Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, December 8, 2025 8:10 AM

To: 'nicarily211@gmail.com'
Cc: Consumer Contact

Subject: RE: Docket 20250023-WS - Public Comment

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, youremail message may be subject to public disclosure.

From: nicarily211@gmail.com < nicarily211@gmail.com >

Sent: Saturday, December 6, 2025 9:57 AM
To: Records Clerk < CLERK@PSC.STATE.FL.US>
Subject: Docket 20250023-WS - Public Comment

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To whom it may concern,

I'm an owner (as a single-member LLC) of a condominium in the Grenelefe area of condominiums in Haines City, FL. I'm writing to make clear that there have been multiple water outages over the past several years and many of us have come to the conclusion that necessary maintenance hasn't been performed on the pipes, valves, and other associated parts of the system. While I haven't noted every single outage, I do have the ones that affected my specific condo in 2024. The

following are the dates that there have been water boil notices due to water line maintenance or water line breakage:

September 20, 2024 until Wednesday, September 25, 2024. The water was shut off from 3:00 PM on September 20 until 3:00 AM on September 21. Water boil in effect for the entire 5 days.

October 24, 2024 until November 11, 2024. The water was shut off from 5:00 PM until 6:00 PM on October 24. Water boil notice in effect for 14 days.

December 12, 2024 from 10:00 AM until 4:00 PM. The water was shut off and a boil water notice issued for the following several days.

I wish that I had kept all the water shut off and boil notices that I received but the ones listed above are an example of what has been the case in 2024 for my specific condo. While I'm not an expert on water department maintenance issues, it seems to me that these notices are excessive and suggests a lack of proper maintenance. I'm hoping that by bringing my concerns to the PSC, these issues will be resolved for all the owners in the Grenelefe area soon. Thank you for your attention to this matter.

Sincerely,

Dave Burzynski KDDB, LLC 4193 Abbey Ct. Haines City, FL 33844