

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Friday, May 30, 2025 3:24 PM
To: 'Daniel Lam'
Cc: Consumer Contact
Subject: RE: FPL Docket 20250011-EI

Good afternoon Mr. Lam

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you,

Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

From: Daniel Lam <dlam@ep-hotels.com>
Sent: Friday, May 30, 2025 2:47 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: FPL Docket 20250011-EI

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My name is Daniel Lam, and I serve as the Area General Manager for Economos Properties. I oversee a portfolio of hotels totaling 787 rooms in Broward County, 437 rooms in Miami-Dade, and an additional 209 rooms outside the region. I also serve as the chapter president of our county's hotel association and am an active member of both the Dania Beach and Hollywood Chambers of Commerce.

While I am a residential FPL customer in both Broward and Miami-Dade, I'm writing from the perspective of a business operator committed to this community.

In our industry, reliability is critical. Over the past several years, we've seen meaningful improvements in FPL's service. The introduction of dedicated business advisors has streamlined communication and helped us stay ahead of potential issues. Our non-outage-related disruptions have decreased significantly, and when challenges arise, response is timely and transparent.

FPL's construction and engineering support has also been exceptional, particularly with the complexity of bringing multi-building hotel projects online. During storm events,

their crews are not only responsive but also stationed nearby—many housed in our hotels—ensuring efficient recovery while supporting the local hospitality economy.

As we enter uncertain economic times, I want to be clear: I am not an advocate for utility increases. Like many business leaders, I am cautious. But I also understand the reality of inflation and the need for critical infrastructure investment. As a fair-minded operator, I acknowledge that some level of adjustment may be necessary to preserve service reliability and system integrity.

Without thoughtful consideration from this Commission, we risk weakening the very provider that has proven essential to our region’s resilience—jeopardizing both their ability to respond during emergencies and their long-term commitments to the communities they serve if the commission freezes their ability to consider a nominal rate increase.

Thank you for the opportunity to share this perspective.

Regards,

Daniel Lam | Area General Manager

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