

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, May 7, 2026 8:25 AM
To: 'Roseann Oakes'
Cc: Consumer Contact
Subject: RE: Water rate increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Roseann Oakes <rroakes63@gmail.com>
Sent: Thursday, May 7, 2026 8:14 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water rate increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

As residents of Sunlakes Estates we strongly oppose the proposed water rate increase requested by Sunlake Estates Utilities, LLC - Docket No 20250108-WS in Lake County. The proposed rate increase is excessive and is unjustifiable. Many residents in this 55+ community are on a fixed income and this increase will force them to choose between water service and other essentials. We already had a 5+% rent increase and a projected increase of 7% next year. We have worked many years to finally retire and enjoy our lives. These increases are making it very hard to do that and we deserve better. One last thing. In our community there were 10 main water breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025. This is unacceptable. I sincerely hope you will take our concerns seriously.