

**Tristan Davis**

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**From:** John Plescow  
**Sent:** Friday, December 5, 2025 10:35 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: Unaffordable sewer bill increase

Please, add to docket 20250052.

-----Original Message-----

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
**Sent:** Thursday, December 04, 2025 10:58 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** RE: Unaffordable sewer bill increase

20250052 - protest

-----Original Message-----

**From:** Olga Sanchez <olgas33174@gmail.com>  
**Sent:** Thursday, December 4, 2025 10:21 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** Unaffordable sewer bill increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern,

This email is to file a complaint with this agency about the Central States Water Resources company who bills us for the sewer charges in my area at 4515 Sturgeon Drive in Sebring, FL 33870. Since they took over our bills have been an average of \$17 dollars a month which is in tune with our water bills of \$18 dollars a month management by Avon Park Water Authority.

We received notice from CSWR that our monthly payments would increase to \$60 dollars a month. That's an unacceptable and unaffordable increase and triple the amount of sewage compared to the amount of the water consumption.

Please look into this matter and let us know if there is anything else we can do about this increase.

Thank you,

Juan and Olga Sanchez  
4515 Sturgeon Drive  
Sebring, FL 33870  
305-431-3152  
olgas33174@gmail.com  
Sent from my iPad