

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 2, 2025 4:46 PM
To: 'John Mills'
Cc: Consumer Contact
Subject: RE: Florida Public Service Commission(PSC) Grenelefe Water Issue

Mr. Mills

CORRECTION: We will be placing your comments below in consumer correspondence in Docket No. **20250023**, and forwarding them to the Office of Consumer Assistance.

From: Nickalus Holmes On Behalf Of Records Clerk
Sent: Tuesday, September 2, 2025 12:19 PM
To: 'John Mills' <jmills8675@hotmail.com>
Subject: RE: Florida Public Service Commission(PSC) Grenelefe Water Issue

Hello Mr. Mills

Would you like the comments below added to the docket as well?

From: John Mills <jmills8675@hotmail.com>
Sent: Tuesday, September 2, 2025 12:12 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; Records Clerk <CLERK@PSC.STATE.FL.US>; Records Clerk <CLERK@PSC.STATE.FL.US>; Records Clerk <CLERK@PSC.STATE.FL.US>; John Mills <jmills8675@hotmail.com>
Subject: Re: Florida Public Service Commission(PSC) Grenelefe Water Issue

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Received this a few mins ago. Its like a bad joke. I thought that the gov, in which I have served almost my entire life.....had at least a LITTLE responsibility to not cause egregious harm. Can YOU PAY 530 a month for WATER? Ive owned condo less than a week, multiple boit notices and now this????? Our values will drop by 90 percent, if not 100 percent. I served in the Army, Nationaql Guard, Reserves, I was an MP, Cop, Deputy, Probation Officer, Corrections Officer, and currently work as a DoD Contractor. I FINALLY buy a condo to begin retiring and three days later THIS????? Are you &*() kidding me?? I have reached out to Gov Desantis, TWICE.

Do yoru job, take care of voters/citizens.

John Mills

Association News

Posted by AP (Lela Arroyo) on Sep 02, 2025 11:44 am

Upcoming water rate increase

Attention Grenelefe Neighbors


The Florida Public Service Commission (PSC) staff is recommending a rate hike that would raise our water & sewer bills more than

5× — from under \$50/month to over \$530/month.

This hike isn't just about "covering costs." Polk County already approved a fair plan where new development would pay for \$20 million in upgrades through CDD assessments and connection fees. But PSC staff rejected that and instead want existing residents like us to foot most of the bill.

☞ What this means for us:

- Bills higher than almost anywhere in the country
- Property values at risk — who will buy here with \$500+ utility bills?
- Double-charging homeowners who already paid for capacity once in their home purchase

 The PSC will hold a virtual customer meeting on Sept 15 at 2:00 PM.

We need as many Grenelefe residents as possible to show up (virtually) and speak out.

Action Steps:

1. Register to speak at the Sept 15 hearing: floridapsc.com (Hot Topics section)
2. Email your objections to clerk@psc.state.fl.us — include Docket No. 20250023-WS in the subject.
3. Spread the word to neighbors who may not be online — this affects every one of us.

⚠ If we don't push back, these extreme rates could become permanent. Let's stand together and demand that growth pays for growth — not current residents.

From: John Mills <jmills8675@hotmail.com>
Sent: Tuesday, September 2, 2025 9:34 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re: Florida Public Service Commission(PSC) Grenelefe Water Issue

Sorry for the typos....I want to add that this is the first week of ownership for me, and this problem already exists, and in addition yesterday the water didn't work, as a pipe burst. Apparently water issues are COMMON and well DOCUMENTED.

Why not focus on fixing the issue so the residents have potable water, and even consistent water availability? Anything above that is foolhardy. Drive there, see the boil water signs, ask the residents. It is 2025.....I was just in the Philippines last week, and in a province.....THEY HAD WORKING WATER.....

Growth is fine, and profitable; but, don't make those of us not profiting pay for it. 20 million dollar assessment so someone can build more homes? Not even remotely fair to those who live here.

Say it out loud.....We are going to levy a 20 million dollar assessment on the current residents that use a private water treatment facility so that more homes can be built.....shame...

John Mills

From: Nickalus Holmes <NHolmes@psc.state.fl.us> on behalf of Records Clerk <CLERK@PSC.STATE.FL.US>
Sent: Tuesday, September 2, 2025 8:24 AM
To: 'John Mills' <jmills8675@hotmail.com>
Subject: RE: Florida Public Service Commission(PSC) Grenelefe Water Issue

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: John Mills <jmills8675@hotmail.com>
Sent: Sunday, August 31, 2025 2:08 PM

To: Records Clerk <CLERK@PSC.STATE.FL.US>; Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: Florida Public Service Commission(PSC) Grenelefe Water Issue

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PLEASE place the burden on the new homeowners and not the current residents. I literally did my due diligence, and JUST CLOSED on a small studio. 2265 Burnway, 411 sq feet.

2 days into it, I find out PSC wants TWENTY MILLION DOLLARS to repair a PRIVATE water system? Also, that you REFUSED the owners offer to PAY IT and then charge the new users? Why are literally why this is happening?

This is nuts...Makes no sense, and I also question the legality of it, esp the part where you refused to let the "owner" pay for it. We don't need it UNLESS and UNTIL new residents move in.

No one seems to go by facts or logic. How can you deny the owner PAYING CASH FOR IT!!

Many of us bought here to retire affordably. All research by title company did not discover this, there is no "proof" this is actually happening, but I ask you to reconsider, OR, buy my condo back. I am NOT going to EVER cut a check for 5k to a private water plant, so they can grow and serve others. And the costs are given to me. I also don't understand how YOU get to decide on THIS, yet you keep allowing growth here by hundreds and hundreds of homes???? Ever visit????? Do so. There are boil water notices AGAIN..

Someone has to do something fact based. How about this. DONT ALLOW THEM TO BUILD as the resources are not adequate.

Instead, you are charging US so THEY can sell more houses, and you get more taxes?

Come on. I researched this for a few weeks prior to closing.

Don't be dirtbags...If they (owner) wants growth, HE CAN PAY FOR IT, LET HIM. You are going to put people on the street, literally. Not me, but it's definitely a lower income place. Most folks CANT pay 5k for no reason...

I can. But I won't. I would rather spend 50k on an attorney.....

PLEASE consider us as YOUR residents, and make a lawful and common sense decision.

STOP creating more residences that cause the already overloaded plant to not work.

Or, let the people profiting pay for the upgrades, which they OFFERED TO DO.

Not hard, don't get fancy, protect US, not BILL US.

John Mills
2265 Burnway Rd