

**David Christian**  
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June 3, 2011

Ms. Beth W. Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements

9th Revised Page 11.4.5

7th Revised Page 11.4.6

3rd Revised Page 11.4.7

2nd Revised Page 11.4.8

The purpose of this filing is to increase the service rate for Unlimited Extended Calling Service (ECS) and Toll Usage for Business, and to extend on a month to month basis, the discounts for FiOS Bundles to those customers who initially enrolled with a Month –to- Month or 24 Month Commitment between 1/17/2010 and 6/4/2011.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian  
Vice President  
Regulatory Affairs Florida

Attachments

DMC:rt

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Unlimited Extended Calling Service (ECS) and Toll Usage for Business (Continued)

D. Rates

	<u>Monthly Rate</u> <u>Business</u>
(1) Unlimited ECS and Toll Usage for Business <sup>1, 2, 3</sup>	
(a) Month-to-Month	\$25.00 (l)
(b) One Year Term Option	18.00 (l)
(2) Unlimited ECS and Toll Usage for Business Feature Packages <sup>4,5</sup>	
(a) Feature Package One	9.00 <sup>6</sup>
(b) Feature Package Two	15.00 <sup>6</sup>
(c) Feature Package Three	18.00 <sup>6</sup>

<sup>1</sup> Unlimited ECS and Toll Usage for Business does not include a B1, CentraNet®, or CentraNet® CustoPAK line. Monthly rates for Unlimited ECS and Toll Usage for Business apply in addition to the monthly line rates associated with these services.

<sup>2</sup> For Business customers with 25 or fewer lines per customer location at time service is initiated. Eligible Business customers may subscribe to Unlimited ECS and Toll Usage for Business for a maximum of ten (10) lines per customer location.

<sup>3</sup> Nonrecurring charges, as set forth in Section A4 of this tariff, are not applicable for customers ordering Unlimited ECS and Toll Usage for Business on an existing B1, CentraNet®, or CentraNet® CustoPAK line.

<sup>4</sup> Monthly rates for Feature Packages apply in addition to the monthly rate for Unlimited ECS and Toll Usage for Business.

<sup>5</sup> Nonrecurring charges as set forth in Section A4 of this tariff are not applicable when ordering Feature Packages on existing B1, CentraNet®, or CentraNet® CustoPAK lines with Unlimited ECS and Toll Usage for Business. Minor Software Change Charge in Section A12.6.9 does not apply for an order for Feature Package.

<sup>6</sup> This rate increase was effective on 12/18/09, but due to an administrative error the tariff sheet was not filed with the FLPSC as scheduled. This filing, made on 6/30/10, corrects the record to reflect the proper tariff sheet.

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**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.14 Verizon Calling Services (Continued)**

**.5 Regional Essentials with FiOS Bundle Discounts**

A monthly discount may apply when Regional Essentials is bundled with an unlimited long distance calling plan plus the following FiOS services as specified by Verizon:

		<u>Regional Essentials Discounts</u>		
		Through 10/03/08	10/04/08 through 6/20/09	
(1)	12 Month Commitment <sup>1</sup>			
	FiOS Internet	\$ 16.01	\$13.01	
	FiOS TV	16.01	16.01	
	FiOS Internet and TV	16.00	16.00	
(2)	24 Month Commitment <sup>1</sup>			
	FiOS Internet	13.01	0.00	
	FiOS TV	16.01	0.00	
	FiOS Internet and TV	16.00	0.00	
<b>On or after 6/21/09 through 1/16/2010</b>				
(3)	6 Month Commitment			
	FiOS Internet	\$ 5.01		
	FiOS TV	8.01		
	FiOS Internet and TV	16.00		
(4)	12 Month Commitment			
	FiOS Internet	\$ 5.01		
	FiOS TV	8.01		
	FiOS Internet and TV	16.00		
<b>On or after 1/17/2010 through 6/4/2011</b>				
(5)	Month - to - Month			(C)
	FiOS Internet	\$5.00		
	FiOS TV	\$5.00		
	FiOS Internet and FiOS TV	\$5.00		
(6)	24 Month Commitment			
	FiOS Internet	\$10.00		
	FiOS TV	\$10.00		
	FiOS Internet and FiOS TV	\$10.00		
<b>On or after 6/5/2011</b>				
Discount is not available in areas where alternative services are made available by Verizon.				
(7)	Month - to - Month or 24 Month Commitment			(N)
	FiOS Internet	\$10.00		
	FiOS TV	\$10.00		
	FiOS Internet and FiOS TV	\$10.00		(N)

<sup>1</sup> Customers who were on a 12 or 24 month commitment on or before Feb 16, 2008 will continue to receive the previous discounts until the end of their commitment.

(M) Material relocated to Page 11.4.7.

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.14 Verizon Calling Services (Continued)**

**.5 Regional Essentials with FiOS Bundle Discounts (Continued)**

**Regional Essential Discounts – Renewal:**

<sup>2</sup> Customers who were previously on a 12 month commitment with initial periods ending on or before 8/31/09 will receive monthly discounts listed below, on a month to month basis.

(8) 12 Month Commitment – Renew <sup>2</sup>	
FiOS Internet	15.01
FiOS TV	9.01
FiOS Internet and TV	13.00

Customers who were previously on a 6 or 12 month commitment with initial periods ending on or after 9/1/09 will receive monthly discounts equal to their original/initial FiOS Bundle Discounts on a month to month basis.

Customers who initially enrolled **before** 1/16/2010 with a 24 Month Commitment will receive monthly discounts equal to their original/initial FiOS Bundle discounts on a month to month basis.

Customers who initially enrolled between 1/17/2010 and 6/4/2011 with a Month –to- Month or 24 Month Commitment will receive monthly discounts equal to their original/initial FiOS Bundle discounts on a month to month basis.

The applicable bundle discount will expire in 6, 12 or 24 months, based upon commitment selected, from the date it is implemented on a customer’s account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts.

Each product must be billed by Verizon Florida LLC.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

**.6 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages**

**A. General**

(Unlimited DTL and Unlimited **CustoPAK** Basic Packages are optional business flat-rated usage packages with a network access line, calling features and Deregulated Voice Messaging Service offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

1. The following two (2) options are available:

a. Unlimited DTL Basic Package includes the following:

- One (1) Flat Rate Dial Tone Line with touch-tone
- Unlimited intraLATA toll calling
- Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,  
 Caller ID and a Deregulated Voice Messaging Service.

(M) Material relocated from Page 11.4.6.

(M<sup>1</sup>) Material relocated to Page 11.4.8.

(M)  
 (T)  
 (M)  
 (N)  
 (N)  
 (C)  
 (M<sup>1</sup>)  
 (N)  
 (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.6 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

A. General

1. The following two (2) options are available: (Continued) (N)

a. Unlimited DTL Basic Package includes the following: (Continued) (N)

(1) Unlimited DTL Expansion Lines (M)

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,  
 Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, and choice of one to five(1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,  
 Caller ID and a Deregulated Voice Messaging Service. (M)

b. Unlimited CustoPAK Basic Package includes the following:

- One (1) Flat Rate CustoPAK Line
- Unlimited intraLATA toll calling
- Choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(1) Unlimited CustoPAK Expansion Lines

At least one (1) CustoPAK Expansion Line is required with each Unlimited CustoPAK Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

CustoPAK Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

CustoPAK Expansion Lines are available for a monthly rate, per line, and choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(M) Material relocated from Page 11.4.7.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Unlimited Extended Calling Service (ECS) and Toll Usage for Business (Continued)

D. Rates

	<u>Monthly Rate</u> <u>Business</u>
(1) Unlimited ECS and Toll Usage for Business <sup>1, 2, 3</sup>	
(a) Month-to-Month	\$ <del>23</del> <u>25</u> .00 (l)
(b) One Year Term Option	<del>16</del> <u>18</u> .00 (l)
(2) Unlimited ECS and Toll Usage for Business Feature Packages <sup>4,5</sup>	
(a) Feature Package One	9.00 <sup>6</sup>
(b) Feature Package Two	15.00 <sup>6</sup>
(c) Feature Package Three	18.00 <sup>6</sup>

<sup>1</sup> Unlimited ECS and Toll Usage for Business does not include a B1, CentraNet®, or CentraNet® CustoPAK line. Monthly rates for Unlimited ECS and Toll Usage for Business apply in addition to the monthly line rates associated with these services.

<sup>2</sup> For Business customers with 25 or fewer lines per customer location at time service is initiated. Eligible Business customers may subscribe to Unlimited ECS and Toll Usage for Business for a maximum of ten (10) lines per customer location.

<sup>3</sup> Nonrecurring charges, as set forth in Section A4 of this tariff, are not applicable for customers ordering Unlimited ECS and Toll Usage for Business on an existing B1, CentraNet®, or CentraNet® CustoPAK line.

<sup>4</sup> Monthly rates for Feature Packages apply in addition to the monthly rate for Unlimited ECS and Toll Usage for Business.

<sup>5</sup> Nonrecurring charges as set forth in Section A4 of this tariff are not applicable when ordering Feature Packages on existing B1, CentraNet®, or CentraNet® CustoPAK lines with Unlimited ECS and Toll Usage for Business. Minor Software Change Charge in Section A12.6.9 does not apply for an order for Feature Package.

<sup>6</sup> This rate increase was effective on 12/18/09, but due to an administrative error the tariff sheet was not filed with the FLPSC as scheduled. This filing, made on 6/30/10, corrects the record to reflect the proper tariff sheet.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.5 Regional Essentials with FiOS Bundle Discounts

A monthly discount may apply when Regional Essentials is bundled with an unlimited long distance calling plan plus the following FiOS services as specified by Verizon:

		<u>Regional Essentials Discounts</u>		
		Through 10/03/08	10/04/08 through 6/20/09	
(1)	12 Month Commitment <sup>1</sup>			
	FiOS Internet	\$ 16.01	\$13.01	
	FiOS TV	16.01	16.01	
	FiOS Internet and TV	16.00	16.00	
(2)	24 Month Commitment <sup>1</sup>			
	FiOS Internet	13.01	0.00	
	FiOS TV	16.01	0.00	
	FiOS Internet and TV	16.00	0.00	
<b>On or after 6/21/09 through 1/16/2010</b>				
(3)	6 Month Commitment			
	FiOS Internet	\$ 5.01		
	FiOS TV	8.01		
	FiOS Internet and TV	16.00		
(4)	12 Month Commitment			
	FiOS Internet	\$ 5.01		
	FiOS TV	8.01		
	FiOS Internet and TV	16.00		
<b>On or after 1/17/2010 <u>through 6/4/2011</u></b>				
(5)	Month - to - Month			<u>(C)</u>
	FiOS Internet	\$5.00		
	FiOS TV	\$5.00		
	FiOS Internet and FiOS TV	\$5.00		
(6)	24 Month Commitment			
	FiOS Internet	\$10.00		
	FiOS TV	\$10.00		
	FiOS Internet and FiOS TV	\$10.00		
<b><u>On or after 6/5/2011</u></b>				
<b><u>Discount is not available in areas where alternative services are made available by Verizon.</u></b>				
(7)	<u>Month - to - Month or 24 Month Commitment</u>			<u>(N)</u>
	<u>FiOS Internet</u>	<u>\$10.00</u>		
	<u>FiOS TV</u>	<u>\$10.00</u>		
	<u>FiOS Internet and FiOS TV</u>	<u>\$10.00</u>		<u>(N)</u>

<sup>1</sup> Customers who were on a 12 or 24 month commitment on or before Feb 16, 2008 will continue to receive the previous discounts until the end of their commitment.

~~**Regional Essential Discounts – Renewal:**~~

~~<sup>2</sup> Customers who were previously on a 12 month commitment with initial periods ending on or before 8/31/09 will receive monthly discounts listed below, on a month to month basis.~~

<del>(7)</del>	<del>12 Month Commitment – Renew <sup>2</sup></del>			
	<del>FiOS Internet</del>	<del>15.01</del>		
	<del>FiOS TV</del>	<del>9.01</del>		
	<del>FiOS Internet and TV</del>	<del>13.00</del>		

~~Customers who were previously on a 6 or 12 month commitment with initial periods ending on or after 9/1/09 will receive monthly discounts equal to their original/initial FiOS Bundle Discounts on a month to month basis.~~

(M)

(M)

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MICHELLE ROBINSON, PRESIDENT  
TAMPA, FLORIDA

EFFECTIVE: January 17, 2010  
ISSUED: January 15, 2010



A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.5 Regional Essentials with FiOS Bundle Discounts (Continued)

Regional Essential Discounts – Renewal: (Continued)

Regional Essential Discounts – Renewal:

<sup>2</sup> Customers who were previously on a 12 month commitment with initial periods ending on or before 8/31/09 will receive monthly discounts listed below, on a month to month basis.

(8) 12 Month Commitment – Renew <sup>2</sup>

FiOS Internet	15.01
FiOS TV	9.01
FiOS Internet and TV	13.00

Customers who were previously on a 6 or 12 month commitment with initial periods ending on or after 9/1/09 will receive monthly discounts equal to their original/initial FiOS Bundle Discounts on a month to month basis.

Customers who initially enrolled **before** 1/16/2010 with a 24 Month Commitment will receive monthly discounts equal to their original/initial FiOS Bundle discounts on a month to month basis.

Customers who initially enrolled between 1/17/2010 and 6/4/2011 with a Month –to- Month or 24 Month Commitment will receive monthly discounts equal to their original/initial FiOS Bundle discounts on a month to month basis.

The applicable bundle discount will expire in 6, 12 or 24 months, based upon commitment selected, from the date it is implemented on a customer's account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts.

Each product must be billed by Verizon Florida LLC.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

.6 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages

A. General

(Unlimited DTL and Unlimited **CustoPAK** Basic Packages are optional business flat-rated usage packages with a network access line, calling features and Deregulated Voice Messaging Service offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

1. The following two (2) options are available:

a. Unlimited DTL Basic Package includes the following:

- One (1) Flat Rate Dial Tone Line with touch-tone
- Unlimited intraLATA toll calling
- Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,  
 Caller ID and a Deregulated Voice Messaging Service.

~~(1) Unlimited DTL Expansion Lines~~

~~At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:~~

~~(a) Expansion Lines with unlimited calling~~

~~DTL Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:~~

~~Call Waiting, Three-Way Calling, Call Forwarding,  
 Caller ID and a Deregulated Voice Messaging Service.~~

(M)

(I)

(M)

(N)

(N)

(C)

(M)

~~(b) Expansion Lines without unlimited calling~~

~~DTL Expansion Lines are available for a monthly rate, per line, and choice of one to five (1 to 5) of the following calling features:~~

~~Call Waiting, Three Way Calling, Call Forwarding,  
Caller ID and a Deregulated Voice Messaging Service.~~

(M) Material relocated from Page 11.4.6.

(M) Material relocated to Page 11.4.8.

(M)

(N)

(N)

MICHELLE ROBINSON, PRESIDENT  
TAMPA, FLORIDA

EFFECTIVE: January 17, 2010  
ISSUED: January 15, 2010

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.6 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages (Continued)

A. General

1. The following two (2) options are available: (Continued) (N)

a. Unlimited DTL Basic Package includes the following: (Continued) (N)

(1) Unlimited DTL Expansion Lines (M)

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, and choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and a Deregulated Voice Messaging Service. (M)

1. The following two (2) options are available: (Continued)

b. Unlimited CustoPAK Basic Package includes the following:

- One (1) Flat Rate CustoPAK Line
- Unlimited intraLATA toll calling
- Choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(1) Unlimited CustoPAK Expansion Lines

At least one (1) CustoPAK Expansion Line is required with each Unlimited CustoPAK Basic Package. The following two (2) options are available:

(a) Expansion Lines with unlimited calling

CustoPAK Expansion Lines are available for a monthly rate, per line, with unlimited intraLATA toll usage calling and a choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(b) Expansion Lines without unlimited calling

CustoPAK Expansion Lines are available for a monthly rate, per line, and choice of one or both of the following calling features:

Caller ID and a Deregulated Voice Messaging Service.

(M) Material relocated from Page 11.4.7.

(N)