BEFORE I COULD	Of thanght	00/10/2014 02:00 PM
1190761	F 5.0 No Water - Sewer / Service Interruption	GET LAUREN ON THE PHONE.	OPrewariboko	09/18/2014 02:28 PM
		OPcvang 09/18/2014: BERTHA CLLD STATED THAT SHE WILL MAIL IN A CHECK PYMNT CHK # 3191 MAIL OUT PYMNT		00,10,2014 02.201 M
		TODAY FOR THE AMNT OF 256.87 SHE WOULD LIKE A CALL BACK IF WATER WILL BE TURNED ON TODAY, ADV		
1190729	F 5.0 No Water - Sewer / Service Interruption	ТНАТ	OPcvang	09/18/2014 01:59 PM
			<u> </u>	
		OPvknight 09/18/2014: VAUGHN CALLED RE DISCONNECTION; HE SAID HE ONLY GOT CURRENT STMT; ADV WILL		1
1189828	F 5.0 No Water - Sewer / Service Interruption	NEED TO MAKE PYMT ONLINE AND CALL BACK WITH AMT AND APPR CODE TO RESTORE SERVICE TODAY.	OPvknight	09/18/2014 01:48 PM
		OPcvang 09/18/2014: TERRY CLLD STATED THAT THERE WATER IS DISC AND WOULD LIKE TO KNOW HOW THEY	.	
		NEED TO PAY TO HAVE WATER ON - ADV THAT THEY NEED TO PAY PAST DUE AND ALSO ADV THAT THEY NEED		
1189980	F 5.0 No Water - Sewer / Service Interruption	TO PAY 8/13	OPcvang	09/18/2014 01:31 PM
		OPcvang 09/08/2014: KIMBERLY CLLD STATED THAT HER PROPERTY AND HER NEIGHBORS DO NOT HAVE WATER		
	-	AND WOULD LIKE TO KNOW IF IT HAS ANYTHING TO DO WITH A WATER MAIN BREAK - ADV THAT WE HAVE NOT		
54795534	F 5.0 No Water - Sewer / Service Interruption	HEARD NEWS	OPcvang	09/08/2014 02:33 PM
		OPvknight 08/22/2014: LAKESHA CALLED BECAUSE TECH WENT TO TURN ON WATER AND LEFT NOTICE THAT THEY		
		TURNED IT OFF AS THE METER WAS MOVING AND NO ONE WAS HOME; SHE IS HOME NOW AND WOULD LIKE		1
1191187	F 5.0 No Water - Sewer / Service Interruption	SOMEONE TO C	OPIparkos	08/22/2014 03:21 PM
		OPrewariboko 08/22/2014: PER LISA, CALLED ZACK AND ADVISED THAT WE COULDN'T GET THE WATER TURNED ON	······	
		UNTIL THE ENTIRE PAST DUE BALANCE WAS PAID IN FULL. AFTER REVIEWING THE ACCOUNT WITH LISA, CALLED		1
1190090	F 5.0 No Water - Sewer / Service Interruption	CU	OPrewariboko	08/22/2014 10:50 AM
	1	OPIgillet 08/21/2014: ZACH CALLED TO PAY HALF OF PAST DUE TO SET UP PA. ADVISED HIM TERMS OF PA AND		
		GAVE HIM AMOUNT OF 152.72 TO COVER HALF OF 30 DAY. GAVE HIM WEBSITE AND ADVISED HIM HE WOULD		1
1190090	F 5.0 No Water - Sewer / Service Interruption	HAVE TO	OPIgillet	08/21/2014 06:58 PM
		OPvknight 08/21/2014: AMANDA CALLED TO FIND OUT MIN DUE TO RESTORE SERVICE; ADV PAST DUE AMT OF		
		[388.25, IN THE MIDDLE OF THE CONVERSATION A MAN GOT ON THE PHONE AND ASKED IF HE CAN JUST TURN IT		1
		ON HIM	ODulusiaha	09/24/2014 02:40 044
54795492	F 5.0 No Water - Sewer / Service Interruption		OPvknight	08/21/2014 03:48 PM
54795492 54795665	F 5.0 No Water - Sewer / Service Interruption	OPvknight 08/21/2014: NATHAN CALLED FOR AMT DUE TO RESTORE SERVICE; ADV PAST DUE AMT 279.89 AND TO CALL WITH APPR CODE TO SCHEDULE TECH IN THE MORNING TO RESTORE SERVICE.	OPVKnigna	06/21/2014 03:46 PM

		OPvknight 06/10/2014: CLINT CALLED TO SEE WHAT TIME THE TECH WOULD BE THERE TO TURN THE WATER ON,		
54795795	F 5.0 No Water - Sewer / Service Interruption	HE IS WAITING AT THE PROPERTY; ADV THAT THE TECH WAS DISPATCHED BUT THERE ISN'T A WAY TO KNOW WHAT TIM		
04790790	F 5.0 NO Water - Sewer / Service Interruption	OPrewariboko 06/09/2014: PLACED A SERVICE ORDER FOR RECONNECT. FIRST ATTEMPT WAS UNSUCCESSFUL	OPvknight	06/10/2014 01:51 PM
		DUE TO WATER RUNNING. ADVISED CUSTOMER IT SHOULD BE RECONNECTED BY TOMORROW, CUSTOMER WILL		
54795795	F 5.0 No Water - Sewer / Service Interruption	BE AVAILABLE AL	ODrewerihelte	
04100100	1 C.C. NO Water - OCWERT Dervice Interruption	OPvknight 06/09/2014: RETURNED CALL TO KIMBERY ROSE AT 407-484-0401 RE GETTING WATER TURNED ON;	OPrewariboko	06/09/2014 11:02 AM
54795795	F 5.0 No Water - Sewer / Service Interruption	LMOM	OPvknight	00/00/2014 10:42 444
		OPcvang 06/06/2014: LMOM FOR CLINT ABOUT HIS WATER THAT WAS SCHEDULED TO BE RECONNECTED AS OF	OPVKnight	06/09/2014 10:43 AM
54795795	F 5.0 No Water - Sewer / Service Interruption		OPcvang	06/06/2014 07:46 PM
		OPIgillet 04/25/2014: GEORGETTE CALLED AND SERVICES HAVE NOT YET BEEN RESTORED. CONTACTED TECH	Of Cvarig	00/00/2014 07:40 FIM
		AND THEY WILL HAVE SOMEONE COME OUT AND RESTORE WATER. CALLED GEORGETTE AT 813-454-2720 AND		
54795374	F 5.0 No Water - Sewer / Service Interruption		OPIgillet	04/25/2014 04:39 PM
		OPajjakes 04/23/2014: VAUGHN CALLED ABOUT WATER BEING TURNED OFF-ADVISED OF CURRENT ACCOUNT BAL	et igniet	0 #2012014 0 1.00 1 M
		157.90. HE IS GOING TO PAY ONLINE AND CALL BACK WITH CONFIRMATION NUMBER TO RESTART SERVICE.		
1189828	F 5.0 No Water - Sewer / Service Interruption		OPajjakes	04/23/2014 09:16 AM
		OPdrbrooks 02/20/2014: DEBBIE CALLED IN REGARDS TO HER WATER BEING TURNED BACK ON. ADVISED HER		
		THAT THE REQUEST WAS SENT OUT ABOUT TWO HOURS AGO AND WE ARE TRYING TO CONTACT THE TECHS TO		
1190730	F 5.0 No Water - Sewer / Service Interruption	FIND OUT WHAT	OPdrbrooks	02/20/2014 03:59 PM
		OPajjakes 02/20/2014: DEBBIE CALLED ABOUT HER WATER BEING TURNED OFF-SHE MAILED A 200.00 CHECK LAST		
		WEEK. PER RENEE COLLECTED THE DIFFERENCE BETWEEN HER 200.00 CHECK AND THE REMAINING PAST DUE		
190730	F 5.0 No Water - Sewer / Service Interruption	BAL	OPIgillet	02/20/2014 01:30 PM
189992	F 5.1 Pressure Issue		OPmrodgers	05/13/2019 07:54 AM
54821397	F 5.1 Pressure Issue	OPmrodgers 09/10/2018: MARTHA CALLED LMOM 9/8 NO WATER RETURNED CALL ISSUE RESOLVED	OPmrodgers	09/10/2018 07:30 AM
		OPmrodgers 09/10/2018: MITSTY CALLED ON 9/8 NO WATER PRESSURE RETURNED CALL HAS BEEN TAKEN CARE		
189992	F 5.1 Pressure Issue	OF ALREADY	OPmrodgers	09/10/2018 07:29 AM
189992	F 5.1 Pressure Issue	OPmrodgers 09/06/2018: MISTY CALLED LOW WATER PRESSURE	OPmrodgers	09/06/2018 07:11 AM
189992	F 5.1 Pressure Issue	OPmrodgers 08/29/2018: MITSY CALLED LOW PRESSURE	OPmrodgers	08/29/2018 06:32 PM
189992	F 5.1 Pressure Issue	OPmrodgers 08/13/2018: MISTY CALLED LOW WATER PRESSURE	OPmrodgers	08/13/2018 03:00 PM
		OPmrodgers 06/13/2018: MELISSA CALLED PIPE COMING OUT OF METER DOWN THE RD AND NO WATER		
54796932	F 5.1 Pressure Issue		OPvwinkler	06/13/2018 11:02 AM
189826	F 5.1 Pressure Issue	OPmrodgers 04/12/2018: MARY CALLED RE PRESSURE TOILET "BLOWING UP" WHEN FLUSHED	OPmrodgers	04/12/2018 08:26 AM
		OPrking 04/11/2018: ROBERT WARNER CALLED BECAUSE HE NOTICED THAT THE WATER MAKES A "SUCTION"		1
	E C C D C C C C C C C C C C C C C C C C	NOISE. HE STATED THIS JUST STARTED TODAY. HE THINKS THAT IT'S A PRESSURE ISSUE. ADV. HIM I WOULD		1
54801094	F 5.1 Pressure Issue		OPrking	04/11/2018 06:23 PM
		OPrking 04/11/2018: DARRYL GILBERT CALLED BECAUSE HE HAS HAD A WATER PRESSURE AND HE STATED THAT		
54799470	F 5.1 Pressure Issue	IT ALSO HAS A RUSTY COLOR. THIS STARTED THIS MORNING, ADV. HIM HE COULD TRY RUNNING THE WATER		
54799470	P 5.1 Pressure issue	FROM AN O	OPrking	04/11/2018 05:14 PM
-4901004		OPwinkler 03/14/2018: CALLED IN ABOUT LOW PRESSURE. CREATED S.O. BUT CANCELLED SINCE THEY ARE		
	F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION	OPvwinkler	03/14/2018 10:05 AM
4796932	F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O	OPvweinberge	01/05/2018 01:42 PM
54796932		FLUSHING LINES IN THE WOODS LOCATION OPvweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPvweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES		
54796932 54797996	F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPvweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPvweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE	OPvweinberge OPvweinberge	01/05/2018 01:42 PM 11/02/2017 05:06 PM
54796932 54797996	F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPvweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPvweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE	OPvweinberge	01/05/2018 01:42 PM
54796932 54797996	F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629	OPvweinberge OPvweinberge	01/05/2018 01:42 PM 11/02/2017 05:06 PM
54796932 54797996 54797996	F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPvweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPvweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A	OPvweinberge OPvweinberge ophwhaley	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM
54796932 54797996 54797996	F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPweinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW.	OPvweinberge OPvweinberge	01/05/2018 01:42 PM 11/02/2017 05:06 PM
54796932 54797996 54797996 1189992	F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPtweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPtweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017: MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS	OPvweinberge OPvweinberge ophwhaley ophwhaley	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM 03/22/2017 11:44 AM
54796932 54797996 54797996 1189992	F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPtweinberger 01/05/2018; MELISSA DAVIS ADV NO WATER PRESSURE; CREATED 5/0 OPtweinberger 01/05/2017; DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017; DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017; MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017; MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVEN'T HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS.	OPvweinberge OPvweinberge ophwhaley	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM
54796932 54797996 54797996 1189992 54799535	F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPvweinberger 01/05/2018; MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPvweinberger 01/05/2017; DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017; DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017; MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017; MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017; MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVENT HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS. OPaatchison 08/31/2016; MECHELLE CALLED STATING THAT SHE HAS LOW WATER PRESSURE. ADV THEY ARE	OPvweinberge OPvweinberge ophwhaley ophwhaley OPvknight	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM 03/22/2017 11:44 AM 03/22/2017 11:44 AM
54796932 54797996 54797996 1189992 54799535	F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OP:weinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OP:weinberger 11/02/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OP/knight 03/22/2017: MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVEN'T HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS. OPatchison 08/31/2016: MECHELLE CALLED STATING THAT SHE HAS LOW WATER PRESSURE. ADV THEY ARE WORKING ON THE PLANT AND SHOULD BE REPAIRED SOON.	OPvweinberge OPvweinberge ophwhaley ophwhaley	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM 03/22/2017 11:44 AM
54796932 54797996 54797996 1189992 54799535 1191922	F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPtweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPtweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017: MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVENT HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS. OPaatchison 08/31/2016: MECHELLE CALLED STATING THAT SHE HAS LOW WATER PRESSURE. ADV THEY ARE WORKING ON THE PLANT AND SHOULD BE REPAIRED SOON. OPsmyers 08/30/2016: RETURNED CALL TO SNOOZE AND SCOOT CAMP GROUNDS ABOUT THE WATER PRESSURE	OPvweinberge OPvweinberge ophwhaley ophwhaley OPvknight OPaatchison	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM 03/22/2017 11:44 AM 03/22/2017 11:27 AM 08/31/2016 05:59 PM
54801094 54796932 54797996 54797996 1189992 54799535 1191922 1189992	F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPrweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; ADV FLUSHING THE LINES Ophwhaley 03/22/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE; I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017: MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVEN'T HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS. OPatchison 08/31/2016: MECHELLE CALLED STATING THAT SHE HAS LOW WATER PRESSURE. ADV THEY ARE WORKING ON THE PLANT AND SHOULD BE REPAIRED SOON. OPsmyers 08/30/2016: RETURNED CALL TO SNOOZE AND SCOOT CAMP GROUNDS ABOUT THE WATER PRESSURE ADV WE WERE AWARE OF THE PROBLEM AND HAVE A TECH SENT OUT IN THE AREA	OPvweinberge OPvweinberge ophwhaley ophwhaley OPvknight	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM 03/22/2017 11:44 AM 03/22/2017 11:44 AM
54796932 54797996 54797996 1189992 54799535 1191922	F 5.1 Pressure Issue F 5.1 Pressure Issue	FLUSHING LINES IN THE WOODS LOCATION OPtweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; CREATED S/O OPtweinberger 01/05/2018: MELISSA DAVIS ADV NO WATER PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA FREEMAN ADV LOW PRESSURE; ADV FLUSHING THE LINES ophwhaley 03/22/2017: DEANNA CALLED TO REPORT VERY LOW WATER PRESSURE, I ADV THAT WE WILL LET THE TECHS KNOW TO RESOLVE THE ISSUE HER PH#352-569-7629 ophwhaley 03/22/2017: MITZY/SNOOZE AND SCOOT CALLED AGAIN AND LEFT 2 VOICEMAILS TO REPORT A PRESSURE ISSUE AT THE CAMPGROUND, ADV WE ARE AWARE OF THE ISSUE AND WILL LET THE TECHS KNOW. OPvknight 03/22/2017: MELINDA CALLED TO REPORT LOW PRESSURE AND SAID HER NEIGHBOR AT 11490 IS EXPERIENCING SAME; ADV HAVENT HEARD OF ANY PROBLEMS BUT WILL REPORT TO TECHS. OPaatchison 08/31/2016: MECHELLE CALLED STATING THAT SHE HAS LOW WATER PRESSURE. ADV THEY ARE WORKING ON THE PLANT AND SHOULD BE REPAIRED SOON. OPsmyers 08/30/2016: RETURNED CALL TO SNOOZE AND SCOOT CAMP GROUNDS ABOUT THE WATER PRESSURE	OPvweinberge OPvweinberge ophwhaley ophwhaley OPvknight OPaatchison	01/05/2018 01:42 PM 11/02/2017 05:06 PM 03/22/2017 11:57 AM 03/22/2017 11:44 AM 03/22/2017 11:27 AM 08/31/2016 05:59 PM

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		OPvknight 02/26/2016: customer called on 2/23 CUSTOMER CALLED TO SAY THAT THE TECH LEFT A CAP OFF A PIPE		
1189992	F 5.1 Pressure Issue	THAT GOES INTO DRAINAGE DITCH AFTER FLUSHING LINE AND WOULD LIKE TO KONW IF THEY ARE LOSING PRE	OPvknight	02/26/2016 09:34 AM
1190002		OPjdavid 10/27/2014: MITZIE HODZSON CALLED ABOUT LOW PRESSURE ADV MAIN REPAIR IS BEING DONE AND		
1189992 1189980	F 5.1 Pressure Issue F 5.1 Pressure Issue	HAVE LOWERD THE PRESSURE SD OK PH # 352-568-2003 OPIgillet 09/08/2014: TERRY CALLED ABOUT LOW PRESSURE, ADVISED THERE WAS MAIN BREAK.	OPjdavid	10/27/2014 09:03 AM
1103300	1 0.1 Pressure issue	OPIGNIE 03/03/2019. TERRY CALLED ABOUT LOW PRESSORE, ADVISED THERE WAS MAIN BREAK. OPIdrost 06/04/2019: MMONN CORRECTED ONLINE ACCT. CALLED SHANAYE BACK TO ASK HER TO TRY PAYING	OPIgillet	09/08/2014 02:51 PM
54822392	G 6.1 Customer Call Back / Follow Up	AGAIN AND TO CALL BACK IF THERE ARE FURTHER ISSUES. NEAN	OPIdrost	06/04/2019 09:18 AM
		OPianderson 03/11/2019: JOYCE THOMPSON CALLED BECAUSE SHE RECEIVED A LETTER FROM THE COUNTY THAT		00/04/2013 03.18 AW
		SEWER PIPE IS LEAKING. SHE WILL FAX LETTER TO USE SO WE CAN GET HER THE PERSON SHE NEEDS TO TALK		
54821831	G 6.1 Customer Call Back / Follow Up	TO. JO	OPianderson	03/11/2019 04:00 PM
54800045	G 6.1 Customer Call Back / Follow Up	OPkturbett 02/27/2019: Kelly called Urduja to verify she knows the mailing address to send her bill. No answer. No VM setup.	OPkturbett	02/27/2019 03:03 PM
1190090	G 6.1 Customer Call Back / Follow Up	OPvweinberger 02/25/2019: CALLED ZACK EVEANS:LMOM ADV CREDIT ON ACCT	OPvweinberge	02/25/2019 04:53 PM
		OPkturbett 02/14/2019: BRYANT WAS NOTIFIED THAT WE NEED PAYMENT UPFRONT BEFORE STARTING SERVICES. MOVE-IN FORM FLAGGED FOR NEW TENANT HAVING THE SAME NUMBER AS OLD TENANT. WILL NEED PAYMENT		
54821397	G 6.1 Customer Call Back / Follow Up	AND COPY O	OPkturbett	02/14/2019 02:39 PM
		OPwinkler 10/17/2018: REC'D NOTE THE CUSTOMERS EMAIL WAS INCORRECT. CALLED AND LMOM FOT CUST TO	OFRIGIDEI	02/14/2019 02.39 FM
54796891	G 6.1 Customer Call Back / Follow Up	CALL US TO UPDATE THE EMAIL	OPvwinkler	10/17/2018 09:33 AM
54820938	G 6.1 Customer Call Back / Follow Up	OPrstanton 10/11/2018: MARILYN MONAGHAN LMOM, CALLED HER BACK AND LMOM	OPrstanton	10/11/2018 12:59 PM
		OPvweinberger 10/04/2018: RETURNED CALL TO MARY LEE; LMOM ADV WE CAN NOT TURN WATER ON DUE TO		
		PAST DUE BAL OF THE PROPERTY IS \$2,141.35. ONE ACCT IS UNDER THE NAME MARY LEE WITH PAST DUE (BAD		
54820938	G 6.1 Customer Call Back / Follow Up		OPvweinberge	10/04/2018 03:27 PM
54821064	G 6.1 Customer Call Back / Follow Up	OPweinberger 09/19/2018: CALLED LL JOYCE THOMPSON BACK; LMOM ADV ACCT WAS NON PAY DISCONNECT ADV		
54821570	G 6.1 Customer Call Back / Follow Up	NOTE ALSO SAID METER TURNED OFF ALSO BECAUSE FRONT YARD IS FLOODED OPImjohnson 09/06/2018: KAYLA CALLED TO SEE IF HER WATER WAS ON. ADV IT WAS, NFAN	OPvweinberge	09/19/2018 02:07 PM
54821570	G 6.1 Customer Call Back / Follow Up	OPImjohnson 09/06/2018: KAYLA CALLED TO SEE IF HER WATER WAS ON ADVIT WAS, NEAN	OPImjohnson OPImjohnson	09/06/2018 04:08 PM 09/06/2018 07:16 AM
		OPImjohnson 09/05/2018: RETURNED CALL TO KAYLA. NO ANSWER: LMOM: OPImjohnson 09/05/2018: KAYLA CALLED		09/00/2010 07.10 AM
		BACK. SHE IS NOT MOVING IN UNTIL THIS WEEKEND. SHE WILL CALL TOMORROW NIGHT WITH THE READING.		
54821570	G 6.1 Customer Call Back / Follow Up	TON	OPImjohnson	09/05/2018 06:07 PM
54799470	G 6.1 Customer Call Back / Follow Up	OPImjohnson 07/05/2018: RETURNED CALL TO BRANDI; NO ANSWER; LMOM	OPImjohnson	07/05/2018 07:23 AM
		OPweinberger 05/09/2018: CALLED BRIANNA FLANNERY BACK ADV SHE STILL HAS A PAST DUE BAL OF \$170.01		
54800854 54795492	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	NEEDS TO BE PAID BEFORE RECONNECT; LMOM	OPvweinberge	05/09/2018 01:50 PM
54795492	G 6. F Customer Call Back / Follow Op	OPmrodgers 04/11/2018: AMANDA CALLED LMOM NO WATER. LMOM FOR AMANDA TO RETURN CALL. OPImjohnson 03/15/2018: CALLED JENNIFER BACK. ADVISED SHE SHOULD GET A WATER SOFTENER TO GET RID	OPmrodgers	04/11/2018 07:12 AM
1190117	G 6.1 Customer Call Back / Follow Up	OF Initialitiation of 12010. OF LED JENNIFEN BACK, ADVISED SHE SHOULD GET A WATER SOFTENER TO GET RID	OPImjohnson	03/15/2018 09:52 AM
		OPImjohnson 03/14/2018: CUSTOMER CALLED BACK. TECHS PUT IN A NEW METER BUT DID NOT SOLVE THE ISSUE		03/15/2016 09.52 AM
1190117	G 6.1 Customer Call Back / Follow Up	OF SEDIMENT AND CALCIUM BUILD UP. EMAILED ELIJAH FOR ADVICE	OPImiohnson	03/14/2018 03:39 PM
		OPweinberger 02/09/2018: RETURNED CALL TONEW OWNERS DANNY&KATHY WHALEN, WHO WANTED TO VERIFY		
1191382	G 6.1 Customer Call Back / Follow Up	MOVE IN, EFF:02/09/18; CREATED S/O	OPvweinberge	02/09/2018 04:04 PM
C 17000 15		OPImiohnson 01/17/2018: CALLED LANDLORD, DRINDA STRAWBRIDGE, TO GET A PHONE AND FORWARDING		
54799945	G 6.1 Customer Call Back / Follow Up	ADDRESS FOR CODY MATHIS; NO ANSWER; LMOM OPImjohnson 01/08/2018: SPOKE TO WINONA. ADV SHE HAS A BAD DEB ACCT FOR \$47.39. SHE WILL PAY ONLINE	OPImjohnson	01/17/2018 12:47 PM
54798165	G 6.1 Customer Call Back / Follow Up	AND CALL BACK FOR SERVICE.	ODImishaaan	04/00/0040 40.50 444
54798165	G 6.1 Customer Call Back / Follow Up	OPImjohnson 01/08/2018: RETURNED CALL TO WINONA; NO ANSWER; LMOM	OPImjohnson OPImjohnson	01/08/2018 10:52 AM 01/08/2018 10:40 AM
		OPrking 01/03/2018: CALLED JOHN UBER TO LET HIM KNOW THAT THE ISSUE HAS BEEN RESOLVED AND HE CAN	Oringonison	01/00/2018 10.40 AM
54800760	G 6.1 Customer Call Back / Follow Up	NOW VIEW/PAY HIS INVOICE ONLINE OR THROUGH THE AUTOMATED PHONE LINE.	OPrking	01/03/2018 04:10 PM
1189429	G 6.1 Customer Call Back / Follow Up	OPmwilliams 12/11/2017: RET'D MSG TO TAMMY WELLS AND LMOM W/IVR PH#.	OPmwilliams	12/11/2017 07:44 AM
		OPvwinkler 12/08/2017: VAUGHN CALLED IN AND LEFT VM THAT WATER WAS OFF. RETURNED CALL TO FIND OUT		
1189828	G 6.1 Customer Call Back / Follow Up	HIS WATER IS BACK ON NOW	OPvwinkler	12/08/2017 10:40 AM
54796932	G 6.1 Customer Call Back / Follow Up	OPvweinberger 11/20/2017: RETURNED CALL TO MELISSA DAVIS HAD QUESTIONS ON BILLING	OPvweinberge	11/20/2017 04:10 PM
		USWmjbrannan 11/13/2017: I CALLED THE PHONE NUMBER ON THE ACCOUNT AND A MAN ANS SAID HE IS IN TEXAS COULD NOT INFO MRS. CHRISTINA PEGG ABOUT HER HIGH WATER BILL FOR THE STATEMENT DATE OF 10-6-2017		
1189847	G 6.1 Customer Call Back / Follow Up	TO		11/12/2017 01:00 D44
54800441	G 6.1 Customer Call Back / Follow Up	OPvweinberger 10/17/2017: JUSTIN BECKELHEIMER CALLED BACK ; VERIFIED ADDRESS REQ RESEND STMT	USWmjbrannan OPvweinberge	11/13/2017 01:08 PM 10/17/2017 04:10 PM
		S AND A REAL STREET AND A REAL	or www.inberge	10/11/2017 04.10 FM
		USWmjbrannan 10/17/2017: I TRYED TO CALLED THIS CUSTMER BACK AND WENT OVER THE BILL MRS. DAVIS AND		
54800630	G 6.1 Customer Call Back / Follow Up		USWmjbrannan	10/17/2017 03:58 PM

54800276	G 6.1 Customer Call Back / Follow Up	OP/weinberger 10/12/2017: RETURNED CALL TO MARILEE MANOHAN ABOUT MOVE OUT INFO; LMOM	OPvweinberge	10/12/2017 11:52 A
		OPImjohnson 10/06/2017: MITZI CALLED BACK. TECH FLUSHED THE LINES, BUT DID NOT BRING IRON OUT. CALLED		
		ELIJAH AND HE SAID THEY DON'T DO THAT, BUT HE WOULD SEND MAINTENANCE TO CHECK ON THE WATER		
1189992	G 6.1 Customer Call Back / Follow Up	QUALITY	OPImjohnson	10/06/2017 01:52 F
1189992	G 6.1 Customer Call Back / Follow Up	OPImjohnson 10/06/2017: RETURNED CALL TO MITZI; NO ANSWER; LMOM	OPImjohnson	10/06/2017 01:00 F
		OPImjohnson 10/05/2017: URDUJA SENT AN EMAIL TO THE USW WEB SITE. SHE SAYS SHE HAS NOT BEEN		
		RECEIVING HER BILLS AND WANTS NO LATE FEES. SAYS SHE HAS ONLY RECEIVED HER FIRST BILL AND NONE		
54800045	G 6.1 Customer Call Back / Follow Up	SINCE. 1 E	OPImjohnson	10/05/2017 07:51 /
		OPweinberger 10/03/2017: RETURNED CALL TO MELISSA TALBERT SHE CALLED WITH MOVE OUT INFO,		
54799768	G 6.1 Customer Call Back / Follow Up	EFF:09/29/17; CREATED S/O	OPvweinberge	10/03/2017 12:58
		OPmwilliams 09/25/2017: RETD CALL TO LILY DORNINEY RE: HIGH BILL: REVIEWED PREVIOUS BILLS WHICH HAVE		
		BEEN HIGHER & LOWER THAN CURRENT SO THIS BILL IS NOT OUT OF RANGE; ADV LEAK TEST AND EXPLAINED		
54796769	G 6.1 Customer Call Back / Follow Up	PRO	OPmwilliams	09/25/2017 08:12
		OPweinberger 09/20/2017: RETURNED CALL TO ERICKA SKIPPER AT 352-303-9853; UNABLE REACH HER LINE WAS		00/20/2011 00.127
1189837	G 6.1 Customer Call Back / Follow Up	BUSY	OPvweinberge	09/20/2017 05:27
		OPvweinberger 09/19/2017: RETURNED CALL TO NEW OWNER MS DAVIS; UNABLE TO LEAVE A MESSAGE,	Of Weinberge	03/20/2017 03.271
54799950	G 6.1 Customer Call Back / Follow Up	VOICEMAIL BOX NOT SET UP YET	OPvweinberge	09/19/2017 01:39
1191274	G 6.1 Customer Call Back / Follow Up	OPImjohnson 09/18/2017: RETURNED CALL TO SHIRLEY 352-863-8673; NUMBER NOT VALID	OPImjohnson	09/18/2017 04:08
	1	OPvweinberger 09/18/2017: RETURNED CALL TO TAMMY WELLS; SHE AD NOT WATER; ADV TECHS ARE WORKING		03/10/2017 04.08
1189429	G 6.1 Customer Call Back / Follow Up	AS HARD AND FAST AS THEY CAN	OPvweinberge	00/19/2017 12:10
		OPjlevasseur 09/18/2017: CALLED DEANNA BACK AND LMOM THAT TECHS ARE WORKING ON RESTORING WATER.	TOPvweinberge	09/18/2017 12:40
54797996	G 6.1 Customer Call Back / Follow Up	REITERATED THE INFORMATION FROM PREVIOUS NOTE.		004000474444
		RETERRED THE INFORMATION TROMP REVIOUS NOTE.	OPjlevasseur	09/18/2017 11:44
		OPjlevasseur 09/18/2017: CALLED AND SPOKE WITH LILY AND ADVISED HER WE ARE WORKING AS HARD AS WE		
54796769	G 6.1 Customer Call Back / Follow Up	CONTRACT IN A TORE OF AND SOME WITH LET AND ADVISED HER WE ARE WORKING AS HARD AS WE		
54750705	G 6.1 Customer Can Back / Pollow Op	CAN TO GET WATER RESTORED. SHE IS ASKING FOR TIME FRAME AS SHE IS SAYING IT HAS BEEN OVER 8 DAYS.	OPjlevasseur	09/18/2017 11:37
1189837	C.6.1 Customer Cell Beak / Fellow Un	OPjlevasseur 09/18/2017: CALLED ERIKA BACK AND LMOM ADVISING WE ARE AWARE OF THE ISSUE OF NO WTAER		
1109037	G 6.1 Customer Call Back / Follow Up	AND WE ARE TRYING TO GET EVERYONE BACK ON AS SOON AS POSSIBLE.	OPjlevasseur	09/18/2017 11:32
		OPjlevasseur 09/18/2017: CALLED ANDREW AND LEFT MESSAGE THAT WE HAVE RECEIVED MULTIPLE CALLS		
- 4700000		ABOUT THIS ISSUE. HIS WATER IS NOT WORKING. ADVISED TO CALL IF HE HAS ANYMORE QUESTIONS AND THAT		
54799689	G 6.1 Customer Call Back / Follow Up	WE ARE WOR	OPjlevasseur	09/18/2017 11:07 /
		OPjlevasseur 09/18/2017: CALLED AND LMOM FOR MICHELLE THAT WE ARE AWARE OF THE ISSUE AND WILL HAVE	-	
		A TECH LOOK AT THE ISSUE. ADVISED OF NO TIME FRAME DUE TO THE CIRCUMSTANCES, BUT ADVISED SHE CAN		
1191922	G 6.1 Customer Call Back / Follow Up	CALL	OPjlevasseur	09/18/2017 10:54 /
		OPjlevasseur 09/18/2017: DEBBIE ALLEN CALLED AND ADVISED THEY HAVE NO WATER FOR 8 DAYS. DEBBIE IS		
		SAYING THAT SOME NEIGHBORS HAVE WATER AND ALL OTHER UTILITIES ARE ON. NEED A TECH TO LOOK INTO		
1190730	G 6.1 Customer Call Back / Follow Up	THIS IS	OPjlevasseur	09/18/2017 10:46 /
		OPtbames 08/23/2017: JORDAN CARMONA CALLED WANTS TO MAKE A PYMT ON 09/13/17 ADV HIM THAT HIS BILL IS		
54800276	G 6.1 Customer Call Back / Follow Up	DUE ON 09/05/17 ADV HIM THERE IS NO GUARANTEE HIS SERVICE WILL NOT BE DISCONNECTED. HE WOULD LIKE	USWmjbrannan	09/15/2017 10:24 /
54800441	G 6.1 Customer Call Back / Follow Up	OPvwinkler 09/05/2017: JUSTIN CALLED IN AND LEFT VM. RETURNED CALL, NO ANSWER, LMOM	OPvwinkler	09/05/2017 01:36
		OPhames 00/04/2047, IUL CALL CAID CHE WILL CALL DAOK LATED TO COMPLETE A MOVE WILLOW		
54800195	G 6.1 Customer Call Back / Follow Up	OPtbames 09/01/2017: JILL CALL SAID SHE WILL CALL BACK LATER TO COMPLETE A MOVE IN S/O.	OPtbarnes	09/01/2017 11:35
	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OP/banies 09/01/2017: JILL CALL SAID SHE WILL CALL BACK LATER TO COMPLETE A MOVE IN S/O. OP/weinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL		
54800195 54796932		OPtweinberger 08/21/2017: MELISA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPtweinberger 08/21/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID	OPtbarnes OPvweinberge	
		OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL	OPvweinberge	08/21/2017 06:22
54796932	G 6.1 Customer Call Back / Follow Up	OPweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96,08 TO AVOID INTERRUPTIONS		08/21/2017 06:22
54796932 1189429	G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK	OPvweinberge OPvweinberge	08/21/2017 06:22 08/17/2017 02:12 08/17/2017 02:12 0
54796932	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPvweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE	OPvweinberge	08/21/2017 06:22 F
54796932 1189429	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPvweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE	OPvweinberge OPvweinberge	08/21/2017 06:22 F
54796932 1189429	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK	OPvweinberge OPvweinberge OPvweinberge	08/21/2017 06:22 F 08/17/2017 02:12 F 08/17/2017 01:49 F
54796932 1189429 1189429	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL	OPvweinberge OPvweinberge OPvweinberge OPvweinberge	08/21/2017 06:22 F 08/17/2017 02:12 F 08/17/2017 01:49 F 08/17/2017 01:49 F
54796932 1189429 1189429 1189825	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/17/2017: MELISSA DÁVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPvweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL OPvweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM	OPvweinberge OPvweinberge OPvweinberge	08/21/2017 06:22 08/17/2017 02:12 08/17/2017 01:49 08/17/2017 01:40
54796932 1189429 1189429 1189825 1189825 1189992	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPvweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPvweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPvweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPvweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL OPvweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM OPImjohnson 08/14/2017: RETURNED CALL TO JORDAN. HE WANTED TO KNOW IF HIS FIRST BILL HAD BEEN SENT	OPvweinberge OPvweinberge OPvweinberge OPvweinberge OPvweinberge	08/21/2017 06:22 08/17/2017 02:12 08/17/2017 01:49 08/17/2017 01:40 08/15/2017 06:23
54796932 1189429 1189429 1189825 1189825 1189992	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL OPweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM OPImiohnson 08/14/2017: RETURNED CALL TO JORDAN. HE WANTED TO KNOW IF HIS FIRST BILL HAD BEEN SENT YET. ADV NO IT WILL GO OUT THIS WEEK. UPDATED ACCT WITH HIS CELL PHONE NUMBER	OPvweinberge OPvweinberge OPvweinberge OPvweinberge	08/21/2017 06:22 08/17/2017 02:12 08/17/2017 01:49 08/17/2017 01:40 08/15/2017 06:23
54796932 1189429 1189429 1189825 1189825 1189992	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL OPweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM OPImjohnson 08/14/2017: RETURNED CALL TO JORDAN. HE WANTED TO KNOW IF HIS FIRST BILL HAD BEEN SENT YET. ADV NO IT WILL GO OUT THIS WEEK. UPDATED ACCT WITH HIS CELL PHONE NUMBER OPImjohnson 08/11/2017: TRIED CALLING DAVID JOHNSON RE: LEAK ADJUSTMENT ON HIS ACCOUNT WAS	OPvweinberge OPvweinberge OPvweinberge OPvweinberge OPvweinberge	08/21/2017 06:22 08/17/2017 02:12 08/17/2017 01:49 08/17/2017 01:40 08/15/2017 06:23
54796932 1189429 1189429 1189825 1189992 54800276	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL OPweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM OPImjohnson 08/14/2017: RETURNED CALL TO JORDAN. HE WANTED TO KNOW IF HIS FIRST BILL HAD BEEN SENT YET. ADV NO IT WILL GO OUT THIS WEEK. UPDATED ACCT WITH HIS CELL PHONE NUMBER OPImjohnson 08/11/2017: TRIED CALLING DAVID JOHNSON RE: LEAK ADJUSTMENT ON HIS ACCOUNT WAS ACTUALLY FOR ONE OF HIS CUSTOMERS AT 3256 CO RD 675NOT FOR HIS HOME. WE HAVE REMOVED THE	OPvweinberge OPvweinberge OPvweinberge OPvweinberge OPvweinberge OPImjohnson	08/21/2017 06:22 08/17/2017 02:12 08/17/2017 01:49 08/17/2017 01:40 08/15/2017 06:23 08/14/2017 10:48 /
54796932 1189429 1189429 1189825 1189825 1189992	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	OPweinberger 08/21/2017: MELISSA DAVIS CALLED; WAS UNABLE TO LEAVE MESSAGE NO VOICEMAIL OPweinberger 08/17/2017: CALLED TAMMY WELLS BACK ADV NEEDS TO MAKE PYMT OF \$96.08 TO AVOID INTERRUPTIONS OPweinberger 08/17/2017: TAMMY WELLS CALLED TO SEE IF SHE CAN WAIT TO MK \$100.00 PYMT TIL 09/05/17 DUE DATE; ADV WILL RESEARCH & CALL BACK OPweinberger 08/17/2017: MAGGIE BOWEN CALLED UNABLE TO MK HER PAST DUE, BECAUSE SHE WAS IN THE HOSPITAL; ADV PAYMENT ARRANGEMENT, ADV MAGGIE BOWEN TO MAKE SURE SHE ALSO PAYS HER \$72.89 BY 09/05/17 AL OPweinberger 08/15/2017: MITZY CALLED ABOUT NO WATER; LMOM OPImjohnson 08/14/2017: RETURNED CALL TO JORDAN. HE WANTED TO KNOW IF HIS FIRST BILL HAD BEEN SENT YET. ADV NO IT WILL GO OUT THIS WEEK. UPDATED ACCT WITH HIS CELL PHONE NUMBER OPImjohnson 08/11/2017: TRIED CALLING DAVID JOHNSON RE: LEAK ADJUSTMENT ON HIS ACCOUNT WAS	OPvweinberge OPvweinberge OPvweinberge OPvweinberge OPvweinberge	09/01/2017 11:35 / 08/21/2017 06:22 F 08/17/2017 02:12 F 08/17/2017 01:49 F 08/17/2017 01:49 F 08/17/2017 01:49 F 08/15/2017 06:23 F 08/14/2017 10:48 / 08/11/2017 09:52 /

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		Opwinkler 08/07/2017: SHARON CALLED IN AND LEFT VM NOT BEING ABLE TO MAKE PYMT ONLINE. CALLED BACK		
70000		AND SHE SAYS SHE WAS TRYIN TO PAY FULL AMOUNT OUT 302.16. ADV HER COULD ONLY DO 250.00 AND WOULD		
1799690	G 6.1 Customer Call Back / Follow Up	HAV	Opvwinkler	08/07/2017 09:54 AM
800276	G 6.1 Customer Call Back / Follow Up	Opvweinberger 08/04/2017: JORDAN CALLED FOR PAYMENT ARRANGEMENT; UNABLE TO LEAVE MESSAGE VOICEMAIL NOT SET UP	Opvweinberge	08/04/2017 04:29 PM
		Tolociwite not oct of	Opvweinberge	00/04/2017 04:29 PM
		OPjlevasseur 08/04/2017: RETURNED CALL TO VIRGINIA, BUT WAS UNABLE TO LEAVE MESSAGE. VIRGINIA DID NOT		
799602	G 6.1 Customer Call Back / Follow Up	LEAVE INFO, BUT IT LOOKS LIKE THERE WAS PAYMENT RESEARCH COMPLETED ON THIS ACCOUNT.	OPjlevasseur	08/04/2017 02:58 PM
800441	G 6.1 Customer Call Back / Follow Up	Opvwinkler 08/04/2017: JUSTIN CALLED IN AND LEFT VM. RETURNED CALL AND LMOM TO CALL US BACK	Opvwinkler	08/04/2017 02:57 PM
				00/04/2011 02:0111
		OPtbarnes 08/04/2017: RETURNED CALL TO VIRGINIA SOTO; SHE CHECKED THE BALANCE ON HER ACCT TO SEE IF		
799602	G 6.1 Customer Call Back / Follow Up	HER LAST CHECK POSTED TO HER WATER ACCT# USW DID RECEIVE THE PYMT SHE WAS LOOKING FOR.	OPtbarnes	08/04/2017 02:12 PM
		Opwinkler 08/04/2017: JORDAN CALLED AND LEFT VM RE NOT RECIEVING BILL YET. RETURNED CALL AND LMOM		
800276	G 6.1 Customer Call Back / Follow Up	WITH STATEMENT DETAILS, SUCH AS DUE DATE AND AMOUNT DUE	Opvwinkler	08/04/2017 11:51 AM
		OPImjohnson 08/01/2017: CALLED KIMBERLY; NO ANSWER; LMOM. WE NEED LANDLORD NAME, ADDRESS, AND		
800466	G 6.1 Customer Call Back / Follow Up	PHONE NUMBER FOR ACCOUNT. ALSO A COPY OF A CERTIFIED LEASE.	OPImjohnson	08/01/2017 01:53 PM
799981	G 6.1 Customer Call Back / Follow Up	OPtbarnes 07/28/2017: RETURNED CALL TO AMANDA ADAMS; LMOM.	OPtbarnes	07/28/2017 03:54 PM
89992	G 6.1 Customer Call Back / Follow Up	OPtbames 07/21/2017: RETURNED CALL TO MITZI; WATER IS BACK ON.	OPtbames	07/21/2017 03:53 PM
799267	G 6.1 Customer Call Back / Follow Up	OPtbames 07/17/2017: RETURNED CALL TO JUSTIN; LMOM.	OPtbarnes	07/17/2017 02:31 PM
		USWmjbrannan 07/17/2017: I CALLED LEFT A MESSAGE ABOUT THE HIGHER USAGE ON THE ACCOUNT I	1	
		EXPLAINED THAT WE HAD SENT A TECH TO CHECK THE METER ON 7-20 AND WE DID NOT SEE ANY LEAKS AT		
799602	G 6.1 Customer Call Back / Follow Up	THAT TIME. I GAV	USWmjbrannan	07/17/2017 11:25 AM
		USWmjbrannan 07/17/2017: I CALLED MRS, FORREST ABOUT THE HIGHER USAGE EACH MONTH. SHE EXPLAINED		
799690	G 6.1 Customer Call Back / Follow Up	THAT HER CHLIDREN HAVE MOVED BACK IN WITH HER.	USWmjbrannan	07/17/2017 11:19 AM
		USWmjbrannan 07/17/2017: I CALLED LEFT A MESSAGE THAT A CREIDT DUE TO A LEAK REPAIR TOTAL AMOUNT IS		
1795492	G 6.1 Customer Call Back / Follow Up	\$153.21	USWmjbrannan	07/17/2017 11:07 AN
		OPwinkler 07/07/2017: VAUGHN DECKER CALLED IN TO MAKE A PAYMENT ARRANGEMNT. ADVISED HE HAS TO		
		MAKE A HALF PAYMENT WHICH HE DID NOT HAVE AT THE MOMENT. EXPLAINED THAT HIS BILL IS TOO LOW TO DO		
89828	G 6.1 Customer Call Back / Follow Up	A SHUT	OPvwinkler	07/07/2017 04:39 PM
		USWmjbrannan 06/22/2017: 6-22-17 AT 11:57 AM CALLED AND VOICE MAIL BOX NOT SET UP TO LEAVE A MESSAGE		
1799945	G 6.1 Customer Call Back / Follow Up	MB; USWjgunter 06/22/2017: CALLED AGAIN AND STILL NOT ABLE TO REACH THIS CUSTOMER MB @4:45PM	USWjgunter	06/22/2017 03:46 PM
4800287	G 6.1 Customer Call Back / Follow Up	OPrking 06/21/2017: RETURNED MESSAGE TO WRESTLE CONNELL, SEWER IS STILL BACKING UP, NOTIFIED TECH.	OPrking	06/21/2017 03:11 PN
		OPjlevasseur 06/21/2017: CALLED AND LMOM FOR TAMISHA TO CALL BACK TO ADVISE OF NEW ADDRSSS.		
4797805	G 6.1 Customer Call Back / Follow Up	VOICEMAIL BOX WAS FULL AND DID NOT SAVE MESSAGE. CALLED # 352-457-2625	OPjlevasseur	06/21/2017 11:40 AN
		OPImjohnson 06/21/2017: RETURNED CALL TO CODY; NO ANSWER; VOICEMAIL BOX NOT SET UP YET; UNABLE TO		
799945	G 6.1 Customer Call Back / Follow Up	LEAVE MESSAGE.	OPImjohnson	06/21/2017 10:26 AN
90757	G 6.1 Customer Call Back / Follow Up	OPmwilliams 05/23/2017: RETD CALL TO ROGER GRIFFITH; SYSTEM MSG-CALL DID NOT GO THROUGH; TRIED 2x	OPmwilliams	05/23/2017 10:14 AN
799535	G 6.1 Customer Call Back / Follow Up	OPImjohnson 05/05/2017: RETURNED CALL TO MELINDA; NO ANSWER; LMOM	OPImjohnson	05/05/2017 05:06 PM
	G 6.1 Customer Call Back / Follow Up	OPvknight 05/01/2017: Jessica called corp office; called back and adv service order has been dispatched.	OPvknight	05/01/2017 02:11 PN
		OPvknight 05/01/2017: CUSTOMER CALLED CORP OFFICE TO REPORT WAITING FOR CALL BACK: CALLED HER AT		
799684				
799684 799684	G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER	OPvknight	
4799684 4799684 4796932	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM.	OPvknight OPrking	
4799684 4799684 4796932	G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE	OPrking	
799684 799684 796932		352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE.	OPrking	03/27/2017 05:17 PM
1799684 1799684 1796932 1799841	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN	OPrking OPvknight	03/27/2017 05:17 PM
799684 799684 796932 799841 799841	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE.	OPrking OPvknight	03/27/2017 05:17 PM 03/23/2017 01:05 PM
799684 799684 796932 799841 799841 796932	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM	OPrking	03/27/2017 05:17 PN 03/23/2017 01:05 PN 03/23/2017 09:17 AN
799684 799684 796932 799841 799841 796932	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/20/2017: RET CALL,LINE WAS BUSY AFTER TRYING 2X'S	OPrking OPvknight OPvknight	03/27/2017 05:17 PM 03/23/2017 01:05 PM 03/23/2017 09:17 AM 02/24/2017 04:53 PM
799684 799684 796932 799841 799841 799841 796932 89826	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/2017: RET CALL, LINE WAS BUSY AFTER TRYING 2X'S ophwhaley 01/04/2017: RET CALL TO DONNA,SOMEONE PICKED THE PHONE UP AND HUNG UP,AND THEN CB AND	OPrking OPvknight OPvknight ophwhaley	03/27/2017 05:17 PM 03/23/2017 01:05 PM 03/23/2017 09:17 AM 02/24/2017 04:53 PM
799684 799684 796932 799841 799841 799841 796932 89826	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/20/2017: RET CALL, LINE WAS BUSY AFTER TRYING 2X'S ophwhaley 01/24/2017: RET CALL TO LONNA, SOMEONE PICKED THE PHONE UP AND HUNG UP, AND THEN CB AND THEY LAYED THE PHONE DOWN	OPrking OPvknight OPvknight ophwhaley	03/27/2017 05:17 PM 03/23/2017 01:05 PM 03/23/2017 09:17 AM 02/24/2017 04:53 PM 02/20/2017 09:54 AM
799684 799684 796932 799841 799841 796932 89826 91382	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/20/2017: RET CALL LINE WAS BUSY AFTER TRYING 2X'S ophwhaley 01/04/2017: RET CALL TO NONNA,SOMEONE PICKED THE PHONE UP AND HUNG UP,AND THEN CB AND THEY LAYED THE PHONE DOWN OPvknight 11/29/2016: BERTHA CALLED BUT HER PHONE CUT IN AND OUT AND I WASN'T ABLE TO HEAR HER;	OPrking OPvknight OPvknight ophwhaley OPhwhaley	03/27/2017 05:17 PM 03/23/2017 01:05 PM 03/23/2017 09:17 AM 02/24/2017 04:53 PM 02/20/2017 09:54 AM
799684 799684 796932 799841 799841 796932 89826 91382 90729	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: CALLED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/20/2017: RET CALL, LINE WAS BUSY AFTER TRYING 2X'S ophwhaley 01/04/2017: RET CALL TO DONNA, SOMEONE PICKED THE PHONE UP AND HUNG UP, AND THEN CB AND THEY LAYED THE PHONE DOWN OPvknight 11/29/2016: BERTHA CALLED BUT HER PHONE CUT IN AND OUT AND I WASN'T ABLE TO HEAR HER; FINALLY WENT SILENT SO ENDED CALL.	OPrking OPvknight OPvknight ophwhaley OPhwhaley ophwhaley	03/27/2017 05:17 PN 03/23/2017 01:05 PN 03/23/2017 09:17 AN 02/24/2017 04:53 PN 02/20/2017 09:54 AN 01/04/2017 11:48 AN
799684 799684 796932	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: PER RITA; CALLED SAMANTHA WARNER AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/20/2017: RET CALL TO MELISSA/LMOM OPhwhaley 01/04/2017: RET CALL TO DONNA,SOMEONE PICKED THE PHONE UP AND HUNG UP,AND THEN CB AND THEY LAYED THE PHONE DOWN OPvknight 11/29/2016: BERTHA CALLED BUT HER PHONE CUT IN AND OUT AND I WASN'T ABLE TO HEAR HER; FINALLY WENT SILENT SO ENDED CALL. OPvknight 11/23/2016: CALLED AND LMOM TO ADV FINAL BILL IS IN PROCESS	OPrking OPvknight OPvknight ophwhaley OPhwhaley	03/27/2017 05:17 PN 03/23/2017 01:05 PM 03/23/2017 09:17 AN 02/24/2017 04:53 PN 02/20/2017 09:54 AN 01/04/2017 11:48 AN 11/29/2016 10:32 AN
799684 799684 796932 799841 799841 796932 89826 91382 90729	G 6.1 Customer Call Back / Follow Up G 6.1 Customer Call Back / Follow Up	352-461-6524 AND LEFT MESSAGE; DISPATCHED RECONNECT ORDER OPrking 03/27/2017: RETURNED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: CALLED MESSAGE TO MELISSA, LMOM. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA, BAL MUST BE PAID BEFORE STARTING SERVICE OR WILL NEED TO PROVIDE COPY OF LEASE WITH MOVE IN DATE. OPvknight 03/23/2017: CALLED JEFFERY/RICHARD AND LMOM; PER RITA; CURRENT BALANCE MUST BE PAID IN FULL BEFORE STARTING NEW SERVICE. ophwhaley 02/24/2017: RET CALL TO MELISSA/LMOM OPhwhaley 02/20/2017: RET CALL, LINE WAS BUSY AFTER TRYING 2X'S ophwhaley 01/04/2017: RET CALL TO DONNA, SOMEONE PICKED THE PHONE UP AND HUNG UP, AND THEN CB AND THEY LAYED THE PHONE DOWN OPvknight 11/29/2016: BERTHA CALLED BUT HER PHONE CUT IN AND OUT AND I WASN'T ABLE TO HEAR HER; FINALLY WENT SILENT SO ENDED CALL.	OPrking OPvknight OPvknight ophwhaley OPhwhaley ophwhaley OPvknight	05/01/2017 12:21 PM 03/27/2017 05:17 PM 03/23/2017 01:05 PM 03/23/2017 09:17 AM 02/24/2017 04:53 PM 02/20/2017 09:54 AM 01/04/2017 11:48 AM 11/29/2016 10:32 AM 11/23/2016 03:38 PM

		OPvknight 09/13/2016: MELINDA CALLED BACK; SAID THAT SHE AND MR. SMITH DIVORCED AND SHE WANTS TO MOVE BACK IN; ADV HER NAME IS LISTED AS SECOND ON ACCT AND THERE ARE MULTIPLE NOTES THAT SHE		
190189	G 6.1 Customer Call Back / Follow Up	CALLED FOR	OPvknight	09/13/2016 08:56 A
4799090	G 6.1 Customer Call Back / Follow Up	ophwhaley 08/11/2016: RET CALL TO AUSTIN, NO VM SET UP	ophwhaley	08/11/2016 03:09 F
189837	G 6.1 Customer Call Back / Follow Up			
4798163	G 6.1 Customer Call Back / Follow Up	OPvknight 08/08/2016: emailed Todd re LL past due balance and to verify if needs to be paid before tenant can start service.	OPvknight	08/08/2016 03:42 P
4/90103	G 6.1 Customer Call Back / Follow Op	OPhwhaley 06/16/2016: RET CALL TO VANESSA/LMOM	OPhwhaley	06/16/2016 09:46 A
		OPjvandelanotte 06/15/2016: PER VICKI CALL MAGGIE BOWEN 352-793-4033 ADVISING HER THAT TECH WILL COME		
		BACK OUT TO SEE HER TODAY AT APPROX. 3:30 P.M. AND HE WILL KNOCK ON THE DOOR SO MAKE SURE YOU		
189825	G 6.1 Customer Call Back / Follow Up	ANSW	OPvknight	06/15/2016 02:32 P
		OPjvandelanotte 06/09/2016: AARON ROHN CALLED BACK PER PREVIOUS NOTES AND SAID THE LL TURNED THE		
4795610	G 6.1 Customer Call Back / Follow Up	WATER OFF AT THE HOME; ADV WILL LET VICKI AND TECH KNOW.	OPjvandelano	06/09/2016 01:41 P
		OPvknight 06/09/2016: CALLED AARON TO ADV TECH TURNED WATER ON AT METER FOR MOVE IN BUT STARTED		
		SPINNING AS THOUGH SOMEHTING RUNNING IN HOME, SO HE SHUT THE METER BACK OFF TO PREVENT	1	
4795610	G 6.1 Customer Call Back / Follow Up	DAMAGE; HE SAID H	OPvknight	06/09/2016 11:09 A
4795534	G 6.1 Customer Call Back / Follow Up	OPhwhaley 06/03/2016: RET CALL TO KIM GRAY/LMOM	OPhwhaley	06/03/2016 10:01 A
4799006	G 6.1 Customer Call Back / Follow Up	OPhwhaley 05/23/2016: RET CALL TO MARY LEE,LMOM	OPhwhaley	05/23/2016 04:27 P
4795610	G 6.1 Customer Call Back / Follow Up	OPhwhaley 05/23/2016: TRIED TO RET CALL TO SONJA, NO NBR LEFT QAND NBR ON SYSTEM OUT OF SERVICE	OPhwhalev	05/23/2016 09:08 A
4798946	G 6.1 Customer Call Back / Follow Up	OPrking 04/18/2016: RETURNED MESSAGE TO MARYLEE; LMOM.	OPrking	04/18/2016 05:23 P
		OPvknight 02/26/2016: RETURNED CALL TO MITZI; SHE SAID SHE HAS NOT SEEN A TECH; ADV ORDER DISPATCHED		10/2010 00.23 P
189992	G 6.1 Customer Call Back / Follow Up	AND WILL FOLLOW UP WITH THEM TODAY: emailed Todd.	OPvknight	02/26/2016 09:37 A
4796769	G 6.1 Customer Call Back / Follow Up	OPvknight 11/13/2015: RETURNED CALL TO PH ON ACCT: LMOM	OPvknight	11/13/2015 07:55 A
04100100		OPmbinkley 12/26/2013: CALLED TAMMIE BACK, INFORMED HER THERE IS A BREAK IN THE WOODS AND OUR	OPVKnight	11/13/2015 07:55 A
		TECHS ARE WORKING ON REPAIRS, ADVISED NO FUTHER INFO WAS AVAILABLE YET,; OProcowdery 12/26/2013;		
191166	G 6.1 Customer Call Back / Follow Up	Spoke to T		
189429	H 7.0 Meter Reading Issue		OPrccowdery	12/26/2013 03:24 P
109429		OPkturbett 03/22/2019: S/O dispatched to repair broken ERT wires.	OPkturbett	03/22/2019 02:43 P
		OPmrodgers 03/21/2019: TAMMY CALLED HIGH USAGE STATES THE METER HAS WIRES OUT EVERYWHERE.		
400400		PLEASE RE/READ AND INSPECT METER. STATES THERE ARE NO LEAKS AT THE PROPERTY. CALL BACK		
189429	H 7.0 Meter Reading Issue	REQUESTED	OPmrodgers	03/21/2019 02:27 P
		OPvknight 10/27/2016: emailed Todd and tech to verify old read on meter of 222; will contact customer with reply.; OPvknight		
4796993	H 7.0 Meter Reading Issue	10/27/2016: Per Todd; read is correct; adj to single tier of -287.21.	OPvknight	10/27/2016 01:43 P
4799267	H 7.0 Meter Reading Issue	Opsmyers 10/13/2016: KIMBERLY PARISH CALLED FOR RE READ NO LEAKS DETECTED CREATED S/O	Opsmyers	10/13/2016 04:04 P
		OPjvandelanotte 06/14/2016: MAGGIE BOWEN CALLED 352-793-4033 RE: BILL; SHE STATED SHE HAD SURGERY		
		YESTERDAY AND WOULD LIKE SOMEONE TO COME OUT TO DO A LEAK TEST; ADV CAN DO BUCKET TEST ALSO		
189825	H 7.0 Meter Reading Issue	TO CHECK R	OPjvandelano	06/14/2016 08:18 A
		OPvknight 05/20/2015: TECH NOTED at disconnect for prev tenant: "new tenant just moved in, gave him 48 hour notice to set		
4796828	H 7.0 Meter Reading Issue	up account"	OPvknight	05/20/2015 03:29 Pi
		OPtsheegog 04/23/2015: DEBBIE CALLD WANTING TO KNOW IF ERT HAS BEEN REPAIRD. SHE SAYS THAT SHE HAS		
		BEEN DOING HER OWN READING. SHE ALSO SAYS THAT SHE HAD A PLUMER OUT AND DID AS MANY REPAIRS AS		
190730	H 7.0 Meter Reading Issue	NECCSR	OPtsheegog	04/23/2015 03:49 P
		OPrewariboko 05/12/2014: TAMMIE CALLED TO VERIFY IF THE READING HAD BEEN DONE FOR THE MONTH.	Tor taneegog	04/23/2013 03.45 FI
191166	H 7.0 Meter Reading Issue	CONFIRMED THAT IT WAS READ ON 5/7/2014 AND PROVIDED HER WITH HER BALANCE.	OPrewariboko	05/10/0044 07:40 4
		OPrewariboko 04/09/2014: TAMMIE CALLED TO KNOW IF HER METER HAD BEEN READ ALREADY, ADVISED NO. SHE	OFTEWanboku	05/12/2014 07:19 A
		ASKED TO KNOW WHEN THE METER WILL BE READ, PER RENEE ADVISED BETWEEN THE 8TH AND 13TH.		
191166	H 7.0 Meter Reading Issue	CUSTOMER WAS N		
131100	IT 7.0 Meter reading issue		OPrccowdery	04/09/2014 08:00 A
189430	I 8.0 Leak at Meter			
109430	10.0 Leak at Meter	OPmrodgers 12/24/2018: ELIZABETH CALLED NEIGHBOR METER BROKE OR SOMETHING FLOODING THE YARDS	OPmrodgers	12/24/2018 11:43 A
		OPImjohnson 05/23/2018: OWNER'S STEP SON CALLED. SAID OUR CREW FIXED A LEAK AT THE METER. LEFT THE		1
		METER ON WHEN THEY WERE DONE. HE REPORTS BOTH BATHROOMS THAT HE IS IN THE PROCESS OF		
4800466	18.0 Leak at Meter	REMODELING WERE	OPImjohnson	05/23/2018 03:19 Pl
89839	18.0 Leak at Meter	OPmrodgers 05/11/2018: REX CALLED CUT GRASS TODAY BUBLING WATER AT METER. CALL 30 MIN AHEAD	OPmrodgers	05/11/2018 02:08 PI
		Opvwinkler 08/17/2017: DIANE WITH US WATER CROSS BAYOU DIVISION CALLED IN BECAUSE SUSAN CALLED HER		1
		ABOUT RECIEVING A NOTE ABOUT LEAK AT HOME. PLEASE SPEAK WITH SUSAN WHEN YOU'RE THERE 352-457-		
4799164	18.0 Leak at Meter	8708. CR	Opywinkler	08/17/2017 12:47 P
	· · · · · · · · · · · · · · · · · · ·	OPImjohnson 07/20/2016: CUSTOMER CALLED TO SAY WATER IS LEAKING AND THE METER AND FLOODING HER		
4799164	I 8.0 Leak at Meter	FRONT YARD. ADV WILL SEND A TECH OUT RIGHT AWAY.	OPImjohnson	07/20/2016 10:51 A

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		USWealicea 03/13/2019: SUMTER COUNTY HEALTH DEPARTMENT STATES THERE IS A BROKEN SEWAGE PIPE PIPE	1	
		SEWAGE RUNNING ON THE GROUND INFRONT OF THE MOBILE HOME-VERIFY IF THIS IS THE CUSTOMERS		
54821831	18.05 Leak - Customer Side	SERVICE LINE	USWealicea	03/13/2019 07:32 AM
	· · · · · ·	OPkturbett 02/20/2019: Leak has been repaired. A courtesy repair was completed on meter and tech repaired pipe/leak on	1	
1190090	I 8.05 Leak - Customer Side	customer side. Customer is responsible for their bill. Please offer to setup a pa	USWealicea	02/21/2019 08:01 AM
		OPImjohnson 02/14/2017: MELISSA CALLED. HER BROTHER IN LAW TOLD HER ABOUT THE POSSIBLE LEAK. SHE		
54796932	8.05 Leak - Customer Side	SAYS THE SPIGOT IN HER DAUGHTERS BATHROOM IS STRIPPED. SHE WAS TOLD THAT USW MAY HELP WITH THE WATER BI		
J47 90932	1 6.05 Leak - Customer Side	OPvknight 10/17/2016: CALLED AND SPOKE TO KIM TO ADV OF TECHS FINDING THAT SOMETHING IN HOME IS	OPImjohnson	02/14/2017 04:54 PM
		RUNNING OR TURNING ON AND DRAWING WATER; SHE SAID SHE THINKS IT'S A TOILET THAT KEEPS MAKING		
54799267	18.05 Leak - Customer Side	SOUND EVEN	OPvknight	10/17/2016 02:05 PM
		OPvknight 10/05/2016: RETURNED CALL TO BERTHA; She had a leak that caused a large bill and is sending in a normal		10,111201002.0011
1190729	I 8.05 Leak - Customer Side	payment by money order for \$75.49 for now. She said she does have a plumbers invoice f	OPvknight	10/05/2016 11:10 AM
		USWealicea 02/25/2019: LEAK ADJUSTMENT- CUSTOMER BILLED FOR 133 TGAL - AVERAGE PER MONTH = 130 TGAL		
1190090	I 8.1 Leak Adjustment	1/2 = (65 TGALS X 12.93 = 840.45) (56 x 6.46 = 362.32) (6 x 3.26 = 19.56) TOTAL LEAK ADJUSTMNET \$1222.	USWealicea	02/25/2019 04:11 PM
	1	USWrvarona 10/10/2017: CUSTOMER REQUESTED TO SEND IN REPAIR INVOICE FOR A POSSIBLE COURTESY LEAK	Ouveancea	02/20/2019 04.11 FM
54800045	I 8.1 Leak Adjustment	ADJUSTMENT - CANNOT BE GIVEN UNTIL REPAIR RECEIPT IS RECEIVED	USWrvarona	10/10/2017 06:24 PM
		OPrking 09/19/2016: MECHELLE EVERETT CALLED REGARDING HER HIGH BILLS. SHE DID HAVE A LEAK, AND HAD IT		
		REPAIRED BY A HANDYMAN.SHE IS ASKING FOR AN ADJUSTMENT TO HER ACCOUNT. ADV. HER THAT IT WAS NOT		
1191922	18.1 Leak Adjustment	Α	OPrking	09/19/2016 04:56 PM
		OPvknight 05/12/2014: RON CALLED TO SAY THAT HE LEFT HIS HOSE ON FOR WATERING AND IT BROKE OVER THE		
4400007	1.0.4. Lands Addington and	WEEKEND AND RAN NON-STOP SO FILLED THE BACK YARD WITH WATER; HE ASKED FOR A DISCOUNT FOR THAT		
1189837	I 8.1 Leak Adjustment	WATER;	OPvknight	05/12/2014 08:21 AM
54822267	I 8.2 Main Break	OPkturbett 03/14/2019: Customer reported sewer leak was backing into home. A service order was dispatched to determined it the pipe belongs to USWater. If not, the customer has to call a plumber.	ODisturbet	
J-022207	10.2 Main Dieak	OPrstanton 10/19/2018: TAMMY WELLS CALLED IN TO ADV THE LEAK IS COMING FROM THE MAIN WATER LINE	OPkturbett	03/14/2019 03:06 PM
1189429	I 8.2 Main Break	WHICH IS ACROSS THE STREET IN THE WOODS, SHE ADV IT IS SPRAYING ALL OVER	OPrstanton	10/19/2018 12:22 PM
		OPpnorris 10/27/2017: MARY CALLED TO REPORT A MAIN BREAK AND YELLOW WATER . ADVISED WILL DISPATCH	Orradinoir	10/13/2010 12:22 F M
1189826	I 8.2 Main Break	TECH.	OPpnorris	10/27/2017 09:01 AM
		OPcvang 11/25/2014: VAUGHN CLLD STATED THAT THERE WAS A BROKEN PIPE OUTSIDE AND DOES NOT NEED TO		
		HAVE TECH COME OUT ANYMORE BECAUSE HE FOUND VALVE TO TURN OFF WATER INSIDE THE HOUSE AND		
1189828	1 8.2 Main Break	DOES NOT NEED	OPcvang	11/25/2014 12:45 PM
1189828	1.9.2 Main Prest	OPjdavid 11/25/2014: VAUGHN CALLED TO REPORT HAS A BROKEN PIPE ON HIS PROPERTY AND WATER IS		
1189628	I 8.2 Main Break	LEAKING ADV WILL CONTACT TECH SD OK; PH # 513-426-9235	OPjdavid	11/25/2014 12:27 PM
	· · · · ·	OPvknight 09/04/2014: FRANK CALLED FOR EST TIME THAT TECH WILL ARRIVE TO INSPECT AND REPAIR THE MAIN		1
1191781	I 8.2 Main Break	BREAK; ADV HAS BEEN DISPATCHED BUT UNABLE TO GIVE A TIME.; OPIeshuba 09/05/2014: Tech met with cust	OPleshuba	09/05/2014 09:26 AM
		OPcvang 09/04/2014: FRANK CLLD STATED THAT THERE IS A SEWER MAIN BREAK ALONG HIS SIDE OF THE	OFICINIUM	03/05/2014 09.20 AM
		PROPERTY - ADV THAT WE WILL CONTACT AND SEND A TECH TO TAKE A LOOK AT IT. IF NEED TO CONTACT CUST		
1191781	I 8.2 Main Break	BEST # 35	OPcvang	09/04/2014 12:34 PM
		OPcbrann 07/01/2019: SPK TO CRISTOBAL GUEVARA; HE WAS COMPLAINING ABOUT THE COLOR OF THE WATER		
_		BEING VERY DARK & THE TASTE OF IT WHEN HE WAS TAKING A SHOWER;S/O CREATED;HE ALSO STATES IF WE		
54822494	J 9.0 Water Quality	DON'T TAKE	OPcbrann	07/01/2019 05:23 PM
4400000		OPdjohnson 06/20/2019: MITSY CI. BROWN WATER AGAIN. CONTACTED TECHS FOR MORE INFO REGARDING		
1189992	J 9.0 Water Quality	WEEKLY FLUSHING, NO ANSWER, FILLED OUT SO FORM TO HAVE LINES FLUSHED, NFAN.	OPdjohnson	06/20/2019 01:49 PM
1190090	J 9.0 Water Quality	OPdjohnson 06/06/2019: MELONIE CI. WATER HAS GOTTEN MUCH BROWNER OVER LAST 2 WEEKS. I ADV FLUSH LINES BUT THEY WOULD LIKE TECH TO COME OUT. FILLED OUT SO FORM. NFAN.		
1100000		OPIdrost 06/05/2019: MITZY CALLED BACK TO INFORM IT'S BEEN 2 HRS, NO CHANGE AND WATER PRESSURE IS	OPdjohnson	06/06/2019 06:40 PM
		DROPPING. ADV TECH ASSURED US THEY WILL BE IN AREA AND CAN CHECK IT OUT BUT WE HAVE NO EST WHEN		
1189992	J 9.0 Water Quality	THEY W	OPIdrost	06/05/2019 11:03 AM
	1	OPrstanton 06/05/2019: MITSY W/ SNOOZE N SCOOT RV CAMPGROUND INC CALLED TO ADV THE WATER IS BROWN		100.00/2010 11:00 / IVI
	1	AND HAS AN ODOR; SHE SD HER CAMPERS CANT EVEN WASH THEIR CLOTHES; CREATED S/O; CALLED JUAN		
1189992	J 9.0 Water Quality	(TECH) HE S	OPrstanton	06/05/2019 09:12 AM
1189992	J 9.0 Water Quality	OPmrodgers 06/03/2019: MITSY CALLED LMOM STATED BROWN WATER S/O FORM COMPLETED	OPmrodgers	06/03/2019 07:40 AM
4400000		OPIdrost 05/08/2019: Rex Keller, husband of Norma called in. Water is rusty and dirty - happens 1-2 X per month for 1-2 days		
1189836 54822271	J 9.0 Water Quality	each time. This has been going on for 6mo to a year. Saw in S/Os that te	OPIdrost	05/08/2019 10:01 AM
J4022271	J 9.0 Water Quality	OPpschramm 05/02/2019: Danielle called stated water orange in color and odor as well applied S/O.	OPpschramm	05/02/2019 12:36 PM

		HOME WAS HAVING THEIR LINE BLED & WONDERS IF THAT HAS SOMETHING TO DO WITH IT, ALSO HE FILTERS HIS		
822129	J 9.0 Water Quality	WATE	OPcbrann	04/25/2019 06:34 PM
4822267	J 9.0 Water Quality	OPjschultz 04/24/2019: ERIN CI STATING THAT WATER IS BROWN AND HAS BEEN FOR ABOUT A WEEK ADV HER THAT I WOULD FILL OUT S/O AND A TECH WOULD BE DISPATCHED TOMORROW 4/25 FILLED OUT S/O NFAN	OPjschultz	04/24/2019 10:30 AM
		OPjschultz 04/19/2019: KAREN CI TO COMPLAIN ABOUT BROWN WATER STATED THAT PIPES WERE FLUSHED IN		
189427	J 9.0 Water Quality	FEBRUARY AND WATER WAS FINE FOR 2 DAYS THEN IT TURNED BROWN.; OPjschultz 04/19/2019: FILLED OUT S/O ADV	OPjschultz	04/19/2019 07:56 AM
		OPcbrann 02/19/2019: SPOKE TO DEANNA FREEMAN; SHE ADV WATER WAS ORANGEISH LOOKING AT FIRST BUT	<u></u>	
4797996	J 9.0 Water Quality	NOW BROWN DIRTY LOOKING; ADV S/O CREATED; NFAN OPImionnson 01/14/2019: MARY CALLED TO REPORT ORANGE WATER. RUINED A LOAD OF LAUNDRY. CREATED	OPcbrann	02/19/2019 02:20 PM
189826	J 9.0 Water Quality		OPImjohnson	01/14/2019 08:01 AM
189992	J 9.0 Water Quality	OPmrodgers 12/24/2018: MITSY CALLED YELLOW WATER	OPmrodgers	12/24/2018 08:19 AM
		OPmrodgers 10/22/2018: MARY CALLED LEFT SEVERAL MSGS YELLOW WATER S/O; OPmrodgers 10/22/2018:		
189826	J 9.0 Water Quality		OPmrodgers	10/22/2018 07:29 AM
		OPIMIONSON 09/21/2018: DEBBIE CALLED ABOUT HER WATER AGAIN. IT IS ORANGE AND SMELLS FOUL. SHE IS		1
100720	LO. O. Mater Quality	TIRED OF PAYING \$100/MONTH FOR WATER WHEN SHE HAS TO BUY BOTTLED WATER FOR HERSELF AND HER PETS. HE	OPimjohnson	09/21/2018 01:04 PM
190730	J 9.0 Water Quality	OPIMjohnson 09/10/2018: KAYLA CALLED BECAUSE WATER IS BROWN WITH SEDIMENT. ADV TO RUN WATER FROM	e. injeniour	
4821570	J 9.0 Water Quality	OUTSIDE SPIGOT AND SEE IF THAT CLEARS IT UP. HOME WAS VACANT FOR ABOUT 6 MONTHS. NFAN	OPImjohnson	09/10/2018 07:27 AM
189826	J 9.0 Water Quality	OPwinkler 08/17/2018: MARY CALLED IN ABOUT HER WATER BEING YELLOW. ADV THERE IS A S.O. FOR TODAY.	OPvwinkler	08/17/2018 07:51 AM
		OPmrodgers 08/16/2018: MARY CALLED YELLOW WATER AGAIN; OP winkler 08/16/2018: S.O. CREATED TO HAVE	OPvwinkler	08/16/2018 02:27 PM
189826	J 9.0 Water Quality	TECH CHECK WATER AT THE HOME 8-17-18 OPImjohnson 07/05/2018: MARK H CALLED. HE FLUSHED THE HOME DUE TO THE ORANGE WATER. WANTED TO	OPvwinkier	00/10/2010 02.27 PW
4799602	J 9.0 Water Quality		OPImjohnson	07/05/2018 02:03 PM
4755002	J 5.0 Water Quanty	OPmrodgers 07/02/2018: VIRGINIA CALLED FILL POOL WATER IS ORANGE/RUST. CALL 30 MIN AHEAD TO MEET		
4799602	J 9.0 Water Quality		OPvwinkler	07/02/2018 07:43 AM
		OPrking 06/27/2018: MITZI WITH SNOOZE N SCOOT CALLED TO REPORT YELLOW WATER. SHE STATED THAT THEY	00.11	00/07/0040 05:47 044
189992	J 9.0 Water Quality	FLUSHED THE LINES EARLIER TODAY AND AFTER THAT THE WATER CAME OUT YELLOW. CREATED S/O. OPrking 06/27/2018: RETURNED MESSAGE TO MELISSA, SHE CALLED BECAUSE SHE HAS BEEN EXPERIENCING	OPrking	06/27/2018 05:47 PM
		RUST COLORED WATER "FOR A WHILE NOW". ADV. HER ON HOW TO FLUSH HER LINES AND THAT I WOULD		
4796932	J 9.0 Water Quality	NOTIFY A TECH.	OPrking	06/27/2018 05:34 PM
4100002		OPImjohnson 06/11/2018: URDUJA WROTE LETTER ABOUT WATER QUALITY AND HER CONCERNS WITH INCREASED		
4800045	J 9.0 Water Quality	WATER RATES. SCANNED LETTER AND SENT EMAIL TO TROY AND RITA	OPImjohnson	06/11/2018 10:56 AM
		OPmrodgers 06/08/2018: MARY CALLED RUST WATER TECH ADV IRON OUT LAST TIME SHE JUST USED TODAY		
189826	J 9.0 Water Quality	WITH LAUNDRY AND RUINED CLOTHES DUE TO RUSTY WATER. VM CREATED S/O OPmrodgers 06/04/2018: VIRGINIA CALLED ORANGE WATER FORM FILL OUT FOR S/O CALL 30MIN PRIOR	OPmrodgers OPmrodgers	06/08/2018 10:20 AM 06/04/2018 01:25 PM
4799602	J 9.0 Water Quality	OPINIODERS 05/04/2018; VIRGINIA CALLED ORANGE WATER FORM FILL OUT FOR SID CALL SUMIN FRICK OPvweinberger 05/30/2018; TAMISHA MOBLEY CALLED BACK TO SEE IF SHE CAN BE RECONNECTED TONIGHT; ADV	OFMIOUgers	00/04/2010 01.23 P M
		AFTER HOURS FEE. ADV CALL BACK AFTER PYMT IS MADE, SHE ALSO SAID HER WATER IS ORANGE ALL THE		
54797805	J 9.0 Water Quality	TIME, AD	OPvweinberge	05/30/2018 05:10 PM
189826	J 9.0 Water Quality	OPmrodgers 05/21/2018: MARY CALLED YELLOW WATER; OP winkler 05/21/2018: S.O. CREATED AND DISPATCHED	OPvwinkler	05/21/2018 08:26 AM
		OPIMJohnson 05/07/2018: MARY CALLED TO REPORT YELLOW WATER. SHE WASHED CURTAINS YESTERDAY AND THEY TURNED YELLOW AND ARE RUINED. ALSO RAN WATER THIS MORNING FOR DISHES AND THE WATER		
400000	J 9.0 Water Quality	COMES OUT YELLOW AND ARE RUINED. ALSO RAN WATER THIS MORNING FOR DISHES AND THE WATER	OPvwinkler	05/10/2018 01:33 PM
189826 190726	J 9.0 Water Quality	Opwinker 04/25/2018: CREATED AND DISPATCHED S.O.	OPvwinkler	04/25/2018 08:46 AM
130720	5 5.0 Water Quality	OPmrodgers 04/25/2018: KRIS CALLED COLORED WATER ORANGE/BROWN HAS RUINED CLOTHES CANT DRINK OR		
190726	J 9.0 Water Quality	SHOWER	OPmrodgers	04/25/2018 07:54 AM
54796433	J 9.0 Water Quality	OPmrodgers 04/24/2018: JEANIE CALLED BROWN WATER SMELLS LIKE BLEACH S.O FOR TECH	OPmrodgers	04/24/2018 10:48 AM
		OPwinkler 04/16/2018: DEBBIE CALLED IN ABOUT ORANGE WATER AGAIN. CREATED AND DISPATCHED S.O.;	ODunialitar	04/16/2019 14:49 444
190730	J 9.0 Water Quality	OPvwinkler 04/16/2018: called cust back as asked to do by tech to run for 5 mins. LMOM OPrking 04/12/2018: DEBBIE ALLEN CALLED BECAUSE SHE STATED THAT THE WATER HAS BEEN ORANGE COLOR	OPvwinkler	04/16/2018 11:48 AM
		COMING OUT OF THE SPIGOT AND THE WATER IN THE TOILET IS BLACK. SHE STATED SHE HAS BEEN ORANGE COLOR		
	1	VIDEO OF	OPrking	04/12/2018 05:29 PM

54797805	J 9.0 Water Quality	OPmrodgers 04/12/2018: TAMISHA CALLED RUST COLORED WATER FOR PAST MONTH RUINED ALL CLOTHES CANT COOK ETC; OPvwinkler 04/12/2018: S.O. CREATED AND DISPATCHED	OPvwinkler	04/12/2018 08:14 AM
		OPywinkler 04/11/2018: REX CALLED IN SAYING HE HAS RUSTY WATER. CREATED AND DISPATCHED S.O. TO		04/12/2010 00.14 AN
1189836	J 9.0 Water Quality	CHECK	OPvwinkler	04/11/2018 10:11 AM
		OPianderson 03/19/2018: MITZY FROM SNOOZE N SCOOT REPORTS YELLOW WATER COMING OUT: CREATED S/O:		04/11/2010 10:11/4
1189992	J 9.0 Water Quality	OPvweinberger 03/19/2018: DISPATCHED S/O	OPvweinberger	03/19/2018 04:14 PM
	T	OPImjohnson 03/13/2018: CALLED CUSTOMER TO ADVISE THE TECH FOUND THEY HAD TAMPERED WITH THE		00/10/2010 04:1411
		METER. CUSTOMER CLAIMS THE TECH SUPERVISOR DID THAT THE LAST TIME HE WAS THERE. ADVISED THEY DO		
1190117	J 9.0 Water Quality	NOT WIRE THE	OPImjohnson	03/13/2018 10:16 AN
	T			00/10/2010 10:10 /4
		OPImjohnson 03/12/2018: DARRYL CALLED TO COMPLAIN OF WATER QUALITY, SAYS THERE IS A LOT OF CHLORINE		
54799470	J 9.0 Water Quality	AND SEDIMENT IN HIS WATER. WOULD LIKE TO TALK TO TECH WHEN HE COMES OUT, CREATED S.O.	OPImjohnson	03/12/2018 09:43 AM
				00/12/2010 00.40 /10
1189992	J 9.0 Water Quality	OPvweinberger 03/05/2018: MITZY FROM SNOOZE N SCOOT REPORTS YELLOW WATER COMING OUT; CREATED S/O	OPweinberge	03/05/2018 02:36 PM
TIOUTOL		OPweinberger 01/02/2018: MITZY FROM SNOOZE N SCOOT RV CAMPGROUD INC ADV THEY HAVE YELLOW WATER:	Of Whenberge	00/00/2010 02.001 1
1189992	J 9.0 Water Quality	ADV WILL CREATED S/O	OPvweinberge	01/02/2018 04:25 PM
54800683	J 9.0 Water Quality	OPwinkler 01/02/2018: BRANDY CALLED IN ABOUT YELLOW WATER, CREATED S.O.	OPvwinkler	01/02/2018 08:03 AM
				01/02/2010 00:00 / 11
		OPImjohnson 10/05/2017: MITZI CALLED, WATER IS STAINING CLOTHES WHEN DOING LAUNDRY, ADVISED I WOULD	1	
1189992	J 9.0 Water Quality	SEND A TECH OUT TO FLUSH THE LINES AND SEE IF THEY CAN BRING SOME IRON OUT, CREATED S.O.	OPImjohnson	10/05/2017 03:47 PM
	1	OPpnortis 09/26/2017: MELISSA CALLED TO REPORT YELLOW FOUL SMELLING WATER, ADVISED THAT TECH		10/00/2011 00:4111
54796932	J 9.0 Water Quality	WOULD BE DISPATCHED.	OPpnorris	09/26/2017 09:20 AM
1189826	J 9.0 Water Quality	OPweinberger 09/25/2017: MARY LINDSEY REQ S/O SHE HAS YELLOW WATER; ADV WILL NOTIFY TECH	OPvweinberge	09/25/2017 02:36 PM
	1	OPmwilliams 06/30/2017: LAURISSA CAMACHO CALLED TO REPORT BROWN WATER: NOTIFYING TECH FOR		00/20/2011 02:00 1 1
1191830	J 9.0 Water Quality	REVIEW.	OPmwilliams	06/30/2017 12:24 PM
				00/00/2017 12:241 1
1189429	J 9.0 Water Quality	OPrking 05/10/2017: TAMMY WELLS CALLED TO REPORT BROWN WATER FOR ABOUT 1 WEEK. CREATED S/O.	OPrking	05/10/2017 03:12 PM
	T	ophwhaley 03/24/2017: SHIRLEY LAWSON CALLED TO REPORT BROWN WATER, SHE WAS PRETTY UNHAPPY THAT		00/10/2011 00:1211
		HER WHITES TURNES BROWN, I ADV WE COULD SEND SOMEONE WITH SOME IRON OUT SHE REFUSED SHE SAID		
1191274	J 9.0 Water Quality	SHE WOULD BUY	ophwhaley	03/24/2017 03:56 PM
		OPmwilliams 03/23/2017: KIMBERLY GRAY CALLED TO SEE WHEN HER WATER SERVICE WOULD BE BACK ON.		
54799117	J 9.0 Water Quality	SUPERVISOR IS DISPATCHING TECH.	OPmwilliams	03/23/2017 07:30 AM
		OPmallens 03/22/2017: RETURNED MRS. KRONNERS VM ADVISED HER THAT SHE SHOULD HAVE WATER		
54799689	J 9.0 Water Quality	RESTORED BY 4:00.	OPmallens	03/22/2017 02:14 PM
		OPhwhaley 09/02/2016: MECHELLE CALLED TO STATE SHE HAD YELLOW WATER I ADV THAT SHE TRY TO FLUSH		
		THE LINES BY RUNNING WATER THRU THE OUTSIDE SPIGOT, SHE WILL CALL BACK IF NO IMPROVEMENT:		
1191922	J 9.0 Water Quality	OPhwhaley 09/02	OPhwhaley	09/02/2016 04:55 PM
		OPvknight 09/02/2016: AMANDA CALLED BACK AND SHE SAID THAT HER HUSBAND GOT IN THE SHOWER LAST	,	
		NIGHT AND THERE WAS A VAPOR THAT APPEARED BUT THAT THERE WAS NO WAY THAT IT WAS HOT WATER;	1	
54795492	J 9.0 Water Quality	SHE SAID THAT I	OPvknight	09/02/2016 03:57 PM
		OPdrbrooks 03/20/2015: JENNIFER CALLED AND STATED THAT SHE HAS VERY STRONG CHLORINE LEVELS COMING		
		OUT OF HER WATER TO WHERE HER SKIN IS RED AND HAS CLEAR BLISTERS ON IT. SHE WOULD LIKE SOMEONE		1
54796415	J 9.0 Water Quality	ТО СОМЕ	OPvknight	03/23/2015 12:28 PM
		OPdrbrooks 03/12/2015: DEBBIE CALLED AND STATED THAT HER WATER IS ORANGE IN COLOR. SHE STATED THAT	_	
		SHE HAS FLUSHED HER LINES AND THAT HAS NOT HELPED. SHE WOULD LIKE SOMEONE TO COME OUT TO THE		
1190730	J 9.0 Water Quality	PROPERTY	OPdrbrooks	03/13/2015 04:01 PM
		OPdrbrooks 03/11/2015: BERTHA CALLED AND STATED THAT HER WATER IS ORANGE IN COLOR AND IT HAS	T	
		STAINED HER SHEETS AND WANTS TO KNOW WHAT IS GOING ON. ADVISED HER THAT I WOULD LOOK INTO THIS		
1190729	J 9.0 Water Quality	AND CALL HER	OPdrbrooks	03/13/2015 10:35 AM
		OPdgross 01/22/2015: MITZIE CALLED SAYING THAT SHE STILL HAD SAND IN HER WATER AND THEN A TECH		
1189992	J 9.0 Water Quality	SHOWED UP SO SHE SAID SHE'D CALL US BACK IF SHE HAD ANY QUESTIONS	OPdgross	01/22/2015 08:28 AM
		OPdrbrooks 01/20/2015: MITZIE CALLED AND STATED THAT THERE IS SAND IN THE WATER AND WOULD LIKE	T	
	1	SOMEONE TO COME OUT TO THE PROPERTY AND FIND OUT WHAT IS GOING ON. HER PHONE NUMBER IS 352-568-		
1189992	J 9.0 Water Quality	2003.	OPdrbrooks	01/20/2015 02:40 PM
		OPvknight 09/11/2014: TAMMIE CALLED BECAUSE HER WATER IS ORANGE AFTER SHE SAW SOMEONE WORKING	1	
		ON THE WATER LINES IN HER NEIGHBORHOOD; ADV TO FLUSH THE LINES FROM AN OUTSIDE SPIGOT UNTIL THE		
1191166	J 9.0 Water Quality	WATER RUNS	OPvknight	09/11/2014 07:07 AM

1189826	J 9.0 Water Quality	OPaijakes 01/14/2014: MARY CALLED TO SAY THANK YOU FOR CLEARING UP HER WATER-SHE WAS VERY APPRECIATIVE OF EVERYONE'S HELP	OPajjakes	01/14/2014 08:46 A
1189837	J 9.0 Water Quality	OPajjakes 12/26/2013: RON CALLED-HE DOES NOT HAVE WATER. ADVISED OF MAIN BREAK AND SERVICE SHOULD BE RESTORED SHORTLY. ADVISED OF BWN THAT WILL BE IN EFFECT AS SOON AS THE WATER IS RESTORED.	OPajjakes	12/26/2013 02:38 P
				12/20/2010 02:001
		OPsiarson 12/26/2013: MRS. LINDSEY CLLD AND STATED THAT SHE HAS NO WATER. I ADV. OF THE WATER MAIN		
1189826	J 9.0 Water Quality	BREAK, AND THAT AS OF RIGHT NOW WE DO NOT HAVE AN EST. TIME AS TO WHEN IT WILL BE RESTORED.	OPslarson	12/26/2013 01:35 P
		OPrccowdery 10/16/2013: Customer called - water seeping out of the ground between the meter and the road. S/O for		
1190109	J 9.0 Water Quality	inspection.	OPrccowdery	10/16/2013 07:32 A
		OPjiscott 10/11/2013: Von called for Lois Parker and left message, returned his call 352-301-7283 and left message. He		
1189827	J 9.0 Water Quality	stated that the water is off. OPjlscott 10/11/2013: Called and stated that there is no water to the campground. Explained due to main break, water has	OPjiscott	10/11/2013 03:18 F
1189992	J 9.0 Water Quality	been shut off for repair.	OBilesoft	10/11/2012 11/20 /
1191830	J 9.0 Water Quality	OPjlscott 10/11/2013: Larissa called, there is no water. Per email from The Woods, water is off to repair main break.	OPjlscott OPjlscott	10/11/2013 11:20 A
1101000	S 5.0 Water addanty	OProceeding 05/29/2013: Samanta called, she stated there is water publing up in the back comer of her yard, it is starting to		10/11/2013 10.117
1190149	J 9.0 Water Quality	flood the yard. Called tech Todd, emailed him with the address, he will	OPrccowdery	06/03/2013 03:04
54821876	J 9.1 Boil Water Inquiry	OPrstanton 01/16/2019: CATHY TINSLEY CALLED TO SEE IF RECINDED YET, ADV NOT YET	OPrstanton	01/16/2019 04:57 F
		OPweinberger 05/10/2018: MARY LINDSEY SAID TECH TOLD HER HE NEEDED PERMISSION FROM USW TO STEP ON		
1189826	J 9.1 Boil Water Inquiry	HER PORCH AND LOOK AT HER YELLOW WATER; ADV WILL EMAIL TECHS FOR CLARIFICATION	OPvweinberge	05/10/2018 04:18
		OPpnorris 09/05/2017: DEBBIE CALLED LEFT VM WONDERING IF SHE WAS STILL UNDER BOIL WATER, ADVISED		
1190730	J 9.1 Boil Water Inquiry	THAT ORDER HAD BEEN LIFTED.	OPpnorris	09/05/2017 02:31
	4 ···	OPtbarnes 07/21/2017: RETURNED CALL TO TAMMY WELLS; BWN INQUIRY; ADV HER TO CONTINUE TO BOIL WATER		
1189429	J 9.1 Boil Water Inquiry	UNTIL FUTHER NOTICE.	OPtbarnes	07/21/2017 05:27
		OPmallens 03/22/2017: RETURNED VM, TO ADVISE OF WATER BREAK, RESTORED APPROX BY 4 PM. ADVISED OF		
54796891	J 9.1 Boil Water Inquiry	BOIL WATER NOTICE.	OPmallens	03/22/2017 02:47
54798016	J 9.1 Boil Water Inquiry	ophwhaley 03/22/2017: SHAWNTAY CALLED TO REPORT HAVING NO WATER, ADV OF THE OUTAGE AND BWN	ophwhaley	03/22/2017 02:25
		OPmallens 03/22/2017: RETURNED VOICE MAIL RE: WATER OUTAGE, ADVISED SHOULD BE RESTORED BY 4:00,		
		ADVISED BOIL WATER NOTICES ARE GOING OUT. HE ADVISED ME TO UPDATE HIS PHONE NUMBER TO 352-603-		
1189828	J 9.1 Boil Water Inquiry	5526.	OPmallens	03/22/2017 02:20
		OPmallens 03/22/2017: RETURNED VM, SPOKE WITH DEBBIE ALLEN, ADVISED OF 4:00 P.M. ANTICIPATED WATER		
1190730	J 9.1 Boil Water Inquiry	TURN ON PER EMAIL. SHE ALSO WANTED ME TO PAY HER BILL. ADVISED HER TO BOIL WATER UNTIL FURTHER INOTICE	0.00	
1190730		ophwhaley 03/22/2017: RET CALL TO MITZI AT SNOOZE N SCOOT TO LET HER KNOW THERE WAS A BREAK IN THE	OPmallens	03/22/2017 02:07 F
1189992	J 9.1 Boil Water Inquiry	LINE AND ONCE THE REPAIR IS DONE THEY WILL BE UNDER A BWN	ophwhaley	03/22/2017 01:24 F
1103332		OPjvandelanote 09/06/2016: SPOKE WITH BERTHA GRAVES 352-793-5998 RE: BWN NOTICE; SHE CANNOT WALK TO		03/22/2017 01.24 f
		THE MAIL BOX AND THIS IS WHERE THEY PUT HER BWN NOTICE RATHER THAN ON THE DOOR. SHE WANTS TO		
1190729	J 9.1 Boil Water Inquiry	KNOW W	OPjvandelano	09/06/2016 11:06 /
54795492	J 9.1 Boil Water Inquiry	OPhwhaley 09/02/2016: AMANDA CALLED SAYING HUSBAND WAS POISONED BY OUR WATER, TRSF HER TO VICKI	OPhwhaley	09/02/2016 03:44
		OPhyang 12/18/2014: ERICKA CALLED SAID HER HUSBAND RAN WATER FOR 30 MIN AND WATER IS COMING OUT	<i>`</i>	
		RED ORANGE; ADV WILL LOOK INTO IT AND CALL HER BACK @ PHONE ON FILE.; OPhvang 12/18/2014: CALL BACK		
1189837	J 9.1 Boil Water Inquiry	ERIC	OPhvang	12/18/2014 03:57
		OPdjohnson 06/28/2019: I CALLED MITZIE I ADV AUTO-FLUSHING STARTED LAST NIGHT. IT SHOULD START @ 12AM		
1189992	J 9.2 Water System Inquiry	AND BE FINISHED BY 5AM. I ADV DURING THIS TIME THEY COULD EXPERIENCE LOSS OF PRESSURE. I ADV PLEAS	OPdjohnson	06/28/2019 01:52
		OPpschramm 05/20/2019: KATHY CALLED STATED WATER IS BAD, BROWN AND YELLOW , APPLIED S/O FOR		
54801073	J 9.2 Water System Inquiry	CUSTOMER. INFORMED CUSTOMER NO CHARGE FOR TECH.	OPpschramm	05/20/2019 12:35
1190726	J 9.2 Water System Inquiry	OPpschramm 04/24/2019: KRIS ROCKHILL CALLED STATED WATER IS A DARK BROWN FOR ABOUT A WEEK, REQUESTED SERVICE ORDER APPLIED, NFAN		
1190/20	5 9.2 Water System inquiry	OPcbrann 02/01/2019: SPOKE TO LAURISSA CAMACHO; SHE SAID THE WATER OUTSIDE THE HOME IS COMING OUT	OPpschramm	04/24/2019 11:04 /
1191830	J 9.2 Water System Inquiry	DIRTY; VINCE SET UP S/O FOR THE TECH TO GO OUT AND CHECK THE PROBLEM. NFAN	ODebasa	00/01/2010 11:47
101000	o o.z water System inquiry	OPmwilliams 09/20/2017: MARY LINDSEY CALLED TO REPORT THAT PRESSURE IS STILL LOW; ADV THAT WE	OPcbrann	02/01/2019 11:47 /
1189826	J 9.2 Water System Inquiry	CONTINUE TO RECOVER IN A WIDESPREAD AND COMPLEX ENVIRONMENT.	OPmwilliams	09/20/2017 08:04 /
		OPvknight 10/24/2016: GRETCHEN CALLED TO ASK IF THE WATER WAS ON AT THE PROEPRTY; ADV HAS BEEN ON	Crinwidents	0012012011 00.04 /
54799590	J 9.2 Water System Inquiry	SINCE 10/19	OPvknight	10/24/2016 10:07
		OPaatchison 08/30/2016: DEBBIE ALLEN CALLED FOR A UPDATE ON THE NO WATER, ADV A PUMP WENT OUT AND		10/24/2010 10.07 P

	1	OPaatchison 08/30/2016: DEBBIE ALLEN CALLED STATING SHE HAS NO WATER. ADV WE ARE AWARE OF THE ISSUE		
1190730	J 9.2 Water System Inquiry	IN THE AREA AND A TECH IS ON HIS WAY TO THE AREA.	OPaatchison	08/30/2016 04:30 PM
54822267	K 10.0 Sewer Back Up	OPrstanton 03/14/2019: ERIN CARVER CALLED ABOUT HAVING SOMEONE COME OUT ADV S/O HAS BEEN CANCELLED AS SHE NDS TO CALL HEALTH DEPT	OPrstanton	03/14/2019 01:29 PM
54822267	K 10.0 Sewer Back Up	OPrstanton 03/14/2019: PER KTURBETT SO HAS BEEN CANCELLED AS CUST NDS TO CALL HEALTH DEPARTMENT; CALLED ERIN NO ANSWER LMOM ADVSING TO CALL HEALTH DEPARTMENT	OPrstanton	03/14/2019 12:50 PM
54822267	K 10.0 Sewer Back Up	OPrstanton 03/14/2019: ERIN CARVER CALLED TO ADV THAT SEWER LINE IS BACKING UP INTO HER HOUSE; SD ITS NOT DRAINING INTO THE STREET & IS CLOGGED AT THE STREET; CREATED S/O	OPrstanton	03/14/2019 11:33 AM
		OP/King 06/20/2017: WRESTLE CONNELL CALLED BECAUSE THE SEWER IS BACKING UP. HE PULLED THE PLUG OUTSIDE OFF TO RELIEVE THE BACK UP. ADV. HIM THAT I WASN'T SURE IF THIS WOULD BE ON OUR SIDE OR HIS		
54800287	K 10.0 Sewer Back Up	AND H OPmwilliams 04/10/2017: DAUGHTER LAURISSA CAMACHO 352.457.7014, CALLED TO REPORT SEWER BACK UP AT	OPrking	06/20/2017 05:23 PM
1191830	K 10.0 Sewer Back Up	PARENTS' HOME-NOTIFIED SUPERVISOR TO DISPATCH TECH.	OPmwilliams	04/10/2017 09:15 AM
54799690	K 10.0 Sewer Back Up	OPvknight 01/17/2017: SHARON CALLED TO SAY THAT SHE THINKS THE SEWER IS BACKING UP AND IS BUBBLING UP IN THE PIPE IN HER YARD; ADV TO CONTACT PLUMBER.	OPvknight	01/17/2017 04:51 PM
		OPrking 12/28/2016: SHIRLEY LAWSON CALLED TO REPORT THAT SHE IS GETTING SEWAGE BACKING UP INTO HER		
1191274	K 10.0 Sewer Back Up	BATH TUB AND HER SINKS WON'T DRAIN. ADV. HER THAT I NOTIFIED MY SUPERVISOR WHO WILL SEND A TECH. OPivandelanotte 05/02/2016: JENNIFER BERK CALLED 352-254-0326 RE: SEWER BACKUP: JENNIFER STATED	OPrking	12/28/2016 02:55 PM
54799042	K 10.0 Sewer Back Up	OF/Mandelandte 05/02/2016; JENNIFER BERK CALLED 332-254-0326 RE: SEWER BACKUP; JENNIFER STATED PLUMBER CAME OUT ON 4/30/16 AND SNAKED DRAINS IN THE HOUSE; OPENED UP GREASE TRAP WHICH HAS WHITE SCREW	OPivandelano	05/02/2016 07:30 AM
01100012				00.02.2010 01.007.00
1191830	K 10.0 Sewer Back Up	OPtsheegog 11/12/2015: LARISSA (DAUGHTER) CALLED TO SCHEDULE A TECH TO COME OUT AND LOOK AT THE SEWER BACK UP AT PROPERTY, ADV WE WILL SCHEDULE FOR A TECH TO COME OUT, PH 352-569-1288	OPtsheegog	11/12/2015 01:39 PM
54799768	K 10.3 Sewer System Inquiry	OPvknight 12/19/2016: Per Rita; adj prev acct to reflect move in date 11/1/16; customer required to pay deposit before first bill OPImiohnson 03/13/2018: USAGE ON INACTIVE ACCT, CURRENT UPLOADED READ IS 302, CREATED S.O. TO PULL	OPvknight	12/19/2016 03:48 PM
54798934	L 11.9 Violation	METER.	OPImjohnson	03/13/2018 03:39 PM
54798156	L 11.9 Violation	OPImjohnson 03/13/2018: PROPERTY TAGGED FOR USAGE ON INACTIVE ACCT. NO RESPONSE. CREATED S.O. TO PULL METER	OPImjohnson	03/13/2018 02:44 PM
1190727	L 11.9 Violation	OPImjohnson 03/13/2018: PROPERTY TAGGED FOR USAGE ON INACTIVE ACCT. NO RESPONSE. CREATED S.O. TO PULL METER	OPImjohnson	03/13/2018 02:34 PM
		OPIMJohnson 10/01/2018: MARION WROTE A NOTE WITH HER PAYMENT EXPLAINING THAT SHE HAD A STROKE AND WAS NOW LIVING IN MASSACHUSETTS WITH HER DAUGHTER. SHE MAILED IN A PAYMENT OF \$114.57 AND HER		
1189431	M 12.1 Note on Stub	DAUGHTE	OPImjohnson	10/01/2018 09:45 AM
54800045	M 12.1 Note on Stub	OPvweinberger 10/23/2017: RECEIVED WHITE MAIL FROM URDUJA DE LA CUEVA ABOUT NOT RECEIVING HER BILL; CALLED HER TO VERIFY IF SHE RECEIVED CURRENT BILL MAILED 10/16/17, SHE SAID SHE WILL CHECK AND LET U	OPkicheson	12/04/2017 06:05 PM
54800045	M 12.1 Note on Stub	OPImjohnson 09/11/2017: Urduja sent in a change of address and an email address on stub. Updated account	OPImjohnson	09/11/2017 09:46 AM
		OpIsmithwinn 03/08/2017: WM-170308-06 UPDATED MAILING ADDRESS PER WRITTEN REQUEST ON THE BACK OF		
54799602	M 12.1 Note on Stub		Oplsmithwinn	03/08/2017 03:25 PM
1189833	M 12.1 Note on Stub	OPIsmithwinn 09/08/2016: WM-160908-05 UPDATED MAILING ADDRESS PER WRITTEN REQUEST ON PAYMENT STUB	OPIsmithwinn	09/08/2016 02:52 PM
1189431	M 12.1 Note on Stub	OPbkaus 06/28/2016: PER MAIL STUB: UPDATED MAILING ADDRESS	OPbkaus	06/28/2016 02:27 PM
1189992	M 12.1 Note on Stub	OPvknight 06/02/2016: WM 16060203; CUSTOMER SENT LETTER TO THANK US FOR CREDITING TWO LATE FEES AND INCLUDED COPIES OF JAN AND FEB STMTS.; NO ACTION NEEDED.	OPvknight	06/02/2016 02:42 PM
54796769	M 12.1 Note on Stub	OPIsmithwinn 02/09/2016: WM-160209-04 CORRECTED SPELLING OF LAST NAME FROM MORNINEY TO DORNINEY AS WRITTEN ON PAYMENT STUB	OPIsmithwinn	02/09/2016 03:45 PM
		OPIsmithwinn 06/22/2015: WM-150622-05 NOTE: PLEASE CHANGE BILLING NAME TO LEDA VIGNEULTRUDY VIGNEAULT DECASED DEC 2014" REMOVED RUDY AND ADDED LEDA PER WRITTEN REQUEST ON BACK OF		
1189824	M 12.1 Note on Stub	PAYMENT STUB OPIsmithwinn 02/10/2015: NOTE: I DON'T UNDERSTAND WHY MY BILL IS SO HIGH. LOOKING FOR A WATER LEAK?	OPIsmithwinn	06/22/2015 01:19 PM
1189826	M 12.1 Note on Stub	MARY LINDSEYAS WRITTEN ON PAYMENT STUB	OPIsmithwinn	02/10/2015 10:44 AM
1191375 1189986	M 12.1 Note on Stub M 12.1 Note on Stub	OPrccowdery 04/24/2014: Pmt stub received without payment - returned with letter. OPrccowdery 04/18/2014: Per note on stub – updated address for this acct	OPrccowdery OPrccowdery	04/24/2014 09:50 AM 04/18/2014 12:40 PM
1109900		OPrccowdery 02/06/2014: Called ph# on acct - customer sent note with stub that the property has a new owner. LMOM to		04/10/2014 12.40 FW
1189835	M 12.1 Note on Stub	return the call so we can get the sale information and bill to the correct property	OPrccowdery	02/06/2014 10:45 AM

		OPjiscott 02/03/2014: PER NOTE ON STUB - JACK SENT IN PAYMENT OF 68.73 BUT IT WAS NOT REFLECTED ON BILL.		
190727	M 12.1 Note on Stub	PER TRANS HISTORY PAYMENT OF 68.73 POSTED 12/13/13.	OPjlscott	02/03/2014 12:35 PM
			-	
		OPsgobely 11/12/2013: WM-131112-06 "PLEASE SEND ME THE FORMS NECESSARY TO HAVE THE BILL PAID FROM		
	M 12.1 Note on Stub	MY CHECKING ACCOUNT MONTHLY" THIS HAS ALREADY BEEN TAKEN CARE OF PER PREVIOUS NOTE.	OPsgobely	11/12/2013 09:27 AM
189431	M 12.1 Note on Stub	OPsgobely 10/11/2013: WM-131011-01 UPDATED MAILING ADDRESS PER WHITE MAIL RECEIVED.	OPsgobely	10/11/2013 01:23 PM
		OPsgobely 08/30/2013: WM-130830-04 NOTE ON PAYMENT STUB REQUESTED INFORMATION ON AUTOPAY- SENT		
189836	M 12.1 Note on Stub		OPsgobely	08/30/2013 10:48 AM
		OPrccowdery 04/29/2013: UWM1304296 "NO ONE THERE TO USE WATER, IT IS SHUT OFF AT THE STREET AND		
189835	M 12.1 Note on Stub	UNDER THE TRAILER. I AM ON VACATION TIL 11/10/13"	OPrccowdery	04/29/2013 02:03 PM
		OPkturbett 04/16/2019: Spoke with Tammy today. Informed her of the review. Claims tenants didn't tamper with meter.		
189429	X 0.0 USW Review	Requested all charges to be removed. Troy will reach out tomorrow. If Tammy calls in	OPkturbett	04/18/2019 07:10 AM
189429	X 0.0 USW Review		OPkturbett	04/10/2019 02:56 PM
		OPkturbett 02/25/2019: This customer is under review to receive a credit adjustment due to faulty equipment. It will take about		
54799535	X 0.0 USW Review		OPkturbett	02/25/2019 09:07 AM
		OPrstanton 02/01/2019: JOHN CARBONE CALLED UPSET ABOUT BILL STATING THAT HE HAS HEARD SEVERAL OF		
		DIFFERENT STORIES, HE SD HE WAS QUOTED WRONG DEPOSIT CHARGES FROM START, HE SD HE WILL ONLY		
54821829	X 0.0 USW Review		opywinkler	02/04/2019 11:45 AM



4939 Cross Bayou Blvd. New Port Richey, FL 34652

Invoice

Invoice #	891814
Date	5/28/2019
Due Date	6/28/2019
Account #	701
P.O. or W.A. #	711-57

All service pricing anticipates payment by check or ACH. Due to additional cost incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Bill To

The Woods Utility Company Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

an a	Project					
-	711-57 WTP Modifications (R6B)	(
Dáte	Description	Qty or	Hrs 👌		Rate	Amount
	The Woods - Water Treatment Plant Rehabilitation Materials to Complete Scope of Service (Incudes S&H + Tax as stated, if any)	n for alles an Second State	20 4 1	LS	27,799.95	27,799.95
5.347PH	MarkUp@18%(Maenal OAly)	CO.	art	LS Sector	5,003,99	5,003:99
es cal	Labor To Completed Scope of Work Maintenance Supervisor -			States (
	Tonyapan -		38,	PHERIC	11219189.43	<u></u>
	Chales B	1 intern	187.5 2.5	PH PH	57.91 57.91	5;067/13 144.78
	Robert Y Maintenance Technician -		(33.5	PH	22735791	7,730,99
	Glem B Corey D Josh M		113.5 45.5 24		52.01 52.01 52.01	2,366.46 1248.24
	Jacob T Janes W		5		52.01 52.01	260.05 4,212.81
1999 (1997) 1999 (1997)	Engineering, Consulting, Technical Services: Water/Wastewater Utility Systems (Material and Labor Subtotal x 8%)		ſ	LS	5,050.87	5,050.87
	ntered:					
	DA Code: 520 pproved: $5-29-19$		То	tal		\$68,186.75
Questions ab	al Qo <u>ur bill?</u> 348-8292 EXT 219		Pa	yments/Cre	dits	\$0.00
Toll free: 6	Erar@uswatercorp.net		Ba	alance Due) 	\$68,186.75

Source Name	Туре	Date	Num	Memo	Amount
Voods Utility Company (R6)					Annount
711-57 WTP Modifications					
Atlantic Filter of Polk Court	nty, I Bill	01/22/2019	228347	Conversion of valvne	13,100.00
Barney's Pumps Inc	Bill	10/05/2018	INV00041402	(8) Anchor Scientific I	504.04
Barney's Pumps Inc	Bill	10/09/2018	INV00041460	(8) Unitron Controls n	488.08
Central Florida Controls, L	LC Bill	02/01/2019	8933	Service requested ev	130.30
City Electric Supply Co.	Bill	01/24/2019	LEE094440	Electrical Wire	391.11
Core & Main	Bill	01/11/2019	K010189	3 A2361-23 MJ RW C	4 697 70
Core & Main	Bill	01/16/2019	K033989	3 STD Galv 90 Bend	1,537.76
Core & Main	Bill	01/17/2019	K032912		68.27
Core & Main	Bill	01/21/2019	K048138	3 PVC S80 90, 50LB	144.56
Core & Main	Bill	01/30/2019	K085345	4 Hymax Cplg	449.15
		0.00.2010	1003043	3 PVC S80 90 HxH	26.00
CS3 Corp	Bjil	10/31/2018	114352	3" VSI Model FLG Bu	3,421.86
Drillers Service. Inc.	Bill	12/01/2018	1503794500	5hp cent pump 230/1	1,337.50
North South Supply	Bill	01/10/2019	3224804	Bushings, 2" CV	363.87
North South Supply	Bill	01/15/2019	3225681	11/4" Sch 40 Tee	177.09
North South Supply	Bill	01/16/2019	3225684	3" Gate Valve	1,027.87
North South Supply	Bill	01/22/2019	3227039	2" Union Sch 80	192.87
Pasco Pipe Supply	Bill	10/08/2018	184939	2" & 3" Pipe, Valve ar	1,399.78
Pasco Pipe Supply	Bill	01/10/2019	185929	3" Cross Sch 80	83.52
Pasco Pipe Supply	Bill	01/10/2019	185936	2" Oval Meter Fig Kit	321.06
Water Treatment & Controls	s C Bill	10/11/2018	0106716IN	Stenner Model 85MH	1,313.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Missing manint Daw	
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Missing receipt - Bau	14.42
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Stillickn, 90 deg strghi	351.88
Wells Fargo Visa - R6	811	02/01/2019		Concrete mix - Baum	196.30
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Brass twist nozzle - C	5.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	50 ft yiw tripl, 42 gai 5	80.89
Wells Fargo Visa - R6	Bill		020119 R6	50 ft ylw tripl, 42 gal 5	236.88
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	6 ct 24 long all purp s	59.27
Wells Fargo Visa - R6	Bill	02/01/2019	020119 R6	Hand soap, spry, SS	72.52
Total 711-57 WTP Modifications	Dill	03/01/2019	030119 R6	Bags, disinfect, lime,	303.34

ATLANTIC FILTER OF POLK COUNTY P O Box 4000

Eaton Park FL 33840

(863)665-2652 Fax # (863)666-8050 accounting@atlanticfilterpolk.com

Bill To

US Water Services Corp 4939 Cross Bayou Blvd New Port Richey FL 34652

Invoice

Check us out on Facebook

Date Invoice #

1/22/2019

228347

Ship To

11479 Country Rd 678 Webster, FL

Deli	very# P.	C. Number	Terms	ология 1997 - Сарана 1997 - Сарана Сарана 1	Ship	Via
	7	11-57	Net 30 Days	1/2	1/2019	Brian
Quantity	Item Code	and and a second se	Description	1	Price Each	Amount
1	SC1 - Commeri FLK 46611	Includes: Labo 3 - tanks empti needed gravel Repair of 3900 valves Upper and lo Upper and lo Drive Pinion Micro Swite Drive Gear Timer Assy "N	ed and changed to Greensan Valves and conversion to d ower pistons ower seal kits s ches	id+ w/ raw	12,800.00 300.00	12,800.00 300.00
		2			Subtota	\$13100.00
amount al	lowed by state law. We	may electronical	nored, you agree to pay the ly debit or draft your account fo	, S	ales Tax (7. 0 %	6) \$0.00
check ma	y be electronically re-p	esented for paym	ient or uncollected funds, your nent."	Pay	yments/Credit	s \$0.00
Thank y	ou for your timely	payments.		Balanc	ce Due	\$13,100.00

SSISONONC	~nch0F206	anonc	8.00 Ircury,			
tem number	Rev. Description Anchor Scie	and the second	Quantity	Unit	Unit price	Amount
			Invoice accour	it	0000771	
			Payment		Net 30 day	Ś
			Job name	•		
			Destination co		, 11-3/	
New Por	t Richey, FL 34652		Customer P.O.		SO000416 711-57	49
	233 DAYOU BIVO	euswalercorp.net	Sales order			
	swateraccountspayable@	augusta and a second	Page		1 of	1
US Wate US Wate	er Services Corp er Services Corp		Invoice date		10/5/2018	* · · · · · · · · · · · · · · · · · · ·
Bill to:		OCT 112018	Number		INV00041	402
	g, FL 34748		Invoice	•		
Suite 5	riffin Road	EMAILE.				
US Wat	er Services Corp				(863) 666	-3858
US Wa	ter Services Com		- Fax		(863) 665	
Ship to		BY	Telephone		<u> </u>	_
PO Box 3529 Lakeland, FL 338	17-3520	001 0 8 2018		K	24	
BARNEY'S PUMP	S, INC.	A DOT	n		RD	
			7 3			

Payment due: 11/4/2018

	Sales subtotal amount	424.00	
	Total shipping and handling	50.36	
	Sales tax	29.68	
Tracking Numbers: 1Z3706190354175218	Total	504,04 USI	D

Please refer to the invoice number when processing payment. Thank you for the opportunity to earn your business.

Order processed per Barney's Pumps standard terms and conditions of sale.

All shipments are F.O.B. Origin.

All returns are subject to a restocking charge and must be approved prior to shipment back to Barney's Pumps. After 90 days, items are not returnable.

System GL: US Water Services Acct 5020.2 Total 504.04Job # 711-57 Class <u>mr6</u> Billable <u>Non-Billable</u> Apprvd <u>Othe</u> Date <u>10-11-18</u>

ARNEY'S PUMPS, INC. O Box 3529 akeland, FL 33802-3529	RECEIVE	elephone	\mathbb{K}	(863) 665-4	3500
Ship to: US Water Services C US Water Services C	orp orp (LK)	ax		(863) 666-3	3858
*** TONY COLLINS T	O DELLVER ***	Invoice			:
Bill to:		Number		INV000414	60
US Water Services C		Invoice date		10/9/2018	
US Water Services C	orp	Page		1 of 2	L
email: uswateraccou 4939 Cross Bayou Bl	ntspayable@uswatercorp.net	Sales order		SO0004163	39
New Port Richey, FL	34652 System GL: US Water Services	Customer P.O		711-57	
	System GL: US Water Services	Destination co	ountry		
	Acct 5020, 2 Total \$ 488, 8	Job name			
	Job # 111-57_ Class_MR6	Payment		Net 30 day	s
	Billable Non-Billable	Invoice accou	nt	0000771	
	Apprvd Date Date				
em number Rev ,	Exclusion 9 Date <u>10-11-18</u>	Quantity	Unit	Unit price	Amount
501-KP12P14-V20	Unitron Controls Relay 8Pin DPDT 10A@120VAC 120VAC coil w/Ind Light (Sq.D)	8.00	EA	26.85	214.80
501-KP12P14-V14	Unitron Controls Relay 8Pin DPDT 10A@120VAC 24VAC coil w/ Ind Light (Sq.D)	1.00	EA	26.85	26.85
501-KP12P14-V14	Unitron Controls Relay 8Pin DPDT 10A@120VAC 24VAC coil w/ Ind Light (Sq.D)	3,00	EA	26.85	80.55
3PA2	Unitron Controls Relay Socket 8Pin 600V 10Amp Din Rail Mount (Eaton)	13.00	EA	4.15	53.95
RA-120-ABA	Unitron Controls Alternator Duplex 120V SPDT (Diversified)	1.00	EÅ	34.00	34.00
0U110	Unitron Controls	2.00	EA	23.00	46.00

Payment due:

11/8/2018

EMAILED OCT 18 2018

Sales subtotal amount 456.15 Total shipping and handling 0.00 Sales tax 31.93 Total 488.08 USD

m

Tracking Numbers:

Signed fro by Todd L db

Please refer to the invoice number when processing payment. Thank you for the opportunity to earn your business.

Order processed per Barney's Pumps standard terms and conditions of sale.

All shipments are F.O.B. Origin.

All returns are subject to a restocking charge and must be approved prior to shipment back to Barney's Pumps. After 90 days, items are not returnable.

Central Florida Controls, LLC

P.O. Box 6121 Ocala, FL 34478 Phone # 352-427-2621 Fax # 352-419-5871

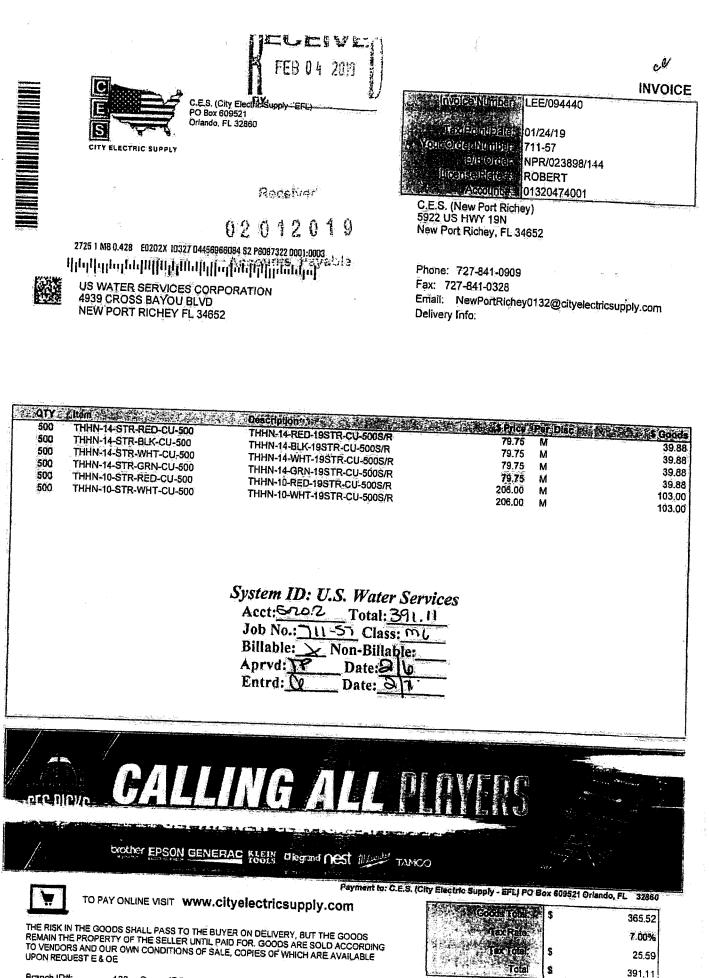
Invoice

Date	Invoice #					
2/1/2019	8933					

Bill To U.S. Water Services Corporation 4939 Cross Bayou Blvd. New Port Richey, Fl. 34652

		P.Q. No.	Terms	
		Job No. 711-57		
			Net 30	
Quantity	Description	Rate	Amount	
1.5	Service call requested by Tony Perez at the WOODS WTP- Evaluate problems with the WTP effluent flow meter	70,00	105.00	
46	Mileage	0.55	25.30	
	Job No. 711-57 Sales Tax	7.00%	0.00	
	System ID: U.S. Water Services			
	Acct: 50201 Total: 12020			
	Job No.: 111 57 Class: ML			
	Billable: X Non-Billable:			
	Entrd: Date: 24			
always CFC looks f	orward to servicing your needs.	Tatal		
		Total	\$130.	

FEID Number 20-5789024



Branch ID#: 132 Group ID#: 9016

Page 1 of 1



US WATER SERVICES CORPORATION 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652 3434 DUPLICATE

INVOICE

1830 Craig Park Court St. Louis, MO 63146

In ice #	K010189
Invoice Date	1/11/19
Account #	226593
Sales Rep	STEVEN HANSEN
Phone #	352-748-7473
Branch #125	Wildwood, FL
Total Amount Due	\$1,537.76

Rémit To: CORE & MAIN LP PO BOX 28330 ST. LOUIS, NO 63146

Shipped To: CUSTOMER PICK-UP

CUSTOMER JOB- LADYLK LADY LAKE OFFIC

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and the second second and the	Thank you for the opportunity	to serve you! We	appreciate	your prompt payment.	
1/09/19	Date Shipped Customer PO # Job Name 1/10/19 711-57 LADY LAKE	(中国) 为外国的	Bill o	f Lading Shipped Via WILL CALL	Invoice# K010189
Product Code	Description	Ordered Shi	itity pped B/(Price UM Ex	tended Price
5103A236123	3 A2361-23 MJ RW GV OL L/ACC MECH JOINT RESILIENT WEDGE GATE VALVE,2" OPER NUT, OPEN LEFT LESS ACC.	3	3	389.08000 EA	1,167.24
21IAMF803SLCE3	3 ONE-LOK PVC RESTR SLCE3 (I)	6	б	21.86000 EA	131.16
21IAMMJT03LG	3 MJ TRAN ACC SET L/GLAND (I)	6	6	11.26000 EA	67.56
29APGQ31105	OATEY 31105 PVC CEMENT HD GRA QUART HEAVY DUTY GRAY CEMENT	.Ү 2	2.	20.07000 BA	40.14
29APCQ30805	OATEY 30805 ALL PURPOSE CLEAN R CLEAR - QUART	E 2	2	15,53000 EA	31.06

System ID: U.S. Water Service Acto 500.2 Total: 1537-16 Anto No.: 111-57 Class: Mob Monda: X Mon-Billio Autor P Sater 116 Matri: Q Date: 116

Freight	Delivery	Handling	Restock	Misc	Subtotal: Other:	1,437.16
Terms: NET 30					Tax:	.00 100.60
Ordered By: C	ORBY				Invoice Total:	\$1,537.76

This transaction is governed by and subject to Core & Main's standard terms and conditions, which are incorporated by reference and accepted. To review these terms and conditions, please visit: http://tandc.coreandmain.com/

00000

CORE & MAIN	INVOICE	In .ce # Invoice Date Account # Sales Rep Phone #	K033989 1/16/19 226593 Steven Hansen 352-748-7473
1830 Craig Park Court		Branch #125	Wildwood, FL
St. Louis, MO 63146		Total Amount Due	
		Remit To: CORE & MAIN LP PO BOX 28330 ST. LOUIS, MO 63:	146
US WATER SERVICES CORPORAT 4939 CROSS BAYOU BLVD		Shipped To: CUSTOMER PICK-UP	4
NEW PORT RICHEY FL 34652 3			
Thank y	ou for the opportunity to serve you! W	CUSTOMER JOB- LADYLK	an a
Thank y	ou for the opportunity to serve you! W	e appreciate vour prompt navment.	an a
Date Ordered Date Shipped Custom 1/15/19 1/15/19 711-57	er PO # Job Name Job # LADY LAKE OFFIC LADYI	e appreciate your prompt payment. Bill of Lading Shipped .K WILL CA	Via Invoice#
Date Ordered Date Shipped Custom 1/15/19 1/15/19 711-57	er PO # Job Name Job # LADY LAKE OFFIC LADYI	e appreciate your prompt payment. Bill of Lading Shipped JK WILL CA	Via Invoice# LL K033989
Date Ordered Date Shipped Custom 1/15/19 1/15/19 711-57	er PO # Job Name Job # LADY LAKE OFFIC LADYI	e appreciate your prompt payment. Bill of Lading Shipped K WILL CA	Via Invoice# LL K033989
Date Ordered Date Shipped Custom 1/15/19 1/15/19 711-57	er PO # Job Name Job # LADY LAKE OFFIC LADYI	e appreciate your prompt payment. Bill of Lading Shipped K WILL CA MILL CA Intity ipped B/O Price UM	Via Invoice# LL K033989
Date Ordered Date Shipped Custom 1/15/19 1/15/19 711-57	er PO # Job Name Job # LADY LAKE OFFIC LADYI	e appreciate your prompt payment. Bill of Lading Shipped K WILL CA	Via Invoice# LL K033989

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$\gamma_{i}=\sqrt{2}(1+\gamma_{i})(q_{i})=1-\frac{1+\gamma_{i}}{q_{i}}$	$(1+1)^{-1} = (1+2)^{-1} \left(\frac{\lambda+1}{2} \right)^{-1} = (1+1)^{-1} \left(\frac{\lambda+1}{2} \right$				Mr. And Margaret M.	
Freight	Delivery	Handling	Restock	Misc	Subtotal:	63.80
					Other:	.00
					Tax:	4.47
Terms: NET 30						
Ordered By: J	ake				Invoice Total:	\$68.27
1.1.1						



US WATER SERVICES CORPORATION

NEW PORT RICHEY FL 34652 3434

4939 CROSS BAYOU BLVD

1830 Craig Park Court St. Louis, MO 63146 DUPLICATE

In 1ce #	K032912
Invoice Date	1/17/19
Account #	226593
Sales Rep	STEVEN HANSEN
Phone #	352-748-7473
Branch #125	Wildwood, FL
Total Amount Due	\$144.56
Remit To:	
CORE & MAIN LP	
PO BOX 28330 ST. LOUIS, MO	63146

Shipped To: CUSTOMER PICK-UP

CUSTOMER JOB- LADYLK LADY LAKE OFFIC

 Thank you for the opportunity to serve you! We appreciate your prompt payment.

 Date Ordered Date Shipped Customer FO # Job Name
 Job # Bill of Lading Shipped Via Invoice#

 1/15/19
 1/15/19
 711-557
 LADY LAKE OFFIC
 LADYLK
 WILL CALL
 K032912

 Product Code
 Description
 Quantity
 Ordered Shipped B/O
 Price
 UM
 Extended Price

A. C. Sarahar

<u> Giningerica</u>	record and the contract of the contract of					anded Price
29030809нн	3 PVC S80 90 HXH 806-030	14	11	3	8.10000 EA	89.10
96HOTMIX	50LB STOP LEAK HYDROLIC CEMENT 60-90 SEC. SET	1.	1		46.00000 EA	46.00

System.	$i \cap U_{*}$	S. Wate		£×
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Freight	Delivery	Handling	Restock	Misc	Subtotal:	135.10
Terms: NET 30					Other: Tax:	.00 9.46
Ordered By: R	DBERT				Invoice Total:	\$144.56



1830 Craig Park Court St. Louis, MO 63146 DUPLICATE

Invoice #	K048138
Invoice Date	1/21/19
Account #	226593
Sales Rep	STEVEN HANSEN
Phone #	352-748-7473
Branch #125	Wildwood, FL
Total Amount Due	\$449.15
Remit To:	
CORE & MAIN LP	
PO BOX 28330 ST. LOUIS, MO	C114C
LILLANDER, MO	01740

209.88000 EA

419.76

Shipped To: CUSTOMER PICK-UP

US WATER SERVICES CORPORATION 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652 3434

		Customer PO	# Job Name	Jo	b#Bi	11 of La	ding Ship	ped vi	a I	nvoice#
1/18/19	1/18/19	711-57	711-57			•	WILL	CALL	K	048138
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	Carlo and a second second		a ta mandarata a		Ouantity	和何些学习	eres ren		A. 1. 199	COLORD MADE
Product Code		Description		Ordered	Shipped	B/0	Price	UM	Extended	l Price
		S. S	Charles Brief 20	1 To Later and the		ALL AND	William .	Sec William	an States and	

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1	· 《元言》	∞	0.2	3 retail	yyq	.IS
5	场法官	8.7	11-5-	n all	n n	10.000 10.000
	類物物	19 N	1 84			
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7	Tank of the	- NO	tradici en electric Constanti electric	Elent in	itče	And the second second

860-54-0108-16 4 HYMAX 2 FLIP CPLG 4.25-5.00 LR 4.92-5.63 HR OD

Freight	Delivery	Randling	Restock	Misc	Subtotal: Other: Tax:	419.76 .00 29.39
Terms: NET 30 Ordered By: J		. Ester		e see de la	Invoice Total:	\$449.15

1830 Craig Park Court 51: Louis, MO 63146	DUPL: INVC	DICE	Invoice # Invoice Date Account # Sales Rep Phone # Branch #125 Total Amount D Remit To:	K085345 1/30/19 226593 STEVEN HANSEN 352-748-7473 Wildwood, FL 49 \$26.00
	1/17/19		CORE & MAIN LP	
	1/1//19	K032912	PO BOX 28330 St. Louis, Mo	63146
US WATER SERVICES CORPORATION 4939 CROSS BAYOU BLVD NEW PORT RICHEY FL 34652 3434			Shipped To: CUSTOMER PICK-UP	
			CUSTOMER JOB- LAD	LK LADY LAKE OFFIC
Thank you fo	r the opportuni	ty to serve you!	We appreciate your prompt pays	Rina a di anta da da caracteria da Rint:
Date Ordered Date Shipped Customer Po) # Job Nam	d Job	# Bill of Lading Shi	
1/15/19 1/29/19 711-557	LADY LA	KE OFFIC LADY		L CALL K085345
	i di Marakatan	(1.521). 	an hair shekara sa	bid clear is global the set
	u la sel coltas estadenciasan	Qu	antity	an a
Product Code Description	State Succession	Ordered S	hipped B/O Price	UM Extended Price
29030809HH 3 PVC S80 90 HXH	806-030	3	3 8.100	00 EA 24.30

System ID: U.S. Water Services

Acct:	<u>v.r</u>	Total: <u>Ə</u>	$\underline{U},\underline{U}$
Job No.:	711-57	Class:	mb
Billable:			
Aprvd:	IP 1	Date: 1)	<u>8)</u>
Entrd:	0 1	Date: A	1

Freight	Delivery	Handling	Restock	Misc	Subtotal:	24.30
					Other: Tax:	.00 1.70
Terms: NET 30 Ordered By: R					Invoice Total:	\$26.00



Invoice

 Date
 Invoice #

 10/31/2018
 114352

4939 Cross Bayou Blvd	ly and the second s	US Water Corp
New Port Ritchie, Fl 34652		New Port Ritchie, Fl 34652

1.75

S.O. №.	Customer PO	Terms	Ship Date	Ship Via	Customer Contact
113785	711-57	Net 30	10/31/2018	Our Truck	Tony P

7

ltern	Description	Qtý	Rate	Total
VSBFV03F-GHW	3" VSI MODEL FLG BUTTERFLY VALVE W/ ACTUATOR Network ID: U.S. Water Services Act: 5020.2 Total: 3.491.86 Non-Billable: Action Date: 1118	3	1,066.00	3,198.00T
		Sub	total	\$3,198.00
,		Sale	es Tax (7.0%)	\$223.86
CS3 WAT	ERWORKS PO Box 390 Orange Springs Florida 321	⁸² Tota	al	\$3,421.86
FL: 3	52.546.2115 GA: 912.493.9436 FX: 844.272.7329	Рау	ments/Credits	\$0.00
	www.CS3WATERWORKS.com	Ba	lance Due	\$3,421.86

INCEN 115-DSI OCALA	Remit To DRILLERS SERVICE INC.			Invoice		
Tele: 352-867-8797	PO BOX 403538	Ship Whse	Invoice Date	Order Number		
911 NE 16th St	ATLANTA, GA 30384-3538	115	15037945-00			
Ocala, FL 34470		PI	Placed By PO Numb			
				711-57 MARK/KYLE		
Cust # 10052	NO)TE:				
has the state of t	* P	O/JOB # IS REQU	URED - UPDATE	SHIP TO PER YOUR P.O.*		
Ship To US WATER SERVICES CORP				" ·		
510 CR 466						
LADY LAKE, FL 32159-4202 US		- 22				
			i th			
Bill To US WATER SERVICES CORP	Instructions	Currency	For questions	about this order, contact:		
4939 CROSS BAYOU BLVD			KYLE MY	ERS 352-867-8797		
NEW PORT RICHEY, FL 34652-3434 US	Ship Point	Via	Shipped	Terms		
	DSI OCALA D	SI-OCA TRK	2018-11-30	NET 45 DAYS		
	Reference	SisRepIn/Out	Freight	Terms Description		
		W15/1151		n Transa an ann an ann an ann an Anna a		
	,	<i>*</i>				
		1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.				

Ln	Product And Description	Quantity	Quantity	Quantity	Qty	Unit	Discount	Amount
#		Ordered	Shipped	Backordered	UM	Price	Multiplier	(Net)
1.1	92980050 FTB5CI SHP CENT PUMP 230/1 SERIAL# 18J19-1900447P	1 	1	0	EĂCH	1,250.000	,00	1,250.00

Sub Total	1,250.00
Taxes	87.50
Total	1,337.50

Sector RA C.S. Plater Services	ž.
200 mail 227 Kn	
IM SSEDICTION	
A non-Ballani	
19/14	
19/20	



INVOICE

NORTH SOUTH SUPPLY, INC. Branch: 06 UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

Bill To:

U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

Customer ID: 101019

INVOICE 3224804 Invoice Date Page 1/10/2019 15:39:54 l of 1 ORDER NUMBER 1257435

Fax: 727-849-7809

Ship To:

U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

PO Number **Term Description** Net Due Date Disc Due Date **Discount Amount** 711-57 15TH PROX 2/15/2019 2/15/2019 0.00 Pick Ticket No Order Date **Primary Salesrep Name** Taker 1/10/2019 07:18:45 2219237 House Account **KEITH MEEKS** Quantities Pricing Item ID UOM Unit Extended UOM Unit Siz Disp. Item Description Price Price Ordered Shipped Remaining Unit Size Carrier: Tracking #: 05C-837338 3.00 3.00 0.00 EACH EACH 17.19133 51.57 1.0 BUSH SCH80 3x2* SxS 1.0000 0.00 EACH 31-30120 6.00 EACH 6.00 11.06375 66,38 NIPPLE PVC 3x12" 1.0 1.0000 2.00 2.00 0.00 EACH 49B-020 EACH 86.96160 173,92 1.0 CHECK VALVE 2" FLOMATIC 1,0000 6.00 6,00 0.00 EACH 14A-854030 EACH 8.03387 48.20 1.0 FLANGE 3" SLIP VANSTONE PVC 1.0000 Total Finas 4

Iolai Lines: +	SUB-TOTAL:	340.07
	LAKE - CNTY SURCHG 1%:	3.40
UMATILLA HOURS: MON-FRI 7:30AM - 4:30PM	LAKE - STATE 6% :	20.40
SAT 8:00AM - 12:00PM	AMOUNT DUE:	363.87

500? 111-67

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NORTH SOUTH SUPPLY, INC. Branch: 06 UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

Bill To:

U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

Customer ID: 101019

INVOICE

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Invoice Date	Page
1/15/2019 16:25:49	1 of 2
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Ship To: US WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

¥

Custon	ner ID:	101019			a da ana ang ang ang ang ang ang ang ang an		2	Fax: 727-849-7	809
	PO N	umber		Term Description Net Due Date		Disc Di	ue Date	te Discount Amount	
	711	-57		15TH PROX	2/15/2019	2/15/	2/15/2019 0.00		
Order D	ate	Pick Ticket No		Primary Sa	lesrep Name	-		Taker	
/15/2019 07	7:23:29	2220110	Sector and the	House	Account			KEITHMEER	CS
	Qu	antities		Item ID		Pricing	l		
Ordered	Shipped	Remaining UOM Uni	t Size			UOM Unit.	Stea	Unit Price	Extended Price
in an air an	Carrler:	an a		Tracking #:		- China	3428		
2.00	2,00	0.00 EACH	1.0	05A-401012 TEE SCH40 11/4" SxSxS		EACH	000	Q.98597	1.97
1.00	1.00	0.00 EACH	1.0	45B-1250§ BALL VALVE PVC 11/4"	SxS ECONO WHITE	EACH	100	4.51000	4.5
t.ðo	1.00	0.00 EACH	1.0	05A-437166 BUSH SCH40 11/4x1/2" S	xS	EACH	100	0.60797	0.61
6.00	6.00	0.00 EACH	1.0	32-02040 NIPPLE GALV 1/4x4"		EACH 1.00	00	1.26000	7.56
1.00	1.00	0.00 EACH	1.0	12A-401002 TEE GALV 1/4"		EACH	00	1,59120	1,59
2.00	2.00	0.00 EACH	1.0	12A-406012 ELBOW 90 GALV 1-1/4"		EACH 1.00	00	3.51720	7.03
. 1 .00	1,00	0.00 EACH	1.0	61B-FSG2-40-60 PRESSURE SWITCH 40-6	0 FSG-2 SQ D	EACH 1.00	00	13.81590	13.82
1.00	1.00	0.00 EACH	1.0	61A-A23 PRESS GAUGE 100PS1 SA	S LIQUID FILL 21/2"	EACH 1.00	00	10.71000	10.71
1.00	1.00	0.00 ÉACH	1.0	44-002 BALL VALVE BRASS 1/4'		EACH 1.00	00	2.95200	2.95
1.00	1.00	0.00 EACH	1.0	49B-020 CHECK VALVE 2" FLOM	ATIC	EACH 1.00	00	86.96160	86.96
3.00	3.00	0.00 EACH	1.0	40A-001B TAPE TEFLON HI-DENSI	TY 3/4x1429" ROLL	EACH 1.00	00	3.03800	9.11
2.00	2.00	0.00 EACH	1.0	40B-615 HAND CLEANER BLUE N	AAESTRO 160z	EACH 1.00	00	7,67012	15.34



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INVOICE

NORTH SOUTH SUPPLY, INC. Branch: 06

UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

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Invoice Date	Page
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Quantities					Item ID	Pricing		ti al primeri y consegnation da angle
Ordered	Shipped	Remaining	UOM Unit Size	Disp.	Item Description	UOM Unit Stze	Unit Price	Extended Price
1.00	1.00	0.00	EACH 1.0		05A-438072 BUSH SCH40 1/2x1/4" SxFPT	EACH 1.0000	0.31999	0.32
2.00	2.00	0.00	EACH 1.0		05A-438247 BUSH SCH40 2x1/2" SxFPT	EACH L0000	1,49940	- 3.0X
Ú	<i>Lines; 14</i> MATILLA HOI FRI 7:30AM -	JRS:				SUB- LAKE - CNTY SURC LAKE - STA		165.41 1.6 9.94
SAT	F 8:00AM - 12	:00PM				AMOUN	TDUE:	177.09

520.2 Total: 177.09 11-57 Class: mL X. Non-Billsple: 1P Deter 1119 Pate-0 ম



INVOICE

NORTH SOUTH SUPPLY, INC. Branch: 06 UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

Bill To:

U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

Customer ID: 101019

 INVOICE

 3225684

 Invoice Date
 Page

 1/16/2019 07:26:24
 1 of 3

 ORDER NUMBER

 1258688

Ship To: U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

Fax: 727-849-7809

PO Number				Term Description	Net Due Date	Disc D	ue Date	Discount	Amount
	711	-5 7		15TH PROX	2/15/2019	2/15/	2019	19 0.00	
Order Date		Pick Ticket No		Primary Sal	esrep Name		and a second	Taker	
1/15/2019 13:50):01	2220113		House A	Account			KEITH MEER	(S
	Qu	antities		Item ID		Pricing			1.1
Ordered Sh	hipped	Remaining UOM Un	t Size	Stem Description		UOM Unit	Size	Unit Price	Extended Price
Cai	rrter:			Tracking #:					And the second sec
2.00	2.00	0.00 EACH	1.0	41-030 GATE VALVE 3" BRASS	IMPORT	EACH 1.0	000	110.53600	221.0
2,00	2.00	0.00 EACH	1.0	32-30040 NIPPLE GALV 3x4"		EACH 1.0	000	11.00400	22,0
1.00	1.00	0.00 EACH	1.0	32-30100 NIPPLE GALV 3x10"		EACH	000	25.95600	25.9
2,00	2.00	0.00 EACH	1.0	05A-447030 CAP SCH40 3" SLIP		EACH	000	2,52947	5,0
6.00	6.00	0.00 EACH	1.0	05C-806030 ELBOW 90 SCH80 3" SxS		EÁCH 1.0	000	11.51075	69.0
6,00	6.00	0.00 EACH	1.0	05C-801030 TEE SCH80 3" SxSxS	na alaka katan da al	EACH	000	21.17250	127.0
2.00	2.00	0.00 EACH	1.0	05C-897030 UNION SCH80 3" SxS		EACH	000	37.46322	74.9
2.00	2.00	0.00 EACH	1.0	41-020 GATE VALVE 2" BRASS I	MPORT	EACH	000	35,42400	70.8
2.00	2.00	0.00 EACH	1.0	05C-897020 UNION SCH80 2" SxS		EACH	000	20.11594	40.2
2.00	2.00	0,00 EACH	1.0	05C-847020 CAP SCH80 2" SLIP	Man I kan kan an a	EACH	000	9.69041	19.3
2,00	2.00	0.00 EACH	1.0	05C-817020 ELBOW 45 SCH80 2" SxS	<u>, , , , , , , , , , , , , , , , , , , </u>	EACH	000	10,32689	20.6
2.00	2.00	0.00 EACH	1.0	05C-806020 ELBOW 90 SCH80 2" SxS		EACH	000	4.37897	8.7

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NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

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Invoice Date	Page
1/16/2019 07:26:24	2 of 3
ORDER NUN	MBER
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and a second		Pricing	Item ID		Quantities			
Extended Price	Unit Price	UOM Unit Size		Disp.	UOM Unit Size	Remaining	Shipped	Ordered
31.1	15.58102	EACH 1.0000	05C-801020 TEE SCH80 2" SxSxS		EACH 1.0	0,00	2.00	2,00
8.9	8,90400	EACH 1.0000	32-25040 NIPPLE GALV 21/2x4"	-	EACH 1.0	0.00	t .00	1.00
24.9	24.89591	EACH 1.0000	05C-835025 FEMALE ADPT SCH80 21/2" SxFPT		EACH 1.0	0,00 1	1.00	1.00
40,9	10.24096	EACH 1,0000	05C-806025 ELBOW 90 SCH80 21/2* SxS		EACH 1.0	. 0.00 1	4.00	4.00
8,1	8.11800	EACH 1.0000	41-007 GATE VALVE 3/4" BRASS IMPORT		EACH 1.0	0.00 1	1.00	1.00
22,0	1.10390	FEET 1.0000	01D-025 PIPE PVC SCH 40 BE 21/2"		FEET 1,0	0.00 F	20.00	20.00
13.30	0.66780	FEET 1.0000	01H-007 PIPE PVC SCH80 PE 3/4"		FEET 1.0	0,00 F	20.00	20.00
0.7	0.76650	EACH 1,0000	31-07060 NIPPLE PVC 3/4x6"		EACH 1.0	0.00 E	1,00	1.00
6.01	3.00420	EACH 1,0000	05C-829007 COUPLING SCH80 3/4" SxS		EACH 1.0	0.00 E	2,00	2.00
3.13	1.56575	EACH 1.0000	05C-806007 ELBOW 90 SCH80 3/4" SxS		EACH 1.0	0.00 E	2,00	2.00
17.50	17.50320	EACH 1,0000	05C-806040 ELBOW 90 SCH80 4" SxS		EACH 1.0	0.00 E	L.00	1.00
23.80	23.79798	EACH 1,0000	05C-837422 BUSH SCH80 4x3" SxS		ACH 1.0	0.00 E	t.00	1,00
2.51	2.50740	EACH 1.0000	05A-437339 BUSH SCH 40 3x21/2" SxS		ACH 1.0	0.00 E	1.00	1.00
33.48	33.48000	EACH 1,0000	12A-421025 UNION GALV 21/2"		ACH 1.0	0.00 E	1.00	E00
5.56	5.55851	EACH 1.0000	31-25060 NIPPLE PVC 2-1/2x6"		ACH 1.0	0.00 E	1.00	1.00
13.40	13.40428	EACH L.0000	05C-829025 COUPLING SCH80 21/2" SxS		ACH L.0	0.00 EA	1.00	1.00



INVOICE

NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

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Invoice Date	Page
1/16/2019 07:26:24	3 of 3
ORDER NUM	íBER ·
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NORTH SOUTH SUPPLY, INC.

Branch: 06 UMATILLA

686 3RD PLACE VERO BEACH, FL 32962-3634 352-483-0054

Bill To:

U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652 INVOICE

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Ship To:

U S WATER SERVICES CORP 4939 CROSS BAYOU BLVD NEW PORT RICHEY, FL 34652

Customer ID: 101019

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US Water Services Corp.7 (12) 4939 Cross Bayou Boulevard EMAIL INVOICES New Port Richey, FL 34652	Unit #5 c/o US \	Föster riffin Road Water Services rg, FL 34748	Corp.	
Confirm To:				
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(711-57) UPS O	RIGIN	Net 30	and successful and a second representation of the	37
Item CodeUnitOrdered85MJH2A2SEA4.00		Ordered	Price	Amount
85MJH2A2S EA 4.00 Stenner Model 85MHP17 Pump PLEASE NOTE: All pricing anticipates payment by Due to additional costs incurred, pa an additional "pass through" 3% pri	avments by credit card w	vill require	298.000	1,192.00
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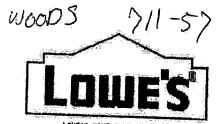
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LOWE'S HOME CENTERS, LLC 2301 EAST GULF TO LAKE HWY INVERNESS, FL 34453 (352) 860-5800

- SALE -

SALES#: \$1853PL1 809400 TRANS#: 88553877 01-15-19

72770 01 PVC SCH 40 CONDUTT 10-	4.15
51076 1-IN SCH 40 90-DEG BLD EL	1.18
23697 1-IN SCH40 CAP 447010	0.89
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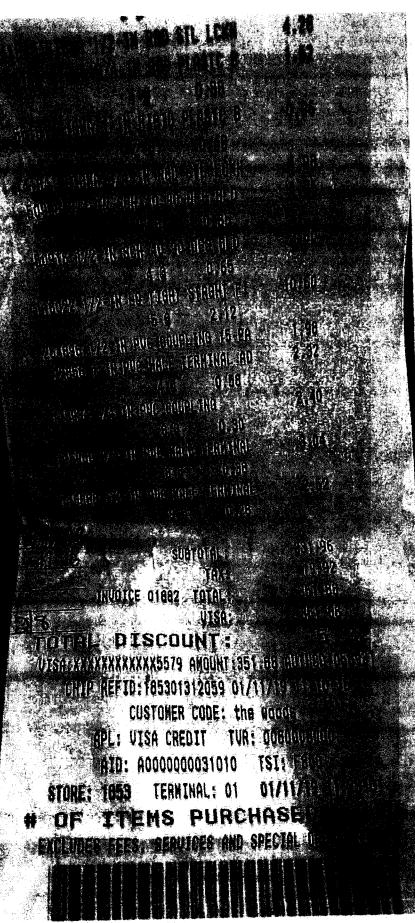
LOWE'S PRICE MATCH GUARANTEE For More Details, visit Lowes.com/pricematch

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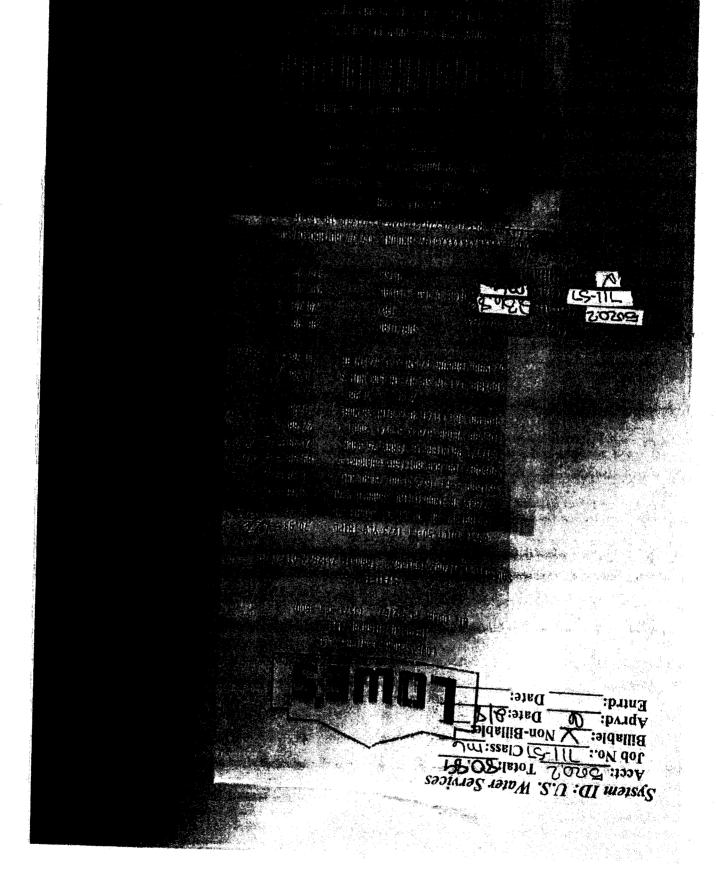


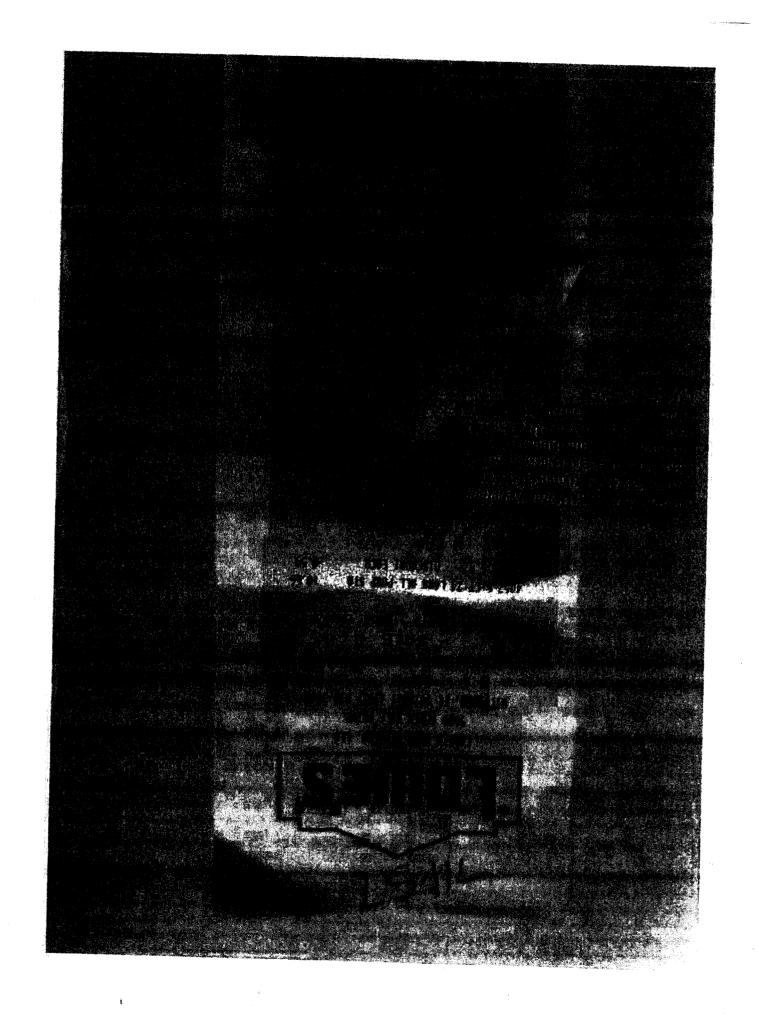
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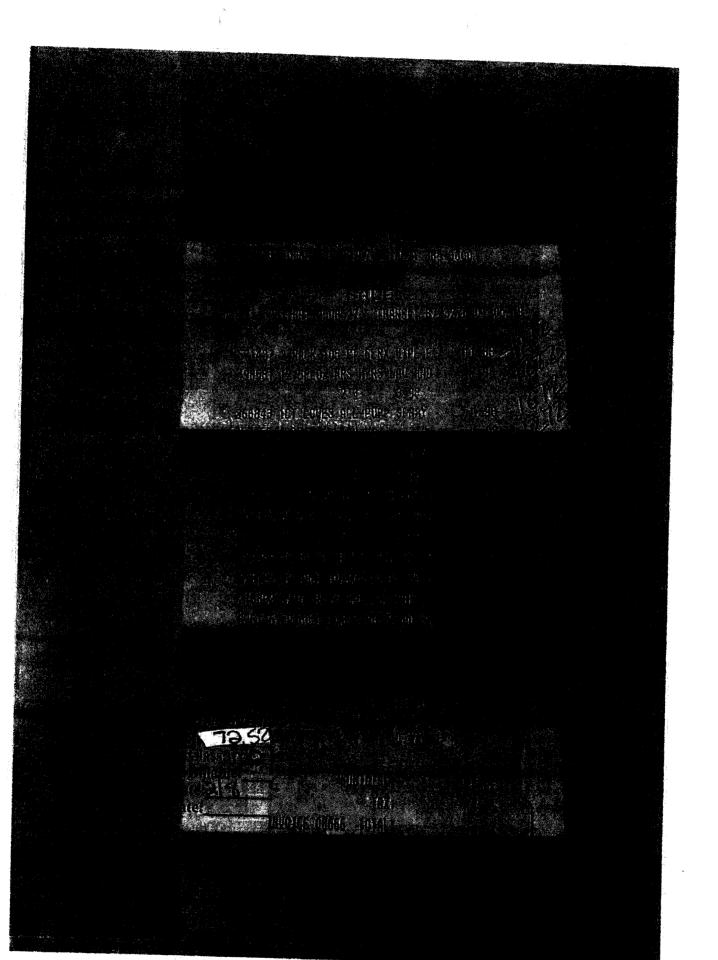
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Take a short survey for a chance T A \$5,000 HOME DEPOT GIFT CARD	O WIN
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STOCK M REF # R01 R02 R03	ERCHAND ERCHANDISE CA SKU 0000-690-969 0000-104-691 0000-256-534 1000-015-833	ISE QTY 1.00 1.00 2.00 1.00	REF # W09 T: UM EA 42 Gal. EA Fresh S EA 128 Oz EA 20-Volt	SKU # 0000-515-664 The items DES Clean-Up Bag / Scent Disinfec / Calcium, Lim / MAX Lithium- /	listed in this section will be carried out		by the custo PI TAX Y Y Y Y	mer at time of sale. PRICE EACH \$17.97 \$4.98 \$9.97 \$139.00	EXTENSION \$17.97 \$4.98
STOCK M REF # R01 R02 R03 R04	ERCHANDISE CA SKU 0000-690-969 0000-104-691 0000-256-534 1000-015-833 0000-391-756	ISE QTY 1.00 1.00 2.00 1.00 1.00	REF # W09 T: UM EA 42 Gal. EA Fresh S EA 128 Oz EA 20-Volt. EA 14.in. x	SKU # 0000-515-664 The items DES Clean-Up Bag / Scent Disinfec / Calcium, Lim / MAX Lithium-/ .17 in. Terr /	listed in this section will be carried out		by the custo PI TAX Y Y Y Y Y Y	mer at time of sale. PRICE EACH \$17.97 \$4.98 \$9.97 \$139.00 \$20.97	EXTENSION \$17.97 \$4.98 \$19.94 \$139.00 \$20.97
STOCK M REF # R01 R02 R03 R04 R05	ERCHANDISE CA SKU 0000-690-969 0000-104-691 0000-256-534 1000-015-833 0000-391-756 0000-587-067	ISE QTY 1.00 1.00 2.00 1.00 1.00 1.00	REF # W09 T: UM EA 42 Gal. EA Fresh S EA 128 Oz EA 20-Volt EA 14.in. x EA 72 in. x	SKU # 0000-515-664 The items DES Clean-Up Bag / Scent Disinfec / Calcium, Lim / MAX Lithium- / 17 in. Terr / 50 ft -Char /	listed in this section will be carried out		by the custo PI TAX Y Y Y Y Y Y	PRICE EACH \$17.97 \$4.98 \$9.97 \$139.00 \$20.97 \$69.98	EXTENSION \$17.97 \$4.98 \$19.94 \$139.00
STOCK M REF # R01 R02 R03 R04 R05 R06	ERCHAND ERCHANDISE CA SKU 0000-690-969 0000-104-691 0000-256-534 1000-015-833 0000-391-756 0000-587-067 0000-202-484	ISE ARRIED OU QTY 1.00 2.00 1.00 1.00 1.00 2.00	REF # W09 T: UM EA 42 Gal. EA Fresh S EA 128 Oz EA 20-Volt EA 14 in. x EA 72 in. x EA 121 oz.	SKU # 0000-515-664 The items DES Clean-Up Bag / Scent Disinfec / Calcium, Lim / MAX Lithium- / 17 in, Terr / 50 ftChar / Germicidal B /	listed in this section will be carried out		by the custo PI TAX Y Y Y Y Y Y Y Y	PRICE EACH \$17.97 \$4.98 \$9.97 \$139.00 \$20.97 \$69.98 \$3.68	EXTENSION \$17.97 \$4.98 \$19.94 \$139.00 \$20.97 \$69.98 \$7.36
STOCK M REF # R01 R02 R03 R04 R05 R06 R07	ERCHANDISE CA SKU 0000-690-969 0000-104-691 0000-256-534 1000-015-833 0000-391-756 0000-587-067	ISE QTY 1.00 1.00 2.00 1.00 1.00 1.00	REF # W09 T: UM EA 42 Gal. EA Fresh S EA 128 Oz EA 20-Volt EA 14 in. x EA 72 in. x EA 121 oz.	SKU # 0000-515-664 The items DES Clean-Up Bag / Scent Disinfec / Calcium, Lim / MAX Lithium- / 17 in. Terr / 50 ft -Char /	listed in this section will be carried out		by the custo PI TAX Y Y Y Y Y Y Y Y Y	PRICE EACH \$17.97 \$4.98 \$9.97 \$139.00 \$20.97 \$69.98	EXTENSION \$17.97 \$4.98 \$19.94 \$139.00 \$20.97 \$69.98

Check your current order status online at www.homedepot.com/orderstatus

Page 1 of 2 No. H6332-100626

Customer Copy

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ORDER TOTAL	\$286.17
SALES TAX	\$17.17
TOTAL	\$303.34
BALANCE DUE	\$0.00
BALANCE DUE	. minilia (V., ing., and
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	SALES TAX TOTAL

Page 2 of 2 No. H6332-100626

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2 - L

	Date	Name	Duration
Is Utility Company (R6):711-57 WTP Modific	ations (R6B)		
200:202:Baum, Glenn L			
	01/09/2019	Baum, Glenn L	9.50
	01/10/2019	Baum, Glenn L	9.50
	01/11/2019	Baum, Glenn L	4.50
	01/14/2019	Baum, Glenn L	10.50
	01/15/2019	Baum, Glenn L	8.00
	01/16/2019	Baum, Glenn L	13.00
	01/17/2019	Baum, Glenn L	8.50
	01/18/2019	Baum, Glenn L	8.50
	01/21/2019	Baum, Glenn L	6.50
	01/23/2019	Baum, Glenn L	10.00
	01/24/2019	Baum, Glenn L	9.00
	01/25/2019	Baum, Glenn L	8.00
	01/28/2019	Baum, Glenn L	8.00
Total 200:202:Baum, Glenn L			113.50
200:202:Boyd, Charles			
	09/26/2018	Boyd, Charles J	8.00
	01/08/2019	Boyd, Charles J	4.00
	01/09/2019	Boyd, Charles J	4.00
	01/11/2019	Boyd, Charles J	8.00
4	01/14/2019	Boyd, Charles J	10.50
	01/16/2019	Boyd, Charles J	14.00
	01/17/2019	Boyd, Charles J	13.00
	01/18/2019	Boyd, Charles J	13.00
	01/23/2019	Boyd, Charles J	9.00
	01/24/2019	Boyd, Charles J	4.00
Total 200:202:Boyd, Charles			87.50
200:202:Duncan, Corey D	2		
	01/10/2019	Duncan, Corey D	9.50
	01/21/2019	Duncan, Corey D	9.00
	01/22/2019	Duncan, Corey D	9.00
	01/23/2019	Duncan, Corey D	9.00
	01/24/2019	Duncan, Corey D	9.00
Total 200:202:Duncan, Corey D			45.50
200:202:Gonzalez, Juan			
	01/14/2019	Gonzalez, Juan	2.50
Total 200:202:Gonzalez, Juan			2.50
200:202:Mercado, Joshua			
	01/14/2019	Mercado, Joshua	2.00
	01/15/2019	Mercado, Joshua	8.00
	01/16/2019	Mercado, Joshua	14.00
Total 200:202:Mercado, Joshua		-, · ·	24.00
200:202:Perez, Tony Jr			2 1.00

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	Date	Name	Duration
	09/26/2018	Perez, Jr, Tony J	2.00
	10/01/2018	Perez, Jr, Tony J	1.00
	01/15/2019	Perez, Jr, Tony J	3.00
	01/16/2019	Perez, Jr, Tony J	8.00
	01/17/2019	Perez, Jr, Tony J	8.00
	01/18/2019	Perez, Jr, Tony J	8.00
	01/21/2019	Perez, Jr, Tony J	4.00
	01/23/2019	Perez, Jr, Tony J	4,00
Total 200:202:Perez, Tony Jr			38.00
200:202:Thompson, Jacob L			
	01/14/2019	Thompson, Jacob L	2,00
	01/15/2019	Thompson, Jacob L	3.00
Total 200:202:Thompson, Jacob L			5.00
200:202:Wakley, James W			
	01/09/2019	Wakley, James W	9.50
	01/10/2019	. Wakley, James W	9.50
	01/11/2019	Wakley, James W	8.00
	01/14/2019	Wakley, James W	10.50
	01/15/2019	Wakley, James W	8.00
	01/16/2019	Wakley, James W	14.00
	01/17/2019	Wakley, James W	11.50
	01/18/2019	Wakley, James W	10.00
Total 200:202:Wakley, James W		· · · · · · · · · · · · · · · · · · ·	81.00
200:202:Young, Robert			
-	11/26/2018	Young, Robert	9.00
	11/27/2018	Young, Robert	7.00
	11/29/2018	Young, Robert	8.00
	01/09/2019	Young, Robert	10.00
	01/10/2019	Young, Robert	10.00
	01/11/2019	Young, Robert	2.00
	01/14/2019	Young, Robert	11.00
	01/15/2019	Young, Robert	8.00
	01/16/2019	Young, Robert	15.00
	01/18/2019	Young, Robert	14.00
	01/23/2019	Young, Robert	10.00
	01/24/2019	Young, Robert	10.00
	01/25/2019	Young, Robert	7.00
	01/25/2019	Young, Robert	1.00
	01/28/2019	Young, Robert	11.50
			133.50

DAILY Job/Time Report					Company Fax: 239-543-2225
ame: Glenn baum ate: 418;201 ours: 9.5hrs ours: 0urs: ours: 0urs:	JOB NO: JOB NO: JOB NO: JOB NO: JOB NO:	711-57	JOB Name: JOB Name:	woods bi	ushneli
Start /End Time (AM o thr. 7:00 AM	er PM) 4: 30pm	Break Time Used 0 hr	<u>Total Hrs W</u> 9.5hrs		
EASON WE ARE ON SITE T Time & Material Project Project:		Signed Lump S Please explain	um Proposal	Emergency Call	· · · · · · · · · · · · · · · · · · ·
Is this an Abnormal Event?	Yes	. NO	If so call office: 239-543	-1005 / Toll Free 866-7	53-8292
			19		
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		ulit forms dough out th	ench för new piping		SE Amount SS
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DAILY Job/Time Report

Com	pany	Fa
239-	542	222

Is Project Complete Today? Yes_k No	Name: Glenn baum			-	In Drainat Com-			7
thr.	Date: 1/10/;201 Hours: 9.5hrs Hours: 9.5hrs Hours: Hours: Hours:	ON BOL ON BOL ON BOL ON BOL ON BOL		11-57	JOB Na JOB Na JOB Na JOB Na JOB Na JOB Na	me: me: me: me: me:	woods bus	ineli
Time & Melafal Project NOTE: Please explain Circumstances of Ethergency Call Time and Metafal Project:	Start /End Time (AM or thr	<u>• PM)</u> 4: 30pm	Break 1	lîmê Usêd) hr	- 72720			
Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material Project	REASON WE ARE ON SITE TO	DDAY:	Sign	ed Lump (Sum Proposal	Emerg	iency Call	
is this an Abnormal Event? Yes	Time & Máterial Projec Project:	NOTE	Plea	ise explai	n Circumstances of Eme		a 2010	al
WORK PERFORMED TODAY:			<u>Angelan</u> angelan					
MATERIALS PURCHASED or DELIVERED TODAY: Vendor Name Description of items Itelet#	a series of the series of the series of the	:			24			8292
MATERIALS PURCHASED or DELIVERED TODAY: Vendor Name Description of Items Itoket # MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Cuantity Reordered? Y n Cost: Cost: <td></td> <td>And a second /td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		And a second						
WATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Guantity Reordered? Isken From	MATERIALS PURCHASED or D	Description of Items					35 	Amount \$\$
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em #1			in an				у у	n n
em #1 cranetruck From: Cost: Cost:	em #1		From: From:					
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NY PROBLEMS WITH COMPANY VEHICLES?	NY VISITORS TO SITE?	Yes			and the second	st:		1
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SIGNATURE: Glenn Baum Date: 1/10/2019	NY PROBLEMS WITH COMPA	YVEHICLES?						
	DDITIONAL NOTES:			হা	GNATURE	ono Baura	Rational State	
				J.			Date:	1/10/2019

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DAILY	112 A					Come	w En Star
Job/Time Rep	iort					<u>Compar</u> 239-543	
ame: <u>Glenn baum</u> ate: 1/11/	1 :2019		ls Proj	ect Complete Tod	ay? Yes_	× No	S
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ours:	JOB JOB	NO:		JOB Name: JOB Name:	^		
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EASON WE ARE ON SIT	E TODAY;	Signed Lu	imp Sum Proposal		1N'	· O-#	
Time & Material Pro			xplain Circumstanc	es of Emergancy	Emergency	and the second second second	
Project:			Contraction of the second s	vi FillarAbeuch (10 Materia)	10
Is this an Abnormal Even	t? Yes	NO	If so call	office: 239-543-10	105 / Toll C	966 750 0200	
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and a second	The Adaptive Art of the second s						
MATERIALS PURCHASED	or DELIVERED TODAY:						
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ATERIALS PURCHASED			<u>Ticket</u> #_			<u>\$\$ Amount \$</u>	<u>S</u>
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					<u>Company F</u> 239-543-22
Name: <u>Glenn baum</u> Date: 1/14/:2019			Is Project Compl	ete Today?	Yes <u> </u>
Hours:	JOB NO:	1 2 2 2	JÕB Na	me.	
Hours:10.5hrs	JOB NO:	711-57	JOB Na	ne:	woods bushnell
Hours:	JOB NO: JOB NO:		JOB Na	ne:	
Hours:	JOB NO		JOB Na JOB Na		
Hours:	JOB NO:		JOB Na	ne:	
Start /End Time (AM or PM)		Break Time Used	Total		
	<u>30pm</u>	<u>O hr</u>		Irs Worked 0.5hrs	uğ :
REASON WE ARE ON SITE TODAY	? ;	Signed Lump Sum	Proposal	Fr	nergency Call
Time & Maladal Delias					
Time & Material Project	NOTE:	Please explain Cir	cumstances of Eme	rgency Call or	Time and Material
				<mark>nin and an </mark>	
المراجع		a a substantia de la compañía de la			
			And the second sec		and the second
Is this an Abnormal Event?	Yes	NO	If so call office: 23	9-543-1005 / T	oll Free 866-753-8292
WORK PERFORMED TODAY:	an film and a state of the stat				
		nstaled piping for new e	lectric outlets	e san en sterio gestanen a se Tana di fanta en angela en a	
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DAILY Job/Time Report			Company Fax: 239-543-2228
Name: <u>Glenn baum</u> Date: <u>1/15/:2019</u> Hours:	JOB NO:	Is Project Complete Today?	Yes No
Hours: 8hrs Hours: Hours: Hours: Hours:	JOB NO: 711-57 JOB NO: JOB NO: JOB NO:	JOB Name; JOB Name; JOB Name; JOB Name; JOB Name;	
Start /End Time (AM or PM) thr. 7:00 AM 3: 00pm	JOB NO: Break Time Used 0 hr	JOB Name: <u>Total Hrs Worked</u> 8hrs	
REASON WE ARE ON SITE TODAY: Time & Material Project	Signed Lump Sum Pr NOTE: Please explain Circu	oposal Err	Time and Material
Is this an Abnormal Event? Ye WORK PERFORMED TODAY:	s NO If the second s	so call office: 239-543-1005 / Tr Wer and made up receps	oll Free 866-753-8292
MATERIALS PURCHASED or DELIVERED Vendor Name Description	<u>iof liems</u> <u>It</u>	iket #	<u>\$\$ Amouni \$\$</u>
EQUIPMENT RENTED TODAY:	From:		y n y n y n
tem #2COMPANY OWNED EQUIPMENT USED TC tem #1Cranetruck tem #2	From:		Cost:
BUBCONTRACTORS and VENDORS ON Si lame:	were a construction of the second sec		Cost:
NY VISITORS TO SITE? Yes	(if so list) No	List:	
/EATHER CONDITIONS: Fair:	Rain: <u>γ</u> ΞS?	Ground Water:	Other: hot and raining
	SIGNATU	RE: Glenn Baum	Date: 1/15/2019
Supervisor's	Signature		Date

DAILY		-7			
Job/Time Repor	t	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	iligi për <mark>can</mark> Lig		<u>Company</u> 239-543
Name: Glenn baum	019-1/10		Is Proje	ect Complete Today?	Yes <u>× No</u>
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Is this an Abnormal Event?	Yes	NO	If so call	office: 239-543-1005 / 1	Toll Free 866-753-8292
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DAILY Job/Time Repor	t				Company Fax:
	•				239-543-2228
Name: <u>Glenn baum</u> Date: <u>1/18/-2</u> Hours:		NO	Is Project Complete T	foday? Yes <u>×</u>	No
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Is this an Abnormal Event? /ORK PERFORMED TODA)	Yes	NO	If so call office: 239-543	-1005 / Tall Free 860	6-753-8292
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DAILY Job/Time Report		\$ 2	e North			,	Company Fax: 239-543-2226
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is this an Abnormal Event?	Yes	NO_		If so call office: 23	9-543-1005 / Toll	Free 868-753-	6292
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<u></u>	Supervisor's Signature	1				Date	

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Name: Glenn br Date: 1/	aum 21/:2019			is Project Complete	Today?	Yes No
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Is this an Abnormal Event? Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292 WORK PERFORMED TODAY:	1 Prolect:	Time & Material Project	NOTE:	Please explain C	ircumstances of Emergency Cal	l or Time and Material
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Supervisor's Signature Date	DDITIO			· · · · · · · · · · · · · · · · · · ·	SNATURE: Glenn Baur	m Date:1/23/2019

	<u>Company Fax</u> 239-543-2226
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Signature:	Glenn Baum	Date: 1/28/2019
Supervisor's Signature		

Name: Joe Boyd Date: 9/26/20	018		Is Project Complete Today?	YesNo
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	DAILY Job/Time Report								<u>Company Fax:</u> 239-543-2226
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Supervisor's Signature

Company Fax:

DAILY Job/Time Report		7 •	Company Fax: 239-543-2228
Name: Joe Boyd Date: 1/14/2019 Hours: 10.5HRS Hours: Hours: Hours: Start /End Time (AM or PM)	JOB NO: JOB NO: JOB NO: JOB NO: JOB NO: JOB NO:	JOB Name: JOB Name: JOB Name: JOB Name: JOB Name: JOB Name:	The Woods WTP
	Break Time	Used <u>Total Hrs Wo</u> 10.5HRS	
REASON WE ARE ON SITE TODAY: Time & Material Project Project:		ump Sum Proposal	Emergency Call
	s NO	If so call office: 239-543-1 Plant Modifications.	005 / Toll Free 866-753-8292
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Supervisor	s Signature		

DAILY Job/Time Report	5		<u>Company Fax:</u> 239-543-2226
Name: Joe Boyd Date: 1/16/2019 Hours: 14HRS	JOB NO:	JOB Name:	/esNo
Hours: Hours: Hours: Hours: Hours:	JOB NO: JOB NO: JOB NO: JOB NO: JOB NO:	JOB Name: JOB Name: JOB Name: JOB Name: JOB Name:	
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REASON WE ARE ON SITE TODAY: Time & Material Project	NOTE: Please explain (m Proposal Emer Circumstances of Emergency Call or Ti	
		If so call office: 239-543-1005 / Toll Plant Modifications.	
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Supervi	ant's Signature	n indianaista ana ana ana ana ana ana ana ana ana a	Data

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DAILY Job/Time Report				Company Fax: 239-543-2226
Name: Joe Boyd Date: 1/17/201 Hours: 13HRS Hours: Hours: Hours: Hours: Hours:	9 JOB NG JOB NG JOB NG JOB NG JOB NG JOB NG):): 		Yes No The Woods
Start /End Time (AM o	8:30PM	Break Time Used	Total Hrs Worked C	15
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Time & Material Project	nt NOTE	E: Please explain (Circumstances of Emergency Call or T	ime and Material
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DAILY Job/Time Report										
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Supervisor's Signature

DAILY Company Fax Job/Time Report 239-543-2226 Name: Joe Boyd Is Project Complete Today? Yes Date: No 1/23/2019 Hours: 9HRS JOB NO: 711-57 JOB Name: The Woods Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Start /End Time (AM or PM) Break Time Used Total Hrs Worked . 8:00AM _5:00PM 9HRS REASON WE ARE ON SITE TODAY: Signed Lump Sum Proposal Emergency Call Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material Project Yes____ NO _____ If so call office: 239-543-1005 / Toll Free 866-753-8292 Worked on wiring and control work for valves and filters. MATERIALS PURCHASED or DELIVERED TODAY: Vendor Name Description of Items Ticket # \$\$ Amount \$\$ MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Taken From **Description of Items** Quantity Reordered? у п у EQUIPMENT RENTED TODAY: Item #1 From: Cost: Item #2 From: Cost: COMPANY OWNED EQUIPMENT USED TODAY: Item #1 Crane Truck From: Cost: Item #2 From: Cost: SUBCONTRACTORS and VENDORS ON SITE TODAY: Name: Purpose: Name: Purpose: ANY VISITORS TO SITE? Yes (if so list) No List: WEATHER CONDITIONS: Rain: Fair: Ground Water: Other: ANY PROBLEMS WITH COMPANY VEHICLES? ADDITIONAL NOTES: SIGNATURE: Date:

Supervisor's Signature

Date: 1/24/2019 Is Project Complete Today? YesNo Hours: 4HRS JOB NO: 711-57 JOB Name: The Woods WTP Hours: JOB NO: JOB NO: JOB Name: JOB Name: JOB Name: Hours: JOB NO: JOB NO: JOB Name: JOB Name: JOB Name: Hours: JOB NO: JOB Name: JOB Name: JOB Name: JOB Name:	Job/Time Re	port			<u>Company Fax:</u> 239-543-2226
12.00PM 3.00PM 10.000 41/R3 REASON WE ARE ON SITE TODAY: Signed Lump Sum Proposal Emergency Call	Date: 1/24 Hours: 4HRS Hours: Hours:	JOB N JOB N JOB N JOB N JOB N JOB N	0; 0; 0; 0;	JOB Name: JOB Name: JOB Name: JOB Name: JOB Name:	The Woods WTP
NOTE: Prease explain Clicumstances of Emergency Call Project:	Start /End Time (A		Break Time Used		
Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292 Electrical panel work. Electrical panel work. MATERIALS PURCHASED or DELIVERED TODAY: Yes Toket # \$\$ Amount \$\$ MATERIALS PURCHASED or DELIVERED TODAY: Yesdor Name Description of items Toket # \$\$ Amount \$\$ MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Bescription of items Quanity Reordered? MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Bescription of items Quanity Reordered? MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Bescription of items Quanity Reordered? MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Bescription of items Quanity Reordered? MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Bescription of items Quanity Reordered? MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Bescription of items Cost: Cost: OUIPMENT RENTED TODAY: From: Cost: Cost: Cost: Cost: BECONTRACTORS and VENDORS ON SITE TODAY: From: Cost: Cost: Cost: Cost:	Time & Material Pr			restance of the second second	and the second sec
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MATERIALS PURCHASED or DELIVERED TODAY:				Electrical panel work.	
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Supervisor's Signature					Date

DAILY Job/Time Report	U.S. Ma		<u>Company Fax</u> 352-236-2118
Name: Corey Duncan		Is Project Complete Today?	Yes No 🔽
Date: 01/10/2019 Hours: 9.50	JOB NO: 711-57		
Hours:	JOB NO:	JOB Name: The wood JOB Name:	Sate in the set of the
Hours:	JOB NO:	JOB Name:	
Hours: Hours:	JOB NO:	JOB Name:	
lours:	JOB NO:	JOB Name:	
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Start /End Time (AM or PM) Fr: 700AM To: 430	Break Time PN	Total Hrs Worked 9.5	
IEASON WE ARE ON SITE TODAY: Time & Material Project	Signed Lump Sum	Proposal Eme Circumstances of Emergency Call or	rgency Call
is this an Abnormal Event? Y	es NG	If YES Please call Melias at 7	
		or Sharon 727-919-154	
VORK PERFORMED TODAY:			a an an an an an an an an an an an an an
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Corey Duncan			
	Signature	01/10/2019	<u>a a sur a sur a sur a sur a</u> sur a sur
reconician	aRugrans		Date

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DAILY Job/Time Report	U.S. Wa Services Corpor	ter	Company Fax: 352-236-2118
Name: Corey Duncan Date: 01/21/2019 Hours: 9.00 Hours: 9.01/21/2019 Hours: 9.00 Hours: 9.00	JOB NO: 711-51 5 JOB NO: JOB NO: JOB NO: JOB NO: JOB NO: Break Time	Is Project Complete Today? JOB Name: JOB Name: JOB Name: JOB Name: JOB Name: JOB Name: <u>JOB Name</u> : <u>JOB Name</u> :	Yes No
Fr: <u>730AM</u> To: <u>430</u> REASON WE ARE ON SITE TODAY: Time & Material Project	Signed Lump Sum Pi	9	gency Call
WORK PERFORMED TODAY:		If YES Please tail Mellsa at 72 or Sharon 727-919-1548	7-919-1534
MATERIALS PURCHASED or DELIVERE Vendor Name Desc MATERIALS USED FROM TRUCK OR O			<u>\$\$ Amount \$\$</u>
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Item #2 COMPANY OWNED EQUIPMENT USED Item #1 Item #2 SUBCONTRACTORS and VENDORS ON	From: From:		Cost:
Name: ANY VISITORS TO SITE? Yes	Purpose: Purpose:	List Who:	
WEATHER CONDITIONS: Fail		Ground Water:	Other:
Corey Duncan	1 Signature	01/21/2019	Date

DALY Job/Time Report U.S. Water Services Corporation	
Name: Corey Duncan Is Project Complete Today? Yes No Date: 01/22/2019 JOB NO: 711-57 JOB No: 711-57 JOB No: 711-57 JOB No: 711-57 Hours: 9.00 JOB NO: 711-57 JOB Name: The Woods JOB Name: JOB N	
Start /End Time (AM or PM) Break Time Total Hrs Worked Fr: <u>730AM</u> To: <u>430PN</u> 9	
REASON WE ARE ON SITE TODAY: Signed Lump Sum Proposal Emergency Call Emergency Call Time & Material Project NOTE: Please explain Circumstances of Emergency Call or Time and Material Project:	
Is this an Abnormal Event? Yes NO II If YES Please call Mellisa at 727-919-1534 WORK PERFORMED TODAY: Pressure wash	1
MATERIALS PURCHASED or DELIVERED TODAY: Vandor Name Description of Item Ticket # \$\$ Amount \$\$ MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: \$\$ Amount \$\$ \$\$ Amount \$\$ \$\$ Amount \$\$	
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WEATHER CONDITIONS: Fair: Rain: Ground Water: Other: Other:	•
ADDITIONAL NOTES;	•
Corey Duncan Technician Signature 01/22/2019	•

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<u>DAILY</u> Job/Time Report	U.S. Wat	er '	<u>Company Fax:</u> 352-236-2118
Name: Corey Duncan Date: 01/23/2019 Hours: 9,00 Hours:	JOB NO: 711,11 JOB NO: JOB NO: JOB NO: JOB NO: JOB NO:	s Project Complete Today? Y. JOB Name: <u>The Woods</u> JOB Name: JOB Name: JOB Name: JOB Name: JOB Name:	ss
<u>Start /End Time (AM or PM)</u> Fr: <u>730AM</u> To: <u>430P</u>		<u>Total Hrs Worked</u> 9	
REASON WE ARE ON SITE TODAY: Time & Material Project	Signed Lump Sum Pro	umstances of Emergency Call or Ti	ency Call
ls this an Abnormal Event? Yes WORK PERFORMED TODAY: Finish pressure washing and start		lf YES Please call Mellsa at 727 or Sharon 727-919-1548	-919-1534
MATERIALS PURCHASED or DELIVERED T Vendor Name Descript			\$5 Amount \$5
	ER COMPANY STOCK TODAY: Ion of Rem	Quantity	
EQUIPMENT RENTED TODAY: Item #1 Item #2 COMPANY OWNED EQUIPMENT USED TO Item #1			Cast: Cost:
ttem #2	E TODAY: Purpose: Purpose:		Cost:
ANY VISITORS TO SITE? Yes WEATHER CONDITIONS: Fair: ANY PROBLEMS WITH COMPANY VEHICLE	(Who) No	List Who:	Other:
ADDITIONAL NOTES:			
Corey Duncan Technician S	ignature	01/23/2019	Date

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	DAILY Job/Time Report	U.S. Wa	iter '	<u>Company Fax:</u> 352-236-2118
	Corey Duncan		Is Project Complete Today?	/esNo
)1/24/2019 9.00			
Hours:	2.00	JOB NO: 711-91 5	JOB Name: The Woods	
Hours:		JOB NO:	JOB Name: JOB Name:	Constant and the state of the s
Hours:		JOB NO:	JOB Name:	
Hours:		JOB NO:	JOB Name:	and the second second second second second second second second second second second second second second second
Hours:		JOB NO:	JOB Name:	
Assessment and a second	(End Time (AM or PM (30AM To: 4	L. <u>Break Time</u> 30PN	<u>Total Hrs Worked</u> 9	
	E ARE ON SITE TODAY:		Proposal Emerg	ime and Material
ls this an A WORK PERF	Abnormal Event? ORMED TODAY:	Yes NO	If YES Please call Melisa at 72 or Sharon 727-919-1548	
MATERIALS I	PURCHASED or DELIVE	an an an an an an an an an an an an an a	21. de la composition de la composition de la composition de la composition de la composition de la compositio	
Vendor N	lame De	scription of Item	Ticket #	\$\$ Amount \$\$
afinities and a second	internet internet			
San Latin many Loss -			and the second second second second second second second second second second second second second second secon	Constant Sold and a strain of the strain of the sold
<u></u>				The marked in the second second second second second second second second second second second second second s
6 - <u>C</u>	- <u>-</u>			And a second second second second second second second second second second second second second second second
MATERIALS L Taken From		OTHER COMPANY STOCK TODAY: scription of item	Quantity	Reordered?
			<u></u>	
<u>a</u>				
FOUIPMENT	RENTED TODAY:			
Item #1	RENTED TODAT:	Fram		
Item #2		From: From:		Cost:
CO1400000			- The Contract of the State of	Cost:
COMPANY OV	WNED EQUIPMENT US			
Item #2		From:		Cost:
SUBCONTRAC Name: Name:	TORS and VENDORS C	DN SITE TODAY:Purpose;		Cost:
		Purpose:		
ANY VISITORS	TO SITE? Ye	s(Who) No	List Wha:	<u></u>
WEATHER CO	•	air Rain:	Ground Water:	Other:
ANY PROBLEM	IS WITH COMPANY VE	HICLES?		and the second second second second second
ADDITIONAL N	OTES:			
Corey D		<u>an an u>	0.4 /0.4 /0.5 -	<u>na na ana aona di Suna di Tangay</u>
Corey D	Duncan	ian Signature	01/24/2019	Date

Standar .

South California

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DAILY Job/Time Repor	t				Company Fax: 239-543-222	
Name: <u>Juan Garzalez</u> Date: <u>1/14/20</u> Hours:	JOB NO:	741-57	Is Project Complete JOB Name:			** <i>₩.3</i> : _{3,819}
Hours: 2.5 Hours: 2.5 Hours: Hours: Hours:	JÓB NO: JOB NO: JOB NO: JOB NO: JOB NO:		JOB Name: JOB Name: JOB Name: JOB Name: JOB Name:			
Start /End Time (AM Fr: 3:00 PM To:	<u>5:30</u> pm	Break Time Used 0	<u>Total Hrs</u> 2.5	Worked		
REASON WE ARE ON SITE T Time & Material Project Project: Is this an Abnormal Event? WORK PERFORMED TODAY	ctNOTE:	NO <u>x</u>	Circumstances of Emerge	43-1005 / Toll Free 8-753-		2 5 5 5 5 5 5 5
MATERIALS PURCHASED or Vendor Name	DELIVERED TODAY: Description of Items		Ticket #		<u>\$ Amount \$\$</u>	e 3 5 5
MÁTERIALS USED FROM TRU Taken From	JCK OR OTHER COMPAN Description of Items	Y STOCK TODAY		Quantity F	Reordered?	
EQUIPMENT RENTED TODAY liem #1	,	From: From:		y y y Cost	n 	1 1 2
COMPANY OWNED EQUIPME Item #1 Item #2		From:		Cost		
SUBCONTRACTORS and VEN Name:		Purpose: Purpose:		Cost		
ANY VISITORS TO SITE?	Yes (i	so list) No	<u>x</u> List:			
WEATHER CONDITIONS: ANY PROBLEMS WITH COMPA	Fair: x	Rain:	Ground Water:	Other		
ADDITIONAL NOTES:		SIGN	NO IATURE: Juan Go	nzalez Date:	1/14/19	
<u></u>	Supervisor's Signature	alaraha di anto ang ang ang ang ang ang ang ang ang ang		Date	W.144 13	

DAILY			Company Fax:	
Job/Time Report			239-543-222	L.
Name: Joshua Mercado Date: 1/14/2019		Is Project Complete Today?	Yes <u>x</u> No	1
Hours: 2	JOB NO:	JOB Name:	the woods	
Hours: Hours: Hours: Hours:	JOB NO: JOB NO: JOB NO: JOB NO:	JOB Name: JOB Name: JOB Name:		
Hours:	JOB NO:	JOB Name:		
<u>Start /End Time (AM or PM)</u> Fr: <u>3:00 PM</u> To: <u>5:00</u> pm	Break Time Used 0	Total Hrs Worked 2.0		
			é	
REASON WE ARE ON SITE TODAY:	Signed Lump Sun	n ProposalEm	argancy Call	
Time & Material Project	NOTE: Please explain C	ircumstances of Emergency Call or		
	NO x	If so call office: 239-543-1005 / T	oll Free 8-753-8292	
WORK PERFORMED TODAY:	the wood tagged subdivision for work going	is - notices from water plant work		
MATERIALS PURCHASED or DELIVERE Vendor Name Description	and the second second second second second second second second second second second second second second second	Ticket#	<u>\$\$ Amount \$5</u>	
	THER COMPANY STOCK TODAY	Quantity	Reordered?	
			y n	
an and a second s			y <u>n</u> y <u>n</u>	
EQUIPMENT RENTED TODAY: Item #1	E		- The straight of the	
Item #2	From: From:		Cost: Cost:	3
COMPANY OWNED EQUIPMENT USED	From:	· · · · · · · · · · · · ·	0	
ltem #2	From:		Cost: Cost:	
SUBCONTRACTORS and VENDORS ON Name:	Purpose:			
	Purpose:			
ANY VISITORS TO SITE? Yes	(if so list) No	List:		
	Rain:	Ground Water:	Other:	
ANY PROBLEMS WITH COMPANY VEHIC	CLES?	ON	· · · · · · · · · · · · · · · · · · ·	
ADDITIONAL NOTES:		14 7 1100		
<u>Ny Tanàna mandritry dia kaominina dia kaomin Internet</u>	SIGN	ATURE: Joshua Mercado	Date: 1/14/19	
Superviso	or's Signature		Date	

- 21

				239-543-2226
tame joshuamercado			Is Project Complete Today?	gulfstreem harbor
ate: 1/15/201	and the second second second second second second second second second second second second second second second			No
ours:8hrs	JOB	NO: 711-57		and the second second second second
vurs;		NO:	JOB Name:	ine wood
iura:	JOB	NO:	JOB Name:	
urs:		NO:	JOB Name:	
urs:	The state of the s	NO	JOB Name:	
7:00am	3:00pm	Break Time Us		
ASON WE ARE ON SITE TO	DDAY:		an an an an an an an an an an an an an a	
Time P Material Dealers			s a test and only a test	
Time & Material Projec oject:		DTE: starting fo	Emergency Call or Time and Mate r new lines water in all plants	
this an Abnormal Event?		- Ta	If so call office: 239-543-100	5 / Toll Free 866-753-8292
ORK PERFORMED TODAY: Id fulled all bypass pumps				
iu iulieu ali uypass pumps	and the second second second second second second second second second second second second second second second	 Contraction of the second s Second second sec		
and the second second second second second second second second second second second second second second second	And a second second second second second second second second second second second second second second second			
TERIALS PURCHASED or D Vendor Name	ELIVERED TODAY		<u>Ticket #</u>	\$\$ Amount \$\$
		and the second second second second second second second second second second second second second second second	and a second second second second second second second second second second second second second second second	
	and the second second second second second second second second second second second second second second second	and the second second second second second second second second second second second second second second secon	and the second second second second second second second second second second second second second second second	
a na ana ana ana ana ana ana ana ana an				
TERIALS USED FROM TRU	CK OR OTHER CO	MPANY STOCK TODAY		
en From	Description of Items	MEANT STOCK TODAY:		
		-		Reordered?
<u></u>				
IPMENT RENTED TODAY:				
#1	and the second second second second second second second second second second second second second second second	From:		
det til det som en statisk for som en statisk som en statisk som en statisk som en statisk som en statisk som e		Fram:		
PANY OWNED EQUIPMEN	TUSED TODAY:			
#1 Crane #2	Truck	From:		
π£		From;		
CONTRACTORS and VEND	ORS ON SITE TOD	DAY:		
e;		Purpose:		
e:		Purposa:		
VISITORS TO SITE?	Yes	(if so list) No	List;	
THER CONDITIONS:	Fair:	Rain:	Ground Water:	Other:
PROBLEMS WITH COMPAN	YY VEHICLES?			and the second second second second second second second second second second second second second second second
TIONAL NOTES:				and a second second second second second second second second second second second second second second second Second second
			SIGNATURE: oshua mercado	1/15/2019
	Supervisor's Sic	nature	A set of the set of	
n an feir an feir an the state of the state of the state of the state of the state of the state of the state of	Supervisor's Sig	nature	na na serie de la companya de la companya de la companya de la companya de la companya de la companya de la com Recorde de la companya de la companya de la companya de la companya de la companya de la companya de la company Recorde de la companya de la companya de la companya de la companya de la companya de la companya de la companya	Date

name Daté; Hours: Hours; Hours; Hours; Hours;	DAIL Y Job/Time Report	19 J	0B NO: 711-57 0B NO: 00 0B NO: 00 0B NO: 00 0B NO: 00 Break Time Use	JOB Name:	the wood
	<u>. 7:00am</u>	9:00pm		<u>14hrs</u> ,	
	WE ARE ON SITE T Time & Material Project Ing and Installed new		1100 mm		terialit a washers inside the water tank and flusti tank
WORKF	an Abnormal Event? 'ERFORMED TODAY ad all bypass pumps	Yes	NO	lf so call office: 239-543-10	05 / Toll Free 866-753-8292
MATERIA Vendo	LS PURCHASED or [DELIVERED TOD	AY: ans	. Texes #	<u>\$\$ Amount \$\$</u>
	III	CK OR OTHER (Description of Its			Resordered?
item #2					
COMPANY Item #1 Item #2	OWNED EQUIPMEN	IT USED TODAY Truck	: From: From:		na se se se se se se se se se se se se se
SUBCONT Name: Name:	RACTORS and VEND	ORS ON SITE T	An All An Annual A		
NY VISIT	ORS TO SITE?	Yes	(if so list) No	- Contraction and Contraction (Contraction) - Contraction	
NYPROB	CONDITIONS: LEMS WITH COMPAI	Fair:	••••••••••••••••••••••••••••••••••••••	Ground Water:	Other;
		anna an Aireann an Aireanna An Aireann an Aireanna An Aireann Aireanna		SIGNATURE: oshua mercado	1/16/2019
		Supervisor's	Signature		
					Cate

Name	Tony Perez	 	
Department	IMR6		



Pay week Start: September 22, 2018

		Distribution of Hours By Day							
	Customer, Work Performed, Project Name, or Location	Job # or Name	Saturday	Sunday	Mon	Tue	Wed	Thur	Friday
		Dates	9/22/2018	9/23/2018	9/24/2018	9/25/2018	9/26/2018	9/27/2018	9/28/2018
	R6 Admin	1006	nggang sarang na sua. Kalimatan	and a series of the second second second second second second second second second second second second second	3			2	
	FGUA Lake Cnty O&M	400-6	A STATE OF A STATE OF A STATE OF A STATE OF A STATE OF A STATE OF A STATE OF A STATE OF A STATE OF A STATE OF A		2	2	2	2	2
	FGUA Unified O&M	300-6			1	1	1	- 1	ī
	Jumper Greek	707-01	An an an an an an an an an an an an an an	and the second sec	i a ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e ser e	an an an an an an an an an an an an an a			
	The Woods	711-57	and the second se				2	ulternetic in a second s	<u> </u>
	Ocean Gate	3360-1	frankrigen in Ser an star in star an an an an an an an an an an an an an						
	Atlantic Oaks	3360-2	and the second second second second second second second second second second second second second second second		· · · · · · · · · · · · · · · · · · ·				
	Marsh Creek	3360-3	And the second second second second second second second second second second second second second second second		an and a second			in the second second states and the second second second second second second second second second second second	
	Quail Hollow	3361-1							
	Spyglass	3361-2	Last work of a start of the start of the				l		
	Summerhouse	3361-3		1	ی این میرد محمد و بیرو محمد این	An an tal. a said of			
	Villages 1& 4	2917-1	and a second second second second second second second second second second second second second second second						
	Villages CL2 VCSA	2918-1	n an	and the second second second second second second second second second second second second second second second			1	lan ann an Anna an Anna an Anna an Anna an Anna an Anna an Anna an Anna an Anna an Anna an Anna an Anna an Anna	
····	Villages CL2 LSSA	2918-2		an an an an an an an an an an an an an a	unavera S	n an	1		
A CONTRACTOR OF A CONTRACTOR OF	Villages CL2 VWCA	2918-3	an an an an an an an an an an an an an a	an an an an an an an an an an an an an a			1	1: 	fillen die die seine
	City Of Leesburg	√ 3421-1				4			
سيزرج ويعبأ سالكات جانبا	Micanopy WTP	2837-1		na anti-anti-anti-anti-anti-anti-anti-anti-	and the second second				
	Villages NSU Headworks	2920-1		in an					. Tel min si si na min, cin at. 1
	Villages Grit	J 2919-1		ERENN	1		i i i i i i i i i i i i i i i i i i i	1	
	Orange Park PM	√3551-0				i san in	an and a state of the state of the state of the state of the state of the state of the state of the state of the	1	
	Orange Park (Winfred)	3551-1							
	Orange Park (Montclair)	3551-2	and the second second	a de la compañía de l Compañía de la compañía					
	Gulf Stream	1397-64				1	and a second second second second second second second second second second second second second second second		
	Fairways.CC	2555-110		and a series of the series of			1. S. M. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.		1
	Fairways CC	2555-112		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			1		1
	Fairways CC	2555-114		- dalarikan sarata		i i i i i i i i i i i i i i i i i i i			3
	Orange City			A State and State of Land Street State	State of the second second second second second second second second second second second second second second			i l	
	St. Johns Task Order	3482-1		a satisfication of the				-	
	Pine Harbor WTP	3208-20		C. C. Martin, J. M. S. Martin, J. S. Martin, and S. Martin, J. S. Martin, and	2				
	Total		0	0	8	8	8	8	8

Weekly Total 40

*Please indicate all PTO & attach a co Employee Signature the signed PTO with your timesheet.

7049 Poros

Manager Signature



U.S. Water Services Corporation

Pay week Start: September 29, 2018

MR6

Tony Perez

Name

Department

			Distribution of Hours By Day						
	Customer, Work Performed, Project Name, or Location			Sunday	Mon	Tue	Wed	Thur	Friday
		Dates	1.9/29/2018:4	9/30/2018	10/1/2018	10/2/2018	10/3/2018	-10/4/2018	10/5/2018
	R6 Admin	1006			A.		- AI		2
di bardi an d	FGUA Lake Cnty O&M	400-6		and the second second second second second second second second second second second second second second second	1	AP			
	FGUA Unified O&M	300-6	2559 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			N	1	Ares	
4	Jumper Creek	707-01						And Contract Contract	
	The Woods	ATTIST	and the second se	1999 1999 1999 1999 1999 1999 1999 199	ANDER				a and the second second second second second second second second second second second second second second se
	Ocean Gate	3360-1	A second s			$\frac{H_{1}}{M} = \frac{1}{2} \left[\frac{1}{2} \left[\frac{1}{2} - \frac{1}{2} \right] \right] \right]$		den and and a second second	
	Atlantic Oaks	3360-2	and the second second second second second second second second second second second second second second second	Contraction of the second second second	1	in the second second	<u>and the street in the street of the street </u>	ann an	Same and a second second
	Marsh Creek	3360-3	House the pleasant and the second	a series and a series of the s		14 14		<u> </u>	
	Quall Hollow	3361-1		1 States and the second		The state of the s		anna a Caine a suaran a -	(c) the providence of the p
	Spyglass	3361-2			Chrometer Stewer				
	Summerhouse	3361-3				andra andra andra andra andra andra andra andra andra andra andra andra andra andra andra andra andra andra an Andra andra and	in a state of the	en e en en anne g	
	Villages CL2 VCSA	2918-1	Constant and some set		المتحديد من منت اعتماد و دارد. ال		and an and a set	and the second second second second second second second second second second second second second second second	
	Villages CL2 LSSA	2918-2							
1	Villages CL2 VWCA	2918-3		konstant in en sin sen sin sin sin sin sin sin sin sin sin si					and and the second second second
	City Of Leesburg	3421-1							
	Micanopy WTP	2837-1			an an an an an an an an an an an an an a				
	Villages NSU Headworks	2920-1				den en en en el la companya d a	<u></u>	in the second second	
	Villages Grit	2919-1	and the second data and the se						
	Orange Park PM	3551-0	and the second second second second second second second second second second second second second second second		in a start and the second second			una arregenzi a speciesco de la	
	Orange Park (Winfred)	3551-1	adalah ing bitter strong and s NGS	and the second second second second second second second second second second second second second second second		The second design of the second second			- A
	Orange Park (Montclair)	3551-2			and the second second second second second second second second second second second second second second second	na ana ang taong r>Na ang taong tao		Second Second Second	- Age
	Gulf Stream	1397-64							and a second second second second second second second second second second second second second second second
i	Fairways CC	2555-110	a an an an an an an an an an an an an an	and the second states of the second second second second second second second second second second second secon					
	Fairways CC	2555-112	8.5.00	a secondaria da la cara da cara a cara a cara a cara da					
	Fairways CC	2555-114	21	President rates in some	Contraction of the second second second second second second second second second second second second second s		1	11	
	Orange City	3235-27	Server and a server and the	Allower Harley allowing	de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la Esta de la companya de				9.
	St. Johns Task Order	3482-1	NIN CONTRACTOR	and the second second second second second second second second second second second second second second second	n san in a san ing sa ili			;	
	Pine Harbor WTP				· · · · · · · · · · · · · · · · · · ·	And the second second second second second second second second second second second second second second second	1		
		3208-20			an in the second second second second second second second second second second second second second second se			·	
	Total	ta never the firmula						<u>*</u>	
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र्ग	*Please indicate all PTO & attach a co]Er	mplovee Signature	. .		The Dee		C	K Weekly Total 🗼	40:
	the signed PTO with your timesheet.				and the second second second second second second second second second second second second second second second	945-943		1	

Name	Tony Perez	-
Department	DIDE	
Peparenent	MR6	



Pay week Start: January 12, 2019

		T.	Distribution of Hours By Day						
	Customer, Work Performed, Project Name, or Location	Job # or Name	Saturday	Sunday	Mon	Tue	Wed	Thur	Friday
		Dates	1/12/2019	101 /12 /3010m	alan In a line a -		l		1
	R6 Admin	1006	and the second second	1.	***1/14/2019)	1/15/2019	1/16/2019	1/17/2019	SH1/18/201
Construction of the	FGUA Lake Cnty O&M	400-6		And the second second second					
	FGUA Unified O&M	300-6	Protection of the second second		•	Ø -	and the second second		
and the second	Jumper Creek	707-81				- ta	all and constrained to the constraint of the	1	
	The Woods	Cardon There	And the local structure of the second structure of the		· · · · · · · · · · · · · · · · · · ·	in an and the second second	ning and the second second second second second second second second second second second second second second		
	Ocean Gate	3360-1						Contraction of the second	Concernation
تشتير فنرف فلتستع	Atlantic Oaks	3360-2	Contraction of the second second second second second second second second second second second second second s				in the second second		C. Stationers
	Marsh Creek	3360-3					يو منه که کې ورو د د د د د د		
	Quail Hollow	3361-1							
an and a fair and a	Spyglass	3361-2		TAC: THE PROPERTY		i i			
	Summerhouse	3361-3			and a second second second second second second second second second second second second second second second		internet internet		
	Villages CL2 VCSA	2918-1	And the second se			1			2. 2
	VIIIages CL2 LSSA	2918-2		and Manuar		and the second second	i in the second second second second second second second second second second second second second second seco	in the second second second second second second second second second second second second second second second	
	Villages CL2 VWCA	2918-3		and a constant of the					1
·		<u></u>		CALCULATION OF THE	States and the second second second second second second second second second second second second second second			1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 19	and the second sec
and the second second	an an anna 11 anna an an an an Air an Air an Air an Air an Air an Air an Air an Air an Air an Air an Air an Air		The second second second second second second second second second second second second second second second s	- Seconder					1
	Villages NSU Headworks	2920-1	Contraction of the	- A Carton	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -				and the second second
	Orange Park PM	3551-0							
	Orange Park (Winfred)	100						1 1 1	
	Orange Park (Montcialr)						<u>ि ते. अन्य अवस्थित</u> हो हुएछ हो। जन्म किन्द्र के जिल्ला दे हुएछ हो।		
		3551-2	Star Shirts a	STREET, STREET	and an an an an an an an an an an an an an	1 1	- Contractor of the second second second second second second second second second second second second second		
. T		✓ 3483-1 ✓ 3483-2	Configuration of the	Lord Contents	A	Carlot Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos Carlos	Second Street St		
	- Wind Task Order		CANADIA KAT SHOP IN		24	te se			
					4	and the second second second second second second second second second second second second second second secon	and a second second second second second second second second second second second second second second second	1	
			descriptions for	STATES AND AND A					
	· · · · · · · · · · · · · · · · · · ·	K		Saladian and		Contraction of the second second second second second second second second second second second second second s	and the second se		
	Total		0	D	8.#	8.**	8	8	al and

Weekly Total

*Please indicate all PTO & attach a cop Employee Signature the signed PTO with your timesheet.

Tony Perez

Manager Signature

<u>ROUNDING "MINUTES" to quarter hours:</u> 1 to 7 minutes = 0 minutes (0)

8 to 22 minutes = 15 minutes (.25) 23 to 37 minutes = 30 minutes (.50) 38 to 52 minutes = 45 minutes (.75)

53 to 60 minutes = 60 minutes (1)

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Name	Tony Perez	
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Department	MR6	

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Pay week Start: January 19, 2019

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	Customer, Work Performed, Project Name, or Location	Job # or Name	Saturday	Sunday	Mon	Tue	Wed	Thur	Friday		
		Dates	1/19/2019	- 1/20/2019 ->	1/21/2019	1/22/2010	: 1/23/2019				
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	Marsh Creek	3360-3						·			
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Weekly Total 🙀 - 40

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*Please indicate all PTO & attach a con Employee Signature the signed PTO with your timesheet. Manager Signature

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Tony Perez

ROUNDING "MINUTES" to guarter hours:

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38 to 52 minutes = 45 minutes (.75)

53 to 60 minutes = 60 minutes (1)

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Bit an Alignma Event? Ver Mo	<u>DAILY</u> Job/Time Report			Company Fax: 239-543-222	
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JOB NO:::::::::::::::::::::::::::::::::::	lours:	JOB NO:	JOB Name:		
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VISITORS TO SITE?	Yes (If so list) No	<u>×</u>	List:		
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PROBLEMS WITH COMP		Rain:	Grou	nd Water:	Other:	
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		SIGN	ATURE:	Jacob Thompson	Date:	1/15/19
				_		
	Supervisor's Signature				Date	

Company Fax:

Job/Time Report	t		1.	Company Fax: 239-543-2226
Name: James Wakley Date: 1/9/20 Hours: 9.5hr Hours: Hours: Hours: Hours: Hours: Start /End Time (AM mon 7:00am	19 JOB NO: JOB NO: JOB NO: JOB NO: JOB NO: JOB NO:		Is Project Complete Today? JOB Name: JOB Name: JOB Name: JOB Name: JOB Name: JOB Name: <u>JOB Name:</u> JOB Name: JOB Name: <u>Total Hrs Worked</u> 9.5hr	
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Time & Material Proj n			get ready for new piping	
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oked	Yes	NO	If so call office: 239-543-1005 / Tol	Free 866-753-8292
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WEATHER CONDITIONS: ANY PROBLEMS WITH COM	Fair:	Rain: Y	Ground Water:	Other: Hot
ADDITIONAL NOTES:		SIG	IATURE: james wakley	
			Janues Maniak	Date: 1/9/2019
	Supervisor's Signature			Date

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DAILY Company Fax: Job/Time Report 239-543-2226 Name: James Wakley Is Project Complete Today? Yes No. 1/10/2019 Date: 9.5hr JOB NO: Hours: 711-57 JOB Name: the woods Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: JOB Name: Hours: JOB NO: Hours: JOB NO: JOB Name: Start /End Time (AM or PM) Break Time Used **Total Hrs Worked** 4:30pm 7:00am mon 9.5hr REASON WE ARE ON SITE TODAY: Signed Lump Sum Proposal Emergency Call Time & Material Project NOTE: poured all the cement slabs п 0 Yes NO If so call office: 239-543-1005 / Toll Free 866-753-8292 oked n d Vendor Name Description of Items Ticket # \$\$ Amount \$\$ 0 Or MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Description of Items Taken From Quantity Reordered? n n EQUIPMENT RENTED TODAY: Item #1 From: Cost: Item #2 From: Cost: COMPANY OWNED EQUIPMENT USED TODAY: Crane Truck From: Item #1 Cost: Item #2 From: Cost: SUBCONTRACTORS and VENDORS ON SITE TODAY: Name: Purpose: Name: Purpose: ANY VISITORS TO SITE? Yes (if so list) No List: Rain: Ground Water: WEATHER CONDITIONS: Fair: Y Other: Hot ANY PROBLEMS WITH COMPANY VEHICLES? ADDITIONAL NOTES: SIGNATURE: james wakley Date: 1/10/2019

Supervisor's Signature

DAILY Job/Time Report		2,		à	Company Fax
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oked	Yes	NO	If so call office	e: 239-543-1005 / Tol	l Free 866-753-8292
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d <u>Vendor Name</u>	Description of Items		<u>Ticket#</u>		<u>\$\$ Amount \$\$</u>
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ANY VISITORS TO SITE?	Yes (i	f so list) No		List:	
VEATHER CONDITIONS: NY PROBLEMS WITH COMPAI DDITIONAL NOTES:	Fair:	Rain: Y	Ground		Other: <u>Hot</u>
		SIG		james wakley	Date: 1/11/2019
	Supervisor's Signature				Date

	2.0.0 ¹					Company Fax
Job/Time Rep	JOL					
						239-543-2226
lame: James Waki			.	Is Project Complete Today	? Yes	
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<u>DAILY</u> Job/Time Repo	ort					<u>_</u>	Ompany Fax
Name: James Wakle Date: 1/15/2				ls Project	Complete Today?	YesNo	39-543-2220
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			SIG	NATURE:	james wakley	Date:	1/15/2019
<u></u>	Supervisor's Sig	gnature					
		-				Date	

DAILY
Job/Time Report

Name: James Wak	lev						
Date: 1/16	5/2019			Is Project Comple	e Today?	YesN	· &
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mon <u>7:00am</u>	9:00pm	<u>Break T</u>	<u>ime Used</u>		<u>s Worked</u> 4hr		
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Time & Material Pr ns	roject N shut down plant,did repij	OTE: pe,cleaned inside	e of ground sto	rage tank,put plant b	ack on line,bac	k flushed syste	m,
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oked	Yes	NO 	<u></u>	If so call office: 239-5	43-1005 / Toll	Free 866-753-8	3292
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Date

Company Fax:

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DAILY Job/Time Report

Job/Time Rep	bort			Company Fax: 239-543-2226
Name: James Waki Date: 1/17/ Hours: 11.5hr	2019		Is Project Complete Today?	Yes No
Hours:	JOB N JOB N		JOB Name:	the woods
Hours: Hours:	JOB N	10:	JOB Name: JOB Name:	
Hours:	JOBN		JOB Name:	
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Start /End Time (A mon <u>7:30am</u>	<u>M or PM)</u> 7:00pm	Break Time Used	Total Hrs Worked 11.5hr	920
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Time & Material Pro			uto valves, and pressure switches	
and the second sec		and the second se		
°Q oked	Yes	NO	If so call office; 239-543-1005 / T	all Free 866-753-8292
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d <u>Vendor Name</u>	Description of Items		Ticket #	<u>\$\$ Amount \$\$</u>
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Name:		Purpose:	an an an an an an an an an an an an an a	
NY VISITORS TO SITE?	Yes	(if so list) No	List:	
VEATHER CONDITIONS:	Fair:	Rain: Y	Ground Water;	
NY PROBLEMS WITH COMP	ANY VEHICLES?			Other: Hot
DDITIONAL NOTES:				
		SIGN	ATURE: James wakley	
			panda wakicy	Date: 1/17/2019
an an an an an an an an an an an an an a	Supervisor's Signature		Hard a second second second second second second second second second second second second second second second	Data

DAILY Job/Time Report

239-543-2226 Name: **James Wakley** Is Project Complete Today? Yes Date: 1/18/2019 No Hours: 10hr JOB NO: 711-57 JOB Name: Hours: the woods JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Hours: JOB NO: JOB Name: Start /End Time (AM or PM) Break Time Used **Total Hrs Worked** mon 7:30am 5:00pm 10hr REASON WE ARE ON SITE TODAY: Signed Lump Sum Proposal Emergency Call Time & Material Project NOTE: repaired 4 inch water main, pulled more wire, installed new pressure switches п 0 Yes If so call office: 239-543-1005 / Toll Free 866-753-8292 NO oked n n đ Vendor Name Description of Items Ticket # \$\$ Amount \$\$ 0 or MATERIALS USED FROM TRUCK OR OTHER COMPANY STOCK TODAY: Taken From Description of Items Quantity Reordered? n n EQUIPMENT RENTED TODAY: Item #1 From: Item #2 Cost: From: Cost: COMPANY OWNED EQUIPMENT USED TODAY: Crane Truck item #1 From: Cost: Item #2 From: Cost: SUBCONTRACTORS and VENDORS ON SITE TODAY: Name: Purpose: Name: Purpose: ANY VISITORS TO SITE? Yes (if so list) No List: WEATHER CONDITIONS: Fair: Rain: Y ... Ground Water: Other: Hot ANY PROBLEMS WITH COMPANY VEHICLES? ADDITIONAL NOTES: SIGNATURE: james wakley Date: 1/18/2019 Supervisor's Signature Date

Company Fax:

DAILY Job/Time Repor	U.S. Water Services Consuration	<u>Company Fax:</u> 352-236-2118
Name: Robert Young	Is Project Complete Today?	Yes
Date: <u>11/26/2018</u> Hours: 9.00		
Hours:	JOB NO: 711-57 JOB Name: The Wor JOB NO: JOB Name:	ods
Hours:	JOB NO: JOB Name:	
Hours	JOB NO: JOB Name:	
Hours:	JOB NO: JOB Name:	
Start /End Time (AM o	r PM) Break Time Total Hrs Worked	
Fr: <u>7:00am</u> To:	<u>4:00pn</u> 9.00	2
REASON WE ARE ON SITE TOI Time & Material Project	En	mergency Call
Is this an Abnormal Event? WORK PERFORMED TODAY: Well modifications	Yes NG If YES Please call Mellsa at or Sharon 727-919-15	1 727-919-1534 548
MATERIALS PURCHASED or DE	LIVERED TODAY:	
Vendor Name	Description of Item Ticket #	St Amount SS
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		<u>\$\$ Amount \$\$</u>
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	2AILY ime Report	U.S. V	later		<u>Company Fax</u> 352-236-2118
Name: Robert		en en en en en en en en en en en en en e	is Project Complete	Today? Yes	
Date: <u>11/27/2</u> Hours: 9.00	018				
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Fr: <u>7:00am</u>	me (AM or PM) To: <u>2:00pn</u>	<u>Break Tim</u>	e <u>Total Hirs</u> 7.00	Worked	
REASON WE ARE O	ΪŤ		Sum Proposal	Emergency Ca	Same and the second of
Project:		NUTE: Please Ex	plain Circumstances of Emerg	ency Call or Time and	Material
ls this an Abnorm	al Event? Yes	NO/	If VEC Masses		nimani (n. 1994), g
			or Sharon 7	Melisa at 727-919-15 27-919-1548	34
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NY PROBLEMS WITH	COMPANY VEHICLES	?			
DDITIONAL NOTES:					
Robert Youn	a				
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	Technician Sig	aure		Dat	2

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DAILY Job/Time Report	U.S. Wa	ier'	Company Fax; 352-236-2118
Name: <u>Robert Young</u> Date: 11/29/2018		Is Project Complete Today? Y	
Hours: 8.00	JOB NO: 711-57		
Hours:	JOB NO:	JOB Name: The Woods JOB Name:	
Hours:	JOB NO:	JOB Name:	
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nous	JOB NO:	JOB Name:	
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f demonstration of the state of	Yes NO	If YES Please call Mellsa at 727 or Sharon 727-919-1548	-919-1534
WORK PERFORMED TODAY:			
Well modifications	(
MATERIALS PURCHASED or DELIVER Vendor Name Des	ED TODAY: cription of item	Ticket#	\$\$ Amouni \$\$
arrando antes esta esta			
MATERIALS USED FROM TRUCK OR C	THER COMPANY STOCK TODAY:		30
	ription of Item.	Quantity	Reordered?
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Robert Young			an an an an an an an an an an an an an a
-	n Signature	11/29/2018	Date

DAILY Job/Time Report	U.S. Wa Services Corpor		Company Fax: 352-236-2118
Name: <u>Robert Young</u> Date: <u>01/09/2019</u> Hours: <u>10.00</u>	JOB NO: 711-57	Is Project Complete Today? JOB Name: The Woods	
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ls this an Abriormal Event? Yes			۲ ۱
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Robert Young		01/09/2019	
Technician Si	nature		Date

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DAILY Job/Time Report	S. Water vices Corporation	Company Fex: 352-236-2118
Name: Robert Young Date: 01/10/2019 Hours: 10.00 JOB NO: Hours: JOB NO:	Is Project Complete Today? 711-57 JOB Name: The Wood JOB Name:	Yes No X
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ANY PROBLEMS WITH COMPANY VEHICLES?		
Robert Young Technician Signature	01/10/2019	Date

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DAILY Job/Time Report	U.S. Wa Services Corpo			2000 Fax: 2-236-2118
Name: <u>Robert Young</u> Date: 01/11/2019	N	is Project Complete Today?	Yes No	2
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Robert Young		01/11/2019		ана алиманан алиман br>алиман алиман
Technician Sign	ature		Date	· · · · · · · · · · · · · · · · · · ·

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DAILY Job/Time Report	U.S. Wa		Company F 352-236-21	
Name: Robert Young		Is Project Complete Today?	Yes No	14
Date: 01/14/2019 Hours: 11.00	JOB NO: 711-57	JOB Name: The Woo	ods	
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DAILY	II C Ma	in n'		
Job/Time Rep	ort U.S. Wal		Company Fax: 352-236-2118	and the second sec
	Services Corpor	4		
Name: <u>Robert Young</u> Date: <u>01/16/2019</u>		Is Project Complete Today?	Yes	A Contraction of the second se
Hours: <u>15.00</u> Hours:	JOB NO: 711-57 JOB NO:	JOB Name: The Wood JOB Name:	<u>S</u>	
Hours:	JOB NO:	JOB Name:		
Hours: Hours:	JOB NO:	JOB Name: JOB Name:		
Hours:	JOB NO:	JOB Name:		
<u>Start /End Time (AM</u> Fr: <u>7:00am</u> To		<u>Total Hrs Worked</u> 15.00		
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Time & Material Pro Project:	NOTE: Please explain Ch	cumstances of Emergency Call or	Time and Material	
	and a second and a second and a second and a second and a second and a second and a second and a second and a s			
is this an Abnormal Event	Yes NO	If YES Please call Mellsa at 7	27-919-1534	
WORK PERFORMED TODAY		01 Sharon 727-919-1545	Sector of the sector sector and the sector sec	
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ltem #2	From;		Cost:	
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Item #2	From:From:		Cost:	
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Name:	Purpose:	÷	an an an an an an an an an an an an an a	
	Purpose			
ANY VISITORS TO SITE?	Yes(Who) No	List Whö:		
WEATHER CONDITIONS:	Fakr:	Ground Water:	Other:	
ANY PROBLEMS WITH COMP	ANY VEHICLES?			
ADDITIONAL NOTES:				
Pohert Voura				
Robert Young	Technician Signature	01/16/2019	nin alimatika alimatika alimatika alimatika alimatika alimatika alimatika alimatika alimatika alimatika alimat	
			Date	

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Job/Time Report	U.S. Maj		<u>Company Fax</u> 352-236-2118
Name: <u>Robert Young</u> Date: <u>01/18/2019</u> Hours: <u>14.00</u> Hours:	JOB NO: <u>711-57</u> JOB NO: 0	Is Project Complete Today? Yes JOB Name: <u>The Woods</u> JOB Name:	No
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Hours:	JOB NO:	JOB Name:	
	JOB NO:	JOB Name;	
<u>Start /End Time (AM or P</u> Fr: <u>5:00am</u> To:	<u>PM) Break Time</u> 7:00pm	Total Hrs Worked 14.00	
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DAILY, Job/Time Report				
Name: Robert Young Date: 01/23/2019 Hours: 10.00 JOB NO: 711-57 Hours: JOB NO: Hours: JOB NO:	Is Project Complete Today? Yes No No JOB Name: The Woods JOB Name: JOB NAME NA NA NA NA NA NA NA NA NA NA NA NA NA			
Start /End Time (AM or PM) Break Time Fr: 7:30pm To: 5:30pm REASON WE ARE ON SITE TODAY: Signed Lump Sum P Time & Material Project NOTE: Please explain C	<u>Total Hrs Worked</u> <u>10.00</u> ³ roposal Emergency Call Circumstances of Emergency Call or Time and Material			
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SUBCONTRACTORS and VENDORS ON SITE TODAY: Cost: Name: Purpose: Name: Purpose: ANY VISITORS TO SITE? Yes (Who) No				
WEATHER CONDITIONS: Fair: Rain: ANY PROBLEMS WITH COMPANY VEHICLES?	Ground Water: Other:			
Robert Young Technician Signature	<u>01/23/2019</u> Date			

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DAILY Job/Time Report	U.S. W	NAME AND A STATE OF A	Company Fax: 352-236-2118
	Services Co	moration	
Name: Robert Young Date: 01/24/2019		Is Project Complete Today?	Yes No V
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ADDITIONAL NOTES:	- 		
Robert Young			
	chnician Signature	01/24/20	D19 Date

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DAILY Job/Time Report	n U.S.	Water Corporation		Company Fax: 352-236-2118
Name: Robert Young		Is Project Complete	e Today? Yes	No
Date: 01/25/2019 Hours: 8.00	JOB NO: 711-5	7 100 1-14		
Hours:	JOB NO: 711-0	JOB Name JOB Name	The Woods	
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Robert Young			01/05/0040	
	echnician Signature		01/25/2019	late

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DAILY Job/Time Report	U.S. Water Services Corporation	<u>Company Fax;</u> 352-236-2118
Name: Robert Young Date: 01/28/2019 Hours: 11.50 Hours:	JOB NO: 711-57 JOB Name: The Woods JOB NO: 711-57 JOB Name: The Woods JOB NO: JOB Name: JOB Name: JOB NO: JOB Name: OB NAME JOB N	No X
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REASON WE ARE ON SITE TODAY: Time & Material Project Project: Plant Modifications	Signed Lump Sum Proposal Emergen	
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	scription of Item Ticket #	
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Item #1 Crane Truck	From: From:	Cost:
Name:	Purpose: Purpose: es (Who) No List Who:	<u>dan sana ang panan sa ana ang pa</u>
WEATHER CONDITIONS: F	Fair: Rain: Ground Water:	Other:
ADDITIONAL NOTES:		
Robert Young	clan Signature	Date

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