

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Friday, September 5, 2025 11:36 AM  
**To:** 'susanjz28@aol.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250023 WS Meeting 9/15/2025

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** susanjz28@aol.com <susanjz28@aol.com>  
**Sent:** Friday, September 5, 2025 11:23 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250023 WS Meeting 9/15/2025

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Subject: Opposition to water and waste rate hikes by NC Real Estate Projects

**Dear Commissioners,**

**I am writing to express my opposition to any proposed rate hike, especially these for Grenelefe. I am deeply concerned about the financial impact these increases would have on our community. These increases would put undue financial burden on our residents.**

**The reason this company is asking for these increases is they are expanding**

**to make room for growth for new housing developments. We were advised they would cover all this cost. This also was approved by Polk County.**

**We ask the commission to reject this rate hike due to this outrageous amount of increase being asked for. (5 times what we are paying now)**

**Thank you your your attention to this important matter and your continued service in protecting our public interest.**

Sincerely,

Susan and Sam Wells  
109 Fairway Dr.  
Haines City, FL 33844  
cell: 863-605-0298