

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, May 7, 2026 2:10 PM
To: 'Bob Windham'
Cc: Consumer Contact
Subject: RE: Docket No. 20250108-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Bob Windham <bmwindham@gmail.com>
Sent: Thursday, May 7, 2026 1:44 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250108-WS

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Rate Commission,

According to the documents sent to my address, Sunlake Estates Utilities had a revenue shortfall of \$34,673. As represented in the current and preliminary rates, it appears the remedy is as follows:

1. a 20% reduction in the number of gallons before a rate increase for every 1000 gallons.
2. a 420% increase in the rate per 1000 gallons from 0 to 4000 gallons.
3. a 324% increase in the rate per 1000 gallons over 4000 gallons.
4. a 28% increase in base facility charge.

As represented in the Typical residential 5/8x3/4 meter bill comparison, the impact would be:

1. A 2000-gallon consumption would see a 78% increase
2. A 6000- gallon consumption would see a 156% increase
3. A 10,000-gallon consumption would see a 186% increase.

How does this utility justify these increases? Is the water used on the golf course and softball fields metered and billed to the Sunlake water utility? Based on the rate increase proposal, a 55% increase in the base rate would cover the shortfall. With the base rate increase, a modest increase in the per 1000-gallon rate would cover other costs. These preliminary rates per 1000 gallons are excessive and will harm a community with mostly fixed-income households. This is an extreme increase, ostensibly to "suddenly have to fix" an operational shortfall. I hope the commission will see the abuse of Florida's rate laws and the harm these changes will cause the utility consumers in this case.

Also, this community would respond very favorably to any request to reduce water consumption. To my knowledge, no such request to conserve water has come from Sunlake Estates or the water utility. However, an email was sent by Sunlake Estates to all residents that said: "Every home must be power-washed, and there should be no bare spots in our yards." This request implies everyone must consume more water than drought conditions would normally require.

Respectfully,
Robert Windham
bmwindham@gmail.com
906 241 6026