

**Tristan Davis**

---

**From:** Ellen Plendl  
**Sent:** Wednesday, December 3, 2025 10:57 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250011  
**Attachments:** FW: Why did the PSC grant a Huge Increase to FPL; FW: Florida Power & Light

See attached customer correspondence for Docket 20250011.

## Tristan Davis

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, December 3, 2025 9:07 AM  
**To:** Ellen Plendl  
**Subject:** FW: Why did the PSC grant a Huge Increase to FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Janet OConnell <janetoc8@yahoo.com>  
**Sent:** Tuesday, November 25, 2025 5:31 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Why did the PSC grant a Huge Increase to FPL

Hello Governor DeSantis,

As one of your strong supporters, a struggling retired FL teacher, I am writing to you to STOP this! I was even on the docket fighting this increase. I just found out about this increase through the AARP! MANY THOUSANDS OF US FOUGHT FOR OVER 10 MONTHS TO STOP FPL AND THE CORRUPT FPSC to no avail. I am very angry, because somebody called me about 3-4 weeks ago from the PSC telling me no decision reached yet, but FPL is claiming they need to make Profits. Excuse me, FPL has had several rate increases over the past 7 years and the one in 2025 was huge!! I keep my condo at 85 degrees during the long hot summer. My AC is now Off until next April or maybe May. My bills are \$10 more per month during 2025. So, now by 2029, it will be up another \$8 per month, not to mention the subsequent increases starting in 2026! Over 55 years down here, I can remember the PSC truly helping us Floridians, even denying FPL rate increases after Hurricane Andrew! FPL also once cared about us citizenry. Now it's their profits, benefits for employees, etc! So, FPL is now Corrupt too. All my hard work was in vain. My lousy state pension is capped at 3% and the state legislature will do nothing to raise that even under Biden's 9% inflation. Trump is trying but our food and gas prices are still too high. I'm dreading my homeowners renewal coming in February, and my Condo Board requires us to have that. My old car sitting in my garage went up \$50. I am with the AARP for both insurances. At minimum PLEASE grant your teacher retirees a Monthly Electricity Stipend. Your new starting teachers are being paid around \$55k per yr. My highest salary in 2003 was \$59,900. I had to retire then and not do Drop because My Mom was slowly dying of TIA Stroke Dementia and I was her caregiver. I had a tough, stressful job at that time as a Guidance Counselor in Broward County. I am above the poverty line, but I still go to a food line on Marco Island every 2 weeks and only get a few items in my old falling apart car. Everything I am writing here is 100% the Truth. I am not eligible for much of anything. I am PHI BETA KAPPA from the U of FL Magna cum Laude, I taught Latin. My Masters is from Nova Southeastern. I live full time in Collier on 41 about 6 miles from Collier Seminole State Park/Everglades. I gave so much over many years to thousands of

students and parents in Coral Springs, FL. PLEASE STEP UP AND HELP OUT US OLDER TEACHER RETIREES. We worked for lousy salaries and poor medical benefits. Even my Medicare Advantage Plan will have higher copays and less coverage starting in 2026. YOU ALSO HAVE NO STATE INSURANCE PLAN FOR US EITHER. Our FL Coffers are Full thanks to you, but none of it comes to us retirees. How Pathetic. I spoke to Thomas about 2 hrs ago and he promised me that you would get my message. I am only adding a lengthy email, because NOW MORE THAN EVER YOU MUST DO MORE TO HELP US! I have never been more disappointed in what is happening down here, but I will not leave my beloved state of FL. Stop the CORRUPTION of FPL and the FPSC which has also become very political. Thank you as always for your hard work. Maybe you can talk to our great President about this, since he is now a Floridian and he helps many.

Respectfully,

Janet M. O'Connell

239-642-8916

Yahoo Mail: Search, Organize, Conquer

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Tristan Davis

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, December 3, 2025 9:10 AM  
**To:** Ellen Plendl  
**Subject:** FW: Florida Power & Light

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Jackie Thorley <jackiethorley722@gmail.com>  
**Sent:** Tuesday, November 25, 2025 12:39 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida Power & Light

Good afternoon Governor DeSantis,

As a military spouse, and now a Florida resident, I am curious if you plan to do anything to make utilities more affordable for your constituents? FPL is by far the worst utility company we have dealt with in regard to expense and communication/customer service.

If you have the time I would recommend reading through their Google reviews and listening to your people's experiences with this dreadful company.

Also, I have never seen a utility company offer \$200 gift cards for their customers to sign up for a budget billing program- which makes it clear to me that the budget billing is a scam for the customer.

Your constituents are beginning to get organized about this problem. If you were proactive and did something about it now I believe they would be very appreciative.

Thank you for your time!

Best regards,

Jackie Thorley

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.