

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 12/02/2020
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20200139.

RECEIVED-TRAC
2020 DEC -2 PM 12: 22
COMMUNICATIONS
CLERK

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

Name JACQUELINE SACK

Address 161 FAIRWAY DRIVE / SUN + LAKE SOUTH
LAKE PLACID, FLA 33853-9313

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

MY SUN N LAKE'S NEIGHBORHOOD THAT IS SERVED BY UTILITIES INC - HAS REMAINED STABLE - MOST HAVE THEIR OWN WELLS + SEPTIC SYSTEMS - ONLY OUR SMALL NEIGHBORHOOD (FAIRWAYS) IS ON THE WATER + SEWER SYSTEM. THERE HAS BEEN NO NEW CONSTRUCTION OR OTHER CHANGES SINCE I'VE BEEN HERE - 15 YRS THE SEWER PLANT IS AT THE END GOLFPOINT RD - I CAN WALK TO IT.

* I DON'T UNDERSTAND WHY WE (OUR SMALL SECTION) SHOULD BE INCLUDED IN AN OVER ALL RATE INCREASE. THIS IS AN OVER \$5 (REQUIRED) DEVELOPMENT OF SENIOR CITIZENS (IN OR OF COURSE) ON LIMITED INCOMES - FOR ME, YOUR RATE INCREASE (IF APPROVED) WOULD INCREASE MY AVERAGE BILL BY ALMOST 50%

NOT FAIR!!

Jacqueline Sack

FOLD & TAPE - See back for address

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