

END-USER TELECOMMUNICATIONS SERVICES PRICE LIST

CHECK SHEET

Sheets of this price list are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this sheet.

| <u>SHEET</u> | <u>REVISION</u> |
|---------------------|-------------------------|
| 1 | Original |
| 2 * | 1 st Revised |
| 3 | Original |
| 4 | Original |
| 5 | Original |
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| 19 | Original |
| 20 | Original |
| 21 | Original |
| 22 | Original |
| 23* | 1 st Revised |
| 24* | 1 st Revised |
| 25* | 1 st Revised |
| 26* | 1 st Revised |
| 27* | 1 st Revised |
| 28* | 1 st Revised |
| 29* | 1 st Revised |
| 30* | 1 st Revised |
| 31* | 1 st Revised |
| 32* | 1 st Revised |
| 33* | 1 st Revised |

* indicates pages included in this filing

Issued: July 2, 2014

Effective: _____

By:

Mary Ann Mitchell, Vice President
Rosebud Telephone, LLC
501 W Main Street
Rosebud, TX 76570

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3.4.5.5 Exchange Access Service (N)

A. General (N)

This section contains the specific regulations governing the rates and charges that apply for Switched Access Services:

There are three types of rates and charges that apply to Switched Access Service:

- (i) Non-Recurring Charges: One-time charges that apply for a specific work activity.
- (ii) Recurring Charges: Fixed charges apply each month and depend on the number and type of facilities in place.
- (iii) Usage Charges: Charges that are applied on a per access minute basis. Usage rates are accumulated over a monthly period.

B. Rate Categories (N)

There are several rate categories that apply to Switched Access Service:

- (i) Local Transport
- (ii) End Office
- (iii) Chargeable Optional Features.

C. Billing of Access Minutes (N)

When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's Local Switching Center - (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls over FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch

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for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.

D. Rates and Charges (N)

Carrier Common Line

Per minute of use (originating and terminating) \$0.000
 (N)

Tandem Switched Transport

TST-facility (per access MOU per mile)

| Competing ILEC | Rate per MOU per mile | |
|--------------------|-----------------------|-----|
| BellSouth | .000020 | (N) |
| CenturyLink Embarq | Zone 1 .000035 | (N) |
| Embarq | Zone 2 .000055 | (N) |
| Embarq | Zone 3 .000080 | (N) |
| Verizon | .000002 | (N) |

TST-facility Fixed

| Competing ILEC | Rate per MOU | |
|--------------------|----------------|-----|
| BellSouth | .000168 | (N) |
| CenturyLink Embarq | Zone 1 .000365 | (N) |
| Embarq | Zone 2 .000438 | (N) |
| Embarq | Zone 3 .000598 | (N) |

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Tandem Switching

| | | | |
|----------------------|-------------------------|--|-----|
| Competing ILEC | Rate per MOU per tandem | | |
| BellSouth | .001145 | | (N) |
| CenturyLink (Embarq) | Zone 1 .001197 | | (N) |
| | Zone 2 .001338 | | (N) |
| | Zone 3 .001693 | | (N) |
| Verizon | .001574 | | (N) |

Local Switching (rates per MOU)

| | | | |
|----------------------|-------------------------|-------------------|-----|
| Competing ILEC | Local Switching per MOU | Shared Trunk Port | |
| BellSouth | .002849 | .0000 | (N) |
| CenturyLink (Embarq) | .002217 | .000557 | (N) |
| Verizon | .0020995 | .001692 | (N) |

Information Surcharge (N)
 Rate per MOU \$0.00000

Paper/Electronic Media Fee (N)
 Customers who elect to receive a paper or CD-ROM version of their invoice will incur a surcharge of \$15.00 per bill.

Chargeable Optional Features (N)
 All Optional Features not listed here are offered on an Individual Case Basis (ICB).

Miscellaneous Charges (N)
 Administrative Processing \$25 per order

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3.5 Directory Listings

The Company will arrange for a single directory listing in the alphabetical section of the telephone directory published by the dominant exchange service provider in the Customer's exchange area and the local directory assistance data base free of charge upon initiation of basic local exchange service. Non-published listings are not listed in the directory nor in the Company's Directory Assistance Records. Changes and/or additions to directory listings may incur applicable Service Connection Charges.

3.6 Taxes and Surcharges

All federal, state and local taxes and surcharges, including but not limited to gross receipts taxes, sales taxes, federal network access charges, municipal utilities taxes, or associated surcharges, are listed as separate line items on Customers' bills and are not included in the rates listed in this price list.

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SECTION 4 - CONTRACTS AND INDIVIDUAL CASE BASIS ARRANGEMENTS

4.1 Contracts

The Company may provide any of the services offered under this price list, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this price list do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings that maybe offered by the Company from time to time.

4.2 Individual Case Basis Arrangements

Arrangements will be developed on an individual case basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

SECTION 5 - PROMOTIONS

[Reserved for future use.]

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SECTION 6 – LIFELINE

6.1 Lifeline Program

(T)

6.1.1 General

1) A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate and federal subscriber line charge.

2) Nothing in this section shall prohibit a customer who is eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

3) The Lifeline Program rate reductions do not apply to long distance services, 976 and other information related telecommunications services, custom calling features, or other ancillary services that may or may not be tariffed. Customers may obtain these services, where available, at their discretion.

4) The Company may not disconnect the local service of a Lifeline Program customer for the non-payment of toll charges unless the Company has received a waiver from the Commission allowing disconnection of service for this reason. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of all outstanding toll charges. Upon payment of outstanding toll charges, the Company shall remove mandatory blocking at the customer's request. (T)

5) Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll limitation service (toll block or toll control where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking upon initial subscription to the Lifeline Program. If customer voluntarily elects toll limitation the deposit requirements for local service will be waived. (M)

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6) The Lifeline Program rate reductions will not be available on a retroactive basis. However, when a customer is qualified for Lifeline, Rosebud will apply an additional monthly discount for the previous month, dating back 30 days, or to the start date for service, whichever is less. (T)

6.1.2 Designated Lifeline Program Services

The Company shall offer the following services or functions defined to be qualified, or designated, Lifeline Program Services:

- (A) Single party service
- (B) Local Usage
- (C) Voice-grade access to the public network
- (D) Dual-tone multi-frequency (DTMF) signaling or its functional equivalent
- (E) Access to emergency (9-1-1) services
- (F) Access to operator services
- (G) Access to interexchange services
- (H) Access to directory assistance services
- (I) Toll Limitation Toll Blocking or Toll Control service

In addition, the Company shall offer any other service determined by the Commission to be “basic local telecommunications service” or any service supported by federal universal service support mechanisms under 47 C.F.R.§54.101 or any regulation substituted for same.

6.1.3 Eligibility Requirements

6.1.3.1 Qualifying Low-income (Eligible) Customer Criteria

The Lifeline Program rate reductions will be provided per eligible customer. An eligible customer shall be defined as an individual who participates in one of the following programs:

- 1) Medicaid
- 2) Supplemental Nutrition Assistance Program (SNAP)
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance
- 5) Low-Income Home Energy Assistance Program

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- | | | |
|----|---|-----|
| 6) | Temporary Assistance for Needy Families, or | (T) |
| 7) | National School Free Lunch Program | (T) |

A customer may also be eligible if he or she is an eligible resident of tribal lands who is living on or near a reservation. Pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688), a “reservation” is defined as any federally recognized Indian tribe’s reservation, pueblo, or colony. (T)

A customer may also be eligible if his or her household income is at or below 150% of the federal poverty guidelines as published by the U.S. Department of Health and Human Services and updated annually. (T)

6.1.3.2 Obligations of the Customer (T)

- (A) Customers who meet the low-income requirement for qualification but do not receive benefits under the programs listed in subsection (d) of this section may provide the LIDA with self-enrollment for Lifeline benefits.
- (B) Customers receiving benefits under the programs listed in subsection (d) of this section and who have telephone service with the Company will be subject to the Lifeline automatic enrollment procedures as provided by the LIDA unless they provide the LIDA with a request to be excluded from Lifeline Service.
- (C) Customers receiving benefits under the programs listed in subsection (d) of this section and who do not have telephone service must initiate a request for service from the Company.
- (D) Opportunity for contest.
 - (i) A customer who believes that their self-enrollment application has been erroneously denied may request in writing that LIDA review the application, and the customer may submit additional information as proof of eligibility.
 - (ii) A customer who is dissatisfied with LIDA’s action following a request for review under clause (i) of this subparagraph may request in writing that an informal hearing be conducted by the Public Utility Commission staff.

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- (iii) A customer dissatisfied with the determination after an informal hearing under clause (ii) of this subparagraph may file a formal complaint with the Public Utility Commission.

6.1.3.3 Obligations of the Company (T)

- (A) The Company shall only provide Lifeline Service to all eligible customers identified by the Low-Income Discount Administrator (LIDA) within its service area in accordance with this section.
 - (i) The Company shall identify, on the initial database provided by the LIDA, those customers to whom it is providing telephone service and shall begin reduced billing for those qualifying low-income customers.
 - (ii) The eligible customer shall not be charged for changes in telephone service arrangements that are made in order to qualify for Lifeline Service, or for service order charges associated with transferring the account into Lifeline Service. If the eligible customer changes the telephone service, the Lifeline provider shall begin reduced billing at the time the change of service becomes effective.
 - (iii) Upon receipt of the monthly update provided by the LIDA, the Company shall begin reduced billing for those qualifying low-income customers subscribing to services within 30 days.
 - (iv) The LIDA shall provide a self-enrollment form by direct mail at the customer's request. The LIDA shall maintain customers' self-enrollment forms and provide a database of self-enrolling customers to the Company.

6.1.3.4 Discontinuance of Service

- 1) If the DCF notifies the Company that a customer no longer qualifies for the Lifeline Program, the Company shall provide a direct mail notice advising the customer that the Lifeline Program discount will be discontinued within 30 days unless the customer notifies the Company that An error has been made. If the customer notifies the Company of an error, the Lifeline Program discount will continue for additional 30 days to allow the customer adequate time to correct records and obtain an affirmation of eligibility from the DCF. If the customer has not obtained an affirmation of

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eligibility from the DCF by the end of the 60-day period, Lifeline Program discounts may discontinue and the customer's service and billing will continued at applicable rates.

- 2) Customers who are not receiving benefits through programs listed in section 6.1.3.1, but whose annual household income is at or below 125% of the federal poverty guidelines may be required to provide the Company with an affidavit of self-certification to verify their status. The Company may require such verification annually by notifying those customers through direct mail that an affidavit must be submitted within 60 days to continue receiving the Lifeline Program discounts. If the customer does not respond within 60 days, the Lifeline Program discount will cease and the customer's service and billing will continue at applicable rates.

6.1.4 Deposits and Credit Requirements

6.1.4.1 The Company will not charge a service deposit in order to initiate the Lifeline Program if the eligible customer voluntary elects to receive Toll Restriction.

6.1.4.2 The Company may charge a service deposit if:

- 1) The eligible customer denies subscription to toll limitation service upon subscribing to the Lifeline Program.
- 2) The Company receives a Commission waiver from having to provide toll blocking due technical limitations.

6.1.4.3 In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to the eligible customers for the Lifeline Program.

6.1.5 Service Connection Charges (T)

6.1.5.1 Service connection charges do apply when:

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- 1) Existing eligible customers requesting additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
- 2) New Customers (those without existing local exchange access service) eligible for the Lifeline Program and establishing qualifying service.
- 3) Any subsequent moves or changes after initial connection to the Lifeline Program

6.1.6 Amounts (T)

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below. In no event shall the monthly residential local exchange access line rate for the eligible customer be reduced below \$2.25.

| | Monthly Rate Reduction |
|------------------------------|---------------------------|
| a. Federal Lifeline Discount | \$9.25 |

6.2 [Deleted] (D)

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