

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, September 3, 2025 11:24 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250023  
**Attachments:** FW: Constituent John Grant Mills

See attached customer correspondence for Docket 20250023.

## Antonia Hover

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**From:** David Frank  
**Sent:** Wednesday, September 3, 2025 10:46 AM  
**To:** Ellen Plendl  
**Subject:** FW: Constituent John Grant Mills

Hi Ellen,

Please see the constituent comments below. Any assistance would be much appreciated!

Thank you!

David Frank  
Director, Office of External Affairs  
Florida Public Service Commission  
(850) 413-6125

**From:** Willis, Ranay <WILLIS.RANAY@flsenate.gov>  
**Sent:** Wednesday, September 3, 2025 10:01 AM  
**To:** David Frank <DFrank@psc.state.fl.us>  
**Cc:** Willis, Ranay <WILLIS.RANAY@flsenate.gov>  
**Subject:** Constituent John Grant Mills

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning, David,

It was a pleasure speaking with you this morning. We received the email below from one of our constituents regarding water usage increases in the Grenelefe Communities. We would appreciate your direction for our constituents.

Kindest regards,

*Ranay Willis*

Legislative Aide  
Senator Colleen Burton, District 12  
(863) 413-1529 - District  
(850) 487-5012 – Tallahassee  
[Willis.Ranay@FLSenate.gov](mailto:Willis.Ranay@FLSenate.gov)



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-----Original Message-----

From: [jmills8675@hotmail.com](mailto:jmills8675@hotmail.com) <[jmills8675@hotmail.com](mailto:jmills8675@hotmail.com)>  
Sent: Tuesday, September 2, 2025 10:06 PM  
To: Office of Senator Burton <[burton.colleen.web@flsenate.gov](mailto:burton.colleen.web@flsenate.gov)>  
Subject: Affordable Housing ([flsenate.gov](http://flsenate.gov))

Preferred Response By: Email

John Grant Mills John Grant Mills  
[jmills8675@hotmail.com](mailto:jmills8675@hotmail.com)  
2265 burnway rd  
HAINES CITY, FL 33844  
This address is in Senate District 12.  
3218317044

Receive updates via email: Yes

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Comment or Question:

Sorry to bother, requesting assistance. Already contact the Gov and a few others, hoping you take an interest. Worked entire life as a Public Servant in some capacity, Army MP, Cop, Deputy, PO, CO, etc and now a DoD Contractor. FINALLY within a few yrs of retiring, bought condo last week (cash) after due diligence. Grenelefe, 2265 Burnway, cash. I arrive two days ago on leave, and there are "Boil Water" notices all over. Additionally, I get a letter from the HOA advising the water bill we all receive (still haven't gotten one yet, only owned 5 days) is going to go from 30-50 dollars a month, to almost SIX HUNDRED a month???? Received this:


Association News

Posted by AP (Lela Arroyo) on Sep 02, 2025 11:44 am Upcoming water rate increase


 Attention Grenelefe Neighbors 

The Florida Public Service Commission (PSC) staff is recommending a rate hike that would raise our water & sewer bills more than 5x — from under \$50/month to over \$530/month.

This hike isn't just about "covering costs." Polk County already approved a fair plan where new development would pay for \$20 million in upgrades through CDD assessments and connection fees. But PSC staff rejected that and instead want existing residents like us to foot most of the bill.


 What this means for us:

- Bills higher than almost anywhere in the country
- Property values at risk — who will buy here with \$500+ utility bills?
- Double-charging homeowners who already paid for capacity once in their home purchase

 The PSC will hold a virtual customer meeting on Sept 15 at 2:00 PM.  
We need as many Grenelefe residents as possible to show up (virtually) and speak out.

Action Steps:

1. Register to speak at the Sept 15 hearing: [floridapsc.com](http://floridapsc.com) (Hot Topics section)
2. Email your objections to [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us) — include Docket No. 20250023-WS in the subject.
3. Spread the word to neighbors who may not be online — this affects every one of us.

 If we don't push back, these extreme rates could become permanent. Let's stand together and demand that growth pays for growth — not current residents.

This will chase out 70 percent of occupants here and make them homeless, as many retirees are here on fixed income. It will also take the home value actually into the negative, we cannot give them away with a 5-600 dollar water bill..thats higher than a mortgage..literally the water bill is more than a 30 yr note....I spoke with SEVERAL realtors, and as you can easily guess.....Yes, real estate can go to ZERO. Ive owned this condo less than a week, did due diligence, title review, estoppel, etc, and just found out yesterday this is PENDING. A gov agency is making a private company charge existing homeowners 20 million dollars so the owner can build more houses.....Say that and think its legal? Also, the owner of the Grenelefe property actually TRIED to pay 20 million, the ENITRE bill, and PSC said NO????? Please look into this. I am NOT a legal expert, but kinda close. Doesn't pass ANY sniff testing at all. I can assure you I will not pay 5-600 for water, esp as I still work abroad. Please take a gander at this, and assist. I am also going to ctc the press as well, as every level of this is shady. Thanks!! John Mills