Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, December 8, 2025 8:21 AM

To: 'Chelsea A. DeMore'
Cc: Consumer Contact

Subject: RE: Docket 20250023-WS – Public Comment

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, youremail message may be subject to public disclosure.

----Original Message-----

From: Chelsea A. DeMore <c.demore452@gmail.com>

Sent: Friday, December 5, 2025 7:30 PM
To: Records Clerk < CLERK@PSC.STATE.FL.US>
Subject: Docket 20250023-WS – Public Comment

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi my name is Chelsea, I'm an home owner at 2908 Marion Way. I previously sent an email about the concerns I have with raising the water prices. I also want to add photos of the giant holes that have been left from where pipes were repaired. All of these holes have been here for almost over two years. There's three just in my small area of homes alone, a sidewalk that spans six homes. The worst hole is underneath half of a sidewalk. The water company came and did repairs in these three spots and left the holes. I have emailed and called to try to get them to come fill them, but they still have not. With small children and dogs running around it's truly an inconvenient hazard and nothing about the areas, including the sidewalks are up to code. This may not have to do with the water company, but I employ you to send out a code investigator to simply drive down the street of the Lake Lofts at Grenelefe on Marion Way. You will see boxes with wires exposed, unsafe roadways, and nothing about the community is up to code in the public areas. Thank you for your time.