

David Christian
Vice President
Regulatory Affairs Florida



106 E. College Ave
Tallahassee, Florida 32301
Telephone 850-224-3963
Fax 850-222-2912
david.christian@verizon.com

August 22, 2008

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are new tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations
1st Revised Page 25.4
Original Page 26

The purpose of this filing is to end the "Trial" offered to select customers who experienced 2 or more repair issues. The trial is no longer being used.

If you require additional information, please call Joan Gage at (813) 483-2530.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

DMC:rt

Attachment

A2. GENERAL REGULATIONS

(M)

(M) Material relocated to Page 26.

(N)

A2. GENERAL REGULATIONS

A2.11 Trials

.1 The following trial is on file with the Florida Public Service Commission:

	Area of Trial	Service	Application	Period
1)	Company's Service Territory	Residential Services	<p>Qualified customers are eligible residential customers who during the trial period experience two or more repair problems within 30 days of a New, Change or Move order.</p> <p>Up to 50% of qualifying customers will receive an automatic one-time proactive repair credit of \$25.00.</p> <p>Qualifying customers are limited to one during this trial period. This trial may not be combined with any other promotional offers except as authorized by Verizon.</p>	04/17/2008 – 08/25/2008

(M)

(C)

(M)

(M) Material relocated from Page 25.4.

(N)

A2. GENERAL REGULATIONS

~~A2.11 Trials~~

(M)

~~.1 The following trial is on file with the Florida Public Service Commission:~~

Area of Trial	Service	Application	Period
1) Company's Service Territory	Residential Services	Qualified customers are eligible residential customers who during the trial period experience two or more repair problems within 30 days of a New, Change or Move order. Up to 50% of qualifying customers will receive an automatic one time proactive repair credit of \$25.00. Qualifying customers are limited to one during this trial period. This trial may not be combined with any other promotional offers except as authorized by Verizon.	04/17/2008 – 09/17/2008

(M) Material relocated to Page 26.

(N)

A2. GENERAL REGULATIONS

A2.11 Trials

(M)

.1 The following trial is on file with the Florida Public Service Commission:

<u>Area of Trial</u>	<u>Service</u>	<u>Application</u>	<u>Period</u>
<u>1) Company's Service Territory</u>	<u>Residential Services</u>	<p><u>Qualified customers are eligible residential customers who during the trial period experience two or more repair problems within 30 days of a New, Change or Move order.</u></p> <p><u>Up to 50% of qualifying customers will receive an automatic one-time proactive repair credit of \$25.00.</u></p> <p><u>Qualifying customers are limited to one during this trial period. This trial may not be combined with any other promotional offers except as authorized by Verizon.</u></p>	<u>04/17/2008 – 08/25/2008</u>

(C)

(M)

(M) Material relocated from Page 25.4.

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE:
ISSUED: