

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Emergency request for approval of tariff filing to offer Call Forwarding at no charge for Residential Primary Services by ALLTEL Florida, Inc. (T-98-0318 filed 3/9/98).

DOCKET NO. 980349-TL  
ORDER NO. PSC-98-0394-FOF-TL  
ISSUED: March 16, 1998

The following Commissioners participated in the disposition of this matter:

JULIA L. JOHNSON, Chairman  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.

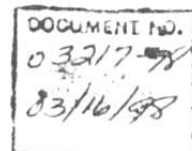
ORDER APPROVING EMERGENCY TEMPORARY TARIFF TO OFFER CALL FORWARDING AT NO CHARGE FOR PRIMARY RESIDENTIAL SERVICES

BY THE COMMISSION:

BACKGROUND

The recent torrential rains in North Florida have produced severe flooding in ALLTEL Florida, Inc.'s (ALLTEL) territory. Many of ALLTEL's customers have been forced to evacuate their homes. In response to this crisis, ALLTEL filed a request for emergency tariff approval on March 9, 1998. ALLTEL proposes to waive certain local service charges for residential primary services affected by the flooding.

We wish to respond quickly to these emergency conditions and assist ALLTEL in its efforts to provide relief. We will, therefore, modify our usual filing and review process for ALLTEL's tariffs and rules, pursuant to the emergency abbreviated procedures we established in Order No. PSC-95-1306-FOF-TP in response to Hurricane Opal, and Order No. PSC-92-0910-FOF-TP in response to



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Hurricane Andrew. ALLTEL will then be able to put needed services in place as soon as possible.

ALLTEL'S EMERGENCY TARIFF

ALLTEL seeks authority to offer Call Forwarding for primary residential customers at no charge for up to three months, effective March 10, 1998. ALLTEL will also furnish a non-regulated voice mail box at no charge, in conjunction with Call Forwarding, so that calls can be forwarded within the central office switch during the out-of-service period. This tariff will apply to all affected areas in ALLTEL's service territory. We approve ALLTEL's emergency tariff in its entirety, effective March 10, 1998.

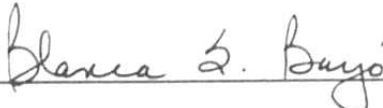
Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that ALLTEL Florida Inc.'s emergency tariff to offer Call Forwarding at no charge for residential primary services affected by the flooding is approved, effective March 10, 1998, as set forth in the body of this order. It is further

ORDERED that if a protest is filed within 21 days from the issuance date of this Order, the tariff should remain in effect pending resolution of the protest. It is further

ORDERED that if no timely protest is filed, this docket should be closed.

By ORDER of the Florida Public Service Commission this 16th day of March, 1998.

  
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BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

MCB

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The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on April 6, 1998.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.