



Litigation and Regulatory
5055 North Point Parkway
Alpharetta, GA 30022

March 28, 2008

Transmittal Letter No. 08-01

VIA E-FILING

Ms. Beth Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

**RE: Verizon Business Services: Tariff No. 5
Revise No Fault Found Dispatch Charge for Business Customers Language**

Dear Ms. Salak:

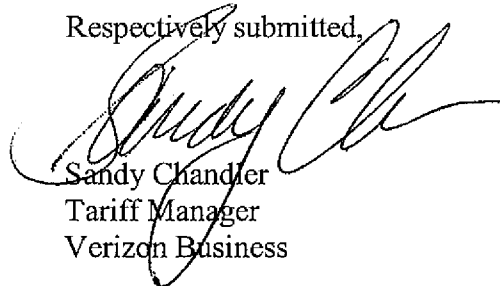
MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") is filing with your office the enclosed revisions to its FL PSC Tariff No. 5.

| <u>Sheet No.</u> | <u>Revision No.</u> |
|------------------|---------------------|
| 2 | 59 |
| 3 | 6 |
| 49.1 | 1 |

Verizon Business proposes to revise the No Fault Found Dispatch Charge for Business Customers language, and respectfully requests an effective date of April 1, 2008.

If you have questions regarding this filing, please contact me either at (888) 215-5680 or sandy.chandler@verizonbusiness.com.

Respectively submitted,



Sandy Chandler
Tariff Manager
Verizon Business

Enclosure

CHECK SHEET

Sheets 1 through 398 inclusive of this tariff are effective as of the dates shown.

| <u>Sheet</u> | <u>Revision</u> | |
|--------------|-----------------|---|
| 1 | 1 | |
| 2 | 59 | * |
| 3 | 6 | * |
| 4 | 2 | |
| 5 | 1 | |
| 6 | 2 | |
| 7 | 15 | |
| 7.0.1 | 15 | |
| 7.1 | 6 | |
| 8 | 2 | |
| 9 | 6 | |
| 10 | 25 | |
| 11 | 33 | |
| 11.0.1 | 6 | |
| 11.1 | Original | |
| 12 | Original | |
| 13 | Original | |
| 13.1 | Original | |
| 14 | 1 | |
| 15 | 1 | |
| 15.1 | Original | |
| 16 | Original | |
| 17 | 5 | |
| 18 | 1 | |
| 19 | 2 | |
| 19.1 | Original | |
| 20 | Original | |
| 21 | Original | |
| 21.1 | Original | |
| 22 | Original | |
| 23 | Original | |
| 24 | Original | |
| 25 | Original | |

*Issued

ISSUED: March 28, 2008

EFFECTIVE: April 1, 2008

Sandy Chandler
Tariff Manager
5055 North Point Parkway
Alpharetta, GA 30022

CHECK SHEET (Cont.)

| <u>Sheet</u> | <u>Revision</u> | |
|--------------|-----------------|---|
| 26 | Original | |
| 27 | Original | |
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| 49.1 | 1 | * |
| 49.2 | Original | |
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| 56 | Original | |
| 57 | Original | |
| 58 | Original | |
| 59 | Original | |
| 60 | Original | |

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SECTION 2 – RULES AND REGULATIONS

2.9 Billing and Payment Arrangements (Cont.)

2.9.20 No Fault Found Dispatch Charge for Business Customers

A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with Company service, and the Company representative responds to the dispatch and confirms the proper functioning of Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/vendor-maintained equipment or network; provide technical assistance with Customer- or vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

Time of Day/Charge

| <u>Normal Working Hours</u> | <u>Outside of Normal Working Hours</u> |
|-----------------------------|--|
| \$265 | \$400 |

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours."