

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, September 3, 2025 8:15 AM
To: 'nerthacastro11@gmail.com'
Cc: Consumer Contact
Subject: FW: nertha castro
Attachments: nertha castro.pdf

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Nertha Castro <nerthacastro11@gmail.com>
Sent: Tuesday, September 2, 2025 5:53 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: nertha castro

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Application for staff-assisted rate case in Polk County by
NC Real Estate Projects, LLC d/b/a Grenelefe Utility

DOCKET NO. 20250023-WS

Name: **NERTHA CASTRO**

Address: **5036 SHERWOOD LN HAINES CITY FL 33844**

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
I am writing to urge the Commission to reject the Staff recommendation to place any burden of the
treating plant upgrades on the current residents of Grenelefe and instead allow the utility owner,
Scott House, to recoup the \$20 million in upgrades from the new developers and new construction
in Grenelefe through new connection fees.
Grenelefe and the water utilities were left in dispair by the Westgate corporation and the current
residents have suffered enough.
Residents sat through numerous Polk County Commission meetings where it was agreed these
upgrades would be placed on new homes construction and we'd ask you to honor those
agreements.
NERTHA CASTRO
5036 SHERWOOD LN HAINES CITY FL 33844

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