

Antonia Hover

From: Ellen Plendl
Sent: Friday, October 24, 2025 10:31 AM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: FW: Storm charges on electric bills

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, October 24, 2025 10:24 AM
To: Ellen Plendl
Subject: FW: Storm charges on electric bills

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Leslie Arnold <noreply@flgov.com>
Sent: Thursday, October 23, 2025 4:39 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Storm charges on electric bills

Submitted
Thu, 10/23/2025 - 16:38

Sender Information
Leslie Arnold
lesliealexa1@aol.com
8132408999

Subject
Storm charges on electric bills

Message

Please help. I am with TECO and a senior citizen on a limited income. Whomever calculated these storm charges on my electric bill is way too steep putting me in a financial hardship! I never even lost power through any of these storms and it's not fair I'm getting penalized and putting me in a position to have to seek employment and who's going to hire a senior citizen? Can someone please come up with a better formula is your charging everyone Accross the board. This is truly a hardship

IP Address
172.69.132.143

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_2 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.6 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.