

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 4, 2025 9:03 AM
To: 'Cat Kraus'
Cc: Consumer Contact
Subject: RE: Subject: DOCKET NO. 20250023'WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Cat Kraus <moonblu55@hotmail.com>
Sent: Wednesday, September 3, 2025 5:05 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Subject: DOCKET NO. 20250023'WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To: Records Clerk

Subject: Oppose Water Rate Increases – Hold Developers Accountable

Dear Public Service Commission,

I'm writing as a resident of the Grenelefe community to express my strong opposition to the proposed water bill increases currently under consideration.

These rate hikes place an unjust and unreasonable financial burden on existing residents for infrastructure upgrades that are directly tied to *future development*. We were informed, in multiple meetings, that **Scott House and the developers would be covering the \$20 million in necessary repairs**, with the understanding that they would recoup those costs through new connection fees associated with upcoming construction. This was a public commitment — and now it's being disregarded.

Instead of holding the developers accountable, current residents — who did not cause these issues — are being forced to foot the bill. Let's be clear: these upgrades are only necessary *if and when* the planned development proceeds. Forcing longtime residents to subsidize future profits is not only irresponsible but fundamentally wrong.

Why was the developer's offer to pay upfront rejected? Why are those profiting from expansion not being held responsible for its costs?

People in this community — many on fixed or limited incomes — cannot absorb another financial hit like this. For some, it could mean losing their homes. This isn't just bad policy — it's punitive, and it betrays the public trust built through previous discussions.

I urge you in the strongest possible terms:

- **Reject the staff recommendations** to place this cost burden on current residents
- **Honor the commitments** made in public meetings
- **Require developers to pay for the infrastructure that supports their own projects**

Let's protect the people who live here — not penalize them so others can profit.

Sincerely,
Cathy and Andrew Kraus
208 Fairway Dr.
Greenelefe Community Resident
786-859-3057
moonblu55@hotmail.com