

Bendria Fugnole

From: Ellen Plendl
Sent: Thursday, December 4, 2025 11:15 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: the high utility bills of Due Electric

See attached customer correspondence for Docket No. 20240173.

Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, December 4, 2025 11:09 AM
To: Ellen Plendl
Subject: FW: the high utility bills of Due Electric

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Darrell W. Phenicie <noreply@flgov.com>
Sent: Thursday, December 4, 2025 10:47 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: the high utility bills of Due Electric

Submitted
Thu, 12/04/2025 - 10:46

Sender Information
Darrell W. Phenicie
dwphen@gmail.com
630-386-1369

Subject
the high utility bills of Due Electric

Message

Dump Duke!

Duke's electricity bills are burying us. My wife and I have cut down use as much as possible, yet our bills go up every month. I have written letters of complaint to Duke that they do not even answer. Here's my most recent example:

In 2024, my Oct. 24 to Nov. 20 Bill was \$65.26.

Now in 2025, it is. \$117.95. we turned off our HVAC from Oct.17 to Nov. 10 !

So while we decrease our electricity use, our bill went up \$53.

IP Address
104.22.1.104

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/17.6 Safari/605.1.15

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