

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 2, 2025 1:52 PM
To: 'Harvie, Michael Lee (Mike) CIV SOUTHCOM SCJ79 (USA)'
Cc: Consumer Contact
Subject: RE: Docket NO. 20250023-WS (UNCLASSIFIED)

Good Afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

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From: Harvie, Michael Lee (Mike) CIV SOUTHCOM SCJ79 (USA) <michael.l.harvie.civ@mail.mil>
Sent: Tuesday, September 2, 2025 1:48 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket NO. 20250023-WS (UNCLASSIFIED)

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CLASSIFICATION: UNCLASSIFIED

Good afternoon,

I am writing to you today to express my gravest concerns in regarding to the NC Real Estate Projects, LLC D/B/A Grenelefe Utility proposed rate hikes. The whole operation in my mind is very shady, the development project only got green lit as the current water treatment works had excess capacity to support the increase in the number of homes and now there is a problem!

As an owner (3357/3358 Camelot Dr), I and other owners have dealt with constant breakages, boil water notices and substandard customer service. I for one only use my place for 4 days a month as I have relocated, I use very little water and yet I pay almost \$70 for the privilege of having a water service. The dramatic increase is preposterous and completely unfair to burden homeowners with such a rate increase. The cost of prescribed improvements should be born by the developer who has made what I can only see as false promises for pure self-gain.

We pay an incredible amount in HOA dues with no services provided for residents, again future promises but no results, we are only being harassed by the developer's greed where we are footing the bill, as a veteran I take great offense to this, so once again make the developer foot the bill!

Thank you for listening

V/r

Mike Harvie
Team Lead Command Training and Development/DSLA
US Southern Command
Exercises & Coalition Affairs Directorate (J7/9)

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