



Russell Badders
Vice President, Associate General Counsel

April 14, 2020

Mr. Adam Teitzman, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 20200097-EI – Petition of Gulf Power Company for Approval of
Budget Billing Tariff modifications

Dear Mr. Teitzman:

Attached for electronic filing is Gulf Power Company's response to Staff's First
Data Request dated March 31, 2020 in the above-referenced docket.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Russell Badders'.

Russell Badders
Vice President & Associate General Counsel
Gulf Power Company

md

Attachments

QUESTION:

How and when will the current lighting customers that subscribe to budget billing be notified of the termination of the budget billing option?

RESPONSE:

Please see Gulf Power's response to Staff's First Data Request No. 2. Customers enrolled in budget billing will not be terminated from the budget billing program under the new Customer Account Management System (CAMS). Termination, as referenced in paragraph 8 of the Petition, means lighting accounts will not be included in the calculation of the budget billing. This change went into effect with the first CAMS bill.

QUESTION:

Please provide any materials that will be provided to lighting customers regarding the termination of the budget billing option.

RESPONSE:

After approval of the petition, a bill message communicating the change will be added to the customer's next bill. No separate customer notification materials have been developed.

QUESTION:

Please explain why the new billing system is not able to provide the budget billing option to lighting customers under rate schedule OS.

RESPONSE:

The Customer Account Management System (CAMS) uses the SAP data model. The SAP model requires electric and lighting services (multi-service accounts) to be separate contracts under one single account. SAP has a technical limitation that does not allow for budget billing to happen across multiple contracts where the amounts being billed are aggregated to calculate a budget bill. As a result, the electric contract will remain on budget billing, but the lighting contract will be removed from the budget bill calculation.

QUESTION:

The outdoor lighting rate schedule contains three charges: a fixture charge, a maintenance charge, and an energy charge. Please explain if the budget billing calculation applies to the calculation of all three charges, or just the energy charge (since the fixture and maintenance charges are fixed monthly charges).

RESPONSE:

The budget billing calculation applies to all three charges.

QUESTION:

Is lighting service metered or unmetered? Please explain.

RESPONSE:

Gulf Power's lighting service is unmetered.

QUESTION:

The petition refers to an average monthly lighting charge of \$11.10. Is that the total lighting charge or just the energy charge? Please explain and show the calculation for the \$11.10.

RESPONSE:

The \$11.10 is the average total lighting cost amongst the customers receiving service under Rate Schedule OS who had been billed in CAMS at the time the petition was filed. The \$11.10 average was derived by adding the total lighting costs (\$28,520.13), then dividing by the total number of billed customers (2,571).