

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 2, 2025 8:24 AM
To: 'Chelsea A. DeMore'
Subject: RE: Grenelefe Water Utility Issues

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Chelsea A. DeMore <c.demore452@gmail.com>
Sent: Sunday, August 31, 2025 12:14 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Grenelefe Water Utility Issues

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello,

My name is Chelsea DeMore, I am an owner at the Grenelefe lake lofts. I'd like to make a few comments regarding the rate increases and funds it will take to update our water resources. Because the Lake Lofts are an entity of Greenleaf Estates I believe that this will also impact us. Our HOA has already imposed a very hefty assessment on our homes and is expecting us to pay within the year. Hearing that we now might have to pay for water upgrades when the water company has been leaving giant holes on our property where they fixed the waterlines is very disheartening. Please take time to come out to our properties and take a look at the first row of homes on the right you'll find three large holes. One is encroaching underneath our sidewalk these holes have not been repaired after the water company came and repaired our pipes. Nothing on the communal areas of our property's are up to code including the sidewalks. Any type of fee for improvements will hurt our small community. We are currently trying to recieve from the HOA who has imposed leans on our homes.

Thank you for listening.