

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, September 4, 2025 2:27 PM
To: 'Lacy Durham'
Cc: Consumer Contact
Subject: RE: Docket No. 20250023-WS

Good Afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

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From: Lacy Durham <lacybrookdurham@gmail.com>
Sent: Thursday, September 4, 2025 2:08 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250023-WS

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Good Day,

I am writing you to express my outrage and concern over this docket.

The proposed increases will make a normal way of life impossible for Grenelefe residents. You cannot honestly expect a 1 bedroom condo owner to be able to afford \$250-550 per MONTH in water and sewage fees. I expect none of the chair persons or board at PSC have water bills nearly that high.

When rates doubled in May of 2025 I thought that was outrageous but it is nothing compared to this. I will not be able to pay those kinds of bills and this is not a frivolous bill that I can choose to do with out such as cable or streaming: clean water is a basic human right that MUST be affordable to all.

I urge you to reject this docket and approve the Polk County fair plan for the new development which would pay for upgrades with CDD assessments and connection fees.

I bought this condo in 2023 and did not sign on for these kinds of rates. You are risking the property value of every owner in Grenelefe. You are risking leased renters moving out by the hundreds. You are risking potential lawsuits.

This docket is inhuman and unfair. On September 15 my spouse and I will speak out directly but I encourage you to reject this docket and find another way that does not burden customers with fees they should not be responsible for paying.

Lacy Durham
213 Cedarwood Ct
Grenelefe Condo Owner