CORRESPONDENCE 9/2/2025 DOCUMENT NO. 08626-2025

Antonia Hover

From: Ellen Plendl

Sent: Tuesday, September 2, 2025 1:09 PM

To:Consumer CorrespondenceSubject:Docket No 20250011

Attachments: FW: FPL rate increases; FW: FPL Bills; FW: FP&L charges/bill

See attached customer correspondence for Docket 20250011.

Antonia Hover

From: Governor's Office of Citizen Services < EOGCitizenServices@eog.myflorida.com>

Sent: Tuesday, September 2, 2025 12:42 PM

To: Ellen Plendl

Subject: FW: FPL rate increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn Office of Citizen Services Executive Office of the Governor

From: Scott VanCaster <noreply@flgov.com> **Sent:** Monday, September 1, 2025 4:29 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL rate increases

Submitted

Mon, 09/01/2025 - 16:29

Sender Information

Scott VanCaster scott@vancaster.net 8509377539

Subject

FPL rate increases

Message

The average Return on Equity for electric utilities is 9-10%, yet FPL has already been approved for 10.7% (well above average), and NOW looking for 11.9%. This is entirely ridiculous for a regulated utility, unless PSC just wants to rubber stamp any request. FPL and the parent company NextEra Energy also have profit margins of around 24%, above the average of 9-10%. Now, do your job! Charachter limits preventing providing actual information is also ridiculous. You appoint those shills.

IP Address

172.68.12.160

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:142.0) Gecko/20100101 Firefox/142.0

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services < EOGCitizenServices@eog.myflorida.com>

Sent: Tuesday, September 2, 2025 12:41 PM

To: Ellen Plendl
Subject: FW: FPL Bills

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Julia Jesaitis <noreply@flgov.com> **Sent:** Monday, September 1, 2025 12:21 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL Bills

Submitted

Mon, 09/01/2025 - 12:20

Sender Information

Julia Jesaitis
jjesaitis@msn.com
9083137221

Subject

FPL Bills

Message

I live in a 1,200 square foot house and my latest FPL bill was \$412.00 last month! I saw on the news that FPL is looking for another raise! I'm a senior citizen living mostly on Social Security and the electricity is becoming a real concern. Please do something! It looks like our property taxes are going up by a few hundred dollars also while our property values have gone down recently! I feel your focus on removing paint from crosswalks seems frivolous and helps no one!

IP Address

172.70.83.128

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_2 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Mobile/15E148 Safari/604.1

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Antonia Hover

From: Governor's Office of Citizen Services < EOGCitizenServices@eog.myflorida.com>

Sent: Tuesday, September 2, 2025 12:41 PM

To: Ellen Plendl

Subject: FW: FP&L charges/bill

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: EDDY BALLESTER <ballestere@aol.com>
Sent: Monday, September 1, 2025 5:54 AM
To: GovernorRon.DeSantis@eog.myflorida.com

Subject: FP&L charges/bill

Greetings Governor Desantis and Staff,

Hope this note finds you all well.

It appears FP&L has increased their rates. Very difficult to keep up with and as we do, we suffer in other aspects. I help cover the expenses at my elderly parent's home (91 yrs old and 89, Mom suffering from Alzheimer's requiring supervision and assistance 24/7) and in my home my wife suffers from a medical disability.

Gov., I retired recently and on a fixed SS income and am certain am not the only one in this position within our State. Is there anything you can do to help control, prevent further fee hikes? Similarly with Homeowners insurance, not to mention healthcare insurance.

It's very very difficult and chronic stressor worrying if will be able to afford it. Both my wife and I worked for decades as First Responders in law enforcement and Fire-Rescue and dealing with wear and tear on our physical and mental state of being.

I admit, I didn't know til just few years ago that FP&L was privately owned, not managed by the Govt such as Water&Sewer, or Roads&Bridges, the Public School system... nor did I know the Federal Reserves is privately owned too. My error in not having educated myself to those facts before.

Governor, please consider proposing for the amounts of money given to foreign countries in assistance be reduced as much as possible and those savings be used to assist the USA Citizens and legal residents by off-setting, or subsidizing those increased costs for FP&L, please. Too bad it couldn't be operated by the Govt as it manages other utilitiesperhaps consideration should be provided for that too.

Thanking you in advance for your time and consideration. Respectfully,

Eddy and Vicky Jo Ballester 7761 SW 29 Street Miami FL 33155 305-785-4665

Sent from my iPhone

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