

Bendria Fugnole

From: Ellen Plendl
Sent: Monday, November 24, 2025 1:27 PM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: Re: Consumer Inquiry - Florida Power & Light Company; FW: Raising Utility rates in for FPL; FW: FPL BILLING IS GETTING WAY TOO HIGH !SEVERAL RESIDENTS IN MY AREA ARE COMPLAINING; FW: Urgent Concern Regarding Recently Approved FPL Rate Hike

See attached customer correspondence for Docket 20250011.

Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 24, 2025 11:50 AM
To: Ellen Plendl
Subject: FW: FPL BILLING IS GETTING WAY TOO HIGH !SEVERAL RESIDENTS IN MY AREA ARE COMPLAINING

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Yesenia Fernandez <noreply@flgov.com>
Sent: Monday, November 24, 2025 10:28 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL BILLING IS GETTING WAY TOO HIGH !SEVERAL RESIDENTS IN MY AREA ARE COMPLAINING

Submitted
Mon, 11/24/2025 - 10:27

Sender Information
Yesenia Fernandez
seniaztoptrends@gmail.com
9548470453

Subject
FPL BILLING IS GETTING WAY TOO HIGH !SEVERAL RESIDENTS IN MY AREA ARE COMPLAINING

Message
I have the Nextdoor app and I live in Coral Springs 33065 zip. I am complaining on behalf myself and others that are complaining about the outrageous rate hikes on our FPL BILL! I live in a two bedroom condo under 1000 Sq ft I turned off completely the AC unit to off position meaning I cannot even turn it on. We've had it turned off for 3 months off I moved in April 475\$ is the bill I have to pay! December 3 or I will be disconnected! This is not fair.

IP Address
172.68.7.18

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 26_1_0 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) GSA/394.1.829830871 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 24, 2025 9:30 AM
To: Ellen Plendl
Subject: FW: Urgent Concern Regarding Recently Approved FPL Rate Hike

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: sarah <sarah@sarahmunkacsy.com>
Sent: Sunday, November 23, 2025 10:33 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Urgent Concern Regarding Recently Approved FPL Rate Hike

Dear Governor DeSantis,

I am writing as a deeply concerned Florida resident regarding the recently approved rate hike for Florida Power & Light. This increase comes at one of the most challenging financial times our state has faced in decades.

Homeowners across Florida are already struggling under the weight of unprecedented insurance premiums, skyrocketing grocery prices, and the general rise in the cost of living. Inflation has affected every aspect of our lives, and many Floridians are already cutting back in order to keep their households afloat.

Allowing one of the largest utility rate increases in our state's history—especially now—is not only discouraging, it feels like a profound disregard for the financial hardship everyday Floridians are facing. This decision places an additional and unnecessary burden on families, seniors, business owners, and working residents who are already stretched thin.

Florida is a state built on resilience and growth, but decisions like this make it increasingly difficult for people to remain stable, let alone thrive. I respectfully request that your office take immediate action to review, challenge, or reevaluate the approval of this rate hike. We need leadership that protects citizens from avoidable financial strain, especially when it involves essential services like electricity.

Please do not allow corporations to profit at the expense of Florida families during a time of such economic difficulty. We need you to stand with the people of this state.

Thank you for your time and attention to this critical matter.

Sincerely,
Sarah

Sarah Munkacsy
Broker
Ohana East Coast Realty
mobile: (321) 890-2382

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Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, November 24, 2025 11:51 AM
To: Ellen Plendl
Subject: FW: Raising Utility rates in for FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Linda Steinke <noreply@flgov.com>
Sent: Sunday, November 23, 2025 12:18 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Raising Utility rates in for FPL

Submitted
Sun, 11/23/2025 - 12:17

Sender Information
Linda Steinke
linda51485@gmail.com
407-361-2735

Subject
Raising Utility rates in for FPL

Message
Please, we people are in devastating situations now; we DO Not need a raise in our electric bills.
Please, by the name of God, stop these raises on our utility bills.

IP Address
172.68.76.141

User Agent
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0
Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Bendria Fugnole

From: Linda Steinke <linda51485@gmail.com>
Sent: Monday, November 24, 2025 12:32 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Thank You!

On Mon, Nov 24, 2025, 12:29 PM Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Ms. Linda Steinke
linda51485@gmail.com

Dear Ms. Steinke:

The Governor's office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

On November 20, 2025, the FPSC approved a settlement agreement between Florida Power & Light Company (FPL) and participating intervenors. The agreement establishes a four-year rate plan effective January 1, 2026, through December 31, 2029.

Under the settlement, FPL will implement an increase in rates and charges designed to generate \$945 million in additional annual revenues beginning January 1, 2026, a reduction of approximately 39% from its original request. An additional increase to generate \$705 million annually will take effect January 1, 2027, representing a 24% reduction from the as-filed case.

The approved settlement includes robust customer protections, expanded financial assistance programs, and continued investment in the reliability and resilience of Florida's electric grid.

Commissioners considered testimony from all intervening parties, including consumer advocates, environmental groups, large industrial users, retail businesses, electric vehicle charging providers, and federal agencies, including the Office of Public Counsel, Florida Rising, and Florida Industrial Power Users Group.

With the reduced revenue requirements and the expiration of the storm recovery surcharge, typical residential bills starting in January 2026 will be:

- **Peninsular Florida:** \$136.64 for 1,000 kWh — a \$2.50 increase from current levels.
- **Northwest Florida:** \$141.36 for 1,000 kWh — a \$2.24 decrease from current levels.

These estimates include all components of electric service, including fuel, cost-recovery clauses, and Gross Receipts Tax.

We appreciate you sharing your views and will add your correspondence to Docket 20250011.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

**Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance
1-800-342-3552 (phone)
1-800-511-0809 (fax)**