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STATE OF FLORIDA



DIVISION OF ENGINEERING
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Public Service Commission

December 3, 2025

Mr. F. Marshall Deterding, Esq
Sundstrom & Mindlin, LLP
2548 Blainstone Pines Drive
Tallahassee, FL 32301
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STAFF'S SEVENTH DATA REQUEST VIA EMAIL

Re: Docket No. 20250023-WS – Application for staff-assisted rate case in Polk County, by NC Real Estate Projects, LLC d/b/a Grenelefe Utility.

Dear Mr. Deterding:

By this letter, the Commission staff requests that NC Real Estate Projects LLC d/b/a Grenelefe Utility (Grenelefe or Utility) provide responses to the following data request:

1. Refer to staff's fifth data request, No. 22. Staff asked the Utility if and how it addressed the concerns of the customers that spoke at the customer meeting (20 customers). In response, the Utility stated that it did respond to the customers and it provided a copy of its responses to all customer complaints to the Commission, which it estimated to be 200 verbal/written complaints. For clarity, staff only requested this information for the customers that spoke at the Customer Meeting on September 15, 2025 (20 customers).
 - a. Please provide the details originally requested in question No. 22 from staff's fifth data request: "Did Grenelefe reach out to each customer that commented at the customer meeting? If so, when was contact made, and how were the customer's concerns addressed? If not, please explain why."
 - b. Additionally, if Grenelefe replied to the customers in writing, please provide a copy of those responses.
2. Pursuant to Rule 25-30.251(1) and (2), Florida Administrative Code, each utility is required to maintain a record of all interruptions in service which affect 10 percent or more of its customers, and to notify the Commission of those interruptions. The record is required to show the cause of the interruption, its date, time, duration, remedy, and steps taken to prevent recurrence. Please provide this record since the Utility's transfer to the current owner on May 31, 2022.

Mr. F. Marshall Deterding

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3. Refer to Grenelefe's response to staff's fifth data request, No. 28, from November 12, 2025. Provide a copy of all paid invoices for the four valves that have already been replaced.
4. Refer to the Department of Environmental Protection's (DEP) Compliance Assistance Offer letter, dated November 12, 2025, where the DEP noted potential non-compliance with Administrative Order AO-037SWD22. Please provide a copy of the Utility's response and any other related correspondence to this letter.
5. Refer to the DEP Complaint Inspection Report letter, dated November 12, 2025, where the DEP noted possible violations during the inspection. Please provide a copy of the Utility's response and any other related correspondence to this letter.

Please file all responses no later than **Monday, December 29, 2025**, via the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form (reference Docket No. 20250023-WS), and also please email the filed response to discovery-gcl@psc.state.fl.us. Please contact me by phone at (850) 413-6974 or by email aramirez@psc.state.fl.us, if you have any questions.

Sincerely,

s/Ailynee Ramirez-Abundez

Ailynee Ramirez-Abundez
Public Utility Analyst
Division of Engineering

ARA:da

cc: Office of Commission Clerk (Docket No. 20250023-WS)