

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 951502-TL
promotional tariff filing to) ORDER NO. PSC-96-0084-FOF-TL
waive recurring charges for) ISSUED: January 17, 1996
customers subscribing to)
CrisisLink Service by BellSouth)
Telecommunications, Inc. d/b/a)
Southern Bell Telephone and)
Telegraph Company (T-95-705)
filed 11/01/95))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

CrisisLinksm Service (CrisisLinksm) is provided over the Advanced Intelligent Network (AIN). The service allows the subscriber to establish predetermined alternate routing plans for incoming voice and data traffic. CrisisLinksm has both nonrecurring and recurring rates.

On November 1, 1995, BellSouth Telecommunications, Inc. D/B/A Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) filed a promotional tariff to waive from one to three months recurring charges for customers subscribing to the 36 month contract option of CrisisLinksm.

The proposed tariff will waive months of recurring charges for customers subscribing to CrisisLinksm in January, waive two months of charges for customers subscribing in February, and waive one month of charges for those subscribing in March. The intent of the tariff filing is to improve the usually slow sales period in the first quarter of the year.

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CrisisLinksm can be used as a disaster recovery service. CrisisLinksm is targeted to subscribers that have a critical need to provide uninterrupted service to their customers. The Company has identified the primary markets to be financial institutions, health care facilities, government, and utility (service) companies. A crisis may be a facility/equipment problem (e.g., a cut cable, CPE failure) or a non-facility/equipment problem (e.g., shortage of staffing due to severe weather).

As stated above, CrisisLinksm has both nonrecurring and recurring rates. The Company projects 30% stimulation over business as usual during the promotional period. Attachment A provides the calculations used to generate revenues, costs, and contribution associated with this promotional filing.

We believe that Southern Bell's promotional tariff filing to waive recurring charges for customers subscribing to CrisisLinksm with the 36 month option is appropriate. Accordingly, we approve the promotional tariff filing with an effective date of January 1, 1996. If a protest is filed within 21 days of the issuance of this Order, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

Based on the foregoing, it is

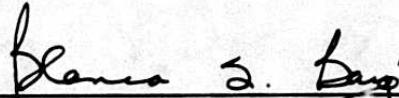
ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff to waive from one to three months recurring charges for customers subscribing to the 36 month contract option of CrisisLinksm is approved. It is further

ORDERED that this tariff filing shall be effective January 1, 1996. It is further

ORDERED that if a timely protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 17th
day of January, 1996.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on February 7, 1996.

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In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.