CORRESPONDENCE 9/2/2025 DOCUMENT NO. 08629-2025

Antonia Hover

From: Ellen Plendl

Sent: Tuesday, September 2, 2025 1:08 PM

To:Consumer CorrespondenceSubject:Docket No 20250023

Attachments: FW: Grenelefe, Haines City FI

See attached customer correspondence for Docket 20250023.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Tuesday, September 2, 2025 12:42 PM

To: Ellen Plendl

Subject: FW: Grenelefe, Haines City Fl

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: John Grant Mills <noreply@flgov.com> **Sent:** Tuesday, September 2, 2025 11:54 AM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: Grenelefe, Haines City Fl

Submitted

Tue, 09/02/2025 - 11:54

Sender Information

John Grant Mills jmills8675@hotmail.com 3218317044

Subject

Grenelefe, Haines City Fl

Message

Please read below. Just bought five days ago!!

John Mills, US Army Vet 2265 Burnway Rd Haines City 22844

The Florida Public Service Commission (PSC) staff is recommending a rate hike that would raise our water & sewer bills more than 5× from under \$50/month to over \$530/month.

This hike isn't just about "covering costs." Polk County already approved a fair plan where new development would pay for \$20 million in upgrades through CDD assessments and connection fees.

IP Address

172.69.132.136

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Safari/537.36 Edg/139.0.0.0

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.