

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing to	)	DOCKET NO. 900423-TL
obsolete the provision of Special	)	
Identity Number Arrangement (SINA)	)	ORDER NO. 23105
service by UNITED TELEPHONE COMPANY	)	
OF FLORIDA	)	ISSUED: 6-22-90
	)	

The following Commissioners participated in the disposition of this matter:

MICHAEL MCK. WILSON, Chairman  
 THOMAS M. BEARD  
 BETTY EASLEY  
 GERALD L. GUNTER

ORDER APPROVING TARIFF

BY THE COMMISSION:

On April 27, 1990, United Telephone Company of Florida (United) filed a tariff revision to obsolete the provision of Special Identity Number Arrangement (SINA) Service. SINA is a custom calling feature which provides an additional telephone number and two distinctive rings on the same access line. Whenever the second telephone number is dialed, the bell will ring with either one long or two short rings, whichever is the opposite of the ring assigned to the main telephone number.

This feature is available only in NX-ID, NX-1E, and DSS-1210 switches. This service is similar in concept to Southern Bell's Ringmaster and ALLTEL's Ring +, although different in technology because the latter two services are software driven and SINA is hardware driven through the switch. SINA is provided through the installation of a central office line card and is not inherent in United's DMS-100 and #5ESS digital switches which are software driven. The Company stated that it is continuously replacing its older switches with digital switches such as the DMS-100 and the #5ESS which are incapable of providing SINA services.

When a scheduled switch change occurs, SINA customers are notified 30 days in advance that the service will no longer be available. This has led to customer complaints from those who subscribe to SINA only a few months prior to switch conversion. By obsoleting SINA, United will restrict the

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service to existing customers thus reducing customer complaints. SINA will no longer be offered to new customers and existing customers may continue the service until notified by United that the serving central office is converting to digital.

We are concerned that the Company is replacing an analog service with a digital service that will be more expensive for ratepayers. But, we find that in order to keep pace with technological advances, older central offices must be converted to digital offices. Therefore, we find that United's tariff revision to obsolete SINA is appropriate. We also direct United to continue to notify customers 30 days prior to the switch conversion date.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that United Telephone Company of Florida's proposed tariff revision to obsolete the provision of Special Identity Number Arrangement (SINA) Service is hereby approved. It is further

ORDERED that this docket is hereby closed.

By ORDER of the Florida Public Service Commission,  
this 22nd day of JUNE, 1990.

  
STEVE TRIBBLE Director  
Division of Records and Reporting

( S E A L )

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.