

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 2, 2025 9:27 AM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: FW: Message from CSBizhub1

See attached customer correspondence for Docket 20250011.

Antonia Hover

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Tuesday, September 2, 2025 8:59 AM
To: Ellen Plendl; DBPR, Citizen Services
Subject: FW: Message from CSBizhub1
Attachments: 1071079-Figueroa-Outgoing-ML.pdf; 1071079 figueroa.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Friday, August 29, 2025 9:47 AM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

August 29, 2025

Mr. Reinaldo Jr. and Mrs. Linda K. Figueroa
1040 Abada Court Northeast, Apartment 102
Palm Bay, Florida 32905

Dear Mr. and Mrs. Figueroa:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

Pursuant to Chapter 720, Florida Statutes, the Department of Business and Professional Regulation, Division of Condominiums, Timeshares and Mobile Homes, operates an arbitration program to help resolve certain disputes involving homeowner's associations. To assist you, I forwarded your correspondence to the Department for review. If you want to contact that Department directly, please use the contact information provided below.

The Florida Constitution limits the Governor's intervention in matters that should be resolved through the court system. The person who can best assist you with your legal concerns is an attorney. The Florida Bar offers a Lawyer Referral Service which you may contact by calling toll-free (800) 342-8011. You may also visit the Florida Bar's website at www.floridabar.org.

If you cannot afford an attorney, you may be eligible for low cost or pro bono assistance through a local legal aid office. Information can be obtained by calling the Florida Bar or visiting the Florida Bar's website at www.floridabar.org.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Individuals age 60 and older, or who have disabilities, may wish to contact the Elder Helpline Information and Assistance service at 1-800-96-ELDER (1-800-963-5337). The Elder Helpline offers information regarding elder services and resources available within each Florida county. All Elder Helplines can also be accessed through the Florida Telecommunication Relay System at 1-800-955-8771 for TDD, or 1-800-955-8770 for voice calls.

To learn more about the Governor's initiatives and priorities, please visit the Governor's website at www.flgov.com.

Mr. Reinaldo and Mrs. Linda K. Figueroa
August 29, 2025
Page Two

Thank you again for contacting Governor Ron DeSantis.

Sincerely,



Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Department of Business and Professional Regulation
Division of Condominiums, Timeshares and Mobile Homes
2601 Blair Stone Road
Tallahassee, Florida 32399
Telephone: (850) 488-1631

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

July 14, 2025

HOA
Utilities
Local

Marty

Re: Cover letter for:
Mrs. Linda K. and
Reinaldo Figueroa Jr.
1040 Abada CT NE Unit 102
Palm Bay, Florida 32905
347-595-4283

1,071,079
8.22.25
OA

To the Honorable Governor Ron DeSantis,

My wife and I are totally mentally and physically disabled. We are both on disability. We have no voice to help us. We wouldn't know where to begin. This letter addresses the problems and pray that at least you can help us with another run away HOA.

This is a cover letter which is divided into 3 parts. The first part is an HOA problem which involves Oakwood Villas of which my address is a part of. They are charging extra to those that cannot pay the way they want, while everyone else gets to pay just the HOA Fees. It started low and it has ballooned to twice the amount. Please see all attachments regarding these matters. Each one will be clearly marked and will address each issue individually.

The second is a very infuriating episode that involves Florida Power and Light. It is my understanding that they want a rate increase. The enclosed documents will tell you the horrors and the mental anguish we suffered at the hands of a 17 Billion dollar company. This figured was pulled right from their "Web Site". They do not deserve any hike when the Chairman alone makes more money than any elected official in the entire United States of America

The third is a letter that I would read to the entire Florida Legislature regarding their misguided attempt to give a 30-40 tax break on shoes and 70 for clothing. The basic question that will be answered is how is that going to give us, the home owners any kind of relief.

Original mailed to the Honorable Governor Ron DeSantis representing the great state Florida. All Mailings are being sent certified with return receipt via US Postal Mail.

C.C. Florida House Representative for Palm Bay, Florida 32905
C.C. Florida Senate Representative for Palm Bay, Florida 32905
C.C. Mayor and City Council for Palm Bay Florida 32905
C.C. ADA.Gov. Office of Fair Housing and Equal Opportunity via on-line

July 14, 2025

Re: Our HOA and the changing of the way we pay
Mrs. Linda K. and
Reinaldo Figueroa Jr.
1040 Abada CT NE Unit 102
Palm Bay, Florida 32905
347-595-4283

To the Honorable Governor Ron DeSantis,

The first thing you may ask is why it took so long to write all of this. At the end of February, I was warned that Orlando Health was coming to Brevard County and close what was once known as Wuestuff Hospital, then renamed Rockledge Regional then Orlando Health. It was the only Level one trauma center for Cocoa, Cocoa Beach, Rockledge and Merritt Island. It affected me because my pain management was there for over 13 years. It was also where I had my labs done, x-rays and PT/OT. I lost all my services in one huge swoop. I was forced to crash from pain meds in a matter of 3.5 months. I cannot tell you the suffering I'm still enduring because of this. It was the only affordable option for me

I hope you are well and will find favor with our dilemma. My wife and I are both mentally and physically challenged. It also includes being visually impaired. If you find any errors, I apologize in advance. After decades of paying rent and being treated as sub-standard citizens, we decided to buy a small place. We knew that we could not buy a conventional home as we would be unable to do the work required to maintain it.

We decided on a town house so that my family could come and help us if the need should arise. We did our homework in picking this place. We had help from New York all the way to Orlando Florida. We were able to secure an FHA loan rather than a conventional as the interest rate would have been higher than the 2.85% loan we secured. The HOA in question included everything from our roof to parking with a swimming pool and other amenities. We even allotted for tax increases.

There only 2 things that we could have anticipated. The insurance was the first. We went from a \$1400 insurance bill to \$4100 as we are charged a regular home rate and a second rate of 2700 for Hurricane protection as well. The second was the HOA saying we could only pay the full amount or be penalized, which is what's happening right now. We moved in 2021. We asked at the time if we could pay monthly and the answer was yes. We are not only paying \$310.00 fees like everyone else but, are penalized 10%. This is not fair as the haves live in comfort and we are to be punished.

If you look at the attached letter you will see that they changed the rules in 2024 for the year 2025. We were not grandfathered in. We've been through 4 different office managers with no continuity in policy. By their own admission they have lost \$800,000, and they are also owed over a 100,000 from people who have not paid their fees. Supposedly they were put into collections. That means that what ever is collected they are still losing money because collections go on percentages and not the full amount. Again there is no continuity in policy and we are being used to make up the difference.

If this was a rental, we would have had protections from the law. We turn to you for help in this matter as we are sure that what they did is not legal. We have no legal recourse and would not know where to start. It is obvious that we can't afford legal help. They hide behind the rules of the HOA and circumvented the law. We are being punished just because they think they can. I ask if there is anything you can do? PLEASE HELP US!

Regards,

Mr. & Mrs. Figure



Oakwood Villas Property Owners Association

1430 Sheafe Avenue
Palm Bay, FL 32905
321-724-2673
oakwoodvillas@cfl.rr.com

root
20/20
↑
17 years

June 28, 2024

Dear Oakwood Villas Owners:

In our continuing effort to repair and maintain Oakwood Villas, homeowners and residents **MUST** review their properties (everything from inside main walkway/curb to walls) to address ongoing issues. **THE DEADLINE IS JULY 31, 2024.** Keep in mind, while there are several items that the Oakwood Villas Property Association (OVPOA) is responsible for, it does **NOT** negate owners' responsibility to the overall care of one's own unit and assistance in keeping items from causing damage to our buildings. Many of these items are Palm Bay Violations, many are OVPOA-Bylaw violations, others are common sense and courtesy.

Trees/Bushes/Cacti/Vines: There needs to be room for maintenance crews to easily work between walls and bushes. They can never touch the building (minimum 18"). Vines must be removed from walls to prevent stucco damage. Trees within your boundaries are the property of the individual homeowner and must be maintained accordingly. Removal of trees must be approved by the Architectural Review Committee (unless they are dead) and the Board of Directors. Owner trees must be pruned so they do not overhang roofs, and dead trees/branches removed. Branches over sidewalks must hang no lower than 9 feet.

Inside Courtyards: Trees or bushes **CAN NEVER BE PLANTED** within the courtyards. The roots are damaging foundations and piping. **They must be removed immediately, including roots.** Weeds and grass must be cut. Invasive pepper trees must be completely removed and cacti near buildings are a danger to workers and must also be removed.

Trash / Pet Feeding Leaving trash in your courtyard and feeding pets outside attracts wild animals, vermin and bugs/roaches to the buildings. Even if you do not notice them, they are there. Extermination or animal removal is **NOT** the association's responsibility, but it is your responsibility to maintain a clean environment and not attract them.

Pet Waste: This should not have to be said, clean up after your dogs! Oakwood Villas does not restrict our furry friends, but you must be a responsible dog owner. Clean up inside courtyards **daily**. You may not smell it, but your neighbor does, and our maintenance crew is forced to work around it. Put a trashcan with a lid/bag in your courtyard and empty once a week in the dumpster (with the bag!). If we start now, it will be much better in a few months.

Termites: Mulch and organic matter is being pushed up against our buildings and the stucco cut (this invalidates the termite bond!) This must be kept clear. You should be able to see the slab.

Front Windows & House Numbers: Trim bushes/trees to expose a minimum of 50% of the front window, and house numbers must be easily visible from the main sidewalk, with a working light (Palm Bay City Code Violation). Light fixtures must be in working order and properly attached & sealed.



OAKWOOD VILLAS PROPERTY OWNERS ASSOCIATION

1430 Sheafe Avenue

Palm Bay, FL 32905

321-724-2673

oakwoodvillas@cfl.rr.com

July 22, 2024

* IMPORTANT FINANCIAL INFORMATION ENCLOSED *

Reinaldo & Linda Figueroa

1040 Abada Court NE, Unit 102

Palm Bay, FL 32905

RE: Readoption of Resolution #20

Property Owner of 1040-102:

As you know, we have been working diligently over the last 6 months to improve Oakwood Villas community. We always have 3 crews on the premises to address wood replacement, stucco, painting, irrigation, lighting, and other miscellaneous items. Unfortunately, this great progress cannot continue unless we address the ongoing delinquent accounts of over \$118,000 and ensure our community does not experience this high default rate in the future.

Past due accounts have been sent to collections and future accounts over 30 days are immediately forwarded to collections. However, to ensure we are not in this same situation next year, the OVPOA Board of Directors has resolved to re-adopt the **Amended Resolution #20 dated 9/24/07 "PAYMENT OF MAINTENANCE ASSESSMENTS"** (see enclosed). The OVPOA recognizes that some members may experience financial hardship or fixed incomes that make it difficult to pay the full maintenance fee by the due date. Therefore, we have formed a Hardship Committee that will review your application for hardship relief and request for monthly payments. Again, we do not want to put undue strain on anyone and are here to help resolve matters.

Starting in 2025 Oakwood Villas Payment Rules

- 1) Only full or quarterly payments will be accepted. If you are over 30-days late with your quarterly payments, you will be required to pay in full the following quarter and thereafter.
- 2) If you have a hardship / fixed income and can only pay monthly, we have formed a hardship committee to review your options and assist owners.
- 3) Hardship applications are only available to owners with homestead exemptions on their property taxes, and not renting the unit.
- 4) Quarterly payments and hardship payments will incur a 10% fee.
- 5) **Coupon Books Will No Longer Be Mailed Effective.** All payments should be mailed to

TCB Property Management

P.O. Box 1299

Sharps, FL 32959

With these changes we hope to resolve the ongoing decline in our development as more payments are made at the beginning of our budget cycle, and we can continue to improve the community.

REQUEST HARDSHIP APPLICATION: Before September 7, 2024 (contact Nancy in main office)

HARDSHIP APPLICATION DEADLINE: September 15, 2024.

Sincerely,

James Brewster

James Brewster, President



Oakwood Villas Property Owners Association

1430 Sheafe Avenue

Palm Bay, FL 32905

321-724-2673

oakwoodvillas@cfl.rr.com

October 30, 2024

* IMPORTANT FINANCIAL INFORMATION ENCLOSED *

Reinaldo & Linda Figueroa
1040 Abada Court, #102
Palm Bay, FL 32905

Re: Approval Monthly Payment Plan

Dear Mr. & Mrs. Figueroa:

This email is to let you know your application to pay monthly payments in 2025 has been approved.

Things you will need to remember:

1. There will be no coupon books issued. Please be sure to write your account number on each check.
2. The 2025 budget will be coming out by the end of the year. The amount of your payment may change from \$310/month. A notice will be provided to all homeowners.
3. If you are over 10 days late on your monthly payment you will automatically be removed from the monthly payment program and you will have to pay in full for the remainder of the year.
4. There is a 10% administrative fee applied to all accounts paying monthly or quarterly. Please email Renae at TCB (rfoster.tcb@gmail.com) to find out how this fee is to be paid.
5. You will have to reapply next year at the same time. This approval is only for the year 2025.

Sincerely,

James Brewster

James Brewster, President
Oakwood Villas Property Owners Association



Oakwood Villas Property Owners Association

1430 Sheafe Avenue

Palm Bay, FL 32905

321-724-2673

oakwoodvillas@cfl.rr.com

November 20, 2024

Re: Oakwood Villas 2025 Budget

Dear Homeowner(s),

In accordance with current legislation and the Oakwood Villas Property Owners Association's governing documents, the Board of Directors has adopted the enclosed 2025 Budget effective January 1, 2025.

I am pleased to share some positive news as we prepare for the upcoming budget year. Thanks to careful planning and efficient allocation, we have managed to keep the budget the same as last year, with no increase to your annual assessment. At the same time, we've added the necessary funds to specific budget line items to support continued growth and maintenance within our community. For the first time, we are budgeting for the addition of several key positions and are in the process of hiring more maintenance technicians while staying within the budget.

These roles were not included in previous budgets, but they are essential for keeping our community well-maintained and supporting ongoing improvement projects. In addition to funding these new positions, we've allocated money for the purchase of materials necessary for their work, ensuring that they have the resources they need to help rebuild and maintain our wonderful community.

The 2025 Budget reflects an annual assessment of \$3,720. This annual assessment is the same as the 2024 Budget (no increase). Payment Options are as follows: (IMPORTANT: coupon books will not be issued so please plan accordingly)

- a) **\$3,720 Annually:** due January 2025 or
- b) **\$1,023 Quarterly:** due January 1, April 1, July 1, and October 1. This amount includes a 10% Administrative fee.
- c) **\$341 Monthly: ONLY** if you were preapproved for Hardship Payments. This amount includes a 10% Administrative fee.

I am also happy to report that we are on track with our funding schedule for all reserve accounts, and we have a reserve study planned for early spring. This study will allow us to assess our long-term financial outlook and ensure we remain prepared for future needs.

In addition, enclosed you will find a Notice of Meeting for December 10, 2024. This Resolution is to stay in compliance with recent statute changes, specifically the availability of Electronic Voting, enabling Owners to vote either electronically or by paper on all matters before the association.

We are excited about these developments and confident that these investments will continue to drive positive changes in our community. If you have any questions or would like further details, please don't hesitate to reach out.

Best regards,

Jonathan David

Jonathan David

Your Oakwood Villas Treasurer

Enclosures: 2025 Budget, 2025 Reserve Schedule, Notice of Meeting – Electronic Voting

July 14, 2025

Re: Say no to hikes to helps us financially
Mrs. Linda K. and
Reinaldo Figueroa Jr.
1040 Abada CT NE Unit 102
Palm Bay, Florida 32905
347-595-4283

To the Honorable Governor Ron DeSantis,

Attached you will find an incident with Florida Power and Light. This incident caused much hardship and is a perfect example of how you could help us all financially. By chance, an inspector was around but, not for us. He was here for another place where I live. He told us that our main electrical feed to the house was out of compliance. He was not here for us but, as a courtesy he told us to have it addressed.

We called FPL and told them what happened. They sent an inspector and sent us a letter telling us what needed to be done. This was the first notice. We called an electrician and he worked with us and walked us through the process. If you follow the enclosed paper trail you will see that everything was going ok until it was time for the final inspection. The worked was finished on May 20 2025. FPL came in and turned the power back on. The next day the inspection was done as you will see in the paper work. This was a total of \$1,892.50

This is where the nightmare begins. On June 9 2025, I received a second notice from FPL saying that the work needed to be completed. I couldn't believe my eyes. I called a total of 32 (actual number of call) with 31 times leaving messages to an unanswered phone line in the construction department with no return call. Most of the calls were to the main call center where every single time, no one could help me. This included talking to managers who had no idea on what to do.

I then tried calling corporate. It was a number that lead me a so called menu of department listings. Again it went to an answering machine with no return calls. I reached out to the electrician and He was kind enough to send an email to the person in charge of the project with their own inspection report number. It was then C.C. to me. Once again there was no return call or email.

Then here comes the icing on the cake. On July 7, 2025 I received a disconnect notice. This was the final straw. One department can't talk to another. I'm caught in the middle with no recourse. I got on the phone with their main billing number and screamed at the top of my lungs to every person I spoke to. My wife and I have been together for 15 years and we don't fight, so, she has never heard me yell like I did. I have never ever done that to any entity, as jobs like these are hard and thankless, but, I couldn't take it anymore.

I finally by the Grace of God, got a manager who knew what she was doing. Why did it have to come to this? They are a 17 billion dollar company with a chairman that makes more money than any politician on all levels of government. The manager tried in vain to calm me down but, it was too late for that. She was able to reach out to the construction

department and got the ball rolling. By this time everyone in question was apologizing which only made matters worse in my head. The construction company finally reached out to me and told me the following: "This has happened and continues to happen to other people. They said they are going to try to find a way to correct this." I don't believe them in any way. The person I spoke to also apologized, and sent me just a generic email that said everything was closed out. No written apology, just a standard case closed situation.

I reached out to this person 3 days later to ask if anything came of this. The apologies were over and back to being bothered by my phone call. She rushed me off the phone and said they haven't figured it out yet. If the legislature cannot help us with any kind of break, you can at least stop these utilities from raising our rates for a couple of years. People love to spend beyond their limits, FPL included. Its time to cap these utilities and have them cut their own salaries first including the so called chairman before asking for another dime.

Sincerely,

Mr. & Mrs. Figueira

FPL

Re: Account Number: [REDACTED] 71346
 Service Address: 1040 ABADA CT NE APT 102
 PALM BAY, FL 32905

March 20, 2025

IMPORTANT NOTICE: IMMEDIATE ACTION REQUIRED
 Warning - Issue with your electrical equipment

Dear Reinaldo Figueroa:

Notice of Repairs Needed

We have determined that there is one or more customer-owned electrical components at the above-mentioned address that is damaged and requires immediate repair. Customer-owned equipment includes, but is not limited to:

- Conductor(s)
- Wire(s)
- Connection(s)
- Jaw(s)/clip(s)
- Block(s), and/or
- Meter can cover(s) or meter can lid(s)

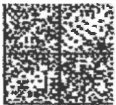
Action Required

- To ensure safe and reliable service, permanent repairs must be completed within 45 business days, but no later than May 22, 2025 to avoid a disconnection of your electric service.
- We recommend that you hire a licensed electrician to perform the needed repairs.
- You or your licensed electrician will need to work with your local authority to obtain any needed permits to perform work and then secure any needed inspection(s) once the repairs are completed.
- Your local authority will notify us once the repairs are inspected and complete and we will update our records.

Customer Service: (321)723-7795

Outside Florida: 800-226-3545

Hearing/Speech Impaired: 711 (Relay Service)



/ 21

0001 0004 003182

REINALDO FIGUEROA
 1040 ABADA CT NE APT 102
 PALM BAY FL 32905-3764





Permit No: **BL25-04974**
Date Issued: **04/29/2025**
Expiration: **10/26/2025**

Permit Details

Site Address:	1040 ABADA CT NE	*BL25-04974*
PID:	28-37-20-75-96-17	
Permit Type:	Electrical Residential	
Description:	Removing existing/rusted meter and main breaker. Replacing w/ new in same location.	
Site Address:	1040 ABADA CT NE	*BL25-04974*
PID:	28-37-20-75-96-17	
Permit Type:	Electrical Residential	
Description:	Removing existing/rusted meter and main breaker. Replacing w/ new in same location.	

Charges

Fee Totals:	\$34.00
Paid By: Credit 23721864351	

Contacts

OWNER FIGUEROA, REINALDO 1040 ABADA CT NE, APT 102 PALM BAY, FL 32905	CONTRACTOR Premier Electric Of Central FL 831 Tejon Ave Sw Palm Bay, FL 32908
---	---

AGREEMENT AND SWORN STATEMENT

Application is hereby made to obtain a permit to do the work and installations as indicated. I certify that no work or installation has commenced prior to the issuance of a permit and that all work will be performed to meet the standards of all laws regulating construction in this jurisdiction. I understand that a separate permit must be secured for ELECTRICAL WORK, PLUMBING, SIGNS, WELLS, POOLS, FENCES, FURNACES, BOILERS, HEATERS, TANKS, AND AIR CONDITIONERS, etc.



Premier Electric of Central Florida Inc

831 Tejon Avenue Southwest | Palm Bay, Florida 32908
321-305-8706 | Bclark@PremierElectricCFL.com |
www.PremierElectricCFL.com

RECIPIENT:

Reinaldo Figueroa
1040 Abada Court Northeast
#102
Palm Bay, Florida 32905

Invoice #857

Issued May 20, 2025

Due Jun 04, 2025

Paid May 20, 2025

Total \$1,872.50

Account Balance \$0.00

Electric Service Replacement

Product/Service	Description	Qty.	Unit Price	Total
Electrical Service Replacement	The existing electrical service has rusted out and is no longer deemed safe. Scope of work: Schedule FPL appointment Pull permit and schedule inspections Remove existing meter can, riser pipe, and main breaker. Furnish and install new 150A meter can and main breaker combo unit with a 2" PVC SCH80 riser. Install junction box in place of existing main breaker to allow the service cable to be extended to the new main breaker. Install surge device	1	\$1,750.00	\$1,750.00

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal \$1,750.00

Sales Tax (7.0%) \$122.50

Total \$1,872.50

Paid - \$1,872.50

Invoice balance \$0.00

Account balance \$0.00

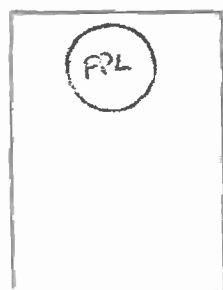
Complete Meter Check - ~~Final~~ Meter Replacement

Approved Address 32905

Electrical Dionisio Gonzalo - Approved -
4/25/2025

Signature - Dionisio Gonzalo - Approved -
4/25/2025

* New 150A Single Phase Meter Main
New Surge Device
New Grounding Bridge



* To existing MLO panel inside
3ea 2/0 AL XHHW
1ea #4 AL XHHW

SPD

* New 2" PVC Riser
SCH 80

* 4 Bare copper G.E.C.
2ea 5/8" Galv. ground rods
Grounding Bridge

📍 Inspections



🗨️ Name

Electrical Final

Approved 05/20/2025

Electrical

Reconnect Electric

Approved 05/19/2025

5/19/25 - PB

FPL notified via inspection portal.

BL25-04974

PERMIT NUMBER

Select Language



Powered by Google Translate

🏠 Home | 🏢 City of Palm Bay

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Re: FPL Customer Correspondence

1 message

FPL Communications <FPL_Communications@ecc.fpl.com>

Mon, Jun 9, 2025 at 2:05 PM

Reply-to: no-reply@ndr.ecc.fpl.com

To: WOOKY143@gmail.com



LOG IN

PAY BILL

REINALDO FIGUEROA
Account #: *****1346
[Update Email](#)

SECOND NOTICE: IMMEDIATE ACTION REQUIRED **Warning - Reminder of the issue with your electrical equipment**

Dear Reinaldo Figueroa:

Repairs Needed

You were previously notified of damaged customer-owned electrical equipment at the above-mentioned address. To ensure safe reliable service and **to avoid a disconnection of your electric service, repairs must be completed no later than June 30, 2025.** (In accordance with Rule No. 25-6.105 (5)(b) Florida Administrative Code)

Action Required

- We recommend that you hire a licensed electrician to perform the needed repairs **no later than June 30, 2025.**
- You or your licensed electrician will need to work with your local authority to obtain any needed permits to perform work and then secure any needed inspection(s) once the repairs are completed.
- Your local authority will notify us once the repairs are inspected and complete and we will update our records.

Additional Information

- Electrical equipment left in poor condition can lead to power quality issues such as flickers or outages, and in some cases

- While we have identified a customer-owned component that needs repair or replacement, additional conditions may exist with your equipment that were not apparent. If you have questions as to what equipment requires repair or replacement, you will need to hire a licensed electrician to make that assessment.
- If an FPL door hanger was left at the location, it will include the date we were there as well as the specific component(s) that need repair.
- If you will require additional time to complete the repairs, then you or your licensed electrician can contact our local office at **800-577-1156**.
- If you need to schedule a temporary disconnection of your service, you can visit www.fpl.com/construction to apply for a new project and/or request an appointment.
- If you don't have internet access, you can contact our local office noted above.
- **Please note: Any associated costs to perform maintenance or repairs on customer-owned equipment are the sole responsibility of the property owner. Only the electric meter is owned and maintained by FPL.**

If you are not the property owner, or if the property where you receive electric service is managed or maintained by another individual, please promptly provide a copy of this letter to the responsible party. Thank you.

Sincerely,
Florida Power & Light Company

SEGUNDO AVISO: SE REQUIERE ACCIÓN INMEDIATA
Advertencia - Recordatorio del problema con su equipo eléctrico

Estimado(a) Reinaldo Figueroa:

Se requieren reparaciones

Ya se le había notificado sobre equipo eléctrico dañado perteneciente al cliente en la dirección mencionada arriba. Para asegurar un servicio eléctrico fiable y seguro y **para evitar la desconexión de su servicio eléctrico, las reparaciones deben completarse a más tardar antes del 30 de junio de 2025.** (De conformidad con la Norma N.º 25-6.105 [5][b] del Código Administrativo de la Florida [Florida Administrative Code]).

Se requiere acción



040 Abada Ct NE #102

message

bclark@premierelectricfl.com>
To: Mutugi, Elaine <Elaine.Mutugi@fpl.com>
Cc: wooky143@gmail.com

Wed, Jun 11, 2025 at 4:19 PM

Good afternoon, Elaine!

We recently did a service upgrade for a customer (CC'd on this email) located at 1040 Abada Ct NE Palm Bay, #102, due to a damaged riser pipe.

We completed the repairs and had all inspections done but FPL recently sent the customer a disconnect notice due to the repair not being completed. I have attached the permit and the page from Palm Bay's portal showing both inspections have been approved and completed.

Are you able to update your system showing the repair was completed and no longer an issue?

Thank you so much for your help!

Sincerely,

Brandon Clark

President

Premier Electric of Central Florida Inc

321-305-8706

EC13010042

2 attachments

 1040 abada permit.pdf
159 KB

 1040 abada passed inspections.pdf
50 KB



Reinaldo Figueroa <wooky143@gmail.com>

Re: FPL Customer Correspondence

1 message

FPL Communications <FPL_Communications@ecc.fpl.com>

Mon, Jul 7, 2025 at 3:34 PM

Reply-To: no-reply@ndr.ecc.fpl.com;

To: WOoky143@gmail.com



LOG IN

PAY BILL

REINALDO FIGUEROA

Account #: *****1346

[Update Email](#)

DISCONNECT NOTICE: IMMEDIATE ACTION REQUIRED **Warning - Reminder of the issue with your electrical equipment**

Dear Reinaldo Figueroa:

Repairs Needed

You were previously notified of damaged customer-owned electrical equipment at the above-mentioned address. As of July 8, 2025, our records show that the needed repairs have not been completed. **This communication serves as a Final Notice that service will be disconnected if repairs are not completed by July 15, 2025.** (In accordance with Rule No. 25-6.105 (5)(b) Florida Administrative Code)

Action Required

- To avoid disconnection of your electric service, repairs must be completed **BEFORE** the date noted above.
- If you will require additional time to complete the repairs, then you or your licensed electrician can contact our local office at **800-577-1156**.
- You or your licensed electrician will need to work with your local authority to obtain any needed permits to perform work and then secure any needed inspection(s) once the repairs are completed.
- Your local authority will notify us once the repairs are inspected and complete and we will update our records.

Additional Information

- Electrical equipment left in poor condition can lead to power quality issues such as flickers or outages, and in some cases can cause fire hazards.



Reinaldo Figueroa <wooky143@gmail.com>

1040 ABADA CT NE APT 102

1 message

Bell, Jennifer <Jennifer.Bell@fpl.com>

Mon, Jul 7, 2025 at 4:46 PM,

To: "wooky143@gmail.com" <wooky143@gmail.com>

Mr. REINALDO FIGUEROA,

Per our conversation, I have confirmed that all letters regarding the damaged meter situation has been closed out. Please feel free to reach out to me if you have any other issues or concerns.

Thanks,

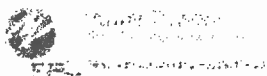
Jennifer Bell

Distribution Technician

Melbourne Service Center - FPL

Office: 321-726-4824

Email: Jennifer.Bell@fpl.com



Visit the **FPL Project Portal** by visiting the link below to manage your FPL Residential and Commercial construction projects.

Get information on construction services and project types, apply for your construction project, track project milestones, manage your project team and more. If you cannot reach me at all please contact my Engineering Lead at 321-726-4811 or Frantzy.cherubin@fpl.com



July 14, 2025

Re: Help for the home owners
Mrs. Linda K. and
Reinaldo Figueroa Jr.
1040 Abada CT NE Unit 102
Palm Bay, Florida 32905
347-595-4283

To the Honorable Governor Ron DeSantis,

If I could be there to address the entire assembly, this is what I would tell them. Before I begin, I would like to tell you a little about myself and my wife. My wife worked for 20 years in the home health industry before she became disabled in 2014. I worked for 34 years with the last 19 years working with mentally and physically challenged students from the age of 11 to 21 when they aged out. I worked for the New York City Dept. of Education before I lost it all and became disabled in 2008. I moved to Florida in 2010 with my wife several years later.

I have 2 college degrees. The first is an Associate from Kings-Borough Community College with honors in Brooklyn, New York. The degree is in Business Administration and Accounting. I achieved the Deans List 4 times. For my work there, I was inducted into the Golden Key National Honor Society. I also have Bachelors with honors in Business Administration and Economics. I achieved this degree through Empire State College New York Campus. For my work there I was inducted into the Phi Theta Kappa International Honor Society. I also interned for the Mayoral New York City Council for college credits.

You may ask yourself as to why I am including this in this letter. I want you all to understand that we are just not some disabled couple looking for a handout. We worked very hard in our respective industries. We did not ask to be this way but, it is what it is speaking frankly. I also want all of you to understand that I specifically understand the workings of government and the budget process. Numbers come naturally to me. Think of the movie "Rain Man" but, I am totally in control of my faculties. Now esteemed Legislature, we come to the heart of the matter.

There is a huge disconnect between the Governor whom I applaud for fighting for a tax break for us, the homeowners, and the Legislative solution of \$40 for shoes and \$70 for clothes. I would like to give you an example of how the Legislature is misguided in their attempt. I do understand that there is a huge budget deficit but, it will not help the people like us who do not have money for things like that as it is. Many are in the same boat as us living solely off their Social Security Wages.

I will start with the foot wear. I cannot wear just any old shoes. I'm supposed to use platforms. 50 years ago, a pair of platforms designed by a podiatrist cost almost \$300. Today, as I did a little research, these platforms without insurance plus the doctors visit

would cost anywhere from \$700 to \$1000. Friends have told me why I just don't use Dr. Scholl's inserts. They are not designed for my feet and they wear down fast. There are no more Pay Less shoe stores selling sub par shoes. The only other place where the \$40 might work is in Walmart. Their shoes are again, are not designed for me at all. So I ask you all, where can I buy a pair of shoes for \$40. I own 2 pair of shoes. The first is what I call my grunt shoes. They are my everyday shoes for any and all errands and whatever I can do around the house. They were \$90 and have seen better days. I'm not supposed to wear slip-ons which they are but, it was the only shoe that fit my budget and helped a little. The second pair is my dress sneakers and my emergency foot-wear as they are a little better on my feet but, cost me \$125. So I ask you how a \$40 tax break on shoes below \$40 would help many people like us that just can't wear any old shoe.

I would like to move on to the clothing tax break. I understand that this would be a tax break on clothing under \$70. Again, many people like us live from check to check. I have clothing that I don't use here in Florida. I have Brand new jeans, not worn because it's just too hot. I have a lot of clothes. I own 25 brand new tee shirts that friends and family bring me from their vacations or just because. I just don't need clothing. Shorts and tank tops are the clothing of choice for 9 months out of the year for most people here in Florida, except for those that work jobs. They are all awesome except that they are all black. They say be careful what you wish for as I did and feel the heat when I wear the older black clothing. I own all the shorts I need. So now I ask you, how are the shoes or clothing going to help us with the current dilemma and a home tax break?

My wife and I do not live beyond our means. We have just 2 subscriptions totaling just \$20. They are our praise and worship music for church. The others are just current bills including mortgage, food and utilities. We like many others are bleeding financially. My insurance bill jumped from \$1400 to \$4100 as we now pay a regular premium and a hurricane premium. We've also had back to back tax increases. There is a very big problem in general for Floridians. I've been able to extrapolate where ever I could to find information about the current state of the U.S. economy. I cannot afford any media or TV apps otherwise. The latest numbers tell us that everything is going up. The current federal administration and their policies are hurting everyone at this point with no exceptions. Tourism is also way down which is a big chunk of Florida's budget. No one wants to come here with the current state of affairs.

In closing ladies and gentlemen, I ask you to take a step back and find a better solution. I wrote to the Governor, my State Representatives in Palm Bay Florida 32905 and the Palm Bay Mayor and council about all of this and my misfortune with Florida Power and Light and how they do not deserve a rate increase. I also wrote to the to the above mentioned about another serious HOA problem where they are charging me extra because they decided that unless you pay the full year they are now charging an additional \$372 just because they can. They cited an article from 1996 that says they can. In 2021 they did not do this. Now in 2024 they changed the rules for 2025. There is however some steps you can take. First is to help us personally and rid these HOA's of their clear abuse of power. The second is to keep all utilities from even thinking about raising rates. You can also forgo tax increases for us in the next few budget cycles. If you

need to, do not give a tax break on shoes and clothing that clearly doesn't help people like us. Instead raise the tax rate by .25% to 1 % for goods and services as I would not be able to afford most of these things anyway. This would also help to fill the budget gap. I hope that this will give you an idea as to how it is on our side for those with little means. I ask God to Bless you all and find wisdom for a way to get us out of this situation.

Regards,

Mr. & Mrs. J. J. J.

R&L Figueroa
1040 Abada CT NE Apt 102
Palm Bay, FL. 32905

CERTIFIED MAIL



7017 3380 0000 1274 434

Retail



RDC 99



32399

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U.S. OF THE GOVERNOR
CITIZEN SERVICES
2025 JUL 24 PM 2:14

Honorable Gov. Ron DeSantis
The Capitol Building
400 S. Monroe St.
Tallahassee, FL. 32399

