CORRESPONDENCE 12/8/2025 DOCUMENT NO. 15361-2025

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, December 8, 2025 8:16 AM

To: 'Richard Anderson'
Cc: Consumer Contact

Subject: RE: Water Issues Greenleaf

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, youremail message may be subject to public disclosure.

----Original Message-----

Sent: Saturday, December 6, 2025 11:51 AM To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Water Issues Greenleaf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

We purchased a condo in the Greenleaf development in September 2023. Since purchasing the condo, there have been multiple times that there have been issues with water service. The biggest issue is with boil water notices. The notices stay in effect anywhere from a couple of days to up to two weeks. As a customer of the provider it is unacceptable to me that there are so many issues with water service in this community.

Thank You,

Richard

Anderson

Sent from my iPhone