

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 2, 2025 12:43 PM
To: 'Anony Mous'
Cc: Consumer Contact
Subject: RE: Docket No. 20250023-WS objection

Good Afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Anony Mous <angelatrenor@gmail.com>
Sent: Tuesday, September 2, 2025 12:36 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250023-WS objection

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Dear Commissioners,

I am writing to ask for the rejection of staff recommendations on water bill increases in Grenelefe. We were informed at multiple meetings that Scott House would be paying these upgrades. We were also assured that Scott House has the 20 million needed to make any suggested repairs and would be paying those funds ahead of time if need be. We were also assured in Polk County Commission meetings that all of these repairs would be placed on the new home construction and were already approved. Can we get those agreements honored please?

I know many residents in Grenelefe and many are scraping by. I fear that the water bills will not be paid at all after that type of increase and residents will cancel their insurance policies and not pay their HOA fees which would affect the community even further. I also see comments on social media that developers would love our bills to go up so we are all on the streets losing our houses and they can swoop in and pay pennies on the dollar for our homes while we lose everything we have ever earned in our lives.

We need help please,

Angela Billings
518 Maple Leaf Court
Haines City FL 33844