

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Friday, May 8, 2026 10:46 AM
To: 'Dave Brown'
Cc: Consumer Contact
Subject: RE: Docket No: 20250108-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Dave Brown <daveandlouise7@gmail.com>
Sent: Friday, May 8, 2026 10:45 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No: 20250108-WS

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To whom it may concern,

As a resident of Sunlake Estates for nearly 12 years, I strongly OPPOSE this water rate increase! The proposed rate increase is excessive compared to inflation, with an increase from 78% to 190%! How can that be even remotely justifiable?

Majority of residents here are on a fixed income, with some only getting monthly SS payments. With everything costing much more today, many can't afford to live comfortably anymore. Due to rent increases every year, tax increases, etc, lots of residents have already moved out and gone to live with family...hence having 25plus homes for sale, each year, in this Sunlake community!

On top of that, we've had several water main breaks, some lasting more than a day to completely fix...then you have several days of "boil water notice" before it's drinkable! Guess who pays for that loss of water?? To give you an idea, we had 10 water main breaks in 2023, 29 breaks in 2024, and 15 breaks in 2025!

Sunlake claims there has only been 1 complaint...could it be because our monthly water bill invoices show absolutely NO contact information?? Pretty bad communication and no customer service, but yet we have to pay a lot more money for it!!

Please don't let this increase pass!!!
Thanks for your time and have a blessed day!!
Sincerely,
Dave and Louise Brown