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April 16, 2008

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations
Original Page 25.4

The purpose of this filing is to provide select customers who experience 2 or more repair issues, a \$25 bill credit. This filing also updates the CONTENTS section categories with a previous inadvertent omission.

If you require additional information, please call Joan Gage at (813) 483-2530.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

DMC:rt

A2. GENERAL REGULATIONS

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A2.12 <u>Deregulation of Inside Wire and Company-Provided Customer Premises Equipment (CPE)</u>	26	(N)

A2. GENERAL REGULATIONS

A2.11 Trials

.1 The following trial is on file with the Florida Public Service Commission:

	Area of Trial	Service	Application	Period
1)	Company's Service Territory	Residential Services	<p>Qualified customers are eligible residential customers who during the trial period experience two or more repair problems within 30 days of a New, Change or Move order.</p> <p>Up to 50% of qualifying customers will receive an automatic one-time proactive repair credit of \$25.00.</p> <p>Qualifying customers are limited to one offer during this trial period. This trial may not be combined with any other promotional offers except as authorized by Verizon.</p>	04/17/2008 – 09/17/2008

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