

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Resolution by Gadsden County ) DOCKET NO. 890292-TL  
 Board of County Commissioners for ex- )  
 tended area service between Gadsden )  
 County and Tallahassee )

In re: Investigation into QUINCY ) DOCKET NO. 891237-TL  
 TELEPHONE COMPANY'S authorized return ) ORDER NO. 22810  
 on equity and earnings ) ISSUED: 4-12-90

The following Commissioners participated in the disposition of this matter:

MICHAEL McK. WILSON, Chairman  
 THOMAS M. BEARD  
 BETTY EASLEY  
 GERALD L. GUNTER  
 JOHN T. HERNDON

ORDER REQUIRING IMPLEMENTATION OF  
TOLL RELIEF PLAN

BY THE COMMISSION:

By Order No. 22367, issued January 3, 1990, we announced our intention to require implementation of a toll relief plan between certain exchanges, the details of which are specified in that Order. No protests were filed to Order No. 22367, so it became final and effective on January 25, 1990, as reflected in our Consummating Order No. 22477, issued January 29, 1990.

Among other things, these orders required St. Joseph Telephone and Telegraph Company (St. Joe) to survey its subscribers in the Chattahoochee exchange, pursuant to Rule 25-4.063, Florida Administrative Code. Accordingly, St. Joe mailed 1,634 explanatory letters and ballots to all Chattahoochee customers of record on January 29, 1990, to be returned no later than February 28, 1990. 1,019 or 62% of the ballots were returned. 852 subscribers (52%) voted in favor of the toll relief plan, while 140 subscribers (9%) voted against the plan. 615 subscribers failed to return their ballots and 27 of the ballots we received were invalid. In order for the survey to pass, we required a margin of fifty percent (50%) plus one (1) favorable vote (at least 818 votes) out of all

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subscribers surveyed. Therefore, the survey has passed, since 852 affirmative votes were received. Accordingly, subscribers in St. Joe's Chattahoochee exchange shall have the following basic local service rates:

	<u>Current</u>	<u>New Rate</u>
R-1	\$ 6.30	\$ 9.50
B-1	17.25	27.69
PBX	33.15	55.79

Central Telephone Company of Florida (Centel), Quincy Telephone Company (Quincy), Southern Bell Telephone and Telegraph Company (Southern Bell), and St. Joe should proceed and coordinate implementation of countywide toll-free calling within Gadsden County, along with the calling plan between Chattahoochee and Tallahassee. Implementation should occur as soon as possible, but no later than October 1, 1990. Following implementation of the calling plan between Tallahassee and Gadsden County, Tallahassee subscribers will have an allowance of five (5) free calls in the aggregate per month to the Chattahoochee, Greensboro, Gretna, and Quincy exchanges, with a charge of twenty-five cents (\$.25) per call to apply to each additional call above five (5). Conversely, subscribers in the Chattahoochee, Greensboro, Gretna, and Quincy exchanges will be able to place five (5) free calls per month to the Tallahassee exchange, with a charge of twenty-five cents (\$.25) per call to apply to each additional call above five (5). The optional discounted toll plan currently in effect from Chattahoochee to Quincy should be cancelled simultaneously with the implementation of countywide extended area service (EAS) in Gadsden County.

Each of the four companies involved in this EAS request shall file a monthly progress report regarding the implementation schedule until implementation is complete, with the first report due on April 19, 1990. In addition, in order for us to evaluate the calling plan we have created between the Gadsden County exchanges and the Tallahassee exchange, Quincy and St. Joe shall file quarterly reports, on a monthly basis, with our staff. These reports shall include a detailed analysis of the distribution of calling usage among subscribers, over each route, segregated between business and residential users and combined, showing for each category the number of customers making zero (0) calls, one (1) call, et cetera, through twenty-five (25) calls, and in ten (10) call

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increments thereafter, to ninety-five (95) calls, and ninety-six (96) or more calls. Centel shall file the same report, except in the aggregate, rather than over each route (from the Tallahassee exchange to all Gadsden County exchanges except Havana). These reports on usage shall be filed for a two year period following implementation. These usage reports shall also include a record of any customer contact, along with the reason for such contact, regarding the five (5) free monthly calls with a twenty-five cent (\$.25) charge for additional calls.


Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Central Telephone Company of Florida, Quincy Telephone Company, Southern Bell Telephone and Telegraph Company, and St. Joseph Telephone and Telegraph Company shall each implement a toll relief calling plan as soon as possible, but no later than October 1, 1990, that complies with the terms and conditions set forth herein. It is further

ORDERED that the Companies named herein shall file certain reports as set forth in the body of this Order. It is further

ORDERED that these dockets are hereby closed.

By ORDER of the Florida Public Service Commission, this 12th day of April, 1990.

  
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STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

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NOTICE OF JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.