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5454 WEST 110TH STREET  
OVERLAND PARK, KS 66211

July 13, 2011

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of July 14, 2011. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

Section A27      Thirteenth Revised Sheet 11

This filing standardizes and clarifies a Business Assist Advantage Plan regulation.

If you have any questions regarding this filing, please call me.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL 11-08

**DEBRA LEVY**  
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## GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry  
Tariff Manager

Thirteenth Revised Sheet 11  
Cancelling Twelfth Revised Sheet 11  
Effective: July 14, 2011

### SPECIAL PACKAGED OFFERINGS

#### C. BUSINESS ASSIST ADVANTAGE PLANS

##### 1. General

- a. Business Assist Advantage Plans are optional business service enrollment plans that permit customers to receive flat rated Local Exchange Service plus features and services for a flat monthly rate, for each Business Assist Advantage Plan business line provided.

##### 2. Regulations

- a. Business Assist Advantage Plan customers may terminate their enrollment in the plan at any time upon notice to the Company.
- b. Unless terminated by the Business Assist Advantage Plan customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.
- c. The plan is not available with Business ISDN-BRI Service lines, Payphone Line Service, to customers who are or become toll restricted. Rotary Line Service, as defined in Section 13, is not available in conjunction with the Plan unless Rotary Line Service is included in a specific Business Assist Advantage Plan Package. The Plan cannot terminate to a PBX or any other line trunking device, unless indicated for a specific Business Assist Advantage Plan Package.
- d. **Customers who subscribe to the Unlimited Business Assist Advantage Plan** may subscribe to a maximum of ten (10) **Unlimited** Business Assist Advantage Plan business lines for each customer location. There is no per location limit on the number of business lines that can be enrolled with Business Assist **Advantage** Plan. (T) (T)
- e. Service Connection Charges, as described in Section 4 of this tariff, apply for new and additional Business Assist Advantage Plan lines, and moves of existing lines.
- f. Service Charges do not apply when Business Assist Advantage Plan replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from a Business Assist Advantage Plan option back to Local Exchange Service.
- g. Business Assist Advantage Plan customers are not eligible for promotional offerings associated with the Custom Calling Services and/or ExpressTouch features included in the plan, unless specifically provided for in a promotional offering.
- h. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

## GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry  
Tariff Manager

~~Thirteenth Twelfth~~ Revised Sheet 11  
Cancelling ~~Twelfth Eleventh~~ Revised Sheet 11  
Effective: ~~July 14, 2011 March 18, 2011~~

### SPECIAL PACKAGED OFFERINGS

#### C. BUSINESS ASSIST ADVANTAGE PLANS

##### 1. General

- a. Business Assist Advantage Plans are optional business service enrollment plans that permit customers to receive flat rated Local Exchange Service plus features and services for a flat monthly rate, for each Business Assist Advantage Plan business line provided.

##### 2. Regulations

- a. Business Assist Advantage Plan customers may terminate their enrollment in the plan at any time upon notice to the Company.
- b. Unless terminated by the Business Assist Advantage Plan customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.
- c. The plan is not available with Business ISDN-BRI Service lines, Payphone Line Service, to customers who are or become toll restricted. Rotary Line Service, as defined in Section 13, is not available in conjunction with the Plan unless Rotary Line Service is included in a specific Business Assist Advantage Plan Package. The Plan cannot terminate to a PBX or any other line trunking device, unless indicated for a specific Business Assist Advantage Plan Package.
- d. **Customers who subscribe to the Unlimited Business Assist Advantage Plan A** ~~customer~~ may subscribe to a maximum of ten (10) **Unlimited** Business Assist Advantage Plan business lines for each customer location. ~~, except as specified following.~~ There is no per location limit on the number of business lines that can be enrolled with Business Assist **Advantage Basic** Plan ~~or Business Assist Basic Plan Plus~~.
- e. Service Connection Charges, as described in Section 4 of this tariff, apply for new and additional Business Assist Advantage Plan lines, and moves of existing lines.
- f. Service Charges do not apply when Business Assist Advantage Plan replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from a Business Assist Advantage Plan option back to Local Exchange Service.
- g. Business Assist Advantage Plan customers are not eligible for promotional offerings associated with the Custom Calling Services and/or ExpressTouch features included in the plan, unless specifically provided for in a promotional offering.
- h. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

~~(O) Material previously found on this sheet now appears in Section A127.~~