

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Thursday, September 4, 2025 11:33 AM  
**To:** 'Jesenia Martinez'  
**Cc:** Consumer Contact  
**Subject:** RE: Grenelefe Water Rate Increase - Docket # 20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Jesenia Martinez <jmar2501@yahoo.com>  
**Sent:** Thursday, September 4, 2025 11:29 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Grenelefe Water Rate Increase - Docket # 20250023-WS

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Jesenia Martinez  
26 Bow Court  
Haines City, FL 33844

Subject: Urgent Appeal Regarding Excessive Water Rate Increase

Dear PSC,

I am compelled to write to you regarding the shocking announcement of a water rate increase exceeding 200%. This unprecedented hike comes at a time when the cost of living is skyrocketing, placing immense pressure on the residents of our Grenelefe community, many of whom are retirees and low-income families.

Such a significant increase is not merely burdensome; it is unreasonable and poses a severe threat to the financial stability of countless households. Our community has always drawn strength from its residents' ability to thrive—even in challenging times—but this increase could drastically undermine that functionality.

Moreover, I believe it is only fair that the costs associated with expanding water services be primarily borne by the new developers and homebuyers. By doing so, you would help protect long-standing residents who have built their lives here and now find themselves facing overwhelming financial challenges.

I implore you to rethink this decision and pursue alternative solutions that will not disproportionately affect those of us who have contributed to the community for years. We deserve a fair and balanced approach that takes our circumstances into account.

Thank you for taking the time to consider this urgent appeal. I sincerely hope for a reconsideration of this rate increase and look forward to your prompt response.

Sincerely,

Jesenia Martinez  
786-720-2169