

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)
)
Section 63.71 Application of)
RingCentral MiCloud & Sky, LLC) WC Docket No.
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, as amended,)
)
to Discontinue the Provision of)
hosted business interconnected VoIP services.)

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**SECTION 63.71 APPLICATION
OF RINGCENTRAL MICLOUD & SKY, LLC**

RingCentral MiCloud & Sky, LLC (“Applicant”) seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue service of certain hosted business interconnected voice over Internet protocol (“VoIP”) services known as MiCloud by RingCentral (“Services”) in all states and jurisdictions where the Services are offered.

On November 9, 2021, Mitel announced a strategic partnership with RingCentral, making RingCentral Mitel’s exclusive UCaaS partner. To this end, Mitel announced the formal end of sale for Mitel retail cloud services on January 13, 2022, with an effective date of June 30, 2022. Subject to Commission authorization, on June 24, 2026, Applicant will discontinue the MiCloud UCaaS platform and Services. Applicant will work with its parent company RingCentral, Inc., to provide customers wanting to migrate to RingCentral’s RingEX solution with a seamless migration path. In addition to RingCentral’s RingEX services, alternative services are available from several providers.

Applicant submits the following information pursuant to Section 63.71 of the Commission's rules:

1. Name and Address of the Carrier

RingCentral MiCloud & Sky, LLC
20 Davis Drive
Belmont, CA 94002

2. Date of Planned Service Discontinuance

Subject to Commission authorization, as of June 24, 2026, Applicant will no longer provide the Services.

3. Points of Geographic Areas of Service Affected

Throughout the United States, including the District of Columbia.

4. Description of Services Affected

MiCloud by RingCentral is a hosted Unified Cloud Communications platform, including interconnected voice over internet protocol service.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers

On October 6, 2025, Applicant issued an end-of-life notice taking affect June 24, 2026, to existing customers and to Applicant's channel partners who handle the relationship with certain customers of the Services. In connection with its email notices to customer, Applicant met the requirements set out in Section 67.41(b)(1)-(3) of the Commission's rules.

In addition, on the date of this application, Applicant sent copies of this Application via electronic mail or First Class Mail to the public utility commission and to the Governor of each affected state and the Secretary of Defense, Attention Special Assistant for Telecommunications, as required by Section 63.71(a) of the Commission's rules.

6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued

Applicant is a CLEC and is considered non-dominant with respect to the services to be discontinued.

CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the Services described herein. Therefore, Applicant respectfully requests that the Commission approve this Section 63.71 application.

Respectfully submitted,

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