

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Tuesday, September 2, 2025 9:46 AM  
**To:** 'John Mills'  
**Cc:** Consumer Contact  
**Subject:** RE: Florida Public Service Commission(PSC) Grenelefe Water Issue

Hello Mr. Mills

Your additional comments will be added to the docket.

Sincerely,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** John Mills <jmills8675@hotmail.com>  
**Sent:** Tuesday, September 2, 2025 9:35 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Re: Florida Public Service Commission(PSC) Grenelefe Water Issue

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Sorry for the typos....I want to add that this is the first week of ownership for me, and this problem already exists, and in addition yesterday the water didn't work, as a pipe burst. Apparently water issues are COMMON and well DOCUMENTED.

Why not focus on fixing the issue so the residents have potable water, and even consistent water availability?Anything above that is foolhardy. Drive there, see the boil water signs, ask the residents. It is 2025.....I was just in the Philippines last week, and in a province.....THEY HAD WORKING WATER.....

Growth is fine, and profitable; but, don't make those of us not profiting pay for it. 20 million dollar assessment so someone can build more homes? Not even remotely fair to those who live here.

Say it out loud.....We are going to levy a 20 million dollar assessment on the current residents that use a private water treatment facility so that more homes can be built.....shame...

John Mills

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**From:** Nickalus Holmes <[NHolmes@psc.state.fl.us](mailto:NHolmes@psc.state.fl.us)> on behalf of Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Sent:** Tuesday, September 2, 2025 8:24 AM

**To:** 'John Mills' <[jmills8675@hotmail.com](mailto:jmills8675@hotmail.com)>

**Subject:** RE: Florida Public Service Commission(PSC) Grenelefe Water laaue

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

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**From:** John Mills <[jmills8675@hotmail.com](mailto:jmills8675@hotmail.com)>

**Sent:** Sunday, August 31, 2025 2:08 PM

**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>; Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>

**Subject:** Florida Public Service Commission(PSC) Grenelefe Water laaue

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PLEASE place the burden on the new homeowners and not the current residents. I literally did my due diligence, and JUST CLOSED on a small studio. 2265 Burnway, 411 sq feet.

2 days into it, I find out PSC wants TWENTY MILLION DOLLARS to repair a PRIVATE water system? Also, that you REFUSED the owners offer to PAY IT and then charge the new users? Whi are literally why this is happening?

This is nuts...Makes no sense, and I also question the legality of it, esp the part where you refused to let the "owner" pay for it. We don't need it UNLESS and UNTIL new residents move in.

Noone seems to go by facts or logic. How can you deny the owner PAYING CASH FOR IT!!

Many of us bought here to retire affordably. All research by title comany did not discover this, there is no "proof" this is actually happening, but I ask you to reconsider, OR, buy my condo back. I am NOT going to EVER cut a check for 5k to a private water plant, so they can grow and serve others. And the costs are given to me. I also don't understand how YOU get to decide on THIS, yet you keep allowing growth here by hudreds and hundreds of home???? Ever visit????? Do so. THERE are boil water notices AGAIN..

Someone has to do something fact based. How about this. DONT ALLOW THE TO BUILD as the resources arent adequate.

Instead, you are charging US so THEY can sell more houses, and you get more taxes?

Come on. I researched this for a few weeks prior to closing.

Don't be dirtbags...If they (owner) wants growth, HE CAN PAY FOR IT, LET HIM. You are going to put people on the street, literally. Not me, but its def a lower income place. Most folks CANT pay 5k for no reason...

I can. But I won't. I would rather spend 50k on an atty.....

PLEASE consider us as YOUR residents, and make a lawful and common sense decision.

STOP creating more residences that cause the already overloaded plant to not work.

Or, let the people profiting pay for the upgrades, which they OFFFERED TO DO.

Not hard, don't get fancy, protect US, not BILL US.

John Mills  
2265 Burnway Rd