

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, June 4, 2025 11:08 AM
To: 'Ann-Marie Taylor'
Cc: Consumer Contact
Subject: RE: FPL Hearing Comments

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Ann-Marie Taylor <Ann-Marie_Taylor@pba.edu>
Sent: Wednesday, June 4, 2025 11:03 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Weese, Robert <robert.weese@fpl.com>
Subject: FPL Hearing Comments

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning,

I was scheduled to speak at the hearing this morning, speaker #980, but had to drop off the line after an hour. Thank you for providing this opportunity as an avenue to provide comment. Please find below the prepared comments:

Good morning, and thank you for the opportunity to speak today. My name is Ann-Marie Taylor and I am an Associate Vice President at Palm Beach Atlantic University, an FPL customer, and I am also a personal FPL customer. I am not aware of any financial benefit or representative conflict that should be disclosed at this time.

I was asked by FPL to participate in this hearing, and I want to begin by acknowledging the understandable concerns many have when it comes to rate increases. None of us want our utility costs to rise. That said, we also understand the importance of investing in resilient, modern infrastructure that can better serve our communities—especially as demand grows and climate events become more frequent and intense.

From our experience, FPL has proven to be a proactive and reliable partner in these efforts.

They've played a role in helping us improve energy reliability on our campus—keeping our operations running smoothly and helping us avoid unnecessary disruptions. When outages do occur, they've been incredibly responsive, prioritizing our needs quickly and professionally. That kind of attention to detail and responsiveness makes a meaningful difference in our ability to function day-to-day.

FPL has also worked alongside us on energy-saving ventures, offering insight and support that has helped us operate more efficiently and sustainably. These initiatives are not just about cost savings—they're about smarter energy use and environmental responsibility, and we appreciate FPL's leadership in that space.

I also want to speak to the quality of the people behind the organization. I've had the pleasure of working with Robert Weese, our FPL account representative, for many years—even before I came to my current role, when he served in the same capacity with my previous employer. His professionalism, attention to detail, and willingness to engage directly with our team have been consistently outstanding. He truly embodies the partnership we've come to value with FPL.

So while no one welcomes higher rates, we do recognize the value of proactive investment. Based on our direct experience, we trust that FPL is approaching these improvements with intention, care, and a long-term commitment to service excellence, and that through this process will collectively arrive at a reasonable rate that will have the intended results that I have already mentioned.

We appreciate and value our partnership with FPL and thank them for their continued support.

Ann-Marie Taylor
Associate Vice President for Auxiliary Services
Department of Public Safety



901 S. Flagler Drive
West Palm Beach, FL 33401

561.803.2501 Office
Ann-Marie_Taylor@pba.edu

pba.edu