

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Thursday, June 12, 2025 1:11 PM  
**To:** 'Stephanie Sejnoha'  
**Cc:** Consumer Contact  
**Subject:** RE: Florida PSC Virtual Customer Service Hearing – Written Comments

Good Afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Stephanie Sejnoha <SSejnoha@psc.gov>  
**Sent:** Thursday, June 12, 2025 12:57 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Florida PSC Virtual Customer Service Hearing – Written Comments

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Good afternoon,

My name is Stephanie Sejnoha and I'm the Director of Public Safety for Palm Beach County. As Director of Public Safety, I am responsible for ensuring the safety and well being of our residents through various programs and services offered within my department which includes Emergency Management, Animal Care and Control, Consumer Affairs, Justice Service, Victim Services, and 911 Program Services. I'm here today to demonstrate how FPL plays a critical role in monitoring, assessing, reporting on and restoring electric and natural gas systems for Palm Beach County. FPL serves as the Energy Unit leader at the Palm Beach County Emergency Operations Center in preparing for, responding to, and recovering from a catastrophic event here in Palm Beach County. During and after a storm, FPL staff are located here at the Palm Beach County Emergency Operations Center to provide up to date information on power restoration for our Executive Policy Group to make critical decisions to safeguard our residents. One of their major roles is restoring power to our critical facilities in Palm Beach County such as hospitals, police and fire stations, communication facilities, water treatment plants and transportation providers. In addition to our critical facilities, restoring power to our residents personal property is vital to ensure we can empty all of our emergency shelters which includes special needs, general population, and pet friendly shelters so our residents can return to their homes. FPL and the County work

together to protect our most vulnerable residents by having designated crews that work alongside our staff in the field in restoring power.

Our relationship with FPL is critical and FPL must continue to make investments and have the resources and ability to strengthen their system so together we can minimize the impact of emergencies and disasters to ensure the safety and well-being of our community.

Thank you,

**Stephanie Sejnoha | Director, Public Safety**

Palm Beach County Public Safety Department

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