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September 5, 2025

VIA E-PORTAL

Mr. Adam Teitzman
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

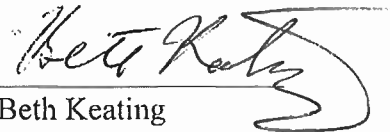
Re: Docket No. 20250102-GU – Petition for approval of tariff modification to reflect TTS pool manager, by Florida Public Utilities Company.

Dear Mr. Teitzman:

Attached for filing, please find Florida Public Utilities Company's Responses to Staff's First Set of Data Requests.

Thank you for your assistance with this filing. As always, please don't hesitate to let me know if you have any questions whatsoever.

Sincerely,



Beth Keating
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MEK

Cc:// Office of the General Counsel (Bloom)
Division of Economics (Ward)

Docket No. 20250102-GU: Petition for approval of tariff modification to reflect TTS pool manager, by Florida Public Utilities Company.

Florida Public Utilities Company's Responses to Staff's First Set of Data Requests

1. Please explain in detail how the utility is automating the assignment of TTS pool managers through its new billing system and include whether a specific software is being used.

Company Response:

The company will be utilizing the new customer move-in workflow in SAP, its new billing system, to automate the assignment of TTS pool managers.

2. Please explain in detail how the utility will ensure that the assignment of TTS pool managers is accurate.

Company Response:

The workflow is configured to assign TTS pool managers based on odd or even days to ensure there is no bias during assignment. A periodic review will be performed to confirm TTS pool manager assignments are distributed as expected based on move-in dates.

3. Please explain in detail what days of the week correspond with each TTS pool managers assignment.

Company Response:

TTS Pool Manager A will be assigned to customers moving in on even numbered calendar days and TTS Pool Manager B will be assigned to customers moving in on odd numbered calendar days.

4. Please explain in detail what is meant by "odd" and "even" days of the week.

Company Response:

Odd or even looks at the number of the date, so the 1st of the month is considered an odd day, the 2nd is considered an even day, and so forth.

5. Please explain in detail if there are only two pool managers total for all customers (residential, commercial, etc.).

Company Response:

The TTS Pool Managers predominantly offer transportation aggregation services to the Company's residential customers. CI Pool Managers offer transportation aggregation services to the Company's commercial and industrial customers. There are the only two TTS pool managers for residential customers at this time.

6. Please explain in detail if the CI pool managers mentioned in paragraph 8 of Second Revised Sheet No 6.526 are different than the TTS pool managers.

Company Response:

The TTS Pool Managers predominantly offer transportation aggregation services to the Company's residential customers. CI Pool Managers offer transportation aggregation services to the Company's commercial and industrial customers. From time to time, a commercial or industrial customer may choose to join a TTS Pool. If approved by the TTS Pool Manager, the Company will approve the customer's request.

7. Please explain in detail if the TTS pool manager assignment mentioned in paragraph 8 of Second Revised Sheet No. 6.526 will also be automatic.

Company Response:

Unless the TTS customer states a preference, the prevailing TTS Pool Manager will be assigned by the Company.

8. Please explain in detail how the utility would handle the assignment of TTS pool managers if a third TTS pool manager was added.

Company Response:

If a third TTS pool manager was added, the Company would adjust the automation to assign TTS pool managers every third day, ensuring that each pool manager is provided an equal opportunity to be assigned during the move-in workflow.