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June 30, 2008

Beth Salak, Director
Competitive Markets and Enforcement
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Mrs. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff:

General Subscriber Service Tariff

Section A3 - Sixteenth Revised Page 98

- Fifth Revised Page 115

Section A18 - Eighth Revised Page 21

- Sixth Revised Page 36

The purpose of this filing is to increase the per call charge for Directory Assistance Service and to eliminate the charge for local and toll Directory Assistance Call Completion.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President

Attachments

EXECUTIVE SUMMARY

Description of Proposed Tariff

This General Subscriber Services Tariff filing provides for an increase in the per call charge for Directory Assistance Service within the Company's local calling area for the originating line and outside the Company's local and LATA/NPA serving areas for the originating line, as specified in Section A3.9 for Basic Local Exchange Service.

It also provides for an increase in the per call charge for Directory Assistance Service outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line and outside the Company's local calling and LATA/NPA serving areas for the originating line, as specified in Section A18.7 for Long Distance Message Telecommunications Service.

The proposed per call charge for these services is \$1.50. The current per call charge is \$1.35.

This filing also eliminates the charge for local and toll Directory Assistance Call Completion (DACC) as specified in this filing. This function will be provided without additional charge. The current charge for this service is \$.30 per call.

Revenue Impact

The following rate change increases the Non-Basic Directory Assistance basket by 7.62 and decrease Non-Basic Competitive basket by 0.22%, which is within the limits of AT&T Florida's price regulation plan.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Directory Assistance Service

A3.9.1 General

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

A3.9.2 Rates and Charges

A. Directory Assistance - request of a telephone number - (maximum of two requests per call.)

1. Within the Company's local calling area for the originating line

(a) Per Call¹

Rate	USOC	
\$ 1.35 <u>1.50</u>	NA	(I),(F)

2. Outside the Company's local and LATA/NPA serving areas for the originating line

(b) Per Call¹

1.35 <u>1.50</u>	NA	(I),(F)
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B. Directory Assistance for Public Service Providers

1. All calls to Directory Assistance

(a) Per Call

.35	NA
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C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

Note 1: Rate to be implemented during normal billing cycles beginning ~~September 4, 2007~~ August 16, 2008. (C) (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion (QuikComplete) Service (Cont'd) (P)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Non-Bell Exchange Carrier customers
 - 3. IntraLATA and InterLATA long distance calls
 - 4. Any Special Line Class Codes
 - 5. Mobile Telephone Users (P)
 - 6. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number (P)
 - 7. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC (P)
 - 8. Calls from tandems where the end user cannot be identified (P)
 - 9. Calls from Payphone Service Provider coin or coinless stations (P)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges. (E)
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1. (P)

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC	
(a) Charge Per Completed Call	<u>\$3.000</u>	NA	(R)

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a telephone company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers (Cont'd)

A18.5.3 List of Rate Centers (Cont'd)

Rate Center	LATA	V	H
Youngstown-Fountain	Panama City	7998	1900
Yulee	Jacksonville	7585	1300
Zephyrhills	General	8092	1132
Zolfo Springs	United	8191	0987

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

A18.7.2 Rates and Charges

A. Directory Assistance - request of a telephone number (maximum of two requests per call)

1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line

	Rate	USOC	
(a) Per Call ¹	\$ 1.35 <u>1.50</u>	NA	(D, F)

2. Outside the Company's local calling and LATA/NPA serving areas for the originating line

(b) Per Call ¹	1.35 <u>1.50</u>	NA	(D, F)
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B. Directory Assistance for Public Service Providers

1. All calls to Directory Assistance

(a) Per Call	.35	NA	
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- C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's LATA/NPA serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

A18.8 IntraLATA Long Distance Verification and Emergency Interrupt Service

A18.8.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Note 1: Rate to be implemented during normal billing cycles beginning ~~September 4, 2007~~ August 16, 2008.

(NC)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Toll Directory Assistance Call Completion (QuikComplete) Service (Cont'd) (⊕)

A18.14.1 Description of Service (Cont'd)

- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A18.14.2 General Regulations

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in section A2. (⊕)

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Non-Bell Exchange Carrier customers
 - 3. Any Special Line Class Codes
 - 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number (⊕)
 - 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC (⊕)
 - 6. Calls from tandems where the end user cannot be identified (⊕)
 - 7. Calls from Payphone Service Provider coin or coinless stations (⊕)

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges. (⊖)
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1. (⊕)

A18.14.6 Rates and Charges

- A. Service Charges

- (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate <u>\$.3000</u>	USOC NA	(R)
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A3. BASIC LOCAL EXCHANGE SERVICE

A3.9 Directory Assistance Service

A3.9.1 General

- A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

A3.9.2 Rates and Charges

- A. Directory Assistance - request of a telephone number - (maximum of two requests per call.)

1. Within the Company's local calling area for the originating line

(a) Per Call¹

Rate	USOC	
\$1.50	NA	(I)

2. Outside the Company's local and LATA/NPA serving areas for the originating line

(b) Per Call¹

1.50	NA	(I)
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- B. Directory Assistance for Public Service Providers

1. All calls to Directory Assistance

(a) Per Call

.35	NA	
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- C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

Note 1: Rate to be implemented during normal billing cycles beginning *August 16, 2008*.

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion (QuikComplete) Service (Cont'd)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Non-Bell Exchange Carrier customers
 - 3. IntraLATA and InterLATA long distance calls
 - 4. Any Special Line Class Codes
 - 5. Mobile Telephone Users
 - 6. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 - 7. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 8. Calls from tandems where the end user cannot be identified
 - 9. Calls from Payphone Service Provider coin or coinless stations

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate	USOC	
	\$.00	NA	(R)

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a telephone company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers (Cont'd)

A18.5.3 List of Rate Centers (Cont'd)

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Yulee	Jacksonville	7585	1300
Zephyrhills	General	8092	1132
Zolfo Springs	United	8191	0987

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

A18.7.2 Rates and Charges

- A. Directory Assistance - request of a telephone number (maximum of two requests per call)
1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line

	Rate	USOC	
(a) Per Call ¹	\$1.50	NA	(I)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line			
(b) Per Call ¹	1.50	NA	(I)
 - B. Directory Assistance for Public Service Providers
 1. All calls to Directory Assistance

(a) Per Call	.35	NA	
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 - C. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's LATA/NPA serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

A18.8 IntraLATA Long Distance Verification and Emergency Interrupt Service

A18.8.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Note 1: Rate to be implemented during normal billing cycles beginning *August 16, 2008*.

(C)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Toll Directory Assistance Call Completion (QuikComplete) Service (Cont'd)

A18.14.1 Description of Service (Cont'd)

- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A18.14.2 General Regulations

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Non-Bell Exchange Carrier customers
 3. Any Special Line Class Codes
 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from Payphone Service Provider coin or coinless stations

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate \$.00	USOC NA	(R)
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